

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
1386th ²	CS A	190th	CS C	46th	CS F.1	6th	ToC C.1
1434th ³	CS A	131st ²	CS C.1	183rd	CS G	5th	ToC C.2
1442nd ⁴	CS A	136th	CS C.1	229th	CS H	8th	ToC D
1445th	CS A	137th ⁶	CS C.1	202nd ³	CS I	8th	ToC E
1447th ⁶	CS A	113th	CS C.2	206th	CS I	10th	ToC F
1448th ⁷	CS A	58th	CS C.3	208th ⁹	CS I	5th	1
1449th ⁸	CS A	203rd	CS D	209th ¹	CS I	3rd	2
1450th ⁹	CS A	204th ⁴	CS D	160th	CS J	6th	3
1451st ¹	CS A	205th ⁷	CS D	161st ⁸	CS J	3rd	3.1
69th	CS A.1	66th	CS D.1	6th	ToC A	4th	4
10th	CS A.2	3rd	CS D.2	13th	ToC B	8th	5
127th	CS B	176th	CS E	1st	ToC B.1	4th	6
72nd	CS B.1	140th	CS F	12th	ToC C	1st	6.1
73rd ⁶	CS B.1						

- NOTE 1: Issued
- NOTE 2: Pending CPUC Approval of Advice Letter No. 24901.
- NOTE 3: Pending CPUC Approval of Advice Letter No. 26445.
- NOTE 4: Pending CPUC Approval of Advice Letter No. 26689.
- NOTE 5: Advice Letter No. 26937 withdrawn July 7, 2005.
- NOTE 6: Pending CPUC Approval of Advice Letter No. 27043.
- NOTE 7: Pending CPUC Approval of Advice Letter No. 27044.
- NOTE 8: Pending CPUC Approval of Advice Letter No. 27046.
- NOTE 9: Pending CPUC Approval of Memorandum Notice No. 164.

(N)
 CC: 5170

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<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
5th	7	4th	27	1st	29.22	Original	29.46
3rd	8	6th	28	Original	29.23	Original	29.47
4th	9	6th	29	Original	29.24	Original	29.48
4th	10	1st	29.1	Original	29.25	Original	29.49
9th	11	2nd ²	29.2	Original	29.26	Original	29.50
5th	12	Original	29.3	Original	29.27	Original	29.51
6th	13	Original	29.4	Original	29.28	Original	29.52
1st	13.1	Original	29.5	Original	29.29	Original	29.53
5th	14	2nd ¹	29.6	2nd ¹	29.30	Original	29.54
3rd	15	2nd ¹	29.7	Original	29.31	Original	29.55
5th	16	1st	29.8	2nd ¹	29.32	Original	29.56
4th	17	Original	29.9	Original	29.33	2nd	29.57
1st	17.1	Original	29.10	Original	29.34	3rd ¹	29.58
5th	18	Original	29.11	Original	29.35	Original	29.59
3rd	19	Original	29.12	Original	29.36	Original	29.60
5th	20	Original	29.13	Original	29.37	Original	29.61
1st	20.1	2nd ¹	29.14	2nd ¹	29.38	Original	29.62
9th	21	2nd ¹	29.15	Original	29.39	Original	29.63
6th	22	Original	29.16	Original	29.40	3rd	30
5th	23	Original	29.17	Original	29.41	4th	31
4th	24	Original	29.18	Original	29.42	4th	32
4th	25	2nd ¹	29.19	Original	29.43	1st	32.1
5th	26	Original	29.20	2nd ¹	29.44	5th	33
1st	26.1	2nd ¹	29.21	Original	29.45	4th	34

NOTE 1: Issued

NOTE 2: Advice Letter No. 22557 withdrawn January 9, 2002.

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5th ¹	35	11th ¹	59	7th ²	81.1	8th ¹	104
5th ¹	36	8th ¹	60	9th ¹	82	14th	105
3rd	36.1	10th ¹	61	9th ¹	83	7th ¹	106
7th ¹	37	10th ¹	62	11th ¹	84	6th	107
6th ¹	38	8th ¹	63	10th ¹	85	3rd ¹	108
6th ¹	39	8th	64	8th ¹	86	5th ¹	109
4th	40	10th	65	8th ¹	87	4th	110
5th	41	5th	66	8th ¹	88	5th	111
3rd	42	10th ¹	67	12th ¹	89	8th ¹	112
5th ¹	43	13th ¹	68	9th ¹	90	7th ¹	113
4th	44	8th ¹	69	10th ¹	91	3rd ¹	113.1
3rd	45	7th ¹	70	10th ¹	92	4th	114
6th ¹	46	6th ¹	71	10th ¹	93	7th	115
9th ¹	47	9th ¹	72	7th ¹	94	7th	116
3rd ¹	48	3rd ¹	72.1	5th ¹	95	7th	117
3rd ¹	49	11th ¹	73	9th ¹	96	7th	118
3rd ¹	50	6th ²	74	9th ²	97	7th	119
4th ¹	51	11th ¹	75	2nd ¹	97.1	8th	120
6th ¹	52	11th ²	76	9th ¹	98	6th	121
11th ¹	53	15th ²	77	6th ¹	99	8th	122
6th ¹	54	11th ²	78	8th ¹	100	8th ¹	123
12th ¹	55	11th	79	7th ¹	101	7th	124
9th ¹	56	13th ²	80	10th ¹	102	10th ¹	125
7th ¹	57	8th ²	81	11th ¹	103	10th ¹	126
6th ¹	58						

NOTE 1: Issued

NOTE 2: Tariff sheet withdrawn from Advice Letter No. 21436.

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LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
7th	127	8th	145	3rd	167	4th	188
8th	128	7th	146	3rd	168	2nd	189
6th	129	7th	147	2nd	169	4th	190
4th	130	8th	148	2nd	170	4th	191
9th	131	14th	149	2nd	171	3rd	192
7th	132	11th	150	4th	172	5th	193
12th	133	8th	151	2nd	173	1st	194
6th ²	134	5th	152	2nd	174	6th	195
5th ²	135	5th	153	2nd	175	7th	195.1
8th	136	5th	154	4th	176	7th	196
6th ²	137	3rd	155	5th	177	7th	197
5th ²	138	5th	156	2nd	177.1	4th ¹	197.1
6th	138.1	3rd	157	4th	178	1st	197.2
5th	138.2	8th	158	5th	179	8th	198
7th	139	7th	159	5th	180	15th	199
8th	140	2nd	160	3rd	181	7th	199.1
8th	141	7th	161	3rd	182	34th	200
7th	142	2nd	161.1	4th	183	27th	200.1
9th	143	5th	162	5th	184	34th	201
5th	143.1	3rd	163	3rd	185	29th	202
2nd	143.2	5th	164	3rd	186	35th	203
12th	144	4th	165	3rd	187	11th	203.1
		3rd	166				

NOTE 1: Issued

NOTE 2: Tariff sheet withdrawn from Advice Letter No. 21436.

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<u>37th</u>	<u>204</u>	<u>7th²</u>	<u>215</u>	<u>3rd</u>	<u>233</u>	<u>3rd</u>	<u>256</u>
<u>32nd</u>	<u>204.1</u>	<u>5th²</u>	<u>215.1</u>	<u>9th</u>	<u>234</u>	<u>4th</u>	<u>257</u>
<u>40th</u>	<u>205</u>	<u>7th²</u>	<u>216</u>	<u>6th</u>	<u>235</u>	<u>4th</u>	<u>258</u>
<u>22nd</u>	<u>205.1</u>	<u>5th</u>	<u>216.1</u>	<u>3rd</u>	<u>236</u>	<u>6th</u>	<u>259</u>
<u>47th</u>	<u>206</u>	<u>6th²</u>	<u>217</u>	<u>2nd</u>	<u>237</u>	<u>3rd</u>	<u>260</u>
<u>23rd</u>	<u>206.1</u>	<u>6th</u>	<u>217.1</u>	<u>2nd</u>	<u>238</u>	<u>3rd</u>	<u>261</u>
<u>10th</u>	<u>206.2</u>	<u>8th</u>	<u>218</u>	<u>2nd</u>	<u>239</u>	<u>3rd</u>	<u>262</u>
<u>26th</u>	<u>207</u>	<u>9th²</u>	<u>219</u>	<u>2nd</u>	<u>240</u>	<u>6th</u>	<u>263</u>
<u>9th</u>	<u>207.1</u>	<u>7th</u>	<u>219.1</u>	<u>3rd</u>	<u>241</u>	<u>5th</u>	<u>264</u>
<u>40th</u>	<u>208</u>	<u>9th²</u>	<u>220</u>	<u>4th</u>	<u>242</u>	<u>4th</u>	<u>265</u>
<u>26th</u>	<u>208.1</u>	<u>8th</u>	<u>221</u>	<u>3rd</u>	<u>243</u>	<u>4th</u>	<u>266</u>
<u>12th</u>	<u>208.2</u>	<u>6th</u>	<u>221.1</u>	<u>1st</u>	<u>243.1</u>	<u>4th</u>	<u>267</u>
<u>5th</u>	<u>209</u>	<u>8th</u>	<u>222</u>	<u>6th</u>	<u>244</u>	<u>3rd</u>	<u>268</u>
<u>15th</u>	<u>210</u>	<u>8th</u>	<u>223</u>	<u>5th</u>	<u>245</u>	<u>2nd</u>	<u>269</u>
<u>11th¹</u>	<u>210.1</u>	<u>7th²</u>	<u>224</u>	<u>6th</u>	<u>246</u>	<u>4th</u>	<u>269.1</u>
<u>1st</u>	<u>210.2</u>	<u>6th²</u>	<u>225</u>	<u>5th</u>	<u>247</u>	<u>1st</u>	<u>269.2</u>
<u>Original</u>	<u>210.3</u>	<u>7th</u>	<u>226</u>	<u>3rd</u>	<u>248</u>	<u>2nd</u>	<u>269.3</u>
<u>1st</u>	<u>210.4</u>	<u>10th</u>	<u>227</u>	<u>3rd</u>	<u>249</u>	<u>3rd</u>	<u>269.4</u>
<u>6th</u>	<u>211</u>	<u>7th²</u>	<u>228</u>	<u>5th</u>	<u>250</u>	<u>3rd</u>	<u>269.5</u>
<u>5th</u>	<u>212</u>	<u>7th²</u>	<u>229</u>	<u>3rd</u>	<u>251</u>	<u>5th</u>	<u>270</u>
<u>1st</u>	<u>212.1</u>	<u>6th²</u>	<u>229.1</u>	<u>8th</u>	<u>252</u>	<u>4th</u>	<u>270.1</u>
<u>5th²</u>	<u>213</u>	<u>7th</u>	<u>230</u>	<u>6th</u>	<u>253</u>	<u>4th</u>	<u>270.2</u>
<u>4th</u>	<u>214</u>	<u>7th</u>	<u>231</u>	<u>7th</u>	<u>254</u>	<u>4th</u>	<u>271</u>
<u>3rd²</u>	<u>214.1</u>	<u>6th²</u>	<u>232</u>	<u>6th</u>	<u>255</u>	<u>3rd</u>	<u>272</u>
<u>1st</u>	<u>214.2</u>						

NOTE 1: Issued

NOTE 2: Advice Letter No. 22557 withdrawn January 9, 2002.

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4th	273	12th ¹	285	19th	299	14th	314
1st	273.1	1st ¹	285.1	14th	299.1	14th	315
6th	274	14th ¹	286	19th	300	12th	316
1st	274.1	18th ¹	287	18th	301	12th	317
4th	275	26th	288	14th	302	14th	318
8th	276	16th ¹	288.1	20th	303	15th	319
6th	277	21st ¹	288.2	21st	304	14th	320
6th	278	29th	289	22nd	305	16th	321
5th	279	22nd ¹	290	23rd	306	4th	322
4th	280	17th	291	10th	307	6th	323
4th	281	14th	291.1	7th	308	13th	324
4th	282	21st	292	5th	309	21st	325
4th	283	19th	293	7th	310	24th	326
17th	283.1	16th	293.1	4th	311	20th	327
7th	283.1.1	17th	294	5th	312	21st	328
2nd	283.2	22nd	295	1st	312.1	16th	329
3rd	283.3	22nd	296	1st	312.2	12th	330
3rd	283.4	20th	297	2nd	312.3	20th	331
10th ¹	284	16th	298	10th	313		

NOTE 1: Issued

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NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

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16th	332	8th	348	6th	357.2	42nd	361
12th	333	17th ³	349	8th	357.3	17th	361.1
16th	334	2nd	349.1	6th	357.4	15th	361.2
14th	335	26th	350	5th	357.5	13th	361.3
15th	336	5th	350.1	6th	357.6	43rd	362
18th	337	2nd	350.2	6th	357.7	8th	362.1
18th	338	1st#	350.3	5th	357.8	28th	363
8th	339	2nd#	350.4	4th	357.9	24th	363.1
13th	340	2nd#	350.5	5th	357.10	6th	363.2
18th	341	1st#	350.6	6th	357.11	39th	364
17th	342	2nd	350.7	7th	357.12	23rd	364.1
18th	343	1st#	350.8	5th	357.13	1st	365
3rd	344	2nd	350.9	6th	357.14	7th	366
2nd	344.1	3rd	351	6th	357.15	8th	366.1
1st	344.2	5th	352	5th	357.16	19th	367
2nd	344.3	9th	353	5th	357.17	15th	367.1
2nd	344.4	Original	353.1	6th	357.18	22nd	368
11th	345	4th	354	37th	358	19th	369
Original	345.1	2nd	355	22nd	358.1	23rd	370
22nd ¹	346	8th	356	6th	358.2	15th	371
7th	346.1	9th ⁴	357	37th	359	11th	371.1
1st ²	346.2	13th ⁴	357.1	37th	360	20th	372
6th ⁵	347	Original	357.1.1	5th	360.1	7th	373
						22nd	374

Withdrawn sheets

NOTE 1: Issued

NOTE 2: Advice Letter No. 22557 withdrawn January 9, 2002.

NOTE 3: Advice Letter No. 24279 rejected November 19, 2004.

NOTE 4: Advice Letter No. 24307 withdrawn November 20, 2003.

NOTE 5: Pending CPUC Approval of Advice Letter No. 24901.

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17th	375	1st	392.2	8th ¹	396	6th	399.1
17th	376	2nd	392.3	4th ¹	396.1	3rd	399.2
13th	377	1st	392.3.1	Original	396.1.1	3rd	399.3
18th	378	1st	392.3.2	9th	397	10th	400
11th	379	2nd	392.4	6th ¹	397.1	15th	401
13th	379.1	1st	392.5	7th ¹	397.2	7th	401.1
10th	380	9th	392.6	4th	397.2.1	18th	402
17th	381	1st	392.7	3rd	397.3	1st	402.1
18th	382	1st	392.8	5th ¹	397.3.1	1st	402.2
21st	383	1st	392.9	4th	397.3.2	3rd	402.3
5th	384	1st	392.10	2nd	397.3.3	1st	402.4
3rd	385	1st	392.11	7th ¹	397.4	4th#	403
2nd	386	2nd	392.11.1	9th ¹	397.5	5th#	404
6th	387	2nd	392.11.2	4th	397.6	5th#	405
7th	387.1	1st ²	392.11.3	2nd	397.6.1	5th#	406
Original	387.1.1	Original ²	392.11.4	2nd	397.6.2	4th#	407
4th	387.2	19th	392.12	2nd	397.6.3	5th#	408
7th	388	20th	392.12.1	5th	397.7	4th#	409
7th	389	12th ¹	393	3rd	397.7.1	4th	409.1
3rd	390	9th ¹	393.1	3rd	397.8	1st	409.2
1st	390.1	11th	394	2nd	397.9	19th	410
2nd	391	3rd	394.1	6th	397.10	12th	410.1
1st	392	1st	394.2	14th	398	5th	410.2
2nd	392.1	13th ¹	395	11th	399	3rd	410.3

Withdrawn sheets

NOTE 1: Issued

NOTE 2: Pending CPUC Approval of Advice Letter No. 25734.

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4th	410.4	6th	436	1st	442.21.1	Original	442.46
15th	411	1st	436.1	1st	442.22	8th	442.47
13th	412	3rd	436.2	1st	442.22.1	14th ¹	442.48
5th	412.1	5th	437	2nd ²	442.23	9th	442.49
13th	413	6th	438	5th ²	442.24	14th	442.50
11th	414	2nd	438.1	6th	442.25	7th	442.50.1
9th	415	4th	439	3rd ²	442.26	1st	442.50.2
6th	416	4th	440	1st ²	442.27	17th	442.51
5th	416.1	5th	441	8th ²	442.28	3rd	442.52
5th	417	2nd#	442	4th ²	442.29	2nd	442.52.1
3rd	418	6th	442.1	2nd	442.29.1	1st	442.52.2
3rd	419	7th	442.2	5th	442.30	1st	442.52.3
8th	420	4th	442.3	7th	442.31	5th	442.53
5th#	421	7th	442.4	2nd	442.32	1st	442.54
2nd#	422	6th	442.5	2nd	442.33	Original	442.55
5th#	423	4th	442.6	1st	442.34	Original	442.56
5th#	424	2nd	442.7	3rd	442.35	Original	442.57
5th#	425	2nd	442.8	1st ²	442.36	5th	442.58
5th#	426	2nd	442.9	1st ²	442.37	Original	442.58.1
9th	427	2nd	442.10	Original	442.38	1st	442.59
4th	428	2nd	442.11	3rd	442.39	Original	442.60
2nd	428.1	Reserved	442.12	Original	442.39.1	Original	442.61
Original	428.2		thru	Original	442.39.2	3rd	442.62
3rd	429		442.15	1st	442.40	Original	442.63
3rd	430	Original	442.16	1st	442.41	Original	442.64
4th	431	1st	442.17	1st	442.42	Original	442.65
4th	432	1st	442.18	6th	442.43	4th	442.66
5th	433	1st	442.19	5th	442.44	3rd	442.67
5th	434	6th	442.20	Original	442.44.1	1st	442.68
4th	435	4th	442.21	3rd	442.45	2nd	442.69

Withdrawn sheets

NOTE 1: Issued

NOTE 2: Advice Letter No. 18407 withdrawn February 13, 1998.

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NETWORK AND EXCHANGE SERVICES

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2nd	442.70	13th	459	5th	476.5.2	12th	479.1
1st	442.71	10th	460	4th	476.5.3	27th	480
2nd	442.72	8th	461	3rd	476.5.3.1	20th	481
5th	442.73	13th	462	3rd	476.5.4	16th	482
6th	442.73.1	11th	463	6th	476.5.5	15th	482.1
3rd	442.74	12th	464	1st	476.5.6	19th	483
5th	442.74.1	12th	465	19th	476.6	25th	484
3rd	442.74.2	13th	466	8th ³	476.6.1	24th	485
3rd	442.74.3	7th	466.1	7th ³	476.6.2	24th	486
1st	442.75	13th	467	33rd ³	476.7	22nd	487
2nd	442.76	10th	468	23rd ³	476.8	12th	487.1
9th	443	8th	469	24th ³	476.9	13th	488
8th	444	11th	470	31st ³	476.10	21st	489
7th	445	14th	471	25th ³	476.11	22nd	490
4th	446	13th	472	26th ³	476.12	14th	490.1
7th	447	18th	473	31st ³	476.13	6th	491
7th	448	4th	474	31st ³	476.14	5th	492
3rd	449	5th	475	25th ³	476.15	2nd	492.1
5th	450	8th	476	19th ³	476.16	2nd	492.2
3rd	451	10th	476.1	33rd ³	476.17	2nd	492.3
11th	452	13th	476.2	21st ³	476.18	3rd	492.4
6th	453	5th	476.2.1	25th ³	476.19	3rd	493
4th	453.1	Original	476.2.2	22nd ³	476.20	1st	494
16th	454	9th	476.3	27th ³	476.21	1st	494.1
16th	455	8th	476.4	27th ³	476.22	7th	495
13th	455.1	7th	476.4.1	30th ³	476.23	1st	495.1
1st ¹	455.2	6th	476.4.2	5th	476.24	2nd	496
13th	456	Original	476.4.3	1st	477	1st	497
11th	457	9th	476.5	5th	478	1st	498
12th	458	3rd	476.5.1	11th	479	1st	499

NOTE 1: Issued

NOTE 2: Advice Letter No. 21264 withdrawn May 7, 2001.

NOTE 3: Pending CPUC Approval of Advice Letter No. 26689.

(T)

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
1st	500	5th	522	9th	533	4th	562
2nd	501	1st	522.1	4th	534	4th	563
2nd	502	3rd	523	6th	535	4th	564
1st	503	Original	523.1	6th	536	4th	565
1st	504	Original	523.2	5th	537	3rd	566
1st	505	4th	523.3	4th	538	4th	567
5th	506	7th	523.4	4th	539	4th	568
4th	507	5th	523.5	4th	540	4th	569
5th	508	5th	523.6	4th	541	4th	570
7th	509	3rd	523.7	4th	542	4th	571
7th	510	3rd	523.8	4th	543	4th	572
6th	511	1st	523.9	4th	544	5th	573
4th	512	4th ¹	524	4th	545	6th	574
4th	513	1st	525	4th	546	9th	575
Original ²	513.1	2nd	525.1	4th	547	6th	576
4th	514	Original	525.1.1	4th	548	6th	577
7th	515	2nd	525.2	4th	549	7th	578
6th	515.1	1st	525.2.1	4th	550	4th	578.1
6th	516	4th	525.3	4th	551	2nd	578.2
6th	517	3rd	525.4	4th	552	6th	579
4th	517.1	2nd	525.5	4th	553	7th	580
5th	517.2	3rd	526	4th	554	3rd	580.1
2nd	517.3	1st	527	4th	555	6th	581
2nd	517.4	3rd	528	4th	556	7th	582
2nd	518	Original	528.1	4th	557	3rd	582.1
2nd	519	2nd	529	3rd	558	6th	583
2nd	520	2nd	530	4th	559	5th	583.1
3rd	521	1st	531	4th	560	3rd	583.2
1st	521.1	2nd	532	4th	561	6th	584

NOTE 1: Issued

NOTE 2: Advice Letter No. 17149 withdrawn January 12, 1995.

(D)

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>
5th	584.1	4th	599	1st	599.18	1st	599.35
3rd	584.2	3rd	599.1	1st	599.19	1st	599.36
6th	585	2nd	599.2	1st	599.20	1st	599.37
5th	585.1	2nd	599.3	1st	599.21	2nd	600
2nd	585.2	1st	599.4	1st	599.22	3rd	601
4th	586	1st	599.5	1st	599.23	3rd	602
4th	587	1st	599.6	1st	599.24	3rd	603
4th	588	1st	599.7	1st	599.25	3rd	604
4th	589	1st	599.8	1st	599.26	3rd	605
4th	590	1st	599.9	1st	599.27	3rd	606
4th	591	1st	599.10	1st	599.28	3rd	607
4th	592	1st	599.11	1st	599.29	3rd	608
4th	593	1st	599.12	1st	599.30	1st	609
4th	594	1st	599.13	1st	599.31	1st	610
4th	595	1st	599.14	1st	599.32	3rd ¹	611 ²
4th	596	1st	599.15	1st	599.33	1st	612 ²
4th	597	1st	599.16	1st	599.34	3rd	613 ²
4th	598	1st	599.17				

NOTE 1: Issued

NOTE 2: These sheets (exchange area maps) are not contained within copies of the tariff, but are available for public inspection as specified in 5.10.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>
3rd	614 ²	3rd	650 ²	5th	685 ²	1st	722 ²
2nd	615 ²	2nd	651 ²	3rd ¹	686 ²	2nd	723 ²
2nd	616 ²	2nd	652 ²	3rd	687 ²	1st	724 ²
2nd	617 ²	1st	653 ²	4th	688 ²	3rd	724.1 ²
2nd	618 ²	2nd	654 ²	3rd	689 ²	Reserved	725
2nd	619 ²	3rd	655 ²	6th	690 ²	5th	726 ²
2nd	620 ²	1st	656 ²	3rd	691 ²	1st	727 ²
4th	621 ²	2nd	657 ²	6th	692 ²	8th	728 ²
3rd	622 ²	2nd	658 ²	2nd	693 ²	2nd	729 ²
2nd	623 ²	3rd ¹	659 ²	1st	694 ²	2nd	730 ²
1st	624 ²	1st	660 ²	4th	695 ²	3rd	731 ²
Original	624.1 ²	Original	660.1 ²	2nd	696 ²	4th	732 ²
3rd	625 ²	2nd	661 ²	7th	697 ²	4th ³	733 ²
2nd	626 ²	3rd	662 ²	1st	698 ²	5th	734 ²
3rd	627 ²	2nd	663 ²	2nd	699 ²	2nd	735 ²
4th	628 ²	1st	664 ²	1st	700 ²	2nd	736 ²
5th	629 ²	1st	665 ²	1st	701 ²	2nd	737 ²
3rd	630 ²	1st	666 ²	7th	702 ²	6th	738 ²
1st	631 ²	1st	667 ²	4th	703 ²	6th	739 ²
3rd	632 ²	5th	668 ²	2nd	704 ²	2nd	740 ²
3rd	633 ²	9th	669 ²	2nd	705 ²	1st	741 ²
3rd	634 ²	3rd	670 ²	3rd	706 ²	2nd	742 ²
2nd	635 ²	3rd	671 ²	1st	707 ²	4th	743 ²
2nd	636 ²	1st	672 ²	1st	708 ²	2nd	744 ²
1st	637 ²	1st	673 ²	1st	709 ²	9th	745 ²
3rd	638 ²	1st	674 ²	2nd	710 ²	5th	746 ²
3rd	639 ²	1st	675 ²	1st	711 ²	2nd	747 ²
1st	640 ²	3rd	676 ²	5th	711.1 ²	2nd	748 ²
1st	641 ²	3rd	677 ²	1st	712 ²	Original	748.1 ²
2nd	642 ²	2nd	678 ²	2nd	713 ²	1st	749 ²
2nd	643 ²	Original	678.1 ²	3rd	714 ²	2nd	750 ²
2nd	644 ²	2nd	679 ²	1st	715 ²	1st	751 ²
2nd	645 ²	2nd	680 ²	2nd	716 ²	1st	752 ²
1st	646 ²	2nd	681 ²	3rd	717 ²	2nd	753 ²
3rd	646.1 ²	3rd	681.1 ²	1st	718 ²	3rd	754 ²
2nd	647 ²	2nd	682 ²	5th	719 ²	3rd	755 ²
2nd	648 ²	3rd	683 ²	3rd	720 ²	4th	756 ²
1st	649 ²	8th	684 ²	1st	721 ²	2nd	757 ²

NOTE 1: Issued

NOTE 2: These sheets (exchange area maps) are not contained within copies of the tariff, but are available for public inspection as specified in 5.10.

NOTE 3: Pending CPUC Approval of Advice Letter No. 26376.

(N)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
3rd	758 ²	2nd	776 ²	1st	795 ²	1st	813 ²
2nd	759 ²	2nd	777 ²	2nd	796 ²	3rd	814 ²
2nd	760 ²	3rd	778 ²	1st	797 ²	4th	815 ²
6th	761 ²	2nd	779 ²	1st	798 ²	3rd	816 ²
2nd	762 ²	1st	780 ²	5th	799 ²	2nd	817 ²
3rd	763 ²	1st	781 ²	1st	800 ²	2nd	818 ²
2nd	764 ²	1st	782 ²	2nd	801 ²	3rd	819 ²
1st	765 ²	4th	783 ²	1st	802 ²	1st	820 ²
5th ¹	766 ²	2nd	784 ²	3rd	803 ²	3rd	821 ²
3rd	767 ²	1st	785 ²	3rd	804 ²	4th	822 ²
2nd	768 ²	8th	786 ²	3rd ¹	805 ²	3rd	823 ²
3rd	769 ²	1st	787 ²	1st	806 ²	1st	824 ²
2nd	770 ²	2nd	788 ²	5th	807 ²	2nd	825 ²
1st	771 ²	3rd	789 ²	1st	808 ²	4th	826 ²
1st	771.1 ²	5th	790 ²	6th	809 ²	2nd	827 ²
4th	772 ²	2nd	791 ²	1st	810 ²	1st	828 ²
3rd	773 ²	5th	792 ²	3rd	811 ²	2nd	829 ²
1st	774 ²	2nd	793 ²	3rd	812 ²	1st	830 ²
1st	775 ²	2nd	794 ²				

NOTE 1: Issued

NOTE 2: These sheets (exchange area maps) are not contained within copies of the tariff, but are available for public inspection as specified in 5.10.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
1st	831 ²	1st	849 ²	Original	867 ²	1st	886 ²
1st	832 ²	1st	850 ²	7th	868 ²	5th	887 ²
Original	832.1 ²	3rd ¹	851 ²	6th	869 ²	1st	888 ²
2nd	833 ²	2nd	852 ²	3rd	870 ²	Original	889 ²
1st	834 ²	2nd	853 ²	Original	870.1 ²	3rd	890 ²
4th	835 ²	6th	854 ²	3rd	871 ²	2nd	891 ²
2nd	836 ²	4th	855 ²	5th	872 ²	1st	892 ²
2nd	837 ²	2nd	856 ²	Original	873 ²	1st	893 ²
1st	838 ²	6th	857 ²	2nd	874 ²	1st	894 ²
3rd	839 ²	1st	858 ²	1st	875 ²	Original	895 ²
1st	840 ²	1st	859 ²	3rd	876 ²	3rd	896 ²
2nd	841 ²	2nd	860 ²	Original	877 ²	3rd	897 ²
1st	842 ²	3rd	861 ²	Original	878 ²	2nd	897.1 ²
4th	843 ²	1st	862 ²	5th	879 ²	Original	898 ²
1st	844 ²	2nd	862.1 ²	1st	880 ²	3rd	899 ²
2nd	845 ²	2nd	863 ²	1st	881 ²	3rd	900#
1st	846 ²	1st	864 ²	Original	882 ²	1st	901#
1st	847 ²	1st	865 ²	2nd	883 ²	Original	901.1 ²
1st	848 ²	1st	866 ²	1st	884 ²	Original	901.2 ²
		Original	866.1 ²	3rd	885 ²	Original	901.3 ²

Withdrawn sheets

NOTE 1: Issued

NOTE 2: These sheets (exchange area maps) are not contained within copies of the tariff, but are available for public inspection as specified in 5.10.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
1st	902 ²	5th	937 ²	2nd	973 ²	2nd	1006 ²
2nd ¹	903 ²	1st	938 ²	Original	974 ²	Original	1007 ²
1st	904 ²	1st	939 ²	Original	975 ²	Original	1008 ²
3rd	905 ²	Original	940 ²	4th	976 ²	2nd	1009 ²
2nd	906 ²	1st	941 ²	2nd	977 ²	1st	1010 ²
1st	907 ²	1st	942 ²	2nd	978 ²	3rd	1011 ²
1st	908 ²	Original	943 ²	3rd	979 ²	Original	1012 ²
1st	909 ²	3rd	944 ²	1st	980 ²	1st	1013 ²
1st	910 ²	Original	945 ²	1st	981 ²	2nd	1014 ²
1st	911 ²	2nd	946 ²	1st	982 ²	Original	1015 ²
5th	912 ²	1st	947 ²	5th	983 ²	4th	1016 ²
1st	913 ²	1st	948 ²	2nd	984 ²	Original	1017 ²
2nd	914 ²	1st	949 ²	1st	985 ²	2nd	1018 ²
5th	915 ²	1st	950 ²	1st	986 ²	2nd	1019 ²
4th	916 ²	3rd	951 ²	2nd	987 ²	3rd	1020 ²
7th	917 ²	1st	952 ²	1st	988 ²	Original	1020.1 ²
3rd	918 ²	3rd	953 ²	2nd	989 ²	Original	1021 ²
4th	919 ²	4th	954 ²	2nd	990 ²	Original	1022 ²
2nd	920 ²	1st	955 ²	Original	991 ²	Original	1023 ²
6th	921 ²	Original	956 ²	1st	992 ²	6th	1024 ²
2nd	922 ²	3rd	957 ²	Original	993 ²	Original	1025 ²
Original	923 ²	1st	958 ²	Original	994 ²	2nd	1026 ²
2nd	924 ²	5th	959 ²	1st	995 ²	7th	1027 ²
2nd	925 ²	2nd	960 ²	1st	996 ²	1st	1028 ²
3rd	926 ²	1st	961 ²	1st	997 ²	3rd ³	1029 ²
Original	927 ²	3rd	962 ²	1st	997.1 ²	3rd	1030 ²
1st	928 ²	Original	964 ²	Original	998 ²	5th	1031 ²
4th	929 ²	Original	965 ²	Original	999 ²	2nd	1032 ²
1st	930 ²	Original	966 ²	Original	1000 ²	2nd	1033 ²
1st	931 ²	1st	967 ²	Original	1001 ²	1st	1034 ²
7th	932 ²	Original	968 ²	Original	1002 ²	1st	1035 ²
1st	933 ²	Original	969 ²	1st	1003 ²	2nd	1036 ²
1st	934 ²	Original	970 ²	5th	1004 ²	Original	1037 ²
10th ¹	935 ²	Original	971 ²	2nd	1005 ²	4th	1038 ²
5th	936 ²	2nd	972 ²			1st	1039 ²

NOTE 1: Issued

NOTE 2: These sheets (exchange area maps) are not contained within copies of the tariff, but are available for public inspection as specified in 5.10.

NOTE 3: Tariff sheet withdrawn from Advice Letter No. 19883 on February 8, 1999.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>
1st ¹	1040 ²	1st	1055.2	2nd	1068	14th	1074.2.3
Original	1040.1 ²	1st	1055.3	2nd	1069	11th	1074.2.4
Original	1041 ²	1st	1055.4	2nd	1070	17th	1074.2.5
3rd ¹	1042 ²	1st	1055.5	2nd	1071	13th	1074.2.6
1st	1043 ²	1st	1055.6	2nd	1072	10th	1074.2.7
5th	1044 ²	1st	1055.7	2nd	1073	11th	1074.2.8
1st	1045 ²	2nd	1056	1st	1074	13th	1074.2.9
1st	1046 ²	3rd	1057	3rd	1074.1	18th	1074.2.10
Original	1047 ²	3rd	1058	2nd	1074.1.1	8th	1074.2.11
1st	1048 ²	2nd	1059	2nd	1074.1.2	9th	1074.2.12
5th	1049	2nd	1060	2nd	1074.1.3	11th	1074.2.13
2nd	1050	2nd	1061	1st	1074.1.4	12th	1074.2.14
4th	1051	2nd	1062	5th	1074.1.5	11th	1074.2.15
8th	1052	5th	1063	1st	1074.1.6	16th	1074.2.16
Original	1052.1	6th	1064	2nd	1074.1.7	8th	1074.2.17
3rd	1053	5th	1065	Original	1074.1.8	7th	1074.2.18
5th	1054	Original	1065.1	25th	1074.2	11th	1074.2.19
2nd	1055	2nd	1066	18th	1074.2.1	9th	1074.2.20
1st	1055.1	2nd	1067	20th	1074.2.2		

NOTE 1: Issued

NOTE 2: These sheets (exchange area maps) are not contained within copies of the tariff, but are available for public inspection as specified in 5.10.

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
9th	1074.2.21	5th	1074.2.50	7th	1074.2.81
11th	1074.2.22	4th	1074.2.51	8th	1074.2.82
8th	1074.2.23	4th	1074.2.52	6th	1074.2.83
8th	1074.2.24	5th	1074.2.53	4th	1074.2.84
9th	1074.2.25	4th	1074.2.54	4th	1074.2.85
9th	1074.2.26	5th	1074.2.55	7th	1074.2.86
8th	1074.2.27	4th	1074.2.56	6th	1074.2.87
9th	1074.2.28	4th	1074.2.57	6th	1074.2.88
9th	1074.2.29	Original	1074.2.57.1	5th	1074.2.89
9th	1074.2.30	9th ⁴	1074.2.58	5th	1074.2.90
10th	1074.2.31	8th ⁴	1074.2.59	5th	1074.2.91
9th	1074.2.32	8th	1074.2.60	5th	1074.2.92
8th	1074.2.33	8th	1074.2.61	5th	1074.2.93
6th	1074.2.34	2nd	1074.2.62	5th	1074.2.94
9th	1074.2.35	4th	1074.2.63	5th	1074.2.95
8th	1074.2.36	4th	1074.2.64	6th	1074.2.96
6th	1074.2.36-A	4th	1074.2.65	5th	1074.2.97
3rd	1074.2.36-B	6th	1074.2.66	5th	1074.2.98
9th	1074.2.37	6th	1074.2.67	5th	1074.2.99
4th	1074.2.38	6th	1074.2.68	5th	1074.2.100
6th	1074.2.39	6th	1074.2.69	6th	1074.2.101
8th ¹	1074.2.40	6th	1074.2.70	5th	1074.2.102
6th	1074.2.41	5th	1074.2.71	5th	1074.2.103
6th	1074.2.42	5th	1074.2.72	6th	1074.2.104
5th	1074.2.43	6th	1074.2.73	6th	1074.2.105
5th	1074.2.44	6th	1074.2.74	6th	1074.2.106
2nd	1074.2.44.1	2nd ²	1074.2.75	4th	1074.2.107
6th	1074.2.45	2nd ²	1074.2.76	5th ³	1074.2.108
7th	1074.2.46	4th	1074.2.77	4th ³	1074.2.109
8th	1074.2.47	5th	1074.2.78	5th ⁵	1074.2.109
4th	1074.2.48	3rd	1074.2.79	5th	1074.2.110
8th	1074.2.49	4th	1074.2.80	7th	1074.2.111
				6th	1074.2.112

NOTE 1: Issued

NOTE 2: Advice Letter No. 20274 withdrawn May 27, 1999.

NOTE 3: Pending CPUC Approval of Advice Letter No. 26445.

NOTE 4: Advice Letter No. 26937 withdrawn July 7, 2005.

NOTE 5: Pending CPUC Approval of Memorandum Notice No. 164.

(N)

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
7th	1074.2.113	1st	1074.3.1	16th	1074.3.15
5th	1074.2.114	2nd	1074.3.2	7th ¹	1074.3.16
6th	1074.2.115	1st	1074.3.3	13th ¹	1074.3.17
5th	1074.2.116	4th	1074.3.4	14th ¹	1074.3.18
6th	1074.2.117	21st	1074.3.5	6th ¹	1074.3.19
4th	1074.2.118	12th	1074.3.6	1st ¹	1074.3.20
4th	1074.2.119	17th	1074.3.7	Original	1074.3.21
3rd	1074.2.120	12th	1074.3.8	Original	1074.3.22
5th	1074.2.121	13th ¹	1074.3.9	1st	1074.3.23
3rd	1074.2.122	18th	1074.3.10	1st	1075
3rd	1074.2.123	13th	1074.3.11	3rd	1076
3rd	1074.2.124	9th	1074.3.12	3rd	1076.1
5th	1074.2.125	12th	1074.3.13	2nd	1077
7th	1074.3	11th	1074.3.14	2nd	1078

NOTE 1: Issued

(D)

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NOTE 1: Formerly in 5.4.3 in a different format.

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(L) Formerly in Schedule Cal.P.U.C. No. D5., Table of Contents Sheet A.

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NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

A. LIST OF EXCHANGE AREAS

Following is a list of exchanges where the Utility provides service. All exchanges have common battery equipment. All exchanges are operated on a continuous basis, seven days per week. All exchanges have dial operation.

Agoura	Blairsdan	Challenge
Alhambra	Blue Lake	Chico
Alleghany	Bodega Bay	Chiriaco Summit RIA ¹
Alta	Boonville	Chowchilla
Anaheim	Borrego	Chualar
Anderson	Boulder Creek	Chula Vista
Angels Camp	Bradley	Clayton
Annapolis	Brawley	Clearlake Oaks
Antioch	Brea	Cloverdale
Aptos	Bridgeville	Clovis
Arcadia	Buena Park	Coalinga
Arcata	Burbank	Cobb Mountain
Arlington	Burrel	Colton
Arroyo Grande	Butte City	Compton
Arvin		Concord
Atascadero	Cactus City RIA ¹	Corning
Atwater	Calexico	Corona
Auburn	Calipatria	Coronado
Avalon	Calistoga	Corte Madera
Avenal	Cambria	Cottonwood
Campbell	Coulterville	
Baker	Campo	Crockett
Bakersfield	Camptonville	Crows Landing
Bangor	Canoga Park	Culver City
Belvedere	Capistrano Valley	Cypress
Benicia	Carmel	
Ben Lomond	Carmel Valley	Danville
Beverly Hills	Carrisa Plains	Davis
Big Butte	Caruthers	Death Valley
Biggs	Castroville	Delano
Big Sur	Cayucos	Del Mar
Bishop Ranch		Del Rey
		Dinuba
		Dixon

NOTE 1: Only Desert Center Foreign Exchange Service is offered.
z Correction, removal of obsolete material.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

A. LIST OF EXCHANGE AREAS (Cont'd)

HOMEWOOD		LOLETA	
FONTANA		HOPLAND	LOMITA
FORESTVILLE		HORN BROOK	LOS ALTOS
FORT BRAGG		HUGHSON	LOS ANGELES
FORTUNA		HURON	LOS BANOS
FREMONT-NEWARK		HYDESVILLE	LOS MOLINOS
FRENCH GULCH			LOWER LAKE
FRESNO	IGNACIO	LOYALTON	
FULLERT	DOWNIEVILLE	GALT	JACKSON
DUBLIN-SAN RAMON(N)		GARDEN GROVE	JACUMBA
DULZURA		GAZELLE	JAMESTOWN
DUNNIGAN		GEORGETOWN	JULIAN
DUNSMUIR		GERBER	
		GEYSERVILLE	
EARLIMART			GLENDALE
		KELSEYVILLE	
EAST BAY		GONZALES	KING CITY
EAST CONTRA COSTA		GRASS VALLEY	KINGSBURG
EDWARDS			GREENFIELD
		KNIGHTS FERRY	
EL CAJON		GRENADA	
EL CENTRO		GRIDLEY	
ELK		GROVELAND	LA CRESCENTA
ELK CREEK		GUALALA	LAFAYETTE
EL MONTE		GUERNEVILLE	LA HONDA
EL SEGUNDO		GUSTINE	LA JOLLA
EL SOBRANTE-PINOLE(N)			LAKE BERRYESSA
ENCINITAS			LAKEPORT
ESCALON	HALF MOON BAY		LA MESA
ESCONDIDO	HANFORD		LATON
ESPARTO	HARBISON-ALPINE		LEBEC
EUREKA	HAWTHORNE		LE GRAND
FAIRFIELD-SUISUN	HEALDSBURG		LEWISTON
FAIR OAKS	HERALD		LINCOLN
FALLBROOK	HERCULES-RODEO(N)		LIVE OAK
FELTON	HIGHLAND		LIVERMORE
FILLMORE	HOLLISTER		LOCKEFORD
FIREBAUGH	HOLTVILLE		LODI
FOLSOM	ON		IMPERIAL
		INGLEWOOD	
		INVERNESS	
		IONE	
		IRVINE	

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

A. LIST OF EXCHANGE AREAS (Cont'd)

Madera	Napa	Pacifica
Martinez	National City	Pahrump ^{2,3}
Marysville	Nevada City	Palmdale
Mendocino(D)		Palo Alto
Mendota	Newman	Paradise
Merced	Newport Beach	Parlier
Meridian	Nicasio	Pasadena
Michigan Bar	Nice	Paskenta
Middletown	Nicolaus	Paso Robles
Millbrae	Nipomo	Pauma Valley
Mill Valley	North Hollywood	Pepperwood
Milton	Northridge(N)	Pescadero
Miranda	North San Juan	Petaluma
Mira Loma(N)	North Tahoe	Pinecrest
Moccasin	North Yuba	Pine Valley
Modesto		Piru
Mojave	Oakdale	Pismo Beach
Mokelumne Hill	Oakview	Pittsburg
Montague	Occidental	Pittsburg-West
Montebello	Oceanside	Pixley
Monterey	Ocotillo	Placentia
Monte Rio	Ocotillo Gardens RIA ⁴	Placerville
Moorpark	Ojai	Planada
Moraga	Orange	Pleasant Grove
Morro Bay	Orange Cove	Pleasanton
Moss Beach	Orinda	Plymouth
Mountain Pass	Orland	Point Arena
Mountain View	Oroville	Point Reyes
Mount Gleason ¹		Porterville
Mount Shasta		Portola
		Potter Valley
		Poway

NOTE 1: Only foreign exchange service is available.

NOTE 2: Only suburban business and residence services are to be offered pending approval of the Nevada Public Service Commission.

NOTE 3: Service to California customers furnished at the same rates as to customers in Nevada pending approval of the Nevada Public Service Commission.

NOTE 4: Only Desert Center Foreign Exchange Service is offered.

z Correction, removal of obsolete material.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

A. LIST OF EXCHANGE AREAS (Cont'd)

Quincy	Sacramento	Sebastopol
	Saddleback Valley	Selma
Ramona	Saint Helena	Sequoia
Rancho Bernardo	Salinas	Shafter
Rancho Penasquitos	San Andreas	Shasta Lake
Rancho Santa Fe	San Ardo	Shingle Springs
Rancho Viejo	San Carlos-Belmont	Shoshone
Red Bluff	San Diego	Silverado
Redding	San Francisco	Sierraville
Redwood City	San Jose	Simi Valley
Reseda	San Juan	Smartsville
Rialto	San Lucas	Soda Springs
Richmond	San Luis Obispo	Soledad
Richvale	San Marcos	Sonoma
Rio Dell	San Martin	Sonora
Rio Linda	San Mateo	South Placer
Riverbank	San Pedro	South San Francisco
Riverdale	San Rafael	South Tahoe
Riverside	Sandy Valley ¹	Springville
Rosamond	Santa Ana	Stinson Beach-Bolinas
	Santa Clarita(N)	Stockton
	Santa Cruz	Stonyford
	Santa Margarita	Stratford
	Santa Rosa	Sunnyvale
	Saratoga	Sunol
	Saticoy	Sutter Creek
	Sausalito	

NOTE 1: Service to California customers furnished at the same rates as to customers in Nevada as set forth in the tariffs on file with the Nevada Public Service Commission.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

A. LIST OF EXCHANGE AREAS (Cont'd)

TEHACHAPI		WALKER BASIN	
TEMESCAL CANYON	(N)	WALLACE	
TERRA BELLA		WALNUT CREEK	
THORNTON		WARNER SPRINGS	
THREE RIVERS		WASCO	
TIPTON		WATERFORD	
TOMALES		WATSONVILLE	
TORRANCE		WEED	
TRABUCO		WEOTT	
TRACY		WHEATLAND	
TRES PINOS		WILLITS	
TRINIDAD		WILLOWS	
TRUCKEE		WINDSOR	
TULARE		WINTERS	
TURLOCK		WOODCREST	(N)
WOODLAKE			
UKIAH		WOODLAND	
UPPER LAKE		WOODSIDE	
VACAVILLE		YORBA LINDA	
VALLEJO		YOSEMITE	
VALLEY CENTER		YOUNTVILLE	
VALLEY FORD		YREKA	
VALLEY SPRINGS			
VAN NUYS			
VENTURA CENTRAL	(T)		
VENTURA EAST	(N)		
VERDI			
VINA			
VISALIA			
VISTA			

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE

(T)

1. List of Local Service Areas

z

The following section defines the local service areas for extended service² except for Zone Usage Measurement (ZUM) areas. ZUM local calling areas are found in C. following.

(T)

(T)

(D)

(D)

(D)

2. Extended Service

Service at extended service rates is provided without additional charge as follows:

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Alleghany

Alleghany
 Camptonville

Downieville

Alta

Alta
 Colfax:
 Colfax DA

Nevada City²

Anderson

Anderson
 Cottonwood
 Millville

Olinda
 Redding

Angels Camp

Angels Camp
 Cooperopolis
 Jamestown

San Andreas
 Sonora:
 Main DA

Annapolis

Annapolis

Gualala

Timber Cove:
 Sea Ranch DA

Aptos

Aptos
 Felton

Watsonville
 Santa Cruz

NOTE 2: Includes associated Remote Island Areas, as listed in Schedule Cal.P.U.C. No. A6.2.7,B.2.

z Correction of typographical error

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

(T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Arcata

Arcata
 Blue Lake

Eureka
 Trinidad

Arroyo Grande

Arroyo Grande
 Guadalupe
 Nipomo

Pismo Beach
 San Luis Obispo

Arvin

Arvin

Bakersfield:
 Main DA
 South DA

Atascadero

Atascadero
 Paso Robles
 Santa Margarita

Atwater

Atwater

Livingston
 Merced

Auburn:
 Main DA

Auburn:
 Main DA
 North DA
 Colfax:
 Weimar DA

Grass Valley:
 South DA
 Lincoln
 South Placer

North DA

Auburn:
 Main DA
 North DA
 Colfax:
 Weimar DA

Grass Valley:
 South DA
 Lincoln
 South Placer

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
receiving service
from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Bakersfield:

Main DA

Arvin

Bakersfield:

Main DA

North DA

South DA

North DA

Bakersfield:

Main DA

North DA

South DA

South DA

Arvin

Bakersfield:

Main DA

North DA

South DA

Bangor

Bangor

Oroville

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Ben Lomond	Ben Lomond Boulder Creek	Felton Los Gatos	Santa Cruz Saratoga
Big Butte	Big Butte	Palmdale: Palmdale DA	Wrightwood
Biggs	Biggs Gridley	Oroville Richvale	
Big Sur	Big Sur	Carmel	Monterey
Blairsden	Blairsden	Portola	
Blue Lake	Arcata Blue Lake	Eureka Trinidad	
Bodega Bay	Bodega Bay Monte Rio Occidental	Tomales Valley Ford	
Boonville	Boonville	Ukiah	
Boulder Creek	Ben Lomond Boulder Creek	Felton Santa Cruz	Saratoga
Bradley	Bradley	Paso Robles	San Miguel
Brawley	Brawley Calipatria	El Centro Imperial	
Bridgeville	Bridgeville	Pepperwood	

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A. E. Swan

Effective: Jan. 6, 1997

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NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
 exchanges and district areas designated as

Burrel	Burrel Caruthers	Fresno Riverdale	
Butte City	Butte City	Princeton Willows	
Calexico	Calexico	El Centro	Holtville
Calipatria	Brawley	Calipatria	
Calistoga	Calistoga Kenwood	Saint Helena Santa Rosa	
Camptonville	Alleghany	Camptonville	North San Juan
Carmel	Carmel Carmel Valley	Monterey	
Carmel Valley	Carmel Carmel Valley	Monterey	
Caruthers	Burrel Caruthers	Fowler Fresno	Laton Riverdale
Castroville	Castroville	Salinas	
Cayucos	Cayucos San Luis Obispo	Morro Bay	
Chico	Chico	Paradise	

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A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

(T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
receiving service
from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Chowchilla

Chowchilla

Le Grand

Chualar

Chualar

Gonzales
Salinas

Clearlake Oaks

Clearlake Oaks
Kelseyville

Lower Lake
Nice

Cloverdale

Cloverdale

Geyserville

Clovis

Clovis
Fresno

Friant
Sanger

Tivy Valley

Cobb Mountain

Cobb Mountain
Lower Lake

Middletown

Corning

Corning
Gerber

Los Molinos
Vina

Cottonwood

Anderson
Cottonwood

Olinda
Redding

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

(T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Coulterville	Coulterville Groveland	Moccasin	
Crows Landing	Crows Landing Gustine	Newman Patterson	
Davis	Davis	Dixon	Woodland
Delano	Delano Earlimart	McFarland	
Del Rey	Del Rey Fowler Fresno	Kingsburg Parlier Reedley	Sanger Selma Tivy Valley
Dinuba	Dinuba Kingburg	Orange Cove Parlier	Reedley
Dixon	Davis	Dixon	Winters
Downieville	Alleghany	Downieville	
Dunnigan	Arbuckle	Dunnigan	Woodland
Dunsmuir	Dunsmuir McCloud	Mount Shasta	

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Earlimart	Earlimart Delano	Pixley	
Edwards	Edwards	Lancaster	
El Centro	Brawley Calexico El Centro	Holtville Imperial	
Elk	Fort Bragg	Mendocino	(N)
Escalon	Escalon Farmington	Modesto Oakdale	Ripon Riverbank
Esparto	Esparto Guinda	Winters Woodland	
Eureka	Arcata Blue Lake Eureka Fortuna	Hydesville Loleta Rio Dell Trinidad	
Fairfield-Suisun	Fairfield- Suisun	Vacaville	

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

(T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Felton

Aptos
 Ben Lomond
 Boulder Creek

Felton
 Santa Cruz

Fillmore

Fillmore
 Moorpark

Piru
 Santa Paula

Somis

Firebaugh

Firebaugh

Mendota

Forestville

Cazadero
 Forestville
 Guerneville
 Healdsburg

Monte Rio
 Occidental

Santa Rosa
 Sebastopol
 Valley Ford
 Windsor

Fort Bragg

Fort Bragg

Mendocino

Fortuna

Eureka
 Ferndale
 Fortuna

Hydesville
 Loleta
 Rio Dell

French Gulch

French Gulch

Lewiston

Redding

Fresno

Caruthers
 Clovis
 Del Rey

Fowler
 Fresno

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

(T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
 exchanges and district areas designated as

Galt	Clements Galt Herald	Lockeford Lodi	Thornton
Gazelle	Gazelle Grenada	Weed Yreka	
Georgetown	Colfax: Weimar DA	Forest Hill Georgetown	Placerville: West DA Kyburz DA South DA
Gerber	Corning Gerber	Los Molinos Red Bluff	Vina
Geyserville	Cloverdale	Geyserville Healdsburg	Windsor
Gonzales	Chualar Gonzales	Salinas Soledad	
Grass Valley: Main DA	Colfax: Colfax DA Grass Valley: Main DA South DA	Nevada City North San Juan	
South DA	Auburn: Main DA North DA	Colfax: (T) Colfax DA Weimar DA (T)	Grass Valley Main DA South DA

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A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
 exchanges and district areas designated as

Greenfield	Greenfield	King City	Soledad	
Grenada	Gazelle Grenada	Montague Yreka		
Gridley	Biggs Gridley	Live Oak		
Groveland	Coulterville Groveland	Moccasin Tuolumne		
Gualala	Annapolis	Gualala	Point Arena Timber Cove: Sea Ranch DA	(L) (L)

(L) Material formerly on Sheet 14.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

(T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Guerneville	Cazadero Forestville Guerneville	Healdsburg Monte Rio Occidental	Sebastopol Windsor
Gustine	Crows Landing	Gustine	Newman
Half Moon Bay	Half Moon Bay Millbrae	Moss Beach Redwood City San Carlos- Belmont	San Mateo Woodside
Hanford	Hanford Laton	Lemoore	
Healdsburg	Forestville Geyserville	Guerneville Healdsburg	Santa Rosa Windsor
Herald	Clements Galt	Herald Lockeford Lodi	Thornton
Hollister	Hollister San Juan	Tres Pinos	
Holtville	Calexico El Centro	Holtville Imperial	
Homewood	Homewood	North Tahoe: Tahoe City DA	South Tahoe
Hopland	Hopland	Lakeport	Ukiah
Hornbrook	Hornbrook	Yreka	

Material omitted now on Sheet 13.1

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

(T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations receiving service from the exchange designated as

To stations receiving service from exchanges and district areas designated as

Hughson	Hughson Modesto	Oakdale Riverbank Turlock	Waterford: Main DA Don Pedro DA
Hydesville	Eureka Ferndale Fortuna	Hydesville Loleta	Pepperwood Rio Dell
Ignacio	Corte Madera Ignacio Mill Valley	Nicasio Novato	San Rafael
Imperial	Brawley El Centro	Holtville Imperial	
Inverness	Inverness Nicasio	Point Reyes Tomales	
Ione	Ione Jackson	Plymouth	Sutter Creek Wallace
Jackson	Ione Jackson Mokelumne Hill	Pioneer Plymouth Sutter Creek	Valley Springs Volcano
Jamestown	Angels Camp Copperopolis	Jamestown Moccasin	Sonora: Main DA Tuolumne
Julian	Julian	Warner Springs	
Kelseyville	Clearlake Oaks	Kelseyville Lakeport	Nice

Material omitted now on Sheet 16.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

King City	Greenfield King City	San Ardo San Lucas	(L) (L)
Kingsburg	Del Rey Dinuba Fowler	Kingsburg Laton Parlier	Reedley Selma
Knights Ferry	Copperopolis	Knights Ferry	Oakdale
La Honda	La Honda Los Altos Mountain View	Palo Alto Pescadero	Redwood City Woodside
Lakeport	Hopland Kelseyville	Lakeport Nice	Upper Lake
Laton	Caruthers Hanford	Kingsbury Laton Lemoore	Riverdale Selma
Le Grand	Le Grand Chowchilla	Merced Planada	
Lemoore	Hanford	Laton Lemoore	Riverdale Stratford
Lewiston	French Gulch	Lewiston	Weaverville
Lincoln	Auburn: Main DA North DA Lincoln	Pleasant Grove Roseville: Main DA South Placer	Wheatland

(L) Material formerly on Sheet 15.
 Material omitted now on Sheet 17.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Live Oak	Gridley	Live Oak	Marysville(T)(L)
Lockeford	Clements Galt Herald	Linden Lockeford	Lodi Wallace (L)
Lodi	Clements Galt	Herald Lockeford	Lodi Thornton
Loleta	Eureka Ferndale	Fortuna (T) Hydesville	Loleta (T) Rio Del (T)
Los Molinos	Corning Gerber	Los Molinos (T)	Red Bluff (T) Vina (T)
Lower Lake	Clearlake Oaks Cobb Mountain	Lower Lake Middletown	
Loyalton	Loyalton	Sierraville	
Marysville	Live Oak Marysville Meridian	North Yuba	Smartsville(T) Wheatland (T)
Mendocino	Fort Bragg	Mendocino	
Mendota	Firebaugh	Mendota	
Merced	Atwater Le Grand	Merced Planada	
Meridian	Arbuckle Colusa	Grimes (T)	Marysville (T) Meridian (T)

(L) Material formerly on Sheet 16.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

(T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
receiving service
from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Middletown

Cobb Mountain

Lower Lake

Middletown

Milton

Farmington
Jenny Lind

Milton
Valley Springs

Miranda

Garberville

Miranda

Weott

Moccasin

Coulterville
Groveland

Jamestown
Moccasin

Tuolumne
Waterford:
Don Pedro DA

Modesto

Escalon
Hughson

Modesto
Oakdale

Ripon
Riverbank

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Mokelumne Hill	Jackson Mokelumne Hill	San Andreas Sutter Creek	Valley Springs Volcano West Point	
Montague	Grenada	Montague (T)	Yreka	(T)
Monterey	Carmel	Carmel Valley(T)	Monterey	(T)
Monte Rio	Bodega Bay Cazadero Forestville	Guerneville Monte Rio Occidental	Sebastopol Valley Ford	
Morro Bay	Cayucos	Morro Bay	San Luis Obispo	(T)
Moss Beach	Half Moon Bay Millbrae	Moss Beach Pacifica	San Mateo South San Francisco	
Mount Shasta	Dunsmuir	McCloud Mount Shasta	Weed	
Napa	Napa	Sonoma	Yountville	
Nevada City	Alta Colfax: Colfax DA	Grass Valley: Main DA	Nevada City North San Juan	
Newman	Crows Landing	Gustine (T)	Newman	(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Nicasio	Ignacio Inverness	Nicasio Novato Point Reyes	San Rafael Stinson-Beach Bolinas
Nice	Clearlake Oaks Kelseyville	Lakeport Nice	Upper Lake
Nicolaus	Knights Landing	Nicolaus Pleasant Grove	Robbins Wheatland
Nipomo	Arroyo Grande Guadalupe	Nipomo Pismo Beach	Santa Maria
North San Juan	Camptonville	Grass Valley: Main DA	Nevada City North San Juan North Yuba
North Tahoe: Brockway DA	Crystal Bay, Nevada	North Tahoe: Brockway DA Tahoe City DA	Truckee
Tahoe City DA	Homewood	North Tahoe: Brockway DA Tahoe City DA	Truckee
North Yuba	Marysville	North San Juan North Yuba	Smartsville
Oakdale	Escalon Hughson Knights Ferry	Modesto Oakdale Riverbank	Waterford: Main DA
Occidental	Bodega Bay Forestville Guerneville	Occidental Monte Rio Sebastopol	Tomales Valley Ford

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Ocotillo	El Centro	Ocotillo	
Ojai	Oakview Ojai	Ventura Central Ventural East	
Orange Cove	Dinuba	Orange Cove	Reedley Squaw Valley
Oroville	Bangor Biggs	Oroville	Richvale
Palmdale: Agua Dulce DA	Palmdale: Agua Dulce DA Leona Valley DA Palmdale DA	Santa Clarita: Newhall- Castaic DA Saugus Canyon Country DA	
Leona Valley DA	Lake Hughes Lancaster	Palmdale: Agua Dulce DA Leona Valley DA Palmdale DA	
Palmdale DA	Lancaster	Palmdale: Agua Dulce DA Leona Valley DA Palmdale DA	

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

(T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
receiving service
from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Paradise	Chico	Paradise	
Parlier	Del Rey	Kingsburg	Sanger
	Dinuba	Parlier	Selma
	Fowler	Reedley	Tivy Valley
Paskenta	Corning	Paskenta	Rancho Tehama
Paso Robles	Atascadero	Paso Robles	San Miguel
Pauma Valley	Escondido	Pauma Valley	
	Fallbrook	Valley Center	
Pepperwood	Bridgeville	Pepperwood	Rio Dell
	Hydesville		Weott
Pescadero	La Honda	Pescadero	

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

(T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
receiving service
from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Petaluma:

Main DA

Novato

Petaluma:

Main DA

Swift DA

Santa Rosa

Sonoma

Swift DA

Novato

Petaluma:

Main DA

Swift DA

Santa Rosa

Sonoma

Piru

Fillmore

Moorpark

Piru

Simi Valley

Pismo Beach

Arroyo Grande

Nipomo

Pismo Beach

San Luis Obispo

Pixley

Alpaugh

Earlimart

Pixley

Tipton

Placerville:

Kyburz DA

Georgetown

Placerville:

Kyburz DA

South DA

West DA

Shingle Springs

South DA

Georgetown

Placerville:

Kyburz DA

South DA

West DA

Shingle Springs

West DA

Georgetown

Placerville:

Kyburz DA

South DA

West DA

Shingle Springs

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Planada	Le Grand Merced	Planada	
Pleasant Grove	Lincoln Nicolaus	Pleasant Grove Rio Linda	Robbins Roseville: Main DA
Plymouth	Ione Jackson	Plymouth Sutter Creek	
Point Arena	Gualala	Point Arena	
Point Reyes	Inverness Nicasio	Point Reyes	
Porterville	Lindsay Porterville	Springville Terra Bella	
Portola	Blairsden	Portola	
Potter Valley	Potter Valley	Ukiah	
Quincy	Keddie	Quincy	
Red Bluff	Gerber Los Molinos	Red Bluff	
Redding	Anderson Cottonwood French Gulch Millville	Olinda Redding Shasta Lake	

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Richvale	Biggs	Oroville	Richvale
Rio Dell	Eureka	Loleta	
	Ferndale	Pepperwood	
	Fortuna	Rio Dell	
	Hydesville		
Riverbank	Escalon	Oakdale	Waterford:
	Hughson	Ripon	Main DA
	Modesto	Riverbank	
Riverdale	Burrel	Fresno	Lemoore
	Caruthers	Laton	Riverdale
Rosamond	Lancaster	Rosamond	
Saint Helena	Calistoga	Saint Helena	
	Kenwood	Yountville	

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
receiving service
from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Salinas

Castroville
Chualar

Gonzales
Salinas

San Andreas

San Andreas
Angels Camp

Valley Springs
Mokelumne Hill

San Ardo

King City
San Ardo

San Lucas

San Juan

Hollister

San Juan

San Lucas

King City
San Ardo

San Lucas

San Luis Obispo

Arroyo Grande

Morro Bay
Pismo Beach

San Luis Obispo
Santa Margarita

San Martin

Gilroy
Morgan Hill

San Martin

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd)

(T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
receiving service
from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Santa Cruz

Aptos
Ben Lomond
Boulder Creek

Felton
Santa Cruz

Santa Margarita

Atascadero
San Luis Obispo

Santa Margarita

Santa Rosa

Calistoga
Forestville
Healdsburg

Kenwood
Petaluma:
Swift DA

Santa Rosa
Sebastopol
Windsor

Sebastopol

Forestville
Guerneville
Monte Rio

Occidental
Santa Rosa
Sebastopol

Tomales
Valley Ford
Windsor

Selma

Del Rey
Fowler
Fresno

Kingsburg
Laton
Parlier

Reedley
Sanger
Selma

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Sequoia	Sequoia	Three Rivers	
Shafter	Shafter	Wasco	
Shasta Lake	Redding	Shasta Lake	
Shingle Springs	Placerville: Kyburz DA West DA South DA	Shingle Springs	
Sierraville	Loyalton	Sierraville	
Smartsville	Marysville	North Yuba	Smartsville
Soda Springs	Soda Springs	Truckee	
Soledad	Gonzales	Greenfield	Soledad
Sonoma	Kenwood Napa	Petaluma: Main DA Swift DA	Sonoma Yountville

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Sonora:

Juno DA

Sonora:

Juno DA
 Main DA

Tuolumne

Main DA

Angels Camp
 Jamestown

Sonora:
 Juno DA
 Main DA

Tuolumne

South Placer

Auburn:
 Main DA
 North DA

Folsom
 Lincoln

Roseville:
 Citrus
 Heights DA
 Main DA
 South Placer

South Tahoe

Homewood

South Tahoe

Stateline,
 Nevada

Springville

Porterville

Springville

Stinson Beach-
 Bolinas

Belvedere
 Corte Madera

Mill Valley
 Nicasio
 San Rafael

Sausalito
 Stinson Beach-
 Bolinas

Stockton

Linden

Manteca

Stockton

Stratford

Lemoore

Stratford

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Sutter Creek	Ione Jackson	Mokelumne Hill Plymouth	Sutter Creek Volcano	
Terra Bella	Ducor (T)	Porterville (T)	Terra Bella	(T)
Thornton	Galt Herald	Lodi	Thornton Walnut Grove	
Three Rivers	Lemon Cove Sequoia	Three Rivers Woodlake		(T)
Tipton	Pixley	Tipton (T)	Tulare	
Tomales	Bodega Bay Inverness Occidental	Petaluma: Main DA Sebastopol	Tomales Valley Ford	
Tracy	Manteca	Tracy		
Tres Pinos	Hollister	Pinnacles	Tres Pinos	
Trinidad	Arcata Blue Lake	Eureka Trinidad		
Truckee	North Tahoe: Brockway DA Tahoe City DA	Soda Springs Truckee		(T)
Tulare	Tipton	Tulare (T)	Visalia	
Turlock	Hughson Livingston	Modesto Turlock	Waterford: Main DA	

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Ukiah	Hopland	Potter Valley(T)	Ukiah	(T)
Upper Lake	Lakeport	Nice	Upper Lake	(T)
Vacaville	Fairfield-Suisun	Vacaville		
Valley Ford	Bodega Bay Forestville	Monte Rio Occidental Sebastopol	Tomales Valley Ford	
Valley Springs	Jackson Jenny Lind	Milton Mokelumne Hill	San Andreas Valley Springs Wallace	
Verdi	Verdi	Reno, Nevada		
Vina	Corning Gerber	Los Molinos	Vina	
Visalia	Exeter	Tulare	Visalia Woodlake	
Wallace	Clements Ione	Jenny Lind Lockeford	Valley Springs Wallace	
Wasco	McFarland	Shafter	Wasco	

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
 receiving service
 from the exchange
 designated as

To stations receiving service from
 exchanges and district areas designated as

Warner Springs	Julian	Ramona	Warner Springs
Waterford: Main DA	Hughson Modesto	Oakdale Riverbank Turlock	Waterford: Don Pedro DA Main DA
Don Pedro DA	Hughson Moccasin	Waterford: Don Pedro DA Main DA	
Watsonville	Aptos	Gilroy Santa Cruz	Watsonville
Weed	Gazelle	Mount Shasta	Weed
Weott	Miranda	Pepperwood	Weott
Wheatland	Lincoln Marysville	Nicolaus	Wheatland
Willows	Butte City	Willows	
Windsor	Forestville Geyserville	Guerneville Healdsburg	Santa Rosa Sebastopol Windsor
Winters	Dixon	Esparto	Winters
Woodlake	Exeter	Lemon Cove Three Rivers	Visalia Woodlake
Woodland	Davis	Knights Landing	Woodland

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

B. LOCAL CALLING AREAS - EXTENDED SERVICE (Cont'd) (T)

2. Extended Service (Cont'd)

Service at extended service rates is provided without additional charge as follows: (Cont'd)

From stations
receiving service
from the exchange
designated as

To stations receiving service from
exchanges and district areas designated as

Yountville

Kenwood
Napa

Saint Helena
Sonoma

Yountville

Yreka

Gazelle
Grenada

Hornbrook (T)

Montague
Yreka

(T)
(T)

(L)

(L)

(L) Material omitted now on Sheet 29.63.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS

1. List of Zone Usage Measurement Areas

The list of Zone Usage Measurement (ZUM) exchanges follows. The local service areas for ZUM exchanges are those exchanges listed as Zones 1 and 2, in C.2. following. Zone 3 exchanges are those exchanges beyond the local calling area, and are generally rated at less than toll. COPT Services are excluded from Zone 3. (T)

a. San Francisco - East Bay Extended Area

Antioch	Fremont-Newark	San Francisco
Belvedere	Hayward	San Jose
Benicia	Hercules-Rodeo	San Mateo
Bishop Ranch	Lafayette	San Rafael
Campbell	Livermore	Saratoga
Clayton	Los Altos	Sausalito
Concord	Martinez	South San Francisco
Corte Madera	Millbrae	Sunnyvale
Crockett	Mill Valley	Sunol
Danville	Moraga	Vallejo
Dublin-San Ramon	Mountain View	Walnut Creek
East Bay	Orinda	Woodside
East Contra Costa	Pacifica	
El Sobrante-Pinole	Palo Alto	
	Pittsburg	
	Pittsburg West	
	Pleasanton	
	Redwood City	
	Richmond	
	San Carlos-Belmont	

NOTE 1: Includes associated Remote Island Areas, as listed in Schedule Cal.P.U.C. No. A6.2.7, B.2.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
 C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (N)
 1. List of Zone Usage Measurement Areas (Cont'd) (T) (L)
 (T)
- b. Los Angeles Extended Area
- | | | | |
|---------------|-----------------|-----------------|---------------|
| Agoura | Culver City (T) | Lomita | San Pedro |
| Alhambra | El Monte (T) | Los Angeles | Santa Clarita |
| Arcadia | El Segundo | Montebello (T) | Torrance |
| Beverly Hills | Glendale | North Hollywood | Van Nuys |
| Burbank | Hawthorne | Northridge | |
| Canoga Park | Inglewood | Pasadena | |
| Compton | La Crescenta | Reseda | |
- (T)
- c. Orange County Extended Area
- | | | | |
|-------------------|--------------|---------------|-------------------|
| Anaheim | Cypress | Newport Beach | Saddleback Valley |
| Brea | Fullerton | Orange | Santa Ana |
| Buena Park | Garden Grove | Placentia | Silverado |
| Capistrano Valley | Irvine | Rancho Viejo | Trabuco |
| | | | Yorba Linda |
- d. San Diego Extended Area
- | | | | |
|-------------|-----------------|--------------------|-----------------|
| Chula Vista | Escondido | Oceanside | Rancho Santa Fe |
| Coronado | Fallbrook | Poway | San Diego |
| Del Mar | Harbison-Alpine | Ramona | San Marcos |
| Dulzura | La Jolla | Rancho Bernardo | Valley Center |
| El Cajon | La Mesa | Rancho Penasquitos | Vista |
| Encinitas | National City | | |
- e. Sacramento Extended Area
- | | | | |
|-----------|--------|-----------|------------|
| Fair Oaks | Folsom | Rio Linda | Sacramento |
|-----------|--------|-----------|------------|
- f. Ventura County Extended Area
- | | | |
|----------|-------------|---------------------|
| Moorpark | Saticoy (T) | Ventura Central (T) |
| Oakview | Simi Valley | Ventura East (T) |
- (L)

(L) Formerly on Sheet 212.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (N)
- 1. List of Zone Usage Measurement Areas (Cont'd) (T) (L)
- (T) |
- g. Riverside and San Bernardino Counties Extended Area Extended Area
- Arlington Fontana (T) Rialto Woodcrest
- Colton Highland Riverside
- Corona Mira Loma Temescal Canyon (T)
- (T) | (L)

(L) Formerly on Sheet 212.1

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T)(L)
- 2. Zone Calling Routes (Cont'd) (T)

a. San Francisco - East Bay Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Antioch	Antioch East Contra Costa Pittsburg Pittsburg West	Clayton Concord	Walnut Creek
Belvedere	Belvedere Corte Madera Mill Valley Richmond San Francisco: Central DA Montrose- Evergreen DA Sausalito	East Bay: Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA El Sobrante-Pinole San Francisco Juniper DA San Rafael Stinson Beach- Bolin ¹	Hercules-Rodeo Orinda South San Francisco
Benicia	Benicia Crockett Martinez Hercules-Rodeo Vallejo	Concord El Sobrante-Pinole Lafayette Orinda Pittsburg West Walnut Creek	Clayton East Bay: Berkeley DA Moraga Pittsburg Richmond
Bishop Ranch	Bishop Ranch Danville Dublin-San Ramon Hayward Pleasanton	East Bay: Trinidad DA Fremont-Newark: Greenleaf DA Livermore Moraga Sunol Walnut Creek	Clayton Fremont-Newark: Main DA Oliver DA Lafayette Orinda

NOTE 1: Not a ZUM exchange.
 (L) Formerly on Sheet 215.

Continued

Advice Letter No. 18597

Issued by

Date Filed: Nov. 27, 1996

Decision No.

A. E. Swan

Effective: Jan. 6, 1997

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1. EXCHANGE AREAS (Cont'd)

5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)

2. Zone Calling Routes

a. San Francisco - East Bay Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Campbell	Campbell Los Gatos San Jose: South DA West DA Saratoga Sunnyvale	Los Altos Mountain View San Jose: North DA	
Clayton	Clayton Concord Pittsburg Pittsburg West Walnut Creek	Antioch Danville Lafayette Martinez	Benicia Bishop Ranch Dublin-San Ramon East Contra Costa Moraga Orinda
Concord	Clayton Concord Lafayette Martinez Pittsburg West Walnut Creek	Antioch Benicia Crockett Danville Moraga Orinda Pittsburg	East Bay: Berkeley DA El Sobrante-Pinole Hercules-Rodeo Vallejo
Corte Madera	Belvedere Corte Madera Mill Valley San Rafael Sausalito Stinson Beach- Bollinas ¹ z	Ignacio ¹ Novato ¹ Richmond	East Bay: Berkeley DA El Sobrante-Pinole Hercules-Rodeo San Francisco: Central DA Juniper DA Montrose- Evergreen DA

z Correction.

