

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
152nd	CS A	5th	12	11th	29
153rd <sup>1</sup>	CS A	8th	13	4th <sup>1</sup>	30
7th	ToC A	10th	14	4th <sup>4</sup>	31
4th	ToC B	6th	15	3rd <sup>2</sup>	32
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4th	2	11th	17.1	1st	35
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14th	9	Original	26	2nd	44
7th	10	Original	27	1st	45
7th	11	Original	28	2nd	46

NOTE 1: Issued

NOTE 2: Sheets withdrawn from Advice Letter No. 21436.

NOTE 3: Advice Letter No. 24278 rejected November 19, 2004.

(T)

NOTE 4: Advice Letter No. 24279 rejected November 19, 2004.

(T)

CC: 5170

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z Correction in formatting.

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z Correction - Material should have been reflected in Advice Letter No. 18597,  
 effective January 6, 1997.

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NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES

3.1.1 GENERAL

A. APPLICABILITY

This schedule contains specific charges for providing, line activation, or (T) jack activation, or for moving, changing and rearranging access lines, and (T) the enhancements thereof, associated with the following measured local, extended, foreign exchange, foreign prefix or foreign district area services for business exchange services.

Access Lines:

AIS individual line  
AIS trunk line  
answering line

Centrex primary line  
Customer-Owned Pay Telephone Service  
farmer line  
individual line  
mechanized station line (AIS)

TAS trunk line  
tie line trunk  
toll terminal line  
toll terminal trunk  
trunk line  
WATS line (outward or 800 intrastate)

B. TERRITORY

Within the exchange areas of all exchanges, as said areas are defined on maps filed as part of the tariff schedules.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.1 GENERAL (Cont'd)

C. DESCRIPTION

Dual Element charges are service and labor charges that apply to new or existing access lines for business exchange services. The charges apply to terminations, reterminations, moves, changes, jack activations, rearrangements and enhancements of such lines. (T)

D. DEFINITIONS<sup>1</sup>

Access line

All of the Utility's central office equipment and outside plant facilities needed to connect the serving central office to the Utility's local loop demarcation point.

Distribution Facility

Cable and wire and associated supporting structures located in/on streets or easements extending from the serving central office up to and including the Utility's local loop demarcation point.

Exchange Service

Line termination associated with business access lines.

Residence Service now on Sheet 25.

NOTE 1: Some definitions are filed in Schedule Cal.P.U.C. No. A2.1.1.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.1 GENERAL (Cont'd)

D. DEFINITIONS<sup>1</sup> (Cont'd)

Labor Charge

A charge based on the nature of work and amount of time required to perform the work requested by the customer. (T)

Off Premises Extended Line

Extension of an access line to another premises of the same customer or to the premises of a different customer.

Out of Sequence Caption Listing

A listing under a caption heading where the customer requests the listing to be placed out of the Utility's normal sequence.

Quickservice Automatic Ordering System (Quickservice)

Quickservice is an interactive system that provides customers with product description, pricing information and ordering capabilities. Customers are guided through the process by an electronic voice which allows them to transfer to the Business Office at any time.

Service Charge

A one time charge that applies to an access line and services provided by the Utility.

Service Entrance

Entrance location of wire/cable in a building usually at the main building terminal at the MPOE, except as set forth in Schedule Cal.P.U.C. No. A2.

Service Connection Facility

Drop or service wire/cable and the point of connection with the distribution facilities to the standard network interface at the Utility's local loop demarcation point.

Residence Service now on Sheet 26.

NOTE 1: Some definitions are filed in Schedule Cal.P.U.C. No. A2.1.1.

NOTE 2: The business customer shall be responsible for the installation and maintenance of any inside wire and standard jack(s) conforming to Part 68, Sub Part F, of the FCC's Rules and Regulations associated with non-key and non-switching systems for individual telephone services. (N)

Continued (N)

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS (T)  
SERVICES (Cont'd) (T)

3.1.1 GENERAL (Cont'd)

E. REGULATIONS

1. Dual Element charges are intended to cover operating expenses incident to the establishment or change of telephone service and the connection of the service up to and including the Utility's local loop demarcation point.
2. Dual Element charges are in addition to other charges and rates that may apply in this or other schedules.
3. A "new" dual element service charge applies to provide a "new" primary access line and the charge includes central office work, where necessary, and the termination of the line in a network interface at the Utility's local loop demarcation point.

At the customer's request, the Utility will terminate the requested service at points specified by the customer at the customer's expense.

4. Retermination

A retermination of a main service from one premises to another in the same or a different building will be considered a disconnection and new connection of that service and "new" dual element charges are applicable. A dual element labor charge applies to a retermination or rearrangement of an in service main access line at the Utility's local loop demarcation point on the same customer premises or to a different premises in the same building, not to exceed the dual element charges for the installation of the same new main access line service. Monthly rate billing continues during the work procedure. If the customer wishes to avoid continuous monthly billing, the option of a disconnection and new connection of the service is available with associated new dual element charges as set forth in E.3. preceding.

Exception: Relocation of a main service to a different premises or address within the same building or continuous property when all of the following conditions are met: no premises work is performed by the Utility, no central office work is performed by the Utility, and no facility design work is performed by the Utility. Refer to A3.1.6 q. following.

Residence Service now on Sheet 27.

