

ACCESS SERVICE

18. Services for Resale

18.1 General

Resale Services are Utility retail services that can be purchased by Competitive Local Carriers (CLCs). CLCs who purchase Resale Services for resale to either business or residential end users are referred to as "CLC Resellers". CLC Resellers may not utilize the Utility brand, logo, or service marks in the resale of Resale Services unless specifically authorized by the Utility under a separate agreement.

18.1.1 Regulations

Rules and Regulations set forth in this Schedule govern Resale Services.

In some cases they will supersede the Rules and Regulations set forth in the Utility's Access Services Schedule Cal.P.U.C. No. 175-T, listed below. Unless otherwise specified in this tariff, the following rules will govern: (T) (T)

- Section 2.1.11 Notification of Service-Affecting Activities
- Section 2.1.12 Coordination with Respect to Network Contingencies
- Section 2.2.2 Interference or Impairment
- Section 2.2.3 Unlawful Use
- Section 2.3.2 Ownership of Facilities and Theft
- Section 2.3.3 Equipment Space and Power
- Section 2.3.11 Claims and Demands
- Section 2.3.13 Coordination with Respect to Network Contingencies
- Section 2.4.1 Payment of Rates, Charges and Deposits
- Section 2.4.2 Minimum Period
- Section 2.4.8 Billing of Access Services Provided by more Than One Utility
- Section 5.1.1 Ordering Conditions
- Section 5.2.5 Minimum Period
- Section 5.2.6 Minimum Period Charges
- Section 5.2.8 Service Rearrangements
- Section 5.3. Available Inventory
- Section 7.1 General
- Section 7.4 Rate Regulations

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

- (A) The CLC Reseller becomes the customer of record for the Utility; the end user is the customer of the CLC Reseller.
- (B) The Utility bills the CLC Reseller and the CLC Reseller is responsible for all applicable charges for the Services for Resale.
- (C) Per Visit Inside Wire Repair Service and Per Month Inside Wire Plans as set forth in Schedule Cal.P.U.C. No. D7. or Section 2.1.6 preceding are not available as Resale Services, except for the visit charge. (T)

The CLC Reseller is responsible for the payment of a visit charge for Utility visits to the CLC Reseller end user's premises when any of the following conditions exist:

- When trouble or service difficulty originates on the CLC Reseller end user's side of the Local Loop Demarcation Point.
- When there is no access to the Local Loop Demarcation Point during the scheduled appointment window.
- When the CLC Reseller's end user refuses the Utility access to their premises.

The Utility is not responsible for the installation, maintenance and repair of any inside wire and standard jack(s) conforming to key and non-switching system services for Individual, and Customer-Owned Pay Telephone Services.

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

- (D) If the Utility disconnects any Resale Service to the CLC Reseller for any reason, the CLC Reseller must provide necessary notice to its end users of the termination. (T)
(C)
(C)
(D)
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(D)
- (E) The CLC Reseller will provide the Utility and the Utility shall provide the CLC Reseller with points of contact for ordering, billing, provisioning and maintenance of the Resale Services.
- (F) The provisions of Section 2889.5 of Public Utilities Code shall apply. That provision generally states:
 - (1) No telephone corporation, or any person, firm or corporation representing a telephone corporation, shall make any change or authorize a different telephone corporation to make any change in the provider of any telephone service for which competition has been authorized of a telephone subscriber until all of the following steps have been completed:
 - (a) If a subscriber is solicited by telephone or by some other method, other than by contact in person, by a telephone corporation or its independent representative, other than an employee of the telephone corporation, the corporation or its representative shall do all of the following:
 - (b) Thoroughly inform the subscriber of the nature and extent of service being offered.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

(F) (Cont'd)

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(1) (Cont'd)

(c) Specifically establish whether the subscriber intends to make any change in his or her telephone corporation and explain any charges associated with that change, and verify the subscriber's decision through one of the following means: (T)

(i) Where a representative is acting on behalf of the corporation, a follow up call by the telephone corporation, or a representative of the telephone corporation who does not receive a commission for that sale, shall be made to verify the subscriber's intent to change his or her telephone corporation.

(ii) Mail to the subscriber an information package seeking confirmation of his or her change in the telephone corporation and describing the new service, including a postage prepaid postcard that the customer can use to deny, cancel, or confirm a service order, as soon as possible, and wait 14 days after the information package is mailed before making the change in the telephone corporation, and make the change only if the subscriber does not cancel the change.

(iii) Verify the subscriber's change in his or her telephone corporation by obtaining the subscriber's signature on a document fully explaining the nature and extent of the action. The document shall be a separate document whose sole purpose is to explaining the nature and extent of the action.

z - Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

(F) (Cont'd)

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(1) (Cont'd)

(c) (Cont'd)

(T)

(iv) Obtain the subscriber's authorization through an electronic means that takes the information including the calling number and confirms the change to which the subscriber has given his or her consent.

(v) Retain a record of the verification of the sale for at least one year. These records shall be made available to the subscriber or the commission upon request.

(2) If the subscriber seeks to make a change in his or her telephone corporation in person, the telephone corporation or its representative shall do all of the following:

(a) Thoroughly inform the subscriber of the nature and extent of the service being offered.

(b) Specifically establish whether the subscriber intends to make any change in his or her telephone corporation, and explaining any charges associated with that change.

(c) Obtain the subscriber's signature on a document that fully explains the nature and extent of the action. The subscriber by his or her signature on the document shall indicate a full understanding of the relationship being established with the telephone corporation.

z - Correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

(F) (Cont'd)

(2) (Cont'd)

- (d) Furnish the subscriber with a copy of the signed document.
- (e) When a written customer solicitation or other document contains a letter of agency authorizing a change in service provider in combination with other information including, but not limited to, inducements to subscribers to purchase service, the solicitation shall include a separate document whose sole purpose is to explain the nature and extent of the action.
- (f) If any part of a mailing to a prospective customer is in language other than English, any written authorization contained in the mailing shall be sent to the same prospective customer in the same language.
- (g) If a residential subscriber or a business that has not signed an authorization notifies the telephone corporation within 90 days that he or she does not wish to change telephone corporations, the subscriber shall be switched back to his or her former telephone corporation at the expense of the telephone corporation that initiated the change.
- (h) For purposes of this section competitive services are those services where customers have the ability to presubscribe to a provider."

(N)

Material omitted now on Sheet 758-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

(G) Submission of an order to disconnect any existing Utility service is representation to the Utility that the CLC Reseller has authority to act as the agent of the Utility's customer for purposes of disconnection. (T)

The CLC Reseller shall indemnify and save the Utility harmless from any and all claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorney's fees incurred on account thereof, due to failure of CLC Reseller to obtain any required authority to make a change in a subscriber's provider of telephone service as set forth in (F) preceding.

(H) If the CLC Reseller fails to pay any charges thirty (30) days past the due date, the Utility may suspend order acceptance from the CLC Reseller. (C)

(I) If the CLC Reseller fails to pay any charges forty five (45) days past the due date set forth in 2.4.1(B)(3)(a), the Utility may disconnect the CLC Reseller's service. (C)

(J) The Utility may require a CLC Reseller whose service was previously disconnected for nonpayment to provide a deposit equal to the CLC Reseller's highest monthly charges prior to resuming service to the CLC Reseller. (N)
(N)

Material omitted now on Sheet 758-B.

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

- (K) If the Utility terminates a CLC Reseller's service, the Utility will provide any affected end users with telephone service for up to thirty days. (N)
- (L) The Utility may terminate an end user's telephone service set forth in (K) preceding if the end user does not select another local service provider within the thirty day period specified by the Utility.
- (M) The Utility will provide residential end users who do not select another local service provider within the thirty day period specified by the Utility with quick dial tone service where facilities exist. (N)
- (N) Supersedure as defined in Schedule Cal.P.U.C. No. A2.1.23 is not available to CLC Resellers. Only those Utility end user services listed in 18.2 following may be moved to a CLC Reseller. (T)(L)
- (O) The CLC Reseller must order Resale Services through the ordering process as specified by the Utility. (T)
- (P) The CLC Reseller may not reserve blocks of Utility-provided telephone numbers. A service address and due date must be specified for each Resale Service ordered. (T)
- (Q) The Level Bill Plan set forth in Section 2.4.1.6 preceding, is not applicable to Resale Services. (T)
- (R) IEC, CLC Resale and end user charges cannot be combined on one bill by the Utility. (T)(L)

(L) Formerly on Sheet 758-A.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

(S) Reserved

(T)
(D)
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(D)

(T) Resale of existing limited offering or grandfathered services and/or features is limited to Utility customers who currently receive such services from the Utility and are subject to the terms and conditions of such grandfathered services.

(U) Credit allowances will apply to CLC Resellers under the following conditions:

A CLC Reseller service is interrupted when it becomes unusable to the CLC Reseller because of failure of a Utility facility component used to furnish service under this tariff or in the event that the protective controls applied by the Utility result in the complete loss of service by the CLC Reseller as set forth in Section 6.5.1, preceding. An interruption period starts when an inoperative service is reported by the CLC Reseller to the Utility and ends when the service is operative. The total credit allowance available to the CLC Reseller regardless of the number of service interruptions within a billing period will not exceed 100% of the monthly rates of the affected service.

The Utility shall allow for interruptions in Resale telephone service of 24 hours or more not due to the conduct of the CLC Reseller or its end users an amount equal to the fixed monthly charges for Resale Service multiplied by the ratio of the days of interruption to thirty days. When interruptions continue beyond 24 hours, credit allowance will be given in success 24-hour multiples.

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ACCESS SERVICE

18. Services for Resale (Cont'd)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

- (V) Credit allowance for service interruptions for IntraLATA Private Line Services purchased by CLC Resellers are found in Section 2.4.4(A), (B) and (C), preceding. Credit allowance for OPT-E-MANSM purchased by CLC Resellers can be found in Section D13.1,B.5.a. (N)
- (W) The CLC Reseller must pay to the Utility the EUCL as may be set forth in the Utility's Tariff F.C.C. No. 1. (T)
- (X) Listing Service is applicable as set forth in Section 9.3. preceding.
- (Y) Reserved
- (Z) The CLC Reseller shall indemnify and save the Utility harmless from any and all claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorney's fees incurred on account thereof, due to disconnection of CLC Reseller's service pursuant to this paragraph. If either:
 - (1) The Utility receives authority from CLC Reseller's end user customer to disconnect CLC Reseller's service (which CLC Reseller uses to provide service to the end user customer) pursuant to 18.1.1(F) or
 - (2) The Utility receives representation from another CLC Reseller that, pursuant to 18.1.1(F), CLC Reseller's end user has authorized such CLC to cause CLC Reseller's service (which CLC Reseller uses to provide service to the end user) to be disconnected. Then the Utility may disconnect CLC Reseller's service (which CLC Reseller uses to provide service to the end user customer) without specific authorization as to such service from CLC Reseller. The Utility will not be liable to CLC Reseller or any CLC Reseller end user customer for disconnecting any CLC Reseller service in reliance upon either the authority or representation described above.

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

(AA) Reserved

(T)
(D)
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(D)

(AB) CLC Reseller, not the Utility, is responsible for notifying its end user should a change in the ownership of the CLC Reseller occur.

(AC) Basic Termination Charge

If at any time during the termination liability period following installation, a special assembly of equipment is disconnected as a result of a CLC Reseller request or disconnection of the CLC Reseller's telephone service in accordance with the Utility's applicable tariffs, the CLC Reseller will be billed for the basic termination charge as specified under rates and charges, less a credit, as indicated, of said charge for each month between the date on which said equipment was installed and on the date on which it was so disconnected. For purposes of computing that basic termination charge, the last equipment installed shall be considered to be the first equipment removed.

(AD) CLC end users may not subscribe to retail exchange features for use with their CLC resold line. Only those services defined in this section are available on a resold line.

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ACCESS SERVICE

18. Service For Resale (Cont'd)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

(AE) CLC Resellers Request To Suspend And Restore Service

- (1) Suspend service shall be available for CLC Resellers providing basic Exchange Service as defined in 18.6.2.B and 18.6.2.C.
- (2) The CLC Reseller providing the aforementioned services will have the ability to suspend all incoming calls and all outgoing calls, except calls to 411, 611, 811, 911 and 800 numbers for a specific end user.
- (3) The CLC Reseller will be allowed to have the same end users service Suspended. The CLC Reseller will be required to submit to the Utility a Reactivation Order or Disconnection Order. (T)
(T)
(D)
- (4) The Utility will collect a Suspend charge from the CLC Reseller at the time the Suspend Order is issued. The applicable Suspend charges are set forth in 18.13 following.
- (a) There will be no subsequent charge for a Reactivation Order or Disconnection Order when issued in accordance with the Suspension Order.
- (5) New installation charges will apply when restoring service which has been permanently discontinued in accordance with the provisions of this rule. The applicable installation charges are set forth in 18.13 following, for all services.
- (6) The CLC Reseller will continue to be billed the full monthly rate of all end user services while the service is in suspend status.

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.1 Regulations (Cont'd)

(AF) When a CLC Reseller's end user interferes with telephone service of other end users, the Utility will attempt to reach and resolve the matter with the CLC reseller whose end user is causing the interference. Where the CLC Reseller refuses to stop the interference, the Utility may disconnect, without advance notice the telephone service or service arrangement of the offending end user.

(AG) Where CLC Reseller's end users participate in the Utility's Education First Program, the 12-month period during which charges are waived, shall be measured from the date of original installation of the eligible service(s) not from the date of migration to the CLC Reseller.

(AH) Rate changes to individual products or services occur on the day during a CLC Reseller's billing period that a new rate becomes effective.* Rate changes for packages occur on the first day of a CLC Reseller's billing period after a new rate becomes effective. Packages are tariffed products or services that are comprised of two or more individual tariffed products or services.

(N)
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(N)

* California Public Utilities Commission General Order 96-A, Section IV.B defines the "effective" date as the date on which the rates, charges, rules, and classifications stated in a Utility's tariff sheets first become effective.

(N)
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(N)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.2 Definitions

(A) Advanced Services

(N)

As defined by the SBC/Ameritech Merger (FCC 99-279), the term Advanced Services denotes intrastate or interstate wireline telecommunications services that rely on packetized technology and have the capability of supporting transmissions speeds of at least 56 kilobits per second in both direction.

(N)

(B) Business Service

(T)

Service furnished for use by a CLC Reseller end user individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings and individuals practicing a professional or individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings and individuals practicing a professional or operating a business who have no offices other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature. If the directory listing denotes the character of the service to be for business use, the rates for business service will apply.

(C) Competitive Local Carrier (CLC)

(T)

A Competitive Local Carrier is a Local Service Provider that has been issued a Certificate of Public Convenience and Necessity (CPCN) and received tariff authority to provide local telecommunications service for a geographic area specified by such carrier.

(D) CLC Reseller

(T)

A Competitive Local Carrier is a Local Service Provider who purchases services from the Utility and resells those services to its end user.

Material omitted now on Sheet 762.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.2 Definitions (Cont'd)

(E) CLC Reseller End User

(T) (L)

A CLC Reseller End User refers to the customer/subscriber of telecommunications service of a CLC Reseller.

(F) Customer

(T)

A Customer refers to the CLC Reseller responsible for ordering telecommunications services for their end users, for paying charges, and for complying with the rules and regulations of the Utility.

(L)

(G) Customer Provided Equipment (CPE)

(T)

CPE refers to equipment located on the premises of the CLC Reseller's end user. It is the responsibility of the CLC Reseller, not the Utility to ensure that all CPE meets appropriate Regulatory and Legal requirements.

(H) Letter of Agency

(T)

Formal authorization signed by an end user, which states that a specific LSP represents such end user regarding telephone service. This letter must set forth the extent of representation authorized by the end user. An end user may change authorization from one LSP to another LSP.

(I) Local Service Provider (LSP)

(T)

A telecommunications company that provides local exchange service to end users. Local Service Providers must possess a Certificate of Public Convenience and Necessity (CPCN) and have received authority to provide local exchange telecommunications service for a geographic area specified by such carrier.

(J) Migration - Retail to Resale

(T)

Migration retail to resale is the movement of service provided when a Utility end user authorizes a transfer of existing service by requesting a discontinuance of the Utility's retail service offering and an establishment of similar service with a CLC Reseller.

(L) Formerly on Sheet 761.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.2 Definitions (Cont'd)

(K) Private Schools

(T)

Private schools eligible to participate in the "Education First Program" are those schools that are not under direct Federal or Public supervision or control, provide K-12 Educational Curriculum and have one hundred (100) plus student enrollment and have a Private School Affidavit on file with the California State Department of Education. In addition, the private school must be a nonprofit agency, organization or institution whose net earnings do not benefit and cannot lawfully benefit, any private shareholder, owner or entity.

(L) Residence Service

(T)

Services furnished for use by a CLC Reseller end user at a residence or place of dwelling where the actual or obvious use is for domestic purposes.

(M) Resale Service

(T)

A Resale Service is the offering of a Retail Service by the Utility to a CLC Reseller for the sole purpose of resale as a Retail Service to a CLC Reseller's end-users. A Resale Service has the same general service parameters as the equivalent Utility's Retail Service.

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.2 Definitions (Cont'd)

(N) Retail Services (T)

A Retail Service is an offering by the Utility or CLC Reseller to end users for use by the end user customers as defined and permitted in the governing Utility or CLC Reseller tariff. A Retail Service is not offered to a CLC Reseller or other telecommunications carrier for the purpose of either resale to an end user of the carrier or for the purpose of combining or bundling the service into a service offered by the carrier.

(O) Slamming (T)

The submission or execution of a change in the end user's selection of the provider of telephone exchange service or telephone toll service without authorization by the end user.

(P) Telephone Answering Service (T)

Telephone Answering Service consists of telephone answering facilities and services furnished to CLC Reseller's end users engaged in the telephone answering service business and to other CLC Reseller end users who desire service arrangements whereby their incoming calls may be answered by a company engaged in the telephone answering service business.

A secretarial line service is an extension of an individual access line, trunk line, PBX station, Centrex primary station, Airport Intercommunicating Service mechanized primary station or night service equipment line terminating on telephone answering equipment.

(Q) The Utility (T)

Pacific Bell.

(R) Utility End User (T)

A Utility end user refers to the customer/subscriber of telecommunications service of the Utility.

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.3 Undertaking of the Utility

- (A) Unless the provisions of 2.2.2(B) or 2.5 preceding apply, if a CLC Reseller fails to comply with 2.1.6, 2.2.3, 2.3.1, 2.3.6, 2.3.7, 2.3.14 or if the CLC Reseller fails to pay any unpaid charges to the Utility by fifteen (15) days past the due date set forth in Section 2.4.1(B)(3)(a) preceding, the Utility will notify the CLC Reseller, by Certified U.S. Mail, that unless all charges are paid within fourteen (14) days, the Utility may, without further notice, (i.e., 30 days past the due date), reject additional applications for service and/or refuse to complete pending orders for service. The Utility will provide a copy of such notifications to the California Public Utilities Commission. (C)
- (B) Unless the provisions of 2.2.2(B) or 2.5 preceding apply, if a CLC Reseller fails comply with 2.1.6, 2.2.3, 2.3.1, 2.3.6, 2.3.7, 2.3.14 or if the CLC Reseller fails to pay any unpaid charges to the Utility by thirty (30) days past the due date set forth in Section 2.4.1(B)(3)(a) preceding, the Utility will notify the CLC Reseller, by Certified U.S. Mail, that unless all charges are paid within fifteen (15) days, the Utility may, on that date, (i.e., 45 days after the due date), disconnect the CLC Reseller's service. The Utility will provide a copy of such notifications to the California Public Utilities Commission. (C)
- (C) If the Utility disconnects the CLC Reseller's service as set forth in (B) preceding, it will: (N)
 - (1) Transfer any end users who have not selected a new local service provider to the Utility for a period not to exceed thirty (30) days; and
 - (2) During the period, bill the end users all applicable retail charges set forth in the Utility's Network and Exchange Tariffs.
- (D) At the end of the thirty day period, the Utility may disconnect any end users that have not affirmatively selected a new local service provider.
- (E) If the Utility disconnects the end user's telephone services as set forth in (D) preceding, the Utility will provide "quick dial tone" service to those residential end users if facilities permit. (N)

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ACCESS SERVICE

18. Services for Resale (Cont'd)

18.1 General (Cont'd)

18.1.3 Undertaking of the Utility (Cont'd)

- (F) The Utility is not liable for mistakes that appear in the Utility end-user listings, 911 or 411 databases, or for incorrect referrals of end-users to CLC Reseller for any ongoing customer service, sales, installation or repair inquiries, and with respect to such mistakes or incorrect referrals, the CLC Reseller shall save harmless and indemnify the Utility from any and all claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorney's fees incurred on account thereof, by third persons (including the CLC Reseller's employees). (T)
- (G) The Utility will not release any available CLC end user information to any CLC other than that end user's local service provider. The Utility end user information shall only be released upon receipt of a Letter of Authorization by the Local Interconnect Service Center. This information is limited to current service and equipment records. (T)

18.1.4 Obligations of the CLC Reseller

- (A) The CLC Reseller must send the Utility complete and accurate end-user listing information for Directory Assistance (DA/411), Directory, and 9-1-1 Emergency Services through a transfer method as determined by the Utility. The CLC Reseller must provide the Utility with complete and accurate end-user information to ensure appropriate listings in any databases in which the Utility is required to retain and/or maintain end-user information.
- (B) The CLC Reseller must provide the Utility the following information before the Utility will establish an account for the provision of resale services to a CLC Reseller:
- (1) A copy of the decision of the Commission granting a Certification of Public Convenience and Necessity (CPCN) to the CLC Reseller for the provision of local exchange service in the Utility's territory, and

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.4 Obligations of the CLC Reseller (Cont'd)

(B) (Cont'd)

- (2) Either (a) written or verbal verification from the Commission that the CLC Reseller has tariffs on file for the provision of local exchange service in the Utility's territory, or (b) a time-stamped copy of the CLC Reseller's tariff rate sheets for the provision of local exchange service in the Utility's territory. (T)

At its discretion, the Utility may obtain this information through its own efforts.

- (3) A copy of the signed agreement with the Utility for the reciprocal exchange and settlement of (a) billing data related to calls transported by the Utility but which are billed to an end user of the CLC Reseller and (b) billing data related to calls transported by the CLC Reseller but which are billed to an end user of the Utility.

- (C) The CLC Reseller may designate and/or change the Primary Interexchange Carrier (PIC) assignments on behalf of its end-users for interLATA services unless a PIC freeze has been applied to the CLC Resellers end user service. Regulations and Charges associated with PIC changes apply as set forth in Section 13.3.3 preceding Presubscription and Preselection. (T)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.4 Obligations of the CLC Reseller (Cont'd)

(D) The CLC Reseller is liable for all fraud associated with any Resale Service to which it subscribes. The Utility takes no responsibility, will not investigate, and will make no adjustments to the CLC Reseller accounts in cases of fraud. (C)

The Utility will release the CLC Reseller's name (a) when requested by an interexchange carrier for the sole and exclusive purpose of investigating fraudulent activity on a CLC Reseller's end user's line, (b) when requested by a telecommunications service provider, (c) when requested in connection with an emergency situation such as a 911 call or other crisis line, (d) when requested by a law enforcement agency or other governmental agency in connection with activity for which the agency is authorized to perform, or (e) upon receipt of a subpoena or other lawful service of process requesting the CLC Reseller's name. The Utility will not be liable to CLC Reseller or to any CLC Reseller end user customer for disclosure of information pursuant to this paragraph. CLC Reseller shall indemnify and save the utility harmless from any and all claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorney's fees incurred on account thereof, due to disclosure of information pursuant to this paragraph. (T)

(E) The CLC Reseller shall offer and coordinate activities regarding any Resale Service in a manner consistent with the Utility's filed tariffs and standard intervals.

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.4 Obligations of the CLC Reseller (Cont'd)

- (F) The CLC Reseller must offer and coordinate the activities regarding any resale service in a manner consistent with the Utility's filed tariffs and standard intervals.
- (G) The CLC Reseller must provide to the Utility all information necessary for the installation, repair, maintenance and post installation servicing of any Resale Services in a timely manner, and in according to the Utility's standard procedures.
- (H) A CLC Reseller shall be responsible for interfacing with the Utility on behalf of its end users for service needs, including, without limitation, sales, service design, order taking, provisioning, change orders, training, maintenance, trouble reports, repair, post-sale servicing, billing collection, adjustments and inquiry. A CLC Reseller may enter into a contract with a third party, including the Utility, to perform these activities on the CLC Reseller's behalf. The CLC Reseller shall make it clear to its end users that they are customers of the CLC Reseller for the Resale Services. Except as may be provided under contract, contact from an end user regarding any Utility Resale Service will be referred by the Utility to the CLC Reseller.
- (I) If the CLC Reseller disputes a portion of the Utility's charges, it must provide the Utility with specific documentation (i.e., the disputed amount, specific details and reason for the dispute) to investigate the CLC Reseller's claim. (N)
- (1) The CLC Reseller must notify the Utility in writing within thirty (30) days of the due date set forth in Section 2.4.1(B)(3)(a) preceding, of any disputed charges in its current bill and, except as set forth in (J) following, remit the amount of the disputed charges to the Utility.
- (2) If the CLC Reseller pays the total charges on the bill(s) and thereafter disputes a previously-paid amount, and the dispute is resolved in favor of the customer, the Utility will apply a disputed amount penalty as set forth in 2.4.1(b)(3)(d). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.4 Obligations of the CLC Reseller (Cont'd)

- (J) If the CLC Reseller disputes a portion of the bill, as set forth in (I) preceding, and withholds payment from the Utility, the CLC Reseller must establish a mutually-agreed upon interest-bearing escrow account and deposit an amount equal to the disputed charges within thirty (30) days of the due date set forth in 2.4.1(B)(3)(a) preceding. The CLC Reseller is responsible for any charges assessed by the financial institution associated with the escrow account. (N)
- (1) If the dispute is resolved in favor of the CLC Reseller, the amount in the escrow account, including accrued interest, shall be remitted to the CLC Reseller.
- (2) If the dispute is resolved in favor of the Utility, the amount in the escrow account, including accrued interest shall be remitted to the Utility.
- (3) If the dispute is resolved partially in favor of the Utility and partially in favor of the CLC Reseller, the amount in the escrow account, including accrued interest, shall be distributed to each party in proportion.
- (4) Amounts deposited in escrow accounts shall not be assessed late payment charges set forth in 2.4.1(B)(3)(c) preceding.
- (K) If the CLC Reseller fails to pay any unpaid or undisputed charges to the Utility forty (40) days after the due date set forth in Section 2.4.1(B)(3)(a) preceding, the CLC Reseller must on that date notify its end users, by Certified U.S. Mail, that the end user must select a new local service provider within five (5) days and notify the Utility of its new selection or its telephone service may be disconnected. The CLC Reseller must provide a copy of all end user notifications to the California Public Utilities Commission. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.4 Obligations of the CLC Reseller (Cont'd)

- (L) The CLC Reseller must ensure that the Utility has access to the Minimum Point Of Entrance (MPOE) at the CLC Reseller's end user premises, in accordance with the Utility's tariffs.
- (M) The CLC Reseller shall save harmless and indemnify the Utility from any and all claims, demands, causes of action liabilities whatsoever, including costs, expenses and reasonable attorney's fees incurred on account thereof, by third persons (including the CLC Reseller's employees) (1) arising out of the CLC Resellers compliance or noncompliance with the Utility's tariffs, (2) arising from the CLC Reseller's resale or other use of a service, (3) arising from any infringement or claim or infringement or any patents, trademarks, copyrights or (4) arising from any claim of libel or slander.
- (N) The CLC Reseller may elect to designate as few as two (one North and one South) Resale Select Bill Dates (RSBD), per bill round, except for bill round sensitive products. (T)
- (O) If the CLC Reseller elects to designate a RSBD the following will apply: (T)
- Any existing Summary Bill Arrangements (SBA) format and rules will remain unchanged, including features such as alternative billing media and billing address.
 - RSBDs will be established on the next preferred date following the order date for new CLEC SBAs.
 - Any existing SBAs will move to their preferred bill date no later than six weeks following the CLEC's request.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.5 Re-Establishment of Service Due to Fire and Disasters Such as Earthquakes or Floods*

(N)

(A) Damage to Premises

The same network facility service will be re-established on a one-time, temporary or permanent, basis as a maintenance provision and without charge, in the same or different CLEC location and within a period of time that would normally be required to repair or reconstruct the damaged premises.

(B) Different Service

If the service as re-established is different from that which was disconnected, the CLEC customer will be charged the difference between the current total nonrecurring charges originally applicable to establish the new service and the current nonrecurring charges which would be applicable to re-establish the old service. (No credit will be given if the current total nonrecurring charges originally applicable to establish the new service is less than the current nonrecurring charges which would be applicable to re-establish the old service.)

(C) Temporary Service New Location

When service is re-established on a temporary basis at a new CLEC location and later permanently established at the former CLEC location, the practice set forth in A. and B. above may be applied to either service as elected by the CLEC customer and regular charges, without allowances, will be applied to the re-establishment of the other service.

* The CLEC shall provide proof of loss if such proof is required by the Utility.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.5 Re-Establishment of Service Due to Fire and Disasters Such as Earthquakes or Floods* (Cont'd)

(N)

(D) Optional Services[#]

(1) The Utility may, at its sole discretion, waive the recurring and/or non-recurring charges for the services listed below to CLEC customers affected by disasters, or emergencies, such as earthquakes, floods, fires, civil disturbances, or other similar catastrophes. Emergency agencies providing relief to CLECs who are victims may also receive a waiver on charges associated with telephone services that will be used in the relief effort.

- (a) Access Lines - 1MB, 1FR
- (b) Centrex Line (does not include Centrex system)
- (c) 800/900 Services
- (d) Advanced Digital Network (ADN)
- (e) Integrated Services Digital Network (ISDN)
- (f) DS1
- (g) Call Forwarding
- (h) Remote Call Forwarding
- (i) Remote Access Call Forwarding
- (j) Number Referral Service
- (k) Local Directory Assistance (does not include Express Call Completion)

* The CLEC customer shall provide proof of loss if such proof is required by the Utility.

Services will be provided where facilities and operating conditions permit.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.1 General (Cont'd)

18.1.6 Emergency Measures Taken Pursuant to a "State of Extreme
Emergency"

(N)

(A) Emergency Measures Taken Pursuant to a "State of Extreme
Emergency"

Whenever there exists a "state of extreme emergency," as now or hereafter defined in the California Disaster Act and Civil Defense Act of 1950, the Utility shall take such emergency measures as ordered or directed from time to time by the California Public Utilities Commission. In the absence of such order or direction by the Commission, the Utility may take any and all such emergency measures as it may within its discretion deem necessary in the public interest for the preservation and maintenance of service to the Utility's local loop demarcation point for all essential users. In the event that emergency measures are initiated by the Utility in the absence of an order or direction by the Commission, the Utility shall, wherever practicable, notify the Commission in advance of the action which it proposes to take. Any action thus proposed by the Utility shall be subject to review by the Commission. Should conditions make advance notification impracticable, the Utility shall notify the Commission of the emergency action which it has taken as soon as possible thereafter.

As restoration becomes possible of any CLEC service which has been discontinued pursuant to any of the emergency measures taken in accordance with this rule, the priority of such restoration shall be determined in accordance with the Schedule Cal.P.U.C. No. A2.1.23.

Each and every CLEC service furnished by the Utility shall be subject to this rule and the Utility shall in no event be liable for any damage resulting from measures taken pursuant to this rule except in the case of willful misconduct.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.2 List Of Resale Services

The following services are available for resale by a CLC:

- Advanced Services
- Advantage 5
- Advantage 10
- Advantage 25
- Airport Intercommunicating Service
- Basic 800[®]
- Basic Service Elements and Complementary Network Services
- Business Answering Lines
- California 976
- California 900
- Centrex ISDN
- Commstar I[®]
- Commstar II[®]
- Contracts
- Customer Owned Pay Telephones (COPT)
- CUSTOM 8 Toll Free Services[®]
- Custom Calling Services (Vertical features)[®]
- Custom Virtual Network
- Customized Switched Metro Ethernet (CSME) Service (N)
- Digital Data Over Voice
- Direct Connect (Vertical Services)
- Directory Assistance
- EASY 8 Toll Free Service
- Electronic Tandem Switching
- Express Call Completion
- Farmer Line Service
- Fast Packet Services
- Flat Rate Plus for Business
- Flat Rate Pro for Business - Option 1
- Flat Rate Pro for Business - Option 2
- Foreign Exchange Service
- Foreign Prefix Service
- Group Video Service
- High Voltage Protection

[®] Limited Offering and Frozen/Grandfathered Services - Resale is limited to those Utility customers who currently receive such service from the Utility, as set forth in 2.1.4 preceding. See product specific tariff for product specifications.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.2 List of Resale Services (Cont'd)

The following services are available for resale by a CLC: (Cont'd)

- Hunting
- Information Services Call Blocking
- Individual Line Flat Rate Residence Service
- Individual Line Measured Rate Residence Service
- Individual Line Measured Rate Business Service
- Access Advantage Plus
- Access Advantage Plus Package
- ISDN-BRI
- Local Usage, ZUM and EAS
- Message Telecommunications Service, Local Plus (IntraLATA toll)
- Metro PlanSM Service
- Multi-service Optical Network (MON) Point to Point service (N)
- Multi-service Optical Network (MON) Ring service (N)
- Nonpublished Service
- Number Referral Service
- Number Retention Service
- Off Premise Extensions
- OnePrice Saver
- Optical Carrier Network (OCN) Point to Point service (N)
- OPT-E-MANSM
- Operator Services
- Optional Calling Plans
- Packet X.25[#]
- Personal ISDN
- Power Distribution Alarm and Control System
- Premiere Communications Systems Service*
- Primary Rate ISDN
- Private Branch Exchange Services[@]
- Private Line Services
- Promotional Pricing
- Remote Call Forwarding (Vertical Services)
- Secretarial Lines
- Short Duration Service
- Supplemental Billing, Magnetic Tape
- Switched Service 56
- Telephone Answering Service*
- Toll Blocking
- Voice Based Information Services
- WATS Service*

Any services found in the Utility's Schedules not explicitly outlined above are not available for resale by a CLC Reseller.

* Limited Offering and Frozen/Grandfathered Services - Resale is limited to those Utility customers who currently receive such service from the Utility, as set forth in 2.1.4 preceding. See product specific tariff for product specifications.

@ Only for resale as a single business system to a single business end user and not for aggregating toll, including "joint use" or shared use from unrelated end users.

Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

** Pending CPUC Approval of Advice Letter No. 25382.

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd) (T)

18.3.1 DESCRIPTION (N)

(A) Measured rate PBX trunk lines provided from the Utility central office in connection with Business Trunk line service furnished with CLC Reseller end user-provided terminating systems.

(B) Central Office facilities associated with Identified Outward Dialing and Direct Inward Dialing Services furnished in connection with Private Branch Exchange.

18.3.2 REGULATIONS

(A) PBX Trunk Lines

(1) Rates shown in 18.3.4 following, apply to measured rate trunk lines furnished in connection with business PBX service to such trunk line service furnished with CLC Reseller end user-provided terminating systems used for similar purposes and connected to such service under provisions of Schedule Cal.P.U.C. No. A8.

(2) Rates for extended trunk line service in other than Zone Usage Measurement areas comprehend service without additional charge as set forth in 18.6 Exchange Services, which indicates the local service areas.

Rates for extended trunk line service in Zone Usage Measurement areas comprehend service as set forth in 18.6 Exchange Services Zones 1 and 2, which indicates the local service areas.

Rates for trunk line service, in other than extended service, comprehend local service without additional charge to all stations receiving service from the exchange from which the trunk line is served.

(N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

18.3.2 REGULATIONS (Cont'd)

(A) PBX Trunk Lines (Cont'd)

(3) Trunk line service will be provided outside the base rate area and within the exchange area, district area or zone at the rates in 18.3.4

(4) Where local facilities and operating conditions permit, PBX Trunk Lines may be arranged for special handling of toll calls by the Utility's toll operators without 10XXX selective blocking. Such an arrangement is furnished only for outward operator handled toll calls, placed from a station of the CLC Reseller's provided PBX or CLC Reseller's end user-provided PBX System.

These trunks will be identified at the Utility toll operator's position so that calls will be handled in one of the following ways:

Time and charge information will be reported on all sent-paid calls.

Sent-paid calls will not be completed.

Only calls billed to the called telephone (charges reversed) will be completed.

(5) Access to PBX trunk line service in this tariff is available using Access Advantage Plus AA+ under terms and conditions set forth in Cal.P.U.C. No. D6. (T)

(6) PBX trunk line service when connected to AA+ shall be billed at the AA+ PBX trunk line rates in this schedule 18.15.3. (T)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

18.3.2 REGULATIONS (Cont'd)

(B 10XXX Selective Blocking

(L)

Where local facilities and operating conditions permit, PBX trunk lines that terminate on TOPS may be arranged to restrict 10XXX+1 and 10XXX+011+ calls. Such arrangement is offered on a limited basis by specific systems within geographical areas.

10XXX Selective Blocking will block calls in one of the following ways:

Full Blocking - Block all 1+, 011+, 10XXX+1+, 011+

Split Blocking - Block 10XXX+1+, 10XXX+011+

(L)

(C) Reserved

(D) Operator Assistance

Exchange service telephone calls requiring the assistance of a Utility operator, see Schedule Cal.P.U.C. No. A5.2.A.

(E) Verification and/or Interruption of Busy Line Condition

Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in Schedule Cal.P.U.C. No. A5.8.1.

(F) Two measured rate PBX Trunk Line service types are available:

Assured PBX Trunk Line service and Basic PBX Trunk Line service.

(1) Assured PBX Trunk Line service transmission loss will not exceed 5.5 dB as referenced to 0.0 dB signal source (1 milliwatt at 1000 Hertz and 900 ohms impedance).

(2) Basic PBX Trunk Line service transmission loss will not exceed 8.0 dB as referenced to 0.0 dB signal source (1 milliwatt at 1000 Hertz and 900 ohms impedance).

(3) Changes between installed Basic PBX Trunk Line Service and installed Assured PBX Trunk Line Service are subject to service charges as set forth in 18.13.

(L) Formerly on Sheet 769-A.

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd) (N)

18.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

18.3.3 RATES AND CHARGES

(A) Trunking Facilities and Service. Each trunk line will include:

(1) Local message usage or zone calling units¹

(2) Message toll

(3) PBX trunk line rates²

(N)

NOTE 1: See 18.6.2.

(N)

NOTE 2: See 18.3.4 following.

(N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd) (N)

18.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

18.3.3 RATES AND CHARGES (CONT'D)

(B) Message Usage and Allowances

(1) Message Usage:

The rate for each minute of use³ applies to trunk line service as shown in 18.6.2 used in connection with Business PBX Service.¹

Measured Rate Service:²

Measured Rate Service is provided as listed in 18.6.1.

(2). Zone Usage Measurement Service

Applicable to all exchanges where Zone Usage Measurement Service is provided as set forth in 18.6.1.

Services and Allowances:

Measured Rate Service, Business PBX Service No allowance.

NOTE 1: Excluding those exchanges as set forth in 18.6.1

NOTE 2: See 18.6 2.

NOTE 3: Or a portion thereof.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.3 Rates And Charges (Cont'd)

(C) Foreign Prefix Service

Where facilities and operating conditions permit, a prefix furnished within an exchange or district area from a central office other than the normal serving central office, as designated by the Utility, will be furnished subject to mileage charges as shown in Schedule Cal.P.U.C. No. A5.1.5,D. except that local exchange rates as shown in this schedule apply instead of foreign exchange rates.

Foreign Prefix Service, in conjunction with Foreign Exchange Service or Foreign District Area Service, is limited to business measured rate trunks.

Foreign prefix charges and rates are not applicable to the Direct Inward Dialing or Identified Outward Dialing services when furnished from the central office which is designated by the Utility to provide these services within an exchange or district area.

(D) Hunting Service Monthly

	RATE	USOC
- Each PBX trunk line arranged for hunting	\$.39 (R)	HTG

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd) (N)

18.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

18.3.3 RATES AND CHARGES (CONT'D)

(E) Custom Calling Services (optional) ¹

(1) Individual Features, each trunk line

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
(a) Call Forwarding:			
- Call Forwarding	RR	RR	ESM
- Busy Call Forwarding	RR	RR	EVBBS
- Delayed Call Forwarding	RR	RR	EVDBS
- Busy Call Forwarding - Extended ³	RR	RR	EVC
(b) Speed Calling:			
- Eight code capacity	RR	RR	ESLBS
- Thirty code capacity	RR	RR	ESFBS

(F) Message Waiting Indicator²

- Associated with Centrex-UCD Forwarded Call Information Service	RR	RR	EMW	(N)
---	----	----	-----	-----

NOTE 1: Rates, charges, descriptions and regulations in 18.5.1 apply. (N)

NOTE 2: Rates, charges, descriptions and regulations in 18.9.4.I.13.c apply.

NOTE 3: Rates, charges, descriptions and regulations in Schedule Cal.P.U.C. No. A5.4.3 apply. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(A) Regulations

(1) Measurement of Local Message Usage

A unit in connection with measured rate service is a measurement of local message usage. The length of conversation to which the unit applies is determined by the time of day and day of the week as shown in 18.6.1.

The time of day when conversation actually takes place determined in accordance with the time system, standard or daylight saving, legally or commonly in use, determines whether day or discount rate treatment applies. In cases where a message extends beyond one rate period, the appropriate rate treatment applies to the respective periods of conversation.

For Zone Usage Measurement Service applicability of rates and time of day usage, refer to 18.6.1.

(2) Untimed Measured Rate PBX Trunks

Business organizations which transmit messages for the deaf may subscribe to untimed business measured rate PBX trunks up to the number of in service teletype machines at each business location equipped for this purpose. Such businesses must furnish evidence acceptable to the Utility of furnishing this service for the deaf in order to qualify for untimed service.

(3) CLC Customers Returning to Pacific Bell Bell's Similar Resold Service

Pacific Bell will waive the non-recurring charges for converting a minimum of one or more PBX trunks or similar type service from another provider to functionally similar facilities resold by Pacific Bell, provided that:

The CLC Reseller maintains the service for which non-recurring charges are waived for a period of two years;

(N)

(N)

Material omitted now on Sheet 769-G-1.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(A) Regulations (Cont'd)

(3) CLC Customers Returning to Pacific Bell Bell's Similar Resold Service

The CLC Reseller agrees to a two year Plus Plan in association with the above-mentioned service;

The CLC Reseller does not change the service configuration or the service address of the existing service.

If the CLC Reseller disconnects any required service prior to completion of the two year term, Pacific Bell will bill the CLC Reseller for, and Reseller will be required to pay all previous waived charges. In addition, Reseller also agrees to pay any other charges, payments, or disconnection/termination fees required by the tariffs.

Early termination fees will not be charged on adds, moves and changes. Adds, moves and changes will be completed within the established due date intervals and charged at the prevailing tariff rates after conversion to Pacific Bell. (N)
(T)

(4) Quote and Screen Service

Messages applicable to PBX Trunk Line Service that terminate on TOPS and TSPS, shall be restricted to interexchange carriers that provide quote and screen service.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates and Charges (Cont'd)

(1) Trunk Descriptions

(a) Assured Measured rate trunks used with Business PBX:

	<u>USOC</u>	<u>Nonrecurring Charge</u>
- First manual or combination trunk line	TMB++	\$ 67.01 (I)
- DID equipped trunk line	TMN++	67.01
- Additional manual or combination trunk line	TM2++	67.01 (I)
- Out only trunk line	TM3++	67.01 (I)
- In only trunk line	TM4++	67.01
- Out only trunk line terminated on TOPS - Local Denied - Hospital	ZZYHD	67.01 (I)
- Out only trunk line terminated on TOPS - Local Denied - Hotel	THSHD(N)	67.01 (I)

(b) Basic Measured rate trunks used with Business PBX:

	<u>USOC</u>	<u>Nonrecurring Charge</u>
- First manual or combination trunk line	BMS	\$55.78 (I)
- DID equipped trunk line	BMN	55.78
- Additional manual or combination trunk line	BMZ	55.78 (I)
- Out only trunk line	BM3	55.78 (I)
- In only trunk line	BM4	55.78
- Out only trunk line terminated on TOPS - Local Denied - Hospital	THAHD	55.78 (I)
- Out only trunk line terminated on TOPS - Local Denied - Hotel	TABHD	55.78 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Agoura	\$8.59 (I)	\$14.90 (I)
- Alhambra	8.59	14.90
- Alleghany	8.59	14.90
- Alta	8.59	14.90
- Anaheim	8.59	14.90
- Anderson	8.59	14.90
- Angels Camp	8.59	14.90
- Annapolis	8.59	14.90
- Antioch	8.59	14.90
- Aptos	8.59	14.90
- Arcadia	8.59	14.90
- Arcata	9.06	15.37
- Arlington	8.59	14.90
- Arroyo Grande	10.76	17.06
- Arvin	14.90	21.21
- Atascadero	8.59	14.90
- Atwater	8.59 (I)	14.90 (I)
Auburn		
- Main and North DAs	8.59 (I)	14.90 (I)
- Avalon	8.59	14.90
- Avenal	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Baker	\$8.59 (I)	\$14.90 (I)
- Amboy RIA	8.59	14.90
- Cadiz RIA	8.59	14.90
- Cinder Peak RIA	8.59	14.90
- Danby RIA	8.59	14.90
- Essex RIA	8.59	14.90
- Fenner RIA	8.59	14.90
- Goffs RIA	8.59	14.90
- Granite RIA	8.59	14.90
- Kelso RIA	8.59	14.90
- Lanfair RIA	8.59	14.90
- Ludlow RIA	8.59	14.90
- Valve RIA	8.59 (I)	14.90 (I)
Bakersfield		
- Main DA	9.06 (I)	15.37 (I)
- North DA	8.59	14.90
- South DA	9.06	15.37
- Bangor	8.59	14.90
- Belvedere	8.59	14.90
- Benicia	8.59	14.90
- Ben Lomond	8.59	14.90
- Beverly Hills	8.59	14.90
- Big Butte	16.08	22.39
- Biggs	8.59	14.90
- Big Sur	26.29	32.59
- Bishop Ranch	8.59	14.90
- Blairsden	8.59	14.90
- Blue Lake	10.64	16.95
- Bodega Bay	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Boonville	\$11.74 (I)	18.05 (I)
- Borrego	8.59	14.90
- Boulder Creek	11.74	18.05
- Bradley	13.60	19.90
- Brawley	10.64	16.95
- Glamis RIA	10.64	16.95
- Brea	8.59	14.90
- Bridgeville	8.59	14.90
- Buena Park	8.59 (I)	14.90 (I)
- Burbank		
- Burbank and Sun Valley DAs	8.59 (I)	14.90 (I)
- Burrel	16.08 (I)	22.39 (I)
- Butte City	8.59	14.90
- Calexico	8.59	14.90
- Calipatria	8.59	14.90
- Calistoga	8.59	14.90
- Cambria	8.59	14.90
- Campbell	8.59	14.90
- Campo	8.59	14.90
- Camptonville	8.59	14.90
- Canoga Park	8.59	14.90
- Capistrano Valley	8.59	14.90
- Carmel	9.61	15.92
- Carmel Valley	13.91	20.22
- Carissa Plains	8.59	14.90
- Caruthers	11.74	18.05
- Castroville	8.59	14.90
- Cayucos	13.60 (I)	19.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Challenge	\$8.59 (I)	\$14.90 (I)
- Chico	8.59	14.90
- Chowchilla	8.59	14.90
- Chualar	8.59	14.90
- Chula Vista	8.59	14.90
- Clayton	8.59	14.90
- Clearlake Oaks	8.59	14.90
- Cloverdale	8.59	14.90
- Clovis	8.59	14.90
- Coalinga	8.59	14.90
- Cobb Mountain	8.59	14.90
- Colton	8.59 (I)	14.90 (I)
Compton		
- Compton and Gardena DAs	8.59 (I)	14.90 (I)
- Concord	8.59	14.90
- Corning	8.59	14.90
- Corona	8.59	14.90
- Coronado	8.59	14.90
- Corte Madera	8.59	14.90
- Cottonwood	11.74	18.05
- Coulterville	8.59	14.90
- Crockett	8.59	14.90
- Crows Landing	8.59	14.90
- Culver City	8.59	14.90
- Cypress	8.59	14.90
- Danville	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Danville	8.59 (I)	14.90 (I)
- Davis	8.59	14.90
- Death Valley	8.59	14.90
- Emigrant Pass RIA	8.59	14.90
- Scotty's RIA	8.59	14.90
- Stovepipe RIA	8.59	14.90
- Delano	8.59	14.90
- Del Mar	8.59	14.90
- Del Rey	8.59	14.90
- Dinuba	8.59	14.90
- Dixon	8.59	14.90
- Downieville	8.59	14.90
- Dublin-San Ramon	8.59	14.90
- Dulzura	8.59	14.90
- Dunnigan	13.60	19.90
- Dunsmuir	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Earlimart	\$8.59 (I)	\$14.90 (I)
East Bay		
- Alameda, Berkeley, Fruitvale, Main-Piedmont, and Trinidad DAs	8.59 (I)	14.90 (I)
- East Contra Costa	8.59 (I)	14.90 (I)
- Edwards	13.60	19.90
- El Cajon	8.59	14.90
- El Centro	9.74	16.04
- Elk	19.23	25.54
- Elk Creek	8.59	14.90
- El Monte	8.59	14.90
- El Segundo	8.59	14.90
- El Sobrante-Pinole	8.59	14.90
- Encinitas	8.59	14.90
- Escalon	8.59	14.90
- Escondido	8.59	14.90
- Esparto	11.74	18.05
- Eureka	11.41	17.72
- Fair Oaks	8.59	14.90
- Fairfield-Suisun	8.59	14.90
- Fallbrook	8.59	14.90
- Felton	8.59	14.90
- Fillmore	8.59	14.90
- Firebaugh	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Folsom	\$8.59 (I)	\$14.90 (I)
- Fontana	8.59	14.90
- Forestville	8.59	14.90
- Fort Bragg	8.59	14.90
- Fortuna	10.76 (I)	17.06 (I)
Fremont-Newark		
- Greenleaf, Main and Oliver DAs	8.59 (I)	14.90 (I)
- French Gulch	11.74 (I)	18.05 (I)
- Fresno	9.06	15.37
- Fullerton	8.59	14.90
- Galt	8.59	14.90
- Garden Grove	8.59	14.90
- Gazelle	13.60	19.90
- Georgetown	8.59	14.90
- Gerber	8.59	14.90
- Geyserville	8.59	14.90
- Glendale	8.59	14.90
- Gonzales	13.60 (I)	19.90 (I)
Grass Valley		
- Main and South DAs	8.59 (I)	14.90 (I)
- Greenfield	8.59	14.90
- Tassajara RIA	8.59	14.90
- Granada	8.59	14.90
- Gridley	8.59	14.90
- Groveland	8.59	14.90
- Cherry Valley RIA	8.59	14.90
- Gualala	10.13	16.43
- Guerneville	8.59	14.90
- Gustine	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Half Moon Bay	\$8.59 (I)	\$14.90 (I)
- Hanford	8.59	14.90
- Harbison-Alpine	8.59	14.90
- Hawthorne	8.59	14.90
- Hayward	8.59	14.90
- Healdsburg	11.74	18.05
- Herald	8.59	14.90
- Hercules-Rodeo	8.59	14.90
- Highland	8.59	14.90
- Hollister	8.59	14.90
- Holtville	8.59	14.90
- Homewood	8.59	14.90
- Hopland	11.74	18.05
- Hornbrook	11.74	18.05
- Hughson	8.59	14.90
- Huron	8.59	14.90
- Hydesville	13.60	19.90
- Ignacio	8.59	14.90
- Imperial	8.59	14.90
- Inglewood	8.59	14.90
- Inverness	8.59	14.90
- Ione	8.59	14.90
- Irvine	8.59	14.90
- Jackson	9.61	15.92
- Jacumba	8.59	14.90
- Jamestown	8.59	14.90
- Julian	8.59	14.90
- Kelseyville	8.59	14.90
- King City	9.14	15.45
- Kingsburg	8.59	14.90
- Knights Ferry	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- La Crescenta	\$8.59 (I)	\$14.90 (I)
- Lafayette	8.59	14.90
- La Honda	8.59	14.90
- La Jolla	8.59	14.90
- Lake Berryessa	8.59	14.90
- Lakeport	8.59	14.90
- La Mesa	8.59	14.90
- Laton	8.59	14.90
- Lebec	8.59	14.90
- Le Grand	11.74	18.05
- Lemoore	8.59	14.90
- Lewiston	8.59	14.90
- Lincoln	8.59	14.90
- Live Oak	8.59	14.90
- Livermore	8.59	14.90
- Lockeford	8.59	14.90
- Lodi	8.59	14.90
- Loleta	8.59	14.90
- Lomita	8.59	14.90
- Los Altos	8.59 (I)	14.90 (I)
Los Angeles		
- DAs 1 thru 14	8.59 (I)	14.90 (I)
- Los Banos	8.59	14.90
- Los Molinos	11.74	18.05
- Lower Lake	8.59	14.90
- Loyalton	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Madera	\$8.59 (I)	\$14.90 (I)
- Martinez	8.59	14.90
- Marysville	10.86	17.17
- Mendocino	8.59	14.90
- Mendota	8.59	14.90
- Merced	9.06	15.37
- Meridian	13.60	19.90
- Michigan Bar	8.59	14.90
- Middletown	8.59	14.90
- Millbrae	8.59	14.90
- Mill Valley	8.59	14.90
- Milton	8.59	14.90
- Mira Loma	8.59	14.90
- Miranda	8.59	14.90
- Moccasin	8.59	14.90
- Modesto	8.59	14.90
- Mojave	8.59	14.90
- Mokelumne Hill	8.59	14.90
- Montague	8.59	14.90
- Montebello	8.59	14.90
- Monterey	9.06	15.37
- Monte Rio	8.59	14.90
- Moorpark	8.59	14.90
- Moraga	8.59	14.90
- Morro Bay	8.59	14.90
- Moss Beach	8.59	14.90
- Mountain Pass	8.59	14.90
- Mountain View	8.59	14.90
- Mount Shasta	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Napa	\$8.59 (I)	\$14.90 (I)
- National City	8.59	14.90
- Nevada City	8.59	14.90
- Graniteville RIA	8.59	14.90
- Newman	8.59	14.90
- Newport Beach	8.59	14.90
- Nicasio	8.59	14.90
- Nice	8.59	14.90
- Nicolaus	8.59	14.90
- Nipomo	8.59	14.90
- Northridge	8.59	14.90
- North Hollywood	8.59	14.90
- North San Juan	8.59 (I)	14.90 (I)
- North Tahoe		
- Brockway and Tahoe City DAs	8.59 (I)	14.90 (I)
- North Yuba	16.08 (I)	22.39 (I)
- Oakdale	8.59	14.90
- Oakview	8.59	14.90
- Occidental	8.59 (I)	14.90 (I)
- Oceanside		
- Carlsbad, Oceanside, and Pendleton DAs	8.59 (I)	14.90 (I)
- Ocotillo	13.60 (I)	19.90 (I)
- Ojai	8.59	14.90
- Orange	8.59	14.90
- Orange Cove	8.59	14.90
- Orinda	8.59	14.90
- Orland	8.59	14.90
- Oroville	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Pacifica Palmdale	\$8.59 (I)	\$14.90 (I)
- Agua Dulce DA	11.74 (I)	18.05 (I)
- Leona Valley DA	8.59	14.90
- Palmdale DA	8.59	14.90
- Palo Alto	8.59	14.90
- Paradise	8.59	14.90
- Parlier	8.59 (I)	14.90 (I)
Pasadena		
- La Canada and Pasadena DAs	8.59 (I)	14.90 (I)
- Paskenta	13.60 (I)	19.90 (I)
- Paso Robles	8.59	14.90
- Pauma Valley	13.60	19.90
- Pepperwood	8.59	14.90
- Pescadero	8.59 (I)	14.90 (I)
Petaluma		
- Main DA	10.76 (I)	17.06 (I)
- Swift DA	11.74	18.05
- Pinecrest	8.59	14.90
- Baker Station RIA	8.59	14.90
- Clark Fork RIA	8.59	14.90
- Dardanelle RIA	8.59	14.90
- Kennedy Meadows RIA	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Pine Valley	\$8.59 (I)	\$14.90 (I)
- Piru	8.59	14.90
- Pismo Beach	8.59	14.90
- Pittsburg	8.59	14.90
- Pittsburg-West	8.59	14.90
- Pixley	8.59	14.90
- Placentia	8.59 (I)	14.90 (I)
- Placerville		
- Kyburz, South and West DAs		
- Planada	8.59 (I)	14.90 (I)
- Pleasant Grove	8.59	14.90
- Pleasanton	8.59	14.90
- Plymouth	8.59	14.90
- Point Arena	10.24	16.55
- Point Reyes	8.59	14.90
- Porterville	8.59	14.90
- Portola	8.59	14.90
- Potter Valley	11.74	18.05
- Poway	8.59	14.90
- Quincy	8.59	14.90
- Ramona	8.59	14.90
- Rancho Bernardo	8.59	14.90
- Rancho Penasquitos	8.59	14.90
- Rancho Santa Fe	8.59	14.90
- Rancho Viejo	8.59 (I)	14.90 (I)
- Red Bluff	9.06	15.37
- Redding	10.24 (I)	16.55 (I)
- Redwood City	8.59	14.90
- Reseda	8.59	14.90
- Rialto	8.59	14.90
- Richmond	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Richvale	\$8.59 (I)	\$14.90 (I)
- Rio Dell	16.08	22.39
- Rio Linda	8.59	14.90
- Riverbank	8.59	14.90
- Riverdale	16.08	22.39
- Riverside	8.59	14.90
- Rosamond	8.59 (I)	14.90 (I)
Sacramento		
- Main and North DAs	8.59 (I)	14.90 (I)
- Saddleback Valley	8.59	14.90
- Saint Helena	8.59	14.90
- Salinas	9.14	15.45
- San Andreas	8.59	14.90
- San Ardo	13.60	19.90
- San Carlos-Belmont	8.59 (I)	14.90 (I)
San Diego		
- Linda Vista, Mira Mesa, and San Diego DAs	8.59 (I)	14.90 (I)
- Sandy Valley (T)	8.59 (I)	14.90 (I)
San Francisco		
- Central, Juniper and Montrose-Evergreen DAs	8.59 (I)	14.90 (I)
San Jose		
- North, West and South DAs	8.59 (I)	14.90 (I)
- San Juan	8.59	14.90
- San Lucas	8.59	14.90
- San Luis Obispo	9.61	15.92
- San Marcos	8.59	14.90
- San Martin	8.59 (I)	14.90 (I)

Continued

(D)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- San Mateo	\$8.59 (I)	\$14.90 (I)
- San Pedro	8.59	14.90
- San Clemente Island RIA	8.59	14.90
- San Rafael	8.59	14.90
- Santa Ana	8.59 (I)	14.90 (I)
- Santa Clarita		
- Newhall-Castaic and Saugus Canyon Country DAs	8.59 (I)	14.90 (I)
- Santa Cruz	9.06 (I)	15.37 (I)
- Santa Margarita	8.59	14.90
- Santa Rosa	9.54	15.84
- Saratoga	8.59	14.90
- Saticoy	8.59	14.90
- Sausalito	8.59	14.90
- Sebastopol	8.59	14.90
- Selma	11.74	18.05
- Sequoia	8.59	14.90
- Shafter	8.59	14.90
- Shasta Lake	16.08	22.39
- Shingle Springs	8.59	14.90
- Shoshone	8.59	14.90
- Sierraville	8.59	14.90
- Silverado	8.59	14.90
- Simi Valley	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Smartsville	\$13.60 (I)	\$19.90 (I)
- Soda Springs	8.59	14.90
- Soledad	8.59	14.90
- Sonoma	8.59 (I)	14.90 (I)
Sonora		
- Juno and Main DAs	8.59 (I)	14.90 (I)
- South Placer	8.59	14.90
- South San Francisco	8.59	14.90
- South Tahoe	8.59	14.90
- Springville	8.59	14.90
- Stinson Beach-Bolinas	8.59	14.90
- Stockton	8.59	14.90
- Stonyford	8.59	14.90
- Stratford	8.59	14.90
- Sunnyvale	8.59	14.90
- Sunol	8.59	14.90
- Sutter Creek	8.59	14.90
- Tehachapi	8.59	14.90
- Temescal Canyon	8.59	14.90
- Terra Bella	8.59	14.90
- Thornton	8.59	14.90
- Three Rivers	8.59	14.90
- Tipton	8.59	14.90
- Tomales	11.74	18.05
- Torrance	8.59	14.90
- Trabuco	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Tracy	\$8.59 (I)	\$14.90 (I)
- Tres Pinos	8.59	14.90
- Trinidad	18.28	24.59
- Truckee	8.59	14.90
- Tulare	8.59	14.90
- Turlock	10.76	17.06
- Ukiah	9.37	15.68
- Upper Lake	8.59	14.90
- Vacaville	8.59	14.90
- Vallejo	8.59	14.90
- Valley Center	8.59	14.90
- Valley Ford	8.59	14.90
- Valley Springs	8.59	14.90
- Van Nuys	8.59	14.90
- Ventura Central	8.59	14.90
- Ventura East	8.59	14.90
- Verdi	8.59	14.90
- Vina	8.59	14.90
- Visalia	9.06	15.37
- Vista	8.59 (I)	14.90 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(a) Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Walker Basin	\$8.59 (I)	\$14.90 (I)
- Wallace	8.59	14.90
- Walnut Creek	8.59	14.90
- Warner Springs	8.59	14.90
- Wasco	8.59 (I)	14.90 (I)
Waterford		
- Main DA	11.74 (I)	18.05 (I)
- Don Pedro DA	8.59	14.90
- Watsonville	10.76	17.06
- Weed	8.59	14.90
- Weott	8.59	14.90
- Wheatland	11.74	18.05
- Willits	8.59	14.90
- Willows	8.59	14.90
- Windsor	8.59	14.90
- Winters	8.59	14.90
- Woodcrest	8.59	14.90
- Woodlake	11.74	18.05
- Woodland	8.59	14.90
- Woodside	8.59	14.90
- Yorba Linda	8.59	14.90
- Yosemite	8.59	14.90
- Yountville	8.59	14.90
- Yreka	9.61 (I)	15.92 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Agoura	\$10.14 (I)	\$16.45 (I)
- Alhambra	10.14	16.45
- Alleghany	10.14	16.45
- Alta	10.14	16.45
- Anaheim	10.14	16.45
- Anderson	10.14	16.45
- Angels Camp	10.14	16.45
- Annapolis	10.14	16.45
- Antioch	10.14	16.45
- Aptos	10.14	16.45
- Arcadia	10.14	16.45
- Arcata	10.62	16.92
- Arlington	10.14	16.45
- Arroyo Grande	12.31	18.62
- Arvin	16.45	22.76
- Atascadero	10.14	16.45
- Atwater	10.14 (I)	16.45 (I)
Auburn		
- Main and North DAs	10.14 (I)	16.45 (I)
- Avalon	10.14	16.45
- Avenal	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Baker	\$10.14 (I)	\$16.45 (I)
- Amboy RIA	10.14	16.45
- Cadiz RIA	10.14	16.45
- Cinder Peak RIA	10.14	16.45
- Danby RIA	10.14	16.45
- Essex RIA	10.14	16.45
- Fenner RIA	10.14	16.45
- Goffs RIA	10.14	16.45
- Granite RIA	10.14	16.45
- Kelso RIA	10.14	16.45
- Lanfair RIA	10.14	16.45
- Ludlow RIA	10.14	16.45
- Valve RIA	10.14 (I)	16.45 (I)
Bakersfield		
- Main DA	10.62 (I)	16.92 (I)
- North DA	10.14	16.45
- South DA	10.62	16.92
- Bangor	10.14	16.45
- Belvedere	10.14	16.45
- Benicia	10.14	16.45
- Ben Lomond	10.14	16.45
- Beverly Hills	10.14	16.45
- Big Butte	17.63	23.94
- Biggs	10.14	16.45
- Big Sur	27.84	34.15
- Bishop Ranch	10.14	16.45
- Blairsden	10.14	16.45
- Blue Lake	12.19	18.50
- Bodega Bay	10.14	16.45
- Boonville	13.30	19.60
- Borrego	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Boulder Creek	\$13.30 (I)	\$19.60 (I)
- Bradley	15.15	21.46
- Brawley	12.19	18.50
- Glamis RIA	12.19	18.50
- Brea	10.14	16.45
- Bridgeville	10.14	16.45
- Buena Park	10.14 (I)	16.45 (I)
- Burbank		
- Burbank and Sun Valley DAs	10.14 (I)	16.45 (I)
- Burrel	17.63	23.94
- Butte City	10.14	16.45
- Calexico	10.14	16.45
- Calipatria	10.14	16.45
- Calistoga	10.14	16.45
- Cambria	10.14	16.45
- Campbell	10.14	16.45
- Campo	10.14	16.45
- Camptonville	10.14	16.45
- Canoga Park	10.14	16.45
- Capistrano Valley	10.14	16.45
- Carmel	11.16	17.47
- Carmel Valley	15.46	21.77
- Carissa Plains	10.14	16.45
- Caruthers	13.30	19.60
- Castroville	10.14	16.45
- Cayucos	15.15	21.46
- Challenge	10.14	16.45
- Chico	10.14	16.45
- Chowchilla	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Chualar	\$10.14 (I)	\$16.45 (I)
- Chula Vista	10.14	16.45
- Clayton	10.14	16.45
- Clearlake Oaks	10.14	16.45
- Cloverdale	10.14	16.45
- Clovis	10.14	16.45
- Coalinga	10.14	16.45
- Cobb Mountain	10.14	16.45
- Colton	10.14 (I)	16.45 (I)
Compton		
- Compton and Gardena DAS	10.14 (I)	16.45 (I)
- Concord	10.14	16.45
- Corning	10.14	16.45
- Corona	10.14	16.45
- Coronado	10.14	16.45
- Corte Madera	10.14	16.45
- Cottonwood	13.30	19.60
- Coulterville	10.14	16.45
- Crockett	10.14	16.45
- Crows Landing	10.14	16.45
- Culver City	10.14	16.45
- Cypress	10.14	16.45
- Danville	10.14	16.45
- Davis	10.14	16.45
- Death Valley	10.14	16.45
- Emigrant Pass RIA	10.14	16.45
- Scotty's RIA	10.14	16.45
- Stovepipe RIA	10.14	16.45
- Delano	10.14	16.45
- Del Mar	10.14	16.45
- Del Rey	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Dinuba	\$10.14 (I)	\$16.45 (I)
- Dixon	10.14	16.45
- Downieville	10.14	16.45
- Dublin-San Ramon	10.14	16.45
- Dulzura	10.14	16.45
- Dunnigan	15.15	21.46
- Dunsmuir	10.14	16.45
- Earlimart	10.14 (I)	16.45 (I)
East Bay		
- Alameda, Berkeley, Fruitvale, Main-Piedmont and Trinidad DAS	10.14 (I)	16.45 (I)
- East Contra Costa	10.14 (I)	16.45 (I)
- Edwards	15.15	21.46
- El Cajon	10.14	16.45
- El Centro	11.29	17.60
- Elk	20.78	27.09
- Elk Creek	10.14	16.45
- El Monte	10.14	16.45
- El Segundo	10.14	16.45
- El Sobrante-Pinole	10.14	16.45
- Encinitas	10.14	16.45
- Escalon	10.14	16.45
- Escondido	10.14	16.45
- Esparto	13.30	19.60
- Eureka	12.96	19.27
- Fair Oaks	10.14	16.45
- Fairfield-Suisun	10.14	16.45
- Fallbrook	10.14	16.45
- Felton	10.14	16.45
- Fillmore	10.14	16.45
- Firebaugh	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Folsom	\$10.14 (I)	\$16.45 (I)
- Fontana	10.14	16.45
- Forestville	10.14	16.45
- Fort Bragg	10.14	16.45
- Fortuna	12.31 (I)	18.62 (I)
Fremont-Newark		
- Greenleaf, Main and Oliver DAs	10.14 (I)	16.45 (I)
- French Gulch	13.30 (I)	19.60 (I)
- Fresno	10.62	16.92
- Fullerton	10.14	16.45
- Galt	10.14	16.45
- Garden Grove	10.14	16.45
- Gazelle	15.15	21.46
- Georgetown	10.14	16.45
- Gerber	10.14	16.45
- Geyserville	10.14	16.45
- Glendale	10.14	16.45
- Gonzales	15.15 (I)	21.46 (I)
Grass Valley		
- Main and South DAs	10.14 (I)	16.45 (I)
- Greenfield	10.14	16.45
- Tassajara RIA	10.14	16.45
- Granada	10.14	16.45
- Gridley	10.14	16.45
- Groveland	10.14	16.45
- Cherry Valley RIA	10.14	16.45
- Gualala	11.68	17.99
- Guerneville	10.14	16.45
- Gustine	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Half Moon Bay	\$10.14 (I)	\$16.45 (I)
- Hanford	10.14	16.45
- Harbison-Alpine	10.14	16.45
- Hawthorne	10.14	16.45
- Hayward	10.14	16.45
- Healdsburg	13.30	19.60
- Herald	10.14	16.45
- Hercules-Rodeo	10.14	16.45
- Highland	10.14	16.45
- Hollister	10.14	16.45
- Holtville	10.14	16.45
- Homewood	10.14	16.45
- Hopland	13.30	19.60
- Hornbrook	13.30	19.60
- Hughson	10.14	16.45
- Huron	10.14	16.45
- Hydesville	15.15	21.46
- Ignacio	10.14	16.45
- Imperial	10.14	16.45
- Inglewood	10.14	16.45
- Inverness	10.14	16.45
- Ione	10.14	16.45
- Irvine	10.14	16.45
- Jackson	11.16	17.47
- Jacumba	10.14	16.45
- Jamestown	10.14	16.45
- Julian	10.14	16.45
- Kelseyville	10.14	16.45
- King City	10.69	17.00
- Kingsburg	10.14	16.45
- Knights Ferry	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- La Crescenta	\$10.14 (I)	\$16.45 (I)
- Lafayette	10.14	16.45
- La Honda	10.14	16.45
- La Jolla	10.14	16.45
- Lake Berryessa	10.14	16.45
- Lakeport	10.14	16.45
- La Mesa	10.14	16.45
- Laton	10.14	16.45
- Lebec	10.14	16.45
- Le Grand	13.30	19.60
- Lemoore	10.14	16.45
- Lewiston	10.14	16.45
- Lincoln	10.14	16.45
- Live Oak	10.14	16.45
- Livermore	10.14	16.45
- Lockeford	10.14	16.45
- Lodi	10.14	16.45
- Loleta	10.14	16.45
- Lomita	10.14	16.45
- Los Altos	10.14 (I)	16.45 (I)
Los Angeles		
- DAs 1 thru 14	10.14 (I)	16.45 (I)
- Los Banos	10.14	16.45
- Los Molinos	13.30	19.60
- Lower Lake	10.14	16.45
- Loyalton	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Madera	\$10.14 (I)	\$16.45 (I)
- Martinez	10.14	16.45
- Marysville	12.42	18.72
- Mendocino	10.14	16.45
- Mendota	10.14	16.45
- Merced	10.62	16.92
- Meridian	15.15	21.46
- Michigan Bar	10.14	16.45
- Middletown	10.14	16.45
- Millbrae	10.14	16.45
- Mill Valley	10.14	16.45
- Milton	10.14	16.45
- Mira Loma	10.14	16.45
- Miranda	10.14	16.45
- Moccasin	10.14	16.45
- Modesto	10.14	16.45
- Mojave	10.14	16.45
- Mokelumne Hill	10.14	16.45
- Montague	10.14	16.45
- Montebello	10.14	16.45
- Monterey	10.62	16.92
- Monte Rio	10.14	16.45
- Moorpark	10.14	16.45
- Moraga	10.14	16.45
- Morro Bay	10.14	16.45
- Moss Beach	10.14	16.45
- Mountain Pass	10.14	16.45
- Mountain View	10.14	16.45
- Mount Shasta	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Napa	\$10.14 (I)	\$16.45 (I)
- National City	10.14	16.45
- Nevada City	10.14	16.45
- Graniteville RIA	10.14	16.45
- Newman	10.14	16.45
- Newport Beach	10.14	16.45
- Nicasio	10.14	16.45
- Nice	10.14	16.45
- Nicolaus	10.14	16.45
- Nipomo	10.14	16.45
- Northridge	10.14	16.45
- North Hollywood	10.14	16.45
- North San Juan	10.14 (I)	16.45 (I)
- North Tahoe		
- Brockway and Tahoe City DAs	10.14 (I)	16.45 (I)
- North Yuba	17.63 (I)	23.94 (I)
- Oakdale	10.14	16.45
- Oakview	10.14	16.45
- Occidental	10.14 (I)	16.45 (I)
- Oceanside		
- Carlsbad, Oceanside and Pendleton DAs	10.14 (I)	16.45 (I)
- Ocotillo	15.15 (I)	21.46 (I)
- Ojai	10.14	16.45
- Orange	10.14	16.45
- Orange Cove	10.14	16.45
- Orinda	10.14	16.45
- Orland	10.14	16.45
- Oroville	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Pacifica	\$10.14 (I)	\$16.45 (I)
Palmdale		
- Agua Dulce DA	13.30 (I)	19.60 (I)
- Leona Valley DA	10.14	16.45
- Palmdale DA	10.14	16.45
- Palo Alto	10.14	16.45
- Paradise	10.14	16.45
- Parlier	10.14 (I)	16.45 (I)
Pasadena		
- La Canada and Pasadena DAs	10.14 (I)	16.45 (I)
- Paskenta	15.15 (I)	21.46 (I)
- Paso Robles	10.14	16.45
- Pauma Valley	15.15	21.46
- Pepperwood	10.14	16.45
- Pescadero	10.14 (I)	16.45 (I)
Petaluma		
- Main DA	12.31 (I)	18.62 (I)
- Swift DA	13.30	19.60
- Pinecrest	10.14	16.45
- Baker Station RIA	10.14	16.45
- Clark Fork RIA	10.14	16.45
- Dardanelle RIA	10.14	16.45
- Kennedy Meadows RIA	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Pine Valley	\$10.14 (I)	\$16.45 (I)
- Piru	10.14	16.45
- Pismo Beach	10.14	16.45
- Pittsburg	10.14	16.45
- Pittsburg-West	10.14	16.45
- Pixley	10.14	16.45
- Placentia	10.14 (I)	16.45 (I)
Placerville		
- Kyburz, South and West DAs	10.14 (I)	16.45 (I)
- Planada	10.14	16.45
- Pleasant Grove	10.14	16.45
- Pleasanton	10.14	16.45
- Plymouth	10.14	16.45
- Point Arena	11.79	18.10
- Point Reyes	10.14	16.45
- Porterville	10.14	16.45
- Portola	10.14	16.45
- Potter Valley	13.30	19.60
- Poway	10.14	16.45
- Quincy	10.14	16.45
- Ramona	10.14	16.45
- Rancho Bernardo	10.14	16.45
- Rancho Penasquitos	10.14	16.45
- Rancho Santa Fe	10.14	16.45
- Rancho Viejo	10.14	16.45
- Red Bluff	10.62	16.92
- Redding	11.79	18.10
- Redwood City	10.14	16.45
- Reseda	10.14	16.45
- Rialto	10.14	16.45
- Richmond	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

EXCHANGE	AREA	MONTHLY RATE	
		BUSINESS	DID
- Richvale	Extd.	\$10.14 (I)	\$16.45 (I)
- Rio Dell	Extd.	17.63	23.94
- Rio Linda	Extd.	10.14	16.45
- Riverbank	Extd.	10.14	16.45
- Riverdale	Extd.	17.63	23.94
- Riverside	Extd.	10.14	16.45
- Rosamond	Extd.	10.14 (I)	16.45 (I)
- Sacramento	Extd.		
Main and North DA's		10.14 (I)	16.45 (I)
- Saddleback Valley	Extd.	10.14	16.45
- Saint Helena	Extd.	10.14	16.45
- Salinas	Extd.	10.69	17.00
- San Andreas	Extd.	10.14	16.45
- San Ardo	Extd.	15.15	21.46
- San Carlos-Belmont	Extd.	10.14 (I)	16.45 (I)
- San Diego	Extd.		
Linda Vista, Mira Mesa and San Diego DA's		10.14 (I)	16.45 (I)
- Sandy Valley	(T) Extd.	10.14 (I)	16.45 (I)
- San Francisco	Extd.		
Central, Juniper and Montrose- Evergreen DA's		10.14 (I)	16.45 (I)
- San Jose			
North, West and South DA's	Extd.	10.14 (I)	16.45 (I)
- San Juan	Extd.	10.14	16.45
- San Lucas	Extd.	10.14	16.45
- San Luis Obispo	Extd.	11.16	17.47
- San Marcos	Extd.	10.14	16.45
- San Martin	Extd.	10.14 (I)	16.45 (I)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- San Mateo	\$10.14 (I)	\$16.45 (I)
- San Pedro	10.14	16.45
- San Clemente Island RIA	10.14	16.45
- San Rafael	10.14	16.45
- Santa Ana	10.14 (I)	16.45 (I)
- Santa Clarita		
- Newhall-Castaic and Saugus Canyon Country DAs	10.14 (I)	16.45 (I)
- Santa Cruz	10.62 (I)	16.92 (I)
- Santa Margarita	10.14	16.45
- Santa Rosa	11.09	17.40
- Saratoga	10.14	16.45
- Saticoy	10.14	16.45
- Sausalito	10.14	16.45
- Sebastopol	10.14	16.45
- Selma	13.30	19.60
- Sequoia	10.14	16.45
- Shafter	10.14	16.45
- Shasta Lake	17.63	23.94
- Shingle Springs	10.14	16.45
- Shoshone	10.14	16.45
- Sierraville	10.14	16.45
- Silverado	10.14	16.45
- Simi Valley	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Smartsville	\$15.15 (I)	\$21.46 (I)
- Soda Springs	10.14	16.45
- Soledad	10.14	16.45
- Sonoma	10.14 (I)	16.45 (I)
Sonora		
- Juno and Main DAs	10.14 (I)	16.45 (I)
- South Placer	10.14	16.45
- South San Francisco	10.14	16.45
- South Tahoe	10.14	16.45
- Springville	10.14	16.45
- Stinson Beach-Bolinas	10.14	16.45
- Stockton	10.14	16.45
- Stonyford	10.14	16.45
- Stratford	10.14	16.45
- Sunnyvale	10.14	16.45
- Sunol	10.14	16.45
- Sutter Creek	10.14	16.45
- Tehachapi	10.14	16.45
- Temescal Canyon	10.14	16.45
- Terra Bella	10.14	16.45
- Thornton	10.14	16.45
- Three Rivers	10.14	16.45
- Tipton	10.14	16.45
- Tomales	13.30	19.60
- Torrance	10.14	16.45
- Trabuco	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Tracy	\$10.14 (I)	\$16.45 (I)
- Tres Pinos	10.14	16.45
- Trinidad	19.84	26.22
- Truckee	10.14	16.45
- Tulare	10.14	16.45
- Turlock	12.31	18.62
- Ukiah	10.92	17.23
- Upper Lake	10.14	16.45
- Vacaville	10.14	16.45
- Vallejo	10.14	16.45
- Valley Center	10.14	16.45
- Valley Ford	10.14	16.45
- Valley Springs	10.14	16.45
- Van Nuys	10.14	16.45
- Ventura Central	10.14	16.45
- Ventura East	10.14	16.45
- Verdi	10.14	16.45
- Vina	10.14	16.45
- Visalia	10.62	16.92
- Vista	10.14 (I)	16.45 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.4 Measured Rate Trunks (Cont'd)

(B) Rates And Charges (Cont'd)

(2) Trunk Rates (Cont'd)

(b) Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:

MONTHLY RATE

<u>EXCHANGE</u>	<u>BUSINESS</u>	<u>DID</u>
- Walker Basin	\$10.14	\$16.45
- Wallace	10.14	16.45
- Walnut Creek	10.14	16.45
- Warner Springs	10.14	16.45
- Wasco	10.14	16.45
Waterford		
- Main DA	13.30	19.60
- Don Pedro DA	10.14	16.45
- Watsonville	12.31	18.62
- Weed	10.14	16.45
- Weott	10.14	16.45
- Wheatland	13.30	19.60
- Willits	10.14	16.45
- Willows	10.14	16.45
- Windsor	10.14	16.45
- Winters	10.14	16.45
- Woodcrest	10.14	16.45
- Woodlake	13.30	19.60
- Woodland	10.14	16.45
- Woodside	10.14	16.45
- Yorba Linda	10.14	16.45
- Yosemite	10.14	16.45
- Yountville	10.14	16.45
- Yreka	11.16	17.47

(c) EUCL Offset¹

	<u>Monthly Rate</u>
- PBX Basic Trunks	\$.84 (C)
- PBX Assured Trunks	.84 (C)

NOTE 1: Pursuant to CPUC Resolution No. T-16705 effective February 27, 2003, the EUCL offset, based on the EUCL charge stated in Tariff F.C.C. No. 128, will be revised when the EUCL charge decreases as long as the prices for single and multiline business access service and PBX trunk service remain below the Commission approved price floors. If the EUCL charge increases, the EUCL offset will not change.

(T)
 |
 (T)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

18.3.5 DIRECT-IN-DIALING TO PBX SYSTEMS

(A) DESCRIPTION

An arrangement in a Utility central office to provide DID service from the telecommunications network to the CLC Reseller end user's premises for use in connection with dial switching or number identifying equipment.

(B) REGULATIONS

(1) Direct Inward Dialing Service (DID) is furnished where operating conditions and the availability of facilities permit and in accordance with Schedule Cal.P.U.C. No. A2.1.2.

(2) DID will be provided to PBX dial switching equipment.

(a) Regulations for connection with CLC Reseller end user provided facilities and devices, as set forth in Schedule Cal.P.U.C. No. A8. are applicable.

(3) DID service must be provided on all lines in trunk group arranged for inward service. Each DID trunk group shall be considered a separate service.

If non-DID trunks are furnished, they must be in a separate trunk group from the DID service trunks.

(4) Directory listings will be furnished in accordance with Schedule Cal.P.U.C. No. A5.7 as it applies to PBX trunks. DID numbers furnished herein may be listed at appropriate rates.

(5) Intercepting of assigned numbers that are vacant or not in use is the responsibility of the CLC Reseller. Attendant or suitable machine intercept shall be arranged.

All intercepted calls will be considered to be completed and subject to a charge for the call.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.5 Direct-In-Dialing To Pbx Systems (Cont'd)

(B) Regulations (Cont'd)

(6) Foreign Exchange DID service will be furnished from a central office designated by the Utility. If a CLC Reseller designates a central office other than that designated by the Utility, the service may be furnished where operating conditions permit, at the rates and charges applicable to Foreign Prefix service in addition to the rates and charges for Foreign Exchange DID service as set forth in (C) following.

Usage allowance provided with foreign exchange service may not be used as credit in connection with other service arrangements.

(7) Each block of 20 or 100 station numbers are charged separately, see 18.3.5.(C) following. CLC Resellers may select blocks of 20 and/or 100 numbers, each priced separately. The Utility may be required to select blocks of 20 DID station numbers to form a block of 100, these blocks will not be priced separately. (T)

(8) When a central office in which the premises of the CLC Reseller end user is located and is not equipped to provide DID Service, the Utility may designate a central office located in the same exchange or district area to serve the CLC Reseller's end user, where facilities and operating conditions permit, at no additional charge to the CLC Reseller.

(9) The maximum number of station numbers provided within each block shall be 20 or 100. All station numbers, within each block of 20 or 100 numbers, will be provided in consecutive sequencing. DID numbers in blocks of 20 may be provided in non-consecutive sequencing. If a telephone number is taken out of the DID number block, and the number block is no longer sequential, the 100 number block is no longer deemed sequential. When no longer sequential, 100 number blocks must be disassembled to 20 number DID number blocks. DID station numbers can be removed from a group or added to of 100 numbers and are subject to a DID Number Block Change charge. See (C)(1) following. (T)
(N)
|
(N)
(T)
(T)

(10) DID Service is normally provided with dial pulse signaling. At a CLC Reseller's request, tone signaling may be provided where facilities are available. The arrangement of both dial and tone outpulsing within the same trunk group will not be offered.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.5 Direct-In-Dialing To Pbx Systems (Cont'd)

(B) Regulations (Cont'd)

(11) The charges as set forth in (C) following are applicable to CLC Reseller's request for changes to or rearrangement of the existing station numbers.

(12) Charges as set forth in 18.13 apply to central office modifications of trunk lines at the CLC Reseller and CLC Reseller's request.

(13) Answer Supervision shall be provided by the CLC Reseller end user premise equipment in accordance with Subpart D of Part 68 of the F.C.C.'s Rules and Regulations. Where a CLC Reseller end user premise equipment fails to provide Answer Supervision, the Utility may deny installation of DID Service. The Utility may discontinue service for failure of the CLC Reseller end user premise equipment to provide Answer Supervision upon written notification and such failure has not been remedied within a reasonable time. See Schedule Cal.P.U.C. No. A2.1.11.

(14) Blocks of 20 DID station numbers will be offered in conjunction with SuperTrunk, as set forth in 18.3.7

DID service with incomplete 20 or 100 number blocks existing prior to the effective date of this tariff will continue to be billed the appropriate recurring rate. Subsequent orders to the above service are subject to the provisions of (B)(9) preceding.

(15) DID Return

Pacific Bell will waive the applicable non-recurring number block charges for eligible CLC Reseller end user's business customer who have discontinued their business DID service with another local exchange carrier in order to establish like service with Pacific Bell, providing:

The CLC Reseller end user's customer establishes a minimum of either one 20-DID number block or one 100-DID number block, and

The CLC Reseller end user's customer agrees to maintain the service for which non-recurring charges are waived for 24 month term commitment.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.5 Direct-In-Dialing to PBX Systems (Cont'd)

(B) Regulations (Cont'd)

(15) DID Return (Cont'd)

(N)

If the CLC Reseller end user's customer disconnects their DID service prior to the expiration of their term commitment, Pacific Bell will bill the end user customer for, and the end user customer will be required to pay, the lesser of:

The sum of all Discounts rendered under the terms of this agreement, plus 10% annual interest*, prorated monthly. Discounts are defined to include reductions to monthly tariff rates, full or partial waivers of nonrecurring charges, and any other credits or discounts that have been rendered under the terms of this agreement, or

The total monthly charges or minimum annual commitments remaining on the service term discounted by 10%.

Pacific Bell reserves the right to waive or reduce the CLC reseller end user customer's termination liability amount when the end user customer migrates to other services provided by Pacific Bell. The term commitment under this offer will continue on the new services.

Early termination charges will not be charged on adds, moves or changes made during the contract term. Adds, moves and changes will be charged at the prevailing rates.

CLC Reseller end user 's customers who change their type of transport to a higher service (Analog Trunk to SuperTrunk or PRI) and keep the same DID number(s) block will not be charged for early termination. The term commitment time period will continue on the new service. Change order fees still apply.

A CLC Reseller end user's single customer with multiple locations may participate in this tariff offer.

CLC Reseller end user's customers governed under a 96A contract may not participate in this tariff offer.

* The annual interest rate shall be calculated as the maximum rate permissible by law, not to exceed Pacific Bell's approved Cost of Capital.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.5 Direct-In-Dialing To PBX Systems (Cont'd)

(C) Rates And Charges(Cont'd)

Trunk line services as shown elsewhere in this schedule, furnished at the appropriate rates and charges, are required in sufficient quantities to meet the traffic demand in addition to the rates and charges for DID service:

(1) Provided within the same exchange or district area:¹

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Usoc</u>
First 200 direct inward dialing station numbers - Each 100 DID station numbers in the same trunk group	\$315.37 (I)	\$35.48 (I)	ND8
Over 200 direct inward dialing station numbers - Each additional 100 DID station numbers in the same trunk group	55.19 (I)	35.48 (I)	NDA
Block of 20 DID station numbers in the same trunk group	118.27 (I)	11.83 (I)	ND1
Change Charge to remove or add number(s) within a block of DID numbers	106.44 (I)	NO	DCC

NOTE 1: See (B) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.5 Direct-In-Dialing To Pbx Systems (Cont'd)

(C) Rates And Charges (Cont'd)

Trunk line services as shown elsewhere in this schedule, furnished at the appropriate rates and charges, are required in sufficient quantities to meet the traffic demand in addition to the rates and charges for DID service:

(2) Provided within a different exchange or district area:¹

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Usoc</u>
First 200 direct inward dialing station numbers - Each 100 DID station numbers in the same trunk group	\$315.37 (I)	\$35.48 (I)	ND8
Over 200 direct inward dialing station numbers - Each additional 100 DID station numbers in the same trunk group	55.19 (I)	35.48 (I)	NDA
Block of 20 DID station numbers in the same trunk group	118.27 (I)	11.83 (I)	ND1
Change Charge to remove or add number(s) within a block of DID numbers	106.44 (I)	NO	DCC

Rates and charges for Voice Grade (VG) service as shown below:

	Monthly Rate		Usoc
	Fixed	Per Mile	
Channel Mileage			
Mileage Bands	NO	NO	
0			
Over 0	\$19.71 (I)	\$1.71 (I)	IL5XX

NOTE 1: See (B) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.5 Direct-In-Dialing To PBX Systems (Cont'd)

(C) Rates And Charges

Trunk line services as shown elsewhere in this schedule, furnished at the appropriate rates and charges, are required in sufficient quantities to meet the traffic demand in addition to the rates and charges for DID service:

- (3) Provided from a foreign exchange, between district areas of an exchange or from a district area of an exchange to a contiguous on noncontiguous exchange:¹

	<u>Nonrecurring charge</u>	<u>monthly rate</u>	<u>usoc</u>
First 200 direct inward dialing station numbers - Each 100 DID station numbers in the same trunk group	\$315.37 (I)	\$35.48 (I)	ND8
Over 200 direct inward dialing station numbers - Each additional 100 DID station numbers in the same trunk group	55.19 (I)	35.48 (I)	NDA
Block of 20 DID station numbers in the same trunk group	118.27 (I)	11.83 (I)	ND1
Change Charge to remove or add number(s) within a block of DID numbers	106.44 (I)	NO	DCC

PLUS

Rates and charges for foreign exchange business private branch exchange trunk line service and other services and facilities as required.

NOTE 1: See (B) preceding.

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

18.3.6 IDENTIFIED-OUTWARD-DIALING TO PBX SYSTEMS

(A) REGULATIONS

(1) Identified Outward Dialing Service (IOD) is furnished where operating conditions and the availability of facilities permit and in accordance with Schedule Cal.P.U.C. No. A2.1.2.

(2) IOD service, in (B) following, includes the central office equipment necessary for identification and billing of outgoing toll and zone calling usage by seven digit station number on calls originated over trunks furnished in this schedule.

Regulations for connection with CLC Reseller end user-provided facilities and devices, as set forth in Schedule Cal.P.U.C. No. A8. shall apply.

(3) IOD service must be provided on all lines in an exchange trunk line group provided as set forth in this schedule and arranged for outward service. Where IOD is requested on more than one group of trunk lines each group shall be considered a separate service.

(4) The rates and charges herein contemplate the use of Utility-provided central office equipment and serving arrangements. When equipment or service of a special type is requested and provided, rates and charges based on costs involved to meet the individual requirements of each case will be made, subject to prior authorization of the Public Utilities Commission of the State of California.

(5) Utility customers of record as of June 17, 1992, with IOD Service may move such service to a CLC as long as the circuit design and provisioning of service will not require new interoffice facility. CLC Reseller can request moves or disconnection of existing service for these end users as the changes do not require redesigns of the existing circuits. New IOD service is not available.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.6 Identified-Outward-Dialing to PBX Systems (Cont'd)

(A) Regulations (Cont'd)

(6) International Direct Distance Dialing (IDDD) Blocking is available for Identified-Outward-Dialing from PBX Systems. IDDD Blocking will restrict direct dialed calls in the following way:

Block all: 10XXX+011+, 101XXXX+011+, 011+

There are no recurring or non-recurring charges for IDDD Blocking service when installed with new service or with other features. If IDDD Blocking is being added to existing service and no other changes are made at that time, a standard service order change charge will apply, as given in 18.13 following.

(B) Rates and Charges

Identified outward dialing service for each group of trunks:

(1) Provided from a central office designated by the Utility and located within the same exchange or district area:*

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
- Minimum of first 10 trunks	NDK	\$122.21 (I)	\$244.41 (I)
- Each additional trunk in same group	NDL	12.22 (I)	24.44 (I)

* See (A) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.6 Identified-Outward-Dialing to PBX Systems (Cont'd)

(B) Rates and Charges (Cont'd)

(2) Provided from a central office designated by the Utility and located within a different exchange or district area:*

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
- Minimum of first 10 trunks	NDK	\$244.41 (I)	\$122.21 (I)
- Each additional trunk in same group	NDL	24.44 (I)	12.22 (I)

PLUS

- Mileage rates for inter-exchange or inter district area private line telephone service channels (excluding local loops and channel terminals) apply to each trunk furnished@	NA	RR	RR
--	----	----	----

(3) Channel from CLC Reseller end user's premises to serving central office. One per trunk group is required in connection with station line number identification.*

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
- Each channel#	NA	RR	RR

* See (A) preceding.

@ See Schedule Cal.P.U.C. No. B3.2.

See rates, charges and regulations for Voice Grade Services with C1 conditioning, Section 7, preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 Supertrunk (T)

(A) Description

SuperTrunksm Service allows the connection of suitably equipped CLC Reseller end user's premises equipment to the Utility's central office switch over 1.544 Mb digital High Capacity Service (HCS). (T)

For Regulation, Rates and Charges for HCS service refer to applicable Schedule Cal.P.U.C. No. 175-T.

(B) Services

SuperTrunksm service is comprised of one or more SuperTrunksm terminations, each connected to one HCS circuit. The digital transport facility may be DS1 or DS3 level. Each SuperTrunksm Termination provides 24 exchange channels. SuperTrunksm service is therefore modified in increments of 24 exchange channels only. (T)

(1) SuperTrunksm Serving Arrangement (T)

SuperTrunksm Service may be combined with Centrex, Primary Rate ISDN (PRI) and/or other SuperTrunksm service of the same CLC Reseller with a service appearance in the same switching entity to create a SuperTrunksm Serving Arrangement. (T)

(2) SuperTrunksm Groups (T)

Individual channels must be aggregated into trunk group(s). Trunk group(s) are In-Only, Out-Only, Two-Way and Switch 56. Sizing of the trunk group(s) is CLC Reseller selectable within the constraints of available channels.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SupertrunkSM (Cont'd) (T)

(C) Standard Features

Standard features, with exception of the trunk group charge, are included in the SuperTrunkSM termination recurring and installation charges. Associated services are separately charged. A minimum installation requires one SuperTrunkSM termination, one HICAP and one trunk group. All Standard and Associated services, subject to technical limitations, are available from the users' local (serving) Central Office or alternate CO(s) as requested. SuperTrunk'sSM standard features include the following: (T)

24 Digital Channels: Each SuperTrunkSM provides 24 digital channels between the Utility's switch and the CLC Reseller end user's suitably equipped premises equipment. (T)

Answer Supervision on Outbound Calls: The Utility's switch will electronically signal the originating premises equipment when an outbound call is answered and when the called party disconnects. Answer Supervision on inbound calls shall be provided by the CLC Reseller end user's premises equipment.

Automatic Channel Selection: Automatic Channel Selection selects an idle channel for inbound call completion from a preset pattern within a trunk group.

Call Transfer (available only on 5ESS Switch): Incoming calls may be transferred to another telephone number. After the transfer is complete, the trunk becomes available to make, receive or transfer other calls. Applicable usage charges apply from the transferring trunk to the called party and to transferred calls.

Trunk Groups: A minimum of one trunk group is required for use with SuperTrunkSM service, more may be selected. Trunks group charges are in addition to SuperTrunkSM termination charges. Trunk groups are identified as: (T)

- In-only - Capable of incoming voice grade communication
- Out-only - Capable of outgoing voice grade communication
- Two-way - Capable of two way voice grade communication
- Switch 56 - Capable of data grade communication

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 Supertrunk (Cont'd)

(T)

(C) Standard Features (Cont'd)

Carrier Pre-Subscription: 1010XXX is available for intraLATA calls, users may specify a carrier for all other calls.

(T)

Trunk Group Calling Restrictions: Dialing restrictions for outbound calls are selectable. Standard options include, Local and ZUM 3 only, Local through inter/intraLATA Toll, Local through International. 900/976 blocking is also available. Trunk Group Calling Restriction is assignable to individual trunk groups.

(D) Optional Features

(1) Alternate Route

Allows CLC Reseller to specify an alternate route where incoming SuperTrunksm calls may be directed when all channels are busy, or when there is a loss of continuity with the premise equipment.

(T)

Subject to technical capabilities and operating conditions, this feature may be assigned to a SuperTrunksm serving arrangement or a SuperTrunksm trunk group. The alternate route may be another SuperTrunksm arrangement, Primary Rate ISDN, or DID trunk group residing in the same central office switch. Only one Alternate Route may be selected per SuperTrunk arrangement.

(T)

(T)

(T)

(2) Custom Virtual Network

Allows Custom Virtual Network (CVN) as an optional service in connection with SuperTrunk to provide a custom dialing plan to link multiple or statewide locations. Refer to Schedule Cal. C.P.U.C. No. 175-T, 18.26 for Service Description and Regulations. See Section 18.3.7(O) of this schedule for CVN and SuperTrunksm rates.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunksm (Cont'd) (T)

(D) Optional Features (Cont'd)

(3) Enhanced Alternate Routing

Enhanced Alternate Routing will automatically route incoming calls to a predetermined telephone number in the Public Switched Network when the SuperTrunksm or SuperTrunksm group is busy or when continuity is lost between the central office and the customer provided equipment. Enhanced Alternate Routing is available where technical capabilities and operating conditions permit. (T)

Incoming calls that have been rerouted will be billed to the SuperTrunksm billing responsibility. All charges for local, message unit, zone calling and toll are applicable in accordance with the regularly filed tariff schedules. (T)

(4) SuperTrunksm Fiber Advantage (T)

Provides a dedicated HICAP which utilizes fiber optic cable to connect a customer location to Pacific Bell's central office. In addition to the service guarantee provided with Fiber Advantagesm, Pacific Bell will guarantee the SuperTrunksm. The customer shall be credited 100% of the monthly rate for the SuperTrunksm for any service interruption affecting that rate element. In order to qualify for this credit, the service interruption must be 2 hours or more and the outage must be determined by the Utility to be in its network. Only one credit will be applied per month. (T)

Continued

ACCESS SERVICE

18. Services for Resale (Con't)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunksm (Con't)

(T)

(D) Optional Features (Con't)

(4) Network Connect

Network Connect provides a connection to a Special Access High Capacity Digital Channel from a SuperTrunksm to a distant end location. Each Network Port consists of one group which is equivalent to 24 derived 64 Kbps DS-0 bit streams (24 voice equivalent circuits). The rates and charges for Network Connect are in addition the rates and charges applicable to High Capacity Service as shown in Schedule Cal.P.U.C. No. 175-T, Section 7.5. Network Connect tandem capability is available only where facilities and operating conditions permit.

(T)

The distant location may be in the same or different central office. The distant end termination may be another SuperTrunksm, a Centrex system, or Interexchange Carrier Points of Presence. The quality of transmission may vary depending on the distance and routing necessary to complete each call; consequently, overall or end to end transmission is not guaranteed by the Utility.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunksm (Cont'd) (T)

(D) Optional Features (Cont'd)

(5) Dialing Plan

Allows CLC Reseller end users to dial between entities on either an access code or abbreviated station to station dialing basis where facilities and operating conditions permit. It provides calling connections between various entities, which may include a combination of:

- Centrex
- Primary Rate ISDN
- SuperTrunksm termination (T)

This Dialing Plan feature is required any time two or more entities are connected to create a SuperTrunksm serving arrangement as defined in (B)1. preceding. Calls between entities will be considered private and will not incur usage charges. The Dialing Plan feature applies to each in a SuperTrunksm serving arrangement. (T)

(E) Associated Services

(1) Associated services are network and exchange services that provide a SuperTrunksm serving arrangement. These services must be provided from the SuperTrunksm serving switch, where local facilities and operating conditions permit, and include: (T)

- Direct-In-Dialing To PBX Systems - (DID Service)
(Schedule Cal.P.U.C. No. A5,)
- Centrex Service
(Schedule Cal.P.U.C. No. A9.)
- Supplemental Billing
Account Codes
(Schedule Cal.P.U.C. No. A10.)
- Primary Rate ISDN
(Schedule Cal.P.U.C. No. A18.)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunkSM (Cont'd) (T)

(E) Associated Services (Cont'd)

(2) Rates and charges for associated services are found in the Utility's Schedules as set forth above and are in addition to the SuperTrunkSM charges. Special terms and conditions as set forth in (G) following, apply to these associated services when assigned to work with SuperTrunkSM. (T)

(F) Regulations

(1) SuperTrunkSM is only available where equipment and operating conditions permit. The features of the SuperTrunkSM service and features of the associated services may vary by serving central office switch. (T)

(2) Alternate Serving Arrangements do not apply.

(3) When the CLC Reseller has existing In-only Trunk Line and Direct-In-Dialing PBX(DID) service and wants to convert these services to a SuperTrunkSM, the service must be disconnected. SuperTrunkSM installation charges apply, except for DID service which is described below. (T)

When a CLC Reseller converts from DID Trunk service, SuperTrunkSM installation charges apply, however, the blocks of DID station numbers will not be charged a nonrecurring charge when used with SuperTrunkSM service. (T)

(4) SuperTrunkSM must be separately billed. (T)

(5) All channels of a single SuperTrunkSM are served from a single switch entity. (T)

(6) When the CLC Reseller subscribes to any associated services as set forth in (D) preceding, the CLC Reseller is billed for only one associated service type and/or telephone number. The CLC Reseller may request any number of channels up to the total number of available channels in the SuperTrunkSM serving arrangement. (T)

(7) When CLC Reseller orders associated Foreign Exchange and/or Foreign Prefix Services from the SuperTrunk serving central office, as set forth in E. preceding, Foreign Exchange/Foreign Prefix mileage charges will not apply since the mileage charges are a component of the digital transport facility (USOC 1L5XX). (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 Supertrunksm (Cont'd)

(F) Regulations (Cont'd)

- (8) Foreign Exchange and/or Foreign Prefix Services are only available from the Utility's exchanges.
- (9) Answer Supervision shall be provided by the premises equipment in accordance with Subpart D of Part 68 of the F.C.C.'s Rules and Regulations. Where a CLC Reseller or CLC Reseller end user fails to provide Answer Supervision, the Utility may deny installation of SuperTrunksm service. The Utility may discontinue service for failure of the CLC Reseller or CLC Reseller end user to provide Answer Supervision upon written notification and such failure has not been remedied within a reasonable time. See Schedule Cal.P.U.C. No. A2.1.11.
- (10) Any change (increase or decrease) in the End User Common Line Access charge(EUCL) stated in the Tariff F.C.C. No. 1 will be offset by a change in the SuperTrunksm termination rate in the same amount. The revenue requirement associated with the change will be recovered within the SuperTrunksm category as determined by the Utility with at least 40 days notice to the CPUC. (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 Supertrunksm (Cont'd)

(F) Regulations (Cont'd)

- (11) The Utility will waive the applicable non-recurring charges for one or more new SuperTrunk(s)sm and associated first trunk group for a CLC reseller converting their end-users' service to facilities resold by the Utility, provided that:
 - (T)
 - (D)
 - (D)
 - (T)

The CLC Reseller maintains the service for which non-recurring charges are waived for a period of two years;

(D)
|
(D)

If the CLC Reseller disconnects any required service prior to completion of the two year term, the Utility will bill the CLC Reseller for and Reseller will be required to pay all previous waived charges received. In addition, Reseller also agrees to pay any other charges, payments disconnection/early termination fees required by the tariffs. (T)

Early termination fees will not be charged on adds, moves and changes. Adds, moves and changes will be completed within the established due date intervals and charged at the prevailing tariff rates after conversion. (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunksm (Cont'd) (T)

(G) Limitations

(1) SuperTrunksm is only available where equipment and operating conditions permit. Variations in the switching and control equipment used may cause differences in the operation or availability of certain features and associated services. CLC Reseller and CLC Reseller end users are responsible for providing compatible digital equipment and determining the compatibility of each basic and associated service used in conjunction with their application and equipment. SuperTrunksm is not available on 1AESS switches. (T)

(2) The optional feature, Dialing Plan, is not available with Assume Dial 9.

(3) Call Transfer is not available on the DMS100.

(4) The /*/ and /#/ are not valid digits on call set up.

(5) Account Codes are not available as "non forced". Packages A-D are not available.

(6) Centrex stations in a SuperTrunksm Serving Arrangement will not display the calling number from SuperTrunksm station users and vice versa. (T)

(7) SuperTrunksm is a business service. Residence service will not be provided over SuperTrunksm (T)

(8) All CLC Reseller and CLC Reseller end users provided equipment used to interface with SuperTrunksm is required to conform with the Technical Reference Specifications as used by the Utility and found in the Switch Vendor's Technical References and their subsequent revisions: (T)

<u>Vendor</u>	<u>Contact Number</u>
AT&T	1-800-432-6600
NTI	1-800-347-4850

(9) The Special Access Surcharge as set forth in Schedule Cal.P.U.C. No.175-T, Section 7.4.2 does not apply to digital transport facilities which are associated with SuperTrunksm. (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunksm (Cont'd)

(T)

(H) Use of Service

- (1) The CLC Reseller must provide sufficient information regarding the intended use of the service sufficient to allow the Utility to furnish and maintain the requested service, and to ensure that the use of the service complies with all tariff regulations.
- (2) The utility shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release or discontinuance of service will be accepted by the Utility only from the CLC Reseller.
- (3) Unlawful Use - The service furnished under this schedule shall not be used for any purpose or in any manner, directly or indirectly, in violation of the law or in aid of any unlawful act or undertaking.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunksm (Cont'd) (T)

(I) Connections

(1) General

Premises equipment may be connected to the Utility's SuperTrunksm service in accordance with the following provision: (T)

All connections shall be made through equipment furnished by the CLC Reseller end user. The responsibility of the Utility shall be limited to the furnishing of service up to and including its local loop demarcation point on the CLC Reseller end user's premises. The connection of equipment shall be on a Utility provided standard network interface or its equivalent conforming to Part 68, Subpart F, of the FCC's Rules and Regulations. The CLC Reseller is responsible for testing equipment or facilities to insure that when they are connected with SuperTrunksm such equipment or facilities are operating properly, and further that the cause of any service difficulty reported by the CLC Reseller to the Utility results from the operation of equipment and facilities provided by the Utility. (T)

(J) Violation of Regulations

See Schedule Cal.P.U.C. No.A8.1.1,E.

(K) Responsibility Of The CLC Reseller And CLC Reseller End User

(1) SuperTrunksm is available under this tariff for use in connection with terminal equipment provided by the CLC Reseller end user. The operating characteristics of such equipment or systems and its programming shall be such as not to interfere with any of the services offered by the Utility. Such use is subject to further provisions that the equipment provided by the CLC Reseller or CLC Reseller end user does not endanger the safety of Utility employees or the public; damage, require change in or alteration of the equipment or other facilitates of the Utility; interfere with the proper functioning of such equipment or facilities; impair the operation of the Utility's facilities or otherwise injure the public in its use of the Utility's services. Upon notice from the Utility that the equipment provided by the CLC Reseller or CLC Reseller end user is causing, or is likely to cause, such hazard or interference, the CLC Reseller and CLC Reseller end user shall take such steps as shall be necessary to remove or prevent such hazard or interference. (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunksm (Cont'd) (T)

(K) Responsibility Of The Customer (Cont'd)

(2) The CLC Reseller shall be responsible for:

(a) Compatibility of the connected terminal equipment.

(b) Where a CLC Reseller elects to connect a CLC Reseller end user provided communications system to SuperTrunksm, they shall be responsible for: (T)

(aa) Compatibility of the connected communications system.

(ab) Testing, sectionalization and clearance of trouble conditions or service difficulties to their communications systems which is connected to SuperTrunksm. (T)

(c) All signals generated by CLC Reseller end user provided terminal equipment must meet signal and format standards as described in the following Bellcore Technical References (TRs):

TR-NPL-000275

(d) Placing all orders and payment of all charges for service(s) offered herein, and

(e) Compliance with Utility regulations by the CLC Reseller and CLC Reseller end user.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunksm (Cont'd) (T)

(L) Responsibility Of The Utility

(1) Liability

- (a) Provisions concerning limitations of liability are set forth in Schedule Cal.P.U.C. No. A2.1.14.

The Utility shall not be responsible for limitation, operation or maintenance or any terminal equipment or communications systems provided by a CLC Reseller and CLC Reseller end user or authorized user. This service is not represented as adapted to the use of such equipment or systems and where such equipment or system is connected to the Utility facilities, the responsibility of the Utility shall be limited to the furnishing of facilities suitable for this service and to the maintenance and operation of such facilities in a manner proper for such digital service. Subject to this responsibility, the Utility shall be responsible only up to and including its local loop demarcation point and shall not be responsible for:

- (aa) The through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission, or
- (ab) The reception of signals by such equipment or systems, or
- (ac) Damage to terminal equipment or communications systems provided by a CLC Reseller and CLC Reseller end user due to testing.

(M) Payments and Charges for Service

(1) Change Charge

Miscellaneous Change Charges are incurred as follows:

- (a) Each rearrangement or change to standard features and/or Associated services of an existing SuperTrunksm service arrangement. (T)
- (b) One per affected SuperTrunksm trunk group that has changed through the addition/removal/re-arrangement of any trunk group(s), and/or changes to standard or associated services. (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunksm (Cont'd)

(M) Payments and Charges for Services (Cont'd)

(2) SuperTrunksm Interface Monthly Rate Options

SuperTrunksm interfaces are offered month-to-month or on a 24 month, 36 month or 60 month term pricing plan.

(a) CLC Resellers shall select a service term for each SuperTrunksm termination of either month-to-month, 24, 36 or 60 consecutive months.

(b) If the CLC Reseller selects a service term other than Month-to-Month, the CLC Reseller will be required to sign an agreement. The service term cannot be changed for the duration of the agreement, except as provided in (2)(d) following. The monthly rate for the required SuperTrunksm interface will not be subject to rate increases for the duration of the service term. Upon approval of tariff changes to lower the rates of the SuperTrunksm termination, the Utility will apply the new lowered rates prospectively to all unexpired service term agreements.

(c) If the CLC Reseller terminates a service term agreement before the service term expires, an early termination fee will apply. Specifically, an early termination fee will apply:

- If the CLC Reseller's end-user's premises where SuperTrunksm is provided is moved outside of the Utility's service territory.
- If the CLC Reseller requests that SuperTrunksm service be disconnected.

(T)

However, an early termination fee will not apply:

- If SuperTrunksm service is moved to another Utility location and the service term is continued at the new location, or
- If the SuperTrunksm service term agreement is extended for more than the months remaining on the existing agreement.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunkSM (Cont'd) (T)

(M) Payments and Charges for Services (Cont'd)

(2) SuperTrunkSM Interface Monthly Rate Options (Cont'd) (T)

(c) If the CLC Reseller terminates a service term agreement before the service term expires, an early termination fee will apply. Specifically, an early termination fee will apply: (Cont'd)

- If the CLC Reseller converts to another Utility Business Exchange Voice Service that utilizes a Utility Access Hicap service as set forth in Schedule Cal.P.U.C. No. 175-T Access Service, Section 7.2.8 as part of the service offering. As a part of this conversion to qualify for the waiver of termination charges, the CLC Reseller must: (T)

- agree to a 36 month or greater term agreement with an expiration date which is beyond the end of the existing service term,
- the new service term shall begin immediately upon conversion from the existing service term, and
- the new service must be provided between the same customer locations and with the same customer of record as the disconnected service.

- Non-recurring charges will apply and the monthly rates for the new service(s) shall be those rates in effect at the time of installation. (T)

Material omitted now on Sheet 769-Z-36-C.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunkSM (Cont'd) (T)

(M) Payments and Charges for Services (Cont'd)

(2) SuperTrunkSM Interface Monthly Rate Options (Cont'd) (T)

(d) If the CLC Reseller terminates the SuperTrunkSM service agreement prior to the expiration of the 24, 36 or 60 month service term, the CLC Reseller shall pay an early termination fee for the SuperTrunkSM interface unless conditions as set forth in (c), preceding, are met. Payment of the early termination fee does not release the CLC Reseller from previous amounts owed to the Utility. (T) (L)
(T)
(D)
(D) (L)

For SuperTrunkSM service term agreements which become effective on or after December 10, 2004, the termination charge will be: (N)

- In addition to any unpaid special construction or non-recurring charges (excluding waived charges), the CLC Reseller's termination liability for cancellation of any SuperTrunkSM service agreement shall be equal to fifty percent (50%) of all recurring charges for the same remaining months of the customer's service term.

For SuperTrunkSM service term agreements which become effective prior to December 10, 2004, the early termination fee will be the lesser of: (N)

- The difference between the total rates and charges for the original service term at the time of termination and the month-to-month total rates and charges times the total of completed months of the original service term plus interest charges based on approved costs of money in effect at the time of termination, or, (L)
- The present value of the monthly payments remaining on the service term for each SuperTrunkSM termination. (T) (L)

(L) Formerly on Sheet 769-Z-36-B.
Material omitted now on Sheet 769-Z-36-D.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunkSM (Cont'd)

(M) Payments and Charges for Services (Cont'd)

(2) SuperTrunkSM Interface Monthly Rate Options (Cont'd)

- (e) If additional SuperTunkSM terminations are ordered at a location where the CLC Reseller has an existing SuperTrunkSM termination term agreement, the additional termination(s) may be added to that agreement up to six (6) months prior to the end of the original agreement, so that the monthly rate and expiration date specified in the original agreement apply. As an alternative, the CLC Reseller may choose the month-to-month payment option or a different term option for the termination additions. The additions to the agreement are subject to the provisions described in (c) preceding. (T) (L)
- (f) Upon expiration of the 24, 36 or 60 month service term, the CLC Reseller may:
- Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes approved by the Commission.
 - Continue service by selecting a service term of 24, 36 or 60 months.
 - Discontinue the service.
- (g) If a service term agreement expires and the CLC Reseller has not notified the Utility regarding which option they elect, service will continue at the monthly rate in effect at the time for the month-to-month option. (L)

(L) Formerly on Sheet 769-Z-36-C.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3 Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunkSM (Cont'd)

(0) Rates And Charges

The following rates and charges are in addition to all other rates and charges that may be applicable for other associated services which operate in conjunction with SuperTrunk.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
(1) <u>SuperTrunkSM</u>				
(a) SuperTrunk SM Termination ^{1,2}				
Month-to-Month	\$512.48	\$190.90 (I)	SUPRS	
24 month ⁴	256.24	142.66	SUPT2	
36 month ⁴	128.12	139.11	SUPT3	
60 month ⁴	NO	127.26 (I)	SUPT5	
(b) Trunk Group ³				
In-Only	\$ 98.56	\$7.89	RT4	(T)
Out-Only	98.56	7.89	RT3	
Two-Way	98.56	7.89	RT2	
Switch 56	98.56	7.89	RT6	
FEX In-Only	98.56	7.89	RT4FX	
FEX Out-Only	98.56	7.89	RT3FX	
FEX Two-Way	98.56	7.89	RT2FX	
FEX Switch 56	98.56	7.89	RT6FX	
(2) <u>Optional Features</u>				
(a) Alternate Route				
- Each Route	\$118.27	\$7.89	PRAAR	(T)
(b) Dialing Plan				
- Each termination	\$157.68	\$59.13	PRADP	(T)

NOTE 1: In addition, a monthly rate equal to 24 End User Access Line charges (EUCL) applies.

NOTE 2: See F. preceding.

NOTE 3: Local message units and Zone Usage Measurement (ZUM) units apply as set forth in 18.6, or message toll charges apply.

NOTE 4: See Schedule Cal.P.U.C. No. 175-T, 18.3.7(M) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.3. Private Branch Exchange Trunk Line Service (Cont'd)

18.3.7 SuperTrunkSM (Cont'd)

(0) Rates And Charges (Cont'd)

(2) Optional Features (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
(c) Enhanced Alternate Route	\$118.27	\$ 39.43	SREAR	
(d) SuperTrunk SM Fiber Advantage ^{1,2}				
Month-to-month	\$512.48	\$232.40 (I)	SUPFR	(T)
24 month ⁵	269.75	151.48	SUPF2	
36 month ⁵	134.88	116.80	SUPF3	
60 month ⁵	NO	82.12 (I)	SUPF5	
(e) Custom Virtual Network ³				
Each Trunk	\$157.68	\$78.84	VNZ	(T)
Carrier Selection	55.19	47.30	VNYPF	
Route Selection	55.19	59.13	VNZRS	
Modification Charge	141.91		VNZC3	
(f) Network Connect ⁴				
SuperTrunk SM to SuperTrunk SM	\$788.43	\$788.43	SUPRC	(T)
SuperTrunk SM to POP	788.43	788.43	SUPRP	
SuperTrunk SM to Centrex	788.43	788.43	SUPRE	
(3) <u>Change charges</u>				
Miscellaneous Change Charge	\$161.63		NWCRS	(T)

NOTE 1: In addition to tariff rates and charges for Fiber Advantage.

NOTE 2: In addition, a monthly rate equal to 24 End User Access Line charges (EUCL) applies.

NOTE 3: Charges are applied on an individual SuperTrunkSM basis.

NOTE 4: In addition to the rates and charges applicable to a Special Access High Capacity Channel Termination as defined in Schedule Cal.P.U.C No. 175-T, Section 7.5.8.

NOTE 5: See Schedule Cal.P.U.C. No. 175-T, 18.3.7(M) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services

18.4.1 California 976

(A) Description

- (1) California 976 is a transport service for CLC Reseller-provided General Audience recorded programs of information. California 976 allows a caller to access a 976 telephone number and receive a wide variety of California 976 CLC Reseller and their Information Providers and/or Sponsors General Audience recorded or recorded-interactive programs. Programs containing harmful matter may not reside on California 976.* The prefix designated for harmful matter programs is contained in 18.4.2 following, California 900.
- (2) A California 976 customer is a CLC Reseller. A Caller to a California 976 is a "Client" of the CLC Reseller and its Information Provider.
- (3) The telephone number assigned to this service is restricted to the 976 prefix.

* Billing and Collection by the Utility for services rendered to the CLC Reseller engaged in furnishing any recorded or recorded-interactive programs which contain harmful matter as defined in California Penal Code Section 313(a), is a matter for contractual arrangement between the CLC Reseller and the Utility and is not subject to the terms of this tariff.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(B) Definitions

(1) California 976 Business Termination

A California 976 access line which terminates on a business line(s).

(2) General Audience Program

All programs other than those which contain harmful matter.

(3) Subscription

The only manner and process by which a California 976 CLC Reseller may furnish Caller access to California 976 programs providing messages containing harmful matter.

(4) Harmful Matter

"Harmful matter", as defined in California Penal Code 313, means matter, taken as a whole, which to the average person, applying contemporary statewide standards, appeals to the prurient interest, and is matter which, taken as a whole, depicts or describes in a patently offensive way sexual conduct and which, taken as a whole, lacks serious literary, artistic, political, or scientific value for minors.

"Matter" includes live or recorded telephone messages when transmitted, disseminated or distributed as part of a commercial transaction.

"Minors" means any natural person under 18 years of age.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(B) Definitions (Cont'd)

(5) 976 Trunk Access

An assigned 976 number works with the CLC Reseller's end users's Direct Inward Dial (DID) service. The 976 number will be terminated on a specific DID service within the Utility's 976 serving central office. Exchange trunks and DID Service are furnished in accordance with 18.3 preceding.

(6) Information Provider

The customer of the CLC Reseller who provides an audiotext or videotext service for Callers to access.

(7) Information Charge

The price established by the CLC Reseller to be paid by a Caller for each qualifying call to a Program.

(8) Program

For Recorded Program, the electronic information service furnished by the CLC Reseller's Information Provider which allows callers access to a CLC Reseller's Information Provider's audiotext or videotext program. For live program, the telephone conversation of one or more parties coordinated and monitored by the Sponsor.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(B) Definitions (Cont'd)

(9) Subscriber

A customer of the Utility as defined in Schedule Cal.P.U.C. No. A2. General Regulations or 15.1 General, preceding or a customer of the CLC Reseller.

(10) Sponsor

The customer of the CLC Reseller providing the Bridging Equipment for live programs.

(11) Transport Charges

The usage charges billed to the CLC Reseller for minutes of 976 connect time.

(12) Delayed Timing of Information Charge/Price Disclosure Message

The minimum length of each message shall be 78 seconds or one complete cycle of a 60 second message, or 15 second disclosure message, and 3 seconds for the caller to hang up if they do not wish to complete the call. Following the initial 78 second message, message length may be increased in 30 seconds increments. Total length of a message shall never exceed 198 seconds. If the agreed upon message length is more than 78 seconds, the California 976 CLC Reseller will pay the additional time rate.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(C) Territory

California 976 will be offered only where Information Services Call Blocking (see 18.4 preceding) is available. California 976 will be provided over facilities within the Utility's serving exchange areas as said areas are defined on maps filed as part of the tariff schedules.

(1) California 976 Calling Areas

California 976 is furnished from California 976 Calling Areas as shown below.

(a) Los Angeles California 976 Calling Area: NPA (213/818*/626*)

Arcadia	Culver City	Inglewood	Pasadena
Alhambra	El Monte	La Crescenta	Torrance
Beverly Hills	El Segundo	Los Angeles	Van Nuys
Burbank	Glendale	Montebello	
Compton	Hawthorne	North Hollywood	

(b) Sacramento California 976 Calling Area: NPA (916)

Citrus Height
Fair Oaks
Folsom
Rio Linda
Sacramento

* California 976 for NPA 818 will be routed and rated by permissive dialing to NPA 213.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(C) Territory (Cont'd)

(1) California 976 Calling Areas (Cont'd)

(c) San Francisco/East Bay California 976 Calling Area:

NPA (415,510,650)

Belvedere	Moraga	San Mateo
Corte Madera	Orinda	San Rafael
East Bay	Pacifica	Sausalito
Millbrae	Richmond	South San Francisco
Mill Valley	San Francisco	

(d) Fresno California 976 Calling Area: NPA (209)

Burrel	Del Rey
Caruthers	Fresno
Clovis	

(e) San Diego California 976 Calling Area: NPA (619,760)

Chula Vista	La Jolla	San Diego
Coronado	La Mesa	Linda Vista
El Cajon	Pacific Beach	Mira Mesa
	National City	Harbison - Alpine
		San Ysidro

(f) San Jose California 976 Calling Area: NPA (408)

Campbell	Sunnyvale
Los Altos	Fremont/Newark
Mountain View	Milpitas
San Jose North, South & West District Areas	Palo Alto
Saratoga	Union City

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd) (N)
- 18.4 Public Announcement Services (Cont'd)
- 18.4.1 California 976 (Cont'd)
- (C) Territory (Cont'd)
- (1) California 976 Calling Areas (Cont'd)
- (g) Santa Rosa California 976 Calling Area: NPA (707)
- | | |
|-------------|--------------|
| Forestville | Cotati |
| Healdsburg | Rohnert Park |
| Kenwood | |
| Santa Rosa | |
| Sebastopol | |
| Windsor | |
- (h) Westminster California 976 Calling Area: NPA (714)
- | | |
|--------------|---------------|
| Brea | Newport Beach |
| Buena Park | Orange |
| Fullerton | Placentia |
| Garden Grove | Santa Ana |
| Irvine | Yorba Linda |
- (i) Thousand Oaks California 976 Calling Area: NPA (805)
- | | |
|----------|--|
| Agoura | |
| Moorpark | |
- (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(C) Territory (Cont'd)

(2) California 976 Calling Areas Exchange Toll Rate Centers

Charges referred to in (E) following, comprehend calls to California 976, in the following California 976 Calling Areas:

<u>California 976 Calling Area</u>	<u>Exchange Toll Rate Center</u>
Los Angeles	Los Angeles District Area No. 1
Sacramento	Sacramento Main District Area
San Francisco/East Bay	San Francisco Central District Area
Fresno	Fresno
San Diego	San Diego - San Diego District Area
San Jose	San Jose West District Area
Santa Rosa	Santa Rosa
Thousand Oaks	Thousand Oaks
Westminster	Westminster

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(D) Regulations

(1) Utility Obligations

- (a) The limitation of the Utility's liability is set forth in 18.1 preceding.
- (b) Blocking is available under the terms and conditions set forth in 18.4.3 following and Schedule Cal.P.U.C. No. A9.5.4.
- (c) Service will only be furnished where facilities and operating conditions permit.
- (d) If the Utility has reason to believe that permitting the commencement or continuation of a California 976 service in this tariff schedule is adversely affecting or would adversely affect the Utility's ability to provide, complete or maintain the level of or quality of its other services to its other subscribers, the Utility may refuse to provide California 976 or may discontinue providing such service. Unless, in the judgement of the Utility, an emergency condition exists or is threatened, the Utility shall give 24 hours notice of discontinuance. Where such emergency condition exists or is threatened, the Utility shall give notice of discontinuance as promptly as reasonably possible.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(D) Regulations (Cont'd)

(1) Utility Obligations (Cont'd)

(e) Unless otherwise specifically stated in this tariff schedule, California 976 access lines will be treated as Individual Line Business Service and all applicable tariff schedules of the Utility apply.

(f) One directory listing per 976 number will be furnished without charge in each directory within a California 976 Calling Area subscribed to by a CLC Reseller.

Directory Assistance Listing service is available in connection with California 976. Regulations and rates are as set forth in Section 9.3 preceding.

Each listing must include one or more lines to advise that special charges apply; however, the actual information charge shall not be specified.

(g) Upon termination of a California 976 number, the 976 telephone number will not be reassigned for at least six (6) months.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(D) Regulations (Cont'd)

(1) Utility Obligations (Cont'd)

(h) Temporary Service will not be offered with California 976.

(i) The Utility reserves the right to disconnect any CLC Reseller for fraud or unlawful business practices.

(j) California 976 CLC Reseller sponsorship of any particular recorded announcement or interactive program shall not preclude the Utility from providing service to another California 976 CLC Reseller sponsoring the same or similar announcement or program.

(k) The Utility will notify and/or block the subscribers who are Pacific Bell end users and are billed by Pacific Bell for California 976 information charges only under the following conditions:

(i) Lifeline subscribers whose information charges* exceed \$30.00 for the first time;

(ii) Subscribers whose information charges for the first time exceed \$75.00 during the course of a single billing cycle;

(iii) Subscribers whose information charges exceed \$150.00 in a single billing cycle.

When contact is made, the Utility shall inform the Pacific Bell end user subscriber of the charges and of blocking options. If contact cannot be made under (12)(3)above, the Utility shall temporarily block[@] California 976 calls until it has made contact with the subscriber, informed the subscriber of the charges, and determined if the subscriber desires to resume service.

* The sum of California 976 and California 900 charges billed to a subscriber is the figure used to total the amount of information charges noted. See Section 18.4.2(C)(1)(j).

@ Residence subscribers only.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(D) Regulations (Cont'd)

(1) Utility Obligations (Cont'd)

(1) The Utility will not connect California 976 customer programs which the customer declares contains harmful matter.

(m) The Utility will attempt to restrict the following types of calls from connecting to California 976 telephone numbers. If any such call is connected to a California 976 number, transport charges set forth will apply.

- Third party calls billed third party to California 976 telephone numbers
- Collect calls
- Calls requiring time and charges quoted by the Utility operator
- Calls originating from the Prison Class of Service
- Calls originating from the Utility operator handled and direct dialed Mobile Class of Service
- Calls originating from the Utility WATS Class of Service including Universal and Two-Way WATS
- Calls originating from the Hospital Class of Service, unless billed to calling card.
- Calls originating from the Hotel/Motel Class of Service, unless billed to calling card.
- Calls billed to Commercial Credit Cards
- Coin Sent Paid calls
- Person to Person calls handled by the Utility operator
- Calls originating from outside California
- Customer-Owned and Utility-owned Pay Telephone, unless billed to calling card.
- Calls delivered to the Utility's network by Cellular and other Exchange and Interexchange Carriers with whom the Utility has no billing arrangement.
- Third Party billed and Credit card calls charged to an account outside of the Utility's territory
- Calls made through Dual Party Relay Service.

To the extent the Utility restricts connection of these kinds of calls to the California 976 numbers, the calls are nonqualifying calls.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(D) Regulations (Cont'd)

(2) California 976 CLC Reseller Obligation

- (a) The CLC Reseller understands and agrees that California 976 programs and the promotion and provision thereof must comply with all applicable Federal, State and Local Laws, Rules and Regulations.
- (b) The California 976 CLC Reseller shall indemnify and defend the Utility against and hold the Utility harmless from any and all losses, claims, demands, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney fees, arising directly or indirectly from the material transmitted and from any act or omission of the California 976 CLC Reseller or its Information Provider or Caller while using or attempting to use said service and facilities.
- (c) For exchange toll network sizing and protection, each CLC Reseller must provide the Utility with an estimate of annual call volumes, the expected busy hour and busy hour call volumes, and the message length for each announcement interactive program.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(D) Regulations (Cont'd)

(2) California 976 CLC Reseller Obligation (Cont'd)

- (d) The CLC Reseller is required to subscribe to a minimum of two California 976 access lines restricted to incoming calls only, or one California 976 business termination, at applicable rates and charges.

All California 976 access lines are to be used exclusively for California 976.

- (e) The CLC Reseller is required to subscribe to as many additional California 976 access lines, restricted to incoming calls only, as in the judgment of the Utility are required to handle calls adequately without impairing the service to others.

- (f) The CLC Reseller assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the equipment located on the CLC Reseller customer's premises to the central office which serves the particular prefix code used for California 976.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(D) Regulations (Cont'd)

(2) California 976 CLC Reseller Obligation (Cont'd)

(g) The California 976 CLC Reseller shall ensure that its Information Provider's and/or Sponsor's premises equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Schedule Cal.P.U.C. No. A8.1, Connection of Customer Provided Equipment and Systems. If the CLC Reseller violates this requirement, the Utility shall disconnect the CLC Reseller's Information Providers Program.

(h) The California 976 CLC Reseller may not furnish California 976 programs which contain harmful matter.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(E) Rates and Charges

(1) Applicable to the California 976 CLC Reseller

(a) Establishment of and changes to California 976

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(1) <u>Upon initial establishment of California 976 in each area code</u>			
- Per announcement or interactive program	*A1	None	\$197.11 (I)
(2) <u>California 976 access lines, each line* (2 line minimum)</u>	1AL	\$15.77 (I)	78.84 (I)
(3) <u>California 976 business termination</u>	3AL++	15.77 (I)	78.84 (I)
(4) <u>Any change in customer call rate</u>			
- Per program	*A3	None	78.84 (I)
(5) <u>Change in terminating number@</u>	CA9DS	None	23.66 (I)

Unless otherwise shown in this tariff schedule, move and change charges apply, on same premises, to each move and change as shown in 18.13 following (simple service) for Individual Line Rate Business Service.

* See Regulations(D)(2)(g) preceding, for minimum line requirement.

@ Change charge for business termination options.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(E) Rates and Charges (Cont'd)

(1) Applicable to the California 976 CLC Reseller (Cont'd)

(b) Transport of calls

<u>Usage Rate</u>	
<u>Initial</u>	<u>Each Add'l 30</u>
<u>78 Seconds</u>	<u>Seconds Or</u>
	<u>Fraction Thereof</u>
\$.06	\$0.03 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

18.4.1 California 976 (Cont'd)

(E) Rates and Charges (Cont'd)

(1) Applicable to the California 976 CLC Reseller (Cont'd)

(c) Blocking Cost Allocation Surcharge

	<u>Charge</u>	
	<u>First</u>	<u>Additional</u>
	<u>Minute</u>	<u>Minutes</u>
(1) <u>All California 976 services</u>		
- per each minute billed to a CLC Reseller	\$.009 (R)	\$.009 (R)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900

(A) Description

(1) Description of Service

California 900 is an intraLATA transport service for CLC Resellers and their Information Providers and/or Sponsors within the Utility's franchise area. California 900 is not intended to be the exclusive means by which persons can obtain transport services for purposes of providing information services. Transport services are offered under California 900 for all categories of General Audience services. The Utility will bill the CLC Reseller charges on a per call basis* and Transport Charges based on total connection time per call.

The CLC Reseller will not be billed zone unit message or intraLATA toll charges. The Utility will bill the CLC Reseller on a monthly basis, see Rates and Charges (D) following, less cumulative monthly charges. Transport Charges, Surcharges, and any other charges, as defined in Regulations (C)(2) and Rates and Charges (E) following are applicable.

* See Schedule Cal.P.U.C. No. 175-T, Section 8.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(A) Description (Cont'd)

(2) Definitions

(a) Billing Charge

The fee charged to the CLC Reseller for billing the Information Charge to the Subscriber as described in (C)(3)(c).

(b) Blocking

The ability to restrict access to Public Announcement Services.

(c) California 900 Business Termination

A California 900 access line which terminates on a business line(s).

(d) Caller

The caller to the CLC Reseller's Information Provider's and/or Sponsor's Program.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(A) Description (Cont'd)

(2) Definitions (Cont'd)

(e) Delayed Timing of Information Charge/Price Disclosure Message

A service feature which delays commencement of billing of CLC Reseller's Information Charges to a caller for 18 seconds. During the delayed timing period, the CLC Reseller's Information Provider must inform the Caller of the name of the program, the Information Charge for the Call, that minors should seek parental approval (if the program is directed to minors), that if the Caller hangs up within the delayed timing period, there will be no charge for the call, the date the program was recorded if the program is a recorded message, and that minors should be aware that the cost of the call will appear on their parents bill (if the program is directed to minors). For fundraising programs, the amount or percent going to the charity must be stated.

(f) General Audience Program

All programs other than those which contain harmful matter.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(A) Description (Cont'd)

(2) Definitions (Cont'd)

(g) Harmful Matter

"Harmful Matter" as defined in California Penal Code Section 313, means matter, taken as a whole, which to the average person, applying contemporary statewide standards, appeals to the prurient interest, and is matter which, taken as a whole, depicts or describes in a patently offensive way, sexual conduct and which, taken as a whole, lacks serious literary, artistic, political, or scientific value for minors.

"Matter" includes live or recorded telephone messages when transmitted, disseminated or distributed as part of a commercial transaction.

"Minors" means any natural person under 18 years of age.

(h) Information Charge

The price established by the CLC Reseller to be paid by a Subscriber or by a caller for each qualifying call to a Program.

(i) Information Provider

The customer of the CLC Reseller who provides an audiotex or videotex service for callers to access.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(A) Description (Cont'd)

(2) Definitions (Cont'd)

(j) 900 Trunk Access

An assigned 900 number works with the CLC Resellers end user's Direct Inward Dial (DID) service. The 900 number will be terminated on a specific DID service within the Utility's 900 serving central office. Exchange trunks and DID Service are furnished in Section 18.3 preceding and Schedule Cal.P.U.C. No. A5.3.4.

(k) Program

For Recorded Program, the electronic information service furnished by the CLC Reseller's Information Provider which allows callers access to a CLC Reseller's Information Providers audiotext or videotext program. For Live program, the telephone conversation of one more parties coordinated and monitored by the Sponsor.

(l) Qualifying Calls

A qualifying call is any call to a CLC Reseller's Information Provider's and/or Sponsor's Program which is completed, billed with the CLC Reseller's Information Providers and/or Sponsors designated information charge, and not adjusted or otherwise excluded or designated as non-qualifying in this tariff schedule.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(A) Description (Cont'd)

(2) Definitions (Cont'd)

(m) Sponsor

The customer of the CLC Reseller who provides the Bridging Equipment.

(n) Subscriber

A customer of the Utility as defined in 18.1, General Regulations preceding or Schedule Cal.P.U.C. No. A2. General Regulations or is a customer of the CLC Reseller.

(o) Subscription

The only manner and process by which a CLC Reseller may furnish caller access to California 900 programs providing messages containing harmful matter.

(p) Transport Charge

The usage charges billed to the CLC Reseller for minutes of 900-NXX-XXXX connect time.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(B) Territory

California 900 will be offered only where Information Services Call Blocking (see 18.4.3 following) is available. California 900 will be provided over facilities within the Utility's serving exchange areas, as said areas are defined on maps filed as part of the tariff schedules. All number groups may not be available in all service areas.

(1) The following prefixes are available for California 900 services:

- 900 - Area Code
- 844 - Recorded Program General Audience programs
- 505 - Live Program General Audience Programs
- 303 - Recorded and Live Programs containing harmful matter

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(B) Territory (Cont'd)

The following wire centers will be capable of providing California 900 services:

900 - Area Code

California 900
Wire Centers

<u>LATA</u>	<u>WIRE CENTER</u>	<u>EXCO</u>	<u>EXCHANGE</u>
LATA 1	BUSH-PINE	SF BP	SAN FRANCISCO
LATA 2	MAIN	CHCMN	CHICO
LATA 3	MAIN	SACMN	SACRAMENTO
LATA 4	NORTHWEST	FRSNW	FRESNO
LATA 5	MADISON	LA MA	LOS ANGELES
LATA 6	MARKET	SD MA	SAN DIEGO
LATA 7	TEMPLE	BKFTE	BAKERSFIELD
LATA 8	MAIN	MTRMN	MONTEREY
LATA 9	GRANITE	STKGR	STOCKTON
LATA 10	MAIN	SLOMN	SAN LUIS OBISPO

The California 900 telephone number must be served by the wire center which serves that exchange area.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(C) Regulations

(1) Utility Obligations

- (a) The limitation of the Utility's liability is set forth in 18.1 preceding.
- (b) Blocking is available under the terms and conditions set forth in 18.4.3 following and Schedule Cal.P.U.C. No. A9.5.4.
- (c) Service will only be furnished where facilities and operating conditions permit.
- (d) If the Utility has reason to believe that permitting the commencement or continuation of a California 900 Program in this tariff schedule is adversely affecting or would adversely affect the Utility's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone customers, the Utility may refuse to provide California 900 services or may discontinue providing such service. Unless, in the judgment of the Utility, an emergency condition exists or is threatened, the Utility shall give 24 hours notice of discontinuance. Where such emergency condition exists or is threatened, the Utility may discontinue the California 900 Program and shall give notice of discontinuance as promptly as reasonably possible.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(C) Regulations (Cont'd)

(1) Utility Obligations (Cont'd)

- (e) Unless otherwise specifically stated in this tariff schedule, California 900 access lines will be treated as Individual Line Business service and all applicable tariff schedules of the Utility will apply.
- (f) One white page directory listing will be provided at no charge for each California 900 number per LATA subscribed to by a CLC Reseller. Additional listings may be requested at the rates specified in Section 9.3(5) preceding. Each listing must include one or more lines to advise that special charges apply; however, the actual Information Charge shall not be specified.
- (g) Upon termination or discontinuance of a California 900 number, the 900 telephone number will not be reassigned for at least six (6) months.
- (h) Temporary service as defined in Section 2 preceding is not offered with California 900.
- (i) The Utility reserves the right to disconnect any CLC Reseller for fraud or unlawful business practices.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(C) Regulations (Cont'd)

(1) Utility Obligations (Cont'd)

(j) The Utility will only notify and/or block subscribers who are Pacific Bell end users and are billed by Pacific Bell for California 900 information charges only under the following conditions:

(i) Lifeline subscribers whose information charges* exceed \$30.00 for the first time;

(ii) Subscribers whose information charges* for the first time exceed \$75.00 during the course of a single billing cycle;

(iii) Subscribers whose information charges* exceed \$150.00 in a single billing cycle.

When contact is made, the Utility shall inform the Pacific Bell end user subscriber of the charges and of blocking options. If contact cannot be made under (j)(iii), the Utility shall temporarily block California 900 calls until it has made contact with the subscriber, informed the subscriber of the charges and determined if the subscriber desires to resume service.

(k) The Utility assumes no liability for the quality, defects in, or content of California 900 programs or conversations.

* The sum of California 900 and California 976 charges billed to a subscriber is the figure used to total the amount of information charges noted. See 18.4.1(D)(1)(k) preceding.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(C) Regulations (Cont'd)

(1) Utility Obligations (Cont'd)

- (1) The Utility will disconnect any CLC Reseller's California 900 Program for the CLC Reseller failure to comply with any provision(s) of this Tariff Schedule or any Tariff of the Utility.
- (m) The Utility will provide a period of 18 seconds for Delayed Timing of Charges. If this period is exceeded, a CLC Reseller will be billed the Transport Charges from the time of initial connection. If a Caller hangs up within this 18 second period, no charge will be billed to the CLC Reseller for that call.
- (n) California 900 access lines may be used for the CLC Reseller's California 900 Programs. California 900 access lines are provided as inward only service in multi-line hunt groups.
- (o) Any violation of the guidelines in (C)(2)(h) following, can result in immediate disconnection of the California 900 Program. The Utility will use reasonable efforts to provide verbal notification of the violation and disconnection within 24 hours before such disconnection. Schedule Cal.P.U.C. No. A2.1.11 is not applicable to this provision.

Service shall be reconnected for second or third violations only upon receipt by the Utility of the reconnection charges in Rates and Charges (E)(1) following, and adequate assurance in writing that any and all violations have been corrected. If there are no additional violations within one (1) year of correction of a violation, the Utility will revise the CLC Reseller's record to reflect that no violations have occurred.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(C) Regulations (Cont'd)

(1) Utility Obligations (Cont'd)

(p) Preferential Bill Date as defined in Schedule Cal.P.U.C. No. A10.5.2 is not offered with California 900.

(q) Number Referral Service as defined in 18.12 following is not offered with California 900.

(r) Foreign Exchange Service as defined in 18.6 following is not offered with California 900.

(s) Remote Call Forwarding as defined in 18.5.6 following is not offered with California 900.

(t) The Utility does not guarantee the quality or performance of data transmission over facilities used for California 900.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(C) Regulations (Cont'd)

(1) Utility Obligations (Cont'd)

(u) The Utility will attempt to restrict the following types of calls from connecting to California 900 telephone numbers. If any such call is connected to a California 900 number, transport charges as set forth will apply.

- Third party calls billed third party to California 900 telephone numbers
- Collect calls
- Calls requiring time and charges quoted by the Utility operator
- Calls originating from the Prison Class of Service
- Calls originating from the Utility operator handled and direct dialed Mobile Class of Service
- Calls originating from the Utility WATS Class of Service including Universal and Two-Way WATS
- Calls originating from the Hospital Class of Service, unless billed to calling card.
- Calls originating from the Hotel/Motel Class of Service, unless billed to calling card.
- Calls billed to Commercial Credit Cards
- Coin Sent Paid calls
- Person to Person calls handled by the Utility operator
- Out-of-LATA calls
- Customer-Owned and Utility-owned Pay Telephone, unless billed to calling card.
- Calls delivered to the Utility's network by Cellular and other Exchange and Interexchange Carriers with whom the Utility has no billing arrangement.
- Third Party billed and Credit card calls charged to an account outside of the Utility's territory
- Calls made through Dual Party Relay Service.
- Calls made to a California 900 number billed to a third party inside of the Utility's territory.

To the extent the Utility restricts connection of these kinds of calls to California 900 numbers, the calls are nonqualifying calls.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(C) Regulations (Cont'd)

(1) Utility Obligations (Cont'd)

(v) A CLC Reseller's Information Provider's and/or Sponsor's offering of any particular information service shall not preclude the Utility from providing California 900 services to another Information Provider and/or Sponsor offering the same or similar services.

(2) CLC Reseller Obligations

(a) The CLC Resellers must comply with all applicable Federal, State and Local laws, rules and regulations.

(b) The CLC Reseller shall be liable for and shall indemnify, defend, protect and save harmless the Utility against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim of infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(C) Regulations (Cont'd)

(2) CLC Reseller Obligations (Cont'd)

- (c) Prior to installation of California 900 services, for Utility exchange toll network sizing and protection, each CLC Reseller must furnish the Utility an estimate of the monthly call volumes for each service area, expected average busy hour(s), busy hour call volumes, and holding times. If the CLC Reseller fails to do this, the Utility will not establish the CLC Reseller program.
- (d) The CLC Reseller is required to ensure that access facilities capable of supporting a minimum of two simultaneous connections for each California 900 Service are provided.
- (e) The CLC Reseller is required to subscribe to as many additional access facilities as, in the judgment of the Utility, are required to adequately handle calls without impairing service to others. If the CLC Reseller violates this requirement, the Utility shall disconnect the CLC Reseller Program.
- (f) The CLC Reseller is financially responsible for all facilities required to connect the CLC Reseller's Information Provider's and/or Sponsor's equipment to the Utility's serving wire center, in accordance with Section 2 preceding and with all applicable rates and charges under the Utility's tariffs.
- (g) The CLC Reseller shall ensure that its Information Provider's and/or Sponsor's premise equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Schedule Cal.P.U.C. No. A8.1, Connection of Customer-Provided Equipment and Systems. If the CLC Reseller violates this requirement, the Utility shall disconnect the CLC Reseller's program.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(C) Regulations (Cont'd)

(2) CLC Reseller Obligations (Cont'd)

(h) The CLC Reseller shall submit to the Utility all advertising, sales promotion and other publicity relating to the subject matter of California 900 services wherein the Utility's name is mentioned or language, signs, markings or symbols are used from which the connection of the Utility's name therewith may be in the Utility's judgment, reasonably inferred or implied, and further, the CLC Reseller shall ensure that neither the CLC Reseller or the CLC Reseller's Information Provider and/or Sponsor shall not publish or use such advertising, sales promotion or publicity matter without the prior written approval of the Utility.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(D) Billing

(1) The Utility shall not be responsible for remitting for any calls resulting from repair or maintenance difficulties on Utility facilities and equipment, or on equipment provided by the CLC Reseller's Information Provider and/or Sponsor.

(2) Blocking Cost Allocation Surcharge

The Utility will recover the cost of blocking by assessing each CLC Reseller a charge for each minute billed to the CLC Reseller of California 900 Services for calls made to the CLC Reseller's Information Provider and/or Sponsor from the Utility's territory.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(E) Rates and Charges

(1) Applicable to the California 900 CLC Reseller's Information Provider and/or Sponsor.

(a) Establishment of and Changes in California 900 services

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(i) <u>Establishment of Service or Reconnection* or Reassignment of existing facilities to a new service</u>			
- per program	A44	None	\$788.43 (I)
(ii) <u>Change of Price Rate Period (Recorded Program only)</u>			
- per program	A66	None	197.11 (I)
(iii) <u>Change terminating number@</u>	CA9DS	None	23.66 (I)

Unless otherwise shown in this tariff schedule, move and telephone change charges apply, on the same premises, to each move and change as shown in 18.13 following (simple service) for Individual Measured Rate Business Line Service.

* The Establishment of Service includes the charge for CLC Reseller's Information Provider and/or Sponsor selected Information Charge and message length for both new establishment of service and reconnection of a temporarily disconnected program.

@ Change charge for business termination options.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(E) Rates and Charges (Cont'd)

(1) Applicable to the California 900 CLC Reseller's Information Provider and/or Sponsor. (Cont'd)

(a) Establishment of and Changes in California 900 services (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(iv) <u>California 900 access lines</u> [@]			
- per line (minimum two required)	1BL	\$15.77 (I)	\$78.84* (I)
(v) <u>California 900 Business termination</u>			
- per termination	3BL++	15.77 (I)	78.84 (I)
(b) <u>Blocking Cost Allocation Surcharge</u>			
		<u>Charge</u>	
	<u>First Minute</u>		<u>Additional Minutes</u>
(i) <u>All California 900 Programs</u>			
- per each minute billed to a CLC Reseller	\$0.01 (R)		\$.01 (R)

* A 30% discount will apply when a quantity of 500 or more is installed in the same CLC Reseller Information Provider's location at the same time. These services must be retained for a minimum of three (3) months or the discount will not apply.

@ This does not apply to existing facilities used for a new number service.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

18.4.2 California 900 (Cont'd)

(E) Rates and Charges (Cont'd)

(1) Applicable to the California 900 CLC Reseller's Information Provider and/or Sponsor. (Cont'd)

(c) Facilities

Rates and charges specified elsewhere in the Utility's Tariffs apply for all facilities required to connect the CLC Reseller's premise equipment for each program to the wire center facility.

(d) Transport of service to CLC Reseller

Special transport rates apply to the 900 NXX-XXXX dialing plan calls. The transport charge is non-distance sensitive. The transport usage charges will be billed to the CLC Reseller.

	<u>Charge</u>	
	<u>First Minute</u>	<u>Additional Minutes</u>
(i) <u>Recorded Program Transport Charge</u> ^{*@}		
- per call, day rate period	\$.07 (R)	\$.07
- per call, night/weekend rate period	.07	.05
(ii) <u>Live Program</u> [@] <u>Transport Charge</u>		
- per call	\$.07 (R)	\$.07

* Day rates apply to hours between 8 AM and 5 PM on weekdays (Monday through Friday excluding Utility holidays). Night/Weekend rates apply at all other times. Calls connected during one period but extending to the next period will be billed rate period specific. This applies to Recorded Programs only.

@ Rating will be done in 30 second increments. Partial minute charges will be rounded off to the next half minute.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (N)

18.4.3 Information Services Call Blocking (T)

(A) Description

- (1) Information Services Call Blocking (ISCB) is a central office call blocking service that allows a CLC Reseller's residential and business end users to block directly dialed calls placed from their telephones to California 976 programs within California, California 900 programs, and Interexchange Carrier 900 Services (900 IEC) program calls originating within California and calls placed to IEC 900 numbers outside of California. ISCB will be provided at the CLC Reseller's end user serving central office, where technically feasible, and when placed on the CLC Reseller's end user line, will prevent access to all directly dialed, the Utility's operator-assisted and the Utility's operator-entered billing to California 976 and California 900 numbers within California and Interexchange Carrier 900 Services (900 IEC) program calls originating within California and calls placed to IEC 900 numbers outside of California. If a CLC Reseller end user with ISCB dials a California 976, California 900 or 900 IEC number, they will receive an announcement that tells the subscriber that the call cannot be completed as dialed. The subscriber will be able to dial all other numbers. (T)

Three selective blocking options are available to a CLC Reseller's residential end users that order ISCB. A residential CLC Reseller end user may select any of these three options. CLC Reseller Business end users may only select Option 1.

Option 1 blocks access to California 976 and to all 900 numbers, including California 900 and IEC 900 programs.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

(N)

18.4.3 Information Services Call Blocking (Cont'd)

(T)

(A) Description (Cont'd)

(T)

(D)

(D)

Option 2 blocks access to California 976, California (900) 505, California (900) 303 and IEC 900 prefixes designated as carrying harmful matter. California (900) 505 programs are live general audience programs. California (900) 303 programs containing harmful matter on both live and recorded.

Option 3 blocks California (900) 303 and IEC 900 prefixes designated as carrying harmful matter.

Option 1

Option 2

Option 3

976
 (900) 844
 (900) 505
 (900) 303
 (900) NXX

976
 (900) 505
 (900) 303

(900) 303

- (900) 844 is general audience - Recorded Programs
- (900) 505 is general audience - Live Programs
- (900) 303 are programs containing harmful matter on both Live and Recorded
- (900) NXX is Interexchange Carrier 900 Services programs

(2) The CLC Resellers can order ISCB by calling their respective business offices.

(T)

ISCB will only be disconnected if the CLC Reseller makes a written request on behalf of its end user to the business office to cancel the service or if the CLC Reseller disconnects its end user's telephone service.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd) (N)

18.4.3 Information Services Call Blocking (Cont'd) (T)

(B) Definitions (T)

California 976 Information Provider

The customer of the Utility who subscribes to California 976 and provides an interactive electronic or recorded broadcast service for callers to access.

California 976 Program*

An electronic information service furnished by the Information Provider.

California 900 Information Provider

The customer of the Utility who subscribes to the Utility's Recorded Offering and provides an audiotex or videotex service for callers to access.

California 900 Program**

For Recorded program, the electronic information service furnished by the Information Provider. For Live programs, the telephone conversation is coordinated and monitored by the Sponsor. (T)
(T)

* See Schedule Cal.P.U.C. No. A9.5.2 for a complete description of California 976.

** See Schedule Cal.P.U.C. No. A9.5.3 for a complete description of California 900.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

18.4.3 Information Services Call Blocking (Cont'd)

(B) Definitions (Cont'd)

Blocking

The CLC Reseller's end user's ability to restrict directly dialed, operator-assisted and operator-entered billing calls from their telephone(s) to 900 IEC programs and to restrict directly dialed calls from their telephones(s) to California 976 or California 900 programs.*

(N)
|
(N)

Caller

The CLC Reseller's end users who call the Information Provider's California 976, California 900 or 900 IEC programs.

Company Initiated Blocking

The CLC Reseller's option to assign blocking to its end user's line when the end user fails or refuses to pay Information charges associated with California 976, California 900 or 900 IEC calls. A telephone number change may be required to institute this option.

Blocking Charge

The non-recurring charge to establish ISCB central office blocking on a CLC Reseller's end user's line.

Information Services

The Utility's California 976 and California 900 as defined in Schedule Cal.P.U.C. Nos. A9.5.2 and A9.5.3.

Interexchange Carrier 900 Services Program

An electronic information service furnished by an Interexchange Carrier and its Information Provider.

* All operator-assisted and operator-entered billing calls to California 976 and California 900 programs will be automatically blocked at no charge.

(N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd) (N)

18.4.3 Information Services Call Blocking (Cont'd) (T)

(C) Territory (T)

ISCB will be provided where the Utility's facilities and operating conditions permit.

(D) Regulations (T)

(1) Utility's Obligation

(a) General

(i) The limitation of the Utility's liability is set forth in Section 2., preceding. (T)

(ii) The Utility shall, upon request from the CLC Reseller, provide blocking, pursuant to the three selective blocking options described preceding, of California 976, California 900 and 900 IEC by central office provisioning for: (T)

Area Code 900

NPA 844 - 844 California 900 Calls terminating within California

NPA 505 - 505 California 900 Calls terminating within California

NPA 303 - 303 California 900 Calls terminating within California

NPA 900 - NXX Interexchange Carrier Calls originating within California and calls placed to numbers outside of California

Continued

ACCESS SERVICE

18 Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

(N)

18.4.3 Information Services Call Blocking (Cont'd)

(T)

(D) Regulations (Cont'd)

(1) Utility's Obligation (Cont'd)

(a) General (Cont'd)

(iii) CLC Reseller end users served by a non-capable central office, who request a change of telephone number to be served by a co-located capable central office for the purpose of obtaining California 976, California 900 and 900 IEC blocking service, shall not be charged for such number change.

(T)

(iv) The CLC Reseller may request the Utility to block to California 976, California 900 and 900 IEC services for CLC Reseller end users who fail or refuse to pay California 976, California 900 and 900 IEC charges. The CLC Reseller will be charged the customary fee, if any, for this service.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd) (N)

18.4.3 Information Services Call Blocking (Cont'd) (T)

(D) Regulations (Cont'd)

(2) CLC Reseller Obligations

(a) General

(i) Each CLC Reseller is obligated to pay applicable non-recurring charges, if any as shown in 18.4.6 following for installation, removal and re-installation of ISCB if ordered by the CLC Reseller for its end users per end user line. (T)

(ii) The Utility has the responsibility for blocking directly dialed calls, Utility's operator-assisted and the Utility's operator-entered billing calls to California 976, California 900 and 900 IEC when and for so long as ISCB is ordered by the CLC Reseller for its end users. (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd) (N)

18.4.3 Information Services Call Blocking (Cont'd) (T)

(E) Rates and Charges (T)

New Connect or Transfer of Service <u>Residence</u>	<u>USOC</u>	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>	(T)
---	-------------	-----------------------------	--------------------------------	-----

Call Blocking Individual Line Flat Rate Residence Service per line (T)

Individual Line

Flat Rate

Residence Service

per line

- Option 1	CL1	NO	\$0.01*	(T)
- Option 2	CL2	NO	0.01	
- Option 3	CL3	NO	0.01	(T)

Call Blocking Individual Line Measured Rate Residence Service per line

- Option 1	CL1	NO	0.01*	(T)
- Option 2	CL2	NO	0.01	
- Option 3	CL3	NO	0.01	(T)

* Per Decision No. 88-03-042. Billing to residential CLC Reseller end users is suspended pending further order of the Commission.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

18.4.3 Information Services Call Blocking (Cont'd)

(E) Rates and Charges (Cont'd)

<u>Change Phone Number/ Remove ISCB</u>	<u>USOC</u>	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
Change Telephone Number*		NO	NO
Remove ISCB Business per line			
- Option 1	CLX	NO	\$3.94 (I)
- Option 2	CLX	NO	3.94
- Option 3	CLX	NO	3.94 (I)
Remove ISCB Residence per line			
- Option 1	CLXRR	NO	3.94 (I)
- Option 2	CLXRR	NO	3.94
- Option 3	CLXRR	NO	3.94 (I)

* Applicable when a telephone number change is required to provide ISCB.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

18.4.3 Information Services Call Blocking (Cont'd)

(E) Rates and Charges (Cont'd)

<u>New Connect or Transfer of Service Business</u>	<u>USOC</u>	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
Call Blocking Business Service per line*			
- Option 1	CL1	NO	\$11.83 (I)
	CL9**	NO	11.83 (I)
	CL9****	NO	NO
	CL8***	NO	11.83 (I)

* Information Services Call Blocking for Centrex CLC Reseller end users may be established utilizing treatment codes, Exchange and Toll Message Diverting or Flexible Route Selection as set forth in Section 18.9 following.

** Centrex, Basic and Assured PBX, and Data Access Service, unique USOCs required to block features.

*** For a period not to exceed 60 days the nonrecurring charges will be \$.83 (I) for central office cutovers, due to switch upgrades, that allow CLC Reseller business end users to subscribe to Information Services Call Blocking, for the first time.

**** Any CLC Reseller end user who subscribes to a new telephone number may obtain blocking at no charge for a period of 60 days after the new number is effective.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd) (N)

18.4.3 Information Services Call Blocking (Cont'd) (T)

(E) Rates and Charges (Cont'd) (T)

<u>New Connect or Transfer of Service Business</u>	<u>USOC</u>	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>	
New Connect or Transfer of Service - per line	CL1	NO	NO	(T)
ISCB with other network change order ^{*,**} - per line	CL1	NO	NO	(T)

* Information Services Call Blocking for Centrex CLC Reseller end user's may be established utilizing treatment codes, Exchange and Toll Message Diverting or Flexible Route Selection as set forth in Section 18.9 following.

** Applicable to any move, change, rearrangement or modification to a CLC Reseller business end user access line.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.4 Public Announcement Services (Cont'd)

18.4.3 Information Services Call Blocking (Cont'd)

(E) Rates and Charges (Cont'd)

<u>New Connect or Transfer of Service Business</u>	<u>USOC</u>	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
<u>Change Telephone Number/Remove ISCB</u>			
- Change Telephone Number*		NO	NO
- Remove ISCB per line	CLY	NO	\$11.83 (I)

* Applicable when a telephone number change is required to provide ISCB.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services

18.5.1 Custom Calling Services - Resale

(T)

(A) Service Description

Custom Calling Service is an optional service arrangement of central office services furnished for resale. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

(B) Description of Features

(1) Call Forwarding Features

- (a) Call Forwarding allows the automatic forwarding (transfer) of all incoming calls to another telephone number. The line can be restored to normal operation at any time.
- (b) Busy Call Forwarding allows the forwarding of incoming calls when the line is busy. The forwarded number is fixed by the service order. Calls may be forwarded outside the local central office.
- (c) Delayed Call Forwarding allows the forwarding of incoming calls when the line remains unanswered after preset number of rings. The number of rings and the forwarded number are fixed by the service order. Calls may be forwarded outside the local central office.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(T)

(B) Description of Features (Cont'd)

(1) Call Forwarding Features

(d) Select Call Forwarding allows the automatic forwarding (transfer) of calls from up to ten preselected numbers to another telephone number. The line can be restored to normal operation at any time. Select Call Forwarding can be used in conjunction with Call Forwarding.

(e) Remote Access to Call Forwarding allows activation and deactivation of the Call Forwarding feature and changes to the forwarded to number from a location other than where the service is located.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(T)

(B) Description of Features (Cont'd)

(2) Call Waiting (CW)

Call Waiting sends a tone signal while a call is in progress to indicate a second call is waiting; and, by operation of the switchhook, to place the first call on hold and answer the waiting call. Operation of the switchhook permits passage back and forth between the two calls, but a three-way conference cannot be established.

Cancel Call Waiting (CCW). CCW allows the dialing of an activation code prior to making a call, to cancel the CW feature. CCW must be activated each time CW is to be canceled. Exception: If a Custom Calling Service that provides "flash privileges" such as Three-Way Calling is subscribed to, the CCW feature can be activated while an incoming or outgoing call is in progress.

The rates and charges for CW include the CCW arrangement.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(T)

(B) Description of Features (Cont'd)

(3) Three-Way Calling

Three-Way Calling allows the addition of a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The initiator the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

(4) Speed Calling

Speed Calling allows placing calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, an activation code is dialed, a second dial tone is received and a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number is dialed. On June 17, 1992, Speed Calling 30 was grandfathered in the residence market.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(T)

(B) Description of Features (Cont'd)

(5) Intercom

Intercom permits interconnection between two or more telephone extensions answering the same telephone number. Intercom is activated by picking up the telephone receiver and dialing the telephone number assigned to the line. When a busy signal is received the telephone is returned to the on-hook position. A distinctive ring is applied to the telephone station and all extensions stations of that line. On August 8, 1988 Intercom was grandfathered.²

(6) Intercom Plus

Intercom Plus permits intercommunication between two or more telephone extensions answering the same telephone number. Intercom Plus features are:

- (a) Intercom Dialing is activated by dialing an access code and hanging up. The central office then applies distinctive ringing to the line and all stations of that line. The intercom feature is deactivated when all connected parties terminate their intercom call.

NOTE 1: See Regulations C.7. following.

NOTE 2: See Regulations C.8. following.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(T)

(B) Description of Features (Cont'd)

(6) Intercom Plus (Cont'd)

(b) Call Transfer allows the transfer of an incoming call between extensions. Anyone picking up an extension will be connected to the incoming call automatically.

(c) Extension Hold allows a non-intercom call to be placed on hold. The call will remain on hold until any extension is taken off hook or the calling party disconnects.

(d) Three-Way calling allows the addition of a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The initiator of the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(T)

(B) Description of Features (Cont'd)

(7) Priority Ringing

Priority Ringing differentiates incoming calls from up to ten preselected telephone numbers by signaling with a distinctive ringing pattern. If Call Waiting is also subscribed to, a distinctive tone is heard for the selected set of numbers. The last incoming call can automatically be added to the list of preselected numbers.

(8) Repeat Dialing

Repeat Dialing allows calls to be automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the originating telephone line with a distinctive ringing pattern when the busy number and the originating line are free. Calls may continue to be made and received while the feature is activated.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(T)

(B) Description of Features (Cont'd)

(9) Call Screen

Call Screen allows the automatic blocking of incoming calls from up to ten preselected telephone numbers (including numbers from calls that have just been received. The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(B) Description of Features (Cont'd)

(10) Call Return

Call Return allows the return of a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. A distinctive ringing pattern signals when the busy number is free. When answered, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances. The Utility accepts no liability for calling party telephone numbers released from the CLC Reseller.

(11) Call Trace

Call Trace allows the CLC/Reseller end user to dial a code to automatically request that the Utility record a caller's originating telephone number and the date and time of the call as well as the date and time of the CLC Reseller end user initiated trace. The information is stored by the Utility and disclosed only to a law enforcement agency for investigation purposes. The CLC Reseller end user does not receive any information regarding the origination of the calls.

Material omitted now on Sheet 779-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(B) Description of Features (Cont'd)

(12) Caller Identification (Caller ID) (USOC: CAL1D) displays the telephone number of the calling party on a specially designed telephone or a device that the customer attaches to their existing telephone.

Caller Identification (Caller ID) (USOC: CNM++) displays the name and telephone number of the calling party on a specially designed telephone or a device that the customer attaches to their existing telephone.

(13) Anonymous Call Rejection (ACR) (USOC: CRE) allows a CLC end-user customer to reject calls from callers who are using a blocking option to prevent display of their telephone number. The CLC end-user customer activates or deactivates ACR by dialing a preassigned code. When ACR is activated, callers who have blocked their number will be routed to an announcement which tells the caller that the called party will not accept calls from callers who have chosen to block display of their telephone number. The caller will not be charged for the call.

(14) Call Waiting ID (CWID) (USOC: NWL) allows a customer who subscribes to both Caller ID and Call Waiting to see the name and number of an incoming caller while engaged in a call. The customer must have a specially designed telephone or a Caller ID display unit attached to their existing telephone.

(15) Call Transfer Disconnect (CTD) (USOC: FG3) allows a customer to initiate a three-way call with either an incoming or originating call and then disconnect from the call leaving the two remaining parties connected.

(N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(B) Description of Features (Cont'd)

- (16) Privacy Manager (USOC: PVM) works with Caller ID to identify any incoming calls that have been identified as "blocked" "out of area" "unavailable" or "unknown". All calls that are identified through the subscribers Caller ID service will complete as normal. The unidentified caller is intercepted before the end users telephone rings, and is given one of two up-front announcements. (T)

If the number is recognized as "blocked" (anonymous or private), the caller will be told that the person they are trying to reach does not take unidentified calls. The caller will be given the option to enter an access code, temporarily unblock their Caller ID for this one call, or record their name or the company they represent. Privacy Manager will then announce their call to the subscriber. If the caller chooses not record their name or unblock their number the call is disconnected.

Other unidentified calls such as "unavailable" or "out of area" will be intercepted before the subscriber's telephone rings and the caller will be asked to enter an access code or to record their name/company to complete the call. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name, the call is disconnected.

Once the subscriber hears the recording of the name of the person calling, they can:

- accept the call
- decline the call
- send the call to voicemail, an answering service or an answering device, or
- activate a recording to the caller informing them that the person they are calling does not accept solicitations and requesting them to add this person's name and telephone number to their "do not call" list.

If the Privacy Manager subscriber takes no action, the service will forward the call directly to the customer's voicemail or answering service when Call Forwarding Busy Line/Don't Answer (CFBL/DA) is present. If the customer does not have CFBL/DA on their account, and is not home to answer the call, Privacy Manager will play a recording that the caller is unavailable on or after the sixth ring.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(B) Description of Features (Cont'd)

(17) Distinctive Ring

Distinctive Ring (USOC: AWXDR) permits a customer to designate a distinctive ring on up to five telephone numbers from which calls have been forwarded. The customer will designate the distinctive ring telephone numbers on the initial service order. The customer may designate distinctive ring for calls forwarded from a wireless service. Forwarded calls will activate the distinctive ring pattern, while retaining any characteristics present with the original incoming call, such as caller name and number. If the customer subscribes to Call Waiting, a distinctive tone is heard on the forwarded call.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(C) Regulations

- (1) The Utility may furnish Custom Calling Services for resale where there is available central office equipment with the proper program updates as determined by the Utility.
- (2) Custom Calling Services are only provided for basic access line services.
- (3) Feature package discounts as set forth in E. following are applicable only to a single residence or business end user line of a CLC Reseller.
- (4) With respect to Call Forwarding, Busy and Delayed Call Forwarding and Select Call Forwarding Service CLC Reseller is responsible for the payment of applicable Utility charges for each completed call between the call forwarding equipped line and the number to which the call is forwarded. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarded calls that are answered at the number to which the calls are forwarded. Caller ID on PRI¹ requires the customer have Caller ID on all on all facilities connected by a common "D" channel.

(T)
(N)
|
(N)

NOTE 1: From the effective date of Advice Letter No. 18447, it will take the Utility approximately sixty (60) days to convert all of the required central offices to make Caller ID available on ISDN-PRI.

(N)
|
(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.5 Vertical Services(Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(T)

(C) Regulations

- (5) Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed tariffs, local message units, zone calling units, dial station, operator station or person toll.
- (6) The quality of transmission of calls which are forwarded or on Three-Way Calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.
- (7) It is the responsibility of the CLC Reseller to ensure that any necessary permission of to whom the calls are forwarded has been obtained. Schedule Cal.P.U.C. No.175-T, Section 2.1.8 prohibits interference of telephone service of another CLC Reseller.
- (8) Speed Calling Thirty Code Capacity is offered on an individual feature basis only. Service can be ordered on the same line with other Custom Calling Services. On June 17, 1992 Speed Calling 30 was grandfathered in the residence market. It will only be furnished to the end user of the CLC Reseller who currently subscribes to the service, on the same premises. Additions, deletions or changes are prohibited.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(T)

(C) Regulations

- (9) The offering of Intercom will only be furnished to the end user of the reseller who currently subscribes to the service, on the same premises. Additions, deletions or changes to the existing Intercom system are prohibited.
- (10) Intercom Plus is offered for resale within the exchange areas of all exchanges and central offices where facilities and operating conditions permit.

Limitations:

- (a) Intercom Plus will work only with a Utility provided dialable line where dial tone is normally served.
- (b) Intercom Plus is not provided on lines arranged for multiline hunting.

NOTE 1: See Regulations C.1. preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services- Resale (Cont'd)

(T)

(C) Regulations

- (11) Remote Access to Call Forwarding requires a pre-assigned ten digit telephone number per switch capable of provisioning the service and a Personal Identification Number (PIN) which must be a minimum of four digits. The PIN is fixed by the service order.
- (12) Call Forwarding must be subscribed to in order to subscribe to Remote Access to Call Forwarding. Remote Access to Call Forwarding is not available on Busy Call Forwarding, Delayed Call Forwarding or Select Call Forwarding.

NOTE 1: See Regulations C.1. preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(T)

(C) Regulations

(13) Priority Ringing, Repeat Dialing, Call Return, Call Screen and Caller ID will only operate when both the caller and the call recipient are served from capable switches.

(T)

(14) Call Trace is billed on a per activation basis. A maximum of two traces to the same number during a billing period will be charged. A maximum of five traces to any number during a billing period will be charged.

1(T)

1(T)

NOTE 1: Pending CPUC Approval of Advice Letter No. 18355.
Material omitted now on Sheet 784-C.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(C) Regulations

- (15) Call Screen, Call Trace, Privacy Manager and Distinctive Ring (N)
are not available to customers with the following types of
lines except as noted herein: Centrex, Farmer Lines, Coin and
Coinless Pay Phones, Hotel/Motel and Hospital Lines, Manual
and Direct Connections, Private Branch Exchange (PBX) Service,
lines served from some Remote Switching Systems, 900, 976,
WATS and 800 lines and data access lines. These features with
the exceptions of Select Call Forwarding and Distinctive (N)
Ring, will only operate when both the caller and the call (N)
recipient are served from capable switches.
- (16) The features shown in C.15. above, with the exception of (N)
Distinctive Ring, may not be provided with cellular service. (N)
- (17) CLC Reseller subscribers who have the Caller ID features must
have a Customer Premises Equipment (CPE) device to be able to
display the caller's name and number. Acquisition of the CPE
is the CLC Reseller's subscriber's responsibility.

The called party will not receive the name and telephone
number when a customer chooses to block the delivery of their
name and telephone number. The called party will receive a
message on their display unit which will indicate that the
calling party does not want their name and telephone number
delivered.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(C) Regulations

(18) Blocking Options for Caller ID:

Selective Blocking (*67) allows the CLC Reseller's customer to block the delivery of their name and telephone number on a per call basis. Customers may control the display of their name and telephone number by dialing *67 (1167 on rotary dial phones) before dialing the telephone number they are calling.

Complete Blocking (*82) allows the CLC Reseller's customer to have the Utility block the delivery of their name and telephone number on all calls except those on which they elected to have their name and number delivered. Complete Blocking will have the capability of allowing customers to unblock their name and telephone number on a call by call basis by dialing (*82) (1182 on rotary phones) before dialing the telephone number of the called party. By dialing *82, the presentation status is changed to public for that specific call.

Blocked Caller ID will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to the Utility compliance with the waiver order's eligibility requirements.

(N)
|
(N)

(19) The Selective and Complete blocking options are provided to the CLC Reseller at no charge.

(20) When either blocking option is used, both the name and telephone number of the calling party will not be identified when using Caller ID or any feature with a pre-selected list capability. Name and number blocking do not operate separately. Blocking does not affect the operation of Call Trace, 9-1-1, 800, or 900 service.

(21) Customers of Privacy Manager must also subscribe to Caller ID and the line must be equipped with touch-tone. Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(C) Regulations (Cont'd)

(21) Call Transfer Disconnect is not available to customers with the following types of lines: Foreign Exchange, Direct Connection, ISDN, PBX Trunks or Tie-Lines, Coin and Coinless Pay Phones, Centrex or any optional flat rated local toll or expanded calling plans.

(22) Customers of Call Transfer Disconnect are automatically restricted from making international calls due to toll fraud concerns. Customers may contact their business office to request to have their line unblocked for international calls. Customers who wish to make international calls can sign and return to the Utility a CTD Toll Fraud Release stating that they will accept responsibility for all toll calls placed from their CTD equipped line. The restriction will be removed from the customer's line when the signed form is received by the Utility.

(23) Customers of Call Transfer Disconnect are responsible for any toll or other charges associated with calls they originate.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(C) Regulations (Cont'd)

(24) Distinctive Ring feature interactions:

- a. Privacy Manager and Anonymous Call Rejection will take priority over Distinctive Ring on lines equipped with these features.
- b. Distinctive Ring is not compatible with call forwarding features, except for Delayed Call Forwarding.

(25) Priority Ringing and Distinctive Ring may not be compatible with CPE containing pre-set ring tones.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(D) Territory

Custom Calling Services within the exchange areas of all exchanges where service is furnished from an Electronic Switching System (ESS) or Digital Multiplex Switch (DMS) type central office where facilities and operating conditions permit.¹

(E) Rates and Charges

The following monthly rates are in addition to the rates and charges for associated service.

(1) Individual Features

	<u>USOC</u>	<u>Monthly Rates</u>
Three Way Calling		
- each residence line	ESCRS	\$ 2.68 (I)
- each business line	ESCBS	3.23 (I)
Call Forwarding ¹		
- each residence line	ESMRS	2.68 (I)
- each business line	ESMBS	3.23 (I)
Call Screen ²		
- each residence line	CCBRS	2.68 (I)
- each business line	CCBBS	3.86 (I)
Select Call Forwarding ¹		
- each residence line	CSFRS	2.68 (I)
- each business line	CSFBS	3.86 (I)
Priority Ringing ²		
- each residence line	CLPRS	2.68 (I)
- each business line	CLPBS	3.86 (I)

NOTE 1: See (C)(4), (C)(5), (C)(6), (C)(7) and (C)(15) preceding.

NOTE 2: See (C)(13), (C)(15) and (C)(16) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

The following monthly rates are in addition to the rates and charges for associated service.

(1) Individual Features (Cont'd)

	<u>USOC</u>	<u>Monthly Rates</u>	
Repeat Dialing ²			
- each residence line	CRPRS	\$ 2.68 (I)	
- each business line	CRPBS	3.86 (I)	
Call Return ²			
- each residence line	CCRRS	2.68 (I)	
- each business line	CCRBS	3.86 (I)	
Caller ID ¹			
- each residence line	CNMRS	5.12 (I)	
- each business line	CNMBS	5.91 (I)	
Anonymous Call Rejection			
- each residence line	CRE	1.58 (I)	
- each business line	CRE	1.58 (I)	
Anonymous Call Rejection with Caller ID ³			(T)
- each residence line	CNM	5.12 (I)	
- each business line	CNM	5.91 (I)	
- Anonymous Call Rejection			
- each residence line	CREEP	NO	
- each business line	CREEP	NO	
Call Waiting ID ⁴			
- each residence line	NWL	2.68	
- each business line	NWL	2.49 (I)	

NOTE 1: See (C)(17), (C)(18), (C)(19), and (C)(20), preceding.

NOTE 2: See (C)(13), (C)(15), and (C)(16) preceding.

NOTE 3: There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

NOTE 4: The nonrecurring charge as set forth in Schedule Cal.P.U.C. No. 18.13 and monthly rate will be waived for a period not to exceed 120 days from the effective date of Advice Letter No. 20236.

Continued

(D)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates And Charges (Cont'd)

The following monthly rates are in addition to the rates and charges for associated service.

	<u>USOC</u>	<u>Monthly Rates</u>
(1) <u>Individual Features</u>		
Call Forwarding Features ²		
Busy Call Forwarding		
- each residence line	EVBRs	\$2.28
- each business line	EVBBS	3.23 (I)
Delayed Call Forwarding		
- each residence line	EVDRS	2.28
- each business line	EVDBS	3.31 (I)
Remote Access to Call Forwarding ³		
- each residence line	RAFRS	.79
- each business line	RAFBS	1.15 (I)
Call Waiting ¹		
- each residence line	ESXRS	2.68 (I)
- each business line	ESXBS	3.23 (I)
Speed Calling, 8 code capacity		
- each residence line	ESLRS	2.68 (I)
- each business line	ESLBS	3.23 (I)

NOTE 1: See (B)(2) preceding.

NOTE 2: See (C)(7), (C)(4), (C)(5), and (C)(6) preceding.

NOTE 3: See C)(11) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services (Cont'd)

(E) Rates and Charges (Cont'd)

The following monthly rates are in addition to the rates and charges for associated service.

	<u>USOC</u>	<u>Monthly Rates</u>
(1) <u>Individual Features</u> (Cont'd)		
<u>Speed Calling,</u> 30 code capacity ¹		
- each residence line	ESFRS	\$3.86 (I)
- each business line	ESFBS	4.61 (I)
<u>Intercom</u> ²		
- each residence line	HM1RS	1.97
- each business line	HM1BS	2.37 (I)
<u>Intercom Plus</u> ³		
- each residence line	HMPRS	3.15 (I)
- each business line	HMPBS	3.54
<u>Call Trace</u>		
- per activation		3.86 (I)

NOTE 1: See (C).(8). preceding.

NOTE 2: See (C).(9). preceding.

NOTE 3: See Regulations (C) (10) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates And Charges (Cont'd)

The following monthly rates are in addition to the rates and charges for associated service.

	<u>USOC</u>	<u>Monthly Rates</u>
(1) <u>Individual Features</u> (Cont'd)		
Caller ID on Analog Centrex Lines - each line	CAL1D	\$5.91
Caller ID on PBX lines - each line	CAL1D	5.91
Caller ID on Dedicated CUSTOM 8 Service - each line	CAL1D	5.91
Call Transfer Disconnect - each line	FG3RE	8.30
Privacy Manager - each residence line ¹	PVM	4.97 (I)
- each business line	PVM	4.15
Distinctive Ring - each residence line ³	AWXDR	2.45

NOTE 1: Customers who qualify for a Package² (ECONOMY PLAN or Works) may subscribe to Privacy Manager at the monthly rate of \$2.49².

NOTE 2: Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts - See General Regulations, Schedule Cal.P.U.C. A2.1.2,A.4.

NOTE 3: Not available on business classes of service.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

The following monthly rates are in addition to the rates and charges for associated service.

	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charge</u>
(2) Custom Calling Services (Cont'd)			
(a) Individual Features (Cont'd)			

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) RATES AND CHARGES (CONT'D)

The following rates are in addition to the rates and charges for associated service.

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(1) <u>Individual Features</u> (Cont'd)		
Charge to install Individual Feature		
- each residence line	VERRS	\$ 3.94 (R)
- each business line	VERRB	4.73 (R)
Rearrangements of existing Busy and Delayed Call Forwarding features require the following Vertical Features Change Charge:		
Change designated number of delayed rings		
- each residence line	VERCR	3.94 (R)
- each business line	VERCB	4.73 (R)
Change forwarded to number		
- each residence line	VERCR	3.94 (R)
- each business line	VERCB	4.73 (R)
Change designated number of delayed rings and forwarded to number on same line		
- each residence line	VERCR	3.94 (R)
- each business line	VERCB	4.73 (R)
Changes to the Personal Identification Number (PIN) for Remote Access to Call Forwarding require the following Miscellaneous Change Charge:		
Change the designated PIN		
- each residence line	VERCR	3.94 (R)
- each business line	VERCB	4.73 (R)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>	
(1) <u>Individual Features</u>			
(a) Changes to the blocking options for Caller ID			
Change to the blocking options			
- per Residence line	NBCRS	NO	
- per Business line	NBCBS	NO	
(2) Feature packages, consisting of two, three, four, five or more features selected from Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling-8, Priority Ringing, Repeat Dialing, Select Call Forwarding, Busy Call Forwarding, Delayed Call Forwarding, Call Return and Call Screen.			(L)
Monthly Rate			
Business - each line			
Two Feature Package.....		0% less than*	
Three Feature Package.....		10% less than*	
Four Feature Package.....		10% less than*	
Five or more Feature Package.....		10% less than*	
Residence - each line			
Two Feature Package.....		0% less than*	
Three Feature Package.....		0% less than*	
Four Feature Package.....		0% less than*	
Five or more Feature Package.....		0% less than*	(L)

* The total of the monthly rates as specified for the individual Custom
 Calling Services, per line equipped. (L)
 (L)

(L) Formerly on Sheet 787-A-1.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

(3) Packages - Residence

Packages are a discount offering that is based on the combination of Custom Calling Features with Caller ID. CLCs will be billed the package discounted price or will be billed the total individual price per feature, whichever is less. There is no proration of the discounted rate if services are cancelled before the bill round date.

Material omitted now on Sheet 787-A-1-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

(3) Packages - Residence

(a) Qualifying Features

(L)

The qualifying features for uSelectSM 3#, uSelectSM 6,
2-Line uSelectSM 3 and 2-Line uSelectSM 6, are:

(N)

(N)

Caller ID

(T)(L)

Call Waiting*

Three-Way Calling*

(T)(L)

Call Screen*

Call Return*

Call Forwarding*

Call Waiting ID*

Priority Ringing*

Repeat Dialing

Select Call Forwarding*

Speed Calling-8*

(T)(L)

Metro PlanSM ##

(T)(L)

Distinctive Ring*

(N)

Privacy Manager*

(N)

Any two qualifying features (*) may be selected for
uSelectSM 3# or 2-Line uSelectSM 3.

(T)(L)

(N)

Any five qualifying features (*) may be selected for
uSelectSM 6 or 2-Line uSelectSM 6.

Additional features ordered outside of the uSelectSM packages
will be billed at their individual tariffed rates. If the CLC
end-user customer changes the qualifying features of their
uSelectSM package, the lower priced qualifying features will be
billed separately. (Qualifying features with the higher
individual tariffed rates will be included in the appropriate
uSelectSM, package.)

Effective April 24, 2004, the Value Plan was renamed uSelectSM 3 with two
additional qualifying features added: Privacy Manager and Distinctive Ring.

(N)

As an alternative to a qualifying feature, CLC end-user residential
customer may choose Metro PlanSM (see Section 18.6.9 following). For a
fixed monthly rate Metro PlanSM offers to CLC Reseller's residence service
customers unlimited calling on directly dialed calls to ZUM Zone 3 exchanges.
Metro PlanSM service is furnished as an adjunct to the CLC Reseller's
individual resold residence access line and provides for directly dialed
communications to ZUM Zone 3 exchanges as specified in Section 18.6.1(C) and
Schedule Cal.P.U.C. No. A6.2.7, respectively.

(T)(L)

(L)

(L) Formerly on Sheet 787-A-1.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

(3) Packages - Residence (Cont'd)

Material omitted now on Sheet 787-A-4-A.

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

(3) Packages - Residence (Cont'd)

(b) Current Packages

uSelectSM 3#

2 Custom Calling Features and Caller ID

uSelectSM 6

5 Custom Calling Features and Caller ID

2-Line uSelectSM 3##

2 Custom Calling Features and Caller ID

2-Line uSelectSM 6##

5 Custom Calling Features and Caller ID

Effective April 24, 2004, the Value Plan was renamed uSelectSM 3 with two additional qualifying features added: Privacy Manager and Distinctive Ring.

2-Line uSelectSM 3 or 2-Line uSelectSM 6 is available on a CLC end-user residential customer's Primary Line when the CLC end-user customer subscribes to an Additional Line billed to the same account. Both lines must be of the same class of service. Only one 2-Line uSelectSM 3 or 2-Line uSelectSM 6 option may be billed per account and the features must be provisioned on the Primary Line: They can not be split between multiple lines. (CLC end-user customers may have uSelectSM 3 or uSelectSM 6 on their additional access lines.) If the CLC end-user customer discontinues the qualifying Additional Line and retains the Primary Line features, 2-Line uSelectSM 3 will revert to uSelectSM 3 and 2-Line uSelectSM 6 will revert to uSelectSM 6 at rates set forth herein.

Material omitted now on Sheet 787-A-4-A.

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

(3) Packages - Residence (Cont'd)

(b) Current Packages: (Cont'd)

	<u>Monthly Rate</u> ^{#, @}	(T)
uSelect SM 3*	\$ 9.35	
uSelect SM 6	15.99	
2-Line uSelect SM 3	8.77	
2-Line uSelect SM 6	11.26	

* Effective April 24, 2004, the Value Plan was renamed uSelectSM 3 with two additional qualifying features added: Privacy Manager and Distinctive Ring.

The discount rate is applied only when all of the components of the Packages are in place at the time of billing. CLCs will be billed the package discounted price or will be billed the total individual price per feature, whichever is less. The package discount will be prorated for the time period between the order complete date and the customer's bill round date. For Packages, minimum billing, as set forth in Schedule Cal.P.U.C. No. A2.1.9,F., only applies to the features contained in the package when the customer removes a feature that results in a different package or removes the package. In this situation, the feature removed from the customer's account will be billed at the full tariff rate. However, if the customer removes a feature(s) that does not result in a different package, minimum billing as set forth in Schedule Cal.P.U.C. No. A2.1.9,F. does not apply. The customer continues to pay the same tariffed package rate. After the 30 day minimum billing all removals and additions of features and packages will be billed, refunded and adjusted at the discounted package rate.

@: Refer to 18.13 following for Service Charge application. (N)
 Material omitted now on Sheet 787-A-5-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

(3) Packages - Residence (Cont'd)

(c) Grandfathered Packages:

(N)

ECONOMY PLAN (The ECONOMY PLAN)#

3-4 Custom Calling Features and Caller ID

(L)

The qualifying features for ECONOMY PLAN# are^g:

- | | |
|-------------------|--------------------------|
| • Call Forwarding | • Priority Ringing |
| • Call Return | • Repeat Dialing |
| • Call Screen | • Select Call Forwarding |
| • Call Waiting | • Speed Calling-8 |
| | • Three-Way Calling |

Works (The Works)#

5-10 Custom Calling Features and Caller ID

The qualifying features for The Works# are^g:

- | | |
|-------------------|--------------------------|
| • Call Forwarding | • Priority Ringing |
| • Call Return | • Repeat Dialing |
| • Call Screen | • Select Call Forwarding |
| • Call Waiting | • Speed Calling-8 |
| • Call Waiting ID | • Three-Way Calling |

@ Busy Call Forwarding (BCF) and Delayed Call Forwarding (DCF) are no longer included as qualifying features for the Packages. However, customers who qualify for a package may subscribe to BCF and DCF at the monthly rate of \$1.12# per feature.

(T)

Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts - See General Regulations, Schedule Cal.P.U.C. A2.1.2,A.4.

(L)

(D)

Material omitted now on Sheet 787-A-6.

(L) Formerly on Sheet 787-A-2.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

(3) Packages - Residence (Cont'd) (N)

(c) Grandfathered Packages: (Cont'd) (N)

Advantage Plan (The Advantage Plan)[@] (T)(L)x
6 Custom Calling Features and Caller ID (L)x

The qualifying features for The Advantage Plan are: (L)

- Privacy Manager*
- Call Forwarding*
- Call Return*
- Call Waiting*
- **Caller ID**
- Metro PlanSM #
- Call Waiting ID*
- Three-Way Calling*

Any of the six qualifying features (*) above may be substituted with any of the following:

Call Screen	Repeat Dialing	Select Call Forwarding
Priority Ringing	Metro Plan SM #	Speed Calling-8

As an alternative to a qualifying feature, CLC end-user residential customer may choose Metro PlanSM (see Section 18.6.9 following). For a fixed monthly rate Metro PlanSM offers to CLC Reseller's residence service customers unlimited calling on directly dialed calls to ZUM Zone 3 exchanges. Metro PlanSM service is furnished as an adjunct to the CLC Reseller's individual resold residence access line and provides for directly dialed communications to ZUM Zone 3 exchanges as specified in Section 18.6.1(C) and Schedule Cal.P.U.C. No. A6.2.7, respectively. (L)

@ Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. (N)
(N)

(L) Formerly on Sheet 787-A-2.
(L)x Formerly on Sheet 787-A-2-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

(3) Packages - Residence (Cont'd)

(c) Grandfathered Packages: (Cont'd)

Packages*	Monthly Rate (Per Number of Features Ordered) ^{@#}			
	3	4	5	6
ECONOMY PLAN ^{&} , Works [%] , ^{&}	\$13.16	\$13.16	\$18.25 (I)	\$18.25 (I)
ECONOMY PLAN ^{&} Works [%] , ^{&}	7	8	9	10
	\$18.25 (I)	\$18.25 (I)	\$18.25 (I)	\$18.25 (I)

@: Refer to 18.13 following for Service Charge application.

#: The discount rate is applied only when all of the components of Packages are in place at the time of billing. CLCs will be billed the package discounted price or will be billed the total individual price per feature, whichever is less. The package discount will be prorated for the time period between the order complete date and the customer's bill round date. For Packages, minimum billing, as set forth in Schedule Cal.P.U.C. No. A2.1.9,F., only applies to the features contained in the package when the customer removes a feature that results in a different package or removes the package. In this situation, the feature removed from the customer's account will be billed at the full tariff rate. However, if the customer removes a feature(s) that does not result in a different package, minimum billing as set forth in Schedule Cal.P.U.C. No. A2.1.9,F. does not apply. The customer continues to pay the same tariffed package rate. After the 30 day minimum billing all removals and additions of features and packages will be billed, refunded and adjusted at the discounted package rate. (T)

*: Busy Call Forwarding (BCF) and Delayed Call Forwarding (DCF) are no longer included as qualifying features for The Works and ECONOMY PLAN packages. However, customers who qualify for a The Works or ECONOMY PLAN package may subscribe to BCF[&] and DCF[&] at the monthly rate of \$1.12[&] per feature. (T)

%: Customers subscribing to the following services in addition to the Works[&] will receive a discount of \$1.54[&] off the package monthly rate: Access Line, Call Waiting ID, and an Optional Calling Plan (either Saver 60, Saver Plus or OnePrice Saver).

&: Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts - See General Regulations, Schedule Cal.P.U.C. A2.1.2,A.4.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

(3) Packages - Residence (Cont'd)

(c) Grandfathered Packages: (Cont'd)

Packages	Monthly Rate ^{#,@}
Advantage Plan*	\$17.42 (I)

@: Refer to 18.13 following for Service Charge application.

#: The discount rate is applied only when all of the components of Packages are in place at the time of billing. CLCs will be billed the package discounted price or will be billed the total individual price per feature, whichever is less. The package discount will be prorated for the time period between the order complete date and the customer's bill round date. For Packages, minimum billing, as set forth in Schedule Cal.P.U.C. No. A2.1.9,F, only applies to the features contained in the package when the customer removes a feature that results in a different package or removes the package. In this situation, the feature removed from the customer's account will be billed at the full tariff rate. However, if the customer removes a feature(s) that does not result in a different package, minimum billing as set forth in Schedule Cal.P.U.C. No. A2.1.9,F does not apply. The customer continues to pay the same tariffed package rate. After the 30 day minimum billing all removals and additions of features and packages will be billed, refunded and adjusted at the discounted package rate.

*: Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd) (L)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

(4) Saver Packs - Business (T)

Saver Packs is a discounted pricing plan offering that is (T)
based on the combination of Custom Calling Services. CLCs (T)
will be billed the package discounted price or will be billed (T)
the total individual price per feature, whichever is less.

The Power Pack Saver Pack (Power Pack) consists of Caller ID
plus any 5-9 Custom Calling Services selected from the
following qualifying features:

- Busy Call Forwarding
- Call Forwarding
- Call Return
- Call Screen
- Call Waiting
- Call Waiting ID
- Delayed Call Forwarding
- Remote Access to Call Forwarding
- Priority Ringing
- Repeat Dial
- Select Call Forwarding
- Speed Calling-8
- Speed Calling-30
- Three-Way Calling
- Privacy Manager
- Call Transfer Disconnect

The Works Saver Pack (The Works) consists of Caller ID plus
10 or more of the following qualifying features:

- Busy Call Forwarding
- Call Forwarding
- Call Return
- Call Screen
- Call Waiting
- Call Waiting ID
- Delayed Call Forwarding
- Privacy Manager
- Priority Ringing
- Remote Access to Call Forwarding
- Repeat Dial
- Select Call Forwarding
- Speed Calling-8
- Speed Calling-30
- Three-Way Calling
- Call Transfer Disconnect

(L) Formerly on Sheet 787-A-4.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(L)

18.5 Vertical Services (Cont'd)

18.5.1 Custom Calling Services - Resale (Cont'd)

(E) Rates and Charges (Cont'd)

(4) Saver Packs - Business (Cont'd)

(T)

Business Preferredsm consists of the following four features:

- Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting
- Three-Way Calling

(a) Monthly Rate for each Saver Pack*

	Monthly Rate	NonRecurring Charge
Power Pack		
- Rate per feature package ^{@,#}	RR	RR
- Additional Discount	\$6.64	
The Works		
- Rate per feature package ^{@,#}	RR	RR
- Additional Discount	\$18.47	
Business Preferred ^{sm#}		
- Rate per feature package	\$9.92	RR
- Additional Discount	NO	

This discount rate is applied only when all of the components of the Saver Pack are in place at the time of billing for each individual line, trunk line, or outward WATS service. The Saver Pack discount will be prorated for the time period between the order complete date and the customer's bill round date.

Saver Pack discounts will not be prorated if the customer cancels the service prior to their bill round date. However, the customer will receive prorated credit for each discontinued feature based on the full tariff rate.

@ The monthly rate as set forth in (E) (2) preceding applies.

The nonrecurring charge as set forth in Section 18.13 will be waived for customers who retain a Saver Pack for a minimum of 6 months.

* Additional feature discounts may apply for customers who qualify (see Cal.P.U.C. No. 175-T, Section 18.5.1(E)2, Sheet 787-A.

(L) Formerly on Sheet 787-A-5.

(L)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.2 Usage Sensitive Custom Calling Services - Resale

(A) Description Of Service

Usage Sensitive Custom Calling Services allows CLC Reseller's end user to use Call Return (*69)¹, Repeat Dialing (*66)¹, and Three-Way Calling on a pay-per-use basis. CLC/Resellers are charged for each successful activation of the feature. If the call is completed, any toll charges incurred will continue to apply and be billed separately.

(T)
|
(T)

For Call Return and Repeat Dialing, a successful activation is defined as an attempt by the Utility's central office switches to ring the called party's line. A completed call is not guaranteed. Charges are incurred for utilizing the feature in an attempt to complete a call and not for completion of the call itself. Charges will not be assessed if call setup results in a busy condition (the called line remains busy for the entire 30-minute activation period). Additional charges will not be assessed when the calling party reactivates or deactivates the feature to the same number within the 30-minute activation period.

(T)
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(T)

For Three-Way Calling, a successful activation occurs when the three-way connection is made. Charges will not be assessed if call setup results in a busy condition.

(N)
|
(N)

The functionality of the features do not differ from the existing features offered on a subscription basis as described in Schedule Cal.P.U.C. No. 175-T, Section 18, Services for Resale.

NOTE 1: The features may be activated from rotary dial telephones by dialing 1169 for Call Return and 1166 for Repeat Dialing.

