

Direct Access Implementation Activities Report

Statewide Summary

From Utility Reports Filed 12/15/98

Table 1 - Previous Month's Activities: November 1 to November 30, 1998

Requirement	Residential	Commercial <20 kW	Commercial 20 - 500 kW	Industrial > 500 kW	Agricultural	Unknown	Total
1) The number of Direct Access requests received	6,192	1,745	2,220	171	439	452	11,219
2) The number of Direct Access requests processed	5,577	1,522	2,030	148	406	7	9,690
3) The average backlog of Direct Access requests during the month	0.00	0.00	0.00	0.00	0.00	0.00	0.00
4) The number of Direct Access switches from UDC to ESP	4,076	608	455	28	87	3	5,257
5) The number of Direct Access switches from ESP to ESP	18	0	0	0	0	0	18
6) The number of Direct Access switches from ESP to UDC	1,103	55	11	5	7	0	1,181

Direct Access Implementation Activities Report

Pacific Gas and Electric Company

From Utility Reports Filed 12/15/98

Table 1 - Previous Month's Activities: November 1 to November 30, 1998

Requirement	Residential	Commercial <20 kW	Commercial 20 - 500 kW	Industrial > 500 kW	Agricultural	Unknown	Total
1) The number of Direct Access requests received	3,226	690	1,163	121	204	151	5,555
2) The number of Direct Access requests processed	3,165	672	1,157	120	193	7	5,314
3) The average backlog of Direct Access requests during the month	0	0	0	0	0	0	0.00
4) The number of Direct Access switches from UDC to ESP	1,978	102	97	5	52	3	2,237
5) The number of Direct Access switches from ESP to ESP	15	0	0	0	0	0	15
6) The number of Direct Access switches from ESP to UDC	386	23	4	5	0	0	418

Direct Access Implementation Activities Report

Southern California Edison Company

From Utility Reports Filed 12/15/98

Table 1 - Previous Month's Activities: November 1 to November 30, 1998

Requirement	Residential	Commercial <20 kW	Commercial 20 - 500 kW	Industrial > 500 kW	Agricultural	Unknown	Total
1) The number of Direct Access requests received	1,822	775	720	38	210	226	3,791
2) The number of Direct Access requests processed	1,544	643	652	22	197	0	3,058
3) The average backlog of Direct Access requests during the month	0	0	0	0	0	0	0.00
4) The number of Direct Access switches from UDC to ESP	1,476	295	241	12	16	0	2,040
5) The number of Direct Access switches from ESP to ESP	3	0	0	0	0	0	3
6) The number of Direct Access switches from ESP to UDC	565	31	7	0	6	0	609

Direct Access Implementation Activities Report

San Diego Gas and Electric Company

From Utility Reports Filed 12/15/98

Table 1 - Previous Month's Activities: November 1 to November 30, 1998

Requirement	Residential	Commercial <20 kW	Commercial 20 - 500 kW	Industrial > 500 kW	Agricultural	Unknown	Total
1) The number of Direct Access requests received	1,144	280	337	12	25	75	1,873
2) The number of Direct Access requests processed	868	207	221	6	16	0	1,318
3) The average backlog of Direct Access requests during the month	0.00	0.00	0.00	0.00	0.00	0.00	0.00
4) The number of Direct Access switches from UDC to ESP	622	211	117	11	19	0	980
5) The number of Direct Access switches from ESP to ESP	0	0	0	0	0	0	0
6) The number of Direct Access switches from ESP to UDC	152	1	0	0	1	0	154

Direct Access Implementation Activities Report

Statewide Summary

From Utility Reports Filed 12/15/98

Table 1 - Previous Month's Activities: November 1 to November 30, 1998

Requirement	Residential	Commercial <20 kW	Commercial 20 - 500 kW	Industrial > 500 kW	Agricultural	Unknown	Total
1) The number of Direct Access requests received	6,192	1,745	2,220	171	439	452	11,219
2) The number of Direct Access requests processed	5,577	1,522	2,030	148	406	7	9,690
3) The average backlog of Direct Access requests during the month	0	0	0	0	0	0	0.00
4) The number of Direct Access switches from UDC to ESP	4,076	608	455	28	87	3	5,257
5) The number of Direct Access switches from ESP to ESP	18	0	0	0	0	0	18
6) The number of Direct Access switches from ESP to UDC	1,103	55	11	5	7	0	1,181

Definitions of the Direct Access Reporting Requirements

Requirement	Definition
1) The number of Direct Access requests received	The total number of Direct Access Service Requests (DASRs - including resubmissions and possible cancellations) received requesting sign-up with an Electric Service Provider (ESP), during the reporting period
2) The number of Direct Access requests processed	The total number of Direct Access Service Requests (DASRs) accepted requesting sign-up with an Electric Service Provider (ESP), during the reporting period
3) The average backlog of Direct Access requests during the month	The average number of business days, at the end of the required seven day period, between the time the DASR was received to the time it was determined to be accepted, rejected or pending.
4) The number of Direct Access switches from UDC to ESP	The total number of complete Direct Access switches from UDC bundled service to Direct Access, during the reporting period
5) The number of Direct Access switches from ESP to ESP	The total number of complete Direct Access switches from one Energy Service Provider (ESP) to another Energy Service Provider (ESP), during the reporting period.
6) The number of Direct Access switches from ESP to UDC	The total number of complete Direct Access switches from Direct Access to UDC bundled service, during the reporting period