



## Deaf and Disabled Telecommunications Program

The California Public Utilities Commission's California Telephone Access Program (CTAP) assists California's consumers with hearing, vision, mobility, speech and cognitive disabilities by providing free specialized equipment. It also provides a relay service where operators will relay messages between a person using a TTY and a person who does not use a TTY.

The equipment is free to anyone who qualifies. Just complete a simple application form and have it signed by an audiologist, physician, optometrist or other "certifying agent" to confirm that the individual has a disability or impairment.

The relay service itself is available 24 hours a day and is free, however the caller would pay the standard charge for calling the other person.

The CTAP program is funded through a small surcharge on all telephone bills. Anyone who wants more information can find it on the website at [www.ddtp.org](http://www.ddtp.org) or call its Consumer Affairs at:

800- 867-4323 (Voice)

800- 867-4323 (TTY)

510- 302-1131 (Fax)