Material omitted now on Sheet 787-B-1.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.2 Usage Sensitive Custom Calling Services - Resale

(B) Regulations

(1) Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling are not available to CLC/Reseller end users with the following types of lines: Centrex Lines, Coin and Coinless Pay Phones, COPT, Hotel/Motel and Hospital Lines, Manual and Direct Connections, Private Branch Exchange (PBX) Trunk Line Service, lines served from some Remote Switching Systems, 900, 976, WATS and 800 lines and data access lines. Call Return and Repeat Dialing will only operate when both the caller and the call recipient are served from capable switches and within the same serving LATA.

(2) Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling may not be provided with cellular service.

(3) A monthly cap of 8 successful activations for each feature will be applicable to each residence line. Business lines will not have a monthly cap. (T)
(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.2 Usage Sensitive Custom Calling Services - Resale (Cont'd)

(B) Regulations (Cont'd)

(4) Usage Sensitive Call Return and Repeat Dialing are only available to Personal ISDN and Business ISDN provided from a 5ESS switch type. Centrex ISDN is excluded from feature availability.

Usage Sensitive Three-Way Calling is not available to ISDN customers.

(5) Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling are available on residential and small business access lines where facilities and operating conditions permit. The CLC/Reseller is required to indicate whether these features should be provisioned and billed on a monthly basis or on a usage sensitive basis.

(6) The Utility shall provide Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling in an unblocked state free of charge unless notified by the CLC/Reseller to block the feature. The CLC/Reseller will block these features on an end-user by end-user basis.

(C)
|
(C)

(7) Each CLC/Reseller is obligated to pay the applicable service charge for the removal of blocking from their telephone line(s) as shown in C.1.d., following.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd) z

18.5.2 Usage Sensitive Custom Calling Services - Resale (Cont'd)

(C) Rates And Charges

(1) Usage Sensitive Custom Calling Services - Resale

	<u>Activation Charge¹</u>	
<p>(a) Call Return</p>		
- each activation, residence ²	\$1.18 (I)	
- each activation, business	1.18 (I)	
<p>(b) Repeat Dialing</p>		
- each activation, residence ²	1.18 (I)	
- each activation, business	1.18 (I)	
<p>(c) Three-Way Calling</p>		
- each activation, residence ²	1.18 (I)	
- each activation, business	1.18 (I)	
<p>(d) Change of blocking option³</p>		
- each residence line	3.94	UNBLK
- each business line	4.73	UBBLK

NOTE 1: The activation charge is applied to each successful activation of the feature. (See definition of successful activation under Description of Service on sheet 397.8).

NOTE 2: A monthly cap of 8 successful activations is applicable to each residence line.

NOTE 3: The service charge for unblocking a residence and business access line will not be charged if the unblocking is requested at the time the customer orders one or more Custom Calling Services on a subscription basis.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.3 Commstar I* - Resale

(N)

(A) Description

Commstar I is an optional telephone service arrangement of central office features furnished on a resold individual line business or a resold residence line. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

(1) Basic Package Features - Commstar I (Single Line Service)

(a) Commstar I Call Forwarding

Permits the user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.

(b) Commstar I Call Hold

A call can be placed on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

(c) Commstar I Three-Way Calling

A call in progress can be placed on hold and a second call completed while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

(N)

* Effective July 1, 1992, Advice Letter No. 16198, Commstar I - Residence became a Frozen/Grandfathered service. This service will only be provided to CLC End Users with existing Commstar I - Residence service. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.3 Commstar I* - Resale (Cont'd)

(N)

(A) Description (Cont'd)

(2) Optional Line Features - Commstar I (Single Line Service)

(a) Commstar I Call Waiting

A tone burst is provided to a user on an existing call to indicate that another call is waiting.

(b) Commstar I Speed Calling

Allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one digit a user can dial up to 6 preprogrammed numbers.

(N)

* Effective July 1, 1992, Advice Letter No. 16198, Commstar I - Residence became a Frozen/Grandfathered service. This service will only be provided to CLC End Users with existing Commstar I - Residence service. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.3 Commstar I* - Resale (Cont'd)

(N)

(B) Regulations

- (1) The Utility may furnish Commstar I where there is available central office equipment with the proper program updates as determined by the Utility.
- (2) Commstar I is available on all resold individual business lines and resold residence access lines other than WATS and public or semi-public service lines, where the CLC Reseller end user was a subscriber to Commstar I residence access lines on July 1, 1992.
- (3) All Commstar I lines must be equipped for Touch-Tone signaling.
- (4) The quality of transmission for calls utilizing Commstar I Call Forwarding or Commstar I Conferencing may vary depending on the distance and routing involved. The Utility makes no representation as to the quality of the transmission on such calls.
- (5) The CLC Reseller is responsible for the payment of any applicable charges for each completed call between the subscribing line equipped with Commstar I Call Forwarding and the forwarded to line. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarding calls that are answered at the forwarded to number.

(N)

* Effective July 1, 1992, Advice Letter No. 16198, Commstar I - Residence became a Frozen/Grandfathered service. This service will only be provided to CLC End Users with existing Commstar I - Residence service. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.3 Commstar I* - Resale (Cont'd)

(N)

(B) Regulations (Cont'd)

- (6) It is the responsibility of the CLC Reseller to ensure that any necessary permission of the party to whom the calls are forwarded has been obtained.
- (7) The Utility may discontinue the telephone service of a customer with Commstar I service for nonpayment or noncompliance with other rules. Refer to 18.1.1, preceding.
- (8) Temporary Service is not offered with Commstar I service.
- (9) The limitation of the Utility's liability is set forth in 18.1.1, preceding.
- (10) Unless otherwise specifically stated in this tariff schedule, Commstar I, access lines will be treated as Individual Line Business Resale and/or Residence Service Resale and all applicable tariff schedules of the Utility will apply.
- (11) The Utility is not responsible for incompatibility between Utility provided service and CLC Reseller or end user-provided terminal equipment wire, or cable beyond the Utility's local loop demarcation point.

(N)

* Effective July 1, 1992, Advice Letter No. 16198, Commstar I - Residence became a Frozen/Grandfathered service. This service will only be provided to CLC End Users with existing Commstar I - Residence service. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.3 Commstar I* - Resale (Cont'd)

(N)

(B) Regulations (Cont'd)

(12) Commstar I basic and optional features are not compatible with existing Custom Calling Services, described in 18.5.1, preceding.

(13) The CLC Reseller is responsible for the Commstar I basic features and optional line features on resold individual access lines(s).

(N)

* Effective July 1, 1992, Advice Letter No. 16198, Commstar I - Residence became a Frozen/Grandfathered service. This service will only be provided to CLC End Users with existing Commstar I - Residence service. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.3 Commstar I* - Resale (Cont'd)

(N)

(C) Rates and Charges

The rates and charges following are for Commstar I only and are in addition to the applicable service charges, monthly rates and non-recurring charges with which they are associated.

- (1) The following charges apply when establishing Commstar I at the same time or subsequent to the associated resold exchange individual access line(s).

(N)

* Effective July 1, 1992, Advice Letter No. 16198, Commstar I - Residence became a Frozen/Grandfathered service. This service will only be provided to CLC End Users with existing Commstar I - Residence service. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.3 Commstar I* - Resale (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Cont'd

	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charge</u>
(a) <u>Basic Features</u>			
- per line, residence	MVR	\$ 6.47 (I)	None
- per line, business	MVM	6.86 (I)	\$19.71 (R)
(b) <u>Optional Line Features</u>			
Commstar I Call Waiting			
- per line, residence	MVRCW	2.76 (I)	None
- per line, business	MVMCW	2.76 (I)	4.73 (R)
Commstar I Speed Calling			
- per line, residence	MVRCD	\$ 3.94 (I)	None
- per line, business	MVMCD	3.94 (I)	\$ 4.73 (R)

* Effective July 1, 1992, Advice Letter No. 16198, Commstar I - Residence became a Frozen/Grandfathered service. This service will only be provided to CLC End Users with existing Commstar I - Residence service. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.3 Commstar I[@] - Resale (Cont'd)

(C) Rates and Charges (Cont'd)

(2) The following charges apply for changes in an established Commstar I single line service. Charges for addition of new lines are as shown in 18.5.3,(C)(1) preceding.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>	
			<u>Business</u>	<u>Residence</u>
(a) Changes from a Commstar I single line service to a Commstar II - per line [#]	MVC++	RR	None	None
(b) Changes from a Commstar II to a Commstar I Single Line Service - per line, Business	MVM	RR	None	None
(c) Addition of optional features* - per line, Business	NA	RR	4.73 (I)	None
(d) Change optional features* - per line, Business	NA	RR	4.73 (I)	None
		<u>USOC</u>	<u>Nonrecurring Charge</u>	
Remove Commstar I line from an existing Commstar I Single Line Service - per line		NWCPS	\$ 4.73 (I)	

* Use same monthly rate and USOC as shown in (C)(1), preceding.

@ Effective July 1, 1992, Advice Letter No. 16198, Commstar I - Residence became a Frozen/Grandfathered service. This service will only be provided to CLC End Users with existing Commstar I - Residence service. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

Use same monthly rate and USOC as shown in 18.5.4(C)(1) following.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II* - Resale

(A) Description

Commstar II is an optional telephone service arrangement of central office features furnished on a resold individual line business or a resold residence line to combine a single exchange access line or up to thirty exchange access lines into Commstar II. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

(1) Basic Package Features

(a) Commstar II Intercom

Up to twenty-nine other lines can be dialed in the same Commstar II by dialing an access code followed by two digits. Two user locations with the same line number cannot access each other utilizing the Intercom feature.

(b) Commstar II Call Hold

A call can be placed on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

(c) Commstar II Call Pickup

A call can be answered which has been directed to another line in the Commstar II group. Additional call pickup groups are available on an optional basis.

* Residential offering is a Frozen/Grandfathered service provided only to CLC End Users with existing Commstar II - Residence service. Pending approval of Advice Letter No. 18407. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II* - Resale (Cont'd)

(A) Description (Cont'd)

(1) Basic Package Features (Cont'd)

(d) Commstar II Call Transfer

Any established call can be transferred to another line within or outside the Commstar II. One person on the final connection must still be within the Commstar II.

(e) Commstar II Three-Way Calling

A call in progress can be placed on hold and a second call completed while maintaining privacy from the first call. In addition, the user of a Commstar II equipped line may choose to add on the previously held call into a three-way conference.

* Residential offering is a Frozen/Grandfathered service provided only to CLC End Users with existing Commstar II - Residence service. Pending approval of Advice Letter No. 18407. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II* - Resale (Cont'd)

(A) Description (Cont'd)

(2) Optional Line Features

(a) Commstar II Call Waiting

A tone burst is provided to a user on an existing call to indicate that another call is waiting.

(b) Commstar II Call Forwarding

All calls made to the subscribing line are automatically transferred to a different line, within or outside the Commstar II.

(c) Commstar II Busy Call Forwarding/Delay Call Forwarding

This feature automatically transfers incoming and intercom calls that encounter a busy line condition and/or a don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing Commstar II equipped line to an alternate designated line within or outside the Commstar II group but within the same central office switch. Because of technical limitations, the actual number of ring cycles before a don't answer call is transferred may vary slightly from the preset value. The number to which the calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the CLC Reseller at the time the feature is ordered. This feature is in operation on a continuous basis and cannot be activated or deactivated by the user. Changes to the feature must be requested from the Utility.

* Residential offering is a Frozen/Grandfathered service provided only to CLC End Users with existing Commstar II - Residence service. Pending approval of Advice Letter No. 18407. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II* - Resale (Cont'd)

(A) Description (Cont'd)

(2) Optional Line Features (Cont'd)

(d) Commstar II Speed Calling

Allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one digit, a user can dial up to 6 preprogrammed numbers.

(e) Commstar II Call Selection

Call Selection will allow a CLC Reseller to determine which calls can be placed on the Commstar II lines. There are three offerings:

(i) Allows ZUM 1 and 2 (denies 7 and 10 digit toll, and ZUM 3)

(ii) Allows ZUM 1, 2 and 3 (denies 7 and 10 digit toll)

(iii) Allows ZUM 1, 2 and 3 and 7 digit toll(denies 10 digit toll)

* Residential offering is a Frozen/Grandfathered service provided only to CLC End Users with existing Commstar II - Residence service. Pending approval of Advice Letter No. 18407. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II*,@ - Resale (Cont'd)

(N)

(A) Description (Cont'd)

(3) Optional Group Features

(a) Commstar II Distinctive Ringing

Allows a user to distinguish between incoming and intercom calls by providing distinctive ringing patterns. Commstar II lines equipped for distinctive ringing which are also assigned the Call Waiting feature will receive distinctive tones on incoming and intercom calls which are waiting.

(b) Commstar II/800 Service Access*

Allows access to 800 Service by dialing a separate access line. The 800 Line(s) is not included in the maximum line capacity of the Commstar II.

Commstar II Features will continue to function in a normal manner when the 800 line is in use.

800 service must terminate in the same central office and same switch as the local service common block.

(c) Custom 8 Service

Custom 8 Service dedicated may be provisioned on a Commstar II line. The Custom 8 line is not counted in the maximum 30 line capacity of the Commstar II. There are no nonrecurring charges associated with the provisioning of Custom 8 Service on the Commstar II line.

* 800 Service is a Frozen/Grandfathered service provided only to CLC End Users with existing 800 service. Pending approval of Advice Letter No. 18408.

@ Residential offering is a Frozen/Grandfathered service provided only to CLC End Users with existing Commstar II - Residence service. Pending approval of Advice Letter No. 18407. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II* - Resale (Cont'd)

(B) Regulations

- (1) The Utility may furnish Commstar II where there is available central office equipment with the proper program updates as determined by the Utility.
- (2) Commstar II is available on all resold individual business and resold residence access lines other than WATS and public or semi-public service lines.
- (3) Access lines located at different premises may be combined into a Commstar II. All access lines combined in Commstar II must be served by the same central office.
- (4) The combining of access lines carrying different classes of service designations into a Commstar II is permitted.
- (5) All Commstar II lines must be equipped for Touch-Tone signaling.
- (6) The quality of transmission for calls utilizing Commstar II Call Forwarding or Commstar II Three-Way Calling may vary depending on the distance and routing involved. The Utility makes no representation as to the quality of the transmission on such calls.
- (7) Different Utility customers and/or CLC Reseller's end users may arrange to have individual access lines combined in a Commstar II.

In the case where either of the optional features, Commstar II Speed Dialing or Commstar II Distinctive Ringing are ordered, an agreement must be reached between CLC Reseller and the Utility as to which end user will be responsible for these particular features.

* Residential offering is a Frozen/Grandfathered service provided only to CLC End Users with existing Commstar II - Residence service. Pending approval of Advice Letter No. 18407. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II* - Resale (Cont'd)

(B) Regulations (Cont'd)

- (8) A CLC Reseller line equipped with Commstar II Call Forwarding is responsible for the payment of any applicable charges for each completed call between the subscribing line and the forwarded to line. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarding calls that are answered at the forwarded to line station.
- (9) It is the responsibility of the CLC Reseller to ensure that any necessary permission of the party to whom the calls are forwarded has been obtained. Section 18.1.1 (V) preceding prohibits interference of another CLC Reseller.
- (10) The Utility may discontinue the telephone service associated with Commstar II service for nonpayment or noncompliance with other rules. Refer to 18.1.1 preceding.
- (11) Temporary Service is not offered with Commstar II.
- (12) The limitation of the Utility's liability is set forth in 18.1.1 preceding.
- (13) A minimum of two (2) lines is needed to establish a Commstar II.
- (14) Unless otherwise specifically stated in this tariff schedule, Commstar II, access lines will be treated as Individual Line Business and/or Residence Service Resale and all applicable tariff schedules of the Utility will apply.

* Residential offering is a Frozen/Grandfathered service provided only to CLC End Users with existing Commstar II - Residence service. Pending approval of Advice Letter No. 18407. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II* - Resale (Cont'd)

(B) Regulations (Cont'd)

- (15) The Utility is not responsible for incompatibility between Utility provided service and CLC Reseller or end user-provided terminal equipment as set forth in 18.1 preceding.
- (16) A control account is necessary with any Commstar II so central office translations can be provided to activate the Intercom feature. An agreement must be reached between the CLC Reseller and the Utility as to which end user will be designated as the control account. The CLC Reseller or Utility end user of the control account is also responsible for handling order inquiries and maintenance problems with the Utility.
- (17) Commstar II basic and optional features are not compatible with existing Custom Calling Services described in 18.5.1 preceding.
- (18) The optional features Call Waiting and Busy Call Forwarding/Delay Call Forwarding may not be provided on the same line for the Commstar II.
- (19) Lines terminated in a Commstar II only may not be equipped for hunting if Busy Call Forwarding/Delay Call Forwarding is provided.
- (20) The CLC Reseller is responsible for the Commstar II basic features and optional line features on resold individual access lines(s).
- (21) This schedule contains flexible charges for the monthly rates of Commstar II Optional Line Features and Optional Group Features. The current rates will be set forth on the range basis following.

* Residential offering is a Frozen/Grandfathered service provided only to CLC End Users with existing Commstar II - Residence service. Pending approval of Advice Letter No. 18407. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II* - Resale (Cont'd)

(C) Rates and Charges

The rates and charges following are for Commstar II only and are in addition to the applicable service charges, monthly rates and non-recurring charges with which they are associated.

Decision 89-10-031 dated October 12, 1989 states in part that "...Beginning in 1990, Pacific should file advice letters no later than October 1 of each year for Commission consideration and approval to update rates according to the adopted price cap indexing mechanism with new rates to be effective the following January 1."

- (1) The following charges apply when establishing Commstar II at the same time or subsequent to the associated exchange individual access line(s).

Nonrecurring Charges

The nonrecurring charge is dependent on the line size group of the Commstar II being established. The charge decreases in relation to the increased group size.

* Residential offering is a Frozen/Grandfathered service provided only to CLC End Users with existing Commstar II - Residence service. Pending approval of Advice Letter No. 18407. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II - Resale (Cont'd)

(T)

(C) Rates and Charges (Cont'd)

(1) (Cont'd)

<u>Basic features</u>	<u>USOC</u>	<u>Monthly Rate</u>		<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
(a) First 2 to 10 - per line	MVC10	\$6.86 (I)	\$6.47 (I)	\$27.60 (I)	\$11.83 (I)
(b) First 11 to 15 - per line	MVC15	6.86 (I)	6.47 (I)	19.71 (I)	11.83 (I)
(c) First 16 to 30 - per line	MVC30	6.86 (I)	6.47 (I)	11.83 (I)	11.83 (I)

(D)
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 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II - Resale (Cont'd)

(T)

(C) Rates and Charges (Cont'd)

	USOC	Monthly Rate		Nonrecurring Charge	
		Maximum	Minimum	Business	Residence
(2) <u>Optional Line Features</u> [@]					
(a) Call Waiting - per line	MVCCW	\$1.58 (I)	\$1.16 (I)	\$3.15 (I)	\$3.15 (I)
(b) Call Forwarding - per line	MVCCF	1.58 (I)	1.16 (I)	3.15 (I)	3.15 (I)
(c) Busy Call Forwarding/Delay Call Forwarding - per line	MVCAA	1.58 (I)	1.16 (I)	3.15 (I)	3.15 (I)
(d) Speed Calling - per line	MVCCD	1.58 (I)	1.16 (I)	3.15 (I)	3.15 (I)
(e) Call Selection					
Allows ZUM 1 and 2 Local Calls (denies 7 and 10 digit toll, ZUM 3) - per line	MVCS1	1.58 (I)	1.16 (I)	3.15 (I)	3.15 (I)
Allows ZUM 1 and 2 Local, ZUM 3 (denies 7 and 10 digit toll) - per line	MVCS2	1.58 (I)	1.16 (I)	3.15 (I)	3.15 (I)
Allows ZUM 1 and 2 Local, ZUM 3, and 7 digit toll (denies 10 digit toll) - per line	MVCS3	1.58 (I)	1.16 (I)	3.15 (I)	3.15 (I)

(D)

(D)

@ See 18.5.4(A) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II® - Resale (Cont'd) (T)

(C) Rates and Charges (Cont'd)

	USOC	<u>Monthly Rate</u>		<u>Nonrecurring Charge</u>	
		<u>Maximum</u>	<u>Minimum</u>	<u>Business</u>	<u>Residence</u>
(3) <u>Optional Group Features</u>					
(a) Distinctive Ringing - per group	MVCDR	\$3.94(I)	NA	\$ 3.15(I)	\$ 3.15(I)
(b) Each additional call pick-up group* - per group	MVCCP	\$1.58(I)	\$1.16(I)	3.15(I)	3.15(I)
<u>Monthly Rate</u>					
(c) 800 Service Access, Intrastate - per 800 line	MVC8S	None		15.77(I)	15.77(I)
(d) 800 Service Access, Interstate - per 800 line	MVC8X	None		15.77(I)	15.77(I)

* See 18.5.4(A) preceding.

(D)
 |
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II - Resale

(T)

(C) Rates and Charges (Cont'd)

(4) The following charges apply for changes in an established Commstar II.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
(a) Changes from Commstar I System to a Commstar II				
- Existing lines	NA	RR	None	
(b) First 2 to 10 lines - per line*	MVC10	RR	RR	
(c) Next 11 to 25 lines - per line*	MVC15	RR	RR	
(d) Next 16 to 30 lines - per line*	MVC30	RR	RR	
		<u>Monthly Rate</u>	<u>Nonrecurring</u>	
<u>Charge</u>	<u>USOC</u>		<u>Business</u>	<u>Residence</u>
(e) Addition of optional features - per line [@]	NA	RR	\$3.15 (I)	\$3.15 (I)
(f) Change optional features, - per line [@]	NA	RR	3.15 (I)	3.15 (I)

* See (C)(1), Basic Features preceding for rates.

@ See (C)(2) and (3), Optional Features preceding for monthly rate and USOC.

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II - Resale

(T)

(C) Rates and Charges (Cont'd)

(5) Miscellaneous change charge will apply, other than the service charges specified in (4) preceding, in the following examples:

	<u>Nonrecurring Charge</u>		
	<u>USOC</u>	<u>Business</u>	<u>Residence</u>
(a) Remove Commstar II lines from an existing system - per line		None	None
(b) Changes to Busy Call Forwarding/Delay Call Forwarding as specified by the CLC Resller - per line	NWCPS	\$4.73 (I)	\$ 4.73 (I)
(c) Changes in the intercom designation code associated with Commstar II intercom - per line	NWCPS	4.73 (I)	4.73 (I)
(d) Changes to remove and reestablish control account - per line	NWCPS	4.73 (I)	4.73 (I)
(6) Where measured service exchange individual access lines are combined in a Commstar II, message charges are not applicable to calls completed utilizing the Commstar II Intercom feature.			

(D)
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 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.4 Commstar II* - Resale

(C) Rates and Charges (Cont'd)

(7) Service charges associated with establishing Commstar II because of the availability of facilities are not applicable to the following changes:

- (a) Telephone number changes.
- (b) Changes of class, type or grade of residence service from flat rate to measured service.

(8) Message Waiting Indicator

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Associated with CO-ACDS or Centrex UCD Forwarded Call Information Service			
- per line [@]	EMW	RR	RR

* Residential offering is a Frozen/Grandfathered service provided only to CLC End Users with existing Commstar II - Residence service. Pending approval of Advice Letter No. 18407. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4.

@ Rates, charges and regulations apply as shown in 18.9.1,(25) following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.5 Premiere Communications Systems Service* - Resale

(N)

(A) Description

Premiere Communications System is an optional telephone service arrangement of central office features furnished on a resale individual line business and resold residence line wishing to combine two exchange access lines or up to six exchange access lines into a Premiere 6. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

* Frozen/Grandfathered service. See 18.5.5(B)(21) following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.5 Premiere Communications Systems Service* - Resale (Cont'd)

(A) Description (Cont'd)

(1) Basic Package Features - Premiere 6

(a) Premiere 6 Call Hold

A call can be placed on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the Call Pickup feature.

(b) Premiere 6 Call Pickup

A call can be answered which has been directed to another line in the Premiere group.

* Frozen/Grandfathered service. See 18.5.5(B)(21) following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.5 Premiere Communications Systems Service* - Resale (Cont'd)

(A) Description (Cont'd)

(1) Basic Package Features - Premiere 6 (Cont'd)

(c) Premiere 6 Three-Way Calling

A call in progress can be placed on hold and a second call completed while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

(d) Premiere 6 Intercom

Up to five other lines can be dialed in the same premiere group by dialing an access code followed by a single digit. Two user stations with same line number cannot access each other utilizing the Intercom feature.

(e) Premiere 6 Call Transfer

Any established call can be transferred to another line within or outside the Premiere group. One user on the final connection must still be within the Premiere group.

* Frozen/Grandfathered service. See 18.5.5(B)(21) following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.5 Premiere Communications Systems Service* - Resale (Cont'd)

(A) Description (Cont'd)

(2) Optional Line Features - Premiere 6

(a) Premiere 6 Busy Call Forwarding/Delay Call Forwarding

This line feature automatically transfers incoming calls that encounter a(1) busy condition and/or a (2) don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing Premiere equipped line to an alternate designated line within the Premiere group. Because of technical limitations, the actual number of ring cycles before a don't answer call is transferred may vary slightly from the preset value. The number to which calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the CLC Reseller at the time the feature is ordered. This feature is in operation on a continuous basis and cannot be activated or deactivated by the user. Changes to the feature must be requested from the Utility.

(b) Premiere 6 Call Forwarding

All calls made to the subscribing line are automatically transferred to a different line, within or outside the Premiere group.

(c) Premiere Call Waiting

A tone burst is provided to alert a user on an existing call to indicate that another call is waiting.

* Frozen/Grandfathered service. See 18.5.5(B)(21) following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.5 Premiere Communications Systems Service* - Resale (Cont'd)

(A) Description (Cont'd)

(3) Optional Group Features - Premiere 6

(a) Premiere 6 Customer Changeable Speed Calling

Allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code, followed by two digits, a user can dial up to 30 preprogrammed numbers. All lines in a Premiere group share the same list which can be programmed from a specified line.

(b) Premiere 6 Distinctive Ringing

Allows a user to distinguish between incoming and intercom calls by providing distinctive ringing patterns. Premiere lines equipped for distinctive ringing which are also assigned the Call Waiting feature will receive distinctive tones on incoming and intercom calls which are waiting.

(c) Premiere 6 Outward WATS/800 Service Access

Allows access to Outward WATS by dialing an access code. It also allows access to 800 Service by dialing a separate access line not included as part of the Premiere System.

* Frozen/Grandfathered service. See 18.5.5(B)(21) following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.5 Premiere Communications Systems Service* - Resale (Cont'd)

(B) Regulations

- (1) The Utility may furnish Premiere where there is available central office equipment with the proper program updates as determined by the Utility.
- (2) Premiere is available on all resold individual business and resold residence access lines other than WATS and public or semi-public service lines.
- (3) Access lines terminating at different premises may be combined into a Premiere 6. All access lines combined in a Premiere 6 must be served by the same central office.
- (4) The combining of access lines carrying different classes of service designations into a Premiere 6 is permitted.
- (5) All Premiere lines must be equipped for Touch-Tone signaling.
- (6) The quality of transmission for calls utilizing Premiere Call Forwarding or Premiere Three-Way Calling may vary depending on the distance and routing involved. The Utility makes no representation as to the quality of the transmission on such calls.
- (7) Different Utility customers and/or CLC Resellers may arrange to have individual access lines combined in a common Premiere 6.

In the case where either of the optional group features, Premiere Customer Changeable Speed Calling or Premiere Distinctive Ringing are ordered, an agreement must be reached between CLC Reseller and the Utility as to which end user will be responsible for these particular features.

* Frozen/Grandfathered service. See 18.5.5(B)(21) following.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.5 Premiere Communications Systems Service* - Resale (Cont'd)

(B) Regulations

- (8) A CLC Reseller with a line equipped with Premiere Call Forwarding is responsible for the payment of any applicable charges for each completed call between the subscribing line and the forwarded to line. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarding calls that are answered at the forwarded to line station.
- (9) It is the responsibility of the CLC Reseller to ensure that any necessary permission of to whom the calls are forwarded has been obtained. Section 18.1.1 (V) preceding prohibits interference of another CLC Reseller.
- (10) The Utility may discontinue the telephone service of a customer with Premiere service for nonpayment or noncompliance with other rules. Refer to 18.1.1 preceding.
- (11) Temporary Service is not offered with Premiere service.
- (12) The limitation of the Utility's liability is set forth in 18.1.1 preceding.
- (13) A minimum of two (2) lines will be needed to establish a Premiere 6 System.
- (14) Unless otherwise specifically stated in this tariff schedule, Premiere Communications System Service, access lines will be treated as Individual Line Business Resale and/or Residence Service Resale and all applicable tariff schedule of the Utility will apply.

* Frozen/Grandfathered service. See 18.5.5(B)(21) following.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.5 Premiere Communications Systems Service* - Resale (Cont'd)

(B) Regulations

- (15) The Utility is not responsible for incompatibility between Utility provided service and CLC Reseller- or end user-provided terminal equipment as set forth in 18.1.1 preceding.
- (16) A control account is necessary with any Premiere 6 System so central office translations can be provided to activate the Intercom feature. An agreement must be reached between the CLC Reseller and the Utility as to which end user will be designated as the control account. The customer of the control account is also responsible for handling order inquiries and maintenance problems with the Utility.
- (17) Premiere basic and optional features are not compatible with existing Custom Calling Services, described in 18.5.1 preceding.
- (18) The optional features Call Waiting and Busy Call Forwarding Delay Call Forwarding may not be provided on the same line for the Premiere 6 group.
- (19) Lines terminated in a Premiere 6 group only may not be equipped for hunting if Busy Call Forwarding/Delay Call Forwarding is provided.
- (20) The CLC Reseller is responsible for the Premiere basic features and optional line features on their individual access lines(s).
- (21) On and after February 16, 1987 the offering of Premiere 6 will only be furnished to the same end user on the same premises and supersedures. Additions, partial removals or changes to existing Premiere 6 systems are prohibited.

* Frozen/Grandfathered service. See 18.5.5(B)(21) following.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.5 Premiere Communications Systems Service* - Resale (Cont'd)

(C) Rates and Charges

The rates and charges following are for Premiere only and are in addition to the applicable service charges, monthly rates and nonrecurring charges with which they are associated.

* Frozen/Grandfathered service. See 18.5.5(B)(21) following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.5 Premiere Communications Systems Service* - Resale (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Premiere 6

(a) The following charges apply in addition to the associated exchange individual access line(s).

	<u>USOC</u>	<u>Monthly Rate</u>	
(i) <u>Basic Features</u>			
- per line	MVP	\$ 5.52	(I)
(ii) <u>Optional Line Features</u>			
Premiere 6 Call Waiting			
- per line	MVPCW	2.76	(I)
Premiere 6 Call Forwarding			
- per line	MVPCF	2.76	(I)
Premiere 6 Busy Call Forwarding/Delay Call Forwarding			
- per line	MVPAA	2.76	(I)
(iii) <u>Optional Group Features</u>			
Premiere 6 Changeable Speed Calling			
- per Premiere 6 System	MVPCD	3.94	(I)
Premiere 6 Distinctive Ringing			
- per Premiere 6 System	MVPDR	3.94	(I)
Premiere 6 800 Service Access			(T)
- per Premiere System	MVP8S	None	

* Frozen/Grandfathered service. See 18.5.5(B)(21) following.

(D)
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.5 Premiere Communications Systems Service* - Resale (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Premiere 6 (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(b) <u>Message Waiting Indicator</u> [@]			
- associated with CO-ACDS or Centrex-UCD Forwarded Call Information Service	EMW	RR	RR

* Frozen/Grandfathered service. See 18.5.5(B)(21) following.

@ Rates, charges and regulations apply as shown in 18.9.1. (25) following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.5 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.6 Remote Call Forwarding

(A) Description

Remote Call Forwarding Service is an arrangement which includes the furnishing of a network address (seven digit telephone number or area code + seven digit telephone number) to a CLC Reseller for use by its end user, which permits call completion to another network address. The Remote Call Forwarding network address must be located in an exchange area as defined in (C) following.

(B) Regulations

(1) Remote Call Forwarding Service

- (a) May be furnished where there is available central office equipment with the proper program updates as determined by the Utility.
- (b) The CLC Reseller's end users are not required to have a premises in the exchange in which the Remote Call Forwarding service network address is furnished.
- (c) Does not include an instrument in the exchange in which the service is located.
- (d) Will be provided only when: the calls are forwarded to a seven digit telephone number or area code + seven digit telephone number or seven digit Feature Group B (FGB) Access Code; and the location to which the calls are forwarded are not coin-box service stations.
- (e) Is subject to transmission limitations, so that the quality of transmission of calls which are forwarded may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call. This service is not represented as being suitable for the transmission of data or for connection to other services beyond the Utility's local loop demarcation point on the premises of the terminating primary station.

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(L)

(L) Formerly on Sheet 787-Z-15.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.6 Remote Call Forwarding (Cont'd)

(B) Regulations (Cont'd)

(1) Remote Call Forwarding Service (Cont'd)

(f) May be provided with local or foreign exchange service, individual line or trunk line service, as an auxiliary hunting terminal to forward calls that result from an all lines busy conditions or for a night transfer arrangement.

(g) Is furnished for a minimum period of one month.

(h) Will be provided by use of a network address which provides local service in the exchange in which Remote Call Forwarding service is ordered.

(i) May be provided with 800 Service, FGB Access Service, Centrex service or message service arrangements.

(j) Will not be arranged to forward calls from one Remote Call Forwarding network address to another Remote Call Forwarding network address.

(k) Will not be arranged to forward calls to a network address that requires international access codes (International Direct Distance Dialing).

(l) Will not be arranged to forward to Switched Access Services unless otherwise specified in (i) preceding or Schedule Cal.P.U.C. No. 175-T, Section 6.

(m) Will not be arranged to forward to a 700 number.

(n) Will not be arranged to forward to numbers associated with N11 services such as 911, 411, 511, 211.

(N)
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(N)

Material omitted now on Sheet 787-Z-14.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.6 Remote Call Forwarding (Cont'd)

(N)

(B) Regulations (Cont'd)

(1) Remote Call Forwarding Service (Cont'd)

(1) Will not be arranged to forward calls to cellular or paging numbers where the cellular or paging provider utilizes the Land to Mobile Billing Option No. 2 or the Land to Paging Billing Option No. 2.

(2) Remote Call Forwarding is provided by the Utility to complete volumes of calls equivalent to other standard service arrangements. If traffic arrangements other than this are experienced, the Utility will provide the service in accordance with 18.6 following.

(3) Message Charges

(a) Remote Call Forwarding will be a measured rate service in those exchanges offering measured rate service as shown in 18.6.2. following.

(b) The Remote Call Forwarding Service does not include a local message unit allowance or a zone calling unit allowance.

(c) The charges for forwarded calls may be comprised of two separate message charges:

(i) A charge for that portion of the call from the originating station to the call forwarding location, if applicable,

(ii) The Dial-Station-to-Station charge, WATS* or FGB usage charge for that portion of the call from the call forwarding location to the terminating location designated by the CLC Reseller.

* Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.6 Remote Call Forwarding (Cont'd)

(N)

(B) Regulations (Cont'd)

(3) Message Charges (Cont'd)

(c) The charges for forwarded calls may be comprised of two separate message charges: (Cont'd)

The respective charge for each such portion (1) and (2) above, shall be the rate specified in 18.6, 18.7.1, and 18.29.1 following.

On a Person-to-Person or Operator Station-to-Station call other than collect, the originating caller is charged the respective Person-to-Person or Operator Station-to-Station rate for the portion covered in (1) above. The charge for the portion of the call described in(2) above is the Dial Station-to-Station rate or WATS* usage charge and charged to the call forwarding number or FGB usage charge and charged to the call forwarding number.

On a collect call placed to a call forwarding network address, the collect charges apply to the portion of the call between the rate center of the originating number and the rate center of the call forwarding location, but the portion between the rate center of the call forwarding location and the number will be billed at the Dial Station-to-Station rate or WATS* charge applicable.

On a Person-to-Person or collect call that is not accepted, the terminating number will be charged the Dial Station-to-Station rate or WATS* charge applicable in effect for the portion of the call described in(2) preceding

(d) Remote Call Forwarding Service may be offered in conjunction with any Resale residence or business optional calling plans.

* Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.6 Remote Call Forwarding (Cont'd)

(N)

(B) Regulations (Cont'd)

(4) Directory Listings

(a) Listings in the directory serving the exchange in which the Remote Call Forwarding service is located will be furnished equivalent to those provided for business and residence individual line service in Section 9.3, preceding.

(b) A listing of the Remote Call Forwarding service will be furnished, without additional charge, in the directory serving the telephone number to which the calls are forwarded.

(5) Network Address

(a) The network address (telephone number) of the Remote Call Forwarding service is established by the Utility at the time of the establishment of service and at charges shown in (C) following. The charges will comprehend new service being established without a premises visit and without the charges associated therewith.

(b) The network address of the Remote Call Forwarding service number may be changed at the charges for a change of telephone number as shown in (C) following.

(c) The network address of the service arrangement to which calls are forwarded may be changed at the charges shown in (C) following at the Remote Call Forwarding location.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.6 Remote Call Forwarding (Cont't)

(B) Regulations (Cont'd)

(5) Network Address (Cont'd)

(d) When Remote Call Forwarding Service is provided with Feature Group B Access Service, the network address (telephone number) of the Remote Call Forwarding service and the network address of the service arrangement to which calls are forwarded (seven digit access code) shall be installed in the same Number Planning Area (NPA).

(e) Unless otherwise stated herein, all rule provisions 18.1 preceding shall apply.

(6) Limitation of Liability

Provisions covering limitation of liability and allowance for interruptions in service set forth in 18.1.3 preceding for exchange telephone service shall apply to this service.

(7) It is the responsibility of the CLC Reseller forwarding calls to another service to obtain any necessary permission of the end user to whom the calls are forwarded. Section 2.18 preceding prohibits interference of telephone service of another.

(8) The CLC Reseller and it's end user may subscribe to a maximum of 99 access paths for each Remote Call Forwarding Service.

(C) Territory

Within the exchange area of all exchanges where service is furnished from an Electronic Tandem Systems (ESS) or Digital Multiplex Switch (DMS) type central office where facilities and operating conditions permit*.

* See B.1.a, preceding.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.6 Remote Call Forwarding (Cont'd)

(D) Rates and Charges

(1) First Access Path*

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(a) <u>Intrastate</u>			
- Measured Rate Business	*BR	\$ 14.19 (I)	\$4.73 (I)
- Measured Rate Residence	*CM	14.19	3.94
- Flat Rate Residence	*CR	14.19 (I)	3.94 (I)
(b) <u>Intraservice Area</u>			
- Measured Rate Business	*RL	14.19 (I)	4.73 (I)
- Measured Rate Residence	*LR	14.19	3.94
- Flat Rate Residence	*FC	14.19 (I)	3.94 (I)
(c) <u>Interstate</u>			
- Measured Rate Business	*CB	14.19 (I)	4.73 (I)
- Measured Rate Residence	*RC	14.19	3.94
- Flat Rate Residence	*NR	14.19 (I)	3.94 (I)
(2) <u>Additional Access Path</u> (All Services)@			
(a) - Additional Access Path, each*,#			
- Business	RCA	14.19 (I)	4.73 (I)
- Residence	RCA	14.19 (I)	3.94 (I)

* Limit 99 Paths per Remote Call Forwarding Service.

@ See (B)(5)(d) preceding.

Rates and charges for additional access paths will not be applicable when a switch upgrade from a 1AESS switch to a DMS-100 or 5ESS switch is made by the utility. If the CLC Reseller for its end user requires additional paths to handle increased volumes, moves their Remote Call Forwarding Service to a different switch or moves their terminating location, the appropriate rates and charges apply.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.6 Remote Call Forwarding (Cont'd)

(D) Rates and Charges (Cont'd)

(2) Additional Access Path (Cont'd)
(All Services)[@]

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(b) Other changes (including number change)		
- Residence	RCFCH	\$ 3.94 (I)
- Business	RCFCH	4.73 (I)
(c) Reserved		

@ See (B)(5)(d) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.7 Custom Calling Service Direct Connection* - Resale

(A) Description

Custom Calling Service Direct Connection - Resale is a Utility provided central office service arrangement permitting automatic connection to another telephone number without dialing that telephone number. The service is activated when the customer lifts the receiver off-hook.

Upon activation, no dial tone is heard and no dialing capability for other outgoing calls is permitted. However, incoming calls can be received whenever the service is not in use.

Custom Calling Service Direct Connection - Resale utilizes a reserved Speed Calling-8 list as defined in 18.5.1 preceding in the Utility's exchange areas of all exchanges where service is furnished from an Electronic Switching System (ESS) or Digital Multiplex Switch (DMS) type central office where facilities and operating conditions permit.

(1) Custom Calling Service Direct Connection-Unshared - Resale

Custom Calling Service Direct Connection-Unshared - Resale permits the customer to have one or more exchange access lines, each one connecting to a customer designated telephone number. No two exchange access lines share the same Speed Calling list.

* Frozen/Grandfathered service for residence end users. See 18.5.7, (B)(8).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.7 Custom Calling Service Direct Connection* - Resale (Cont'd)

(A) Description (Cont'd)

(2) Custom Calling Service Direct Connection-Shared[#] - Resale

Custom Calling Service Direct Connection-Shared - Resale permits the customer to have multiple exchange access lines, each one connecting to the same customer designated telephone number via one line which is designated as the owner of the Speed Calling-8 list.

(3) Custom Calling Service Direct Connection-Controlled[@] - Resale

Custom Calling Service Direct Connection-Controlled - Resale is also "Shared" as described above. This offering also permits the owner of the Speed Calling-8 list to change terminating telephone number at will with the use of Speed Calling(8) service.

* Frozen/Grandfathered service for residence end users. See 18.5.7,(B)(8).

@ See Regulations (B)(4) following.

See Regulations (B)(5) following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.7 Custom Calling Service Direct Connection* - Resale (Cont'd)

(B) Regulations

- (1) The Utility may furnish Custom Calling Service Direct Connection - Resale only where there is available central office equipment with proper program updates.
- (2) Custom Calling Service Direct Connection - Resale is not available on Semipublic, Foreign Exchange, Centrex and Farmer Line Services or PBX Trunks.
- (3) The limitation of the Utility's liability is set forth in Section 18.1.1 preceding.
- (4) CLC Reseller end users with Direct Connection-Controlled Service - Resale must have an individual access line - Resale equipped with Speed Calling-8 service, as set forth in Section 18.5.1 preceding; all specified rates and regulations apply.
- (5) All shared exchange access lines with Custom Calling Service Direct Connection - Resale must be served by the same central office.
- (6) Applicable calling charges for connection to the terminating telephone number will be applied under the rates specified in Section 18.6 and Section 18.7 following.

* Frozen/Grandfathered service for residence end users. See 18.5.7, (B)(8).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.7 Custom Calling Service Direct Connection* - Resale (Cont'd)

(B) Regulations (Cont'd)

(7) Shared lines must belong to the same CLC Reseller end user.

(8) On or after April 8, 1992, the offering of Direct Connection - Resale will only be furnished to residence end users as follows: to the same end user, on the same premises and supersedures. Additions, deletions or changes are prohibited.

* Frozen/Grandfathered service for residence end users. See 18.5.7, (B)(8).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.7 Custom Calling Service Direct Connection* - Resale (Cont'd)

(C) Charges and Rates

(1) The following charges and rates are for Custom Calling Service Direct Connection - Resale only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in Section 18.5.

(2) Establishment of Custom Calling Service Direct Connection:

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Custom Calling Service Direct Connection-Unshared - per line	DCN++	\$3.54	\$7.89 (I)
Custom Calling Service Direct Connection-Shared, - per line	DCX++	2.17 (I)	7.89 (I)

* Frozen/Grandfathered service for residence end users. See 18.5.7, (B)(8).
Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.7 Custom Calling Service Direct Connection* - Resale (Cont'd)

(C) Charges and Rates (Cont'd)

(3) Addition of Custom Calling Service Direct Connection -
 Resale to existing service:

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Custom Calling Service Direct Connection-Unshared, - per Business line	DCN++	\$3.54	\$4.73 (I)
Custom Calling Service Direct Connection-Shared, - per Business line	DCX++	2.17 (I)	4.73 (I)

(4) Miscellaneous change charges will apply, other than
 service charges specified in 2. and 3. preceding, in the
 following situations:

	<u>USOC</u>	<u>Nonrecurring Charge</u>
Terminating telephone number change, - per number	NWCDT	\$9.46 (I)
System Reconfiguration - per line	NWCDT	9.46 (I)

(5) Service charges associated with Custom Calling Service
 Direct Connection - Resale because of telephone number
 changes as set forth in Section 18.13.2 are not applicable.

* Frozen/Grandfathered service for residence end users. See 18.5.7,(B)(8).
 Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

8 18. 5 Vertical Services (Cont'd)

18.5.8 Two-Line Solution Discount⁸ - Resale

(A) Description

The Two-Line Solution Discount is a feature package that offers any CLEC's residential end-user customers pricing discounts on selected Custom Calling Services¹ when the CLEC's residential end-user customers subscribes to both a Primary Line and an Additional Line, both with a predefined group of services. A CLEC's residential end-user customers choosing the Two-Line Solution Discount feature package has the option of adding an Optional Calling Plan² (OCP) (Saver 60, Saver Plus or OnePrice Saver) to their Primary Line.

(B) Description of Features

The Two-Line Solution Discount feature package must include the following services as indicated:

Primary Line

The WORKS or ECONOMY PLAN⁸

9(T)

Call Waiting ID⁴ (CWID)

Optional: local toll Optional Calling Plan (Saver 60, Saver Plus or OnePrice Saver)

Additional Line

Caller ID⁵

Call Waiting⁶

Three Way Calling⁷

NOTE 1: See Schedule Cal.P.U.C. No. A5.4.10 Rates and Charges - General.

NOTE 2: Optional Calling Plans see schedule Cal.P.U.C. No. A6.4.4.

NOTE 3: Qualifying Features for ECONOMY PLAN⁸ and The WORKS⁸, see Schedule Cal.P.U.C. No. A5.4.10.2(c).

9(T)

NOTE 4: Call Waiting ID, see Schedule Cal.P.U.C. No. A5.4.10.

NOTE 5: Caller ID, see Schedule Cal.P.U.C. No. A5.4.10.B.12.

NOTE 6: Call Waiting, see Schedule Cal.P.U.C. No. A5.4.10.B.2.

NOTE 7: Three Way Calling, see Schedule Cal.P.U.C. No. A5.4.10.B.3.

NOTE 8: Frozen/Grandfathered Economy Plan (formerly The Basics), The Works and the Two-Line Solution Discount feature package discounts - See General Regulations, Schedule Cal. P.U.C. A2.1.2, A.4.

(N)

NOTE 9: Pending CPUC Approval of Advice Letter No. 22769.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18. 5 Vertical Services (Cont'd)

18.5.8 Two-Line Solution Discount - Resale (Cont'd)

(C) Regulations

(1) The feature package discount on the Two-Line Solution is available only to CLEC's residential end-user customers who subscribe to both a Primary Line and an Additional Line, as set forth in this tariff. CLEC's residential end-user customers with existing two line residential service, or CLEC's residential end-user customers with one residential line, who add an additional line are also eligible for the Two-Line Solution Discount, provided they meet all the requirements associated with the Two-Line Solution Discount. (As mentioned in paragraph 18.5(B) preceding.)

(2) Both lines must carry the same residence class of service, both lines must be billed on the same bill to apply the discount. Existing restrictions as set forth in other tariffs are applicable to Two-Line Solution Discount.

(3) If the CLEC's residential end-user customers has additional Custom Calling Services on their additional line that qualify them for The WORKS¹ or The ECONOMY PLAN¹ package, then they will not qualify for the Two-Line Solution Discount. However, the CLEC's residential end-user customers has the option to adjust their features to qualify for the Two-Line Solution Discount¹.

2(T)

(T)

(4) Any existing discounted or waived installation charges available with any of the above listed services will continue to apply.

(5) This package is available to CLEC's residential end-user customers only, where facilities and operating conditions permit.

(6) All services listed above are provided as set forth in their respective tariffs.

NOTE 1: Frozen/Grandfathered Economy Plan (formerly The Basics), The Works and the Two-Line Solutions Discount feature package discounts - See General Regulations, Schedule Cal.P.U.C. A2.1.4, A.4.

(N)

NOTE 2: Pending CPUC Approval of Advice Letter No. 22769.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18. 5 Vertical Services (Cont'd)

18.5.8 Two-Line Solution Discount¹ - Resale (Cont'd) (T)

(D) Rates and Charges¹ (T)

The discount shall be applied to the additional line, based on the Regulations as set forth above.

Monthly Discount

Caller ID, Call Waiting, and
Three Way Calling¹ \$3.69 (T)

NOTE 1: Frozen/Grandfathered Economy Plan (formerly The Basics), The Work and the Two-Line Solution Discount feature package discounts - See General Regulations, Schedule Cal.P.U.C. A2.1.2, A.4. (N)
(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5. Vertical Services (Cont'd)

18.5.9 2-Line Voice Discount[&] - Residence (T)

(A) Description

The 2-Line Voice Discount offers any CLEC's Residential end-user customer pricing discounts on selected Custom Calling Services when the customer subscribes to both a Primary Line with The Advantage Plan^{*,&} and an Additional Line with Caller ID[#], Three-Way Calling[@] and Call Waiting[%]. (T)

(B) Description of Features

To receive 2-Line Voice Discount, the CLEC's Residential end-user customer must include subscribe to the following items as indicated:

Primary Line

The Advantage Plan^{*,&} (T)

Additional Line

Call Waiting[%]
Caller ID[#]
Three-Way Calling[@]

* See Schedule Cal.P.U.C. No. 175-T Section 18.5.1(E)(3) Rates and Charges - General.

Caller ID, see Schedule Cal.P.U.C. No. 175-T Section 18.5.1(B)(12).

@ Three-Way Calling, see Schedule Cal.P.U.C. No. 175-T Section 18.5.1(B)(3).

% Call Waiting, see Schedule Cal.P.U.C. No. 175-T Section 18.5.1(B)(2).

& Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. (N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5. Vertical Services (Cont'd)

18.5.9 2-Line Voice Discount[&] - Residence (Cont'd)

(T)

(C) Regulations

(1) The 2-Line Voice Discount is available only to customers who subscribe to both a Primary Line and an Additional Line, as set forth in this tariff.

(2) Both lines must carry the same residence class of service and be on the same bill.

(3) If the customer has additional Custom Calling Services on their Additional Line that qualify them for The Works*, The Basics* or The Advantage Plan*[&], then they will not qualify for the 2-Line Voice Discount.

z

(T)

(4) Any discounted or waived installation charges available with any of the above listed services will continue to apply.

(5) There will be no additional discounts or waived rates on installation(s) provided with this package.

(6) This discount is available to CLEC's residential end-user customers only, where facilities and operating conditions permit.

(7) All services listed above are provided as set forth in their approved tariffs.

(D) Rates and Charges

The discount shall be applied to the additional line, based on the Regulations as set forth above.

<u>Description</u>	<u>Monthly Discount</u>
Caller ID, Call Waiting and Three-Way Calling	\$2.18

* See Schedule Cal.P.U.C. No. 175-T Section 18.5.1(E)(3) Rates and Charges - General.

& Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

(N)

(N)

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.10 Two-Line Solution Discount (Business Solutions) -
Business

(A) Description

The Two-Line Solution Discount (Business Solutions) is a feature package that offers CLEC's end-user business customers with at least two individual business access lines pricing discounts on a Pacific Bell Saver Pack* to the CLEC's end-user business customer.

(B) Description of Features

To receive the Two-Line Solution Discount (Business Solutions) feature package, the CLEC's end-user business customer must include the following services as indicated:

A Pacific Bell Saver Pack* (Power Pack# or The Works# or Business Preferred^{sm#}) discount on one Saver Pack to the CLEC's end-user business customer with at least two individual business access lines.

* Pacific Bell Saver Packs, see Schedule Cal.P.U.C. No. 18.5.1, preceding.
Power Pack, The Works and Business Preferredsm, see Schedule Cal.P.U.C. No. 18.5.1, preceding.

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.10 Two-Line Solution Discount (Business Solutions) -
Business (Cont'd)

(C) Regulations

- (1) The feature package discount on the Two-Line Solution (Business Solutions) is available only to CLEC's end-user business customers provided they meet all the requirements associated with the Two-Line Solution Discount (Business Solutions). (As mentioned in Paragraph 18.5.10 (B) preceding.)
- (2) Power Pack, Works or Business Preferredsm credit will apply to one basic business access line provided a minimum of two business access lines are billed on the same bill and one line has either Power Pack, The Works or Business Preferredsm.
- (3) CLEC's end-user business customers must verbally commit to a minimum 12-month term agreement to receive the Two-Line Solution Discount (Business Solutions).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.5 Vertical Services (Cont'd)

18.5.10 Two-Line Solution Discount (Business Solutions) -
Business (Cont'd)

(C) Regulations (Cont'd)

- (4) In the event of early termination, CLEC's end-user business customers will be charged an early termination fee equal to the Two-Line Solution Discount (Business Solutions) credits applied to their account from the time of the verbal commitment until early termination.
- (5) If a CLEC's end-user business customer exceeds their 12-month verbal commitment, they will continue to receive monthly credits as long as they continue to qualify pursuant to the regulations as set forth within this tariff.
- (6) Both lines must carry the same basic business access class of service and both lines must be billed on the same bill to apply the discount. Existing restrictions as set forth in other tariffs are applicable to Two-Line Solution Discount (Business Solutions).
- (7) Any existing discounted or waived installation charges available with any of the above listed services will continue to apply.
- (8) This package is available to CLEC's end-user business customers who have basic business access lines only, where facilities and operating conditions permit.
- (9) All services referenced in the Two-Line Solution Discount - Business (Business Solutions) tariff are provided as set forth in their respective tariffs.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.10 Two-Line Solution Discount (Business Solutions) -
Business (Cont'd)

(D) Rates and Charges

The discount will be applied as follows:

	<u>Monthly Discount</u>	
Power Pack, Works or Business Preferred ^{sm*}	\$0.75	
Business Preferred [#]	1.39	(N)

* Power Pack, Works or Business Preferredsm credit will apply to one CLEC end-user business customer's basic business access line provided a minimum of two lines are billed on the same bill and one basic business access line has either Power Pack, The Works or Business Preferredsm.

An additional discount will apply to Business Preferred when the end user business customer subscribes to both Business Preferred and Unlimited Local Calling for Business on the same access line, provided a minimum of two access lines are billed on the same bill. (N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.11 1-Line Solution Discount (Business Solutions) - Business

(N)

(A) Description

The 1-Line Solution Discount (Business Solutions) is a feature package that offers CLEC's end-user business customers pricing discounts on a Pacific Bell Saver Pack* when CLEC's end-user business customer subscribes to a Pacific Bell Saver Pack*.

(B) Description of Features

The 1-Line Solution Discount (Business Solutions) feature package, the CLEC's end-user business customer must include the following services as indicated:

A Pacific Bell Saver Pack* (Power Pack[#] or The Works[#] or Business Preferred^{sm#,@}).

* Pacific Bell Saver Packs, see Schedule Cal.P.U.C. No. 18.5.1, preceding.
Power Pack, The Works and Business Preferredsm, see Schedule Cal.P.U.C. No. 18.5.1, preceding.
@ Pending CPUC Approval of Advice Letter No. 23013.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.11 1-Line Solution Discount (Business Solutions) - Business (Cont'd) (N)

(C) Regulations

- (1) The feature package discount on the 1-Line Solution (Business Solutions) is available only to CLEC's end-user business customers provided they meet all the requirements associated with the 1-Line Solution Discount (Business Solutions). (As mentioned in Paragraph 18.5.11(B) preceding.)
- (2) Power Pack[#], Works[#] or Business Preferred^{sm#,@} credit will apply to one Power Pack[#], The Works[#] or Business Preferred^{sm#,@}.
- (3) CLEC's end-user business customers must verbally commit to a minimum 12-month term agreement to receive the 1-Line Solution Discount (Business Solutions).

Power Pack, The Works and Business Preferredsm, see Schedule Cal.P.U.C. No. 18.5.1, preceding.

@ Pending CPUC Approval of Advice Letter No. 23013.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.11 1-Line Solution Discount (Business Solutions) - Business (N)
(Cont'd)

(C) Regulations (Cont'd)

- (4) In the event of early termination, CLEC's end-user business customers will be charged an early termination fee equal to the 1-Line Solution Discount (Business Solutions) credits applied to their account from the time of the verbal commitment until early termination.
- (5) If the CLEC's end-user business customer adds a second line to their account during the 12-month verbal agreement, and they meet the qualifications for the Two-Line Solution Discount (Business Solutions)[®], the original verbal term agreement will remain in effect, however the customer will receive the Two-Line Solution Discount (Business Solutions)[®] through the end of their original term agreement.
- (6) If a CLEC's end-user business customer exceeds their 12-month verbal commitment, they will continue to receive monthly credits as long as they continue to qualify pursuant to the regulations as set forth within this tariff.
- (7) Any existing discounted or waived installation charges available with any of the above listed services will continue to apply.
- (8) This package is available to CLEC's end-user business customers who have basic business access lines only, where facilities and operating conditions permit.
- (9) All services referenced in the 1-Line Solution Discount - Business (Business Solutions) tariff are provided as set forth in their respective tariffs.

@ Pending CPUC Approval of Advice Letter No. 23013.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.5 Vertical Services (Cont'd)

18.5.11 1-Line Solution Discount (Business Solutions) - Business
(Cont'd)

(D) Rates and Charges

The discount will be applied as follows:

	<u>Monthly Discount</u>	
Power Pack [#] , Works [#] or Business Preferred ^{sm#}	\$0.75	(T)
Business Preferred*	1.39	(N)

Power Pack, The Works and Business Preferredsm, see Schedule Cal.P.U.C. No. 18.5.1, preceding. z

* An additional discount will apply to Business Preferred when the end user business customer subscribes to both Business Preferred and Unlimited Local Calling for Business. (D)
(N)
|
(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE

18.6 EXCHANGE SERVICES

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

(A) LIST OF EXCHANGE AREAS

Following is a list of exchanges where the Utility provides service. All exchanges have common battery equipment. All exchanges are operated on a continuous basis, seven days per week. All exchanges have dial operation.

Agoura	Blairsden	Challenge
Alhambra	Blue Lake	Chico
Alleghany	Bodega Bay	Chiriaco Summit RIA ¹
Alta	Boonville	Chowchilla
Anaheim	Borrego	Chualar
Anderson	Boulder Creek	Chula Vista
Angels Camp	Bradley	Clayton
Annapolis	Brawley	Clearlake Oaks
Antioch	Brea	Clovedale
Aptos	Bridgeville	Clovis
Arcadia	Buena Park	Coalinga
Arcata	Burbank	Cobb Mountain
Arlington	Burrel	Colton
Arroyo Grande	Butte City	Compton
Arvin		Concord
Atascadero	Cactus City RIA ¹	Corning
Atwater	Calexico	Corona
Auburn	Calipatria	Coronado
Avalon	Calistoga	Corte Madera
Avenal	Cambria	Cottonwood
	Campbell	Coulterville
Baker	Campo	Crockett
Bakersfield	Camptonville	Crows Landing
Bangor	Canoga Park	Culver City
Belvedere	Capistrano Valley	Cypress
Benicia	Carmel	
Ben Lomond	Carmel Valley	Danville
Beverly Hills	Carrisa Plains	Davis
Big Butte	Caruthers	Death Valley
Biggs	Castroville	Delano
Big Sur	Cayucos	Del Mar
Bishop Ranch		Del Rey
		Dinuba
		Dixon

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

(A) LIST OF EXCHANGE AREAS (CONT'D)

Downieville	Galt	Jackson
Dublin-San Ramon	Garden Grove	Jacumba
Dulzura	Gazelle	Jamestown
Dunnigan	Georgetown	Julian
Dunsmuir	Gerber	
	Geyserville	
Earlimart	Glendale	Kelseyville
East Bay	Gonzales	King City
East Contra Costa	Grass Valley	Kingsburg
Edwards	Greenfield	Knights Ferry
El Cajon	Grenada	
El Centro	Gridley	
Elk	Groveland	La Crescenta
Elk Creek	Gualala	Lafayette
El Monte	Guerneville	La Honda
El Segundo	Gustine	La Jolla
El Sobrante-Pinole		Lake Berryessa
Encinitas	Half Moon Bay	Lakeport
Escalon	Hanford	La Mesa
Escondido	Harbison-Alpine	Laton
Esparto	Hawthorne	Lebec
Eureka	Hayward	Le Grand
	Healdsburg	Lemoore
Fairfield-Suisun	Herald	Lewiston
Fair Oaks	Hercules-Rodeo	Lincoln
Fallbrook	Highland	Live Oak
Felton	Hollister	Livermore
Fillmore	Holtville	Lockeford
Firebaugh	Homewood	Lodi
Folsom	Hopland	Loleta
Fontana	Horbrook	Lomita
Forestville	Hughson	Los Altos
Fort Bragg	Huron	Los Angeles
Fortuna	Hydesville	Los Banos
Fremont-Newark		Los Molinos
French Gulch	Ignacio	Lower Lake
Fresno	Imperial	Loyalton
Fullerton	Inglewood	
	Inverness	
	Ione	
	Irvine	

(N)

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- A. LIST OF EXCHANGE AREAS (CONT'D)

Madera	Napa	Pacifica
Martinez	National City	Pahrump ^{2,3}
Marysville	Nevada City	Palmdale
Mendocino	Palo Alto	
Mendota	Newman	Paradise
Merced	Newport Beach	Parlier
Meridian	Nicasio	Pasadena
Michigan Bar	Nice	Paskenta
Middletown	Nicolaus	Paso Robles
Millbrae	Nipomo	Pauma Valley
Mill Valley	North Hollywood	Pepperwood
Milton	Northridge	Pescadero
Miranda	North San Juan	Petaluma
Mira Loma	North Tahoe	Pinecrest
Moccasin	North Yuba	Pine Valley
Modesto	Piru	
Mojave	Oakdale	Pismo Beach
Mokelumne Hill	Oakview	Pittsburg
Montague	Occidental	Pittsburg-West
Montebello	Oceanside	Pixley
Monterey	Ocotillo	Placentia
Monte Rio	Ocotillo Gardens RIA ⁴	Placerville
Moorpark	Ojai	Planada
Moraga	Orange	Pleasant Grove
Morro Bay	Orange Cove	Pleasanton
Moss Beach	Orinda	Plymouth
Mountain Pass	Orland	Point Arena
Mountain View	Oroville	Point Reyes
Mount Gleason ¹		Porterville
Mount Shasta		Portola
		Potter Valley
		Poway

NOTE 1: Only foreign exchange service is available.

NOTE 2: Only suburban business and residence services are to be offered pending approval of the Nevada Public Service Commission.

NOTE 3: Service to California customers furnished at the same rates as to customers in Nevada pending approval of the Nevada Public Service Commission.

NOTE 4: Only Desert Center Foreign Exchange Service is offered.

(N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6. EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

A. LIST OF EXCHANGE AREAS (CONT'D)

Quincy	Sacramento	Sebastopol
	Saddleback Valley	Selma
Ramona	Saint Helena	Sequoia
Rancho Bernardo	Salinas	Shafter
Rancho Penasquitos	San Andreas	Shasta Lake
Rancho Santa Fe	San Ardo	Shingle Springs
Rancho Viejo	San Carlos-Belmont	Shoshone
Red Bluff	San Diego	Silverado
Redding	San Francisco	Sierraville
Redwood City	San Jose	Simi Valley
Reseda	San Juan	Smartsville
Rialto	San Lucas	Soda Springs
Richmond	San Luis Obispo	Soledad
Richvale	San Marcos	Sonoma
Rio Dell	San Martin	Sonora
Rio Linda	San Mateo	South Placer
Riverbank	San Pedro	South San Francisco
Riverdale	San Rafael	South Tahoe
Riverside	Sandy Valley (T)	Springville
Rosamond	Santa Ana	Stinson Beach-Bolinas
	Santa Clarita	Stockton
	Santa Cruz	Stonyford
	Santa Margarita	Stratford
	Santa Rosa	Sunnyvale
	Saratoga	Sunol
	Saticoy	Sutter Creek
	Sausalito	

(D)
|
(D)

Continued

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- A. LIST OF EXCHANGE AREAS (CONT'D)

Tehachapi	Walker Basin
Temescal Canyon	Wallace
Terra Bella	Walnut Creek
Thornton	Warner Springs
Three Rivers	Wasco
Tipton	Waterford
Tomales	Watsonville
Torrance	Weed
Trabuco	Weott
Tracy	Wheatland
Tres Pinos	Willits
Trinidad	Willows
Truckee	Windsor
Tulare	Winters
Turlock	Woodcrest
	Woodlake
Ukiah	Woodland
Upper Lake	Woodside
Vacaville	Yorba Linda
Vallejo	Yosemite
Valley Center	Yountville
Valley Ford	Yreka
Valley Springs	
Van Nuys	
Ventura Central	
Ventura East	
Verdi	
Vina	
Visalia	
Vista	

Continued

(N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

B. LOCAL CALLING AREAS - (NON-ZUM¹)

1. The following section defines the local service areas for extended service² in Non-ZUM areas

2. Extended Service

Service at extended service rates is provided without additional charge as follows:

From stations
receiving service
from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Alleghany	Alleghany Camptonville	Downieville	
Alta	Alta Colfax: Colfax DA	Nevada City	
Anderson	Anderson Cottonwood Millville	Olinda Redding	
Angels Camp	Angels Camp Copperopolis Jamestown	San Andreas Sonora: Main DA	
Annapolis	Annapolis	Gualala	Timber Cove: Sea Ranch DA
Aptos	Aptos Felton Santa Cruz	Watsonville	

NOTE 1: Zone Usage Measurement Service, see C. following.

NOTE 2: Includes associated Remote Island Areas, as listed in Schedule Cal.P.U.C. No. A6.2.7,B.2.

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CON'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Arcata	Arcata Blue Lake	Eureka Trinidad
Arroyo Grande	Arroyo Grande Guadalupe Nipomo	Pismo Beach San Luis Obispo
Arvin	Arvin	Bakersfield: Main DA South DA
Atascadero	Atascadero Paso Robles Santa Margarita	
Atwater	Atwater Merced	Livingston
Auburn: Main DA	Auburn: Main DA North DA Colfax: Weimar DA	Grass Valley South DA Lincoln South Placer
North DA	Auburn: Main DA North DA Colfax: Weimar DA	Grass Valley: South DA Lincoln South Placer

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6. Exchange Services (Cont'd)

18.6.1 List Of Exchange Areas And Local Calling Areas (Cont'd)

(B) Local Calling Areas - (Non-ZUM) (Cont'd)

(2) Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Bakersfield:

Main DA

Arvin

Bakersfield:

Main DA

North DA

South DA

North DA

Bakersfield:

Main DA

North DA

South DA

South DA

Arvin

Bakersfield:

Main DA

North DA

South DA

Bangor

Bangor

Oroville

Ben Lomond

Ben Lomond

Felton

Santa Cruz

Boulder Creek

Los Gatos

Saratoga

Big Butte

Big Butte

Palmdale:

Palmdale DA

Wrightwood

Big Sur

Big Sur

Carmel

Monterey

z

Biggs

Biggs

Oroville

Gridley

Richvale

Blairsden

Blairsden

Portola

Blue Lake

Arcata

Eureka

Blue Lake

Trinidad

Bodega Bay

Bodega Bay

Tomales

Monte Rio

Valley Ford

Occidental

z Correction - Inadvertently left out of Advice Letter No. 18116, effective
 March 31, 1996.

Continued

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE

18.6. EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Boonville	Boonville	Ukiah	
Boulder Creek	Ben Lomond Boulder Creek	Felton Santa Cruz	Saratoga
Bradley	Bradley	Paso Robles	San Miguel
Brawley	Brawley Calipatria	El Centro Imperial	
Bridgeville	Bridgeville	Pepperwood	
Burrel	Burrel Caruthers	Fresno Riverdale	
Butte City	Butte City	Princeton Willows	
Calexico	Calexico	El Centro	Holtville
Calipatria	Brawley	Calipatria	
Calistoga	Calistoga Kenwood	Saint Helena Santa Rosa	
Camptonville	Alleghany	Camptonville	North San Juan
Carmel	Carmel Carmel Valley	Monterey	
Carmel Valley	Carmel Carmel Valley	Monterey	
Caruthers	Burrel Caruthers	Fowler Fresno	Laton Riverdale

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE

18.6. EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Castroville	Castroville	Salinas	
Cayucos	Cayucos San Luis Obispo	Morro Bay	
Chico	Chico	Paradise	
Chowchilla	Chowchilla	Le Grand	
Chualar	Chualar	Gonzales Salinas	
Clearlake Oaks	Clearlake Oaks Kelseyville	Lower Lake Nice	
Cloverdale	Cloverdale	Geyserville	
Clovis	Clovis Fresno	Friant Sanger	Tivy Valley
Cobb Mountain	Cobb Mountain Lower Lake	Middletown	
Corning	Corning Gerber	Los Molinos Vina	
Cottonwood	Anderson Cottonwood	Olinda Redding	

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE

18.6. EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Coulterville	Coulterville Groveland	Moccasin	
Crows Landing	Crows Landing Gustine	Newman Patterson	
Davis	Davis	Dixon	Woodland
Delano	Delano Earlimart	McFarland	
Del Rey	Del Rey Fowler Fresno	Kingsbury Parlier Reedley	Sanger Selma Tivy Valley
Dinuba	Dinuba Kingsburg	Orange Cove Parlier	Reedley
Dixon	Davis	Dixon	Winters
Downieville	Alleghany	Downieville	
Dunnigan	Arbuckle	Dunnigan	Woodland
Dunsmuir	Dunsmuir McCloud	Mount Shasta	

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6. Exchange Services (Cont'd)

18.6.1 List of Exchange Areas And Local Calling Areas (Cont'd)

(B) Local Calling Areas - (Non-ZUM) (Cont'd)

(2) Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From Stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Earlimart	Earlimart Delano	Pixley	
Edwards	Edwards	Lancaster	
El Centro	Brawley Calexico El Centro	Holtville Imperial	
Elk	Fort Bragg	Mendocino	(N)
Escalon	Escalon Farmington	Modesto Oakdale	Ripon Riverbank
Esparto	Esparto Guinda	Winters Woodland	
Eureka	Arcata Blue Lake Eureka Fortuna	Hydesville Loleta Rio Dell Trinidad	
Fairfield-Suisun	Fairfield- Suisun	Vacaville	

Continued

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Felton	Aptos Ben Lomond Boulder Creek	Felton Santa Cruz	
Fillmore	Fillmore Moorpark	Piru Santa Paula	Somis
Firebaugh	Firebaugh	Mendota	
Forestville	Cazadero Forestville Guerneville Healdsburg	Monte Rio Occidental	Santa Rosa Sebastopol Valley Ford Windsor
Fort Bragg	Fort Bragg	Mendocino	
Fortuna	Eureka Ferndale Fortuna	Hydesville Loleta Rio Dell	
French Gulch	French Gulch	Lewiston	Redding
Fresno	Caruthers Clovis Del Rey	Fowler Fresno	

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Galt	Clements Galt Herald	Lockeford Lodi	Thornton
Gazelle	Gazelle Grenada	Weed Yreka	
Georgetown	Colfax: Weimar DA	Forest Hill Georgetown	Placerville: West DA Kyburz DA South DA
Gerber	Corning Gerber	Los Molinos Red Bluff	Vina
Geyserville	Cloverdale	Geyserville Healdsburg	Windsor
Gonzales	Chualar Gonzales	Salinas Soledad	
Grass Valley: Main DA	Colfax: Colfax DA Grass Valley: Main DA South DA	Nevada City North San Juan	
South DA	Auburn: Main DA North DA Colfax: Colfax DA Weimar DA Grass Valley: Main DA South DA		

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
receiving service
from the exchange
designated as _____

To stations receiving service from
exchanges and district areas designated as _____

Greenfield	Greenfield Soledad	King City
Grenada	Gazelle Grenada	Montague Yreka
Gridley	Biggs Gridley	Live Oak
Groveland	Coulterville Groveland	Moccasin Tuolumne

Continued

(N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Gualala	Annapolis	Gualala	Point Arena Timber Cove: Sea Ranch DA
Guerneville	Cazadero Forestville Guerneville	Healdsburg Monte Rio Occidental	Sebastopol Windsor
Gustine	Crows Landing	Gustine	Newman
Half Moon Bay	Half Moon Bay Millbrae	Moss Beach Redwood City San Carlos- Belmont	San Mateo Woodside
Hanford	Hanford Laton	Lemoore	
Healdsburg	Forestville Geyserville	Guerneville Healdsburg	Santa Rosa Windsor
Herald	Clements Galt	Herald Lockeford Lodi	Thornton
Hollister	Hollister San Juan	Tres Pinos	
Holtville	Calexico El Centro	Holtville Imperial	
Homewood	Homewood	North Tahoe: Tahoe City DA	South Tahoe
Hopland Hornbrook	Hopland Hornbrook	Lakeport Yreka	Ukiah

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (CONT'D)
 18.6. EXCHANGE SERVICES (CONT'D)
 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
 B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Hughson	Hughson Modesto	Oakdale Riverbank Turlock	Waterford: Main DA Don Pedro DA
Hydesville	Eureka Ferndale Fortuna	Hydesville Loleta	Pepperwood Rio Dell
Ignacio	Corte Madera Ignacio Mill Valley	Nicasio Novato	San Rafael
Imperial	Brawley El Centro	Holtville Imperial	
Inverness	Inverness Nicasio	Point Reyes Tomales	
Ione	Ione Jackson	Plymouth	Sutter Creek Wallace
Jackson	Ione Jackson Mokelumne Hill	Pioneer Plymouth Sutter Creek	Valley Springs Volcano
Jamestown	Angels Camp Copperopolis Tuolumne	Jamestown Moccasin	Sonora: Main DA
Julian	Julian	Warner Springs	
Kelseyville	Clearlake Oaks	Kelseyville Lakeport	Nice

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

King City	Greenfield King City	San Ardo San Lucas	
Kingsburg	Del Rey Dinuba Fowler	Kingsburg Laton Parlier	Reedley Selma
Knights Ferry	Copperopolis	Knights Ferry	Oakdale
La Honda	La Honda Los Altos Mountain View	Palo Alto Pescadero	Redwood City Woodside
Lakeport	Hopland Kelseyville	Lakeport Nice	Upper Lake
Laton	Caruthers Hanford	Kingsbury Laton Lemoore	Riverdale Selma
Le Grand	Le Grand Chowchilla	Merced Planada	
Lemoore	Hanford	Laton Lemoore	Riverdale Stratford
Lewiston	French Gulch	Lewiston	Weaverville
Lincoln	Auburn: Main DA North DA Lincoln	Pleasant Grove Roseville: Main DA South Placer	Wheatland
Live Oak	Gridley	Live Oak Marysville	

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Lockeford	Clements Galt Herald	Linden Lockeford	Lodi Wallace
Lodi	Clements Galt	Herald Lockeford	Lodi Thornton
Loleta	Eureka Ferndale Fortuna	Hydesville Loleta Rio Dell	
Los Molinos	Corning Gerber Los Molinos	Red Bluff Vina	
Lower Lake	Clearlake Oaks Cobb Mountain	Lower Lake Middletown	
Loyalton	Loyalton	Sierraville	
Marysville	Live Oak Marysville Meridian	North Yuba Smartsville Wheatland	
Mendocino	Fort Bragg	Mendocino	
Mendota	Firebaugh	Mendota	
Merced	Atwater Le Grand	Merced Planada	
Meridian	Arbuckle Colusa Grimes	Marysville Meridian	

Continued

(N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Middletown	Cobb Mountain	Lower Lake	Middletown
Milton	Farmington Jenny Lind	Milton Valley Springs	
Miranda	Garberville	Miranda	Weott
Moccasin	Coulterville Groveland	Jamestown Moccasin	Tuolumne Waterford: Don Pedro DA
Modesto	Escalon Hughson	Modesto Oakdale	Ripon Riverbank

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Mokelumne Hill	Jackson Mokelumne Hill	San Andreas Sutter Creek	Valley Springs Volcano West Point
Montague	Grenada Montague	Yreka	
Monterey	Carmel Carmel Valley	Monterey	
Monte Rio	Bodega Bay Cazadero Forestville	Guerneville Monte Rio Occidental	Sebastopol Valley Ford
Morro Bay	Cayucos	Morro Bay San Luis Obispo	
Moss Beach	Half Moon Bay Millbrae	Moss Beach Pacifica	San Mateo South San Francisco
Mount Shasta	Dunsmuir	McCloud Mount Shasta	Weed
Napa	Napa	Sonoma	Yountville
Nevada City	Alta Colfax: Colfax DA	Grass Valley: Main DA	Nevada City North San Juan
Newman	Crows Landing Gustine	Newman	

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (CONT'D)
 18.6. EXCHANGE SERVICES (CONT'D)
 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
 B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Nicasio	Ignacio Inverness	Nicasio Novato Point Reyes	San Rafael Stinson-Beach Bolinas
Nice	Clearlake Oaks Kelseyville	Lakeport Nice	Upper Lake
Nicolaus	Knights Landing	Nicolaus Pleasant Grove	Robbins Wheatland
Nipomo	Arroyo Grande Guadalupe	Nipomo Pismo Beach	Santa Maria
North San Juan	Camptonville	Grass Valley: Main DA	Nevada City North San Juan North Yuba
North Tahoe: Brockway DA	Crystal Bay, Nevada	North Tahoe: Brockway DA Tahoe City DA	Truckee
Tahoe City DA	Homewood	North Tahoe: Brockway DA Tahoe City DA	Truckee
North Yuba	Marysville	North San Juan North Yuba	Smartsville
Oakdale	Escalon Hughson Knights Ferry	Modesto Oakdale Riverbank	Waterford: Main DA
Occidental	Bodega Bay Forestville Guerneville	Occidental Monte Rio Sebastopol	Tomales Valley Ford

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Ocotillo	El Centro	Ocotillo	
Ojai	Oakview Ojai	Ventura Central Ventural East	
Orange Cove	Dinuba	Orange Cove	Reedley Squaw Valley
Oroville	Bangor Biggs	Oroville	Richvale
Palmdale: Agua Dulce DA	Palmdale: Agua Dulce DA Leona Valley DA Palmdale DA	Santa Clarita: Newhall- Castaic DA Saugus Canyon Country DA	
Leona Valley DA	Lake Hughes Lancaster	Palmdale: Agua Dulce DA Leona Valley DA Palmdale DA	
Palmdale DA	Lancaster	Palmdale: Agua Dulce DA Leona Valley DA Palmdale DA	

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Paradise	Chico	Paradise	
Parlier	Del Rey	Kingsburg	Sanger
	Dinuba	Parlier	Selma
	Fowler	Reedley	Tivy Valley
Paskenta	Corning	Paskenta	Rancho Tehama
Paso Robles	Atascadero	Paso Robles	San Miguel
Pauma Valley	Escondido	Pauma Valley	
	Fallbrook	Valley Center	
Pepperwood	Bridgeville	Pepperwood	Rio Dell
	Hydesville		Weott
Pescadero	La Honda	Pescadero	

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.1 List Of Exchange Areas And Local Calling Areas (Cont'd)

(B) Local Calling Areas - (Non-Zum) (Cont'd)

(2) Extended Service (Cont'd)

Service at extended service rates is provided without additional charge follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Petaluma:

Main DA

Novato

Petaluma:
 Main DA
 Swift DA

*Santa Rosa (N)
 Sonoma

Swift DA

Novato

Petaluma:
 Main DA
 Swift DA

Santa Rosa
 Sonoma

Piru

Fillmore
 Moorpark

Piru
 Simi Valley

Pismo Beach

Arroyo Grande
 Nipomo

Pismo Beach
 San Luis Obispo

Pixley

Alpaugh
 Earlimart

Pixley
 Tipton

Placerville:

Kyburz DA

Georgetown

Placerville:
 Kyburz DA
 South DA
 West DA

Shingle Springs

South DA

Georgetown

Placerville:
 Kyburz DA
 South DA
 West DA

Shingle Springs

West DA

Georgetown

Placerville:
 Kyburz DA
 South DA
 West DA

Shingle Springs

* Effective July 12, 1996.

Continued

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Planada	Le Grand Merced	Planada	
Pleasant Grove	Lincoln Nicolaus	Pleasant Grove Rio Linda	Robbins Roseville: Main DA
Plymouth	Ione Jackson	Plymouth Sutter Creek	
Point Arena	Gualala	Point Arena	
Point Reyes	Inverness Nicasio	Point Reyes	
Porterville	Lindsay Porterville	Springville Terra Bella	
Portola	Blairsden	Portola	
Potter Valley	Potter Valley	Ukiah	
Quincy	Keddie	Quincy	
Red Bluff	Gerber Los Molinos	Red Bluff	
Redding	Anderson Cottonwood French Gulch Millville	Olinda Redding Shasta Lake	

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE
 18.6. EXCHANGE SERVICES (CONT'D)
 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
 B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Richvale	Biggs	Oroville	Richvale
Rio Dell	Eureka Ferndale Fortuna Hydesville	Loleta Pepperwood Rio Dell	
Riverbank	Escalon Hughson Modesto	Oakdale Ripon Riverbank	Waterford: Main DA
Riverdale	Burrel Caruthers	Fresno Laton	Lemoore Riverdale
Rosamond	Lancaster	Rosamond	
Saint Helena	Calistoga Kenwood	Saint Helena Yountville	

Continued (N)

ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6. EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- B. LOCAL CALLING AREAS - (NON-ZUM) (Cont'd)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Salinas	Castroville Chualar	Gonzales Salinas	
San Andreas	San Andreas Angels Camp	Valley Springs Mokelumne Hill	
San Ardo	King City San Ardo	San Lucas	
*Sandy Valley	Sandy Valley	Sandy Valley, Nev.	(N)
San Juan	Hollister	San Juan	
San Lucas	King City San Ardo	San Lucas	
San Luis Obispo	Arroyo Grande	Morro Bay Pismo Beach	San Luis Obispo Santa Margarita
San Martin	Gilroy Morgan Hill	San Martin	

* Effective February 15, 2000.

(N)

Continued

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Santa Cruz	Aptos Ben Lomond Boulder Creek	Felton Santa Cruz	
Santa Margarita	Atascadero San Luis Obispo	Santa Margarita	
Santa Rosa	Calistoga Forestville Healdsburg	Kenwood Petaluma: Swift DA	Santa Rosa Sebastopol Windsor
Sebastopol	Forestville Guerneville Monte Rio	Occidental Santa Rosa Sebastopol	Tomales Valley Ford Windsor
Selma	Del Rey Fowler Fresno	Kingsburg Laton Parlier	Reedley Sanger Selma

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Sequoia	Sequoia	Three Rivers	
Shafter	Shafter	Wasco	
Shasta Lake	Redding	Shasta Lake	
Shingle Springs	Placerville: Kyburz DA West DA South DA	Shingle Springs	
Sierraville	Loyalton	Sierraville	
Smartsville	Marysville	North Yuba	Smartsville
Soda Springs	Soda Springs	Truckee	
Soledad	Gonzales	Greenfield	Soledad
Sonoma	Kenwood Napa	Petaluma: Main DA Swift DA	Sonoma Yountville

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Sonora
 Juno DA

Sonora:
 Juno DA
 Main DA

Tuolumne

Main DA

Angels Camp
 Jamestown

Sonora:
 Juno DA
 Main DA

Tuolumne

South Placer

Auburn:
 Main DA
 North DA

Folsom
 Lincoln

Roseville:
 Citrus
 Heights DA
 Main DA
 South Placer

South Tahoe

Homewood

South Tahoe

Stateline,
 Nevada

Springville

Porterville

Springville

Stinson Beach-
 Bolinas

Belvedere
 Corte Madera
 San Rafael

Mill Valley
 Nicasio

Sausalito
 Stinson
 Beach
 Bolinas

Stockton

Linden

Manteca

Stockton

Stratford

Lemoore

Stratford

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (CONT'D)
 18.6. EXCHANGE SERVICES (CONT'D)
 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
 B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as _____

To stations receiving service from
 exchanges and district areas designated as _____

Sutter Creek	Ione Jackson	Mokelumne Hill Plymouth	Sutter Creek Volcano
Terra Bella	Porterville	Terra Bella Ducor	
Thornton	Galt Herald	Lodi	Thornton Walnut Grove
Three Rivers	Lemon Cove Sequoia	Three Rivers Woodlake	
Tipton	Pixley Tipton	Tulare	
Tomales	Bodega Bay Inverness Occidental	Petaluma: Main DA Sebastopol	Tomales Valley Ford
Tracy	Manteca	Tracy	
Tres Pinos	Hollister	Pinnacles	Tres Pinos
Trinidad	Arcata Blue Lake	Eureka Trinidad	
Truckee	North Tahoe: Brockway DA Tahoe City DA	Soda Springs Truckee	
Tulare	Tipton Tulare	Visalia	
Turlock	Hughson Livingston	Modesto Turlock	Waterford: Main DA

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (CONT'D)

18.6. EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Ukiah

Hopland
 Potter Valley

Ukiah

Upper Lake

Lakeport
 Nice

Upper Lake

Vacaville

Fairfield-Suisun

Vacaville

Valley Ford

Bodega Bay
 Forestville

Monte Rio
 Occidental
 Sebastopol

Tomales
 Valley Ford

Valley Springs

Jackson
 Jenny Lind

Milton
 Mokelumne Hill

San Andreas
 Valley Springs
 Wallace

Verdi

Verdi

Reno, Nevada

Vina

Corning
 Gerber

Los Molinos

Vina

Visalia

Exeter

Tulare

Visalia
 Woodlake

Wallace

Clements
 Ione

Jenny Lind
 Lockeford

Valley Springs
 Wallace

Wasco

McFarland

Shafter

Wasco

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Warner Springs	Julian	Ramona	Warner Springs
Waterford Main DA	Hughson Modesto	Oakdale Riverbank Turlock	Waterford: Don Pedro DA Main DA
Don Pedro DA	Hughson Moccasin	Waterford: Don Pedro DA Main DA	
Watsonville	Aptos	Gilroy Santa Cruz	Watsonville
Weed	Gazelle	Mount Shasta	Weed
Weott	Miranda	Pepperwood	Weott
Wheatland	Lincoln Marysville	Nicolaus	Wheatland
Willows	Butte City	Willows	
Windsor	Forestville Geyserville	Guerneville Healdsburg	Santa Rosa Sebastopol Windsor
Winters	Dixon	Esparto	Winters
Woodlake	Exeter	Lemon Cove Three Rivers	Visalia Woodlake
Woodland	Davis	Knights Landing	Woodland

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6. EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- B. LOCAL CALLING AREAS - (NON-ZUM) (CONT'D)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
receiving service
from the exchange
designated as

To stations receiving service from exchanges and
district areas designated as

Yountville

Kenwood
Napa

Saint Helena
Sonoma

Yountville

Yreka

Gazelle
Grenada
Hornbrook

Montague
Yreka

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS

1. List of Zone Usage Measurement Areas

The list of Zone Usage Measurement (ZUM) exchanges follows. The local service areas for ZUM exchanges are those exchanges listed as Zones 1 and 2 in C.2. following. Zone 3 exchanges are those exchanges beyond the local calling area, but are generally rated at less than toll. Services excluded from Zone 3 are Individual Line Semi-public, Public, and COPT Services.

a. San Francisco - East Bay Extended Area

Antioch	Fremont-Newark	San Francisco
Belvedere	Hayward	San Jose
Benicia	Hercules-Rodeo	San Mateo
Bishop Ranch	Lafayette	San Rafael
Campbell	Livermore	Saratoga
Clayton	Los Altos	Sausalito
Concord	Martinez	South San Francisco
Corte Madera	Millbrae	Sunnyvale
Crockett	Mill Valley	Sunol
Danville	Moraga	Vallejo
Dublin-San Ramon	Mountain View	Walnut Creek
East Bay	Orinda	Woodside
East Contra Costa	Pacifica	
El Sobrante-Pinole	Palo Alto	
	Pittsburg	
	Pittsburg West	
	Pleasanton	
	Redwood City	
	Richmond	
	San Carlos-Belmont	

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

1. List of Zone Usage Measurement Areas (Cont'd)

b. Los Angeles Extended Area

Agoura	El Segundo	Northridge
Alhambra	Glendale	Pasadena
Arcadia	Hawthorne	Reseda
Beverly Hills	Inglewood	San Pedro
Burbank	La Crescenta	Santa Clarita
Canoga Park	Lomita	Torrance
Compton	Los Angeles	Van Nuys
Culver City	Montebello	
El Monte	North Hollywood	

c. Orange County Extended Area

Anaheim	Cypress	Newport Beach	Saddleback Valley
Brea	Fullerton	Orange	Santa Ana
Buena Park	Garden Grove	Placentia	Silverado
Capistrano Valley	Irvine	Rancho Viejo	Trabuco
			Yorba Linda

d. San Diego Extended Area

Chula Vista	Escondido	Oceanside	Rancho Santa Fe
Coronado	Fallbrook		San Diego
Del Mar	Harbison-Alpine	Poway	San Marcos
Dulzura	La Jolla	Ramona	Valley Center
El Cajon	La Mesa	Rancho Bernardo	Vista
Encinitas	National City	Rancho Penasquitos	

e. Sacramento Extended Area

Fair Oaks	Folsom	Rio Linda	Sacramento
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f. Ventura County Extended Area

Moorpark	Simi Valley
Oakview	Ventura Central
Saticoy	Ventura East

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

1. List of Zone Usage Measurement Areas (Cont'd)

g. Riverside and San Bernardino Counties Extended Area

Arlington
Colton
Corona
Fontana

Highland
Mira Loma
Rialto
Riverside

Temescal Canyon
Woodcrest

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.6 EXCHANGE SERVICES (Cont'd)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)

2. Zone Calling Routes

a. San Francisco - East Bay Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Antioch	Antioch East Contra Costa Pittsburg Pittsburg West	Clayton Concord	Walnut Creek
Belvedere	Belvedere Corte Madera Mill Valley Richmond San Francisco Central DA Montrose- Evergreen DA Sausalito	East Bay Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA El Sobrante-Pinole San Francisco Juniper DA San Rafael Stinson Beach- Bolinas* (T)	Hercules-Rodeo Orinda South San Francisco
Benicia	Benicia Crockett Martinez Hercules-Rodeo Vallejo	Concord El Sobrante-Pinole Lafayette Orinda Pittsburg West Walnut Creek	Clayton East Bay Berkeley DA Moraga Pittsburg Richmond
Bishop Ranch	Bishop Ranch Danville Dublin-San Ramon Hayward Pleasanton	East Bay Trinidad DA Fremont-Newark Greenleaf DA Livermore Moraga Sunol Walnut Creek	Clayton Fremont-Newark Main DA Oliver DA Lafayette Orinda

* Not a ZUM exchange.

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Continued

ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6 EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)

a. San Francisco - East Bay Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Campbell	Campbell Los Gatos San Jose South DA West DA Saratoga Sunnyvale	Los Altos Mountain View San Jose North DA	
Clayton	Clayton Concord Pittsburg Pittsburg West Walnut Creek Moraga	Antioch Danville Lafayette Martinez Orinda	Benicia Bishop Ranch Dublin-San Ramon East Contra Costa
Concord	Clayton Concord Lafayette Martinez Pittsburg West Walnut Creek	Antioch Benicia Crockett Danville Moraga Orinda	East Bay Berkeley DA El Sobrante-Pinole Hercules-Rodeo Vallejo Pittsburg
Corte Madera	Belvedere Corte Madera Mill Valley San Rafael Sausalito Stinson Beach- Bollinas	Ignacio* (T) Novato* (T) Richmond	East Bay Berkeley DA El Sobrante- Pinole Hercules-Rodeo San Francisco Central DA Juniper DA Montrose- Evergreen DA

z Correction.

* Not a ZUM exchange.

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Continued

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Crockett	Benicia Crockett El Sobrante- Pinole Hercules-Rodeo Martinez Vallejo	Concord Richmond	East Bay Berkeley DA Lafayette Moraga Orinda Pittsburg West Walnut Creek
Danville	Bishop Ranch Danville Dublin-San Ramon Moraga Walnut Creek	Clayton Concord East Bay Trinidad DA Hayward Lafayette Orinda	East Bay Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Fremont-Newark Greenleaf DA Livermore Pittsburg Pittsburg West Pleasanton
Dublin- San Ramon	Bishop Ranch Danville Dublin-San Ramon Hayward Livermore Pleasanton	Fremont-Newark Greenleaf DA Moraga Sunol	Clayton East Bay Trinidad DA Fremont-Newark Main DA Oliver DA Lafayette Orinda Walnut Creek
East Bay Alameda DA	East Bay Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA Orinda San Francisco Central DA	Belvedere El Sobrante- Pinole Lafayette Moraga Richmond San Francisco Juniper DA	Danville Hayward Hercules-Rodeo San Francisco Montrose- Evergreen DA Sausalito South San Francisco Walnut Creek

(N)
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ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
East Bay	East Bay	Belvedere	Benicia
Berkeley DA	Alameda DA	Hercules-Rodeo	Concord
	Berkeley DA	Lafayette	Corte Madera
	Fruitvale DA	San Francisco	Crockett
	Main-Piedmont DA	Central DA	Danville
	Trinidad DA	Sausalito	
	El Sobrante-	Walnut Creek	Martinez
	Pinole	San Francisco	
	Moraga	Juniper DA	
	Orinda	Montrose-	
	Richmond	Evergreen DA	

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Continued

(N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
East Bay Fruitvale DA	East Bay Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA Moraga Orinda San Francisco Central DA	Belvedere El Sobrante- Pinole Lafayette Richmond San Francisco Juniper DA	Danville Hayward Hercules-Rodeo San Francisco Montrose- Evergreen DA Sausalito South San Francisco Walnut Creek
East Bay Main- Piedmont DA	East Bay Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA Moraga Orinda San Francisco Central DA	Belvedere El Sobrante- Pinole Lafayette Richmond San Francisco Juniper DA	Danville Hayward Hercules-Rodeo San Francisco Montrose- Evergreen DA Sausalito South San Francisco Walnut Creek
East Bay Trinidad DA	East Bay Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA Hayward Moraga	Bishop Ranch Danville Lafayette Orinda	Dublin-San Ramon Fremont-Newark Greenleaf DA San Francisco Central DA Juniper DA San Mateo South San Francisco Walnut Creek

Continued (N)

ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
East Contra Costa	Antioch East Contra Costa		Clayton Pittsburg Pittsburg West
El Sobrante- Pinole	East Bay Berkeley DA El Sobrante- Pinole Crockett Richmond Hercules-Rodeo	Belvedere Benicia East Bay Alameda DA Fruitvale DA Main- Piedmont DA Lafayette Martinez Orinda Vallejo	Concord Corte Madera Mill Valley Moraga San Rafael San Francisco Central DA Sausalito Walnut Creek

(N)

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.1 List of Exchange Areas and Local Calling Areas (Cont'd)

(C) Local Calling Areas - Zone Usage Measurement Areas (Cont'd)

(2) Zone Calling Routes (Cont'd)

(a) San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Fremont-Newark Greenleaf DA	Fremont-Newark Greenleaf DA Main DA Oliver DA Hayward Sunol	Bishop Ranch Dublin-San Ramon Pleasanton	Danville East Bay Trinidad DA Livermore Los Altos Mountain View Palo Alto Redwood City San Carlos- Belmont San Jose North DA Sunnyvale
Fremont-Newark Main DA	Fremont-Newark Greenleaf DA Main DA Oliver DA Sunol	Hayward Palo Alto Pleasanton San Jose North DA Redwood City San Carlos- Belmont Sunnyvale	Bishop Ranch Dublin- San Ramon Livermore Los Altos Mountain View
Fremont-Newark Oliver DA	Fremont-Newark Greenleaf DA Main DA Oliver DA San Jose North DA Sunol	Pleasanton Sunnyvale	Bishop Ranch Dublin- San Ramon Hayward Livermore Los Altos Mountain View Palo Alto Redwood City San Jose West DA

z Correction of formatting.

Continued

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Hayward	Bishop Ranch Dublin- San Ramon East Bay Trinidad DA Fremont-Newark Greenleaf DA Hayward	Danville Fremont-Newark Main DA Moraga Pleasanton Sunol Lafayette	East Bay Alameda DA Fruitvale DA Main-Piedmont DA Fremont-Newark Oliver DA Livermore Orinda Palo Alto Redwood City San Carlos-Belmont San Mateo
Hercules- Rodeo	Benicia Crockett El Sobrante- Pinole Hercules-Rodeo Martinez Richmond Vallejo	East Bay Berkeley DA Orinda	Belvedere Concord Corte Madera East Bay Alameda DA Fruitvale DA Main-Piedmont DA Lafayette Moraga San Rafael Sausalito Walnut Creek
Lafayette	Concord Lafayette Moraga Orinda Walnut Creek	Benicia Clayton Danville East Bay Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA El Sobrante- Pinole Martinez	Bishop Ranch Crockett Dublin-San Ramon Hayward Hercules-Rodeo Pittsburg Pittsburg West Richmond Vallejo

Continued (N)



Order No. 18116A
 No. 96-03-020

Issued by
 A.E. Swan

Executive Director

Date Filed: Mar. 21, 1996
 Effective: Mar. 31, 1996

Resolution No.

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (CONT'D)
 18.6 EXCHANGE SERVICES (CONT'D)
 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
 C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
 2. Zone Calling Routes (Cont'd)
 a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Livermore	Dublin-San Ramon Livermore Pleasanton Sunol	Bishop Ranch	Danville Fremont-Newark Greenleaf DA Main DA Oliver DA Hayward
Los Altos	Los Altos Mountain View Palo Alto San Jose West DA Saratoga Sunnyvale Woodside	Campbell La Honda Redwood City San Carlos-Belmont San Jose North DA	Fremont-Newark Greenleaf DA Main DA Oliver DA Los Gatos
Martinez	Benicia Concord Crockett Hercules-Rodeo Martinez Walnut Creek	Clayton El Sobrante- Pinole Lafayette Orinda Pittsburg West Vallejo	East Bay Berkeley DA Moraga Pittsburg Richmond
Millbrae	Millbrae Pacifica San Mateo South San Francisco	Half Moon Bay Moss Beach San Carlos-Belmont San Francisco Juniper DA Montrose- Evergreen DA	Redwood City San Francisco Central DA Woodside

Continued (N)

ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6 EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Mill Valley	Belvedere Corte Madera Mill Valley San Rafael Sausalito Stinson Beach- Bolinas* z	Ignacio Richmond San Francisco Montrose- Evergreen DA	El Sobrante- Pinole San Francisco Central DA Juniper DA
Moraga	Danville East Bay Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA Lafayette Moraga Orinda Walnut Creek	Bishop Ranch Concord Dublin- San Ramon East Bay Alameda DA Hayward	Benicia Clayton Crockett El Sobrante- Pinole Hercules-Rodeo Martinez Pittsburg West Richmond San Francisco Central DA
Mountain View	Los Altos Mountain View Palo Alto San Jose West DA Sunnyvale	Campbell La Honda* z Redwood City San Jose North DA Saratoga	Fremont-Newark Greenleaf DA Main DA Oliver DA Los Gatos San Carlos-Belmont Woodside
Orinda	East Bay Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Lafayette Moraga Orinda Walnut Creek	Benicia Concord Danville East Bay Trinidad DA El Sobrante- Pinole Hercules-Rodeo Martinez	Bishop Ranch Belvedere Clayton Crockett Dublin-San Ramon Hayward San Francisco Central DA Vallejo Richmond

z Correction.

* Not a ZUM exchange.

Continued (N)

ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6 EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Pacifica	Millbrae Moss Beach* z Pacifica San Francisco: Juniper DA South San Francisco	San Francisco: Central DA Montrose- Evergreen DA San Mateo	San Carlos-Belmont
Palo Alto	Los Altos Mountain View Palo Alto Redwood City San Carlos- Belmont Woodside	Fremont-Newark: Main DA La Honda* (T) Sunnyvale	Fremont-Newark: Greenleaf DA Oliver DA Hayward San Jose: North DA San Mateo Saratoga
Pittsburg	Antioch Clayton Pittsburg Pittsburg West	Concord	Benicia Danville East Contra Costa Lafayette Martinez Walnut Creek
Pittsburg West	Antioch Clayton Concord Pittsburg Pittsburg West	Benicia Martinez Walnut Creek	Crockett Danville East Contra Costa Lafayette Moraga
Pleasanton	Bishop Ranch Dublin- San Ramon Livermore Pleasanton Sunol	Fremont-Newark: Greenleaf DA Main DA Oliver DA Hayward	Danville San Jose: North DA

z Correction.

* Not a ZUM exchange.

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Continued

ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6 EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Redwood City	Palo Alto	Half Moon Bay* (T)	Fremont-Newark:
	Redwood City	La Honda* (T)	Greenleaf DA
	San Carlos-Belmont	Los Altos	Main DA
	Woodside	Mountain View	Oliver DA
		San Mateo	Hayward
			Millbrae
			South San
Francisco			Sunnyvale
Richmond	Belvedere	Corte Madera	Benicia
	East Bay:	Crockett	Lafayette
	Berkeley DA	East Bay:	Martinez
	El Sobrante-	Alameda DA	Moraga
	Pinole	Fruitvale DA	San Francisco:
	Hercules-Rodeo	Main-Piedmont DA	Juniper DA
	Richmond	Mill Valley	Montrose-
		Orinda	Evergreen DA
		San Francisco:	Vallejo
		Central DA	
		San Rafael	
		Sausalito	

* Not a ZUM exchange.

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ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6 EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
San Carlos- Belmont	Palo Alto Redwood City San Carlos-Belmont San Mateo Woodside	Half Moon Bay* (T) Los Altos Millbrae	Fremont-Newark: Greenleaf DA Main DA Hayward Mountain View Pacifica South San Francisco
San Francisco: Central DA	Belvedere East Bay: Alameda DA Fruitvale DA Main-Piedmont DA San Francisco: Central DA Juniper DA Montrose- Evergreen DA Sausalito	East Bay: Berkeley DA Pacifica Richmond South San Francisco	Corte Madera East Bay: Trinidad DA El Sobrante- Pinole Millbrae Mill Valley Moraga Orinda San Mateo San Rafael
Juniper DA	Pacifica San Francisco: Central DA Juniper DA Montrose- Evergreen DA South San Francisco	Belvedere East Bay: Alameda DA Fruitvale DA Main- Piedmont DA Millbrae San Mateo Sausalito	Corte Madera East Bay: Berkeley DA Trinidad DA Mill Valley Richmond
Montrose- Evergreen DA	Belvedere San Francisco: Central DA Juniper DA Montrose- Evergreen DA Sausalito	Millbrae Mill Valley Pacifica South San Francisco	Corte Madera East Bay: Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Richmond San Mateo San Rafael

* Not a ZUM exchange.

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ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6 EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
San Jose: North DA	Fremont-Newark: Oliver DA San Jose: North DA South DA West DA Sunnyvale	Campbell Fremont-Newark: Main DA Los Altos Mountain View Sunol	Fremont-Newark: Greenleaf DA Los Gatos Palo Alto Pleasanton Saratoga
South DA	Campbell Los Gatos San Jose: North DA South DA West DA	Saratoga	Sunnyvale
West DA	Campbell Los Altos Los Gatos Mountain View San Jose: North DA South DA West DA Saratoga Sunnyvale		Fremont-Newark: Oliver DA
San Mateo	Millbrae San Carlos-Belmont San Mateo South San Francisco	Half Moon Bay* (T) Moss Beach* (T) Pacifica Redwood City San Francisco: Juniper DA Woodside	East Bay: Trinidad DA Hayward Palo Alto San Francisco: Central DA Montrose- Evergreen DA

* Not a ZUM exchange.

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ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)
 18.6 EXCHANGE SERVICES (Cont'd)
 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
 C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
 2. Zone Calling Routes (Cont'd)
 a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
San Rafael	Corte Madera Ignacio* z Mill Valley Nicasio* z Novato* z San Rafael	Belvedere Richmond Sausalito Stinson Beach- Bolinas* (T)	El Sobrante- Pinole Hercules-Rodeo San Francisco: Central DA Montrose- Evergreen DA
Saratoga	Campbell Los Altos Los Gatos San Jose: West DA Saratoga	Ben Lomond* z Boulder Creek* z Mountain View Sunnyvale San Jose: South DA	Palo Alto San Jose: North DA
Sausalito	Belvedere Corte Madera Mill Valley San Francisco: Central DA Montrose- Evergreen DA Sausalito	East Bay: Berkeley DA Richmond San Francisco: Juniper DA San Rafael Stinson Beach- Bolinas* (T)	East Bay: Alameda DA Fruitvale DA Main-Piedmont DA El Sobrante- Pinole Hercules-Rodeo
South San Francisco	Millbrae Pacifica San Francisco: Juniper DA San Mateo South San Francisco	Moss Beach* (T) San Francisco: Central DA Montrose- Evergreen DA	Belvedere East Bay: Alameda DA Fruitvale DA Main-Piedmont DA Trinidad DA Redwood City San Carlos- Belmont

z Correction.

* Not a ZUM exchange.

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ACCESS SERVICE

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18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Sunnyvale	Campbell Los Altos Mountain View San Jose North DA West DA Sunnyvale	Fremont-Newark Oliver DA Los Gatos Palo Alto Saratoga	Fremont-Newark Greenleaf DA Main DA Redwood City San Jose South DA Woodside
Sunol	Fremont-Newark Greenleaf DA Main DA Oliver DA Livermore Pleasanton Sunol	Bishop Ranch Dublin-San Ramon Hayward San Jose North DA	
Vallejo	Benicia Crockett Hercules-Rodeo Vallejo	El Sobrante- Pinole Martinez	Concord Lafayette Orinda Richmond
Walnut Creek	Clayton Concord Danville Lafayette Martinez Moraga Orinda Walnut Creek	Benicia Bishop Ranch East Bay Berkeley DA Pittsburg West	Antioch Crockett Dublin-San Ramon East Bay Alameda DA Fruitvale DA Main-Piedmont DA Trinidad DA El Sobrante- Pinole Hercules-Rodeo Pittsburg

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ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6 EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Woodside	La Honda* z Los Altos Palo Alto Redwood City San Carlos-Belmont Woodside	Half Moon Bay* (T) Mountain View San Mateo	Millbrae Sunnyvale

z Correction.

* Not a ZUM exchange.

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ACCESS SERVICE

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18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

b. Los Angeles Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Agoura	Agoura Canoga Park Conejo Reseda Malibu Thousand Oaks	Newbury Park Simi Valley	Moorpark Northridge
Alhambra	Alhambra Arcadia El Monte Los Angeles: DA's 1,3,4,5 Montebello Pasadena: Pasadena DA Pico Rivera Sierra Madre	Downey Glendale La Crescenta La Puente Los Angeles: DA's 2,6,7, 8,10,11,14 Monrovia Pasadena: La Canada DA Whittier	Azusa-Glendora Beverly Hills Burbank: Burbank DA Compton: Compton DA Covina- Baldwin Park Culver City La Habra Los Angeles: DA's 9,12,13 North Hollywood Norwalk Sunland-Tujunga
Arcadia	Alhambra Dimas El Monte Monrovia Pasadena: Pasadena DA Sierra Madre	Azusa-Glendora Arcadia Baldwin Park La Crescenta La Puente Los Angeles: DA's 3,4 Montebello Pasadena: La Canada DA	Claremont-San Covina- Diamond Bar Downey Glendale La Habra Los Angeles: DA's 1,2,5,6,7,10 San Gabriel Canyon Pico Rivera Whittier

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Beverly Hills	Beverly Hills	Burbank	Alhambra
	Culver City	Burbank DA	Canoga Park
	Los Angeles	Sun Valley DA	Compton
	DA's 2,7,10,11, 12,13,14	El Segundo	Gardena DA
	North Hollywood	Glendale	La Crescenta
	Santa Monica	Hawthorne	Malibu
	Mar Vista DA	Inglewood	Montebello
	Santa Monica DA	Los Angeles	Northridge
	Van Nuys	DA's 1,3,4,5,6, 8,9	Pasadena
	West Los Angeles	Reseda	La Canada DA
		San Fernando:	Pasadena DA
		Sepulveda DA	Redondo
			San Fernando:
			Granada Hills DA
			Pacoima DA
			San Fernando DA
			Sunland-Tujunga

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Burbank: Burbank DA	Burbank: Burbank DA Sun Valley DA Glendale La Crescenta Los Angeles: DA's 2,3,14 North Hollywood Pasadena: La Canada DA Sunland-Tujunga	Beverly Hills Culver City Los Angeles: DA's 1,4,7, 10,11,13 Pasadena: Pasadena DA San Fernando: Pacoima DA San Fernando DA Sepulveda DA Van Nuys	Alhambra Los Angeles: DA's 5,6,8, 9,12 Montebello Northridge Reseda San Fernando: Granada Hills DA Santa Monica: Mar Vista DA Santa Monica DA Sierra Madre West Los Angeles
Burbank: Sun Valley DA	Burbank: Burbank DA Sun Valley DA North Hollywood San Fernando: Pacoima DA San Fernando DA Sepulveda DA Sunland-Tujunga Van Nuys	Beverly Hills Canoga Park Glendale La Crescenta Los Angeles: DA's 2,13,14 Northridge Pasadena: La Canada DA Reseda San Fernando: Granada Hills DA	Culver City Los Angeles: DA's 1,3,4,7, 10,11,12 Pasadena: Pasadena DA Santa Clarita: Newhall- Castaic DA and Saugus Canyon Country DA's Santa Monica: Mar Vista DA Santa Monica DA West Los Angeles

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ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Canoga Park	Agoura Canoga Park Malibu Northridge Reseda San Fernando: Granada Hills DA Sepulveda DA Santa Monica: Santa Monica DA Van Nuys	Burbank: Sun Valley DA San Fernando: Pacoima DA San Fernando DA Simi Valley	Beverly Hills North Hollywood Santa Clarita: Newhall- Castaic DA Thousand Oaks West Los Angeles

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ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Compton		Alamitos	Alhambra
Compton DA	Compton	El Segundo	Buena Park
	Compton DA	Inglewood	Culver City
	Gardena DA	Lomita	Cypress
	Downey	Los Angeles	El Monte
	Hawthorne	DA's 1,4,5,7,	La Habra
	Lakewood	10,11,12	Los Angeles
	Long Beach	Montebello	DA's 2,3,13,14
	Los Angeles	Pico Rivera	Santa Monica
	DA's 6,8,9	Redondo	Mar Vista DA
	Norwalk	Whittier	
	San Pedro		
	Torrance		
Compton	Compton	Culver City	Alamitos
Gardena DA	Compton DA	Downey	Beverly Hills
	Gardena DA	Lakewood	Los Angeles
	El Segundo	Long Beach	DA's 2,4,10,13,14
	Hawthorne	Los Angeles	Montebello
	Inglewood	DA's 1,5,7,8,	Norwalk
	Lomita	11,12	Pico Rivera
	Los Angeles	Santa Monica	Santa Monica
	DA's 6,9	Mar Vista DA	Santa Monica DA
	Redondo		West Los Angeles
	San Pedro		Whittier
	Torrance		

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ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Culver City	Beverly Hills	Burbank	Alhambra
	Culver City	Burbank DA	Burbank
	El Segundo	Compton	Sun Valley DA
	Inglewood	Gardena DA	Compton
	Los Angeles	Glendale	Compton DA
	DA's 2,7,8,9,10	Hawthorne	Downey
	11,12,13,14	Los Angeles	Los Angeles
	Santa Monica	DA's 1,4,5,6	DA 3
	Mar Vista DA	North Hollywood	Malibu
	Santa Monica DA	Redondo	Montebello
	West Los Angeles	Van Nuys	Reseda
			San Fernando:
			Sepulveda DA
			Torrance

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
El Monte	Alhambra	Azusa-Glendora	Brea
	Arcadia	Downey	Buena Park
		La Habra	Compton
	Covina-	Los Angeles	Compton DA
	Baldwin Park	DA's 3,4,5	Diamond Bar
	El Monte	Norwalk	Fullerton
			Glendale
	La Puente		La Crescenta
	Monrovia		Los Angeles
	Montebello		DA's 1,2,6,7,
	Pasadena		8,9,10,11
	Pasadena DA		Pasadena
	Pico Rivera		La Canada DA
	Sierra Madre		
Whittier			
El Segundo	Compton	Beverly Hills	Los Angeles
	Gardena DA	Compton	DA's 1,2,4,5,7,14
	Culver City	Compton DA	Malibu
	El Segundo	Lomita	San Pedro
	Hawthorne	Los Angeles	Van Nuys
	Inglewood	DA's 6,8,9,10,	
	Redondo	11,12,13	
	Santa Monica	Santa Monica	
	Mar Vista DA	Santa Monica DA	
		Torrance	
	West Los Angeles		

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Glendale	Burbank	Alhambra	Arcadia
	Burbank DA	Beverly Hills	Downey
	Glendale	Burbank	El Monte
	La Crescenta		Sun Valley DA
	Inglewood		
	Los Angeles	Culver City	Monrovia
	DA's 1,2,3,4,7,	Los Angeles	Pico Rivera
	10,11,13,14	DA's 5,6,8,9,12	San Fernando:
	North Hollywood	Montebello	Pacoima
	Pasadena	Sierra Madre	San Fernando
	La Canada DA	Van Nuys	and Sepulveda
	Pasadena DA		DA's
	Sunland-Tujunga		Santa Monica
			Mar Vista DA
			Santa Monica DA
			West Los Angeles

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ACCESS SERVICE

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18. SERVICES FOR RESALE (CONT'D)
 18.6 EXCHANGE SERVICES (CONT'D)
 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
 C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
 2. Zone Calling Routes (Cont'd)
 b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Hawthorne	Compton Compton DA Gardena DA El Segundo Hawthorne Inglewood Los Angeles DA's 6,8,9,12 Redondo Santa Monica Mar Vista DA Torrance	Beverly Hills Culver City Lomita Los Angeles DA's 1,7,10,11,13 Santa Monica Santa Monica DA West Los Angeles	Downey Lakewood Long Beach Los Angeles DA's 2,4,5,14 Montebello San Pedro
Inglewood	Compton Gardena DA Culver City El Segundo Hawthorne Inglewood Los Angeles DA's 6,7,8,9, 11,12,13 Redondo Santa Monica Mar Vista DA	Beverly Hills Compton Compton DA Lomita Los Angeles DA's 1,2,4,5, 10,14 Santa Monica Santa Monica DA Torrance West Los Angeles	Downey Glendale Lakewood Long Beach Los Angeles DA 3 Montebello North Hollywood San Pedro Van Nuys
La Crescenta	Burbank Burbank DA Glendale La Crescenta Los Angeles DA 3 Pasadena La Canada DA Pasadena DA Sunland-Tujunga	Alhambra Arcadia Burbank Sun Valley DA Los Angeles DA's 1,2,4,5, 10,13,14 North Hollywood Sierra Madre	Beverly Hills El Monte Los Angeles DA's 7,8,11,12 Monrovia Montebello San Fernando: Pacoima DA San Fernando DA Sepulveda DA Van Nuys

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Lomita	Compton Gardena DA	Compton Compton DA El Segundo Hawthorne Inglewood Lakewood	Alamitos Downey Los Angeles DA's 6,8,9,12 Norwalk Santa Monica Mar Vista DA
Los Angeles DA 1	Lomita Long Beach Redondo San Pedro Torrance Alhambra Glendale Los Angeles DA's 1-14 Montebello	Beverly Hills Burbank Burbank DA Compton Compton DA Gardena DA Culver City Downey Hawthorne Inglewood La Crescenta North Hollywood Pasadena La Canada DA Pasadena DA Pico Rivera Santa Monica Mar Vista DA West Los Angeles	Arcadia Burbank Sun Valley DA El Monte El Segundo Monrovia Norwalk Redondo Santa Monica Santa Monica DA Sierra Madre Sunland-Tujunga Torrance Van Nuys Whittier

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles DA 2	Beverly Hills Burbank Burbank DA Culver City Glendale Los Angeles DA's 1-14 North Hollywood	Alhambra Burbank Sun Valley DA Inglewood La Crescenta Montebello Pasadena La Canada DA Pasadena DA Santa Monica Mar Vista DA Sunland-Tujunga Van Nuys West Los Angeles	Arcadia Compton Compton DA Gardena DA Downey El Monte El Segundo Hawthorne Pico Rivera Reseda San Fernando: Pacoima DA San Fernando DA Sepulveda DA Santa Monica Santa Monica DA Sierra Madre
Los Angeles DA 3	Alhambra Burbank Burbank DA Glendale La Crescenta Los Angeles DA's 1-14 Pasadena La Canada DA Pasadena DA	Arcadia Beverly Hills El Monte Monrovia Montebello North Hollywood Sierra Madre Sunland-Tujunga	Burbank Sun Valley DA Compton Compton DA Culver City Downey Inglewood Pico Rivera Santa Monica Mar Vista DA Van Nuys West Los Angeles Whittier

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles DA 4	Alhambra	Arcadia	Burbank
	Glendale	Beverly Hills	Sun Valley DA
	Los Angeles	Burbank	Compton
	DA's 1-14	Burbank DA	Gardena DA
	Montebello	Compton	El Segundo
	Pasadena	Compton DA	Hawthorne
	Pasadena DA	Culver City	Monrovia
		Downey	Norwalk
		El Monte	Santa Monica
		Inglewood	Mar Vista DA
		La Crescenta	Sunland-Tujunga
		North Hollywood	Van Nuys
		Pasadena	West Los Angeles
		La Canada DA	Whittier
		Pico Rivera	
		Sierra Madre	
	Los Angeles DA 5	Alhambra	Beverly Hills
Downey		Compton	Burbank
Los Angeles		Compton DA	Burbank DA
DA's 1-14		Gardena DA	El Segundo
Montebello		Culver City	Hawthorne
		El Monte	La Habra
		Glendale	Lakewood
		Inglewood	La Puente
		La Crescenta	Monrovia
		Norwalk	North Hollywood
		Pasadena	Redondo
		La Canada DA	Santa Monica
		Pasadena DA	Mar Vista DA
		Pico Rivera	Sierra Madre
		Whittier	Torrance
			West Los Angeles

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ACCESS SERVICE

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18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles DA 6	Compton Compton DA Gardena DA Downey Hawthorne Inglewood Los Angeles DA's 1-14 Montebello	Alhambra Beverly Hills Culver City El Segundo Glendale Lakewood Norwalk Pico Rivera Santa Monica Mar Vista DA Torrance Whittier	Arcadia Buena Park Burbank Burbank DA El Monte Lomita Long Beach Pasadena Pasadena DA Redondo Santa Monica Santa Monica DA West Los Angeles
Los Angeles DA 7	Beverly Hills Culver City Glendale Inglewood Los Angeles DA's 1-14 Montebello	Alhambra Burbank Burbank DA Compton Compton DA Gardena DA Downey Hawthorne North Hollywood Pasadena Pasadena DA Santa Monica Mar Vista DA West Los Angeles	Arcadia Burbank Sun Valley DA El Monte El Segundo La Crescenta Lakewood Norwalk Pasadena La Canada DA Pico Rivera Redondo Santa Monica Santa Monica DA Sierra Madre Sunland-Tujunga Torrance Van Nuys Whittier

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles DA 8	Compton Compton DA Culver City Hawthorne Inglewood Los Angeles DA's 1-14 Montebello	Alhambra Beverly Hills Compton Gardena DA Downey El Segundo Glendale Pasadena Pasadena DA Pico Rivera Redondo Santa Monica Mar Vista DA West Los Angeles	Burbank Burbank DA El Monte La Crescenta Lakewood Lomita North Hollywood Norwalk Pasadena La Canada DA Santa Monica Santa Monica DA Torrance Van Nuys Whittier
Los Angeles DA 9	Compton Compton DA Gardena DA Culver City Hawthorne Inglewood Los Angeles DA's 1-14 Santa Monica Mar Vista DA	Beverly Hills Downey El Segundo Glendale Montebello Redondo Santa Monica Santa Monica DA Torrance West Los Angeles	Alhambra Burbank Burbank DA El Monte Lakewood Lomita Long Beach North Hollywood Norwalk Pasadena Pasadena DA Pico Rivera Van Nuys Whittier

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles DA 10	Beverly Hills Culver City Glendale Los Angeles DA's 1-14	Alhambra Burbank Burbank DA Compton Compton DA Downey El Segundo Hawthorne Inglewood La Crescenta Montebello North Hollywood Pasadena La Canada DA Pasadena DA Santa Monica Mar Vista DA West Los Angeles	Arcadia Burbank Sun Valley DA Compton Gardena DA El Monte Norwalk Pico Rivera Redondo Santa Monica Santa Monica DA Sierra Madre Sunland-Tujunga Van Nuys Whittier
Los Angeles DA 11	Beverly Hills Culver City Glendale Inglewood Los Angeles DA's 1-14 Santa Monica Mar Vista DA	Alhambra Burbank Burbank DA Compton Compton DA Gardena DA El Segundo Hawthorne Montebello North Hollywood Santa Monica Santa Monica DA Van Nuys West Los Angeles	Burbank Sun Valley DA Downey El Monte La Crescenta Pasadena La Canada DA Pasadena DA Pico Rivera Redondo Sunland-Tujunga Torrance

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles DA 12	Beverly Hills	Compton	Alhambra
	Culver City	Compton DA	Burbank
	Hawthorne	Gardena DA	Burbank DA
	Inglewood	Downey	Sun Valley DA
	Los Angeles	El Segundo	La Crescenta
	DA's 1-14	Glendale	Lakewood
	Santa Monica	Montebello	Lomita
	Mar Vista DA	Redondo	North Hollywood
		Santa Monica	Norwalk
		Santa Monica DA	Pasadena
		Torrance	La Canada DA
		West Los Angeles	Pasadena DA
			Pico Rivera
			Van Nuys
Los Angeles DA 13	Beverly Hills	Burbank	Alhambra
	Culver City	Burbank DA	Compton
	Glendale	Sun Valley DA	Compton DA
	Inglewood	El Segundo	Gardena DA
	Los Angeles	Hawthorne	Downey
	DA's 1-14	La Crescenta	Montebello
	North Hollywood	Santa Monica	Pasadena
	Santa Monica	Santa Monica DA	La Canada DA
	Mar Vista DA	Van Nuys	Pasadena DA
	West Los Angeles		Redondo
			Reseda
			San Fernando:
			Pacoima DA
			Sepulveda DA
		Sunland-Tujunga	

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ACCESS SERVICE

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18. SERVICES FOR RESALE (CONT'D)
 18.6 EXCHANGE SERVICES (CONT'D)
 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
 C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
 2. Zone Calling Routes (Cont'd)
 b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles DA 14	Beverly Hills Burbank Burbank DA Culver City Glendale Los Angeles DA's 1-14 North Hollywood	Alhambra Burbank Sun Valley DA Inglewood La Crescenta Montebello Pasadena La Canada DA Pasadena DA Santa Monica Mar Vista DA Santa Monica DA Sunland-Tujunga Van Nuys West Los Angeles	Compton Compton DA Gardena DA Downey El Segundo Hawthorne Northridge Reseda San Fernando: Granada Hills DA Pacoima DA San Fernando DA Sepulveda DA
Montebello	Alhambra Downey El Monte Los Angeles DA's 1,4,5,6, 7,8 Montebello Pico Rivera Whittier	Arcadia Compton Compton DA Glendale La Habra La Puente Los Angeles DA's 2,3,9,10, 11,12,14 Norwalk Pasadena Pasadena DA Sierra Madre	Beverly Hills Brea Buena Park Burbank Burbank DA Compton Gardena DA Covina- Baldwin Park Culver City Cypress Hawthorne Inglewood La Crescenta Lakewood Los Angeles DA 13 Monrovia Pasadena La Canada DA

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
North Hollywood	Beverly Hills Burbank Burbank DA Sun Valley DA Glendale Los Angeles DA's 2,13,14 North Hollywood San Fernando Pacoima DA Sepulveda DA Sunland-Tujunga Van Nuys	Culver City La Crescenta Los Angeles DA's 1,3,4,7, 10,11 Northridge Pasadena La Canada DA Reseda San Fernando: Granada Hills DA San Fernando DA West Los Angeles	Alhambra Canoga Park Inglewood Los Angeles DA's 5,8,9,12 Pasadena Pasadena DA Santa Monica Mar Vista DA Santa Monica DA
Northridge	Canoga Park Northridge Reseda San Fernando: Granada Hills DA Pacoima DA San Fernando DA Sepulveda DA Simi Valley Van Nuys	Burbank: Sun Valley DA North Hollywood Santa Clarita: Newhall- Castaic DA	Agoura Beverly Hills Burbank: Burbank DA Los Angeles DA 14 Malibu Santa Clarita: Saugus Canyon Country DA Santa Monica: Santa Monica DA Sunland-Tujunga West Los Angeles
Pasadena La Canada DA	Burbank Burbank DA Glendale La Crescenta Los Angeles DA's 3 Pasadena La Canada DA Pasadena DA Sunland-Tujunga	Alhambra Arcadia Burbank Sun Valley DA Los Angeles DA's 1,2,4,5, 10,14 Monrovia North Hollywood Sierra Madre	Beverly Hills El Monte Los Angeles DA's 7,8,11,12,13 Montebello San Fernando: Pacoima DA San Fernando DA Van Nuys

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Pasadena	Alhambra	Burbank	Azusa-Glendora
Pasadena DA	Arcadia	Burbank DA	Beverly Hills
	El Monte	Los Angeles	Burbank
	Glendale	DA's 1,2,5,7,8,	Sun Valley DA
	La Crescenta	10, 14	Covina-
	Los Angeles	Montebello	Baldwin Park
	DA's 3,4	Pico Rivera	Downey
	Monrovia		La Puente
	Pasadena		Los Angeles
	La Canada DA		DA's 6,9,11,12,13
	Pasadena DA		North Hollywood
	Sierra Madre		Sunland-Tujunga
			Whittier

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Reseda	Canoga Park Northridge Reseda San Fernando: Granada Hills DA Sepulveda DA Santa Monica: Santa Monica DA Van Nuys West Los Angeles	Beverly Hills Burbank: Sun Valley DA Malibu North Hollywood San Fernando: Pacoima DA San Fernando DA	Agoura Burbank: Burbank DA Culver City Los Angeles: DA's 2,13,14 Santa Clarita: Newhall- Castaic DA Santa Monica: Mar Vista DA Simi Valley Sunland-Tujunga
San Pedro	Compton: Compton DA Gardena DA Lomita Long Beach Redondo San Pedro Torrance	Alamitos Lakewood	El Segundo Hawthorne Inglewood
Santa Clarita: Newhall- Castaic DA	Santa Clarita: Newhall- Castaic DA Saugus Canyon Country DA	Northridge San Fernando: Granada Hills DA Pacoima DA San Fernando DA Sepulveda DA	Burbank: Sun Valley DA Canoga Park Reseda Sunland-Tujunga
Saugus Canyon Country DA	Santa Clarita: Newhall- Castaic DA Saugus Canyon Country DA	Palmdale: Agua Dulce DA San Fernando: Granada Hills DA Pacoima DA San Fernando DA	Burbank: Sun Valley DA Northridge San Fernando: Sepulveda DA Sunland-Tujunga

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ACCESS SERVICE

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18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Torrance	Compton: Compton DA Gardena DA Hawthorne Lomita Redondo San Pedro Torrance	El Segundo Inglewood Lakewood Long Beach Los Angeles: DA's 6,9,12	Alamitos Culver City Downey Los Angeles: DA's 1,5,7,8,11 Norwalk Santa Monica: Mar Vista DA

Van Nuys	Beverly Hills Burbank: Sun Valley DA Canoga Park North Hollywood Northridge Reseda San Fernando: Pacoima DA Sepulveda DA Van Nuys West Los Angeles	Burbank: Burbank DA Culver City Glendale Los Angeles: DA's 2,11,13,14 San Fernando: Granada Hills DA San Fernando DA Santa Monica: Mar Vista DA Santa Monica DA	El Segundo Inglewood La Crescenta Los Angeles: DA's 1,3,4,7, 8,9,10,12 Malibu Pasadena: La Canada DA Sunland-Tujunga
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c. Orange County Extended Area

Anaheim	Anaheim Brea Buena Park Cypress Fullerton Garden Grove Orange Silverado Placentia Whittier Santa Ana Westminister Yorba Linda	Alamitos Huntington Beach Irvine La Habra Norwalk	Chino Diamond Bar Lakewood La Puente Newport Beach Pico Rivera
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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Brea	Anaheim Brea Buena Park Diamond Bar Fullerton La Habra La Puente Placentia Yorba Linda	Covina-Baldwin Park Cypress Garden Grove Norwalk Orange Pico Rivera Whittier	Alamitos Azusa-Glendora Chino Downey El Monte Lakewood Montebello Pomona Santa Ana Westminster
Buena Park	Anaheim Brea Buena Park Cypress Fullerton La Habra Lakewood Norwalk Whittier	Alamitos Downey Garden Grove La Puente Orange Pico Rivera Placentia Westminster	Compton Compton DA Covina- Baldwin Park Diamond Bar El Monte Huntington Beach Long Beach Los Angeles DA 6 Montebello Santa Ana Yorba Linda
Capistrano Valley	Capistrano Valley Laguna Beach Rancho Viejo Saddleback Valley Trabuco		Irvine Newport Beach

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Cypress	Alamitos	Brea	Compton
	Anaheim	Downey	Compton DA
	Buena Park	Huntington Beach	La Puente
	Cypress	La Habra	Montebello
	Fullerton	Long Beach	Pico Rivera
	Garden Grove	Orange	Yorba Linda
	Lakewood	Placentia	
	Norwalk	Santa Ana	
	Westminster	Whittier	
	Fullerton	Anaheim	Alamitos
Brea		Diamond Bar	Covina-
Buena Park		Lakewood	Baldwin Park
Cypress		La Puente	Downey
Fullerton		Norwalk	El Monte
Garden Grove		Santa Ana	Huntington Beach
La Habra		Westminster	Irvine
Orange		Whittier	Long Beach
Placentia			Pico Rivera
Yorba Linda			

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Garden Grove	Anaheim Cypress Fullerton Garden Grove Huntington Beach Orange Santa Ana Westminster	Alamitos Brea Buena Park Irvine La Habra Lakewood Newport Beach Placentia	Long Beach Norwalk Whittier Yorba Linda
Irvine	Irvine Laguna Beach Newport Beach Saddleback Valley Santa Ana Silverado	Anaheim Garden Grove Orange Trabuco	Capistrano Valley Fullerton Huntington Beach Placentia Westminster Yorba Linda
Newport Beach	Huntington Beach Irvine Laguna Beach Newport Beach Santa Ana	Garden Grove Saddleback Valley Westminster	Anaheim Capistrano Valley Orange
Orange	Anaheim Fullerton Garden Grove Orange Placentia Santa Ana Silverado Yorba Linda	Brea Buena Park Cypress Irvine Westminster	Alamitos Huntington Beach La Habra Newport Beach Norwalk Saddleback Valley Trabuco

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Placentia	Anaheim Brea Chino Diamond Bar Fullerton La Habra Orange Placentia Yorba Linda	Buena Park Cypress Garden Grove La Puente Whittier	Alamitos Covina- Baldwin Park Irvine Norwalk Pico Rivera Pomona Santa Ana Silverado Westminster
Rancho Viejo	Capistrano Valley Rancho Viejo Saddleback Valley Trabuco	Elsinore	Laguna Beach
Saddleback Valley	Capistrano Valley Irvine Laguna Beach Rancho Viejo Saddleback Valley Silverado Trabuco	Newport Beach	Orange Santa Ana

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Santa Ana	Anaheim Garden Grove Huntington Beach Irvine Newport Beach Orange Santa Ana Silverado Westminster	Cypress Fullerton	Alamitos Brea Buena Park Laguna Beach Placentia Saddleback Valley Trabuco Yorba Linda
Silverado	Irvine Orange Saddleback Valley Santa Ana Silverado Trabuco	Corona Temescal Canyon Yorba Linda	Anaheim Laguna Beach Placentia
Trabuco	Capistrano Valley Rancho Viejo Saddleback Valley Silverado Trabuco	Irvine Temescal Canyon	Corona Laguna Beach Orange Santa Ana

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ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Yorba Linda	Anaheim	Diamond Bar	Buena Park
	Brea	Garden Grove	Corona
	Chino	La Habra	Covina-
	Fullerton	Silverado	Baldwin Park
	Orange		Cypress
	Placentia		Irvine
	Yorba Linda		La Puente
			Ontario
			Pomona
			Santa Ana
			Westminster
			Whittier

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
 - 18.6 EXCHANGE SERVICES (CONT'D)
 - 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
 - C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
 - 2. Zone Calling Routes (Cont'd)
 - d. San Diego Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Chula Vista	Chula Vista Coronado Dulzura La Mesa National City San Diego San Diego DA		El Cajon San Diego Linda Vista DA
Coronado	Chula Vista Coronado National City San Diego San Diego DA	La Jolla La Mesa San Diego Linda Vista DA	El Cajon
Del Mar	Del Mar Encinitas La Jolla Rancho Penasquitos Poway Rancho Santa Fe San Diego Mira Mesa DA	Oceanside Carlsbad DA Rancho Bernardo	Escondido Oceanside Oceanside DA San Marcos San Diego Linda Vista DA Vista

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Dulzura	Chula Vista Dulzura Harbison-Alpine La Mesa		
El Cajon	El Cajon Harbison-Alpine La Mesa Poway Ramona San Diego Linda Vista DA Mira Mesa DA San Diego DA		Chula Vista Coronado La Jolla National City Rancho Penasquitos
Encinitas	Del Mar Encinitas Oceanside Carlsbad DA Oceanside DA Rancho Santa Fe San Marcos	Vista	Escondido La Jolla Rancho Bernardo Rancho Penasquitos San Diego: Mira Mesa DA

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ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6 EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Escondido	Escondido	Oceanside:	Del Mar
	Poway	Carlsbad DA	Encinitas
	Ramona	Rancho	Oceanside:
	Rancho Bernardo	Penasquitos	Oceanside DA
	Rancho Santa Fe		San Diego:
	San Marcos		Mira Mesa DA
	Valley Center		
	Vista		
Fallbrook	Fallbrook	Pauma Valley* (T)	
	Oceanside:		
	Oceanside DA		
	Pendleton DA		
	Valley Center		
Vista			
Harbison-Alpine	Dulzura		
	El Cajon		
	Harbison-Alpine		
	La Mesa		
	Ramona		

* Not a ZUM exchange.

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ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
La Jolla	Del Mar La Jolla Rancho Penasquitos San Diego Linda Vista DA Mira Mesa DA San Diego DA	Coronado	El Cajon Encinitas La Mesa National City Poway Rancho Bernardo Rancho Santa Fe
La Mesa	Chula Vista Dulzura El Cajon Harbison-Alpine La Mesa National City San Diego Linda Vista DA San Diego DA	Coronado	La Jolla Poway Rancho Penasquitos San Diego Mira Mesa DA
National City	Chula Vista Coronado La Mesa National City San Diego San Diego DA	San Diego Linda Vista DA	El Cajon La Jolla

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ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6 EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Oceanside- Carlsbad DA	Encinitas Oceanside- Carlsbad DA Oceanside DA Pendleton DA San Marcos Vista	Del Mar Escondido Rancho Santa Fe	Rancho Bernardo Rancho Penasquitos
Oceanside- Oceanside DA	Encinitas Fallbrook Oceanside- Carlsbad DA Oceanside DA Pendleton DA Vista	San Marcos	Del Mar Escondido Rancho Santa Fe
Oceanside: Pendleton DA	Fallbrook Oceanside: Carlsbad DA Oceanside DA Pendleton DA	Vista	Pauma Valley* (T) San Marcos

* Not a ZUM exchange.

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ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6 EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Poway	El Cajon Escondido Poway Ramona Rancho Bernardo	Rancho Santa Fe	Del Mar La Jolla La Mesa San Diego: Linda Vista
DA	Rancho Penasquitos San Diego: Mira Mesa DA		San Marcos
Ramona	El Cajon Escondido Harbison-Alpine Poway Ramona Rancho Bernardo Valley Center	Warner Springs* (T)	
Rancho Bernardo	Escondido Poway Ramona Rancho Bernardo Rancho Penasquitos Rancho Santa Fe San Diego- Mira Mesa DA	Del Mar San Marcos	Encinitas La Jolla Oceanside- Carlsbad DA San Diego Linda Vista DA San Diego DA Valley Center Vista

* Not a ZUM exchange.

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Rancho Penasquitos	Del Mar La Jolla Poway Rancho Bernardo Rancho Penasquitos Rancho Santa Fe San Diego- Mira Mesa DA	Escondido San Diego- Linda Vista DA San Marcos	El Cajon Encinitas La Mesa Oceanside- Carlsbad DA San Diego San Diego DA Vista
Rancho Santa Fe	Del Mar Encinitas Escondido Rancho Bernardo Rancho Penasquitos Rancho Santa Fe San Marcos	Oceanside Carlsbad DA Poway San Diego Mira Mesa DA Vista	La Jolla Oceanside Oceanside DA San Diego Linda Vista DA
San Diego- Linda Vista DA	El Cajon La Jolla La Mesa San Diego Linda Vista DA Mira Mesa DA San Diego DA	Coronado National City Rancho Penasquitos	Chula Vista Del Mar Poway Rancho Bernardo Rancho Santa Fe

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ACCESS SERVICE

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- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
San Diego-			
Mira Mesa DA	Del Mar	Rancho Santa Fe	Encinitas
	El Cajon		Escondido
	La Jolla		La Mesa
	Poway		San Marcos
	Rancho Bernardo		
	Rancho Penasquitos		
	San Diego-		
	Linda Vista DA		
	Mira Mesa DA		
	San Diego DA		
San Diego-			
San Diego DA	Chula Vista		
	Coronado		
	El Cajon		Rancho Bernardo
	La Jolla		Rancho
	La Mesa		Penasquitos
	National City		
	San Diego-		
	Linda Vista DA		
	Mira Mesa DA		
	San Diego DA		

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ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.6 EXCHANGE SERVICES (Cont'd)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
San Marcos	Encinitas Escondido Oceanside- Carlsbad DA Rancho Santa Fe San Marcos Valley Center Vista	Del Mar Oceanside Oceanside DA Rancho Bernardo Rancho Penasquitos	Oceanside- Pendleton DA Poway San Diego- Mira Mesa DA
Valley Center	Escondido Fallbrook Pauma Valley* z Ramona San Marcos Valley Center Vista		Rancho Bernardo
Vista	Escondido Fallbrook Oceanside Carlsbad DA Oceanside DA San Marcos Valley Center Vista	Encinitas Oceanside Pendleton DA Rancho Santa Fe	Del Mar Rancho Bernardo Rancho Penasquitos

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* Not a ZUM exchange.

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ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.6 EXCHANGE SERVICES (Cont'd)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)

2. Zone Calling Routes (Cont'd)

e. Sacramento Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Fair Oaks	Fair Oaks Folsom Roseville: Citrus Heights DA Main DA Sacramento: Main DA North DA	Rio Linda	
Folsom	Fair Oaks Folsom Roseville: Citrus Heights DA Main DA Sacramento: Main DA	Sacramento: North DA South Placer* (T)	Rio Linda
Rio Linda	Rio Linda Roseville: Citrus Heights DA Main DA Sacramento: Main DA North DA	Fair Oaks Pleasant Grove* (T)	Meadowview Folsom

* Not a ZUM exchange.

(T)

Continued

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (CONT'D)
- 18.6 EXCHANGE SERVICES (CONT'D)
- 18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)
- 2. Zone Calling Routes (Cont'd)
- e. Sacramento Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Sacramento Main DA	Elk Grove Fair Oaks Folsom Meadowview Rio Linda Sacramento Main DA North DA		Roseville Citrus Heights DA
Sacramento North DA	Fair Oaks Rio Linda Roseville Citrus Heights DA Sacramento Main DA North DA	Folsom Meadowview Roseville Main DA	Elk Grove

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.6 EXCHANGE SERVICES (Cont'd)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)

2. Zone Calling Routes (Cont'd)

f. Ventura County Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Moorpark	Conejo Moorpark Newbury Park Simi Valley Somis Thousand Oaks	Camarillo Fillmore* (T) Piru* Santa Paula* (T)	Agoura Saticoy
Oakview	Oakview Ojai Ventura Central	Saticoy Ventura East	El Rio Oxnard
Saticoy	Camarillo El Rio Oxnard Santa Paula* (T) Saticoy Ventura East	Oakview Point Mugu Somis Ventura Central	Moorpark Newbury Park
Simi Valley	Conejo Moorpark Northridge Simi Valley	Agoura Canoga Park Newbury Park Piru* (T)	Camarillo Reseda San Fernando: Granada Hills
DA	Thousand Oaks		Somis
Ventura Central	Oakview Ventura Central Ventura East Saticoy	El Rio Ojai* (T) Oxnard	Camarillo Point Mugu
Ventura East	El Rio Oxnard Saticoy Ventura Central Ventura East	Camarillo Oakview Ojai* (T) Point Mugu	Somis

* Not a ZUM exchange.

(T)

Continued

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

g. Riverside and San Bernardino Counties Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Arlington	Arlington Corona Mira Loma Riverside Woodcrest	Colton Moreno Temescal Canyon	Etiwanda Fontana Ontario Rialto San Bernardino
Colton	Colton Fontana Marshall Redlands Rialto Riverside San Bernardino	Arlington Highland Mentone Mira Loma Moreno	Calimesa Etiwanda Woodcrest
Corona	Arlington Corona Mira Loma Temescal Canyon	Silverado Woodcrest	Chino Ontario Riverside Trabuco Yorba Linda
Fontana	Colton Etiwanda Fontana Mira Loma Rialto San Bernardino	Ontario Marshall Riverside	Arlington Highland Moreno Redlands Upland Woodcrest
Highland	Arrowhead Highland Marshall Mentone Redlands Running Springs San Bernardino	Colton Crestline Rialto	Calimesa Fontana Moreno Riverside

(N)

Continued

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

g. Riverside and San Bernardino Counties Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Mira Loma	Arlington Fontana Mira Loma Rialto Riverside	Colton Corona Etiwanda Ontario Woodcrest	Chino Marshall Moreno San Bernardino Temescal Canyon Upland
Rialto	Colton Fontana Marshall Mira Loma Rialto Riverside San Bernardino	Etiwanda Crestline Highland Redlands	Arlington Mentone Moreno Ontario Woodcrest
Riverside	Arlington Colton Mira Loma Moreno Rialto Riverside Woodcrest	Fontana Marshall Redlands San Bernardino	Corona Etiwanda Highland Mentone Temescal Canyon
Temescal Canyon	Corona Temescal Canyon	Arlington Silverado Trabuco	Elsinore Mira Loma Riverside Woodcrest
Woodcrest	Arlington Moreno Riverside Woodcrest	Corona Mira Loma Perris Temescal Canyon	Colton Elsinore Fontana Lakeview-Nuevo Redlands Rialto

(N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.2 LOCAL EXCHANGE SERVICES

(A) BUSINESS SERVICES¹

(T)

(1) General Regulations

(T)

(a) Business Service

(T)

(1) Scope of Rates for Individual Access Lines
and Primary Station Services

Rates for extended service in other than
Zone Usage Measurement Service areas
comprehend service without additional charge
as set forth in Section 18.6.1.B, which
indicates the local service areas.

(T)

Rates for extended service in Zone Usage
Measurement Service areas comprehend service
as set forth in Section 18.6.1.C,
Zones 1 and 2 which indicates the local
service areas.

(T)

Rates for service other than extended or
Zone Usage Measurement Service comprehend
local service without additional charge to
all stations receiving service from the
exchange from which the primary station is
served.

(2) Equipment Arrangements

A rate for an individual access line does
not include a telephone set or equipment
with the line. See Section 18.13 for service
and labor charges.

(T)

The Utility is not responsible for the
installation and maintenance of any inside
wire and standard jack(s).

NOTE 1: Residence service is on Sheet 911.

(N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.2 LOCAL EXCHANGE SERVICES (CONT'D)

(A) BUSINESS SERVICES¹ (CONT'D)

(T)

(1) General Regulations (Cont'd)

(T)

(b) Provision of Service

Business individual line services will be provided within and outside the base rate area, district area, or remote island area (RIA) at the rates shown in Section 18.6.2.B and following.

(T)

(T)

(T)

Exception:

New applicants for service within Cactus City, Chiriaco Summit, Ocotillo Gardens, Pinecrest, and San Clemente Island RIAs will be provided service only if facilities are available.

(c) Local Exchange Call charges apply to:

(1) Sent-Paid messages dialed and completed from a business telephone service without the assistance of a Utility operator.

(T)

(2) Sent-Paid messages placed with the assistance of a Utility operator where:

-Dial completion facilities are not available

-Equipment or circuit conditions cause unsuccessful dial attempts

-The caller identifies himself/or herself as being handicapped and unable to dial

-The Utility operator must identify the calling number where automatic recording equipment is not available.

NOTE 1: Residence service is on Sheet 911-A.

Continued (N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.6 EXCHANGE SERVICES (Cont'd)

18.6.2 LOCAL EXCHANGE SERVICES (Cont'd)

(A) BUSINESS SERVICES (Cont'd)

(1) General Regulations (Cont'd)

(c) Local Exchange Call charges apply to: (Cont'd)

(3) Sent-paid messages reestablished after a service failure on a dialed call.

For messages other than those described, the rates and special conditions applicable are as provided in Schedule Cal.P.U.C. No. 18.7.1.

(d) Access Line Signaling Arrangement.

Access lines services are furnished with rotary dial service and Touch Tone Calling Service as the standard signaling arrangements.

(e) CLC Resellers may transport analog data over basic telephone lines. The Utility will support low speed analog transmission of data (up to 4800 bps) over regular access lines.

(f) End User Common Line Access (EUCL) Offset

The End User Common Line Access charge (EUCL) stated in Tariff F.C.C. No. 128 will be offset by a change in equal amount in the monthly measured service rates¹, as shown in (B)(3)(d) following. The offset rates shall become effective upon approval by the California Public Utilities Commission. (T)

(g) Territory

Within the base rate area or suburban area of a listed exchange or district area as said areas are defined on maps as part of the tariff schedules.

NOTE 1: Pursuant to CPUC Resolution No. T-16705 effective February 27, 2003, the EUCL offset, based on the EUCL charge stated in Tariff F.C.C. No. 128, will be revised when the EUCL charge decreases as long as the prices for single line and multiline business access service and PBX trunk service remain below the Commission approved price floors. If the EUCL charge increases, the EUCL offset will not change. (T)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.2 LOCAL EXCHANGE SERVICES (CONT'D)

(B) BUSINESS MEASURED RATE SERVICE¹

(T)

(1) Description

A telephone service with local service charges based upon the number of outgoing timed or untimed local messages or Zone Usage Measurement Service, Zones 1 and 2 messages applicable to business service.

(T)

(2) Regulations

- (a) All calls to a local exchange, or ZUM Zones 1, 2 and 3 are Measured. Allowances will apply to all local calls and the three zones in a ZUM exchange. Usage allowances are not applicable to message toll calls.

The length of conversation to which usage rates apply is determined by the time of day, day of the week and class of service as shown in 4.b. following.

The time of day when conversation actually takes place is determined in accordance with the time system - standard or daylight saving, legally or commonly in use, determines whether Day Rate, Evening Rate, or Night and Weekend Rate treatment applies. In cases where a call extends beyond one rate period, the appropriate treatment applies to the respective periods of conversation.

(b) Zone Calling

Applicability:

- (1) Zone Zone Calling usage rates are applicable to calls between the Zones as such Zones are identified in Section 18.6.1.C.2 preceding.

(T)

NOTE 1: Residence service is on Sheet 911-D.

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.6 EXCHANGE SERVICES (Cont'd)

18.6.2 LOCAL EXCHANGE SERVICES (Cont'd)

(B) BUSINESS MEASURED RATE SERVICE¹ (Cont'd)

(T)

(2) Regulations (Cont'd)

(b) Zone Calling (Cont'd)

Applicability:

(2) ZUM Billing

Day, Evening, Night and Weekend Rates are applicable to all calls based on the initial and additional minutes used as shown below:

Zone 1 and Zone 2 calls care summarized
Zone 3 calls are individually billed.

(3) Zone 3 message rates apply to all calls within the originating exchange's Zone 3 when such calls originate from all services except COPT.

(T)
(D)

(4) Zone message rates do not apply to messages originated from COPT Services. Message toll rates apply to all messages originated from these services except for messages which terminate in Zone 1 and Zone 2.

(T)

(D)

(D)

NOTE 1: Residence Measured Rate service is on Sheet 911-E.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Measured Rate Service (Cont'd)

(2) Regulations (Cont'd)

(b) Zone Calling (Cont'd)

Applicability:

(6) For accounts to which more than one RALMR service is billed, the monthly billing for usage for each account will be the total accumulated usage for the billing period at the rates shown in 4.b. following, less the sum of the applicable usage allowances for each such account. When the usage does not exceed the sum of the applicable usage allowances, the customer will not be given credit in subsequent billing periods for the unused portion of the usage allowances.

(c) Zone Mileage

In general¹, zone calling mileage is applicable as follows:

z

<u>ZONE</u>	<u>RATE CENTER MILEAGE</u>
1 (Local Calls)	0-8 miles
2 (Local Calls)	9-12 miles
3	13-16 miles

z

(d) With one exception, for messages other than those described above, the rates and regulations applicable are provided in Schedule Cal.P.U.C. No. 18.7.1.

Exception: For messages to any 976 Information Access Service, applicable rates and regulations are in Schedule Cal.P.U.C. No. A9.5.2.

NOTE 1: Exceptions are made by Commission approval.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Measured Rate Service (Cont'd)

(2) Regulations (Cont'd)

- (e) The CLC Reseller may request a special waiver for their end user providing the end user is a private school, public school, library or community college, as defined in Section 18.1.2 preceding, from the effective date of this tariff through December 31, 1997. (N)

This special waiver waives the nonrecurring charge, the monthly rate and usage, for up to five (5) measured rate business access lines, in rural areas where ISDN is not available, limited to data and video applications for a period not to exceed one (1) year.

The one (1) year period shall begin on the date of installation and continue for twelve (12) months at which time the CLC Reseller may elect to disconnect or continue the service at the prevailing tariff rates and charges. (N)

- (f) Where the CLC Reseller end user is a Private School, Public School, Library or Community College the CLC Reseller may transport analog data over basic telephone lines. The Utility will support low speed analog transmission of data (up to 4800 bps) over regular access lines. (T)

Material omitted now on Sheet 889-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Measured Rate Service (Cont'd)

(2) Regulations (Cont'd)

(g) International Direct Distance Dialing (IDDD) Blocking

(N)

(i) Description

IDDD Blocking is available for Individual Measured Rate Business Line service (1MB). IDDD Blocking will restrict direct dialed calls in the following way:

Block all: 10XXX+011+, 101XXXX+011+, 011+

(ii) Regulations

There are no recurring or nonrecurring charges for IDDD Blocking service when installed with new service or with other features. If IDDD Blocking is being added to existing service and no other changes are made at that time, a standard service order change charge will apply, as given in section 18.13.2 following.

(N)

(3) Territory

(L)

Within the base rate area or suburban area of a listed exchange, or district area as said areas are defined on maps filed as part of the tariff schedules.

(L)

(L) Formerly on Sheet 889.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges

(a) Rate per month for each business individual measured rate service.

<u>USOC</u>	<u>SERVICE</u>
RALSB	Individual Line Measured Rate Business Service
RALMB	Multiline Measured Rate Business Service

Measured service is available in the exchanges listed below:

<u>Exchange</u>	<u>Monthly Rate</u>
- Agoura ¹	\$8.13 (I)
- Alhambra ¹	8.13
- Alleghany	8.13
- Alta	8.13
- Anaheim ¹	8.13
- Anderson	8.13
- Angels Camp	8.13
- Annapolis	8.13
- Antioch ¹	8.13
- Aptos	8.13
- Arcadia ¹	8.13
- Arcata	8.61
- Arlington ¹	8.13
- Arroyo Grande	10.30
- Arvin	14.44
- Atascadero	8.13 (I)

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>
- Atwater	\$8.13
Auburn	
- Main and North DAs	8.13
- Avalon	8.13
- Avenal	8.13
- Baker	8.13
Bakersfield	
- Main and South DAs	8.61
- North DA	8.13
- Bangor	8.13
- Belvedere* (T)	8.13
- Benicia* (T)	8.13
- Ben Lomond	8.13
- Beverly Hills* (T)	8.13
- Big Butte	15.62
- Biggs	8.13
- Big Sur	25.83
- Bishop Ranch* (T)	8.13
- Blairsden	8.13
- Blue Lake	10.18
- Bodega Bay	8.13
- Booneville	11.29
- Borrego	8.13
- Boulder Creek	11.29
- Bradley	13.14
- Brawley	10.18
- Glamis RIA	10.18

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>		<u>Monthly Rate</u>
- Brea*	(T)	\$8.13
- Bridgeville		8.13
- Buena Park*	(T)	8.13
- Burbank*	(T)	
- Burbank and Sun Valley DAs		
- Burrel		15.62
- Butte City		8.13
- Calexico		8.13
- Calipatria		8.13
- Calistoga		8.13
- Cambria		8.13
- Campbell*	(T)	8.13
- Campo		8.13
- Camptonville		8.13
- Canoga Park*	(T)	8.13
- Capistrano Valley*	(T)	8.13
- Carmel		9.15
- Carmel Valley		13.45
- Carrisa Plains		8.13
- Caruthers		11.29
- Castroville		8.13
- Cayucos		13.14
- Challenge		8.13
- Chico		8.13
- Chowchilla		8.13
- Chualar		8.13
- Chula Vista*	(T)	8.13

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>		<u>Monthly Rate</u>
- Clayton*	(T)	\$8.13
- Clearlake Oaks		8.13
- Cloverdale		8.13
- Clovis		8.13
- Coalinga		8.13
- Cobb Mountain		8.13
- Colton*	z	8.13
Compton*	(T)	
- Compton and Gardena DAs		
- Concord*	(T)	8.13
- Corning		8.13
- Corona*	(T)	8.13
- Coronado*	z	8.13
- Corte Madera*	(T)	8.13
- Cottonwood		11.29
- Coulterville		8.13
- Crockett*	(T)	8.13
- Crows Landing		8.13
- Culver City*	(T)	8.13
- Cypress*		8.13
- Danville*	(T)	8.13
- Davis		8.13
Death Valley		8.13
- Emigrant Pass RIA		8.13
- Scotty's RIA		8.13
- Stovepipe RIA		8.13
- Delano		8.13
- Del Mar*	z	8.13
- Del Rey		8.13

z Correction.

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>	<u>Monthly</u> <u>Rate</u>
- Dinuba	\$8.13
- Dixon	8.13
- Downieville	8.13
- Dublin-San Ramon*	(T) 8.13
- Dulzura*	(T) 8.13
- Dunnigan	13.14
- Dunsmuir	8.13
- Earlimart	8.13
East Bay*	(T)
- Alameda, Berkeley, Fruitvale, Main-Piedmont and Trinidad DAs	8.13
- East Contra Costa*	(T) 8.13
- Edwards	13.14
- El Cajon*	(T) 8.13
- El Centro	9.28
- Elk	18.77
- Elk Creek	8.13
- El Monte*	(T) 8.13
- El Segundo*	8.13
- El Sobrante-Pinole*	8.13
- Encinitas*	(T) 8.13
- Escalon	8.13
- Escondido*	(T) 8.13
- Esparto	11.29
- Eureka	10.96
- Fairfield-Suisun	8.13
- Fair Oaks*	(T) 8.13
- Fallbrook*	(T) 8.13
- Felton	8.13
- Fillmore	8.13
- Firebaugh	8.13

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>		<u>Monthly Rate</u>
- Folsom*	(T)	\$ 8.13
- Fontana*	z	8.13
- Forestville		8.13
- Fort Bragg		8.13
- Fortuna		10.30
Fremont-Newark*	(T)	
- Greenleaf, Main and Oliver DAs		8.13
- French Gulch		11.29
- Fresno		8.61
- Fullerton*	(T)	8.13
- Galt		8.13
- Garden Grove*	(T)	8.13
- Gazelle		13.14
- Georgetown		8.13
- Gerber		8.13
- Geyserville		8.13
- Glendale*	(T)	8.13
- Gonzales		13.14
- Grass Valley		8.13
- Main and South DAs		8.13
- Greenfield		8.13
- Tassajara RIA		8.13
- Grenada		8.13
- Gridley		8.13
- Groveland		8.13
- Cherry Valley RIA		8.13
- Gualala		9.67
- Guerneville		8.13
- Gustine		8.13

z Correction.

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>		<u>Monthly Rate</u>
- Half Moon Bay		\$8.13
- Hanford		8.13
- Harbison-Alpine*	(T)	8.13
- Hawthorne*		8.13
- Hayward*	(T)	8.13
- Healdsburg		11.29
- Herald		8.13
- Hercules-Rodeo*	(T)	8.13
- Highland*	z	8.13
- Hollister		8.13
- Holtville		8.13
- Homewood		8.13
- Hopland		11.29
- Hornbrook		11.29
- Hughson		8.13
- Huron		8.13
- Hydesville		13.14
- Ignacio		8.13
- Imperial		8.13
- Inglewood*	(T)	8.13
- Inverness		8.13
- Ione		8.13
- Irvine*	(T)	8.13
- Jackson		9.15
- Jacumba		8.13

z Correction.

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>	<u>Monthly</u> <u>Rate</u>
- Jamestown	\$8.13
- Julian	8.13
- Kelseyville	8.13
- King City	8.68
- Kingsburg	8.13
- Knights Ferry	8.13
- La Crescenta*	(T) 8.13
- Lafayette*	(T) 8.13
- La Honda	8.13
- La Jolla*	(T) 8.13
- Lake Berryessa	8.13
- Lakeport	8.13
- La Mesa*	z 8.13
- Laton	8.13
- Lebec	8.13
- Le Grand	11.29
- Lemoore	8.13
- Lewiston	8.13
- Lincoln	8.13
- Live Oak	8.13
- Livermore*	(T) 8.13
- Lockeford	8.13
- Lodi	8.13
- Loleta	8.13
- Lomita*	(T) 8.13
- Los Altos*	8.13
- Los Angeles*	(T) 8.13
- DA's 1 thru 14	8.13

z Correction.

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>
- Los Banos	\$8.13
- Los Molinos	11.29
- Lower Lake	8.13
- Loyalton	8.13
- Madera	8.13
- Martinez* (T)	8.13
- Marysville	10.41
- Mendocino	8.13
- Mendota	8.13
- Michigan Bar	8.13
- Merced	8.61
- Meridian	13.14
- Middletown	8.13
- Millbrae* (T)	8.13
- Mill Valley* (T)	8.13
- Milton	8.13
- Mira Loma* (T)	8.13
- Miranda	8.13
- Moccasin	8.13
- Modesto	8.13
- Mojave	8.13
- Mokelumne Hill	8.13
- Montague	8.13
- Montebello* (T)	8.13
- Monterey	8.61
- Monte Rio	8.13
- Moorpark* (T)	8.13
- Moraga* (T)	8.13
- Morro Bay	8.13

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>Monthly Rate</u>
- Moss Beach	\$8.13
- Mountain Pass	8.13
- Mountain View* (T)	8.13
- Mount Shasta	8.13
- Napa	8.13
- National City* z	8.13
- Nevada City	8.13
- Graniteville RIA	8.13
- Newman	8.13
- Newport Beach* (T)	8.13
- Nicasio	8.13
- Nice	8.13
- Nicolaus	8.13
- Nipomo	8.13
- North Hollywood* (T)	8.13
- Northridge* (T)	8.13
- North San Juan	8.13
North Tahoe	
- Brockway and Tahoe City DAs	8.13
- North Yuba	15.62
- Oakdale	8.13
- Oakview* (T)	8.13
- Occidental	8.13
Oceanside* (T)	
- Carlsbad, Oceanside, and Pendleton DAs	8.13
- Ocotillo	13.14
- Ojai	8.13

z Correction.

* ZUM exchange

Continued

(T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>		<u>Monthly Rate</u>
- Orange*	(T)	\$8.13
- Orange Cove		8.13
- Orinda*	(T)	8.13
- Orland		8.13
- Oroville		8.13
- Pacifica*	(T)	8.13
Palmdale		
- Agua Dulce DA		11.29
- Leona Valley DA		8.13
- Palmdale DA		8.13
- Palo Alto*	(T)	8.13
- Paradise		8.13
- Parlier		8.13
Pasadena*	(T)	
- La Canada and Pasadena DAs		8.13
- Paskenta		13.14
- Paso Robles		8.13
- Pauma Valley		13.14
- Pepperwood		8.13
- Pescadero		8.13
Petaluma		
- Main DA		10.30
- Swift DA		11.29
- Pinecrest		8.13
- Baker Station RIA		8.13
- Clark Fork RIA		8.13
- Dardanelle RIA		8.13
- Kennedy Meadows RIA		8.13

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>		<u>Monthly Rate</u>
- Pine Valley		\$8.13
- Piru		8.13
- Pismo Beach		8.13
- Pittsburg*	(T)	8.13
- Pittsburg West*	(T)	8.13
- Pixley		8.13
- Placentia*	(T)	8.13
Placerville		
- Kyburz, South and West DAs		8.13
- Planada		8.13
- Pleasant Grove		8.13
- Pleasanton*	(T)	8.13
- Plymouth		8.13

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>		<u>Monthly Rate</u>
- Point Arena		\$9.79
- Point Reyes		8.13
- Porterville		8.13
- Portola		8.13
- Potter Valley		11.29
- Poway*	(T)	8.13
- Quincy		8.13
- Ramona*	z	8.13
- Rancho Bernardo*	(T)	8.13
- Rancho Penasquitos*		8.13
- Rancho Santa Fe*		8.13
- Rancho Viejo*	(T)	8.13
- Red Bluff		8.61
- Redding		9.79
- Redwood City*	(T)	8.13
- Reseda*	(T)	8.13
- Rialto		8.13
- Richmond*	(T)	8.13
- Richvale		8.13
- Rio Dell		15.62
- Rio Linda*	(T)	8.13
- Riverbank		8.13
- Riverdale		15.62
- Riverside*	(T)	8.13
- Rosamond		8.13

z Correction.

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>		<u>Monthly Rate</u>
Sacramento*	(T)	
- Main and North DAs		\$8.13
- Saddleback Valley*	(T)	8.13
- Saint Helena		8.13
- Salinas		8.68
- San Andreas		8.13
- San Ardo		13.14
- San Carlos-Belmont*	(T)	8.13
San Diego*	(T)	
- Linda Vista, Mira Mesa, and San Diego DAs		8.13
- Sandy Valley		8.13
San Francisco*	(T)	
- Central, Juniper and Montrose-Evergreen DAs		8.13
San Jose*	(T)	
- North, West and South DAs		8.13
- San Juan		8.13
- San Lucas		8.13
- San Luis Obispo		9.15
- San Marcos*	(T)	8.13
- San Martin		8.13
- San Mateo*	(T)	8.13
- San Pedro*	(T)	8.13
- San Clemente Island RIA		8.13

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>		<u>Monthly Rate</u>
- San Rafael*	(T)	\$8.13
- Santa Ana*		8.13
Santa Clarita*	(T)	
- Newhall-Castaic and Saugus Canyon Country DAs		8.13
- Santa Cruz		8.61
- Santa Margarita		8.13
- Santa Rosa		9.08
- Saratoga*	(T)	8.13
- Saticoy*		8.13
- Sausalito*	(T)	8.13
- Sebastopol		8.13
- Selma		11.29

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>
- Sequoia	\$8.13
- Shafter	8.13
- Shasta Lake	15.62
- Shingle Springs	8.13
- Shoshone	8.13
- Valley Junction RIA	8.13
- Sierraville	8.13
- Silverado* (T)	8.13
- Simi Valley* (T)	8.13
- Smartsville	13.14
- Soda Springs	8.13
- Soledad	8.13
- Sonoma	8.13
- Sonora	
- Juno and Main DAs	8.13
- South Placer	8.13
- South San Francisco* (T)	8.13
- South Tahoe	8.13
- Springville	8.13
- Stinson Beach-Bolinas	8.13
- Stockton	8.13
- Stonyford	8.13
- Stratford	8.13
- Sunnyvale* (T)	8.13
- Sunol* (T)	8.13
- Sutter Creek	8.13

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>		<u>Monthly Rate</u>
- Tehachapi		\$8.13
- Temescal Canyon*	(T)	8.13
- Terra Bella		8.13
- Thornton		8.13
- Three Rivers		8.13
- Tipton		8.13
- Tomales		11.29
- Torrance*	(T)	8.13
- Trabuco*	(T)	8.13
- Tracy		8.13
- Tres Pinos		8.13
- Trinidad		17.83
- Truckee		8.13
- Tulare		8.13
- Turlock		10.30
- Ukiah		8.91
- Upper Lake		8.13
- Vacaville		8.13
- Vallejo*	(T)	8.13
- Valley Center*	(T)	8.13
- Valley Ford		8.13
- Valley Springs		8.13
- Van Nuys*		8.13
- Ventura Central*	(T)	8.13
- Ventura East*	(T)	8.13
- Verdi		8.13
- Vina		8.13
- Visalia		8.61
- Vista*	(T)	8.13

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Rate per month for each business individual measured rate service. (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>
- Walker Basin	\$8.13
- Wallace	8.13
- Walnut Creek* (T)	8.13
- Warner Springs	8.13
- Wasco	8.13
Waterford	
- Main DA	11.29
- Don Pedro DA	8.13
- Watsonville	10.30
- Weed	8.13
- Weott	8.13
- Wheatland	11.29
- Willits	8.13
- Willows	8.13
- Windsor	8.13
- Winters	8.13
- Woodcrest* (T)	8.13
- Woodlake	11.29
- Woodland	8.13
- Woodside* (T)	8.13
- Yorba Linda* (T)	8.13
- Yosemite	8.13
- Yountville	8.13
- Yreka	9.15

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.2 LOCAL EXCHANGE SERVICES (CONT'D)

(B) BUSINESS MEASURED RATE SERVICE⁴ (CONT'D)

(T)

(3) Rates and Charges

(T)

(b) The rate for each minute of use¹ applies as follows:

Measured rate² business service

(T)

(1) Day Rate, Evening Rate, Night and Weekend Rates apply as follows:

MONDAY THRU FRIDAY

RATE SCHEDULE

Hours³

8:00 A.M. to 5:00 P.M.

DAY

5:00 P.M. to 11:00 P.M.

EVENING

11:00 P.M. to 8:00 A.M.

NIGHT & WEEKEND

SATURDAY AND SUNDAY

Hours

All

NIGHT & WEEKEND

HOLIDAYS

New Year's Day/January 1

Washington's Birthday/3rd Monday
in February

Independence Day/July 4

Labor Day

Thanksgiving Day

Christmas Day/December 25

Hours

All

NIGHT & WEEKEND

NOTE 1: Or fraction thereof.

NOTE 2: See 2.a. preceding.

NOTE 3: To, but not including.

NOTE 4: Residence Measured Rate Service is on Sheet 928-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges

(b) The rate for each minute of use¹ applies as follows:
 Measured rate² business service (Cont'd)

(2) Timed Measured Rate Service

	All Local Calls	ZUM Zone 3 Calls
DAY RATE		
First Minute ^{3,4}	\$0.0228 (R)	\$0.0554 (R)
Additional Minute ^{3,4}	0.0072 (R)	0.0123 (R)
EVENING RATE		
First Minute ^{3,4}	0.0160 (R)	0.0388 (R)
Additional Minute ^{3,4}	0.0050 (R)	0.0086 (R)
NIGHT & WEEKEND RATE		
First Minute ^{3,4}	0.0091 (R)	0.0222 (R)
Additional Minute ^{3,4}	0.0029	0.0049 (R)

(3) Untimed Measured Rate Service⁵

	All Local Calls	ZUM Zone 3 Calls
All days/hour, each call	\$0.04	\$0.04

NOTE 1: Or fraction thereof.
 NOTE 2: See 2.a., preceding.
 NOTE 3: Fractional amounts are rounded to the nearest cent.
 NOTE 4: Or fraction thereof.
 NOTE 5: See 2.f. preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(B) Business Measured Rate Service (Cont'd)

(3) Rates and Charges (Cont'd)

(b) The rate for each minute of use¹ applies as follows:
 Measured rate² business service (Cont'd)

(4) Measured Rate Service Call Allowances
 Services and allowances included in measured service are as follows:

<u>Services</u>	<u>Monthly Allowance</u>	<u>USOC</u>
- Individual Line Measured Rate Business Service	\$NO	RALSB
- Individual Multiline Measured Rate Business Service	NO	RALMB
 (c) Hunting Service		
- Each Individual Business Line arranged for Hunting	\$.39	HUNTG
 (d) EUCL Offset ³		
	<u>Monthly Rate</u>	<u>USOC</u>
- Single Line Service	\$ (.83) (C)	RALSB
- Multiline Service	.84 (C)	RALMB

NOTE 1: Or fraction thereof.

NOTE 2: See 2.a., preceding.

NOTE 3: Pursuant to CPUC Resolution No. T-16705 effective February 27, 2003, the EUCL offset, based on the EUCL charge stated in Tariff F.C.C. No. 128, will be revised when the EUCL charge decreases as long as the prices for single line and multiline business access service and PBX trunk service remain below the Commission approved price floors. If the EUCL charge increases, the EUCL offset will not change. (T)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

(N)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.2 LOCAL EXCHANGE SERVICES (CONT'D)

(C) RESIDENCE SERVICES

(1) General Regulations

(a) Residence Service

(1) Scope of Rates for Individual Access Lines
and Primary Station Services

Rates for extended service in other than
Zone Usage Measurement Service areas
comprehend service without additional charge
as set forth in Section 18.6.1.B, which
indicates the local service areas.

Rates for extended service in Zone Usage
Measurement Service areas comprehend service
as set forth in Section 18.6.1.C,
Zones 1 and 2 which indicates the local
service areas.

Rates for service other than extended or
Zone Usage Measurement Service comprehend
local service without additional charge to
all stations receiving service from the
exchange from which the primary station is
served.

(2) Equipment Arrangements

A rate for an individual access line does
not include a telephone set or equipment
with the line. See Section 18.13 for service
and labor charges.

The Utility is not responsible for the
installation and maintenance of any inside
wire and standard jack(s).

(N)

Material omitted now on Sheet 911-C.

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

(N)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.2 LOCAL EXCHANGE SERVICES (CONT'D)

(C) RESIDENCE SERVICES (CONT'D)

(1) General Regulations (Cont'd)

(b) Provision of Service

Residence individual line services will be provided within and outside the base rate area, district area, or remote island area (RIA) at the rates shown in Section 18.6.2.F and following.

Exception:

New applicants for service within Cactus City, Chiriaco Summit, Ocotillo Gardens, Pinecrest, and San Clemente Island RIAs will be provided service only if facilities are available.

(c) Local Exchange Call charges apply to:

(1) Sent-Paid messages dialed and completed from a residence telephone service without the assistance of a Utility operator.

(2) Sent-Paid messages placed with the assistance of a Utility operator where:

-Dial completion facilities are not available

-Equipment or circuit conditions cause unsuccessful dial attempts

-The caller identifies himself/or herself as being handicapped and unable to dial

-The Utility operator must identify the calling number where automatic recording equipment is not available.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(C) Residence Services (Cont'd)

(1) General Regulations (Cont'd)

(c) Local Exchange Call charges apply to: (Cont'd)

(3) Sent-paid messages reestablished after a service failure on a dialed call.

For messages other than those described, the rates and special conditions applicable are as provided in Section 18.7.1.

(d) Access Line Signaling Arrangement.

Access lines services are furnished with rotary dial service and Touch Tone Calling Service as the standard signaling arrangements.

(e) CLC Resellers may transport analog data over basic telephone lines. The Utility will support low speed analog transmission of data (up to 4800 bps) over regular access lines.

(f) Territory

Within the base rate area or suburban area of a listed exchange or district area as said areas are defined on maps filed as part of the tariff schedules.

(L) Formerly on Sheet 911.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(D) Residence Flat Rate Service

(1) Description

Exchange service furnished for a fixed periodic charge applicable to residence service.

(2) Regulations

(a) Individual Access Lines and Primary Station Services

The Flat rates shown in (F) following include local service area calls in the fixed periodic charges.

(b) ZUM Zone Calling

Calls to Zone 1 and Zone 2 are Local Calls and are not Measured. Calls to Zone 3 are Measured.

(L)

(T)

(T)

(T)

(D)

(D)

(T)

(L)

(L) Formerly on Sheet 911.

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (CONT'D)

(N)

18.6 EXCHANGE SERVICES (CONT'D)

18.6.2 LOCAL EXCHANGE SERVICES (CONT'D)

(E) RESIDENCE MEASURED RATE SERVICE

(1) Description

A telephone service with local service charges based upon the number of outgoing timed or untimed local messages or Zone Usage Measurement Service, Zones 1 and 2 messages applicable to residence service.

(2) Regulations

- (a) All calls to a local exchange, or ZUM Zones 1, 2 and 3 are Measured. Allowances will apply to all local calls and the three zones in a ZUM exchange. Usage allowances are not applicable to message toll calls.

The length of conversation to which usage rates apply is determined by the time of day, day of the week and class of service as shown in (F)(2) following.

The time of day when conversation actually takes place is determined in accordance with the time system - standard or daylight saving, legally or commonly in use, determines whether Day Rate, Evening Rate, or Night and Weekend Rate treatment applies. In cases where a call extends beyond one rate period, the appropriate treatment applies to the respective periods of conversation.

(b) Zone Calling

Applicability:

- (1) Zone Zone Calling usage rates are applicable to calls between the Zones as such Zones are identified in Section 18.6.1.C.2 preceding.

(N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.6 EXCHANGE SERVICES (Cont'd)

18.6.2 LOCAL EXCHANGE SERVICES (Cont'd)

(E) RESIDENCE MEASURED RATE SERVICE (Cont'd)

(2) Regulations (Cont'd)

(b) Zone Calling (Cont'd)

Applicability:

(2) ZUM Billing

Day, Evening, Night and Weekend Rates are applicable to all calls based on the initial and additional minutes used as shown below:

Zone 1 and Zone 2 calls care summarized
Zone 3 calls are individually billed.

(3) Zone 3 message rates apply to all calls (including Flat Rate service) within the originating exchange's Zone 3 when such calls originate from all services.

(4) For those customers with Individual Line Measured Rate Residence (1MR) Service, the monthly billing for usage will be the customer's accumulated usage for the billing period at the rates shown in (F)(2) following, less the applicable usage allowance. If the usage does not exceed the usage allowance the customer will not be given credit in subsequent billing periods for the unused portion of the usage allowance.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd) (N)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(E) Residence Measured Rate Service (Cont'd)

(2) Regulations (Cont'd)

(b) Zone Calling (Cont'd)

Applicability:

(5) For accounts to which more than one Residence service is billed, the monthly billing for usage for each account will be the total accumulated usage for the billing period at the rates shown in (F)(2) following, less the sum of the applicable usage allowances for each such account. When the usage does not exceed the sum of the applicable usage allowances, the customer will not be given credit in subsequent billing periods for the unused portion of the usage allowances.

(c) Zone Mileage

In general¹, zone calling mileage is applicable as follows:

<u>ZONE</u>	<u>RATE CENTER MILEAGE</u>
1 (Local Calls)	0-8 miles
2 (Local Calls)	9-12 miles
3	13-16 miles

(d) With one exception, for messages other than those described above, the rates and regulations applicable are provided in Schedule Cal.P.U.C. No. 18.7.1.

Exception: For messages to any 976 Information Access Service, applicable rates and regulations are in Schedule Cal.P.U.C. No. A9.5.2.

NOTE 1: Exceptions are made by Commission approval.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>USOC</u>	<u>SERVICE</u>	
1FR	Individual Line Flat Rate Residence Service	zz
1MR	Individual Line Measured Rate Residence Service	zz

<u>EXCHANGE</u>		<u>MONTHLY RATE</u>	
		<u>FLAT</u>	<u>MEASURED</u>
- Agoura*	(T)	\$8.87	\$4.73
- Alhambra*	(T)	8.87	4.73
- Alleghany		8.87	4.73
- Alta		8.87	4.73
- Anaheim*	(T)	8.87	4.73
- Anderson		8.87	4.73
- Angels Camp		8.87	4.73
- Annapolis		8.87	4.73
- Antioch*	z	8.87	4.73
- Aptos		8.87	4.73
- Arcadia*	(T)	8.87	4.73
- Arcata		8.87	4.73
- Arlington*	z	8.87	4.73
- Arroyo Grande		9.62	5.48
- Arvin		**.00	6.86
- Atascadero		8.87	4.73
- Atwater		8.87	4.73
- Auburn			
- Main and North DAs		8.87	4.73
-Avalon		8.87	4.73
-Avenal		8.87	4.73

z Correction.

zz Correction of USOCs.

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Baker	\$8.87	\$4.73
- Amboy RIA	8.87	4.73
- Cadiz RIA	8.87	4.73
- Cinder Peak RIA	8.87	4.73
- Danby RIA	8.87	4.73
- Essex RIA	8.87	4.73
- Fenner RIA	8.87	4.73
- Goffs RIA	8.87	4.73
- Granite RIA	8.87	4.73
- Kelso RIA	8.87	4.73
- Lanfair RIA	8.87	4.73
- Ludlow RIA	8.87	4.73
- Valve RIA	8.87	4.73
Bakersfield		
- North, Main and South DAs	8.87	4.73
- Bangor	8.87	4.73
- Belvedere* (T)	8.87	4.73
- Benicia* z	8.87	4.73
- Ben Lomond	8.87	4.73
- Beverly Hills* (T)	8.87	4.73
- Big Butte	11.35	7.21
- Biggs	8.87	4.73
- Big Sur	14.71	10.57
- Bishop Ranch* (T)	8.87	4.73
- Blairsden	8.87	4.73
- Blue Lake	9.58	5.44
- Bodega Bay	8.87	4.73
- Boonville	9.94	5.79
- Borrego	8.87	4.73
- Boulder Creek	9.94	5.79

z Correction.

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Bradley	\$10.52	\$6.38
- Brawley	9.58	5.44
- Glamis RIA	9.58	5.44
- Brea* (T)	8.87	4.73
- Bridgeville	8.87	4.73
- Buena Park* (T)	8.87	4.73
- Burbank* (T)		
- Burbank and Sun Valley DAs	8.87	4.73
- Burrel	11.35	7.21
- Butte City	8.87	4.73
- Calxico	8.87	4.73
- Calipatria	8.87	4.73
- Calistoga	8.87	4.73
- Cambria	8.87	4.73
- Campbell* (T)	8.87	4.73
- Campo	8.87	4.73
- Camptonville	8.87	4.73
- Canoga Park* (T)	8.87	4.73
- Capistrano Valley* (T)	8.87	4.73
- Carmel	9.19	5.05
- Carmel Valley	10.68	6.54
- Carrisa Plans	8.87	4.73
- Caruthers	9.94	5.79
- Castroville	8.87	4.73
- Cayucos	10.52	6.38
- Challenge	8.87	4.73

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Chico	\$8.87	\$4.73
- Chowchilla	8.87	4.73
- Chualar	8.87	4.73
- Chula Vista* (T)	8.87	4.73
- Clayton* (T)	8.87	4.73
- Clearlake Oaks	8.87	4.73
- Cloverdale	8.87	4.73
- Clovis	8.87	4.73
- Coalinga	8.87	4.73
- Cobb Mountain	8.87	4.73
- Colton* z	8.87	4.73
- Compton* (T)		
- Compton and Gardena DAs	8.87	4.73
- Concord* (T)	8.87	4.73
- Corning	8.87	4.73
- Corona* (T)	8.87	4.73
- Coronado* z	8.87	4.73
- Corte Madera* (T)	8.87	4.73
- Cottonwood	9.94	5.79
- Coulterville	8.87	4.73
- Crockett* (T)	8.87	4.73
- Crows Landing	8.87	4.73
- Culver City* (T)	8.87	4.73
- Cypress*	8.87	4.73
- Danville* (T)	8.87	4.73
- Davis	8.87	4.73
- Death Valley	8.87	4.73
- Emigrant Pass RIA	8.87	4.73
- Scotty's RIA	8.87	4.73
- Stovepipe RIA	8.87	4.73

z Correction.

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Delano	\$8.87	\$4.73
- Del Mar* z	8.87	4.73
- Del Rey	8.87	4.73
- Dinuba	8.87	4.73
- Dixon	8.87	4.73
- Downieville	8.87	4.73
- Dublin-San Ramon* (T)	8.87	4.73
- Dulzura* (T)	8.87	4.73
- Dunnigan	10.52	6.38
- Dunsmuir	8.87	4.73
- Earlimart	8.87	4.73
- East Bay* (T)		
- Alameda, Berkeley, Fruitvale, Main-Piedmont and Trinidad DAs	8.87	4.73
- East Contra Costa* (T)	8.87	4.73
- Edwards	10.52	6.38
- El Cajon* (T)	8.87	4.73
- El Centro	9.23	5.09
- Elk	12.42	8.28

z Correction.

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>		<u>MONTHLY RATE</u>	
		<u>FLAT</u>	<u>MEASURED</u>
- Elk Creek		\$8.87	\$4.73
- El Monte*	(T)	8.87	4.73
- El Segundo*		8.87	4.73
- El Sobrante-Pinole*		8.87	4.73
- Encinitas*	(T)	8.87	4.73
- Escalon		8.87	4.73
- Escondido*	(T)	8.87	4.73
- Esparto		9.94	5.79
- Eureka		9.19	5.05
- Fairfield-Suisun		8.87	4.73
- Fair Oaks*	z	8.87	4.73
- Fallbrook*	(T)	8.87	4.73
- Felton		8.87	4.73
- Fillmore		8.87	4.73
- Firebaugh		8.87	4.73
- Folsom*	z	8.87	4.73
- Fontana*	(T)	8.87	4.73
- Forestville		8.87	4.73
- Fort Bragg		8.87	4.73
- Fortuna		9.62	5.48
Fremont-Newark*	(T)		
- Greenleaf, Main and Oliver DAs		8.87	4.73
- French Gulch		9.94	5.79
- Fresno		8.87	4.73
- Fullerton*	(T)	8.87	4.73

z Correction.

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>		<u>MONTHLY RATE</u>	
		<u>FLAT</u>	<u>MEASURED</u>
- Galt		\$8.87	\$4.73
- Garden Grove*	(T)	8.87	4.73
- Gazelle		10.52	6.38
- Georgetown		8.87	4.73
- Gerber		8.87	4.73
- Geyserville		8.87	4.73
- Glendale*	(T)	8.87	4.73
- Gonzales		10.52	6.38
Grass Valley			
- Main and South DAs		8.87	4.73
- Greenfield		8.87	4.73
- Tassajara RIA		8.87	4.73
- Grenada		8.87	4.73
- Gridley		8.87	4.73
- Groveland		8.87	4.73
- Cherry Valley RIA		8.87	4.73
- Gualala		9.39	5.25
- Guerneville		8.87	4.73
- Gustine		8.87	4.73
- Half Moon Bay		8.87	4.73
- Hanford		8.87	4.73
- Harbison-Alpine*	(T)	8.87	4.73
- Hawthorne*		8.87	4.73
- Hayward*	(T)	8.87	4.73
- Healdsburg		9.94	5.79

* ZUM exchange.

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Herald	\$8.87	\$4.73
- Hercules-Rodeo* z	8.87	4.73
- Highland* (T)	8.87	4.73
- Hollister	8.87	4.73
- Holtville	8.87	4.73
- Homewood	8.87	4.73
- Hopland	9.94	5.79
- Hornbrook	9.94	5.79
- Hughson	8.87	4.73
- Huron	8.87	4.73
- Hydesville	10.52	6.38
- Ignacio	8.87	4.73
- Imperial	8.87	4.73
- Inglewood* (T)	8.87	4.73
- Inverness	8.87	4.73
- Ione	8.87	4.73
- Irvine* (T)	8.87	4.73
- Jackson	9.19	5.05
- Jacumba	8.87	4.73
- Jamestown	8.87	4.73
- Julian	8.87	4.73
- Kelseyville	8.87	4.73
- King City	8.87	4.73
- Kingsburg	8.87	4.73
- Knights Ferry	8.87	4.73
- La Crescenta* (T)	8.87	4.73
- Lafayette* (T)	8.87	4.73
- La Honda	8.87	4.73
- La Jolla* (T)	8.87	4.73

z Correction.

* ZUM exchange.

Continued

(T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Lake Berryessa	\$8.87	\$4.73
- Lakeport	8.87	4.73
- La Mesa*	z 8.87	4.73
- Laton	8.87	4.73
- Lebec	8.87	4.73
- Le Grand	9.94	5.79
- Lemoore	8.87	4.73
- Lewiston	8.87	4.73
- Lincoln	8.87	4.73
- Live Oak	8.87	4.73
- Livermore*	z 8.87	4.73
- Lockeford	8.87	4.73
- Lodi	8.87	4.73
- Loleta	8.87	4.73
- Lomita*	(T) 8.87	4.73
- Los Altos*	8.87	4.73
- Los Angeles*	(T)	
- DAs 1 thru 14	8.87	4.73
- Los Banos	8.87	4.73
- Los Molinos	9.94	5.79
- Lower Lake	8.87	4.73
- Loyalton	8.87	4.73
- Madera	8.87	4.73
- Martinez*	z 8.87	4.73
- Marysville	8.87	4.73
- Mendocino	8.87	4.73
- Mendota	8.87	4.73
- Merced	8.87	4.73

z Correction.

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Meridian	\$10.52	\$6.38
- Michigan Bar	8.87	4.73
- Middletown	8.87	4.73
- Millbrae* (T)	8.87	4.73
- Mill Valley* (T)	8.87	4.73
- Milton	8.87	4.73
- Mira Loma* (T)	8.87	4.73
- Miranda	8.87	4.73
- Moccasin	8.87	4.73
- Modesto	8.87	4.73
- Mojave	8.87	4.73
- Mokelumne Hill	8.87	4.73
- Montague	8.87	4.73
- Montebello* (T)	8.87	4.73
- Monterey	8.87	4.73
- Monte Rio	8.87	4.73
- Moorpark* (T)	8.87	4.73
- Moraga* (T)	8.87	4.73
- Morro Bay	8.87	4.73
- Moss Beach	8.87	4.73
- Mountain Pass	8.87	4.73
- Mountain View* (T)	8.87	4.73
- Mount Shasta	8.87	4.73
- Napa	8.87	4.73
- National City* z	8.87	4.73
- Nevada City	8.87	4.73
- Graniteville RIA	8.87	4.73

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Newman	\$8.87	\$4.73
- Newport Beach* (T)	8.87	4.73
- Nicasio	8.87	4.73
- Nice	8.87	4.73
- Nicolaus	8.87	4.73
- Nipomo	8.87	4.73
- North Hollywood* (T)	8.87	4.73
- Northridge* (T)	8.87	4.73
- North San Juan	8.87	4.73
North Tahoe		
- Brockway and Tahoe City DAs	8.87	4.73
- North Yuba	11.35	7.21
- Oakdale	8.87	4.73
- Oakview* (T)	8.87	4.73
- Occidental	8.87	4.73
Oceanside*		
- Carlsbad, Oceanside and Pendleton DAs	8.87	4.73
- Ocotillo	10.52	6.38
- Ojai	8.87	4.73
- Orange* (T)	8.87	4.73
- Orange Cove	8.87	4.73
- Orinda* (T)	8.87	4.73
- Orland	8.87	4.73

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Oroville	\$8.87	\$4.73
- Pacifica* (T)	8.87	4.73
Palmdale		
- Agua Dulce DA	9.94	5.79
- Leona Valley DA	8.87	4.73
- Palmdale DA	8.87	4.73
- Palo Alto* (T)	8.87	4.73
- Paradise	8.87	4.73
- Parlier	8.87	4.73
Pasadena* (T)		
- La Canada and Pasadena DAs	8.87	4.73
- Paskenta	10.52	6.38
- Paso Robles	8.87	4.73
- Pauma Valley	10.52	6.38
- Pepperwood	8.87	4.73
- Pescadero	8.87	4.73
Petaluma		
- Main DA	9.62	5.48
- Swift DA	9.94	5.79
- Pinecrest	8.87	4.73
- Baker Station RIA	8.87	4.73
- Clark Fork RIA	8.87	4.73
- Dardanelle RIA	8.87	4.73
- Kennedy Meadows RIA	8.87	4.73
- Pine Valley	8.87	4.73
- Piru	8.87	4.73
- Pismo Beach	8.87	4.73
- Pittsburg*	z 8.87	4.73
- Pittsburg-West*	z 8.87	4.73

z Correction.

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Pixley	\$8.87	\$4.73
- Placentia* z	8.87	4.73
Placerville		
- Kyburz, South and West DAs	8.87	4.73
- Planada	8.87	4.73
- Pleasant Grove	8.87	4.73
- Pleasanton* z	8.87	4.73
- Plymouth	8.87	4.73
- Point Arena	9.42	5.28
- Point Reyes	8.87	4.73
- Porterville	8.87	4.73
- Portola	8.87	4.73
- Potter Valley	9.94	5.79
- Poway* (T)	8.87	4.73
- Quincy	8.87	4.73
- Ramona* z	8.87	4.73
- Rancho Bernardo* (T)	8.87	4.73
- Rancho Penasquitos*		4.73
- Rancho Santa Fe*		4.73
- Rancho Viejo* (T)	8.87	4.73
- Red Bluff	8.87	4.73
- Redding	8.87	4.73
- Redwood City* (T)	8.87	4.73
- Reseda*		4.73
- Rialto*		4.73
- Richmond* (T)	8.87	4.73
- Richvale	8.87	4.73
- Rio Dell	11.35	7.21
- Rio Linda* z	8.87	4.73

z Correction.

* ZUM exchange.

(T)
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Riverbank	\$8.87	\$4.73
- Riverdale	11.35	7.21
- Riverside* (T)	8.87	4.73
- Rosamond	8.87	4.73
Sacramento* z		
- Main and North DAs	8.87	4.73
- Saddleback Valley* (T)	8.87	4.73
- Saint Helena	8.87	4.73
- Salinas	8.87	4.73
- San Andreas	8.87	4.73
- San Ardo	10.52	6.38
- San Carlos-Belmont* (T)	8.87	4.73
San Diego* (T)		
- Linda Vista, Mira Mesa and San Diego DAs	8.87	4.73
- Sandy Valley	8.87	4.73
San Francisco* (T)		
- Central, Juniper and Montrose-Evergreen DAs	8.87	4.73
San Jose* (T)		
- North, West and South DAs	8.87	4.73
- San Juan	8.87	4.73
- San Lucas	8.87	4.73
- San Luis Obispo	9.19	5.05
- San Marcos* (T)	8.87	4.73
- San Martin	8.87	4.73
- San Mateo* (T)	8.87	4.73

z Correction.

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>		<u>MONTHLY RATE</u>	
		<u>FLAT</u>	<u>MEASURED</u>
- San Pedro*	(T)	\$8.87	\$4.73
- San Clemente Island RIA		8.87	4.73
- San Rafael*	(T)	8.87	4.73
- Santa Ana*		8.87	4.73
Santa Clarita*	(T)		
- Newhall-Castaic and Saugus Canyon Country DAs		8.87	4.73
- Santa Cruz		8.87	4.73
- Santa Margarita		8.87	4.73
- Santa Rosa		8.87	4.73
- Saratoga*	(T)	8.87	4.73
- Saticoy*		8.87	4.73
- Sausalito*	(T)	8.87	4.73
- Sebastopol		8.87	4.73
- Selma		9.94	5.79
- Sequoia		8.87	4.73
- Shafter		8.87	4.73
- Shasta Lake		11.35	7.21
- Shingle Springs		8.87	4.73
- Shoshone		8.87	4.73
- Valley Junction RIA		8.87	4.73
- Sierraville		8.87	4.73
- Silverado*	(T)	8.87	4.73
- Simi Valley*	(T)	8.87	4.73
- Smartsville		10.52	6.38
- Soda Springs		8.87	4.73
- Soledad		8.87	4.73
- Sonoma		8.87	4.73
Sonora			
- Juno and Main DAs			4.73
- South Placer		8.87	4.73
- South San Francisco*	(T)	8.87	4.73

z Correction.

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- South Tahoe	\$8.87	\$4.73
- Springville	8.87	4.73
- Stinson Beach-Bolinas	8.87	4.73
- Stockton	8.87	4.73
- Stonyford	8.87	4.73
- Stratford	8.87	4.73
- Sunnyvale* (T)	8.87	4.73
- Sunol* z	8.87	4.73
- Sutter Creek	8.87	4.73
- Tehachapi	8.87	4.73
- Temescal Canyon* (T)	8.87	4.73
- Terra Bella	8.87	4.73
- Thornton	8.87	4.73
- Three Rivers	8.87	4.73
- Tipton	8.87	4.73
- Tomales	9.94	5.79
- Torrance* (T)	8.87	4.73
- Trabuco* (T)	8.87	4.73
- Tracy	8.87	4.73
- Tres Pinos	8.87	4.73
- Trinidad	12.10	7.96
- Truckee	8.87	4.73
- Tulare	8.87	4.73
- Turlock	9.62	5.48
- Ukiah	8.87	4.73
- Upper Lake	8.87	4.73
- Vacaville	8.87	4.73
- Vallejo* z	8.87	4.73
- Valley Center* (T)	8.87	4.73
- Valley Ford	8.87	4.73
- Valley Springs	8.87	4.73

z Correction.

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(1) Rate per month for each residence primary individual flat or measured rate service.

<u>EXCHANGE</u>		<u>MONTHLY RATE</u>	
		<u>FLAT</u>	<u>MEASURED</u>
- Van Nuys*	(T)	\$8.87	\$4.73
- Ventura Central*		8.87	4.73
- Ventura East*	(T)	8.87	4.73
- Verdi		8.87	4.73
- Vina		8.87	4.73
- Visalia		8.87	4.73
- Vista*	(T)	8.87	4.73
- Walker Basin		8.87	4.73
- Wallace		8.87	4.73
- Walnut Creek*	(T)	8.87	4.73
- Warner Springs		8.87	4.73
- Wasco		8.87	4.73
Waterford			
- Main DA		9.94	5.79
- Don Pedro DA		8.87	4.73
- Watsonville		9.62	5.48
- Weed		8.87	4.73
- Weott		8.87	4.73
- Wheatland		9.94	5.79
- Willits		8.87	4.73
- Willows		8.87	4.73
- Windsor		8.87	4.73
- Winters		8.87	4.73
- Woodcrest*	(T)	8.87	4.73
- Woodlake		9.94	5.79
- Woodland		8.87	4.73
- Woodside*	(T)	8.87	4.73
- Yorba Linda*	(T)	8.87	4.73
- Yosemite		8.87	4.73
- Yountville		8.87	4.73
- Yreka		8.87	4.73

* ZUM exchange.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(2) The rate for each minute of use¹ applies as follows:

Measured rate² residence service

(a) Day Rate, Evening Rate, Night and Weekend Rates apply as follows:

MONDAY THRU FRIDAY

RATE SCHEDULE

Hours³

8:00 A.M. to 5:00 P.M.

DAY

5:00 P.M. to 11:00 P.M.

EVENING

11:00 P.M. to 8:00 A.M.

NIGHT & WEEKEND

SATURDAY AND SUNDAY

Hours

All

NIGHT & WEEKEND

HOLIDAYS

New Year's Day/January 1

Washington's Birthday/3rd Monday
in February

Independence Day/July 4

Labor Day

Thanksgiving Day

Christmas Day/December 25

Hours

All

NIGHT & WEEKEND

NOTE 1: Or fraction thereof.

NOTE 2: See (E) preceding.