NOTE 1: Not a ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1. EXCHANGE AREAS (Cont'd)
- 5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Crockett	Benicia Crockett El Sobrante- Pinole Hercules-Rodeo Martinez Vallejo	Concord Richmond z	East Bay: Berkeley DA Lafayette Moraga Orinda Pittsburgh West Walnut Creek
Danville	Bishop Ranch Danville Dublin-San Ramon Moraga Walnut Creek	Clayton Concord East Bay: Trinidad DA Hayward Lafayette Orinda	East Bay: Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Fremont-Newark: Greenleaf DA Livermore Pittsburg Pittsburg West Pleasanton
Dublin-San Ramon	Bishop Ranch Danville Dublin-San Ramon Hayward Livermore Pleasanton	Fremont-Newark: Greenleaf DA Moraga Sunol	Clayton East Bay: Trinidad DA Fremont-Newark: Main DA Oliver DA Lafayette Orinda Walnut Creek

z Correction.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1. EXCHANGE AREAS (CONT'D)

5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D)

2. Zone Calling Routes (Cont'd)

a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
East Bay Alameda DA	East Bay: Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA Orinda San Francisco: Central DA	Belvedere El Sobrante-Pinole Lafayette Moraga Richmond San Francisco: Juniper DA	Danville Hayward Hercules-Rodeo San Francisco Montrose- Evergreen DA Sausalito South San Francisco Walnut Creek
Berkeley DA	East Bay: Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA El Sobrante- Pinole Moraga Orinda Richmond	Belvedere Hercules-Rodeo Lafayette San Francisco: Central DA Sausalito Walnut Creek	Benicia Concord Corte Madera Crockett Danville Martinez San Francisco: Juniper DA Montrose- Evergreen DA

z Correction. Material inadvertently omitted in Advice Letter 18597,
 effective January 6, 1997.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T)(L)
- 2. Zone Calling Routes (Cont'd) (T)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
East Bay: Fruitvale DA	East Bay: Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA Moraga Orinda San Francisco: Central DA	Belvedere El Sobrante- Pinole Lafayette Richmond San Francisco: Juniper DA	Danville Hayward Hercules-Rodeo San Francisco: Montrose- Evergreen DA Sausalito South San Francisco Walnut Creek
Main-Piedmont (T) DA	East Bay: Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA Moraga Orinda San Francisco Central DA	Belvedere El Sobrante- Pinole Lafayette Richmond San Francisco: Juniper DA	Danville Hayward Hercules-Rodeo San Francisco: Montrose- Evergreen DA Sausalito South San Francisco Walnut Creek
Trinidad DA (T)	East Bay: Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA Hayward Moraga	Bishop Ranch Danville Lafayette Orinda	Dublin-San Ramon Fremont-Newark: Greenleaf DA San Francisco: Central DA Juniper DA San Mateo South San Francisco Walnut Creek (L)

(L) Formerly on Sheet 217.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T)(L)
- 2. Zone Calling Routes (Cont'd) (T)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
East Contra Costa	Antioch East Contra Costa		Clayton Pittsburg Pittsburg West
El Sobrante- Pinole	East Bay: (T) Berkeley DA El Sobrante- Pinole Crockett Richmond Hercules-Rodeo	Belvedere Benicia East Bay: Alameda DA Fruitvale DA Main- Piedmont DA z Lafayette Martinez Orinda Vallejo	Concord Corte Madera Mill Valley Moraga San Rafael San Francisco: Central DA Sausalito Walnut Creek

(L)

z Correction
 (L) Formerly on Sheet 217.1.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Fremont-Newark: Greenleaf DA	Fremont-Newark: Greenleaf DA Main DA Oliver DA Hayward Sunol	Bishop Ranch Dublin-San Ramon Pleasanton	Danville East Bay: Trinidad DA Livermore Los Altos Mountain View Palo Alto Redwood City San Carlos-Belmont San Jose: North DA Sunnyvale
Main DA (T)	Fremont-Newark: Greenleaf DA Main DA Oliver DA Sunol	Hayward Palo Alto Pleasanton San Jose: North DA	Bishop Ranch Dublin-San Ramon Livermore Los Altos Mountain View Redwood City San Carlos-Belmont Sunnyvale
Oliver DA (T)	Fremont-Newark: Greenleaf DA Main DA Oliver DA San Jose: North DA Sunol	Pleasanton Sunnyvale	Bishop Ranch Dublin-San Ramon Hayward Livermore Los Altos Mountain View Palo Alto Redwood City San Jose: West DA

(L) Formerly on Sheet 218.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Hayward	Bishop Ranch Dublin-San Ramon East Bay: Trinidad DA Fremont-Newark: Greenleaf DA Hayward	Danville Fremont-Newark: Main DA Moraga Pleasanton Sunol	East Bay: Alameda DA Fruitvale DA Main-Piedmont DA Fremont-Newark: Oliver DA Lafayette Livermore Orinda Palo Alto Redwood City San Carlos-Belmont San Mateo
Hercules-Rodeo	Benicia Crockett El Sobrante-Pinole Hercules-Rodeo Martinez Richmond Vallejo	East Bay: Berkeley DA Orinda	Belvedere Concord Corte Madera East Bay: Alameda DA Fruitvale DA Main-Piedmont DA Lafayette Moraga San Rafael Sausalito Walnut Creek
Lafayette	Concord Lafayette Moraga Orinda Walnut Creek	Benicia Clayton Danville East Bay: Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA El Sobrante-Pinole Martinez	Bishop Ranch Crockett Dublin-San Ramon Hayward Hercules-Rodeo Pittsburg Pittsburg West Richmond Vallejo

(L) Formerly on Sheet 219.

(L)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Livermore	Dublin-San Ramon Livermore Pleasanton Sunol	Bishop Ranch	Danville Fremont-Newark: Greenleaf DA Main DA Oliver DA Hayward
Los Altos	Los Altos Mountain View Palo Alto San Jose: West DA Saratoga Sunnyvale Woodside	Campbell La Honda ¹ Redwood City San Carlos-Belmont San Jose: North DA	Fremont-Newark: Greenleaf DA Main DA Oliver DA Los Gatos
Martinez	Benicia Concord Crockett Hercules-Rodeo Martinez Walnut Creek	Clayton El Sobrante- Pinole Lafayette Orinda Pittsburg West Vallejo	East Bay: Berkeley DA Moraga Pittsburg Richmond
Millbrae	Millbrae Pacifica San Mateo South San Francisco	Half Moon Bay ¹ Moss Beach ¹ San Carlos-Belmont San Francisco: Juniper DA Montrose- Evergreen DA	Redwood City San Francisco: Central DA Woodside

(L)

(L)

NOTE 1: Not a ZUM exchange
 (L) Formerly on Sheet 219.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1. EXCHANGE AREAS (Cont'd)
 5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
 C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
 2. Zone Calling Routes (Cont'd)
 a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Mill Valley	Belvedere Corte Madera Mill Valley San Rafael Sausalito Stinson Beach- Bollinas ¹	Ignacio ¹ Richmond San Francisco: Montrose- Evergreen DA	El Sobrante-Pinole San Francisco: Central DA Juniper DA
Moraga	Danville East Bay: Berkeley DA Fruitvale DA Main-Piedmont DA Trinidad DA Lafayette Moraga Orinda Walnut Creek	Bishop Ranch Concord Dublin-San Ramon East Bay: Alameda DA Hayward	Benicia Clayton Crockett El Sobrante-Pinole Hercules-Rodeo Martinez Pittsburg West Richmond San Francisco: Central DA
Mountain View	Los Altos Mountain View Palo Alto San Jose: West DA Sunnyvale	Campbell La Honda ¹ Redwood City San Jose: North DA Saratoga Woodside	Fremont-Newark: Greenleaf DA Main DA Oliver DA Los Gatos San Carlos-Belmont
Orinda	East Bay: Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Lafayette Moraga Orinda Walnut Creek	Benicia Concord Danville East Bay: Trinidad DA El Sobrante- Pinole Hercules-Rodeo Martinez Richmond	Bishop Ranch Belvedere Clayton Crockett Dublin-San Ramon Hayward San Francisco: Central DA Vallejo

z Correction.
 NOTE 1: Not a ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1. EXCHANGE AREAS (Cont'd)
- 5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Pacifica	Millbrae Moss Beach ¹ Pacifica San Francisco: Juniper DA South San Francisco	z San Francisco: Central DA Montrose- Evergreen DA San Mateo	San Carlos-Belmont
Palo Alto	Los Altos Mountain View Palo Alto Redwood City San Carlos-Belmont Woodside	Fremont-Newark: Main DA La Honda ¹ Sunnyvale	Fremont-Newark: Greenleaf DA Oliver DA Hayward San Jose: North DA San Mateo Saratoga
Pittsburg	Antioch Clayton Pittsburg Pittsburg West	Concord	Benicia Danville East Contra Costa Lafayette Martinez Walnut Creek
Pittsburg West	Antioch Clayton Concord Pittsburg Pittsburg West	Benicia Martinez Walnut Creek	Crockett Danville East Contra Costa Lafayette Moraga
Pleasanton	Bishop Ranch Dublin-San Ramon Livermore Pleasanton Sunol	Fremont-Newark: Greenleaf DA Main DA Oliver DA Hayward	Danville San Jose: North DA

z Correction.
 NOTE 1: Not a ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Redwood City	Palo Alto Redwood City San Carlos-Belmont Woodside	Half Moon Bay ¹ La Honda ¹ Los Altos Mountain View San Mateo	Fremont-Newark: Greenleaf DA Main DA Oliver DA Hayward Millbrae South San Francisco Sunnyvale
Richmond	Belvedere East Bay: Berkeley DA El Sobrante- Pinole Hercules-Rodeo Richmond	Corte Madera Crockett East Bay: Alameda DA Fruitvale DA Main-Piedmont DA Mill Valley Orinda San Francisco: Central DA San Rafael Sausalito	Benicia Lafayette Martinez Moraga San Francisco: Juniper DA Montrose- Evergreen DA Vallejo

NOTE 1: Not a ZUM exchange.
 (L) Formerly on Sheet 221.1.

Continued (L)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
San Carlos- Belmont	Palo Alto Redwood City San Carlos-Belmont San Mateo Woodside	Half Moon Bay ¹ Los Altos Millbrae	Fremont-Newark: Greenleaf DA Main DA Hayward Mountain View Pacifica South San Francisco
San Francisco: Central DA	Belvedere East Bay: Alameda DA Fruitvale DA Main-Piedmont DA San Francisco: Central DA Juniper DA Montrose- Evergreen DA Sausalito	East Bay: Berkeley DA Pacifica Richmond South San Francisco	Corte Madera East Bay: Trinidad DA El Sobrante- Pinole Millbrae Mill Valley Moraga Orinda San Mateo San Rafael
Juniper DA	Pacifica San Francisco: Central DA Juniper DA Montrose- Evergreen DA South San Francisco	Belvedere East Bay: Alameda DA Fruitvale DA Main-Piedmont DA Millbrae San Mateo Sausalito	Corte Madera East Bay: Berkeley DA Trinidad DA Mill Valley Richmond
Montrose- Evergreen DA	Belvedere San Francisco: Central DA Juniper DA Montrose- Evergreen DA Sausalito	Millbrae Mill Valley Pacifica South San Francisco	Corte Madera East Bay: Alameda DA Berkeley DA Fruitvale DA Main-Piedmont DA Richmond San Mateo San Rafael

NOTE 1: Not a ZUM exchange.
 (L) Formerly on Sheet 222.

(L)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
San Jose: North DA	Fremont-Newark: Oliver DA San Jose: North DA South DA West DA Sunnyvale	Campbell Fremont-Newark: Main DA Los Altos Mountain View Sunol	Fremont-Newark: Greenleaf DA Los Gatos Palo Alto Pleasanton Saratoga
South DA	Campbell Los Gatos San Jose: North DA South DA West DA	Saratoga	Sunnyvale
West DA	Campbell Los Altos Los Gatos Mountain View San Jose: North DA South DA West DA Saratoga Sunnyvale		Fremont-Newark: Oliver DA
San Mateo	Millbrae San Carlos-Belmont San Mateo South San Francisco	Half Moon Bay ¹ Moss Beach ¹ Pacifica Redwood City San Francisco: Juniper DA Woodside	East Bay: Trinidad DA Hayward Palo Alto San Francisco: Central DA Montrose- Evergreen DA

NOTE 1: Not a ZUM exchange.
 (L) Formerly on Sheet 223.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1. EXCHANGE AREAS (Cont'd)
 5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
 C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
 2. Zone Calling Routes (Cont'd)
 a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
San Rafael	Corte Madera	Belvedere	El Sobrante-
	Ignacio ¹ z	Richmond	Pinole
	Mill Valley	Sausalito	Hercules-Rodeo
	Nicasio ¹ z	Stinson Beach-	San Francisco:
	Novato ¹ z	Bolinas ¹	Central DA
	San Rafael		Montrose- Evergreen DA
Saratoga	Campbell	Ben Lomond ¹ z	Palo Alto
	Los Altos	Boulder Creek ¹ z	San Jose:
	Los Gatos	Mountain View	North DA
	San Jose: West DA	Sunnyvale	
	Saratoga	San Jose: South DA	
Sausalito	Belvedere	East Bay:	East Bay:
	Corte Madera	Berkeley DA	Alameda DA
	Mill Valley	Richmond	Fruitvale DA
	San Francisco: Central DA	San Francisco:	Main-Piedmont DA
	Montrose- Evergreen DA	Juniper DA	El Sobrante- Pinole
	Sausalito	San Rafael	Hercules-Rodeo
		Stinson Beach- Bolinas ¹	
South San Francisco	Millbrae	Moss Beach ¹	Belvedere
	Pacifica	San Francisco:	East Bay:
	San Francisco: Juniper DA	Central DA	Alameda DA
	San Mateo	Montrose- Evergreen DA	Fruitvale DA
	South		Main-Piedmont DA
	San Francisco		Trinidad DA Redwood City San Carlos-Belmont

z Correction.
 NOTE 1: Not a ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T)
- 2. Zone Calling Routes (Cont'd) (T) (L)
- a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Sunnyvale	Campbell Los Altos Mountain View San Jose: North DA West DA Sunnyvale	Fremont-Newark: Oliver DA Los Gatos Palo Alto Saratoga	Fremont-Newark: Greenleaf DA Main DA Redwood City San Jose: South DA Woodside
Sunol	Fremont-Newark: Greenleaf DA Main DA Oliver DA Livermore Pleasanton Sunol	Bishop Ranch Dublin-San Ramon Hayward San Jose: North DA	
Vallejo	Benicia Crockett Hercules-Rodeo Vallejo	El Sobrante- Pinole Martinez	Concord Lafayette Orinda Richmond
Walnut Creek	Clayton Concord Danville Lafayette Martinez Moraga Orinda Walnut Creek	Benicia Bishop Ranch East Bay: Berkeley DA Pittsburg West	Antioch Crockett Dublin-San Ramon East Bay: Alameda DA Fruitvale DA Main-Piedmont DA Trinidad DA El Sobrante- Pinole Hercules-Rodeo Pittsburg

(L) Formerly on Sheet 225.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1. EXCHANGE AREAS (Cont'd)

5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)

2. Zone Calling Routes (Cont'd)

a. San Francisco - East Bay Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Woodside	La Honda ¹ Los Altos Palo Alto Redwood City San Carlos-Belmont Woodside	z Half Moon Bay ¹ Mountain View San Mateo	Millbrae Sunnyvale

z Correction.

NOTE 1: Not a ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1. EXCHANGE AREAS (Cont'd)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)

2. Zone Calling Routes (Cont'd)

b. Los Angeles Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Agoura	Agoura Canoga Park Conejo Malibu Thousand Oaks	Newbury Park Simi Valley	Moorpark Northridge Reseda
Alhambra	Alhambra Arcadia El Monte Los Angeles: DA's 1,3,4,5 Montebello Pasadena: Pasadena DA Pico Rivera Sierra Madre	Downey Glendale La Crescenta La Puente Los Angeles DA's 2,6,7,8, 10,11,14 Monrovia Pasadena: La Canada DA Whittier	Azusa-Glendora Beverly Hills Burbank: Burbank DA Compton: Compton DA Covina-Baldwin Park Culver City La Habra Los Angeles: DA's 9,12,13 North Hollywood Norwalk Sunland-Tujunga
Arcadia	Alhambra Arcadia El Monte Monrovia Pasadena: Pasadena DA Sierra Madre	z Alhambra Azusa-Glendora Covina-Baldwin Park La Crescenta La Puente Los Angeles: DA's 3,4 Montebello Pasadena: La Canada DA Pico Rivera Whittier	Claremont-San Dimas Diamond Bar Downey Glendale La Habra Los Angeles: DA's 1,2,5,6,7, 10 San Gabriel Canyon

z Correction. Material inadvertently omitted in Advice Letter 18597,
 effective January 6, 1997.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Beverly Hills	Beverly Hills	Burbank:	Alhambra
	Culver City	Burbank DA	Canoga park
	Los Angeles:	Sun Valley DA	Compton:
	DA's 2,7,10,11,	El Segundo	Gardena DA
	12,13,14	Glendale	La Crescenta
	North Hollywood	Hawthorne	Malibu
	Santa Monica:	Inglewood	Montebello
	Mar Vista DA	Los Angeles:	Northridge
	Santa Monica DA	DA's 1,3,4,5,6,	Pasadena:
	Van Nuys	8,9	La Canada DA
	West Los Angeles	Reseda	Pasadena DA
		San Fernando:	Redondo
		Sepulveda DA	San Fernando:
			Granada Hills DA
			Pacoima DA
			San Fernando DA
			Sunland-Tujunga (L)

(L) Formerly on Sheet 228.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Burbank: Burbank DA	Burbank: Burbank DA Sun Valley DA Glendale La Crescenta Los Angeles: DA's 2,3,14 North Hollywood Pasadena: La Canada DA Sunland-Tujunga	Beverly Hills Culver City Los Angeles: DA's 1,4,7, 10,11,13 Pasadena: Pasadena DA San Fernando: Pacoima DA San Fernando DA Sepulveda DA Van Nuys	Alhambra Los Angeles: DA's 5,6,8,9,12 Montebellow Northridge Reseda San Fernando: Granada Hills DA Santa Monica: Mar Vista DA Santa Monica DA Sierra Madre West Los Angeles
Sun Valley DA	Burbank: Burbank DA Sun Valley DA North Hollywood San Fernando: Pacoima DA San Fernando DA Sepulveda DA Sunland-Tujunga Van Nuys	Beverly Hills Canoga Park Glendale La Crescenta Los Angeles: DA's 2,13,14 Northridge Pasadena: La Canada DA Reseda San Fernando: Granada Hills DA	Culver City Los Angeles: DA's 1,3,4,7, 10,11,12 Pasadena: Pasadena DA Santa Clarita: Newhall-Castaic DA Saugus Canyon Country DA Santa Monica: Mar Vista DA Santa Monica DA West Los Angeles (L)

(L) Formerly on Sheet 229.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Canoga Park	Agoura	Burbank:	Beverly Hills
	Canoga Park	Sun Valley DA	North Hollywood
	Malibu	San Fernando:	Santa Clarita:
	Northridge	Pacoima DA	Newhall-Castaic DA
	Reseda	San Fernando DA	Thousand Oaks
	San Fernando:	Simi Valley	West Los Angeles
	Granada Hills DA		
	Sepulveda DA		
	Santa Monica:		
	Santa Monica DA		
	Van Nuys		

(L) Formerly on Sheet 229.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Compton: Compton DA	Compton: Compton DA Gardena DA Downey Hawthorne Lakewood Long Beach Los Angeles: DA's 6,8,9 Norwalk San Pedro Torrance	Alamitos El Segundo Inglewood Lomita Los Angeles: DA's 1,4,5,7, 10,11,12 Montebello Pico Rivera Redondo Whittier	Alhambra Buena Park Culver City Cypress El Monte La Habra Los Angeles: DA's 2,3,13,14 Santa Monica: Mar Vista DA
Gardena DA (T)	Compton: Compton DA Gardena DA El Segundo Hawthorne Inglewood Lomita Los Angeles: DA's 6,9 Redondo San Pedro Torrance	Culver City Downey Lakewood Long Beach Los Angeles: DA's 1,5,7,8, 11,12 Santa Monica: Mar Vista DA	Alamitos Beverly Hills Los Angeles: DA's 2,4,10,13,14 Montebello Norwalk Pico Rivera Santa Monica: Santa Monica DA West Los Angeles Whittier

(L) Formerly on Sheet 230.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Culver City	Beverly Hills Culver City El Segundo Inglewood Los Angeles: DA's 2,7,8,9,10, 11,12,13,14 Santa Monica: Mar Vista DA Santa Monica DA West Los Angeles	Burbank: Burbank DA Compton: Gardena DA Glendale Hawthorne Los Angeles: DA's 1,4,5,6 North Hollywood Redondo Van Nuys	Alhambra Burbank: Sun Valley DA Compton: Compton DA Downey Los Angeles: DA 3 Malibu Montebello Reseda San Fernando: Sepulveda DA Torrance

(L)

(L) Formerly on Sheet 231.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
El Monte	Alhambra Arcadia Covina- Baldwin Park El Monte La Puente Monrovia Montebello Pasadena: Pasadena DA Pico Rivera Sierra Madre Whittier	Azusa-Glendora Downey La Habra Los Angeles DA's 3,4,5 Norwalk	Brea Buena Park Compton: Compton DA Diamond Bar Fullerton Glendale La Crescenta Los Angeles DA's 1,2,6,7, 8,9,10,11 Pasadena: La Canada DA
El Segundo	Compton: Gardena DA Culver City El Segundo Hawthorne Inglewood Redondo Santa Monica: Mar Vista DA	Beverly Hills Compton: Compton DA Lomita Los Angeles: DA's 6,8,9,10, 11,12,13 Santa Monica: Santa Monica DA Torrance West Los Angeles	Los Angeles: DA's 1,2,4,5,7,14 Malibu San Pedro Van Nuys

(L) Formerly on Sheet 232.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Glendale	Burbank: Burbank DA Glendale La Crescenta Los Angeles: DA's 1,2,3,4,7, 10,11,13,14 North Hollywood Pasadena: La Canada DA Pasadena DA Sunland-Tujunga	Alhambra Beverly Hills Burbank: Sun Valley DA Culver City Los Angeles: DA's 5,6,8,9,12 Montebello Sierra Madre Van Nuys	Arcadia Downey El Monte Inglewood Monrovia Pico Rivera San Fernando: Pacoima DA San Fernando DA Sepulveda DA Santa Monica: Mar Vista DA Santa Monica DA West Los Angeles	(L)

(L) Formerly on Sheet 233.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1. EXCHANGE AREAS (Cont'd)
 5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
 C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
 2. Zone Calling Routes (Cont'd)
 b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Hawthorne	Compton: Compton DA Gardena DA El Segundo Hawthorne Inglewood Los Angeles: DA's 6,8,9,12 Redondo Santa Monica: Mar Vista DA Torrance	Beverly Hills Culver City Lomita Los Angeles: DA's 1,7,10,11,13 Santa Monica: Santa Monica DA West Los Angeles	Downey Lakewood Long Beach Los Angeles: DA's 2,4,5,14 Montebello San Pedro
Inglewood	Compton: Gardena DA Culver City El Segundo Hawthorne Inglewood Los Angeles: DA's 6,7,8,9, 11,12,13 Redondo Santa Monica: Mar Vista DA	Beverly Hills Compton: Compton DA Lomita Los Angeles: DA's 1,2,4,5, 10,14 Santa Monica: Santa Monica DA Torrance West Los Angeles	Downey Glendale Lakewood Long Beach Los Angeles: DA 3 Montebello North Hollywood San Pedro Van Nuys
La Crescenta	Burbank: Burbank DA Glendale La Crescenta Los Angeles: DA 3 Pasadena: La Canada DA Pasadena DA Sunland-Tujunga	Alhambra Arcadia Burbank: Sun Valley DA Los Angeles: DA's 1,2,4,5, 10,13,14 North Hollywood Sierra Madre	Beverly Hills El Monte Los Angeles: DA's 7,8,11,12 Monrovia Montebello San Fernando: Pacoima DA San Fernando DA Sepulveda DA Van Nuys

z Corrections.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Lomita	Compton: Gardena DA Lomita Long Beach Redondo San Pedro Torrance	Compton: Compton DA El Segundo Hawthorne Inglewood Lakewood	Alamitos Downey Los Angeles: DA's 6,8,9,12 Norwalk Santa Monica: Mar Vista DA
Los Angeles: DA 1	Alhambra Glendale Los Angeles DA's 1-14 Montebello	Beverly Hills Burbank: Burbank DA Compton: Compton DA Gardena DA Culver City Downey Hawthorne Inglewood La Crescenta North Hollywood Pasadena: La Canada DA Pasadena DA Pico Rivera Santa Monica: Mar Vista DA West Los Angeles	Arcadia Burbank: Sun Valley DA El Monte El Segundo Monrovia Norwalk Redondo Santa Monica: Santa Monica DA Sierra Madre Sunland-Tujunga Torrance Van Nuys Whittier

(L)

(L) Formerly on Sheet 235.

Continued

Advice Letter No. 18597

Issued by

Date Filed: Nov. 27, 1996

Decision No.

A. E. Swan

Effective: Jan. 6, 1997

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1. EXCHANGE AREAS (Cont'd)
- 5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
 - 2. Zone Calling Routes (Cont'd)
 - b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles: DA 2	Beverly Hills Burbank: Burbank DA Culver City Glendale Los Angeles: DA's 1-14 North Hollywood	Alhambra Burbank: Sun Valley DA Inglewood La Crescenta Montebello Pasadena: La Canada DA Pasadena DA Santa Monica: Mar Vista DA Sunland-Tujunga Van Nuys West Los Angeles	Arcadia Compton: Compton DA Gardena DA Downey El Monte El Segundo Hawthorne Pico Rivera Reseda San Fernando: Pacoima DA San Fernando DA Sepulveda DA Santa Monica: Santa Monica DA Sierra Madre
DA 3	(T) Alhambra Burbank: Burbank DA Glendale La Crescenta Los Angeles: DA's 1-14 Pasadena: La Canada DA Pasadena DA	Arcadia Beverly Hills z El Monte Monrovia Montebello North Hollywood Sierra Madre Sunland-Tujunga	Burbank: Sun Valley DA Compton: Compton DA Culver City Downey Inglewood Pico Rivera Santa Monica: Mar Vista DA Van Nuys West Los Angeles Whittier

z Correction.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles: DA 4	Alhambra Glendale Los Angeles: DA's 1-14 Montebello Pasadena: Pasadena DA	Arcadia Beverly Hills Burbank: Burbank DA Compton: Compton DA Culver City Downey El Monte Inglewood La Crescenta North Hollywood Pasadena: La Canada DA Pico Rivera Sierra Madre	Burbank: Sun Valley DA Compton: Gardena DA El Segundo Hawthorne Monrovia Norwalk Santa Monica: Mar Vista DA Sunland-Tujunga Van Nuys West Los Angeles Whittier
DA 5	(T) Alhambra Downey Los Angeles: DA's 1-14 Montebello	Beverly Hills Compton: Compton DA Gardena DA Culver City El Monte Glendale Inglewood La Crescenta Norwalk Pasadena: La Canada DA Pasadena DA Pico Rivera Whittier	Arcadia Burbank: Burbank DA El Segundo Hawthorne La Habra Lakewood La Puente Monrovia North Hollywood Redondo Santa Monica: Mar Vista DA Sierra Madre Torrance West Los Angeles (L)

(L) Formerly on Sheet 237.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>		<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles: DA 6		Compton: Compton DA Gardena DA Downey Hawthorne Inglewood Los Angeles: DA's 1-14 Montebello	Alhambra Beverly Hills Culver City El Segundo Glendale Lakewood Norwalk Pico Rivera Santa Monica: Mar Vista DA Torrance Whittier	Arcadia Buena Park Burbank: Burbank DA El Monte Lomita Long Beach Pasadena: Pasadena DA Redondo Santa Monica: Santa Monica DA West Los Angeles
DA 7	(T)	Beverly Hills Culver City Glendale Inglewood Los Angeles: DA's 1-14 Montebello	Alhambra Burbank: Burbank DA Compton: Compton DA Gardena DA Downey Hawthorne North Hollywood Pasadena: Pasadena DA Santa Monica: Mar Vista DA West Los Angeles	Arcadia Burbank: Sun Valley DA El Monte El Segundo La Crescenta Lakewood Norwalk Pasadena: La Canada DA Pico Rivera Redondo Santa Monica: Santa Monica DA Sierra Madre Sunland-Tujunga Torrance Van Nuys Whittier

(L)

(L) Formerly on Sheet 238.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>		<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Los Angeles: DA 8		Compton: Compton DA Culver City Hawthorne Inglewood Los Angeles: DA's 1-14 Montebello	Alhambra Beverly Hills Compton: Gardena DA Downey El Segundo Glendale Pasadena: Pasadena DA Pico Rivera Redondo Santa Monica: Mar Vista DA West Los Angeles	Burbank: Burbank DA El Monte La Crescenta Lakewood Lomita North Hollywood Norwalk Pasadena: La Canada DA Santa Monica: Santa Monica DA Torrance Van Nuys Whittier	
DA 9	(T)	Compton: Compton DA Gardena DA Culver City Hawthorne Inglewood Los Angeles: DA's 1-14 Santa Monica: Mar Vista DA	Beverly Hills Downey El Segundo Glendale Montebello Redondo Santa Monica: Santa Monica DA Torrance West Los Angeles	Alhambra Burbank: Burbank DA El Monte Lakewood Lomita Long Beach North Hollywood Norwalk Pasadena: Pasadena DA Pico Rivera Van Nuys Whittier	(L)

(L) Formerly on Sheet 239.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles: DA 10	Beverly Hills Culver City Glendale Los Angeles: DA's 1-14	Alhambra Burbank: Burbank DA Compton: Compton DA Downey El Segundo Hawthorne Inglewood La Crescenta Montebello North Hollywood Pasadena: La Canada DA Pasadena DA Santa Monica: Mar Vista DA West Los Angeles	Arcadia Burbank: Sun Valley DA Compton: Gardena DA El Monte Norwalk Pico Rivera Redondo Santa Monica: Santa Monica DA Sierra Madre Sunland-Tujunga Van Nuys Whittier
DA 11	(T) Beverly Hills Culver City Glendale Inglewood Los Angeles: DA's 1-14 Santa Monica: Mar Vista DA	Alhambra Burbank: Burbank DA Compton: Compton DA Gardena DA El Segundo Hawthorne Montebello North Hollywood Santa Monica: Santa Monica DA Van Nuys West Los Angeles	Burbank: Sun Valley DA Downey El Monte La Crescenta Pasadena: La Canada DA Pasadena DA Pico Rivera Redondo Sunland-Tujunga Torrance

(L) Formerly on Sheet 240.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles DA 12	Beverly Hills Culver City Hawthorne Inglewood Los Angeles: DA's 1-14 Santa Monica: Mar Vista DA	Compton: Compton DA Gardena DA Downey El Segundo Glendale Montebello Redondo Santa Monica: Santa Monica DA Torrance West Los Angeles	Alhambra Burbank: Burbank DA Sun Valley DA La Crescenta Lakewood Lomita North Hollywood Norwalk Pasadena: La Canada DA Pasadena DA Pico Rivera Van Nuys
DA 13 (T)	Beverly Hills Culver City Glendale Inglewood Los Angeles: DA's 1-14 North Hollywood Santa Monica: Mar Vista DA West Los Angeles	Burbank: Burbank DA Sun Valley DA El Segundo Hawthorne La Crescenta Santa Monica: Santa Monica DA Van Nuys	Alhambra Compton: Compton DA Gardena DA Downey Montebello Pasadena: La Canada DA Pasadena DA Redondo Reseda San Fernando: Pacoima DA Sepulveda DA Sunland-Tujunga (L)

(L) Formerly on Sheet 241.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1. EXCHANGE AREAS (Cont'd)
- 5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
- 2. Zone Calling Routes (Cont'd)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Los Angeles: DA 14	Beverly Hills Burbank: Burbank DA Culver City Glendale Los Angeles: DA's 1-14 North Hollywood	Alhambra Burbank: Sun Valley DA Inglewood La Crescenta Montebello Pasadena: La Canada DA Pasadena DA Santa Monica: Mar Vista DA Santa Monica DA Sunland-Tujunga Van Nuys West Los Angeles	Compton: Compton DA Gardena DA Downey El Segundo Hawthorne Northridge Reseda San Fernando: Granada Hills DA Pacoima DA San Fernando DA z Sepulveda DA
Montebello	Alhambra Downey El Monte Los Angeles: DA's 1,4,5,6,7,8 Montebello Pico Rivera Whittier	Arcadia Compton: Compton DA Glendale La Habra La Puente Los Angeles: DA's 2,3,9,10, 11,12,14 Norwalk Pasadena: Pasadena DA Sierra Madre	Beverly Hills Brea Buena Park Burbank: Burbank DA Compton: Gardena DA Covina-Baldwin Park Culver City Cypress Hawthorne Inglewood La Crescenta Lakewood Los Angeles: DA 13 Monrovia Pasadena: La Canada DA

z Correction of formatting.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
North Hollywood	Beverly Hills Burbank: Burbank DA Sun Valley DA Glendale Los Angeles: DA's 2,13,14 North Hollywood San Fernando: Pacoima DA Sepulveda DA Sunland-Tujunga Van Nuys	Culver City La Crescenta Los Angeles: DA's 1,3,4,7, 10,11 Northridge Pasadena: La Canada DA Reseda San Fernando: Granada Hills DA San Fernando DA West Los Angeles	Alhambra Canoga Park Inglewood Los Angeles: DA's 5,8,9,12 Pasadena: Pasadena DA Santa Monica: Mar Vista DA Santa Monica DA
Northridge	Canoga Park Northridge Reseda San Fernando: Granada Hills DA Pacoima DA San Fernando DA Sepulveda DA Simi Valley Van Nuys	Burbank: Sun Valley DA North Hollywood Santa Clarita: Newhall- Castaic DA	Agoura Beverly Hills Burbank: Burbank DA Los Angeles: DA 14 Malibu Santa Clarita: Saugus Canyon Country DA Santa Monica: Santa Monica DA Sunland-Tujunga West Los Angeles
Pasadena: La Canada DA	Burbank: Burbank DA Glendale La Crescenta Los Angeles: DA 3 Pasadena: La Canada DA Pasadena DA Sunland-Tujunga	Alhambra Arcadia Burbank: Sun Valley DA Los Angeles: DA's 1,2,4,5, 10,14 Monrovia North Hollywood Sierra Madre	Beverly Hills El Monte Los Angeles: DA's 7,8,11,12, 13 Montebello San Fernando: Pacoima DA San Fernando DA Van Nuys (L)

(L) Formerly on Sheet 243.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Pasadena:	Alhambra	Burbank:	Azusa-Glendora
Pasadena DA	Arcadia	Burbank DA	Beverly Hills
	El Monte	Los Angeles:	Burbank:
	Glendale	DA's 1,2,5,7,	Sun Valley DA
	La Crescenta	8,10,14	Covina-Baldwin
	Los Angeles:	Montebello	Park
	DA's 3,4	Pico Rivera	Downey
	Monrovia		La Puente
	Pasadena:		Los Angeles:
	La Canada DA		DA's 6,9,11,12,13
	Pasadena DA		North Hollywood
	Sierra Madre		Sunland-Tujunga
			Whittier (L)

(L) Formerly on Sheet 243.1.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Reseda	Canoga Park Northridge Reseda San Fernando: Granada Hills DA Sepulveda DA Santa Monica: Santa Monica DA Van Nuys West Los Angeles	Beverly Hills Burbank: Sun Valley DA Malibu North Hollywood San Fernando: Pacoima DA San Fernando DA	Agoura Burbank: Burbank DA Culver City Los Angeles: DA's 2,13,14 Santa Clarita: Newhall-Castaic DA Santa Monica: Mar Vista DA Simi Valley Sunland-Tujunga
San Pedro	Compton: Compton DA Gardena DA Lomita Long Beach Redondo San Pedro Torrance	Alamitos Lakewood	El Segundo Hawthorne Inglewood z
Santa Clarita: Newhall- Castaic DA	Santa Clarita: Newhall- Castaic DA Saugus Canyon Country DA	Northridge San Fernando: Granada Hills DA Pacoima DA San Fernando DA Sepulveda DA	Burbank: Sun Valley DA Canoga Park Reseda Sunland-Tujunga
Saugus Canyon Country DA	Santa Clarita: Newhall- Castaic DA Saugus Canyon Country DA	Palmdale: Agua Dulce DA ¹ San Fernando: Granada Hills DA Pacoima DA San Fernando DA	Burbank: Sun Valley DA Northridge San Fernando: Sepulveda DA Sunland-Tujunga (L)

NOTE 1: Not a ZUM exchange.
 (L) Formerly on Sheet 244.
 z Correction.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- b. Los Angeles Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Torrance	Compton: Compton DA Gardena DA Hawthorne Lomita Redondo San Pedro Torrance	El Segundo Inglewood Lakewood Long Beach Los Angeles: DA's 6,9,12	Alamitos Culver City Downey Los Angeles: DA's 1,5,7,8,11 Norwalk Santa Monica: Mar Vista DA

Van Nuys	Beverly Hills Burbank: Sun Valley DA Canoga Park North Hollywood Northridge Reseda San Fernando: Pacoima DA Sepulveda DA Van Nuys West Los Angeles	Burbank: Burbank DA Culver City Glendale Los Angeles: DA's 2,11,13,14 San Fernando: Granada Hills DA San Fernando DA Santa Monica: Mar Vista DA Santa Monica DA Sunland-Tujunga	El Segundo Inglewood La Crescenta Los Angeles: DA's 1,3,4,7, 8,9,10,12 Malibu Pasadena: La Canada DA
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c. Orange County Extended Area

Anaheim	Anaheim Brea Buena Park Cypress Fullerton Garden Grove Orange Placentia Santa Ana Westminister Yorba Linda	Alamitos Huntington Beach Irvine La Habra Norwalk	Chino Diamond Bar Lakewood La Puente Newport Beach Pico Rivera Silverado Whittier
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(L)

(L) Formerly on Sheet 245.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Brea	Anaheim Brea Buena Park Diamond Bar Fullerton La Habra La Puente Placentia Yorba Linda	Covina-Baldwin Park Cypress Garden Grove Norwalk Orange Pico Rivera Whittier	Alamitos Azusa-Glendora Chino Downey El Monte Lakewood Montebello Pomona Santa Ana Westminster	
Buena Park	Anaheim Brea Buena Park Cypress Fullerton La Habra Lakewood Norwalk Whittier	Alamitos Downey Garden Grove La Puente Orange Pico Rivera Placentia Westminster	Compton: Compton DA Covina-Baldwin Park Diamond Bar El Monte Huntington Beach Long Beach Los Angeles: DA 6 Montebello Santa Ana Yorba Linda	(L)

(L) Formerly on Sheet 246.

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A5. EXCHANGE SERVICES

5.1. EXCHANGE AREAS (Cont'd)

5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)

2. Zone Calling Routes (Cont'd)

c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Capistrano Valley	Capistrano Valley Laguna Beach Rancho Viejo Saddleback Valley Trabuco		Irvine Newport Beach
Cypress	Alamitos Anaheim Buena Park Cypress Fullerton Garden Grove Lakewood Norwalk Westminster	Brea Downey Huntington Beach La Habra Long Beach Orange Placentia Santa Ana Whittier	Compton: Compton DA La Puente Montebello Pico Rivera Yorba Linda
Fullerton	Anaheim Brea Buena Park Cypress Fullerton Garden Grove La Habra Orange Placentia Yorba Linda	Alamitos Diamond Bar Lakewood La Puente Norwalk Santa Ana Westminster Whittier	Chino Covina-Baldwin Park Downey El Monte Huntington Beach Irvine Long Beach Pico Rivera

z Correction.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Garden Grove	Anaheim Cypress Fullerton Garden Grove Huntington Beach Orange Santa Ana Westminster	Alamitos Brea Buena Park Irvine La Habra Lakewood Newport Beach Placentia Yorba Linda	Long Beach Norwalk Whittier	(L)
Irvine	Irvine Laguna Beach Newport Beach Saddleback Valley Santa Ana Silverado	Anaheim Garden Grove Orange Trabuco	Capistrano Valley Fullerton Huntington Beach Placentia Westminster Yorba Linda	(L)x (L)x

(L) Formerly on Sheet 249.
 (L)x Formerly on Sheet 250.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Newport Beach	Huntington Beach Irvine Laguna Beach Newport Beach Santa Ana	Garden Grove Saddleback Valley Westminster	Anaheim Capistrano Valley Orange	
Orange	Anaheim Fullerton Garden Grove Orange Placentia Santa Ana Silverado Yorba Linda	Brea Buena Park Cypress Irvine Westminster	Alamitos Huntington Beach La Habra Newport Beach Norwalk Saddleback Valley Trabuco	(L)

(L) Formerly on Sheet 251.

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 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Placentia	Anaheim	Buena Park	Alamitos	
	Brea	Cypress	Covina-Baldwin	
	Chino	Garden Grove	Park	
	Diamond Bar	La Puente	Irvine	
	Fullerton	Whittier	Norwalk	
	La Habra		Pico Rivera	
	Orange		Pomona	
	Placentia		Santa Ana	
	Yorba Linda		Silverado	
			Westminster	
Rancho Viejo	Capistrano		Laguna Beach	
	Valley		Elsinore	
	Rancho Viejo			
	Saddleback Valley			
	Trabuco			(L)
Saddleback Valley	Capistrano Valley	Newport Beach	Orange	(L)x
	Irvine		Santa Ana	
	Laguna Beach			
	Rancho Viejo			
	Saddleback Valley			
	Silverado			
	Trabuco			(L)x

(L) Formerly on Sheet 252.
 (L)x Formerly on Sheet 253.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)x
- 2. Zone Calling Routes (Cont'd) (T)
- c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Santa Ana	Anaheim Garden Grove Huntington Beach Irvine Newport Beach Orange Santa Ana Silverado Westminster	Cypress Fullerton	Alamitos Brea Buena Park Laguna Beach Placentia Saddleback Valley Trabuco Yorba Linda	(L)x
Silverado	Irvine Orange Saddleback Valley Santa Ana Silverado Trabuco	Corona Temescal Canyon Yorba Linda	Anaheim Laguna Beach Placentia	(L)
Trabuco	Capistrano Valley Rancho Viejo Saddleback Valley Silverado Trabuco	Irvine Temescal Canyon	Corona Laguna Beach Orange Santa Ana	(L)

(L) Formerly on Sheet 254.
 (L)x Formerly on Sheet 253.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- c. Orange County Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Yorba Linda	Anaheim	Diamond Bar	Buena Park
	Brea	Garden Grove	Corona
	Chino	La Habra	Covina-Baldwin
	Fullerton	Silverado	Park
	Orange		Cypress
	Placentia		Irvine
	Yorba Linda		La Puente
			Ontario
			Pomona
			Santa Ana
			Westminster
			Whittier

(L)

(L) Formerly on Sheet 255.

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 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)

d. San Diego Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Chula Vista	Chula Vista Coronado Dulzura La Mesa National City San Diego: San Diego DA		El Cajon San Diego: Linda Vista DA	
Coronado	Chula Vista Coronado National City San Diego: San Diego DA	La Jolla La Mesa San Diego: Linda Vista DA	El Cajon	(L)
Del Mar	Del Mar Encinitas La Jolla Rancho Penasquitos Rancho Santa Fe San Diego: Mira Mesa DA	Oceanside: Carlsbad DA Rancho Bernardo San Marcos	Escondido Oceanside: Oceanside DA Poway San Diego: Linda Vista DA Vista	(L)x
Dulzura	Chula Vista Dulzura Harbison-Alpine La Mesa			(L)x

(L) Formerly on Sheet 256.
 (L)x Formerly on Sheet 257.

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NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
El Cajon	El Cajon Harbison-Alpine La Mesa Poway Ramona San Diego: Linda Vista DA Mira Mesa DA San Diego DA		Chula Vista Coronado La Jolla National City Rancho Penasquitos
Encinitas	Del Mar Encinitas Oceanside: Carlsbad DA Oceanside DA Rancho Santa Fe San Marcos	Vista	Escondido La Jolla Rancho Bernardo Rancho Penasquitos San Diego: Mira Mesa DA
Escondido	Escondido Poway Ramona Rancho Bernardo Rancho Santa Fe San Marcos Valley Center Vista	Oceanside: Carlsbad DA Rancho Penasquitos	Del Mar Encinitas Oceanside: Oceanside DA San Diego: Mira Mesa DA

(N)
 (N)
 (T) (L)
 (T)
 (L)
 (L)x
 (L)x

(L) Formerly on Sheet 258.
 (L)x Formerly on Sheet 259.

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 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T)(L)
- 2. Zone Calling Routes (Cont'd) (T)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Fallbrook	Fallbrook Oceanside: Oceanside DA Pendleton DA Valley Center Vista	Pauma Valley ¹		(L)
Harbison-Alpine	Dulzura El Cajon Harbison-Alpine La Mesa Ramona			(L)x
La Jolla	Del Mar La Jolla Rancho Penasquitos San Diego: Linda Vista DA Mira Mesa DA San Diego DA	Coronado	El Cajon Encinitas La Mesa National City Poway Rancho Bernardo Rancho Santa Fe	(L)x

NOTE 1: Not a ZUM exchange. (L)

(L) Formerly on Sheet 259.

(L)x Formerly on Sheet 260.

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NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
La Mesa	Chula Vista Dulzura El Cajon Harbison-Alpine National City San Diego: Linda Vista DA San Diego DA	Coronado	La Jolla Poway Rancho Penasquitos San Diego: Mira Mesa DA
National City	Chula Vista Coronado La Mesa National City San Diego: San Diego DA	San Diego: Linda Vista DA	El Cajon La Jolla

(L)

(L) Formerly on Sheet 261.

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NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T)(L)
- 2. Zone Calling Routes (Cont'd) (T)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Oceanside: Carlsbad DA	Encinitas Oceanside: Carlsbad DA Oceanside DA Pendleton DA San Marcos Vista	Del Mar Escondido Rancho Santa Fe	Rancho Bernardo Rancho Penasquitos
Oceanside DA (T)	Encinitas Fallbrook Oceanside: Carlsbad DA Oceanside DA Pendleton DA Vista	San Marcos	Del Mar Escondido Rancho Santa Fe
Pendleton DA (T)	Fallbrook Oceanside Carlsbad DA Oceanside DA Pendleton DA	Vista	Pauma Valley ¹ San Marcos

NOTE 1: Not a ZUM exchange. (L)x
 (L) Formerly on Sheet 262.
 (L)x Formerly on Sheet 263.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1. EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T) (L)
- 2. Zone Calling Routes (Cont'd) (T)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Poway	El Cajon Escondido Poway Ramona Rancho Bernardo Rancho Penasquitos San Diego: Mira Mesa DA	Rancho Santa Fe	Del Mar La Jolla La Mesa San Diego: Linda Vista DA San Marcos	(L)
Ramona	El Cajon Escondido Harbison-Alpine Poway Ramona Rancho Bernardo Valley Center	Warner Springs ¹		(L)
Rancho Bernardo	Escondido Poway Ramona Rancho Bernardo Rancho Penasquitos Rancho Santa Fe San Diego: Mira Mesa DA	Del Mar San Marcos	Encinitas La Jolla Oceanside: Carlsbad DA San Diego: Linda Vista DA San Diego DA Valley Center Vista	(L)x (L)x

NOTE 1: Not a ZUM exchange. (L)

(L) Formerly on Sheet 264.

(L)x Formerly on Sheet 265.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T)(L)
- 2. Zone Calling Routes (Cont'd) (T)
- d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Rancho Penasquitos	Del Mar La Jolla Poway Rancho Bernardo Rancho Penasquitos Rancho Santa Fe San Diego: Mira Mesa DA	Escondido San Diego: Linda Vista DA San Marcos	El Cajon Encinitas La Mesa Oceanside: Carlsbad DA San Diego: San Diego DA Vista	(L)
Rancho Santa Fe	Del Mar Encinitas Escondido Rancho Bernardo Rancho Penasquitos Rancho Santa Fe San Marcos	Oceanside: Carlsbad DA Poway San Diego: Mira Mesa DA Vista	La Jolla Oceanside: Oceanside DA San Diego: Linda Vista DA	(L)x
San Diego: Linda Vista DA	El Cajon La Jolla La Mesa San Diego: Linda Vista DA Mira Mesa DA San Diego DA	Coronado National City Rancho Penasquitos	Chula Vista Del Mar Poway Rancho Bernardo Rancho Santa Fe	(L)x

(L) Formerly on Sheet 265.
 (L)x Formerly on Sheet 266.

Continued

Advice Letter No. 18597

Issued by

Date Filed: Nov. 27, 1996

Decision No.

A. E. Swan

Effective: Jan. 6, 1997

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1. EXCHANGE AREAS (Cont'd)
- 5.1.1. LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
 - 2. Zone Calling Routes (Cont'd)
 - d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
San Diego:	Del Mar	Rancho Santa Fe	Encinitas
Mira Mesa DA	El Cajon		Escondido
	La Jolla		La Mesa
	Poway		San Marcos
	Rancho Bernardo		
	Rancho Penasquitos		
	San Diego:		
	Linda Vista DA		
	Mira Mesa DA		
	San Diego DA		
San Diego DA	Chula Vista		Rancho Bernardo
	Coronado		Rancho
	El Cajon		Penasquitos
	La Jolla		
	La Mesa		
	National City		
	San Diego:		
	Linda Vista DA		
	Mira Mesa DA		
	San Diego DA		
San Marcos	Encinitas	Del Mar	Oceanside:
	Escondido	Oceanside:	Pendleton DA
	Oceanside:	Oceanside DA	Poway
	Carlsbad DA	Rancho Bernardo	San Diego:
	Rancho Santa Fe	Rancho	Mira Mesa DA
	San Marcos	z Penasquitos	
	Valley Center		
	Vista	z	

z Correction - Material inadvertently omitted in Advice Letter No. 18597,
 effective January 6, 1997.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1. EXCHANGE AREAS (Cont'd)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd)
 - 2. Zone Calling Routes (Cont'd)
 - d. San Diego Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Valley Center	Escondido Fallbrook Pauma Valley ¹ z Ramona San Marcos Valley Center Vista		Rancho Bernardo
Vista	Escondido Fallbrook Oceanside: Carlsbad DA Oceanside DA San Marcos Valley Center Vista	Encinitas Oceanside: Pendleton DA Rancho Santa Fe	Del Mar Rancho Bernardo Rancho Penasquitos

z Correction.
 NOTE 1: Not a ZUM exchange.

Continued

(N)

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T)(L)
- 2. Zone Calling Routes (Cont'd) (T)

e. Sacramento Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Fair Oaks	Fair Oaks Folsom Roseville: Citrus Heights DA Main DA Sacramento: Main DA North DA	Rio Linda	
Folsom	Fair Oaks Folsom Roseville: Citrus Heights DA Main DA Sacramento: Main DA	Sacramento: North DA South Placer ¹	Rio Linda
Rio Linda	Rio Linda Roseville: Citrus Heights DA Main DA Sacramento: Main DA North DA	Fair Oaks Pleasant Grove ¹	

(L)

NOTE 1: Not a ZUM exchange.
 (L) Formerly on Sheet 269.1.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T)(L)
- 2. Zone Calling Routes (Cont'd) (T)
- e. Sacramento Extended Area (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Sacramento: Main DA	Elk Grove Fair Oaks Folsom Meadowview Rio Linda Sacramento: Main DA North DA		Roseville: Citrus Heights DA
North DA (T)	Fair Oaks Rio Linda Roseville: Citrus Heights DA Sacramento: Main DA North DA	Folsom Meadowview Roseville: Main DA	Elk Grove

(L)

(L) Formerly on Sheet 269.2

Continued

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NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T)(L)
- 2. Zone Calling Routes (Cont'd) (T)

f. Ventura County Extended Area

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Moorpark	Conejo Moorpark Newbury Park Simi Valley Somis Thousand Oaks	Camarillo Fillmore ¹ Piru ¹ Santa Paula ¹	Agoura Saticoy
Oakview	Oakview Ojai Ventura Central	Saticoy Ventura East	El Rio Oxnard
Saticoy	Camarillo El Rio Oxnard Santa Paula ¹ Saticoy Ventura East	Oakview Point Mugu Somis Ventura Central	Moorpark Newbury Park
Simi Valley	Conejo Moorpark Northridge Simi Valley Thousand Oaks	Agoura Canoga Park Newbury Park Piru ¹	Camarillo Reseda San Fernando: Granada Hills DA Somis
Ventura Central	Oakview Ventura Central Ventura East	El Rio Ojai ¹ Oxnard Saticoy	Camarillo Point Mugu
Ventura East	El Rio Oxnard Saticoy Ventura Central Ventura East	Camarillo Oakview Ojai ¹ Point Mugu	Somis

NOTE 1: Not a ZUM exchange.
 (L) Formerly on Sheet 269.3.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (Cont'd) (T)(L)
- 2. Zone Calling Routes (Cont'd) (T)
- e. Riverside and San Bernardino Counties Extended Areas (T)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Arlington	Arlington Corona Mira Loma Riverside Woodcrest	Colton Moreno Temescal Canyon	Etiwanda Fontana Ontario Rialto San Bernardino
Colton	Colton Fontana Marshall Redlands Rialto Riverside San Bernardino	Arlington Highland Mentone Mira Loma Moreno	Calimesa Etiwanda Woodcrest
Corona	Arlington Corona Mira Loma Temescal Canyon	Silverado Woodcrest	Chino Ontario Riverside Trabuco Yorba Linda
Fontana	Colton Etiwanda Fontana Mira Loma Rialto San Bernardino	Ontario Marshall Riverside	Arlington Highland Moreno Redlands Upland Woodcrest
Highland	Arrowhead Highland Marshall Mentone Redlands Running Springs San Bernardino	Colton Crestline Rialto	Calimesa Fontana Moreno Riverside

(L)

(L) Formerly on Sheet 269.4.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (CONT'D) (N)
- 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (CONT'D) (N)
- C. LOCAL CALLING AREAS - ZONE USAGE MEASUREMENT AREAS (CONT'D) (T)(L)
- 2. Zone Calling Routes (Cont'd) (T)
- g. Riverside and San Bernardino Counties Extended Areas (Cont'd)

<u>Exchange</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Mira Loma	Arlington Fontana Mira Loma Rialto Riverside	Colton Corona Etiwanda Ontario Woodcrest	Chino Marshall Moreno San Bernardino Temescal Canyon Upland
Rialto	Colton Fontana Marshall Mira Loma Rialto Riverside San Bernardino	Etiwanda Crestline Highland Redlands	Arlington Mentone Moreno Ontario Woodcrest
Riverside	Arlington Colton Mira Loma Moreno Rialto Riverside Woodcrest	Fontana Marshall Redlands San Bernardino	Corona Etiwanda Highland Mentone Temescal Canyon
Temescal Canyon	Corona Temescal Canyon	Arlington Silverado Trabuco Woodcrest	Elsinore Mira Loma Riverside
Woodcrest	Arlington Moreno Riverside Woodcrest	Corona Mira Loma Perris Temescal Canyon	Colton Elsinore Fontana Lakeview-Nuevo Redlands Rialto

- 5.1.2 RESERVED (L)
- 5.1.3 REVERVED (L)x
- (L) Formerly on Sheet 269.5
- (L)x Formerly on Sheet 29.1.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (T)

A. GENERAL REGULATIONS (T)(L)

Foreign Exchange service provides a telephone number and dial tone from an exchange other than the exchange which would normally provide telephone service to the subscriber. (N)

1. Applicability (T)(L)

Applicable to business foreign exchange service within Pacific Bell exchanges and district areas and Foreign Exchange service provided from a Connecting Company. (T)

2. Territory (L)

Within Pacific Bell exchanges or district areas contiguous and noncontiguous to the foreign exchange or district areas as exchanges or district areas are defined on maps filed as part of the schedules. (L)

Within Pacific Bell exchanges or district areas contiguous and noncontiguous to the Connecting Company foreign exchange or district areas as shown in H.3. following and as defined on maps filed as part of the tariff schedules¹. (N)

3. Definitions (T)

a. Contiguous Exchange or District Area (T)

Contiguous exchange or district area service contemplates service furnished between:

(1) Two exchanges that are contiguous, and that are not divided into district areas (T)

(2) A district area of an exchange and a contiguous exchange that is not divided into district areas (T)

(3) A district area of one exchange and a contiguous district area of another exchange (T)

(4) Two district areas of one exchange which are contiguous to each other (T)

NOTE 1: Refer to Connecting Company tariffs as appropriate. (N)

Material omitted now on Sheet 31. (N)

(L) Formerly on Sheet 31.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

3. Definitions (Cont'd)

b. Foreign Exchange or District Area

Foreign exchange or district area means the exchange or district area from which the service is rendered.

c. Local Exchange or District Area

Local exchange or district area means the exchange or district area in which the primary station is located.

d. Local Service Area

(1) The serving exchange determines the local service area.

(2) Local and Extended Service

Rates for local and extended service furnished from Pacific Bell Telephone Company exchanges comprehend service without additional charges as set forth in Schedule Cal.P.U.C. No. A5.1.1.B., A5.1.1.C., and A5.2.1.B.4.a.

(T)

(T)

(D)

(D)

Rates for local or extended service furnished from a Connecting Company exchange comprehend service without additional charge, as set forth in the tariff provisions of the Connecting Company which indicates the local service areas.

(T)

(3) Reserved

(T)

(D)

(D)

Material deleted is a duplication of material currently in Schedule Cal.P.U.C. No. A5.2.1.

(D)

(D)

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)	(T)
5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)	(T)
A. GENERAL REGULATIONS (Cont'd)	(T)
3. Definitions (Cont'd)	
e. Noncontiguous Exchange or District Area.	(T)(L)
Noncontiguous exchange or district area service contemplates service furnished between:	
(1) Two exchanges that are noncontiguous	(T)
(2) Two district areas of one exchange which are noncontiguous to each other	(T)
Foreign Exchange Service furnished between an exchange and a noncontiguous district area of a contiguous exchange will be furnished under the same conditions as service furnished between two noncontiguous exchanges.	
f. Remote Island Area (RIA)	(T)
A specified geographical area surrounded by unfiled territory, that is served and rated from and is considered a part of a designated exchange.	(L)
g. Terminals	(N)
"Terminals," as used in Rates and Charges, means the stations or station and PBX attendant position between which the off-premises line is connected.	(T)(L)x (L)x

Material omitted now on Sheet 32.1.
(L) Formerly on Sheet 31.
(L)x Formerly reflected on Sheet 165.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

4. Limitations or Special Conditions

a. Foreign Exchange Service Extended into a Different LATA

The offering of Foreign Exchange service crossing a LATA boundary is limited to customers of record as of January 30, 1985. Existing customers may continue with their present service until such time as the service is disconnected. A move or change to another location will terminate this grandfathered status. Supersedures are not allowed.

b. Intercompany Foreign Exchange

(1) Foreign Exchange provided from a Connecting Company is dependent upon the availability of facilities from that Company. (T)

(2) Flat rate service in connection with foreign exchange service will be in accordance with the tariff provisions of the foreign exchange from which service is rendered. (N)
|
(N)

(3) In addition to the basic exchange services, foreign exchange station service, mileage and usage rates contained in these tariff schedules, other rates and charges for optional services may apply from Connecting Companies. Such optional services, will be provided in accordance with the tariff provisions of the Connecting Company¹. (T)

c. Remote Island Areas

Foreign Exchange service will not be offered from a remote island area (RIA).

d. Business customers in Pacific Bell Telephone Company territory who generate high volume, inbound, number specific calling patterns as a result of their media triggers, may be assigned telephone numbers from a central office other than their normal serving central office, exclusively at the discretion of the Utility with the concurrence of the customer. Such arrangements will be without the application of foreign exchange or foreign prefix charges. However, at the customer's request, the Utility will provide a different high volume prefix, at applicable foreign exchange and/or foreign prefix rates. (T)

NOTE 1: Pacific Bell Telephone Company may bill for such services on behalf of the Connecting Company. (T)

(D)
|
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

(T)

A. GENERAL REGULATIONS (Cont'd)

(T)

5. Services

(T)

a. Except as otherwise provided in these regulations.

Services furnished in the local exchange or district area will be available in connection with foreign exchange service in accordance with the tariff provisions of the local exchange or district area for the particular classification of service furnished.

Foreign exchange service will be furnished subject to the same regulations as to the use of the service by other than the customer or their representatives which are applicable in connection with other classifications of customer's telephone service.

(T)

b. PBX Systems

(1) PBX systems connected for foreign exchange trunk service but not connected for service from the local exchange and extension service provided in connection with individual foreign exchange service, will be furnished in accordance with the tariff provisions of the foreign exchange for the particular classifications of service furnished.

(2) PBX systems connected for foreign exchange trunk service and connected for service from the local exchange will be furnished in accordance with the tariff provisions of the local exchange for the particular classification of service furnished.

c. Extension services, PBX Stations, Telephone Answering Equipment Stations and Secretarial Line Extensions of Trunk Lines - Contiguous Exchanges.

(T)

(1) Business Service

(L)

Business extension services, PBX stations, telephone answering equipment stations and secretarial line extensions of trunk lines will be installed at the Utility's local loop demarcation point only on a premises of the same customer, except as otherwise provided in (2) following.

(L)

(D)

(D)

(L) Formerly on Sheet 34.
Material omitted now on Sheet 34.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

(T)

A. GENERAL REGULATIONS (Cont'd)

5. Services (Cont'd)

c. Extension services, PBX Stations, Telephone Answering Equipment Stations and Extension of Trunk Lines - Contiguous Exchanges (Cont'd)

(1) Business Service (Cont'd)

(T)

The customer shall be responsible for the installation and maintenance of any inside wire and standard jack(s) conforming to Part 68, Subpart F, of the FCC's Rules and Regulations associated with non-key and non-switching system services for simple Individual Line Services.

(L)

(L)

(D)

(D)

(2) General

(T)

Extension services in connection with individual line primary stations and secretarial line extensions of trunk lines terminating on telephone answering equipment, served from a dial central office will be installed at the Utility's local loop demarcation point on a premises of a different customer for answering purposes only and will be equipped to prevent outgoing calls.

Customers for whom an extension service, PBX station, telephone answering equipment station or secretarial line extension of a trunk line is installed in a contiguous foreign exchange area are not required to take service of the exchange from which service normally would be rendered on the premises on which such services are located.

Mileage rates as set forth in Schedule Cal.P.U.C. No. A10.2 are applicable to off-premises extension services, PBX stations, telephone answering equipment stations and secretarial line extensions of trunk lines in addition to the rates applicable for such services.

d. The tariff provisions of the local exchange or district area applicable to mileage rates and service charges will apply in connection with foreign exchange service. Labor and supplemental equipment beyond the Utility's local loop demarcation point are the responsibility of the customer.

(L) Formerly on Sheet 33.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

5. Services (Cont'd)

- e. Additional listings and lines of information will be furnished to foreign exchange customers in local or foreign directories in accordance with the tariff provisions in effect for the directory containing the additional listing or line of information.
- f. Joint user service is applicable and will be furnished upon application by the customer subject to the rate set forth in this schedule and the regulations in Schedule Cal.P.U.C. No. A5.6.1.
- g. Measured Rate Service and toll rates in connection with foreign exchange service will be in accordance with the tariff provisions of the foreign exchange or district area from which service is rendered.
- h. Reserved
- i. Reserved

(T)

(D)

(D)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. No. A5.2.1.A.4.

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

5. Services (Cont'd)

i. Reserved

(T)

(D)

(D)

j. Reserved

(T)

(D)

(D)

k. Foreign exchange service customers are not required to take service of the exchange from which service normally would be rendered.

(D)

(D)

(T)

(T)

Material deleted is a duplication of material currently in Schedule Cal.P.U.C. Nos. A5.2.1.A.4. and A5.2.1.A.7.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd) (T)
- A. GENERAL REGULATIONS (Cont'd) (T)
- 6. Application of Mileage Rates (T) (L)
- a. Foreign Exchange Mileage
 - (1) Between Contiguous Exchanges or District Areas
 - Foreign exchange mileage rates as shown in H.2.j.(1) following, are applicable to the airline distance measured from the customer's primary station or PBX attendant position to the nearest point on the common boundary of the foreign exchange or district area and the local exchange or district area. (T)
 - Foreign exchange service in a remote island area:
 - Foreign exchange mileage rates as shown in H.2.j.(1) following are applicable to the airline distance measured from the customer's primary station or PBX attendant position within a remote island area (RIA) to the nearest point on the boundary of the foreign exchange contiguous to the RIA's designated host exchange. (T)
 - (2) Between Noncontiguous Exchange or District Areas
 - Foreign exchange mileage rates as shown in H.2.j.(2) following, are applicable to the airline distance between the rate centers of the foreign exchange or district area and the local exchange or district area as set forth in Schedule Cal.P.U.C. No. A6.2.7. (T)
 - Foreign exchange service in a remote island area:
 - Foreign exchange mileage rates as shown in H.2.j.(2) following are applicable to the airline distance between the rate centers of the foreign exchange or district area and the RIA's designated host exchange. (T)
- b. Suburban Mileage (N)
 - Suburban mileage may be applicable with services involving Connecting Companies. Refer to Connecting Company tariffs for applicability. (N)

(L) Formerly on Sheet 36.
Residence service now on Sheet 113.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- A. GENERAL REGULATIONS (Cont'd)
- 6. Application of Mileage Rates (Cont'd)
- c. Reserved
- d. 911 Emergency Service

For exceptions to the application of foreign exchange mileage rates as applied to 911 Exchange lines refer to Schedule Cal.P.U.C. No. A9.2.1.

- 7. Reserved

(T)

(D)

(D)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. No. A5.2.1.B.

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

7. Reserved (Cont'd)

(T)

(D)

(D)

(D)

(D)

(T)

(T)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. No. A5.2.1.B.2.d.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

8. Reserved

(T)

(D)

(D)

9. Reserved

(T)

(D)

(D)

10. Reserved

(T)

(D)

(D)

(D)

(D)

Material deleted is a duplication of material currently in Schedule Cal.P.U.C.
Nos. A5.2.1.B.2.f. and A5.2.1.B.2.h.

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

(T)
(D)
(N)

B. LOS ANGELES EXTENDED AREA

1. Applicability

Applies to business Foreign Exchange service when service is furnished from a designated Los Angeles District Area to a specified contiguous or noncontiguous exchange, as shown following.

(N)

2. Descriptions

(T)(L)

a. Los Angeles Service in Contiguous Exchanges

Los Angeles business foreign exchange service will be furnished in certain specified contiguous exchanges and district areas at exception rates for contiguous service in Rate Areas A, B, and C as shown in H.2.a.(2) and H.2.j.(1)(e) following.

(T)

(T)

(1) Rate Areas

For purposes of administration of this schedule, the rate areas set forth below are defined as follows:

Rate Area A is an area lying wholly within the local exchange or district area, all points in which are within one-quarter mile airline distance from the common boundary of the local and Los Angeles exchange areas.

Rate Area B is an area lying wholly within the local exchange or district area, all points in which are beyond one-quarter mile airline distance and within one-half mile airline distance from the common boundary of the local and Los Angeles exchange areas.

Rate Area C is an area lying wholly within the local exchange or district area, all points in which are beyond one-half mile airline distance from the common boundary of the local and Los Angeles exchange areas.

(L)

Material omitted now in different form on Sheets 76-78.

(L) Formerly on Sheet 48.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd) (T)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd) (N)
- B. LOS ANGELES EXTENDED AREA (Cont'd) (T)(L)

- 2. Descriptions (Cont'd)
- a. Los Angeles Service in Contiguous Exchanges (Cont'd)

(2) Designated Serving District Area

Los Angeles Rate Area foreign exchange service will be furnished from a central office of the following designated district area:

Local Exchange or District Area	Designated Los Angeles Serving District Area
Alhambra	Los Angeles DA 4
Beverly Hills	Los Angeles DA 13
Burbank: Burbank DA	Los Angeles DA 14
Compton: Compton DA	Los Angeles DA 6
Compton: Gardena DA	Los Angeles DA 9
Culver City	Los Angeles DA 11
Glendale	Los Angeles DA 2
Hawthorne	Los Angeles DA 9
Inglewood	Los Angeles DA 9
Montebello	Los Angeles DA 5
North Hollywood	Los Angeles DA 14
Pasadena: Pasadena DA	Los Angeles DA 3

(L)

- b. Los Angeles Service in Noncontiguous Exchanges

(L)x

Los Angeles business foreign exchange service will be furnished in certain specified noncontiguous exchanges and district areas at exception rates for noncontiguous service as shown in H.2.a.(3) following, plus mileage rates shown in H.2.j.(2) following.

(T)
 (T)
 (T)

- (1) Noncontiguous Service Exception Rate Exchanges and Designated Serving District Area

For purposes of administration of this schedule, the exchanges to which Los Angeles noncontiguous exception rate foreign exchange service is offered, and the designated serving district area are as shown following:

(T)(L)x

Material omitted now in different form on Sheets 80 and 81.
 (L) Formerly on Sheet 49.
 (L)x Formerly on Sheet 50.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd) (T)
- B. LOS ANGELES EXTENDED AREA (Cont'd) (N)
- 2. Descriptions (Cont'd) (T)(L)
- b. Los Angeles Service in Noncontiguous Exchanges (Cont'd)
- (1) Noncontiguous Service Exception Rate Exchanges and Designated Serving District Area (Cont'd)

Group I Exchanges are those noncontiguous exchanges and District Areas of exchanges in the Los Angeles Extended Area shown below. These exchanges are offered Los Angeles foreign exchange service at exception line rates and contiguous mileage rates.

Group I Exchanges and the Designated Serving District Area: (T)

Local Exchange or District Area	Designated Los Angeles Serving District Area
Arcadia	Los Angeles DA 3
Burbank: Sun Valley DA	Los Angeles DA 14
El Monte	Los Angeles DA 4
El Segundo	Los Angeles DA 9
La Crescenta	Los Angeles DA 2
Lomita	Los Angeles DA 6
Pasadena: La Canada	Los Angeles DA 3
San Pedro	Los Angeles DA 6
Torrance	Los Angeles DA 6
Van Nuys	Los Angeles DA 14

(L)

Group I foreign exchange mileage rates as shown in H.2.j.(2).(b) following apply to the airline distance measured from the customer's primary station or PBX attendant position to the nearest point on the common boundary of the exchanges and district areas as shown below:

(T)(L)x
 (T)

Local Exchange or District Area	Common Boundary of
Arcadia	Arcadia and Pasadena
Burbank: Sun Valley DA	Burbank: Sun Valley DA and North Hollywood
El Monte	El Monte and Alhambra
El Segundo	El Segundo and Inglewood
La Crescenta	La Crescenta and Glendale
Lomita	San Pedro and Compton
Pasadena: La Canada	Pasadena: La Canada and Pasadena DAs
San Pedro	San Pedro and Compton
Torrance	Torrance and Compton
Van Nuys	Van Nuys and North Hollywood

Material omitted now in different form on Sheet 139.

(L) Formerly on Sheet 50.

(L)x Formerly on Sheet 51.

(L)x

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

B. LOS ANGELES EXTENDED AREA (Cont'd)

2. Descriptions (Cont'd)

b. Los Angeles Service in Noncontiguous Exchanges (Cont'd)

(1) Noncontiguous Service Exception Rate Exchanges and Designated Serving District Area (Cont'd)

Group II Exchanges are those noncontiguous exchanges in the Los Angeles Extended Area shown below. These exchanges are offered Los Angeles foreign services at exception line rates and noncontiguous mileage rates.

Group II Exchanges and the Designated Service District Area:

Local Exchange or District Area	Designated Los Angeles Serving District Area
Agoura	Los Angeles DA 14
Canoga Park	Los Angeles DA 14
Northridge	Los Angeles DA 14
Reseda	Los Angeles DA 14

(D)

Foreign Exchange Mileage

(N)

Group II foreign exchange mileage rates apply to the interexchange mileage between the local exchange and North Hollywood.

Local Exchange or District Area Rate Center	To the Rate Center of:
Agoura	North Hollywood
Canoga Park	North Hollywood
Northridge	North Hollywood
Reseda	North Hollywood

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd) (T)

C. FOREIGN DISTRICT AREA SERVICE (T)(L)

1. Description

Applicable to foreign district area service within the same exchange.

2. Application of Mileage Charges (T)

(D)

Within a district area contiguous and noncontiguous to the district area of the same exchange in which the customer's primary station is located.

The rates as set forth in H.2.j.(1) and (2) following and regulations applicable thereto of this schedule, apply. (T)

3. Territory (T)

Within Pacific Bell exchanges divided into district areas as said exchanges and district areas are defined on maps filed as part of the tariff schedules.

(L)

Material omitted now in different form on Sheet 136.
(L) Formerly on Sheet 189.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd) (T)

D. FOREIGN PREFIX SERVICE (T)(L)

1. Description (T)

Service of a prefix furnished within an exchange or district area from a central office other than the central office normally serving the area in which the primary station is located.

2. Regulations (T)

a. Where facilities and operating conditions permit, a prefix furnished within an exchange or district area from a central office other than the normal serving central office, as designated by the Utility, will be furnished subject to the basic access line rate, foreign exchange increment charge, usage, and mileage charges as shown in H.2.j.(3) following. (T)

b. Foreign Prefix Service is limited to individual line business service, Centrex Service and to trunk line service. (T)

Exception: Foreign Prefix Service, in conjunction with Foreign Exchange Service or Foreign District Area Service, is limited to individual line measured rate business service, business measured rate trunks, and Measured Centrex Service. (T)(L)

3. Utility initiated Prefix Assignments (T)(L)x

Customers who are assigned numbers in prefixes served from other than their normal serving central offices at the initiation of the Utility may retain these numbers, at the discretion of the Utility, without application of the charge for Foreign Prefix Service for these services as long as the location of the primary station remains within the same building.

If the primary station location is moved to another building, the customer has a choice of obtaining a new telephone number or retaining the present telephone number at the additional Foreign Prefix Service charge per line as shown in H.2.j.(3) following. (T)(L)x

Material omitted now reflected on Sheet 37.
(L) Formerly on Sheet 191.
(L)x Formerly on Sheet 192.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

D. FOREIGN PREFIX SERVICE (Cont'd)

3. Utility Initiated Prefix Assignments (Cont'd)

Where the Utility has waived application of Foreign Prefix Service charges under the conditions described, the Foreign Prefix Service charge will be applied to additional lines, served from other than their normal serving central office, as may be ordered by the customer.

4. Foreign Prefixes Associated with High Volume Calling.

See A.4.d. preceding for exceptions to foreign exchange/foreign prefix charges.

5. Foreign Prefix Service in Conjunction with Intercompany Foreign Exchange or Foreign District Area Service:

Where facilities and operating conditions permit, Foreign Prefix Service may be provided in conjunction with the Utility's or Connecting Company's Foreign Exchange Service or Foreign District Area Service. The Foreign Prefix Service charge as shown in H.2.j.(3) following, will apply.

6. Application of Charges for Foreign Prefix Service

Where facilities and operating conditions permit, a prefix furnished within an exchange or district area from a central office other than the normal serving central office, will be furnished subject to mileage charges for the airline distance between these central offices. This central office mileage charge is in addition to applicable rates and other mileage charges, i.e. foreign exchange or foreign district area mileage charges. Foreign Prefix Service rates as shown in H.2.j.(3) following will apply.

(T)
(T)

7. Territory

Within the base rate area or suburban area of a listed exchange, or district area as said areas are defined on maps filed as part of the tariff schedules¹.

NOTE 1: Refer to Connecting Company tariffs as appropriate.

(D)
|
(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES

(T)(L)

1. Description

Applicable to business foreign exchange service furnished from a Connecting Company exchange.

2. Regulations

Except as otherwise provided in this tariff section, the regulations as set forth in A. preceding are applicable to Connecting Company Foreign Exchange services.

3. Hunting Service

The Hunting Service rate as shown in H.3.f. following, is applicable to each individual line or each PBX trunk arranged for Hunting service.

Hunting service denotes two or more central office lines or trunks from the same central office that are arranged to transfer an incoming call to the next available associated line or trunk when the called number is busy. Only applicable to Verizon of California.

(T)(L)
(D)

4. Suburban Mileage Rates

(L)

a. Between Contiguous Exchanges

Suburban mileage rates specified in H.3.h. following, are applicable to the airline distance measured from the point on the common boundary of the foreign and local exchange as defined in A.6.a.(1) preceding, to the nearest point on the base rate area boundary of the foreign exchange.

b. Between Noncontiguous Exchanges

Suburban mileage is not applicable in noncontiguous routes.

(L)

Material omitted now on Sheet 53.

(T)

(L) Formerly on Sheet 50.

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd)

(T)(L)

5. Extension Service and PBX Station Service - Contiguous Exchanges

- a. Applicable to foreign exchange extension service and private branch exchange station service furnished in connection with primary service located within a contiguous Connecting Company exchange referred to as "Foreign Exchange" following.
- b. Service in this schedule will be furnished only to customers receiving individual line or private branch exchange service located in a contiguous foreign exchange.
- c. Except as otherwise provided in these regulations, PBX systems connected for foreign exchange trunk service, but not connected for service from the local exchange, and extension services provided in connection with individual foreign exchange service, will be furnished in accordance with the tariff provisions of the foreign exchange for the particular classification of service furnished.
- d. PBX systems connected for foreign exchange trunk service and connected for service from the local exchange will be furnished in accordance with the tariff provisions of the local exchange for the particular classification of service furnished.
- e. Services furnished in the local exchange will be available in connection with foreign exchange service in accordance with the tariff provisions of the local exchange for the particular classification of service furnished.
- f. The tariff provisions of the local exchange applicable to service and labor charges and supplemental equipment will apply in connection with foreign exchange service furnished in this schedule. Labor and supplemental equipment beyond the Utility's local loop demarcations point are the customer's responsibility.
- g. Each business extension service, PBX station, telephone answering equipment stations secretarial line and extensions of a trunk line will be installed only on a premises of the same customer except as follows.

(L)

Material omitted now on Sheet 54.
(L) Formerly on Sheet 51.

(T)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd)

(T)(L)

5. Extension Service and PBX Station Service - Contiguous Exchanges (Cont'd)
g. (Cont'd)

- (1) Extension services in connection with individual line primary stations and extension of trunk lines terminating on telephone answering equipment served from a dial central office will be installed up to and including the Utility's local loop demarcation point on a premises of a different customer for answering purposes only and will be equipped to prevent outgoing calls.
 - (2) The customer shall be responsible for the installation and maintenance of any inside wire and standard jacks(s) conforming to Part 68, Subpart F, of the FCC's Rules and Regulations associated with Individual Line Services.
- h. Additional listings and lines of information furnished to foreign exchange customers in local or foreign directories will be in accordance with the tariff provision in effect for the directory containing the additional listing or line of information.
- i. Extended service and local service from the same exchange will not be furnished concurrently on the same premises.
- j. No mileage is applicable to a business extension service from an off-premises extension service or PBX station located on the same premises as that off-premises extension service or PBX station with these noted rates.
- k. The rates following and the regulations preceding are equally applicable to Utility provided or customer provided equipment and systems, with the following exceptions. The Utility will not provide lines between terminals associated with customer provided terminal equipment or between customer provided communications systems and customer provided terminal equipment:
- (1) In different buildings on continuous property within 300 feet (no mileage rate).
 - (2) In different buildings on continuous property beyond 300 feet (USOCs: 1LLBG, 1LVBG, 1LPJR).
 - (3) On non-continuous property (USOCs: 1LLDR, 1LVDR).

(L)

Material omitted now on Sheet 55.

(T)

(L) Formerly on Sheet 52.

