PACIFIC GAS AND ELECTRIC COMPANY

2011 ANNUAL ELECTRIC DISTRIBUTION RELIABILITY REPORT (D.96-09-045 AND D.04-10-034)

MARCH 1, 2012

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NOTE: Some graphics provided in this report are photocopies of graphics used in earlier reports and are not completely legible. Please contact PG&E if you have any questions about the information provided in those graphics.

General

This is the 2011 Reliability Report for Pacific Gas & Electric Company as required by Decision 96-09-045. This report also includes system reliability data based on the IEEE Standard 1366 as stated in the CPUC approved PG&E Advice Letter 3812-E (approved on July 25, 2011). In addition, this report includes some additional reporting requirements as specified in Decision 04-10-034 and its Appendix A. The report consists of the following:

Section	Description
1.	System Indices For The Last 10 Years (2002-2011)
2.	Significant Outage Events Of 2011
3.	Customers Experiencing >12 Sustained Outages In 2011
4.	Attachment 1 - Division Reliability Indices (Per D. 04-10-034, Appendix A, Agreement 1)
5.	Attachment 2 - PG&E Service Territory Map
6.	Attachment 3 - Summary list of Excludable Major Events per D. 96-09-045
7.	Attachment 4 - System Indices For The Last 10 Years (2002-2011) Based on IEEE 1366
8.	Attachment 5 – Governor Proclamations
9.	Attachment 6 - Historical (2001-2010) Outage Information From Prior Reports

PG&E maintains account specific information for customers affected by outages that are recorded in PG&E's outage reporting system (OUTAGE). This system tracks outages at the generation, transmission, substation, primary distribution, and individual transformer levels. Additionally, OUTAGE models the actual electric switching operations during the circuit restoration process (which is useful for determining accurate customer outage minutes for calculating SAIDI and CAIDI). PG&E used its most current outage data to compile the information contained in this report.

SECTION 1

System Indices (2002-2011)

Table 1 lists the required SAIDI, SAIFI, and MAIFI values in accordance with Appendix A of D. 96-09-045. As required by Decision 04-10-034, CAIDI values are also included in this report.

Table 1 - System Indices (2002-2011)
(Includes Transmission, Distribution and Generation related outages)

	Major Events Included				Major Events Excluded			
YEAR	SAIDI	SAIFI	MAIFI	CAIDI	SAIDI	SAIFI	MAIFI	CAIDI
2002	400.8	1.763	2.698	227.3	146.7	1.174	2.095	125.0
2003	208.0	1.411	1.878	147.5	201.8	1.389	1.874	145.3
2004	205.3	1.426	1.875	143.9	205.1	1.425	1.872	143.9
2005	249.3	1.549	1.895	161.0	187.1	1.407	1.782	132.9
2006	280.5	1.728	1.768	162.3	150.9	1.273	1.532	118.5
2007	159.9	1.249	1.565	128.0	159.9	1.249	1.565	128.0
2008	416.4	1.563	1.829	266.4	166.7	1.254	1.634	132.9
2009	208.2	1.308	1.540	159.1	163.1	1.193	1.474	136.7
2010	246.3	1.384	1.488	178.0	168.6	1.167	1.311	144.4
2011	275.7	1.261	1.478	218.6	235.9	1.193	1.434	197.8

Included in this annual report is supplemental information noted in Tables 2 and 3 representing the corresponding indexes separated for both the distribution and transmission systems. It should be noted that the totals from these two tables will not exactly match Table 1 for the following reasons:

(a) Generation related outages are included in Table 1 but not in Tables 2 and 3;
(b) There are database limitations related to the major event exclusion process when separating the transmission and distribution systems.

Please also note, the MAIFI information is not included in these tables since the existing non-SCADA automatic recording devices (EON[1] or Smart Meters) do not distinguish between the two systems.

Table 2 - Distribution System Indices (2002-2011)
(Excludes transmission and generation related outages)

	Major Events Included			Major Events Excluded		
YEAR	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI
2002	358.1	1.615	221.7	136.2	1.086	125.4
2003	187.6	1.283	146.3	181.6	1.263	143.9
2004	181.7	1.277	142.2	181.5	1.277	142.1
2005	210.9	1.352	156.0	157.7	1.222	129.0
2006	251.0	1.534	163.6	136.5	1.137	120.1
2007	138.6	1.117	124.0	138.6	1.117	124.0
2008	377.8	1.428	264.6	150.3	1.155	130.1
2009	192.8	1.204	160.2	149.9	1.099	136.3
2010	220.0	1.251	175.9	153.4	1.066	143.9
2011	243.9	1.115	218.8	215.5	1.085	198.7

Table 3 - Transmission System Indices (2002-2011)
(Excludes distribution and generation related outages)

	Major Events Included			Major Events Excluded		
YEAR	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI
2001	21.6	0.138	156.7	20.3	0.132	154.5
2002	42.1	0.147	285.9	10.5	0.088	120.1
2003	20.4	0.128	159.7	20.2	0.127	159.5
2004	23.3	0.148	157.7	23.3	0.148	157.8
2005	38.3	0.197	195.1	29.3	0.185	158.8
2006	29.5	0.193	152.5	14.4	0.136	105.4
2007	21.3	0.132	161.5	21.3	0.132	161.5
2008	38.3	0.135	284.3	16.2	0.099	163.6
2009	15.4	0.105	147.0	13.2	0.094	140.7
2010	26.4	0.133	198.4	15.2	0.101	149.8
2011	31.7	0.144	219.7	29.1	0.129	225.2

Excludable Major Events

Appendix A to D. 96-09-045 defines Excludable Major Events as follows:

> Each utility will exclude from calculation of its reliability indices major events that meet either of the two following criteria: (a) the event is caused by earthquake, fire, or storms of sufficient intensity to give rise to a state of emergency being declared by the government, or (b) any other disaster not in (a) that affects more than 15% of the system facilities or 10% of the utility's customers, whichever is less for each event.

[1] On November 18, 2011 the EON recording system was removed from service. Momentary outage data is now being collected from SCADA devices and through the use of Smart Meters. Data collection from the Smart Meters is more effective than the previous EON system since Smart Meters don't rely on customer volunteers having EON devices securely connected inside their buildings. PG&E anticipates that the number of future momentary outages recorded will increase slightly as a result of this more effective approach.

There were two Excludable Major Events in 2011, as defined in Appendix A of D. 96-09-045. These two excludable major events fall under category (a) above. In calculating the major event exclusions in this report, PG&E is utilizing the same methodology that it used in its 2005 RPIM, and which was accepted by the Commission in Resolution E-4003 approving PG&E's Advice Letter reporting its 2005 RPIM results. In its Advice Letter reporting the 2005 RIM results, PG&E explained its process for applying state of emergency proclamations to determine what divisions and outages should be excluded from the calculation of system reliability indices. PG&E used the same process for determining the major event exclusions for 2011. This methodology is as follows:

- Identify the counties in the governmental declaration of a disaster that are in PG&E's service territory;
- Determine the percentage of the area of each division covered by the counties identified in the governmental declaration;
- Outages in the divisions with 50 percent or more of their area included in a declared state of emergency or natural disaster area are considered for exclusion. Divisions with less than 50 percent of their area included in a declared state of emergency or natural disaster area are not considered for exclusion;
- Determine the daily average, by month, of the number of sustained outages, customer minutes and customer interruptions for each division using five years (2006-2010) of data;
- For each division, during the same time periods under consideration, PG&E compares the daily number of sustained outages, customer minutes and customer interruptions to the corresponding five-year average. PG&E excludes any day where the number of sustained outages AND customer minutes AND customer interruptions for EACH division exceed the five-year average for that division by a factor of two or more.

The first event was due to severe storms that commenced on December 18, 2010 and continued through January 4, 2011. The Governor issued a proclamation on January 28, 2011 for 8 counties within PG&E's service territory due to heavy rainfall, flooding and road damage occurring between December 18, 2010 and January 4, 2011. In applying the methodology described above, PG&E has only excluded only outages in two divisions (Kern and Los Padres) for the dates shown in Table 4 below.

The second event was due to a series of late winter storms that significantly affected specific divisions on specific dates. The Governor issued a proclamation on April 15, 2011 for 18 counties within PG&E's service territory due to heavy rainfall and severe local damage occurring between March 15, 2011 and March 27, 2011. In applying the methodology described above, PG&E has excluded outages in seven divisions (Central Coast, Diablo, Los Padres, Mission, North Coast-Humboldt area, North Coast-Sonoma area, and Yosemite) for the dates shown in Table 4 below.

Table 4 summarizes each of the adjustments described above.

Table 4 - Summary of Adjustments to 2011 SAIDI and SAIFI Data

Line #	Description	Division or System	Date	SAIDI	SAIFI
1	**Year End Results Including All Outages**				
2	January 1 – December 31, 2011	System	Jan – Dec, 2011	275.7	1.261
3	**Winter Storm Exclusions (Jan. 1 -4)**				
4		Kern	January 2, 2011	0.10	0.001
5		Los Padres	January 2, 2011	0.21	0.001
6	**Winter Storm Exclusions (Mar. 15-27)**				
7		Central Coast	March 18-20 and 24-27, 2011	4.35	0.026
8		Diablo	March 19 and 24, 2011	0.24	0.002
10		North Coast- Humboldt	March 17, 19, 20 and 24, 2011	3.63	0.007
11		Los Padres	March 20, 2011	0.23	0.001
12		Mission	March 24 and 25 2011	0.34	0.002
13		North Coast - Sonoma	March 19-22, 24 and 27 2011	5.08	0.014
14		Yosemite	March 19-25, 2011	25.53	0.012
15	**Year End Results Less Exclusions**				
16				235.9	1.194

SECTION 2

Significant Outage Events Of 2011

Table 5 lists the ten largest outage events experienced during 2011. PG&E interprets this reporting requirement as the ten events (individual days or in some cases a group of consecutive days) with a significant number of customer interruptions in the system or a portion of the system. These events are listed in descending order of customer interruptions.

Table 5 - Ten Largest 2011 Outage Events

Rank	Description	Date	Number of Customers Affected *	Longest Customer Interruption (Hours)	# of People Used To Restore Service	CPUC Major Event?
1	A series of cold and powerful storms moved through the Service Area with the majority of outages resulting from low snow and gusty winds. The bulk of outage activity occurred overnight Sat 19th to Sun 20th as strong southeasterly wind gusts were observed in many locations (SF Apt 45 mph, Stockton 44 mph, Redding 45 mph, Bakersfield 40 mph). Excessive low elevation snowfall caused significant outage activity. Yosemite Division was hard hit with low snow (snow totals - 38" reported at 4200' above Oakhurst)	Mar 17 - 22	581,949	256	1,839**	Y-Partial (See Table 4)
2	After a short respite from inclement weather, another strong and cold storm moved into the Service Area on March 24th. Once again, strong southerly wind gusts were observed (SF Apt 38 mph, Oakland 37 mph). Low elevation snow was the main adverse weather issue with Sierra, North Valley, Stockton, and Yosemite Divisions hard hit with low snow. (snow totals - 13" in Shingletown, 25" at 3700' along Highway 88, 34" at the 4200' above Oakhurst)	Mar 24 – 27	464,767	504	1,839**	Y-Partial (See Table 4)
3	A series of cold storms moved across the Service Area starting Valentines day until Feb 19. On the 17th very cold air filtered into the region lowering snow levels enough to create low snow related outages across the Coast Ranges of Humboldt Divisions, and down the entire Sierra Nevada foothills. The hardest hit divisions were Humboldt, Yosemite, and Sierra. (snow totals - 14" in Shingletown, 38" at 3700' on Highway 88, 12" at 2600' in Humboldt County). Snow recorded down to 500 feet in Humboldt.	Feb 15 – 19	357,802	151		N
4	High pressure in the Great Basin and low pressure off the southern California coast set the stage for strongest northeast wind event to hit the Service Area in the last 20 years. Gusts up to 50 mph were common in the Sierra with the highest gust of 94 mph recorded on Mt. Elizabeth in the Yosemite division. Winds were quite strong in the Valley as well (Stockton 52 mph, Redding 40 mph, Fresno 36 mph)	Nov 30 – Dec 1	325,942	131		N
5	A strong and cold storm affected the entire Service Area with low snow falling in the Northern Region and gusty southerly winds and heavy rains further east and south. The hardest hit divisions were Humboldt, North Valley, and Sierra. (snow totals – 18" in Shingletown, 20" in Susanville, 19" in Grass Valley). Snow recorded down to 500 feet in Humboldt.	Feb 24 - 25	187,851	152		N
6	An early season storm moved through the Service Area bringing moderate southerly winds and heavy precipitation rates. In Ukiah, more than a half inch of rain fell within one hour in the early morning. The Central Valley Region experienced the most outages. These were mainly pole fires/flashover caused by the first rain to fall in the area after months of prolonged dry weather.	Oct 5	100,357	24		N
7	Widespread thunderstorm activity broke out across the southern part of the Service Area early in the morning with the biggest impacts in Fresno and Kern divisions. The Bakersfield area in Kern was hit particularly hard by lightning, with Kern Division recording 3833 lightning strikes for the day.	Sept 10	77,443	69		N
8	A late season cold storm moved through the Service Area with low snow outage conditions across divisions in the Sierra Nevada, especially the Sierra Division. (8" of snow at 3700' along Highway 88) Thunderstorms and associated lightning also broke out across the Central Valley. Impacts were minimal in the Bay Area and Central Coast Regions.	May 15	62,863	30		N
9	A non-weather related outage day with maximum temperatures along the Central Valley in the mid 80s. The outage count was only slightly above average for a June day; however, a large number of customers in the East Bay were affected by two distribution substation outages.	Jun 12	50,028	15		N
10	The first warm day of the spring was observed in many areas. San Jose had a high of 84. This could have contributed to the above average outage total. No other adverse weather was reported. The largest impacts were recorded in the San Francisco and San Jose Divisions.	Apr 1	44,177	6		N

*** Note:** Values exclude single distribution line transformer and planned outages.

** During the course of the March 17-27, 2011 storms, approximately 1,839 PG&E Operations, Maintenance and Construction (OM&C) employees responded. These employees included electric and gas construction crews, troublemen, meter technicians, clerical staff, gas and electric estimators and meter readers. Resources were dispatched and moved from lesser impacted areas to the more heavily impacted areas. In addition to PG&E personnel, 110 vegetation crews, 10 contract crews (approximately 200 individuals), and 36 mutual aid crews (approximately 175 individuals) were utilized to supplement existing resources.

Of the ten largest events listed in Table 5, the following events met the CPUC definition of a major event under criteria (a) state of emergency declaration.

- March 17-22, 2011
- March 24-27, 2011

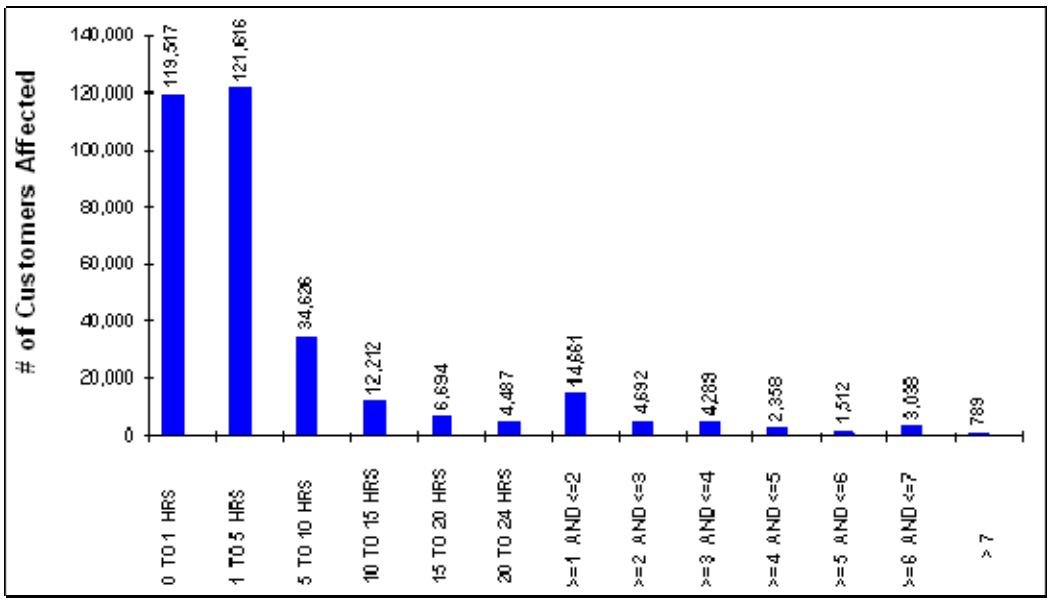
Although these storms have been identified as two separate consecutive-day events in Table 5, PG&E has combined them into one event in this report since it better represents the storm's impact on our customers. Table 6 below indicates the number of customers without service at periodic intervals for this combined event (March 17 – 27, 2011). The numbers of customers noted in the table are for only those divisions identified in Table 4, which represents the excludable portion of these events. It should be noted that the number of customer outages segmented by hourly restoration periods requires a level of detail not normally maintained by PG&E in its central computerized records. The information shown here is what PG&E has been able to reconstruct from several databases and may have a margin of error of up to 5%.

NOTE: The number of customers affected shown in the histogram below shows 330,491 customers. However, 82 customers recorded in PG&E's OUTAGE database have been excluded from this table since they were vacant campsites without any campers / customers.

Table 6 / Figure 1 – 2011 Outage Event Duration Summary

3/17/2011 - 3/27/2011		
Outage Duration	**Customers Affected**	**Cumulative %**
0 TO 1 HRS	119,517	36.16%
1 TO 5 HRS	121,616	72.96%
5 TO 10 HRS	34,626	83.44%
10 TO 15 HRS	12,212	87.13%
15 TO 20 HRS	6,694	89.16%
20 TO 24 HRS	4,487	90.52%
>=1 AND <=2	14,661	94.95%
>=2 AND <=3	4,692	96.37%
>=3 AND <=4	4,289	97.67%
>=4 AND <=5	2,358	98.38%
>=5 AND <=6	1,512	98.84%
>=6 AND <=7	3,038	99.76%
> 7	789	100.00%
Total	330,491	

Table 6 / Figure 2 – 2011 Outage Event Duration Graph



The excludable portion of this storm event consisted of 1,137 sustained outages. Approximately 1,694 PG&E employees from the divisions noted in Table 4 responded to this event. In addition, approximately 120 crews (vegetation and contract crews) were utilized to supplement the existing resources.

Of the total customers that experienced outages during the excludable portion of this eleven-day event, 90.5% were restored within 24 hours. Approximately 5.0% of the customers impacted by the storm were without service after 48 hours. This was primarily due to the severity and duration of the storm activity. Restoration to the remaining customers was delayed due to the heavy damage to equipment (poles and conductor) as a result of trees falling on and through the lines. This was prevalent in the northern and central coast areas. The tables below provide further outage duration detail as well as the damage caused (in term of equipment).

Table 7 – 2011 Outage Duration Details

Major Event Days: March 17-27, 2011			Major Event Days: March 17-27, 2011			Major Event Days: March 17-27, 2011		
Outage Duration	Customers Restored	Cummulative %	Outage Duration	Customers Restored	Cummulative %	Outage Duration	Customers Restored	Cummulative %
0 TO 1 HRS	119,517	36.16%	98 TO 99 HRS	0	97.71%	178 TO 179 HRS	0	99.83%
1 TO 5 HRS	121,616	72.96%	99 TO 100 HRS	0	97.71%	179 TO 180 HRS	19	99.84%
5 TO 10 HRS	34,626	83.44%	100 TO 101 HRS	37	97.72%	180 TO 181 HRS	2	99.84%
10 TO 15 HRS	12,212	87.13%	101 TO 102 HRS	112	97.75%	181 TO 182 HRS	0	99.84%
15 TO 20 HRS	6,694	89.16%	102 TO 103 HRS	68	97.77%	182 TO 183 HRS	9	99.84%
20 TO 24 HRS	4,487	90.52%	103 TO 104 HRS	168	97.82%	183 TO 184 HRS	18	99.84%
24 TO 25 HRS	416	90.64%	104 TO 105 HRS	2	97.82%	184 TO 185 HRS	0	99.84%
25 TO 26 HRS	583	90.82%	105 TO 106 HRS	248	97.90%	185 TO 186 HRS	426	99.97%
26 TO 27 HRS	2,438	91.56%	106 TO 107 HRS	41	97.91%	186 TO 187 HRS	46	99.99%
27 TO 28 HRS	404	91.68%	107 TO 108 HRS	126	97.95%	187 TO 188 HRS	0	99.99%
28 TO 29 HRS	151	91.73%	108 TO 109 HRS	390	98.07%	188 TO 189 HRS	0	99.99%
29 TO 30 HRS	959	92.02%	109 TO 110 HRS	301	98.16%	189 TO 190 HRS	5	99.99%
30 TO 31 HRS	770	92.25%	110 TO 111 HRS	107	98.19%	190 TO 191 HRS	0	99.99%
31 TO 32 HRS	96	92.28%	111 TO 112 HRS	42	98.20%	191 TO 192 HRS	0	99.99%
32 TO 33 HRS	47	92.29%	112 TO 113 HRS	64	98.22%	192 TO 193 HRS	0	99.99%
33 TO 34 HRS	1,171	92.65%	113 TO 114 HRS	50	98.24%	193 TO 194 HRS	0	99.99%
34 TO 35 HRS	504	92.80%	114 TO 115 HRS	0	98.24%	194 TO 195 HRS	0	99.99%
35 TO 36 HRS	755	93.03%	115 TO 116 HRS	46	98.25%	195 TO 196 HRS	0	99.99%
36 TO 37 HRS	62	93.05%	116 TO 117 HRS	411	98.38%	196 TO 197 HRS	0	99.99%
37 TO 38 HRS	1,372	93.46%	117 TO 118 HRS	25	98.38%	197 TO 198 HRS	0	99.99%
38 TO 39 HRS	463	93.60%	118 TO 119 HRS	0	98.38%	198 TO 199 HRS	24	100.00%
39 TO 40 HRS	118	93.64%	119 TO 120 HRS	0	98.38%	199 TO 200 HRS	0	100.00%
40 TO 41 HRS	143	93.68%	120 TO 121 HRS	137	98.43%	200 TO 201 HRS	0	100.00%
41 TO 42 HRS	516	93.84%	121 TO 122 HRS	37	98.44%	201 TO 202 HRS	0	100.00%
42 TO 43 HRS	781	94.07%	122 TO 123 HRS	21	98.44%	202 TO 203 HRS	0	100.00%
43 TO 44 HRS	547	94.24%	123 TO 124 HRS	0	98.44%	203 TO 204 HRS	0	100.00%
44 TO 45 HRS	408	94.36%	124 TO 125 HRS	102	98.47%	204 TO 205 HRS	0	100.00%
45 TO 46 HRS	492	94.51%	125 TO 126 HRS	68	98.49%	205 TO 206 HRS	0	100.00%
46 TO 47 HRS	919	94.79%	126 TO 127 HRS	0	98.49%	206 TO 207 HRS	0	100.00%
47 TO 48 HRS	546	94.95%	127 TO 128 HRS	45	98.51%	207 TO 208 HRS	0	100.00%
48 TO 49 HRS	68	94.97%	128 TO 129 HRS	58	98.53%	208 TO 209 HRS	0	100.00%
49 TO 50 HRS	175	95.03%	129 TO 130 HRS	1	98.53%	209 TO 210 HRS	0	100.00%
50 TO 51 HRS	351	95.13%	130 TO 131 HRS	17	98.53%	210 TO 211 HRS	2	100.00%
51 TO 52 HRS	91	95.16%	131 TO 132 HRS	0	98.53%	211 TO 212 HRS	0	100.00%
52 TO 53 HRS	48	95.18%	132 TO 133 HRS	125	98.57%	212 TO 213 HRS	0	100.00%
53 TO 54 HRS	197	95.23%	133 TO 134 HRS	55	98.59%	213 TO 214 HRS	0	100.00%
54 TO 55 HRS	227	95.30%	134 TO 135 HRS	79	98.61%	214 TO 215 HRS	0	100.00%
55 TO 56 HRS	548	95.47%	135 TO 136 HRS	65	98.63%	215 TO 216 HRS	0	100.00%
56 TO 57 HRS	49	95.48%	136 TO 137 HRS	51	98.65%	216 TO 217 HRS	0	100.00%
57 TO 58 HRS	285	95.57%	137 TO 138 HRS	36	98.66%	217 TO 218 HRS	0	100.00%
58 TO 59 HRS	259	95.65%	138 TO 139 HRS	323	98.75%	218 TO 219 HRS	0	100.00%
59 TO 60 HRS	116	95.68%	139 TO 140 HRS	52	98.77%	219 TO 220 HRS	0	100.00%
60 TO 61 HRS	462	95.82%	140 TO 141 HRS	54	98.79%	220 TO 221 HRS	0	100.00%
61 TO 62 HRS	208	95.89%	141 TO 142 HRS	26	98.79%	221 TO 222 HRS	0	100.00%
62 TO 63 HRS	260	95.97%	142 TO 143 HRS	149	98.84%	222 TO 223 HRS	0	100.00%
63 TO 64 HRS	408	96.09%	143 TO 144 HRS	11	98.84%	223 TO 224 HRS	0	100.00%
64 TO 65 HRS	141	96.13%	144 TO 145 HRS	0	98.84%	224 TO 225 HRS	0	100.00%
65 TO 66 HRS	259	96.21%	145 TO 146 HRS	116	98.88%	225 TO 226 HRS	0	100.00%
66 TO 67 HRS	185	96.27%	146 TO 147 HRS	0	98.88%	226 TO 227 HRS	0	100.00%
67 TO 68 HRS	109	96.30%	147 TO 148 HRS	69	98.90%	227 TO 228 HRS	0	100.00%
68 TO 69 HRS	207	96.36%	148 TO 149 HRS	346	99.00%	228 TO 229 HRS	0	100.00%
69 TO 70 HRS	19	96.37%	149 TO 150 HRS	71	99.02%	229 TO 230 HRS	0	100.00%
70 TO 71 HRS	20	96.37%	150 TO 151 HRS	166	99.07%	230 TO 231 HRS	0	100.00%
71 TO 72 HRS	0	96.37%	151 TO 152 HRS	0	99.07%	231 TO 232 HRS	0	100.00%
72 TO 73 HRS	146	96.42%	152 TO 153 HRS	59	99.09%	232 TO 233 HRS	0	100.00%
73 TO 74 HRS	136	96.46%	153 TO 154 HRS	230	99.16%	233 TO 234 HRS	0	100.00%
74 TO 75 HRS	0	96.46%	154 TO 155 HRS	206	99.22%	234 TO 235 HRS	0	100.00%
75 TO 76 HRS	6	96.46%	155 TO 156 HRS	199	99.28%	235 TO 236 HRS	0	100.00%
76 TO 77 HRS	1,200	96.82%	156 TO 157 HRS	33	99.29%	236 TO 237 HRS	0	100.00%
77 TO 78 HRS	322	96.92%	157 TO 158 HRS	44	99.31%	237 TO 238 HRS	0	100.00%
78 TO 79 HRS	72	96.94%	158 TO 159 HRS	209	99.37%	238 TO 239 HRS	0	100.00%
79 TO 80 HRS	115	96.98%	159 TO 160 HRS	536	99.53%	239 TO 240 HRS	0	100.00%
80 TO 81 HRS	0	96.98%	160 TO 161 HRS	51	99.55%	240 TO 241 HRS	0	100.00%
81 TO 82 HRS	129	97.02%	161 TO 162 HRS	234	99.62%	241 TO 242 HRS	0	100.00%
82 TO 83 HRS	559	97.19%	162 TO 163 HRS	78	99.64%	242 TO 243 HRS	0	100.00%
83 TO 84 HRS	21	97.19%	163 TO 164 HRS	91	99.67%	243 TO 244 HRS	6	100.00%
84 TO 85 HRS	96	97.22%	164 TO 165 HRS	98	99.70%	244 TO 245 HRS	0	100.00%
85 TO 86 HRS	102	97.25%	165 TO 166 HRS	202	99.76%	245 TO 246 HRS	0	100.00%
86 TO 87 HRS	43	97.26%	166 TO 167 HRS	0	99.76%	246 TO 247 HRS	0	100.00%
87 TO 88 HRS	45	97.28%	167 TO 168 HRS	0	99.76%	247 TO 248 HRS	0	100.00%
88 TO 89 HRS	112	97.31%	168 TO 169 HRS	132	99.80%	248 TO 249 HRS	0	100.00%
89 TO 90 HRS	282	97.40%	169 TO 170 HRS	7	99.80%	249 TO 250 HRS	0	100.00%
90 TO 91 HRS	370	97.51%	170 TO 171 HRS	83	99.83%	250 TO 251 HRS	0	100.00%
91 TO 92 HRS	0	97.51%	171 TO 172 HRS	0	99.83%	251 TO 252 HRS	0	100.00%
92 TO 93 HRS	379	97.62%	172 TO 173 HRS	0	99.83%	252 TO 253 HRS	0	100.00%
93 TO 94 HRS	125	97.66%	173 TO 174 HRS	0	99.83%	253 TO 254 HRS	0	100.00%
94 TO 95 HRS	15	97.67%	174 TO 175 HRS	0	99.83%	254 TO 255 HRS	0	100.00%
95 TO 96 HRS	14	97.67%	175 TO 176 HRS	0	99.83%	255 TO 256 HRS	0	100.00%
96 TO 97 HRS	0	97.67%	176 TO 177 HRS	0	99.83%	256 TO 257 HRS	7	100.00%
97 TO 98 HRS	120	97.71%	177 TO 178 HRS	3	99.83%	Total:	326,828	

Table 8 – March 17 – 27, 2011 Outage Impact (Equipment Report)

Heading	Quantity	
Anchor	13	
Climbing Space	2	
Conductor	1,051	<= Incidences where conductor is down. Approx 200 feet / incident = 210,200 feet or 39.8 miles
Conduit	1	
Connector	19	
Connector/Splice	7	
Crossarm	336	
Cutout	52	
Elbow DB	5	
Elbow LB	1	
Enclosure	1	
Ground	1	
Guy	25	
Hardware/Framing	14	
High Sign	1	
Insulator	47	
Jumper	37	
Lightning Arrestor	2	
Molding	1	
OH Facility	17	
Pole	356	
Streetlight	2	
Switch	2	
Switch/J-Box	2	
Tie Wire	23	
Transformer	184	
Transformer - Padmount	3	
Transformer - Sub-Surface	5	
Tree/Vine	87	
UG Facility	10	
Grand Total	2,307	

SECTION 3

Customers Experiencing > 12 Sustained Outages During 2011

Table 9 lists all circuits where one or more customers on a circuit experienced more than 12 sustained outages in 2011. Please note, this list does not mean that all the customers on the circuit experienced more than 12 outages.

PG&E is addressing the necessary portions of these circuits as part of the overall service reliability improvement plans.

Table 9 – Customers Experiencing > 12 Sustained Outages During 2011

Division	Feeder Name	Customers Experiencing > 12 Outages
CENTRAL COAST	CAMP EVERS 2105	35
CENTRAL COAST	ROB ROY 2105	21
DE ANZA	LOS GATOS 1107	192
HUMBOLDT	GARBERVILLE 1102	579
KERN	POSO MOUNTAIN 2101	7
LOS PADRES	SISQUOC 1102	3
NORTH BAY	ALTO 1124	15
NORTH BAY	CALISTOGA 1101	9
NORTH BAY	MONTICELLO 1101	10
NORTH BAY	SILVERADO 2104	121
NORTH VALLEY	CHALLENGE 1101	451
NORTH VALLEY	KANAKA 1101	17
NORTH VALLEY	ORO FINO 1102	56
NORTH VALLEY	VOLTA 1101	464
NORTH VALLEY	WYANDOTTE 1109	4
PENINSULA	WOODSIDE 1101	1
SACRAMENTO	GRAND ISLAND 2225	9
SACRAMENTO	JAMESON 1104	32
SACRAMENTO	KNIGHTS LANDING 1101	2
SIERRA	ALLEGHANY 1101	55
SIERRA	APPLE HILL 2102	272
SIERRA	BONNIE NOOK 1101	12
SIERRA	BONNIE NOOK 1102	60
SIERRA	BRUNSWICK 1102	1
SIERRA	EL DORADO P H 2101	908
SIERRA	PEASE 1104	23
SIERRA	PLACERVILLE 2106	684
SONOMA	COTATI 1103	22
STOCKTON	LODI 1102	4
STOCKTON	SALT SPRINGS 2102	1,154
YOSEMITE	OAKHURST 1103	23
YOSEMITE	RACETRACK SUB 1704	136
YOSEMITE	WESTLEY 1103	145

SECTION 4

Attachment 1

Division Reliability Indices (Per D. 04-10-034, Appendix A, Agreement 1)

Per D. 04-10-034
Appendix A
Agreement 1

Pacific Gas and Electric
Division Reliability Indices
2006-2011
(Excluding Major Events)

Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	CENTRAL COAST	180.8	1.491	2.499	121.3
2007	CENTRAL COAST	211.7	1.849	2.731	114.5
2008	CENTRAL COAST	268.2	1.807	2.454	148.4
2009	CENTRAL COAST	242.6	2.086	3.120	116.3
2010	CENTRAL COAST	188.2	1.569	3.219	119.9
5-Yr Ave	06-10 Avg	218.3	1.760	2.805	124.1
2011	CENTRAL COAST	410.8	1.495	1.781	274.8
	% Difference	88.2%	-15.1%	-36.5%	121.5%
Year	**Division**	**SAIDI**	**SAIFI**	**MAIFI**	**CAIDI**
2006	DE ANZA	122.4	0.936	1.455	130.8
2007	DE ANZA	94.1	0.865	1.136	108.8
2008	DE ANZA	108.4	0.991	1.529	109.3
2009	DE ANZA	104.4	0.890	1.612	117.2
2010	DE ANZA	118.4	0.987	1.276	120.0
5-Yr Ave	06-10 Avg	109.5	0.934	1.402	117.2
2011	DE ANZA	79.0	0.717	1.482	110.2
	% Difference	-27.9%	-23.2%	5.7%	-6.0%
Year	**Division**	**SAIDI**	**SAIFI**	**MAIFI**	**CAIDI**
2006	DIABLO	130.7	1.238	1.388	105.6
2007	DIABLO	120.3	1.095	1.579	109.9
2008	DIABLO	138.4	1.361	1.964	101.7
2009	DIABLO	148.2	1.348	1.171	110.0
2010	DIABLO	108.4	1.286	1.245	84.3
5-Yr Ave	06-10 Avg	129.2	1.266	1.469	102.3
2011	DIABLO	73.2	0.898	1.376	81.5
	% Difference	-43.3%	-29.0%	-6.4%	-20.3%
Year	**Division**	**SAIDI**	**SAIFI**	**MAIFI**	**CAIDI**
2006	EAST BAY	138.9	1.060	0.882	131.1
2007	EAST BAY	164.2	1.310	1.010	125.4
2008	EAST BAY	102.5	0.894	0.809	114.6
2009	EAST BAY	126.4	1.184	0.862	106.8
2010	EAST BAY	112.1	1.005	0.708	111.6
5-Yr Ave	06-10 Avg	128.8	1.091	0.854	117.9
2011	EAST BAY	100.5	0.951	1.078	105.7
	% Difference	-22.0%	-12.8%	26.2%	-10.3%

Per D. 04-10-034
Appendix A
Agreement 1

Pacific Gas and Electric
Division Reliability Indices
2006-2011
(Excluding Major Events)

Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	FRESNO	202.5	1.688	2.159	120.0
2007	FRESNO	229.0	1.771	2.237	129.3
2008	FRESNO	177.8	1.559	1.766	114.1
2009	FRESNO	136.5	1.225	1.814	111.4
2010	FRESNO	115.2	1.056	1.878	109.1
5-Yr Ave	06-10 Avg	172.2	1.460	1.971	116.8
2011	FRESNO	162.7	1.112	2.016	146.4
	% Difference	-5.5%	-23.8%	2.3%	25.4%
Year	**Division**	**SAIDI**	**SAIFI**	**MAIFI**	**CAIDI**
2006	HUMBOLDT	488.0	2.107	3.206	231.6
2007	HUMBOLDT	552.8	1.833	3.312	301.6
2008	HUMBOLDT	405.4	2.108	2.932	192.3
2009	HUMBOLDT	225.2	1.650	2.367	136.5
2010	HUMBOLDT	420.7	2.189	1.584	192.2
5-Yr Ave	06-10 Avg	418.4	1.977	2.680	210.8
2011	HUMBOLDT	407.7	1.687	2.075	241.6
	% Difference	-2.6%	-14.7%	-22.6%	14.6%
Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	KERN	175.5	1.564	1.696	112.2
2007	KERN	121.7	1.123	1.580	108.3
2008	KERN	161.1	1.358	1.149	118.7
2009	KERN	105.4	1.177	1.446	89.6
2010	KERN	118.6	1.070	1.419	110.8
5-Yr Ave	06-10 Avg	136.5	1.258	1.458	107.9
2011	KERN	165.0	1.258	1.600	131.1
	% Difference	20.9%	0.0%	9.7%	21.5%
Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	LOS PADRES	155.0	1.438	2.458	107.7
2007	LOS PADRES	134.6	1.156	2.682	116.4
2008	LOS PADRES	184.6	1.591	2.909	116.0
2009	LOS PADRES	108.3	1.051	1.626	103.0
2010	LOS PADRES	107.3	1.158	1.756	92.6
5-Yr Ave	06-10 Avg	138.0	1.279	2.286	107.1
2011	LOS PADRES	120.4	1.154	2.052	104.3
	% Difference	-12.7%	-9.8%	-10.2%	-2.7%

Per D. 04-10-034
Appendix A
Agreement 1

Pacific Gas and Electric
Division Reliability Indices
2006-2011
(Excluding Major Events)

Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	MISSION	77.0	0.880	1.179	87.5
2007	MISSION	82.1	0.829	1.021	99.1
2008	MISSION	96.7	0.914	1.467	105.8
2009	MISSION	89.1	0.741	0.893	120.3
2010	MISSION	105.2	0.932	0.728	112.8
5-Yr Ave	06-10 Avg	90.0	0.859	1.058	105.1
2011	MISSION	67.6	0.795	0.692	85.1
	% Difference	-24.9%	-7.5%	-34.6%	-19.0%
Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	NORTH BAY	123.8	0.936	1.301	132.3
2007	NORTH BAY	117.0	1.088	1.782	107.6
2008	NORTH BAY	163.3	1.200	1.765	136.0
2009	NORTH BAY	140.2	1.153	0.944	121.6
2010	NORTH BAY	129.9	1.067	1.346	121.8
5-Yr Ave	06-10 Avg	134.8	1.089	1.428	123.9
2011	NORTH BAY	200.4	1.329	1.222	150.8
	% Difference	48.6%	22.1%	-14.4%	21.8%
Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	NORTH VALLEY	279.0	2.092	2.009	133.4
2007	NORTH VALLEY	265.2	1.581	2.130	167.8
2008	NORTH VALLEY	317.0	1.683	3.460	188.4
2009	NORTH VALLEY	217.4	1.352	3.097	160.8
2010	NORTH VALLEY	222.1	1.341	1.893	165.7
5-Yr Ave	06-10 Avg	260.1	1.610	2.518	163.2
2011	NORTH VALLEY	622.1	2.022	2.134	307.6
	% Difference	139.1%	25.6%	-15.2%	88.5%
Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	PENINSULA	94.3	1.030	1.085	91.5
2007	PENINSULA	80.0	0.754	1.061	106.1
2008	PENINSULA	125.9	1.202	1.795	104.7
2009	PENINSULA	93.5	0.934	0.798	100.2
2010	PENINSULA	121.3	1.399	1.074	86.7
5-Yr Ave	06-10 Avg	103.0	1.064	1.163	97.8
2011	PENINSULA	109.6	1.179	0.944	93.0
	% Difference	6.4%	10.8%	-18.8%	-4.9%

Per D. 04-10-034
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Pacific Gas and Electric
Division Reliability Indices
2006-2011
(Excluding Major Events)

Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	SACRAMENTO	153.0	1.184	1.991	129.2
2007	SACRAMENTO	122.7	0.857	1.162	143.2
2008	SACRAMENTO	180.9	1.168	2.072	154.9
2009	SACRAMENTO	154.2	1.214	1.774	127.0
2010	SACRAMENTO	135.9	0.967	1.281	140.5
5-Yr Ave	06-10 Avg	149.3	1.078	1.656	139.0
2011	SACRAMENTO	169.8	1.154	1.910	147.1
	% Difference	13.7%	7.1%	15.3%	5.9%
Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	SAN FRANCISCO	67.0	0.823	0.275	81.4
2007	SAN FRANCISCO	99.1	1.027	0.386	96.5
2008	SAN FRANCISCO	56.2	0.678	0.271	82.9
2009	SAN FRANCISCO	67.1	0.786	0.096	85.3
2010	SAN FRANCISCO	46.6	0.609	0.077	76.5
5-Yr Ave	06-10 Avg	67.2	0.785	0.221	84.5
2011	SAN FRANCISCO	45.9	0.553	0.215	83.0
	% Difference	-31.7%	-29.5%	-2.7%	-1.8%
Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	SAN JOSE	84.6	0.802	0.898	105.5
2007	SAN JOSE	99.2	0.944	1.009	105.0
2008	SAN JOSE	91.0	0.794	1.078	114.6
2009	SAN JOSE	76.6	0.779	0.801	98.3
2010	SAN JOSE	70.8	0.765	0.543	92.6
5-Yr Ave	06-10 Avg	84.4	0.817	0.866	103.2
2011	SAN JOSE	111.3	0.965	0.807	115.3
	% Difference	31.8%	18.1%	-6.8%	11.7%
Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	SIERRA	198.4	1.414	0.940	140.3
2007	SIERRA	196.7	1.431	1.684	137.5
2008	SIERRA	243.0	1.630	1.516	149.1
2009	SIERRA	539.7	1.644	1.434	328.4
2010	SIERRA	480.9	1.528	1.214	314.7
5-Yr Ave	06-10 Avg	331.7	1.529	1.358	214.0
2011	SIERRA	808.0	1.948	2.552	414.7
	% Difference	143.6%	27.4%	88.0%	93.8%

Per D. 04-10-034
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Pacific Gas and Electric
Division Reliability Indices
2006-2011
(Excluding Major Events)

Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	SONOMA	192.0	1.488	0.818	129.0
2007	SONOMA	157.6	1.226	1.768	128.5
2008	SONOMA	155.2	1.104	0.922	140.5
2009	SONOMA	167.8	1.205	1.458	139.2
2010	SONOMA	159.5	1.169	0.833	136.4
5-Yr Ave	06-10 Avg	166.4	1.238	1.160	134.7
2011	SONOMA	117.3	0.933	1.393	125.7
	% Difference	-29.5%	-24.7%	20.1%	-6.7%
Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	STOCKTON	136.9	1.445	2.295	94.8
2007	STOCKTON	183.6	1.636	1.827	112.2
2008	STOCKTON	167.8	1.155	1.800	145.2
2009	STOCKTON	255.5	1.469	2.935	173.9
2010	STOCKTON	283.6	1.395	1.488	203.3
5-Yr Ave	06-10 Avg	205.5	1.420	2.069	145.9
2011	STOCKTON	471.9	1.754	1.188	269.0
	% Difference	129.7%	23.5%	-42.6%	84.4%
Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	YOSEMITE	245.3	1.994	2.778	123.0
2007	YOSEMITE	226.5	1.606	1.412	141.1
2008	YOSEMITE	290.4	1.616	1.561	179.7
2009	YOSEMITE	223.9	1.375	1.655	162.9
2010	YOSEMITE	424.4	1.665	2.671	254.9
5-Yr Ave	06-10 Avg	282.1	1.651	2.015	172.3
2011	YOSEMITE	597.2	1.661	2.406	359.5
	% Difference	111.7%	0.6%	19.4%	108.6%
		2.1			
Year	Division	SAIDI	SAIFI	MAIFI	CAIDI
2006	SYSTEM	156.4	1.292	1.542	121.0
2007	SYSTEM	159.9	1.249	1.565	128.0
2008	SYSTEM	166.7	1.254	1.634	132.9
2009	SYSTEM	163.1	1.193	1.474	136.7
2010	SYSTEM	168.6	1.167	1.311	144.4
5-Yr Ave	06-10 Avg	162.9	1.231	1.505	132.6
2011	SYSTEM	235.9	1.193	1.434	197.8
	% Difference	44.8%	-3.1%	-4.7%	49.2%

SECTION 5

Attachment 2

PG&E Service Territory Map

PG&E Service Territory

SECTION 6

Attachment 3

Summary list of Excludable Major Events per D. 96-09-045

Date	Description	Reason
1/1/2011-1/4/2011	A system of strong storms that began in December 2010 carried through into the beginning of 2011 bringing heavy winds and rain.	Declared State of Emergency
3/17/2011 - 3/22/2011	A series of cold and powerful storms moved through the Service Area with the majority of outages resulting from low snow and gusty winds. The bulk of outage activity occurred overnight Sat 19th to Sun 20th as strong southeasterly wind gusts were observed in many locations (SF Apt 45 mph, Stockton 44 mph, Redding 45 mph, Bakersfield 40 mph). Excessive low elevation snowfall caused significant outage activity. Yosemite Division was hard hit with low snow (snow totals - 38" reported at 4200' above Oakhurst)	Declared State of Emergency
3/24/2011 – 3/27/2011	After a short respite from inclement weather, another strong and cold storm moved into the Service Area on March 24th. Once again, strong southerly wind gusts were observed (SF Apt 38 mph, Oakland 37 mph). Low elevation snow was the main adverse weather issue with Sierra, North Valley, Stockton, and Yosemite Divisions hard hit with low snow. (snow totals - 13" in Shingletown, 25" at 3700' along Highway 88, 34" at the 4200' above Oakhurst)	Declared State of Emergency
1/18/2010 – 1/24/2010	A strong jet stream developed over the Eastern Pacific, which spawned a series of outage producing weather events that included: - Three impulses of strong winds; gust above 50 mph each day (Jan 18, 19, 20) - Periods of moderate to heavy rainfall (Jan 18, 19, 20, 21) - Bands of thundershower activity (several thousand strikes Jan 18-21) - Heavy snowfall at low elevations of the Sierra Nevada (Jan 21, 22)	10% customer criteria
10/13/2009 – 10/14/2009	A strong early season storm affected the entire service area with many stations reporting wind gusts over 50 mph (57 mph at Ft. Funston (SF), 56 mph at Fairfield, 55 mph at Oroville, 51 mph at Monterey). Single day rainfall totals ranged between two and five inches at many locations (4.54 in. at Watsonville, 4.27 in. at Fairfield, and 3.66 in. at Napa). National Weather Service records indicate this storm was the strongest October rain and wind event since 1962.	10% customer criteria
1/3/2008 – 1/6/2008	The strongest storm system since December 1995 affected the entire service area on Jan 4. Wind gusts exceeded 65 mph at many low elevation sites throughout the service area (Redding 70 mph, Beale AFB 69 mph, Sacramento Apt. 66 mph, Pt San Pablo 83 mph), with some coastal hills and foothill sites gusting to over 80 mph (Los Gatos, elev. 2000 ft. 105 mph, Big Rock , Marin Co. elev. 1500 ft. 83 mph). Rainfall totals on Jan 4 ranged up to 4 inches with storm totals above 6 inches in the North Bay counties. Multiple lightning strikes were reported on Jan 4 and 5	10% customer criteria
12/26/06 – 12/28/06	A strong storm moved across the service area on Dec 26. Strong post-frontal winds occurred Dec 27-28.	10% customer criteria
07/21/06 – 07/27/06	A severe and long lasting heat wave affected the service area. In many locations, three day average temperatures were the highest recorded in over 50 years.	Declared State of Emergency
04/04/06 – 04/05/06	A surge of subtropical moisture moved over the service area resulting in periods of heavy rainfall and moderately gusty winds in the 20-35 mph range.	Declared State of Emergency
03/09/06 – 03/14/06	A cold air mass brought periods of rain, wind, thundershowers and low elevation snow to the service area.	Declared State of Emergency
03/02/06 – 03/05/06	During this four day period several storms crossed through the service territory. Strong winds, rain and thunderstorms occurred on Mar 3, especially affecting the San Joaquin Valley.	Declared State of Emergency
02/26/06 - 02/28/06	A strong storm occurred on February 27-28. Bay Area wind gusts generally ranged from 45 to 70 mph; SF Airport reported a wind gust of 71 mph. Gusts to 50 mph were reported in many other parts of the service area.	Declared State of Emergency
01/03/2006 - 01/05/2006 - - - - - - - - - - - - - - - - - 12/30/2005 - 01/02/2006	A series of strong storms struck the service area The Dec 30 event was strongest in the north. The Dec 31 event affected the entire service area. An additional one to three inches of rain fell across northern and central California on Dec 31.	Declared State of Emergency - - - - - - - - - - - - - - - - - 10% customer criteria
12/18/2005 - 12/20/2005	A strong weather front accompanied by heavy rain and strong gusty winds targeted the central portion of the service area. Many coastal locations received between one to three inches of rain.	Declared State of Emergency
08/11/2004 - 08/16/2004	North Valley Division wildfires.	Declared State of Emergency

12/22/2003	Los Padres Division earthquake.	Declared State of Emergency
12/13/2002 - 12/21/2002	Very powerful early-season storm with gusty winds and heavy rains.	10% customer criteria
11/07/2002 - 11/08/2002	Very powerful early-season storm with gusty winds and heavy rains.	10% customer criteria

SECTION 7

Attachment 4

System Indices for the Last 10 Years (2002-2011) Based in IEEE 1366

Table A - IEEE 1366 Method – T&D System

(Excludes 2.5 Beta Days, ISO, Planned and Transformer Only Outages				
YEAR	**SAIDI**	**SAIFI**	**MAIFI**	**CAIDI**
2002	137.4	1.137	2.051	120.8
2003	162.5	1.288	1.745	126.2
2004	152.2	1.179	1.568	129.1
2005	157.0	1.266	1.663	124.0
2006	168.4	1.349	1.573	124.8
2007	142.3	1.199	1.516	118.7
2008	153.4	1.197	1.592	128.1
2009	131.3	1.112	1.391	118.1
2010	127.7	1.097	1.252	116.5
2011	107.4	0.960	1.169	111.9

Table B - IEEE 1366 Method – Distribution System

(Exclude 2.5 Beta Days, ISO, Planned and Transformer Only Outages			
YEAR	**SAIDI**	**SAIFI**	**CAIDI**
2002	127.4	1.049	121.4
2003	147.6	1.173	125.9
2004	140.9	1.074	131.2
2005	137.9	1.120	123.1
2006	151.6	1.196	126.8
2007	128.8	1.089	118.3
2008	137.4	1.101	124.8
2009	121.4	1.027	118.2
2010	115.8	1.000	115.8
2011	96.1	0.863	111.4

Table C - IEEE 1366 Method – Transmission System

(Exclude 2.5 Beta Days, ISO, Planned and Transformer Only Outages			
YEAR	**SAIDI**	**SAIFI**	**CAIDI**
2002	10.0	0.087	114.4
2003	14.9	0.115	129.3
2004	11.0	0.104	106.5
2005	19.1	0.146	130.5
2006	16.7	0.153	109.5
2007	13.5	0.109	123.3
2008	15.8	0.096	163.7
2009	9.9	0.085	117.3
2010	11.9	0.097	123.7
2011	11.2	0.095	117.7

The totals shown in Tables B and C may not exactly match the values in Table A due to the following:

- Generation related outages are included in the first table but not in Tables B and C;
- There are database limitations related to the exclusion process when separating the outage data associated with the transmission and distribution systems.

The MAIFI information is not included in Tables B and C since the existing automatic recording (EON) devices do not distinguish between the two systems.

SECTION 8

Attachment 5

Governor Proclamations

Executive Department

State of California

A PROCLAMATION OF A STATE OF EMERGENCY

WHEREAS due to the destruction caused by a series of severe winter storms, which descended upon California on December 18, 2010, and continued through January 4, 2011, a State of Emergency has been proclaimed to exist in the counties of Inyo, Kern, Kings, Los Angeles, Mariposa, Orange, Riverside, San Bernardino, San Diego, San Luis Obispo, Santa Barbara and Tulare; and

WHEREAS the effects of these storms continue to threaten the state; and

WHEREAS these severe storms caused harm to people and property, flooded homes and infrastructure, damaged public and private facilities, disrupted roads, impacted agricultural production, and required emergency response and debris clean-up; and

WHEREAS on January 11, 2010, Madera County adopted a resolution proclaiming existence of a local emergency and requested that I proclaim a state of emergency for the county; and

WHEREAS the circumstances of these winter storms, by reason of their magnitude, are or are likely to be beyond the control of the services, personnel, equipment and facilities of any single county, city and county, or city and require the combined forces of a mutual aid region or regions to combat; and

WHEREAS under the provisions of section 8558(b) of the California Government Code, I find that conditions of extreme peril to the safety of persons and property existed due to the winter storms in California.

NOW, THEREFORE, I, EDMUND G. BROWN JR., Governor of the State of California, in accordance with the authority vested in me by the state Constitution and statutes, including the California Emergency Services Act, and in particular, section 8625 of the California Government Code, **HEREBY PROCLAIM A STATE OF EMERGENCY** to exist within Madera County.

Pursuant to this proclamation, I extend the directions, orders and authorities previously granted for the winter storms to Madera County, including those found in Executive Order S-18-10 and assistance under the California Disaster Assistance Act.

I FURTHER DIRECT that as soon as hereafter possible, this proclamation be filed in the Office of the Secretary of State and that widespread publicity and notice be given of this proclamation.

IN WITNESS WHEREOF I have hereunto set my hand and caused the Great Seal of the State of California to be affixed this 27 day of January 2011.

Edmund G Brown J

EDMUND G. BROWN JR.
Governor of California

ATTEST:

Debra Bowen

DEBRA BOWEN
Secretary of State

Executive Department
State of California

PROCLAMATION OF A STATE OF EMERGENCY

WHEREAS between March 15 and 27, 2011, a series of severe rainstorms swept across California, bringing high winds and excessive precipitation and flooding; and

WHEREAS these severe storms harmed people and property by damaging public and private facilities, forcing the evacuation of residents, and requiring the opening of emergency shelters; and

WHEREAS these storms caused roads and highways to close as a result of mudflows, debris, floods, and erosion, and also caused a levee to crack; and

WHEREAS these conditions require continuing emergency response, including significant repair and reconstruction work and debris removal; and

WHEREAS the damage caused by this series of storms has impacted numerous California counties, including Alameda, Amador, Butte, Contra Costa, Del Norte, Humboldt, Madera, Mariposa, Mendocino, Monterey, San Luis Obispo, Santa Barbara, Santa Cruz, Sierra, Stanislaus, Sutter, Trinity, Tuolumne, and Ventura; and

WHEREAS the circumstances of these storms, by reason of their magnitude, are or are likely to be beyond the control of the services, personnel, equipment, and facilities of any single county, city and county, or city and require the combined forces of a mutual aid region or regions to combat; and

WHEREAS under the provisions of section 8558(b) of the California Government Code, I find that conditions of extreme peril to the safety of persons and property exist due to the storm conditions in the counties of Alameda, Amador, Butte, Contra Costa, Del Norte, Humboldt, Madera, Mariposa, Mendocino, Monterey, San Luis Obispo, Santa Barbara, Santa Cruz, Sierra, Stanislaus, Sutter, Trinity, Tuolumne, and Ventura;

NOW, THEREFORE, I, EDMUND G. BROWN JR., Governor of the State of California, in accordance with the authority vested in me by the state Constitution and statutes, including the California Emergency Services Act, and in particular, section 8625 of the California Government Code, **HEREBY PROCLAIM A STATE OF EMERGENCY** to exist within the counties of Alameda, Amador, Butte, Contra Costa, Del Norte, Humboldt, Madera, Mariposa, Mendocino, Monterey, San Luis Obispo, Santa Barbara, Santa Cruz, Sierra, Stanislaus, Sutter, Trinity, Tuolumne, and Ventura.

IT IS HEREBY ORDERED THAT:

1. The California Department of Transportation shall formally request immediate assistance through the Federal Highway Administration's Emergency Relief Program, 23 U.S.C. section 125, in order to obtain federal assistance for critical highway repairs or reconstruction in the affected counties.

2. All agencies of the state government shall use and employ state personnel, equipment and facilities for the performance of any and all activities consistent with the direction of the California Emergency Management Agency and the State Emergency Plan.

I FURTHER DIRECT that as soon as hereafter possible, this proclamation be filed in the Office of the Secretary of State and that widespread publicity and notice be given of this proclamation.

IN WITNESS WHEREOF I have hereunto set my hand and caused the Great Seal of the State of California to be affixed this 15th day of April 2011.

EDMUND G. BROWN JR.
Governor of California

ATTEST:

DEBRA BOWEN
Secretary of State

SECTION 9

Attachment 6

Historical (2001-2010) Outage Information from Prior Reports

A. Ten Largest Outage Events

B. Histograms of Events Meeting the CPUC Definition of an Excludable Major Event

C. Customers Experiencing >12 Sustained Outages

Table 4 - Ten Largest 2010 Outage Events

Rank	Description	Date	Number of Customers Affected *	Longest Customer Interruption (Hours)	# of People Used To Restore Service	CPUC Major Event?
1	A strong jet stream developed over the Eastern Pacific, which spawned a series of outage producing weather events that included: - Three impulses of strong winds; gust above 50 mph each day (Jan 18, 19, 20) - Periods of moderate to heavy rainfall (Jan 18, 19, 20, 21) - Bands of thundershower activity (several thousand strikes Jan 18-21) - Heavy snowfall at low elevations of the Sierra Nevada (Jan 21, 22)	Jan 18-24	1,169,513	497	3,830 **	Y
2	A strong storm system with several impulses moved through the entire Service Area during the Dec 17 – 20 period bringing gusty winds and heavy rain. Wind gusts during the period: 43 mph at Stockton, 43 mph at Salinas, 46 mph at SFO, 43 at Red Bluff.	Dec 17-20	215,116	120		N
3	A series of cold storms brought significant snow to low elevations in the Sierra Nevada foothills. The snow came early in the season, when deciduous trees still retained most of their leaves. Excessive snow loading occurred on trees causing large limbs to break off and fall onto power lines. Snowfall amounts ranged from near 1 foot at the 3000' elevation, to several feet above 5000'. This storm produced the most low elevations snow in November in the last 15 years.	Nov 20-21	215,245	186		N
4	Storm system with strong south winds on Dec 28 (gusts to 47 mph at Marysville, 41mph at Stockton, 46 mph SFO) followed by strong northwest winds on Dec 29 (gusts to 46 mph at San Jose, 41 mph at Stockton, 43 at Bakersfield, 46 mph at SFO).	Dec 28-29	180,370	47		N
5	A late season storm brought rain, thunderstorms, and wind. Over 500 lightning strikes were recorded. The storm was particularly strong along the Central Coast and in the southern San Joaquin Valley. Reported wind gusts: 45 mph at Salinas, 46 mph at Santa Maria, 46 mph at Bakersfield 46.	Apr 11-12	122,050	73		N
6	Early season storm brought thunderstorms to Northern Region (over 1000 strikes recorded) along with rain to other parts of the Service Area. In many cases, this was the first rain of the season causing flashover outages.	Sep 8-10	114,402	60		N
7	An early season storm brought high winds and heavy rain to primarily the Northern Region. Redding recorded a peak wind gust of 49 mph. Santa Rosa recorded 4.75" of rainfall.	Oct 24	111,522	43		N
8	Storm system swept across the Service Area bringing rain and gusty winds. Reported wind gusts: 41 mph at Salinas, 41 mph at Bakersfield.	Dec 4-5	98,041	21		N
9	Heat wave conditions resulted in the hottest two days of the summer. Maximum temperatures exceeded 110 in portions of the Central Valley (111 at Bakersfield on 8/25). Maximum temperatures between 100 and 110 were reported both days at many coastal valley areas (109 at Ukiah on 8/25, 107 at Santa Rosa on 8/24, 105 at Livermore on 8/25).	Aug 24-25	97,616	82		N
10	Heat wave affected the service area, on both days Central Valley maximum temperatures ranged between 100 and 110, maximum temperatures above 100 were reported in coastal valleys on 6/27.	Jun 27-28	87,751	38		N

Note:
* Note: Values exclude single distribution line transformer and planned outages
** During the course of the January 18, 2010 Storm approximately 3,830 PG&E Operations, Maintenance and Construction (OM&C) employees responded. These employees included electric and gas construction crews, troublemen, gas service representatives, meter technicians, clerical staff, gas and electric estimators and meter readers. Resources were dispatched and moved from lesser impacted areas to the more heavily impacted areas. In addition to PG&E personnel, 1000 vegetation workers and 60 contract crews (approximately 360 individuals) were utilized to supplement existing resources.

Table 4 - Ten Largest 2009 Outage Events

Rank	Description	Date	Number of Customers Affected *	Longest Customer Interruption (Hours)	# of People Used To Restore Service	CPUC Major Event?
1	A strong early season storm affected the entire service area with many stations reporting wind gusts over 50 mph (57 mph at Ft. Funston (SF), 56 mph at Fairfield, 55 mph at Oroville, 51 mph at Monterey). Single day rainfall totals ranged between two and five inches at many locations (4.54 in. at Watsonville, 4.27 in. at Fairfield, and 3.66 in. at Napa). National Weather Service records indicate this storm was the strongest October rain and wind event since 1962.	10/13–10/14	617,589	244**	4,400 ***	Y
2	A strong cold front produced significant snowfall on Feb. 13 in the 1500-3000 ft. range of the northern and central Sierra foothills (up to 2 feet of snow at 3000 ft. and @ 1 foot at 2000 ft). A second storm followed on Feb.15 producing widespread heavy rain and strong wind gusts to the entire Service Area (67 mph at Valley Ford, 59 mph at Oroville, 50 mph at Redding, and Ft. Funston (SF), 47 mph at Salinas, 43 mph at San Luis Obispo. A third storm on Feb 16 delivered additional rainfall and wind gusts in the 30 to 40 mph range at several locations.	2/13-2/17	340,582	107	Not Requested	N
3	A large cluster of thunderstorms produced widespread lightning activity in the Bay Area and Sacramento Valley on Sep. 12. The lightning activity was followed by a weak weather front the next day that produced the first light rain of the season over much Northern California resulting in flashover related outages.	9/12-9/14	190,671	92	Not Requested	N
4	A strong cold front produced significant snowfall at the 1000-3000 ft. range of the Sierra foothills (up to 2 feet of snow was observed at 3000 ft., @ 1 foot at 1500 ft.) Light snow was reported at locations in the Central Valley.	12/7	147,630	113	Not Requested	N
5	Strong northerly winds developed across the entire Service Area with the gusts in the 45 to 55 mph range in the Bay Area and Sacramento Valley (52 mph at Fairfield, 49 mph at Sacramento, 45 mph at Red Bluff)	11/28	119,504	84	Not Requested	N
6	Strong north to northwest winds in the 40 to 60 mph range followed the passage of a weak weather front through the service area (58 mph at Ft. Funston (SF), 58 mph at SF Airport, 50 mph at San Carlos, 46 mph at Stockton)	4/14	116,406	45	Not Requested	N
7	An area of low pressure produced a large outbreak of thunderstorms with widespread lightning overnight on Jun. 3, continuing into the morning of Jun. 4.	6/3-6/4	98.187	38	Not Requested	N
8	Strong north to northwest winds in the 45 to 55 mph range were recorded throughout the Sacramento and San Joaquin Valleys following the passage of a weak weather front (52 mph at Merced, 49 mph at Stockton, 47 mph at Modesto and Madera, 46 mph at Red Bluff, 45 mph at Fresno).	10/27	70,901	20	Not Requested	N
9	A winter storm accompanied by periods of moderate to heavy rainfall and scattered thundershower activity crossed the service area. Rainfall totals of up to 2 inches were reported.	12/12	54,111	41	Not Requested	N
10	Widespread thunderstorm activity resulted in several hundred lightning strikes in Areas 4, 5, 6 and 7.	5/28	52,705	22	Not Requested	N

Note:

* Values exclude single distribution line transformer and planned outages

** This duration was due to the lack of access caused by flooding in the Stockton area. Access was granted after waters receded. Work was the completed and service was restored to the six customers remaining out of service.

*** Approximately 4,400 PG&E Operations, Maintenance & Construction (OM&C) employees responded. In addition to PG&E personnel, 400 vegetation workers and 42 contract crews (approximately 210 individuals) were utilized to supplement existing resources.

Table 4 - Ten Largest 2008 Outage Events

Rank	Description	Date	Number of Customers Affected *	Longest Customer Interruption (Hours)	# of People Used To Restore Service	CPUC Major Event?
1	Strongest storm system since December 1995 affected the entire service area on Jan 4. Wind gusts exceeded 65 mph at many low elevation sites throughout the service area (Redding 70 mph, Beale AFB 69 mph, Sacramento Apt. 66 mph, Pt San Pablo 83 mph), with some coastal hills and foothill sites gusting to over 80 mph (Los Gatos, elev. 2000 ft. 105 mph, Big Rock , Marin Co. elev. 1500 ft. 83 mph). Rainfall totals on Jan 4 ranged up to 4 inches with storm totals above 6 inches in the North Bay counties. Multiple lightning strikes were reported on Jan 4 and 5.	1/3 – 1/6	1,631,765	290	7,130 **	Y
2	A series of cold winter storms crossed the state. The first system (Jan 24-25) delivered gusty winds (generally in the 30 to 50 mph range), up to 2 inches of rain and snow below 2000 ft. A second system focused on the southern half of the service territory brought additional rain and thundershower activity along with even gustier winds (Santa Maria 67 mph, Bakersfield 49 mph).	1/24 – 1/27	303,168	172	Not Requested	N
3	A storm system with wind gusts in the 25 to 40 mph range crossed the state. Most locations reported under one inch of rain with a few coastal stations reaching two inches total.	10/31 – 11/1	189,811	50	Not Requested	N
4	The first rains of the winter season were accompanied by winds generally gusting from 25 to 35 mph (Red Bluff 44 mph). A large number of flashover incidents were likely triggered by the combination of light rain and power lines heavily sooted after the widespread summer season wildfires.	10/3 – 10/4	147,703	65	Not Requested	N
5	Gusty winds with periods of moderate rain accompanied a weather system that crossed the state. Wind gusts were generally in the 30 to 50 mph range (SF Airport 47 mph, Stockton 47 mph, Merced 45 mph).	2/2 – 2/3	121,865	65	Not Requested	N
6	Gusty winds from this storm were strongest in the southern half of the service area. Gusts between 50 and 55 mph were reported at SF Airport, Salinas, Santa Maria, Red Bluff and Bakersfield.	2/23 – 2/24	113,086	101	Not Requested	N
7	A weather front brought gusty winds and periods of moderate to heavy rain to the state. Post-frontal west to northwest wind gusts were strongest in the Bay Area (SF Apt 54 mph, Hayward 63 mph, Oakland 47 mph, Salinas 51 mph)	12/25	111,134	102	Not Requested	N
8	Gusty north winds generally in the 25 to 35 mph range were reported in the north. San Joaquin and Central Coast winds gusted from 30 to over 50 mph (Santa Maria 41 mph, Stockton 45 mph, Madera 52 mph, Merced 47 mph)	5/22	105, 635	102	Not Requested	N
9	Gusty north winds developed on the evening of Feb 13 and continued through Feb 14. Winds were generally in the 30 to 45 mph range, with strongest gusts in the Central Valley (Redding 48 mph, Marysville 48 mph, Sacramento 47 mph)	2/13 – 2/14	98,788	47	Not Requested	N
10	Gusty north winds between 20 and 35 mph resulted in a record breaking early season heat wave. Bay Area and Central Valley temperatures ranged from 100 to 105F	5/15	84,659	28	Not Requested	N

Note:

* Values exclude single distribution line transformer and planned outages

** Approximately 6,000 PG&E Operations, Maintenance & Construction (OM&C) employees responded. In addition to PG&E personnel, 300-350 vegetation crews (approximately 700 individuals), 70 contract crews (approximately 450 individuals) and 28 mutual assistance crews (approximately 170 individuals) from Southern California Edison (SCE), San Diego Gas and Electric (SDG&E), City of Gridley, City of Redding, and Sierra Pacific Power were utilized to supplement existing resources

Table 4 - Ten Largest 2007 Outage Events

Rank	Description	Date	Number of Customers Affected *	Longest Customer Interruption (Hours)	# of People Used To Restore Service	CPUC Major Event?
1	Gusty winds and rain Feb 26 and 27. Peak wind speeds of 30-45 mph Bay Area (Oakland 40 mph, SF approximately 43 mph). Interior valley reported 25-40 mph gusts, strongest in the San Joaquin Valley (Fresno 38 mph). Rainfall generally below one inch. Snow levels lowered to 2000 ft as far south as the San Joaquin Valley on Feb 27.	2/26 - 2/28	266,764	214 **	Not Requested	N
2	Heat wave centered around July 5. Maximums between 105-115 degrees in the interior valleys, 95-110 degrees in the coastal valleys.	7/4 - 7/7	172,778	20	Not Requested	N
3	Widespread lightning with subtropical rain. Lightning all three days but extensive strikes on Aug 30 over Areas 3 and 4	8/29 - 8/31	149,883	75	Not Requested	N
4	Early summer hot temperatures in the interior; maximums 100-105 degrees in the Central Valley, upper 80's to low 100's in the coastal valleys. North winds 20-25 mph	6/14 - 6/16	137,977	27	Not Requested	N
5	Light rain across Central and North Areas. Winds generally below 25 mph. Lightning on Sep 21 in the evening continuing through Sep 22 mainly in San Joaquin Valley and foothills. Many outages reported due to insulator flashover resulting from light rain.	9/22	100,606	33	Not Requested	N
6	Rain, gusty winds and scattered thundershowers Feb 22. Peak winds at Redding - 51 mph on the Feb 21 and 44 mph on Feb 22nd. Bay Area gusts from 25-35 mph (Oakland 37 mph) on the Feb 22nd. Over 2 inches of rain in Eureka, less than one inch most other locations	2/22 - 2/23	96,420	79	Not Requested	N
7	Light rain far north, winds below 25 mph. Cold morning temperatures.	1/16	91,695	24	Not Requested	N
8	Thunderstorms / lightning in the Sierra foothills of Area 4 and 5. Afternoon temperatures between 95-100 degrees in the Central Valley	7/24	70,602	29	Not Requested	N
9	Light rain across the Service Area. Many outages reported due to insulator flashover resulting from light rain.	10/10	62,434	34	Not Requested	N
10	Moderately strong winds occurred across the Central and Northern Service Areas with gusts up to 50 mph.	12/27	59,594	20	Not Requested	N

* Note: Values exclude single distribution line transformer and planned outages
** Note: Reflects an outage at two customer locations in a remote area that experiences deep snow with limited access.

Table 5 - Ten Largest 2006 Outage Events

Rank	Description	Date	Number of Customers Affected	Longest Customer Interruption (Hours)	# of People Used To Restore Service	CPUC Major Event?
1	A severe and long lasting heat wave affected the service area. In many locations three day average temperatures were the highest recorded in over 50 years. Consecutive days with maximum temperatures over 110 F were recorded throughout the Central Valley, and many coastal valleys reported consecutive days with maximum temperatures over 105 F. Sacramento set an all time record of 11 days in a row with maximum temperatures over 100 F. An unusual feature of this heat wave was high nighttime temperatures. Sacramento, San Jose and Fresno set records for the highest minimum temperatures ever recorded.	7/21 - 7/27	651,217	119	Not Requested	Y See Table 4
2	A strong storm moved across the service area on Dec 26. Strong post-frontal winds occurred Dec 27-28. Southerly winds gusted from 45 to 55 mph in the Sacramento Valley and Bay Area on Dec 26th, accompanied by rainfall totals ranging from ½ to 3 inches. Gusty west to northwest winds were recorded after the front passed on Dec 27th. Bay Area wind gusts generally ranged from 45-60 mph, and gusts in the 35 to 50 mph range were reported in both northern and southern portions of the service area. North to northwesterly wind gusts in the 25 to 40 mph range continued into the afternoon of Dec 28th	12/26-12/28	528,496	125	2460	Y See Table 4
3	The storm of Jan 1-2 was a continuation of a series of storms that began at the end of the 2005. Gusts from 45 to over 60 mph were common in the Sacramento Valley and Bay Area; 35 to 55 mph along the Central Coast, and 30 to 45 mph in the San Joaquin Valley. Rainfall amounts ranging from ½ to 2 inches fell on grounds that had been saturated by a series of late December storms.	1/1 – 1/5 (12/30/05 -1/5/06)*	504,072 (1,101,718)	129 (155)	3522**	Y See Table 4
4	A strong storm occurred on February 27-28. Bay Area wind gusts generally ranged from 45 to 70 mph; SF Airport reported a wind gust of 71 mph. Gusts to 50 mph were reported in many other parts of the service area. Moderate to heavy rain accompanied the strong winds with up to four inches of rain reported along the north coast and in the northern interior. Bands of thunderstorms rolled through the service area on Feb 28.	2/26 – 2/28	331,813	45	Not Requested	Y See Table 4
5	Strong high pressure resulted in heat wave conditions over most of the service area. On June 22, temperatures ranged from 100 to 110 throughout the Central Valley, Bay Area and coastal valley temperatures ranged from 95 to 105. On Jun 23, a weak sea breeze cooled off the Bay Area slightly, but interior valley temperatures continued to climb resulting in readings generally between 105 and 115 through June 25 (117 @ Red Bluff on Jun 25)	6/22 – 6/25	164,582	31	Not Requested	N
6	The first significant wind and rain storm of the winter occurred during the Dec 8-10 period. Wind gusts generally ranged from 30 to 40 mph on Dec 8 and 9 (45 mph @ SF Apt, 45 mph @ Hanford); and from 25-35 mph on Dec 10 (38 mph @ Oakland, 37 mph @ Redding). Rainfall totals were generally under ½ inch on Dec 8 (0,58 at Santa Rosa), between ¼ and ¾ inch on Dec 9 (0.99 inches at Sacramento); and under ¼ inch on Dec 10. Thunderstorms were reported in the Sacramento Valley on Dec 9.	12/8 – 12/10	146,770	39	Not Requested	N
7	A cold air mass brought periods of rain, wind, thundershowers and low elevation snow to the service area. On Mar 9, winds gusts ranged from 25 to 45 mph through most of the service area (46 mph @ SF Apt). Lightning mainly confined to coast areas on Mar 10, and coastal areas and San Joaquin Valley on Mar 11. Large accumulations of low elevation snow were reported in the foothills of the Central (10 inches at Angels Camp) and Southern Sierra (14 inches at 1500 ft.). In the coastal mountains between six and 12 inches was reported.	3/9 – 3/14	138,997	94	Not Requested	Y See Table 4
8	During this four day period, several storms crossed through the service territory. Strong winds, rain and thunderstorms occurred on March 3, especially affecting the San Joaquin Valley. Fresno reported a wind gust of 41 mph. Wind gusts above 40 mph were recorded in Humboldt County on March 4. The final weather front of this series occurred on Mar 5. Peak winds gusted to 55 mph along the north coast, and an additional one to three inches of rain was reported in parts of the Bay Area, North Coast and Sacramento Valley	3/02 – 3/05	113,235	66	Not Requested	Y See Table 4
9	A surge of subtropical moisture moved over the service area resulting in periods of heavy rainfall (1.14 inches at Sacramento, 1.02 inches at Stockton) and moderately gusty winds in the 20-35 mph range. Lightning activity was strong in the northern and central San Joaquin Valley.	4/04 – 4/05	102,052	31	Not Requested	Y See Table 4
10	A weather front produced 40-45 mph wind gusts in the northern Sacramento Valley, 10 mph gusts elsewhere. Rainfall totals ranged from ¼ to one inch along the north coast and northern Sacramento Valley, less than ¼ inch elsewhere.	1/28	85,089	73	Not Requested	N

Note: Values exclude single distribution line transformer and planned outages. The events listed as CPUC Major Events only include the outages for excludable counties. otherwise the events include the system values. * The values in parenthesis reflect the totals for the entire event from Dec 30, 2005 to Jan 5, 2006 as noted in Section 1.