NOTE 3: To, but not including.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(2) The rate for each minute of use¹ applies as follows:
 Measured rate² residence service (Cont'd)

(b) Timed Measured Rate Service

	All Local Calls	ZUM Zone 3 Calls
DAY RATE		
First Minute ^{3,4}	\$0.0228 (R)	\$0.0554 (R)
Additional Minute ^{3,4}	0.0072 (R)	0.0123 (R)
EVENING RATE		
First Minute ^{3,4}	0.0160 (R)	0.0388 (R)
Additional Minute ^{3,4}	0.0050 (R)	0.0086 (R)
NIGHT & WEEKEND RATE		
First Minute ^{3,4}	0.0091 (R)	0.0222 (R)
Additional Minute ^{3,4}	0.0029	0.0049 (R)

NOTE 1: Or fraction thereof.

NOTE 2: See (E) preceding.

NOTE 3: Fractional amounts are rounded to the nearest cent.

NOTE 4: Or fraction thereof.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.2 Local Exchange Services (Cont'd)

(F) Residence Rates and Charges (Cont'd)

(3) Measured Rate Service Call Allowances

Services and allowances included I measured service are as shown follows:

<u>Services</u>	<u>Monthly Allowance</u>	<u>USOC</u>	
- Individual Line Flat Rate Residence Service	NO	RALRR	(L)
- Flat Rate PBX Trunk Line	NO	TFR++	(L)
	NO	RHR++	(L)
- Individual Line Measured Rate Residence Service	\$2.36	RALMR	
 (4) Hunting Service			
- Each Individual Residence Line arranged for Hunting	.40	HUNTG	

(L) Formerly on Sheet 929-A-18.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business

(T)

(A) General Regulations

(T)

Foreign Exchange service provides a telephone number and dial tone from an exchange other than the exchange which would normally provide telephone service to the customer.

(N)

(N)

(1) Applicability

(L)

Applicable to the resale of business foreign exchange service within Pacific Bell Telephone Company exchanges and district areas and Foreign Exchange service provided from a Connecting Company.

(T)

(T)

(2) Territory

Within Pacific Bell Telephone Company exchanges or district areas contiguous and noncontiguous to the foreign exchange or district areas as exchanges or district areas are defined on maps filed as part of the schedules.

(T)

(L)

Within Pacific Bell Telephone Company exchanges or district areas contiguous and noncontiguous to the Connecting Company foreign exchange or district areas as shown in (F)(6) following and as defined on maps filed as part of the tariff schedules¹.

(N)

(N)

(3) Definitions

(T)

(a) Contiguous Exchange or District Area

(T)

Contiguous exchange or district area service contemplates service furnished between:

(i) Two exchanges that are contiguous, and that are not divided into district areas

(T)

(ii) A district area of an exchange and a contiguous exchange that is not divided into district areas

(T)

NOTE 1: Refer to Connecting Company tariffs as appropriate.

(N)

Material omitted now on Sheet 929-A-1.

|

(L) Formerly on Sheet 929-A-2.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(A) General Regulations (Cont'd)

(3) Definitions (Cont'd)

(iii) A district area of one exchange and a contiguous district area of another exchange

(iv) Two district areas of one exchange which are contiguous to each other.

(b) Foreign Exchange or District Area

Foreign Exchange or District Area means the exchange or district area from which the service is rendered.

(c) Local Exchange or District Area

Local exchange or District Area means the exchange or district area in which the primary station is located.

(d) Local Service Area

(i) The serving exchange determines the local service area.

(ii) Local and Extended Service

Rates for local and extended service furnished from Pacific Bell exchanges comprehend service without additional charges as set forth in 18.6.1.(B) and 18.6.2.(A).

Rates for local or extended service furnished from a Connecting Company exchange comprehend service without additional charges, as set forth in the tariff provisions of the Connecting Company which indicated the local service areas.

(iii) Reserved

(L) Formerly on Sheet 929-A.

(L)x Formerly on Sheet 929-A-34.

Material omitted now reflected in 18.6.2.

(T)

(T)

(T)

(T)(L)

(T)

(T)

(T)

(L)

(T)

(T)

(T)

(T)

(T)(L)x

(L)x

(T)

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(A) General Regulations (Cont'd) (T)

(3) Definitions (Cont'd) (T)

(e) Noncontiguous Exchange or District Area (T)

Noncontiguous exchange or district area service
contemplates service furnished between:

(i) Two exchanges that are noncontiguous (T)

(ii) Two district areas of one exchange which are noncontiguous
to each other (T)

Foreign Exchange Service furnished between an exchange and
a noncontiguous district area of a contiguous exchange
will be furnished under the same conditions as service
furnished between two noncontiguous exchanges.

(f) Remote Island Area (RIA) (T)

A specified geographical area, surrounded by unfiled
territory, that is served and rated from and is considered
a part of a designated exchange.

(g) Terminals (N)

"Terminals," as used in Rates and Charges, means the
stations or station and PBX attendant position between
which the off-premises line is connected. (N)

Residence service now on Sheet 929-A-63. (N)

Material omitted now on Sheet 929-A. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(A) General Regulations (Cont'd)

(4) Limitations or Special Conditions

(a) Limitation of Foreign Exchange Service Extended into a Different LATA.

On or after January 30, 1985, Foreign Exchange Service extended into a contiguous exchange, and located in a different LATA will be provided only to those CLC Reseller end users of record as of January 30, 1985. Existing CLC Reseller end users may continue with their present service until such time as the service is disconnected. A move or change to another location will terminate this grandfathered status. Supersedures are not allowed.

(b) Intercompany Foreign Exchange

(i) Foreign Exchange provided from a Connecting Company is dependent upon the availability of facilities from that Company.

(ii) Flat rate service in connection with foreign exchange service will be in accordance with the tariff provisions of the foreign exchange from which service is rendered.

(iii) In addition to the basic exchange services, foreign exchange station service, mileage and usage rates contained in these tariff schedules, other rates and charges for optional services may apply from Connecting Companies. Such optional services, rates and charges will be provided in accordance with the tariff provisions of the Utility providing the service.

(c) Remote Island Areas

Foreign Exchange service will not be offered from a remote island area (RIA).

(L) Formerly on Sheet 929-A-10.

(L)x Formerly on Sheet 929-A-7.

Material omitted now on Sheets 929-A-4 and 929-A-5.

Residence PBX now on Sheet 929-A-66.

(T)

(T)

(N)

(T)(L)

(L)

(N)

(N)

(L)x

(L)x

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(A) General Regulations (Cont'd) (T)

(4) Limitations or Special Conditions (Cont'd) (T)

(d) Business CLC Reseller end users in Pacific Bell Telephone Company territory who generate high volume, inbound, number specific calling patterns as a result of their media triggers, may be assigned telephone numbers from a central office other than their normal serving central office, exclusively at the discretion of the Utility with the concurrence of the CLC Reseller. Such arrangements will be without the application of foreign exchange or foreign prefix charges. However, at the CLC Reseller's request, the Utility will provide a different high volume prefix, at applicable foreign exchange and/or foreign prefix rates. (T)(L)

(5) Services (T)

(a) Except as otherwise provided in these regulations: (L)x

Resale services furnished in the local exchange or district area will be available in connection with Foreign Exchange Service in accordance with the tariff provisions of the local exchange or district area for the particular classification of service furnished.

Foreign exchange service Resale will be furnished subject to the same regulations as applicable to similar classifications of telephone service.

(b) PBX Systems

(i) PBX systems connected for foreign exchange trunk service but not connected for service from the local exchange and extension service provided in connection with individual foreign exchange service, will be furnished in accordance with the tariff provisions of the foreign exchange for the particular classifications of service furnished. (L)x

(L) Formerly on Sheet 929-A-8. (N)

(L)x Formerly on Sheet 929-A-3. |

Material omitted now on Sheet 929-A-5. (N)

Residence service now on Sheet 929-A-68. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(A) General Regulations (Cont'd) (T)

(5) Services (Cont'd) (T)

(ii) PBX systems connected for foreign exchange trunk service and connected for service from the local exchange will be furnished in accordance with the tariff provisions of the local exchange for the particular classification of service furnished. (L)

(c) Extension services, PBX Stations, Telephone Answering Equipment Stations and Extension of Trunk Lines (L)x

Such services will be installed up to and including the Utility's local loop demarcation point. (L)x

(i) Business Service (T)

Resale business extension services, Resale PBX stations, Resale telephone answering equipment stations and secretarial line extensions of trunk lines will be installed at the Utility's local loop demarcation point only on a premises of the same CLC Reseller end user except as otherwise provided in (ii) below. (T)

(ii) General (T)

Extension services in connection with individual line primary stations and secretarial line extensions of trunk lines terminating on telephone answering equipment, served from a dial central office will be installed at the Utility's local loop demarcation point on a premises of a different CLC Reseller end user for answering purposes only and will be equipped to prevent outgoing calls.

CLC Reseller end users for whom an extension service, PBX station, telephone answering equipment station or secretarial line extension of a trunk line is installed in a contiguous foreign exchange area are not required to take service of the exchange from which service normally would be rendered on the premises on which such services are located.

(L) Formerly on Sheet 929-A-3. (N)

(L)x Formerly on Sheet 929-A-4. |

Residence service now reflected on Sheet 929-A-68. Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(A) General Regulations (Cont'd) (T)

(5) Services (Cont'd) (T)

(c) Extension services, PBX Stations, Telephone Answering
Equipment Stations and Extension of Trunk Lines (Cont'd)

(ii) General (Cont'd) (T)

Mileage rates as set forth in 18.6.6 following are applicable to off-premises extension services, PBX stations, telephone answering equipment stations and secretarial line extensions of trunk lines in addition to the rates applicable for such services.

(d) The tariff provisions of the local exchange or district area applicable to mileage rates and service charges will apply in connection with foreign exchange service. Labor and supplemental equipment beyond the Utility's local loop demarcation point are the responsibility of the CLC Reseller.

(e) Additional listings and lines of information will be furnished in the local or foreign directories in accordance with the tariff provisions in effect for the directory containing the additional listing or line of information.

(f) Measured Rate Service, Zone Usage Measurement Service and toll rates in connection with Foreign Exchange Service will be in accordance with the tariff provisions of the foreign exchange or district area from which service is rendered.

Residence service now reflected on Sheet 929-A-67.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(T)

(A) General Regulations (Cont'd)

(T)

(5) Services (Cont'd)

(T)

(g) Reserved

(T)

(D)

(D)

(h) Foreign Exchange service local telephone calls requiring the assistance of a Utility operator, see 18.6.7 following.

(i) Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in 18.13.1(D)(14).

(j) Foreign exchange service CLC Reseller end users are not required to take service of the exchange from which service normally would be rendered.

(T)(L)

(L)

(L) Formerly on Sheet 929-A-36.
Deleted material is now reflected on Sheet 886.
Material omitted is now reflected on Sheet 929-A-3.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(T)

(A) General Regulations (Cont'd)

(T)

(6) Application of Mileage Rates

(a) Foreign Exchange Mileage Rate

(i) Between Contiguous Exchanges or District Areas

Foreign exchange mileage rates as shown in (F)(5)(a) following, are applicable to the airline distance measured from the CLC Reseller end user's primary station or PBX attendant position to the nearest point on the common boundary of the foreign exchange or district area and the local exchange or district area.

(T)

(T)

Foreign exchange service in a remote island area:

(L)

Foreign exchange mileage rates as shown in (F)(5)(a) following are applicable to the airline distance measured from the CLC Reseller end user's primary station or PBX attendant position within a remote island area (RIA) to the nearest point on the boundary of the foreign exchange contiguous to the RIA's designated host exchange.

(T)

(T)

(ii) Between Noncontiguous Exchange or District Areas

Foreign exchange mileage rates as shown in (F)(5)(b) following, are applicable to the airline distance between the rate centers of the foreign exchange or district area and the local exchange or district area as set forth in Schedule Cal.P.U.C. No. A6.2.7.

(T)

(T)

z

Foreign exchange service in a remote island area:

Foreign exchange mileage rates as shown in (F)(5)(b) following are applicable to the airline distance between the rate centers of the foreign exchange or district area and the RIA's designated host exchange.

(T)

(T)

(L)

z Correction of tariff reference.

(N)

(L) Formerly on Sheet 929-A-9.

Material omitted now on Sheet 929-A-4.

Residence service now reflected on Sheet 929-A-69.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(T)

(A) General Regulations (Cont'd)

(T)

(6) Application of Mileage Rates (Cont'd)

(T)

(D)

(D)

(b) 911 Emergency Service

For exceptions to the application of foreign exchange mileage rates as applied to 911 exchange lines refer to Schedule Cal.P.U.C. No. A9.2.1.

(c) Suburban Mileage

(N)

Suburban mileage may be applicable with services involving Connecting Companies. Refer to Connecting Company tariffs for applicability.

(N)

Material deleted now on Sheet 929-A-8.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(T)

(B) Los Angeles Extended Area

(L)

(1) Applicability

(N)

Applies to business Foreign Exchange service when service is furnished from a designated Los Angeles District Area to a specified contiguous or noncontiguous exchange, as shown following.

(N)

(2) Descriptions

(T)

(a) Los Angeles Service in Contiguous Exchanges

(L)

Los Angeles business foreign exchange service will be furnished in certain specified contiguous exchanges and district areas at exception rates for contiguous service in Rate Areas A, B and C as shown in (F)(5)(a)(iii) and (iv) following.

(T)

(i) Rate Areas

For purposes of administration of this schedule, the rate areas set forth below are defined as follows:

Rate Area A is an area lying wholly within the local exchange or district area, all points in which are within one-quarter mile airline distance from the common boundary of the local and Los Angeles exchange areas.

Rate Area B is an area lying wholly within the local exchange or district area, all points in which are beyond one-quarter mile airline distance and within one-half mile airline distance from the common boundary of the local and Los Angeles exchange areas.

Rate Area C is an area lying wholly within the local exchange or district area, all points in which are beyond one-half mile airline distance from the common boundary of the local and Los Angeles exchange areas.

(L)

(L) Formerly on Sheet 929-A-20.
Material omitted now on Sheet 929-A-3.
Residence service now on Sheets 929-A-67.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(B) Los Angeles Extended Area (Cont'd) (T)

(2) Descriptions (Cont'd) (T)

(a) Los Angeles Service in Contiguous Exchanges (Cont'd) (L)

(ii) Designated Serving District Area

Los Angeles Rate Area foreign exchange service will be furnished from a central office of the following designated district area:

<u>Local Exchange or District Area</u>	<u>Los Angeles Exchange Serving District Area</u>
Alhambra	District Area 4
Beverly Hills	District Area 13
Burbank: Burbank DA	District Area 14
Compton: Compton DA	District Area 6
Compton: Gardena DA	District Area 9
Culver City	District Area 11
Glendale	District Area 2
Hawthorne	District Area 9
Inglewood	District Area 9
Montebello	District Area 5
North Hollywood	District Area 14
Pasadena: Pasadena DA	District Area 3

(L)

(D)
 (D)
 (N)
 (N)

(L) Formerly on Sheet 929-A-21.
 Material omitted now in different form on Sheets 929-A-32 and 929-A-33.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(T)

(B) Los Angeles Extended Area (Cont'd)

(T)

(2) Descriptions (Cont'd)

(L)

(b) Los Angeles Service in Noncontiguous Exchanges

Los Angeles business foreign exchange service will be furnished in certain specified noncontiguous exchanges and district areas at exception rates for noncontiguous service as shown in (F)(2)(c) following, plus mileage rates shown in (F)(5)(b)(i) and (ii) following.

(T)
(T)

(i) Noncontiguous Service Exception Rate Exchanges and Designated Serving District Area

For purposes of administration of this schedule, the exchanges to which Los Angeles noncontiguous exception rate foreign exchange service is offered, and the designated serving district area are as follows:

(aa) Group I Exchanges are those noncontiguous exchanges and District Areas of exchanges in the Los Angeles Extended Area shown following. These exchanges are offered Los Angeles foreign exchange service at exception line rates and contiguous mileage rates.

(L)

(L) Formerly on Sheet 929-A-22.

Material omitted now in different form on Sheets 929-A-34, 929-A-35, and 929-A-36.

(D)
|
(D)
(N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(T)

(B) Los Angeles Extended Area (Cont'd)

(T)

(2) Descriptions (Cont'd)

(L)

(b) Los Angeles Service in Noncontiguous Exchanges (Cont'd)

(i) Noncontiguous Service Exception Rate Exchanges and Designated Serving District Area (Cont'd)

(L)

(aa) Group I (Cont'd)

(N)

Group I Exchanges and the Designated Serving District Area:

(L)

Local Exchange or District Area

Los Angeles Exchange Serving District Area

Arcadia
Burbank: Sun Valley DA
El Monte
El Segundo
La Crescenta
Lomita
Pasadena: La Canada DA
San Pedro
Torrance
Van Nuys

District Area 3
District Area 14
District Area 4
District Area 9
District Area 2
District Area 6
District Area 3
District Area 6
District Area 6
District Area 14

(L)

(L) Formerly on Sheet 929-A-23.

Material omitted now in different form on Sheet 929-A-37.

(D)
(D)
(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service (Cont'd)

(C) General Rates And Charges (Cont'd)

(1) Foreign Exchange Mileage Rates (Cont'd)

(a) Business Service (Cont'd)

(ii) Noncontiguous Exchanges or District Areas (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Mileage Unit In Miles</u> *
Foreign Exchange Service from Los Angeles in a noncontiguous local exchange or district area as shown in (D)(1)(b)(i), Group I Exchanges, following;			
Resale access line, Resale Centrex station line and Resale PBX trunk			
- First 1/2 mile	1LHAY	\$.79 (R)	1/2
- Each additional 1/4 mile	1LHAY	.40 (R)	1/4

* Fractional mileage units are rated as whole units.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(B) Los Angeles Extended Area (Cont'd) (T)

(2) Descriptions (Cont'd) (T)

(b) Los Angeles Service in Noncontiguous Exchanges (Cont'd) (T)

(i) Noncontiguous Service Exception Rate Exchanges and Designated Serving District Area (Cont'd) (N)

(aa) Group I (Cont'd) (N)

Foreign Exchange Mileage (T)(L)

Group I foreign exchange mileage rates in (F)(5)(b)(ii) following, apply to the airline distance measured from the CLC Reseller end user's primary station or PBX attendant position to the nearest point on the common boundary of the exchanges and district areas as shown below: (T)

Local Exchange or District Area

Common Boundary of:

Arcadia
 Burbank:
 Sun Valley DA

Arcadia and Pasadena
 Burbank:
 Sun Valley DA
 and North Hollywood
 El Monte and Alhambra
 El Segundo and Inglewood
 La Crescenta and Glendale
 San Pedro and Compton
 Pasadena: La Canada and
 Pasadena DAs
 San Pedro and Compton
 Torrance and Compton
 Van Nuys and
 North Hollywood

El Monte
 El Segundo
 La Crescenta
 Lomita
 Pasadena:
 La Canada DA
 San Pedro
 Torrance
 Van Nuys

(L)
 (L)x
 (L)x

(L) Formerly on Sheet 929-A-24.

(L)x Formerly on Sheet 929-A-25.

Material omitted now in different form on Sheet 929-A-38.

(D)
 (N)
 |
 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(B) Los Angeles Extended Area (Cont'd) (T)

(2) Descriptions (Cont'd) (T)(L)

(b) Los Angeles Service in Noncontiguous Exchanges (Cont'd)

(i) Noncontiguous Service Exception Rate Exchanges and Designated Serving District Area (Cont'd)

(bb) Group II Exchanges are those noncontiguous exchanges in the Los Angeles Extended Areas shown following. These exchanges are offered Los Angeles foreign services at exception line rates and noncontiguous mileage rates. (T)

Group II Exchanges and the Designated Service District Area: (L)x

<u>Local Exchange or District Area</u>	<u>Los Angeles Exchange Serving District Area</u>	
Agoura	District Area 14	
Canoga Park	District Area 14	
Northridge	District Area 14	
Reseda	District Area 14	(L)x

Foreign Exchange Mileage (N)

Group II foreign exchange mileage apply to the interexchange mileage between the local exchange and North Hollywood. (T)(L)y (T) (L)y

Local Exchange or District Area

	<u>To the Rate Center of</u>	
Agoura	North Hollywood	
Canoga Park	North Hollywood	
Northridge	North Hollywood	
Reseda	North Hollywood	(N)

(L) Formerly on Sheet 929-A-23.
 (L)x Formerly on Sheet 929-A-24.
 (L)y Formerly on Sheet 929-A-25.

Material omitted now in different form on Sheet 929-A-85. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(C) Foreign District Area Service (Cont'd) (T)(L)

(1) Description

Applicable to foreign district area service within the same exchange.

(2) Application of Mileage Charges (T)

(D)

Within a district area contiguous and noncontiguous to the district area of the same exchange in which the CLC Reseller End User primary station is located.

The rates as set forth in (F)(5)(a) and (b) following, and regulations applicable thereto of this schedule, apply. (T)

(3) Territory (T)

Within Pacific Bell exchanges divided into district areas as said exchanges and district areas are defined on maps filed as part of the tariff schedules. (L)

(L) Formerly on Sheet 929-A-98.

Material omitted now in different form on Sheet 929-A-85.

(D)
(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(T)

(D) Foreign Prefix Service

(T)(L)

(1) Description

(T)

Service of a prefix furnished within an exchange or district area from a central office other than the central office normally serving the area in which the primary station is located.

(2) Regulations

(T)

(a) Where facilities and operating conditions permit, a prefix furnished within an exchange or district area from a central office other than the normal serving central office, as designated by the Utility, will be furnished subject to the basic access line rate, foreign exchange increment charge, usage, and mileage charges as shown in (F) following.

(T)

(T)

(T)

(b) Foreign Prefix Service is limited to Resale access line business service, Resale Centrex Service and to Resale PBX trunk line service.

(T)

Exception: Foreign Prefix Service, in conjunction with Foreign Exchange Service or Foreign District Area Service, is limited to Resale business measured rate service and Resale business measured rate trunks, and Resale Centrex measured service.

(T)

(T)

(L)

(L) Formerly on Sheet 929-B.

(D)

(N)

Material omitted now in different form on Sheets 929-A-86 and 9291-A-87.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(T)

(D) Foreign Prefix Service (Cont'd)

(T)(L)

(3) Utility Initiated Prefix Assignments

(T)

CLC Reseller end users who are assigned numbers in prefixes served from other than the normal serving central offices at the initiation of the Utility may retain these numbers, at the discretion of the Utility, without application of the charge for Foreign Prefix Service for these services as long as the location of the primary station remains within the same building.

If the primary station location is moved to another building, the CLC Reseller has a choice of obtaining a new telephone number or retaining the present telephone number at the additional Foreign Prefix Service charge per line as shown in (F)(5)(c) following.

(T)

Where the Utility has waived application of Foreign Prefix Service charges under the conditions described, the Foreign Prefix Service charge will be applied to additional lines, served from other than their normal serving central office, as may be ordered by the CLC Reseller.

(L)

(L) Formerly on Sheet 929-B-1.

(N)

Material omitted now reflected in 18.6.2.(B)(3)(c) and 18.6.2.(F)(3).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(D) Foreign Prefix Service (Cont'd) (T)(L)

(4) Foreign Prefixes Associated with High Volume Calling. (T)

See 18.6.3 (A)(4)(d) preceding for exceptions to foreign exchange/foreign prefix charges. (T)

(5) Foreign Prefix Service in Conjunction with Intercompany Foreign Exchange or Foreign District Area Service: (T)

Where facilities and operating conditions permit, Foreign Prefix Service may be provided in conjunction with the Utility's or Connecting Company's Foreign Exchange Service or Foreign District Area Service. The Foreign Prefix Service charge shown in (F)(5)(c) following, will apply. (T)(L)

(6) Application of Charges for Foreign Prefix Service (T)(L)x

Where facilities and operating conditions permit, a prefix furnished within an exchange or district area from a central office other than the normal serving central office, will be furnished subject to mileage charges for the airline distance between these central offices. This central office mileage charge is in addition to applicable rates and other mileage charges, i.e., foreign exchange or foreign district area mileage charges. The Foreign Prefix Service charge as shown in (F)(5)(c) following will apply. (T)(L)x

(7) Territory (T)(L)

Within the base rate area or suburban area of a listed exchange, district area as said areas and zones are defined on maps filed as part of the tariff schedules. (L)

(L) Formerly on Sheet 929-B-2. (D)
 (L)x Formerly on Sheet 929-B-3. (N)
 Material omitted now reflected in 18.6.2.(B)(3)(d) and 18.6.2.(F)(4). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(T)

(E) Routes Involving Connecting Company Exchanges

(T)(L)

(1) Description

Applicable to Resale business foreign exchange service furnished from a Connecting Company exchange.

(T)

(2) Regulations

(T)(L)

Except as otherwise provided in this tariff section, the regulations as set forth in (A) preceding are applicable to Connecting Company Foreign Exchange services.

(N)

(N)

(3) Hunting Service

(T)(L)x

Hunting service denotes two or more central office lines or trunks from the same central office that are arranged to transfer an incoming call to the next available associated line or trunk when the called number is busy. Only applicable to Verizon of California.

(T)(L)x

The Hunting service rate as shown in (A)(6)(d) following, is applicable to each individual line or each PBX trunk arranged for Hunting service.

(N)

(N)

(4) Suburban Mileage Rates

(L)y

(a) Between Contiguous Exchanges

Suburban mileage rates specified in (F)(6)(g)(i) following, are applicable to the airline distance measured from the point on the common boundary of the foreign and local exchange as defined in (A)(6)(a) preceding, to the nearest point on the base rate area boundary of the foreign exchange.

(T)

(T)

(b) Between Noncontiguous Exchanges

Suburban mileage is not applicable in noncontiguous routes.

(L)y

Residence Service now on Sheet 929-A-71.

(N)

(L) Formerly on Sheet 929-A-34.

(L)x Formerly on Sheet 929-A-40.

Material omitted now on Sheet 929-A-10.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(T)

(E) Routes Involving Connecting Company Exchanges (Cont'd)

(T)(L)

(5) Extension Services, PBX Station, Telephone Answering
Equipment Station and Extensions of Trunk Lines

(N)

Except as otherwise provided in this tariff section, the regulations as set forth in (A) preceding are applicable to extension services, PBX stations, telephone answering equipment stations and extensions of trunk lines.

(N)

In the following cases, extension services will be furnished in accordance with the tariff provisions of the local exchange applicable to extension services:

(L)

Fowler service furnished in Caruthers
Fowler service furnished in Del Rey
Fowler service furnished in Fresno
Fowler service furnished in Selma
Lancaster service furnished in Rosamond
Lindsay service furnished in Porterville
Lindsay service furnished in Tulare
Novato service furnished in Ignacio
Novato service furnished in Petaluma z
Reedley service furnished in Dinuba
Reedley service furnished in Kingsburg
Reedley service furnished in Orange Cove
Reedley service furnished in Parlier

(L)

z Correction.

(N)

(L) Formerly on Sheet 929-A-60.

Material omitted now on Sheet 929-A-11.

Residence service now on Sheet 929-A-72.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(E) Routes Involving Connecting Company Exchanges (Cont'd) (T)

(6) Routes Between Contiguous Exchanges Located In Different States (T)(L)
 But Within Each Others Local Service Area

(a) Description

Applicable to Resale business foreign exchange service (T)
 furnished from an exchange located in another state, contiguous
 to a Pacific Bell exchange, and both exchanges are within each
 other's local service area. (T)(L)

(b) Regulations (N)

Except as otherwise provided in this tariff section, the
 regulations applicable to Connecting Company Foreign Exchange
 services are as set forth in (A) preceding. (N)

(c) Availability of Service (T)(L)x

The furnishing of service will require certain physical
 arrangements of the facilities of the Utility and is therefore
 subject to the availability of such facilities. (L)x

(c) Toll Rates (L)

Toll rates in connection with foreign exchange service will be
 in accordance with the tariff provisions of the foreign
 exchange. (L)

Residence Service now on Sheet 929-A-73. (N)
 (L) Formerly on Sheet 929-A-87.
 (L)x Formerly on Sheet 929-A-93.
 Material omitted now on Sheet 929-A-12. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(E) Routes Involving Connecting Company Exchanges (Cont'd) (T)

(7) Centrex Station Service (T)(L)

(a) Description

Applicable to foreign exchange Resale Centrex station service furnished in connection with Resale Centrex primary service within a Connecting Company exchange. (T)

(b) Regulations

(i) In this schedule "Foreign Exchange" means the exchange in which the CLC Reseller end user's primary location is located and from where the dial tone office is located. "Local Exchange" means the exchange in which the Resale Centrex station is located. (T)

(ii) Service in this schedule will be furnished only to CLC Resellers for end users who have a Resale Centrex Service located in a Connecting Company exchange. Service will be furnished where facilities and operating conditions permit. (T)

(iii) The local service area in connection with service furnished in this schedule will be the local service area effective in connection with the Resale Centrex Service located at the CLC end user's primary location in the foreign exchange. (T)

(iv) The toll and measured rate service applicable in connection with toll and measured rate service respectively, over foreign exchange Resale Centrex station lines will be in accordance with the tariff provisions of the foreign exchange from which service is received. (T)(L)

(L) Formerly on Sheet 929-A-79. (N)
Material omitted now on Sheets 929-A-13 and 929-A-15. |
Residence service now on Sheets 929-A-74 and 929-A-76. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(E) Routes Involving Connecting Company Exchanges (Cont'd) (T)(L)

(7) Centrex Station Service (Cont'd) (T)

(b) Regulations (Cont'd)

(v) Foreign exchange Resale Centrex Station Service CLC Reseller end users are not required to take service of the Local exchange from which service normally would be rendered. (T)

(vi) Services available for use with regular Resale Centrex stations in the local exchange will be furnished in connection with foreign exchange Resale Centrex Station Service in accordance with the tariff provisions of the local exchange unless otherwise specified in the tariffs. (T)

(vii) The tariff provisions of the local exchange applicable to service and labor charges and supplemental equipment will apply in connection with foreign exchange service furnished in this schedule. (T)

(viii) Each Resale Centrex station will be provided for the use of the Resale Centrex Service CLC Reseller end users. (T)

(ix) Additional listings and lines of information will be furnished to foreign exchange CLC Reseller end user in local or foreign exchange directories in accordance with the tariff provisions in effect for the directory containing the additional listing or line of information. (T)(L)

(L) Formerly on Sheet 929-A-80.

Material omitted now on Sheets 929-A-14 and 929-A-15.

Residence service now on Sheets 929-A-75 and 929-A-76.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(E) Routes Involving Connecting Company Exchanges (Cont'd) (T)(L)

(7) Centrex Station Service (Cont'd) (T)

(b) Regulations (Cont'd) (T)

(xi) The foreign exchange mileage rate, as shown in (F)(6)(e)(iii) and (F)(6)(f) following, are applicable. (T)

(xii) No mileage charge is applicable, to an extension station from a Resale Centrex primary station where both stations are located within Zone I of the same CLC Reseller end user location as the Resale Centrex primary station. (T)

(xiii) Territory (T)

Within Pacific Bell Telephone Company Exchanges as said exchanges are defined on maps filed as part of the tariff schedules. (L)

(L) Formerly on Sheet 929-A-81.

Material omitted now on Sheets 929-A-14 and 929-A-15.

Residence service now on Sheets 929-A-75 and 929-A-76.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges

(1) Available Classes of Service

Foreign Exchange service (FXS) is offered on the following
 Business classes of service:

<u>SERVICE</u>	<u>USOC</u>	
Answering Line Service		(T)
FXS Resale Business Answering Line Terminating on a 6-Line Concentrator	7FB++	(N) (T) (L)
FXS Resale Business Answering Line Terminating on a Telephone Answering Service	7FL++	(T) (L) (N)
Assured Trunk Line Service		(T) (L)
FXS Resale Measured Rate Business Service, First Trunk Line	TMB++	(T) (L)
FXS Resale Measured Rate Business Service, Additional Trunk Line	TM2++	(T) (L)
FXS Resale Measured Rate Business Service, Additional Trunk Line, Outward Only	TM3++	(T) (L)
FXS Resale Measured Rate Business Service Additional Trunk Line, Inward Only	TM4++	(T) (L)
Basic Trunk Line Service		(N)
FXS Resale First Manual or Combination Trunk Line	BMS++	(T)
FXS Resale DID Equipped Trunk Line	BMN++	(T)
FXS Resale Additional Manual or Combination Trunk Line	BM2++	(T)
FXS Resale Out Only Trunk Line	BM3++	(T)
FXS Resale In Only Trunk Line	BM4++	(T)
Centrex Service		(N)
FXS Resale Centrex Primary Access Line	CEN++	(T)
Resale Assured Trunk Terminating on Centrex, Resale Additional Trunk Line, Outward Only	TM3C+	(T)
Resale 911 Exchange Line	ZZYAN	(N)
	E91ET	(N)
	ZZYPX	(N)

(L) Formerly on Sheet 929-A-27.

Material omitted now on Sheet 929-A-27.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges

(1) Available Classes of Service (Cont'd)

Foreign Exchange service (FXS) is offered on the following
 Business classes of service:

SERVICE

USOC

Individual Line

FXS Resale Access Line Measured Rate Business
 Multiline Service (T)

RALMB z

(N)
 (L)
 (L)

(D)
 (D)

FXS Resale Access Line Measured Rate Business
 Single Line Customer (T)

RALSB z

(L)
 (L)

Material omitted now on Sheet 929-A-26.
 (L) Formerly on Sheet 929-A-26.
 z Correction of USOC.

(N)
 |
 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

** (T)

(F) Rates and Charges (Cont'd)

(2) Basic Access Line Rates and Foreign Exchange Increment Charges

** (T)

(a) All exchanges plus Los Angeles DAs 1-14 (excluding Los Angeles Area Exceptions, see (b) following).

The monthly rates for Foreign Exchange Services are as follows:

BUSINESS SERVICE	USOC	MONTHLY RATES	
		FEX INCREMENT CHARGE	BASIC RATE
- Answering Line Service ^{*,%,#}	7FB++ 7FL++	\$19.47 (I)	RR
- Assured Trunk Line Service ^{@,%,#}	TMB++ TM2++ TM3++ TM4++	** (T)	RR
- Basic Trunk Line Service ^{@,%,#}	BMS++ BMN++ BM2++ BM4++	** (T)	RR
- Centrex Exchange Access Trunking Charge ^{#,%, \$}	CEN++ TM3C+	.99 (I)	RR
- Business Individual Line Service ^{*,%,#}	RALMB RALSB	19.47 (I)	RR

- * Basic access line rate as shown in 18.6.2 (B)(3)(a).
 - @ Basic and Assured Trunk Line rates as shown in 18.3.4 (B)(2).
 - % Plus mileage rates as shown in 18.6.3 (F)(5) following.
 - \$ Centrex station rate applicable in foreign exchange, see 18.9 following.
 - # Plus installation charges as set forth in 18.6.3(F)(4).
- Local usage rates now reflected in (B)(3)(b)(2) preceding.
- ** Pending CPUC Approval of Advice Letter No. 21436.

** (T)
 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges (Cont'd)

(2) Basic Access Line Rates and Foreign Exchange Increment Charges
 (Cont'd)

(b) Los Angeles Exception Rate Treatment - Rate Areas A, B, and C.

The monthly rates for Foreign Exchange Services are as follows:

BUSINESS SERVICE	USOC	MONTHLY RATES			
		FEX INCREMENT CHARGE			BASIC RATE
		RATE AREA A	RATE AREA B	RATE AREA C	
- Resale Answering Line Service ^{*,%,#}	1FB++ 7FL++	\$20.97 (I)	\$22.47 (I)	\$23.97 (I)	RR
- Resale Assured Trunk Line Service ^{@,%,#}	TMB++ TM2++ TM3++ TM4++				RR
- Resale Basic Trunk Line Service ^{@,%,#}	BMS++ BMN++ BM2++ BM4++				RR
- Resale Centrex Exchange Access Trunking Charge ^{#,%, \$}	CEN++ TM3C+	.99 (I)	.99 (I)	.99 (I)	RR
- Resale Business Individual Line Service ^{*,%,#}	RALMB RALSB	20.97 (I)	22.47 (I)	23.97 (I)	RR

* Basic access line rate as shown in 18.6.2 (B)(3)(a).
 @ Basic and Assured Trunk Line rates as shown in 18.3.4 (B)(2).
 % Plus mileage rates as shown in 18.6.3 (F)(5) following.
 \$ Centrex station rate applicable in foreign exchange, see 18.9 following.
 # Plus installation charges as set forth in 18.6.3(F)(4).
 Local usage rates now reflected in (B)(3)(b)(2) preceding.

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Continued

** (T)
 (D)
 (D)
 (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges (Cont'd)

(2) Basic Access Line Rates and Foreign Exchange Increment Charges (Cont'd)

(c) Los Angeles Exception Rate Treatment - Groups I and II.

The monthly rates for Foreign Exchange Services are as follows:

BUSINESS SERVICE	USOC	MONTHLY RATES	
		FEX INCREMENT CHARGE	BASIC RATE
- Resale Answering Line Service ^{*,%,#}	7FB++ 7FL++	\$23.97 (I)	RR
- Resale Assured Trunk Line Service ^{@,%,#}	TMB++ TM2++ TM3++ TM4++		RR
- Resale Basic Trunk Line Service ^{@,%,#}	BMS++ BMN++ BM2++ BM4++		RR
- Resale Centrex Exchange Access Trunking Charge ^{#,%, \$}	CEN++ TM3C+	.99 (I)	RR
- Resale Business Individual Line Service ^{*,%,#}	RALMB RALSB	23.97 (I)	RR

* Basic access line rate as shown in 18.6.2 (B)(3)(a).

@ Basic and Assured Trunk Line rates as shown in 18.3.4 (B)(2).

% Plus mileage rates as shown in 18.6.3 (F)(5) following.

\$ Centrex station rate applicable in foreign exchange, see 18.9 following.

Plus installation charges as set forth in 18.6.3(F)(4).

Residence local usage rates reflected in (F)(2)(b) preceding.

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Continued

** (T)

** (T)

(D)

(D)

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

** (T)

(F) Rates and Charges (Cont'd)

(3) Foreign Exchange Extension Service and PBX Station Service

Monthly Rate

- Each extension service or PBX station* RR

(4) Nonrecurring Charges

Nonrecurring Charge

(a) Contiguous Exchange, Each Line or Trunk

- Individual Access Line	\$ 292.11	(I)
- Answering Line	292.11	
- Trunk Line Service	224.70	
- Trunk Line Service, TAS	224.70	
- Centrex Station Line	** (T) 268.07	
- Toll Terminal	292.11	
- Tie Line (FDA of same exchange only)	299.61	(I)

(b) Noncontiguous Exchanges, Each Line or Trunk

- Individual Access Line	292.11	(I)
- Answering Line	292.11	
- Trunk Line Service	224.70	
- Trunk Line Service, TAS	224.70	
- Tie Line (FDA of same exchange only)	457.29	
- Centrex Station Line	** (T) 425.75	(I)

(c) Foreign Prefix Service, (same exchange)

- Contiguous exchange, each line	292.11	(I)
- Contiguous exchange, each PBX trunk line	224.70	
- Noncontiguous exchange each line	292.11	
- Noncontiguous exchange, each PBX trunk line	224.70	(I)

* Extension service or PBX station rate applicable in foreign exchange for the particular classification of service furnished.

** (T)

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(D)
 (D)
 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges (Cont'd)

(T)

(5) Foreign Exchange Mileage Rates

(T) (L)

(a) Contiguous Exchanges or District Areas

(i) All contiguous exchanges (except where the Foreign Exchange and local exchange are both within the Los Angeles Service area[§])

Each Resale access line, each Resale PBX trunk line, and Resale Centrex station line:

All CONTIGUOUS EXCHANGES	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/2 MILE*	MILEAGE USOC
- Resale Answering Line Service	7FB++ 7FL++	\$.79	1LHBV
- Resale Assured Trunk Line	TMB++ TM2++ TM3++ TM4++		1LHAV
- Resale Basic Trunk Line	BMS++ BMN++ BM2++ BM4++		1LHAV
- Resale Centrex Station Line	CEN++ TM3C+		1LHBV 1LHAV
- Resale Individual Business Line	RALMB RALSB		1LHBV
- Resale 911 Exchange Line@	ZZYAN E91ET ZZYPX		1LXGV

(T)

(N)

(N)

(T)

(T) (L)

Residence service now on Sheet 929-A-83.

* Fractional mileage units are rated as whole units.

@ See (A)(6)(b) preceding.

§ See (ii) following.

(L) Formerly in different form on Sheet 929-A-11.

(D)

(D)

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)(L)

(5) Foreign Exchange Mileage Rates (Cont'd)

(a) Contiguous Exchanges or District Areas (Cont'd)

- (i) All contiguous Foreign District Areas (except where the Foreign Exchange and local exchange are both within the Los Angeles Service area[§])

Each Resale access line, each Resale PBX trunk line, and Resale Centrex station line:

FOREIGN DISTRICT AREAS	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/2 MILE*	MILEAGE USOC
- Resale Answering Line Service	7FB++ 7FL++	\$.79	1LHAZ
- Resale Assured Trunk Line	TMB++ TM2++ TM3++ TM4++		1LHAZ
- Resale Basic Trunk Line	BMS++ BMN++ BM2++ BM4++		1LHAZ
- Resale Centrex Station Line	CEN++ TM3C+		1LHBZ 1LHAZ
- Resale Individual Business Line	RALMB RALSB		1LHBZ

* Fractional mileage units are rated as whole units.

@ See (A)(6)(b) preceding.

§ See (ii) following.

(L) Formerly in different form on Sheet 929-A-11.

Material omitted now reflected on Sheets 929-A-84 and 929-A-85.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

** (T)

(F) Rates and Charges (Cont'd)

(5) Foreign Exchange Mileage Rates (Cont'd)

(a) Contiguous Exchanges or District Areas (Cont'd)

(ii) Los Angeles Service (except Rate Areas A, B, and C[§])

Where both the Foreign Exchange and local exchange areas are within the contiguous Los Angeles service areas.

Each Resale individual line, each Resale PBX trunk line, and Resale Centrex station line:

ALL CONTIGUOUS EXCHANGES	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/4 MILE*	MILEAGE USOC
- Resale Answering Line Service	7FB++ 7FL++	\$.39 (R)	1LHBU
- Resale Assured Trunk Line	TMB++ TM2++ TM3++ TM4++		1LHAU
- Resale Basic Trunk Line	BMS++ BMN++ BM2++ BM4++		1LHAU
- Resale Centrex Station Line	CEN++ TM3C+		1LHBU 1LHAU
- Resale Individual Business Line	RALMB RALSB		1LHBU
- Resale 911 Exchange Line@	ZZYAN E91ET ZZYPX		1LXGU

** (T)

* Fractional mileage units are rated as whole units.

@ See (A)(6)(b) preceding.

§ See (iii) following.

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(D)
 ** (T)
 |||
 ** (T)
 (D)
 (D)
 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges (Cont'd)

(5) Foreign Exchange Mileage Rates (Cont'd)

(a) Contiguous Exchanges or District Areas (Cont'd)

(ii) Los Angeles Service (except Rate Areas A, B, and C[§]) (Cont'd)

Where both the Foreign Exchange and local exchange areas are within the contiguous Los Angeles service areas.

Each Resale individual line, each Resale PBX trunk line, and Resale Centrex station line:

FOREIGN DISTRICT AREAS	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/4 MILE*	MILEAGE USOC
- Resale Answering Line	7FB++ 7FL++	\$.39 (R)	1LHBU
- Resale Assured Trunk Line	TMB++ TM2++ TM3++ TM4++		1LHAU
- Resale Basic Trunk Line Service	BMS++ BMN++ BM2++ BM4++		1LHAU
- Resale Centrex Station Line	CEN++ TM3C+		1LHBU 1LHAU
- Resale Individual Business Line	RALMB RALSB		1LHBU

** (T)

** (T)

* Fractional mileage units are rated as whole units.

§ See (iii) following.

** (T)

** (T)

(D)

(D)

(N)

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Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges (Cont'd)

(5) Foreign Exchange Mileage Rates (Cont'd)

(a) Contiguous Exchanges or District Areas (Cont'd)

(iii) Los Angeles Service, Rate Areas A, B, and C

Each Resale individual line, each Resale PBX trunk line, and
 Resale Centrex station line:

ALL CONTIGUOUS EXCHANGES OR FOREIGN DISTRICT AREAS	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/4 MILE*	MILEAGE USOC
- All Services [#]	N/A	RR	N/A

* Fractional mileage units are rated as whole units.

Rate Areas A, B, and C rates as shown in (2)(b) preceding apply in lieu of
 foreign exchange mileage rates.

(L) Formerly in different form on Sheet 929-A-12.

Material omitted now reflected in Section (A).

Residence service now reflected on Sheets 929-A-66 and 929-A-67.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges (Cont'd)

(5) Foreign Exchange Mileage Rates (Cont'd)

(b) Noncontiguous Exchanges or District Areas

(i) All noncontiguous routes, except Los Angeles Service Rate Group I, see (ii) following.

Each Resale individual line, each Resale PBX trunk line, and Resale Centrex station line:

NONCONTIGUOUS EXCHANGES OR DISTRICT AREAS	CLASS OF SERVICE USOC	MONTHLY RATE PER 1 MILE [®]	MILEAGE USOC
- Resale Answering Line Service (Foreign Dist. Area)	1FB++ 7FL++	\$1.58 (I)	1LHBS (1LHBS)
- Resale Assured Trunk Line Service (Foreign Dist. Area)	TMB++ TM2++ TM3++ TM4++		1LHA4 (1LHBS)
- Resale Basic Trunk Line Service (Foreign Dist. Area)	BMS++ BMN++ BM2++ BM4++		1LHB4 (1LHBS)
- Resale Centrex Station Line (Foreign Dist. Area)	CEN++ TM3C+		1LHBS 1LHB4 (1LHBS)
- Resale Individual Business Lines (Foreign Dist. Area)	RALMB RALSB		1LHBS (1LHBS)
- Resale 911 Exchange Line#	ZZYAN E9IET ZZYPX		1LXG4

See (A)(6)(b) preceding.

* Fractional mileage units are rated as whole units.

** Pending CPUC Approval of Advice Letter No. 21436.

** (T)

** (T)
 (D)
 (D)
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Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

** (T)

(F) Rates and Charges (Cont'd)

(5) Foreign Exchange Mileage Rates (Cont'd)

(b) Noncontiguous Exchanges or District Areas (Cont'd)

(ii) Los Angeles Service, Group I Exchanges

Each Resale individual line, each Resale PBX trunk line, and Resale Centrex station line:

BUSINESS SERVICES	CLASS OF SERVICE USOC	MONTHLY RATE FIRST 1/2 MILE [@]	MILEAGE USOC
- Resale Answering Line Service	1FB++ 7FL++	\$.79	1LHAY
- Resale Assured Trunk Line Service	TMB++ TM2++ TM3++ TM4++		
- Resale Basic Trunk Line Service	BMS++ BMN++ BM2++ BM4++		
- Resale Centrex Station Line	CEN++ TM3C+		
- Resale Individual Business Lines	RALMB RALSB		
		EACH ADDL. 1/4 MILE	
- Each Resale Individual Line, Answering Line, Centrex Station Line and PBX Trunk Line	(See above)	\$.39 (R)	1LHAY

@ Fractional mileage units are rated as whole units.

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** Pending CPUC Approval of Advice Letter No. 21436.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service- Business (Cont'd)

(F) Rates and Charges (Cont'd)

(5) Foreign Exchange Mileage Rates (Cont'd)

(c) Foreign Prefix Charges

Each Resale individual line, Resale Centrex primary station or Resale PBX trunk line:

BUSINESS SERVICES	CLASS OF SERVICE USOC	MONTHLY RATE PER 1 MILE [@]	MILEAGE USOC
- Resale Answering Line Service	1FB++ 7FL++	\$1.58 (I)	1LHBP
- Resale Assured Trunk Line Service	TMB++ TM2++ TM3++ TM4++		
- Resale Basic Trunk Line Service	BMS++ BMN++ BM2++ BM4++		
- Resale Centrex Station Line	CEN++ TM3C+		
- Resale Individual Business Lines	RALMB RALSB		

Where the normal serving prefix and the foreign prefix are located in the same building but serve different areas, a minimum mileage charge for 1 mile applies.

(d) Foreign Exchange Extension Service Between Noncontiguous Exchanges

	MONTHLY RATE PER 1 MILE [@]	MILEAGE USOC
- Each extension service or PBX station	\$1.58 (I)	

@ Fractional mileage units are rated as whole units.

** Pending CPUC Approval of Advice Letter No. 21436.

** (T)

** (T)

(D)

(D)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges (Cont'd)

(6) Routes From Connecting Company Exchanges

(a) Available Classes of Service

Foreign Exchange service (FXS) is offered on the following
 Business classes of service:

BUSINESS SERVICE	USOC
ANSWERING LINE SERVICE	
FXS Business Answering Line Terminating on a 6-Line Concentrator	7FB++
FXS Business Answering Line Terminating on a Telephone Answering Service	7FL++
ASSURED TRUNK LINE SERVICE	
FXS Measured Rate Business Service, First Trunk Line	TMB++
FXS Measured Rate Business Service, Additional Trunk Line	TM2++
FXS Measured Rate Business Service, Additional Trunk Line, Outward Only	TM3++
FXS Measured Rate Business Service Additional Trunk Line, Inward Only	TM4++
FXS Flat Rate Trunk Line ¹	TFB++
BASIC TRUNK SERVICE	
FXS First Manual or Combination Trunk Line	BMS++
FXS DID-Equipped Trunk Line	BMN++
FXS Additional Manual or Combination Trunk Line	BM2++
FXS Out-Only Trunk Line	BM3++
FXS In-Only Trunk Line	BM4++
CENTREX SERVICE	
FXS Centrex Primary Access Line	CEN++
Assured Trunk Terminating on Centrex, Additional Trunk Line, Outward Only	TM3C+
INDIVIDUAL LINE	
FXS Resale Access Line Measured Rate Business Multiline Service	RALMB
FXS Resale Access Line Measured Rate Business Line Single Line Customer	RALSB
FXS Flat Rate Business Line ¹	1FB++

Note 1: Available only where specified.
 Material omitted now relected on Sheets 929-A-6 and 929-A-20.
 (L) Formerly on Sheet 929-A-41 in different form.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

** (T)

(F) Rates and Charges (Cont'd)

(6) Routes From Connecting Company Exchanges (Cont'd)

(b) Foreign Exchange Station Service

(i) Foreign Exchange Increment Charge

	MONTHLY RATE
- Each resale individual line primary station and each resale PBX trunk line	\$19.47 (I)

Plus the basic monthly rate shown in (ii) Flat Rate Service or (iii) Measured Rate Service, following:

(ii) Flat Rate Service

Each individual line primary station and each PBX trunk line:

CALAVERAS TELEPHONE COMPANY	LOCAL EXCHANGE [%]	** (T) ** (T)	MONTHLY RATE@ ** (T)	
			INDIV. LINE	TRUNK LINE
- Copperopolis	San Andreas	** (T)	\$12.00 0	\$18.00 ** (T)
CTC* OF CALIFORNIA ** (T)				
- Elk Grove	Galt [#]	** (T)	29.90 ** (T)	44.75 ** (T)
- Elk Grove	Herald [#]		29.90	44.75
- Elk Grove	Sacramento		29.90	44.75
- Millville	Redding	** (T)	24.90 ** (T)	37.25 ** (T)
EVANS TELEPHONE COMPANY				
- Livingston	Turlock	** (T)	32.25 ** (T)	NO
- Patterson	Crows Landing	** (T)	32.25 ** (T)	NO

* Citizens Telephone Company of California

Frozen service, see (A)(4)(a) preceding.

@ Plus the foreign Exchange increment charge.

% Available only on the specified route when listed.

** (T)

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(N)

** Pending CPUC Approval of Advice Letter No. 21436.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (T)

(ii) Flat Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line: (N)

EVANS TELEPHONE COMPANY	LOCAL EXCHANGE [§]	(N) (N)	MONTHLY RATE [@]		(T)
			INDIV. LINE	TRUNK LINE	
- Patterson	Modesto	(T)	\$32.25	(T)	NO
- Patterson	Tracy		32.25		NO
- Patterson	Turlock	(T)	32.25	(T)	NO
FOREST HILL TELEPHONE COMPANY					
- Forest Hill	Auburn	(T)	\$12.55	(T)	NO
HORNITOS TELEPHONE COMPANY					
- Hornitos	Coulterville	(T)	\$10.00	(T)	NO
- Hornitos	Waterford	(T)	10.00	(T)	NO
KERMAN TELEPHONE COMPANY					
- Kerman	Fresno	(T)	\$34.80	(T)	NO
- Kerman	Mendota	(T)	34.80	(T)	NO

* Citizens Telephone Company of California (N)

@ Plus the foreign exchange increment charge shown in (i) preceding.

§ Available only on the specified route when listed.

(L) Formerly on Sheet 929-A-68.

(L)x Formerly on Sheet 929-A-70.

Material omitted now on Sheets 929-A-43, 929-A-44, 929-A-45, and 929-A-47. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (T)

(ii) Flat Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line: (N)

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE*	(N) (N)	MONTHLY RATE® (T)		(L)
				INDIV. LINE	TRUNK LINE	
- Barstow			(D)	\$45.10 (T)	\$66.10 (T)	
- Big Bear City				45.10	66.10	
- Big Bear Lake				45.10	66.10	
- Big Pine				49.70	73.00	
- Boron			(D)	45.10	66.10	(L)
- Buttonwillow		Bakersfield	(T)	45.10	66.10	(L)x
- California City		Mojave#		45.10	66.10	
- Cazadero		Santa Rosa	(T)	45.10 (T)	66.10 (T)	
Colfax						
- Colfax DA		Auburn	(T)	45.10 (T)	66.10 (T)	
- Corcoran		Hanford		45.10	66.10	
- Corcoran		Lemoore		45.10	66.10	
- Corcoran		Tulare		45.10	66.10	
- Covelo		Ukiah		45.10	66.10	
- Dos Palos		Firebaugh	(T)	45.10	66.10	
- Dos Palos		Los Banos#		45.10	66.10	
- Dos Palos		Merced#	(T)	45.10	66.10	(L)x
- El Mirage			(D)	45.10	66.10	(L)
- Garberville		Miranda	(T)	45.10	66.10	(L)x
- Independence			(D)	45.10	66.10	(L)
- Knights Landing		Woodland	(T)	45.10	66.10	(L)y
- Laytonville		Ukiah	(T)	45.10	66.10	(L)y
- Lenwood			(D)	45.10 (T)	66.10 (T)	(L)

@ Plus the foreign exchange increment charge shown in (i) preceding. (N)

Frozen service, see (A)(4)(a) preceding.

% Available only on the specified route when listed.

(L) Formerly on Sheet 929-A-42.

(L)x Formerly on Sheet 929-A-66 (L)y Formerly on Sheet 929-a-67.

Material omitted now on Sheets 929-A-47, 929-A-48, and 929-A-49. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (T)

(ii) Flat Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line: (N)

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE*	(N) (N)	MONTHLY RATE® (T)		(L)
				INDIV. LINE	TRUNK LINE	
- Linden		Stockton	(T)	\$45.10 (T)	\$66.10 (T)	(L)
- Lone Pine			(D)	45.10	66.10	(L)x
- Lucerne Valley			(D)	45.10	66.10	(L)x
- Manteca		Modesto	(T)	45.10	66.10	(L)
- Manteca		Stockton		45.10	66.10	
- Manteca		Tracy		45.10	66.10	
- McFarland		Bakersfield		45.10	66.10	
- McFarland		Delano		45.10	66.10	
- McFarland		Wasco	(T)	45.10	66.10	(L)
- Newberry			(D)	45.10	66.10	(L)x
- Randsburg				45.10	66.10	
- Ridgecrest				45.10	66.10	(L)x
- Ripon		Escalon		45.10	66.10	(L)
- Ripon		Modesto		45.10	66.10	
- Ripon		Stockton	(D)	45.10	66.10	(L)
- Running Springs			(T)	45.10	66.10	(L)x
- San Miguel		Paso Robles		45.10	66.10	(L)
- San Miguel		Santa Margarita		45.10	66.10	
- Snelling		Merced	(T)	45.10	66.10	(L)
- Summit Valley			(D)	45.10 (T)	66.10 (T)	(L)x

@ Plus the foreign exchange increment charge shown in (i) preceding. (N)

% Available only on the specified route when listed.

(L) Formerly on Sheet 929-A-67.

(L)x Formerly on Sheet 929-A-42.

Material omitted now on Sheets 929-A-49, 929-A-50, and 929-A-51. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (T)

(ii) Flat Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line: (N)

VERIZON (T) CALIFORNIA INC. (T)	LOCAL (N) EXCHANGE [%] (N)	MONTHLY RATE [@] (T)		(L)
		INDIV. LINE	TRUNK LINE	
- Taft	Bakersfield (T)	\$45.10 (T)	\$66.10 (T)	
- Timber Cove	Gualala	45.10	66.10	
- Tivy Valley	Clovis (T)	45.10	66.10	(L)
- Trona	(D)	45.10	66.10	(L)x
- Victorville		45.10	66.10	
- Wrightwood	(D)	45.10 (T)	66.10 (T)	(L)x
VOLCANO TELEPHONE COMPANY				(L)y
- Volcano	Jackson (T)	\$30.70 (T)	NO	
- Volcano	Sutter Creek	30.70	NO	
- West Point	San Andreas (T)	28.85 (T)	NO	(L)y

@ Plus the foreign exchange increment charge shown in (i) preceding. (N)

% Available only on the specified route when listed.

(L) Formerly in different form on Sheet 929-A-67.

(L)x Formerly in different form on Sheet 929-A-42.

(L)y Formerly in different form on Sheet 929-A-70.

Material omitted now on Sheets 929-A-51 and 929-A-52. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (T)

(iii) Measured Rate Service (N)

Each individual line primary station and each PBX trunk line: (N)

CTC* OF CALIFORNIA (T)	LOCAL EXCHANGE [§] (N)	MONTHLY RATE@ (T)		(L)
		INDIV. LINE	TRUNK LINE	
- Courtland	Sacramento (T)	\$19.22 (T)	\$24.05 (T)	(L)
- Meadowview	Sacramento (T)	19.22 (T)	24.05 (T)	(L)x
CTC* OF GOLDEN STATE (T)				(L)
- Arbuckle	Dunnigan (T)	28.65 (T)	NO	(L)
- Colusa	Marysville (T)	28.65 (T)	NO	(L)
CTC* OF TUOLUMNE (T)				(L)z
- Tuolumne	Sonora (T)	\$28.55 (T)	NO	(L)z
NEVADA BELL				(L)m
- Crystal Bay	North Tahoe: (T)	\$10.32 (T)	\$12.86 (T)	(L)m
- Reno	Brockway (T)	10.32 (N)	12.86 (N)	(L)m

* Citizens Telephone Company of California (N)

@ Plus the foreign exchange increment charge shown in (i) preceding and usage charges in accordance with the tariff provisions of the Connecting Company.

§ Available only on the specified route when listed.

(L) Formerly on Sheet 929-A-68.

(L)m Formerly in different form on Sheet 94.

(L)x Formerly on Sheet 929-A-69.

(L)z Formerly on Sheet 929-A-70.

Material omitted now on Sheets 929-A-52 and 929-A-53.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (T)

(iii) Measured Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line: (N)

ROSEVILLE TELEPHONE COMPANY	LOCAL EXCHANGE [§]	(N) (N)	MONTHLY RATE [@]		(T)
			INDIV. LINE	TRUNK LINE	
Roseville					
- Citrus Heights DA	Fair Oaks	(T)	\$22.50	(T)	\$22.50 (T)
- Citrus Heights DA	Folsom		22.50		22.50
- Citrus Heights DA	Sacramento		22.50		22.50
- Main DA	Auburn		22.65		22.65
- Main DA	Lincoln		22.65	(T)	22.65 (T)
- Main DA	Sacramento:	(T)			
	Main DA		22.65	(T)	22.65 (T)
- Main DA	South Placer	(T)	22.65	(T)	22.65 (T)
VERIZON (T)					(L)x
CALIFORNIA INC. (T)					
- Alamitos		(D)	\$19.22	(T)	\$24.05 (T)
- Arrowhead			19.22		24.05
- Azusa-Glendora			19.22		24.05
- Banning-Beaumont			19.22		24.05
- Bishop			40.95		41.55
- Calimesa			19.22		24.05
- Camarillo			19.22		24.05
- Carpinteria			19.22		24.05
- Chino			19.22		24.05
- Claremont-San Dimas		(D)	19.22	(T)	24.05 (T)

@ Plus the foreign Exchange increment charge shown in (i) preceding and usage charges in accordance with the tariff provisions of the Connecting Company. (N)

§ Available only on the specified route when listed.

(L) Formerly on Sheet 929-A-70.

(L)x Formerly on Sheet 929-A-43.

(L)y Formerly on Sheet 929-A-42.

Material omitted now on Sheet 929-A-53.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (T)

(iii) Measured Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line: (N)

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE [%]	(N) (N)	MONTHLY RATE [@]		(T)
				INDIV. LINE	TRUNK LINE	
- Conejo			(D)	\$19.22 (T)	\$24.05 (T)	
- Covina-Baldwin Park				19.22	24.05	
- Crestline				19.22	24.05	
- Desert Center				19.22	24.05	
- Desert Hot Springs				19.22	24.05	
- Diamond Bar				19.22	24.05	
- Downey				19.22	24.05	
- Eagle Mountain				19.22	24.05	
- El Rio				19.22	24.05	
- Elsinore				19.22	24.05	
- Etiwanda			(D)	19.22	24.05	(L)
- Exeter		Tulare	(T)	39.55	39.55	(L)x
- Exeter		Visalia		39.55	39.55	(L)x
- Fowler		Fresno [‡]		19.22	24.05	(L)y
- Fowler		Selma [‡]		19.22	24.05	(L)y
- Gilroy		Hollister [#]		39.55	39.55	(L)z
- Gilroy		San Jose		39.55	39.55	
- Gilroy		San Juan [#]		39.55	39.55	
- Gilroy		San Martin		39.55	39.55	
- Gilroy		Watsonville	(T)	39.55 (T)	39.55 (T)	(L)z

@ Plus the foreign exchange increment charge shown in (i) preceding and usage charges in accordance with the tariff provisions of the Connecting Company. (N)

% Available only on the specified route when listed.

Frozen service, see (A)(4)(a) preceding.

‡ See (E)(5) preceding.

(L) Formerly on Sheet 929-A-43.

(L)y Formerly on Sheet 929-A-68.

(L)x Formerly on Sheet 929-A-66.

(L)z Formerly on sheet 929-A-67.

Material omitted now on Sheets 929-A-89, 929-A-92, 929-A-93, 929-A-94, 929-A-95, 929-A-96, 929-A-97, 929-A-98, and 929-B. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (T)

(iii) Measured Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line: (N)

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE [%]	(N) (N)	MONTHLY RATE [@]		(T)	(L)
				INDIV. LINE	TRUNK LINE		
- Guadalupe			(D)	\$19.22	(T)	\$24.05	(T)
Hemet			(D)				
- Anza DA				19.22	(T)	24.05	(T)
- Hemet DA				19.22		24.05	
- Homeland DA				19.22		24.05	
- Sage DA				19.22		24.05	
- San Jacinto DA				19.22		24.05	(L)
- Homestead Valley			(D)	19.22		24.05	(L)x
- Huntington Beach				19.22		24.05	
- Idyllwild				19.22		24.05	
- Indio				19.22		24.05	
- Joshua Tree				19.22		24.05	
- Laguna Beach				19.22		24.05	
- La Habra				19.22		24.05	
- Lake Hughes				25.57		30.40	
- Lakeview-Nuevo				19.22		24.05	
- Lakewood				19.22		24.05	
- Lancaster			(D)	19.22		24.05	(L)x
- Lancaster		Edwards [#]	(T)	19.22		24.05	(L)y
- Lancaster		Rosamond [#]	(T)	19.22		24.05	(L)y
- La Puente			(D)	19.22	(T)	24.05	(L)x

@ Plus the foreign exchange increment charge shown in (i) preceding and usage charges in accordance with the tariff provisions of the Connecting Company. (N)

% Available only on the specified route when listed.

Frozen service, see (A)(4)(a) preceding.

(L) Formerly on Sheet 929-A-43.

(L)x Formerly on Sheet 929-A-44.

(L)y Formerly on Sheet 929-A-68.

Material omitted now on Sheets 929-A-92, 929-A-93, and 929-A-94. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (T)

(iii) Measured Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line: (N)

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE [§]	(N) (N)	MONTHLY RATE [@]		(T)	(L) z
				INDIV. LINE	TRUNK LINE		
- Lemon Cove		Visalia	(T)	\$39.55	(T)	\$39.55	(L) z
- Lindsay		Porterville [‡]		19.22		24.05	(L) x
- Lindsay		Tulare [‡]		19.22		24.05	
- Lindsay		Visalia	(T)	19.22		24.05	(L) x
- Lompoc			(D)	19.22		24.05	(L) & (L) x
- Long Beach				19.22		24.05	(L)
- Los Alamos			(D)	25.57		30.40	(L)
- Los Gatos		Aptos	(T)	19.22		24.05	(L) x
- Los Gatos		Ben Lomond		19.22		24.05	(L) y
- Los Gatos		Boulder Creek		19.22		24.05	
- Los Gatos		Campbell		19.22		24.05	
- Los Gatos		Felton		19.22		24.05	
- Los Gatos		San Jose		19.22		24.05	
- Los Gatos		Santa Cruz		19.22		24.05	
- Los Gatos		Saratoga	(T)	19.22		24.05	(L) y
- Malibu			(D)	19.22		24.05	(L)
- Marshall				19.22		24.05	
- Mentone				19.22		24.05	
- Monrovia				19.22		24.05	
- Moreno			(D)	19.22		24.05	(L)
- Morgan Hill		San Jose	(T)	19.22	(T)	24.05	(L) y

@ Plus the foreign exchange increment charge shown in (i) preceding and usage charges in accordance with the tariff provisions of the Connecting Company. (N)

‡ Available only on the specified route when listed.

‡ See (E)(5) preceding.

(L) Formerly on Sheet 929-A-44.

(L)x Formerly on Sheet 929-A-68.

(L)y Formerly on Sheet 929-A-69.

(L)z Formerly on sheet 929-A-67.

Material omitted now on Sheets 929-A-94, 929-A-95, and 929-A-96. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (T)

(iii) Measured Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line: (N)

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE [%]	(N) (N)	MONTHLY RATE [@]		(T)	(L)
				INDIV. LINE	TRUNK LINE		
- Morgan Hill		San Martin	(T)	\$19.22	(T)	\$24.05	(T)
- Morgan Hill		Santa Cruz		19.22		24.05	
- Morgan Hill		Watsonville	(T)	19.22		24.05	(L)
- Morongo Valley			(D)	19.22		24.05	(L)x
- Murrieta				19.22		24.05	
- Newbury Park				19.22		24.05	
- Norwalk			(D)	19.22		24.05	(L)x
- Novato		Ignacio [‡]	(T)	19.22		24.05	(L)
- Novato		Petaluma [‡]		19.22		24.05	
- Novato		San Rafael		19.22		24.05	
- Novato		Santa Rosa		19.22		24.05	
- Novato		Sebastopol		19.22		24.05	
- Novato		Sonoma	(T)	19.22		24.05	(L)
- Ontario			(D)	19.22		24.05	(L)y
- Oxnard				19.22		24.05	
- Palm Desert				21.82		26.65	
- Palm Springs				20.67		25.50	
- Perris				19.22		24.05	
- Pico Rivera				19.22		24.05	
- Pinyon				19.22		24.05	
- Point Mugu				19.22		24.05	
- Pomona				19.22		24.05	
- Redlands			(D)	19.22	(T)	24.05	(L)y

@ Plus the foreign exchange increment charge shown in (i) preceding and usage charges in accordance with the tariff provisions of the Connecting Company. (N)

% Available only on the specified route when listed.

‡ See (E)(5) preceding.

(L) Formerly on Sheet 929-A-69.

(L)x Formerly on Sheet 929-A-44.

(L)y Formerly on Sheet 929-A-45.

Material omitted now on Sheets 929-A-96, 929-A-97, and 929-A-98. Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (T)

(iii) Measured Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line: (N)

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE [§]	(N) (N)	MONTHLY RATE [@]		(T)	(L)m
				INDIV. LINE	TRUNK LINE		
- Redondo			(D)	\$19.22	(T)	\$24.05 (T)	(L)m
- Reedley		Dinuba [‡]	(T)	19.22		24.05	(L)x
- Reedley		Fresno		19.22		24.05	
- Reedley		Orange Cove [‡]		19.22		24.05	
- Reedley		Parlier [‡]		19.22		24.05	
- Reedley		Selma		19.22		24.05	
- Reedley		Visalia	(T)	19.22		24.05	(L)x
- Salton				19.22		24.05	(L)
- San Bernardino			(T)	19.22	(T)	24.05 (T)	
San Fernando:			(D)				
- Granada Hills DA				19.22	(T)	24.05 (T)	
- Pacoima DA				19.22		24.05	
- San Fernando DA				19.22		24.05	
- Sepulveda DA				19.22		24.05	
- San Gabriel Canyon			(D)	19.22		24.05	(L)
- Sanger		Clovis	(T)	39.55		39.55	(L)z
- Sanger		Fresno	(T)	39.55		39.55	(L)z
- Santa Barbara			(D)	19.22		24.05	(L)&(L)x
- Santa Maria				19.92		24.75	(L)&(L)x
- Santa Monica				19.22		24.05	(L)
- Santa Paula				19.22		24.05	
- Sierra Ynez			(D)	19.22	(T)	24.05 (T)	(L)

@ Plus the foreign exchange increment charge shown in (i) preceding and usage charges in accordance with the tariff provisions of the Connecting Company. (N)

§ Available only on the specified route when listed.

‡ See (E)(5) preceding.

(L) Formerly on Sheet 929-A-46. (L)x Formerly on Sheet 929-A-69.

(L)m Formerly on Sheet 929-A-45. (L)y Formerly on sheet 929-A-46.

(L)z Formerly on Sheet 929-A-67.

Material omitted now on Sheets 929-A-98 and 929-B.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(b) Foreign Exchange Station Service (Cont'd) (N)

(iii) Measured Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line: (N)

VERIZON (T) CALIFORNIA INC. (T)	LOCAL (N) EXCHANGE% (N)	MONTHLY RATE® (T)	
		INDIV. LINE	TRUNK LINE
- Sierra Madre	(D)	\$19.22 (T)	\$24.05 (T)
- Somis		19.22	24.05
- Sun City		19.22	24.05
- Sunland-Tujunga		19.22	24.05
- Temecula		19.22	24.05
- Thousand Oaks		19.22	24.05
- Twentynine Palms		19.22	24.05
- Upland		19.22	24.05
- West Los Angeles		19.22	24.05
- Westminster		19.22	24.05
- Whittier		19.22	24.05
- Yucca Valley	(D)	19.22 (T)	24.05 (T)

(c) Foreign Exchange Extension Service, PBX Station Service,
 and Centrex Station (N)

	MONTHLY RATE
- Each extension service or PBX station ⁺	RR (N)
- Each Centrex station ⁺⁺	RR (L)

@ Plus the foreign exchange increment charge shown in (i) preceding and usage charges in accordance with the tariff provisions of the Connecting Company. (N)

% Available only on the specified route when listed.

+ Extension service or PBX station rate applicable in foreign exchange for the particular classification of service furnished.

++ Centrex station rate applicable in foreign exchange, see 18.9 following.

(L) Formerly on Sheet 929-A-46. (L)x Formerly on Sheet 929-A-47.

(L)y Formerly reflected on Sheets 929-A-82 and 929-A-86.

Material omitted now on Sheet 929-A-54.

Residence service now on Sheet 929-B-1.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges (Cont'd)

(6) Routes From Connecting Company Exchanges (Cont'd)

(d) Hunting Service

	MONTHLY RATE	USOC
Each Resale line or Resale trunk arranged for hunting service		
**(T)	**(T)	**(T)
- Verizon California Inc. **(T)	\$1.50 **(T)	MF9

(e) Foreign Exchange Mileage Rates - Contiguous Exchanges

(i) All exchanges (except where both the Foreign Exchange and local exchange are within the Los Angeles Extended Area and Centrex station lines, see (ii) and (iii) following.

	MONTHLY RATE PER 1/2 MILE [®]	MILEAGE USOC
- Each Resale individual line primary station and each Resale PBX trunk line	\$.79	

(ii) Where both the Foreign Exchange and local exchange are within the Los Angeles Extended Area:

	MONTHLY RATE PER 1/4 MILE [®]	MILEAGE USOC
- Each Resale individual line primary station and each Resale PBX trunk line	\$.39 (R)	

@ Fractional mileage units are rated as whole units.

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**(T)

**(T)

**(T)

(D)

(D)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

** (T)

(F) Rates and Charges (Cont'd)

(6) Routes From Connecting Company Exchanges (Cont'd)

(e) Foreign Exchange Mileage Rates - Contiguous Exchanges
 (Cont'd)

** (T)

(iii) Centrex Station Lines

** (T)

	MONTHLY RATE PER 1/4 MILE [@]	MILEAGE USOC
Mileage measured to the nearest point on the common boundary of the foreign and local exchange		
- From the Centrex station line	\$.39 (R)	
Mileage measured from the point on the common boundary as defined above		
- To the primary station [#]	RR	

The total mileage charge is the sum of these charges.

** (T)

@ Fractional mileage units are rated as whole units.

Mileage rates applicable in foreign exchange for resale Centrex station line.

** (T)

** (T)

(D)

|

(D)

(N)

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Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(e) Foreign Exchange Mileage Rates - Contiguous Exchanges
 (Cont'd) (T)

(iv) Business Extension Service Lines[§] (N)

(aa) When the primary station or PBX attendant position in the Utility's exchange is connected for foreign exchange service from the Connecting Company's exchange in which the off-premises extension service or PBX station is located, the following rates will apply:

	MONTHLY RATE	MILEAGE USOC
- Where the terminals are on noncontinuous property ^{‡, *}	RR	

(N)

§ Excludes Secretarial Extension Service Lines, see 18.6.6 for these services. (N)

‡ See (A)(5)(ii) preceding.

* Mileage rates applicable in Connecting Company's exchange.

Residence service now reflected on Sheets 929-A-63 and 929-A-64.

Material omitted now reflected on Sheets 929-A-1 and 929-A-22. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(e) Foreign Exchange Mileage Rates - Contiguous Exchanges (Cont'd) (N)

(iv) Business Extension Service Lines[§] (Cont'd)

(bb) When the primary station or PBX attendant position in the Utility's exchange is not connected for foreign exchange service from the Utility's exchange in which the off-premises extension service or PBX station is located, the following rates will apply:

	MONTHLY RATE PER 1/4 MILE [@]	MILEAGE USOC
Mileage measured to the nearest point on the common boundary of the foreign and local exchange		
- From the extension service*	RR	
- From the PBX station	RR	
Mileage measured from the point on the common boundary as defined above		
- To the primary service	\$.79	1LLAR
- To the PBX Switchboard	.79	1LVAR

The total mileage charge is the sum of these charges.

@ Fractional mileage units are rated as whole units.

§ Excludes Secretarial Extension Service Lines, see 18.6.6 for these services.

* Mileage rates applicable in the Connecting Company's exchange.

Residence service now reflected on Sheet 929-A-66.

Material omitted now reflected on Sheet 929-A-6.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

** (T)

(F) Rates and Charges (Cont'd)

(6) Routes From Connecting Company Exchanges (Cont'd)

(e) Foreign Exchange Mileage Rates - Contiguous Exchanges
 (Cont'd)

(iv) Business Extension Service Lines[§] (Cont'd)

(cc) When the primary station or PBX attendant position in the Connecting Company's exchange is connected for foreign exchange service from the Utility's exchange in which the off-premises extension service or PBX station is located, the following rates will apply^{@@}:

	MONTHLY RATE PER 1/4 MILE [®]	MILEAGE USOC
- Extension service	\$.79	1LLBG
- PBX station	.79	1LVBG
- program channel	.79	1LPJR
Where the terminals are on noncontinuous property	FIRST 1/4 MILE ^{@@}	
- Extension service	\$1.58 (I)	1LLBR
- PBX station	1.58 (I)	1LLBR
	EACH ADDL. 1/4 MILE ^{@@}	
- Extension service	\$.79	1LLBR
- PBX station	.79	1LLBR

@ Fractional mileage units are rated as whole units.

@@ The rates apply to the airline distances measured between the terminals of the line involved.

§ Excludes Secretarial Extension Service Lines, see 18.6.6. for these services.

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** (T)
 (D)
 (D)
 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges (Cont'd)

(6) Routes From Connecting Company Exchanges (Cont'd)

(e) Foreign Exchange Mileage Rates - Contiguous Exchanges
 (Cont'd)

(iv) Business Extension Service Lines* (Cont'd)

(cc) When the primary station or PBX attendant position in the Connecting Company's exchange is connected for foreign exchange service from the Utility's exchange in which the off-premises extension service or PBX station is located, the following rates will apply^{@@}:

Different Customers:

	MONTHLY RATE FIRST 1/4 MILE [@]	MILEAGE USOC
- Where the terminals are in the same building ^{@@}	NO	
Where the terminals are in different buildings		
- Extension service	\$1.58 (I)	1LLDR
- PBX station	1.58 (I)	1LVDR
	EACH ADDL. 1/4 MILE [@]	
- Extension service	\$.79	1LLBR
- PBX station	.79	1LVDR

@ Fractional mileage units are rated as whole units.

@@ The rates apply to the airline distances measured between the terminals of the line involved.

* Excludes Secretarial Extension Service Lines, see 18.6.6 for these services.

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** (T)

** (T)

** (T)

** (T)

(D)

(D)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(e) Foreign Exchange Mileage Rates - Contiguous Exchanges (Cont'd) (T)

(iv) Business Extension Service Lines[§] (Cont'd) (N)

(dd) When the primary station or PBX attendant position in the Connecting Company's exchange is not connected for foreign exchange service from the Utility's exchange in which the off-premises extension service or PBX station is located, the following rates will apply:

	MONTHLY RATE PER 1/4 MILE [@]	MILEAGE USOC
Mileage measured to the nearest point on the common boundary of the foreign and local exchange		
- From the extension service*	\$1.18	1LLAU
- From the PBX station	1.18	1LVAU
Mileage measured from the point on the common boundary as defined above		
- To the primary service	\$.79	1LLAR
- To the PBX Switchboard	.79	1LVAR

The total mileage charge is the sum of these charges. (N)

@ Fractional mileage units are rated as whole units. (N)

§ Excludes Secretarial Extension Service Lines, see 18.6.6. for these services.

Material omitted now reflected on Sheet 929-A-21 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)

(6) Routes From Connecting Company Exchanges (Cont'd) (T)

(e) Foreign Exchange Mileage Rates - Contiguous Exchanges (Cont'd) (T)

(iv) Business Extension Service Lines[§] (Cont'd) (N)

(ee) Morgan Hill extension and PBX station service in San Martin:

	MONTHLY RATE PER 1/4 MILE [@]	MILEAGE USOC
Mileage measured to the nearest point on the common boundary of the foreign and local exchange		
- From the extension service*	\$1.18	1LLAU
- From the PBX station	1.18	1LVAU
Mileage measured from the point on the common boundary as defined above		
- To the primary station*	RR	1LLAR
- To the PBX Switchboard*	RR	1LVAR

The total mileage charge is the sum of these charges.

(v) Secretarial Extension Service and PBX Station Lines

See Schedule Cal.P.U.C. No. 18.6.6 for applicable mileage rates. (N)

@ Fractional mileage units are rated as whole units. (N)

§ Excludes Secretarial Extension Service Lines, see 18.6.6 for these services.

* Mileage rates applicable to extension service or PBX station lines in the foreign exchange.

Material omitted now reflected on Sheet 929-A-4 and 929-A-6.

Residence service now reflected on Sheet 929-A-66. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.3 Foreign Exchange Service - Business (Cont'd)

(F) Rates and Charges (Cont'd)

(6) Routes From Connecting Company Exchanges (Cont'd)

(f) Foreign Exchange Mileage Rates - Noncontiguous Exchanges

	MONTHLY RATE PER MILE [@]	MILEAGE USOC
Mileage measured between the rate centers of the Foreign Exchange or District Area to the Local Exchange or District Area.	\$1.58 (I)	
- Each Resale individual line, primary station and each Resale PBX trunk and Resale Centrex station line	** (T)	** (T)

(g) Suburban Mileage Rates

(i) Between Contiguous Exchanges

Mileage rates as shown in the Connecting Company tariffs for the type and grade of service furnished.

(ii) Between Noncontiguous Exchanges

Not applicable.

(h) Nonrecurring Charges

Nonrecurring charges are as set forth in (F)(4) preceding.

@ Fractional mileage units are rated as whole units.

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** (T)

** (T)

** (T)

** (T)

** (T)

(D)

(D)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence

(T)

(A) General Regulations

(N)

Foreign Exchange service provides a telephone number and dial tone from an exchange other than the exchange which would normally provide telephone service to the customer.

(1) Applicability

Applicable to the resale of residence foreign exchange service within Pacific Bell Telephone Company exchanges and district areas and Foreign Exchange service provided from a Connecting Company.

(N)

(2) Territory

(L)x

Within Pacific Bell Telephone Company exchanges or district areas contiguous and noncontiguous to the foreign exchange or district areas as exchanges or district areas are defined on maps filed as part of the schedules.

(T)

(L)x

Within Pacific Bell Telephone Company exchanges or district areas contiguous and noncontiguous to the Connecting Company foreign exchange or district areas as shown in (F)(5)(ii) following and as defined on maps filed as part of the tariff schedules¹.

(N)

(N)

(3) Definitions

(L)

(a) Contiguous Exchange or District Area

Contiguous exchange or district area service contemplates service furnished between:

(i) Two exchanges that are contiguous, and that are not divided into district areas

(ii) A district area of an exchange and a contiguous exchange that is not divided into district areas

(L)

NOTE 1: Refer to Connecting Company tariffs as appropriate.
Material omitted now reflected on Sheets 929-A-5 and 929-A-6.

(N)

(L) Formerly reflected on Sheet 929-A.

(L)x Formerly reflected on Sheets 929-A-2 and 929-A-41.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

(A) General Regulations (Cont'd)

(3) Definitions (Cont'd)

(iii) A district area of one exchange and a contiguous district area of another exchange

(iv) Two district areas of one exchange which are contiguous to each other.

(b) Foreign Exchange or District Area

Foreign Exchange or District Area means the exchange or district area from which the service is rendered.

(c) Local Exchange or District Area

Local exchange or District Area means the exchange or district area in which the primary station is located.

(d) Local Service Area

(i) The serving exchange determines the local service area.

(ii) Local and Extended Service

Rates for local and extended service furnished from Pacific Bell exchanges comprehend service without additional charges, as set forth in 18.6.1 and 18.18.6.2 (F).

Rates for local and extended service furnished from a Connecting Company exchange comprehend service without additional charges, as set forth in the tariff provisions of the Connecting Company which indicated the local service areas.

(iii) Reserved

Material omitted now reflected on Sheets 929-A-3, 929-A-20 and 929-A-25. Residence service now reflected on Sheets 939-A-64, 929-A-65, 929-A-68, and 929-A-81.

(L) Formerly reflected on Sheet 929-A.

(L)x Formerly reflected on Sheets 929-A-1.

Continued

(T)
 (T)
 (T)
 (T)(L)
 (T)
 (T)
 (T)
 (L)
 (T)(L)x
 (T)(L)x
 (N)
 (N)
 (T)
 (D)
 (D)
 (N)
 (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (T)

(A) General Regulations (Cont'd) (T)

(3) Definitions (Cont'd) (T)(L)

(e) Noncontiguous Exchange or District Area (T)

Noncontiguous exchange or district area service
contemplates service furnished between:

(i) Two exchanges that are noncontiguous (T)

(ii) Two district areas of one exchange which are noncontiguous
to each other (T)

Foreign Exchange Service furnished between an exchange and
a noncontiguous district area of a contiguous exchange
will be furnished under the same conditions as service
furnished between two noncontiguous exchanges.

(f) Remote Island Area (RIA) (T)

A specified geographical area, surrounded by unfiled
territory, that is served and rated from and is considered
a part of a designated exchange. (L)

Material omitted now reflected on Sheet 929-A-40. (N)

(L) Formerly reflected on Sheet 929-A-2. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

(A) General Regulations (Cont'd)

(4) Services

(a) Resale services furnished in the local exchange or district area will be available in connection with Foreign Exchange Service in accordance with the tariff provisions of the local exchange or district area for the particular classification of service furnished.

(b) Foreign exchange service Resale will be furnished subject to the same regulations as applicable to similar classifications of telephone service.

(c) PBX systems connected for foreign exchange trunk service but not connected for service from the local exchange and extension service provided in connection with individual foreign exchange service, will be furnished in accordance with the tariff provisions of the foreign exchange for the particular classifications of service furnished.

PBX systems connected for foreign exchange trunk service and connected for service from the local exchange will be furnished in accordance with the tariff provisions of the local exchange for the particular classifications of service furnished.

(d) The tariff provisions of the local exchange or district area applicable to mileage rates and service charges will apply in connection with foreign exchange service. Labor and supplemental equipment beyond the Utility's local loop demarcation point are the responsibility of the CLC Reseller.

(e) Additional listings and lines of information will be furnished in the local or foreign directories in accordance with the tariff provisions in effect for the directory containing the additional listing or line of information.

(f) Measured Rate Service, Zone Usage Measurement Service and toll rates in connection with Foreign Exchange Service will be in accordance with the tariff provisions of the foreign exchange or district area from which service is rendered.

Material omitted now on Sheets 929-A-41 and 929-A-43, and 929-A-48.

(L) Formerly reflected on Sheet 929-A-3.

(L)y Formerly reflected on Sheet 929-A-6.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (T)

(A) General Regulations (Cont'd) (T)

(4) Services (Cont'd) (T)(L)y

(g) Foreign Exchange service local telephone calls requiring the assistance of a Utility operator, see 18.6.7 following. (T)

(h) Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in 18.13.1(D)(14). (T)(L)y

(i) Foreign exchange service CLC Reseller end users are not required to take service of the exchange from which service normally would be rendered. (T)(L)x (L)x

(5) Limitations or Special Conditions (T)(L)

(a) The offering of residence Resale access line flat rate foreign exchange service from those foreign exchanges which offer residence access line measured rate service is limited to customers of records as of August 28, 1981. Residence individual line flat rate foreign exchange service may migrate services to and from CLC Resellers and continue with the flat rate service until disconnection at the existing premises. New resale service from foreign exchanges with residence measured rate exchange service will be furnished residence measured rate foreign exchange service on or after August 29, 1981. (T)

(b) Limitation of Foreign Exchange Service Extended into a Different LATA. (T)

On or after January 30, 1985, Foreign Exchange Service extended into a contiguous exchange, and located in a different LATA will be provided only to those CLC Reseller end users of record as of January 30, 1985. Existing CLC Reseller end users may continue with their present service until such time as the service is disconnected. A move or change to another location will terminate this grandfathered status. Supersedures are not allowed. (L)

(L) Formerly reflected on Sheet 929-A-10. (N)

(L)y Formerly reflected on Sheet 929-A-7. |

(L)x Formerly on Sheet 929-A-36. |

Material omitted now on Sheets 929-A-43, 929-A-44, 929-A-45, 929-A-48, 929-A-49, 929-A-50 and 929-A-52. (N)

Continued (T)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (T)

(A) General Regulations (Cont'd) (T)

(5) Limitations or Special Conditions (Cont'd) (T)

(c) Intercompany Foreign Exchange (N)

Foreign Exchange provided from a Connecting Company is dependent upon the availability of facilities from that Company. (N)

In addition to the basic exchange services, foreign exchange station service, mileage and usage rates contained in these tariff schedules, other rates and charges for optional services may apply from Connecting Companies. Such optional services, rates and charges will be provided in accordance with the tariff provisions of the Utility providing the service. (T)(L)y

(d) Remote Island Areas (N)

Foreign Exchange service will not be offered from a remote island area (RIA). (N)

(e) Extension Services, PBX Stations and Extension of Trunk Lines (T)(L)x

Extension services in connection with Resale residence access line service will be installed at the Utility's local loop demarcation point only on a premises of the same CLC Reseller end user, except as otherwise provided below: (T)(L)x

Extension services served from a dial central office will be installed the the Utility's local loop demarcation point on a premises of a different CLC Reseller end user for answering purposes only and will be equipped to prevent outgoing calls. (T)(L)z

(L) Formerly reflected on Sheets 929-A-10 and 929-A-38. (N)

(L)x Formerly reflected on Sheets 929-A-4.

(L)y Formerly reflected on Sheet 929-A-7.

(L)z Formerly reflected on Sheet 929-A-5.

Material omitted now on Sheets 929-A-41, 929-A-42, 929-A-45, 929-A-46 929-A-48, 929-A-49 and 929-A-50. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (T)

(A) General Regulations (Cont'd) (T)

(6) Application of Mileage Rates (T)(L)

(a) Foreign Exchange Mileage Rate

(i) Between Contiguous Exchanges or District Areas

Foreign exchange mileage rates as shown in (F)(5)(d) following, are applicable to the airline distance measured from the CLC Reseller end user's primary station or PBX attendant position to the nearest point on the common boundary of the foreign exchange or district area and the local exchange or district area. (T)

Foreign exchange service in a remote island area: (L)x

Foreign exchange mileage rates as shown in (F)(5)(d) following are applicable to the airline distance measured from the CLC Reseller end user's primary station or PBX attendant position within a remote island area (RIA) to the nearest point on the boundary of the foreign exchange contiguous to the RIA's designated host exchange. (T)

(ii) Between Noncontiguous Exchange or District Areas

Foreign exchange mileage rates as shown in (F)(5)(e) following, are applicable to the airline distance between the rate centers of the foreign exchange or district area and the local exchange or district area as set forth in 18.7 following. (T)

Foreign exchange service in a remote island area:

Foreign exchange mileage rates as shown in (F)(5)(e) following are applicable to the airline distance between the rate centers of the foreign exchange or district area and the RIA's designated host exchange. (T)

(L) Formerly reflected on Sheet 929-A-8. (N)

(L)x Formerly reflected on Sheet 929-A-9. |

Material omitted now on Sheets 929-A-46, 929-A-50, 929-A-51 and 929-A-52. (N)

Continued

ACCESS SERVICE

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (T)

(A) General Regulations (Cont'd) (T)

(6) Application of Mileage Rates (Cont'd) (N)

(a) Foreign Exchange Mileage Rate (Cont'd) (N)

(b) Suburban Mileage Rates (T)(L)

(i) Between Contiguous Exchanges

Suburban mileage rates specified in (F)(5)(f) following, are (T)
applicable to the airline distance measured from the point on
the common boundary of the foreign and local exchange as defined
in (a) preceding, to the nearest point on the base rate area
boundary of the foreign exchange. (T)

(ii) Between Noncontiguous Exchanges (T)

Suburban mileage is not applicable in noncontiguous routes. (T)(L)

(L) Formerly reflected on Sheet 929-A-59. (N)

Material omitted now on Sheets 929-A-42, 929-A-45, 929-A-46 and 929-A-47. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (T)

(B) Los Angeles Extended Area (N)

(1) Applicability

Applies to business Foreign Exchange service when service is furnished from a designated Los Angeles District Area to a specified contiguous or noncontiguous exchange, as shown following.

(2) Descriptions (N)

(a) Los Angeles Service in Contiguous Exchanges (L)

Los Angeles residence foreign exchange service will be furnished in certain specified contiguous exchanges and district areas at exception rates for contiguous service in Rate Areas A, B and C as shown in (F)(2)(b) following. (T)

(i) Rate Areas

For purposes of administration of this schedule, the rate areas set forth below are defined as follows:

Rate Area A is an area lying wholly within the local exchange or district area, all points in which are within one-quarter mile airline distance from the common boundary of the local and Los Angeles exchange areas.

Rate Area B is an area lying wholly within the local exchange or district area, all points in which are beyond one-quarter mile airline distance and within one-half mile airline distance from the common boundary of the local and Los Angeles exchange areas.

Rate Area C is an area lying wholly within the local exchange or district area, all points in which are beyond one-half mile airline distance from the common boundary of the local and Los Angeles exchange areas. (L)

(L) Formerly reflected on Sheet 929-A-20. (N)

Material omitted now in different form on Sheets 929-A-89, 929-A-92 and 929-A-93, 929-A-95 and 939-A-97. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (T)

(B) Los Angeles Extended Area (Cont'd) (T)

(2) Descriptions (Cont'd) (T)

(a) Los Angeles Service in Contiguous Exchanges (Cont'd) (L)

(ii) Designated Serving District Area

Los Angeles Rate Area foreign exchange service will be furnished from a central office of the following designated district area:

<u>Local Exchange or District Area</u>	<u>Los Angeles Exchange Serving District Area</u>
Alhambra	District Area 4
Beverly Hills	District Area 13
Burbank: Burbank DA	District Area 14
Compton: Compton DA	District Area 6
Compton: Gardena DA	District Area 9
Culver City	District Area 11
Glendale	District Area 2
Hawthorne	District Area 9
Inglewood	District Area 9
Montebello	District Area 5
North Hollywood	District Area 14
Pasadena: Pasadena DA	District Area 3

(L)

(L) Material formerly reflected on Sheet 929-A-21. (N)
 Material omitted now in different form on Sheets 929-A-93, 939-A-95, |
 929-A-97 and 929-A-98. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (T)

(B) Los Angeles Extended Area (Cont'd) (T)

(2) Descriptions (Cont'd) (T)

(b) Los Angeles Service in Noncontiguous Exchanges (L)

Los Angeles residence foreign exchange service will be (T)
furnished in certain specified noncontiguous exchanges and
district areas at exception rates for noncontiguous service (T)
as shown in (F)(2) and (b) following, plus mileage rates (T)
shown in (F)(4)(b) following. (T)

(i) Noncontiguous Service Exception Rate Exchanges and
Designated Serving District Area

For purposes of administration of this schedule, the
exchanges to which Los Angeles noncontiguous exception rate
foreign exchange service is offered, and the designated
serving district area are as follows:

(aa) Group I Exchanges are those noncontiguous exchanges and
District Areas of exchanges in the Los Angeles Extended
Area shown following. These exchanges are offered Los
Angeles foreign exchange service at exception line rates
and contiguous mileage rates. (L)

(L) Formerly reflected on Sheet 929-A-22. (N)

Material omitted now on Sheets 929-A-90, 929-A-93, 929-A-94 and 929-A-95. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (T)

(B) Los Angeles Extended Area (Cont'd) (T)

(2) Descriptions (Cont'd) (T)

(b) Los Angeles Service in Noncontiguous Exchanges (Cont'd) (L)

(i) Noncontiguous Service Exception Rate Exchanges and
 Designated Serving District Area (Cont'd)

(aa) Group I (Cont'd) (T)

Group I Exchanges and the Designated Serving District Area:

<u>Local Exchange or District Area</u>	<u>Los Angeles Exchange Serving District Area</u>
Arcadia	District Area 3
Burbank: Sun Valley DA	District Area 14
El Monte	District Area 4
El Segundo	District Area 9
La Crescenta	District Area 2
Lomita	District Area 6
Pasadena: La Canada DA	District Area 3
San Pedro	District Area 6
Torrance	District Area 6
Van Nuys	District Area 14

(L)

(L) Formerly reflected on Sheet 929-A-23.

(N)

Material omitted now in different form on Sheets 929-A-95 and 929-A-96.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (T)

(B) Los Angeles Extended Area (Cont'd) (T)

(2) Descriptions (Cont'd) (T)

(b) Los Angeles Service in Noncontiguous Exchanges (Cont'd) (L)

(i) Noncontiguous Service Exception Rate Exchanges and
 Designated Serving District Area (Cont'd)

(aa) Group I (Cont'd) (N)

Foreign Exchange Mileage (T)

Group I foreign exchange mileage rates in (F)(4)(b)(ii) following, apply to the airline distance measured from the CLC Reseller end user's primary station or PBX attendant position to the nearest point on the common boundary of the exchanges and district areas as shown below:

Local Exchange or District Area

Arcadia
 Burbank:
 Sun Valley DA

 El Monte
 El Segundo
 La Crescenta
 Lomita
 Pasadena:
 La Canada DA
 San Pedro
 Torrance
 Van Nuys

Common Boundary of:

Arcadia and Pasadena
 Burbank:
 Sun Valley DA
 and North Hollywood
 El Monte and Alhambra
 El Segundo and Inglewood
 La Crescenta and Glendale
 San Pedro and Compton
 Pasadena: La Canada and
 Pasadena DAs
 San Pedro and Compton
 Torrance and Compton
 Van Nuys and
 North Hollywood

(L)
 (L)x
 (L)x

(L) Formerly reflected on Sheet 929-A-24. (N)

(L)x Formerly reflected on Sheet 929-A-25.

Material omitted now in different form on Sheets 929-A-89, 929-A-90,
 929-A-91, 929-A-97 and 929-A-98. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

(B) Los Angeles Extended Area (Cont'd)

(2) Descriptions (Cont'd)

(b) Los Angeles Service in Noncontiguous Exchanges (Cont'd)

(i) Noncontiguous Service Exception Rate Exchanges and Designated Serving District Area (Cont'd)

(bb) Group II Exchanges are those noncontiguous exchanges in the Los Angeles Extended Areas shown following. These exchanges are offered Los Angeles foreign services at exception line rates and noncontiguous mileage rates.

Group II Exchanges and the Designated Service District Area:

Local Exchange or District Area

Los Angeles Exchange Serving District Area

Agoura
 Canoga Park
 Northridge
 Reseda

District Area 14
 District Area 14
 District Area 14
 District Area 14

Foreign Exchange Mileage

Group II foreign exchange mileage apply to the interexchange mileage between the local exchange and North Hollywood.

Local Exchange or District Area

To the Rate Center of

Agoura
 Canoga Park
 Northridge
 Reseda

North Hollywood
 North Hollywood
 North Hollywood
 North Hollywood

(L)x Formerly reflected on Sheet 929-A-23.
 (L)y Formerly reflected on Sheet 929-A-25.
 (L)y Formerly reflected on Sheet 929-A-24.
 Material omitted now in different form on Sheets 929-A-90, 929-A-91 and 929-A-B.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (T)

(C) Foreign District Area Service (Cont'd) (T)(L)

(1) Description

Applicable to foreign district area service within the same exchange.

(2) Application of Mileage Charges (T)

Within a district area contiguous and noncontiguous to the district area of the same exchange in which the CLC Reseller End User primary station is located.

The rates as set forth in (F)(4)(a) and (b) following, and regulations applicable thereto of this schedule, apply. (T)

(3) Territory (T)

Within Pacific Bell Telephone Company exchanges divided into district areas as said exchanges and district areas are defined on maps filed as part of the tariff schedules. (L)

(L) Formerly reflected on Sheet 929-A-98. (N)

Residence service now in different form on Sheets 929-B-1 and 929-B-2. (N)

Material omitted now in different form on Sheets 929-A-54 and 929-A-62. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

(N)

(D) Foreign Prefix Service

(1) Description

Service of a prefix furnished within an exchange or district area from a central office other than the central office normally serving the area in which the primary station is located.

(2) Regulations

(a) Where facilities and operating conditions permit, a prefix furnished within an exchange or district area from a central office other than the normal serving central office, as designated by the Utility, will be furnished subject to the basic access line rate, foreign exchange increment charge, usage, and mileage charges as shown in (F)(4)(c) following.

(b) Foreign Prefix Service is limited to Resale access line residence service

Exception: Foreign Prefix Service, in conjunction with Foreign Exchange Service or Foreign District Area Service, is limited to Resale access line measured rate residence service.

(N)

(L) Formerly reflected on Sheet 929-B.
Material omitted now reflected on Sheet 929-A-B.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

(D)
(N)

(D) Foreign Prefix Service (Cont'd)

(3) Utility Initiated Prefix Assignments

CLC Reseller end users who are assigned numbers in prefixes served from other than the normal serving central offices at the initiation of the Utility may retain these numbers, at the discretion of the Utility, without application of the charge for Foreign Prefix Service for these services as long as the location of the primary station remains within the same building.

If the primary station location is moved to another building, the CLC Reseller has a choice of obtaining a new telephone number or retaining the present telephone number at the additional Foreign Prefix Service charge per line as shown in (F)(4)(c) following.

Where the Utility has waived application of Foreign Prefix Service charges under the conditions described, the Foreign Prefix Service charge will be applied to additional lines, served from other than their normal serving central office, as may be ordered by the CLC Reseller.

(N)

Material omitted now on Sheet 929-A-23.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

(T)

(D) Foreign Prefix Service (Cont'd)

(T)(L)

(4) Foreign Prefix Service in Conjunction with Intercompany Foreign Exchange or Foreign District Area Service:

(T)

Where facilities and operating conditions permit, Foreign Prefix Service may be provided in conjunction with the Utility's or Connecting Company's Foreign Exchange Service or Foreign District Area Service. The Foreign Prefix Service charge shown in (F)(4)(c) following, will apply.

(T)(L)

(5) Application of Charges for Foreign Prefix Service

(T)(L)x

Where facilities and operating conditions permit, a prefix furnished within an exchange or district area from a central office as designated by the utility, other than the normal serving central office, will be furnished subject to mileage charges for the airline distance between these central offices. This central office mileage charge is in addition to applicable rates and other mileage charges, i.e. foreign exchange or foreign district area mileage charges. The Foreign Prefix Service charge as shown in (F)(4)(c) following will apply.

(T)

(T)(L)x

(6) Territory

(T)(L)

Within the base rate area or suburban area of a listed exchange, district area as said areas and zones are defined on maps filed as part of the tariff schedules.

(L)

(L) Material formerly reflected on Sheet 929-B-2.

(N)

(L)x Material formerly reflected on Sheet 929-B.

|

Material omitted now reflected on Sheet 929-A-24.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

(E) Routes Involving Connecting Company Exchanges

(1) Description

Applicable to Resale residence foreign exchange service furnished from a Connecting Company exchange.

(2) Regulations

Except as otherwise provided in this tariff section, the regulations as set forth in Section (A) preceding are applicable to Connecting Company Foreign Exchange services.

(3) Hunting Service

The Hunting service rate as shown in (F)(5)(c) following, is applicable to each individual line or each PBX trunk arranged for Hunting service.

Hunting service denotes two or more central office lines or trunks from the same central office that are arranged to transfer an incoming call to the next available associated line or trunk when the called number is busy. Only applicable to Verizon of California.

(L) Material formerly reflected on Sheet 929-A-34.
 (L)x Material formerly reflected on Sheet 929-A-64.
 Material omitted now reflected on Sheet 929-A-25.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

- (T)
- (E) Routes Involving Connecting Company Exchanges (Cont'd) (T)
- (4) Routes Between Contiguous Exchanges Located In Different States But Within Each Others Local Service Area (T)(L)
- (a) Description (T)
Applicable to Resale residence foreign exchange service furnished from an exchange located in another state, contiguous to a Pacific Bell exchange, and both exchanges are within each others local service area. (T)
(L)
- (b) Regulations (N)
Except as otherwise provided in this tariff section, the regulations applicable to Connecting Company Foreign Exchange services are as set forth in (A) preceding. (N)
- (c) Availability of Service (T)(L)x
The furnishing of service will require certain physical arrangements of the facilities of the Utility and is therefore subject to the availability of such facilities. (L)x
- (c) Toll Rates (T)(L)
Toll rates in connection with foreign exchange service will be in accordance with the tariff provisions of the foreign exchange. (L)

(L) Material formerly reflected on Sheet 929-A-87. (N)

(L)x Material formerly reflected on Sheet 929-A-93. (N)

Material omitted now in different form on Sheets 929-A-31, 929-A-53 and 929-A-62. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

*** (T)

(F) Rates and Charges

(1) Available Classes of Service

Foreign Exchange service (FXS) is offered on the following Residence classes of service:

<u>SERVICE</u>	<u>USOC</u>
FXS Individual Line Flat Rate Residence Service	RALRR
FXS Individual Line Measured Rate Residence Service	RALMR
FXS Flat Rate Trunk Line, First Trunk	TFR++
FXS Flat Rate Trunk Line, Second Trunk	RHR++

(2) Basic Access Line Rates and Foreign Exchange Increment Charges

(a) All exchanges plus Los Angeles DAs 1-14 (excluding Los Angeles Area Exceptions, see (b) following).

The monthly rates for Foreign Exchange Services are as follows:

RESIDENCE SERVICE	USOC	MONTHLY RATES	
		FEX INCREMENT CHARGE	BASIC RATE
- FXS Flat Rate Service ^{*,%,#,\$}	RALRR	\$19.47 (I)	RR
- FXS Measured Rate Service ^{@,%,#}	RALMR		RR
FXS Flat Rate Trunk Line ^{**,#,\$}	TFR++ RHR++		RR
- First Trunk			
- Additional Trunk			

- **Flat rate trunk rate as shown in 18.6.7 following.
- * Basic access line rate as shown in 18.6.2 (F)(1).
- % Plus mileage rates as shown in (F)(4) following.
- # Plus installation charge as set forth in (F)(3).
- \$ Frozen/Grandfathered Services, see (A)(5) preceding.

*** (T)

(D)

(D)

(N)

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Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

*** (T)

(F) Rates and Charges (Cont'd)

(2) Basic Access Line Rates and Foreign Exchange Increment Charges
 (Cont'd)

(b) Los Angeles Exception Rate Treatment - Rate Areas A, B, and C.

The monthly rates for Foreign Exchange Services are as follows:

RESIDENCE SERVICE	USOC	MONTHLY RATES			
		FEX INCREMENT CHARGE			BASIC RATE
		RATE AREA A	RATE AREA B	RATE AREA C	
Contiguous Service					
- Flat Rate Service ^{@,%,#,¢}	RALRR	\$20.97 (I)	\$22.47 (I)	\$23.97 (I)	RR
- Measured Rate Service ^{@,%,#}	RALMR				RR
- PBX Trunk Line ^{**,%,#,¢}	TFR++ RHR++				RR
Noncontiguous Service ²					
- Flat Rate Service ^{@,%,#,¢}	RALRR			\$23.97 (I)	RR
- Measured Rate Service ^{@,%,#}	RALMR				RR
- PBX Trunk Line ^{**,%,#,¢}	TFR++ RHR++				RR

**Flat rate trunk rate as shown in 18.6.7 following.
 * Basic access line rate as shown in 18.6.2 (F)(1).
 % Plus mileage rates as shown in (F)(4) following.
 # Plus installation charge as set forth in (F)(3).
 ¢ Frozen/Grandfathered Services, see (A)(5) preceding.

*** (T)
 (D)
 (D)
 (N)

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Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

** (T)

(F) Rates and Charges (Cont'd)

(3) Nonrecurring Charges

Residence Service	Nonrecurring Charge	
(a) Contiguous, each line		
- Each FXS Individual Access Line	\$396.97	(I)
- Each Foreign Prefix Line	396.97	
- Each Flat Rate Trunk Line	224.70	
(b) Noncontiguous, each line or trunk		
- Each FXS Individual Access Line	396.97	
- Each Foreign Prefix Line	396.97	
- Each Flat Rate Trunk Line	224.70	(I)

(4) Foreign Exchange Mileage Rates

(a) Contiguous Exchanges or District Areas

(i) All contiguous exchanges (except where the Foreign Exchange and local exchange are both within the Los Angeles Service area, Rate Areas A, B, and C[@])

Each individual line primary station or each PBX trunk line:

All CONTIGUOUS EXCHANGES	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/4 MILE*	MILEAGE USOC
- Flat Rate - Measured Rate - PBX Trunk Line	RALRR RALMR TFR++ RHR++	\$.39 (R)	1LHBY 1LHBY 1LHAU
All CONTIGUOUS FOREIGN DISTRICT AREAS			
- Flat Rate - Measured Rate - PBX Trunk Line	RALRR RALMR TFR++, RHR++	(D)	1LHBR 1LHBR 1LHBR

* Fractional mileage units are rated as whole units.

@ See (ii) following.

** (T)

(D)

(D)

(N)

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Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

** (T)

(F) Rates and Charges (Cont'd)

(4) Foreign Exchange Mileage Rates (Cont'd)

(a) Contiguous Exchanges or District Areas (Cont'd)

(ii) Los Angeles Service, Rate Areas A, B, and C

Each individual line primary station and each PBX trunk line:

ALL CONTIGUOUS EXCHANGES OR FOREIGN DISTRICT AREAS	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/4 MILE*¢	MILEAGE USOC
- All Services	N/A	NO	N/A

(b) Noncontiguous Exchanges or District Areas

(i) All noncontiguous routes (except Los Angeles Service, Rate Group I, see (ii) following.

Each individual line primary station and each PBX trunk line:

NONCONTIGUOUS EXCHANGES	CLASS OF SERVICE USOC	MONTHLY RATE PER 1 MILE*	MILEAGE USOC
- Flat Rate - Measured Rate - PBX Trunk Line	RALRR RALMR TFR++ RHR**	\$1.58 (I)	1LHB4 1LHBY 1LHA4
NONCONTIGUOUS FOREIGN DISTRICT AREAS			
- Flat Rate - Measured Rate - PBX Trunk Line	RALRR RALMR TFR++ RHR**	1.58 (I)	1LHBS

* Fractional mileage units are rated as whole units.

¢ Rate Areas A, B, and C rates as shown in (2)(b) preceding apply in lieu of foreign exchange mileage rates.

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** (T)
 (D)
 (D)
 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

(F) Rates and Charges (Cont'd)

(4) Foreign Exchange Mileage Rates (Cont'd)

(b) Noncontiguous Exchanges or District Areas (Cont'd)

(ii) Los Angeles Service, Group 1

Each individual line primary station and each PBX Trunk Line:

ALL NONCONTIGUOUS EXCHANGES OR DISTRICT AREAS	CLASS OF SERVICE USOC	MONTHLY RATE PER FIRST 1/2 MILE*	MILEAGE USOC
- Flat Rate - Measured Rate - PBX Trunk Line	RALRR RALMR TFR++ RHR++	\$.79	1LHAY
- Flat Rate - Measured Rate - PBX Trunk Line	RALRR RALMR TFR++ RHR++	EACH ADDL. 1/4 MILE	1LHAY
		\$.39 (I)	

** (T)

** (T)

* Fractional mileage units are rated as whole units.

** (T)
(D)

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(D)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service- Residence (Cont'd)

(F) Rates and Charges (Cont'd)

(4) Foreign Exchange Mileage Rates (Cont'd)

(c) Foreign Prefix Charges

Each individual line primary station and each PBX trunk line:

RESIDENCE SERVICES	CLASS OF SERVICE USOC	MONTHLY RATE PER 1 MILE [@]	MILEAGE USOC
- Flat Rate	RALRR	\$1.58 (I)	1LHBP
- Measured Rate	RALMR		
- PBX Trunk Line	TFR++ RHR++		

Where the normal serving prefix and the foreign prefix are located in the same building but serve different areas, a minimum mileage charge for 1 mile applies.

** (T)

** (T)

* Fractional mileage units are rated as whole units.

** (T)

(D)

(D)

(N)

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Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service- Residence (Cont'd)

** (T)

(F) Rates and Charges (Cont'd)

(5) Routes From Connecting Company Exchanges

(a) Available Classes of Service

Foreign Exchange service (FEX) is offered on the following Residence classes of service:

RESIDENCE SERVICE	USOC
FXS Individual Line Flat Rate Residence Service	RALRR ** (T)

(b) Foreign Exchange Station Service

(i) Foreign Exchange Increment Charge

	MONTHLY RATE
- Each individual line primary station	\$19.47 (I)

Plus the basic monthly rate as shown below:

(ii) Foreign Exchange Basic Rates

Each individual line primary station:

CTC* OF CALIFORNIA ** (T)	LOCAL EXCHANGE% ** (T)	MONTHLY RATE@ ** (T)
- Elk Grove	Galt# ** (T)	\$14.45 ** (T)
- Elk Grove	Herald# 	14.45
- Elk Grove	Michigan Bar 	14.45
- Walnut Grove	Thornton# ** (T)	17.25 ** (T)

- * Citizens Telephone Company of California
- # Frozen service, see (A)(5)(b) preceding.
- @ Plus the foreign exchange increment charge.
- % Available only on the specified route when listed.

** Pending CPUC Approval of Advice Letter No. 21436.

** (T)
 (D)
 (D)
 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service- Residence (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)(L)

(5) Routes From Connecting Company Exchanges (Cont'd)

(b) Foreign Exchange Station Service (Cont'd)

(ii) Foreign Exchange Basic Rates (Cont'd) (T)(L)

Each individual line primary station: (N)

CTC* OF GOLDEN STATE (T) (T)	LOCAL (N) EXCHANGE% (N)	MONTHLY RATE® (T) (D)	(L)
- Arbutle	Dunnigan (T)	\$16.65	(L)
CTC* OF TUOLUMNE			(L)x
- Tuolumne	Sonora (T)	16.85 (T)	(L)x
EVANS TELEPHONE COMPANY			(L)
- Livingston	Atwater (T)	\$16.85 (T)	(L)
- Livingston	Turlock	16.85	
- Patterson	Tracy (T)	16.85 (T)	
HORNITOS TELEPHONE COMPANY			(L)z
- Hornitos	Waterford (T)	\$7.00 (T)	(L)z
KERMAN TELEPHONE COMPANY			(L)z
- Kerman	Fresno (T)	\$19.40 (T)	(L)z
- Kerman	Mendota (T)	19.40 (T)	

* Citizens Telephone Company of California

@ Plus the foreign exchange increment charge.

% Available only on the specified route when listed.

Residence service now reflected on Sheet 929-A-82.

(L) Formerly on Sheet 929-A-73.

(L)x Formerly on Sheet 929-A-76.

(L)y Formerly on Sheet 929-A-73.

(L)z Formerly on Sheet 929-A-75.

Material omitted now reflected on Sheet 929-A-22 and Section (A). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service- Residence (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T) (L)

(5) Routes From Connecting Company Exchanges (Cont'd)

(b) Foreign Exchange Station Service (Cont'd)

(ii) Foreign Exchange Basic Rates (Cont'd) (T) (L)

Each individual line primary station: (N)

NEVADA BELL	LOCAL (N) EXCHANGE [§] (N)	MONTHLY RATE [@] (T) (D)	(L) (L)
- Crystal Bay	North Tahoe: (T)	\$11.25 (T)	
- Reno	Brockway DA Verdi (T)	11.25 (N)	
PONDEROSA TELEPHONE COMPANY			(L)y
- Auburry	Clovis (T)	\$17.85 (T)	(L)y
ROSEVILLE TELEPHONE COMPANY			(L)x
Roseville			
- Citrus Heights DA	Fair Oaks (T)	\$16.85 (T)	
- Citrus Heights DA	Folsom	16.85	
- Citrus Heights DA	Sacramento	16.85	
- Main DA	Lincoln	16.85	
- Main DA	South Placer (T)	16.85 (T)	(L)x

@ Plus the foreign exchange increment charge. (N)

§ Available only on the specified route when listed.

(L) Formerly in different form on Sheet 929-A-73.

(L)x Formerly on Sheet 929-A-76.

(L)y Formerly on Sheet 929-A-75.

Material omitted now relected on Sheet 929-A-22 and Section (A). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service- Residence (Cont'd)

(F) Rates and Charges (Cont'd)

(5) Routes From Connecting Company Exchanges (Cont'd)

(b) Foreign Exchange Station Service (Cont'd)

(ii) Foreign Exchange Basic Rates (Cont'd)

Each individual line primary station:

VERIZON OF CALIFORNIA	(T) (T)	LOCAL EXCHANGE [§]	(N) (N)	MONTHLY RATE [@]	(T) (D)
- Alamitos			(D)	\$17.25	(T)
- Arrowhead				17.25	
- Azusa-Glendora				17.25	
- Banning-Beaumont				17.25	(L)x
- Barstow				16.85	(L)
- Big Bear City				16.85	
- Big Bear Lake				16.85	
- Big Pine				18.40	
- Bishop				16.85	
- Boron				16.85	(L)
- Calimesa				17.25	(L)x
- Camarillo				17.25	
- Carpinteria				17.25	
- Chino				17.25	
- Claremont-San Dimas			(D)	17.25	(L)x
- Colfax		Grass Valley	(T)	16.85	(L)y
- Conejo			(D)	17.25	(L)x
- Corcoran		Tulare	(T)	16.85	(L)y
- Covina-Balwin Park			(D)	17.25	(L)x
- Crestline				17.25	
- Desert Center				17.25	
- Desert Hot Springs				17.25	
- Diamond Bar			(D)	17.25	(T) (L)x

@ Plus the foreign exchange increment charge.

§ Available only on the specified route when listed.

(L) Formerly on Sheet 929-A-48.

(L)x Formerly on Sheet 929-A-49.

(L)y Formerly on Sheet 929-A-71.

Material omitted now relected on Sheet 929-A-22 and Section (A).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service- Residence (Cont'd)

(F) Rates and Charges (Cont'd)

(5) Routes From Connecting Company Exchanges (Cont'd)

(b) Foreign Exchange Station Service (Cont'd)

(ii) Foreign Exchange Basic Rates (Cont'd)

Each individual line primary station:

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE [§]	(N) (N)	MONTHLY RATE [@]	(T) (D)
- Dos Palos		Chowchilla	(T)	\$16.85	(T)
- Dos Palos		Los Banos		16.85	
- Dos Palos		Merced	(T)	16.85	(L)y
- Downey			(D)	17.25	(L)x
- Eagle Mountain				17.25	(L)x
- El Mirage				16.85	(L)
- El Rio				17.25	(L)x
- Elsinore				17.25	
- Etiwanda			(D)	17.25	(L)x
- Exeter		Visalia	(T)	16.85	(L)y
- Farmington		Escalon		16.85	(L)y
- Fowler		Caruthers		17.25	(L)m
- Fowler		Selma		17.25	(L)m
- Garberville		Miranda		16.85	(L)y
- Gilroy		Hollister [#]		16.85	(L)z
- Gilroy		San Martin		16.85	
- Gilroy		Watsonville	(T)	16.85	(L)z
- Guadalupe			(D)	17.25	(T) (L)x

Frozen service, see (A)(5)(b) preceding.

@ Plus the foreign exchange increment charge.

§ Available only on the specified route when listed.

(L) Formerly on Sheet 929-A-48.

(L)m Formerly on Sheet 929-A-73.

(L)x Formerly on Sheet 929-A-49.

(L)y Formerly on Sheet 929-A-71.

(L)z Formerly on Sheet 929-A-72.

Material omitted now relected on Sheet 929-A-22 and Section (A).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service- Residence (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T)(L)x

(5) Routes From Connecting Company Exchanges (Cont'd)

(b) Foreign Exchange Station Service (Cont'd)

(ii) Foreign Exchange Basic Rates (Cont'd) (T)(L)x

Each individual line primary station: (N)

VERIZON (T) CALIFORNIA INC. (T)	LOCAL (N) EXCHANGE [%] (N)	MONTHLY RATE [@] (T) (D)	(L)x
Hemet:	(D)		
- Anza DA		\$17.25 (T)	
- Hemet DA		17.25	
- Homeland DA		17.25	
- Sage DA		17.25	
- San Jacinto DA		17.25	
- Homestead Valley	(D)	17.25	
- Huntington Beach		17.25	(L)x
- Idyllwild		17.25	(L)
- Independence		16.85	(L)z
- Indio		17.25	(L)z
- Joshua Tree	(D)	17.25	(L)y
- Kenwood	Santa Rosa (T)	17.25	(L)y
- Kenwood	Sonoma (T)	17.25	(L)z
- Laguna Beach	(D)	17.25	
- La Habra		17.25	
- Lake Hughes		19.35	
- Lakeview-Nuevo		17.25	(L)z
- Lakewood	(D)	17.25	(L)y
- Lancaster	Rosemond [#] (T)	17.25	(L)z
- Lancaster	(D)	17.25 (T)	

@ Plus the foreign exchange increment charge. (N)

% Available only on the specified route when listed.

Frozen service, see (A)(5)(b) preceding.

(L) Formerly on Sheet 929-A-48.

(L)m Formerly on Sheet 929-A-74.

(L)x Formerly on Sheet 929-A-49.

(L)y Formerly on Sheet 929-A-73.

(L)z Formerly on Sheet 929-A-50.

Material omitted now on Sheets 929-A-31, 929-A-40 and 929-A-46. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service- Residence (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T) (L) x

(5) Routes From Connecting Company Exchanges (Cont'd)

(b) Foreign Exchange Station Service (Cont'd)

(ii) Foreign Exchange Basic Rates (Cont'd) (T) (L) x

Each individual line primary station: (N)

VERIZON (T) CALIFORNIA INC. (T)	LOCAL (N) EXCHANGE [§] (N)	MONTHLY RATE [@] (T) (D)	(L) x
- La Puente	(D)	\$17.25 (T)	(L) x
- Lenwood	(D)	16.85	(L)
- Linden	Stockton (T)	16.85	(L) m
- Lindsay	Porterville	17.25	(L) y
- Lindsay	Tulare (T)	17.25	(L) y
- Lompoc	(D)	17.25	(L) x
- Lone Pine		16.85	(L)
- Long Beach		17.25	(L) x
- Los Alamos	(D)	19.35	(L) x
- Los Gatos	Aptos (T)	17.25	(L) n
- Los Gatos	Ben Lomond	17.25	
- Los Gatos	Boulder Creek	17.25	
- Los Gatos	Campbell	17.25	
- Los Gatos	Felton	17.25	
- Los Gatos	San Jose	17.25	
- Los Gatos	Santa Cruz (T)	17.25	(L) n
- Lucerne Valley	(D)	16.85	(L)
- Malibu	(D)	17.25	(L) x
- Manteca	Escalon (T)	16.85	(L) m
- Manteca	Stockton (T)	16.85	(L) m
- Marshall	(D)	17.25 (T)	(L) x

@ Plus the foreign exchange increment charge. (N)

§ Available only on the specified route when listed.

(L) Formerly on Sheet 929-A-48.

(L)m Formerly on Sheet 929-A-72.

(L)n Formerly on Sheet 929-A-74.

(L)x Formerly on Sheet 929-A-50.

(L)y Formerly on Sheet 929-A-73.

(L)z Formerly on Sheet 929-A-71.

Material omitted now on Sheets 929-A-31, 929-A-40 and 929-A-46. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service- Residence (Cont'd) (T)

(F) Rates and Charges (Cont'd) (T) (L) x

(5) Routes From Connecting Company Exchanges (Cont'd)

(b) Foreign Exchange Station Service (Cont'd)

(ii) Foreign Exchange Basic Rates (Cont'd) (T) (L) x

Each individual line primary station: (N)

VERIZON (T) CALIFORNIA INC. (T)	LOCAL EXCHANGE* (N) (N)	MONTHLY RATE* (T) (D)	(L) x
- Mentone	(D)	\$17.25 (T)	
- Monrovia		17.25	
- Moreno	(D)	17.25	(L) x
- Morgan Hill	San Jose (T)	17.25	(L) n
- Morgan Hill	San Martin (T)	17.25	(L) n
- Morongo Valley	(D)	17.25	(L) x
- Murrieta		17.25	(L) x
- Newberry		16.85	(L)
- Newbury Park		17.25	(L) x
- Norwalk	(D)	17.25	(L) x
- Novato	Ignacio (T)	17.25	(L) n
- Novato	Petaluma Main DA (T)	17.25	(L) n
- Ontario	(D)	17.25	(L) x
- Oxnard		17.25	
- Palm Desert		18.15	
- Palm Springs		17.70	(L) x
- Perris		17.25	(L) y
- Pico Rivera		17.25	
- Pinyon		17.25	
- Point Mugu	(D)	17.25 (T)	(L) y

@ Plus the foreign exchange increment charge. (N)

% Available only on the specified route when listed.

(L) Formerly on Sheet 929-A-48.

(L)m Formerly on Sheet 929-A-72.

(L)n Formerly on Sheet 929-A-74.

(L)x Formerly on Sheet 929-A-50.

(L)y Formerly on Sheet 929-A-51.

(L)z Formerly on Sheet 929-A-71.

Residence service now in different form on Sheets 929-A-85, 929-A-89 and 929-A-91.

Business service now in different form on Sheets 929-A-31, 929-A-41, and 929-A-43. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service- Residence (Cont'd)

(F) Rates and Charges (Cont'd)

(5) Routes From Connecting Company Exchanges (Cont'd)

(b) Foreign Exchange Station Service (Cont'd)

(ii) Foreign Exchange Basic Rates (Cont'd)

Each individual line primary station:

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE*	(N) (N)	MONTHLY RATE®	(T) (D)	(L)x
- Pomona			(D)	\$17.25	(T)	(L)x
- Randsburg				16.85		(L)
- Redlands				17.25		(L)x
- Redondo			(D)	17.25		(L)x
- Reedley		Dinuba	(T)	17.25		(L)m
- Reedley		Kingsburg		17.25		
- Reedley		Orange Cove		17.25		
- Reedley		Parlier	(T)	17.25		(L)m
- Ridgecrest			(D)	16.85		(L)
- Ripon		Escalon	(T)	16.85		(L)z
- Ripon		Stockton	(T)	16.85		(L)z
- Running Springs			(D)	16.85		(L)
- Salton				17.25		(L)x
- San Bernardino				17.25	(T)	
San Fernando:			(D)			
- Granada Hills DA				17.25	(T)	
- Pacoima DA				17.25		
- San Fernando DA				17.25		
- Sepulveda DA				17.25		
- San Gabriel Canyon			(D)	17.25		(L)x
- Sanger		Clovis		16.85		(L)y
- Sanger		Del Rey	(D)	16.85	(T)	(L)z

@ Plus the foreign exchange increment charge.

% Available only on the specified route when listed.

(L) Formerly on Sheet 929-A-48.

(L)m Formerly on Sheet 929-A-75.

(L)x Formerly on Sheet 929-A-51.

(L)y Formerly on Sheet 929-A-71.

(L)z Formerly on Sheet 929-A-72.

Residence service now in different form on Sheets 929-B-1 and 929-B-2.

Business service now in different form on Sheets 929-A-54 .

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service- Residence (Cont'd)

(F) Rates and Charges (Cont'd)

(5) Routes From Connecting Company Exchanges (Cont'd)

(b) Foreign Exchange Station Service (Cont'd)

(ii) Foreign Exchange Basic Rates (Cont'd)

Each individual line primary station:

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE [§]	(N) (N)	MONTHLY RATE [@]	(T) (D)	(L) z
- Sanger		Fresno	(T)	\$16.85	(T)	
- Sanger		Selma	(T)	16.85		(L)z
- Santa Barbara			(D)	17.25		(L)x
- Santa Maria				17.25		
- Santa Monica				17.25		
- Santa Paula				17.25		(L)x
- Santa Ynez				17.25		(L)y
- Sierra Madre				17.25		
- Somis				17.25		(L)y
- Summit Valley				16.85		(L)
- Sun City				17.25		(L)y
- Sunland-Tujunga				17.25		
- Temecula				17.25		
- Thousand Oaks				17.25		(L)y
- Trona				16.85		(L)
- Twentynine Palms				17.25		(L)y
- Upland				17.25		(L)y
- Victorville			(D)	16.85	(T)	(L)

@ Plus the foreign exchange increment charge.
 § Available only on the specified route when listed.
 # Frozen service, see (A)(5)(b) preceding.
 (L) Formerly on Sheet 929-A-48.
 (L)x Formerly on Sheet 929-A-51.
 (L)y Formerly on Sheet 929-A-52.
 (L)z Formerly on Sheet 929-A-72.
 Residence service now reflected on Sheet 929-A-77.
 Business service now reflected on Sheet 929-A-16.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (N)

(F) Rates and Charges (Cont'd)

(5) Routes From Connecting Company Exchanges (Cont'd)

(b) Foreign Exchange Station Service (Cont'd)

(ii) Foreign Exchange Basic Rates (Cont'd)

Each individual line primary station: (N)

VERIZON (T) CALIFORNIA INC. (T)	LOCAL EXCHANGE* (N) (N)	MONTHLY RATE® (T) (D)	(L)y
- West Los Angeles	(D)	\$17.25 (T)	(L)y
- Westminster	(D)	17.25	(L)
- Whittier	(D)	17.25	(L)y
- Wrightwood	(D)	16.85	(L)
- Yucca Valley	(D)	17.25 (T)	(L)y
VOLCANO TELEPHONE COMPANY			(L)x
- Volcano	Jackson (T)	\$16.85 (T)	(L)x
- Volcano	Sutter Creek (T)	16.85 (T)	(L)x

(c) Hunting Service (T) (L) z

	MONTHLY RATE	USOC	(L) z
Each resale line arranged for Hunting Service (T)			(L) z
(D)	(D)	(D)	(L) z
- Verizon California Inc. (T)	\$1.50 (T)	MF9	(L) z

@ Plus the foreign exchange increment charge. (N)
 % Available only on the specified route when listed.
 (L) Formerly on Sheet 929-A-48.
 (L)x Formerly on Sheet 929-A-76.
 (L)y Formerly on Sheet 929-A-52.
 (L)z Formerly on Sheets 929-A-55 and 929-A-78.
 Residence service now reflected on Sheet 929-A-78.
 Business service now reflected on Sheet 929-A-17. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

** (T)

(F) Rates and Charges (Cont'd)

(5) Routes From Connecting Company Exchanges (Cont'd)

(d) Foreign Exchange Mileage Rates - Contiguous Exchanges

(i) All exchanges (except where both the Foreign Exchange and local exchange are within the Los Angeles Extended Area.

	MONTHLY RATE PER 1/4 MILE [®]	MILEAGE USOC
- Each resale access line primary station or resale PBX trunk	\$.39 (R)	

(ii) Where both the Foreign Exchange and local exchange are within the Los Angeles Extended Area:

	MONTHLY RATE PER 1/4 MILE [®]	MILEAGE USOC
- Each resale access line primary station or resale PBX trunk	\$.39 (R)	

(e) Foreign Exchange Mileage Rates - Noncontiguous Exchanges

	MONTHLY RATE PER 1 MILE [®]	MILEAGE USOC
- Each resale access line primary station or resale PBX trunk	\$1.58 (I)	

@ Fractional mileage units are rated as whole units.

** (T)
(D)

** Pending CPUC Approval of Advice Letter No. 21436.

(D)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd)

(F) Rates and Charges (Cont'd)

(5) Routes From Connecting Company Exchanges (Cont'd)

(f) Suburban Mileage Rates

(i) Between Contiguous Exchanges

Mileage rates as shown in the Connecting Company tariffs for the type and grade of service furnished.

(ii) Between Noncontiguous Exchanges

Not applicable.

(g) Nonrecurring Charges

Nonrecurring charges as set forth in (3) preceding apply.

(T)

(T)(L)

(T)(L)

(T)(L)x

(T)(L)x

(N)

(N)

Residence service is now reflected on Sheet 929-A-80.

Business service is now reflected on Sheet 929-A-19.

(L) Formerly in different form on Sheet 929-A-54.

(L)x Formerly in different form on Sheet 929-A-77.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (N)

(F) Rates and Charges (Cont'd) (T)

Reserved (T)

Business service now reflected on Sheets 929-A-19 and 929-A-39. (N)

Residence service now reflected on Sheets 929-A-80 and 929-A-88. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.4 Foreign Exchange Service - Residence (Cont'd) (N)

(F) Rates and Charges (Cont'd) (T)

Reserved (T)

Business service now reflected on Sheet 929-A-31. (N)

Residence service now reflected on Sheet 929-A-85. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service

(A) Business Service[@] (T)

(1) Description (T)

Exchange service furnished in the suburban area of an exchange by use of lines provided, owned and maintained in part by CLC Resellers for an individual or group of end users. (T)

The term customer owned facilities refers to lines furnished by the CLC Reseller or its end users.

(D)

(D)

(2) Regulations (T)

(a) Rates for service other than extended service comprehend local service without additional charge to all stations receiving service from the exchange from which the service is furnished. (T)

(b) Rates for extended service in other than Zone Usage Measurement Service areas comprehend service without additional charge as set forth in 18.6 (1)(B) Local Calling Areas (Non-ZUM), which defines the local service areas. (T)

Rates for extended service in Zone Usage Measurement Service areas comprehend service as set forth in 18.6 (1)(C) Zone 1 and 2, which indicates the local service areas.

@ Residence Service now on Sheet 929-C-19.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services(Cont'd)

18.6.5 Farmer Line Service(Cont'd)

- (A) Business Service[@] (Cont'd) (T)
- (2) Regulations (Cont'd) (T)
- (c) Service is furnished outside the base rate area and within the exchange area. A farmer line station shall not be located within the base rate area. If subsequent to a base rate area expansion, an existing farmer line service is located within the expanded area, this service may be retained by the CLC Reseller or successors at the same location until discontinued at the request of the CLC Reseller. A farmer line shall not extend across an exchange area boundary (except upon a foreign exchange basis[#]), cross into unfiled territory, nor be extended to another property[&]. (T)
(T)
- (d) Service will be furnished from the base rate area or the Utility's nearest existing distribution facility at the option of the CLC Reseller end users at appropriate rates shown in (1) following. Farmer Line service is offered subject to the availability of facilities and the requirements of the Utility's exchange telephone service. (T)
|
(T)
(N)
|
(N)
- (i) The Utility will provide, own and maintain all lines and facilities used to furnish farmer line service to the boundary of the base rate area or a suitable point of connection at existing facilities. (T)
(T)
(N)
- (ii) The CLC Reseller or its end user will normally provide, own and maintain all lines and facilities beyond the boundary of the base rate area or beyond the point of connection at existing facilities as designated by the Utility. (T)
(T)
|
(T)
(D)

@ Residence Service now on Sheets 929-C-20 and 929-C-21.
See (i) following.
& Except for right-of-way access, see (d)(iii) following.
Material omitted now on Sheet 929-C-2.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

- (A) Business Service[@] (Cont'd) (T)
- (2) Regulations (Cont'd) (T)
- (d) Cont'd (N)

(iii) The Standard Network Interface (SNI) will be located at a suitable point on the CLC Reseller end user's property as determined by the Utility, except as follows: Remote SNIs (SNIs not located at the end user's property) will only be installed at another property if the farmer line end user has obtained permission (in writing) from the owner of such property. If the Utility's service facilities or the end user's farmer line are installed on property other than the end user's property and the owner of such property revokes their permission to use it, the Utility shall have the right to discontinue service upon 10 days written notice, without obligation or liability to the CLC Reseller or its end user. If service is discontinued under these conditions, the CLC Reseller end user may have service reestablished under the provisions of Schedule Cal.P.U.C. No. A4.3. (N)

(iv) Farmer line service will be furnished provided the line and other facilities owned by the CLC Reseller are properly constructed and in an operating condition. The Utility reserves the right to discontinue Farmer Line telephone service if a fault in any part of the line or other facilities provided by the CLC Reseller or its end users causes interference with service furnished to other customers, and may refuse to reconnect the line until the fault is corrected. (T)

(e) Exchange service telephone calls requiring the assistance of a telephone company operator, see Schedule Cal.P.U.C. No. A5.2. (T)(L)
(L)

(f) Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in Section 18.13.1(D)(14). (T)(L)x
(L)x

@ Residence Service now on Sheets 929-C-21 and 929-C-22. (N)
Material omitted now on Sheet 929-C-3.
(L) Formerly on Sheet 929-C-1.
(L)x Formerly on Sheet 929-C-4.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

- (A) Business Service[@] (Cont'd) (T)
- (2) Regulations (Cont'd) (T)
- (g) Farmer line service will not be provided within a remote island area. (T)(L)
(L)
- (h) Farmer line service will be furnished to lines as a whole only. Multiparty and individual lines are available. Multiparty farmer lines are provided to two or more end users on a single service arrangement. All lines must subscribe to the same CLC Reseller. The Utility shall render bills for exchange and toll service to the CLC Reseller of the farmer line. (T)(L)x
| |
| |
(L)x
- (i) Foreign Exchange Farmer Line Service (N)

Service will be furnished from an exchange listed in this schedule to a contiguous exchange under the following rates and further regulations applicable specifically to a foreign exchange farmer line service: (T)
(T)
- (i) For multiparty services, the rate per station will be one and one-half times the appropriate farmer line rate applying in the exchange from which the service is furnished. (T)
- (ii) For individual line services, the rates applicable are as set forth in 18.6.3 Foreign Exchange Services. (N)
(N)
- (iii) Service will be furnished subject to the same regulations as to the use of the service by other than the CLC Reseller end user and their representatives which are applicable in connection with other classifications of the end user's telephone service. Foreign exchange service will not be provided for public use. (T)

@ Residence Service now on Sheets 929-C-22 and 929-C-23. (N)
Material omitted now on Sheet 929-C-4.
(L) Formerly on Sheet 929-C-4.
(L)x Formerly on Sheet 929-C-2.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service[@] (Cont'd) (T)

(2) Regulations (Cont'd) (N)

(i) Farmer Line Service (Cont'd) (N)

(iv) The toll rates applicable in connection with toll service over foreign exchange farmer lines will be in accordance with the toll tariff provisions of the foreign exchange. (T)(L)

(v) A farmer line may not be connected to more than one exchange, cross into unfiled territory, nor be extended to another property[#]. In the event that the farmer line is so connected and upon failure, after notice to the CLC Reseller of record on that line, to comply with the above provision, the Utility shall then have the right to disconnect that line from any or all of the exchanges to which it is connected. (T)
 |
 (T)
 (L)

(j) Reserved (T)

(D)

(D)

@ Residence Service now on Sheets 929-C-21 and 929-C-22. (N)

Except for right-of-way access, see (d)(iii) preceding. (N)

Material omitted now on Sheets 929-C-2 and 929-C-3.

(L) Formerly on Sheet 929-C-3.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(T)

(2) Regulations (Cont'd)

(T)

(j) Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(T)

(2) Regulations (Cont'd)

(T)

(j) Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd) (T)

(2) Regulations (Cont'd) (T)

(j) Reserved (Cont'd) (T)

(D)

(D)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(2) Regulations (Cont'd)

(k) Territory

Within the suburban area of a listed exchange as said areas are defined on maps filed as part of the tariff schedules.

(1) Rates and Charges

(i) Available classes of service and nonrecurring charges:

Service	USOCs	Nonrecurring Charges
- Business Individual Line Service	1MB	\$55.78 (I)
- Business Multiparty Line Service	LSE	55.78 (I)

(ii) Rate per month for each business service:

Exchange	Monthly Rate	
	1MB	LSE
- Alleghany#	\$RR	\$9.64 (I)
- Alta#	RR	9.64
- Anderson#	RR	9.64
- Angels Camp#	RR	9.64
- Annapolis#	RR	9.64
- Arroyo Grande#	RR	11.80
- Atascadero#	RR	9.64 (I)
Auburn		
- Main and North DAs#	RR	9.64 (I)
- Avenal#	RR	9.64 (I)

Business 1MB rates applicable as shown in 18.6.2. preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(II) RATE PER MONTH FOR EACH BUSINESS SERVICE: (CONT'D)

Exchange	Monthly Rate	
	1MB	LSE
Bakersfield		
- Main and South DAs [#]	RR	\$10.11
- North DA [#]	RR	9.64
- Bangor [#]	RR	9.64
- Bishop Ranch [#]	RR	9.64
- Blairsden [#]	RR	9.64
- Blue Lake [#]	RR	11.69
- Boonville [#]	RR	12.79
- Boulder Creek [#]	RR	12.79
- Bradley [#]	RR	14.64
- Bridgeville [#]	RR	9.64
- Burrel [#]	RR	17.12
- Calistoga [#]	RR	9.64
- Cambria [#]	RR	9.64
- Camptonville [#]	RR	9.64
- Carmel [#]	RR	10.66
- Challenge [#]	RR	9.64
- Chico [#]	RR	9.64
- Chowchilla [#]	RR	9.64
- Chualar [#]	RR	9.64
- Clearlake Oaks [#]	RR	9.64
- Cloverdale [#]	RR	9.64
- Clovis [#]	RR	9.64
- Coalinga [#]	RR	9.64
- Cobb Mountain [#]	RR	9.64
- Cottonwood [#]	RR	12.79
- Coulterville [#]	RR	9.64

(N)

Business 1MB rates applicable as shown in 18.6.2. preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each business service: (Cont'd)

Exchange	Monthly Rate	
	1MB	LSE
- Crows Landing [#]	RR	\$9.64 (I)
- Danville	RR	9.64
- Davis	RR	9.64
- Delano [#]	RR	9.64
- Del Rey [#]	RR	9.64
- Dinuba [#]	RR	9.64
- Dixon [#]	RR	9.64
- Downieville [#]	RR	9.64
- Dublin-San Ramon [#]	RR	9.64
- Dunnigan [#]	RR	14.64
- Dunsmuir [#]	RR	9.64
- Earlimart [#]	RR	9.64
- East Contra Costa [#]	RR	9.64
- Edwards [#]	RR	14.64
- Escalon [#]	RR	9.64
- Escondido [#]	RR	9.64
- Esparto [#]	RR	12.79
- Eureka [#]	RR	12.46
- Fairfield-Suisun [#]	RR	9.64
- Fair Oaks [#]	RR	9.64
- Fillmore [#]	RR	9.64
- Firebaugh [#]	RR	9.64
- Folsom [#]	RR	9.64
- Fort Bragg [#]	RR	9.64
- Fortuna [#]	RR	11.80 (I)
Fremont-Newark		
- Greenleaf, Main and Oliver DAs [#]	RR	9.64 (I)

Business 1MB rates applicable as shown in 18.6.2. preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each business service: (Cont'd)

Exchange	Monthly Rate	
	1MB	LSE
- Fresno [#]	RR	\$10.11 (I)
- Gazelle [#]	RR	14.64
- Georgetown [#]	RR	9.64
- Geyserville [#]	RR	9.64
- Gonzales [#]	RR	14.64 (I)
Grass Valley		
- Main and South DAs [#]	RR	9.64 (I)
- Gridley [#]	RR	9.64
- Gualala [#]	RR	11.17
- Gustine [#]	RR	9.64
- Hanford [#]	RR	9.64
- Hayward [#]	RR	9.64
- Healdsburg [#]	RR	12.79
- Herald [#]	RR	9.64
- Hollister [#]	RR	9.64
- Hopland [#]	RR	12.79
- Hughson [#]	RR	9.64
- Hydesville [#]	RR	14.64
- Ione [#]	RR	9.64
- Jackson [#]	RR	10.66
- Jamestown [#]	RR	9.64
- Julian [#]	RR	9.64
- Kelseyville [#]	RR	9.64
- King City [#]	RR	10.18
- Kingsburg [#]	RR	9.64
- Knights Ferry [#]	RR	9.64 (I)

Business 1MB rates applicable as shown in 18.6.2. preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each business service: (Cont'd)

Exchange	Monthly Rate	
	1MB	LSE
- Lake Berryessa [#]	RR	\$9.64 (I)
- Lakeport [#]	RR	9.64
- Laton [#]	RR	9.64
- Le Grand [#]	RR	12.79
- Lemoore [#]	RR	9.64
- Lincoln [#]	RR	9.64
- Live Oak [#]	RR	9.64
- Livermore [#]	RR	9.64
- Lodi [#]	RR	9.64
- Loleta [#]	RR	9.64
- Los Banos [#]	RR	9.64
- Lower Lake [#]	RR	9.64
- Loyalton [#]	RR	9.64
- Madera [#]	RR	9.64
- Martinez [#]	RR	9.64
- Marysville [#]	RR	11.91
- Mendocino [#]	RR	9.64
- Mendota [#]	RR	9.64
- Merced [#]	RR	10.11
- Michigan Bar [#]	RR	9.64
- Middletown [#]	RR	9.64
- Milton [#]	RR	9.64
- Miranda [#]	RR	9.64
- Moccasin [#]	RR	9.64
- Modesto [#]	RR	9.64
- Mokelumne Hill [#]	RR	9.64
- Montague [#]	RR	9.64
- Napa [#]	RR	9.64
- Nevada City [#]	RR	9.64 (I)

Business 1MB rates applicable as shown in 18.6.2. preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each business service: (Cont'd)

Exchange	Monthly Rate	
	1MB	LSE
- Newman [#]	RR	\$9.64 (I)
- Nice [#]	RR	9.64
- North San Juan [#]	RR	9.64 (I)
North Tahoe		
- Brockway DA [#]	RR	9.64 (I)
- Tahoe City DA [#]	RR	9.64
- North Yuba [#]	RR	17.12
- Oakdale [#]	RR	9.64
- Oakview [#]	RR	9.64
- Occidental [#]	RR	9.64
- Orange Cove [#]	RR	9.64
- Orland [#]	RR	9.64
- Oroville [#]	RR	9.64
- Paradise [#]	RR	9.64
- Parlier [#]	RR	9.64 (I)
Pasadena		
- La Canada and Pasadena DAs [#]	RR	9.64 (I)
- Paskenta [#]	RR	14.64
- Paso Robles [#]	RR	9.64
- Pittsburg [#]	RR	9.64
- Pittsburg-West [#]	RR	9.64
- Pixley [#]	RR	9.64 (I)

Business 1MB rates applicable as shown in 18.6.2. preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each business service: (Cont'd)

Exchange	Monthly Rate	
	1MB	LSE
Placerville		
- Kyburz, South and West DAs [#]	RR	\$9.64 (I)
- Planada [#]	RR	9.64
- Pleasant Grove [#]	RR	9.64
- Pleasanton [#]	RR	9.64
- Plymouth [#]	RR	9.64
- Point Arena [#]	RR	11.29
- Point Reyes [#]	RR	9.64
- Porterville [#]	RR	9.64
- Portola [#]	RR	9.64
- Potter Valley [#]	RR	12.79
- Quincy [#]	RR	9.64
- Ramona [#]	RR	9.64
- Red Bluff [#]	RR	10.11
- Redding [#]	RR	11.29
- Riverdale [#]	RR	17.12 (I)

Business 1MB rates applicable as shown in 18.6.2. preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each business service: (Cont'd)

Exchange	Monthly Rate	
	1MB	LSE
Sacramento		
- Main and North DAs [#]	RR	\$9.64 (I)
- Saint Helena [#]	RR	9.64
- Salinas [#]	RR	10.18
- San Andreas [#]	RR	9.64
- San Ardo [#]	RR	14.64 (I)
San Jose		
- North, South and West DAs [#]	RR	9.64 (I)
- San Juan [#]	RR	9.64
- San Lucas [#]	RR	9.64
- San Luis Obispo [#]	RR	10.66 (I)
Santa Clarita		
- Newhall-Castaic and Saugus Canyon Country DAs [#]	RR	9.64 (I)
- Santa Margarita [#]	RR	9.64 (I)
- Selma [#]	RR	12.79
- Shasta Lake [#]	RR	17.12
- Shingle Springs [#]	RR	9.64
- Smartsville [#]	RR	14.64
- Soledad [#]	RR	9.64
- South Placer [#]	RR	9.64
- Springville [#]	RR	9.64
- Stockton [#]	RR	9.64
- Stonyford [#]	RR	9.64
- Stratford [#]	RR	9.64
- Sutter Creek [#]	RR	9.64
- Tehachapi [#]	RR	9.64 (I)

Business 1MB rates applicable as shown in 18.6.2. preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each business service: (Cont'd)

Exchange	Monthly Rate	
	1MB	LSE
- Terra Bella [#]	RR	\$9.64 (I)
- Three Rivers [#]	RR	9.64
- Tres Pinos [#]	RR	9.64
- Tulare [#]	RR	9.64
- Turlock [#]	RR	11.80
- Ukiah [#]	RR	10.42
- Upper Lake [#]	RR	9.64
- Vacaville [#]	RR	9.64
- Valley Center [#]	RR	9.64
- Ventura Central [#]	RR	9.64
- Ventura East [#]	RR	9.64
- Vina [#]	RR	9.64
- Visalia [#]	RR	10.11
- Wasco [#]	RR	9.64 (I)
Waterford		
- Main DA [#]	RR	12.79 (I)
- Watsonville [#]	RR	11.80
- Weed [#]	RR	9.64
- Wheatland [#]	RR	12.79
- Willits [#]	RR	9.64
- Windsor [#]	RR	9.64
- Winters [#]	RR	9.64
- Woodlake [#]	RR	12.79
- Woodland [#]	RR	9.64 (I)

Business 1MB rates applicable as shown in 18.6.2. preceding

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(iii) Hunting Service

	Monthly Rate	USOC
- Each line arranged for hunting	\$.39 (R)	HTG

(iv) Zone Usage Measurement applicable to exchanges where Zone Usage Measurement Service is provided as set forth in Section 18.6.1.C. No monthly allowance is applicable.

(v) Service Charges

Service charges as set forth in 18.13.2(A) following are applicable to business farmer line service.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(A) Business Service (Cont'd)

(T)

(2) Regulations (Cont'd)

(T)

(1) Rates and Charges (Cont'd)

(T)

(vi) Reserved (Cont'd)

(T)

(D)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service

(B) Residence Service[@]

(1) Description

Exchange service furnished in the suburban area of an exchange by use of lines provided, owned and maintained in part by CLC Resellers for an individual or group of end users.

The term customer owned facilities refers to lines furnished by the CLC Reseller or its end users.

(2) Regulations

(a) Rates for service other than extended service comprehend local service without additional charge to all stations receiving service from the exchange from which the service is furnished.

(b) Rates for extended service in other than Zone Usage Measurement Service areas comprehend service without additional charge as set forth in 18.6 (1)(B) Local Calling Areas (Non-ZUM), which defines the local service areas.

Rates for extended service in Zone Usage Measurement Service areas comprehend service as set forth in 18.6 (1)(C) Zone 1 and 2, which indicates the local service areas.

[@] Material formerly reflected on Sheet 929-C.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service

(B) Residence Service[@] (Cont'd)

(2) Regulations (Cont'd)

(c) Service is furnished outside the base rate area and within the exchange area. A farmer line station shall not be located within the base rate area. If subsequent to a base rate area expansion, an existing farmer line service is located within the expanded area, this service may be retained by the CLC Reseller or successors at the same location until discontinued at the request of the CLC Reseller. A farmer line shall not extend across an exchange area boundary (except upon a foreign exchange basis[#]), cross into unfiled territory, nor be extended to another property[&].

(d) Service will be furnished from the base rate area or the Utility's nearest existing distribution facility at the option of the CLC Reseller end users at appropriate rates shown in (1) following. Farmer Line service is offered subject to the availability of facilities and the requirements of the Utility's exchange telephone service.

(i) The Utility will provide, own and maintain all lines and facilities used to furnish farmer line service to the boundary of the base rate area or a suitable point of connection at existing facilities.

(ii) The CLC Reseller or its end user will normally provide, own and maintain all lines and facilities beyond the boundary of the base rate area or beyond the point of connection at existing facilities as designated by the Utility.

@ Material formerly reflected on Sheets 929-C-1.

See (j) following.

& Except for right-of-way access, see (d)(iii) following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service

(B) Residence Service[@] (Cont'd)

(2) Regulations (Cont'd)

(d) Cont'd)

(iii) The Standard Network Interface (SNI) will be located at a suitable point on the CLC Reseller end user's property as determined by the Utility, except as follows: Remote SNIs (SNIs not located at the end user's property) will only be installed at another property if the farmer line end user has obtained permission (in writing) from the owner of such property. If the Utility's service facilities or the end user's farmer line are installed on property other than the end user's property and the owner of such property revokes their permission to use it, the Utility shall have the right to discontinue service upon 10 days written notice, without obligation or liability to the CLC Reseller or its end user. If service is discontinued under these conditions, the CLC Reseller end user may have service reestablished under the provisions of Schedule Cal.P.U.C. No. A4.3.

(iv) Farmer line service will be furnished provided the line and other facilities owned by the CLC Reseller are properly constructed and in an operating condition. The Utility reserves the right to discontinue Farmer Line telephone service if a fault in any part of the line or other facilities provided by the CLC Reseller or its end users causes interference with service furnished to other customers, and may refuse to reconnect the line until the fault is corrected.

(e) Exchange service telephone calls requiring the assistance of a telephone company operator, see Schedule Cal.P.U.C. No. A5.2.

(f) Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in Section 18.13.1(D)(14).

@ Material formerly reflected on Sheets 929-C-1, 929-C-2 and 929-C-4.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service

(B) Residence Service[@] (Cont'd)

(2) Regulations (Cont'd)

(g) Farmer line service will not be provided within a remote island area.

(h) Farmer line service will be furnished to lines as a whole only. Multiparty and individual line farmer lines are available. Multiparty farmer lines are provided to two or more end users on a single service arrangement. All lines must subscribe to the same CLC Reseller. The Utility shall render bills for exchange and toll service to the CLC Reseller of the farmer line.

(i) Foreign Exchange Farmer Line Service

Service will be furnished from an exchange listed in this schedule to a contiguous exchange under the following rates and further regulations applicable specifically to a foreign exchange farmer line service:

(i) For multiparty services, the rate per station will be one and one-half times the appropriate farmer line rate applying in the exchange from which the service is furnished.

(ii) For individual line services, the rates applicable are as set forth in 18.6.3 Foreign Exchange Services.

@ Material formerly reflected on Sheets 929-C-2, 929-C-3 and 929-C-4.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service

(B) Residence Service[@] (Cont'd)

(2) Regulations (Cont'd)

(j) Foreign Exchange Farmer Line Service (Cont'd)

(iii) Service will be furnished subject to the same regulations as to the use of the service by other than the CLC Reseller end user and their representatives which are applicable in connection with other classifications of the end user's telephone service. Foreign exchange service will not be provided for public use.

(iv) The toll rates applicable in connection with toll service over foreign exchange farmer lines will be in accordance with the toll tariff provisions of the foreign exchange.

(v) A farmer line may not be connected to more than one exchange, cross into unfiled territory, nor be extended to another property[#]. In the event that the farmer line is so connected and upon failure, after notice to the CLC Reseller of record on that line, to comply with the above provision, the Utility shall then have the right to disconnect that line from any or all of the exchanges to which it is connected.

@ Material formerly reflected on Sheets 929-C-3 and 929-C-4.

Except for right-of-way access, see (d)(iii) preceding.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service

(B) Residence Service (Cont'd)

(2) Regulations (Cont'd)

(k) Territory

Within the suburban area of a listed exchange as said areas are defined on maps filed as part of the tariff schedules.

(l) Rates and Charges

(i) Available Classes of Service and Nonrecurring Charges:

Service	USOCs	Nonrecurring Charges
- Individual Line Flat Rate Residence Service	1FR	\$27.40 (I)
- Individual Line Measured Rate Residence Service	1MR	27.40 (I)
- Multiparty Line Residence Service	LSF	27.40 (I)

(ii) Rate per month for each residence service:

Exchange	Monthly Rate	
	1FR/1MR	LSF
- Alleghany [#]	RR	\$2.81 (I)
- Alta [#]	RR	2.81
- Anderson [#]	RR	2.81
- Angels Camp [#]	RR	2.81
- Annapolis [#]	RR	2.81
- Arroyo Grande [#]	RR	3.56
- Atascadero [#]	RR	2.81 (I)
Auburn		
- Main and North DAs [#]	RR	2.81 (I)
- Avenal [#]	RR	2.81 (I)

Residence 1FR, 1MR rates applicable as shown in 18.6.2.(F) preceding.

Continued

ACCESS SERVICE

- 18. Services For Resale (Cont'd)
 - 18.6 Exchange Services (Cont'd)
 - 18.6.5 Farmer Line Service (Cont'd)
 - (B) Residence Service (Cont'd)
 - (2) Regulations (Cont'd)
 - (1) Rates and Charges (Cont'd)

(II) RATE PER MONTH FOR EACH RESIDENCE SERVICE: (CONT'D)

Exchange	Monthly Rate	
	1FR/1MR	LSF
Bakersfield		
- Main and South DAs [#]	RR	\$2.81
- North DA [#]	RR	2.81
- Bangor [#]	RR	2.81
- Bishop Ranch [#]	RR	2.81
- Blairsden [#]	RR	2.81
- Blue Lake [#]	RR	3.52
- Boonville [#]	RR	3.88
- Boulder Creek [#]	RR	3.88
- Bradley [#]	RR	4.47
- Bridgeville [#]	RR	2.81
- Burrel [#]	RR	5.30
- Calistoga [#]	RR	2.81
- Cambria [#]	RR	2.81
- Camptonville [#]	RR	2.81
- Carmel [#]	RR	3.13
- Challenge [#]	RR	2.81
- Chico [#]	RR	2.81
- Chowchilla [#]	RR	2.81
- Chualar [#]	RR	2.81
- Clearlake Oaks [#]	RR	2.81
- Cloverdale [#]	RR	2.81
- Clovis [#]	RR	2.81
- Coalinga [#]	RR	2.81
- Cobb Mountain [#]	RR	2.81
- Cottonwood [#]	RR	3.88
- Coulterville [#]	RR	2.81
- Crows Landing [#]	RR	2.81
- Danville [#]	RR	2.81

(N)

Residence 1FR, 1MR rates applicable as shown in 18.6.2.(F) preceding.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(B) Residence Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each residence service: (Cont'd)

Exchange	Monthly Rate	
	1FR/1MR	LSF
- Davis [#]	RR	\$2.81 (I)
- Delano [#]	RR	2.81
- Del Rey [#]	RR	2.81
- Dinuba [#]	RR	2.81
- Dixon [#]	RR	2.81
- Downieville [#]	RR	2.81
- Dublin-San Ramon [#]	RR	2.81
- Dunnigan [#]	RR	4.47
- Dunsmuir [#]	RR	2.81
- Earlimart [#]	RR	2.81
- East Contra Costa [#]	RR	2.81
- Edwards [#]	RR	4.47
- Escalon [#]	RR	2.81
- Escondido [#]	RR	2.81
- Esparto [#]	RR	3.88
- Eureka [#]	RR	3.13
- Fairfield-Suisun [#]	RR	2.81
- Fair Oaks [#]	RR	2.81
- Fillmore [#]	RR	2.81
- Firebaugh [#]	RR	2.81
- Folsom [#]	RR	2.81
- Fort Bragg [#]	RR	2.81
- Fortuna [#]	RR	3.56 (I)
Fremont-Newark		
- Greenleaf, Main and Oliver DAs [#]	RR	2.81 (I)
- Fresno [#]	RR	2.81 (I)

Residence 1FR, 1MR rates applicable as shown in 18.6.2.(F) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(B) Residence Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each residence service: (Cont'd)

Exchange	Monthly Rate	
	1FR/1MR	LSF
- Gazelle	RR	\$4.47 (I)
- Georgetown	RR	2.81
- Geyserville	RR	2.81
- Gonzales	RR	4.47 (I)
Grass Valley		
- Main and South DAs	RR	2.81 (I)
- Gridley	RR	2.81
- Gualala [#]	RR	3.33
- Gustine [#]	RR	2.81
- Hanford [#]	RR	2.81
- Hayward [#]	RR	2.81
- Healdsburg [#]	RR	3.87
- Herald [#]	RR	2.81
- Hollister [#]	RR	2.81
- Hopland [#]	RR	3.88
- Hughson [#]	RR	2.81
- Hydesville [#]	RR	4.47
- Ione [#]	RR	2.81
- Jackson [#]	RR	3.13
- Jamestown [#]	RR	2.81
- Julian [#]	RR	2.81
- Kelseyville [#]	RR	2.81
- King City [#]	RR	2.81
- Kingsburg [#]	RR	2.81
- Knights Ferry [#]	RR	2.81
- Lake Berryessa [#]	RR	2.81
- Lakeport [#]	RR	2.81
- Laton [#]	RR	2.81 (I)

Residence 1FR, 1MR rates applicable as shown in 18.6.2.(F) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(B) Residence Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each residence service: (Cont'd)

Exchange	Monthly Rate	
	1FR/1MR	LSF
- Le Grand [#]	RR	\$3.88 (I)
- Lemoore [#]	RR	2.81
- Lincoln [#]	RR	2.81
- Live Oak [#]	RR	2.81
- Livermore [#]	RR	2.81
- Lodi [#]	RR	2.81
- Loleta [#]	RR	2.81
- Los Banos [#]	RR	2.81
- Lower Lake [#]	RR	2.81
- Loyalton [#]	RR	2.81
- Madera [#]	RR	2.81
- Martinez [#]	RR	2.81
- Marysville [#]	RR	2.81
- Mendocino [#]	RR	2.81
- Mendota [#]	RR	2.81
- Merced [#]	RR	2.81
- Michigan Bar [#]	RR	2.81
- Middletown [#]	RR	2.81
- Milton [#]	RR	2.81
- Miranda [#]	RR	2.81
- Moccasin [#]	RR	2.81
- Modesto [#]	RR	2.81
- Mokelumne Hill [#]	RR	2.81
- Montague [#]	RR	2.81
- Napa [#]	RR	2.81
- Nevada City [#]	RR	2.81 (I)

Residence 1FR, 1MR rates applicable as shown in 18.6.2.(F) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(B) Residence Service[®] (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each residence service: (Cont'd)

Exchange	Monthly Rate	
	1FR/1MR	LSF
- Newman [#]	RR	\$2.81 (I)
- Nice [#]	RR	2.81
- North San Juan [#]	RR	2.81 (I)
North Tahoe		
- Brockway DA [#]	RR	2.81 (I)
- Tahoe City DA [#]	RR	2.81
- North Yuba [#]	RR	5.30
- Oakdale [#]	RR	2.81
- Oakview [#]	RR	2.81
- Occidental [#]	RR	2.81
- Orange Cove [#]	RR	2.81
- Orland [#]	RR	2.81
- Oroville [#]	RR	2.81
- Paradise [#]	RR	2.81
- Parlier [#]	RR	2.81 (I)
Pasadena		
- La Canada and Pasadena DAs [#]	RR	2.81 (I)
- Paskenta [#]	RR	4.47
- Paso Robles [#]	RR	2.81
- Pittsburg [#]	RR	2.81
- Pittsburg-West [#]	RR	2.81
- Pixley [#]	RR	2.81 (I)

Residence 1FR, 1MR rates applicable as shown in 18.6.2.(F) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(B) Residence Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each residence service: (Cont'd)

Exchange	Monthly Rate	
	1FR/1MR	LSF
Placerville		
- Kyburz, South and West DAs [#]	RR	\$2.81 (I)
- Planada [#]	RR	2.81
- Pleasant Grove [#]	RR	2.81
- Pleasanton [#]	RR	2.81
- Plymouth [#]	RR	2.81
- Point Arena [#]	RR	3.36
- Point Reyes [#]	RR	2.81
- Porterville [#]	RR	2.81
- Portola [#]	RR	2.81
- Potter Valley [#]	RR	3.88
- Quincy [#]	RR	2.81
- Ramona [#]	RR	2.81
- Red Bluff [#]	RR	2.81
- Redding [#]	RR	2.81
- Riverdale [#]	RR	5.30 (I)

Residence 1FR, 1MR rates applicable as shown in 18.6.2.(F) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(B) Residence Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each residence service: (Cont'd)

Exchange	Monthly Rate	
	1FR/1MR	LSF
Sacramento		
- Main and North DAs [#]	RR	\$2.81 (I)
- Saint Helena [#]	RR	2.81
- Salinas [#]	RR	2.81
- San Andreas [#]	RR	2.81
- San Ardo [#]	RR	4.47 (I)
San Jose		
- North, South and West DAs [#]	RR	2.81 (I)
- San Juan [#]	RR	2.81
- San Lucas [#]	RR	2.81
- San Luis Obispo [#]	RR	3.13 (I)
Santa Clarita		
- Newhall-Castaic and Saugus Canyon Country DAs [#]	RR	2.81 (I)
- Santa Margarita [#]	RR	2.81 (I)
- Selma [#]	RR	3.88
- Shasta Lake [#]	RR	5.30
- Shingle Springs [#]	RR	2.81
- Smartsville [#]	RR	4.47
- Soledad [#]	RR	2.81
- South Placer [#]	RR	2.81
- Springville [#]	RR	2.81
- Stockton [#]	RR	2.81
- Stonyford [#]	RR	2.81
- Stratford [#]	RR	2.81
- Sutter Creek [#]	RR	2.81
- Tehachapi [#]	RR	2.81 (I)

Residence 1FR, 1MR rates applicable as shown in 18.6.2.(F) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(B) Residence Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(ii) Rate per month for each residence service: (Cont'd)

Exchange	Monthly Rate	
	1FR/1MR	LSF
- Terra Bella [#]	RR	\$2.81 (I)
- Three Rivers [#]	RR	2.81
- Tres Pinos [#]	RR	2.81
- Tulare [#]	RR	2.81
- Turlock [#]	RR	3.56
- Ukiah [#]	RR	2.81
- Upper Lake [#]	RR	2.81
- Vacaville [#]	RR	2.81
- Valley Center [#]	RR	2.81
- Ventura Central [#]	RR	2.81
- Ventura East [#]	RR	2.81
- Vina [#]	RR	2.81
- Visalia [#]	RR	2.81
- Wasco [#]	RR	2.81 (I)
Waterford	RR	
- Main DA [#]	RR	3.88 (I)
- Watsonville [#]	RR	3.56
- Weed [#]	RR	2.81
- Wheatland [#]	RR	3.88
- Willits [#]	RR	2.81
- Windsor [#]	RR	2.81
- Winters [#]	RR	2.81
- Woodlake [#]	RR	3.88
- Woodland [#]	RR	2.81 (I)

Residence 1FR, 1MR rates applicable as shown in 18.6.2.(F) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.5 Farmer Line Service (Cont'd)

(B) Residence Service (Cont'd)

(2) Regulations (Cont'd)

(1) Rates and Charges (Cont'd)

(iii) Hunting Service

	Monthly Rate	USOC
- Each line arranged for Hunting	\$.39 (R)	HTG

(iv) Zone Usage Measurement applicable to exchanges where Zone Usage Measurement Service is provided as set forth in Section 18.6.1.C. No monthly allowance is applicable for multiparty farmer line services. Monthly allowance for individual line services is as shown in 18.6.2.(F)(3).

(iv) Service Charges

Service charges as set forth in 18.13.2(A) following are applicable to residence farmer line service.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges

(A) Description

Charges for mileage are applicable to service furnished within a suburban area and to stations located off the premises on which the primary station or private branch exchange attendant equipment is located.

(B) Regulations

(1) Off-Premises Service - Same Exchange

- (a) Mileage rates are applicable in connection with extension services, PBX stations, telephone answering equipment stations, automatic call distributing service lines or key equipment stations, excluding secretarial lines, located off the premises on which the primary service is located and within the same exchange or district area, except as otherwise provided.

Mileage charges are in addition to the other rates applicable to the service involved.

- (b) When any line involves more than two terminals, the rate will be computed separately for each leg. The number of legs on which the total charge is based will be one less than the total number of terminals, but it must include all terminals involved.

The total mileage, to which the mileage rates are applicable, is the combination of leg mileages computed in whole quarter miles. This gives the least total.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(B) Regulations (Cont'd)

(1) Off-Premises Service - Same Exchange

- (c) No mileage charge is applicable to an extension service from an off-premises extension service, PBX station or telephone answering equipment station located on the same premises as that off-premises extension service, PBX station or telephone answering equipment station.
- (d) In this schedule "terminal" means a station, PBX switchboard, telephone answering equipment, CLC Reseller end user premises automatic call distributing service common equipment or key equipment to which the off-premises line is connected.
- (e) The following rates and preceding regulations are equally applicable to CLC Reseller-provided equipment and systems, with the following exceptions:
 - (i) The CLC Reseller and its end user are responsible for the provision of lines between terminals associated with CLC Reseller end user-provided equipment in different buildings on continuous property within or beyond 300 feet.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(B) Regulations (Cont'd)

(2) Off-Premises Service - Contiguous Exchange

- (a) Mileage rates are applicable in connection with extension service, PBX and telephone answering equipment station lines, excluding secretarial lines, located off the premises on which the primary service is located and in an exchange area contiguous to that in which the primary service is located or where there are district areas in a contiguous or a noncontiguous district area within the same exchange.

Mileage charges are in addition to the rates applicable for such stations on the same premises as the primary service.

The application of these rates, except the manner in which mileage is measured, is in accordance with the regulations governing foreign exchange service.

- (b) The rates shown are applicable in connection with PBX stations, excluding secretarial PBX station lines, located in:
- (i) The San Francisco exchange and connected to a PBX attendant position located in the East Bay exchange.
- (ii) The East Bay exchange and connected to a PBX attendant position located in the San Francisco exchange in addition to the rates for PBX stations on the premises on which the PBX attendant position is located.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(B) Regulations (Cont'd)

(3) DID/IOD - Noncontiguous Exchange

Mileage rates are applicable in connection with PBX station lines of a Dial PBX service that is arranged for Direct Inward Dialing (DID) and/or Identified Outward Dialing (IOD) where the PBX station lines is located off the premises and in an exchange area that is noncontiguous to that on which the CLC Reseller end user's attendant position or dial switching equipment is located.

Mileage charges are in addition to the rates applicable for such stations on the same premises as the primary service.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(B) Regulations (Cont'd)

(4) Secretarial Line Service

(a) Same Exchange

Mileage rates shown in (C)(4)(a)(i) following, are applicable in connection with secretarial lines terminated on telephone answering equipment located in a different building and within the exchange area, except as specified in (c) following.

Mileage charges between Rate Centers, are in addition to other rates applicable to secretarial lines.

(b) Contiguous Exchange

Mileage rates shown in (C)(4)(b) following are applicable in connection with secretarial lines terminated on telephone answering equipment located in a different building contiguous to that in which the primary service is located, except as specified in (c) following.

Mileage charges between Rate Centers, are in addition to the other rates applicable to secretarial lines.

The application of these rates, except the manner in which mileage is measured, is in accordance with the regulations governing foreign exchange service.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(B) Regulations (Cont'd)

(4) Secretarial Line Service (Cont'd)

(c) Terminating on a Concentrator Unit

The application of mileage rates in connection with a secretarial line, extension of an individual line or extension of a trunk line from CLC Reseller end user's primary service terminating on a concentrator unit is as follows:

- (i) When the primary service is located in a district area or exchange designated by the CLC Reseller end user's to be served by the concentrator unit, the rate specified in (C)(4)(a)(L) following (USOC: 1LJBC for business; 1LJRC for residence) applies.
- (ii) When the primary service is located in another district area or exchange, the rates shown in (C)(4)(a)(ii) and(b) following apply. In this case the mileage rate is measured between the rate center of the district area or exchange in which the primary service is located and the rate center of the district area or exchange designated by the CLC Reseller end user to be served by the concentrator unit.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(B) Regulations (Cont'd)

(4) Secretarial Line Service (Cont'd)

(d) Noncontiguous Exchange

The mileage rates shown in(C)(4)(c) following, are applicable in connection with:

- (i) Secretarial line extensions from business individual line primary services and
- (ii) Secretarial line extension of trunk lines, served from a dial central office and terminated on telephone answering cord-operated or key equipment located in a different building in a noncontiguous exchange.

Mileage charges between Rate Centers, are in addition to the other rates applicable to secretarial lines. The application of these rates, except the manner in which mileage is measured, is in accordance with the regulations governing foreign exchange service.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(B) Regulations (Cont'd)

(5) Signaling Arrangements

Signaling arrangements* are required to allow for direct connection of terminal equipment and systems to off-premises station channels used with private branch exchange, Centrex-CU or similar multiline terminating systems arranged for dial signaling.

This requirement is in accordance with The Federal Communications Commission Order Docket No. 79-143 amending Part 68 of the Commission's Rules and Regulations applicable to certain Category III services.

The following signaling arrangements provided at no charge, are required in addition to (C)(1)(b)(ii), (2), (C)(2)(c), (C)(2)(d), and (C)(3) following:

(a) Type A

Furnished for use with class A station ports capable of operation over channels with resistance in the range of 0-199 ohms.

(b) Type B

Furnished for use with class B station ports capable of operation over channels with resistance in the range of 200-899 ohms.

(c) Type C

Furnished for use with class C station ports capable of operation over channels with resistance in the range of 900 ohms or more.

* Except for continuous property.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(B) Regulations (Cont'd)

(6) Tie Line Service

Applicable to tie line service between private branch exchange systems located within the same exchange.

- (a) The following rates apply to the airline distance measured between the terminals of the tie line involved.
- (b) The following rates for tie line service between PBX systems provide for the furnishing of two-point connections as follows:
 - (i) Connection between any two stations connected to and on the same premises as the attendant position in which the tie line terminates.
 - (ii) Connection of a single tie line (at either end but not both ends simultaneously) to a PBX trunk line or where facilities and operating conditions permit, to a Special Access Voice Grade Service or another tie line.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(B) Regulations (Cont'd)

(6) Tie Line Service (Cont'd)

(c) Tie line service between a PBX system and a cord-operated telephone answering equipment system, a dispatching telephone system or automatic call distributing service or between cord-operated telephone answering equipment systems or between dispatching telephone systems is also provided at monthly rates and regulations equivalent to those following.

(d) The rates and regulations for tie line service are equally applicable to tie line service terminated in Utility-provided private branch exchanges or customer-provided multiline terminating systems that are similar to Utility-provided systems offered for use with tie line service.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(B) Regulations (Cont'd)

(6) Tie Line Service (Cont'd)

- (e) In accordance with the Federal Communications Commission Order CC Docket No. 79-143 amending Part 68 of the Commission's Rules and Regulations to allow for direct connection of terminal equipment and systems to certain Category III services, the following is required in addition to (C)(5) following, at no increase in rate:

Signaling Arrangements - except for continuous property. For tie line operation channels used with private branch exchange (PBX) to PBX, PBX to Centrex or similar multiline terminating system arranged with an E&M type signaling interface. (USOC-SLM)

- (f) The rates and charges for tie line USOC 1LTBA apply only to those in service as of September 20, 1984, and which continue to be furnished to the same customer at the same location.

(7) Metallic Service

As of January 1, 1995, customers of record with Metallic Service may add to existing circuits as long as the circuit design does not require new interoffice facilities. CLC Resellers and end users can continue to request moves or disconnection of existing circuits as long as the changes do not require redesigns of the existing circuits. New Metallic Service is not available.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges

(1) Off-Premises Service - Same Exchange

(a) Applicable in connection with each extension service line, telephone answering equipment station line and key equipment station line, excluding secretarial lines provided for the same or different CLC Reseller end user - off end user's premises and within the same exchange or district area:

	<u>USOC</u>	<u>Monthly Rate</u>
(i) Where the terminations are on noncontinuous property*		
<u>Same wire center</u>		
- Each channel termination	1LLBP	\$11.18 (I)
<u>Different wire center</u>		
- Each channel termination	1LLBP	11.18 (I)
Plus Rates and Charges for Voice Grade (VG) Service as shown Below:		

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$19.71 (I)	\$1.71 (I)

* See (B)(5) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Off-Premises Service - Same Exchange (Cont'd)

(a) (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>
(ii) Where the terminals are on noncontinuous property and the customer has on-premises control of the off-premises extension service*		
- Each channel termination (two required), in addition to rate for USOC 1LLBP preceding	ZZAAJ	\$11.18 (I)

Plus Rates and Charges for Metallic Service as shown below:

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$2.44 (I)	\$2.92 (I)

* See (B)(5) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Off-Premises Service - Same Exchange (Cont'd)

(b) Applicable in connection with each private branch exchange station line, telephone answering equipment station line and automatic call distributing service line excluding secretarial lines - provided for the same or different CLC Reseller end user -off end user's premises and within the same exchange or district area:

	<u>USOC</u>	<u>Monthly Rate</u>
(i) Where the terminations are on noncontinuous property [@] (two required)		
<u>Same wire center</u>		
- each Channel Termination	1LVBP	\$ 18.29 (I)
<u>Different wire center*</u>		
- each Channel Termination	1LVBP	18.29 (I)
Plus Rates and Charges for Voice Grade(VG) Service as shown below:		

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$19.71 (I)	\$1.71 (I)

* See (B)(1)(e) preceding.

@ See (B)(5) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Off-Premises Service - Same Exchange (Cont'd)

(b) (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>
(ii) <u>Where the terminations are on noncontinuous property and the customer has on-premises control of the off-premises station*</u>		
- Each channel termination (two-required), in addition to rate for USOC 1LVBP preceding	ZZAAJ	\$18.29(I)

Plus Rates and Charges for Metallic Service as shown below:

	<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
			<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands				
0			None	None
Over 0		1L5XX	\$2.44(I)	\$2.92(I)
(c) Off-premises, all services, continuous or noncontinuous property, same exchange or district area				

	<u>Nonrecurring Charge</u>
Business	
- Exchange services	\$378.45 (I)
- Centrex - different central office	339.02 (I)
Residence	
- Exchange services	378.45 (I)

* See (B).(5). preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Off-Premises Service - Contiguous Exchange

Applicable in connection with each extension service line excluding secretarial lines, located outside the exchange or district area.

- (a) When the primary station is located in the local exchange or district area and connected for foreign exchange service from a contiguous exchange and the extension service is located in that contiguous exchange or district area, the rates under (1)(a) preceding apply.
- (b) When the primary station is located in the local exchange area and not connected for foreign exchange service from a particular contiguous exchange and the extension service is located in that contiguous exchange area.
- (c) Where there are district areas and the primary station is located in the local district area and the extension service is located in a different wire center in a contiguous or a noncontiguous district area within the same exchange.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Off-Premises Service - Contiguous Exchange (Cont'd)

(b) (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>
<u>Extension Service</u>		
- Each channel termination	1LLAP	\$11.18 (I)
- Each channel termination - Restricted Centrex	1LPJP	13.84 (I)

Plus Rates and Charges for Voice Grade (VG)
 Service as shown below:

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$19.71 (I)	\$1.71 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Off-Premises Service - Contiguous Exchange (Cont'd)

(b) (Cont'd)

<u>USOC</u>	<u>Monthly Rate</u>
-------------	-------------------------

Each extension service where the CLC Reseller end user has on-premises control of the off-premises extension service

- Each channel termination (two required), in addition to rate for USOC 1LLAP preceding	ZZAAJ	\$11.18 (I)
---	-------	-------------

Plus Rates and Charges for Metallic Service as shown below:

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$2.44 (I)	\$2.92 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Off-Premises Service - Contiguous Exchange (Cont'd)

(c) Applicable in connection with each private branch exchange station line, telephone answering equipment station line and automatic call distributing service line, excluding secretarial lines, located in a different wire center outside the exchange or district area and off CLC Reseller end user's premises on which the private branch exchange attendant position, telephone answering equipment or automatic call distributing service equipment is located:

(i) When the PBX attendant position or telephone answering equipment is located in the local exchange or district area and connected for foreign exchange service from a contiguous exchange and the PBX station or telephone answering equipment station is located in that contiguous exchange or district area, the rates in (1)(b) apply.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Off-Premises Service - Contiguous Exchange (Cont'd)

(c) (Cont'd)

- (ii) When the PBX attendant position, telephone answering equipment or automatic call distributing service equipment is located in the local exchange area and not connected for foreign exchange service from a particular contiguous exchange and the PBX station, telephone answering equipment station or automatic call distributing service equipment station line is located in that contiguous exchange area or where there are district areas and the PBX attendant position, telephone answering equipment or automatic call distributing equipment is located in the local district area and the PBX station, telephone answering equipment station or automatic call distributing service equipment station is located in a contiguous or a noncontiguous district area within the same exchange:

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Off-Premises Service - Contiguous Exchange (Cont'd)

(c) (Cont'd)

(ii) (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>
Per Station*		
- Each channel termination (two required)	1LVAP	\$18.29 (I)

Plus Rates and Charges for Voice Grade (VG)
 Service as shown below:

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$19.71 (I)	\$1.71 (I)

* See (B)(5) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Off-Premises Service - Contiguous Exchange (Cont'd)

(c) (Cont'd)

(ii) (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>
Each station where the CLC Reseller end user has on-premises control of the off-premises station*		
- Each channel termination for USOC 1LVAP preceding	ZZAAJ	\$ 18.29 (I)

Plus Rates and Charges for Metallic Service as shown below:

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$2.44 (I)	\$2.92 (I)

* See (B)(5) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Off-Premises Service - Contiguous Exchange (Cont'd)

(d) Service Between San Francisco and East Bay

Applicable in connection with private branch exchange stations, excluding secretarial private branch exchange station lines terminated on telephone answering equipment, located in:

- (i) The San Francisco exchange and connected to a private branch exchange attendant position located in the East Bay exchange.
- (ii) The East Bay exchange and connected to a private branch exchange attendant position located in the San Francisco exchange.

	<u>USOC</u>	<u>Monthly Rate</u>
Each PBX Station line*		
- Each channel termination (two required)	1LVAP	\$18.29 (I)
Plus Rates and Charges for Voice Grade (VG) Service as shown below:		

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$19.71 (I)	\$1.71 (I)

* See (B)(5) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Off-Premises Service - Contiguous Exchange (Cont'd)

(e) Off-premises, all services, different exchange or district area, contiguous

Nonrecurring Charge

Business

- Exchange services	\$378.45	(I)
- Centrex - different central office	339.02	(I)

Residence

- Exchange services	\$378.45	(I)
---------------------	----------	-----

(3) DID/IOD - Noncontiguous Exchange

Applicable in connection with PBX stations of a dial PBX service arranged for DID and/or IOD, where such stations are located in an exchange area noncontiguous to the exchange area in which the customer's attendant position or dial switching equipment is located*

	<u>USOC</u>	<u>Monthly Rate</u>
- Each station [@]	z NA	\$ RR

(a) Off-premises, all services, different exchange or district area, noncontiguous

Nonrecurring Charge

- Exchange services	z	\$378.45	(I)
- Centrex - different central office		339.02	(I)

* See (B).(5). preceding.

@ Rates and charges applicable to channel mileage for a Special Access Voice Grade (VG32) Service as shown in Section 7 preceding.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(4) Secretarial Line Service

(a) Same Exchange Area

Where the telephone answering equipment and the CLC Reseller end user's primary service are within the same exchange area:

(i) Same Exchange Area or Same District Area

The following rates apply where the telephone answering equipment and the CLC Reseller end user's primary service are within the same exchange area except for those exchanges divided into district areas, in which case the rates apply only where the telephone answering equipment and the end user's primary service are within the same district area:

	<u>USOC</u>	<u>Monthly Rate</u>
Secretarial line extension of an individual trunk line, or airport intercommunicating service mechanized primary station terminated on telephone answering equipment located in base rate area		
- Each channel termination	1LJBJ	\$10.08 (R)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(4) Secretarial Line Service (Cont'd)

(a) Same Exchange Area (Cont'd)

(i) Same Exchange Area or Same District Area (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>
Secretarial line extension of PBX station, Centrex primary station and night service equipment line terminated on telephone answering equipment located in base rate area.		

- Each channel termination	1LJBP	\$10.08(I)
----------------------------	-------	------------

(b) Single wire center

	<u>Nonrecurring Charge</u>
Business	\$98.55 (I)
Residence	98.55 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(4) Secretarial Line Service (Cont'd)

(a) Same Exchange Area (Cont'd)

(ii) Different District Areas of Same Exchange

The following rates apply where the telephone answering equipment and the CLC Reseller end user's primary service are within an exchange area divided into district areas and the telephone answering equipment and the CLC Reseller end user's primary service are in different district areas of the same exchange area:

	<u>USOC</u>	<u>Monthly Rate</u>
- Each line extended*	NA	\$ RR
- Each 1/4 mile or fraction thereof	1LJBR	.59 (R)

* The total charge is the sum of the charges for each Secretarial line extension as shown in (a)(1) preceding plus mileage.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(4) Secretarial Line Service (Cont'd)

(b) Contiguous Exchange Area (Cont'd)

Where the telephone answering equipment is located in an exchange area contiguous to the exchange area in which the CLC Reseller end user's primary service is located:

	<u>USOC</u>	<u>Monthly Rate</u>
- Each line extended@	NA	\$ RR
- Each 1/4 mile or fraction thereof	1LJAU	.59

(c) Noncontiguous Exchange Area

Where the telephone answering equipment is located in an exchange area noncontiguous to the exchange area in which the CLC Reseller end user's primary service is located:

	<u>Monthly Rate</u>
- Each line extended*	\$ RR

(d) Multiple wire center

	<u>Nonrecurring Charge</u>
- Business	\$291.72 (I)
- Residence	291.72 (I)

* The mileage rates as specified in Foreign Exchange Service, in 18.6.3.

@ The total charge is the sum of the charges for each Secretarial line extension as shown in (a)(1) preceding plus mileage.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(5) Tie Line Service

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(a) Same or Different CLC Reseller end users: Each tie line between private branch exchanges			
(i) In the same exchange or district area			
Same wire center:			
- Each channel termination (two required)	1LTBP	\$ 42.58 (I)	\$ 392.64 (I)
Different wire center:			
- Each channel termination (two required)	1LTBP	42.58 (I)	392.64 (I)

Plus Rates and Charges for Voice
Grade (VG) Service as shown below:

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		NO	NO
Over 0	1L5XX	\$19.71 (I)	\$1.71 (I)

* Two required for each tie line.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.6 Mileage and Channel Termination Charges (Cont'd)

(C) Rates and Charges (Cont'd)

(5) Tie Line Service (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(a) Same or Different CLC Reseller end users: Each tie line between private branch exchanges (Cont'd)			
(ii) In different district areas of the same exchange			
Wire center to wire center:			
- Each channel termination (two required) Plus Rates and Charges for Voice Grade (VG) Service as shown below:	1LTAP	\$ 42.58 (I)	\$392.64 (I)

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$19.71 (I)	\$1.71 (I)

(6) Reverse positions, between off and on premises, each line

	<u>Nonrecurring Charge</u>
With Central Office work	
- Business, all services	\$23.66 (I)
- Residence, all services	15.77 (I)
Without Central Office work	
- Business, all services	5.52 (I)
- Residence, all services	3.94 (I)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.7 Flat Rate Trunks (Cont'd)

(A) Rates and Charges

(1) Trunk Descriptions

Assured Flat Rate Trunks used with Residence Manual PBX.

<u>Residence Trunks</u>	<u>USOC</u>	<u>Nonrecurring Charges</u>	(N)
First and Additional manual or combination trunk line	TFR++	\$55.78	
Out only trunk	TFT	55.78	(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.7 Flat Rate Trunks (Cont'd)

(A) Rates and Charges

(2) Trunk Rates

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>
- Agoura	\$15.61 (I)
- Beverly Hills	15.61
- Canoga Park	15.61
- Culver City	15.61
- Carmel	15.97 (I)
East Bay	
- All DAs	15.61 (I)
- Lafayette	15.61
- La Jolla	15.61
- Los Altos	15.61 (I)
- Los Angeles	
- DAs 1 thru 14	15.61 (I)
- Mill Valley	15.61
- Montebello	15.61
- North Hollywood	15.61
- Palo Alto	15.61 (I)
Pasadena	
- All DAs	15.61 (I)
- Redwood City	15.61
- Sacramento	15.61
- All DAs	15.61 (I)
San Diego	
- All DAs	15.61 (I)
- San Francisco	
- All DAs	15.61 (I)
San Jose	
- All DAs	15.61 (I)
- San Mateo	15.61
- San Rafael	15.61
- Van Nuys	15.61
- Walnut Creek	15.61
- Woodside	15.61 (I)
- Other Exchanges ¹	NO

NOTE 1: Flat rate service not offered. See 18.6 for measured rate service.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.8 Local Service Options

(A) Short Duration Service

(1) Description

A telephone service requested by the CLC Reseller to be established for a continuous period of 24 hours or less when all the Utility's facilities necessary for furnishing the service are available. The CLC Reseller is responsible for wire and standard jacks conforming to Part 68, Subpart F, of the FCC's Rules and Regulations.

(2) Regulations

- (a) Short Duration Service is limited to 24 hours or less of continuous service. For service beyond 24 hours the regular monthly rate for individual line business service applies.
- (b) This service will be provided only at locations where all facilities necessary for furnishing the service are available. Otherwise, service will be furnished as set forth in Schedule Cal.P.U.C. No. A4.
- (c) The rate below comprehends no message allowance.
- (d) The rate shown below comprehends no primary service listing in a telephone directory.
- (e) Except as provided above, this service will be furnished subject to the same rates, charges and regulations as apply to individual business line service.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.8 Local Service Options (Cont'd)

(A) Short Duration Service (Cont'd)

(3) Territory

Within the base rate area or suburban area of a listed exchange, district area or zone as said areas and zones are defined on maps filed as part of the tariff schedules.

(4) Rates and Charges

		<u>USOC</u>	<u>Minimum Rate</u>	<u>Nonrecurring Charge</u>
Business				
- Each line [@]	(T)	1SU	\$3.94 (I)(T)	RR (T)

* See Section 18.13(2)(A) for nonrecurring charge.

@ See (A)(2)(a) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.6 Exchange Services (Cont'd)

18.6.8 Local Service Options (Cont'd)

(B) Toll Blocking

(1) Description

Toll Blocking will prohibit the completion of billable toll calls. CLC Reseller end-users will continue to be able to complete the following types of calls: 411 (directory assistance), 611 (repair), 911 (emergency service) and 800 calls. Attempts to complete billable calls will be blocked. CLC Reseller end-user's will have the option of placing toll calls using calling card, if calls are placed from lines that are not equipped with Toll Blocking, as well as have the option of accepting or rejecting collect and third number billed calls.*

(2) Regulations

(a) Toll Blocking is only available to CLC Reseller end-users with the following types of resale services: Individual line business service, Individual flat rate residence service and Individual measured rate residence service.

(b) Toll Blocking will prohibit the completion of the following types of calls: Message Telecommunications Service (a.k.a. Local Plus), Interexchange Toll Service (including PIC), 10XXX, 950 access, 900/796, 700 service, 0-, 0+, 0++ originating calls, collect calls, and third number billed calls*.

* Some calls originating from locations that do not have screening capabilities may not be intercepted and denied. These calls, e.g. International calls and calls that do not go through a billing validation data base, will be billed to the CLC Reseller if completed.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

18.6.8 Local Service Options (Cont'd)

(B) Toll Blocking (Cont'd)

(2) Regulations (Cont'd)

(c) CLC Reseller end-users with Toll Blocking will continue to be able to complete the following types of calls: local calls (Zone 1 and 2), and 800 calls and will continue to have access to 411, 611, and 911.

(d) CLC Reseller subscribing to Toll Blocking for it's end-users will be responsible for the payment of all completed calls as set forth in Schedule Cal.P.U.C. No. A2.1.9.

(e) Toll Blocking will be provided where facilities and operating conditions permit.

(3) Rates and Charges

(a) Toll Blocking

	USOC	Monthly Rate	
--	------	--------------	--

- each line equipped	TRS	\$1.58	z
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* Some calls originating from locations that do not have screening capabilities may not be intercepted and denied. These calls, e.g. International calls and calls that do not go through a billing validation data base, will be billed to the CLC Reseller if completed.

z Correction, incorrect Monthly Rate inadvertently filed in Advice Letter No. 21716, effective July 4, 2001.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

(N)

18.6.9 Metro PlanSM Service

(A) Applicability and Territory

Applicable to CLC Reseller's end user's residence individual line service offering as defined in Section 18.6.2 Local Exchange Services furnished within the Zone Usage Measurement (ZUM) exchanges as defined in Section 18.6.1.C. Local Calling Areas - Zone Usage Measurement Areas.

(B) Description of Service

(1) General

(a) Metro PlanSM service is furnished as an adjunct to the CLC Reseller's individual resold residence access line and provides for directly dialed communications to ZUM Zone 3 exchanges as specified in Section 18.6.1.C and Schedule Cal.P.U.C. No. A6.2.7 respectively.

(b) For a fixed monthly rate the Metro PlanSM offers to CLC Reseller's residence service customers unlimited calling on directly dialed calls to ZUM Zone 3 exchanges.

(c) ZUM Zone 3 call detail will not be provided.

(d) Minimum billing as set forth in Section 18.1.1 is applicable to the monthly rate for the Metro PlanSM service.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

(N)

18.6.9 Metro PlanSM Service (Cont'd)

(C) Regulations

(1) Limitations of Service

- (a) Person, collect, conference, third number billed, calling card, toll stations or any other calls requiring operator handling except as specified in 3., following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.
- (b) Metro PlanSM may not be furnished to any Resold residence service that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the end user's premises to extend a two-point connection beyond the originating station and called station location.
- (c) The premises of a CLC Reseller's end user is that shown in Section 18.7.1. In the event the premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.
- (d) The Metro PlanSM will not be furnished in connection with any business service.
- (e) Metro PlanSM is limited to one plan per individual line residence service. The Service Area subscribed to by the CLC Reseller's end user must be the Service Area in which end user's service is served from.
- (f) The Metro PlanSM cannot be added to foreign exchange services.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Exchange Services (Cont'd)

(N)

18.6.9 Metro PlanSM Service (Cont'd)

(C) Regulations (Cont'd)

(2) The Metro PlanSM applies to:

(a) Sent-Paid messages dialed and completed from the CLC Reseller's end user's residence service without the assistance of a utility operator.

(b) Sent-Paid messages placed with the assistance of a utility operator where:

(1) dial completion facilities are not available.

(2) equipment or circuit conditions cause unsuccessful dial attempts.

(3) the utility operator must identify the calling number where automatic equipment is not available.

(c) Sent-Paid messages reestablished after a service failure on a call.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.6 Standard Service Offerings (Cont'd)

(N)

18.6.9 Metro PlanSM Service (Cont'd)

(D) Rates and Charges

(1) The following monthly rate applies to all Metro PlanSM services.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Metro Plan Service SM , each line	NO	\$2.49	(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings

18.7.1 Two-Point Message Telecommunications Service¹

(A) General

(1) Description

A toll telephone message is a completed call or telephonic communication between two exchange stations located in different local service areas, between toll stations or between a toll station and an exchange station to which rates are applicable in accordance with the provisions of this schedule.

(2) Regulations²

(T)

(a) The toll service charges specified in this tariff are in payment for all service furnished between the calling and the called stations.

(b) Toll service is classified and rated as either:

Dial (credit) calling card station
Dial station
Operator person
Operator station

(c) Regulations applicable to Sections A. through D. following.

Use of Service for Unlawful Purposes

Legal requirements for refusal or discontinuance of service are set forth in Schedule Cal.P.U.C. No. 175-T, 18.1.1.

(d) The designated commercial credit cards, authorized by contract for use, are as follows: American Express (AE), Master Card, VISA, Pacific Bell VISA, Carte Blanche and Diner's Club, JCB (Japanese Credit Bureau). Acceptance of designated commercial credit cards is limited to the condition defined in Schedule Cal.P.U.C. No. A5.5.1.

NOTE 1: Also known as Local Toll.

NOTE 2: Also see Schedule Cal.P.U.C. No. D5.2.1.

(N)

Continued

ACCESS SERVICE

(N)

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service² (Cont'd)

(A) General (Cont'd)

(2) Regulations (Cont'd)

(e) California relay service calls may not be placed to:

- 976 or 900 numbers
- Time or weather recorded messages
- Other informational recordings

(f) Express Call Completion

Express Call Completion (ECC) provides an incoming directory assistance caller requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested.

The mechanized announcement will instruct the caller that for an additional charge they may have their call automatically completed by depressing a specific digit on the Touch Tone keypad. All completed calls will be charged the ECC service charge, in addition to any other appropriate charges.¹

ECC will only be furnished where facilities and operating conditions permit.

This offering provides call completion on a LATA wide basis only.

The Utility assumes no responsibility or liability for any errors in the information furnished. The (CLC) reseller and its end users shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

NOTE 1: See 18.7.1.4.a.following for rate.

NOTE 2: Also known as Local Toll.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(2) Regulations (Cont'd)

(f) Express Call Completion (Cont'd)

Credits shall apply for completions to an incorrect telephone number.

(N)
(N)

This service is furnished solely for the telephone calling purposes of the caller.

Provisions concerning Utility's limitations of liability and allowance for interruptions in service are set forth in Schedule Cal.P.U.C. No.175-T, 18.1.1.

The ECC service charge is not subject to optional calling plan discounts. The usage associated with a call will be subject to any applicable discount.