Continued



NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

- 3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS (T)  
SERVICES (Cont'd) (T)
- 3.1.1 GENERAL (Cont'd)
- E. REGULATIONS (Cont'd)
  
- 5. Reserved

Continued

NETWORK AND EXCHANGE SERVICES  
A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.1 GENERAL (Cont'd)

E. REGULATIONS (Cont'd)

6. Dual Element charges do not apply to Utility initiated orders.
7. In-place connection charges are applicable as shown in 3.1.7 following.
8. Dual Element charges apply to all requests by customers for changes in class, type or grade of service except as specifically exempted by this or other schedules.
9. Change in billing charges do not apply when only the billing name or address is changed.
10. Reserved
11. Reserved
12. Dual element charges do not apply to a telephone number change:
  - a. as provided for in Schedule Cal.P.U.C. No. A2.1.17.
  - b. to provide Custom Calling Services, Commstar I, Commstar II, or Premiere Communications Systems Services, if the provision of these services can be made from the same central office from which the customer's existing service is provided.
  - c. from a Personalized Telephone Number to a non-specific number, at the customer's request.
13. The Personalized Telephone Number service charge will not apply if a customer requests reassignment of a telephone number they have previously used, subject to availability and the following time limits:

Business - 1 Year
14. The Personalized Telephone Number service charge will not apply to those customers subscribing to number referral service<sup>1</sup>.

(T)  
(D)  
(D)

NOTE 1: See Schedule Cal.P.U.C. No. A5.8.3.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

- 3.1. BUSINESS CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS -BUSINESS SERVICES (Cont'd)
- 3.1.1 GENERAL (Cont'd)
  - E. REGULATIONS (Cont'd)
  
- 15. Nonrecurring charges associated with the Hunting feature will be waived on Access Advantage Plus 3 year Term Pricing Plan. All lines within the hunt group must be part of the Access Advantage Plus. (T)

Continued

NETWORK AND EXCHANGE SERVICES  
A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (CONT'D)

3.1.1 GENERAL (CONT'D)

E. REGULATIONS (CONT'D)

16. A service charge does not apply for a supersedure of a service on the same premises between members of an immediate family as shown in Definitions in Schedule Cal.P.U.C. No. A2.1.1.

(D)  
(L)

17. The customer shall be responsible for installation, change, retermination, rearrangement, activation, move or removal and maintenance of any inside wire and standard jack(s) conforming to Part 68, Subpart F, of the FCC's Rules and Regulations for business exchange services.

18. The installation charge for up to five (5) Individual Line Measured Rate Business Service lines, in connection with the purchase of ISDN service, (or an alternative service, if available<sup>1</sup>) used for data and video applications, shall be waived for Public Schools, Libraries and Community Colleges and Private Schools as defined in Schedule Cal.P.U.C. No. A2., participating in the Education First Program. A Private School, Public School, Library or Community College may request this special waiver from May 19, 1994 through December 31, 1997.

(L)

(L) Material formerly on Sheet 7.1.

NOTE 1: Where ISDN-BRI is unavailable five (5) Individual Line Measured Rate Business lines for use with customer provided, high speed modems in only distance learning applications.

(L)  
|  
(L)

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.1 GENERAL (Cont'd)

E. REGULATIONS (Cont'd)

19. Service or labor charges do not apply in connection with:

a. Changes by business customers from Nevada Bell service to comparable Pacific Bell service in Sandy Valley, California through April 6, 2000.

b. Installment billing for individual business lines until March 19, 2000.

(N)  
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. BUSINESS CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS -  
 BUSINESS SERVICES (Cont'd)

3.1.2 ACCESS LINES (PRIMARY SERVICES) (Cont'd)

A. INDIVIDUAL, TELEPHONE ANSWERING AND FARMER LINE SERVICE

New and additional local service charges, each line

	<u>SERVICE CHARGE</u>	
- Answering line	\$67.21	(R)z
- Individual Service <sup>1</sup>	67.21	
- Farmer Line	67.21	
- Individual line, AIS (Airport Intercommunicating Service)	67.21	(R)
- Toll terminal line	67.21	(R)

B. TRUNK LINE SERVICE

New and additional local service charges, each trunk and extended area

- Basic trunk line service, , business or TAS (Telephone Answering Service)	67.21	(R)
- Assured Trunk line service	80.74	(R)
- Basic toll terminal trunk	67.21	
- Assured Toll Terminal Trunk	80.74	
- Concentrator/Identifier trunk - C.O.	655.44	
- Concentrator/Identifier trunk - C.U.	702.93	(R)

C. TIE LINE SERVICE

New and additional -  
 Each leg of each tie line within the same exchange or same district area

- Between PBX and Centrex systems	473.06	(R)
- Between Centrex systems	473.06	
- Between all Other	473.06	(R)

NOTE 1: See Regulations E.18., preceding.

z Correction of missing rate.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.2 ACCESS LINES (PRIMARY AND EXTENDED SERVICES) (Cont'd)

D. RESERVED

SERVICE  
CHARGE

E. RESERVED

F. RESERVED

(T)

G. FOREIGN EXCHANGE SERVICES

1. Foreign Exchange (FXS) or Foreign District Area Service (FDA of the same exchange only)

a. Contiguous exchange, each line or trunk

- Individual access line	351.94
- Answering line	351.94
- Trunk line service	270.72
- Trunk line service, TAS	270.72
- Centrex primary access line <sup>1</sup>	322.97
- Toll terminal	351.94
- Tie line (FDA of same exchange only)	360.97

NOTE 1: Plus Installation Charge for primary line as set forth in Schedule Cal.P.U.C. No. A.9.1.

Material omitted now on Schedule Cal.P.U.C. No. D8.

Continued

NETWORK AND EXCHANGE SERVICES  
 A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.2 ACCESS LINES (PRIMARY AND EXTENDED SERVICE) (Cont'd)

G. FOREIGN EXCHANGE SERVICES (Cont'd)

1. Foreign Exchange (FXS) or Foreign District Area Service (FDA of the same exchange only) (Cont'd)

	<u>SERVICE</u> <u>CHARGE</u>	
b. Noncontiguous exchange, each line or trunk		
- Individual access line	\$351.94	(R)
- Answering line	351.94	
- Trunk line service	270.72	
- Trunk line service, TAS	270.72	
- Tie line (FDA of same exchange only)	550.95	
- Centrex primary access line <sup>1</sup>	512.95	
2. Foreign Prefix Service (FPS), of the same exchange		
a. Contiguous exchange		
- Each line	351.94	
- Each PBX trunk line	270.72	
b. Noncontiguous exchange		
- Each line or trunk	351.94	
- Each PBX trunk line	270.72	(R)

NOTE 1: Plus Installation Charge for primary line as set forth in Schedule Cal.P.U.C. No. A.9.1.

