

**CALIFORNIA AMERICAN WATER
AFFILIATE TRANSACTION RULES (ATR)**

Report on Examination over Compliance

For the period June 30, 2011 through December 31, 2012

Table of Contents

Independent Accountant’s Report.....	1
Executive Summary.....	2
Background.....	2
Audit Purpose and Objective.....	3
Audit Scope and Methodology.....	3
Appendix A Methodology, Findings and Conclusions	
Rule I – Jurisdiction and Applicability.....	5
Rule II – Definitions.....	8
Rule III – Utility Operations and Service Quality.....	11
Rule IV – Separation.....	15
Rule V – Shared Corporate Support.....	18
Rule VI – Pricing of Goods and Services Between the Utility and its Affiliate(s).....	20
Rule VII – Financial Health of the Utility.....	21
Rule VIII – Regulatory Oversight.....	22
Rule IX – Confidentiality.....	26
Rule X – Provision of Non-Tariffed Products and Services (NTP&S).....	26
Appendix B Methodology, Findings and Conclusions	
BlackRock, Inc.	31



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INDEPENDENT ACCOUNTANT'S REPORT

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We have examined California-American Water Company's ("California American Water") compliance with the *Modified Rules for Water and Sewer Utilities Regarding Affiliate Transactions and the Use of Regulated Assets for Non-Tariffed Utility Services* ("the Rules"). Management is responsible for the California American Water's compliance with those requirements. Our responsibility is to express an opinion on the California American Water's compliance based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and, accordingly, included examining, on a test basis, evidence supporting California American Water's compliance with those requirements and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion. Our examination does not provide a legal determination on California American Water's compliance with specified requirements.

In our opinion, California American Water complied, in all material respects, with the requirements under the Rules for the period June 30, 2011 through December 31, 2012.

This report is intended solely for the information and use of management of California American Water and the California Public Utilities Commission and is not intended to be and should not be used by anyone other than these specified parties.

Sotomayor & Associates, LLP
Pasadena, CA

September 25, 2013

Registered with the Public Companies Accounting Oversight Board, member of the American Institute of Certified Public Accountants, CPCAF Section, the California Society of Certified Public Accountants, and the New Jersey Society of Certified Public Accountants

Executive Summary

This audit addressed California-American Water Company's ("CAWC") compliance with the California Public Utilities Commission's ("Commission") directives regarding its Rules for Water and Sewer Utilities Regarding Affiliate Transactions and the Use of Regulated Assets for Non-Tariffed Utility Services ("Rules"). Our examination found that CAWC complied with all Rules except for partial noncompliance with Rules IV.C and IV.E.1. The details of these noncompliance issues are included in Appendix A.

This audit also included, at the request of CAWC, a procedure to verify if any transactions have occurred between CAWC and BlackRock, Inc. during the audit period. The details of this procedure are described in Appendix B.

Background

In October of 2010, the Commission adopted Decision ("D.") 10-10-019, which provided Class A and B water utilities with a set of rules governing affiliate transactions and the provision of non-tariffed products and services. Up to that point, some water utilities were operating under Commission affiliate transaction rules designed primarily for the establishment of holding companies. The Commission adopted the Rules to provide "consistent and understandable rules for all subject water and sewer utilities". The Commission further stated that "our newly adopted rules address our goals of protecting ratepayers, ensuring the financial health of the utility, and preventing anti-competitive behavior in the competitive marketplace".

The Rules went into effect on June 30, 2011, with the exception of Rules V.C, V.D. (addressing permitted shared corporate support services) and VII.E (addressing separateness/ring-fencing provisions). Rules V.C and V.D subsequently went into effect on November 30, 2011, while Rule VII.E remains on hold. Under the Rules, biennial independent audits are required, with the first audit due to the Commission by September 30, 2013.

CAWC is wholly owned by its parent company, American Water Works Company, Inc. ("AWWC"). AWWC also owns multiple other regulated water utilities operating in states outside of California, as well as non-regulated companies such as American Water Enterprises, Inc. ("AWE"), which, among other things, provides water and sewer operation and maintenance contract services. AWE owns American Water Resources, Inc. ("AWR") (subsequently converted to a limited liability company in 2013, according to CAWC), which provides water and sewer line protection programs in multiple states, including California. Corporate support services are provided at cost to CAWC by its non-regulated affiliate, American Water Works Service Company, Inc. ("Service Company") which is also wholly owned by AWWC.

After adoption of the Rules, but prior to their implementation, CAWC took numerous steps to help ensure compliance with the Rules. For example, CAWC established an Affiliate Transaction Rules Compliance Committee ("ATRCC") and an Affiliate Transaction Rules Executive Committee ("ATREC").

The ATRCC is responsible for overall compliance and interpretation of the Rules and their application to particular transactions. The ATRCC was established to provide education, direction and oversight of all matters pertaining to training and implementation of the Rules. The compliance tools that the ATRCC uses include: employee communications and education/training; issuance of procedures governing affiliate transactions and reporting requirements; and ongoing monitoring necessary to comply with the Rules. The members of the ATRCC include representatives from each of the major functions of CAWC, including Operations, Engineering, Human Resources, Legal, and Finance. The members of the ATRCC also include representatives from the Service Company, including the Call Center, Accounting, and IT.

The ATRCC reports to the ATREC, which was established to provide oversight and guidance to the ATRCC. The members of the ATREC include senior management of CAWC as well as a senior management representative of the Service Company.

Also prior to implementation of the Rules, CAWC provided training to CAWC and affiliate employees. CAWC provided on site employee training in each of its Districts during the month of June 2011 as well as webex training to out-of-state affiliate employees. CAWC continued to provide training to CAWC and affiliate employees, including Call Center employees, after implementation of the Rules, and during the audit period, CAWC issued Affiliate Transaction Procedures, which are updated quarterly, to assist employees in understanding the Rules. CAWC has continued its compliance efforts during 2013, including issuing an Internal Compliance Plan and implementing online interactive annual refresher training for employees.

Audit Purpose and Objective

The purpose of this audit is to comply with the audit requirement of Rule VIII.E, which requires the utility to engage an independent auditor, if a certain threshold is met, to verify that the utility is in compliance with the Rules. The first audit report is due by September 30, 2013. Sotomayor & Associates was selected by CAWC to conduct the audit.

Audit Scope and Methodology

Since the Rules did not go into effect until June 30, 2011, the audit period covered by this first audit is June 30, 2011 through December 31, 2012. The audit fieldwork consisted of interviews, research, data analysis, observations and sample testing, conducted in three different locations which included visits to the CAWC headquarters in Coronado, CA, the Call Center in Alton, IL and the Service Company in Cherry Hill, NJ between June 14, 2013 and August 27, 2013. Appendix A describes the audit methodology used to determine CAWC's compliance with each Rule.

Audit Findings and Conclusions

Appendix A details the findings and conclusions for each Rule, which consists of sub-rules that provide the specific criteria. CAWC, in response to Rule VIII.C, prepared a biennial compliance plan, which describes the procedures in place to help ensure compliance with the Rules. We

have provided CAWC's 2011 compliance plan criteria for each sub-rule, followed by Sotomayor's conclusions and comments.

Appendix B details the additional procedure performed and conclusion reached regarding the existence of transactions between CAWC and BlackRock, Inc.

Appendix A – Audit Methodology, Findings, and Conclusions

RULE I – Jurisdiction and Applicability

Rule I.A. – These Rules apply to all Class A and Class B California public utility water and sewer corporations or companies subject to regulation by the California Public Utilities Commission (Commission).

CAWC Compliance Plan: As a Class A water utility subject to Commission regulation, California American Water affirms that these Rules apply to it and its employees. California American Water will maintain appropriate procedures and mechanisms to ensure compliance with these Rules. Further, California American Water’s training materials and resources will reference the respective compliance requirements associated with each rule.

Sotomayor Conclusion: Commission directives classify utilities as Class A if the utility serves 10,000 or more customers. CAWC serves over 100,000 customers in California.