(T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd)

(T)(L)

5. Extension Service and PBX Station Service - Contiguous Exchanges (Cont'd)

l. The Utility may provide lines between terminals associated with customer provided terminal equipment or between customer provided communications systems and customer provided terminal equipment at the customer's request and expense.

m. Joint User Service will be furnished upon application by the customer subject to the rates set forth in H.3.e. following and the regulations of Schedules Cal.P.U.C. No. A5.6.1.

n. In the following cases, extension services will be furnished in accordance with the tariff provisions of the local exchange applicable to extension services:

- Fowler service furnished in Caruthers
- Fowler service furnished in Del Rey
- Fowler service furnished in Fresno
- Fowler service furnished in Selma
- Lancaster service furnished in Rosamond
- Lindsay service furnished in Porterville
- Lindsay service furnished in Tulare
- Novato service furnished in Ignacio
- Novato service furnished in Petaluma
- Reedley service furnished in Dinuba
- Reedley service furnished in Kingsburg
- Reedley service furnished in Orange Cove
- Reedley service furnished in Parlier

o. Mileage rates as set forth in this schedule are in addition to the rates applicable for such services.

p. Individual line and PBX customers for whom an extension service or PBX station is provided in this schedule are not required to take service of the exchange from which service normally would be rendered on the premises on which such extension service or PBX station is located.

q. Extended service and local service from the same exchange will not be furnished concurrently on the same premises.

(L)

Material omitted now on Sheet 47.

(T)

(L) Formerly on Sheet 53.

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd) (T)(L)

5. Extension Service and PBX Station Service - Contiguous Exchanges (Cont'd)

r. No mileage charge is applicable to an extension service from an off-premises extension service or PBX station located on the same premises as that off-premises extension service or PBX station.

s. Exceptions

(1) Regulations applicable in connection with service over the following listed routes:

Foreign Exchange (Exchange in Which Primary Service is Located)	Local Exchange (Exchange in Which Extension Service or PBX Station is Located)
VERIZON CALIFORNIA INC. (T) Alamitos Lakewood Long Beach Marshall San Bernardino Santa Monica	San Pedro San Pedro San Pedro Highland Highland Culver City

(a) Services furnished in the foreign exchange will be available in connection with service furnished in this schedule in accordance with the tariff provisions of the foreign exchange for the particular classification of service furnished.

(b) The tariff provisions of the foreign exchange applicable to service connection, move and change charges and supplemental equipment, will apply in connection with foreign exchange service furnished in this schedule.

(2) The same customers of record as of December 1, 1984 may continue extension service on the routes between Alamitos and Lakewood exchanges to the San Pedro exchange at the same address until disconnection. These routes became non-contiguous when the Long Beach exchange was reconfigured into three exchanges on December 1, 1984.

Material omitted now on Sheet 48.

(L) Formerly on Sheet 54.

(L)

(T)
 (D)
 (T)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd) (T)(L)

5. Extension Service and PBX Station Service - Contiguous Exchanges (Cont'd)

t. Territory

Within a contiguous exchange of Pacific Bell, referred to as "Local Exchange" shown below:

(1) Northern California Exchanges

FOREIGN EXCHANGE ROUTE		FOREIGN EXCHANGE ROUTE	
Foreign Exchange	Local Exchange	Foreign Exchange	Local Exchange
California City	Mojave	McFarland	Delano
Colfax	Grass Valley	Millville	Redding
Corcoran	Hanford	Morgan Hill	San Jose
Dos Palos	Los Banos	Morgan Hill ¹	San Martin
Elk Grove	Sacramento	Novato	Ignacio
Exeter	Visalia	Novato	Petaluma
Ferndale	Fortuna	Patterson	Modesto
Foresthill	Auburn	Pinnacles	Hollister
Fort Jones	Yreka	Reedley	Dinuba
Fowler	Fresno	Reedley	Kingsburg
Gilroy	Hollister ²	Reedley	Parlier
Gilroy	San Juan ²	Ripon	Modesto
Kenwood	Santa Rosa	Roseville	Fair Oaks
Kerman	Fresno	Roseville	Folsom
Knights Landing	Woodland	Roseville	Lincoln
Lancaster	Rosamond ²	Roseville	Sacramento
Lemon Cove	Woodlake	Sanger	Fresno
Lindsay	Porterville	San Miguel	Paso Robles
Lindsay	Visalia	Stateline, Nev. ¹	South Tahoe
Livingston	Turlock	Taft	Bakersfield
Los Gatos	Campbell	Tuolumne	Sonora
Los Gatos	San Jose	Volcano	Jackson
Los Gatos	Saratoga	Volcano	Sutter Creek
Linden	Stockton		
Manteca	Stockton		

(2) Southern California Exchanges - Available in all exchanges. (L)

NOTE 1: See G.3.f.(3)(e) following. (L)
 NOTE 2: Frozen service, A.4.a. preceding. (L)
 Material omitted now on Sheet 49. (T)
 (L) Formerly on Sheet 55. (T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd) (N)

6. Extension Service For Answering Purposes Between Noncontiguous Exchanges (T)(L)

a. Description (T)

Applicable to business foreign exchange extension service for answering purposes only furnished in connection with business individual line primary service and located within:

(1) A listed noncontiguous Northern California exchange of a Connecting Company as shown following, (T)

(2) Any noncontiguous Southern California Exchange of a Connecting Company or (T)

(3) Any noncontiguous exchange of this Utility. (T)

b. Regulations (T)

(1) Service in this schedule will be furnished only to customers receiving business individual line primary service located in a noncontiguous exchange of a connecting company or of this Utility. Service will be furnished where facilities and operating conditions permit. (T)

(2) Each extension service is provided solely for the answering of incoming calls in connection with the affairs of the customer to the associated primary service. (T)

(3) The extension service line will be equipped to prevent outgoing calls. (T)

(4) The foreign exchange mileage rate shown in H.2.j.(4) following, is applicable to the airline distance between the foreign exchange (or district area of the foreign exchange) in which the primary station is located and the local exchange (or district area of the local exchange) in which the extension service is located, as set forth in Schedule Cal.P.U.C. No. A6.2.7 (T)

(5) Reserved (T)

(6) Reserved (T)(L)

Material omitted now reflected on Sheet 50. (T)

(L) Formerly on Sheet 47. (T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd) (N)

6. Extension Service For Answering Purposes Between Noncontiguous Exchanges (T)(L)
(Cont'd)

b. Regulations (Cont'd) (T)

(7) The toll rates applicable in connection with toll service over foreign exchange extension service lines will be in accordance with the toll tariff provisions of the foreign exchange from which service is received. (T)

(8) Foreign exchange service will be furnished subject to the same regulations as to the use of the service by other than the customer or their representatives which are applicable in connection with other classifications of the customer's telephone service. (T)

(9) Individual line business customers for whom an extension service is provided in this schedule are not required to take service of the exchange from which service normally would be rendered on the premises on which such extension service is located. (T)

(10) Except as otherwise provided in this schedule, services furnished in the local exchange will be available in connection with foreign exchange extension service in accordance with the tariff provisions of the local exchange for the particular classification of service furnished. (T)

The tariff provisions of the local exchange applicable to service and labor charges and supplemental equipment will apply in connection with foreign exchange extension service furnished in this schedule. (T)

(11) Additional listings containing the address of the extension service will not be furnished. (T)

(12) The customer shall be responsible for the installation and maintenance of any inside wire and standard jack(s) conforming to Part 68, Subpart F, of the FCC's Rules and Regulations associated with Individual Line Services. (T)

(L)

Material omitted now on Sheet 51. (T)

(L) Formerly on Sheet 48. (N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd) (N)

6. Extension Service For Answering Purposes Between Noncontiguous Exchanges (T)(L)
 (Cont'd)

c. Territory (T)

Within Pacific Bell Telephone Company Exchanges and Connecting Company Exchanges, as defined in E. 1. preceding and as said exchanges are defined on maps filed as part of the tariff schedules: (T)

Foreign Exchange (Exchange in Which Primary Service is Located)	Local Exchange (Exchange in Which Extension Service is Located)
VERIZON CALIFORNIA INC. (T) Boron Exeter Lemon Cove Linden Novato Novator Ridgecrest San Miguel	Mojave Porterville Visalia Lodi Millbrae (T) San Rafael (T) Mojave San Luis Obispo
ROSEVILLE TELEPHONE COMPANY Roseville	Auburn

(D)
 |
 (D)

(T)

d. Rates and Charges (L)

See H.2.b. and H.2.j.(4) following.

Material omitted now on Sheet 52.
 (L) Formerly on Sheet 49.

(D)
 (T)
 (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd) (T)

7. Routes Between Contiguous Exchanges Located In Different States But Within Each Other's Local Service Area (T)

a. Description

Applicable to business foreign exchange service furnished from an exchange located in another state, contiguous to a Pacific Bell exchange, and both exchanges are within each others local service area.

b. Regulations

Except as otherwise provided in this tariff section, the regulations applicable to Connecting Company Foreign Exchange services are as set forth in A. preceding.

c. Availability of Service

The furnishing of service will require certain physical arrangements of the facilities of the Utility and is therefore subject to the availability of such facilities.

(D)
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd) (T)

8. Centrex Station Service (T)

a. Description

Applicable to foreign exchange Centrex station service furnished in connection with Centrex primary service within a Connecting Company exchange.

b. Regulations

- (1) In this schedule "Foreign Exchange" means the exchange in which the customer primary location is located and from where the dial tone office is located. "Local Exchange" means the exchange in which the Centrex station is located.
- (2) Service in this schedule will be furnished only to customers who have a Centrex Service located in a Connecting Company exchange. Service will be furnished where facilities and operating conditions permit.
- (3) The local service area in connection with service furnished in this schedule will be the local service area effective in connection with the Centrex Service located at the customer primary location in the foreign exchange.
- (4) The toll and measured rate service applicable in connection with toll and measured rate service respectively, over foreign exchange Centrex station lines will be in accordance with the tariff provisions of the foreign exchange from which service is received.
- (5) Foreign exchange Centrex Station Service customers are not required to take service of the Local exchange from which service normally would be rendered.
- (6) Services available for use with regular Centrex stations in the local exchange will be furnished in connection with foreign exchange Centrex Station Service in accordance with the tariff provisions of the local exchange unless otherwise specified in the tariffs.
- (7) The tariff provisions of the local exchange applicable to service and labor charges and supplemental equipment will apply in connection with foreign exchange service furnished in this schedule.

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd)

(T)

8. Centrex Station Service (Cont'd)

(T)

b. Regulations (Cont'd)

(8) Each Centrex station will be provided for the use of the Centrex Service customer or joint users of the Centrex Service.

(9) Additional listings and lines of information will be furnished to foreign exchange customers in local or foreign exchange directories in accordance with the tariff provisions in effect for the directory containing the additional listing or line of information.

(10) The foreign exchange noncontiguous exchange mileage rate is applicable to the interexchange rate mileage between the rate center in the foreign exchange (or district area of the foreign exchange) in which the customer's primary location for Centrex Service is located and the rate center of the local exchange (or district area of the local exchange) in which the Centrex station is located.

(11) No mileage charge is applicable to an extension station from a Centrex primary station where both stations are located within Zone I of the same customer location as the Centrex primary station.

(12) Territory

Within Pacific Bell Telephone Company Exchanges as said exchanges are defined on maps filed as part of the tariff schedules.

(T)

(13) For rates and charges see H.3.d. and H.3.g.(1)(c) following.

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

F. RESERVED

(N)

G. RESERVED

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES

1. Available Classes of Service

Foreign Exchange service (FXS) is offered on the following Business classes of service: (T)

BUSINESS SERVICE		USOCs
ANSWERING LINE SERVICE		
FXS Business Answering Line Terminating on a 6-Line Concentrator	(T)	7FB++
FXS Business Answering Line Terminating on a Telephone Answering Service	(T)	7FL++
ASSURED TRUNK LINE SERVICE		
FXS Measured Rate Business Service, First Trunk Line	(T)	TMB++
FXS Measured Rate Business Service, Additional Trunk Line	(T)	TM2++
FXS Measured Rate Business Service Add'l Trunk Line, Outward Only	(T)	TM3++
FXS Measured Rate Business Service Add'l Trunk Line, Inward Only	(T)	TM4++
BASIC TRUNK SERVICE		
FXS First Manual or Combination Trunk Line	(T)	BMS++
FXS DID-Equipped Trunk Line		BMN++
FXS Additional Manual or Combination Trunk Line		BM2++
FXS Out-Only Trunk Line		BM3++
FXS In-Only Trunk Line	(T)	BM4++
CENTREX SERVICE		
FXS Centrex Primary Access Line	(T)	CEN++
Assured Trunk Terminating on Centrex, Add'l Trunk Line, Outward Only		TM3C+
INDIVIDUAL LINE		
FXS Measured Rate Business Service	(T)	1MB++
FXS Measured Rate Business Line		1ML++
FXS Measured Rate Business Line - Single-Line Customer	(T)	1MS++
9-1-1 SERVICE		
FXS E9-1-1 Exchange Line	(T)	ZZYAN
FXS E9-1-1 End Office Trunk Line		E91ET
FXS E9-1-1 PBX Trunk Line	(T)	ZZYPX
Joint User Service		JUL

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES

2. Routes Between Pacific Bell Telephone Company Exchanges (T)

a. Basic Access Line Rates¹ and Foreign Exchange Increment Charges

(1) All exchanges plus Los Angeles DAs 1-14 (excluding Los Angeles Area Exceptions, see (2) following).

The monthly rates for Foreign Exchange Services are as follows:

BUSINESS SERVICE	USOC	MONTHLY RATES	
		FXS INCREMENT (T) CHARGE	BASIC RATE (T)
- Answering Line Service ⁴ (T)	7FB++ 7FL++	\$23.46	RR (T)
- Assured Trunk Line Service ⁵ (T)	TMB++ TM2++ TM3++ TM4++	(D)	RR (T)
- Basic Trunk Line Service ⁵ (N)	BMS++ BMN++ BM2++ BM4++	(D)	RR (T)
- Centrex Exchange Access Trunking Charge ³ (T)	CEN++(T) TM3C+(T)	1.19	RR (T) (D)
- Business Individual Line Service ⁶ (T)	1MB++ 1ML++ 1MS++	23.46	RR (T)
- 9-1-1 Service ⁷ (T)	ZZYAN E91ET ZZYPX	(D)	RR (T) (D) (D)

NOTE 1: For installation charges see Schedule Cal.P.U.C. No. A3. Dual Element Charges, except for Centrex (CEN++), see NOTE 3 below.

NOTE 3: Rate applicable plus installation charge for primary line as set forth in Schedule Cal.P.U.C. No. A9.1.1., except for the monthly trunk line rate which is set forth in Schedule Cal.P.U.C. No. A5.3.

NOTE 4: Rate applicable to Business Individual Line Service (see NOTE 6).

NOTE 5: Rate applicable as set forth in Schedule Cal.P.U.C. No. A5.3.

NOTE 6: Rate applicable as set forth in Schedule Cal.P.U.C. No. A5.2.1.

NOTE 7: Rate applicable as set forth in Schedule Cal.P.U.C. Nos. A9.2.3.C.3.b., and A9.2.4.E.1.

(D)
(T)
(T)
(N)

(N)
(D)
(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd) (T)

a. Basic Access Line Rates¹ and Foreign Exchange Increment Charges (Cont'd)

(2) Los Angeles Exception Rate Treatment - Rate Areas A, B, and C.

The monthly rates for Foreign Exchange Services are as follows:

BUSINESS SERVICE	USOC	MONTHLY RATES			
		FXS INCREMENT CHARGE (T)			BASIC RATE (T)
		RATE AREA A	RATE AREA B	RATE AREA C	
- Answering Line Service ⁴ (N)	1FB++ 7FL++	\$25.27	\$27.07	\$28.88	RR (T)
- Assured Trunk Line Service ⁵ (T)	TMB++ TM2++ TM3++ TM4++				RR (T)
- Basic Trunk Line Service ⁵ (T)	BMS++ BMN++ BM2++ BM4++				RR (T)
- Centrex Exchange Access Trunking Charge ³ (T)	CEN++ (T) TM3C+ (T)	1.19	1.19	1.19	RR (T) (D)
- Business Individual Line Service ⁶ (T)	1MB++ 1ML++ 1MS++	25.27	27.07	28.88	RR (T)
- 9-1-1 Service ⁷ (T)	ZZYAN E91ET ZZYPX				RR (T) (D) (D)

NOTE 1: For installation charges see Schedule Cal.P.U.C. No. A3. Dual Element Charges, except for Centrex (CEN++), see NOTE 3 below.

NOTE 3: Rate applicable plus installation charge for primary line as set forth in Schedule Cal.P.U.C. No. A9.1.1., except for the monthly trunk line rate which is set forth in Schedule Cal.P.U.C. No. A5.3. (T)
(T)
(N)

NOTE 4: Rate applicable to Business Individual Line Service.(see NOTE 6).

NOTE 5: Rate applicable as set forth in Schedule Cal.P.U.C. No. A5.3.

NOTE 6: Rate applicable as set forth in Schedule Cal.P.U.C. No. A5.2.1.

NOTE 7: Rate applicable as set forth in Schedule Cal.P.U.C. Nos. A9.2.3.C.3.b., and A9.2.4.E.1. (N)
(D)
(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd) (T)

a. Basic Access Line Rates¹ and Foreign Exchange Increment Charges (Cont'd)

(3) Los Angeles Exception Rate Treatment - Groups I and II.

The monthly rates for Foreign Exchange Services are as follows:

BUSINESS SERVICE	USOC	MONTHLY RATES	
		FXS INCREMENT (T) CHARGE	BASIC RATE (T)
- Answering Line Service ⁴ (N)	1FB++ 7FL++	\$28.88	RR (T)
- Assured Trunk Line Service ⁵ (T)	TMB++ TM2++ TM3++ TM4++		RR (T)
- Basic Trunk Line Service ⁵ (N)	BMS++ BMN++ BM2++ BM4++		RR (T)
- Centrex Exchange Access Trunking Charge ³ (T)	CEN++(T) TM3C+(T)	1.19	RR (T) (D)
- Business Individual Line Service ⁶ (T)	1MB++ 1ML++ 1MS++	28.88	RR (T)
- 9-1-1 Service ⁷ (T)	ZZYAN E91ET ZZYPX		RR (T) (D) (D)

NOTE 1: For installation charges see Schedule Cal.P.U.C. No. A3. Dual Element Charges, except for Centrex (CEN++), see NOTE 3 below.

NOTE 3: Rate applicable plus installation charge for primary line as set forth in Schedule Cal.P.U.C. No. A9.1.1., except for the monthly trunk line rate which is set forth in Schedule Cal.P.U.C. No. A5.3. (T)
(T)

NOTE 4: Rate applicable to Business Individual Line Service (see NOTE 6). (N)

NOTE 5: Rate applicable as set forth in Schedule Cal.P.U.C. No. A5.3.

NOTE 6: Rate applicable as set forth in Schedule Cal.P.U.C. No. A5.2.1.

NOTE 7: Rate applicable as set forth in Schedule Cal.P.U.C. Nos. A9.2.3.C.3.b., and A9.2.4.E.1. (N)
(D)
(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES

2. Routes Between Pacific Bell Exchanges (Cont'd)

b. Foreign Exchange Extension Service and PBX Station Service

	MONTHLY RATE
- Each extension service or PBX station ¹	RR

c. Joint User Service

Rate for each telephone service arrangement:

EXCHANGE	MONTHLY RATES		USOC
	INDIVIDUAL LINE	PBX TRUNK	
- All Exchanges, except those listed below:	\$4.25	\$4.75	JUL
- Alhambra	4.75	5.25	JUL
- Anaheim	4.75	5.25	
- Belvedere	4.75	5.25	
- Beverly Hills	4.75	5.25	
- Bishop Ranch	4.75	5.25	
- Brea	4.75	5.25	
- Buena Park	5.25	5.75	
- Campbell	4.75	5.25	
- Clayton	4.75	5.25	
- Compton:	4.75	5.25	
Compton & Gardena DAs			
- Concord	4.75	5.25	
- Culver City	4.75	5.25	
- Cypress	4.75	5.25	
- Danville	4.75	5.25	
- Dublin-San Ramon	4.75	5.25	
- East Bay:	4.75	5.25	
Alameda, Berkeley, Fruitvale, Main-Piedmont, and Trinidad DA's			

(L) Formerly in different form on Sheets 166 and 174.

(L)x Formerly in different form on Sheets 71-74.

NOTE 1: Extension service or PBX station rate applicable in foreign exchange for the particular classification of service furnished.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
 H. RATES AND CHARGES
 2. Routes Between Pacific Bell Exchanges (Cont'd)
 c. Joint User Service (Cont'd)

(T)
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 (L)
 |
 (T)

Rate for each telephone service arrangement:

EXCHANGE	MONTHLY RATES		USOC
	INDIVIDUAL LINE	PBX TRUNK	
- El Sobrante-Pinole	\$4.75	\$5.25	JUL
- Fair Oaks	5.25	5.75	
- Folsom	5.75	6.25	
- Fremont-Newark: Greenleaf, Main and Oliver DA's	4.75	5.25	
- Fullerton	4.75	5.25	
- Garden Grove	5.25	5.75	
- Glendale	4.75	5.25	
- Hayward	4.75	5.25	
- Hercules-Rodeo	4.75	5.25	
- Irvine	5.25	5.75	
- Los Angeles: DA's 1 thru 14	4.75	5.25	
Contiguous Rate Areas A,B,C			
Noncontiguous Rate Areas A,B,C			
- Millbrae	4.75	5.25	
- Mill Valley	4.75	5.25	
- Moraga	4.75	5.25	
- Mountain View	4.75	5.25	
- Newport Beach	4.75	5.25	
- Orange	4.75	5.25	
- Orinda	4.75	5.25	
- Pacifica	4.75	5.25	
- Palo Alto	4.75	5.25	
- Placentia	4.75	5.25	
- Redwood City	4.75	5.25	
- Richmond	4.75	5.25	
- Rio Linda	4.75	5.25	
- Sacramento: Main & North DA's	4.75	5.25	
- Saddleback Valley	5.25	5.75	
- San Carlos-Belmont	4.75	5.25	

(L)

(L) Material formerly in different form on Sheets 74-78.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- H. RATES AND CHARGES
 - 2. Routes Between Pacific Bell Exchanges (Cont'd)
 - c. Joint User Service (Cont'd)

(T)
 |
 (L)
 |
 (T)

Rate for each telephone service arrangement:

EXCHANGE	MONTHLY RATES		USOC
	INDIVIDUAL LINE	PBX TRUNK	
- San Diego: Linda Vista, Mira Mesa, and San Diego DA's	\$4.75	\$5.25	JUL
- San Francisco: Central, Juniper, and Montrose- Evergreen DA's	4.75	5.25	
- San Jose: North, South, & West DA's	4.75	5.25	
- San Mateo	4.75	5.25	
- San Rafael	4.75	5.25	
- Santa Ana	5.25	5.75	
- Saratoga	4.75	5.25	
- Sausalito	4.75	5.25	
- Silverado	4.75	5.25	
- South San Francisco	4.75	5.25	
- Walnut Creek	4.75	5.25	
- Woodside	4.75	5.25	
- Yorba Linda	4.75	5.25	

(L)

(L) Material formerly in different form on Sheets 78-80.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

(T)

d. Reserved

(T)

(D)

(D)

Material deleted is a duplication of rates contained within existing rates in
Schedule Cal.P.U.C. No. A5.2.1.B.4.a.

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

d. Reserved (Cont'd)

(T)

(T)

(D)

(D)

Material deleted is a duplication of rates contained within existing rates in
Schedule Cal.P.U.C. No. A5.2.1.B.4.a.

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

d. Reserved (Cont'd)

(T)

(T)

(D)

(D)

Material deleted is a duplication of rates contained within existing rates in
Schedule Cal.P.U.C. No. A5.2.1.B.4.a.

(T)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

(T)

e. Reserved

(T)

(D)

(D)

(D)

|

(D)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. No. A5.2.1.B.4.b.

(T)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

e. Reserved (Cont'd)

(T)

(T)

(D)

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(D)

(D)

(N)

(N)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. No.A5.2.1.B.4.b.(2).

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

e. Reserved (Cont'd)

(T)

(T)

(D)

(D)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. Nos. A5.2.1.B.4.b.(3) and A5.2.1.B.4.f.

(D)

(D)

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd) (T)

g. Reserved (T)

(D)

(D)

Material deleted is a duplication of material currently in Schedule (N)

Cal.P.U.C. No. D11.2.1.A.4.a.(10). (N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

(T)

h. Reserved

(T)

(D)

(D)

i. Reserved

(T)

(D)

(D)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. Nos. A5.2.1.B.4.d. and A5.2.1.B.4.e.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd) (T)
- H. RATES AND CHARGES (Cont'd) (T)
- 2. Routes Between Pacific Bell Exchanges (Cont'd) (N)
- j. Foreign Exchange Mileage Rates (T)(L)
- (1) Contiguous Exchanges or District Areas (T)
- (a) All contiguous exchanges (except where the Foreign Exchange and local exchange are both within the Los Angeles Service area³) (N)

Each individual line primary station, each PBX trunk line, Centrex station line and 911 Exchange line:

All CONTIGUOUS EXCHANGES	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/2 MILE ¹	MILEAGE USOC	(T)
- Answering Line	7FB++ 7FL++	\$1.00	1LHBV	(T)(L)
- Assured Trunk Line	TMB++ TM2++ TM3++ TM4++		1LHAV	
- Basic Trunk Line	BMS++ BMN++ BM2++ BM4++			
- Centrex Station Line	CEN++ TM3C+		1LHBV 1LHAV	
- Individual Business Line	1MB++ 1ML++ 1MS++		1LHBV	
- 9-1-1 Exchange Line ²	ZZYAN E91ET ZZYPX		1LXGV	

NOTE 1: Fractional mileage units are rated as whole units.
NOTE 2: See A.6.d. preceding. (T)(L)
NOTE 3: See (c) following. (T)(L)
(L) Formerly in different form on Sheet 39. (N)
Material omitted now in different form on Sheets 64-65.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd) (T)

j. Foreign Exchange Mileage Rates (Cont'd)

(1) Contiguous Exchanges or District Areas

(b) All contiguous Foreign District Areas (except where the Foreign Exchange and local exchange are both within the Los Angeles Service area³).

Each individual line primary station, each PBX trunk line, and Centrex station line:

FOREIGN DISTRICT AREAS	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/2 MILE ¹	MILEAGE USOC
- Assured Trunk Line Service	TMB++ TM2++ TM3++ TM4++	\$.95	1LHAZ
- Basic Trunk Line Service	BMS++ BMN++ BM2++ BM4++		1LHAZ (N)
- Centrex Station Line	CEN++ TM3C+		1LHBZ 1LHAZ
- Individual Business Lines	1MB++ 1ML++ 1MS++		1LHBZ z
- 9-1-1 Exchange Line ²	ZZYAN E91ET ZZYPX		1LXGV (N)

NOTE 1: Fractional mileage units are rated as whole units.

NOTE 2: See A.6.d. preceding.

NOTE 3: See (c) following.

z Correction.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Exchanges (Cont'd)

j. Foreign Exchange Mileage Rates (Cont'd)

(1) Contiguous Exchanges or District Areas (Cont'd)

(c) Los Angeles Service (except Rate Areas A, B, and C³)

Where both the Foreign Exchange and local exchange areas are within the contiguous Los Angeles service areas.

Each individual line primary station, each PBX trunk line, Centrex station line and 911 Exchange line:

All CONTIGUOUS EXCHANGES (Except Rate Areas a,b,c ³)	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/4 MILE ¹	MILEAGE USOC
- ANSWERING LINE SERVICE	7FB++ 7FL++	\$.50	1LHBV
- ASSURED TRUNK LINE	TM3++ TM4++		1LHAU
- BASIC TRUNK LINE SERVICE	BMS++ BMN++ BM2++ BM4++		
- CENTREX STATION LINE	CEN++ TM3C+		1LHBU 1LHAU
- INDIVIDUAL BUSINESS LINE	1MB++ 1ML++ 1MS++		1LHBV
- 9-1-1 EXCHANGE LINE ²	ZZYAN E91ET ZZYPX		1LXGV

NOTE 1: Fractional mileage units are rated as whole units.

NOTE 2: See A.6.d. preceding.

NOTE 3: See (e) following.

(L) Material formerly in different form on Sheet 40.

Material omitted now in different form on Sheets 64-65.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Exchanges (Cont'd)

j. Foreign Exchange Mileage Rates (Cont'd)

(1) Contiguous Exchanges or District Areas (Cont'd)

(d) Los Angeles Service (except Rate Areas A, B, and C³.)

Where both the Foreign Exchange and local exchange areas are within the contiguous Los Angeles Service areas.

Each individual line primary station, each PBX trunk line, and Centrex station line:

FOREIGN DISTRICT AREAS	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/4 MILE ¹	MILEAGE USOC
- ASSURED TRUNK LINE SERVICE	TMB++ TM2++ TM3++ TM4++	\$.50	1LHAU
- BASIC TRUNK LINE SERVICE	BMS++ BMN++ BM2++ BM4++		
- CENTREX STATION LINE	CEN++		1LHBU
	TM3C+		1LHAU
- INDIVIDUAL BUSINESS LINES	1MB++ 1ML++ 1MS++		1HLBU
- 9-1-1 EXCHANGE LINE ²	ZZYAN E91ET ZZYPX		1LXGU

NOTE 1: Fractional mileage units are rated as whole units.

NOTE 2: See A.6.d. preceding.

NOTE 3: See (e) following.

(L) Material formerly in different form on Sheet 40.

Material omitted now in different form on Sheets 64-65.

(T)

(T)

(T)(L)

(T)(L)

(T)(L)

(T)(L)

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd) (T)
- H. RATES AND CHARGES (Cont'd)
- 2. Routes Between Pacific Bell Exchanges (Cont'd)
- j. Foreign Exchange Mileage Rates (Cont'd)
- (1) Contiguous Exchanges or District Areas (Cont'd) (T)(L)
- (e) Los Angeles Service, Rate Areas A, B, and C (T)
- Each individual line primary station, each PBX trunk line, Centrex station line and 911 Exchange line: (T)

ALL CONTIGUOUS EXCHANGES OR FOREIGN DISTRICT AREAS	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/4 MILE ^{1,3}	MILEAGE USOC
- All Services	N/A	NO	N/A

(L)

NOTE 1: Fractional mileage units are rated as whole units.
 NOTE 3: Rate Areas A, B, and C rates as shown in 2.a.(2) preceding apply in lieu of foreign exchange mileage rates. (T)(L)
 (L) Material formerly on Sheet 40 in different form. (T)
 Material omitted now in different form on Sheets 64-66. (L)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)	
5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)	(T)
H. RATES AND CHARGES (Cont'd)	
2. Routes Between Pacific Bell Exchanges (Cont'd)	
j. Foreign Exchange Mileage Rates (Cont'd)	
(1) Contiguous Exchanges or District Areas (Cont'd)	(T)
(f) Reserved	(T)

Material omitted now in different form on Sheets 64 and 66.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd) (T)
- H. RATES AND CHARGES (Cont'd)
- 2. Routes Between Pacific Bell Exchanges (Cont'd)
- j. Foreign Exchange Mileage Rates (Cont'd) (T)
- (2) Noncontiguous Exchanges or District Areas (T) (L)
- (a) All noncontiguous routes, except Los Angeles Service Rate Group I, (T)
 see (b) following. (T)

Each individual line primary station, each PBX trunk line, Centrex station line and 911 Exchange Line:

NONCONTIGUOUS EXCHANGES OR DISTRICT AREAS	CLASS OF SERVICE USOC	MONTHLY RATE PER 1 MILE ¹	MILEAGE USOC	(T)
- Assured Trunk Line Service (Foreign Dist. Area)	TMB++ TM2++ TM3++ TM4++	\$2.00	1LHA4 (1LHBS)	(T) (L)
- Basic Trunk Line Service (Foreign Dist. Area)	BMS++ BMN++ BM2++ BM4++		1LHB4 (1LHBS)	
- Centrex Station Line (Foreign Dist. Area)	CEN++ TM3C+		1LHBS 1LHB4 (1LHBS)	
- Individual Business Lines (Foreign Dist. Area)	1MB++ 1ML++ 1MS++		1LHBS (1LHBS)	
- 9-1-1 Exchange Line ² (Foreign Dist. Area)	ZZYAN E91ET ZZYPX		1LXG4 (1LHBS)	

NOTE 1: Fractional mileage units are rated as whole units.

NOTE 2: See A.6.d. preceding.

(L) Material formerly in different form on Sheet 41. (T) (L)

Material omitted now in different form on Sheet 64-66. (T) (L)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd) (T)
- H. RATES AND CHARGES (Cont'd) |
- 2. Routes Between Pacific Bell Exchanges (Cont'd) (T)
- j. Foreign Exchange Mileage Rates (Cont'd) (N)
- (2) Noncontiguous Exchanges or District Areas (Cont'd) (N)
- (b) Los Angeles Service, Group I Exchanges (T)(L)

Each individual line primary station, each PBX trunk line, Centrex station line: (N)
 (N)

BUSINESS SERVICES	CLASS OF SERVICE USOC	MONTHLY RATE FIRST 1/2 MILE ¹	MILEAGE USOC	(T)
- Assured Trunk Line Service	TMB++ TM2++ TM3++ TM4++	\$1.00	1LHAY	
- Basic Trunk Line Service	BMS++ BMN++ BM2++ BM4++			
- Centrex Station Line	CEN++ TM3C+			
- Individual Business Lines	1MB++ 1ML++ 1MS++			
		EACH ADDL. 1/4 MILE		
- Individual Line, Centrex Station Line and PBX Trunk Line	(See above)	\$.50	1LHAY	(T)(L)

NOTE 1: Fractional mileage units are rated as whole units.
 (L) Material formerly in different form on Sheet 41.
 Material omitted now in different form on Sheets 125-146.

(T)(L)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

3. Routes From Connecting Company Exchanges

a. Available Classes of Service

Foreign Exchange service (FXS) is offered on the following Business (T)
 classes of service:

BUSINESS SERVICE		USOCs	
ANSWERING LINE SERVICE			
FXS Business Answering Line Terminating on a 6-Line Concentrator	(T)	7FB++	
FXS Business Answering Line Terminating on a Telephone Answering Service	(T)	7FL++	
ASSURED TRUNK LINE SERVICE			
FXS Measured Rate Business Service, First Trunk Line	(T)	TMB++	
FXS Measured Rate Business Service, Additional Trunk Line	(T)	TM2++	
FXS Measured Rate Business Service Add'l Trunk Line, Outward Only	(T)	TM3++	
FXS Measured Rate Business Service Add'l Trunk Line, Inward Only	(T)	TM4++	
FXS Flat Rate Trunk Line ¹		TFB++	(N)
BASIC TRUNK SERVICE			
FXS First Manual or Combination Trunk Line	(T)	BMS++	
FXS DID-Equipped Trunk Line		BMN++	
FXS Additional Manual or Combination Trunk Line		BM2++	
FXS Out-Only Trunk Line		BM3++	
FXS In-Only Trunk Line	(T)	BM4++	
CENTREX SERVICE			
FXS Centrex Primary Access Line	(T)	CEN++	
Assured Trunk Terminating on Centrex, Add'l Trunk Line, Outward Only		TM3C+	
INDIVIDUAL LINE			
FXS Measured Rate Business Service	(T)	1MB++	
FXS Measured Rate Business Line		1ML++	
FXS Measured Rate Business Line - Single-Line Customer	(T)	1MS++	
FXS Flat Rate Business Line ¹		1FB++	(N)
Joint User Service		JUL	

NOTE 1: Available only where specified. (T)
 (D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)
 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
 H. RATES AND CHARGES (Cont'd)

3. Routes From Connecting Company Exchanges

b. Foreign Exchange Station Service

(1) Foreign Exchange Increment Charge

	MONTHLY RATE
- Each individual line primary station and each PBX trunk line	\$23.46

Plus the basic monthly rates shown in (2) Flat Rate Service or (3) Measured Rate Service, following:

(2) Flat Rate Service

Each individual line primary station and each PBX trunk line:

CALAVERAS TELEPHONE COMPANY	LOCAL EXCHANGE ²	MONTHLY RATE (T)	
		INDIV. LINE	TRUNK LINE
- Copperopolis	San Andreas	\$12.00 (T)	\$18.00 (T)
CTC ⁴ OF CALIFORNIA (T)			
- Elk Grove	Galt ³ z	\$29.90 (T)	\$44.75 (T)
- Elk Grove	Herald ³ z	29.90	44.75
- Elk Grove	Sacramento	29.90	44.75
- Millville	Redding	24.90 (T)	37.25 (T)
EVANS TELEPHONE COMPANY			
- Livingston	Turlock	\$32.25 (T)	NO
- Patterson	Crows Landing	32.25	NO
- Patterson	Modesto	32.25	NO
- Patterson	Tracy	32.25	NO
- Patterson	Turlock	32.25 (T)	NO

NOTE 2: Available only on the specified route when listed.

NOTE 3: Frozen service, see Schedule Cal.P.U.C. No. A5.1.4.A.4.a. preceding.

NOTE 4: Citizens Telephone Company of California.

(L) Formerly on Sheet 85.

Material omitted now on Sheets 84 and 85.

z Correction.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

3. Routes From Connecting Company Exchanges (Cont'd)

b. Foreign Exchange Station Service (Cont'd) (T)

(2) Flat Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line:

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE ²	MONTHLY RATE ¹		
			INDIV. LINE	TRUNK LINE	
Colfax					(L)x
- Colfax DA		Auburn	\$45.10 (T)	\$66.10 (T)	
- Corcoran		Hanford	45.10	66.10	(L)x
- Corcoran		Lemoore	45.10	66.10	(L)y
- Corcoran		Tulare	45.10	66.10	(L)x
- Covelo		Ukiah	45.10	66.10	(L)y
- Dos Palos		Firebaugh	45.10	66.10	(L)
- Dos Palos		Los Banos ³ z	45.10	66.10	
- Dos Palos		Merced ³ z	45.10	66.10	
- El Mirage			45.10	66.10	
- Garberville		Miranda	45.10	66.10	
- Independence			45.10	66.10	
- Knights Landing		Woodland	45.10	66.10	(L)
- Laytonville		Ukiah	45.10	66.10	(L)y
- Lenwood			45.10	66.10	(L)
- Linden		Stockton	45.10	66.10	
- Lone Pine			45.10	66.10	
- Lucerne Valley			45.10	66.10	
- Manteca		Modesto	45.10	66.10	
- Manteca		Stockton	45.10	66.10	
- Manteca		Tracy	45.10	66.10	
- McFarland		Bakersfield	45.10	66.10	
- McFarland		Delano	45.10	66.10	
- McFarland		Wasco	45.10	66.10	
- Newberry			45.10	66.10	
- Randsburg			45.10	66.10	
- Ridgecrest			45.10 (T)	66.10 (T)	(L)

NOTE 1: Plus the foreign exchange increment charge shown in Schedule Cal.P.U.C. No. A5.1.4.H.3.b.(1) preceding. (T)

NOTE 2: Available only on the specified route when listed. (T)

NOTE 3: Frozen service, see A5.1.4.A.4.a. preceding. z

(L) Formerly on Sheet 84. (N)

(L)x Formerly on Sheet 83.

(L)y Formerly on Sheet 92.

Material omitted now on Sheets 83, 86, 87 and 92.

z Correction. Material inadvertently omitted in Advice Letter No. 19130, effective December 31, 1997. (N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- H. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
 - b. Foreign Exchange Station Service (Cont'd) (T)
 - (2) Flat Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line:

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE ²	MONTHLY RATE ¹		
			INDIV. LINE	TRUNK LINE	
- Ripon		Escalon	\$45.10 (T)	\$66.10 (T)	(L)
- Ripon		Modesto	45.10	66.10	
- Ripon		Stockton	45.10	66.10	(L)
- Running Springs			45.10	66.10	(L)x
- San Miguel		Paso Robles	45.10	66.10	(L)y
- San Miguel		Santa Margarita	45.10	66.10	(L)z
- Snelling		Merced	45.10	66.10	(L)y
- Summit Valley			45.10	66.10	
- Taft		Bakersfield	45.10	66.10	
- Timber Cove		Gualala	45.10	66.10	
- Tivy Valley		Clovis	45.10	66.10	
- Trona			45.10	66.10	
- Victorville			45.10	66.10	
- Wrightwood			45.10 (T)	66.10 (T)	(L)y
VOLCANO TELEPHONE COMPANY					(L)m
- Volcano		Jackson	\$30.70 (T)	NO (T)	
- Volcano		Sutter Creek	30.70	NO	
- Volcano		San Andreas	28.85 (T)	NO	(L)m

NOTE 1: Plus the foreign exchange increment charge shown in Schedule Cal.P.U.C. No. A5.1.4.H.3.b.(1) preceding. (T)

NOTE 2: Available only on the specified route when listed. (T)

(L) Formerly on Sheet 84. (D)

(L)x Formerly on Sheet 86. (N)

(L)y Formerly on Sheet 85. |

(L)z Formerly on Sheet 92. |

(L)m Formerly on Sheet 91. |

Material omitted now on Sheets 84, 87, 88 and 89. (N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

3. Routes From Connecting Company Exchanges (Cont'd)

b. Foreign Exchange Station Service (Cont'd)

(T)

(3) Measured Rate Service

(N)

Each individual line primary station and each PBX trunk line:

CTC ³ OF CALIFORNIA (T)	LOCAL EXCHANGE ²	MONTHLY RATE ¹	
		INDIV. LINE	TRUNK LINE
- Courtland	Sacramento	\$19.22 (T)	\$24.05 (T)
- Meadowview	Sacramento	19.22 (T)	24.05 (T)
CTC ³ OF GOLDEN STATE (T)			
- Arbuckle	Dunnigan	\$28.65 (T)	NO
- Colusa	Marysville	28.65 (T)	NO (T)
CTC ³ OF TUOLUMNE (T)			
- Tuolumne	Sonora	\$28.65 (T)	NO
NEVADA BELL (T)			
- Crystal Bay	North Tahoe: Brockway DA	\$10.32 (T)	\$12.86 (T)
- Reno	Verdi	10.32 (T)	12.86 (T)

(L)

(L)y

(L)x

(L)x

(L)z

(L)m

(L)m

NOTE 1: Plus the foreign exchange increment charge shown in Schedule Cal.P.U.C. No. A5.1.4.H.3.b.(1) preceding and usage charges in accordance with the tariff provisions of the Connecting Company.

(T)
(T)
(N)

NOTE 2: Available only on the specified route when listed.

NOTE 3: Citizens Telephone Company of California.

(T)

(L) Formerly on Sheet 86.

(D)

(L)x Formerly on Sheet 85.

(N)

(L)y Formerly on Sheet 98.

(L)z Formerly on Sheet 92.

(L)m Formerly on Sheet 91.

Material omitted now on Sheets 89 and 90.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
 H. RATES AND CHARGES (Cont'd)
 3. Routes From Connecting Company Exchanges (Cont'd)
 b. Foreign Exchange Station Service (Cont'd) (T)
 (3) Measured Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line:

ROSEVILLE TELEPHONE (T) COMPANY (T)	LOCAL EXCHANGE ²	MONTHLY RATE ¹	
		INDIV. LINE	TRUNK LINE
Roseville			
- Citrus Heights DA	Fair Oaks	\$22.50 (T)	\$22.50 (T)
- Citrus Heights DA	Folsom	22.50 (T)	22.55 (T)
- Citrus Heights DA	Sacramento		
	Main DA z	22.50 (T)	22.55 (T)
- Main DA	Auburn	22.65	22.65
- Main DA	Lincoln	22.65 (T)	22.65 (T)
- Main DA	Sacramento		
	Main DA	22.65 (T)	22.65 (T)
- Main DA	South Placer	22.65 (T)	22.65 (T)
VERIZON (T) CALIFORNIA INC. (T)			
- Alamitos		\$19.22 (T)	\$24.05 (T)
- Arrowhead		19.22	24.05
- Azusa-Glendora		19.22	24.05
- Banning-Beaumont		19.22	24.05
- Calimesa		19.22	24.05
- Camarillo		19.22	24.05
- Carpinteria		19.22	24.05
- Chino		19.22	24.05
- Claremont-San Dimas		19.22	24.05
- Conejo		19.22	24.05
- Courtland	Sacramento	19.22	24.05
- Covina-Baldwin Park		19.22	24.05
- Crestline		19.22	24.05
- Desert Center		19.22 (T)	24.05 (T)

NOTE 1: Plus the foreign exchange increment charge shown in Schedule Cal.P.U.C. No. A5.1.4.H.3.b.(1) preceding and usage charges in accordance with the tariff provisions of the Connecting Company.

NOTE 2: Available only on the specified route when listed.

(L) Formerly on Sheets 91 and 93. (L)x Formerly on Sheet 86.
 Material omitted now on Sheets 87, 90 and 91.
 z Correction. Material inadvertently omitted in Advice Letter No. 19130, effective December 31, 1997.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- H. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
 - b. Foreign Exchange Station Service (Cont'd) (T)
 - (3) Measured Rate Service (Cont'd) (N)

Each individual line primary station and each PBX trunk line:

VERIZON CALIFORNIA Inc. (T)	(T)	LOCAL EXCHANGE ²	MONTHLY RATE ¹		
			INDIV. LINE	TRUNK LINE	
- Desert Hot Springs			\$19.22 (T)	\$24.05 (T)	(L)
- Diamond Bar			19.22	24.05	
- Downey			19.22	24.05	
- Eagle Mountain			19.22	24.05	
- El Rio			19.22	24.05	
- Elsinore			19.22	24.05	
- Etiwanda			19.22	24.05	(L)
- Exeter		Tulare	39.55	39.55	(L)x
- Exeter		Visalia	39.55	39.55	(L)y
- Fowler		Fresno ⁴	19.22	24.05	(L)
- Fowler		Selma ⁴	19.22	24.05	(L)
- Gilroy		Hollister ³	39.55	39.55	(L)z
- Gilroy		San Jose	39.55	39.55	(L)x
- Gilroy		San Juan ³	39.55	39.55	(L)z
- Gilroy		San Martin	39.55	39.55	
- Gilroy		Watsonville	39.55	39.55	(L)z
- Guadalupe			19.22 (T)	24.05 (T)	(L)m
Hemet					
- Anza DA			19.22 (T)	24.05 (T)	
- Hemet DA			19.22	24.05	
- Homeland DA			19.22	24.05	
- Sage DA			19.22	24.05	
- San Jacinto DA			19.22	24.05	
- Homestead Valley			19.22	24.05	
- Huntington Beach			19.22	24.05	
- Idyllwild			19.22	24.05	
- Indio			19.22	24.05	
- Joshua Tree			19.22 (T)	24.05 (T)	(L)m

NOTE 1: Plus the foreign exchange increment charge shown in Schedule Cal.P.U.C. No. A5.1.4.H.3.b.(1) preceding and usage charges in accordance with the tariff provisions of the Connecting Company. (T)
 (T)
 (N)

NOTE 2: Available only on the specified route when listed.

NOTE 3: Frozen service, see A5.1.4.A.4.a. preceding. (T)

NOTE 4: See F.5.n. preceding. (N)

(L) Formerly on Sheet 86. (L)z Formerly on Sheet 84.
 (L)x Formerly on Sheet 92. (L)m Formerly on Sheet 87.
 (L)y Formerly on Sheet 94. Material omitted now on Sheets 91 and 92. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

3. Routes From Connecting Company Exchanges (Cont'd)

b. Foreign Exchange Station Service (Cont'd)

(3) Measured Rate Service (Cont'd)

(T)
(N)

Each individual line primary station and each PBX trunk line:

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE ²	MONTHLY RATE ¹			
			INDIV. LINE	TRUNK LINE		
- Morgan Hill		San Jose	\$19.22	(T)	\$24.05 (T)	(L)
- Morgan Hill		San Martin	19.22		24.05	(L)
- Morgan Hill		Santa Cruz	19.22		24.05	(L)x
- Morgan Hill		Watsonville	19.22		24.05	(L)
- Morongo Valley			19.22		24.05	
- Murrieta			19.22		24.05	
- Newbury Park			19.22		24.05	
- Norwalk			19.22		24.05	
- Novato		Ignacio ⁵	19.22		24.05	
- Novato		Petaluma ⁵	19.22		24.05	(L)
- Novato		San Rafael	19.22		24.05	(L)x
- Novato		Santa Rosa	19.22		24.05	
- Novato		Sebastopol	19.22		24.05	
- Novato		Sonoma	19.22		24.05	(L)x
- Ontario			19.22		24.05	(L)
- Oxnard			19.22		24.05	
- Palm Desert			21.82		26.65	
- Palm Springs			20.67		25.50	
- Perris			19.22		24.05	
- Pico Rivera			19.22		24.05	
- Pinyon			19.22		24.05	
- Point Mugu			19.22		24.05	(L)
- Pomona			19.22		24.05	(L)y
- Redlands			19.22		24.05	
- Redondo			19.22		24.05	
- Reedley		Dinuba ⁵	19.22		24.05	(L)y
- Reedley		Fresno	19.22		24.05	(L)x
- Reedley		Orange Cove ⁵	19.22		24.05	(L)y
- Reedley		Parlier ⁵	19.22	(T)	24.05 (T)	(L)y

NOTE 1: Plus the foreign exchange increment charge shown in Schedule Cal.P.U.C. No. A5.1.4.H.3.b.(1) preceding and usage charges in accordance with the tariff provisions of the Connecting Company.

NOTE 2: Available only on the specified route when listed.

NOTE 5: See F.5.d.(2) preceding.

(L) Formerly on Sheet 88.

(L)x Formerly on Sheet 92.

(L)y Formerly on Sheet 89.

Material omitted now on Sheets, 86, 87 and 91.

(T)
(T)
(N)
(T)
(N)
(N)
(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

3. Routes From Connecting Company Exchanges (Cont'd)

b. Foreign Exchange Station Service (Cont'd)

(3) Measured Rate Service (Cont'd)

(T)
 (N)
 (D)

Each individual line primary station and each PBX trunk line:

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE ²	MONTHLY RATE ¹			
			INDIV. LINE	TRUNK LINE		
- Reedley		Selma	\$19.22	(T)	\$24.05 (T)	
- Reedley		Visalia	19.22		24.05	
- Salton			19.22		24.05	(L)
- San Bernardino			19.22	(T)	24.05 (T)	
San Fernando:						
- Granada Hills DA			19.22	(T)	24.05 (T)	
- Pacoima DA			19.22		24.05	
- San Fernando DA			19.22		24.05	
- Sepulveda DA			19.22		24.05	
- San Gabriel Canyon			19.22		24.05	(L)
- Sanger		Clovis	39.55		39.55	(L)y
- Sanger		Fresno	39.55		39.55	(L)y
- Santa Barbara		(D)	19.22		24.05	(L)
- Santa Maria		Arroyo Grande	19.92		24.75	(L)x
- Santa Maria		Nipomo	19.92		24.75	(L)
- Santa Maria		San Luis Obispo	19.92		24.75	(L)x
- Santa Monica			19.22		24.05	(L)
- Santa Paula			19.22		24.05	
- Santa Ynez			19.22		24.05	
- Sierra Madre			19.22		24.05	
- Somis			19.22		24.05	
- Sun City			19.22		24.05	
- Sunland-Tujunga			19.22		24.05	(L)
- Temecula			19.22		24.05	(L)z
- Thousand Oaks			19.22		24.05	
- Twentynine Palms			19.22		24.05	
- Upland			19.22		24.05	
- West Los Angeles			19.22		24.05	
- Westminster			19.22		24.05	
- Whittier			19.22		24.05	
- Yucca Valley			19.22	(T)	24.05 (T)	(L)z

NOTE 1: Plus the foreign exchange increment charge shown in Schedule Cal.P.U.C. No. A5.1.4.H.3.b.(1) preceding and usage charges in accordance with the tariff provisions of the Connecting Company.

(T)
 (T)
 (N)

NOTE 2: Available only on the specified route when listed.

(L) Formerly on Sheet 89.

(L)y Formerly on Sheet 85.

(N)

(L)x Formerly on Sheet 93.

(L)z Formerly on Sheet 90.

Material omitted now on Sheets, 84, 85, 86, 87, 89, 90 and 91.

Continued

(N)

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

3. Routes From Connecting Company Exchanges (Cont'd)

c. Reserved (Cont'd)

(T)

(D)

(D)

(D)

d. Foreign Exchange Extension Service, PBX Station Service, and
 Centrex Station

	MONTHLY RATE
- Each extension service or PBX station ³	RR
- Each Centrex station ⁴	RR

(T)(L)

e. Hunting Service

	MONTHLY RATE	USOC
Each line or trunk arranged for hunting service		
- Verizon California Inc. (T)	\$1.50 (T)	MF9 (L)

(L)

(D)

(L)

(D)

(D)

NOTE 3: Extension service or PBX station rate applicable in foreign exchange for the particular classification of service furnished.

NOTE 4: Centrex station rate applicable in foreign exchange.

(L) Formerly on Sheet 96.

(N)

Material deleted is now on Sheets 85 and 91.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- H. RATES AND CHARGES
- 3. Routes From Connecting Company Exchanges (Cont'd)

f. Joint User Service

(T)

Rate for each telephone service arrangement:

VERIZON CALIFORNIA INC. (T)	MONTHLY RATES		USOC
	INDIVIDUAL LINE	TRUNK LINE	
- Alamitos	\$5.25	\$5.25	JUL
- Arrowhead	5.75	8.75	
- Azusa-Glendora	5.25	5.25	
- Banning-Beaumont	5.75	8.75	
- Calimesa	5.75	8.75	
- Camarillo z	5.75	8.75	
- Carpinteria	5.75	8.75	
- Chino	5.25	5.25	
- Claremont-San Demas	5.25	5.25	
- Conejo	5.75	8.75	
- Covina-Baldwin Park	5.25	5.25	
- Crestline	5.75	8.75	
- Desert Center	5.75	8.75	
- Desert Hot Springs	5.75	8.75	
- Diamond Bar	5.25	5.25	
- Downey	5.25	5.25	
- Eagle Mountain	5.75	8.75	
- El Rio	5.75	8.75	
- Elsinore	5.75	8.75	
- Etiwanda	5.25	5.25	
- Guadalupe	5.75	8.75	
- Hemet:	5.75	8.75	
Anza, Hemet, Homeland, Sage, and San Jacinto DAS			
- Homestead Valley	5.75	8.75	
- Huntington Beach	5.25	5.25	
- Idyllwild	5.75	8.75	
- Indio	5.75	8.75	
- Joshua Tree	5.75	8.75	
- Laguna Beach	5.75	8.75	
- La Habra	5.25	5.25	

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
 H. RATES AND CHARGES
 3. Routes From Connecting Company Exchanges (Cont'd)
 f. Joint User Service (Cont'd)

(T)

Rate for each telephone service arrangement:

VERIZON CALIFORNIA INC. (T)	MONTHLY RATES		USOC
	INDIVIDUAL LINE	TRUNK LINE	
- Lake Hughes	\$5.75	\$8.75	JUL
- Lakeview Nuevo	5.75	8.75	
- Lakewood	5.25	5.25	
- Lancaster	5.75	8.75	
- La Puente	5.25	5.25	
- Lompoc	5.75	8.75	
- Long Beach	5.25	5.25	
- Los Alamos	5.75	8.65	
- Malibu	5.25	5.25	
- Marshall	5.75	8.75	
- Mentone	5.75	8.75	
- Monravia	5.25	5.25	
- Moreno	5.75	8.75	
- Morongo Valley	5.75	8.75	
- Murrieta	5.75	8.75	
- Newbury Park	5.75	8.75	
- Norwalk	5.25	5.25	
- Ontario	5.25	5.25	
- Oxnard	5.75	8.75	
- Palm Desert	5.75	8.75	
- Palm Springs	5.75	8.75	
- Perris	5.75	8.75	
- Pico Rivera	5.25	5.25	
- Pinyon	5.75	8.75	
- Point Mugu	5.75	8.75	
- Pomona	5.25	5.25	
- Redlands	5.75	8.75	
- Redondo	5.25	5.25	
- Salton	5.75	8.75	
- San Bernardino: Granada Hills, Pacoima, San Fernando, and Sepulveda DAs	5.75	8.75	
- San Gabriel Canyon	5.75	8.75	

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- H. RATES AND CHARGES
 - 3. Routes From Connecting Company Exchanges (Cont'd)
 - f. Joint User Service (Cont'd)

(T)

Rate for each telephone service arrangement:

VERIZON CALIFORNIA INC. (T)	MONTHLY RATES		USOC
	INDIVIDUAL LINE	TRUNK LINE	
- Santa Barbara	\$5.75	\$8.75	JUL
- Santa Maria	5.75	8.75	
- Santa Monica	5.25	5.25	
- Santa Paula	5.75	8.75	
- Santa Ynez	5.75	8.75	
- Sierra Madre	5.25	5.25	
- Somis	5.75	8.75	
- Sun City	5.75	8.65	
- Sunland-Tujunga	5.25	5.25	
- Temecula	5.75	8.75	
- Thousand Oaks	5.75	8.75	
- Twentynine Palms	5.75	8.75	
- Upland	5.25	5.25	
- West Los Angeles	5.25	5.25	
- Westminster	5.25	5.25	
- Whittier	5.25	5.25	
- Yucca Valley	5.75	8.75	

(D)

(D)

(T)

Material deleted now on Sheet 93.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd) (T)(L)
- H. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd) (T)
- g. Foreign Exchange Mileage Rates (T)
- (1) Contiguous Exchanges (T)
- (a) All exchanges (except where both the Foreign Exchange and local exchange are within the Los Angeles Extended Area and Centrex station lines, see (b) and (c) following): (T)

	MONTHLY RATE PER 1/2 MILE ¹	MILEAGE(N) USOC (N)
- Each individual line primary station and each PBX trunk line	\$1.00	

- (b) Where both the Foreign Exchange and local exchange are within the Los Angeles Extended Area: (T)

	MONTHLY RATE PER 1/2 MILE ¹	MILEAGE USOC (N)
- Each individual line primary station and each PBX trunk line	\$.50	(N)

NOTE 1: Fractional mileage units are rated as whole units.
 (L) Material formerly reflected on Sheet 127 (in different form and order). (T)(L)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- H. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
 - g. Foreign Exchange Mileage Rates (Cont'd) (T)
 - (1) Contiguous Exchanges (Cont'd)
 - (c) Centrex Station Lines - Contiguous Exchanges

	MONTHLY RATE PER 1/4 MILE ¹	MILEAGE USOC
Mileage measured to the nearest point on the common boundary of the foreign and local exchange		
- From the Centrex station line	\$.47	
Mileage measured from the point on the common boundary as defined above		
- To the primary station ²	RR	

The total mileage charge is the sum of these charges.

(D)
 |
 (D)

NOTE 1: Fractional mileage units are rated as whole units.
 NOTE 2: Mileage rates applicable in the foreign exchange for Centrex station line.
 Material deleted now reflected on Sheet 104 in different form.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

3. Routes From Connecting Company Exchanges (Cont'd)

g. Foreign Exchange Mileage Rates (Cont'd)

(1) Contiguous Exchanges (Cont'd)

(N)

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(D)

(T)

(T)

(d) Business Extension Service Lines²

(i) When the primary station or PBX attendant position in the Utility's exchange is connected for foreign exchange service from the Connecting Company's exchange in which the off-premises extension service or PBX station is located, the following rates will apply:

	MONTHLY RATE
- Where the terminals are on noncontinuous property ^{3,4}	RR

(D)

NOTE 2: Excludes Secretarial Extension Service Lines, see Schedule Cal.P.U.C. No. A10.2 for these services.

NOTE 3: See F.5.d.(2)(i) preceding.

NOTE 4: Mileage rates applicable in Connecting Company's exchange.

Material deleted now on Sheet 104.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- H. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
- g. Foreign Exchange Mileage Rates (Cont'd) (T)
- (1) Contiguous Exchanges (Cont'd) (N)
- (d) Business Extension Service Lines² (Cont'd) (T)
- (ii) When the primary station or PBX attendant position in the Utility's exchange is not connected for foreign exchange service from the Utility's exchange in which the off-premises extension service or PBX station is located, the following rates will apply: (T)

	MONTHLY RATE PER 1/4 MILE ¹	MILEAGE USOC
Mileage measured to the nearest point on the common boundary of the foreign and local exchange		
- From the extension service ³	RR	
- From the PBX station ³	RR	
Mileage measured from the point on the common boundary as defined above		
- To the primary service	\$.95	1LLAR
- To the PBX Switchboard	.95	1LVAR

The total mileage charge is the sum of these charges.

NOTE 1: Fractional mileage units are rated as whole units.
 NOTE 2: Excludes Secretarial Extension Service Lines, see Schedule Cal.P.U.C. No. A10.2 for these services.
 NOTE 3: Mileage rates applicable in the Connecting Company's exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)

H. RATES AND CHARGES (Cont'd)

3. Routes From Connecting Company Exchanges (Cont'd)

g. Foreign Exchange Mileage Rates (Cont'd)

(1) Contiguous Exchanges (Cont'd)

(d) Business Extension Service Lines² (Cont'd)

(iii) When the primary station or PBX attendant position in the Connecting Company's exchange is connected for foreign exchange service from the Utility's exchange in which the off-premises extension service or PBX station is located, the following rates will apply¹:

(T)
 (N)
 (T)
 (T)

	MONTHLY RATE PER 1/4 MILE ³	MILEAGE USOC
- Extension service	\$.95	1LLBG
- PBX station	.95	1LVBG
- Program channel	.95	1LPJR
Where the terminals are on noncontinuous property:	FIRST 1/4 MILE ³	
- Extension service	\$1.90	1LLBR
- PBX station	1.90	1LLBR
	EACH ADDL. 1/4 MILE ³	
- Extension service	\$.95	1LLBR
- PBX station	.95	1LVBR

NOTE 1: The rates apply to the airline distances measured between the terminals of the line involved.

NOTE 2: Excludes Secretarial Extension Service Lines, see Schedule Cal.P.U.C. No. A10.2 for these services.

NOTE 3: Or fraction thereof.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- H. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
- g. Foreign Exchange Mileage Rates (Cont'd) (T)
- (1) Contiguous Exchanges (Cont'd) (N)
- (d) Business Extension Service Lines² (Cont'd) (T)
- (iii) (Cont'd) (T)

Different Customers:

	MONTHLY RATE FIRST 1/4 MILE ³	MILEAGE USOC
- Where the terminals are in the same building	NO	
Where the terminals are in different buildings ¹ :		
- Extension service	\$1.90	1LLDR
- PBX station	1.90	1LVDR
	EACH ADDL. 1/4 MILE ³	
- Extension service	\$.95	1LLBR
- PBX station	.95	1LVDR

NOTE 1: The rates apply to the airline distances measured between the terminals of the line involved.

NOTE 2: Excludes Secretarial Extension Service Lines, see Schedule Cal.P.U.C. No. A10.2 for these services.

NOTE 3: Or fraction thereof.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- H. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
- g. Foreign Exchange Mileage Rates (Cont'd) (T)
- (1) Contiguous Exchanges (Cont'd) (N)
- (d) Business Extension Service Lines² (Cont'd) (T)
- (iv) When the primary station or PBX attendant position in the Connecting Company's exchange is not connected for foreign exchange service from the Utility's exchange in which the off-premises extension service or PBX station is located, the following rates will apply: (T)

	MONTHLY RATE PER 1/4 MILE ¹	MILEAGE USOC
Mileage measured to the nearest point on the common boundary of the foreign and local exchange		
- From the extension service	\$1.42	1LLAU
- From the PBX station	1.42	1LVAU
Mileage measured from the point on the common boundary as defined above		
- To the primary service	.95	1LLAR
- To the PBX Switchboard	.95	1LVAR

The total mileage charge is the sum of these charges.

NOTE 1: Fractional mileage units are rated as whole units.
 NOTE 2: Excludes Secretarial Extension Service Lines, see Schedule Cal.P.U.C. No. A10.2 for these services.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- G. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
 - g. Foreign Exchange Mileage Rates (Cont'd)
 - (1) Contiguous Exchanges (Cont'd) (N)
 - (d) Business Extension Service Lines² (Cont'd) (T)
 - (v) Morgan Hill extension and PBX station service in San Martin: (T)

	MONTHLY RATE PER 1/4 MILE ¹	MILEAGE USOC
Mileage measured to the nearest point on the common boundary of the foreign and local exchange		
- From the extension service	\$1.42	1LLAU
- From the PBX station	1.42	1LVAU
Mileage measured from the point on the common boundary as defined above		
- To the primary station ³	RR	1LLAR
- To the PBX Switchboard ³	RR	1LVAR

The total mileage charge is the sum of these charges.

- (e) Secretarial Extension Service and PBX Station Lines (T)(L)
- See Schedule Cal.P.U.C. No. A10.2 for applicable mileage rates. (L)

NOTE 1: Fractional mileage units are rated as whole units.
 NOTE 2: Excludes Secretarial Extension Service Lines, see Schedule Cal.P.U.C. No. A10.2 for these services.
 NOTE 3: Mileage rates applicable to extension service or PBX station lines in the foreign exchange.
 (L) Formerly on Sheet 104.

Continued (N)

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.4 FOREIGN EXCHANGE SERVICE - BUSINESS (Cont'd)
- H. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
- g. Foreign Exchange Mileage Rates (Cont'd)

(2) Noncontiguous Exchanges

	MONTHLY RATE PER MILE ¹	MILEAGE USOC
Mileage measured between the rate centers of the Foreign Exchange or District Area to the Local Exchange or District Area. (T)	\$1.90	
- Each individual line primary station, each PBX trunk line, and Centrex station line (T)		

(3) Suburban Mileage Rates

(a) Between Contiguous Exchanges

Mileage rates as shown in the Connecting Company tariffs for the type and grade of service furnished.

(b) Between Noncontiguous Exchanges

Not applicable.

NOTE 1: Fractional mileage units are rated as whole units. (L)

Material deleted now on Sheet 103. (T)

(L) Formerly on Sheets 97.1 in different form and 98. (T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE

(N)

A. GENERAL REGULATIONS

Foreign Exchange service provides a telephone number and dial tone from an exchange other than the exchange which would normally provide telephone service to the subscriber.

1. Applicability

Applicable to residence foreign exchange service within Pacific Bell exchanges and district areas and Foreign Exchange service provided from a Connecting Company.

2. Territory

Within Pacific Bell exchanges or district areas contiguous and noncontiguous to the foreign exchange or district areas as exchanges or district areas are defined on maps filed as part of the schedules.

Within Pacific Bell exchanges or district areas contiguous and noncontiguous to the Connecting Company foreign exchange or district areas as shown in F.3.b. following and as defined on maps filed as part of the tariff schedules¹.

3. Definitions

a. Contiguous Exchange or District Area

Contiguous exchange or district area service contemplates service furnished between:

- (1) Two exchanges that are contiguous, and that are not divided into district areas
- (2) A district area of an exchange and a contiguous exchange that is not divided into district areas
- (3) A district area of one exchange and a contiguous district area of another exchange
- (4) Two district areas of one exchange which are contiguous to each other

(N)

NOTE 1: Refer to Connecting Company tariffs as appropriate.

Continued (N)

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

3. Definitions (Cont'd)

b. Foreign Exchange or District Area

Foreign exchange or district area means the exchange or district area from which the service is rendered.

c. Local Exchange or District Area

Local exchange or district area means the exchange or district area in which the primary station is located.

d. Local Service Area

(1) The serving exchange determines the local service area.

(2) Local and Extended Service

Rates for local and extended service furnished from Pacific Bell Telephone Company exchanges comprehend service without additional charge as set forth in A5.1.1.B. and A5.1.1.C., and A5.2.2.D.1.

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(D)

Rates for local and extended service furnished from a Connecting Company exchange comprehend service without additional charge, as set forth in the tariff provisions of the Connecting Company which indicates the local service areas.

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(3) Reserved

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Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

A. GENERAL REGULATIONS (Cont'd)

(T)

3. Definitions (Cont'd)

e. Noncontiguous Exchange or District Area.

(N)

Noncontiguous exchange or district area service contemplates service furnished between:

(1) Two exchanges that are noncontiguous

(2) Two district areas of one exchange which are noncontiguous to each other

Foreign Exchange Service furnished between an exchange and a noncontiguous district area of a contiguous exchange will be furnished under the same conditions as service furnished between two noncontiguous exchanges.

f. Remote Island Area (RIA)

A specified geographical area surrounded by unfiled territory, that is served and rated from and is considered a part of a designated exchange.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

4. Services

- a. Services furnished in the local exchange or district area will be available in connection with foreign exchange service in accordance with the tariff provisions of the local exchange or district area for the particular classification of service furnished.
- b. Foreign exchange service will be furnished subject to the same regulations as to the use of the service by other than the customer or their representatives which are applicable in connection with other classifications of customer's telephone service.
- c. Foreign exchange service customers are not required to take service of the exchange from which service normally would be rendered.
- d. The tariff provisions of the local exchange or district area applicable to mileage rates and service charges will apply in connection with foreign exchange service. Labor and supplemental equipment beyond the Utility's local loop demarcation point are the responsibility of the customer.
- e. Additional listings and lines of information will be furnished to foreign exchange customers in local or foreign directories in accordance with the tariff provisions in effect for the directory containing the additional listing or line of information.
- f. Measured Rate Service and toll rates in connection with foreign exchange service will be in accordance with the tariff provisions of the foreign exchange or district area from which service is rendered.
- g. Reserved

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Cal.P.U.C. No. A5.2.2.A.4.

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Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

4. Services (Cont'd)

(T)

g. Reserved (Cont'd)

(D)

(D)

h. Reserved

(T)

(D)

(D)

i. Reserved

(T)

(D)

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Cal.P.U.C. Nos. A5.2.2.A.4. and A5.2.2.A.7.

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Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

(T)
(T)

5. Limitations or Special Conditions

(N)

a. Foreign Exchange Service Extended into a Different LATA

The offering of Foreign Exchange service crossing a LATA boundary is limited to customers of record as of January 30, 1985. Existing customers may continue with their present service until such time as the service is disconnected. A move or change to another location will terminate this grandfathered status. Supersedures are not allowed.

b. Intercompany Foreign Exchange

Foreign Exchange provided from a Connecting Company is dependent upon the availability of facilities from that Company.

In addition to the basic exchange services, foreign exchange station service, mileage and usage rates contained in these tariff schedules, other rates and charges for optional services may apply from Connecting Companies. Such optional services, will be provided in accordance with the tariff provisions of the Connecting Company¹.

c. Remote Island Areas

Foreign Exchange service will not be offered from a remote island area.

d. The offering of residence individual line flat rate foreign exchange service from those foreign exchanges which offer residence individual line measured rate service is limited to customers of record as of August 28, 1981, or the date the exchange converted to measured service, which is later. Customers with residence individual line flat rate foreign exchange service may continue with the flat rate service until disconnection at the existing premises. All applicants for new service will be furnished residence measured rate service, except for the routes listed below:

Foreign Exchange

Local Exchange

Beverly Hills
Sacramento: Main DA

West Los Angeles
Elk Grove

(N)

NOTE 1: Pacific may bill for such services on behalf of the Connecting Company.

Material omitted now reflected on Sheets 33, 36, and 108.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

A. GENERAL REGULATIONS (Cont'd)

(T)

6. Application of Mileage Rates

(N)

a. Foreign Exchange Mileage

(1) Between Contiguous Exchanges or District Areas

Foreign exchange mileage rates as shown in F.2.g.(1) and F.3.e.(1) following, are applicable to the airline distance measured from the customer's primary station or PBX attendant position to the nearest point on the common boundary of the foreign exchange or district area and the local exchange or district area.

Foreign exchange service in a remote island area:

Foreign exchange mileage rates as shown in F.2.g.(1) and F.3.e.(1) following are applicable to the airline distance measured from the customer's primary station or PBX attendant position within a remote island area (RIA) to the nearest point on the boundary of the foreign exchange contiguous to the RIA's designated host exchange.

(2) Between Noncontiguous Exchange or District Areas

Foreign exchange mileage rates as shown in F.2.g.(2) and F.3.e.(2) following, are applicable to the airline distance between the rate centers of the foreign exchange or district area and the local exchange or district area as set forth in Schedule Cal.P.U.C. No. A6.2.7.

Foreign exchange service in a remote island area:

Foreign exchange mileage rates as shown in F.2.g.(2) and F.3.e.(2) following are applicable to the airline distance between the rate centers of the foreign exchange or district area and the RIA's designated host exchange.

b. Suburban Mileage

Suburban mileage may be applicable with services involving Connecting Companies. Refer to Connecting Company tariffs for applicability.

(N)

Material omitted now reflected on Sheets 33, and 51.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

7. Reserved

(T)

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(D)

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Cal.P.U.C. No. A5.2.2.B.

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(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

8. Reserved

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(D)

(D)

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Cal.P.U.C. No. A5.2.2.C.

(N)

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Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

8. Reserved (Cont'd)

(T)

(D)

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Cal.P.U.C. No. A5.2.2.C.

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(T)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd) (T)
- A. GENERAL REGULATIONS (Cont'd) (T)

- 8. Reserved (N)

Material omitted now reflected on Sheets 30 and 82.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd) (T)
- A. GENERAL REGULATIONS (Cont'd) (T)

- 8. Reserved (N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

B. LOS ANGELES EXTENDED AREA

(N)

1. Applicability

Applies to Residence Foreign Exchange service when service is furnished from a designated Los Angeles District Area to a specified contiguous or noncontiguous exchange, as shown following.

2. Descriptions

a. Los Angeles Service in Contiguous Exchanges

Los Angeles Residence foreign exchange service will be furnished in certain specified contiguous exchanges and district areas at exception rates for contiguous service in Rate Areas A, B, and C as shown in F.2.a.(2) following.

(1) Rate Areas

For purposes of administration of this schedule, the rate areas set forth below are defined as follows:

Rate Area A is an area lying wholly within the local exchange or district area, all points in which are within one-quarter mile airline distance from the common boundary of the local and Los Angeles exchange areas.

Rate Area B is an area lying wholly within the local exchange or district area, all points in which are beyond one-quarter mile airline distance and within one-half mile airline distance from the common boundary of the local and Los Angeles exchange areas.

Rate Area C is an area lying wholly within the local exchange or district area, all points in which are beyond one-half mile airline distance from the common boundary of the local and Los Angeles exchange areas.

(N)

Material omitted now reflected on Sheets 83-85.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

B. LOS ANGELES EXTENDED AREA (Cont'd)

2. Descriptions (Cont'd)

a. Los Angeles Service in Contiguous Exchanges (Cont'd)

(2) Designated Serving District Area

Los Angeles Rate Area foreign exchange service will be furnished from a central office of the following designated district area:

Local Exchange or District Area	Designated Los Angeles Serving District Area
Alhambra	Los Angeles DA 4
Beverly Hills	Los Angeles DA 13
Burbank: Burbank DA	Los Angeles DA 14
Compton: Compton DA	Los Angeles DA 6
Compton: Gardena DA	Los Angeles DA 9
Culver City	Los Angeles DA 11
Glendale	Los Angeles DA 2
Hawthorne	Los Angeles DA 9
Inglewood	Los Angeles DA 9
Montebello	Los Angeles DA 5
North Hollywood	Los Angeles DA 14
Pasadena: Pasadena DA	Los Angeles DA 3

b. Los Angeles Service in Noncontiguous Exchanges

Los Angeles Residence foreign exchange service will be furnished in certain specified noncontiguous exchanges and district areas at exception rates for noncontiguous service as shown in F.2.a.(2) following, plus mileage rates shown in F.2.g.(2)(b) and (c) following.

(1) Noncontiguous Service Exception Rate Exchanges and Designated Serving District Area

For purposes of administration of this schedule, the exchanges to which Los Angeles noncontiguous exception rate foreign exchange service is offered, and the designated serving district area are as shown following:

Material on this sheet now reflected on Sheet 86-87.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

B. LOS ANGELES EXTENDED AREA (Cont'd)

2. Descriptions (Cont'd)

b. Los Angeles Service in Noncontiguous Exchanges (Cont'd)

(1) Noncontiguous Service Exception Rate Exchanges and Designated Serving District Area (Cont'd)

Group I Exchanges are those noncontiguous exchanges and District Areas of exchanges in the Los Angeles Extended Area shown below. These exchanges are offered Los Angeles foreign exchange service at exception line rates and contiguous mileage rates.

Group I Exchanges and the Designated Serving District Area:

Local Exchange or District Area	Designated Los Angeles Serving District Area
Arcadia	Los Angeles DA 3
Burbank: Sun Valley DA	Los Angeles DA 14
El Monte	Los Angeles DA 4
El Segundo	Los Angeles DA 9
La Crescenta	Los Angeles DA 2
Lomita	Los Angeles DA 6
Pasadena: La Canada	Los Angeles DA 3
San Pedro	Los Angeles DA 6
Torrance	Los Angeles DA 6
Van Nuys	Los Angeles DA 14

Group I foreign exchange mileage rates apply to the airline distance measured from the customer's primary station to the nearest point on the common boundary of the exchanges and district areas as shown below:

Local Exchange or District Area	Common Boundary of
Arcadia	Arcadia and Pasadena
Burbank: Sun Valley DA	Burbank: Sun Valley DA and North Hollywood
El Monte	El Monte and Alhambra
El Segundo	El Segundo and Inglewood
La Crescenta	La Crescenta and Glendale
Lomita	San Pedro and Compton
Pasadena: La Canada	Pasadena: La Canada and Pasadena DAs
San Pedro	San Pedro and Compton
Torrance	Torrance and Compton
Van Nuys	Van Nuys and North Hollywood

Material omitted now reflected on Sheets 87-88.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

C. FOREIGN DISTRICT AREA SERVICE

(N)

1. Description

Applicable to foreign district area service within the same exchange.

2. Application of Mileage Charges

Within a district area contiguous and noncontiguous to the district area of the same exchange in which the customer's primary station is located.

The rates as set forth in F.g.(1) and (2) following and regulations applicable thereto of this schedule, apply.

3. Territory

Within Pacific Bell exchanges divided into district areas as said exchanges and district areas are defined on maps filed as part of the tariff schedules.

(N)

Material omitted now reflected on Sheet 89.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

D. FOREIGN PREFIX SERVICE

(N)

1. Description

Service of a prefix furnished within an exchange or district area from a central office other than the central office normally serving the area in which the primary station is located.