NOTE 1: Also known as Local Toll.
Material omitted now on Sheet 932-B.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(2) Regulations (Cont'd)

(g) Premises - Residence

Single Family: Multi-story or Single story, but not Multi-unit: A dwelling entirely occupied by one family or individuals functioning as one domestic household. Private garages, caretaker's quarters, and other locations such as private laundries, patios, garden houses, and private swimming pools that are part of the family's domestic establishment and used as part of the single family residence are considered part of the premises where located on the same Continuous Property.

Multi-Family: Multi-unit and Multi-story or Single story: A building occupied by more than one family or more than one individual functioning as one domestic household. (e.g., apartments, condominiums, townhouses, and duplexes)

Premises - Business

Exchange service furnished to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works tenants of office buildings and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature. If the directory listing denotes the character of the service to be for business use, the rates for business service will apply.

(N)

(N)

NOTE 1: Also known as Local Toll.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(2) Regulations (Cont'd)

(h) The MTS usage charges associated with up to five (5) lines, used for data and video applications, for Public Schools, Libraries and Community Colleges and Private Schools as defined in 18.1.2 (J) preceding, participating in the Education First Program shall be waived for a period of one (1) year. The one (1) year period shall begin on the date of installation of the ISDN lines and continue for twelve (12) months after which time the customer shall begin paying the usage charges associated with these lines.

(N)
|
(N)

(3) Territory

Between two points within a LATA where the respective rate centers of such points also are located in said LATA.

NOTE 1: Also known as Local Toll.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges

(a) Method of Applying Rates

- (1) Toll rates between points (cities, towns or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes.
- (2) Determine the rate airline distance between the rate centers involved.

Where a point is divided into district areas specified in Schedule Cal.P.U.C. No. 175-T 18.4.(B) the rate airline distance is the mileage between the rate center of the district area and the rate center of the other point, except that when such mileage exceeds 40 miles the rate airline distance is the mileage between the exchange rate center and the rate center of the other point with a minimum of 41 miles.

If both points are divided into district areas the rate airline distance is the mileage between the rate centers of the district areas, except that when such mileage exceeds 40 miles the rate airline distance is the mileage between the exchange rate centers with a minimum of 41 miles.

NOTE 1: Also known as Local Toll.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service³ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(3) Refer to (11) following. Opposite the mileage step which includes the mileage determined as in (2) above, will be found the rates for sent-paid dial; initial periods and rates for additional minutes for all classes of service between the rate centers involved. Below the table are the service charges for operator station, operator person

(D)

(4) Rate Periods¹

MONDAY THRU FRIDAY

<u>Hours</u> ²	<u>Rate</u>
8:00 am to 5:00 pm	Day
5:00 pm to 11:00 pm	Evening
11:00 pm to 8:00 am	Night/Weekends

SATURDAY AND SUNDAY

<u>Hours</u>	<u>Rate</u>
ALL	Night/Weekends

NOTE 1: Night/Weekend rates apply on Holidays, see 4.a. (11) following.

NOTE 2: To, but not including.

NOTE 3: Also known as Local Toll.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹
(Cont'd) (T)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(5) Dial Station Service (T)

Dial station rates apply to:

Sent-Paid messages dialed and completed by the caller from a residence, business or customer-owned pay (COPT) telephone without the assistance of a Utility operator.

Sent-Paid messages placed with the assistance of an operator where:

- Dial completion facilities are not available.
- Equipment or circuit conditions cause unsuccessful dial attempts.

(D)
(D)

- The Utility operator must identify the calling number where automatic recording equipment is not available.
- The Utility operator reestablishes the connection after a service failure on a customer dialed call.
- The California Relay Service communication assistant completes a call between a TDD and a non-TDD telephone.

(D)

NOTE 1: Also known as Local Toll (T)

Continued

ACCESS SERVICE

18. Service For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunication Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(6) Dial (Credit) Calling Card Station
Service applies when the person
originating the call:²

- Dials the digit zero, plus the called telephone number, plus (Credit) Calling Card number (where equipment is available) to complete the call without operator assistance, or
- Dials the digit zero, plus the called telephone number (0 + number) to complete the call. In such cases operator assistance is limited to recording the (Credit) Calling Card number for billing purposes, or
- Dials the operator and places a (Credit) Calling Card operator station service call when equipment capability precludes customers who identify themselves as being handicapped and unable to dial.

NOTE 1: Also known as Local Toll.

NOTE 2: These charges are applicable only to calls placed originally as a (Credit) Calling Card call and not applicable to collect or third number billing on which the "billed-to-number" person, accepts the charges, but requests the charges be billed to a (Credit) Calling Card.

Material omitted now on Sheet 936-A.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(7) Operator Assisted Service includes: (T)(L)

Operator Station Service
Operator Person Service

Operator Station Service

Dial Station rates plus the operator station service charge apply to:

- Station messages billed to the called number or a third telephone number.
- Messages billed to special toll billing numbers, Q and Z included.
- Messages to a Mobile telephone where dial facilities are not available.

(L)

NOTE 1: Also known as Local Toll.
(L) Formerly on Sheet 936.

Continued

ACCESS SERVICE

(N)

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(6) Operator Assisted Service includes: (Cont'd)

Operator Person Service

Dial station rates plus operator person service charge apply to:

- Messages for which the person originating the call specifies a particular person to be reached at the called point or a particular station, department, office or branch reached through an attendant at the called point or a particular land mobile station reached through a Radiotelephone Utility operator.

When, after the telephone service, or Radiotelephone Utility mobile radio system called has been reached, and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other station, department, office or branch to be reached through an attendant or to any other person or mobile unit to be reached through a Radiotelephone Utility operator, the call remains classified as a person service call.

Customer-Owned Pay Telephone (COPT) Resale Service

- The person service charge applies to person messages originating at a COPT on a non sent paid call.

NOTE 1: Also known as Local Toll.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(7) Collection of Charges

Charges for all classes of telephone calls are billed against or collected from the calling telephone number. However, upon request, calls between points within a LATA may be placed on a non sent-paid basis and toll charges may be:

- Billed against or collected from the called telephone number, if the charges are accepted at the called station. (T)
(D)
(D)
- Billed against or collected from a third telephone number or account, anywhere in the United States or Canada where such billing is accepted at the third telephone. (T)
(D)
(D)
- Exception - California Relay Service calls may only be billed to a third number within California.
- Billed against another telephone company (credit) calling card account when the party requesting such billing is authorized to use such (credit) calling card.
- Exception - California Relay Service calls may only be billed to a calling card issued within California.

NOTE 1: Also known as Local Toll.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹
(Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(8) Time of Day and Day of Week

The rate applicable is determined by the day and time (standard or daylight savings) at the rate center of the calling station when the connection is established.

(9) Initial Period and Additional Minutes and Rounding

Rates are applied in terms of initial period and additional minutes.

Initial Period:

- Dial Station (including COPT),
Operator (T)
Station, Person Service, and
California Relay Service.

Initial period rates shown in (11) following, are for connections of one minute or any fraction thereof.

Additional Minutes

All additional minute rates shown in (12) following, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

NOTE 1: Also known as Local Toll.

Continued

ACCESS SERVICE

(N)

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(9) Initial Period and Additional Minutes and Rounding (Cont'd)

Rates are applied in terms of initial period and additional minutes.

Rounding

Calls are rated using one of the following schedules². Each call will be billed a one minute minimum. After the initial one minute minimum, calls will be billed in one minute increments. Each fractional call is rounded to nearest cent.

NOTE 1: Also known as Local Toll.

NOTE 2: Rounding applies to all IntraLATA toll schedules.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹
(Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(10) Timing of Messages - Chargeable Time

- Chargeable time for calls placed on a Dial, or California Relay Service basis (T) begins when connection is established between the calling station and the called station or private branch exchange switchboard or Radiotelephone Utility system.
- Chargeable time for calls placed by the Utility operator begins when connection is established between the person calling and the particular person called, another party acceptable to the person calling or the private branch exchange extension station called or mobile unit reached through a Radiotelephone Utility.
- Chargeable time for all messages ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Utility operator.

(D)

(D)

NOTE 1: Also known as Local Toll.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(T)

(11) Mileages and Corresponding Rates for Different Classes of Service²

NOTE 1: Also known as Local Toll.

NOTE 2: See A6. Sheet 11 for Note.

(D)
|
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service* (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(i) Business Schedule#

DAY RATE MILEAGE	Dial 1-Minute		Each Add'l Minute	
13-16	\$0.12	(T)	\$0.12	(T)
17-20	0.12		0.12	
21-25	0.12		0.12	
26-30	0.12		0.12	
31-40	0.12		0.12	
41-50	0.12		0.12	
51-70	0.12		0.12	
71+	0.12	(T)	0.12	(T)
EVENING RATE MILEAGE				
13-16	\$0.12	(I)	\$0.12	(I)
17-20	0.12		0.12	
21-25	0.12		0.12	
26-30	0.12		0.12	
31-40	0.12		0.12	
41-50	0.12		0.12	
51-70	0.12		0.12	
71+	0.12	(I)	0.12	(I)

* Also known as Local Toll.

See Schedule Cal.P.U.C. No. D11.2.1,A.4.a.(10)i.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service* (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(i) Business Schedule# (Cont'd)

NIGHT & WEEKEND RATE MILEAGE	Dial 1-Minute		Each Add'l Minute	
13-16	\$0.12	(I)	\$0.12	(I)
17-20	0.12		0.12	
21-25	0.12		0.12	
26-30	0.12		0.12	
31-40	0.12		0.12	
41-50	0.12		0.12	
51-70	0.12		0.12	
71+	0.12	(I)	0.12	(I)

* Also known as Local Toll.

See Schedule Cal.P.U.C. No. D11.2.1,A.4.a.(10)i.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(ii) Residence Schedule²

DAY RATE MILEAGE	Dial 1-Minute	Each Add'l Minute
13-16	\$0.0637 (I)	\$0.0391
17-20	0.0637	0.0391
21-25	0.0760	0.0637 (I)
26-30	0.0760	0.0637
31-40	0.0760	0.0637
41-50	0.0822	0.0699
51-69	0.0822	0.0699
71+	0.0822 (I)	0.0760 (I)
EVENING RATE MILEAGE		
513-16	\$0.0510 (I)	\$0.0313 (I)
17-20	0.0510	0.0313
21-25	0.0608	0.0510
26-30	0.0608	0.0510
31-40	0.0608	0.0510
41-50	0.0657	0.0559
51-69	0.0657	0.0559
71+	0.0657 (I)	0.0608 (I)

NOTE 1: Also known as Local Toll.

NOTE 2: See 4.A (11)a preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(ii) Residence Schedule² (Cont'd)

NIGHT & WEEKEND RATE MILEAGE	Dial 1-Minute	Each Add'l Minute
13-16	\$0.0383 (I)	\$0.0235 (I)
17-20	0.0383	0.0235
21-25	0.0456	0.0383
26-30	0.0456	0.0383
31-40	0.0456	0.0383
41-50	0.0493	0.0419
51-70	0.0493	0.0419
71+	0.0493 (I)	0.0456 (I)

NOTE 1: Also known as Local Toll.

NOTE 2: See 4.A (11)a preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(iii) Operator Handled Schedule²

(iv) RESIDENCE SCHEDULE

<u>Rate Mileage</u>	<u>Day Rate</u>	
	<u>Dial 1-Minute</u>	<u>Each Additional Minute</u>
0- 12	\$0.1270 (I)	\$0.0630 (I)
13- 16	0.1270	0.0630
17- 20	0.1270	0.0630
21- 25	0.1585	0.1101
26- 30	0.1585	0.1101
31- 40	0.1585	0.1101
41- 50	0.1821	0.1259
51- 70	0.1821	0.1259
Over 71	0.2058 (I)	0.1653 (I)

NOTE 1: Also known as Local Toll.

NOTE 2: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Commercial Credit Card	\$0.95	4(T)
Interexchange Carrier Calling/Credit Card	0.95	
Utility's (Credit) Calling Card	0.95	
Utility's One Number Card ³	0.95	4(T)
Station (operator handled)	0.79	
Person (operator handled)	3.32	

NOTE 3: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 4: Pending CPUC Approval of Advice Letter No. 21725.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(iii) Operator Handled Schedule² (Cont'd)

(iv) RESIDENCE SCHEDULE (Cont'd)

Evening Rate

<u>Rate Mileage</u>	<u>Dial 1-Minute</u>	<u>Each Additional Minute</u>
0- 12	\$0.0955 (I)	\$0.0472 (I)
13- 16	0.0955	0.0472
17- 20	0.0955	0.0472
21- 25	0.1349	0.0945
26- 30	0.1349	0.0945
31- 40	0.1349	0.0945
41- 50	0.1428	0.1023
51- 70	0.1428	0.1023
Over 71	0.1506 (I)	0.1180 (I)

NOTE 1: Also known as Local Toll.

NOTE 2: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Commercial Credit Card	\$0.95	4(T)
Interexchange Carrier Calling/Credit Card	0.95	
Utility's (Credit) Calling Card	0.95	
Utility's One Number Card ³	0.95	4(T)
Station (operator handled)	0.79	
Person (operator handled)	3.32	

NOTE 3: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 4: Pending CPUC Approval of Advice Letter No. 21725.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(iii) Operator Handled Schedule² (Cont'd)

(iv) RESIDENCE SCHEDULE (Cont'd)

Night and Weekend Rate

<u>Rate Mileage</u>	<u>Dial 1-Minute</u>	<u>Each Additional Minute</u>
0- 12	\$0.0562 (I)	\$0.0472 (I)
13- 16	0.0562	0.0472
17- 20	0.0562	0.0472
21- 25	0.0876	0.0708
26- 30	0.0876	0.0708
31- 40	0.0876	0.0708
41- 50	0.1113	0.0787
51- 70	0.1113	0.0787
Over 71	0.1349 (I)	0.1180 (I)

NOTE 1: Also known as Local Toll.

NOTE 2: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Commercial Credit Card	\$0.95	4(T)
Interexchange Carrier Calling/Credit Card	0.95	
Utility's (Credit) Calling Card	0.95	
Utility's One Number Card ³	0.95	4(T)
Station (operator handled)	0.79	
Person (operator handled)	3.32	

NOTE 3: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 4: Pending CPUC Approval of Advice Letter No. 21725.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(iii) Operator Handled Schedule² (Cont'd)

(iv) BUSINESS SCHEDULE

Day Rate

<u>Rate Mileage</u>	<u>Dial 1-Minute</u>	<u>Each Additional Minute</u>
0- 12	\$0.1270 (I)	\$0.0630 (I)
13- 16	0.1270	0.0630
17- 20	0.1270	0.0630
21- 25	0.1585	0.1101
26- 30	0.1585	0.1101
31- 40	0.1585	0.1101
41- 50	0.1821	0.1259
51- 70	0.1821	0.1259
Over 71	0.2058 (I)	0.1653 (I)

NOTE 1: Also known as Local Toll.

NOTE 2: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Commercial Credit Card	\$0.95	4(T)
Interexchange Carrier Calling/Credit Card	0.95	
Utility's (Credit) Calling Card	0.95	
Utility's One Number Card ³	0.95	4(T)
Station (operator handled)	0.79	
Person (operator handled)	3.32	

NOTE 3: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 4: Pending CPUC Approval of Advice Letter No. 21725.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(iii) Operator Handled Schedule² (Cont'd)

(iv) BUSINESS SCHEDULE (Cont'd)

Evening Rate

<u>Rate Mileage</u>	<u>Dial 1-Minute</u>	<u>Each Additional Minute</u>
0- 12	\$0.0955 (I)	\$0.0472 (I)
13- 16	0.0955	0.0472
17- 20	0.0955	0.0472
21- 25	0.1349	0.0945
26- 30	0.1349	0.0945
31- 40	0.1349	0.0945
41- 50	0.1428	0.1023
51- 70	0.1428	0.1023
Over 71	0.1506 (I)	0.1180 (I)

NOTE 1: Also known as Local Toll.

NOTE 2: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Commercial Credit Card	\$0.95	4(T)
Interexchange Carrier Calling/Credit Card	0.95	
Utility's (Credit) Calling Card	0.95	
Utility's One Number Card ³	0.95	4(T)
Station (operator handled)	0.79	
Person (operator handled)	3.32	

NOTE 3: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 4: Pending CPUC Approval of Advice Letter No. 21725.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(iii) Operator Handled Schedule² (Cont'd)

(iv) BUSINESS SCHEDULE (Cont'd)

Night and Weekend Rate

<u>Rate Mileage</u>	<u>Dial 1-Minute</u>	<u>Each Additional Minute</u>
0- 12	\$0.0562 (I)	\$0.0472 (I)
10- 16	0.0562	0.0472
17- 20	0.0562	0.0472
21- 25	0.0876	0.0708
26- 30	0.0876	0.0708
31- 40	0.0876	0.0708
41- 50	0.1113	0.0787
51- 70	0.1113	0.0787
Over 71	0.1349 (I)	0.1180 (I)

NOTE 1: Also known as Local Toll.

NOTE 2: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Commercial Credit Card	\$0.95	4(T)
Interexchange Carrier Calling/Credit Card	0.95	
Utility's (Credit) Calling Card	0.95	
Utility's One Number Card ³	0.95	4(T)
Station (operator handled)	0.79	
Person (operator handled)	3.32	

NOTE 3: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 4: Pending CPUC Approval of Advice Letter No. 21725.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(iv) Calling Card Schedule²

DAY RATE MILEAGE	Dial 1-Minute	Each Add'l Minute
0-12	\$.0870 (I)	\$.0367 (I)
13-16	.0870	.0367
17-20	.0870	.0367
21-25	.1093	.0702
26-30	.1093	.0702
31-40	.1093	.0702
41-50	.1261	.0813 ⁴
51-70	.1261	.0813 ⁴
71+	.1428 (I)	.1093 (I)

(T)
(T)

NOTE 1: Also known as Local Toll.

NOTE 2: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Commercial Credit Card	\$0.95	5(T)
Interexchange Carrier Calling/Credit Card	0.95	
Utility's (Credit) Calling Card	0.95	
Utility's One Number Card ³	0.95	5(T)
Station (operator handled)	0.79	
Person (operator handled)	3.32	

NOTE 3: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 4: In Advice Letter No. 20501 effective August 20, 1999, the Day Rate Mileage, Additional Minute rates for mileage rates bands 31-40 and 41-50 were shown in error. For both mileage bands the additional minute rate should have been .0811.

(N)

NOTE 5: Pending CPUC Approval of Advice Letter No. 21725.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(iv) Calling Card Schedule²

EVENING RATE MILEAGE	Dial 1-Minute	Each Add'l Minute
0-12	\$.0646 (I)	\$.0255 (I)
13-16	.0646	.0255
17-20	.0646	.0255
21-25	.0925	.0590
26-30	.0925	.0590
31-40	.0925	.0590
41-50	.0981	.0646
51-70	.0981	.0646
71+	.1038 (I)	.0758 (I)

NOTE 1: Also known as Local Toll.

NOTE 2: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Commercial Credit Card	\$0.95	4(T)
Interexchange Carrier Calling/Credit Card	0.95	
Utility's (Credit) Calling Card	0.95	
Utility's One Number Card ³	0.95	4(T)
Station (operator handled)	0.79	
Person (operator handled)	3.32	

NOTE 3: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 4: Pending CPUC Approval of Advice Letter No. 21725.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.1 Two-Point Message Telecommunications Service¹ (Cont'd)

(A) General (Cont'd)

(4) Rates and Charges (Cont'd)

(a) Method of Applying Rates (Cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Cont'd)

(iv) Calling Card Schedule²

NIGHT & WEEKEND RATE MILEAGE	Dial 1-Minute	Each Add'l Minute
0-12	\$.0367 (I)	\$.0255 (I)
13-16	.0367	.0255
17-20	.0367	.0255
21-25	.0590	.0422
26-30	.0590	.0422
31-40	.0590	.0422
41-50	.0758	.0479
51-70	.0758	.0479
71+	.0925 (I)	.0758 (I)

NOTE 1: Also known as Local Toll.

NOTE 2: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Commercial Credit Card	\$0.95	4(T)
Interexchange Carrier Calling/Credit Card	0.95	
Utility's (Credit) Calling Card	0.95	
Utility's One Number Card ³	0.95	4(T)
Station (operator handled)	0.79	
Person (operator handled)	3.32	

NOTE 3: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 4: Pending CPUC Approval of Advice Letter No. 21725.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.2 Reserved

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.2 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.2 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.2 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

(T)

18.7.2 Reserved (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.3 Resale Residence Usage Discount - Service Area Plan

(N)

(A) Applicability and Territory

Applicable to the Service Area Plan in connection with the CLC Reseller's end user's residence individual line service offering under Section 18.6, Local Exchange Service, and limited to routes within a Local Access and Transport Area.

(B) Description of Service

(1) General

(a) The Service Area Plan is furnished as an adjunct to the CLC Reseller's individual Resold Residence access line, and provides for directly dialed communications to toll as specified in Sections 18.7.1 and 18.6.1.B, respectively.

(b) For a fixed monthly rate, the Service Area Plan offers to CLC Reseller's residence service, a discount per individual Resold Residence access line as shown in D. following, on directly dialed calls within the Service Area.

(c) Each individual call is computed on the basis of whole minutes, a fraction of a minute being considered a whole minute. For all messages, a fraction of a minute is charged as a full minute.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.3 Resale Residence Usage Discount - Service Area Plan
(Cont'd)

(N)

(B) Description OF Service (Cont'd)

(1) General (Cont'd)

(d) The CLC Reseller Service Area Plan message rates are applicable during the time of day when the conversation takes place as specified in Rates and Charges, following. This is in accordance with the time system - standard or daylight savings - legally or commonly in use, and will determine the applicable rate period treatment. In cases where the message extends beyond one rate period, the appropriate rate treatment as specified in Section 18.7.1, Message Telecommunications Service, applies to the respective portions of the message.

(e) Minimum billing as set forth in Section 18.1.1 is applicable to the monthly rate for the Service Area Plan.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.3 Resale Residence Usage Discount - Service Area Plan
(Cont'd)

(C) Regulations

(1) Limitations of Service

(a) Person, collect, conference, third number billed, calling card, toll stations or any other calls requiring operator handling except as specified in 2., following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.

(b) The Service Area Plan may not be furnished to any Resold Residence service that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the end user's premises to extend a two-point connection beyond the originating station and called station location.

(c) The premises of a CLC Reseller's end user is that shown in Section 18.7.1. In the event the premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.

(d) The Service Area Plan will not be furnished in connection with any business service.

(e)

(D)
|
(D)

The Service Area subscribed to by the CLC Reseller must be the Service Area in which the CLC Reseller's end user's residence service is served from.

(D)
|
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.3 Resale Residence Usage Discount - Service Area Plan
(Cont'd)

(N)

(C) Regulations (Cont'd)

(2) The Service Area Plan discounts apply to:

(a) Sent-Paid messages dialed and completed from the CLC Reseller's end user's residence service without the assistance of the utility operator during the rate periods as shown in Rates and Charges, following:

(b) Sent-Paid messages placed with the assistance of the utility operator where:

(i) dial completion facilities are not available.

(ii) equipment or circuit conditions cause unsuccessful dial attempts.

(iii) the utility operator must identify the calling number where automatic equipment is not available.

(c) Sent-Paid messages reestablished after a service failure on a call.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.3 Resale Residence Usage Discount - Service Area Plan
(Cont'd)

(D) Rates and Charges

(1) The following discount applies to directly dialed calls:

Discount

30%	\$0.00 to \$37.35
40%	\$37.36+

	<u>Installation</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>
Service Area Plan	NO	\$3.11 (R)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.3 Resale Residence Usage Discount - Service Area Plan
 (Cont'd)

(D) Rates and Charges (Cont'd)

(2) Method of Applying Rates (T)

The following rates for directly dialed calls are applicable:

(a) Dial Station

DAY RATE

<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL MINUTE</u> <u>RATE</u>		<u>EACH ADDITIONAL</u> <u>MINUTE RATE</u>	
13-16	\$0.0897	(T)	\$0.0551	(T)
17-20	0.0897		0.0551	
21-25	0.1071		0.0897	
26-30	0.1071		0.0897	
31-40	0.1071		0.0897	
41-50	0.1157		0.0984	
51-70	0.1157		0.0984	
71+	0.1157	(T)	0.1071	(T)

EVENING RATE

<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL MINUTE</u> <u>RATE</u>		<u>EACH ADDITIONAL</u> <u>MINUTE RATE</u>	
13-16	\$0.0718	(T)	\$0.0441	(T)
17-20	0.0718		0.0441	
21-25	0.0857		0.0718	
26-30	0.0857		0.0718	
31-40	0.0857		0.0718	
41-50	0.0925		0.0787	
51-70	0.0925		0.0787	
71+	0.0925	(T)	0.0857	(T)

(D)
 |
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.3 Resale Residence Usage Discount - Service Area Plan
 (Cont'd)

(D) Rates and Charges (Cont'd)

(2) Method of Applying Rates (Cont'd)

The following rates for directly dialed calls are applicable:

(a) Dial Station (Cont'd)

NIGHT/WEEKEND RATE

<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL MINUTE</u> <u>RATE</u>	<u>EACH ADDITIONAL</u> <u>RATE</u>
13-16	\$0.0539 (I)	\$0.0330
17-20	0.0539	0.0330
21-25	0.0642	0.0539 (I)
26-30	0.0642	0.0539
31-40	0.0642	0.0539
41-50	0.0694	0.0590
51-70	0.0694	0.0590
71+	0.0694 (I)	0.0642 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4 Resale Residence Usage Discount - Community Plan

(A) Applicability and Territory

Applicable to the Community Plans in connection with the CLC Reseller's end user's residence individual line service offering under Section 18.6 Local Exchange Service and limited to routes within a Local Access and Transport Area.

Within the territory of the exchanges¹ and district areas as set forth in Section 18.7.7.

(N)

(N)

NOTE 1: Includes associated Remote Island Areas.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4 Resale Residence Usage Discount - Community Plan
(Cont'd)

(N)

(B) Description (Cont'd)

(1) General

- (a) The Community Plan is furnished as an adjunct to the CLC Reseller's end user's residence individual line service and provides for directly dialed calls, and California Relay Service to communities as defined in Section 18.7.1.
- (b) Minimum billing as set forth in Section 18.1.1 is applicable to the monthly rate for each Community Plan.
- (c) Each individual call is computed on the basis of whole minutes, a fraction of a minute being considered a whole minute. For all messages, a fraction of a minute is charged as a full minute.
- (d) The CLC Reseller's Community Plan message rates are applicable during the time of day when the conversation takes place as specified in Rates and Charges, following. This is in accordance with the time system - standard or daylight savings - legally or commonly in use, and will determine the applicable rate period treatment. In cases where the message extends beyond one rate period, the appropriate rate treatment as specified in Section 18.7.1, Message Telecommunications Service, applies to the respective portions of the message.
- (e) The CLC Reseller must designate a community within their end user's Service Area. The CLC Reseller Community Plan offers discounts on direct dialed calls as shown in D.1 following, for the community selected by the CLC Reseller and for non-community calls within the CLC Reseller's end user's Service Area.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4 Resale Residence Usage Discount - Community Plan
(Cont'd)

(C) Regulations

(1) Limitation of Service

- (a) Person, collect, conference, third number billed, calling card, toll stations or any other calls requiring operator handling, except as specified in 2., following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.
- (b) The CLC Reseller Community Plan may not be furnished to any CLC Resellers' end user's residence service that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the end user's premises to extend a two-point connection beyond the originating station and called station location.
- (c) The premises of a CLC Reseller's end user is that shown in Section 18.7.1. In the event the premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.
- (d) The Community Plan will not be furnished in connection with any business service.

(D)
|
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4 Resale Residence Usage Discount - Community Plan
(Cont'd)

(N)

(C) Regulations (Cont'd)

(2) Community Plan applies to:

- (a) Sent-Paid messages dialed and completed from the CLC Reseller's end user's residence service without assistance of the utility operator during the rate periods as specified in Rates and Charges following.
- (b) Sent-Paid messages placed with the assistance of the utility operator where:
 - (i) dial completion facilities are not available.
 - (ii) equipment or circuit conditions cause unsuccessful dial attempts.
 - (iii) the utility operator must identify the calling number where automatic equipment is not available.
- (c) Sent-Paid messages reestablished after a service failure on a call.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4 Resale Residence Usage Discount - Community Plan
(Cont'd)

(D) Rates and Charges

(1) The following discount applies to Sent-Paid calls:

Discount

40% off Selected Community Calls

30% off Non-Community Calls

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Community Plan	NO	\$4.15 (R)

Continued

ACCESS SERVICE

Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4 Resale Residence Usage Discount - Community Plan
 (Cont'd)

(D) Rates and Charges (Cont'd)

(2) Method of Applying Rates (T)

The following rates for directly dialed calls
 are applicable:

(a) Dial Station

DAY RATE

<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL MINUTE</u> <u>RATE</u>		<u>EACH ADDITIONAL</u> <u>MINUTE RATE</u>	
13-16	\$0.0897	(T)	\$0.0551	(T)
17-20	0.0897		0.0551	
21-25	0.1071		0.0897	
26-30	0.1071		0.0897	
31-40	0.1071		0.0897	
41-50	0.1157		0.0984	
51-70	0.1157		0.0984	
71+	0.1157	(T)	0.1071	(T)

EVENING RATE

<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL MINUTE</u> <u>RATE</u>		<u>EACH ADDITIONAL</u> <u>MINUTE RATE</u>	
13-16	\$0.0718	(T)	\$0.0441	(T)
17-20	0.0718		0.0441	
21-25	0.0857		0.0718	
26-30	0.0857		0.0718	
31-40	0.0857		0.0718	
41-50	0.0925		0.0787	
51-70	0.0925		0.0787	
71+	0.0925	(T)	0.0857	(T)

(D)
 |
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4 Resale Residence Usage Discount - Community Plan
 (Cont'd)

(D) Rates and Charges (Cont'd)

(2) Method of Applying Rates

The following rates for directly dialed calls
 are applicable: (Cont'd)

(a) Dial Station (Cont'd)

NIGHT/WEEKEND RATE

<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL MINUTE</u> <u>RATE</u>	<u>EACH ADDITIONAL</u> <u>RATE</u>
13-16	\$0.0539 (I)	\$0.0330
17-20	0.0539	0.0330
21-25	0.0642	0.0539 (I)
26-30	0.0642	0.0539
31-40	0.0642	0.0539
41-50	0.0694	0.0590
51-70	0.0694	0.0590
71+	0.0694 (I)	0.0642 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4.1 Resale Residence Usage Discount - Easy Saver, Saver 60, Saver Plus and OnePrice Saver

(T)

(A) Applicability and Territory

Applicable to Easy Saver, Saver 60, Saver Plus and OnePrice Saver plans in connection with the CLC Reseller's end user's residence individual line service offering under Section 18.6, Local Exchange Service, and limited to routes within a Local Access and Transport Area or where facilities and operating conditions permit.

(T)

(T)

(T)

(B) Description of Service

(1) General

(a) Easy Saver, Saver 60, Saver Plus and OnePrice Saver are furnished as an adjunct to the CLC Reseller's individual Resold Residence access line, and provide for directly dialed communications to toll as specified in Sections 18.7.1 and 18.6.1.B, respectively.

(T)

(T)

(b) Easy Saver - has no monthly rate. CLC Reseller's residence service customers will make local toll calls at a postalized rate. The local toll calls will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:

- Peak rate is 8AM to 5PM Monday through Friday

- Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4.1 Resale Residence Usage Discount - Easy Saver, Saver 60, Saver Plus and OnePrice Saver (Cont'd)

(T)

(B) Description of Service (Cont'd)

(1) General (Cont'd)

(c) Saver 60 - includes a fixed monthly rate. CLC Reseller's residence service customers will make local toll calls which includes 60 minutes of calling and a postalized rate for local toll calls over 60 minutes. The local toll calls over 60 minutes will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:

- Peak rate is 8AM to 5PM Monday through Friday
- Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.

(d) Saver Plus - includes a fixed monthly rate. CLC Reseller's residence service customers will make local toll calls which includes 180 minutes of calling and a postalized rate for local toll calls over 180 minutes. The local toll calls over 180 minutes will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:

- Peak rate is 8AM to 5PM Monday through Friday
- Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.

(e) OnePrice Saver - includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 1000 minutes of calling and a postalized rate for local toll calls over 1000 minutes. The local toll calls over 1000 minutes are rated at a flat per minute rate regardless of mileage band or time of day.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4.1 Resale Residence Usage Discount - Easy Saver, Saver 60, Saver Plus and OnePrice Saver (Cont'd) (T)

(B) Description of Service (Cont'd)

(1) General (Cont'd)

(f) Each individual call is computed on the basis of whole minutes, a fraction of a minute being considered a whole minute. For all messages, a fraction of a minute is charged as a full minute.

For Saver 60, Saver Plus and OnePrice Saver, the minutes of calling included in the monthly rate are computed by first adding the customer's peak minutes calls followed by off-peak minutes calls, if needed, to total 60, 180 or 1000 minutes of calling identified with each of the respective plans. The calls must be service area calls within California and for the service area in which the customer resides. (T)

(g) Minimum billing as set forth in Section 18.1.1 is applicable to the monthly rate for Saver 60 and Saver Plus and OnePrice Saver. (T)

(C) Regulations

(1) Limitations of Service

(a) Person, collect, conference, third number billed, toll stations or any other calls requiring operator handling except as specified in 2., following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.

(b) Calling card calls will not be included in these plans.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4.1 Resale Residence Usage Discount - Easy Saver, Saver 60, Saver Plus and OnePrice Saver (Cont'd)

(C) Regulations (Cont'd)

(1) Limitations of Service (Cont'd)

(c) Easy Saver, Saver 60, Saver Plus and OnePrice Saver may not be furnished to any Resold Residence service that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the end user's premises to extend a two-point connection beyond the originating station and called station location.

(d) The premises of a CLC Reseller's end user is that shown in Section 18.7.1. In the event the premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.

(e) Easy Saver, Saver 60 Saver Plus and OnePrice Saver will not be furnished in connection with any business service.

(f)

(D)
|
(D)

The plan subscribed to by the CLC Reseller must be the Service Area in which the CLC Reseller's end user's residence service is served from.

(D)
|
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4.1 Resale Residence Usage Discount - Easy Saver, Saver 60, Saver Plus and OnePrice Saver (Cont'd) (T)

(C) Regulations (Cont'd)

(2) Easy Saver, Saver 60, Saver Plus and OnePrice Saver apply to: (T)

(a) Sent-Paid messages dialed and completed from the CLC Reseller's end user's residence service without assistance of a utility operator during the rate periods as specified in Rates and Charges following.

(b) Sent-Paid messages placed with the assistance of a utility operator where:

(i) dial completion facilities are not available.

(ii) equipment or circuit conditions cause unsuccessful dial attempts.

(iii) the customer indicates they are handicapped and unable to dial.

(iiii) the utility operator must identify the calling number where automatic equipment is not available.

(c) Sent-Paid messages reestablished after a service failure on a customer call.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.4.1 Resale Residence Usage Discount - Easy Saver, Saver 60, Saver Plus and OnePrice Saver (Cont'd)

(D) Rates and Charges¹

	<u>MONTHLY RATE</u>	<u>MINUTES OF CALLING ALLOWED UNDER MONTHLY RATE</u>	<u>PEAK RATE PER ADD'L MINUTE</u>	<u>OFF PEAK RATE PER ADD'L MINUTE</u>	<u>USOC</u>
Easy Saver	\$ 0	None	.0581	.0581	RDPT1
Saver 60	\$ 3.65 (I)	60 minutes	.0581	.0581	RDPT2
Saver Plus	\$10.75 (I)	180 minutes	.0498	.0498	RDPT4
OnePrice Saver	\$20.70	1000 minutes	.0415	.0415	RDPT3

NOTE 1: Certified Handicapped TDD subscribers as specified in Schedule Cal.P.U.C. No. A5.2.3 will receive a 30% discount off the per minute rates for Peak and Off Peak. Discounts do not apply to the monthly rate.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.5 Reserved

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.5 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.5 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.5 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.5 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.5 Reserved (Cont'd)

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.5 Reserved (Cont'd)

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.5 Reserved (Cont'd)

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000

(A) Applicability

Applicable in connection with the CLC Reseller's measured business service furnished or made available by the utility over facilities wholly within a service area.

(T)

(B) Territory

Between two points wholly within a Service Area where the respective rate centers of such points are also located wholly within said Service Area as defined in the Schedule Cal.P.U.C. tariffs.

(C) Description

(1) CLC Reseller may for the indicated monthly rates shown in E. following receive a discount on all intraLATA directly dialed message toll charges. The discount rate is dependent on the total amount of monthly directly dialed message toll usage.

(T)

(T)

(2) Plan 50 allows CLC Resellers to select either Option 1 and receive a percent discount on resold billed usage on resold measured business service, or Option 2 and pay an hourly rate for resold usage hours on directly dialed calls, and receive a percent discount on volumes of direct dialed usage during a billing month, as shown in E.1. following.

(T)

(T)

(3) Plan 1000 allows the CLC Reseller to select either Option and receive a percent discount on resold billed usage, or Option 2 and pay an hourly rate for resold usage on directly dialed calls and receive a percent discount on volumes of direct dialed usage during a billing month, as shown in E.2. following.

(T)

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
(Cont'd)

(C) Description (Cont'd)

(4) CLC Reseller subscribing to Plan 1000, Option 1 or Option 2, may receive additional discounts on intraLATA usage by subscribing to the Plan 1000 Term Discount as shown in E.2. following. (T)

(D) Regulations

- (1) Resale Business Usage Discount plans contained herein, are not available on residence lines or on Centrex dormitory lines.
- (2) Person, collect, conference, third number billed, calling card, toll station, or any other calls requiring operator handling, are not included and will be billed at the regular message toll rates applicable.
- (3) Reserved.
- (4) Zone 1, Zone 2, and Zone 3 calls, as set forth in Section 18.6.1.B, do not apply to the Business Resale Usage Discount plans.
- (5) One month minimum billing as set forth in Section 18.1.1, is required when subscribing to any Business Resale Usage Discount plan.
- (6) Resale Business Usage Discount plans are not available on WATS, Private Line Service or 800/Custom 8 Services.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
(Cont'd)

(T)

(D) Regulations (Cont'd)

(7) For Plan 50, each individual call is completed on the basis of whole minutes (a fraction of a minute is considered a whole minute). For Plan 1000, each individual directly dialed call is completed on the basis of six (6) second increments with a minimum billing of 18 seconds per message. For all messages, a fraction of a minute is rounded up to the next six second increment.

(T)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
(Cont'd)

(E) Rates And Charges

(1) Plan 50

(a) Option 1

<u>Billed Usage</u>	<u>Discount Rate</u>
(i) \$0.01 - \$249.00	30%
(ii) \$249.01+	35%

(b) Option 2

<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u>
\$4.52 (I) per hour of usage	(i) \$0.01 - \$249.00	30%
	(ii) \$249.01+	35%

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
(Cont'd)

(E) Rates and Charges (Cont'd)

(1) Plan 50 (Cont'd)

(c)	<u>Installation Charge</u>	<u>Monthly Rate</u>
Plan 50 Option 1	NO	\$5.91 (I)
Plan 50 Option 2	NO	5.91 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
 (Cont'd)

(E) Rates and Charges (Cont'd) (T)

(1) Plan 50 (Cont'd)

(d) Method of Applying Rates:

(i) Dial Station

<u>Rate Mileage</u>	<u>Day Rate</u>	
	<u>Initial Minute Rate</u>	<u>Each Additional Minute</u>
13-16	\$0.0897 (T)	\$0.0551 (T)
17-20	0.0897	0.0551
21-25	0.1071	0.0897
26-30	0.1071	0.0897
31-40	0.1071	0.0897
41-50	0.1157	0.0984
51-70	0.1157	0.0984
71+	0.1157 (T)	0.1071 (T)

<u>Rate Mileage</u>	<u>Evening Rate</u>	
	<u>Initial Minute Rate</u>	<u>Each Additional Minute</u>
13-16	\$0.0718 (T)	\$0.0441 (T)
17-20	0.0718	0.0441
21-25	0.0857	0.0718
26-30	0.0857	0.0718
31-40	0.0857	0.0718
41-50	0.0925	0.0787
51-70	0.0925	0.0787
71+	0.0925 (T)	0.0857 (T)

(D)
 |
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
 (Cont'd)

(E) Rates and Charges (Cont'd)

(1) Plan 50 (Cont'd)

(d) Method of Applying Rates:

(i) Dial Station (Cont'd)

Night/Weekend Rate

<u>Rate Mileage</u>	<u>Initial Minute Rate</u>	<u>Each Additional Minute</u>
13-16	\$0.0539 (I)	\$0.0330
17-20	0.0539	0.0330
21-25	0.0642	0.0539 (I)
26-30	0.0642	0.0539
31-40	0.0642	0.0539
41-50	0.0694	0.0590
51-70	0.0694	0.0590
71+	0.0694 (I)	0.0642 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
(Cont'd)

(E) Rates and Charges (Cont'd)

(2) Plan 1000

(a) Option 1A

(T)

	<u>Billed Usage</u>	<u>Discount Rate</u>
(i)	\$0.01 - \$830.00	30%
(ii)	\$830.01 - \$4150.00	40%
(iii)	\$4150.01+	50%

(b) Option 2B

(T)

<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u>
\$4.52(I) per hour of usage	(i) \$0.01 - \$830.00	30%
	(ii) \$830.01 - \$4150.00	40%
	(iii) \$4150.01+	50%

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
(Cont'd)

(E) Rates and Charges (Cont'd)

(2) Plan 1000 (Cont'd)

(c)

	<u>Installation</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>
Plan 1000 Option 1	NO	\$23.66 (I)
Plan 1000 Option 2	NO	23.66 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
 (Cont'd)

(E) Rates and Charges (Cont'd)

(2) Plan 1000 (Cont'd)

(d) Method of Applying Rates:

(i) Dial Station - Option 1, 2

<u>Rate Mileage</u>	<u>Day Rate</u>	
	<u>Initial 18 Seconds</u>	<u>Each Additional 6 Seconds</u>
13-16	\$.0200	\$.0067
17-20	.0200	.0067
21-25	.0286	.0095
26-30	.0286	.0095
31-40	.0286	.0095
41-50	.0312	.0104
51-70	.0312	.0104
71+	.0330 (I)	.0110

<u>Rate Mileage</u>	<u>Evening Rate</u>	
	<u>Initial 18 Seconds</u>	<u>Each Additional 6 Seconds</u>
13-16	\$.0159	\$.0053
17-20	.0159	.0053
21-25	.0229	.0076 (R)
26-30	.0229	.0076
31-40	.0229	.0076 (R)
41-50	.0250 (I)	.0084 (I)
51-70	.0250	.0084 (I)
71+	.0264 (I)	.0088

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
 (Cont'd)

(E) Rates and Charges (Cont'd)

(2) Plan 1000 (Cont'd)

(d) Method of Applying Rates: (Cont'd)

(i) Dial Station - Option 1, 2 (Cont'd)

<u>Rate Mileage</u>	<u>Night/Weekend Rate</u>	
	<u>Initial 18 Seconds</u>	<u>Each Additional 6 Seconds</u>
13-16	\$.0120 (I)	\$.0040
17-20	.0120	.0040
21-25	.0172	.0057 (R)
26-30	.0172	.0057
31-40	.0172	.0057 (R)
41-50	.0188	.0062
51-70	.0188	.0062
71+	.0198 (I)	.0066

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
(Cont'd)

(E) Rates and Charges (Cont'd)

(2) Plan 1000 (Cont'd)

(d) Method of Applying Rates: (Cont'd)

(ii) Plan 1000 Term Discount

Term Discounts allow Plan 1000 CLC Resellers to subscribe their resold measured business line end users to a discount plan which includes:

- a discount on direct dialed toll charges for a fixed term in 12 month, 24 month or 36 month increments.

(aa) The CLC Reseller must sign a Term Discount Agreement Form No. UE0049 contained in the CLC Handbook - Appendix B. The monthly discounts will be in effect the following bill round after the agreement is executed, signed and received by the Utility.

(ab) The CLC Reseller subscribing to multiple Term Discounts must sign an agreement for each plan.

(ac) The CLC Reseller must commit to one of the three monthly usage commitment options per end user listed in aj. following.

(ad) Selection of one of the net monthly usage commitment options creates a corresponding minimum monthly billed usage commitment.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
(Cont'd)

(E) Rates and Charges (Cont'd)

(2) Plan 1000 (Cont'd)

(d) Method of Applying Rates: (Cont'd)

(ii) Plan 1000 Term Discount (Cont'd)

Term Discounts allow Plan 1000 CLC Resellers to subscribe their resold measured business line end users to a discount plan which includes: (Cont'd)

- a discount on direct dialed toll charges for a fixed term in 12 month, 24 month or 36 month increments. (Cont'd)

(ae) The CLC Reseller must average the monthly usage requirement over a 12-month period. z

(af) Changes to the length of the Term Discount prior to the expiration of the CLC Reseller's initial agreement are permitted, provided:

- the CLC Reseller's initial term agreement must be terminated and a new agreement entered into.
- the new term agreement must be equal to a greater period or equal to the same, greater or the longest period allowable under another applicable tariff, than initially selected.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000
(Cont'd)

(E) Rates and Charges (Cont'd)

(2) Plan 1000 (Cont'd)

(d) Method of Applying Rates: (Cont'd)

(ii) Plan 1000 Term Discount (Cont'd)

Term Discounts allow Plan 1000 CLC Resellers to subscribe their resold measured business line end users to a discount plan which includes: (Cont'd)

- a discount on direct dialed toll charges for a fixed term in 12 month, 24 month or 36 month increments. (Cont'd)

(ag) If a CLC Reseller terminates an agreement prior to its expiration or fails to meet the monthly usage requirement over a 12-month period, the CLC Reseller will be billed the amount of the term discounts received up to the last 12 month period plus a termination charge equal to 10% of that amount.

(ah) Minimum usage is determined by the amount of Plan 1000 qualified non-discounted usage for the CLC Reseller's end user line.

(ai) Term Discounts apply after Option 1 and Option 2 discounts of Plan 1000 have been applied.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.6 Resale Business Usage Discount - Plan 50 and Plan 1000 (Cont'd) (T)

(E) Rates and Charges (Cont'd)

(2) Plan 1000 (Cont'd)

(d) Method of Applying Rates: (Cont'd) (T)

(ii) Plan 1000 Term Discount (Cont'd)

Term Discounts allow Plan 1000 CLC Resellers to subscribe their resold measured business line end users to a discount plan which includes: (Cont'd) (T)

- a discount on direct dialed toll charges for a fixed term in 12 month, 24 month or 36 month increments. (Cont'd)

(aj) Term Discounts apply at the CLC Reseller's end user line level.

<u>Monthly Usage Commitment</u>	<u>Monthly Minimum Usage Billed</u>	<u>12 Mo.</u>
\$41.50	\$41.50	3%
\$415.00	\$415.00	3.5%
\$830.00	\$830.00	4%
		<u>24 Mo.</u>
\$41.50	\$41.50	4%
\$415.00	\$415.00	4.5%
\$830.00	\$830.00	5%
		<u>36 Mo.</u>
\$41.50	\$41.50	5%
\$415.00	\$415.00	5.5%
\$830.00	\$830.00	6%

(ak) The monthly rate for Plan 1000 will be waived if the CLC Reseller's end user's resold measured business line meets or exceeds \$41.50 per month in applicable usage.

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount - Volume Discount

(A) Applicability

APPLICABLE TO ALL SUBSCRIBERS OF RESALE BUSINESS USAGE DISCOUNT PLANS, FURNISHED OR MADE AVAILABLE BY THE UTILITY OVER FACILITIES WHOLLY WITHIN A SERVICE AREA.

(B) Description Of Service

VOLUME DISCOUNT IS A FEATURE THAT IS OFFERED TO CLC RESELLERS WHO SUBSCRIBE TO PLAN 50 OR PLAN 1000. IT ALLOWS CLC RESELLERS TO HAVE AN ADDITIONAL DISCOUNT ONCE SPECIFIED VOLUMES OF USAGE HAVE BEEN MET. THE VOLUME DISCOUNT IS BASED ON VOLUMES OF USAGE, AND IS APPLIED AFTER THE CALLING PLAN DISCOUNT AND TERM DISCOUNT (IF APPLICABLE) HAVE BEEN TAKEN.

(T)
(D)

(C) Regulations

- (1) Volume Discounts are available to the CLC Resellers resold measured business lines that subscribe to Plan 50 or Plan 1000.
- (2) A single CLC Reseller may have unlimited lines with Plan 50 or Plan 1000.
- (3) Reserved

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount - Volume Discount (Cont'd)

(C) Regulations (Cont'd)

(4) Reserved

(5) A CLC Reseller's measured business service associated with a usage contract is not eligible for Volume Discounts. (T)

(6) A Volume Discount is applied when volume thresholds are met. (T)
(D)

(7) Volume Discounts are either credited at the individual CLC Reseller end user or CLC account level.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount - Volume Discount (Cont'd)

(D) Rates and Charges

(1) Plan 50 Volume Discount¹

<u>Billed Usage Threshold</u>	<u>Discount Rate</u>
\$2,075.00	5%
\$6,225.01	10%

(2) Plan 1000 Volume Discount¹

(T)

<u>Billed Usage Threshold</u>	<u>Discount Rate</u>
\$2,075.00	5%
\$6,225.01	10%

NOTE 1: The Volume Discount is applied to the balance of usage after the calling plan discounts (Plan 50 or Plan 1000) and Term Discount have been taken. (T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount - Volume Discount (Cont'd)

(D) Rates And Charges (Cont'd)

(D)

(D)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount-Plus Plan Options 1 & 3

(A) Applicability

Except as otherwise provided in this tariff, the Plus Plan applies to all directly dialed message Telecommunications Service (MTS) furnished or made available by the Utility over facilities within a service area.

(B) Territory

All MTS between two points within a service area where the respective rate center of such points are also located within said service area, as defined in the Section 18. 6. 1 B.

(C) Description

- (1) The CLC Reseller may receive a discount on intraLATA directly dialed and Zone 3 usage charges, and Pacific Bell CUSTOM 8 inbound calls.
- (2) The Plus Plan allows the CLC Resellers to select Options 1 or 3 for their measured business service, to receive a percent discount intraLATA directly dialed and Zone 3 calls. For Options 1 & 3, the CLC reseller will receive an hourly rate for CUSTOM 8 inbound calls. (T)
(T)
- (3) The applicable discount rate is dependent on the total amount of monthly intraLATA directly dialed, Zone 3 and CUSTOM 8 usage billed for each individual CLC reseller grouping.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount-Plus Plan Options 1 & 3 (T)
(Cont'd)

(D) Regulations

- (1) The Plus Plan contained herein, is not available on residence lines or on Centrex dormitory lines.
- (2) Person, collect, conference, third number billed, calling card, toll stations or any other calls requiring operator handling except as specified in 2., following, are not included and will be billed at the directly dialed Local Toll Zone 3 rate schedules applicable to the type of call.
- (3) These discounts are applicable to the Plus Plan only and do not apply to any other Utility offered plans.
- (4) The Plus Plan is only available on CLC Reseller end user lines billed to the CLC Reseller of record.
- (5) The CLC Reseller may select Option 1 or 3 per Plus Plan. (T)
- (6) Local and Extended Area Service (EAS) calls are not subject to the Plus Plan.
- (7) One month minimum billing is required when subscribing to the Plus Plan.
- (8) The Plus Plan is not available on WATS or Private Line Service.
- (9) Each individual call is rated on the basis of one second increments, with a minimum of 18 seconds per message.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount-Plus Plan Options 1 & 3
(Cont'd)

(D) Regulations (Cont'd)

- (10) CLC Resellers subscribing to another Resale Business Usage Discount plan or Pacific Bell Custom 8 groups, are ineligible for the Plus Plan. (T)
- (11) CLC Resellers subscribing to the Plus Plan Option 1 must attain a one month minimum of \$83.00 in billed directly dialed Local Toll, ZONE 3, or Pacific Bell Custom 8 usage for each individual CLC Reseller grouping. (T)
- (12) CLC Resellers subscribing to the Plus Plan Option 3 must demonstrate a one month minimum of 8,000 Minutes of Use (MOU) in billed directly dialed MTS, Zone 3, or Pacific Bell CUSTOM 8 usage. (T)
- (13) Except as otherwise provided in this tariff, all other applicable regulations, rates and charges for Custom 8 service, refer to (see Schedule Cal.P.U.C. No. A7.2).
- (14) Directly dialed MTS, ZONE 3, and Custom 8 usage are combined under Options 1 or 3 to determine the applicable discount.
- (15) Custom 8 usage is time-of-day and day-of-week sensitive under Options 1 or 3.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount-Plus Plan Options 1 & 3
 (Cont'd)

(E) Monthly Fee

A Monthly Fee will be billed to the CLC Reseller. The monthly fee will be waived if the individual CLC Reseller end user grouping meets any one of the following conditions:

- a term agreement is subscribed
- monthly undiscounted usage is \$124.50+

(1) Monthly Fee - \$7.89 1(T)

(F) Rates and Charges 1(T)

(1) Method of Applying Rates

(a) Charges apply to all completed calls. The charges for the Plus Plan calls are applied on a per call basis according to c., d. and e. following.

(b) Each Plus Plan call is charged in one second increments, with a minimum of 18 seconds.

(c) Options 1 & 3

Direct Dialed, Zone 3 and Custom 8

<u>Billed Usage</u>	<u>No Term Discount Rate</u>
\$ 0.00 - \$124.49	0 %
\$ 124.50 - \$746.99	0 % (I)
\$ 747.00 - \$1493.99	0 %
\$1494.00 +	0 % (I)

CUSTOM 8

<u>Hourly Rate</u>	<u>Rate Period</u>
\$ 5.38 per hour of usage	Day
\$ 5.38 per hour of usage	Evening
\$ 5.38 per hour of usage	Night/Weekend

1(T)
 |
 |
 1(T)
 (N)

NOTE 1: Pending CPUC Approval of Advice Letter No. 23022.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount-Plus Plan Options 1 & 3 (T)
(Cont'd)

(F) Rates and Charges (Cont'd)

(1) Method of Applying Rates (Cont'd)

Material omitted now on Sheet 947-R-4.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount-Plus Plan Options 1 & 3
 (Cont'd)

(F) Rates and Charges (Cont'd)

(1) Method of Applying Rates (Cont'd)

(d) Dial Station¹ - Options 1 & 3

<u>Rate Mileage¹</u>	<u>Day Rate</u>	
	<u>Initial 18 Seconds</u>	<u>Each Additional 1 Second</u>
13-15	\$.02839 (I)	\$.0016 (I)
17-20	.02839	.0016
21-25	.02839	.0016
26-30	.02839	.0016
31-40	.02839	.0016
41-50	.02839	.0016
51-70	.02839	.0016
71+	.02839 (I)	.0016 (I)

<u>Rate Mileage¹</u>	<u>Evening Rate</u>	
	<u>Initial 18 Seconds</u>	<u>Each Additional 1 Second</u>
13-15	\$.02241 (I)	\$.0012 (I)
17-20	.02241	.0012
21-25	.02241	.0012
26-30	.02241	.0012
31-40	.02241	.0012
41-50	.02241	.0012
51-70	.02241	.0012
71+	.02241 (I)	.0012 (I)

NOTE 1: Local and EAS calls are not subject to this rate schedule.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount - Plus Plan Options 1 & 3 (Cont'd)

(F) Rates and Charges (Cont'd)

(1) Method of Applying Rates (Cont'd)

(d) Dial Station¹ - Options 1 & 3 (Cont'd)

<u>Rate Mileage¹</u>	<u>Night/Weekend Rate</u>	
	<u>Initial 18 Seconds</u>	<u>Each Additional 1 Second</u>
13-16	\$.0179 (I)	\$.0010 (I)
17-20	.0179	.0010
21-25	.0179	.0010
26-30	.0179	.0010
31-40	.0179	.0010
41-50	.0179	.0010
51-70	.0179	.0010
71+	.0179 (I)	.0010 (I)

(e) Zone 3 - Options 1,3

<u>Rate Mileage¹</u>	<u>Initial 18 Seconds</u>	
	<u>Day Rate</u>	<u>Each Additional 1 Second</u>
13-16	\$0.0134 (I)	\$0.0007
	<u>Evening Rate</u>	
13-16	\$0.01046 (I)	\$0.0006
	<u>Night/Weekend Rate</u>	
13-16	\$0.0007	\$0.0004

NOTE 1: Local and EAS calls are not subject to this rate schedule.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.7 Resale Business Usage Discount-Plus Plan Options 1 & 3
(Cont'd)

(G) Plus Plan Term Discount

The Plus Plan term discount allows Plus Plan CLC Reseller to subscribe to a discount plan which provides a discount on charges for directly dialed MTS, Zone 3 and CUSTOM 8 usage for a fixed term in 12, 18 or 24 month increments.

- (1) The discounts will be effective when Pacific Bell completes the processing of the service order.
- (2) A minimum monthly usage charge of \$83.00 for directly dialed MTS, Zone 3 and Custom 8 usage shall apply.
- (3) The applicable discount will apply against the actual usage billed and to the difference between the actual billed and the required minimum monthly usage.

(4) A CLEC Reseller may cancel the current VPP term agreement without termination charges (as shown in G.9.a following, times the months remaining in the term agreement) provided the CLEC Reseller establishes a new term agreement from one of the following replacement term agreements for an equal or greater length of time than the current VPP term agreement:

VPP (12, 18 or 24 months), Flat Rate Plus (12 or 24 months), Flat Rate Pro (12 or 24 months, or 96A Contract (minimum 12 months). (D)
All new term agreements begin from the date of the new agreement, and no credit shall be given for the term of the original agreement.

- (5) A CLC Reseller may terminate this agreement by paying Pacific Bell a termination charge as shown in (G)(9)(a) following.
- (6) Minimum usage is determined by the amount of directly dialed MTS, Zone 3 and Custom 8 inbound calls.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.8 Resale Business Usage Discount-Plus Plan Options 1 & 3
 (Cont'd)

(G) Plus Plan Term Discount (Cont'd)

(7) If a CLC Reseller subscribes to a term agreement, the discounts as shown in G.9. following apply in lieu of Option 1 in F.1. preceding.

(8) The Plus Plan Term Discounts apply at the CLC Reseller end user account grouping level.

(9) Rates and Charges

(a) Options 1 & 3

<u>Minimum Monthly Usage</u>	<u>12 mo. (T)</u>	<u>Termination</u> ¹ <u>Charge</u>
\$ 83.00 - 124.49	41.70%	\$ 78.84 (R)
\$ 124.50 - 746.99	43.50%	157.68
\$ 747.00 - 1493.99	46.30%	236.53
\$1494.00 +	48.15%	394.22 (R)
	<u>18 mo.</u>	
\$ 83.00 - 124.49	41.70%	\$ 78.84 (R)
\$ 124.50 - 746.99	43.50%	157.68
\$ 747.00 - 1493.99	46.30%	236.53
\$1494.00 +	48.15%	394.22 (R)
	<u>24 mo. (T)</u>	
\$ 83.00 - 124.49	47.20%	\$ 78.84 (R)
\$ 124.50 - 746.99	50.00%	157.68
\$ 747.00 - 1493.99	52.80%	236.53
\$1494.00 +	55.60%	394.22 (R)

NOTE 1: Termination charge applies to each month remaining on the VPP Term Agreement.

(D)
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.8 Resale Business Usage Discount-Plus Plan Options 1 & 3 (T)
(Cont'd)

(G) Plus Plan Term Discount (Cont'd)

(9) Rates and Charges (Cont'd)

Material omitted now on Sheet 947-R-6.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.9 Flat Rate Plus For Business (FLAT RATE PLUS) (T)

(A) Description

Flat Rate Plus Plan is a postalized rate calling plan with (T)
associated blocks of time for the business customer. Flat Rate (T)
Plus Plan provides customers a predictable rate on directly dialed
intraLATA calls and CUSTOM 8 incoming calls, includes four Custom (T)
Calling Features (Caller ID, Three Way Calling, Call Forwarding (N)
and Remote Access to Call Forwarding) and reduced Custom 8 monthly (N)
recurring charge. (N)

Flat Rate Plus Plan allows CLC Resellers to select either (T)
Option 1 or Option 2 for business usage:

Option 1: For no monthly fee, the CLC Reseller will make
calls at \$.0913 per minute, regardless of time of
day or distance. This option requires a monthly
usage minimum of \$41.50 per plan. If the CLC
Reseller's undiscounted usage is less than
\$41.50, the billing system will automatically
charge the required minimum of \$41.50.

Option 2: For a monthly fee, the CLC End User receives a
predetermined call allowance. For all calls over
the predetermined allocated call allowance, each
additional minute will be rated at a postalized
rate as determined by the CLC Resale End User
monthly fee schedule.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.9 Flat Rate Plus For Business (FLAT RATE PLUS) (Cont'd) (T)

(B) Regulations

- (1) Flat Rate Plus plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines. (T)
- (2) The plan rates are provided to the CLC End User customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the CLC from any other person, firm, or corporation for such use.
- (3) Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
- (4) These rates are applicable to Flat Rate Plus plans only and do not apply to any other Utility offered plans. (T)
- (5) Flat Rate Plus Plan is only available on CLC Reseller end user BTNs billed to the CLC Reseller of record. (T)
- (6) The CLC Reseller may select Option 1 or Option 2 per Flat Rate Plus Plan. (T)
- (7) Flat Rate Plus Plan is not available on Basic 8, Easy 8, 976, 900, or Private Line Services. (T)
- (8) Each individual call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.
- (9) CLC Resellers subscribing to Plan 50, Plan 1000, Plus Plan or Pacific Bell Custom 8 BAGs are ineligible for Flat Rate Plus Plan. (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.9 Flat Rate Plus For Business (FLAT RATE PLUS) (Cont'd) (T)

(B) Regulations (Cont'd)

- (10) Calls made over the allocated calling period will be rated at the postalized rate determined by the customer's monthly fee schedule. (N)
(N)
- (11) Eligible calls for Flat Rate Plus Plan must be within the Pacific Bell Service Area. (T)
- (12) Calls will be rated without sensitivity to time of day or distance.
- (13) Direct dialled calls within 0 - 12 miles will count first toward the allocated minutes of use.
- (14) CLC Resellers must commit to a 12 or 24-month term commitment.
- (15) The 12 or 24-month term commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) changed. The new CLC Reseller must agree to maintain the remainder of the current term or the outgoing CLC Reseller will be charged the termination penalty.
- (16) If the CLC Reseller discontinues service prior to the end of the term agreement, the CLC Reseller will pay Pacific Bell their current monthly fee times the number of months remaining on the term agreement.
- (17) CLC Resellers may make changes between monthly fees and the call allowance for the same term commitment throughout the length of the term agreement.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.9 Flat Rate Plus For Business (FLAT RATE PLUS) (Cont'd) (T)

(B) Regulations (Cont'd)

- (18) CLC resellers may switch to another Pacific Bell term calling plan, with no early termination penalty, as long as the new term agreement is for the same term commitment, i.e. 12 or 24 months or greater and the customer agrees to the terms and conditions of the applicable tariff.
- (19) CLC Resellers must maintain all of their BTNs in the Flat Rate Plus calling plan to remain in compliance with the tariff. (T)
- (20) Usage associated with any number of access lines, locations, and billed telephone numbers in a region may be combined in the plan.
- (21) Except as otherwise provided in this tariff, all other applicable regulations, rates and charges for Custom 8 service apply. (See Schedule Cal.P.U.C. No. A7.2) Participants in the Flat Rate Plus Plan will also receive a \$8.30 credit applied to their monthly recurring charge. (T)
(N)
(N)
- (24) Term commitments will automatically be renewed at the end of the customers current commitment. CLC Resellers will have a 30-day grace period after the new term begins to cancel the new term without incurring any penalties. (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.9 Flat Rate Plus For Business (FLAT RATE PLUS) (Cont'd) (T)

(B) Regulations (Cont'd)

(25) CLC Resellers will be notified 30 days prior to the term expiration date that their term agreement will automatically be renewed unless Pacific Bell is notified by the CLC Reseller.

(26) Option 1 requires a monthly usage minimum of \$41.50 per plan. If the CLC Resellers undiscounted usage is less than \$41.50, the billing system will automatically charge the required \$41.50 minimum.

(27) An early termination fee will be assessed if the CLC Reseller terminates the plan before the expiration date.

(28) The rates and applicable charges reflected may be increased (not to exceed the ceiling on file with the Commission) by the Utility upon at least 30 days prior notice to the CPUC and affected CLC Resellers, or decreased (not below the floor on file with the Commission) by the Utility upon at least 5 days prior notice to the CPUC and affected CLC Resellers. (T)

(C) Termination Fees

(1) Option 1

The termination fee for Option 1 will be assessed at \$83.00 times the number of months left on the agreement.

(2) Option 2

The termination fee for Option 2 will be assessed at the monthly fee dollar amount for the set blocks of time, times the number of months left on the agreement.

Continued

ACCESS SERVICE

18. Services For Resale

18.7 Standard Service Offerings (Cont'd)

18.7.9 Flat Rate Plus For Business (FLAT RATE PLUS) (Cont'd)

(D) Rates And Charges

Charges apply to all completed calls. The charges for Flat Rate Plus Plan calls are applied on a per call basis. (T)

Each Flat Rate Plus Plan call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.

(1) Option 1:

No Monthly Fee¹ All Call Types: \$0.0913 per minute

(2) Option 2:

CLC Resellers will choose a monthly fee and call allowance from the following table:

Monthly Usage Allotment	Term Agreement	Monthly Fee	Price Per Minute Within and Over Plan Allotment	Initial 18 Seconds	Additional Second	
1000 minutes	1 year	\$42.58	\$.04258	\$.01345	\$.000747	(T)
2000 minutes	1 year	\$75.69	\$.03785	\$.01195	\$.000664	
1000 minutes	2 year	\$37.85	\$.03785	\$.01195	\$.000664	
2000 minutes	2 year	\$66.23	\$.03312	\$.010458	\$.000581	
4000 minutes	2 year	\$113.54	\$.02839	\$.00896	\$.00050	(T)

For all calls over the predetermined allocated call allowance, each additional minute will be rated at a postalized rate as determined by the customer's monthly fee schedule.

NOTE 1: Requires a \$41.50 monthly usage minimum.

(D)
 |
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Services Offerings (Cont'd)

18.7.10 Advantage 25

(N)

(A) Description

Advantage 25 provides special rates on the intraLATA directly dialed local toll calls and non-operator assisted calling card calls (includes calling card service charges and pay station service charges, if any), and those calls are measured in 6 second increments with a 30 second minimum. If the Advantage 25 customer agrees to a One Year or Two Year term commitment, agrees to a minimum monthly billed amount, and fulfills the other terms and conditions of this product offering, then they will receive the special rates. Advantage 25 is also available for resale with the following difference; the service charge on calling card calls will not be discounted.

(B) Regulations

- (1) Customers on Advantage 25 commit to a minimum monthly billed amount on the usage that is specially rated.
- (2) There is a 30-day grace period, during which the customer may cancel Advantage 25 with no penalty, starting on the order taken date. After the grace period, an acceleration of the minimum monthly billing applies if the customer cancels the service.
- (3) A change from a One Year Term to a Two Year Term is allowed without acceleration. A customer may also change from Advantage 25 to a permanently tariffed calling plan without acceleration as long as the new term commitment on the new plan is equal to or greater than the term commitment that was on Advantage 25. If the term commitment on the new plan is shorter than the term on Advantage 25, then the early acceleration will apply.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Services Offerings (Cont'd)

18.7.10 Advantage 25 (Cont'd)

(B) Regulations (Cont'd)

(4) At the end of the term, the customer will have the option of (1) discontinuing Advantage 25 and it will be removed from the account on the expiration date; or (2) renew the term commitment on Advantage 25 for a new period which starts on the date, and is equal to the length, of the expiring term. Should the customer wish to renew the Advantage 25 term, no action is required on their part; the term will be automatically renewed. The 30-day grace period applied to the new term, starting on the renewal date.

(5) An oral application from a customer to subscribe, add or make changes to the Advantage 25 service will be accepted. Eligibility for this service is based on the following conditions: (1) This service will not be available to customers with Foreign Exchange or PBX Basic Services; (2) customers on a custom contract or a G.O. 96-A contract are not eligible.

(6) This service will be valid when a customer moves, supersedes, changes the billing number, transfers service, or changes billing name, as long as the billed telephone number in the Universal customer address otherwise maintains the terms and conditions of this offer.

(C) Rates and Charges

(1) Term Commitment and Monthly Minimum Billing

	Monthly Recurring	Installation Charge	Minimum Billing ¹	USOC
One Year Term	NO	NO	\$20.75 (I)	V25T1
Two Year Term	NO	NO	\$20.75 (I)	V25T2

NOTE 1: Minimum toll and calling card usage requirement. If usage is less per month than the stated amount, then the minimum billing amount will be applied.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Services Offerings (Cont'd)

18.7.10 Advantage 25 (Cont'd)

(C) Rates and Charges (Cont'd)

(T)

(2) Direct Dial Toll Rates

	TIME OF DAY RATE PERIOD	MILEAGE BAND	INITIAL 30 SECOND RATE ²	EACH ADDITIONAL 6 SECONDS ³
One Year Term	All Hours	N/A	\$.0249 (T)	\$.0050 (T)
Two Year Term	All Hours	N/A	\$.0232	.0046

(3) Calling Card^{1,4} Rates for Term

TIME OF DAY RATE PERIOD	MILEAGE BAND	INITIAL 30 SECOND RATE ²	EACH ADDITIONAL 6 SECONDS ³
Day	N/A	\$.06690 (T)	\$.00340 (T)
Evening	N/A	.05113 (T)	.00232 (T)
Night & Weekend	N/A	.02988 (T)	.00232 (T)

NOTE 1: Pacific Bell's World Wide Calling Card.

NOTE 2: Minimum billing.

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, the following service charges are applicable per message or Calling Card Service:

Pacific Bell's World Wide Business Calling Card	\$.95
One Number Card Service	.95

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Services Offerings (Cont'd)

18.7.10 Advantage 25 (Cont'd)

(D) Acceleration of Term Commitment (Cont'd)

(1) Acceleration of Term Commitment

	Charge for Each Remaining Full Month of the Term Commitment is the Monthly Minimum Billing Amount
One Year Term	\$20.75 (I)
Two Year Term	20.75 (I)

Continued

ACCESS SERVICE

18. Service For Resale (Cont'd)

18.7 Standard Services Offerings (Cont'd)

18.7.11 Reserved

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Services Offerings (Cont'd)

18.7.11 Reserved

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Service For Resale (Cont'd)

18.7 Standard Services Offerings (Cont'd)

18.7.11 Reserved

(D)

(D)

Continued

ACCESS SERVICE

18. Service For Resale (Cont'd)

18.7 Standard Services Offerings (Cont'd)

18.7.11 Reserved

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Service For Resale (Cont'd)

18.7 Standard Services Offerings (Cont'd)

18.7.11 Reserved

(D)

(D)

Continued

ACCESS SERVICE

18. Service For Resale (Cont'd)

18.7 Standard Services Offerings (Cont'd)

18.7.11 Reserved

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Service For Resale (Cont'd)

18.7 Standard Services Offerings (Cont'd)

18.7.11 Reserved

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.12 Resale Business Usage Discount-Plus Plan Options 2 & 4
(Cont'd)

(N)

(A) Applicability

Except as otherwise provided in this tariff, the Plus Plan applies to all directly dialed message telecommunications service (MTS) furnished or made available by the utility over facilities within a service area.

(B) Territory

All MTS between two points within a service area where the respective rate center of such points are also located within said service area, as defined in the section 18.6.1.B.

(C) Description

(1) The CLC Reseller may receive a discount on intraLATA directly dialed and zone 3 usage charges, and Pacific Bell CUSTOM 8 inbound calls.

(2) The Plus Plan allows the CLC reseller's resold measured business end users to select Options 2 or 4 to pay an hourly rate for intralata directly dialed and Zone 3 calls. For Options 2 & 4, the CLC Reseller will receive an hourly rate for CUSTOM 8 inbound calls.

(3) The applicable discount rate is dependent on the total amount of monthly intraLATA directly dialed, Zone 3 and CUSTOM 8 usage billed for each individual CLC reseller end user grouping.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.12 Resale Business Usage Discount-Plus Plan Options 2 & 4
(Cont'd)

(N)

(D) Regulations

- (1) The Plus Plan contained herein, is not available on residence lines or on Centrex dormitory lines.
- (2) Person, collect, conference, third number billed, calling card, toll stations or any other calls requiring operator handling except as specified in 2., following, are not included and will be billed at the directly dialed Local Toll Zone 3 rate schedules applicable to the type of call.
- (3) These discounts are applicable to the Plus Plan only and do not apply to any other Utility offered plans.
- (4) The Plus Plan is only available on CLC Reseller end user lines billed to the CLC Reseller of record.
- (5) The CLC Reseller may select Option 2 or 4 per Plus Plan.
- (6) Local and Extended Area Service (EAS) calls are not subject to the Plus Plan.
- (7) One month minimum billing is required when subscribing to the Plus Plan.
- (8) The Plus Plan is not available on WATS or Private Line Service.
- (9) Each individual call is rated on the basis of one second increments, with a minimum of 18 seconds per message.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.12 Resale Business Usage Discount-Plus Plan Options 2 & 4
(Cont'd)

(N)

(D) Regulations (Cont'd)

(10) The CLC Reseller's end users subscribing to another Resale Business Usage Discount plan or Pacific Bell Custom 8 groups, are ineligible for the Plus Plan.

(11) CLC Reseller's end users subscribing to the Plus Plan Option 2 must attain a one month minimum of \$83.00 in billed directly dialed Local Toll, ZONE 3, or Pacific Bell Custom 8 usage for each individual CLC Reseller grouping.

(12) CLC Reseller's end users subscribing to the Plus Plan Option 4 must demonstrate a one month minimum of 8,000 Minutes of Use (MOU) in billed directly dialed MTS, ZONE 3, or Pacific Bell Custom 8 usage.

(13) Except as otherwise provided in this tariff, all other applicable regulations, rates and charges for Custom 8 service, refer to (see Schedule Cal.P.U.C. No. A7.2).

(14) Directly dialed MTS, ZONE 3, and Custom 8 usage are combined under Options 2 or 4 to determine the applicable discount.

(15) Custom 8 usage is time-of-day and day-of-week sensitive under Options 2 or 4,.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.12 Resale Business Usage Discount-Plus Plan Options 2 & 4
(Cont'd)

(E) Monthly Fee

A Monthly Fee will be billed to the CLC Reseller. The monthly fee will be waived if the individual CLC Reseller end user grouping meets any one of the following conditions:

- a term agreement is subscribed
- monthly undiscounted usage is \$124.50+

(1) Monthly Fee - \$7.85 (R)

(F) Rates and Charges

(1) Method of Applying Rates

(a) Charges apply to all completed calls. The charges for the Plus Plan calls are applied on a per call basis according to c., d. and e. following.

(b) Each Plus Plan call is charged in one second increments, with a minimum of 18 seconds.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.12 Resale Business Usage Discount-Plus Plan Options 2 & 4
 (Cont'd)

(F) Rates and Charges (Cont'd)

(1) Method of Applying Rates (Cont'd)

(c) Options 2 & 4

Direct Dialed

<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>No Term Discount Rate</u>	(N)
\$5.38 per hour of usage	\$ 0.01 - \$ 124.49	0%	
for direct dialed	124.50 - 747.00	0% (I)	
Local Toll calls	747.01 - 1,494.00	0%	
	1,494.01 +	0% (I)	

<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>No Term Discount Rate</u>	(N)
\$2.55 (R) per hour of usage	\$ 0.01 - \$ 124.99	0%	
for direct dialed	124.50 - 747.00	0% (I)	
Zone 3 calls	747.01 - 1,494.00	0%	
	1,494.01 +	0% (I)	

Custom 8

<u>Hourly Rate</u>	<u>Rate Period</u>
\$ 5.38 per hour of usage	Day
\$ 5.38 per hour of usage	Evening
\$ 5.38 per hour of usage	Night/Weekend

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.12 Resale Business Usage Discount-Plus Plan Options 2 & 4
(Cont'd)

(G) Plus Plan Term Discount

The Plus Plan term discount provides Plus Plan CLC reseller end users to subscribe to a discount on charges for directly dialed MTS, Zone 3, and CUSTOM 8 usage for a fixed term in 12, 18 or 24 month increments. (N)

- (1) The discounts will be effective when Pacific Bell completes the processing of the service order.
- (2) A minimum monthly usage charge of \$83.00 for directly dialed MTS, Zone 3 and Custom 8 usage shall apply.
- (3) The applicable discount will apply against the actual usage billed and to the difference between the actual billed and the required minimum monthly usage.
- (4) Changes to the length of the Plus Plan Term Discount prior to the expiration of the CLC Reseller's agreement is permitted, provided:
 - the CLC Reseller's initial term agreement must be terminated and a new Pacific Bell agreement entered into, and
 - the CLC Reseller term of the new agreement must be equal to or greater than the term of the prior agreement period or equal to the same, greater or the longest period allowable under another applicable tariff, than initially selected.
- (5) A CLC Reseller may terminate this agreement by paying Pacific Bell a termination charge as shown in (G)(9)(a) and (b) following.
- (6) Minimum usage is determined by the amount of directly dialed MTS, Zone 3 and Custom 8 inbound calls.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.12 Resale Business Usage Discount-Plus Plan Options 2 & 4
 (Cont'd)

(G) Plus Plan Term Discount (Cont'd)

(9) Rates and Charges (Cont'd)

(a) Options 2 & 4

<u>Minimum Monthly Usage</u>	<u>12 mo. (T)</u>	<u>Termination Charge</u>
83.00 - 124.49	41.70%	\$ 78.84 (R)
\$ 124.50 - 746.99	43.50%	157.68
\$ 747.00 - 1493.99	46.30%	236.53
\$1494.00 +	48.15%	394.22 (R)
	<u>18 mo.</u>	
\$ 83.00 - 124.49	41.70%	\$78.84 (R)
\$ 124.50 - 746.99	43.50%	157.68
\$ 747.00 - 1493.99	46.30%	236.53
\$1494.00 +	48.15%	394.22 (R)
	<u>24 mo. (T)</u>	
\$ 83.00 - 124.49	47.20%	\$78.84 (R)
\$ 124.50 - 746.99	50.00%	157.68
\$ 747.00 - 1493.99	52.80%	236.53
\$1494.00 +	55.60%	394.22 (R)

(D)
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.13 Advantage 5

(N)

(A) Description

Advantage 5 provides special rates on the intraLATA directly dialed local toll calls and non-operator assisted calling card calls (includes calling card service charges and pay station service charges if any), and those calls are measured in 6 second increments with a 30 second minimum. If the Advantage 5 customer agrees to a One Year or Two Year term commitment, agrees to a minimum monthly billed amount, and fulfills the other terms and conditions of this product offering, then they will receive the special rates. Advantage 5 is also available for resale with the following difference; the service charge on calling card calls will not be discounted.

(B) Regulations

- (1) Customers on Advantage 5 commit to a minimum monthly billed amount on the usage that is specially rated.
- (2) There is a 30-day grace period, during which the customer may cancel Advantage 5 with no penalty, starting on the order taken date. After the grace period, an early termination fee applies if the customer cancels the service.
- (3) A change from a One Year Term to a Two Year Term is allowed without application of the early termination fee. A customer may also change from Advantage 5 to a permanently tariffed calling plan or a promotional offer without the early termination fee as long as the new term commitment on the new plan or promotional offer is equal to or greater than the term commitment that was on Advantage 5. If the term commitment on the new plan is shorter than the term on Advantage 5, then the early termination fee will apply.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.13 Advantage 5 (Cont'd)

(B) Regulations (Cont'd)

- (4) Customers will be notified of their Advantage 5 term expiration approximately 30 days before their term expires. At such time, the customer will have the option of (1) discontinuing Advantage 5 and it will be removed from the account on the expiration date, or (2) renew the term commitment on Advantage 5 for a new period which starts on the date, and is equal to the length of the expiring term. Should the customer wish to renew the Advantage 5 term, no action is required on their part; the term will be automatically renewed. The 30-day grace period applies to the new term, starting on the renewal date.
- (5) An oral application from a customer to subscribe, add or make changes to the Advantage 5 service will be accepted. Eligibility for this service is based on the following conditions: (1) This service will not be available to customers with Foreign Exchange; (2) customers on a custom contract or a G. O. 96-A contract are not eligible.
- (6) This service will be valid when a customer moves, supersedes, changes the billing number, transfers service, or changes billing name, as long as the billed telephone number in the Universal customer address otherwise maintains the terms and conditions of this offer.

(C) Rates and Charges

(1) Term Commitment and Monthly Minimum Billing

	Monthly Recurring	Installation Charge	Minimum Billing ¹	USOC
One Year Term	NO	NO	\$3.94 (I)	AD5T1
Two Year Term	NO	NO	\$3.94 (I)	AD5T2

NOTE 1: Minimum toll and calling card usage requirement. If usage is less per month than the stated amount, then the minimum billing amount will be applied.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.13 Advantage 5 (Cont'd)

(C) Rates and Charges (Cont'd)

(T)

(2) Direct Dial Toll Rates

	Time of Day Rate Period	Mileage Band	Initial 30 Second Rate ²	Each Additional 6 Seconds ³
One Year Term	All Hours	N/A	\$.0264 (T)	\$.0053
Two Year Term	All Hours	N/A	\$.0248 (T)	\$.0050 (T)

(3) Calling Card^{1,4} Rates for Term

	Time of Day Rate Period	Mileage Band	Initial 30 Second Rate ²	Each Additional 6 Seconds ³
Day		N/A	\$.0669 (T)	\$.0034
Evening		N/A	\$.0511	\$.0024 (T)
Night and Weekend		N/A	\$.0299 (T)	\$.0023 (T)

NOTE 1: Pacific Bell's World Wide Calling Card.

NOTE 2: Minimum billing

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, the following service charges are applicable per message or Calling Card Service:

Pacific Bell's World Wide Business Calling Card	\$.95
One Number Card Service	\$.95
Pay Phone Use Charge	\$.24

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.13 Advantage 5 (Cont'd)

(D) Early Termination Fee

(1) Early Termination Fee

	Charge for Each Remaining Full Month of the Term Commitment is the Monthly Minimum Billing Amount
One Year Term	\$3.94 (I)
Two Year Term	\$3.94 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.14 Advantage 10

(N)

(A) Description

Advantage 10 provides special rates on the intraLATA directly dialed local toll calls and non-operator assisted calling card calls (includes calling card service charges and pay station service charges if any), and those calls are measured in 6 second increments with a 30 second minimum. If the Advantage 10 customer agrees to a One Year or Two Year term commitment, agrees to a minimum monthly billed amount, and fulfills the other terms and conditions of this product offering, then they will receive the special rates. Advantage 10 is also available for resale with the following difference; the service charge on calling card calls will not be discounted.

(B) Regulations

- (1) Customers on Advantage 10 commit to a minimum monthly billed amount on the usage that is specially rated.
- (2) There is a 30-day grace period, during which the customer may cancel Advantage 10 with no penalty, starting on the order taken date. After the grace period, an early termination fee applies if the customer cancels the service.
- (3) A change from a One Year Term to a Two Year Term is allowed without application of the early termination fee. A customer may also change from Advantage 10 to a permanently tariffed calling plan or a promotional offer without the early termination fee as long as the new term commitment on the new plan or promotional offer is equal to or greater than the term commitment that was on Advantage 10. If the term commitment on the new plan is shorter than the term on Advantage 10, then the early termination fee will apply.
- (4) Customers will be notified of their Advantage 10 term expiration approximately 30 days before their term expires. At such time, the customer will have the option of (1) discontinuing Advantage 10 and it will be removed from the account on the expiration date, or (2) renew the term commitment on Advantage 10 for a new period which starts on the date, and is equal to the length of the expiring term. Should the customer wish to renew the Advantage 10 term, no action is required on their part; the term will be automatically renewed. The 30-day grace period applies to the new term, starting on the renewal date.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.14 Advantage 10 (Cont'd)

(B) Regulations (Cont'd)

(5) An oral application from a customer to subscribe, add or make changes to the Advantage 10 service will be accepted. Eligibility for this service is based on the following conditions: (1) This service will not be available to customers with Foreign Exchange; (2) customers on a custom contract or a G. O. 96-A contract are not eligible.

(6) This service will be valid when a customer moves, supersedes, changes the billing number, transfers service, or changes billing name, as long as the billed telephone number in the Universal customer address otherwise maintains the terms and conditions of this offer.

(C) Rates And Charges

(1) Term Commitment and Monthly Minimum Billing

	Monthly Recurring	Installation Charge	Minimum Billing ¹	USOC
One Year Term	NO	NO	\$7.89 (I)	ADTT1
Two Year Term	NO	NO	\$7.89 (I)	ADTT2

NOTE 1: Minimum toll and calling card usage requirement. If usage is less per month than the stated amount, then the minimum billing amount will be applied.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.14 Advantage 10 (Cont'd)

(C) Rates and Charges (Cont'd)

(T)

(2) Direct Dial Toll Rates

	Time of Day Rate Period	Mileage Band	Initial 30 Second Rate ²	Each Additional 6 Seconds ³
One Year Term	All Hours	N/A	\$.0256 (T)	\$.0051
Two Year Term	All Hours	N/A	\$.0240 (T)	\$.0048

3. Calling Card^{1,4} Rates for Term

	Time of Day Rate Period	Mileage Band	Initial 30 Second Rate ²	Each Additional 6 Seconds ³
Day		N/A	\$.0669 (T)	\$.0034
Evening		N/A	\$.0511	\$.0023 (T)
Night and Weekend		N/A	\$.0299 (T)	\$.0023 (T)

D. Early Termination Fee

1. Early Termination Fee

	Charge for Each Remaining Full Month of the Term Commitment is the Monthly Minimum Billing Amount
One Year Term	\$7.89 (T)
Two Year Term	\$7.89 (T)

NOTE 1: Pacific Bell's World Wide Calling Card.

NOTE 2: Minimum billing

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, the following service charges are applicable per message or Calling Card Service:

Pacific Bell's World Wide Business Calling Card	\$.95	(T)
One Number Card Service	\$.95	(T)
Pay Phone Use Charge	\$.24	

(D)

(D)

See Schedule Cal.P.U.C. No. D5.2.1 for charges.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.15 Flat Rate Pro for Business - Option 1

(N)

(A) Description

Flat Rate Pro for Business - Option 1, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. The postalized rate will be applied to all intraLATA usage including: Local, Zone 3, Local Toll, Non-Operator assisted Pacific Bell Worldwide Calling Card and Custom 8 usage.

(B) Regulations

- (1) Flat Rate Pro for Business - Option 1 is not available on residence exchange lines or on Centrex dormitory lines.
- (2) Flat Rate Pro for Business - Option 1 rates are provided to the Utility's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
- (3) Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
- (4) These rates are applicable to Flat Rate Pro for Business - Option 1 only and do not apply to any other Utility offered plans.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.15 Flat Rate Pro for Business - Option 1 (Cont'd)

(N)

(B) Regulations (Cont'd)

- (5) Flat Rate Pro for Business - Option 1 is only available on billing telephone numbers (BTNs) billed to the customer of record.
- (6) Flat Rate Pro for Business - Option 1 is not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
- (7) The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and Pacific Bell intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
- (8) A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 1 calling plan prior to the termination date.
- (9) Eligible calls for Flat Rate Pro 1 must be within the Pacific Bell Service Area.
- (10) Calls will be rated without sensitivity to time of day or distance.
- (11) Customers must commit to a 12 or 24-month commitment.
- (12) The 12 or 24-month commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the termination charge.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.15 Flat Rate Pro for Business - Option 1 (Cont'd)

(N)

(B) Regulations (Cont'd)

- (13) If the customer discontinues service prior to the end of the term agreement, the customer will pay Pacific Bell 83% of their current monthly fee times the number of months remaining on the term agreement.
- (14) Customer must maintain all of their BTNs in the Flat Rate Pro 1 calling plan to remain in compliance with the tariff.
- (15) The Custom 8 installation charge and monthly recurring charges will be waived for Flat Rate Pro 1 customers. All other applicable regulations, rates and charges for Custom 8 service will apply. (See Schedule Cal.P.U.C. no. A7.) If the customer discontinues service prior to the end of the agreement, the customer will pay Pacific Bell the amount of the waived charges, i.e., installation charges and the monthly recurring charges.
- (16) Term commitments will automatically be renewed at the end of the customers current commitment. Customers will have a 30-day grace period after the new term begins to cancel the new term without incurring any penalties.
- (17) Customers will be notified 30 days prior to the term expiration date that their term agreement will automatically be renewed with the same minimum monthly usage commitment and for the same term commitment unless Pacific Bell is notified by the customer.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.15 Flat Rate Pro for Business - Option 1 (Cont'd)

(C) Termination Fees

(1) Flat Rate Pro for Business - Option 1

The termination charge is determined by multiplying the remaining months on the term plan times 83% of the minimum monthly fee for the block and term selected by the customer.

(D) Rates and Charges

Charges apply to all completed calls. The charges for Flat Rate Pro 1 calls are applied on a per call basis.

Block	Minimum Monthly Block	One Year Term		Two Year Term	
		Rate Per Minute	Minimum Monthly Charge	Rate Per Minute	Minimum Monthly Charge
1	10,000	\$.031	\$ 307.00 (R)	\$.028	\$ 282.20 (I)
2	50,000	.029	1,452.50 (I)	.027	1,328.00 (R)
3	100,000	.027	2,739.00 (I)	.025	2,490.00 (R)
4	150,000	.026	3,859.00 (R)	.023	3,486.00 (I)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.16 Flat Rate Pro for Business - Option 2

(N)

(A) Description

Flat Rate Pro for Business - Option 2, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. The postalized rate will be applied to all intraLATA usage including: Local, Zone 3, Local Toll, Non-Operator assisted Pacific Bell Worldwide Calling Card and Custom 8 usage.

(B) Regulations

- (1) Flat Rate Pro for Business - Option 2 is not available on residence exchange lines or on Centrex dormitory lines.
- (2) Flat Rate Pro for Business - Option 2 rates are provided to the Utility's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
- (3) Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
- (4) These rates are applicable to Flat Rate Pro for Business - Option 2 only and do not apply to any other Utility offered plans.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.16 Flat Rate Pro for Business - Option 2 (Cont'd)

(N)

(B) Regulations (Cont'd)

- (5) Flat Rate Pro for Business - Option 2 is only available on billing telephone numbers (BTNs) billed to the customer of record.
- (6) Flat Rate Pro for Business - Option 2 is not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
- (7) The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and Pacific Bell intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
- (8) A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 2 calling plan prior to the termination date.
- (9) Eligible calls for Flat Rate Pro 2 must be within the Pacific Bell Service Area.
- (10) Calls will be rated without sensitivity to time of day.
- (11) Customers must commit to a 12 or 24-month commitment in writing.
- (12) The 12 or 24-month commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the termination charge.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.16 Flat Rate Pro for Business - Option 2 (Cont'd)

(N)

(B) Regulations (Cont'd)

(13) If the customer discontinues service prior to the end of the term agreement, the customer will pay Pacific Bell 83% of their current monthly fee times the number of months remaining on the term agreement.

(14) Customer must maintain all of their BTNs in the Flat Rate Pro 2 calling plan to remain in compliance with the tariff.

(15) The Custom 8 installation charge and monthly recurring charges will be waived for Flat Rate Pro 2 customers. All other applicable regulations, rates and charges for Custom 8 service will apply. (See Schedule Cal.P.U.C. No. A7.) If the customer discontinues service prior to the end of the agreement, the customer will pay Pacific Bell the amount of the waived charges, i.e., installation charges and monthly recurring charges.

(15) Term commitments will automatically be renewed at the end of the customers current commitment. Customers will have a 30-day grace period after the new term begins to cancel the new term without incurring any penalties.

(17) Customers will be notified 30 days prior to the term expiration date that their term agreement will automatically be renewed with the same minimum monthly usage commitment and for the same term commitment unless Pacific Bell is notified by the customer.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.16 Flat Rate Pro for Business - Option 2 (Cont'd)

(C) Termination Fees

(1) Flat Rate Pro for Business - Option 2

The termination charge is determined by multiplying the remaining months on the term plan times 83% of the minimum monthly fee for the block and term selected by the customer.

(D) Rates and Charges

Charges apply to all completed calls. The charges for Flat Rate Pro 2 calls are applied on a per call basis.

One Year Term

Two Year Term

Block	Minimum Monthly Block	Rate Per Minute For Local	One Year Term		Two Year Term		Monthly Minimum Charge
			Rate Per Minute for Non-Local	Minimum Monthly Charge	Rate Per Minute For Local	Rate Per Minute for Non-Local	
1	10,000	\$.0125	\$.051 (R)	\$ 319.55 (R)	\$.0125	\$.047	\$ 298.80 (I)
2	50,000	.0125	.050	1,556.25 (R)	.0125	.044	1,411.00 (R)
3	100,000	.0125	.048	3,029.50 (I)	.0125	.042	2,697.50
4	150,000	.0125	.046	4,419.75 (I)	.0125	.040	3,921.75 (R)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.17 CompleteLink BasicSM

(A) Description

CompleteLink BasicSM is an optional calling plan that provides business customers with one flat rate per minute to call anywhere within a LATA for toll, the same rate for toll-free and non-operator assisted calling Card usage. Customers will receive a different flat rate per minute for Zone 3 usage. Rates are based on customer-designated minimum annual revenue commitment (MARC) levels.

(B) Regulations

- (1) CompleteLink BasicSM is available only on Business Service where the Utility also provides all local toll and and local usage services.
- (2) A customer may subscribe to only one CompleteLink BasicSM plan at a time.
- (3) CompleteLink BasicSM is limited to a maximum of 250 statewide billing telephone numbers (BTNs) billed to the customer of record under a aggregated billing arrangement with a maximum of one consolidated bill.
- (4) Customers with Custom 8 service that terminate on a business access line will receive a waiver on the monthly recurring rate for Custom 8 on a Regular Business Line, as described in Schedule CAL.P.U.C. No. D8, 8.3.1(C)2(a).
- (5) CompleteLink BasicSM is not available with any other toll optional calling plan. Customers may move from an existing Pacific Bell optional calling plan (e.g.Value Promise Plus, Advantage 5, 10, 25 or Flat Rate Pro to CompleteLink BasicSM without being assessed early termination charges for leaving those plans. (T) (D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.17 CompleteLink BasicSM (Cont'd)

(N)

(B) Regulations (Cont'd)

(6) CompleteLink BasicSM is only available under a 2 year term commitment. Customers must commit to one of the MARC levels. A customer may increase the MARC level at anytime, without early termination charges, which will start a new 2 year term commitment. A decrease of the MARC level during commitment period is deemed to be a termination of the service and the customer must pay early termination charges as described in (C) below.

(7) The customer must meet or exceed its MARC at the end of the 12th and 24th month of the term plan. If the customer fails to meet or exceed its MARC in either year, the customer will be billed an Under Utilization Charge which is the difference between the MARC and total billed revenue for all regulated services the Utility provides to the customer, excluding taxes and surcharges.

(8) If the customer decides to discontinue using the plan, customers will be obligated to pay early termination charges as described in (C) below.

(9) Customers will be notified at least 30 days prior to the term expiration date. If a customer does not commit to a new term plan by the last date of the existing term plan, the customer's CompleteLink BasicSM service will end and the customer's service will revert to the non-discounted tariffed rates for the services included in CompleteLink BasicSM service.

10. The minimum annual revenue commitment (MARC) level is based on revenue from the Utility's regulated service only. Revenue from services offered by the Utility's affiliates (e.g., The Message Center currently offered by Pacific Bell Information Services; Frame Relay, ATM Cell Relay or DSL service currently offered by SBC Advanced Solutions Inc.; Internet Access currently offered by Pacific Bell Internet; or wireless phone service currently offered by Cingular) are not included in the MARC.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.17 CompleteLink BasicSM (Cont'd)

(N)

(C) Termination Liability

CompleteLink BasicSM is provided only as a 2 year term commitment plan.

If the customer decides to discontinue using the plan, customers will be obligated to pay termination charges. Termination charges will be equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

EXAMPLE: if a customer signed a \$5,000 MARC agreement and were to leave in the 9th month of their contract and had total billed revenue of \$3,000 they would be responsible 50% of the remaining MARC for that year and 50% of the total MARC for the 2nd year. The calculation is as follows: $(50\% * (\$5,000 - \$3,000)) + (50\% * \$5,000)$ or a total of \$3,500.

Termination liability charges are not applicable if during the CompleteLink BasicSM term period, the customer converts to another access or usage plan with a term equal to or greater than the existing CompleteLink BasicSM plan, and a revenue commitment equal to or greater than the CompleteLink BasicSM MARC.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.17 CompleteLink BasicSM (Cont'd)

(N)

(D) Rates And Charges

	Toll	Custom 8	ZUM3
MARC (1)	Rate	Rate	Rate
\$ 5,000	\$.0498 per min.	\$.0498 per min.	\$.0266 Per min
\$ 10,000	\$.0490 per min	\$.0490 per min	\$.0266 Per min
\$ 15,000	\$.0481 per min.	\$.0481 per min.	\$.0257 Per min
\$ 25,000	\$.0473 per min.	\$.0473 per min.	\$.0257 Per min
\$ 35,000	\$.0465 per min.	\$.0465 per min.	\$.0249 Per min
\$ 50,000	\$.0457 per min.	\$.0457 per min.	\$.0249 Per min
\$ 75,000	\$.0448 per min.	\$.0448 per min.	\$.0241 Per min
\$100,000	\$.0432 per min.	\$.0432 per min.	\$.0241 Per min

(1) MARC: Minimum Annual Revenue Commitment.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM

(A) Description

CompleteLinkSM is a feature and usage volume discount plan that provides business customers with monthly discounts on selected eligible business services based on the customer's contributory services whose revenue is counted towards the achievement of a Minimum Annual Revenue Commitment (MARC), and term length. CompleteLinkSM also provides a discounted rate on all local usage, local toll, Calling Card, Custom 8, and ZUM 3 calls based on the MARC and term agreement length, as well as product level discounts on specific non eligible services as set forth in the following Sections.

(B) Regulations

- (1) CompleteLinkSM is available only for selected business service where the Utility also provides local service, including but not limited to basic business lines, Centrex and Coin and Coinless services as described elsewhere in these schedules.
- (2) A customer may subscribe to only one CompleteLinkSM plan at a time.
- (3) CompleteLinkSM is limited to a maximum of 250 statewide Billing Telephone Numbers (BTNs) billed to the customer of record.
- (4) CompleteLinkSM discounts are not available on Eligible business services with existing term discount plans, or with any other discount toll optional calling plan. Customers may change from an existing Pacific Bell Telephone Company optional calling plan (e.g. Value Promise Plus, Advantage 5, 10, or 25, Flat Rate Pro or CompleteLinkSM Basic) to CompleteLinkSM without being assessed early termination charges for discontinuing those plans. (D)
- (5) CompleteLinkSM is offered under a one year, two year, three year, or five year term. Customers must also select one of the offered MARC levels. A customer may increase the MARC level at any time, without assessment of early termination charges. To increase a MARC, customer must also commit to a new term. A decrease of the MARC level during the term is deemed to be a termination of the service and early termination charges as described in the following Section D are applicable.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(N)

(B) Regulations (Cont'd)

- (6) The customer must meet or exceed the selected MARC at the end of each 12-months of the term plan. If the customer fails to meet or exceed the MARC in any year of the customer's term, the customer will be billed an Under Utilization Charge which is the difference between the MARC and the actual billings for the Contributory Services, excluding taxes and surcharges.
- (7) If the customer elects to discontinue the plan, early termination charges as described in the Section D following, are applicable.
- (8) Customers will be notified prior to the term expiration date. If a customer does not commit to a new term plan by the last date of the existing term plan, the customer's CompleteLinkSM service will terminate and the customer's service will revert to the non-discounted tariffed rates for the services offered in CompleteLinkSM service.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(B) Regulations (Cont'd)

- (9) The MARC is the minimum annual revenue commitment selected by the customer which must be satisfied each year under the elected term (based on a one, two, three or five year term commitment) to receive a volume discount. The customer's term commitment commences the day after the CompleteLinkSM service is provided by the Utility. The date provided shall be the date the service order is completed by the Utility's billing system. MARC revenue is the sum total of the customer's annual billings on all included business accounts for services specified as Contributory in the CompleteLinkSM tariff.

Revenue from the following services are not included as Contributory Services nor counted towards the achievement of the MARC:

Enhanced 9-1-1 (E9-1-1) surcharges, Handicap surcharges, California Billing Surcharges (e.g., Federal Subscriber Line Charge, Federal Universal Service Fee, State Regulatory Fee, California High Cost Fund - A (CHCF-A), California High Cost Fund - B (CHCF-B), California Teleconnect Fund Surcharge (CTF), Universal Lifeline Telephone Service Surcharge (ULTS), CA Relay Service and Communications Devices Fund, Equal Access Recovery Charge, Primary Interexchange Carrier (PIC) charges, Local Number Portability Charges). Additionally, any services provided by the Utility's affiliates (e.g. Pacific Bell Information Services, Frame Relay, Asynchronous Transfer Mode (ATM) Cell Relay, Digital Subscriber Line (DSL) Service, Internet service or wireless, Customer Owned Pay Telephones); charges for services provided by any other service provider, and billed by the Utility on behalf of that other service provider and corresponding taxes and surcharges; and any other tax or charge imposed by any local, state or federal government entity. (T)
(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(N)

(B) Regulations (Cont'd)

- (10) There is no non-recurring service connection charge nor set up charge to establish a customer on a CompleteLinkSM plan. Other recurring and non-recurring installation charges will apply per applicable tariff rates.
- (11) With the exception of and Local Usage, CompleteLinkSM customers are not required to purchase any of the MARC Contributory Services. Recurring and non-recurring charges at applicable tariff rates apply to the installation and use of the Contributory Services.
- (12) Contributory Services shall be defined as those regulated services whose revenue is counted towards achievement of the customer's selected MARC. Services contributing toward the MARC include all SBC Pacific Bell Telephone Company regulated services only.

The following are not considered Contributory Services:

- (a) Any services provided by the Utility's affiliates (e.g. Pacific Bell Information Services, Frame Relay, ATM Cell Relay, DSL service, Internet service or wireless, Customer Owned Pay Telephones)
- (b) Charges for services provided by any other service provider, and billed by the Utility on behalf of that other service provider and corresponding taxes and surcharges.
- (c) Any other tax or charge imposed by any local, state or federal government entity.
- (13) Interstate/IntraLATA calls do not qualify for CompleteLinkSM discounts. Pacific Bell Telephone Company reserves the right to bill the customer the tariffed, standard rates for these calls, including the ability to adjust billing or back bill to reflect the proper rate.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(N)

(C) Eligible Services

Eligible Services are those services that receive discounts based on achievement of the customer's specific MARC and term commitment. Services eligible for discount:

Anonymous Call Rejection	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.1 Custom Calling Services - Resale
Busy Call Forwarding	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.1 Custom Calling Services - Resale
Call Forwarding	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.1 Custom Calling Services - Resale
Call Return	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.1 Custom Calling Services - Resale
Call Screen	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.1 Custom Calling Services - Resale
Call Trace	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.1 Custom Calling Services - Resale
Call Transfer Disconnect	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.1 Custom Calling Services - Resale

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(N)

(C) Eligible Services (Cont'd)

Eligible Services are those services that receive discounts based on achievement of the customer's specific MARC and term commitment. Services eligible for discount: (Cont'd)

Call Waiting	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services
Call Waiting ID	18.5.1 Custom Calling Services - Resale Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services
Caller Identification	18.5.1 Custom Calling Services - Resale Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services
Custom 8	18.5.1 Custom Calling Services - Resale Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.31 Custom 8 Toll-Free Services Business
Delayed Call Forwarding	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services
Directory Assistance Service	18.5.1 Custom Calling Services - Resale Schedule CAL.P.U.C. No. 175-T 9 Services For Resale 9.1 Directory Assistance Service
Intercom	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services
Intercom Plus	18.5.1 Custom Calling Services - Resale Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services
Local Toll	18.5.1 Custom Calling Services - Resale Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.6 Exchange Services

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(N)

(C) Eligible Services (Cont'd)

Eligible Services are those services that receive discounts based on achievement of the customer's specific MARC and term commitment. Services eligible for discount: (Cont'd)

Measured Rate Service (Zone Usage Measurement Service Zones 1 and 2)	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.6 Exchange Services 18.6.2 Local Exchange Services
Priority Ringing	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.1 Custom Calling Services - Resale
Privacy Manager	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.1 Custom Calling Services - Resale
Remote Access to Call Forwarding	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.1 Custom Calling Services - Resale
Remote Call Forwarding	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.6 Remote Call Forwarding
Repeat Dialing	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services 18.5.1 Custom Calling Services - Resale

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(N)

(C) Eligible Services (Cont'd)

Eligible Services are those services that receive discounts based on achievement of the customer's specific MARC and term commitment. Services eligible for discount: (Cont'd)

Select Call Forwarding	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services
Speed Calling 8	18.5.1 Custom Calling Services - Resale Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services
Speed Calling 30	18.5.1 Custom Calling Services - Resale Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services
Summary Billing	18.5.1 Custom Calling Services - Resale Schedule CAL.P.U.C. No. A10 A10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES
Three-Way Calling	A10.5.2.A.2a SUMMARY BILLING Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.5 Vertical Services
ZUM 3	18.5.1 Custom Calling Services - Resale Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.6 Exchange Services 18.6.2 Local Exchange Services

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(D) Early Termination Liability

- (1) CompleteLinkSM is offered under a one, two, three or five year term commitment plan and the customer must select the term. (T)
- (2) Within 90 days of subscribing to a CompleteLinkSM term commitment, customers may cancel this service without incurring the early termination liability charges specified in this tariff.
- (3) A CompleteLinkSM commitment is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record without prior written consent of the Utility.
- (4) CompleteLinkSM commitments cannot be superseded as described in Schedule Cal.P.U.C. No. A2, 2.1.23 and Schedule Cal.P.U.C. No. 175-T, Section 18.1.1(N).
- (5) The customer's term commitment commences the day after the CompleteLinkSM service is provided by the Utility.
- (6) Except as provided for elsewhere in this tariff, if the customer terminates their CompleteLinkSM agreement prior to the expiration of their term, early termination charges apply. Termination charges will be equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

EXAMPLE: if a customer signed a \$3,000 MARC agreement and a three year term commitment and were to leave in the 20th month of their three year term commitment and had a total billed revenue of \$2,000 in their second year, they would be responsible for 50% of the remaining MARC for that year and 50% of the total MARC for the third year of the term commitment plan. The calculation is as follows: $(50\% * (\$3,000 - \$2,000)) + (50\% * \$3,000)$ or a total of \$2,000.

- (7) Termination liability charges are not applicable if during the CompleteLinkSM term commitment the customer converts to another access and usage plan with a term equal to or greater than the existing CompleteLinkSM plan, and a revenue commitment equal to or greater than the CompleteLinkSM MARC.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(D) Early Termination Liability (Cont'd)

(8) Termination liability charges will not apply if:

(N)

(a) during the term of the CompleteLink agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are contributory to their CompleteLink MARC and replaces the service(s) with the SBC service specified on the same line in Column B, and as a *direct result* of that replacement the Customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC

(b) at the Customer's option and request, the Customer may terminate the existing CompleteLink agreement without termination liability provided:

(i) the Customer enters into a new CompleteLink service agreement for a term period which is equal to or greater than the time remaining on their current agreement, and

(ii) the MARC on the new agreement is the next lower MARC.

(iii) This waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per customer, per agreement term.

(iv) CompleteLink \$700 MARC service agreements are specifically not eligible.

(N)

Material omitted now on Sheet 947-W-16.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(D) Early Termination Liability (Cont'd)

(8) Termination liability charges will not apply if: (Cont'd)

(N)

(c) For purposes of the waiver, "as a direct result" means:

- (i) that the newly installed product(s) must be installed at the same customer service location(s) and
- (ii) in the same relative quantity (ies) as those being displaced
- (iii) it is at SBC's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

<u>A</u>		<u>B</u>
Analog Trunks	to	ISDN PRI, DS1, DS3, SONET, or GigaMAN
SuperTrunks	to	ISDN PRI
Basic Centrex II Lines	to	EKL, ISDN BRI, or Centrex IP Lines
Grandfathered Centrex	to	Centrex
Measured or Flat Business Lines	to	Centrex, ISDN PRI, DS1, DS3, SONET, or GigaMAN
DS0 or ISDN BRI	to	DS1, DS3, SONET, or GigaMAN
DS1	to	DS3, SONET, GigaMAN
DS3	to	SONET or GigaMAN

(d) The following is stated as a matter of convenience and not intended to imply that the list above is not inclusive. In no event will a product change from Centrex (any type) to PBX or ISDN PRI satisfy the conditions required for termination without liability under this provision.

(N)

Material omitted now on Sheet 947-W-17.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(D) Early Termination Liability (Cont'd)

(8) Termination liability charges will not apply if: (Cont'd)

(N)

(e) This waiver only applies to the termination charge applicable to the CompleteLink agreement:

- (i) Termination charges may apply on those services being disconnected, and the application of the termination charges is not affected by this waiver.
- (ii) All applicable recurring and non-recurring charges apply to the installation and removal of services.
- (iii) Products and services are subscribed to separately and not as a part of the CompleteLink subscription.
- (f) As a result of selecting a reduced MARC level, discounts provided under the new CompleteLink agreement may be less than those received under the higher MARC agreement (discounts for the new agreement will be those applicable to the new MARC level under the CompleteLink tariff in effect at the time the new contract is executed.) 90-day cancellation period does not apply to the new agreement.

Example: Customer has a CompleteLink \$25,000 MARC, 3-year agreement, with 18 months remaining. MARC attainment in current year is 60%. A customer replaces its Analog Trunks to ISDN PRI, which would result in an annual spending reduction of \$4,000 from what was spent for the Analog Trunks. At the time of the new contract, the CompleteLink tariff reflects the next lower MARC to be \$18,000, so the customer may terminate its \$25,000 MARC agreement without liability if it enters into a new 2-year (24 month) CompleteLink agreement at the \$18,000 MARC. The applicable discount will be that available with the \$18,000 commitment level.

(N)

Material omitted now on Sheet 947-W-18.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(L)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(E) Rates and Charges

(1) Retention, Save and Winback Discount Schedules¹:

- (a) Retention rates apply to all eligible new or existing customers.
- (b) Save rates apply to all customers who have received a written competitive offer/proposal (i.e. a competitive bill or competitive proposal on a legitimate competitor's letterhead) dated within the past three months and are considering discontinuing their business with the Utility for the purpose of establishing service with another Competitive Local Exchange Carrier operating within the Utility's territory but choose to remain with the Utility.
- (c) Winback rates apply to all customers who have discontinued their business with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier and operating within the Utility's territory who now wish to return to the Utility.

NOTE 1: Retention, Save and Winback discount schedules are mutually exclusive. A customer can only receive discounts under one of the discount schedules per CompleteLinkSM agreement.

(L)

(L) Formerly on Sheet 947-W-13.
Material omitted now on Sheet 947-W-19.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(L)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(E) Rates and Charges (Cont'd)

(1) Retention, Save and Winback Discount Schedules: (Cont'd)

(d) Upon termination of a Save or Winback commitment term period, the customer's service will revert to the non-discounted tariffed rates for the services offered in CompleteLinkSM unless the customer commits to a new term plan under standard eligibility rules prior to the last date of the existing term plan.

Discount Schedule - Eligible Services													
MARC	Max. Annual Disc.	Resale Retention Rates				Resale Save Rates				Resale Win Back Rates			
		1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year
\$700 - \$1,199	\$350	5.00%	6.00%	7.00%	7.50%	8.00%	9.00%	10.00%	10.50%	11.00%	12.00%	13.00%	13.50%
\$1,200 - \$2,999	\$700	5.25%	6.25%	7.25%	7.75%	8.25%	9.25%	10.25%	10.75%	11.25%	12.25%	13.25%	13.75%
\$3,000 - \$6,999	\$1,000	5.50%	6.50%	7.50%	8.00%	8.50%	9.50%	10.50%	11.00%	11.50%	12.50%	13.50%	14.00%
\$7,000 - \$11,999	\$1,500	6.00%	7.00%	8.00%	8.50%	9.00%	10.00%	11.00%	11.50%	12.00%	13.00%	14.00%	14.50%
\$12,000 - \$17,999	\$2,500	6.50%	7.50%	8.50%	9.00%	9.50%	10.50%	11.50%	12.00%	12.50%	13.50%	14.50%	15.00%
\$18,000 - \$24,999	\$2,500	6.50%	7.50%	8.50%	9.00%	9.50%	10.50%	11.50%	12.00%	12.50%	13.50%	14.50%	15.00%
\$25,000 - \$34,999	\$3,500	7.50%	8.50%	9.50%	10.00%	10.50%	11.50%	12.50%	13.00%	13.50%	14.50%	15.50%	16.00%
\$35,000 - \$49,999	\$5,250	8.00%	9.00%	10.00%	10.50%	11.00%	12.00%	13.00%	13.50%	14.00%	15.00%	16.00%	16.50%
\$50,000 - \$74,999	\$8,250	8.50%	9.50%	10.50%	11.00%	11.50%	12.50%	13.50%	14.00%	14.50%	15.50%	16.50%	17.00%
\$75,000 - \$99,999	\$11,500	9.00%	10.00%	11.00%	11.50%	12.00%	13.00%	14.00%	14.50%	15.00%	16.00%	17.00%	17.50%
\$100,000 - \$124,999	\$24,000	9.50%	10.50%	11.50%	12.00%	12.50%	13.50%	14.50%	15.00%	15.50%	16.50%	17.50%	18.00%
\$125,000 - \$149,000	\$24,000	9.50%	10.50%	11.50%	12.00%	12.50%	13.50%	14.50%	15.00%	15.50%	16.50%	17.50%	18.00%
\$150,000 - \$199,999	\$36,000	10.00%	11.00%	12.00%	12.50%	13.00%	14.00%	15.00%	15.50%	16.00%	17.00%	18.00%	18.50%
\$200,000 +	\$36,000	10.00%	11.00%	12.00%	12.50%	13.00%	14.00%	15.00%	15.50%	16.00%	17.00%	18.00%	18.50%

(L) Formerly on Sheet 947-W-14.
 Material omitted now on Sheet 947-W-20.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(L)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(E) Rates and Charges (Cont'd)

- (2) All local toll, Custom 8 and calling card usage calls are rated on the basis of one second increments with an 18 second minimum.
- (3) Local calls, within a 0-12 mile radius, and ZUM-3 calls are rated in one-minute increments.
- (4) The effective rates, after the eligible service discount is applied are as listed in the schedules following.
- (5) The discounted rates before the eligible service discount is applied are: IntraLATA MTS and Custom 8 = \$0.05; Local Usage = \$0.013; ZUM 3 = \$0.025.

(L)

(L) Formerly on Sheet 947-W-15.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(L)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(E) Rates and Charges (Cont'd)

Local Toll / Custom 8/ Calling Card – Resale Rate Structure													
MARC	Max. Annual Disc.	Resale Retention Rates				Resale Save Rates				Resale WinBack Rates			
		1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year
\$700	\$350	\$0.0473	\$0.0468	\$0.0463	\$0.0461	\$0.0458	\$0.0453	\$0.0448	\$0.0446	\$0.0443	\$0.0438	\$0.0433	\$0.0431
\$1,200	\$700	\$0.0472	\$0.0467	\$0.0462	\$0.0459	\$0.0457	\$0.0452	\$0.0447	\$0.0444	\$0.0442	\$0.0437	\$0.0432	\$0.0430
\$3,000	\$1,000	\$0.0471	\$0.0466	\$0.0461	\$0.0458	\$0.0456	\$0.0451	\$0.0446	\$0.0443	\$0.0441	\$0.0436	\$0.0431	\$0.0428
\$7,000	\$1,500	\$0.0468	\$0.0463	\$0.0458	\$0.0456	\$0.0453	\$0.0448	\$0.0443	\$0.0441	\$0.0438	\$0.0433	\$0.0428	\$0.0426
\$12,000	\$2,500	\$0.0466	\$0.0461	\$0.0456	\$0.0453	\$0.0451	\$0.0446	\$0.0441	\$0.0438	\$0.0436	\$0.0431	\$0.0426	\$0.0423
\$18,000	\$2,500	\$0.0466	\$0.0461	\$0.0456	\$0.0453	\$0.0451	\$0.0446	\$0.0441	\$0.0438	\$0.0436	\$0.0431	\$0.0426	\$0.0423
\$25,000	\$3,500	\$0.0461	\$0.0456	\$0.0451	\$0.0448	\$0.0446	\$0.0441	\$0.0436	\$0.0433	\$0.0431	\$0.0426	\$0.0421	\$0.0418
\$35,000	\$5,250	\$0.0458	\$0.0453	\$0.0448	\$0.0446	\$0.0443	\$0.0438	\$0.0433	\$0.0431	\$0.0428	\$0.0423	\$0.0418	\$0.0416
\$50,000	\$8,250	\$0.0456	\$0.0451	\$0.0446	\$0.0443	\$0.0441	\$0.0436	\$0.0431	\$0.0428	\$0.0426	\$0.0421	\$0.0416	\$0.0413
\$75,000	\$11,500	\$0.0453	\$0.0448	\$0.0443	\$0.0441	\$0.0438	\$0.0433	\$0.0428	\$0.0426	\$0.0423	\$0.0418	\$0.0413	\$0.0411
\$100,000	\$24,000	\$0.0451	\$0.0446	\$0.0441	\$0.0438	\$0.0436	\$0.0431	\$0.0426	\$0.0423	\$0.0421	\$0.0416	\$0.0411	\$0.0408
\$125,000	\$24,000	\$0.0451	\$0.0446	\$0.0441	\$0.0438	\$0.0436	\$0.0431	\$0.0426	\$0.0423	\$0.0421	\$0.0416	\$0.0411	\$0.0408
\$150,000	\$36,000	\$0.0448	\$0.0443	\$0.0438	\$0.0436	\$0.0433	\$0.0428	\$0.0423	\$0.0421	\$0.0418	\$0.0413	\$0.0408	\$0.0406
\$200,000	\$36,000	\$0.0448	\$0.0443	\$0.0438	\$0.0436	\$0.0433	\$0.0428	\$0.0423	\$0.0421	\$0.0418	\$0.0413	\$0.0408	\$0.0406

(T)

(T)

Local Usage – Resale Rate Structure													
MARC	Max. Annual Disc.	Resale Retention Rates				Resale Save Rates				Resale Win Back Rates			
		1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year
\$700	\$350	\$0.0126	\$0.0125	\$0.0124	\$0.0123	\$0.0122	\$0.0121	\$0.0120	\$0.0119	\$0.0118	\$0.0117	\$0.0116	\$0.0115
\$1,200	\$700	\$0.0126	\$0.0125	\$0.0123	\$0.0123	\$0.0122	\$0.0120	\$0.0119	\$0.0119	\$0.0118	\$0.0116	\$0.0115	\$0.0115
\$3,000	\$1,000	\$0.0125	\$0.0125	\$0.0123	\$0.0122	\$0.0122	\$0.0120	\$0.0119	\$0.0118	\$0.0118	\$0.0116	\$0.0115	\$0.0114
\$7,000	\$1,500	\$0.0125	\$0.0124	\$0.0122	\$0.0122	\$0.0121	\$0.0120	\$0.0118	\$0.0118	\$0.0117	\$0.0115	\$0.0114	\$0.0114
\$12,000	\$2,500	\$0.0124	\$0.0123	\$0.0122	\$0.0121	\$0.0120	\$0.0119	\$0.0118	\$0.0117	\$0.0116	\$0.0115	\$0.0114	\$0.0113
\$18,000	\$2,500	\$0.0124	\$0.0123	\$0.0122	\$0.0121	\$0.0120	\$0.0119	\$0.0118	\$0.0117	\$0.0116	\$0.0115	\$0.0114	\$0.0113
\$25,000	\$3,500	\$0.0123	\$0.0121	\$0.0120	\$0.0120	\$0.0119	\$0.0118	\$0.0116	\$0.0116	\$0.0115	\$0.0114	\$0.0112	\$0.0112
\$35,000	\$5,250	\$0.0122	\$0.0121	\$0.0120	\$0.0119	\$0.0118	\$0.0117	\$0.0116	\$0.0115	\$0.0114	\$0.0113	\$0.0112	\$0.0111
\$50,000	\$8,250	\$0.0122	\$0.0120	\$0.0119	\$0.0118	\$0.0118	\$0.0116	\$0.0115	\$0.0114	\$0.0114	\$0.0112	\$0.0111	\$0.0110
\$75,000	\$11,500	\$0.0121	\$0.0120	\$0.0118	\$0.0118	\$0.0117	\$0.0115	\$0.0114	\$0.0114	\$0.0113	\$0.0111	\$0.0110	\$0.0110
\$100,000	\$24,000	\$0.0120	\$0.0119	\$0.0118	\$0.0117	\$0.0116	\$0.0115	\$0.0114	\$0.0113	\$0.0112	\$0.0111	\$0.0110	\$0.0109
\$125,000	\$24,000	\$0.0120	\$0.0119	\$0.0118	\$0.0117	\$0.0116	\$0.0115	\$0.0114	\$0.0113	\$0.0112	\$0.0111	\$0.0110	\$0.0109
\$150,000	\$36,000	\$0.0120	\$0.0118	\$0.0117	\$0.0116	\$0.0116	\$0.0115	\$0.0113	\$0.0112	\$0.0112	\$0.0110	\$0.0109	\$0.0108
\$200,000	\$36,000	\$0.0120	\$0.0118	\$0.0117	\$0.0116	\$0.0116	\$0.0115	\$0.0113	\$0.0112	\$0.0112	\$0.0110	\$0.0109	\$0.0108

(T)

(T)

ZUM 3 – Resale Rate Structure													
MARC	Max. Annual Disc.	Resale Retention Rates				Resale Save Rates				Resale Win Back Rates			
		1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year
\$700	\$350	\$0.0237	\$0.0234	\$0.0232	\$0.0230	\$0.0229	\$0.0227	\$0.0224	\$0.0222	\$0.0222	\$0.0219	\$0.0217	\$0.0215
\$1,200	\$700	\$0.0236	\$0.0233	\$0.0231	\$0.0230	\$0.0228	\$0.0226	\$0.0223	\$0.0221	\$0.0221	\$0.0218	\$0.0216	\$0.0215
\$3,000	\$1,000	\$0.0235	\$0.0233	\$0.0230	\$0.0229	\$0.0228	\$0.0226	\$0.0223	\$0.0220	\$0.0220	\$0.0218	\$0.0215	\$0.0214
\$7,000	\$1,500	\$0.0234	\$0.0232	\$0.0229	\$0.0228	\$0.0227	\$0.0224	\$0.0222	\$0.0222	\$0.0219	\$0.0217	\$0.0214	\$0.0213
\$12,000	\$2,500	\$0.0233	\$0.0231	\$0.0228	\$0.0227	\$0.0225	\$0.0223	\$0.0220	\$0.0220	\$0.0218	\$0.0216	\$0.0213	\$0.0212
\$18,000	\$2,500	\$0.0233	\$0.0231	\$0.0228	\$0.0227	\$0.0225	\$0.0223	\$0.0220	\$0.0220	\$0.0218	\$0.0216	\$0.0213	\$0.0212
\$25,000	\$3,500	\$0.0230	\$0.0228	\$0.0225	\$0.0224	\$0.0223	\$0.0221	\$0.0218	\$0.0225	\$0.0215	\$0.0213	\$0.0210	\$0.0209
\$35,000	\$5,250	\$0.0229	\$0.0227	\$0.0224	\$0.0223	\$0.0222	\$0.0219	\$0.0217	\$0.0224	\$0.0214	\$0.0212	\$0.0209	\$0.0208
\$50,000	\$8,250	\$0.0228	\$0.0226	\$0.0223	\$0.0222	\$0.0220	\$0.0218	\$0.0215	\$0.0223	\$0.0213	\$0.0211	\$0.0208	\$0.0207
\$75,000	\$11,500	\$0.0227	\$0.0224	\$0.0222	\$0.0220	\$0.0219	\$0.0217	\$0.0214	\$0.0222	\$0.0212	\$0.0209	\$0.0207	\$0.0205
\$100,000	\$24,000	\$0.0225	\$0.0223	\$0.0220	\$0.0219	\$0.0218	\$0.0216	\$0.0213	\$0.0220	\$0.0210	\$0.0208	\$0.0205	\$0.0204
\$125,000	\$24,000	\$0.0225	\$0.0223	\$0.0220	\$0.0219	\$0.0218	\$0.0216	\$0.0213	\$0.0220	\$0.0210	\$0.0208	\$0.0205	\$0.0204
\$150,000	\$36,000	\$0.0224	\$0.0222	\$0.0219	\$0.0218	\$0.0217	\$0.0214	\$0.0212	\$0.0219	\$0.0209	\$0.0207	\$0.0204	\$0.0203
\$200,000	\$36,000	\$0.0224	\$0.0222	\$0.0219	\$0.0218	\$0.0217	\$0.0214	\$0.0212	\$0.0219	\$0.0209	\$0.0207	\$0.0204	\$0.0203

(T)

(T)(L)

(L) Formerly on Sheet 947-W-16.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(L)

18.7 Standard Service Offerings (Cont'd)

18.7.18 CompleteLinkSM (Cont'd)

(E) Rates and Charges (Cont'd)

Supertrunk* and DS1** services are not eligible services for application of the discount schedules listed above, however if a customer selects a CompleteLinkSM term and MARC, they are eligible for unique product level discount arrangements as follows:

Product Level Discounts for DS1 and Super Trunk

	1 Year	2 Year	3 Year	5 Year	Tariff Reference
Super Trunk	5%	10%	20%	25%	Schedule CAL.P.U.C. No. 175-T 18 Services For Resale 18.3 Private Branch Exchange Trunk Line Service 18.3.7 Super Trunk
DS1 1.544 Mbps High Capacity Service	5%	10%	20%	25%	P.U.C. No. 175-T, Section 7 Special Access Service, 7.2.8 Digital Service, (C) High Capacity Service

(T)

(T)

(T)

* Only available for Super Trunk Service that is month-to-month billed. Existing term offerings of Super Trunk Service are not available for CompleteLinkSM discounts. Discount does not apply to Fiber Advantage nor features associated with Super Trunk.

** Only available for DS1 1.544 High Capacity Service that is month-to-month billed. Term offerings of DS1 Service not available for CompleteLinkSM discounts. Discount does not apply to Fiber Advantage.

(L)

(L) Formerly on Sheet 947-W-17.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd) (T)

18.8 Customer-Owned Pay Telephone (Copt) Resale Service (T)

18.8.1 Description (T)

Customer-owned pay telephone (COPT) Resale Service provides to the CLC reseller, for resale only, an access line for use with a pay telephone set which is equipped with Touch-Tone dialing capability. Access lines can be ordered for use with an instrument-implemented pay telephone set ("smart set") or a central-office implemented pay telephone set ("dumb set"). Most services can be ordered as either "outward only" or bothway" service.

The CLC's COPT vendor, for purposes of this service, is the subscriber to the CLC reseller COPT service. (T)

(D)

(D)

(T)

18.8.2 Territory (T)

Within the exchange areas of all exchanges as said area is defined on maps filed as part of the tariff schedules.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd)

18.8.3 Regulations

(A) General

- (1) COPT Resale Service is available where equipment, facilities, and operating conditions permit.
- (2) Directory listings will be furnished in accordance with 9.3 preceding, as it applies to individual line listings.
- (3) If the call is originated and carried exclusively over the Utility's network, all attempts to bill intraLATA collect, third party, and calling card calls to this service will be denied.
 - (a) Under normal conditions, the Utility will generate the digits necessary to identify the service for billing restriction purposes.
 - (b) Validation services utilized in conjunction with this service are available to other service providers under 6.2 preceding.
- (4) Reserved
- (5) A pay telephone set cannot be used with any other class of Resale service.
- (6) Reserved
- (7) Utility will not offer or make refunds.

(T)
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)

18.8.3 Regulations (Cont'd) (T)

(A) General (Con't) (T)

(8) Reserved (T)
(D)

(9) The limitation of the Utility's liability is as set forth in 18.1 preceding. (T)

(10) COPT Resale Service may not be used with Foreign Exchange, Foreign Prefix, Foreign District Area Service, Wide Area Telephone Service, Centrex, Custom Calling Services, Remote Call Forwarding, Private Line Service and Channels for Data Transmission. (T)

(11) COPT Resale measured service is excluded from ZUM. (N)

Material omitted now on Sheet 963.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd) (T)

18.8.3 Regulations (Cont'd) (T)

(A) General (Cont'd) (T)

(D)

(12) Rates for extended service included service without additional charge in the exchanges and district areas listed in Schedule Cal.P.U.C. No. 175-T, 18.4 and exchanges and district areas listed in Schedule Cal.P.U.C. No. 175-T, 18.4, Zone 1 and 2, which indicates the local service areas. (T)

Rates for other than extended service include local service without additional charge to all stations receiving service from the exchanges from which the primary station is served. (T)

Rates for service for other than that shown above, are set forth in Schedule Cal.P.U.C. No.175-T, 18.7.1.

(13) The Utility may offer operator assistance on non-sent paid calls originating from any pay telephone set. (T)

(T)

(14) Aggregation of pay telephone sets behind a PBX is allowed to the extent that the PBX/COPT Configuration allows 9-1-1 dispatchers to determine the geographical origin of emergency calls to the same extent currently allowed for more conventional telephones. If the PBX/COPT configuration does not allow this level of identification of the call's origin, aggregation will not be allowed¹. (T)

(15) Reserved (T)

(D)

(D)

NOTE 1: Exceptions: Services provided to the U.S. Government and State of California locations requiring special handling of telephone calls are exempt from these requirements.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd) (T)

18.8.3 Regulations (Cont'd) (T)

(A) General (Cont'd) (T)

(16) In addition to Regulations and Rates found in this tariff schedule, the requirements set forth in Decision No. 90-06-018 dated June 6, 1990, Decision No. 92-01-023 dated January 10, 1992, and Decision No. 94-09-065 dated September 15, 1994, are applicable. (T)

(17) International Direct Distance Calling (IDDD) is provided on an optional basis in measured service exchanges and where equipment facilities and operating conditions permit. (T)

(18) The Utility, where feasible, will install an aerial drop from an existing pole to serve a pay telephone set where the line is located within 25 feet of the pole. The charge for the drop will be included in the installation charge set forth in Schedule Cal.P.U.C. No. A3.1.2. The Utility will not install a pole for the specific purpose of installing an aerial drop. (T)

(19) Reserved (T)
(D)
(D)

(20) 900/976 calls placed from pay telephone sets will be blocked. (L)
(L)

(B) CLC Reseller Responsibility (T)

(1) The CLC Reseller end user is responsible for the installation, operation and maintenance of any pay telephone set used in connection with this service beyond the Utility's local loop demarcation point. (T)

Material omitted now on Sheet 958.

(L) Formerly on Sheet 961.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)

18.8.3 Regulations (Cont'd) (T)

(B) CLC Reseller Responsibility (Cont'd) (T)

(2) The CLC Reseller is responsible for payment of Utility and/or interexchange carrier toll rates for all sent paid toll calls originating from this service. (T)
(D)
(D)

(3) Pay telephone sets must comply with any applicable FCC Part 68 rules. (T)
(T)
(D)

(4) The CLC Reseller understands that pay telephone operations are subject to CPUC surveillance and that COPT Resale Service may be terminated by the Utility for violation of this or any other tariff conditions, pursuant to Schedule Cal.P.U.C. No. 175-T, 18.11. (T)
(N)
(N)

(5) The CLC Reseller will be responsible for including appropriate COPT signage requirements in its tariffs. (T)

(L) Formerly on Sheet 962.
Material omitted now on Sheet 958.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)

18.8.3 Regulations (Cont'd) (T)

(B) CLC Reseller Responsibility (Cont'd) (T)

(6) The CLC Reseller will be responsible for including
minimum COPT customer safeguards in its tariffs. (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)

18.8.3 Regulations (Cont'd) (T)

(B) CLC Reseller Responsibility (Cont'd) (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.3 Regulations (Cont'd)

(B) CLC Reseller Responsibility (Cont'd)

(7) The CLC Reseller shall not resell COPT service to a (T)
COPT operating affiliated entity. (N)

(8) The CLC Reseller is responsible for
including appropriate restrictions on pricing of
calls from COPT stations in its tariffs.

(9) Reserved

(10) Reserved

(11) The CLC Reseller must comply with CPUC General Order
107-B, Rules and Regulations concerning the Privacy
of Telephone Communications when more than one set is
provided per line.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)

18.8.3 Regulations (Cont'd) (T)

(B) CLC Reseller Responsibility (Cont'd) (T)

(12) Reserved (T)

(13) Reserved (T)

(14) Reserved (T)

(15) Reserved (T)

|

Continued

ACCESS SERVICE

- 18. Services For Resale (Cont'd) (T)
- 18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)
- 18.8.4 COPT Resale Services (T)
 - (A) Basic COPT Resale Services (T)
 - (1) Basic COPT Resale Service is a measured line service designed to work with "smart" Payphones. Service is available as bothway (USOC FQ2) and outward only (USOC FQ1). (T)
(N)
(N)
 - (2) In addition to complying with the requirements of 18.8.3 preceding, the following (3) through (11) apply to the provision of COPT resale service. (T)
(T)
 - (3) The pay telephone set must provide any and all designed coin features. (T)
(T)
(D)
(D)
 - (4) Reserved (D)
(T)
(D)
 - (5) Reserved (D)
(T)
(D)

Continued

ACCESS SERVICE

- 18. Services For Resale (Cont'd) (T)
- 18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)
- 18.8.4 COPT Resale Services (Cont'd) (T)
- (A) Basic COPT Resale Service (Cont'd) (T)
- (6) Reserved (T)
(D)
|
(D)
- (7) Reserved (T)
(D)
|
(D)
- (8) Reserved (T)
(D)
|
(D)
- (9) 10XXX Selective Blocking is available for bothway (T)(L)
 Basic COPT Resale Service. This blocking service
 is offered on a limited basis where local
 facilities and operating conditions permit.
 10XXX Selective Blocking will block calls in the
 following way:
 Split Blocking - Block 10XXX+1+,10XXX+011+ (L)
 (10) The customer is responsible for call screening,
 call blocking and/or call rating, except for
 screening and blocking as described in
 18.8.3(A)(3) and (A)(20) preceding. (T)(L)x
 (L)x
 (11) Reserved (T)
(D)
|
(D)

(L) Formerly on Sheet 951.
 (L)x Formerly on Sheet 952.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd) (T)
- 18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)
- 18.8.4 COPT Resale Services (Cont'd) (T)
- (B) Resale Inmate Services (T)
(D)
- Resale Inmate Service is available for "smart" or "dumb" pay telephone sets, depending on the specific service ordered. Resale Inmate of services identify all outgoing calls as calls originating from an Inmate Service. The customer may order either bothway or outward only service and either sent-paid or collect calls only. "Smart" pay telephone sets must block all other calls. (T)
(D)
(D)
- (1) USOC FQ4 (Measured Service) permits bothway¹ calling. Coin sent-paid local and intraLATA toll calls, and 0+ collect only local and intraLATA toll calls are allowed³. Coin sent-paid and 0+ interLATA calls are allowed. Calls to free access telephone numbers as defined in customer safeguards are allowed. (T)
(T)
- (2) USOC FQ6 permits bothway¹ calling. Coin sent-paid local and intraLATA toll calls are denied. 0+ collect only local and intraLATA toll calls are allowed. 0+ interLATA calls are allowed. Calls to free access telephone numbers as defined in customer safeguards are denied. (T)
(T)
- NOTE 1: Bothway Resale Inmate Service allows only the CLC's COPT Vendor to access the telephone set from a remote location only for programing purposes. (T)
(T)
(D)
- NOTE 3: IntraLATA calling card and third party calls made on Utility's network will be denied. (D)

Continued (D)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd)

18.8.4 COPT Resale Services (Cont'd)

(B) Resale Inmate Services

(3) USOC FQ3 permits outward only calling. Coin sent-paid local and intraLATA toll calls, and 0+ collect only local and toll intraLATA calls are allowed³. Coin sent-paid and 0+ interLATA calls are allowed. Calls to free access telephone numbers defined as customer safeguards and enforced by the Commission are allowed. (T)

(4) USOC FQ5 permits outward only calling. Coin sent-paid local and intraLATA toll calls are denied. 0+ collect only local and intraLATA toll calls are allowed³. 0+ interLATA calls are allowed. Calls to free access telephone numbers defined as customer safeguards and enforced by the Commission are denied. (T)

(5) USOC FQC (coin line) permits bothway calling. Only coin sent paid local calls are allowed. 0+ collect calls are allowed. Calls to free access telephone numbers defined as customer safeguards and enforced by the Commission are denied. Coin control is provided. (T)

(6) USOC FQB (coin line) permit outgoing calls only. Only coin sent paid local and intraLATA toll calls are allowed. Calls to free access telephone numbers defined as customer safeguards and enforced by the Commission are denied. Coin control and other coin features are also provided. (T)

NOTE 1: Bothway Resale Inmate Service allows only the CLC's COPT Vendor to access the telephone set from a remote location for programing

Material omitted now on Sheet 960-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.4 COPT Resale Services (Cont'd)

(B) Resale Inmate Services (Con't)

(7) The CLC's COPT vendor is responsible for blocking any additional calls not mentioned above and for making arrangements for special handling of calls by the IEC.

(8) Collect local calls are billed at the applicable operator assisted toll calls.

(9) Providers of various telecommunications services, including the Utility, may restrict or block a subscriber's ability to receive some collect calls based on the status of the subscriber's account.

(N)
|
(N)

(C) COPT Resale Coin Line

The COPT Resale Coin Line is flat rate (local call) service designed to work with "dumb" pay telephone sets. The following Resale Coin Lines are available:

USOC FQA Bothway Service.
USOC FQ9 Outward Service only.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd) (T)
- 18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)
- 18.8.4 COPT Resale Services (Cont'd) (T)
(D)
- (C) COPT Resale Coin Line (Cont'd) (T)
- (1) Reserved. (T)
- (2) Reserved. (T)
(D)
- (3) Refunds for uncollected overtime charges will not be made.
- (4) International Direct Distance Dialing is not blocked. (T)
- (5) Reserved. (T)
- (6) Coin refund beyond Coin return activated as a central office coin control is not included in this offering. (T)
(T)
- (7) Reserved. (T)
(D)
|
(D)
- (8) The CLC COPT Vendor's terminating equipment must be suitably equipped in order to utilize COPT Resale Coin Line features. The CLC COPT Vendor equipment must meet the interface requirements as set forth in the following Bellcore technical references:
- Set Specifications: Public Terminals Generic Requirements LSSGR TR-TSY-000456, Issue 1.
- Coin or Charge-a-call: LSSGR TR-TSY-000528, Issue 1.
- Line Characteristics: LSSGR-Signalling LATA Switching Systems General Requirements -TR-TSY-000506, Issue 2.
- Material omitted now on Sheet 951.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.4 COPT Resale Services (Cont'd)

(C) COPT Resale Coin Line (Cont'd)

(9) The Utility shall not be liable for any injury to persons or property resulting from the customer's interconnection of its terminating equipment with the COPT Resale Coin Line. The CLC Reseller shall defend, indemnify and hold harmless the utility from and against any and all claims, liabilities, damages or demands arising from or in connection with the interconnection of terminating equipment with the COPT Resale Coin Line, including but not limited to injury to persons or property.

(10) Based on rates submitted to the Utility by the CLC Reseller, the Utility will quote charges to the end user for the deposit of coins when the end user originates an 0- local call, a 411 (directory assistance call), or an intraLATA toll call which is not alternately billed*. The Utility will also rate sent paid 0- local calls, 411 calls, and intraLATA toll calls using rates submitted by the CLC Reseller. This rate information must be submitted to the Utility in the format and media specified by the Utility at least 7 days before the desired effective date of rate implementation. The CLC Reseller may submit changes to the rate information once every 30 calendar days.

(T)
|
(T)

If the CLC Reseller fails to submit the rate information according to the procedures set forth in this tariff, or if submitted rate information does not take effect for any reason, the Utility will not quote a rate on behalf of the CLC Reseller's customer.

* Available where local facilities and operating conditions permit.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.4 COPT Resale Services (Cont'd)

(10) (Cont'd)

(N)

The CLC Reseller is solely responsible for ensuring that the rate information submitted to the Utility complies with all state and federal rules. The CLC Reseller will defend and hold the Utility harmless from any and all claims resulting from the Utility's quotation or implementation of the CLC Reseller provided rate information.

Except as may be provided in Schedule Cal.P.U.C. No. A2.1.14 preceding, the Utility is not liable to the CLC Reseller nor to any other person for damages due to any failure by the CLC Reseller to submit rate information to the Utility, to any error in the rate information which the CLC Reseller submits to the Utility or to any failure by the Utility for any reason to correctly implement CLC Reseller's customer's rate information.

(N)

(D) COPT Resale Charge-A-Call

(L)

The COPT Resale Charge-A-Call is a measured line service designed for coinless sets, allowing third party, collect calls, calling card, and credit card billing. On interLATA calls, the CLC Reseller must make arrangements with an Interexchange Carrier of choice for operator services and for charge card acceptance and verification. Only 0+ calls and free access calls as defined in customer safeguards will be allowed. This service is designated as USOC FQ8 for bothway service and USOC FQ7 for outward only service.

(L)

(L) Formerly on Sheet 962.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd) (T)

18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)

18.8.5 Rates and Charges (T)

(A) Nonrecurring charges for COPT Resale Service access lines are as set forth in 18.13.2 following. (T)

(B) A rate for COPT Resale Service does include Touch-Tone Calling service. (T)

(C) All Local Calls - Measured rate¹ COPT Resale Service, the rate for each minute of use applies as follows: (T)

(1) Day Rate, Evening Rate, Night and Weekend Rates apply as follows: (T)

Monday thru Friday

Rate Schedule

Hours²

8:00 am to 5:00 pm
5:00 pm to 11:00 pm
11:00 pm to 8:00 am

Day
Evening
Night & Weekend

Saturday and Sunday

Hours

ALL

Night & Weekend

Holidays

Holidays as per
Schedule Cal.P.U.C. No.175T 18.7.1 Night & Weekend

NOTE 1: See 175 T 18.4 Measured Rate Service A.2.b.

NOTE 2: To, but not including.

(L) Formerly on Sheet 949-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(C) All Local Calls - Measured rate COPT Resale Service,
 the rate for each minute of use applies as follows: (Cont'd)

(2) Timed measured rate service

<u>Day</u>	<u>Rate per Minute² of Use</u>
First Minute ¹	\$0.0302 ⁴ (R)
Additional Minute ¹	0.0066
 <u>Evening</u>	
First Minute ¹	0.0236 ⁴ (R)
Additional Minute ¹	0.0046
 <u>Night & Weekend</u>	
First Minute ¹	0.0168 ⁴
Additional Minute ¹	0.0026 (R)

(D) Rate per month for each COPT Resale Service individual line
 measured service and COPT Resale Coin Line rate service:

<u>USOC</u>	<u>Service</u>
FQ2	Bothway COPT Resale measured rate business service.
FQ1	Outward Only COPT Resale measured rate business service.
FQA	Bothway COPT Resale Coin Line service.
FQ9	Outward Only COPT Resale Coin Line service.
FQ3	Outward Only COPT Resale inmate measured service
FQ4	Bothway COPT Resale inmate measured service

NOTE 1: Fractional amounts are rounded to the nearest cent.

NOTE 2: Or fraction thereof.

NOTE 4: This rate reduced by 17% plus 1¢ directory assistance cost.

Continued

ACCESS SERVICE

- 18. Services For Resale (Cont'd) (T)
- 18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)
- 18.8.5 Rates and Charges (Cont'd) (T)

<u>USOC</u>	<u>SERVICE</u>	
FQ7	Outward Only COPT Resale Charge-A-Call, measured rate.	(L)
FQ8	Bothway COPT Resale Charge-A-Call, measured rate.	
FQ5	Outward Only COPT Resale Inmate Collect only, measured rate.	
FQ6	Bothway COPT Resale Inmate Collect only, measured rate	(L)
FQC	Bothway COPT Resale Inmate Coin Line	(N)
FQB	Outward Only COPT Resale Inmate Coin Line	(N)

(L) Formerly on Sheet 964.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line measured and
 COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Agoura	\$12.06 (I)	\$42.79 (I)
- Alhambra	12.06	42.79
- Alleghany	12.06	42.79
- Alta	12.06	42.79
- Anaheim	12.06	42.79
- Anderson	12.06	42.79
- Angels Camp	12.06	42.79
- Annapolis	12.06	42.79
- Antioch	12.06	42.79
- Aptos	12.06	42.79
- Arcadia	12.06	42.79
- Arcata	12.92	43.66
- Arlington	12.06	42.79
- Arroyo Grande	13.60	44.33
- Arvin	15.72	46.46
- Atascadero	12.06	42.79
- Atwater	12.06 (I)	42.79 (I)
Auburn		
- Main and North DAs	12.06 (I)	42.79 (I)
- Avalon	12.06	42.79
- Avenal	12.06	42.79
- Baker	12.06 (I)	42.79 (I)
Bakersfield		
- Main DA	12.53 (I)	43.27 (I)
- North DA	12.06	42.79
- South DA	12.53	43.27
- Bangor	12.06	42.79
- Belvedere	12.06	42.79
- Benicia	12.06	42.79
- Ben Lomond	12.06	42.79
- Beverly Hills	12.06	42.79
- Big Butte	15.80	46.54
- Biggs	12.06	42.79
- Big Sur	20.92	51.65
- Bishop Ranch	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Blairsden	\$12.06 (I)	\$42.79 (I)
- Blue Lake	13.36	44.10
- Bodega Bay	12.06	42.79
- Boonville	13.64	44.37
- Borrego	12.06	42.79
- Boulder Creek	14.11	44.84
- Bradley	15.01	45.75
- Brawley	13.36	44.10
- Brea	12.06	42.79
- Bridgeville	12.06	42.79
- Buena Park	12.06 (I)	42.79 (I)
Burbank		
- Burbank and Sun Valley DAs	12.06 (I)	42.79 (I)
- Burrel	16.39	47.13
- Butte City	12.06	42.79
- Calexico	12.06	42.79
- Calipatria	12.06	42.79
- Calistoga	12.06	42.79
- Cambria	12.06	42.79
- Campbell	12.06	42.79
- Campo	12.06	42.79
- Camptonville	12.06	42.79
- Canoga Park	12.06	42.79
- Capistrano Valley	12.06	42.79
- Carmel	13.16	43.90
- Carmel Valley	15.26	46.00
- Carrisa Plains	12.06	42.79
- Caruthers	14.11	44.84
- Castroville	12.06	42.79
- Cayucos	15.01	45.75
- Challenge	12.06	42.79
- Chico	12.06	42.79
- Chowchilla	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Chualar	\$12.06 (I)	\$42.79 (I)
- Chula Vista	12.06	42.79
- Clayton	12.06	42.79
- Clearlake Oaks	12.06	42.79
- Cloverdale	12.06	42.79
- Clovis	12.06	42.79
- Coalinga	12.06	42.79
- Cobb Mountain	12.06	42.79
- Colton	12.06 (I)	42.79 (I)
Compton		
- Compton and Gardena DAs	12.06 (I)	42.79 (I)
- Concord	12.06	42.79
- Corning	12.06	42.79
- Corona	12.06	42.79
- Coronado	12.06	42.79
- Corte Madera	12.06	42.79
- Cottonwood	14.11	44.84
- Coulterville	12.06	42.79
- Crockett	12.06	42.79
- Crows Landing	12.06	42.79
- Culver City	12.06	42.79
- Cypress	12.06	42.79
- Danville	12.06	42.79
- Davis	12.06	42.79
- Death Valley	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Delano	\$12.06 (I)	\$42.79 (I)
- Del Mar	12.06	42.79
- Del Rey	12.06	42.79
- Dinuba	12.06	42.79
- Dixon	12.06	42.79
- Downieville	12.06	42.79
- Dublin-San Ramon	12.06	42.79
- Dulzura	12.06	42.79
- Dunnigan	15.01	45.75
- Dunsmuir	12.06	42.79
- Earlimart	12.06 (I)	42.79 (I)
East Bay		
- Alameda, Berkeley, Fruitvale, Main-Piedmont, and Trinidad DAs	12.06 (I)	42.79 (I)
- East Contra Costa	12.06 (I)	42.79 (I)
- Edwards	14.58	45.32
- El Cajon	12.06	42.79
- El Centro	12.85	43.58
- Elk	17.38	48.12
- Elk Creek	12.06	42.79
- El Monte	12.06	42.79
- El Segundo	12.06	42.79
- El Sobrante-Pinole	12.06	42.79
- Encinitas	12.06	42.79
- Escalon	12.06	42.79
- Escondido	12.06	42.79
- Esparto	13.64	44.37
- Eureka	13.92	44.65
- Fairfield-Suisun	12.06	42.79
- Fair Oaks	12.06	42.79
- Fallbrook	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Felton	\$12.06 (I)	\$42.79 (I)
- Fillmore	12.06	42.79
- Firebaugh	12.06	42.79
- Folsom	12.06	42.79
- Fontana	12.06	42.79
- Forestville	12.06	42.79
- Fort Bragg	12.06	42.79
- Fortuna	13.64 (I)	44.37 (I)
Fremont-Newark		
- Greenleaf, Main and Oliver DAs	12.06 (I)	42.79 (I)
- French Gulch	14.11 (I)	44.84 (I)
- Fresno	12.53	43.27
- Fullerton	12.06	42.79
- Galt	12.06	42.79
- Garden Grove	12.06	42.79
- Gazelle	14.97	45.71
- Georgetown	12.06	42.79
- Gerber	12.06	42.79
- Geyserville	12.06	42.79
- Glendale	12.06	42.79
- Gonzales	15.01 (I)	45.75 (I)
Grass Valley		
- Main and South DA's	12.06 (I)	42.79 (I)
- Greenfield	12.06	42.79
- Grenada	12.06	42.79
- Gridley	12.06	42.79
- Groveland	12.06	42.79
- Gualala	13.40	44.13
- Guerneville	12.06	42.79
- Gustine	12.06	42.79
- Half Moon Bay	12.06	42.79
- Hanford	12.06	42.79
- Harbison-Alpine	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Hawthorne	\$12.06 (I)	\$42.79 (I)
- Hayward	12.06	42.79
- Healdsburg	14.11	44.84
- Herald	12.06	42.79
- Hercules-Rodeo	12.06	42.79
- Highland	12.06	42.79
- Hollister	12.06	42.79
- Holtville	12.06	42.79
- Homewood	12.06	42.79
- Hopland	14.11	44.84
- Hornbrook	14.11	44.84
- Hughson	12.06	42.79
- Huron	12.06	42.79
- Hydesville	15.06	45.79
- Ignacio	12.06	42.79
- Imperial	12.06	42.79
- Inglewood	12.06	42.79
- Inverness	12.06	42.79
- Ione	12.06	42.79
- Irvine	12.06	42.79
- Jackson	12.69	43.43
- Jacumba	12.06	42.79
- Jamestown	12.06	42.79
- Julian	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Kelseyville	\$12.06 (I)	\$42.79 (I)
- King City	12.61	43.34
- Kingsburg	12.06	42.79
- Knights Ferry	12.06	42.79
- La Crescenta	12.06	42.79
- Lafayette	12.06	42.79
- La Honda	12.06	42.79
- La Jolla	12.06	42.79
- Lake Berryessa	12.06	42.79
- Lakeport	12.06	42.79
- La Mesa	12.06	42.79
- Laton	12.06	42.79
- Lebec	12.06	42.79
- Le Grand	14.11	44.84
- Lemoore	12.06	42.79
- Lewiston	12.06	42.79
- Lincoln	12.06	42.79
- Live Oak	12.06	42.79
- Livermore	12.06	42.79
- Lockeford	12.06	42.79
- Lodi	12.06	42.79
- Loleta	12.06	42.79
- Lomita	12.06	42.79
- Los Altos	12.06 (I)	42.79 (I)
Los Angeles		
- DAs 1 thru 14	12.06 (I)	42.79 (I)
- Los Banos	12.06	42.79
- Los Molinos	14.03	44.76
- Lower Lake	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Loyalton	\$12.06 (I)	\$42.79 (I)
- Madera	12.06	42.79
- Martinez	12.06	42.79
- Marysville	13.67	44.41
- Mendocino	12.06	42.79
- Mendota	12.06	42.79
- Merced	12.57	43.31
- Meridian	15.01	45.75
- Michigan Bar	12.06	42.79
- Middletown	12.06	42.79
- Millbrae	12.06	42.79
- Mill Valley	12.06	42.79
- Milton	12.06	42.79
- Mira Loma	12.06	42.79
- Miranda	12.06	42.79
- Moccasin	12.06	42.79
- Modesto	12.06	42.79
- Mojave	12.06	42.79
- Mokelumne Hill	12.06	42.79
- Montague	12.06	42.79
- Montebello	12.06	42.79
- Monterey	12.92	43.66
- Monte Rio	12.06	42.79
- Moorpark	12.06	42.79
- Moraga	12.06	42.79
- Morro Bay	12.06	42.79
- Moss Beach	12.06	42.79
- Mountain Pass	12.06	42.79
- Mountain View	12.06	42.79
- Mount Shasta	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Napa	\$12.06 (I)	\$42.79 (I)
- National City	12.06	42.79
- Nevada City	12.06	42.79
- Newman	12.06	42.79
- Newport Beach	12.06	42.79
- Nicasio	12.06	42.79
- Nice	12.06	42.79
- Nicolaus	12.06	42.79
- Nipomo	12.06	42.79
- North Hollywood	12.06	42.79
- Northridge	12.06	42.79
- North San Juan	12.06 (I)	42.79 (I)
North Tahoe		
- Brockway and Tahoe City DAs	12.06 (I)	42.79 (I)
- North Yuba	16.39	47.13
- Oakdale	12.06	42.79
- Oakview	12.06	42.79
- Occidental	12.06 (I)	42.79 (I)
Oceanside		
- Carlsbad, Oceanside, and Pendleton DAs	12.06 (I)	42.79 (I)
- Ocotillo	15.01 (I)	45.75 (I)
- Ojai	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Orange	\$12.01 (I)	\$42.79 (I)
- Orange Cove	12.01	42.79
- Orinda	12.01	42.79
- Orland	12.01	42.79
- Oroville	12.01	42.79
- Pacifica	12.01 (I)	42.79 (I)
Palmdale		
- Agua Dulce DA	14.11 (I)	44.84 (I)
- Leona Valley DA	12.01	42.79
- Palmdale DA	12.01	42.79
- Palo Alto	12.01	42.79
- Paradise	12.01	42.79
- Parlier	12.01 (I)	42.79 (I)
Pasadena		
- La Canada and Pasadena DAs	12.01 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd))

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Paskenta	\$14.58 (I)	\$45.32 (I)
- Paso Robles	12.06	42.79
- Pauma Valley	15.01	45.75
- Pepperwood	12.06	42.79
- Pescadero	12.06 (I)	42.79 (I)
Petaluma		
- Main DA	13.15 (I)	43.88 (I)
- Swift DA	14.11	44.84
- Pinecrest	12.06	42.79
- Pine Valley	12.06	42.79
- Piru	12.06	42.79
- Pismo Beach	12.06	42.79
- Pittsburg	12.06	42.79
- Pittsburg West	12.06	42.79
- Pixley	12.06	42.79
- Placentia	12.06 (I)	42.79 (I)
Placerville		
- Kyburz, South and West DAs	12.06 (I)	42.79 (I)
- Planada	12.06	42.79
- Pleasant Grove	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Pleasanton	\$12.06 (I)	\$42.79 (I)
- Plymouth	12.06	42.79
- Point Arena	13.40	44.13
- Point Reyes	12.06	42.79
- Porterville	12.06	42.79
- Portola	12.06	42.79
- Potter Valley	14.11	44.84
- Poway	12.06	42.79
- Quincy	12.06	42.79
- Ramona	12.06	42.79
- Rancho Bernardo	12.06	42.79
- Rancho Penasquitos	12.06	42.79
- Rancho Santa Fe	12.06	42.79
- Rancho Viejo	12.06	42.79
- Red Bluff	12.57	43.31
- Redding	13.16	43.90
- Redwood City	12.06	42.79
- Reseda	12.06	42.79
- Rialto	12.06	42.79
- Richmond	12.06	42.79
- Richvale	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd))

(D) Rate per month for each COPT Resale individual line measured and COPT Resale Coin Line rate service: (Cont'd)

<u>Exchange</u>	<u>Area</u>	<u>Monthly Rate</u>	
		<u>Measured</u>	<u>Coin Line</u>
- Rio Dell	Extd.	\$16.23 (R)	\$46.97 (I)
- Rio Linda	Extd.	12.06 (I)	42.79
- Riverbank	Extd.	12.06	42.79
- Riverdale	Extd.	16.39	47.13
- Riverside	Extd.	12.06	42.79
- Rosamond	Extd.	12.06 (I)	42.79 (I)
Sacramento	Extd.		
- Main and North DA's		12.06 (I)	42.79 (I)
- Saddleback Valley	Extd.	12.06	42.79
- Saint Helena	Extd.	12.06	42.79
- Salinas	Extd.	12.53	43.27
- San Andreas	Extd.	12.06	42.79
- San Ardo	Extd.	14.97	45.71
- San Carlos-Belmont	Extd.	12.06 (I)	42.79 (I)
San Diego	Extd.		
- Linda Vista, Mira Mesa and San Diego DA's		12.06 (I)	42.79 (I)
- Sandy Valley (T)	Extd.	12.06 (I)	42.79 (I)
San Francisco	Extd.		
- Central, Juniper and Montrose Evergreen DA's		12.06 (I)	42.79 (I)
San Jose	Extd.		
- North, South and West DA's		12.06 (I)	42.79 (I)
- San Juan	Extd.	12.06	42.79
- San Lucas	Extd.	12.06	42.79
- San Luis Obispo	Extd.	12.85	43.58
- San Marcos	Extd.	12.06	42.79
- San Martin	Extd.	12.06	42.79
- San Mateo	Extd.	12.06 (I)	42.79 (I)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- San Pedro	\$12.06 (I)	\$42.79 (I)
- San Rafael	12.06	42.79
- Santa Ana	12.06 (I)	42.79 (I)
Santa Clarita		
- Newhall-Castaic and Saugus Canyon Country DAs	12.06 (I)	42.79 (I)
- Santa Cruz	12.57 (I)	43.31 (I)
- Santa Margarita	12.06	42.79
- Santa Rosa	13.01	43.74
- Saratoga	12.06	42.79
- Saticoy	12.06	42.79
- Sausalito	12.06	42.79
- Sebastopol	12.06	42.79
- Selma	14.11	44.84
- Sequoia	12.06	42.79
- Shafter	12.06	42.79
- Shasta Lake	16.39	47.13
- Shingle Springs	12.06	42.79
- Shoshone	12.06	42.79
- Sierraville	12.06	42.79
- Silverado	12.06	42.79
- Simi Valley	12.06	42.79
- Smartsville	15.01	45.75
- Soda Springs	12.06	42.79
- Soledad	12.06	42.79
- Sonoma	12.06 (I)	42.79 (I)
Sonora		
- Juno and Main DAs	12.06 (I)	42.79 (I)
- South Placer	12.06 (I)	42.79 (I)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- South San Francisco	\$12.06 (I)	\$42.79 (I)
- South Tahoe	12.06	42.79
- Springville	12.06	42.79
- Stinson Beach-Bolinas	12.06	42.79
- Stockton	12.06	42.79
- Stonyford	12.06	42.79
- Stratford	12.06	42.79
- Sunnyvale	12.06	42.79
- Sunol	12.06	42.79
- Sutter Creek	12.06	42.79
- Tehachapi	12.06	42.79
- Temescal Canyon	12.06	42.79
- Terra Bella	12.06	42.79
- Thornton	12.06	42.79
- Three Rivers	12.06	42.79
- Tipton	12.06	42.79
- Tomales	14.11	44.84
- Torrance	12.06	42.79
- Trabuco	12.06	42.79
- Tracy	12.06	42.79
- Tres Pinos	12.06	42.79
- Trinidad	17.33	48.07
- Truckee	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Tulare	\$12.06 (I)	\$42.79 (I)
- Turlock	13.64	44.37
- Ukiah	13.15	43.89
- Upper Lake	12.06	42.79
- Vacaville	12.06	42.79
- Vallejo	12.06	42.79
- Valley Center	12.06	42.79
- Valley Ford	12.06	42.79
- Valley Springs	12.06	42.79
- Van Nuys	12.06	42.79
- Ventura Central	12.06	42.79
- Ventura East	12.06	42.79
- Verdi	12.06	42.79
- Vina	12.06	42.79
- Visalia	12.53	43.27
- Vista	12.06	42.79
- Walker Basin	12.06	42.79
- Wallace	12.06	42.79
- Walnut Creek	12.06	42.79
- Warner Springs	12.06 (I)	42.79 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.8 Customer-Owned Pay Telephone (COPT) Resale Service (Cont'd)

18.8.5 Rates and Charges (Cont'd)

(D) Rate per month for each COPT Resale individual line
 measured and COPT Resale Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Wasco	\$12.06 (I)	\$42.79 (I)
Waterford		
- Main DA	14.11 (I)	44.84 (I)
- Don Pedro DA	12.06	42.79
- Watsonville	14.23	44.96
- Weed	12.06	42.79
- Weott	12.06	42.79
- Wheatland	14.11	44.84
- Willits	12.06	42.79
- Willows	12.06	42.79
- Windsor	12.06	42.79
- Winters	12.06	42.79
- Woodcrest	12.06	42.79
- Woodlake	14.11	44.84
- Woodland	12.06	42.79
- Woodside	12.06	42.79
- Yorba Linda	12.06	42.79
- Yosemite	12.06	42.79
- Yountville	12.06	42.79
- Yreka	12.92 (I)	43.66 (I)

(5) COPT Resale Service will be provided within the base rate area
 at the rates shown above. Such service will be provided
 outside the base rate area and within the exchange
 area, district area or zone at the rates shown above.

Continued

ACCESS SERVICE

- 18. Services For Resale (Cont'd) (T)
- 18.8 Customer-Owned Pay Telephone (Copt) Resale Service (Cont'd) (T)
- 18.8.5 Rates and Charges (Cont'd) (T)
- (6) The CLC Reseller will be responsible for including appropriate restrictions on pricing of calls from pay telephone sets. (T)
- (7) The CLC Reseller may elect to apply the Pay Station Service Charge per COPT Resale Service access line. (T)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.9 CENTREX

18.9.1. GENERAL

A. Regulations

(1) The rates for trunking include the trunk line facilities except foreign exchange trunk line facilities necessary to furnish the Centrex service. Where the CLC Reseller requests tie line facilities be connected to local trunk facilities, the rates for trunking include the trunk line facilities necessary to permit tie line type facilities to make such connection. The rates for Centrex lines include the switching equipment necessary to furnish the Centrex service features.

Provision of Centrex with attendant transfer, station transfer and a combination of attendant transfer and station transfer.

a. Centrex system may consist of all stations arranged for attendant transfer, all stations arranged for station transfer, or some stations arranged for attendant transfer and some arranged for station transfer.

b. The minimum monthly rates for Primary-Centrex lines with attendant transfer and Primary-Centrex lines with station transfer "first 2 lines or less" apply to each group of primary stations arranged for either attendant transfer or station transfer.

(2) Centrex service with station transfer shall be furnished only where all stations are served from one switching equipment.

(3) Centrex service will be furnished within the base rate area at the rates shown in rates and charges, 18.9.4 following.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9. CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(4) Optional Features

- a. Rates and charges for optional features are in addition to those for Centrex service.
- b. As shown in 18.9.4. the following applies:

- Each arrangement

The Rates and charges apply regardless of the number of lines in the Centrex system.

- Each primary line in the system

The Rates and charges apply to all primary station lines in service in the Centrex system since these are system features that all primary stations in the system have the capability of using.

- Each primary line equipped

The Rates and charges apply to only the station lines equipped with this optional feature individually or as part of a station line group.

- c. Either attendant or machine intercept is included in the primary service. Where attendant intercept is desired in addition to the machine intercept provided with the Centrex system it will be provided at additional rates and charges as shown in 18.9.4. following.
- d. Attendant transfer of station calls will be provided at additional Rates and Charges as shown in 18.9.4. following. A primary station line can only be arranged for one type of transfer, either station transfer or attendant transfer.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(4) Optional Features (Cont'd)

- e. The nonrecurring charges for certain optional features shown in 18.9.4 following, do not apply when:

Other work subject to a nonrecurring charge or installation charge or service connection charge is done at the same time on the same line on the same order.

- f. Call Forwarding Over Private Facilities in the switching equipment is offered in accordance with the following:

Call Forwarding Over Private Facilities (CFPF) for CCSA, EPSCS, requires a different generic than for WATS and tie lines/Special Access Voice Grade (VG36) Channels. When a CLC Reseller subscribes to CFPF and the central office is not equipped initially to provide CFPF for CCSA, EPSCS, as the capability is added, it will be included in the CFPF arrangement at no additional charges.

Incoming local and toll message network and 800 Service calls to primary station lines arranged for CFPF routing are subject to the appropriate charges for such calls. The CLC Reseller may request a common recorded announcement to inform the caller that the call is being forwarded.

Calls forwarded to the local and toll message network and WATS are subject to the appropriate charges for such calls.

Where the Call Forwarding Over Private Facilities optional service feature routes calls to a specific private facility which is denied access by activation by the Attendant Control of Facilities optional service arrangement, those calls will instead be routed to a common recorded announcement which refers the caller to the system's attendant.

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.9. CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(4) Optional Features (Cont'd)

g. Call Forwarding - Don't Answer

When a primary station line is initially equipped for Call Forwarding - Don't Answer, it will be arranged for a predetermined number of ringing cycles to be completed prior to the call being forwarded.

When a change in the number of ringing cycles is made, apply a nonrecurring charge as shown in 18.9.4 following.

h. Call Forwarding - Reminder Ring

When Reminder Ring is furnished with the initial installation of Call Forwarding Variable or Call Forwarding Over Private Facilities, no additional charges are applicable to provide the feature.

When Reminder Ring is added to an existing primary station line programmed for Call Forwarding Variable or Call Forwarding Over private Facilities, a nonrecurring charge is applicable as shown in 18.9.4 following.

i. Call Forwarding - Internal/External Splits

Call Forwarding Internal/External Splits is available to a CLC Reseller whose Centrex service is furnished by use of a Digital Switching Systems (DSS) central office equipped with the required call processing and feature capacity and where operating conditions permit.

Call Forwarding Internal/External Splits is not available on an Electronic Business Set feature key.

When a primary station line is equipped with Call Forwarding Internal/External Splits, it cannot be activated/deactivated using Call Forwarding Customer Programmable.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1. GENERAL (Cont'd)

A. Regulations (Cont'd)

(4) Optional Features (Cont'd)

j. Call Forwarding - Variable - (limited or unlimited)

The use of Call Forwarding, Variable (limited or unlimited) for the establishment of flexible night service connections is only available in conjunction with compatible customer premises equipment.

k. Outgoing Trunk Queueing (OTQ) for WATS

OTQ is a feature that provides queueing of outgoing calls directed to WATS access lines and offered with switching equipment where the office is suitably equipped and the capacity is sufficient to provide OTQ without affecting other services.

OTQ permits an incoming tie line/special access voice grade (VG32) channel or primary station line user to dial a pre-selected code and the ten digit telephone number desired. If all WATS access lines are in use, the call attempt is placed in queue. When an access line becomes available, the call attempt is completed without further dialing. If no access lines are available, the call attempt, at the expiration of the queue time period, is advanced to the DDD network or to overflow, whichever option is selected.

OTQ provided only "off hook" (calling party must remain on line) queuing for outgoing WATS facilities associated with or without Flexible Route Selection (FRS).

The CLC Reseller may specify the length of time (a maximum of 1023 seconds) a call is held in queue (threshold time limit) before overflowing to the DDD network or to overflow tone.

Special Access voice grade (VG32) channels will be required between the central office and the customer's premises at the rates and charges set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B).

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(4) Optional Features (Cont'd)

k. Outgoing Trunk Queueing (OTQ) for WATS (Cont'd)

Station priority queueing allows an individual station line to be arranged for originating priority. Priority calls are loaded into queues ahead of non-priority calls. Order of arrival is maintained for priority calls already in queue. Station priority queueing is available with initial installation of OTQ at no additional charge.

During the period of time calls are held in queue, one of the following options may be provided:

- Recorded announcement:

The Utility will provide the text and announcement.

- Music on queue:

The CLC Reseller will provide the music source.

- Silence

The attendant inhibit inflow key, when operated for a higher-numbered WATS band, prohibits the queue for this WATS band from accepting calls queued for a lower-number WATS band.

The attendant inhibit outflow key, when operated for a lower-numbered WATS band, prohibits calls on the associated queue from interflowing to a queue for a higher-numbered WATS band and from completing via DDD network. When the inhibit outflow key is activated a call placed in queue will not time out i.e., the call will be held in queue until a WATS line becomes available or the station user hangs up.

(N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(4) Optional Features (Cont'd)

l. Station Call Thru Test (SCTT)

- Station Call Thru Test is an optional feature available with Centrex-CO.
- SCTT is an individual feature offering at the Rates and Charges defined in 18.9.4. following.
- Access codes must be established for Centrex systems not presently equipped with code assignments. Charges for establishing one or more access codes will be on a per system basis as shown in 18.9.4 following. All codes must be operational before feature(s) can be activated.
- Test capability will be accessible from pre-specified Centrex lines with attendant class of service as shown in 18.9.4. Rates and Charges, following.
- If Central Office equipment is upgraded in advance of regularly scheduled Utility cut-over dates in order to accomodate a request for the SCTT or SCTT/BVT feature offering(s) charges will be based on applicable costs as defined in Schedule Cal.P.U.C. No. 175-T, Special Construction.

m. Station Call Thru Test and Busy Verification Test (SCTT/BVT)

- Regulations described in the first, third, fourth and fifth paragraphs of (4) preceding are applicable to the SCTT/BVT feature offering.
- BVT is not available as an individual feature. SCTT/BVT is a two feature package offering only. The Rates and Charges as shown in 18.9.4. following apply.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(A) Regulations (Cont'd)

(1) Optional Features (Cont'd)

(n) Direct Inward Dial to Direct Outward Dial (DID - DOD) Transfer

- DID - DOD Transfer requires Call Transfer - All Calls or Universal Call Transfer feature capability (USOC: E8A). (T)
- DID - DOD Transfer will be provided to all stations in the Centrex system. The CLC Reseller, however, may arrange to deny certain stations from having access to the DID - DOD Transfer feature.
- Charges between the originating location and the DID - DOD Transfer equipped Centrex station will be billed to the originating caller. The Centrex station transferring said call shall be responsible for the payment of all applicable charges for each call connected between the Centrex system and the telephone number at which the call is answered. All charges for local, message unit, zone calling units and dial station toll are applicable in accordance with regularly filed tariff schedules.

Continued

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(4). Optional Features (Cont'd)

o. Electronic Telephone Features

- The local loop range (distance) for a particular loop may vary depending on electrical connection requirements; thus feature operation or availability of certain features may be limited. Consequently, Electronic Telephone Features will be provided only where central office facilities and operation conditions permit in a DSS type switching system.
- Electrical Connection requirements apply as set forth in the Enhanced Business Service Network Access Interface Specification reference publication, Issue 1A, November/1984. This technical publication may be obtained from the Utility.
- Rates and Charges applicable to providing Electronic Telephone Features are shown in 18.9.4 following.
- Each Virtual Directory Number - Multiple Appearance (Multiple Appearance Directory Number (MADN)) group size is limited to sixteen (16) members.
- In addition to the Rates and Charges defined in D. following, the Electronic Telephone Features requires Touch-Tone Calling Service and Call Transfer Individual-All Calls.
- The CLC Reseller is responsible for ensuring compatible premise equipment in order to utilize the Electronic Telephone Features offering.
- Key Short List is incompatible with all other types of hunting features, e.g. the same number cannot be in a Key Short List group and a Basic Centrex hunt group. The Key Short List must contain a minimum of two (2) Directory Numbers and may have a maximum of twenty-four (24) Directory Numbers.

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(4) Optional Features (Cont'd)

p. Attendant Console Feature Packages

- (1) The local loop range (distance) for a particular loop may vary depending on electrical connection requirements; thus feature operation or availability of certain features may be limited. Consequently, Attendant Console Feature Package will be provided only where central office facilities and operating conditions permit in a DMS 100 and 5ESS type switching system.
- (2) Rates and Charges applicable to Attendant Console Feature Package are shown in 18.9.4. following.
- (3) The CLC Reseller is responsible for ensuring compatible premises equipment in order to utilize the Attendant Console Feature Package offering.

In addition to the Rates and Charges defined in 18.9.4. following, the Attendant Console Features require Touch-Tone Calling Service.

- (4) The 5ESS Attendant Console Feature Package is available only with Centrex IS Feature Package A.

q. Attendant Message Waiting

- The local loop range (distance) for a particular loop may vary depending on electrical connection requirements; thus feature operation or availability of the feature may be limited. Consequently, Attendant Message Waiting will be provided only where central office facilities and operating conditions permit in a Digital Switching System (DSS).
- Applicable Rates and Charges are shown in 18.9.4. following.
- The CLC Reseller is responsible for ensuring compatible premises equipment in order to utilize the Attendant Message Waiting feature.

(N)

Continued (N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(4). Optional Features (Cont'd)

q. Attendant Message Waiting (Cont'd)

- In addition to the Rates and Charges defined in 18.9.4. following, Attendant Message Waiting requires Touch-Tone Calling Service and Call Transfer Individual - All Calls. Stations requiring calls to be answered by an Attendant/Message Center must subscribe to some form of Call Forwarding.

r. Call Center Manager

- The local loop range (distance) for a particular loop may vary depending on electrical connection requirements; thus feature operation or availability of certain features may be limited. Consequently, Call Center Manager (CCM) will be provided only where central office facilities and operating conditions permit.

- When CCM is furnished, certain Basic Centrex Features and Optional Features are not provided.

- Variations in the switching and control equipment used may cause differences in the operation or availability of certain features.

- Rates and Charges applicable to CCM are shown in 18.9.4. following.

- The CLC Reseller is responsible for ensuring compatible premises equipment in order to utilize the Call Center Manager offering.

- In addition to the Rates and Charges defined in 18.9.4. following, the CCM requires Touch-Tone Calling Service.

(N)

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(A) Regulations (Cont'd)

(4) Optional Features (Cont'd)

(s) Universal Call Transfer

- This allows subscribers of Call Transfer - All Calls the ability to override the fraud prevention feature inherent to Call Transfer - All Calls. It enables the subscriber to transfer calls to all direct dialed numbers at international and other high risk destinations.

- A Universal Call Transfer Agreement form must be signed by the CLC Reseller and on file.

- CLC Reseller assumes all liability for toll fraud resulting from overriding the fraud prevention feature.

(N)

(N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

(A) Regulations (Cont'd)

(5) Tie Lines, Access Lines and/or Special Access Voice Grade Channels.

(a) When tie lines, access lines and/or Special Access Voice Grade Channels are furnished to connect a customer provided switching system to a CLC Reseller Centrex system, the tie lines, access and/or Special Access Voice Grade Channel normally will not be arranged for access to the local trunk facilities of the Centrex system. Such access may be provided where specifically requested by the CLC Reseller and consistent with A.(3) preceding. A trunking charge as shown in 18.9.4. following will apply to each tie line, access line and/or Special Access Voice Grade Channel so arranged.

(b) Advanced Private Line Termination (APLT)

APLT is offered in switching equipment with the proper generic.

When one line in a group of lines is terminated using an APLT, all lines in the group must use an APLT.

When converting from terminations that use USOC's RXNXX, ESO and RXN a new I.C. is applicable for each APLT.

(c) Direct Digital Interface (DDI)

DDI provides a connection to a Special Access High Capacity Digital Channel within the Utility's central office. Each DDI consists of one digroup (unit) which is equivalent to 24 derived 64 Kbps DS-0 bit streams (24 voice equivalent circuits). The rates and charges for DDI are in addition to the rates and charges applicable to a High Capacity Service as shown in Schedule Cal.P.U.C. No. 175-T, Section 7.5.8,(C)/ F.C.C. No. 1. DDI tandem capability is available only where facilities and operating conditions permit. (T)

Access to the local trunking facilities of the Centrex or PBX system may be provided where specifically requested by the CLC Reseller. The quality of transmission may vary depending on the distance and routing necessary to complete each call; consequently, overall or end-to-end transmission is not guaranteed by the Utility.

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

(A) Regulations (Cont'd)

(6) Miscellaneous

Compatible audible and visual signal equipment for use with the "night answer any station" feature may be used.

In addition, rates and charges equivalent to those for channels as shown in Schedule Cal.P.U.C. No. 175-T, Section 7.5 will apply where required.

- (7) Any change (increase or decrease) in the End User Common Line Access charge (EUCL) stated in the Utility's Tariff F.C.C. No. 1, will be offset by a change in the Centrex Line rate in the same amount. The revenue requirement associated with the change will be recovered within the Centrex category as determined by the Utility with at least 40 days notice to the CPUC. (T)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(8). Mileage

In accordance with the Federal Communications Commission Order CC Docket No. 79-143 amending Part 68 of the Commission's Rules and Regulations to allow for direct connection of terminal equipment and systems to certain Category III services the following is required in addition to 18.9.4. following, at no increase in rate:

Signaling Arrangements - except for continuous property

- a. For off-premises station channels used with a CLC Reseller provided system, or similar multiline terminating system arranged for dial signaling, and consistent with A.(3), preceding

- Type A

Furnished for use with class A station ports capable of operation over channels with resistance in the range of 0-199 ohms. (USOC: SAL)

- Type B

Furnished for use with class B station ports capable of operation over channels with resistance in the range of 200-899 ohms. (USOC: SAU)

- Type C

Furnished for use with class C station ports capable of operation over channels with resistance in the range of 900 ohms or more. (USOC: SAY)

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(8). Mileage (Cont'd)

b. For tie line operation channels used with Private Branch Exchange (CP-PBX) to CP-PBX, CP-PBX to CLC Reseller Centrex or similar multiline terminating system arranged with an E&M type signaling interface. (USOC: SLM)

(9). Reserved

(10). Reserved

(11). Verification/Interrupt

a. Verification of a busy line condition and/or Interruption of a conversation in progress at the calling party's request will be provided as set forth in Schedule Cal.P.U.C. No. 175-T Section 18.13 following.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(12) Rates and Charges

The CLC Reseller will be furnished measured rate service in exchange and district areas where Measured Rate Service is offered for Private Branch Exchange Trunk Line Service.

(13) . "Metropolitan Centrex" Service Features

The rates and charges for "Metropolitan Centrex" Service Features are in addition to the rates and charges and regulations applicable to:

- a. Tie Line Service - Schedule Cal.P.U.C. No. A10.2.
- b. Special Access Voice Grade Channel Service - Schedule Cal.P.U.C. No. 175-T, Section 7.5.
- c. Termination of tie lines, or special access voice grade channels in the switching equipment of a Centrex system - shown within this schedule.
- d. Commercial Private Branch Exchange Trunk Line Service - Schedule Cal.P.U.C. No. A5.3.
- e. Channels for Remote Metering, Supervisory Control and Miscellaneous Signaling Purposes - Schedule Cal.P.U.C. No. 175-T, Section 7.5.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(14). Centrex Management Service (CMS)

- a. CMS will only be furnished where Centrex CO facilities and operating conditions permit.
- b. CLC Reseller subscribing to CMS have the ability to make existing line and feature changes including but not limited to the following:
 - Change Centrex station line numbers (USOCs: RXR++, RX2++, RX7, RX8 and RXC++)¹
 - Change, rearrange, add or delete Centrex station line features (USOCs: SAK, EAT, E6G, E6GNC, E6GUR, E9G, E9GNC, E9GUR, E3P, DMA1E, E6CCS, E6N, ESZ, ESHC6, ESHC3, EAB, E8A, EAP, ESMCS, BRT, CCN, E2G, E3G, EMW, ODT, TTL, DMSAD, DMSTC, DMSPR, VDNA+, VDPA+, FDP, DMSTD, DMSCP, DMSAL, DMSEB, DMSBR, DMSGC, DMSSB, SPC30, SPC50, SPC70, SPD30, SPD50, SPD70, DMS6P), EWB, EWS.¹
 - Change restriction level between primary, primary semi-restricted and/or interior station lines.¹
 - Change billing of station lines from one sectional bill to another.¹
 - Disconnect station lines that are not primary billing numbers.¹
 - Receive printed formatted reports from the data base.¹

NOTE 1: Available only where facilities and operating conditions permit with the proper program updates as determined by the Utility.

Continued (N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(14). Centrex Management Service (CMS) (Cont'd)

- b. CLC Reseller subscribing to CMS have the ability to make existing line and feature changes including but not limited to the following: (Cont'd)

In addition, CLC Reseller may increase and/or decrease the number of billed station features (see USOCs listed above) within their CMS arrangement. Nonrecurring charges and/or Service Charges do not apply when the CLC Reseller initiates any of the changes defined above via their CMS basic control package. Minimum billing is applicable in accordance with Schedule Cal.P.U.C. No. 175-T, Section 2.4.2.

- c. Changes not included in the CMS offering:

- Add new station lines.
- Change multi-line hunt, screening point lines, distributor point lines, or ground start line arrangements.
- Decrease station lines or station line features below the stipulated minimum requirement level.

- d. The CLC Reseller agrees to provide and maintain compatible equipment in order to utilize the CMS offering. Any changes in CLC Reseller provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the CMS subscribers.

- e. The CLC Reseller is responsible for assigning and maintaining a record of station feature assignments. The CLC Reseller also agrees to provide the Utility with a central point of contact for inquiries and/or trouble reports involving station features.

- f. CLC Reseller requesting re-downloading or station feature verification after the initial installation will be billed for Labor Charges as defined in 18.13. following, and order processing delays could result.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 General (Cont'd)

(A) Regulations (Cont'd)

(14) Centrex Management Service (CMS) (Cont'd)

(g) The Utility reserves the right to limit, suspend or discontinue the CMS offering should CMS orders exceed the Utility's system(s) capacity.

(h) In the event of C.O. facility failure(s) and/or unusual operating conditions, the Utility does not guarantee completion of CMS moves, changes or feature rearrangements on the assigned effective dates.

(15) Reserved

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 General (Cont'd)

(A) Regulations (Cont'd)

(D)

(D)

(16) Centrex - CO Service, Less than 40 Lines

Alternate Serving Office Arrangement as defined in Schedule Cal.P.U.C. No. D10.1,D.7. Rates and Charges and Schedule Cal.P.U.C. No. A2.1 will not be provided to Centrex systems equipped with less than 40 primary lines. However, CLC Reseller may subscribe to "Foreign Exchange Centrex" Service as described in 18.9.3,CC. Optional Features, following.

(T)

(T)

(T)

(17) Centrex ISDN (Centrex Integrated Service Digital Network)

- The local loop range (distance) for a particular loop may vary depending on available technology. Consequently, Centrex ISDN will only be provided where central office facilities and operating conditions permit.
- Centrex ISDN is furnished at the rates and charges as shown in 18.9.4. following, which are in addition to other rates and charges for Basic Centrex service.
- Rates and Charges for Centrex Optional Features and Centrex ISDN are in addition to those for Centrex ISDN service, and are applicable to each telephone number associated with each B channel.
- Where the normal serving central office is not equipped to provide Centrex ISDN, the Centrex ISDN service only may be provided from a Utility designated ISDN equipped alternate central office in the same or different exchange at no additional charge, utilizing extension technologies, where facilities and operating conditions permit. This arrangement is to be implemented May 1, 1994.

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(A) Regulations (Cont'd)

(17).Centrex ISDN (Centrex Integrated Service Digital Network)(Cont'd)

- Only the Consultative Committee International Telephone and Telegraph (CCITT) defined 2B+D channel structure is offered under this tariff.
- The interface to the network is the American National Standards Institute (ANSI) U interface.
- X.25 packet data calls can be transported between central office switches in those offices that are suitably equipped, using the Utility's Packet Switched Network as set forth in the Utility's schedules.¹
- Circuit Switched data calls can be transported between central office switches using circuit Switched Data transport facilities.
- 64 Kbps clear channel facilities with out of band signaling is available only in those central offices that are suitably equipped.
- Centrex ISDN will be furnished using the T-Interfaces, as specified by the American National Standards Institute (ANSI), on a contract basis only, where operating conditions permit, due to the unprotected nature of the T-Interface card.
- The CLC Reseller is responsible for providing compatible premises equipment in order to utilize the Centrex ISDN offering. All customer provided equipment used to interface with Centrex ISDN is required to conform with the Technical Reference Specifications as used by the Utility and found in the Switch Vendors Technical References:

Vendor Contact Number

AT&T Customer Information Center	1-800-432-6600
NTI	1-800-347-4850

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(T)
(T)

(N)
|
(N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(17) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

- Variations in the switching and control equipment used may cause differences in the operation or availability of certain features.

- Foreign Exchange Centrex Service as defined in C.26 following is not applicable to Centrex ISDN service. However, Centrex ISDN may be furnished from a contiguous or noncontiguous exchange or district area as selected by the customer other than the exchange or district area which the customer's primary location is located as set forth in 18.9.3,YY. and 18.9.4,I. following.

- Extension Line Service is not offered with Centrex ISDN.

- The customer has the option to connect terminals that function in the stimulus or functional signalling mode.

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(17) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

- Commercial power or another power source, including outlets, is required for the operation of compatible premises equipment and will be the responsibility of the CLC Reseller.
- B-Channel Contention (multiple devices on a single B channel) is allowed on the Basic Rate Interface (BRI) where central office facilities and operating conditions permit. A maximum of eight (8) physical devices are allowed on a BRI.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(A) Regulations (Cont'd)

(18). CenPath

- The local loop range (distance) for a particular loop may vary depending on electrical connection requirements. Consequently, CenPath will be provided only where central office facilities and operating conditions permit.
- Interoffice operation may be limited.
- The CLC Reseller is responsible for ensuring compatible premises equipment in order to utilize the CenPath offering.
- Touch Tone Service is required.
- CenPath does not provide voice grade communications.

Material omitted now on Sheet 1006-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(A) Regulations (Cont'd)

(19) Waiver of Non-Recurring Charges

- a. CLC customers returning to Pacific Bell's similar resold service.

Pacific Bell will waive the non-recurring charges for a minimum of five Centrex lines, associated Classic Feature Packages, including Centrex System and Service Establishment charges for CLC Resellers converting their end-users' existing Centrex service or functionally similar type service from another provider to functionally similar facilities resold by Pacific Bell, provided that:

(D)

The CLC Reseller maintains the service for which non-recurring charges are waived for a period of two years;

The CLC Reseller agrees to a two year Pacific Bell Business Optional Calling Plan in association with the above-mentioned service;

The CLC Reseller does not change either the service configuration or the service address of the existing service.

If the CLC Reseller disconnects any required service prior to completion of the two year term, Pacific Bell will bill the CLC Reseller for, and Reseller will be required to pay all previous waived charges.¹ In addition; Reseller also agrees to pay any other charges, payments, or disconnection/termination fees required by the tariffs.

Adds, moves and changes will be completed within the established due date intervals and charged at the prevailing tariff rates after conversion to Pacific Bell.

NOTE 1: Early Termination Fees will only apply if the total number of lines subscribed to during the agreement term at the service address falls below eighty percent of the total number of lines converted.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(A) Regulations (Cont'd)

(19) Waiver of Non-Recurring Charges (Cont'd)

b. CLC Resellers Subscribing to New Service

Pacific Bell will waive the non-recurring charges for a minimum of five Centrex lines, associated Classic Feature Packages for CLC Resellers ordering a new system providing:

(D)

The CLC Reseller maintains the service for which non-recurring charges are waived for a period of three years;

The CLC Reseller subscribes to a Pacific Bell Business Optional Calling Plan.

If the CLC Reseller disconnects more than 20% of the lines purchased under this tariff prior to completion of the agreement term, Pacific Bell will bill the CLC Reseller for and the CLC Reseller agrees to pay all previously waived charges received. In addition, the CLC Reseller agrees to pay any other charges, payments, or disconnection/termination fees required by the tariffs.

CLC Resellers subscribing to Centrex ISDN service or services governed under a 96A Contract may not participate in this offering.

(20) Trunk Side Connection - Concentrated Access

- Technical capabilities between a customer provided switch and Centrex may vary, thus feature operation or availability of certain features may be limited.
- The Centrex line will only be maintained at the normal Centrex line transmission level when interconnected to the network interface of a customer provided switch for Trunk Side Connection - Concentrated access.

Continued

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(21) Automatic Forwarding Over Customer Facilities (AFCF) is offered in accordance with the following:

- Incoming local, ZUM and toll message network calls to a directory number arranged for AFCF routing are subject to the appropriate charges for such calls.
- Business Service Primary Listing Service is not offered with an AFCF directory number but it may be included as a Business Service.

(22) Centrex Networking Service (CNS) abbreviated dialing is offered in accordance with the following:

- Available only to Centrex Primary/Primary Semi-Restricted Lines.
- Calls to the distant locations are subject to the appropriate charges for local, ZUM and toll messages.
- The CLC Reseller is responsible for specifying the number of locations to be called and the telephone numbers to be included in a abbreviated dialing plan.
- InterLATA, InterState and International abbreviated dialing will be routed to the Centrex system's primary long distance carrier.
- The number of digits dialed to reach a distant location, may vary depending on the number of locations, the assigned telephone number, and shall not conflict with on-network code assignments of the Centrex system.
- Sectional Billing Service is not offered with Centrex Networking Service
- Originating station call detail is not available in ESS central offices

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(23). Repeat Dialing, Priority Ringing, Select Call Acceptance and Select Call Forwarding are only available on calls that originate and terminate in central offices that are suitably equipped, with the exception of Select Call Forwarding and Select Call Acceptance.

The local loop range (distance) for a particular loop may vary depending on available technology; thus feature operation or availability of certain features may be limited. Consequently, these features will be provided only where central office facilities and operating conditions permit.

Variations in the switching and control equipment used may cause differences in the operation or availability of certain features, therefore, certain features may be incompatible or not available with CLC Reseller provided Electronic Business equipment, FRS, Tie Lines, WATS and 800 lines, 900, 976, Service Codes, (411, 811, 911), Operator Assisted calls and from Remote Switching Systems (1AESS and 1ESS central offices).

When a CLC Reseller elects to change an access code associated with Repeat Dialing, Priority Ringing, Select Call Forwarding and/or Select Call Acceptance, a Miscellaneous Change Charge as set forth in 18.9.4. following is applicable.

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(24). Forwarded Call Information

In addition to the charges and rates with Forwarded Call Information, each line must be equipped with one or more of the following Call Forwarding USOCs:

- | | |
|---|--|
| a. E6G, E6GNC, E6GUR,
E9G, E9GNC, E9GUR, E9GWA
EAT, EATWA, ESMCS | - Rates, Charges and Regulations as defined in this Schedule apply. |
| b. ESM, ES7, ER5, ER3,
ER4, ETC, ESA, ESG,
ESR, ESB, ES3, ES5,
EVB, EVD, EVE | - Rates, Charges and Regulations as defined in Schedule Cal.P.U.C. No. A5.4.3 apply. |
| c. MVPCF, MVCCF | - Rates, Charges and Regulations as defined in Schedule Cal.P.U.C. No. A5.4.5 apply. |

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.9 CENTREX (Cont'd)

18.9.1 GENERAL (Cont'd)

A. Regulations (Cont'd)

(25) Message Waiting Indicator (MWI)

Message Waiting Indicator is available to Centrex Service, Individual Line Residence and Business Exchange Service, Private Branch Exchange Trunk Line Service, or other utility provided dialable lines where dial tone is normally served. The following conditions apply:

- CLC Reseller must arrange to forward calls to a Centrex-UCD equipped with Forwarded Call Information service.
- In addition to the rates and charges associated with Message Waiting Indicator, a CLC Reseller for its end user or the Utility customer must subscribe to one or more of the Call Forwarding USOCs listed in (25)., preceding. However, MWI and Call Forwarding features are not required on the same line.
- The Message Waiting Indicator customer and the Forwarded Call Information equipped CLC Reseller Centrex system must be served by the same C.O.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(A) Regulations (Cont'd)

(26) As of January 1, 1995, Utility customers of record with Metallic Service may move such service to a CLC Reseller and may add legs to existing circuits as long as the circuit design will not require new interoffice facility. CLC Reseller can request moves or disconnection of existing legs for these end users as long as the changes do not require redesigns of the existing circuits. New Metallic Service is not available. This regulation is applicable to those Centrex features that utilize this type of service.

(27) Music On Hold¹

A voice grade circuit must be provided by the CLC Reseller and (T)
the music source must be provided by the CLC Reseller end user. (T)

(28) The CLC Reseller may request a special waiver for their end (N)
user providing the end user is a private school, public school,
library or community college, as defined in Section 18.1.2,
from the effective date of this tariff through December 31,
1997.

This special waiver waives the nonrecurring charge, the monthly rate and usage for up to five (5) Centrex ISDN lines, limited to data and video applications for a period not to exceed one (1) year.

The one (1) year period shall begin on the date of installation and continue for twelve (12) months, at which time the CLC Reseller may elect to disconnect or continue the service at the prevailing tariff rates and charges. (N)

NOTE 1: Customer provided voice grade circuit as defined in (T)
Section 7.5.3,(A)(B) preceding. (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(A) Regulations (Cont'd)

(29) CentrexSMARTsm

(N)

CentrexSMART is offered subject to the availability of necessary facilities.

CentrexSMART is not represented to be a provision of billing detail.

Station message detail records will be provided on terminal equipment located at the end user's premises at the rates and charges specified in 18.9.4 following. At the CLC Reseller's option, these records will automatically be provided at specified intervals at no additional charge to the CLC Reseller.

Processing of message detail information (CentrexSMART) will be performed by the end user or CLC Reseller at their expense. The end user or CLC Reseller is responsible for all terminal equipment and/or software required to perform such processing.

The CLC Reseller must designate all station lines in a Centrex customer group and or selected facility groups on which CentrexSMART originating and terminating records are to be provided.

Where CentrexSMART is provided, a detailed record may be made for each completed call. At the option of the CLC Reseller, arrangements can be made to provide records of calls attempted as well as calls completed. Under certain conditions, with CentrexSMART, calls may be processed without recording the call detail.

CentrexSMART includes the recording of Account Codes and Authorization Codes where these optional features are provided.

Charges applicable to CentrexSMART Common Equipment are based upon the total number of lines in each end user's Centrex system.

Aggregation and Operational Measurement Reports are available at the CLC Reseller's option at additional charges as specified in 18.9.4. following.

The type/grade of access line required between the serving central office CentrexSMART Common Equipment and the end user's premises will be determined by the CLC Reseller depending upon the terminal equipment utilized to receive the CentrexSMART records. Rates and charges for this access line will apply in addition to rates and charges specified in 18.9.4 following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(A) Regulations (Cont'd)

- (30) Access to Centrex Service in this tariff is available using
Access Advantage Plus (AA+) under terms and conditions set forth (T)
in Cal.P.U.C. No. D6. Rates for Centrex Services using AA+ are (T)
in this Schedule 18.15.3.

The following Centrex Services are not available with AA+: (T)

- Attendant Console and associated attendant features
- Centrex ISDN, Pri, Bri
- Centrex Management Service (CMS)
- Electronic Telephone Termination
- Call Center Management (CCM)
- Outgoing Trunk Queuing
- Cenpath
- Message Waiting Lamp
- Metropolitan Centrex Service
- Dormitory Service
- Centrex Payment Plans
- Restricted Centrex Service
- Airport Intercommunicating Service (AIS)
- Central Office Electronic Tandem Switching (ETS/CO)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(B) Centrex Term Offerings

(1) The Answer

The Utility will waive and or discount the nonrecurring charges of the Centrex lines, Service Establishment Charge (SEC) and Classic Feature Package (CFP) for CLC resellers subscribing to new Centrex service or existing CLC resellers ordering a new common block. The amount the Utility will waive and or discount depends upon the CLC resellers' line size and the length of term agreement.

