Definitions of the Direct Access Reporting Requirements

Table 1 - Previous Month's Activities						
Requirement	Definition					
1) The number of Direct Access	The total number of Direct Access Service Requests (DASRs) received requesting					
requests received	sign-up with an Electric Service Provider (ESP), during the reporting period.					
2) The number of Direct Access	The total number of Direct Access Service Requests (DASRs) accepted requesting					
requests processed	sign-up with an Electric Service Provider (ESP), during the reporting period.					
3) The average backlog of Direct	The average number of business days, at the end of the required seven day period,					
Access requests during the month	between the time the DASR was received to the time it was determined to be					
	accepted, rejected or pending.					
4) The number of Direct Access	The total number of complete Direct Access switches from UDC bundled service to					
switches from UDC to ESP	Direct Access, during the reporting period.					
5) The number of Direct Access	The total number of complete Direct Access switches from one Energy Service					
switches from ESP to ESP	Provider (ESP) to another Energy Service Provider (ESP), during the reporting period.					
6) The number of Direct Access	The total number of complete Direct Access switches from Direct Access to UDC					
switches from ESP to UDC	bundled service, during the reporting period.					

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Table 1 - Previous Month's Activities: June 1, 1998 to June 30, 1998								
Requirement	Residential	Commercial <20 kW	Commercial 20 - 500 kW	Industrial > 500 kW	Agricultural	Unknown	Total	
 The number of Direct Access requests received 	4,494	1,233	1,106	75	866	1,213	8,987	
 The number of Direct Access requests processed 	4,221	1,111	977	58	796	0	7,163	
 The average backlog of Direct Access requests during the month 	0	0	0	0	0	0	0	
 The number of Direct Access switches from UDC to ESP 	4,864	712	283	69	49	0	5,977	
5) The number of Direct Access switches from ESP to ESP	0	0	0	0	0	0	0	
 The number of Direct Access switches from ESP to UDC 	104	3	0	0	0	0	107	