Continued



NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.2 ACCESS LINES (PRIMARY AND EXTENDED SERVICES) (Cont'd)

H. EXTENSION LINE SERVICE<sup>1</sup>

	<u>SERVICE OR LABOR CHARGE</u>	
1. On premises, or off premises in the same building <sup>2,4</sup>	\$ RR	
2. Off premises, all services, continuous or noncontinuous property, same exchange or district area		
- Exchange services	455.96	(R)
- Centrex - different central office <sup>3</sup>	408.46	
3. Off premises, all services, different exchange or district area, contiguous		
- Exchange services	455.96	(R)
- Centrex	408.46	
4. Off premises, all services, different exchange or district area, noncontiguous		
- Exchange services	455.96	(R)
- Centrex	408.46	

NOTE 1: Refer to Schedule Cal.P.U.C. No. A10.2 for mileage application.

NOTE 2: Labor charge.

NOTE 3: Refer to Schedule Cal.P.U.C. No. A9.1 for off premises extensions served from the same central office.

NOTE 4: See A3.1.1, E.16. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.2 ACCESS LINES (PRIMARY AND EXTENDED SERVICES) (Cont'd)

I. SECRETARIAL LINE SERVICE

	<u>SERVICE</u> <u>CHARGE</u>
1. Single Wire Center	\$118.74 (R)
2. Multiple Wire Center	351.47 (R)

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.2 ACCESS LINES (PRIMARY SERVICE) (Cont'd)

J. RESERVED

K. COPT SERVICE

	<u>SERVICE CHARGE</u>	
- Each COPT access line, with customer provided set	\$105.68	(R)
- Each COPT Coin Line, with customer provided set	118.74	(R)

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.3 SERVICE ENHANCEMENTS FOR ACCESS LINES

A. PREMIUM SERVICES

	<u>SERVICE CHARGE</u>
1. Integrated System Digital Network (ISDN)	
- per line <sup>2</sup>	\$ RR
2. Custom Calling Services (Individual line services only)	
- New or change, per line <sup>1</sup>	5.70 (R)

NOTE 1: Includes one or more features, except when Speed Calling-30 Code capacity is ordered on the same line with other custom calling feature(s), an additional charge of \$4.75 (R) or \$5.70 (R) applies.

NOTE 2: Rates and Charges as set forth in Schedule Cal.P.U.C. No. A5.4.1,D. are applicable.

Continued

NETWORK AND EXCHANGE SERVICES  
A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.3 SERVICE ENHANCEMENTS FOR ACCESS LINES (Cont'd)

A. PREMIUM SERVICES (Cont'd)

3. Remote Call Forwarding (RCF)

SERVICE  
CHARGE

a. First network access line equipped

- one or more paths

\$5.70 (R)

b. Each subsequent network line equipped

- one or more paths

5.70

c. Other change (including number change)

5.70 (R)

4. Reserved

Continued

NETWORK AND EXCHANGE SERVICES  
A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.3 SERVICE ENHANCEMENTS FOR ACCESS LINES (Cont'd)

B. JOINT USER SERVICES AND NIGHT TERMINAL LISTING

	<u>SERVICE CHARGE</u>
1. Joint User Services (All Services)	
- Each additional listing added or altered	\$6.65 (R)
2. Night Terminal Listing	
- Each additional listing added or altered	6.65 (R)

Continued

NETWORK AND EXCHANGE SERVICES  
 A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.3 SERVICE ENHANCEMENTS FOR ACCESS LINES (Cont'd)

C. DIRECTORY SERVICES - ALL SERVICES

	<u>SERVICE CHARGE</u>
1. Each listing added or altered	
Additional Listing	
- All services	\$6.65 (R)
Other Listings (Line of Information, Reference, Cross Reference or combination)	
- All services	6.65 (R)
Non-published Service	
- Each	NO
Out of sequence caption listing	
- Each	6.65 (R)
Directory Assistance Listing Service	
- All services	6.65
2. Change in referral of calls	
- All services	28.50
D. NUMBER SERVICES <sup>1</sup>	
Each Personalized telephone number	
- All services	36.10 (R)

NOTE 1: See Schedule Cal.P.U.C. No. A5.2.5.F.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS  
SERVICE (Cont'd)

3.1.3 SERVICE ENHANCEMENTS FOR ACCESS LINES (Cont'd)

E. QUICK SERVICE AUTOMATIC ORDERING SYSTEM (QUICKSERVICE) AND WEB ORDERING

Established business customers ordering features through the (T)  
Quickservice system will not be charged the nonrecurring charge when  
ordering the services listed below.

SERVICE  
CHARGE

1. Custom Calling Services as follows:

Caller ID  
Call Return  
Call Screen  
Call Forwarding  
Call Waiting  
Priority Ringing  
Repeat Dialing  
Select Call Forwarding  
Speed Calling  
Three-Way Calling  
Call Waiting ID

- New or Change, per Individual Line NO

2. Unblock a blocked Usage Sensitive Custom Calling  
Service Line

- Per Individual Line NO

Material omitted now on Sheet 40.