**Approximately 3,300 PG&E Operations, Maintenance & Construction (OM&C) employees responded. In addition to PG&E personnel, a total of 27 Contract Crews (approximately 142 individuals) and 20 Mutual Assistance Crews (approximately 80 individuals) from Southern California Edison (SCE) were utilized to supplement existing resources.

Table 5 - Ten Largest 2005 Outage Events

Rank	Description	Date	Number of Customers Affected *	Longest Customer Interruption (Hours)	# of People Used To Restore Service	CPUC Major Event?
1	A series of strong storms struck the service area (these storms were preceded by several wet events that affected the North Bay and North Coast). The Dec 30 event was strongest in the north. The Eureka NWS office reported 90+ mph winds in the Humboldt Bay area and widespread gusts in excess of 70 mph. Northern Sacramento Valley locations reported strong wind gusts; e.g. 53 mph at Redding. North Coast and North Bay rainfall amounts were in the 3 to 5 inch range. The Dec 31 event affected the entire service area. Wind gusts above 50 mph were recorded in all areas except the Southern San Joaquin Valley; 59 mph at Red Bluff, 58 mph at Arcata, 51 mph at Santa Rosa; 53 mph at Sonoma; 59 mph at Rio vista; 77 mph at Pt San Pablo (SF Bay); 62 mph at Ft. Funston (SF); 60 mph at SF Airport; 52 mph at Los Banos. An additional one to three inches of rain fell across northern and central California on Dec 31.	12/30 – 12/31	597,646	155	3522**	Y
2	A strong weather front delivered wind gusts over 50 mph at many locations in the southern 2/3 of the service area; 53 mph at Beale AFB (Marysville), 53 mph at Mather AFB (Sacramento), 48 mph at SF Airport, 53 mph at Bellota, 51 mph at Stockton, 55 mph at San Luis Obispo, 56 mph at Stockdale (Bakersfield). Rainfall totals were generally less than one inch.	01/07 – 01/09	278,360	149	Not Requested	N
3	A strong weather front accompanied by heavy rain and strong gusty winds targeted the central portion of the service area. Peak wind gusts included 50 mph at Valley Ford, 49 mph at Rio Vista, 55 mph at Ft. Funston, 53 mph at SF Airport, 49 mph at San Luis Obispo. Many coastal locations received between one to three inches of rain. The number of customer's affected (252,679) is a system total for December 18-20. However, PG&E excluded only the following divisions on the following days: December 18 (Diablo, East Bay, North Bay, North Coast, Peninsula, Sacramento, Stockton), December 19 (North Coast, Peninsula, Sacramento), December 20 (North Coast).	12/18 – 12/20	252,679	49	Not Requested	Y Noted in Table 4
4	A series of weather fronts affected the service area over this four day period resulting in a prolonged period of rainy and blustery weather. Some localized flooding was reported with rainfall totals in the two to four inch range. The strongest winds were on Mar 22 with peak gusts of 45 mph at SF Airport, 45 mph at Rio Vista, 44 mph at Sacramento, 43 mph at Redding and 33 mph at Fresno.	03/19 – 03/22	209,867	55	Not Requested	N
5	A weather front crossed the service area producing strong gusty winds in the Bay Area and Sacramento Valley. Peak gusts included 54 mph at Valley Ford, 51 mph at Table Mountain and Corning, 63 mph at Pt. San Pablo, 51 mph at Pleasanton, 64 mph at SF Airport, and 55 mph at Ft. Funston. Rainfall totals were generally between one and two inches in the North Bay and Sacramento Valley.	12/01 – 12/02	199,923	26	Not Requested	N
6	The series of storms that affected the service area on Dec 26-28 produced moderate rain and gusty winds (30-45 mph) in the north on Dec 26, heavy rain north (one to three inches) and gusty winds south; 44 mph at Stockton, 46 mph Bakersfield, 45 mph Santa Maria on Dec 27, and another one to two inches of rain north on Dec 28.	12/26 – 12/28	124,753	26	Not Requested	N
7	Transmission relay malfunction (Moraga-Oakland Station X, 115kV line #3).	11/20	116,513	9	Not Requested	N
8	A strong lightning storm developed a band of subtropical moisture that mainly affected the Bay Area, southern Sacramento Valley and San Joaquin Valley.	09/20	110,271	41	Not Requested	N
9	A weather front affected the central part of the service area bringing gusty winds and widespread shower activity. Strongest peak wind gusts were 44 mph at Salinas, 40 mph at Pleasanton, 38 mph at Bethel Island and 28 mph at Fresno. Thunderstorm activity was reported in the Bay Area, southern Sacramento Valley, and San Joaquin Valley, with numerous lightning strikes recorded.	02/21	105,652	37	Not Requested	N
10	A weak weather front crossed the service area followed by gusty northwesterly winds. Peak gusts were 37 mph at SF Airport, 36 mph at Eureka, 36 mph at Redding and 36 mph at Rio Vista. Rainfall totals were less than one-half inch.	10/15	85,802	37	Not Requested	N

* Note: Values exclude single distribution line transformer and planned outages

**Approximately 3,300 PG&E Operations, Maintenance & Construction (OM&C) employees responded. In addition to PG&E personnel, a total of 27 Contract Crews (approximately 142 individuals) and 20 Mutual Assistance Crews (approximately 80 individuals) from Southern California Edison (SCE) were utilized to supplement existing resources.

Table 4 - Ten Largest 2004 Outage Events

Rank	Description	Date	Number of Customers Affected *	Longest Customer Interruption (Hours)	# of People Used To Restore Service	CPUC Major Event?
1	Two storms (Oct 17 and 19) moved through the service area. Wind gusts were generally between 24-50 mph (51 mph at Redding, 40 mph at Red Bluff, 37 mph at Napa) on Oct 17, and 35-60 mph on Oct 19 (51 mph Redding, 47 mph at Red Bluff, 51 mph at Marysville, 49 mph at San Francisco Airport, 55 mph at Bellota, 57 mph at San Luis Obispo). Rainfall totals were generally under ½ inch on Oct 17, but ranged from ½ to over 3 inches on Oct 19 (3.30 in. at Redding, 1.90 in. at Ukiah, 1.84 in. at Oakland, 1.89 in. at Santa Rosa)	10/15-10/20	522,213	104	N/A	N
2	A series of wet and windy storms crossed the service area during the last week of 2004. Many northern and central California locations received over 5 inches of rain, with totals above 10 inches at many coastal hill locations. Strong gusty winds, generally in the 25 to 45 mph range were reported on the 27th and early hours of the 28th, especially in the central and southern areas (45 mph at Marysville, 43 mph at Sacramento, 44 mph at Stockton, 46 mph at Santa Maria). Salinas and Ft Funston reported a gusts of 62 and 63 mph, respectively, on the morning of the 27th. The storm of Dec 30th delivered another round of strong winds with gusts generally in the 35 to 55 mph range in northern and central California (53 mph at Red Bluff, 51 mph at Redding, 59 mph at SF Airport, 45 mph at Oakland, 44 mph at Stockton, 39 mph at San Jose).	12/27-12/31	435,315	142	N/A	N
3	A strong weather front with gusty winds and heavy rain crossed the service area. Peak wind gusts in the northern and central portions of the service area generally ranged in the 35 to 65 mph range (58 mph at Arcata, 53 mph at Santa Rosa, 59 mph at Red Bluff, 64 mph at Cohasset, 56 mph at Marysville, 64 mph at Sacramento, 63 mph at San Pablo, 61 mph at Ft Funston, 57 mph at Bellota, 49 mph at Monterey, 49 mph at Templeton). Rainfall totals were generally in the 1-3 inch range, except under 1 inch in the San Joaquin Valley.	2/25-2/26	337,128	54	N/A	N
4	A strong weather front with gusty winds and heavy rain affected the northern half of the service area. Winds gusted from 35 to 65 mph in the Bay Area, Redwood and Northern Interior zones on February 17th (62 mph at SF Airport, 57 mph at Sunol, 50 mph at Pleasanton, 52 mph at Konocti, 45 mph at Santa Rosa, 57 mph at Cohasset, 47 mph at Redding. Rainfall amounts were 3-5 inches in the Redwood zone, 1-4 inches in the Northern Interior and 1-2 inches in the Bay Area.	2/16-2/19	220,162	24	N/A	N
5	A strong weather front with gusty winds and heavy rain affected the northern half of the service area late on Dec 6th and early Dec 7th. Winds gusted from 35 to 60 mph in lower elevation areas of the Redwood, Bay Area and Northern Interior zones, 15-40 mph elsewhere (60 mph at Redding, 51 mph at Valley Ford, 48 mph at Sacramento, 45 mph at Clayton, 47 mph at SF Airport, 49 mph at Ben Lomond, 46 mph at Pleasanton). Rainfall amounts ranged from 1-4 inches at lower elevations, 5-12 inches above 2000 ft elevation, in the northern half of the service area.	12/6-12/8	190,673	35	N/A	N
6	A strong weather front with gusty winds and heavy rain affected the northern half of the service area on Jan 1. Winds gusted from 35 to 60 mph at lower elevations in the Bay Area, Redwood and Northern Interior zones (59 mph at Redding, 56 mph at SF Airport, 54 mph at Sunol, 53 mph at Marysville, 47 mph at Pleasanton, 49 mph at Sacramento, 60 mph at Santa Rosa, 54 mph at Cohasset. Rainfall amounts were 1-3 inches in the Redwood zone, Northern Interior and Bay Area zones.	1/01	172,397	74	N/A	N
7	Gusty north winds developed over northern and central portions of the service area as a strong high pressure system developed. Peak wind speeds included 58 mph at Hopland, 51 mph in Santa Rosa, 47 mph at Sonoma. Peak gusts in the East Bay hills ranged from 50-60 mph	11/20-11/21	118,558	32	N/A	N
8	A moderate weather front, with peak winds of 25-40 mph and accompanied by rainfall totals between ½ and 1 ½ inches, affected the entire service area. Strongest wind gusts were in the northern Sacramento Valley (40 mph at Redding, 38 mph at Red Bluff) and the southern San Joaquin Valley (40 mph at Bakersfield, 38 mph at Hanford).	10/26	74,160	41	N/A	N
9	Transmission substation outage occurred in Central Coast Division.	12/10	61,821	4	N/A	N
10	3rd party dig-in to a transmission line in De Anza division.	10/1	58,591	13	N/A	N

* Note: Values exclude single distribution line transformer and planned outages

Table 4 - Ten Largest 2003 Outage Events

Rank	Description	Date	Number of Customers Affected *	Longest Customer Interruption (Hours)	Number of People Used To Restore Service	CPUC Major Event?
1	The first storm system of the fall season moved through the Service Area. Gusty southerly winds up to 30 mph developed in Northern and Central Service Area Zones on the 2nd. Gusty northwest winds occurred on the 4th. Widespread precipitation occurred in the Service Area with totals generally 1" in the mountains and 0.25" in the Central Valley.	11/02 – 11/04	184,849	26	N/A	N
2	A strong winter storm moved through the service area on December 29th. Peak winds ranged from 30 to 70 mph with the strongest gusts north of a Monterey/Madera line. Peak winds included Red Bluff 46 mph, Beale AFB (Marysville) 59 mph, Clayton 47 mph, Sacramento 55 mph, and Stockton 44 mph. One to five inches of rain fell in the northern half of the state. Heavy snowfall was reported at low elevation locations in the northern Sacramento Valley; 18 inches at North Redding, 8-14 inches in downtown Redding, 15 inches at Burney and 10-12 inches at Nevada City.	12/29	164,363	192	N/A	N
3	A strong late winter storm system moved through the Service Area. Two to six inches of precipitation fell in the northern half of the Service Area; 0.50" to 1.5" of precipitation fell in the southern half of the Service Area; the southern half of the state also experienced heavy rains with one to four inches in the LA Basin. Peak wind speeds included 51 mph at Redding; 44 mph at SFO; 40 mph at Sacramento; 35 mph in Fresno; and 31 mph at Santa Rosa. Two to three feet of snowfall was recorded in the Sierra Nevada Mountains at elevations above 5,000" during this three-day period.	03/13 – 03/15	160,863	29	N/A	N
4	A winter storm system moved through the Service Area during this two-day period. One to three inches of precipitation fell over the northern half of the Service Area. Snowfall totals in the northern half of the Sierra Nevada Mountains ranged from one to three feet with 16" at Alpine Meadows; 24" at Soda Springs; and 28" at Sugar Bowl. Peak wind speeds ranged from 20 to 40 mph with 39 mph at SFO; 29 mph at Sacramento and Fresno; and 24 mph at Santa Rosa.	12/09 – 12/10	147,128	144	N/A	N
5	A cold winter storm system moved through the Service Area during this two-day period. Precipitation totals included 2.34" at Redding; 1.38" at Santa Rosa; 0.83" at Sacramento; 0.70" in SFO; and 0.25 at Fresno. The storm was accompanied by numerous thunderstorms and gusty southerly winds, principally on the 8th. Peak wind speeds included 37 mph at SFO; 30 mph in Redding; 26 mph at Sacramento; and 24 mph at Santa Rosa.	11/08 – 11/09	141,666	46	N/A	N
6	A strong winter storm, accompanied by heavy rain and gusty southerly winds, moved through the Service Area. Peak wind speeds ranged from 30 to 65 mph with the strongest gusts in the Bay Area, Redwood Coast, and the Northern Interior. Peak wind speeds included 56 mph in Redding; 53 mph in SFO; 33 mph in Santa Rosa; 30 mph in Sacramento; and 23 mph in Fresno.	12/14	108,910	24	N/A	N
7	A strong earthquake in San Luis Obispo County (Paso Robles).	12/22	107,291	34	N/A	Y
8	The Mission Substation was de-energized due to a fire. The cause of the fire is still under investigation.	12/20	101,534	30	N/A	N
9	A cold, upper level low pressure system moved through the State, accompanied by numerous showers and thundershowers, bringing heavy snow to the mountains Six to ten inches of snow fell in Truckee and the Lake Tahoe Region with up to one and on-half feet recorded at higher elevations. Thunder, lightning and small hail was observed in the Bay Area and in the Central Valley from Red Bluff to Sacramento.	10/31	91,907	21	N/A	N
10	A surge of subtropical moisture resulted in an outbreak of summer season shower and thunderstorm activity through out the Service Area. While precipitation totals were insignificant, there were numerous reports of lightning activity from the evening of the 25th through the evening of the 26th.	08/26	80,159	42	N/A	N

* Note: Values exclude single distribution line transformer and planned outage

Table 4 - Ten Largest 2002 Outage Events

Rank	Description	Date	Number of Customer Interruptions*	Longest Customer Interruption (Hours)	Number of People Used To Restore Service	CPUC Major Event?
1	During the December 13-21 storms the highest wind speeds were recorded on December 16 when peak winds ranged from 40 to over 80 mph throughout the service area, except for the southern San Joaquin Valley. Peak gusts over 90 mph were recorded at ridgeline sites along the North Coast and Bay Area. Peak winds over 40 mph were reported in the San Joaquin Valley on December 19. In the northern half of the service area between 5 and 15 inches of rainfall was reported, with over 20 inches of rain reported at some stations in the coastal hills north of the Bay Area and Northern Sierra foothills.	12/13 –12/21	1,973,806	543	>3,200**	Y
2	During the November 7-8 storms, peak wind speeds ranged from 30 to over 60 mph throughout the service area, except for the southern San Joaquin Valley. Peak gusts over 90 mph were recorded at ridgeline stations in the Bay Area. Storm rainfall totals generally ranged from one to three inches throughout the service area, with over five inches recorded at some stations in the coastal hills.	11/7 – 11/8	885,431	121	>3,200**	Y
3	A series of storm systems moved through the Service Area during this four day period. These storm systems were accompanied by strong gusty winds, especially on the 28th, late on the 30th, and early on the 31st. Peak wind speeds on the 28th included 54 mph in San Francisco, 44 mph in Oakland, 47 mph in Redding, and 43 mph in Bakersfield. Peak wind speeds on the 31st included 103 mph at Kregor Peak, 72 mph at Las Trampas Ridge, 54 mph in San Francisco, 54 mph in Santa Rosa, 49 mph in Concord, and 46 mph in Redding	12/28 – 12/31	356,505	146	Not Requested	N
4	A heat wave enveloped the entire Service Area beginning on July 8th. Temperatures in the interior valley remained above 100 Deg F through July 15th. The maximum temperatures on the 9th included 92 Deg F in Oakland, 90 in San Francisco, 103 in Santa Rosa, 102 in Concord, 107 in Livermore, 104 in Sacramento, 106 in Fresno. On the 10th, maximum temperatures reached 110 Deg F in Stockton and Sacramento and 115 in Redding. On the 11th, maximum temperatures included 109 in Ukiah, 112 in Redding, 106 in Fresno, and 109 in Bakersfield.	07/09 – 07/11	164,238	46	Not Requested	N
5	A cold front moved through the Service Area on the 14th and 15th accompanied by gusty west and northwest winds. Peak wind speeds included 52 mph in San Francisco, 52 mph at Los Banos, 43 mph in Redding, 41 mph at Stockton, 41 mph in Fresno, and 37 mph in Bakersfield.	04/14 – 04/15	97,105	25	Not Requested	N
6	Gusty north winds developed over northern and central portions of the Service Area as a strong high pressure system moved into the Great Basin. Peak wind speeds included 37 mph in San Francisco, 35 mph in Red Bluff, 38 mph in Redding, and 37 mph in Stockton.	02/28 – 03/01	93,922	44	Not Requested	N
7	An early summer heat wave affected the area with maximum temperatures in the interior valley in the mid-90s to near 100 deg F. Maximum temperatures on the 29th included 96 Deg F in Red Bluff, 95 in Redding, 94 in Stockton, and 94 in Fresno. Maximum temperatures on the 30th included 98 in Redding, 94 in Sacramento, 99 in Stockton, 101 in Fresno, and 99 in Bakersfield.	05/29-05/30	87,244	135	Not Requested	N
8	A Transmission system outage occurred in Diablo division.	11/19	59,023	7 Minutes	Not Requested	N
9	A storm system pushed through the Service Area on the 6th and 7th accompanied by one to two inches of rain and gusty southerly winds. Peak wind speeds included 37 mph in San Francisco, 43 mph in Red Bluff, and 38 mph in Stockton.	03/07	51.847	23	Not Requested	N
10	Gusty north winds occurred in the northern half of the Service Area with 39 mph at Red Bluff, 37 mph at San Francisco, 25 mph at Redding, and 24 mph at Stockton.	03/17	46,065	23	Not Requested	N

* Note: Values exclude single distribution line transformer and planned outages. Values reflect all customers in PG&E's service territory affected by outages for those dates.
** Note: Values are estimates of the number of PG&E electric field personnel working. These numbers do not include any non-PG&E personnel.

Table 4 - Ten Largest 2001 Outage Events

Rank	Description	Date	Number of Customers Affected	Longest Customer Interruption (Hours)	Number of People Used To Restore Service	CPUC Major Event?
1	Strong early season storm with gusty winds, heavy rains and mountain snows. Many northern and central California weather stations reported wind gusts over 50 mph (e.g. Oroville 54 mph, SF Airport 53 mph, Stockton 58 mph). Most service area locations received over ¾ inch of rain with some 24 hour totals over 2 inches (e.g. 2.25 inches at Concord)	Nov 24	599,915	147	Not Requested	Yes
2	Series of winter storms brought periods of gusty winds, moderate to heavy rain, thunderstorms and low snow levels. Wind gusts between 30-45 mph, 1-2 ft of snow below 3000 ft. Feb 10th, additional snow to 500 ft. in Bay Area. Feb 12th (Mt Hamilton reported 17 inches on the ground). Snow also reported on the Sacramento Valley floor (Red Bluff) and in Eureka on Feb 12th. Rainfall totals ranged from 1-2 inches most areas Feb 10th, with 2-4 inches in the Santa Cruz Mountains. Thunderstorms reported Feb 10, 11th and 12th.	Feb 9-12	284,964	264	Not Requested	No
3	Winter storm with gusty winds, especially along the coast and northern half of service area and central coast. Peak winds between 30 – 60+ mph (59 mph at Redding, 55 mph at SF Airport, 43 mph at Monterey). Total Dec 1-2 rainfall between 2-5 inches at many locations, especially along the coast and Bay Area. Rains fell on near-saturated ground due to frequent preceding storms.	Dec 1	248,475	39	Not Requested	No
4	Winter storm moved through service area bringing periods of heavy rain and gusty winds. Records show this was the first strong storm on the 2000-2001winter season. Wind gusts generally 30 – 50+ mph (52 mph gust at Eureka, 43 mph gust at SF Airport, 70 mph gust at Los Gatos). Rainfall amounts generally 0.5 to 1.5 inches in the northern half of the service area and along the entire coast. Heaviest rain in San Luis Obispo County (2-4 inches).	Jan 10	247,447	37	Not Requested	No
5	Period of intense thunderstorm activity, especially along the coast and coastal valleys. Over 4600 lightning strikes reported, mostly between Monterey and Sonoma Counties. Reports indicate only two other similar lightning events since 1980.	Sep 24-25	234,412	67	Not Requested	No
6	Winter storm with periods of heavy rain and gusty winds, especially in the Sacramento and San Joaquin Valleys (gust to 60 mph Red Bluff, gust to 51 mph at Oroville, gust to 51 mph at Bakersfield). Along the coast from Mendocino county south (gust to 71 mph at Bodega Bay, gust to57 mph at Half Moon Bay, gust to 46 mph at San Luis Obispo). Rainfall ½ to 3+ inches (e.g. 3.01 at San Luis Obispo)	Mar 4	211,452	111	Not Requested	No
7	Storm event on heels of Thanksgiving weekend storm. Strongest winds in the Central Valley. Wind gusts 30 to 50 mph (48 mph at Redding, 49 mph at Oroville, 44 mph at Stockton). Some locations reported over 2 inches of rain (2.52 inches at Santa Rosa, 2.82 inches at Santa Cruz on Nov 29th).	Nov 28-29	166,297	83	Not Requested	No
8	Winter storm with gusty winds and periods of moderate to heavy rain. Wind gusts of 30-40 mph along coast, coast valleys and northern Sacramento Valley (SF Airport gust to 37 mph, Concord gust to 35 mph, Chico gust to 35 mph). Generally ½ to 1 inch rain except ¼ to ½ inch in San Joaquin Valley	Jan 25	143,300	71	Not Requested	No
9	Scattered thunderstorms developed in the Central Valley after the weather front moved through. Wind gusts 20 to 30 mph (gust of 28 mph at Sacramento, gust of 26 mph at Redding, gust of 24 mph at Marysville). Rainfall amounts generally under ½ inch.	Oct 30	122,989	36	Not Requested	No
10	Weather front with wind gusts 20-30 mph (28 mph at Sacramento, 24 mph at Salinas) accompanied by periods of moderate to heavy rain. Scattered thunderstorms reportedly developed behind the front. Rainfall totals of ¾ to 2+ inches reported in the bay Area (2.70 inches Kentfield, 2.09 inches at SF Airport)	Nov 12	78,491	30	Not Requested	No

Note: Values exclude single distribution line transformer and planned outages

Of the ten largest events listed in Table 4, the following event met the CPUC definition of a major event.

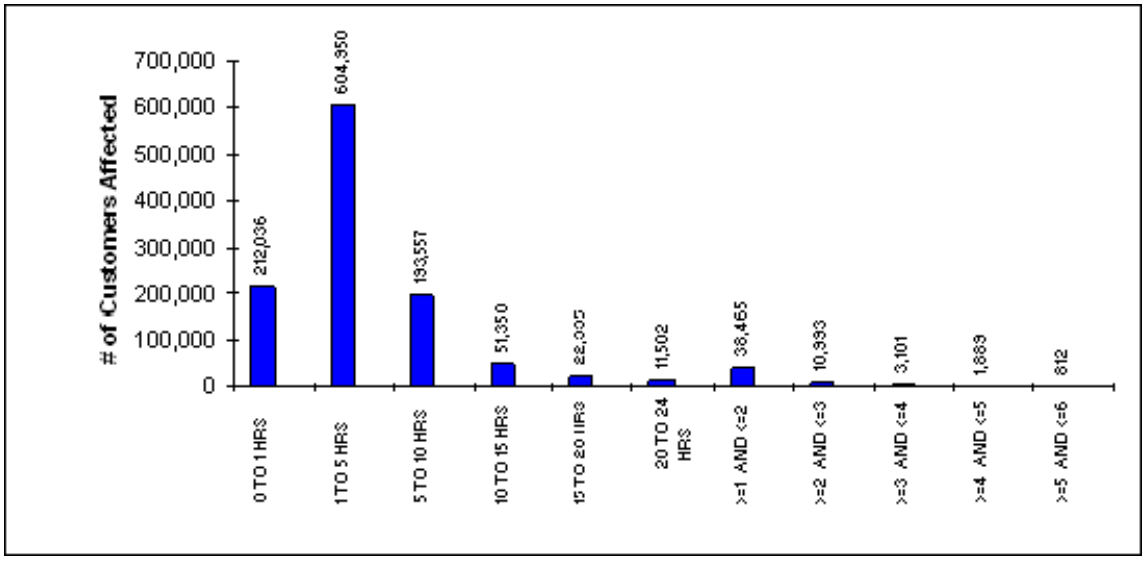
- January 18-24, 2010.

Table 5 below indicates the number of customers without service at periodic intervals for this event. It should be noted that the number of customer outages segmented by hourly restoration periods requires a level of detail not normally maintained by PG&E in its central computerized records. The information shown here is what PG&E has been able to reconstruct from several databases and may have a margin of error of up to 5%. NOTE: The number of customers affected shown in the histogram below shows 1,153,304 customers, which is 1.4% lower than the 1,169,513 value recorded in PG&E's OUTAGE database.

Table 5 / Figure 1 – 2010 Outage Event Duration Summary

01/18/2010 - 01/24/2010		
Outage Duration	**Customers Affected**	**Cumulative %**
0 TO 1 HRS	212,036	18.39%
1 TO 5 HRS	604,950	70.84%
5 TO 10 HRS	193,557	87.62%
10 TO 15 HRS	51,350	92.07%
15 TO 20 HRS	22,995	94.07%
20 TO 24 HRS	11,502	95.07%
>=1 AND <=2	38,465	98.40%
>=2 AND <=3	10,993	99.35%
>=3 AND <=4	3,101	99.62%
>=4 AND <=5	1,889	99.79%
>=5 AND <=6	812	99.86%
>=6 AND <=7	245	99.88%
> 7	1,409	100.00%
Total	1,153,304	

Table 5 / Figure 2 – 2010 Outage Event Duration Graph



This storm resulted in 3,147 sustained outages. Approximately 3,830 PG&E employees responded. In addition, approximately 1,360 individuals (vegetation personnel and contract crews) were utilized to supplement the existing resources.

Of the total customers that experienced outages during this seven-day Excludable Major Event, over 95% were restored within 24 hours. Approximately 1.6% of the customers impacted by the storm were without service after 48 hours. This was primarily due to the severity and duration of the storm activity. Restoration to the remaining customers was delayed due to the heavy damage to equipment (poles and conductor) as a result of trees falling on

and through the lines. This was prevalent in the northern and central coast areas. The tables below provide further outage duration detail as well as the damage caused (in term of equipment). .

Table 6 – 2011 Outage Duration Details

	Major Event Days: 1/18/2010 - 1/24/2010			Major Event Days: 1/18/2010 - 1/24/2010			Major Event Days: 1/18/2010 - 1/24/2010	
Outage Duration	Customers Restored	Cummulative %	Outage Duration	Customers Restored	Cummulative %	Outage Duration	Customers Restored	Cummulative %
0 TO 1 HRS	212,036	18.39%	88 TO 89 HRS	76	99.55%	158 TO 159 HRS	0	99.86%
1 TO 5 HRS	604,950	70.84%	89 TO 90 HRS	143	99.57%	159 TO 160 HRS	0	99.86%
5 TO 10 HRS	193,557	87.62%	90 TO 91 HRS	159	99.58%	160 TO 161 HRS	0	99.86%
10 TO 15 HRS	51,350	92.07%	91 TO 92 HRS	33	99.58%	161 TO 162 HRS	63	99.87%
15 TO 20 HRS	22,995	94.07%	92 TO 93 HRS	0	99.58%	162 TO 163 HRS	0	99.87%
20 TO 24 HRS	11,502	95.07%	93 TO 94 HRS	81	99.59%	163 TO 164 HRS	26	99.87%
24 TO 25 HRS	2,942	95.32%	94 TO 95 HRS	131	99.60%	164 TO 165 HRS	0	99.87%
25 TO 26 HRS	1,705	95.47%	95 TO 96 HRS	242	99.62%	165 TO 166 HRS	61	99.87%
26 TO 27 HRS	3,935	95.81%	96 TO 97 HRS	558	99.67%	166 TO 167 HRS	25	99.88%
27 TO 28 HRS	3,071	96.08%	97 TO 98 HRS	28	99.67%	167 TO 168 HRS	14	99.88%
28 TO 29 HRS	3,139	96.35%	98 TO 99 HRS	10	99.67%	168 TO 169 HRS	145	99.89%
29 TO 30 HRS	3,508	96.65%	99 TO 100 HRS	39	99.68%	169 TO 170 HRS	0	99.89%
30 TO 31 HRS	1,345	96.77%	100 TO 101 HRS	22	99.68%	170 TO 171 HRS	7	99.89%
31 TO 32 HRS	1,630	96.91%	101 TO 102 HRS	301	99.71%	171 TO 172 HRS	423	99.93%
32 TO 33 HRS	1,818	97.07%	102 TO 103 HRS	194	99.72%	172 TO 173 HRS	0	99.93%
33 TO 34 HRS	2,557	97.29%	103 TO 104 HRS	110	99.73%	173 TO 174 HRS	0	99.93%
34 TO 35 HRS	877	97.37%	104 TO 105 HRS	10	99.73%	174 TO 175 HRS	26	99.93%
35 TO 36 HRS	1,031	97.45%	105 TO 106 HRS	0	99.73%	175 TO 176 HRS	0	99.93%
36 TO 37 HRS	1,430	97.58%	106 TO 107 HRS	0	99.73%	176 TO 177 HRS	0	99.93%
37 TO 38 HRS	1,119	97.68%	107 TO 108 HRS	96	99.74%	177 TO 178 HRS	0	99.93%
38 TO 39 HRS	773	97.74%	108 TO 109 HRS	4	99.74%	178 TO 179 HRS	2	99.93%
39 TO 40 HRS	1,221	97.85%	109 TO 110 HRS	108	99.75%	179 TO 180 HRS	0	99.93%
40 TO 41 HRS	653	97.91%	110 TO 111 HRS	0	99.75%	180 TO 181 HRS	0	99.93%
41 TO 42 HRS	552	97.95%	111 TO 112 HRS	0	99.75%	181 TO 182 HRS	0	99.93%
42 TO 43 HRS	1,837	98.11%	112 TO 113 HRS	0	99.75%	182 TO 183 HRS	0	99.93%
43 TO 44 HRS	902	98.19%	113 TO 114 HRS	8	99.75%	183 TO 184 HRS	0	99.93%
44 TO 45 HRS	243	98.21%	114 TO 115 HRS	230	99.77%	184 TO 185 HRS	0	99.93%
45 TO 46 HRS	309	98.24%	115 TO 116 HRS	145	99.78%	185 TO 186 HRS	0	99.93%
46 TO 47 HRS	1,181	98.34%	116 TO 117 HRS	0	99.78%	186 TO 187 HRS	0	99.93%
47 TO 48 HRS	687	98.40%	117 TO 118 HRS	12	99.78%	187 TO 188 HRS	0	99.93%
48 TO 49 HRS	358	98.43%	118 TO 119 HRS	8	99.79%	188 TO 189 HRS	0	99.93%
49 TO 50 HRS	355	98.46%	119 TO 120 HRS	6	99.79%	189 TO 190 HRS	0	99.93%
50 TO 51 HRS	839	98.53%	120 TO 121 HRS	16	99.79%	190 TO 191 HRS	0	99.93%
51 TO 52 HRS	675	98.59%	121 TO 122 HRS	11	99.79%	191 TO 192 HRS	0	99.93%
52 TO 53 HRS	293	98.62%	122 TO 123 HRS	156	99.80%	192 TO 193 HRS	0	99.93%
53 TO 54 HRS	198	98.64%	123 TO 124 HRS	1	99.80%	193 TO 194 HRS	0	99.93%
54 TO 55 HRS	1,481	98.76%	124 TO 125 HRS	8	99.80%	194 TO 195 HRS	0	99.93%
55 TO 56 HRS	1,226	98.87%	125 TO 126 HRS	84	99.81%	195 TO 196 HRS	0	99.93%
56 TO 57 HRS	157	98.88%	126 TO 127 HRS	0	99.81%	196 TO 197 HRS	0	99.93%
57 TO 58 HRS	674	98.94%	127 TO 128 HRS	58	99.82%	197 TO 198 HRS	0	99.93%
58 TO 59 HRS	956	99.03%	128 TO 129 HRS	34	99.82%	198 TO 199 HRS	7	99.93%
59 TO 60 HRS	273	99.05%	129 TO 130 HRS	7	99.82%	199 TO 200 HRS	0	99.93%
60 TO 61 HRS	839	99.12%	130 TO 131 HRS	0	99.82%	200 TO 201 HRS	0	99.93%
61 TO 62 HRS	158	99.14%	131 TO 132 HRS	3	99.82%	201 TO 202 HRS	3	99.93%
62 TO 63 HRS	655	99.19%	132 TO 133 HRS	0	99.82%	202 TO 203 HRS	115	99.94%
63 TO 64 HRS	459	99.23%	133 TO 134 HRS	29	99.82%	203 TO 204 HRS	0	99.94%
64 TO 65 HRS	273	99.26%	134 TO 135 HRS	0	99.82%	204 TO 205 HRS	0	99.94%
65 TO 66 HRS	240	99.28%	135 TO 136 HRS	98	99.83%	205 TO 206 HRS	0	99.94%
66 TO 67 HRS	325	99.31%	136 TO 137 HRS	19	99.83%	206 TO 207 HRS	0	99.94%
67 TO 68 HRS	68	99.31%	137 TO 138 HRS	16	99.83%	207 TO 208 HRS	321	99.97%
68 TO 69 HRS	51	99.32%	138 TO 139 HRS	136	99.84%	208 TO 209 HRS	0	99.97%
69 TO 70 HRS	126	99.33%	139 TO 140 HRS	0	99.84%	209 TO 210 HRS	166	99.98%
70 TO 71 HRS	57	99.33%	140 TO 141 HRS	36	99.85%	210 TO 269 HRS	0	99.98%
71 TO 72 HRS	257	99.35%	141 TO 142 HRS	8	99.85%	269 TO 270 HRS	0	99.98%
72 TO 73 HRS	46	99.36%	142 TO 143 HRS	0	99.85%	270 TO 271 HRS	0	99.98%
73 TO 74 HRS	218	99.38%	143 TO 144 HRS	92	99.86%	271 TO 272 HRS	53	99.99%
74 TO 75 HRS	17	99.38%	144 TO 145 HRS	8	99.86%	272 TO 273 HRS	0	99.99%
75 TO 76 HRS	22	99.38%	145 TO 146 HRS	13	99.86%	273 TO 274 HRS	0	99.99%
76 TO 77 HRS	15	99.38%	146 TO 147 HRS	35	99.86%	274 TO 275 HRS	0	99.99%
77 TO 78 HRS	46	99.39%	147 TO 148 HRS	0	99.86%	275 TO 276 HRS	0	99.99%
78 TO 79 HRS	74	99.39%	148 TO 149 HRS	0	99.86%	276 TO 277 HRS	0	99.99%
79 TO 80 HRS	213	99.41%	149 TO 150 HRS	0	99.86%	277 TO 278 HRS	0	99.99%
80 TO 81 HRS	86	99.42%	150 TO 151 HRS	0	99.86%	278 TO 279 HRS	0	99.99%
81 TO 82 HRS	169	99.43%	151 TO 152 HRS	0	99.86%	279 TO 280 HRS	0	99.99%
82 TO 83 HRS	123	99.44%	152 TO 153 HRS	0	99.86%	280 TO 281 HRS	0	99.99%
83 TO 84 HRS	0	99.44%	153 TO 154 HRS	0	99.86%	281 TO 282 HRS	2	99.99%
84 TO 85 HRS	52	99.45%	154 TO 155 HRS	0	99.86%	282 TO 296 HRS	0	99.99%
85 TO 86 HRS	294	99.47%	155 TO 156 HRS	0	99.86%	296 TO 297 HRS	0	99.99%
86 TO 87 HRS	102	99.48%	156 TO 157 HRS	0	99.86%	297 TO 298 HRS	0	99.99%
87 TO 88 HRS	759	99.55%	157 TO 158 HRS	0	99.86%	298 TO 299 HRS	125	100.00%
						299 TO 300 HRS	0	100.00%
						300 TO 495 HRS	0	100.00%
						495 TO 496 HRS	0	100.00%
						496 TO 497 HRS	14	100.00%
						497 TO 498 HRS	0	100.00%
						498 TO 499 HRS	0	100.00%
						499 TO 500 HRS	0	100.00%
						> 500 HRS	0	100.00%
						Total	1,153,304	

Of the ten largest events listed in Table 4, the following event met the CPUC definition of a major event.

- October 13-14, 2009.

The Table 5 below indicates the number of customers without service at periodic intervals for this event. It should be noted that the number of customer outages segmented by hourly restoration periods requires a level of detail not normally maintained by PG&E in its central computerized records. The information shown here is what PG&E has been able to reconstruct from several databases and may have a margin of error of up to 5%. NOTE: The number of customers affected shown in the histogram below shows 612,019 customers, which is 0.9% lower than the 617,589 value recorded in PG&E's OUTAGE database.

