

Direct Access Implementation Activity Report

Pacific Gas and Electric Company

July 15, 1998

Table 1 - Previous Month's Activity: June 1, 1998 to June 30, 1998

Requirement	Residential	Commercial <20 kW	Commercial 20 - 500 kW	Industrial > 500 kW	Agricultural	Unknown	Total
1) The number of Direct Access requests received	3,831	418	526	43	448	1,628	6,894
2) The number of Direct Access requests processed	3,831	418	526	43	448	0	5,266
3) The average backlog of Direct Access requests during the month	0	0	0	0	0	0	0
4) The number of Direct Access switches from UDC to ESP	1,269	186	196	24	42	0	1,717
5) The number of Direct Access switches from ESP to ESP	7	0	0	0	0	0	7
6) The number of Direct Access switches from ESP to UDC	0	0	0	0	0	0	0

Definitions of the Direct Access Reporting Requirements

Table 1 - Previous Month's Activity	
Requirement	Definition
1) The number of Direct Access requests received	The total number of Direct Access Service Requests (DASRs) received requesting sign-up with an Electric Service Provider (ESP), during the reporting period
2) The number of Direct Access requests processed	The total number of Direct Access Service Requests (DASRs) accepted requesting sign-up with an Electric Service Provider (ESP), during the reporting period
3) The average backlog of Direct Access requests during the month	The average number of business days, at the end of the required seven day period, between the time the DASR was received to the time it was determined to be accepted, rejected or pending.
4) The number of Direct Access switches from UDC to ESP	The total number of complete Direct Access switches from UDC bundled service to Direct Access, during the reporting period
5) The number of Direct Access switches from ESP to ESP	The total number of complete Direct Access switches from one Energy Service Provider (ESP) to another Energy Service Provider (ESP), during the reporting period.
6) The number of Direct Access switches from ESP to UDC	The total number of complete Direct Access switches from Direct Access to UDC bundled service, during the reporting period