Continued



NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.4 SPECIAL BILLING - ALL SERVICES

	<u>SERVICE CHARGE</u>
a. Supersedure, each line	
- All services	\$6.65
b. Change in billing name, per account	
- All services	6.65
c. Consolidate, deconsolidate access line or trunk billing, each inward line or trunk	
- All services	6.65
d. Special billing arrangement for access line, each account	
- All services	6.65
e. Reverse positions, between off and on premises with central office work, each line	
- All services	28.50
without central office work, each line	
- All services	6.65
f. Returned check charge	
- Each	6.65
g. Change billing only, sectional billing	
- Each account affected <sup>1</sup>	6.65
h. Installment billing, business access line	
- Per Order	7.00 (R)

NOTE 1: See Sectional Billing Service, Schedule Cal.P.U.C. No. A9.1 for charges to establish sectional billing.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.5 LATE PAYMENT CHARGE - ALL PRODUCTS AND SERVICES

Each account<sup>3</sup>

1.5 percent, calculated monthly, on an unpaid live balance of \$20.00 or more. The unpaid balance shall include all charges appearing on the bill except as stated in A2.1.9.D.

3.1.6 MOVE, CHANGE, REARRANGEMENT OR MODIFICATION OF ACCESS LINE AND OTHER MISCELLANEOUS CHANGES, ALL SERVICES, EACH LINE OR TRUNK

	<u>SERVICE OR LABOR CHARGE</u>
a. Temporary suspension of service by customer request (Full monthly rate billing)	
- All services <sup>4</sup>	\$28.50 (R)
b. Change class, type or grade of service <sup>1</sup>	
- All services	28.50 (R)
c. Restoral charge for temporarily suspended or partially or temporarily discontinued service (Utility initiated)	
- All services	38.00 (R)
d. Change between local and FXS service	
- Each access line or trunk <sup>2</sup>	RR
e. Change between services	
- All services <sup>2</sup>	RR
f. Change from Utility provided semipublic to individual line service	
- Each access line	28.50 (R)
g. Change telephone number by customer request	
- All services	28.50 (R)

NOTE 1: Except as shown in 3.1.1,E., Regulations, preceding.

NOTE 2: New service charge.

NOTE 3: Also see Late Payment Charge, Schedule Cal.P.U.C. No. A2.1.1 and A2.1.9.

NOTE 4: Temporary suspension of service is not applicable to COPT service.

Continued

NETWORK AND EXCHANGE SERVICES  
 A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.6 MOVE, CHANGE, REARRANGEMENT OR MODIFICATION OF ACCESS LINE AND OTHER MISCELLANEOUS CHANGES, ALL SERVICES, EACH LINE OR TRUNK (Cont'd)

	<u>SERVICE OR LABOR CHARGE</u>
h. Change between loop and ground start	
- All services	\$28.50 (R)
i. Central office modification of line, including hunting	
- All services	28.50 (R)
j. Wiring, cable or SNI at the Utility's local loop demarcation point <sup>3</sup>	
- Install, rearrange, change, reterminate, activate line, activate jack(s) <sup>4</sup> , move or remove network terminating wire or cable <sup>2</sup>	RR
- Install, rearrange, change, reterminate, activate, move or remove standard network interface or additional terminations of existing access lines <sup>2</sup>	RR
k. Other change charge	
- Business services <sup>2</sup>	RR
l. Retermiinate or rearrange a working line at and including the Utility's demarcation point on the same or different premises in the same building	
- All services <sup>2</sup>	RR

NOTE 2: Labor

NOTE 3: See A3.1.1, E.16. preceding.

NOTE 4: Jack activation on existing line only.

Continued

NETWORK AND EXCHANGE SERVICES  
 A3. DUAL ELEMENT CHARGES

3.1 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.6 MOVE, CHANGE, REARRANGEMENT OR MODIFICATION OF ACCESS LINE AND OTHER MISCELLANEOUS CHANGES, ALL SERVICES, EACH LINE OR TRUNK (Cont'd)

	<u>SERVICE OR LABOR CHARGE</u>	
n. Change from Business service to COPT service, COPT Coin Line -Each access line	\$71.96	
o. Direct Connection Service, each line Changes to Direct Connection Service - All services	21.37	
Remove from Direct Connection Service - All services	NO	
		(D)   (D)
p. Change location of a customer's service to a different premises within the same building or continuous property when all of the following conditions are met:		(T)
1. No premises work is performed by the Utility,		
2. No central office work is performed by the Utility, and		
3. No facility design work is performed by the Utility.		
- Business Services	23.75	

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.7 IN PLACE CONNECTION CHARGES

	<u>CHARGE</u>
- Each line reconnected at the Utility's local loop demarcation point, all services except semi-public service <sup>1</sup>	\$RR
- Each in place jack associated with the access line excluding standard network interface at the Utility's local loop demarcation point <sup>2</sup>	NO
- Each line reconnected for COPT service <sup>1</sup> , including COPT Coin Line	RR
- Each line reconnected for semipublic service where a telephone set is in place.	66.49 (R)

NOTE 1: New service charge.

NOTE 2: The customer is responsible for in place jacks, wire and associated labor.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (Cont'd)

3.1.8 LABOR CHARGE<sup>1,2,4</sup>

	Labor Charge		
	<u>Schedule 1</u>	<u>Schedule 2</u>	<u>Schedule 3</u>
a. Initial premises work charge			
- First 15 minutes or fraction thereof of billable work at or on the customer premises <sup>3</sup>	\$33.25 (R)	\$38.00 (R)	\$42.75 (R)
b. Additional premises work charge			
- Each additional 15 minutes or fraction thereof of billable work at or on the premises	11.40 (R)	13.30 (R)	15.20 (R)

Schedule 1 is applicable to billable work performed during the Utility's work day and work week as defined by the Utility.

Schedule 2 is applicable to billable work performed at the customer's request outside the Utility's work day and work week except Sundays and Holidays.

Schedule 3 is applicable to billable work performed on Sundays and holidays observed by the Utility.