Rule I.B. – These Rules apply to transactions between a Commission-regulated utility and another affiliated entity that is engaged in the provision of products that use water or sewer services or the provision of services that relate to the use of water or sewer services, including the utility’s parent company, and to the utility’s use of regulated assets for non-tariffed utility services, unless specifically modified or exempted by the Commission. Transactions between a Commission-regulated utility and an affiliated utility regulated by a state regulatory commission (whether the utility is located in California or elsewhere) are exempt from these Rules, except for provisions of Rule IV.B and Rule X.

CAWC Compliance Plan: California American Water affirms that these Rules apply to transactions with its covered affiliates, as defined in Rule I.E. California American Water will maintain appropriate procedures and mechanisms to ensure compliance with Rule I.B. Appendix A contains a list of all affiliates of California American Water, as defined in Rule I.E, and for each affiliate a description of its purposes or activities, and the applicability of the Rules to the affiliates. California American Water reserves the right to reclassify an affiliate as the activities of that affiliate dictate.

Sotomayor Conclusion: CAWC is in compliance with Rule I.B. During the examination, we performed inquiries and observations of CAWC management. We also reviewed the organizational chart for CAWC and the American Water Works Company, Inc. (American Water) as a whole to understand the structure of the related affiliates, including the regulated affiliates and the “Covered Affiliates”. Covered Affiliates include the following affiliates: American Water, American Water Works Service Company, Inc. (Service Company), American Water Enterprises, Inc. (AWE), and American Water Resources, Inc. (AWR). Based on our review of the rules and discussions with CAWC management, it was determined that the Rules apply to CAWC’s transactions with these four affiliates. Regulated businesses would be regulated by the respective utilities commission governing the state in which each does business.

Rule I.C. – Utilities shall comply with all applicable State and Federal statutes, laws and administrative regulations.

CAWC Compliance Plan: California American Water affirms that it will comply with all applicable State and Federal statutes, laws and administrative regulations to which it is subject.

Sotomayor Conclusion: CAWC believes it is complying with existing laws as demonstrated by the fact that they are continually audited by federal and state agencies, their public accounting firm and their Internal Audit Department with no serious deficiencies reported. We received their annual financial audits for 2011 and 2012 and found that each year CAWC received an unqualified opinion that the financial statements presented fairly the financial position of the company. Additionally, we confirmed through multiple observations and interviews that CAWC's statement of compliance in Rule I.C is accurate.

Rule I.D – Existing Commission rules for each utility and its parent company continue to apply except to the extent they conflict with these Rules. In such cases, these Rules supersede prior rules and guidelines, provided that nothing herein shall preclude (1) the Commission from adopting other utility-specific guidelines; or (2) a utility or its parent company from adopting other utility-specific guidelines, with advance Commission approval through Decision or Resolution. In the case of ambiguity regarding whether a conflict exists, there shall be a rebuttable presumption that these Rules apply.

CAWC Compliance Plan: California American Water currently abides by its existing affiliate rules established in D. 02-12-068. California American Water interprets this Rule and Rule I.E to mean that an existing rule is superseded if the subject matter of that Rule is addressed by the ATRs. As such, California American Water believes that all of its existing rules will be superseded as of June 30, 2011. A copy of California American Water's existing rules is attached as Appendix B.

Sotomayor Conclusion: Based on the review of CAWC's existing rules, Appendix B in the 2011 compliance plan, and after review of the Rules as of June 30, 2011, it has been determined that CAWC's interpretation of the Rules is correct. The existing CAWC rules appear to be superseded by the Rules, in effect as of June 30, 2011.

Rule I.E. – Where these Rules do not address an item currently addressed in a utility's existing rules imposed by this Commission, which govern that utility's transactions with its affiliate(s) or its use of regulated assets for non-tariffed utility services, the existing utility-specific rules continue to apply for that item only.

CAWC Compliance Plan: California American Water currently abides by its existing affiliate rules established in D. 02-12-068. California American Water interprets this Rule and Rule I.D to mean that an existing rule is superseded if the subject matter of that Rule is addressed by the ATRs. As such, California American Water believes that all of its existing rules will be superseded as of June 30, 2011. A copy of California American Water's existing rules is attached as Appendix B.

Sotomayor Conclusion: Based on the review of CAWC's existing rules, Appendix B in the 2011 compliance plan, and after review of the Rules as of June 30, 2011, it has been determined that CAWC's interpretation of the Rules is correct. The existing CAWC rules appear to be superseded by the Rules, in effect as of June 30, 2011.

Rule I.F. – These Rules do not preclude or stay any form of civil relief, or rights or defenses thereto, that may be available under state or federal law.

CAWC Compliance Plan: California American Water affirms the Commission's intent that these Rules do not preclude or stay any form of civil relief, or rights or defenses thereto, that may be available under state or federal law.

Sotomayor Conclusion: CAWC affirms to this Rule. Based on our observations and testing, no instances of non-compliance with this Rule were noted.

Rule I.G. – A California utility that is also a multi-state utility and subject to the jurisdiction of other state regulatory commissions, may file an application with this Commission, served on all parties to this proceeding and its most recent general rate case, requesting a limited exemption from these Rules or a part thereof, for transactions between the utility solely in its capacity serving its jurisdictional areas wholly outside of California, and its affiliates if such out-of-state operations do not substantially affect the utility's operations and the operating costs inside California. The applicant has the burden of proof.

CAWC Compliance Plan: Rule I.G does not apply to California American Water because California American Water does not operate outside of the State of California.

Sotomayor Conclusion: Based on our observations and inquiries, Rule I.G. does not apply to CAWC since it only operates as a regulated utility within the state of California.

Rule I.H. - A California utility's affiliates that operate entirely outside of California are exempt from Rule III.B and Rule III.C of these Rules, for transactions between the utility and such affiliates, if the affiliates' operations do not substantially affect the utility's operations and the operating costs inside California.

CAWC Compliance Plan: The affiliates of California American Water listed below operate outside of California and their operations do not substantially affect California American Water's operations and the operating costs inside California. Therefore, the affiliates listed below are exempt from Rules III.B and III.C. This list excludes affiliates that are otherwise exempt from Rules III.B and III.C because they: 1) are not engaged in the provision of products that use water or sewer services or the provision of services that relate to the use of water or sewer services; or 2) are regulated by a state regulatory commission. California American Water reserves the right to reclassify an affiliate as the activities of that affiliate dictate.

- American Water – Acciona Agua LLC (50%) (DE)
- Edison Water Company (NJ)
- Liberty Water Company (NJ)

- Elizabethtown Water Services, LLC (NJ)
- E'town Services, LLC (NJ)
- American Water Resources of Texas, Inc. (DE)
- EMC Batesville, LLC (MO)
- American Water Canada Corp. (Ontario)
- Terratec Environmental Ltd. (Ontario)
- Prism Berlie (Windsor) Limited (Ontario)
- American Water Carbon Services Corp. (Ontario)
- EMC American Water Canada Inc. (Canada)
- American Water Services CDM, Inc. (80%) (WA)

Sotomayor Conclusion: Based on our observations and inquiries, the listed affiliates do not operate within California and, therefore, their operations do not substantially affect CAWC's costs within the state of California.

Rule I.I. – These Rules shall be interpreted broadly, to effectuate the Commission's stated objectives of protecting consumer and ratepayer interests and, as an element thereof, preventing anti-competitive conduct.

CAWC Compliance Plan: California American Water affirms the Commission's intent that the Rules should be broadly interpreted.

Sotomayor Conclusion: It is the Commission's view that the Rules, broadly interpreted, should always lean in favor of the ratepayer. CAWC affirms this Rule. Based on our observations and inquiries with multiple levels of personnel, it was determined that CAWC has affirmed to this Rule.

RULE II – Definitions

II.A. "Parent company" or "parent"

"Parent company" or "parent" is the entity, including a holding company or corporation, that owns, or has substantial operational control (as defined in Rule II.E) of, the regulated utility.

II.B. "Utility"

"Utility" (unless specified as a water utility) refers to all water utilities and sewer utilities regulated by the Commission.

II.C. "Water utility"

"Water utility" refers to all water utilities regulated by the Commission.