In order to receive the waiver or discounts, the CLC reseller is required to have:*

- (1) a minimum of two Centrex lines (may include Centrex EBS lines, however may not include Centrex ISDN lines)
- (2) Classic Feature Package on each line; and
- (3) either a 12, 24 or 36 month term agreement. (T)

The chart below determines the CLC resellers' waiver and or amount of discounts.

Line size → Term ↓	2-10 line size	11-20 line size	21-lines and above	(T)
12 Month Term	NRC Discounts: • Line: 10% • CFP: 10% • SEC: No discount	NRC Discounts: • Line: 25% • CFP: 25% • SEC: No discount	NRC Discounts: • Line: 40% • CFP: 40% • SEC: No discount	(N)
24 month Term	NRC Discounts: • Line: 50% • CFP: 50% • SEC: No discount	NRC Discounts: • Line: 60% • CFP: 60% • SEC: No discount	NRC Discounts: • Line: 75% • CFP: 75% • SEC: No discount	(N)
36 month Term	NRC Waiver: • Line: 100% • CFP: 100% • SEC: No discount	NRC Waiver: • Line: 100% • CFP: 100% • SEC: 100%	NRC Waiver: • Line: 100% • CFP: 100% • SEC: 100%	

* Effective April 1, 2003, pending CPUC approval, the Optional Calling Plan requirement to qualify for The Answer is no longer necessary. CLC Resellers in current term offerings must complete their agreement under the terms and conditions at the time they entered into their agreement.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(B) Centrex Term Offerings (Cont'd)

(1) The Answer (Cont'd)

If the CLC Reseller disconnects prior to the expiration of the term agreement (Early Termination), the CLC reseller shall pay the Utility the lesser of the following (Early Termination Fees):

(T)

(a) The sum of all discounts rendered under the terms of this agreement, plus 10% annual interest*, prorated monthly. Discounts are defined to include reductions to monthly tariff rates, full or partial waivers of nonrecurring charges, and any other discounts that have been rendered under the terms of this agreement; or

(b) The total monthly payments or minimum annual commitments remaining on the service term discounted by 10%.

The CLC reseller must maintain a minimum of 80% of the lines purchased under this tariff within the line size range that the CLC reseller selected at the time of the term. If the CLC reseller disconnects more than 20% of the lines, causing a fall below line size range that the CLC reseller selected, the CLC reseller will be assessed the Early Termination Fees as stated above.

(T)

A CLC reseller may migrate from one Centrex term offering to another Centrex term offering and not incur early termination fees as long as:

(a) all lines under the current term offering are migrated to the new term offering

(b) the new term agreement is greater than or equal to the current term agreement and they have been on their current term for at least 4 months.

(T)

CLC Resellers subscribing to The Answer may not migrate to The Solution.

* The annual interest rate shall be calculated as the maximum rate permissible by law, not to exceed the Utility's approved Cost of Capital. In addition, the Utility reserves the right to waive or reduce customer's termination liability amount when the customer migrates to other services provided by the Utility.

(T)

(T)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(B) Centrex Term Offerings (Cont'd)

(1) The Answer (Cont'd)

CLC Reseller subscribing to Centrex services governed under a 96A Contract may not participate in The Answer.

Centrex lines subscribing to The Answer cannot be a part of any other Centrex term offerings. A BTN can only participate in one Centrex Term offering at a time. (T)

Adds, moves and changes will be completed within the established due date intervals and charged at the prevailing tariff rates. Terms and conditions of this offering will continued to apply with adds, moves and changes.

(2) The Solution

The Utility will waive, and or discount the nonrecurring charges of the Centrex lines, Service Establishment Charge (SEC) and Classic Feature Package (CFP) and give a credit to the recurring monthly rate of the Centrex lines for CLC Resellers converting their end users' existing Centrex service from another provider to the Utility. The amount the Utility will waive, discount or credit depends upon the CLC Reseller end user's line size and the length of term agreement. (T)

In order to receive the waiver, discounts or credit, the CLC Reseller is required to have:* (T)

(a) a minimum of three Centrex lines (may include Centrex EBS lines, however may not include Centrex ISDN lines)

(b) Classic Feature Package on each line; and (T)

(D)

(D)

(c) either a 12, 24 or 36 month term agreement. (T)

(T)

* Effective April 1, 2003, pending CPUC approval, the Optional Calling Plan requirement to qualify for The Solution is no longer necessary. CLC Resellers in current term offerings must complete their agreement under the terms and conditions at the time they entered into their agreement. (N)

(N)

|

|

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(B) Centrex Term Offerings (Cont'd)

(2) The Solution (Cont'd)

The chart below determines the CLC reseller's waiver, discounts or credit:

Line size→ Term ↓	3-10 line size	11-20 line size	21-lines and above
12 month Term	0.00 per month per line credit for each line under term <u>NRC Discounts:</u> <ul style="list-style-type: none"> • Line: 25% • CFP: 25% • SEC: 25% 	0.00 per month per line credit for each line under term <u>NRC Discounts:</u> <ul style="list-style-type: none"> • Line:60% • CFP: 60% • SEC: 60% 	0.00 per month per line credit for each line under term <u>NRC Waiver:</u> <ul style="list-style-type: none"> • Line: 85% • CFP: 85% • SEC: 85%
24 month Term	0.00 per month per line credit for each line under term <u>NRC Waiver/Discounts:</u> <ul style="list-style-type: none"> • Line: 50% • CFP: 50% • SEC: 50% 	\$3.53 (R) per month per line credit for each line under term <u>NRC Waiver:</u> <ul style="list-style-type: none"> • Line:100% • CFP: 100% • SEC: 100% 	\$4.36 (R) per month per line credit for each line under term <u>NRC Waiver:</u> <ul style="list-style-type: none"> • Line:100% • CFP: 100% • SEC: 100%
36 month Term	0.00 per month per line credit for each line under term <u>NRC Waiver/Discounts:</u> <ul style="list-style-type: none"> • Line: 90% • CFP: 90% • SEC: 90% 	\$4.15 (R) per month per line credit for each line under term <u>NRC Waiver:</u> <ul style="list-style-type: none"> • Line:100% • CFP: 100% • SEC: 100% 	\$4.77 (R) per month per line credit for each line under term <u>NRC Waiver:</u> <ul style="list-style-type: none"> • Line:100% • CFP: 100% • SEC: 100%

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(B) Centrex Term Offerings (Cont'd)

(2) The Solution (Cont'd)

If the CLC Reseller disconnects prior to the expiration of the term agreement (Early Termination), the CLC reseller shall pay the Utility the lesser of the following (Early Termination Fees): (T)

(a) The sum of all discounts rendered under the terms of this agreement, plus 10% annual interest*, prorated monthly. Discounts are defined to include reductions to monthly tariff rates, full or partial waivers of nonrecurring charges, and any other discounts that have been rendered under the terms of this agreement; or

(b) The total monthly payments or minimum annual commitments remaining on the service term discounted by 10%.

The CLC Reseller must maintain a minimum of 80% of the lines purchased under this tariff within the line size range that the CLC Reseller selected at the time of the term. If the CLC Reseller disconnects more than 20% of the lines, causing a fall below line size range that the CLC Reseller selected, the CLC Reseller will be assessed the Early Termination Fees as stated above. (T)

A CLC Reseller may migrate from one Centrex term offering to another Centrex term offering and not incur early termination fees as long as:

- (a) all lines under the current term offering are migrated to the new term offering
- (b) the new term agreement is greater than or equal to the current term agreement and they have been on their current term for at least 4 months. (T)

CLC Resellers subscribing to The Solution may not migrate to The Answer.

* The annual interest rate shall be calculated as the maximum rate permissible by law, not to exceed the Utility's approved Cost of Capital. In addition, the Utility reserves the right to waive or reduce customer's termination liability amount when the customer migrates to other services provided by the Utility. (T)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(B) Centrex Term Offerings (Cont'd)

(2) The Solution (Cont'd)

CLC Reseller subscribing to Centrex services governed under a 96A Contract may not participate in The Solution.

Centrex lines subscribing to The Solution can not be a part of any other Centrex term offerings. A BTN can only participate in one Centrex term offering at a time.

Adds, moves and changes will be completed within the established due date intervals and charged at the prevailing tariff rates. Terms and conditions of this offering will continued to apply with adds, moves and changes.

(3) A Little Something Extra

The Utility will apply a monthly credit per Centrex line of the recurring monthly rate and waive the non recurring charges of Classic Feature Package (CFP) for Centrex CLC Resellers who are adding lines to their end user's existing Centrex, or for Centrex CLC Resellers who express a desire to leave the Utility. The amount the Utility will credit depends upon the CLC Reseller's end user's line size and the length of term agreement.

In order to receive the credit and waiver, the CLC Reseller is required to have:*

- (a) a minimum of two Centrex lines (may include Centrex EBS lines, however may not include Centrex ISDN lines)
- (b) Classic Feature Package on each line; and
- (c) either a 12, 24 or 36 month term agreement.

(T)

* Effective April 1, 2003, pending CPUC approval, the Optional Calling Plan requirement to qualify for A Little Something Extra is no longer necessary. CLC Resellers in current term offerings must complete their agreement under the terms and conditions at the time they entered into their agreement.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(B) Centrex Term Offerings (Cont'd)

(3) A Little Something Extra (Cont'd)

The chart below determines the CLC Reseller per month credit and waiver:

Line size→ Term ↓	2-10 line size	11-20 line size	21-lines and above
12 Month Term	\$3.11 (R) per month per line credit for each line NRC Waiver: • CFP: 100%	\$3.74 (R) per month per line credit for each line NRC Waiver: • CFP: 100%	\$4.15 (R) per month per line credit for each line NRC Waiver: • CFP: 100%
24 month Term	\$3.53 (R) per month per line credit for each line NRC Waiver: • CFP: 100%	\$4.15 (R) per month per line credit for each line NRC Waiver: • CFP: 100%	\$4.57 (R) per month per line credit for each line NRC Waiver: • CFP: 100%
36 month Term	\$3.74 (R) per month per line credit for each line NRC Waiver: • CFP: 100%	\$4.36 (R) per month per line credit for each line NRC Waiver: • CFP: 100%	\$4.77 (R) per month per line credit for each line NRC Waiver: • CFP: 100%

If the CLC Reseller disconnects prior to the expiration of the Term Agreement (Early Termination), the CLC Reseller shall pay the Utility the lesser of the following (Early Termination Fees):

(a) The sum of all discounts rendered under the terms of this agreement, plus 10% annual interest*, prorated monthly. Discounts are defined to include reductions to monthly tariff rates, full or partial waivers of nonrecurring charges, and any other discounts that have been rendered under the terms of this agreement; or

(b) The total monthly payments or minimum annual commitments remaining on the service term discounted by 10%.

* The annual interest rate shall be calculated as the maximum rate permissible by law, not to exceed the Utility's approved Cost of Capital. In addition, the Utility reserves the right to waive or reduce customer's termination liability amount when the customer migrates to other services provided by the Utility.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(B) Centrex Term Offerings (Cont'd)

(3) A Little Something Extra (Cont'd)

The CLC Reseller must maintain a minimum of 80% of the lines Purchased under this tariff within the line size range that the customer selected at the time of the term. If the CLC Reseller disconnects more than 20% of the lines, causing a fall below line size range that the CLC Reseller selected, the CLC reseller will be assessed the Early Termination Fees as stated above.

(T)

The Early Termination Fee described above will be waived if the CLC Reseller converts their existing "A Little Something Extra" term agreement to a new "A Little Something Extra" term agreement for a service term that equals or exceeds their existing term.

(N)

(N)

CLC Resellers subscribing to A Little Something Extra may not Migrate to The Answer or The Solution.

CLC Resellers subscribing to Centrex services governed under a 96A Contract may not participate in A Little Something Extra.

Centrex lines subscribing to A Little Something Extra cannot be a part of any other Centrex term offerings. A BTN can only participate in one Centrex term offering at a time.

(T)

Adds, moves and changes will be completed within the established due date intervals and charged at the prevailing tariff rates. Terms and conditions of this offering will continued to apply with adds, moves and changes.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(B) Centrex Term Offerings (Cont'd)

(4) Business Solutions

Pacific Bell will discount the Classic Feature Package on two working Centrex Lines with the Classic Feature Package with the Classic Feature Package and the customer meets the following terms and conditions:

- (a) May include Centrex EBS lines, however may not include Centrex ISDN lines
- (b) A 12 month verbal term agreement

The chart below determines the Centrex CLC Reseller customers' amount of discounts.

	Classic Feature Package Discount
Retention* Customer	\$0.06 per line on two working lines

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(B) Centrex Term Offerings (Cont'd)

(4) Business Solutions (Cont'd)

CLC Reseller Customers must verbally commit to a minimum 12-month term agreement to receive the Business Solutions Discount.

In the event of early termination, CLC Reseller customers will be charged an early termination fee equal to the Business Solutions credits applied to the CLC Reseller account from the time of the verbal commitment until early termination.

If a CLC Reseller customer exceeds their 12-month verbal commitment, they will continue to receive monthly credits as long as they continue to qualify pursuant to the regulations as set forth within this tariff.

A CLC Reseller customer may migrate from one Centrex term offering to another Centrex term offering and not incur early termination fees as long as:

- (1) All lines under the current term offering are migrated to the new term offering
- (2) The new term agreement is greater than the current term agreement and they have been on their current term for at least 4 months.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.1 General (Cont'd)

(B) Centrex Term Offerings (Cont'd)

(4) Business Solutions (Cont'd)

CLC Reseller Customers subscribing to Centrex services governed under 96A Contract may not participate in Business Solutions.

This package is available to CLC Reseller business customers who have Centrex or Centrex EBS lines only, where facilities and operating conditions permit.

(N)

Continued

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.2 BASIC FEATURES

- A. Centrex CO service may be provided from Electronic Switching System (ESS), or Digital Switching System (DSS), including but not limited to the DMS 100 and #5ESS type central office equipment located on the Utility's premises. The service is furnished subject to the availability of the necessary switching and control equipment. Variations in the switching and control equipment used may cause differences in the operation or availability of certain features.

Centrex CO Service consists of two basic, distinct components: Basic Centrex Features and Basic Centrex Access.

1. The Basic Centrex Features component provides the call-processing features included in basic Centrex service as set forth in C. following.

2. The Basic Centrex Access connects the CLC Reseller premises to the Utility's CO. The use of these facilities is limited to those services provided for in this tariff schedule. Basic Centrex Access consists of all the Utility's CO equipment, including exchange access trunking, and outside plant facilities that are needed to connect the serving CO to the Utility Network Interface or its equivalent.

A Separate rate element applies to each component as provided for in 18.9.4., following.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.2 Basic Features (Cont'd)

(B) The following call-processing features are included in basic Centrex service and are provided under control of the common equipment of the central office switching system:

(1) Direct inward dialing to stations and attendant positions of the Centrex system.

(2) Station line identification and billing of outward dialed toll and Zone 3 of zone calling (ZUM) unit calls.

(3) Intercommunication between stations of the same Centrex system.

(4) Call Transfer

(a) Station-controlled transfer of calls to other stations of the same Centrex system. This feature also allows a station user to hold a call and originate a call to another station inside the system for consultation and add-on purposes. Only one station outside the Centrex system may be involved in the transfer arrangement. Station transfer and add-on connections are subject to transmission limitations. 2) Call Transfer - Individual - All Calls: Consultation Hold - All Calls; and Three-Way Calling - All Calls. A station user may hold any established call by flashing the switchhook, and on the same line originate a call to another telephone in or outside the Centrex system for private consultation. After the called person's answer or consultation, the station user can by flashing the switchhook a second time, either:

- Return to the original call that was held, after the second station user hangs up,

or

- Add the second station user to the original call (Three-Way Calling)

The station user can also transfer the second station user to the original call by hanging-up after utilizing the Consultation Hold-All Calls and/or the Three-Way Calling feature. Only one party may be outside the Centrex system on the call transfer.

Calls cannot be transferred to high risk or international destinations. The capability to transfer calls to high risk destinations, including international calls is provided by the optional feature as defined in (A)(4)(s) preceding.

(N)
|
(N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.10 CENTREX (Cont'd)

18.9.2 BASIC FEATURES (Cont'd)

B. The following call-processing features are included in basic Centrex service and are provided under control of the common equipment of the central office switching system: (Cont'd)

5. Station number hunting series-sequential and nonsequential order or circular hunting.
6. Automatic interception of calls to unassigned station numbers and routing to a common recorded announcement, which is located in the Central Office.
7. Night answer any station. This feature is controlled at the attendant position. When activated, incoming calls to the primary listed directory number of the system activate a common alerting signal on the premises. These calls may then be answered by any nonrestricted station in the system by dialing a prearranged code.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.2 BASIC FEATURES (Cont'd)

B. The following call-processing features are included in basic Centrex service and are provided under control of the common equipment of the central office switching system: (Cont'd)

8. Flexible night service: Centrex attendants equipped with compatible Customer Premises Systems (CPS) and Call Forwarding - Variable (limited or unlimited) are capable of establishing selected Listed Directory Numbers (LDN) as night connections within the limitation of the serving feature.

9. Touch-Tone Calling Service

10. First eight treatment codes or line class codes per primary station line.

11. Single-Digit Dialing service is offered with ESS/DSS type Centrex-CO service where the switching equipment is suitably equipped. This feature permits a station user to reach selected lines or other internal facilities for special customer services by dialing a single-digit code.

C. These features are available to all stations of a Centrex system which are located at a designated primary location. The basic features of a Centrex system may be extended to stations of the same system located at secondary locations of the same CLC Reseller end user customer where facilities and operating conditions permit.

D. Provisions of Centrex service and its optional features is subject to the availability of the required central office switching equipment, call processing and feature capacity. It also may be limited by the availability of facilities and local operating conditions. All station-controlled features involving multiple line connections are subject to transmission limitations, e.g., Consultation Hold, Three-Way Calling and Conferencing.

E. Reserved

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)
18.9 CENTREX (Cont'd)

(N)

18.9.3 OPTIONAL FEATURES

A. Attendant Camp-On and Indication of Camp-On

An incoming exchange network (listed directory number) or Common Control Switching Arrangement (CCSA) attendant call which the attendant attempts to complete to a busy station line within the Centrex system is held waiting until the called station becomes idle. The called station is then automatically rung and connected to the incoming call upon answer.

Indication of Camp-On is furnished with Attendant Camp-On and provides an audible burst of tone to the busy called station to indicate that the incoming call is camped on. Subsequent bursts of tone are applied each time the attendant leaves the waiting connection after reverifying the caller's desire to wait.

B. Attendant Transfer

The station user, by momentarily depressing and releasing the switchhook, signals and adds the attendant to the connection. The attendant may then transfer the incoming call to another station of the same Centrex system. The Attendant Transfer feature and the station transfer feature cannot be provided to the same Centrex station.

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)
18.10 CENTREX (Cont'd)
18.9.3 OPTIONAL FEATURES (Cont'd)

C. Automatic Callback

Automatic Callback permits a primary station line user who attempts an intercommunication call to a busy primary station line to be automatically connected to that line when both called and calling lines are subsequently idle. Automatic Callback is only operational for intercommunication calls between primary station lines served by the same Centrex system.

A calling primary station line is permitted only one Automatic Callback request at a time. Once requested, Automatic Callback will remain active for a period not to exceed thirty minutes unless deactivated by the calling primary station line.

D. Advanced Private Line Termination (APLT)

APLT is a termination designed primarily for use with Enhanced Private Switched Communication Service (EPSCS) access lines but can be used to terminate dial tie lines (tandem and non-tandem), and Common Control Switching Arrangement (CCSA) access lines when required.

E. Busy Verification

The attendant may establish a connection to an apparently busy station line to determine if the station line is in working order. When the attendant, with live transmitter, is connected to a busy station line, periodic bursts of tone are applied to alert the talking parties to the attendant's presence.

Continued

(N)

(N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)

F. Call Forwarding

1. Variable

a. (Limited)

When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same Centrex system, or to the attendant position. The attendant may also activate this feature for a station line user.

b. (Unlimited)

The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the Centrex system or to station lines within the same Centrex system. The attendant may not activate this feature to a telephone number outside the Centrex system for a station line user. Calls forwarded outside the Centrex system are subject to the appropriate charges for local and toll messages.

- c. In ESS central offices either Call Forwarding Variable Limited or Unlimited but not both may be provided in the same Centrex system. Call Forwarding Variable Limited and Unlimited may be provided in the same Centrex system in DSS central office.

2. Call Forwarding - Busy Line

Automatically routes direct-in-dialed calls to the attendant, to any other station line, or to another number outside the Centrex system in those offices that are suitably equipped or within the same serving central office as the Centrex, when the called station line is busy. Calls forwarded outside the Centrex system or within the same serving central office as the Centrex are subject to the appropriate local and toll message charges.

Continued

(N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)
- F. Call Forwarding (Cont'd)

3. Call Forwarding - Don't Answer

Automatically routes direct-in-dialed calls to the attendant, to any other station line, or to another number outside the Centrex system in those offices that are suitably equipped or within the same serving central office as the Centrex system, when the called station line does not answer within a prescribed time interval. Calls forwarded outside the Centrex system or within the same serving central office are subject to the appropriate local and toll message charges.

4. Call Forwarding Over Private Facilities

Call Forwarding Over Private Facilities (CFPF) incorporates and expands Call Forwarding - Variable capabilities. CFPF allows a Centrex Primary Station user to have incoming calls forwarded to a location outside the Centrex group using a specific selected facility or network which may include Common Control Switching Arrangement (CCSA), Enhanced Private Switched Communications Services (EPSCS), Wide Area Telecommunications Service (WATS), senderized tie lines/special access voice grade channels and DDD.

5. Call Forwarding - Reminder Ring

Call Forwarding Reminder Ring provides for a distinctive ringing signal to be furnished to a Call Forwarding variable or Call Forwarding Over Private Facilities equipped primary station line at the time a call is forwarded.

6. Automatic Forwarding Over Customer Facilities

Automatic Forwarding Over Customer Facilities (AFCF) is an arrangement that allows incoming calls to an AFCF Directory Number to be automatically forwarded to a Utility provided private facility which may include Direct Digital Interface, Tie Lines and Special Access Voice Grade Channels. Each AFCF arrangement consists of a Directory Number and the specific private facility the calls are forwarded to.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

F. Call Forwarding (Cont'd)

7. Call Forwarding - Personal Call Screening

Call Forwarding - Personal Call Screening incorporates and expands Call Forwarding Variable capabilities. Personal Call Screening permits a station, that has been programmed to have calls forwarded to it, to be able to transfer the call back to the original called station.

8. Call Forwarding - Customer Programmable

Call Forwarding - Customer Programmable (CFCP) permits a station user to activate, change and/or deactivate the forwarded to number by dialing an activation/deactivation code. The station user may activate/deactivate Call Forward Busy and/or Call Forward Don't Answer and program the forward to number from the station. Incoming calls presented to a busy line can be forwarded to one alternate number while calls presented to an unanswered line can be forwarded to a different number. When this feature is activated by the station user all incoming calls will be automatically forwarded to the station user's programmed telephone number outside the Centrex system or to a station line within the Centrex system when the station is busy or unanswered. Calls forwarded outside the Centrex system are subject to the appropriate charges for local, ZUM and toll messages.

9. Call Forwarding - Internal/External Splits

Call Forwarding Internal/External Splits automatically forwards incoming calls to different internal or external telephone numbers based on call origination. A call that originated internal to the Centrex system will be forwarded to a predetermined number internal or external to the system and calls originating external to the Centrex system may be forwarded to a different predetermined internal or external telephone number. Calls forwarded outside the Centrex system are subject to the appropriate charges for local, ZUM and toll messages.

Continued

(N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)

G. Call Hold

A station user may "hold" any call in progress by flashing the switchhook and then by dialing a "hold" code, clear the same line for the purpose of originating another call or returning to the previously held call. Only one call per station line may be held at one time. The "held" call cannot be added to the second call.

H. Call Pickup

A station user may answer any call directed to another station line within his own preset pickup group by dialing a special code. If more than one station line in the pickup group has an unanswered incoming call, the individual call to be answered will be selected by the switching system.

I. Directed Call Pickup (With or Without Barge-In)

1. A station user may answer calls directed to any other station line in the Centrex system by dialing the unique answer code and the number of the station to be answered. The station for which calls are to be picked up must be arranged for Directed Call Pickup.
2. The station picking up the call and the station whose calls are to be picked up must be in the same Centrex group. With Directed Call Pickup, the call pickup group may be the entire Centrex system. The number of primary station lines in a call pickup group is generally limited by the audible or visual facilities used to provide suitable identification of the primary station line that is ringing.

J. Directed Call Park

Directed Call Park allows Centrex stations to park a call against any other Centrex station directory number within the same group. The call may be retrieved from any other station.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

(K) Direct Inward Dial to Direct Outward Dial (DID - DOD) Transfer

DID - DOD Transfer is an optional feature arrangement available to Centrex services equipped with Call Transfer - All Calls or Universal Call Transfer feature capability. (T)

It allows a Centrex station user to transfer a direct inward dial call to a telephone number outside of the Centrex system. Once the transfer has been established, the Centrex station user either may remain with the call or hang up to complete the transfer, without disconnecting the outside parties. The Centrex station user who hangs up from an established transfer may continue to originate and receive calls normally.

(L) Call Waiting

(1) Call Waiting allows an incoming DID call to a busy line to be held while an audible burst of tone is provided to the busy station line connection to indicate that a call is waiting.

(2) Call Waiting, Call Forwarding - Busy Line and Attendant Camp-On features cannot be provided to the same Centrex line.

Continued

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

L. Call Waiting (Cont'd)

3. Call Waiting Originating

This option is provided in addition to Option 1. listed above and may be provided separately. The option allows an originating party to initiate a call waiting indication on all Centrex intragroup station-station calls.

4. Intragroup Call Waiting

- a. This option, provided per Centrex group, allows those Centrex stations with the Call Waiting option to receive indication of call waiting on intragroup calls. These calls include station-station tie trunk (regular and satellite), and attendant calls.
- b. Call Waiting Intragroup is only provided with Call Waiting Incoming. When Call Waiting Intragroup is ordered, all Centrex lines equipped with Call Waiting Incoming will be equipped with Call Waiting Intragroup.

5. Call Waiting Originating and Call Waiting Intragroup features are applicable only to the lines of the same Centrex group.

6. Dial Call Waiting

Dial Call Waiting (DCW) allows originating Centrex station users to invoke call waiting service on selected intragroup calls by dialing the DCW access code followed by the extension number of the station to be call waited.

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

M. Conference Calling

1. A station user may establish a conference connection of up to six (ESS) or thirty (DSS) conferees (including self) without the aid of the attendant. Depending on the switching system, limitations exist on the number and types of trunks that may be included in the conference in lieu of station lines of the same Centrex.
2. Conference Equipment provides for the conferencing of five or less primary station lines where facilities and operating conditions permit.
3. Furnished only where attendant equipment is installed. Subject to transmission limitations the following may be included in the conference connection at any one time, in lieu of two primary stations:
 - a. Two tie lines/special access voice grade channels or
 - b. One central office trunk, WATS line, switched services network access line and one tie line/special access voice grade channel.
4. Preset Conference

Permits a station user to establish a preset conference with up to twenty-five (25) total conferees. This is achieved by dialing a specific Directory Number (DN) which invokes simultaneous ringing of the conferees preselected through the use of a data table.

Continued

(N)

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(N) Speed Calling

(1) A station user may assign abbreviated codes to certain called numbers. This permits the station user to dial the selected numbers using fewer digits than normally required.

(2) Two types of speed calling lists are available:

Short list - may be either an individual or group list and may contain from six to ten telephone numbers per list.

Long list - may be either an individual or group list and may contain from thirty to seventy telephone numbers per list.

The quantity of numbers in a Speed Calling list will vary with switching technology. Options include either fixed list or station user changeable list. Group Speed Calling requires a minimum of two station users.

(3) Each primary station line may access one list of each type. The rates shown apply to each list furnished. Individual speed calling list is not available to station lines assigned in multiline hunting.

(4) Where available in the switching equipment, the station user may add, remove or change telephone numbers in his speed calling list by dialing a special code followed by the new entry.

(O) Direct Inward System Access (DISA)

Direct Inward System Access allows authorized outside callers to access Centrex service and facilities without attendant assistance. The caller gains access by dialing a DISA directory number, a seven (7) or ten (10) digit number or an Inward Wide Area Telephone Service then number, enters an authorization code and the called number.

Material omitted now on Sheet 1025-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(P) CentrexSMARTsm

(T)(L)

- (1) CentrexSMART provides a record, on terminal equipment located on the end user's premises, of calls originating from Centrex station lines and terminating to locations outside the system. Facility groups may also be designated as requiring originating and/or terminating records.
- (2) Standard station message activity records will contain the originating number, destination number, date, time and duration of call, facility utilized, and account codes.
- (3) The Aggregation option will allow a CLC Reseller to have call details from several of its Centrex systems aggregated into a single data stream.
- (4) The Operational Measurement Reports option provides a Graphical User Interface (GUI) that will allow the end user or CLC Reseller to manipulate certain switch based traffic reports.

(N)

(N)

(L) Formerly on Sheet 1025.

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

Q. Customer Dialed Account Recording (CDAR)

Permits Centrex stations and attendants to dial an account or project number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

1. CDAR will be furnished where facilities and operating conditions permit.
2. CDAR may be used in connection with exchange trunks provided with the Centrex service, with intrastate and interstate outward WATS access lines and where the CLC Reseller subscribes to 100% Call Detail over access lines to a Common Control Switching Arrangement (CCSA) from a suitably equipped central office.
3. Rates and charges applicable to providing message detail with CDAR detail are as shown in Schedule Cal.P.U.C. No. A10.5.1, Supplemental Billing Service.
4. Account, project number or authorization codes may not exceed 8 digits.
5. The nonrecurring charge shown in 18.9.4 following, applies where any type of outward WATS facilities are included in a CDAR arrangement.
6. CDAR Non-Billed Record Identification (NBRI) is a feature that gives the Centrex attendant the capability of recording CDAR information up to a maximum of 8 digits for incoming calls on an AMA account number record before extending the call to a Centrex station line or other line terminated in the Centrex system.
7. With NBRI the Centrex attendant can extend incoming calls with CDAR information to Centrex station lines and other lines where facilities and operating conditions permit.
8. In addition to the following rates and charges for Centrex NBRI shown in 18.9.4 following, the CLC Reseller must subscribe to Supplemental Billing Service which is filed in Schedule Cal.P.U.C. No. A10.5.1.

(N)

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R. Distinctive Ringing and Call Waiting Tone

1. Distinctive Ringing and Call Waiting Tone are furnished in different classes which permit primary station line users to identify the source of calls. These three classes identify:

Class	Call Source
A	Intercommunication
B	Direct inward dialed local and toll Attendant completed CCSA access line Tie line/Special Access Voice Grade Channel
C	Preemptible SCAN (Autovon) access line Call Waiting-Originating

2. Distinctive Ringing is furnished to indicate the source of calls to idle primary station lines. Distinctive Tone is furnished to indicate the source of calls to busy primary station lines equipped for Call Waiting optional service features.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R. Distinctive Ringing and Call Waiting Tone (Cont'd)

3. A Distinctive Ringing/Tone is furnished to each class and is used to identify all call sources within each class.
4. Class A ringing/tone is not furnished separately and is included at no additional charge to primary station lines arranged for Class B ringing/tone. Class C ringing/tone may be furnished separately or in association with Class B ringing/tone.
5. Class C tone associated with Call Waiting-Originating will only be provided where all primary station lines in the same Centrex group are commonly arranged for Class C tone.
6. Where a Centrex system is arranged for Class B ringing/tone, Class C ringing will be provided to identify night service arrangement extended calls to primary station lines at no additional charge.

S. Outgoing Trunk Queueing (OTQ)

OTQ is a feature that will provide queueing of outgoing WATS calls placed over Tie Line/Special Access Voice Grade Channels or by primary lines. OTQ will hold calls in queue for a specified length of time before routing them to the DDD network or overflow tone.

T. Reserved

Continued

(N)

ACCESS SERVICE

- 18. SERVICES FOR RESALE(Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)

U .Reserved

(N)

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

V. Source Billing of Attendant-Handled Calls (SBAC)

1. Source Billing of Attendant-Handled Calls (SBAC) is a feature that permits calls extended by the attendant to be recorded as an AMA entry which includes identification of the station number of the source party who requested the attendant assistance and an indication that the call was handled by the attendant.

The AMA record of SBAC calls may be included with the detailed of other calls when the CLC Reseller subscribes to Schedule Cal.P.U.C. No. A10.5.1, Supplemental Billing Service.

2. SBAC is offered with switching equipment where the office is suitably equipped.
3. SBAC is a Centrex feature that is available to all Centrex attendant facilities in the Centrex group that has this feature. A source party must be internal to the master Centrex complex that includes the attendant. The source parties included are:
 - a. Centrex line.
 - b. Centrex satellite tie-trunk.
 - c. Regular tie-type trunk.

W. Sectional Billing Service

1. The Utility will render to the CLC Reseller, two or more sectional bills as determined by the CLC Reseller.
2. A sectional bill may include all local message usage, zone calling (ZUM) units and toll charges, credits, rates and charges for exchange service, supplemental equipment, directory listings and classified directory advertising charges associated with Centrex station line numbers included in each sectional bill.
3. Other rates and charges considered to be common to the Centrex system not normally associated or identified with Centrex station lines will be included on one of the bills designated by the CLC Reseller.
4. Each sectional bill will be rendered to the CLC Reseller who is responsible for the payment of all sectional bills applicable to the service:
 - a. Where primary lines arranged for attendant and station transfer are combined within the same Centrex service, and the CLC Reseller requests Sectional Billing Service, two sectional bills will be provided at the rates and charges shown for "first sectional bill" and "each additional sectional bill".

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

X. Flexible Route Selection Service (FRS)

1. FRS is offered with switching equipment where the office is suitably equipped and where the capacity of the office is sufficient to provide FRS without affecting other services.
2. FRS is a Centrex optional feature designed to select the most economical routing at any given time for a dialed outgoing call over a variety of a CLC Reseller available facilities. The most economical route may be a WATS access line, CCSA - offnet, separate local exchange trunk. Special access voice grade channels and Direct Digital Interface connections used for off-network dialing may be included as a possible route. The switching equipment will attempt to complete a call over a maximum of four such routes, and if these are found to be busy, will complete the call over the local trunks furnished with the Centrex service. FRS is activated by dialing an access code followed by the telephone number. The maximum number of digits dialed for a telephone number may vary depending on the proper program updates of the serving central office.
 - a. Certain types of calls will always be completed over the local trunks of the Centrex service: operator-handled calls, calls within the local calling area, calls over facilities not accessed by the flexible route selection access code, etc. Zum Zone 3 and IntraLATA toll calls may be completed over the CLC Reseller private facility.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

X. Flexible Route Selection Service (FRS) (Cont'd)

- b. Where the CLC Reseller wishes to restrict or permit outgoing traffic to predetermined prefixes or codes, rates and charges for exchange and message toll diverting or toll restrictor equipment apply.

- 3. A route is a CLC Reseller private facility used to complete direct dialed chargeable calls:

- a. WATS access line (by band or service area),

- b. CCSA - offnet,

- c. separate local exchange trunk,

- d. Outgoing tie lines and special access voice grade channels from the Centrex and Direct Digital Interface connections which are used for off-network dialing at the distant location are usable as FRS routes on a non cut-through basis only and are subject to limitations of facilities and operating conditions.

A route may consist of one or more lines of the same type of facility that the station user may use to reach a distant telephone number. The maximum number of digits dialed for a telephone number may vary depending on the proper program updates of the serving central office.

- 4. A pattern is a route sequence to be followed in completion of a call. It is a priority list of routes over which calls to a group of prefixes or codes are directed. The number of patterns required is governed by the type and variety of private facilities to which the CLC Reseller subscribes.

- a. FRS installed prior to (March 21, 1991): Where the choice of more than one route is available for completion of calls within a Numbering Plan Area (NPA), 6-digit translation (USOC item ECR) is required for each NPA involved. Rates and Charges shown in 18.9.4 are applicable.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

X. Flexible Route Selection Service (FRS) (Cont'd)

5. Charges applicable to changes and rearrangements:

- a. FRS installed prior to (March 21, 1991): Where a change in capacity of patterns is required, the rates and charges for the new pattern capacity shown in 18.9.4 following apply.
- b. Rates and Charges 18.9.4 for FRS installed prior to (March 21, 1991) and 18.9.4 for FRS installed on or after (March 21, 1991). following, do not apply where a pattern has been established in accordance with the request of the CLC Reseller and subsequent changes in telephone prefixes or codes are initiated by the Utility that affect such patterns.

6. When identification of the calling primary Centrex station line number is desired for calls routed over an outgoing WATS line via FRS, the CLC Reseller must subscribe to Supplemental Billing Service which is filed in Schedule Cal.P.U.C. No. A10.5.1. Station lines from another PBX or Centrex that access the FRS by using or special access voice grade channels can not be identified, only the special access voice grade channels group number will be shown.

7. Separate local exchange trunks that are used as a route in the FRS may be assigned from a different prefix than that of the Centrex service.

8. Non-Billed Record Identification (NBRI), can provide Individual Station Billing (ISB) for tie lines/special access voice grade channels that are used for network calling.

9. An Expensive Route Warning Tone indicates when a more expensive route is being used. The CLC Reseller must designate which routes are to receive the tone.

Continued

(N)

ACCESS SERVICE

- 18. SERVICES FOR RESALE(Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)

Y. Reserved

Z. Reserved

(N)

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

AA. Individual Billing Directory Number (IBDN) for outgoing WATS calls

1. IBDN is offered with switching equipment where the office is suitably equipped and where the capacity of the office is sufficient to provide IBDN without affecting other services.
2. IBDN is a Centrex feature designed to identify the calling Centrex primary or primary semi-restricted line by number when calls are placed over outgoing WATS lines.
3. Lines from another PBX or Centrex that access the outgoing WATS lines by using tie lines or special access voice grade channels can not be identified, only the group number will be shown.
4. In addition to the rates and charges for Centrex IBDN shown in 18.9.4. following (USOC: 53Z) the CLC Reseller must subscribe to Supplemental Billing Service which is filed in Schedule Cal.P.U.C. No. A10.5.1. Supplemental Billing Service is required for each WATS bill arranged for Centrex station line identification.
5. When a WATS billing number is changed, the one time charge will be equivalent to the one time charge for IBDN as shown in 18.9.4. following.
6. Centrex systems that are equipped with IBDN cannot be arranged for Sectional Billing.

(N)

Continued

(N)

ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)

BB. Reserved

(N)

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

CC. Foreign Exchange and Foreign Prefix Centrex Service

1. Foreign Exchange Centrex Service

- a. Foreign Exchange Centrex Service provides service from a contiguous and non-contiguous exchange or district area other than the exchange or district area in which the primary location (as defined in Schedule Cal.P.U.C. No. A2.1.1) is located.
- b. Foreign Exchange Mileage Rates are in addition to rates and charges for Centrex Service as shown in this schedule. Foreign Exchange Mileage Rates apply to all Centrex station lines and to special access voice grade channels that are required for each attendant position and associated equipment. To determine the Contiguous Foreign Exchange Mileage, the distance will be measured from the customer's primary location to the nearest point on the common exchange/district area boundaries. To determine non-contiguous mileage, distance will be measured from rate center to rate center.
- c. If special access channels other than voice grade are required for the operation of the attendant positions and associated equipment, apply appropriate mileage rates as shown in Schedule Cal.P.U.C. No. A10.2.
- d. Foreign Exchange Centrex Service will only be offered where facilities and operating conditions affecting transmission, signaling and timing characteristics permit.
- e. No foreign exchange business message or dollar allowance will be given to Centrex lines.
- f. Message Usage and Allowances will apply.

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

CC. Foreign Exchange and Foreign Prefix Centrex Service (Cont'd)

g. Only one free directory listing will be offered for the Listed Directory Number (LDN), it will appear in the telephone directory that covers the exchange from which the Foreign Exchange Centrex Service is served.

2. Foreign Prefix Centrex Service

a. Foreign Prefix Centrex Service provides service within an exchange or district area from a central office other than the central office normally serving the area in which the primary station is located.

b. Foreign Prefix Mileage Rates are in addition to rates and charges for Centrex Service as shown in this schedule. Where facilities and operating conditions permit, a prefix furnished within an exchange or district area from a central office other than the normal serving central office, will be furnished subject to mileage charges for the airline distance between these central offices.

c. If special access channels other than voice grade are required for the operation of the attendant positions and associated equipment, apply appropriate mileage rates as shown in Schedule Cal.P.U.C. No. A10.2.

d. Foreign Prefix Centrex Service will only be offered where facilities and operating conditions affecting transmission, signaling and timing characteristics permit.

(N)

Continued (N)

ACCESS SERVICE

18. SERVICES FOR RESALE(Cont'd)
18.9 CENTREX (Cont'd)
18.9.3 OPTIONAL FEATURES (Cont'd)

DD. Metropolitan Centrex Service

1. Metropolitan Centrex service consists of a group of two or more Centrexes or a combination of Centrexes and Compatible Customer Provided Systems furnished to a CLC Reseller for resale to a single end user that are associated with each other. A unified Centrex service is provided through the use of associated dialing patterns at each Centrex, access to attendant facilities, dedicated connecting circuits between the various primary Centrex services, special call transfer treatment and dialed access to other special features.
 - a. In a Metropolitan Centrex arrangement there are typically one main and the remainder secondary Centrexes or Compatible CLC Reseller Provided Systems.
 - b. Connecting circuits referred to in rates and charges are priced in accordance with rates, charges and regulations applicable to tie lines, special access voice grade channels or miscellaneous voice grade signal channels as shown in Utility's applicable tariffs.

(N)

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

DD. Metropolitan Centrex Service (Cont'd)

2. Metropolitan Centrex Service provided to a CLC Reseller for use by their end user served by more than one switching equipment may be:

- a. Main Satellite Centrex service,
- b. Multi-location Centrex service, or
- c. Centralized Attendant Centrex service.

3. Types of Metropolitan Centrex Service is provided using features shown in Rates and Charges in 18.9.4. following, in addition to rates and charges applicable to other service, equipment and facilities. Such service will be furnished where facilities and operating conditions, including transmission considerations are the provision of proper supervision, are adequate to provide the requested service without adversely affecting service to other Utility end users, CLC Resellers or its end user or cause harm to Utility's exchange and message toll network.

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)
- DD. Metropolitan Centrex Service (Cont'd)

4. The difference between types of Metropolitan Centrex Service identified in 2 above occur with respect to how features are used in conjunction with other available features.

5. Attendant positions are located at:

- a. Main Centrex with Main Satellite Centralized Attendant Centrex services. (No attendant positions at secondary Centrexes.)
- b. Each main and secondary Centrex with Multi-location Centrex service, and in some Multi-location configurations, not at a secondary location.

6. Listed Directory Number (LDN) and direct-inward-dialed (DID) calls enter at:

- a. Main Centrex with Main Satellite Centrex service.
- b. Each main and secondary Centrex or Customer Provided System with Centralized Attendant and Multi-location Centrex service.

7. Direct-outward-dialed (DOD) calls leave each main and secondary Centrex with Main Satellite, Centralized Attendant and Multi-location Centrex services. When a CLC Reseller Provided System is used with Centralized Attendant Service, DOD calls can be placed from it. A secondary Centrex may use trunks of the main Centrex for DOD calls with Main Satellite Centrex Service instead of DOD trunks at the secondary Centrex.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

DD. Metropolitan Centrex Service (Cont'd)

8. Implementation of the three basic call transfer features between main and secondary Centrexes or a CLC Reseller Customer Provided System is provided in accordance with the following:

- a. Where attendant transfer on incoming calls from a party external to the Centrex is provided at the main Centrex, stations at main and secondary Centrexes or CLC Reseller Customer Provided Systems may be rotary dial and/or Touch-Tone.
- b. Where station-controlled dial transfer on incoming calls from a party external to the Centrex is provided at the main Centrex, attendant transfer service may be provided at the secondary.
 - With Main Satellite Centrex Service the stations at the main Centrex may be rotary dial and/or Touch-Tone, the stations at the secondary Centrex must be Touch-Tone only.
 - With Multi-location and Centralized Attendant Centrex services the stations at the main and secondary Centrexes or CLC Reseller Customer Provided Systems must be Touch-Tone.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

DD. Metropolitan Centrex Service (Cont'd)

8. Implementation of the three basic call transfer features between main and secondary Centrexes or a CLC Reseller Customer Provided System is provided in accordance with the following: (Cont'd)

c. Centrex service with the Call Transfer-Individual-All Calls option permits add-on, consultation hold and transfer of more calls types but does not permit dial transfer on all possible station calls.

- The stations at the main and secondary Centrexes may be rotary and/or Touch-Tone.

9. Where Metropolitan Centrex Service is furnished, attendant and station transfer for primary stations within the same Centrex service at main or secondary Centers may not be combined.

10. In Metropolitan Center Service the basic numbering plan may require uniform numbering throughout all the switching machines. Stations of one of the Centers may dial stations of another without having to dial a special access code. Stations dial the same number of digits to reach each other.

11. Where Listed Directory Number (LAN) trunks terminate in secondary Centers or CPC Reseller Customer Provided Systems not equipped with attendant positions:

a. The LAN trunks will be furnished as a group of trunks separate from the local trunk facilities of the Centrex service and rated in accordance with rates and charges shown in Schedule Cal.P.U.C. No. A5.3.

b. The LDN trunks are extended to the attendant position at the main Centrex via connecting circuit facilities.

c. The attendant can distribute calls to stations at main and secondary Centrexes or CLC Reseller Customer Provided Systems. Release link operation is available with Centralized Attendant Centrex service.

12. Attendant assistance calls from stations may be routed to an attendant at a remote location and then on to other facilities furnished at that remote location Centrex, such as OUTWATS, CCSA access lines, etc.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

DD. Metropolitan Centrex Service (Cont'd)

13. Optional features and supplemental service will be provided in accordance with charges, rates and regulations in Utility's applicable tariff schedules.

14. Where other equipment arrangements and facilities are requested for use with Metropolitan Centrex Service they will be provided at rates and charges shown in Utility's applicable tariffs except where additional costs are involved. In that case they will be subject to prior authorization of the Public Utilities Commission of the State of California.

15. Charges for changes and rearrangements in the configuration of service features and facilities used with Metropolitan Centrex Service shall be in accordance with Utility's tariffs appropriate to the specific service features and facilities involved or in accordance with the provision of Schedule Cal.P.U.C. No. 175-T, Section 18.13.

EE. Uniform Call Distribution (UCD) ESS

1. The UCD feature is furnished at the rates and charges as shown in 18.9.4. following, which are in addition to other charges and rates for Centrex service. It permits even distribution of incoming calls over a group of lines arranged for hunting when the assigned number of the hunting group is called. It is available to a CLC Reseller whose Centrex service is furnished by use of a ESS central office equipped with the required call processing and feature capacity and where operating conditions permit.

a. 800 Service and Tie Line/Special Access Voice Grade Channels may be terminated in the UCD for incoming calls. The incoming calls will be routed directly to the UCD pilot number via 800 Service when the UCD is arranged for queueing¹.

b. Lines furnished in a group may consist of primary, primary restricted or primary semi-restricted or any combination of such lines provided in 18.9.4 following.

NOTE 1: If all station lines and queue are busy, calls will ring without an answer.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

EE. Uniform Call Distribution (UCD) ESS (Cont'd)

1. The UCD feature is furnished at the rates and charges 18.9.4. following, which are in addition to other charges and rates for Centrex service. It permits even distribution of incoming calls over a group of lines arranged for hunting when the assigned number of the hunting group is called. It is available to a CLC Reseller whose Centrex service is furnished by use of a IESS central office equipped with the required call processing and feature capacity and where operating conditions permit. (Cont'd)

c. When UCD is furnished to a group of lines, certain features are unavailable and others, if requested, must be provided to all lines in the group.

- Features unavailable in the UCD hunting group:

Call Forwarding - Variable, Busy Line and Don't Answer.

Call Pickup.

Call Waiting - audible indication.

Directed Call Pickup.

- Features limited in the UCD hunting group. When these features are requested, they must be furnished to all lines in the group at the appropriate rates.

Call Hold

Speed Calling (6, 30 and customer changeable)

2. Queueing - Queueing is an option that may be added to the UCD arrangement. Queueing permits calls, in excess of available lines in a UCD group, to be held in the central office and distributed in their order of arrival to lines in the UCD group as the lines become available.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

EE.a. Uniform Call Distribution (UCD) - Digital Switching Systems (DSS)

UCD-DSS distributes calls evenly to Centrex primary, semi-restricted or interior lines (Centrex lines), provided service is from a central office switching system. The UCD-DSS feature offering is furnished at the rates and charges as defined in 18.9.4., following.

The UCD Group may contain up to a maximum of five primary system telephone numbers. These numbers may be associated with local telephone numbers (same central office), 800 service numbers, Special Access Voice Grade Channels numbers or any combination of such numbers. Local telephone numbers are included in the UCD Group rate. The rates and charges associated with, 800 Service and Special Access Voice Grade Channels are in addition to the rates and charges applicable to the UCD Group. Charges apply as defined in their respective tariff schedules.

Calls to the assigned telephone numbers within the UCD group are distributed to Centrex lines equipped with the UCD line feature, provided the Centrex lines are activated to receive calls. Centrex lines arranged for UCD operation may activate any UCD group within their Centrex system and receive calls from that group. If no UCD Centrex lines are activated to receive calls from a UCD group, the UCD will direct the calls to a predetermined number.

UCD activation does not prevent Centrex lines from originating or receiving calls normally.

Queueing is a standard feature arrangement to the UCD and permit calls, in excess of available lines, to be held in the central office and distributed in their order of arrival. CLC Reseller may arrange for a delay announcement and/or music or silence in queue at the rates and charges defined in 18.9.4., following.

Continued (N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

EE.a Uniform Call Distribution (UCD) - Digital Switching Systems (DSS) (Cont'd)

UCD-DSS is furnished under the following conditions:

1. A maximum of 1024 or 2048 Centrex lines may be activated to a UCD group at any one time where the central office is suitably equipped.
2. Centrex lines may be activated to only one UCD group at any one time.
3. Centrex lines that are equipped with UCD may not be arranged for hunting.
4. Call Forwarding on a Centrex line with UCD-DMS is not available to calls to the UCD group. However, Call Forwarding is available to the Centrex line.
5. Telephone numbers within the UCD-DMS group are assigned one of four priorities, as selected by the CLC Reseller. Calls are directed from the queue based on the order received and priority selected.
6. With UCD-DMS the number of calls that may be in queue is constantly changing and is automatically assigned in the software based on the expected number of activated lines.
7. The number to which calls are forwarded on a night service arrangement or "no attendant" basis must be within the same serving central office or provided within a Centrex tie line group.
8. The nonrecurring charges as shown in 18.9.4. following, do not apply when CLC Reseller changes from a UCD-ESS to a UCD-DSS due to a central office conversion.

(N)

Continued (N)

ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)

FF .RESERVED

(N)

NOTE 1: See A.1.k. preceding.

Continued

(N)

ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)

FF . RESERVED

(N)

NOTE 1: See A.1.k. preceding.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

GG. Station Message Detailed Recording on Tie Trunks (SMDR-AMA)

1. SMDR-TAMA is an arrangement to provide an Automatic Message Accounting (AMA) record, by line number, attendant (LDN) and tie line/special access voice grade channel identifying number of originating calls that are placed over a tie line and/or special access voice grade channel. The record of calls will be provided on a magnetic tape when the CLC Reseller subscribes to Supplemental Billing Service.
2. The AMA record will provide the following call detail:
 - Calling Number (The number of the line, attendant or incoming Tie Line/Special Access Voice Grade Channel)
 - Called Number (1-24 digits)
 - Connect Time
 - Disconnect Time
 - Date
3. SMDR-TAMA is available only from central offices which are suitably equipped and facilities and operating conditions permit.

Continued (N)

ACCESS SERVICE

- 18. SERVICES FOR RESALE(Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)

HH. RESERVED:

(N)

Continued (N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)

II. Station Call Thru Test (SCTT)

SCTT allows a uniquely identified Centrex station to perform Call thru test maintenance to verify the operations of specific trunks within a Centrex.

Types of trunks included:

- Tandem Tie Trunks
- Tie Trunks
- Network Access Trunks
- Inter-machine Groups (including Carrier Access Groups).

Station Call Thru Test and Busy Verification Test (SCTT/BVT)

In addition to the SCTT feature defined above, SCTT/BVT allows a uniquely identified Centrex station the ability to perform busy test maintenance on the types of trunks listed above.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(JJ) Centrex Management Service (CMS)

(1) CMS is an optional service offering which includes a Basic control Package (BCP). CMS/BCP, hereinafter referred to as CMS, provides the ability to manage line and feature arrangement of their Centrex service without the need to utilize standard service order procedures through the Utility's Business Office. (T)

CLC Resellers can request existing station line and feature changes by accessing their data base via a CLC Reseller computer. CMS offers a set of menus and screens to guide the CMS Reseller through programs to create, generate and define facility management reports. CMS allows CLC Resellers to maintain records, produce and define reports associated with their Centrex telecommunication facilities, which includes but is not limited to, lines, features, equipment, location. (N)

(N)
|
(D)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)
18.9 CENTREX (Cont'd)
18.9.3 OPTIONAL FEATURES (Cont'd)

KK. Centrex Direct Connect

Centrex Direct Connect allows Centrex station lines to automatically place a call to a preassigned called number when the station user goes off-hook. The Direct Connect station receives calls normally.

LL. Executive Busy Override

The Executive Busy Override feature allows a Centrex station to gain access to another busy Centrex station. The called station receives a warning tone, then the connection is completed as a three way call. The originator and the terminator must be in the same Centrex.

MM. Executive Busy Override Exempt

Executive Busy Override Exempt gives the Centrex station user the ability to block access from the Executive Busy Override feature.

NN.. Group Intercom

Group Intercom allows a Centrex station to establish a talking path, using abbreviated dialing, to another station of a predesignated intercom group. The group size can be from 10 to 10,000 members. The station can belong to multiple intercom groups.

Continued (N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

OO. Make Set Busy

Make Set Busy permits a Centrex station user to make a Centrex station set busy to incoming calls. The Make Set Busy station can place outgoing calls normally.

PP. Network Speed Calling

Network Speed Calling is available in the DMS-100 type central office only. Each switch provides at least 1000 network speed call numbers which can be assigned both on-net and off-net numbers defined by the CLC Reseller through a data fill. The DMS-100 switching equipment will support a mixture of 2 and 3 digit speed call numbers plus an access code.

QQ Last Number Redial

Last number Redial enables the originating Centrex station user to redial the last number called without having to enter the called party's entire telephone number.

RR . Call Park

The Call Park feature allows a Centrex station user to park a call against its own directory number. The call may then be retrieved from another station.

Continued (N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)
18.9 CENTREX (Cont'd)
18.9.3 OPTIONAL FEATURES (Cont'd)

SS. Electronic Telephone Features

The Electronic Telephone Features provide Centrex primary station lines with the following central office features:

Non-Display and Display:

1. Virtual Directory Number - Multiple Appearance

A directory number that is assigned to more than one centrex station is called a Virtual Directory Number - Multiple Appearance (Multiple Appearance Directory Number (MADN)). This feature permits a Centrex station line to have a secondary appearance on another CLC Reseller customer provided instrument and optional features may be provided at the Rate and Charges shown in 18.9.4. following.

The Centrex stations that are assigned this directory number are known as a MADN group. MADN groups can be comprised of up to 16 stations and configured in either Single Call Arrangement (SCA) or Multiple Call Arrangement (MCA).

- SCA allows only one station to be active, either originating or terminating, on the MADN at any given time.
- MCA allows more than one station in the MADN group to be active simultaneously.

2. Privacy Release

This feature is used to establish a conference call among MADN-SCA members and an external party.

3. Automatic Answer Back

The Automatic Answer Back Feature allows any incoming call to the primary station line to be automatically answered after four seconds. When the calling party hangs up, the call is automatically disconnected.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(SS) Electronic Telephone Features (Cont'd)

Non-Display and Display: (Cont'd)

(4) Automatic Dial

Automatic Dial allows Centrex station users to program and call a frequently dialed number by depressing a single assigned feature key.

(5) Intercom

The intercom feature allows a Centrex station user to directly terminate on another predesignated station within the same Centrex System.

(6) Virtual Directory Number - Primary (VDN-P)

The VDN-P feature allows a primary Centrex station equipped with compatible premise equipment the capability of an additional Centrex station line. Features assigned to the primary Centrex station are available to the VDN-P at the rates and charges as shown in 18.9.4.following.

(7) Key Short List

Permits incoming calls to hunt over a set of Directory Numbers (DN) appearing on the keys of a compatible CLC Reseller customer provided electronic multi-button telephone.

(8) Fast Transfer

(N)

Provides call transfer with transfer on release, which enables an Electronic Business Set user to transfer calls from the consultation state.

(N)

Material omitted now on Sheet 1059.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(SS) Electronic Telephone Features (Cont'd)

Non-Display and Display: (Cont'd)

(9) Repeated Alert

Alerts the Electronic Business Set user that another incoming call has terminated on the set and that a caller is waiting. Multiple warning tones are generated on an active Electronic Business Set and the corresponding directory number indicator flashes. Not compatible with Call Waiting.

(N)

(10) Last Number Redial-Set

Allows the Electronic Business Set user to redial the last number called from the set, regardless of which number on the set placed the call. Not compatible with Last Number Redial.

(N)

Display Only Features

(L)

(1) Feature Display

The Feature Display component provides the Centrex station, equipped with optional 32-Character Alphanumeric LCD, with a visual display of the called number during origination, termination, programming, and feature activation operations. The CLC Reseller must specify through datafill whether incoming intra-Centrex system group calls will be displayed. If no selection is made, the default will not display inter-system group calls.

(L)

(2) Query Time and Day

This feature provides the current time and date on a CLC Reseller customer provided display telephone.

(3) Call Forward Reason Display

Messages are displayed to inform the caller of the reason for a call being forwarded.

(N)

(N)

Material omitted now on sheet 1059-A.
(L) Formerly on Sheet 1058.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

(TT) Attendant Console Feature Package includes:

(L)

(1) Attendant Access To Paging

Allows an attendant to gain access to CLC Reseller customer -provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises. Also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access. A special access voice grade (VG32) channel to the premises is required (as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B).

(2) Attendant Autodial

Permits an attendant to dial frequently called numbers by depressing the autodial feature key, which is programmed with the number. Depressing this key has the same consequences as dialing the digits manually.

(3) Attendant Call Park Recall Timer

Provides a separate timer for calls parked by the attendant. The timer defines the maximum time period that a call can spend in the parking lot. If the calls not retrieved or abandoned within the defined time, The calls unparked and the attendant is recalled.

(L)

(L) Formerly on Sheet 1059.

Continued

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES

TT. Attendant Console Feature Package includes: (Cont'd)

4. Attendant Call Selection (Cont'd)

Enables an attendant to answer incoming calls using either of the following methods:

- In the order they are received, regardless of the incoming call type
- By manually selecting a specific incoming call type.

The attendant selects a call type by depressing a key whose associated lamp is on or flashing.

(N)

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant console Feature Package includes: (Cont'd)

5. Attendant Camp-on

Allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle it is connected to the waiting call.

6. Attendant conference (6 port)

Allows the attendant to establish a six-port conference call (not including the attendant).

7. Attendant Console Display

Assists the attendants in handling calls efficiently. The display unit is built into the attendant console. It consists of a 16-character alphanumeric display, 28 Light Emitting Diodes (LEDS) and a 28-button keyboard.

8. Attendant Control of Trunk Group Access

Allows the attendant to control the access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

9. Attendant Locked Loop Operation

Allows an attendant to hold a call on loop. Attendant locked loop operation consists of two hold types, manual and automatic.

When either type of hold is activated, the call does not remain physically connected to the loop, but the loop is not available for new call arrivals. The holding (or locking) condition allows the attendant to enter a connection previously held on one of the loops.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

10. Attendant Release Upon completion of Dialing

Allows an attendant to extend a call to a trunk of a Plain Ordinary Telephone Service (POTS) trunk, then release the call after the dialing is completed and before outpulsing to the trunk is completed.

11. Attendant Speed Calling

Allows an attendant to dial frequently dialed numbers by depressing a speed call key and dialing one or two digits instead of all digits in the number.

12. Attendant To Recorded Announcement

Permits the routing of attendant calls, originated or extended, to an announcement.

13. Attendant Transfer

Allows a call that is transferred by a station to the attendant by either flashing or by flashing and dialing zero is queued on a first-in, first-out basis.

14. Automatic Recall

Used for attendant-extended calls to stations served by the switch. Applies to calls held on the loop and calls that the attendant releases from the console after keying the station number or destination number.

When the recall timer expires, the unanswered call is queued for an attendant console if the call was previously released from the console.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

15. Busy Verification (stations/trunks)

Allows an attendant to determine whether stations or trunks are busy or idle.

Busy Verification, Stations - When a station is busy, the attendant can barge into the busy connection and request the station users to go on-hook (this break-in is performed when it is necessary for the attendant to speak to a station user).

Busy Verification, Trunks - If no restrictions apply to accessing toll when a calling station user receives reorder tone while attempting to place an important call, the attendant may assist the user by using the busy verification - trunks feature to place the call.

16. Call Hold (attendant)

Allows an attendant to manually hold a call on the loop by depressing the hold/release key, or automatically hold the call on the loop by depressing another loop key.

17. Call Park (attendant)

Allows the attendant to park calls against any directory number in the attendant station user group.

18. Console Test

Allows an attendant or maintenance personnel to test the functional operations of a console.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

19. Delayed Operation

Allows an attendant to place a call for a calling station while the calling station waits on-hook. When the called station answers, the attendant can recall the calling station by depressing the signal source key. On answering, the calling station and the called station are connected.

20. Interposition Calls and Transfers

Allows an attendant to call and speak to another attendant and to transfer a call to another attendant.

21. Local/Remote Consoles

Local - Allows one large station user group to be served by up to 255 attendant consoles, or by one or more attendant consoles can be assigned per station user group. Calls are queued on a first-in, first-out basis for attendant handling.

Remote - Provides for attendant subgroups which permits a multi-location centrex system to have attendant-type calls answered locally.

22. Lockout

Restricts an attendant from reentering a call on a held loop unless recalled by a station user or by automatic recall.

23. Multiple Console Operation

Allows for the assignment of multiple consoles to the same group, these can be in one location or in multiple locations.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

24. Multiple Listed Directory Numbers

Allows a CLC Reseller end user to have many listed directory numbers. To handle this efficiently, each number has a unique lamp so that the attendant can answer appropriately.

25. Night Service Fixed/Flexible

Provides for the handling of Calls when the attendant is absent. It is usually activated after regular hours and on weekends.

Fixed -Calls that are normally routed to the attendant during the day are routed to recorder tone or an announcement during night service.

Flexible - Allows attendant to program the night service routes for each incoming call identification classification assigned to the station user group.

26. Night Service Trunk Answer From Any Station

Allows any station in the group to answer an incoming call by dialing a code. The code is dialed when Trunk Answer From Any Station (TAFAS) alerting device sounds.

To answer a call, the station user goes off-hook, receives dial tone and dials an access code. The audible signals are silenced and the answering station is connected to the calling party. The answering station may complete the call by call transferring.

A Metallic channel from Schedule Cal.P.U.C. No. 175-T, Section 7.5.1 is required for CLC Reseller end users who were Utility customer of record prior to January 1, 1995. A Special Access Voice Grade Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3 is required for CLC Reseller subscribing to this service on or after January 1, 1995.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

27. Position Busy

Allows the attendant to make the Console unavailable to additional queued calls.

28. Secrecy

Allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation.

29. Serial Call

Allows an attendant to extend a call to more than one station.

30. Straightforward Outward Completion

Allows a station user in a group to have the attendant extend a call outside the group.

31. Switched Loop Operation

Allows each console to be assigned one through six loops to provide the attendant with voice access to all calls routed to the console even though trunks and lines do not have direct termination on the consoles (virtual loop concept).

32. Trunk Group Busy/Trunk Group Access Through Keys

Provides special keys to serve as a common interface for trunk group busy and trunk group access control for all trunk groups allocated to the station user group.

33. Through Dialing

Allows the attendant to select the trunk facility for a station in the same group and send dial tone to the station user. The station user then dials the called number.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant console Feature Package includes: (Cont'd)

34. Trunk Group Busy Indication

Allows for the displaying of trunk group status on the attendant console.

35. Two Way Splitting

Allows the attendant to talk privately to either the calling party or the called party. The attendant can alternate between the source and the destination as required.

36. Uniform Call Distribution From Queue

Provides for a uniform distribution of calls from the attendant queue to a group of attendant consoles. As the consoles become idle, incoming calls are distributed on a first-in, first-out basis.

37. Wild Card Key

Allows the attendant to use the wild card key to invoke special features not directly available through a feature key on the console. Any special feature normally available through the use of a feature key may be invoked through the wild card key.

38. Answering Incoming Calls

Allows the attendant to identify an incoming call by a repetitive alerting tone and a flashing attendant lamp.

39. Attendant Activation of Station Call Forwarding

Allows the attendant to activate/deactivate call forwarding for any station or extension with Call Forwarding Variable that is within the same group as the attendant.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.1 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

40. Attendant Camp-On

Allows a call directed to a busy station to wait for the line to clear. When the busy station becomes idle, it is connected to the waiting call.

41. Attendant Conference Calling

Allows the attendant to set up conference calls with a maximum of six parties (including the attendant).

42. Attendant Control of Voice Terminals

Allows the attendant to assign restrictions on originating calls, terminating calls, or both for specific stations or groups of stations. Allows a maximum of 63 groups; each group can contain from 2 to 128 directory numbers. Only one restriction can be activated on a directory number at any give time.

43. Attendant Emergency Override

Allows the attendant to place calls to a station that has terminating restrictions imposed, activated Call Forwarding or on a make-busy key indication.

44. Attendant Facilities Management

a. Attendant Busy Verification of Lines/Trunks

Allows the attendant to verify if the line or trunk is busy or there is trouble in placing a call.

b. Attendant Call-Through Tests

Allows the attendant to determine if a specific trunk is functioning properly by setting up a test call.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

44. Attendant Facilities Management (Cont'd)

c. Attendant Control of Facilities

Permits an attendant to restrict dial access to specific facilities. Calls attempting to use restricted codes are routed to the attendant, a recorded announcement or to intercept treatment, which is determined at the time of subscription.

d. Attendant Direct Trunk Group Selection

Permits the attendant to select an idle trunk in a specified outgoing trunk group without dialing the trunk access code.

e. Attendant Selective Customer Control of Facilities

Allows the attendant to restrict access to a trunk or a simulated facility group. The calls may be routed to a tone, to an announcement or intercepted by the attendant which is determined at the time of subscription.

f. Attendant Trunk Group Indicators

Allows the attendant to monitor the level of traffic on selected trunk groups. Each attendant position is capable of monitoring a different set of trunk groups. Two trunk indicators, busy and warning, are provided per trunk group. These indicators are based on traffic thresholds. The attendant is notified if the thresholds are exceeded or if the traffic levels recede below the thresholds.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

45. Attendant Originating a Call

Enables an attendant to originate calls to extension numbers of system users and to numbers outside the system. The calls are originated by using one of the six call appearance keys provided on the console for originating and receiving calls. Calls may also be originated by using the direct station selection button or the direct trunk group selection buttons.

46. Attendant Position Busy

Enables the attendant to make the console unavailable to additional calls.

47. Attendant Timed Reminder

Alerts the attendant that a call needs attention after a customer specified period of time. Calls that activate this feature are:

- Held calls
- Camped-On Calls
- Transferred Calls not Answered

48 Attendant Releasing a call

Allows an attendant console to release from a call in the following four ways:

- Release
- Release Loop
- Forced Release
- Cancel

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

49. Attendant Traffic

Provides the following traffic counts for each attendant console position:

- Number of calls handled by the position
- Number of minutes the position has been active
- Aggregate work time of the position

50. Attendant Through Dialing

Allows the attendant to access an outgoing facility for a calling party within the group who has restrictions or difficulty in placing an outgoing call.

51. Auto Dropback to ISDN Attendant

Enables an attendant to complete a call from an incoming trunk to multiple stations without requiring the called party to redial the attendant. When the called party disconnects, the attendant can be recalled and the calling party may give further instructions for the next call. Auto dropback calling can also be used by station callers to place a series of calls over an outgoing trunk.

52. Attendant Busy Verification of Lines and Trunks

Enables an attendant to determine if a directory number of a trunk is busy or if there is trouble in placing a call. This feature requires that the line be associated with an attendant business group.

53. Attendant Call Splitting

Allows the attendant to consult privately with either the calling or the called party without the other party hearing. The attendant can alternate between calls or join both parties in a three-way call before deciding to complete or terminate the call.

Continued (N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

54. Feature Buttons

Allows features to be accessed by assignable buttons on a console.

55. Attendant Console Terminal Management

Provides management services to the attendant console. The services provided by this feature are:

- Button management
- Call appearance selection
- Directory line management
- Lamp management
- Display management
- Tones management

56. Dial Access to ISDN Attendant

Allow station user within a terminal group to reach the attendant by dialing an access code.

57. Attendant Direct Station Selection/Busy Lamp Field

Allows the attendant to check the status of a directory number in the attendant's business group. The attendant can display the status of up to 10,000 directory numbers in groups of 100.

Continued (N)

ACCESS SERVICE

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

58. Display and Privacy

Enables the attendant to display the following features:

- Aggregate work time (AWT) number of calls handled
- Number of calls on queue
- Total number of calls handled
- Trunk group identification
- Directory number privacy
- Inspect
- Time and Date
- Individual calling line identification
- Outgoing calling line identification

59. Emergency Access to Attendant

Allows the attendant to provide priority handling of emergency calls.
The station user dials an emergency access code that signals the attendant with special alerting.

(N)

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

60. Flexible Night Service/Attendant Call Forwarding

Flexible Night Service routes calls normally directed to the attendant group to a different location. Routing may be provided in one of the following ways:

- Fixed: All calls are routed to a preselected night directory number.
- Trunk Answer From Any Station: All calls activate a night bell or other indicator so that calls may be answered at any station by dialing an access code for the call pickup feature.

Flexible: The attendant call forwarding feature is used to selectively route all calls to a different changeable night directory number.

Attendant Call Forwarding allows the attendant to activate/deactivate call forwarding for any station or extension with call forwarding variable assigned that can be controlled from the attendant console.

61. Attendant Information About Calls in Queue

Provides the following information per console:

- Total number of calls that have been served.
- Total number of calls in queue that were abandoned before being served.
- The longest time a call has been in queue before being served.
- Queue usage which can be used to derive average time in queue for served calls and average time in queue for calls that were abandoned before being served.

Continued

(N)

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

62. Attendant Interposition Transfer

Allows the attendant to transfer a call or place a call to another attendant in the attendant group.

63. Attendant Call Hold

Enables the attendant to place an active call on hold.

64. Attendant Call Transfer

Allows the attendant to direct an incoming call to a directory number or another attendant position.

65. Attendant Night Service

Allows calls directed to an attendant to be routed to a different location. The following options for night service routing are available:

- Fixed Routing - calls may be routed to a preselected night station.
- Trunk Answer From Any Station - calls may be answered at any station.
- Flexible Routing - Call Forwarding Variable is used to arrange routing.

(N)

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant Console Feature Package includes: (Cont'd)

66. Attendant Originating Permission (Class-of-Service) Display

Allows the attendant to identify which restrictions are applicable on a line for a call that has been routed to the attendant. The restrictions (originating permissions) that can be displayed are as follows:

- Unrestricted - The station can place any call.
- Toll Restricted - The Station can place any call except a toll call.
- Semi-Restricted - The station can call any station in the same business group or the attendant.
- Fully-Restricted - The station can call any station in the same business group.

67. Electronic Directory Service

Provides access to a CLC Reseller end user provided on-line directory data base stored on an applications processor accessible from station sets within the group.

68. Fixed Feature Buttons

Provides one fixed feature button. The Split feature button must be assigned to button 128 on the Attendant Console.

69. Attendant Power Failure Transfer

Routes calls for the attendant to a predetermined directory number during communication failures at the location or loss of power to the attendant console. This feature is only available with fixed night service.

Continued

(N)

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

TT. Attendant console Feature Package includes: (Cont'd)

70. Queuing for Attendants with Call Waiting Indication Lamp

Provides queuing for multiple attendant console positions with visual indication of calls waiting.

71. Source Billing for Attendant Handled calls

Allows an attendant's billing directory number to be replaced with the originator's billing number on all calls extended by the attendant that result in billing records.

(N)

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE (Cond'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

UU. Station Message Waiting

Permits a station user to dial a code to access another station user or attendant who has activated message waiting. This feature will also allow the station user to activate message waiting for another station. This feature use is called call request. Call request uses message queuing to indicate to another station user that a message is waiting and a call back if required. Station Message Waiting is provided with:

1. Stutter Dial Tone for Message Waiting

Stutter Dial Tone permits stations to be notified that a message is waiting. Stutter dial tone takes the place of regular dial tone upon call origination if a message is queued for the station. Stutter Dial Tone is defined as 160 millisecond of dial tone followed by 160 millisecond of silence - repeated.

or

2. Electronic Business Set Message Waiting

Provides a message indicator on an electronic business set. The visual message indicator alerts the station user that a call back is required to either a Message Center attendant or to another station that has requested a call back.

or

3. Message Waiting Lamp

The line is equipped to provide users of suitably equipped telephone instruments with a visual indication that a message is being held at a message center or another station. When a message is queued for a station, the lamp will flash at 60 IPM.

Continued

(N)

ACCESS SERVICE

- 18 SERVICES FOR RESALE(Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)

(N)

VV. Attendant Message Waiting

Stations will be allowed to forward calls to the Message center where messages are stored and message waiting is activated for the station by the attendant. Station users are able to retrieve messages held at the Message center. The CLC Reseller is responsible for ensuring compatible premises equipment in order to utilize the attendant feature. Attendant Message Waiting is offered where stations are equipped with Station Message Waiting.

ontinued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(WW) Forwarded Call Information

- (1) Forwarded Call Information is an optional feature available to Centrex-UCD subscribers. It provides information about the origin and destination of a forwarded call. Rates, charges and regulations apply as shown in 18.9.4, following.
- (2) Forwarded Call Information is rendered in data format and received at a CLC Reseller provided data modem via a special access voice grade (VG36) channel, as defined in Rates and charges, Schedule Cal.P.U.C. No. 175-T Section 7.5.3, (A)(B).

The data format includes:¹

(T)

- Called station number
- Originating station(s) number for intra-system calls
- Code for type of Call Forwarding feature used
- Indication of line call was forwarded to
- Indication of Centrex UCD involved

Central Office limits and capacities:

1AESS and DMS-100 Central Offices

- 64 UCD per interface
- 1200 baud transmission rate
- 1 interface per I/O channel
- 64 I/O channels per central Office

5ESS Central Office

- 1 Applications Processor Interface per 3A translator
- One 3A translator per network termination
- 1 UCD system per network termination
- Twenty-five 3A translators per switch module
- 1200 baud transmission rate

The CLC Reseller is responsible for ensuring compatible premises equipment and data modem in order to utilize the Forwarded Call Information feature.

NOTE 1: Numbers will be provided in either seven (7) digit or ten (10) digit (N)
format. The customer must specify the number of digit. (N)

Continued

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

WW. Forwarded Call Information (Cont'd)

3. Automatic Dial Back-Up is an optional feature available to Centrex Forwarded Call Information subscribers. It provides back-up capability to a special access voice grade (VG36) Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B) equipped with an Anderson Jacobsen 2443 modem. When the modem detects a failure in the special access voice grade (VG36) channel the Automatic Dial Back-Up capability will automatically complete calls over the public switched network by utilizing two (2) Individual Line Measured Rate Business Service (1MB) (one located in the central office and one located on the customer premises), Calls are subject to the appropriate charges for local and toll messages.

The CLC Reseller is responsible for ensuring compatible premises equipment in order to utilize the Automatic Dial Back-Up feature.

Continued

(N)

ACCESS SERVICE

(N)

- 18 SERVICES FOR RESALE(Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.3 OPTIONAL FEATURES (Cont'd)

XX. Message Waiting Indicator (MWI)

Message Waiting Indicator (MWI) is a companion feature to Forwarded Call Information. CLC end users subscribing to MWI either hear an audible interrupted dial tone or have an indicator lamp on appropriately equipped CLC Reseller customer provided equipment indicating there is a message waiting for the subscriber at the message center. The station user can call the message center for his/her message or ignore the signal and place a call; MWI will continue until the message has been retrieved and a signal is received by the Forwarded Call Information feature.

Continued (N)

ACCESS SERVICE

18 Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network)

(1) Centrex ISDN is a local exchange telecommunications service that provides an integrated voice/data communications capability for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis over Centrex Primary and Semi-Restricted Lines utilizing Integrated Services Digital Network (ISDN) architecture. The B channels are used for voice or circuit switched data. The D channel is used to carry signalling information for the B channels plus packet switched data. # The service is available from specially equipped digital switching equipment located in the Utility's central offices. (T)

(2) Circuit Switched Voice provides the ability to originate and receive voice switched calls over a bearer channel.

(3) Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a bearer channel.

(4) Centrex ISDN will provide the ability to integrate current voice and data channel services over the existing Centrex local loop.

(5) Centrex ISDN provides the following central office features for customers of record prior to May 1, 1994:

(a) Basic Feature Package A

Voice Features:

Incoming Call Line Identification

Allows the called party to receive the Directory Number (DN) of the calling party within the Centrex system.

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)
|
(N)

Continued

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

YY. Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

5. Centrex ISDN provides the following central office features for customers of record prior to May 1, 1994: (Cont'd)

a. Basic Feature Package A (Cont'd)

Outgoing Call Line Identification

Allows the Calling party to receive the Directory Number (DN) of the called party within the centrex system.

Time and Date Display

Displays the time and date.

Call Review

Displays call related information about any call appearance that has a call associated with it. The data that can be displayed includes call appearance identification, called or calling Directory Number (DN) within the Centrex system and incoming call identifier call type.

Calling Number ID Block

Prevents the delivery of the calling party's number identification to the receiving party within the Centrex system.

ISDN Group Intercom

Allows abbreviated dialing for a select group of users.

Privacy

Provides privacy to prevent interruption or intervention of a Centrex ISDN voice call

Continued

(N)

(N)

ACCESS SERVICE

18. Services For Resale(Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

(5) Centrex ISDN provides the following Central office features (T)
for customers of record prior to May 1, 1994: (Cont'd)

Packet Hunting# (T)

Allows the CLC Reseller to define a group of numbers that belong to a hunt group. When an incoming call is destined for a busy terminal in the group, the call will be directed to an idle terminal in the same hunt group.

Secondary Directory Number

Allows a primary centrex station equipped with compatible premises equipment the capability of an additional centrex station line in addition to the Primary or Shared Directory Number.

Analog Shared Directory Number

Allows a non-ISDN centrex primary station line whose primary appearance originates on non-ISDN equipment to appear on centrex ISDN compatible premises equipment.

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)
|
(N)

Continued

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

YY. Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

5. Centrex ISDN provides the following central office features for customers of record prior to May 1, 1994: (Cont'd)

a. Basic Feature Package A (Cont'd)

Voice Features: (Cont'd)

Multiple Directory Number

Provides an additional appearance (i.e. telephone button and lamp) of the Primary Directory Number (DN) or Secondary Directory Number on the station equipped with compatible premises equipment.

Shared Directory Number

Provides an appearance of a Directory Number (DN) other than the Primary Directory Number or Secondary Directory Number assigned to the station equipped with compatible premises equipment.

(N)

Continued

(N)

ACCESS SERVICE

18. Services For Resale(Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

(5) Centrex ISDN provides the following Central office features (T)
for customers of record prior to May 1, 1994: (Cont'd)

(b) Basic Feature Package B

The following features are provided in addition to a.
preceding.

Voice Features:

ISDN Group Intercom

Allows abbreviated dialing for a select group of users.

Privacy

Provides privacy to prevent interruption or intervention
of a Centrex ISDN voice call.

Calling Number ID Block

Prevents the delivery of the calling party's number
identification to the receiving party within the centrex
system.

Packet Data Features[#]:

(T)

Fast Select Initiate/Accept

Allows a sending data terminal to forward up to 128 bytes
of data along with call setup and clearing packets. Fast
Select Acceptance allows the switch to transmit incoming
call packets with the fast select facility to a
destination terminal that has this feature.

B & D Channel Packet is a Grandfathered/Frozen Service with the
exception of B channel packet that does not connect to the DPN switch,
effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C.
No. 175-T, Section 2.1.4,(F).

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

(5) Centrex ISDN provides the following Central office features for customers of record prior to May 1, 1994: (Cont'd)

(b) Basic Feature Package B (Cont'd)

The following features are provided in addition to (1) preceding. (Cont'd)

Packet Data Features[#]: (Cont'd)

(T)

Flow Control Parameter Negotiation

Allows negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

Throughput Class Negotiation

Allows the calling data terminal to request specific throughput classes in the call request packet for both directions of data transmission.

Incoming Calls Barred

Prohibits a data terminal from terminating an incoming call. This feature is activated by the service order.

Outgoing Calls Barred

Prohibits a data terminal from originating outgoing virtual calls. This feature is activated by the service order.

Single Logical Channel

Allows a Centrex ISDN subscriber to specify a logical channel for packet services.

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F).

(N)

(N)

Continued

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

YY. Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

5. Centrex ISDN provides the following 18.9.3entral office features for customers of record prior to May 1, 1994: (Cont'd)

c. Basic Feature Package C

The following features are provided in addition to (1) and (2) preceding.

Data Features:

Speed Calling

Allows the user to dial selected numbers using fewer digits than normally required.

Semi Restricted Line - Originating and Terminating

Lines can make calls to and receive calls from lines within the same terminal group including the attendant and calls over private facilities, if within the terminal group. Restricted calls are given reorder, an announcement or rerouted to another station.

Fully Restricted Line - Originating and Terminating

Lines can make calls to and receive calls from lines within the same terminal group and calls over private facilities, if within the same terminal group. Calls to and from the attendant are prohibited. Restricted calls are given reorder, an announcement or rerouted to another station.

Circuit Switched Data Call Hunting

Allows the station user to dial a single number to access a port on the host in a circuit switched implementation of multiple Basic Rate Interfaces (BRI) access to a host. This feature can hunt on individual BRIs for circuit switched data calls.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

(5) Centrex ISDN provides the following Central office features for customers of record prior to May 1, 1994: (Cont'd)

(d) Feature Package D

The following feature is provided in addition to the voice features in a. and b. preceding.

Allows both B channels to be assigned voice features only. Data services are not permitted on any channel.

(e) Individual Optional Features

Packet - Closed User Group[#] (T)

Allows ISDN subscribers to establish sub networks within which the members of the closed user group can communicate. Communication with users who are external to the closed user groups is not permitted. This feature is established by the service order.

Packet - Permanent Virtual Circuit[#] (T)

Allows packet switching to be implemented over a dedicated logical channel without needing call set-up or clearing. This feature is established by the service order.

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

(5) Centrex ISDN provides the following Central office features for customers of record prior to May 1, 1994: (Cont'd)

(e) Individual Optional Features (Cont'd)

Packets - Additional Logical Channels# (T)

Provides additional logical channels for B or D channel packet devices. D channel packet terminals may be equipped with Additional Logical channels, specifying a quantity between two (2) and fifteen (15) (the first logical channel is included in Feature Packages B and C). B channel packet terminals may be equipped with Additional Logical channels, specifying a quantity between sixteen (16) and one hundred (100) (the first fifteen are included with the B channel Packet Service). To change the quantity of Additional Logical channels, the Miscellaneous change charge is applicable.

Additional Call Appearance

Allows additional Call Appearances of Primary /Secondary, Shared or Multiple Directory Numbers.

Electronic Directory Interface

Provides the ability to access Electronic Directory features.

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

(5) Centrex ISDN provides the following Central office features for customers of record prior to May 1, 1994: (Cont'd)

(e) Individual Optional Features (Cont'd)

The following Electronic Directory Features are available from DSS offices:

- Auto Call - Allows Centrex ISDN station users to place a call to a party associated with a query display.
- Calling Name Display - provides the name and telephone number of the calling party within the centrex system to the called party. This feature is available to Centrex ISDN station users within the same business group.
- Directory Query Display - allows the user to query the electronic directory data base for a name using the Centrex ISDN station set.
- Query Service - allows a user to query the Applications Processor directory using a video display terminal for call and personnel information on a per group basis.

Additional D Channel Packet Device# (T)

Additional D channel Packet Device allows a Feature Package B or C to connect up to five additional packet terminals to the D channel.

B Channel Packet Service# (T)

Permits the assignment of a dedicated B channel for the exclusive use of transporting packet data and is only available with Feature Package C. One or both B channels of a single Centrex ISDN line can be assigned to this service. Once assigned, a B channel cannot be used for any other service unless changed at the Rates and charges as set forth in D.17. following.

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)
|
(N)

Continued

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

YY. Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

6. Centrex ISDN provides the following central office features for installations on or after May 1, 1994:

a. Centrex ISDN Package

B Channel Features:

Incoming Line Identification

Allows the called party to receive the Directory Number (DN) of the calling party within the Centrex system.

Outgoing Call Line Identification

Allows the calling party to receive the Directory Number (DN) of the called party within the Centrex system.

Time and Date Display

Displays the time and date

Call Review

Displays call related information about any call appearance that has a call associated with it. The data that can be displayed includes call appearance identification, called or calling Directory Number (DN) within the Centrex system and incoming call identifier call type.

ISDN Group Intercom

Allows abbreviated dialing for a select group of users.

Privacy

Provides privacy to prevent interruption or intervention of a Centrex ISDN voice call.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

YY. Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

6. Centrex ISDN provides the following central office features for installations on or after May 1, 1994:

a. Centrex ISDN Package (Cont'd)

B Channel Features: (Cont'd)

Calling Number ID Block

Prevents the delivery of the calling party's number identification to the receiving party within the Centrex system.

Multiple Call Appearance

Provides an additional appearance (i.e., telephone button and lamp) of the Primary Directory Number (DN) or Secondary Directory Number on the station equipped with compatible premises equipment and in those central offices that are suitably equipped.

Shared Directory Number

Provides an appearance of a Directory Number (DN) other than the Primary Directory Number or Secondary Directory Number assigned to the station equipped with compatible premises equipment and in those central offices that are suitably equipped.

Speed Call Short

Allows the station user to dial selected numbers using fewer digits than normally required.

(N)

Continued

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

YY. Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

6. Centrex ISDN provides the following central office features for installations on or after May 1, 1994:

1. Centrex ISDN Package (Cont'd)
B Channel Features (Cont'd)

Access For Two Logical Devices With Primary Directory Numbers

Allows access for up to two logical devices, each with their own primary directory number and discreet parameters. Additional devices may be added for additional charges as set forth in 18.9.4. following.

Semi Restricted Line - Originating and Terminating

Lines can make calls to and receive calls from lines within the same terminal group including the attendant and calls over private facilities, if within the terminal group. Restricted calls are given reorder, an announcement or rerouted to another station.

Fully Restricted Line - Originating and Terminating

Lines can make calls to and receive calls from lines within the same terminal group and calls over private facilities, if within the same terminal group. Calls to and from the attendant are prohibited. Restricted calls are given reorder, an announcement or rerouted to another station.

Hunting

Allows the station user to dial a single number to access one or more stations in a circuit switched implementation of multiple Basic Rate Interface (BRI).

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

(6) Centrex ISDN provides the following central office features for installations on or after May 1, 1994:

(b) Optional B or D Channel Packet Service Package#: (T)

B or D Channel Packet Service

Includes one device with a primary directory number and up to four (4) logical channels.

Fast Select Initiate/Accept

Allows a sending data terminal to forward up to 128 bytes of data along with call setup and clearing packets. Fast Select Acceptance allows the switch to transmit incoming call packets with the fast select facility to a destination terminal that has this feature.

Throughput Class Negotiation

Allows the calling data terminal to request specific throughput classes in the call request packet for both directions of data transmission.

Incoming Calls Barred

Prohibits a data terminal from terminating an incoming call. This feature is activated by the service order.

Outgoing Calls Barred

Prohibits a data terminal from originating outgoing virtual calls. This feature is activated by the service order.

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd) (T)

18.9.3 Optional Features (Cont'd) (T)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

(6) Centrex ISDN provides the following central office features for installations on or after May 1, 1994: (Cont'd)

(c) Individual Optional Packet Features#: (T)

Packet - Closed User Group

Allows Centrex ISDN subscribers to establish sub networks within which the members of the closed user group can communicate. Communication with users who are external to the closed user groups is permitted at the customers discretion. This feature is established by the CLC Reseller service order.

Packet - Permanent Virtual Circuit

Allows packet switching to be implemented over a dedicated logical channel without needing call set-up or clearing. This feature is established by the customer service order.

Packet - Additional Logical Channels

Provides additional logical channels for B or D channel packet devices. D channel packet terminals may be equipped with Additional Logical channels, specifying a quantity between five (5) and fifteen (15) (the first four (4) logical channels are included with the Optional D channel Packet Service).

B channel packet terminals may be equipped with Additional Logical channels, specifying a quantity between sixteen (16) and one hundred (100) (the first fifteen (15) are included with the Optional B channel Packet Service).

To change the quantity of Additional Logical channels, the Miscellaneous change charge as set forth in 18.9.4 following is applicable.

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd) (T)

18.9.3 Optional Features (Cont'd) (T)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

(6) Centrex ISDN provides the following central office features for installations on or after May 1, 1994: (Cont'd)

(c) Individual Optional Packet Features#: (T)

Packet Hunting

Allows the CLC Reseller to define a group of numbers that belong to a hunt group. When an incoming call is destined for a busy terminal in the group, the call will be directed to an idle terminal in the same hunt group.

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)
| (N)

Continued

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

YY. Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

6. Centrex ISDN provides the following central office features for installations on or after May 1, 1994: (Cont'd)

d. Individual Optional Features:

Additional B channel circuit Switched Primary Directory Number (Passive Bus/B-Channel contention)

Allows multiple Primary Directory Numbers on a single Basic Rate Interface (BRI) where central office facilities and operating conditions permit. A maximum of eight (8) Primary Directory Numbers are allowed on a BRI. Installed Primary Directory Numbers will contend for the use of the B channels. Under these conditions, the CLC Reseller assumes responsibility for any blocked calls. The Utility will input a set of unique parameters for each logical or physical CLC Reseller end user customer premises equipment that will utilize the channel.

Electronic Directory Interface

Provides the ability to access Electronic Directory Features. The following Electronic Directory Features are available from DSS offices:

- Auto Call - allows Centrex ISDN station users to place a call to a party associated with a query display.
- Calling Name Display - provides the name and telephone number of the calling party within the centrex system to the called party. This feature is available to Centrex ISDN station users within the same business group.
- Directory Query Display - allows the user to query the electronic directory data base for a name using the Centrex ISDN station set.
- Query Service - allows a user to query the Application Processor directory using a video display terminal for call and personnel information on a per group basis.

Continued

(N)

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

YY. Centrex ISDN (Centrex Integrated Service Digital Network)
(Cont'd)

6. Centrex ISDN provides the following 18.9.3entral office
features for installations on or after May 1, 1994:
(Cont'd)

d. Individual Optional Features: (Cont'd)

Secondary Directory Number

Allows a primary Centrex station equipped with compatible
premises equipment the capability of an
additional Centrex station line in addition to the Primary
or Shared Directory Number.

Analog Shared Directory Number

Allows a non-ISDN Centrex primary station line whose
primary appearance originates on non-ISDN equipment to
appear on Centrex ISDN compatible premises equipment.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network)
(Cont'd)

(7) Centrex ISDN provides the following central office features:

(a) Extended Centrex ISDN

Extended Centrex ISDN provides access in groups of eight lines from a central office selected by the CLC Reseller other than the normal serving central office or an alternate central office as designated by the Utility.

Centrex ISDN may be furnished from a CLC Reseller selected contiguous or noncontiguous exchange or district area other than the exchange or district area in which the primary location is located at the Rates and charges for Extended Centrex ISDN as set forth in 18.9.4. following.

Where service is furnished from a contiguous or noncontiguous exchange selected by the CLC Reseller, Centrex ISDN will be subject to the following:

- Message Usage and Allowances will apply.
- Only one free directory listing will be offered for the Listed Directory Number (LDN). It will appear in the telephone directory that covers the exchange from which the Extended Centrex ISDN is served. Additional Listings may be provided.

The rates and charges for Extended Centrex ISDN are in addition to all other rates and charges applicable to Centrex ISDN.

(8) International Direct Distance Dialing (IDDD) Blocking (N)

IDDD Blocking is available for individual measured rate business line service (1MB). IDDD Blocking will restrict direct dialed calls in the following way:

Block all: 10XXX+011+, 101XXXX+011+, 011+

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network)
(Cont'd)

(8) International Direct Distance Dialing (IDDD) Blocking (Cont'd)

There are no recurring or non-recurring charges for IDDD Blocking service when installed with new service or with other features. If IDDD Blocking is being added to existing service and no other changes are made at that time, a standard service order change charge will apply, as given in section A3.1 of the Utility's Network and Exchange Services tariff.

Material omitted now on Sheet 1102-D.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network) (Con't)

(9) Centrex ISDN provides the following discounts:

(N)

(a) Centrex ISDN Usage Plan¹

Allows Centrex ISDN (USOC: BAPKG) CLC Resellers to subscribe to a plan that will provide an allowance for a flat monthly rate for Local Plus voice and data calls (IntraLATA message charges). The plan has seven (7) options which are as follows:

- | | |
|---------------------------------|---------------------------------|
| - Option 1 - \$20.00 Allowance | - Option 4 - \$150.00 Allowance |
| - Option 2 - \$50.00 Allowance | - Option 5 - \$200.00 Allowance |
| - Option 3 - \$100.00 Allowance | - Option 6 - \$250.00 Allowance |
| | - Option 7 - \$300.00 Allowance |

CLC Resellers may subscribe to only one usage plan per month. The usage associated with both B channels would contribute to the total amount of allowance. Once the CLC Reseller has reached the maximum allowance in the plan/plans subscribed to, they will be billed the tariff rates for Local Plus as set forth in Schedule Cal.P.U.C. No. 175-T, Section 18.

(d) Centrex ISDN Term Discounts¹

Provides a discount on the monthly recurring rates for Centrex ISDN (USOC: BAPKG). CLC Resellers who subscribe to and maintain the service for a term period of either 3 or 4 years will be eligible for a discount as set forth in 18.9.4, (L)(13)(a), following. Should the customer disconnect the Centrex ISDN service (USOC: BAPKG) prior to the expiration of the term agreement, a termination charge will apply. The termination liability will be the dollar amount that was discounted from the normal tariff rate multiplied by the amount of months the customer maintained the service. This termination liability will be debited to the CLC Resellers regular monthly bill.

NOTE 1: Usage Plans and Term Discounts are available for resale only to a single end-user and not for use as a tool for aggregation.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network)
(Cont'd)

(9) Centrex ISDN provides the following discounts: (Cont'd)

(N)

(c) Volume Discounts¹

Allows CLC Resellers who order 10 or more multiple ISDN (USOC: BAPKG) lines at the same time on the same order at either a single location or multiple locations to receive a discount on the monthly rate. The customer will receive the discount as set forth in L.(c) following.

(N)

NOTE 1: Volume Discounts are available for resale only to a single end-user and not for use as a tool for aggregation.

(N)

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(YY) Centrex ISDN (Centrex Integrated Service Digital Network) (Cont'd)

(9) Centrex ISDN provides the following discounts: (Cont'd)

(u) The following service standards and associated performance incentives are applicable:¹

(1) In cases where the Utility fails to keep an appointment with a customer for Centrex ISDN service or installation, the Utility will credit the customer \$25.00 for each missed appointment. The credit will not apply in cases where the appointment is not kept as a result of customer action.

(2) The Utility will discount its installation charge for any customer by 10% for each day it fails to install Centrex ISDN service after 10 business days from the date of the initial order or the date the customer requests installation, whichever is later. In cases where the Utility must determine whether the customer's line is capable of being equipped with Centrex ISDN service, the discount will apply after 15 business days from the date of the initial order or the date the customer requests installation, whichever is later.

(3) The Utility will credit customers \$5.00 for each day repairs required on the Utility's system and which are not a result of customer conduct are not made, beginning 24 hours after the customer reports the system problem. This customer credit is waived in areas and during periods for which the governor has declared a state of emergency or natural disaster.

(v) The following is in compliance with Decision 98-09-71 dated September 17, 1998:²

The Utility will waive all installation charges in cases where Pacific fails to keep an appointment for ISDN installation or if after keeping an installation appointment, the customer's ISDN service is not fully operational.

(N)
|
(N)

NOTE 1: These performance incentives are effective May 1, 1997 and will terminate April 30, 2001.

NOTE 2: This waiver is effective January 29, 1999 through December 31, 1999 and takes precedence over A18.9.3 Section YY.9.u., paragraph 2 only, paragraphs 1 and 3 still apply. Installation intervals are the same as stated in Decision 97-03-21, Ordering Paragraph 2.

(N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(ZZ) Attendant display of queued Calls

(L)

Provides the attendant with a visual display of the number of calls queued and the time, in seconds, that the oldest call has been waiting.

Attendant Display of Queued calls is provided for incoming call facility types (e.g., tie lines, WATS, 800) of an attendant console or a subgroup of consoles on suitably equipped attendant consoles.

(A1) System Distinctive Ringing

System Distinctive Ringing provides distinctive ringing patterns to calls terminating on all stations in the Centrex system.

(B1) Modem Interface

A central office modem that connects a central office port to a private line channel for the purpose of transmitting data to a location.

(C1) CenPath

CenPath provides Centrex, central office switched data communications. It allows simultaneous user selective transmission speeds of 300 bps to 19.2 Kbps asynchronous, and from 1.2 to 64 Kbps synchronous.

(L)

(L) Formerly on Sheet 1102.

Continued

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

D1. Meet Me Conference Small

Establish a conference connection when up to a maximum of six (6) conferees dial a specific Directory Number (DN) at a predetermined date and time.

E1. Meet Me Conference Large

Establish a conference connection when up to a maximum of thirty (30) conferees dial a specific Directory Number (DN) at a predetermined date and time.

F1. Attendant Conference Large

Allows an attendant to establish a conference call with up to a maximum of thirty (30) conferees (not including the attendant).

G1. Station Controlled Conference Large

Allows a station user to establish a conference call with up to a maximum of thirty (30) conferees without the assistance of an attendant.

H1. Attendant Do Not Disturb

Permits an attendant to deny a single station user, select group of station users or all station diversion groups from receiving direct inward dialed and station to station calls.

I1. Attendant Through Dialing

Through Dialing allows a station user to complete the dialing on other than station-to-station calls after the attendant selects the outgoing facility.

Continued

(N)

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

J1. Attendant Call Transfer

Enables the attendant to flash and dial a code prior to dialing the third party of a 3-way call. This inhibits the automatic connection of all parties to allow private consultation between the attendant and the third party

K1. Night Service (Attendant)

Provides for the routing of incoming calls when the attendant is absent. The feature is activated by a key which directs incoming calls to preselected station lines within a subscriber group. A Metallic Channel as set forth in Schedule Cal.P.U.C. No. 175-T., Section 7.5.1 is required for each console arranged or a Special Access Voice Grade channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3.

L1. Attendant Conference Small

Allows an attendant to establish a conference call with up to a maximum of six (6) conferees, including the attendant. The conferees are added one at a time by the attendant.

M1. Attendant Control of Facilities

Permits the attendant to restrict dial tone access from all stations to a tie line and WATS line by operating a customer provided key or dialing a code. When control is activated, calls to these facilities are routed to either the attendant, or a specified Directory Number or reorder is made available. A Metallic Channel as set forth in Schedule Cal.P.U.C. No. 175-T., Section 7.5.1 is required for each facility group key activation (see Regulation A.1.aa., preceding) or a Special Access Voice Grade channel as set forth Schedule Cal.P.U.C. No. 175-T, Section 7.5.3.

(N)

Continued

(N)

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

N1. Attendant Identification of Incoming Calls

Allows an attendant to visually identify the type of service or trunk group of an incoming call by indicator lamps on the attendant console.

O1. Trunk Busy Indication (attendant)

Provides a visual indication on a private facility group basis when the facility group is entirely in use. A Metallic channel as set forth in Schedule Cal.P.U.C. No. 175-T., Section 7.5.1 is required for each visual indication on each console or a Special Access Voice Grade channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3.

P1. Attendant Camp-On

Allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle it is connected to the waiting call.

Q1. Individual Console Measurements

Individual Console Measurements provides operational measurements for individual attendant consoles. Both peg counts and usage counts are provided. A detailed record can be made for the total duration of answered calls, originated calls and position busy. In addition, data may be obtained for usage time a console is occupied, position busy peg count, Directory Number (DN) calls answered peg count, intercept calls answered, dial 0, calls transferred, timed recalls, call forwarded calls, miscellaneous calls, queued calls, originated calls, extended calls, held calls and authorization codes.

A Special Access Voice Grade (VG36) channel as set forth in Schedule Cal.P.U.C.No. 175-T, Section 7.5.3,(A)(B) and a central office Modem Interface, is required to provide operational measurements to CLC Reseller provided terminal equipment located at the premises. A compatible CLC Reseller provided modem, at the premises is required. Processing of Individual Console Measurement detail information will be performed by the CLC Reseller.

(N)

Continued

(N)

ACCESS SERVICE

18 SERVICES FOR RESALE (Cont'd)
18.9 CENTREX (Cont'd)
18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM)

Applicable to CCM installed prior to October 22, 1992 the effective date for Advice Letter No. 16291.

1. Call Center Manager (CCM) is furnished at the rates and charges as shown in 18.9.4 following, which are in addition to other charges and rates for Centrex service. CCM is a central office based communications system that distributes a large volume of incoming calls over a group of Centrex primary, semi-restricted or interior lines. The calls are distributed in an equitable manner to available agents. When all agents are busy, the calls are queued and a recorded announcement is played to the caller requesting that they wait for the next available agent. The CCM accepts calls and routes them based on call parameters established by the CLC Reseller..

As an option, CCM provides detailed management information about the systems performance to a CLC Reseller provided processor which can format management information reports.

Call Center Manager is available to Centrex service furnished by use of a central office equipped with the required call processing and feature capacity and where operating conditions permit.

- a. 800 Service, and Tie Line/Special Access Voice Grade Channels may be terminated in the CCM for incoming calls. The incoming calls will be routed directly to the CCM pilot number Centrex Primary Line.
- b. Lines furnished in a group may consist of Primary, Primary Semi-Restricted, Interior Lines or any combination of such lines provided in 18.9.4 following.
- c. Electronic Telephone Features are available at the rates, charges and regulations as set forth in A.1.f, C.44 preceding and 18.9.4 following.

Continued (N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

Applicable to CCM installed prior to October 22, 1992 the effective date for Advice Letter No. 16291. (Cont'd)

1. (Cont'd)

- d. When agent positions or supervisor positions are located off premises from the primary service location of the CCM, the service will only be provided to stations served by the same central office switch.
- e. Tie lines from other PBX or Centrex services may be terminated in the CCM at the rates, charges and regulations applicable to tie line as set forth in the respective tariff schedules.
- f. Commercial power, including outlets necessary for the operation of the system will be the responsibility of the CLC Reseller.
- g. Basic Centrex Features available with the CCM service offering:
 - Call Transfer
 - Touch-Tone Calling Service
 - Intercommunication between stations of the same Centrex

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1.Call Center Manager (CCM) (Cont'd)

Applicable to CCM installed prior to October 22, 1992 the effective date for Advice Letter No. 16291. (Cont'd)

2. Call Center Manager provides the following Central office features:

a. Basic System Features:

Agent Position

- Abandoned Call Clearing

Abandoned Call clearing provides for the removal of a call when a caller disconnects while the call is in queue or after the call is presented to the agent.

- Call Priority

Call Priority permits the CLC Reseller to assign priorities to various directory numbers for calls going into queue.

- Call Present

Call Present provides that an agent can be automatically presented with a call within 2.5 seconds of completing the last call. A short burst of tone alerts the agent before each new call is presented.

- Call Source Identification

Call Source Identification provides for the display of the calling number within the Centrex system to the called party on compatible premises equipment.

- Call Supervisor

Call Supervisor provides the agent quick access to the supervisor's position.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

Applicable to CCM installed prior to October 22, 1992 the effective date for Advice Letter No. 16291. (Cont'd)

2. Call Center Manager provides the following central office features: (Cont'd)

a. Basic System Features: (Cont'd)

Agent Position (Cont'd)

- Clerical

Clerical is used when an agent requires post-call work time to complete a transaction.

- Emergency Alert

Emergency Alert permits an agent to indicate an emergency call with a single key action. The Emergency Alert feature conferences a supervisor to the call. The agent identification is displayed when the key is used on compatible premises equipment.

- Incoming Call Queue

Incoming Call Queue places incoming calls in queue when all agents are busy. Calls are handled on a first-in, first served basis and calls are presented to the agent who has been idle the longest. The CLC Reseller establishes the queue and queue parameters that a call enters.

- Logon/Logoff

Logon/Logoff allows an agent to log in and out of a position. Logoff prevents an agent from receiving incoming CCM calls.

- Manual Answering

Manual Answering permits an agent to answer calls through the use of a single key when equipped with compatible premises equipment. The telephone set can be made to ring when a call is delivered.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1.Call Center Manager (CCM) (Cont'd)

Applicable to CCM installed prior to October 22, 1992 the effective date for Advice Letter No. 16291.

2. Call Center Manager provides the following central office features: (Cont'd)

a. Basic System Features: (Cont'd)

Agent Position (Cont'd)

- Overflow Enhancement

Overflow Enhancement permits alternate call routing when the queue for the agent group is full, to up to four other agent groups within the same Central Office.

Overflow routes are established by the CLC Reseller. This feature is limited to those central offices that are suitably equipped.

- Ring threshold

Ring threshold permits the rerouting of a call when an agent does not answer within a preprogrammed time. The call is rerouted either to the longest idle agent or to the front of the queue when no agents are available. This feature is limited to those offices that are suitably equipped.

b. Supervisor Position

- Answer Agent

Answer Agent permits a supervisor to directly answer calls from the agents.

- Automatic Overflow

Automatic Overflow permits a supervisor to specify both a maximum number of calls that can be queued and a maximum holding time for incoming calls. A new incoming call will be rerouted according to the CLC Reseller instructions when one of the preceding conditions is exceeded.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

Applicable to CCM installed prior to October 22, 1992 the effective date for Advice Letter No. 16291.

2. Call Center Manager provides the following central office features: (Cont'd)

b. Supervisor Position (Cont'd)

- Answer Emergency

Answer Emergency permits the supervisor to directly respond to an emergency call presented by an agent.

- Call Agent

Call Agent permits a supervisor to directly call an agent.

- Call Delay Announcement

Call Delay Announcement provides up to two announcements per system to be used when all agents are busy. A call delay announcement is a pre-recorded central office announcement produced by the Utility. Additional announcements, capacity of four per group, are available at the rates and charges in 18.9.4. following.

- Display Queue Status

Display Queue Status allows a supervisor to monitor queue status (number of calls waiting, total agent positions occupied and longest waiting time) via their telephone instrument.

- Position Status Display

Position Status Display provides the supervisor with a status of agent activity such as logged off on an incoming call or in clerical mode, etc.

- Observe Agent

Observe Agent permits a supervisor to establish a listen or live path into a conversation between an agent in that supervisor's group and the caller.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

Applicable to CCM installed prior to October 22, 1992 the effective date for Advice Letter No. 16291. (Cont'd)

2. Call Center Manager provides the following central office features: (Cont'd)

b. Supervisor Position (Cont'd)

- Night Service

Night Service provides that all incoming calls receive specified night treatment when all positions are logged out via the Logon/Logoff feature. The supervisor may specify different types of night treatment such as announcement, overflow to another group or telephone number.

c. Optional CCM Features

- Management Information System Features

Customer Parameters Reconfiguration permits the system administrator to reconfigure the parameters of the system via the management information system data link. The CLC Reseller can control queues by changing queue slots, queue size, maximum wait times, configuration of agents within groups, overflow routes, ring thresholds and password levels of supervisor into the system.

Management Information System continuously monitors agent and group calling patterns providing real time and historical measurement of the agent and group performance to established thresholds. Measurement includes the number, the duration and time of incoming calls, outgoing calls, wrap up time doing reports and idle time when the agent was not presented a call.

Management Information System Link provides a data link to carry call processing data to CLC Resellers provided management information system. A Special Access Voice Grade (VG36) is required for each system arrangement at the rates and charges as defined in Schedule Cal.P.U.C. No. 175-T, Section 7.

Continued

(N)

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

Applicable to CCM installed prior to October 22, 1992 the effective date for Advice Letter No. 16291.

2. Call Center Manager provides the following central office features: (Cont'd)

c. Optional CCM Features (Cont'd)

- Direct Outward Dialing

Allows an agent or supervisor position to place an outgoing call via a Virtual Directory Number at the rates and charges set forth in 18.9.4 following.

- Music in Queue

Music in queue provides the option of broadcasting music after the call delay announcement. The CLC Reseller is responsible for providing the music source.

- Queue Status Lamp

Queue Status Lamp provides three visual indicators to identify queue status. An external color display will signal to both supervisor and agent when the thresholds have been exceeded. Separately mounted keys/lamp indicators may be provided by the CLC Reseller.

(N)

Continued

(N)

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

3. The following description of CCM is applicable to installations on or after October 22, 1992 the effective date for Advice Letter No. 16291.

4. Call Center Manager (CCM) is furnished at the rates and charges as shown in 18.9.4 following, which are in addition to other charges and rates for Centrex service. CCM is a central office based communications system that distributes a large volume of incoming calls over a group of Centrex primary, semi-restricted or interior lines. The calls are distributed in an equitable manner to available agents. When all agents are busy, the calls are queued and a recorded announcement is played to the caller requesting that they wait for the next available agent. The CCM accepts calls and routes them based on call parameters established by the CLC Reseller.

As an option, CCM provides detailed management information about the systems performance to a CLC Reseller provided processor which can format management information reports.

Call Center Manager is available to a CLC Reseller whose Centrex service is furnished by use of a central office equipped with the required call processing and feature capacity and where operating conditions permit.

- a. 800 Service and Tie Line/Special Access Voice Grade channels may be terminated in the CCM for incoming calls. The incoming calls will be routed directly to the CCM pilot number via a Centrex Primary Line.
- b. Lines furnished in a group may consist of Primary, Primary Semi-Restricted, Interior Lines or any combination of such lines provided in 18.9.4 following.
- c. Electronic Telephone Features are available at the rates, charges and regulations 18.9.4 following when equipped with compatible customer provided equipment.

(N)

Continued

(N)

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

4. (Cont'd)

- d. When agent positions or supervisor positions are located off premises from the primary service location of the CCM and those positions utilize electronic business sets, the service will only be provided to stations served by the same central office switch.
- e. Tie lines from other PBX or Centrex services may be terminated in the CCM at the rates, charges and regulations applicable to tie lines as set forth in the respective tariff schedules.
- f. Commercial power, including outlets necessary for the operation of the system will be the responsibility of the CLC Reseller.
- g. Basic Centrex Features available with1 CCM service offering:
 - Call Transfer
 - Touch-Tone Calling Service
 - Intercommunication between stations of the same Centrex

(N)

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

5. Call Center Manager provides the following central office features:

a. CCM Group Packages:

(1) Basic Group Package

- Abandoned Call Clearing

Abandoned Call Clearing provides for the removal of a call when a caller disconnects while the call is in queue or after the call is presented to the agent.

- Automatic Overflow

Automatic Overflow permits a CLC Reseller to specify both the maximum number of calls that can be queued and a maximum holding time for enqueued calls. A new incoming call will be rerouted according to the CLC Reseller's instructions when one of the preceding conditions is exceeded.

- Call Present

Call Present provides that an agent can be automatically presented with a call after completing the last call. A short burst of tone alerts the agent before each new call is presented.

- Call Priority

Call Priority permits the CLC Reseller to assign priorities to various directory numbers for calls going into queue.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

5. Call Center Manager provides the following central office features: (Cont'd)

a. CCM Group Packages: (Cont'd)

(1) Basic Group Package: (Cont'd)

- Incoming Call Queue

Incoming Call Queue places incoming calls in queue when all agents are busy. Calls are handled on a first-in, first-served basis and calls are presented to the agent who has been idle the longest. The CLC Reseller establishes the queue and queue parameters that a call enters.

- Manual Answering

Manual Answering permits an agent to answer calls through the use of a single key, when equipped with compatible premises equipment. The telephone set can be made to ring when a call is delivered.

- Night Service

Night Service (system activated) provides that all incoming calls receive specified night treatment such as, announcements, overflow of calls to another Call Center Manager group or to another telephone number when all agent positions are logged out via the Logon/Logoff feature.

- Overflow Scan

Overflow Scan permits alternate call routing when the queue for the agent group is full. Calls can be routed to look ahead for an available agent in up to four (4) other agent groups within the same central office. The CLC Reseller is responsible for establishing overflow routes. Overflow Scan is only available in those central offices that are suitably equipped.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

5. Call Center Manager provides the following central office features: (Cont'd)

a. CCM Group Packages: (Cont'd)

- Ring Threshold

Ring Threshold permits a CLC Reseller to reroute a call when an agent does not answer within a preprogrammed time. The call is rerouted either to the longest idle agent or to the front of the queue when no agents are available.

(2) Call Delay/Forced Announcements

Call Delay/Forced Announcement(s) is a pre-recorded central office announcement produced by the Utility when all agents are busy or when the call center is in night service mode.

(3) Music In Queue

Music In Queue provides the option of broadcasting music after the call delay announcement. The CLC Reseller is responsible for providing the music source.

Queue Status Lamp

Queue Status Lamp provides up to three visual indicators to identify queue status. An external color display will signal both supervisor and agent when the thresholds have been exceeded. Separately mounted lamp indicators are provided by the CLC Reseller.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

5. Call Center Manager provides the following central office features: (Cont'd)

b. Agent Feature Packages

(1) Basic Agent Package

- Agent Priority Call Transfer

Agent Priority Call Transfer allows an agent to transfer an incoming Call Center Manager call to another agent's primary number. The transferred call is presented directly to the second agent if the agent is idle; otherwise, the transferred call is placed in the agent's queue until the agent completes their current call.

- Clerical

Clerical is used when an agent requires post-call work time to complete a transaction.

- Log-on/Log-off

Log-on/Log-off allows an agent to log-on and log-off of a position. Log-off prevents the agent from receiving incoming Call Center Manager calls.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

5. Call Center Manager provides the following central office features: (Cont'd)

b. Agent Feature Packages: (Cont'd)

(2) Call Alert Package:

- Call Supervisor

Call Supervisor provides the agent quick access to the supervisor's position when equipped with compatible premises equipment.

- Emergency Alert

Emergency Alert permits an agent to quickly indicate an emergency call to the supervisor when equipped with compatible premises equipment. The emergency alert feature conferences a supervisor into the call.

(3) Call Tracking Package:

- Call Tracking

Call Tracking permits an agent to specify the type of call they are processing by use of a single key action and activity code when equipped with compatible premises equipment. Tracking of these codes is accomplished via the Management Information System.

- Clerical Tracking

Clerical Tracking permits an agent to specify the reason they are in a clerical state by use of a single key action and activity code when equipped with compatible premises equipment. Tracking of these codes is accomplished through the Management Information System.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

5. Call Center Manager provides the following central office features: (Cont'd)

b. Agent Feature Packages: (Cont'd)

(4) Call Status Display Package:

- Agent Queue Status Display

Agent Queue Status Display provides agents with a visual indication of the incoming Call queue status when the agent uses compatible premises equipment. The display shows either the number of Calls in queue or the amount of time the oldest Call has been in queue.

- Called Number Display

Called Number Display provides for the display of the dialed number when the agent's workstation is equipped with compatible premises equipment.

- Call Source Identification

Call Source Identification provides for the display of the calling number within the Centrex system to the called party when the agents position is equipped with compatible premises equipment.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

5. Call Center Manager provides the following central office features: (Cont'd)

c. Supervisor Feature Packages:

(1) Basic Supervisor Package:

- Call Agent

Call Agent permits a supervisor to directly call an agent when equipped with compatible premises equipment.

- Controlled Overflow

Controlled Overflow permits a supervisor to direct any new incoming calls to a defined overflow route via a single key action when equipped with compatible premises equipment. Activation of this feature overrides the Automatic Overflow feature for new incoming calls.

- Observe Agent

Observe Agent permits a supervisor to establish a listen or live path into a Conversation between an agent in the supervisor's group and a caller when equipped with compatible premises equipment.

- Night Service

Night Service (supervisor activated) permits a supervisor to direct all incoming calls to the night treatment route via the activation of a night service key on compatible premises equipment.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

5. Call Center Manager provides the following central office features: (Cont'd)

(2) Answer Call Alert Package:

- Answer Agent

Answer agent permits the supervisor to directly answer calls from the agents.

- Answer Emergency

Answer Emergency permits the supervisor to directly respond to an emergency call presented by an agent.

(3) Call/Agent Status Display Package:

- Display Queue Status

Display Queue Status allows a supervisor to monitor queue status (number of calls waiting, total number of agents positions occupied and the longest waiting time) when equipped with compatible premises equipment.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

R1. Call Center Manager (CCM) (Cont'd)

5. Call Center Manager provides the following central office features: (Cont'd)

c. Supervisor Feature Packages: (Cont'd)

(3) Call/Agent Status Display Package: (Cont'd)

- Position Status Display

Position Status Display provides the supervisor with a status of agent activity (logged off, on an incoming/outgoing call, in a clerical mode, idle, etc.) when equipped with compatible premises equipment.

- Position Status Summary Display

Position Status Summary Display allows the Call Center supervisor to quickly check the overall status of the agents in their group (e.g., how many agents are logged off, logged on, idle, on an incoming call or in clerical mode, etc.) when equipped with compatible premises equipment.

d. Management Information System Packages:

a. Basic Management Information System (MIS) Package:

- Management Information System Link

The Management Information System link provides a data stream to carry call processing data to a customerprovided management information system and the Call Center reconfiguration commands from the CLC Reseller's MIS to the central office switch. A Special Access Voice Grade (VG36) or ADN channel for each system arrangement is required.

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

S1. Trunk Side Connection - concentrated Access

Trunk Side Connection - concentrated Access permits multiple stations of a customer provided switch access to Centrex capacities and features. It will be provided through the interconnection of a Centrex line to the network interface of a customer provided switch.

T1. Centrex Networking Service

Centrex Networking Service (CNS) provides Primary/Primary Semi-Restricted station lines of a Centrex system the capability of abbreviated dialing (not to exceed 7 digits) to any selected location outside a centrex system. This includes Intra/InterLATA, InterSTATE and International calling.

The CLC Reseller may select which centrex stations are to be arranged for abbreviated dialing and may establish more than one abbreviated dialing plan. CNS calls will be transported over a network path(s) to the distant location(s) selected. The number of network path(s) is determined by a busy hour call volume study conducted by the Utility.

In the ESS central offices originating station call detail is not available. A billing identification number will be assigned to each network path. All CNS ZUM and toll message charges will be billed to the billing identification number and included in the customer's regular monthly billing. DMS central offices will provide station line identification and billing of outward dialed toll and ZUM unit calls to CLC Reseller .

CNS may be used when a call is completed over a specific selected facility or network which may include, but is not limited to, Wide Area Telephone Service (WATS), Flexible Route Selection (FRS), Special Access Voice Grade Channels and Direct Distance Dialing (DDD).

Continued

(N)

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 OPTIONAL FEATURES (Cont'd)

U1. Priority Ringing

Priority Ringing differentiates incoming calls from up to ten (10) station user programmable preselected numbers by signaling the station user with a distinctive ringing pattern. If the primary station line subscribes to Call Waiting, a distinctive tone is heard for the selected set of numbers.

V1. Select Call Forwarding

Select Call Forwarding permits a primary station line to automatically forward (transfer) calls from up to ten (10) station user programmable preselected numbers to an alternate station user programmable number within or outside the serving central office and to restore it to normal operation at their discretion. Select Call Forwarding can be used in conjunction with Call Forwarding Variable, Busy and Don't Answer. The Select Call Forwarding CLC Reseller is responsible for the payment of applicable local, ZUM or toll message charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. This charge applies to all forwarded calls that are answered at the number to which the calls are forwarded.

W1. Repeat Dialing

Repeat Dialing permits a primary station line to have calls automatically redialed when the first attempt reaches a busy number on up to 10 different busy telephone numbers. The line is checked every 45 seconds for up to 30 minutes and alerts the station user with a distinctive ringing pattern when the busy number and the station line is free. In addition, the station user can continue to make and receive calls while the feature is activated. The Repeat Dialing CLC Reseller is responsible for payment of applicable local, ZUM or toll message charges for each completed call.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)
18.9 CENTREX (Cont'd)
18.9.3 Optional Features (Cont'd)

(X1) Select Call Acceptance

Select Call Acceptance enables a primary station line to accept only calls from up to thirty-one (31) station user programmable preselected numbers and to return to normal operation at their discretion. Callers telephone numbers that are not on the acceptance list will receive a recorded announcement that their call is not being accepted and will not be charged the normal local, ZUM or toll message charges or will have their call forwarded to another telephone number designated by the station user within or outside the serving central office.

or

Select Call Acceptance enables the CLC Reseller to terminate calls from up to thirty-one (31) station user programmable preselected telephone numbers to a Centrex Multi-Line Hunt Group. Each line in the hunt group must be equipped with Select Call Acceptance, however, the pilot number will maintain the list. The number of hunt terminals depends upon the requirements for users not to receive a busy indication. The station user can accept only calls from the preselected numbers and can return to normal operation at their discretion. Callers' telephone numbers that are not on the acceptance list will receive a recorded announcement that their call is not being accepted and will not be charged the normal local, ZUM or toll message charges or will have their call forwarded to another telephone number as designated by the station user within or outside the CLC Reseller serving central office.

The Select Acceptance CLC Reseller is responsible for the payment of applicable local, ZUM or toll message charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. This charge applies to all forwarded calls that are answered at the number to which the calls are forwarded.

With Select Call Acceptance a call may be forwarded up to a maximum of five (5) times, only within the same serving central office.

(X2) Caller Identification (Caller ID)

Caller ID displays the telephone number of the calling party on a specially designed telephone or a device that the customer attached to their existing telephone.

(N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(Y1) Music on Hold

Provides a continuous broadcast of music or recorded announcement to callers who are waiting for connection to a called party. Music on hold is automatically activated whenever the calling party is placed on Central Office hold. Not available with Airport Intercommunication Service (AIS) as set forth in Schedule Cal.P.U.C. No. 175-T.18.9.7.#

(N)
(N)

(Z1) Remote Access To Call Forwarding

Allows a user to activate, deactivate and change their forwarded to number from a location other than where the service is located. Activation and deactivation is via a dialable number and access code.

(A2) Call Return

Allows the user to return a call to the last incoming call whether answered or not. Upon activation, redials the number automatically and continues to check the number every 45 seconds for up to 30 minutes if the number is busy. The user is alerted with a distinctive ringing pattern when the busy number is free. When the user answers the ring, an attempt to complete the call is made. The calling party's number will not be delivered or announced to the caller under any circumstances.

(B2) Call Screen

Allows the user to automatically block calls from up to ten customer designated telephone numbers. The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage will apply. When Call Screen is active, calls from numbers on the customer controlled list will be routed to a special announcement. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

Airport Intercommunication Service (AIS) pending approval of Advice Letter No. 19020.

(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.3 Optional Features (Cont'd)

(C2) Call Trace

Allows a user to dial a code to automatically request that the Utility record a caller's originating telephone number, the date and time of the call as well as the date and time the user initiated the trace. The information is stored by the Utility and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the call.

(D2) Reserved.

(T)
(D)
|
(D)

(D)
|
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(E2) Area Wide Centrex

- (1) Area Wide Centrex provides multi-location CLC Resellers with a private network capabilities using the switched network.
- (2) Area Wide Centrex will provide the CLC Resellers an abbreviated dialing plan for inter-Centrex, inter-exchange, intra-LATA voice calls for a flat monthly rate per Centrex station, as set forth in Section 18.9.4, following.
- (3) The abbreviated dialing plan can include both on-net and off-net telephone numbers, however MTS usage charges will apply to any call that originates from or terminates on a non-Centrex station as set forth in Section 18.7.1, preceding. MTS usage charges will also apply to any call that originates from or terminates on a Centrex station that is not subscribing to Area Wide Centrex as set forth in Section 18.7.1, preceding.
- (4) An AWC Modification Nonrecurring Charge will be applied each time an AWC customer adds or changes their dialing plan as set forth in Section 18.9.4, preceding.
- (5) Regulations set forth in this schedule are in addition to rules and regulations set forth in Schedule Cal.P.U.C. No. A2. for Network and Exchange services. Area Wide Centrex is offered as follows:
 - (a) AWC service is available on Centrex service only.
 - (b) MTS Usage charges do not apply to intra-system/intra-LATA voice calls that originate from and terminate on Centrex stations that subscribe to AWC.
 - (c) AWC is available where local facilities and operating conditions permit.
 - (d) The customer must subscribe to a Pacific Bell Business Optional Calling Plan.
 - (e) AWC is only available on BTNs billed to the customer of record.
 - (f) AWC must include at least two BTNs in order to form a network.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(E2) Area Wide Centrex (Cont'd)

- (g) A customer must have at least two separate Centrex systems within a LATA.
- (h) For every Centrex system that has multiple sites, at least one of those sites must have AWC on all lines.
- (i) When expanding AWC, to an additional site, all lines at that site must have AWC.
- (j) 900 or 976 Telephone numbers are not included in AWC.
- (k) AWC applies to voice bearer channel calls. MTS usage rates apply to all data bearer channel calls as set forth in Section 18.7.1, preceding, and are in addition to AWC service charges. (T)
- (l) All AWC service customers must subscribe to AWC and the standard dialing plan (cannot be a part of an "Assume 9 Centrex"). (T)
- (m) AWC CLC resellers are responsible for notifying the Utility of any adds, moves or changes to their AWC service. (T)
- (n) The AWC dialing plan can include non-Centrex telephone numbers as terminating numbers, however calls to these numbers will be billed at MTS usage rate as set forth in Section 18.7.1, preceding.
- (o) Local Plus usage charges apply to all completed calls that are not intra-system/intra-LATA calls that do not originate and terminate on Centrex stations. MTS usage rates are found in Schedule 18.7.1, preceding, and are in addition to AWC service charges. (T)

(D)
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(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(F2) Centrex Routed Number

Centrex Routed Number routes calls to a Centrex system telephone number to an answering point at the CLC's Resellers end user customer location. This feature includes the Centrex telephone number and the routing facility. Calls must be routed within the CLC's Resellers end user customer common block. CLC's Resellers end users are charged a route index establishment installation charge, per route established, and a monthly charge for each telephone number routed as set forth in Section 18.9.4 (J)(8), following.

Centrex Routed numbers do not count towards the System Establishment Charge (SEC).

(G2) Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9. CENTREX (Cont'd)

18.9.3. Optional Features (Cont'd)

(H2) Centrex Internet Protocol (IP) Service

(N)

(1) Description

Centrex Internet Protocol (IP) Service offers Internet Protocol (IP) capability that consists of Centrex stations (Centrex IP stations) that work off a Reseller end user's LAN/WAN (Local Area Network/Wide Area Network) and receive station feature functionality and access from the Utility. Centrex IP lines convert voice to packets via Reseller end user provided IP phones or special software loaded on a Reseller end user's PC and delivers calls to the Utility's central office switch via separately purchased digital transport facilities.

The digital transport special access facility that is required for Centrex IP includes DS1 (1.544 Mbps), DS3 (44.736 Mbps) or OC3 (155.520 Mbps) and is provided under Section 7, Special Access. The digital transport facility rates and charges are in addition to the rates and charges for Centrex IP.

Centrex IP stations lines are furnished at rates and charges as shown in Section 18.9.4.(Y), (Z), (AA), and (BB) following and are in addition to the Centrex Basic Access charge as set forth in 18.9.4.(B), following.

Centrex IP station lines can work in connection with other types of Centrex lines and Centrex Optional features available from the Utility. Features for Centrex IP are divided into two packages, Centrex IP Standard Line Feature Package and Centrex IP Deluxe Line Feature Package. A list of these feature packages are shown in Section (3), following.

(2) Regulations

Centrex IP Service will be available only in those central offices that are suitably equipped.

Rules and Regulations set forth in this Schedule are in addition to Rules and Regulations set forth in Sections 2, 5, and 7 for Special Access Digital Transport.

Centrex IP station lines can be counted as part of the 2 primary line minimum and is counted toward the system establishment charge.

The initial order received from the customer for Centrex IP must be for a minimum of 15 Centrex IP stations. Subsequent orders for IP stations do not have a minimum requirement.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9. CENTREX (Cont'd)

18.9.3. Optional Features (Cont'd)

(H2) Centrex Internet Protocol (IP) Service (Cont'd)

(N)

(2) Regulations (Cont'd)

The Reseller end user is responsible for providing compatible premise equipment in order to utilize Centrex IP Service. All Reseller end user provided equipment used to interface with Centrex IP is required to conform with the Technical Specifications as used by the Utility and found in SBC's Customer Interface Document, "Ameritech, Pacific Bell and Nevada Bell Centrex IP, Southwestern Bell Plexar®-II IP, Southern New England Telephone CentraLink IP," which may be found at <http://sbc.com/centrexip>. The Reseller end user or authorized end user is responsible for testing their equipment to ensure that such equipment is operating properly.

Centrex IP Service requires the Reseller end user's LAN/WAN to meet standards as specified in SBC's Customer Interface Document "Ameritech, Pacific Bell and Nevada Bell Centrex IP, Southwestern Bell Plexar®-II IP, Southern New England Telephone CentraLink IP", which may be found at <http://sbc.com/centrexip>. Changes in the Reseller end user's LAN or WAN configuration could affect the performance level of the Centrex IP service, up to and including loss of dial tone. In order to facilitate troubleshooting of service problems, Reseller end users should notify their Utility's account team representative in writing if any changes are made to the LAN or WAN configuration. The Utility cannot be liable for delay in correcting any service problems if the Reseller end user has not provided notice of changes to their LAN or WAN configuration. Provisions concerning other limitations of liability are set forth in Schedule Cal. P.U.C. No. A2.1.14.

Centrex IP Service is offered on a monthly, 24, 36, or 60 months term pricing plan as set forth in 18.9.4.(Y), (Z), (AA) and (BB), following. Reseller end users are required to participate in a 24, 36, or 60 months term plan upon their initial term agreement. When their initial term agreement expires, customers can then participate in the monthly plan or another term plan. The monthly rate for the term of 24, 36 or 60 months will not be subject to rate increases for the duration of the term pricing plan.

If the Reseller end user disconnects their Centrex IP Service prior to the expiration of their term commitment, the Utility will bill the Reseller end user for and the Reseller end user will be required to pay the lessor of:

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9. CENTREX (Cont'd)

18.9.3. Optional Features (Cont'd)

(N)

(H2) Centrex Internet Protocol (IP) Service (Cont'd)

(2) Regulations (Cont'd)

The sum of all discounts rendered under the terms of this agreement, plus 10% annual interest*, prorated monthly. Discounts are defined to include reductions to monthly tariff rates, full or partial waivers of non-recurring charges, and any other credits or discounts that have been rendered under the terms of this agreement, or,

The total monthly charges or minimum annual commitments remaining on the service term discounted by 10%.

For the duration of the term agreement, the CLC Reseller end user must maintain a minimum of either 65% of the Centrex IP lines initially purchased or 15 Centrex IP lines, whichever is greater. If the CLC Reseller end user falls below these minimum requirements, the CLC Reseller end user will be assessed the Early Termination Fees as stated above. These Early Termination Fees are in lieu of the Early Termination Fees described in 18.9.1(A)(19)(a), (B)(1), B(2) and (B)(3), preceding.

Nonrecurring charges for Centrex IP Service will utilize the rates set forth in 18.9.4 (Y), (Z), (AA) and (BB), following.

Adds, moves and changes completed after the initial established due date will be charged at the prevailing tariff rates. Terms and conditions of this offering will continue to apply with adds, moves and changes.

911 calls received from a Centrex IP station will be forwarded to the PSAP serving the telephone number location of the Centrex IP station. ANI and ALI information received from such Centrex IP station may not be the actual physical address for the Centrex IP station. When a Centrex IP station moves from its primary address, it is the Reseller's end user's responsibility to contact the Utility to correct the records to reflect the new address in the 911 database. In order to ensure the proper location is sent to the PSAP, a non-Centrex IP telephone needs to be used to dial 911.

* The annual interest rate shall be calculated at the maximum rate permissible by law, not to exceed Pacific Bell Telephone Company's approved Cost of Capital.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9. CENTREX (Cont'd)

18.9.3. Optional Features (Cont'd)

(N)

(H2) Centrex Internet Protocol (IP) Service (Cont'd)

(3) Centrex IP Line Features

Centrex Internet Protocol (IP) Service is offered as either Centrex IP Standard Line or Centrex IP Deluxe Line with associated feature packages and optional features. Rates and charges for these feature packages are as set forth in 18.9.4.(Y), (Z), (AA) and (BB), following.

(a) Centrex IP Standard Line Feature Package

The following features are included in the Centrex IP Standard Line Feature package. Descriptions for these features are in 18.9.1.A.(4) preceding.

Standard Features

Automatic Callback
Call Forwarding (all types of Call Forwarding)
Call Hold
Call Park
Call Pickup
Call Transfer DID to DOD
Call Transfer (Three-way Calling)
Call Waiting - Originating, Intragroup and Incoming
Caller Identification
Caller Identification Block
Caller Identification Blocking External Calls Only
Directed Call Park
Directed Call Pickup - With or Without Barge-In
Distinctive Ringing and Call Waiting Tone
Hunting (all types)
Last Number Redial
Message Waiting Indicator
Network Speed Calling
Remote Access to Call Forwarding
Sectional Billing Service
Speed Calling - Short

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9. CENTREX (Cont'd)

18.9.3. Optional Features (Cont'd)

(H2) Centrex Internet Protocol (IP) Service (Cont'd)

(3) Centrex IP Line Features (Cont'd)

(b) Centrex IP Standard Line Optional Features

The following optional features are available with a Centrex IP Standard Line. The rates and charges associated with these features are in 18.9.4. following.

Area Wide Centrex

Call Center Manager-ACD (DMS office only)

Call Return

Call Screen

Call Trace

Centrex Direct Connect

Centrex Management Service

Centrex Routed Number

CentrexSMART

Conference Calling

Custom Calling Name on Centrex (CCNAM)

(N)

Customer Dialed Account Recording

Flexible Route Selection Service

Meet Me Conference - Large and Small (DMS office only)

Music On Hold

Outgoing Trunk Queueing

Preset Conference

Priority Ringing

Repeat Dialing

Select Call Forwarding

Source Billing for Attendant Handled Calls

Speed Calling - Long

Station Controlled Conference Large

Station Message Detailed Recording

Uniform Call Distribution

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9. CENTREX (Cont'd)

18.9.3. Optional Features (Cont'd)

(H2) Centrex Internet Protocol (IP) Service (Cont'd)

(3) Centrex IP Line Features (Cont'd)

(c) Centrex IP Deluxe Line Feature Package

Centrex IP Deluxe Line Feature Package includes all of the features described in the Centrex IP Standard Line Feature Package, found in 18.9.3(H2)(3)(a) preceding. The following features are also included in the Centrex IP Deluxe Line Feature Package. Descriptions for these features can be found in 18.9.1.(A)(4), preceding.

Analog Shared Directory Number
Call Review
Calling Number ID Block
Executive Busy Override
Executive Busy Override Exempt
Group Intercom
Incoming Call Line Identification
International Direct Distance Dialing Blocking(IDDD)
Make Set Busy
Multiple Call Appearance
Outgoing Call Line Identification
Privacy
Privacy Release
Shared Directory Number
Speed Call - Short

(d) Centrex IP Deluxe Line Optional Features

The following optional features are available with a Centrex IP Deluxe Line. The rates and charges associated with these features can be found in 18.9.4. following.

Secondary Directory Number (DMS Conference only)

In addition, the Centrex IP Standard Line Optional features, (T)
except Custom Calling Name on Centrex (CCNAM) found in (T)
18.9.3(H2)(3)(b) are also available as part of the Deluxe Line
Optional Features.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(I2) Custom Calling Name on Centrex (CCNAM)

(N)

(1) Description

Custom Calling Name on Centrex (CCNAM) is an AIN terminating Caller ID feature, that provides the CLEC's end-user customer with internal employee name and telephone number delivered on intra-company Centrex-to-Centrex calls, and the caller name and number on incoming calls that originate outside of the company, where facilities and operating conditions permit.

CCNAM will provide the CLEC's end-user customer internal called party information across multiple Centrex groups, when used in conjunction with Area Wide Centrex.

(2) Terms and Conditions/Restrictions

(a) Requires compatible customer premises equipment for display of caller name and number

(b) CLEC end-user customer must establish and maintain an internal name/number directory (Customer Data Directory) through a Graphical User Interface (GUI). The CLEC will provide the end-user customer with a logon and password that will be used to access the web-based GUI to load and make changes to their database. The end-user customer maintains the Customer Data Directory and is responsible for the initial data load as well as subsequent database maintenance (additions, deletions, record changes). . The CLEC is not responsible for the accuracy of the customer directory, nor any name list that the customer uses for the Custom Calling Name service.

(c) The CLEC End-user customer shall be responsible for protecting the security of their assigned user IDs. The CLEC shall not be liable to the customer or any third party (including but not limited to any employee of the customer) for improper or incorrect designations when such designations are established with the customer's user ID.

(d) Not available with Centrex ISDN nor Centrex IP Deluxe.

(e) Blocking Options for Caller ID (Selective Blocking (*67) and Complete Blocking (*82)), as described in P.U.C. No. A5.5.4.11.C.19, are not available to customers who have Custom Calling Name (CCNAM) on Centrex when dialing internal calls. Blocking Options for Caller ID are available to customers who have CCNAM on Centrex when dialing external calls.

(f) The originating information is not part of the CCNAM offer. Depending on the capability of the telephone set or type of Central Office will dictate what is displayed for the outgoing call. This does not change as a result of subscribing to CCNAM.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(I3) Centrex Simultaneous Ring One Number (CSR ON)

(N)

(1) Description

Centrex Simultaneous Ring One Number (CSR ON) is an optional Centrex station feature that will extend the reach of a CLEC's end-user Centrex customer's Centrex station number, by causing one additional telephone number to ring simultaneously whenever the CLEC's end-user Centrex customer's Centrex station number is dialed (hereinafter referred to as "CSR ON subscriber"). The caller is not aware that the telephone number they have dialed is a member of a CSR ON group or that the call was answered from another telephone number. The caller only receives a busy signal if both phones in the CSR ON group are simultaneously busy. Simultaneous ringing only occurs when a call is dialed directly to the enabled CSR ON subscribing Centrex station.

The simultaneously rung number can be any non-zero-plus number (i.e., operator assisted or international calls) valid telephone number, including other Centrex stations, residential telephone lines, or cellular phones, for example.

In the event that a CSR ON subscriber does not answer a call on either of the simultaneously rung numbers, and in the event that one or both of the simultaneously rung numbers has an associated answering device or voice mail, the first entity to answer the call will receive the message.

When a CSR ON subscriber's Centrex station is answered by the simultaneously rung telephone number, the subscriber's Centrex station will be billed any applicable tolls, as with Call Forwarding service, just as if a call was placed from the Centrex station to the telephone number where the call was answered.

This usage will be billed by the CLEC's end-user Centrex customer's existing carrier for the type of call in question, and will be billed according to whatever billing arrangement the CLEC's end-user Centrex customer has with that carrier. The number of digits the CSR ON subscriber can input for the simultaneously rung number is from 4-30 digits. (This is consistent with normal dialing in the switch.)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(I3) Centrex Simultaneous Ring One Number (CSR ON) (Cont'd)

(2) Terms, Conditions and Limitations

- (a) CSR ON will ring only one other number and will always be in the activated mode. If a CLEC's end-user Centrex customer wants to change the simultaneously rung number or turn off the service, they must contact their CLEC's business office and place an order.
- (b) Available only on DMS 100 Host Switching Equipment and the remote switches off the host, where facilities and operating conditions permit. Other restrictions and limitations may apply.
- (c) Not available on Centrex IP or Centrex ISDN stations.
- (d) Not available on grandfathered classes of service.
- (e) CSR ON and CSR are mutually exclusive. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(I4) Centrex Simultaneous Ring (CSR)

(N)

(1) Description

Centrex Simultaneous Ring (CSR) is an optional Centrex station feature that will extend the reach of a CLEC's end-user Centrex customer's Centrex station number, by causing up to four additional telephone numbers to ring simultaneously whenever the CLEC's end-user Centrex customer's Centrex station number is dialed (hereinafter referred to as "CSR subscriber"). The caller is not aware that the telephone number they have dialed is a member of a CSR group or that the call was answered from another telephone number. The caller receives a busy signal if all the phones in the CSR group are simultaneously busy. Simultaneous ringing occurs when a call is dialed directly to the enabled CSR subscribing Centrex station. The simultaneously rung numbers can be any non zero-plus (i.e. operator assisted or international calls) valid telephone number, including other Centrex stations, residential telephone lines, or cellular phones, for example. The number of digits the CSR subscriber can input for the simultaneously rung numbers is from 4-30 digits. (This is consistent with normal dialing in the switch.)

In the event that a CSR subscriber does not answer a call on any of the simultaneously rung numbers, and in the event that one or more of the simultaneously rung numbers has an associated answering device or voice mail, the first answering device or voice mailbox that answers the call will receive the message.

When a CSR subscriber's Centrex station is answered at another telephone number within the subscriber's CSR list, the subscriber's Centrex station will be billed any applicable tolls, as with Call Forwarding service, just as if a call was placed from the Centrex station to the telephone number where the call was answered. This usage will be billed by the CLEC's end-user Centrex customer's existing carrier for the type of call in question, and will be billed according to whatever billing arrangement the CLEC's end-user Centrex customer has with that carrier.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(I4) Centrex Simultaneous Ring (CSR) (Cont'd)

(N)

(1) Description (Cont'd)

The CSR subscriber will be able to dial into an Interactive Voice Response Unit to activate/deactivate the feature and change the telephone numbers in the simultaneous ring list. When the feature is inactive, only the Centrex station will ring when the Centrex station number is dialed.

When the feature is in the active state, all telephone numbers on the simultaneous ring list will ring whenever the Centrex station number is dialed. When the feature is in the inactive state, only the Centrex station will ring whenever the Centrex station number is dialed.

(2) Terms, Conditions and Limitations

- (a) Available only on suitably equipped DMS 100 Host Switching Equipment and the remote switches off the host, where facilities and operating conditions permit. Other restrictions and limitations may apply.
- (b) Not available on Centrex IP or Centrex ISDN stations.
- (c) Not available on grandfathered classes of service.
- (d) CSR ON and CSR are mutually exclusive.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(I5) Centrex Dial Plan for Advanced Solutions (DPAS)

(N)

(1) Description

Dial Plan for Advanced Solutions (DPAS) is a single or multi-location dialing plan that converts an abbreviated number to a ten-digit telephone number used for direct calls. DPAS allows a Centrex Reseller's end-user subscriber to use abbreviated dialing, i.e., 2-9 digits, to call different telephone station types on an In-Network or Out-of-Network basis within the LATA.

In-Network calls are those calls placed by a Reseller's end-user Centrex station between other Centrex systems and must be subscribed to by the same customer of record or legal subsidiary. DPAS users can dial In-Network numbers on an abbreviated basis.

Out-of-Network calls are those calls placed by a Reseller's end-user Centrex station to a non-Centrex station subscriber. A Reseller DPAS end-user can dial Out-of-Network numbers on an abbreviated basis. DPAS service does not provide a means for an Out-of-Network dialer to dial back on an abbreviated basis.

As specified in Schedule Cal. P.U.C. No. A2.1.1 the Local Access and Transport Area (LATA) denotes a geographic area established by the Utility for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes. The Utility will offer services to customers within a LATA only.

DPAS allows abbreviated dialing for the same Resale customer within the same LATA Centrex system to another Centrex system or abbreviated calling from a Centrex system to a non-Centrex list of telephone numbers. NPA/NXX numbers must be located in the same Rate Center as the Resale customer's Centrex system. As specified in Schedule Cal.P.U.C. No. A2.1.1 the term "Rate Center" for Exchange Service purposes denotes the designated points, representing exchanges or district areas (or locations outside exchange areas), between which mileage measurements are made for the application of inter-exchange and inter-district mileage rates, as specified in Schedule Cal.P.U.C. No. A6.2.

In addition to the Centrex system establishment charge and non-recurring and monthly recurring charges as set forth in Schedule Cal.P.U.C. No. D10.1, Centrex Resale customers that establish DPAS may choose either an Extension or Location Dialing Plan, a calling plan with usage or flat-rate billing options and make DPAS system feature changes.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(I5) Centrex Dial Plan for Advanced Solutions (DPAS)

(N)

(2) Terms, Conditions and Limitations

- (a) DPAS is available only to Centrex customers who currently subscribe to Centrex service or any new Centrex subscriber.
- (b) All stations in a Reseller end-user's Centrex system dialing plan must be provisioned with the DPAS feature.
- (c) Dialing plan options noted in (f) following do not need to be provisioned with the DPAS feature.
- (d) All in-network and out-of-network numbers must be the same Customer of Record or legal subsidiary of the Customer of Record.
- (e) The following DPAS dialing conditions apply:
 - (1) Inter-Centrex calls must remain intra-LATA and will be handled as usage-based or flat-rated at the customer's choice.
 - (2) Centrex-to-non-Centrex calls can either be usage-based or flat-rated at the customer's discretion and must be part of the same LATA as the original Centrex system.
 - (3) Centrex-to-Centrex calls will be two-way capable; Centrex-to-off-network calls will be one way only (i.e., leaving the Centrex system).
 - (4) For Deluxe Dial Plan option, the Utility must be the intra-LATA carrier (LPIC) for local toll calls when a DPAS call is placed. All other directly dialed, local toll calls will default to the Resale customer's pre-existing LPIC carrier. Zone Usage Measurement (ZUM) and non-ZUM exchanges are defined in Schedule Cal.P.U.C. No. A5.2.1,B.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(I5) Centrex Dial Plan for Advanced Solutions (DPAS) (Cont'd)

(N)

(2) Terms, Conditions and Limitations (Cont'd)

(f) DPAS Resale subscribers must choose between two dialing plan options:

(1) Extension Dialing uses the extension number (sequential digits from a seven-digit telephone number) to route the call. This extension number is used to identify an in-network or out-of-network number. Each extension number in the Extension Dialing Option plan must be a unique number without duplication.

(2) Location Code Dialing uses a leading identification digit in addition to the extension number to identify an in-network or out-of-network number. This Location Code Dialing permits extension number duplication.

(g) DPAS Resale subscribers can choose between Basic or Deluxe billing options. Both billing options are in addition to other applicable Centrex non-recurring and monthly recurring charges as set forth in Schedule Cal.P.U.C. No. D10.1,D.

(1) Basic Dial Plan Billing - Usage charges apply for both in-network (inter-Centrex) and out-of-network completed calls.

(2) Deluxe Dial Plan Billing - Flat-rate charges apply for both in-network and out-of-network calls completed to telephone numbers in the same Rate Center as the originating Centrex telephone number as set forth in Schedule Cal.P.U.C. No. 10.1,D.

(h) Calls to an out-of network telephone number in a Rate Center that is different from that of the originating Centrex telephone number are subject to usage charges.

(i) Calls between Centrex stations at different sites within the same LATA would either be billed on a usage basis or a flat-rate basis, depending on the dial calling plan selected by the Resale customer.

(j) DPAS feature modifications are subject to a change charge as noted in 18.9.4.

(k) DPAS Resale subscribers will not incur a change charge for changing an in-network number to an out-of-network number.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.3 Optional Features (Cont'd)

(I5) Centrex Dial Plan for Advanced Solutions (DPAS) (Cont'd)

(N)

(3) Regulations and Limitations

- (a) DPAS is only available where Centrex Central Office equipment, features, facilities, and operating conditions permit. Other restrictions and limitations may apply.
- (b) DPAS may conflict with the following Centrex features: Automatic Callback, Automatic Recall, Repeat Dialing, Account Codes, Attendant Consoles, and ISDN Data Calls. Additional restrictions and limitations may be set forth by the Utility.
- (c) DPAS service does not allow a Reseller end-user's Out-of-Network dialer to dial back on an abbreviated basis.
- (d) Resale Customers that subscribe to DPAS will not incur charges associated with removing incompatible Centrex features.
- (e) The total count of out-of-network numbers cannot exceed the sum of the number of Centrex stations that were in use when the DPAS feature was established, plus any additions to that number of Centrex stations added to the system(s) at a later date.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(A) Private Network Access²

Termination of access lines (CCSA), Primary Rate IS, tie lines, or interexchange channel-interwire-center private line telephone channels in the switching equipment of a Centrex system - All Rate Groups.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Arrangement of a tie line or interexchange channel			
- interwire center private line telephone line to select and be selected by lines of the Centrex System			
(1) Rate for First two way 4-wire termination, Per CO Per Service Order			
- Centrex to Centrex, each ¹	\$118.27 (I)	\$73.12 (I)	RXNCC
- Centrex to CPE PBX, each ¹	118.27	73.12	RXNCP
- Centrex to IEC, each ¹	118.27 (I)	73.12 (I)	RXNCE
Additional two way 4-wire termination, per CO Per Service Order			
- Each1, ³	118.27 (I)	73.12 (I)	NA

NOTE 1: In addition to rates and charges applicable to Tie Line Service or Special Access Voice Grade Channels, Schedule Cal.P.U.C. No. 175-T, Section 7.5.3.

NOTE 2: Available only in those offices that are suitably equipped.

NOTE 3: Use applicable USOCs as shown preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(A) Private Network Access² (Cont'd)

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(2) Advanced Private Line Termination (APLT) provides an arrangement of an access line, tie line or Special Access Voice Grade Channels to select and be selected by lines of the centrex System				
- Each APLT ¹	\$118.27 (I)	\$98.55 (I)	\$69.38 (I)	PLS

NOTE 1: Service Establishment Charge applicable only to the first APLT for each CLC Reseller.

NOTE 2: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(A) Private Network Access² (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(3) Arrangement of an access line (CCSA) to select and be selected by lines of the Centrex System			
- Each arrangement ³	\$118.27 (I)	\$ 30.75 (I)	ESO
- Each arrangement ³	NO	NO	ESONC
(4) When the above lines in a. b. and c. preceding are arranged to select local facilities			
- Each Measured Rate line arranged ¹	NO	.99 (I)	EHW

NOTE 1: Exchange Access Trunking charge.

NOTE 2: Available only in those offices that are suitably equipped.

NOTE 3: Rates and Charges do not apply when CCSA and Centrex are provided
 by the same ESS Central Office. Use USOC "ESONC" for this
 arrangement.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(A) Private Network Access² (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(5) Direct Digital Interface (DDI) to connect with a 1.544 Mbps digital channel			
Rate for each unit, per CO per service order			
- Centrex to Centrex ¹	\$788.43 (I)	\$749.00 (I)	DDACC
- Centrex to PBX or Network Connect ¹	788.43 (I)	749.00 (I)	DDACP
- Centrex to IEC ³	788.43 (I)	749.00 (I)	DDACE

NOTE 1: In addition to rates and charges applicable to Special Access High Capacity Channel Termination as defined in Schedule Cal.P.U.C. No. 175-T, Section 7.5.8,(C).

NOTE 2: Available only in those offices that are suitably equipped.

NOTE 3: In addition to the rates and charges applicable to a Special Access High Capacity Channel Termination as defined in Schedule Cal.P.U.C. No. 175-T, Section 7.5.8,(C) or Tariff F.C.C. No. 1.

Continued

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)
 18.9 CENTREX (Cont'd)
 18.9.4 RATES AND CHARGES (Cont'd)
 A. PRIVATE NETWORK ACCESS (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
6. Primary Rate ISDN - Dialing Plan - Each terminating arrangement 1,2	RR	RR	PRADP

NOTE 1: Available only in those offices that are suitably equipped.
 NOTE 2: Regulations, rates and charges as set forth in Schedule Cal.P.U.C. No. 175-T,
 Section 18.10 are applicable.

Continued

(N)
 (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(B) Station and Lines

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Primary Lines/Primary - Semi-Restricted Lines (No DID) ² 2 line minimum (ESS;DSS) ¹				
(a) Basic Centrex Features Initial Charge to establish service, 2 lines up to and including 19 lines				
- per system	NO	\$157.68	NO	NA
- per line, 2 lines up to and including 10 lines ²	\$21.58	NO	\$5.80 (I)	NA
- per line, 11 lines up to and including 19 lines ²	21.58	\$ 15.77	5.80 (I)	NA
Initial Charge to establish service, 20 lines and over				
- per system	NO	315.37 (I)	NO	NA
- per line ¹	\$21.58	NO	\$5.80 (I)	NA

NOTE 1: Use appropriate USOC following.

NOTE 2: Primary semi-restricted stations can be counted as part of the 2 primary line minimum.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(B) Station and Lines (Cont'd)

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Primary Lines/Primary - Semi-Restricted Lines (No DID) ³ (Cont'd)				
(a) Basic Centrex Features Subsequent Charge				
- per line, up to and including 10 lines ^{2,5}	\$21.58	NO	\$5.80 (I)	NA
- per line, 11 lines up to and including 19 lines ^{2,5,6,7}	21.58	\$15.77	5.80 (I)	NA
- per line, 20 lines and over ²	21.58	NO	5.80 (I)	NA
- Non Key Termination ⁴	RR	RR	RR	RXR++
- To meet minimum of ^{2,4}	RR	RR	RR	RXRMN
- Key Termination ⁴	RR	RR	RR	RX2++
- CPE Termination ⁴	RR	RR	RR	RX2N+
- Electronic Telephone Termination(CPE) ⁴	RR	RR	RR	RXC++

NOTE 2: Use appropriate USOC following.

NOTE 3: Primary semi-restricted stations can be counted as part of the 2 primary line minimum.

NOTE 4: Apply appropriate rates and charges preceding.

NOTE 5: Not applicable to service established prior to April 12, 1990.

NOTE 6: The Service Establishment Charge is not applicable to the reconnection of Primary/Primary Semi-Restricted Lines, same or different telephone number.

NOTE 7: The Service Establishment Charge is applicable to the initial installation of 11 through 19 lines in a Centrex system.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(B) Station and Lines (Cont'd)

	Installation Charge	Service Establishment Charge	Monthly Rate	USOC	
(1) Primary Lines/Primary - Semi-Restricted Lines (No DID) ² (Cont'd)					
(b) Basic Centrex Features Subsequent Charge (Cont'd)					(T)
- Electronic Telephone Termination (CPE) (DMS-100 only)					
- Each ^{3,4}	RR	RR	RR	RXC++	
- Type C line card ⁵	\$60.70	RR	\$1.73	NA	
- Message Waiting Lamp					
- Each ^{3,4}	RR	NO	RR	RXE++	
- Type E line card ⁵	74.90 (I)	NO	7.10 (I)	NA	

NOTE 2: Primary semi-restricted stations can be counted as part of the 2 primary line minimum.

NOTE 3: Apply appropriate Rates and charges preceding.

NOTE 4: The Electronic Telephone Termination (USOC: RXC++) and Message Waiting Lamp (USOC: RXE++) is equivalent to a centrex Primary/Semi-restricted line (USOC: RXR++). Rates and charges are in addition to the types C or E line card rates and charges.

NOTE 5: In addition to the rates and charges shown for USOCs: RXC++ and RXE++.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(B) Station and Lines (Cont'd)

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Primary Lines/Primary - Semi-Restricted Lines (No DID) ⁵ (Cont'd)				
(c) Basic Centrex Access ^{2,3} - per access facility Measured Rate Service	\$39.01	NO	\$ 7.93 (I)	AAF
Subsequent Charge - per access facility Measured Rate Service	39.01	NO	7.93 (I)	AAF

NOTE 2: One required for each Centrex Line (Basic Centrex Features component).

NOTE 3: Local message units and Zone Usage Measurement (ZUM) units apply and message toll charges apply.

NOTE 5: Primary semi-restricted stations can be counted as part of the 2 primary line minimum.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(B) Station and Lines (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(2) Primary - Interior Lines			
(a) Each line			
- CPE termination	\$19.71	\$2.80 (I)	RUVN+
- Non Key termination	19.71	3.05	RX5
- Key termination	19.71	2.80 (I)	RUV
- per access facility	39.01	6.86	AAF

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Individual Features ¹				
(a) Call Forwarding- Don't Answer				(T)
Forwards Calls only - Each ³	\$3.94 (I)	\$ NO	\$.39 (R)	E9GWA
(b) Call Forwarding- Variable (limited) 800 Service line equipped - Each ³	3.94 (I)	NO	.39 (R)	EATWA
(c) Call Pickup ² - Each 800 Service line equipped ^{2,3}	3.94 (I)	NO	.39 (R)	E3PWA
(d) Call Transfer-Individual- all Calls; Consultation Hold-all Calls; and Three-Way calling: - Each 800 Service line in the System ^{2,3}	3.94 (I)	NO	.79	E8AWA
(e) Universal Call Transfer ^{1,4}	NO	9.13	NO	FRDRV

NOTE 1: Available only in those offices that are suitably equipped.
 NOTE 2: Centrex service must be equipped with Station Transfer,
 Consultation Hold and Three-Way Calling.
 NOTE 3: See A.4.e., preceding.
 NOTE 4: Effective for sixty days after the serving central office is
 capable of providing this feature the non-recurring charge will
 be waived for existing subscribers of Call Transfer-Individual-
 All Calls.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features

(1) Individual Features¹ (Cont'd)

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(f) Call Forwarding Over Private Facilities				
- Common equipment, per system	\$35.48 (I)	\$413.92 (I)	\$99.34 (I)	EAY
- Each primary station line equipped	.79	NO	3.63 (I)	EAP
(g) Conference Calling (Stations)				
- Each arrangement (ESS 6 PORT)	1,340.33 (I)	NO	54.40 (I)	EAN
- Each station (DMS-100 6 PORT)	3.94 (I)	NO	1.58 (I)	DMS6P
- Each system equipped	102.50 (I)	NO	31.54 (I)	SWC
- Each line equipped (5ESS 6 PORT)	11.43 (I)	NO	NO	SWCLN
Preset Conference				
- Each Station	3.94 (I)	NO	1.58 (I)	DMSPC

NOTE 1: Available only in those offices that are suitably equipped.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features

(1) Individual Features¹ (Cont'd)

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(h) Busy Verification Common equipment to provide attendant access to primary switching equipment:				
- ESS2	\$275.95 (I)	NO	\$ 6.51 (I)	B24
(I) Centrex Direct Connect				
- Each primary line equipped ³		\$3.94 (I)	.79	DMSAL
(j) Termination of supplemental equipment service in the switching equip- ment furnished in connection with a Centrex system - All Rate Groups: Arrangement of a supplemental equipment service to be selected by the stations of a Centrex system				
- Each ²	NO		16.87 (I)	RXNAA

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Charge for RXNAA is in addition to the rates and charges
 applicable to the supplemental equipment service furnished.

NOTE 3: See A.4.e., preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features

(1) Individual Features¹ (Cont'd)

(k) Reserved

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
			<u>Nonrecurring Charge</u>	
(1) Call Forwarding - Reminder Ring Furnished with Call Forwarding Variable and Call Forwarding Over Private Facilities - Initial			NO	
Subsequent - Each primary station line equipped			\$11.83 (I)	
(m) DID-DOD transfer ¹ - Per system	157.68 (I)	NO		DDT

NOTE 1: Available only in those offices that are suitably equipped.

(D)
|
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features

(1) Individual Features¹ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(n) Priority Ringing ¹ - Each primary line equipped ²	\$ 3.94 (I)	\$1.41	RNGPR
(o) Select Call Forwarding ¹ - Each primary line equipped ²	3.94 (I)	1.58	SCF
(p) Repeat Dialing ¹ - Each primary line equipped ²	3.94 (I)	1.41	DLGRP
(q) Select Call Acceptance ¹ - Each primary line equipped	19.71 (I)	4.15	CALAC

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: See A.4.e., preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(1) Individual Features¹ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(r) Station Message Waiting With Stutter Dial Tone - Each	\$ 23.66 (I)	\$ 2.17 (I)	EWS
With Electronic Business Set Message Waiting - Each Primary Line Equipped	23.66 (I)	2.17 (I)	EWB
(s) System Distinctive Ringing - Per System	47.30 (I)	47.30 (I)	GDR
(t) Meet Me Conference Small - Per System Equipped	118.27 (I)	35.48 (I)	MMESM
(u) Meet Me Conference Large - Per System Equipped	145.86 (I)	130.09 (I)	MMELG
(v) Station Controlled Conference Large - Per System Equipped	145.86 (I)	130.09 (I)	CCS
- Per Line Equipped	13.40 (I)	NO	CCSLG
(w) Call Forwarding - Personal Call Screening - Per System	98.55 (I)	NO	CFPCS

NOTE 1: Available only in those offices that are suitably equipped.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(1) Individual Features¹ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(x) Miscellaneous Change Charge			
Speeding Calling			
Addition to, removal of or change			
in telephone numbers in a list -			
group of 10 numbers or fraction			
thereof			
- Per group	\$ 3.94 (I)	\$ NO	NA
Basic Feature Offerings			
Add, (including 9+ treatment codes)			
change, rearrange or modify			
Centrex Basic Feature arrangement			
- Per system	23.66 (I)		
- Per line	3.94 (I)		
Priority Ringing, Select Call			
Forwarding, Repeat Dialing, Select			
Call Acceptance			
To change access code			
- Each access code	82.78 (I)	NO	CDCHG

NOTE 1: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(1) Individual Features¹ (Cont'd)

(y) Productivity Package^{1,2,3}

The following package of features is available at the rates and charges set forth below and is applicable to the primary lines of a Centrex system. The customer may select any combination of features included in the following package.

	<u>Nonrecurring Charge</u>	<u>Recurring Charge</u>	<u>USOC</u>
- Repeat Dialing	\$ 19.71 (R)	\$2.17 (R)	DAFPP
- Priority Ringing			
- Select Call Forwarding			
(z) Remote Access to Call Forwarding ²			
- Per line	7.10 (R)	2.24	RAFCA
- Charge PID	18.92 (I)	None	None
(aa) Music On Hold ^{4,5,6}			
- System	236.53 (R)	23.66 (R)	MUS MUSSY
- Station	5.91 (R)	0.39 (R)	MUSES

NOTE 1: Section 18.9.3, U1.,V1,W1., preceding.

NOTE 2: Not available with Centrex IS or Centrex EBS.

NOTE 3: Available only in those offices that are suitably equipped.

NOTE 4: Customer provided voice grade circuit from customer or music provider premises to Central office required as defined in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B).

NOTE 5: Available to every primary line of a Centrex system in addition to the system feature.

NOTE 6: Available with primary stations and Electronic Business Sets. Not available with Centrex ISDN. Not available with Airport Intercommunication Service (AIS) as set forth in Schedule Cal.P.U.C. No. 175-T.18.9.7.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(1) Individual Features¹ (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Recurring Charge</u>	<u>USOC</u>
(bb) Call Return	\$ 7.10 (R)	\$ 1.41	CALRT
(cc) Call Screen	7.10 (R)	1.49	CALBL
(dd) Call Trace	7.10 (R)	0.71	CLRTR
(ee) Security Package ¹			

The following package of features is available at the rates and charges set forth below and is applicable to each primary line of a Centrex system. All the features in the package will be provisioned.

Call Return	\$ 19.71 (R)	\$ 2.17 (R)	DAFSP
Call Screen			
Call Trace			

NOTE 1: Required on all primary stations except Centrex Electronic Business Sets and Centrex ISDN.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(2) Feature Package A^{1,3}

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Call Forwarding			
Busy Line Primary Station Line equipped:			
Forwards DID, CCSA calls only			
- Each ²	\$ 3.94 (I)	\$.62 (I)	E6G
Forwards DID, CCSA, tie line and Special Access Voice Grade Channel Calls			
- Each ²	3.94 (I)	.39 (R)	E6GNC
Forwards DID, CCSA, tie line, Special Access Voice Grade Channel and station to station calls			
- Each ²	3.94 (I)	.42	E6GUR
Don't Answer Primary station line equipped:			
Forwards DID and CCSA calls only			
- Each ²	3.94 (I)	.39 (R)	E9G

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: See A.4.e., preceding.

NOTE 3: Feature Package A is Grandfathered. Individual features listed (T)
 under Feature Package A are available on an individual area
 basis after grandfathering. See Schedule Cal.P.U.C. A2.1.2,A.4.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(2) Feature Package A^{1,3} (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
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(a) Call Forwarding (Cont'd)

Don't Answer
 Primary Station Line equipped:

Forwards DID,CCSA,
 tie line, and special access
 voice grade channel calls
 - Each²

\$ 3.94 (I)	\$.39 (R)	E9GNC
-------------	------------	-------

Forwards DID,CCSA,
 tie line and special access
 voice grade channel and
 station to station calls
 - Each²

3.94 (I)	.62 (I)	E9GUR
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Variable (limited)
 Primary station line
 or attendant loop
 equipped

- Each²

3.94 (I)	.39 (R)	EAT
----------	---------	-----

Variable (unlimited)
 primary station line
 or attendant loop equipped

- Each²

3.94 (I)	.62 (I)	ESMCS
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NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: See A.4.e., preceding.

NOTE 3: Feature Package A is Grandfathered. Individual features listed (T)
 under Feature Package A are available on an individual area basis
 after grandfathering. See Schedule Cal.P.U.C. A2.1.2,A.4.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(2) Feature Package A^{1,3} (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Call Forwarding (Cont'd)			
Customer Programmable Primary Station Line equipped:			
Forwards DID,CCSA, tie line, and interexchange channel - interwire center private line calls			
- Each ²	\$ 3.94 (I)	\$.39 (R)	E5GPR
Forwards DID,CCSA, tie line, interexchange channel - interwire center private line and station to station calls			
- Each ²	3.94 (I)	.39 (R)	E5GPA
Call Forwarding - Internal/External Splits			
Forwards DID,CCSA, tie line, interexchange channel - interwire center private lines and station to station calls			
- Each ²	3.94 (I)	.39 (R)	E7GBY
Forwards DID,CCSA, tie line, interexchange channel - interwire center private lines			
- Each ²	3.94 (I)	.39 (R)	E7GDA

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: See A.4.e., preceding.

NOTE 3: Feature Package A is Grandfathered. Individual features listed (T)
 under Feature Package A are available on an individual area
 basis after grandfathering. See Schedule Cal.P.U.C. A2.1.2,A.4.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(2) Feature Package A^{1,5} (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(b) Call Hold			
- Each primary line equipped ⁴	\$ 3.94 (I)	\$.62 (I)	EAB
(c) Call Pickup Initial charge when establishing Centrex service			
- Each Call Pickup group ³	NO	16.69	E3N++
- Each primary line - equipped ^{2,4} Subsequent Charge	3.94 (I)	.62 (I)	E3P++
- Each Call Pickup group ³	78.84 (I)	16.69	E3N++
- Each primary line - equipped ⁴	3.94 (I)	.62 (I)	E3P++
(d) Directed Call Pickup Initial charge when establishing Centrex service			
- Each Call Pickup group ³	NO	16.69	DPG++
- Each primary line - equipped ^{3,4} Subsequent charge	3.94 (I)	.62 (I)	DMA++
- Each Call pickup group ³	78.84 (I)	16.69	DPG++
- Each primary line equipped ⁴	3.94 (I)	.62 (I)	DMA++

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Offered with Centrex Service that is equipped with Station Transfer, Consultation Hold and Three-Way calling.

NOTE 3: System feature only, not included in Feature offering.

NOTE 4: See A.4.e., preceding.

NOTE 5: Feature Package A is Grandfathered. Individual features listed (T)
 under Feature Package A are available on an individual area
 basis after grandfathering. See Schedule Cal.P.U.C. A2.1.2,A.4.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(2) Feature Package A^{1,3} (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(e) Speed Calling			
Primary line equipped for individual (6-10 numbers)			
- Each ²	\$ 3.94 (I)	\$.39 (R)	E3G
Customer Changeable, primary line equipped for individual (6-10 numbers)			
- Each ²	3.94 (I)	1.18	ESHC6

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: See A.4.e., preceding.

NOTE 3: Feature Package A is Grandfathered. Individual features listed (T)
 under Feature Package A are available on an individual area
 basis after grandfathering. See Schedule Cal.P.U.C. A2.1.2,A.4.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(2) Feature Package A^{1,4} (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(f) Exchange and Toll Message Diverting - All Rate Groups Each diverting equipment for unrestricted ² lines having the same diverting arrangement - Each ³	\$ 3.94 (I)	\$.43	RXL
(g) Message Waiting Indicator			
- First line feature per order ³	10.25 (I)	.62 (I)	EMW
- Each additional line feature, - same service order ³	.79	.62 (I)	EMW
(h) Call Park			
- Each primary station line equipped ³	3.94 (I)	.64	DMSCP
(i) Executive Busy Override			
- Each primary station line equipped ³	3.94 (I)	.39 (R)	DMSEB
(j) Executive Busy Override/Exempt			
- Each primary Station line equipped ³	3.94 (I)	.39 (R)	DMSBR

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Includes Primary semi-restricted lines.

NOTE 3: See A.4.e., preceding.

NOTE 4: Feature Package A is Grandfathered. Individual features listed (T)
 under Feature Package A are available on an individual area basis
 after grandfathering. See Schedule Cal.P.U.C. A2.1.2,A.4.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(2) Feature Package A^{1,4} (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(k) Make Set Busy ³ - Each primary station Line Equipped	\$ 3.94 (I)	\$.39 (R)	DMSSB
(l) Last Number Redial ³ - Each primary station line equipped	3.94 (I)	.39 (R)	DMSLR
(m) Directed Call Park - Each primary station line equipped ³	3.94 (I)	.68	CPARK
(n) Automatic Answer Back - Each ²	RR	RR	DMSAA
(o) Automatic Dial - Each ²	RR	RR	DMSAD
(p) Privacy Release - Each ²	RR	RR	DMSPR
(q) Query Time and Day - Each ²	RR	RR	DMSTD

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Apply appropriate Rates, Charges and Regulations as set forth
 in E.11., following.

NOTE 3: See A.4.e., preceding.

NOTE 4: Feature Package A is Grandfathered. Individual features listed (T)
 under Feature Package A are available on an individual area basis
 after grandfathering. See Schedule Cal.P.U.C. A2.1.2,A.4.

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

18.9 CENTREX (Cont'd)

18.9.4 RATES AND CHARGES (Cont'd)

(C) Station-Controlled Features (Cont'd)

(3) Feature Package A Discounts^{1,2} (T)

- Automatic Answer Back
- Automatic Dial
- Call Forwarding
- Call Hold
- Call Park
- Call Pickup
- Directed Call Pickup
- Last Number Redial
- Exchange and Toll Message Diverting
- Executive Busy Override
- Executive Busy Override/Exempt
- Message Waiting Indicator
- Speed Calling (Short List)
- Make Set Busy
- Privacy Release
- Query Time and Day

(a) Option I - Feature Discount USOC
DAFAA (T)

Centrex features in the same Centrex system may receive a percentage discount for any combination of features offered under Feature Package A, Option I. Discounts will be based on the average features per line in service on the CLC Reseller's end user bill round date. Rates and Charges defined in C.2., preceding, apply.

<u>Average Features Per Line</u>	<u>Percent Discount</u>
1- 2.99	0%
3- 3.99	10%
4- 4.99	20%
5- 5.99	30%
6- Plus	40%

NOTE 1: Rates and Charges for either one or two single features are as shown in Feature Package A, C.2, preceding. (T)

NOTE 2: Feature Package A is Grandfathered upon approval of Advice Letter No. 18213B. Individual features listed under Feature Package A are available on an individual area basis after grandfathering. See Schedule Cal.P.U.C. A2.1.2,A.4. (N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)

(N)

18.9 CENTREX (Cont'd)

18.9.4 RATES AND CHARGES (Cont'd)

(C) Station Controlled Features (Cont'd)

(3) Feature Package A Discounts* (Cont'd)

USOC

(b) Option II - Volume Discounts

DFTAA

In lieu of Option I, Centrex features in the same Centrex system may receive a volume discount for any combination of features offered under Feature Package A. Volume discounts (percentage discounts) will be applied to the total monthly rate for the total number of features in service on the CLC Reseller's end user bill round date. Rates and Charges as defined in C.2., preceding, apply.

<u>Total Number of Features</u>	<u>Percent Discount</u>
500 - 999	20%
1000 - Plus	40%

(N)

* Rates and Charges for either one or two single features are applicable as shown in Feature Package A, C.2., preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(4) Feature Package B ²				
(a) Automatic Call Back				
- common equipment per system ¹	\$ 35.48 (I)	\$406.03 (I)	\$43.87 (I)	ACY
- Each primary station equipped ³	3.94 (I)	NO	.79	SAK
(b) Call Waiting Incoming (DID & CCSA calls only)				
- Each primary line equipped ³	3.94 (I)	NO	.86	E6CCS
Intragroup (station to station, tie trunk & attendant calls)				
- Each primary line equipped ³	3.94 (I)	NO	.79	E6N
Originating (station to station calls only) Primary, interior or primary semi-restricted line equipped				
- Each ³	3.94 (I)	NO	.79	ESZ

NOTE 1: System feature only.

NOTE 2: Available only in those offices that are suitably equipped.

NOTE 3: See A.4.e., preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

	Installation Charge	Service Establishment Charge	Monthly Rate	USOC
(4) Feature Package B ¹ (Cont'd)				
(c) DialCallWaiting - Each primary line equipped	\$3.94 (I)	NO	\$.79	NA
(d) Centrex Direct Connect - Each primary line equipped ³	RR	NO	RR	DMSAL
(e) Feature Display - Each ⁵	RR	NO	RR	FDP
(f) Intercom - Each ⁵	RR	NO	RR	DMSTC
(g) Key Short List -Each ⁵	RR	NO	RR	KSH
(h) Station Message Waiting With Electronic Business Set Message Waiting - Each primary line equipped ⁴	RR	NO	RR	EWB
(i) Virtual Directory Number-Multiple Appearance Single Call Arrangement or Multiple Call Arrangement - Each ⁵	RR	NO	RR	VDNA

NOTE 1: Available only in those offices that are suitably equipped.
 NOTE 3: Apply appropriate Rates, Charges and Regulations as set forth
 in C.1.i., preceding.
 NOTE 4: Apply appropriate Rates, Charges and Regulations as set forth
 in C.1.r., preceding.
 NOTE 5: Apply appropriate Rates, Charges and Regulations as set forth
 in E.1.(e), (g) and E.2.(a) following.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(4) Feature Package B ² (Cont'd)				
(j) Distinctive Ringing and Call Waiting Tone: Common equipment for Class B or C ringing/tone				
- Per system ¹	\$ 59.13 (I)	\$99.34 (I)	\$32.33 (I)	DRR
Class B ringing/tone, primary station line equipped				
-Each ³	3.94 (I)	NO	.79	BRT
Class C tone, primary station line equipped with Call Waiting Originating				
-Each ³	3.94 (I)	NO	.79	ODT
Class C ringing/tone preemptible SCAN (Autovan) access line terminal				
-Each ³	3.94 (I)	NO	.79	CCN

NOTE 1: System feature only.

NOTE 2: Available only in those offices that are suitably equipped.

NOTE 3: See A.4.e., preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(4) Feature Package B ² (Cont'd)			
(k) Speed Calling Primary line equipped for group (30 numbers - Each ¹ Customer Changeable, primary line equipped for groups	\$3.94 (I)	\$.79	E2G
- Each 30 numbers ¹	3.94 (I)	1.34 (I)	ESHC3
- Each 30 numbers ¹	3.94	1.34 (I)	SPD30
- Each 50 numbers ¹	3.94	1.46	SPD50
- Each 70 numbers ¹ Customer Changeable, primary line equipped for individual	3.94 (I)	1.58 (I)	SPD70
- Each 30 numbers ¹	3.94 (I)	1.18	SPC30
- Each 50 numbers ¹	3.94	1.30	SPC50
- Each 70 numbers ¹	3.94 (I)	1.42 (I)	SPC70
(l) Group Intercom ¹ - Each primary station equipped	3.94 (I)	1.67	DMSGC
(m) Network Speed Calling ¹ - Each primary station equipped	3.94 (I)	1.04	DMSNS

NOTE 1: See A.4.e., preceding.

NOTE 2: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

- 18. SERVICES FOR RESALE (Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.4 RATES AND CHARGES (Cont'd)
- C. Station Controlled Features (Cont'd)

5. Feature Package B Discounts* (T)

- Automatic Ball Back (N)
- Call Waiting
- Centrex Direct Connect
- Dial Call Waiting
- Distinctive Ringing
- Feature Display
- Group Intercom
- Intercom
- Key Short List
- Network Speed Calling
- Number-Multiple Appearance
- Speed Calling (Long List)
- Station Message Waiting
(With Electronic Business Set)
- Virtual Directory Number

USOC

(a) Option I - Line Discounts DAFBB

Centrex features in the same Centrex system may receive a percentage discount for any combination of features offered under Feature Package A, Option I. Discounts will be based on the average features per line in service on the CLC Reseller's end user bill round date. Rates and Charges defined in C.4., preceding, apply.

<u>Average Features Per Line</u>	<u>Percent Discount</u>
1- 2.99	0%
3- 3.99	10%
4- 4.99	20%
5- 5.99	30%
6- Plus	40%

* Rates and Charges for either one or two single features are applicable as shown in Feature Package A, C.4., preceding. (N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd) (N)
18.9 CENTREX (Cont'd)
18.9.4 RATES AND CHARGES (Cont'd)
C. Station Controlled Features (Cont'd)
5. Feature Package B Discounts* (Cont'd)

USOC

(b) Option II - Volume Discounts DFTBB

In lieu of Option I, Centrex features in the same Centrex system may receive a volume discount for any combination of features offered under Feature Package A. Volume discounts (percentage discounts) will be applied to the total monthly rate for the total number of features in service on the CLC Reseller's end user bill round date. Rates and Charges as defined in C.4., preceding, apply.

<u>Total Number of Features</u>	<u>Percent Discount</u>
500 - 999	20%
1000 - Plus	40%

* Rates and Charges for either one or two single features are applicable as shown in Feature Package A, C.4., preceding.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(C) Station-Controlled Features (Cont'd)

(6) Centrex Classic Feature Package*,**

The following package of features are available at the rates and charges set forth below and are applicable to each primary line of a Centrex system. The CLC Reseller end-user may select any combination of features included in the following package.

- Call Forwarding Busy Line - All Calls
- Call Forwarding Don't Answer - All Calls
- Call Forwarding Variable - Unlimited
- Call Hold
- Call Pickup***
- DID to DOD Transfer
- Directed Call Pickup***
- Message Waiting Indicator

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Each Primary line equipped	\$ 3.94 (I)	\$1.45	DAFBC
Miscellaneous Change Charge to change from individual Optional Features to Centrex Classic Feature Package			
Each primary line equipped	7.89 (I)	NO	NA

* Discounts including, but not limited to, Feature Package A and B are not available with Centrex Classic Feature Package.
 ** Variations in the switching and control equipment and customer provided equipment used may cause differences in the operation or availability of certain features; consequently Centrex Classic Feature Package will only be provided where central office facilities and operating conditions permit.
 *** Includes the Pickup group and each line (USOCs: E3P++, E3N++, DMA and DPG++).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(E) Electronic Telephone Features¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Non-Display and Display			
(a) Virtual Directory Number-Multiple Appearance			
Single Call Arrangement or Multiple Call Arrangement			
- Each ⁴	\$3.94 (I)	\$ 1.58 (I)	VDNA+
(b) Privacy Release			
- Each ^{2,4}	3.94 (I)	.39 (R)	DMSPR
(c) Automatic Answer Back			
- Each ⁴	3.94 (I)	.39 (R)	DMSAA
(d) Automatic Dial			
- Each ⁴	3.94 (I)	.62 (I)	DMSAD
(e) Intercom			
- Each ⁴	3.94 (I)	1.18	DMSTC
(f) Virtual Directory Number-Primary			
- Each ^{3,4}	3.94 (I)	3.94 (I)	VDPA+
(g) Key Short List			
- Each ⁴	51.24 (I)	.79	KSH

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Used with Single Call Arrangement only.

NOTE 3: End User common Line Access (EUCL) charges are not applicable to USOC: VDPA+.

NOTE 4: See A.4.e., preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(E) Electronic Telephone Features¹ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(l) Non-Display and Display(Cont'd)			
(h) Fast Transfer ³ - Each	\$ 7.10 (R)	\$ 0.39 (R)	FSTXR
(i) Repeat Alert ³ - Each ³	7.10 (R)	0.39 (R)	RPTAL
(j) Last Number Redial-Set ³ - Each ³	7.10 (R)	0.39 (R)	LNRDL
(k) EBS Feature Package ^{4,5}			

The following package of features is available at the rates and charges set forth below and is applicable to each primary EBS line of a Centrex system. All features in the package are provisioned.

- Fast Transer	20.50 (R)	0.79 (R)	DAFEP
- Call Forwarding Reason Display			
- Repeated Alert			
- Last Number Redial-Set			

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Used with Single Call Arrangement only.

NOTE 3: See SS.8.,9.,10, preceding.

NOTE 4: Discounts including, but not limited to Feature Package A and B as set forth in D.5.c. and e preceding, are not available with Centrex EBS Feature Package.

NOTE 5: Variations in the switching and control equipment and customer provided equipment used may cause differences in the operation or availability of certain features; consequently, Centrex EBS Feature Package or the individually sold features, will only be provided where Central Office facilities and operating conditions permit.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(E) Electronic Telephone Features¹ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(2) Display Only			
(a) Feature Display - Each ²	\$ 3.94 (I)	\$ 1.58 (I)	FDP
(b) Query Time and Day - Each ²	3.94 (I)	.39 (R)	DMSTD
(c) Call Forward Reason Display - per system - Each ³	249.00	16.60	FRWRD

NOTE 1: Available only in those offices that are suitably equipped.
 NOTE 2: See A.4.e., preceding.
 NOTE 3: See TT.3, preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(F) Direct Inward System Access¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Each access Directory Number	\$ 216.82 (I)	\$ 3.94 (I)	DMSDS
(2) Authorization Codes - Common equipment	275.95 (I)	7.89 (I)	ATZCD
(3) Authorization Codes, per codes or fraction thereof - Each	59.13 (I)	NO	1HN
		<u>Nonrecurring Charge</u>	
(4) Additions and Changes Additions, deletions or changes of Authorization Codes		\$ 59.13 (I)	

NOTE 1: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)
18.9 CENTREX (Cont'd)
18.9.4 RATES AND CHARGES (Cont'd)

G. Mileage Rates - All Rate Groups

1. Applicable in connection with primary, primary interior and primary semi-restricted lines at a secondary location.

Monthly
Rate

Centrex - CO

- Lines at secondary CLC end user's locations in the same or different exchange(s) or district area of an exchange(s) which are served from the same wire center that provides the Centrex service to the primary location¹

\$ RR

Centrex -CO

- For lines at secondary location that are in the same or different exchange(s) or district area of an exchange(s) which are served from a different wire center that provide Centrex service to the primary location²

RR

NOTE 1: No mileage rates apply.

NOTE 2: Rates applicable to Special Access Voice Grade Channel mileage (USOC: 1L5XX) (excluding channel terminations).

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(G) Mileage Rates - All Rate Groups (Cont'd)

(2) Applicable in connection with each extension line in the same Central Office in the same exchange or district area of an exchange as the primary line.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- No mileage charge applies to extension lines provided at the same location as the primary line	\$ NO	\$ NO	NA
Extension lines or secondary Centrex access facilities provided at a different location than the primary line but within the same exchange or district area of an exchange: ²			
Continuous property - different building			
- Each non-key termination	13.40 (I)	8.67 (I)	RVY
Noncontinuous property			
- Each key termination	13.40 (I)	8.67 (I)	RQR
Noncontinuous property			
- Each CPE termination	13.40 (I)	8.67 (I)	RQRNF

(3) Extension lines or secondary Centrex access facilities provided in a different Central Office, exchange or district area of an exchange than that of the primary line.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each line ³	\$ RR	\$ 8.67 (I)	RVY++

NOTE 2: Off-premises extension line in addition to the extension station rate, and a channel termination as in D.6.a, Note 2 preceding, are applicable.

NOTE 3: Apply service charge as defined in Schedule Cal.P.U.C. No. A3.1, plus mileage. Mileage rates applicable to Special Access Voice Grade Channels (excluding channel terminations).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(H) Alternate Service Office Arrangement

Where the normal serving central office for the CLC Reseller end user's primary location is not arranged to provide the Basic Centrex service features, the service may be offered to the CLC Reseller from an alternate serving office in the same exchange or district area at no additional charge.

Where no office within an exchange or district area of an exchange is equipped to provide Centrex service, an alternate serving office arrangement may be offered. Mileage rates applicable to Special Access Voice Grade Channels(excluding channel terminations) as shown in Schedule Cal.P.U.C. No. A10.2, will apply in addition to rates for Centrex service.

(I) Administrative Services (ESS; DSS)

(1) Common Equipment located in the ESS central office

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Cordless attendant position arranged without Incoming call identity (ICI) and Trunk Group Busy (TGB) - Per position	\$ 788.43 (I)	\$ 303.55 (I)	EDD
Cordless attendant position arranged with Incoming call Identity (ICI) and trunk Group Busy (TGB) - Per position	1734.53 (I)	303.55 (I)	EAX
Attendant Transfer - Per position arranged	118.27 (I)	102.50 (I)	EAD

Continued

ACCESS SERVICE

- 18. SERVICES FOR RESALE(Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.4 RATES AND CHARGES (Cont'd)
- I. Administrative Services (ESS; DSS) (Cont'd)
- 2. Reserved

(N)

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(3) Attendant Equipment (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Attendant Intercepting Arrangement, All Rate Groups ¹			
- Each attendant intercepting trunk	\$118.27 (I)	\$24.83 (I)	P24
(b) Attendant Message Waiting ¹			
- Each console arranged	130.09 (I)	7.89 (I)	EWA

NOTE 1: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(3) Attendant Equipment (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(c) Attendant display of Queued Calls ¹ - Each console arranged	\$ 78.84 (I)	\$ 7.89 (I)	QCD
(d) Attendant Conference Large - Per system equipped ¹	145.86 (I)	130.09 (I)	ATCLG
(e) Individual Console Measurements ^{1,2,3} - Each ¹ console arranged	145.86 (I)	52.82 (I)	GCM

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Rates, Charges and regulations for special access voice grade (VG36) channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B) are applicable.

NOTE 3: Modem Interface Rates and charges are applicable as shown in H.19 following.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(3) Attendant Equipment (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(f) Attendant equipment for use with 5ESS Centrex-CO - All rate groups ¹			
Attendant Through Dialing			
- Per system equipped	\$ 59.13 (I)	NO	ATD
- Per line equipped	11.83 (I)	NO	ATL
Attendant CallTransfer			
- Per system equipped	78.84 (I)	\$ 5.52 (I)	TCA
- Per line equipped	7.89 (I)	NO	TCL
Night Service (attendant) ²			
- Per system equipped	78.84 (I)	3.94 (I)	NSERV
Attendant Conference Small			
- Per system equipped	118.27 (I)	35.48 (I)	SMACN
- Per line equipped	7.89 (I)	NO	SMAC6

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: A Metallic channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7 is required for each console arranged or a Special Access Voice Grade channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(3) Attendant Equipment (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(f) Attendant equipment for use with 5ESS Centrex-CO - All rate groups ¹ (Cont'd)			
Attendant Control of Facilities ²			
- Each facility group arranged for code activation	\$ 78.84 (I)	\$.39 (R)	AC OCD
- Each facility group arranged for key activation	78.84 (I)	7.89 (I)	AC OKY
- Each console arranged for code activation	7.89 (I)	NO	ACO
- Miscellaneous change charge for each rearrangement of facility group	63.07 (I)	NO	NWCDM

NOTE 1: Available only in those offices that are suitably equipped.
 NOTE 2: A Metallic channel as set forth in Schedule Cal.P.U.C. No. 175-T,
 Section 7 is required for each facility group key activation or a
 Special Access Voice Grade channel as set forth in Schedule
 Cal.P.U.C. No. 175-T, Section 7.5.3.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(3) Attendant Equipment (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(f) Attendant equipment for use with 5ESS Centrex-CO - All rate groups ¹ (Cont'd)			
Attendant Identification of Incoming calls			
- Per system equipped	\$ 67.01 (I)	\$.79	SEECCL
Trunk Busy Indication ²			
- Per facility group arranged per Console	78.84 (I)	7.89 (I)	BTA
- Miscellaneous Change Charge for each rearrangement of facility group	63.07 (I)	NO	NWCDM
Attendant Camp On			
- Per system equipped	59.13 (I)	NO	CAMPF
- Per line equipped	11.83 (I)	NO	CAMPA
Attendant Do Not Disturb			
- Per system equipped	157.68 (I)	51.24 (I)	DND
- Per line equipped	13.40	NO	DMSNO
- Rearrange group numbers	13.40 (I)	NO	NA

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: A Metallic Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5 is required for each visual indication on each console arranged or a Special Access Voice Grade Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(4) Customer Dialed Account Recording (CDAR)¹

	<u>Monthly Rate</u>	<u>USOC</u>
(a) Centrex primary line with access to CDAR access codes: - Per System	\$6.31 (I)	CMD
	<u>Installation Charge</u>	
(b) Nonrecurring Charges		
Installation and Programming charges to provide CDAR - Per Centrex service	\$ 39.43 (I)	
Additional programming costs where WATS access lines are used with CDAR - Pre Centrex service	102.50 (I)	

NOTE 1: Available only in those central offices that are suitably equipped.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(4) Customer Dialed Account Recording (CDAR)¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
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(c) Non-Billed Record
 Identification (NBRI)

This CDAR feature is used to make
 an AMA account number record for
 any inward calls that are extended
 to a Centrex station line or other
 line terminated in the Centrex system

Central Office equipment

- Pre Centrex system	\$788.43 (I)	\$118.68 (I)	ZZYQ2
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(5) Reserved

NOTE 1: Available only in those central offices that are suitably
 equipped.

(D)
 (D)
 (T)

Continued

ACCESS SERVICE

- 18 SERVICES FOR RESALE (Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.4 RATES AND CHARGES (Cont'd)
 - I. Administrative Services (ESS; DSS) (Cont'd)
 - 6. Reserved

(N)

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(7) Sectional Billing Service for a group of primary (including primary-restricted) lines of a Centrex system:²

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- First sectional bill	\$ NO	\$ NO	ZZFPA
- Each additional sectional bill	21.67 (I)	1.64 (I)	ZZFAG
- Changes to Sectional Billing Service ¹	RR	NO	NA

NOTE 1: Apply Service charge as defined in Schedule Cal.P.U.C. No. A3.1.

NOTE 2: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(8) Metropolitan Centrex Service Features¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Main Satellite Centrex Service:			

Required feature

Attendant transfer from secondary Centrex via connecting type circuits

This feature permits a station in a secondary Centrex with Centrex service arranged for attendant transfer to route a direct-inward-dialed (DID) Call from the secondary to an attendant at the main Centrex.

- Per secondary Centrex equipped	\$156.09 (I)	\$78.04 (I)	CE1
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Optional Features

Inter Centrex screening of call transfer

Centrex service arranged for station transfer

This feature denies primary Centrex lines the capability of dial transfer of direct-inward-dialed (DID) calls received at a main or secondary Centrex to another Centrex in the same Metropolitan Centrex service

- Centrex service arranged	NO	1.21 (I)	CE8
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NOTE 1: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(8) Metropolitan Centrex Service Features² (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Main Satellite Centrex Service:(Cont'd) <u>Optional Features</u> (Cont'd)			
Trunk dial transfer: ²			
Main Satellite Centrex service arranged for station transfer			
Where a call received by a primary Centrex station arranged for station transfer is transferred to a primary station at a secondary Centrex service that is arranged for attendant transfer this feature extends the dial transfer capability to the connecting circuit terminated in the secondary Centrex and permits the secondary Centrex line to dial transfer that call.			
Group of connecting circuits between the Centrex service arranged for station transfer and the secondary centrex arranged ¹			
- Per group	\$95.39 (I)	\$47.70 (I)	CEN

NOTE 1: Not required where secondary Centrexes are arranged for station transfer.

NOTE 2: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(8) Metropolitan Centrex Service Features² (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Main Satellite Centrex Service: (Cont'd)			
<u>Optional Features</u> (Cont'd)			

Extended Call transfer²:

CENTREX arranged with station and Call transfer-individual-all calls Where a Centrex service with station transfer is arranged with call transfer-individual-all calls, the primary stations, using connecting circuits properly equipped, may dial transfer DID calls to a primary station at another Centrex in the same "Metropolitan Centrex" system. This latter station may utilize The call transfer-individual-all calls feature, so extended, to add on a party in the exchange, or message toll network, provided one Centrex station remains on the call. Subject to the provision of proper supervision on Group of connecting circuits between the Centrex service arranged with all calls and each Centrex service of the same "Metropolitan Centrex" system arranged¹

- Per group	\$141.30 (R)	\$70.65 (R)	CEP
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NOTE 1: Not required where the secondary Centrexes are arranged for station transfer and Call transfer-individual-all calls.

NOTE 2: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(8) Metropolitan Centrex Service Features¹ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
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(b) Multi-location Centrex Service

Required features

Optional features

Centrex screening of dial transfer

Centrex service arranged for
 station transfer

This feature denies primary Centrex
 lines the capacity of dial transfer
 of direct-inward-dialed (DID) calls
 received at a main or secondary
 Centrex to another Centrex in the
 same Metropolitan Centrex service
 - Pre Centrex service arranged

\$ NO	\$1.10 (R)	CE8
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NOTE 1: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(8) Metropolitan Centrex Service Features² (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(b) Multi-location CENTREX Service (Cont'd) <u>Optional features</u> (Cont'd)			
Trunk dial transfer: ²			
Centrex service arranged for station transfer			
Where a call received by a primary Centrex station arranged for station transfer is transferred to a primary station at a secondary Centrex service that has attendant transfer, this feature extends the dial transfer capability to the connecting circuit terminated in the secondary Centrex and permits the secondary Centrex station to dial transfer that call.			
Group of connecting circuits between the Centrex service with station transfer and the secondary Centrex arranged ¹			
- per group	\$86.73 (I)	\$43.37 (I)	CEN

NOTE 1: Not required where secondary Centrexes are arranged for station transfer.

NOTE 2: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(8) Metropolitan Centrex Service Features²

Z

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(b) Multi-location Centrex Service (Cont'd) Optional features (Cont'd)			

Extended Call transfer:²

Centrex service arranged for station transfer and Call transfer-individual-all calls

Where a Centrex service is arranged for station transfer and Call transfer-individual-all calls, the primary stations, using connecting circuits properly equipped, may dial transfer DID calls to a primary station at another Centrex in the same Metropolitan Centrex system. This latter station may utilize the call transfer-individual-all calls features, so extended, to add on a party in the exchange or message toll network, provided one Centrex station remains on the call. Subject to the provision of proper supervision on the call.