NOTE 1: Labor charges apply to billable work performed for the customer by the Utility or a Utility representative at the customer's request and not covered by other charges. The labor charge includes work preparation, actual work and cleanup. Billable time begins with customer notification at the customer's work site.

NOTE 2: Charges for equipment and service charges as shown in this and other tariff schedules may be applicable in addition to the labor charge.

NOTE 3: A visit charge in lieu of the initial premises work charge is applicable for exchange and private line services where a premises visit is made and service trouble is in the inside wire, jacks, or customer provided equipment. Refer to Schedule Cal.P.U.C. No. A8.3.1.

NOTE 4: The Utility may perform work on the customer's side of the local loop demarcation point at the customer's request and expense.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (T) (L)  
(T)

3.2.1 GENERAL (T)

A. APPLICABILITY

This schedule contains specific charges for providing, moving, changing and rearranging access lines, and the enhancements thereof, associated with the following flat or measured local, extended, foreign exchange, foreign prefix or foreign district area services for residence exchange services (T)

Access Lines:

- answering line
- Centrex dormitory service
- farmer line
- individual line

B. TERRITORY

Within the exchange areas of all exchanges, as said areas are defined on maps filed as part of the tariff schedules. (L)

(L) Material formerly reflected on Sheet 1.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - residence (T) (L)  
services (Cont'd) |  
3.2.1 GENERAL (Cont'd) (T)

C. DESCRIPTION

Dual Element charges are service and labor charges that apply to new or existing access lines for residence exchange services. The charges (T)  
apply to terminations, reterminations, moves, changes, rearrangements  
and enhancements of such lines.

D. DEFINITIONS<sup>1</sup>

Access line

All of the Utility's central office equipment and outside plant facilities needed to connect the serving central office to the Utility's) local loop demarcation point.

Distribution Facility

Cable and wire and associated supporting structures located in/on) streets or easements extending from the serving central office up to and including the Utility's local loop demarcation point.

Exchange Service

Line termination associated with residence access lines. (T) (L)

(L) Material formerly reflected on Sheet 2.

NOTE 1: Some definitions are filed in Schedule Cal.P.U.C. No. A2.1.1.

Continued



NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

(T) (L)  
|  
(T)

3.2.1 GENERAL (Cont'd)

D. DEFINITIONS<sup>1</sup> (Cont'd)

Labor Charge

A charge based on the amount of time required to perform the work requested by the customer.

Off Premises Extended Line

Extension of an access line to another premises of the same customer or to the premises of a different customer.

Out of Sequence Caption Listing

A listing under a caption heading where the customer requests the listing to be placed out of the Utility's normal sequence.

Quickservice Automatic Ordering System (Quickservice)

Quickservice is an interactive system that provides customers with product descriptions, pricing information and ordering capabilities. Customers are guided through the process by an electronic voice which allows them to transfer to the Business Office at any time.

Service Charge

A one time charge that applies to an access line and services provided by the Utility.

Service Entrance

Entrance location of wire/cable in a building usually at the main building terminal at the MPOE, except as set forth in Schedule Cal.P.U.C. No. A2.

Service Connection Facility

Drop or service wire/cable and the point of connection with the distribution facilities to the standard network interface at the Utility's local loop demarcation point.

NOTE 1: Some definitions are filed in Schedule Cal.P.U.C. No. A2.1.1.

(L)

(L) Material formerly reflected on Sheet 3.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

(T) (L)

3.2.1 GENERAL (Cont'd)

|  
(T)

E. REGULATIONS

1. Dual Element charges are intended to cover operating expenses incident to the establishment or change of telephone service and the connection of the service up to and including the Utility's local loop demarcation point.
2. Dual Element charges are in addition to other charges and rates that may apply in this or other schedules.
3. A "new" dual element service charge applies to provide a "new" primary access line or extended service and the charge includes central office work, where necessary, and the termination of the line in a network interface at the Utility's local loop demarcation point.

At the customer's request, the Utility will terminate the requested service at points specified by the customer at the customer's expense.

4. Retermination

A retermination of a main service from one premises to another in the same or a different building will be considered a disconnection and new connection of that service and "new" dual element charges are applicable. A dual element labor charge applies to a retermination or rearrangement of an in service main access line at the Utility's local loop demarcation point on the same customer premises or to a different premises in the same building, not to exceed the dual element charges for the installation of the same new main access line service. Monthly rate billing continues during the work procedure. If the customer wishes to avoid continuous monthly billing, the option of a disconnection and new connection of the service is available with associated new dual element charges as set forth in E.3. preceding.

Exception: Relocation of a main service to a different premises or address within the same building or continuous property when all of the following conditions are met: no premises work is performed by the Utility, no central office work is performed by the Utility, and no facility design work is performed by the Utility. Refer to A3.2.6 q. following.

(T) (L)

(L)x

5. Reserved

Material formerly reflected on Sheet 4.  
Material formerly reflected on Sheet 4.1.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

- 3.2 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd) (T) (L)
- 3.2.1 GENERAL (Cont'd) (T)
- E. REGULATIONS (Cont'd)
6. Dual Element charges do not apply to Utility initiated orders.
7. In-place connection charges are applicable as shown in 3.2.7 following. (T)
8. Dual Element charges apply to all requests by customers for changes in class, type or grade of service except as specifically exempted by this or other schedules. (T)
9. Change in billing charges do not apply when only the billing name or address is changed.
10. Centrex dormitory service will be billed as residence service.
11. Reserved. (T)  
(D)  
(D)
12. Dual element charges do not apply to a telephone number change:
- a. as provided for in Schedule Cal.P.U.C. No. A2.1.17.
  - b. to provide Custom Calling Services, Commstar I, Commstar II, or Premiere Communications Systems Services, if the provision of these services can be made from the same central office from which the customer's existing service is provided.
  - c. from a Personalized Telephone Number to a non-specific number, at the customer's request.
13. The Personalized Telephone Number service charge will not apply if a customer requests reassignment of a telephone number they have previously used, subject to availability and the following time limits:
- Residence - 90 Days
14. The Personalized Telephone Number service charge will not apply to those customers subscribing to number referral service<sup>1</sup> (L)