Table 5 / Figure 1 – 2009 Outage Event Duration Summary

10/13/2009 - 10/14/2009		
Outage Duration	**Customers Affected**	**Cumulative %**
0 TO 1 HRS	81,010	13.2%
1 TO 5 HRS	315,520	64.8%
5 TO 10 HRS	99,270	81.0%
10 TO 15 HRS	38,176	87.2%
15 TO 20 HRS	25,305	91.4%
20 TO 24 HRS	16,424	94.1%
>=1 AND <=2	33,179	99.5%
>=2 AND <=3	2,876	100.0%
>=3 AND <=4	253	100.0%
>=4 AND <=5	0	100.0%
>=5 AND <=6	0	100.0%
>=6 AND <=7	0	100.0%
> 7	6	100.0%
Total	612,019	

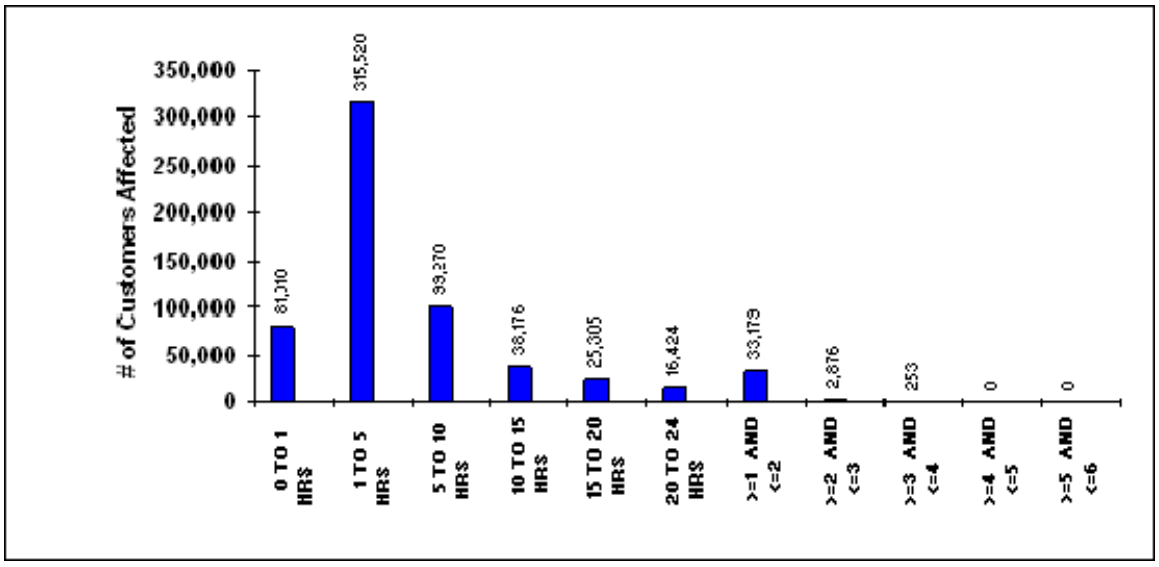


Table 6 – 2009 Outage Duration Details

Outage Duration	Major Event Days: 10/13/09 - 10/14/09 Customers Restored	Cumulative %
0 TO 1 HRS	81,010	13.24%
1 TO 5 HRS	315,520	64.79%
5 TO 10 HRS	99,270	81.01%
10 TO 15 HRS	38,176	87.25%
15 TO 20 HRS	25,305	91.38%
20 TO 24 HRS	16,424	94.07%
24 TO 25 HRS	3,429	94.63%
25 TO 26 HRS	2,199	94.99%
26 TO 27 HRS	2,235	95.35%
27 TO 28 HRS	1,857	95.65%
28 TO 29 HRS	3,381	96.21%
29 TO 30 HRS	804	96.34%
30 TO 31 HRS	1,289	96.55%
31 TO 32 HRS	2,790	97.00%
32 TO 33 HRS	2,449	97.41%
33 TO 34 HRS	1,244	97.61%
34 TO 35 HRS	592	97.71%
35 TO 36 HRS	1,558	97.96%
36 TO 37 HRS	544	98.05%
37 TO 38 HRS	4,407	98.77%
38 TO 39 HRS	98	98.78%
39 TO 40 HRS	418	98.85%
40 TO 41 HRS	487	98.93%
41 TO 42 HRS	958	99.09%
42 TO 43 HRS	109	99.11%
43 TO 44 HRS	364	99.17%
44 TO 45 HRS	661	99.27%
45 TO 46 HRS	120	99.29%
46 TO 47 HRS	640	99.40%
47 TO 48 HRS	546	99.49%

Outage Duration	Major Event Days: 10/13/09 - 10/14/09 Customers Restored	Cumulative %
48 TO 49 HRS	211	99.52%
49 TO 50 HRS	336	99.58%
50 TO 51 HRS	599	99.68%
51 TO 52 HRS	133	99.70%
52 TO 53 HRS	175	99.73%
53 TO 54 HRS	20	99.73%
54 TO 55 HRS	114	99.75%
55 TO 56 HRS	312	99.80%
56 TO 57 HRS	181	99.83%
57 TO 58 HRS	149	99.85%
58 TO 59 HRS	156	99.88%
59 TO 60 HRS	37	99.88%
60 TO 61 HRS	2	99.88%
61 TO 62 HRS	19	99.89%
62 TO 63 HRS	29	99.89%
63 TO 64 HRS	8	99.89%
64 TO 65 HRS	72	99.90%
65 TO 66 HRS	76	99.92%
66 TO 67 HRS	5	99.92%
67 TO 68 HRS	0	99.92%
68 TO 69 HRS	13	99.92%
69 TO 70 HRS	57	99.93%
70 TO 71 HRS	139	99.95%
71 TO 72 HRS	33	99.96%
72 TO 73 HRS	29	99.96%
73 TO 74 HRS	71	99.97%
74 TO 75 HRS	15	99.98%
75 TO 76 HRS	2	99.98%
76 TO 77 HRS	70	99.99%
77 TO 78 HRS	55	100.00%

Outage Duration	Major Event Days: 10/13/09 - 10/14/09 Customers Restored	Cumulative %
78 TO 79 HRS	0	100.00%
79 TO 80 HRS	9	100.00%
80 TO 81 HRS	2	100.00%
81 TO 82 HRS	0	100.00%
82 TO 83 HRS	0	100.00%
83 TO 84 HRS	0	100.00%
84 TO 85 HRS	0	100.00%
85 TO 86 HRS	0	100.00%
86 TO 87 HRS	0	100.00%
87 TO 88 HRS	0	100.00%
88 TO 89 HRS	0	100.00%
89 TO 90 HRS	0	100.00%
90 TO 91 HRS	0	100.00%
91 TO 92 HRS	0	100.00%
92 TO 93 HRS	0	100.00%
93 TO 94 HRS	0	100.00%
94 TO 95 HRS	0	100.00%
95 TO 96 HRS	0	100.00%
96 TO 97 HRS	0	100.00%
97 TO 98 HRS	0	100.00%
98 TO 99 HRS	0	100.00%
99 TO 100 HRS	0	100.00%
100 TO 101 HRS	0	100.00%
101 TO 102 HRS	0	100.00%
102 TO 103 HRS	0	100.00%
103 TO 104 HRS	0	100.00%
104 TO 105 HRS	0	100.00%
105 TO 106 HRS	0	100.00%
106 TO 107 HRS	0	100.00%
107 TO 108 HRS	0	100.00%
108 TO 109 HRS	0	100.00%
109 TO 110 HRS	0	100.00%
> 110 HRS	0	100.00%
Total	612,019	

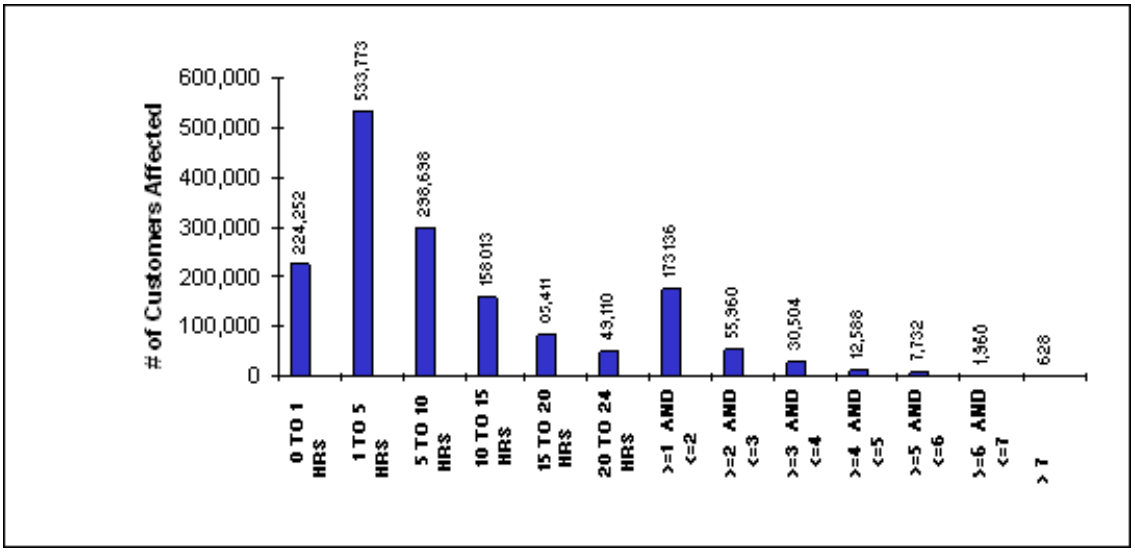
Of the ten largest events listed in Table 4, the following event met the CPUC definition of a major event.

- January 3-6, 2008.

The following table in this section indicates the number of customers without service at periodic intervals for this event. It should be noted that the number of customer outages segmented by hourly restoration periods requires a level of detail not normally maintained by PG&E in its central computerized records. The information shown here is what PG&E has been able to reconstruct from several databases and may have a margin of error of up to 5%.

Table 5 / Figure 1 – 2008 Outage Event Duration Summary

01/03/08 - 01/06/08		
Outage Duration	**Customers Affected**	**Cumulative %**
0 TO 1 HRS	224,252	13.74%
1 TO 5 HRS	533,773	46.45%
5 TO 10 HRS	298,698	64.76%
10 TO 15 HRS	158,013	74.44%
15 TO 20 HRS	85,411	79.68%
20 TO 24 HRS	49,110	82.69%
>=1 AND <=2	173,136	93.30%
>=2 AND <=3	55,960	96.73%
>=3 AND <=4	30,504	98.60%
>=4 AND <=5	12,588	99.37%
>=5 AND <=6	7,732	99.84%
>=6 AND <=7	1,960	99.96%
> 7	628	100.00%
Total	1,631,765	



	Major Event Days: 1/3/08 - 1/6/08										
Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %
0 TO 1 HRS	224,236	13.95%	93 TO 94 HRS	646	100.04%	168 TO 169 HRS	65	101.47%	243 TO 244 HRS	0	101.50%
1 TO 5 HRS	533,675	47.15%	94 TO 95 HRS	295	100.06%	169 TO 170 HRS	27	101.47%	244 TO 245 HRS	0	101.50%
5 TO 10 HRS	298,692	65.73%	95 TO 96 HRS	304	100.08%	170 TO 171 HRS	13	101.47%	245 TO 246 HRS	0	101.50%
10 TO 15 HRS	158,001	75.56%	96 TO 97 HRS	247	100.09%	171 TO 172 HRS	0	101.47%	246 TO 247 HRS	0	101.50%
15 TO 20 HRS	85,407	80.88%	97 TO 98 HRS	636	100.13%	172 TO 173 HRS	13	101.47%	247 TO 248 HRS	0	101.50%
20 TO 24 HRS	49,085	83.93%	98 TO 99 HRS	1,253	100.21%	173 TO 174 HRS	2	101.47%	248 TO 249 HRS	0	101.50%
24 TO 25 HRS	14,291	84.82%	99 TO 100 HRS	656	100.25%	174 TO 175 HRS	8	101.47%	249 TO 250 HRS	0	101.50%
25 TO 26 HRS	7,281	85.27%	100 TO 101 HRS	1,052	100.32%	175 TO 176 HRS	6	101.47%	250 TO 251 HRS	0	101.50%
26 TO 27 HRS	16,482	86.30%	101 TO 102 HRS	1,546	100.41%	176 TO 177 HRS	38	101.47%	251 TO 252 HRS	0	101.50%
27 TO 28 HRS	11,957	87.04%	102 TO 103 HRS	676	100.45%	177 TO 178 HRS	0	101.47%	252 TO 253 HRS	0	101.50%
28 TO 29 HRS	16,705	88.08%	103 TO 104 HRS	820	100.51%	178 TO 179 HRS	0	101.47%	253 TO 254 HRS	0	101.50%
29 TO 30 HRS	7,478	88.54%	104 TO 105 HRS	691	100.55%	179 TO 180 HRS	0	101.47%	254 TO 255 HRS	0	101.50%
30 TO 31 HRS	14,566	89.45%	105 TO 106 HRS	501	100.58%	180 TO 181 HRS	0	101.47%	255 TO 256 HRS	0	101.50%
31 TO 32 HRS	8,893	90.00%	106 TO 107 HRS	594	100.62%	181 TO 182 HRS	32	101.48%	256 TO 257 HRS	0	101.50%
32 TO 33 HRS	6,934	90.44%	107 TO 108 HRS	820	100.67%	182 TO 183 HRS	0	101.48%	257 TO 258 HRS	0	101.50%
33 TO 34 HRS	5,724	90.79%	108 TO 109 HRS	230	100.68%	183 TO 184 HRS	0	101.48%	258 TO 259 HRS	0	101.50%
34 TO 35 HRS	6,208	91.18%	109 TO 110 HRS	231	100.70%	184 TO 185 HRS	0	101.48%	259 TO 260 HRS	46	101.50%
35 TO 36 HRS	7,496	91.64%	110 TO 111 HRS	204	100.71%	185 TO 186 HRS	4	101.48%	260 TO 261 HRS	0	101.50%
36 TO 37 HRS	8,359	92.16%	111 TO 112 HRS	356	100.73%	186 TO 187 HRS	2	101.48%	261 TO 262 HRS	0	101.50%
37 TO 38 HRS	8,046	92.66%	112 TO 113 HRS	423	100.76%	187 TO 188 HRS	0	101.48%	262 TO 263 HRS	38	101.50%
38 TO 39 HRS	6,875	93.09%	113 TO 114 HRS	148	100.77%	188 TO 189 HRS	0	101.48%	263 TO 264 HRS	0	101.50%
39 TO 40 HRS	3,971	93.34%	114 TO 115 HRS	117	100.77%	189 TO 190 HRS	0	101.48%	264 TO 265 HRS	0	101.50%
40 TO 41 HRS	2,213	93.48%	115 TO 116 HRS	107	100.78%	190 TO 191 HRS	0	101.48%	265 TO 266 HRS	0	101.50%
41 TO 42 HRS	4,531	93.76%	116 TO 117 HRS	544	100.81%	191 TO 192 HRS	135	101.48%	266 TO 267 HRS	0	101.50%
42 TO 43 HRS	4,518	94.04%	117 TO 118 HRS	61	100.82%	192 TO 193 HRS	0	101.48%	267 TO 268 HRS	0	101.50%
43 TO 44 HRS	3,409	94.25%	118 TO 119 HRS	105	100.83%	193 TO 194 HRS	0	101.48%	268 TO 269 HRS	0	101.50%
44 TO 45 HRS	729	94.30%	119 TO 120 HRS	570	100.86%	194 TO 195 HRS	12	101.48%	269 TO 270 HRS	0	101.50%
45 TO 46 HRS	833	94.35%	120 TO 121 HRS	614	100.90%	195 TO 196 HRS	26	101.49%	270 TO 271 HRS	0	101.50%
46 TO 47 HRS	3,037	94.54%	121 TO 122 HRS	277	100.92%	196 TO 197 HRS	21	101.49%	271 TO 272 HRS	0	101.50%
47 TO 48 HRS	2,579	94.70%	122 TO 123 HRS	335	100.94%	197 TO 198 HRS	0	101.49%	272 TO 273 HRS	0	101.50%
48 TO 49 HRS	2,952	94.88%	123 TO 124 HRS	142	100.95%	198 TO 199 HRS	26	101.49%	273 TO 274 HRS	0	101.50%
49 TO 50 HRS	1,297	94.96%	124 TO 125 HRS	592	100.98%	199 TO 200 HRS	1	101.49%	274 TO 275 HRS	0	101.50%
50 TO 51 HRS	1,575	95.06%	125 TO 126 HRS	518	101.01%	200 TO 201 HRS	0	101.49%	275 TO 276 HRS	0	101.50%
51 TO 52 HRS	3,236	95.26%	126 TO 127 HRS	503	101.05%	201 TO 202 HRS	27	101.49%	276 TO 277 HRS	0	101.50%
52 TO 53 HRS	5,199	95.59%	127 TO 128 HRS	341	101.07%	202 TO 203 HRS	0	101.49%	277 TO 278 HRS	0	101.50%
53 TO 54 HRS	3,310	95.79%	128 TO 129 HRS	545	101.10%	203 TO 204 HRS	0	101.49%	278 TO 279 HRS	0	101.50%
54 TO 55 HRS	5,085	96.11%	129 TO 130 HRS	186	101.11%	204 TO 205 HRS	4	101.49%	279 TO 280 HRS	0	101.50%
55 TO 56 HRS	4,535	96.39%	130 TO 131 HRS	264	101.13%	205 TO 206 HRS	0	101.49%	280 TO 281 HRS	0	101.50%
56 TO 57 HRS	2,805	96.56%	131 TO 132 HRS	551	101.16%	206 TO 207 HRS	0	101.49%	281 TO 282 HRS	0	101.50%
57 TO 58 HRS	1,906	96.68%	132 TO 133 HRS	42	101.17%	207 TO 208 HRS	0	101.49%	282 TO 283 HRS	0	101.50%
58 TO 59 HRS	4,303	96.95%	133 TO 134 HRS	527	101.20%	208 TO 209 HRS	0	101.49%	283 TO 284 HRS	0	101.50%
59 TO 60 HRS	2,836	97.13%	134 TO 135 HRS	130	101.21%	209 TO 210 HRS	0	101.49%	284 TO 285 HRS	0	101.50%
60 TO 61 HRS	808	97.18%	135 TO 136 HRS	433	101.23%	210 TO 211 HRS	0	101.49%	285 TO 286 HRS	0	101.50%
61 TO 62 HRS	1,356	97.26%	136 TO 137 HRS	281	101.25%	211 TO 212 HRS	0	101.49%	286 TO 287 HRS	0	101.50%
62 TO 63 HRS	2,156	97.40%	137 TO 138 HRS	282	101.27%	212 TO 213 HRS	0	101.49%	287 TO 288 HRS	0	101.50%
63 TO 64 HRS	1,445	97.49%	138 TO 139 HRS	427	101.30%	213 TO 214 HRS	0	101.49%	288 TO 289 HRS	0	101.50%
64 TO 65 HRS	1,487	97.58%	139 TO 140 HRS	3	101.30%	214 TO 215 HRS	33	101.49%	289 TO 290 HRS	8	101.50%
65 TO 66 HRS	1,223	97.65%	140 TO 141 HRS	114	101.30%	215 TO 216 HRS	0	101.49%	290 TO 291 HRS	0	101.50%
66 TO 67 HRS	3,131	97.85%	141 TO 142 HRS	105	101.31%	216 TO 217 HRS	0	101.49%	291 TO 292 HRS	0	101.50%
67 TO 68 HRS	741	97.90%	142 TO 143 HRS	51	101.31%	217 TO 218 HRS	0	101.49%	292 TO 293 HRS	0	101.50%
68 TO 69 HRS	1,066	97.96%	143 TO 144 HRS	455	101.34%	218 TO 219 HRS	0	101.49%	293 TO 294 HRS	0	101.50%
69 TO 70 HRS	1,431	98.05%	144 TO 145 HRS	117	101.35%	219 TO 220 HRS	0	101.49%	294 TO 295 HRS	0	101.50%
70 TO 71 HRS	621	98.09%	145 TO 146 HRS	20	101.35%	220 TO 221 HRS	0	101.49%	295 TO 296 HRS	0	101.50%
71 TO 72 HRS	1,452	98.18%	146 TO 147 HRS	127	101.36%	221 TO 222 HRS	0	101.49%	296 TO 297 HRS	0	101.50%
72 TO 73 HRS	1,002	98.24%	147 TO 148 HRS	107	101.36%	222 TO 223 HRS	0	101.49%	297 TO 298 HRS	0	101.50%
73 TO 74 HRS	866	98.30%	148 TO 149 HRS	123	101.37%	223 TO 224 HRS	0	101.49%	298 TO 299 HRS	0	101.50%
74 TO 75 HRS	2,047	98.42%	149 TO 150 HRS	371	101.39%	224 TO 225 HRS	0	101.49%	299 TO 300 HRS	0	101.50%
75 TO 76 HRS	2,303	98.57%	150 TO 151 HRS	527	101.43%	225 TO 226 HRS	0	101.49%	> 300 HRS	0	101.50%
76 TO 77 HRS	2,170	98.70%	151 TO 152 HRS	68	101.43%	226 TO 227 HRS	0	101.49%	Total	1,607,425	
77 TO 78 HRS	1,863	98.82%	152 TO 153 HRS	171	101.44%	227 TO 228 HRS	0	101.49%			
78 TO 79 HRS	2,916	99.00%	153 TO 154 HRS	53	101.45%	228 TO 229 HRS	0	101.49%			
79 TO 80 HRS	1,867	99.12%	154 TO 155 HRS	78	101.45%	229 TO 230 HRS	0	101.49%			
80 TO 81 HRS	1,198	99.19%	155 TO 156 HRS	31	101.45%	230 TO 231 HRS	0	101.49%			
81 TO 82 HRS	2,400	99.34%	156 TO 157 HRS	36	101.45%	231 TO 232 HRS	0	101.49%			
82 TO 83 HRS	1,610	99.44%	157 TO 158 HRS	3	101.45%	232 TO 233 HRS	0	101.49%			
83 TO 84 HRS	1,655	99.54%	158 TO 159 HRS	20	101.46%	233 TO 234 HRS	0	101.49%			
84 TO 85 HRS	766	99.59%	159 TO 160 HRS	40	101.46%	234 TO 235 HRS	0	101.49%			
85 TO 86 HRS	1,178	99.66%	160 TO 161 HRS	20	101.46%	235 TO 236 HRS	39	101.50%			
86 TO 87 HRS	2,437	99.81%	161 TO 162 HRS	0	101.46%	236 TO 237 HRS	2	101.50%			
87 TO 88 HRS	547	99.85%	162 TO 163 HRS	0	101.46%	237 TO 238 HRS	0	101.50%			
88 TO 89 HRS	920	99.91%	163 TO 164 HRS	7	101.46%	238 TO 239 HRS	0	101.50%			
89 TO 90 HRS	232	99.92%	164 TO 165 HRS	0	101.46%	239 TO 240 HRS	0	101.50%			
90 TO 91 HRS	563	99.96%	165 TO 166 HRS	9	101.46%	240 TO 241 HRS	0	101.50%			
91 TO 92 HRS	434	99.98%	166 TO 167 HRS	1	101.46%	241 TO 242 HRS	0	101.50%			
92 TO 93 HRS	284	100.00%	167 TO 168 HRS	31	101.46%	242 TO 243 HRS	0	101.50%			

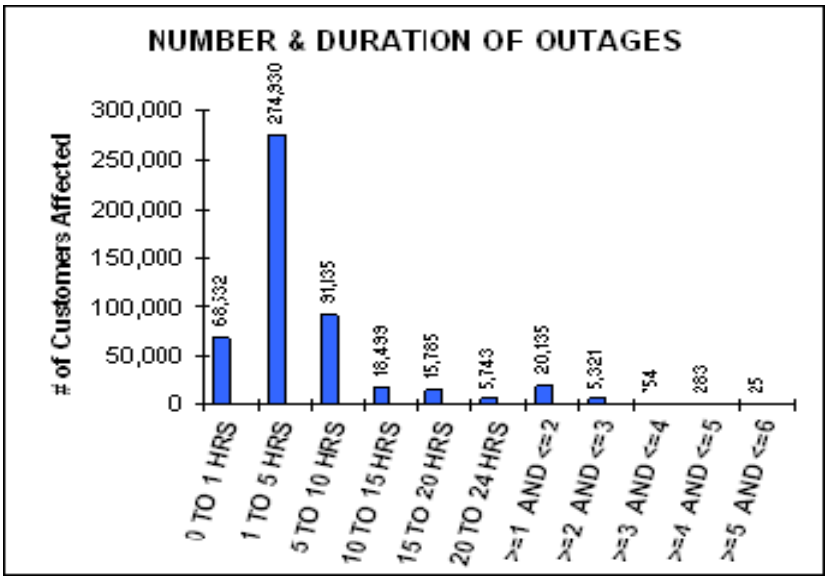
Of the ten largest events listed in Table 5 the following events met the CPUC definition of a major event:

- January 1-5, 2006
- February 26-28, 2006
- March 2-5, 2006
- March 9-14, 2006
- April 4-5, 2006
- July 21-27, 2006
- December 26-28, 2006

The following tables in this section indicate the number of customers without service at periodic intervals for this event. It should be noted that the number of customer outages segmented by hourly restoration periods requires a level of detail not normally maintained by PG&E in its central computerized records. The information shown here is what PG&E has been able to reconstruct from several databases and may have a margin of error of up to 5%.

Table 6/ Figure 1 – January 1-5, 2006 Outage Event Duration Summary

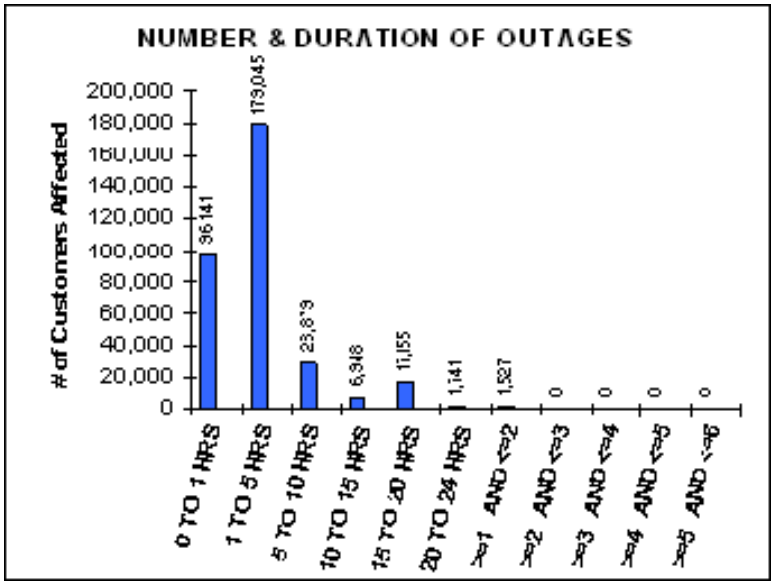
Outage Duration	Date of Outage	Description of Outage	Number of Customers Affected
0 TO 1 HRS	01/01/2006	Noted in Table 5	68,532
1 TO 5 HRS	"	"	274,930
5 TO 10 HRS	"	"	91,135
10 TO 15 HRS	"	"	18,499
15 TO 20 HRS	"	"	15,785
20 TO 24 HRS	"	"	5,743
>=1 AND <=2	"	"	20,135
>=2 AND <=3	"	"	5,321
>=3 AND <=4	"	"	754
>=4 AND <=5	"	"	283
>=5 AND <=6	"	"	25
>=6 AND <=7	"	"	0
> 7	"	"	0



	Major Event Days: 1/1/06 - 1/5/06										
Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %
0 TO 1 HRS	68,487	13.67%	93 TO 94 HRS	0	99.94%	168 TO 169 HRS	0	100.00%	243 TO 244 HRS	0	100.00%
1 TO 5 HRS	274,890	68.53%	94 TO 95 HRS	0	99.94%	169 TO 170 HRS	0	100.00%	244 TO 245 HRS	0	100.00%
5 TO 10 HRS	91,126	86.72%	95 TO 96 HRS	0	99.94%	170 TO 171 HRS	0	100.00%	245 TO 246 HRS	0	100.00%
10 TO 15 HRS	18,499	90.41%	96 TO 97 HRS	150	99.97%	171 TO 172 HRS	0	100.00%	246 TO 247 HRS	0	100.00%
15 TO 20 HRS	15,785	93.56%	97 TO 98 HRS	0	99.97%	172 TO 173 HRS	0	100.00%	247 TO 248 HRS	0	100.00%
20 TO 24 HRS	5,743	94.71%	98 TO 99 HRS	0	99.97%	173 TO 174 HRS	0	100.00%	248 TO 249 HRS	0	100.00%
24 TO 25 HRS	1,341	94.98%	99 TO 100 HRS	0	99.97%	174 TO 175 HRS	0	100.00%	249 TO 250 HRS	0	100.00%
25 TO 26 HRS	2,567	95.49%	100 TO 101 HRS	14	99.97%	175 TO 176 HRS	0	100.00%	250 TO 251 HRS	0	100.00%
26 TO 27 HRS	1,432	95.78%	101 TO 102 HRS	66	99.98%	176 TO 177 HRS	0	100.00%	251 TO 252 HRS	0	100.00%
27 TO 28 HRS	2,716	96.32%	102 TO 103 HRS	0	99.98%	177 TO 178 HRS	0	100.00%	252 TO 253 HRS	0	100.00%
28 TO 29 HRS	1,780	96.67%	103 TO 104 HRS	0	99.98%	178 TO 179 HRS	0	100.00%	253 TO 254 HRS	0	100.00%
29 TO 30 HRS	951	96.86%	104 TO 105 HRS	18	99.99%	179 TO 180 HRS	0	100.00%	254 TO 255 HRS	0	100.00%
30 TO 31 HRS	1,051	97.07%	105 TO 106 HRS	12	99.99%	180 TO 181 HRS	0	100.00%	255 TO 256 HRS	0	100.00%
31 TO 32 HRS	796	97.23%	106 TO 107 HRS	0	99.99%	181 TO 182 HRS	0	100.00%	256 TO 257 HRS	0	100.00%
32 TO 33 HRS	1,053	97.44%	107 TO 108 HRS	6	99.99%	182 TO 183 HRS	0	100.00%	257 TO 258 HRS	0	100.00%
33 TO 34 HRS	800	97.60%	108 TO 109 HRS	0	99.99%	183 TO 184 HRS	0	100.00%	258 TO 259 HRS	0	100.00%
34 TO 35 HRS	362	97.67%	109 TO 110 HRS	0	99.99%	184 TO 185 HRS	0	100.00%	259 TO 260 HRS	0	100.00%
35 TO 36 HRS	1,716	98.02%	110 TO 111 HRS	14	99.99%	185 TO 186 HRS	0	100.00%	260 TO 261 HRS	0	100.00%
36 TO 37 HRS	143	98.04%	111 TO 112 HRS	0	99.99%	186 TO 187 HRS	0	100.00%	261 TO 262 HRS	0	100.00%
37 TO 38 HRS	190	98.08%	112 TO 113 HRS	0	99.99%	187 TO 188 HRS	0	100.00%	262 TO 263 HRS	0	100.00%
38 TO 39 HRS	908	98.26%	113 TO 114 HRS	0	99.99%	188 TO 189 HRS	0	100.00%	263 TO 264 HRS	0	100.00%
39 TO 40 HRS	207	98.31%	114 TO 115 HRS	3	100.00%	189 TO 190 HRS	0	100.00%	264 TO 265 HRS	0	100.00%
40 TO 41 HRS	42	98.31%	115 TO 116 HRS	0	100.00%	190 TO 191 HRS	0	100.00%	265 TO 266 HRS	0	100.00%
41 TO 42 HRS	111	98.34%	116 TO 117 HRS	0	100.00%	191 TO 192 HRS	0	100.00%	266 TO 267 HRS	0	100.00%
42 TO 43 HRS	65	98.35%	117 TO 118 HRS	0	100.00%	192 TO 193 HRS	0	100.00%	267 TO 268 HRS	0	100.00%
43 TO 44 HRS	205	98.39%	118 TO 119 HRS	0	100.00%	193 TO 194 HRS	0	100.00%	268 TO 269 HRS	0	100.00%
44 TO 45 HRS	368	98.46%	119 TO 120 HRS	0	100.00%	194 TO 195 HRS	0	100.00%	269 TO 270 HRS	0	100.00%
45 TO 46 HRS	88	98.48%	120 TO 121 HRS	5	100.00%	195 TO 196 HRS	0	100.00%	270 TO 271 HRS	0	100.00%
46 TO 47 HRS	442	98.57%	121 TO 122 HRS	0	100.00%	196 TO 197 HRS	0	100.00%	271 TO 272 HRS	0	100.00%
47 TO 48 HRS	800	98.73%	122 TO 123 HRS	0	100.00%	197 TO 198 HRS	0	100.00%	272 TO 273 HRS	0	100.00%
48 TO 49 HRS	645	98.86%	123 TO 124 HRS	0	100.00%	198 TO 199 HRS	0	100.00%	273 TO 274 HRS	0	100.00%
49 TO 50 HRS	891	99.04%	124 TO 125 HRS	0	100.00%	199 TO 200 HRS	0	100.00%	274 TO 275 HRS	0	100.00%
50 TO 51 HRS	314	99.10%	125 TO 126 HRS	0	100.00%	200 TO 201 HRS	0	100.00%	275 TO 276 HRS	0	100.00%
51 TO 52 HRS	509	99.20%	126 TO 127 HRS	0	100.00%	201 TO 202 HRS	0	100.00%	276 TO 277 HRS	0	100.00%
52 TO 53 HRS	70	99.21%	127 TO 128 HRS	0	100.00%	202 TO 203 HRS	0	100.00%	277 TO 278 HRS	0	100.00%
53 TO 54 HRS	475	99.31%	128 TO 129 HRS	0	100.00%	203 TO 204 HRS	0	100.00%	278 TO 279 HRS	0	100.00%
54 TO 55 HRS	279	99.36%	129 TO 130 HRS	20	100.00%	204 TO 205 HRS	0	100.00%	279 TO 280 HRS	0	100.00%
55 TO 56 HRS	57	99.38%	130 TO 131 HRS	0	100.00%	205 TO 206 HRS	0	100.00%	280 TO 281 HRS	0	100.00%
56 TO 57 HRS	261	99.43%	131 TO 132 HRS	0	100.00%	206 TO 207 HRS	0	100.00%	281 TO 282 HRS	0	100.00%
57 TO 58 HRS	924	99.61%	132 TO 133 HRS	0	100.00%	207 TO 208 HRS	0	100.00%	282 TO 283 HRS	0	100.00%
58 TO 59 HRS	330	99.68%	133 TO 134 HRS	0	100.00%	208 TO 209 HRS	0	100.00%	283 TO 284 HRS	0	100.00%
59 TO 60 HRS	15	99.68%	134 TO 135 HRS	0	100.00%	209 TO 210 HRS	0	100.00%	284 TO 285 HRS	0	100.00%
60 TO 61 HRS	165	99.71%	135 TO 136 HRS	0	100.00%	210 TO 211 HRS	0	100.00%	285 TO 286 HRS	0	100.00%
61 TO 62 HRS	48	99.72%	136 TO 137 HRS	0	100.00%	211 TO 212 HRS	0	100.00%	286 TO 287 HRS	0	100.00%
62 TO 63 HRS	50	99.73%	137 TO 138 HRS	0	100.00%	212 TO 213 HRS	0	100.00%	287 TO 288 HRS	0	100.00%
63 TO 64 HRS	202	99.77%	138 TO 139 HRS	0	100.00%	213 TO 214 HRS	0	100.00%	288 TO 289 HRS	0	100.00%
64 TO 65 HRS	0	99.77%	139 TO 140 HRS	0	100.00%	214 TO 215 HRS	0	100.00%	289 TO 290 HRS	0	100.00%
65 TO 66 HRS	68	99.79%	140 TO 141 HRS	0	100.00%	215 TO 216 HRS	0	100.00%	290 TO 291 HRS	0	100.00%
66 TO 67 HRS	0	99.79%	141 TO 142 HRS	0	100.00%	216 TO 217 HRS	0	100.00%	291 TO 292 HRS	0	100.00%
67 TO 68 HRS	0	99.79%	142 TO 143 HRS	0	100.00%	217 TO 218 HRS	0	100.00%	292 TO 293 HRS	0	100.00%
68 TO 69 HRS	0	99.79%	143 TO 144 HRS	0	100.00%	218 TO 219 HRS	0	100.00%	293 TO 294 HRS	0	100.00%
69 TO 70 HRS	0	99.79%	144 TO 145 HRS	0	100.00%	219 TO 220 HRS	0	100.00%	294 TO 295 HRS	0	100.00%
70 TO 71 HRS	0	99.79%	145 TO 146 HRS	0	100.00%	220 TO 221 HRS	0	100.00%	295 TO 296 HRS	0	100.00%
71 TO 72 HRS	5	99.79%	146 TO 147 HRS	0	100.00%	221 TO 222 HRS	0	100.00%	296 TO 297 HRS	0	100.00%
72 TO 73 HRS	94	99.81%	147 TO 148 HRS	0	100.00%	222 TO 223 HRS	0	100.00%	297 TO 298 HRS	0	100.00%
73 TO 74 HRS	9	99.81%	148 TO 149 HRS	0	100.00%	223 TO 224 HRS	0	100.00%	298 TO 299 HRS	0	100.00%
74 TO 75 HRS	4	99.81%	149 TO 150 HRS	0	100.00%	224 TO 225 HRS	0	100.00%	299 TO 300 HRS	0	100.00%
75 TO 76 HRS	7	99.81%	150 TO 151 HRS	0	100.00%	225 TO 226 HRS	0	100.00%	> 300 HRS	0	100.00%
76 TO 77 HRS	62	99.82%	151 TO 152 HRS	0	100.00%	226 TO 227 HRS	0	100.00%	Total	501,034	
77 TO 78 HRS	17	99.83%	152 TO 153 HRS	0	100.00%	227 TO 228 HRS	0	100.00%			
78 TO 79 HRS	90	99.84%	153 TO 154 HRS	0	100.00%	228 TO 229 HRS	0	100.00%			
79 TO 80 HRS	4	99.85%	154 TO 155 HRS	0	100.00%	229 TO 230 HRS	0	100.00%			
80 TO 81 HRS	0	99.85%	155 TO 156 HRS	0	100.00%	230 TO 231 HRS	0	100.00%			
81 TO 82 HRS	33	99.85%	156 TO 157 HRS	0	100.00%	231 TO 232 HRS	0	100.00%			
82 TO 83 HRS	301	99.91%	157 TO 158 HRS	0	100.00%	232 TO 233 HRS	0	100.00%			
83 TO 84 HRS	2	99.91%	158 TO 159 HRS	0	100.00%	233 TO 234 HRS	0	100.00%			
84 TO 85 HRS	0	99.91%	159 TO 160 HRS	0	100.00%	234 TO 235 HRS	0	100.00%			
85 TO 86 HRS	0	99.91%	160 TO 161 HRS	0	100.00%	235 TO 236 HRS	0	100.00%			
86 TO 87 HRS	0	99.91%	161 TO 162 HRS	0	100.00%	236 TO 237 HRS	0	100.00%			
87 TO 88 HRS	19	99.92%	162 TO 163 HRS	0	100.00%	237 TO 238 HRS	0	100.00%			
88 TO 89 HRS	1	99.92%	163 TO 164 HRS	0	100.00%	238 TO 239 HRS	0	100.00%			
89 TO 90 HRS	0	99.92%	164 TO 165 HRS	0	100.00%	239 TO 240 HRS	0	100.00%			
90 TO 91 HRS	101	99.94%	165 TO 166 HRS	0	100.00%	240 TO 241 HRS	0	100.00%			
91 TO 92 HRS	10	99.94%	166 TO 167 HRS	0	100.00%	241 TO 242 HRS	0	100.00%			
92 TO 93 HRS	0	99.94%	167 TO 168 HRS	0	100.00%	242 TO 243 HRS	0	100.00%			