Group of connecting circuits between the Centrex service arranged for station transfer and "all calls" and each Centrex service of the same Metropolitan Centrex system arranged

- Per group¹ \$141.91 (I) \$70.96 (I) CEP

NOTE 1: Not required where secondary centrexes are arranged for station transfer and Call transfer - individual - all calls.

NOTE 2: Available only in those offices that are suitably equipped.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(8) Metropolitan Centrex Service Features¹ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(c) Centralized Attendant Centrex Service			

Required Features

Attendant transfer from secondary
Centrex via connecting type
circuits:¹

(T)

This feature permits a station in
a secondary Centrex with
attendant transfer to route a
direct-inward-dialed (DID) call
from the secondary to an attendant
at the main Centrex

- Per secondary Centrex equipped
Release link attendant capability:¹

\$141.91 (I) \$70.96 (I) CE1

(T)

This feature provides release link
ability on LDN calls and on attendant
assistance calls from stations at
secondary Centrexes that are
arranged for attendant, station or
individual-all-calls transfer and
customer provided PBX systems

- Per connecting circuit equipped

141.91 (I) 70.96 (I) EC4

NOTE 1: Available only in those offices that are suitably equipped.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(8) Metropolitan Centrex Service Features¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(c) Centralized Attendant Centrex Service (Cont'd) <u>Required Features</u> (Cont'd)			
Secondary PBX release link\ attendant capability:			
- Customer provided PBX System Secondary Location	\$ RR	\$ RR	NA
<u>Optional features:</u>			
Inter Centrex screening of dial transfer: ¹			
Centrex service arranged for station transfer			
This feature denies primary Centrex stations the capacity of dial transfer of direct-inward-dialed (DID) calls received at a main or secondary Centrex in the same Metropolitan Centrex service.			
- Per Centrex service arranged	NO	1.10 (R)	CE8

NOTE 1: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(8) Metropolitan Centrex Service Features² (T)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(c) Centralized Attendant Centrex Service (Cont'd)			
<u>Optional features:</u> (Cont'd)			

Trunk dial transfer:1,2

Centrex service arranged for station transfer

When a call received by a primary Centrex station arranged for station transfer is transferred to a primary station at a secondary Centrex-CO service arranged for attendant transfer, this feature extends the dial transfer capability to the connecting circuit terminated in the secondary Centrex and permits the secondary Centrex station to dial transfer that call.

Group of connecting circuits between the Centrex service arranged for station transfer and the secondary Centrex arranged

- Per group	\$86.73 (I)	\$43.37 (I)	CEN
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NOTE 1: Not required where the secondary Centrex is arranged for station transfer.

NOTE 2: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(8) Metropolitan Centrex Service Features²

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(c) Centralized Attendant Centrex Service (Cont'd)			
<u>Optional features:</u> (Cont'd)			

Extended Call transfer:1,2
 Centrex service arranged for station transfer and Call transfer-individual-all calls Where a Centrex Service arranged for station transfer is also arranged with Call transfer-individual-all calls, the primary stations, using connecting circuits properly equipped, may dial transfer DID calls to a primary station at another Centrex in the same Metropolitan Centrex system. This latter station may utilize the call transfer-individual-all calls feature, so extended, to add on a party in the exchange or message toll network, provided one Centrex station remains on the call. Subject to the provision of proper supervision on the call. Group of connecting circuits between the Centrex service with station transfer and "all calls" for each of the "Metropolitan Centrexes" arranged
 - Per group

\$141.91 (I) \$70.96 (I) CEP

NOTE 1: Not required where the secondary Centrexes are arranged for station transfer and Call transfer - individual - all calls.

NOTE 2: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

(N)

18 SERVICES FOR RESALE(Cont'd)
 18.9 CENTREX (Cont'd)
 18.9.4 RATES AND CHARGES (Cont'd)
 I. Administrative Services (ESS; DSS) (Cont'd)

9. Foreign Exchange Centrex Service²

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each line ¹	\$ NO	\$ RR	NA

10. Foreign Prefix Service

- Each line ²	NO	RR	NA
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NOTE 1: Rate and regulations for Foreign Exchange Mileage in Schedule Cal.P.U.C. No. A5.1.4 apply in addition to rates and regulations as shown elsewhere in this tariff.

NOTE 2: Rate and regulations for Foreign Prefix Mileage in Schedule Cal.P.U.C. No. A5.1.5 apply in addition to rates and regulations as shown elsewhere in this tariff.

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(11) Source Billing of Attendant Handled calls(SBAC)¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Centrex service arranged for the Source Billing of Attendant Handled calls feature			
- Per service	\$18.92 (I)	\$.95	SBC

(12) Individual Billing Directory Number (IBDN) for OUTWATS calls.¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
WATS bill arranged for CENTREX line identification			
- Each	\$ NO	\$16.95 (I)	53Z
Programming charge to initially establish IBDN for one or more WATS bills			
- Each	323.25 (I)	NO	NA
Programming charge to add or change one or more WATS bills to IBDN			
- Each	323.25 (I)	NO	NA

(13) Uniform Call Distribution (UCD) Arrangements¹

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Hunting groups			
- Each group	\$29.96 (I)	\$ NO	A6T
	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(b) Lines in the hunting group			
- Each line	\$1.58 (I)	\$.23 (R)	A6V

NOTE 1: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(13) Uniform Call Distribution (UCD) Arrangements⁴ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
(c) Forwarded Call Information				
- Common Equipment				
- Each ¹	\$ 1971.07 (I)	\$ 275.95 (I)	A5VFC	z
In Addition to USOC: A5VFC				
- Each ²	RR	RR	NA	
Message Waiting Indicator				
- Each ¹	RR	RR	EMW	z
(d) Queueing				
- Common Equipment	126.15 (I)	2.76 (I)	A8A	
- Each line arranged for queueing	8.67	1.10	A82	
- Each queue slot	3.15 (I)	.79	A83RA	
(e) Automatic Dial Back-Up				
- Dial back-up Individual Line Measured Rate Business Service in Central Office				
- Each ³	RR	RR	NA	
- Dial back-up Individual Line Measured Rate Business Service on Premises				
- Each ³	RR	RR	NA	

NOTE 1: Offered under Feature Package A, c.2 (g) preceding.

NOTE 2: Rates and Regulations applicable to Special Access Voice Grade (VG36) Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3, (A)(B).

NOTE 3: Rates and charges applicable to Individual Line Measured Rate Business Line Service is required.

NOTE 4: Available only in those central offices that are suitably equipped.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(13) Uniform Call Distribution (UCD) Arrangements⁴ (Cont'd)

(f) Optional UCD Features	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Make Busy Arrangement ¹			
- Each group of lines	\$ 39.25 (R)	\$ 2.36 (R)	A9A
- Each line equipped	39.25	2.36	A6G
Calls Waiting Indication, maximum three indications ¹			
- Each	58.88	5.11	A66CE
Delay Announcements ²			
Announcement, capacity of four announcements ³			
- Each	117.75	43.18	A8GCE
- Each announcement trunk, Quantity of trunks is based on number of announcements required and the number of trunks provided per announcement	19.63 (R)	9.42 (R)	A8GAT
- Each line in hunting group	NO	.47 (R)	A8GST

NOTE 1: Requires a metallic channel as set forth in Schedule 1 Cal.P.U.C. No. 175-T, Section 7.5 or a Special Access Voice Grade Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3. for the hunting group or for each individual line make busy equipment as required, or for each calls waiting indication provided. Separately mounted keys/lamp indicators may be provided.

NOTE 2: Announcement content and queue timing (6-42 seconds in 6 second increments) may be changed at the Service Charges as shown in Schedule Cal.P.U.C. No. A3.1.

NOTE 3: Incoming calls will be routed to the appropriate announcements as requested. After the call has been given an announcement, the call will be returned to a queue slot where ringing will be heard by the calling station user.

NOTE 4: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(13) Uniform Call Distribution (UCD) Arrangements² (Cont'd)

z

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(f) <u>Optional UCD Features¹</u> (Cont'd)			
Arrangement to Provide Music/Silence in Queue to No. 1/1A ESS Centrex - UCD Service			
Music in Queue			
- Equipment common to one customer for customer-provided music for up to 66 queue slots and circuitry up to 22 slots ¹	\$1498.01 (I)	\$111.96 (I)	BE2
- Equipment required per queue slot for customer music in queue	122.21 (I)	9.54 (I)	BE5
Silence In Queue			
- Equipment ¹ common to one customer for up to 66 queue slots. Provides balanced silent termination for up to 22 slots	433.68 (I)	40.60 (I)	BE7
- Equipment required per queue slot for silence in queue	122.21 (I)	9.54 (I)	BEX
Music or Silence Queue			
- Equipment common to one customer for each block of 22 queue slots beyond initial block of 22 ¹	433.63 (I)	28.58 (I)	BE3

NOTE 1: For the provision of customer-provided music a Special Access Voice
 Grade Channel(VG32) equipped with termination at Charges defined in
 Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B) is required.

NOTE 2: Available only in those offices that are suitably equipped.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(14) Uniform Call Distribution (UCD) - Digital Switching Systems
 (DSS)³

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Uniform Call Distribution Group			
- Each	\$124.57 (I)	\$78.84 (I)	DMSUC
(b) UCD CENTREX Line Feature			
- Each	31.54 (I)	2.12	DMSCD
(c) Optional UCD Features			
Delay Announcement			
- Each	141.91 (I)	43.37 (I)	A8GDM
Music in queue			
7- Each ¹	236.53 (I)	118.27 (I)	A6MDM
Silence in queue			
- Each	236.53 (I)	39.42 (I)	A6SDM
Calls Waiting Indication, maximum three indications ²			
- Each	59.13 (I)	5.12 (I)	A66CE

NOTE 1: Music in queue requires a Special Access Voice Grade (VG32) Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B).

NOTE 2: Requires a metallic channel (see Regulation A.1.aa., preceding) as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5 or a Special Access Voice Grade Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3 for each calls waiting indication provided at CLC Reseller request. Separately mounted Keys/Lamp indicators may be provided by the CLC Reseller end user.

NOTE 3: Available only in those offices that are suitably equipped.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(14) Uniform Call Distribution (UCD) - Digital Switching Systems
 (DSS)⁴ (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(d) Forwarded Call Information ³			
- Common Equipment, each	\$1,971.07 (I)	\$275.95 (I)	A5VFC
In addition to USOC: A5VFC			
- Each ²	RR	RR	NA
Message Waiting Indicator ¹			
- Each	RR	RR	EMW
(e) Miscellaneous Change Charge UCD parameters			
- Each occurrence	63.07 (I)	NO	NWCDM

NOTE 1: Offered under Feature Package A, c.2.(g), preceding.

NOTE 2: Rates and Regulations applicable to Special Access Voice Grade (VG36) Channels set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3, (A)(B).

NOTE 3: Availability in 5ESS central offices is dependent on certain required facilities of the Utility and is therefore subject to the availability of such facilities.

NOTE 4: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(15) Station Message Detail Recording on Tie Trunks and Foreign Exchange (SMDR-TAMA)²

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
SMDR-TAMA provides detail of calls placed over Tie line/Special Access Voice Grade Channel by a primary, station primary semi-restricted station, the attendant or from an incoming Tie Line and/or incoming Special Access Voice Grade Channel			
Common Equipment per system equipped for SMDR-TAMA			
- Each	\$134.03 (I)	\$ 31.14 (I)	ZZBYB
Tie Trunk/Special Access Voice Grade Channel termination			
- Per termination	17.35 (I)	5.52 (I)	ZZBYC
Magnetic Tape Billing Record for Tie Line/Special Access Voice Grade channel calls ¹			
- Each	RR	RR	NA

NOTE 1: Rate applicable to Magnetic Tape Billing Record as shown in Schedule Cal.P.U.C. No. A10.5.1.

NOTE 2: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(16) Call Center Manager^{1,4}

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Agent Position Features - Each position arranged	\$ 236.53 (I)	\$ 50.46 (I)	NCDA+
(b) Supervisor Position Features - Each position arranged	236.53 (I)	50.46 (I)	NCDS+
(c) Management Information System -Each system arranged	788.43 (I)	236.53 (I)	NCDM+
(d) Call Delay Announcement, additional announcements exceeding allowance of two (capacity of four per group) - Each	141.91 (I)	43.37 (I)	A8GCC
(e) Music in Queue - Each ²	236.53 (I)	118.27 (I)	A6MDS
(f) Queue Status Lamp, maximum three indications - Each ³	59.13 (I)	5.12 (I)	A66CS
(g) Miscellaneous change charge to add, move, remove, rearrange or change feature parameters - Each occurrence	63.08 (I)	NO	NWCDM

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Music in queue requires a Special Access Voice Grade (VG32) Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3, (A)(B).

NOTE 3: Requires a metallic channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3 or a Special Access Voice Grade Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3 for each Queue Status Lamp provided at CLC Resellers request.

NOTE 4: Applicable to CCM installed prior to October 22, 1992.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(16) Call Center Manager(CCM)¹
 The following Rates and charges are applicable to CCM
 installed on and after October 22, 1992.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) CCM Group Packages:			
(1) Basic Group Package			
Abandoned Call Clearing			
Automatic Overflow			
Call Present			
Call Priority			
Incoming callQueue			
Manual Answering			
Night Service			
Overflow Scan			
Ring Threshold			
- Each group arranged	\$551.90 (I)	\$39.42 (I)	1CMSY
(2) Call Delay/Forced Announcements			
- Each	118.27 (I)	15.77 (I)	1CMM2
(3) Music In Queue			
- Each ²	137.97 (I)	15.77 (I)	1CMM3
Queue Status Lamp			
- Each ³	59.13 (I)	5.12 (I)	A66CS

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Requires a Special Access Voice Grade (VG32) Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B).

NOTE 3: Requires a metallic channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5 or a Special Access Voice Grade Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3 for each Queue Status Lamp provided at CLCs Resellers request.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(16) Call Center Manager(CCM)¹ (Cont'd)

The following Rates and charges are applicable to CCM installed on and after October 22, 1992.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(b) Agent Feature Packages:			
(1) Basic Agent Package			
Agent Priority Call Transfer			
Clerical			
Log-on/Log-off			
- Each position arranged	\$59.13 (I)	\$7.89 (I)	1CMA1
(2) CallAlert Package			
Call Supervisor			
Emergency Alert			
- Each position arranged	59.13 (I)	1.97	1CMA2
(3) CallTracking Package			
Call Tracking			
Clerical Tracking			
- Each position arranged	59.13 (I)	1.97	1CMA4
(4) Call Status Display Package			
Agent Queue Status Display			
Called Number Display			
Call Source Identification			
- Each position arranged	59.13 (I)	7.89 (I)	1CMA3
(c) Supervisor Feature Packages:			
(1) Basic Supervisor Package			
Call Agent			
Controlled Overflow			
Observe Agent			
Night Service			
- Each position arranged	59.13 (I)	19.71 (I)	1CMS1

NOTE 1: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(I) Administrative Services (ESS; DSS) (Cont'd)

(16) Call Center Manager(CCM)¹ (Cont'd)

The following Rates and charges are applicable to CCM installed on and after October 22, 1992. (Cont'd)

(c) Supervisor Feature Packages: (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(2) Answer Call Alert Package Answer Agent Answer Emergency - Each position arranged	\$ 59.13 (I)	\$ 1.97	1CMS2
(3) Call/Agent Status Display Package Display Queue Status Position Status Display Position Status Summary Display - Each position arranged	94.61 (I)	15.77 (I)	1CMS3
(d) Management Information System (MIS) Feature Packages:			
(1) Basic MIS Package - Each position arranged	394.22 (I)	78.84 (I)	1CMM1
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(e) Miscellaneous Charge to add, move, remove, rearrange or change feature parameters -Each occurrence	\$ 63.07 (I)	NO	NWCDM

NOTE 1: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(J) Automatic Call Processing Features

(1) Flexible Route Selection Service (FRS)¹

The following Rates and charges are applicable to FRS Service installed prior to (March 21, 1991).²

	<u>Installation Charge</u>		<u>Monthly Rate</u>		<u>USOC</u>
(a) Basic common equipment including switching capacity to provide Flexible Route Selection when Flexible Route Selection service is established per Centrex service					
- <u>With</u> line identification of WATS calls	\$394.22 (I)		\$193.17 (I)		ART
- <u>Without</u> line identification of WATS calls	394.22 (I)		185.28 (I)		ARQES
(b) Equipment arranged to examine 3-digits for purposes of routing ¹ calls					
- With a capacity of 8 patterns	39.43 (I)		5.91 (I)		EC3X8
- With a capacity of 32 patterns	78.84 (I)		13.79 (I)		EC332
- with a capacity of 64 patterns	157.68 (I)		27.60 (I)		EC364
(c) Equipment arranged to examine 6-digits and to selectively route calls over two or more routes within a Numbering Plan Area (NPA)					
- Per NPA examined	39.43 (I)	(R)	6.51 (I)		ARH

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: For installation of FRS Service on or after (March 21, 1991) see Rates and charges in J.2 following.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(J) Automatic Call Processing Features (Cont'd)

- (1) Flexible Route Selection Service (FRS)¹ (Cont'd)
The following Rates and charges are applicable to FRS Service installed prior to (March 21, 1991).³ (Cont'd)

	<u>Installation Charge</u>
(d) When, at the request of the CLC Reseller, additions, deletions or rearrangements of prefixes and/or codes are made within a pattern	
- charge for each pattern affected	27.60 (I)
(e) Programming costs when WATS access lines are included as routes in Flexible Route Selection service arranged for line identification on WATS calls	
Charge to initially set up one or more service area or regions of WATS access lines	
- Each charge	275.95 (I)
Charge to add, delete or change one or more service areas or regions of WATS access lines	
- Each charge	275.95 (I)
(f) Non-Billed Record Identification (NBRI)	
- Individual Station Billing (ISB) for Foreign Exchange Trunks, Tie Lines and Special Access Voice Grade Channels used for off network calling ²	RR

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Rates, Charges and regulations for NBRI are in Schedule Cal.P.U.C. No. A10.5.1.

NOTE 3: For installation of FRS Service on or after (March 21, 1991) see Rates and charges in J.2 following.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(J) Automatic Call Processing Features (Cont'd)

(2) Flexible Route Selection Service (FRS)¹

The following Rates and Charges are applicable to FRS installed on or after (March 21, 1991).

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Basic Flexible Route Selection including one pattern			
- Each FRS arrangement	\$611.03 (I)	\$47.30 (I)	FRSBA
- Each additional pattern	67.01 (I)	1.58 (I)	FRSPT
(b) Line Identification of WATS calls	NO	7.89 (I)	FRSWA
(c) Expensive Route Warning Tone			
- Each	126.15 (I)	35.48 (I)	FRSTN
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(d) Change Charge			
When, at the request of the CLC Reseller, patterns and Expensive Route Warning Tone are added after the initial order			
- Each subsequent order	\$ 63.07 (I)	NO	NWCDM
- Each additional pattern	67.01 (I)	\$ 1.58 (I)	FRSPT
- Each Expensive Route Warning Tone	126.15 (I)	35.48 (I)	FRSTN

NOTE 1: Available only in those central offices that are suitably equipped.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(J) Automatic Call Processing Features (Cont'd)

(2) Flexible Route Selection Service (FRS)¹

The following Rates and charges are applicable to FRS installed on or after (March 21, 1991).

	<u>Nonrecurring Charge</u>	<u>USOC</u>
(e) Pattern Change Charge		
When, at the request of the CLC Reseller, additions, deletions or rearrangements of routes, prefixes and/or 18.9.3odes are made within a pattern		
- Each pattern affected	\$ 47.30 (I)	FRSCH
(f) Non-Billed Record Identification (NBRI)		
- Individual Station Billing (ISB) for Tie Lines and Special Access Voice Grade Channel used for off network calling ²	RR	RR

NOTE 1: Available only in those central offices that are suitably equipped.
 NOTE 2: Rates, Charges and regulations for NBRI are shown in Schedule Cal.P.U.C. No. A10.5.1.

Continued

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)
18.9 CENTREX (Cont'd)
18.9.4 RATES AND CHARGES (Cont'd)
J. Automatic Call Processing Features (Cont'd)

3. Reserved

(N)

Continued (N)

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.4 RATES AND CHARGES (Cont'd)

J. Automatic Call Processing Features (Cont'd)

4. Reserved

(N)

Continued

(N)

ACCESS SERVICE

- 18 SERVICES FOR RESALE(Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.4 RATES AND CHARGES (Cont'd)
- J. Automatic Call Processing Features (Cont'd)
- 5. Reserved

(N)

Continued

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(J) Automatic Call Processing Features (Cont'd)

(6) Outgoing Trunk Queueing (OTQ) for WATS¹

	<u>Installation</u> <u>Charge</u>	<u>Service</u> <u>Establishment</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
(a) Common equipment				
- Each	\$394.22 (I)	\$370.56 (I)	\$122.21 (I)	OTQ
(b) Queueing				
Arrangement for lines				
in queue				
- Each arrangement	252.30 (I)	NO	9.06 (I)	OTT
- Each queue slot	NO	NO	26.41 (I)	OTU

NOTE 1: Available only in those offices that are suitably equipped.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(J) Automatic Call Processing Features (Cont'd)

(6) Outgoing Trunk Queueing (OTQ) for WATS¹ (Cont'd)

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(c) Optional features				
Attendant key control				
- Each inhibit inflow ²	\$157.68 (I)	\$ NO	\$10.64 (I)	OTA
- Each inhibit outflow ²	157.68 (I)	NO	10.64 (I)	OTB
Recorded announcement				
- Each	78.84 (I)	NO	40.21 (I)	OTC
Music on queue				
- common equipment	118.27 (I)	NO	102.50 (I)	OTD
- channel, each ³	RR	RR	RR	NA

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: For each inhibit function apply rates and charges for a metallic signal channel in Schedule Cal.P.U.C. No. 175-T, Section 7.5 or a Special Access Voice Grade Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3. A Key (customer-provided) is also required.

NOTE 3: Special access voice grade (VG32) channel in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(J) Automatic Call Processing Features (Cont'd)

(6) Outgoing Trunk Queueing (OTQ) for WATS⁴ (Cont'd)

(d) Changes and Rearrangements

	<u>Nonrecurring Charge</u>
- Common equipment	\$670.16 (I)
- Quantity of queue slots	244.41
- Queue threshold time limit	118.27
- Inhibit inflow	157.68
- Inhibit outflow	157.68 (I)
- Silence on queue ¹	RR
- Recorded announcement ²	RR
- Change in overflow arrangement	11.04 (I)
- Music on queue ³	RR
- Priority, per station	11.04 (I)

NOTE 1: Apply charge equivalent to an installation charge for Music on Queue, J.6.c preceding.

NOTE 2: Apply charge equivalent to an installation charge for a Recorded Announcement, J.6.c preceding.

NOTE 3: Apply charge equivalent to an installation charge for Music on Queue Common Equipment, J.6.c preceding.

NOTE 4: Available only in those central offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(J) Automatic Call Processing Features (Cont'd)

(7) Area Wide Centrex¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Area Wide Centrex per Dialing Plan Number per line	\$ 6.64	\$3.22	AWCX3
(b) AWC Modification Charges			
(aa) Add/Change dialing plan per line	4.15	NA	AWCX5
(bb) Add/Change dialing plan for 15 lines or more	62.25	NA	AWCXC
(8) Centrex Routed Numbers ¹			
(a) Per Telephone Number Routed	NA	.21 (R)	R1SCX R1SMX
(b) Per Route Established	124.50	NA	SEPR1

NOTE 1: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(K) Station Call Thru Test - Busy Verification Test³

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Station Call Thru Test (SCTT)			
(a) SCTT feature - per system	\$ 788.43 (I)	\$ 19.71 (I)	E4SCT
(b) Centrex primary line (with attendant class of service)			
- each line arranged ¹	RR	RR	RXRAO
- or ¹	RR	RR	RXRSO
(c) Establish access code(s) in an existing system			
- per system	110.38 (I)	NO	NA
(2) Station call Thru Test and Busy Verification Test (SCTT/BVT)			
(a) SCTT/BVT combined feature			
- per system	788.43 (I)	27.60 (I)	E4BVT
- In addition to USOC: E4BVT ²	RR	RR	NA
(3) Change SCTT to SCTT/BVT or, SCTT/BVT to SCTT			
- per system	31.54 (I)	NO	NA

NOTE 1: Rates and charges as shown in D.1.(a) (USOC: RXR++) and D.1.(c) of this Schedule apply.

NOTE 2: Apply rates and regulations described in H.1.(a) and (b) preceding.

NOTE 3: Available only in those central offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Centrex Primary Station Lines ²			
- Each	RR	RR	SDNA+
- Each	RR	RR	AAF
(2) Feature Package A ³			
B-Channel Voice Features			
Incoming callLine Identification			
OutgoingCallLine Identification			
Time and Date Display			
Call Review			
Calling Number ID Block			
ISDN Group Intercom			
Privacy			
Multiple and Shared Directory			
Numbers (Maximum of 5)			
- Each	\$ 78.84 (I)	\$ 1.46	CPKG1
(3) Feature Package B ³			
B-Channel Voice Features			
Incoming callLine Identification			
OutgoingCallLine Identification			
Time and Date Display			
Call Review			
ISDN Group Intercom			
Privacy			
Calling Number ID Block			
Multiple and Shared Directory			
Numbers (Maximum of 15)			

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Rates and charges applicable to Centrex primary station line. Lines can be counted as part of the 2 primary line minimum.

NOTE 3: Available only to utility customers of record prior to May 1, 1994.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)* (Cont'd) (T)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
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(3) Feature Package B** (Cont'd) (T)

Data Features#			(T)
D-Channel Packet SwitchingFeatures			
Single Logical Channel			
Fast Select Initiate/Accept			
Flow Control Parameter Negotiation			
Throughput Class Negotiation			
Incoming calls Barred			
Outgoing calls Barred			
-Each	\$94.61	\$8.16	CPKG2

(4) Feature Package C** (T)

B-Channel Voice Features
 Incoming Call Line Identification
 Outgoing Call Line Identification
 Time and Date Display
 Call Review
 ISDN Group Intercom
 Privacy
 Calling Number ID Block
 Multiple and Shared Directory
 Numbers (Maximum of 15
 per voice terminal)

* Available only in those offices that are suitably equipped. (T)

** Available only to Utility customers of record prior to May 1, 1994. (T)

B & D Channel Packet is a Grandfathered/Frozen Service with the (N)
 exception of B channel packet that does not connect to the DPN switch,
 effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C.
 No. 175-T, Section 2.1.4, (F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)* (Cont'd) (T)

<u>Installation</u>	<u>Monthly</u>	<u>USOC</u>
<u>Charge</u>	<u>Rate</u>	

(4) Feature Package C** (Cont'd) (T)

Data Features
 B-Channel Circuit Data Features
 Speed Calling
 Semi Restricted Line
 (Originating and Terminating)
 Fully Restricted Line
 (Originating and Terminating)
 Circuit Switched Data call
 Hunting

D-Channel Packet Switching
 Features# (T)
 Single Logical Channel
 Fast Select Initiate/Accept
 Flow Control Parameter
 Negotiation
 Throughput Class Negotiation
 Incoming callsBarred
 Outgoing callsBarred

- Each	\$ 118.27	\$10.92	CPKG3
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* Available only in those offices that are suitably equipped. (T)

** Available only to Utility customers of record prior to May 1, 1994. (T)

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)¹ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(5) Feature Package D ²			
B-Channel Voice Features			
Incoming callLine Identification			
OutgoingCallLine Identification			
Time and Date Display			
Call Review			
ISDN Group Intercom			
Privacy			
Calling Number ID Block			
Multiple and Shared Directory Numbers (Maximum of 15 per voice terminal)			
-Each	\$118.27 (I)	\$7.37 (I)	CPKG4

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Available only to utility customers of record prior to May 1, 1994.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)* (Cont'd) (T)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
(6) Individual Optional Features@@@				(T)
Packet-Closed User Group**, #				(T)
- Each Group	\$ 47.30	\$.79	PACCG	
Packet-Permanent Virtual circuit**, @, #				(T)
- Each	47.30	3.15	PACPV	
Packet-Addition Logical Channel**, #				(T)
- D-Channels 2 up to and including 15	NO	.79	PACLC	
- B-Channels 16 up to and including 100	NO	3.94	PACMC	
Additional Call Appearances				
- Each	3.94	1.58	ECAPP	
Electronic Directory Interface@				(T)
- Each Centrex ISDN arrangement	591.32	39.43	EDSSF	

* Available only in those offices that are suitably equipped. (T)

** Available only with Feature Packages B and C. |

@ Requires a Centrex Primary Station Line as set forth in preceding. |

@@ Packet-Permanent Virtual circuit calls must originate and terminate within the same central office switch. (T)

@@@ Available only to utility customers of record prior to May 1, 1994. (T)

B & D Channel Packet is a Grandfathered/Frozen Service with the (N)

exception of B channel packet that does not connect to the DPN switch, |

effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. |

No. 175-T, Section 2.1.4, (F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)* (Cont'd) (T)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
(6) Individual Optional Features@@@ (Cont'd)				(T)
Additional D-Channel Packet Device**,#				(T)
- each order	\$ 39.43	NA	APDNR	
- each device	NO	\$ 2.76	APD	
(Maximum of 5 devices per primary station line)				
B-Channel Packet Service#				(T)
- Each Channel@@	216.82	98.55	TPS2X	
(Maximum of 15 logical channels)				
Secondary Directory Number				
- Each	3.94	1.58	SEDN+	
Packet Hunting#				(T)
-Each packet terminal in the hunt group	3.94	.79	PNH	
Analog Shared Directory Number@				(T)
- Each non-ISDN number appearing on an ISDN terminal	3.94	1.58	ASDN+	

* Available only in those offices that are suitably equipped. (T)

** Available only with Feature Packages B and C. (T)

@ Requires a Centrex Primary Station Line as set forth in a. preceding. (T)

@@ Available only with Feature Package C. (T)

@@@ Available only to Utility customers of record prior to May 1, 1994. (T)

B & D Channel Packet is a Grandfathered/Frozen Service with the (N)

exception of B channel packet that does not connect to the DPN switch, (N)

effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. (N)

No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)¹ (Cont'd)

(7) Extended Centrex ISDN

A minimum requirement for Extended Centrex ISDN is groups of eight working/non working lines.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Each group of eight lines from a central office selected by the customer other than the normal serving central office within the Centrex ISDN local loop range.			
- Each line	\$38.44 (I)	\$55.19 (I)	DN8++
		<u>Monthly Rate</u>	
	<u>Fixed</u>	<u>Per Airline Mile</u>	<u>USOC</u>
- Each line	\$9.85 (I)	\$1.97	1L9EC
	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(b) Each group of eight lines served from a central office selected by the customer other than the normal serving central office where the loop length is beyond the Centrex ISDN local loop range.			
- Each line	\$527.26 (I)	\$103.48 (I)	DN9++
		<u>Monthly Rate</u>	
	<u>Fixed</u>	<u>Per Airline Mile</u>	<u>USOC</u>
- Each line	\$9.85 (I)	\$1.97	1L9EC

NOTE 1: Available only in those offices that are suitably equipped.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)¹ (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(8) Miscellaneous change charge to add, remove, rearrange or change feature parameters within each feature package or optional feature arrangement per Directory Number per Device		
- Each	\$3.94 (I)	NO

NOTE 1: Available only in those offices that are suitably equipped.
Continued

ACCESS SERVICE

18 Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates And Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)^{1,2}
(Cont'd)

<u>Installation</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
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(h) Centrex ISDN Package

B-Channel Features
Incoming Call Line Identification
Outgoing Call Line Identification
Time and Date Display
Call Review
ISDN Group Intercom
Privacy
Calling Number ID Block
Multiple Call Appearances
Shared Directory Number
Speed call Short
Access for Two Logical Devices
with Primary Directory Numbers
Semi Restricted Line
(Originating and Terminating)
Fully Restricted Line
(Originating and Terminating)
Hunting

- Each³ \$118.27 (I) \$18.53 (I) BAPKG

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Available only on installations on or after May 1, 1994.

Continued

ACCESS SERVICE

18 Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)*, ** (T)
 (Cont'd)

	<u>Installation</u>	<u>Monthly</u>	
	<u>Charge</u>	<u>Rate</u>	<u>USOC</u>

(9) Optional D Channel Packet Service Package# (T)

D-Channel Packet Switching Features
 D Channel Packet Device
 Fast Select Initiate/Accept
 Flow Control Parameter Negotiation
 Throughput Class Negotiation
 Incoming calls Barred
 Outgoing calls Barred

- Each \$ 19.71 (I) \$ 3.94 (I) APDPS

(10) Optional B Channel Packet Service# (T)

B-Channel Packet Switching Features
 Fast Select Initiate/Accept
 Flow Control Parameter Negotiation
 Throughput Class Negotiation
 Incoming calls Barred
 Outgoing calls Barred

- Each* Channel 216.82 98.55 TPS2X (T)
 (Includes first 15 logical channels)

* Available only in those offices that are suitably equipped. (T)

** Available only on installations on or after May 1, 1994. (T)

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)*, ** (T)
 (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
(11) Individual Optional B or D Packet Features#				(T)
Packet Closed User Group - Each Group	\$47.30	\$.79	PACCG	
Packet-Permanent Virtual Circuit@ - Each	47.30	3.15	PACPV	(T)
Packet-Additional Logical Channel - D-Channels 5 up to and including 15	NO	.79	PACLC	
- B-Channels 16 up to and including 100	NO	3.94	PACMC	
Packet Hunting - Each packet terminal in the hunt group	3.94	.79	PNH	

* Available only in those offices that are suitably equipped. (T)

** Available only on installations on or after May 1, 1994. |

@ Packet-Permanent Virtual calls must originate and terminate within the same central office switch. (T)

B & D Channel Packet is a Grandfathered/Frozen Service with the exception of B channel packet that does not connect to the DPN switch, effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates And Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)^{1,2,3}
 (Cont'd)

z

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(12) Individual Optional Features			
Additional B-Channel Circuit Switched			
Primary Directory Number ^{4,5}			
- Each Primary Directory Number	\$ 19.71 (I)	\$ 3.15 (I)	APDCS
Electronic Directory Interface ²			
- Each Centrex ISDN arrangement	591.32 (I)	39.43 (I)	EDSSF
Secondary Directory Number			
- Each	3.94 (I)	.79	SEDN+
Analog Shared Directory Number ²			
- Each non-ISDN number appearing on an ISDN terminal	3.94 (I)	.79	ASDN+

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Requires Centrex Primary Station Line.

NOTE 3: Available only on installations on or after May 1, 1994.

NOTE 4: The first two (2) Primary Directory Numbers are included with the
Centrex ISDN Basic Package.

NOTE 5: Additional B-Channel CSD under certain conditions will cause
B-Channel contention.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)¹
 (Cont'd)

(13) Optional Discounts

(a) Centrex ISDN Local Plus Usage Plan²

	<u>Installation Charge</u>		<u>Monthly Rate</u>	<u>USOC</u>
- Option 1, \$ 20.00 Allowance	\$3.94 (I)		\$ 10.21 (I)	NA
- Option 2, \$ 50.00 Allowance	3.94		25.62	NA
- Option 3, \$100.00 Allowance	3.94		51.21	NA
- Option 4, \$150.00 Allowance	3.94		76.48	NA
- Option 5, \$200.00 Allowance	3.94		102.10	NA
- Option 6, \$250.00 Allowance	3.94		125.75	NA
- Option 7, \$300.00 Allowance	3.94 (R)		149.41 (I)	NA

(b) Centrex ISDN Term Discount Plans

	<u>Term</u>	
	<u>Monthly Discount</u>	
	<u>3 Year</u>	<u>4 Year</u>
Amount Discount on the Monthly Recurring Rate per Centrex ISDN Package (USOC: BAPKG)	\$.79	\$1.58 (I)

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Usage Plans and Term Discounts are available for resale only to
 a single end-user and not for use as a tool for aggregation.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(L) Centrex ISDN (Centrex Integrated Service Digital Network)¹
(Cont'd)

(13) Optional Discounts (Cont'd)

(c) Centrex ISDN Volume Discount Plans²

	<u>Monthly Discount</u>
- Single Location, 10 lines or more per Centrex ISDN Basic Package (USOC: BAPKG)	\$1.58 (I)
- Multiple Locations, 10 lines or more per Centrex ISDN Basic Package (USOC: BAPKG)	\$.79

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: Volume Discounts are available for resale only to a single end-user
and not for use as a tool for aggregation.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(M) CenPath (Centrex) Station Line³

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each ¹	RR	RR	RXB++
- Type D line Card ²	\$78.84 (I)	\$ 18.92 (I)	NA
- Each ¹	RR	RR	AAF
	<u>Nonrecurring Charge</u>		
Miscellaneous Change charge to add, remove, or change feature parameters	\$63.07 (I)	NO	NWCDM

(N) Modem Interface

	<u>Installation Charge</u>		
- Each	\$67.01 (I)	11.83 (I)	MMD++

(O) Trunk Side Connection³

- Concentrated Access	NO	NO	
- Each ¹	RR	RR	RPX++
- Each ¹	RR	RR	AAF

NOTE 1: Rate applicable to Centrex primary station line rate.

NOTE 2: In addition to the rates and charges shown for USOCs: RXB++ and RPX++.

NOTE 3: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(P) Automatic Forwarding Over Customer Facilities (AFCF)¹

z

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each AFCF directory number arranged for forwarding to a private facility ²	\$157.68 (I)	\$189.22 (I)	AFC
	<u>Non-Recurring Charge</u>		
Miscellaneous Change Charge to Change the private facility which an AFCF directory number is forwarded to	\$ 63.07 (I)	NO	NWCDM

NOTE 1: Available only in those offices that are suitably equipped.
 NOTE 2: In addition to the Regulations, Rates and charges for Direct
 Digital Interface, Tie Lines and Special Access Voice Grade
 Channel are applicable as set forth in the Utility's Schedules.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(Q) Centrex Networking Service¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Abbreviated Dialing Plan - per system	\$492.76 (I)	\$19.71 (I)	AWC
	<u>Nonrecurring Charge</u>		
Miscellaneous Change Charge to add, remove or rearrange treatment codes associated with primary station lines included in an abbreviated dialing plan			
- per system ²	RR		
- per line ²	RR		
	<u>Installation Charge</u>		
Network Paths arranged for abbreviated dialing			
- First path	\$86.73 (I)	7.89 (I)	AWLAT
- Each additional path	86.73 (I)	7.89 (I)	AWLAT

NOTE 1: Available only in those central offices that are suitably equipped.

NOTE 2: See Miscellaneous change charge, Basic Service Offerings as set forth
 in C.1.x., preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(R) Centrex Management Service (CMS)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Charge to establish service			
- per system	\$ 361.05 (R)	NO	MSC

(D)

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(D)

Continued

ACCESS SERVICE

18 SERVICES FOR RESALE(Cont'd)

18.9 CENTREX (Cont'd)

18.9.4 RATES AND CHARGES (Cont'd)

U. Attendant Console Feature Package³

1. Attendant Features DMS-100:

- Attendant Access to Paging²
- Attendant Autodial
- Attendant Call Park Recall Timer
- Attendant Call Selection
- Attendant Camp-On
- Attendant Conference (6 port)
- Attendant Console Display
- Attendant Control of Trunk Group Access
- Attendant Locked Loop Operation
- Attendant Release Upon Completion of Dialing
- Attendant Speed Calling
- Attendant to Recorded Announcement
- Attendant Transfer
- Automatic Recall
- Busy Verification (stations/trunks)
- Call Hold (attendant)
- Call Park (attendant)
- Console Test
- Delayed Operation
- Interposition calls and Transfers
- Local/Remote Consoles
- Lockout
- Multiple Console Operation
- Multiple Listed Directory Numbers
- Night Service Fixed/Flexible
- Night Service Trunk Answer From Any Station¹

<u>Installation</u>	<u>Monthly</u>	<u>USOC</u>
<u>Charge</u>	<u>Rate</u>	

NOTE 1: In addition to rates and charges applicable to Metallic channel, per system, as defined in Schedule Cal.P.U.C. No. 175-T, Section 7.5 or a Special Access Voice Grade Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3.

NOTE 2: In addition to rates and charges applicable to Special Access Voice Grade (VG32) Channel, as defined in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3.

NOTE 3: Available only in those DMS-100 central offices that are suitably equipped.

Continued

(N)

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(U) Attendant Console Feature Package¹ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Attendant Features DMS-100: (Cont'd)			
Position Busy			
Secrecy			
Serial Call			
Straight Forward Outward Completion			
Switched Loop Operation			
Trunk Group Busy/Access Control Through Keys			
Through Dialing			
Trunk Group Busy Indication			
Two-way Splitting			
Uniform Call Distribution from Queue			
Wild Card Key			
- Each console arranged	\$315.37 (I)	\$153.74 (I)	DCVSP

NOTE 1: Available only in those DMS-100 central offices that are suitably equipped.

Continued

ACCESS SERVICE

(N)

- 18 SERVICES FOR RESALE(Cont'd)
- 18.9 CENTREX (Cont'd)
- 18.9.4 RATES AND CHARGES (Cont'd)
- U. Attendant Console Feature Package¹ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
2. Attendant Features 5ESS ² :			
Answering Incoming calls			
Attendant Activation of Station callForwarding			
Attendant Camp-On			
Attendant Conference Calling			
Attendant Control of Voice Terminals			
Attendant Emergency Override			
Attendant Facilities Management:			
Busy Verification of Lines/Trunks			
Attendant Call-Through Tests			
Attendant Control of Facilities			
Direct Trunk Group Selection			
Selective Customer Control of Facilities			
Attendant Trunk Group Indicators			
Attendant Originating a call			
Attendant Position Busy			
Attendant Timed Reminder			
Attendant Releasing a call			
Attendant Traffic			
Attendant Through Dialing			
Auto Drop-back to Attendant			
Busy Verification of Lines/Trunks			
Call Splitting			
Console Feature Buttons			
Console Terminal Management			

NOTE 1: Available only in those 5ESS central offices that are suitably equipped.
 NOTE 2: Available only with Centrex IS Feature Package A.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(U) Attendant Console Feature Package¹ (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
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(2) Attendant Features 5ESS²: (Cont'd)

- Dial Access to Attendant
- Direct Station Selection/
Busy Lamp Field
- Display and Privacy
- Emergency Access to Attendant
- Flexible Night Service/
Attendant Call Forwarding
- Information About calls in Queue
- Interposition Transfer
- Attendant Call Hold
- Attendant Call Transfer
- Attendant Night Service
- Attendant Originating Permission
(Class of Service) Display
- Electronic Directory Service
- Fixed Feature Buttons
- Power Failure Transfer
- Queuing with call Waiting
Indication Lamp
- Source Billing for Attendant
Handled calls

- Each console arranged	\$315.37 (I)	\$153.74 (I)	DCVSP
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NOTE 1: Available only in those 5ESS central offices that are suitably equipped.

NOTE 2: Available only with Centrex IS Feature Package A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates And Charges (Cont'd)

(U) Attendant Console Feature Package (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(3) Miscellaneous change charge to add, remove or charge feature parameters			

- Each console arranged \$ 63.07 (I) NO NWCDM

(V) Caller Identification
(Caller ID)

- Analog Centrex Lines	4.73 (I)	\$5.91 (I)	
- Electronic Business Sets	NO	NO	(T)
- CENTREX-IS	NO	NO	(T)

(D)
|
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates And Charges (Cont'd)

(W) Dormitory Lines

	<u>Service Connection Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Primary - Dormitory - Central Office Centrex			
- Dormitory Line ³		\$.39 (R)	DMT
- Non Key Termination ¹	RR	RR	PS57++
- Centrex IS Termination ²	RR	RR	PS4A+

NOTE 1: See 18.13.2(A) following and 18.6.2 preceding.

NOTE 2: See 18.9.4 following.

NOTE 3: In addition to line charges.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.4 Rates And Charges (Cont'd)

(X) CentrexSMARTsm 1,2 (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Equipment located in the central office			
Common equipment			
- each ^{3,4}			
100 lines or less	\$ 473.07(I)	\$98.55(I)	SM01X
101 - 400 lines	1,198.40	315.37	SM02X
401 - 1000 lines	1,951.35	591.32	SM03X
1001 - 2000 lines	2,444.12	788.43	SM04X
over 2000 lines	3,311.38(I)	1,576.85(I)	SM05X
		<u>Nonrecurring Charge</u>	<u>USOC</u>
(2) Additions and Changes ⁵			
- Per change		\$41.00 (I)	RCHMC
	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(3) Options			
Aggregation			
- Per system	\$ 630.74 (I)	NO	S8A
Operational Measurement Reports			
- Per system	1,182.64 (I)	\$394.22 (I)	S8R

NOTE 1: See 18.9.1.A(28) preceding.

NOTE 2: Available only in those offices that are suitably equipped.

NOTE 3: See 18.9.1.A(28) preceding.

NOTE 4: Installation charges for common equipment do not apply when a CLC Reseller or end user converts service to CentrexSMART from Station Message Detail Recording to Premise (SMDR-P).

NOTE 5: Applies to changes made after initial installation of CentrexSMART, including discontinuance of aggregation. Does not apply to installation of options specified in 18.9.4.W(3).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9. Centrex (Cont'd)

18.9.4 Rates And Charges (Cont'd)

(Y) Centrex IP Standard Line Feature Package^g

(1) Term Plans^{#,*}

	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
- 15+ Lines, per line	\$12.04	\$11.62	\$10.79
- 25+ Lines, per line	11.62	11.21	10.38
- 75+ Lines, per line	11.41	11.00	10.17
- 100+ Lines, per line	11.21	10.79	9.96

(2) Monthly Plan*

	<u>Monthly Rate</u>
- 15+ Lines, per line	\$14.94
- 25+ Lines, per line	14.53
- 75+ Lines, per line	14.32
- 100+ Lines, per line	14.11

(3) Installation and Service Establishment Charges

	<u>Installation Charge</u>	<u>USOC (N)</u>	<u>Service Establishment Charge</u>
- Station and Lines@@	\$60.59 (T)	GPB++ (N)	RR

(Z) Centrex IP Standard Line Optional Features

	<u>Monthly Rate</u>	<u>Installation Charge</u>
- Each Individual Line Feature%%	RR	RR

@ Available only in those offices that are suitably equipped.

The initial order received from the Resale end user for Centrex IP must be for a minimum of 15 Centrex IP stations. Subsequent orders for IP stations do not have a minimum requirement.

* Resale end users are required to participate in the 24, 36, or 60 months term plan upon their initial term agreement. When the initial term plan expires, (Y) (1) above, Resale end users can then participate in the monthly plan or another term plan.

@@ Installation and Service Establishment Charges as set forth in 4.B. preceding.

%% Rates and Charges as set forth in 18.9.4(C) (1) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9. Centrex (Cont'd)

18.9.4 Rates And Charges (Cont'd)

(AA) Centrex IP Deluxe Line Feature Package^g

(1) Term Plans^{#,*}

	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
- 15+ Lines, per line	\$16.19	\$15.77	\$14.94
- 25+ Lines, per line	15.77	15.36	14.53
- 75+ Lines, per line	15.56	15.15	14.32
- 100+ Lines, per line	15.36	14.94	14.11

(2) Monthly Plan*

	<u>Monthly Rate</u>
- 15+ Lines, per line	\$19.09
- 25+ Lines, per line	18.68
- 75+ Lines, per line	18.47
- 100+ Lines, per line	18.26

(3) Installation and Service Establishment Charges

	<u>Installation Charge</u>	<u>USOC (N)</u>	<u>Service Establishment Charge</u>
- Station and Lines@@	\$60.59 (T)	GPY++ (N)	RR

(BB) Centrex IP Standard Line Optional Features

	<u>Monthly Rate</u>	<u>Installation Charge</u>
- Each Individual Line Feature%%	RR	RR

@ Available only in those offices that are suitably equipped.

The initial order received from the Resale end user for Centrex IP must be for a minimum of 15 Centrex IP stations. Subsequent orders for IP stations do not have a minimum requirement.

* Resale end users are required to participate in the 24, 36, or 60 months term plan upon their initial term agreement. When the initial term plan expires, (AA) (1) above, Resale end users can then participate in the monthly plan or another term plan.

@@ Installation and Service Establishment Charges as set forth in 4.B. preceding.

%% Rates and Charges as set forth in 18.9.4(C) (1) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 CENTREX (Cont'd)

18.9.4 Rates and Charges (Cont'd)

(CC) Custom Calling Name on Centrex (CCNAM)

	<u>Installation Charge</u>	<u>Monthly Rate</u>
- Per Line	\$4.15	\$2.91

(DD) Centrex Simultaneous Ring One Number (CSR ON)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Per Line	\$5.40	\$2.08	S3S1X

(EE) Centrex Simultaneous Ring (CSR)

- Per Line	4.15	4.15	S3M
------------	------	------	-----

(FF) Centrex Dial Plan for Advanced Solutions (DPAS)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Per System Establishment	\$166.00	NO	SEPA3
- Basic Dial Plan per Station	.83	\$.42	D6PAB
- Deluxe Dial Plan per Station	.83	1.45	D6PAD
- Subsequent Change Charge			
- per Request - Non-Recurring	41.50	NO	REATH

(N)
 |
 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹

(A) Description

(1) Central Office Electronic Tandem Switching, hereinafter referred to as ETS/CO, is furnished as an additional feature offering to Centrex Central Office (CO) and Airport Intercommunicating Service (AIS). When the term Centrex is used herein, it also includes AIS. ETS/CO utilizes equipment in a Utility's properly equipped central office to provide cost control, facility management and additional convenience features.

(2) The ETS/CO group of features furnished in this schedule can be provided in four configurations:

(a) Centrex alone.

(b) Electronic Tandem Network (ETN) with the Centrex systems as the tandems.

(c) Intercity Facilities Concentrators as the main Centrex with PBXs gaining access to intercity services.

(d) Main/Tributary/Satellite configurations, as the main Centrex with access to a Common Control Switching Arrangement (CCSA) or Enhanced Private Switched Communications System (EPSCS) network.

(3) ETS/CO will not be provided to Centrex Systems equipped with less than 20 Primary Lines/Primary - Semi-Restricted lines.

NOTE 1: Service Grandfathered as of effective date of Advice Letter
No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(B) Regulations

(1) Automatic Route Selection - Deluxe (ARS-D)

(a) Facility Restriction Levels, (FRL) is a required feature of ARS-D for all tie lines, Special Access Voice Grade Channels, Primary Rate IS or Direct Digital Interface.

(b) Preferred routes and alternate routes in patterns will be specified by the CLC Reseller. ZUM Zone 3 and IntraLata toll calls may be completed over CLC Reseller's private facility as defined in D.1, following.

(c) A maximum of ten routes may be provided in a pattern.

(d) Each WATS band is treated as a separate route.

(e) A maximum of three ARS-D Pattern Groups for Time of Day (TOD) routing with a maximum of sixty-four patterns in each Pattern Group will be provided.

(f) A maximum of sixty-four Number Plan Areas (including the home NPA) may be designated by the CLC Reseller for routing of calls by central office codes (six digit translation).

(g) All rates and charges specified for ARS-D are in addition to the rates and charges for the associated facilities and facility terminations.

NOTE 1: Service Grandfathered as of effective date of Advice Letter
No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(B) Regulations (Cont'd)

(1) Automatic Route Selection - Deluxe (ARS-D) (Cont'd)

(h) A single rate "per facility terminated in patterns" will apply regardless of the number of patterns having access to that facility. The monthly rate specified is applicable to each facility available to the patterns.

(i) The charges specified in E. following, are applicable for each code addition or change.

(j) Where ARS-D is furnished in connection with UN/AAR, tie lines, Special Access Voice Grade Channels, Primary Rate IS or Direct Digital Interface to other PBX or Centrex system locations may appear as routes in ARS-D patterns when such tie lines/Special Access Voice Grade Channels, Primary Rate IS or Direct Digital Interface are provided for subsequent access to the toll network at the distant PBX or AIS/Centrex system location.

(k) The TOD Routing feature permits up to sixteen programmed changes in Pattern Groups per week. When additional ARS-D patterns are required due to TOD changes, rates and charges as specified in E. following, apply to each additional pattern.

(l) Off-net calls from CCSA access lines and access lines to CCSA and other similar arrangements, compatible with ARS-D, may be included as routes in patterns.

(m) Centrex toll diversion and restriction does not function on calls routed via ARS-D.

NOTE 1: Service Grandfathered as of effective date of Advice Letter
No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(B) Regulations (Cont'd)

(2) Facility Restriction Levels (FRL)

(a) FRL is furnished in association with ARS-D, UN/AAR and/or Authorization Codes.

(b) A maximum of eight FRL values are available for each Centrex system.

(c) A maximum of twenty thousand Authorization Codes are available for each Centrex system. They are ordered in blocks of 100.

(d) Authorization Codes must consist of a uniform number of digits, with a minimum of three digits and a maximum of six digits.

(e) CLC Reseller implementation of change of Authorization Codes or associated FRL requires the Facilities Administration and Control Feature.

(f) All incoming tie line/Special Access Voice Grade Channel terminations, Primary Rate IS or Direct Digital Interface with access to ARS-D must be equipped with FRL.

NOTE 1: Service Grandfathered as of effective date of Advice Letter
No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(B) Regulations (Cont'd)

(3) Deluxe Queuing

(a) Calls in queue may overflow to subsequent routes or to tone at the CLC Reseller option.

(b) Deluxe Queuing is available with facilities appearing as the primary (first choice) route in ARS-D or UN/AAR patterns.

(c) The music source for "Music on Queue" must be provided by the CLC Reseller.

(d) The text of the announcement will be prepared and provided with the Recorded Announcement option by the Utility.

(e) CLC Reseller must specify the length of time a call is held in queue (threshold time limit) before overflowing to subsequent routes or overflow tone.

(f) A special access voice grade (VG32) channel is required between the serving central office and the CLC Reseller premises music source.

NOTE 1: Service Grandfathered as of effective date of Advice Letter
No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(B) Regulations (Cont'd)

(4) Station Message Detail Recording to Premises (SMDR-P)

(a) SMDR-P is not represented to be a provision of billing detail.

(b) Station message detail records will be provided on terminal equipment located at the premises designated by the CLC Reseller at the rates and charges specified in E. following.

(c) Processing of message detail information (SMDR-P) will be performed by the CLC Reseller at their expense.

(d) The CLC Reseller must designate all station lines in a Centrex customer group and or selected facility groups on which SMDR-P originating and terminating records are to be provided.

(e) Where SMDR-P is provided, a detailed record may be made for each completed call. At the option of the CLC Reseller, arrangements can be made to provide records of calls attempted as well as calls completed. Under certain conditions, with SMDR-P, calls may be processed without recording the call detail.

(f) SMDR-P includes the recording of Account Codes and Authorization Codes where these optional features are provided.

NOTE 1: Service Grandfathered as of effective date of Advice Letter
No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(B) Regulations (Cont'd)

(5) Customer Administration and Control Features

(a) Customer Administration and Control Features are comprised of either or both the Facilities Administration and Control ETS optional feature and the Traffic Data to Customer (Pollable)/FAR ETS optional feature.

(b) Traffic Data to Customer (Pollable)/Facility Assurance Reports (FAR) may be provided to Centrex systems which are not equipped with the ETS features of ARS-D and FRL.

(c) The ARS-D is a prerequisite for Facilities Administration and Control.

(d) Facilities Administration and Control provides:

(i) Selection of ARS-D pattern groups and determines status.

(ii) Activation/deactivation of queuing and determines status.

(iii) Changes of Authorization Codes and associated FRL's.

(e) Traffic Data to Customer (Pollable) provides:

(i) FAR reports listing trunks not accessed and all trunks continually off-hook in the previous two hours.

(ii) Traffic data reports on trunk groups and queues.

NOTE 1: Service Grandfathered as of effective date of Advice Letter
No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(B) Regulations (Cont'd)

(6) Uniform Numbering/Automatic Alternate Routing (UN/AAR)

- (a) All call attempts must consist of an access code, Account Code where provided and a seven-digit telephone number.
- (b) The CLC Reseller must specify the first choice route and each subsequent route to each Centrex or PBX System involved.
- (c) The CLC Reseller must notify the Utility when any change in route or routing sequence is desired.
- (d) The maximum number of routes in a pattern is four.
- (e) The maximum number of patterns is 180.
- (f) When overflow to the DDD network is provided, rates and charges for trunk line service and toll messages are applicable.
- (g) The following rates and charges apply per tie line/Special Access Voice Grade Channel, Primary Rate IS or Direct Digital Interface facility terminated in UNAAR and/or ARS-D, regardless of the number of patterns which access each facility.

NOTE 1: Service Grandfathered as of effective date of Advice Letter
No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(B) Regulations (Cont'd)

(7) Direct Digital Interface (DDI)

(a) When DDI is used for interexchange interwire center terminations all stations must be touch tone, dial pulse is not permitted and signaling must be senderized.

(b) When DDI is used as tie lines all stations must be touch tone, dial pulse is not permitted; the signaling must be either pure cut-through or senderized, both are not permitted. DDI tandem cut-through operation is not permitted.

(C) Feature Array^{1,2}

The following ETS/CO Features are optional with Centrex:

Account Codes (SMDR-P Option)
Authorization Codes (Optional with FRL)
Automatic Overflow to DDD (Available with UN/AAR)
Automatic Route Selection - Deluxe (ARS-D)
Customer Administration and Control (CA&C)
Deluxe Queuing
Facility Administration and Control (Available with CA&C)
Facility Assurance Reports (Available with CA&C)
Facility Restriction Levels (FRL)
Station Message Detail Recording to Premises (SMDR-P)
Time of Day Routing (Optional with ARS-D)
Traffic Data to Customer (Pollable)(Available with CA&C)
Uniform Numbering/Automatic Alternate Routing (UN/AAR)

NOTE 1: Additional rates and charges are applicable.

NOTE 2: Service Grandfathered as of effective date of Advice Letter
No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(D) Feature Definitions

(1) Automatic Route Selection - Deluxe (ARS-D)

ARS-D provides automatic routing of outgoing calls over alternative facilities based on the call destination. The user or attendant station dials a facilities access code, (e.g. "level 8") followed by a telephone number. The maximum number of digits dialed for a telephone number may vary depending on the proper program updates of the serving central office and if the Centrex is a stand-alone configuration. The Centrex routes the call over the first available special trunk facility selected in a CLC Reseller-specified order. A Route is a private facility used to complete direct dialed chargeable calls such as: WATS² access line, CCSA - offnet, separate local exchange trunk, foreign exchange trunk, tie line/Special Access Voice Grade Channels, Primary Rate ISDN or Direct Digital Interface.

The final route for completing the call attempt may be the DDD network, or at the option of the CLC Reseller, the call attempt is routed to overflow tone if a Facility Restriction Level (FRL) indicates a nonprivileged call.

At the option of the CLC Reseller a tone can be supplied when a "Higher Cost Route" (HCR) is selected by the ARS-D.

NOTE 1: Frozen/Grandfathered service as of effective date of Advice Letter No. 18144A.

NOTE 2: Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(D) Feature Definitions

(1) Automatic Route Selection - Deluxe (ARS-D) (Cont'd)

When ARS-D is provided in conjunction with Uniform Numbering/Automatic Alternate Routing (UN/AAR), incoming tie lines and Special Access Voice Grade Channels, Primary Rate ISDN or Direct Digital Interface from other Centrex or PBX Systems connected directly to the Centrex System may be arranged to have automatic access to the ARS-D and UN/AAR features. The station user or attendant dials a facilities access code, (e.g. "level 8") followed by a 10-digit Network Number. When such arrangements are provided, the tie lines/Special Access Voice Grade Channels, Primary Rate ISDN or Direct Digital Interface to the ARS-D become "dedicated" tie lines/Special Access Voice Grade Channels, Primary Rate ISDN or Direct Digital Interface. Separate tie lines/Special Access Voice Grade Channels, Primary Rate ISDN or Direct Digital Interface are required from the distant Centrex or PBX System if access is to be provided to other Centrex functions at the ARS-D equipped Centrex System. In addition, when ARS-D is provided in conjunction with UN/AAR, routes may include tie lines/Special Access Voice Grade Channels, Primary Rate ISDN or Direct Digital Interface to a distant Centrex or PBX System equipped with ARS-D like capability for subsequent access to the DDD network.

Time of Day Routing (TOD) is an ARS-D option which permits preprogrammed selection of alternate routing pattern groups for off-network calls (up to three sets of ARS-D routing pattern groups) on a time-of-day and day-of-week basis. Manual override is available with Facility Administration and Control feature. The maximum number of programmed changes per week is sixteen.

NOTE 1: Frozen/Grandfathered service as of effective date of Advice Letter No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(D) Feature Definitions

(2) Facility Restriction Levels (FRL) (Cont'd)

FRL is required in connection with ARS-D, however, a FRL can be used independently of ARS-D in Digital Switching System central offices and is provided on each station and incoming tie line/Special Access Voice Grade Channel, Primary Rate ISDN or Direct Digital Interface to determine both the types of calls and types of facilities that may be used by the associated station user. In addition, a FRL may be provided on an Access Code. When the FRL is transmitted over a tie line/Special Access Voice Grade Channel, Primary Rate ISDN or Direct Digital Interface to a distant PBX or Centrex System equipped with ARS-D (for call screening at the distant point), it is identified as a Traveling Class Mark (TCM).

Authorization Codes are a FRL option which provides for a user to dial a code which overrides the FRL associated with that station line or incoming tie line/Special Access Voice Grade Channel, Primary Rate ISDN or Direct Digital Interface. The Centrex requests dialing of the Authorization Code by returning recall dial tone when the default FRL (i.e., the FRL associated with the station line or incoming tie line/Special Access Voice Grade Channel, Primary Rate ISDN or Direct Digital Interface) will not permit the call. The Authorization Code is also inspected for validity as a security check. The Authorization Code is recorded in the SMDR-P record of the call when the SMDR-P feature is provided.

NOTE 1: Frozen/Grandfathered service as of effective date of Advice Letter No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(D) Feature Definitions (Cont'd)

(3) Deluxe Queuing

Deluxe Queuing permits station users to be placed in a queue whenever the first choice route for completing a particular call is already in use. Two queuing arrangements are available.

A Ring-Back Queue (RBQ), in which case the calling station goes on-hook and is called back when a facility becomes available.

An Off-Hook Queue (OHQ), in which case the calling station remains off-hook and is held in queue until a facility becomes available.

All stations must be arranged for the same type queue within the equipped Centrex system but they can be programmed for either the Ring-Back or Off-Hook Queue. Station calls to the Centrex by tie lines/Special Access Voice Grade Channel, Primary Rate ISDN or Direct Digital Interface are limited of Off-Hook Queuing. The CLC Reseller can combine RBQ from stations at the equipped Centrex and OHQ from stations at secondary locations of the same CLC Reseller end users.

If all of the facilities allowed by the station user's FRL in the routing pattern are busy, the call will be placed in queue on the first choice facility. When the call is placed on OHQ, the station user will be connected to an announcement or music until an idle trunk becomes available and the called number is outpulsed.

NOTE 1: Frozen/Grandfathered service as of effective date of Advice Letter No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(D) Feature Definitions (Cont'd)

(3) Deluxe Queuing (Cont'd)

Calls held in queue beyond a predetermined time limit will be removed from the queue and be routed, at the option of the CLC Reseller, via either subsequent route choices or to overflow tone. Groups and activation or deactivation of queuing is also provided.

(4) Station Message Detail Recording to Premises (SMDR-P)

SMDR-P provides a record, on terminal equipment located on the premises designated by the CLC Reseller, of calls originating from Centrex station lines to locations outside the same Centrex System. Facility groups may also be designated as requiring originating and/or terminating records.

Account Codes are a SMDR-P option which permit a station user to dial a series of digits (account code) which will appear in the SMDR-P record for that particular call. The Account Code can be used for account or project identification. Adding an Account Code to a call, where arrangements have been made to provide this capability, is at the discretion of the station user. Each Account Code must contain the same number of digits, not to exceed eight, and must not conflict with on-network code assignments.

NOTE 1: Frozen/Grandfathered service as of effective date of Advice Letter No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(D) Feature Definitions (Cont'd)

(5) Customer Administration and Control Features (CA&C)

Facilities Administration and Control, Facility Assurance Reports and Traffic Data to Customer are CA&C features. These features are provided by Customer Administration Center (CAC) and/or Local Customer Administration Terminal (LCAT).

The CAC terminal and the LCAT use an interactive language for central office switch input/output. The CAC terminal prints output that is stored and formatted by the CAC while the LCAT prints output directly from the central office switch. LCAT is a simplified alternative to CAC.

Facilities Administration and Control permits CLC Reseller control of parameters which determine station user calling privileges; i.e., Authorization Codes and associated FRL. In addition, FRL associated with stations, tie lines/Special Access Voice Grade Channel and Authorization Codes may be collectively upgraded or downgraded by invoking a predetermined set of FRL's identified as Controlled Alternate FRL's. Manual Control (override) of TOD Pattern Groups and activation or deactivation of queuing is also provided.

NOTE 1: Frozen/Grandfathered service as of effective date of Advice Letter No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(D) Feature Definitions (Cont'd)

(5) Customer Administration and Control Features (CA&C) (cont'd)

Traffic Data to Customer (Pollable) provides the CLC Reseller with the capability to automatically poll the switching equipment on a daily or hourly basis to obtain traffic measurements including peg counts, Hundred Call Seconds (CCS) usage, overflow and for queues, number of abandons, and number of queue "time-outs". Equipment must be provided at the premises designated by the CLC Reseller to record the traffic data.

Facility Assurance Reports (FAR) provides the ability to obtain automatic circuit assurance data via the same equipment utilized to record traffic data. FAR includes, for example, the identity of facilities not accessed or facilities continually off-hook during a specified period of time.

(6) Uniform Numbering/Automatic Alternate Routing (UN/AAR)

UN permits station users to place calls via tie lines/Special Access Voice Grade Channels, Primary Rate ISDN or Direct Digital Interface using a uniform dialing plan. The user dials an access code, followed by a seven-digit number which uniquely identifies a specific on-network station line. The number consists of a three-digit location code and a four-digit station line code. (When the same access code is followed by a ten-digit DDD network number, the call is routed via the ARS-D feature.) The feature provides the translation and supervision necessary to route the call.

NOTE 1: Frozen/Grandfathered service as of effective date of Advice Letter No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching¹ (Cont'd)

(D) Feature Definitions (Cont'd)

(6) Uniform Numbering/Automatic Alternate Routing (UN/AAR) (Cont'd)

AAR provides automatic routing of on-network calls to alternate tie line/Special Access Voice Grade Channel, Primary Rate ISDN or Direct Digital Interface routes when primary tie line/Special Access Voice Grade Channel, Primary Rate ISDN or Direct Digital Interface routes are busy.

Automatic Overflow to DDD provides completion of on-network calls via the DDD network when all primary and alternate tie line/Special Access Voice Grade Channel, Primary Rate ISDN or Direct Digital Interface routes are busy.

(7) Electronic Tandem Switching (ETS) type tie line/Special Access Voice Grade Channel, Primary Rate ISDN or Direct Digital Interface Termination.

An ETS-type tie line/Special Access Voice Grade Channel, Primary Rate ISDN or Direct Digital Interface termination is required in lieu of other terminations on the ETS side of the circuit when a circuit is arranged for dedicated access to ETS features of Centrex CO service.

NOTE 1: Frozen/Grandfathered service as of effective date of Advice Letter No. 18144A.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates and Charges

(1) Automatic Route Selection Deluxe (ARS-D)^{1,3}

	<u>Installation</u> <u>Charge</u>	<u>Service</u> <u>Establishment</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
(a) Common equipment - per access code	\$910.63 (I)	\$2143.07	\$78.84 (I)	ASH
(b) Route selection				
- Each facility terminated in pattern(s)	NO	NO	2.41 (I)	ASJ
- Each NPA code, per pattern	22.47 (I)	NO	2.76 (I)	ASK
Each NPA and central office code				
- Per pattern ²	99.34 (I)	NO	11.83 (I)	ASO
(c) Arrangements for additional Pattern Groups for Time of Day (TOD) routing,				
- Each	198.69 (I)	NO	19.71 (I)	ASZ

NOTE 1: See 18.9.3. preceding.

NOTE 2: Provides for routing per pattern to one NPA and to one or more central office codes within that NPA.

NOTE 3: Available only in those offices that are suitably equipped.

(D)
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates And Charges (Cont'd)

(1) Automatic Route Selection Deluxe (ARS-D)^{1,3} (Cont'd)

	<u>Nonrecurring Charge</u>	<u>USOC</u>
(d) Additions and Changes		
Additions, deletions or changes of routes, associated FRL's, or Higher Cost Route (HCR) tone application in existing patterns - Per pattern	\$59.13 (I)	RCHAP
Addition of patterns, per pattern ²		
Addition or deletion of a facility to an existing route - Each	NO	NA
Additions and changes in NPA or central office code routing, per code - Per Pattern Group affected ¹	42.58 (I)	RCHAC
Additions, deletions or changes in time-of-Day Day Routing intervals - Each ¹	55.19 (I)	RCHAT

NOTE 1: See 18.9.3 preceding.

NOTE 2: Apply rates and charges for USOCS ASK and/or ASO preceding.

NOTE 3: Available only in those offices that are suitably equipped.

(D)
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates and Charges (Cont'd)

(2) Facility Restriction Levels (FRL)^{1,2}

	<u>Installation</u> Charge	<u>Service</u> Establishment Charge	<u>Monthly</u> Rate	<u>USOC</u>
(a) Centrex station or incoming or two-way tie line/Special Access Voice Grade Channel, Primary Rate ISDN, or Direct Digital Interface or Access Code - Each	\$ 3.35 (I)	NO	\$.12 (I)	FRKO+
(b) Authorization Codes - Common equipment	540.07 (I)	\$3725.31 (I)	157.69 (I)	AUA
Authorization Codes, per 100 codes or fraction thereof - Each	17.35 (I)	NO	4.57 (I)	AUS
Per facility terminated in ARS-D or UN/AAR pattern(s), - Each	NO	NO	1.58 (I)	AUF

NOTE 1: See B.2. preceding.

NOTE 2: Available only in those offices that are suitably equipped.

(D)
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates and Charges (Cont'd)

(2) Facility Restriction Levels (FRL)^{1,2,3} (Cont'd) (T)

	<u>Nonrecurring Charge</u>	<u>USOC</u>
(c) Changes		
Changes in FRL per station or tie line/ Special Access Voice Grade Channel Primary Rate ISDN termination		
- Each	\$ 3.94 (I)	NA
Change in a single Authorization Code and/or associated FRL		
- Each	3.94 (I)	RCHFA

(3) Deluxe Queuing²

	<u>Installation Charge</u>	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Common equipment				
- Each	\$ 216.82 (I)	\$1076.20 (I)	\$81.21 (I)	QDC
(b) Per facility group equipped				
- Each queue	62.28 (I)	NO	1.58 (I)	QDF

NOTE 1: See B.2. preceding.

NOTE 2: See B.3. preceding.

NOTE 3: Available only in those offices that are suitably equipped.

(D)
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates and Charges (Cont'd)

(3) Deluxe Queuing^{1,3} (Cont'd)

	<u>Installation</u>	<u>Service</u>	<u>Monthly</u>	<u>USOC</u>
	<u>Charge</u>	<u>Establishment</u>	<u>Rate</u>	
		<u>Charge</u>		
(c) Off-hook queue slot with Recorded announce- ment				
- Common equipment, each	\$30.75 (I)	NO	\$48.88 (I)	QDE
- Recorded announcement, Each	NO	NO	14.64	QDA
Music on Queue				
- Common equipment, each	126.15 (I)	NO	70.37 (I)	QTD
- Music source termi- nation, Each	NO	NO	13.25 (I)	QDM
- Channel between the serving central office common equip- ment and the CLC Reseller premises music source ²	RR	RR	RR	NA
(d) Ring-back queue slots,				
- Each	NO	NO	9.70 (I)	QDR

NOTE 1: See B.3. preceding.

NOTE 2: Rates, Charges and Regulations applicable to Special Access
 Voice Grade (VG32) channels as set forth in Schedule
 Cal.P.U.C. No. 175-T,(T) Section 7.5.3,(A) and (B).

NOTE 3: Available only in those offices that are suitably equipped.

(D)
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates and Charges (Cont'd)

(3) Deluxe Queuing^{1,2} (Cont'd)

	<u>Nonrecurring Charge</u>	<u>USOC</u>
(e) Changes		
Change from RBQ to OHQ, and vice versa		
- Per queue	\$ 47.30 (I)	RCHQ1
Change in the quantity of queue slots		
- Per queue added or deleted	47.30 (I)	RCHQ2
Change in queue threshold time limit		
- Per queue	55.19 (I)	RCHQ3
- Change in recorded announcement	59.13 (I)	RCHQ4
Change in post-queue routing from subsequent routes to tone or vice versa		
- Per queue	55.19 (I)	RCHQ5

NOTE 1: See B.3. preceding.

NOTE 2: Available only in those offices that are suitably equipped.

(D)
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates and Charges (Cont'd)

(4) Station Message Detail Recording to Premises (SMDR-P)^{1,3,4}

	<u>Installation</u>	<u>Service</u>	<u>Monthly</u>	<u>USOC</u>
	<u>Charge</u>	<u>Establishment</u>	<u>Rate</u>	
		<u>Charge</u>		
(a) Equipment located in the central office Common equipment - Each	\$ 240.47 (I)	\$2235.18 (I)	\$542.24 (I)	MDR
Per facility terminated when the system is equipped for originating records - Each ²	4.73 (I)	NO	5.16 (I)	MDX (T)
Per tie line/Special Access Voice Grade Channel or Primary Rate ISDN facility equipped for termina- ting records, - Each	4.73 (I)	NO	.79	MDT

NOTE 1: See D.4. preceding.

NOTE 2: Applies to each facility terminated whether or not an originating record is provided to the CLC Reseller.

NOTE 3: Available only in those offices that are suitably equipped.

NOTE 4: A facility is the physical or derived communications channel designated by the CLC Reseller to be equipped for originating records.

(D)
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd) (N)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching⁵ (Cont'd)

(E) Rates and Charges (Cont'd)

(4) Station Message Detail Recording to Premises (SMDR-P)^{1,3,4}
 (Cont'd)

	<u>Installation</u>	<u>Service</u> <u>Establishment</u>	<u>Monthly</u>	<u>USOC</u>
	<u>Charge</u>	<u>Charge</u>	<u>Rate</u>	
(b) Special Access Voice Grade (VG36) channel required between serving central office common equipment and data set on CLC Reseller premises for operation of terminal equipment ² - Each	RR	NO	RR	NA

NOTE 1: See D.4. preceding.

NOTE 2: Rates and charges are applicable as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A) and (B).

NOTE 3: Available only in those offices that are suitably equipped.

NOTE 4: A facility is the physical or derived communications channel designated by the CLC Reseller to be equipped for originating records.

NOTE 5: Service Grandfathered as of effective date of Advice Letter No. 18144A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates and Charges (Cont'd)

(4) Station Message Detail Recording to Premises (SMDR-P)¹
 (Cont'd)

	<u>Nonrecurring Charge</u>	<u>USOC</u>
(c) Additions and Changes		
Account Codes-change in number of account code digits		
- Per system	\$ 51.24 (I)	RCHMA
SMDR-P records changes from recording completed calls only to all calls attempted or vice versa		
- Per system	41.00 (I)	RCHMC
Change in status of all station lines in customer group or individual facility from "records-not required" to "records-required"		
- Each change	23.66 (I)	RCHMF

NOTE 1: See D.4. preceding.

(D)
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates and Charges (Cont'd)

(5) Uniform Numbering/Automatic Alternate Routing (UN/AAR)^{1,3,4,5}

	<u>Installation</u> <u>Charge</u>	<u>Service</u> <u>Establishment</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
(a) Common equipment - each	\$1076.20 (I)	\$3916.54 (R)	\$118.27 (I)	UNR
(b) Route selection patterns - Per UN/AAR pattern	23.66 (I)	NO	3.94 (I)	UNP
Per tie line/Special Access Voice Grade Channel or Primary Rate ISDN terminated in UN/AAR and/or ARS-D pattern(s) ² - Each	NO	NO	1.78 (I)	UNF
Per facility for Automatic Overflow to DDD ³ - Each	5.91 (I)	NO	29.81 (I)	UNO

NOTE 1: See d.2. and 6. preceding.

NOTE 2: In addition, an ETS tie line/Special Access Voice Grade Channel termination is required at the rates and charges as shown in E.7. following.

NOTE 3: In addition, a PBX trunk is required at the rates and charges as shown in Schedule Cal.P.U.C. No. 174-T, 18.3.

NOTE 4: Apply rates and charges for USOC UNP preceding.

NOTE 5: Available only in those offices that are suitably equipped.

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates and Charges (Cont'd)

(5) Uniform Numbering/Automatic Alternate Routing (UN/AAR)¹(Cont'd)

	<u>Nonrecurring Charge</u>	<u>USOC</u>
(c) Additions and Changes		
Additions, deletions or changes of routes or associated FRLs in existing patterns		
- Per pattern	\$ 41.00 (I)	RCHUP
- Addition of patterns, per pattern ²	RR	NA
Addition or deletion of a facility to an existing route		
- Each	NO	NA
Additions or changes in "on-network" location code routing		
- Per code	59.13 (I)	RCHUC

NOTE 1: See D.6 preceding.

NOTE 2: Apply rates and charges for USOC UNP preceding.

(D)
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates and Charges (Cont'd)

(6) Customer Administration and Control Features (CA&C)^{1,4,5}

	Installation	Service	Monthly	USOC
	Charge	Establishment	Rate	
	Charge	Charge	Rate	
(a) Central Office equip- ment ² Common equipment				
- Each ³	\$662.27 (I)	\$354.79 (I)	\$315.37 (R)	CAX
Facilities Administra- tion and Control common equipment				
- Each	132.45 (I)	1738.48 (I)	118.27 (I)	FA2
Traffic Data To Customer (Pollable)				
- Common equipment	141.91 (I)	5629.36 (I)	157.68 (I)	PTA
- Per Queue equipped	35.48 (I)	NO	3.00 (I)	PTU
- Per facility group equipped	35.48 (I)	NO	5.99 (I)	PTY

NOTE 1: See D. preceding. This arrangement also requires at CLC Reseller premises a Customer Administration Center System. Data Speed 40/2 terminal equipment for LCAT, a Type 43 Teleprinter and a data set capable of providing the required transmission and bits per second needed for the operation of the CAC or LCAT.

NOTE 2: A data set is required which must be capable of providing the required transmission and bits per second needed for the operation of the CAC or LCAT. A business individual line is also required for the data set.

NOTE 3: This central office common equipment is required in connection with the furnishing of either or both the following two items.

NOTE 4: Available only in those offices that are suitably equipped.

NOTE 5: Regulations Rates and Charges as set forth in Schedule Cal.P.U.C. No. A18.10 are applicable.

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.5 Central Office Electronic Tandem Switching (Cont'd) (T)

(E) Rates and Charges (Cont'd)

(7) Electronic Tandem Switching (ETS)¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Type Tie Line/Special Access Voice Grade Channel termination - Each	\$ 43.37 (I)	\$ 19.71 (I)	ETX
Primary Rate ISDN - Intra Serving Arrangement Calling Connection ^{1,4,5} - Each terminating arrangement	RR	RR	PRSCC
Direct Digital Interface (DDI) to connect with a 1.544 Mbps digital channel ^{1,4}			
Rate for each unit, per CO per service order			
- Centrex to Centrex ²	RR	RR	DDACC
- Centrex to PBX ²	RR	RR	DDACP
- Centrex to IEC ³	RR	RR	DDACE

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: In addition to rates and charges applicable to Special Access High Capacity Channel Termination as defined in Schedule Cal.P.U.C. No. 175-T, Section 7.5.8,(C).

NOTE 3: In addition to the rates and charges applicable to a Special Access High Capacity Channel Termination as defined in Schedule Cal.P.U.C. No. 175-T, Section 7.5.8,(C) or Tariff F.C.C. No. 1.

NOTE 4: Regulations, Rates and Charges preceding are applicable.

NOTE 5: This central office common equipment is required in connection with the furnishing of either or both the following two items.

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.9 Centrex (Cont'd)

18.9.7 Airport Intercommunicating Service (Cont'd)

(A) Regulations (Cont'd)

(14) Zone Usage Measurement Service Implementation

Zone Usage Measurement Service will be implemented in the exchanges as set forth in Section 18.6.

Until a prefix is converted from local service message usage to zone usage measurement service, in addition to all other applicable charges, rates and regulations, monthly billing will be rendered as follows:

USOC - Description

1MB++ - Individual line measured rate business service, within designated airport property, \$15.56 (R) per month.

1MB++ - Individual line measured rate business service, off designated airport property, \$22.20 (R) per month.

TMB++ - Measured rate trunk line service, \$15.56 (R) per month.

Messages for the above services shown will be rated in accordance with 8. preceding, Service Features.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.7 Airport Intercommunicating Service (Cont'd)

(B) Rates and Charges

(1) Measured Rate Service

	<u>Monthly Rate</u>	<u>USOC</u>
(a) Measured Rate Service ¹		
(i) Within designated airport property - Each primary station line	\$16.33 (I)	RALSB
(ii) Off designated airport property and within its serving exchange, an exchange contiguous or noncontiguous thereto - Each primary station line	22.64 (I)	RALSB
(iii) Call Forwarding outside - Each line ²	RR	ESM

NOTE 1: See 18.6 preceding.

NOTE 2: Rates, charges and regulations for Call Forwarding in Section 18.5.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.7 Airport Intercommunicating Service (Cont'd)

(B) Rates and Charges

(2) PBX and ACD Services¹

	<u>Monthly Rate</u>	<u>USOC</u>
(a) Each Trunk Line Within designated airport property		
First manual or combination trunk line		
- Each	\$ 16.33 (I)	TMB++
Additional manual or combination trunk line		
- Each	16.33 (I)	TM2++
(b) Off designated airport property and within its serving exchange, an exchange contiguous or noncontiguous thereto		
First manual or combination trunk line		
- Each	22.64 (I)	TMB++
Additional manual or combination trunk line		
- Each	22.64 (I)	TM2++

NOTE 1: See 18.3 preceding.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.7 Airport Intercommunicating Service (Cont'd)

(B) Rates and Charges

(3) AIS Centrex Station Service

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Attendant equipment			
Cordless type, without station multiple, capacity 30 lines, night connection arrangement, capacity 12 lines			
- Signaling channel ^{1,2}	\$ 3.94 (I)	\$ 7.10 (I)	JPF
Attendant intercepting arrangement			
- Each attendant intercepting trunk ¹	NO	.23 (R)	P24AA
	<u>Basic Termination Charge</u>	<u>Installation Charge</u>	<u>Monthly Rate</u> <u>USOC</u>
Attendant equipment without station multiple, equipped for switched loop operation and including an attendant telephone set:			
Cordless type, each position without trunk group busy and incoming call identity			
- Each ¹	\$827.85 (I)	\$670.16 (I)	\$141.91 (I) RXX

NOTE 1: See A.17 preceding.

NOTE 2: Apply only to equipment in service as of March 27, 1972 and furnished on the same premises and with additions, limited to the capacity of the existing arrangement.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.7 Airport Intercommunicating Service (Cont'd)

(B) Rates and Charges

(3) AIS Centrex Station Service (Cont'd)

(b) The following service arrangements are available and subject to the rates and regulations of Centrex Service contained in Section 18.9, unless otherwise specified in this tariff schedule.

- (i) Trunking
- (ii) Stations and Extension Lines
- (iii) Exchange and toll message diverting
- (iv) Supplemental services
- (v) Sectional Billing Service for a group of station service lines
- (vi) Optional Features - Central Office

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(4) Supplemental Services			
(a) Termination of supplemental equipment service in the switching equipment of a AIS Centrex station service:			
Voice channel or signaling channel between Utility's central office and station user premises			
- Each	\$ 5.52 (I)	\$ 5.91 (I)	1LMEP
Arrangement to permit AIS Centrex station user to select an attendant trunk of an additional attendant trunk group required by the CLC Reseller customer			
- Each	NO	18.33 (I)	UVE

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.7 Airport Intercommunicating Service (Cont'd)

(B) Rates and Charges

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(5) Optional Features			
Attendant Camp-on and Indication ¹ of Camp-on			
Per AIS Centrex Station Service System arranged			
- Each	\$ 43.37(I)	NO	P4S
Per Attendant Position (console)in AIS Centrex station service system			
- Each	NO	\$9.38 (I)	P40

NOTE 1: See A.17 preceding.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.7 Airport Intercommunicating Service (Cont'd)

(B) Rates And Charges

(6) Mileage Rates

(a) Within Designated Airport

No mileage charge applies to measured rate service primary or extension station lines, PBX station lines of PBX service and AIS Centrex station service lines (primary, primary fully restricted, partially restricted and extension).

	<u>Monthly Rate</u>	<u>USOC</u>
(b) Within the serving exchange and off the designated airport property		
- Measured Rate primary station lines ¹	RR	
- Individual line extension station lines and PBX station lines of PBX service ¹	RR	
AIS Centrex station lines, rates for 1/4 mile or fraction thereof, airline measurement, for the shortest distance between the station and the nearest point of the airport property		
- Each 1/4 mile	\$.55 (R)	1LVAY

NOTE 1: See D.1 preceding.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.7 Airport Intercommunicating Service (Cont'd)

(B) Rates And Charges

(6) Mileage Rates (Cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
(c) Within an Exchange Area Contiguous to Serving Exchange of the Designated Airport		
- Measured Rate primary station lines ¹	RR	NA
- Individual line extension station lines ² and PBX station lines of PBX service	RR	NA
AIS Centrex station lines. Rates for each 1/4 mile or fraction thereof, airline measurement, for the shortest distance between the station and the nearest point of the airport property		
- Each 1/4 mile ³	\$.55 (R)	

NOTE 1: Rates and Regulations applicable to foreign exchange mileage as shown
in Section 18.6.

NOTE 2: See A.11.c. preceding.

NOTE 3: See A.11.a. preceding.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.7 Airport Intercommunicating Service (Cont'd)

(B) Rates and Charges (Cont'd)

(6) Mileage Rates (Cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
(d) Within a Noncontiguous Exchange Area		
- Measured Rate primary station lines ¹	RR	
- Individual line extension station lines and PBX station lines of PBX service ²	RR	
- AIS Centrex station, primary, primary fully restricted and primary partially restricted service lines ³	RR	
(7) Hunting Service		
Measured Rate or trunk line arranged for hunting		
- Each	\$.39 (R)	HTG

NOTE 1: Rates and Regulations applicable to foreign exchange mileage as shown in Section 18.6.

NOTE 2: See A.11.c. preceding.

NOTE 3: Rates applicable to Special Access Voice Grade Channels (VG32), excluding channel terminations, as shown in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A) and (B). See A.11.b. preceding

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.9 Centrex (Cont'd)

18.9.7 Airport Intercommunicating Service (Cont'd)

(B) Rates and Charges (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(8) Sectional Billing Service for a group of primary (including primary-restricted) lines of a Centrex AIS system ²			
- First sectional bill	\$ NO	\$ NO	ZZFPA
- Each additional sectional bill	19.71 (I)	1.49	ZZFAG
- Changes to Sectional Billing Service ¹	RR	NO	NA

NOTE 1: Apply Service Charge as defined in 18.13.2(E) following.

NOTE 2: Available only in those offices that are suitably equipped.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI)

18.10.1 Description

(A) Primary Rate ISDN (PRI) service allows CLC end users to connect suitably equipped ISDN customer premises equipment (CPE) to the Utility's central office switch using PRI interfaces (packages), as set forth in 18.10.2 following, over a Utility provided digital transport facility using standards as described in the following Telcordia Technologies Technical References (TRs) or subsequent revisions: (T)

TR-TSY-000754, TR-NPL-000054, and TR-TSY-000499

The digital transport facility must be, but is not limited to, DS1 or DS3 level, and is to be provided under appropriate Schedule Cal.P.U.C. No. 175-T, FCC No. 1, Contract arrangements, Special Construction and/or Special Service Arrangements (SSA). The digital transport facility and the PRI interface(package) must be billed to the same customer of record. (C)
(C)
(T)
(T)
(N)
(N)

Caller Identification (Caller ID), is offered on Primary Rate Integrated Switched Digital Network (ISDN) Service - Resale. Caller ID is a Custom Calling Service that displays the phone number of the calling party on specially designed telephone equipment. Caller ID on PRI requires the customer have Caller ID on all facilities connected by a common "D" channel.

Blocked Caller ID will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to the Utility compliance with the waiver order's eligibility requirements.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.1 Description (Cont'd)

(C) One or more PRI Interface (packages) can be combined to create a PRI serving arrangement. With each PRI serving arrangement, customer may subscribe to PRI Optional Features as set forth in 18.10.5, following.

(D) A PRI network serving arrangement is created when one or more PRI serving arrangements are connected to form a network. A PRI network serving arrangements requires application of the Dialing Plan feature as set forth in 18.10.4, C., following.

The following entities may be included in a PRI serving arrangement and/or network serving arrangement:

- Centrex
- ISDN PBX
- Other suitably equipped ISDN CLC Reseller end user customer premises equipment (CPE)
- InterExchange Carrier Point of Presence (IEC POP)

(E) The CLC Reseller may request a special waiver for their end user providing the end user is a private school, public school, library or community college, as defined in Section 18.1.2(J) preceding, from the effective date of this tariff through December 31, 1997.

This special waiver waives the nonrecurring charge and the monthly rate for PRI, limited to data and video applications for a period not to exceed one (1) year.

The one (1) year period shall begin on the date of installation and continue for twelve (12) months, at which time the CLC Reseller may elect to disconnect or continue the service at the prevailing tariff rates and charges.

(N)

(N)

Continued

~~ACCESS SERVICE~~

(N)

18. SERVICES FOR RESALE (Cont'd)
18.10 PRIMARY RATE ISDN (PRI) (Cont'd)

18.10.2 SERVICE

A. Package 1

Provides twenty-three (23) 64 Kbps B (bearer) channels and one (1) primary 64 Kbps D (delta/signaling) channel. The B channels carry digitized customer traffic (voice and/or data). The primary D channel is an out of band signaling channel used to control and route all of the B channel traffic of a single serving arrangement. The first interface of every PRI serving arrangement must be a Package 1.

The digital transport facility is not included with this p[ackage and must be provided separately as outlined in 18.10.1, preceding.

B. Package 2

Provides an additional twenty-four (24) 64 Kbps B (bearer) channels. This option is only available in conjunction with a Package 1. Multiple Package 2s may be associated with Package 1 subject to Limitation as set forth in 18.10.6, H.(4) following.

The digital transport facility is not included with this package and must be provided separately as outline in 18.10.1, preceding.

C. Package 3

Provides an additional twenty-three (23) 64 Kbps B (bearer) channels and one (1) backup 64 Kbps D (delta/signaling) channel. The backup D channel will control and route all of the B channel traffic of a single PRI serving arrangement should the primary D channel go out of service. This option is only available in conjunction with a Package 1, and only one Package 3 may be included with each PRI serving arrangement. The Package 3 may be an interface between the second and twentieth, subject to Limitations as set forth in 18.10.6, H.(4), following.

The digital transport facility is not included with this package and must be provided separately as outline in 18.10.1, preceding.

Continued

(N)

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (Cont'd)
- 18.10 PRIMARY RATE ISDN (PRI) (Cont'd)

18.10.3 STANDARD FEATURES

A. Dedicated Service and/or Call by Call Service Selection

CLC Resellers may either dedicate an entire PRI serving arrangement or PRI Subgroup as defined in 18.10.4, G., following, to a single service type, or select PRI's call by call service capability where B channels are dynamically allocated for multiple associated service types on a per call basis.

B. B Channel Configuration

CLC Resellers may specify how the B channels and associated services will be configured. B Channel Configuration allows any combination of associated service types E., following, as well as creation of a private network which could also include optional Private Facilities Connection(s). The CLC Reseller may also specify a maximum number of calls for each associated service type, and optionally reserve channels for each.

C. Intra-Serving Arrangement Calling Line Identification

- a Allows the delivery of the calling line identification only within PRI network serving arrangement as defined in 18.10.1, preceding.

18.10.4 OPTIONAL FEATURES

A. Alternate Route

Allows CLC Resellers to specify an alternate route where incoming PRI calls may be directed when all B channels are busy, or when there is a network failure. Depending upon technical capabilities and operating conditions, calls may be routed differently based on bearer capability (voice or data).

Subject to technical capabilities and operating conditions, this feature may be assigned to a PRI serving arrangement, PRI Subgroup as set forth in 18.10.4, G., following. The alternate route may be another PRI arrangement, non-PRI trunk group, private facility, and/or other suitable central office route agreed upon by the customer and the Utility.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate Isdn (Pri) (Cont'd)

18.10.4 Optional Features (Cont'd)

(A) Alternate Route (Cont'd)

Rates and Charges apply to each alternate route specified, and in the case of routing voice and data calls of a single service type to different destinations, Rates and Charges apply for each destination. The Alternate Routes must be billed on the same usage rate basis.

(T)
(N)
(N)

(B) Calling Name Display

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple entities within a PRI network serving arrangement as defined in 18.10.1, D., preceding. Calling Name Display is limited to within the private network. Rates and Charges apply to each equipped PRI serving arrangement.

(C) Dialing Plan

Allows CLC Reseller end users to dial between entities on either an access code or abbreviated station to station dialing basis where facilities and operating conditions permit. It provides calling connections between various entities, which may include a combination of:

- Centrex
- Other suitably equipped ISDN/CLC Reseller end user customer premises equipment (CPE)
- Central Offices
- InterExchange Carrier Points of Presence (IEC POPs)

This Dialing Plan feature is required any time two or more entities are connected to create a PRI network serving arrangement as defined in 18.10.1, D., preceding. Calls between entities will be considered private, and will not incur usage charges. The Dialing Plan feature applies to each entity (other than IEC POP termination's) in a PRI network serving arrangement.

(D) Message Waiting Indication

Requires suitably equipped ISDN switching and terminal equipment and allows the Utility's network to pass Message Waiting Indication information between multiple entities within a PRI network serving arrangement.

Continued

ACCESS SERVICE

(N)

- 18. SERVICES FOR RESALE (Cont'd)
- 18.10 PRIMARY RATE ISDN (PRI) (Cont'd)
- 18.10.4 OPTIONAL FEATURES (Cont'd)

E. Network Ring Again

This feature allows a calling station which encounters a busy to notify the central office switch to signal the calling station when the called station becomes idle. The calling station can then notify the switch to complete the call.

F. PRI Subgroup

Where facilities and operating conditions permit, PRI Subgroup allows customers who subscribe to multiple associated service types within a single PRI serving arrangement to create subgroups, thereby dedicating a certain number of channels to a particular service type

G. Private Facility Connection

Allows a CLC to include non-ISDN digital transport facilities, tie lines, and/or other private facilities or trunk groups in a PRI serving arrangement. It provides communication between non-ISDN in-band signaling facilities and ISDN out-of-band signaling facilities. ISDN data elements and signaling elements will not be passed over the non-PRI facilities. The connection charge applies to each facility group and/or trunk group connected and is in addition to the appropriate charges for the associated facility.

H. User to User Information

Enables an end user to send additional information over the PRI D channel the ISDN call setup and call clearing messages. The feature allows users to send and/or receive information without actual call completion. The Utility's network does not monitor or interpret the information, it is carried and delivered transparently.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.4 Optional Features (Cont'd)

(I) B Channel Packet Service* (T)

- (1) B Channel Packet permits a PRI B channel to be assigned for anddedicated to the exclusive use of transmitting and receiving packet switched data. However, it does not include Packet Switching Transport. The B channel is not available for circuit switched voice or circuit switched data calls unless the CLC Reseller orders a change. (T)

CLC Reseller end user may originate and terminate packet calls within a PRI serving arrangement or PRI network serving arrangement, outside the serving central office over packet switched data networks. All packet calls will be billed in accordance with the CLC Reseller's subscribed packet switching service providers.

Multiple B Channels of a single PRI serving arrangement may be assigned the B Channel Packet Service option consistent with the Limitation 18.10.6, H.(11), following.

- (2) The following standard features are included with each B Channel Packet Service: (T)

- (a) Logical Channels - allows CLC's end user to specify up to 15 logical channels for any combination of origination and/or termination of packet calls.
- (b) Fast Select Initiate/Accept - allows a sending terminal to forward up to 128 bytes of data along with the call setup and call clearing messages, and allows the switch to transmit call packets with the fast select facility to and from suitably equipped terminals.
- (c) Flow Control Parameter Negotiation - allows negotiation of flow control parameters, including packet size and packet window size, on a per packet all basis.
- (d) Throughput Class Negotiation - allows sending terminals to request specific throughput classes for both directions of data transmission along with the call request message.
- (e) Incoming Calls Barred - allows CLC end users to prohibit a terminal from receiving incoming calls.

* Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.4 Optional Features (Cont'd)

(I) B Channel Packet Service* (Cont'd) (T)

(2) The following standard features are included with each B Channel Packet Service: (Cont'd) (T)

(f) Outgoing Calls Barred - permits CLC end users to prohibit a terminal from placing outgoing calls.

(g) Closed User Group (Member) - allows CLC Resellers to include PRI B Channel Packet Service in one or more new or existing Closed User Group(s). This feature applies to membership in the group(s), not to the establishment of Closed User Group(s), as set forth 3.(c), following. CLC end users may either permit or restrict B Channel Packet service communications outside the Closed User Group(s). A Closed User Group(s) may be administered by the Utility or another packet data network provider.

(3) The following optional features may be added to B Channel Packet Service: (T)

(a) Additional Logical Channels - permits CLC Resellers to add up to eighty-five (85) additional logical channels for an overall total of one hundred (100) logical channels for any combination of origination and/or termination of packet calls. (The first fifteen (15) logical channels are included with each PRI B Channel Packet Service.) This option applies once to each B Channel Packet service equipped.

(b) Closed User Group - permits CLC Resellers to establish a user group, or sub-network, which is administered by the Utility, within which only members of the Closed User Group may communicate. This feature applies when establishing a new Utility administered group and not to add B Channel Packet service to new and/or existing groups.

(c) Packet Hunting - allows CLC Resellers to have one PRI B Channel Packet Service hunt to another when all logical channels are busy. It applies to each PRI B Channel Packet service so equipped. Each B Channel Packet service may be a member of only one Packet Hunting group. All members of a Packet Hunting group must reside within the same PRI serving arrangement.

* Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.4 Optional Features (Cont'd)

(I) B Channel Packet Service* (Cont'd)

(T)

(3) The following optional features may be added to B Channel Packet Service:

(d) Permanent Virtual Circuit - permits CLCs to establish a dedicated logical channel connection to another packet terminal. Customers can then communicate over the logical channel without requiring the normal call set-up and call clearing functions.

Both ends of a Permanent Virtual Circuit must either reside within a single PRI serving arrangement or PRI network serving arrangement. The feature applies to each Utility administered end of a B Channel Packet Service Permanent Virtual Circuit. The CLC Reseller must call the Utility to add, change or remove a Permanent Virtual Circuit.

(J) Enhanced Alternate Route

Allows an end user's incoming voice or data calls to overflow on a disaster and busy basis to a line side connection designated by the end user. Subject to technical capabilities, routing is not limited to another PRI arrangement, trunk group or private facility as is the Alternate Route feature. A route may be limited in the number of simultaneous calls that can be routed. The Enhanced Alternate Routes must be billed at the same usage rate basis.

(K) Deluxe Call Transfer

An optional feature which allows the end user to transfer an incoming call to any dialable telephone number, freeing the incoming channel for the next call upon transfer completion. Also allows for the use of a single channel on 3-Way Calling. Available where technical capability exists.

(L) Inform 911

An optional upgrade feature which allows the Calling Party Number of the station to be sent to the E911 database rather than the Billed Telephone Number. Available where technical capability exists. It is the end user's responsibility to provide station number updates to the 911 database.

(M) Station Record Detail

An Optional feature that will provide the end user with the station number of all originating calls on the end user's bill so that call information can be tracked at a station level. Available where technical capability exists.

* Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F).

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.4 Optional Features (Cont'd)

(N) ISDN PRI - Circular Hunt

An optional feature that searches for an idle B channel at either the last channel to have accepted a call or the last channel to have attempted to place a call. This allows all call attempts to move through the route list of available B channels within the trunk group in a forward (ascending) circular fashion thereby evenly distributing traffic through all B channels in the trunk groups within the route list. Available where technical capability exists.

(O) ISDN Calling Name Delivery

Allows ISDN PRI Calling name Delivery with call control to send calling party name to ISDN Class II equipment.

*(T)

(P) Redirected Number

Provides the redirected number (i.e., the directory number to which the call was last presented) to the Customer Provided Equipment (CPE), as well as the calling number in cases where call forwarding is invoked. If during the call establishment phase, the call is redirected to another directory number by call forwarding, both the calling party number and the redirected number are delivered to called party. If a call is redirected multiple times, only the first and last redirected numbers are delivered.

(Q) Two B-Channel Transfer

Allows the ISDN PRI to connect two calls, transfer the call together and then release the parties from the ISDN PRI.

*(T)

(R) Selective Class of Call Screening

Allows the user, by means of Telephone Company identification, to restrict outgoing calls to those which are charged to the called telephone number, a third number, or a Telephone Company calling card.

(N)

(N)

* Pending CPUC Approval of Advice Letter No. 23381.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.4 Optional Features (Cont'd)

(S) Unlimited Local Calling

(N)

Provides unlimited local calling for directly dialed calls made to Zone Usage Measurement (ZUM) Zones 1, 2 and 3 areas as specified in Schedule CAL.P.U.C. No. 175-T, Section 18.6, preceding. CLEC Reseller's end user customers selecting the Unlimited Local Calling will pay a flat rated monthly charge for usage, as specified in Section 18.10.8, following. Unlimited Local Calling applies to Circuit Switched Voice (CSV) and Circuit Switched Data (CSD) calls for an additional Monthly Recurring Charge. Unlimited Local Calling may not be combined with any other local optional calling plan including local optional calling plans governed under a 96-A contract. Combinations of local message units, ZUM, and/or other optional local usage packages or plans are not allowed with Unlimited Local Calling for the same end user record and furnished at the same premise.

All PRI packages billed to the same CLEC reseller's end user customer of record and furnished at the same premises, including additional and auxiliary service, must be uniformly on the same rate basis and not on a combination of rate methods. The CLEC reseller's end user customer may not have both Unlimited Local PRI and Measured/Message PRI service at the same address. Unlimited Local PRI may not be provisioned to overflow to Measured/Message PRI service or vice versa.

For existing Primary Rate ISDN CLEC reseller's end user customers requesting the addition (or deletion) of the Unlimited Local Calling, the feature is bill-round sensitive. Regardless of the day of the month the customer adds (or removes) the Unlimited Local Calling feature, it will begin (or end) at the commencement of the current or the immediately following bill cycle.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.4 Optional Features (Cont'd)

(S) Unlimited Local Calling (Cont'd)

(N)

For CLEC Reseller's end user customers choosing the current bill cycle, the monthly recurring rate for the Unlimited Local Calling optional feature will be effective with the commencement of the current bill cycle. The monthly recurring rate will be billed for the current cycle in addition to being applied in advance of the of the usage minutes. The usage minutes will be applied to the Unlimited Local calling feature at the end of the current billing cycle and appear on the CLEC reseller's end user customer's next bill.

For CLEC Reseller's end user customers choosing the following bill cycle, the monthly rate for the Unlimited Local Calling feature will be applied in advance of the usage minutes. The usage minutes will be applied to the Unlimited Local Calling feature at the end of the billing cycle and appear on the CLEC reseller's end user customer's next bill following the bill representing the current bill cycle.

For CLEC Reseller's end user customers disconnecting Primary Rate ISDN service and their PRI service includes Unlimited Local Calling, the Unlimited Local Calling monthly recurring rate and local usage will be prorated to the date of termination.

For CLEC Reseller's end user customers installing new Primary Rate ISDN service and Unlimited Local Calling at the same time, Unlimited Local Calling is not bill-round sensitive. The Unlimited Local Calling feature monthly recurring rate and local usage will be prorated to the date of installation.

Unlimited Local Calling is not available on Toll Free, 900 or 976 services.

Unlimited Local Calling is in addition to the rates and charges for ISDN PRI as set forth in Section 18.10.8, following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.5. Associated Services

(A) Associated services are network and exchange services that provide a PRI serving arrangement with access to the public switched network. These services must be provided from the PRI serving switch, and include:

- Basic PBX Trunk Line Service (N)
(Two-way, In-only, Out-only and DID Service)
(Schedule Cal.P.U.C. No. A5.)
PRI PBX Trunk Groups
Two-Way Trunks
Out-Only Trunks
In-Only Trunks

- Basic PBX Foreign Exchange and Foreign Prefix Service
(Two-way, In-only, Out-only and DID Service)
(Schedule Cal.P.U.C. No. A5.)
PRI PBX Foreign Exchange Trunk Groups
FXS Two-Way Trunks
FXS Out-Only Trunks
FXS In-Only Trunks (N)

- Exchange WATS
(Schedule Cal.P.U.C. No. A7.)

- 800 Service
(Schedule Cal.P.U.C. No. A7.)

- Custom 800 Service
(Schedule Cal.P.U.C. No. A7.)

(B) Rates and charges for associated services are found in the Utility's Schedules as set forth above, are in addition to the PRI charges and may only be subscribed to by an end user not the CLC Reseller. Special Terms and conditions as set forth in E.4., following, apply to these associated services when assigned to work with PRI.

Material omitted now on Sheet 1236.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

(D)

(D)

18.10.6. Regulations

(L)

Rules and Regulations set forth in this Schedule are in addition to Rules and Regulations set forth in Cal.P.U.C. No. 175-T Access Services and in some cases, supersede those rules.

(A) Availability

Primary Rate ISDN service is available only from suitably equipped central offices.

(B) Alternate Serving Arrangement

Where the CLC Reseller's normal serving central office is not equipped to provide PRI, the Utility may provide the service from another nearby Utility designated PRI equipped central office within the same exchange or in a different exchange as an Alternate Serving Arrangement.

The service and associated telephone numbers will be provided from the PRI alternate serving central office and the customer's calling area will be based on the serving central office. Foreign Exchange and/or Foreign Prefix rates and charges do not apply to telephone numbers assigned under Alternate Serving Arrangement.

(C) Central Office to Central Office PRI Connections

Each central office to central office PRI connection requires two (2) PRI interfaces (packages), one for each central office. The CLC Reseller must provide the digital transport facility as described in 18.10.4, F., preceding.

(L)

(L) Formerly on Sheet 1235.

Material omitted now on Sheet 1236-A

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.6. Regulations (Cont'd)

(D) Associated Services

(L)

- (1) When a CLC Reseller end user subscribes to any associated services for its end user as set forth in 18.10.5, A., preceding, the CLC Reseller end user is billed for only one associated service type and/or telephone number. The CLC may request any number of paths up to the total number of available B channels in the PRI serving arrangement.
- (2) When the CLC Reseller requests conversion of existing network and exchange services to work with a PRI serving arrangement, the service must be disconnected and reconnected. New Installation charges apply as set forth in 18.10.5, preceding, except for DID service which is described below.

In the case of DID Service, new installation charges apply for the DID trunk(s) and Trunk Termination(s), however, the banks of DID station numbers will not be charged an installation charge.

(E) Minimum Protection Criteria

Minimum protection criteria are not specified for ISDN because protection is inherent in the normal provisioning of service. However, the Utility reserves the right to specify such criteria at a later date if appropriate.

(L)

(L) Formerly on Sheet 1236.

Continued

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE

18.10 PRIMARY RATE ISDN (PRI) (Cont'd)

18.10.6. REGULATIONS (Cont'd)

F. USE OF SERVICE

- (1) The CLC Reseller must provide sufficient information regarding the intended use of the service to allow the Utility to furnish and maintain the requested service, and to ensure that the use of the service complies with all tariff regulations.
- (2) The Utility shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be accepted by the Utility only from the customer.
- (3) A person, firm, or corporation may be designated by the CLC Reseller as an authorized PRI user. The authorized user may share such service with the CLC end user in accordance with the provisions set forth in F.(2), preceding. An authorized user must be specifically named in the CLC's application for service.

G. LIMITATIONS

- (1) PRI is available only where equipment and operating conditions permit. Variations in the switching and control equipment used may cause differences in the operation or availability of certain features. The CLC Reseller is responsible for providing compatible ISDN equipment and determining the compatibility of each basic and optional feature associated with their application and equipment.
- (2) For use with PRI, the Utility requires digital transport facilities which are conditioned with B8ZS (Binary Eight Zero Substitution). The Utility also recommends and supports only the ESF (Extended Super Frame) format. Although the Utility will not prohibit customers from requesting and using facilities conditioned differently than with ESF, it refuses all practical and financial liability for any service outages and/or maintenance issues resulting from another specification, such as SF (Super Frame).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.6. Regulations (Cont'd)

(G) Limitations (Cont'd)

(3) A PRI serving arrangement or PRI network serving arrangement must be configured so as to not disrupt call completion in the PRI serving central office. The Utility has the right, upon notice to the CLC Reseller, to change arrangements to protect network integrity.

(4) Subject to technical limitations and operating conditions, the Utility will specify how many PRI interfaces (packages) can be supported by a D channel, based on Bellcore Technical References and the switch vendors' compliance with those recommendations. Where facilities and operating conditions permit, up to 20 PRI interfaces (packages) may be combined into a single PRI serving arrangement and may be controlled by a single D channel.

In addition, the Utility may provide alternate facility routing through separate D channels of a PRI service, where facilities and operating conditions permit.

(5) The Utility neither expressly nor implicitly recommends or requires that a CLC Reseller subscribe to Package 3, regardless of the number of PRI interfaces (packages) in a single serving arrangement.

The extent of redundant signaling capability will vary by Utility switch type and capacity, and could be limited merely to the redundancy provided by a separate digital transport facility.

(6) Individual B channels can transmit and receive voice and/or data calls up to 64 Kbps within a PRI serving arrangement or PRI network serving arrangement. Calls placed to or from outside the PRI, or over the public switched network where Signaling System 7 (SS7) and/or 64 Kbps Clear Channel are not deployed, will be limited to 56 Kbps throughput.

(7) PRI is a business service. Residence service will not be provided over PRI.

All requests for PBX associated services to be used with PRI (T)
will employ PBX rates, regardless of terminal equipment. A (T)
list of available associated services may be found in 18.10.5,A.
preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.6. Regulations (Cont'd)

(G) Limitations (Cont'd)

(9) B channels which are assigned the B Channel Packet Service* (T)
are dedicated to that service and cannot be included as part of
a call by call service arrangement as set forth in
18.10.3,A., preceding. (T)

(10) Utility switch limitations and network capacity may limit the (T)
number of B Channel Packet services* to which customers may
subscribe.

(11) All CLC Reseller end user customer provided equipment used to
interface with PRI is required to conform with the Technical
Reference Specifications as used by the Utility and found in
the Switch Vendors' Technical References and their subsequent
revisions:

<u>Vendor</u>	<u>Contact Number</u>
AT&T	1-800-432-6600
NTI	1-800-347-4850

(12) Intra-Service Caller Identification is provided only among the
CLC's end user stations. Number identification from stations
outside the CLC Reseller's end user system is not currently
permitted.

(13) The Special Access Surcharge as set forth in Schedule
Cal.P.U.C. No. 175-T, Section 7.4.2 does not apply to digital
transport facilities which are associated with Primary Rate
ISDN.

* Frozen/Grandfathered Service effective October 12, 2004. See General (N)
Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)
18.10 PRIMARY RATE ISDN (PRI) (Cont'd)
18.10.6. REGULATIONS (Cont'd)

(N)

H. CONNECTIONS

(1) General

The CLC Reseller's premises equipment may be connected to the Utility's PRI service in accordance with the following provisions.

All connections as provided shall be made through equipment furnished by the CLC Reseller or authorized user. The responsibility of the Utility shall be limited to the furnishing of service up to and including its local loop demarcation point on the CLC Reseller's end user or authorized user's premises. The connection of CLC Reseller end user provided equipment shall be on a Utility provided standard network interface or its equivalent conforming to Part 68, Subpart F, of the FCC's Rules and Regulations. The CLC Reseller is responsible for testing the equipment or facilities to ensure that when they are connected to PRI, such equipment or facilities are operating properly, and further, that the cause of any service difficulty reported by the CLC Reseller to the Utility results from the operation of equipment and facilities provided by the Utility.

I. VIOLATIONS OF REGULATIONS

See Schedule Cal.P.U.C. No. A8.1.1,E.

(N)

Continued

ACCESS SERVICE

18. SERVICES FOR RESALE (Cont'd)
18.10 PRIMARY RATE ISDN (PRI) (Cont'd)
18.10.6. REGULATIONS (Cont'd)

(N)

J. CLC RESELLER RESPONSIBILITIES

- (1) PRI is available under this tariff for use in connection with terminal equipment provided by the CLC Reseller or authorized user. The operating characteristics of such equipment or systems and its programming shall be such as not to interfere with any of the services offered by the Utility. Such use is subject to further provisions that the equipment provided by the CLC Reseller or authorized user does not endanger the safety of Utility employees or the public; damage, require change in or alteration of the equipment or other facilities of the Utility; interfere with the proper functioning of such equipment or facilities; impair the operation of the Utility's facilities or otherwise injure the public in its use of the Utility services.

Upon notice from the Utility that the equipment provided by a CLC Reseller or authorized user is causing, or is likely to cause, such hazard or interference, the CLC Reseller shall take such steps as shall be necessary to remove or prevent such hazard or interference.

- (2) The CLC is responsible for:
- a. Compatibility of the connected terminal equipment
 - b. Where a CLC Reseller elects to connect a customer-provided communications system to PRI, the CLC Reseller shall be responsible for:
 - (1) Compatibility of the connected communications system.
 - (2) Testing, sectionalization and clearance of trouble conditions or service difficulties to their communications system which is connected to PRI.
 - c. All signals generated by CLC Reseller customer-provided terminal equipment must meet signal and format standards as described in the switch vendors' technical references.
 - d. Placing all orders and payment of all charges for service(s) offered herein, and

(N)

Continued

ACCESS SERVICE

(N)

18. SERVICES FOR RESALE (Cont'd)

18.10 PRIMARY RATE ISDN (PRI) (Cont'd)

18.10.6. REGULATIONS (Cont'd)

J. CLC RESELLER RESPONSIBILITIES

(2) The CLC is responsible for: (Cont'd)

e. Compliance with Utility regulations by the CLC Reseller users.

K. UTILITY RESPONSIBILITIES

(1) Liability

a. Provisions concerning limitations of liability are set forth in Schedule Cal.P.U.C. No. 175-T, Section 2.1.3.

The Utility shall not be responsible for installation, operation or maintenance or any terminal equipment or communications systems provided by a CLC Reseller or authorized user. This service is not represented as adapted to the use of such equipment or systems and where such equipment or system is connected to Utility facilities, the responsibility of the Utility shall be limited to the furnishing of facilities suitable for this service and to the maintenance and operation of such facilities in a manner proper for such digital service. Subject to this responsibility, the Utility shall be responsible only up to and including its local loop demarcation point and shall not be responsible for:

- (1) The through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission, or
- (2) The reception of signals by such equipment or system, or
- (3) Damage to terminal equipment or communications systems provided by a CLC Reseller or authorized user due to testing.

Continued(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.7 Payments And Charges For Service

(A) Change Charges

(1) PRI Miscellaneous Change Charge

The PRI Miscellaneous Change Charge applies each time the CLC Reseller requests a change to the existing basic features and/or optional features of an existing PRI serving arrangement, other than B Channel Packet Service* when the change results in the reconfiguration of the end user's PRI Serving Arrangement (See 18.10.7, A.(2), following, for Change B Channel Packet Charge*. (T)

The PRI Miscellaneous Change Charge applies once per affected PRI serving arrangement, regardless of the number of interfaces (packages) involved, and is required whether the requested changes involve changing, and/or removing basic and/or optional features to an existing PRI serving arrangement, other than B Channel Packet Service*. (T)

The PRI Miscellaneous Change Charge is in addition to applicable charges for the individual associated services but is not applied when features which carry separate nonrecurring charges are added. Such changes are described in 18.10.7,A.(2), following.

(2) PRI Move Charge

CLC Reseller will be charged the appropriate tariff, contract or special construction charge for each digital transport facility termination moved. If the CLC Reseller for its end user also requests additional changes to the PRI serving arrangement and/or B Channel Packet service*, then the PRI Miscellaneous Change Charge and/or Change B Channel Packet* Charge(s) also apply. (T)

Where a CLC Reseller for its end user requests the Utility to deconsolidate a single PRI serving arrangement for the purpose of changing the physical termination of part of the service, new installation charges apply. New Installation Charges apply to the relocated services and the PRI Miscellaneous Change Charge applies to reconfigure the existing PRI serving arrangement.

New Installation Charges apply to all moves where the PRI service will be served by a different serving central office.

* Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.7 Payments and Charges For Service (Cont'd)

(A) Change Charges (Cont'd)

(T)

(3) B Channel Packet Change Charge*

(T)

The Change B Channel Packet Charge applies each time the CLC Reseller requests a change to the basic features and/or parameters and/or optional features of an existing B Channel Packet Service within the same PRI serving arrangement. If the change requires moving the service from one B channel to another, or from one PRI serving arrangement to another, then new installation charges apply.

(T)

The Change B Channel Packet Charge applies once per affected B Channel Packet service, and is required whether the requested changes involve adding, changing and/or removing basic and/or optional features and/or parameters.

If a change to B Channel Packet Service involves the packet service only, and no changes to the PRI serving arrangement, then only the Change B Channel Packet Charge applies, and not the PRI Miscellaneous Change Charge. If however, the packet change involves the PRI serving arrangement, or one of its interfaces (packages), then both the Change B channel Packet Service and PRI Miscellaneous Change Charges apply.

(T)

(Example: Change B Channel Packet Service from one dedicated B channel to another on either the same or a different interface [package]).

(4) Miscellaneous Network Change Charge

Changes to associated services as set forth in 18.10.6,D., preceding, will incur the Miscellaneous Network Change Charge per affected associated service and/or telephone number, as set forth in the appropriate tariff Schedules. These changes include, but are not limited to, change telephone number, change operation (e.g., from in-only to out-only), change number of paths, etc.

(T)

(T)

* Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.7 Payments And Charges For Service (Cont'd)

(B) PRI Returns

The Utility will waive the applicable non-recurring charges for one or more new Primary Rate ISDN interface(s) and associated first exchange service, for eligible CLC Reseller end user's business customers converting service from another provider to the Utility as their telecommunications service provider, providing that:

The CLC Reseller end user's customer maintains the service for which non-recurring charges are waived for a period of two or more years.

If the CLC Reseller end user's customer disconnects their PRI service prior to the expiration of their term commitment, the Utility will bill the CLC Reseller for, and the CLC Reseller will be required to pay, the lesser of:

(T)
(T)

The sum of all discounts rendered under the terms of the agreement, plus 10% annual interest*, prorated monthly. Discounts are defined to include reductions to monthly tariff rates, full or partial waivers of non-recurring charges, and any other credits or discounts that have been rendered under the terms of this agreement, or

The total monthly charges or minimum annual commitments remaining on the service term discounted by 10%.

* The annual interest rate shall be calculated as the maximum rate permissible by law, not to exceed the Utility's approved Cost of Capital.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.7 Payments And Charges For Service (Cont'd)

(B) PRI Returns

Early termination fees will not be charged on adds, moves or changes made during the duration of the term. Adds, moves and changes will be completed within the established due date interval and charged at the prevailing rates.

CLC Reseller end user's customers governed under a 96A contract or a promotion may not participate in this tariff.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.8 Rates and Charges

The following rates and charges are in addition to all other rates and charges that may be applicable for other services which operate in conjunction with Primary Rate ISDN.

	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	
(A) <u>Primary Rate Interface</u> ¹				
(1) Packages				
Package 1				
- Each	PRAS1	\$173.45	\$591.32	
Package 2				
- Each	PRAS2	173.45	591.32	
Package 3				
- Each	PRAS3	212.88	591.32	
(2) PBX Trunk Groups ^{2,3}				
Two-Way Trunk	PB1	RR	RR	
Add'l Two-Way Trunk	PB2	RR	RR	(N)
Out-Only Trunk	PB3	RR	RR	
In-Only Trunk	PB4	RR	RR	
FXS Two-Way Trunk	T1K5K	RR	RR	
Add'l FXS Two-Way Trunk	T1K6K	RR	RR	(N)
FXS Out-Only Trunk	T1K50	RR	RR	
FXS In-Only Trunk	T1K51	RR	RR	
Foreign Prefix 2Way Trunk	T1K7K	RR	RR	(N)
Add'l Foreign Prefix				
Two-Way Trunk	T1K8K	RR	RR	
Foreign Prefix Out-Only Trunk	T1K70	RR	RR	
Foreign Prefix In-Only Trunk	T1K71	RR	RR	(N)

NOTE 1: Available only in those central offices that are suitably equipped.
 NOTE 2: Nonrecurring charges and monthly rate in Schedule 175-T 18.3.4(B)(1) (b), Basic Measure rate trunks, and 175-T 18.3.4(B)(2)(a) Basic PBX Trunk Line Service, apply.
 NOTE 3: Local Message units and ZUM units apply as set forth in 18.6, or message toll charges apply

Continued

ACCESS SERVICE				
18. <u>Services For Resale</u> (Cont'd)				
18.10 <u>Primary Rate ISDN (PRI)</u> (Cont'd)				
18.10.8. <u>Rates and Charges</u> (Cont'd)				
B. OPTIONAL FEATURES ¹				
	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>	
(1) Alternate Route -Each Route	PRAAR	\$ 7.89 (I)	\$118.27 (I)	
(2) Calling Name Display -Each PRI Serving Arrangement	PRACN	7.89 (I)	98.55 (I)	
(3) Dialing Plan -Each entity in a PRI Network Serving Arrangement	PRADP	59.13 (I)	157.68 (I)	
(4) Message Waiting Indication -Each PRI Serving Arrangement	PRAMW	7.89 (I)	98.55 (I)	
(5) Network Ring Again -Each PRI Serving Arrangement	PRSRA	7.89 (I)	98.55 (I)	
(6) Non-PRI Foreign Exchange/ ² Foreign Prefix Connection - Each path/each telephone number	PRSFX	11.83	55.19	(N) (N)
(7) PRI Subgroup - Each Subgroup	PRASG	7.89 (I)	98.55 (I)	(T)
(8) Private Facility Connection -Each facility group/trunk group connected	PRSPF	78.84 (I)	197.11 (I)	(T)
(9) User to User Information -Each PRI Serving Arrangement	PRSUU	7.89 (I)	98.55 (I)	(T)
NOTE 1: Available only in those central offices that are suitably equipped.				
NOTE 2: This feature was inadvertently omitted in Advice Letter No. 20400, effective November 1, 1999.				(N) (N)
Continued				

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.8 Rates and Charges (Cont'd)

(B) Optional Features* (Cont'd)

(T)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
(10) PRI B Channel Packet Service® -Each B Channel dedicated	PRSBP	\$118.27	\$216.82	(T)
(11) Additional Logical Channels® -Each Equipped B Channel Packet	PRALC	3.94	98.55	(T)
(12) Closed User Group® -Each Utility Administered Group	PRACU	3.94	98.55	(T)
(13) Packet Hunting® -Each B Channel Packet Service in the Hunt Group	PRAPH	.79	3.94	(T)
(14) Permanent Virtual Circuit® -Each Utility Administered End	PRAPV	3.94	98.55	(T)
(15) Enhanced Alternate Route -Each Route + Usage#	PRAER	39.43	118.27	(T)
(16) Deluxe Call Transfer -Each PRI Package + Usage#	PRACF	35.48	78.84	(T)
(17) Inform 911 -Each PRI Serving Arrangement	PRAE9	98.55	118.27	
(18) Station Record Detail -Each PRI Package	PRARD	15.77	118.27	
(19) ISDN PRI - Circular Hunt -Each PRI Package	PRACH	NO	NO	

* Available only in those central offices that are suitably equipped. (T)

Enhanced Alternate Route and Deluxe Call Transfer are usage-sensitive features. Usage will be billed at applicable MOU, ZUM, or toll rates. (T)

@ Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.10 Primary Rate ISDN (PRI) (Cont'd)

18.10.8 Rates and Charges (Cont'd)

(B) Optional Features* (Cont'd)

(T)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>	
(20) ISDN Calling Name Delivery -Each PRI Package	NM1PG	\$20.75	\$103.75	
(21) Redirected Number -Each PRI Package	RN4PQ	NA	124.50	
(22) Two B-Channel Transfer -Each PRI Package	2BTPG	\$37.35	83.00	
(23) Selective Class of Call Screening -Each PRI Package	HMBPG	NA	NA	
(24) Unlimited Local Calling ^{#, @} -Each PRI Package	NA	\$830.00	NA	(T)
(C) <u>Change Charges</u>				
(1) PRI Miscellaneous Change Charge - Each Affected PRI Serving Arrangement	XPB		\$315.37	
(2) PRI Move Charge - Each PRI Interface	XPF		709.58	
(3) Change B Channel Packet** - Each Affected B Channel Packet Service	NWCPR		137.97	(T)

* Available only in those central offices that are suitably equipped. (T)

In lieu of local message units and ZUM only. Toll charges will apply to calls outside of the Local Service Area. Custom 800 and WATS usage charges apply. Packet Switched Service Network Service usage charges apply. (T)

@ The \$830.00 monthly recurring charge for Unlimited Local Calling will be manually rated against the existing PRAS1, PRAS2 and PRAS3 USOCs. (T)

** Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)

(A) Description

Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI) is a local exchange telecommunications service that provides an integrated voice/data communications capability for the transmission of circuit switched voice, circuit switched data and packet switched data* on an incoming and outgoing basis. The B channels are used for voice or circuit switched data up to 64 Kbps. The D channel is used to carry signaling information for the B channels plus packet switched data*. The service is available from specially equipped digital switching equipment located in the Utility's central offices.

Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a 64 Kbps channel. Data line speeds up to 64 Kbps are permitted.

ISDN-BRI provides a CLC Reseller's business or residence end user with the ability to integrate current voice and data channel services utilizing Individual Line Measured Rate Business Service or Individual Line Measured/Flat Rate Residence Service as set forth in Schedule Cal.P.U.C. No. 175-T, Section 18.6. Business ISDN will be available to the CLC Reseller's business service end users and Personal ISDN will be available to the CLC Reseller's residence end users, as defined in Schedule Cal.P.U.C. No. 175-T Section 18.1.2.

(B) Regulations

(1) General

- (a) ISDN-BRI will only be provided where central office facilities and operating conditions permit. ISDN-BRI is available to CLC Resellers for resale to end user's in conjunction with residence or business access lines set forth in Schedule Cal.P.U.C. No. 175-T, Section 18.6.

* Frozen/Grandfathered Service, with the exception of B Channel Packet that does not connect to the DPN switch, effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N) (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
(Cont'd)

(A) Description (Cont'd)

(1) General (Cont'd)

- (b) ISDN-BRI is furnished to the CLC Reseller at the rates and charges as shown in D. following, which are in addition to other rates and charges for Individual Line Measured Rate Business service or Individual Line Measured Rate Residence Service.
- (c) Rates and Charges for other optional features or Business ISDN and Personal ISDN optional features are in addition to those for ISDN-BRI service and are provided only where facilities and operating conditions permit, and are applicable to each telephone number associated with each B channel.
- (d) The interface to the network is the American National Standards Institute (ANSI) U interface.
- (e) X.25 packet* data calls can be transported between central office switches, in those offices that are suitably equipped, using the Utility's Packet Switched Network* as set forth in the Utility's Schedules. B and D channels packet capacity is only available in those central offices that are suitably equipped*.
- (f) Circuit Switched Data calls can be transported between central office switches at 56 Kbps or at 64 Kbps where facilities and operating conditions permit.
- (g) Variations in the switching and control equipment used may cause differences in the operation or availability of certain features.
- (h) Reserved
- (i) The CLC Reseller is responsible for providing compatible premises equipment in order to utilize ISDN-BRI.
- (j) Commercial power or another power source, including outlets, is required for the operation of compatible premises equipment and will be the responsibility of the CLC Reseller.
- (k) ISDN-BRI is not available to CLC Reseller on the following types of lines: Extension Line Service, Commstar II, Centrex and PBX Services, COPT and Coin Services.

*Frozen/Grandfathered Service, with the exception of B Channel Packet that (N)
does not connect to the DPN switch, effective October 12, 2004. See General (N)
Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
(Cont'd)

(B) Regulations (Cont'd)

(1) General (Cont'd)

(1) The installation charge associated with Individual Line Measured Rate Business Service (1MB), Individual Line Measured Rate Residence Service (1MR) or Individual Line Flat Rate Residence Service (1FR) is not applicable when existing 1MB, 1MR or 1FR CLC Reseller subscribe to ISDN-BRI. If the CLC Reseller elects to disconnect Personal ISDN service, there is no charge to change to normal 1MR or 1FR service.

(m) The non-recurring charges for certain optional features shown in (T)
D. following, do not apply when:

Other work subject to a nonrecurring charge or installation charge is done at the same time on the same line on the same order.

(n) Reserved

(o) Circuit Switched Voice calls are subject to the appropriate message charges as set forth in the Utility's schedules.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
(Cont'd)

(B) Regulations (Cont'd)

(1) General (Cont'd)

(p) Circuit Switched Data calls are transported over the Circuit Switched Data Digital Network and are subject to message charges as set forth in 18.7 preceding.

(q) Usage rates and regulations applicable to Individual Line Measured Rate Residence service as set forth in Schedule Cal.P.U.C.No. 175-T, Section 18.7 will apply for Personal ISDN on (T)Circuit Switched Voice and/or Circuit Switched Data Calls during the hours of 8:00 a.m. through 5:00 p.m., Monday through Friday. All other rate periods (evenings and nights from 5:00 p.m. through 8:00 a.m. and weekends and holidays) will not be charged for usage until a maximum of 200 hours worth of local calling is reached. Once the maximum is reached the local usage rates as set forth in Schedule Cal.P.U.C. No. 175-T, Section 18.7 are applicable. (T)

(r) Business ISDN may be provided to a CLC Reseller business end user where the use of the service is primarily for business purposes. Personal ISDN is provided to a CLC Reseller residence end user only, where the actual or obvious use is for domestic purposes. (T)

(s) Where the normal serving central office is not equipped to provide ISDN-BRI, ISDN-BRI may be provided from a Utility designated ISDN equipped alternate central office in the same or different exchange at no additional charge, utilizing extension technologies.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
(Cont'd)

(B) Regulations (Cont'd)

(1) General (Cont'd)

(t) The following service standards and associated performance incentives are applicable:¹

(1) In cases where the Utility fails to keep an appointment with a customer for ISDN service or installation, the Utility will credit the customer \$25.00 for each missed appointment. The credit will not apply in cases where the appointment is not kept as a result of customer action.

(2) The Utility will discount its installation charge for any customer by 10% for each day it fails to install ISDN service after 10 business days from the date of the initial order or the date the customer requests installation, whichever is later. In cases where the Utility must determine whether the customer's line is capable of being equipped with ISDN service, the discount will apply after 15 business days from the date of the initial order or the date the customer requests installation, whichever is later.

(3) The Utility will credit customers \$5.00 for each day repairs required on the Utility's system and which are not a result of customer conduct are not made, beginning 24 hours after the customer reports the system problem. This customer credit is waived in areas and during periods for which the governor has declared a state of emergency or natural disaster.

(u) The following is in compliance with Decision 98-09-71 dated September 17, 1998:²

The Utility will waive all installation charges in cases where Pacific fails to keep an appointment for ISDN installation or if after keeping an installation appointment, the customer's ISDN service is not fully operational.

(N)
|
(N)

NOTE 1: These performance incentives are effective May 1, 1997 and will terminate April 30, 2001.

NOTE 2: This waiver is effective January 29, 1999 through December 31, 1999 and takes precedence over CPUC 175-T Section 18.11(B)(1)(t), paragraph 2 only, paragraphs 1 and 3 still apply. Installation intervals are the same as stated in Decision 97-03-021, Ordering Paragraph 2.

(N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
(Cont'd)

(b) Regulations (Cont'd)

(1) General (Cont'd)

- (u) The CLC Reseller may request a special waiver for their end user providing the end user is a private school, public school, library or community college, as defined in Section 18.1.2, from the effective date of this tariff through December 31, 1997. (N)

This special waiver waives the nonrecurring charge, the monthly rate and usage for up to five (5) Business ISDN lines, limited to data and video applications for a period not to exceed one (1) year.

The one (1) year period shall begin on the date of installation and continue for twelve (12) months, at which time the CLC Reseller may elect to disconnect or continue the service at the prevailing tariff rates and charges. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
(Cont'd)

(C) Description Of Features

(1) ISDN-BRI Basic Service

Provides two B channels, each of which can support Circuit Switched Voice and/or Circuit Switched Data and one D channel which is used for signalling and/or Packet Switched Data#.

ISDN or Home ISDN CLC Reseller may select any combination of features included in the ISDN-BRI Basic Service. The central office features provided are as follows:

Caller Identification (Caller ID)* displays the telephone number of the calling party on a specially designed telephone or a device that the customer attaches to their existing telephone.

In addition, ISDN-BRI Basic Service includes; Hold Consultation Hold, Three Way Conference, and Call Transfer. This allows station users to place on existing call on hold, access another call appearance and establish a second call. When this second call connection is made the station user can privately confer with the third party (Consultation Hold). The held party can then be joined to create a Three Way Conference. Finally, the station user can disconnect from the call connecting the original call to the third party (Call Transfer). The Call Transfer can connect two parties that are outside the ISDN system. The ISDN customer will be billed the appropriate local ZUM and toll message charges for the transferred call.

*From the effective date of Advice Letter No. 18447, it will take the Utility approximately sixty (60) days to convert all of the required central offices to make Caller ID available on ISDN-BRI.

#Frozen/Grandfathered Service, with the exception of B Channel Packet that (N)
does not connect to the DPN switch, effective October 12, 2004. See General (N)
Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
(Cont'd)

(C) Description Of Features (Cont'd)

(1) ISDN-BRI Basic Service (Cont'd)

(a) Voice Features

Provides a Primary Directory Number for each B channel voice service.

(L)

Multiple Directory Numbers

Allows multiple call appearances of Primary, Secondary and/or Shared Directory Numbers to be assigned to stations equipped with compatible premises equipment.

Call Information Display

Displays call related information about any call appearance that has an active call associated with it. The information that can be displayed includes called or calling directory number within the ISDN-BRI system, incoming call identifier call type, call progress information and call forwarding information. This information is limited to being within the serving central office switch and between B1 and B2 channels.

Time and Date Display

Displays the time and date in those offices that are suitably equipped.

(L)

(L) Formerly on Sheet 1252.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface
(ISDN-BRI) (Cont'd)

(C) Description of Features (Cont'd)

(1) ISDN-BRI Basic Service (Cont'd)

(b) Data Features

Primary Directory Numbers

Provides a Primary Directory Number for each B channel with circuit switched data service. Multiple Directory Number call appearance is not allowed with data service.

Call Information Display

Displays call related information about any call appearance that has an active call associated with it. The data that can be displayed includes called or calling directory number within the ISDN-BRI system, incoming call identifier call type, call progress information and call forwarding information. This information is limited to being within the same serving central office switch and between B1 and B2 channels.

(2) ISDN-BRI Optional Packet Data Device*

(a) Packet Data Features

D-Channel Packet Access

Provides access to the Basic D-channel that supports X.25 data up to 16 Kbps.

D Channel Packet Device

Allows a packet device to be attached to the D channel. Additional D channel packet devices are available at the rates and charges as set forth in D. following.

Logical Channels

Allows a CLC Reseller for ISDN-BRI to specify for use by its end user, up to 4 logical channels for packet services, additional logical channels are available at the rates and charges as set forth in D. following.

* Frozen/Grandfathered Service, with the exception of B Channel Packet that does not connect to the DPN switch, effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N) (N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface
(ISDN-BRI) (Cont'd)

(C) Description of Features (Cont'd)

(2) ISDN-BRI Optional Packet Data* Device (Cont'd)

(a) Packet Data Features (Cont'd)

Fast Select Initiate/Accept

Allows a sending data terminal to forward up to 128 bytes of data along with call setup and clearing packets. Fast Select acceptance allows the switch to transmit incoming call packets with the fast select facility to a destination terminal that has this feature.

Flow Control Parameter Negotiation

Allows negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

(3) ISDN-BRI Individual Optional Features

(a) Additional B Channel Circuit Switched Primary Directory Numbers
(Passive Bus/B-Channel Contention)

Allows multiple Primary Directory Numbers on a single Basic Rate Interface (BRI) where central office facilities and operating conditions permit. A maximum of eight (8) physical Primary Directory Numbers are allowed on a BRI. Installed Primary Directory Numbers will contend for the use of the B channels. Under these conditions, the CLC Reseller assumes responsibility for any blocked calls. The Utility will input a set of unique parameters for each logical or physical CLC Reseller end user premises equipment that will utilize the channel.

(4) Business and Personal ISDN Individual Optional Features

(a) Secondary Directory Number

Allows a unique number other than the primary directory number to be assigned to the station equipped with compatible premises equipment.

* Frozen/Grandfathered Service, with the exception of B Channel Packet that does not connect to the DPN switch, effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (N) (N) (F).

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface
(ISDN-BRI) (Cont'd)

(C) Description of Features (Cont'd)

(4) Business and Personal ISDN Individual Optional Features (Cont'd)

(b) Reserved

(c) Packets - Additional Logical Channels*

Provides additional logical channels for B or D channel packet devices. D channel packet terminals may be equipped with Additional Logical Channels, specifying a quantity between five (5) and fifteen (15) (the first four (4) logical channels are included with each D channel packet device associated with the ISDN-BRI Optional Packet Data Device). Channel packet B terminals may be equipped with Additional Logical Channels specifying a quantity between sixteen (16) and one hundred (100) (the first fifteen are included with the B Channel Packet Service). To change the quantity of Additional Logical Channels, the Miscellaneous Change Charge as set forth in D. Rates and Charges following is applicable.

(d) B Channel Packet Service*

Permits the assignment of a dedicated B channel for the exclusive use of transporting packet data. One or both B channels of a ISDN line can be assigned to this service. Once assigned, a B channel cannot be used for any other service unless changed at the Rates and Charges as set forth in D. following.

* Frozen/Grandfathered Service, with the exception of B Channel Packet that (N)
does not connect to the DPN switch, effective October 12, 2004. See (N)
General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface
(ISDN-BRI) (Cont'd)

(C) Description of Features (Cont'd)

(4) Business and Personal ISDN Individual Optional Features (Cont'd)

(e) Packet - Permanent Virtual Circuit*

Allows packet switching to be implemented over a dedicated logical channel without needing call set-up or clearing. Both ends of the ISDN Permanent Virtual Circuit must reside within the same serving central office. This feature is established by the CLC service order.

(f) Packet Hunting*

Allows the CLC to define a group of numbers for its end users that belong to a hunt group. When an incoming call is destined for a busy terminal in the group, the call will be directed to an idle terminal in the same hunt group.

(g) Shared Call Appearances

Allows call appearances of a Primary or Secondary Directory Number from another station on the same ISDN-BRI line to be assigned to stations equipped with compatible premises equipment. A Shared Directory Number is only available between B1 and B2 channels on the same line in those offices that are suitably equipped.

(5) Reserved

(a) Reserved

* Frozen/Grandfathered Service, with the exception of B Channel Packet that (N)
does not connect to the DPN switch, effective October 12, 2004. See (N)
General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
(Cont'd)

(C) Description Of Features (Cont'd)

(5) Reserved

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
(Cont'd)

(C) Description Of Features (Cont'd)

(6) ISDN-BRI Discounts

(a) ISDN-BRI Usage Plan¹

Allows ISDN-BRI CLC Resellers to subscribe to a plan that will provide a flat monthly rate with an allowance for Local Plus voice and data calls (IntraLATA message charges). The plan has seven (7) options which are as follows;

- | | |
|---------------------------------|---------------------------------|
| - Option 1 - \$20.00 Allowance | - Option 4 - \$150.00 Allowance |
| - Option 2 - \$50.00 Allowance | - Option 5 - \$200.00 Allowance |
| - Option 3 - \$100.00 Allowance | - Option 6 - \$250.00 Allowance |
| | - Option 7 - \$300.00 Allowance |

CLC Resellers may subscribe to only one usage plan per month. The usage associated with both B channels would contribute to the total amount of allowance. Once the CLC Reseller has reached the maximum amount of allowance in the plan subscribed to, they will be billed the tariff rates for Local Plus as set forth in Schedule Cal.P.U.C. No. 175-T, Section 18 Minimum billing is applicable.

(b) Volume Discounts¹

Allows CLC Resellers who order 10 or more Business or Personal ISDN (USOC's: FPKG3 and FPKG4) lines at the same time on the same order at a single location to receive a discount on the monthly rate. In addition, for CLC Resellers who order 10 or more lines of Business ISDN (USOC: FPKG3) at the same time on the same order for multiple locations will receive a discount on the monthly rate. The discounted rate is set forth in D.5. following.

NOTE 1: Usage Plans and Volume Discounts are available for resale only to a single end-user and not for use as a tool for aggregation.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
(Cont'd)

(C) Description Of Features (Cont'd)

(6) ISDN-BRI Discounts (Cont'd)

(c) Term Discounts¹

Provides a discount on the monthly recurring rates for Business and Personal ISDN (USOCs: FPKG3 and FPKG4) as set forth in (D)(5) following. CLC Resellers who subscribe to and maintain the service for a term period of four years for Personal ISDN and three or four years for Business ISDN will be eligible for a discount on each line of Business or Personal ISDN. Should a CLC Reseller disconnect the ISDN prior to the expiration of the term agreement, a termination charge will apply. The termination liability will be the dollar amount that was discounted from the normal tariff rate multiplied by the amount of months the customer maintained the service. This termination liability will be debited to the CLC Resellers regular monthly bill.

(d) Flat Rate ISDN BRI

(N)

Flat Rate ISDN BRI allows a CLC Reseller's Business or Residence end user to subscribe to a plan that provides a flat monthly rate for local ISDN voice and data calls. The monthly rate and installation charge for Flat Rate ISDN BRI will include the Access Line (Business or Residence), and Local Usage as set forth in Section D, following. The ISDN Basic Service Package (FPKG3 or FPKG4) monthly rate and installation charge is not included in Flat Rate ISDN. The ISDN Basic Service Package must be purchased separately as set forth in Section 18.11.D.3, following.

Flat Rate ISDN BRI will use the same 2B1Q technology, the same network and the same switching architecture of ISDN-BRI. The primary difference between Flat Rate ISDN BRI and ISDN-BRI is that Flat Rate ISDN BRI end user customers will pay a flat rate monthly charge for local ISDN calls, while ISDN-BRI customers will incur usage charge as set forth in Schedule Cal.P.U.C. No. A5.2.1. ISDN-BRI Volume and Term Discount plans do not apply to Flat Rate ISDN BRI.

(N)

NOTE 1: Term Discounts are available for resale only to a single end-user and not for use as a tool for aggregation.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
 (Cont'd)

(D) Rates and Charges

The following rates and charges are applicable to Business ISDN (T)
 and Personal ISDN are in addition to the rates and charges of the (T)
 service with which they are associated.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Individual Line Measured Rate Business Service			
- Each ¹	\$ RR	\$ RR	1MB++
- Each ¹	RR	RR	1MS++
(2) Individual Line Measured Rate Residence Service			
- Each	RR	RR	SDSLC

NOTE 1: Regulations, Rates and Charges for Individual Line Measured Rate
 Business and Residence Service apply, as set forth in Schedule
 Cal.P.U.C. No. 175-T, Section 18.4, except as set forth in B.1.q.,
 preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
 (Cont'd)

(D) Rates and Charges (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(3) ISDN-BRI Basic Service ^{*,#}			
Voice Features [*]			
Multiple and/or Shared Directory Numbers (ISDN-BRI Business ISDN only)			
Time and Date Display Call Information Display			
Multiple Directory Numbers (Personal ISDN only)			
Hold, Consultation Hold, and Three Way Conference, and Call Transfer			
Data Features [*]			
Call Information Display			
Multiple Call Appearance			
- Each Business ISDN Line ^{**a}	\$98.55	\$14.58	FPKG3
- Each Personal ISDN Line ^{**b}	98.55	15.77	FPKG4
(4) ISDN-BRI Optional Packet ^{##}			
Data Device ^{*,@}			
Logical Channels (up to 4)			
D-Channel Packet Access			
D-Channel Packet Device			
Fast Select Initiate/Accept			
Flow Control Parameter Negotiation			
- Each Device	19.71	3.94	APDPS

* Available only in those offices that are suitably equipped.

See C.1., preceding.

@ See C.2., preceding.

** a. In addition to rates and charges for an Individual Line Measured
Rate Business service as set forth in Schedule Cal.P.U.C.
No. 175-T, Section 18.4.

b. In addition to rates and charges for an Individual Line Measured
Rate Residence service as set forth in Schedule Cal.P.U.C.
No. 175 T, Section 18.4.

Frozen/Grandfathered Service, with the exception of B Channel Packet that (N)
does not connect to the DPN switch, effective October 12, 2004. See General (N)
Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
 (Cont'd)

(D) Rates and Charges (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(5) ISDN-BRI Individual Optional Features Additional B-Channel Circuit Switched			
Primary Directory Numbers ¹			
- Each	\$19.71 (I)	\$3.15 (I)	APDCS
ISDN-BRI Local Plus Usage Plans			
- Option 1, \$ 20.00 Allowance	3.94 (I)	10.21 (I)	
- Option 2, \$ 50.00 Allowance	3.94	25.62	
- Option 3, \$100.00 Allowance	3.94	51.21	
- Option 4, \$150.00 Allowance	3.94	76.48	
- Option 5, \$200.00 Allowance	3.94	102.10	
- Option 6, \$250.00 Allowance	3.94	125.75	
- Option 7, \$300.00 Allowance	3.94 (I)	149.41 (I)	
ISDN-BRI Volume Discount Plans			
		<u>Monthly Discount</u>	
- Single Location, 10 lines or more			
- Business ISDN, per line (USOC: FPKG3)		\$1.58 (I)	
- Personal ISDN, per line (USOC: FPKG4)		.79	
- Multiple Locations, 10 lines or more			
- Business ISDN, per line (USOC: FPKG3)		.79	

NOTE 1: The first two (2) Primary Directory Numbers are included in
 the ISDN-BRI Basic Package.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface
(ISDN-BRI) (Cont'd)

(D) Rates and Charges (Cont'd)

(5) ISDN-BRI Individual Optional
 Features Additional B-Channel
 Circuit Switched (Cont'd)

ISDN-BRI Term Discounts

	<u>Term</u>	
	<u>Monthly</u>	<u>Discount</u>
	<u>3 Year</u>	<u>4 Year</u>
Amount to be discounted per month		
- per Personal ISDN Basic Feature Package (USOC: FPKG4)	NA	\$.79
- per Business ISDN Basic Feature Package (USOC: FPKG3)	\$.79	1.58

Flat Rate ISDN BRI

	<u>Installation</u>	<u>Monthly</u>	<u>USOC</u>
	<u>Charge</u>	<u>Rate</u>	
Flat Rate ISDN BRI- Business	\$55.78* z	\$47.63* z	BDRFR
Flat Rate ISDN BRI- Personal	27.40* z	46.44* z	HDRFR

* Includes Access Lines and Local Usage.

z Correction - To revise Installation Charges and Monthly Rates to those
 approved in Advice Letter No. 21419, effective June 1, 2001.

Continued

z

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI)
 (Cont'd)

(D) Rates and Charges (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(7) Business and Personal ISDN Individual			
Optional Features ^{*,#}			
Secondary Directory Number			
- Each first appearance [@]	\$ 3.94	\$.79	SEDN1
Packet - Permanent Virtual Circuit ^{##}			
- Each	47.30	3.15	PACPV
Packet - Additional Logical Channels ^{##}			
- D-Channels 5 up to and including 15	NO	.79	PACLC
- B-Channels 16 up to and including 100	NO	3.94	PACMC
B-Channel Packet Service ^{##}			
- Each channel (Maximum of 15 logical channels)	216.82	118.27	PACBC
Packet Hunting ^{##}			
- Each packet terminal in the hunt group ^{**}	3.94	.79	PNH

* Available only in those offices that are suitably equipped.

See C.3., preceding.

@ See B.m., preceding.

** See B.m., preceding.

Frozen/Grandfathered Service, with the exception of B Channel Packet that (N)
 does not connect to the DPN switch, effective October 12, 2004. See (N)
 General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F).

Continued

ACCESS SERVICE

18. Services For Resale

18.11 Integrated Service Digital Network - Basic Rate Interface
(ISDN-BRI) (Cont'd)

(D) Rates and Charges (Cont'd)

(8) Miscellaneous Change Charge

Nonrecurring
Charge

Central office modification of
line, including hunting and changes
between ISDN and Home ISDN ^{1,2}

- Each line Residence	\$15.77 (R)
- Each line Business	23.66 (R)

(9) Reserved

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: See C.3., preceding.

Continued

ACCESS SERVICE

18. Services For Resale

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI) z
(Cont'd)

(D) Rates and Charges (Cont'd)

(9) Reserved ¹

NOTE 1: Material formerly on this sheet now in Section 18.7.
z Correction - Material should have been reflected in Advice Letter
No. 19028, effective October 26, 1997.

Continued

ACCESS SERVICE

18. Services For Resale

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI) z
(Cont'd)

(D) Rates and Charges (Cont'd)

(9) Reserved ¹

NOTE 1: Material formerly on this sheet now in Section 18.7.
z Correction - Material should have been reflected in
Advice Letter No. 19028, effective October 26, 1997.

Continued

ACCESS SERVICE

18. Services For Resale

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI) z
(Cont'd)

(D) Rates and Charges (Cont'd)

(9) Reserved ¹

NOTE 1: Material formerly on this sheet now in Section 18.7.
z Correction - Material should have been reflected in
Advice Letter No. 19028, effective October 26, 1997.

Continued

ACCESS SERVICE

18. Services For Resale

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI) z
(Cont'd)

(D) Rates and Charges (Cont'd)

(9) Reserved ¹

NOTE 1: Material formerly on this sheet now in Section 18.6.
z Correction - Material should have been reflected in Advice Letter
No. 19028, effective October 26, 1997.

Continued

ACCESS SERVICE

18. Services For Resale

18.11 Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI) z
(Cont'd)

(D) Rates and Charges (Cont'd)

(9) Reserved ¹

z

NOTE 1: Material formerly on this sheet now in Section 18.6.
z Correction - Material should have been reflected in Advice Letter
No. 19028, effective October 26, 1997.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.12 Number Referral Service

18.12.1 Description

(A) Number Referral Service is a central office optional intercept arrangement for diversion of calls to a number which is no longer in service. (T)

(B) In accordance with the Number Referral Service CLC Reseller's instructions, a call to a disconnect number with Basic Referral or Operator Referral Service is provided with information which may include: the called number, why the call was not connected, and what can be done to reach the called party. (T)
(T)

(C) Number Referral Service Options*

(1) Basic Referral Service

An automated system that repeats the called number, provides the status of the called number, and provides information on how to reach the called party.

(2) Operator Referral Service (N)

A Number Referral Service Operator provides the calling party with information about the called number that cannot be automated or placed on a generic recorded announcement. The operator asks what number was called and provides referral information in accordance with the called party's instructions and regulations as set forth in 18.12.2 following. (N)

* See Regulations (E) following.
Material omitted now on Sheet 1268-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(L)

18.12 Number Referral Service (Cont'd)

18.12.1 Description (Cont'd)

(C) Number Referral Service Options*

(3) No Referral Service

An automated announcement which states that the called number has been disconnected. No further information is provided about the called number

(T)

(4) Sequential Referral Service

An automated announcement for Centrex and/or Direct Inward Dial CLC Resellers end users that provides a new number to calling party for a sequential range of two or more numbers that have been disconnected. All of the CLC Reseller end users numbers that have been disconnected with Sequential Referral Service are referred to the same new number.

(T)

(L)

* See Regulations (E) following.
(L) Formerly on Sheet 1268.
Material omitted now on Sheet 1268-A-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(L)

18.12 Number Referral Service (Cont'd)

18.12.1 Description (Cont'd)

(C) Number Referral Service Options* (Cont'd)

(5) Non-Sequential Referral Service

An automated announcement for Centrex and/or Direct Inward Dial CLC Reseller end users that provides a new number to a calling party for a non-sequential range of numbers that have been disconnected. All of the CLC Reseller end user numbers that have been disconnected with Non-Sequential Referral Service are referred to the same new number. (T)

(6) Single Number Referral Service

An automated announcement for Centrex and/or Direct Inward Dial CLC Reseller end users that repeats the called number and provides a new number to a calling party for individual numbers that have been disconnected. (T)

(D) Definitions

- (1) Primary Number - The first number of any residence or business account when more than one number is billed together (commonly referred to as the pilot number).
- (2) Additional Number - Any number billed with a primary number, such as lines within: 1) the same hunting group, 2) same prefix, or 3) same address.
- (3) Sequential Range - A numerical series or grouping of telephone numbers that is continuous and uninterrupted. A sequential range consists of no less than two number.

* See Regulations (E) following.

(L) Formerly on Sheet 1268-A.

Material omitted now on Sheet 1268-A-1-A.

(L)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(L)

18.12 Number Referral Service (Cont'd)

18.12.2 Regulations

(A) Number Referral Service is available on resale residence and business services where facilities and operating conditions of the Utility permit. (T)

(B) The disconnected or changed number will be referred and will not be reassigned for the CLC Resellers selected period of the referral unless the Utility determines it is necessary to reassign and use the referred number as specified in Schedule Cal.P.U.C. No. A2.1.17.

(C) The description, definitions, regulations, rates and charges, as set forth in this schedule apply as follows:

Centrex, Airport Intercommunicating Service, and Direct Inward Dial Service, for CLC Resellers may subscribe to Sequential Referral Service, Non-Sequential Referral Service, Single Number Referral Service or any combination thereof. (T)

(D) Credit allowance or refunds will be provided as applicable for an incorrect referral due to the Utility's error, such as no referral when one was requested, or situations in which the Utility needs to use a referred number before the CLC Reseller's requested period has been reached. The credited amount will be based on the actual number of days the number referral service was not provided. To determine the credit allowance for a fraction of a month, every month is considered to have 30 days. The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. 175-T, Section 2.1.3. (T)

(L)

(L) Formerly on Sheet 1268-A-1.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.12 Number Referral Service (Cont'd)

18.12.2 Regulations (Cont'd)

(E) For each number referred, the following information will be provided:

(1) Basic Referral Service - one new number only will be provided.

(2) Operator Referral Service - up to 5 names and telephone numbers will be provided. (N)
(N)

(3) Sequential Referral Service - only one new number will be provided for all numbers disconnected. (T)

(4) Non-Sequential Referral Service - only one new number will be provided for all numbers disconnected. (T)

(5) Single Number Referral Service - only one new number will be provided for each number disconnected. (T)

(F) When the CLC Reseller does not subscribe to the Basic, Operator, Sequential, Non-Sequential, Single Number Referral Service options, as described in 18.12.1 (C)(1),(2),(4),(5), or (6) preceding, the No Referral Service option as described in 18.12.1 (C)(3) preceding, will be provided. (T)
(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.12 Number Referral Service (Cont'd)

18.12.2 Regulations (Cont'd)

(G) Non-chargeable Number Referral Service periods are specified as follows:

- (1) Residence Service - Primary Number - Three month period
- (2) Business Service - Primary Number - Twelve months or until the Utility's next directory print date, whichever is longer.

Additional months are available at the CLC Reseller's request, only when requested when the order is placed to disconnect the number, and provided the Utility's facilities permit.

- (3) Centrex, Airport Intercommunicating Service, and Direct Inward Dial Service, Primary Number only - Twelve months or until the Utility's next directory print date, whichever is longer.

(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.12 Number Referral Service (Cont'd)

18.12.3 Rates and Charges (Cont'd)

(A) The following charges are for Number Referral Service only and are in addition to any applicable service charges, monthly rates and nonrecurring charge with which they are associated.

(B) Residence Service

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(1) <u>Basic Referral Service</u>		

Primary Number		
- first 3 month period	NA	NO
- each additional 3 month period	REFRN	\$9.85 (I)

Additional Numbers		
- first and additional 3 month periods, each	REFRN	9.85 (I)

(2) Operator Referral Service

Primary Number		
- first and additional 3 month periods, each	REFPN	27.60 (I)

Additional Numbers		
- first and additional 3 month periods, each	REFPN	27.60 (I)

(C) Business Service*

(1) Basic Referral Service

Primary Number		
- first month	NO	NA
- each month up to 12 months or new directory issue date, whichever is longer	NO	NA
- each month beyond 12 months or new directory issue date, whichever is longer	REFBN	11.83 (I)

* Referral Service is only available when ordered with the disconnect order.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.12 Number Referral Service (Cont'd)

18.12.3 Rates and Charges (Cont'd)

(C) Business Service* (Cont'd)

(1) Basic Referral Service (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>
Additional Numbers		
- first and additional months, each	REFBN	\$11.83 (I)

(2) Centrex, Airport Intercom-
 municating Service, and
 Direct Inward Dialing
 Service

(a) Sequential Referral
 Service

(i) Primary Number		
- first month	NA	NO
- each month up to 12 months or new directory issue date, whichever is longer	NA	NO
- each month beyond 12 months or new directory issue date, whichever is longer	REFSQ	5.52 (I)

(ii) Additional Numbers		
- first and additional month, each sequential number referred	REFSQ	5.52 (I)

* Referral Service is only available when ordered with the disconnect order.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.12 Number Referral Service (Cont'd)

18.12.3 Rates and Charges (Cont'd)

(C) Business Service* (Cont'd)

(2) Centrex, Airport Intercom-
 municating Service, and
 Direct Inward Dialing
 Service (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(b) Non-Sequential Referral Service		
Primary Number		
- first month	NA	NO
- each month up to 12 months or new directory issue date, whichever is longer	NA	NO
- each month beyond 12 months or new directory issue date, whichever is longer	REFNS	\$ 5.91 (I)
Additional Numbers		
- first and each additional month, each non-sequential number referred	REFNS	\$ 5.91 (I)

* Referral Service is only available when ordered with the disconnect order.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.12 Number Referral Service (Cont'd)

18.12.3 Rates and Charges (Cont'd)

(C) Business Service* (Cont'd)

(2) Centrex, Airport Intercom-
 municating Service, and
 Direct Inward Dialing
 Service (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(c) Single Number Referral Service		
Primary Number		
- first month	NA	NO
- each month up to 12 months or new directory issue date, whichever is longer	NA	NO
- each month beyond 12 months or new directory issue date, whichever is longer	REFSR	\$7.89 (I)
Additional Numbers		
- first and each additional month, each single number referred	REFSR	7.89 (I)

* Referral Service is only available when ordered with the disconnect order.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.12 Number Referral Service (Cont'd)

18.12.3 Rates and Charges (Cont'd)

(C) Business Service* (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(3) Operator Referral Service		
Primary Number		
- first month and additional months, each	REFPN	\$35.48 (I)
Additional Numbers		
- first month and additional months, each	REFPN	35.48 (I)
(D) Change Referral of Calls		
(1) Residence	REFRR	15.77 (I)
(2) Business	REFCC	23.65 (I)
(E) Number Referral Service charges do not apply to:		
(1) A disconnect or number change with no referral.		
(2) The primary number of any Residence or Business Service with Basic Referral Service option (See Basic Referral Service - primary number, preceding).		
(3) Utility initiated number change.		
(4) Directory errors caused by the Utility.		

* Referral Service is only available when ordered with the disconnect order.
 Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements z

18.13.1 Business Access (T)

(A) This schedule contains specific charges for providing, moving, changing and rearranging access lines, and the enhancements thereof, associated with the services listed in 18.2, preceding.

(B) Description

Service and Labor charges are those charges that apply to new or existing access lines for business exchange services. The charges apply to terminations, reterminations, moves, changes, rearrangements and enhancements of such lines. (T)

(C) Definitions

Access Line

All of the Utility's central office equipment and outside plant facilities needed to connect the serving central office to the (Utility's local loop demarcation point). Exchange Service Line termination associated with business access lines. (T)

Labor Charge

A charge based on the amount of time required to perform the work requested by the customer.

Service Charge

A one time charge that applies to an access line and services provided by the Utility.

Residence service now on Sheet 1281-B.
z Correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.1 Business Access (Cont'd) (T)

(C) Definitions (Cont'd)

Service Entrance

Entrance location of wire/cable in a building usually at the main building terminal at the MPOE.

Service Connection Facility

Drop or service wire/cable and the point of connection with the distribution facilities to the standard network interface at the Utility's local loop demarcation point.

(D) Regulations

- (1) The charges herein are in addition to other charges and rates that may apply in this or other schedules.
- (2) A "new" service charge applies to provide a "new" primary access line and the charge includes central office work, where necessary, and the termination of the line in a network interface at the Utility's local loop demarcation point.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.1 Business Access (Cont'd) (T)

(D) Regulations (Cont'd)

(3) Retermination

A retermination of a main service from one premises to another in the same or different building will be considered a disconnection and new connection of that service and "new" service charges are applicable. Labor charges apply to a retermination or rearrangement of an in service main access line at the Utility's local loop demarcation point on the same customer premises or to a different premises in the same building, not to exceed the service charges for the installation of the same new main access line service. Monthly rate billing continues during the work procedure. If the CLC Reseller wishes to avoid continuous monthly billing, the option of a disconnection and new connection of the service is available with associated new service charges as set forth following.

Exception: Relocation of a main service to a different premises or address within the same building or continuous property when all of the following conditions are met: no premises work is performed by the Utility, no central office work is performed by the Utility, and no facility design work is performed by the Utility. Refer to Section 18.3.2 following.

(4) Service and Labor charges do not apply to Utility initiated orders.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.1 Business Access (Cont'd) (T)

(D) Regulations (Cont'd)

- (5) In-place connection charges are applicable as shown in 18.13.2 following.
- (6) Service charges apply to all requests by a CLC Reseller for changes in class, type or grade of service except as specifically exempted by this or other schedules.
- (7) Change in billing charges do not apply when only the billing name or address is changed.
- (8) Service charges do not apply to a telephone number change:
 - (a) to provide Custom Calling Services, if the provision of these services can be made from the same central office from which the CLC Resellers existing service is provided.
- (9) The Personalized Telephone Number service charge will not apply if a CLC Reseller requests reassignment of a telephone number it has previously used, subject to availability and the following time limits:

Business - 1 Year

(D)

Residence service now on Sheet 1281-E.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.1 Business Access (Cont'd)

(T)

(D) Regulations (Cont'd)

- (10) The Personalized Telephone Number service charge will not apply to those customers subscribing to number referral service.
 - (11) Call Record Exchange charge is a charge to produce and send Mag Tapes to CLC Reseller for Local, ZUM and IntraLATA call records.
 - (12) Record Conversion Charge is a charge to move a Utility end user from the Utility to a CLC Reseller or from a CLC Reseller to another CLC Reseller.
 - (13) Directory Assistance Service provides the calling party with the following type of information from Pacific Bell's Directory Assistance records:
 - (a) The requested telephone number and address information associated with the requested telephone number.
 - (b) Information that the requested telephone number cannot be found.
- The Directory Assistance operator will furnish up to a maximum of three items of the type of information in (a) preceding, per call.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.1 Business Access (Cont'd)

(D) Regulations (Cont'd)

- (14) Local Operator Verification/Interrupt Service is available where facilities and operating conditions and/or interrupt a conversion in progress at the calling party's request. The charges for such service are \$1.00 (I) to verify and \$1.04 (I) to interrupt.

No charge will apply to the following

- (a) When the operator finds the called telephone line to be out of order.
- (b) To place a call to or from any public agency whose responsibility it is to provide or render emergency aid.

- (15) Slamming is the submission or execution of a change in the end user selection of the provider of telephone exchange service or telephone toll service without authorization by the end user and the charges shown in 18.13.2,K are applicable. In addition, the Public Utilities Code, Section 2889.5(c), as set forth in 18.1.1.(f) preceding applies.

- (16) Alternate Bill Media - Competitive Local Exchange Carriers (CLECs) may subscribe to the following services as described in Schedule Cal.P.U.C. No. A10.5, Supplemental Billing, at the rates and regulations shown therein: Bill and Call Detail¹, Mechanized Summary Billing², Multiple Bill Copies, Customer Service Record, Multiple Line Call Detail, Custom Billing Disk³, Compact Disk Bill, Customer Service Record on Compact Disk. (T)

NOTE 1: Stacking arrangement is not available.

NOTE 2: Available only as a CLEC offering where required with Value Promise Plus.

NOTE 3: Frozen/Grandfathered Service effective August 25, 2003, pending CPUC approval-See General Regulations, Schedule Cal.P.U.C. No. A2.1.1. (N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.1 Business Access (Cont'd)

(D) Regulations (Cont'd)

- (17) The CLC Reseller may request a special waiver for their end user providing the end user is a private school, public school, library or community college, as defined in Section 18.1.2(J) preceding, from the effective date of this tariff through December 31, 1997.

This special waiver waives the nonrecurring charge, the monthly rate and usage for up to five (5) Business ISDN lines, up to five (5) measured rate business access lines, in rural areas where ISDN is not available, Primary Rate ISDN, or up to five (5) Centrex ISDN lines, limited to data and video applications for a period not to exceed one (1) year.

The one (1) year period shall begin on the date of installation and continue for twelve (12) months, at which time the CLC Reseller may elect to disconnect or continue the service at the prevailing tariff rates and charges.

- (18) National Directory Assistance is a service whereby customers may request listing information anywhere in the nation, by dialing 411. National Directory Assistance is available where facilities and operating conditions permit. The rate for National Directory Assistance is shown in Schedule Cal.P.U.C. No. 175-T, 18.13.2,(P), following. (T)

National Directory Assistance Requests for Local Directory Assistance are billed at the rates and regulations set forth in Schedule Cal.P.U.C. No. 175-T, 18.13.2 and 18.13.4. (T)

- (19) Service or labor charges do not apply in connection with:

- (a) Changes by business customers from Nevada Bell service to comparable Pacific Bell service in Sandy Valley, California through March 15, 2000.

NOTE 1: Where ISDN-BRI is unavailable five (5) Individual Line Measure Rate Business lines for use with customer provided, high speed modems in only distance learning applications.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.1 Business Access (Cont'd) z

(D) Regulations (Cont'd)

(20) Non-recurring charges associated with the Hunting feature will be waived on Access Advantage Plus 3 year Term Pricing Plan. All lines within the hunt group must be part of the Access Advantage Plus. z

(21) Nonpublished Service (N)

(a) Description

Primary Service listings will be nonpublished at the specific request of the Carrier. The end-user name, address and telephone number will not be listed in any telephone directory, street address directory or in the directory assistance records available to the general public except that the number may be included in reference listings.

Nonpublished information, as well as call forwarding information from such unlisted telephone numbers, shall be released by the Utility in response to legal process or to certain authorized governmental agencies provided the requesting party complies with Schedule Cal.P.U.C. No. A2.1.34 of Pacific's Exchange Services tariff, established for the release of nonpublished information.

The rate for Nonpublished Service is shown in 18.13.2(Q), following. (N)

z Correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.1 Business Access (Cont'd)

(D) Regulations (Cont'd)

(21) Nonpublished Service (Cont'd)

(b) Regulations

(i) Nonpublished service is applicable for a minimum period of one month as set forth in Schedule Cal.P.U.C. No. A2.1.9.

(ii) Incoming calls to nonpublished service will be completed only when the calling party places the call by telephone number.

(iii) Subscribers to nonpublished service may specify that a Utility Operator refuse any request by a caller to contact the nonpublished subscriber through the Nonpublished Number Report Service, as described in Directory Assistance Service, Section 9.1, preceding.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.1 Business Access (Cont'd)

(D) Regulations (Cont'd)

(21) Nonpublished Service (Cont'd)

(b) Regulations (Cont'd)

(iv) Interexchange Receiving Service furnished in connection
with nonpublished service may be published.

(v) Nonpublished service furnished in connection with
semipublic telephone service will be treated the same as
other individual line services.

(vi) This tariff shall not prohibit the disclosure of
nonpublished, non-listed telephone numbers of Public Safety
Answering Points (PSAPs) to certified Competitive Local
Carriers (CLCs), upon request, for the purpose of providing
emergency operator services. The Utility shall have no
liability to the CLC for the accuracy of such numbers.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.1 Business Access (Cont'd)

(D) Regulations (Cont'd)

(21) Nonpublished Service (Cont'd)

(b) Regulations (Cont'd)

(vii) The customer will provide its nonpublished end-user's listing information and Pacific will include this listing in Pacific's database to provide:

- Nonpublished Number Report Service, as described in Directory Assistance Service, Section 9.1, preceding.
- Directory delivery.

(viii) Rate Regulations

- Carriers will be billed for all Carrier-provided end-user's listings. It will be the responsibility of the Carrier to bill its end-users.
- Billing will be effective on the date the Utility establishes the listing in its Directory Assistance database.
- Subsequent listing activity charges will be charged on a per-transaction basis for adds and changes.
- A bill will be rendered once per month. Charges will be prorated for a partial month, except that a one-month minimum billing applies.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.1 Business Access (Cont'd)

(D) Regulations (Cont'd)

(21) Nonpublished Service (Cont'd)

(b) Regulations (Cont'd)

(ix) Discontinuance of Billing

When additional listings and alternate user listings are included in the directory, charges may be discontinued until the end of the directory period unless and until the Carrier notifies Pacific Bell that: (1) its end-user's service has been discontinued, (2) the listed party or concern has vacated the end-user's premises or subscribes to service of the same class as furnished the end-user, or (3) in the case of a guest listing, the listed party has either vacated the end-user's premises or has become a subscriber to residence service in the same exchange in their own name.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.2 Business Service Charges

(A) Individual Access Lines

New and additional local and extended area service
charges, each line

	<u>Service Charge</u>
- Individual line business service	\$ 55.78 (I)
- Individual multiline measured rate business service	55.78 (I)

(B) COPT Service

- Each COPT access line, with customer provided set	87.71 (I)
- Each COPT Coin Line, with customer provided set	98.55 (I)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.2 Business Service Charges (Cont'd)

	<u>Service Charge</u>
(C) <u>Custom Calling Services</u> (Individual line business services only)	
New or change, per line	
- Business	\$ 4.73 (I)
(D) <u>Number Services</u>	
Each Personalized telephone number	
- Business	29.96 (I)
(E) <u>Special Billing - All Services</u>	
(1) Record Conversion Charge, each line	
- Business	5.52 (I)
- Centrex, Centrex ISDN, Business ISDN, Primary Rate ISDN, PBX and COPT	5.52 (I)
- Private Line, per circuit	5.52 (I)
(2) Special Billing arrangement for access line, each account	
- All services, Business	5.52 (I)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.2 Business Service Charges Cont'd)

(F) Late Payment Charge - All Services

Each account
1.5 percent on an unpaid live balance.

(G) Move, Change, Rearrangement or Modification of Access Line
And Other Miscellaneous Charges, All Services Each Line

	<u>Service Charge</u>
(1) Change class, type or grade of service	
- Business services	\$ 23.66 (I)
(2) Change between services	
- Business services	RR ¹
(3) Change telephone number by CLC Reseller request	
- Business services	23.66 (I)

NOTE 1: New Service charge.

Continued

(D)

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.2 Business Service Charges (Cont'd)

(G) Move, Change, Rearrangement or Modification of
Access Line And Other Miscellaneous Charges, All
Services Each Line (Cont'd)

	<u>Service Charge</u>
(4) Central office modification of line, including Hunting	
- Business services	\$ 23.66 (I)
(5) Other change charge	
- Business Services	RR ¹
(6) Change location of CLC Reseller end user service to a different premises within the same building or continuous property when all of the following conditions are met:	
(a) No premises work is performed by the Utility, (b) No central office work is performed by the Utility, and (c) No facility design work is performed by the Utility.	
- Business	19.71 (I)

NOTE 1: Labor.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.2 Business Service Charges (Cont'd)

(G) Move, Change, Rearrangement or Modification
of Access Line And Other Miscellaneous
Charges, All Services Each Line (Cont'd)

Service
Charge

(7) Wiring Cable or SNI at the
Utility's local loop demarcation
point

- Install, rearrange, change, ,
reterminate move or remove network
terminating wire or cable

RR¹

- Install, rearrange, change,
reterminate, activate, move or
remove standard network interface
or additional terminations of
existing access lines

RR

1

(8) Suspend Service

- Business

\$ 23.66 (I)

(H) In-Place Connection Charges

- Each line reconnected at the Utility's
local loop demarcation
point

RR²

- Each line reconnected for
COPT service

RR³

NOTE 1: Labor charges in (I) following apply.

NOTE 2: New service charge in (A) preceding applies.

NOTE 3: New service charge in (B) preceding applies.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.2 Business Service Charges (Cont'd)

(I) Labor Charge *,@,#,%

	<u>Labor Charge</u>		
	<u>Sched.1</u>	<u>Sched. 2</u>	<u>Sched. 3</u>
(1) Initial work charge			
- First 15 minutes or fraction thereof billable work at or on the customer premises#	\$27.60 (I)	\$31.54 (I)	\$35.48 (I)
(2) Additional work charge			
- Each additional 15 minutes or fraction thereof of billable work at or on the premises	9.46 (I)	11.04 (I)	12.62 (I)

Schedule 1 is applicable to billable work performed during the Utility's work day and work week as defined by the Utility.

Schedule 2 is applicable to billable work performed at the CLC Reseller's request outside the Utility's work day and work week except Sundays and Holidays.

Schedule 3 is applicable to billable work performed on Sundays and holidays observed by the Utility.

* Labor charges apply to billable work performed for the CLC Reseller's by the Utility or a Utility representative at the CLC Reseller's request and not covered by other charges. The labor charge includes work preparation, actual work and cleanup. Billable time begins with the customer notification at the CLC Reseller end user work site.

@ Charges for equipment and service charges as shown in this and other tariff schedules may be applicable in addition to the labor charge.

A visit charge in lieu of the initial premises work charge is applicable for exchange services where a premises visit is made and service trouble is isolated to the CLC Reseller's end user's side of the demarcation point. Refer to (J) following.

% Labor Charges for private line services are set forth in Sections 13.1 and 13.2 preceding.

(T)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.2 Business Service Charges (Cont'd)

	<u>USOC</u>	<u>Service Charge</u>	
(J) <u>Visit Charges**</u>			
- Trouble Isolation to the end user's side of the demarcation point##			(T)
- Business	PVB	\$ 55.00 (I)	
(K) <u>Reserved@@</u>			(T)
			(D)
(L) <u>Directory Assistance</u>		<u>Charge*</u>	
		<u>Per Call</u>	
- Business		\$.38	
- Centrex Service		.38	
(M) <u>Call Record Exchange</u>			
	<u>USOC</u>	<u>Service Charge</u>	<u>Nonrecurring Rate</u>
- Set-up		\$ 7.19	None
- Per Mag Tape	MAGTC	None	\$80.39

* Per call

** Labor Charges apply for Private Line Services as set forth in 13.1 and 13.2 preceding.

Inside Wire is exempt from the Resale discount and the billing surcharge.

@@ Deleted material per FCC Decision CC Docket 94-129.

Continued

(D)
 |
 (D)
 |
 (N)
 |
 (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.2 Business Service Charges (Cont'd)

(N) Remote Call Forwarding (RCF)

	<u>SERVICE CHARGE</u>
(a) First network access line equipped	
- one or more paths	\$4.73
(b) Each subsequent network line equipped	
- one or more paths	4.73
(c) Other change (including number change)	
- Business	4.73
(O) <u>Number Retention Service</u>	
(a) Other change (including number change)	
- Business*	RR
(P) <u>National Directory Assistance</u>	<u>Rate</u>
- per sent paid request [#]	\$1.25 (I)
	<u>Monthly Rate</u>
(Q) <u>Nonpublished Service</u>	\$.23

Includes requests for numbers which are determined to be non-published, non-listed or not found.

* Apply rate as shown in Section 18.34.4, following.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

(N)

18.13.3 Residence Access

(A) This schedule contains specific charges for providing, moving, changing and rearranging access lines, and the enhancements thereof, associated with the services listed in 18.2, preceding.

(B) Description

Service and Labor charges are those charges that apply to new or existing access lines for residence exchange services. The charges apply to terminations, reterminations, moves, changes, rearrangements and enhancements of such lines.

(C) Definitions

Access Line

All of the Utility's central office equipment and outside plant facilities needed to connect the serving central office to the (Utility's local loop demarcation point). Exchange Service Line termination associated with residence access lines.

Labor Charge

A charge based on the amount of time required to perform the work requested by the customer.

Service Charge

A one time charge that applies to an access line and services provided by the Utility.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.3 Residence Access (Cont'd)

(C) Definitions (Cont'd)

Service Entrance

Entrance location of wire/cable in a building usually at the main building terminal at the MPOE.

Service Connection Facility

Drop or service wire/cable and the point of connection with the distribution facilities to the standard network interface at the Utility's local loop demarcation point.

(D) Regulations

(1) The charges herein are in addition to other charges and rates that may apply in this or other schedules.

(2) A "new" service charge applies to provide a "new" primary access line and the charge includes central office work, where necessary, and the termination of the line in a network interface at the Utility's local loop demarcation point.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.3 Residence Access (Cont'd)

(D) Regulations (Cont'd)

(3) Retermination

A retermination of a main service from one premises to another in the same or different building will be considered a disconnection and new connection of that service and "new" service charges are applicable. Labor charges apply to a retermination or rearrangement of an in service main access line at the Utility's local loop demarcation point on the same customer premises or to a different premises in the same building, not to exceed the service charges for the installation of the same new main access line service. Monthly rate billing continues during the work procedure. If the CLC Reseller wishes to avoid continuous monthly billing, the option of a disconnection and new connection of the service is available with associated new service charges as set forth following.

Exception: Relocation of a main service to a different premises or address within the same building or continuous property when all of the following conditions are met: no premises work is performed by the Utility, no central office work is performed by the Utility, and no facility design work is performed by the Utility. Refer to Section 18.3.4 following.

(4) Service and Labor charges do not apply to Utility initiated orders.

(N)

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.3 Residence Access (Cont'd)

(D) Regulations (Cont'd)

(5) In-place connection charges are applicable as shown in 18.13.4 following.

(6) Service charges apply to all requests by a CLC Reseller for changes in class, type or grade of service except as specifically exempted by this or other schedules.

(7) Change in billing charges do not apply when only the billing name or address is changed.

(8) Service charges do not apply to a telephone number change:

(a) to provide Custom Calling Services, if the provision of these services can be made from the same central office from which the CLC Resellers existing service is provided.

(9) The Personalized Telephone Number service charge will not apply if a CLC Reseller requests reassignment of a telephone number it has previously used, subject to availability and the following time limits:

Residence - 90 Days

(N)

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.3 Residence Access (Cont'd)

(D) Regulations (Cont'd)

- (10) The Personalized Telephone Number service charge will not apply to those customers subscribing to number referral service.
- (11) Call Record Exchange charge is a charge to produce and send Mag Tapes to CLC Reseller for Local, ZUM and IntraLATA call records.
- (12) Record Conversion Charge is a charge to move a Utility end user from the Utility to a CLC Reseller or from a CLC Reseller to another CLC Reseller.
- (13) Directory Assistance Service provides the calling party with the following type of information from Pacific Bell's Directory Assistance records:
 - (a) The requested telephone number and address information associated with the requested telephone number.
 - (b) Information that the requested telephone number cannot be found.

The Directory Assistance operator will furnish up to a maximum of three items of the type of information in (a) preceding, per call.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.3 Residence Access (Cont'd)

(D) Regulations (Cont'd)

(14) Local Operator Verification/Interrupt Service is available where facilities and operating conditions and/or interrupt a conversion in progress at the calling party's request. The charges for such service are \$1.00 to verify and \$1.04 to interrupt.

No charge will apply to the following

(a) When the operator finds the called telephone line to be out of order.

(b) To place a call to or from any public agency whose responsibility it is to provide or render emergency aid.

(15) Slamming is the submission or execution of a change in the end user selection of the provider of telephone exchange service or telephone toll service without authorization by the end user and the charges shown in 18.13.4,K are applicable. In addition, the Public Utilities Code, Section 2889.5(c), as set forth in 18.1.1.(f) preceding applies.

(16) Service or labor charges do not apply in connection with:

(a) Reserved

(b) Residential Basic Access line service and Optional Custom Calling Features (as specified below) for the period January 2, 2002 to December 31, 2003 to support military personnel directly deployed in Operation Enduring Freedom, Noble Eagle and Operation Iraqi Freedom. (T)
(T)

Optional Custom Calling Features:

Call Forwarding	Select Call Forwarding
Call Return	Speed Call 8
Call Screen	Three Way Calling
Caller I-D	Busy Call Forward
Call Waiting	Delay Call Forward
Call Waiting I-D	Anonymous Call Rejection
Priority Ringing	Intercom Plus
Privacy Manager	Remote Access to Call Forwarding
Repeat Dialing	

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.3 Residence Access (Cont'd)

(D) Regulations (Cont'd)

(17) Nonpublished Service

(a) Description

Primary Service listings will be nonpublished at the specific request of the Carrier. The end-user name, address and telephone number will not be listed in any telephone directory, street address directory or in the directory assistance records available to the general public except that the number may be included in reference listings.

Nonpublished information, as well as call forwarding information from such unlisted telephone numbers, shall be released by the Utility in response to legal process or to certain authorized governmental agencies provided the requesting party complies with Schedule Cal.P.U.C. No. A2.1.34 of Pacific's Exchange Services tariff, established for the release of nonpublished information.

The rate for Nonpublished Service is shown in 18.13.4(0), following.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.3 Residence Access (Cont'd)

(D) Regulations (Cont'd)

(17) Nonpublished Service (Cont'd)

(b) Regulations

(i) Nonpublished service is applicable for a minimum period of one month as set forth in Schedule Cal.P.U.C. No. A2.1.9.

(ii) Incoming calls to nonpublished service will be completed only when the calling party places the call by telephone number.

(iii) Subscribers to nonpublished service may specify that a Utility Operator refuse any request by a caller to contact the nonpublished subscriber through the Nonpublished Number Report Service, as described in Directory Assistance Service, Section 9.1, preceding.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.3 Residence Access (Cont'd)

(D) Regulations (Cont'd)

(17) Nonpublished Service (Cont'd)

(b) Regulations (Cont'd)

(iv) Interexchange Receiving Service furnished in connection
with nonpublished service may be published.

(v) Nonpublished service furnished in connection with
semipublic telephone service will be treated the same as
other individual line services.

(vi) This tariff shall not prohibit the disclosure of
nonpublished, non-listed telephone numbers of Public Safety
Answering Points (PSAPs) to certified Competitive Local
Carriers (CLCs), upon request, for the purpose of providing
emergency operator services. The Utility shall have no
liability to the CLC for the accuracy of such numbers.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.3 Residence Access (Cont'd)

(D) Regulations (Cont'd)

(17) Nonpublished Service (Cont'd)

(b) Regulations (Cont'd)

(vii) The customer will provide its nonpublished end-user's listing information and Pacific will include this listing in Pacific's database to provide:

- Nonpublished Number Report Service, as described in Directory Assistance Service, Section 9.1, preceding.
- Directory delivery.

(viii) Rate Regulations

- Carriers will be billed for all Carrier-provided end-user's listings. It will be the responsibility of the Carrier to bill its end-users.
- Billing will be effective on the date the Utility establishes the listing in its Directory Assistance database.
- Subsequent listing activity charges will be charged on a per-transaction basis for adds and changes.
- A bill will be rendered once per month. Charges will be prorated for a partial month, except that a one-month minimum billing applies.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.3 Residence Access (Cont'd)

(D) Regulations (Cont'd)

(17) Nonpublished Service (Cont'd)

(b) Regulations (Cont'd)

(ix) Discontinuance of Billing

When additional listings and alternate user listings are included in the directory, charges may be discontinued until the end of the directory period unless and until the Carrier notifies Pacific Bell that: (1) its end-user's service has been discontinued, (2) the listed party or concern has vacated the end-user's premises or subscribes to service of the same class as furnished the end-user, or (3) in the case of a guest listing, the listed party has either vacated the end-user's premises or has become a subscriber to residence service in the same exchange in their own name.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.13 Charges for Access Lines, Miscellaneous Services, Labor
and Service Enhancements (Cont'd)

18.13.3 Residence Access (Cont'd)

(D) Regulations (Cont'd)

(18) When Competitive Local Exchange Carrier (CLC) Reseller's residential end user customers who have (1) discontinued their service with the CLC Reseller for the purpose of establishing service with another CLC operating within the Utility's territory and who now wish to return to the CLC Reseller or (2) established their service with a CLC operating within the Utility's territory and who now wish to establish their service with the CLC Reseller, newly subscribe to Local Exchange Service and also subscribe to one of the following feature packages: uSelectSM 3, uSelectSM 6, 2-Line uSelectSM 3, and 2-Line uSelectSM 6, the CLC Reseller will qualify for:

(a) a waiver of the service charge for the installation of each new Local Exchange Service line, as stated in Schedule Cal.P.U.C. No. 175-T, Section 18.13.4,A, for Local Exchange Service, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.6.2,

and

(b) a waiver of the service charge to add the selected feature package as stated in Schedule Cal.P.U.C. No. 175-T, Section 18.13.4,B, and described in Schedule Cal.P.U.C. No. 175-T, Section 18.5.1,(E)(3)(a).

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.4 Residence Service Charges

(A) Individual Access Lines

New and additional local and extended area service charges, each line

	<u>Service Charge</u>
- Individual flat rate residence service	\$ 27.40 (I)
- Individual measured rate residence service	27.40 (I)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.4 Residence Service Charges (Cont'd)

	<u>Service Charge</u>
(B) <u>Custom Calling Services</u> (Individual line residence services only)	
New or change, per line	
- Residence	\$ 3.94 (I)
(C) <u>Number Services</u>	
Each Personalized telephone number	
- Residence	7.89 (I)
(D) <u>Special Billing - All Services</u>	
(1) Record Conversion Charge, each line	
- Residence	3.94 (I)
- Personal ISDN	5.52 (I)
(2) Special Billing arrangement for access line, each account	
- All services, Residence	3.94 (I)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.4 Residence Service Charges Cont'd)

(E) Late Payment Charge - All Services

Each account
1.5 percent on an unpaid live balance.

(F) Move, Change, Rearrangement or Modification of Access Line And Other Miscellaneous Charges, All Services Each Line

	<u>Service Charge</u>
(1) Change class, type or grade of service	
- Residence	\$ 11.83 (I)
(2) Change between services	
- Residence	RR ¹
(3) Change telephone number by CLC Reseller request	
- Residence	15.77 (I)

NOTE 1: New Service charge.

Continued

(D)

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.4 Residence Service Charges (Cont'd)

(F) Move, Change, Rearrangement or Modification of Access Line And Other Miscellaneous Charges, All Services Each Line (Cont'd)

	<u>Service Charge</u>
(4) Central office modification of line, including Hunting	
- Residence	\$ 15.77 (I)
(5) Other change charge	
- Residence	RR ¹
(6) Change location of CLC Reseller end user service to a different premises within the same building or continuous property when all of the following conditions are met:	
(a) No premises work is performed by the Utility,	
(b) No central office work is performed by the Utility, and	
(c) No facility design work is performed by the Utility.	
- Residence	NO

NOTE 1: Labor.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.4 Residence Service Charges (Cont'd)

(F) Move, Change, Rearrangement or Modification of Access Line And Other Miscellaneous Charges, All Services Each Line (Cont'd)

	<u>Service Charge</u>
(7) Wiring Cable or SNI at the Utility's local loop demarcation point	
- Install, rearrange, change, reterminate, move or remove network terminating wire or cable	RR ¹
- Install, rearrange, change, reterminate, activate, move or remove standard network interface or additional terminations of existing access lines	RR ¹
(8) <u>Suspend Service</u>	
- Residence	\$ 15.77 (I)
(G) <u>In-Place Connection Charges</u>	
- Each line reconnected at the Utility's local loop demarcation point	RR ²

NOTE 1: Labor charges in (I) following apply.

NOTE 2: New service charge in (A) preceding applies.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.4 Residence Service Charges (Cont'd)

(H) Labor Charge *,@,#

	<u>Labor Charge</u>		
	<u>Sched.1</u>	<u>Sched. 2</u>	<u>Sched. 3</u>
(1) Initial work charge			
- First 15 minutes or fraction thereof billable work at or on the customer premises#	\$27.60(I)	\$31.54(I)	\$35.48(I)
(2) Additional work charge			
- Each additional 15 minutes or fraction thereof of billable work at or on the premises	9.46(I)	11.04(I)	12.62(I)

Schedule 1 is applicable to billable work performed during the Utility's work day and work week as defined by the Utility.

Schedule 2 is applicable to billable work performed at the CLC Reseller's request outside the Utility's work day and work week except Sundays and Holidays.

Schedule 3 is applicable to billable work performed on Sundays and holidays observed by the Utility.

* Labor charges apply to billable work performed for the CLC Reseller's by the Utility or a Utility representative at the CLC Reseller's request and not covered by other charges. The labor charge includes work preparation, actual work and cleanup. Billable time begins with the customer notification at the CLC Reseller end user work site.

@ Charges for equipment and service charges as shown in this and other tariff schedules may be applicable in addition to the labor charge.

A visit charge in lieu of the initial premises work charge is applicable for exchange services where a premises visit is made and service trouble is isolated to the CLC Reseller's end user's side of the demarcation point. Refer to J. following.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.4 Residence Service Charges (Cont'd)

	<u>USOC</u>	<u>Service Charge</u>	
(I) <u>Visit Charges</u>			
- Trouble Isolation to the end user's side of the demarcation point [#]			(T)
- Residence	PVR	\$ 45.00 (I)	
(J) <u>Reserved**</u>			(T)
			(D)
(K) <u>Directory Assistance Allowance</u>	<u>Allowance</u>	<u>Charge*</u>	
- Residence each line	3	\$.38	

* Charge Applicable To Each Call Over The Allowance.

(D)
 (D)
 (N)
 (N)

Inside Wire is exempt from the resale discount and the billing surcharge.

** Deleted material per FCC Decision CC Docket 94-129.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.13 Charges for Access Lines, Miscellaneous Services, Labor and Service Enhancements (Cont'd)

18.13.4 Residence Service Charges (Cont'd)

(L) Remote Call Forwarding (RCF)

	<u>SERVICE CHARGE</u>	
(1) First network access line equipped		
- one or more paths	\$3.94	
(2) Each subsequent network line equipped		
- one or more paths	3.94	
(3) Other change (including number change)		
- Residence	3.94	
	<u>Monthly Rate</u>	(D)
(M) <u>Nonpublished Service</u>	\$.23	(N)
- Each service		(N)
(N) <u>Reserved</u>		

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.14 Telephone Answering Service*

(A) General

(1) Description

Telephone Answering Service consists of telephone answering facilities and services furnished to CLC Reseller end users engaged in the telephone answering service business and to those CLC Reseller end users (clients) who desire service arrangements whereby their incoming calls may be answered for them. Available where facilities and operating conditions permit.

(2) Regulations

- (a) All Resale Telephone Answering service lines will be terminated at the Utility's local loop demarcation point. Wire on the clients of the Telephone Answering Service side of the local loop demarcation point that terminates a Telephone Answering Service line on the CLC Reseller end users premises, is the CLC Reseller's responsibility. ®

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule CAL.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

® For the purposes of computing basic termination charges the last equipment installed shall be considered to be the first equipment removed.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

(A) General (Cont'd)

(2) Regulations (Cont'd)

(b) Basic Termination Charges - Concentrator-Identifier Equipment-Occasional Service Equipment

(i) The Utility has the option of entering into either of the arrangements listed (Deferred and/or Initial Payment Arrangement) with respect to payment of the basic termination charges:

- Deferred Payment Arrangement

Utility may enter into an arrangement requiring that if at any time during the five-year period following the installation of concentrator-identifier equipment or occasional service equipment, such equipment is permanently disconnected as a result of a request of the CLC Reseller or disconnection of CLC Reseller or its end user's telephone service in accordance with Utility's applicable tariffs, the CLC Reseller shall pay to Utility upon demand, the basic termination charge specified in 18.14,5(B) following, less a credit of one-sixtieth (1/60) of said charge for each month between the date on which said equipment was installed and the date on which it was so disconnected.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule CAL.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

@ For the purposes of computing basic termination charges the last equipment installed shall be considered to be the first equipment removed.

Material omitted now on Sheet 1335 through 1360.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

(A) General (Cont'd)

(2) Regulations (Cont'd)

(b) Basic Termination Charges - Concentrator-Identifier Equipment-Occasional Service Equipment (Cont'd)

(i) The Utility has the option of entering into either of the arrangements listed (Deferred and/or Initial Payment Arrangement) with respect to payment of the basic termination charges:@ (Cont'd)

- Deferred Payment Arrangement (Cont'd)

Supersedure

The CLC Reseller shall not be required to pay to Utility said basic termination charge if, at any time during the aforesaid five-year period, the telephone service is superseded by a Telephone Answering Service applicant in accordance with Utility's applicable tariffs.

The unexpired amount of the original basic termination charge will be established as the basic termination charge in connection with the equipment to be furnished to the applicant superseding the service.

The Utility has the option of applying either the deferred or the initial payment arrangement with respect to payment of the basic termination charge.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

@ For the purposes of computing basic termination charges the last equipment installed shall be considered to be the first equipment removed.

Material omitted now on Sheet 1361.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

(A) General (Cont'd)

(2) Regulations (Cont'd)

(b) Basic Termination Charges - Concentrator-Identifier Equipment-Occasional Service Equipment (Cont'd)

(i) The Utility has the option of entering into either of the arrangements listed (Deferred and/or Initial Payment Arrangement) with respect to payment of the basic termination charges:@
(Cont'd)

- Initial Payment Arrangement

The Utility may require the CLC Reseller to make an initial payment in advance of the installation of concentrator-identifier equipment or occasional service equipment, of an amount equal to the basic termination charge specified in 18.14.5,(B) following.

One-sixtieth (1/60) of the amount of this initial payment will be refunded by the Utility to the CLC Reseller for each month, not to exceed sixty, that the equipment remains in service and the CLC Reseller complies with Utility's applicable tariffs.

Interest at the rate of six percent (6%) per annum will be paid by the Utility on the amount of the unrefunded balance at each date the refund is computed.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2 ,A4. Pending approval of Advice Letter No. 18408.

@ For the purposes of computing basic termination charges the last equipment installed shall be considered to be the first equipment removed.

Material omitted now on Sheet 1362.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

(A) General (Cont'd)

(2) Regulations (Cont'd)

(b) Basic Termination Charges - Concentrator-Identifier Equipment-Occasional Service Equipment (Cont'd)

(i) The Utility has the option of entering into either of the arrangements listed (Deferred and/or Initial Payment Arrangement) with respect to payment of the basic termination charges:@
(Cont'd)

- Initial Payment Arrangement (Cont'd)

Supersedure

If, at any time during the five year period following the installation of the equipment, said telephone service is superseded by another applicant in accordance with Utility's applicable tariffs, the portion of the initial payment held for refund will be refunded by the Utility in full with interest to the outgoing CLC Reseller.

The amount of the initial payment so refunded, less interest, will be established as the basic termination charge in connection with the equipment to be furnished to the applicant superseding the service.

The Utility has the option of applying either the deferred or the initial payment arrangement with respect to payment of the basic termination charge.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

@ For the purposes of computing basic termination charges the last equipment installed shall be considered to be the first equipment removed.