(L) Material formerly reflected on Sheet 5.  
NOTE 1: See Schedule Cal.P.U.C. No. A5.8.3.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS -  
RESIDENCE SERVICES (Cont'd)

3.2.1 GENERAL (Cont'd)

E. REGULATIONS (Cont'd)

15. Service or labor charges do not apply in connection with:

- a. Residential Basic Access line service and Optional Custom Calling Features (as specified below) for the period January 2, 2002 to December 31, 2003 to support military personnel directly deployed in Operation Enduring Freedom, Noble Eagle and Operation Iraqi Freedom.

Optional Custom Calling Features:

Call Forwarding	Select Call Forwarding
Call Return	Speed Call 8
Call Screen	Three Way Calling
Caller I-D	Busy Call Forward
Call Waiting	Delay Call Forward
Call Waiting I-D	Anonymous Call Rejection
Priority Ringing	Intercom Plus
Privacy Manager	Remote Access to Call Forwarding
Repeat Dialing	

- b. Residential special billing to consolidate access lines as specified under Schedule Cal.P.U.C. No. A3.2.4,c. and the Residential charge to change grade of service as specified under Schedule Cal.P.U.C. No. A3.2.6,b. for the period of September 10, 2004 to May 7, 2005, for customers who contact the Utility to disconnect service but who decide to keep service due to the benefits of consolidation/deconsolidation of their accounts or a change in the class, type or grade of service. (C)

c. Reserved

d. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS -  
RESIDENCE SERVICES (Cont'd)

3.2.1 GENERAL (Cont'd)

E. REGULATIONS (Cont'd)

16. A service charge does not apply for a supersedure of a service on the same premises between members of an immediate family as shown in Definitions in Schedule Cal.P.U.C. No. A2.1.1.

17. The customer may be responsible for installation, change, retermination, rearrangement, line activation, jack activation, move or removal and maintenance of any inside wire and standard jack(s) conforming to Part 68, Subpart F, of the FCC's Rules and Regulations for residence exchange services.

18. When residential customers who have (1) discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier (CLC) operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers") or (2) established their service with a CLC operating within the Utility's territory and who now wish to establish their service with the Utility ("Win Customer") newly subscribe to Local Exchange Service and also subscribe to one of the following feature packages: uSelect<sup>SM</sup> 3, uSelect<sup>SM</sup> 6, 2-Line uSelect<sup>SM</sup> 3, and 2-Line uSelect<sup>SM</sup> 6, they will qualify for:

a. a waiver of the service charge for the installation of each new Local Exchange Service line, as stated in Schedule Cal.P.U.C. No. A3.2.2,A., for Local Exchange service as described in Schedule Cal.P.U.C. No. A5.2.2,

and

b. a waiver of the service charge to add the selected feature package as stated in Schedule Cal.P.U.C. No. A3.2.3,A.2 and described in Schedule Cal.P.U.C. No. A5.4.10,E.2.C(1)(a).

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

3.2.2 ACCESS LINES (PRIMARY AND EXTENDED SERVICES)

A. INDIVIDUAL, TELEPHONE ANSWERING AND FARMER LINE SERVICE

New and additional local and extended area service charges, each line

	<u>SERVICE CHARGE</u>	
- Answering line	\$67.21	(R)
- Farmer line, flat rate	33.01	
- Residence PBX	67.21	
- Individual flat rate residence service	33.01	
- Individual measured rate residence service	33.01	(R)

B. TRUNK LINE SERVICE

New and additional local and extended area service charges, each trunk

- Basic trunk line service, residence	67.21	(R)
---------------------------------------	-------	-----

C. RESERVED

NOTE 1: See Regulations E.18., preceeding.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2 RESIDENCE CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS

- RESIDENCE SERVICES (Cont'd)

3.2.2 ACCESS LINES (PRIMARY AND EXTENDED SERVICES) (Cont'd)

D. RESERVED

SERVICE  
CHARGE

E. CENTREX DORMITORY SERVICE

- Each primary line

\$ 33.01

F. RESERVED

(T)

G. FOREIGN EXCHANGE SERVICES

1. Foreign Exchange (FXS) or Foreign District  
Area Service (FDA of the same exchange only)

a. Contiguous exchange, each line or trunk

- Individual service

478.28

- Trunk line service

270.72

NOTE 1: Plus Installation Charge for primary line as set forth in Schedule  
Cal.P.U.C. No. A.9.1.

Material omitted now on Schedule Cal.P.U.C. No. D8.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2 RESIDENCE CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS-  
RESIDENCE SERVICES (Cont'd)

3.2.2 ACCESS LINES (PRIMARY AND EXTENDED SERVICES) (Cont'd)

G. FOREIGN EXCHANGE SERVICES - BUSINESS AND RESIDENCE SERVICES (Cont'd)

1. Foreign Exchange (FXS) or Foreign District Area Service (FDA of the  
same exchange only) (Cont'd)

	<u>SERVICE CHARGE</u>	
b. Noncontiguous exchange, each line or trunk		
- Individual line service	\$478.28	(R)
- Trunk line service	270.72	(R)
2. Foreign Prefix Service (FPS), of the same exchange		
a. Contiguous exchange		
- Each line or trunk	478.28	(R)
b. Noncontiguous exchange		
- Each line or trunk	478.28	(R)

NOTE 1: Plus Installation Charge for primary line as set forth in Schedule  
Cal.P.U.C. No. A.9.1.

