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Division of Ratepayer Advocates California Public Utilities Commission

Dana S. Appling, Director

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http://ora.ca.gov

Honorable Debra Bowen State Capitol, Room 4040 Sacramento, CA 95814

RE: SB 1666 (Bowen) Support

Dear Senator Bowen:

The Division of Ratepayer Advocates supports your SB 1666, which would prohibit a person from obtaining or attempting to obtain, causing to be disclosed or attempting to cause to be disclosed, personal information about a customer or employee of a business using any of the specified methods.

Public Utilities Code section 2891 currently prohibits telephone corporations from disseminating the personal calling patterns, financial information, services purchased or demographic information about a residential customer to any other person or corporation without first obtaining their written consent. SB 1666 would augment this statute by expanding the "personal information" definition within Civil Code Section 1798.80 (e) to include telephone calling pattern records or lists.

The Division of Ratepayer Advocates supports your bills effort to protect consumer's personal information and looks forward to working with you to pass this important legislation.

If you have any questions or would like to discuss this matter further, please call Matthew Marcus our Legislative Director at (916) 327-3455 or me at (415) 703-2544.

Sincerely,

Dana S. Appling, Director Division of Ratepayer Advocates