Table 7/ Figure 2 – February 26-28, 2006 Outage Event Duration Summary

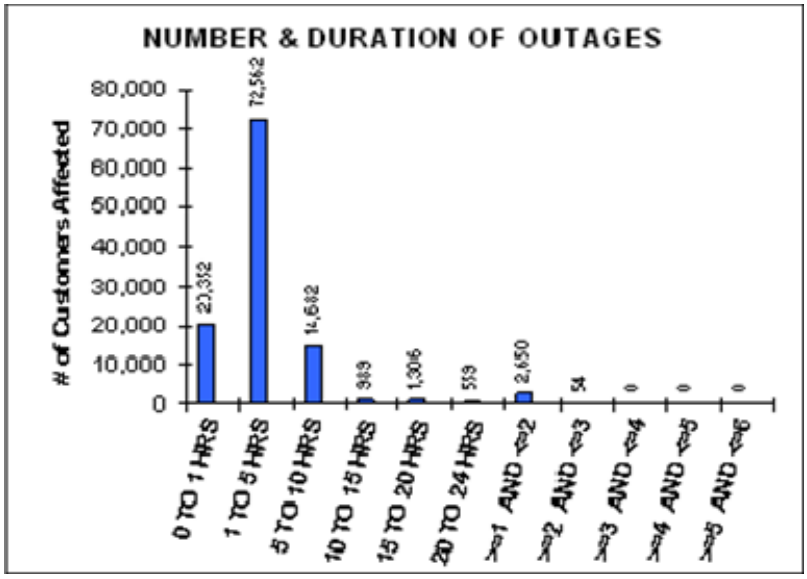
Outage Duration	Date of Outage	Description of Outage	Number of Customers Affected
0 TO 1 HRS	02/26/2006	Noted in Table 5	96,141
1 TO 5 HRS	"	"	179,045
5 TO 10 HRS	"	"	28,879
10 TO 15 HRS	"	"	6,948
15 TO 20 HRS	"	"	17,155
20 TO 24 HRS	"	"	1,741
>=1 AND <=2	"	"	1,527
>=2 AND <=3	"	"	0
>=3 AND <=4	"	"	0
>=4 AND <=5	"	"	0
>=5 AND <=6	"	"	0
>=6 AND <=7	"	"	0
> 7	"	"	0



	Major Event Days: 2/26/06 - 2/28/06										
Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %
0 TO 1 HRS	96,136	29.01%	93 TO 94 HRS	0	100.00%	168 TO 169 HRS	0	100.00%	243 TO 244 HRS	0	100.00%
1 TO 5 HRS	178,998	83.03%	94 TO 95 HRS	0	100.00%	169 TO 170 HRS	0	100.00%	244 TO 245 HRS	0	100.00%
5 TO 10 HRS	28,877	91.74%	95 TO 96 HRS	0	100.00%	170 TO 171 HRS	0	100.00%	245 TO 246 HRS	0	100.00%
10 TO 15 HRS	6,948	93.84%	96 TO 97 HRS	0	100.00%	171 TO 172 HRS	0	100.00%	246 TO 247 HRS	0	100.00%
15 TO 20 HRS	17,154	99.01%	97 TO 98 HRS	0	100.00%	172 TO 173 HRS	0	100.00%	247 TO 248 HRS	0	100.00%
20 TO 24 HRS	1,741	99.54%	98 TO 99 HRS	0	100.00%	173 TO 174 HRS	0	100.00%	248 TO 249 HRS	0	100.00%
24 TO 25 HRS	526	99.70%	99 TO 100 HRS	0	100.00%	174 TO 175 HRS	0	100.00%	249 TO 250 HRS	0	100.00%
25 TO 26 HRS	337	99.80%	100 TO 101 HRS	0	100.00%	175 TO 176 HRS	0	100.00%	250 TO 251 HRS	0	100.00%
26 TO 27 HRS	191	99.86%	101 TO 102 HRS	0	100.00%	176 TO 177 HRS	0	100.00%	251 TO 252 HRS	0	100.00%
27 TO 28 HRS	3	99.86%	102 TO 103 HRS	0	100.00%	177 TO 178 HRS	0	100.00%	252 TO 253 HRS	0	100.00%
28 TO 29 HRS	0	99.86%	103 TO 104 HRS	0	100.00%	178 TO 179 HRS	0	100.00%	253 TO 254 HRS	0	100.00%
29 TO 30 HRS	1	99.86%	104 TO 105 HRS	0	100.00%	179 TO 180 HRS	0	100.00%	254 TO 255 HRS	0	100.00%
30 TO 31 HRS	160	99.91%	105 TO 106 HRS	0	100.00%	180 TO 181 HRS	0	100.00%	255 TO 256 HRS	0	100.00%
31 TO 32 HRS	60	99.92%	106 TO 107 HRS	0	100.00%	181 TO 182 HRS	0	100.00%	256 TO 257 HRS	0	100.00%
32 TO 33 HRS	16	99.93%	107 TO 108 HRS	0	100.00%	182 TO 183 HRS	0	100.00%	257 TO 258 HRS	0	100.00%
33 TO 34 HRS	5	99.93%	108 TO 109 HRS	0	100.00%	183 TO 184 HRS	0	100.00%	258 TO 259 HRS	0	100.00%
34 TO 35 HRS	82	99.96%	109 TO 110 HRS	0	100.00%	184 TO 185 HRS	0	100.00%	259 TO 260 HRS	0	100.00%
35 TO 36 HRS	0	99.96%	110 TO 111 HRS	0	100.00%	185 TO 186 HRS	0	100.00%	260 TO 261 HRS	0	100.00%
36 TO 37 HRS	0	99.96%	111 TO 112 HRS	0	100.00%	186 TO 187 HRS	0	100.00%	261 TO 262 HRS	0	100.00%
37 TO 38 HRS	12	99.96%	112 TO 113 HRS	0	100.00%	187 TO 188 HRS	0	100.00%	262 TO 263 HRS	0	100.00%
38 TO 39 HRS	9	99.96%	113 TO 114 HRS	0	100.00%	188 TO 189 HRS	0	100.00%	263 TO 264 HRS	0	100.00%
39 TO 40 HRS	0	99.96%	114 TO 115 HRS	0	100.00%	189 TO 190 HRS	0	100.00%	264 TO 265 HRS	0	100.00%
40 TO 41 HRS	0	99.96%	115 TO 116 HRS	0	100.00%	190 TO 191 HRS	0	100.00%	265 TO 266 HRS	0	100.00%
41 TO 42 HRS	0	99.96%	116 TO 117 HRS	0	100.00%	191 TO 192 HRS	0	100.00%	266 TO 267 HRS	0	100.00%
42 TO 43 HRS	32	99.97%	117 TO 118 HRS	0	100.00%	192 TO 193 HRS	0	100.00%	267 TO 268 HRS	0	100.00%
43 TO 44 HRS	0	99.97%	118 TO 119 HRS	0	100.00%	193 TO 194 HRS	0	100.00%	268 TO 269 HRS	0	100.00%
44 TO 45 HRS	93	100.00%	119 TO 120 HRS	0	100.00%	194 TO 195 HRS	0	100.00%	269 TO 270 HRS	0	100.00%
45 TO 46 HRS	0	100.00%	120 TO 121 HRS	0	100.00%	195 TO 196 HRS	0	100.00%	270 TO 271 HRS	0	100.00%
46 TO 47 HRS	0	100.00%	121 TO 122 HRS	0	100.00%	196 TO 197 HRS	0	100.00%	271 TO 272 HRS	0	100.00%
47 TO 48 HRS	0	100.00%	122 TO 123 HRS	0	100.00%	197 TO 198 HRS	0	100.00%	272 TO 273 HRS	0	100.00%
48 TO 49 HRS	0	100.00%	123 TO 124 HRS	0	100.00%	198 TO 199 HRS	0	100.00%	273 TO 274 HRS	0	100.00%
49 TO 50 HRS	0	100.00%	124 TO 125 HRS	0	100.00%	199 TO 200 HRS	0	100.00%	274 TO 275 HRS	0	100.00%
50 TO 51 HRS	0	100.00%	125 TO 126 HRS	0	100.00%	200 TO 201 HRS	0	100.00%	275 TO 276 HRS	0	100.00%
51 TO 52 HRS	0	100.00%	126 TO 127 HRS	0	100.00%	201 TO 202 HRS	0	100.00%	276 TO 277 HRS	0	100.00%
52 TO 53 HRS	0	100.00%	127 TO 128 HRS	0	100.00%	202 TO 203 HRS	0	100.00%	277 TO 278 HRS	0	100.00%
53 TO 54 HRS	0	100.00%	128 TO 129 HRS	0	100.00%	203 TO 204 HRS	0	100.00%	278 TO 279 HRS	0	100.00%
54 TO 55 HRS	0	100.00%	129 TO 130 HRS	0	100.00%	204 TO 205 HRS	0	100.00%	279 TO 280 HRS	0	100.00%
55 TO 56 HRS	0	100.00%	130 TO 131 HRS	0	100.00%	205 TO 206 HRS	0	100.00%	280 TO 281 HRS	0	100.00%
56 TO 57 HRS	0	100.00%	131 TO 132 HRS	0	100.00%	206 TO 207 HRS	0	100.00%	281 TO 282 HRS	0	100.00%
57 TO 58 HRS	0	100.00%	132 TO 133 HRS	0	100.00%	207 TO 208 HRS	0	100.00%	282 TO 283 HRS	0	100.00%
58 TO 59 HRS	0	100.00%	133 TO 134 HRS	0	100.00%	208 TO 209 HRS	0	100.00%	283 TO 284 HRS	0	100.00%
59 TO 60 HRS	0	100.00%	134 TO 135 HRS	0	100.00%	209 TO 210 HRS	0	100.00%	284 TO 285 HRS	0	100.00%
60 TO 61 HRS	0	100.00%	135 TO 136 HRS	0	100.00%	210 TO 211 HRS	0	100.00%	285 TO 286 HRS	0	100.00%
61 TO 62 HRS	0	100.00%	136 TO 137 HRS	0	100.00%	211 TO 212 HRS	0	100.00%	286 TO 287 HRS	0	100.00%
62 TO 63 HRS	0	100.00%	137 TO 138 HRS	0	100.00%	212 TO 213 HRS	0	100.00%	287 TO 288 HRS	0	100.00%
63 TO 64 HRS	0	100.00%	138 TO 139 HRS	0	100.00%	213 TO 214 HRS	0	100.00%	288 TO 289 HRS	0	100.00%
64 TO 65 HRS	0	100.00%	139 TO 140 HRS	0	100.00%	214 TO 215 HRS	0	100.00%	289 TO 290 HRS	0	100.00%
65 TO 66 HRS	0	100.00%	140 TO 141 HRS	0	100.00%	215 TO 216 HRS	0	100.00%	290 TO 291 HRS	0	100.00%
66 TO 67 HRS	0	100.00%	141 TO 142 HRS	0	100.00%	216 TO 217 HRS	0	100.00%	291 TO 292 HRS	0	100.00%
67 TO 68 HRS	0	100.00%	142 TO 143 HRS	0	100.00%	217 TO 218 HRS	0	100.00%	292 TO 293 HRS	0	100.00%
68 TO 69 HRS	0	100.00%	143 TO 144 HRS	0	100.00%	218 TO 219 HRS	0	100.00%	293 TO 294 HRS	0	100.00%
69 TO 70 HRS	0	100.00%	144 TO 145 HRS	0	100.00%	219 TO 220 HRS	0	100.00%	294 TO 295 HRS	0	100.00%
70 TO 71 HRS	0	100.00%	145 TO 146 HRS	0	100.00%	220 TO 221 HRS	0	100.00%	295 TO 296 HRS	0	100.00%
71 TO 72 HRS	0	100.00%	146 TO 147 HRS	0	100.00%	221 TO 222 HRS	0	100.00%	296 TO 297 HRS	0	100.00%
72 TO 73 HRS	0	100.00%	147 TO 148 HRS	0	100.00%	222 TO 223 HRS	0	100.00%	297 TO 298 HRS	0	100.00%
73 TO 74 HRS	0	100.00%	148 TO 149 HRS	0	100.00%	223 TO 224 HRS	0	100.00%	298 TO 299 HRS	0	100.00%
74 TO 75 HRS	0	100.00%	149 TO 150 HRS	0	100.00%	224 TO 225 HRS	0	100.00%	299 TO 300 HRS	0	100.00%
75 TO 76 HRS	0	100.00%	150 TO 151 HRS	0	100.00%	225 TO 226 HRS	0	100.00%	> 300 HRS	0	100.00%
76 TO 77 HRS	0	100.00%	151 TO 152 HRS	0	100.00%	226 TO 227 HRS	0	100.00%	Total	331,381	
77 TO 78 HRS	0	100.00%	152 TO 153 HRS	0	100.00%	227 TO 228 HRS	0	100.00%			
78 TO 79 HRS	0	100.00%	153 TO 154 HRS	0	100.00%	228 TO 229 HRS	0	100.00%			
79 TO 80 HRS	0	100.00%	154 TO 155 HRS	0	100.00%	229 TO 230 HRS	0	100.00%			
80 TO 81 HRS	0	100.00%	155 TO 156 HRS	0	100.00%	230 TO 231 HRS	0	100.00%			
81 TO 82 HRS	0	100.00%	156 TO 157 HRS	0	100.00%	231 TO 232 HRS	0	100.00%			
82 TO 83 HRS	0	100.00%	157 TO 158 HRS	0	100.00%	232 TO 233 HRS	0	100.00%			
83 TO 84 HRS	0	100.00%	158 TO 159 HRS	0	100.00%	233 TO 234 HRS	0	100.00%			
84 TO 85 HRS	0	100.00%	159 TO 160 HRS	0	100.00%	234 TO 235 HRS	0	100.00%			
85 TO 86 HRS	0	100.00%	160 TO 161 HRS	0	100.00%	235 TO 236 HRS	0	100.00%			
86 TO 87 HRS	0	100.00%	161 TO 162 HRS	0	100.00%	236 TO 237 HRS	0	100.00%			
87 TO 88 HRS	0	100.00%	162 TO 163 HRS	0	100.00%	237 TO 238 HRS	0	100.00%			
88 TO 89 HRS	0	100.00%	163 TO 164 HRS	0	100.00%	238 TO 239 HRS	0	100.00%			
89 TO 90 HRS	0	100.00%	164 TO 165 HRS	0	100.00%	239 TO 240 HRS	0	100.00%			
90 TO 91 HRS	0	100.00%	165 TO 166 HRS	0	100.00%	240 TO 241 HRS	0	100.00%			
91 TO 92 HRS	0	100.00%	166 TO 167 HRS	0	100.00%	241 TO 242 HRS	0	100.00%			
92 TO 93 HRS	0	100.00%	167 TO 168 HRS	0	100.00%	242 TO 243 HRS	0	100.00%			

Table 8/ Figure 3 – March 2-5, 2006 Outage Event Duration Summary

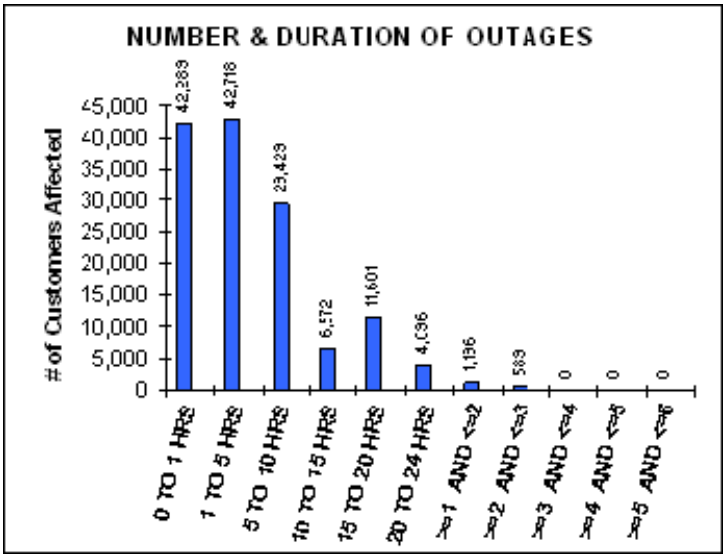
Outage Duration	Date of Outage	Description of Outage	Number of Customers Affected
0 TO 1 HRS	03/02/2006	Noted in Table 5	20,352
1 TO 5 HRS	"	"	72,562
5 TO 10 HRS	"	"	14,682
10 TO 15 HRS	"	"	989
15 TO 20 HRS	"	"	1,306
20 TO 24 HRS	"	"	559
>=1 AND <=2	"	"	2,650
>=2 AND <=3	"	"	54
>=3 AND <=4	"	"	0
>=4 AND <=5	"	"	0
>=5 AND <=6	"	"	0
>=6 AND <=7	"	"	0
> 7	"	"	0



	Major Event Days: 3/2/06 - 3/5/06										
Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %
0 TO 1 HRS	20,352	17.99%	93 TO 94 HRS	0	100.00%	168 TO 169 HRS	0	100.00%	243 TO 244 HRS	0	100.00%
1 TO 5 HRS	72,558	82.11%	94 TO 95 HRS	0	100.00%	169 TO 170 HRS	0	100.00%	244 TO 245 HRS	0	100.00%
5 TO 10 HRS	14,682	95.09%	95 TO 96 HRS	0	100.00%	170 TO 171 HRS	0	100.00%	245 TO 246 HRS	0	100.00%
10 TO 15 HRS	989	95.96%	96 TO 97 HRS	0	100.00%	171 TO 172 HRS	0	100.00%	246 TO 247 HRS	0	100.00%
15 TO 20 HRS	1,306	97.12%	97 TO 98 HRS	0	100.00%	172 TO 173 HRS	0	100.00%	247 TO 248 HRS	0	100.00%
20 TO 24 HRS	559	97.61%	98 TO 99 HRS	0	100.00%	173 TO 174 HRS	0	100.00%	248 TO 249 HRS	0	100.00%
24 TO 25 HRS	0	97.61%	99 TO 100 HRS	0	100.00%	174 TO 175 HRS	0	100.00%	249 TO 250 HRS	0	100.00%
25 TO 26 HRS	362	97.93%	100 TO 101 HRS	0	100.00%	175 TO 176 HRS	0	100.00%	250 TO 251 HRS	0	100.00%
26 TO 27 HRS	42	97.97%	101 TO 102 HRS	0	100.00%	176 TO 177 HRS	0	100.00%	251 TO 252 HRS	0	100.00%
27 TO 28 HRS	158	98.11%	102 TO 103 HRS	0	100.00%	177 TO 178 HRS	0	100.00%	252 TO 253 HRS	0	100.00%
28 TO 29 HRS	504	98.55%	103 TO 104 HRS	0	100.00%	178 TO 179 HRS	0	100.00%	253 TO 254 HRS	0	100.00%
29 TO 30 HRS	12	98.56%	104 TO 105 HRS	0	100.00%	179 TO 180 HRS	0	100.00%	254 TO 255 HRS	0	100.00%
30 TO 31 HRS	19	98.58%	105 TO 106 HRS	0	100.00%	180 TO 181 HRS	0	100.00%	255 TO 256 HRS	0	100.00%
31 TO 32 HRS	41	98.62%	106 TO 107 HRS	0	100.00%	181 TO 182 HRS	0	100.00%	256 TO 257 HRS	0	100.00%
32 TO 33 HRS	19	98.63%	107 TO 108 HRS	0	100.00%	182 TO 183 HRS	0	100.00%	257 TO 258 HRS	0	100.00%
33 TO 34 HRS	34	98.66%	108 TO 109 HRS	0	100.00%	183 TO 184 HRS	0	100.00%	258 TO 259 HRS	0	100.00%
34 TO 35 HRS	77	98.73%	109 TO 110 HRS	0	100.00%	184 TO 185 HRS	0	100.00%	259 TO 260 HRS	0	100.00%
35 TO 36 HRS	0	98.73%	110 TO 111 HRS	0	100.00%	185 TO 186 HRS	0	100.00%	260 TO 261 HRS	0	100.00%
36 TO 37 HRS	79	98.80%	111 TO 112 HRS	0	100.00%	186 TO 187 HRS	0	100.00%	261 TO 262 HRS	0	100.00%
37 TO 38 HRS	17	98.82%	112 TO 113 HRS	0	100.00%	187 TO 188 HRS	0	100.00%	262 TO 263 HRS	0	100.00%
38 TO 39 HRS	854	99.57%	113 TO 114 HRS	0	100.00%	188 TO 189 HRS	0	100.00%	263 TO 264 HRS	0	100.00%
39 TO 40 HRS	203	99.75%	114 TO 115 HRS	0	100.00%	189 TO 190 HRS	0	100.00%	264 TO 265 HRS	0	100.00%
40 TO 41 HRS	0	99.75%	115 TO 116 HRS	0	100.00%	190 TO 191 HRS	0	100.00%	265 TO 266 HRS	0	100.00%
41 TO 42 HRS	37	99.78%	116 TO 117 HRS	0	100.00%	191 TO 192 HRS	0	100.00%	266 TO 267 HRS	0	100.00%
42 TO 43 HRS	1	99.78%	117 TO 118 HRS	0	100.00%	192 TO 193 HRS	0	100.00%	267 TO 268 HRS	0	100.00%
43 TO 44 HRS	23	99.80%	118 TO 119 HRS	0	100.00%	193 TO 194 HRS	0	100.00%	268 TO 269 HRS	0	100.00%
44 TO 45 HRS	124	99.91%	119 TO 120 HRS	0	100.00%	194 TO 195 HRS	0	100.00%	269 TO 270 HRS	0	100.00%
45 TO 46 HRS	0	99.91%	120 TO 121 HRS	0	100.00%	195 TO 196 HRS	0	100.00%	270 TO 271 HRS	0	100.00%
46 TO 47 HRS	0	99.91%	121 TO 122 HRS	0	100.00%	196 TO 197 HRS	0	100.00%	271 TO 272 HRS	0	100.00%
47 TO 48 HRS	44	99.95%	122 TO 123 HRS	0	100.00%	197 TO 198 HRS	0	100.00%	272 TO 273 HRS	0	100.00%
48 TO 49 HRS	1	99.95%	123 TO 124 HRS	0	100.00%	198 TO 199 HRS	0	100.00%	273 TO 274 HRS	0	100.00%
49 TO 50 HRS	0	99.95%	124 TO 125 HRS	0	100.00%	199 TO 200 HRS	0	100.00%	274 TO 275 HRS	0	100.00%
50 TO 51 HRS	0	99.95%	125 TO 126 HRS	0	100.00%	200 TO 201 HRS	0	100.00%	275 TO 276 HRS	0	100.00%
51 TO 52 HRS	25	99.98%	126 TO 127 HRS	0	100.00%	201 TO 202 HRS	0	100.00%	276 TO 277 HRS	0	100.00%
52 TO 53 HRS	9	99.98%	127 TO 128 HRS	0	100.00%	202 TO 203 HRS	0	100.00%	277 TO 278 HRS	0	100.00%
53 TO 54 HRS	0	99.98%	128 TO 129 HRS	0	100.00%	203 TO 204 HRS	0	100.00%	278 TO 279 HRS	0	100.00%
54 TO 55 HRS	0	99.98%	129 TO 130 HRS	0	100.00%	204 TO 205 HRS	0	100.00%	279 TO 280 HRS	0	100.00%
55 TO 56 HRS	0	99.98%	130 TO 131 HRS	0	100.00%	205 TO 206 HRS	0	100.00%	280 TO 281 HRS	0	100.00%
56 TO 57 HRS	0	99.98%	131 TO 132 HRS	0	100.00%	206 TO 207 HRS	0	100.00%	281 TO 282 HRS	0	100.00%
57 TO 58 HRS	0	99.98%	132 TO 133 HRS	0	100.00%	207 TO 208 HRS	0	100.00%	282 TO 283 HRS	0	100.00%
58 TO 59 HRS	0	99.98%	133 TO 134 HRS	0	100.00%	208 TO 209 HRS	0	100.00%	283 TO 284 HRS	0	100.00%
59 TO 60 HRS	0	99.98%	134 TO 135 HRS	0	100.00%	209 TO 210 HRS	0	100.00%	284 TO 285 HRS	0	100.00%
60 TO 61 HRS	1	99.98%	135 TO 136 HRS	0	100.00%	210 TO 211 HRS	0	100.00%	285 TO 286 HRS	0	100.00%
61 TO 62 HRS	0	99.98%	136 TO 137 HRS	0	100.00%	211 TO 212 HRS	0	100.00%	286 TO 287 HRS	0	100.00%
62 TO 63 HRS	0	99.98%	137 TO 138 HRS	0	100.00%	212 TO 213 HRS	0	100.00%	287 TO 288 HRS	0	100.00%
63 TO 64 HRS	1	99.98%	138 TO 139 HRS	0	100.00%	213 TO 214 HRS	0	100.00%	288 TO 289 HRS	0	100.00%
64 TO 65 HRS	14	100.00%	139 TO 140 HRS	0	100.00%	214 TO 215 HRS	0	100.00%	289 TO 290 HRS	0	100.00%
65 TO 66 HRS	0	100.00%	140 TO 141 HRS	0	100.00%	215 TO 216 HRS	0	100.00%	290 TO 291 HRS	0	100.00%
66 TO 67 HRS	3	100.00%	141 TO 142 HRS	0	100.00%	216 TO 217 HRS	0	100.00%	291 TO 292 HRS	0	100.00%
67 TO 68 HRS	0	100.00%	142 TO 143 HRS	0	100.00%	217 TO 218 HRS	0	100.00%	292 TO 293 HRS	0	100.00%
68 TO 69 HRS	0	100.00%	143 TO 144 HRS	0	100.00%	218 TO 219 HRS	0	100.00%	293 TO 294 HRS	0	100.00%
69 TO 70 HRS	0	100.00%	144 TO 145 HRS	0	100.00%	219 TO 220 HRS	0	100.00%	294 TO 295 HRS	0	100.00%
70 TO 71 HRS	0	100.00%	145 TO 146 HRS	0	100.00%	220 TO 221 HRS	0	100.00%	295 TO 296 HRS	0	100.00%
71 TO 72 HRS	0	100.00%	146 TO 147 HRS	0	100.00%	221 TO 222 HRS	0	100.00%	296 TO 297 HRS	0	100.00%
72 TO 73 HRS	0	100.00%	147 TO 148 HRS	0	100.00%	222 TO 223 HRS	0	100.00%	297 TO 298 HRS	0	100.00%
73 TO 74 HRS	0	100.00%	148 TO 149 HRS	0	100.00%	223 TO 224 HRS	0	100.00%	298 TO 299 HRS	0	100.00%
74 TO 75 HRS	0	100.00%	149 TO 150 HRS	0	100.00%	224 TO 225 HRS	0	100.00%	299 TO 300 HRS	0	100.00%
75 TO 76 HRS	0	100.00%	150 TO 151 HRS	0	100.00%	225 TO 226 HRS	0	100.00%	> 300 HRS	0	100.00%
76 TO 77 HRS	0	100.00%	151 TO 152 HRS	0	100.00%	226 TO 227 HRS	0	100.00%	Total	113,150	
77 TO 78 HRS	0	100.00%	152 TO 153 HRS	0	100.00%	227 TO 228 HRS	0	100.00%			
78 TO 79 HRS	0	100.00%	153 TO 154 HRS	0	100.00%	228 TO 229 HRS	0	100.00%			
79 TO 80 HRS	0	100.00%	154 TO 155 HRS	0	100.00%	229 TO 230 HRS	0	100.00%			
80 TO 81 HRS	0	100.00%	155 TO 156 HRS	0	100.00%	230 TO 231 HRS	0	100.00%			
81 TO 82 HRS	0	100.00%	156 TO 157 HRS	0	100.00%	231 TO 232 HRS	0	100.00%			
82 TO 83 HRS	0	100.00%	157 TO 158 HRS	0	100.00%	232 TO 233 HRS	0	100.00%			
83 TO 84 HRS	0	100.00%	158 TO 159 HRS	0	100.00%	233 TO 234 HRS	0	100.00%			
84 TO 85 HRS	0	100.00%	159 TO 160 HRS	0	100.00%	234 TO 235 HRS	0	100.00%			
85 TO 86 HRS	0	100.00%	160 TO 161 HRS	0	100.00%	235 TO 236 HRS	0	100.00%			
86 TO 87 HRS	0	100.00%	161 TO 162 HRS	0	100.00%	236 TO 237 HRS	0	100.00%			
87 TO 88 HRS	0	100.00%	162 TO 163 HRS	0	100.00%	237 TO 238 HRS	0	100.00%			
88 TO 89 HRS	0	100.00%	163 TO 164 HRS	0	100.00%	238 TO 239 HRS	0	100.00%			
89 TO 90 HRS	0	100.00%	164 TO 165 HRS	0	100.00%	239 TO 240 HRS	0	100.00%			
90 TO 91 HRS	0	100.00%	165 TO 166 HRS	0	100.00%	240 TO 241 HRS	0	100.00%			
91 TO 92 HRS	0	100.00%	166 TO 167 HRS	0	100.00%	241 TO 242 HRS	0	100.00%			
92 TO 93 HRS	0	100.00%	167 TO 168 HRS	0	100.00%	242 TO 243 HRS	0	100.00%			

Table 9/ Figure 4 – March 9-14, 2006 Outage Event Duration Summary

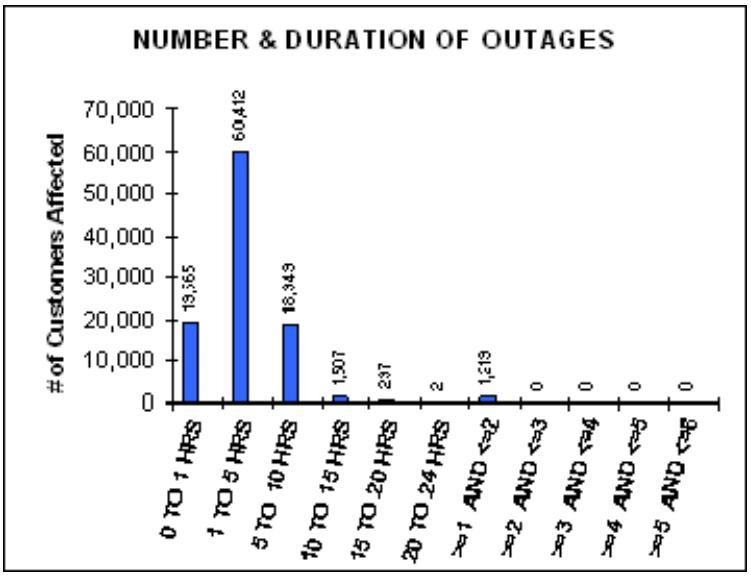
Outage Duration	Date of Outage	Description of Outage	Number of Customers Affected
0 TO 1 HRS	03/09/2006	Noted in Table 5	42,289
1 TO 5 HRS	"	"	42,718
5 TO 10 HRS	"	"	29,429
10 TO 15 HRS	"	"	6,572
15 TO 20 HRS	"	"	11,601
20 TO 24 HRS	"	"	4,096
>=1 AND <=2	"	"	1,196
>=2 AND <=3	"	"	589
>=3 AND <=4	"	"	0
>=4 AND <=5	"	"	0
>=5 AND <=6	"	"	0
>=6 AND <=7	"	"	0
> 7	"	"	0