II.D. "Sewer utility"

"Sewer utility" refers to all sewer utilities regulated by the Commission.

II.E. “Affiliate”

“Affiliate” means any entity whose outstanding voting securities are more than 10 percent owned, controlled, directly or indirectly, by a utility, by its parent company, or by any subsidiary of either that exerts substantial operational control.

For purposes of these Rules, “substantial operational control” includes, but is not limited to, the possession, directly or indirectly of the authority to direct or cause the direction of the management or policies of a company. A direct or indirect voting interest of more than 10 percent by the utility in an entity’s company creates a rebuttable presumption of substantial operational control.

For purposes of these Rules “affiliate” includes the utility’s parent company, or any company that directly or indirectly owns, controls, or holds the power to vote more than 10 percent of the outstanding voting securities of a utility or its parent company.

Regulated subsidiaries of a utility, the revenues and expenses of which are subject to regulation by the Commission and are included by the Commission in establishing rates for the utility, are not included within the definition of affiliate for the purpose of these Rules. However, these Rules apply to all interactions any such regulated subsidiary has with other affiliated unregulated entities covered by these Rules.

For the purposes of this Rule, “affiliate” shall not include a mutual water company, a joint powers authority, other governmental or quasi-governmental agency or authority, a public/private partnership, a watermaster board, a water basin association, or a groundwater management authority in which a utility participates or in which a utility is a member or shareholder.

CAWC Compliance Plan: California American Water affirms these definitions and, pending changes to these Rules that may occur as a result of a Petition for Modification, will apply these definitions in the administration of its procedures, mechanisms or policies for ensuring compliance with these Rules. California American Water interprets this rule to exclude the Seaside Groundwater Basin Watermaster, as ordered and established by the Monterey County Superior Court, from the definition of affiliate. California American Water is a voting Watermaster Board member, but no voting securities are involved. [Note: after CAWC filed its 2011 Compliance Plan, the definition of affiliate was modified by the Commission to specifically exclude watermaster boards as set forth in the last paragraph of Rule II.E.]

II.F. “Costs”

“Costs” are used in these Rules to refer to the total expenses assigned or allocated to different projects or activities through the utility’s and parent company’s accounting systems. Cost categories include:

1. Direct Costs. Direct costs are costs that can be clearly identified to specific projects or activities because the resource in question, or some measurable portion of that resource, has been dedicated to the project or activity. An example would be the hours of a

worker's time spent on the effort, materials purchased and used specifically on that effort, or the proportion of a machine's hours dedicated to the effort.

2. **Direct Overhead Costs.** For organizations that produce multiple outputs, direct overhead costs are the common costs of a subset of the organization, such as supervisors and support staff of a division not assigned or traceable to specific projects, or machinery shared among a subset of the company's projects. Such overhead costs require allocation to specific projects through proxies and methodologies designed to accurately reflect the particular production aspects of each project; e.g., some processes are more capital-intensive than others and need less supervision input. Allocation methodologies for direct overhead costs can make use of several factors, often activity-based and often using "cost causation" as one of the principles in their design.
3. **Indirect Overhead Costs.** Indirect overhead costs are functions that affect the entire organization, such as the headquarters building, the Chief Executive Officer and Chief Financial Officer, General Counsel and associated legal support, personnel departments, security for this building or these offices, shareholder and public relations, insurance, depreciation, advertising, and similar functions. These are real costs of the organization and must be allocated to the ongoing projects and activities to determine the total cost of each. These are also sometimes called "General Overhead Costs."
4. **Fully-loaded (also known as fully-allocated) costs.** Fully-loaded (or fully-allocated) costs refer to the total cost of a project or activity, which is the sum of Direct, Direct Overhead, and Indirect Overhead costs, as defined in Rule II.F.1, 2 and 3.

II.G. "Transaction"

"Transaction" means any transfer of an item of value such as a good, service, information or money between a utility and one or more of its affiliates.

II.H. "Property"

"Property" refers to any right or asset, tangible or intangible, to which an entity has legal or equitable title.

II.I. "Real Property"

"Real property" refers to any interest in real estate including leases, easements, and water rights.

II.J. "Customer"

"Customer" means any person, firm, association, corporation or governmental agency supplied or entitled to be supplied with water, wastewater, or sewer service for compensation by a utility.

II.K. "Customer information"

"Customer information" means non-public information and data specific to a utility customer which the utility acquired or developed in the course of its provision of utility services.

II.L. "Cross-subsidy"

“Cross-subsidy” means the unauthorized over-allocation of costs to captive ratepayers resulting in under-allocation of costs to a utility affiliate.

CAWC Compliance Plan: California American Water affirms these definitions and, pending changes to these Rules that may occur as a result of a Petition for Modification, will apply these definitions in the administration of its procedures, mechanisms or policies for ensuring compliance with these Rules.

Sotomayor Conclusion: CAWC applies and consistently uses these definitions in the CAWC “Affiliate Transaction Rules Compliance Plan” (dated June 30, 2011), “Affiliate Transactions Procedures” (dated December 20, 2012), and includes the relevant definitions in the CAWC Affiliate Transaction Rules training.

RULE III – Utility Operations and Service Quality

III.A. – A utility shall not allow transactions with affiliates to diminish water utility staffing, resources, or activities in a manner that would result in degradation of the reliability, efficiency, adequacy, or cost of utility service or an adverse impact on customer service. Utility management attention shall not be diverted to such transactions in a way that would result in such degradation. The utility’s parent and affiliates shall not acquire utility assets at any price if such transfer of assets would impair the utility’s ability to fulfill its obligation to serve or to operate in a prudent and efficient manner.

CAWC Compliance Plan: California American Water will maintain appropriate procedures or mechanisms to ensure compliance with Rule III.A.

Sotomayor Conclusion: Based on observations and interviews with multiple levels of personnel, it was noted that other than corporate shared services provided by the Service Company, CAWC and all affiliate companies are maintained and managed as separate entities. There is no degradation of utility service or impact to customer service related to the affiliates. Based on transaction testing, there were no transfers of assets from CAWC to its affiliates.

III.B. – Except as otherwise provided by these Rules, a utility shall not

1. Provide leads to its affiliates;

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule III.B.1. California American Water is reviewing its existing procedures and will develop additional procedures, mechanisms or policies as needed.

California American Water employees will not provide any leads to affiliates that fall under the applicability of this Rule. Those affiliates falling under the applicability of this Rule will be specifically identified to California American Water employees. California American Water will issue periodic communications to its employees directing them to comply with this Rule.

California American Water will provide training, as necessary, to its employees.

California American Water interprets this Rule to not prohibit affiliates from providing leads to California American Water, especially with respect to potential acquisitions of water or sewer systems that may ultimately be regulated by the Commission.

California American Water further interprets this Rule to mean that a utility advising its parent (which is an affiliate under the current definition) of a potential purchase of a water or sewer system (e.g., another water company) is not considered to be providing a lead if California American Water, not the parent company, will be making the purchase.

2. Solicit business on behalf of its affiliates;

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule III.B.2. California American Water employees will not solicit business on behalf of affiliates that fall under the applicability of this Rule. Those affiliates falling under the applicability of this Rule will be specifically identified to California American Water employees. California American Water will issue periodic communications to its employees directing them to comply with this Rule. California American Water will provide training, as necessary, to its employees.

3. Acquire information on behalf of or to provide to its affiliates;

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule III.B.3. California American Water employees will not acquire information on behalf of or to provide to affiliates that fall under the applicability of this Rule. Those affiliates falling under the applicability of this Rule will be specifically identified to California American Water employees. California American Water will issue periodic communications to its employees directing them to comply with this Rule. California American Water will provide training, as necessary, to its employees.

California American Water interprets this Rule to exclude information exchanged with its parent company regarding potential purchases of water or sewer systems. In addition, California American Water interprets this rule to exclude sharing of such information for the purposes of corporate support, shared services and access to capital which are expressly permitted by Rule V.B.

