

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

E-2

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RESOLUTION: E-2029

EVALUATION & COMPLIANCE DIVISION

BRANCH: Energy

DATE: May 15, 1985

R E S O L U T I O N

ORDER AUTHORIZING SAN DIEGO GAS AND ELECTRIC COMPANY
(SDG&E) TO REVISE ITS ELECTRIC RULE 11, DISCONTINUANCE
OF SERVICE

By Advice Letter 633-E Supplemental, filed March 25, 1985, SDG&E requires authority to revise Rule No. 11, Discontinuance of Service, as it applies to electric service and as set forth on Cal. P.U.C. Sheets 5374-E through 5376-E, inclusive. The facts are as follows:

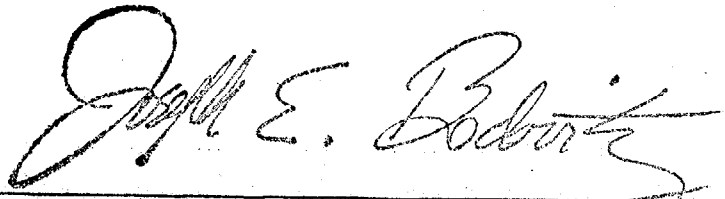
1. The proposed revision of Electric Rule 11, Discontinuance of Service, will provide, at SDG&E's option, that a domestic customer whose service is subject to termination for nonpayment, may be provided extended service in lieu of full discontinuance of service.
2. In order to assist customers who are unable to pay their electric bills, SDG&E may, at its option, install a service-extending device, which will allow continued electric service for minimal use of electricity. The maximum time for providing such extended service shall be determined by the utility, but in most cases would be up to but not to exceed 15 days.
3. In such cases, this would ease the hardship of total disconnection while customers arrange to pay the bill that is due, and at the same time minimize further losses to SDG&E as the result of unpaid bills.
4. The device, including a two-pole 10-ampere circuit breaker, will be installed behind the customers meter by SDG&E to limit the energy use to 1,150 watts at 115 volts or up to a maximum of 2,300 watts if applied to a well balanced 230 volt load such as a single burner on an electric range.
5. The device will not be installed without verbal face to face contact with the affected adult customer, including spouse or other responsible adult.
6. The customer will be made fully aware of the limitations of the device and will be given a fact sheet on its application and use and how to manually reset it when it trips off.

7. A new Section I., Service Extender Device, will be added to Rule No. 11 outlining the above procedure. (Attachment A)
8. All other provisions for discontinuance of service will continue in effect as presently filed.
9. This filing will not increase any rate or charge, conflict with other schedules or rules, nor cause the withdrawal of service.
10. Public notification of this filing has been made by mailing copies of the advice letter to other utilities and to governmental agencies. The Commission Staff has received no protests in this matter.
11. The staff of the Consumer Affairs Branch of the Public Affairs Division and the staff of the Service and Safety Branch of the Evaluation and Compliance Division have reviewed this filing and recommends its approval.

THEREFORE:

1. San Diego Gas and Electric Company is authorized under Sections 491 and 779 of the Public Utilities Code to place Advice Letter 633-E and accompanying tariff sheets into effect today.
2. The above advice letter and tariff sheets shall all be marked to show that they were authorized for filing by Resolution E-2029. This resolution is effective today.

I certify that this resolution was adopted by the Public Utilities Commission at its regular meeting on May 15, 1985. The following Commissioners approved it:


Executive Director

DONALD VIAL
President
VICTOR CALVO
PRISCILLA C. GREW
FREDERICK R. DUDA
Commissioners