2. Regulations

- a. Where facilities and operating conditions permit, a prefix furnished within an exchange or district area from a central office other than the normal serving central office, as designated by the Utility, will be furnished subject to the basic access line rate, foreign exchange increment charge, usage, and mileage charges as shown in F.2.g.(3) following.
- b. Foreign Prefix Service is limited to individual line residence service, except Universal Lifeline Telephone Service.

3. Application of Charges for Foreign Prefix Service

Where facilities and operating conditions permit, a prefix furnished within an exchange or district area from a central office other than the normal serving central office, will be furnished subject to mileage charges for the airline distance between these central offices. This central office mileage charge is in addition to applicable rates and other mileage charges, i.e. foreign exchange or foreign district area mileage charges, as shown in F.2.g.(3) following.

(N)

Material omitted reflected on Sheets 89-90.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

D. FOREIGN PREFIX SERVICE (Cont'd)

(T)

4. Foreign Prefix Service in Conjunction with Intercompany Foreign Exchange or Foreign District Area Service:

(N)

Where facilities and operating conditions permit, Foreign Prefix Service may be provided in conjunction with the Utility's or Connecting Company's Foreign Exchange Service or Foreign District Area Service. The Foreign Prefix Service charge shown in F.2.g.(3) following, will apply.

5. Utility initiated Prefix Assignments

Customers who are assigned numbers in prefixes served from other than their normal serving central offices at the initiation of the Utility may retain these numbers, at the discretion of the Utility, without application of the charge for Foreign Prefix Service for these services as long as the location of the primary station remains within the same building.

If the primary station location is moved to another building, the customer has a choice of obtaining a new telephone number or retaining the present telephone number at the additional Foreign Prefix Service charge per line as shown in F.2.g.(3) following.

Where the Utility has waived application of Foreign Prefix Service charges under the conditions described, the Foreign Prefix Service charge will be applied to additional lines, served from other than their normal serving central office, as may be ordered by the customer.

6. Territory

Within the base rate area or suburban area of a listed exchange, or district area as said areas are defined on maps filed as part of the tariff schedules¹.

(N)

NOTE 1: Refer to Connecting Company tariffs as appropriate.
Material omitted now reflected on Sheets 138.2, and 139.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES

1. Description

Applicable to residence foreign exchange service furnished from a Connecting Company exchange.

2. Regulations

The regulations as set forth in A. preceding in addition to those following are applicable to Connecting Company Foreign Exchange services.

3. Hunting Service

The Hunting Service rate as shown in F.3.d. following, is applicable to each individual line or each PBX trunk arranged for Hunting service.

Hunting service denotes two or more central office lines from the same central office that are arranged to transfer an incoming call to the next available associated line when the called number is busy. Only applicable to Verizon of California Inc.

(T)
(D)

4. Suburban Mileage Rates

a. Between Contiguous Exchanges

Suburban mileage rates specified in F.3.f. following, are applicable to the airline distance measured from the point on the common boundary of the foreign and local exchange as defined in A.6.a.(1) preceding, to the nearest point on the base rate area boundary of the foreign exchange.

b. Between Noncontiguous Exchanges

Suburban mileage is not applicable in noncontiguous routes.

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

E. ROUTES INVOLVING CONNECTING COMPANY EXCHANGES (Cont'd)

(T)

6. Routes Between Contiguous Exchanges Located In Different States But Within Each Other's Local Service Area

(N)

a. Description

Applicable to residence foreign exchange service furnished from an exchange located in another state, contiguous to a Pacific Bell exchange, and both exchanges are within each others local service area.

b. Regulations

The regulations as set forth in A. preceding in addition to those following are applicable to routes between contiguous Exchanges located in different States.

c. Availability of Service

The furnishing of service will require certain physical arrangements of the facilities of the Utility and is therefore subject to the availability of such facilities.

(N)

Material omitted now reflected on Sheets 141-142.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES

1. Available Classes of Service

Foreign Exchange service (FXS) is offered on the following Residence classes of service:

(T)

RESIDENCE SERVICE	USOCs
FXS Individual Line Flat Rate Residence Service	1FR++
FXS Individual Line Measured Rate Residence Service	1MR++

2. Routes Between Pacific Bell Telephone Company Exchanges

(T)

a. Basic Access Line Rates¹ and Foreign Exchange Increment Charges

(1) All exchanges plus Los Angeles DAs 1-14 (excluding Los Angeles Area Exceptions, see (2) following).

The monthly rates for Foreign Exchange Services are as follows:

RESIDENCE SERVICE	USOC	MONTHLY RATES	
		FXS (T) INCREMENT	BASIC RATES ^{1,2}
- Flat Rate Service	1FR++	\$23.46	RR (T)
- Measured Rate Service	1MR++	23.46	RR (T)

NOTE 1: For installation charges see Schedule Cal.P.U.C. No. A3. Dual Element Charges.

NOTE 2: Basic rate applicable as set forth in Schedule Cal.P.U.C. No. A5.2.2.

(T)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd) (T)

a. Basic Access Line Rates¹ and Foreign Exchange Increment Charges (Cont'd)

(2) Los Angeles Exception Rate Treatment - Rate Areas A, B, and C.

The monthly rates for Foreign Exchange Services are as follows:

RESIDENCE SERVICE	USOC	MONTHLY RATES				BASIC RATE ¹
		FXS INCREMENT CHARGE (T)				
		RATE AREA A	RATE AREA B	RATE AREA C		
CONTIGUOUS SERVICE						
- Flat Rate Service ³ (T)	1FR++	\$25.27	\$27.07	\$28.88	RR (T)	
- Measured Rate Service ³ (T)	1MR++	25.27	27.07	28.88	RR (T)	
NONCONTIGUOUS SERVICE ²						
- Flat Rate Service ³ (T)	1FR++			28.88	RR (T)	
- Measured Rate Service ³ (T)	1MR++			28.88	RR (T)	

NOTE 1: For installation charges see Schedule Cal.P.U.C. No. A3. Dual Element Charges.

NOTE 2: See B.2.b. preceding.

NOTE 3: Basic rate applicable as set forth in Schedule Cal.P.U.C. No. A5.2.2. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

(T)

b. Reserved

(T)

(D)

(D)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. No. A5.2.2.D.1.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

b. Reserved

(T)

(T)

(D)

(D)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. No. A5.2.2.D.1.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

b. Reserved

(T)

(T)

(D)

(D)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. No. A5.2.2.D.1.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

(T)

c. Reserved

(T)

(D)

(D)

(D)

|

(D)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. No. A5.2.2.D.2.

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

c. Reserved

(T)

(T)

(D)

(D)

(D)

|

(D)

(N)

(N)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. Nos. A5.2.2.D.2. and A5.2.2.D.5.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

(T)

d. Reserved

(T)

(D)

(D)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. No. A6.2.1.A.4(12).

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

(T)

e. Reserved

(T)

(D)

(D)

f. Reserved

(T)

(D)

(D)

Material deleted is a duplication of material currently in Schedule
Cal.P.U.C. No. A5.2.2.D.3. and A5.2.2.D.4.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)
- F. RATES AND CHARGES (Cont'd)
- 2. Routes Between Pacific Bell Exchanges (Cont'd)

g. Foreign Exchange Mileage Rates

(1) Contiguous Exchanges or District Areas

- (a) All contiguous exchanges or district areas (except where the Foreign Exchange and local exchange are both within the Los Angeles Service areas, Rate Areas A, B, and C³)

Each individual line primary station and PBX trunk line:

All CONTIGUOUS EXCHANGES	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/4 MILE ¹	MILEAGE USOC
- Flat Rate Service	1FR++	\$.47 (R)	1LHBY
- Measured Rate Service	1MR++		
All CONTIGUOUS FOREIGN DISTRICT AREAS			
- Flat Rate Service	1FR++		1LHBR
- Measured Rate Service	1MR++		

NOTE 1: Fractional mileage units are rated as whole units.
 NOTE 3: See (b) following.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Exchanges (Cont'd)

g. Foreign Exchange Mileage Rates (Cont'd)

(1) Contiguous Exchanges or District Areas (Cont'd)

(b) Los Angeles Service, Rate Areas A, B, and C

Each individual line primary station, and PBX trunk line:

ALL CONTIGUOUS EXCHANGES OR FOREIGN DISTRICT AREAS	CLASS OF SERVICE USOC	MONTHLY RATE PER 1/4 MILE ^{1,3}	MILEAGE USOC
- All Services	N/A	NO	N/A

(T)

(T)

(N)

(N)

NOTE 1: Fractional mileage units are rated as whole units.

NOTE 3: Rate Areas A, B, and C rates as shown in 2.a.(2) preceding apply in lieu of foreign exchange mileage rates.

Material omitted now reflected on Sheet 51.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES (Cont'd)

2. Routes Between Pacific Bell Telephone Company Exchanges (Cont'd)

(T)

g. Foreign Exchange Mileage Rates (Cont'd)

(2) Noncontiguous Exchanges or District Areas

- (a) All noncontiguous routes, except Los Angeles Service Rate Group I, see (b) following.

Each individual line primary station and PBX trunk line

All NONCONTIGUOUS EXCHANGES	CLASS OF SERVICE USOC	MONTHLY RATE PER 1 MILE ¹	MILEAGE USOC
- Flat Rate Service	1FR++	\$1.90	1LHB4 z
- Measured Rate Service	1MR++		1LHBY
All NONCONTIGUOUS FOREIGN DISTRICT AREAS			
- Flat Rate Service	1FR++	\$1.90 z	1LHBS
- Measured Rate Service	1MR++		

NOTE 1: Fractional mileage units are rated as whole units.
 z Correction of rate and USOC.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)
- F. RATES AND CHARGES (Cont'd)
 - 2. Routes Between Pacific Bell Exchanges (Cont'd)
 - g. Foreign Exchange Mileage Rates (Cont'd)
 - (2) Noncontiguous Exchanges or District Areas (Cont'd)
 - (b) Los Angeles Service, Group I Exchanges

Each individual line primary station and PBX trunk line:

ALL NONCONTIGUOUS EXCHANGES	CLASS OF SERVICE USOC	MONTHLY RATE PER FIRST 1/2 MILE ¹	MILEAGE USOC
- Flat Rate Service	1FR++	\$.95 (R)	1LHAY
- Measured Rate Service	1MR++		
		EACH ADDL. 1/4 MILE	
- Flat Rate Service	1FR++	\$.47 (R)	1LHAY
- Measured Rate Service	1MR++		

NOTE 1: Fractional mileage units are rated as whole units.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
 - 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)
 - F. RATES AND CHARGES (Cont'd)
 - 2. Routes Between Pacific Bell Exchanges (Cont'd)
 - g. Foreign Exchange Mileage Rates (Cont'd)
- (3) Foreign Prefix Service

Each individual line primary station and PBX trunk line:

ALL CONTIGUOUS EXCHANGES	CLASS OF SERVICE USOC	MONTHLY RATE PER 1 MILE ¹	MILEAGE USOC
- Flat Rate Service	1FR++	\$1.90 (R)	1LHBP
- Measured Rate Service	1MR++		

Where the normal serving prefix and the foreign prefix are located in the same building but serve different areas, a minimum mileage charge for 1 mile applies.

NOTE 1: Fractional mileage units are rated as whole units.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES (Cont'd)

3. Routes From Connecting Company Exchanges

a. Available Classes of Service

Foreign Exchange service is offered on the following Residence classes of service:

RESIDENCE SERVICE	USOCs
Flat Rate Service	1FR++

(T)

(T)

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)
 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)
 F. RATES AND CHARGES (Cont'd)
 3. Routes From Connecting Company Exchanges

b. Foreign Exchange Station Service

(1) Foreign Exchange Increment Charge

	MONTHLY RATE ¹	USOC
- Each Flat Rate Service	\$23.46	1FR++
-		

(2) Foreign Exchange Basic Rates

Each individual line:

CTC OF CALIFORNIA (T) (D)	LOCAL EXCHANGE ²	MONTHLY RATE (T) FLAT RATE
- Elk Grove	Galt ³ z	\$14.45 (T)
- Elk Grove	Herald ³ z	14.45
- Elk Grove	Michigan Bar	14.45
- Walnut Grove	Thornton ³	17.25 (T) (L)y
CTC OF GOLDEN STATE (T) (D)		(L)
- Arbuckle	Dunnigan	16.85 (T) (L)
CTC OF TUOLUMNE (T) (D)		(L)x
- Tuolumne	Sonora	16.85 (T) (L)x
EVANS TELEPHONE COMPANY		(L)
- Livingston	Atwater	\$16.85 (T)
- Livingston	Turlock	16.85
- Patterson	Tracy	16.85 (T) (L)

NOTE 1: Plus the basic monthly rate shown in (2) following. (T)
 NOTE 2: Available only on the specified route when listed.
 NOTE 3: Frozen service, see A.5.a. preceding.
 (L) Formerly on Sheet 139 (N)
 (L)x Formerly on Sheet 143.1
 (L)y Formerly on Sheet 143.
 z Correction of footnote reference.
 Material omitted now on Sheets 140 and 141. (N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)
- F. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
 - b. Foreign Exchange Station Service (Cont'd) (T)
 - (2) Foreign Exchange Basic Rates (Cont'd) (N)
 - Each individual line: (Cont'd) (T)

HORNITOS TELEPHONE COMPANY	(L) (L)	LOCAL EXCHANGE ²	MONTHLY RATE ¹ FLAT RATE	
- Hornitos		Waterford	\$7.00	(T) (L)
KERMAN TELEPHONE COMPANY				(L)x
- Kerman		Fresno	\$19.40	(T)
- Kerman		Mendota	19.40	(T)
NEVADA BELL				
- Crystal Bay		North Tahoe: Brockway DA	\$11.25	(T)
- Reno		Verdi	11.25	(N)
PONDEROSA TELEPHONE COMPANY				
- Auburry		Clovis	\$17.85	(T)
ROSEVILLE TELEPHONE COMPANY				
Roseville				
- Citrus Heights DA		Fair Oaks	\$16.85	(T)
- Citrus Heights DA		Folsom	16.85	
- Citrus Heights DA		Sacramento	16.85	
- Main DA		Lincoln	16.85	
- Main DA		South Placer	16.85	(T) (L)x

NOTE 1: Plus the foreign exchange increment charge shown in (1) preceding. (T)
 NOTE 2: Available only on the specified route when listed. (N)
 (L) Formerly on Sheet 143. (N)
 (L)x Formerly on Sheet 143.1. (N)
 Material omitted now on Sheets 138.2, 142, 143 and 143.1.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)
- F. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
- b. Foreign Exchange Station Service (Cont'd) (T)
- (2) Foreign Exchange Basic Rates (Cont'd) (N)
- Each individual line (Cont'd): (T)

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE ²	MONTHLY RATE ¹ FLAT RATE
- Alamos			\$17.25 (T)
- Arrowhead			17.25
- Azusa-Glendora			17.25
- Banning-Beaumont			17.25
- Barstow			16.85 (L)
- Big Bear City			16.85
- Big Bear Lake			16.85
- Big Pine			18.40
- Bishop			16.85
- Boron			16.85 (L)
- Calimesa			17.25
- Camarillo			17.25
- Carpinteria			17.25
- Chino			17.25
- Claremont-San Dimas			17.25
- Colfax		Grass Valley	16.85 (L)
- Conejo			17.25
- Corcoran		Tulare	16.85 (L)
- Covina-Balwin Park			17.25
- Crestline			17.25
- Desert Center			17.25
- Desert Hot Springs			17.25
- Diamond Bar			17.25
- Dos Palos		Chowchilla	16.85 (L)
- Dos Palos		Los Banos	16.85
- Dos Palos		Merced	16.85 (L)
- Downey			17.25
- Eagle Mountain			17.25
- El Mirage			16.85 (L)
- El Rio			17.25
- Elsinore			17.25
- Etiwanda			17.25
- Exeter		Visalia	16.85 (T) (L)

NOTE 1: Plus the foreign exchange increment charge shown in (1) preceding. (T)
 NOTE 2: Available only on the specified route when listed.
 (L) Formerly on Sheet 138.2. (N)
 Material omitted now on Sheet 141. (N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)
- F. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
- b. Foreign Exchange Station Service (Cont'd) (T)
- (2) Foreign Exchange Basic Rates (Cont'd) (N)
- Each individual line: (Cont'd) (T)

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE ²	MONTHLY RATE ¹ FLAT RATE		
- Farmington		Escalon	\$16.85	(T)	(L)
- Fowler		Caruthers	17.25		(L)x
- Fowler		Selma	17.25		(L)x
- Garberville		Miranda	16.85		(L)
- Gilroy		Hollister ³	16.85		
- Gilroy		San Martin	16.85		
- Gilroy		Watsonville	16.85		(L)
- Guadalupe			17.25	(T)	(L)x
Hemet:					
- Anza DA			17.25	(T)	
- Hemet DA			17.25		
- Homeland DA			17.25		
- Sage DA			17.25		
- San Jacinto DA			17.25		(L)x
- Homestead Valley			17.25		
- Huntington Beach			17.25		
- Idyllwild			17.25		
- Independence			16.85		
- Indio			17.25		(L)
- Joshua Tree			17.25		(L)
- Kenwood		Santa Rosa	17.25		
- Kenwood		Sonoma	17.25		
- Laguna Beach			17.25		
- La Habra			17.25		
- Lake Hughes			19.35		
- Lakeview-Nuevo			17.25		
- Lakewood			17.25		
- Lancaster		Rosemond ³ z	17.25		
- Lancaster			17.25		
- La Puente			17.25		
- Lenwood			16.85	(T)	(L)

NOTE 1: Plus the foreign exchange increment charge shown in (1) preceding. (T)

NOTE 2: Available only on the specified route when listed.

NOTE 3: Frozen service, see A.5a. preceding. (L)

(L) Formerly on Sheet 138.2. (N)

(L)x Formerly on Sheet 140. (N)

z Correction of footnote reference. (N)

Material omitted now on Sheet 142.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)
- F. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
- b. Foreign Exchange Station Service (Cont'd) (T)
- (2) Foreign Exchange Basic Rates (Cont'd) (N)
- Each individual line: (Cont'd) (T)

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE ²	MONTHLY RATE ¹ FLAT RATE		
- Linden		Stockton	\$16.85	(T)	(L)
- Lindsay		Porterville	17.25		(L)x
- Lindsay		Tulare	17.25		
- Lompoc			17.25		(L)x
- Lone Pine			16.85		(L)
- Long Beach			17.25		(L)x
- Los Alamos			19.35		
- Los Gatos		Aptos	17.25		(L)x
- Los Gatos		Ben Lomond	17.25		(L)y
- Los Gatos		Boulder Creek	17.25		(L)x
- Los Gatos		Campbell	17.25		
- Los Gatos		Felton	17.25		
- Los Gatos		San Jose	17.25		
- Los Gatos		Santa Cruz	17.25		(L)x
- Lucerne Valley			16.85		(L)
- Malibu			17.25		(L)x
- Manteca		Escalon	16.85		(L)y
- Manteca		Stockton	16.85		(L)
- Marshall			17.25		(L)x
- Mentone			17.25		
- Monrovia			17.25		
- Moreno			17.25		
- Morgan Hill		San Jose	17.25		
- Morgan Hill		San Martin	17.25		z
- Morongo Valley			17.25		
- Murrieta			17.25		
- Newberry			16.85		(L)
- Newbury Park			17.25		
- Norwalk			17.25		
- Novato		Ignacio	17.25		
- Novato		Petaluma Main DA	17.25	(T)	

NOTE 1: Plus the foreign exchange increment charge shown in (1) preceding. (T)

NOTE 2: Available only on the specified route when listed.

(L) Formerly on Sheet 139. (N)

(L)x Formerly on Sheet 141. |

(L)y Formerly on Sheet 144. |

z Correction - Material inadvertently omitted in Advice Letter No. 19130,
 effective December 31, 1997.

Material omitted now on Sheet 143. (N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)
- F. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)
- b. Foreign Exchange Station Service (Cont'd) (T)
- (2) Foreign Exchange Basic Rates (Cont'd) (N)
- Each individual line: (Cont'd) (T)

VERIZON CALIFORNIA INC.	(T) (T)	LOCAL EXCHANGE ²	MONTHLY RATE ¹ FLAT RATE		
- Santa Barbara			\$17.25	(T)	(L)
- Santa Maria			17.25		
- Santa Monica			17.25		
- Santa Paula			17.25		
- Santa Ynez			17.25		
- Sierra Madre			17.25		
- Somis			17.25		(L)
- Summit Valley			16.85		(L)x
- Sun City			17.25		(L)
- Sunland-Tujunga			17.25		(L)
- Temecula			17.25		z
- Thousand Oaks			17.25		(L)
- Trona			16.85		(L)x
- Twentynine Palms			17.25		(L)
- Upland			17.25		(L)
- Victorville			16.85		(L)x
- West Los Angeles			17.25		(L)
- Westminster			17.25		
- Whittier			17.25		(L)
- Wrightwood			16.85		(L)x
- Yucca Valley			17.25	(T)	(L)

NOTE 1: Plus the foreign exchange increment charge shown in (1) preceding. (T)

NOTE 2: Available only on the specified route when listed.

NOTE 3: Frozen service, see A.5.a. preceding. (T)

(L) Formerly on Sheet 143. (N)

(L)x Formerly on Sheet 139.

z Correction - Material inadvertently omitted in Advice Letter No. 19130,
 effective December 31, 1997.

Material omitted now on Sheets 138.2 and 139. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES (Cont'd)

3. Routes From Connecting Company Exchanges (Cont'd)

b. Foreign Exchange Station Service (Cont'd)

(T)

(2) Foreign Exchange Basic Rates (Cont'd)

(N)

Each individual line: (Cont'd)

(T)

VOLCANO TELEPHONE COMPANY	LOCAL EXCHANGE ²	MONTHLY RATE ¹ FLAT RATE
- Volcano	Jackson	\$16.85 (T)
- Volcano	Sutter Creek	16.85 (T)

NOTE 1: Plus the foreign exchange increment charge shown in (1) preceding.

(T)

NOTE 2: Available only on the specified route when listed.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)
- F. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)

c. Reserved

(T)

(D)

(D)

d. Hunting Service

	MONTHLY RATE	USOC
Each line arranged for Hunting Service		
(D)	(D)	(D)
- Verizon California Inc. (T)	\$1.50 (T)	MF9

Material omitted now on Sheet 142, 143 and 144.

(D)

(D)

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.1 EXCHANGE AREAS (Cont'd)
- 5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)
- F. RATES AND CHARGES (Cont'd)
- 3. Routes From Connecting Company Exchanges (Cont'd)

e. Foreign Exchange Mileage Rates

(1) Contiguous Exchanges

(a) All exchanges (except where both the Foreign Exchange and local exchange are within the Los Angeles Extended Area, see (b) below):

	MONTHLY RATE PER 1/4 MILE ¹	MILEAGE USOC
- Each individual line	\$.47 (R)	

(b) Where both the Foreign Exchange and local exchange are within the Los Angeles Extended Area:

	MONTHLY RATE PER 1/4 MILE ¹	MILEAGE USOC
- Each individual line	\$.47 (R)	

(2) Noncontiguous Exchanges

	MONTHLY RATE PER 1 MILE ¹	MILEAGE USOC
- Each individual line	\$1.90 z	

NOTE 1: Fractional mileage units are rated as whole units.
 z Correction of rate. Incorrect rate appeared in Advice Letter No. 19130,
 effective December 31, 1997.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

3. Routes From Connecting Company Exchanges (Cont'd)

f. Suburban Mileage Rates

(N)

Rates applicable in Connecting Company exchange to the type and grade
of service.

(N)

Material omitted now reflected on Sheets 139-141.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheets 141-142.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheets 142,-143.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheet 143.1 and 143.2.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheet 144.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

F. RATES AND CHARGES (Cont'd)

(T)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheets 97, 98, 104.
Residence service now on Sheets 145-146.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheet 96.
Residence service now on Sheet 144.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheet 47.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheet 48.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheet 48.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheet 49, 64, and 81.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 31, 33, 35-36, 51 and 53.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 51 and 54.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 51 and 52.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 52, 55, and 64.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected in different form on Sheets 98, and 102.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected in different form on Sheet 100.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected in different form on Sheet 101.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected in different form on Sheets 99 and 104.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 31, 33, 35, 51 and 53.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 51, 52 and 54.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheet 55.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 93, and 98-102.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 103-104.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheet 56.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheet 57.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheet 57.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now on Sheets 93, and 97.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 56 and 57.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 57, 93, and 97.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheet 56.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheet 56.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheet 56.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 82 and 91.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 97 and 104.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheet 44.
Residence service now reflected on Sheet 120.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheet 45.
Residence service now reflected on Sheet 121.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 45 and 46.
Residence service now reflected on Sheets 121-122.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.5 FOREIGN EXCHANGE SERVICE - RESIDENCE (Cont'd)

(T)

F. RATES AND CHARGES (Cont'd)

(T)

Material omitted now reflected on Sheets 46 and 81.1.
Residence service now reflected on Sheets 121 and 138.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.6 RESERVED

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 BUSINESS SERVICE (N)

A. GENERAL REGULATIONS (T)

1. Scope of Rates for Individual Access Lines and Primary Station services (D)

Rates or extended service in non-ZUM¹ areas comprehend service without additional charge as set forth in Schedule Cal.P.U.C. No. A5.1.1.B., which indicates the local service areas. (T)

Rates or extended service in ZUM areas comprehend service as set forth in Schedule Cal.P.U.C. No. A5.1.1.C., which indicates the local service areas. (T)

Rates for service other than extended or Zone Usage Measurement Service comprehend local service from the exchange from which the primary station is served. (T)

2. Equipment Arrangements (T)

A rate for an individual access line does not include a telephone set with the line. See Schedule Cal.P.U.C. No. A.3.1 for service and labor charges. (T)

In connection with an individual access line an authorized customer provided telephone set or key equipment will be provided by the customer.

Residence service now in A5.2.2., following.

NOTE 1: Zone Usage Measurement.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

2. Equipment Arrangements (Cont'd)

Access lines may be provided with equipment arrangements which require this grade of service.

The customer shall be responsible for the installation and maintenance of any inside wire and standard jack(s) conforming to Part 68, Subpart F, of the FCC's Rules and Regulations associated with non-key and non-switching system services for Individual Telephone Services.

Continued (D)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

3. Provision of Service

Business individual line services will be provided within the base rate area, district area, suburban area, or remote island area (RIA) at the rates shown in B.4., following.

Exception:

New applicants for service within Cactus City, Chiriaco Summit, Ocotillo Gardens, Pinecrest, and San Clemente Island RIAs will be provided service only if facilities are available.

4. Local Exchange Call charges apply to:

- a. Sent-Paid messages dialed and completed by the customer from a business telephone service without the assistance of a Utility operator.

Exception:

When 7-1-1 is dialed to access the California Relay Service, no charge will be made to the calling party. However, local calling and toll charges for conversation minutes will apply.

(N)
|
(N)

- b. Sent-Paid messages placed with the assistance of a Utility operator where:

- Dial completion facilities are not available
- Equipment or circuit conditions cause unsuccessful dial attempts
- The customer identifies himself/or herself as being handicapped and unable to dial.
- The Utility operator must identify the calling number where automatic recording equipment is not available.

- c. Sent-Paid messages reestablished after a service failure on a customer dialed call.

- d. For messages other than those described, the rates and special conditions applicable are as provided in Schedule Cal.P.U.C. No. A6.2.1.

Residence service now on Sheet 212.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

4. Local Exchange Call charges apply to: (Cont'd)

e. For messages to any 976 Information Access Services applicable rate and regulations are in Schedule Cal.P.U.C. No. A9.5.2.

f. For calls made to prefixes designated for the Emergency Preparedness Trailers see Schedule Cal.P.U.C. No. A6.1.2. (N)
(N)

5. Access Line Signaling Arrangement

Access lines services are furnished with rotary dial service and Touch Tone Calling Service as the standard signaling arrangements.

6. Special Handling of Toll Calls

Where local facilities and operating conditions permit, individual line business service may be arranged for special handling of toll calls by the Utility's toll operators. Such an arrangement is furnished only for outward operator handled toll calls placed from stations connected to the line.

These lines will be identified at the Utility operator's position so that all calls will be handled in one of the following ways:

- a. Time and charge information will be reported on all sent-paid calls.
- b. Sent-paid calls will not be completed.
- c. Only coin sent-paid calls and calls billed to the called telephone (charges reversed) will be completed.
- d. Only calls billed to the called telephone (charges reversed) will be completed.

7. Verification of Busy Line Condition

Verification of busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in Schedule Cal.P.U.C. No. A5.8.1.

8. Toll Terminal Lines

Measured rate toll terminal lines are furnished at charges and rates equivalent to that of business measured rate individual access lines. USOCs LD2 and ZZYT2 are furnished for terminations where primary station sets are not required.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

9. End User Common Line Access (EUCL) Offset

The End User Common Line Access charge (EUCL) stated in Tariff F.C.C. No. 128 will be offset by a change in equal amount in the monthly measured service rates¹, as shown in B.4.c. following. The offset rates shall become effective upon approval by the California Public Utilities Commission.

NOTE 1: Pursuant to CPUC Resolution No. T-16705 effective February 27, 2003, the EUCL offset, based on the EUCL charge stated in Tariff F.C.C. No. 128, will be revised when the EUCL charge decreases as long as the prices for single and multiline business access service and PBX trunk service remain below the Commission approved price floors. If the EUCL charge increases, the EUCL offset will not change. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.1 BUSINESS SERVICE (CONT'D)

(N)

(T)

Continued

Advice Letter No. 18597

Issued by

Date Filed: Nov. 27, 1996

Decision No.

A. E. Swan

Effective: Jan. 6, 1997

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

(N)

B. MEASURED RATE SERVICE

(T)

1. Description

A telephone service with local service charges based upon the number of outgoing timed or untimed local messages or Zone Usage Measurement Service Zones 1 and 2 messages applicable to business service.

(T)

2. Regulations

a. Reserved

(T)
(D)

b. All calls to a local exchange, or ZUM Zones 1, 2, and 3 are measured.

(T)

The length of conversation to which usage rates apply is determined by the time of day, day of the week and class of service as shown in 4.b. following.

(T)

The time of day when conversation actually takes place is determined in accordance with the time system - standard or daylight saving, legally or commonly in use, determines whether Day Rate, Evening Rate, or Night and Weekend Rate treatment applies. In cases where a call extends beyond one rate period, the appropriate treatment applies to the respective periods of conversation.

c. ZUM Billing.

(T)
(D)

Day Evening, Night and Weekend Rates are applicable to all calls based on the initial and additional minutes of use as shown below:

(L)

All local, extended area, and Zones 1 and 2 calls are summarized Zone 3 calls, if applicable, are individually billed.

(T)
(T)(L)

(L)x

Residence service now on Sheet 214.

(L) Formerly on Sheet 270.1.

(L)x Material omitted now on Sheet 199.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

2. Regulations (Cont'd)

d. Zone Usage Measurement Calling (ZUM)

Applicability:

- (1) ZUM Zone calling usage rates are applicable to calls between the Zones as such Zones are identified in A5.1.1.C. preceding.
- (2) Zone 3 message rates apply to all calls within the originating exchange's Zone 3 when such calls originate from all services except COPT.
- (3) Zone message rates do not apply to messages originated from COPT Service. Message toll rates apply to all messages originated from these services except for messages which terminate on Zones 1 and 2.

e. Zone Mileage

In general¹, Zone calling mileage is applicable as follows:

<u>Zone</u>	<u>Rate Center Mileage</u>
1 (Local Calls)	0-8 miles
2 (Local Calls)	9-12 miles
3	13-16 miles

z

NOTE 1: Exceptions made by Commission approval.
z Correction of mileage band.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.1 BUSINESS SERVICE (CONT'D)

B. MEASURED RATE SERVICE (CONT'D)

2. Regulations (Cont'd)

f. Business organizations which transmit messages for the deaf may subscribe to untimed business measured rate individual lines up to the number of in service Teletype machines at each business location equipped for this purpose. Such businesses must furnish evidence, acceptable to the Utility, of furnishing this service for the deaf in order to qualify for untimed service.

g. Reserved

(D)

(D)

h. Customers may transport analog data over basic telephone lines. The Utility will support low speed analog transmission of data (Up to 4800 bps) over regular access lines.

3. Territory

Within the base rate area or suburban area of a listed exchange, district area or zone as said areas and zones are defined on maps filed as part of the tariff schedules.

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges

a. Rate per month for each business individual measured rate service.

Multiline USOCs

- 1MB++ Individual Lines Measured Rate Business Service (customer has more than one line)
- 1ML++ Individual Lines Measured Rate Business Service (without a telephone, terminates on complex jack)

Single Line USOCs

- 1MC++ Individual Line Measured Rate Business Service (terminates on a complex system)
- 1MS++ Individual Line Measured Rate Business Service (customer has only one line)

Measured service is available in the following exchanges and rates listed below, plus the EUCL offset as shown in 5.2.1, B, 4.c. following: (T)

<u>Exchange</u>	<u>Monthly Rate</u>
- Agoura ¹	\$ 9.80
- Alhambra ¹	9.80
- Alleghany	9.80
- Alta	9.80
- Anaheim ¹	9.80
- Anderson	9.80
- Angels Camp	9.80
- Annapolis	9.80
- Antioch ¹	9.80
- Aptos	9.80
- Arcadia ¹	9.80
- Arcata	10.37
- Arlington ¹	9.80

NOTE 1: ZUM exchange.

Continued (D)
(D)

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service: (T)
 (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D) (T)	(L)
- Arroyo Grande	\$12.42		
- Arvin	17.40		
- Atascadero	9.80		
- Atwater	9.80		
Auburn			
- Main and North DAs	9.80		
- Avalon	9.80		
- Avenal	9.80		
- Baker	9.80		
Bakersfield			
- Main and South DAs	10.37		
- North DA	9.80		
- Bangor	9.80		
- Belvedere ¹	9.80		
- Benicia ¹	9.80		
- Ben Lomond	9.80		
- Beverly Hills ¹	9.80		
- Big Butte	18.82		
- Biggs	9.80		
- Big Sur	31.12		
- Bishop Ranch ¹	9.80		
- Blairsden	9.80		
- Blue Lake	12.27		
- Bodega Bay	9.80		
- Boonville	13.60		
- Borrego	9.80		

(L) Material formerly on Sheet 200.
 NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service (T)
(Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D) (T)
- Boulder Creek	\$13.60	
- Bradley	15.83	
- Brawley	12.27	
- Glamis RIA	12.27	
- Brea ¹	9.80	
- Bridgeville	9.80	
- Buena Park ¹	9.80	
- Burbank ¹		
- Burbank and Sun Valley DAs	9.80	
- Burrel	18.82	
- Butte City	9.80	
- Calexico	9.80	
- Calipatria	9.80	
- Calistoga	9.80	
- Cambria	9.80	
- Campbell ¹	9.80	
- Campo	9.80	
- Camptonville	9.80	
- Canoga Park ¹	9.80	
- Capistrano Valley ¹	9.80	
- Carmel	11.03	
- Carmel Valley	16.21	
- Carrisa Plains	9.80	
- Caruthers	13.60	
- Castroville	9.80	
- Cayucos	15.83	
- Challenge	9.80	
- Chico	9.80	
- Chowchilla	9.80	
- Chualar	9.80	
- Chula Vista ¹	9.80	

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.1 BUSINESS SERVICE (Cont'd)
- B. MEASURED RATE SERVICE (Cont'd)
- 4. Rates and Charges (Cont'd)
- a. Rate per month for each business individual measured rate service (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>
- Clayton ¹	\$9.80
- Clearlake Oaks	9.80
- Cloverdale	9.80
- Clovis	9.80
- Coalinga	9.80
- Cobb Mountain	9.80
- Colton ¹ z	9.80
Compton ¹	
- Compton and Gardena DAs	9.80
- Concord ¹	9.80
- Corning	9.80
- Corona ¹	9.80
- Coronado ¹ z	9.80
- Corte Madera ¹	9.80
- Cottonwood	13.60
- Coulterville	9.80
- Crockett ¹	9.80
- Crows Landing	9.80
- Culver City ¹	9.80
- Cypress ¹	9.80
- Danville ¹	9.80
- Davis	9.80
Death Valley	9.80
- Emigrant Pass RIA	9.80
- Scotty's RIA	9.80
- Stovepipe RIA	9.80
- Delano	9.80
- Del Mar ¹ z	9.80
- Del Rey	9.80
- Dinuba	9.80
- Dixon	9.80
- Downieville	9.80

z Correction.
 NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service (T)
 (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D)	(D)
		(T)	
- Dublin-San Ramon ¹	\$9.80		
- Dulzura ¹	9.80		
- Dunnigan	15.83		
- Dunsmuir	9.80		
- Earlimart	9.80		
- East Bay ¹			
- Alameda, Berkeley, Fruitvale, Main-Piedmont and Trinidad DAs	9.80		
- East Contra Costa ¹	9.80		
- Edwards	15.83		
- El Cajon ¹	9.80		
- El Centro	11.18		
- Elk	22.62		
- Elk Creek	9.80		
- El Monte ¹	9.80		
- El Segundo ¹	9.80		
- El Sobrante-Pinole ¹	9.80		
- Encinitas ¹	9.80		
- Escalon	9.80		
- Escondido ¹	9.80		
- Esparto	13.60		
- Eureka	13.20		
- Fairfield-Suisun	9.80		
- Fair Oaks ¹	9.80		
- Fallbrook ¹	9.80		
- Felton	9.80		
- Fillmore	9.80		
- Firebaugh	9.80		

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE(Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service
(Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>
- Folsom ¹	\$9.80
- Fontana ¹ z	9.80
- Forestville	9.80
- Fort Bragg	9.80
- Fortuna	12.41
Fremont-Newark ¹	
- Greenleaf, Main and Oliver DAs	9.80
- French Gulch	13.60
- Fresno	10.37
- Fullerton ¹	9.80
- Galt	9.80
- Garden Grove ¹	9.80
- Gazelle	15.83
- Georgetown	9.80
- Gerber	9.80
- Geyserville	9.80
- Glendale ¹	9.80
- Gonzales	15.83
Grass Valley	
- Main and South DAs	9.80
- Greenfield	9.80
- Tassajara RIA	9.80
- Grenada	9.80
- Gridley	9.80
- Groveland	9.80
- Cherry Valley RIA	9.80
- Gualala	11.65
- Guerneville	9.80
- Gustine	9.80

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service (T)
(Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D) (T)
- Half Moon Bay	\$9.80	
- Hanford	9.80	
- Harbison-Alpine ¹	9.80	
- Hawthorne ¹	9.80	
- Hayward ¹	9.80	
- Healdsburg	13.60	
- Herald	9.80	
- Hercules-Rodeo ¹	9.80	
- Highland	9.80	
- Hollister	9.80	
- Holtville	9.80	
- Homewood	9.80	
- Hopland	13.60	
- Hornbrook	13.60	
- Hughson	9.80	
- Huron	9.80	
- Hydesville	15.83	
- Ignacio	9.80	
- Imperial	9.80	

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service
(Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>
- Inglewood ¹	\$9.80
- Inverness	9.80
- Ione	9.80
- Irvine ¹	9.80
- Jackson	11.03
- Jacumba	9.80
- Jamestown	9.80
- Julian	9.80
- Kelseyville	9.80
- King City	10.46
- Kingsburg	9.80
- Knights Ferry	9.80
- La Crescenta ¹	9.80
- Lafayette ¹	9.80
- La Honda	9.80
- La Jolla ¹	9.80
- Lake Berryessa	9.80
- Lakeport	9.80
- La Mesa ¹	9.80
- Laton	9.80
- Lebec	9.80
- Le Grand	13.60
- Lemoore	9.80
- Lewiston	9.80
- Lincoln	9.80
- Live Oak	9.80
- Livermore ¹	9.80
- Lockeford	9.80
- Lodi	9.80
- Loleta	9.80
- Lomita ¹	9.80
- Los Altos ¹	9.80
- Los Angeles ¹	
- DA's 1 thru 14	9.80

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service (T)
 (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D) (T)
-Los Banos	\$9.80	
-Los Molinos	13.60	
-Lower Lake	9.80	
-Loyalton	9.80	
-Madera	9.80	
-Martinez ¹	9.80	
-Marysville	12.54	
-Mendocino	9.80	
-Mendota	9.80	
-Michigan Bar	9.80	
-Merced	10.37	
-Meridian	15.83	
-Middletown	9.80	
-Millbrae ¹	9.80	
-Mill Valley ¹	9.80	
-Milton	9.80	
-Mira Loma ¹	9.80	
-Miranda	9.80	
-Moccasin	9.80	
-Modesto	9.80	
-Mojave	9.80	
-Mokelumne Hill	9.80	
-Montague	9.80	
-Montebello ¹	9.80	
-Monterey	10.37	
-Monte Rio	9.80	
-Moorpark ¹	9.80	
-Moraga ¹	9.80	
-Morro Bay	9.80	
-Moss Beach	9.80	
-Mountain Pass	9.80	
-Mountain View ¹	9.80	
-Mount Shasta	9.80	

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service
(Cont'd)

<u>Exchange</u>		<u>Monthly Rate</u>
- Napa		\$9.80
- National City ¹	z	9.80
- Nevada City		9.80
- Graniteville RIA		9.80
- Newman		9.80
- Newport Beach ¹		9.80
- Nicasio		9.80
- Nice		9.80
- Nicolaus		9.80
- Nipomo		9.80
- North Hollywood ¹		9.80
- Northridge ¹		9.80
- North San Juan		9.80
North Tahoe		
- Brockway and Tahoe City DAs		9.80
- North Yuba		18.82
- Oakdale		9.80
- Oakview ¹		9.80
- Occidental		9.80
Oceanside ¹		
- Carlsbad, Oceanside, and Pendleton DAs		9.80
- Ocotillo		15.83
- Ojai		9.80

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service (T)
 (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D) (T)
- Orange ¹	\$9.80	
- Orange Cove	9.80	
- Orinda ¹	9.80	
- Orland	9.80	
- Oroville	9.80	
- Pacifica ¹	9.80	
Palmdale		
- Agua Dulce DA	13.60	
- Leona Valley DA	9.80	
- Palmdale DA	9.80	
- Palo Alto ¹	9.80	
- Paradise	9.80	
- Parlier	9.80	
Pasadena ¹		
- La Canada and Pasadena DAs	9.80	
- Paskenta	15.83	
- Paso Robles	9.80	
- Pauma Valley	15.83	
- Pepperwood	9.80	
- Pescadero	9.80	
Petaluma		
- Main DA	12.41	
- Swift DA	13.60	
- Pinecrest	9.80	
- Baker Station RIA	9.80	
- Clark Fork RIA	9.80	
- Dardanelle RIA	9.80	
- Kennedy Meadows RIA	9.80	

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service (T)
(Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D) (T)
- Pine Valley	\$9.80	
- Piru	9.80	
- Pismo Beach	9.80	
- Pittsburg ¹	9.80	
- Pittsburg West ¹	9.80	
- Pixley	9.80	
- Placentia ¹	9.80	
Placerville		
- Kyburz, South and West DAs	9.80	
- Planada	9.80	
- Pleasant Grove	9.80	
- Pleasanton ¹	9.80	
- Plymouth	9.80	

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.1 BUSINESS SERVICE (Cont'd)
- B. MEASURED RATE SERVICE (Cont'd)
- 4. Rates and Charges (Cont'd)
- a. Rate per month for each business individual measured rate service (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>
- Point Arena	\$11.79
- Point Reyes	9.80
- Porterville	9.80
- Portola	9.80
- Potter Valley	13.60
- Poway ¹	9.80
- Quincy	9.80
- Ramona ¹	9.80
- Rancho Bernardo ¹	9.80
- Rancho Penasquitos ¹	9.80
- Rancho Santa Fe ¹	9.80
- Rancho Viejo ¹	9.80
- Red Bluff	10.37
- Redding	11.79
- Redwood City ¹	9.80
- Reseda ¹	9.80
- Rialto ¹	9.80
- Richmond ¹	9.80
- Richvale	9.80
- Rio Dell	18.82
- Rio Linda ¹	9.80
- Riverbank	9.80
- Riverdale	18.82
- Riverside ¹	9.80
- Rosamond	9.80

z Correction.
 NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service (T)
 (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D) (T)
Sacramento ¹		
- Main and North DA's	\$9.80	
- Saddleback Valley ¹	9.80	
- Saint Helena	9.80	
- Salinas	10.46	
- San Andreas	9.80	
- San Ardo	15.83	
- San Carlos-Belmont ¹	9.80	
San Diego ¹		
- Linda Vista, Mira Mesa and San Diego DAs	9.80	
- Sandy Valley	9.80	
San Francisco ¹		
- Central, Juniper, and Montrose-Evergreen DAs	9.80	
San Jose ¹		
- North, West and South DAs	9.80	
- San Juan	9.80	
- San Lucas	9.80	
- San Luis Obispo	11.03	
- San Marcos ¹	9.80	
- San Martin	9.80	
- San Mateo ¹	9.80	
- San Pedro ¹	9.80	
- San Clemente Island RIA	9.80	

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service (T)
(Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D) (T)
- San Rafael ¹	\$9.80	
- Santa Ana ¹	9.80	
Santa Clarita ¹		
- Newhall-Castaic and Saugus Canyon Country DAs	9.80	
- Santa Cruz	10.37	
- Santa Margarita	9.80	
- Santa Rosa	10.94	
- Saratoga ¹	9.80	
- Saticoy ¹	9.80	
- Sausalito ¹	9.80	
- Sebastopol	9.80	
- Selma	13.60	

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service (T)
 (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D) (T)
- Sequoia	\$9.80	
- Shafter	9.80	
- Shasta Lake	18.82	
- Shingle Springs	9.80	
- Shoshone	9.80	
- Valley Junction RIA	9.80	
- Sierraville	9.80	
- Silverado ¹	9.80	
- Simi Valley ¹	9.80	
- Smartsville	15.83	
- Soda Springs	9.80	
- Soledad	9.80	
- Sonoma	9.80	
Sonora		
- Juno and Main DAs	9.80	
- South Placer	9.80	
- South San Francisco ¹	9.80	
- South Tahoe	9.80	
- Springville	9.80	
- Stinson Beach-Bolinas	9.80	
- Stockton	9.80	
- Stonyford	9.80	
- Stratford	9.80	
- Sunnyvale ¹	9.80	
- Sunol ¹	9.80	
- Sutter Creek	9.80	

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service (T)
 (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D) (T)
- Tehachapi	\$9.80	
- Temescal Canyon ¹	9.80	
- Terra Bella	9.80	
- Thornton	9.80	
- Three Rivers	9.80	
- Tipton	9.80	
- Tomales	13.60	
- Torrance ¹	9.80	
- Trabuco ¹	9.80	
- Tracy	9.80	
- Tres Pinos	9.80	
- Trinidad	21.48	
- Truckee	9.80	
- Tulare	9.80	
- Turlock	12.41	
- Ukiah	10.74	
- Upper Lake	9.80	
- Vacaville	9.80	
- Vallejo ¹	9.80	
- Valley Center ¹	9.80	
- Valley Ford	9.80	
- Valley Springs	9.80	
- Van Nuys ¹	9.80	
- Ventura Central ¹	9.80	
- Ventura East ¹	9.80	
- Verdi	9.80	
- Vina	9.80	
- Visalia	10.37	
- Vista ¹	9.80	

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

a. Rate per month for each business individual measured rate service (T)
 (Cont'd)

<u>Exchange</u>	<u>Monthly Rate</u>	(D) (T)
- Walker Basin	\$9.80	
- Wallace	9.80	
- Walnut Creek ¹	9.80	
- Warner Springs	9.80	
- Wasco	9.80	
Waterford		
- Main DA	13.60	
- Don Pedro DA	9.80	
- Watsonville	12.41	
- Weed	9.80	
- Weott	9.80	
- Wheatland	13.60	
- Willits	9.80	
- Willows	9.80	
- Windsor	9.80	
- Winters	9.80	
- Woodcrest ¹	9.80	
- Woodlake	13.60	
- Woodland	9.80	
- Woodside ¹	9.80	
- Yorba Linda ¹	9.80	
- Yosemite	9.80	
- Yountville	9.80	
- Yreka	11.03	

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd) (T)
- 5.2.1 BUSINESS SERVICE (Cont'd) (T)
- B. MEASURED RATE SERVICE (Cont'd) (T)
- 4. Rates and Charges (Cont'd)

b. The rate for each minute of use² applies as follows:

Measured rate¹ business service. (T)

(1) Day Rate, Evening Rate, Night and Weekend Rates apply as follows:

MONDAY THRU FRIDAY

RATE SCHEDULE

Hours³

8:00 A.M. to 5:00 P.M.
 5:00 P.M. to 11:00 P.M.
 11:00 P.M. to 8:00 A.M.

DAY
 EVENING
 NIGHT & WEEKEND

SATURDAY AND SUNDAY

Hours

All

NIGHT & WEEKEND

HOLIDAYS

New Years Day/January 1
 Washington's Birthday/3rd Monday
 in February
 Independence Day/July 4
 Labor Day
 Thanksgiving Day
 Christmas Day/December 25

(T)
 (T)
 (N)

Hours

All

NIGHT & WEEKEND

(N)

Residence service now in A5.2.2. following.

NOTE 1: See 2.b. preceding.

NOTE 2: Or fraction thereof.

NOTE 3: To, but not including.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
 - 5.2.1 BUSINESS SERVICE (Cont'd)
 - B. MEASURED RATE SERVICE (Cont'd)
 - 4. Rates and Charges (Cont'd)
 - b. The rate for each minute of use⁴ applies as follows:
 Measured rate¹ business service service. (Cont'd)
- (2) Timed measured rate service

	All Local Calls	ZUM Zone 3 Calls
DAY RATE		
First Minute ^{3,4}	\$.0274 (R)	\$.0667 (R)
Additional Minute ^{3,4}	.0087 (R)	.0149 (R)
EVENING RATE		
First Minute ^{3,4}	.0192 (R)	.0467 (R)
Additional Minute ^{3,4}	.0060 (R)	.0104 (R)
NIGHT & WEEKEND RATE		
First Minute ^{3,4}	.0110 (R)	.0267 (R)
Additional Minute ^{3,4}	.0035	.0059 (R)

NOTE 1: See 2.b. preceding.
 NOTE 3: Fractional amounts are rounded to the nearest cent.
 NOTE 4: Or fraction thereof.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

b. The rate for each minute of use⁴ applies as follows:
 Measured rate¹ business service. (Cont'd)

(3) Untimed measured rate service⁵

	All Local Calls	ZUM Zone 3 Calls
	<hr/>	<hr/>
All days/hour, each call	\$.05	\$.05

c. EUCL Offset⁶

	Monthly Rate		USOC
	<hr/>		<hr/>
- Single Line Service	\$ (.83)	(C)	1MC++ 1MS++
- Multiline Services	.84	(C)	1MB++ 1ML++

d. Hunting Service, Business

	Monthly Rate		USOC
	<hr/>		<hr/>
- Each individual line arranged for hunting	\$.47		HTG

e. Deaf Surcharge

In addition to the rates and charges contained herein a monthly rate equal to the amount shown in Schedule Cal.P.U.C. No. A5.2.3. applies for the following:

(1) Each local, extended individual business service.

NOTE 1: See 2.b. preceding.

NOTE 4: Or fraction thereof.

NOTE 5: See 2.f. preceding.

NOTE 6: Pursuant to CPUC Resolution No. T-16705 effective February 27, 2003, the EUCL offset, based on the EUCL charge stated in Tariff F.C.C. No. 128, will be revised when the EUCL charge decreases as long as the prices for single and multiline business access service and PBX trunk service remain below the Commission approved price floors. If the EUCL charge increases, the EUCL offset will not change.

(T)
|
(T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS SERVICE (Cont'd)

B. MEASURED RATE SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

f. Measured Service Allowance (T)

Services and allowances included in measured rate service are shown (T)
below:

<u>Services</u>	<u>Monthly Allowance</u>	<u>USOC</u>
- Individual Line Measured Rate Business	NO	1MB++

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.1 BUSINESS SERVICE (CONT'D)

(T)

C. SHORT DURATION SERVICE

(T)

1. Description

A telephone service requested by the customer to be established for a continuous period of 24 hours or less when all the Utility's facilities necessary for furnishing the service are available. The customer is responsible for wire and standard jacks conforming to Part 68, Subpart F, of the FCC's Rules and Regulations.

2. Regulations

- a. Short Duration Service is limited to 24 hours or less of continuous service. For service beyond 24 hours the regular monthly rate for individual line business service applies.
- b. This service will be provided only at locations where all facilities necessary for furnishing the service are available. Otherwise, service will be furnished as set forth in Schedule Cal.P.U.C. No. A4.
- c. The rate below comprehends no message allowance.
- d. The rate shown below comprehends no primary service listing in a telephone directory.
- e. Except as provided above, this service will be furnished subject to the same rates, charges and regulations as apply to individual business line service.
- f. This service will not be furnished for Election Service (as defined in Schedule Cal.P.U.C. No. A2.1) purposes.

Material formerly on Sheet 308.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.1 BUSINESS SERVICE (CONT'D)

C. SHORT DURATION SERVICE

3. Territory

Within the base rate area or suburban area of a listed exchange, district area or zone as said areas and zones are defined on maps filed as part of the tariff schedules.

4. Rates and Charges

	<u>Daily</u> <u>Rate</u>	<u>USOC</u>
- Each line ¹	\$4.75 (R)	1ST
- Each line ¹	4.75 (R)	1SU

NOTE 1: See Schedule Cal.P.U.C. No. A3. for non-recurring charge.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.2 RESIDENCE SERVICE

(N)

A. GENERAL REGULATIONS

(T)

(D)

1. Scope of Rates for Individual Access Lines and Primary Station services.

(T)

Rates or extended service in non-ZUM¹ areas comprehend service without additional charge as set forth in Schedule Cal.P.U.C. No. A5.1.1.B., which indicates the local service areas.

(T)

(T)

Rates or extended service in ZUM areas comprehend service as set forth in Schedule Cal.P.U.C. No. A5.1.1.C., which indicates the local service areas.

(T)

(T)

Rates for service other than extended or Zone Usage Measurement Service comprehend local service from the exchange from which the primary station is served.

2. Equipment Arrangements

(T)

(T)

A rate for an individual access line does not include a telephone set with the line. See Schedule Cal.P.U.C. No. A.3.2 for service and labor charges.

(T)

In connection with an individual access line an authorized customer provided telephone set or key equipment will be provided by the customer.

Access lines may be provided with equipment arrangements which require this grade of service.

The customer shall be responsible for the installation and maintenance of any inside wire and standard jack(s) conforming to Part 68, Subpart F, of the FCC's Rules and Regulations associated with non-key and non-switching system services for Individual Telephone Services.

(T)

NOTE 1: Zone Usage Measurement.

Material formerly reflected on Sheets 195 and 195.1..

(N)

Material omitted now on Sheet 29.2.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

3. Provision of Service

Residence individual line services will be provided within the base rate area, district area, suburban area, or remote island area (RIA) at the rates shown in D. following.

Exception:

New applicants for service within Cactus City, Chiriaco Summit, Ocotillo Gardens, Pinecrest, and San Clemente Island RIAs will be provided service only if facilities are available.

4. Local Exchange Call charges apply to:

- a. Sent-Paid messages dialed and completed by the customer from a Residence telephone service without the assistance of a Utility operator.

Exception:

When 7-1-1 is dialed to access the California Relay Service, no charge will be made to the calling party. However, local calling and toll charges for conversation minutes will apply.

(N)

(N)

- b. Sent-Paid messages placed with the assistance of a Utility operator where:

- Dial completion facilities are not available
- Equipment or circuit conditions cause unsuccessful dial attempts
- The customer identifies himself/or herself as being handicapped and unable to dial
- The Utility operator must identify the calling number where automatic recording equipment is not available.

- c. Sent-Paid messages reestablished after a service failure on a customer dialed call.

- d. For messages other than those described, the rates and special conditions applicable are as provided in Schedule Cal.P.U.C. No. A6.2.1.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (CONT'D)
- 5.2.2 RESIDENCE SERVICE (CONT'D) (T)
- A. GENERAL REGULATIONS (CONT'D) (T)
4. Local Exchange Call charges apply to: (Cont'd) (N)
- e. For messages to any 976 Information Access Services applicable rate and regulations are in Schedule Cal.P.U.C. No. A9.5.2. (T)
5. Access Line Signaling Arrangement (T)
- Access lines services are furnished with rotary dial service and Touch Tone Calling Service as the standard signaling arrangements. (T)
6. Special Handling of Toll Calls
- Where local facilities and operating conditions permit, individual line Residence service may be arranged for special handling of toll calls by the Utility's toll operators. Such an arrangement is furnished only for outward operator handled toll calls placed from stations connected to the line.
- These lines will be identified at the Utility operator's position so that all calls will be handled in one of the following ways: (T)
- a. Time and charge information will be reported on all sent-paid calls. (T)
- b. Sent-paid calls will not be completed. (T)
- c. Only coin sent-paid calls and calls billed to the called telephone (charges reversed) will be completed. (T)
- d. Only calls billed to the called telephone (charges reversed) will be completed. (N)
7. Verification of Busy Line Condition
- Verification of busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in Schedule Cal.P.U.C. No. A5.8.1. (T)
8. Customers may transport analog data over basic telephone lines. The Utility will support low speed analog transmission of data (up to 4800 bps) over regular access lines.

Material formerly reflected on Sheets 197, 199, 214 and 286.
Material omitted now on Sheet 29.4.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

(T)

(T)

B. FLAT RATE SERVICE

(N)

(D)

1. Description

Exchange service furnished for a fixed periodic charge applicable to residence service.

2. Regulations

- a. The Flat rates shown in D. following include local service area calls in the fixed periodic charges.

(T)

(T)

- b. ZUM¹ Zone Calling

(N)

Calls to or from Zones 1 and 2 are Local Calls and are not measured. Calls to Zone 3 are measured.

- c. Service will be provided outside the base rate area and within the exchange area, at the rates shown in D. following.

3. Territory

Within the base rate area or suburban area of a listed exchange, district area or zone as said areas and zones are defined on maps filed as part of the tariff schedules.

NOTE 1: Zone Usage Measurement. Description and Regulations are in C. following.

(N)

(N)

Material formerly on Sheets 270, 286, 287, 307, and 384.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

C. MEASURED RATE SERVICE

1. Description

A telephone service with local service charges based upon the number of outgoing timed or untimed local messages or Zone Usage Measurement (ZUM) Service Zones 1 and 2 messages applicable to Residence service.

2. Regulations

a. Reserved

- b. All calls to a local exchange, or ZUM Zones 1, 2, and 3 are measured.

The length of conversation to which usage rates apply is determined by the time of day, day of the week and class of service as shown in D.2. following.

The time of day when conversation actually takes place is determined in accordance with the time system - standard or daylight saving, legally or commonly in use, determines whether Day Rate, Evening Rate, or Night and Weekend Rate treatment applies. In cases where a call extends beyond one rate period, the appropriate treatment applies to the respective periods of conversation.

- c. Service will be provided outside the base rate area and within the exchange area, at the rates shown in D. following.

(T)

d. Reserved

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.2 RESIDENCE SERVICE (Cont'd)
- C. MEASURED RATE SERVICE (Cont'd)
- 2. Regulations (Cont'd)

e. Zone Usage Measurement Calling

Applicability:

- (1) ZUM Zone calling usage rates are applicable to calls between the Zones as such Zones are identified in A5.1.1.C. preceding.
- (2) Zone 3 message rates apply to all calls (including Flat Rate Service) within the originating exchange's Zone 3 when such calls originate from all services. (T)

(3) ZUM Billing

Day Evening, Night and Weekend Rates are applicable to all calls based on the initial and additional minutes of use as shown below:

All local, extended area, and Zones 1 and 2 calls are summarized
Zone 3 calls, if applicable, are individually billed.

(4) Zone Mileage

In general¹, Zone calling mileage is applicable as follows:

<u>Zone</u>	<u>Rate Center Mileage</u>
1 (Local Calls)	0-8 miles
2 (Local Calls)	9-12 miles
3	13-16 miles

(5) Usage Allowances

- (a) Usage allowances will apply to all local calls and the three zones in a ZUM exchange. Usage allowances are not applicable to message toll calls.

NOTE 1: Exceptions made by Commission approval.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

C. MEASURED RATE SERVICE (Cont'd)

2. Regulations (Cont'd)

e. Zone Usage Measurement Calling (Cont'd)

Applicability: (Cont'd)

(5) Usage Allowances (Cont'd)

(b) Customers with Individual Line Measured Rate Residence (1MR) service, the monthly billing for usage will be the customer's accumulated usage for the billing period at the rates shown in D.1. following, less the applicable usage allowance. If the usage does not exceed the usage allowance, the customer will not be given credit in subsequent billing periods for the unused portion of the usage allowance.

(c) For accounts to which more than one service is billed, the monthly billing for usage for each account will be the total accumulated usage for the billing period at the rates shown in D.2. following, less the sum of the applicable usage allowances for each such account. When the usage does not exceed the sum of the applicable usage allowances, the customer will not be given credit in subsequent billing periods for the unused portion of the usage allowances.

f. Service charges do not apply in connection with regrades of residence services between measured rate and flat rate services for a period of 120 calendar days after the completion of the implementation of Zone Usage Measurement in an exchange or district area of an exchange.

z

3. Territory

Within the base rate area or suburban area of a listed exchange, district area or zone as said areas and zones are defined on maps filed as part of the tariff schedules.

z Correction of typographical error.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)
 5.2.2 RESIDENCE SERVICE (CONT'D)

D. RATES AND CHARGES

1. Rate per month for each residence primary individual flat or measured rate service.

<u>USOC</u>	<u>Service</u>
1FR++	Individual Line Flat Rate Residence Service
1MR++	Individual Line Measured Rate Residence Service

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Agoura ¹	\$10.69 (R)	\$5.70 (R)
- Alhambra ¹	10.69	5.70
- Alleghany	10.69	5.70
- Alta	10.69	5.70
- Anaheim ¹	10.69 (R)	5.70 (R)

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.2 RESIDENCE SERVICE (CONT'D)

D. RATES AND CHARGES (CONT'D)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>			
	<u>FLAT</u>		<u>MEASURED</u>	
- Anderson	\$10.69	(R)	\$5.70	(R)
- Angels Camp	10.69		5.70	
- Annapolis	10.69		5.70	
- Antioch ¹	10.69		5.70	
- Aptos	10.69		5.70	
- Arcadia ¹	10.69		5.70	
- Arcata	10.69		5.70	
- Arlington ¹	10.69		5.70	
- Arroyo Grande	11.59		6.60	
- Arvin	13.25		8.26	
- Atascadero	10.69		5.70	
- Atwater	10.69	(R)	5.70	(R)
Auburn				
- Main and North DAs	10.69	(R)	5.70	(R)
-Avalon	10.69		5.70	
-Avenal	10.69	(R)	5.70	(R)

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.2 RESIDENCE SERVICE (CONT'D)

D. RATES AND CHARGES (CONT'D)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Baker	\$10.69 (R)	\$5.70 (R)
- Amboy RIA	10.69	5.70
- Cadiz RIA	10.69	5.70
- Cinder Peak RIA	10.69	5.70
- Danby RIA	10.69	5.70
- Essex RIA	10.69	5.70
- Fenner RIA	10.69	5.70
- Goffs RIA	10.69	5.70
- Granite RIA	10.69	5.70
- Kelso RIA	10.69	5.70
- Lanfair RIA	10.69	5.70
- Ludlow RIA	10.69	5.70
- Valve RIA	10.69 (R)	5.70 (R)
Bakersfield		
- Main DA	10.69 (R)	5.70 (R)
- North DA	10.69	5.70
- South DA	10.69	5.70
- Bangor	10.69	5.70
- Belvedere ¹	10.69 (R)	5.70 (R)

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate Per Month For Each Residence Primary Individual Flat Or Measured Rate Service. (Cont'd)

<u>EXCHANGE</u>		<u>MONTHLY RATE</u>	
		<u>FLAT</u>	<u>MEASURED</u>
- Benicia ¹	z	\$10.69	\$5.70
- Ben Lomond		10.69	5.70
- Beverly Hills ¹		10.69	5.70
- Big Butte		13.68	8.69
- Biggs		10.69	5.70
- Big Sur		17.72	12.73
- Bishop Ranch ¹		10.69	5.70
- Blairsdon		10.69	5.70
- Blue Lake		11.54	6.55
- Bodega Bay		10.69	5.70
- Boonville		11.97	6.98
- Borrego		10.69	5.70
- Boulder Creek		11.97	6.98

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.2 RESIDENCE SERVICE (CONT'D)

D. RATES AND CHARGES (CONT'D)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>			
	<u>FLAT</u>		<u>MEASURED</u>	
- Bradley	\$12.68	(R)	\$7.69	(R)
- Brawley	11.54		6.55	
- Glamis RIA	11.54		6.55	
- Brea ¹	10.69		5.70	
- Bridgeville	10.69		5.70	
- Buena Park ¹	10.69	(R)	5.70	(R)
- Burbank ¹				
- Burbank and Sun Valley DAs	10.69	(R)	5.70	(R)
- Burrel	13.68	(R)	8.69	(R)
- Butte City	10.69		5.70	
- Callexico	10.69		5.70	
- Calipatria	10.69		5.70	
- Calistoga	10.69		5.70	
- Cambria	10.69		5.70	
- Campbell ¹	10.69		5.70	
- Campo	10.69		5.70	
- Camptonville	10.69		5.70	
- Canoga Park ¹	10.69		5.70	
- Capistrano Valley ¹	10.69		5.70	
- Carmel	11.07		6.08	
- Carmel Valley	12.87		7.88	
- Carrisa Plans	10.69		5.70	
- Caruthers	11.97		6.98	
- Castroville	10.69		5.70	
- Cayucos	12.68		7.69	
- Challenge	10.69	(R)	5.70	(R)

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Chico	\$10.69	\$5.70
- Chowchilla	10.69	5.70
- Chualar	10.69	5.70
- Chula Vista ¹	10.69	5.70
- Clayton ¹	10.69	5.70
- Clearlake Oaks	10.69	5.70
- Cloverdale	10.69	5.70
- Clovis	10.69	5.70
- Coalinga	10.69	5.70
- Cobb Mountain	10.69	5.70
- Colton ¹ z	10.69	5.70
Compton ¹		
- Compton and Gardena DAs	10.69	5.70
- Concord ¹	10.69	5.70
- Corning	10.69	5.70
- Corona ¹	10.69	5.70
- Coronado ¹ z	10.69	5.70
- Corte Madera ¹	10.69	5.70
- Cottonwood	11.97	6.98

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Coulterville	\$10.69	\$5.70
- Crockett ¹	10.69	5.70
- Crows Landing	10.69	5.70
- Culver City ¹	10.69	5.70
- Cypress ¹	10.69	5.70
- Danville ¹	10.69	5.70
- Davis	10.69	5.70
- Death Valley	10.69	5.70
- Emigrant Pass RIA	10.69	5.70
- Scotty's RIA	10.69	5.70
- Stovepipe RIA	10.69	5.70
- Delano	10.69	5.70
- Del Mar ¹ z	10.69	5.70
- Del Rey	10.69	5.70
- Dinuba	10.69	5.70

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>Exchange</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Dixon	\$10.69	\$5.70
- Downieville	10.69	5.70
- Dublin-San Ramon ¹	10.69	5.70
- Dulzura ¹	10.69	5.70
- Dunnigan	12.68	7.69
- Dunsmuir	10.69	5.70
- Earlimart	10.69	5.70
East Bay ¹		
- Alameda, Berkeley, Fruitvale, Main-Piedmont and Trinidad DAs	10.69	5.70
- East Contra Costa ¹	10.69	5.70
- Edwards	12.68	7.69
- El Cajon ¹	10.69	5.70
- El Centro	11.12	z 6.13
- Elk	14.96	9.97

NOTE 1: ZUM exchange.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Elk Creek	\$10.69	\$5.70
- El Monte ¹	10.69	5.70
- El Segundo ¹	10.69	5.70
- El Sobrante-Pinole ¹	10.69	5.70
- Encinitas ¹	10.69	5.70
- Escalon	10.69	5.70
- Escondido ¹	10.69	5.70
- Esparto	11.97	6.98
- Eureka	11.07	6.08
- Fairfield-Suisun	10.69	5.70
- Fair Oaks ¹	10.69	5.70
- Fallbrook ¹	10.69	5.70
- Felton	10.69	5.70
- Fillmore	10.69	5.70
- Firebaugh	10.69	5.70
- Folsom ¹ z	10.69	5.70
- Fontana ¹	10.69	5.70
- Forestville	10.69	5.70
- Fort Bragg	10.69	5.70
- Fortuna	11.59	6.60
- Fremont-Newark ¹		
- Greenleaf, Main, and Oliver DAs	10.69	5.70
- French Gulch	11.97	6.98
- Fresno	10.69	5.70
- Fullerton ¹	10.69	5.70

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Galt	\$10.69	\$5.70
- Garden Grove ¹	10.69	5.70
- Gazelle	12.68	7.69
- Georgetown	10.69	5.70
- Gerber	10.69	5.70
- Geyserville	10.69	5.70
- Glendale ¹	10.69	5.70
- Gonzales	12.68	7.69
Grass Valley		
- Main and South DA's	10.69	5.70
- Greenfield	10.69	5.70
- Tassajara RIA	10.69	5.70
- Grenada	10.69	5.70
- Gridley	10.69	5.70
- Groveland	10.69	5.70
- Cherry Valley RIA	10.69	5.70
- Gualala	11.31	z 6.32
- Guerneville	10.69	5.70
- Gustine	10.69	5.70
- Half Moon Bay	10.69	5.70
- Hanford	10.69	5.70
- Harbison-Alpine ¹	10.69	5.70
- Hawthorne ¹	10.69	5.70
- Hayward ¹	10.69	5.70
- Healdsburg	11.97	6.98

NOTE 1: ZUM exchange.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Herald	\$10.69	\$5.70
- Hercules-Rodeo ¹ z	10.69	5.70
- Highland ¹	10.69	5.70
- Hollister	10.69	5.70
- Holtville	10.69	5.70
- Homewood	10.69	5.70
- Hopland	11.97	6.98
- Hornbrook	11.97	6.98
- Hughson	10.69	5.70
- Huron	10.69	5.70
- Hydesville	12.68	7.69
- Ignacio	10.69	5.70
- Imperial	10.69	5.70
- Inglewood ¹	10.69	5.70
- Inverness	10.69	5.70
- Ione	10.69	5.70
- Irvine ¹	10.69	5.70
- Jackson	11.07	6.08

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Jacumba	\$10.69	\$5.70
- Jamestown	10.69	5.70
- Julian	10.69	5.70
- Kelseyville	10.69	5.70
- King City	10.69	5.70
- Kingsburg	10.69	5.70
- Knights Ferry	10.69	5.70
- La Crescenta ¹	10.69	5.70
- Lafayette ¹	10.69	5.70
- La Honda	10.69	5.70
- La Jolla ¹	10.69	5.70
- Lake Berryessa	10.69	5.70
- Lakeport	10.69	5.70
- La Mesa ¹ z	10.69	5.70
- Laton	10.69	5.70
- Lebec	10.69	5.70

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Le Grand	\$11.97	\$6.98
- Lemoore	10.69	5.70
- Lewiston	10.69	5.70
- Lincoln	10.69	5.70
- Live Oak	10.69	5.70
- Livermore ¹ z	10.69	5.70
- Lockeford	10.69	5.70
- Lodi	10.69	5.70
- Loleta	10.69	5.70
- Lomita ¹	10.69	5.70
- Los Altos ¹	10.69	5.70
Los Angeles ¹		
- DAs 1 thru 14	10.69	5.70
- Los Banos	10.69	5.70
- Los Molinos	11.97	6.98
- Lower Lake	10.69	5.70
- Loyalton	10.69	5.70
- Madera	10.69	5.70
- Martinez ¹ z	10.69	5.70
- Marysville	10.69	5.70
- Mendocino	10.69	5.70
- Mendota	10.69	5.70
- Merced	10.69	5.70

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (cont'd)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Meridian	\$12.68	\$7.69
- Michigan Bar	10.69	5.70
- Middletown	10.69	5.70
- Millbrae ¹	10.69	5.70
- Mill Valley ¹	10.69	5.70
- Milton	10.69	5.70
- Mira Loma ¹	10.69	5.70
- Miranda	10.69	5.70
- Moccasin	10.69	5.70
- Modesto	10.69	5.70
- Mojave	10.69	5.70
- Mokelumne Hill	10.69	5.70
- Montague	10.69	5.70
- Montebello ¹	10.69	5.70
- Monterey	10.69	5.70
- Monte Rio	10.69	5.70
- Moorpark ¹	10.69	5.70
- Moraga ¹	10.69	5.70
- Morro Bay	10.69	5.70
- Moss Beach	10.69	5.70
- Mountain Pass	10.69	5.70
- Mountain View ¹	10.69	5.70
- Mount Shasta	10.69	5.70
- Napa	10.69	5.70
- National City	10.69	5.70
- Nevada City	10.69	5.70
- Graniteville RIA	10.69	5.70

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.2 RESIDENCE SERVICE (CONT'D)

D. RATES AND CHARGES (CONT'D)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Newman	\$10.69 (R)	\$5.70 (R)
- Newport Beach ¹	10.69	5.70
- Nicasio	10.69	5.70
- Nice	10.69	5.70
- Nicolaus	10.69	5.70
- Nipomo	10.69	5.70
- North Hollywood ¹	10.69	5.70
- Northridge ¹	10.69	5.70
- North San Juan	10.69 (R)	5.70 (R)
North Tahoe		
- Brockway and Tahoe City DAs	10.69 (R)	5.70 (R)
- North Yuba	13.68 (R)	8.69 (R)
- Oakdale	10.69	5.70
- Oakview ¹	10.69	5.70
- Occidental	10.69 (R)	5.70 (R)
Oceanside ¹		
- Carlsbad, Oceanside and Pendleton DAs	10.69 (R)	5.70 (R)
- Ocotillo	12.68 (R)	7.69 (R)
- Ojai	10.69	5.70
- Orange ¹	10.69	5.70
- Orange Cove	10.69	5.70
- Orinda ¹	10.69	5.70
- Orland	10.69 (R)	5.70 (R)

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.2 RESIDENCE SERVICE (CONT'D)

D. RATES AND CHARGES (CONT'D)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Oroville	\$10.69 (R)	\$5.70 (R)
- Pacifica ¹	10.69 (R)	5.70 (R)
Palmdale		
- Agua Dulce DA	11.97 (R)	6.98 (R)
- Leona Valley DA	10.69	5.70
- Palmdale DA	10.69	5.70
- Palo Alto ¹	10.69	5.70
- Paradise	10.69	5.70
- Parlier	10.69 (R)	5.70 (R)
Pasadena ¹		
- La Canada and Pasadena DAs	10.69 (R)	5.70 (R)
- Paskenta	12.68 (R)	7.69 (R)
- Paso Robles	10.69	5.70
Pauma Valley	12.68	7.69
- Pepperwood	10.69 (R)	5.70 (R)

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Pescadero	\$10.69	\$5.70
Petaluma		
- Main DA	11.59	6.60
- Swift DA	11.97	6.98
- Pinecrest	10.69	5.70
- Baker Station RIA	10.69	5.70
- Clark Fork RIA	10.69	5.70
- Dardanelle RIA	10.69	5.70
- Kennedy Meadows RIA	10.69	5.70
- Pine Valley	10.69	5.70
- Piru	10.69	5.70
- Pismo Beach	10.69	5.70
- Pittsburg ¹	z 10.69	5.70
- Pittsburg-West ¹	z 10.69	5.70
- Pixley	10.69	5.70
- Placentia ¹	z 10.69	5.70
Placerville		
- Kyburz, South and West DAs	10.69	5.70
- Planada	10.69	5.70
- Pleasant Grove	10.69	5.70
- Pleasanton ¹	z 10.69	5.70
- Plymouth	10.69	5.70

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE(Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service.(Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Point Arena	\$11.35	\$6.36
Point Reyes	10.69	5.70
- Porterville	10.69	5.70
- Portola	10.69	5.70
- Potter Valley	11.97	6.98
- Poway ¹	10.69	5.70
- Quincy	10.69	5.70
- Ramona ¹	10.69	5.70
- Rancho Bernardo ¹	10.69	5.70
- Rancho Penasquitos ¹	10.69	5.70
- Rancho Santa Fe ¹	10.69	5.70
- Rancho Viejo ¹	10.69	5.70
- Red Bluff	10.69	5.70
- Redding	10.69	5.70
- Redwood City ¹	10.69	5.70
- Reseda ¹	10.69	5.70
- Rialto ¹	10.69	5.70
- Richmond ¹	10.69	5.70
- Richvale	10.69	5.70
- Rio Dell	13.68	8.69
- Rio Linda ¹	10.69	5.70

z Correction.