	Major Event Days: 3/9/06 - 3/14/06										
Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %
0 TO 1 HRS	42,289	30.54%	93 TO 94 HRS	0	100.00%	168 TO 169 HRS	0	100.00%	243 TO 244 HRS	0	100.00%
1 TO 5 HRS	42,718	61.38%	94 TO 95 HRS	0	100.00%	169 TO 170 HRS	0	100.00%	244 TO 245 HRS	0	100.00%
5 TO 10 HRS	29,429	82.63%	95 TO 96 HRS	0	100.00%	170 TO 171 HRS	0	100.00%	245 TO 246 HRS	0	100.00%
10 TO 15 HRS	6,572	87.38%	96 TO 97 HRS	0	100.00%	171 TO 172 HRS	0	100.00%	246 TO 247 HRS	0	100.00%
15 TO 20 HRS	11,601	95.75%	97 TO 98 HRS	0	100.00%	172 TO 173 HRS	0	100.00%	247 TO 248 HRS	0	100.00%
20 TO 24 HRS	4,096	98.71%	98 TO 99 HRS	0	100.00%	173 TO 174 HRS	0	100.00%	248 TO 249 HRS	0	100.00%
24 TO 25 HRS	49	98.75%	99 TO 100 HRS	0	100.00%	174 TO 175 HRS	0	100.00%	249 TO 250 HRS	0	100.00%
25 TO 26 HRS	167	98.87%	100 TO 101 HRS	0	100.00%	175 TO 176 HRS	0	100.00%	250 TO 251 HRS	0	100.00%
26 TO 27 HRS	147	98.97%	101 TO 102 HRS	0	100.00%	176 TO 177 HRS	0	100.00%	251 TO 252 HRS	0	100.00%
27 TO 28 HRS	70	99.02%	102 TO 103 HRS	0	100.00%	177 TO 178 HRS	0	100.00%	252 TO 253 HRS	0	100.00%
28 TO 29 HRS	52	99.06%	103 TO 104 HRS	0	100.00%	178 TO 179 HRS	0	100.00%	253 TO 254 HRS	0	100.00%
29 TO 30 HRS	25	99.08%	104 TO 105 HRS	0	100.00%	179 TO 180 HRS	0	100.00%	254 TO 255 HRS	0	100.00%
30 TO 31 HRS	7	99.08%	105 TO 106 HRS	0	100.00%	180 TO 181 HRS	0	100.00%	255 TO 256 HRS	0	100.00%
31 TO 32 HRS	64	99.13%	106 TO 107 HRS	0	100.00%	181 TO 182 HRS	0	100.00%	256 TO 257 HRS	0	100.00%
32 TO 33 HRS	46	99.16%	107 TO 108 HRS	0	100.00%	182 TO 183 HRS	0	100.00%	257 TO 258 HRS	0	100.00%
33 TO 34 HRS	0	99.16%	108 TO 109 HRS	0	100.00%	183 TO 184 HRS	0	100.00%	258 TO 259 HRS	0	100.00%
34 TO 35 HRS	0	99.16%	109 TO 110 HRS	0	100.00%	184 TO 185 HRS	0	100.00%	259 TO 260 HRS	0	100.00%
35 TO 36 HRS	39	99.19%	110 TO 111 HRS	0	100.00%	185 TO 186 HRS	0	100.00%	260 TO 261 HRS	0	100.00%
36 TO 37 HRS	187	99.33%	111 TO 112 HRS	0	100.00%	186 TO 187 HRS	0	100.00%	261 TO 262 HRS	0	100.00%
37 TO 38 HRS	0	99.33%	112 TO 113 HRS	0	100.00%	187 TO 188 HRS	0	100.00%	262 TO 263 HRS	0	100.00%
38 TO 39 HRS	29	99.35%	113 TO 114 HRS	0	100.00%	188 TO 189 HRS	0	100.00%	263 TO 264 HRS	0	100.00%
39 TO 40 HRS	0	99.35%	114 TO 115 HRS	0	100.00%	189 TO 190 HRS	0	100.00%	264 TO 265 HRS	0	100.00%
40 TO 41 HRS	0	99.35%	115 TO 116 HRS	0	100.00%	190 TO 191 HRS	0	100.00%	265 TO 266 HRS	0	100.00%
41 TO 42 HRS	2	99.35%	116 TO 117 HRS	0	100.00%	191 TO 192 HRS	0	100.00%	266 TO 267 HRS	0	100.00%
42 TO 43 HRS	0	99.35%	117 TO 118 HRS	0	100.00%	192 TO 193 HRS	0	100.00%	267 TO 268 HRS	0	100.00%
43 TO 44 HRS	0	99.35%	118 TO 119 HRS	0	100.00%	193 TO 194 HRS	0	100.00%	268 TO 269 HRS	0	100.00%
44 TO 45 HRS	185	99.48%	119 TO 120 HRS	0	100.00%	194 TO 195 HRS	0	100.00%	269 TO 270 HRS	0	100.00%
45 TO 46 HRS	0	99.48%	120 TO 121 HRS	0	100.00%	195 TO 196 HRS	0	100.00%	270 TO 271 HRS	0	100.00%
46 TO 47 HRS	9	99.49%	121 TO 122 HRS	0	100.00%	196 TO 197 HRS	0	100.00%	271 TO 272 HRS	0	100.00%
47 TO 48 HRS	118	99.57%	122 TO 123 HRS	0	100.00%	197 TO 198 HRS	0	100.00%	272 TO 273 HRS	0	100.00%
48 TO 49 HRS	0	99.57%	123 TO 124 HRS	0	100.00%	198 TO 199 HRS	0	100.00%	273 TO 274 HRS	0	100.00%
49 TO 50 HRS	0	99.57%	124 TO 125 HRS	0	100.00%	199 TO 200 HRS	0	100.00%	274 TO 275 HRS	0	100.00%
50 TO 51 HRS	0	99.57%	125 TO 126 HRS	0	100.00%	200 TO 201 HRS	0	100.00%	275 TO 276 HRS	0	100.00%
51 TO 52 HRS	31	99.60%	126 TO 127 HRS	0	100.00%	201 TO 202 HRS	0	100.00%	276 TO 277 HRS	0	100.00%
52 TO 53 HRS	0	99.60%	127 TO 128 HRS	0	100.00%	202 TO 203 HRS	0	100.00%	277 TO 278 HRS	0	100.00%
53 TO 54 HRS	0	99.60%	128 TO 129 HRS	0	100.00%	203 TO 204 HRS	0	100.00%	278 TO 279 HRS	0	100.00%
54 TO 55 HRS	0	99.60%	129 TO 130 HRS	0	100.00%	204 TO 205 HRS	0	100.00%	279 TO 280 HRS	0	100.00%
55 TO 56 HRS	0	99.60%	130 TO 131 HRS	0	100.00%	205 TO 206 HRS	0	100.00%	280 TO 281 HRS	0	100.00%
56 TO 57 HRS	553	100.00%	131 TO 132 HRS	0	100.00%	206 TO 207 HRS	0	100.00%	281 TO 282 HRS	0	100.00%
57 TO 58 HRS	0	100.00%	132 TO 133 HRS	0	100.00%	207 TO 208 HRS	0	100.00%	282 TO 283 HRS	0	100.00%
58 TO 59 HRS	0	100.00%	133 TO 134 HRS	0	100.00%	208 TO 209 HRS	0	100.00%	283 TO 284 HRS	0	100.00%
59 TO 60 HRS	5	100.00%	134 TO 135 HRS	0	100.00%	209 TO 210 HRS	0	100.00%	284 TO 285 HRS	0	100.00%
60 TO 61 HRS	0	100.00%	135 TO 136 HRS	0	100.00%	210 TO 211 HRS	0	100.00%	285 TO 286 HRS	0	100.00%
61 TO 62 HRS	0	100.00%	136 TO 137 HRS	0	100.00%	211 TO 212 HRS	0	100.00%	286 TO 287 HRS	0	100.00%
62 TO 63 HRS	0	100.00%	137 TO 138 HRS	0	100.00%	212 TO 213 HRS	0	100.00%	287 TO 288 HRS	0	100.00%
63 TO 64 HRS	0	100.00%	138 TO 139 HRS	0	100.00%	213 TO 214 HRS	0	100.00%	288 TO 289 HRS	0	100.00%
64 TO 65 HRS	0	100.00%	139 TO 140 HRS	0	100.00%	214 TO 215 HRS	0	100.00%	289 TO 290 HRS	0	100.00%
65 TO 66 HRS	0	100.00%	140 TO 141 HRS	0	100.00%	215 TO 216 HRS	0	100.00%	290 TO 291 HRS	0	100.00%
66 TO 67 HRS	0	100.00%	141 TO 142 HRS	0	100.00%	216 TO 217 HRS	0	100.00%	291 TO 292 HRS	0	100.00%
67 TO 68 HRS	0	100.00%	142 TO 143 HRS	0	100.00%	217 TO 218 HRS	0	100.00%	292 TO 293 HRS	0	100.00%
68 TO 69 HRS	0	100.00%	143 TO 144 HRS	0	100.00%	218 TO 219 HRS	0	100.00%	293 TO 294 HRS	0	100.00%
69 TO 70 HRS	0	100.00%	144 TO 145 HRS	0	100.00%	219 TO 220 HRS	0	100.00%	294 TO 295 HRS	0	100.00%
70 TO 71 HRS	0	100.00%	145 TO 146 HRS	0	100.00%	220 TO 221 HRS	0	100.00%	295 TO 296 HRS	0	100.00%
71 TO 72 HRS	0	100.00%	146 TO 147 HRS	0	100.00%	221 TO 222 HRS	0	100.00%	296 TO 297 HRS	0	100.00%
72 TO 73 HRS	0	100.00%	147 TO 148 HRS	0	100.00%	222 TO 223 HRS	0	100.00%	297 TO 298 HRS	0	100.00%
73 TO 74 HRS	0	100.00%	148 TO 149 HRS	0	100.00%	223 TO 224 HRS	0	100.00%	298 TO 299 HRS	0	100.00%
74 TO 75 HRS	0	100.00%	149 TO 150 HRS	0	100.00%	224 TO 225 HRS	0	100.00%	299 TO 300 HRS	0	100.00%
75 TO 76 HRS	0	100.00%	150 TO 151 HRS	0	100.00%	225 TO 226 HRS	0	100.00%	> 300 HRS	0	100.00%
76 TO 77 HRS	0	100.00%	151 TO 152 HRS	0	100.00%	226 TO 227 HRS	0	100.00%	Total	138,490	
77 TO 78 HRS	0	100.00%	152 TO 153 HRS	0	100.00%	227 TO 228 HRS	0	100.00%			
78 TO 79 HRS	0	100.00%	153 TO 154 HRS	0	100.00%	228 TO 229 HRS	0	100.00%			
79 TO 80 HRS	0	100.00%	154 TO 155 HRS	0	100.00%	229 TO 230 HRS	0	100.00%			
80 TO 81 HRS	0	100.00%	155 TO 156 HRS	0	100.00%	230 TO 231 HRS	0	100.00%			
81 TO 82 HRS	0	100.00%	156 TO 157 HRS	0	100.00%	231 TO 232 HRS	0	100.00%			
82 TO 83 HRS	0	100.00%	157 TO 158 HRS	0	100.00%	232 TO 233 HRS	0	100.00%			
83 TO 84 HRS	0	100.00%	158 TO 159 HRS	0	100.00%	233 TO 234 HRS	0	100.00%			
84 TO 85 HRS	0	100.00%	159 TO 160 HRS	0	100.00%	234 TO 235 HRS	0	100.00%			
85 TO 86 HRS	0	100.00%	160 TO 161 HRS	0	100.00%	235 TO 236 HRS	0	100.00%			
86 TO 87 HRS	0	100.00%	161 TO 162 HRS	0	100.00%	236 TO 237 HRS	0	100.00%			
87 TO 88 HRS	0	100.00%	162 TO 163 HRS	0	100.00%	237 TO 238 HRS	0	100.00%			
88 TO 89 HRS	0	100.00%	163 TO 164 HRS	0	100.00%	238 TO 239 HRS	0	100.00%			
89 TO 90 HRS	0	100.00%	164 TO 165 HRS	0	100.00%	239 TO 240 HRS	0	100.00%			
90 TO 91 HRS	0	100.00%	165 TO 166 HRS	0	100.00%	240 TO 241 HRS	0	100.00%			
91 TO 92 HRS	0	100.00%	166 TO 167 HRS	0	100.00%	241 TO 242 HRS	0	100.00%			
92 TO 93 HRS	0	100.00%	167 TO 168 HRS	0	100.00%	242 TO 243 HRS	0	100.00%			

Table 10/ Figure 5 – April 4-5, 2006 Outage Event Duration Summary

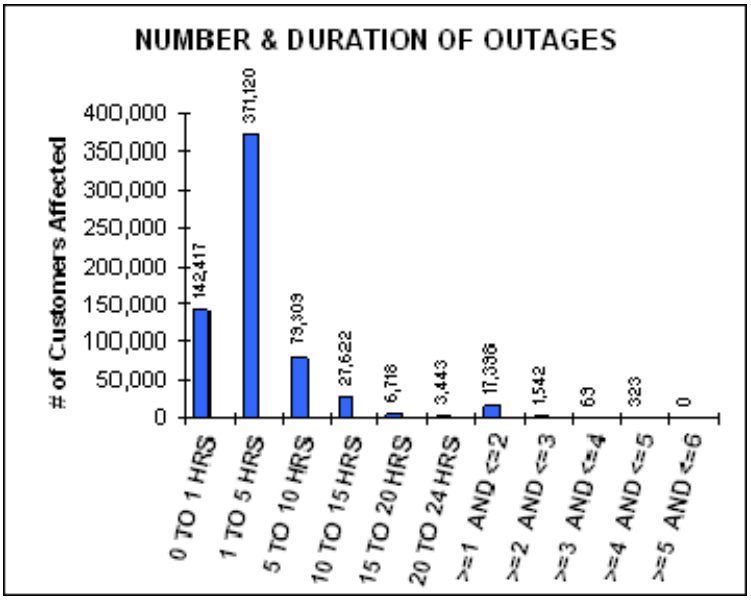
Outage Duration	Date of Outage	Description of Outage	Number of Customers Affected
0 TO 1 HRS	04/04/2006	Noted in Table 5	19,565
1 TO 5 HRS	"	"	60,412
5 TO 10 HRS	"	"	18,949
10 TO 15 HRS	"	"	1,507
15 TO 20 HRS	"	"	297
20 TO 24 HRS	"	"	2
>=1 AND <=2	"	"	1,219
>=2 AND <=3	"	"	0
>=3 AND <=4	"	"	0
>=4 AND <=5	"	"	0
>=5 AND <=6	"	"	0
>=6 AND <=7	"	"	0
> 7	"	"	0



	Major Event Days: 4/4/06 - 4/5/06										
Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %
0 TO 1 HRS	19,563	19.19%	93 TO 94 HRS	0	100.00%	168 TO 169 HRS	0	100.00%	243 TO 244 HRS	0	100.00%
1 TO 5 HRS	60,406	78.45%	94 TO 95 HRS	0	100.00%	169 TO 170 HRS	0	100.00%	244 TO 245 HRS	0	100.00%
5 TO 10 HRS	18,936	97.03%	95 TO 96 HRS	0	100.00%	170 TO 171 HRS	0	100.00%	245 TO 246 HRS	0	100.00%
10 TO 15 HRS	1,507	98.51%	96 TO 97 HRS	0	100.00%	171 TO 172 HRS	0	100.00%	246 TO 247 HRS	0	100.00%
15 TO 20 HRS	297	98.80%	97 TO 98 HRS	0	100.00%	172 TO 173 HRS	0	100.00%	247 TO 248 HRS	0	100.00%
20 TO 24 HRS	2	98.80%	98 TO 99 HRS	0	100.00%	173 TO 174 HRS	0	100.00%	248 TO 249 HRS	0	100.00%
24 TO 25 HRS	1	98.81%	99 TO 100 HRS	0	100.00%	174 TO 175 HRS	0	100.00%	249 TO 250 HRS	0	100.00%
25 TO 26 HRS	0	98.81%	100 TO 101 HRS	0	100.00%	175 TO 176 HRS	0	100.00%	250 TO 251 HRS	0	100.00%
26 TO 27 HRS	0	98.81%	101 TO 102 HRS	0	100.00%	176 TO 177 HRS	0	100.00%	251 TO 252 HRS	0	100.00%
27 TO 28 HRS	7	98.81%	102 TO 103 HRS	0	100.00%	177 TO 178 HRS	0	100.00%	252 TO 253 HRS	0	100.00%
28 TO 29 HRS	551	99.35%	103 TO 104 HRS	0	100.00%	178 TO 179 HRS	0	100.00%	253 TO 254 HRS	0	100.00%
29 TO 30 HRS	656	100.00%	104 TO 105 HRS	0	100.00%	179 TO 180 HRS	0	100.00%	254 TO 255 HRS	0	100.00%
30 TO 31 HRS	0	100.00%	105 TO 106 HRS	0	100.00%	180 TO 181 HRS	0	100.00%	255 TO 256 HRS	0	100.00%
31 TO 32 HRS	4	100.00%	106 TO 107 HRS	0	100.00%	181 TO 182 HRS	0	100.00%	256 TO 257 HRS	0	100.00%
32 TO 33 HRS	0	100.00%	107 TO 108 HRS	0	100.00%	182 TO 183 HRS	0	100.00%	257 TO 258 HRS	0	100.00%
33 TO 34 HRS	0	100.00%	108 TO 109 HRS	0	100.00%	183 TO 184 HRS	0	100.00%	258 TO 259 HRS	0	100.00%
34 TO 35 HRS	0	100.00%	109 TO 110 HRS	0	100.00%	184 TO 185 HRS	0	100.00%	259 TO 260 HRS	0	100.00%
35 TO 36 HRS	0	100.00%	110 TO 111 HRS	0	100.00%	185 TO 186 HRS	0	100.00%	260 TO 261 HRS	0	100.00%
36 TO 37 HRS	0	100.00%	111 TO 112 HRS	0	100.00%	186 TO 187 HRS	0	100.00%	261 TO 262 HRS	0	100.00%
37 TO 38 HRS	0	100.00%	112 TO 113 HRS	0	100.00%	187 TO 188 HRS	0	100.00%	262 TO 263 HRS	0	100.00%
38 TO 39 HRS	0	100.00%	113 TO 114 HRS	0	100.00%	188 TO 189 HRS	0	100.00%	263 TO 264 HRS	0	100.00%
39 TO 40 HRS	0	100.00%	114 TO 115 HRS	0	100.00%	189 TO 190 HRS	0	100.00%	264 TO 265 HRS	0	100.00%
40 TO 41 HRS	0	100.00%	115 TO 116 HRS	0	100.00%	190 TO 191 HRS	0	100.00%	265 TO 266 HRS	0	100.00%
41 TO 42 HRS	0	100.00%	116 TO 117 HRS	0	100.00%	191 TO 192 HRS	0	100.00%	266 TO 267 HRS	0	100.00%
42 TO 43 HRS	0	100.00%	117 TO 118 HRS	0	100.00%	192 TO 193 HRS	0	100.00%	267 TO 268 HRS	0	100.00%
43 TO 44 HRS	0	100.00%	118 TO 119 HRS	0	100.00%	193 TO 194 HRS	0	100.00%	268 TO 269 HRS	0	100.00%
44 TO 45 HRS	0	100.00%	119 TO 120 HRS	0	100.00%	194 TO 195 HRS	0	100.00%	269 TO 270 HRS	0	100.00%
45 TO 46 HRS	0	100.00%	120 TO 121 HRS	0	100.00%	195 TO 196 HRS	0	100.00%	270 TO 271 HRS	0	100.00%
46 TO 47 HRS	0	100.00%	121 TO 122 HRS	0	100.00%	196 TO 197 HRS	0	100.00%	271 TO 272 HRS	0	100.00%
47 TO 48 HRS	0	100.00%	122 TO 123 HRS	0	100.00%	197 TO 198 HRS	0	100.00%	272 TO 273 HRS	0	100.00%
48 TO 49 HRS	0	100.00%	123 TO 124 HRS	0	100.00%	198 TO 199 HRS	0	100.00%	273 TO 274 HRS	0	100.00%
49 TO 50 HRS	0	100.00%	124 TO 125 HRS	0	100.00%	199 TO 200 HRS	0	100.00%	274 TO 275 HRS	0	100.00%
50 TO 51 HRS	0	100.00%	125 TO 126 HRS	0	100.00%	200 TO 201 HRS	0	100.00%	275 TO 276 HRS	0	100.00%
51 TO 52 HRS	0	100.00%	126 TO 127 HRS	0	100.00%	201 TO 202 HRS	0	100.00%	276 TO 277 HRS	0	100.00%
52 TO 53 HRS	0	100.00%	127 TO 128 HRS	0	100.00%	202 TO 203 HRS	0	100.00%	277 TO 278 HRS	0	100.00%
53 TO 54 HRS	0	100.00%	128 TO 129 HRS	0	100.00%	203 TO 204 HRS	0	100.00%	278 TO 279 HRS	0	100.00%
54 TO 55 HRS	0	100.00%	129 TO 130 HRS	0	100.00%	204 TO 205 HRS	0	100.00%	279 TO 280 HRS	0	100.00%
55 TO 56 HRS	0	100.00%	130 TO 131 HRS	0	100.00%	205 TO 206 HRS	0	100.00%	280 TO 281 HRS	0	100.00%
56 TO 57 HRS	0	100.00%	131 TO 132 HRS	0	100.00%	206 TO 207 HRS	0	100.00%	281 TO 282 HRS	0	100.00%
57 TO 58 HRS	0	100.00%	132 TO 133 HRS	0	100.00%	207 TO 208 HRS	0	100.00%	282 TO 283 HRS	0	100.00%
58 TO 59 HRS	0	100.00%	133 TO 134 HRS	0	100.00%	208 TO 209 HRS	0	100.00%	283 TO 284 HRS	0	100.00%
59 TO 60 HRS	0	100.00%	134 TO 135 HRS	0	100.00%	209 TO 210 HRS	0	100.00%	284 TO 285 HRS	0	100.00%
60 TO 61 HRS	0	100.00%	135 TO 136 HRS	0	100.00%	210 TO 211 HRS	0	100.00%	285 TO 286 HRS	0	100.00%
61 TO 62 HRS	0	100.00%	136 TO 137 HRS	0	100.00%	211 TO 212 HRS	0	100.00%	286 TO 287 HRS	0	100.00%
62 TO 63 HRS	0	100.00%	137 TO 138 HRS	0	100.00%	212 TO 213 HRS	0	100.00%	287 TO 288 HRS	0	100.00%
63 TO 64 HRS	0	100.00%	138 TO 139 HRS	0	100.00%	213 TO 214 HRS	0	100.00%	288 TO 289 HRS	0	100.00%
64 TO 65 HRS	0	100.00%	139 TO 140 HRS	0	100.00%	214 TO 215 HRS	0	100.00%	289 TO 290 HRS	0	100.00%
65 TO 66 HRS	0	100.00%	140 TO 141 HRS	0	100.00%	215 TO 216 HRS	0	100.00%	290 TO 291 HRS	0	100.00%
66 TO 67 HRS	0	100.00%	141 TO 142 HRS	0	100.00%	216 TO 217 HRS	0	100.00%	291 TO 292 HRS	0	100.00%
67 TO 68 HRS	0	100.00%	142 TO 143 HRS	0	100.00%	217 TO 218 HRS	0	100.00%	292 TO 293 HRS	0	100.00%
68 TO 69 HRS	0	100.00%	143 TO 144 HRS	0	100.00%	218 TO 219 HRS	0	100.00%	293 TO 294 HRS	0	100.00%
69 TO 70 HRS	0	100.00%	144 TO 145 HRS	0	100.00%	219 TO 220 HRS	0	100.00%	294 TO 295 HRS	0	100.00%
70 TO 71 HRS	0	100.00%	145 TO 146 HRS	0	100.00%	220 TO 221 HRS	0	100.00%	295 TO 296 HRS	0	100.00%
71 TO 72 HRS	0	100.00%	146 TO 147 HRS	0	100.00%	221 TO 222 HRS	0	100.00%	296 TO 297 HRS	0	100.00%
72 TO 73 HRS	0	100.00%	147 TO 148 HRS	0	100.00%	222 TO 223 HRS	0	100.00%	297 TO 298 HRS	0	100.00%
73 TO 74 HRS	0	100.00%	148 TO 149 HRS	0	100.00%	223 TO 224 HRS	0	100.00%	298 TO 299 HRS	0	100.00%
74 TO 75 HRS	0	100.00%	149 TO 150 HRS	0	100.00%	224 TO 225 HRS	0	100.00%	299 TO 300 HRS	0	100.00%
75 TO 76 HRS	0	100.00%	150 TO 151 HRS	0	100.00%	225 TO 226 HRS	0	100.00%	> 300 HRS	0	100.00%
76 TO 77 HRS	0	100.00%	151 TO 152 HRS	0	100.00%	226 TO 227 HRS	0	100.00%	Total	101,930	
77 TO 78 HRS	0	100.00%	152 TO 153 HRS	0	100.00%	227 TO 228 HRS	0	100.00%			
78 TO 79 HRS	0	100.00%	153 TO 154 HRS	0	100.00%	228 TO 229 HRS	0	100.00%			
79 TO 80 HRS	0	100.00%	154 TO 155 HRS	0	100.00%	229 TO 230 HRS	0	100.00%			
80 TO 81 HRS	0	100.00%	155 TO 156 HRS	0	100.00%	230 TO 231 HRS	0	100.00%			
81 TO 82 HRS	0	100.00%	156 TO 157 HRS	0	100.00%	231 TO 232 HRS	0	100.00%			
82 TO 83 HRS	0	100.00%	157 TO 158 HRS	0	100.00%	232 TO 233 HRS	0	100.00%			
83 TO 84 HRS	0	100.00%	158 TO 159 HRS	0	100.00%	233 TO 234 HRS	0	100.00%			
84 TO 85 HRS	0	100.00%	159 TO 160 HRS	0	100.00%	234 TO 235 HRS	0	100.00%			
85 TO 86 HRS	0	100.00%	160 TO 161 HRS	0	100.00%	235 TO 236 HRS	0	100.00%			
86 TO 87 HRS	0	100.00%	161 TO 162 HRS	0	100.00%	236 TO 237 HRS	0	100.00%			
87 TO 88 HRS	0	100.00%	162 TO 163 HRS	0	100.00%	237 TO 238 HRS	0	100.00%			
88 TO 89 HRS	0	100.00%	163 TO 164 HRS	0	100.00%	238 TO 239 HRS	0	100.00%			
89 TO 90 HRS	0	100.00%	164 TO 165 HRS	0	100.00%	239 TO 240 HRS	0	100.00%			
90 TO 91 HRS	0	100.00%	165 TO 166 HRS	0	100.00%	240 TO 241 HRS	0	100.00%			
91 TO 92 HRS	0	100.00%	166 TO 167 HRS	0	100.00%	241 TO 242 HRS	0	100.00%			
92 TO 93 HRS	0	100.00%	167 TO 168 HRS	0	100.00%	242 TO 243 HRS	0	100.00%			

Table 11/ Figure 6 – July 21-27, 2006 Outage Event Duration Summary

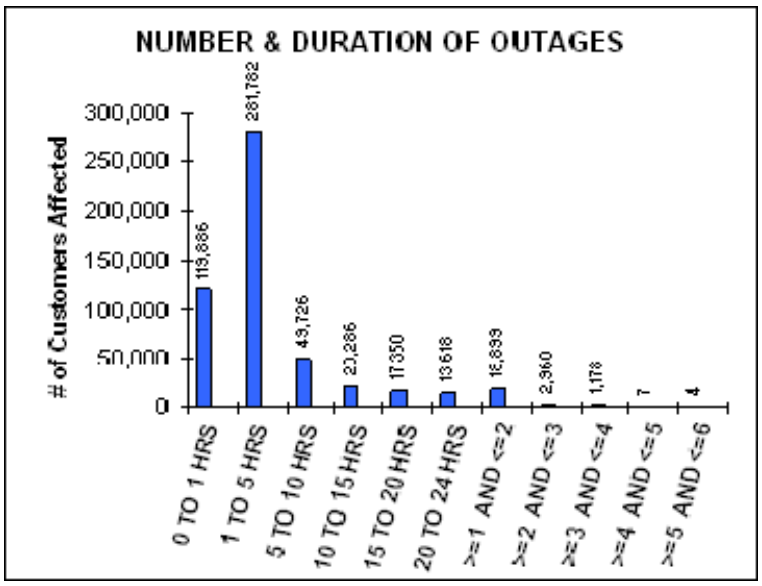
Outage Duration	Date of Outage	Description of Outage	Number of Customers Affected
0 TO 1 HRS	07/20/2006	Noted in Table 5	142,417
1 TO 5 HRS	"	"	371,120
5 TO 10 HRS	"	"	79,309
10 TO 15 HRS	"	"	27,622
15 TO 20 HRS	"	"	6,718
20 TO 24 HRS	"	"	3,443
>=1 AND <=2	"	"	17,398
>=2 AND <=3	"	"	1,542
>=3 AND <=4	"	"	69
>=4 AND <=5	"	"	323
>=5 AND <=6	"	"	0
>=6 AND <=7	"	"	0
> 7	"	"	0



	Major Event Days: 7/21/06 - 7/27/06										
Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %
0 TO 1 HRS	142,410	21.91%	93 TO 94 HRS	0	99.95%	168 TO 169 HRS	0	100.00%	243 TO 244 HRS	0	100.00%
1 TO 5 HRS	371,116	79.01%	94 TO 95 HRS	0	99.95%	169 TO 170 HRS	0	100.00%	244 TO 245 HRS	0	100.00%
5 TO 10 HRS	79,309	91.21%	95 TO 96 HRS	0	99.95%	170 TO 171 HRS	0	100.00%	245 TO 246 HRS	0	100.00%
10 TO 15 HRS	27,622	95.46%	96 TO 97 HRS	0	99.95%	171 TO 172 HRS	0	100.00%	246 TO 247 HRS	0	100.00%
15 TO 20 HRS	6,718	96.50%	97 TO 98 HRS	0	99.95%	172 TO 173 HRS	0	100.00%	247 TO 248 HRS	0	100.00%
20 TO 24 HRS	3,443	97.03%	98 TO 99 HRS	0	99.95%	173 TO 174 HRS	0	100.00%	248 TO 249 HRS	0	100.00%
24 TO 25 HRS	2,576	97.42%	99 TO 100 HRS	0	99.95%	174 TO 175 HRS	0	100.00%	249 TO 250 HRS	0	100.00%
25 TO 26 HRS	1,896	97.71%	100 TO 101 HRS	0	99.95%	175 TO 176 HRS	0	100.00%	250 TO 251 HRS	0	100.00%
26 TO 27 HRS	3,566	98.26%	101 TO 102 HRS	0	99.95%	176 TO 177 HRS	0	100.00%	251 TO 252 HRS	0	100.00%
27 TO 28 HRS	245	98.30%	102 TO 103 HRS	0	99.95%	177 TO 178 HRS	0	100.00%	252 TO 253 HRS	0	100.00%
28 TO 29 HRS	2,098	98.62%	103 TO 104 HRS	0	99.95%	178 TO 179 HRS	0	100.00%	253 TO 254 HRS	0	100.00%
29 TO 30 HRS	368	98.68%	104 TO 105 HRS	0	99.95%	179 TO 180 HRS	0	100.00%	254 TO 255 HRS	0	100.00%
30 TO 31 HRS	1,164	98.86%	105 TO 106 HRS	0	99.95%	180 TO 181 HRS	0	100.00%	255 TO 256 HRS	0	100.00%
31 TO 32 HRS	474	98.93%	106 TO 107 HRS	0	99.95%	181 TO 182 HRS	0	100.00%	256 TO 257 HRS	0	100.00%
32 TO 33 HRS	349	98.99%	107 TO 108 HRS	0	99.95%	182 TO 183 HRS	0	100.00%	257 TO 258 HRS	0	100.00%
33 TO 34 HRS	301	99.03%	108 TO 109 HRS	0	99.95%	183 TO 184 HRS	0	100.00%	258 TO 259 HRS	0	100.00%
34 TO 35 HRS	902	99.17%	109 TO 110 HRS	0	99.95%	184 TO 185 HRS	0	100.00%	259 TO 260 HRS	0	100.00%
35 TO 36 HRS	519	99.25%	110 TO 111 HRS	0	99.95%	185 TO 186 HRS	0	100.00%	260 TO 261 HRS	0	100.00%
36 TO 37 HRS	540	99.33%	111 TO 112 HRS	204	99.98%	186 TO 187 HRS	0	100.00%	261 TO 262 HRS	0	100.00%
37 TO 38 HRS	450	99.40%	112 TO 113 HRS	0	99.98%	187 TO 188 HRS	0	100.00%	262 TO 263 HRS	0	100.00%
38 TO 39 HRS	119	99.42%	113 TO 114 HRS	0	99.98%	188 TO 189 HRS	0	100.00%	263 TO 264 HRS	0	100.00%
39 TO 40 HRS	107	99.44%	114 TO 115 HRS	0	99.98%	189 TO 190 HRS	0	100.00%	264 TO 265 HRS	0	100.00%
40 TO 41 HRS	145	99.46%	115 TO 116 HRS	0	99.98%	190 TO 191 HRS	0	100.00%	265 TO 266 HRS	0	100.00%
41 TO 42 HRS	754	99.58%	116 TO 117 HRS	0	99.98%	191 TO 192 HRS	0	100.00%	266 TO 267 HRS	0	100.00%
42 TO 43 HRS	52	99.58%	117 TO 118 HRS	0	99.98%	192 TO 193 HRS	0	100.00%	267 TO 268 HRS	0	100.00%
43 TO 44 HRS	159	99.61%	118 TO 119 HRS	119	100.00%	193 TO 194 HRS	0	100.00%	268 TO 269 HRS	0	100.00%
44 TO 45 HRS	99	99.62%	119 TO 120 HRS	0	100.00%	194 TO 195 HRS	0	100.00%	269 TO 270 HRS	0	100.00%
45 TO 46 HRS	85	99.64%	120 TO 121 HRS	0	100.00%	195 TO 196 HRS	0	100.00%	270 TO 271 HRS	0	100.00%
46 TO 47 HRS	110	99.65%	121 TO 122 HRS	0	100.00%	196 TO 197 HRS	0	100.00%	271 TO 272 HRS	0	100.00%
47 TO 48 HRS	320	99.70%	122 TO 123 HRS	0	100.00%	197 TO 198 HRS	0	100.00%	272 TO 273 HRS	0	100.00%
48 TO 49 HRS	325	99.75%	123 TO 124 HRS	0	100.00%	198 TO 199 HRS	0	100.00%	273 TO 274 HRS	0	100.00%
49 TO 50 HRS	0	99.75%	124 TO 125 HRS	0	100.00%	199 TO 200 HRS	0	100.00%	274 TO 275 HRS	0	100.00%
50 TO 51 HRS	299	99.80%	125 TO 126 HRS	0	100.00%	200 TO 201 HRS	0	100.00%	275 TO 276 HRS	0	100.00%
51 TO 52 HRS	69	99.81%	126 TO 127 HRS	0	100.00%	201 TO 202 HRS	0	100.00%	276 TO 277 HRS	0	100.00%
52 TO 53 HRS	75	99.82%	127 TO 128 HRS	0	100.00%	202 TO 203 HRS	0	100.00%	277 TO 278 HRS	0	100.00%
53 TO 54 HRS	56	99.83%	128 TO 129 HRS	0	100.00%	203 TO 204 HRS	0	100.00%	278 TO 279 HRS	0	100.00%
54 TO 55 HRS	15	99.83%	129 TO 130 HRS	0	100.00%	204 TO 205 HRS	0	100.00%	279 TO 280 HRS	0	100.00%
55 TO 56 HRS	0	99.83%	130 TO 131 HRS	0	100.00%	205 TO 206 HRS	0	100.00%	280 TO 281 HRS	0	100.00%
56 TO 57 HRS	0	99.83%	131 TO 132 HRS	0	100.00%	206 TO 207 HRS	0	100.00%	281 TO 282 HRS	0	100.00%
57 TO 58 HRS	149	99.85%	132 TO 133 HRS	0	100.00%	207 TO 208 HRS	0	100.00%	282 TO 283 HRS	0	100.00%
58 TO 59 HRS	54	99.86%	133 TO 134 HRS	0	100.00%	208 TO 209 HRS	0	100.00%	283 TO 284 HRS	0	100.00%
59 TO 60 HRS	25	99.87%	134 TO 135 HRS	0	100.00%	209 TO 210 HRS	0	100.00%	284 TO 285 HRS	0	100.00%
60 TO 61 HRS	13	99.87%	135 TO 136 HRS	0	100.00%	210 TO 211 HRS	0	100.00%	285 TO 286 HRS	0	100.00%
61 TO 62 HRS	169	99.89%	136 TO 137 HRS	0	100.00%	211 TO 212 HRS	0	100.00%	286 TO 287 HRS	0	100.00%
62 TO 63 HRS	0	99.89%	137 TO 138 HRS	0	100.00%	212 TO 213 HRS	0	100.00%	287 TO 288 HRS	0	100.00%
63 TO 64 HRS	0	99.89%	138 TO 139 HRS	0	100.00%	213 TO 214 HRS	0	100.00%	288 TO 289 HRS	0	100.00%
64 TO 65 HRS	0	99.89%	139 TO 140 HRS	0	100.00%	214 TO 215 HRS	0	100.00%	289 TO 290 HRS	0	100.00%
65 TO 66 HRS	20	99.90%	140 TO 141 HRS	0	100.00%	215 TO 216 HRS	0	100.00%	290 TO 291 HRS	0	100.00%
66 TO 67 HRS	11	99.90%	141 TO 142 HRS	0	100.00%	216 TO 217 HRS	0	100.00%	291 TO 292 HRS	0	100.00%
67 TO 68 HRS	0	99.90%	142 TO 143 HRS	0	100.00%	217 TO 218 HRS	0	100.00%	292 TO 293 HRS	0	100.00%
68 TO 69 HRS	52	99.91%	143 TO 144 HRS	0	100.00%	218 TO 219 HRS	0	100.00%	293 TO 294 HRS	0	100.00%
69 TO 70 HRS	0	99.91%	144 TO 145 HRS	0	100.00%	219 TO 220 HRS	0	100.00%	294 TO 295 HRS	0	100.00%
70 TO 71 HRS	210	99.94%	145 TO 146 HRS	0	100.00%	220 TO 221 HRS	0	100.00%	295 TO 296 HRS	0	100.00%
71 TO 72 HRS	0	99.94%	146 TO 147 HRS	0	100.00%	221 TO 222 HRS	0	100.00%	296 TO 297 HRS	0	100.00%
72 TO 73 HRS	22	99.94%	147 TO 148 HRS	0	100.00%	222 TO 223 HRS	0	100.00%	297 TO 298 HRS	0	100.00%
73 TO 74 HRS	0	99.94%	148 TO 149 HRS	0	100.00%	223 TO 224 HRS	0	100.00%	298 TO 299 HRS	0	100.00%
74 TO 75 HRS	47	99.95%	149 TO 150 HRS	0	100.00%	224 TO 225 HRS	0	100.00%	299 TO 300 HRS	0	100.00%
75 TO 76 HRS	0	99.95%	150 TO 151 HRS	0	100.00%	225 TO 226 HRS	0	100.00%	> 300 HRS	0	100.00%
76 TO 77 HRS	0	99.95%	151 TO 152 HRS	0	100.00%	226 TO 227 HRS	0	100.00%	Total	649,950	
77 TO 78 HRS	0	99.95%	152 TO 153 HRS	0	100.00%	227 TO 228 HRS	0	100.00%			
78 TO 79 HRS	0	99.95%	153 TO 154 HRS	0	100.00%	228 TO 229 HRS	0	100.00%			
79 TO 80 HRS	0	99.95%	154 TO 155 HRS	0	100.00%	229 TO 230 HRS	0	100.00%			
80 TO 81 HRS	0	99.95%	155 TO 156 HRS	0	100.00%	230 TO 231 HRS	0	100.00%			
81 TO 82 HRS	0	99.95%	156 TO 157 HRS	0	100.00%	231 TO 232 HRS	0	100.00%			
82 TO 83 HRS	0	99.95%	157 TO 158 HRS	0	100.00%	232 TO 233 HRS	0	100.00%			
83 TO 84 HRS	0	99.95%	158 TO 159 HRS	0	100.00%	233 TO 234 HRS	0	100.00%			
84 TO 85 HRS	0	99.95%	159 TO 160 HRS	0	100.00%	234 TO 235 HRS	0	100.00%			
85 TO 86 HRS	0	99.95%	160 TO 161 HRS	0	100.00%	235 TO 236 HRS	0	100.00%			
86 TO 87 HRS	0	99.95%	161 TO 162 HRS	0	100.00%	236 TO 237 HRS	0	100.00%			
87 TO 88 HRS	0	99.95%	162 TO 163 HRS	0	100.00%	237 TO 238 HRS	0	100.00%			
88 TO 89 HRS	0	99.95%	163 TO 164 HRS	0	100.00%	238 TO 239 HRS	0	100.00%			
89 TO 90 HRS	0	99.95%	164 TO 165 HRS	0	100.00%	239 TO 240 HRS	0	100.00%			
90 TO 91 HRS	0	99.95%	165 TO 166 HRS	0	100.00%	240 TO 241 HRS	0	100.00%			
91 TO 92 HRS	0	99.95%	166 TO 167 HRS	0	100.00%	241 TO 242 HRS	0	100.00%			
92 TO 93 HRS	0	99.95%	167 TO 168 HRS	0	100.00%	242 TO 243 HRS	0	100.00%			

Table 12/ Figure 7 – December 26-28, 2006 Outage Event Duration Summary

Outage Duration	Date of Outage	Description of Outage	Number of Customers Affected
0 TO 1 HRS	12/26/2006	Noted in Table 5	119,886
1 TO 5 HRS	"	"	281,782
5 TO 10 HRS	"	"	49,726
10 TO 15 HRS	"	"	20,286
15 TO 20 HRS	"	"	17,350
20 TO 24 HRS	"	"	13,618
>=1 AND <=2	"	"	18,899
>=2 AND <=3	"	"	2,960
>=3 AND <=4	"	"	1,178
>=4 AND <=5	"	"	7
>=5 AND <=6	"	"	4
>=6 AND <=7	"	"	0
> 7	"	"	0