Continued



NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

3.2.2 ACCESS LINES (PRIMARY AND EXTENDED SERVICES) (Cont'd)

H. EXTENSION LINE SERVICE<sup>1</sup>

	<u>SERVICE OR LABOR CHARGE</u>
1. On premises, or off premises in the same building <sup>2,3</sup>	\$ RR
2. Off premises, all services, continuous or noncontinuous property, same exchange or district area	
- Exchange services	455.96 (R)
3. Off premises, all services, different exchange or district area, contiguous	
- Exchange services	455.96 (R)
4. Off premises, all services, different exchange or district area, noncontiguous	
- Exchange services	455.96 (R)

NOTE 1: Refer to Schedule Cal.P.U.C. No. A10.2 for mileage application.

NOTE 2: Labor charge.

NOTE 3 See A3.2.1, E.16. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

3.2.2 ACCESS LINES (PRIMARY AND EXTENDED SERVICES) (Cont'd)

I. SECRETARIAL LINE SERVICE

	<u>SERVICE CHARGE</u>	
1. Single Wire Center	\$118.74	(R)
2. Multiple Wire Center	351.47	(R)

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE (T)  
SERVICES (Cont'd) |

3.2.2 ACCESS LINES (PRIMARY AND EXTENDED SERVICES) (CONT'D) (T)

J. Reserved

K. Reserved

Material formerly reflected on Sheet 13 (business services).

Continued

NETWORK AND EXCHANGE SERVICES  
A3. DUAL ELEMENT CHARGES

3.2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

3.2.3 SERVICE ENHANCEMENTS FOR ACCESS LINES

A. PREMIUM SERVICES

	<u>SERVICE CHARGE</u>
1. Integrated System Digital Network (ISDN) - per line <sup>2</sup>	\$ RR
2. Custom Calling Services (Individual line services only)  - New or change, per line <sup>1</sup>	  4.75 (R)

NOTE 1: Includes one or more features, except when Speed Calling-30 Code capacity is ordered on the same line with other custom calling feature(s), an additional charge of \$4.75 (R) or \$5.70 (R) applies.

NOTE 2: Rates and Charges as set forth in Schedule Cal.P.U.C. No. A5.4.1,D. are applicable.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

3.2.3 SERVICE ENHANCEMENTS FOR ACCESS LINES (Cont'd)

A. PREMIUM SERVICES (Cont'd)

3. Remote Call Forwarding (RCF)

	<u>SERVICE CHARGE</u>
a. First network access line equipped	
- one or more paths	\$4.75 (R)
b. Each subsequent network line equipped	
- one or more paths	4.75 (R)
c. Other change (including number change)	
- per line	4.75 (R)
4. Reserved	

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

3.2.3 SERVICE ENHANCEMENTS FOR ACCESS LINES (Cont'd)

B. DIRECTORY SERVICES - ALL SERVICES

	<u>SERVICE CHARGE</u>
1. Each listing added or altered, and Additional Listing	
- Each change	\$4.75 (R)
- Other Listings (Line of Information, Reference, Cross Reference or combination)	4.75 (R)
- Non-published Service, Each	NO
- Out of sequence caption listing, Each	6.65 (R)
- Directory Assistance Listing Service	4.75
2. Change in referral of calls	
- Residence Service	19.00
C. NUMBER SERVICES <sup>1</sup>	
- Each Personalized telephone number	9.50 (R)

NOTE 1: See Schedule Cal.P.U.C. No. A5.2.5.F.

Continued

NETWORK AND EXCHANGE SERVICES  
A3. DUAL ELEMENT CHARGES

3.2 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

3.2.3 SERVICE ENHANCEMENTS FOR ACCESS LINES(Cont'd)

D. QUICK SERVICE AUTOMATIC ORDERING SYSTEM (QUICKSERVICE)

Established residence customers ordering features through the Quickservice system will not be charged the nonrecurring charge when ordering the following services: (T)

Established residence customers ordering features via the internet will not be charged the nonrecurring charge when ordering the services listed below. (L)  
|  
(L)

SERVICE  
CHARGE

1. Custom Calling Services as follows:

- Caller I.D.
- Call Return
- Call Screen
- Call Forwarding
- Call Waiting
- Priority Ringing
- Repeat Dialing
- Select Call Forwarding
- Speed Calling
- Three-Way Calling
- Call Waiting ID

- New or Change, per Individual Line NO

2. Unblock a blocked Usage Sensitive Custom Calling Service Line

- Per Individual Line NO

(L) Formerly on Sheet 17.1.

Continued

NETWORK AND EXCHANGE SERVICES  
 A3. DUAL ELEMENT CHARGES

3.2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE  
 SERVICES (Cont'd)

3.2.4 SPECIAL BILLING - ALL SERVICES

	<u>SERVICE CHARGE</u>
a. Supersedure	
- Each line	\$4.75 (R)
b. Change in billing name	
- Per account	4.75
c. Consolidate, deconsolidate access line or trunk billing	
- Each inward line or trunk	4.75
d. Special billing arrangement for access line	
- Each account	4.75
e. Reverse positions, between off and on premises	
- with central office work, each line	19.00
- without central office work, each line	4.75
f. Returned check charge	
- Each	6.65
g. Change billing only, sectional billing	
- Each account affected <sup>1</sup>	6.65 (R)

NOTE 1: See Sectional Billing Service, Schedule Cal.P.U.C. No. A9.1 for  
 charges to establish sectional billing.

Continued



NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

3.2.5 LATE PAYMENT CHARGE - ALL PRODUCTS AND SERVICES

Each account<sup>3</sup>

1.5 percent, calculated monthly, on an unpaid live balance of \$20.00 or more. The unpaid balance shall include all charges appearing on the bill except as stated in A2.1.9.D.