NOTE 1:ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.2 RESIDENCE SERVICE (CONT'D)

D. RATES AND CHARGES (CONT'D)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Riverbank	\$10.69 (R)	\$5.70 (R)
- Riverdale	13.68	8.69
- Riverside ¹	10.69	5.70
- Rosamond	10.69 (R)	5.70 (R)
Sacramento ¹		
- Main and North DAs	10.69 (R)	5.70 (R)
- Saddleback Valley ¹	10.69	5.70
- Saint Helena	10.69	5.70
- Salinas	10.69	5.70
- San Andreas	10.69	5.70
- San Ardo	12.68	7.69
-*Sandy Valley	10.69	5.70
- San Carlos-Belmont ¹	10.69 (R)	5.70 (R)
San Diego ¹		
- Linda Vista, Mira Mesa and San Diego DAs	10.69 (R)	5.70 (R)
San Francisco ¹		
- Central, Juniper and Montrose-Evergreen DAs	10.69 (R)	5.70 (R)
San Jose ¹		
- North, West and South DAs	10.69 (R)	5.70 (R)

NOTE 1: ZUM exchange

*Pending approval of Advice Letter 20051.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.2 RESIDENCE SERVICE (CONT'D)

D. RATES AND CHARGES (CONT'D)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>			
	<u>FLAT</u>		<u>MEASURED</u>	
- San Juan	\$10.69	(R)	\$5.70	(R)
- San Lucas	10.69		5.70	
- San Luis Obispo	11.07		6.08	
- San Marcos ¹	10.69		5.70	
- San Martin	10.69		5.70	
- San Mateo ¹	10.69		5.70	
- San Pedro ¹	10.69		5.70	
- San Clemente Island RIA	10.69		5.70	
- San Rafael ¹	10.69		5.70	
- Santa Ana ¹	10.69	(R)	5.70	(R)
Santa Clarita ¹				
- Newhall-Castaic and Saugus Canyon Country DAs	10.69	(R)	5.70	(R)

NOTE 1: ZUM exchange

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Santa Cruz	\$10.69	\$5.70
- Santa Margarita	10.69	5.70
- Santa Rosa	10.69	5.70
- Saratoga ¹	10.69	5.70
- Saticoy ¹	10.69	5.70
- Sausalito ¹	10.69	5.70
- Sebastopol	10.69	5.70
- Selma	11.97	6.98
- Sequoia	10.69	5.70
- Shafter	10.69	5.70
- Shasta Lake	13.68	8.69
- Shingle Springs	10.69	5.70
- Shoshone	10.69	5.70
- Valley Junction RIA	10.69	5.70
- Sierraville	10.69	5.70
- Silverado ¹	10.69	5.70
- Simi Valley ¹	10.69	5.70
- Smartsville	12.68	z 7.69
- Soda Springs	10.69	5.70
- Soledad	10.69	5.70
- Sonoma	10.69	5.70
- Sonora		
- June and Main DAs	10.69	5.70
- South Placer	10.69	5.70
- South San Francisco ¹	10.69	5.70

NOTE 1: ZUM exchange.

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE(Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service.(Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- South Tahoe	\$10.69	\$5.70
- Springville	10.69	5.70
- Stinson Beach-Bolinas	10.69	5.70
- Stockton	10.69	5.70
- Stonyford	10.69	5.70
- Stratford	10.69	5.70
- Sunnyvale ¹	10.69	5.70
- Sunol ¹ z	10.69	5.70
- Sutter Creek	10.69	5.70
- Tehachapi	10.69	5.70
- Temescal Canyon ¹	10.69	5.70
- Terra Bella	10.69	5.70
- Thornton	10.69	5.70
- Three Rivers	10.69	5.70
- Tipton	10.69	5.70
- Tomales	11.97	6.98
- Torrance ¹	10.69	5.70
- Trabuco ¹	10.69	5.70
- Tracy	10.69	5.70
- Tres Pinos	10.69	5.70

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Rate per month for each residence primary individual flat or measured rate service.(Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
- Trinidad	\$14.58	\$9.59
- Truckee	10.69	5.70
- Tulare	10.69	5.70
- Turlock	11.59	6.60
- Ukiah	10.69	5.70
- Upper Lake	10.69	5.70
- Vacaville	10.69	5.70
- Vallejo ¹	10.69	5.70
- Valley Center ¹	10.69	5.70
- Valley Ford	10.69	5.70
- Valley Springs	10.69	5.70
- Van Nuys ¹	10.69	5.70
- Ventura Central ¹	10.69	5.70
- Ventura East ¹	10.69	5.70
- Verdi	10.69	5.70
- Vina	10.69	5.70
- Visalia	10.69	5.70
- Vista ¹	10.69	5.70
- Walker Basin	10.69	5.70
- Wallace	10.69	5.70
- Walnut Creek ¹	10.69	5.70
- Warner Springs	10.69	5.70
- Wasco	10.69	5.70

z

z Correction.

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.2 RESIDENCE SERVICE (CONT'D)

D. RATES AND CHARGES (CONT'D)

1. Rate per month for each residence primary individual flat or measured rate service. (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>FLAT</u>	<u>MEASURED</u>
Waterford		
- Main DA	\$11.97 (R)	\$6.98 (R)
- Don Pedro DA	10.69	5.70
- Watsonville	11.59	6.60
- Weed	10.69	5.70
- Weott	10.69	5.70
- Wheatland	11.97	6.98
- Willits	10.69	5.70
- Willows	10.69	5.70
- Windsor	10.69	5.70
- Winters	10.69	5.70
- Woodcrest ¹	10.69	5.70
- Woodlake	11.97	6.98
- Woodland	10.69	5.70
- Woodside ¹	10.69	5.70
- Yorba Linda ¹	10.69	5.70
- Yosemite	10.69	5.70
- Yountville	10.69	5.70
- Yreka	10.69 (R)	5.70 (R)

NOTE 1: ZUM exchange.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd) (T)
5.2.2 RESIDENCE SERVICE (Cont'd) (T)
D. RATES AND CHARGES (Cont'd)

2. The rate for each minute of use² applies as follows: (T)

Measured rate¹ Residence service. (T)

a. Day Rate, Evening Rate, Night and Weekend Rates apply as follows: (T)

MONDAY THRU FRIDAY

RATE SCHEDULE

Hours³

8:00 A.M. to 5:00 P.M.
5:00 P.M. to 11:00 P.M.
11:00 P.M. to 8:00 A.M.

DAY
EVENING
NIGHT & WEEKEND

SATURDAY AND SUNDAY

Hours

All

NIGHT & WEEKEND

HOLIDAYS

New Years Day/January 1
Washington's Birthday/3rd Monday
in February
Independence Day/July 4
Labor Day
Thanksgiving Day
Christmas Day/December 25

(T)
(T)
(N)

Hours

All

NIGHT & WEEKEND

(N)

Material omitted now on Sheet 29.29
NOTE 1: See 2.b. preceding.
NOTE 2: Or fraction thereof.
NOTE 3: To, but not including.
Material formerly reflected on Sheet 209.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESIDENCE SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

2. The rate for each minute of use⁴ applies as follows:

Measured rate¹ Residence service. (Cont'd)

b. Timed measured rate service

	All Local Calls ²	ZUM Zone 3 Calls ²
DAY RATE		
First Minute ^{3,4}	\$.0274 (R)	\$.0667 (R)
Additional Minute ^{3,4}	.0087 (R)	.0149 (R)
EVENING RATE		
First Minute ^{3,4}	.0192 (R)	.0467 (R)
Additional Minute ^{3,4}	.0060 (R)	.0104 (R)
NIGHT & WEEKEND RATE		
First Minute ^{3,4}	.0110 (R)	.0267 (R)
Additional Minute ^{3,4}	.0035	.0059 (R)

NOTE 1: See 2.b. preceding.

NOTE 2: The measured service allowance is applicable only to local usage, Measured Rate Services.

NOTE 3: Fractional amounts are rounded to the nearest cent.

NOTE 4: Or fraction thereof.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)
 5.2.2 RESIDENCE SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

3. Hunting Service

	<u>Monthly Rate</u>	<u>USOC</u>
- Each individual line arranged for hunting	\$.47 (R)	HTG

4. Deaf Surcharge

In addition to the rates and charges contained herein a monthly rate equal to the amount shown in Schedule Cal.P.U.C. No. A5.2.3. applies for the following:

- (1) Each local, extended individual line residence service.

5. Measured Service Allowance

Services and allowances included in measured rate service are shown below:

<u>Services</u>	<u>Monthly Allowance</u>	<u>USOC</u>
- Individual Line Flat Rate Residence	NO	1FR++
- Individual Line Measured Rate Residence ¹	\$3.00	1MR++

NOTE 1: Applies to zone 1, 2 and 3 calls.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.32.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)
5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.33.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.34.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)
5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.35.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.36.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.37.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.38.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)
5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.39.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.40.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)
5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.41.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.36.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.43.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.44.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.44.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.45.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)
5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.45.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)
5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.46.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.47.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.47 and 29.48.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.48.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)
5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.49.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.60.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.50.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.51.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheets 29.51 and 29.52.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.52.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.53.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.54.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.54.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)
5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.55.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)
5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheets 29.55 and 29.56.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.56.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.57.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheets 29.57 and 29.58.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.58.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.69.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.60.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.61.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.62.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Material now on Sheet 29.63.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Business Service now on Sheets 198, 199, and 209.
Residence Service now on Sheets 213, 214.1, and 233.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Business Service now on Sheet 210.2.
Residence Service now on Sheet 235.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Business Service now on Sheets 199, 210, and 210.1.
Residence Service now on Sheets 214.1 and 234.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

Business Service now on Sheet 210.2.
Residence Service now on Sheet 235.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.2 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS

A. GENERAL

1. Description

This schedule is applicable to products and services for certified disabled individuals as prescribed by the Public Utilities Commission of the State of California.

2. Definitions

Certified Disabled

Individuals with physical impairments limiting their use of the telephone and who require special equipment or services to access the exchange and toll networks. Such a disability must be determined by a certifying authority. Certification Documentation will reside with the Deaf and Disabled Telecommunications Program (DDTP).

(T)
(N)

Certifying Authorities

Disabled Individuals must be certified by a licensed physician or surgeon acting within the scope of their license, or by a qualified state agency determined by the Commission, to receive specialized telephone communications equipment.

Deaf and hearing impaired individuals must be certified by a licensed physician, audiologist, hearing aid dispenser, or a qualified state agency determined by the Commission as described below, to receive network services capable of serving their needs.

(T)
(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

A. GENERAL (Cont'd)

2. Definitions (Cont'd)

Qualified State Agencies

The Department of Rehabilitation is qualified to certify disabled, deaf and hearing impaired individuals to receive specialized or supplementary telephone communication equipment.

State agencies desiring to be qualified to certify disabled, deaf, and hearing impaired individuals to receive specialized or supplementary telephone communication equipment shall send a letter to the Commission's Executive Director, with a copy to the Telecommunications Division's Director, identifying the state agency, personnel, and qualifications of personnel being designated to certify the disabled, deaf and hearing impaired individual. Upon receipt of a respondent letter from the Commission's Executive Director authorizing its certification program, such agency may begin its certification program. (T)

The Department of Rehabilitation and other qualified state agencies shall notify the Telecommunications Division's Director by letter of any changes in the designated personnel with qualifications at least 20 working days prior to certifying any individuals. (T)

Recertification

A disabled person who has a medical certificate on file with the DDTP shall not be required to refile a medical certificate for participation in the disabled program unless the DDTP is unable to locate the certificate, in which case a new filing will be necessary. (T)

Temporary Disability

Temporarily disabled persons who submit a medical certificate to the DDTP shall be included in the disabled program only for the actual period of certified disability. (T)

3. Dormitory Service

Certified disabled individuals who subscribe to Dormitory Service, as defined in Schedule Cal.P.U.C. No. A9.1.1 are eligible for the provisions contained herein.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

A. GENERAL (Cont'd)

4. Business Service

a. Where business service is involved, small businesses (5 lines or less) who employ certified disabled persons are eligible to receive reimbursed network services. (T)

b. Certified individuals whose primary residence is located at a facility that is classified as a business service (e.g. residential care facility) are eligible for the provisions contained herein

c. Provision of services is limited to situations where compatibility with existing business systems is technically feasible. (T)

5. Manual Service

Dialer preset Customer Premise Equipment will be supplied by the Deaf and Disabled Telecommunications Program (DDTP). (T)
(T)
(D)
|
(D)

B. SERVICES FOR THE DISABLED CUSTOMERS

1. Regulations

a. A certified disabled individual, as defined in A.2. preceding, need not be a customer of the Utility. Where residence service is involved, this individual must reside in the household of a customer who will be responsible for payment for service provided in this schedule. Where business service is involved, the certified disabled individual must be the customer or an employee of the customer who will be responsible for payment of service provided in this schedule.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

B. SERVICES FOR THE DISABLED CUSTOMERS (Cont'd)

1. Regulations (Cont'd)

b. Service in this schedule will apply upon receipt at the DDTP of a (T)
completed certification form provided by the DDTP. A letter from a (T)
competent authority, refer to A.2. preceding, (on official letterhead)
is acceptable in lieu of the certification portion of the form.
However, the customer will be required to complete the remainder of the
form.

c. Reserved (T)
(D)

d. Reserved (D) z

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2. LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

B. SERVICES FOR THE DISABLED CUSTOMERS (Cont'd)

1. Regulations (Cont'd)

e. Business customers may be required to reapply for service in this schedule annually. Residence service customers will be required to reapply as determined by the DDTP but not more than once a year. The DDTP will notify the business customer of the need to reapply. Upon receipt of the notification, the business customer must state which of the following conditions continue to exist: (T)

(1) Notify the DDTP through re-application, that the disabled individual is still currently employed and that the service in this schedule is still required, (T)

- or -

(2) Notify the DDTP and Utility that the employment of a particular disabled individual has been terminated and that the service is no longer required. The DDTP will then proceed to disconnect the service or equipment provided, in this schedule. (T)

- or -

(3) Notify the DDTP and Utility that the employment of a particular disabled individual has been terminated and that the service is still required. The Utility will then provide the service in B.2.a following in other applicable schedules. The customer will be responsible for returning any special equipment to the DDTP. (T)

f. When the business or residence customer fails to reapply for service or to certify that the individual is still disabled, the service in B.2.a following will be provided in other applicable schedules. The customer will be responsible for returning any special equipment to the DDTP. (T)

g. Where there is no longer a certified disabled individual on the premises, a business or residence customer must notify the DDTP and Utility that service in this schedule is no longer required and request the service be disconnected or provided in other appropriate schedules. The service charges will not be applicable to this change. (T)

h. Network Services for disabled customers will not be furnished where customer provided terminal equipment is not technically compatible with the Network Services offering. (T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

B. SERVICES FOR THE DISABLED CUSTOMERS (Cont'd)

2. Rates and Charges

- a. Each service enhancement for access lines listed below is furnished to those certified disabled individuals, as defined in A.2. preceding, at no charge to the customer. The tariffed rate for such services and applicable Service Charges shall be recovered from the Deaf Equipment Acquisition Fund Trust (hereinafter Trust Fund) as provided for in Commission Decision No. 87-04-027. The Utility will confirm certified status with the DDTP. (T)
(N)

USOC

(1) Commstar Feature Speed Calling

Eight code capacity	ESL
Thirty code capacity	ESF
Centrex Speed Calling - Customer changeable 30 numbers	SPC30
Centrex Customer changeable Speed Calling 6-10 numbers	ESHC6

(2) Commstar Feature Three Way Calling¹ ESC

(3) One Number Dialer will be provided by the DDTP. (T)

(D)
(D)

b. Reserved

(T)
(D)
|
(D)

c. Discounted rates will not apply to the following business services:

- (1) Business services with more than 5 lines²
- (2) Non-paid disabled volunteer workers
- (3) Agencies that do not meet the requirements of Decision No. 87-04-027, Appendix C.

NOTE 1: In addition to individuals defined in A.2. preceding, this offer applies to speech, deaf and hearing impaired individuals who use a third party to assist in communicating telephone messages.

NOTE 2: There is an exception for residential business service. See A.4., preceding.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

C. TELECOMMUNICATIONS DEVICES FOR THE DEAF OR SEVERELY HEARING IMPAIRED

1. Regulations

a. A certified disabled individual, as defined in A.2. preceding, need not be a customer of the Utility. Where residence service is involved, this individual must reside in the household of a customer who will be responsible for payment for service provided in this schedule. Where business service is involved, the certified user rate is limited to the proprietor of the business, a partner, certified disabled employee, or individual whose residence is within the business service.

b. The cost of providing Network Services will be charged to the Trust Fund. (T)
(D)
(D)

c. Service in this schedule will apply upon confirmation of certification by the DDTP. A letter from a competent authority, refer to A.2. preceding, (on official letterhead) is acceptable in lieu of the certification portion of the form. (T)
(T)
(D)
|
(D)

d. Reserved (T)
(D)
|
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

C. TELECOMMUNICATIONS DEVICES FOR THE DEAF OR SEVERELY HEARING IMPAIRED
(Cont'd)

1. Regulations (Cont'd)

e. The Telecommunications Devices require individual line service and certain Telecommunications Devices require a standard jack or its equivalent conforming to Part 68, Subpart F, of the FCC's Rules and Regulations. The charges and rates for individual line service apply. These terminals do not have internal signaling or dialing capacity and must be used in conjunction with a telephone instrument incorporating such capacity.

f. Commstar Feature Three Way Calling is available as specified in B.2 preceding.

g. Where there is no longer a certified deaf, severely hearing impaired or physically impaired individual on the premises, a business or residence customer must notify the DDTP and Utility that service in this Schedule is no longer required and request the service be disconnected. The subscriber will be responsible for returning the equipment to the DDTP with the discontinuance of service and will be held responsible for the loss of damage of the subscriber's equipment unless such loss or damage is due to causes beyond their control. Where the Braille TDD is not returned, the subscriber will be responsible for reimbursing all associated costs to the Trust Fund. (T)
| (T)
(T)

h. Reserved (T)
(D)

i. Reserved (T)
(D)

j. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

C. TELECOMMUNICATIONS DEVICES FOR THE DEAF OR SEVERELY HEARING IMPAIRED
(Cont'd)

1. Regulations (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

C. TELECOMMUNICATIONS DEVICES FOR THE DEAF OR SEVERELY HEARING IMPAIRED
(Cont'd)

1. Regulations (Cont'd)

z

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

C. TELECOMMUNICATIONS DEVICES FOR THE DEAF OR SEVERELY HEARING IMPAIRED
(Cont'd)

2. Rates and Charges

a. Telecommunications Terminal Devices will be provided by the DDTP.

(T)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

C. TELECOMMUNICATIONS DEVICES FOR THE DEAF OR SEVERELY HEARING IMPAIRED
(Cont'd)

2. Rates and Charges (Cont'd)

a. Telecommunications Terminal Devices will be provided by the DDTP. (Cont'd) (T)

Reserved.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

C. TELECOMMUNICATIONS DEVICES FOR THE DEAF OR SEVERELY HEARING IMPAIRED
(Cont'd)

2. Rates and Charges (Cont'd)

b. Supplemental Equipment will be provided by the DDTP.

(T)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

D. SURCHARGE

1. Explanation

Pursuant to order of the California Public Utilities Commission and the provisions of Section No. 2881 of the California Public Utilities Code, each certified deaf or severely hearing impaired subscriber or user, requiring a means of communication over the telephone system, will be furnished a Telecommunications Device and/or a signal unit at no charge in addition to basic exchange service in accord with the provisions of Schedule Cal.P.U.C. No. A3. Pursuant to Decision No. 87-04-027 products and services for certified disabled individuals will also be made available at no charge. The cost of providing such minimum basic equipment features will be charged to a Trust Fund.

Pursuant to Resolution No. T-16816 dated January 22, 2004, a surcharge of 0.30% will be applied to all telecommunication utility subscribers' intrastate tariffed services, both within a service area and between service areas. This percentage rate surcharge will take effect on February 1, 2004, and shall be identified on subscribers' bills as the California Relay and Communications Devices Funds which includes a 0.48% surcharge rate for the Deaf and Disabled Telecommunications Program and a 0.000% surcharge rate for the Telecommunications Devices for the Deaf Placement Interim Committee. This surcharge will remain in effect until otherwise ordered by the Commission.

The Utility shall not be liable for any and all penalties, losses or damages sustained by any carrier, or its customers, as a result of its use and concurrence of the Public Program Surcharge rates and the Commission Reimbursement Fee rate contained in the Utility's tariffs under Resolution T-16901.

The Utility shall not be liable for any and all claims arising out of any act or omission by the Utility as a result of a carrier's use and concurrence of the Public Program Surcharge rates and the Commission Reimbursement Fee rate contained in the Utility's tariffs under Resolution T-16901.

The Utility shall be indemnified, defended and held harmless by all carriers against any claims, loss or damage arising from a carrier's use and concurrence in the Public Program Surcharge rates and the Commission Reimbursement Fee rate contained in the Utility's tariffs under Resolution T-16901.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5 EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3 PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

D. SURCHARGE (Cont'd)

1. Explanation (Cont'd)

Pursuant to D.94-09-065, the surcharge applies to all monthly service billed in advance and for all usage billed after January 1, 1995, which is billed in February or later. The surcharge applies to all end user Telecommunications service.

Exceptions¹

- One-way Radio Paging Service
- Universal Telephone Service (basic monthly exchange service)
- COPT Service - (Partial)
Coin Sent Paid
- Semi-Public Coin Box Service - (Partial)
Coin Sent Paid
- Public Telephone Service - (All)
- IntraLATA Message Toll Telephone Service (Partial) Coin Sent Paid,
Coin Station Service, and Coin Person Service.
- Access Charges billed to carriers which have a Certificate of Public
Convenience and Necessity.
- Pacific Bell Information Services Category III Services.
- General Order 96-A contracts executed prior to September 15, 1994.
- Pacific Bell Directory Advertising
- 175-T, Section 18 - Services for Resale
- Directory Number Call Forwarding

(N)

The following taxes and surcharges are not revenues and should not be included:

- Public Utilities Commission Utilities
Reimbursed Account fees
- Universal Telephone Service Fee
- FCC Network Access Charges for interstate calling
- California High Cost Fund Surcharge

NOTE 1: The surcharge should not be imposed on any telecommunications service that is for interconnection or access by common carriers or purchased by utilities for resale to the public.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

E. SERVICES FOR ORGANIZATIONS SERVING THE DEAF AND SEVERELY HEARING-IMPAIRED COMMUNITY

(N)

1. Description

This schedule is applicable to processing requests by the Utility for telecommunications devices for the Deaf (TDDs) from schools and private, non-profit, organizations serving the deaf and severely hearing-impaired community in accordance with Commission Resolution No. T-13060.

The Utility shall:

- a. receive the request,
- b. investigate the request,
- c. approve the request if the following requirements are met, or
- d. deny the request,
- e. disburse the TDDs when approved.

The Commission shall continue to process requests from state agencies, or those organizations not clearly meeting the guidelines set forth in this schedule.

2. Regulations

- a. Organizations eligible to receive TDDs shall meet at least one of the following criteria:

- (1) Private, non-profit, not tax-supported, and serve the deaf or severely hearing-impaired, on a more than incidental basis, that is, at least 10% of the total clientele of the organization must be deaf or severely hearing-impaired. The requesting non-profit organization will provide services specifically serving the unique needs of the deaf and/or severely hearing-impaired community.

- (2) Schools that are specifically for the deaf. The term "school" refers to both public and private schools.

- (3) Schools that have significant programs for the deaf. The term "school" refers to both public and private schools. A significant program for deaf or severely hearing-impaired students is an established, on-going supplementary educational program in addition to the mainstreaming of the student into the regular classroom.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)

E. SERVICES FOR ORGANIZATIONS SERVING THE DEAF AND SEVERELY
HEARING-IMPAIRED (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.3. PRODUCTS AND SERVICES FOR DISABLED CUSTOMERS (Cont'd)
- E. SERVICES FOR ORGANIZATIONS SERVING THE DEAF AND SEVERELY HEARING-IMPAIRED COMMUNITY (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 CONCESSION SERVICE

A. SERVICE TO EMPLOYEES

1. Description

Rates and regulations applicable to residential telephone service furnished to active and retired employees of the Utility. Concession service and program eligibility is determined by the Utility.

2. Regulations

- a. The Utility provides discounts on various products and services provided by the Utility, as well as SBC affiliates, on a concession basis, for one set rate¹, to its active employees and to those who are receiving service or disability pensions as follows:

- (1) Class A concession applies to all bargained-for employees with 30 years or more of service.

After December 31, 1998, Class A concession will no longer be offered, except to bargained-for employees with this class of service as of December 31, 1998, and bargained-for employees with a Class B, and C concession who reach 30 years of service on or before December 31, 2000.

- (2) Class B concession applies to active management employees (other than those qualifying for Class A) whose duties require them to be on call at any time. Class B concession eligibility is determined by the Utility¹. (N)

- (3) Class C concession applies to all other bargained-for employees.

After December 31, 1998, Class C will no longer be offered except to bargained-for employees who have this type of service as of December 31, 1998.

- (4) Class E concession applies to all bargained-for employees hired on or after January 1, 1999, or who have not received concession service before December 31, 1998, and bargained-for employees who moved from outside the Utility's service area into the Utility's service area after December 31, 1998.

NOTE 1: At the discretion of the Utility, rate subject to change and other terms and conditions relative to eligibility may apply.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

2. Regulations (Cont'd)

- (5) Class F concession applies to bargained-for employees who retired on or after January 1, 1999, with a Class E concession immediately before retirement, and retiring employees hired on or after January 1, 1999, with a Class B concession immediately before retirement.

Effective June 30, 2005, Class F is no longer offered to management retirees who retired on or after January 1, 1999 with a Class B or Class E concession immediately before retirement. These retirees are eligible to enroll in the SBC@home Program.

(N)

(N)

- (6) Class D concession applies to a bona fide second residence for those persons eligible for Class A, P, or R.

Effective January 1, 1999 a second residence concession is no longer offered except for qualifying employees who have a second residence concession on or before December 31, 1998. A change to a second location after December 31, 1998 will terminate the eligibility.

- (7) Class P concession applies to bargained-for employees who retired on or before December 31, 1983.

Effective June 30, 2005, Class P concession is no longer offered to employees who have retired and who are eligible to enroll in the SBC@home Program.

(N)

(N)

- (8) Class R concession applies to all bargained-for employees retired between January 1, 1984 and December 31, 1998 and had a Class A, B, or C concession immediately before retirement.

Effective June 30, 2005, Class R concession is no longer offered to employees who have retired and who are eligible to enroll in the SBC@home Program.

(N)

(N)

- (9) Class G concession applies to bargained-for employees who retired on or after January 1, 1999 and had a Class A concession with custom calling features immediately before retirement.

Effective June 30, 2005, Class G concession is no longer offered to management retirees who retired on or after January 1, 1999 with a Class A or Class B concession immediately before retirement and who are eligible to enroll in the SBC@home Program.

(N)

(N)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

2. Regulations (Cont'd)

- (10) Class J concession applies to bargained-for employees who retired on or after January 1, 1999 and either had a Class B or Class C concession immediately before retirement or were management employees at district level or above and were receiving cash payment in lieu of a Class A concession. (Excludes bargained-for employees hired on or after January 1, 1999 with Class B concession immediately before retirement. These employees shall retire with a Class F concession.)

Effective June 30, 2005, Class J concession is no longer offered to management retirees who retired on or after January 1, 1999 with a Class B or Class C concession immediately before retirement and who are eligible to enroll in the SBC@home Program.

(N)
|
(N)

- (11) SBC@homeSM program concession applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for SBC@homeSM, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Utility.

(T)
(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

2. Regulations (Cont'd)

- b. The rate treatment following is applicable to all basic exchange services, local toll calls, and custom calling features with the following exceptions:

Foreign exchange service charges, and additional directory listings¹ are not applicable to concession service.

The available residential custom calling features are those switch-based services that control the flow of incoming and outgoing calls; these services do not include equipment.

3. Limitations or Special Conditions

- a. To be eligible for this benefit and associated discounts, all recipients must select the Utility as their telephone service provider and SBC affiliate products whenever there is a choice³.

Effective December 31, 1998, telephone concession for employees out of the Utility's service area will be eliminated, except for those employees of record who have the service at their primary residence location as of December 31, 1998.

- b. Concession eligible employees and retirees who elect to receive the custom calling features must have selective blocking of the name and number dialing.

Effective January 1, 1999, all recipients (except retirees with a Class P or R⁴), must have selective blocking of the name and number delivery in order to be eligible to receive a concession service. (T)

- c. All recipients must allow for publication of their telephone number in the Utility's directory².

- d. Concession service is employee initiated. Concession service will not be provided retroactively.

NOTE 1: Except where the additional listing is for an employee qualifying for concession service.

NOTE 2: Exceptions are made when privacy is required for security reasons.

NOTE 3: At the discretion of the Utility, rate subject to change and other terms and conditions relative to eligibility may apply.

NOTE 4: Effective June 30, 2005 Class P and Class R are no longer offered to retired employees who are eligible to enroll in the SBC@home Program. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

3. Limitations or Special Conditions (Cont'd)

e. Employees eligible for Class B concession and have a bona fide second residence are eligible for a Class B concession at the second residence. Employees eligible for Class C concession and have a bona fide second residence are eligible for a Class C concession at the second residence. Class B concession eligibility is determined by the Utility¹. (N)

Effective January 1, 1999, a second residence concession is no longer offered, except for qualifying employees who have a second residence concession on or before December 31, 1998. A change to a second residence location after December 31, 1998 will terminate this eligibility.

f. Election to receive the concession benefit and associated discounts, requires all recipients to select the Utility as their telephone service provider and SBC affiliate products whenever there is a choice¹, services are available, and where operating conditions of the Utility permit.

g. SBC@homeSM Program

(1) SBC@homeSM program is a package of products and services provided by the Utility and SBC affiliates offered as an optional discount to eligible SBC employees and retirees². Eligible participants subscribing to this package will receive the full package of these products and services for one set rate¹. The full package rate will apply regardless of whether or not all products and services are ordered or utilized by the eligible participant. Only one Core Package will be offered per participant, and a maximum of two additional lines are allowed (see also (6) following). (T)
|
(T)

(2) Concession code for the SBC@homeSM program is X.

NOTE 1: At the discretion of the Utility, rate subject to change and other terms and conditions relative to eligibility may apply.

NOTE 2: The SBC@homeSM Program applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for SBC@homeSM, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Utility.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

3. Limitations or Special Conditions (Cont'd)

g. SBC@homeSM Program (Cont'd)

(3) Election to receive the SBC@homeSM program and associated discounts, requires all participants to select the Utility as their telephone service provider and SBC affiliate products whenever there is a choice¹, services are available, and where operating conditions of the Utility permit. (T)

(D)
|
(D)

(4) SBC@homeSM program participants must have selective blocking of the name and number delivery in order to be eligible to receive this concession service. (T)

(5) SBC@homeSM program applies only within the Utility's territory. Eligibility includes currently active management employees, managers retiring under the Early Pension Retirement (EPR) plan of 2000, managers who retired on or after November 15, 2000 with SBC@homeSM, and former management employees who subscribed to the SBC@homeSM program and subsequently changed to non-management status due to a reclassification of their job as a result of bargaining. Additional employee and retiree eligibility is determined by the Utility. (T)

(6) SBC@homeSM participants must subscribe to Consolidated Billing when ordering two or more lines. (T)

(7) Effective April 12, 2004, any SBC@homeSM participant may elect publication or non-publication of their telephone number in the Utility's directory. Any participant who elects non-publication will be charged appropriate tariff rates (Schedule Cal.P.U.C. No. A5.7.1.). (T)

4. Territory

Within the Utility's exchanges as said areas are defined on maps filed as part of the tariff schedules, and certain out of service locations existing at the employee's primary residence, and bona fide second residence on or before December 31, 1998, unless otherwise stated.

NOTE 1: At the discretion of the Utility, rate subject to change and other terms and conditions relative to eligibility may apply.

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and Charges

a. Bargained-for Plans - Concession Rates for each eligible bargained-for employee or retiree apply as follows:

(1) Basic Residential Access Line and Installation:

	Monthly Discount ¹	Installation Discount	Local Toll Credits ²
Class A Concession ^{4,5}	100%	100%	\$20.00
Class B Concession ³	100%	100%	NO
Class C Concession ³	50%	50%	NO
Class D Concession ³	100%	100%	NO
Class E Concession	NO	NO	NO
Class F Concession ⁷ (T)	NO	NO	NO
Class G Concession ^{4,7}	100% (C)	100% (C)	20.00 (C)
Class J Concession ^{4,7}	50%	50%	NO
Class P Concession ⁶	NO	NO	NO (C)
Class R Concession ⁶ (T)	NO (C)	NO (C)	NO (C)

(2) Line Extension Charges:

	Line Extension Credit
All Classes of Concession (except E and F ⁷) (T)	\$100.00
Classes E and F ⁷ Plans (T)	0.00

NOTE 1: Includes measured rate local usage, if applicable.

NOTE 2: Maximum amount. If the usage does not exceed the credit allowance, the customer will not be given credit for the unused portion. To receive this credit, the customer must choose the Utility as its Local Toll provider. (For non-subscribers, the Local Toll amount is credited to a Calling Card account).

NOTE 3: Excludes ZUM Zone 3 minutes of use.

NOTE 4: Plus a reasonable amount of ZUM Zone 3 minutes of use.

NOTE 5: When there are two or more active or retired employees with these classes of service living in the same household and sharing a single telephone line, an additional toll allowance (up to the maximum amount) shall be provided.

NOTE 6: Effective June 30, 2005, Concession Classes P & R are no longer offered to retired employees who are eligible to enroll in the SBC@home Program.

NOTE 7: Effective June 30, 2005, Concession Classes F, G, & J are no longer offered to management retirees who retired on or after January 1, 1999 with a Class A, Class B or Class C concession immediately before retirement. These retirees are eligible to enroll in the SBC@home Program.

(N)
 |
 (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and charges (Cont'd)

a. Bargained-for Plans - Concession rates for each eligible bargained-for employee or retiree apply as follows: (Cont'd)

(3) Custom Calling Services as follows, including installation. Services are available where facilities and operating conditions permit

- Anonymous Call Rejection
- Call Forwarding
- Busy Call Forwarding
- Delayed Call Forwarding
- Call Return
- Call Screen
- Call Waiting
- Caller ID
- Priority Ringing
- Repeat Dialing
- Speed Calling
- Three-Way Calling
- Remote Access to Call Forwarding
- Select Call Forwarding
- Call Waiting ID
- Privacy Manager

		Monthly Discount	
Class A Concession ¹		100%	
Class B Concession ¹		100%	
Class C Concession ¹		100%	
Class D Concession		NO	
Class E Concession ¹		100%	
Class F Concession ³	(T)	100%	(C)
Class G Concession ³		100%	
Class J Concession ³		100%	(C)
Class P Concession ²		NO	
Class R Concession ²	(T)	NO	

NOTE 1: Bargained for employees' eligibility to elect to receive such features shall be determined by their collective bargaining agreements. (T)

NOTE 2: Effective June 30, 2005 Concession P & R are no longer offered to retired employees who are eligible to enroll in the SBC@home Program. (N)

NOTE 3: Effective June 30, 2005 Class F, G, & J are no longer offered to management retirees who retired on or after January 1, 1999 with a Class A, Class B or Class C concession immediately before retirement. These retirees are eligible to enroll in the SBC@home Program. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and Charges (Cont'd)

b. SBC@homeSM Program - Rates for each eligible participant applies as follows¹: (T)
 (T)

(1) Basic Residential Access Line and Installation:

SBC@home SM	Monthly Discount	Installation Discount
Core Package ⁴ - Includes Residence Flat Rate Service, Metro Plan ³ , WirePro, Optional Network Features ² (T)	100%	100%

SBC@home SM Add-On Services	Monthly Rate	Installation Discount
- Additional line package ^{4,5}	\$20.00	100%
- Additional line with no features ^{3,5}	6.00	100%
- Consolidated Billing ⁶	0.00	

NOTE 1: The SBC@homeSM Program applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for SBC@homeSM, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Utility. (N)

NOTE 2: Optional network features as listed in b.(2) following. (N)

NOTE 3: Metro Plan - includes unlimited ZUM 3 calls. (T)

NOTE 4: Includes the listed services and features but not limited to the listings. Additional services and equipment may be provided by affiliate companies.

NOTE 5: A maximum of two additional lines are allowed.

NOTE 6: See 3.g.(7), preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and Charges (Cont'd)

b. SBC@homeSM Program - Rates for each eligible participant applies as follows¹: (Cont'd)

(2) Optional network features for SBC@homeSM program plans. Available features are as follows. Services are available where facilities and operating conditions permit. The monthly rates are included in the package rate as shown in (1) preceding.

- Anonymous Call Rejection
- Busy Call Forwarding
- Call Forwarding
- Call Return
- Call Screen
- Call Waiting
- Call Waiting ID
- Privacy Manager
- Caller ID Name and Number
- Delayed Call Forwarding
- Priority Ringing
- Speed Calling
- Repeat Dialing
- Remote Access to Call Forwarding
- Select Call Forwarding
- Three-Way Calling

(3) Line Extension Charges:

SBC@home SM Program	Line Extension Credit
All Classes of Concession (except E & F ²) (T)	\$100.00

NOTE 1: The SBC@homeSM Program applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for SBC@homeSM, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Utility.

NOTE 2: Effective June 30, 2005, Class F is no longer offered to management retirees who retired on or after January 1, 1999 with a Class B or Class E concession immediately before retirement. These retirees are eligible to enroll in the SBC@home Program.

(N)
 |
 (N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)
5.2.4 RESERVED

(T)

Material omitted now on Sheet 218.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 RESERVED

(T)

Material now on Sheet 219.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 RESERVED

(T)

Material now on Sheet 219.1.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)
5.2.4 RESERVED

(T)

Material now on Sheet 220.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 RESERVED

(T)

Material now on Sheet 221.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)
5.2.4 RESERVED

(T)

Material now on Sheet 221.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 RESERVED

(T)

Material now on Sheet 222.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS

A. FARMER LINE SERVICE - BUSINESS³

(T)

1. Description

(N)

Exchange service furnished in suburban area of an exchange by use of lines provided, owned and maintained in part by customers to the service. This service applies to individual and multiparty line services.

2. Regulations

- a. Rates for service other than extended service comprehend local service without additional charge to all stations receiving service from the exchange from which the service is furnished.
- b. Rates for extended service in other than Zone Usage Measurement Service areas comprehend service without additional charge as set forth in Schedule Cal.P.U.C. No. A5.1.1,B. Local Calling Areas, which defines the local service areas.

Rates for extended service in Zone Usage Measurement Service areas comprehend service as set forth in Schedule Cal.P.U.C. No. A5.2.1,B. Zone 1 and 2, which indicates the local service areas.

- c. Service is furnished outside the base rate area and within the exchange area. A farmer line station shall not be located within the base rate area. If subsequent to a base rate area expansion, an existing farmer line service located within the expanded area may be retained by the subscriber or successors at the same location until discontinued at the request of the subscriber. A farmer line shall not extend across an exchange area boundary (except upon a foreign exchange basis¹), cross into unfiled territory, nor be extended to another property².
- d. Service will be furnished from the base rate area or the Utility's nearest existing distribution facility at the option of the Farmer Line customer at appropriate rates shown in 4. following. Farmer Line service is offered subject to the availability of facilities and the requirements of the Utility's exchange telephone service.

- (1) The Utility will provide, own and maintain all lines and facilities used to furnish farmer line service to the boundary of the base rate area or a suitable point of connection at existing facilities.

NOTE 1: See j. following.

NOTE 2: Except for right-of-way access, see d.(3) following.

NOTE 3: Material formerly reflected on Sheets 309 and 310.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

A. FARMER LINE SERVICE - BUSINESS² (Cont'd)

(T)

2. Regulations (Cont'd)

(N)

d. (Cont'd)

(2) Farmer line customers will normally provide, own and maintain all lines and facilities beyond the boundary of the base rate area or beyond the point of connection of existing facilities as designated by the Utility.

(3) The Standard Network Interface (SNI) will be located at a suitable point on the customer's property as determined by the Utility, except as follows: Remote SNIs (SNIs not located at the customer's property) will only be installed at another property if the farmer line customer has obtained permission (in writing) from the owner of such property. If the Utility's service facilities or the customer's farmer line are installed on property other than the customer's property and the owner of such property revokes their permission to use it, the Utility shall have the right to discontinue service upon 10 days written notice, without obligation or liability to the customer. If service is discontinued under these conditions, the customer may have service reestablished under the provisions of Schedule Cal.P.U.C. No. A2.1.16 or Schedule Cal.P.U.C. A4.3.

(4) Farmer line service will be furnished provided the line and other facilities owned by the customers are suitable for telephone use and are in an operating condition. The Utility reserves the right to discontinue telephone service to a customer or customers served by a farmer line by disconnection of such farmer line if a fault in any part of the line or other facilities provided by the customer or customers causes interference with service furnished to other customers, and may refuse to reconnect the line until the fault is corrected and the line and other customer-owned facilities are placed in an operating condition.

e. Exchange service telephone calls requiring the assistance of a telephone company operator, see Schedule Cal.P.U.C. No. A5.2.

f. Farmer line service will not be provided within a remote island area.

g. Inside Wire Repair Plans are not available to Farmer Line services.

h. Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in Schedule Cal.P.U.C. No. A5.8.1.

NOTE 2: Material formerly reflected on Sheets 310 and 311.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- A. FARMER LINE SERVICE - BUSINESS² (Cont'd)
- 2. Regulations (Cont'd)

(T)
(N)

- i. Multiparty Line Services

Farmer line service will be furnished to two or more customers on a single service arrangement. Service will be furnished only to a designated secretary or manager who will be considered to be the customer and who will be responsible for the payment of charges and other obligations in connection with the use of the service. It shall be the duty of the members of each farmer line to appoint or designate a secretary or manager for such line and no new member shall thereafter be connected to said line nor will the Utility assign a number to a new member on such line except on written authority from such secretary or manager. Telephone service will be furnished to a farmer line only when service at the following rates is subscribed for in connection with each telephone connected to the line. Should a telephone for which service has not been subscribed be connected to a line, it shall be the duty of the secretary or manager to disconnect such telephone and refuse to permit its reconnection until proper arrangements have been made for service with both the manager of the line and the Utility. The Utility shall render bills for exchange and toll service to the individual members of the farmer line unless requested to do otherwise by the secretary or manager. If a customer fails to pay a bill within the period set forth in regulations, the Utility may ask the secretary or manager to assist in collecting the unpaid bill. If, after reasonable effort the secretary or manager is unable to effect collection, the Utility will assume full responsibility for the unpaid charges. In case the Utility does not secure payment of all charges against each member on any line within the period set forth in regulations, the Utility may deny exchange and toll telephone service to the line as a whole until the bill for such charges shall have been paid or until the Utility shall have received notification from the secretary or manager that the telephone of the member or members from whom payment has not been received has been disconnected from the line.

NOTE 2: Material formerly reflected on Sheet 311.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

A. FARMER LINE SERVICE - BUSINESS² (Cont'd)

2. Regulations (Cont'd)

(T)
(N)

j. Foreign Exchange Farmer Line Service

Service will be furnished from an exchange listed in this schedule to a contiguous exchange under the following rates and further regulations applicable specifically to a foreign exchange farmer line service:

- (1) For multiparty services, the rate per station will be one and one-half times the appropriate farmer line rate applying in the exchange from which the service is furnished.
- (2) For individual line services, the rates applicable are as set forth in A5.1.4 preceding.
- (3) Service will be furnished subject to the same regulations as to the use of the service by other than the customer and their representatives which are applicable in connection with other classifications of customer's telephone service. Foreign exchange service will not be provided for public use.
- (4) The toll rates applicable in connection with toll service over foreign exchange farmer lines will be in accordance with the toll tariff provisions of the foreign exchange.
- (5) A farmer line may not be connected to more than one exchange, cross into unfiled territory, nor be extended to another property¹. In the event that the farmer line is so connected and upon failure, after notice to the customers of record on that line, to comply with the above provision, the Utility shall then have the right to disconnect that line from any or all of the exchanges to which it is connected.

NOTE 1: Except for right-of-way access, see d.(3) preceding.

NOTE 2: Material formerly reflected on Sheet 312.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

A. FARMER LINE SERVICE - BUSINESS (Cont'd)

(T)

3. Territory

Within the suburban area of a listed exchange as said areas are defined on maps filed as part of the tariff schedules.

4. Rates and Charges

a. Rate per month for each business service:

USOC

SERVICE

1MB++ Individual Line Measured Rate Business Service

LSE Multiparty Business Service

EXCHANGE	MONTHLY RATE	
	1MB	LSE
- Alleghany ¹	RR	\$11.61 (R)
- Alta ¹	RR	11.61
- Anderson ¹	RR	11.61
- Angels Camp ¹	RR	11.61
- Annapolis ¹	RR	11.61
- Arroyo Grande ¹	RR	14.22
- Atascadero ¹	RR	11.61 (R)
Auburn		
- Main and North DAs ¹	RR	11.61 (R)
- Avenal ¹	RR	11.61 (R)
Bakersfield		
- Main and South DAs ¹	RR	12.18 (R)
- North DA ¹	RR	11.61
- Bangor ¹	RR	11.61
- Bishop Ranch ¹	RR	11.61
- Blairsdien ¹	RR	11.61
- Blue Lake ¹	RR	14.08 (R)

NOTE 1: Business 1MB rates applicable as shown in A5.2.1.B.4. preceding.

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- A. FARMER LINE SERVICE - BUSINESS (Cont'd)
- 4. Rates and Charges (Cont'd)
- a. Rate per month for each business service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1MB	LSE
- Boonville ¹	RR	\$15.41
- Boulder Creek ¹	RR	15.41
- Bradley ¹	RR	17.64
- Bridgeville ¹	RR	11.61
- Burrel ¹	RR	20.63
- Calistoga ¹	RR	11.61
- Cambria ¹	RR	11.61
- Camptonville ¹	RR	11.61
- Carmel ¹	RR	12.84
- Challenge ¹	RR	11.61
- Chico ¹	RR	11.61
- Chowchilla ¹	RR	11.61
- Chualar ¹	RR	11.61
- Clearlake Oaks ¹	RR	11.61
- Cloverdale ¹	RR	11.61
- Clovis ¹	RR	11.61
- Coalinga ¹	RR	11.61
- Cobb Mountain ¹	RR	11.61
- Cottonwood ¹	RR	15.41
- Coulterville ¹	RR	11.61
- Crows Landing ¹	RR	11.61
- Danville ¹	RR	11.61
- Davis ¹	RR	11.61

(N)

NOTE 1: Business 1MB rates applicable as shown in A5.2.1.B.4. preceding.
 Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- A. FARMER LINE SERVICE - BUSINESS (Cont'd)
- 4. Rates and Charges (Cont'd)
- a. Rate per month for each business service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1MB	LSE
- Delano ¹	RR	\$11.61
- Del Rey ¹	RR	11.61
- Dinuba ¹	RR	11.61
- Dixon ¹	RR	11.61
- Downieville ¹	RR	11.61
- Dublin-San Ramon ¹	RR	11.61
- Dunnigan ¹	RR	17.64
- Dunsmuir ¹	RR	11.61
- Earlimart ¹	RR	11.61
- East Contra Costa ¹	RR	11.61
- Edwards ¹	RR	17.64
- Escalon ¹	RR	11.61
- Escondido ¹	RR	11.61
- Esparto ¹	RR	15.41
- Eureka ¹	RR	15.01
- Fairfield-Suisun ¹	RR	11.61
- Fair Oaks ¹	RR	11.61
- Fillmore ¹	RR	11.61
- Firebaugh ¹	RR	11.61
- Folsom ¹	RR	11.61
- Fort Bragg ¹	RR	11.61
- Fortuna ¹	RR	14.22
Fremont-Newark		
- Greenleaf, Main and Oliver DAs ¹	RR	11.61
- Fresno ¹	RR	12.18
- Gazelle ¹	RR	17.64
- Georgetown ¹	RR	11.61
- Geyserville ¹	RR	11.61
- Gonzales ¹	RR	17.64
Grass Valley		
- Main and South DAs ¹	RR	11.61
- Gridley ¹	RR	11.61

z

NOTE 1: Business 1MB rates applicable as shown in A5.2.1.B.4 preceding.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

A. FARMER LINE SERVICE - BUSINESS (Cont'd)

(T)

4. Rates and Charges (Cont'd)

a. Rate per month for each business service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1MB	LSE
- Gualala ¹	RR	\$13.46 (R)
- Gustine ¹	RR	11.61
- Hanford ¹	RR	11.61
- Hayward ¹	RR	11.61
- Healdsburg ¹	RR	15.41
- Herald ¹	RR	11.61
- Hollister ¹	RR	11.61
- Hopland ¹	RR	15.41
- Hughson ¹	RR	11.61
- Hydesville ¹	RR	17.64
- Ione ¹	RR	11.61
- Jackson ¹	RR	12.84
- Jamestown ¹	RR	11.61
- Julian ¹	RR	11.61
- Kelseyville ¹	RR	11.61
- King City ¹	RR	12.27
- Kingsburg ¹	RR	11.61
- Knights Ferry ¹	RR	11.61
- Lake Berryessa ¹	RR	11.61
- Lakeport ¹	RR	11.61
- Laton ¹	RR	11.61
- Le Grand ¹	RR	15.41
- Lemoore ¹	RR	11.61
- Lincoln ¹	RR	11.61
- Live Oak ¹	RR	11.61
- Livermore ¹	RR	11.61
- Lodi ¹	RR	11.61
- Loleta ¹	RR	11.61 (R)

NOTE 1: Business 1MB rates applicable as shown in A5.2.1.B.4. preceding.

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- A. FARMER LINE SERVICE - BUSINESS (Cont'd)
- 4. Rates and Charges (Con'td)
- a. Rate per month for each business service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1MB	LSE
- Los Banos ¹	\$RR	\$11.61
- Lower Lake ¹	RR	11.61
- Loyalton ¹	RR	11.61
- Madera ¹	RR	11.61
- Martinez ¹	RR	11.61
- Marysville ¹	RR	14.35 z
- Mendocino ¹	RR	11.61
- Mendota ¹	RR	11.61
- Merced ¹	RR	12.18
- Michigan Bar ¹	RR	11.61
- Middletown ¹	RR	11.61
- Milton ¹	RR	11.61
- Miranda ¹	RR	11.61
- Moccasin ¹	RR	11.61
- Modesto ¹	RR	11.61
- Mokelumne Hill ¹	RR	11.61
- Montague ¹	RR	11.61
- Napa ¹	RR	11.61
- Nevada City ¹	RR	11.61

NOTE 1: Business 1MB rates applicable as shown in A5.2.1.B.4 preceding.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

A. FARMER LINE SERVICE - BUSINESS (Cont'd)

(T)

4. Rates and Charges (Cont'd)

a. Rate per month for each business service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1MB	LSE
- Newman ¹	RR	\$11.61 (R)
- Nice ¹	RR	11.61
- North San Juan ¹	RR	11.61 (R)
North Tahoe		
- Brockway and Tahoe City DAs ¹ (T)	RR	11.61 (R) (D)
- North Yuba ¹	RR	20.63 (R)
- Oakdale ¹	RR	11.61
- Oakview ¹	RR	11.61
- Occidental ¹	RR	11.61
- Orange Cove ¹	RR	11.61
- Orland ¹	RR	11.61
- Oroville ¹	RR	11.61
- Paradise ¹	RR	11.61
- Parlier ¹	RR	11.61 (R)
Pasadena		
- La Canada and Pasadena DAs ¹	RR	11.61 (R)
- Paskenta ¹	RR	17.64
- Paso Robles ¹	RR	11.61
- Pittsburg ¹	RR	11.61
- Pittsburg-West ¹	RR	11.61
- Pixley ¹	RR	11.61 (R)

NOTE 1: Business 1MB rates applicable as shown in A5.2.1.B.4. preceding.

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

A. FARMER LINE SERVICE - BUSINESS (Cont'd)

(T)

4. Rates and Charges (Cont'd)

a. Rate per month for each business service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1MB	LSE
Placerville		
- Kyburz, South and West DAs ¹	RR	\$11.61 (R)
- Planada ¹	RR	11.61
- Pleasant Grove ¹	RR	11.61
- Pleasanton ¹	RR	11.61
- Plymouth ¹	RR	11.61
- Point Arena ¹	RR	13.60
- Point Reyes ¹	RR	11.61
- Porterville ¹	RR	11.61
- Portola ¹	RR	11.61
- Potter Valley ¹	RR	15.41
- Quincy ¹	RR	11.61
- Ramona ¹	RR	11.61
- Red Bluff ¹	RR	12.18
- Redding ¹	RR	13.60
- Riverdale ¹	RR	20.63 (R)

NOTE 1: Business 1MB rates applicable as shown in A5.2.1.B.4. preceding.

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
 A. FARMER LINE SERVICE - BUSINESS (Cont'd) (T)
 4. Rates and Charges (Cont'd)
 a. Rate per month for each business service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1MB	LSE
Sacramento		
- Main and North DAs	RR	\$11.61 (R)
- Saint Helena	RR	11.61
- Salinas	RR	12.27
- San Andreas	RR	11.61
- San Ardo	RR	17.64 (R)
San Jose		
- North, South and West DAs	RR	11.61 (R)
- San Juan	RR	11.61
- San Lucas	RR	11.61
- San Luis Obispo	RR	12.84 (R)
Santa Clarita		
- Newhall-Castaic and Saugus Canyon Country DAs	RR	11.61 (R)
- Santa Margarita	RR	11.61 (R)
- Selma	RR	15.41
- Shasta Lake	RR	20.63
- Shingle Springs	RR	11.61
- Smartsville	RR	17.64
- Soledad	RR	11.61
- South Placer	RR	11.61
- Springville	RR	11.61
- Stockton	RR	11.61
- Stonyford	RR	11.61
- Stratford	RR	11.61
- Sutter Creek	RR	11.61
- Tehachapi	RR	11.61
- Terra Bella	RR	11.61
- Three Rivers	RR	11.61
- Tres Pinos	RR	11.61 (R)

NOTE 1: Business 1MB rates applicable as shown in A5.2.1.B.4. preceding. (D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- A. FARMER LINE SERVICE - BUSINESS (Cont'd)
- 4. Rates and Charges (Cont'd)
- a. Rate per month for each business service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1MB	LSE
- Tulare ¹	RR	\$11.61
- Turlock ¹	RR	14.22
- Ukiah ¹	RR	12.55 z
- Upper Lake ¹	RR	11.61
- Vacaville ¹	RR	11.61
- Valley Center ¹	RR	11.61
- Ventura Central ¹	RR	11.61
- Ventura East ¹	RR	11.61
- Vina ¹	RR	11.61
- Visalia ¹	RR	12.18
- Wasco ¹	RR	11.61
Waterford ¹		
- Main DA	RR	15.41
- Watsonville ¹	RR	14.22
- Weed ¹	RR	11.61
- Wheatland ¹	RR	15.41
- Willits ¹	RR	11.61
- Windsor ¹	RR	11.61
- Winters ¹	RR	11.61
- Woodlake ¹	RR	15.41
- Woodland ¹	RR	11.61

NOTE 1: Business 1MB rates applicable as shown in A5.2.1.B.4 preceding.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

A. FARMER LINE SERVICE - BUSINESS (Cont'd)

(T)

4. Rates and Charges (Cont'd)

b. Hunting Service

	MONTHLY RATE	USOC
- Each line arranged for hunting	\$.47 (R)	HTG

c. Zone Usage Measurement applicable to exchanges where Zone Usage Measurement Service is provided as set forth in Schedule Cal.P.U.C. No. A5.2.1,B.4. No monthly allowance is applicable.

d. Service Charges

Service charges as set forth in Schedule Cal.P.U.C. No. A3.1.2 are applicable to business farmer line service.

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)
5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. FARMER LINE SERVICE - RESIDENCE¹ (T)

1. Description

Exchange service furnished in suburban area of an exchange by use of lines provided, owned and maintained in part by customers to the service. (T)
This service applies to individual and multiparty line services. (T)
(D)
(D)
(D)

2. Regulations

- a. Rates for service other than extended service comprehend local service without additional charge to all stations receiving service from the exchange from which the service is furnished.
- b. Rates for extended service in other than Zone Usage Measurement Service areas comprehend service without additional charge as set forth in Schedule Cal.P.U.C. No. A5.1.1,B. Local Calling Areas, which defines the local service areas.

Rates for extended service in Zone Usage Measurement Service areas comprehend service as set forth in Schedule Cal.P.U.C. No. A5.2.1,B. Zone 1 and 2, which indicates the local service areas.

- c. Service is furnished outside the base rate area and within the exchange area. A farmer line station shall not be located within the base rate area. If subsequent to a base rate area expansion, an existing farmer line service located within the expanded area may be retained by the subscriber or successors at the same location until discontinued at the request of the subscriber. A farmer line shall not extend across an exchange area boundary (except upon a foreign exchange basis²), cross into unfiled territory, nor be extended to another property³. (T)
(T)
(T)

NOTE 1: Business Service now on Sheet 296.

NOTE 2: See k. following.

NOTE 3: Except for right-of-way access, see d.(3) following.

Continued (N)
|
(N)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. FARMER LINE SERVICE - RESIDENCE¹ (Cont'd)

2. Regulations (Cont'd)

d. Service will be furnished from the base rate area or the Utility's nearest existing distribution facility at the option of the Farmer Line customer at appropriate rates shown in 4. following. Farmer Line service is offered subject to the availability of facilities and the requirements of the Utility's exchange telephone service.

(1) The Utility will provide, own and maintain all lines and facilities used to furnish farmer line service to the boundary of the base rate area or a suitable point of connection at existing facilities.

(2) Farmer line customers will normally provide, own and maintain all lines and facilities beyond the boundary of the base rate area or beyond the point of connection of existing facilities as designated by the Utility.

(3) The Standard Network Interface (SNI) will be located at a suitable point on the customer's property as determined by the Utility, except as follows: Remote SNIs (SNIs not located at the customer's property) will only be installed at another property if the farmer line customer has obtained permission (in writing) from the owner of such property. If the Utility's service facilities or the customer's farmer line are installed on property other than the customer's property and the owner of such property revokes their permission to use it, the Utility shall have the right to discontinue service upon 10 days written notice, without obligation or liability to the customer. If service is discontinued under these conditions, the customer may have service reestablished under the provisions of Schedule Cal.P.U.C. No. A2.1.16 or Schedule Cal.P.U.C. A4.3.

(4) Farmer line service will be furnished provided the line and other facilities owned by the customers are suitable for telephone use and are in an operating condition. The Utility reserves the right to discontinue telephone service to a customer or customers served by a farmer line by disconnection of such farmer line if a fault in any part of the line or other facilities provided by the customer or customers causes interference with service furnished to other customers, and may refuse to reconnect the line until the fault is corrected and the line and other customer-owned facilities are placed in an operating condition.

NOTE 1. Business Service now on Sheets 296 and 297.
Material omitted now on Sheet 311.

(L) Formerly reflected on Sheet 312.1.

(L)x Formerly reflected on Sheet 77, Schedule Cal.P.U.C. No. A2.

(L)y Formerly on Sheet 311.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. FARMER LINE SERVICE - RESIDENCE¹ (Cont'd) (T)

2. Regulations (Cont'd)

e. Exchange service telephone calls requiring the assistance of a telephone company operator, see Schedule Cal.P.U.C. No. A5.2. (L) (L)

f. Farmer line service will not be provided within a remote island area. (T)(L)x

g. Inside Wire Repair Plans are not available to Farmer Line services. (N)

h. Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in Schedule Cal.P.U.C. No. A5.8.1. (T)(L)x (L)x

i. Service will be furnished to Multiparty Farmer Lines: (T)(L)

(1) To less than three customers provided the total minimum exchange revenue of each circuit is not less than that of three residence stations.

(2) To two or more customers or lines on a single service arrangement. (T)(L)

j. Multiparty Line Services (N)

Farmer line will be furnished only to a designated secretary or manager who will be considered to be the customer and who will be responsible for the payment of charges and other obligations in connection with the use of the service. It shall be the duty of the members of each farmer line to appoint or designate a secretary or manager for such line and no new member shall thereafter be connected to said line nor will the Utility assign a number to a new member on such line except on written authority from such secretary or manager. Telephone service will be furnished to a farmer line only when service at the following rates is subscribed for in connection with each telephone connected to the line. Should a telephone for which service has not been subscribed be connected to a line, it shall be the duty of the secretary or manager to disconnect such telephone and refuse to permit its reconnection until proper arrangements have been made for service with both the manager of the line and the Utility. The Utility shall render bills for exchange and toll service to the individual members of the farmer line unless requested to do otherwise by the secretary or manager. If a customer

NOTE 1: Business Service now on Sheet 298. (N)

Material omitted now on Sheets 310 and 312.

(L) Formerly on Sheet 311.

(L)x Formerly on Sheet 312.

(L)y Formerly reflected on Sheet 312.2.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)	
5.2.5 LOCAL SERVICE OPTIONS (Cont'd)	
B. FARMER LINE SERVICE - RESIDENCE ¹ (Cont'd)	(T)
2. Regulations (Cont'd)	
j. Multiparty Line Services (Cont'd)	(N)
fails to pay a bill within the period set forth in regulations, the Utility may ask the secretary or manager to assist in collecting the unpaid bill. If, after reasonable effort the secretary or manager is unable to effect collection, the Utility will assume full responsibility for the unpaid charges. In case the Utility does not secure payment of all charges against each member on any line within the period set forth in regulations, the Utility may deny exchange and toll telephone service to the line as a whole until the bill for such charges shall have been paid or until the Utility shall have received notification from the secretary or manager that the telephone of the member or members from whom payment has not been received has been disconnected from the line.	(L)
k. Foreign Exchange Farmer Line Service	(T)
Service will be furnished from an exchange listed in this schedule to a contiguous exchange under the following rates and further regulations applicable specifically to a foreign exchange farmer line service:	(T)
(1) For multiparty services, the rate per station will be one and one-half times the appropriate farmer line rate applying in the exchange from which the service is furnished.	(T)
(2) For individual line services, the rates applicable are as set forth in A5.1.4 preceding.	(N)
(3) Service will be furnished subject to the same regulations as to the use of the service by other than the customer and their representatives which are applicable in connection with other classifications of customer's telephone service. Foreign exchange service will not be provided for public use.	(T)
(4) The toll rates applicable in connection with toll service over foreign exchange farmer lines will be in accordance with the toll tariff provisions of the foreign exchange.	(T)
	(N)
NOTE 1: Business Service now on Sheet 296. Material omitted now on Sheets 311 and 312.1. (L) Formerly on Sheet 311.	(N)
	Continued (N)

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. FARMER LINE SERVICE - RESIDENCE (Cont'd) (T)

2. Regulations (Cont'd)

k. Foreign Exchange Farmer Line Service (Cont'd) (N)

(5) A farmer line may not be connected to more than one exchange, cross (T)(L)
into unfiled territory, nor be extended to another property¹. In the (T)
event that the farmer line is so connected and upon failure, after
notice to the customers of record on that line, to comply with the
above provision, the Utility shall then have the right to disconnect (L)
that line from any or all of the exchanges to which it is connected. (L)

(D)

(D)

NOTE 1: Except for right-of-way access, see d.(3) preceding.
(L) Formerly on Sheet 312.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. FARMER LINE SERVICE - RESIDENCE (Cont'd) (T)

2. Regulations (Cont'd)

1. Reserved (Cont'd) (T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- B. FARMER LINE SERVICE - RESIDENCE (Cont'd) (T)
- 2. Regulations (Cont'd)
- 1. Reserved (Cont'd) (T)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- B. FARMER LINE SERVICE - RESIDENCE (Cont'd)

3. Territory

Within the suburban area of a listed exchange as said areas are defined on maps filed as part of the tariff schedules.

4. Rates and Charges

- a. Rate per month for each residence service:

<u>USOC</u>	<u>SERVICE</u>
1FR	Individual Line Flat Rate Residence Service
1MR	Individual Line Measured Rate Residence Service
LSF	Multiparty Residence Service

EXCHANGE	MONTHLY RATE	
	1FR/1MR	LSF
- Alleghany ²	RR	\$3.39
- Alta ²	RR	3.39
- Anderson ²	RR	3.39
- Angels Camp ²	RR	3.39
- Annapolis ²	RR	3.39
- Arroyo Grande ²	RR	4.29
- Atascadero ²	RR	3.39
Auburn		
- Main and North DAs ²	RR	3.39
- Avenal ²	RR	3.39
Bakersfield		
- Main and South DAs ²	RR	3.39
- North DA ²	RR	3.39
- Bangor ²	RR	3.39
- Bishop Ranch ²	RR	3.39
- Blairsden ²	RR	3.39
- Blue Lake ²	RR	4.24 z

NOTE 2: Residence 1FR/1MR rates applicable as shown in A5.2.2.D preceding.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- B. FARMER LINE SERVICE - RESIDENCE (Cont'd)
- 4. Rates and Charges (Cont'd)
- a. Rate per month for each residence service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1FR/1MR	LSF
- Boonville ²	RR	\$4.67
- Boulder Creek ²	RR	4.67
- Bradley ²	RR	5.38
- Bridgeville ²	RR	3.39
- Burrel ²	RR	6.38
- Calistoga ²	RR	3.39
- Cambria ²	RR	3.39
- Camptonville ²	RR	3.39
- Carmel ²	RR	3.77
- Challenge ²	RR	3.39
- Chico ²	RR	3.39
- Chowchilla ²	RR	3.39
- Chualar ²	RR	3.39
- Clearlake Oaks ²	RR	3.39
- Cloverdale ²	RR	3.39
- Clovis ²	RR	3.39
- Coalinga ²	RR	3.39
- Cobb Mountain ²	RR	3.39
- Cottonwood ²	RR	4.67
- Coulterville ²	RR	3.39
- Crows Landing ²	RR	3.39
- Danville ²	RR	3.39
- Davis ²	RR	3.39

(N)

NOTE 2: Residence 1FR/1MR rates applicable as shown in A5.2.2.D preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- B. FARMER LINE SERVICE - RESIDENCE (Cont'd)
- 4. Rates and Charges (Cont'd)
- a. Rate per month for each residence service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1FR/1MR	LSF
- Delano ²	RR	\$3.39
- Del Rey ²	RR	3.39
- Dinuba ²	RR	3.39
- Dixon ²	RR	3.39
- Downieville ²	RR	3.39
- Dublin-San Ramon ²	RR	3.39
- Dunnigan ²	RR	5.38 z
- Dunsmuir ²	RR	3.39
- Earlimart ²	RR	3.39
- East Contra Costa ²	RR	3.39
- Edwards ²	RR	5.38 z
- Escalon ²	RR	3.39
- Escondido ²	RR	3.39
- Esparto ²	RR	4.67
- Eureka ²	RR	3.77
- Fairfield-Suisun ²	RR	3.39
- Fair Oaks ²	RR	3.39
- Fillmore ²	RR	3.39
- Firebaugh ²	RR	3.39
- Folsom ²	RR	3.39
- Fort Bragg ²	RR	3.39
- Fortuna ²	RR	4.29
Fremont-Newark		
- Greenleaf, Main and Oliver DAs ²	RR	3.39
- Fresno ²	RR	3.39
- Gazelle ²	RR	5.38 z
- Georgetown ²	RR	3.39
- Geyserville ²	RR	3.39
- Gonzales ²	RR	5.38 z
Grass Valley		
- Main and South DAs ²	RR	3.39
- Gridley ²	RR	3.39

NOTE 2: Residence 1FR/1MR rates applicable as shown in A5.2.2.D preceding.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- B. FARMER LINE SERVICE - RESIDENCE (Cont'd)
- 4. Rates and Charges (Cont'd)
- a. Rate per month for each residence service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1FR/1MR	LSF
- Gualala ²	RR	\$4.01
- Gustine ²	RR	3.39
- Hanford ²	RR	3.39
- Hayward ²	RR	3.39
- Healdsburg ²	RR	4.67
- Herald ²	RR	3.39
- Hollister ²	RR	3.39
- Hopland ²	RR	4.67
- Hughson ²	RR	3.39
- Hydesville ²	RR	5.38 z
- Ione ²	RR	3.39
- Jackson ²	RR	3.77
- Jamestown ²	RR	3.39
- Julian ²	RR	3.39
- Kelseyville ²	RR	3.39
- King City ²	RR	3.39
- Kingsburg ²	RR	3.39
- Knights Ferry ²	RR	3.39
- Lake Berryessa ²	RR	3.39
- Lakeport ²	RR	3.39
- Laton ²	RR	3.39
- Le Grand ²	RR	4.67
- Lemoore ²	RR	3.39
- Lincoln ²	RR	3.39
- Live Oak ²	RR	3.39
- Livermore ²	RR	3.39
- Lodi ²	RR	3.39
- Loleta ²	RR	3.39

NOTE 2: Residence 1FR/1MR rates applicable as shown in A5.2.2.D preceding.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. FARMER LINE SERVICE - RESIDENCE (Cont'd)

(T)

4. Rates and Charges (Cont'd)

a. Rate per month for each residence service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1FR/1MR	LSF
- Los Banos ²	RR	\$3.39 (R)
- Lower Lake ²	RR	3.39
- Loyalton ²	RR	3.39
- Madera ²	RR	3.39
- Martinez ²	RR	3.39
- Marysville ²	RR	3.39
- Mendocino ²	RR	3.39
- Mendota ²	RR	3.39
- Merced ²	RR	3.39
- Michigan Bar ²	RR	3.39
- Middletown ²	RR	3.39
- Milton ²	RR	3.39
- Miranda ²	RR	3.39
- Moccasin ²	RR	3.39
- Modesto ²	RR	3.39
- Mokelumne Hill ²	RR	3.39
- Montague ²	RR	3.39
- Napa ²	RR	3.39
- Nevada City ²	RR	3.39 (R)

(D)

NOTE 2: Residence 1FR/1MR rates applicable as shown in A5.2.2.D. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- B. FARMER LINE SERVICE - RESIDENCE (Cont'd)
- 4. Rates and Charges (Cont'd)
- a. Rate per month for each residence service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1FR/1MR	LSF
- Newman ²	RR	\$3.39
- Nice ²	RR	3.39
- North San Juan ²	RR	3.39
North Tahoe		
- Brockway and Tahoe DAs ²	RR	3.39
- North Yuba ²	RR	6.38
- Oakdale ²	RR	3.39
- Oakview ²	RR	3.39
- Occidental ²	RR	3.39
- Orange Cove ²	RR	3.39
- Orland ²	RR	3.39
- Oroville ²	RR	3.39
- Paradise ²	RR	3.39
- Parlier ²	RR	3.39
Pasadena		
- La Canada and Pasadena DAs ²	RR	3.39
- Paskenta ²	RR	5.38 z
- Paso Robles ²	RR	3.39
- Pittsburg ²	RR	3.39
- Pittsburg-West ²	RR	3.39
- Pixley ²	RR	3.39

NOTE 2: Residence 1FR/1MR rates applicable as shown in A5.2.2.D preceding.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- B. FARMER LINE SERVICE - RESIDENCE (Cont'd)
- 4. Rates and Charges (Cont'd)
 - a. Rate per month for each residence service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1FR/1MR	LSF
Placerville		
- Kyburz, South and West DAs ²	RR	\$3.39
- Planada ²	RR	3.39
- Pleasant Grove ²	RR	3.39
- Pleasanton ²	RR	3.39
- Plymouth ²	RR	3.39
- Point Arena ²	RR	4.05 z
- Point Reyes ²	RR	3.39
- Porterville ²	RR	3.39
- Portola ²	RR	3.39
- Potter Valley ²	RR	4.67
- Quincy ²	RR	3.39
- Ramona ²	RR	3.39
- Red Bluff ²	RR	3.39
- Redding ²	RR	3.39
- Riverdale ²	RR	6.38

NOTE 2: Residence 1FR/1MR rates applicable as shown in A5.2.2.D preceding.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- B. FARMER LINE SERVICE - RESIDENCE (Cont'd)
- 4. Rates and Charges (Cont'd)
- a. Rate per month for each residence service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1FR/1MR	LSF
Sacramento ²		
- Main and North DAs	RR	\$3.39
- Saint Helena ²	RR	3.39
- Salinas ²	RR	3.39
- San Andreas ²	RR	3.39
- San Ardo ²	RR	5.38 z
San Jose ²		
- North, South and West DAs	RR	3.39
- San Juan ²	RR	3.39
- San Lucas ²	RR	3.39
- San Luis Obispo ²	RR	3.77
Santa Clarita ²		
- Newhall-Castaic and Saugus Canyon Country DAs	RR	3.39
- Santa Margarita ²	RR	3.39
- Selma ²	RR	4.67
- Shasta Lake ²	RR	6.38
- Shingle Springs ²	RR	3.39
- Smartsville ²	RR	5.38 z
- Soledad ²	RR	3.39
- South Placer ²	RR	3.39
- Springville ²	RR	3.39
- Stockton ²	RR	3.39
- Stonyford ²	RR	3.39
- Stratford ²	RR	3.39
- Sutter Creek ²	RR	3.39
- Tehachapi ²	RR	3.39
- Terra Bella ²	RR	3.39
- Three Rivers ²	RR	3.39
- Tres Pinos ²	RR	3.39

NOTE 2: Residence 1FR/1MR rates applicable as shown in A5.2.2.D preceding.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. FARMER LINE SERVICE - RESIDENCE (Cont'd)

(T)

4. Rates and Charges (Cont'd)

a. Rate per month for each residence service (Cont'd)

EXCHANGE	MONTHLY RATE	
	1FR/1MR	LSF
- Tulare ²	RR	\$3.39 (R)
- Turlock ²	RR	4.29
- Ukiah ²	RR	3.39
- Upper Lake ²	RR	3.39
- Vacaville ²	RR	3.39
- Valley Center ²	RR	3.39
- Ventura Central ²	RR	3.39
- Ventura East ²	RR	3.39
- Vina ²	RR	3.39
- Visalia ²	RR	3.39
- Wasco ²	RR	3.39 (R)
Waterford		
- Main DA ²	RR	4.67 (R)
- Watsonville ²	RR	4.29
- Weed ²	RR	3.39
- Wheatland ²	RR	4.67
- Willits ²	RR	3.39
- Windsor ²	RR	3.39
- Winters ²	RR	3.39
- Woodlake ²	RR	4.67
- Woodland ²	RR	3.39 (R)

NOTE 2: Residence 1FR/1MR rates applicable as shown in A5.2.2.D preceding.

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. FARMER LINE SERVICE - RESIDENCE (Cont'd)

(T)

4. Rates and Charges (Cont'd)

b. Hunting Service

	MONTHLY RATE	USOC
- Each line arranged for hunting	\$.47 (R)	HTG

c. Zone Usage Measurement applicable to exchanges where Zone Usage Measurement Service is provided as set forth in Schedule Cal.P.U.C. No. A5.2.1,B. No monthly allowance is applicable for multiparty farmer line services. Monthly allowance for individual line services is as shown in A5.2.2.D.5. preceding.

d. Service Charges

Service charges as set forth in Schedule Cal.P.U.C. No. A3.2.2 are applicable to residence farmer line service.

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. TOLL BLOCKING²

1. Description

Toll Blocking will prohibit the completion of billable toll calls. Customers will continue to be able to complete the following types of calls: 411 (directory assistance), 611 (repair), 911 (emergency service) and 800 calls. Attempts to complete billable calls will be blocked. Customers subscribing to Toll Blocking will have the option of placing toll calls using the Utility's or IEC's calling card, if calls are placed from lines that are not equipped with Toll Blocking. Customers subscribing to Toll Blocking will also have the option of accepting or rejecting collect and third number billed calls.¹

2. Regulations

- a. Toll Blocking is only available to customers with the following types of service: Residence Flat Rate Service, Residence Measured Rate Service, Universal Lifeline Telephone Service and single line business service.
- b. Toll Blocking will prohibit the completion of the following types of calls: Message Telecommunications Service (a.k.a. Local Plus), Interexchange Toll Service (including PIC), 10XXX, 950 access, 900/796, 700 service, 0-, 0+, 0++ originating calls, collect calls, and third number billed calls¹.
- c. Customers subscribing to Toll Blocking will continue to be able to complete the following types of calls: local calls (Zone 1 and 2), and 800 calls. Customers will continue to have access to 411, 611 and 911.
- d. Customer subscribing to Toll Blocking will be responsible for the payment of all completed calls as set forth in Schedule Cal.P.U.C. No. A2.1.9.
- e. Toll Blocking will be provided where facilities and operating conditions permit.

NOTE 1: Some calls originating from locations that do not have screening capabilities may not be intercepted and denied. These calls, e.g. International calls and calls that do not go through a billing validation data base will be billed to the customer if completed.

NOTE 2: Toll Blocking will not be available (implemented) until December 4, 1995.

Material omitted now on Sheet 324.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)			
5.2.5 LOCAL SERVICE OPTIONS (Cont'd)			
C. TOLL BLOCKING ¹ (Cont'd)			(T)
2. Regulations (Cont'd)			(N)
f. Providers of various telecommunications services, including the Utility,			(N)
may restrict or block a subscriber's ability to receive some collect			
calls based on the status of the subscriber's account.			(N)
3. Rates and Charges	Monthly		(L)
	<u>Rate</u>	<u>USOC</u>	
a. Toll Blocking			
- each line equipped	\$1.90	TRS	(L)

NOTE 1: Toll Blocking will not be available (implemented) until
 December 4, 1995.
 (L) Formerly on Sheet 323.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

D. BILL BLOCKING

(D)
(N)

Bill Blocking¹ blocks non-presubscribed carrier (e.g. third party) charges from being billed on the Utility's bill. Per D.04-05-057, Rule 3: Service Initiation and Changes, subsection c:

- 1. Carriers offering basic service shall provide consumers initiating service, including those adding additional lines to existing accounts, with the following information whenever applicable:
 - a. Availability and effect of blocking non-presubscribed carrier (e.g., third party) charges from being billed on the telephone bill.

(N)

NOTE 1: Available July 31, 2005.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICE

A5. EXCHANGE SERVICE

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

D. SWITCHED SERVICE 56 (T)

1. DESCRIPTION

Switched 56 is a digital access line that provides customers with circuit switched digital transmission at 56 Kbps. (T)

Switched 56 is designed for digital data applications with a full duplex, digital, synchronous 56 Kbps data transmission rate. (T)

Switched 56 inter-operates with existing suitably equipped CenPath and Centrex ISDN BRA products at 56 Kbps. (T)

The customer must provide a compatible Channel Service Unit/Data Service Unit (CSU/DSU) with digital capability or a compatible Data Unit (DU) in addition to the inside wire required to connect to the Utility.

