## Definitions of the Direct Access Reporting Requirements

| Requirement | Table 1 - Previous Month's Activities |
| :--- | :--- |
| $\quad$ Definition |  |
| 1) The number of Direct Access <br> requests received | The total number of Direct Access Service Requests (DASRs) received requesting <br> sign-up with an Electric Service Provider (ESP), during the reporting period. |
| 2) The number of Direct Access |  |
| requests processed | The total number of Direct Access Service Requests (DASRs) accepted requesting <br> sign-up with an Electric Service Provider (ESP), during the reporting period. |
| 3) The average backlog of Direct |  |
| Access requests during the month | The average number of business days, at the end of the required seven day period, |
| between the time the DASR was received to the time it was determined to be |  |
| accepted, reiected or pending. |  |

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| Requirement | Residential | $\begin{aligned} & \text { Commercial } \\ & \text { <20 kW } \end{aligned}$ | $\begin{aligned} & \text { Commercial } \\ & 20-500 \mathrm{~kW} \end{aligned}$ | Industrial $\text { > } 500 \mathrm{~kW}$ | Agricultural | Unknown | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1) The number of Direct Access requests received | 4,494 | 1,233 | 1,106 | 75 | 866 | 1,213 | 8,987 |
| 2) The number of Direct Access requests processed | 4,221 | 1,111 | 977 | 58 | 796 | 0 | 7,163 |
| 3) The average backlog of Direct Access requests during the month | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4) The number of Direct Access switches from UDC to ESP | 4,864 | 712 | 283 | 69 | 49 | 0 | 5,977 |
| 5) The number of Direct Access switches from ESP to ESP | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 6) The number of Direct Access switches from ESP to UDC | 104 | 3 | 0 | 0 | 0 | 0 | 107 |