4. Share market analysis reports or any other types of proprietary or non-publicly available reports, including but not limited to market, forecast, planning or strategic reports, with its affiliates, except that a utility may share such information with a parent under the condition that the parent does not share the information with any other entity;

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule III.B.4. California American Water employees will not share market analysis reports or any other types of proprietary or non-publicly available reports with affiliates that fall under the applicability of this Rule. Those affiliates falling under the applicability of this Rule will be specifically identified to California

American Water employees. California American Water will issue periodic communications to its employees directing them to comply with this Rule. California American Water will provide training, as necessary, to its employees.

California American Water interprets this Rule to exclude any information that an employee might otherwise legally disclose to others after termination of employment. Further, sharing of such reports for the purposes of corporate support, shared services and access to capital are expressly permitted by Rule V.B.

5. Request authorization from its customers to pass on customer information exclusively to its affiliates;

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule III.B.5. California American Water employees will not request authorization from customers to pass on customer information exclusively to California American Water affiliates that fall under the applicability of this Rule. Those affiliates falling under the applicability of this Rule will be specifically identified to California American Water employees. California American Water will issue periodic communications to its employees directing them to comply with this Rule. California American Water will provide training, as necessary, to its employees. Information will be released either with the specified customer's explicit written consent or the use of a standard customer information release form.

6. Give the appearance that the utility speaks on behalf of its affiliates; or

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule III.B.6. California American Water employees will not give the appearance that the utility speaks on behalf of its affiliates that fall under the applicability of this Rule. Those affiliates falling under the applicability of this Rule will be specifically identified to California American Water employees. California American Water will issue periodic communications to its employees directing them to comply with this Rule. California American Water will provide training, as necessary, to its employees.

7. Represent that, as a result of the affiliation with the utility, its affiliates or customers of its affiliates will receive any different treatment by the utility than the treatment the utility provides to other, unaffiliated companies or their customers.

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule III.B.7. California American Water employees will not make the representation prohibited by this Rule. Those affiliates falling under the applicability of this Rule will be specifically identified to California American Water employees. California American Water will issue periodic communications to its employees directing them to comply with this Rule. California American Water will provide training, as necessary, to its employees.

8. Provisions 3, 4 and 5 of Rule III.B shall not apply to utility affiliates which are non-profit and whose sole purpose is to serve the functions of regulated utilities, the parents of regulated utilities, governmental or non-profit entities, including non-profit affiliates of regulated utilities.

CAWC Compliance Plan: California American Water acknowledges the exceptions provided for in Rule III.B.8.

9. Utilities may file an Advice Letter seeking an exemption to Rule III.B.8 within ninety days of the effective date of the Commission decision adopting these rules, requesting that a non-profit affiliate subject to Rule III.B.8 be allowed to serve the functions of other affiliates, as long as those other affiliates provide no more than five per cent of the annual revenues of the non-profit affiliate.

CAWC Compliance Plan: California American Water filed Advice Letter 879 requesting the exemption authorized by this Rule for American Water Works Service Company, Inc. (“Service Company”). The Advice Letter became effective on March 11, 2011. Therefore, provisions 3, 4, and 5 of Rule III.B do not apply to the Service Company.

Sotomayor Conclusion: Based on observations and interviews of employees throughout the organization including CAWC and the Service Company, review of training materials and procedures, the Company appears to be in compliance with all elements of Rule III.B. Based on observations and interviews with multiple levels of personnel, and documentation obtained, it was determined that provisions 3, 4 and 5 of Rule III.B do not apply to the Service Company.

III.C. – Except as provided for elsewhere in these rules, if a utility provides customer or utility information, services, or unused capacity or supply to an affiliate, it must offer such customer or utility information, services, or unused capacity or supply to all similarly situated market participants in a non-discriminatory manner, which includes offering on a timely basis.

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule III.C. California American Water employees will not provide such information, services, unused capacity, or supply to its affiliates that fall under the applicability of this Rule in contravention of this Rule. Those affiliates falling under the applicability of this Rule will be specifically identified to California American Water employees. California American Water will issue periodic communications to its employees directing them to comply with this Rule. California American Water will provide training, as necessary, to its employees. Further, if California American Water offers customer or utility information, services or unused capacity or supply to an affiliate in a transaction governed by these Rules, California American Water will make such information available to all similarly situated market participants in a posting on California American Water’s web site.

Sotomayor Conclusion: Based on observations and interviews with multiple levels of personnel, and documentation obtained, it was noted that CAWC does not provide customer or utility information, services, unused capacity or supply to its affiliates except as provided for elsewhere

in the Rules. CAWC provides information to the Service Company for shared corporate services as authorized by Rules III.B.9 and V.

RULE IV – Separation

Rule IV.A. – The utility shall maintain accounting records in accordance with Generally Accepted Accounting Principles, the Commission’s Uniform System of Accounts, Commission decisions and resolutions, and the Public Utilities Code.

CAWC Compliance Plan: California American Water affirms that it maintains its accounting records in accordance with Generally Accepted Accounting Principles, the Commission’s Uniform System of Accounts, relevant Commission decisions and resolutions, and that its accounting records are consistent with the provisions in Public Utility Code Sections 314 and 701.

Sotomayor Conclusion: Review of the audited annual financial reports for 2011 and 2012 confirmed that Generally Accepted Accounting Principles were applied. We also reviewed the Commission’s Uniform System of Accounts and CAWC’s Chart of Accounts and confirmed that CAWC uses the Commission’s Uniform System of Accounts.

Rule IV.B. – The utility, its parent and other affiliated companies shall allocate common costs among them in such a manner that the ratepayers of the utility shall not subsidize any parent or other affiliate of the utility.

CAWC Compliance Plan: California American Water affirms that it has adequate procedures, mechanisms or policies in place to comply with Rule IV.B. California American Water will apply the definitions in Rule II.F to compliance with Rule IV.B. All such costs are reviewed and approved in each of California American Water’s general rate cases.

Sotomayor Conclusion: By reviewing account records and Commission guidance for charging common costs to affiliates, it was determined that CAWC maintains an adequate method for allocating common costs. An understanding of the cost allocation processes used was obtained and sample testing was performed to ensure processes were in place to allocate common costs in accordance with this Rule.

Rule IV.C. – The utility shall list all shared directors and officers between the utility and its affiliates in its annual report to the Commission. Not later than 30 days following a change to this list, the utility shall notify the Director of the Division of Water and Audits and the Director of the Division of Ratepayer Advocates of the change(s).

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms and policies in place to comply with Rule IV.B [sic]. California American Water will provide a list of all shared directors and officers between the utility and its affiliates in its Annual Report to the Commission.

California American Water will notify its affiliates falling under the applicability of this Rule of the requirements of this Rule and request the cooperation of those affiliates.

Sotomayor Conclusion: During the examination, the listings of shared directors and officers and Commission filings were obtained to test for compliance. Based on this documentation and conversations with management, it was determined that CAWC provided the Commission with a listing of shared directors and officers within the 30-day timeframe, except for one change that occurred between September 7th, 2012 and October 29th, 2012. Notification of the one change to the list of shared directors and officers was not sent within the required 30-day timeframe and was 24 days late. CAWC explained that this was an oversight and CAWC has since strengthened its process to help ensure timely reporting of changes.

Rule IV.D. – Employees transferred or temporarily assigned from the utility to an affiliate shall not use non-public, proprietary utility information gained from the utility in a discriminatory or exclusive fashion to the benefit of the affiliate to the detriment of unaffiliated competitors.

CAWC Compliance Plan: California American Water will provide training to employees transferred or temporarily assigned to affiliates that fall under the applicability of this Rule, specifying that the employees shall not use non-public, proprietary utility information gained from the utility in a discriminatory or exclusive fashion to the benefit of the affiliate to the detriment of unaffiliated competitors.

Sotomayor Conclusion: During the examination, multiple interviews of CAWC and Service Company employees were conducted, training materials were reviewed and training certificates were obtained. Training has emphasized the importance of not sharing propriety information. Employees have a firm understanding of this Rule.