Material omitted now on Sheet 1363.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

(A) General (Cont'd)

(2) Regulations (Cont'd)

(b) Basic Termination Charges - Concentrator-Identifier Equipment-Occasional Service Equipment (Cont'd)

(ii) When concentrator-identifier or occasional service equipment is disconnected, the basic termination charge applied is that applicable to the latest equipment installed. This treatment applies regardless of which equipment is actually disconnected, except:

- When a CLC Reseller's end user has concentrator units installed in more than one central office, the basic termination charge treatment is confined to that central office from which a concentrator unit is being disconnected. In such cases, if a basic termination charge is to be applied to an identifier unit, it is that of the identifier unit associated with the concentrator unit to which the basic termination charge applies.
- When a CLC Reseller's end user has occasional service units installed in more than one exchange, or, where an exchange is divided into district areas, more than one district area, the rate treatment is confined to that exchange or district area from which the occasional service unit is being disconnected.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

Material omitted now on Sheet 1364.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.1 Secretarial Answering Service

(A) Description

Secretarial Answering Service is a service employing an extension of:

- (1) A Resale individual access line, trunk line, PBX station, Centrex primary station, Airport Intercommunicating Service mechanized primary station or night service equipment line from client's primary service, terminated, as set forth in 18.14,(A)(2)(a) preceding, on telephone answering equipment or
- (2) A Resale individual access line, Centrex-Central Office location, primary station, night connected listed directory number of a Centrex-Central Office location, Airport Intercommunicating Service trunk line or PBX trunk line from a client's primary service, terminated, as set forth in 18.14,(A)(2)(a), preceding, on a concentrator unit or
- (3) A Resale individual access line from a client's primary service, terminated as set forth in 18.14,(A)(2)(a) preceding, on an occasional service unit.

(B) Regulations

(1) General

- (a) Secretarial line service is furnished for the sole purpose of enabling the telephone answering service to answer incoming calls of the the CLC Reseller end user. Such lines are equipped to prevent outgoing calls.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

Material omitted now on Sheet 1365.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.1 Secretarial Answering Service (Cont'd)

(B) Regulations (Cont'd)

(1) General (Cont'd)

(b) Secretarial line service is not offered for:

(i) Outgoing exchange or toll calls or

(ii) Intercommunication between the secretarial line and the telephone answering equipment.

(c) Secretarial line service is billed to the CLC Reseller

(2) Same Customer

(a) The following secretarial line services will be furnished to the Utility's local loop demarcation point, as set forth in 18.14,(A)(2)(a) preceding.

(i) A secretarial line extension terminated on telephone answering equipment or a concentrator unit, provided that:

- Different customer secretarial line or answering line services where offered are also terminated on the telephone answering equipment, and

- No joint user service is furnished in connection with the same CLC Reseller end user's primary service from which the secretarial line is extended.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.
Material omitted now on Sheet 1366.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.1 Secretarial Answering Service (Cont'd)

(B) Regulations (Cont'd)

(3) Different Customer

The following secretarial line services will be furnished to CLC Resellers for use of its end users.

(a) A secretarial line extension of a Resale individual access line, trunk line, PBX station, Centrex primary station, Airport Intercommunicating Service mechanized primary station, or night service equipment line from a primary service, terminated on Utility or customer-provided telephone answering equipment.

(b) A secretarial line extension of a Resale individual access or trunk line from a primary service, terminated on a Utility or customer-provided concentrator unit.

Such secretarial line extensions will be furnished from primary services which are served from the central office building in which the concentrator unit is located. Subject to facility and operating limitations, such secretarial line extensions will also be furnished from primary services served from central office buildings other than that in which the concentrator unit is located when such primary services are within the same exchange area or in a contiguous exchange area.

(c) A secretarial line extension from a Resale primary service which is directly terminated on an occasional service unit located in the exchange from which the primary service is served, or in the case of an exchange divided into district areas, located in the district area from which the CLC Reseller's end user's primary service is served.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.1 Secretarial Answering Service (Cont'd)

(C) Rates and Charges

(1) Secretarial line extension of a CLC Reseller end user's primary service for use with nonconcentrator equipment:

(a) Within the same building

	<u>USOC</u>	<u>Monthly Rate Measured</u>	<u>Nonrecurring Charge</u>	
(i) <u>Individual party line</u>				(T)
- Each line	EXS	\$.23 (R)	\$98.55 (I)	
- Each line	EXSNF	.23 (R)	98.55 (I)	
for use with Customer-Provided equipment				
(ii) <u>Trunk line</u>				
- For use with Customer- Provided equipment	EXSNF	.23 (R)	98.55 (I)	
- Extended from a Centrex listed number trunk	RJYTK	.23 (R)		
- Extended from a PBX trunk	EXSTK	.23 (R)	98.55 (I)	
- Extended from a PBX trunk for use with 4 line concentrator	EX4TK	.23 (R)	98.55 (I)	
- Extended from a PBX trunk for use with 6 line concentrator	S6TTK	.23 (R)	98.55 (I)	

(D)
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 (D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.1 Secretarial Answering Service (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Secretarial line extension of a CLC Reseller end user's primary service for use with nonconcentrator equipment:
 (Cont'd)

(a) Within the same building (Cont'd)

	<u>USOC</u>	<u>Monthly Rate Measured</u>	<u>Nonrecurring Charge</u>
(iii) <u>PBX station line for use with</u>			
- Customer-Provided equipment	EXSPB	\$.23	\$98.55 (I)
- TAEQ-manual service	EXSST	.23	98.55
- TAEQ-dial service	EXSSU	.23	98.55
- TAEQ-modular dial line	EXSSV	.23	98.55 (I)
(iv) <u>Centrex primary station for use with</u>			
- Customer-Provided equipment	RJYNF	.23	98.55 (I)
- TAEQ equipment	RJYST	.23	98.55 (I)
(v) <u>Airport Intercommunicating Service mechanized primary station line</u>			
- Centrex station for use with TAEQ	RJYST	1.15 (I)	98.55 (I)
- Centrex listed number trunk for use with Customer-Provided equipment	RJYTK	1.15 (I)	98.55 (I)

(D)
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 (D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd) (T)

18.14.1 Secretarial Answering Service (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Secretarial line extension of a CLC Reseller end user's primary service for use with nonconcentrator equipment:
 (Cont'd)

	<u>USOC</u>	<u>Monthly Rate Measured</u>	<u>Nonrecurring Charge</u>
(a) <u>Within the same building</u> (Cont'd)			
Night service equipment line			
- Each line	2AX	\$.23	\$98.55 (I)

(b) In different buildings:

Rate and USOC shown in preceding, plus Secretarial line service mileage rates shown in 18.6, preceding.

(2) Secretarial line extension of a CLC Reseller end user's primary service for use with concentrator equipment:

	<u>USOC</u>	<u>Monthly Rate Measured</u>	<u>Nonrecurring Charge</u>	<u>Multiple Wire Center</u>
(a) <u>Individual for use with</u>				
- Customer-Provided equipment	EXSNF	\$.23	\$98.55 (I)	\$291.72 (I)
- 4 line concentrator	EX4	.23	98.55 (I)	291.72 (I)
- 6 line concentrator	S6T	.23	98.55 (I)	291.72 (I)

(D)
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 (D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.1 Secretarial Answering Service (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Secretarial line extension of a CLC Reseller end user's primary service for use with concentrator equipment:
 (Cont'd)

			<u>Nonrecurring</u> <u>Charge</u>		
		<u>Monthly Rate</u>	<u>Same Wire</u>	<u>Multiple</u>	
	<u>USOC</u>	<u>Measured</u>	<u>Center</u>	<u>Wire</u>	<u>Center</u>
(b) <u>PBX trunk line</u> [@] <u>for</u> <u>use with</u>					
- Customer-Provided equipment	EXSNF	\$.23	\$98.55 (I)	\$291.72 (I)	
- 4 line concentrator	EX4TK	.23	98.55 (I)	291.72 (I)	
- 6 line concentrator	S6TTK	.23	98.55 (I)	291.72 (I)	
(c) <u>Centrex central office</u> <u>location primary station</u> <u>line* for use with</u>					
- Customer-Provided equipment	RJYNF	.23	98.55 (I)	291.72 (I)	
- Concentrator	W3W	.23	98.55 (I)	291.72 (I)	
- 6 line concentrator	W6W	.23	98.55 (I)	291.72 (I)	
(d) <u>Centrex central office</u> <u>location night service</u> <u>line* for use with</u>					
- Concentrator	W3W	.23	98.55 (I)	291.72 (I)	
- 6 line concentrator	W6W	.23	98.55 (I)	291.72 (I)	

(D)
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 (D)

@ Plus secretarial line service mileage rates shown in 18.6, preceding.
 Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.1 Secretarial Answering Service (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Secretarial line extension of a CLC Reseller end user's primary service for use with concentrator equipment:
 (Cont'd)

			<u>Nonrecurring Charge</u>	
		<u>Monthly Rate</u>	<u>Same Wire Center</u>	<u>Multiple Wire Center</u>
	<u>USOC</u>	<u>Measured</u>		
(e) <u>Airport Intercommunicating Service trunk line# for use with</u>				
- Concentrator	W3W	None	\$98.55 (I)	\$291.72 (I)
- 6 line concentrator	W6W	None	98.55 (I)	291.72 (I)

(3) Secretarial line extension of a CLC Reseller's end users primary service for use with an occasional service unit:@

	<u>USOC</u>	<u>Monthly Rate Measured</u>	<u>Nonrecurring Charge</u>
- Individual line	A9U	\$.55	\$98.55 (I)

(D)
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 (D)

@ See B.2 and B.3 preceding, covering the regulations under which different customer secretarial lines will be furnished and the regulations under which certain same customer secretarial lines may be furnished.

Plus secretarial line service mileage rates shown in 18.6, preceding.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.2 Occasional Service

(A) Description

Occasional Service is a special equipment installation that enables a telephone answering bureau to provide answering service on a part-time basis. The equipment is installed in the central office and can handle up to 100 secretarial lines. The bureau can order as many of these units as it needs. Each unit is connected to the bureau switchboard by a maximum of 10 occasional-service lines. By dialing predetermined codes, the bureau can establish temporary service connections, so it may answer client lines on a part-time or occasional basis.

(B) Regulations

- (1) Occasional Service equipment will be furnished in connection with cord-operated equipment where rotary dial operation is used, or where a rotary dial telephone instrument is provided as shown in (5) following.
- (2) An Occasional Service unit will be installed in a central office in the same exchange, or where an exchange is divided into district areas, the same district area, as the associated cord-operated equipment. Where facilities and operating conditions permit, an occasional service unit may be installed in a different exchange or district area from the associated cord-operated equipment
- (3) An Occasional Service unit will be connected to the associated cord-operated equipment with a minimum of two and a maximum of ten occasional service lines.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.2 Occasional Service (Cont'd)

(B) Regulations (Cont'd)

- (4) A maximum of 100 secretarial lines may be connected to an occasional service unit.
- (5) One signal channel is required for each occasional service unit to control the connection of any associated secretarial line to any associated occasional service line. Monthly rates for channel terminations, rates for mileage measurements for channels and for interdistrict area channels as specified for Metallic[®] Services shown in rates and charges, following. The occasional service unit shall be considered as one termination for the purpose of mileage measurement and the application of rates and charges for the signal channel. At the CLC Reseller end user's premises the signal channel will be terminated at the Utility's local loop demarcation point.
- (6) Occasional Service lines will be terminated at the Utility's local loop demarcation point. Connections of telephone answering equipment located on a premises of the Telephone Answering Service client are the CLC Reseller responsibility.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

@ Limited offering Service - Provided only to existing customers and services working as of January 1, 1995. See General Regulations, Section 7.5.2.4.4(c). Existing Service arrangements will be maintained up to and including the Utility's local loop demarcation point. Work activity beyond the Utility's local loop demarcation point is the responsibility of the customer at the customer's expense.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.2 Occasional Service (Cont'd)

(C) Rates and Charges

(1) Occasional service equipment

(a) Occasional service unit equipped for terminating 100 or less secretarial lines:[@]

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Basic Termination Charge</u>
- Each unit	A9Q	\$11.83 (I)	\$291.72 (I)	\$354.79 (I)

(2) Occasional service line terminated on cord-operated equipment located in:

(a) Same exchange or same district area

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
- Each occasional service line Each concentrator-identifier line	A9R	\$ 1.42 (I)	\$ 29.56 (I)
- C.O.-Termination	NA	2.37 (I)	None
- C.U.-Termination	NA	2.37 (I)	None

(D)
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 (D)

@ See Regulations in 18.14 (A)(2) preceding.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.2 Occasional Service (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Occasional service line terminated on cord-operated equipment located in: (Cont'd)

(b) Contiguous exchange

	<u>USOC</u>	<u>Monthly Rate Measured</u>	<u>Nonrecurring Charge</u>
- Each occasional service line	A9R	\$ 1.42 (I)	\$29.56 (I)
Each concentrator-identifier line			
- C.O.-Termination	1LJJY	6.39 (I)	544.02 (I)
- C.U.-Termination	1LJKY	6.39 (I)	583.43 (I)
- Each 1/4 mile or fraction thereof#	1LJJU	.63 (I)	None

Plus rates and charges for Metallic[®] Service as shown below:

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$2.44(I)	\$2.92(I)

(D)
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 (D)

@ Limited offering Service - Provided only to existing customers and services working as of January 1, 1995. See General Regulations, Section 7.5.2.1.4(c). Existing Service arrangements will be maintained up to and including the Utility's local loop demarcation point. Work activity beyond the Utility's local loop demarcation point is the responsibility of the customer at the customer's expense.

Mileage charges are applied to the airline distance measured between the rate center of the exchange in which the cord-operated equipment is located and the rate center of the different exchange to be served by the occasional service unit.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd) (T)

18.14.2 Occasional Service (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Occasional service line terminated on cord-operated equipment located in: (Cont'd)

(c) Same exchange - different district area

	<u>USOC</u>	<u>Monthly Rate Measured</u>	<u>Nonrecurring Charge</u>
- Each occasional service line Each concentrator- identifier line	A9R	\$1.42 (I)	\$ 29.56 (I)
- C.O.-Termination	1LJJY	6.39 (I)	544.02
- C.U.-Termination	1LJKY	6.39 (I)	583.43 (I)
- Each 1/4 mile or fraction thereof#	1LJKR	.63	None

Plus rates and charges for
 Metallic[@] Service as shown
 below:

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$2.44 (I)	\$2.92 (I)

(D)
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 (D)

Mileage charges are applied to the airline distance measured between the rate center of the exchange in which the cord-operated equipment is located and the rate center of the different exchange to be served by the occasional service unit.

@ Limited offering Service - Provided only to existing customers and services working as of January 1, 1995. See General Regulations, Section 7.5.2.1.4(c). Existing Service arrangements will be maintained up to and including the Utility's local loop demarcation point. Work activity beyond the Utility's local loop demarcation point is the responsibility of the customer at the customer's expense.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.2 Occasional Service (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Occasional service line terminated on cord-operated equipment located in: (Cont'd)

(d) Noncontiguous exchange

	<u>USOC</u>	<u>Monthly Rate MEASURED</u>	<u>Nonrecurring CHARGE</u>
- Each occasional service line Each concentrator- identifier line	A9R	\$ 1.42 (I)	\$ 29.56 (I)
- C.O.-Termination	1LJJY	6.39 (I)	542.02 (I)
- C.U.-Termination	1LJKY	6.39 (I)	583.43 (I)
- Each mile or fraction thereof	1LJJ4f	7.98 (I)	None

Plus rates and charges for
 Metallic[@] Service as shown
 below:

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$2.44(I)	\$2.92 (I)

(D)
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 (D)

@ Limited offering Service - Provided only to existing customers and services working as of January 1, 1995. See General Regulations, Section 7.5.2.1.4(c). Existing Service arrangements will be maintained up to and including the Utility's local loop demarcation point. Work activity beyond the Utility's local loop demarcation point is the responsibility of the customer at the customer's expense.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.2 Occasional Service (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Occasional service line terminated on cord-operated equipment located in: (Cont'd)

(e) Suburban Area

	<u>USOC</u>	<u>Monthly Rate Measured</u>	<u>Nonrecurring Charge</u>
- Each occasional service line Each concentrator- identifier line	A9R	\$ 1.42 (I)	\$ 29.56 (I)
- C.O.-Termination	1LJJY	6.39 (I)	544.02 (I)
- C.U.-Termination	1LJKY	6.39 (I)	583.43 (I)

Plus rates and charges for
 Metallic[®] Service as shown
 below:

<u>Channel Mileage</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands			
0		None	None
Over 0	1L5XX	\$2.44(I)	\$2.92(I)

(D)
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 (D)

@ Limited offering Service - Provided only to existing customers and services working as of January 1, 1995. See General Regulations, Section 7.5.2.1.4(c). Existing Service arrangements will be maintained up to and including the Utility's local loop demarcation point. Work activity beyond the Utility's local loop demarcation point is the responsibility of the customer at the customer's expense.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.3 Concentrator-Identifier Service

(A) Concentrator-Identifier Lines

(1) Description

Resale Concentrator-identifier lines connect the concentrator unit with its associated identifier unit for the transmission of incoming calls to the answering bureau who is an end user of the CLC Reseller.

(2) Regulations

(a) Resale Concentrator-identifier lines are provided from the Utility's central office for use with Utility or CLC Reseller end user's Customer-provided concentrator-identifier systems.

(b) The exchange the concentrator is to serve is designated by the CLC Reseller.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.3 Concentrator-Identifier Service (Cont'd)

(A) Concentrator-Identifier Lines (Cont'd)

(3) Rates and Charges

(a) Each concentrator-identifier line terminated on an identifier unit located in base rate area:#

	<u>USOC</u>	<u>Monthly Rate Measured</u>	<u>Nonrecurring Charge</u>
(i) <u>Same exchange and same district area Each concentrator-identifier line</u>			
- C.O.-Termination	1LJY	\$6.39 (I)	\$544.02 (I)
- C.U.-Termination	1LJKY	6.39 (I)	583.43 (I)
(ii) <u>Contiguous exchange Each concentrator identifier line</u>			
- C.O.-Termination	1LJY	6.39 (I)	544.02 (I)
- C.U.-Termination	1LJKY	6.39 (I)	583.43 (I)
- Each 1/4 mile or fraction thereof [@]	1LJJU	.63 (I)	None

(D)
 |
 (D)

@ Mileage charges are applied to the airline distance measured between the rate center of the district area or exchange in which the identifier unit is located and the rate center of the different exchange or district area to be served by the concentrator unit.
 # See 2.b. preceding.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.3 Concentrator-Identifier Service (Cont'd)

(A) Concentrator-Identifier Lines (Cont'd)

(3) Rates and Charges (Cont'd)

(a) Each concentrator-identifier line terminated on an identifier unit located in base rate area:#

	<u>USOC</u>	<u>Monthly Rate Measured</u>	<u>Nonrecurring Charge</u>
(iii) <u>Same exchange, different district area</u>			
Each concentrator-identifier line			
- C.O.-Termination	1LJJY	\$ 6.39 (I)	\$544.02 (I)
- C.U.-Termination	1LJKY	6.39 (I)	583.43 (I)
- Each 1/4 mile or fraction thereof [@]			
	1LJKR	.63 (I)	None
(iv) <u>Noncontiguous exchange</u>			
Each concentrator-identifier line			
- C.O.-Termination	1LJJY	6.39 (I)	544.02 (I)
- C.U.-Termination	1LJKY	6.39 (I)	583.43 (I)
- Each mile or fraction thereof [#]			
	1LJJ4	7.98 (I)	None

(D)
 |
 (D)

@ Mileage charges are applied to the airline distance measured between the rate center of the district area or exchange in which the identifier unit is located and the rate center of the different exchange or district area to be served by the concentrator unit.

See 2.b. preceding.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd) (T)

18.14.3 Concentrator-Identifier Service (Cont'd)

(A) Concentrator-Identifier Lines (Cont'd)

(3) Rates and Charges

(b) Each concentrator-identifier line terminated on an identifier unit located in suburban area:

	<u>USOC</u>	<u>Monthly Rate Measured</u>	<u>Nonrecurring Charge</u>
<u>Each concentrator- identifier line</u>			
- C.O.-Termination	1LJJY	\$6.39 (I)	\$544.02 (I)
- C.U.-Termination	1LJKY	6.39 (I)	583.43 (I)

(D)
 |
 (D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.3 Concentrator-Identifier Service (Cont'd)

(B) Concentrator-Identifier Equipment

(1) Description

Concentrator-identifier equipment provides CLC Reseller end users with an economical means of furnishing answering line service to clients.

(2) Regulations

(a) Concentrator-identifier equipment

(i) Concentrator-identifier equipment will be furnished only in connection with cord-operated answering equipment and, where furnished between noncontiguous exchanges, only where facilities and operating conditions permit.

(ii) Each system will consist of one concentrator unit and one identifier unit with a minimum of two and a maximum of four concentrator-identifier lines between the units on systems installed before August 17, 1964. Systems installed on or after August 17, 1964 will have a minimum of two and maximum of six concentrator-identifier lines between units. Where either system is furnished between noncontiguous exchanges, the minimum number of such lines is three.

Changes from four-line capacity to six-line capacity will be made in accordance with (B)(d) and (e) following.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.3 Concentrator-Identifier Service (Cont'd)

(B) Concentrator-Identifier Equipment (Cont'd)

(2) Regulations (Cont'd)

(a) Concentrator-identifier equipment (Cont'd)

- (iii) Concentrator-identifier equipment will be furnished only so long as it is employed to provide answering service arrangements for the exchange (or district area of an exchange divided into district areas) which has been designated by the CLC Reseller to be served by the concentrator unit.

The identifier unit of the system will be located on the premises of the CLC Reseller end user of the cord-operated answering equipment.

The concentrator unit will be located (1) in a central office building normally serving CLC Reseller end user's primary services in an exchange designated by the CLC Reseller, or (2) in the case of an exchange divided into district areas, in a central office building normally serving CLC Reseller end user's primary services in a district area designated by the CLC Reseller.

On and after June 16, 1982, the nonESS version of 1A concentrator-identifier equipment is not regularly offered for new installations of or additions to existing installations, but will be furnished when and as such equipment on hand becomes available for reuse.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.3 Concentrator-Identifier Service (Cont'd)

(B) Concentrator-Identifier Equipment (Cont'd)

(2) Regulations (Cont'd)

(b) Concentrator-identifier equipment - involving local exchange carrier exchanges.

(i) Concentrator-identifier equipment will be furnished between exchanges of the Utility and local exchange carrier exchanges where tariffs, facilities and operating conditions permit.

(ii) Rates, charges and regulations applicable to the identifier unit and the concentrator-identifier lines will be those of the Utility who provides the identifier. Rates, charges and regulations applicable to the concentrator unit, including services terminated on that concentrator unit, except concentrator-identifier lines, will be those of the Utility who provides the concentrator unit.

(c) Lines from an identifier unit

Lines from an identifier unit terminated on telephone answering equipment may be connected to telephone answering equipment stations located on a premises of the CLC Reseller end user's of the answering equipment.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.3 Concentrator-Identifier Service (Cont'd)

(B) Concentrator-Identifier Equipment (Cont'd)

(3) Rates and Charges

(a) Systems installed before August 17, 1964 - equipped for terminating 100 or less secretarial lines or answering lines:@

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Basic Termination Charge</u>
- Each system	ST5	\$97.57 (I)	NO	NO
- Concentrator unit	None	None	\$307.48 (I)	\$1,430.99 (I)
- Identifier unit	None	None	165.57 (I)	792.37 (I)

Where the concentrator unit is designated by the CLC Reseller to serve an exchange (or a district area of an exchange divided into district areas) which exchange is not contiguous to the exchange in which the identifier is located, the CLC Reseller will also be billed a monthly minimum rate of \$117.03. A reduction of \$2.49 will be allowed each month against this minimum charge for each secretarial line or business answering line, not to exceed a combined total of 47 lines, which is terminated on the concentrator for the month involved.

(D)
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 (D)

@ See Section 18.14, (A)(2)(b) preceding.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.3 Concentrator-Identifier Service (Cont'd)

(B) Concentrator-Identifier Equipment (Cont'd)

(3) Rates and Charges (Cont'd)

(b) Systems changed to six-line capacity, or installed on or after August 17, 1964 - equipped for terminating 100 or less secretarial lines or answering lines:@

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Basic Termination Charge</u>
- Each system	SNU	\$130.09 (I)	None	None
- Concentrator unit	None	None	\$1,182.64(I)	\$2,365.28 (I)
- Identifier unit	None	None	709.58(I)	1,182.64 (I)

The CLC Reseller will also be billed a monthly minimum rate of \$119.52. A reduction of \$2.49 will be allowed each month against this minimum charge for each secretarial line or business answering line, not to exceed a combined total of 48 lines, which is terminated on the concentrator for the month involved.

(D)
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 (D)

@ See Section 18.14,(A)(2)(b) preceding.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd)

(T)

18.14.3 Concentrator-Identifier Service (Cont'd)

(B) Concentrator-Identifier Equipment (Cont'd)

(3) Rates and Charges (Cont'd)

(c) Systems in which either the concentrator or identifier is located in a local exchange carrier exchange:#

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Basic Termination Charge</u>
Identifier located in local exchange carrier exchange@ - Concentrator unit	FGO	\$118.27 (I)	\$946.11 (I)	\$2365.28 (I)
Concentrator located in local exchange carrier exchange - Identifier unit	FGP	102.50 (I)	591.32 (I)	1182.64 (I)

(D)
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 (D)

@ The CLC Reseller will be billed a monthly minimum rate of \$150.00. A reduction of \$3.00 will be allowed each month against this minimum charge for each secretarial line or business answering line, not to exceed a combined total of 50 lines, which is terminated on the concentrator for the month involved.

See Regulations in,18.14,3(B)(2)(b) preceding.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.4 Lines Terminated On Telephone Answering Equipment

(A) Description

Lines for use with telephone answering equipment are provided to the CLC Reseller for use by the telephone answering service in conducting its business and in the provision of telephone answering service to its clients.

(B) Regulations

All Resale Telephone Answering Service lines will be terminated at the Utility's local loop demarcation point. Wire on the clients of the Telephone Answering Service side of the local loop demarcation point that terminates a Telephone Answering Service line on the CLC Reseller end user's premises, is the CLC Reseller's responsibility.

(1) Trunk Line And Business Individual Line Service

Trunk lines and business individual lines for use with telephone answering equipment are provided solely for inward and outward central office calls in connection with the affairs of the CLC Reseller end user

Trunk lines terminated on cord-operated answering equipment may be connected to telephone answering equipment stations.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.4 Lines Terminated On Telephone Answering Equipment (Cont'd)

(B) Regulations (Cont'd)

(2) Answering Line Service

Resale Answering Line Service is furnished only to a CLC Reseller for use with telephone answering equipment.

Resale Answering Line Service is service employing a central office line for use with telephone answering equipment, and is designed to enable the telephone answering equipment to answer incoming calls.

Resale Answering lines terminated on cord-operated answering equipment may be connected to telephone answering equipment stations.

(3) Direct Inward Dialing Service

Resale Direct Inward Dialing (DID) will be provided at the rates, charges and regulations shown in 18.3 preceding for Private Branch Exchange Trunks, Direct Inward Dialing Service, for use with equipment with which it is compatible.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.4 Lines Terminated On Telephone Answering Equipment (Cont'd)

(B) Regulations (Cont'd)

(4) Tie Line Service

Resale Tie Line Service in connection with telephone answering service comprises a circuit between two cord-operated telephone answering equipment systems or between a cord-operated telephone answering equipment and a PBX system located in the same exchange area, and is furnished for two-point connections as follows:

- (a) Connection between any two stations connected to and on the same premises as the cord-operated telephone answering equipment or PBX switchboard in which the tie line terminates.
- (b) Connection of a single tie line (at either end but not both ends simultaneously) to a central office trunk line or, where facilities and operating conditions permit, to a full-period private line telephone service line or another tie line.

(5) Interexchange Channel

Resale Interexchange channel - interwire center private line telephone service is furnished for use with telephone answering service in accordance with 18.2.7 following.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.4 Lines Terminated On Telephone Answering Equipment (Cont'd)

(B) Regulations (Cont'd)

(5) Interexchange Channel (Cont'd)

Resale Interexchange channel - interwire center private line in connection with cord-operated telephone answering service comprises a circuit between two cord-operated telephone answering equipment systems or between a cord-operated telephone answering equipment system and a PBX system located in different exchange areas and is furnished for two-point connections as follows:

- (a) Connection between any two stations connected to and on the same premises as the cord-operated telephone answering equipment or PBX switchboard in which the private line terminates.
- (b) Connection of a single private line (at either end but not both ends simultaneously) to a central office trunk line or, where facilities and operating conditions permit, to a tie line or another full-period interexchange channel - interwire center private line.

(6) Reserved

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.4 Lines Terminated On Telephone Answering Equipment (Cont'd)

(B) Regulations (Cont'd)

(7) Directory Listings Alternate User Listings@

Directory listings and alternate user listings in connection with concentrator-identifier systems and lines terminated thereon will be furnished under the same rates and regulations as directory listings and alternate user listings, are furnished in connection with Type I and Type II telephone answering equipment and lines terminated thereon.

Directory listings in connection with lines terminated on a concentrator unit may include the address at which the associated identifier unit is located.

* Frozen/Grandfathered Telephone Answering Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A4. Pending approval of Advice Letter No. 18408.

@ See Section 9 preceding.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service* (Cont'd)

18.14.4 Lines Terminating On Telephone Answering Equipment
 (Cont'd)

(C) Rates and Charges

(1) Trunk Line Service - Same CLC Reseller End User Customer

Resale Trunk Line Service, furnished with telephone answering equipment is provided at the rates, charges and regulations from the following schedules:

<u>Title of Schedule</u>	<u>Schedule Cal. P.U.C. No.</u>
Private Branch Exchange Trunk Line Service	175-T,18.3
Foreign Exchange Service	175-T,18.6

(2) Business Individual Line Service - Same CLC Reseller End User Customer

Resale Business Individual Line Service, with or without Touch-Tone Calling Service, furnished with telephone answering key equipment is provided at the rates, charges and regulations from the following schedules:

<u>Title of Schedule</u>	<u>Schedule Cal. P.U.C. No.</u>
Local and Exchange Service	175-T,18.6
Foreign Exchange Service	175-T,18.6

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.14 Telephone Answering Service (Cont'd) (T)

18.14.4 Lines Terminating On Telephone Answering Equipment
 (Cont'd)

(C) Rates and Charges

(3) Answering Line Service - Different CLC Reseller End User
Customer

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Each Resale answering line [@] for use with:			
- Telephone answering equip- ment or a 4 line concen- trator [#]	7FL	RR	\$ 55.78 (R)
- 6 line concentrator [#]	7FL	RR	55.78 (R)

@ Regulations covering which secretarial lines will be furnished are contained in 18.14.1.(B)(2) preceding. For same customer and (B)(3) preceding, for different customer.

Rate applicable to Business Individual Line Service.

Continued

(D)
 |
 (D)

ACCESS SERVICE

- 18. Services for Resale (Cont'd) (N)
- 18.14 Telephone Answering Service (Cont'd)
- 18.14.5 Reserved (N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service (Cont'd)

18.14.5 Reserved

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service (Cont'd)

18.14.5 Reserved

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.14 Telephone Answering Service (Cont'd)

18.14.5 Reserved

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus

18.15.1 Description

Access Advantage Plus is a channelized (1.544 Mbps) high capacity facility equipped with B8ZS and ESF that delivers specific data and/or voice connecting services at DS0 levels. Access Advantage Plus can support up to 24 data and/or exchange voice channels. The facility is provided to the CLC Reseller's end user as point to point from the nearest digital cross connect-equipped serving wire center to the end user's premises. This service is only offered between end user premises and not a carrier point of presence.

If the channelized high capacity transport service will be used in connection with interstate traffic (greater than 10%),* the Access Advantage Plus transport must be provided and purchased from Pacific Bell Telephone Company's Tariff Federal Communications Commission No. 1, Section 33. Rules and regulations for the Access Transport Plus interstate transport is set forth in FCC No. 1, Section 33.

(N)
|
(N)

18.15.2 Regulations

- (A) Access Advantage Plus will be furnished within service areas when facilities and operating conditions permit and where technically feasible.
- (B) Access Advantage Plus will only be furnished as a business class of service.
- (C) All customer-provided equipment must be compatible with the technical specifications set forth in Schedule Cal.P.U.C. No. D6 for Access Advantage Plus.
- (D) Network channel interface and network channel codes are set forth in Sections 7.3 and 7.3.3 preceding.
- (E) In the event that the CLC Reseller end user's serving wire center is not equipped with digital cross connect capability and/or the frame relay port is not located in the central office that serves the CLC Reseller's end user, the Utility will route the traffic from the end user's serving wire center to the nearest wire center that contains the required digital cross connect capability and/or frame relay port.

* As set forth in FCC 1, Section 2.3.16(B).
Material omitted now on Sheet 1325.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

18.15.2 Regulations (Cont'd)

(F) Access Advantage Plus requires Utility-specific hubs and CLC reseller specific hubs are not allowed. (L)

(G) Only the following data services are available with Access Advantage Plus: (L)

- Advanced Digital Network service as set forth in Section 7.2.8 preceding.
- Voice Grade services, except for alarm, bridging, metallic, telegraph and WATTS services, as set forth in Section 7.2.3 preceding as long as such services are only offered between the CLC Reseller end user's designated premises.

(H) Only the following exchange voice services and features are available with Access Advantage Plus:

(1) Access Advantage Plus Individual/Multi-Line service as set forth in Section 18.6 preceding.

(2) Access Advantage Plus Private Branch Exchange Trunk Line Service as set forth in Section 18.3 preceding.

(3) Access Advantage Plus Direct-In-Dialing as set forth in 18.3.5 preceding.

(4) Access Advantage Plus Centrex service as set forth in 18.9 preceding. The following services will be provided with Access Advantage Plus service:

- Airport Intercommunication Service (AIS)
- Call Center Manager (CCM)
- CenPath
- Centrex Management Service (CMS/CCRS)
- Dormitory Service
- DMS - 100 Attendant Consoles
- Toll Access Trunk and Supertrunk

(L) Material formerly on Sheet 1324.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

18.15.2 Regulations (Cont'd)

(H) The following exchange voice services and features are not available with Access Advantage Plus: (Cont'd)

- Electronic Business Set (EBS)
- Message Waiting Lamp Indication
- Coin/COPT (Pay Phone Service (PPS))
- Farmer Lines
- ISDN
 - Centrex IS
 - Basic Rate ISDN

- Residence Service

- PBX Toll Access Trunks

(I) Additional engineering, additional labor and miscellaneous services set forth in Section 18.13 preceding may also apply.

(J) Acceptance testing as set forth in Section 7.1.8 preceding is applicable to Access Advantage Plus.

(K) Testing services as set forth in Section 13.3.5 preceding is applicable to Access Advantage Plus.

(L) Listing Regulations as set forth in Schedule Cal.P.U.C. No. A7 are applicable to the Exchange Voice services specified in (H) above.

(M) The following will not be provided with Access Advantage Plus: SONET Ring configuration, Bridging, and Network Reconfiguration Service.

(T)
(T)

(N) Shared Use Facilities is not allowed with Access Advantage Plus.

(O) Expanded Interconnection Service Cross Connect is not available for use in Access Advantage Plus.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

18.15.3 Rates and Charges

(A) Access Advantage Plus Transport

	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>	<u>USOC</u>
Month to Month	\$2075.00	\$435.75 (R)	TMEAA
<u>Term Pricing Plan</u>			
1 Year Rate Term Pricing Plan	830.00	415.00	FPAF1
2 Year Rate Term Pricing Plan	415.00 (I)	352.75 (R)	FPAF2
3 Year Rate Term Pricing Plan ^z	NONE	290.50	FPAF3

(B) Nonrecurring Charges

Access Advantage Plus Individual Line Business Service	33.20		1AS
Access Advantage Plus Multi-line Business Service	33.20		1MA
Access Advantage Plus PBX Trunks			
- Manual or combination trunk line	33.20		TMM
- Out only trunk line	33.20		TMR
- In only trunk line	33.20		TMX
Access Advantage Plus DID Trunks	33.20		TMC
Access Advantage Plus Centrex Station Line	33.20		RXG
Extension Line	33.20		RXQ

(D)
(D)

NOTE 2: Non-recurring charges for the installation of Access Advantage Plus
 under a 3 year term plan are waived.

z Correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges

(1) Access Advantage Plus Centrex

	<u>Monthly Rate</u>	<u>USOC</u>
Station Line	\$7.06 (I)	RXG
Extension Line	7.06 (I)	RXQ

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service

Access Advantage Plus is available in the exchanges listed below:

(T)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Agoura ¹	Extd.	\$4.71	\$4.71	\$6.62
- Alhambra ¹	Extd.	4.71	4.71	6.62
- Alleghany	Extd.	4.71	4.71	6.62
- Alta	Extd.	4.71	4.71	6.62
- Anaheim ¹	Extd.	4.71	4.71	6.62
- Anderson	Extd.	4.71	4.71	6.62
- Angels Camp	Extd.	4.71	4.71	6.62
- Annapolis	Local	4.71	4.71	6.62
- Antioch ¹	Extd.	4.71	4.71	6.62
- Aptos	Extd.	4.71	4.71	6.62
- Arcadia ¹	Extd.	4.71	4.71	6.62
- Arcata	Extd.	5.21	5.21	7.11
- Arlington ¹	Extd.	4.71	4.71	6.62
- Arroyo Grande	Extd.	7.00	7.00	8.90
- Arvin	Extd.	11.35	11.35	13.26
- Atascadero	Extd.	4.71	4.71	6.62
- Atwater	Extd.	4.71	4.71	6.62
- Auburn	Extd.			
- Main and North DAs		4.71	4.71	6.62
- Avalon	Local	4.71	4.71	6.62
- Avenal	Local	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX
 Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Baker	Local	\$ 4.71	\$4.71	\$6.62
Bakersfield				
- Main and South DAs	Extd.	5.21	5.21	7.11
- North DA	Local	4.71	4.71	6.62
- Bangor	Extd.	4.71	4.71	6.62
- Belvedere ¹	Extd.	4.71	4.71	6.62
- Benicia ¹	Extd.	4.71	4.71	6.62
- Ben Lomond	Extd.	4.71	4.71	6.62
- Beverly Hills ¹	Extd.	4.71	4.71	6.62
- Big Butte	Extd.	12.60	12.60	14.50
- Biggs	Extd.	4.71	4.71	6.62
- Big Sur	Extd.	23.35 (I)	23.35 (I)	25.25
- Bishop Ranch ¹	Extd.	4.71	4.71	6.62
- Blairsden	Extd.	4.71	4.71	6.62
- Blue Lake	Extd.	6.87	6.87	8.77
- Bodega Bay	Extd.	4.71	4.71	6.62
- Boonville	Extd.	8.03	8.03	9.94
- Borrego	Local	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX
 Trunks and DID Service (Cont'd)

<u>Exchange</u>		<u>Monthly Rates</u>		
		<u>Business Service</u>	<u>PBX</u>	<u>DID</u>
		<u>1AS/1MA</u>	<u>TMM/TMR/TMX</u>	<u>TMC</u>
- Boulder Creek	Extd.	\$ 8.03	\$8.03	\$9.94
- Bradley	Extd.	9.98	9.98	11.89
- Brawley	Extd.	6.87	6.87	8.77
- Glamis RIA	Extd.	6.87	6.87	8.77
- Brea ¹	Extd.	4.71	4.71	6.62
- Bridgeville	Extd.	4.71	4.71	6.62
- Buena Park ¹	Extd.	4.71	4.71	6.62
- Burbank ¹				
- Burbank and Sun Valley DAs	Extd.	4.71	4.71	6.62
- Burrel	Extd.	12.60	12.60	14.50
- Butte City	Extd.	4.71	4.71	6.62
- Calexico	Extd.	4.71	4.71	6.62
- Calipatria	Extd.	4.71	4.71	6.62
- Calistoga	Extd.	4.71	4.71	6.62
- Cambria	Local	4.71	4.71	6.62
- Campbell ¹	Extd.	4.71	4.71	6.62
- Campo	Local	4.71	4.71	6.62
- Camptonville	Extd.	4.71	4.71	6.62
- Canoga Park ¹	Extd.	4.71	4.71	6.62
- Capistrano Valley ¹	Extd.	4.71	4.71	6.62
- Carmel	Extd.	5.79	5.79	7.69
- Carmel Valley	Extd.	10.32 (R)	10.32 (R)	12.22 (R)
- Carrisa Plains	Local	4.71	4.71	6.62
- Caruthers	Extd.	8.03	8.03	9.94
- Castroville	Extd.	4.71	4.71	6.62
- Cayucos	Extd.	9.98	9.98	11.89
- Challenge	Local	4.71	4.71	6.62
- Chico	Local	4.71	4.71	6.62
- Chowchilla	Extd.	4.71	4.71	6.62
- Chualar	Extd.	4.71	4.71	6.62
- Chula Vista ¹	Extd.	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Clayton ¹	Extd.	\$ 4.71	\$4.71	\$6.62
- Clearlake Oaks	Local	4.71	4.71	6.62
- Cloverdale	Local	4.71	4.71	6.62
- Clovis	Extd.	4.71	4.71	6.62
- Coalinga	Local	4.71	4.71	6.62
- Cobb Mountain	Extd.	4.71	4.71	6.62
- Colton	Extd.	4.71	4.71	6.62
- Compton ¹	Extd.			
- Compton and Gardena DAs		4.71	4.71	6.62
- Concord ¹	Extd.	4.71	4.71	6.62
- Corning	Extd.	4.71	4.71	6.62
- Corona ¹	Extd.	4.71	4.71	6.62
- Coronado	Extd.	4.71	4.71	6.62
- Corte Madera ¹	Extd.	4.71	4.71	6.62
- Cottonwood	Extd.	8.03	8.03	9.94
- Coulterville	Local	4.71	4.71	6.62
- Crockett ¹	Extd.	4.71	4.71	6.62
- Crows Landing	Extd.	4.71	4.71	6.62
- Culver City ¹	Extd.	4.71	4.71	6.62
- Cypress ¹	Extd.	4.71	4.71	6.62
- Danville ¹	Extd.	4.71	4.71	6.62
- Davis	Extd.	4.71	4.71	6.62
- Death Valley	Local	4.71	4.71	6.62
- Emigrant Pass RIA		4.71	4.71	6.62
- Scotty's RIA		4.71	4.71	6.62
- Stovepipe RIA		4.71	4.71	6.62
- Delano	Extd.	4.71	4.71	6.62
- Del Mar	Extd.	4.71	4.71	6.62
- Del Rey	Extd.	4.71	4.71	6.62
- Dinuba	Extd.	4.71	4.71	6.62
- Dixon	Extd.	4.71	4.71	6.62
- Downieville	Extd.	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Dublin-San Ramon ¹	Extd.	\$4.71	\$4.71	\$6.62
- Dulzura ¹	Extd.	4.71	4.71	6.62
- Dunnigan	Extd.	9.98	9.98	11.89
- Dunsmuir	Extd.	4.71	4.71	6.62
- Earlimart	Extd.	4.71	4.71	6.62
- East Bay ¹	Extd.	4.71	4.71	6.62
- Alameda, Berkeley, Fruitvale, Main-Piedmont and Trinidad DAS				
- East Contra Costa ¹	Extd.	4.71	4.71	6.62
- Edwards	Extd.	9.98	9.98	11.89
- El Cajon ¹	Extd.	4.71	4.71	6.62
- El Centro	Extd.	5.92	5.92	7.82
- El Monte ¹	Extd.	4.71	4.71	6.62
- El Segundo ¹	Extd.	4.71	4.71	6.62
- El Sobrante-Pinole ¹	Extd.	4.71	4.71	6.62
- Elk	Extd.	15.92	15.92	17.82
- Elk Creek	Local	4.71	4.71	6.62
- Encinitas ¹	Extd.	4.71	4.71	6.62
- Escalon	Extd.	4.71	4.71	6.62
- Escondido ¹	Extd.	4.71	4.71	6.62
- Esparto	Local	8.03	8.03	9.94
- Eureka	Extd.	7.70	7.70	9.60
- Fairfield-Suisun	Extd.	4.71	4.71	6.62
- Fair Oaks ¹	Extd.	4.71	4.71	6.62
- Fallbrook ¹	Extd.	4.71	4.71	6.62
- Felton	Extd.	4.71	4.71	6.62
- Fillmore	Extd.	4.71	4.71	6.62
- Firebaugh	Local	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Folsom ¹	Extd.	\$4.71	\$4.71	\$6.62
- Fontana	Extd.	4.71	4.71	6.62
- Forestville	Extd.	4.71	4.71	6.62
- Fort Bragg	Extd.	4.71	4.71	6.62
- Fortuna	Extd.	7.00	7.00	8.90
Fremont-Newark ¹	Extd.			
- Greenleaf, Main and Oliver DAs		4.71	4.71	6.62
- French Gulch	Extd.	8.03	8.03	9.94
- Fresno	Extd.	5.21	5.21	7.11
- Fullerton ¹	Extd.	4.71	4.71	6.62
- Galt	Extd.	4.71	4.71	6.62
- Garden Grove ¹	Extd.	4.71	4.71	6.62
- Gazelle	Extd.	9.98	9.98	11.89
- Georgetown	Extd.	4.71	4.71	6.62
- Gerber	Extd.	4.71	4.71	6.62
- Geyserville	Extd.	4.71	4.71	6.62
- Glendale ¹	Extd.	4.71	4.71	6.62
- Gonzales	Extd.	9.98	9.98	11.89
- Grass Valley	Extd.	4.71	4.71	6.62
- Main and South DAs		4.71	4.71	6.62
- Greenfield	Extd.	4.71	4.71	6.62
- Tassajara RIA		4.71	4.71	6.62
- Grenada	Extd.	4.71	4.71	6.62
- Gridley	Extd.	4.71	4.71	6.62
- Groveland	Extd.	4.71	4.71	6.62
- Cherry Valley RIA		4.71	4.71	6.62
- Gualala	Extd.	6.33	6.33	8.23
- Guerneville	Extd.	4.71	4.71	6.62
- Gustine	Extd.	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

<u>Exchange</u>		<u>Monthly Rates</u>		
		<u>Business Service</u>	<u>PBX</u>	<u>DID</u>
		<u>1AS/1MA</u>	<u>TMM/TMR/TMX</u>	<u>TMC</u>
- Half Moon Bay	Extd.	\$4.71	\$4.71	\$6.62
- Hanford	Extd.	4.71	4.71	6.62
- Harbison-Alpine ¹	Extd.	4.71	4.71	6.62
- Hawthorne ¹	Extd.	4.71	4.71	6.62
- Hayward ¹	Extd.	4.71	4.71	6.62
- Healdsburg	Extd.	8.03	8.03	9.94
- Herald	Extd.	4.71	4.71	6.62
- Hercules-Rodeo ¹	Extd.	4.71	4.71	6.62
- Highland	Extd.	4.71	4.71	6.62
- Hollister	Extd.	4.71	4.71	6.62
- Holtville	Extd.	4.71	4.71	6.62
- Homewood	Extd.	4.71	4.71	6.62
- Hopland	Extd.	8.03	8.03	9.94
- Hornbrook	Extd.	8.03	8.03	9.94
- Hughson	Extd.	4.71	4.71	6.62
- Huron	Local	4.71	4.71	6.62
- Hydesville	Extd.	9.98	9.98	11.89
- Ignacio	Extd.	4.71	4.71	6.62
- Imperial	Extd.	4.71	4.71	6.62

NOTE 1: ZUM exchange.

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Inglewood ¹	Extd.	\$4.71	\$4.71	\$6.62
- Inverness	Extd.	4.71	4.71	6.62
- Ione	Extd.	4.71	4.71	6.62
- Irvine ¹	Extd.	4.71	4.71	6.62
- Jackson	Extd.	5.79	5.79	7.69
- Jacumba	Local	4.71	4.71	6.62
- Jamestown	Extd.	4.71	4.71	6.62
- Julian	Local	4.71	4.71	6.62
- Kelseyville	Extd.	4.71	4.71	6.62
- King City	Extd.	5.30	5.30	7.20
- Kingsburg	Extd.	4.71	4.71	6.62
- Knights Ferry	Extd.	4.71	4.71	6.62
- La Crescenta ¹	Extd.	4.71	4.71	6.62
- Lafayette ¹	Extd.	4.71	4.71	6.62
- La Honda	Extd.	4.71	4.71	6.62
- La Jolla ¹	Extd.	4.71	4.71	6.62
- Lake Berryessa	Local	4.71	4.71	6.62
- Lakeport	Extd.	4.71	4.71	6.62
- La Mesa	Extd.	4.71	4.71	6.62
- Laton	Extd.	4.71	4.71	6.62
- Lebec	Local	4.71	4.71	6.62
- Le Grand	Extd.	8.03	8.03	9.94
- Lemoore	Extd.	4.71	4.71	6.62
- Lewiston	Extd.	4.71	4.71	6.62
- Lincoln	Extd.	4.71	4.71	6.62
- Live Oak	Extd.	4.71	4.71	6.62
- Livermore ¹	Extd.	4.71	4.71	6.62
- Lockeford	Extd.	4.71	4.71	6.62
- Lodi	Extd.	4.71	4.71	6.62
- Loleta	Extd.	4.71	4.71	6.62
- Lomita ¹	Extd.	4.71	4.71	6.62
- Los Altos ¹	Extd.	4.71	4.71	6.62
- Los Angeles ¹	Extd.			
- DA's 1 thru 14		4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

<u>Exchange</u>		<u>Monthly Rates</u>		
		<u>Business Service</u>	<u>PBX</u>	<u>DID</u>
		<u>1AS/1MA</u>	<u>TMM/TMR/TMX</u>	<u>TMC</u>
-Los Banos	Local	\$4.71	\$4.71	\$6.62
-Los Molinos	Extd.	8.03	8.03	9.94
-Lower Lake	Local	4.71	4.71	6.62
-Loyalton	Local	4.71	4.71	6.62
-Madera	Local	4.71	4.71	6.62
-Martinez ¹	Extd.	4.71	4.71	6.62
-Marysville	Extd.	7.12	7.12	9.02
-Mendocino	Extd.	4.71	4.71	6.62
-Mendota	Local	4.71	4.71	6.62
-Michigan Bar	Local	4.71	4.71	6.62
-Merced	Extd.	5.21	5.21	7.11
-Meridian	Extd.	9.98	9.98	11.89
-Middletown	Extd.	4.71	4.71	6.62
-Millbrae ¹	Extd.	4.71	4.71	6.62
-Mill Valley ¹	Extd.	4.71	4.71	6.62
-Milton	Extd.	4.71	4.71	6.62
-Mira Loma ¹	Extd.	4.71	4.71	6.62
-Miranda	Local	4.71	4.71	6.62
-Moccasin	Extd.	4.71	4.71	6.62
-Modesto	Extd.	4.71	4.71	6.62
-Mojave	Local	4.71	4.71	6.62
-Mokelumne Hill	Extd.	4.71	4.71	6.62
-Montague	Extd.	4.71	4.71	6.62
-Montebello ¹	Extd.	4.71	4.71	6.62
-Monterey	Extd.	5.21	5.21	7.11
-Monte Rio	Extd.	4.71	4.71	6.62
-Moorpark ¹	Extd.	4.71	4.71	6.62
-Moraga ¹	Extd.	4.71	4.71	6.62
-Morro Bay	Extd.	4.71	4.71	6.62
-Moss Beach	Extd.	4.71	4.71	6.62
-Mountain Pass	Local	4.71	4.71	6.62
-Mountain View ¹	Extd.	4.71	4.71	6.62
-Mount Shasta	Extd.	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Napa	Extd.	\$4.71	\$4.71	\$6.62
- National City	Extd.	4.71	4.71	6.62
- Nevada City	Extd.	4.71	4.71	6.62
- Graniteville RIA		4.71	4.71	6.62
- Newman	Extd.	4.71	4.71	6.62
- Newport Beach ¹	Extd.	4.71	4.71	6.62
- Nicasio	Extd.	4.71	4.71	6.62
- Nice	Extd.	4.71	4.71	6.62
- Nicolaus	Extd.	4.71	4.71	6.62
- Nipomo	Extd.	4.71	4.71	6.62
- North Hollywood ¹	Extd.	4.71	4.71	6.62
- Northridge ¹	Extd.	4.71	4.71	6.62
- North San Juan	Extd.	4.71	4.71	6.62
- North Tahoe	Extd.			
- Brockway and Tahoe City DAs		4.71	4.71	6.62
- North Yuba	Extd.	12.60	12.60	14.50
- Oakdale	Extd.	4.71	4.71	6.62
- Oakview ¹	Extd.	4.71	4.71	6.62
- Occidental	Extd.	4.71	4.71	6.62
- Oceanside ¹	Extd.			
- Carlsbad, Oceanside and Pendleton DAs		4.71	4.71	6.62
- Ocotillo	Extd.	9.98	9.98	11.89
- Ojai	Extd.	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Orange ¹	Extd.	\$4.71	4.71	6.62
- Orange Cove	Extd.	4.71	4.71	6.62
- Orinda ¹	Extd.	4.71	4.71	6.62
- Orland	Local	4.71	4.71	6.62
- Oroville	Local	4.71	4.71	6.62
- Pacifica ¹	Extd.	4.71	4.71	6.62
Palmdale	Extd.			
- Agua Dulce DA		8.03	8.03	9.94
- Leona Valley DA		4.71	4.71	6.62
- Palmdale DA		4.71	4.71	6.62
- Palo Alto ¹	Extd.	4.71	4.71	6.62
- Paradise	Local	4.71	4.71	6.62
- Parlier	Extd.	4.71	4.71	6.62
Pasadena ¹	Extd.			
- La Canada and Pasadena DAS		4.71	4.71	6.62
- Paskenta	Extd.	9.98	9.98	11.89
- Paso Robles	Extd.	4.71	4.71	6.62
- Pauma Valley	Extd.	9.98	9.98	11.89
- Pepperwood	Extd.	4.71	4.71	6.62
- Pescadero	Local	4.71	4.71	6.62
Petaluma				
- Main DA	Extd.	7.00	7.00	8.90
- Swift DA	Extd.	8.03	8.03	9.94
- Pinecrest	Local	4.71	4.71	6.62
- Baker Station RIA		4.71	4.71	6.62
- Clark Fork RIA		4.71	4.71	6.62
- Dardanelle RIA		4.71	4.71	6.62
- Kennedy Meadows RIA		4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Pine Valley	Local	\$4.71	\$4.71	\$6.62
- Piru	Extd.	4.71	4.71	6.62
- Pismo Beach	Extd.	4.71	4.71	6.62
- Pittsburg ¹	Extd.	4.71	4.71	6.62
- Pittsburg West ¹	Extd.	4.71	4.71	6.62
- Pixley	Extd.	4.71	4.71	6.62
- Placentia ¹	Extd.	4.71	4.71	6.62
Placerville	Local			
- Kyburz, South and West DAs		4.71	4.71	6.62
- Planada	Extd.	4.71	4.71	6.62
- Pleasant Grove	Extd.	4.71	4.71	6.62
- Pleasanton ¹	Extd.	4.71	4.71	6.62
- Plymouth	Extd.	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Point Arena	Extd.	\$ 6.46	\$6.46	\$8.36
- Point Reyes	Extd.	4.71	4.71	6.62
- Porterville	Extd.	4.71	4.71	6.62
- Portola	Extd.	4.71	4.71	6.62
- Potter Valley	Extd.	8.03	8.03	9.94
- Poway ¹	Extd.	4.71	4.71	6.62
- Quincy	Extd.	4.71	4.71	6.62
- Ramona	Extd.	4.71	4.71	6.62
- Rancho Bernardo ¹	Extd.	4.71	4.71	6.62
- Rancho Penasquitos ¹	Extd.	4.71	4.71	6.62
- Rancho Santa Fe ¹	Extd.	4.71	4.71	6.62
- Rancho Viejo ¹	Extd.	4.71	4.71	6.62
- Red Bluff	Extd.	5.21	5.21	7.11
- Redding	Extd.	6.46	6.46	8.36
- Redwood City ¹	Extd.	4.71	4.71	6.62
- Reseda ¹	Extd.	4.71	4.71	6.62
- Rialto	Extd.	4.71	4.71	6.62
- Richmond ¹	Extd.	4.71	4.71	6.62
- Richvale	Extd.	4.71	4.71	6.62
- Rio Dell	Extd.	12.60	12.60	14.50
- Rio Linda ¹	Extd.	4.71	4.71	6.62
- Riverbank	Extd.	4.71	4.71	6.62
- Riverdale	Extd.	12.60	12.60	14.50
- Riverside ¹	Extd.	4.71	4.71	6.62
- Rosamond	Extd.	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
Sacramento ¹	Extd.			
- Main and North DA's		\$4.71	\$4.71	\$6.62
- Saddleback Valley ¹	Extd.	4.71	4.71	6.62
- Saint Helena	Extd.	4.71	4.71	6.62
- Salinas	Extd.	5.30	5.30	7.20
- San Andreas	Extd.	4.71	4.71	6.62
- San Ardo	Extd.	9.98	9.98	11.89
- San Carlos-Belmont ¹	Extd.	4.71	4.71	6.62
San Diego ¹	Extd.			
- Linda Vista, Mira Mesa and San Diego DA's		4.71	4.71	6.62
San Francisco ¹	Extd.			
- Central, Juniper and Montrose- Evergreen DA's		4.71	4.71	6.62
San Jose ¹	Extd.			
- North, West and South DA's		4.71	4.71	6.62
- San Juan	Extd.	4.71	4.71	6.62
- San Lucas	Extd.	4.71	4.71	6.62
- San Luis Obispo	Extd.	5.79	5.79	7.69
- San Marcos ¹	Extd.	4.71	4.71	6.62
- San Martin	Extd.	4.71	4.71	6.62
- San Mateo ¹	Extd.	4.71	4.71	6.62
San Pedro ¹	Extd.	4.71	4.71	6.62
- San Clemente Island RIA		4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- San Rafael ¹	Extd.	\$4.71	\$4.71	\$6.62
- Santa Ana ¹	Extd.	4.71	4.71	6.62
Santa Clarita ¹	Local			
- Newhall-Castaic and Saugus-Canyon Country DA's		4.71	4.71	6.62
- Santa Cruz	Extd.	5.21	5.21	7.11
- Santa Margarita	Extd.	4.71	4.71	6.62
- Santa Rosa	Extd.	5.71	5.71	7.61
- Saratoga ¹	Extd.	4.71	4.71	6.62
- Saticoy ¹	Extd.	4.71	4.71	6.62
- Sausalito ¹	Extd.	4.71	4.71	6.62
- Sebastopol	Extd.	4.71	4.71	6.62
- Selma	Extd.	8.03	8.03	9.94

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Sequoia	Extd.	\$4.71	\$4.71	\$6.62
- Shafter	Extd.	4.71	4.71	6.62
- Shasta Lake	Extd.	12.60	12.60	14.50
- Shingle Springs	Extd.	4.71	4.71	6.62
- Shoshone	Local	4.71	4.71	6.62
- Valley Junction RIA		4.71	4.71	6.62
- Sierraville	Local	4.71	4.71	6.62
- Silverado ¹	Extd.	4.71	4.71	6.62
- Simi Valley ¹	Extd.	4.71	4.71	6.62
- Smartsville	Extd.	9.98	9.98	11.89
- Soda Springs	Local	4.71	4.71	6.62
- Soledad	Local	4.71	4.71	6.62
- Sonoma	Local	4.71	4.71	6.62
- Sonora				
- Juno and Main DAs	Extd.	4.71	4.71	6.62
- South Placer	Extd.	4.71	4.71	6.62
- South San Francisco ¹	Extd.	4.71	4.71	6.62
- South Tahoe	Extd.	4.71	4.71	6.62
- Springville	Extd.	4.71	4.71	6.62
- Stinson Beach-Bolinas	Extd.	4.71	4.71	6.62
- Stockton	Local	4.71	4.71	6.62
- Stonyford	Local	4.71	4.71	6.62
- Stratford	Extd.	4.71	4.71	6.62
- Sunnyvale ¹	Extd.	4.71	4.71	6.62
- Sunol ¹	Extd.	4.71	4.71	6.62
- Sutter Creek	Extd.	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX
 Trunks and DID Service (Cont'd)

Exchange		Monthly Rates		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Tehachapi	Local	\$4.71	\$4.71	\$6.62
- Temescal Canyon ¹	Extd.	4.71	4.71	6.62
- Terra Bella	Extd.	4.71	4.71	6.62
- Thornton	Extd.	4.71	4.71	6.62
- Three Rivers	Extd.	4.71	4.71	6.62
- Tipton	Extd.	4.71	4.71	6.62
- Tomales	Extd.	8.03	8.03	9.94
- Torrance ¹	Extd.	4.71	4.71	6.62
- Trabuco ¹	Extd.	4.71	4.71	6.62
- Tracy	Local	4.71	4.71	6.62
- Tres Pinos	Extd.	4.71	4.71	6.62
- Trinidad	Extd.	14.92	14.92	16.82
- Truckee	Extd.	4.71	4.71	6.62
- Tulare	Extd.	4.71	4.71	6.62
- Turlock	Extd.	7.00	7.00	8.90
- Ukiah	Extd.	5.54	5.54	7.45
- Upper Lake	Extd.	4.71	4.71	6.62
- Vacaville	Extd.	4.71	4.71	6.62
- Vallejo ¹	Extd.	4.71	4.71	6.62
- Valley Center ¹	Extd.	4.71	4.71	6.62
- Valley Ford	Extd.	4.71	4.71	6.62
- Valley Springs	Extd.	4.71	4.71	6.62
- Van Nuys ¹	Extd.	4.71	4.71	6.62
- Ventura Central ¹	Extd.	4.71	4.71	6.62
- Ventura East ¹	Extd.	4.71	4.71	6.62
- Verdi	Extd.	4.71	4.71	6.62
- Vina	Extd.	4.71	4.71	6.62
- Visalia	Extd.	5.21	5.21	7.11
- Vista ¹	Extd.	4.71	4.71	6.62

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd)

(T)

18.15.3 Rates and Charges (Cont'd)

(C) Monthly Charges (Cont'd)

(2) Monthly Rate for Individual/Multi-line Business Service, PBX
 Trunks and DID Service (Cont'd)

Exchange	Monthly Rates			
	Business Service	PBX	DID	
	1AS/1MA	TMM/TMR/TMX	TMC	
- Walker Basin	Local	\$4.71	\$4.71	\$6.62
- Wallace	Extd.	4.71	4.71	6.62
- Walnut Creek ¹	Extd.	4.71	4.71	6.62
- Warner Springs	Local	4.71	4.71	6.62
- Wasco	Extd.	4.71	4.71	6.62
- Waterford	Extd.			
- Main DA		8.03	8.03	9.94
- Don Pedro DA		4.71	4.71	6.62
- Watsonville	Extd.	7.00	7.00	8.90
- Weed	Extd.	4.71	4.71	6.62
- Weott	Extd.	4.71	4.71	6.62
- Wheatland	Extd.	8.03	8.03	9.94
- Willits	Local	4.71	4.71	6.62
- Willows	Local	4.71	4.71	6.62
- Windsor	Extd.	4.71	4.71	6.62
- Winters	Local	4.71	4.71	6.62
- Woodcrest ¹	Extd.	4.71	4.71	6.62
- Woodlake	Extd.	8.03	8.03	9.94
- Woodland	Local	4.71	4.71	6.62
- Woodside ¹	Extd.	4.71	4.71	6.62
- Yorba Linda ¹	Extd.	4.71	4.71	6.62
- Yosemite	Local	4.71	4.71	6.62
- Yountville	Extd.	4.71	4.71	6.62
- Yreka	Extd.	5.79	5.79	7.69

NOTE 1: ZUM exchange.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.15 Access Advantage Plus (Cont'd) (T)

18.15.3 Rates and Charges (Cont'd)

(D) Measured Service Allowance

Services and allowances included in measured rate service are shown below:

<u>Services</u>	<u>Monthly Allowance</u>	<u>USOC</u>	
- Access Advantage Plus Individual Business Line Service	NO	1AS++	(T)
- Access Advantage Plus Multi-line Business Service	NO	1MA++	(T)

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd)

18.16.1 Description

Access Advantage Plus Packages is a set of service packages that provide a CLC Reseller with a channelized DS1 facility for voice and/or data services. This offering combines Category II & Category III Services. There are three voice and data combined solutions. These service packages are provided over the Access Advantage Plus transport between a Central Office through a Digital Cross Connect (DCS) to the CLC's end user premise. CLC Resellers may select from an add-on menu of products to add to their package solutions. Access Advantage Plus Packages is only available on a 24 or 36 month term agreement. (T)

The following Access Advantage Plus Packages options are available:

Option 1: Lines Plus

- Access Advantage Plus transport (capacity for 24 channels)²
- Twelve (12) AA+ Individual/Multi-Line Business Lines²
- Hunting on all lines within the option¹
- One (1) Custom 8 number on a Business Line termination within the option¹
- Caller ID on all lines within the option¹

(D)

- Access Advantage Plus Packages Usage Plan¹

Option 2: Centrex Plus

- Access Advantage Plus transport (capacity for 24 channels)²
- Twelve (12) AA+ Centrex Lines²
- One (1) Classic Feature Package on all lines within the option¹
- One (1) Custom 8 number on a Centrex Line termination within the option¹
- Caller ID on all lines within the option¹

(D)

- Access Advantage Plus Packages Usage Plan¹

Option 3: Trunks Plus

- Access Advantage Plus transport (capacity for 24 channels)¹
- Twelve (12) AA+ Private Branch Exchange (PBX) Trunks^{2,3} and/or AA+ DID Trunks²
- Hunting on all trunks within the option¹
- One (1) Custom 8 number on a Business Trunk Termination¹
- Caller ID on all lines^{1,4}

(D)

- Access Advantage Plus Packages Usage Plan¹

NOTE 1: Category II Services. See Schedule Cal.P.U.C. Nos. A5, A7 and 175-T.

NOTE 2: Category III Services. See Schedule Cal.P.U.C. No. D6.1.

NOTE 3: In-Only, Out-Only, or 2-Way Trunks.

NOTE 4: Caller ID not available on DID Trunks.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd)

18.16.1 Description

The following Access Advantage Plus Packages options are available:
(Cont'd)

Option 4: Lines Plus

- Access Advantage Plus transport (capacity for 24 channels)²
- Twelve (12) AA+ Individual/Multi-Line Business Lines²
- Hunting on all lines within the option¹
- One (1) Custom 8 number on a Business Line termination within the option¹
- Caller ID on all lines within the option¹

(D)

- Access Advantage Plus Packages Usage Plan¹

Option 5: Centrex Plus

- Access Advantage Plus transport (capacity for 24 channels)²
- Twelve (12) AA+ Centrex Lines²
- One (1) Classic Feature Package on all lines within the option¹
- One (1) Custom 8 number on a Centrex Line termination within the option¹
- Caller ID on all lines within the option¹

(D)

- Access Advantage Plus Packages Usage Plan¹

Option 6: Trunks Plus

- Access Advantage Plus transport (capacity for 24 channels)¹
- Twelve (12) AA+ Private Branch Exchange (PBX) Trunks^{2,3} and/or AA+ DID Trunks²
- Hunting on all trunks within the option¹
- One (1) Custom 8 number on a Business Trunk Termination¹
- Caller ID on all lines^{1,4}

(D)

- Access Advantage Plus Packages Usage Plan¹

NOTE 1: Category II Services. See Schedule Cal.P.U.C. Nos. A5, A7 and 175-T.

NOTE 2: Category III Services. See Schedule Cal.P.U.C. No. D6.1.

NOTE 3: In-Only, Out-Only, or 2-Way Trunks.

NOTE 4: Caller ID not available on DID Trunks.

NOTE 5: Available only with the 36 month term agreement.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd)

18.16.1 Description (Cont'd)

Add-On-Menu

The following Lines and Features can be added to each of the six (6) options listed above on an individual basis:

- AA+ Individual/Multi-Line Business Line²
- AA+ Centrex Line²
- AA+ PBX Trunks^{2,3}
- AA+ DID Trunk²
- Caller ID¹
- Custom 8 number on a Business Line Termination¹

(D)

(D)

- Hunting¹
- Centrex Classic Feature Package¹
- Voice Grade Service (VG 32,33 & 36)¹
- ADN¹

NOTE 1: Category II Services. See Schedule Cal.P.U.C. Nos. A5, A7 and 175-T.

NOTE 2: Category III Services. See Schedule Cal.P.U.C. No. D6.1.

NOTE 3: In-Only, Out-Only, or 2-Way Trunks.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd) (T)

18.16.2 Regulations

- (1) The rules and regulations in this section are in addition to the rules and regulations set forth in Schedule Cal.P.U.C. Nos. A2, A5, A7, A9, D2, D6.3 and 175-T.
- (2) Pricing flexibility associated with Category II will apply for Access Advantage Plus Packages which combines Category II or Category III Services. (T)
- (3) Access Advantage Plus Packages options and services are only available where facilities and/or operating conditions permit as determined by the Utility. Where facilities and/or operating conditions do not permit, Special Construction as set forth in Schedule Cal. P.U.C. A2.1.3 shall apply. (T)
- (4) Access Advantage Plus Packages is only offered on a 24 month or 36 month term commitment. (T)
- (5) CLC Resellers who select a 24 month term will pay the full price for installation of the Access Advantage Plus Packages package and for any additional services (from the Menu Of Add-On Options as set forth in A. preceding). Additionally they must pay installation charges for all additional services added during the 24 month term. (T)
- (6) CLC Resellers who select a 36 month term will have their installations charges waived for the Access Advantage Plus Packages package and for any additional services (from the menu of add-on options as set forth in A. preceding) added initially or any time during the term commitment. Service rearrangement charges however, will not be waived. (T)
- (7) Caller ID, Custom 8 and Hunting are included in Access Advantage Plus Packages. CLC Resellers will not have the option to exclude them for a discount on the Access Advantage Plus Packages option. If a CLC Reseller does not want Caller ID, Custom 8, or Hunting on one or more lines, they may elect not to have the service installed. However, the price of the option will not change. (T)
- (8) Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within Pacific Bell Service Area are included. (N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd)

(T)

18.16.2 Regulations (Cont'd)

- (9) Three months prior to the end of the term, a letter will automatically be generated to alert the CLC Reseller they are nearing the end of their term. At that time, the CLC Reseller must select an option of either rolling over to another term of the same length or choose the alternate term. If the CLC Reseller takes no action the current term will be automatically /renewed for the same length. CLC Resellers will have a 60-day grace period after the new term begins to cancel the new term without incurring any penalties.
- (10) If the CLC Reseller elects to renew their term or is automatically renewed, the CLC Reseller will receive a Loyalty Bonus credit after 60 days after the end of the grace period as set forth in B9. preceding.
- (11) At the expiration of the current term if the CLC Reseller elects to renew their 24 month term or migrate from a 36 month term to a 24 month term they will receive a Loyalty Bonus credit of \$500. CLC Resellers who renew their 36 month term or migrates from a 24 month term to a 36 month term will receive a Loyalty Bonus credit of \$1,000. Renewal will be at the current tariffed rate.
- (12) If the tariffed rates for Access Advantage Plus Packages or the Access Advantage Plus options and connecting services decrease during the term, the CLC Reseller will automatically receive the lower tariffed rate. If the rates increase, the current rates will be grandfathered for the duration of the term. (T) (T)
- (13) Installation charges may be waived if the Access Advantage Plus Packages CLC Reseller moves from one location to another location. In order to receive the waiver of installation charges, the CLC Reseller must commit to a new 36 month term at the current rate. The new 36 month term starts when the service order for the change of address is completed. If the CLC Reseller does not commit to a new 36 month term, they may elect to pay installation charges for their move and maintain the Access Advantage Plus Packages for the remainder of the customer initial term. The CLC Reseller must remain a retail Pacific Bell and the new location must be within Pacific Bell's serving area where Access Advantage Plus Packages is technologically available. (T) (T) (T)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd)

18.16.2 Regulations (Cont'd)

- (14) CLC Resellers may have up to 24 working channels on the same Access Advantage Plus Transport and receive the same usage rate as the Access Advantage Plus Packages options. The CLC Reseller must add the lines to a Billed Telephone Number (BTN) that is part of an Access Advantage Plus Packages option.
- (15) If, as a result of subscribing to an Access Advantage Plus Packages option, a CLC reseller must deconsolidate billing for business lines or establish sectional billing for Centrex lines, the associated non-recurring charges for these services will be waived.
- (16) Customers may add up to 40 additional lines (WTNs) to Access Advantage Plus Packages and receive the same usage rate as the Access Advantage Plus Packages options. The customer must add the lines to a BTN that is part of an Access Advantage Plus Packages option. (T)
(N)
|
(N)
- (17) BTN aggregation is permitted for up to 10 additional BTN's outside Access Advantage Plus Packages. However, the BTN's associated with Access Advantage Plus Packages must also be part of the Access Advantage Plus Packages Usage Plan. All BTN's must reside in either Northern California or Southern California. The aggregation can include only one Custom 8 number. (T)
(T)
(N)

(N)
- (18) CLC Resellers subscribing to another Value Promise plan or Custom 8 Billing Account Groups (BAGs) are not eligible for Access Advantage Plus Packages.
- (19) Calls will be rated at the fee schedule as determined by the CLC Reseller's monthly call volume.
- (20) A Access Advantage Plus CLC Reseller may migrate their existing service to a Access Advantage Plus Packages 36 month term, installation charges will be waived and the CLC Reseller will not incur early termination fees associated with Access Advantage Plus. If the CLC Reseller migrates to a 24 month term package, the CLC Reseller will be charged the applicable Access Advantage Plus early termination fees and will be billed installation charges associated with the Access Advantage Plus Packages package and any additional services.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd)

18.16.3 Early Termination Fee

Term pricing plans discontinued prior to the end of their payment plan period, a Termination Fee will apply as follows:

(1) The CLC Reseller terminates the plan before the expiration date.

(2) The term commitments may remain in force when the account(s) are moved, superseded, billing name changed, or billing number(s) change. The new CLC Reseller must agree to maintain the remainder of the current term or the outgoing CLC Reseller will be charged the early termination fee.

(3) CLC Reseller may not switch to another Pacific Bell Value Promise term calling plan or G.O. 96A Contract. If a CLC Reseller chooses to switch to a different plan they will be subject to the early termination fee.

(4a) With Access Advantage Plus Packages Usage Plan 1 the CLC Resellers are required to bill a combined average of at least 1,000 MOU of IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8 minutes per month over the most recent three months to remain on the Access Advantage Plus Packages Plan. If the CLC Reseller bills less than the required 1,000 MOU per month as stated above, the plan will be terminated and early termination fees will apply. (T)

(4b) With Access Advantage Plus Packages Usage Plan 2 the CLC Reseller will be billed a minimum of \$66.40 per month for IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8. This minimum charge is in lieu of the required level of MOU per month specified in 4a above for Usage Plan 1. (N)

(5) If the CLC Reseller receives a \$500 Loyalty Bonus and terminates their service prior to the end of the subsequent term commitment, they will be billed the full amount of the Loyalty Bonus.

(6) The CLC Reseller has the option at any time to change their current term to a longer term 24 month to a 36 month term without any early termination fees applicable to the current term plan and without new non-recurring charges applicable to the new longer term. Additions will be covered under the new term. In addition, the new term the CLC Reseller chooses begins on the service order completion date and is treated as a new term plan period.

(7) CLC Resellers may change to a shorter term plan by paying the associated early termination fees with the original term plan.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd)

(T)

18.16.3 Early Termination Fee (Cont'd)

Term pricing plans discontinued prior to the end of their payment plan period, a Termination Fee will apply as follows:

- (8) If the CLC Reseller discontinues service prior to the end of the term agreement the CLC Resellers will pay Pacific Bell the sum of the recurring monthly charges for the option plus any additional services from the add on menu and \$83.00 for usage, times the number of months remaining on the term agreement, plus any Loyalty Bonus associate with the current term.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd) (T)

18.16.4 Access Advantage Plus Packages Usage Plan (T)

(A) Description

The Access Advantage Plus Packages Usage Plan consists of Local, ZUM, IntraLATA Toll, Direct Dialed Calling Card and Custom 8 usage. The usage plan has a threshold of 7000 MOU above which the rate will be discounted. An additional credit will be applied to the first 500 minutes that exceed the 7000 MOU threshold. (T)

- (1) Local usage will be timed in full minute increments. ZUM Zone 3, IntraLATA Toll and Direct Dialed Calling Card usage will be timed in 1 second increments with a minimum of 18 seconds per message. Custom 8 usage will be billed in 1/1,000 of an hour increments.
- (2) CLC Resellers who bill over 7,000 MOU monthly including at least 1000 MOU of combined IntraLATA Toll, and/or Direct Dialed Calling Card and/or will receive a per minute credit for a maximum of 500 minutes depending on actual use. Credit will be billed in arrears.
- (3) If, in any month, the CLC Reseller's usage exceeds 1,000 MOU of IntraLATA Toll and/or Direct Dialed Calling Card, an additional 15% discount off the tariff rate will be automatically applied on that month's bill.
- (4) If, in any month, the CLC Reseller's usage exceeds 1,000 MOU of Custom 8, an additional 15% discount off the tariff rate will be automatically applied on that month's bill.
- (5) If a CLC Reseller has more lines or trunks than are included in their Access Advantage Plus Packages option (up to 24 working channels) on the same Access Advantage Plus Transport, their usage may also be counted towards the 7000 MOU threshold. As well as the 1,000 MOU threshold as described in D2 preceding. (T)
- (6) Any calling card service charges will be billed at prevailing tariff rates. (T)
- (7) Access Advantage Plus Packages Usage cannot be included in any other Pacific Bell calling plan G.O. 96A Contract and other Pacific Bell calling plans cannot be included as part of the Access Advantage Plus Packages options. (T)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd)

18.16.5 Rates and Charges

	<u>CURRENT RATES⁴</u>	
	24 Months Non-Recurring Charge	Monthly Rate
Option 1: Lines Plus		
Access Advantage Plus transport ² Twelve (12) AA+ Individual/Multi-Line Business Lines ² Hunting on all lines within the option ¹ One(1) Custom 8 number on a Business Line termination within the option ¹ Caller ID on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ^{1,4}	\$1352.15	\$240.25
Option 2: Centrex Plus		
Access Advantage Plus transport ² Twelve (12) AA+ Centrex Lines ² One(1) Classic Feature Package (per line) all lines within the option ¹ One(1) Custom 8 number on a Centrex Line termination within the option ¹ Caller ID on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ^{1,4}	1116.41	252.58 (R)
Option 3: Trunks Plus		
Access Advantage Plus transport (capacity 24 channels) ² Twelve (12) AA+ Private Branch Exchange (PBX) Trunks ^{2,3} Hunting on all trunks within the option ¹ One(1) Custom 8 number on a Business Line termination within the option ¹ Caller ID on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ^{1,4}	1352.15	240.25

NOTE 1: Category II service see Schedule Cal.P.U.C. Nos. A5, A7 ,A9 and 175-T.

NOTE 2: Category III service see Schedule Cal.P.U.C. No. D6.8.

NOTE 3: In-Only, Out-Only, or 2-Way Trunks.

NOTE 4: Usage rates apply in addition to listed recurring charges.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd)

18.16.5 Rates and Charges (Cont'd)

	<u>CURRENT RATES⁴</u>	
	36 Months Non-Recurring Charge	Monthly Rate
Option 1: Lines Plus		
Access Advantage Plus transport ² Twelve (12) AA+ Individual/Multi-Line Business Lines ² Hunting on all lines within the option ¹ One(1) Custom 8 number on a Business Line ¹ termination within the option ¹ Caller ID on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ¹	NONE	\$240.25
Option 2: Centrex Plus		
Access Advantage Plus transport ² Twelve (12) AA+ Centrex Lines ² One(1) Classic Feature Package (per line) ¹ all lines within the option One(1) Custom 8 number on a Centrex Line termination within the option ¹ Caller ID on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ^{1,4}	NONE	252.58 (R)
Option 3: Trunks Plus		
Access Advantage Plus transport ² (capacity 36 channels) Twelve (12) AA+Private Branch Exchange (PBX) Trunks ² AA+DID Trunks ³ Hunting on all trunks within the option ¹ One(1) Custom 8 number on a Business Line termination within the option ¹ Caller ID on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ^{1,4}	NONE	240.25

NOTE 1: Category II service see Schedule Cal.P.U.C. Nos. A5, A7 ,A9 and 175-T.

NOTE 2: Category III service see Schedule Cal.P.U.C. No. D6.8.

NOTE 3: In-Only, Out-Only, or 2-Way Trunks.

NOTE 4: Usage rates apply in addition to listed recurring charges.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd)

18.16.5 Rates and Charges (Cont'd)

	<u>CURRENT RATES⁴</u>	
	36 Months Non-Recurring <u>Charge</u>	Monthly <u>Rate</u>
Option 4: Lines Plus		
Access Advantage Plus transport ² Twelve (12) AA+ Individual/Multi-Line Business Lines ² Hunting on all lines within the option ¹ One(1) Custom 8 number on a Business Line ¹ termination within the option ¹ Caller ID on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ¹	NONE	\$240.25
Option 5: Centrex Plus		
Access Advantage Plus transport ² Twelve (12) AA+ Centrex Lines ² One(1) Classic Feature Package (per line) ¹ all lines within the option One(1) Custom 8 number on a Centrex Line termination within the option ¹ Caller ID on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ^{1,4}	NONE	252.58 (R)
Option 6: Trunks Plus		
Access Advantage Plus transport ² (capacity 36 channels) Twelve (12) AA+Private Branch Exchange (PBX) Trunks ² AA+DID Trunks ³ Hunting on all trunks within the option ¹ One(1) Custom 8 number on a Business Line termination within the option ¹ Caller ID on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ^{1,4}	NONE	240.25

NOTE 1: Category II service see Schedule Cal.P.U.C. Nos. A5, A7, A9 and 175-T.

NOTE 2: Category III service see Schedule Cal.P.U.C. No. D6.8.

NOTE 3: In-Only, Out-Only, or 2-Way Trunks.

NOTE 4: Usage rates apply in addition to listed recurring charges.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.16 Access Advantage Plus Packages (Cont'd)

18.16.5 Rates And Charges (Cont'd)

ACCESS ADVANTAGE PLUS PACKAGES USAGE PLANS⁵

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Access Advantage Plus Packages Usage Plan 1 (minimum charge)	NO	NO
Access Advantage Plus Packages Usage Plan 2 (minimum charge)	NO	\$66.40

Threshold MOU	Local	ZUM Zone 3	Threshold MOU	IntraLATA Toll & Direct Dialed Calling Card	Threshol d MOU	Custom 8
≤7000	\$0.012	\$0.028	≤1000	\$0.051	≤1000	\$0.051
>7000	\$0.012	\$0.028	>1000	15% Discount	>1000	15% Discount

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Add On Menu		

Lines and Features that can be added to options listed above.

- AA+ Individual/Multi-Line Business Line² RR³ RR³
 - AA+ Centrex Line² RR³ RR³
 - AA+ PBX Trunks^{2,4} RR³ RR³
 - AA+ DID Trunks² RR³ RR³
 - Centrex Classic Feature Package¹ RR³ RR³
 - Hunting¹ RR³ RR³
 - Custom 8 number on a business line termination¹ RR³ RR³
 - Caller ID¹ RR³ RR³
- (D)
(D)
- Voice Grade Service (VG 32,33 & 36)¹ RR³ RR³
 - ADN¹ RR³ RR³

NOTE 1: Category II service see Schedule Cal.P.U.C. Nos. A5, A7, A9 and 175-T.

NOTE 2: Category III service see Schedule Cal.P.U.C. No. D6.8.

NOTE 3: Rates and charges for add on lines and feature are set forth in Schedule Cal.P.U.C. Nos. A5, A7, A9 and 175-T for Category II services and D6.8 for Category III services.

NOTE 4: In-Only, Out-Only, or 2-Way Trunks.

NOTE 5: Monthly credits for Bonus minutes will be awarded if in any month a CLC Reseller bills 7,000 MOU and a minimum of 1,000 of these are intraLATA toll, Direct Dialed Calling Card, or Custom 8. Credits will be awarded for any MOU between 7,000 and 7,499 at a weighted average rate of \$0.017 per minute.

Continued

ACCESS SERVICE

- 18. Services for Resale (Cont'd) (N)
- 18.16 Reserved (L)

(L) Formerly on Sheet 1282.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.17 Business Local Usage Optional Calling Plans For Resale

*(T)

18.17.1 Applicability and Territory

Applicable to CLC Reseller's end user individual working business access line measured rate service furnished within Zone Usage Measurement (ZUM) exchanges as defined in Schedules Cal.P.U.C. No. 175-T, Section 18.6.1 Measured Rate Service.

18.17.2 Description of Service

General

Local Usage Optional Calling Plans are furnished as an adjunct to CLC Reseller's end user individual business access line measured rate service customers and provides for directly dialed communications to Zones 1, 2, and 3 exchanges as specified in Schedule Cal.P.U.C. No. 175-T, Section 18.6.1.

For a fixed monthly rate the Local Usage Optional Calling Plans offers to CLC Reseller's end user individual business access line measured rate service customers a set amount of usage minutes per month:

Local 250 = A 250 minute block of time

Local 700 = A 700 minute block of time

Local 1200 = A 1200 minute block of time

*(T)
(N)

Call detail will not be provided to the customer on Zones 1 and 2 calls.

*(T)

* Pending CPUC Approval of Advice Letter No. 23014.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.17 Business Local Usage Optional Calling Plans For Resale (Cont'd)

18.17.3 Regulations

- (A) Person, collect, conference, third number billed, calling card, toll stations or any other calls requiring operator handling except as specified in (O)(2), following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.
- (B) These rates are applicable to the Local Usage Optional Calling plans only and do not apply to any other Utility offered plans.
- (C) Local Usage Optional Calling plans are only available to CLC Reseller's end user customer's BTNs billed to the customer of record.
- (D) Local Usage Optional Calling plans are not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
- (E) CLC Reseller's end user customers subscribing to another Optional Calling Plan that includes any Zone 1, 2 or 3 exchanges are ineligible for a Local Usage Optional Calling Plan.
- (F) Local Usage Optional Calling Plans may not be furnished to any CLC Reseller's end user individual business access line measured rate service (except Remote Call Forwarding Service as specified in Schedule Cal.P.U.C. No. 175-T, Section 18.5.6) that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the CLC Reseller's end user customer's premises to extend a two-point connection beyond the originating station and called station location.
- (G) In the event the CLC Reseller's end user customer's premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.
- (H) Local Usage Optional Calling Plans will not be furnished in connection with multiparty (operator identified) service.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.17 Business Local Usage Optional Calling Plans For Resale (Cont'd)

18.17.3 Regulations (Cont'd)

- (I) Local Usage Optional Calling Plan is limited to one plan per CLC Reseller's end user business account or Billing Telephone Number (BTN). The Service Area subscribed to by the CLC Reseller's end user customer must be the Service Area in which their individual business access line service is served from.
- (J) Local Usage Optional Calling Plans are bill-round sensitive, i.e. regardless of the day of the month the CLC Reseller's end user customer adds (or removes) a Local Usage Optional Calling Plan, it will begin (or end) at the commencement of next billing cycle. The monthly rate will be applied in advance of the usage minutes, and the minutes will be applied to the block of time at the end of the billing cycle and appear on the CLC Reseller's end user customer's next bill.
- (K) If a customer subscribes to a Local Usage Optional Calling Plan and they disconnect that BTN, the calling plan fee and block of time minutes will be prorated to the date of termination.
- (L) Local Usage Optional Calling Plans cannot be added to foreign exchange service.
- (M) Toll restricted access lines will not be eligible for Local Usage Optional Calling plan service.
- (N) The minutes in the Local Usage Optional Calling block of time will be applied first to all Zone 1 and 2 call minutes billed to the individual business access line. After all Zone 1 and 2 calls are applied to the block of time, remaining block of time minutes will then be applied to any Zone 3 calls billed against the account. Once all the minutes in the block of time are applied, any remaining Zone 1, 2 or 3 calls left on the account will be billed at a special per minute "out of block" rate.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.17 Business Local Usage Optional Calling Plans For Resale (Cont'd)

18.17.3 Regulations (Cont'd)

(O) Local Usage Optional Calling Plans apply to:

(1) Sent-Paid messages dialed and completed by CLC Reseller's end user customers from individual business access line service without the assistance of a utility operator.

(2) Sent-Paid messages dialed and completed by CLC Reseller's end user customers from individual business access line service with the assistance of a utility operator where:

(a) dial completion facilities are not available.

(b) equipment or circuit conditions cause unsuccessful dial attempts.

(c) the customer indicates they are handicapped and unable to dial.

(d) the Utility operator must identify the calling number where automatic equipment is not available.

(e) sent paid messages reestablished after a service failure on a customer call.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

*(T)

18.17 Business Local Usage Optional Calling Plans For Resale (Cont'd)

18.17.4 Rates and Charges

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	
Local 250, each line	NO	\$3.53	
Local 700, each line	NO	9.59	*(T)
Local 1200, each line	NO	15.94	(N)
Out of Block, per minute	NO	0.014	*(T)

* Pending CPUC Approval of Advice Letter No. 23014.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

** (T)

18.17 Business Local Usage Optional Calling Plans For Resale (Cont'd)

18.17.4 Rates and Charges (Cont'd)

Business Solutions* Discount Schedules@:

If an individual business access line customer also subscribes to Business Solutions*, they will receive a discount on their Local Usage Optional Calling Plan.

** (T)

* Two-Line Solutions Discount (Business Solutions) Pending CPUC Approval of Advice Letter No. 23013 and 1-Line Solution Discount (Business Solutions) Pending CPUC Approval of Advice Letter No. 23082.

** (T)
(N)
(N)

@ The Local Usage Optional Calling Plan discount will apply to one basic business access line provided a minimum of two lines are billed on the same bill and one basic business access line has a Saver Pack, see Schedule Cal.P.U.C. No. 18.5.1.

** (T)

** Pending CPUC Approval of Advice Letter No. 23014.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

*(T)

18.17 Business Local Usage Optional Calling Plans For Resale (Cont'd)

18.17.4 Rates and Charges (Cont'd)

The discount(s) will be applied as follows:

	<u>Monthly Discount</u>	
Local 250	\$0.42	
Local 700	1.45	*(T)
Local 1200	2.99	(N)

*Pending CPUC Approval of Advice Letter No. 23014.

(N)

Continued

ACCESS SERVICE

- 18. Services for Resale (Cont'd) (N)
- 18.17 Reserved (L)

(L) Formerly on Sheet 1282.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.18 High Voltage Protection

(N)

18.18.1 Description

(A) Utility exchange and private line services extending to electric power generating and distributing locations, and other similar locations, may require special equipment to isolate or neutralize the environmental hazards experienced when Ground Potentials Rise (GPR) and/or induced voltage occurs due to faults in the electrical power system.

The special protection is intended to (1) minimize electrical hazards to personnel, (2) prevent electrical damage to telecommunications equipment and facilities, and (3) provide the required continuity of telecommunications transmission at times of power system faults.

The CLC Reseller is responsible for ensuring that the environment is conditioned to eliminate hazardous voltages due to ground potential rise.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.18 High Voltage Protection (Cont'd)

(N)

18.18.2 Regulations

- (A) Based on data provided by the CLC Reseller, the Utility shall determine the proper levels of protection required on its network to isolate or neutralize the electrical hazard and will provide, if necessary, the equipment to perform this function.
- (B) Special high voltage protection equipment is required on Utility facilities at the power station or site or premises under either of the following conditions:
 - (1) When the fault-produced GPR and/or induction at the location is 1000 Volts peak or greater; or
 - (2) When the fault-produced GPR and/or induction at the location is 300 Volts peak or greater, and at least one telecommunication service in the serving Utility facility has been identified by a CLC Reseller as having a requirement for uninterrupted service performance at times of power system faults.
- (C) When conditions in (B) preceding are applicable, mutual drainage transformers will be required for noise reduction purposes on the serving facilities at the Utility wire center and at any intermediate (remote drainage) locations.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.18 High Voltage Protection (Cont'd)

18.18.2 Regulations (Cont'd)

- (D) The CLC Reseller or CLC Reseller end user may elect to furnish the equipment required to neutralize electrical hazard subject to the approval by the Utility of the proper levels of protection and the equipment provided by the CLC Reseller or CLC Reseller end user.
- (1) The charges shown in 18.18.3 following are applicable for high voltage protection devices furnished by the Utility and do not include equipment cabinets or mounting arrangements which will be provided by either the CLC Reseller, CLC Reseller end user or the Utility. Additional rates and charges are applicable for Utility-provided equipment, cabinets and mounting arrangements, and will be determined at the time the requirements are developed.
- (E) The Utility shall be allowed to inspect, at annual intervals, any high voltage protection equipment provided by other than the Utility to determine that the special protection installation continues to remain intact and fully effective. when such visits occur, Labor Charges as set forth in 13.2 (I) preceding shall apply.
- (F) The high voltage protection equipment will be located at the Network Interface (NI) or demarcation point for specially protected telephone facilities at power stations. The Utility will be responsible up to this point for the provisioning of tariffed channels and/or services regardless of ownership of the special high voltage protection equipment.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.18 High Voltage Protection (Cont'd)

(N)

18.18.2 Regulations (Cont'd)

- (G) High voltage protection equipment may also be required on the serving telephone facilities at the Utility's Central Office and at Remote Drainage Locations.
- (H) As a condition to receiving service, CLC Resellers requesting service at locations as described in (A) preceding shall provide the Utility, in writing, the technical data necessary for the Utility to determine the high voltage protection requirements, at the time of application for the initial service and/or when additions or changes are made to the existing service. In addition, the CLC Reseller shall notify the Utility prior to making or allowing any changes in the electrical supply which will increase the GPR at the location.
- (I) The CLC Reseller will provide the Service Type and the Service Performance Objective, as described in (O) and (R) following.
- (J) The technical data for the power station shall include, but not be limited to, the following:
- (1) Ground grid area in square feet
 - (2) Ground grid impedance in ohms
 - (3) X/R ratio at worst case fault in location
 - (4) Ground Potential Rise (GPR) in volts Rms
 - (5) Ground return current in amperes
- (K) Rates and charges for Resale Services set forth in Section 18.3-18.40 apply in addition to those set forth in (3) following.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.18 High Voltage Protection (Cont'd)

(N)

18.18.2 Regulations (Cont'd)

(L) Reserved

(M) If at any time during the specified period following the installation of high voltage protection equipment, such equipment is permanently disconnected as a result of a request of the CLC Reseller or disconnection of the CLC Reseller end user's telephone service in accordance with the Utility's applicable tariffs, the CLC Reseller shall pay to the Utility, upon demand, the basic termination charge specified for said equipment, less a credit for each full month between the date on which said equipment was installed and the date on which it was so disconnected. For the purposes of computing basic termination charges, the last equipment installed shall be considered to be the first equipment removed.

(1) Basic termination charges for fractional portions of a month shall be prorated on the same basis as for monthly billing.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.18 High Voltage Protection (Cont'd)

(N)

18.18.2 Regulations (Cont'd)

(N) If the Utility has provided service where high voltage protection is required but the required equipment has not been provided or the equipment that has been provided is nonfunctional or inadequate and the CLC Reseller fails, upon written notice, to establish or reestablish the required special high voltage protection, apply for such protection with the Utility, or keep the Utility informed of changed high voltage requirements, the Utility will disconnect service 120 days after giving such notice.

(O) Liability

(1) The CLC Reseller and the CLC Reseller end user release, indemnify and hold harmless the Utility from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the CLC Reseller, CLC Reseller end user, or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property whether owned by the CLC Reseller, CLC Reseller's end user, or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment and services associated therewith.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.18 High Voltage Protection (Cont'd)

(N)

18.18.2 Regulations (Cont'd)

(P) Service Types

- (1) Type 1 - Services requiring either dc transmission or ac and dc transmission such as, Basic Exchange Telephone Service and Special Access Service.
- (2) Type 2 - Special Access Service requiring dc transmission or ac and dc transmission used for pilot wire protective relaying or dc tripping.
- (3) Type 3 - Special Access Service requiring ac transmission only used for supervisory control and data.
- (4) Type 4 - Special Access Service requiring ac transmission only used for audio tone protective relay.

(Q) Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.18 High Voltage Protection (Cont'd)

(N)

18.18.2 Regulations (Cont'd)

(R) Service Performance Objective Classifications

(1) Interruptions or outages of telecommunications circuits serving electric power stations may occur for physical reasons such as cable damage due to extraordinarily heavy storm loading, a vehicle striking and breaking a Utility pole, a direct lightning strike, or acts of God. Circuit failures caused by such events cannot be prevented and the Utility expressly states that provision of the equipment provided in this schedule cannot prevent such service outages as may normally occur due to the preceding circumstances. It is the responsibility of the CLC Reseller to ensure sufficient protection has been provided to prevent damage cause by such events.

(a) Interruptions or outages due to the effects (GPR and or induction) of faults in the CLC Reseller end user's power generating, transmission and/or distribution system are minimized through the installation and maintenance of high voltage protection equipment which is designed to operate in a fault-produced electrical environment.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.18 High Voltage Protection (Cont'd)

(N)

18.18.2 Regulations (Cont'd)

(R) Service Performance Objective Classifications (Cont'd)

(1) (Cont'd)

(b) Because of the CLC Reseller's and CLC Reseller end user's need for service continuity during power system faults some types of telecommunications services provided to power stations, the following system of service performance objective classifications has been established for the purpose of permitting the CLC Reseller to specify the performance objectives for most types of telecommunications services provided to power stations.

(i) Class A - Non-Interruptible service performance (must function before, during and after the power fault).

(ii) Class B - Self-Restoring interruptible service performance (must function before and after the power fault condition).

(S) Provision of High Voltage Protection Equipment

(1) Based on the CLC Reseller's technical data provided to the Utility, the Utility will provide the necessary high voltage protection equipment at Utility's local loop demarcation point on the CLC Reseller end user's premises, at the Utility Central Office, and at the remote drainage location. The placement of the equipment by the Utility shall in no way release the CLC Reseller of its responsibility for damage, loss, or claims caused by electrical hazards resulting from the CLC Reseller end user's electric power system. The Utility's liability for damage, loss or claims is set forth in Section 2.1.3 preceding.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.18 High Voltage Protection (Cont'd)

(N)

18.18.2 Regulations (Cont'd)

(S) Provision of High Voltage Protection Equipment (Cont'd)

- (2) The CLC Reseller or CLC Reseller end user may elect to furnish the equipment at its premises to isolate or neutralize the electrical hazard subject to the approval of the Utility; however, such approval by the Utility shall not relieve the CLC Reseller of its responsibility to install or maintain adequate high voltage protection equipment.
- (a) When the CLC Reseller or CLC Reseller end user provides the high voltage equipment at its premise, the Utility will provide the necessary high voltage equipment at the central office and remote drainage location.
- (b) The high voltage protection equipment at the power station will either be exclusively owned by the Utility, the CLC Reseller, or the CLC Reseller end user.
- (c) The Utility will inspect and verify adequacy of the high voltage protection equipment when service is established and at such future times as deemed necessary due to additions, deletions, rearrangements, routine maintenance or for the purpose of verifying the adequacy of the high voltage protection equipment.
- (d) The provisioning of ground start circuits for the CLC Reseller will be provided by the Utility where facilities and operating conditions permit.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.18 High Voltage Protection (Cont'd)

18.18.3 Rates and Charges

(1) High Voltage Protection Devices*

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Basic Termination Charge</u>
(a) <u>Utility-Provided Devices</u>				
- Type 1, A, each	HVPA1	\$ 42.58 (I)	\$ 193.95 (I)	\$1,745.57 (I)
B, each	HVPB1	29.96	160.84	1,268.58
- Type 2, A, each	HVPA2	47.30	193.95	1,982.10
B, each	HVPB2	35.48	160.84	1,505.11
- Type 3, A, each	HVPA3	30.75	193.95	1,351.36
B, each	HVPB3	18.92	155.32	859.38
- Type 4, A, each	HVPA4	30.75	193.95	1,351.36
B, each	HVPB4	18.92 (I)	155.32 (I)	859.38 (I)
(b) <u>Customer-Provided Devices</u>				
- each	HVPCO	None	298.82 (I)	None
(c) <u>No High Voltage Protection Required</u>				
	HVPNR	None	None	None

* Basic Termination Charge is reduced 1/240th with each monthly payment.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.19 Unlimited Local Calling Plan

(T)

18.19.1 Applicability and Territory

(N)

Unlimited Local Calling Plan is applicable to the CLEC's end user business customers with 1-10 lines with individual business access line measured rate service or Centrex service within Zone Usage Measurement (ZUM) and non-ZUM exchanges as defined in Schedule Cal.P.U.C. No. A5.2.1.B., Measured Rate Service in Cal.P.U.C. No. A5.2.1 and Centrex Service in Cal.P.U.C. No. D10.

(N)

Continued

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.19 Unlimited Local Calling Plan (Cont'd)

18.19.2 Description Of Service

General

(A) Unlimited Local Calling Plan is for CLEC's end user business customers with 1-10 lines and provides unlimited local calling for directly dialed communications in Zone Usage Measurement (ZUM) Zones 1 and 2, and non-ZUM exchanges as specified in Schedule Cal.P.U.C. Nos. A5.1.1.C. and A6.2.7., respectively.

(B) In addition to the business access line rate, Unlimited Local Calling Plan is a fixed monthly rate, providing unlimited local calling to CLEC's end user business customers with 1-10 lines on directly dialed calls within ZUM Zones 1, 2 and includes Zone 3.

(C) Unlimited Local Calling for CLEC's end user business customers with 1-10 lines who meet one of the following configurations will be eligible:

(1) Retention applies to all eligible new or existing CLEC's end user business customers who also subscribe to Business Solutions One Line, Business Solutions Two Lines, or Centrex Business Solutions.

(2) Winback applies to all CLEC's end user business customers who have discontinued their business with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier and operating within the Utility's territory who are returning to the Utility who also subscribe to Business Solutions One Line, Business Solutions Two Lines, or Centrex Business Solutions.

(3) Non Business Solutions subscribers.

(D) Call detail will not be provided to the CLEC's end user business customers on Zones 1 and 2 calls.

(E) Unlimited Local Calling Plan will go into effect on the date of order or any other date the CLEC's end user business customers add (or remove) the Unlimited Local Calling Plan. The monthly rate will be applied in advance of the usage minutes and the minutes will be applied to the usage incurred after the plan went into effect.

(N)
|
(N)
(D)
(D)

(F) If a CLEC's end user business customer subscribes to Unlimited Local Calling Plan and disconnects that Billed Telephone Number (BTN), the calling plan fee and Unlimited Local Calling Usage will be prorated to the date of termination.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.19 Unlimited Local Calling Plan (Cont'd) (T)

18.19.3 Regulations (N)

Limitations of Service

- (A) Person, collect, conference, third number billed, calling card, toll stations or any other calls requiring operator handling except as specified in O.2.(c), following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.
- (B) Unlimited Local Calling Plan may not be furnished to any business exchange service (except Remote Call Forwarding service as specified in Schedule Cal.P.U.C. No. A5.4.4) that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the CLEC's end user business customer's premises to extend a two-point connection beyond the origination station and called station location.
- (C) The premises of a CLEC's end user business customer is that shown in Schedule Cal.P.U.C. No. A2.1, Premises. In the event the premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.
- (D) Unlimited Local Calling Plan will not be furnished in connection with multiparty (operator identified) or any business service (except Centrex Dormitory service with billing arrangement Option "C" as specified in Schedule Cal.P.U.C. No. A9.1.1.)
- (E) CLEC's end user business customers must verbally commit to a minimum 12-month term commitment to purchase.
- (F) In the event of early termination, CLEC's end user business customers will be charged an Early Termination Fee equal to 50% of the Monthly Recurring Charge (MRC) times the months remaining in the 12-month term. The per line MRC amount will be calculated based on the original number of lines on the BTN at the time the plan was initially ordered.
- (G) If a CLEC's end user customer exceeds their 12-month verbal commitment, the Unlimited Local Calling Plan will revert to a month-to-month agreement, and no Early Termination Fee will henceforth apply.
- (H) Unlimited Local Calling Plan is only available on BTNs billed to the customer of record.
- (I) The Unlimited Local Calling Plan cannot be added to foreign exchange services. (N)

Continued

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.19 Unlimited Local Calling Plan (Cont'd) (T)

18.19.3 Regulations (Cont'd) (N)

Limitations of Service (Cont'd)

(J) CLEC's end user business customers subscribing to another Local Usage Optional Calling Plan, other types of Calling Plans that include Zones 1, 2 and 3, are ineligible for Unlimited Local Calling Plan, which includes 96-A contracts.

(K) The rates and charges in D., following, are applicable to the Unlimited Local Calling Plan only and do not apply to any other Utility offered plan.

(L) Unlimited Local Calling Plan is not available on Toll Free, 900, 976, or Private Line Services.

(M) Toll restricted access lines will not be eligible for Unlimited Local Calling Plan service.

(N) The Unlimited Local Calling Plan will be available on the business classes of service as set forth in Schedule Cal.P.U.C. No. A2.1.2,B.3.

(O) The Unlimited Local Calling Plan for CLEC's end user business customers with 1-10 lines applies to:

(1) Sent-Paid messages dialed and completed from their business location without the assistance of a utility operator.

(2) Sent-Paid messages placed with the assistance of a utility operator where:

(a) dial completion facilities are not available.

(b) equipment or circuit conditions cause unsuccessful dial attempts.

(c) the CLEC's end user business customer indicates they are handicapped and unable to dial.

(d) the utility operator must identify the calling number where automatic equipment is not available.

(3) Sent-Paid messages reestablished after a service failure on a CLEC's end user business customers call. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.19 Unlimited Local Calling Plan (Cont'd) (T)

18.19.4 Rates and Charges (N)

The following monthly rates apply to each eligible BTN account for the Unlimited Local Calling Plan.

	<u>Non Recurring</u>	<u>Monthly Account Charge</u>	<u>Monthly Rate Per Line</u>
Retention Rates ^{1,2}	NA	\$12.71	\$3.05
Winback Rates ^{1,2}	NA	\$12.29	\$1.81
Non Business Solutions Rate	NA	\$15.76	\$4.15

NOTE 1: Per Schedule Cal.P.U.C. No. A5.4.

NOTE 2: Retention and Winback discounted rates are mutually exclusive. A CLEC's end user business customer can only receive discounted rates under the Retention or Winback Rate schedules as described above. (N)

Continued

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Resolution No.

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.19 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.19 Reserved (Cont'd)

(T)

(D)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.19 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.20 SimpleLinkSM

18.20.1 Description

SimpleLinkSM is an optional total volume discount package for CLC Reseller end user small business customers. The CLC Reseller end user subscribing customers receive monthly discounts on selected eligible services (a combination of Category II and Category III products and services) based on the customer's contributory services whose revenue is counted towards the achievement of a Minimum Monthly Revenue Commitment (MMRC) and term length. SimpleLinkSM provides additional discounts on specific features as set forth following. (D)

18.20.2 Regulations

- (A) Contributory Services shall be defined as those regulated Category II and Category III services whose monthly billed charges are counted towards achievement of the CLC Reseller end user business customer's selected MMRC, unless otherwise noted. Services contributing toward the MMRC as described in Section 18.20.3 are applicable. (N)
- (B) SimpleLinkSM is available only for selected business service where the CLC Reseller also provides local service. (N)
- (C) A CLC Reseller end user business customer may subscribe to only one SimpleLinkSM plan at a time.
- (D) An eligible SimpleLinkSM CLC Reseller end user business customer may include up to, but not exceed, 10 accounts under one SimpleLinkSM agreement.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.20 SimpleLinkSM (Cont'd)

(N)

18.20.2 Regulations (Cont'd)

(E) SimpleLinkSM discounts are not available on eligible business services with existing term discount plans, or with any other discount toll or local optional calling plan except for Unlimited Local Calling Plan, which is allowed in SimpleLinkSM. The CLC end user business customers may change from an existing Utility optional calling plan (e.g., Value Promise Plus, Advantage 5, 10, or 25, Flat Rate Pro, or CompleteLinkSM Basic) to SimpleLinkSM without being assessed early termination charges for discontinuing the plan.

(F) SimpleLinkSM is offered under a one-year, two-year or three-year term. The one-year term also has a 1-year renewable option. If the CLC Reseller end user business customer selects the 1-year renewable option, the plan will renew for one year intervals. A maximum of two 1-year renewals are available after the first 1-year term. The CLC Reseller end user business customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term. Additionally, three MMRC levels will be available for the CLC Reseller end user business customers to choose from and CLC Reseller end user business customers subscribing to a 2- or 3-year term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.

A CLC Reseller end user business customer may increase the MMRC level at any time without assessment of early termination charges. To increase an MMRC, the CLC Reseller end user business customer must also commit to a new term. A decrease of the MMRC level during the term is deemed to be a termination of the service and early termination charges as described in 18.20.4, following, are applicable.

(G) The CLC Reseller end user business customer must meet or exceed the selected MMRC in each month of the term plan. If the CLC Reseller end user business customer fails to meet or exceed the MMRC in any month of the CLC Reseller end user business customer's term, the CLC Reseller end user business customer will be billed an Under-Utilization Charge which is the difference between the MMRC and the actual billings for the Contributory Services, excluding taxes and surcharges.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.20 SimpleLinkSM (Cont'd)

(N)

18.20.2 Regulations (Cont'd)

- (H) If the CLC Reseller end user business customer elects to discontinue the plan, early termination charges as described in 18.20.4, following, are applicable.
- (I) The CLC Reseller end user business customers will be notified prior to the term expiration date. If a CLC Reseller end user business customer does not commit to a new term plan by the last date of the existing term plan (or the final renewal term for 1-year renewable options), the CLC Reseller end user business customer's SimpleLinkSM service will terminate and the CLC Reseller end user business customer's service will revert to the non-discounted tariffed rates for the services offered in SimpleLinkSM service.
- (J) The MMRC is the minimum monthly revenue commitment selected by the CLC Reseller end user business customer which must be satisfied each month under the elected term (based on a one, two, or three-year term commitment) to receive a volume discount. The customer's term commitment commences the day after the SimpleLinkSM service is provided by the Utility. The date provided shall be the date the service order is completed by the Utility's billing system. MMRC revenue is the sum total of the CLC Reseller end user business customer's monthly billed charges on all included business accounts for services specified as contributory in the SimpleLinkSM tariff before discounts are applied.

Revenue from the following services are not included as Contributory Services nor counted towards the achievement of the MMRC:

Enhanced 9-1-1 (E9-1-1) surcharges, End User Common Line (EUCL) surcharges, EUCL offset surcharges, Deaf and Disabled surcharges, Primary Interexchange Carrier (PIC) charge, Local Number Portability (LNP) charge, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) Fee, Federal and State Line Port charges, State Regulatory Fee, California High Cost Fund-A (CHCF-A), California High Cost Fund-B (CHCF-B), California Teleconnect Fund (CTF) Surcharge, Universal Lifeline Telephone Service (ULTS) Surcharge, California Relay Service and Communications Devices Fund, and Equal Access Recovery Charge. Additionally, any services provided by the Utility's affiliates (e.g., SBC Messaging Services, Frame Relay, Asynchronous Transfer Mode (ATM) Cell Relay, Digital Subscriber Line (DSL) Service, Internet service wireless, or Customer Owned Pay Telephones); charges for services provided by any other service provider and billed by the Utility on behalf of that other service provider and corresponding taxes and surcharges; and any other tax or charge imposed by any local, state or federal government entity are also excluded.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.20 SimpleLinkSM (Cont'd)

(N)

18.20.2 Regulations (Cont'd)

- (K) There is no non-recurring service connection charge nor set-up charge to establish a CLC Reseller end user business customer on a SimpleLinkSM plan. Other recurring and non-recurring installation charges will apply per applicable tariff rates.
- (L) With the exception of Business Local Exchange Access and Local Usage, SimpleLinkSM CLC Reseller end user business customers are not required to purchase any of the MMRC Contributory Services. Recurring and non-recurring charges at applicable tariff rates apply to the installation and use of the Contributory Services.
- (M) Interstate/intraLATA calls from LATA 5 do not qualify for SimpleLinkSM discounts. The Utility reserves the right to bill the CLC Reseller end user business customer the standard tariffed rates for these calls, including the ability to adjust billing or backbill to reflect the proper rate.
- (N) Each MMRC will carry a Maximum Monthly Allowable Discount (MMAD), which is the maximum allowable amount per month of Total Volume Discounts on all eligible services. The MMAD will apply to all term lengths and revenue commitments.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.20 SimpleLinkSM (Cont'd)

(N)

18.20.3 Eligible Services

Eligible Services are those services that receive discounts based on achievement of the CLC Reseller end user business customer's specific MMRC and term commitment. Additional Local and State charges, taxes, the End User Common Line Charge, and non-recurring charges are not volume discount eligible.

Busy Call Forwarding Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Call Forwarding Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Call Identification Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Call Return Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Call Screen Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Call Waiting Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Custom 8 Schedule Cal.P.U.C. No. D8
8.3 Custom 8 Toll-Free Services -
Business

Schedule Cal.P.U.C. No. A3
3.1.6 Dual Element Charges

Delayed Call Forwarding Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.20 SimpleLinkSM (Cont'd)

(N)

18.20.3 Eligible Services (Cont'd)

Local Toll	Schedule Cal.P.U.C. No. D11 11.2 Standard Service Offerings 11.2.1 Standard Service Offerings Telecommunications Service
Measured Rate Service (Zone Usage Measurement Service Zones 1 and 2)	Schedule Cal.P.U.C. No. A5 5.2 Local Exchange Service 5.2.1 Business Service 5.2.1,B. Measured Rate Service
Priority Ringing	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services 5.4.11 Custom Calling Services - Business
Remote Access to Call Forwarding	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services
Remote Call Forwarding	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services 5.4.4 Remote Call Forwarding Business
Repeat Dialing	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services 5.4.11 Custom Calling Services - Business
Three-Way Calling	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services 5.4.11 Custom Calling Services - Business
Unlimited Local Calling Plan	Schedule Cal.P.U.C. No. A6 6.5 Value Promise SM
ZUM 3	Schedule Cal.P.U.C. No. A5 5.2 Local Exchange Service 5.2.1 Business Service 5.2.1, B. Measured Rate Service

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.20 SimpleLinkSM (Cont'd)

(N)

18.20.4 Early Termination Liability

- (A) Within 90 days of subscribing to a SimpleLinkSM 2- or 3-year term commitment, CLC Reseller end user business customers may cancel this service without incurring the early termination liability charges specified in this tariff. This guarantee does not apply to CLC Reseller end user business customers who terminate or convert to another Utility toll, access, and/or usage commitment product for the purpose of subscribing to SimpleLinkSM.
- (B) Within 30 days of subscribing to a SimpleLinkSM 1-year term commitment, CLC Reseller end user business customers may cancel this service without incurring the early termination liability charges specified in this tariff.
- (C) A SimpleLinkSM commitment is not transferable to, nor may it be assumed by, a CLC Reseller end user business customer or customers other than the CLC Reseller end user business customer of record without prior written consent of the Utility.
- (D) SimpleLinkSM commitments cannot be superseded as described in Schedule Cal.P.U.C. No. A2.1.23.
- (E) The CLC Reseller end user business customer's term commitment commences the day after the SimpleLinkSM service is provided by the Utility.
- (F) Except as provided for elsewhere in this tariff, if the CLC Reseller end user business customer terminates their SimpleLinkSM agreement prior to the expiration of their term, early termination charges apply. Termination charges will be equal to 50% of the MMRC multiplied by the number of months remaining in the CLC Reseller end user business customer's term period. For a partial month, if the partial month revenue is less than the MMRC, the CLC Reseller end user business customer is liable for 50% of the difference between the MMRC and the actual billed revenue.
- (G) Termination liability charges are not applicable if during the SimpleLinkSM term commitment the CLC Reseller end user business customer converts to another access and usage plan with a term equal to or greater than the existing SimpleLinkSM plan, and a revenue commitment equal to or greater than the remaining SimpleLinkSM revenue commitment.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.20 SimpleLinkSM (Cont'd)

(N)

18.20.5 Rates and Charges

(A) Discount Schedules:

(1) Total Volume Discount

MMRC Total Volume Discount

MMRC	MMAD	1 Year	2 Year	3 Year
\$37.35	\$70.55	7.0%	8.0%	9.0%
\$70.55	\$70.55	8.0%	9.0%	10.00%
\$166.00	\$70.55	9.0%	10.00%	11.00%

(2) Feature Discount

In addition to the Total Volume Discounts listed above an additional 30% overlay discount will be applied to the following eligible Utility features. When these features are purchased in package discount arrangements they are not eligible for either discount:

Busy Call Forwarding	Delayed Call Forwarding
Call Forwarding	Priority Ringing
Call Return	Remote Access Call Forwarding
Call Screen	Remote Call Forwarding
Call Waiting	Repeat Dialing
Caller ID	Three-Way Calling

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.20 SimpleLinkSM (Cont'd)

(N)

18.20.5 Rates and Charges (Cont'd)

(A) Discount Schedules: (Cont'd)

(3) Winback Months Free Discount

An additional discount will be applied to those CLC Reseller end user business customers who convert their access line service to the CLC Reseller as their local service provider and subscribe to a SimpleLinkSM agreement. These eligible CLC Reseller end user business customers will receive a monthly discount equal to the total monthly recurring charges for all eligible services on their bill for three (3) months, up to a maximum of \$500 per month in discounts. These 3 months of recurring charge discounts will be applied in months 2, 3, and 4 of the CLC Reseller end user business customer's term plan.

(N)

Continued

ACCESS SERVICE

18. Service For Resale (Cont'd)

18.21 Digital Data Over Voice (Digital DOV)

(N)

18.21.1 Description

(A) Definitions

(1) Channel

See Section 2.6 Definitions, preceding.

Data/Voice Multiplexer (DVM)

A device which enables digital data and analog voice signals to be transmitted simultaneously over one physical channel.

(2) Local Loop

The term "Local Loop" denotes a physical connection, including drop, between the CLC Reseller end user premises and the Utility serving central office.

(B) Service

Digital Data Over Voice (Digital DOV) is a service that transports a synchronous or asynchronous digital data signal over the local loop of an Individual Line Measured Rate Business Service as set forth in 6.2 (B) preceding and allows for the simultaneous transmission of both digital data signals and analog voice signals. A Data/Voice Multiplexer (DVM) provided by and maintained by the Utility in the Utility's Central Office is connected to the local loop of the resold individual line measured business service. This service is available with a fixed transmission speed of either 2.4 or 9.6 Kbps. Customer provided equipment (CPE) allows the service to accept either synchronous or asynchronous digital data. The CPE converts asynchronous digital data into a synchronous format for transmission on the Utility's local loop. Both the Individual Line Measured Rate Business Service and the Digital Data Over Voice service must be provided to the CLC Reseller for use by the CLC Reseller's end user.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.21 Digital Data Over Voice (Digital DOV) (Cont'd)

(N)

18.21.1 Description (Cont'd)

(B) Service (Cont'd)

(1) Sub-rate Multiplexing Service

This optional feature provides sub-rate multiplexing of Digital DOV data lines at a serving Central Office. Only digital DOV lines served by the same Central Office can be multiplexed together and the Digital DOV lines must be of the same transmission speed. Up to 20 lines at 2.4 Kbps and 5 lines at 9.6 Kbps can be sub-rate multiplexed. The sub-rate multiplexed output is a 56 Kbps signal that is transported through the Advanced Digital Network (ADN). A 56 Kbps ADN line carries the aggregated Digital DOV data lines to the destination CLC Reseller end user premises, where CPE de-multiplexes the data lines.

Digital DOV service is provided on a 24 hour basis. Digital DOV utilizes standards as described in the following Technical Publications:

PUB L-780080-PB "Service Description and Interface Requirements for Data Over Voice to Pacific Bell Data Services."

Bellcore Technical Advisory TA-TSY-000280, "Digital Cross-Connect System (DCS) Requirements and Objectives for the Sub-Rate Data Cross-Connect (SRDC) feature."

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.21 Digital Data Over Voice (Digital DOV) (Cont'd)

18.21.2 Regulations

(A) Availability Of Service

Digital DOV will be furnished within each Service Area where facilities and operating conditions permit.

The local loop furnished as a part of the Individual Line Measured Rate Business Service line must be a two-wire loop start, must be provisioned via non-loaded copper facilities, may contain only one Bridge Tap section of less than 2,000 feet, and must not exceed 15,000 feet in length.

(B) Connection Of Service

(1) CLC Reseller Telephone Service

The CLC Reseller must maintain Individual Line Measured Rate Business Service which terminates at CLC Reseller end user premises in order to be served by Digital DOV service. Digital DOV service is not available with Centrex, PBX, Coin, COPT, ISDN, WATS, 800 Services, 900, 976, Foreign Exchange, Residence, Flat-Rate or Dedicated services. In the event the CLC Reseller or CLC Reseller end user's telephone service is terminated for any reason, Digital DOV service will also be terminated.

(2) CLC Reseller Provided Equipment

The CLC Reseller or CLC Reseller end user is responsible for all premises wiring beyond the Utility demarcation point. The Utility shall not be responsible for installation, operation or maintenance of any terminal equipment provided by the CLC Reseller or CLC Reseller end user as specified in Schedule Cal.P.U.C. No. A2.1.1. and 18.1.4 preceding. The CPE requirement for Digital DOV service is described as follows:

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.21 Digital Data Over Voice (Digital Dov) (Cont'd)

18.21.2 Regulations (Cont'd)

(B) Connection Of Service (Cont'd)

(2) CLC Reseller Provided Equipment (Cont'd)

(a) Basic Service

The CLC Reseller or CLC Reseller end user shall provide a compatible DVM and standard EIA RS232 interface which will be located at the premises served by the Individual Line Measured Rate Business Service. Some DVMs have toggle switches for selecting either synchronous or asynchronous digital data input. To aid the CLC Reseller and the CLC Reseller end user and the Utility in maintaining the correct switch position, the customer orders this service as either synchronous or asynchronous.

(b) Sub-rate Multiplexing Service

This service requires a CPE sub-rate multiplexer at the CLC Reseller end user premises where the ADN line terminates. The CPE sub-rate multiplexer must comply with Bellcore Technical Advisory TA-TSY-000280 except when the ADN line is carried to the terminating premises on a T-1 (1.544 Mbps) line. The Digital DOV lines at the originating CLC Reseller end user premises use the same CPE described in (B)(2)(a) Basic Service preceding.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.21 Digital Data Over Voice (Digital DOV) (Cont'd)

18.21.2 Regulations (Cont'd)

(B) Connection Of Service (Cont'd)

(3) Data Transport

(a) Basic Service

Data transport is point to point; both end points must be served by a single Central Office. Each end point requires Digital DOV service from the CLC Reseller end user premises to the serving Central Office. A packet switching network* service which provides for routing of packets of digital information on digital transmission facilities must be obtained by the CLC Reseller for the CLC Reseller's end user. One of the end points will terminate at the premises of a packet switching network provider. The CLC Reseller subscribes to Digital DOV service for the end point from the CLC end user premises to the serving Central Office; the packet switching network service provider subscribes to Digital DOV for the other end point from its premises to that same serving Central Office.

(T)

* Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.21 Digital Data Over Voice (Digital DOV) (Cont'd)

18.21.2 Regulations (Cont'd)

(B) Connection Of Service (Cont'd)

(3) Data Transport

(b) Sub-Rate Multiplexing Service

The output of the sub-rate multiplexing service is connected to a 56 Kbps ADN line. ADN provides transport of the aggregated Digital DOV lines from the originating serving Central Office to the CLC Reseller end user premises. The ADN line requires the Secondary Channel optional feature except when carried on a T-1 (1.544 Mbps) circuit to the destination customer premises. No other ADN features are supported by Digital DOV. When ordering the ADN line the CLC Reseller must also order either a 10 or 20 slot multiplexer for 2.4 Kbps service, or 5 slot multiplexer for 9.6 Kbps service. There is no additional charge for the multiplexer. The CLC Reseller orders a new ADN line, with one of these multiplexers, each time the multiplexer slots are at capacity or the CLC Reseller wishes to change between the types of multiplexers. This service does not require a packet switching service*.

(T)

Nothing contained in this tariff schedule shall be construed as establishing any agency agreement, partnership or joint venture between the Utility and any public packet switching* provider.

(T)

* Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.21 Digital Data Over Voice (Digital DOV) (Cont'd)

18.21.2 Regulations (Cont'd)

(C) Responsibility Of The CLC Reseller

Digital DOV is available under this tariff for use in connection with terminal equipment provided by a CLC Reseller or CLC Reseller end user. The operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Utility. Such use is subject to further provisions that the equipment provided by a CLC Reseller or CLC Reseller end user does not endanger the safety of Utility employees or the public; damage, require change in or alteration of the equipment or other facilities of the Utility; interfere with the proper functioning of such equipment or facilities; impair the operation of the Utility's facilities or otherwise injure the public in its use of the Utility services. Upon notice from the Utility that the equipment provided by a CLC Reseller or CLC Reseller end user is causing or is likely to cause such hazard or interference the CLC Reseller shall take such steps as shall be necessary to remove or prevent such hazard or interference.

(D) Responsibility of the Utility

Provisions concerning the Utility limitations of liability are set forth in 18.1 and Section 2 preceding.

(E) Visit Charge

The CLC Reseller shall be responsible for payment of a visit charge, as set forth in 18.13 preceding for visits by the Utility to the premises of the CLC Reseller end user where the service difficulty or trouble report results from the use of equipment or facilities provided by the CLC Reseller or CLC Reseller's End User.

(F) For each Digital DOV service arrangement, all components, i.e., individual line measured rate business service, Digital DOV capability and any ADN and/or Utility multiplexing if used, must be resold by the same CLC Reseller to the end user.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.21 Digital Data Over Voice (Digital DOV) (Cont'd)

18.21.3 Rates and Charges

The following rates and charges are in addition to all other rates and charges that may be applicable for other services which operate in conjunction with Digital Data Over Voice service.

(A) Basic Service - Data/Voice Multiplexer

<u>- Per line</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
- DVM set for Synchronous Transmission			
2.4 Kbps	DVES2	\$11.83 (I)	\$157.68 (I)
9.6 Kbps	DVES9	23.66 (I)	157.68 (I)
- DVM set for Asynchronous Transmission			
2.4 Kbps	DVEA2	11.83 (I)	157.68 (I)

(B) Sub-Rate Multiplexing Service

- <u>Per line</u>			
- DVM set for Synchronous Transmission			
2.4 Kbps	DVMS2	11.83 (I)	157.68 (I)
9.6 Kbps	DVMS9	23.66 (I)	157.68 (I)
- DVM set for Asynchronous Transmission			
2.4 Kbps	DVMA2	11.83 (I)	157.68 (I)
9.6 Kbps	DVMA9	23.66 (I)	157.68 (I)
- Per Sub-rate Multiplexing Service			
10 Slot Mux (2.4 Kbps)	SRM21	None	None
20 Slot Mux (2.4 Kbps)	SRM22	None	None
5 Slot Mux (9.6 Kbps)	SRM95	None	None

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.22 Switched Service 56

(T)

18.22.1 Description

(N)

Switched 56 is a digital access line that provides CLC Resellers with circuit switched digital transmission at 56 Kbps.

Switched 56 is designed for digital data applications with a full duplex, digital, synchronous 56 Kbps data transmission rate.

Switched 56 inter-operates with existing suitably equipped BRI and PRI ISDN products at 56 Kbps.

The CLC Reseller must provide a compatible Channel Service Unit/Data Service Unit (CSU/DSU) with digital capability or a compatible Data Unit (DU) in addition to the inside wire required to connect to the Utility.

Outgoing calls may be placed to switched 56 capable access circuits served from the same switch, other equipped intraLATA serving wire centers, or over an Interexchange Carrier wide area network to InterLATA and international destinations.

(A) Definition

(1) Remote Service

Facilities used to serve a CLC Reseller where the Switched 56 serving central office switch does not coincide with the CLC Reseller's serving wire center.

18.22.2 Regulations

(A) Switched 56 is a service provided only in connection with measured business access lines. It is available only where measuring capability exists and where equipment and operating conditions permit.

(B) The CLC Reseller's end user will be served from the nearest serving wire center equipped with switched 56 feature capability. This serving wire center may be remote to the CLC Reseller end user's usual wire center.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.22 Switched Service 56 (Cont'd)

18.22.2 Regulations (Cont'd)

(N)

- (C) Where served from a remote wire center, Message unit, Zone Usage, and toll rates associated with the Switched 56 access line will be in accordance with the tariff provisions of the remote exchange.
- (D) Reserved
- (E) A Switched 56 jack as set forth in Schedule Cal.P.U.C. No. A8.1.21 is included in the installation charge for the Switched 56 access line.
- (F) Switched 56 does not support the following services:
- Analog Voice and Voice Services.
 - Analog Data Services or Subrates.
 - 411, 811, 900, 976, or 0+.
 - 900 and 976 blocking.
 - Custom Calling Features.
- (G) Switched 56 performance is measured in Error Free Seconds (EFS), Severely Errored Seconds (SES), and Bit Error Rate. The minimum design performance for both IntraLATA and the Utility's portion of InterLATA calls is the following:
- 95% EFS on 99% of calls of 5 minutes duration over one month.
 - .03% SES over 24 hours.
 - 8.9E-8 Bit Error Rate.
- The above are only design minimums; the Utility does not guarantee these levels.
- (H) The Utility makes no guarantee that any transmission speed or bit error rate will be achieved on any given call.
- (I) The CLC Reseller shall be responsible for payment of a visit charge as set forth in 18.13.2(J) when the Utility dispatches personnel to the CLC Reseller's End User premises, and the trouble is not in the Utility's equipment.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.22 Switched Service 56 (Cont'd)

18.22.2 Regulations (Cont'd)

(N)

(J) Provisions concerning limitations of liability are set forth in 18.1 preceding.

(K) Network interface requirements are available from the Utility on request.

(L) Serving Arrangements

(1) Switched 56 uses four serving arrangements. The specific arrangement is determined by the CLC Reseller's End User serving switch type and capabilities and the CLC Reseller End User's proximity to the switch.

CLC Resellers whose Switched 56 end user is served from a remote location will be given the option to convert the Switched 56 service to the local serving central office at no charge when a central office becomes equipped with Switched 56 capability.

(2) Datapath provides digital, full duplex transmission using Time Compression Multiplexing (TCM). TCM allows 56 Kpbs over a two-wire local loop with an effective range of approximately 10,000 feet. Datapath will be used for local serving arrangements.

(3) Datapath Extension (DPX) enhances Datapath to physically extend the switched 56 feature to another wire center using specially designed channel units and T-1 facilities. Although DPX is limited only by T-1 facility range, it functions the same as Datapath from the channel unit and has an effective loop range of approximately 10,000 feet.

DPX will be used to provide Switched 56 remote serving arrangements to CLC Reseller End Users who are served by a wire center that does not have Switched 56 capability.

(4) Office Channel Unit Dataport equipped with Control Mode Idle (OCUDP/CMI) is a switch independent serving technology from either a local or remote serving arrangement. OCUDP/CMI uses standard DS-1 time division multiplexing (TDM) for 56 Kbps transmission across a four-wire circuit. TDM and four-wire facilities extend the OCUDP/CMI loop beyond Datapath and DPX loop limitations.

Continued(N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.22 Switched Service 56 (Cont'd)

18.22.2 Regulations (Cont'd)

(M) Term Offering

(N)

(1) Description

The Utility will waive all Switched 56 nonrecurring charges for CLC Resellers who commit to retain the service for the same CLC Reseller end user for a minimum period of two years (24 months) from the installation date.

(2) Regulations

- (a) Switched 56 will be installed and nonrecurring charges waived only at the CLC Reseller End User premises where the service terminates and facilities permit. All other changes will incur the applicable rates and charges as stated in the tariff.
- (b) The CLC Reseller is required to retain Switched 56 service for a minimum period of two years (24 months) from the installation date.
- (c) The CLC Reseller may make changes, except a disconnection, to the service during the two year minimum period at the applicable tariffed rates and charges.
- (d) If at any time during the two year (24 months) minimum period following installation, the Switched 56 service is disconnected as a result of a CLC Reseller or CLC Reseller end user request or disconnection of the CLC Reseller's service in accordance with the Utility's applicable tariffs, the CLC Reseller will be charged a portion of the nonrecurring charges waived at the time of installation. Each month the CLC Reseller retains the service the termination liability will be reduced by 1/24th of the nonrecurring rate in effect at the time of installation.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.22 Switched Service 56 (Cont'd)

18.22.3 Rates and Charges

The following rates and charges are for each Switched 56 equipped access line.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
2 Wire Local	DP56R	\$35.48 (I)	\$394.22 (I)
2 Wire Remote	DX56R	35.48 (I)	394.22 (I)
4 Wire Local	OC56R	35.48 (I)	394.22 (I)
4 Wire Remote	OX56R	35.48 (I)	394.22 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.23 The Big Easy Plan

(T)

18.23.1 Description

(N)

The Big Easy Plan (Big Easy) is a business package for a CLC Reseller end user business customer (end user) that includes unlimited local calling and series completion hunting. Unlimited local calling provides unlimited directly dialed communications to Zone Usage Measurement (ZUM) Zones 1, 2 and 3 and non-ZUM (local) exchanges. ZUM and Hunting are defined in Schedule Cal.P.U.C. No. 175-T, Section 18.6.2,B.

The Big Easy is available to the CLC Reseller end user with individual business access line service, specified in Schedule Cal.P.U.C. No 175-T, 18.6.2,B. under Measured Rate Business Service, who enter into a three-year written term agreement to maintain a minimum number of access lines state-wide and a minimum number of access lines per customer location*.

The Big Easy will provide the CLC Reseller end user with a fixed monthly rate for each access line equipped with the package. The rate will be dependent upon the minimum number of access lines committed to in the state and the minimum number of access lines committed to per location. There will also be a maximum number of lines per location. The CLC Reseller end user has a choice of a minimum of either 700 access lines (Option A) or 50 access lines (Option B) as the state-wide minimum and a choice of 2 or 4 lines minimum per location. The minimum number of lines per location is the same for all of the CLC Reseller end user's locations in the state. The maximum number of lines per location is 20 (with a minimum state-wide commitment of 50 lines) or 40 (with a minimum state-wide commitment of 700 lines).

* Location will be considered synonymous with Premises, as defined in Schedule Cal.P.U.C. No. A2.1, Definition of Terms.

(N)
(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.23 The Big Easy Plan (Cont'd)

(N)

18.23.2 Regulations

- (A) Additional access lines (lines) and billing telephone numbers may be added to the agreement during the term the term of the agreement. New lines and billing telephone numbers will be counted towards the state-wide minimum line size requirements.
- (B) In any given month, if the total number of lines in the state falls below the selected state-wide minimum, an debit adjustment of \$8.30 per line for each line below the minimum, will be applied to the CLC Reseller designated master billing telephone number.
- (C) A minimum average of 2 lines per location must be maintained. Where the CLC Reseller end user commits to a minimum of 4 lines per location, an annual line size assessment will be performed by the Utility. Using the past 12 months of line size data, if the average number of lines per location falls below 4 lines, the CLC Reseller end user will be converted to the 2 line minimum pricing schedule. If the CLC Reseller end user falls below an average of 2 lines per location, the contract will be voided and the CLC Reseller end user will go to standard tariff pricing*. Termination charges will not apply.
- (D) The CLC Reseller end user may move or disconnect entire locations without incurring termination charges as long as the minimum number of lines in the state is maintained.
- (E) Upon expiration of the service agreement, the service will be automatically billed at the standard tariff rates* in effect at the time the service agreement expires, unless a new service agreement is negotiated prior to the expiration of the original agreement.
- (F) CLC Reseller end user not subscribing to Business Measured Rate Service* who wish to add The Big Easy will need to first convert to Business Measured Rate Service before subscribing to The Big Easy. Any charges for the conversion will be billed at the standard tariff rates.
- (G) Call detail will not be provided for Zone 1 or Zone 2 calls.

* See Schedule Cal.P.U.C. No. 175-T, Section 18.6.2,B.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.23 The Big Easy Plan (Cont'd)

(N)

18.23.2 Regulations (Cont'd)

- (H) The Big Easy Plan may not be furnished to an individual Business Measured Rate Service that is interconnected physically, acoustically or by any other means to any other line, facility or service at the CLC Reseller end user's premises to extend a two-point connection beyond the originating station and the called station location.
- (I) The premises of an CLC Reseller end user is that shown in Schedule Cal.P.U.C. No. A2.1, Premises.

18.23.3 Limitations

- (A) Toll restricted access lines are not included for The Big Easy.
- (B) The Big Easy is not available on Toll Free, 900, 976 or private line services
- (C) The CLC Reseller end user business customers subscribing to another local usage optional calling plan or service that include Zones 1, 2 and 3 or local calls, are ineligible for The Big Easy.

18.23.4 Termination Liability

If the CLC Reseller end user requests termination of a service agreement prior to the expiration date of the term, termination liability will be assessed, equal to 50% of the monthly payments remaining on the term period for each business access line committed. Payment of the termination charges does not release the CLC Reseller from other amounts previously or currently owed to the Utility.

Exception:

Termination liability will not apply if the CLC Reseller end user business customer upgrades to another service provided to the CLC Reseller end user (by the Utility) under a service agreement that meets the following requirements:

- The term period is equal to or greater than the term period remaining on the service agreement being terminated, and
- The volume commitment [minimum line volume state-wide (50 or 700 lines)] is equal to or greater than the minimum line commitment of the service agreement being terminated.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.23 The Big Easy Plan (Cont'd)

(N)

18.23.5 Rates and Charges* (Cont'd)

Option A

State-Wide Minimum Access Line Commitment	Minimum Location# Commitment	Maximum Location# Allowance	Monthly Recurring Rate per line (unlimited local usage and hunting)	Non-Recurring Charge
700 lines	2 lines	40 lines	\$15.69	\$0
700 lines	4 lines	40 lines	\$14.03	\$0

Option B

State-Wide Minimum Access Line Commitment	Minimum Location# Commitment	Maximum Location# Allowance	Monthly Recurring Rate per line (unlimited local usage and hunting)	Non-Recurring Charge
50 lines	2 lines	20 lines	\$18.59	\$0
50 lines	4 lines	20 lines	\$16.93	\$0

* Rates do not include taxes, surcharges, Federal Subscriber Line Charge (EUCL) or Federal Universal Service Fee, which may increase or decrease during the term of the agreement.

Location will be considered synonymous with Premises, as defined in Schedule Cal.P.U.C. No. A2.1, Definition of Terms.

(N)

ACCESS SERVICE

18. Services For Resale (Cont'd) (N)

18.24 Group Video Service (T)

18.24.1 Description (N)

Group Video Service is a "meet-me" video conference capability that allows up to a maximum of 28 locations to dial a specific telephone number at a predetermined date and time to establish a video conference.

To make reservations the CLC Reseller calls 1-800-WE MEET U (1-800-936-3388), requesting a specific date, time and duration, the number of conference ports, the data rate and the conference control options required for the conference. The CLC Reseller is provided with directory numbers for the participants to dial to obtain access to the Multipoint Control Unit (MCU). Audio-only ports are available for participants without compatible videoconferencing terminals.

Group Video Service connections are established over public switched services, including but not limited to, SDS-56, Centrex IS, SDS-ISDN, Primary Rate IS, and Home ISDN utilizing compatible customer provided equipment. A single ISDN line or two SDS-56 lines are used to access the MCU at transmission speeds of 112 or 128 kbps. The MCU can also support switched connections at higher data rates up to 1.536 Mbps, in multiples of 56 or 64 kbps as specified by ITU-TSS standards. These calls are established by CLC Reseller's or their end users' inverse multiplexers, using multiple ISDN or SDS-56 lines.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.24 Group Video Service (Cont'd)

18.24.2 Definitions

(A) Multipoint Control Unit

A device capable of terminating switched data calls dialed by standards-compliant videoconferencing terminals. Partitions in the MCU software define individual conferences among multiple participating locations, providing secure multipoint connections. Unless programmed for constant display of a single pre-selected video signal to all participating locations, the MCU controls video switching dynamically according to dominant audio levels.

(B) Port

Termination point at the MCU for a switched data call from a single video conferencing terminal.

(C) Port Hour

Chargeable unit for Group Video multipoint conferences. Total port hours equal the sum of the connection times, (or reserved times, whichever is greater) for all participating site in a conference.

18.24.3 Regulations

(A) The CLC Reseller shall be responsible for reserving port time and specifying the data rate and compression algorithm (Video Mode) to be used.

(B) Calls made by each participant to the Group Video conferencing port are subject to the applicable Local, ZUM and Local Toll message charges and any long distance charges.

(C) Provisions concerning limitations of liability are set forth in 18.1 preceding.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.24 Group Video Service (Cont'd)

18.24.3 Regulations (Cont'd)

- (D) Group Video connections must be reserved at least twenty-four (24) hours in advance. Shorter notice will be accepted subject to port availability at an additional charge as set forth in 18.24.7 following.
- (E) Reservations will be accepted in 15-minute increments; overtime will be billed in 3-minute increments or portion thereof. Overtime capability depends upon port availability.
- (F) Variations in the MCUs used may cause differences in the availability of certain compression algorithms at each MCU site.
- (G) Once a conference has begun, the CLC Reseller will be billed for the full MCU time reserved whether or not all port hours are used. Miscellaneous Change Charges as set forth in 18.24.7,(F) following are applicable to cancellations or changes made with less than 48 hours notice.
- (H) Each participant in a video conference requires a MCU port. Each port is rated on an hourly basis as set forth in 18.24.7, following. The total port hours used by conference participants are aggregated on a single bill. If the video conference is billed to a Premium or Premiere Plan subscriber, all port hours will be debited against the monthly plan allotment or billed as overtime. For example, a Premium Plan subscriber is billed 4 port hours for a 1-hour conference among 4 sites. These 4 hours are deducted from the 15 subscribed hours, leaving a balance of 11 hours remaining for the month. If no balance remains, the 4 port hours are billed as overtime at \$29.05 each.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.24 Group Video Service (Cont'd)

18.24.4 Technical Specifications

(A) Group Video Service technical specifications include the following:

(1) Standard Video Mode

- H.320 series Standards for Audio Visual Communications over Narrowband Digital Networks, developed by the International Telecommunications Union-Telecommunications Standardization Sector (ITU-TSS).

(2) Standards Plus

- Proprietary suite of compression algorithms developed by Compression Labs, Inc. including but not limited to H.CTX CTX, CTX Plus.

(3) Standard Audio Mode

- G.711, G.722 and G.728 developed by the International Telecommunications Union-Telecommunications Standardization Sector (ITU-TSS).

(B) Group Video Service Technical Specifications Can Be Obtained By Writing To The Address Listed Below:

Group Video Technical Specifications
2600 Camino Ramon, Room 35002
San Ramon, California 94583

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.24 Group Video Service (Cont'd)

18.24.5 Service

(A) Standard Features

(1) Standard Video Mode

International videoconferencing standards enable communication among various types of terminals. The Standard Video Mode (Common Intermediate Format, CIF, H.261, or px64) must be selected when it is the only compression algorithm that is common to all participating sites.

(2) Standards Plus Mode

The Standards Plus algorithm may be selected when all participants in a conference are using compatible terminals.

(3) Standard Audio Mode

GroupVideo supports all international audio standards for video conferencing - G.711, G.722 and G.728. A single audio format, common to all participating terminals must be specified for each GroupVideo conference.

(4) Conference Control

Voice-activated switching is the standard method for dynamic control of the video signal during a multipoint video conference. The dominant speaker will be seen by all participating sites, while the current speaker sees the previous dominant speaker. If preferred, the conference can be configured for lecture mode, providing constant transmission of a single video signal to all sites.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.24 Group Video Service (Cont'd)

18.24.5 Service (Cont'd)

(A) Standard Features (Cont'd)

(5) Chair Control

Users of videoconferencing systems equipped for chair control may elect to control video switching of a multipoint conference. One terminal per conference may be designated the "Chair".

(6) Audio-Only Connection

One participating location on each multipoint conference may establish an audio-only connection by dialing in from a telephone. Group Video charges are the same as for any other conference participant.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.24 Group Video Service (Cont'd)

18.24.5 Service (Cont'd)

(B) Optional Features

(1) Premium Subscriber Plan

Provides up to and including 15 port hours per month. Port hours required above the initial 15 shall be subject to additional charges as set forth in 18.24.7(B) following.

(2) Premiere Subscriber Plan

Provides up to and including 30 port hours per month. Port hours required above the initial 30 shall be subject to additional charges as set forth in 18.24.7(C) following.

(3) Split Billing

Allows each site participating in a multi-point video conference, bridged through the Utility's Group Video Service, to receive its own separate bill representing only the port(s) used by that site for its portion of the conference. The maximum number of additional bills that could be generated per video conference is 27. Split Billing charges are not applicable to the first account (or control participant) from which the others are split.

Group Video, Premium and Premiere Subscriber Plans port hours are eligible for Split billing. All port hours, or fractions thereof, reserved and or used will be split among each participating site. Premium and Premiere Subscribers will receive credits not to exceed the monthly rate.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.24 Group Video Service (Cont'd)

18.24.5 Service (Cont'd)

(B) Optional Features (Cont'd)

(3) Split Billing (Cont'd)

Illustrative only

Premiere Subscriber under 30 port hours, nine sites participating

- (a) Three port hours received and used = \$74.70.
- (b) \$74.70 divided by nine sites = \$8.30 per site.
- (c) Each participating site, except Premiere Subscriber, billed \$10.79 (port hour + split billing).
- (d) Premiere Subscriber receives \$66.40 credit.

Premiere Subscriber over 30 port hours, nine sites participating

- (a) Three port hours reserved and used = \$74.70.
- (b) \$74.70 divided by nine sites = \$8.30 per site.
- (c) Each participating site, except Premiere Subscriber, billed \$10.79 (port hour + split billing).
- (d) Premiere Subscriber billed \$8.30.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.24 Group Video Service (Cont'd)

18.24.6 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.24 Group Video Service (Cont'd)

18.24.7 Rates and Charges

	<u>Monthly Rate</u>	<u>Hourly Rate</u>
(A) <u>Group Video Service</u> ^{*,@}	NO	\$31.54 (I)
(B) <u>Premium Subscriber Plan</u> ^{*,@}		
- Per 15 Port Hours [*]	\$413.92 (I)	NO
- Each additional Port Hour	NO	27.60 (I)
(C) <u>Premiere Subscriber Plan</u> ^{*,@}		
- Per 30 Port Hours	709.58 (I)	NO
- Each additional Port Hour	NO	23.66 (I)
(D) <u>Split Billing</u>		
- Each additional bill	2.37 (I)	per plan [#]

* Reservations will be accepted in 15 minute increments. Each additional port hour shall be billed in 3 minute increments (e.g. 4,5, or 6 minutes of overtime under the Premiere Plan video conference would be billed approximately \$3.00).

@ See 18.24.3 (H) preceding.

See 18.24.5 (B) (3) preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.24 Group Video Service (Cont'd)

18.24.7 Rates and Charges (Cont'd)

	<u>Charges Per Occurrence</u>
(E) <u>Priority Reservation</u> *	
- Each reservation made with less than 24 hours notice	\$19.71 (I)
(F) <u>Miscellaneous Change Charge</u>	
Change date, time, reduce or cancel port hours reserved	
- Between 24 and 48 hours notice time	25% of Charge for reserved
- Less than 24 hours notice	50% of Charge for reserved time

* In addition to Monthly and/or Hourly rates as set forth in
18.24.7, (A), (B) and (C), preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.25 Charter Number Service - Residence and Business

(N)

18.25.1 Description

Charter Number is a service that allows an end user customer to retain and port their current telephone number to another wire center within the same Rate Center.

18.25.2. Regulations

- (A) Charter Number Service is available where facilities and operating conditions permit.
- (B) Charter Number Service allows porting only within the same Rate Center.
- (C) Charter Number Service allows the porting of telephone number related services only.
- (D) Charter Number Service subscribers must adhere to the same restrictions as those applying to Local Number Portability (LNP).
- (E) No porting is allowed outside of LNP MSA's as defined in F.C.C. Tariff No. 1.
- (F) Charter Number Service is only available on a working telephone number.
- (G) InterLATA porting will not be allowed with this service. All numbers ported must be within the same area code (NPA) geographical boundaries.
- (H) Once a telephone number is ported using Charter Number Service, subsequent telephone numbers (i.e., Additional Line) will be issued from the switch in which the main telephone number currently resides not from the original switch.

(N)

Continued

(D)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.25 Charter Number Service - Residence and Business (Cont'd)

18.25.3 Rates and Charges

	Monthly Recurring Charge	Nonrecurring Charge
Charter Number Service - Per business telephone number	NA	\$16.60 (R)
Charter Number Service - Per residence telephone number	NA	\$16.60 (R)

ACCESS SERVICE

18. Services For Resale (Cont'd)

(L)

18.26 Custom Virtual Network

18.26.1 Description

Custom Virtual Network (CVN) is a switched telecommunications network service which enhances intraLATA and interLATA calling. It provides multi-location companies with private network capabilities using the switched network. Standard CVN service includes a custom dialing plan.

The custom dialing plan provides inter-location dialing through the use of two or more digits. CLC Resellers must identify locations that will be included in the CVN Network. All CVN CLC Resellers must purchase the custom dialing plan in order to purchase the optional features as described within this tariff schedule. CVN standard and optional features are only available with Centrex and SuperTrunk service.

For Regulations, Rates and Charges for Centrex service, refer to 18.9, preceding. For Regulations, Rates and Charges for SuperTrunk, refer to 18.3.7, preceding.

18.26.2 Regulations

Regulations set forth in this schedule are in addition to Rules and Regulations set forth in 18.1 preceding. Custom Virtual Network is offered as follows:

- (A) CVN service is available on Centrex and SuperTrunk service only. CVN standard and optional features are only available on Centrex stations and SuperTrunk facilities.
- (B) CVN is only available on BTNs billed to the CLC Reseller of record.
- (C) CVN must include at least two Billed Telephone Numbers (BTNs) per CLC Reseller End User in order to form a network. CVN is not for shared use among unrelated end users.

(L)

(L) Formerly on Sheet 1284.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.26 Custom Virtual Network (Cont'd)

18.26.2 Regulations (Cont'd)

(D) CVN is available where local facilities and operating conditions permit.

(E) CVN cannot be used with ISDN service out of DMS switches.

(F) CVN services and features as contained herein are not available on residence exchange lines.

(G) Each CVN service must include the standard custom dialing plan.

(H) CLC Resellers are responsible for notifying the utility of any adds, moves or changes to their CVN service.

(I) CVN dialing plan can include terminating numbers not belonging to CLC End User. Terminating Numbers may terminate at any number in the North America Dialing Plan.

(D)
|
(D)

(J) A dialing plan cannot be shared among Local Service Providers. Should an existing multi-location CVN Customer converts one or more, but not all locations to a CLC Reseller, 2 new CVN dialing plans must be established by the CLC Reseller for those locations at the rates found in 18.26.2.

18.26.3 Directory Assistance

(A) Directory Assistance Charges apply for calls placed to Directory Assistance per 18.13.2(L) preceding.

(B) Express Call Completion service charges apply per 18.7.7 preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(L)

18.26 Custom Virtual Network (Cont'd)

18.26.4 CVN Service

(A) General

Custom Virtual Network service charges include both recurring, and nonrecurring charge elements. Recurring charges consist of a flat rate monthly charge. Nonrecurring charges are the installation charges for CVN components. Usage charges may apply to all completed calls. Usage rates and charges are found in the appropriate tariff and are in addition to the CVN service charges.

(T)

(B) Standard CVN Service

The charges for establishing basic service include both a flat monthly rate and an installation charge. The standard CVN service must include at least two Billed Telephone Numbers (BTNs) per CLC Reseller end user in order to form a network. Standard CVN service is comprised of a dialing plan that is charged non-recurring charge on a per line basis, plus monthly recurring charge per line.

(L)

(L) Formerly on Sheet 1286.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd) (L)

18.26 Custom Virtual Network (Cont'd)

18.26.4 CVN Service (Cont'd)

(C) Optional Features

Centralized route and carrier selection directs intraLATA and interLATA calls based on the call destination to private or public facilities terminated at a centralized location. CLC Reseller may select different routes and carriers to be used at different times of the day and days of the week.

(1) Centralized Route Selection

Centralized route selection allows CLC Reseller to specify private network facilities, (e.g. private lines, FEX, etc.). CVN is capable of providing up to three routes for calls between designated CLC Reseller end user locations: a primary route, an alternate route, and a second alternate route.

(2) Centralized Carrier Selection

Centralized carrier selection allows CLC Resellers to specify carriers for their toll traffic. CVN will provide carrier selections according to CLC Reseller specifications. CVN is capable of providing up to three interLATA carriers and up to three IntraLATA carriers, including Pacific Bell switched network, for calls between designated locations: a primary carrier, an alternate carrier, and a second alternate carrier. (L)

(L) Formerly on Sheet 1287.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.26 Custom Virtual Network (Cont'd)

18.26.5 Rates and Charges

The following rates and charges are in addition to all other rates and charges that may be applicable for other services which operate in conjunction with Custom Virtual Network service. Rates and Charges for CVN in association with SuperTrunk may be found in 18.3.7, preceding.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) <u>Custom Dialing Plan</u>			
Per Dialing Plan Number - per line	VNR	\$1.45	\$ 6.31 (I)
(B) <u>Centralized Carrier Selection</u>			
Carrier selection - per line	VNRPF	.62	2.37 (I)
(C) <u>Centralized Route Selection</u>			
Route selection - per line	VNRRS	1.04	4.73 (I)
(D) <u>CVN Modification Charges</u>			
Add/Change new dialing plan access code - per line	VNRC3		5.91 (I)
Change dialing plan configuration - per line	VNRC4		5.91 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.26 Custom Virtual Network (Cont'd)

18.26.5 Rates and Charges (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(D) <u>CVN Modification Charges</u> (Cont'd)			
Change route selection feature - per location, per line	VNRC5		\$ 5.91 (I)
Change carrier selection feature - per location, per line	VNRC7		5.91 (I)
Add/Change dialing plan number - per location, per line	VNRC9		5.91 (I)
Miscellaneous change charge - per line	VNRCC		5.91 (I)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services

18.27.1 Service Descriptions

General Regulations and Definitions for resale of IntraLATA Private Line Services are found in Section 18.1. For all other General Regulations and Definitions applicable to Private Line Services, see Section 2 preceding. Ordering Options are provided in Section 5 preceding. Additional Engineering, Additional Labor, and Maintenance of Service for Private Line Services are found in Section 13 preceding. Private Line Services are described under Special Access Service in Section 7 preceding. General information pertaining to all service types is available in Section 7.1. The following services are available for resale at wholesale rates and charges as described in Section 7 of this tariff, and in other Schedules as shown:

- Metallic Service, 7.2.1*
- Telegraph Service, 7.2.2@
- Voice Grade Service, 7.2.3
- Program Audio Service, 7.2.4
- Video Service, 7.2.5
- Digital Data Service, 7.2.8(A)
- Advanced Digital Network, 7.2.8(B)
- High Capacity Service, 7.2.8(C)
- SONET Ring and Access Services, 7.2.9
- OC-192 Dedicated SONET Ring Service, 7.2.10
- Multi-service Optical Network (MON) Point-to-Point, Schedule Cal.P.U.C. No. D12
- Optical Carrier Network (OCN) Point to Point Service, 7.2.14)
- GigaMAN Service, 7.2.13
- Multi-service Optical Network Ring Service, (MON Ring), Schedule Cal.P.U.C. No. D12.2

* Limited offering service provided only to CLC Reseller end users with existing services. See General Regulations 2.1.4,(C) preceding.
@ Frozen/Grandfathered Service provided only to CLC Reseller end users with existing service.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.1 Service Descriptions (Cont'd)

The following IntraLATA Private Line Services are also available for resale. In addition to General Regulations applicable to resale in 18.1 preceding, General Regulations for Schedule Cal.P.U.C. No. B. are provided in B2. Specific product descriptions, terms and conditions apply as described in B3., B6. and B10. Rates and charges are provided in this section following:

- Parallel Drop*, B3.2.1
- Series 6000 Channels (Program Channels), B3.2.6
- Series 7000 Channels (Video Channels)*, B3.2.7
- Series 10000 Channels (Entrance Channels)*, B3.2.10
- Bells and Lights System Attack Warning Service*, B3.2.12
- High Performance Data Conditioning (D1), B3.3.1
- Signaling Options, B3.3.2
- Switching Arrangements, B3.3.4
- Dataphone® Select-A-Station^{#,@}, B6
- Extension Service (Government), B3.2.2 and B3.2.3

(T)

* Frozen/Grandfathered Service provided only to existing customers and services working as of the effective date of Advice Letter No. 18406.

Limited Offering Service, Dataphone® Select-A-Station Service provided only to existing customers and services working as of the effective date of Advice Letter No. 18409, effective September 3, 1997, per Resolution T-16077.

@ Frozen/Grandfathered Dataphone® Select-A-Station Service effective March 14, 2005, pending CPUC approval. See General Regulations, Schedule Cal.P.U.C. No. B2.2.4,C.

(N)

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services

18.27.2 Parallel Drop (Metallic Service)* - Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
For intrawire and interwire center service			
- MT-1 (up to 30 bauds)	24A++	\$1.66	\$281.75 (I)
- MT-2 (up to 15 bauds)	24A++	1.66	216.43 (I)

18.27.3 Connecting Arrangements - Applicable to Telegraph Grade
 Service - Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
- For each extension service at the wire center at which such connection is made to Government service	AR2	\$7.87 (I)	None

* Frozen/Grandfathered Service provided only to CLC Reseller end users with
 existing services.

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Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges

(A) One-Way Program Transmission Network Channels

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(1) <u>Full Time</u>			
(a) <u>Station connection</u> *			
- Each connection	DBD	\$ 4.96 (I)	None
- Minimum per wire center	MU3	28.34 (I)	None
(b) <u>Intrawire center channels</u> @ <u>Transmitting and receiving</u>			
- Each 1/4 mile or fraction	1LGJR	1.77	\$ 61.39 (I)
(c) <u>Equalization</u>			
- Each channel	F5F++	None	61.39 (I)
(d) <u>Interwire center channels</u>			
- Each mile or fraction	1LGJS	7.08 (I)	None
(e) <u>Interwire Center Channels</u>			
Type 6007, per mile or fraction			
-16 hours per day	1LGH4	13.45 (I)	None
-Each additional hour, per day	1LGH2	.28	None
Type 6005, per mile or fraction			
-16 hours per day	1LGJ4	11.33 (I)	None
-Each additional hour per day	1LGJ2	.22 (I)	None
Minimum network charge			
-Each network	MU2	141.66 (I)	None

* Where there are two or more central offices served from the same wire center building, they are treated as one in determining the minimum charge.

@ A charge equal to the installation charge also applies to each station channel moved to a new location on the same premises.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(A) One-Way Program Transmission Network Channels (Cont'd)

(1) Full Time (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>
(f) <u>Switching arrangement</u> [@]		
- Each	WH4X2	None

(2) Part-Time

Channels furnished for temporary periods of less than one month, for use in connection with networks, are provided at the following charges:

(a) Station Connection Charge. The station connection charge is that for one month.

(b) Intrawire Center Channels. The charges for station channels and station channel extensions are those for one month. Installation and equalization charges also apply as set forth.

(c) Interwire Center Channels

	<u>USOC</u>	<u>Minimum Charge</u>	<u>Charge Per Hour or Fraction</u>
Type 6006, per mile or fraction*			
- Each channel, per occasion of use	1LGL4	\$3.54	\$.36 (I)
Type 6004, per mile or fraction*			
- Each channel, per occasion of use	1LGM4	2.83	.28

(d) Switching Arrangements[@]

The minimum charge is that for one month plus an installation charge based on cost.

* The maximum charge per month for Type 6006 and Type 6004 channels shall not exceed the charge for equivalent Type 6007 and Type 6005 channels, respectively.

@ See Schedule Cal.P.U.C. No. B.2.(h) preceding for method of charging.
 Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(B) Program Channels

(1) Intrawire Center Channels (Type F)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(a) <u>Full-Time Service</u>			
- Nonequalized, first 1/4 mile	1LGRY	\$ 4.96 (I)	\$61.39 (I)
- Nonequalized, each additional 1/4 mile	1LGRY	1.77	None
Equalized, first 1/4 mile			
- 5 kHz	1LG5R	5.31 (I)	61.39 (I)
- 8 kHz	1LG8R	5.45	61.39 (I)
- 15 kHz	1LG1R	5.81 (I)	61.39 (I)
Equalized, each additional 1/4 mile			
- 5 kHz	1LG5R	2.12	None
- 8 kHz	1LG8R	2.27 (I)	None
- 15 kHz	1LG1R	2.62 (I)	None

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(B) Program Channels (Cont'd)

(1) Intrawire Center Channels (Type F) (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(b) <u>Part-Time Service</u>			
- Nonequalized, first 1/4 mile	1LGWR	\$2.48 (I)	\$ 61.39 (I)
- Nonequalized, each additional 1/4 mile	1LGWR1	.89	None
Equalized first 1/4 mile			
- 100 to 5,000 Hertz	1LG6R	2.66	61.39 (I)
- 50 to 8,000 Hertz	1LG9R	2.73 (I)	61.39
- 50 to 15,000 Hertz	1LG2R	2.91 (I)	61.39 (I)
Equalized, each additional 1/4 mile			
- 100 to 5,000 Hertz	1LG6R	1.06	None
- 50 to 8,000 Hertz	1LG9R	1.14 (I)	None
- 50 to 15,000 Hertz	1LG2R	1.31	None
(c) <u>Equalization</u> *			
- Each channel equalized	F5G	None	\$11.80 (I)
- Each group of two channels between the same points and equalized at the same time	GT7	None	11.80 (I)

* Equalization shall be provided by the CLC Reseller or CLC Reseller's end user where direct current transmission is used on channels created from those Type F channels, under Schedule Cal.P.U.C. No. B3.2.6(A).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(B) Program Channels (Cont'd)

(1) Intrawire Center Channels (Type F) (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(d) <u>Reversals in Direction of Transmission, when not associated with the reversal of an interwire center channel</u>			
- Each reversal of each intrawire center channel, including restoration of direction of transmission to normal	FQ5	None	\$.99 (I)
- Each reversal of each group of two intrawire center channels between the same points and reversed at the same time, including restoration of direction of transmission to normal	GU7	None	.99 (I)
- When associated with the reversal or setting up of an interwire center channel	NA	None	None

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(B) Program Channels (Cont'd)

(2) Interwire Center Channels (Including Receiving, Transmitting and Bridging Connections)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(a) <u>Full-Time Service, Type A</u>			
Per airline mile for contact period of 16 or more consecutive hours of use per day, seven days per week			
- 16 hours or fraction thereof per day	1LGJ4	None	\$11.33 (I)
- Each additional hour or fraction thereof per day	1LGJ2	None	.22 (I)
(b) <u>Full-Time, Type A</u>			
Receiving Connection*			
- 16 hours or fraction thereof per day	SK516	None	216.43 (I)
Additional hours per day			
- First hour or fraction thereof	SK517	None	35.42 (I)
- Next two-hour period or fraction thereof	SK519	None	35.42 (I)
- Next five-hour period or fraction thereof	SK524	None	35.42 (I)

* No additional charge is made for receiving connections during periods when reversed and used as transmitting connections.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(B) Program Channels (Cont'd)

(2) Interwire Center Channels (Including Receiving, Transmitting and Bridging Connections) (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Charge Per Hour or Fraction</u>
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(c) Full-Time Type A

Transmitting Connection*

- Each connection	GV7MO	\$113.33 (I)	None
- Plus during periods when reversed and used as receiving connections, each, per hour of use or fraction thereof	VV3	None	\$3.54

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
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(d) Full-Time Type A

Reversal in Direction@

- Per airline mile of interwire center channel, including reversal of associated intrawire center channels (Type F)	RR4	None	\$.06
- Minimum charge	RR4	None	7.08 (I)

* Where short lengths of interwire center channel between service points are involved, receiving and transmitting connections may not be required for high quality transmission. Where they are not required, no charge for such connections will be made.

@ This note applies where reversal in direction of transmission is practicable. If reversals on a frequently recurring basis are contracted for in advance, charges based on costs incurred, apply in lieu of the above charges. Where reversal in the direction of transmission is not practicable Type B channels may be used for transmission in the opposite direction, at Type B channel rates.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(B) Program Channels (Cont'd)

(2) Interwire Center Channels (Including Receiving, Transmitting and Bridging Connections) (Cont'd)

	<u>USOC</u>	<u>Charge Per Hour or Fraction</u>
(e) <u>Full-Time, Type A</u>		
When the additional hours not contracted for precede or succeed and are consecutive with the daily contract period per occasion of use*		
- Interwire center channel per airline mile	1LGJT	\$.02
- Receiving connection, each	SK5CO	2.12 (R)
- Transmitting connection, each	GV7CO	None

(f) Full-Time, Type A

When the additional hours not contracted for are not consecutive with the daily contract period per occasion of use*		
- Interwire center channel per airline mile	1LGJ3	.04
- Receiving connection, each	SK5NC	3.54 (R)
- Transmitting connection, each	GV7NC	None

* The rates will be applied for the period from the end of the daily contract period to the end of the additional hours of use or for the period from the start of the additional hours to the start of the daily contract period if this results in lower charges.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(B) Program Channels (Cont'd)

(2) Interwire Center Channels (Including Receiving, Transmitting and Bridging Connections) (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(g) <u>Full-Time, Type C, Reversal in Direction</u> *			
- Per airline mile of interwire center, channel including reversal of associated intrawire center channels (Type F)	VW3	None	\$.04
- <u>Minimum Charge</u>	VW3	None	3.54
	<u>USOC</u>	<u>Monthly Rate</u>	<u>Charge Per Hour or Fraction</u>
(h) <u>Part-Time, Type B</u>			
- Interwire center channel, per airline mile*	1LGM4	None	\$.28
- Receiving connection@,#	SR5MO	\$119.45 (I)	None
- Plus per hour use	SR5HR	None	3.74 (I)
- Transmitting connection#	ZQH	113.33 (I)	None

* Includes restoration of direction of transmission to normal.

@ The maximum charge per month shall not exceed the charge for a Type A channel.

(a) Either a transmitting or receiving connection may be used for transmission in the opposite direction, provided it is practicable to reverse the direction of transmission. When a transmitting connection is reversed and used for receiving, the hourly rate specified for receiving connections also applies. The hourly rate for receiving connections does not apply when receiving connections are reversed and used as transmitting connections.

(b) Where short lengths of interwire center channel between service points are involved, receiving and transmitting connections may not be required for high quality transmission. Where they are not required, no charge for such connections will be made.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(B) Program Channels (Cont'd)

(2) Interwire Center Channels (Including Receiving, Transmitting and Bridging Connections) (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(i) <u>Part-Time, Type B, Reversal in Direction</u> *		
- Per airline mile of interwire center channel, including reversal of associated intrawire center channels (Type F)	RR4	\$.06
- Minimum charge	RR4	7.08 (I)

* Reversals in the direction of program transmission on Interwire Center Channels are ordinarily treated as new occasion of use. However, if the CLC Reseller requests and reversal is practicable, the reversal will be treated as occurring within a single occasion of use, the total elapsed time including reversal time will be charged for, and the reversal charges specified for Type A channels will apply.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(B) Program Channels (Cont'd)

(2) Interwire Center Channels (Including Receiving, Transmitting and Bridging Connections) (Cont'd)

	<u>USOC</u>	<u>Minimum Charge</u>	<u>Charge Per Hour or Fraction</u>
(j) <u>Part-Time, Type D</u>			
- Interwire center channel, per airline mile*	1LGP4	None	\$.22 (I)
- Each bridging connection*	5FUHR	None	1.77
- Minimum bridging connection charge	5FUMO	\$56.66 (I)	None

Nonrecurring Charge

Reversal in Direction[@]

- Per airline mile of interwire center channel, including reversal of associated intrawire center channels (Type F)	\$.04
- <u>Minimum Charge</u>	3.54 (R)

* The maximum charge per month or for two weeks or bridging connection shall not exceed the charge for a Type C channel.

@ If the CLC Reseller requests, the Interwire center channels will be reversed, within a single occasion of use, in which case the total elapsed time including the reversal time will be charged for, and the reversal charges will also apply per reversal, including restoration of direction of transmission to normal.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(B) Program Channels (Cont'd)

(2) Interwire Center Channels (Including Receiving, Transmitting and Bridging Connections) (Cont'd)

	<u>USOC</u>	<u>Minimum Charge</u>	<u>Charge Per Hour or Fraction</u>
(k) <u>Part-Time, Type E</u>			
- Interwire Center Channel, per airline mile	1LGQ4	None	\$0.14
- Each additional 15 minutes or fraction thereof consecutive with initial period	1LGQ2	None	.04
- Each bridging connection	6EB	None	1.42 (I)
- Minimum bridging connection charge	6EB	\$35.42 (I)	None
<u>Reversal in Direction*</u>			
- Per airline mile of interwire center channel, including reversal of associated intrawire center channels (Type F)	VW3	None	.04
- <u>Minimum Charge</u>	VW3	3.93	None

* If the CLC Reseller requests, the Interwire center channels will be reversed, within a single occasion of use, in which case the total elapsed time including the reversal time will be charged for, and the reversal charges will also apply per reversal, including restoration of direction of transmission to normal.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.4 Series 6000 Channels - Rates and Charges (Cont'd)

(B) Program Channels (Cont'd)

(2) Interwire Center Channels (Including Receiving, Transmitting and Bridging Connections) (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(1) <u>Switches</u>			
Type A			
- Per switch*	SV5	\$1.77	None
Type C			
- Per switch*	SW5	.85	None
(m) <u>Program Monitoring</u> [@]			
- Each connection	MY5	None	\$2.60 (I)

* No switching charge is made when a new channel or a channel furnished on a part-time basis is connected to an existing channel. Neither do switching charges apply to a channel in connection with reversing the direction of transmission of such channel. If frequently recurring switches are contracted for in advance, charges based on costs incurred, apply in lieu of the above charges.

@ See Regulations, Schedule Cal.P.U.C. No. B.1.,B3.2.6.

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.5 Series 7000 Channels* - Rates and Charges

(A) Intrawire Center Channels - Monochrome

(1) Channels For Video Transmission In Connection With Television Viewers

	<u>USOC</u>	<u>Monthly Rate</u>
<u>Monthly Service - 24 Hours per Day</u>		
- Monthly charge per channel plus mileage charge	1L2A8	\$137.73 (I)
- First 8 miles per 1/4 airline mile or fraction	1L2AR	15.74 (I)
- Each additional airline mile or fraction	1L2AS	27.55 (I)

* Frozen/Grandfathered Service provided only to CLC Reseller end users with existing services.

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Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.6 Series 10000 Channels* - Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) <u>Local facility - Series 10001</u>			
Two local facilities are required for each entrance channel, one at the station end and the other at the CLC Reseller end user-provided communications system end			
- Each local facility, voice use (29A and 29B)	2E7	\$ 16.33 (R)	\$ 743.73 (R)
- Each local facility, data use (29C)	2E9	16.33 (R)	743.73 (R)
(B) <u>Interoffice Facility Series 10001</u>			
Between serving central offices, per mile (Type 29A and 29B, USOC: 1L82N, and Type 29C, USOC: 1L83N)			
- 0 - 12 Miles		2.99 (R)	None
- 13 - 30 Miles		1.73 (R)	None
- 31 - 50 Miles		1.26 (R)	None
(C) <u>Central Office Termination</u>			
- For connection of each local facility to an interoffice facility	E46	1.97 (R)	None

* Frozen/Grandfathered Service provided only to CLC Reseller end users with existing services.

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.6 Series 10000 Channels* - Rates and Charges (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(D) <u>Facility Requirements</u>			
(1) Equipment mounting, capacity two entrance channels (required at station and CLC Reseller end user-provided communications system)			
- Each two entrance channels	SF3	\$ 2.05 (R)	None
(2) Power supply, capacity twenty entrance channels (required at CLC Reseller end user-provided communications system end)			
- Each twenty entrance channels	SF4	3.78 (R)	None
(3) Amplifier (required at each station end)			
- Per local facility	SF2	3.78 (R)	None
(4) Terminating equipment, including pad transformer (required at each CLC Reseller end user-provided communications system end)			
- Per local facility	SF6	2.20 (R)	None

* Frozen/Grandfathered Service provided only to CLC Reseller end users with existing services.

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Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.7 Bell And Lights System Attack Warning Service* - Rates and Charges

(A) Application of Charges

The wire center mileage between two wire centers at which connection is made with (1) the intrawire center channel connected to the control, alternate control station or receiving station and (2) the network, is the airline distance between the wire centers as determined in accordance with the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4, Sections 11 and 16 except as provided in the following paragraphs:

Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
- Each intrawire center channel	1LMFP	\$1.58 (R)	\$ 3.93 (R)
- Each interwire center channel, per airline mile or fraction thereof	1LMCT	1.18 (R)	None

For information on how to obtain copies of the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4, Section 14.

* Frozen/Grandfathered Service provided only to CLC Reseller end users with existing services.

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ACCESS SERVICE

- 18. Services for Resale (Cont'd) (N)
- 18.27 Private Line Services (Cont'd)
- 18.27.7 Reserved (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.8 Channel Conditioning - Rates and Charges

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(A) High Performance Data Conditioning on a two point circuit not arranged for switching per channel*		
- Type D1	QHA	\$511.56 (R)

* See Schedule Cal.P.U.C. No. B3.3.1,B.8 for Limitations.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.9 Signaling Options - Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>
(A) Interwire Center, Type 2001*		
- Per service point	27E	\$3.93 (R)
- Per service point, switched	13F	None
(B) Signaling Arrangements Category III Services		
- Type A	SAL	None
- Type B	SAU	None
- Type C	SAY	None
- E&M	SLM	None

* See Schedule Cal.P.U.C. No. B3.3.4,B.1. for application of USOC 13F.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.10 Switching Arrangements - Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) Per switching point, each line arranged for switching - Type 2001 (VG32)* Intrawire and Interwire Center (Voice)	29A++	\$6.63 (R)	None
(B) Per switching point, each line connected - Type 2001 (VG32)* (Voice)	XPL	6.63 (R)	None
(C) Per switching point, each line arranged for switching - Type 3002 (VG36)* (Data)	29A++	6.63 (R)	None

* See Sections 7.2, 7.2.3(A) through (D) for descriptions.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.11 Dataphone® Select-A-Station^{*,@} - Rates and Charges (T)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Basic Termination Charge</u>	
(A) <u>Data Station Selectors:</u>					
Located in a Utility central office connects an end user's master station via a Selector Control Unit to a maximum of 128 remote stations, one at a time.					
(1) Primary Data Station Select or connects an end user's master station to remote stations or to secondary Data Station Selectors. Arranged for Sequential Operation.					
- Controlled Step					
Option#	DSGCS	\$137.73	\$1652.73	\$5021.15	(T)
(2) Secondary Data Station Selector connects a Primary Data Station Selector to remote stations. Arranged for Sequential Operation					
- Controlled Step					
Option#	DSQCS	137.73	1652.73	5021.15	(T)
* Limited Offering Service, Dataphone® Select-A-Station Service provided only to existing customers and services working as of the effective date of Advice Letter No. 18409, effective September 3, 1997, per Resolution T-16077. (N)					
@ Basic termination charge reduces 1/120 per month. (N)					
@ Frozen/Grandfathered Dataphone® Select-A-Station Service effective March 14, 2005, pending CPUC approval. See General Regulations, Schedule Cal.P.U.C. No. B2.2.4,C. (N)					

Continued

ACCESS SERVICE				
18. <u>Services For Resale</u> (Cont'd)				
18.27 <u>Private Line Services</u> (Cont'd)				
18.27.11 <u>Dataphone® Select-A-Station^{*,@} - Rates and Charges</u> (Cont'd) (T)				
	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Basic Termination Charge</u>
(B) <u>Data Station Select or Access Arrangement:</u>				
For each channel connected to a Data Station Selector output port when the channel extends to a remote station or to a Secondary Data Station Selector.				
(1) <u>Half Duplex Connection</u>				
- Per channel terminated in a Primary Data Station Selector	DSK	\$ 2.05	\$ 23.61	None
- Per channel terminated in a Secondary Data Station Selector	DSR	2.05	23.61	None
(2) <u>Duplex Connection</u>				
- Per channel terminated in a Primary Data Station Selector [#]	DSP	9.25	102.31	\$125.92
- Per channel terminated in a Secondary Data Station Selector [#]	DSZ	9.25	102.31	125.92
* Limited Offering Service, Dataphone® Select-A-Station Service provided only to existing customers and services working as of the effective date of Advice Letter No. 18409, effective September 3, 1997, per Resolution T-16077.				(N) (N)
# Basic termination charge reduces 1/120 per month.				(T)
@ Frozen/Grandfathered Dataphone® Select-A-Station Service effective March 14, 2005, pending CPUC approval. See General Regulations, Schedule Cal.P.U.C. No. B2.2.4,C.				(N) (N)
Continued				

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.11 Dataphone® Select-A-Station^{*,#} - Rates and Charges (Cont'd) (T)

(B) Data Station Select or Access Arrangement: (Cont'd)

(3) Channels

A VG36# four wire channel or equivalent is required (T)
between each Selector Control Unit and each Data
Station Selector and between a Primary Data Station
Selector and Secondary Data Station Selector. A VG36# (T)
two wire or four wire channel is required to connect a
Data Station Selector to each remote Station.

Rates, charges and regulations for VG36# channels, (T)
excluding the nonrecurring charges for T6EC4 are those
specified in Section 7.5.3,(A)(B), preceding.

Limited Offering Service, Dataphone® Select-A-Station Service provided (N)
only to existing customers and services working as of the effective date
of Advice Letter No. 18409, effective September 3, 1997, per Resolution (N)
T-16077.

@ See Section description and rates and charges. (T)

@ Frozen/Grandfathered Dataphone® Select-A-Station Service effective (N)
March 14, 2005, pending CPUC approval. See General Regulations, Schedule
Cal.P.U.C. No. B2.2.4,C. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

18.27.12 Reserved

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.27 Private Line Services (Cont'd)

(T)

18.27.12 Reserved

(T)

(D)

(D)

Continued

ACCESS SERVICE			
18.	<u>Services for Resale</u> (Cont'd)		(N)
	18.27 <u>Private Line Services</u> (Cont'd)		
	18.27.13 <u>Extension Service-Voice - Rates and Charges</u>		
		<u>USOC</u>	<u>Monthly Rate</u> <u>Nonrecurring Charge</u>
	(A) <u>Extension Service - Voice (VG32)*</u>		
	Connecting arrangement required for each extension service at the wire center at which such connection is made to government service.		
	- Connecting Arrangements	ZME	\$8.29 (R) None
	(B) <u>Extension Service</u>		
	A connecting arrangement charge applies for each extension service at the wire center at which such connection is made to government service.		
	- Each Connecting Arrangement	XU1	7.96 (R) None
* See Section for Voice Grade Service.			
			Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services

18.28.1 Broadband Fast Packet Access Service

General Regulations and Definitions for resale of Broadband Fast Packet Access Services are found in Section 18.1. For all other General Regulations and Definitions applicable to these services, see Section 2, preceding. Ordering Options are provided in Section 5, preceding. Additional Engineering, Additional Labor, and Maintenance of Service are found in Section 13, preceding. The following services are available for resale at wholesale rates and charges:

- Packet X.25, 18.28.2 and 18.28.3 following* (T)

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description*

(T)

X.25 is a basic network service that provides for IntraService Area network transport for low speed data. The service provides for the routing of packets of digital information through the X.25 network by concentrating them on digital transmission facilities at transmission speeds less than or equal to 56 Kbps. A packet is a continuous sequence of binary digits of information which is switched through the network as an integral unit. A packet consists of up to 512 characters of end user data plus control and error information. These characters are groups of eight binary digits and are also called octets.

The types of services offered include public dial access, private dial access, dedicated access (analog, X.25, DOV).

Connection and usage charges will apply.

X.25 will be furnished only for intraService Area data transport where central offices are equipped to provide this service and where facilities are available. The Utility will not transport packets across LATA boundaries.

(T)

(T)

Service may be unavailable or disrupted between the hours of 2 a.m. and 5 a.m. each Thursday for network maintenance routines.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(A) Access to Public Dial Connections

- (1) This is a dial connection which allows the general public the ability to enter the Pacific Bell X.25 Network in order to access a wide range of host computers and data services.
- (2) Connection to the Public Dial Connections is made via exchange telephone service by dialing an area code, if necessary, and the seven (7) digit telephone number.
- (3) Connection provides capability of transmitting data through modem carriers up to 3300 Hz. where network equipment permits.
- (4) General public can only originate calls on these lines.
- (5) Public Dial Connection charges do not include the end user's telephone service to access the Public Dial Connection.
- (6) Usage rate charges and per minute charges on public dial connections will be reverse charged to the terminating interface.

Reverse charge usage rate elements are separated into call set-up, segments sent and/or received, initial and additional minutes.
- (7) Appropriate local, toll, and ZUM charges are billed to the CLC Reseller or Utility end user for calls to a Public Dial Connection.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(A) Access to Public Dial Connections (Cont'd)

(8) To preclude operator interruption, dial access is not recommended form coin operated telephones except on a third party or credit card basis.

(9) Public dial connections are owned by Pacific Bell and cannot be purchased by the CLC.

(10) Optional subscriber features cannot be purchased by a subscriber on a public dial connection.

(11) Lists of public dial access numbers will be updated quarterly. CLC Reseller may contact the Utility for current access numbers.

(T)

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(B) Private Dial Connections

- (1) Private Dial Connections are leased by a CLC for the use of the CLC's end users, to call the CLC's data network address (DNA) on the packet network.
- (2) Service provides data transmission capability at speeds of less than or equal to 2400 bps.
- (3) CLC end users can only originate calls on these lines.
- (4) Usage rate elements are separated into call set-up and segments sent and/or received.
- (5) Private Dial Connection charges do not include the CLC's end user's telephone service to access the Private Dial Connection.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(B) Private Dial Connections (Cont'd)

(6) Service provides optioned subscriber network features as follows:

- Permanent Virtual Circuits
- Fast Select Initiate
- Hunt Groups External
- Closed User Groups (CUGS) with sub options:

(a) Basic, required for each separate CUG in which DNA is a member

(b) Outgoing calls allowed to the open X.25 network

(c) Outgoing calls allowed within the closed user group

- Negotiation Capability
- Busy Call Forwarding
- Delayed Call Forwarding
- Busy and Delayed Call Forwarding
- Busy Call Forwarding - Extended
- Direct Call

(7) Appropriate local, toll and ZUM charges are billed to the end user originating the call to a Private Dial Connection.

(8) Usage originating from Private Dial Connections will be differentiated as either sent paid or reverse charged.

(9) Busy Call Forwarding, Delayed Call Forwarding, Busy and Delayed Call Forwarding and Busy Call Forwarding - Extended are available only on Private Dial Connections.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(B) Private Dial Connections (Cont'd)

- (10) One logical channel is included with each interface. Private Dial interfaces are limited to a single logical channel and are therefore unable to support multiple logical channels.
- (11) Private dial connections may be associated with Foreign Exchange (FXS) or Custom 800 service.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(C) Dedicated Analog Interface

- (1) Primarily designed for, but not limited to, CLCs who will require extended use, added features or both.
- (2) Provides capability of connecting customer DTE to the X.25 network via a dedicated Series 3002 channel at transmission speeds less than or equal to 2400 bps asynchronous.
- (3) Requires use of data terminal equipment meeting the Utility's X.25 network interface specifications.
- (4) Provides send and receive capability.
- (5) Dedicated analog interface connection charges do not include the end user's access facility used to access the dedicated analog interface.

(T)

(T)

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(C) Dedicated Analog Interface (Cont'd)

(6) Supports the following optional subscriber network features:

- Permanent Virtual Circuits
- Fast Select Initiate
- Hunt Groups Internal
- Closed User Groups (CUGS) with sub options:

(a) Basic, required for each separate CUG in which DNA is a member

(b) Incoming and outgoing calls limited to customer's CUG. No calls allowed to or from the open X.25 network

(c) Incoming calls allowed from the open X.25 network

(d) Outgoing calls allowed to the open X.25 network

(e) Incoming calls allowed within the closed user group

(f) Outgoing calls allowed within the closed user group

- DTE Back-up
- Negotiation Capability
- Reverse Charge Acceptance
- Direct Call
- Mnemonic Addressing

(7) One logical channel is included with each interface.

Dedicated analog interfaces are limited to a single logical channel and are therefore unable to support multiple logical channels.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(D) Dedicated Digital Interface

(1) Primarily designed for, but not limited to, CLCs who will require extended use, added features or both.

(2) Provides capability of connecting customer DTE to the X.25 network via a dedicated digital channel using X.25 protocol at transmission speeds of 2.4, 4.8, 9.6, or 56 Kbps synchronous.

(3) Requires use of data terminal equipment meeting the Utility's X.25 network interface specifications.

(T)
(T)

(4) Provides send and receive capability.

(5) Dedicated Digital Interface Connection charges do not include the digital facility used to access the Dedicated Digital Interface.

(6) Supports the following optional subscriber network features:

- Permanent Virtual Circuits
- Fast Select Initiate
- Fast Select Acceptance
- Hunt Groups Internal
- Closed User Groups (CUGS) with sub options:

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(D) Dedicated Digital Interface (Cont'd)

(6) Supports the following optional subscriber network features: (Cont'd)

(a) Basic, required for each separate CUG in which DNA is a member

(b) Incoming and outgoing calls limited to customer's CUG. No calls allowed to or from the open X.25 network

(c) Incoming calls allowed from the open X.25 network

(d) Outgoing calls allowed to the open X.25 network

(e) Incoming calls allowed within the closed user group

(f) Outgoing calls allowed within the closed user group

- DTE Back-up
- Negotiation Capability
- Reverse Charge Acceptance
- Direct Call
- Additional logical channels
- Multiple DNAs
- Mnemonic Addressing

(7) One logical channel is included with each interface. A maximum of 4095 logical channels may be ordered per Dedicated Digital Interface. However, a practical limit of logical channels assigned to a single interface should be determined or a significant degradation of service may occur.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F).

(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(E) Dedicated Digital Interface - DOV

- (1) Provides capability of connecting a CLC's Data Voice Multiplexer to the X.25 network via a dedicated local exchange telephone business line with Digital Data Over Voice (DOV) option. DOV is a multiplexed data over voice technology, which allows both voice and data services on one copper pair facility. The data portion is split off at the central office and can be interconnected to the X.25 Network for transmission to a host or VAN location.
- (2) Provides capability of connecting CLC DOV logical channel to the X.25 network via a dedicated DOV access line. Dedicated DOV interface uses ITI protocol at a Transmission speed of 2400 bps or 9600 bps.
- (3) Provides originate call and terminate capability only.
- (4) Channel charges do not include the DOV facility used to access the X.25 Interface.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(E) Dedicated Digital Interface - DOV (Cont'd)

(5) Supports the following optional subscriber network features:

- Closed User Groups (CUGS) with sub options:

- (a) Basic, required for each separate CUG in which DNA is a member
- (b) Incoming and outgoing calls limited to customer's CUG. No calls allowed to or from the open X.25 network
- (c) Incoming calls allowed from the open X.25 network
- (d) Outgoing calls allowed to the open X.25 network
- (e) Incoming calls allowed within the closed user group
- (f) Outgoing calls allowed within the closed user group
 - Direct Call
 - Hunt Groups, Internal
- (6) One logical channel is included with each interface.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N) (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(F) ISDN Interface to X.25 network

- (1) Provides capability of connecting both B or D channel packet services to the X.25 Network.
- (2) Specific interface charges, terms and conditions are described in each of the ISDN tariffs.

Primary Rate 18.10 Channel Packet Only
preceding

Centrex IS 18.9 Both B and D Channel
preceding Packet

SDS IS 18.11 Both B and D Channel
preceding Packet

- (3) The ISDN based services will connect to the X.25 only where central offices and operating conditions permit.
- (4) The X.25 will support E.164 addressing for ISDN users. These users will also be able to reach other X.25 CLCs using special dialing instructions for X.121 access.
- (5) Usage charges will apply for all packet data sent outside of the serving central office. Usage charges, consisting of setups and segments, are described in (A)(6) and (B)(4). Minutes of usage charges will only apply for access from public dial ports, terminating on an ISDN packet interface.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F).

(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(G) Billing/Payment Terms and Conditions

- (1) Peak and off peak period rates are the same of all usage charges. Usage rate charges consist of call set-up and segment rate charges. The call set-up process occurs at the beginning of each X.25 call attempt. It allows a connection between the originating and terminating interface. A usage rate charge of one set-up per call is billed to the interface which is collecting the charges. A segment is the basic billing unit of X.25 data transport. One segment will be billed for every 128 octets, or portion thereof, of user data that is transmitted.
- (2) Recurring and usage rate charges are billed on a monthly basis and do not include detailed billing.
- (3) No pre-billing credit shall be issued for X.25.
- (4) Fractions of minutes, per call, are rounded up to the nearest whole minute.
- (5) For the monthly sum of each rate element charge, any fraction of a cent is rounded up to the next whole cent.
- (6) Charges accrued for portions of calls that span multiple billing periods will be applied in the appropriate billing period.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(G) Billing/Payment Terms and Conditions (Cont'd)

- (7) Rates are applicable during the time of day when the call takes place. This is in accordance with the time system, standard or daylight saving, legally or commonly in use, and will determine whether peak or off-peak rate treatment applies.
- (8) Rate period specific billing occurs when a call extends beyond one rate period. The appropriate rate treatment applies to the respective periods of the call.
- (9) In order to provision a customer request to change a dedicated interface type, a change in serving X.25 node location and/or access facility type may result. The customer is required to pay all charges associated with the different interface type, the reterminate of the access facility and/or the new access facility charges, if necessary.
- (10) CPUC and Deaf/Disabled surcharges may apply to some or all of the X.25 charges.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F).

(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(H) Closed User Groups

- (1) Each data network address may be included in up to ten separate closed user groups.

(I) Permanent Virtual Circuits

- (1) Only Basic Transport Service, async to async, X.25 to X.25 can be provided between circuit ends on Permanent Virtual Circuits.

(J) Existing Contracts

- (1) The terms and conditions of this tariff will supercede all Master Agreements for X.25, formerly Public Packet Switching services executed on or before the effective date of this tariff.

(K) Special Services

- (1) Customers may request new services, features, discounts that are not described in this tariff. These will be handled on an individual case basis and offered under contract.

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.2 Packet X.25 Description* (Cont'd)

(T)

(L) Mnemonic Addressing

- (1) Mnemonic addressing enables the user to employ a unique word or set of characters to reach a packet switching host application connected to the X.25 network. The mnemonic address is selected and paid for by the host provider. For example, users could type in "BB" to reach a bulletin board or "CHAT" to reach a chatline.
- (2) Customers will be provided mnemonic addressing as an optional feature of the X.25 interface. A mnemonic may be assigned to each Data Network Address associated with the X.25 interface. The customer will be charged on a one-time installation fee for mnemonic addressing on a DNA basis.
- (3) Customers may use more than one mnemonic, but a separate data network address is required for each mnemonic. Customers will be billed for each DNA associated with mnemonic addressing, regardless of which mnemonic is assigned.
- (4) Mnemonic addresses will be available on a first-come, first-served basis. A limit of five (5) mnemonics can be assigned to any customer. The mnemonic address must be related to a company name, trademark or service mark. The mnemonic address is limited to a maximum of 40 alphanumeric characters.
- (5) If the X.25 interface is disconnected, the mnemonic address feature will also be disconnected for that interface. Upon complete disconnection of the mnemonic address in the Utility's X.25 network, Pacific Bell will reserve the mnemonic for a minimum of six (6) months before the mnemonic can be used by another customer.

(T)

(T)

* Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#] (T)

(A) Private Dial Interface

	<u>Current*</u> <u>Monthly</u> <u>Rate</u>	<u>Current*</u> <u>Nonrecurring</u> <u>Charge</u>	<u>USOC</u>
(1) Private Dial (Local, 2.4 Kbps)	\$41.50	\$166.00	LADPD
(2) Private Dial (Associated with Foreign Exchange)	41.50	166.00	LADPP
(3) Options			
(a) Permanent Virtual Circuit Each Interface, Min. 2	10.38	20.75	LADPV
(b) Fast Select Initiate	None	8.30	LADFS
(c) Closed User Groups (CUG), - Each Interface	None	16.60	LADCU
- Out access allowed to open network	.83	None	LADCT
- Outgoing calls allowed within CUG	.83	None	LADCE

* Discount may be applicable based on quantity and duration of contract, as negotiated between CLC Reseller and the Utility.

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)
 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#] (Cont'd) (T)

(A) Private Dial Interface (Cont'd)

	<u>Current*</u> <u>Monthly</u> <u>Rate</u>	<u>Current*</u> <u>Nonrecurring</u> <u>Charge</u>	<u>USOC</u>
(3) Options (Cont'd)			
(d) Negotiation Capabilities Each Interface	\$.83	\$ 8.30	LADNC
(e) Direct Call Each Logical Channel	.83	29.05	LADCO
(f) Misc. Change Charge (subsequent)	None	62.25	LADCH
- Change DNA or Telephone Number			
- Add, Change, Remove Parameters			
- Add or Change Optional Features			

* Discount may be applicable based on quantity and duration of contract, as negotiated between CLC Reseller and the Utility.

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)
 (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#] (Cont'd) (T)

(A) Private Dial Interface (Cont'd)

	<u>Current*</u> <u>Monthly</u> <u>Rate</u>	<u>Current*</u> <u>Nonrecurring</u> <u>Charge</u>	<u>USOC</u>	
(3) Options (Cont'd)				
(g) Hunt Group External [@]				(T)
Each Telephone Terminal Number	RR	RR	HTG	
(h) Busy Call Forwarding [@]				(T)
Each Telephone Number	RR	RR	EVB	
(i) Delayed Call Forwarding [@]				(T)
Each Telephone Number	RR	RR	EVD	

* Discount may be applicable based on quantity and duration of contract, as negotiated between CLC Reseller and the Utility.

@ See Rates and Charges in Section 18.5 preceding.

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28.3 Packet X.25 Rates and Charges (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#] (Cont'd) (T)

(A) Private Dial Interface (Cont'd)

	Current* Monthly <u>Rate</u>	Current* Nonrecurring <u>Charge</u>	<u>USOC</u>	
(3) Options (Cont'd)				
(j) Busy Call Forwarding - Extended [@] Each Telephone Number	RR	RR	EVG	(T)
(k) Busy & Delayed Call Forwarding [@] Each Telephone Number	RR	RR	EVE	(T)
(l) Rearrangement of existing Busy and/or Delayed Features Each Telephone Number [@]	RR	None	NWCCF	(T)

* Discount may be applicable based on quantity and duration of contract, as negotiated between CLC Reseller and the Utility.

@ See Rates and Charges in Section 18.5 preceding.

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#](Cont'd) (T)

(A) Private Dial Interface (Cont'd)

	<u>Usage Rate</u> <u>Peak & Off Peak</u>
(4) Usage Charges	
(a) Call Set-up \$.004	
(b) Each Segment Transmitted	.0004

	<u>Current*</u> <u>Monthly</u> <u>Rate</u>	<u>Current*</u> <u>Nonrecurring</u> <u>Charge</u>	<u>USOC</u>	
(B) <u>Dedicated Connections</u> [@]				(T)

(1) Dedicated Analog Interface Asynch - 300 - 2400 bps.	\$ 41.50	\$166.00	LADA1
(2) Dedicated Digital Interface Synch. (X.25)			
- 2.4 Kbps	83.00	249.00	LADD2
- 4.8 Kbps	103.75	249.00	LADD4
- 9.6 Kbps	145.25	249.00	LADD9
- 56 Kbps	207.50	290.50	LADD5

* Discounts may be applicable based on quantity and duration of contract as negotiated between CLC Reseller and the Utility.