Outgoing calls may be placed to switched 56 capable access circuits served from the same switch, other equipped intraLATA serving wire centers, or over an Interexchange Carrier wide area network to InterLATA and international destinations.

2. DEFINITION

Remote Service

Facilities used to serve a customer where the Switched 56 serving central office switch does not coincide with the customer's serving wire center. (T)

3. REGULATIONS

a. Switched 56 is a service provided to measured business customers only. It is available only where measuring capability exists and where equipment and operating conditions permit. (T)

b. The customer will be served from the nearest serving wire center equipped with switched 56 feature capability. This serving wire center may be remote to the customer's usual wire center.

Continued

NETWORK AND EXCHANGE SERVICE

A5. EXCHANGE SERVICE

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

D. SWITCHED 56 (Cont'd)

(T)

3. REGULATIONS (Cont'd)

c. Where served from a remote wire center, Message unit, Zone Usage, and toll rates associated with the Switched 56 access line will be in accordance with the tariff provisions of the remote exchange.

(T)

d. Reserved

e. An Switched 56 jack as set forth in Schedule Cal.P.U.C. No. A8.1.21 is included in the installation charge for the Switched 56 access line.

(T)

f. Switched 56 does not support the following services:

(T)

- Analog Voice and Voice Services.
- Analog data services or subrates.
- 411, 811, 900, 976, or 0+.
- 900 and 976 blocking.
- Custom Calling Features.

g. Switched 56 performance is measured in Error Free Seconds (EFS), Severely Errored Seconds (SES), and Bit Error Rate. The minimum design performance for both IntraLATA and the Utility's portion of InterLATA calls is the following:

(T)

- 95% EFS on 99% of calls of 5 minutes duration over one month.
- .03% SES over 24 hours.
- 8.9E-8 Bit Error Rate.

The above are only design minimums; the Utility does not guarantee these levels.

h. The Utility makes no guarantee that any transmission speed or bit error rate will be achieved on any given call.

i. The customer shall be responsible for payment of a visit charge as set forth in Schedule Cal.P.U.C. No. A8.1.24 when the Utility dispatches personnel to the customer's premises, and the trouble is in the equipment provided by other than the Utility.

Continued

NETWORK AND EXCHANGE SERVICE

A5. EXCHANGE SERVICE

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

D. SWITCHED 56 (Cont'd)

(T)

3. REGULATIONS (Cont'd)

j. Provisions concerning limitations of liability are set forth in Schedule Cal.P.U.C. No. A2.1.14.

k. Network interface requirements are available from the Utility on request.

4. SERVING ARRANGEMENTS

a. Switched 56 uses four serving arrangements. The specific arrangement is determined by the customer's serving switch type and capabilities and the customer's proximity to the switch.

(T)

Switched 56 customers served from a remote location will be given the option to convert to the local serving central office at no charge when a central office becomes equipped with Switched 56 capability.

(T)

(T)

b. Datapath provides digital, full duplex transmission using Time Compression Multiplexing (TCM). TCM allows 56 Kbps over a two-wire local loop with an effective range of approximately 10,000 feet. Datapath will be used for local serving arrangements.

c. Datapath Extension (DPX) enhances Datapath to physically extend the switched 56 feature to another wire center using specially designed channel units and T-1 facilities. Although DPX is limited only by T-1 facility range, it functions the same as Datapath from the channel unit and has an effective loop range of approximately 10,000 feet.

DPX will be used to provide Switched 56 remote serving arrangements to customers who are served by a wire center that does not have Switched 56 capability.

(T)

(T)

d. Office Channel Unit Dataport equipped with Control Mode Idle (OCUDP/CMI) is a switch independent serving technology from either a local or remote serving arrangement. OCUDP/CMI uses standard DS-1 time division multiplexing (TDM) for 56 Kbps transmission across a four-wire circuit. TDM and four-wire facilities extend the OCUDP/CMI loop beyond Datapath and DPX loop limitations.

Continued

NETWORK AND EXCHANGE SERVICE

A5. EXCHANGE SERVICE

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

D. SWITCHED 56 (Cont'd) (T)

5. TERM OFFERING

a. DESCRIPTION

The Utility will waive all Switched 56 nonrecurring charges for customers who commit to retain the service for a minimum period of two years (24 months) from the installation date. (T)

b. REGULATIONS

(1) Switched 56 will be installed and nonrecurring charges waived only at the customer premises where the service terminates and facilities permit. All other changes will incur the applicable rates and charges as stated in the tariff. (T)

(2) The customer is required to retain Switched 56 service for a minimum period of two years (24 months) from the installation date. (T)

(3) The customer may make changes, except a disconnection, to the service during the two year minimum period at the applicable tariffed rates and charges.

(4) If at any time during the two year (24 months) minimum period following installation, the Switched 56 service is disconnected as a result of a customer request or disconnection of the customer's service in accordance with the Utility's applicable tariffs, the customer will be charged a portion of the nonrecurring charges waived at the time of installation. Each month the customer retains the service the termination liability will be reduced by 1/24th of the nonrecurring rate in effect at the time of installation. (T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (CONT'D)
- 5.2.5. LOCAL SERVICE OPTIONS (CONT'D)
- D. SWITCHED 56 (CONT'D)

6. RATES AND CHARGES

The following rates and charges are for each Switched 56 equipped access line.

	<u>Installation</u> <u>Charge</u>		<u>Monthly</u> <u>Rate</u>		<u>USOC</u>
2 Wire Local	\$474.96	(R)	\$42.75	(R)	DP56K
2 Wire Remote	474.96		42.75		DX56K
4 Wire Local	474.96		42.75		OC56K
4 Wire Remote	474.96	(R)	42.75	(R)	OX56K

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.5 LOCAL SERVICE OPTIONS (CONT'D)

E. UNIVERSAL LIFELINE TELEPHONE SERVICE

1. DESCRIPTION

ULTS includes:

- a. Installation of a residence primary access line.
- b. Reserved
- c. Basic dial tone service.
- d. Unlimited incoming calls.
- e. Measured rate service with an allowance of 60 untimed local calls per month.

Flat rate service with unlimited local calls.
- f. Toll blocking as described in Section A5.2.5.C is available at no charge, pursuant to FCC 97-157.
- g. Provision of an allowance for the applicable Federal Communications Commission (F.C.C.) End User Common Line Charge (EUCL).
- h. Reserved
- i. If required, unlimited installations of inside wire of a residence primary access line including the primary standard jack, at 50% of the nonregulated charges when the work is performed by the Utility. No carry-over credit will be given for years in which no installation at reduced rates is made. (C)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- E. UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

2. REGULATIONS

(L)

a. The following criteria for eligibility apply to ULTS:

- (1) The residence premises at which the service is requested is the applicant's principal place of residence.

The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic for establishment may be considered a separate dwelling unit (premises) the application of ULTS.

(L)

Material on this sheet formerly on Sheet 345.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

E. UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

2. REGULATIONS (Cont'd)

a. The following criteria for eligibility apply to ULTS: (Cont'd)

- (2) Subsidized lifeline telephone service is permitted on only one residential line in a household unless there is a qualifying disabled customer. Unlimited un-subsidized lines are permitted in addition to one lifeline telephone service line.
- (3) For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the following:

HOUSEHOLD SIZE	INCOME LIMITATION
1,2	\$20,600
3	24,300
4	29,200
Each Additional Member	4,900

(C)
|
(C)

- (4) No person who is claimed as a dependent on another person's income tax return shall be eligible for ULTS.
- (5) The applicant's total household income is subject to verification by the California Public Utilities Commission or by the utility.
- (6) For self-employed applicants the net business income shown on IRS form 1040, schedule C, line 29 shall be used to determine eligibility for Universal Lifeline Telephone Service (ULTS).
- (7) Two ULTS lines will be provided to a household with two or more members if the household satisfies all of the following criteria:
 - (i) the household meets all ULTS eligibility criteria;
 - (ii) a member of the household has submitted a medical certificate that (a) complies with Pub. Util. Code 2881 et seq., and (b) indicates the customer's need for a TTY device;
 - (iii) the household possesses a TTY device and
 - (iv) the household subscribes to 3-way calling. All ULTS rules and regulations that apply to the first ULTS line apply equally to the second ULTS line.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5. LOCAL SERVICE OPTIONS (Cont'd)
- E. UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)
- 2. REGULATIONS (Cont'd)

b. Certification

- (1) The applicant will self-certify eligibility for ULTS.
Recertification is required annually or at any time the qualifying criteria for recipients change.
- (2) New applicants for telephone service ordering ULTS are required to return a signed self-certified form (see Schedule Cal.P.U.C. No. A2.3) to the Utility within 30 days or service will be changed to the regular tariffed rate. The full rate (excluding usage) will be retroactive to the date the ULTS rate commenced. Also, if service and labor charges were billed at the discounted ULTS rate, the amount of the discount will be back billed. The three (3) month limitation to back bill, as set forth in Schedule Cal.P.U.C. No. A2.1.9 is not applicable to the recurring and nonrecurring charges. The regular change of service charge will also be applicable. Applicants who do not return a signed self-certification form to the Utility within 30 days will be subject to normal deposit requirements.

Participants residing on tribal lands may qualify through the following programs: 1

Bureau of Indian Affairs general assistance, Tribally administered Temporary Assistance for Needy Families, Head Start (must meet program's income qualifying standard) or National School Lunch Program (free lunch program).

Participants residing on tribal lands must sign under penalty of perjury that he/she resides on a reservation, as defined in Title 25 Code of Federal Regulations, Section 20.1, paragraph (v), and received benefits from at least one of the programs referenced above. The participant must also agree to notify Pacific Bell if they cease to participate in the program. 1

NOTE 1: Pending CPUC Approval of Advice Letter No. 21410. 2(T)
NOTE 2: Pending CPUC Approval of Advice Letter No. 21533. (N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5. LOCAL SERVICE OPTIONS (Cont'd)

E. UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

2. REGULATIONS (Cont'd)

b. Certification (Cont'd)

(3) The Utility will mail recertification forms annually to each recipient of ULTS. If the certificate is not received by the Utility within 60 days, the Utility will assume that the customer is no longer eligible. The service will be converted to the regular tariffed rate for the type and grade of service furnished. No charge will be applicable for the change in service.

(L)

(L)

(4) Customer self-certification forms applicable to customers applying for two ULTS lines shall (i) comply with all requirements pertaining to self-certification forms used by customers applying for one ULTS line;(ii) include on the portion of the form that is signed and returned by the customer a statement that (a) there is at least one disabled member of the household, (b) the disabled member has submitted to the utility or the Deaf and Disabled Telecommunications Program (DDTD) a medical certificate of their disability that complies with Pub. Util. Code 2881 et seq., and (c) the disabled member has immediate and continuous access within the household to any required equipment and services. Households with two ULTS lines shall annually re-certify their continued eligibility to receive two ULTS lines.

(N)

(N)

c. ULTS is not available for foreign exchange (FEX), foreign prefix (FPS), Multiparty Farmer Lines, Personal ISDN, or Residence Trunk Line Service.

(L)

d. Additional service and equipment are not included in the ULTS rate, but will be provided to ULTS customers at applicable tariffed rates.

(L)

(L) Formerly on Sheet 346.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

E. UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

2. REGULATIONS (Cont'd)

e. Deposits

(1) Establishment of Credit - ULTS Residence Applicants

A deposit will not be required if a ULTS applicant voluntarily accepts toll restriction as described in Schedule Cal.P.U.C. No. A2.1.2. (T)

A deposit will be required if the ULTS applicant has an outstanding telephone bill with a telephone company in California, and refuses toll restriction. (T)
| (T)

When the Utility requires a deposit, the deposit amount will be determined in accordance with Schedule Cal.P.U.C. No. A2.1.7.

(2) Reestablishment of Credit - ULTS Residence Applicants.

- A customer whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due the Utility for the premises at which service is to be restored, to pay a reconnection charge as prescribed in Schedule Cal.P.U.C. No. A2.1.11 under "Restoral or Service Charge", and to either accept toll restriction or reestablish credit by making a deposit as prescribed in Schedule Cal.P.U.C. No. A2.1.7, before service is restored. (T)

- An applicant who previously has been a customer of the Utility and during the last twelve months of that prior service, has had service temporarily or permanently discontinued for nonpayment of bills, will be required to pay any unpaid balance due the Utility and to either accept toll restriction or reestablish credit by making the deposit prescribed in Schedule Cal.P.U.C. No. A2.1.7. (T)

f. Unless otherwise stated herein, all rule provisions of Schedule Cal.P.U.C. No. A2. shall apply.

g. Regulations not found herein are as set forth in other sections of this Schedule.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5. LOCAL SERVICE OPTIONS (Cont'd)

E. UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

2. Regulations (Cont'd)

- h. Customers qualifying for ULTS will be entitled to discounted installation of a primary access line as shown in Section E.4.d following.

Existing customers qualifying for ULTS will be charged the ULTS change of service charge for change in class, type or grade of service, as shown in Section E.4.b following.

- i. Recipients of ULTS must notify the Utility when they no longer qualify for ULTS or if the service no longer meets the household's needs. Upon receipt of the notification, the Utility will change the service to the regular tariffed rates for the service furnished. No charge will be applicable for this change in service.

If the Utility discovers that conditions exist which cause the recipient not to qualify for ULTS, the customer will be notified that the service will be converted to regular tariffed rates, retroactive to the date the customer can prove they became ineligible. If the customer cannot prove when they became ineligible, the Utility will bill the customer retroactive to the last certification date. The rate billed will be the difference between the ULTS rate and the regular full rate, excluding usage, and will include nonrecurring charges, if applicable.

The three (3) month limitation to backbill, as set forth in Schedule Cal.P.U.C. No. A2.1.9 is not applicable to the recurring and nonrecurring charges.

Customers no longer qualifying for ULTS will be subject to the Utility's rules applicable to the establishment or reestablishment of credit and subject to normal deposit requirements.

No charge will be applicable for this change in service.

- j. ULTS customers will not have their ULTS service discontinued solely for non-payment of toll charges. This does not restrict the Utility's right to discontinue a customer's ULTS service for other reasons as set forth in Schedule CAL.P.U.C. No. A.2.11 and 31. The Utility will apply toll restriction to a ULTS customer's line when toll charges are not paid.

(N)

(N)

3. Reserved

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5. LOCAL SERVICE OPTIONS (Cont'd)
- E. UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

4. Rates and Charges¹

a. Basic exchange service:

	<u>MONTHLY RATE</u>
- Measured rate ²	RR
- Flat rate ²	RR

Qualified participants residing on a tribal land will receive, in addition to the discount listed above, an additional federal approved reduction of up to \$25.00 applied to the monthly local service rate. The discounted local residential rate for qualifying low-income individuals living on tribal lands may not be reduced below \$1.00 and total subsidy not to exceed \$31.10.

4 (T)
 |
 |
 4 (T)

b. Change Service Charge
 50% of Change of service in A.3.2.6.b

RR

c. Toll Blocking

No Charge

d. Service installation of an access line for qualified ULTS customers will be charged at the rates below:

(T)

	<u>SERVICE CHARGE³</u>
All Lifeline installations are:	\$10.00 z

(T)
 (D)
 |
 (D)

- NOTE 1: All monthly rates will be rounded to the next lowest one cent (1¢).
 - NOTE 2: 50% of the applicable exchange's measured rate service or flat rate service as set forth in Schedule Cal.P.U.C. No. A5.2.2
 - NOTE 3: The Utility does not levy interest charges on payments made within 12 months of each service installation.
 - NOTE 4: Pending CPUC Approval of Advice Letter No. 21410.
- z Correction - Per Decision 01-05-039

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

E. UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

4. RATES AND CHARGES¹ (Cont'd)

e. Reserved

f. Reserved

g. ULTS - all day/hours

Measured rate service is provided with an allowance of 60 untimed local calls. Local messages over this designated allowance are provided at the rate following:

Rate Per Message

- 61 and over

\$.08

Qualified participants residing on tribal lands will receive a reduction of 100 percent of multi-element service connection charges, up to a maximum of \$75.00, for a ULTS access line. The discount shall cover any charges assessed to connect the subscriber to the network, including facilities-based charges associated with the extension of lines or construction of facilities needed to initiate service.

(N)

(N)

NOTE 1: All monthly rates will be rounded to the next lowest one cent (1¢).

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

E. UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

5. UNIVERSAL LIFELINE TELEPHONE SERVICE SURCHARGE

Pursuant to Resolution T-16917, a surcharge of 1.55% will be applied to all end user telecommunications intrastate services, both within a service area and between service areas. This percentage rate surcharge will take effect on April 1, 2005 and shall be described on subscribers' bills as Universal Lifeline Telephone Service Surcharge. This surcharge percentage will remain in effect until otherwise ordered by the Commission. (C)

The Utility shall not be liable for any and all penalties, losses or damages sustained by any carrier, or its customers, as a result of its use and concurrence of the Public Program Surcharge rates and the Commission Reimbursement Fee rate contained in the Utility's tariffs under Resolution T-16901. (C)

The Utility shall not be liable for any and all claims arising out of any act or omission by the Utility as a result of a carrier's use and concurrence of the Public Program Surcharge rates and the Commission Reimbursement Fee rate contained in the Utility's tariffs under Resolution T-16901.

The Utility shall be indemnified, defended and held harmless by all carriers against any claims, loss or damage arising from a carrier's use and concurrence in the Public Program Surcharge rates and the Commission Reimbursement Fee rate contained in the Utility's tariffs under Resolution T-16901.

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

E. UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

5. UNIVERSAL LIFELINE TELEPHONE SERVICE SURCHARGE (Cont'd)

The surcharge applies to all monthly service billed in advance for all usage billed after April 1, 2005. Except as noted below, the surcharge applies to all recurring and nonrecurring rates and charges for services provided under the utility's tariff schedules, all Category III services and new or modified General Order 96-A contracts executed after September 15, 1994. (C)

Exceptions:

- One-way Radio Paging Service
- Universal Lifeline Telephone Service (basic monthly exchange services)
- COPT Service - (Partial) Coin Sent Paid
- IntraLATA Message Toll Telephone Service (Partial) Coin Sent Paid, Coin Station Service, and Coin Person Service
- General Order 96-A contracts executed prior to September 15, 1994.
- Access charges billed to carriers which have a Certificate of Public Convenience and Necessity
- Pacific Bell Information Services - Category III Services
- Pacific Bell Directory Advertising
- 175-T, Section 18 - Services for Resale
- Directory Number Call Forwarding

The following taxes and surcharges are not revenues and should not be included:

- Surcharge to Fund California Public Utilities Commission Utilities Reimbursement Fee
- Universal Lifeline Telephone Service Surcharge
- Deaf and Disabled Surcharge
- California High Cost Fund Surcharge
- FCC Network Access Charges for Interstate Calling

(D)
(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)
5.2.5. LOCAL SERVICE OPTIONS (Cont'd)

F. PERSONALIZED TELEPHONE NUMBER SERVICE

1. Description

Personalized Telephone Number Service (PTN) provides the customer with a seven digit telephone number that the customer specifically requests or with a number which is different than the original customer choice of six (6) numbers, assigned either through a mechanized system or the Network Administration

(T) Center (NAC). A prefix only request does not constitute a Personalized Telephone Number (PTN). If a customer requests additional searching for available Telephone Numbers (including requests for Telephone Numbers with specific prefixes or specific digits), Personalized Telephone Number Service (PTN) will be offered. Personalized Telephone Number Service (PTN) will only be offered on a customer demand basis.

2. Regulations

- a. PTN service is subject to Schedule Cal.P.U.C. No. A2.1.17 which states, "the customer has no proprietary right in the number, and the Utility may make such reasonable changes in telephone number or central office designation as the requirements of the service may demand."
- b. If the Utility finds it necessary to change the PTN customer's telephone number, the PTN customer will be granted a refund of the Service Charge¹.
- c. All customer requested telephone numbers are subject to availability, and provided at the discretion of the Utility.
- d. Existing customers prior to July 20, 1985 who have a specific number will not be charged for PTN service.
- e. RESERVED

NOTE 1: See Schedule Cal.P.U.C. No. A3.1.3,D.
(L) Formerly located on Sheet 350.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

F. PERSONALIZED TELEPHONE NUMBER SERVICE (Cont'd)

2. Regulations (Cont'd)

f. RESERVED

g. PTN will not be offered to the following business service:

(1) (900) service

(N)

(2)

(3)

(4) (800) service

h. Existing customers, prior to July 19, 1986, who established service at a lesser rate will continue to receive service at that rate. Existing customers, prior to July 19, 1986, who established service at a higher rate will have their rate lowered to the rate for USOC PZN as shown in 4. following. If existing customers terminate and then reinstate service, the prevailing rate will apply.

i. RESERVED

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
- F. PERSONALIZED TELEPHONE NUMBER SERVICE (Cont'd)

3. Territory

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

4. Rates and Charges

	<u>Monthly Rate</u>	<u>USOC</u>
Residence ¹		
Each number ²	NO	CTZN1
Each number	NO	PZN
Business ¹		
Each number ²	NO	CTZN1
Each number	NO	PZN

G. INTERNATIONAL DIRECT DISTANCE DIALING (IDDD) BLOCKING

(N)

1. Description

IDDD Blocking is available for individual measured rate business line service (1MB). IDDD Blocking will restrict direct dialed calls in the following way:

Block all: 10XXX+011+, 101XXXX+011+, 011+

2. Regulations

There are no recurring or non-recurring charges for IDDD Blocking service when installed with new service or with other features. If IDDD Blocking is being added to existing service and no other changes are made at that time, a standard service order change charge will apply, as given in section A3.1 of this tariff.

(N)

NOTE 1: Service charges are as set forth in Schedule Cal.P.U.C. No. A3.1.

NOTE 2: See 2.h. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

A. DESCRIPTION

Flat rate and measured rate PBX trunk lines provided from the Utility central office in connection with the following services:

1. Business and Residence Manual PBX Service, Dial PBX Service, Business and Residence Key Station Dial PBX Service, Automatic Call Distributing Service and Modular Dial PBX Services. (T) (T)
2. Trunk line service furnished with customer-provided multiline terminating systems for similar purposes and connected to such service under the provisions of said schedule.
3. Central office trunking facilities and services furnished in connection with Government-owned PBX systems operated and maintained by the U.S. Departments of the Army, Navy or Air Force on reservations in lieu of regular PBX trunks and terminal facilities.
4. Central office facilities associated with Identified Outward Dialing and Direct Inward Dialing Services furnished in connection with Private Branch Exchange Service and customer-provided multiline terminating systems.

B. REGULATIONS

1. PBX Trunk Lines

- a. Rates shown in C.2. following, Schedule Cal.P.U.C. Nos. A5.3.1 and A5.3.3 apply to flat rate trunk lines and measured rate trunk lines furnished in connection with business and residence manual and dial PBX service, business and residence key station dial PBX service, and order receiving equipment service provided with Private Branch Exchange Service and to such trunk line service furnished with customer-provided multiline terminating systems used for similar purposes and connected to such service under provisions of Schedule Cal.P.U.C. No. A8.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

1. PBX TRUNK LINES (Cont'd)

- b. Rates for extended trunk line service in other than Zone Usage Measurement areas comprehend service without additional charge as set forth in Schedule Cal.P.U.C. No. A5.1.1,B. Local Calling Areas, which indicates the local service areas.

Rates for extended trunk line service in Zone Usage Measurement areas comprehend service as set forth in Schedule Cal.P.U.C. No. A5.2.1,B. Zones 1 and 2, which indicates local service areas.

Rates for trunk line service, other than extended service, comprehend local service without additional charge to all stations receiving service from the exchange from which the trunk line is served.

- c. Trunk line service will be provided outside the base rate area and within the exchange area, district area or zone at the rates in 5.3.1 and 5.3.3.

- d. Where local facilities and operating conditions permit, PBX Trunk Lines may be arranged for special handling of toll calls by the Utility's toll operators without 101XXXX selective blocking. Such an arrangement is furnished only for outward operator handled toll calls, placed from a station of the customer's PBX or Customer-Provided PBX System. (T)

These trunks will be identified at the Utility toll operator's position so that calls will be handled in one of the following ways:

Time and charge information will be reported on all sent-paid calls. Sent-paid calls will not be completed. Only calls billed to the called telephone (charges reversed) will be completed.

2. 101XXXX Selective Blocking (T)

Where local facilities and operating conditions permit, PBX trunk lines that terminate on TOPS may be arranged to restrict 101XXXX+1 and 101XXXX+011+ calls. Such arrangement is offered on a limited basis by specific systems within geographical areas. (T)

10XXX Selective Blocking will block calls in one of the following ways:

- Full Blocking - Block all 1+, 011+, 101XXXX+1+, 011+ (T)
- Split Blocking - Block 101XXXX+1+, 101XXXX+011+ (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

3. End User Common Line Access (EUCL) Offset

The End User Common Line Access charge (EUCL) stated in Tariff F.C.C. No. 128 will be offset by a change in equal amount in the monthly trunk line rates¹, as shown in 5.3.1.B.2.a. and b. following. The offset rates shall become effective upon approval by the California Public Utilities Commission.

4. Operator Assistance

Exchange service telephone calls requiring the assistance of a Utility operator, see Schedule Cal.P.U.C. No. A5.2,A.

5. Verification and/or Interruption of Busy Line Condition

Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in Schedule Cal.P.U.C. No. A5.8.1.

6. Two measured rate PBX Trunk Line service types are available: Assured PBX Trunk Line service and Basic PBX Trunk Line service.

- (1) Assured PBX Trunk Line service transmission loss will not exceed 5.5db as referenced to 0.0dBm signal source (1 milliwatt at 1000 Hertz and 900 ohms impedance).
- (2) Basic PBX Trunk Line service transmission loss will not exceed 8.0db as referenced to 0.0dBm signal source (1 milliwatt at 1000 Hertz and 900 ohms impedance).
- (3) Changes between installed Basic PBX Trunk Line Service and installed Assured PBX Trunk Line Service are subject to service charges as set forth in A3.1.2.B.

NOTE 1: Pursuant to CPUC Resolution No. T-16705 effective February 27, 2003, the EUCL offset, based on the EUCL charge stated in Tariff F.C.C. No. 128, will be revised when the EUCL charge decreases as long as the prices for single and multiline business access service and PBX trunk service remain below the Commission approved price floors. If the EUCL charge increases, the EUCL offset will not change. (T) | (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

C. RATES AND CHARGES

(L)

1. Trunking Facilities and Service, U.S. Army, Navy and Air Force. Each trunk line will include:

- a. Local message usage or zone calling units¹
- b. Message toll
- c. PBX trunk line rates²

(L)

NOTE 1: See 2 following.

NOTE 2: Trunk line rates listed in Schedule Cal.P.U.C. Nos. A5.3.1 and A5.3.3.

(L) Formerly on Sheet 353.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

2. Message Usage and Allowances

a. Message Usage:

The rate for each minute of use³ applies to trunk line service as shown in 5.3.1, B.2 used in connection with Business Manual and Dial PBX Service, Business Key Station Dial PBX and Order Receiving Equipment Service.¹ (T)

Measured Rate Service:² (T)

Measured Rate Service is provided as listed in Schedule Cal.P.U.C. No. A5.2.1,A.4.b. (N)
(N)

(D)
|
(D)

b. Zone Usage Measurement Service

Applicable to all exchanges where Zone Usage Measurement Service is provided as set forth in Schedule Cal.P.U.C. No. A5.2.1,B. and as listed in Schedule Cal.P.U.C Nos. A5.3.1,B. and A5.3.3,A.

Services and Allowances:

Flat Rate Service, Residence PBX Service (USOCs TFR++, TFT). No allowance.

Measured Rate Service, Business PBX Service (USOCs TMB++, TM2++, TM3++, TM4++). No allowance.

NOTE 1: Excluding those exchanges as set forth in Schedule Cal.P.U.C. No. A5.2.1,B.

NOTE 2: See Schedule Cal.P.U.C. No. A5.3.1,A.1. and 2.

NOTE 3: Or a portion thereof.

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

3. Foreign Prefix Service

Where facilities and operating conditions permit, a prefix furnished within an exchange or district area from a central office other than the normal serving central office, as designated by the Utility, will be furnished subject to mileage charges as shown in Schedule Cal.P.U.C. No. A5.1.5,D. except that local exchange rates as shown in this schedule apply instead of foreign exchange rates.

Foreign Prefix Service, in conjunction with Foreign Exchange Service or Foreign District Area Service, is limited to residence and business measured rate trunks.

Foreign prefix charges and rates are not applicable to the Direct Inward Dialing or Identified Outward Dialing services when furnished from the central office which is designated by the Utility to provide these services within an exchange or district area.

4. Hunting Service Monthly

	RATE	USOC
- Each PBX trunk line arranged for hunting	\$.47 (R)	HTG

5. Surcharge

In addition to the rates and charges contained herein, a monthly rate equal to the amount shown in Schedule Cal.P.U.C. No. A5.2.3, applies.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
 C. RATES AND CHARGES (Cont'd)

6. Custom Calling Services (optional)

a. Individual Features, each line

	NONRECURRING <u>CHARGE</u>	MONTHLY <u>RATE</u>	<u>USOC</u>
(1) Call Forwarding:			
- Call Forwarding	RR	RR	ESM
- Busy Call Forwarding	RR	RR	EVB
- Delayed Call Forwarding	RR	RR	EVD
- Busy Call Forwarding - Extended	RR	RR	EVC
(2) Speed Calling:			
- Eight code capacity	RR	RR	ESL
- Thirty code capacity	RR	RR	ESF

(D)
 |
 (D)

7. Message Waiting Indicator²

- associated with CO-ACDS or Centrex-UCD Forwarded Call Information Service	RR	RR	EMW
-----------------------------------------------------------------------------	----	----	-----

D. TERRITORY

Within the base rate area of a listed exchange, district area or zone as such areas or zones are defined on maps filed as part of the tariff schedules.

NOTE 1: Rates, charges, descriptions and regulations in Schedule Cal.P.U.C. No. 5.4.3 apply.

NOTE 2: Rates, charges and regulations in Schedule Cal.P.U.C. Nos. A9.4 and A9.4.1 apply.

NOTE 3: Frozen/Grandfathered Service - See General Regulations Schedule Cal.P.U.C. No. A.1.2,A.4. Pending CPUC approval of Advice Letter No. 18407.

(N)
 |
 (N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS

A. REGULATIONS

1. Measurement of Local Message Usage

A unit in connection with measured rate service is a measurement of local message usage. The length of conversation to which the unit applies is determined by the time of day and day of the week as shown in Schedule Cal.P.U.C. No. A5.3,C.2.

The time of day when conversation actually takes place determined in accordance with the time system, standard or daylight saving, legally or commonly in use, determines whether day or discount rate treatment applies. In cases where a message extends beyond one rate period, the appropriate rate treatment applies to the respective periods of conversation.

For Zone Usage Measurement Service applicability of rates and time of day usage, refer to Schedule Cal.P.U.C. No. A5.2.1,B.

2. Untimed Measured Rate PBX Trunks

Business organizations which transmit messages for the deaf may subscribe to untimed business measured rate PBX trunks up to the number of in service teletype machines at each business location equipped for this purpose. Such businesses must furnish evidence acceptable to the Utility of furnishing this service for the deaf in order to qualify for untimed service.

3. Customers Returning to Pacific Bell

Pacific Bell will waive the non-recurring charges for customers converting a minimum of one or more PBX trunks or similar functional type service from another provider to Pacific Bell's Basic PBX Trunk product as their local telecommunications service provider, providing:

The customer maintains the service for which non-recurring charges are waived for a period of two years;

The customer agrees to a two year Value Promisessm Plus (VPP) usage plan in association with the service returning to Pacific Bell;

Service is provided at the same address(es) as the existing service and there are no changes in the configuration of the existing service.

(N)

(N)

Material omitted now on Sheet 357.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

A. REGULATIONS (Cont'd)

3. Customers Returning to Pacific Bell (Cont'd)

If the customer disconnects any required service prior to completion of the agreement term, Pacific Bell will bill the customer for, and customer will be required to pay all previous waived charges. In addition, customer also agrees to pay any other charges, payments, or disconnection/termination fees required by the tariffs.

Early termination fees will not be charged on adds, moves and changes. Adds, moves and changes will be completed within the established due date intervals and charged at the prevailing tariff rates after conversion to Pacific Bell.

(N)

4. Quote and Screen Service

Upon implementation of Equal Access, messages applicable to PBX Trunk Line Service that terminate on TOPS and TSPS, shall be restricted to interexchange carriers that provide quote and screen service.

B. RATES AND CHARGES

1. Trunk Descriptions

Assured Measured rate trunks used with Business and Residence Manual PBX, Dial PBX, Key Station Dial PBX and Automatic Call Distributing Services:

BUSINESS TRUNKS USOC

- First manual or combination trunk line TMB++
- DID equipped trunk line TMN++
- Additional manual or combination trunk line TM2++
- Out only trunk line TM3++
- In only trunk line TM4++
- Out only trunk line terminated on TOPS¹ ZZYHD
- Out only trunk line terminated on TOPS¹ THBHD
- Out only trunk line terminated on TOPS¹ TTT
- Out only trunk line terminating on TOPS¹ TTTXA
- Out only trunk line terminating on TOPS TTTXB
- Out only trunk line terminating on TOPS - 10XXX Full Blocking¹ TTTFB
- Out only trunk line terminating on TOPS - 10XXX Split Blocking¹ TTTSB

NOTE 1: Service grandfathered, See A3. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
5.3.1 MEASURED RATE TRUNKS (Cont'd)
B. RATES AND CHARGES (Cont'd)
1. Trunk Descriptions (Cont'd)

Basic Measured rate trunks used with Business Manual PBX,
Dial PBX, Key Station Dial PBX and Automatic Call Distributing Services:

(L)

BUSINESS TRUNKS USOC

- First manual or combination trunk line BMS
- DID equipped trunk line BMN
- Additional manual or combination trunk line BM2 Note 2
- Out only trunk line BM3
- In only trunk line BM4
- Out only trunk line terminated on TOPS¹ TAAHD
- Out only trunk line terminated on TOPS¹ TABHD
- Out only trunk line terminated on TOPS¹ TAT
- Out only trunk line terminating on TOPS¹ TATXA
- Out only trunk line terminating on TOPS¹ TATXB
- Out only trunk line terminating on TOPS - 10XXX Full Blocking¹ TATFB
- Out only trunk line terminating on TOPS - 10XXX Split Blocking¹ TATSB

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

NOTE 1: Service grandfathered, See A3. preceding.

NOTE 2: When this trunk is used in conjunction with Education First, as described in A18.2.5, the monthly rate, installation and usage charges will be waived for one year.

(L)

(L) Formerly on Sheet 357.1.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)
 5.3.1 MEASURED RATE TRUNKS (CONT'D)
 B. RATES AND CHARGES (CONT'D)

2. Trunk Rates

a. Basic PBX Trunk Line Service

Rates applicable to each Basic PBX Trunk Line:¹

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Agoura	\$ 10.35	\$17.95
- Alhambra	10.35	17.95
- Alleghany	10.35	17.95
- Alta	10.35	17.95
- Anaheim	10.35	17.95
- Anderson	10.35	17.95
- Angels Camp	10.35	17.95
- Annapolis	10.35	17.95
- Antioch	10.35	17.95
- Aptos	10.35	17.95
- Arcadia	10.35	17.95
- Arcata	10.92	18.52
- Arlington	10.35	17.95
- Arroyo Grande	12.96	20.56
- Arvin	17.95	25.55
- Atascadero	10.35	17.95
- Atwater	10.35	17.95
Auburn		
- Main and North DAs	10.35	17.95
- Avalon	10.35	17.95
- Avenal	10.35	17.95

NOTE 1: In addition to other applicable rates contained within this tariff (N)
 schedule. (N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>BUSINESS</u>	<u>DID</u>	
- Baker	\$10.35	\$17.95	
- Amboy RIA	10.35	17.95	
- Cadiz RIA	10.35	17.95	
- Cinder Peak RIA	10.35	17.95	
- Danby RIA	10.35	17.95	
- Essex RIA	10.35	17.95	
- Fenner RIA	10.35	17.95	
- Goffs RIA	10.35	17.95	
- Granite RIA	10.35	17.95	
- Kelso RIA	10.35	17.95	
- Lanfair RIA	10.35	17.95	
- Ludlow RIA	10.35	17.95	
- Valve RIA	10.35	17.95	
Bakersfield			
- Main DA	10.92	18.52	
- North DA	10.35	17.95	
- South DA	10.92	18.52	
-Bangor	10.35	17.95	
-Belvedere	10.35	17.95	
-Benicia	10.35	17.95	
-Ben Lomond	10.35	17.95	
-Beverly Hills	10.35	17.95	
-Big Butte	19.37	z 26.97	z
-Biggs	10.35	17.95	
-Big Sur	31.67	z 39.27	z
-Bishop Ranch	10.35	17.95	
-Blairsden	10.35	17.95	
-Blue Lake	12.82	20.42	
-Bodega Bay	10.35	17.95	

NOTE 1: Service grandfathered, See A5.3,B.7 preceding.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Boonville	\$14.15	\$21.75
- Borrego	10.35	17.95
- Boulder Creek	14.15	21.75
- Bradley	16.38	z 23.98
- Brawley	12.82	20.42
- Glamis RIA	12.82	20.42
- Brea	10.35	17.95
- Bridgeville	10.35	17.95
- Buena Park	10.35	17.95
- Burbank		
- Burbank and Sun Valley DAs	10.35	17.95
- Burrel	19.37	z 26.97
- Butte City	10.35	17.95
- Calexico	10.35	17.95
- Calipatria	10.35	17.95
- Calistoga	10.35	17.95
- Cambria	10.35	17.95
- Campbell	10.35	17.95
- Campo	10.35	17.95
- Camptonville	10.35	17.95
- Canoga Park	10.35	17.95
- Capistrano Valley	10.35	17.95
- Carmel	11.58	z 19.18
- Carmel Valley	16.76	z 24.36
- Carissa Plains	10.35	17.95
- Caruthers	14.15	21.75
- Castroville	10.35	17.95
- Cayucos	16.38	z 23.98

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

5.3.1 MEASURED RATE TRUNKS (CONT'D)

B. RATES AND CHARGES (CONT'D)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Challenge	\$10.35 (R)	\$17.95 (R)
- Chico	10.35	17.95
- Chowchilla	10.35	17.95
- Chualar	10.35	17.95
- Chula Vista	10.35	17.95
- Clayton	10.35	17.95
- Clearlake Oaks	10.35	17.95
- Cloverdale	10.35	17.95
- Clovis	10.35	17.95
- Coalinga	10.35	17.95
- Cobb Mountain	10.35	17.95
- Colton	10.35	17.95
Compton		
- Compton and Gardena DAs	10.35	17.95
- Concord	10.35	17.95
- Corning	10.35	17.95
- Corona	10.35	17.95
- Coronado	10.35	17.95
- Corte Madera	10.35	17.95
- Cottonwood	14.15	21.75
- Coulterville	10.35	17.95
- Crockett	10.35	17.95
- Crows Landing	10.35	17.95
- Culver City	10.35	17.95
- Cypress	10.35	17.95
- Danville	10.35	17.95
- Davis	10.35	17.95
- Death Valley	10.35	17.95
- Emigrant Pass RIA	10.35	17.95
- Scotty's RIA	10.35	17.95
- Stovepipe RIA	10.35	17.95
- Delano	10.35	17.95
- Del Mar	10.35	17.95
- Del Rey	10.35 (R)	17.95 (R)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>BUSINESS</u>	<u>DID</u>	
- Dinuba	\$10.35	\$17.95	
- Dixon	10.35	17.95	
- Downieville	10.35	17.95	
- Dublin-San Ramon	10.35	17.95	
- Dulzura	10.35	17.95	
- Dunnigan	16.38	z 23.98	z
- Dunsmuir	10.35	17.95	
- Earlimart	10.35	17.95	
East Bay			
- Alameda, Berkeley, Fruitvale, Main-Piedmont and Trinidad DAs	10.35	17.95	
- East Contra Costa	10.35	17.95	
- Edwards	16.38	z 23.98	z
- El Cajon	10.35	17.95	
- El Centro	11.73	19.33	
- Elk	23.17	z 30.77	z
- Elk Creek	10.35	17.95	
- El Monte	10.35	17.95	
- El Segundo	10.35	17.95	
- El Sobrante-Pinole	10.35	17.95	
- Encinitas	10.35	17.95	
- Escalon	10.35	17.95	
- Escondido	10.35	17.95	
- Esparto	14.15	21.75	
- Eureka	13.75	z 21.35	z
- Fair Oaks	10.35	17.95	
- Fairfield-Suisiun	10.35	17.95	
- Fallbrook	10.35	17.95	
- Felton	10.35	17.95	
- Fillmore	10.35	17.95	
- Firebaugh	10.35	17.95	

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>			
	<u>BUSINESS</u>	<u>DID</u>		
- Folsom	\$10.35	\$17.95		
- Fontana	10.35	17.95		
- Forestville	10.35	17.95		
- Fort Bragg	10.35	17.95		
- Fortuna	12.96	z 20.56	z	
Fremont-Newark				
- Greenleaf, Main and Oliver DAs	10.35	17.95		
- French Gulch	14.15	21.75		
- Fresno	10.92	18.52		
- Fullerton	10.35	17.95		
- Galt	10.35	17.95		
- Garden Grove	10.35	17.95		
- Gazelle	16.38	z 23.98	z	
- Georgetown	10.35	17.95		
- Gerber	10.35	17.95		
- Geyserville	10.35	17.95		
- Glendale	10.35	17.95		
- Gonzales	16.38	z 23.98	z	
Grass Valley				
- Main and South DAs	10.35	17.95		
- Greenfield	10.35	17.95		
- Tassajara RIA	10.35	17.95		
- Granada	10.35	17.95		
- Gridley	10.35	17.95		
- Groveland	10.35	17.95		
- Cherry Valley RIA	10.35	17.95		
- Gualala	12.20	z 19.80	z	
- Guerneville	10.35	17.95		
- Gustine	10.35	17.95		

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Half Moon Bay	\$10.35	\$17.95
- Hanford	10.35	17.95
- Harbison-Alpine	10.35	17.95
- Hawthorne	10.35	17.95
- Hayward	10.35	17.95
- Healdsburg	14.15	21.75
- Herald	10.35	17.95
- Hercules-Rodeo	10.35	17.95
- Highland	10.35	17.95
- Hollister	10.35	17.95
- Holtville	10.35	17.95
- Homewood	10.35	17.95
- Hopland	14.15	21.75
- Hornbrook	14.15	21.75
- Hughson	10.35	17.95
- Huron	10.35	17.95
- Hydesville	16.38	z 23.98 z
- Ignacio	10.35	17.95
- Imperial	10.35	17.95
- Inglewood	10.35	17.95
- Inverness	10.35	17.95
- Ione	10.35	17.95
- Irvine	10.35	17.95
- Jackson	11.58	z 19.18 z
- Jacumba	10.35	17.95
- Jamestown	10.35	17.95
- Julian	10.35	17.95
- Kelseyville	10.35	17.95
- King City	11.01	z 18.61 z
- Kingsburg	10.35	17.95
- Knights Ferry	10.35	17.95

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

5.3.1 MEASURED RATE TRUNKS (CONT'D)

B. RATES AND CHARGES (CONT'D)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- La Crescenta	\$10.35 (R)	\$17.95 (R)
- Lafayette	10.35	17.95
- La Honda	10.35	17.95
- La Jolla	10.35	17.95
- Lake Berryessa	10.35	17.95
- Lakeport	10.35	17.95
- La Mesa	10.35	17.95
- Laton	10.35	17.95
- Lebec	10.35	17.95
- Le Grand	14.15	21.75
- Lemoore	10.35	17.95
- Lewiston	10.35	17.95
- Lincoln	10.35	17.95
- Live Oak	10.35	17.95
- Livermore	10.35	17.95
- Lockeford	10.35	17.95
- Lodi	10.35	17.95
- Loleta	10.35	17.95
- Lomita	10.35	17.95
- Los Altos	10.35	17.95
Los Angeles		
- DAs 1 thru 14	10.35	17.95
- Los Banos	10.35	17.95
- Los Molinos	14.15	21.75
- Lower Lake	10.35	17.95
- Loyalton	10.35 (R)	17.95 (R)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Madera	\$10.35	\$17.95
- Martinez	10.35	17.95
- Marysville	13.09	z 20.69
- Mendocino	10.35	17.95
- Mendota	10.35	17.95
- Merced	10.92	18.52
- Meridian	16.38	z 23.98
- Michigan Bar	10.35	17.95
- Middletown	10.35	17.95
- Millbrae	10.35	17.95
- Mill Valley	10.35	17.95
- Milton	10.35	17.95
- Mira Loma	10.35	17.95
- Miranda	10.35	17.95
- Moccasin	10.35	17.95
- Modesto	10.35	17.95
- Mojave	10.35	17.95
- Mokelumne Hill	10.35	17.95
- Montague	10.35	17.95
- Montebello	10.35	17.95
- Monterey	10.92	18.52
- Monte Rio	10.35	17.95
- Moorpark	10.35	17.95
- Moraga	10.35	17.95
- Morro Bay	10.35	17.95
- Moss Beach	10.35	17.95
- Mountain Pass	10.35	17.95
- Mountain View	10.35	17.95
- Mount Shasta	10.35	17.95

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>			
	<u>BUSINESS</u>	<u>DID</u>		
- Napa	\$10.35	\$17.95		
- National City	10.35	17.95		
- Nevada City	10.35	17.95		
- Graniteville RIA	10.35	17.95		
- Newman	10.35	17.95		
- Newport Beach	10.35	17.95		
- Nicasio	10.35	17.95		
- Nice	10.35	17.95		
- Nicolaus	10.35	17.95		
- Nipomo	10.35	17.95		
- Northridge	10.35	17.95		
- North Hollywood	10.35	17.95		
- North San Juan	10.35	17.95		
North Tahoe				
- Brockway and Tahoe City DAs	10.35	17.95		
- North Yuba	19.37	z 26.97	z	
- Oakdale	10.35	17.95		
- Oakview	10.35	17.95		
- Occidental	10.35	17.95		
Oceanside				
- Carlsbad, Oceanside and Pendleton DAs	10.35	17.95		
- Ocotillo	16.38	z 23.98	z	
- Ojai	10.35	17.95		
- Orange	10.35	17.95		
- Orange Cove	10.35	17.95		
- Orinda	10.35	17.95		
- Orland	10.35	17.95		
- Oroville	10.35	17.95		

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Pacifica	\$10.35	\$17.95
Palmdale		
- Agua Dulce DA	14.15	21.75
- Leona Valley DA	10.35	17.95
- Palmdale DA	10.35	17.95
- Palo Alto	10.35	17.95
- Paradise	10.35	17.95
- Parlier	10.35	17.95
- Pasadena		
La Canada and Pasadena DAs	10.35	17.95
- Paskenta	16.38 z	23.98 z
- Paso Robles	10.35	17.95
- Pauma Valley	16.38 z	23.98 z
- Pepperwood	10.35	17.95
- Pescadero	10.35	17.95
Petaluma		
- Main DA	12.96 z	20.56 z
- Swift DA	14.15	21.75
- Pinecrest	10.35	17.95
- Baker Station RIA	10.35	17.95
- Clark Fork RIA	10.35	17.95
- Dardanelle RIA	10.35	17.95
- Kennedy Meadows RIA	10.35	17.95

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>BUSINESS</u>	<u>DID</u>	
- Pine Valley	\$10.35	\$17.95	
- Piru	10.35	17.95	
- Pismo Beach	10.35	17.95	
- Pittsburg	10.35	17.95	
- Pittsburg-West	10.35	17.95	
- Pixley	10.35	17.95	
- Placentia	10.35	17.95	
Placerville			
- Kyburz, South and West DAs	10.35	17.95	
- Planada	10.35	17.95	
- Pleasant Grove	10.35	17.95	
- Pleasanton	10.35	17.95	
- Plymouth	10.35	17.95	
- Point Arena	12.34	z 19.94	z
- Point Reyes	10.35	17.95	
- Porterville	10.35	17.95	
- Portola	10.35	17.95	
- Potter Valley	14.15	21.75	
- Poway	10.35	17.95	
- Quincy	10.35	17.95	
- Ramona	10.35	17.95	
- Rancho Bernardo	10.35	17.95	
- Rancho Penasquitos	10.35	17.95	
- Rancho Santa Fe	10.35	17.95	
- Rancho Viejo	10.35	17.95	
- Red Bluff	10.92	18.52	
- Redding	12.34	z 19.94	z
- Redwood City	10.35	17.95	
- Reseda	10.35	17.95	
- Rialto	10.35	17.95	
- Richmond	10.35	17.95	

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>			
	<u>BUSINESS</u>	<u>DID</u>		
- Richvale	\$10.35	\$17.95		
- Rio Dell	19.37	z 26.97	z	
- Rio Linda	10.35	17.95		
- Riverbank	10.35	17.95		
- Riverdale	19.37	z 26.97	z	
- Riverside	10.35	17.95		
- Rosamond	10.35	17.95		
Sacramento				
- Main and North DA's	10.35	17.95		
- Saddleback Valley	10.35	17.95		
- Saint Helena	10.35	17.95		
- Salinas	11.01	z 18.61	z	
- San Andreas	10.35	17.95		
- San Ardo	16.38	z 23.98	z	
- San Carlos-Belmont	10.35	17.95		
- San Diego				
Linda Vista, Mira Mesa, and San Diego DAs	10.35	17.95		
-*Sandy Valley	10.35	17.95		
San Francisco				
- Central, Juniper and Montrose-Evergreen DAs	10.35	17.95		
San Jose				
- North, West and South DA's	10.35	17.95		
- San Juan	10.35	17.95		
- San Lucas	10.35	17.95		
- San Luis Obispo	11.58	z 19.18	z	
- San Marcos	10.35	17.95		
- San Martin	10.35	17.95		

Effective February 15, 2000.
 Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
-San Mateo	\$10.35	\$17.95
-San Pedro	10.35	17.95
- San Clemente Island RIA	10.35	17.95
-San Rafael	10.35	17.95
-Santa Ana	10.35	17.95
Santa Clarita		
- Newhall-Castaic and	10.35	17.95
Saugus Canyon Country DAs		
-Santa Cruz	10.92	18.52
-Santa Margarita	10.35	17.95
-Santa Rosa	11.49	19.09
-Saratoga	10.35	17.95
-Saticoy	10.35	17.95
-Sausalito	10.35	17.95
-Sebastopol	10.35	17.95
-Selma	14.15	21.75
-Sequoia	10.35	17.95
-Shafter	10.35	17.95
-Shasta Lake	19.37	z 26.97 z
-Shingle Springs	10.35	17.95
-Shoshone	10.35	17.95
-Sierraville	10.35	17.95
-Silverado	10.35	17.95
-Simi Valley	10.35	17.95

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Smartsville	\$16.38 z	\$23.98 z
- Soda Springs	10.35	17.95
- Soledad	10.35	17.95
- Sonoma	10.35	17.95
- Sonora		
- Juno and Main DAs	10.35	17.95
- South Placer	10.35	17.95
- South San Francisco	10.35	17.95
- South Tahoe	10.35	17.95
- Springville	10.35	17.95
- Stinson Beach-Bolinas	10.35	17.95
- Stockton	10.35	17.95
- Stonyford	10.35	17.95
- Stratford	10.35	17.95
- Sunnyvale	10.35	17.95
- Sunol	10.35	17.95
- Sutter Creek	10.35	17.95
- Tehachapi	10.35	17.95
- Temescal Canyon	10.35	17.95
- Terra Bella	10.35	17.95
- Thornton	10.35	17.95
- Three Rivers	10.35	17.95
- Tipton	10.35	17.95
- Tomales	14.15	21.75
- Torrance	10.35	17.95
- Trabuco	10.35	17.95

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>			
	<u>BUSINESS</u>	<u>DID</u>		
- Tracy	\$10.35	\$17.95		
- Tres Pinos	10.35	17.95		
- Trinidad	22.03	z 29.63	z	
- Truckee	10.35	17.95		
- Tulare	10.35	17.95		
- Turlock	12.96	z 20.56	z	
- Ukiah	11.29	z 18.89	z	
- Upper Lake	10.35	17.95		
- Vacaville	10.35	17.95		
- Vallejo	10.35	17.95		
- Valley Center	10.35	17.95		
- Valley Ford	10.35	17.95		
- Valley Springs	10.35	17.95		
- Van Nuys	10.35	17.95		
- Ventura Central	10.35	17.95		
- Ventura East	10.35	17.95		
- Verdi	10.35	17.95		
- Vina	10.35	17.95		
- Visalia	10.92	18.52		
- Vista	10.35	17.95		

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

a. Basic PBX Trunk Line Service¹ (Cont'd)

Rates applicable to each Basic PBX Trunk Line: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Walker Basin	\$10.35	\$17.95
- Wallace	10.35	17.95
- Walnut Creek	10.35	17.95
- Warner Springs	10.35	17.95
- Wasco	10.35	17.95
Waterford		
- Main DA	14.15	21.75
- Don Pedro DA	10.35	17.95
- Watsonville	12.96	z 20.56
- Weed	10.35	17.95
- Weott	10.35	17.95
- Wheatland	14.15	21.75
- Willits	10.35	17.95
- Willows	10.35	17.95
- Windsor	10.35	17.95
- Winters	10.35	17.95
- Woodcrest	10.35	17.95
- Woodlake	14.15	21.75
- Woodland	10.35	17.95
- Woodside	10.35	17.95
- Yorba Linda	10.35	17.95
- Yosemite	10.35	17.95
- Yountville	10.35	17.95
- Yreka	11.58	z 19.18

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNKS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

b. Assured PBX Trunk Line Service

Rates applicable to each Assured PBX Trunk Line:¹

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Agoura	\$12.22	\$19.82
- Alhambra	12.22	19.82
- Alleghany	12.22	19.82
- Alta	12.22	19.82
- Anaheim	12.22	19.82
- Anderson	12.22	19.82
- Angels Camp	12.22	19.82
- Annapolis	12.22	19.82
- Antioch	12.22	19.82
- Aptos	12.22	19.82
- Arcadia	12.22	19.82
- Arcata	12.79	20.39
- Arlington	12.22	19.82
- Arroyo Grande	14.83	22.43
- Arvin	19.82	27.42
- Atascadero	12.22	19.82
- Atwater	12.22	19.82
Auburn		
- Main and North DAs	12.22	19.82
- Avalon	12.22	19.82
- Avenal	12.22	19.82

NOTE 1: In addition to other applicable rates contained within this tariff (N)
 schedule. (N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNK (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

b. Assured PBX Trunk Line Service (Cont'd)

Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>BUSINESS</u>	<u>DID</u>	
- Baker	\$12.22	\$19.82	
- Amboy RIA	12.22	19.82	
- Cadiz RIA	12.22	19.82	
- Cinder Peak RIA	12.22	19.82	
- Danby RIA	12.22	19.82	
- Essex RIA	12.22	19.82	
- Fenner RIA	12.22	19.82	
- Goffs RIA	12.22	19.82	
- Granite RIA	12.22	19.82	
- Kelso RIA	12.22	19.82	
- Lanfair RIA	12.22	19.82	
- Ludlow RIA	12.22	19.82	
- Valve RIA	12.22	19.82	
Bakersfield			
- Main DA	12.79	20.39	
- North DA	12.22	19.82	
- South DA	12.79	20.39	
- Bangor	12.22	19.82	
- Belvedere	12.22	19.82	
- Benicia	12.22	19.82	
- Ben Lomond	12.22	19.82	
- Beverly Hills	12.22	19.82	
- Big Butte	21.24	28.84	z
- Biggs	12.22	19.82	
- Big Sur	33.54	41.14	
- Bishop Ranch	12.22	19.82	
- Blairsden	12.22	19.82	
- Blue Lake	14.69	22.29	z
- Bodega Bay	12.22	19.82	
- Boonville	16.02	23.62	z
- Borrego	12.22	19.82	

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
 5.3.1 MEASURED RATE TRUNK (Cont'd)
 B. RATES AND CHARGES (Cont'd)
 2. Trunk Rates (Cont'd)
 b. Assured PBX Trunk Line Service (Cont'd)
 Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>BUSINESS</u>	<u>DID</u>	
- Boulder Creek	\$16.02	\$23.62	z
- Bradley	18.25	25.85	
- Brawley	14.69	22.29	z
- Glamis RIA	14.69	22.29	z
- Brea	12.22	19.82	
- Bridgeville	12.22	19.82	
- Buena Park	12.22	19.82	
- Burbank			
- Burbank and Sun Valley DAs	12.22	19.82	
- Burrel	21.24	28.84	
- Butte City	12.22	19.82	
- Calexico	12.22	19.82	
- Calipatria	12.22	19.82	
- Calistoga	12.22	19.82	
- Cambria	12.22	19.82	
- Campbell	12.22	19.82	
- Campo	12.22	19.82	
- Camptonville	12.22	19.82	
- Canoga Park	12.22	19.82	
- Capistrano Valley	12.22	19.82	
- Carmel	13.45	21.05	
- Carmel Valley	18.63	26.23	
- Carissa Plains	12.22	19.82	
- Caruthers	16.02	23.62	z
- Castroville	12.22	19.82	
- Cayucos	18.25	25.85	
- Challenge	12.22	19.82	
- Chico	12.22	19.82	
- Chowchilla	12.22	19.82	
- Chualar	12.22	19.82	
- Chula Vista	12.22	19.82	

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
 5.3.1 MEASURED RATE TRUNK (Cont'd)
 B. RATES AND CHARGES (Cont'd)
 2. Trunk Rates (Cont'd)
 b. Assured PBX Trunk Line Service (Cont'd)
 Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>BUSINESS</u>	<u>DID</u>	
- Clayton	\$12.22	\$19.82	
- Clearlake Oaks	12.22	19.82	
- Cloverdale	12.22	19.82	
- Clovis	12.22	19.82	
- Coalinga	12.22	19.82	
- Cobb Mountain	12.22	19.82	
- Colton	12.22	19.82	
- Compton			
- Compton and Gardena DAs	12.22	19.82	
- Concord	12.22	19.82	
- Corning	12.22	19.82	
- Corona	12.22	19.82	
- Coronado	12.22	19.82	
- Corte Madera	12.22	19.82	
- Cottonwood	16.02	23.62	z
- Coulterville	12.22	19.82	
- Crockett	12.22	19.82	
- Crows Landing	12.22	19.82	
- Culver City	12.22	19.82	
- Cypress	12.22	19.82	
- Danville	12.22	19.82	
- Davis	12.22	19.82	
- Death Valley	12.22	19.82	
- Emigrant Pass RIA	12.22	19.82	
- Scotty's RIA	12.22	19.82	
- Stovepipe RIA	12.22	19.82	
- Delano	12.22	19.82	
- Del Mar	12.22	19.82	
- Del Rey	12.22	19.82	
- Dinuba	12.22	19.82	
- Dixon	12.22	19.82	
- Downieville	12.22	19.82	
- Dublin-San Ramon	12.22	19.82	
- Dulzura	12.22	19.82	
- Dunnigan	18.25	25.85	z
- Dunsmuir	12.22	19.82	

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
 5.3.1 MEASURED RATE TRUNK (Cont'd)
 B. RATES AND CHARGES (Cont'd)
 2. Trunk Rates (Cont'd)
 b. Assured PBX Trunk Line Service (Cont'd)
 Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>			
	<u>BUSINESS</u>	<u>DID</u>		
- Earlimart	\$12.22	\$19.82		
- East Bay Alameda, Berkeley, Fruitvale, Main-Piedmont and Tribnidad DAs	12.22	19.82		
- East Contra Costa	12.22	19.82		
- Edwards	18.25	25.85		
- El Cajon	12.22	19.82		
- El Centro	13.60	z 21.20	z	
- Elk	25.04	32.64		
- Elk Creek	12.22	19.82		
- El Monte	12.22	19.82		
- El Segundo	12.22	19.82		
- El Sobrante-Pinole	12.22	19.82		
- Encinitas	12.22	19.82		
- Escalon	12.22	19.82		
- Escondido	12.22	19.82		
- Esparto	16.02	23.62		z
- Eureka	15.62	z 23.22	z	z
- Fair Oaks	12.22	19.82		
- Fairfield-Suisiun	12.22	19.82		
- Fallbrook	12.22	19.82		
- Felton	12.22	19.82		
- Fillmore	12.22	19.82		
- Firebaugh	12.22	19.82		
- Folsom	12.22	19.82		
- Fontana	12.22	19.82		
- Forestville	12.22	19.82		
- Fort Bragg	12.22	19.82		
- Fortuna	14.83	22.43		
Fremont-Newark - Greenleaf, Main and Oliver DAs	12.22	19.82		
- French Gulch	16.02	23.62		z
- Fresno	12.79	20.39		
- Fullerton	12.22	19.82		

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

5.3.1 MEASURED RATE TRUNK (CONT'D)

B. RATES AND CHARGES (CONT'D)

2. Trunk Rates (Cont'd)

b. Assured PBX Trunk Line Service (Cont'd)

Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Galt	\$12.22 (R)	\$19.82 (R)
- Garden Grove	12.22	19.82
- Gazelle	18.25	25.85
- Georgetown	12.22	19.82
- Gerber	12.22	19.82
- Geyserville	12.22	19.82
- Glendale	12.22	19.82
- Gonzales	18.25	25.85
Grass Valley		
- Main and South DAs	12.22	19.82
- Greenfield	12.22	19.82
- Tassajara RIA	12.22	19.82
- Granada	12.22	19.82
- Gridley	12.22	19.82
- Groveland	12.22	19.82
- Cherry Valley RIA	12.22	19.82
- Gualala	14.07	21.67
- Guerneville	12.22	19.82
- Gustine	12.22 (R)	19.82 (R)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.1 MEASURED RATE TRUNK (Cont'd)
- B. RATES AND CHARGES (Cont'd)
- 2. Trunk Rates (Cont'd)
- b. Assured PBX Trunk Line Service (Cont'd)
- Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>BUSINESS</u>	<u>DID</u>	
- Half Moon Bay	\$12.22	\$19.82	
- Hanford	12.22	19.82	
- Harbison-Alpine	12.22	19.82	
- Hawthorne	12.22	19.82	
- Hayward	12.22	19.82	
- Healdsburg	16.02	23.62	z
- Herald	12.22	19.82	
- Hercules-Rodeo	12.22	19.82	
- Highland	12.22	19.82	
- Hollister	12.22	19.82	
- Holtville	12.22	19.82	
- Homewood	12.22	19.82	
- Hopland	16.02	23.62	z
- Hornbrook	16.02	23.62	z
- Hughson	12.22	19.82	
- Huron	12.22	19.82	
- Hydesville	18.25	25.85	
- Ignacio	12.22	19.82	
- Imperial	12.22	19.82	
- Inglewood	12.22	19.82	
- Inverness	12.22	19.82	
- Ione	12.22	19.82	
- Irvine	12.22	19.82	
- Jackson	13.45	21.05	
- Jacumba	12.22	19.82	
- Jamestown	12.22	19.82	
- Julian	12.22	19.82	
- Kelseyville	12.22	19.82	
- King City	12.88	20.48	
- Kingsburg	12.22	19.82	
- Knights Ferry	12.22	19.82	

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.1 MEASURED RATE TRUNK (Cont'd)
- B. RATES AND CHARGES (Cont'd)
- 2. Trunk Rates (Cont'd)
- b. Assured PBX Trunk Line Service (Cont'd)
- Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>BUSINESS</u>	<u>DID</u>	
- La Crescenta	\$12.22	\$19.82	
- Lafayette	12.22	19.82	
- La Honda	12.22	19.82	
- La Jolla	12.22	19.82	
- Lake Berryessa	12.22	19.82	
- Lakeport	12.22	19.82	
- La Mesa	12.22	19.82	
- Laton	12.22	19.82	
- Lebec	12.22	19.82	
- Le Grand	16.02	23.62	z
- Lemoore	12.22	19.82	
- Lewiston	12.22	19.82	
- Lincoln	12.22	19.82	
- Live Oak	12.22	19.82	
- Livermore	12.22	19.82	
- Lockeford	12.22	19.82	
- Lodi	12.22	19.82	
- Loleta	12.22	19.82	
- Lomita	12.22	19.82	
- Los Altos	12.22	19.82	
Los Angeles			
- DAs 1 thru 14	12.22	19.82	
- Los Banos	12.22	19.82	
- Los Molinos	16.02	23.62	z
- Los Altos	12.22	19.82	
- Lower Lake	12.22	19.82	
- Loyalton	12.22	19.82	

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
 5.3.1 MEASURED RATE TRUNK (Cont'd)
 B. RATES AND CHARGES (Cont'd)
 2. Trunk Rates (Cont'd)
 b. Assured PBX Trunk Line Service (Cont'd)
 Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Madera	\$12.22	\$19.82
- Martinez	12.22	19.82
- Marysville	14.96	z 22.56 z
- Mendocino	12.22	19.82
- Mendota	12.22	19.82
- Merced	12.79	20.39
- Meridian	18.25	25.85
- Michigan Bar	12.22	19.82
- Middletown	12.22	19.82
- Millbrae	12.22	19.82
- Mill Valley	12.22	19.82
- Milton	12.22	19.82
- Mira Loma	12.22	19.82
- Miranda	12.22	19.82
- Moccasin	12.22	19.82
- Modesto	12.22	19.82
- Mojave	12.22	19.82
- Mokelumne Hill	12.22	19.82
- Montague	12.22	19.82
- Montebello	12.22	19.82
- Monterey	12.79	20.39
- Monte Rio	12.22	19.82
- Moorpark	12.22	19.82
- Moraga	12.22	19.82
- Morro Bay	12.22	19.82
- Moss Beach	12.22	19.82
- Mountain Pass	12.22	19.82
- Mountain View	12.22	19.82
- Mount Shasta	12.22	19.82

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

5.3.1 MEASURED RATE TRUNKS (CONT'D)

B. RATES AND CHARGES (CONT'D)

2. Trunk Rates (Cont'd)

b. Assured PBX Trunk Line Service (Cont'd)

Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Napa	\$12.22 (R)	\$19.82 (R)
- National City	12.22	19.82
- Nevada City	12.22	19.82
- Graniteville RIA	12.22	19.82
- Newman	12.22	19.82
- Newport Beach	12.22	19.82
- Nicasio	12.22	19.82
- Nice	12.22	19.82
- Nicolaus	12.22	19.82
- Nipomo	12.22	19.82
- Northridge	12.22	19.82
- North Hollywood	12.22	19.82
- North San Juan	12.22	19.82
- North Tahoe		
- Brockway and Tahoe City DAs	12.22	19.82
- North Yuba	21.24	28.84
- Oakdale	12.22	19.82
- Oakview	12.22	19.82
- Occidental	12.22	19.82
- Oceanside		
- Carlsbad, Oceanside, and Pendleton DAs	12.22	19.82
- Ocotillo	18.25	25.85
- Ojai	12.22	19.82
- Orange	12.22	19.82
- Orange Cove	12.22	19.82
- Orinda	12.22	19.82
- Orland	12.22	19.82
- Oroville	12.22 (R)	19.82 (R)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.1 MEASURED RATE TRUNK (Cont'd)
- B. RATES AND CHARGES (Cont'd)
- 2. Trunk Rates (Cont'd)
- b. Assured PBX Trunk Line Service (Cont'd)
- Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>BUSINESS</u>	<u>DID</u>	
- Pacifica	\$12.22	\$19.82	
Palmdale			
- Auga Dulce DA	16.02	23.62	z
- Leona Valley DA	12.22	19.82	
- Palmdale DA	12.22	19.82	
- Palo Alto	12.22	19.82	
- Paradise	12.22	19.82	
- Parlier	12.22	19.82	
Pasadena			
- La Canada and Pasadena DAs	12.22	19.82	
- Paskenta	18.25	25.85	
- Paso Robles	12.22	19.82	
- Pauma Valley	18.25	25.85	
- Pepperwood	12.22	19.82	
- Pescadero	12.22	19.82	
Petaluma			
- Main DA	14.83	22.43	
- Swift DA	16.02	23.62	z
- Pinecrest	12.22	19.82	
- Baker Station RIA	12.22	19.82	
- Clark Fork RIA	12.22	19.82	
- Dardanelle RIA	12.22	19.82	
- Kennedy Meadows RIA	12.22	19.82	

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
 5.3.1 MEASURED RATE TRUNK (Cont'd)
 B. RATES AND CHARGES (Cont'd)
 2. Trunk Rates (Cont'd)
 b. Assured PBX Trunk Line Service (Cont'd)
 Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Pine Valley	\$12.22	\$19.82
- Piru	12.22	19.82
- Pismo Beach	12.22	19.82
- Pittsburg	12.22	19.82
- Pittsburg-West	12.22	19.82
- Pixley	12.22	19.82
- Placentia	12.22	19.82
Placerville		
- Kyburz, South and West DAs	12.22	19.82
- Planada	12.22	19.82
- Pleasant Grove	12.22	19.82
- Pleasanton	12.22	19.82
- Plymouth	12.22	19.82
- Point Arena	14.21	21.81
- Point Reyes	12.22	19.82
- Porterville	12.22	19.82
- Portola	12.22	19.82
- Potter Valley	16.02	23.62
- Poway	12.22	19.82
- Quincy	12.22	19.82

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
 5.3.1 MEASURED RATE TRUNK (Cont'd)
 B. RATES AND CHARGES (Cont'd)
 2. Trunk Rates (Cont'd)
 b. Assured PBX Trunk Line Service (Cont'd)
 Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>BUSINESS</u>	<u>DID</u>	
- Ramona	\$12.22	\$19.82	
- Rancho Bernardo	12.22	19.82	
- Rancho Penasquitos	12.22	19.82	
- Rancho Santa Fe	12.22	19.82	
- Rancho Viejo	12.22	19.82	
- Red Bluff	12.79	20.39	z
- Redding	14.21	21.81	
- Redwood City	12.22	19.82	
- Reseda	12.22	19.82	
- Rialto	12.22	19.82	
- Richmond	12.22	19.82	
- Richvale	12.22	19.82	
- Rio Dell	21.24	28.84	z
- Rio Linda	12.22	19.82	
- Riverbank	12.22	19.82	
- Riverdale	21.24	28.84	z
- Riverside	12.22	19.82	
- Rosamond	12.22	19.82	
Sacramento			
- Main and North DAs	12.22	19.82	
- Saddleback Valley	12.22	19.82	
- Saint Helena	12.22	19.82	
- Salinas	12.88	20.48	
- San Andreas	12.22	19.82	
- San Ardo	18.25	25.85	
- San Carlos-Belmont	12.22	19.82	
San Diego			
- Linda Vista, Mira Mesa and San Diego DAs	12.22	19.82	
-*Sandy Valley	12.22	19.82	
San Francisco			
- Central, Juniper and Montrose-Evergreen DAs	12.22	19.82	
San Jose			
- North, West and South DAs	12.22	19.82	
- San Juan	12.22	19.82	
- San Lucas	12.22	19.82	

* Effective February 15, 2000.

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
 5.3.1 MEASURED RATE TRUNK (Cont'd)
 B. RATES AND CHARGES (Cont'd)
 2. Trunk Rates (Cont'd)
 b. Assured PBX Trunk Line Service (Cont'd)
 Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- San Luis Obispo	\$13.45	\$21.05
- San Marcos	12.22	19.82
- San Martin	12.22	19.82
- San Mateo	12.22	19.82
- San Pedro	12.22	19.82
- San Clemente Island RIA	12.22	19.82
- San Rafael	12.22	19.82
- Santa Ana	12.22	19.82
Santa Clarita		
- Newhall-Castaic and Saugus Canyon Country DAs	12.22	19.82
- Santa Cruz	12.79	20.39
- Santa Margarita	12.22	19.82
- Santa Rosa	13.36	20.96
- Saratoga	12.22	19.82
- Saticoy	12.22	19.82
- Sausalito	12.22	19.82
- Sebastopol	12.22	19.82
selma	16.02	23.62
- Sequoia	12.22	19.82
- Shafter	12.22	19.82
- Shasta Lake	21.24	28.84
- Shingle Springs	12.22	19.82
- Shoshone	12.22	19.82
- Valley Junction RIA	12.22	19.82
- Sierraville	12.22	19.82
- Silverado	12.22	19.82
- Simi Valley	12.22	19.82

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

5.3.1 MEASURED RATE TRUNK (CONT'D)

B. RATES AND CHARGES (CONT'D)

2. Trunk Rates (Cont'd)

b. Assured PBX Trunk Line Service (Cont'd)

Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Smartsville	\$18.25 (R)	\$25.85 (R)
- Soda Springs	12.22	19.82
- Soledad	12.22	19.82
- Sonoma	12.22	19.82
- Sonora		
- Juno and Main DAs	12.22	19.82
- South Placer	12.22	19.82
- South San Francisco	12.22	19.82
- South Tahoe	12.22	19.82
- Springville	12.22	19.82
- Stinson Beach-Bolinas	12.22	19.82
- Stockton	12.22	19.82
- Stonyford	12.22	19.82
- Stratford	12.22	19.82
- Sunnyvale	12.22	19.82
- Sunol	12.22	19.82
- Sutter Creek	12.22 (R)	19.82 (R)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
 5.3.1 MEASURED RATE TRUNK (Cont'd)
 B. RATES AND CHARGES (Cont'd)
 2. Trunk Rates (Cont'd)
 b. Assured PBX Trunk Line Service (Cont'd)
 Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>BUSINESS</u>	<u>DID</u>	
- Tehachapi	\$12.22	\$19.82	
- Temescal Canyon	12.22	19.82	
- Terra Bella	12.22	19.82	
- Thornton	12.22	19.82	
- Three Rivers	12.22	19.82	
- Tipton	12.22	19.82	
- Tomales	16.02	23.62	z
- Torrance	12.22	19.82	
- Trabuco	12.22	19.82	
- Tracy	12.22	19.82	
- Tres Pinos	12.22	19.82	
- Trinidad	23.90	31.50	
- Truckee	12.22	19.82	
- Tulare	12.22	19.82	
- Turlock	14.83	22.43	
- Ukiah	13.16	z 20.76	z
- Upper Lake	12.22	19.82	
- Vacaville	12.22	19.82	
- Vallejo	12.22	19.82	
- Valley Center	12.22	19.82	
- Valley Ford	12.22	19.82	
- Valley Springs	12.22	19.82	
- Van Nuys	12.22	19.82	
- Ventura Central	12.22	19.82	
- Ventura East	12.22	19.82	
- Verdi	12.22	19.82	
- Vina	12.22	19.82	
- Visalia	12.79	20.39	
- Vista	12.22	19.82	

Z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.1 MEASURED RATE TRUNK (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

b. Assured PBX Trunk Line Service (Cont'd)

Rates applicable to each Assured PBX Trunk Line (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>BUSINESS</u>	<u>DID</u>
- Walker Basin	\$ 12.22	\$19.82
- Wallace	12.22	19.82
- Walnut Creek	12.22	19.82
- Warner Springs	12.22	19.82
- Wasco	12.22	19.82
Waterford		
- Main DA	16.02	23.62
- Don Pedro DA	12.22	19.82
- Watsonville	14.83	22.43
- Weed	12.22	19.82
- Weott	12.22	19.82
- Wheatland	16.02	23.62
- Willits	12.22	19.82
- Willows	12.22	19.82
- Windsor	12.22	19.82
- Winters	12.22	19.82
- Woodcrest	12.22	19.82
- Woodlake	16.02	23.62
- Woodland	12.22	19.82
- Woodside	12.22	19.82
- Yorba Linda	12.22	19.82
- Yosemite	12.22	19.82
- Yountville	12.22	19.82
- Yreka	13.45	21.05

3. Surcharge

In addition to the rates and charges contained herein a monthly rate equal to the amount shown in Schedule Cal.P.U.C. No. A5.2.3 applies.

4. EUCL Offset¹

	<u>Monthly Rate</u>
- PBX Basic Trunks	\$.84 (C)
- PBX Assured Trunks	.84 (C)

NOTE 1: Pursuant to CPUC Resolution No. T-16705 effective February 27, 2003, the EUCL offset, based on the EUCL charge stated in Tariff F.C.C. No. 128, will be revised when the EUCL charge decreases as long as the prices for single and multiline business access service and PBX trunk service remain below the Commission approved price floors. If the EUCL charge increases, the EUCL offset will not change.

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(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.2 RESERVED

Continued

Advice Letter No. 14889

Issued by

Date Filed: Mar. 4, 1985

Decision No.

Robert B. Roche

Effective: Apr. 18, 1985

Executive Director - State Regulatory

Resolution No. T10914

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.3 FLAT RATE TRUNKS

A. RATES AND CHARGES

1. Trunk Descriptions

Assured Flat Rate Trunks used with Residence Manual PBX.

(T)

(D)

(D)

USOC Residence Trunks

TFR++ First and additional manual or combination trunk line

TFT Out only trunk

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.3 FLAT RATE TRUNKS (Cont'd)

A. RATES AND CHARGES (Cont'd)

2. Trunk Rates

a. Reserved

(T)

(D)

(D)

b. Reserved

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(D)

(D)

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Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.3 FLAT RATE TRUNKS (Cont'd)

A. RATES AND CHARGES (Cont'd)

2. Trunk Rates (Cont'd)

c. Rates applicable to each residence trunk

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
- Agoura	\$18.81	
- Beverly Hills	18.81	
- Canoga Park	18.81	
- Culver City	18.81	
- Carmel	19.28	z
East Bay		
- All DA's	18.81	
- Lafayette	18.81	
- La Jolla	18.81	
- Los Altos	18.81	
Los Angeles		
- DA's 1 thru 14	18.81	
- Mill Valley	18.81	
- Montebello	18.81	
- North Hollywood	18.81	
- Palo Alto	18.81	
Pasadena		
- All DA's	18.81	
- Redwood City	18.81	
Sacramento		
- All DA's	18.81	
San Diego		
- Linda Vista, Mira Mesa and San Diego DA's	18.81	
San Francisco		
- All DA's	18.81	
San Jose		
- All DA's	18.81	
- San Mateo	18.81	
- San Rafael	18.81	
- Van Nuys	18.81	
- Walnut Creek	18.81	
- Woodside	18.81	
- Other Exchanges ¹	NO	

NOTE 1: Flat rate service not offered. See Schedule Cal.P.U.C. No.A5.3.1 for measured rate service.