Rule IV.E. – All employee movement between a utility and its affiliates, as defined in Rule I.B, shall be consistent with the following provisions:

Rule IV.E.1 – A utility shall track and report to the Commission all employee movement between the utility and affiliates, consistent with Rule VIII.F.

CAWC Compliance Plan: California American Water interprets this Rule as being applicable to permanent movement only (as opposed to temporary or intermittent use under Rule IV.E.3), and it affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule IV.E.1. California American Water includes this information in its Annual Report to the Commission.

Sotomayor Conclusion: During the examination, documentation was obtained to validate the employee transfers noted on the 2011 and 2012 Annual Report of Affiliate Transactions. For 2011, 5 employees were reported as having transferred to CAWC from the Service Company. For 2012, 7 employees were reported as having transferred to CAWC from the Service Company. During the course of the examination, it was noted that one employee had transferred from CAWC to the Service Company during 2012. This employee's transfer was not reported

on the Report on Affiliate Transactions for 2012. Currently, it was found that CAWC does not have an adequate method for tracking all employee movement between CAWC and the affiliates.

CAWC believes it has adequate tracking and explained that the one employee transfer was not reported due to staff confusion over the meaning of “transfer.” The position held by the employee at CAWC was being eliminated and as a result the employee chose to accept a position at the Service Company before actual elimination of the CAWC position. Additional training was provided to employees involved in the preparation of the Schedule E4 of the Annual Report to the Commission.

Rule IV.E.2 – When an employee of a utility is transferred, assigned, or otherwise employed by the affiliate, the affiliate shall make a one-time payment to the utility in an amount equivalent to 15% of the employee's base annual compensation. All such fees paid to the utility shall be accounted for in a separate memorandum account to track them for future ratemaking treatment on an annual basis, or as otherwise necessary to ensure that the utility's ratepayers receive the fees. This transfer payment provision does not apply to clerical workers.

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms and policies in place to comply with Rule IV.E.2. California American Water will include this information in its Annual Report to the Commission.

Sotomayor Conclusion: During the examination, it was noted that one clerical employee was transferred from CAWC to the Service Company in June of 2012. CAWC explained that the employee transferred took a clerical position at the Service Company; however, CAWC determined that in this particular case, payment should be made. Transfer of payment was made in August 2013. Documentation was obtained and calculation of payment and transfer of such payment was obtained. CAWC complied with this Rule.

Rule IV.E.3 – Utility employees may be used on a temporary or intermittent basis (less than 30% of an employee's chargeable time in any calendar year) by affiliates only if:

- a. All such use is documented, priced and reported in accordance with these Rules and existing Commission reporting requirements, except that when the affiliate obtains the services of a non-executive employee, compensation to the utility shall be priced at a minimum of the greater of fully loaded cost plus 5% of direct labor cost, or fair market values. When the affiliate obtains the services of an executive employee, compensation to the utility shall be priced at a minimum of the greater of fully loaded cost plus 15% of direct labor cost, or fair market value;
- b. Utility needs for utility employees always take priority over any affiliate requests;
- c. No more than 10% of full time equivalent utility employees may be on loan at a given time;
- d. Utility employees agree, in writing, that they will abide by these Rules; and

- e. Affiliate use of utility employees shall be conducted pursuant to a written agreement approved by the appropriate utility and affiliate officers.

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule IV.E.3. California American Water will include this information in its Annual Report to the Commission.

Sotomayor Conclusion: Based on observations and inquiries of management, it was noted that CAWC does not authorize temporary or intermittent use of its employees by covered affiliates. The transfers that did occur in 2011 and 2012 were all permanent transfers.

RULE V – Shared Corporate Support

Rule V.A. – A utility, its parent company, or a separate affiliate created solely to perform corporate support services may share with its affiliates joint corporate oversight, governance, support systems, and personnel as further specified in these Rules. Any shared support shall be priced, reported and conducted in accordance with these Rules as well as other applicable Commission pricing and reporting requirements.

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule V.A. The portion of the fully loaded costs of shared support services that benefits an affiliate shall be charged to the benefitted affiliate. California American Water interprets this Rule as requiring allocations to be made pursuant to Rule IV.B, currently effective General Rate Case decisions, or other applicable pricing and reporting requirements specifically identified by the Commission.

Sotomayor Conclusion: Based on documentation and transactions reviewed, it was noted that corporate shared services provided by the Service Company are accurately reported and fully reimbursed under Rule IV.B.

Rule V.B. – Corporate support shall not be shared in a manner that allows or provides a means for the transfer of confidential information from the utility to the affiliate, creates the opportunity for preferential treatment or unfair competitive advantage, leads to customer confusion, or creates significant opportunities for cross-subsidy of affiliates. The restriction on transfer of confidential information from the utility to the affiliate does not apply to corporate support, shared services and access to capital.

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule V.B. For those affiliates covered by the Rules, the sharing of corporate support services shall not create the opportunity for preferential treatment or unfair competitive advantage, lead to customer confusion, or create significant opportunities for cross-subsidy of affiliates. Those affiliates falling under the applicability of this Rule will be specifically identified to California American Water employees. California American Water will issue periodic communications to its employees and affiliates falling under the applicability of this Rule directing them to comply with this Rule. California

American Water will provide training, as necessary, to its employees and affiliates falling under the applicability of this Rule.

Sotomayor Conclusion: Based on our review of transactions and inquiries of management, CAWC upholds that the restriction of on the transfer of confidential information does not apply to shared corporate services. We agree with the conclusion reached in D.10-10-019, which states *“It is reasonable to allow water and sewer utilities to share non-public or proprietary information with their affiliates for the limited for the limited purposes of shared corporate services, as long as there are sufficient limits on other sharing of nonpublic or proprietary information”*.

Rule V.C. – Examples of services that may be shared include: corporate governance and oversight, payroll, taxes, shareholder services, insurance, financial reporting, financial planning and analysis, corporate accounting, corporate security, human resources (compensation, benefits, employment policies), employee records, regulatory affairs, lobbying, legal, and pension management, engineering, water or sewage for resale, water storage capacity, and purchasing of water distribution systems.

CAWC Compliance Plan: California American Water affirms that all of the services listed in Rule V.C may be shared. California American Water interprets this Rule to allow for additional services, other than those specifically prohibited by Rule V.D, to be shared.

Sotomayor Conclusion: During our examination, it was noted that CAWC does receive a number of shared corporate services from the Service Company, which fit the parameters of Rule V.C. and are provided for and paid for in accordance with Rules IV.B. and Rule V.A.

Rule V.D. – Examples of services that may not be shared include: hedging and financial derivatives and arbitrage services, and marketing.

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule V.D, subject to any changes to this Rule that may occur as a result of the filing of a Petition for Modification. California American Water will issue periodic communications to employees directing them to comply with this Rule. California American Water will provide training, as necessary, to employees.

Sotomayor Conclusion: During our examination, we reviewed training materials and communication issued to employees regarding this portion of the Rule. Based on observations and inquiries obtained from personnel, it was determined that shared corporate services provided by the Service Company do not include hedging and financial derivatives and arbitrage services, and marketing.

RULE VI – Pricing of Goods and Services between the Utility and Its Affiliate(s)

To the extent that these Rules do not prohibit the transfer of goods and services between a utility and its affiliates:

VI.A. – Transfers from the utility to its affiliates of goods and services offered by the utility on the open market will be priced at fair market value.

VI.B. – Transfers from an affiliate to the utility of goods and services offered by the affiliate on the open market shall be priced at no more than fair market value.

VI.C. – For goods or services for which the price is regulated by a state agency, that price shall be deemed to be the fair market value, except that in cases where more than one state commission regulates the price of goods or services, this Commission’s pricing provisions govern.

VI.D. – Goods and services produced, purchased or developed to be offered on the open market by the utility shall be provided to the utility’s affiliates and unaffiliated companies on a nondiscriminatory basis, except as otherwise required or permitted by these Rules or applicable law.

VI.E. – Transfers from the utility to its affiliates of goods and services not produced, purchased or developed to be offered on the open market by the utility shall be priced at fully allocated cost plus 5% of direct labor cost.

