



CPUC OFFERS TIPS FOR IDENTIFYING UTILITY WORKERS

Be aware that some people have pretended to be utility workers to gain access to people's homes and then robbed them. Don't let this happen to you. Verify that the person asking to enter your home is a utility worker, by asking to see his or her company identification badge. Utility employees carry identification and will show it to you when requested.

Usually utility workers do not need access to your home unless you requested service. If someone shows up at your door without prior notice and/or if anything looks suspicious, ask the worker to remain outside and call the utility at the number on your bill or look it up to verify the worker's identity. Do not ask the worker for the utility's phone number, because if it is someone trying to rob you, the person will give you a phony number.

If you are approached by anyone claiming to be a utility worker but the person refuses to show identification, do not let that person in your home. Notify the utility immediately.

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