	Major Event Days: 12/26/06 - 12/28/06										
Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %
0 TO 1 HRS	119,846	22.81%	93 TO 94 HRS	29	100.00%	168 TO 169 HRS	0	100.00%	243 TO 244 HRS	0	100.00%
1 TO 5 HRS	281,554	76.39%	94 TO 95 HRS	0	100.00%	169 TO 170 HRS	0	100.00%	244 TO 245 HRS	0	100.00%
5 TO 10 HRS	49,726	85.86%	95 TO 96 HRS	0	100.00%	170 TO 171 HRS	0	100.00%	245 TO 246 HRS	0	100.00%
10 TO 15 HRS	20,286	89.72%	96 TO 97 HRS	0	100.00%	171 TO 172 HRS	0	100.00%	246 TO 247 HRS	0	100.00%
15 TO 20 HRS	17,351	93.02%	97 TO 98 HRS	0	100.00%	172 TO 173 HRS	0	100.00%	247 TO 248 HRS	0	100.00%
20 TO 24 HRS	13,616	95.61%	98 TO 99 HRS	0	100.00%	173 TO 174 HRS	0	100.00%	248 TO 249 HRS	0	100.00%
24 TO 25 HRS	1,337	95.87%	99 TO 100 HRS	0	100.00%	174 TO 175 HRS	0	100.00%	249 TO 250 HRS	0	100.00%
25 TO 26 HRS	523	95.97%	100 TO 101 HRS	1	100.00%	175 TO 176 HRS	0	100.00%	250 TO 251 HRS	0	100.00%
26 TO 27 HRS	494	96.06%	101 TO 102 HRS	0	100.00%	176 TO 177 HRS	0	100.00%	251 TO 252 HRS	0	100.00%
27 TO 28 HRS	620	96.18%	102 TO 103 HRS	0	100.00%	177 TO 178 HRS	0	100.00%	252 TO 253 HRS	0	100.00%
28 TO 29 HRS	247	96.23%	103 TO 104 HRS	0	100.00%	178 TO 179 HRS	0	100.00%	253 TO 254 HRS	0	100.00%
29 TO 30 HRS	516	96.32%	104 TO 105 HRS	0	100.00%	179 TO 180 HRS	0	100.00%	254 TO 255 HRS	0	100.00%
30 TO 31 HRS	2,325	96.77%	105 TO 106 HRS	6	100.00%	180 TO 181 HRS	0	100.00%	255 TO 256 HRS	0	100.00%
31 TO 32 HRS	657	96.89%	106 TO 107 HRS	0	100.00%	181 TO 182 HRS	0	100.00%	256 TO 257 HRS	0	100.00%
32 TO 33 HRS	1,072	97.10%	107 TO 108 HRS	0	100.00%	182 TO 183 HRS	0	100.00%	257 TO 258 HRS	0	100.00%
33 TO 34 HRS	262	97.15%	108 TO 109 HRS	0	100.00%	183 TO 184 HRS	0	100.00%	258 TO 259 HRS	0	100.00%
34 TO 35 HRS	767	97.29%	109 TO 110 HRS	0	100.00%	184 TO 185 HRS	0	100.00%	259 TO 260 HRS	0	100.00%
35 TO 36 HRS	1,266	97.53%	110 TO 111 HRS	0	100.00%	185 TO 186 HRS	0	100.00%	260 TO 261 HRS	0	100.00%
36 TO 37 HRS	983	97.72%	111 TO 112 HRS	0	100.00%	186 TO 187 HRS	0	100.00%	261 TO 262 HRS	0	100.00%
37 TO 38 HRS	189	97.76%	112 TO 113 HRS	0	100.00%	187 TO 188 HRS	0	100.00%	262 TO 263 HRS	0	100.00%
38 TO 39 HRS	55	97.77%	113 TO 114 HRS	0	100.00%	188 TO 189 HRS	0	100.00%	263 TO 264 HRS	0	100.00%
39 TO 40 HRS	843	97.93%	114 TO 115 HRS	0	100.00%	189 TO 190 HRS	0	100.00%	264 TO 265 HRS	0	100.00%
40 TO 41 HRS	524	98.03%	115 TO 116 HRS	0	100.00%	190 TO 191 HRS	0	100.00%	265 TO 266 HRS	0	100.00%
41 TO 42 HRS	495	98.12%	116 TO 117 HRS	0	100.00%	191 TO 192 HRS	0	100.00%	266 TO 267 HRS	0	100.00%
42 TO 43 HRS	32	98.13%	117 TO 118 HRS	0	100.00%	192 TO 193 HRS	0	100.00%	267 TO 268 HRS	0	100.00%
43 TO 44 HRS	945	98.31%	118 TO 119 HRS	0	100.00%	193 TO 194 HRS	0	100.00%	268 TO 269 HRS	0	100.00%
44 TO 45 HRS	891	98.48%	119 TO 120 HRS	0	100.00%	194 TO 195 HRS	0	100.00%	269 TO 270 HRS	0	100.00%
45 TO 46 HRS	308	98.53%	120 TO 121 HRS	0	100.00%	195 TO 196 HRS	0	100.00%	270 TO 271 HRS	0	100.00%
46 TO 47 HRS	1,721	98.86%	121 TO 122 HRS	0	100.00%	196 TO 197 HRS	0	100.00%	271 TO 272 HRS	0	100.00%
47 TO 48 HRS	1,829	99.21%	122 TO 123 HRS	0	100.00%	197 TO 198 HRS	0	100.00%	272 TO 273 HRS	0	100.00%
48 TO 49 HRS	479	99.30%	123 TO 124 HRS	0	100.00%	198 TO 199 HRS	0	100.00%	273 TO 274 HRS	0	100.00%
49 TO 50 HRS	123	99.32%	124 TO 125 HRS	0	100.00%	199 TO 200 HRS	0	100.00%	274 TO 275 HRS	0	100.00%
50 TO 51 HRS	0	99.32%	125 TO 126 HRS	4	100.00%	200 TO 201 HRS	0	100.00%	275 TO 276 HRS	0	100.00%
51 TO 52 HRS	91	99.34%	126 TO 127 HRS	0	100.00%	201 TO 202 HRS	0	100.00%	276 TO 277 HRS	0	100.00%
52 TO 53 HRS	48	99.35%	127 TO 128 HRS	0	100.00%	202 TO 203 HRS	0	100.00%	277 TO 278 HRS	0	100.00%
53 TO 54 HRS	49	99.36%	128 TO 129 HRS	0	100.00%	203 TO 204 HRS	0	100.00%	278 TO 279 HRS	0	100.00%
54 TO 55 HRS	72	99.37%	129 TO 130 HRS	0	100.00%	204 TO 205 HRS	0	100.00%	279 TO 280 HRS	0	100.00%
55 TO 56 HRS	180	99.41%	130 TO 131 HRS	0	100.00%	205 TO 206 HRS	0	100.00%	280 TO 281 HRS	0	100.00%
56 TO 57 HRS	150	99.44%	131 TO 132 HRS	0	100.00%	206 TO 207 HRS	0	100.00%	281 TO 282 HRS	0	100.00%
57 TO 58 HRS	18	99.44%	132 TO 133 HRS	0	100.00%	207 TO 208 HRS	0	100.00%	282 TO 283 HRS	0	100.00%
58 TO 59 HRS	72	99.45%	133 TO 134 HRS	0	100.00%	208 TO 209 HRS	0	100.00%	283 TO 284 HRS	0	100.00%
59 TO 60 HRS	46	99.46%	134 TO 135 HRS	0	100.00%	209 TO 210 HRS	0	100.00%	284 TO 285 HRS	0	100.00%
60 TO 61 HRS	74	99.48%	135 TO 136 HRS	0	100.00%	210 TO 211 HRS	0	100.00%	285 TO 286 HRS	0	100.00%
61 TO 62 HRS	49	99.49%	136 TO 137 HRS	0	100.00%	211 TO 212 HRS	0	100.00%	286 TO 287 HRS	0	100.00%
62 TO 63 HRS	322	99.55%	137 TO 138 HRS	0	100.00%	212 TO 213 HRS	0	100.00%	287 TO 288 HRS	0	100.00%
63 TO 64 HRS	404	99.62%	138 TO 139 HRS	0	100.00%	213 TO 214 HRS	0	100.00%	288 TO 289 HRS	0	100.00%
64 TO 65 HRS	310	99.68%	139 TO 140 HRS	0	100.00%	214 TO 215 HRS	0	100.00%	289 TO 290 HRS	0	100.00%
65 TO 66 HRS	129	99.71%	140 TO 141 HRS	0	100.00%	215 TO 216 HRS	0	100.00%	290 TO 291 HRS	0	100.00%
66 TO 67 HRS	298	99.76%	141 TO 142 HRS	0	100.00%	216 TO 217 HRS	0	100.00%	291 TO 292 HRS	0	100.00%
67 TO 68 HRS	31	99.77%	142 TO 143 HRS	0	100.00%	217 TO 218 HRS	0	100.00%	292 TO 293 HRS	0	100.00%
68 TO 69 HRS	0	99.77%	143 TO 144 HRS	0	100.00%	218 TO 219 HRS	0	100.00%	293 TO 294 HRS	0	100.00%
69 TO 70 HRS	0	99.77%	144 TO 145 HRS	0	100.00%	219 TO 220 HRS	0	100.00%	294 TO 295 HRS	0	100.00%
70 TO 71 HRS	0	99.77%	145 TO 146 HRS	0	100.00%	220 TO 221 HRS	0	100.00%	295 TO 296 HRS	0	100.00%
71 TO 72 HRS	15	99.77%	146 TO 147 HRS	0	100.00%	221 TO 222 HRS	0	100.00%	296 TO 297 HRS	0	100.00%
72 TO 73 HRS	0	99.77%	147 TO 148 HRS	0	100.00%	222 TO 223 HRS	0	100.00%	297 TO 298 HRS	0	100.00%
73 TO 74 HRS	107	99.79%	148 TO 149 HRS	0	100.00%	223 TO 224 HRS	0	100.00%	298 TO 299 HRS	0	100.00%
74 TO 75 HRS	15	99.80%	149 TO 150 HRS	0	100.00%	224 TO 225 HRS	0	100.00%	299 TO 300 HRS	0	100.00%
75 TO 76 HRS	0	99.80%	150 TO 151 HRS	0	100.00%	225 TO 226 HRS	0	100.00%	> 300 HRS	0	100.00%
76 TO 77 HRS	28	99.80%	151 TO 152 HRS	0	100.00%	226 TO 227 HRS	0	100.00%	Total	525,429	
77 TO 78 HRS	565	99.91%	152 TO 153 HRS	0	100.00%	227 TO 228 HRS	0	100.00%			
78 TO 79 HRS	270	99.96%	153 TO 154 HRS	0	100.00%	228 TO 229 HRS	0	100.00%			
79 TO 80 HRS	0	99.96%	154 TO 155 HRS	0	100.00%	229 TO 230 HRS	0	100.00%			
80 TO 81 HRS	0	99.96%	155 TO 156 HRS	0	100.00%	230 TO 231 HRS	0	100.00%			
81 TO 82 HRS	8	99.96%	156 TO 157 HRS	0	100.00%	231 TO 232 HRS	0	100.00%			
82 TO 83 HRS	93	99.98%	157 TO 158 HRS	0	100.00%	232 TO 233 HRS	0	100.00%			
83 TO 84 HRS	23	99.98%	158 TO 159 HRS	0	100.00%	233 TO 234 HRS	0	100.00%			
84 TO 85 HRS	22	99.99%	159 TO 160 HRS	0	100.00%	234 TO 235 HRS	0	100.00%			
85 TO 86 HRS	0	99.99%	160 TO 161 HRS	0	100.00%	235 TO 236 HRS	0	100.00%			
86 TO 87 HRS	18	99.99%	161 TO 162 HRS	0	100.00%	236 TO 237 HRS	0	100.00%			
87 TO 88 HRS	0	99.99%	162 TO 163 HRS	0	100.00%	237 TO 238 HRS	0	100.00%			
88 TO 89 HRS	0	99.99%	163 TO 164 HRS	0	100.00%	238 TO 239 HRS	0	100.00%			
89 TO 90 HRS	0	99.99%	164 TO 165 HRS	0	100.00%	239 TO 240 HRS	0	100.00%			
90 TO 91 HRS	0	99.99%	165 TO 166 HRS	0	100.00%	240 TO 241 HRS	0	100.00%			
91 TO 92 HRS	0	99.99%	166 TO 167 HRS	0	100.00%	241 TO 242 HRS	0	100.00%			
92 TO 93 HRS	0	99.99%	167 TO 168 HRS	0	100.00%	242 TO 243 HRS	0	100.00%			

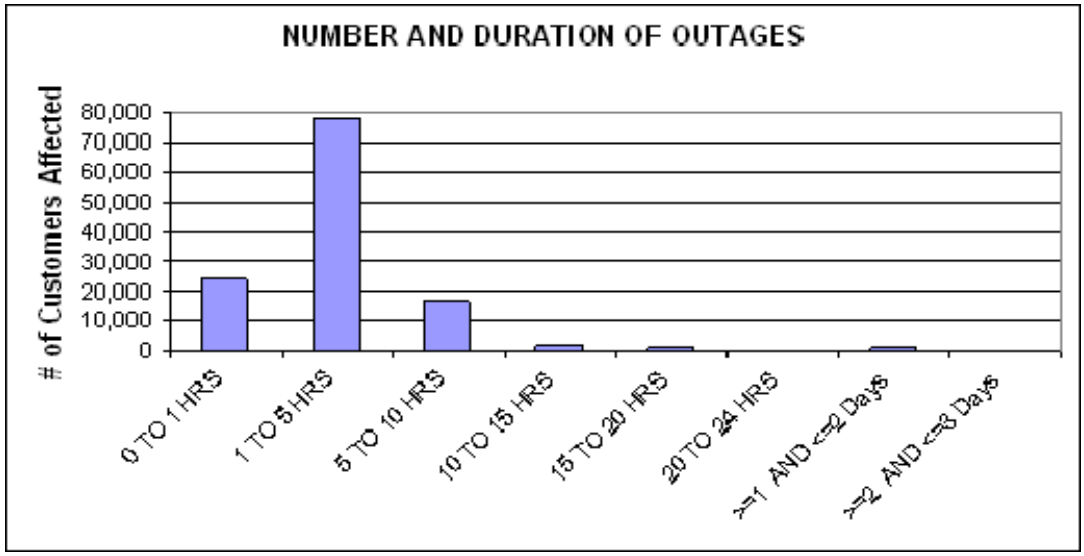
Of the ten largest events listed in Table 5, two events, December 18-20 and December 30-31, met the CPUC definition of a major event. Tables 6 & 7 indicate the number of customers without service at the requested periodic intervals for this event.

Table 6 – December 18-20, 2005 Outage Event Duration Summary

Outage Duration	Date of Outage	Description of Outage	Number of Customers Affected
0 TO 1 HRS	12/18/2005	Noted in Table 5	23,963
1 TO 5 HRS	"	"	77,958
5 TO 10 HRS	"	"	16,446
10 TO 15 HRS	"	"	1,897
15 TO 20 HRS	"	"	1,640
20 TO 24 HRS	"	"	50
>=1 AND <=2 Days	"	"	1,577
>=2 AND <=3 Days	"	"	7

Note: The number of customer outages segmented by hourly restoration periods requires a level of detail not normally maintained by PG&E in its central computerized records. The information shown here is what PG&E has been able to reconstruct from several databases and may have a margin of error of up to 5%.

Figure 1 – December 18-20, 2005 Outage Event Duration Summary



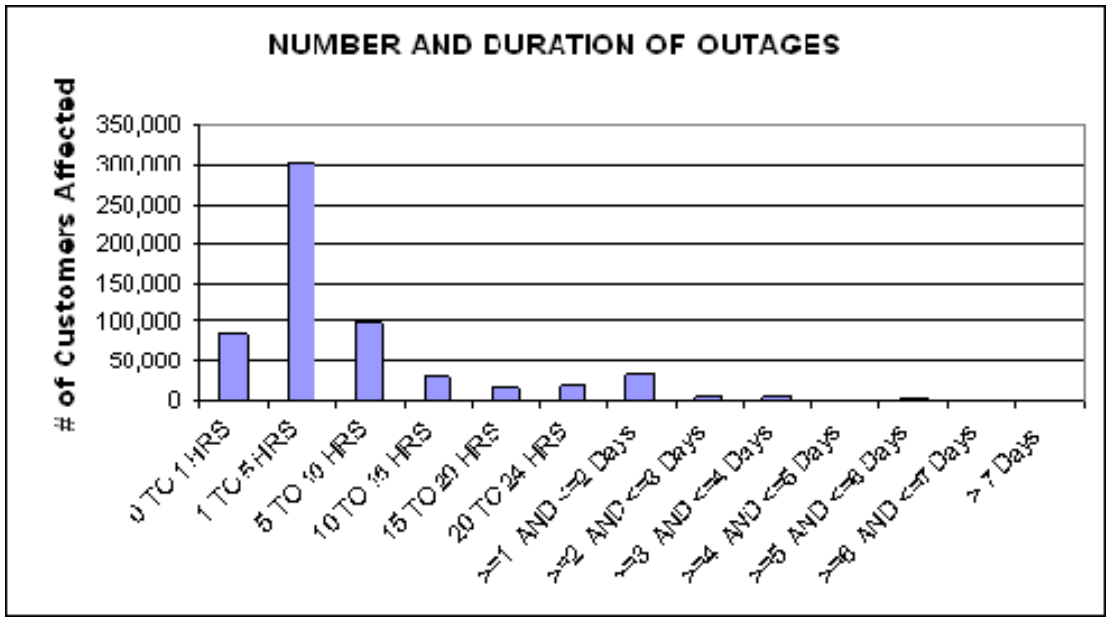
	Major Event Days: 12/18/05 - 12/20/05										
Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %
0 TO 1 HRS	23,963	19.40%	93 TO 94 HRS	0	100.00%	168 TO 169 HRS	0	100.00%	243 TO 244 HRS	0	100.00%
1 TO 5 HRS	77,958	82.50%	94 TO 95 HRS	0	100.00%	169 TO 170 HRS	0	100.00%	244 TO 245 HRS	0	100.00%
5 TO 10 HRS	16,446	95.81%	95 TO 96 HRS	0	100.00%	170 TO 171 HRS	0	100.00%	245 TO 246 HRS	0	100.00%
10 TO 15 HRS	1,897	97.35%	96 TO 97 HRS	0	100.00%	171 TO 172 HRS	0	100.00%	246 TO 247 HRS	0	100.00%
15 TO 20 HRS	1,640	98.68%	97 TO 98 HRS	0	100.00%	172 TO 173 HRS	0	100.00%	247 TO 248 HRS	0	100.00%
20 TO 24 HRS	50	98.72%	98 TO 99 HRS	0	100.00%	173 TO 174 HRS	0	100.00%	248 TO 249 HRS	0	100.00%
24 TO 25 HRS	0	98.72%	99 TO 100 HRS	0	100.00%	174 TO 175 HRS	0	100.00%	249 TO 250 HRS	0	100.00%
25 TO 26 HRS	10	98.73%	100 TO 101 HRS	0	100.00%	175 TO 176 HRS	0	100.00%	250 TO 251 HRS	0	100.00%
26 TO 27 HRS	106	98.81%	101 TO 102 HRS	0	100.00%	176 TO 177 HRS	0	100.00%	251 TO 252 HRS	0	100.00%
27 TO 28 HRS	59	98.86%	102 TO 103 HRS	0	100.00%	177 TO 178 HRS	0	100.00%	252 TO 253 HRS	0	100.00%
28 TO 29 HRS	640	99.38%	103 TO 104 HRS	0	100.00%	178 TO 179 HRS	0	100.00%	253 TO 254 HRS	0	100.00%
29 TO 30 HRS	560	99.83%	104 TO 105 HRS	0	100.00%	179 TO 180 HRS	0	100.00%	254 TO 255 HRS	0	100.00%
30 TO 31 HRS	8	99.84%	105 TO 106 HRS	0	100.00%	180 TO 181 HRS	0	100.00%	255 TO 256 HRS	0	100.00%
31 TO 32 HRS	0	99.84%	106 TO 107 HRS	0	100.00%	181 TO 182 HRS	0	100.00%	256 TO 257 HRS	0	100.00%
32 TO 33 HRS	2	99.84%	107 TO 108 HRS	0	100.00%	182 TO 183 HRS	0	100.00%	257 TO 258 HRS	0	100.00%
33 TO 34 HRS	0	99.84%	108 TO 109 HRS	0	100.00%	183 TO 184 HRS	0	100.00%	258 TO 259 HRS	0	100.00%
34 TO 35 HRS	0	99.84%	109 TO 110 HRS	0	100.00%	184 TO 185 HRS	0	100.00%	259 TO 260 HRS	0	100.00%
35 TO 36 HRS	0	99.84%	110 TO 111 HRS	0	100.00%	185 TO 186 HRS	0	100.00%	260 TO 261 HRS	0	100.00%
36 TO 37 HRS	0	99.84%	111 TO 112 HRS	0	100.00%	186 TO 187 HRS	0	100.00%	261 TO 262 HRS	0	100.00%
37 TO 38 HRS	0	99.84%	112 TO 113 HRS	0	100.00%	187 TO 188 HRS	0	100.00%	262 TO 263 HRS	0	100.00%
38 TO 39 HRS	16	99.85%	113 TO 114 HRS	0	100.00%	188 TO 189 HRS	0	100.00%	263 TO 264 HRS	0	100.00%
39 TO 40 HRS	6	99.86%	114 TO 115 HRS	0	100.00%	189 TO 190 HRS	0	100.00%	264 TO 265 HRS	0	100.00%
40 TO 41 HRS	0	99.86%	115 TO 116 HRS	0	100.00%	190 TO 191 HRS	0	100.00%	265 TO 266 HRS	0	100.00%
41 TO 42 HRS	0	99.86%	116 TO 117 HRS	0	100.00%	191 TO 192 HRS	0	100.00%	266 TO 267 HRS	0	100.00%
42 TO 43 HRS	0	99.86%	117 TO 118 HRS	0	100.00%	192 TO 193 HRS	0	100.00%	267 TO 268 HRS	0	100.00%
43 TO 44 HRS	137	99.97%	118 TO 119 HRS	0	100.00%	193 TO 194 HRS	0	100.00%	268 TO 269 HRS	0	100.00%
44 TO 45 HRS	33	99.99%	119 TO 120 HRS	0	100.00%	194 TO 195 HRS	0	100.00%	269 TO 270 HRS	0	100.00%
45 TO 46 HRS	0	99.99%	120 TO 121 HRS	0	100.00%	195 TO 196 HRS	0	100.00%	270 TO 271 HRS	0	100.00%
46 TO 47 HRS	0	99.99%	121 TO 122 HRS	0	100.00%	196 TO 197 HRS	0	100.00%	271 TO 272 HRS	0	100.00%
47 TO 48 HRS	0	99.99%	122 TO 123 HRS	0	100.00%	197 TO 198 HRS	0	100.00%	272 TO 273 HRS	0	100.00%
48 TO 49 HRS	7	100.00%	123 TO 124 HRS	0	100.00%	198 TO 199 HRS	0	100.00%	273 TO 274 HRS	0	100.00%
49 TO 50 HRS	0	100.00%	124 TO 125 HRS	0	100.00%	199 TO 200 HRS	0	100.00%	274 TO 275 HRS	0	100.00%
50 TO 51 HRS	0	100.00%	125 TO 126 HRS	0	100.00%	200 TO 201 HRS	0	100.00%	275 TO 276 HRS	0	100.00%
51 TO 52 HRS	0	100.00%	126 TO 127 HRS	0	100.00%	201 TO 202 HRS	0	100.00%	276 TO 277 HRS	0	100.00%
52 TO 53 HRS	0	100.00%	127 TO 128 HRS	0	100.00%	202 TO 203 HRS	0	100.00%	277 TO 278 HRS	0	100.00%
53 TO 54 HRS	0	100.00%	128 TO 129 HRS	0	100.00%	203 TO 204 HRS	0	100.00%	278 TO 279 HRS	0	100.00%
54 TO 55 HRS	0	100.00%	129 TO 130 HRS	0	100.00%	204 TO 205 HRS	0	100.00%	279 TO 280 HRS	0	100.00%
55 TO 56 HRS	0	100.00%	130 TO 131 HRS	0	100.00%	205 TO 206 HRS	0	100.00%	280 TO 281 HRS	0	100.00%
56 TO 57 HRS	0	100.00%	131 TO 132 HRS	0	100.00%	206 TO 207 HRS	0	100.00%	281 TO 282 HRS	0	100.00%
57 TO 58 HRS	0	100.00%	132 TO 133 HRS	0	100.00%	207 TO 208 HRS	0	100.00%	282 TO 283 HRS	0	100.00%
58 TO 59 HRS	0	100.00%	133 TO 134 HRS	0	100.00%	208 TO 209 HRS	0	100.00%	283 TO 284 HRS	0	100.00%
59 TO 60 HRS	0	100.00%	134 TO 135 HRS	0	100.00%	209 TO 210 HRS	0	100.00%	284 TO 285 HRS	0	100.00%
60 TO 61 HRS	0	100.00%	135 TO 136 HRS	0	100.00%	210 TO 211 HRS	0	100.00%	285 TO 286 HRS	0	100.00%
61 TO 62 HRS	0	100.00%	136 TO 137 HRS	0	100.00%	211 TO 212 HRS	0	100.00%	286 TO 287 HRS	0	100.00%
62 TO 63 HRS	0	100.00%	137 TO 138 HRS	0	100.00%	212 TO 213 HRS	0	100.00%	287 TO 288 HRS	0	100.00%
63 TO 64 HRS	0	100.00%	138 TO 139 HRS	0	100.00%	213 TO 214 HRS	0	100.00%	288 TO 289 HRS	0	100.00%
64 TO 65 HRS	0	100.00%	139 TO 140 HRS	0	100.00%	214 TO 215 HRS	0	100.00%	289 TO 290 HRS	0	100.00%
65 TO 66 HRS	0	100.00%	140 TO 141 HRS	0	100.00%	215 TO 216 HRS	0	100.00%	290 TO 291 HRS	0	100.00%
66 TO 67 HRS	0	100.00%	141 TO 142 HRS	0	100.00%	216 TO 217 HRS	0	100.00%	291 TO 292 HRS	0	100.00%
67 TO 68 HRS	0	100.00%	142 TO 143 HRS	0	100.00%	217 TO 218 HRS	0	100.00%	292 TO 293 HRS	0	100.00%
68 TO 69 HRS	0	100.00%	143 TO 144 HRS	0	100.00%	218 TO 219 HRS	0	100.00%	293 TO 294 HRS	0	100.00%
69 TO 70 HRS	0	100.00%	144 TO 145 HRS	0	100.00%	219 TO 220 HRS	0	100.00%	294 TO 295 HRS	0	100.00%
70 TO 71 HRS	0	100.00%	145 TO 146 HRS	0	100.00%	220 TO 221 HRS	0	100.00%	295 TO 296 HRS	0	100.00%
71 TO 72 HRS	0	100.00%	146 TO 147 HRS	0	100.00%	221 TO 222 HRS	0	100.00%	296 TO 297 HRS	0	100.00%
72 TO 73 HRS	0	100.00%	147 TO 148 HRS	0	100.00%	222 TO 223 HRS	0	100.00%	297 TO 298 HRS	0	100.00%
73 TO 74 HRS	0	100.00%	148 TO 149 HRS	0	100.00%	223 TO 224 HRS	0	100.00%	298 TO 299 HRS	0	100.00%
74 TO 75 HRS	0	100.00%	149 TO 150 HRS	0	100.00%	224 TO 225 HRS	0	100.00%	299 TO 300 HRS	0	100.00%
75 TO 76 HRS	0	100.00%	150 TO 151 HRS	0	100.00%	225 TO 226 HRS	0	100.00%	> 300 HRS	0	100.00%
76 TO 77 HRS	0	100.00%	151 TO 152 HRS	0	100.00%	226 TO 227 HRS	0	100.00%	Total	123,538	
77 TO 78 HRS	0	100.00%	152 TO 153 HRS	0	100.00%	227 TO 228 HRS	0	100.00%			
78 TO 79 HRS	0	100.00%	153 TO 154 HRS	0	100.00%	228 TO 229 HRS	0	100.00%			
79 TO 80 HRS	0	100.00%	154 TO 155 HRS	0	100.00%	229 TO 230 HRS	0	100.00%			
80 TO 81 HRS	0	100.00%	155 TO 156 HRS	0	100.00%	230 TO 231 HRS	0	100.00%			
81 TO 82 HRS	0	100.00%	156 TO 157 HRS	0	100.00%	231 TO 232 HRS	0	100.00%			
82 TO 83 HRS	0	100.00%	157 TO 158 HRS	0	100.00%	232 TO 233 HRS	0	100.00%			
83 TO 84 HRS	0	100.00%	158 TO 159 HRS	0	100.00%	233 TO 234 HRS	0	100.00%			
84 TO 85 HRS	0	100.00%	159 TO 160 HRS	0	100.00%	234 TO 235 HRS	0	100.00%			
85 TO 86 HRS	0	100.00%	160 TO 161 HRS	0	100.00%	235 TO 236 HRS	0	100.00%			
86 TO 87 HRS	0	100.00%	161 TO 162 HRS	0	100.00%	236 TO 237 HRS	0	100.00%			
87 TO 88 HRS	0	100.00%	162 TO 163 HRS	0	100.00%	237 TO 238 HRS	0	100.00%			
88 TO 89 HRS	0	100.00%	163 TO 164 HRS	0	100.00%	238 TO 239 HRS	0	100.00%			
89 TO 90 HRS	0	100.00%	164 TO 165 HRS	0	100.00%	239 TO 240 HRS	0	100.00%			
90 TO 91 HRS	0	100.00%	165 TO 166 HRS	0	100.00%	240 TO 241 HRS	0	100.00%			
91 TO 92 HRS	0	100.00%	166 TO 167 HRS	0	100.00%	241 TO 242 HRS	0	100.00%			
92 TO 93 HRS	0	100.00%	167 TO 168 HRS	0	100.00%	242 TO 243 HRS	0	100.00%			

Table 7 – December 30-31, 2005 Outage Event Duration Summary

Outage Duration	Date of Outage	Description of Outage	Customers Affected
0 TO 1 HRS	12/30-12/31/2005	Noted in Table 5	84,112
1 TO 5 HRS	"	"	302,496
5 TO 10 HRS	"	"	97,544
10 TO 16 HRS	"	"	30,534
15 TO 20 HRS	"	"	15,919
20 TO 24 HRS	"	"	18,220
>=1 AND <=2 Days	"	"	32,842
>=2 AND <=3 Days	"	"	6,500
>=3 AND <=4 Days	"	"	6,561
>=4 AND <=5 Days	"	"	1,093
>=5 AND <=6 Days	"	"	1,434
>=6 AND <=7 Days	"	"	391
> 7 Days	"	"	0

Note: The number of customer outages segmented by hourly restoration periods requires a level of detail not normally maintained by PG&E in its central computerized records. The information shown here is what PG&E has been able to reconstruct from several databases and may have a margin of error of up to 5%.

Figure 2 - December 30-31, 2005 Outage Event Duration



	Major Event Days: 12/30/05 - 12/31/05										
Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %	Outage Duration	Customers Restored	Cumulative %
0 TO 1 HRS	84,112	14.07%	93 TO 94 HRS	15	99.51%	168 TO 169 HRS	0	100.00%	243 TO 244 HRS	0	100.00%
1 TO 5 HRS	302,496	64.69%	94 TO 95 HRS	0	99.51%	169 TO 170 HRS	0	100.00%	244 TO 245 HRS	0	100.00%
5 TO 10 HRS	97,544	81.01%	95 TO 96 HRS	31	99.51%	170 TO 171 HRS	0	100.00%	245 TO 246 HRS	0	100.00%
10 TO 15 HRS	30,534	86.12%	96 TO 97 HRS	0	99.51%	171 TO 172 HRS	0	100.00%	246 TO 247 HRS	0	100.00%
15 TO 20 HRS	15,919	88.78%	97 TO 98 HRS	2	99.51%	172 TO 173 HRS	0	100.00%	247 TO 248 HRS	0	100.00%
20 TO 24 HRS	18,220	91.83%	98 TO 99 HRS	0	99.51%	173 TO 174 HRS	0	100.00%	248 TO 249 HRS	0	100.00%
24 TO 25 HRS	1,482	92.08%	99 TO 100 HRS	109	99.53%	174 TO 175 HRS	0	100.00%	249 TO 250 HRS	0	100.00%
25 TO 26 HRS	2,143	92.44%	100 TO 101 HRS	96	99.55%	175 TO 176 HRS	0	100.00%	250 TO 251 HRS	0	100.00%
26 TO 27 HRS	1,813	92.74%	101 TO 102 HRS	107	99.56%	176 TO 177 HRS	0	100.00%	251 TO 252 HRS	0	100.00%
27 TO 28 HRS	3,278	93.29%	102 TO 103 HRS	47	99.57%	177 TO 178 HRS	0	100.00%	252 TO 253 HRS	0	100.00%
28 TO 29 HRS	5,595	94.23%	103 TO 104 HRS	28	99.58%	178 TO 179 HRS	0	100.00%	253 TO 254 HRS	0	100.00%
29 TO 30 HRS	867	94.37%	104 TO 105 HRS	122	99.60%	179 TO 180 HRS	0	100.00%	254 TO 255 HRS	0	100.00%
30 TO 31 HRS	2,452	94.78%	105 TO 106 HRS	27	99.60%	180 TO 181 HRS	0	100.00%	255 TO 256 HRS	0	100.00%
31 TO 32 HRS	1,458	95.02%	106 TO 107 HRS	24	99.61%	181 TO 182 HRS	0	100.00%	256 TO 257 HRS	0	100.00%
32 TO 33 HRS	1,671	95.30%	107 TO 108 HRS	119	99.63%	182 TO 183 HRS	0	100.00%	257 TO 258 HRS	0	100.00%
33 TO 34 HRS	1,951	95.63%	108 TO 109 HRS	5	99.63%	183 TO 184 HRS	0	100.00%	258 TO 259 HRS	0	100.00%
34 TO 35 HRS	1,346	95.86%	109 TO 110 HRS	226	99.66%	184 TO 185 HRS	0	100.00%	259 TO 260 HRS	0	100.00%
35 TO 36 HRS	797	95.99%	110 TO 111 HRS	0	99.66%	185 TO 186 HRS	0	100.00%	260 TO 261 HRS	0	100.00%
36 TO 37 HRS	172	96.02%	111 TO 112 HRS	52	99.67%	186 TO 187 HRS	0	100.00%	261 TO 262 HRS	0	100.00%
37 TO 38 HRS	1,343	96.24%	112 TO 113 HRS	0	99.67%	187 TO 188 HRS	0	100.00%	262 TO 263 HRS	0	100.00%
38 TO 39 HRS	4,793	97.05%	113 TO 114 HRS	3	99.67%	188 TO 189 HRS	0	100.00%	263 TO 264 HRS	0	100.00%
39 TO 40 HRS	241	97.09%	114 TO 115 HRS	56	99.68%	189 TO 190 HRS	0	100.00%	264 TO 265 HRS	0	100.00%
40 TO 41 HRS	561	97.18%	115 TO 116 HRS	0	99.68%	190 TO 191 HRS	0	100.00%	265 TO 266 HRS	0	100.00%
41 TO 42 HRS	18	97.18%	116 TO 117 HRS	0	99.68%	191 TO 192 HRS	0	100.00%	266 TO 267 HRS	0	100.00%
42 TO 43 HRS	4	97.18%	117 TO 118 HRS	55	99.69%	192 TO 193 HRS	0	100.00%	267 TO 268 HRS	0	100.00%
43 TO 44 HRS	7	97.18%	118 TO 119 HRS	0	99.69%	193 TO 194 HRS	0	100.00%	268 TO 269 HRS	0	100.00%
44 TO 45 HRS	306	97.24%	119 TO 120 HRS	15	99.69%	194 TO 195 HRS	0	100.00%	269 TO 270 HRS	0	100.00%
45 TO 46 HRS	304	97.29%	120 TO 121 HRS	77	99.71%	195 TO 196 HRS	0	100.00%	270 TO 271 HRS	0	100.00%
46 TO 47 HRS	99	97.30%	121 TO 122 HRS	16	99.71%	196 TO 197 HRS	0	100.00%	271 TO 272 HRS	0	100.00%
47 TO 48 HRS	141	97.33%	122 TO 123 HRS	323	99.76%	197 TO 198 HRS	0	100.00%	272 TO 273 HRS	0	100.00%
48 TO 49 HRS	521	97.41%	123 TO 124 HRS	0	99.76%	198 TO 199 HRS	0	100.00%	273 TO 274 HRS	0	100.00%
49 TO 50 HRS	344	97.47%	124 TO 125 HRS	2	99.76%	199 TO 200 HRS	0	100.00%	274 TO 275 HRS	0	100.00%
50 TO 51 HRS	217	97.51%	125 TO 126 HRS	507	99.85%	200 TO 201 HRS	0	100.00%	275 TO 276 HRS	0	100.00%
51 TO 52 HRS	267	97.55%	126 TO 127 HRS	275	99.90%	201 TO 202 HRS	0	100.00%	276 TO 277 HRS	0	100.00%
52 TO 53 HRS	497	97.64%	127 TO 128 HRS	0	99.90%	202 TO 203 HRS	0	100.00%	277 TO 278 HRS	0	100.00%
53 TO 54 HRS	419	97.71%	128 TO 129 HRS	145	99.92%	203 TO 204 HRS	0	100.00%	278 TO 279 HRS	0	100.00%
54 TO 55 HRS	413	97.77%	129 TO 130 HRS	31	99.92%	204 TO 205 HRS	0	100.00%	279 TO 280 HRS	0	100.00%
55 TO 56 HRS	209	97.81%	130 TO 131 HRS	0	99.92%	205 TO 206 HRS	0	100.00%	280 TO 281 HRS	0	100.00%
56 TO 57 HRS	145	97.83%	131 TO 132 HRS	0	99.92%	206 TO 207 HRS	0	100.00%	281 TO 282 HRS	0	100.00%
57 TO 58 HRS	271	97.88%	132 TO 133 HRS	26	99.93%	207 TO 208 HRS	0	100.00%	282 TO 283 HRS	0	100.00%
58 TO 59 HRS	1,692	98.16%	133 TO 134 HRS	0	99.93%	208 TO 209 HRS	0	100.00%	283 TO 284 HRS	0	100.00%
59 TO 60 HRS	382	98.23%	134 TO 135 HRS	0	99.93%	209 TO 210 HRS	0	100.00%	284 TO 285 HRS	0	100.00%
60 TO 61 HRS	111	98.24%	135 TO 136 HRS	0	99.93%	210 TO 211 HRS	0	100.00%	285 TO 286 HRS	0	100.00%
61 TO 62 HRS	435	98.32%	136 TO 137 HRS	0	99.93%	211 TO 212 HRS	0	100.00%	286 TO 287 HRS	0	100.00%
62 TO 63 HRS	6	98.32%	137 TO 138 HRS	0	99.93%	212 TO 213 HRS	0	100.00%	287 TO 288 HRS	0	100.00%
63 TO 64 HRS	20	98.32%	138 TO 139 HRS	1	99.93%	213 TO 214 HRS	0	100.00%	288 TO 289 HRS	0	100.00%
64 TO 65 HRS	64	98.33%	139 TO 140 HRS	31	99.93%	214 TO 215 HRS	0	100.00%	289 TO 290 HRS	0	100.00%
65 TO 66 HRS	244	98.37%	140 TO 141 HRS	0	99.93%	215 TO 216 HRS	0	100.00%	290 TO 291 HRS	0	100.00%
66 TO 67 HRS	151	98.40%	141 TO 142 HRS	0	99.93%	216 TO 217 HRS	0	100.00%	291 TO 292 HRS	0	100.00%
67 TO 68 HRS	18	98.40%	142 TO 143 HRS	0	99.93%	217 TO 218 HRS	0	100.00%	292 TO 293 HRS	0	100.00%
68 TO 69 HRS	9	98.40%	143 TO 144 HRS	0	99.93%	218 TO 219 HRS	0	100.00%	293 TO 294 HRS	0	100.00%
69 TO 70 HRS	0	98.40%	144 TO 145 HRS	0	99.93%	219 TO 220 HRS	0	100.00%	294 TO 295 HRS	0	100.00%
70 TO 71 HRS	7	98.40%	145 TO 146 HRS	28	99.94%	220 TO 221 HRS	0	100.00%	295 TO 296 HRS	0	100.00%
71 TO 72 HRS	58	98.41%	146 TO 147 HRS	8	99.94%	221 TO 222 HRS	0	100.00%	296 TO 297 HRS	0	100.00%
72 TO 73 HRS	35	98.42%	147 TO 148 HRS	1	99.94%	222 TO 223 HRS	0	100.00%	297 TO 298 HRS	0	100.00%
73 TO 74 HRS	24	98.42%	148 TO 149 HRS	68	99.95%	223 TO 224 HRS	0	100.00%	298 TO 299 HRS	0	100.00%
74 TO 75 HRS	9	98.43%	149 TO 150 HRS	113	99.97%	224 TO 225 HRS	0	100.00%	299 TO 300 HRS	0	100.00%
75 TO 76 HRS	111	98.44%	150 TO 151 HRS	8	99.97%	225 TO 226 HRS	0	100.00%	> 300 HRS	0	100.00%
76 TO 77 HRS	15	98.45%	151 TO 152 HRS	19	99.98%	226 TO 227 HRS	0	100.00%	Total	597,646	
77 TO 78 HRS	20	98.45%	152 TO 153 HRS	0	99.98%	227 TO 228 HRS	0	100.00%			
78 TO 79 HRS	2,434	98.86%	153 TO 154 HRS	0	99.98%	228 TO 229 HRS	0	100.00%			
79 TO 80 HRS	427	98.93%	154 TO 155 HRS	134	100.00%	229 TO 230 HRS	0	100.00%			
80 TO 81 HRS	273	98.97%	155 TO 156 HRS	12	100.00%	230 TO 231 HRS	0	100.00%			
81 TO 82 HRS	441	99.05%	156 TO 157 HRS	0	100.00%	231 TO 232 HRS	0	100.00%			
82 TO 83 HRS	1,348	99.27%	157 TO 158 HRS	0	100.00%	232 TO 233 HRS	0	100.00%			
83 TO 84 HRS	95	99.29%	158 TO 159 HRS	0	100.00%	233 TO 234 HRS	0	100.00%			
84 TO 85 HRS	0	99.29%	159 TO 160 HRS	0	100.00%	234 TO 235 HRS	0	100.00%			
85 TO 86 HRS	0	99.29%	160 TO 161 HRS	0	100.00%	235 TO 236 HRS	0	100.00%			
86 TO 87 HRS	0	99.29%	161 TO 162 HRS	0	100.00%	236 TO 237 HRS	0	100.00%			
87 TO 88 HRS	0	99.29%	162 TO 163 HRS	0	100.00%	237 TO 238 HRS	0	100.00%			
88 TO 89 HRS	473	99.37%	163 TO 164 HRS	0	100.00%	238 TO 239 HRS	0	100.00%			
89 TO 90 HRS	385	99.43%	164 TO 165 HRS	0	100.00%	239 TO 240 HRS	0	100.00%			
90 TO 91 HRS	17	99.44%	165 TO 166 HRS	0	100.00%	240 TO 241 HRS	0	100.00%			
91 TO 92 HRS	122	99.46%	166 TO 167 HRS	0	100.00%	241 TO 242 HRS	0	100.00%			
92 TO 93 HRS	286	99.50%	167 TO 168 HRS	0	100.00%	242 TO 243 HRS	0	100.00%			