VI.F. – Transfers from an affiliate to the utility of goods and services not produced, purchased or developed to be offered on the open market by the affiliate shall be priced at the lower of fully loaded cost or fair market value.

VI.G. – The utility shall develop a verifiable and independent appraisal of fair market value for any goods or services that are transferred to any affiliated company at fair market value under these Rules. The Commission’s staff shall have access to all supporting documents used in the development of the fair market value. If sufficient support for the appraisal of fair market value does not exist to the reasonable satisfaction of the Commission’s staff, the utility shall hire an independent consultant acceptable to the Commission staff to reappraise the fair market value for these transactions.

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with these Rules. California American Water will issue periodic communications to employees directing them to comply with these Rules. California American Water will provide training, as necessary, to employees.

Sotomayor Conclusion: CAWC is in compliance with Rule VI. CAWC reported a total of \$17M in both the 2011 and 2012 Report on Affiliate Transactions. Testing of transactions, review of documentation and observations and inquiries from personnel have revealed that CAWC has adequate procedures in place to ensure compliance with Rule VI.

RULE VII – Financial Health of the Utility

VII.A. – The parent shall provide the utility with adequate capital to fulfill all of its service obligations prescribed by the Commission.

California American Water Compliance: California American Water will maintain procedures and mechanisms to appropriately comply with Rule VII.A.

Sotomayor Conclusion: Based on observations and interviews with management, it was determined that the parent company provided CAWC with adequate capital to fulfill all of its service obligations prescribed by the Commission.

Rule VII.B. – If the parent is publicly traded, the utility shall notify the Director of the Commission’s Division of Water and Audits and the Director of the Division of Ratepayer Advocates in writing within 30 days of any downgrading to the bonds of the parent, another affiliate, and/or the utility, and shall include with such notice the complete report of the issuing bond rating agency.

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule VII.B. California American Water will notify its affiliates falling under the applicability of this Rule of the requirements of this Rule and request the cooperation of those affiliates.

Sotomayor Conclusion: Documentation was reviewed and inquiries were obtained to determine that CAWC has complied with Rule VII.B. There was only one downgrading of a bond, which occurred in September of 2011. The proper information was filed with the Commission within the stated timeframe.

Rule VII.C. – The creation of a new affiliate by the parent or another affiliate shall not adversely impact the utility’s operations and provision of service.

CAWC Compliance Plan: California American Water affirms that it will have adequate procedures, mechanisms or policies in place to comply with Rule VII.C. California American Water will notify its affiliates falling under the applicability of this Rule of the requirements of this Rule and request the cooperation of those affiliates.

Sotomayor Conclusion: CAWC is in compliance with Rule VII.C. Per discussion with CAWC, proper documentation was filed with the Commission for all new affiliates created between June 30, 2011 and December 31, 2012. Documentation was obtained to support this process.

Rule VII.D – Debt of the utility’s parent or other affiliates shall not be issued or guaranteed or secured by the utility.

CAWC Compliance Plan: California American Water affirms that it has adequate procedures, mechanisms or policies in place to comply with Rule VII.D.

Sotomayor Conclusion: During the examination, we reviewed CAWC's audit report to determine whether there was any debt guarantee by CAWC of the parent or any affiliates. We also confirmed with management that CAWC has not guaranteed any debt of the parent or affiliates. CAWC has complied with Rule VII.D.

Rule VII.E. – Financial Separation. Within three months of the effective date of the decision adopting these Rules, each utility with a parent company shall file a Tier III advice letter proposing provisions that are sufficient to prevent the utility from being pulled into the bankruptcy of its parent company. The process specified by the Advice Letter Filing shall include a verification that the provisions have been implemented and signed by the utility's senior management (e.g., the Chief Executive Officer, Chief Financial Officer, and General Counsel).

CAWC Compliance Plan: Pursuant to the conditions stated in the letter from Commission Executive Director Paul Clanon to CWA Attorney Jose E. Guzman, Jr., dated December 9, 2010, California American Water complied with this Rule by filing its Tier III advice letter on March 31, 2011.

Sotomayor Conclusion: We believe that CAWC is in compliance with Rule VII.E. At the time of our examination, this Rule was still on hold by the Commission due to a protest filed by the Division of Ratepayer Advocates (DRA).

Rule VII.F. – Rules VI, VII, VIII(B) and VIII(C) adopted in Decision 97-12-011 (applicable to California Water Service Company), and Rules 12, 13, 15 and 16 adopted in Decision 98 06-068 (applicable to Golden State Water Company), continue in effect for those companies only.

CAWC Compliance Plan: This Rule does not apply to California American Water.

Sotomayor Conclusion: Based on discussion with CAWC management, this Rule does not apply to CAWC.

RULE VIII – Regulatory Oversight

Rule VIII.A – The officers and employees of the utility and its affiliated companies shall be available to appear and testify in any proceeding before the Commission involving the utility. If, in the proper exercise of the Commission staff's duties, the utility cannot supply appropriate personnel to address the staff's reasonable concerns, then the appropriate staff of the relevant utility affiliated companies including, if necessary, its parent company, shall be made available to the Commission staff.

CAWC Compliance Plan: California American Water maintains appropriate procedures and mechanisms to ensure compliance with Rule VIII.A. California American Water will continue to make the relevant officers and employees of the utility and its covered affiliates available to testify before the Commission, as necessary or required, consistent with the provisions of Public Utility Code Section 314 and Decision 02-12-068.

Sotomayor Conclusion: During our examination, we confirmed that CAWC management would make any officers or employees available for any Commission proceeding.

Rule VIII.B. – The utility and its affiliated companies shall provide the Commission, its staff, and its agents with access to the relevant books and records of such entities in connection with the exercise by the Commission of its regulatory responsibilities in examining any of the costs sought to be recovered by the utility in rate proceedings or in connection with a transaction or transactions between the utility and its affiliates. The utility shall continue to maintain its books and records in accordance with all Commission rules. The utility’s books and records shall be maintained and housed available in California.

CAWC Compliance Plan: California American Water maintains appropriate procedures and mechanisms to ensure compliance with Rule VIII.B. California American Water will continue to make its relevant books and records open for examination by the Commission and its staff, consistent with the provisions of Public Utility Code Section 314 and Decision 02-12-068.

Sotomayor Conclusion: During the examination, we requested access to the relevant books and records in order to complete observations and testing under this Rule. These records were maintained at the Service Company location in Cherry Hill, NJ. These records are on a shared drive which authorized personnel at the CAWC headquarters in Coronado, CA have access to.

Rule VIII.C. – Compliance Plans. Each utility shall include a compliance plan as part of its annual report, starting in 2011 with the 2010 annual report and biennially thereafter. The compliance plan shall include:

1. A list of all affiliates of the utility, as defined in Rule II.D, and for each affiliate a description of its purposes or activities, and whether the utility claims that Rule I.B makes any portion of these Rules applicable to the affiliate;
2. A description of the procedures in place to assure compliance with these Rules; and
3. A description of both the specific mechanisms and the procedures that the utility and parent company have in place to assure that the utility is not utilizing the parent company or any of its affiliates not covered by these Rules as a conduit to circumvent any of these Rules in any respect. The description shall address, but shall not be limited to (a) the dissemination of information transferred by the utility to an affiliate covered by these Rules, (2) the provision of services to its affiliates covered by these Rules or (c) the transfer of employees to its affiliates covered by these Rules in contravention of these Rules. A corporate officer from the utility and parent company shall verify the adequacy of these specific mechanisms and procedures to ensure that the utility is not utilizing the parent company or any of its affiliates not covered by these Rules as a conduit to circumvent any of these Rules.

CAWC Compliance Plan: California American Water filed this initial compliance plan with the Commission on March 31, 2011. California American Water will maintain appropriate procedures and mechanisms to ensure compliance with Rule VIII.C. If changes are determined to

be necessary to ensure compliance, this plan will be revised and updated biennially or as needed. California American Water maintains a current list of affiliates of the utility, which is attached to this document as Appendix A. Further, California American Water affirms that it believes this plan complies with Rule VIII.C.