3.2.6 MOVE, CHANGE, REARRANGEMENT OR MODIFICATION OF ACCESS LINE AND OTHER MISCELLANEOUS CHANGES, ALL SERVICES, EACH LINE OR TRUNK

	<u>SERVICE OR LABOR CHARGE</u>
a. Temporary suspension of service by customer request (Full monthly rate billing) - Each service	\$19.00 (R)
b. Change class, type or grade of service <sup>1</sup> - Each service	14.25 (R)
c. Restoral charge for temporarily suspended or partially or temporarily discontinued service (Utility initiated) - Each line	19.00 (R)
d. Change between local and FXS service <sup>2</sup> - Each access line or trunk	RR
e. Change between services - Each line <sup>2</sup>	RR
f. Change from Utility provided semipublic to individual line service - Each access line	28.50 (R)
g. Change telephone number by customer request - Each line	19.00 (R)

NOTE 1: Except as shown in 3.2.1,E., Regulations, preceding.

NOTE 2: New service charge.

NOTE 3: Also see Late Payment Charge, Schedule Cal.P.U.C. No. A2.1.1 and A2.1.9.

Continued

NETWORK AND EXCHANGE SERVICES  
A3. DUAL ELEMENT CHARGES

3.2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

3.2.6 MOVE, CHANGE, REARRANGEMENT OR MODIFICATION OF ACCESS LINE AND OTHER MISCELLANEOUS CHANGES, ALL SERVICES, EACH LINE OR TRUNK (Cont'd)

	<u>SERVICE OR LABOR CHARGE</u>
h. Change between loop and ground start	
- All services	\$19.00 (R)
i. Central office modification of line, including hunting	
- Per each line arrangement	19.00 (R)
j. Wiring, cable or SNI at the Utility's local loop demarcation point <sup>2</sup>	
- Install, rearrange, change, reterminate, move or remove network terminating wire or cable <sup>1</sup>	RR
- Install, rearrange, change, reterminate, activate, move or remove standard network interface or additional terminations of existing access lines <sup>1</sup>	RR
k. Other change charge	
- Each line <sup>1</sup>	RR
l. Retermi-nate or rearrange a working line at and including the Utility's demarcation point on the same or different premises in the same building	
- All services <sup>2</sup>	RR
m. Reserved	

NOTE 1: Labor

NOTE 2: See A3.2.1, E.16. preceding.

Continued

NETWORK AND EXCHANGE SERVICES  
 A3. DUAL ELEMENT CHARGES

3.2 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

3.2.6 MOVE, CHANGE, REARRANGEMENT OR MODIFICATION OF ACCESS LINE AND OTHER MISCELLANEOUS CHANGES, ALL SERVICES, EACH LINE OR TRUNK (Cont'd)

	<u>SERVICE OR LABOR CHARGE</u>	
n. Change from Residence service to COPT service, COPT Coin Line		
-Each access line	\$71.96	
o. Direct Connection Service, each line Changes to Direct Connection Service		
- All services	21.37	
Remove from Direct Connection Service		
- All services	NO	
p. Change location of a customer's service to a different premises within the same building or continuous property when all of the following conditions are met:		
1. No premises work is performed by the Utility,		
2. No central office work is performed by the Utility, and		
3. No facility design work is performed by the Utility.		
- Each service changed	NO	z

z Correction - Error occurred in Advice Letter No. 18597, effective  
 January 6, 1997.

Continued

NETWORK AND EXCHANGE SERVICES  
A3. DUAL ELEMENT CHARGES

3.2 CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (Cont'd)

3.2.7 IN PLACE CONNECTION CHARGES

	<u>SERVICE CHARGE</u>	
- Each line reconnected at the Utility's local loop demarcation point <sup>1</sup>	RR	
- Each in place jack associated with the access line excluding standard network interface at the Utility's local loop demarcation point <sup>2</sup>	NO	(T)

NOTE 1: New service charge.

NOTE 2: The customer is responsible for in place jacks, wire and associated labor.

Continued

NETWORK AND EXCHANGE SERVICES

A3. DUAL ELEMENT CHARGES

3.2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE  
SERVICES (Cont'd)

3.2.8 LABOR CHARGE<sup>1,2,4</sup>

	Labor Charge		
	<u>Schedule 1</u>	<u>Schedule 2</u>	<u>Schedule 3</u>
a. Initial premises work charge			
- First 15 minutes or fraction thereof of billable work at or on the customer premises <sup>3</sup>	\$33.25 (R)	\$38.00 (R)	\$42.75 (R)
b. Additional premises work charge			
- Each additional 15 minutes or fraction thereof of billable work at or on the premises	11.40 (R)	13.30 (R)	15.20 (R)

Schedule 1 is applicable to billable work performed during the Utility's work day and work week as defined by the Utility.

Schedule 2 is applicable to billable work performed at the customer's request outside the Utility's work day and work week except Sundays and Holidays.

Schedule 3 is applicable to billable work performed on Sundays and holidays observed by the Utility.

NOTE 1: Labor charges apply to billable work performed for the customer by the Utility or a Utility representative at the customer's request and not covered by other charges or Inside Wire Per Month Plan (WirePro). The labor charge includes work preparation, actual work and cleanup. Billable time begins with customer notification at the customer's work site.

NOTE 2: Charges for equipment and service charges as shown in this and other tariff schedules may be applicable in addition to the labor charge.

NOTE 3: A visit charge in lieu of the initial premises work charge is applicable for exchange and private line services where a premises visit is made and service trouble is in the inside wire, jacks, or customer provided equipment. Refer to Schedule Cal.P.U.C. No. A8.3.1.

NOTE 4: The Utility may perform work on the customer's side of the local loop demarcation point at the customer's request and expense.

NOTE 5: Charges for deregulated work may apply.

Continued