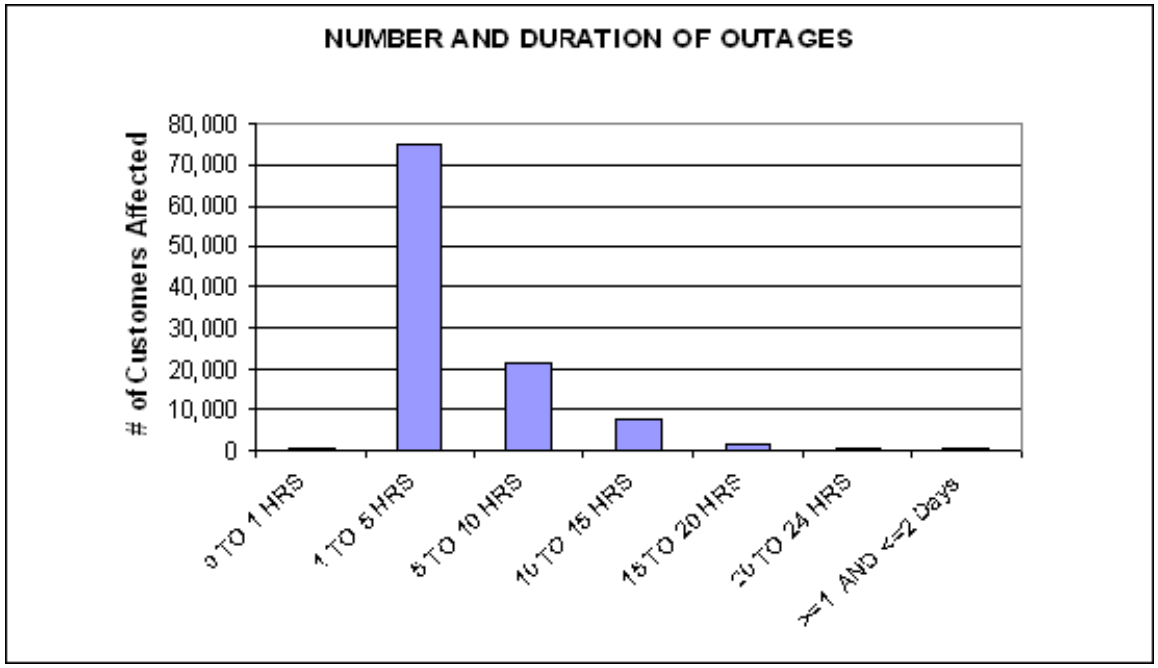
Of the ten largest events listed in 2003, only one event, the December 22 earthquake met the CPUC definition of a major event. Table 5 indicates the number of customers without service at the requested periodic intervals for this request.

Table 5 – December 22, 2003 Outage Event Duration Summary

Outage Duration	Date of Outage	Description of Outage	Number of Customers Affected
0 TO 1 HRS	12/22/2003	Noted in table 4	738
1 TO 5 HRS	"	"	74,623
5 TO 10 HRS	"	"	21,727
10 TO 15 HRS	"	"	7,275
15 TO 20 HRS	"	"	1,642
20 TO 24 HRS	"	"	725
>=1 AND <=2 Days	"	"	704

Note: The number of customer outages segmented by hourly restoration periods requires a level of detail not normally maintained by PG&E in its central computerized records. The information shown here is what PG&E has been able to reconstruct from several databases and may have a margin of error of up to 5%.

Figure 1 – December 22, 2003 Outage Event Duration Summary



Of the ten largest events listed in Table 4, two events, November 7-8 and December 13-21, met the CPUC definition of a major event. Tables 5 & 6 indicate the number of customers without service at the requested periodic intervals for this event.

Table 5 – November 7-8, 2002 Outage Event Duration Summary

Outage Duration	Date of Outage	Description of Outage	Number of Customer Interruptions
0 TO 1 HRS	11/7-8/2002	Noted in Table 4	148,826
1 TO 5 HRS	"	"	434,220
5 TO 10 HRS	"	"	147,786
10 TO 15 HRS	"	"	61,686
15 TO 20 HRS	"	"	29,368
20 TO 24 HRS	"	"	13,523
>=1 AND <=2 Days	"	"	40,519
>=2 AND <=3 Days	"	"	2,413
>=3 AND <=4 Days	"	"	673
>=4 AND <=5 Days	"	"	248
>=5 AND <=6 Days	"	"	50

Note: The number of customer outages segmented by restoration period requires a level of detail not normally maintained by PG&E in its central computerized records. The information shown above is what PG&E has been able to reconstruct from several databases and may have a margin of error of around 5%.

Figure 1 – November 7-8, 2002 Outage Event Duration Summary

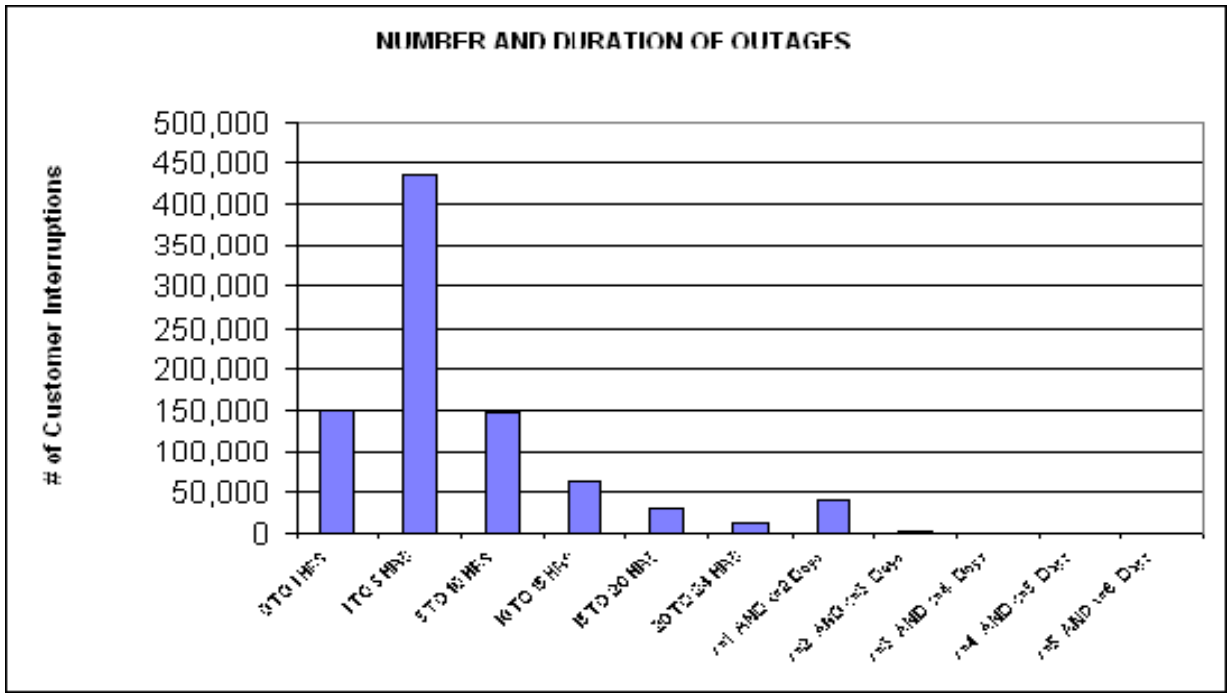
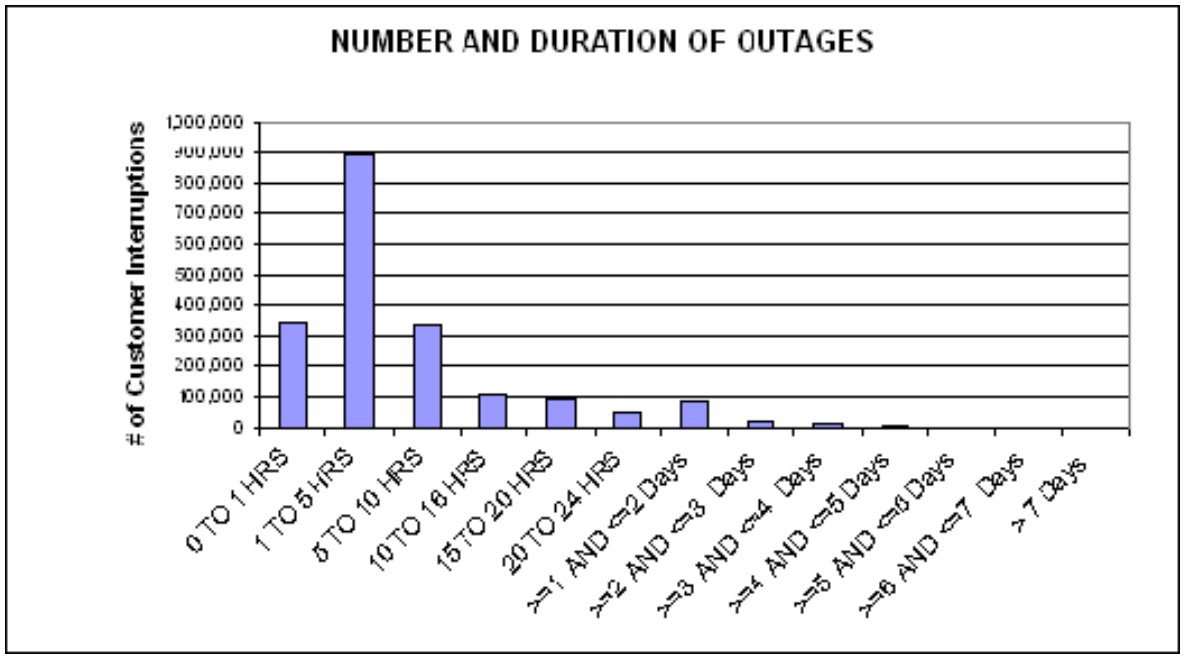


Table 6 – December 13-21, 2002 Outage Event Duration Summary

Outage Duration	Date of Outage	Description of Outage	Number of Customer Interruptions
0 TO 1 HRS	12/13-21/2002	Noted in Table 4	337,928
1 TO 5 HRS	"	"	890,960
5 TO 10 HRS	"	"	335,885
10 TO 16 HRS	"	"	108,435
15 TO 20 HRS	"	"	93,117
20 TO 24 HRS	"	"	53,358
>=1 AND <=2 Days	"	"	84,153
>=2 AND <=3 Days	"	"	25,199
>=3 AND <=4 Days	"	"	13,902
>=4 AND <=5 Days	"	"	5,516
>=5 AND <=6 Days	"	"	2,240
>=6 AND <=7 Days	"	"	913
> 7 Days	"	"	998

Note: The number of customer outages segmented by restoration period requires a level of detail not normally maintained by PG&E in its central computerized records. The information shown above is what PG&E has been able to reconstruct from several databases and may have a margin of error of around 5%.

Figure 2 – December 13-21, 2002 Outage Event Duration Summary



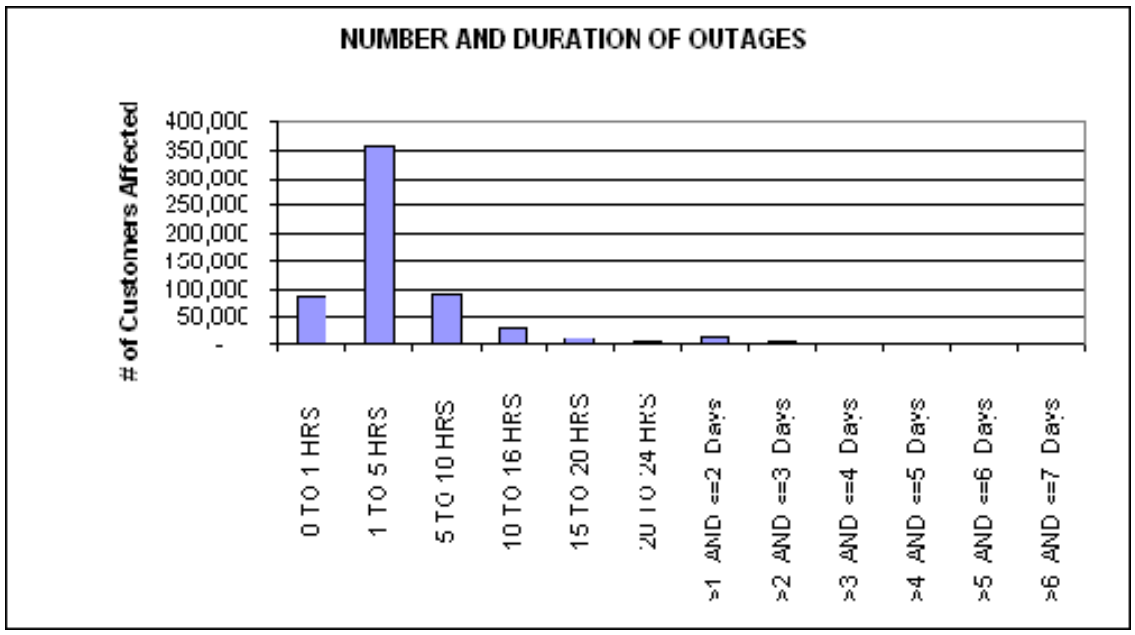
Of the ten largest events listed in Table 4, only one event, November 24, met the CPUC definition of a major event. Table 5 indicates the number of customers without service at the requested periodic intervals for this event.

Table 5 – November 24, 2001 Outage Event Duration Summary

Outage Duration	Date of Outage	Description of Outage	Number of Customers Affected
0 to 1 HRS	11/24/2001	Noted in Table 4	85,878
1 to 5 HRS	"	"	355,344
5 to 10 HRS	"	"	89,828
10 to 15 HRS	"	"	30,067
15 to 20 HRS	"	"	12,321
20 to 24 HRS	"	"	4,824
>1 and <=2 Days	"	"	17,359
>2 and <=3 Days	"	"	2,991
>3 and <=4 Days	"	"	191
>4 and <=5 Days	"	"	13
>5 and <=6 Days	"	"	1
>6 and <=7 Days	"	"	1

Note: The number of customer outages segmented by restoration period requires a level of detail not normally maintained by PG&E in its central computerized records. The information shown above is what PG&E has been able to reconstruct from several databases and may have a margin of error of around 5%.

Figure 1 – November 24, 2001 Outage Event Duration Summary



Customers Experiencing > 12 Sustained Outages During 2011

Table 8 lists all circuits where one or more customers on a circuit experienced more than 12 sustained outages in 2011. Please note, this list does not mean that all the customers on the circuit experienced more than 12 outages.

PG&E is addressing the necessary portions of these circuits as part of the overall service reliability improvement plans.

Table 8 – Customers Experiencing > 12 Sustained Outages During 2010

Division	Feeder Name	Customers Experiencing > 12 Outages
CENTRAL COAST	BIG BASIN 1101	61
CENTRAL COAST	BIG BASIN 1102	40
CENTRAL COAST	CAMP EVERS 2105	33
CENTRAL COAST	POINT MORETTI 1101	29
CENTRAL COAST	ROB ROY 2104	56
CENTRAL COAST	SAN ARDO 1102	14
CENTRAL COAST	WATSONVILLE 2101	1
DE ANZA	CAMP EVERS 2106	79
DE ANZA	LOS GATOS 1106	1
DE ANZA	LOS GATOS 1107	156
DIABLO	CONTRA COSTA 2109	16
DIABLO	KIRKER SUB 2104	3
FRESNO	DUNLAP 1102	57
FRESNO	DUNLAP 1103	318
NORTH BAY	CALISTOGA 1101	14
NORTH BAY	OLEMA 1101	13
NORTH BAY	SILVERADO 2104	2
NORTH COAST	FORT BRAGG STA A 1101	3
NORTH COAST	GARBERVILLE 1101	71
NORTH COAST	GARBERVILLE 1102	234
NORTH COAST	LAKEVILLE 1101	10
NORTH VALLEY	CHALLENGE 1101	19
NORTH VALLEY	ORO FINO 1102	99
PENINSULA	MENLO 1103	22
SACRAMENTO	DIXON 1103	13
SACRAMENTO	GRAND ISLAND 2225	3
SACRAMENTO	MADISON 2101	5
SIERRA	ALLEGHANY 1101	197
SIERRA	APPLE HILL 2102	16
SIERRA	EL DORADO P H 2101	1,162
SIERRA	PLACERVILLE 2106	255
STOCKTON	LOCKEFORD SUB 2102	7
STOCKTON	MANTECA 1706	3
STOCKTON	SALT SPRINGS 2102	170
STOCKTON	STANISLAUS 1702	532
YOSEMITE	CURTIS 1703	38
YOSEMITE	MARIPOSA 2101	9
YOSEMITE	MIWUK SUB 1701	31

Customers Experiencing > 12 Sustained Outages During 2009

Table 8 lists all circuits where one or more customers on a circuit experienced more than 12 sustained outages in 2009. Please note, this list does not mean that all the customers on the circuit experienced more than 12 outages.

PG&E is addressing the necessary portions of these circuits as part of the overall service reliability improvement plans.

Table 8 – Customers Experiencing > 12 Sustained Outages During 2009

Division	Feeder Name	Customers Experiencing > 12 Outages
CENTRAL COAST	BEN LOMOND 1101	169
CENTRAL COAST	BIG BASIN 1102	14
CENTRAL COAST	DOLAN ROAD 1104	1
CENTRAL COAST	POINT MORETTI 1101	8
CENTRAL COAST	ROB ROY 2105	13
DE ANZA	LOS GATOS 1107	441
LOS PADRES	ZACA 1101	1
NORTH COAST	FITCH MOUNTAIN 1113	6
NORTH COAST	GARBERVILLE 1102	321
NORTH VALLEY	CHALLENGE 1101	2
SACRAMENTO	ARBUCKLE 1102	4
SACRAMENTO	COLUSA 1103	6
SACRAMENTO	GRAND ISLAND 2226	13
SACRAMENTO	GRAND ISLAND 2227	7
SACRAMENTO	JAMESON 1104	7
SACRAMENTO	MADISON 2101	15
SIERRA	ALLEGHANY 1101	8
SIERRA	EL DORADO P H 2101	294
STOCKTON	FROGTOWN 1702	86
STOCKTON	WEST POINT 1102	1

Customers Experiencing > 12 Sustained Outages During 2008

Table 5 lists all circuits where one or more customers on a circuit experienced more than 12 sustained outages in 2008. Please note, this list does not mean that all the customers on the circuit experienced more than 12 outages.

PG&E is addressing the necessary portions of these circuits as part of the overall service reliability improvement plans.

Table 5 – Customers Experiencing > 12 Sustained Outages During 2008

Division	Feeder Name	Customers Experiencing > 12 Outages
CENTRAL COAST	BEN LOMOND 0401	6
CENTRAL COAST	BEN LOMOND 1101	699
CENTRAL COAST	BIG BASIN 1101	223
CENTRAL COAST	BIG BASIN 1102	16
CENTRAL COAST	CAMP EVERS 2105	92
CENTRAL COAST	LOMPICO 0401	20
CENTRAL COAST	OTTER 1102	194
CENTRAL COAST	POINT MORETTI 1101	14
CENTRAL COAST	ROB ROY 2104	354
CENTRAL COAST	SOLEDAD 2101	99
DE ANZA	CAMP EVERS 2106	43
DE ANZA	LOS GATOS 1106	166
DE ANZA	LOS GATOS 1107	45
LOS PADRES	SANTA MARIA 1105	306
LOS PADRES	SISQUOC 1102	2
NORTH BAY	NAPA 1107	29
NORTH BAY	SAUSALITO 1102	13
NORTH COAST	ARCATA 1121	7
NORTH COAST	BRIDGEVILLE 1101	6
NORTH COAST	EEL RIVER 1101	10
NORTH COAST	GARBERVILLE 1102	425
NORTH COAST	HOOPA 1101	223
NORTH COAST	OLEMA 1101	14
NORTH COAST	POINT ARENA 1101	3
NORTH COAST	RIO DELL 1102	11
NORTH COAST	WILLOW CREEK 1101	35
NORTH VALLEY	LOGAN CREEK 2102	1
NORTH VALLEY	NORD 1104	1
PENINSULA	MENLO 1103	15
SACRAMENTO	KNIGHTS LANDING 1101	3
SACRAMENTO	MERIDIAN 1101	13
SACRAMENTO	RICE 1101	5
SACRAMENTO	RICE 1103	4
SIERRA	BRUNSWICK 1105	12
SIERRA	EAST NICOLAUS 1101	6
SIERRA	EL DORADO P H 2101	127
SIERRA	MOUNTAIN QUARRIES 2101	65
SIERRA	PLACERVILLE 2106	395
SIERRA	TUDOR 1101	9
STOCKTON	CORRAL 1103	19
YOSEMITE	CURTIS 1703	45
YOSEMITE	MERCED 1114	26
YOSEMITE	ORO LOMA 1106	2

SECTION 3

Customers Experiencing > 12 Sustained Outages During 2007

Table 5 lists all circuits where one or more customers on a circuit experienced more than 12 sustained outages in 2007. Please note, this list does not mean that all the customers on the circuit experienced more than 12 outages.

PG&E is addressing the necessary portions of these circuits as part of the overall service reliability improvement plans.

Table 5 – Customers Experiencing > 12 Sustained Outages During 2007

Division	Feeder Name	Customers Experiencing > 12 Outages
CENTRAL COAST	DOLAN ROAD 1104	33
CENTRAL COAST	ROB ROY 2104	53
DIABLO	BRENTWOOD SUB 2105	17
LOS PADRES	SISQUOC 1102	1
LOS PADRES	ZACA 1101	1
NORTH BAY	NOVATO 1104	8
NORTH BAY	SILVERADO 2102	16
NORTH COAST	BRIDGEVILLE 1102	9
NORTH COAST	MONTE RIO 1111	8
NORTH VALLEY	CHALLENGE 1101	350
NORTH VALLEY	GERBER 1102	22
NORTH VALLEY	JACINTO 1101	2
SACRAMENTO	CORDELIA 1104	57
SACRAMENTO	JAMESON 1104	9
SACRAMENTO	PEABODY 2107	72
SIERRA	EL DORADO P H 2101	10
YOSEMITE	COTTLE 1702	63
YOSEMITE	FIGARDEN SUB. 2110	2

Customers Experiencing > 12 Sustained Outages During 2006

Table 14 lists all circuits where one or more customers on a circuit experienced more than 12 sustained outages in 2006. Please note, this list does not mean that all the customers on the circuit experienced more than 12 outages.

PG&E is addressing the necessary portions of these circuits as part of the overall service reliability improvement plans

Table 14 – Customers Experiencing > 12 Sustained Outages During 2006

Division	Feeder Name	Customers Experiencing > 12 Outages
CENTRAL COAST	BEN LOMOND 0401	220
CENTRAL COAST	BEN LOMOND 1101	620
CENTRAL COAST	BIG BASIN 1102	1
CENTRAL COAST	BIG TREES 0402	73
CENTRAL COAST	CAMP EVERS 2105	246
CENTRAL COAST	CASTROVILLE 2103	11
CENTRAL COAST	GREEN VALLEY 2103	4
CENTRAL COAST	HOLLISTER 2104	30
CENTRAL COAST	LOMPICO 0401	175
CENTRAL COAST	ROB ROY 2104	160
DE ANZA	CAMP EVERS 2106	818
DE ANZA	LOS GATOS 1107	58
DIABLO	KIRKER SUB 2104	395
FRESNO	WOODWARD 2108	1
LOS PADRES	CAYUCOS 1102	3
LOS PADRES	OCEANO 1101	20
LOS PADRES	OILFIELDS 1103	57
LOS PADRES	SANTA MARIA 1108	77
LOS PADRES	SISQUOC 1102	4
NORTH BAY	OLEMA 1101	13
NORTH COAST	ARCATA 1121	7
NORTH COAST	COTATI 1103	14
NORTH COAST	GARBERVILLE 1101	19
NORTH COAST	GARBERVILLE 1102	19
NORTH COAST	HOOPA 1101	74
NORTH COAST	JANES CREEK 1103	35
NORTH COAST	MONTE RIO 1111	86
NORTH COAST	RIO DELL 1102	22
NORTH COAST	SONOMA 1107	11
NORTH VALLEY	ESQUON 1103	20
PENINSULA	MENLO 1103	2
SACRAMENTO	DEEPWATER 1107	26
SACRAMENTO	GRAND ISLAND 2225	86
SACRAMENTO	PEABODY 2107	4
SACRAMENTO	PUTAH CREEK 1102	99
SIERRA	APPLE HILL 2102	195
SIERRA	EL DORADO P H 2101	970
SIERRA	PLACERVILLE 2106	309
STOCKTON	MANTECA 1704	64
STOCKTON	MANTECA 1705	140

Customers Experiencing > 12 Sustained Outages During 2005

Table 8 lists all circuits where one or more customers on a circuit experienced more than 12 sustained outages in 2005. Please note, this list does not mean all the customers on the circuit experienced more than 12 outages.

PG&E is addressing the necessary portions of these circuits as part of the overall service reliability improvement plans

Table 8 – Customers Experiencing > 12 Sustained Outages During 2005

Division	Feeder Name	Customers Experiencing > 12 Outages
CENTRAL COAST	BIG BASIN 1102	13
CENTRAL COAST	BIG TREES 0402	32
CENTRAL COAST	CAMP EVERS 2104	93
CENTRAL COAST	GREEN VALLEY 2101	1
CENTRAL COAST	ROB ROY 2104	71
CENTRAL COAST	ROB ROY 2105	13
CENTRAL COAST	VIEJO 2202	30
DIABLO	BRENTWOOD SUB 2105	1
DIABLO	CONTRA COSTA 2108	21
FRESNO	DUNLAP 1103	270
FRESNO	KINGSBURG 1116	967
KERN	TEJON 1102	249
LOS PADRES	OILFIELDS 1103	28
LOS PADRES	SISQUOC 1103	151
LOS PADRES	ZACA 1101	1
NORTH BAY	CALISTOGA 1101	49
NORTH BAY	PUEBLO 2103	32
NORTH BAY	SILVERADO 2104	146
NORTH COAST	EEL RIVER 1101	122
NORTH COAST	FRUITLAND 1142	13
NORTH COAST	GARBERVILLE 1101	12
NORTH COAST	GARBERVILLE 1102	10
NORTH COAST	HARTLEY 1101	3
NORTH COAST	MONTE RIO 1111	8
NORTH COAST	OLEMA 1101	10
NORTH COAST	RIO DELL 1102	2
NORTH COAST	WILLITS 1103	6
NORTH COAST	WILLOW CREEK 1101	3
SACRAMENTO	GRAND ISLAND 2224	244
SACRAMENTO	MADISON 1105	14
SACRAMENTO	PUTAH CREEK 1102	44
SIERRA	EL DORADO P H 2101	734
STOCKTON	COLONY 1102	25
STOCKTON	FROGTOWN 1702	19
STOCKTON	MIDDLE RIVER 1101	4
STOCKTON	OLETA 1101	40
YOSEMITE	OAKHURST 1103	4
YOSEMITE	PEORIA FLAT 1701	117
YOSEMITE	SPRING GAP 1701	37
YOSEMITE	STOREY 1109	25
YOSEMITE	VALLEY HOME 1701	30

Customers Experiencing > 12 Sustained Outages During 2004

Table 5 lists all circuits where one or more customers on a circuit experienced more than 12 sustained outages in 2004. Please note, this list does not mean all the customers on the circuit experienced more than 12 outages.

PG&E is addressing the necessary portions of these circuits as part of the overall service reliability improvement plans.

Table 5 – Customers Experiencing > 12 Sustained Outages During 2004

Division	Feeder Name	Customers Experiencing > 12 Outages
CENTRAL COAST	BEN LOMOND 0401	11
CENTRAL COAST	BEN LOMOND 1101	284
CENTRAL COAST	CAMP EVERS 2104	343
CENTRAL COAST	CAMP EVERS 2105	105
CENTRAL COAST	FOREST 0422	30
CENTRAL COAST	GREEN VALLEY 2101	39
CENTRAL COAST	LOS OSITOS 2101	108
CENTRAL COAST	POINT MORETTI 1101	21
CENTRAL COAST	ROB ROY 2104	66
CENTRAL COAST	SOLEDAD 2101	12
DE ANZA	CAMP EVERS 2106	408
DIABLO	BRENTWOOD SUB 2113	16
LOS PADRES	SISQUOC 1103	151
NORTH BAY	MONTICELLO 1101	23
NORTH BAY	NAPA 1102	10
NORTH COAST	GARBERVILLE 1101	29
NORTH COAST	GARBERVILLE 1102	13
NORTH COAST	MOLINO 1101	77
NORTH COAST	OLEMA 1101	18
NORTH COAST	TRINIDAD 1102	13
NORTH VALLEY	LOGAN CREEK 2101	54
NORTH VALLEY	ORO FINO 1102	279
SIERRA	ALLEGHANY 1101	152
STOCKTON	AVENA 1702	17
STOCKTON	WEST POINT 1101	26
YOSEMITE	RIVERBANK 1713	144

Customers Experiencing > 12 Sustained Outages During 2003

Table 6 lists all circuits where one or more customers on a circuit experienced more than 12 sustained outages in 2003. Please note, this list does not mean all the customers on the circuit experienced more than 12 outages.

PG&E is addressing the necessary portions of these circuits as part of the overall service reliability improvement plans.

Table 6 - Customers Experiencing > 12 Sustained Outages During 2003

Division	Feeder Name	Customers Experiencing > 12 Outages
CENTRAL COAST	BEN LOMOND 0401	6
CENTRAL COAST	BIG BASIN 1101	35
CENTRAL COAST	CAMP EVERS 2104	22
CENTRAL COAST	GREEN VALLEY 2101	38
CENTRAL COAST	LOS OSITOS 2101	6
DE ANZA	CAMP EVERS 2105	90
DE ANZA	LOS GATOS 1106	191
DIABLO	BRENTWOOD SUB 2113	6
DIABLO	CLAYTON 2212	16
NORTH COAST	BRIDGEVILLE 1102	1
NORTH COAST	EEL RIVER 1101	121
NORTH COAST	GARBERVILLE 1101	5
NORTH COAST	GARBERVILLE 1102	7
NORTH COAST	HARTLEY 1101	27
NORTH COAST	MENDOCINO 1101	145
NORTH COAST	MONTE RIO 1111	78
SACRAMENTO	MADISON 1105	15
STOCKTON	HERDLYN 1103	32
YOSEMITE	GUSTINE 1102	2
YOSEMITE	MENDOTA 1102	239

Customers Experiencing > 12 Sustained Outages During 2002

Table 7 lists all circuits where one or more customers on a circuit experienced more than 12 sustained outages in 2002. Please note, this list does not mean all the customers on the circuit experienced more than 12 outages.

PG&E is addressing the necessary portions of these circuits as part of the overall service reliability improvement plans.

Table 7 - Customers Experiencing > 12 Sustained Outages During 2002

Division	Feeder Name	Customers Experiencing > 12 Outages
CENTRAL COAST	CAMP EVERS 2104	90
CENTRAL COAST	LOMPICO 0401	4
DIABLO	CONTRA COSTA 2109	8
FRESNO	DEVILS DEN 1101	1
NORTH BAY	CALISTOGA 1102	52
NORTH BAY	SILVERADO 2105	31
NORTH COAST	EEL RIVER 1101	89
NORTH COAST	GARBERVILLE 1101	38
NORTH COAST	GARBERVILLE 1102	76
NORTH COAST	MONTE RIO 1111	2
NORTH VALLEY	LOGAN CREEK 2101	53
SAN JOSE	LLAGAS 2104	28
YOSEMITE	COTTLE 1702	3

Customers Experiencing > 12 Sustained Outages During 2001

Table 6 lists all circuits where one or more customers on a circuit that experienced more than 12 sustained outages in 2000. Please note, this list does not mean all the customers on the circuit experienced more than 12 outages.

PG&E is addressing the necessary portions of these circuits as part of the overall service reliability improvement plans.

Table 6 - Customers Experiencing > 12 Sustained Outages During 2001

Division	Feeder Name	# Customers Experiencing > 12 Outages
CENTRAL COAST	BIG BASIN 1101	170
CENTRAL COAST	BIG BASIN 1102	150
CENTRAL COAST	CASTROVILLE 2103	8
CENTRAL COAST	FOREST 0422	21
CENTRAL COAST	POINT MORETTI 1101	49
DE ANZA	CAMP EVERS 2106	130
DE ANZA	LOS GATOS 1106	45
DE ANZA	LOS GATOS 1107	129
FRESNO	DUNLAP 1102	341
FRESNO	TULARE LAKE 2108	11
KERN	SISQUOC 1102	3
LOS PADRES	CABRILLO 1103	47
NORTH BAY	CALISTOGA 1101	6
NORTH COAST	ANNAPOLIS 1101	5
NORTH COAST	ARCATA 1122	16
NORTH COAST	CLEAR LAKE 1101	37
NORTH COAST	GARBERVILLE 1101	342
NORTH COAST	GARBERVILLE 1102	302
NORTH COAST	GEYSERVILLE 1101	14
NORTH COAST	HOOPA 1101	29
NORTH COAST	MONTE RIO 1111	562
NORTH COAST	MONTE RIO 1113	140
NORTH COAST	RIO DELL 1102	161
NORTH COAST	WILLITS 1103	35
NORTH VALLEY	LOGAN CREEK 2101	64
NORTH VALLEY	LOGAN CREEK 2102	27
NORTH VALLEY	WYANDOTTE 1103	13
PENINSULA	HALF MOON BAY 1103	45
SACRAMENTO	MADISON 1105	30
SAN JOSE	LLAGAS 2104	29
SIERRA	BRUNSWICK 1105	686
SIERRA	CATLETT 1101	13
SIERRA	PLACERVILLE 2106	80
STOCKTON	PINE GROVE 1102	125
STOCKTON	VIERRA 1702	91
YOSEMITE	LE GRAND 1110	9
YOSEMITE	OAKHURST 1103	422

Total – 4,387