Sotomayor Conclusion: During the examination, we obtained copies of the 2011 and 2013 compliance plans filed with the Commission and determined that both compliance plans contained the information required in items 1 through 3.

Rule VIII.D. – New Affiliates. Upon the creation of a new affiliate, the utility shall immediately notify the Commission of its creation, as well as posting notice of this event on its web site. No later than 60 days after the creation of this affiliate, the utility shall file an information-only filing, as provided for in Rule 6.1 of General Order 96-B, with the Director of the Commission’s Division of Water and Audits, with service on the Director of the Division of Ratepayer Advocates. The advice letter shall state the affiliate’s purpose or activities and whether the utility claims these Rules are applicable to the new affiliate, and shall include a demonstration to the Commission that there are adequate procedures in place that will assure compliance with these Rules. The advice letter may include a request, including supporting explanation, that the affiliate transaction rules not be applied to the new affiliate. If the utility requests that the affiliate transactions rules not be applied to the new affiliate, in lieu of an information-only filing, the utility shall file a Tier 2 advice letter making such a request, including an explanation of why these Rules should not apply to the new affiliate.

CAWC Compliance Plan: California American Water will maintain appropriate procedures, mechanisms or policies to ensure compliance with Rule VIII.D, subject to any changes to this Rule that may occur as a result of the filing of a Petition for Modification.

Sotomayor Conclusion: During the examination, we inquired of management and personnel about the process followed for notification of the creation of new affiliates. We obtained the filings sent to the Commission to notify them of the new affiliate. CAWC provided the required notifications to the Commission for all new affiliates created during 2011 and 2012.

Rule VIII.E. – Independent Audits. Commencing in 2013, and biennially thereafter, the utility shall have an audit performed by independent auditors if the sum of all unregulated affiliates’ revenue during the last two calendar years exceeds 5% of the total revenue of the utility and all of its affiliates during that period. The audits shall cover the last two calendar years which end on December 31, and shall verify that the utility is in compliance with these Rules. The utility shall submit the audit report to the Director of the Division of Water and Audits and the Director of the Division of Ratepayer Advocates no later than September 30 of the year in which the audit is performed. The Division of Water and Audits shall post the audit reports on the Commission’s web site. The audits shall be at shareholder expense.

CAWC Compliance Plan: California American Water will comply with this Rule, subject to any changes to this Rule that may occur as a result of the filing of a Petition for Modification.

Sotomayor Conclusion: Sotomayor & Associates performed the required audit for the period June 30, 2011 to December 31, 2012.

Rule VIII.F. – Annual Affiliate Transaction Reports

Each year, by March 31, the utility shall submit a report to the Director of the Division of Water and Audits and the Director of the Division of Ratepayer Advocates that includes a summary of all transactions between the utility and its affiliated companies for the previous calendar year. The utility shall maintain such information on a monthly basis and make such information available to the Commission's staff upon request. The summary shall include a description of each transaction and an accounting of all costs associated with each transaction although each transaction need not be separately identified where multiple transactions occur in the same account (although supporting documentation for each individual transaction shall be made available to the Commission staff upon request). These transactions shall include the following:

1. Services provided by the utility to the affiliated companies;
2. Services provided by the affiliated companies to the utility;
3. Assets transferred from the utility to the affiliated companies;
4. Assets transferred from the affiliated companies to the utility;
5. Employees transferred from the utility to the affiliated companies;
6. Employees transferred from the affiliated companies to the utility;
7. The financing arrangements and transactions between the utility and the affiliated companies;
8. Services provided by and/or assets transferred from the parent holding company to affiliate company which may have germane utility regulations impacts; and
9. Services provided by and/or assets transferred from affiliated company to the parent holding company which may have germane utility regulation impacts.

CAWC Compliance Plan: California American Water maintains appropriate procedures and mechanisms to ensure compliance with Rule VIII. F. California American Water affirms that, as part of its Annual Report to the Commission, it will submit an affiliate transactions report to the Director of the Division of Water and Audits and the Director of the Division of Ratepayer Advocates that includes a summary of all transactions between the utility and its affiliated companies for the previous calendar year. With respect to Rules VIII.F.8 and VIII.F.9, California American Water interprets these rules to apply to affiliates and affiliate transactions covered in Rule 1.B.

Sotomayor Conclusion: During the examination, we obtained copies of the 2011 and 2012 affiliate transaction reports and determined that they contained the information required in items 1 through 9 of this Rule.

RULE IX – Confidentiality

Any records or other information of a confidential nature furnished to the Commission pursuant to these Rules that are individually marked Confidential are not to be treated as public records and shall be treated in accordance with P. U. Code § 583 and the Commission’s General Order 66-C, or their successors.

CAWC Compliance Plan: California American Water will individually mark such records or information as Confidential.

Sotomayor Conclusion: To confirm that CAWC properly indicates confidential information, we performed the following:

- Discussed Rule IX with CAWC executive management and legal personnel
- Examined CAWC’s training materials offered to all personnel
- Examined CAWC’s compliance plan
- Examined documentation provided to the Commission in accordance with a number of filings made under the Rules. We verified that any proprietary information provided to the Commission was identified as confidential information.

CAWC complies with Rule IX by properly indicating what information it submits is to be treated as confidential.

RULE X – Provision of Non-tariffed Products and Services (NTP&S)

X.A. – Except as provided for in these rules, new products and services shall be offered through affiliates.

Sotomayor Conclusion: CAWC is in compliance with Rule X.A. CAWC only offers two types of NTP&S which include operating & maintenance contracts (active) and antenna leases (passive). Both types of NTP&S are listed in the Commission’s NTP&S schedule as part of the Rules. The only additional costs being incurred relate to the expenses incurred directly with the O&M locations. Costs are segregated in accordance with Rule X.D. and billed directly to the facility owners of the O&M contracts. For antenna leases, agreements in place dictate the payment to be made to CAWC by the lessee for leasing the use of the facilities. Based on documentation reviewed and discussions with CAWC management, all current NTP&S items offered have been offered for many years, prior to the adoption of the Rules by the Commission. CAWC management has confirmed that they currently have no plans to offer new NTP&S items.

X.B. – A utility may only offer on the open market the following products and services:

1. Existing products and services offered by the utility pursuant to tariff;
2. New products and services that are offered on a tariffed basis; and
3. Products and services that are offered on a non-tariffed basis (NTP&S) and that meet the following conditions:

- a. The NTP&S utilizes a portion of the excess or unused capacity of a utility asset or resource;
- b. Such asset or resource has been acquired for the purpose of and is necessary and useful in providing tariffed utility services;
- c. The involved portion of such asset or resource may only be used to offer the product or service on a non-tariffed basis without adversely affecting the cost, quality or reliability of tariffed utility products and services;
- d. The products and services can be marketed with minimal or no incremental ratepayer capital, minimal or no new forms of liability or business risk being incurred by utility ratepayers, and no undue diversion of utility management attention; and
- e. The utility's offering of the NTP&S does not violate any California law, regulation, or Commission policy regarding anticompetitive practices.

Sotomayor Conclusion: See discussion under Rule X.A. above. Based on the above, CAWC is in compliance with Rule X.B.

X.C. – Revenues. Gross revenue from NTP&S projects shall be shared between the utility's shareholders and its ratepayers. In each general rate case, NPT&S revenues shall be determined and shared as follows:

1. Active NTP&S projects: 90% shareholder and 10% ratepayer.
2. Passive NTP&S projects: 70% shareholder and 30% ratepayer.
3. A utility shall classify all NTP&S as active or passive according to the table below. For a new NTP&S not listed in the table, which requires approval by the Commission by advice letter pursuant to Rule X.G, an "active" project requires a shareholder investment of at least \$125,000. Otherwise the new NTP&S shall be classified as passive. No costs recoverable through rates shall be counted toward the \$125,000 threshold.
4. Revenues received that are specified in a contract as pass-through of costs, without any mark-up, shall be excluded when determining revenue sharing. If an advice letter is required pursuant to Rule X.G, the utility shall specify in the advice letter any items other than postage, power, taxes, and purchased water for which it proposes pass-through treatment and must obtain Commission approval for such treatment.
5. For those utilities with annual Other Operating Revenue (OOR) of \$100,000 or more, revenue sharing shall occur only for revenues in excess of that amount. All NTP&S revenue below that level shall accrue to the benefit of ratepayers.