@ Dedicated connection charges do not include the service used to access the interface. (T)

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#] (Cont'd) (T)

(B) Dedicated Connections[@] (Cont'd) (T)

	Current* Monthly Rate	Current* Nonrecurring Charge	USOC
(3) Options			
(a) Permanent Virtual Circuit Each Interface, (Minimum of 2)	\$ 10.38	\$ 20.75	LADPV
(b) Fast Select Initiate Each Interface	None	8.30	LADFS
(c) Fast Select Acceptance (Not available on Dedicated Analog Interface) Each Interface	None	8.30	LADFA
(d) Hunt Groups, Internal - Each DNA in Group	.83	8.30	LADHG

* Discounts may be applicable based on quantity and duration of contract as negotiated between CLC Reseller and the Utility.

@ Dedicated connection charges do not include the service used to access the interface. (T)

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#](Cont'd) (T)

(B) Dedicated Connections[@] (Cont'd) (T)

	Current* Monthly Rate	Current* Nonrecurring Charge	USOC
(3) Options (Cont'd)			
(e) Closed User Groups (CUG)			
- Per Interface	None	\$16.60	LADCU
- Incoming & Outgoing			
Calls limited to Customer's CUG	\$.83	None	LADC2
- Incoming Calls allowed from open PPS Network	.83	None	LADCN
- Outgoing Calls allowed to open PPS Network	.83	None	LADCT
- Incoming Calls allowed within CUG	.83	None	LADCD
- Outgoing Calls allowed within CUG	.83	None	LADCE
(f) DTE Back-up, each alternate DNA	.83	16.60	LADTB
(g) Logical Channels, (Not available on Dedicated Analog Interface) Each Additional	.83	4.15	LADLC
(h) Negotiation Capabilities, Each Interface	None	8.30	LADNC

* Discounts may be applicable based on quantity and duration of contract as negotiated between the CLC Reseller and the Utility.

@ Dedicated connection charges do not include the service used to access the interface. (T)

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#] (Cont'd) (T)

(B) Dedicated Connections[@] (Cont'd) (T)

	Current* Monthly Rate	Current* Nonrecurring Charge	USOC
(3) Options (Cont'd)			
(i) Reverse Charge Acceptance	\$.83	\$ 8.30	LADRB
(j) Direct Call Each LogicalChannel	.83	29.05	LADCO
(k) Miscellaneous Change Charge (subsequent) - Change DNA - Add, Change, Remove Parameters - Add or Change Optional Features	None	62.25	LADCH
(l) Multiple DNA (Not available on Dedicated Analog Interface) Each Additional	.83	12.45	LADMD
(m) Mnemonic Addressing - Each DNA	None	290.50	LADMN

* Discounts may be applicable based on quantity and duration of contract as negotiated between CLC Reseller and the Utility.

@ Dedicated connection charges do not include the service used to access the interface. (T)

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#] (Cont'd) (T)

(B) Dedicated Connections[@] (Cont'd) (T)

Usage Rate*
Peak & Off Peak

(4) Usage Charges

(a) Call Set-up \$0.004
(b) Each Segment Transmitted 0.0004

(C) Public Dial Interface Access

(1) Usage Charges - Reverse Bill Only

(a) Call Set-up 0.004
(b) Segment of Each Call 0.0004
(c) Initial Minute 0.02
(d) Additional Minute 0.01

* Discounts may be applicable based on quantity and duration of contract as negotiated between CLC Reseller and the Utility.

@ Dedicated connection charges do not include the service used to access the interface.

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#] (Cont'd) (T)

(D) Dedicated Digital DOV Channel Interface*

	Current [@] Monthly <u>Rate</u>	Current [@] Nonrecurring <u>Charge</u>	<u>USOC</u>	(T)
(1) Logical Channel Interconnection - 2400 bps, - Flat Rate	\$41.50	\$20.75	LAD22	
(2) Logical Channel Interconnection - 2400 bps, Usage Sensitive (Includes usage charges below)	9.96	20.75	LAD21	
- 9600 bps, Usage Sensitive (Includes usage charges below)	37.35	41.50	LAD91	

* For Interconnection to Digital Data over Voice (DDOV) see 18.21 preceding.

@ Discounts may be applicable based on quantity and duration of contract as negotiated between CLC Reseller and the Utility. (T)

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#] (Cont'd) (T)

(D) Dedicated Digital DOV Channel Interface* (Cont'd)

	Current [@] Monthly Rate	Current [@] Nonrecurring Charge	USOC	(T)
(3) Options				
(a) Closed User Groups (CUG)				
- Per Interface	None	\$16.60	LADCU	
- Incoming & Outgoing Calls limited to Customers (CUG)	\$.83	None	LADC2	
- Incoming Calls allowed from open X.25 network	.83	None	LADCN	
- Outgoing Calls allowed to open X.25 network	.83	None	LADCT	
- Incoming Calls allowed within CUG	.83	None	LADCD	
- Outgoing Calls allowed within CUG	.83	None	LADCE	
(b) Direct Call	.83	29.05	LADCO	

* For Interconnection to Digital Data over Voice (DDOV) see 18.21 preceding.

@ Discounts may be applicable based on quantity and duration of contract as negotiated between CLC Reseller and the Utility. (T)

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#](Cont'd) (T)

(D) Dedicated Digital DOV Channel Interface* (Cont'd)

Usage Rate
Peak & Off Peak

(4) Usage Charges

(a) Call Set-up \$0.004

(b) Segment of Each Call 0.0004

* For Interconnection to Digital Data over Voice (DD0V) see 18.21 preceding.

Frozen/Grandfathered Service effective June 11, 2004. See General (N)
Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4,(F). (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.28 Fast Packet Services (Cont'd)

18.28.3 Packet X.25 Rates and Charges[#] (Cont'd) (T)

(E) ISDN Interface

(1) All non-recurring and monthly charges are described in the respective product tariffs for B and D channel interfaces to the X.25 Network.

Current
Usage Rate
Peak & Off Peak

(2) Usage Charges

(a) Call Set-up \$0.004

(b) Each Segment Transmitted 0.0004

(c) Initial Minute of Use (from public dial interface only) 0.02

(d) Additional Minute of Use (from public dial interface only) 0.01

Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*}

(A) General

(1) Applicability

Applicable to intrastate intraService area Wide Area Telecommunications Service (WATS) furnished or made available over facilities wholly within or partly within and partly without the State of California, by Pacific Bell hereinafter referred to as the Utility or by any other interexchange carrier which elects to offer such service on the basis hereinafter set forth.

(2) Description

(a) WATS Service is a dedicated access line arranged to allow outgoing calls to a specified geographical subscription area, at volume discounted toll usage rates.

(b) 800 Service can be provisioned on a dedicated access line arranged to allow incoming calls from a specific subscription area, at no charge to the calling party.

(c) 2-Way WATS/800 Service is a dedicated access line arranged to allow outgoing WATS calls and incoming 800 calls from and to a specific subscription area.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

(A) General (Cont'd)

(3) Regulations

(a) Allowance For Interruptions

An allowance for interruptions applies to each WATS, 800 Service or 2-Way WATS/800 Service access line as set forth in (1) thru (6) below:

- (i) When a line is interrupted for a period of less than 2 hours, no credit applies.
- (ii) When a line is interrupted for a period of 2 to 24 hours, and for each additional 24 hour period, a credit of one day, per 24 hour period as covered in j. following applies.
- (iii) Reserved
- (iv) Reserved
- (v) No credit allowances will be made for:
 - Non-completion of messages due to busy network conditions.
 - Interruption of service due to customer provided equipment or systems.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(a) Allowance For Interruptions (Cont'd)

(v) No credit allowances will be made for: (Cont'd)

- Interruption of service due to wire or standard jacks on the CLC Reseller's end user's side of the Utility's local loop demarcation point.

- Interruption of service due to the negligence of the CLC Reseller or its' end user.

- Interruption of service during any period in which the Utility is not afforded access to the facilities at its local loop demarcation point.

(vi) Interruption of service during any period when the CLC Reseller has released the access line to the Utility for maintenance purposes, or implementation of an order for a change in service arrangement.

(vii) IntraService Area long distance message telecommunication service[#] furnished at a CLC Reseller's request when their service is interrupted and is charged at the long distance telecommunications rates contained in 18.7, preceding.

(b) Reserved

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service@ and 2-Way WATS/800 Service* (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(c) Applications

Applications for new service, moves or changes of existing service that are cancelled, modified or deferred by the CLC Reseller, shall be subject to those provisions shown in 18.1 preceding.

(d) Area of Service

All WATS, 800 Service and 2-Way WATS/800 Service access lines and additional terminations must be located in the same Service Area for which the access line is arranged.

(e) Chargeable Time (Timing of Messages)

(i) Chargeable time begins when connection is established between a telephone station associated with the access line and the calling or called station.

(ii) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.

(iii) Charges for messages beginning in one time period and completing in another time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(e) Chargeable Time (Timing of Messages) (Cont'd)

(iv) Elapsed time is measured separately for each message and accumulated in increments of one-tenth minute with fractions of a tenth-minute rounded to the next higher tenth minute. Minutes and tenths of minute are summed by rate period and chargeable hours determined rounded to the nearest tenth of hour.

(f) CLC Reseller End User Provided Equipment

CLC Reseller end user provided equipment or protective circuitry may be connected at the Utility's local loop demarcation point to WATS, 800 Service or 2-Way WATS/800 Service in accordance with provisions of the California Public Utilities Commission's Certification Program or of the Federal Communications Commission's Registration Program as are now in effect or may become effective. The CLC Reseller end users provided equipment shall be interconnected in accordance with the General Provisions and applicable rates as set forth in Schedule Cal.P.U.C. No. A8.

(g) Defacement of Premises

The Utility is not liable for any defacement of or damage to the premises of a CLC Resellers end user resulting from the existence of Utility facilities on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Utility.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service[@] and 2-Way WATS/800 Service* (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(h) Denial and Discontinuance of Service

Service to CLC Resellers may be denied and service may be discontinued in accordance with the provisions in 18.1 preceding.

(i) Deposits

A CLC Reseller applying for service may be required to make a deposit in accordance with requirements in 18.1, preceding as shown for business service.

(j) Fractional Periods (Other than Usage)

The charge for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided.

For the purpose of administering this regulation with respect to the determination of the charge for a fractional part of a month, every month is considered to have 30 days.

(k) Fraudulent Use

A WATS or 2-Way WATS/800 Service call may not be made in response to an incompleated long distance call placed to send information and to avoid the Message Telecommunications Service (MTS)[#] charge.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

Also known as Local Toll.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service[@] and 2-Way WATS/800 Service* (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(1) Indemnity

The Utility shall be indemnified and saved harmless by the CLC Reseller or its end user against claims for libel, slander or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Utility, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the services and facilities provided by the Utility.

(m) Limitations of Service

(i) Dial-Type Service

WATS, 800 Service and 2-Way WATS/800 Service calls must be dialed and completed without the assistance of a Utility operator except when facilities or conditions do not allow customer dial completion.

(ii) Local Directory Assistance Service (WATS)

Calls to Directory Assistance (normally accessed by dialing 411) are denied.

(iii) Calls on WATS to California 900, California 976 and 900 IEC programs are denied except in those central offices where blocking is not technically feasible.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

~~ACCESS SERVICE~~

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(n) Maintenance and Repairs

All ordinary expense of maintenance and repair of facilities provided by the Utility up to and including its local loop demarcation point is borne by the Utility. In case of damage to or destruction of facilities of the Utility due to the negligence of the CLC Reseller or its end user and not to ordinary wear and tear, or in the case of theft of such facilities, the CLC Reseller is responsible for the cost of replacing the facilities destroyed or stolen or for the cost of restoring the facility to its original condition. CLC Reseller or its end user may not rearrange, disconnect, remove or attempt to repair any facilities installed by the Utility on the Utility's side of the local loop demarcation point or permit others to do so, except upon the written consent of the Utility.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service[@] and 2-Way WATS/800 Service* (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(o) Minimum Service Period

The minimum service period for WATS and 800 Service is one day.

(p) Payment for Service

The CLC Reseller is required to pay all rates and charges for service in accordance with the Utility's regular billing and collection practices as covered in 18.1.1 preceding.

(q) Power Supply

When Utility equipment installed on the premises of a CLC Reseller's end user requires power for its operation, the CLC Reseller's or its end user is required to provide such power.

(r) Subscription Area

(i) Each WATS and 800 Service access line for Metro, Service Area, is arranged for one subscription area, as requested by the CLC Reseller. Specific subscription areas available are in 18.29.1(B) following.

(ii) Rate centers and central office codes for each Service Area must be found in 18.6 preceding, Message Toll Telephone Service - Toll Rate Guide for the State of California.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(r) Subscription Area (Cont'd)

(iii) Reserved

(iv) WATS is available in remote island areas (RIAs) as listed in 18.6 preceding only if the wire center serving the RIA and WATS is the same wire center.

(s) Service Components (facilities)

WATS, 800 Service and 2-Way WATS/800 Service are furnished only if the necessary service components are available.

(t) Service Used for Dataphone^{#, **} Transmission (T)

WATS, 800 Service and 2-Way WATS/800 Service is available for use with data transmission and receiving equipment (including telewriter equipment) and teletypewriter equipment for the transmission and reception of data signals. Data transmitting and receiving equipment will be provided by the CLC Reseller or its end user.

(u) Set-Up Charge

On WATS, Metro, Service Area, 800 service all messages will be billed a Set-Up Charge as shown in Rates and Charges, 18.29.1(C) and 18.29.2(C) following. Northern California Half State, Southern California Half State, Full State and Universal 800 bills with a minimum of 100 hours usage in a monthly billing period are not assessed the set-up charge as shown in 18.29.2(C) following.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

Limited Offering Service, Dataphone[#] Select-A-Station Service provided only to existing customers and services working as of the effective date of Advice Letter No. 18409, effective September 3, 1997, per Resolution T-16077. (N)

** Frozen/Grandfathered Dataphone[#] Select-A-Station Service effective March 14, 2005, pending CPUC approval. See General Regulations, Schedule Cal.P.U.C. No. B2.2.4,C. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service[@] and 2-Way WATS/800 Service* (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(v) Transmission Quality

Satisfactory transmission cannot be assured on the CLC Reseller's end user side of the Utility's local loop demarcation point where the dedicated access line is connected to other Utility services or to CLC Reseller's end user cable, wire, equipment or services.

(w) Use Of The Service

The service is provided only for communications in which the end user customer has direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by them from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others, including personal communications of employees of the CLC Reseller's end user, except when WATS is used:

(i) For public telegram message service or for overseas data message service.

(ii) By a message-forwarding service in receiving and forwarding messages for its transient clients. However, WATS cannot be used to establish a connection between two parties, neither of whom is the WATS CLC Reseller end user.

(iii) By composite data service vendor for sending data (non-voice) communications for its customers.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(x) Reserved

(y) Reserved

(z) WATS/800 Service Terminations

(i) The terminating point of a dedicated access line is a network interface. One termination is the dedicated access line. All other terminations on the same line are additional terminations (formerly called WATS access line extensions). Such terminations must be within the same LATA as the original termination point.

Terminal equipment, e.g., CLC Reseller's end users provided multiline terminating systems or a communication system on the CLC Reseller's end users premises, may be connected on the end user customers side of the network interface.

(ii) The dedicated access line may also terminate in one of the following:

- Switching equipment in the Utility central office.
- Other Common Carrier (OCC) Central Office Connecting Facility (COCF) channels in the Utility central office.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(aa) Subscription Area Changes

(i) Change between subscription areas:

- Service Charges (Conversion and/or Change Charges) are applicable as specified in 18.29.3 following.

(ii) Change from a subscription area to Universal WATS, Universal 800 Service, or 2-Way WATS/800 Service:

- New service charges apply as specified in 18.29.3 following.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(ab) Four Wire Terminating Arrangement

(i) Provision of Four Wire Terminating Arrangements

- Four wire terminating arrangements on dedicated lines, USOC 4WF, may be provided at Rates and Charges shown in Schedule Cal.P.U.C. No. A10.7.1 up to and including the Utility's local loop demarcation point. This charge is in addition to the access line monthly rate and applies to each access line so arranged.

- In addition to the rates and charges above, the access line installation charge, as shown in 18.29(C) following applies to each access line so arranged.

(ii) Change To or From Four Wire Terminating Arrangement

- From a two wire access line to a four wire terminating arrangement at the Utility's local loop demarcation point, the charge for each arrangement is the same as that for a new installation of an access line and a four wire terminating arrangement. This charge applies to each access line so arranged.

- From a four wire terminating arrangement to a two wire access line up to and including the Utility's local loop demarcation point, the charge for each access line is the same as that for a new installation on an access line.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(ac) Hunting Rearrangement

Service Charges (Conversion and/or Change Charges), as shown in 18.13 preceding, apply to:

(i) Separating an existing 800 Service group into two or more hunting arrangements billed to the same CLC Reseller end user for use of the same CLC Reseller end user which contain the same 800 Service access lines as the original hunting arrangement, and a new hunting arrangement is being established.

(ii) Combining two or more 800 Service hunting arrangements for the same CLC end user containing the same 800 Service access lines.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service[@] and 2-Way WATS/800 Service* (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(ad) Signaling

(i) Signaling Operation Changes

Change of method of signaling operation on the access line from loop start to ground start or from ground start to loop start. (These terms refer to the method of obtaining dial tone.)

See 18.13 preceding.

(ii) Signal Power Level Adjustments

Basis for Charge

- Work associated with acoustic or inductive connection of an access line or additional termination (access line extension) up to and including the Utility's local loop demarcation point.
- CLC Reseller end user changes equipment at a specified location.
- Visit to the CLC Reseller's end user's premises by Utility personnel is needed to coordinate the necessary adjustments and testing up to and including the Utility's local loop demarcation point.

(iii) All wire, cable, jacks, and equipment beyond the Utility's local loop demarcation point are the CLC Reseller's responsibility.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

18.29.1 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

18.29.1 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

18.29.1 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service@ and 2-Way WATS/800 Service* (Cont'd)

18.29.1 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service[®] and 2-Way WATS/800 Service* (Cont'd)

18.29.1 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

18.29.1 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

18.29.1 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service@ and 2-Way WATS/800 Service* (Cont'd)

18.29.1 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service[®] and 2-Way WATS/800 Service* (Cont'd)

18.29.1 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

18.29.2 800 Service

(A) Description

(1) 800 Service Customer

The 800 Service provides an 800 number which when dialed from within the subscribed area(s), routes calls via the public switched network to the terminating access line(s) associated with the 800 number at no charge to the calling party.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service[@] and 2-Way WATS/800 Service* (Cont'd)

18.29.2 800 Service (Cont'd)

(B) Regulations

(1) Area Of Service

(a) An 800 Service message must originate and terminate in the 800 Service Subscription Area for which the 800 Service access line is arranged.

(b) Metro 800 Service access lines are provided for intraService Area only 800 Service calling.[#] The Metro 800 Service offering is limited to the following service areas:

(i) Northern California

Service Area #1 (San Francisco)

NPA 415, 510, 650, 707 and 408 (Portions that reside in Service Area 1)

(ii) Southern California

Service Area #5 (Los Angeles)

NPA 213, 310, 714, 818, 909, 619[%] and 805[%]

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

NPA 408 in Northern California and NPAs 619 and 805 in Southern California are not included in this offering. Metro 800 Service can be purchased in these NPA areas; however, calls originating within NPAs 408, 619 and 805 cannot be received in their respective Service Areas.

% Those portions of 619 and 805 that reside in Service Area 5.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

18.29.2 800 Service (Cont'd)

(B) Regulations (Cont'd)

(1) Area of Service (Cont'd)

(c) Service Area 800 is offered in all LATAs.

(d) Subscription Area

California has the following 800 Service Subscription Areas:

Metro 800[#]

Service Area 800: Service Areas 1-10

(2) Denial and Discontinuance of Service

800 Service is furnished upon condition that the CLC Reseller obtain adequate service to permit the use of this service without injurious effects upon it or any other service rendered by the Utility. The Utility may terminate or refuse to furnish 800 Service to any CLC Reseller, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Utility. In the case of a termination of service, at least five days must elapse following written notification to the CLC Reseller by mail or in person of the Utility's intention to terminate the service for such cause. This notice need not be given by the Utility in the case of any emergency which, in the judgement of the Utility renders immediate discontinuance of service advisable.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

Metro is available in Service Area 1 and 5 only

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service@ and 2-Way WATS/800 Service* (Cont'd)

18.29.2 800 Service (Cont'd)

(B) Regulations (Cont'd)

(3) Directory Listings

Directory Listings for 800 Service lines will be provided at rates applicable for business additional listings as covered in Section 9.3 preceding.

(4) Hunting Service

The rate for each 800 Service Line arranged for hunting service will be as set forth in Section 18.6 preceding.

(5) Number Referral Service

Number Referral Service for 800 Service will be provided as shown in 18.12 preceding with the following limitation:

Number referral service for 800 Service cannot be extended beyond 4 months.

(6) Calling Party Identification

Calling Party Identification is not available on 800 service.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service@ and 2-Way WATS/800 Service* (Cont'd)

18.29.2 800 Service (Cont'd)

(B) Regulations (Cont'd)

(7) Impairment of Service

(a) The CLC Reseller must subscribe to and make use of a sufficient number of access lines so that use of the service does not interfere with another customer's service or proper operation of the public switched network.

(b) Any arrangement permitting CLC Reseller or its end user to control the number of messages completed to an 800 Service access line is not permitted.

(8) Rate Periods

Rates applicable to 800 service are based on the time of day or day of week as follows:

Rate Group

Metro, Service Area

Business Day Period

- 9:00 A.M. to 9:00 P.M.# Monday through Friday

Discount Period

- All other hours

- Calls completed on any Holiday listed in 18.7 [preceding, are billed at Discount Period rates.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

To, but not including.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

18.29.2 800 Service (Cont'd)

(B) Regulations (Cont'd)

(9) Rate Structure

- (a) The usage rate structure for 800 Service is on a fixed rate per hour basis with a reduced rate for Discount Period. A reduced Business Day Period Rate is applied to bills with a minimum of 100 hours usage in a monthly billing period.
- (b) Monthly usage charges for a service group are computed on a total usage basis according to a fixed schedule. There is no minimum monthly usage charge. See(B)(13) following.
- (c) This schedule requires a separate monthly charge for each access line in a service group independent of usage.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service[@] and 2-Way WATS/800 Service* (Cont'd)

18.29.2 800 Service (Cont'd)

(B) Regulations (Cont'd)

(10) Remote Call Forwarding

Remote Call Forwarding Service, as shown in 18.5 preceding, may be arranged to forward calls to an 800 Service as follows:

(a) The charge for 800 Service usage is at the appropriate rate as specified in 800 Service Rates and Charges following. This charge applies for the portion of the call from the call forwarding location to the 800 Service station. It is applicable to all calls forwarded. The call forwarding location will be considered the originating station for determining the 800 Service subscription.

(b) The monthly rate and nonrecurring charge for Remote Call Forwarding is as set forth in 18.5 preceding in Rates, Charges and Regulations and in the exchanges listed.

(11) Service Group

The term "Service Group" as used in connection with 800 Service, denotes the access lines for the same subscription area arranged in central office equipment furnished by the Utility as part of a given hunting arrangement for the same CLC Reseller end user customer and billed to the same CLC Reseller. (The term "hunting arrangement" denotes a grouping of 800 Service access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.) Lines must be billed to the same CLC Reseller for use by the same CLC Reseller's End User in connection with 800 Service.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

18.29.2 800 Service (Cont'd)

(B) Regulations (Cont'd)

(12) Telephone Numbers

(a) When changing an 800 Service telephone number to a different number at the request of the CLC Reseller, service charges (conversion and/or change charges) are applicable as specified in 18.13 preceding.

(13) Usage Charges

Method of determining usage charges for Metro and Service Area 800 service:

- (i) Determine the total actual hours to be billed for each rate period for each service group.
- (ii) Determine the chargeable hours rounded to the nearest tenth (one decimal place).
- (iii) Determine the total usage charge per line by multiplying the hourly rate for the appropriate rate period (Business Day and/or Discount) by the number of hours used in each rate period and then totaling these charges.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service@ and 2-Way WATS/800 Service* (Cont'd)

18.29.2 800 Service (Cont'd)

(B) Regulations (Cont'd)

(14) Optional Features on a dedicated 800 Service line

(a) The following optional features available with Centrex service, may be arranged with the specific associated restrictions, for use in conjunction with 800 Service.

(i) Call Pick-Up

(ii) Call Transfer
(to another Station line in the same Centrex).

(iii) Call Forwarding - Don't Answer
(to another Station line in the same Centrex)

(iv) Call Forwarding - Variable Limited
(forward calls only within the Centrex)

Descriptions, special conditions, charges and rates as set forth in 18.9 preceding apply.

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.29 WATS* 800 Service@ and 2-Way WATS/800 Service* (Cont'd)

18.29.2 800 Service (Cont'd)

(B) Regulations (Cont'd)

(14) Optional Features on a dedicated 800 Service line (Cont'd)

(b) The following optional features available with COMMSTAR I or II service, may be arranged with the specific associated restrictions, for use in conjunction with 800 Service.

(i) Call Pick-Up

(ii) Call Transfer (to another line in the same COMMSTAR I or II)

(iii) Busy Delay Call Forwarding (to another line in the same COMMSTAR I or II)

(iv) Call Forwarding (forward calls only within the COMMSTAR I or II)

Descriptions, special conditions, charges and rates as set forth in 18.5 preceding, apply.

(15) Pay Telephone Use Charge

In addition to all other charges for Custom 8 in this tariff schedule, a pay telephone use charge will apply to each coinless call which Pacific Bell can identify as placed from a payphone.

(N)

(N)

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

@ Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.29 WATS^{*}, 800 Service and 2-Way WATS/800 Service^{*} (Cont'd) (T)

18.29.2 800 Service (Cont'd)

(C) Rates and Charges

800 Service served by the Utility will be provided within the same Service Area as the CLC Reseller end user location.

(1) Dedicated 800 Service Access Line

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Access Line, Each: #			
- Metro, Northern Cal.	W5A++	\$15.77 (I)	\$136.39 (I)
- Metro, Southern Cal.	W6A++	15.77	136.39
- Service Area 800	W8A++	15.77 (I)	136.39 (I)

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2,A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

(D)
|
(D)

For four wire terminating arrangement option see 18.3 preceding.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS[%] 800 Service^{**} and 2-Way WATS/800 Service[%] (Cont'd)

18.29.2 800 Service (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Usage Charges

(a) Hours of Usage^{*}

The hourly rate applies to the actual use of the access lines within a service group rounded to the nearest tenth of an hour[@]

Messages placed on any of the holidays listed in 18.7 preceding are rated in the discount period following.

Rate Group	<u>Rate Period</u>
- Monday thru Friday, 9:00 A.M. to 9:00 P.M. [#]	1
- Discount Period, All Other Hours	2

* Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

@ See B.11 preceding

To, but not including.

% Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

** Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.29 WATS^{*}, 800 Service and 2-Way WATS/800 Service^{*} (Cont'd) (T)

18.29.2 800 Service (Cont'd)

(C) Rates and Charges (Cont'd)

(2) Usage Charges (Cont'd)

(a) Hours of Usage[#]

(3) Rates and Charges

	Rate Group		
	1	2	
- Metro, So. Cal. Half State, No. Cal. Half State, Per Hour	\$8.00 (I)	\$4.07 (I)	
- Service Area 800, Per hour	8.00 (I)	4.07 (I)	
(4) Pay Telephone Use Charge per call		\$0.24	(T)

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See
 General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4.
 Effective with Advice Letter No. 18727. Service to be withdrawn
 effective November 30, 1997.

(D)
 |
 (D)

Charges for messages beginning in one time period and completing in
 the other time period, are determined by applying the appropriate
 hourly rate for the portion of the message occurring in each period.

(D)

z Correction - Footnote inadvertently removed in Advice Letter
 No. 20400, effective November 1, 1999.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.29 WATS^{*}, 800 Service and 2-Way WATS/800 Service^{*} (Cont'd) (T)

18.29.3 Ancillary Services

(A) Access Line

Installation charges for WATS, 800 Service, or 2-Way WATS/800 Service access lines are listed in 18.29.1 preceding.

(B) Additional Terminations

(1) WATS access lines terminate at the Utility's local loop demarcation point. Additional terminations beyond that point are provided at the CLC Reseller's expense.

(2) Additional terminations (formerly called Access Line Extensions) are provided only within the same Service Area in California as that in which the access line terminates.

(3) Rates and Charges

(a) Additional line terminations, same service between different premises on noncontinuous property.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
- each line	WTS++	\$ 1.45 (R)	\$ 7.89 (R)
- each channel termination	1LLWP	15.24 (R)	141.12 (R)

* Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

(D)
 |
 (D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS^{*} 800 Service[@] and 2-Way WATS/800 Service^{*} (Cont'd)

18.29.4 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.29 WATS* 800 Service[@] and 2-Way WATS/800 Service* (Cont'd)

18.29.4 Reserved

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.30 CUSTOM 8 Toll-Free Services - Residence

(A) General

(1) Applicability

This tariff contains general regulations related to Custom 8. These general regulations are in addition to specific conditions and regulations contained in the particular Sections listed below unless otherwise indicated.

18.29 WATS[@], 800 Service[#] and 2-Way WATS/800 Service[@]
18.29.1 WATS, 18.29.2 800 Service and 18.29.4, 2-Way WATS/800 Service.

(2) Description

- (a) The Utility will provide CUSTOM 8 Toll-Free Services (hereinafter described as CUSTOM 8) in conjunction with an Interexchange Carrier using a business line, a dedicated access line or a residence line. The Utility will provide the intraService area portion and the Interexchange Carrier will provide the interService area portion
- (b) CUSTOM 8 Service can be provisioned on any residential line. CUSTOM 8 service and usage charges will be in addition to the applicable charges for the line and trunk service.

@ Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.30 CUSTOM 8 Toll-Free Services - Residence (Cont'd)

(A) General (Cont'd)

(3) Regulations

(a) Limitations of Service

(i) Local Directory Assistance*

Calls to Directory Assistance (normally accessed by dialing 411) are denied except where CUSTOM 8 is provisioned on a regular business line or a residential line.

(b) Subscription Area

Service for CUSTOM 8 may be arranged to accommodate one or more service areas.

* Prefix information will not be available from nonequal access end offices including those of some local exchange carriers (LECs).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.30 CUSTOM 8 Toll-Free Services - Residence (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(c) Set-up Charge

No set-up charge will apply to CUSTOM 8.

(d) Service Charges

(i) Change from Metro, Half State, Full State, or Service Area 800 to CUSTOM 8.

Service charges are applicable as shown in 18.30.2 following.

(e) Responsible Organization (RespOrg)

CUSTOM 8 service allows the CLC Reseller to select a RespOrg. They may select the Utility or another company to act as the RespOrg. When they select another company to be the RespOrg, The Utility will work with that RespOrg to ensure that the CUSTOM 8 service is designed and maintained appropriately.

(f) Resellers

RespOrg rules for resellers are the same as for retail CUSTOMers as in (e) above. The reseller must use Pacific Bell as the intraLATA provider of CUSTOM 8 service.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.30 CUSTOM 8 Toll-Free Services - Residence (Cont'd)

18.30.1 Description

(A) CUSTOM 8 Toll-Free Services

CUSTOM 8 Toll-Free Services (hereinafter described as CUSTOM 8) is an 8XX service that provides line termination to a residential line. CUSTOM 8 permits the CLC Reseller end user to terminate CUSTOM 8 service on a residential line, eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations in the same subscription area as that in which the residence line terminates. Service from other service areas must be provided by a participating long distance carrier.

(B) Regulations

(1) Area of Service

(a) CUSTOM 8 is offered in all LATAs.[@]

Subscription Area

Service Areas* (LATAs) 1-10, area code[@], and prefix within the State of California.

* Multiple Service Areas (LATAs) may be ordered when an 8XX Service Provider who is an Interexchange Carrier (IEC) provides interService area service. Where another Toll Free Service Provider arranges for the service, the non-recurring charges of the Toll Free Service Provider apply and not the non-recurring charges of the Utility. In addition to usage charges, other rates and charges of the Toll Free Service Provider may apply regardless of whether the Utility or the Toll Free Service Provider arranges the service as provided for in the tariffs.

[@] Prefix information will not be available from non equal access end offices including those of some local exchange carriers (LECs).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.30 CUSTOM 8 Toll-Free Services - Residence (Cont'd)

18.30.1 Description (Cont'd)

(B) Regulations (Cont'd)

(2) Rate Period

Rates applicable to CUSTOM 8 are based on the time of day
or day of week as follows:

Rate Group

Business Day Period

- 8:00 A.M. to 5:00 P.M.* Monday through Friday

Evening Period

- 5:00 P.M. to 11:00 P.M.* Monday through Friday

Night/Weekend Period

- 11:00 P.M. to 8:00 A.M.* Monday through Friday, weekends
and calls completed on any
holiday listed in 18.7.1,
preceding.

(3) Usage Charges

(a) Method of determining usage charges for CUSTOM 8:

(i) Determine the total actual hours to be billed
for each rate period for each rate group.

(ii) Determine the chargeable hours rounded to the nearest
thousandth (three decimal places).

(iii) The sum of the total hours in each rate period will determine
the appropriate rate band to be applied.

* To, but not including.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.30 CUSTOM 8 Toll-Free Services - Residence (Cont'd)

18.30.1 Description (Cont'd)

(B) Regulations (Cont'd)

(4) Optional Features on CUSTOM 8

(a) The following optional features are available with CUSTOM 8

(i) Call Handling and Destination Features

This feature allows the CLC Reseller to select routing options as to how CUSTOM 8 calls are routed based on where the CUSTOM 8 call originates. It requires a minimum of two terminating locations. Following are the parameters to determine how calls will be routed:

- by time of day
- by day of week
- originating area code, area code and prefix,^{*}
or Service Area
- specific date (within the next 12 months)
- allocation to terminating location by percentage of calls
- multiple carriers

Primary Routing Arrangement

Call Handling and Destination provides one primary routing arrangement designated as the way in which CUSTOM 8 calls should be routed under normal business conditions. The CLC Reseller may request the Utility make changes in the primary routing arrangement as normal service updates on a regular business basis.

* Prefix information will not be available from nonequal access end office including those of some local exchange carriers (LECs).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.30 CUSTOM 8 Toll-Free Services - Residence (Cont'd)

18.30.1 Description (Cont'd)

(B) Regulations (Cont'd)

(4) Optional Features on CUSTOM 8 (Cont'd)

(a) The following optional features are available with CUSTOM 8 (Cont'd)

(i) Call Handling and Destination Features (Cont'd)

Alternate Routing Arrangement

Call Handling and Destination provides the subscriber with the ability to have an alternative routing arrangement. The CLC Reseller can activate, through the Utility, the alternate routing arrangement in the normal due date interval or in a CLC Reseller defined emergency interval.

(5) CUSTOM 8 Directory Assistance Listing^{*}

CUSTOM 8 numbers may be listed in the AT&T National Directory Assistance Service (1-800-555-1212) through the Utility.

(6) CUSTOM 8 Digital Data

Provides the capability to allow data calls to a Custom 8 number originating or terminating on a Pacific Bell SDS 56 or Integrated Services Digital Network (Centrex ISDN, Business ISDN, Personal ISDN, or Primary Rate ISDN) line.

(7) Pay Telephone Use Charge

In addition to all other charges for Custom 8 in this tariff schedule, a pay telephone use charge will apply to each coinless call which Pacific Bell can identify as placed from a payphone.

(N)

(N)

* The AT&T National Directory Assistance operator will provide the CUSTOM 8 number listing when the calling party's NPA corresponds to the NPA(s) in the CUSTOM 8 CLC Reseller end user's subscription area.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.30 CUSTOM 8 Toll-Free Services - Residence (Cont'd)

18.30.2 Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) CUSTOM 8 on a Residential Line			
- CUSTOM 8, per CUSTOM 8 number	W8R+L	\$3.94 (I)	\$15.77 (I)
(B) CUSTOM 8 Digital Data	DGTL8	NA	NA
(C) Usage Charges			

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in (A), (B) and (C) preceding.

(1) Set up Charge

	<u>Charge</u>
- Per completed message on CUSTOM 8	None

(2) Hours of Usage *

Usage charges are based on time of day, day of week and total hours used in the billing period. The sum of hours in all three rate periods determines the applicable usage threshold level. The applicable rates apply to all CUSTOM 8 service associated with a specific telephone number, rounded to the nearest one-tenth of an hour.

<u>Rate Group</u>	<u>Rate Period</u>
- Monday thru Friday, 8:00 A.M. to 5:00 P.M. @	1
- Monday thru Friday, 5:00 P.M. to 11:00 P.M. @	2
- Monday thru Friday, 11:00 P.M. to 8:00 A.M., @ Weekends and Holidays	3

* Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

@ To, but not including.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.30 CUSTOM 8 Toll-Free Services - Residence (Cont'd)

18.30.2 Rates and Charges (Cont'd)

(C) Usage Charges (Cont'd)

(2) Hours of Usage ^{*} (Cont'd)

CUSTOM 8	Usage Thresholds	Rate Group B [@]		
		1	2	3
- CUSTOM 8, per hour	less than 10 hrs.	\$9.46(I)	\$ 6.45(I)	\$ 5.16(I)
	minimum 10 hrs.	7.97	6.45	5.16
	minimum 25 hrs.	7.10	6.45	5.16
	minimum 50 hrs.	6.47	6.45	5.16
	minimum 100 hrs.	5.98	5.98	5.16
	minimum 150 hrs.	5.60	5.17	5.16
	minimum 250 hrs.	5.35	5.14	5.14
	minimum 500 hrs.	5.10	5.10	5.10
	minimum 1,000 hrs.	4.85	4.85	4.85
	minimum 1,750 hrs.	4.61	4.61	4.61
	minimum 2,500 hrs.	4.36	4.36	4.36
	minimum 3,500 hrs.	4.23	4.23	4.23
	minimum 5,000 hrs.	4.23(I)	4.23(I)	4.23(I)

* Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

@ The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.30 CUSTOM 8 Toll-Free Services - Residence (Cont'd)

18.30.2 Rates and Charges (Cont'd)

(D) Optional features on CUSTOM 8

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
(1) Call Handling and Destination Feature Initial establishment of routing arrangement - per CUSTOM 8 number	VCH	None	\$ 118.27	(I)
Change requested in* routing arrangement - per CUSTOM 8 number	CCH	None	78.84	(I)
Alternate Routing arrangement/update - per CUSTOM 8 number	VEM	None	None	
(2) Custom 8 Directory Assistance Listing - per CUSTOM 8 number/California	NDLC8	4.33 [@]	(R)	None
- per CUSTOM 8 number/Nationwide	NDLUS	11.04 [@]	(R)	None
(3) Pay Telephone Use Charge per call		0.24	None	(T)

* Changes may be made as normal service updates (same as change charge) on a regular business basis.

@ CUSTOM 8 Directory Assistance Listing monthly charges are waived if the customer's billed CUSTOM 8 usage is \$83.00 or greater in that month.

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.31 CUSTOM 8 Toll-Free Services - Business

(A) General

(1) Applicability

This tariff contains general regulations related to CUSTOM 8. These general regulations are in addition to specific conditions and regulations contained in the particular Sections listed below unless otherwise indicated.

18.29 WATS[@], 800 Service[#] and 2-Way WATS/800 Service[@]
18.29.1 WATS, 18.29.2 800 Service and 18.29.4, 2-Way WATS/800 Service.

(2) Description

- (a) The Utility will provide CUSTOM 8 Toll-Free Services (hereinafter described as CUSTOM 8) in conjunction with an Interexchange Carrier using a business line, a dedicated access line or a residence line. The Utility will provide the intraService area portion and the Interexchange carrier will provide the interService area portion
- (b) CUSTOM 8 Service can be provisioned on business line, PBX trunk line, business answering line, secretarial line, Centrex, Commstar I & II line. CUSTOM 8 service and usage charges will be in addition to the applicable charges for the line and trunk service.

@ Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2, A.4. Effective with Advice Letter No. 18727. Service to be withdrawn effective November 30, 1997.

Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal. P.U.C. Nos. A2.1.2, A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April, 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

(A) General (Cont'd)

(3) Regulations

(a) Limitations of Service

(i) Local Directory Assistance*

Calls to Directory Assistance (normally accessed by dialing 411) are denied except where CUSTOM 8 is provisioned on a regular business line or a residential line.

(b) Subscription Area

Service for CUSTOM 8 may be arranged to accommodate one or more service areas.

* Prefix information will not be available from nonequal access end offices including those of some local exchange carriers (LECs).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

(A) General (Cont'd)

(3) Regulations (Cont'd)

(c) Set-up Charge

No set-up charge will apply to CUSTOM 8.

(d) Service Charges

(i) Change from Metro, Half State, Full State, or Service Area 800 to CUSTOM 8.

Service charges are applicable as shown in 18.30.2 following.

(e) Responsible Organization (RespOrg)

CUSTOM 8 service allows the CLC Reseller to select a RespOrg. They may select the Utility or another company to act as the RespOrg. When they select another company to be the RespOrg, the Utility will work with that RespOrg to ensure that the CUSTOM 8 service is designed and maintained appropriately.

(f) Resellers

RespOrg rules for Resellers are the same as for retail CUSTOMers as in (e) above. The Reseller must use the Utility as the intraLATA provider of CUSTOM 8 service.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

18.31.1 Description

(A) CUSTOM 8 Toll-Free Services

CUSTOM 8 Toll-Free Services (hereinafter described as CUSTOM 8) is an 8XX service that provides line termination options to a regular business line or a dedicated access line. CUSTOM 8 permits the CLC Reseller end user to terminate CUSTOM 8 service on a business line, PBX trunk line, business answering line, secretarial line, answering service line, CENTREX, COMMSTAR I & II line, eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations in the same subscription area as that in which the residence line terminates. Service from other service areas must be provided by a participating long distance carrier.

(B) Regulations

(1) Area of Service

(a) CUSTOM 8 is offered in all LATAs.[@]

Subscription Area

Service Areas* (LATAs) 1-10, area code[@], and prefix within the State of California.

* Multiple Service Areas (LATAs) may be ordered when an 8XX Service Provider who is an Interexchange Carrier (IEC) provides interService area service. Where another Toll Free Service Provider arranges for the service, the nonrecurring charges of the Toll Free Service Provider apply and not the nonrecurring charges of the Utility. In addition to usage charges, other rates and charges of the Toll Free Service Provider may apply regardless of whether the Utility or the Toll Free Service Provider arranges the service as provided for in the tariffs.

[@] Prefix information will not be available from nonequal access end offices including those of some local exchange carriers (LECs).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

18.31.1 Description (Cont'd)

(B) Regulations (Cont'd)

(2) Rate Period

Rates applicable to CUSTOM 8 are based on the time of day
or day of week as follows:

Rate Group

Business Day Period

- 8:00 A.M. to 5:00 P.M.* Monday through Friday

Evening Period

- 5:00 P.M. to 11:00 P.M.* Monday through Friday

Night/Weekend Period

- 11:00 P.M. to 8:00 A.M.* Monday through Friday, weekends
and calls completed on any
holiday listed in 18.7.1,
preceding.

(3) Usage Charges

(a) Method of determining usage charges for CUSTOM 8:

(i) Determine the total actual hours to be billed
for each rate period for each rate group.

(ii) Determine the chargeable hours rounded to the nearest
thousandth (three decimal places).

(iii) The sum of the total hours in each rate period will determine
the appropriate rate band to be applied.

* To, but not including.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

18.31.1 Description (Cont'd)

(B) Regulations (Cont'd)

(4) Optional Features on CUSTOM 8

(a) The following optional features are available with CUSTOM 8

(i) Call Handling and Destination Features

This feature allows the CLC Reseller to select routing options as to how CUSTOM 8 calls are routed based on where the CUSTOM 8 call originates. It requires a minimum of two terminating locations and/or multiple IEC's. Following are the parameters to determine how calls will be routed:

- by time of day
- by day of week
- originating area code, area code and prefix,^{*}
or Service Area
- specific date (within the next 12 months)
- allocation to terminating location by percentage of calls
- multiple carriers

Primary Routing Arrangement

Call Handling and Destination provides one primary routing arrangement designated as the way in which CUSTOM 8 calls should be routed under normal business conditions. The CLC Reseller may request the Utility make changes in the primary routing arrangement as normal service updates on a regular business basis.

* Prefix information will not be available from nonequal access end office including those of some local exchange carriers (LECs).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

18.31.1 Description (Cont'd)

(B) Regulations (Cont'd)

(4) Optional Features on CUSTOM 8 (Cont'd)

(a) The following optional features are available with CUSTOM 8
(Cont'd)

(i) Call Handling and Destination Features (Cont'd)

Alternate Routing Arrangement

Call Handling and Destination provides the subscriber with the ability to have an alternative routing arrangement. The CLC Reseller can activate, through the Utility, the alternate routing arrangement in the normal due date interval or in a CLC Reseller defined emergency interval.

(5) CUSTOM 8 Directory Assistance Listing*

CUSTOM 8 numbers may be listed in the AT&T 800 Directory Assistance Service (1-800-555-1212) through the Utility.

* The AT&T 800 Directory Assistance operator will provide the CUSTOM 8 number listing when the calling party's NPA corresponds to the NPA(s) in the CUSTOM 8 CLC Reseller end user's subscription area.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

18.31.1 Description (Cont'd)

(B) Regulations (Cont'd)

(6) Billing Account Group (BAG)

This feature provides an individual CUSTOM 8 CLC Reseller business CUSTOMer end user, with multiple CLC Reseller CUSTOM 8 accounts, the ability to aggregate their 8XX usage across accounts in order to attain a lower hourly billing rate, yet still receive individual bills at the original account levels. CLC Reseller Business end users who subscribe to multiple CUSTOM 8 accounts either entirely from different CLC Resellers or in combination from the Utility and CLC Resellers, may not aggregate their 8XX usage across accounts in order to attain a lower hourly billing rate. Where service is provided and billed to the same CLC Reseller's single business end user, usage amounts can be combined for up to 250 designated CUSTOM 8 billing accounts. The total usage across all accounts in the CLC Reseller Business end users Billing Account Group will determine the appropriate CUSTOM 8 hourly rate. This rate will be applied against the usage associated with each individual billing account. The CLC Reseller business end user may establish a control account as the single point of contact for authorization of billing telephone number changes, additions and deletions.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

18.31.1 Description (Cont'd)

(B) Regulations (Cont'd)

(7) CUSTOM 8 Digital Data

Provides the capability to allow data calls to a CUSTOM 8 number originating or terminating on a Pacific Bell SDS56 or Integrated Services Digital Network (Centrex ISDN, Business ISDN, Personal ISDN, or Primary Rate ISDN) line.

(8) CUSTOM 8 Enhanced Call Detail Reports

This feature allows a CUSTOM 8 customer to obtain on-line² call detail information. These reports will be available only where facilities are available.

(9) Pay Telephone Use Charge

In addition to all other charges for Custom 8 in this tariff schedule, a pay telephone use charge will apply to each coinless call which the Utility can identify as placed from a payphone. (T)

18.31.2 Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) CUSTOM 8 on a Regular Business Line ¹			
- CUSTOM 8, per CUSTOM 8 number	W8B+L	\$23.63 (I)	\$23.65
(B) Dedicated Access Line			
- CUSTOM 8, per line	W8B++	15.77	55.19
(C) CUSTOM 8 Digital Data	DGTL8	NA	NA

NOTE 1: Monthly rate waived when customers subscribes to VPP (Value Promise Plan) and after one hour of usage for Custom 8 or regular business line.

NOTE 2: The customer must have and maintain internet service.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

18.31.2 Rates and Charges

(D) Usage Charges

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in (A), (B) and (C) preceding.

(1) Set up Charge

Charge

- Per completed message on CUSTOM 8

None

(2) Hours of Usage^{*}

Usage charges are based on time of day, day of week and total hours used in the billing period. The sum of hours in all three rate periods determines the applicable usage threshold level. The applicable rates apply to all CUSTOM 8 service associated with a specific telephone number, rounded to the nearest one-tenth of an hour.

<u>Rate Group</u>	<u>Rate Period</u>
- Monday thru Friday, 8:00 A.M. to 5:00 P.M. [@]	1
- Monday thru Friday, 5:00 P.M. to 11:00 P.M. [@]	2
- Monday thru Friday, 11:00 P.M. to 8:00 A.M., [@] Weekends and Holidays	3

* Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

@ To, but not including.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

18.31.2 Rates and Charges (Cont'd)

(D) Usage Charges (Cont'd)

(2) Hours of Usage^{*} (Cont'd)

CUSTOM 8	Usage Thresholds	Rate Group B [@]		
		1	2	3
- CUSTOM 8, per hour	less than 10 hrs.	\$12.60(I)	\$ 8.57(I)	\$ 6.87(I)
	minimum 10 hrs.	10.61	8.57	6.87
	minimum 25 hrs.	9.40	8.57	6.87
	minimum 50 hrs.	8.62	8.57	6.87
	minimum 100 hrs.	7.96	7.96	6.87
	minimum 150 hrs.	7.41	6.87	6.87
	minimum 250 hrs.	7.11	6.81	6.81
	minimum 500 hrs.	6.76	6.76	6.76
	minimum 1,000 hrs.	6.46	6.46	6.46
	minimum 1,750 hrs.	6.09	6.09	6.09
	minimum 2,500 hrs.	5.79	5.79	5.79
	minimum 3,500 hrs.	5.60	5.60	5.60
	minimum 5,000 hrs.	5.60(I)	5.60(I)	5.60(I)

* Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

@ The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

18.31.2 Rates and Charges (Cont'd)

(E) Optional features on CUSTOM 8

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(1) Call Handling and Destination Feature Initial establishment of routing arrangement - per CUSTOM 8 number	VCH	None	\$ 118.27 (I)
Change requested in* routing arrangement - per CUSTOM 8 number	CCH	None	78.84 (I)
Alternate Routing arrangement/update - per CUSTOM 8 number	VEM	None	None
(2) CUSTOM 8 Directory Assistance Listing - per CUSTOM 8 number/California	NDLC8	\$ 4.33 [@] (R)	None
- per CUSTOM 8 number/Nationwide	NDLUS	11.04 [@] (R)	None
(3) Billing Account Group (BAG) - per BAG control account	CBGCA	None	None
- per individual CUSTOM 8 account in BAG	CBG	5.91 (I)	7.89 (I)

* Changes may be made as normal service updates (same as change charge) on a regular business basis.

@ CUSTOM 8 Directory Assistance Listing monthly charges are waived if the CUSTOMer's billed CUSTOM 8 usage is \$83.00 or greater in that month.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.31 CUSTOM 8 Toll-Free Services - Business (Cont'd)

18.31.2 Rates and Charges (Cont'd)

(E) Optional features on CUSTOM 8 (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(4) CUSTOM 8 Enhanced Call Detail Reports			
- Set up charge		\$197.11 (I)	NO
- Tiered pricing for CUSTOM 8 numbers			
1-10	ECDR1	NO	\$ 118.27 (I)
11-50	ECDR2	NO	630.74
51-150	ECDR3	NO	1,971.07
151-300	ECDR4	NO	4,572.87
301 and up	ECDR5	NO	5,913.19 (I)
- One time report (per CUSTOM 8 number)	ECDRR	39.43 (I)	NO
- Changes in:			
Primary billed CUSTOM 8 number re-referenced.secondary CUSTOM 8 number	ECDRS	5.52 (I)	NO
CUSTOM 8 number added to an existing call detail report arrangement	ECDRS	5.52 (I)	NO
(5) Pay Telephone Use Charge per call		0.24	(T)

Continued (D)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.32 EASY 8 Toll-Free Service - Residence

(N)

(A) General

(1) Applicability

This tariff contains general regulations related to EASY 8. These general regulations are in addition to specific conditions and regulations contained in the particular schedule(s) listed below unless otherwise indicated.

Schedule Cal.P.U.C. No. A7.

7.1 WATS¹, 800 Service² and 2-Way WATS/800 Service¹
7.1.2 800 Service

(2) Description

(a) Pacific Bell will provide EASY 8 Toll-Free Service (hereinafter described as EASY 8) using a residence line. Pacific Bell will provide the intraservice area portion service. Service from other service areas must be provided by a participating long distance carrier. The access line will be owned by Pacific Bell.

(b) EASY 8 can be provisioned on any residential line. EASY 8 service and usage charges will be in addition to the applicable charges for line and trunk service.

NOTE 1: Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2,A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.32 EASY 8 Toll-Free Service - Residence (Cont'd)

(N)

(A) General (Cont'd)

(3) Regulations

(a) Limitations of Service

Local Directory Assistance

Calls to Directory Assistance (normally accessed by dialing 411) are denied except where EASY 8 is provisioned on a residential line.

(b) Subscription Area

Service for EASY 8 may be arranged to accommodate one or more service areas.

(c) Set-up Charge

No set-up charge will apply to EASY 8.

(d) Service Charges

Change to or from CUSTOM 8 and EASY 8

- Service charges are applicable as shown in Sections 18.30.2(A) and 18.13.2(E)(b).

(e) Responsible Organization (RespOrg)

EASY 8 service allows the CLC Reseller to select a RespOrg. The customer may select Pacific Bell or another company to act as the RespOrg. When the customer selects another company to be the RespOrg, Pacific Bell will work with that RespOrg to ensure that the customer's EASY 8 service is designed and maintained appropriately.

(f) Resellers

RespOrg rules for resellers are the same as for retail as in (e) preceding. The reseller must use Pacific Bell as the intraLATA provider of EASY 8 service.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.32 EASY 8 Toll-Free Service - Residence (Cont'd)

(N)

(B) Description

(1) Easy 8 Toll-Free Service

EASY 8 Toll-Free Service (hereinafter described as EASY 8) is an 8XX Service that provides line termination to a residential line. EASY 8 permits the CLC Reseller's end user residential subscriber to terminate their EASY 8 service on an residential line, eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations in the same subscription area as that in which the residence line terminates. Service from other service areas must be provided by a participating long distance carrier.

(C) Regulations

(1) Area of Service

(a) EASY 8 is offered in all LATAs.

(b) Subscription Area

Service Areas¹ (LATAs) 1-10, area code³, area code and prefix² within the State of California.

(2) Rate Period

Rates applicable to EASY 8 are for all hours, all days of the week.

NOTE 1: Multiple Service Areas (LATAs) may be ordered when an 8XX Service Provider who is an Interexchange Carrier (IEC) provides interService area service. Where another 800 Service Provider arranges for the service, the nonrecurring charges of the 800 Service Provider apply and not the nonrecurring charges of the Utility. In addition to usage charges, other rates and charges of the 800 Service Provider may apply regardless of whether the Utility or the 800 Service Provider arranges the service as provided for in the tariffs.

NOTE 2: Prefix information will not be available from non equal access end offices including those of some local exchange carriers (LECs).

NOTE 3: Area Codes: 209, 213, 310, 408, 415, 510, 619, 707, 714, 805, 818, and 916.

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.32 EASY 8 Toll-Free Service - Residence (Cont'd)

(N)

(C) Regulations (Cont'd)

(3) Usage Charges

(a) Method of determining usage charges for EASY 8:

(i) All hours, all days of the week are rated as shown in 7.4.1 following.

(ii) All calls will have a minimum 30 second MATR. Each EASY 8 call is charged in one second increments with a 30 second MATR.

(4) Optional Features on EASY 8

(a) The following optional features are available with EASY 8

(i) Call Handling and Destination Features

This feature allows the CLC Reseller to select routing options as to how their EASY 8 calls are routed based on where the EASY 8 call originates. It requires a subscriber to have a minimum of two terminating locations. Following are the parameters a subscriber can select to determine how calls will be routed:

- by time of day
- by day of week
- originating area code, area code and prefix,¹
or Service Area
- specific date (within the next 12 months)
- allocation to terminating location by percentage of calls
- multiple carriers

Primary Routing Arrangement

Call Handling and Destination provides the subscriber with one primary routing arrangement designated by the subscriber as the way in which his EASY 8 calls should be routed under normal business conditions. The CLC Reseller may request the Utility make changes in the primary routing arrangement as normal service updates on a regular business basis.

NOTE 1: Prefix information will not be available from nonequal access end office including those of some local exchange carriers (LECs).

Continued (N)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.32 EASY 8 Toll-Free Service - Residence (Cont'd)

(C) Regulations (Cont'd)

(4) Optional Features on EASY 8 (Cont'd)

(a) The following optional features are available with EASY 8
(Cont'd)

(i) Call Handling and Destination Features (Cont'd)

Alternate Routing Arrangement

Call handling and Destination provides the subscriber with the ability to have an alternative routing arrangement. The CLC Reseller can activate, through the Utility, the alternate routing arrangement in the normal due date interval or in a CLC Reseller defined emergency interval.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.32 EASY 8 Toll-Free Service - Residence (Cont'd)

(C) Regulations (Cont'd)

(4) Optional Features on EASY 8 (Cont'd)

(a) The following optional features are available with EASY 8
(Cont'd)

(ii) EASY 8 Directory Assistance Listing¹

EASY 8 numbers may be listed in the AT&T 800 Directory
Assistance Service (1-800-555-1212) through the Utility.

(iii) EASY 8 Digital Data

Provides the capability to allow data calls to an EASY 8 number
originating or terminating on a Pacific Bell SDS56 or
Integrated Services Digital Network (Centrex ISDN, SDS ISDN,
Personal ISDN or Primary Rate ISDN) line.

(5) Pay Telephone Use Charge

In addition to all other charges for Easy 8 in this tariff
schedule, a pay telephone use charge will apply to each
coinless call which Pacific Bell can identify as placed from a
pay telephone.

(N)

(N)

NOTE 1: The AT&T 800 Directory Assistance operator will provide the
EASY 8 number listing when the calling party's NPA corresponds
to the NPA(s) in the EASY 8 CLC Reseller end user's subscription
area.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.32 EASY 8 Toll-Free Service - Residence (Cont'd)

(D) Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) EASY 8 on a Residential Line			
- per EASY 8 number	RR ²	\$4.15 (I)	REASY
(2) Charge to change from/to EASY 8 and CUSTOM 8			
- First change	None	None	None
- Subsequent changes ¹	RR	None	None
(3) Usage Charges			
Minutes of usage			
<u>EASY 8</u>		<u>Per Minute</u>	
- EASY 8, all hours, all days of the week		\$0.08	
(4) EASY 8 Digital Data	NA	NA	DGTL8

NOTE 1: See Sections 18.30.2(A).
 NOTE 2: See Sections 18.13.2(E)(b).

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.32 EASY 8 Toll-Free Service - Residence (Cont'd)

(D) Rates and Charges (Cont'd)

(5) Usage Charges

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in C.3. preceding.

(a) Set up Charge

Charge

- Per completed message on EASY 8 NO

(b) Hours of Usage

(i) All hours, all days of the week are rated as shown in 7.4.1 following.

(ii) All calls will have a minimum 30 second MATR.

(6) Optional features on EASY 8

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Call Handling and Destination Feature			
Initial establishment of routing arrangement			
- per EASY 8 number	\$ 118.27 (I)	NO	VCH
Change requested in routing arrangement ¹			
- per EASY 8 number	78.84 (I)	NO	CCH
Alternate Routing arrangement/update			
- per EASY 8 number	NO	NO	VEM

NOTE 1: Changes may be made as normal service updates (same as change charge) on a regular business basis.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.32 EASY 8 Toll-Free Service - Residence (Cont'd)

(D) Rates and Charges (Cont'd)

(6) Optional features on EASY 8 (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u> ¹	<u>USOC</u>	(T)
(b) EASY 8 Directory Assistance Listing				
- per EASY 8 number/California	NO	\$ 4.33 (R)	NDLC8	(T)
- per EASY 8 number/Nationwide	NO	11.04 (R)	NDLUS	(T)
(7) Pay Telephone Use Charge				
per call		\$0.24		

NOTE 1: EASY 8 Directory Assistance Listing monthly charges are waived if the customer's billed EASY 8 usage is \$83.00 or greater in that month.

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.33 EASY 8 Toll-Free Service - Business

(A) General

(1) Applicability

This tariff contains general regulations related to EASY 8. These general regulations are in addition to specific conditions and regulations contained in the particular schedule(s) listed below unless otherwise indicated.

Schedule Cal.P.U.C. No. A7.

7.1 WATS¹, 800 Service² and 2-Way WATS/800 Service¹
7.1.2 800 Service

(2) Description

- (a) Pacific Bell will provide EASY 8 Toll-Free Service (hereinafter described as EASY 8) using a regular business line. Pacific Bell will provide the intraservice area portion service. Service from other service areas must be provided by a participating long distance carrier. The access line will be owned by Pacific Bell.
- (b) EASY 8 can be provisioned on any business line. EASY 8 service and usage charges will be in addition to the applicable charges for line and trunk service.

NOTE 1: Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2,A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.33 EASY 8 Toll-Free Service - Business (Cont'd)

(A) General (Cont'd)

(3) Regulations

(a) Limitations of Service

Local Directory Assistance

Calls to Directory Assistance (normally accessed by dialing 411) are denied except where EASY 8 is provisioned on a regular business line.

(b) Subscription Area

Service for EASY 8 may be arranged to accommodate one or more service areas.

(c) Set-up Charge

No set-up charge will apply to EASY 8.

(d) Service Charges

Change to or from CUSTOM 8 and EASY 8

- Service charges are applicable as shown Sections 18.31.2(A) and (B) and 18.13.2(E)(b).

(e) Responsible Organization (RespOrg)

EASY 8 service allows the CLC Relellor to select a RespOrg. The customer may select Pacific Bell or another company to act as the RespOrg. When the customer selects another company to be the RespOrg. Pacific Bell will work with that RespOrg to ensure that the customer's EASY 8 service is designed and maintained appropriately.

(f) Resellers

RespOrg rules for resellers are the same as for retail customers as in (e) above. The reseller must use Pacific Bell as the intraLATA provider of EASY 8 service.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.33 EASY 8 Toll-Free Service - Business (Cont'd)

(B) Description

(1) EASY 8

EASY 8 Toll-Free Service (hereinafter described as EASY 8) is an 8XX Service that provides line termination to a regular business line. EASY 8 permits the CLC Reseller's end user business subscriber to terminate their EASY 8 service on a regular business line, eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations in the same subscription area as that in which the business line terminates. Service from other service areas must be provided by a participating long distance carrier.

(C) Regulations

(1) Area of Service

(a) EASY 8 is offered in all LATAs.

(b) Subscription Area

Service Areas¹ (LATAs) 1-10, area code³, area code and prefix² within the State of California.

(2) Rate Period

Rates applicable to EASY 8 are for all hours, all days of the week.

NOTE 1: Multiple Service Areas (LATAs) may be ordered when an 8XX Service Provider who is an Interexchange Carrier (IEC) provides interService area service. Where another 800 Service Provider arranges for the service, the nonrecurring charges of the 800 Service Provider apply and not the nonrecurring charges of the Utility. In addition to usage charges, other rates and charges of the 800 Service Provider may apply regardless of whether the Utility or the 800 Service Provider arranges the service as provided for in the tariffs.

NOTE 2: Prefix information will not be available from non equal access end offices including those of some local exchange carriers (LECs).

NOTE 3: Area Codes: 209, 213, 310, 408, 415, 510, 619, 707, 714, 805, 818, and 916.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.33 EASY 8 Toll-Free Service - Business (Cont'd)

(C) Regulations (Cont'd)

(3) Usage Charges

(a) Method of determining usage charges for EASY 8:

(i) All hours, all days of the week are rated as shown in 7.5.1 following.

(ii) All calls will have a minimum 30 second MATR. Each EASY 8 call is charged in one second increments with a 30 second MATR.

(4) Optional Features on EASY 8

(a) The following optional features are available with EASY 8

(i) Call Handling and Destination Features

This feature allows the CLC Reseller to select routing options as to how their EASY 8 calls are routed based on where the EASY 8 call originates. It requires a subscriber to have a minimum of two terminating locations. Following are the parameters a subscriber can select to determine how calls will be routed:

- by time of day
- by day of week
- originating area code, area code and prefix,¹
or Service Area
- specific date (within the next 12 months)
- allocation to terminating location by percentage of calls
- multiple carriers

Primary Routing Arrangement

Call Handling and Destination provides the subscriber with one primary routing arrangement designated by the subscriber as the way in which his EASY 8 calls should be routed under normal business conditions. The CLC Reseller may request the Utility make changes in the primary routing arrangement as normal service updates on a regular business basis.

NOTE 1: Prefix information will not be available from nonequal access end office including those of some local exchange carriers (LECs).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.33 EASY 8 Toll-Free Service - Business (Cont'd)

(C) Regulations (Cont'd)

(4) Optional Features with EASY 8 (Cont'd)

(a) The following optional features are available with EASY 8
(Cont'd)

(i) Call Handling and Destination Features (Cont'd)

Alternate Routing Arrangement

Call handling and Destination provides the subscriber with the ability to have an alternative routing arrangement. The subscriber can activate, through the Utility, the alternate routing arrangement in the normal due date interval or in a customer defined emergency interval.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.33 EASY 8 Toll-Free Service - Business (Cont'd)

(C) Regulations (Cont'd)

(4) Optional Features with EASY 8 (Cont'd)

(a) The following optional features are available with EASY 8
(Cont'd)

(ii) EASY 8 Directory Assistance Listing¹

EASY 8 numbers may be listed in the AT&T 800 Directory
Assistance Service (1-800-555-1212) through the Utility.

(iii) EASY 8 Digital Data

Provides the capability to allow data calls to an EASY 8 number
originating or terminating on a Pacific Bell SDS56 or
Integrated Services Digital Network (Centrex ISDN, SDS ISDN,
Personal ISDN, or Primary Rate ISDN) line.

(5) Pay Telephone Use Charge

In addition to all other charges for Easy 8 in this tariff
schedule, a pay telephone use charge will apply to each coinless
call which Pacific Bell can identify as placed from a pay
telephone.

(N)
|
(N)

NOTE 1: The AT&T 800 Directory Assistance operator will provide the
EASY 8 number listing when the calling party's NPA corresponds
to the NPA(s) in the EASY 8 customer's subscription area.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.33 EASY 8 Toll-Free Service - Business (Cont'd)

(D) Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) EASY 8 on a Regular Business Line			
- per line	RR ¹	\$4.15 (I) REASY	
(2) Charge to change from/to EASY 8 and CUSTOM 8			
- First change	None	None	None
- Subsequent Changes ²	RR	None	None
(3) Usage Charges			
Minutes of Usage			
<u>EASY 8</u>		<u>Per Minute</u>	
- EASY 8, all hours, all days of the week		\$0.08	
(4) EASY 8 Digital Data	NA	NA	DGTL8

NOTE 1: See Section 18.31.2(A) and (B).

NOTE 2: See Section 18.13.2(E)(b).

z Correction - Correct footnote number.

z

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.33 EASY 8 Toll-Free Service - Business (Cont'd)

(D) Rates and Charges (Cont'd)

(5) Usage Charges

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in C.3. preceding.

(a) Set up Charge

CHARGE

- Per completed message on EASY 8 NO

(b) Hours of Usage

(i) All hours, all days of the week are rated as shown in 7.4.1. following.

(ii) All calls will have a minimum 30 second MATR.

(6) Optional features on EASY 8

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Call Handling and Destination Feature Initial establishment of routing arrangement - per EASY 8 number	\$ 118.27 (I)	NO	VCH
Change requested in routing arrangement ¹ - per EASY 8 number	78.84 (I)	NO	CCH
Alternate Routing arrangement/update - per EASY 8 number	NO	NO	VEM

NOTE 1: Changes may be made as normal service updates (same as change charge) on a regular business basis.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.33 EASY 8 Toll-Free Service - Business (Cont'd)

(D) Rates and Charges (Cont'd)

(6) Optional features on EASY 8 (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u> ¹	<u>USOC</u>	(T)
(b) EASY 8 Directory Assistance Listing				
- per EASY 8 number/California	NO	\$ 4.33 (R)	NDLC8	(T)
- per EASY 8 number/Nationwide	NO	11.04 (R)	NDLUS	(T)
(7) Pay Telephone Use Charge				
per call		\$0.24		

NOTE 1: EASY 8 Directory Assistance Listing monthly charges are waived if the customer's billed EASY 8 usage is \$83.00 or greater in that month.

Continued

(D)

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.34 Number Retention Service

18.34.1 Description

Number Retention Service (NRS) allows CLC Resellers and their Business end users the option of retaining existing number(s) when changing within or between grades of service if a number change is required. Calls made to the CLC Reseller end user's retained number are forwarded to the CLC Reseller end user's assigned number. This is transparent to the calling party.

Simultaneous calls to the retained number may result in a busy signal to the calling party. The CLC Reseller for the end user of NRS has the option of subscribing to additional access paths to the assigned number at charges as set forth in 18.31.4 following.

18.34.2 Definitions

- (A) Primary Number - The first number of any business account when more than one number is billed together (commonly referred to as the pilot number). A separate bill is rendered for each primary number.
- (B) Additional Number - Any number billed with a primary number such as lines within: 1) the same hunting group, 2) same prefix, or 3) same address.
- (C) Sequential Number - A numerical series or grouping of telephone numbers that is continuous and uninterrupted. A sequential number range consists of no less than two numbers.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.34 Number Retention Service (Cont'd)

18.34.3 Regulations

- (A) NRS is offered on changes from Individual Business Access Line Service or Business Trunk Line Service to CLC Reseller Centrex Service or Business Trunk Line Service - Direct-In-Dialing (DID) equipped if a number change is required when:
- a CLC Reseller end user's existing service has telephone numbers in different prefixes and the CLC Reseller's end user wants to add these numbers to a new or existing service.
 - a CLC Reseller's end user has non-sequential numbers in a 1/1AESS or 2BESS central office switch. CLC Reseller's end users may keep their primary number only. The remaining non-sequential numbers must be changed.
- (B) NRS is not provided with Foreign Exchange Service, Foreign District Area Service and Foreign Prefix Service as set forth in 18.6 preceding.
- (C) NRS is offered on changes from Centrex Service or Business Trunk Line Service - Direct-In-Dialing (DID) equipped to CLC Reseller Individual Business Access Line Service or Business Trunk Line Service if a number change is required.
- (D) NRS is offered on changes between Centrex Service and Business Trunk Line Service - DID equipped if a number change is required when a CLC Reseller's end user:
- Has and wants to retain less than 100 sequential telephone numbers.
 - Will be served from a different prefix in the same wire center.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.34 Number Retention Service (Cont'd)

18.34.3 Regulations (Cont'd)

(E) Rates and Charges for NRS are in addition to all other applicable rates and charges.

(F) NRS may only be offered where the retained number and terminating number are in the Utility's same exchange and same wire center.

If the Utility's exchange area has district areas, the terminating number must be within the same district area and the same wire center.

(G) The terminating telephone number may be changed at the CLC Reseller's request at the charges shown in 18.13.4 preceding.

(H) If the CLC Reseller disconnects Number Retention Service, the retained telephone number associated with NRS may be changed to Resale Individual Business Access Line Service or Resale Business Access Trunk Line Service at the CLC Reseller's request at appropriate installation charges.

(I) Listings in the directory serving the exchange in which the NRS service is located will be furnished as set forth in Section 9.3 preceding.

(J) Number Retention Service may not be provided with 800 Service.

(K) CLC Reseller's end users subscribing to Resale Centrex Service or Resale Business Trunk Line Service - DID equipped, whose numbers are assigned out of the unique numbering blocks may keep their retained number(s) for a period of 12 months. At the discretion of the Utility, the NRS may be discontinued, depending on facilities and operating conditions, after the 12 month period.

(L) NRS is available where facilities and operating conditions permit.

(M) Remote Call Forwarding as set forth in Schedule Cal.P.U.C. No. A5.4.4 and Section 18.5.6 preceding may not be converted to NRS service under any circumstances.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.34 Number Retention Service (Cont'd)

18.34.4 Rates And Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) <u>Number Retention Service</u>			
(1) <u>First line equipped, one or more paths, initial</u>			
- Each	CNR++	\$ 5.52 (I)	\$ 39.43 (I)
- Each additional access path*		NO	NO
(2) <u>Subsequent Access path**</u>			
- Each additional order		NO	39.43 (I)

* The nonrecurring charge does not apply if additional paths are ordered at the same time as Number Retention Service is ordered.

** The nonrecurring charge applies to each service order issued to add one or more access path(s).

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence

(A) Description

Promotional pricing of network and exchange services and private line and special access services offered to CLC Resellers at a 17% discount.

(B) Regulations

- (1) Promotions for telecommunications services, which extend beyond 90 days, shall be made available for CLC Resellers.
- (2) Promotional offerings shall be subject to all Rules and Regulations in the Utility's Schedules.
- (3) Promotional offerings shall be offered as set forth in this section and C. following.
- (4) The promotional pricing of services shall be subject to and offered only where facilities and operating conditions permit.
- (5) The method of end user notification of resold promotional offerings shall be the responsibility of the CLC Reseller.
- (6) CLC Reseller may cancel the promotional offering at any time during or at the conclusion of the promotional period without penalty. If the CLC Reseller does not meet the required terms and conditions of the promotion or disconnects any required service prior to completion of any agreed upon term, no further credits or waivers will be given to the Reseller. The Utility will bill the Reseller, and the Reseller will be required to pay, all previous credits and waived charges received pursuant to the promotion. Recoveries, such as those of credits and waived charges, will not be considered to be penalties. In addition, the Reseller will also be required to pay any charges, payments, disconnection/termination or penalty fees required by the tariffs or any other incorporated promotional offering.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLata toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering.
(Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following:

Value Plan Term Promo

(T)

A new statewide promotion for the Value Plan for residence customers. During the promotion period, new customers ordering new CLEC residence service, current customers transferring their existing CLEC service to a new address and all other existing CLEC customers who newly subscribe to the Value Plan feature package and verbally agree to a 6 month term for the Value Plan will receive a credit of \$1.66 against the monthly rate of the Value Plan for 6 months. The associated installation charges are NOT waived. If a customer discontinues the Value Plan feature package prior to the end of the 6 month term, no penalty will be assessed under this promotion. This promotion is not available to customers who currently subscribe to The Works, Economy Plan, or Advantage Plan, and discontinue this service in order to subscribe to the Value Plan.

(N)

This promotion is available from January 25, 2003 through July 31, 2003, for a total of 188 days and is available for resale.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

\$40 Bonus Coupon Product Grouping

A new statewide promotion for the WORKS and ECONOMY PLAN feature package, Call Waiting ID, Privacy Manager, and Optional Calling Plan (Saver 60, OnePrice Saver, or Saver Plus) for residence customers. During the promotion period, new customers ordering new Pacific Bell residence service or current customers relocating their existing Pacific Bell residence service from one customer premises to another customer premises and adds a qualifying WORKS or ECONOMY PLAN feature package, Call Waiting ID, Privacy Manager, and an Optional Calling Plan (Saver 60, OnePrice Saver, or Saver Plus) to their residence service at the time they place their order to install or move their residence service will receive a coupon redeemable for \$40. Nonrecurring charges are NOT waived. (T)

Current customers who are not transferring existing residence service to a new address who add Privacy Manager plus at least one of the following: WORKS or ECONOMY PLAN feature package, Call Waiting ID, or an Optional Calling Plan (Saver 60, OnePrice Saver, or Saver Plus) to their residence access service so that they will have all of the following on their residence access line: a WORKS or ECONOMY PLAN feature package, Call Waiting ID, Privacy Manager, and an Optional Calling Plan (Saver 60, OnePrice Saver, or Saver Plus) will receive a coupon redeemable for \$40. Nonrecurring charges are NOT waived. (T)

This promotion may not be combined with other promotions for the WORKS or the ECONOMY PLAN. Customers who currently have Privacy Manager on their residence access service are not eligible for this promotion. Customers who currently have a WORKS or ECONOMY PLAN feature package, Call Waiting ID, and an Optional Calling Plan (Saver 60, One Price Saver, or Saver Plus) on their residence access service are not eligible for this promotion. (T)

This promotion is available from December 17, 2001 through April 13, 2002, for a total of 118 days and is available for resale.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

Residence OCP 2002

A new statewide promotion for Optional Calling Plans (OCP) for residence customers. During the promotion period, any customer who does not currently subscribe to an OCP and orders an eligible OCP will receive 25% off the monthly rate for that OCP for the next 4 months. Eligible OCPs for this promotion are Saver 60, Saver Plus, and One Price Saver.

This promotion is available from July 1, 2002 through October 28, 2002, for a total of 120 days and is available for resale.

This promotion is extended from October 28, 2002 through January 6, 2003, for a total of 70 days for a grand total of 190 days and is available for resale.

z
(T)
(T)

Privacy Manager - Retention

A new statewide promotion for residence customers. During the promotion period, customers who call their CLEC Reseller to disconnect Privacy Manager will receive the next month of Privacy Manager for free if the customer agrees to retain Privacy Manager for a minimum of one additional month. Customers participating in this promotion may not participate in other promotions for Privacy Manager. Customers may participate in this promotion only once during the promotional period per residence access line.

This promotion is available from August 15, 2001 through October 14, 2001, for a total of 61 days and is available for resale.

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

Adding WORKS

A new statewide promotion for Custom Calling Services for residence customers. During the promotion period, existing customers who add a new qualifying WORKS package to their existing residence service will receive the first month of the WORKS for free. Nonrecurring charges are NOT waived. This promotion may not be combined with other promotions for the WORKS or the \$40 Bonus Coupon Product Grouping promotion. Customers who currently have WORKS package on their residence access service are not eligible for this promotion.

This promotion is available from December 17, 2001 through April 13, 2002, for a total of 118 days and is available for resale.

New WORKS Coupon

A new statewide promotion for Custom Calling Services for residence customers. During the promotion period, new customers or current customers relocating their existing residence service from one customer premises to another customer premises and adds a qualifying WORKS package to their residence service at the time they place their order to install or move their residence service, will receive a coupon redeemable for \$20. Nonrecurring charges are NOT waived. This promotion may not be combined with other promotions for the WORKS or the \$40 Bonus Coupon Product Grouping promotion. Customers who currently have a WORKS package on their residence access service are not eligible for this promotion.

This promotion is available from December 17, 2001 through April 13, 2002, for a total of 118 days and is available for resale.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

ECONOMY PLAN Winback

(T)

A new statewide promotion for the ECONOMY PLAN feature package for residence customers. During the promotion period, customers coming to the utility from another local exchange service provider in Pacific Bell's service territory and sign up for residence service and subscribe to a ECONOMY PLAN feature package will receive the first month of the ECONOMY PLAN for free and a waiver of the associated installation charges for the ECONOMY PLAN feature package. This promotion may not be combined with other promotions for the ECONOMY PLAN feature package or the \$40 Bonus Coupon Product Grouping promotion.

(T)

(T)

(T)

(T)

This promotion is available from December 17, 2001 through April 13, 2002, for a total of 118 days and is available for resale.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

The ECONOMY PLAN Feature Package Acquisition (T)

A new statewide promotion for the ECONOMY PLAN feature package for residence customers. During the promotion period, current customers who add a qualifying ECONOMY PLAN feature package to their existing residence access service, will receive the first month of the ECONOMY PLAN feature package free. Nonrecurring charges associated with the installation of the ECONOMY PLAN feature package are NOT waived. Customers upgrading, downgrading, or changing an existing ECONOMY PLAN feature package are not eligible to participate in this promotion. This promotion may not be combined with other promotions for the ECONOMY PLAN feature package or the \$40 Bonus Coupon Product Grouping promotion. (T)

This promotion is available from December 17, 2001 through April 13, 2002, for a total of 118 days and is available for resale.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

Adding Advantage 2002

(N)

A new statewide promotion for Custom Calling Services for residence customers. During the promotion period, existing customers who add an Advantage Plan feature package to their existing residence service will receive the first month of the Advantage Plan for free. Nonrecurring charges are NOT waived. Customers upgrading, downgrading, or changing an existing Advantage feature package are not eligible to participate in this promotion. This promotion may not be combined with any other promotion or discount. Customers who currently have a discount feature package on their residence access service are not eligible for this promotion.

This promotion is available from June 17, 2002 through October 12, 2002, for a total of 118 days and is available for resale.

New Advantage Coupon 2002

A new statewide promotion for Custom Calling Services for residence customers. During the promotion period, new customers ordering new CLEC Reseller residence service or current customers relocating their existing CLEC Reseller residence service from one customer premises to another customer premises and adds an Advantage Plan feature package to their residence service at the time they place their order to install or move their residence service, will receive a coupon redeemable for \$20. Nonrecurring charges are NOT waived. This promotion may not be combined with any other promotion or discount. Customers who currently have a discount feature package on their residence access service are not eligible for this promotion.

This promotion is available from June 17, 2001 through October 12, 2002, for a total of 118 days and is available for resale.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

uSelect3 Winback Promotion (formerly known as Value Plan (T)
Winback Promotion) (T)

A new statewide promotion for the uSelect3 (formerly known as (T)
Value Plan) feature package, as described in Schedule (T)
Cal.P.U.C. No. 175-T Section 18.5.1,(E)(3)(a), is available to
CLC Reseller end user residence customers who have discontinued
their service with the CLC Reseller for the purpose of
establishing service with another local exchange carrier
operating within the Utility's territory and who now wish to
return to the CLC Reseller. During the promotion period,
eligible customers who newly subscribe to uSelect3 will receive (T)
a credit of \$3.32 toward the monthly charge of uSelect3 for six (T)
months. This promotion is available to customers on a per line
basis. This promotion cannot be combined with any other
promotion on Custom Calling Services, as described in Schedule
Cal.P.U.C. No. 175-T Section 18.5.1,(A), but may be combined
with any other promotion for which the customer qualifies.

This promotion is offered from October 1, 2003 for a maximum of
120 days and is available for resale.

This promotion is extended and is now offered from January 29,
2004 for a maximum of 93 additional days for a maximum total
of 213 days. This promotion continues to be available for
resale.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

Caller ID

A statewide promotion for Caller ID available to residence customers. Customers ordering Caller ID during the promotional period will receive a waiver of the resale nonrecurring charge and a credit for one month's recurring rate. There is no termination charge or penalty if the customer removes the service at any time during or after the promotion. This promotional offer is available from January 1, 2000 through February 25, 2000 for a total of 56 days and is available for resale.

Privacy Manager

A new statewide promotion for Privacy Manager Custom Calling Service for residence customers. Customers who purchase Privacy Manager will receive the first month of service free. Associated installation charges are NOT waived.

This promotion is offered from April 16, 2001 through August 13, 2001 for a total of 120 days and is available for resale. This promotion is extended from August 13, 2001, through September 15, 2001, for a total of 33 days for a grand total of 153 days and is available for resale.

(T)
(N)
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

Advantage Plan Winback Promotion

A new statewide promotion for The Advantage Plan feature package, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.5.1.(E)(3)(a), available to CLC Reseller end user residence customers who have discontinued their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the Utility's territory and who now wish to return to the CLC Reseller. During the promotion period, eligible customers subscribing to two or more lines with consolidated billing with The Advantage Plan on their primary line will receive a \$8.30 credit per month for 6 months on The Advantage Plan. Customers may return one line and purchase a new additional line or may return two or more lines to qualify for the promotion.

This promotion cannot be combined with any other promotion on Custom Calling Services, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.5.1(E)(3)(a), but may be combined with any other promotion for which the customer qualifies.

Service ordered under this promotion must have a requested installation date that is no more than 60 days from the date that service is ordered.

This promotion is offered from February 23, 2004 for a maximum of 92 days and is available for resale.

(C)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

Adding Works

A new statewide promotion for Custom Calling Services for residence customers. During the promotion period, existing customers who add a new qualifying Works package to their existing residence service will receive the first month of the Works for free. Nonrecurring charges are NOT waived. This promotion may not be combined with the New Works Coupon promotion below. Customers who currently have Works package on their residence access service are not eligible for this promotion.

This promotion is available from May 21, 2001 through September 15, 2001, for a total of 118 days and is available for resale.

New Works Coupon

A new statewide promotion for Custom Calling Services for residence customers. During the promotion period, new customers or current customers relocating their existing residence service from one customer premises to another customer premises and adds a qualifying Works package to their residence service at the time they place their order to install or move their residence service, will receive a coupon redeemable for \$20 Nonrecurring charges are NOT waived. This promotion may not be combined with the Adding Works promotion above. Customers who currently have Works package on their residence access service are not eligible for this promotion.

This promotion is available from May 21, 2001 through September 15, 2001, for a total of 118 days and is available for resale.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

Call Waiting ID

A new statewide promotion for Call Waiting ID Custom Calling Service for residence customers. Customers who purchase Call Waiting ID will receive the first month of service at a discounted rate of \$0.83. Associated installation charges are not waived.

This promotion is offered from May 21, 2001 through July 31, 2001 for a total of 72 days and is extended from August 1, 2001 through October 14, 2001 for a total of 75 days for a grand total of 147 days and is available for resale. (T)

Caller ID

A new statewide promotion for Caller ID Custom Calling Service for residence customers. Customers who purchase Caller ID will receive the first month of service for free. Associated installation charges are not waived.

This promotion is offered from May 21, 2001 through July 31, 2001 for a total of 72 days and is extended from August 1, 2001 through October 14, 2001 for a total of 75 days for a grand total of 147 days and is available for resale. (T)

Continued

ACCESS SERVICE

18. Service For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

The WORKS Retention

A new statewide promotion for the WORKS feature package for residence customers. During the promotion period, existing customers who call their local service provider to disconnect a qualifying WORKS feature package will receive \$4.15 off of the monthly rate for the WORKS feature package for each of the next 2 months.

This promotion is available from June 18, 2001 through October 13, 2001, for a total of 118 days and is available for resale.

Privacy Manager Retention Promo

A new statewide promotion for existing residence customers. During the promotion period, customers who contact their CLEC Reseller to disconnect Privacy Manager will receive a \$2.49 per month credit on their bill for the next two months if the customer agrees to retain Privacy Manager. The customer will only receive the credit for a given month if Privacy Manager is retained for the entire month. This promotion may not be combined with any other promotion.

This promotion is offered from December 12, 2002 through March 8, 2003 for a total of 87 days and is available for resale.

(N)

(N)

Continued

ACCESS SERVICE

18. Service For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

The ECONOMY PLAN Feature Package Acquisition (T)

A new statewide promotion for the ECONOMY PLAN feature package for residence customers. During the promotion period, new customers, current customers, or current customers relocating their existing residence access service from one customer premises to another and subscribes to a qualifying ECONOMY PLAN feature package when they place their order to install or move their residence access service, will receive the first month of the ECONOMY PLAN feature package free. Nonrecurring charges associated with the residence access line and installation of the ECONOMY PLAN feature package are NOT waived. Customers upgrading, downgrading, or changing an existing ECONOMY PLAN feature package are not eligible to participate in this promotion. This promotion may not be combined with the ECONOMY PLAN Winback promotion. (T)

This promotion is available from June 18, 2001 through September 29, 2001, for a total of 104 days and is available for resale.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following:

Adding WORKS

A new statewide promotion for Custom Calling Services for residence customers. During the promotion period, existing customers who add a WORKS feature package to their existing residence service will receive the first month of the WORKS for free. Nonrecurring charges are NOT waived. This promotion may not be combined with any other promotion. Customers who currently have a feature package on their residence access service are not eligible to participate in this promotion.

This promotion is available from June 17, 2002 through October 12, 2002, for a total of 118 days and is available for resale.

New WORKS Coupon

A new statewide promotion for Custom Calling Services for residence customers. During the promotion period, new customers ordering new CLEC Reseller residence service or current customers relocating their existing CLEC Reseller residence service from one customer premises to another customer premises and adds a WORKS feature package to their residence service at the time they place their order to install or move their residence service, will receive a coupon redeemable for \$20. Nonrecurring charges are NOT waived. This promotion may not be combined with any other promotion. Customers who currently have a feature package on their residence access service are not eligible for this promotion.

This promotion is available from June 17, 2002 through October 12, 2002, for a total of 118 days and is available for resale.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

Caller ID Summer 2002

(N)

A new statewide promotion for Caller ID Custom Calling Service for residence customers. Existing customers who newly purchase Privacy Manager and Caller ID custom calling service on the same order will receive the first three months of Caller ID service for free and a waiver of the associated installation charges for Caller ID. Rates and installation charges for Privacy Manager are NOT waived. This promotion may not be combined with any other promotion for Caller ID. This promotion may not be combined with a discounted feature package, e.g., the WORKS or Advantage Plan feature package.

This promotion is offered from August 19, 2002 through November 23, 2001 for a total of 97 days and is available for resale.

Privacy Manager Summer 2002

A new statewide promotion for Privacy Manager Custom Calling Service for residence customers. Any customer who purchases Privacy Manager will receive the first three (3) months of service free and a waiver of the associated installation charges. Service taken under this promotion may not be combined with any other promotion for Privacy Manager. This promotion may not be combined with any discounted feature package in which Privacy Manager is a qualifying feature, e.g., the Advantage Plan feature package. This promotion may be combined with a qualifying feature package in which Privacy Manager is not a qualifying feature, e.g., the WORKS feature package.

This promotion is offered from August 19, 2002 through November 23, 2002 for a total of 97 days and is available for resale.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

Privacy Manager - Free for 3 Months

(N)

A new statewide promotion for Privacy Manager Custom Calling Service available to all CLC Reseller end user residence customers. During the promotion period, eligible customers who newly subscribe to Privacy Manager will receive the first three (3) months of service free and a waiver of the associated installation charges.

Service taken under this promotion may not be combined with any other promotion. This promotion may be combined with any discounted feature package in which Privacy Manager is selected as a qualifying feature, e.g., the Advantage Plan feature package. This promotion may be combined with a qualifying feature package in which Privacy Manager is not a qualifying feature, e.g., the Value Plan feature package.

This promotion may be offered from September 4, 2003 for a maximum of 88 days and is available for resale.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

Winback \$10 Off for 6 Months uSelectSM Promotion

A new statewide promotion for uSelectSM 3, uSelectSM 6, 2-Line uSelectSM 3, and 2-Line uSelectSM 6 feature packages, as described in Schedule Cal.P.U.C. 175-T Section 18.5.1(E)(3)(a), available to CLC reseller end user residence customers who have discontinued their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the CLC Reseller's territory and who now wish to return to the CLC reseller, and CLC reseller end user residence customers who currently have service with another local exchange carrier operating within the CLC Reseller's territory and who now wish to establish service with the CLC Reseller. During the promotion period, eligible customers who newly subscribe to one of the following feature packages: uSelectSM 3, uSelectSM 6, 2-Line uSelectSM 3, or 2-Line uSelectSM 6, will receive on their bill a credit of \$8.30 per month for the next six (6) months. The monthly credit will cease if the customer discontinues their subscription to the qualifying uSelectSM feature package.

This promotion can not be combined with any other promotion on (1) Local Exchange Service, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.6.2, or, (2) Custom Calling Services, as described in Schedule Cal.P.U.C. 175-T, Section 18.5.1(A), but may be combined with any other promotion for which the customer qualifies.

This promotion is offered from November 1, 2004 for a maximum of 120 days and is available for resale.

This promotion is extended and is now offered from March 1, 2005 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
|
(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.35 Promotional Pricing - Residence (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to residence customers include the following: (Cont'd)

Win/Winback IC Waiver for Bundles Promotion

(N)

A new statewide promotion for Local Exchange Service, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.6.2, and uSelectSM 3, uSelectSM 6, 2-Line uSelectSM 3, or 2-Line uSelectSM 6 feature packages, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.5.1(E),(3)(a), available to CLC reseller end user residential customers who have (1) discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers") or (2) established their service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to establish their service with the Utility ("Win Customer"). During the promotion period, eligible CLC reseller end user customers who newly subscribe to Local Exchange Service and also add one of the following features packages: uSelectSM 3, uSelectSM 6, 2-Line uSelectSM 3, and 2-Line uSelectSM 6, will qualify for: (1) a waiver of the installation charge for each new Local Exchange Service line, and (2) a waiver of the non-recurring charge to add the selected feature package.

Service taken under this promotion can not be combined with any promotion on Local Exchange Service, but may be combined with the Winback \$10 Off for 6 Months uSelectSM Promotion and any new promotions offered while this promotion is in effect to the extent that such new promotion is not on Local Exchange Service and specifically states that it can be combined with this promotion.

This promotion is offered from January 28, 2005 for a maximum of 120 days and is available for resale.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business

(T)

(A) Description

Promotional pricing of network and exchange services and private line and special access services offered to CLC Resellers at a 17% discount.

(B) Regulations

- (1) Promotions for telecommunications services, which extend beyond 90 days, shall be made available for CLC Resellers.
- (2) Promotional offerings shall be subject to all Rules and Regulations in the Utility's Schedules.
- (3) Promotional offerings shall be offered as set forth in this section and C. following.
- (4) The promotional pricing of services shall be subject to and offered only where facilities and operating conditions permit.
- (5) The method of end user notification of resold promotional offerings shall be the responsibility of the CLC Reseller.
- (6) CLC Reseller may cancel the promotional offering at any time during or at the conclusion of the promotional period without penalty. If the CLC Reseller does not meet the required terms and conditions of the promotion or disconnects any required service prior to completion of any agreed upon term, no further credits or waivers will be given to the Reseller. The Utility will bill the Reseller, and the Reseller will be required to pay, all previous credits and waived charges received pursuant to the promotion. Recoveries, such as those of credits and waived charges, will not be considered to be penalties. In addition, the Reseller will also be required to pay any charges, payments, disconnection/termination or penalty fees required by the tariffs or any other incorporated promotional offering.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLata toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering.

- (1) Promotional offerings available for resale to business customers include the following:

(D)

(D)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Easy 8 Advantage

A new statewide promotion for Easy 8 service available to business customers. To qualify for this promotion, customers must order new Easy 8 service and agree to a 12 or 24 month commitment. In addition, the customer must subscribe to an Advantage 5, 10 or 25 plan and maintain a \$5.00 minimum monthly average Easy 8 usage for the entire commitment period of 12 or 24 months. The customer will receive a waiver of the installation charge for each new Easy 8 ordered.

Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s). The 800 number must terminate on a business line that has a new or a re-termed Advantage 5, 10, 25 plan. The following may not participate in this promotion: Services governed under 96-A Contract or usage contracts, customers on an existing Easy 8 or Advantage 5, 10 or 25 promotions and customers with dedicated Custom 8.

This promotion is offered from April 24, 2000 through August 21, 2000 for a total of 120 days and is available for resale. This promotion is extended from August 22, 2000 through October 31, 2000 for an additional 70 days for a grand total of 190 days and is available for resale.

(T)
|
(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

EASY 8 Advantage for 2002

A new statewide promotion for EASY 8 service available to business customers. Any new or existing business customer who verbally commits to this promotion for twelve (12) months and purchases EASY 8 on a business line termination, has monthly EASY 8 usage of at least 60 minutes every month of the customer commitment period, and installs an Advantage 5, 10, or 25 plan on the same business line will receive a special rate per minute rate of \$.048 for EASY 8 service for the life of the selected Advantage plan.

Unless otherwise specified, customers participating in a promotion may not participate in other promotions for the same product(s). The following may not participate in this promotion: Services governed under a 96A Contract, Current EASY 8 customers or customers on an existing Toll Free promotion, Usage contracts, Usage promotions, or Custom 8 Dedicated. Existing Advantage 5, 10, or 25 customers not under a promotional offer may re-term their existing agreements at no charge and subscribe to the "EASY 8 Advantage for 2002" promotion. These customers will begin a new term agreement period for the Advantage plan that they select.

The terms and conditions of this promotion will continue if the service is superseded but remains on Pacific Bell's network as a retail product or in the event of a number change. In the event the products and/or services under this promotion are moved, the customer will be billed the installation charges at the full tariff rate. Each BTN is treated individually and must maintain the terms and conditions for eligibility. A single customer with multiple locations may participate in this promotion. Early termination fees do not apply for this promotion. All services must have a due date of no later than October 18, 2002. (T)

This promotion is offered from March 5, 2002 through July 2, 2002 for a total of 120 days and is available for resale.

This promotion is extended from July 3, 2002 through September 11, 2002 for a total of 71 days for a grand total of 191 days and continues to be available for resale. (N)
| (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

VPP Location Main Event

A new statewide promotion for Category III Value Promise Plus (VPP) Option 2 service available to business customers. To qualify for this promotion, the customer must subscribe to the Value PromiseSM Plus (VPP) Option 2 and select and meet a minimum monthly incremental toll and/or Custom 8 toll-free minutes of use (MOU). The customer must meet the incremental MOU commitment within the first full two months billing cycles. Existing customers may qualify for this promotion if they renew any existing Billing Telephone Numbers (BTNs) on VPP Option 2 on a new 24-month term agreement. Customers who signed a 24-month term agreement for VPP Option 2 within 90 days prior to signing up for this promotion need not renew. To maintain qualification, the selected (BTNs) (up to 20 BTNs from a single location) must maintain the selected minimum monthly incremental toll and/or Custom 8 toll-free MOUs on VPP Option 2 for the 24-month term agreement.

Minimum Monthly Toll/800 MOU	Signing Bonus
8,000 Incremental Minutes per location	\$ 800.00
13,000 Incremental Minutes per location	1,300.00
17,000 Incremental Minutes per location	1,700.00
20,000 Incremental Minutes per location	2,000.00
25,000 Incremental Minutes per location	2,500.00
30,000 Incremental Minutes per location	3,000.00

The promotion is offered from October 13, 2000 through February 9, 2001 for a total of 120 days and is available for resale. This promotion is extended from February 10, 2001 (T) through June 9, 2001 for a total of 120 days for a grand total (N) of 240 days and is available for resale. (N)

Material omitted now on Sheet 1515-D.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

VPP Winning Lines

A new statewide promotion for Category III Value Promise Plus (VPP) Option 2 service available to business customers. Any new or existing customer who subscribes to the VPP Option 2 for a minimum 12-month term agreement will receive a credit of \$500.00. The customer must maintain a minimum of 10 Business Access Lines or Centrex lines and LPIC the lines to Pacific Bell for the same 12-month term agreement. This promotion is offered from October 13, 2000 through February 9, 2001 for a total of 120 days and is available for resale. This promotion is extended from February 10, 2001 through June 9, 2001 for a total of 120 days for a grand total of 240 days and is available for resale.

Business Works Summer 2002

A new statewide promotion for the Works feature package for business customers. During the promotion period, existing customers who agree to add a Works feature package to an already ordered business access line (e.g., 1MB) and keep the Works for a minimum of 8 months will receive a one-time credit of \$62.25. Each customer is eligible to receive 1 credit per line on a maximum of 5 lines during the promotional period.

This promotion is available from July 12, 2002 through November 8, 2002, for a total of 120 days and is available for resale.

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Advantage Winning Lines

A statewide promotion for Category III Advantage 5, 10, and 25 Local Toll calling plans for business customers. Customers returning to a CLEC Reseller from a Competitive Local Exchange Carrier operating in Pacific Bell's service territory who agree to a 24-month commitment, designate their CLEC reseller as their exclusive Local Toll provider, and subscribe to an Advantage 5, 10, or 25 calling plan on their business access lines or Centrex service will receive a one-time credit of \$56.44 for each Advantage 5, 10, or 25 service per business access line or Centrex service taken under this promotion, up to the maximum listed below:

Term	Number of Lines	Credit Available Per Line
Advantage 5	Up to 2 Lines	\$56.44
Advantage 10	Up to 4 Lines	\$56.44
Advantage 25	Up to 18 Lines	\$56.44

The credit will be issued within the first 3 months of the installation of the Advantage Plan on each business access line or Centrex service.

Unless otherwise specified, customers participating in this promotion may not participate in any other promotion for these same services on the same business access lines or Centrex service. This promotion may not be combined with a business access line or Centrex service taken under a term plan or agreement.

(N)
|
(N)

This promotion is offered from July 2, 2001 through July 18, 2001 for a total of 17 days and is available for resale. This promotion is extended from July 19, 2001 through November 15, 2001 for a total of 120 days for a grand total of 137 days and is available for resale.

(T)
(T)
(N)
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(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Win with Advantage II

A statewide promotion for Category III Advantage 5, 10, and 25 Local Toll calling plans for business customers. Returning customers who agree to a 24-month commitment, designate Pacific Bell as their exclusive Local Toll provider, and subscribe and qualify to an Advantage 5, 10, or 25 calling plan on all returning business access lines or Centrex service will receive special discounted Advantage 5, 10, and 25 rates: (T)

<u>Plan</u>	<u>Per Minute Rate</u>
Advantage 5	\$0.042
Advantage 10	\$0.039
Advantage 25	\$0.037

Unless otherwise specified, customers participating in this promotion may not participate in any other promotion for these same services on the same business access lines or Centrex service. (T)

Early termination fees associated with Advantage 5, 10 or 25 apply. (T)

This promotion is offered from July 11, 2001 through October 29, 2001 for a total of 111 days and is available for resale. (T)

This promotion is extended from October 30, 2001 through February 26, 2002 for an additional 120 days for a grand total of 231 days and is available for resale. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Business Power Pack Summer 2002

(N)

A new statewide promotion for the Power Pack feature package for business customers. During the promotion period, existing customers who agree to add a Power Pack feature package to an already ordered business access line (e.g., 1MB) and keep the Power Pack for a minimum of 8 months will receive a one-time credit of \$62.25. Each customer is eligible to receive 1 credit per line on a maximum of 5 lines during the promotional period.

This promotion is available from July 12, 2002 through November 8, 2002, for a total of 120 days and is available for resale.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 PROMOTIONAL PRICING - BUSINESS (CONT'D)

(C) Rates and Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Save Big Dollars Advantage

A statewide promotion for Category III Advantage 5, 10, and 25 Local Toll calling plans for business customers. Customers who call their CLEC Reseller to disconnect their business access line or Centrex service and instead agree to a 24-month commitment, designate their CLEC Reseller as their exclusive Local Toll provider, and subscribe and qualify to an Advantage 5, 10, or 25 calling plan on all business access or Centrex service not disconnected will receive a one-time credit of up to two credits of \$24.90 for Advantage 5, receive a one-time credit of up to four credits of \$24.90 for Advantage 10, or receive a one-time credit of up to 10 credits of \$24.90 for Advantage 25 service on business access or Centrex service retained under this promotion.

(T)
|
(T)

Calling Plan	Number of Lines	Credit Available Per Line
Advantage 5	Up to 2 Lines	\$24.90
Advantage 10	Up to 4 Lines	\$24.90
Advantage 25	Up to 10 Lines	\$24.90

The total credit under this promotion cannot exceed \$249. The credit will be issued within the first 3 months of the installation of the business access line or Centrex service and Advantage plan.

Unless otherwise specified, customers participating in this promotion may not participate in any other promotion for these same services on the same business access lines or Centrex service.

This promotion is offered from July 2, 2001 through October 29, 2001 and is available for resale.

This promotion is extended from October 30, 2001 through February 26, 2002 and is available for resale.

(N)
(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Advantage Winning Lines

A statewide promotion for Category III Advantage 5, 10, and 25 Local Toll calling plans for business customers. Customers returning to a CLEC Reseller from a Competitive Local Exchange Carrier operating in Pacific Bell's service territory who agree to a 24-month commitment, designate their CLEC reseller as their exclusive Local Toll provider, and subscribe to an Advantage 5, 10, or 25 calling plan on their business access lines or Centrex service will receive a one-time credit of \$56.44 for each Advantage 5, 10, or 25 service per business access line or Centrex service taken under this promotion, up to the maximum listed below:

Term	Number of Lines	Credit Available Per Line
Advantage 5	Up to 1 Lines	\$56.44
Advantage 10	Up to 3 Lines	\$56.44
Advantage 25	Up to 10 Lines	\$56.44

The credit will be issued within the first 3 months of the installation of the Advantage Plan on each business access line or Centrex service.

Unless otherwise specified, customers participating in this promotion may not participate in any other promotion for these same services on the same business access lines or Centrex service. This promotion may not be combined with a business access line or Centrex service taken under a term plan or agreement.

This promotion is offered from May 1, 2002 through August 28, 2002 for a total of 120 days and is available for resale.

This promotion is extended from August 29, 2002 through December 26, 2002 for a total of 120 days for a grand total of 240 days and is available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Favorite Four Custom Calling Services

A new statewide promotion for Custom Calling Services for business customers. During the promotion period, customers who purchase all of the following: Call Forwarding, Call Waiting, 3-way Calling, and Remote Access to Call Forwarding on a single business access line and agree to keep these 4 Custom Calling Services for 6 months on that business line will receive a waiver of the nonrecurring charges associated with the installation of these 4 Custom Calling Services. Unless otherwise stated, this promotion may not be combined with any other promotion or discounts for these services.

This promotion is available from January 14, 2002 through May 13, 2002, for a total of 120 days and is available for resale.

This promotion is extended from May 13, 2002 through July 14, 2002, for a total of 62 days for a grand total of 182 days and is available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Win with Advantage II

A statewide promotion for Category III Advantage 5, 10, and 25 Local Toll calling plans for business customers. Returning customers or existing customers contact the Utility to discontinue service and agree to a 24-month commitment, designate their CLC Reseller as their exclusive Local Toll provider, and subscribe and qualify to an Advantage 5, 10, or 25 calling plan on all returning business access lines or Centrex service will receive special discounted Advantage 5, 10, and 25 rates: (T)
(T)
(z)

<u>Plan</u>	<u>Per Minute Rate</u>
Advantage 5	\$0.042
Advantage 10	\$0.039
Advantage 25	\$0.037

Unless otherwise specified, customers participating in this promotion may not participate in any other promotion for these same services on the same business access lines or Centrex service.

Early termination fees associated with Advantage 5, 10 or 25 apply.

This promotion is offered from May 1, 2002 through August 28, 2002 for a total of 120 days and is available for resale.

This promotion is extended from August 29, 2002 through December 26, 2002 for a total of 120 days for a grand total of 240 days and is available for resale. (N)
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(N)

z Correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Save Big Dollars Advantage

A statewide promotion for Category III Advantage 5, 10, and 25 Local Toll calling plans for business customers. Customers who call their CLEC Reseller to disconnect their business access line or Centrex service and instead agree to a 24-month commitment, designate their CLEC Reseller as their exclusive Local Toll provider, and subscribe and qualify to an Advantage 5, 10, or 25 calling plan on all business access or Centrex service not disconnected will receive a one-time credit of up to two credits of \$24.90 for Advantage 5, receive a one-time credit of up to four credits of \$24.90 for Advantage 10, or receive a one-time credit of up to 10 credits of \$24.90 for Advantage 25 service on business access or Centrex service retained under this promotion.

Calling Plan	Number of Lines	Credit Available Per Line
Advantage 5	Up to 2 Lines	\$24.90
Advantage 10	Up to 4 Lines	\$24.90
Advantage 25	Up to 10 Lines	\$24.90

The total credit under this promotion cannot exceed \$249. The credit will be issued within the first 3 months of the installation of the business access line or Centrex service and Advantage plan.

Unless otherwise specified, customers participating in this promotion may not participate in any other promotion for these same services on the same business access lines or Centrex service.

This promotion is offered from May 1, 2002 through August 28, 2002 for a total of 120 days and is available for resale.

This promotion is extended from August 29, 2002 through December 26, 2002 for a total of 120 days for a grand total of 240 days and is available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm MARC Credit Winback and Save Promotion

(N)

A new statewide promotion for CompleteLinksm available to CLC Reseller end user business customers who have discontinued their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the Utility's territory and who now wish to return to the CLC Reseller ("Winback Customers") and CLC Reseller end user business customers who have received a written competitive offer/proposal (i.e., a competitive bill or competitive proposal on a legitimate competitor's letterhead) dated within the past three months and are considering discontinuing their business with the CLC Reseller for the purpose of establishing service with another Competitive Local Exchange Carrier operating within CLC Reseller end user's territory but choose to remain with the CLC Reseller ("Save Customers"). During the promotion period, eligible CLC Reseller end user customers subscribing to CompleteLinksm for a 1, 2, 3, or 5 year term agreement will receive a one-time credit based on the CLC Reseller end user customer's minimum annual commitment ("MARC") level as follows:

Term Length	Winback Customer Credit	Save Customer Credit
1 year	6%	2%
2 years	7%	3%
3 years	8%	4%
5 years	10%	5%

Example: A Winback Customer who commits to a \$7,000.00 MARC level with a 3-year term agreement will receive a one-time credit of \$560.00, which is 8% of \$7,000.00.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm MARC Credit Winback and Save Promotion (Cont'd)

The credit will post to the CLC Reseller end user customer's account within two billing cycles after the agreement has been approved and entered into the billing system.

If the CLC Reseller end user customer terminates the CompleteLinksm agreement prior to the term expiration date, the promotional benefit will be recovered from the CLC Reseller end user customer. If the CLC Reseller end user customer terminates the CompleteLinksm agreement prior to the term expiration date, the CLC Reseller end user customer will also be liable for all applicable CompleteLinksm early termination fees.

CLC Reseller end user customers that are existing CompleteLinksm subscribers and CLC Reseller end user customers that subscribe to CompleteLinksm prior to the effective date of the promotion are not eligible for the Winback Customer Credit. Service taken under this promotion may be combined with any other CompleteLinksm promotion that may be offered and for which the customer qualifies.

This promotion may be offered from May 11, 2003 for a maximum of 120 days and is available for resale.

This promotion is extended and is now offered from September 8, 2003 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale. (N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Waive It for EASY 8 for 2002

A new statewide promotion for EASY 8 service available to business customers. Any new or existing business customer not currently subscribing to a toll-free service under a promotion who orders a new EASY 8 service and verbally commits to retain EASY 8 for twelve (12) months, will receive a waiver of the installation charge.

Unless otherwise specified, customers participating in a promotion may not participate in other promotions for the same product(s). The following may not participate in this promotion: Services governed under a 96A Contract, Current EASY 8 customers or customers on an existing Toll Free Promotion, Usage Contracts.

In the event the products and/or services under this promotion are disconnected before the end of 12 months, the customer will be billed for amount of the installation charges that were waived under this promotion.

This promotion is offered from January 15, 2002 through May 14, 2002 for a total of 120 days and is available for resale.

This promotion is extended from May 15, 2002 through September 11, 2002 for a total of 120 days for a grand total of 240 days and continues to be available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Business Local Toll Savings Sensation

A new statewide promotion for Message Telecommunications Service (Local Toll) available to CLC Reseller business end-users.

Any CLC business end-user who:

- Has ten or less lines and returns their local toll to the CLC Reseller's network from another local exchange carrier operating in the CLC Reseller's territory; and,
- Selects the CLC Reseller as the local toll provider on all lines participating in this promotion; and,
- Commits to a 12-month agreement to keep all local toll on the line(s) participating in this promotion with the CLC Reseller.

The CLC Reseller will receive:

- Special MTS Local Toll Business Schedule rates of \$0.0357 per minute Day Rate and \$.0291 per minute Evening, Night & Weekend Rate on the lines participating in this promotion for a 12-month period.

Services taken under this promotion may not be combined with any other promotion or discount. A CLC end-user may take this promotion once per customer location. This promotion is available from August 11, 2002 through December 8, 2002 for 120 days and is available for resale.

This promotion is extended from December 9, 2002 through March 28, 2003, for a total of 110 days for a grand total of 230 days and continues to be available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm Return Rewards Plus

Any business customer who returns their access lines and/or local toll and toll-free services to the CLEC Reseller from another local exchange carrier operating in the Utility's territory, subscribes to a 1-, 3-, or 5-year CompleteLinksm agreement, and designates the CLEC Reseller as its Local Primary Interexchange Carrier (LPIC) for local toll service will receive special CompleteLinksm usage rates listed below and a special rate of \$0.21 for the monthly recurring charge for Custom 8 billing telephone numbers.

MARC*	Local Toll/ Calling Card/ Custom 8		
	1 Year	3 Year	5 Year
\$700 - \$1,199	\$0.0384	\$0.0375	\$0.0374
\$1,200 - \$2,999	\$0.0383	\$0.0374	\$0.0373
\$3,000 - \$6,999	\$0.0382	\$0.0374	\$0.0371
\$7,000 - \$11,999	\$0.0380	\$0.0371	\$0.0369
\$12,000 - \$17,999	\$0.0378	\$0.0369	\$0.0367
\$18,000 - \$24,999	\$0.0378	\$0.0369	\$0.0367
\$25,000 - \$34,999	\$0.0374	\$0.0364	\$0.0363
\$35,000 - \$49,999	\$0.0371	\$0.0363	\$0.0360
\$50,000 - \$74,999	\$0.0369	\$0.0360	\$0.0359
\$75,000 - \$99,999	\$0.0367	\$0.0359	\$0.0356
\$100,000 - \$124,999	\$0.0364	\$0.0356	\$0.0354
\$125,000 - \$149,000	\$0.0364	\$0.0356	\$0.0354
\$150,000 - \$199,999	\$0.0363	\$0.0354	\$0.0352
\$200,000 - +	\$0.0363	\$0.0354	\$0.0352

*MARC = Minimum Annual Revenue Commitment

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Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm Return Rewards Plus (Cont'd)

This promotion may not be combined with any usage promotion.

This promotion is available from July 15, 2002 through November 11, 2002 for a total of 120 days and is available for resale.

This promotion is extended from November 12, 2002 through March 11, 2003 for a total of 120 days for a grand total of 240 days and continues to be available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm Savings Rewards

(N)

Any existing business customer who contacts their CLEC Reseller to disconnect their business access service and/or local toll and toll-free services and, instead, subscribes to a 1-, 3-, or 5-year CompleteLinksm agreement, and designates the CLEC Reseller as its Local Primary Interexchange Carrier (LPIC) for local toll service will receive special CompleteLinksm usage rates listed below and a special monthly rate of \$0.21 for the monthly recurring charge for Custom 8 billing telephone numbers.

MARC*	Local Toll/ Calling Card/ Custom 8		
	1 Year	3 Year	5 Year
\$700 - \$1,199	\$0.0410	\$0.0402	\$0.0399
\$1,200 - \$2,999	\$0.0409	\$0.0400	\$0.0398
\$3,000 - \$6,999	\$0.0408	\$0.0399	\$0.0397
\$7,000 - \$11,999	\$0.0406	\$0.0397	\$0.0395
\$12,000 - \$17,999	\$0.0399	\$0.0395	\$0.0393
\$18,000 - \$24,999	\$0.0399	\$0.0395	\$0.0393
\$25,000 - \$34,999	\$0.0399	\$0.0391	\$0.0388
\$35,000 - \$49,999	\$0.0397	\$0.0388	\$0.0386
\$50,000 - \$74,999	\$0.0395	\$0.0386	\$0.0384
\$75,000 - \$99,999	\$0.0393	\$0.0384	\$0.0382
\$100,000 - \$124,999	\$0.0391	\$0.0382	\$0.0380
\$125,000 - \$149,000	\$0.0391	\$0.0382	\$0.0380
\$150,000 - \$199,999	\$0.0388	\$0.0380	\$0.0378
\$200,000 -	\$0.0388	\$0.0380	\$0.0378

*MARC = Minimum Annual Revenue Commitment

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm Savings Rewards (Cont'd)

This promotion may not be combined with any usage promotion.

This promotion is available from July 15, 2002 through November 11, 2002 for a total of 120 days and is available for resale.

This promotion is extended from November 12, 2002 through March 11, 2003 for a total of 120 days for a grand total of 240 days and continues to be available for resale.

(N)

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Business Smart Choice Savings

A new statewide promotion for Local Usage, Zum 3 and Message Telecommunication Service (Local Toll) service available to CLC Reseller business end users.

Any CLC business end-user who:

- Returns ten or less lines to the CLC Reseller's network from another local exchange carrier operating in the CLC Reseller's territory, or is a current CLC end-user who contacts the CLC Reseller to disconnect ten or less line; and,
- LPICs all lines participating in this promotion to the CLC Reseller's network; and,
- Commits to a 12-month agreement to keep all local toll on the line(s) participating in this promotion with the CLC Reseller.

Will receive:

- A 50% off MTS rates on the lines participating in this promotion for a 12-month period.
- A 40% off ZUM 3 rates on the lines participating in this promotion for a 12-month period.
- A 30% off Local usage rates on the lines participating in this promotion for a 12-month period.

Services taken under this promotion may not be combined with any other promotion or discount. A CLC Reseller end-user may take this promotion once per CLC Reseller end-user customer premises. This promotion is available from August 11, 2002 through December 8, 2002 for 120 days and is available for resale.

This promotion is extended from December 9, 2002 through March 28, 2003, for a total of 110 days for a grand total of 230 days and continues to be available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm MARC Credit Promotion

(N)

A new statewide promotion for CompleteLinksm available to CLC Reseller business customers who have discontinued their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the Utility's territory and who now wish to return to the CLC Reseller. During the promotion period, eligible customers subscribing to CompleteLinksm for a 1, 3, or 5 year term agreement, will receive a one-time credit based on the customer's minimum annual commitment level as follows:

- 1-year term agreement provides a one-time credit of 6% of the customer's minimum annual commitment level.
- 3-year term agreement provides a one-time credit of 8% of the customer's minimum annual commitment level.
- 5-year term agreement provides a one-time credit of 10% of the customer's minimum annual commitment level.

If the customer terminates the CompleteLinksm agreement prior to the term expiration date, the promotional benefit will be recovered from the customer. If the customer terminates the CompleteLinksm agreement prior to the term expiration date, the customer will also be liable for all applicable CompleteLinksm termination fees.

This promotion excludes customers that are existing CompleteLinksm subscribers or customers that subscribe to CompleteLinksm prior to the effective date of the promotion. Service taken under this promotion can not be combined with any other promotion except for the CompleteLinksm Return Rewards Plus promotion.

This promotion is offered from January 23, 2003 through March 11, 2003 for a total of 48 days and is available for resale.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Bargain Hunting Promotion

A new statewide promotion for Hunting Service, as described in Schedule Cal.P.U.C. No. A2.1.1, available to CLC Reseller end user business customers who have (1) discontinued their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the Utility's territory and who now wish to return to the CLC Reseller, or (2) discontinued their service with a local exchange carrier operating within the Utility's territory and who now wish to establish service with the CLC Reseller. During the promotion period, eligible CLC Reseller end user customers subscribing to a minimum of two Hunting Service features and verbally agreeing to a 12-month term, will receive a one-time credit of \$19.51 for each of the Hunting Service features ordered and installed.

CLC Reseller end user customers must subscribe to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term. CLC Reseller end user customers not subscribing to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term will be billed the entire amount credited under this promotion. This promotion may not be combined with any other promotion, package, or discount involving Hunting Service. Service ordered under this promotion must have a requested installation date that is no more than 60 days from the date that service is ordered.

This promotion is offered from January 19, 2004 for a maximum of 120 days and is available for resale.

This promotion is extended and is now offered from May 18, 2004 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Bargain Hunting Promotion

A new statewide promotion for Hunting Service available to CLC Reseller end user business customers who have discontinued their service with a local exchange carrier operating within the Utility's territory and who now wish to return to the CLC Reseller. During the promotion period, eligible CLC Reseller end user customers subscribing to a minimum of two Hunting Service features and verbally agreeing to a 12-month term, will receive a one-time credit of \$19.51 for each of the Hunting Service features ordered and installed.

CLC Reseller end user customers must subscribe to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term. CLC Reseller end user customers not subscribing to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term will be billed the entire amount credited under this promotion. This promotion may not be combined with any other promotion, package, or discount involving Hunting Service.

This promotion is available from March 24, 2003 through July 21, 2003 for a total of 120 days and is available for resale.

This promotion is extended and now may be offered from September 2, 2003 for a maximum of 78 additional days for a maximum total of 198 days. This promotion continues to be available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Centrex Rewards 2000

A new statewide promotion for Centrex service available to business customers. To qualify for this promotion any existing Centrex customer must agree to a 36-month commitment and agree to maintain, per Centrex common block, a minimum of 7 Centrex lines, a Centrex Classic Feature package on all lines and subscribe to a toll-related usage plan for the 36-month term agreement. The customer will receive a one-time credit of \$25.00 per Centrex line and the waiver of the resale nonrecurring charge for the Centrex Classic Feature package.

Unless otherwise specified, customers with services governed under G.O. 96-A contracts are not eligible for this promotion. In addition, customers of Centrex ISDN and customers who subscribe to the Centrex Tune-Up 2000 promotion are not eligible for this promotion. (T)

This promotion is offered from January 3, 2000 through May 1, 2000 for a total of 120 days and is available for resale. This promotion is extended from May 2, 2000 through August 29, 2000 for an additional 120 days for a grand total of 240 days and is available for resale. (T)
(N)
(N)

Continued

(D)

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Centrex Tune-Up 2000

A new statewide promotion for Centrex service available to business customers. To qualify for this promotion, any existing Centrex customer who currently has a minimum of 5 lines must agree to a 36-month commitment and subscribe to a minimum of the following per Centrex common block: 2 new Centrex lines, the Centrex Classic Feature package on all lines and subscribe to a toll-related usage plan for the 36-month term agreement. The customer will receive the waiver of the nonrecurring charge for each Centrex line and the Centrex Classic Features package.

Unless otherwise specified customers with services governed under a G.O. 96-A contract are not eligible for this promotion. In addition, customers of Centrex ISDN and customers who subscribe to the Centrex Rewards 2000 promotion (T) are not eligible for this promotion.

This promotion is offered from January 3, 2000 through May 1, 2000 for a total of 120 days and is available for resale. This promotion is extended from May 2, 2000 through August 29, 2000 for an additional 120days for a grand total of 240 days and is available for resale. (N)
(N)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Centrex Voyage 2000

A new statewide promotion for Centrex service available to business customers. To qualify for this promotion any new customer must agree to a 36-month commitment per Centrex Common Block and purchase a minimum of 15 new Centrex lines, the Centrex Classic Features package on all lines and subscribe to a toll-related usage plan for the life of the 36-month term agreement. The customer will receive a waiver of the resale nonrecurring charge for each Centrex line; waiver of the resale nonrecurring charge for each Centrex Classic Feature package and the waiver of the resale Service Establishment Charge for the Centrex Common Block.

Unless otherwise specified customers with services governed under G.O. 96-A contracts are not eligible for this promotion. In addition, customers subscribing to Centrex ISDN and the Centrex Rewards 2000 promotion are not eligible for this promotion.

(T)

This promotion is offered from January 3, 2000 through May 1, 2000 for a total of 120 days and is available for resale. This promotion is extended from May 2, 2000 through August 29, 2000 for an additional 120 days for a grand total of 240 days and is available for resale.

(T)

(N)

(N)

Continued

(D)

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Easy 8 for 2000

A new statewide promotion for Easy 8 service available to business customers. New customers of the Easy 8 service who agree to subscribe to a minimum of one Easy 8 service and agrees to keep the service for 6-months will receive a 50% discount off the resale installation charge for each new Easy 8 service. In addition, the customer must maintain a minimum monthly average of \$5.00 in Easy 8 usage for the entire commitment period of 6-months.

Unless otherwise specified, the following may not participate in this promotion: Services covered by G.O. 96-A contract, services covered by usage contracts and existing Easy 8 customers or customers on a toll free promotion.

This promotion is offered from April 24, 2000 through August 21, 2000 for a total 120 days and is available for resale. This promotion is extended from August 22, 2000 through October 31, 2000 for an additional 70 days for a grand total of 190 days and is available for resale.

(T)
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(T)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Advantage Winning Lines 2003

A new statewide promotion for Category III Advantage 5, 10, and 25 Local Toll calling plans available to CLC Reseller business customers who have discontinued their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the Utility's territory and who now wish to return to the CLC Reseller. During the promotion period, eligible customers agreeing to a 24-month term commitment and subscribing to an Advantage 5, 10, or 25 calling plan will receive a one-time credit of \$56.44 for each Advantage 5, 10, or 25 service taken under this promotion, up to the maximum listed below:

Term	Number of Lines	Credit Available Per Line
Advantage 5	Up to 1 Line	\$56.44
Advantage 10	Up to 3 Lines	\$56.44
Advantage 25	Up to 10 Lines	\$56.44

The credit will be issued within the first three billing cycles of the installation of the Advantage Plan.

If the Customer disconnects service prior to the expiration of the term period, no further discounts will be given, early termination fees will apply, and the customer will be obligated to pay for all credits received as a benefit under this promotion. Unless otherwise specified, customers participating in this promotion may not simultaneously participate in any other promotion for these same services. This promotion may not be combined with any local toll term plan or agreement.

This promotion is offered from March 12, 2003 through July 9, 2003 for a total of 120 days and is available for resale.

This promotion is extended and now may be offered from July 10, 2003 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm Toll Overlay Promotion

A new statewide promotion for CompleteLinksm Local Toll and Toll Free service, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.7.18(A), available to all CLC Reseller end user business customers. During the promotion period, eligible CLC Reseller end user customers subscribing to Intrastate IntraLATA toll usage service and a 1, 2, 3, or 5 year CompleteLinksm service term agreement will receive for the duration of the term, a credit equal to an additional 20% discount on Intrastate IntraLATA toll, Custom 8 toll free, and Calling Card monthly usage charges.

The initial credit for this promotion will post to the CLC Reseller end user customer's account within two billing cycles after the agreement has been approved and entered into the billing system.

If the CLC Reseller end user customer terminates the CompleteLinksm agreement prior to the term expiration date, the CLC Reseller end user customer will be liable for all applicable CompleteLinksm early termination fees, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.7.18(D). However, the CLC Reseller end user customer will not be required to return the monthly credits received pursuant to this promotion.

Material omitted now on Sheet 1515-X-1.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm Toll Overlay Promotion (Cont'd)

CLC Reseller end user customers that are existing CompleteLinksm subscribers and CLC Reseller end user customers that subscribe to CompleteLinksm prior to the effective date of this promotion are not eligible for this promotion. Service taken under this promotion may be combined with any other access line promotions that may be offered and for which the customer qualifies. This promotion may not be combined with any other CompleteLinksm service promotion.

(L)
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This promotion is offered beginning March 8, 2004 for a maximum of 120 days and is available for resale.

(L)

This promotion is extended and is now offered from July 6, 2004 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
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(N)

(L) Formerly on Sheet 1515-X.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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z

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm MARC Credit II Promotion

(N)

A new statewide promotion for CompleteLinksm, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.7.18(A), available to new CLC Reseller end user business customers ("New Customers"), CLC Reseller end user business customers who have discontinued their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the Utility's territory and who now wish to return to the CLC Reseller ("Winback Customers") and CLC Reseller end user business customers who have received a written competitive offer/proposal (i.e., a competitive proposal on a competitor's legitimate letterhead) dated within the past three months and are considering discontinuing their business with the CLC Reseller for the purpose of establishing service with another Competitive Local Exchange Carrier operating within CLC Reseller end user's territory but choose to remain with the CLC Reseller ("Save Customers"). During the promotion period, eligible CLC Reseller end user customers subscribing to CompleteLinksm for a 1, 2, 3, or 5 year term agreement will receive a one-time credit based on the CLC Reseller end user customer's minimum annual revenue commitment ("MARC") level as follows:

(N)

z Correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm MARC Credit II Promotion (Cont'd)

(N)

Term Length	New Customer and Winback Customer Credit	Save Customer Credit
1 year	5%	2%
2 years	20%	3%
3 years	25%	4%
5 years	30%	5%

Example: A Winback Customer who commits to a \$7,000.00 MARC level with a 3-year term agreement will receive a one-time credit of \$1,750.00, which is 25% of \$7,000.00.

The credit will post to the CLC Reseller end user customer's account within two billing cycles after the agreement has been approved and entered into the billing system.

If the CLC Reseller end user customer terminates the CompleteLinksm agreement prior to the term expiration date, the CLC Reseller end user customer will be liable for all applicable CompleteLinksm early termination fees, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.7.18(D). However, the CLC Reseller end user customer will not be required to return the credit received pursuant to this promotion.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm MARC Credit II Promotion (Cont'd)

CLC Reseller end user customers that are existing CompleteLinksm subscribers and CLC Reseller end user customers that subscribe to CompleteLinksm prior to the effective date of the promotion are not eligible for this promotion. Service taken under this promotion may be combined with any other access line promotion that may be offered and for which the customer qualifies. This promotion may not be combined with other CompleteLinksm promotions.

This promotion is offered beginning March 8, 2004 for a maximum of 120 days and is available for resale.

This promotion is extended and is now offered from July 6, 2004 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm Basic Fast Start

(N)

A new statewide promotion for CompleteLinksm Basic available to business customers. To qualify, any business customer returning from a Competitive Local Exchange Carrier in Pacific Bell's service area, or an existing CLEC Reseller's business customer who contacts the CLEC Reseller to disconnect their business service, agrees to remain with the CLEC Reseller, and agrees to a written 24-month term agreement for CompleteLinksm Basic service, will receive a one-time credit equal to 1/12th of the customer's selected Minimum Annual Revenue Commitment (MARC). Example: a customer committing to a \$5000 MARC will receive a one-time credit of 1/12th of that MARC or \$416.67 (\$5,000/12 months). The customer must meet all other applicable regulations and requirements of CompleteLinksm Basic Service.

This promotion may be combined with the CompleteLinksm Basic with MATUC promotion and any current promotion for business access lines or Centrex service. Early termination of the CompleteLinksm Basic service taken under this promotion will result in the customer being charged all benefits received under this promotion along with the early termination fees described in the CompleteLinksm Basic tariff. This promotion is offered from August 10, 2001 through December 7, 2001 for a total of 120 days and is available for resale.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLink Basic with MATUC

(N)

Any business customer who signs a CompleteLink Basic agreement and also agrees to commit 10% of their Minimum Annual Revenue Commitment level (MARC) listed below to a Minimum Annual Toll Usage Commitment (MATUC) sub-commitment will receive special rates for Toll and Custom 8 listed below. The customer must agree to have the Utility be designated at its Local Primary Interexchange Carrier (LPIC). The total toll spending will be included in the calculation of the MARC. Custom 8, IntraLATA toll, non-operator assisted Calling card and ZUM3 usage will be included in the MATUC sub-commitment calculation.

<u>MARC⁽¹⁾</u>	<u>MATUC⁽²⁾</u>	<u>Toll Rate</u>	<u>Custom 8 Rate</u>	<u>ZUM3 Rate</u>
\$5,000	\$500	\$.039 per min.	\$.039 per min.	\$.025 Per min
\$10,000	\$1,000	\$.038 per min.	\$.038 per min.	\$.025 Per min
\$15,000	\$1,500	\$.037 per min.	\$.037 per min.	\$.024 Per min
\$25,000	\$2,500	\$.037 per min.	\$.037 per min.	\$.024 Per min
\$35,000	\$3,500	\$.036 per min.	\$.036 per min.	\$.023 Per min
\$50,000	\$5,000	\$.035 per min.	\$.035 per min.	\$.023 Per min
\$75,000	\$7,500	\$.034 per min.	\$.034 per min.	\$.022 Per min
\$100,000	\$10,000	\$.032 per min.	\$.032 per min.	\$.022 Per min
(1) Minimum Annual Revenue Commitment	(2) Minimum Annual Toll Usage Commitment			

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLink Basic with MATUC (Cont'd)

Under-utilization charges will be billed for customers not meeting the MATUC and MARC commitments. The charge will be equal to the difference between the commitment and the actual charges. Example: Customer signs a CompleteLink Basic \$5,000 MARC with a \$500 MATUC commitment. Customers actual spending at the end of year 1 for toll \$450 and \$4,750 for all other services including toll spending. The Under-Utilization charge for the MATUC would be equal to $500-450=\$50$ and for the MARC $5,000-\$4,750=\$250-\$50=\200 . The MATUC under-utilization charge will be included in the MARC under-utilization calculation.

This promotion may be combined with the CompleteLink Basic Fast Start promotion. (N)
(N)

This promotion is available from June 27, 2001 through August 9, 2001 for a total of 45 days and is available for resale. This promotion is extended from August 10, 2001 through December 7, 2001 for a total of 120 days for a grand total of 165 days and is available for resale. (T)
(T)
(N)
|
(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

The Works, CCS Power Pack, Call Transfer Discount

(N)

A new statewide promotion for The Works, CCS Power Pack, and Call Transfer Disconnect available to business customers. Customers who agree to newly subscribe to The Works, CCS Power Pack, or Call Transfer Disconnect will be eligible to receive a coupon redeemable for cash (check). Customers newly subscribing to The Works will receive a \$25.00 coupon. Customers newly subscribing to CCS Power Pack will receive a \$20.00 coupon. Customers newly subscribing to Call Transfer Disconnect will receive a \$10.00 coupon. The Call Transfer Disconnect coupon may be in addition to either The Works or CCS Power Pack coupon. The customer will receive one check for the total coupon value, not to exceed \$35.00. The customer is eligible for only 1 coupon per billing telephone number during the promotional period. Limited quantities are available. The customer must make a verbal 12-month commitment to be eligible for the coupon.

Unless otherwise specified, customers participating in this promotion may not participate in any other promotion(s) for the same product(s) or services.

This promotion is offered from July 1, 2001 through October 1, 2001 for a total of 93 days and is available for resale.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLink Basic with MATUC

Any business customer who signs a CompleteLink Basic agreement and also agrees to commit 10% of their Minimum Annual Revenue Commitment level (MARC) listed below to a Minimum Annual Toll Usage Commitment (MATUC) sub-commitment will receive special rates for Toll and Custom 8 listed below. The customer must agree to have the Utility be designated as its Local Primary Interexchange Carrier (LPIC). The total toll spending will be included in the calculation of the MARC. Custom 8, IntraLATA toll, non-operator assisted Calling card and ZUM3 usage will be included in the MATUC sub-commitment calculation.

(N)

<u>MARC⁽¹⁾</u>	<u>MATUC⁽²⁾</u>	<u>Toll Rate</u>	<u>Custom 8 Rate</u>	<u>ZUM3 Rate</u>
\$5,000	\$500	\$.039 per min.	\$.039 per min.	\$.025 Per min
\$10,000	\$1,000	\$.038 per min.	\$.038 per min.	\$.025 Per min
\$15,000	\$1,500	\$.037 per min.	\$.037 per min.	\$.024 Per min
\$25,000	\$2,500	\$.037 per min.	\$.037 per min.	\$.024 Per min
\$35,000	\$3,500	\$.036 per min.	\$.036 per min.	\$.023 Per min
\$50,000	\$5,000	\$.035 per min.	\$.035 per min.	\$.023 Per min
\$75,000	\$7,500	\$.034 per min.	\$.034 per min.	\$.022 Per min
\$100,000	\$10,000	\$.032 per min.	\$.032 per min.	\$.022 Per min
(1) Minimum Annual Revenue Commitment	(2) Minimum Annual Toll Usage Commitment			

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLink Basic with MATUC (Cont'd)

Under-utilization charges will be billed for customers not meeting the MATUC and MARC commitments. The charge will be equal to the difference between the commitment and the actual charges. Example: Customer signs a CompleteLink Basic \$5,000 MARC with a \$500 MATUC sub-commitment. Customer's actual spending at the end of year 1 for toll is \$450 and \$4,750 for all other services including toll spending. The Under-Utilization charge for the MATUC would be equal to $\$500 - \$450 = \$50$ and for the MARC $\$5,000 - \$4,750 = \$250 - \$50 = \$200$. The MATUC under-utilization charge will be included in the MARC under-utilization calculation.

This promotion may be combined with the CompleteLink Basic Fast Start promotion.

This promotion is available from April 29, 2002 through August 26, 2002 for a total of 120 days and is available for resale.

This promotion is extended from August 27, 2002 through December 24, 2002 for a total of 120 days for a grand total of 240 days and is available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm Basic Fast Start

A new statewide promotion for CompleteLinksm Basic available to business customers. To qualify, any business customer returning from a Competitive Local Exchange Carrier in Pacific Bell's service area, or an existing CLEC Reseller's business customer who contacts the CLEC Reseller to disconnect their business service, agrees to remain with the CLEC Reseller, and agrees to a written 24-month term agreement for CompleteLinksm Basic service, will receive a one-time credit equal to 1/12th of the customer's selected Minimum Annual Revenue Commitment (MARC). Example: a customer committing to a \$5000 MARC will receive a one-time credit of 1/12th of that MARC or \$416.67 (\$5,000/12 months). The customer must meet all other applicable regulations and requirements of CompleteLinksm Basic Service.

This promotion may be combined with the CompleteLinksm Basic with MATUC promotion and any current promotion for business access lines or Centrex service. Early termination of the CompleteLinksm Basic service taken under this promotion will result in the customer being charged all benefits received under this promotion along with the early termination fees described in the CompleteLinksm Basic tariff. This promotion is offered from April 29, 2002 through August 26, 2002 for a total of 120 days and is available for resale.

This promotion is extended from August 27, 2002 through December 24, 2002 for a total of 120 days for a grand total of 240 days and is available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Business Preferred 4 Months Free

A new statewide promotion for the Business Preferredsm feature package available to CLC Reseller business customers who have discontinued their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the Utility's territory and who now wish to return to the CLC Reseller. During the promotion period, eligible customers subscribing to either a One-Line Solution Discount (Business Solutions) or a Two-Line Solution Discount (Business Solutions), and the Business Preferredsm feature package and agreeing to keep them for 12 months will receive a waiver of the monthly recurring charges of the Business Preferredsm feature package for the next four months. This waiver is applicable on a maximum of four Business Preferredsm feature packages per Billed Telephone Number account.

Service taken under this promotion may not participate in any other promotion for the Business Preferredsm feature package. Service taken under this promotion may not receive any other tariffed discounts except for the Custom Calling Services - Business Feature Package Discount as described in Section 5.4.11(E)(2)(b) preceding, the Premium Exchange Services One-Line Solution Discount (Business Solutions) - Business Discount as described in 5.4.15(D)(1) preceding, and the Premium Exchange Services Two-Line Solution Discount (Business Solutions) - Business Discount as described in Section 5.4.14(D)(1) preceding, as applicable. The customer must maintain the number of Business Preferredsm packages initially subscribed to under this promotion throughout the entire length of the term. If the customer does not maintain the number of Business Preferredsm packages initially subscribed for the entire length of the term, all credits received under this promotion will be charged back to the customer.

This promotion is offered from January 27, 2003 through May 26, 2003, for a total of 120 days and is available for resale.

This promotion is extended and now may be offered from May 27, 2003 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Block of Time 4 Months Free

A new statewide promotion for Local Usage Optional Calling Plans for Business available to CLC Reseller business customers who have disconnected their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the Utility's territory and who now wish to return to the CLC Reseller. During the promotion period, eligible customers subscribing to a Local Usage Optional Calling Plan Local 250, Local 700, or Local 1200 block of time calling plan, and agreeing to retain it for 12 months will receive a waiver of the monthly recurring charge for the selected Local Usage Optional Calling Plans for Business block of time for the next four months. Usage in excess of the block of time plan will be billed at tariffed rates. This promotion is also available to customers who concurrently subscribe to a Two-Line Solution Discount (Business Solutions), or a One-Line Solution (Business Solutions) for Basic Access Service. This promotion is available to basic access or Centrex service on a per Billed Telephone Number basis.

Service taken under this promotion may not participate in any other promotion for the same product(s) or service.

This promotion is offered from January 27, 2003 through May 26, 2003 for a total of 120 days and is available for resale.

This promotion is extended and now may be offered from May 27, 2003 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale. (N)
(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM

(T)

A new statewide promotion for OPT-E-MANSM service, as described in Schedule Cal.P.U.C. No. D13.1,A.1., available to all CLC Reseller end user business customers newly subscribing to OPT-E-MANSM service under a 36-month or 60-month service term agreement. During the promotion period, eligible customers who subscribe to the Basic Connection (BC) under either the 10/100 Mbps Base T connection option or the 1 Gbps Ethernet connection option, Committed Information Rate (CIR) and Ethernet Virtual Connection (EVC) rate elements for an agreed-upon number of connections will receive a variable discount on the monthly charge depending on the service term selected and number of connections committed to, as identified in the following pricing tables. Non-recurring charges associated with BC, CIR and EVC are waived for this promotion. This promotion is only available for the 10 Mbps, 20 Mbps, 50 Mbps, 100 Mbps, 250 Mbps, 500 Mbps or 1 Gbps bandwidth speeds.

(N)

If the customer terminates the agreement prior to the expiration of the 36-month or 60-month service term, the customer shall pay a termination charge. Payment of the termination charge does not release the customer from other previous amounts owed to the CLC Reseller. In addition to any unpaid Special Construction or non-recurring charges (excluding any waived charges), termination charges will be equal to fifty percent (50%) of all monthly charges for the remaining months of the customer's service term.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

(T)

The following pricing will be offered with this promotion:

(N)

10/100 Mbps Base T Connection Option

Grade of Service	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month
Service Term				

10 Mbps
 BC, CIR (10 Mbps) and EVC (10-100 Mbps)

Monthly Charge* \$1,785.00 \$1,600.00 \$1,985.00 \$1,800.00

Percentage Discount off Tariffed Pricing# 4% 10% 2% 8%

* Pricing is inclusive of BC and CIR charges. EVC charges are discounted 100% for this promotion.

Discount of Tariff Pricing is for BC and CIR rate elements. EVC rate elements are discounted 100% for this promotion.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

(T)

The following pricing will be offered with this promotion:

(N)

10/100 Mbps Base T Connection Option (Cont'd)

Grade of Service	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month
Service Term				

20 Mbps
 BC, CIR (20 Mbps) and EVC (10-100 Mbps)

Monthly Charge*	\$2,150.00	\$1,950.00	\$2,350.00	\$2,150.00
Percentage Discount off Tariffed Pricing [#]	2%	8%	3%	9%

* Pricing is inclusive of BC and CIR charges. EVC charges are discounted 100% for this promotion.

Discount of Tariff Pricing is for BC and CIR rate elements. EVC rate elements are discounted 100% for this promotion.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

(T)

The following pricing will be offered with this promotion:

(N)

10/100 Mbps Base T Connection Option (Cont'd)

Grade of Service	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month

50 Mbps
 BC, CIR (50 Mbps) and EVC (10-100 Mbps)

Monthly Charge*	\$2,300.00	\$2,075.00	\$2,500.00	\$2,275.00
Percentage Discount off Tariffed Pricing [#]	18%	24%	19%	24%

* Pricing is inclusive of BC and CIR charges. EVC charges are discounted 100% for this promotion.

Discount of Tariff Pricing is for BC and CIR rate elements. EVC rate elements are discounted 100% for this promotion.

z correction

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

(T)

The following pricing will be offered with this promotion:

(N)

10/100 Mbps Base T Connection Option (Cont'd)

Grade of Service	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month

100 Mbps
 BC, CIR (100 Mbps) and EVC (10-100 Mbps)

Monthly Charge*	\$2,550.00	\$2,300.00	\$2,750.00	\$2,500.00
Percentage Discount off Tariffed Pricing [#]	27%	32%	29%	34%

* Pricing is inclusive of BC and CIR charges. EVC charges are discounted 100% for this promotion.

Discount of Tariff Pricing is for BC and CIR rate elements. EVC rate elements are discounted 100% for this promotion.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

(T)

The following pricing will be offered with this promotion:

(N)

10/100 Mbps Base T Connection Option (Cont'd)

Grade of Service	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month

250 Mbps
 BC, CIR (250 Mbps) and EVC (101-500 Mbps)

Not Available Not Available Not Available

500 Mbps
 BC, CIR (500 Mbps) and EVC (101-500 Mbps)

Not Available Not Available Not Available

1 Gbps
 BC, CIR (1 Gbps) and EVC (501-1,000 Mbps)

Not Available Not Available Not Available

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

(T)

The following pricing will be offered with this promotion:

(N)

1 Gbps Ethernet Connection Option

Grade of Service	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month
Service Term				

10 Mbps
 BC, CIR (10 Mbps) and EVC (10-100 Mbps)

Monthly Charge*	\$1,935.00	\$1,750.00	\$2,125.00	\$1,940.00
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Percentage Discount off Tariffed Pricing [#]	12%	15%	11%	13%
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* Pricing is inclusive of BC and CIR charges. EVC charges are discounted 100% for this promotion.

Discount of Tariff Pricing is for BC and CIR rate elements. EVC rate elements are discounted 100% for this promotion.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

The following pricing will be offered with this promotion:

1 Gbps Ethernet Connection Option (Cont'd)

Grade of Service	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month

20 Mbps
 BC, CIR (20 Mbps) and EVC (10-100 Mbps)

Monthly Charge*	\$2,300.00	\$2,100.00	\$2,490.00	\$2,290.00
Percentage Discount off Tariffed Rates [#]	10%	13%	10%	13%

* Pricing is inclusive of BC and CIR charges. EVC charges are discounted 100% for this promotion.

Discount of Tariff Pricing is for BC and CIR rate elements. EVC rate elements are discounted 100% for this promotion.

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

(T)

The following pricing will be offered with this promotion:

(N)

1 Gbps Ethernet Connection Option (Cont'd)

Grade of Service Service Term	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month

50 Mbps
 BC, CIR (50 Mbps) and EVC (10-100 Mbps)

Monthly Charge*	\$2,450.00	\$2,225.00	\$2,640.00	\$2,415.00
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Percentage Discount off Tariffed Pricing#	22%	26%	23%	26%
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* Pricing is inclusive of BC and CIR charges. EVC charges are discounted 100% for this promotion.

Discount of Tariff Pricing is for BC and CIR rate elements. EVC rate elements are discounted 100% for this promotion.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

(T)

The following pricing will be offered with this promotion:

(N)

1 Gbps Ethernet Connection Option (Cont'd)

Grade of Service	Bronze		Silver	
Service Term	36 Month	60 Month	36 Month	60 Month

100 Mbps
 BC, CIR (100 Mbps) and EVC (10-100 Mbps)

Monthly Charge*	\$2,700.00	\$2,450.00	\$2,900.00	\$2,640.00
Percentage Discount off Tariffed Pricing#	29%	33%	31%	35%

* Pricing is inclusive of BC and CIR charges. EVC charges are discounted 100% for this promotion.

Discount of Tariff Pricing is for BC and CIR rate elements. EVC rate elements are discounted 100% for this promotion.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

(T)

The following pricing will be offered with this promotion:

(N)

1 Gbps Ethernet Connection Option (Cont'd)

Grade of Service	Bronze		Silver	
Service Term	36 Month	60 Month	36 Month	60 Month

250 Mbps
 BC, CIR (250 Mbps) and EVC (101-500 Mbps)

Monthly Charge*	\$3,750.00	\$3,375.00	\$3,950.00	\$3,575.00
Percentage Discount off Tariffed Pricing#	35%	40%	39%	43%

* Pricing is inclusive of BC and CIR charges. EVC charges are discounted 100% for this promotion.

Discount of Tariff Pricing is for BC and CIR rate elements. EVC rate elements are discounted 100% for this promotion.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

The following pricing will be offered with this promotion:

1 Gbps Ethernet Connection Option (Cont'd)

Grade of Service	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month
Service Term				

500 Mbps
 BC, CIR (500 Mbps) and EVC (101-500 Mbps)

Monthly Charge*	\$4,250.00	\$3,825.00	\$4,450.00	\$4,025.00
Percentage Discount off Tariffed Pricing [#]	36%	40%	39%	44%

* Pricing is inclusive of BC and CIR charges. EVC charges are discounted 100% for this promotion.

Discount of Tariff Pricing is for BC and CIR rate elements. EVC rate elements are discounted 100% for this promotion.

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

(T)

The following pricing will be offered with this promotion:

(N)

1 Gbps Ethernet Connection Option (Cont'd)

Grade of Service Service Term	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month

1 Gbps
 BC, CIR (1 Gbps) and EVC (501-1,000 Mbps)

Monthly Charge*	\$5,100.00	\$4,590.00	\$5,300.00	\$4,790.00
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Percentage Discount off Tariffed Pricing#	37%	42%	41%	46%
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This promotion is offered beginning November 15, 2004 for a maximum of 93 days and is available for resale.

* Pricing is inclusive of BC and CIR charges. EVC charges are discounted 100% for this promotion.

Discount of Tariff Pricing is for BC and CIR rate elements. EVC rate elements are discounted 100% for this promotion.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm MARC Credit II Promotion

(N)

A new statewide promotion for CompleteLinksm, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.7.18(A), available to new CLC Reseller end user business customers ("New Customers"), CLC Reseller end user business customers who convert their service to the CLC Reseller as their local service provider ("Winback Customers") and CLC Reseller end user business customers who have received a written competitive offer/proposal (i.e., a competitive proposal on a competitor's legitimate letterhead) dated within the past three months and are considering discontinuing their business with the CLC Reseller for the purpose of establishing service with another Competitive Local Exchange Carrier operating within CLC Reseller end user's territory but choose to remain with the CLC Reseller ("Save Customers"). During the promotion period, eligible CLC Reseller end user customers subscribing to CompleteLinksm for a 1, 2, 3, or 5 year term agreement will receive a one-time credit based on the CLC Reseller end user customer's minimum annual revenue commitment ("MARC") level as follows:

(N)

z Correction

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ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinksm MARC Credit II Promotion (Cont'd)

(N)

Term Length	New Customer and Winback Customer Credit	Save Customer Credit
1 year	5%	2%
2 years	20%	3%
3 years	25%	4%
5 years	30%	5%

Example: A Winback Customer who commits to a \$7,000.00 MARC level with a 3-year term agreement will receive a one-time credit of \$1,750.00, which is 25% of \$7,000.00.

The credit will post to the CLC Reseller end user customer's account within two billing cycles after the agreement has been approved and entered into the billing system.

If the CLC Reseller end user customer terminates the CompleteLinksm agreement prior to the term expiration date, the CLC Reseller end user customer will be liable for all applicable CompleteLinksm early termination fees, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.7.18(D). However, the CLC Reseller end user customer will not be required to return the credit received pursuant to this promotion.

(N)

z Correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinkSM MARC Credit II Promotion (Cont'd)

CLC Reseller end user customers that are existing CompleteLinkSM subscribers and CLC Reseller end user customers that subscribe to CompleteLinkSM prior to the effective date of the promotion are not eligible for this promotion. Service taken under this promotion may be combined with any other promotion that may be offered and for which the end user customer qualifies, except that this promotion cannot be combined with any promotion on intraLATA (a.k.a. Local Toll) service, OPT-E-MANSM service, or any other promotion on CompleteLinkSM.

This promotion is offered from January 5, 2005 for a maximum of 120 days and is available for resale.

This promotion is extended and is now offered from May 5, 2005 for a maximum of 83 additional days for a maximum total of 203 days. This promotion continues to be available for resale. (C)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM

(N)

A new statewide promotion on OPT-E-MANSM service, as described in Schedule Cal.P.U.C. No. D13.1,A.1, available to all CLC Reseller end user business customers located within 15 miles of a Serving Central Office equipped with OPT-E-MANSM service functionality and newly subscribing to OPT-E-MANSM service under a 36 month or 60 month service term agreement. During the promotion period, eligible customers who subscribe to the Basic Connection ("BC") under either the 10/100 Mbps Base T connection option (Basics or Basics Plus Service) or the 1 Gbps Ethernet connection option (Basics or Basic Plus Service), Committed Information Rate ("CIR"), and Ethernet Virtual Connection ("EVC") for an agreed-upon number of connections will receive a variable discount on the Monthly Charges for the CIR, which will depend on the customer's selection of Service Term, Grade of Service, and CIR, as identified on the following pricing tables. Nonrecurring Charges associated with the BC and CIR are waived for the promotion. This promotion is only available for the 5 Mbps, 10 Mbps, 20 Mbps, 50 Mbps, 100 Mbps, 250 Mbps, 500 Mbps, and 1 Gbps CIR speeds.

If the customer terminates the agreement prior to the expiration of the 36 month or 60 month service term, the customer shall pay a Termination Charge. Payment of the Termination Charge does not release the customer from other previous amounts owed to the CLC Reseller. In addition to any unpaid Special Construction or Nonrecurring Charges (excluding any waived charges), Termination Charges will be equal to fifty percent (50%) of all Monthly Charges for the remaining months of the customer's service term. This promotion may not be combined with any other promotion.

(N)

z correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

OPT-E-MANSM (Cont'd)

(N)

The following pricing will be offered with this promotion:

10/100 Mbps Base T Connection Option (Basic or Basic Plus Service)

Grade of Service	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month
Service Term	36 Month	60 Month	36 Month	60 Month
CIR per connection	Monthly Rate	Monthly Rate	Monthly Rate	Monthly Rate
5 Mbps	\$ 450.00	\$ 450.00	\$ 650.00	\$ 650.00
10 Mbps	\$ 650.00	\$ 650.00	\$ 850.00	\$ 850.00
20 Mbps	\$ 900.00	\$ 900.00	\$1,100.00	\$1,100.00
50 Mbps	\$1,025.00	\$1,025.00	\$1,225.00	\$1,225.00
100 Mbps	\$1,200.00	\$1,200.00	\$1,400.00	\$1,400.00
250 Mbps	Not available	Not Available	Not Available	Not Available
500 Mbps	Not Available	Not Available	Not Available	Not Available
1 Gbps	Not Available	Not Available	Not Available	Not Available

(N)

z Correction

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)
 OPT-E-MANSM (Cont'd)

The following pricing will be offered with this promotion:

1 Gbps Optical Connection Option (Basic or Basic Plus Service)

Grade of Service	Bronze		Silver	
	36 Month	60 Month	36 Month	60 Month
Service Term				
CIR per connection	Monthly Rate	Monthly Rate	Monthly Rate	Monthly Rate
5 Mbps	\$ 450.00	\$ 450.00	\$ 650.00	\$ 650.00
10 Mbps	\$ 650.00	\$ 650.00	\$ 850.00	\$ 850.00
20 Mbps	\$ 900.00	\$ 900.00	\$1,100.00	\$1,100.00
50 Mbps	\$1,025.00	\$1,025.00	\$1,225.00	\$1,225.00
100 Mbps	\$1,200.00	\$1,200.00	\$1,400.00	\$1,400.00
250 Mbps	\$1,575.00	\$1,575.00	\$1,975.00	\$1,975.00
500 Mbps	\$1,900.00	\$1,900.00	\$2,300.00	\$2,300.00
1 Gbps	\$2,575.00	\$2,575.00	\$2,975.00	\$2,975.00

(D)
 (D)

This promotion is being offered from March 18, 2005 for a maximum of 117 days and is available for resale.

(C)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Simple Returns Promotion

(N)

A new statewide promotion for Centrex service, available to CLC Resellers for their (1) new end user business customers ("New Customers") and (2) end user business customers who have discontinued their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the CLC Reseller's territory and who now wish to return to the CLC Reseller ("Winback Customers"). During the promotion period, when eligible CLC Reseller end user customers newly subscribe to a minimum of one Centrex common block, order a minimum of two lines and commit to a term of 36 months, the CLC Reseller will qualify for (1) a waiver of 100% of the Service Installation Charge for Basic Centrex Access - per access facility Measured Rate Service, (2) a waiver of 100% of the Installation Charge for Basic Centrex Features, and (3) a waiver of 75% of the Service Establishment Charge for Basic Centrex Features, for all Centrex service lines taken under this promotion.

This promotion is not available when end user customers subscribe to Centrex Electronic Business Sets or Centrex Integrated Services Digital Network (ISDN) lines. This promotion cannot be combined with any other promotion on Centrex service, but may be combined with any other promotion for which the CLC Reseller is eligible. This promotion cannot be combined with any other tariffed offering on Centrex service. If the end user customer supersedes or disconnects any Centrex service lines taken under this promotion before the expiration of the 36-month term commitment, the CLC Reseller will be billed for and required to pay a termination charge equal to 50% of all recurring charges for the remaining months of the end user customer's term for those lines.

This promotion is offered from May 16, 2005 for a maximum of 120 days and is available for resale.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)
CompleteLinkSM NRC Waiver

(N)

A new statewide promotion for Individual Line Measured Rate Business Service ("Individual Service"), as described in Schedule Cal.P.U.C. No. 175-T, Section 18.6 and CompleteLinkSM service, as described in Cal. P.U.C. No. 175-T, Section 18.7.18,(A), available to CLC Reseller end user business customers who (1) have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers") or (2) have established service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to establish their service with the Utility ("Win Customers"). During the promotion period, eligible customers that newly subscribe to Individual Service and CompleteLinkSM service and verbally commit to a 12 month term, will receive a waiver of the nonrecurring Service Charge for installation of the Individual Service.

If the customer terminates the CompleteLinkSM agreement prior to the term expiration date, the customer will be liable for all applicable CompleteLinkSM early termination fees, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.7.18,(D). However, the customer will not be required to return the waived nonrecurring Service Charge for installation of the Individual Service. Service taken under this promotion may not be combined with the CompleteLinkSM MARC Credit II Promotion, the California NRC Waiver with \$20 Minimum promotion, or the Unlimited \$30 promotion, but may be combined with the Bargain Hunting Promotion and any other promotions that may be offered and for which the customer qualifies.

This promotion is offered from March 28, 2005 for a maximum of 120 days and is available for resale.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

California NRC Waiver with \$20 Minimum

(N)

A new statewide promotion for Individual Line Measured Rate Business Service ("Individual Service"), as described in Schedule Cal.P.U.C. No. 175-T, Section 18.6, Zone Usage Measurement ("ZUM") Measurement Areas 1, 2, and 3, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.6, and, at the customer's option, any of the following Custom Calling Service Features: Busy Call Forwarding, Call Return, Call Screen, Call Waiting, Priority Ringing, Repeat Dialing, Select Call Forwarding, Speed Calling Eight code capacity, Three-Way Calling, Caller/Call Identification (Caller ID), Call Waiting ID (CWID), Speed Calling Thirty code capacity, Call Forwarding, Privacy Manager, Intercom Plus, Anonymous Call Rejection, Delayed Call Forwarding, Busy Call Forwarding Extended, Remote Access to Call Forwarding, and Call Transfer Disconnect, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.5.1 (in this promotion, the customer is not required to subscribe to any Custom Calling Service Features - collectively, the "Promoted Services"), available to CLC reseller end user business customers who (1) have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers"), and (2) have established service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to establish their service with the Utility ("Win Customers").

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

During the promotion period, eligible customers that verbally commit to spend a minimum of \$20.00 per line per month for the next 12 months on the Promoted Services for all lines within the billing telephone number associated with lines taken under this promotion, will receive a waiver of the nonrecurring Service Charge for installation of the Individual Service.

If at any time during the 12 month period, the spending for the Promoted Services is below \$20.00 per line, a charge for the difference between \$20.00 and the actual spent amount will be applied on the following bill. If the account is disconnected before the end of the 12 month period, a termination charge of \$10.00 per line for each remaining month will be applied to the customer's account. This promotion may be combined with any promotion on Hunting Service that may be offered and for which the customer qualifies. This promotion may be combined with the Two-Line Solution Discount (Business Solutions) and the 1-Line Solution Discount (Business Solutions). This promotion may be combined with service on CompleteLinkSM but may not be combined with promotions on CompleteLinkSM or service and/or promotions on SimpleLinkSM.

(N)
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(N)

(N)
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(N)

This promotion is offered from March 28, 2005 for a maximum of 120 days and is available for resale.

This promotion is extended and is now offered from July 26, 2005 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Unlimited \$30

(N)

A new statewide promotion for Individual Line Measured Rate Business Service ("Individual Service"), as described in Schedule Cal.P.U.C. No. 175-T, Section 18.6 and Zone Usage Measurement ("ZUM") Measurement Areas 1, 2, and 3, as described in Schedule Cal.P.U.C. No. 175-T, Section 18.6, (collectively the "Promoted Services") available to CLC reseller end user business customers who (1) are existing customers who wish to add additional lines to their service and/or convert existing lines to service under this promotion ("Existing Customers"), (2) have disconnected their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers"), and (3) have established service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to establish their service with Utility ("Win Customers"). During the promotion period, eligible customers that verbally commit to spend a minimum of \$30.00 per line per month for the next 12 months on the Promoted Services for all lines within the billing telephone number ("BTN") associated with lines taken under this promotion, will receive unlimited local calling for ZUM Measurement Zones 1, 2, and 3 for the next 12 months.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

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- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

If at any time during the 12 month period, the spending for the Promoted Services is below \$30.00 per line, a charge for the difference between \$30.00 and the actual spent amount will be applied on the following bill. If at any time during the 12 month period, the spending for the Promoted Services is above \$30.00 per line, a credit for the difference between \$30.00 and the actual spent amount will be applied to the following bill. If the account is disconnected before the end of the 12 month period, a termination charge of \$15.00 per line for each remaining month will be applied to the customer's account. This promotion is restricted to a maximum of 30 lines per BTN.

(N)

This promotion may be combined with the Bargain Hunting Promotion and the California NRC Waiver with \$20 Minimum promotion. This promotion may be combined with the Two-Line Solution Discount (Business Solutions) and the 1-Line Solution Discount (Business Solutions). This promotion may not be combined with service and/or promotions on CompleteLinkSM or SimpleLinkSM.

This promotion is offered from March 28, 2005 for a maximum of 120 days and is available for resale.

(N)

z correction

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Bargain Hunting Promotion

A new statewide promotion for Hunting Service, as described in Schedule Cal.P.U.C. No. A2.1.1, available to CLC Reseller end user business customers who have (1) discontinued their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the Utility's territory and who now wish to return to the CLC Reseller, or (2) discontinued their service with a local exchange carrier operating with the Utility's territory and who now wish to establish service with the CLC Reseller. During the promotion period, eligible CLC Reseller end user customers subscribing to a minimum of two Hunting Service features and verbally agreeing to a 12-month term, will receive a one-time credit of \$19.51 for each of the Hunting Service features ordered and installed.

CLC Reseller end user customers must subscribe to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term. CLC Reseller end user customers not subscribing to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term will be billed the entire amount credited under this promotion. This promotion may not be combined with any other promotion, package, or discount involving Hunting Service, but may be combined with any other promotion for which the customer qualifies. Service ordered under this promotion must have a requested installation date that is no more than 60 days from the date that service is ordered.

This promotion is offered from November 14, 2004 for a maximum of 120 days and is available for resale.

This promotion is extended and is now offered from March 14, 2005 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Advantage Winning Lines 2004

A new statewide promotion for Category III Advantage 5, 10, and 25 Local Toll calling plans, as described in Schedule Cal.P.U.C. No. D11., Sections 3.6(A), 3.7(A), and 3.5(A), respectively, available to CLC Reseller end user business customers who have discontinued their service with the CLC Reseller for the purpose of establishing service with another local exchange carrier operating within the Utility's territory and who now wish to return to the CLC Reseller. During the promotion period, eligible CLC Reseller end user customers agreeing to a 24-month term commitment, designating their CLC Reseller as their exclusive Local Toll provider, and subscribing to an Advantage 5, 10, or 25 Local Toll calling plan will receive a one-time credit of \$56.44 for each Advantage 5, 10, or 25 service taken under this promotion, up to the maximum listed below:

Term	Number of Lines	Credit Available Per Line
Advantage 5	Up to 1 Line	\$56.44
Advantage 10	Up to 3 Lines	\$56.44
Advantage 25	Up to 10 Lines	\$56.44

The credit will be issued within the first three billing cycles of the installation of the Advantage Plan.

Material omitted now on Sheet 1515-Z-59-A.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

The Utility may provide CLC Resellers credits during the promotional period, relating to nonrecurring charges, recurring rates, and/or intraLATA toll, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering. (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Advantage Winning Lines 2004 (Cont'd)

This promotion is available to customers that subscribe to 1 to 15 lines. If the end user customer disconnects service prior to the expiration of the term period, no further discounts will be given, early termination fees will apply, and the end user customer will be obligated to pay for all credits received as a benefit under this promotion. Unless otherwise specified, end user customers participating in this promotion may not simultaneously participate in any other promotion for these same services. This promotion may not be combined with any Local Toll term plan or agreement. Service ordered under this promotion must have a requested installation date that is no more than 60 days from the date that service is ordered. (L) (T) (T) (T)

This promotion is offered from January 7, 2004 for a maximum of 120 days and is available for resale. (L)

This promotion is extended and is now offered from May 6, 2004 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale. (N) (N)

(L) Formerly on Sheet 1515-Z-59.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Caller ID Summer

A new statewide promotion for Caller ID available to business customers. To qualify for this promotion, any new or existing customer must subscribe to Caller ID and agree to a 6-month commitment. The customer will receive a waiver of the resale nonrecurring charge and the first month's resale recurring rate. Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s).

This promotion is offered from May 23, 2000 through September 19, 2000 for a total of 120 days and is available for resale. This promotion is extended from September 20, 2000 through November 22, 2000 for an additional 64 days for a grand total of 184 days and is available for resale.

(T)
(N)
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(N)

The Works Coupon Summer

A new statewide promotion for Custom Calling Services Saver Pack, "The Works" available to business customers. To qualify for this promotion, any new or existing customer must agree to a 12-month commitment and subscribe to a minimum of one new Works Saver Pack on one line. The customer will receive a \$30.00 bonus certificate redeemable for cash.¹ Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s) on the same line.

This promotion is offered from May 23, 2000 through September 19, 2000 for a total of 120 days and is available for resale. This promotion is extended from September 20, 2000 through October 20, 2000 for a total of 31 days for a grand total of 151 days and is available for resale.

(T)
(N)
|
(N)

NOTE 1: Limit one bonus certificate per Billed Telephone Number (BTN).

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CCS Power Pack Coupon Summer

A new statewide promotion for Custom Calling Services (CCS) Saver Pack, "Power Pack", available to business customers. To qualify for this promotion, any new or existing customer must agree to a 12-month commitment and subscribe to a minimum of one new Power Pack Saver Pack on one line. The customer will receive a \$25.00 bonus certificate redeemable for cash.¹

Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s) on the same line. This promotion is offered from May 23, 2000 through September 19, 2000 for a total of 120 days and is available for resale.

This promotion is extended from September 20, 2000 through October 20, 2000 for a total of 31 days for a grand total of 151 days and is available for resale.

(N)
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(N)

NOTE 1: Limit one bonus certificate per Billed Telephone Number (BTN).

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Centrex - A Little Something Extra

A new statewide promotion for Category III Centrex service available to business customers. To qualify for this promotional offer, any existing Pacific Bell Centrex customer must have a minimum of 2 Centrex lines; the Classic Feature package on each line; a usage plan for the duration of the Centrex promotional term agreement of either 12, 24 or 36 months. The customer will receive one of the following benefits depending upon their line size and the term selected.

Line size⇒ Term ↓	2-10 line size	11-20 line size	21-100 line size
12 month Term	\$1.00 per month per line credit for each line under the 12-month term	\$1.50 per month per line credit for each line under the 12-month term	\$2.00 per month per line credit for each line under the 12-month term
24 month Term	\$1.25 per month per line credit for each line under the 24-month term	\$2.00 per month per line credit for each line under the 24-month term	\$2.50 per month per line credit for each line under the 24-month term
36 month Term	\$1.50 per month per line credit for each line under the 36-month term	\$2.25 per month per line credit for each line under the 36-month term	\$2.75 per month per line credit for each line under the 36-month term

This promotional offer is available from September 1, 2000 through December 1, 2000 for a total of 92 days and is available for resale. This promotion is extended from December 1, 2000 through December 28, 2000 for a total of 27 days for a grand total of 119 days.

(N)
(N)

NOTE: If the Centrex Classic Feature Package is added to the line at the time the customer subscribes to the promotional offer, the nonrecurring charge for the Classic Feature Package will be waived.

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Centrex - The Answer

A new statewide promotion for Category III Centrex service available to business customers. To qualify for this promotion any new customer who enrolls in this promotional offer must subscribe to a minimum of 2 Centrex lines; a Classic Feature Package (CFP) on each line and a usage plan for the duration of the Centrex promotion term of either 12, 24 or 26 months. The customer will receive one of the following benefits depending on their line size and term selected.

Line size⇒ Term ↓	2-10 line size	11-20 line size	21-100 line size
12 month Term	NRC Waivers: • Line: 25% • CFP: 25%	NRC Waivers: • Line: 30% • CFP: 30%	NRC Waivers: • Line: 35% • CFP: 35% *Note: only available with a VPP plan or Usage Contract for the duration of the promotional term.
24 month Term	NRC Waivers: • Line: 50% • CFP: 50%	NRC Waivers: • Line: 60% • CFP: 60%	NRC Waivers: • Line: 75% • CFP: 75% *Note: only available with a VPP plan for the duration of the promotional term
36 month Term	NRC Waivers: • Line: 100% • CFP: 100%	NRC Waivers: • Line: 100% • CFP: 100% • Service Establishment Charge (SEC) : 100%	NRC Waivers: • Line: 100% • CFP: 100% • SEC: 100% *Note: only available with a VPP plan or Usage Contract for the duration of the promotional term.

This promotional offer is available from September 1, 2000 through December 1, 2000 for a total of 92 days and is available for resale. This promotion is extended from December 1, 2000 through December 28, 2000 for a total of 27 days for a grand total of 119 days.

(N)
(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

(N)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Centrex - The Solution

A new statewide promotion for Category III Centrex service. Any customer who returns to Pacific Bell and subscribes to a minimum of 2 Centrex lines; the Classic Feature Package (CFP) on each line and a usage plan for either a 12, 24 or 36 month term agreement will receive one of the following benefits depending upon their line size and term selected:

Line size⇒ Term ↓	2-10 line size	11-20 line size	21-100 line size*
12 month Term	<ul style="list-style-type: none"> \$0.00 per month per line credit for each line under term <u>NRC Waiver</u> Line: 40% CFP: 40% 	<ul style="list-style-type: none"> \$0.00 per month per line credit for each line under term <u>NRC Waiver</u> Line: 60% CFP: 60% 	<ul style="list-style-type: none"> \$0.00 per month per line credit for each line under term <u>NRC Waiver</u> Line: 100% CFP: 100%
24 month Term	<ul style="list-style-type: none"> \$0.00 per month per line credit for each line under term <u>NRC Waiver</u> Line: 100% CFP: 100% 	<ul style="list-style-type: none"> \$1.25 per month per line credit for each line under term <u>NRC Waiver</u> Line: 100% CFP: 100% SEC: 100% 	<ul style="list-style-type: none"> \$2.25 per month per line credit for each line under term <u>NRC Waiver</u> Line: 100% CFP: 100% SEC: 100%
36 month Term	<ul style="list-style-type: none"> \$0.00 per month per line credit for each line under term <u>NRC Waiver</u> Line: 100% CFP: 100% SEC: 100% 	<ul style="list-style-type: none"> \$2.00 per month per line credit for each line under term <u>NRC Waiver</u> Line: 100% CFP: 100% SEC: 100% 	<ul style="list-style-type: none"> \$2.75 per month per line credit for each line under term <u>NRC Waiver</u> Line: 100% CFP: 100% SEC: 100%

SEC= Service Establishment Charge
 *Only available with a Value Promise Plan (VPP) or usage contrast for the duration of the promotional term.

This promotional offer is available for resale from September 8, 2000 through December 31, 2000 for a total of 113 days.

(N)

Continued

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates And Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

Welcome Back!

A new statewide promotion for the business access line available to business customers. To qualify for this promotion, customers returning to Pacific Bell who agree to a 24-month commitment and subscribes to the following products will receive a credit of \$78.64 for each business access line (1-7 lines).

- Install at least two of four qualifying Custom Calling Services on each line. Qualifying features are Three-Way Calling, Call Waiting, Call Return and Priority Ringing
- Local Primary Interexchange Carrier (LPIC) to Pacific Bell on all lines

(D)

Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s) on the same BTN. In addition, customers with services governed under G.O. 96-A contracts are not eligible for this promotion.

This promotion is offered from September 26, 2000 through January 23, 2001 for a total of 120 days and is available for resale. This promotion is extended from January 23, 2001 to May 23, 2001, for a total of 120 days for a grand total of 240 days and is available for resale.

(T)

(N)

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

(1) Promotional offerings available for resale to business customers include the following: (Cont'd)

CompleteLinkSM Basic Winback

A new statewide promotion for CompleteLink Basic for business customers. Customers returning from another intraLATA toll provider or Competitive Local Exchange Carrier signing up for 2-year CompleteLink Basic service will receive special rates for local toll, Custom 8, and ZUM3 service on the CompleteLink Basic service listed below, based on the customer's Minimum Annual Revenue Commitment (MARC) level for CompleteLink Basic service. All rules and regulations of the CompleteLink Basic service will apply including the Early Termination Fees.

This promotion is available only to customers who are discontinuing service with another intraLATA toll carrier or Competitive Local Exchange Carrier within the Pacific Bell service area and now wish to return to Pacific Bell.

Rates for CompleteLink Basic promotion

	Toll	Custom 8	ZUM3
<u>MARC (1)</u>	<u>Rate</u>	<u>Rate</u>	<u>Rate</u>
\$ 5,000	\$.043 per min.	\$.043 per min.	\$.025 Per min.
\$ 10,000	\$.042 per min.	\$.042 per min.	\$.025 Per min.
\$ 15,000	\$.042 per min.	\$.042 per min.	\$.024 Per min.
\$ 25,000	\$.041 per min.	\$.041 per min.	\$.024 Per min.
\$ 35,000	\$.040 per min.	\$.040 per min.	\$.023 Per min.
\$ 50,000	\$.039 per min.	\$.039 per min.	\$.023 Per min.
\$ 75,000	\$.038 per min.	\$.038 per min.	\$.022 Per min.
\$100,000	\$.037 per min.	\$.037 per min.	\$.022 Per min.
(1): Minimum Annual Revenue Commitment			

This promotional offering is available from April 16, 2001 through August 9, 2001 for a total of 116 days and is available for resale.

(T)
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 (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

EASY 8 for 2001

A new statewide promotion for EASY 8 service available to business customers. Any new or existing business customer who orders new service, verbally commits to this promotion for six (6) months, purchases EASY 8 on a business line termination, and has monthly EASY 8 usage of at least \$5.00 throughout the customer commitment period, 50% off the Installation Charge (a \$14.25 value) for each new EASY 8).

Unless otherwise specified, customers participating in a promotion may not participate in other promotions for the same product(s). The following may not participate in this promotion: Services governed under a 96A Contract, Current EASY 8 customers or customers on an existing Toll Free Promotion, Usage Contracts, Custom 8 Dedicated.

The terms and conditions of this promotion will continue if the service is superseded but remains on Pacific Bell's network as a retail product or in the event of a number change. In the event the products and/or services under this promotion are moved, the customer will be billed the installation charges at the full tariff rate. Each BTN is treated individually and must maintain the terms and conditions for eligibility. A single customer with multiple locations may participate in this promotion. Early termination fees do not apply for this promotion. All services must have a due date of no later than August 2, 2001.

This promotion is offered from March 5, 2001 through October 30, 2001 for a total of 240 days and is available for resale. (T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.36 Promotional Pricing - Business (Cont'd)

(C) Rates and Charges (Cont'd)

- (1) Promotional offerings available for resale to business customers include the following: (Cont'd)

EASY 8 Savings

A new statewide promotion for EASY 8 service available to business customers. Any new or existing business customer who orders new service, verbally commits to this promotion for twelve (12) months, purchases EASY 8 on a business line termination, and has monthly EASY 8 usage exceeding 60 minutes of use, receives a discounted rate of \$.048 per minute of EASY 8 usage.

Unless otherwise specified, customers participating in a promotion may not participate in other promotions for the same product(s). The following may not participate in this promotion: Services governed under a 96A Contract, Current EASY 8 customers or customers on an existing Toll Free Promotion, Usage Contracts, Custom 8 Dedicated.

The terms and conditions of this promotion will continue if the service is superseded but remains on Pacific Bell's network as a retail product or in the event of a number change. In the event the products and/or services under this promotion are moved, the customer will be billed the installation charges at the full tariff rate. Each BTN is treated individually and must maintain the terms and conditions for eligibility. A single customer with multiple locations may participate in this promotion. Early termination fees do not apply for this promotion. All services must have a due date of no later than August 16, 2001.

This promotion is offered from March 19, 2001 through July 16, 2001 for a total of 120 days and is available for resale. This promotion is extended from July 16, 2001 through November 13, 2001 for a total of 120 days for a grand total of 240 days.

(N)
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(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.37 Contracts

(A) Contracts

Contracts for telephone service will only be resold at a 17% discount to CLCs for similarly situated customers under the same terms and conditions as provided under the Utility retail contract offering.

- (1) As may be required by regulations as set forth in the regular schedule of rates and rules approved or accepted by the Public Utilities Commission of the State of California.
- (2) Each contract shall contain the following provision: This contract shall at all times be subject to such changes or modifications by the Public Utilities Commission of the State of California as said Commission may from time to time direct in the exercise of its jurisdiction.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.37 Contracts (Cont'd)

(A) Contracts (Cont'd)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.38 Basic Service Elements And Complementary Network Services

(A) Description

The Utility has developed network capabilities known as Basic Service Elements (BSEs) and Complementary Network Services (CNSs) and provides them to the Utility's Customer who can be a Competitive Local Carrier (CLC), who will use these capabilities to provide its own service offerings.

The Utility will accept orders for CNSs on resold access lines from the CLC. The Utility will bill the CLC for these services. An ESP can order the CNSs from the Utility on a resold access line when the CLC has authorized the ESP to order and be billed for the CNSs. (T)
(N)
|
(N)

When the Utility's or CLC Reseller's end user subscriber changes local service providers, the customer authorizes the Utility to disconnect any service provided under this Section at the time of disconnection of the access line on which the service is provided.

(1) Complementary Network Services

Call Forwarding Busy Line

This product provides the Customer the ability to order and be billed for Call Forwarding Busy. The Customer will be responsible for the payment of all provisioning and monthly recurring CNS charges associated with this service. Call Forwarding Busy Line provides the ability for the Customer to have incoming calls redirected to the pre-selected Customer's number. This would happen only when the incoming call encounters an End User station that is busy.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

(N)

18.38 Basic Service Elements And Complementary Network Services (Cont'd)

(A) Description (Cont'd)

(1) Complementary Network Services (Cont'd)

Call Forwarding/Don't Answer

This product provides the Customer the ability to order and be billed for Call Forwarding Don't Answer. The Customer will be responsible for the payment of all provisioning and monthly recurring CNS charges associated with this service. Call Forwarding Don't Answer provides the ability for the Customer to have its customer's incoming calls (to their home or business) redirected to the pre-selected customer number. This would happen only when the incoming call encountered an end user station that did not answer after a specific number of rings (which must be specified upon ordering).

Call Forwarding Busy Line/Don't Answer

This product provides the customer the ability to order and be billed for Call Forwarding Busy Line/Don't Answer. The Customer will be responsible for the payment of all provisioning and monthly recurring CNS charges associated with this service. Call Forwarding Busy Line/Don't Answer provides the ability for the Customer to have incoming calls (to a home or business) redirected to the pre-selected number. This would happen in either the busy or don't answer mode.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.38 Basic Service Elements And Complementary Network Services (Cont'd)

(A) Description (Cont'd)

(1) Complementary Network Services (Cont'd)

Message Waiting Indicator

This product provides the customer the ability to order and be billed for Message Waiting Indicator. The customer must have Forwarded Call Information, Activate Message Waiting Indicator or Forwarded Call Information - Multiple Users provisioned on its lines in order to activate Message Waiting Indicator. The customer will be responsible for the payment of all CNS charges associated with this service. Message Waiting Indicator provides an alerting signal and an indicator lamp (on appropriately equipped customer provided equipment), in the form of an audible stutter dial tone and a message light, on the line(s). This alerting signal and message light informs the End Users that information is waiting for them.

(T)
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(T)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.38 Basic Service Elements and Complementary Network Services (Cont'd)

(D) Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Complementary Network Services			
(i) Message Waiting Indicator			
- per line	\$5.52 (I)	\$.20	MW1++

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.38 Basic Service Elements and Complementary Network Services (Cont'd)

(D) Rates and Charges (Cont'd)

(1) Complementary Network Services (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(ii) Call Forwarding Busy Line ¹			
- per line	\$3.94 (I)	\$.36 (I)	CLB++
(iii) Call Forwarding/Don't Answer ¹			
- per line	4.73 ((.36 (I)	CLD++

NOTE 1: A non-recurring charge of \$5.00 for residence class of service and \$6.00 for business service applies if the above features are modified. See Schedule Cal.P.U.C. No. A3.1.3,A.2.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.38 Basic Service Elements And Complementary Network Services (Cont'd)

(D) Rates and Charges (Cont'd)

(1) Complementary Network Services (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(iv) Call Forwarding Busy Line/Don't Answer			
- per line	\$3.54 (R)	\$.55 (R)	CLA++

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Advanced Services

(A) Service Descriptions

General Regulations and Definitions for resale of Advanced Services are set forth in Section 18.1. For all other General Regulations and Definitions applicable to Advanced Services, see Section 2, preceding and Schedule Cal.P.U.C. No. D13.1. (N)
Additional Engineering, Additional Labor, and Maintenance of Service for Advanced Services are set forth in Section 13, preceding. The following service is available for resale at wholesale rates and charges as shown:

- OPT-E-MANSM, Schedule Cal.P.U.C. No. D13.1. (T)
- Customized Switched Metro Ethernet (CSME) Service, *
Schedule Cal.P.U.C. No. D13.2. (T)*

* Pending CPUC Approval of Advice Letter No. 26206. (N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

(T)

(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

(T)

(D)

(D)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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(D)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

(D)

(D)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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ACCESS SERVICE

18. Services For Resale (Cont'd)

18.39 Reserved (Cont'd)

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(D)

(D)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.40 Operator and Directory Services

(N)

18.40.1 Business Category Search

(A) Service Description

- (1) Business Category Search (BCS) provides customers with the ability to request business listings, by city, address, street, intersection or specific business location for a specified category of business, when they do not know the name of the business they are seeking. This service is available to business and residential customers.
- (2) Method of Provisioning - SBC Pacific Bell Telephone Company searches and retrieves listings, randomly, on a geographic basis, such as an address, street intersection, or a specific business location. SBC Pacific Bell Telephone Company will suggest three business names to the customer, unless fewer listings are available, in which case only those listings retrieved will be suggested. If the suggested listings do not satisfy the customer, additional searches can be requested. SBC Pacific Bell Telephone Company's operators will provide the business address(es), along with the telephone number, if requested by the customer.
- (3) SBC Pacific Bell Telephone Company will make good faith efforts to eliminate a business customer's listing from this service upon written notice. However, it is not possible to ensure that a business listing will be permanently removed from this service unless the business customer subscribes to non-published service. Permanent removal of a listing is available with non-published service.

(B) Regulations

- (1) The regulations and rates set forth below apply to each customer request for assistance in determining the telephone number information of a Business as defined in 18.40.1(A), preceding, when a caller does not know, or does not provide, the name of the business. BCS can be performed for local and non local businesses nationwide.
- (2) The customer can obtain up to ten business telephone numbers on a call. The customer will be charged for each business telephone number provided. If none of the suggested listings satisfy the customer's request, the customer will be charged a single charge for each requested business search, at the applicable rate specified in 18.40.1(C), following. The BCS rate applies whether or not a number is available, including requests for numbers, which are non published, non-listed, or not found.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.40 Operator and Directory Services (Cont'd)

(N)

18.40.1 Business Category Search (Cont'd)

(B) Regulations (Cont'd)

(3) There are no billing exemptions or call allowances for BCS service requests.

(4) Business Category Search is not currently available from Pay Telephones.

With respect to any claim or suit, by a customer or others, SBC Pacific Bell Telephone Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. SBC Pacific Bell Telephone Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

(C) Rates and Charges

Charge Per Listing Request

Sent Paid Request

\$1.25

(N)

ACCESS SERVICE

18. Services for Resale (Cont'd)

18.41 SimpleLink EnhancedSM

18.41.1 Description

SimpleLink EnhancedSM is an optional total volume discount for CLC Resellers for their end user small business customers. When the CLC Reseller end user customer subscribes to SimpleLink EnhancedSM service, the CLC Reseller will qualify to receive monthly discounts on selected eligible services (a combination of Category II and Category III products and services) based on the customer's contributory services whose revenue is counted towards the achievement of a Minimum Monthly Revenue Commitment (MMRC) and term length. SimpleLink EnhancedSM provides additional discounts on specific features as set forth following. (D)

18.41.2 Regulations

- (A) Contributory Services shall be defined as those regulated Category II and Category III services whose monthly billed charges are counted towards achievement of the CLC Reseller end user business customer's selected MMRC, unless otherwise noted. Services contributing toward the MMRC as described in Section 18.41.3 are applicable. (N)
(N)
(T)
- (B) SimpleLink EnhancedSM is available only for selected business service where the CLC Reseller also provides local service.
- (C) A CLC Reseller end user business customer may subscribe to only one SimpleLink EnhancedSM plan at a time.
- (D) An eligible SimpleLink EnhancedSM CLC Reseller end user business customer may include up to, but not exceed, 10 accounts under one SimpleLink EnhancedSM agreement.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.41 SimpleLink EnhancedSM (Cont'd)

(N)

18.41.2 Regulations (Cont'd)

(E) SimpleLink EnhancedSM discounts are not available on eligible business services with existing term discount plans, or with any other discount toll or local optional calling plan unless otherwise stated. CLC Reseller end user business customers may change from an existing Utility optional calling plan (e.g., Value Promise Plus, Advantage 5, 10, or 25, Flat Rate Pro, or CompleteLinkSM Basic) to SimpleLink EnhancedSM without being assessed early termination charges for discontinuing the plan.

(F) SimpleLink EnhancedSM is offered under a one-year, two-year or three-year term. The 1-year term also has a 1-year renewable option. If the CLC Reseller selects the 1-year renewable option, the plan will renew for one year intervals. A maximum of two 1-year renewals are available after the first 1-year term. The CLC Reseller will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term. Additionally, three MMRC levels will be available for the CLC Reseller end user business customers to choose from and CLC Reseller end user business customers subscribing to a 2- or 3-year term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.

A CLC Reseller end user business customer may increase the MMRC level at any time without assessment of early termination charges on the CLC Reseller. To increase an MMRC, the CLC Reseller end user business customer must also commit to a new term. A decrease of the MMRC level during the term is deemed to be a termination of the service and early termination charges as described in 18.20.4, following, are applicable.

(G) The CLC Reseller end user business customer must meet or exceed the selected MMRC in each month of the term plan. If the CLC Reseller end user business customer fails to meet or exceed the MMRC in any month of the CLC Reseller end user business customer's term, the CLC Reseller will be billed an Under-Utilization Charge which is the difference between the MMRC and the actual billings for the Contributory Services, excluding taxes and surcharges.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.41 SimpleLink EnhancedSM (Cont'd)

18.41.2 Regulations (Cont'd)

(H) If the CLC Reseller end user business customer elects to discontinue the plan, early termination charges as described in 18.41.4, following, are applicable. (T)

(I) CLC Reseller end user business customers will be notified prior to the term expiration date. If a CLC Reseller end user business customer does not commit to a new term plan by the last date of the existing term plan (or the final renewal term for 1-year renewable options), the CLC Reseller end user business customer's SimpleLink EnhancedSM service will terminate and the CLC Reseller end user business customer's service will revert to the non-discounted tariffed rates for the services offered in SimpleLink EnhancedSM service.

(J) The MMRC is the minimum monthly revenue commitment selected by the CLC Reseller end user business customer which must be satisfied each month under the elected term (based on a one-, two-, or three-year term commitment) to receive a volume discount. The customer's term commitment commences the day after the SimpleLink EnhancedSM service is provided by the Utility. The date provided shall be the date the service order is completed by the Utility's billing system. MMRC revenue is the sum total of the CLC Reseller end user business customer's monthly billed charges on all included business accounts for services specified as contributory in the SimpleLink EnhancedSM tariff before discounts are applied.

Revenue from the following services are not included as Contributory Services nor counted towards the achievement of the MMRC:

Enhanced 9-1-1 (E9-1-1) surcharges, End User Common Line (EUCL) surcharges, EUCL offset surcharges, Deaf and Disabled surcharges, Primary Interexchange Carrier (PIC) charge, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) Surcredit Fee, Federal and State Line Port charges, State Regulatory Fee, California High Cost Fund-A (CHCF-A) Surcharge, California High Cost Fund-B (CHCF-B) Surcharge, California Teleconnect Fund (CTF) Surcharge, Universal Lifeline Telephone Service (ULTS) Surcharge, California Relay Service and Communications Devices Fund, and Equal Access Recovery Charge. Additionally, any services provided by the Utility's affiliates (e.g., SBC Messaging Services, Frame Relay, Asynchronous Transfer Mode (ATM) Cell Relay, Digital Subscriber Line (DSL) Service, Internet service wireless, or Customer Owned Pay Telephones); charges for services provided by any other service provider and billed by the Utility on behalf of that other service provider and corresponding taxes and surcharges; and any other tax or charge imposed by any local, state or federal government entity are also excluded.

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.41 SimpleLink EnhancedSM (Cont'd)

(N)

18.41.2 Regulations (Cont'd)

- (K) There is no non-recurring service connection charge nor set-up charge to establish a CLC Reseller end user business customer on a SimpleLink EnhancedSM plan. Other recurring and non-recurring installation charges will apply per applicable tariff rates.
- (L) With the exception of Business Local Exchange Access and Local Usage, SimpleLink EnhancedSM CLC Reseller end user business customers are not required to purchase any of the MMRC Contributory Services. Recurring and non-recurring charges at applicable tariff rates apply to the installation and use of the Contributory Services.
- (M) Interstate/intraLATA calls from LATA 5 do not qualify for SimpleLink EnhancedSM discounts. The Utility reserves the right to bill the CLC Reseller the standard tariffed rates for these calls, including the ability to adjust billing or backbill to reflect the proper rate.
- (N) Each MMRC will carry a Maximum Monthly Allowable Discount (MMAD), which is the maximum allowable amount per month of Total Volume Discounts on all eligible services. The MMAD will apply to all term lengths and revenue commitments.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.41 SimpleLink EnhancedSM (Cont'd)

(N)

18.41.3 Eligible Services

Eligible Services are those services that receive discounts based on achievement of the CLC Reseller end user business customer's specific MMRC and term commitment. Additional Local and State charges, taxes, the End User Common Line Charge, and non-recurring charges are not volume discount eligible.

Anonymous Call Rejection Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Busy Call Forwarding Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Call Forwarding Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Call Identification Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Call Return Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Call Screen Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Call Transfer Disconnect Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Call Waiting Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.41 SimpleLink EnhancedSM (Cont'd)

(N)

18.41.3 Eligible Services (Cont'd)

Call Waiting ID Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Custom 8 Schedule Cal.P.U.C. No. D8
8.3 Custom 8 Toll-Free Services -
Business

Schedule Cal.P.U.C. No. A3
3.1.6 Dual Element Charges

Delayed Call Forwarding Schedule Cal.P.U.C. No. A5
5.4 Premium and Exchange Services
5.4.11 Custom Calling Services -
Business

Individual Lines Measured Rate Business Service (1MB++) Schedule Cal.P.U.C. No. A5
5.2 Local Exchange Service
5.2.1 Business Service
5.2.1,B. Measured Rate Service

Individual Lines Measured Rate Business Service (1ML++) Schedule Cal.P.U.C. No. A5
5.2 Local Exchange Service
5.2.1 Business Service
5.2.1,B. Measured Rate Service

Individual Line Measured Rate Business Service (1MC++) Schedule Cal.P.U.C. No. A5
5.2 Local Exchange Service
5.2.1 Business Service
5.2.1,B. Measured Rate Service

Individual Line Measured Rate Business Service (1MB++) Schedule Cal.P.U.C. No. A5
5.2 Local Exchange Service
5.2.1 Business Service
5.2.1,B. Measured Rate Service

Local Toll Schedule Cal.P.U.C. No. D11
11.2 Standard Service Offerings
11.2.1 Standard Service Offerings
Telecommunications Service

Measured Rate Service (Zone Usage Measurement Service Zones 1 and 2) Schedule Cal.P.U.C. No. A5
5.2 Local Exchange Service
5.2.1 Business Service
5.2.1,B. Measured Rate Service

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.41 SimpleLink EnhancedSM (Cont'd)

(N)

18.41.3 Eligible Services (Cont'd)

Priority Ringing	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services 5.4.11 Custom Calling Services - Business
Privacy Manager	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services 5.4.11 Custom Calling Services - Business
Private Branch Exchange Trunk Line Service	Schedule Cal.P.U.C. No. A5 5.3 Private Branch Exchange Trunk Line Service
Remote Access to Call Forwarding	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services
Remote Call Forwarding	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services 5.4.4 Remote Call Forwarding Business
Repeat Dialing	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services 5.4.11 Custom Calling Services - Business
Select Call Forwarding	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services 5.4.11 Custom Calling Services - Business
Speed Calling Thirty Code Capacity	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services 5.4.11 Custom Calling Services - Business
Three-Way Calling	Schedule Cal.P.U.C. No. A5 5.4 Premium and Exchange Services 5.4.11 Custom Calling Services - Business
ZUM 3	Schedule Cal.P.U.C. No. A5 5.2 Local Exchange Service 5.2.1 Business Service 5.2.1, B. Measured Rate Service

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.41 SimpleLink EnhancedSM (Cont'd)

(N)

18.41.4 Early Termination Liability

- (A) Within 90 days of subscribing to a SimpleLink EnhancedSM 2- or 3-year term commitment, CLC Reseller end user business customers may cancel this service without the CLC Reseller incurring the early termination liability charges specified in this tariff. This guarantee does not apply to CLC Reseller end user business customers who terminate or convert to another Utility toll, access, and/or usage commitment product for the purpose of subscribing to SimpleLink EnhancedSM.
- (B) Within 30 days of subscribing to a SimpleLink EnhancedSM 1-year term commitment, CLC Reseller end user business customers may cancel this service without the CLC Reseller incurring the early termination liability charges specified in this tariff.
- (C) A SimpleLink EnhancedSM commitment is not transferable to, nor may it be assumed by, a CLC Reseller end user business customer or customers other than the CLC Reseller end user business customer of record without prior written consent of the Utility.
- (D) SimpleLink EnhancedSM commitments cannot be superseded as described in Schedule Cal.P.U.C. No. A2.1.23.
- (E) The CLC Reseller end user business customer's term commitment commences the day after the SimpleLink EnhancedSM service is provided by the Utility.
- (F) Except as provided for elsewhere in this tariff, if the CLC Reseller end user business customer terminates their SimpleLink EnhancedSM agreement prior to the expiration of their term, the CLC Reseller will be liable for early termination charges. Termination charges will be equal to 50% of the MMRC multiplied by the number of months remaining in the CLC Reseller end user business customer's term period. For a partial month, if the partial month revenue is less than the MMRC, the CLC Reseller is liable for 50% of the difference between the MMRC and the actual billed revenue.
- (G) Termination liability charges are not applicable if during the SimpleLink EnhancedSM term commitment the CLC Reseller end user business customer converts to another access and usage plan with a term equal to or greater than the existing SimpleLink EnhancedSM plan, and a revenue commitment equal to or greater than the remaining SimpleLink EnhancedSM revenue commitment.

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.41 SimpleLink EnhancedSM (Cont'd)

(N)

18.41.5 Rates and Charges

(A) Discount Schedules

(1) Total Volume Discount

MMRC Total Volume Discount

MMRC	MMAD	1 Year	2 Year	3 Year
\$37.35	\$70.55	7.0%	8.0%	9.0%
\$70.55	\$70.55	8.0%	9.0%	10.00%
\$166.00	\$70.55	9.0%	10.00%	11.00%

(2) Feature Discount

In addition to the Total Volume Discounts listed above an additional 30% overlay discount will be applied to the following eligible Utility features. When these features are purchased in package discount arrangements they are not eligible for either discount:

- | | |
|--------------------------|------------------------------------|
| Anonymous Call Rejection | Delayed Call Forwarding |
| Busy Call Forwarding | Priority Ringing |
| Call Forwarding | Privacy Manager |
| Call Identification | Remote Access to Call Forwarding |
| Call Return | Remote Call Forwarding |
| Call Screen | Repeat Dialing |
| Call Transfer Disconnect | Select Call Forwarding |
| Call Waiting | Speed Calling Thirty Code Capacity |
| Call Waiting ID | Three-Way Calling |

(N)

Continued

ACCESS SERVICE

18. Services For Resale (Cont'd)

18.41 SimpleLink EnhancedSM (Cont'd)

(N)

18.41.5 Rates and Charges (Cont'd)

(A) Discount Schedules (Cont'd)

(3) Win/Winback Months Free Discount

An additional discount will be applied to CLC Resellers when their end user business customers convert their access line service to the CLC Reseller as their local service provider and subscribe to a SimpleLink EnhancedSM agreement. These eligible CLC Resellers will receive a discount equal to one month of MMRC per year per contract. This discount will be applied in months 4, 16, and 28 of the business customer's term plan. Additionally, non-recurring installation charges are waived on all Eligible Services.

(N)

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