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Material omitted now on Sheet 366.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.3 FLAT RATE TRUNKS (Cont'd)
 - A. RATES AND CHARGES (Cont'd)
 - 2. Trunk Rates (Cont'd)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (CONT'D)

5.3.3 FLAT RATE TRUNKS (CONT'D)

A. RATES AND CHARGES (CONT'D)

2. Trunk Rates (Cont'd)

Material omitted now on Sheet 367.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.3 FLAT RATE TRUNKS (Cont'd)

A. RATES AND CHARGES (Cont'd)

3. Surcharge

In addition to the rates and charges contained herein a monthly rate equal to the amount shown in Schedule Cal.P.U.C. No. A5.2.3 applies.

(D)

(D)

(D)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.4 DIRECT-IN-DIALING TO PBX SYSTEMS

A. DESCRIPTIONS

An arrangement in a Utility central office to provide DID service from the telecommunications network to the customer's premises for use in connection with dial switching or number identifying equipment.

B. REGULATIONS

1. Direct Inward Dialing Service (DID) is furnished where operating conditions and the availability of facilities permit and in accordance with Schedule Cal.P.U.C. No. A2.1.2.
2. DID will be provided to PBX dial switching equipment.
 - a. Regulations for connection with customer-provided facilities and devices, as set forth in Schedule Cal.P.U.C. No. A8. are applicable.
3. DID service must be provided on all lines in trunk group arranged for inward service. Each DID trunk group shall be considered a separate service. (C)

If non-DID trunks are furnished, they must be in a separate trunk group from the DID service trunks. (C)

4. Directory listings will be furnished in accordance with Schedule Cal.P.U.C. No. A5.7 as it applies to PBX trunks. DID numbers furnished herein may be listed at appropriate rates.
5. Intercepting of numbers assigned to the customer that are vacant or not in use by the customer is the responsibility of the customer. Attendant or suitable machine intercept shall be arranged.

All calls intercepted by the attendant will be considered to be completed and subject to a charge for the call.

6. Foreign Exchange DID service will be furnished from a central office designated by the Utility. If a customer designates a central office other than that designated by the Utility, the service may be furnished where operating conditions permit, at the rates and charges applicable to Foreign Prefix service in addition to the rates and charges for Foreign Exchange DID service as set forth in C. following.

Usage allowance provided with foreign exchange service may not be used as credit in connection with other service arrangements.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNKS LINE SERVICE (Cont'd)
5.3.4 DIRECT-IN-DIALING TO PBX SYSTEMS (Cont'd)

B. REGULATIONS (Cont'd)

7. Each block of 20 or 100 station numbers are charged separately, see C.1. following. Customers may select blocks of 20 and/or 100 numbers, each priced separately. The Utility may be required to select blocks of 20 DID station numbers to form a block of 100, these blocks will not be priced separately. (T)

8. When a central office in which the premises of the customer are located is not equipped to provide DID Service, the Utility may designate a central office located in the same exchange or district area to serve the customer, where facilities and operating conditions permit, at no additional charge to the customer.

Where facilities and operating conditions permit, at the customer's request, foreign Prefix Service will be furnished from a central office other than the central office normally serving the DID customer, at the rates and charges applicable to Foreign Prefix Service as set forth in Schedule Cal.P.U.C. No. A5.1.5, in addition to the rates and charges in C. following.

9. The maximum number of station numbers provided within each block shall be 20 or 100. All station numbers, within each block of 100 numbers, will be provided in consecutive sequencing. DID numbers in blocks of 20 may be provided in non-consecutive sequencing. If a telephone number is taken out of the DID number block, and the number block is no longer sequential, the 100 number block is no longer deemed sequential. When no longer sequential, 100 number blocks must be disassembled to 20 number DID number blocks. DID station numbers can be removed from or added to a group of 20 or 100 numbers and are subject to a DID Number Block Change charge. See C.1. following. (T)
(T)
(N)
(N)
(T)
(T)

10. DID station numbers will not be offered in conjunction with Secretarial Answering Service as set forth in Schedule Cal.P.U.C. No. A9.3.1.

11. DID Service is normally provided with dial pulse signaling. At a customer's request, tone signaling may be provided where facilities are available. The arrangement of both dial and tone outpulsing within the same trunk group will not be offered.

12. The charges as set forth in C. following are applicable to customers' request for changes to or rearrangement of the existing station numbers.

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNKS LINE SERVICE (Cont'd)

5.3.4 DIRECT-IN-DIALING TO PBX SYSTEMS (Cont'd)

B. REGULATIONS (Cont'd)

13. Dual Element Charges as set forth in Schedule Cal.P.U.C. No. A3.1 apply to central office modifications of trunk lines at the customer's request.

14. Answer Supervision shall be provided by the customer in accordance with Subpart D of Part 68 of the F.C.C.'s Rules and Regulations. Where a customer fails to provide Answer Supervision, the Utility may deny installation of DID Service. The Utility may discontinue service for failure of the customer to provide Answer Supervision upon written notification and such failure has not been remedied within a reasonable time. See Schedule Cal.P.U.C. No. A2.1.11.

15. Blocks of 20 DID station numbers are available in conjunction with SuperTrunk, as set forth in Schedule Cal.P.U.C. No. A5.3.

DID service with incomplete 20 or 100 number blocks existing prior to the effective date of this tariff will continue to be billed the appropriate recurring rate. Subsequent orders to the above service are subject to the provisions of B.9. preceding.

16. DID Return

Pacific Bell will waive the applicable non-recurring number block charges for eligible business customers who have discontinued their business DID service with another local exchange carrier in order to establish like service with Pacific Bell, providing:

The customer establishes a minimum of either one 20-DID number Block or one 100-DID number block, and

The customer agrees to maintain the service for which non-recurring charges are waived for 24 month term commitment.

(N)
|
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNKS LINE SERVICE (Cont'd)
- 5.3.4 DIRECT-IN-DIALING TO PBX SYSTEMS (Cont'd)
- B. REGULATIONS (Cont'd)
- 16. DID Return (Cont'd)

(N)

If the customer disconnects their DID service prior to the expiration of their term commitment, Pacific Bell will bill the customer for, and the customer will be required to pay, the lesser of:

The sum of all Discounts rendered under the terms of this agreement, plus 10% annual interest¹, prorated monthly. Discounts are defined to include reductions to monthly tariff rates, full or partial waivers of nonrecurring charges, and any other credits or discounts that have been rendered under the terms of this agreement, or

The total monthly charges or minimum annual commitments remaining on the service term discounted by 10%.

Pacific Bell reserves the right to waive or reduce the customer's termination liability amount when the customer migrates to other services provided by Pacific Bell. The term commitment under this offer will continue on the new services.

Early termination charges will not be charged on adds, moves or changes made during the contract term. Adds, moves and changes will be charged at the prevailing rates.

Customers who change their type of transport to a higher service (Analog Trunk to SuperTrunk or PRI) and keep the same DID number(s) block will not be charged for early termination. The term commitment time period will continue on the new service. Change order fees still apply.

A single customer with multiple locations may participate in this tariff offer.

Customers governed under a 96A contract may not participate in this tariff offer.

(N)

NOTE 1: The annual interest rate shall be calculated as the maximum rate permissible by law, not to exceed Pacific Bell's approved Cost of Capital.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNKS LINE SERVICE(Cont'd)
- 5.3.4 DIRECT-IN-DIALING TO PBX SYSTEMS (Cont'd)

C. RATES AND CHARGES

Trunk line services as shown elsewhere in this schedule, furnished at the appropriate rates and charges, are required in sufficient quantities to meet the traffic demand in addition to the rates and charges for DID service:

- 1. Provided within the same exchange or district area:¹

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
First 200 direct inward dialing station numbers - Each 100 DID station numbers in the same trunk group	\$379.96 (R)	\$42.75 (R)	ND8
Over 200 direct inward dialing station numbers - Each additional 100 DID station numbers in the same trunk group	66.49	42.75	NDA
Block of 20 DID station numbers in the same trunk group	142.49	14.25 (R)	ND1
Change Charge to remove or add number(s) within a block of DID numbers	128.24 (R)	NODCC	

NOTE 1: See B. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNKS LINE SERVICE(Cont'd)
 5.3.4 DIRECT-IN-DIALING TO PBX SYSTEMS (Cont'd)
 C. RATES AND CHARGES (Cont'd)

2. Provided within a different exchange or district area:¹

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
First 200 direct inward dialing station numbers - Each 100 DID station numbers in the same trunk group	\$379.96 (R)	\$42.75 (R)	ND8
Over 200 direct inward dialing station numbers - Each additional 100 DID station numbers in the same trunk group	66.49	42.75	NDA
Block of 20 DID station numbers in the same trunk group	142.49	14.25 (R)	ND1
Change Charge to remove or add number(s) within a block of DID numbers	128.24 (R)	NO	DCC

PLUS

Rates and charges for Voice Grade (VG) service as shown below:

	MONTHLY RATE		USOC
	FIXED	PER MILE	
Channel Mileage			
Mileage Bands	NO	NO	
0			
Over 0	\$23.75(R)	\$2.06(R)	IL5XX

NOTE 1: See B. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNKS LINE SERVICE(Cont'd)

5.3.4 DIRECT-IN-DIALING TO PBX SYSTEMS (Cont'd)

C. RATES AND CHARGES (Cont'd)

3. Provided from a foreign exchange, between district areas of an exchange or from a district area of an exchange to a contiguous or noncontiguous exchange:¹

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
First 200 direct inward dialing station numbers - Each 100 DID station numbers in the same trunk group	\$379.96 (R)	\$42.75 (R)	ND8
Over 200 direct inward dialing station numbers - Each additional 100 DID station numbers in the same trunk group	66.49	42.74	NDA
Block of 20 DID station numbers in the same trunk group	142.49	14.25 (R)	ND1
Change Charge to remove or add number(s) within a block of DID numbers	128.24 (R)	NO	DCC
PLUS			
- rates and charges for foreign exchange business private branch exchange trunk line service ² and other services and facilities as required	RR RR	RR	NA

4. Surcharge

In addition to the rates and charges contained herein, a monthly rate equal to the amount shown in Schedule Cal.P.U.C. No. A5.2.3, applies.

NOTE 1: Exchanges where such direct inward dialing will be provided are listed in Schedule Cal.P.U.C. No. A5.1.4, D.2.a. See B. preceding.

NOTE 2: See Schedule Cal.P.U.C. No. A5.1.4.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.5 IDENTIFIED-OUTWARD-DIALING FROM PBX SYSTEMS

A. REGULATIONS

1. Identified Outward Dialing Service (IOD) is furnished where operating conditions and the availability of facilities permit and in accordance with Schedule Cal.P.U.C. No. A2.1.2.

2. IOD service, in B. following, includes the central office equipment necessary for identification and billing of outgoing toll and zone calling usage by seven digit station number on calls originated over trunks furnished in this schedule. (T)

Regulations for connection with customer-provided facilities and devices, as set forth in Schedule Cal.P.U.C. No. A8. shall apply.

3. IOD service must be provided on all lines in an exchange trunk line group provided as set forth in this schedule and arranged for outward service. Where IOD is requested on more than one group of trunk lines, excluding foreign exchange service, each group shall be considered a separate service.

4. The rates and charges herein contemplate the use of Utility-provided central office equipment and serving arrangements. When equipment or service of a special type is requested and provided, rates and charges based on costs involved to meet the individual requirements of each case will be made, subject to prior authorization of the Public Utilities Commission of the State of California.

5. The rates for IOD service are applicable for a minimum period of three years. In case of disconnection of or a reduction in this service within the minimum period, a basic termination charge, as shown in B. following, reduced by one thirty-sixth (1/36) for each full month or fraction thereof of service provided, shall be provided.

In connection with the foregoing, where a reduction in the service is requested, the last IOD service equipment arrangement provided shall be considered to be the first removed.

6. On or after the effective date of Advice Letter No. 16238 the offering of IOD Service will be furnished to the same customer on the same premises. Additions, partial removals, and changes to the existing IOD service will be permitted. Orders for service for new customers will not be accepted.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.5 IDENTIFIED-OUTWARD-DIALING FROM PBX SYSTEMS (Cont'd)

A. REGULATIONS (Cont'd)

7. International Direct Distance Dialing (IDDD) Blocking is available for Identified-Outward-Dialing from PBX Systems. IDDD Blocking will restrict direct dialed calls in the following way:

Block all: 101XXXX+011+, 011+

(T)

There are no recurring or non-recurring charges for IDDD Blocking service when installed with new service or with other features. If IDDD Blocking is being added to existing service and no other changes are made at that time, a standard service order change charge will apply, as given in section A3.1 of this tariff.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
 5.3.5 IDENTIFIED-OUTWARD-DIALING FROM PBX SYSTEMS (Cont'd)

B. RATES AND CHARGES

Identified outward dialing service for each group of trunks:¹

1. Provided from a central office designated by the Utility and located within the same exchange or district area:²

	BASIC TERMINATION CHARGE	NONRECURRING CHARGE	MONTHLY RATE	USOC
- Minimum of first 10 trunks	\$4749.55(R)	\$294.47(R)	\$147.24(R)	NDK
- Each additional trunk in same group	NO	29.45(R)	14.72(R)	NDL

2. Provided from a central office designated by the Utility and located within a different exchange or district area:²

	BASIC TERMINATION CHARGE	NONRECURRING CHARGE	MONTHLY RATE	USOC
- Minimum of first 10 trunks	\$4749.55(R)	\$294.47(R)	\$147.24(R)	NDK
- Each additional trunk in same group	NO	29.45(R)	14.72(R)	NDL

PLUS

- mileage rates for inter-exchange or inter district area private line telephone service channels (excluding local loops and channel terminals) apply to each trunk furnished ³	RR	RR	RR	NA
--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----	----	----	----

NOTE 1: In addition to the rates and charges for other services and facilities, including rates and charges applicable to Commercial Private Branch Exchange Trunk Line Service (Schedule Cal.P.U.C. Nos. A5.3.1 and A5.3.3).

NOTE 2: See A. preceding.

NOTE 3: See Schedule Cal.P.U.C. No. B3.2.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.5 IDENTIFIED-OUTWARD-DIALING FROM PBX SYSTEMS (Cont'd)
- B. RATES AND CHARGES (Cont'd)

3. Channel from customer's premises to serving central office. One per trunk group is required in connection with station line number identification. ¹

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each channel ²	\$RR	\$RR	NA

4. Surcharge

In addition to the rates and charges contained herein a monthly rate equal to the amount shown in Schedule Cal.P.U.C. No. A5.2.3,C. applies.

NOTE 1: See A. preceding.

NOTE 2: See rates, charges and regulations for Type 3002 channel with C1 conditioning facilities, Schedule Cal.P.U.C. Nos. B3.2.3 and B3.3.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNK

A. DESCRIPTION

SuperTrunk Service allows users to connect suitably equipped customer premises equipment to the Utility's central office switch over 1.544Mb digital High Capacity Service (HCS).

For Regulation, Rates and Charges for HCS service refer to applicable Schedule Cal.P.U.C. No. 175-T.

B. SERVICES

SuperTrunk service is comprised of one or more SuperTrunk terminations, each connected to one HCS circuit. The digital transport facility may be (T) DS1 or DS3 level. Each SuperTrunk Termination provides 24 exchange (T) channels. SuperTrunk service is therefore modified in increments of 24 exchange channels only.

1. SuperTrunk Serving Arrangement

SuperTrunk Service may be combined with Centrex, Primary Rate ISDN (PRI) and/or other SuperTrunk service of the same customer with a service appearance in the same switching entity to create a SuperTrunk Serving Arrangement.

2. SuperTrunk Trunk Groups

Individual channels must be aggregated into trunk group(s). Trunk group(s) are In-Only, Out-Only, Two-Way and Switch 56. Sizing of the trunk group(s) is customer selectable within the constraints of available channels.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPER TRUNK (Cont'd)

(N)

C. STANDARD FEATURES

Standard features, with exception of the trunk group charge, are included in the Super Trunk termination recurring and installation charges. Associated services are separately charged. A minimum installation requires one Super Trunk termination, one Hi Cap and one trunk group. All Standard and Associated services, subject to technical limitations, are available from the users' local (serving) Central Office or alternate CO(s) as requested. Super Trunk's standard features include the following:

24 Digital Channels: Each Super Trunk provides 24 digital channels between the Utility's switch and the user's suitably equipped premises equipment.

Answer Supervision on Outbound Calls: The Utility's switch will electronically signal the originating premises equipment when an outbound call is answered and when the called party disconnects. Answer Supervision on inbound calls shall be provided by the customer.

Automatic Channel Selection: Automatic Channel Selection selects an idle channel for inbound call completion from a preset pattern within a trunk group.

Call Transfer (available only on 5ESS Switch): Incoming calls may be transferred to another telephone number. After the transfer is complete, the trunk becomes available to make, receive or transfer other calls. Applicable usage charges apply from the transferring trunk to the called party and to transferred calls.

Trunk Groups: A minimum of one trunk group is required for use with Super Trunk service, more may be selected. Trunks group charges are in addition to Super Trunk termination charges. Trunk groups are identified as:

- In-only - Capable of incoming voice grade communication
- Out-only - Capable of outgoing voice grade communication
- Two-way - Capable of two way voice grade communication
- Switch 56 - Capable of data grade communication

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKsm (Cont'd) (T)

C. STANDARD FEATURES (Cont'd)

Carrier Pre-Subscription: 1010XXX is available for intraLATA calls, users may specify a carrier for all other calls. (T)

Trunk Group Calling Restrictions: Dialing restrictions for outbound calls are selectable. Standard options include, Local and ZUM 3 only, Local through inter/intraLATA Toll, Local through International. 900/976 blocking is also available. Trunk Group Calling Restriction is assignable to individual trunk groups.

D. OPTIONAL FEATURES

1. Alternate Route

Allows customers to specify an alternate route where incoming SuperTrunksm calls may be directed when all channels are busy, or when there is a loss of continuity with the premise equipment. (T)

Subject to technical capabilities and operating conditions, this feature may be assigned to a SuperTrunksm serving arrangement or SuperTrunksm trunk group. The alternate route may be another SuperTrunksm arrangement, Primary Rate ISDN or DID trunk group residing in the same central office switch. Only one Alternate Route may be selected per SuperTrunksm arrangement. (T)

2. Custom Virtual Network

Allows Custom Virtual Network (CVN) as an optional service in connection with SuperTrunksm to provide a custom dialing plan to link multiple or statewide locations. Refer to Schedule Cal.P.U.C. No. A19 for Service Description and Regulations. See Section 5.3.6,0 of this schedule for CVN and SuperTrunksm rates. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd)

(T)

D. OPTIONAL FEATURES (Cont'd)

3. Enhanced Alternate Routing

Enhanced Alternate Routing will automatically route incoming calls to a predetermined telephone number in the Public Switched Network when the SuperTrunkSM or SuperTrunkSM group is busy or when continuity is lost between the central office and the customer provided equipment. Enhanced Alternate Routing is available where technical capabilities and operating conditions permit.

(T)

Incoming calls that have been rerouted will be billed to the SuperTrunkSM billing responsibility. All charges for local, message unit, zone calling and toll are applicable in accordance with the regularly filed tariff schedules.

(T)

4. SuperTrunkSM Fiber Advantage

(T)

Provides a dedicated HICAP which utilizes fiber optic cable to connect a customer location to Pacific Bell's central office. In addition to the service guarantee provided with Fiber AdvantageSM, Pacific Bell will guarantee the SuperTrunkSM. The customer shall be credited 100% of the monthly rate for the SuperTrunkSM for any service interruption affecting that rate element. In order to qualify for this credit, the service interruption must be 2 hours or more and the outage must be determined by the Utility to be in its network. Only one credit will be applied per month.

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd)

(T)

D. OPTIONAL FEATURES (Con't)

3. Network Connect

Network Connect provides a connection to a Special Access High Capacity Digital Channel from a SuperTrunkSM to a distant end location. Each Network Port consists of one group which is equivalent to 24 derived 64 Kbps DS-0 bit streams (24 voice equivalent circuits). The rates and charges for Network Connect are in addition the rates and charges applicable to High Capacity Service as shown in Schedule Cal.P.U.C. No. 175-T, Section 7.5. Network Connect tandem capability is available only where facilities and operating condition permit.

(T)

The distant location may be in the same or different central office. The distant end termination may be another SuperTrunkSM, a Centrex system, or Interexchange Carrier Points of Presence. The quality of transmission may vary depending on the distance and routing necessary to complete each call; consequently, overall or end to end transmission is not guaranteed by the Utility.

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKsm (Cont'd) (T)

D. OPTIONAL FEATURES (Cont'd)

5. Dialing Plan

Allows customers to dial between entities on either an access code or abbreviated station to station dialing basis where facilities and operating conditions permit. It provides calling connections between various entities, which may include a combination of:

- Centrex
- Primary Rate ISDN
- SuperTrunksm Termination (T)

This Dialing Plan feature is required any time two or more entities are connected to create a SuperTrunksm serving arrangement as defined in B.1. preceding. Calls between entities will be considered private and will not incur usage charges. The Dialing Plan feature applies to each entity in a SuperTrunksm serving arrangement. (T)

E. ASSOCIATED SERVICES

1. Associated services are network and exchange services that provide a SuperTrunksm serving arrangement. These services must be provided from the SuperTrunksm serving switch, where local facilities and operating conditions permit, and include: (T)

- Direct-In-Dialing To PBX Systems
(DID Service)
(Schedule Cal.P.U.C. No. A5.)
- Centrex Service
(Schedule Cal.P.U.C. No. A9.)
- Supplemental Billing
Account Codes
(Schedule Cal.P.U.C. No. A10.)
- Primary Rate ISDN
(Schedule Cal. P.U.C. No.A18.)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd) (T)

E. ASSOCIATED SERVICES (Cont'd)

2. Rates and charges for associated services are found in the Utility's Schedules as set forth above and are in addition to the SuperTrunkSM charges. Special terms and conditions as set forth in 5.3.6,E. following, apply to these associated services when assigned to work with SuperTrunkSM. (T)

F. REGULATIONS

1. SuperTrunkSM is only available where equipment and operating conditions permit. The features of the SuperTrunkSM service and features of the associated services may vary by serving central office switch. (T)

2. Alternate Serving Arrangements do not apply.

3. When the customer has existing In-only Trunk Line and Direct-In-Dialing PBX(DID) service and wants to convert these services to a SuperTrunkSM, the service must be disconnected. Super Trunk installation charges apply, except for DID service which is described below. (T)

When a customer converts from DID Trunk service, SuperTrunkSM installation charges apply, however, the blocks of DID station numbers will not be charged a nonrecurring charge when used with Super Trunk service. (T)

4. SuperTrunkSM must be separately billed. (T)

5. All channels of a single SuperTrunkSM are served from a single switch entity. (T)

6. When the customer subscribes to any associated services as set forth in 5.3.6,E. preceding, the customer is billed for only one associated service type and/or telephone number. The customer may request any number of channels up to the total number of available channels in the SuperTrunkSM serving arrangement. (T)

7. When customers order associated Foreign Exchange and/or Foreign Prefix Services from the SuperTrunkSM serving central office, as set forth in 5.3.6,E. preceding, Foreign Exchange/Foreign Prefix mileage charges will not apply since the mileage charges are a component of the digital transport facility (USOC 1L5XX). (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd)

F. REGULATIONS (Cont'd)

8. Foreign Exchange and/or Foreign Prefix Services are only available from the Utility's exchanges.

9. Answer Supervision shall be provided by the customer in accordance with Subpart D of Part 68 of the F.C.C.'s Rules and Regulations. Where a customer fails to provide Answer Supervision, the Utility may deny installation of SuperTrunkSM service. The Utility may discontinue service for failure of the customer to provide Answer Supervision upon written notification and such failure has not been remedied within a reasonable time. See Schedule Cal.P.U.C. No. A2.1.11.

10. Any change (increase or decrease) in the End User Common Line Access charge (EUCL) stated in Tariff F.C.C. No. 128 will be offset by a change in the SuperTrunkSM termination rate in the same amount. The revenue requirement associated with the change will be recovered within the SuperTrunkSM category as determined by the Utility with at least 40 days notice to the CPUC.

11. The Utility will waive the applicable non-recurring charges for one or more new SuperTrunk(s)SM and associated first trunk group, for eligible business customers converting service from another provider to the Utility as their local telecommunications service provider, providing

The customer maintains the service for which non-recurring charges are waived for a period of two years;

If the customer disconnects any required service prior to completion of the agreement term, the Utility bills the customer for and customer agrees to pay all previous waived charges received. In addition; customer also agrees to pay any other charges, payments, or disconnection/termination fees required by the tariffs

Early termination fees will not be charged on adds, moves and changes. Adds moves and changes will be completed within the established due date intervals and charged at the prevailing tariff rates after conversion to the Utility.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd) (T)

G. LIMITATIONS

1. SuperTrunkSM is only available where equipment and operating conditions permit. Variations in the switching and control equipment used may cause differences in the operation or availability of certain features and associated services. Customers are responsible for providing compatible digital equipment and determining the compatibility of each basic and associated service used in conjunction with their application and equipment. SuperTrunkSM is not available on 1AESS switches. (T)
2. The optional feature, Dialing Plan, is not available with Assume Dial 9.
3. Call Transfer is not available on the DMS100.
4. The /*/ and #/ are not valid digits on call set up.
5. Account Codes are not available as "non forced". Packages A-D are not available.
6. Centrex stations in a SuperTrunkSM Serving Arrangement will not display the calling number from SuperTrunkSM station users and vice versa. (T)
7. SuperTrunkSM is a business service. Residence service will not be provided over SuperTrunkSM (T)
8. All customer provided equipment used to interface with SuperTrunkSM is required to conform with the Technical Reference Specifications as used by the Utility and found in the Switch Vendor's Technical References and their subsequent revisions: (T)

<u>Vendor</u>	<u>Contact Number</u>
AT&T	1-800-432-6600
NTI	1-800-347-4850

9. The Special Access Surcharge as set forth in Schedule Cal.P.U.C. No.175-T, Section 7.4.2 does not apply to digital transport facilities which are associated with SuperTrunkSM. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd)

(T)

H. DIRECTORY ASSISTANCE

1. Directory Assistance Charges apply for calls placed to Directory Assistance per A5.7.2.
2. Express Call Completion service charges apply per A6.2.1,A.2.g.

I. USE OF SERVICE

1. The customer must provide sufficient information regarding the intended use of the service sufficient to allow the Utility to furnish and maintain the requested service, and to ensure that the use of the service complies with all tariff regulations.
2. The utility shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release or discontinuance of service will be accepted by the Utility only from the customer.
3. A person, firm, or corporation may be designated by the customer as an authorized user of SuperTrunkSM service. The authorized user may share such service with the customer in accordance with the provisions set forth above in F.2. An authorized user must be specifically named in the customer's application for service. (T)
4. Unlawful Use - The service furnished under this schedule shall not be used for any purpose or in any manner, directly or indirectly, in violation of the law or in aid of any unlawful act or undertaking.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd) (T)

J. CONNECTIONS

1. General

Customer premises equipment may be connected to the Utility's SuperTrunkSM (T) service in accordance with the following provision.

All connections shall be made through equipment furnished by the customer or authorized user. The responsibility of the Utility shall be limited to the furnishing of service up to and including its local loop demarcation point on the customer's or authorized user's premises. The connection of customer provided equipment shall be on a Utility provided standard network interface or its equivalent conforming to Part 68, Subpart F, of the FCC's Rules and Regulations. The customer or authorized user is responsible for testing their equipment or facilities to insure that when they are connected with SuperTrunkSM such (T) equipment or facilities are operating properly, and further that the cause of any service difficulty reported by the customer or authorized user to the Utility results from the operation of equipment and facilities provided by the Utility.

K. VIOLATION OF REGULATIONS

See Schedule Cal.P.U.C. No.A8.1.1,E.

L. RESPONSIBILITY OF THE CUSTOMER

1. SuperTrunkSM is available under this tariff for use in connection with (T) terminal equipment provided by a customer or authorized user. The operating characteristics of such equipment or systems and its programming shall be such as not to interfere with any of the services offered by the Utility. Such use is subject to further provisions that the equipment provided by a customer or authorized user does not endanger the safety of Utility employees or the public; damage, require change in or alteration of the equipment or other facilitates of the Utility; interfere with the proper functioning of such equipment or facilities; impair the operation of the Utility's facilities or otherwise injure the public in its use of the Utility's services. Upon notice from the Utility that the equipment provided by a customer or authorized user is causing, or is likely to cause, such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd) (T)

L. RESPONSIBILITY OF THE CUSTOMER (Cont'd)

2. The customer shall be responsible for:

a. Compatibility of the connected terminal equipment.

b. Where a customer elects to connect a customer-provided communications system to SuperTrunkSM, the customer shall be responsible for: (T)

(1) Compatibility of the connected communications system.

(2) Testing, sectionalization and clearance of trouble conditions or service difficulties to their communications systems which is connected to SuperTrunkSM. (T)

c. All signals generated by customer-provided terminal equipment must meet signal and format standards as described in the following Bellcore Technical References (TRs):

TR-NPL-000275

d. Placing all orders and payment of all charges for service(s) offered herein, and

e. Compliance with Utility regulations by the customer and authorized users.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd)

(T)

M. RESPONSIBILITY OF THE UTILITY

1. Liability

- a. Provisions concerning limitations of liability are set forth in Schedule Cal.P.U.C. No. A2.1.14.

The Utility shall not be responsible for limitation, operation or maintenance or any terminal equipment or communications systems provided by a customer or authorized user. This service is not represented as adapted to the use of such equipment or systems and where such equipment or system is connected to the Utility facilities, the responsibility of the Utility shall be limited to the furnishing of facilities suitable for this service and to the maintenance and operation of such facilities in a manner proper for such digital service. Subject to this responsibility, the Utility shall be responsible only up to and including its local loop demarcation point and shall not be responsible for:

- (1) The through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission, or
- (2) The reception of signals by such equipment or systems, or
- (3) Damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.

N. PAYMENTS AND CHARGES FOR SERVICE

1. Change Charge

Miscellaneous Change Charges are incurred as follows:

- a. each rearrangement or change to standard features and/or Associated services of an existing SuperTrunkSM service arrangement. (T)
- b. one per affected SuperTrunkSM trunk group that has changed through the addition/removal/re-arrangement of any trunk group(s), and/or changes to standard or associated services. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd)

N. PAYMENTS AND CHARGES FOR SERVICE (Cont'd)

2. SuperTrunkSM Interface Monthly Rate Options

SuperTrunkSM interfaces are offered month-to-month or on a 24, 36 or 60 month term pricing plan.

- a. The customer shall select a service term for each SuperTrunkSM termination of either Month-to-Month, 24, 36 or 60 consecutive months.
- b. When the customer selects a service term other than Month-to-Month, the customer will be required to sign an agreement. The service term cannot be changed for the duration of the agreement, except as provided in (2)(d) following. The monthly rate for the required SuperTrunkSM interface will not be subject to rate increases for the duration of the service term. Upon approval of tariff changes to lower the rates of the SuperTrunkSM termination, the Utility will apply the new lowered rates prospectively to all unexpired service term agreements.

Material omitted now on Sheet 392.11.2.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd)

N. PAYMENTS AND CHARGES FOR SERVICE (Cont'd)

2. SuperTrunkSM Interface Monthly Rate Options (Cont'd)

c. If the customer terminates a service term agreement before the service term expires, an early termination fee will apply. Specifically, an early termination fee will apply: (L)

- If the customer's premises where SuperTrunkSM is provided is moved outside of the Utility's service territory. (L)
- If the customer requests that SuperTrunkSM service be disconnected. (T) (L) (D)

However, a termination charge will not apply: (L)

- If SuperTrunkSM service is moved to another Utility location and the service term is continued at the new location, or
- If the SuperTrunkSM service term agreement is extended for more than the months remaining on the existing agreement, or (T) (L)

- If the customer converts to another Utility Business Exchange Voice Service that utilizes a Utility Access Hicap service as set forth in Schedule Cal.P.U.C. No. 175-T Access Service, Section 7.2.8 as part of the service offering. As a part of this conversion to qualify for the waiver of termination charges; the customer must: (N)

- agree to a 36 month or greater term agreement with an expiration service date which is beyond the end of the existing service term,
- the new service term shall begin immediately upon conversion from the existing service term, and
- the new service must be provided between the same customer locations and with the same customer of record as the disconnected service.

- Nonrecurring charges will apply and the monthly rates for the new service(s) shall be those rates in effect at the time of installation. (N)

(L) Formerly on Sheet 392.11.1.
Material omitted now on Sheet 392.11.3.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)
- 5.3.6 SuperTrunkSM (Cont'd) (T)
- N. PAYMENTS AND CHARGES FOR SERVICES (Cont'd)
2. SuperTrunkSM Interface Monthly Rate Options (Cont'd) (T)
- d. If the customer terminates the SuperTrunkSM service agreement prior to the expiration of the 24, 36 or 60 month service term, the customer shall pay an early termination fee for the SuperTrunkSM interface unless conditions as set forth in c., preceding, are met. Payment of the termination charge does not release the customer from previous amounts owed to the Utility. (T)
- (D)
- For SuperTrunkSM service term agreements which become effective on or after December 10, 2004, the termination charge will be: (N)
- in addition to any unpaid special construction or non-recurring charges (excluding waived charges), customer termination liability for cancellation of any SuperTrunkSM service agreement shall be equal to fifty percent (50%) of all recurring charges for the same remaining months of the customer's service term.
- For SuperTrunkSM service term agreements in effect prior to December 10, 2004, the termination charge will be the lesser of: (N)
- The difference between the total recurring payments actually paid over the completed months of the original service term at the time of termination and the total recurring payments that would have been paid on a month-to-month plan over the same time period, plus any waived non-recurring charges, plus 10% annual interest¹, or
 - The total monthly payments remaining on the service term, discounted by 10%.
- e. If additional SuperTrunkSM terminations are ordered at a location where the customer has an existing SuperTrunkSM termination term agreement, the additional termination(s) may be added to that agreement up to six (6) months prior to the end of the original agreement, so that the monthly rate and expiration date specified in the original agreement apply. As an alternative, the customer may choose the month-to-month payment option or a different term option for the termination additions. The additions to the agreement are subject to the provisions described in c. preceding. (T)

NOTE 1: The annual interest rate shall be calculated as the maximum rate permissible by law, not to exceed the Utility's approved Cost of Capital.

Material omitted now on Sheet 392.11.4.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SuperTrunkSM (Cont'd)

N. PAYMENTS AND CHARGES FOR SERVICES (Cont'd)

2. SuperTrunkSM Interface Monthly Rate Options (Cont'd))

f. Upon expiration of the 24, 36 or 60 month service term, the customer may: (L)

- Continue service without establishing a new service term. Service will automatically be provided on a month-to-month basis at the then current rate upon expiration of the original term. This monthly rate will be subject to any rate changes approved by the Commission.

- Continue service by selecting a service term of 24, 36 or 60 months at the current rate then in effect.

- Discontinue the service.

g. If a service term agreement expires and the customer has not notified the Utility regarding which option they elect, service will continue at the monthly rate in effect at the time for the month-to-month option. (L)

(L) Formerly on Sheet 392.11.3.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd)

O. RATES AND CHARGES

The following rates and charges are in addition to all other rates and charges that may be applicable for other associated services which operate in conjunction with Super Trunk.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
1. SuperTrunk SM				
a. SuperTrunk SM Termination ^{1,2}				
Month-to-month	\$617.44	\$230.00	(I) SUPTK	
24 month ⁴	308.72	171.88	SUPT2	
36 month ⁴	154.36	167.60	SUPT3	
60 month ⁴	NO	153.32	(I) SUPT5	
b. Trunk Group ³				
In-Only	\$118.75	\$9.50	SK4	(T)
Out-Only	118.75	9.50	SK3	
Two-Way	118.75	9.50	SK2	
Switch 56	118.75	9.50	SK6	
FEX In-Only	118.75	9.50	SK4FX	
FEX Out-Only	118.75	9.50	SK3FX	
FEX Two-Way	118.75	9.50	SK2FX	
FEX Switch 56	118.75	9.50	SK6FX	
2. Optional Features				
a. Alternate Route				
- Each Route	\$142.49	\$9.50	PRAAR	(T)
b. Dialing Plan				
- Each termination	\$189.98	\$71.24	PRADP	(T)

NOTE 1: In addition, a monthly rate equal to 24 End User Access Line charges (EUCL) applies.

NOTE 2: See A5.3.6,F. preceding. (T)

NOTE 3: Local message units and Zone Usage Measurement (ZUM) units apply as set forth in Schedules Cal.P.U.C. Nos. A5.2.1 and A5.3, or message toll charges apply as set forth in Schedule Cal.P.U.C. No. A6.

NOTE 4: See Schedule Cal.P.U.C. No. A5.3.6,N.2. preceding. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE (Cont'd)

5.3.6 SUPERTRUNKSM (Cont'd)

0. RATES AND CHARGES (Cont'd)

2. Optional Features (Cont'd)

	<u>Non- Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
c. Enhanced Alternate Route	\$142.49	\$ 47.50	STEAR
d. SuperTrunk SM Fiber Advantage ^{1,2}			
Month-to-month	\$617.44	\$280.00 (I)	SUPFA
24 month ⁵	325.00	182.50	SUPF2
36 month ⁵	162.50	140.72	SUPF3
60 month ⁵	NO	98.94 (I)	SUPF5
e. Custom Virtual Network ³			
Each Trunk	\$189.98	\$94.99	VNY
Carrier Selection	66.49	56.99	VNYPF
Route Selection	66.49	71.24	VNYRS
Modification Charge	170.98		VNYC3
f. Network Connect ⁴			
SuperTrunk SM to SuperTrunk SM	\$949.91	\$949.91	SUPNC
SuperTrunk SM to POP	949.91	949.91	SUPNP
SuperTrunk SM to Centrex	949.91	949.91	SUPNE
3. Change charges			
Miscellaneous Change Charge	\$194.73		NWCST

NOTE 1: In addition to tariff rates and charges for Fiber Advantage.

NOTE 2: In addition, a monthly rate equal to 24 End User Access Line charges (EUCL) apply.

NOTE 3: Charges are applied on an individual SuperTrunk basis.

NOTE 4: In addition to the rates and charges applicable to a Special Access High Capacity Channel Termination as defined in Schedule Cal.P.U.C. No. 175-T, Section 7.5.8.

NOTE 5: See Schedule Cal.P.U.C. No. A5.3.6,N.2. preceding.

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)

A. DESCRIPTION

Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI) is a local exchange telecommunications service that provides an integrated voice/data communications capability for the transmission of circuit switched voice, circuit switched data and packet switched data¹ on an incoming and outgoing basis. The B channels are used for voice or circuit switched data up to 64 Kbps. The D channel is used to carry signaling information for the B channels plus packet switched data¹. The service is available from specially equipped digital switching equipment located in the Utility's central offices.

Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a 64 Kbps channel. Data line speeds up to 64 Kbps are permitted.

ISDN-BRI provides a Business or Residence customer with the ability to integrate current voice and data channel services utilizing Individual Line Measured Rate Business Service or Individual Line Measured/Flat Rate Residence Service. Business ISDN will be available to business service customers and Personal ISDN will be available to residence customers, as defined in Schedule Cal.P.U.C. No. A2.1. respectively.

B. REGULATIONS

1. General

- a. ISDN-BRI will only be provided where central office facilities and operating conditions permit.
- b. ISDN-BRI is furnished to customers at the rates and charges as shown in D. following, which are in addition to other rates and charges for Individual Line Measured Rate Business service or Individual Line Measured Rate Residence Service.
- c. Rates and Charges for other optional features for Business ISDN and Personal ISDN optional features are in addition to those for ISDN-BRI service and are provided only where facilities and operating conditions permit, and are applicable to each telephone number associated with each B channels.

NOTE 1: Frozen/Grandfathered Service, with the exception of B Channel Packet (N)
that does not connect to be DPN switch, effective October 12, 2004. (N)
See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

B. REGULATIONS (Cont'd)

1. General (Cont'd)

- d. The interface to the network is the American National Standards Institute (ANSI) U interface.
- e. X.25 packet¹ data calls can be transported between central office switches, in those offices that are suitably equipped, using the Utility's Packet Switched Network as set forth in the Utility's Schedules. B and D channels packet capacity is only available in those central offices that are suitably equipped.
- f. Circuit Switched Data calls can be transported between central office switches at 56 Kbps or at 64 Kbps where facilities and operating conditions permit.
- g. Variations in the switching and control equipment used may cause differences in the operation or availability of certain features.
- h. Foreign Exchange and Foreign Prefix Services as defined in Schedule Cal.P.U.C. No. A5.1.4 are not available with ISDN-BRI.
- I. The customer is responsible for providing compatible premises equipment in order to utilize ISDN-BRI.
- j. Commercial power or another power source, including outlets, is required for the operation of compatible premises equipment and will be furnished, owned and maintained by the customer.
- k. ISDN-BRI is not available to customers on the following types of lines: Extension Line Service, Commstar II, Centrex and PBX Services, COPT and Coin Services.
- l. The installation charge associated with Individual Line Measured Rate Business Service (1MB), Individual Line Measured Rate Residence Service (1MR) or Individual Line Flat Rate Residence Service (1FR) is not applicable when existing 1MB, 1MR or 1FR customers subscribe to ISDN-BRI. If the customer elects to disconnect Personal ISDN service, there is no charge to change to normal 1MR or 1FR service.
- m. The non-recurring charges for certain optional features shown in D. following, do not apply when:
 - Other work subject to a nonrecurring charge or installation charge is done at the same time on the same line on the same order.

NOTE 1: Frozen/Grandfathered Service, with the exception of B Channel Packet (N)
that does not connect to the DPN Switch, effective October 12, 2004. (N)
See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

B. REGULATIONS (Cont'd)

1. General (Cont'd)

n. Reserved

o. Circuit Switched Voice calls are subject to the appropriate message charges as set forth in the Utility's schedules.

p. Circuit Switched Data calls are transported over the Circuit Switched Data Digital Network and are subject to message charges as set forth in Schedule Cal.P.U.C. No. A6.2.

(T)

q. Usage rates and regulations applicable to Individual Line Measured Rate Residence service as set forth in Schedule Cal.P.U.C.No.A5.2.1 will apply for Personal ISDN subscribers on Circuit Switched Voice and/or Circuit Switched Data Calls during the hours of 8:00 a.m. through 5:00 p.m., Monday through Friday. All other rate periods (evenings and nights from 5:00 p.m. through 8:00 a.m. and weekends and holidays) will not be charged for usage until a maximum of 200 hours worth of local calling is reached. Once the maximum has been reached the local usage rates as set forth in Schedule Cal.P.U.C. No. A5.2.1 are applicable.

(T)

r. Business ISDN may be provided to business customers where the use of the service is primarily for business purposes. Personal ISDN is provided to residence customers only, where the actual or obvious use is for domestic purposes.

s. Where the normal serving central office is not equipped to provide ISDN-BRI, ISDN-BRI may be provided from a Utility designated ISDN equipped alternate central office in the same or different exchange at no additional charge, utilizing extension technologies.

Continued

NETWORK AND EXCHANGE SERVICES
A5 EXCHANGE SERVICES.

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

B. REGULATIONS (Cont'd)

1. General (Cont'd)

t. The nonrecurring charge and monthly rate for up to five (5) ISDN Basic (C)
Feature Packages (USOC: FPKG3), (or an alternative service, if (C)
available¹) limited to data and video applications, shall be waived for
a period of one (1) year for Public Schools, Libraries and Community
Colleges and Private Schools as defined in Schedule Cal.P.U.C. No. A2.,
participating in the Education First Program. The one (1) year period
shall begin on the date of installation and continue for twelve (12)
months at which time the customer may elect to disconnect or continue
the service at the prevailing tariff rates and charges.

A Private School, Public School, Library or Community College (T)
may request this special waiver from May 19, 1994 through (T)
December 31, 1997.

NOTE 1: Where ISDN-BRI is unavailable five (5) Individual Line Measured Rate (N)
Business lines for use with customer provided, high speed modems in (N)
only distance learning applications. (N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

B. REGULATIONS (Cont'd)

1. General (Cont'd)

u. The following service standards and associated performance incentives apply¹:

- (1) In cases where the Utility fails to keep an appointment with a customer for ISDN service or installation, the Utility will credit the customer \$25.00 for each missed appointment. The credit will not apply in cases where the appointment is not kept as a result of customer action.
- (2) The Utility will discount its installation charge for any customer by 10% for each day it fails to install ISDN service after 10 business days from the date of the initial order or the date the customer requests installation, whichever is later. In cases where the Utility must determine whether the customer's line is capable of being equipped with ISDN service, the discount will apply after 15 business days from the date of the initial order or the date the customer requests installation, whichever is later.
- (3) The Utility will credit customers \$5.00 for each day repairs required on the Utility's system and which are not a result of customer conduct are not made, beginning 24 hours after the customer reports the system problem. This customer credit is waived in areas and during periods for which the governor has declared a state of emergency or natural disaster.

v. The following is in compliance with Decision 98-09-71 dated September 17, 1998:²

(N)

The Utility will waive all installation charges in cases where Pacific fails to keep an appointment for ISDN installation or if after keeping an installation appointment, the customer's ISDN service is not fully operational.

(N)

NOTE 1: These performance incentives are effective May 1, 1997 and will terminate April 30, 2001.

NOTE 2: This waiver is effective January 29, 1999 through December 31, 1999 and takes precedence over A5.4.1 Section B.1.u., paragraph 2 only, paragraphs 1 and 3 still apply. Installation intervals are the same as stated in Decision 97-03-021, Ordering Paragraph 2.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

C. DESCRIPTION OF FEATURES

1. ISDN-BRI Basic Service

Provides two B channels, each of which can support Circuit Switched Voice and/or Circuit Switched Data and one D channel which is used for signalling and/or Packet Switched Data².

In addition, ISDN-BRI Basic Service includes: Hold, Consultation Hold, Three Way Conference, and Call Transfer. This allows the station user to place an existing call on hold, access another call appearance and establish a second call. When this second connection is made the station user can privately confer with the third party (Consultation Hold). The held party can then be joined to create a Three Way Conference. Finally, the station user can disconnect from the call, connecting the original call to the third party (Call Transfer). The Call Transfer can connect two parties that are outside the ISDN system. The ISDN customer will be billed the appropriate local, ZUM and toll message charges for the transferred call.

Business ISDN or Personal ISDN customer may select any combination of features included in the ISDN-BRI Basic Service. The central office features provided are as follows:

Caller Identification (Caller ID)¹ displays the telephone number of the calling party on a specially designed telephone.

a. Voice Features

Provides a Primary Directory Number for each B channel voice service.

Multiple Directory Numbers

Allows multiple call appearances of Primary, Secondary and/or Shared Directory Numbers to be assigned to stations equipped with compatible premises equipment.

NOTE 1: From the effective date of Advice Letter No. 18446, it will take the Utility approximately sixty (60) days to convert all of the required central offices to make Caller ID available on ISDN-BRI.

NOTE 2: Frozen/Grandfathered Service, with the exception of B Channel Packet (N)
that does not connect to the DPN Switch, effective October 12, 2004. (N)
See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

C. DESCRIPTION OF FEATURES (Cont'd)

1. ISDN-BRI Basic Service (Cont'd)

a. Voice Features (Cont'd)

Call Information Display

Displays call related information about any call appearance that has an active call associated with it. The information that can be displayed includes called or calling directory number within the ISDN-BRI system, incoming call identifier call type, call progress information and call forwarding information. This information is limited to being within the serving central office switch and between B1 and B2 channels.

Time and Date Display

Displays the time and date in those offices that are suitably equipped.

b. Data Features

Primary Directory Numbers

Provides a Primary Directory Number for each B channel with circuit switched data service. Multiple Directory Number call appearance is not allowed with data service.

Call Information Display

Displays call related information about any call appearance that has an active call associated with it. The data that can be displayed includes called or calling directory number within the ISDN-BRI system, incoming call identifier call type, call progress information and call forwarding information. This information is limited to being within the same serving central office switch and between B1 and B2 channels.

2. ISDN-BRI Optional Packet Data Device¹

a. Packet Data Features

D-Channel Packet Access

Provides access to the Basic D-channel that supports X.25 data up to 16 Kbps

NOTE 1: Frozen/Grandfathered Service, with the exception of B Channel Packet (N)
that does not connect to the DPN Switch, effective October 12, 2004. (N)
See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

C. DESCRIPTION OF FEATURES (Cont'd)

2. ISDN-BRI Optional Packet Data Device¹ (Cont'd)

a. Packet Data Features (Cont'd)

D CHANNEL PACKET DEVICE¹

Allows a packet device to be attached to the D channel. Additional D channel packet devices are available at the rates and charges as set forth in D. following.

Logical Channels

Allows a ISDN-BRI subscriber to specify up to 4 logical channels for packet services, additional logical channels are available at the rates and charges as set forth in D. following.

Fast Select Initiate/Accept

Allows a sending data terminal to forward up to 128 bytes of data along with call setup and clearing packets. Fast Select acceptance allows the switch to transmit incoming call packets with the fast select facility to a destination terminal that has this feature.

Flow Control Parameter Negotiation

Allows negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

3. ISDN-BRI Individual Optional Features

a. Additional B Channel Circuit Switched Primary Directory Numbers
(Passive Bus/B-Channel Contention)

Allows multiple Primary Directory Numbers on a single Basic Rate Interface (BRI) where central office facilities and operating conditions permit. A maximum of eight (8) physical Primary Directory Numbers are allowed on a BRI. Installed Primary Directory Numbers will contend for the use of the B channels. Under these conditions, the customer assumes responsibility for any blocked calls. The Utility will input a set of unique parameters for each logical or physical customer premises equipment that will utilize the channel.

NOTE 1: Frozen/Grandfathered Service, with the exception of B Channel Packet (N)
that does not connect to the DPN switch, effective October 12, 2004. (N)
See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

C. DESCRIPTION OF FEATURES (Cont'd)
3. ISDN-BRI Individual Optional Features (Cont'd)

b. ISDN-BRI Local Usage Plan

Allows ISDN-BRI customers to subscribe to a plan that will provide a flat monthly rate with an allowance for Local Plus voice and data calls (IntraLATA message charges). The plan has seven (7) options which are as follows:

- | | |
|---------------------------------|---------------------------------|
| - Option 1 - \$ 20.00 Allowance | - Option 4 - \$150.00 Allowance |
| - Option 2 - \$ 50.00 Allowance | - Option 5 - \$200.00 Allowance |
| - Option 3 - \$100.00 Allowance | - Option 6 - \$250.00 Allowance |
| | - Option 7 - \$300.00 Allowance |

Customers may subscribe to only one usage plan per month. The usage associated with both B channels would contribute to the total amount of allowance. Once the customer has reached the maximum allowance in the plan subscribed to, they will be billed the tariff rates for Local Plus as set forth in Schedule Cal.P.U.C. No. A6. Minimum billing as set forth in Schedule Cal.P.U.C. No. A2. is applicable.

c. Volume Discounts

Allows customers who order 10 or more Business or Personal ISDN (USOC's: FPKG3 and FPKG4) lines at the same time on the same order at a single location to receive a discount on the monthly rate. In addition, for customers who order 10 or more lines of Business ISDN (USOC: FPKG3) at the same time on the same order for multiple locations will receive a discount on the monthly rate. The discounted rate is set forth in D.5. following.

d. Term Discounts

Provides a discount on the monthly recurring rates for Business and Personal ISDN (USOCs: FPKG3 and FPKG4) as set forth in D.5., following. Customers who subscribe to and maintain the service for a term period of four years for Personal ISDN and three or four years for Business ISDN will be eligible for a discount on each line of Business or Personal ISDN. Should a customer disconnect the ISDN prior to the expiration of the term agreement, a termination charge will apply. The termination liability will be the dollar amount that was discounted from the normal tariff rate multiplied by the amount of months the customer maintained the service. This termination liability will be debited to the customers regular monthly bill.

Continued

(N)

(N)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

C. DESCRIPTION OF FEATURES (Cont'd)

3. ISDN-BRI Individual Optional Features (Cont'd)

e. Flat Rate ISDN BRI

Flat Rate ISDN BRI allows a Business or Residence customer to subscribe to a plan that provides a flat monthly rate for local ISDN voice and data calls. The monthly rate and installation charge for Flat Rate ISDN BRI will include the Access Line (Business or Residence), and Local Usage as set forth in Section D, following. The ISDN Basic Service Package (FPKG3 or FPKG4) monthly rate and installation charge is not included in Flat Rate ISDN. The ISDN Basic Service Package must be purchased separately as set forth in Section A5.4.1.D.3, following.

Flat Rate ISDN BRI will use the same 2B1Q technology, the same network and the same switching architecture of ISDN-BRI. The primary difference between Flat Rate ISDN BRI and ISDN-BRI is that Flat Rate ISDN BRI customers will pay a flat rate monthly charge for local ISDN calls, while ISDN-BRI customers will incur usage charges as set forth in Schedule Cal.P.U.C. No. A5.2.1. ISDN-BRI Volume and Term Discounts plans do not apply to Flat Rate ISDN.

(N)

(N)

4. Business and Personal ISDN Individual Optional Features

a. Secondary Directory Number

Allows a unique number other than the primary directory number to be assigned to the station equipped with compatible premises equipment.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

C. DESCRIPTION OF FEATURES (Cont'd)

4. Business and Personal ISDN Individual Optional Features (Cont'd)

b. Reserved

c. Packets - Additional Logical Channels¹

Provides additional logical channels for B or D channel packet devices. D channel packet terminals may be equipped with Additional Logical Channels, specifying a quantity between five (5) and fifteen (15) (the first four (4) logical channels are included with each D channel packet device associated with the ISDN-BRI Optional Packet Data Device). B channel packet terminals may be equipped with Additional Logical Channels specifying a quantity between sixteen (16) and one hundred (100) (the first fifteen are included with the B Channel Packet Service). To change the quantity of Additional Logical Channels, the Miscellaneous Change Charge as set forth in D. Rates and Charges following is applicable.

d. B Channel Packet Service¹

Permits the assignment of a dedicated B channel for the exclusive use of transporting packet data. One or both B channels of a ISDN line can be assigned to this service. Once assigned, a B channel cannot be used for any other service unless changed at the Rates and Charges as set forth in D. following.

e. Packet - Permanent Virtual Circuit¹

Allows packet switching to be implemented over a dedicated logical channel without needing call set-up or clearing. Both ends of the ISDN Permanent Virtual Circuit must reside within the same serving central office. This feature is established by the customer service order.

NOTE 1: Frozen/Grandfathered Service, with the exception of B Channel Packet (N)
that does not connect to the DPN switch, effective October 12, 2004. (N)
See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

C. DESCRIPTION OF FEATURES (Cont'd)

4. Business and Personal ISDN Individual Optional Features (Cont'd)

f. Packet Hunting¹

Allows the customer to define a group of numbers that belong to a hunt group. When an incoming call is destined for a busy terminal in the group, the call will be directed to an idle terminal in the same hunt group.

g. Shared Call Appearances

Allows call appearances of a Primary or Secondary Directory Number from another station on the same ISDN-BRI line to be assigned to stations equipped with compatible premises equipment. A Shared Directory Number is only available between B1 and B2 channels on the same line in those offices that are suitably equipped.

NOTE 1: Frozen/Grandfathered Service, with the exception of B Channel Packet (N)
that does not connect to the DPN switch, effective October 12, 2004. (N)
See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

C. DESCRIPTION OF FEATURES (Cont'd)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
 (Cont'd)

D. RATES AND CHARGES

The following rates and charges are applicable to Business ISDN and
 Personal ISDN are in addition to the rates and charges of the service with
 which they are associated.

(T)
 (T)

	<u>Installation</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
1. Individual Line Measured Rate Business Service			
- Each ¹	\$RR	\$RR	1MB++
- Each ¹	RR	RR	1ML++
- Each ¹	RR	RR	1MC++
- Each ¹	RR	RR	1MS++
2. Individual Line Measured Rate Residence Service			
- Each	RR	RR	SDSHO

NOTE 1: Regulations, Rates and Charges for Individual Line Measured Rate
 Business and Residence Service apply, as set forth in Schedule
 Cal.P.U.C. Nos. A3.1 and A5.2.1, except as set forth in B.1.q.,
 preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
 (Cont'd)

D. RATES AND CHARGES (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
3. ISDN-BRI Basic Service ^{1,3}			
Voice Features ¹			
Multiple and/or Shared			
Directory Numbers			
(ISDN-BRI Business ISDN only)			
Time and Date Display			
Call Information Display			
Multiple Directory Numbers			
(Personal ISDN only)			
Hold			
Consultation Hold			
Three Way conference			
Call Transfer			
Data Features ¹			
Call Information Display			
Multiple Call Appearance			
- Each Business ISDN Line ^{2,5a}	\$118.74	\$17.57	FPKG3
- Each Personal ISDN Line ^{2,5b}	118.74	19.00	FPKG4
4. ISDN-BRI Optional Packet Data Device ^{1,4,6}			
Logical Channels (up to 4)			
D-Channel Packet Access			
D-Channel Packet Device			
Fast Select Initiate/Accept			
Flow Control Parameter			
- Negotiation			
- Each Device	23.75	4.75	APDPS

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: See Regulations B.1.n., preceding.

NOTE 3: See C.1., preceding.

NOTE 4: See C.2., preceding.

NOTE 5: a. In addition to rates and charges for an Individual Line Measured Rate Business service as set forth in Schedule Cal.P.U.C. Nos. A3. and A5.

b. In addition to rates and charges for an Individual Line Measured Rate Residence service as set forth in Schedule Cal.P.U.C. Nos. A3. and A5.

NOTE 6: Frozen/Grandfathered Service, with the exception of B Channel Packet (N)
 that does not connect to the DPN Switch, effective October 12, 2004. (N)
 See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
 (Cont'd)

D. RATES AND CHARGES (Cont'd)

	<u>INSTALLATION</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>	<u>USOC</u>
5. ISDN-BRI Individual Optional Features			
Additional B-Channel Circuit Switched Primary Directory Numbers ^{4,5}			
- Each	RR	RR	APDCS
ISDN-BRI Local Plus Usage Plan			
- Option 1, \$20.00 Allowance	\$4.75 (R)	\$ 12.30 (R)	NA
- Option 2, \$50.00 Allowance	4.75	30.87	NA
- Option 3, \$100.00 Allowance	4.75	61.70	NA
- Option 4, \$150.00 Allowance	4.75	92.14	NA
- Option 5, \$200.00 Allowance	4.75	123.01	NA
- Option 6, \$250.00 Allowance	4.75	151.51	NA
- Option 7, \$300.00 Allowance	4.75 (R)	180.01 (R)	NA

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: See C.4., preceding.

NOTE 3: See B.m., preceding.

NOTE 4: Rates and Charges set forth in Schedule Cal.P.U.C. No. A9.1.1 are applicable.

NOTE 5: The first two (2) Primary Directory Numbers are included in the ISDN-BRI Basic Package.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
 (Cont'd)
 D. RATES AND CHARGES (Cont'd)

	<u>Monthly Discount</u>
5. ISDN-BRI Individual Optional Features (Cont'd)	
(c) ISDN-BRI Volume Discount Plan	
- Single Location, 10 lines or more	
- Business ISDN, per line (USOC: FPKG3)	\$1.90
- Personal ISDN, per line (USOC: FPKG4)	.95
- Multiple Location, 10 Lines or more	
- Business ISDN, per line (USOC: FPKG3)	.95

(d) ISDN-BRI Term Discounts

	Term	
	<u>3 Year</u>	<u>4 Year</u>
Amount to be discounted per month		
- Per Personal ISDN Basic Feature Package (USOC: FPKG4)	NA	\$.95
- Per Business ISDN Basic Feature Package (USOC: FPKG3)	\$.95	1.90

(e) Flat Rate ISDN BRI

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Flat Rate ISDN BRI- Business	\$67.21*	\$57.38*	BDRFR
Flat Rate ISDN BRI- Personal	33.01*	55.95*	HDRFR

(N)
 |
 (N)

* Includes Access Lines and Local Usage.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
 (Cont'd)

D. RATES AND CHARGES (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
7. Business and Personal ISDN Individual			
Optional Features ^{1,2}			
Secondary Directory Number			
- Each first appearance ³	\$ 4.75	\$.95	SEDN1
- Packet - Permanent Virtual Circuit ⁴			
- Each	56.99	3.80	PACPV
- Packet - Additional Logical Channels ⁴			
- D-Channels 5 up to and including 15	NO	.95	PACLC
- B-Channels 16 up to and including 100	NO	4.75	PACMC
- B-Channel Packet Service ⁴			
- Each channel (Maximum of 15 logical channels)	261.23	142.49	PACBC

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: See C.3., preceding.

NOTE 3: See B.m., preceding.

NOTE 4: Frozen/Grandfathered Service, with the exception of B Channel Packet (N)
 that does not connect to the DPN switch, effective October 12, 2004. (N)
 See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
 (Cont'd)

D. RATES AND CHARGES (Cont'd)

7. Business and Personal ISDN Individual Optional Features^{1,2} (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Packet Hunting ⁵			
- Each packet terminal in the hunt group ⁴	\$4.75	\$.95	PNH

8. Miscellaneous Change Charge

Central office modification of
 line, including hunting and changes
 between Business ISDN and Personal ISDN³
 - Each line³

Nonrecurring
Charge

RR NO

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: See C.3., preceding.

NOTE 3: Charges apply as set forth in Schedule Cal.P.U.C. No. A3.1.6.

NOTE 4: See B.m., preceding.

NOTE 5: Frozen/Grandfathered Service, with the exception of B Channel Packet (N)
 that does not connect to the DPN Switch, effective October 12, 2004. (N)
 See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)
- D. RATES AND CHARGES (Cont'd)
- 9. Reserved ¹

(T)

(D)

(D)

NOTE 1: Material previously on this page now in Schedule Cal.P.U.C.
No. A6.2.

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)
- D. RATES AND CHARGES (Cont'd)
- 9. Reserved ¹

(T)

(D)

(D)

NOTE 1: Material previously on this page now in Schedule Cal.P.U.C.
No. A6.2.

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

D. RATES AND CHARGES (Cont'd)

9. Reserved ¹

(T)

(D)

(D)

NOTE 1: Material previously on this page now in Schedule Cal.P.U.C. No. A6.2. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

D. RATES AND CHARGES (Cont'd)

9. Reserved ¹

(T)

(D)

(D)

NOTE 1: Material previously on this page now in Schedule Cal.P.U.C.
No. A6.2.

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

D. RATES AND CHARGES (Cont'd)

9. Reserved ¹

NOTE 1: Material previously on this page now in Schedule Cal.P.U.C.
No. A5.2.

z Correction - Material should have been reflected in Advice Letter
No. 19028, effective October 26, 1997.

z

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.1 INTEGRATED SERVICE DIGITAL NETWORK - BASIC RATE INTERFACE (ISDN-BRI)
(Cont'd)

D. RATES AND CHARGES (Cont'd)

9. Reserved ¹

NOTE 1: Material previously on this page now in Schedule Cal.P.U.C.
No. A5.2.

z Correction - Material should have been reflected in Advice Letter
No. 19028, effective October 26, 1997.

z

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 USAGE SENSITIVE CUSTOM CALLING SERVICES

A. DESCRIPTION OF SERVICE

Usage Sensitive Custom Calling Services (USCCS) allows customers to use Custom Calling Features, Call Return (*69)², Repeat Dialing (*66)², and Three-Way Calling¹ on a pay-per-use basis. Customers are charged for each successful activation of the feature. If the call is completed, any toll charges incurred will continue to apply and be billed separately.

For Call Return and Repeat Dialing, a successful activation is defined as an attempt by the Utility's central office switches to ring the called party's line. A completed call is not guaranteed. Charges are incurred for utilizing the feature in an attempt to complete a call and not for completion of the call itself. Charges will not be assessed if call setup results in a busy condition (the called line remains busy for the entire 30-minute activation period). Additional charges will not be assessed when the calling party reactivates or deactivates the feature to the same number within the 30-minute activation period.

For Three-Way Calling, a successful activation occurs when the three-way connection is made. Charges will not be assessed if call setup results in a busy condition.

The functionality of the features do not differ from the existing features offered on a subscription basis as described in Schedule Cal.P.U.C. No. A5.4.10. Custom Calling Services-Residence and Schedule Cal.P.U.C. No. A5.4.11 Custom Calling Services-Business.

B. REGULATIONS

1. Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling are not available to customers with the following types of lines: Centrex, Multiparty Farmer Lines, Coin and Coinless Pay Phones, Hotel/Motel and Hospital Lines, Manual and Direct Connections, Private Branch Exchange (PBX) Trunk Line Service, lines served from some Remote Switching Systems, 900, 976, WATS and 800 lines and data access lines. Call Return and Repeat Dialing will only operate when both the caller and the call recipient are served from capable switches and within the same serving LATA. (T)

NOTE 1: Usage Sensitive Three-Way Calling will not be available (implemented) until April 1, 1998. Customers will be able to use Usage Sensitive Three-Way Calling, free of charge, during the month of March where facilities and operating conditions permit.

NOTE 2: The features may be activated from rotary dial telephones by dialing 1169 for Call Return and 1166 for Repeat Dialing.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.2 USAGE SENSITIVE CUSTOM CALLING SERVICES¹(Cont'd)

B. REGULATIONS (Cont'd)

2. Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling may not be provided with cellular service.
3. For Call Return, Repeat Dialing and Three-Way Calling, a monthly cap of 8 (T)
successful activations for each feature will be applicable to each |
residence line. (T)
(D)

Business lines will not have a monthly cap.

4. Usage Sensitive Call Return and Repeat Dialing are only available to Personal ISDN and Business ISDN provided from a 5ESS switch type. Centrex ISDN is excluded from feature availability.

Usage Sensitive Three-Way Calling is not available to ISDN customers.

5. Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling are available on residential and small business access lines where facilities and operating conditions permit. The customer is not required to order the features unless they wish to subscribe to the features as a monthly service at the rates and charges shown in Schedule Cal.P.U.C. No. A5.4.10 Custom Calling Services-Residence and Schedule Cal.P.U.C. No. A5.4.11 Custom Calling Services-Business.

6. The Utility shall, upon request from the customer, provide blocking of the Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling features free of charge. Customers may request blocking by calling their respective business office.

7. Each customer is obligated to pay the applicable service charge for the removal of blocking from their telephone line(s) as shown in C.4., following.

8. The Utility shall make a one-time adjustment for charges incurred per account if it is established that, (1) the customer did not know a charge applied per activation of the features, (2) the activations were made by a minor child and the calls were made without parental consent, (3) the calls were not authorized by the customer of record or (4) the customer inadvertently activates the feature. The customer of record must request an adjustment within 60 days of the bill date on the bill in question. The customer will be informed of the blocking option at the time of the adjustment.

(L) Material relocated from Sheet 397.8.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.2 USAGE SENSITIVE CUSTOM CALLING SERVICES(Cont'd)
 C. RATES AND CHARGES

	<u>ACTIVATION</u>	
	<u>CHARGE²</u>	
<u>1. Call Return</u>		
- each activation, residence ³	\$1.42 (I)	
- each activation, business	1.42 (I)	
<u>2. Repeat Dialing</u>		
- each activation, residence ³	1.42 (I)	
- each activation, business	1.42 (I)	
<u>3. Three-Way Calling</u>		
- each activation, residence ³	1.42 (I)	
- each activation, business	1.42 (I)	
	<u>NONRECURRING</u>	
	<u>CHARGE</u>	<u>USOC</u>
<u>4. Removal of blocking option⁴</u>		
- each residence line	\$4.75	UNBLK
- each business line	5.70	UNBLK

NOTE 2: The activation charge is applied to each successful activation of the feature. (See definition of successful activation under Description of Service on sheet 397.8).

NOTE 3: A monthly cap of 8 successful activations is applicable to each residence line.

NOTE 4: The service charge for unblocking a residence and business access line will not be charged if the unblocking is requested at the time the customer orders one or more Custom Calling Services on a subscription basis.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 REMOTE CALL FORWARDING - RESIDENCE

A. DESCRIPTION

Remote Call Forwarding Service is an arrangement which includes the furnishing of a network address (seven or area code + seven digit telephone number) to an applicant or customer, which permits call completion to another network address. The Remote Call Forwarding network address must be located in an exchange area as defined in C. following.

B. REGULATIONS

1. Remote Call Forwarding Service

- a. May be furnished where there is available central office equipment with the proper program updates as determined by the Utility.
- b. Customers subscribing to call forwarding service are not required to have a premise in the exchange in which the Remote Call Forwarding service network address is furnished. (N)
- c. Does not include an instrument in the exchange in which the service is located.
- d. Will be provided only when: (i) the calls are forwarded to a seven or area code + seven digit telephone number or seven digit Feature Group B (FGB) Access Code; and (ii) the location to which the calls are forwarded are not coin-box service stations.
- e. Is subject to transmission limitations, so that the quality of transmission of calls which are forwarded may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call. This service is not represented as being suitable for the transmission of data or for connection to other services beyond the Utility's local loop demarcation point on the premises of the terminating primary station. (L)

(L) Formerly on Sheet 399.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 REMOTE CALL FORWARDING - RESIDENCE (Cont'd)

B. REGULATIONS (Cont'd)

1. Remote Call Forwarding Service (Cont'd)

- f. May be provided with local or foreign exchange service, individual line or trunk line service, as an auxiliary hunting terminal to forward calls that result from an all lines busy conditions or for a night transfer arrangement.
- g. Is furnished for a minimum period of one month.
- h. Customers agree in accordance with Schedule Cal.P.U.C. No. A2.1.9 to pay all applicable charges. (T)
- i. Will be provided by use of a network address which provides local service in the exchange in which Remote Call Forwarding service is ordered.
- j. May be provided with 800 Service, FGB Access Service, Centrex service or message service arrangements.
- k. Will not be arranged to forward calls from one Remote Call Forwarding network address to another Remote Call Forwarding network address.
- l. Will not be arranged to forward calls to a network address that requires international access codes (International Direct Distance Dialing).
- m. Will not be arranged to forward calls to cellular or paging numbers where the cellular or paging provider utilizes the Land to Mobile Billing Option No. 2 or the Land to Paging Billing Option No. 2.
- n. Will not be arranged to forward to Switched Access Services unless otherwise specified in (j) preceding or Schedule Cal.P.U.C. No. 175-T, Section 6. (N)
- o. Will not be arranged to forward to a 700 number.
- p. Will not be arranged to forward to numbers associated with N11 services such as 911, 411, 511, 211. (N)

Material omitted now on Sheet 398.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.3 REMOTE CALL FORWARDING - RESIDENCE (Cont'd)
B. REGULATIONS (Cont'd)

(N)

2. Remote Call Forwarding is provided by the Utility to complete volumes of calls equivalent to other standard service arrangements. If traffic arrangements other than this are experienced, the Utility will provide the service in accordance with Schedule Cal.P.U.C. No. A2.1.11.

3. Message Charges

a. Remote Call Forwarding will be a measured rate service in those exchange offering measured rate service as shown in Schedule Cal.P.U.C. No. A5.2.1,A.

b. The Remote Call Forwarding service does not include a local message unit allowance or a zone calling unit allowance.

c. The charges for forwarded calls may be comprised of two separate message charges:

- (1) A charge for that portion of the call from the originating station to the call forwarding location, if applicable,
- (2) The Dial-Station-to-Station charge, WATS or FGB usage charge for that portion of the call from the call forwarding location to the terminating location designated by the customer.

The respective charge for each such portion (1) and (2) above, shall be the rate specified in Schedule Cal.P.U.C. Nos. A5.2, A6.2, A7.1 and 175-T,6.2.2.

On a Person-to-Person or Operator Station-to-Station call other than collect, the originating customer is charged the respective Person-to-Person or Operator Station-to-Station rate for the portion covered in (1) above. The charge for the portion of the call described in(2) above is the Dial Station-to-Station rate or WATS usage charge and charged to the call forwarding customer or FGB usage charge and charged to the FGB customer.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 REMOTE CALL FORWARDING - RESIDENCE (Cont'd)

(N)

B. REGULATIONS (Cont'd)

3. Message Charges (Cont'd)

- c. The charges for forwarded calls may be comprised of two separate message charges: (Cont'd)

On a collect call placed to a call forwarding network address, the collect charges apply to the portion of the call between the rate center of the originating number and the rate center of the call forwarding location, but the portion between the rate center of the call forwarding location and the terminating rate center of the customer will be billed at the Dial Station-to-Station rate or WATS charge applicable.

On a Person-to-Person or collect call that is not accepted, the terminating customer will be charged the Dial Station-to-Station rate or WATS charge applicable in effect for the portion of the call described in(2) preceding. Written notification of this regulation will be sent to the customer upon request for service.

- d. Remote Call Forwarding service may be offered in conjunction with any business optional calling plans.

4. Directory Listings

- a. Listings in the directory serving the exchange in which the Remote Call Forwarding service is located will be furnished equivalent to those provided for business individual line service in Schedule Cal.P.U.C. No. A5.7.1.

- b. A listing of the Remote Call Forwarding service will be furnished, without additional charge, in the directory serving the telephone number to which the calls are forwarded.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 REMOTE CALL FORWARDING - RESIDENCE (Cont'd)

(N)

B. REGULATIONS (Cont'd)

5. Network Address

- a. The network address (telephone number) of the Remote Call Forwarding service is established by the Utility at the time of the establishment of service and at charges shown in Schedule Cal.P.U.C. No. A3.1. The charges will comprehend new service being established without a premises visit and without the charges associated therewith.
- b. The network address of the Remote Call Forwarding service number may be changed at the charges for a change of telephone number as shown in Schedule Cal. P.U.C. No. A3.1.
- c. The network address of the service arrangement to which calls are forwarded may be changed at the charges shown in Schedule Cal.P.U.C. No. A3.1. at the Remote Call Forwarding location.
- d. When Remote Call Forwarding Service is provided with Feature Group B Access Service, the network address (telephone number) of the Remote Call Forwarding service and the network address of the service arrangement to which calls are forwarded (seven digit access code) shall be installed in the same Number Planning Area (NPA).

6. Unless otherwise stated herein, all rule provisions of Schedule Cal.P.U.C.No. A2.1 shall apply.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.3 REMOTE CALL FORWARDING - RESIDENCE (Cont'd)

D. RATES AND CHARGES

1. First Access Path²

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Intrastate			
- Measured Rate Residence ¹	RR	\$17.10 (R)	*RM
- Flat Rate Residence ¹	RR	17.10	*FR
b. Intraservice Area			
- Measured Rate Residence ¹	RR	17.10	*LM
- Flat Rate Residence ¹	RR	17.10	*LF
c. Interstate			
- Measured Rate Residence ¹	RR	17.10	*NM
- Flat Rate Residence ¹	RR	17.10	*NL
2. Additional Access Path (All Services) ²			
- Additional Access Path, each ^{1,3,4}	RR	17.10 (R)	RCA

NOTE 1: Apply Service Charges as set forth in Schedule Cal.P.U.C. No.A.3.1.

NOTE 2: See B.5.d. preceding.

NOTE 3: Rates and charges for additional access paths will not be applicable when a switch upgrade from a 1AESS switch to a DMS-100 or 5ESS switch is made by the utility. If the customer requires additional paths to handle increased volumes, moves their Remote Call Forwarding Service to a different switch or moves their terminating location, the customer will be charged the appropriate rates and charges.

NOTE 4: Limit 99 Paths per Remote Call Forwarding Service.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

Advice Letter No. 18358

Issued by

Date Filed: July 12, 1996

Decision No.

A.. E. Swan

Effective: Aug. 21, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

Advice Letter No. 18358

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A. E. Swan

Effective: Aug. 21, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

Advice Letter No. 18358

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Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.3 RESERVED

(T)

Material omitted now in different format in Sections 5.4.10 and 5.4.11.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 RESERVED

(T)

(D)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 REMOTE CALL FORWARDING - BUSINESS

A. DESCRIPTION

Remote Call Forwarding Service is an arrangement which includes the furnishing of a network address (seven or area code + seven digit telephone number) to an applicant or customer, which permits call completion to another network address. The Remote Call Forwarding network address must be located in an exchange area as defined in C. following.

B. REGULATIONS

1. Remote Call Forwarding Service

- a. May be furnished where there is available central office equipment with the proper program updates as determined by the Utility.
- b. Customers subscribing to call forwarding service are not required to have a premise in the exchange in which the Remote Call Forwarding service network address is furnished. (N)
- c. Does not include an instrument in the exchange in which the service is located.
- d. Will be provided only when: (i) the calls are forwarded to a seven or area code + seven digit telephone number or seven digit Feature Group B (FGB) Access Code; and (ii) the location to which the calls are forwarded are not coin-box service stations.
- e. Is subject to transmission limitations, so that the quality of transmission of calls which are forwarded may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call. This service is not represented as being suitable for the transmission of data or for connection to other services beyond the Utility's local loop demarcation point on the premises of the terminating primary station. (L)

NOTE 1: Remote Call Forwarding Residence appears in Section 5.4.3.