6. For those utilities with annual OOR below \$100,000, there shall be no sharing threshold, and ratepayers shall accrue all benefits for non-tariffed products and services.

Sotomayor Conclusion: CAWC is in compliance with Rule X.C. During the examination, we obtained documentation to support the billing method used for NTP&S revenues and allocation of NTP&S revenue to shareholders and ratepayers in accordance with Rule X.C. CAWC offers two types of NTP&S items; operating and maintenance (O&M) contracts and antenna leases. The O&M contracts are designated by the Commission NTP&S schedule to being active NTP&S. The antenna leases are categorized as passive in accordance with the Commission NTP&S schedule. Based on the documentation reviewed, CAWC passed revenue derived from NTP&S activity to the rate payers through the general rate cases and rate reductions. On the excess capacity schedule, the antenna leases were incorrectly categorized as “active” when they are indeed “passive”. Despite this error, we reviewed the allocation of revenue to rate payers and determined that CAWC has allocated both O&M and antenna lease revenue in accordance with Rule X.C.

Rule X.D. – Cost Allocation. All costs, direct and indirect, including all taxes, incurred due to NTP&S projects shall not be recovered through tariffed rates. These costs shall be tracked in separate accounts and any costs to be allocated between tariffed utility services and NTP&S shall be documented and justified in each utility's rate case. More specifically, all incremental investments, costs, and taxes due to non-tariffed utility products and services shall be absorbed by the utility shareholders, i.e., not recovered through tariffed rates.

Sotomayor Conclusion: During the examination, we obtained documentation to support the billing method used for NTP&S costs. Costs are incurred and billed directly to the facility owners of the operations & maintenance contracts in Wildwings and Descanso and billed to the lessees under the various antenna leases held by CAWC. These costs are recovered through direct billing of costs to NTP&S recipients and revenue is allocated to shareholders/ ratepayers in accordance with Rule X.C. CAWC is in compliance with Rule X.D.

Rule X.E. – Annual Report of NTP&S Projects. Each utility shall include information regarding its NTP&S projects in its Annual Reports, including but not be limited to the following:

1. A detailed description of each NTP&S activity;
2. Whether and why it is classified active or passive;
3. Gross revenue received;
4. Revenue allocated to ratepayers and to shareholders, as established in the company's current general rate case;
5. A complete identification of all regulated assets used in the transaction;
6. A complete list of all employees (by position) that participated in providing the non-tariffed service, with amount of time spent on provision of the service;

7. If the NTP&S has been classified as active through advice letter submission, provide the number of the advice letter and the authorizing Resolution; and
8. If the NTP&S did not require approval through advice letter, provide the date notice was given to the Commission.

Sotomayor Conclusion: During our examination, we reviewed copies of the 2011 and 2012 Annual Report of NTP&S Projects. This report is also known as an Excess Capacity Report included as part of the Class A Annual Report sent to the Commission. CAWC confirmed that the templates used for the Excess Capacity Schedule were obtained from the Commission and these templates do not contain all required items under Rule X.E. It was also confirmed that the only NTP&S report that currently exists is the Excess Capacity Schedule included with the Class A Annual Report. We believe CAWC is in compliance with Rule X.E. based on the information reviewed.

Rule X.F. – When a utility initiates the offering of NTP&S that are designated as active or passive in the table below, the utility shall provide notice of such activity by letter to the Director of the Division of Water and Audits and the Program Manager of the Division of Ratepayer Advocates-Water Branch, within 30 days of instituting such activity.

Sotomayor Conclusion: CAWC is in compliance with Rule X.F. CAWC confirmed that the current NTP&S have been provided for many years. There were no new NTP&S initiated during the 18 months ended December 31, 2012. Due to this fact, CAWC did not report any new items under Rule X.F. and CAWC is in compliance with Rule X.F.

Rule X.G. – Provision of New NTP&S. Any water or sewer utility that proposes to engage in the provision of new NTP&S not included in the table below, using the excess capacity of assets or resources reflected in the utility's revenue requirement, and which are proposed to be classified as active as described herein, shall file a Tier 3 advice letter (see Resolution ALJ-202) with the Director of the Division of Water and Audits seeking Commission approval. The advice letter shall be served on the service list for Rulemaking 09-04-012 and the service list for the utility's current or most recent general rate case. The advice letter shall contain the following:

1. A full description of the proposed NTP&S, including, without limitation, the identity of parties served (if known), revenue and cost forecasts, and the term of any contract to be employed.
2. A description of the accounting method to be used to allocate the incremental costs between tariffed services and caused by the NTP&S.
3. Copies of all operative documents for the proposed service.
4. A detailed description of any items other than postage, power, taxes, and purchased water for which the utility proposes pass-through treatment for purposes of calculating revenue sharing.

5. Complete identification of all utility regulated assets and personnel resources that will be used in the proposed transaction. Identify the particular excess capacity (or capacities) asset or resource to be used to provide the NTP&S.
6. A complete list of all employees that will participate in providing the service, with an estimate of the amount of time each will spend.
7. A showing that the proposed NTP&S may be offered without adversely affecting the cost, quality, or reliability of the utility services.
8. A showing of how the NTP&S will be marketed with minimal or no incremental ratepayer capital, minimal or no new forms of liability or business risk, and no undue diversion of utility management attention.
9. A showing of how the NTP&S does not violate any law, regulation, or Commission policy regarding anti-competitive practices.
10. A justification for classifying the NTP&S as active. The utility shall demonstrate that there is or will be incremental shareholder investment above \$125,000.
11. A statement that all risks incurred through this proposed NTP&S project shall be borne by the utility's shareholders.
12. A description of the market served by the proposed NTP&S project, a list or description of the current incumbents in that market, and an analysis of how the utility's entry into the market will affect the market's competitiveness. Include in this analysis a description of how the utility will guard against using anti-competitive pricing in this market.
13. Any other information, opinions, or documentation that might be relevant to the Commission's consideration of the NTP&S.

CAWC Compliance Plan: California American Water will comply with all provisions of Rule X. California American Water will file a Report on Non-Tariffed Products and Services annually with its Annual Report to the Commission.

Sotomayor Conclusion: Based on our discussions with CAWC, the current NTP&S products/services have been provided for many years. There were no new NTP&S initiated during the 18 months ended December 31, 2012. Due to this fact, CAWC did not report any new items under Rule X.G. and CAWC is in compliance with Rule X.G.

Appendix B – BlackRock Procedure

This audit included, at the request of CAWC, a procedure to verify if any transactions have occurred between CAWC and BlackRock, Inc. during the audit period. The procedure is related to an advice letter filed in 2013 by CAWC regarding BlackRock, Inc. Although the advice letter filing occurred outside of the audit period, CAWC requested the procedure to be included as an independent item.

Background

On February 4, 2013, CAWC filed Advice Letter 990 (“AL 990”) under Rule VIII.D. In AL 990, CAWC requested that Rules not be applied to BlackRock, Inc., a private investment management holding company that had acquired more than 10% of American Water’s stock. AL 990 was protested by the Division of Ratepayer Advocates (“DRA”), and subsequently suspended by the Division of Water and Audits. CAWC has indicated that it is working with DRA to reach a resolution of the matter, and including this procedure in the audit would assist in that regard.

Audit Procedure

- Obtain report of all CAWC payments made between June 30, 2011 and December 31, 2012.
- Obtain contracts listing between June 30, 2011 and December 31, 2012
- Obtain master vendor listing between June 30, 2011 and December 31, 2012
- Scan through the reports obtained and search for any transactions that may have occurred between CAWC and BlackRock, Inc.

Findings

Based on the documentation reviewed and discussions with CAWC management, no transactions took place between CAWC and BlackRock, Inc.