

**APPENDIX F  
Page 1****Glossary of Acronyms and Abbreviations**

A.	Application
A&G	Administrative and General
AB	Assembly Bill
ACR	Assigned Commissioner's Ruling
AECA	Agricultural Energy Consumers Association
A-J	Averch-Johnson
ALJ	Administrative Law Judge
APD	Abnormal Peak Day
ARA	Attrition Rate Adjustment
ARAP	Automated Rate Analysis Program
ARAT	Agricultural Rate Assignment Tool
ASL	Average Service Life
Bain	Bain and Company
BCAP	Biennial Cost Allocation Proceeding
BPM&PP	Bill Print, Mailing and Payment Processing Center
BSID	Business Systems Integration Department
CAL-SLA	California City-County Streetlight Association

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CAS	Combustion Appliance Safety
CCUE	Coalition of California Utility Employees
CEE	Customer Energy Efficiency
CEMA	Catastrophic Events Memorandum Account
CFBF	California Farm Bureau Federation
CG&E	Cincinnati Gas & Electric
Christensen	Christensen Associates
CIA	Commercial, Industrial and Agricultural
CIAC	Contributions In Aid of Construction
CIS	Customer Information System
CLFP	California League of Food Processors
Con Ed	Consolidated Edison
CPA	Certified Public Accountant
CPI	Consumer Price Index
CTC	Competition Transition Charge
CTM	Contribution to Margin
CVR	Conservation Voltage Regulation
D.	Decision

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DEA	Data Envelopment Analysis
DGS	California Department of General Services
DH&S	Deloitte, Haskins and Sells
Diablo Canyon	Diablo Canyon Nuclear Power Plant
DPA	Distribution Planning Area
DRA	Division of Ratepayer Advocates
DSM	Demand-Side Management
ECI	Employment Cost Index
Edison	Southern California Edison Company
EID	El Dorado Irrigation District
EIR	Electric Industry Restructuring
Enron	Enron Corporation
EPRI	Electric Power Research Institute
ERAT	Electric Rate Analysis Tool
ERISA	Employee Retirement Income Security Act
ESPs	Energy Service Providers
ETI	Economics and Technology, Inc.
FAS	Field Automation System

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FASB	Financial Accounting Standards Board
FEA	Federal Executive Agencies
FERC	Federal Energy Regulatory Commission
FID	Facilities Information Database
FinEcon	Financial Economic Consulting
GO	General Order
GPRP	Gas Pipeline Replacement Program
GRC	General Rate Case
Humboldt	Humboldt Bay Power Plants
I.	Investigation
IBEW	Local 1245 of the International Brotherhood of Electrical Workers
ICR	Intelligent Call Routing
IOUs	Investor-owned Utilities
IRS	Internal Revenue Service
ISO	Independent System Operator
IT	Information Technology
IVRU	Interactive Voice Response Unit
KWh	Kilowatt hours

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JET	Job Estimating Tools
Laguna	Laguna Irrigation District
LCIS	Legacy CIS
LLRW	Low-Level Radioactive Wastes
LILCO	Long Island Lighting Co.
LTD	Long Term Disability
MAAC	Major Additions Adjustment Clause
MFP	Multi-factor Productivity
MHB	MHB Technical Associates
MID	Merced Irrigation District
M&S	Materials and Supplies
NARUC	National Association of Regulatory Utility Commissioners
MWC	Major Work Category
MWh	Megawatt-hours
nCIS	Non-core CIS
NEBS/MLX	Non-Energy Billing/Mainline Extensions
NOI	Notice of Intent
NPV	Net Present Value

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NRC	Nuclear Regulatory Commission
OIS	Outage Information System
O&M	Operation and Maintenance
ORA	Office of Ratepayer Advocates
PBR	Performance Based Ratemaking
PCCs	Provider Cost Centers
PG&E	Pacific Gas and Electric Company
PBOPs	Post Retirement Benefits Other Than Pensions
PGT	Pacific Gas Transmission
PIP	Performance Incentive Plan
PRC	Public Resource Code
PX	Power Exchange
QAS	Quality Assurance Standards
R&D	Research and Development
RCCs	Responsibility Cost Centers
RDW	Rate Design Window
REI	Retirement Experience Index
RO	Results of Operation

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SAIDI	System Average Interruption Duration Index
SAIFI	System Average Interruption Frequency Index (SAIFI)
SAP	SAP AG
SB	Senate Bill
SDG&E	San Diego Gas & Electric Company
SEC	Securities and Exchange Commission
SFAS	Statement of Financial Accounting Standard
SoCalGas	Southern California Gas Company
SPR	Simulated Plant Record
Test Site	Technology Integration Test Site
TURN	The Utility Reform Network
UCCs	Unbundled Cost Categories
UC/CSU	University of California and California State University
UEG	Utility Electric Generation
USOA	Uniform System of Accounts
WMS	Work Management System (WMS)

**(END OF APPENDIX F)**