(L) Formerly on Sheet 416.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 REMOTE CALL FORWARDING - BUSINESS (Cont'd)

B. REGULATIONS (Cont'd)

1. Remote Call Forwarding Service (Cont'd)

- f. May be provided with local or foreign exchange service, individual line or trunk line service, as an auxiliary hunting terminal to forward calls that result from an all lines busy conditions or for a night transfer arrangement.
- g. Is furnished for a minimum period of one month.
- h. Customers agree in accordance with Schedule Cal.P.U.C. No. A2.1.9 to pay all applicable charges. (T)
- i. Will be provided by use of a network address which provides local service in the exchange in which Remote Call Forwarding service is ordered.
- j. May be provided with 800 Service, FGB Access Service, Centrex service or message service arrangements.
- k. Will not be arranged to forward calls from one Remote Call Forwarding network address to another Remote Call Forwarding network address.
- l. Will not be arranged to forward calls to a network address that requires international access codes (International Direct Distance Dialing).
- m. Will not be arranged to forward calls to cellular or paging numbers where the cellular or paging provider utilizes the Land to Mobile Billing Option No. 2 or the Land to Paging Billing Option No. 2.
- n. Will not be arranged to forward to Switched Access Services unless otherwise specified in (j) preceding or Schedule Cal.P.U.C. No. 175-T, Section 6. (N)
- o. Will not be arranged to forward to a 700 number.
- p. Will not be arranged to forward to numbers associated with N11 services such as 911, 411, 511, 211. (N)

Material omitted now on Sheet 416.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 REMOTE CALL FORWARDING - BUSINESS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

2. Remote Call Forwarding is provided by the Utility to complete volumes of calls equivalent to other standard service arrangements. If traffic arrangements other than this are experienced, the Utility will provide the service in accordance with Schedule Cal.P.U.C. No. A2.1.11.

3. Message Charges

a. Remote Call Forwarding will be a measured rate service in those exchange offering measured rate service as shown in Schedule Cal.P.U.C. No. A5.2.1,A.

b. The Remote Call Forwarding service does not include a local message unit allowance or a zone calling unit allowance.

c. The charges for forwarded calls may be comprised of two separate message charges:

(1) A charge for that portion of the call from the originating station to the call forwarding location, if applicable,

(2) The Dial-Station-to-Station charge, WATS or FGB usage charge for that portion of the call from the call forwarding location to the terminating location designated by the customer.

The respective charge for each such portion (1) and (2) above, shall be the rate specified in Schedule Cal.P.U.C. Nos. A5.2, A6.2, A7.1 and 175-T,6.2.2.

On a Person-to-Person or Operator Station-to-Station call other than collect, the originating customer is charged the respective Person-to-Person or Operator Station-to-Station rate for the portion covered in (1) above. The charge for the portion of the call described in(2) above is the Dial Station-to-Station rate or WATS usage charge and charged to the call forwarding customer or FGB usage charge and charged to the FGB customer.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 REMOTE CALL FORWARDING - BUSINESS (Cont'd) (T)

B. REGULATIONS (Cont'd)

3. Message Charges (Cont'd)

- c. The charges for forwarded calls may be comprised of two separate message charges: (Cont'd)

On a collect call placed to a call forwarding network address, the collect charges apply to the portion of the call between the rate center of the originating number and the rate center of the call forwarding location, but the portion between the rate center of the call forwarding location and the terminating rate center of the customer will be billed at the Dial Station-to-Station rate or WATS charge applicable.

On a Person-to-Person or collect call that is not accepted, the terminating customer will be charged the Dial Station-to-Station rate or WATS charge applicable in effect for the portion of the call described in(2) preceding. Written notification of this regulation will be sent to the customer upon request for service.

- d. Remote Call Forwarding service may be offered in conjunction with any residence optional calling plans. (T)

4. Directory Listings

- a. Listings in the directory serving the exchange in which the Remote Call Forwarding service is located will be furnished equivalent to those provided for residence individual line service in Schedule Cal.P.U.C. No. A5.7.1. (T)

- b. A listing of the Remote Call Forwarding service will be furnished, without additional charge, in the directory serving the telephone number to which the calls are forwarded.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 REMOTE CALL FORWARDING - BUSINESS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

5. Network Address

- a. The network address (telephone number) of the Remote Call Forwarding service is established by the Utility at the time of the establishment of service and at charges shown in Schedule Cal.P.U.C. No. A3.1. The charges will comprehend new service being established without a premises visit and without the charges associated therewith.
- b. The network address of the Remote Call Forwarding service number may be changed at the charges for a change of telephone number as shown in Schedule Cal. P.U.C. No. A3.1.
- c. The network address of the service arrangement to which calls are forwarded may be changed at the charges shown in Schedule Cal.P.U.C. No. A3.1. at the Remote Call Forwarding location.
- d. When Remote Call Forwarding Service is provided with Feature Group B Access Service, the network address (telephone number) of the Remote Call Forwarding service and the network address of the service arrangement to which calls are forwarded (seven digit access code) shall be installed in the same Number Planning Area (NPA).

6. Unless otherwise stated herein, all rule provisions of Schedule Cal.P.U.C. No. A2.1 shall apply.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 REMOTE CALL FORWARDING - BUSINESS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

7. Limitation of Liability

Provisions covering limitation of liability and allowance for interruptions in service set forth in Schedule Cal.P.U.C. No. A2.1.14 for exchange telephone service shall apply to this service.

8. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another customer.

9. Remote Call Forwarding may be offered to a customer through a Sales Agency Program² as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule No. 1- Definition of Terms. See also A2.3 - Forms, Network Services Marketing Agreement, Form No. UE 0028.

10. The customer may subscribe to a maximum of 99 access paths for each Remote Call Forwarding service.

C. TERRITORY

Within the exchange area of all exchanges where service is furnished from an Electronic Switching System (ESS) or Digital Multiplex Switch (DMS) type central office where facilities and operating conditions permit.¹

NOTE 1: See Regulations B.1.a. preceding.

NOTE 2: The offering of the Sales Agency Program will terminate on December 11, 1990 unless cancelled, changed or extended.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.4 REMOTE CALL FORWARDING - BUSINESS (Cont'd)

D. RATES AND CHARGES

1. First Access Path²

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Intrastate			
- Measured Rate Business ¹	\$ RR	\$ 17.10 (R)	*BM
b. Intraservice Area			
- Measured Rate Business ¹	RR	17.10	*ML
c. Interstate			
- Measured Rate Business ¹	RR	17.10	*NB
2. Additional Access Path (All Services) ²			
- Additional Access Path, each ^{1,3,4}	RR	17.10 (R)	RCA

NOTE 1: Apply Service Charges as set forth in Schedule Cal.P.U.C. No.A.3.1.

NOTE 2: See B.5.d. preceding.

NOTE 3: Rates and charges for additional access paths will not be applicable when a switch upgrade from a 1AESS switch to a DMS-100 or 5ESS switch is made by the utility. If the customer requires additional paths to handle increased volumes, moves their Remote Call Forwarding Service to a different switch or moves their terminating location, the customer will be charged the appropriate rates and charges.

NOTE 4: Limit 99 Paths per Remote Call Forwarding Service.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE

A. DESCRIPTION

Premiere Communications System is an optional telephone service arrangement of central office features furnished to individual line business and residence customers wishing to combine two exchange access lines or up to six exchange access lines into a Premiere 6. (T)
It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit. (T)

1.

Material omitted now in different form on Sheets 442.16 and 442.23.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)
- A. DESCRIPTION (Cont'd)

2.

Material omitted now in different form on Sheet 442.17.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)
- A. DESCRIPTION (Cont'd)

3. Basic Package Features - Premiere 6 (T)

Premiere 6 Call Hold (L)

A call can be placed on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pick up feature.

Premiere 6 Call Pickup

A call can be answered which has been directed to another line in the Premiere group. (L)

Material on this sheet formerly on Sheet 428.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)
A. DESCRIPTION (Cont'd)

3. Basic Package Features - Premiere 6 (Cont'd)

Premiere 6 Three-Way Calling (T)

A call in progress can be placed on hold and a second call completed while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

Premiere 6 Intercom

Up to five other lines can be dialed in the same premiere group by dialing an access code followed by a single digit. Two user stations with same line number cannot access each other utilizing the Intercom feature.

Premiere 6 Call Transfer (T)

Any established call can be transferred to another line within or outside the Premiere group. One person on the final connection must still be within the Premiere group.

4. Optional Line Features - Premiere 6

Premiere 6 Busy Call Forwarding/Delay Call Forwarding (T)

This line feature automatically transfers incoming calls that encounter a(1) busy condition and/or a (2) don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing Premiere equipped line to an alternate designated line within the Premiere group. Because of technical limitations, the actual number of ring cycles before a don't answer call is transferred may vary slightly from the preset value. The number to which calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer. Changes to the feature must be requested from the Utility.

Premiere 6 Call Forwarding

All calls made to the subscribing line are automatically transferred to a different line, within or outside the Premiere group.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)

A. DESCRIPTION (Cont'd)

- 4. Optional Line Features - Premiere 6 (Cont'd)

Premiere Call Waiting

A tone burst is provided to alert a user on an existing call that another call is waiting.

- 5. Optional Group Features - Premiere 6

Premiere 6 Customer Changeable Speed Calling

(T)

Allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by two digits, a customer can dial up 30 preprogrammed numbers. All lines in a Premiere group share the same list which can be programmed from a customer specified line.

Premiere 6 Distinctive Ringing

Allows a customer to distinguish between incoming and intercom calls by providing distinctive ringing patterns. Premiere lines equipped for distinctive ringing which are also assigned the Call Waiting feature will receive distinctive tones on incoming and intercom calls which are waiting.

Premiere 6 Outward WATS/800 Service Access

Allows access to Outward WATS by dialing an access code. It also allows access to 800 Service by dialing a separate access line not included as part of the Premiere System.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)

Material omitted now in different form on Sheet 442.23.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)

Material omitted now in different form on Sheet 442.24.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)

Material omitted now in different form on Sheet 442.25.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)

B. REGULATIONS

1. The Utility may furnish Premiere where there is available central office equipment with the proper program updates as determined by the Utility.
2. Premiere is available on all individual business and residence access lines other than WATS and public or semi-public service lines.
3. A customer or customers may choose to combine access lines terminating at different premises into a Premiere 6. All access lines combined in a Premiere 6 must be served by the same central office. (T)
4. The combining of access lines carrying different classes of service designations into a Premiere 6 is permitted. (T)
- 5.
6. All Premiere lines must be equipped for Touch-Tone signaling.
7. The quality of transmission for calls utilizing Premiere Call Forwarding or Premiere Three-Way Calling may vary depending on the distance and routing involved. The Utility makes no representation as to the quality of the transmission on such calls. (T)
8. Different customers may arrange to have their individual access lines combined in a common Premiere 6. (T)

In the case where either of the optional group features, Premiere Customer Changeable Speed Calling or Premiere Distinctive Ringing are ordered, an agreement must be reached between customers and Utility as to which customer will be responsible for these particular features. (T)

9. A customer with a line equipped with Premiere Call Forwarding is responsible for the payment of any applicable charges for each completed call between the subscribing line and the forwarded to line. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarding calls that are answered at the forwarded to line station.

Material applicable to Premiere 1 and 30 now in different form on Sheets 442.18 and 442.26, respectively.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)
B. REGULATIONS (Cont'd)

10. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another.
11. The Utility may discontinue the telephone service of a customer with Premiere service for nonpayment or noncompliance with other rules. Refer to Schedule Cal.P.U.C. No. A2.1.11.
12. Temporary Service is not offered with Premiere service.
13. The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14.
14. A minimum of two (2) lines will be needed to establish a Premiere 6 System. (T)
15. Unless otherwise specifically stated in this tariff schedule, Premiere Communications System Service, access lines will be treated as Individual Line Business and/or Residence Service and all applicable tariff schedules of the Utility will apply.
16. The Utility is not responsible for incompatibility between Utility provided service and customer-provided terminal equipment as set forth in Schedule Cal.P.U.C. No. A8.1.1.
17. A control account is necessary with any Premiere 6 System so central office translations can be provided to activate the Intercom feature. An agreement must be reached between the customer(s) and the Utility as to which customer will be designated as the control account. The customer of the control account is also responsible for handling order inquiries and maintenance problems with the Utility. (T)

Material applicable to Premiere 1 and 30 now in different form on Sheets 442.19 and 442.27, respectively.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

18.

19. Premiere basic and optional features are not compatible with existing Custom Calling Services, described in Schedule Cal.P.U.C. No. A5.4.3. (T)

20. The optional features Call Waiting and Busy Call Forwarding Delay Call Forwarding may not be provided on the same line for the Premiere 6 group.

21. Lines terminated in a Premiere 6 group only may not be equipped for hunting if Busy Call Forwarding/Delay Call Forwarding is provided.

22.

23. Each customer is responsible for the Premiere basic features and optional line features on their individual access lines(s).

24. On and after February 16, 1987 the offering of Premiere 6 will only be furnished to the same customer on the same premises and supersedures, additions, partial removals or changes to existing Premiere 6 systems are prohibited.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)

C. RATES AND CHARGES

The rates and charges following are for Premiere only and are in addition to the applicable service charges, monthly rates and non-recurring or equipment with which they are associated.

1.

Material omitted now in different form on Sheets 442.21 and 442.29.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)
- C. RATES AND CHARGES (Cont'd)

- 1.

Material omitted now in different form on Sheet 442.22.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (CONT'D)
 5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (CONT'D)
 C. RATES AND CHARGES (CONT'D)
 2. Premiere 6¹

a. The following charges apply when establishing Premiere at the same time or subsequent to the associated exchange individual access line(s).

	<u>Nonrecurring Charges</u>		<u>Monthly</u>	<u>USOC</u>
	<u>Business</u>	<u>Residence</u>	<u>Rate</u>	
Basic Features				
- per line	\$23.75 (R)	\$9.50 (R)	\$6.65 (R)	MVP
Optional Line Features				
Premiere 6 Call Waiting				
- per line	5.70	4.75	3.32	MVPCW
Premiere 6 Call Forwarding				
- per line	5.70	4.75	3.32	MVPCF
Premiere 6 Busy Call Forwarding/Delay Call Forwarding				
- per line	5.70	4.75	3.32	MVPAA
Optional Group Features				
Premiere 6 Changeable Speed Calling				
- per Premiere 6 System	5.70	4.75	4.75	MVPCD
Premiere 6 Distinctive Ringing				
- per Premiere 6 System	5.70	4.75	4.75 (R)	MVPDR
Premiere 6 WATS Access				
- per Premiere 6 System	19.00	19.00	NO	MVPOW
Premiere 6 800 Service Access				
- per Premiere System	19.00 (R)	19.00 (R)	NO	MVP8S

NOTE 1: See B.24, preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (CONT'D)
 5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (CONT'D)
 C. RATES AND CHARGES (CONT'D)
 2. Premiere 61 (Cont'd)

b. The following charges apply for changes in an established Premiere System.

	Nonrecurring Charges		Monthly	USOC
	<u>Business</u>	<u>Residence</u>	<u>Rate</u>	
Changes from a Commstar II to a Premiere 6 System or Commstar I single line service - per line	\$23.75 (R)	\$9.50 (R)	\$6.65 (R) MVP	

	Nonrecurring Charges		Monthly	USOC
	<u>Business</u>	<u>Residence</u>	<u>Rate</u>	
Addition of optional features ² per line	5.70 (R)	4.75 (R)	RR	NA
Change optional features ² - per line	5.70 (R)	4.75 (R)	RR	NA

c. Miscellaneous change charge will apply, other than the service charges specified in C.1.b. preceding, in the following examples:

	<u>Nonrecurring Charge</u>	<u>USOC</u>
Remove Premiere lines from an existing system - per line	\$ 5.70 (R)	NWCPS
Changes to Premiere 6 Busy Call Forwarding/Delay Call Forwarding as specified by the customer - per line	5.70	NWCPS
Changes in the intercom designation code associated with Premiere 6 intercom - per line	5.70	NWCPS
Changes to remove and reestablish control account - per line	5.70 (R)	NWCPS

NOTE 1: See B.24, preceding.

NOTE 2: Use same monthly rate and USOC as shown in C.2.a., Optional Line features, preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.5 PREMIERE COMMUNICATIONS SYSTEMS SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

2. Premiere 6¹(Cont'd) (T)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
d. Message Waiting Indicator ²			(T)
- associated with CO-ACDS or Centrex-UCD Forwarded Call Information Service	RR	RR	EMW
	Nonrecurring Charge		(N)
e. Changes from a Premiere 6 System to a Commstar II			
- per existing line(s)	NO		(N)

NOTE 1: See B.24, preceding. (N)

NOTE 2: Rates, charges and regulations apply as shown in Schedule (T)

Cal. P.U.C. Nos. A9.4 and A9.4.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

Material omitted now in different form on Sheets 442.29 and 442.30.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

Material omitted now in different form on Sheets 442.31 and 442.32.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

Material omitted now in different form on Sheet 442.33.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.6 CUSTOM CALLING SERVICE DIRECT CONNECTION (T)

A. DESCRIPTION

Custom Calling Service Direct Connection is a Utility provided central office service arrangement permitting automatic connection to another telephone number without dialing that telephone number. The service is activated when the customer lifts the receiver off-hook. (T)

Upon activation, no dial tone is heard and no dialing capability for other outgoing calls is permitted. However, incoming calls can be received whenever the service is not in use.

Custom Calling Service Direct Connection utilizes a reserved Speed Calling-8 list as defined in Schedule Cal.P.U.C. No. A5.4.3 in the Utility's exchange areas of all exchanges where service is furnished from an Electronic Switching System (ESS) or Digital Multiplex Switch (DMS) type central office where facilities and operating conditions permit. (T)

1. Custom Calling Service Direct Connection-Unshared (T)

Custom Calling Service Direct Connection-Unshared permits the customer to have one or more exchange access lines, each one connecting to a customer designated telephone number. No two exchange access lines share the same Speed Calling list. (T)

2. Custom Calling Service Direct Connection-Shared¹ (T)

Custom Calling Service Direct Connection-Shared permits the customer to have multiple exchange access lines, each one connecting to the same customer designated telephone number via one line which is designated as the owner of the Speed Calling-8 list. (T)

3. Custom Calling Service Direct Connection-Controlled² (T)

Custom Calling Service Direct Connection-Controlled is also "Shared" as described above. This offering also permits the owner of the Speed Calling-8 list to change terminating telephone number at will with the use of Speed Calling(8) service. (T)

NOTE 1: See Regulations B.6. following.

NOTE 2: See Regulations B.5. following.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.6 CUSTOM CALLING SERVICE DIRECT CONNECTION (Cont'd)

B. REGULATIONS

1. Reserved

(T)
(D)
|
(D)

- 2. The Utility may furnish Custom Calling Service Direct Connection only where there is available central office equipment with proper program updates.
- 3. Custom Calling Service Direct Connection is not available on Semipublic, Foreign Exchange, WATS, Centrex and Farmer Line Services or PBX Trunks.
- 4. The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14.
- 5. Customers of Custom Calling Service Direct Connection-Controlled Service must have a non-Custom Calling Service Direct Connection line equipped with Speed Calling-8 service, as set forth in Schedule Cal.P.U.C. NO. A5.4.3; all specified rates and regulations apply.
- 6. All shared exchange access lines with Custom Calling Service Direct Connection must be served by the same central office.
- 7. Applicable calling charges for connection to the terminating telephone number will be applied under the rates specified in Schedule Cal.P.U.C. Nos. A5.2.1 and A6.2.1

Material omitted now on Sheet 442.4.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.6 CUSTOM CALLING SERVICE DIRECT CONNECTION (Cont'd)

B. REGULATIONS (Cont'd)

8. With Custom Calling Service Direct Connection, each access line must be equipped with one of the following classes of service to be associated with the USOCs DCN++ and DCX++.

a. Business:

MB, ML, MS

b. Residence

MR

9. Shared lines must belong to the same customer.

10. On or after the effective date of Advice Letter No. 16198, the offering (N) of Custom Calling Service Direct Connection will only be furnished to residence customers as follows: to the same customer, on the same premises and supersedures. Additions, deletions or changes are prohibited.

11. Service charges as set forth in Schedule Cal.P.U.C. No. A3.1 will be waived for 90 days from the effective date of Advice Letter No. 16198 for residence customers wishing to change from Custom Calling Service Direct Connection to individual Custom Calling Services.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.6 CUSTOM CALLING SERVICE DIRECT CONNECTION (Cont'd)

C. CHARGES AND RATES

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in Schedule Cal.P.U.C. Nos. A5.2 and A3.1 and 3.2.
2. Decision 89-10-031 dated October 12, 1989 states in part that "Beginning in 1990, Pacific should file advice letters no later than October 1 of each year for Commission consideration and approval to update rates according to the adopted price cap indexing mechanism with new rates to be effective the following January 1." Custom Calling Service Direct Connection is authorized by Decision No. 94-09-065, dated September 15, 1994 to be flexibly priced services. The monthly rate may be increased (not to exceed the ceiling on file with California Public Utilities Commission) by the Utility upon at the least 30-days prior notice to the CPUC and affected customers or decreased (not below the floor on file with the California Public Utilities Commission) by the Utility upon at least 10-days prior notice to the CPUC and affected customers.
3. Establishment of Custom Calling Service Direct Connection:¹

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50 (R)	\$4.27 (R)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50 (R)	2.61 (R)	DCX++

NOTE 1: See B.1. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.6 CUSTOM CALLING SERVICE DIRECT CONNECTION (Cont'd)
 C. CHARGES AND RATES (Cont'd)

4. Addition of Custom Calling Service Direct Connection to existing service^{1,2}:

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,			
- per line ²	RR	\$4.27 (R)	DCN++
Custom Calling Service Direct Connection-Shared,			
- per line ²	RR	2.61 (R)	DCX++

5. Miscellaneous change charges will apply, other than service charges specified in 3. and 4. preceding, in the following situations:

	<u>NONRECURRING CHARGE</u>	<u>USOC</u>
Terminating telephone number change,		
- per number	\$11.40 (R)	NWCDT
System Reconfiguration,		
- per line	11.40 (R)	NWCDT

6. Service charges associated with Custom Calling Service Direct Connection because of telephone number changes as set forth in Schedule Cal.P.U.C. No. A3.1 and 3.2 are not applicable.

NOTE 1: See B.1. preceding.

NOTE 2: Reference to service charges is specified in Schedule Cal.P.U.C. No. A3.1 and 3.2.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.7 METRO PLANSM SERVICE

(T)

A. APPLICABILITY AND TERRITORY

(N)

Applicable to Pacific Bell Telephone Company residence individual line flat and measured rate service and Universal Lifeline Telephone Service flat and measured rate service furnished within the Zone Usage Measurement (ZUM) exchanges as defined in Schedule Cal.P.U.C. No. A5.1.1.C.

B. DESCRIPTION OF SERVICE

1. General

- a. Metro PlanSM service is furnished as an adjunct to one-party residence exchange services and provides for directly dialed communications to ZUM Zone 3 exchanges as specified in Schedule Cal.P.U.C. No. A5.1.1.C. and Cal.P.U.C. No. A6.2.7. respectively.
- b. For a fixed monthly rate the Metro PlanSM offers to one-party residence service customers unlimited calling on directly dialed calls to ZUM Zone 3 exchanges.
- c. ZUM Zone 3 call detail will not be provided to the customer.
- d. Minimum billing as set forth in Schedule Cal.P.U.C. No. A2.1 is applicable to the monthly rate for the Metro PlanSM service.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.7 METRO PLANSM SERVICE (Cont'd)

(T)

C. REGULATIONS

(N)

1. Limitations of Service

- a. Person, collect, conference, third number billed, calling card, toll stations or any other calls requiring operator handling except as specified in 3., following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.
- b. Metro PlanSM may not be furnished to any residence exchange service (except Remote Call Forwarding service as specified in Schedule Cal.P.U.C. No. A5.4.4) that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the customer's premises to extend a two-point connection beyond the originating station and called station location.
- c. The premises of a customer is that shown in Schedule Cal.P.U.C. No. A2.1, Premises. In the event the premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.
- d. Metro PlanSM will not be furnished in connection with multiparty (operator identified) or any business service (except Centrex Dormitory service with billing arrangement Option "C" as specified in Schedule Cal.P.U.C. No. A9.1.1.)
- e. Metro PlanSM is limited to one plan per one-party residence service. The Service Area subscribed to by the customer must be the Service Area in which their residence service is served from.
- f. The Metro PlanSM cannot be added to foreign exchange services.
- g. Toll restricted access lines will not be eligible for Metro PlanSM service.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.7 METRO PLANSM SERVICE (Cont'd)

(T)

C. REGULATIONS (Cont'd)

(N)

2. The Metro PlanSM applies to:

a. Sent-Paid messages dialed and completed by customers from one-party residence service without the assistance of a utility operator.

b. Sent-Paid messages placed with the assistance of a utility operator where:

(1) dial completion facilities are not available.

(2) equipment or circuit conditions cause unsuccessful dial attempts.

(3) the customer indicates they are handicapped and unable to dial.

(4) the utility operator must identify the calling number where automatic equipment is not available.

c. Sent-Paid messages reestablished after a service failure on a customer call.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.7 METRO PLANSM SERVICE (Cont'd)

(T)

D. RATES AND CHARGES

(N)

The following monthly rate applies to all Metro PlanSM services.

	<u>INSTALLATION</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>
Metro Plan SM Service, each line	NO	\$3.00

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.7 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.7 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.8 COMMSTAR I (T)

A. DESCRIPTION

Commstar I is an optional telephone service arrangement of central office features furnished to individual line business and residence customers. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit. (T)

1. Basic Package Features - Commstar I (Single Line Service)¹ (T)

Commstar I Call Forwarding (T)

Permits the customer to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.

Commstar I Call Hold (T)

A call can be placed on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

Commstar I Three-Way Calling (T)

A call in progress can be placed on hold and a second call completed while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

NOTE 1: Includes Touch-Tone Calling Service. See Regulations B.13 following. (T)

Material on this sheet formerly in different form on Sheet 428.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.8 COMMSTAR I (Cont'd)

A. DESCRIPTION (Cont'd)

2.Optional Line Features - Commstar I (Single Line Service)

Commstar I Call Waiting

A tone burst is provided to a user on an existing call to indicate that another call is waiting.

Commstar I Speed Calling

(T)

Allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one digit a customer can dial up to 6 preprogrammed numbers.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.8. COMMSTAR I (Cont'd)

B. REGULATIONS

1. The Utility may furnish Commstar I where there is available central office equipment with the proper program updates as determined by the Utility.
2. Commstar I is available on all individual business and residence access lines other than WATS and public or semi-public service lines.
3. All Commstar I lines must be equipped for Touch-Tone signaling.
4. The quality of transmission for calls utilizing Commstar I Call Forwarding or Commstar I Conferencing may vary depending on the distance and routing involved. The Utility makes no representation as to the quality of the transmission on such calls.
5. A customer with a line equipped with Commstar I Call Forwarding is responsible for the payment of any applicable charges for each completed call between the subscribing line and the forwarded to line. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarding calls that are answered at the forwarded to number.

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.8. COMMSTAR I (Cont'd)

B. REGULATIONS (Cont'd)

6. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another.

7. The Utility may discontinue the telephone service of a customer with Commstar I service for nonpayment or noncompliance with other rules. Refer to Schedule Cal.P.U.C. No. A2.1.11.

8 Temporary Service is not offered with Commstar I service.

9 The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14.

10. Unless otherwise specifically stated in this tariff schedule, Commstar I, access lines will be treated as Individual Line Business and/or Residence Service and all applicable tariff schedules of the Utility will apply.

11. The Utility is not responsible for incompatibility between Utility provided service and customer provided terminal equipment wire, or (T)
cable beyond the Utility's local loop demarcation point as set forth in (T)
Schedule Cal.P.U.C. No. A8.1.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.8. COMMSTAR I (Cont'd)

B. REGULATIONS (Cont'd)

12. COMMSTAR I basic and optional features are not compatible with existing Custom Calling Services, described in Schedule Cal.P.U.C. No. A5.4.3.

13. Reserved

14. Each customer is responsible for the COMMSTAR I basic features and optional line features on their individual access lines(s).

15. Reserved

(T)
(D)

(D)

16. On or after the effective date of Advice Letter No. 16198, the offering of Commstar I will only be furnished to residence customers as follows: to the same customer, on the same premises and supersedures. Additions, deletions or changes are prohibited.

17. Service Charges as set forth in Schedule Cal.P.U.C. No. A3.1 will be waived for 90 days from the effective date of Advice Letter No. 16198 for residence customers wishing to change from Commstar I to individual Custom Calling Services.

NOTE 1: Includes Touch-Tone Calling Service. See Regulations B.13. preceding.

Material omitted now on Sheet 442.21.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.8. COMMSTAR I (Cont'd)

C. RATES AND CHARGES

The rates and charges following are for COMMSTAR I only and are in addition to the applicable service charges, monthly rates and non-recurring charges with which they are associated.

- 1. The following charges apply when establishing COMMSTAR I at the same time or subsequent to the associated exchange individual access line(s).

(D)

(D)

Decision 89-10-031 dated October 12, 1989 states in part that "...Beginning in 1990, Pacific should file advice letters no later than October 1 of each year for Commission consideration and approval to update rates according to the adopted price cap indexing mechanism with new rates to be effective the following January 1."

(L)

(L)

COMMSTAR I is authorized by Decision No. 94-09-065, dated September 15, 1994 to be flexibly priced services. The monthly rate may be increased (not to exceed the ceiling on file with the California Public Utilities Commission) by the Utility upon at least -30days prior notice to the CPUC and affected customers or decreased (not below the floor on file with the California Public Utilities Commission) by the Utility upon at least 10-days prior notice to the CPUC and affected customers.

(N)

(N)

(L) Formerly on Sheet 442.20.
Material omitted now on Sheet 442.21.1

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)
 5.4.8 COMMSTAR I (CONT'D)
 C. RATES AND CHARGES (CONT'D)
 1. Cont'd

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
<u>Basic Features</u>			
- per line, residence ¹	\$ 14.25 (R)	\$ 7.79 (R)	MVR
- per line, business ¹	23.75	8.26	MVM
<u>Optional Line Features</u>			
COMMSTAR I Call Waiting			
- per line, residence	4.75	3.32	MVRCW
- per line, business	5.70	3.32	MVMCW
COMMSTAR I Speed calling			
- per line, residence	4.75	4.75	MVRCD
- per line, business	5.70 (R)	4.75 (R)	MVMCD

NOTE 1: Includes Touch-Tone Calling Service. See Regulations B.13 preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.8. COMMSTAR I (CONT'D)

C. RATES AND CHARGES (CONT'D)

2. The following charges apply for changes in an established Commstar I single line service. Charges for addition of new lines are as shown in 5.4.9, C.1. following.

	<u>Nonrecurring Charges</u>		<u>Monthly</u>	<u>USOC</u>
	<u>Business</u>	<u>Residence</u>	<u>Rate</u>	
Changes from a Commstar I single line service to a Commstar II				
- per line ^{2,3}	\$23.75 (R)	\$9.50 (R)	RR	MVP
- per line ^{2,4}	NO	NO	RR	MVC
Changes from a Commstar II to a Commstar I Single Line Service				
- per line, residence ^{2,3}	NO	9.50 (R)	RR	MVR
- per line, residence ^{2,4}	NO	NO	RR	MVR
- per line, business ^{2,3}	23.75 (R)	NO	RR	MVM
- per line, business ^{2,4}	NO	NO	RR	MVM
	<u>Nonrecurring Charges</u>		<u>Monthly</u>	<u>USOC</u>
	<u>Business</u>	<u>Residence</u>	<u>Rate</u>	
Addition of optional features ¹				
- per line	\$ 5.70 (R)	\$ 4.75 (R)	RR	NA
Change optional features ¹				
- per line	5.70 (R)	4.75 (R)	RR	NA
			<u>Nonrecurring</u>	<u>USOC</u>
			<u>Charge</u>	
Remove Commstar I line from an existing Commstar I Single Line Service				
- per line			\$ 5.70 (R) NWCPS	

NOTE 1: Use same monthly rate and USOC as shown in C.1., Optional Line Features, preceding.

NOTE 2: See C.1 following.

NOTE 3: Applicable before February 16, 1987.

NOTE 4: Applicable on and after February 16, 1987.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.8. COMMSTAR I (Cont'd)

C. RATES AND CHARGES (Cont'd)

(T)

3. Reserved

(D)

4. Reserved

5. Reserved

(D)

(D)

Continued

Advice Letter No. 15386

Issued by

Date Filed: May 3, 1988

Decision No.

M. J. Miller

Effective: June 13, 1988

Executive Director - State Regulatory

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.9 COMMSTAR II

A. DESCRIPTION

Commstar II is an optional telephone service arrangement of central office features furnished to individual line business and residence customers wishing to combine a single exchange access line or up to thirty exchange access lines into Commstar II. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

1. Basic Package Features¹

Commstar II Intercom

Up to twenty-nine other lines can be dialed in the same Commstar II by dialing an access code followed by two digits. Two user locations with the same line number cannot access each other utilizing the Intercom feature. (T)

Commstar II Call Hold

A call can be placed on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

Commstar II Call Pickup

A call can be answered which has been directed to another line in the Commstar II group. Additional call pickup groups are available on an optional basis.

Commstar II Call Transfer

Any established call can be transferred to another line within or outside the Commstar II. One person on the final connection must still be within the Commstar II.

Commstar II Three-Way Calling

A call in progress can be placed on hold and a second call completed while maintaining privacy from the first call. In addition, the user of a Commstar II equipped line may choose to add on the previously held call into a three-way conference.

NOTE 1: See B.21, Regulations following.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.9 COMMSTAR II (Cont'd)

A. DESCRIPTION (Cont'd)

2. Optional Line Features

Commstar II Call Waiting

A tone burst is provided to a user on an existing call that another call is waiting.

Commstar II Call Forwarding

All calls made to the subscribing line are automatically transferred to a different line, within or outside the Commstar II.

Commstar II Busy Call Forwarding/Delay Call Forwarding

This feature automatically transfers incoming and intercom calls that encounter a busy line condition and/or a don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing Commstar II equipped line to an alternate designated line within or outside the Commstar II group but within the same central office switch. Because of technical limitations, the actual number of ring cycles before a don't answer call is transferred may vary slightly from the preset value. The number to which the calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer. Changes to the feature must be requested from the Utility.

Commstar II Speed Calling

Allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one digit, a customer can dial up to 6 preprogrammed numbers.

Commstar II Call Selection

Call Selection will allow a customer to determine which calls can be placed on the Commstar II lines. There are three offerings:

- A. Allows ZUM 1 and 2 (denies 7 and 10 digit toll, and ZUM 3) (T)
- B. Allows ZUM 1, 2 and 3 (denies 7 and 10 digit toll) |
- C. Allows ZUM 1, 2 and 3 and 7 digit toll (T)
(denies 10 digit toll)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.9 COMMSTAR II (Cont'd)

A. DESCRIPTION (Cont'd)

3. Optional Group Features

Commstar II Distinctive Ringing

Allows a user to distinguish between incoming and intercom calls by providing distinctive ringing patterns. Commstar II lines equipped for distinctive ringing which are also assigned the Call Waiting feature will receive distinctive tones on incoming and intercom calls which are waiting.

Commstar II WATS/800 Service Access¹

Allows access to WATS by dialing an access code. Each code will be common to all system subscribers. Allows access to 800 Service by dialing a separate access line. The 800 Line(s) is not included in the maximum line capacity of the Commstar II.

Commstar II Features will continue to function in a normal manner when the WATS/800 Line is in use.

WATS/800 service must terminate in the same central office and same switch as the local service common block.

Custom 800 Service

Custom 800 Service as set forth in Schedule Cal.P.U.C. No. A7.2 may be provisioned on a Commstar II line. The Custom 800 line is not counted in the maximum 30 line capacity of the Commstar II. There are no nonrecurring charges associated with the provisioning of Custom 800 Service on the Commstar II line.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.9 COMMSTAR II (Cont'd)

B. REGULATIONS

1. The Utility may furnish Commstar II where there is available central office equipment with the proper program updates as determined by the Utility.
2. Commstar II is available on all individual business and residence access lines other than WATS and public or semi-public service lines.
3. A customer or customers may choose to combine access lines located at different premises into a Commstar II. All access lines combined in Commstar II must be served by the same central office. (T)
4. The combining of access lines carrying different classes of service designations into a Commstar II is permitted.
5. All Commstar II lines must be equipped for Touch-Tone signaling.
6. The quality of transmission for calls utilizing Commstar II Call Forwarding or Commstar II Three-Way Calling may vary depending on the distance and routing involved. The Utility makes no representation as to the quality of the transmission on such calls.
7. Different customers may arrange to have their individual access lines combined in a Commstar II.

In the case where either of the optional features, Commstar II Speed Dialing or Commstar II Distinctive Ringing are ordered, an agreement must be reached between customers and Utility as to which customer will be responsible for these particular features.

8. A customer with a line equipped with Commstar II Call Forwarding is responsible for the payment of any applicable charges for each completed call between the subscribing line and the forwarded to line. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarding calls that are answered at the forwarded to line station.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.9 COMMSTAR II (Cont'd) (T)
- B. REGULATIONS (Cont'd)

- 9. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another. (T)

- 10. The Utility may discontinue the telephone service of a customer with Commstar II service for nonpayment or noncompliance with other rules. Refer to Schedule Cal.P.U.C. No. A2.1.11. (T)

- 11. Temporary Service is not offered with Commstar II. (T)

- 12. The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14. (T)

- 13. A minimum of two (2) lines will be needed to establish a Commstar II. (T)

- 14. Unless otherwise specifically stated in this tariff schedule, Commstar II, access lines will be treated as Individual Line Business and/or Residence Service and all applicable tariff schedules of the Utility will apply. (T)

- 15. The Utility is not responsible for incompatibility between Utility provided service and customer-provided terminal equipment as set forth in Schedule Cal.P.U.C. No. A8.1.1. (T)

- 16. A control account is necessary with any Commstar II so central office translations can be provided to activate the Intercom feature. An agreement must be reached between the customer(s) and the Utility as to which customer will be designated as the control account. The customer of the control account is also responsible for handling order inquiries and maintenance problems with the Utility. (T)

Material on this sheet formerly in different form on Sheet 435.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.9 COMMSTAR II (Cont'd)

B. REGULATIONS (Cont'd)

17. Reserved

(T)

(D)

(D)

18. COMMSTAR II basic and optional features are not compatible with existing Custom Calling Services described in Schedule Cal.P.U.C. No. A5.4.3.

19. The optional features Call Waiting and Busy Call Forwarding/Delay Call Forwarding may not be provided on the same line for the COMMSTAR II.

20. Lines terminated in a COMMSTAR II only may not be equipped for hunting if Busy Call Forwarding/Delay Call Forwarding is provided.

21. Reserved

22. Each customer is responsible for the COMMSTAR II basic features and optional line features on their individual access lines(s).

23. Reserved

24. This schedule contains flexible charges for the monthly rates of COMMSTAR II\ Optional Line Features and Optional Group Features. The current rates will be set forth on the range basis following.

Material omitted now on Sheet 442.29.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.9 COMMSTAR II (Cont'd)

C. RATES AND CHARGES

The rates and charges following are for COMMSTAR II only and are in addition to the applicable service charges, monthly rates and non-recurring charges with which they are associated.

Decision 89-10-031 dated October 12, 1989 states in part that (T)(L)
"...Beginning in 1990, Pacific should file advice letters no later than October 1 of each year for Commission consideration and approval to update rates according to the adopted price cap indexing mechanism with new rates to be effective the following January 1." (L)

(D)
|
(D)

- 1. The following charges apply when establishing COMMSTAR II at the same time or subsequent to the associated exchange individual access line(s).

Nonrecurring Charges

The nonrecurring charge is dependent on the line size group of the COMMSTAR II being established. The charge decreases in relation to the increased group size.

Monthly Rate (T)

COMMSTAR II is authorized by Decision No. 94-09-065, dated September 15, 1994 to be flexibly priced services. The monthly rate may be increased (not to exceed the ceiling on file with the California Public Utilities Commission) by the Utility upon at least 30-days prior notice to the CPUC and affected customers or decreased (not below the floor on file with the California Public Utilities Commission) by the Utility upon at least 10-days prior notice to the CPUC and affected customers. (N)

(D)

(L) Formerly on Sheet 442.28.
Material omitted now on Sheet 442.29.1.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)
 5.4.9 COMMSTAR II (CONT'D)
 C. RATES AND CHARGES (CONT'D)

Applicable before February 16, 1987:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Basic Features ²			
7 to 10 - per line ¹	\$47.50 (R)	RR	MVC10
11 to 15 - per line ¹	35.15	RR	MVC15
16 to 30 - per line ¹	27.55 (R)	RR	MVC30

Applicable on and after February 16, 1987:

Basic Features ²	<u>Nonrecurring Charge</u>		<u>Monthly Rate</u>		<u>USOC</u>
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	
First 2 to 10 - per line ^{1,3}	\$33.25 (R)	\$14.25 (R)	\$8.26 (R)	\$7.79 (R)	MVC10
First 11 to 15 - per line ^{1,3}	23.75	14.25	8.26	7.79	MVC15
First 16 to 30 - per line ^{1,3}	14.25 (R)	14.25 (R)	8.26 (R)	7.79 (R)	MVC30

NOTE 1: See B.17., Regulation preceding.

NOTE 2: See B.21., Regulation preceding.

NOTE 3: The system structure is 10 MVC10 followed by 5 MVC15 followed by 15 MVC30.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.9 COMMSTAR II (CONT'D)

C. RATES AND CHARGES (CONT'D)

	<u>Nonrecurring Charges</u>		<u>Monthly Rates</u>		<u>USOC</u>
	<u>Business</u>	<u>Residence</u>	<u>Maximum</u>	<u>Minimum</u>	
2. Optional Line Features ₁					
Call Waiting					
- per line	\$3.80 (R)	\$3.80 (R)	\$1.90 (R)	\$1.40 (R)	MVCCW
Call Forwarding					
- per line	3.80	3.80	1.90	1.40	MVCCF
Busy Call Forwarding/Delay					
Call Forwarding					
- per line	3.80	3.80	1.90	1.40	MVCAA
Speed Calling					
- per line,	3.80	3.80	1.90	1.40	MVCCD
Call Selection					
Allows ZUM 1 and 2 Local					
Calls (Denies 7 and 10					
digit toll, ZUM 3)					
- per line	3.80	3.80	1.90	1.40	MVCS1
Allows ZUM 1 and 2 Local,					
ZUM 3 (denies 7 and 10					
digit toll)					
- per line	3.80	3.80	1.90	1.40	MVCS2
Allows ZUM 1 and 2 Local,					
ZUM 3, and 7 digit toll					
(denies 10 digit toll)					
- per line	3.80 (R)	3.80 (R)	1.90 (R)	1.40 (R)	MVCS3

NOTE 1: See B.24. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.9 COMMSTAR II³ (Cont'd)
 C. RATES AND CHARGES (Cont'd)

	<u>Nonrecurring Charges</u>		<u>Monthly Rates</u>		<u>USOC</u>
	<u>Business</u>	<u>Residence</u>	<u>Maximum</u>	<u>Minimum</u>	
3. Optional Group Features					
Distinctive Ringing, ²					
- per group	\$ 3.80 (R)	\$ 3.80 (R)	\$4.75 (R)	NA	MVCDR
Each additional call					
pick-up group, ¹					
- per group	3.80	3.80	1.90 (R)	\$1.40 (R)	MVCCP
WATS/800 Service/2-Way					
WATS/800 Service Access					
WATS access, Intrastate ^{2,3}					
- per access code	38.00	38.00		NO	MVCOW
800 Service access,					
Intrastate					
- per 800 line,					
per system	19.00	19.00		NO	MVC8S
WATS Access, Interstate ^{2,3}					
- per access code	38.00	38.00		NO	MVCOX
800 Service Access,					
Interstate					
- per 800 line	19.00	19.00		NO	MVC8X
2-Way WATS/800 Service					
Access ^{2,3}					
- per access code	38.00	38.00		NO	MVC2W
Universal Access					
WATS Access					
- per access code	38.00	38.00		NO	MVCUW
800 Service Access					
- per 800 line	19.00 (R)	19.00 (R)		NO	MVC8U

NOTE 1: See B.24. preceding.

NOTE 2: Not offered with flexible pricing.

NOTE 3: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)
5.4.9 COMMSTAR II (CONT'D)
C. RATES AND CHARGES (CONT'D)

4. The following charges apply for changes in an established Commstar II.

Applicable before February 16, 1987:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Changes from a Premiere 6 system to a Commstar II			
7 to 10 - per line ¹	RR	RR	MVC10
11 to 15 - per line ¹	RR	RR	MVC15
16 to 30 lines - per line ¹	RR	RR	MVC30

	<u>Nonrecurring Charges</u>		<u>Monthly Rate</u>	<u>USOC</u>
	<u>Business</u>	<u>Residence</u>		
Addition of optional features - per line ²	\$5.70 (R)	\$4.75 (R)	RR	NA
Change optional features, - per line ²	5.70 (R)	4.75 (R)	RR	NA

Applicable on and after February 16, 1987:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Changes from a Premiere ⁶ or Commstar I System to a Commstar II			
- Existing lines	NO	RR	NA
First 2 to 10 lines- per line ¹	RR	RR	MVC10
Next 11 to 25 lines- per line ¹	RR	RR	MVC15
Next 16 to 30 lines- per line ¹	RR	RR	MVC30

	<u>Nonrecurring Charges</u>		<u>Monthly Rate</u>	<u>USOC</u>
	<u>Business</u>	<u>Residence</u>		
Addition of optional features - per line ²	\$3.80 (R)	\$3.80 (R)	RR	NA
Change optional features, - per line ²	3.80 (R)	3.80 (R)	RR	NA

NOTE 1: See C.1., Basic Features preceding for rates.

NOTE 2: See C.2. and 3., Optional Features preceding for monthly rate and USOC.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.9 COMMSTAR II (CONT'D)

C. RATES AND CHARGES (CONT'D)

5. Miscellaneous change charge will apply, other than the service charges specified in 4. preceding, in the following examples:

	<u>Nonrecurring</u> <u>Charge</u>	<u>USOC</u>
Remove Commstar II lines from an existing system - per line	NO	NWPCS
Changes to Busy Call Forwarding/Delay Call Forwarding as specified by the customer, - per line	5.70 (R)	NWPCS
Changes in the intercom designation code associated with Commstar II intercom, - per line	5.70	NWPCS
Changes to remove and reestablish control account - per line	5.70 (R)	NWPCS

6. Where measured service exchange individual access lines are combined in a Commstar II, message charges are not applicable to calls completed utilizing the Commstar II Intercom feature.

7. Service charges associated with establishing Commstar II because of the availability of facilities are not applicable to the following changes:

- a. Telephone number changes.
- b. Changes of class, type or grade of residence service from flat rate to measured service.
- c. Changes from rotary to Touch-Tone service.

8. Message Waiting Indicator

	<u>Nonrecurring</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
- associated with CO-ACDS or Centrex- UCD Forwarded Call Information Service - per line ¹	RR	RR	EMW

NOTE: 1 Rates, charges and regulations apply as shown in Schedule Cal.P.U.C. Nos. A9.4 and A9.4.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.9 COMMSTAR II (CONT'D)

C. RATES AND CHARGES (CONT'D)

9.Reserved

(D)

10.Reserved

(D)

(D)
Continued

Advice Letter No. 15386

Issued by

Date Filed: May 3, 1988

Decision No.

M. J. Miller

Effective: June 13, 1988

Executive Director - State Regulatory

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM CALLING SERVICES - RESIDENCE

A. DESCRIPTION

Custom Calling Service is an optional service arrangement of central office services furnished to individual line and residence customers. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

B. DESCRIPTION OF FEATURES

1. Call Forwarding Features

- a. Call Forwarding (USOC: ESM) permits the customer to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.
- b. Busy Call Forwarding (USOC: EVB) permits the forwarding of incoming calls when the customer's line is busy. The forwarded number is fixed by the customer service order. Calls may be forwarded outside the customer's local central office (C.O.).
- c. Delayed Call Forwarding (USOC: EVD) permits the forwarding of incoming calls when the customer's line remains unanswered after customer-designated number of rings. The number of rings and the forwarded number are fixed by the customer service order. Calls may be forwarded outside the customer's local central office (C.O.).
- d. Reserved (T)
(D)
- e.
- f. Select Call Forwarding (USOC: CSF) permits the customer to automatically forward (transfer) calls from up to ten customer preselected numbers to another telephone number and to restore it to normal operation at their discretion. Select Call Forwarding can be used in conjunction with Call Forwarding.
- g. Remote Access to Call Forwarding (USOC: RAF) allows the customer to activate and deactivate their Call Forwarding feature and to change their forwarded to number from a location other than where their service located.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)

B. DESCRIPTION OF FEATURES (Cont'd)

(T)(L)

2. Call Waiting

Call Waiting (CW) permits the customer engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

(T)

- a. Cancel Call Waiting (CCW) allows a customer to dial an activation code prior to making a call, and cancel the CW feature. CCW must be activated each time the customer wants CW canceled. Exception: customers subscribing to a Custom Calling Service that provides "flash privileges" such as Three-Way Calling, can activate the CCW feature while an incoming or outgoing call is in progress. CCW is available to customers who subscribe to CW, preceding or in Schedule Cal.P.U.C. No. A9.1.1. The rates and charges shown for CW in E.1. following include the CCW arrangement.

(T)

3. Three-Way Calling

Three-Way Calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

(T)z

4. Speed Calling^{1,2}

Speed Calling permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

z
z
(N)
(N)(L)

NOTE 1: Speed Calling 30 code list is a Frozen/Grandfathered Service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

NOTE 2: The offering of Speed Calling 30 will continue to be furnished to certified disabled customers, see Schedule Cal.P.U.C. No. A5.2.3.

(L) Formerly in Section 5.4.3 in a different format.

z Correction - Material inadvertently omitted in Advice Letter No. 16198, effective April 8, 1992. Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)

(T)(L)

B. DESCRIPTION OF FEATURES (Cont'd)

5. Intercom

Intercom permits intercommunication between two or more customer provided telephone stations answering the same telephone number. The customer activates an intercom call by picking up his receiver and dialing his own telephone number from that telephone. When the customer hears a busy tone signal, he returns his receiver to its "on-hook" position within fifteen seconds. The central office then applies distinctive ringing to the customer's telephone station and all extension stations of that line. The customer must go "on-hook" within the fifteen second time allowance, or the intercom activation is canceled. The intercom feature is deactivated when all connected parties terminate their intercom call.

On or after August 7, 1988 the offering of Intercom will only be furnished to the same customer, on the same premises and supercedures. Additions, deletions or changes to the existing Intercom system are prohibited.

6. Intercom Plus

Intercom Plus permits intercommunication between two or more customer provided telephone extensions answering the same telephone number. Intercom Plus features are:

- a. Intercom Dialing - permits the customer to pick up the receiver, dial an access code and hang up. The central office then applies distinctive ringing to the customer's telephone line and all stations of that line. The intercom feature is deactivated when all connected parties terminate their intercom call.
- b. Call Transfer - allows the customer to transfer an incoming call between extensions. Anyone picking up an extension will be connected to the incoming call automatically.
- c. Extension Hold - allows the customer to put a non-intercom call on hold. The call will remain on hold until any extension is taken off hook or the calling party disconnects.
- d. Three-way Calling - allows the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may used on both outgoing and incoming calls.

(L) Formerly in Section 5.4.3 in a different format.

Continued

(L)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)

(T)(L)

B. DESCRIPTION OF FEATURES (Cont'd)

7. Priority Ringing

Priority Ringing (USOC: CLP) differentiates incoming calls from up to ten customer preselected telephone numbers by signaling the customer with a distinctive ringing pattern. If the customer subscribes to Call Waiting, a distinctive tone is heard for the selected set of numbers. The last incoming call can automatically be added to the list of preselected numbers.

8. Repeat Dialing

Repeat Dialing (USOC: CRD) permits the customer to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the customer with a distinctive ringing pattern when the busy number and the customer's line are free. The customer can continue to make and receive calls while the feature is activated.

9. Call Screen

Call Screen (USOC: CCB) allows the customer to automatically block incoming calls from up to ten customer preselected telephone numbers (including numbers from which a customer has just received a call). The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

10. Call Return

Call Return (USOC: CCR) allows the customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The customer is alerted with a distinctive ringing pattern when the busy number is free. When the customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

(L)

(L) Formerly in Section 5.4.3 in a different format.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
- B. DESCRIPTION OF FEATURES (Cont'd)

11. Call Trace

Call Trace (USOC: CALTR) allows the customer to dial a code to automatically request that the Utility record a caller's originating telephone number and the date and time of the call as well as the date and time of the customer initiated trace. The information is stored by the Utility and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the calls.

- 12. Caller Identification (Caller ID) (USOC: CNM) displays the name and telephone number of an incoming call on a specially designed telephone or a device that the customer attaches to their existing telephone.

- 13. Anonymous Call Rejection (ACR) (USOC: CRE) allows a customer to reject calls from callers who are using a blocking option to prevent display of their telephone number. The customer activates or deactivates ACR by dialing a preassigned code. When ACR is activated, callers who have blocked their number will be routed to an announcement which tells the caller that the called party will not accept calls from callers who have chosen to block display of their telephone number. The caller will not be charged for the call.

- 14. Call Waiting ID (CWID) (USOC: NWL) allows a customer who subscribes to both Caller ID and Call Waiting to see the name and number of an incoming caller while engaged in a call. The customer must have a specially designed telephone or Caller ID display unit attached to their existing telephone.

(N)
|
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
- B. DESCRIPTION OF FEATURES (Cont'd)

15. Description of Features

(N)

Privacy Manager (USOC: PVM) works with Caller ID to identify any incoming calls that have been identified as "blocked" "out of area" "unavailable" or "unknown". All calls that are identified through the subscribers Caller ID service will complete as normal. The unidentified caller is intercepted before the end users telephone rings, and is given one of two up-front announcements.

If the number is recognized as "blocked" (anonymous or private), the caller will be told that the person they are trying to reach does not take unidentified calls. The caller will be given the option to enter an access code, temporarily unblock their Caller ID for this one call, or record their name or the company they represent. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name or unblock their number the call is disconnected.

Other unidentified calls such as "unavailable" or "out of area" will be intercepted before the subscriber's telephone rings and the caller will be asked to enter an access code or to record their name/company to complete the call. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name, the call is disconnected.

Once the subscriber hears the recording of the name of the person calling, they can:

- accept the call
- decline the call
- send the call to voicemail, an answering service or an answering device, or
- activate a recording to the caller informing them that the person they are calling does not accept solicitations and requesting them to add this person's name and telephone number to their "do not call" list.

If the Privacy Manager subscriber takes no action, the service will forward the call directly to the customer's voicemail or answering service when Call Forwarding Busy Line/Don't Answer (CFBL/DA) is present. If the customer does not have CFBL/DA on their account, and is not home to answer the call, Privacy Manager will play a recording that the caller is unavailable on or after the sixth ring.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)

B. DESCRIPTION OF FEATURES (Cont'd)

16. Distinctive Ring (USOC: AWXDR) permits a customer to designate a distinctive ring on up to five telephone numbers from which calls have been forwarded. The customer will designate the distinctive ring telephone numbers on the initial service order. The customer may designate distinctive ring for calls forwarded from a wireless service. Forwarded calls will activate the distinctive ring pattern, while retaining any characteristics present with the original incoming call, such as caller name and number. If the customer subscribes to Call Waiting, a distinctive tone is heard on the forwarded call.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)

C. REGULATIONS

1. The Utility may furnish Custom Calling Services where there is available central office equipment with the proper program updates as determined by the Utility.
2. Custom Calling Services - Residence will not be provided in connection with Semipublic Service or Centrex Service. (T)
3. The Call Forwarding, Busy and Delayed Call Forwarding and Select Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarded calls that are answered at the number to which the calls are forwarded.
4. Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed tariffs, local message units, zone calling units, dial station, operator station or person toll.
5. Custom Calling Services may be provided to customers with either rotary dial telephones or Touch-Tone Calling Service.
6. The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.
7. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another customer.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)

C. REGULATIONS (Cont'd)

8. Speed Calling Thirty Code Capacity (USOC: ESF)^{2,3} is offered on an individual feature basis only. Service can be ordered on the same line with other Custom Calling Services at Service Charges shown in Schedule Cal.P.U.C.No. A3.2.

z

9. The Intercom feature is offered to individual single line residence customers only, provided central office facilities and operating conditions permit.^{1,2}

Limitations:

- a. Intercom will work only with a Utility provided dialable line where dial tone is normally served.
- b. Intercom is not provided on lines arranged for multiline or series completion hunting.
- c. Intercom capability cannot be utilized on a line which has Call Forwarding activated.
- d. The Intercom feature is operational on a line equipped with Call Waiting; however, Call Waiting is deactivated for the duration of the Intercom Call.
- e. Intercom calls may not be initiated or included as any part of a three-way call.

NOTE 1: See Regulation C.1. preceding.

NOTE 2: See Schedule Cal.P.U.C. No. 2.1.2,A.4, Frozen/Grandfathered Services

NOTE 3: The offering of Speed Calling 30 will continue to be furnished to certified disabled customer as defined in Schedule Cal.P.U.C.

No. A5.2.3.

z Correction of tariff reference.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
- C. REGULATIONS (Cont'd)

- 10. Call Trace is billed on a per activation basis. A maximum of two traces to the same number during a billing period will be charged. A maximum of five traces to any number during a billing period will be charged.
- 11. Remote Access to Call Forwarding requires a pre-assigned ten digit telephone number per switch capable of provisioning the service. The customer is also required to have a Personal Identification Number (PIN) which must be a minimum of four digits. The PIN is fixed by the customer service order.
- 12. Customers must subscribe to Call Forwarding in order to subscribe to Remote Access to Call Forwarding. Remote Access to Call Forwarding is not available on Busy Call Forwarding, Delayed Call Forwarding or Select Call Forwarding.
- 13. Intercom Plus is offered to individual single line residence customers within the exchange areas of all exchanges and central offices where facilities and operating conditions permit.¹

Limitations:

- a. Intercom Plus will work only with a Utility provided dialable line where dial tone is normally served.
- b. Intercom Plus is not provided on lines arranged for multiline hunting.

(L)
|
(L)

NOTE 1: Frozen/Grandfathered Service - See General Regulations Schedule (L)
Cal.P.U.C. No. A2.1.2.A.4. (L)
(L) Formerly on Sheet 442.43.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)

C. REGULATIONS (Cont'd)

14. On or after the effective date of Advice Letter No. 16198, the offering of Speed Calling 30 will only be furnished to residence customers as follows: to the same customer, on the same premises, and supersedures. Additions, deletions or changes are prohibited.
15. Service charges as set forth in Schedule Cal.P.U.C. No. A3.2 will be waived for 90 days from the effective date of Advice Letter No. 16198 for residence customers wishing to change from Speed Calling 30 to individual Custom Calling Services.²
16. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return, Call Screen, Call Trace, Caller ID, Anonymous Call Rejection, Call Waiting ID, Privacy Manager and Distinctive Ring are not available to customers with the following types of lines: Farmer Lines, Manual and Direct Connections, lines served from some Remote Switching Systems, and 800 lines and data access lines. These features with the exception of Select Call Forwarding and Distinctive Ring, will only operate when both the caller and the call recipient are served from capable switches. (N)
17. The features shown in C.16 above, with the exception of Distinctive Ring, may not be provided with cellular service. (N)

NOTE 2: The offering of Speed Calling 30 will continue to be furnished to certified disabled customers as defined in Schedule Cal.P.U.C. No. A5.2.3.

Material omitted now on Sheet 442.42.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
- C. REGULATIONS (Cont'd)

18. The customer of the Caller ID feature must have a Customer Premises Equipment (CPE) device to be able to display the caller's name and number. The price of this equipment is determined by the manufacturers of the device and is in addition to the rates and charges for the Caller ID feature.

The called party will not receive the name and telephone number when a caller chooses to block the delivery of their name and telephone number. The called party will receive a message on their display unit which will indicate that the calling party does not want their name and telephone number delivered.

19. Blocking Options for Caller ID:

Selective Blocking (*67) allows customers to block the delivery of their name and telephone number on a per call basis. Customers may control the display of their name and telephone number by dialing *67 (1167 on rotary dial phones) before dialing the telephone number they are calling.

Complete Blocking (*82) allows customers to have the Utility block the delivery of their name and telephone number on all calls except those on which they elected to have their name and number delivered. Complete Blocking will have the capability of allowing customers to unblock their name and telephone number on a call by call basis by dialing (*82) (1182 on rotary phones) before dialing the telephone number of the called party. By dialing *82, the presentation status is changed to public for that specific call.

20. Reserved (N)

21. When either blocking option is used, both the name and telephone number of the calling party will not be identified when using Caller ID or any feature with a pre-selected list capability. Name and number blocking do not operate separately. Blocking does not affect the operation of Call Trace, 9-1-1, 800, or 900 service.

22. Customers of Privacy Manager must also subscribe to Caller ID and the line must be equipped with touch-tone. Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)

C. REGULATIONS (Cont'd)

- 21. When either blocking option is used, both the name and telephone number of the calling party will not be identified when using Caller ID or any feature with a pre-selected list capability. Name and number blocking do not operate separately. Blocking does not affect the operation of Call Trace, 9-1-1, 800, or 900 service. (L)
- 22. Customers of Privacy Manager must also subscribe to Caller ID and the line must be equipped with touch-tone. Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line. (L)
- 23. Distinctive Ring feature interactions: (N)
 - a. Privacy Manager and Anonymous Call Rejection will take priority over Distinctive Ring on lines equipped with these features.
 - b. Distinctive Ring is not compatible with call forwarding features, except for Delayed Call Forwarding.
- 24. Priority Ringing and Distinctive Ring may not be compatible with CPE containing pre-set ring tones.
- 25. Distinctive Ring is not available on Centrex Service.¹ (N)

NOTE 1: See Schedule Cal.P.U.C. No. D10.1.C for available Centrex features. (N)
(L) Formerly on Sheet 442.45.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)

D. TERRITORY

Within the exchange areas of all exchanges where service is furnished from an Electronic Switching System (ESS) or Digital Multiplex Switch (DNS) type central office where facilities and operating conditions permit.

E. RATES AND CHARGES - GENERAL

1. Decision 89-10-031 dated October 12, 1989 states in part that "...Beginning in 1990, Pacific should file advice letters no later than October 1 of each year for Commission consideration and approval to update rates according to the adopted price cap indexing mechanism with new rates to be effective the following January 1."

Custom Calling Services are authorized by Decision No. 94-09-065, dated September 15, 1994 to be flexibly priced services. The monthly rate may be increased (not to exceed the ceiling on file with the California Public Utilities Commission) by the Utility upon at least 30-days prior notice to the CPUC and affected customers or decreased (not below the floor on file with the California Public Utilities Commission) by the Utility upon at least 10-days prior notice to the CPUC and affected customers.

NOTE 1: See Regulations C.1. preceding.
Material omitted now on Sheet 442.44.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)

(T)(L)

E. RATES AND CHARGES (Cont'd)

- a. Maximum and minimum discount rates (applied to the total monthly rates as specified for the individual Custom Calling Services) for feature packages consisting of two, three, four, five or more features selected from Busy Call Forwarding, Busy Call Forwarding -Extended Call Waiting Call Forwarding, Delayed Call Forwarding, Three-Way Calling, Speed Calling-8, Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return and Call Screen:

(T)

	<u>Monthly Rate</u>	
	<u>Residence</u>	
	<u>Maximum</u>	<u>Minimum</u>
- Any two features	27%	0%
- Any three features	32%	0%
- Any four features	40%	0%
- Any five or more features	47%	0%

(L)

(L) Formerly in Section 5.4.3 in a different format.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
 E. RATES AND CHARGES (Cont'd)

2. Custom Calling Services⁵

a. Individual Features², rate for each line

	Non-Recurring Charge ¹	Monthly Rate	USOC
Call Forwarding ³			
- Call Forwarding	RR	\$3.23	ESM
- Busy Call Forwarding	RR	2.75	EVB
- Delayed Call Forwarding	RR	2.75	EVD
- Select Call Forwarding	RR	3.23	CSF
- Remote Access to Call Forwarding	RR	.95	RAF
- Call Waiting ⁸	RR	3.23	ESX
- Three-Way Calling ²	RR	3.23	ESC
- Speed Calling, 8 code capacity	RR	3.23	ESL
- Speed Calling, 30 code capacity ^{7, 6}	RR	4.65	ESF
- Distinctive Ring	RR	2.95	AWXDR

(N)

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.
 NOTE 2: See C.8. preceding
 NOTE 3: See C.3. preceding.
 NOTE 5: See E.1. preceding.
 NOTE 6: Speed Calling 30 Code List is a frozen/Grandfathered service, see schedule Cal.P.U.C. No. A2.1.2.A.4.
 NOTE 7: See C.10 preceding.
 NOTE 8: See B.2.a. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
 E. RATES AND CHARGES (Cont'd)
 2. Custom Calling Services⁵ (Cont'd)
 a. Individual Features², rate for each line (Cont'd)

	Non-Recurring Charge	Monthly Rate	USOC	
- Message Waiting Indicator associated with CO-ACDS or Centrex-UCD Forwarded Call Information Service ^{4,6}	RR	RR	EMW	(T)
- Intercom ^{1,6,7}	RR	\$2.37	HM1	
- Intercom Plus ^{1,8}	RR	3.80	HMP	
- Priority Ringing ^{9,10}	RR	3.23	CLP	
- Repeat Dialing ^{9,10}	RR	3.23	CRP	
- Call Return ^{9,10}	RR	3.23	CCR	
- Call Screen ^{1,9,10}	RR	3.23	CCB	
- Call Trace ^{9,10} (each activation) ³	RR	4.65	CALTR	
- Caller ID ^{1,9,10}	RR	6.17	CNM	(T)
- Selective Blocking	NO	NO	NONE	
- Complete Blocking	NO	NO	CNMBK	
- Anonymous Call Rejection ¹	RR	1.90	CRE	
Anonymous Call Rejection with Caller ID				
- Caller ID ^{1,9,10}	RR	6.17	CNM	(T)
- Anonymous Call Rejection ¹¹	NO	NO	CRE	(T)
- Call Waiting ID	RR	3.23	NWL	
- Privacy Manager ^{12,13}	RR	5.99 (I)	PVM	(T)

- NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application. (T)
- NOTE 2: See C.8. preceding |
- NOTE 3: See C.10 preceding. |
- NOTE 4: Rates, charges and regulations apply as shown in Schedule Cal.P.U.C. Nos. A9.4 and A9.4.1. (T)
- NOTE 5: See E.1 preceding. (T)
- NOTE 6: Not offered with flexible pricing. |
- NOTE 7: See C.9 preceding. |
- NOTE 8: See C.13 preceding. |
- NOTE 9: See C.16 preceding. |
- NOTE 10: See C.17 preceding. |
- NOTE 11: There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service. (T)
- NOTE 12: Customers who qualify for a Package (ECONOMY PLAN or Works) may subscribe to Privacy Manager at the monthly rate of \$3.00¹³. (T)
- NOTE 13: Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts - See General Regulations, Schedule Cal.P.U.C. A2.1.2,A.4. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
- E. RATES AND CHARGES (Cont'd)

2. Custom Calling Services⁵ (Cont'd)

b. Feature Packages^{2,3,8,16,17}

Feature packages consists of two, three, four, five or more features selected from Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling-8, Priority Ringing, Repeat Dialing, Select Call Forwarding, Busy Call Forwarding, Delayed Call Forwarding, Call Return and Call Screen.

Rate for each line, each feature:

	Non-Recurring Charge	Monthly Rate
- Two features ^{1,4}	RR	RR
- Three features ^{1,4}	RR	RR
- Four features ^{1,4}	RR	RR
- Five or more features ^{1,4}	RR	RR

c. Packages (T)

Packages are discounted pricing plan offerings that are based on a combination of Custom Calling Features and Caller ID. (T)

- NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.2 for Service Charge application.
- NOTE 2: See C.8 preceding.
- NOTE 3: See C.3 preceding.
- NOTE 4: The monthly rate specified in 2.a. preceding applies.
- NOTE 5: See E.1 preceding
- NOTE 8: See B.2.a. preceding.
- NOTE 16: See C.16 preceding.
- NOTE 17: See C.17 preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 2. Custom Calling Services⁵ (Cont'd)
- c. Packages (Cont'd)

(1) Qualifying features:

- (a) The qualifying features for uSelectSM 3¹, uSelectSM 6, 2-Line uSelectSM 3 and 2-Line uSelectSM 6, are: (N)

Caller ID

- | | | |
|----------------------------|--------------------|-----|
| Call Waiting* | Three-Way Calling* | (T) |
| Call Forwarding* | Call Return* | |
| Call Screen* | Call Waiting ID* | |
| Priority Ringing* | Repeat Dialing* | |
| Select Call Forwarding* | Speed Calling-8* | (T) |
| Metro Plan SM 9 | Distinctive Ring* | (N) |
| Privacy Manager* (N) | | |

Any two qualifying features (*) above may be selected for uSelectSM 3¹ or 2-Line uSelectSM 3. (T)

Any five qualifying features (*) above may be selected for uSelectSM 6 or 2-Line uSelectSM 6. (N)

Additional features ordered outside of the uSelectSM packages, will be billed at their individual tariffed rates. If the customer changes the qualifying features of their uSelectSM package, the lower priced qualifying features will be billed separately. (Qualifying features with the higher individual tariffed rates will be included in the appropriate uSelectSM package.)

NOTE 1: Effective April 24, 2003, the Value Plan was renamed uSelectSM 3 with two additional qualifying features added: Privacy Manager and Distinctive Ring. (N)

NOTE 5: See E.1 preceding.

NOTE 9: As an alternative to a qualifying feature, customers may choose Metro PlanSM (see A5.4.7, preceding). For a fixed monthly rate Metro PlanSM offers to one-party residence service customers unlimited calling on directly dialed calls to ZUM Zone 3 exchanges. Metro PlanSM service is furnished as an adjunct to the one-party residence exchange services and provides for directly dialed communications to ZUM Zone 3 exchanges as specified in Schedule Cal.P.U.C. No. A5.1.1,C. and Schedule Cal.P.U.C. No. A6.2.7, respectively.

Material omitted now on Sheet 442.50.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
- E. RATES AND CHARGES (Cont'd)
 - 2. Custom Calling Services¹ (Cont'd)
 - c. Packages (Cont'd)

NOTE 1: See E.1 preceding.
Material omitted now on Sheet 442.52.1.

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
E. RATES AND CHARGES (Cont'd)
2. Custom Calling Services¹ (Cont'd)
c. Packages (Cont'd)

(2) Current Packages²:

uSelectSM 3³

2 Custom Calling Features and Caller ID

uSelectSM 6

5 Custom Calling Features and Caller ID

2-Line uSelectSM 3⁴

2 Custom Calling Features and Caller ID

2-Line uSelectSM 6⁴

5 Custom Calling Features and Caller ID

NOTE 1: See E.1 preceding.

NOTE 2: As an alternative to a qualifying feature, customers may choose Metro PlanSM (see A5.4.7, preceding). For a fixed monthly rate Metro PlanSM offers to one-party residence service customers unlimited calling on directly dialed calls to ZUM Zone 3 exchanges. Metro PlanSM service is furnished as an adjunct to the one-party residence exchange services and provides for directly dialed communications to ZUM Zone 3 exchanges as specified in Schedule Cal.P.U.C. No. A5.1.1,C. and Schedule Cal.P.U.C. No. A6.2.7, respectively.

NOTE 3: Effective April 24, 2004, the Value Plan was renamed uSelectSM 3 with two additional qualifying features added: Privacy Manager and Distinctive Ring.

NOTE 4: 2-Line uSelectSM 3 or 2-Line uSelectSM 6 is available on a residential customer's Primary Line when the customer subscribes to an Additional Line billed to the same account. Both lines must be of the same class of service. Only one 2-Line uSelectSM 3 or 2-Line uSelectSM 6 option may be billed per account and the features must be provisioned on the Primary Line: They can not be split between multiple lines. (Customers may have uSelectSM 3 or uSelectSM 6 on their additional access lines.) If the customer discontinues the qualifying Additional Line and retains the Primary Line features, 2-Line uSelectSM 3 will revert to uSelectSM 3 and 2-Line uSelectSM 6 will revert to uSelectSM 6 at rates set forth herein.

(D)

Material omitted now on Sheet 442.52.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 2. Custom Calling Services⁵ (Cont'd)
- c. Packages (Cont'd)

Monthly Rate for each Package:¹

	<u>Monthly Rate²</u>
uSelect SM 3 ³	\$11.26
uSelect SM 6	19.26
2-Line uSelect SM 3 ⁴	10.57
2-Line uSelect SM 6 ⁴	13.57

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

NOTE 2: The discount rate is applied only when all of the components of the packages are in place at the time of billing. The package discount will be prorated for the time period between the order complete date and the customer's bill round date. Package discounts will not be prorated if the customer cancels the service prior to their bill round date. For Packages, minimum billing, as set forth in Schedule Cal.P.U.C. No. A2.1.9,F., only applies to the features contained in the package when the customer removes a feature that results in a different package or removes the package. In this situation, the feature removed from the customer's account will be billed at the full tariff rate. However, if the customer removes a feature(s) that does not result in a different package, minimum billing as set forth in Schedule Cal.P.U.C. No. A2.1.9,F. does not apply. The customer continues to pay the same tariffed package rate. After the 30 day minimum billing all removals and additions of features and packages will be billed, refunded and adjusted at the discounted package rate.

NOTE 3: Effective April 24, 2004, the Value Plan was renamed uSelectSM 3 with two additional qualifying features added: Privacy Manager and Distinctive Ring.

NOTE 4: 2-Line uSelectSM 3 or 2-Line uSelectSM 6 is available on a residential customer's Primary Line when the customer subscribes to an Additional Line billed to the same account. Both lines must be of the same class of service. Only one 2-Line uSelectSM 3 or 2-Line uSelectSM 6 option may be billed per account and the features must be provisioned on the Primary Line: They can not be split between multiple lines. (Customers may have uSelectSM 3 or uSelectSM 6 on their additional access lines.) If the customer discontinues the qualifying Additional Line and retains the Primary Line features, 2-Line uSelectSM 3 will revert to uSelectSM 3 and 2-Line uSelectSM 6 will revert to uSelectSM 6 at rates set forth herein.

NOTE 5: See E.1. preceding.

Material omitted now on Sheet 442.52.3.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
 E. RATES AND CHARGES (Cont'd)
 2. Custom Calling Services⁵ (Cont'd)
 c. Packages (Cont'd) (N)

(3) Grandfathered Packages⁶: (N)

ECONOMY PLAN⁴ (THE ECONOMY PLAN) (L)x
 3-4 Custom Calling Features and Caller ID (T) (L)x

The qualifying features for ECONOMY PLAN⁸ are: (T) (L)

Call Forwarding	Priority Ringing	
Call Return	Repeat Dialing	
Call Screen	Select Call Forwarding	
Call Waiting	Speed Calling-8	
	Three-Way Calling	

Works⁴ (The Works) (L)x
 5-10 Custom Calling Features and Caller ID (L)x

The qualifying features for The Works⁸ are: (T) (L)

Call Forwarding	Priority Ringing	
Call Return	Repeat Dialing	
Call Screen	Select Call Forwarding	
Call Waiting	Speed Calling-8	
Call Waiting ID	Three-Way Calling	

NOTE 4: Frozen/Grandfathered Economy Plan (formerly The Basics) and the Works (L)x
 feature package discounts - See General Regulations, Schedule | |
 Cal.P.U.C. A2.1.2, A.4. (L)x

NOTE 5: See E.1. preceding.

NOTE 6: Busy Call Forwarding (BCF)⁸ and Delayed Call Forwarding (DCF)⁸ are no (L)
 longer included as qualifying features for Packages. However,
 customers who qualify for The Works⁸ or ECONOMY⁸ PLAN Packages may
 subscribe to BCF and DCF at the monthly rate of \$1.35⁸ per feature.

NOTE 8: Frozen/Grandfathered Economy Plan (formerly The Basics) and The
 Works feature package discounts - See General Regulations, Schedule
 Cal.P.U.C. A2.1.2, A.4. (L)

(L) Formerly on Sheet 442.50.
 (L)x Formerly on Sheet 442.50.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)

E. RATES AND CHARGES (Cont'd)

2. Custom Calling Services¹ (Cont'd)

c. Packages (Cont'd)

(3) Grandfathered Packages: (Cont'd) (T)(L)

Advantage Plan² (The Advantage Plan) (T)(L)x

6 Custom Calling Features and Caller ID (L)x

The qualifying features for The Advantage Plan are: (L)

Privacy Manager*	Caller ID
Call Forwarding*	Call Waiting ID*
Call Return*	Three-Way Calling*
Call Waiting*	

Any of the six qualifying features (*) above may be substituted with any of the following:

Call Screen	Select Call Forwarding	(L)
Priority Ringing	Speed Calling-8	
Repeat Dialing	Metro Plan ^{SM 9}	

NOTE 1: See E.1 preceding. (N)

NOTE 2: Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. (N)

NOTE 9: As an alternative to a qualifying feature, customers may choose Metro PlanSM (see A5.4.7, preceding). For a fixed monthly rate Metro PlanSM offers to one-party residence service customers unlimited calling on directly dialed calls to ZUM Zone 3 exchanges. Metro PlanSM service is furnished as an adjunct to the one-party residence exchange services and provides for directly dialed communications to ZUM Zone 3 exchanges as specified in Schedule Cal.P.U.C. No. A5.1.1,C. and Schedule Cal.P.U.C. No. A6.2.7, respectively. (L)

(L) Formerly on Sheet 442.50.1.

(L)x Formerly on Sheet 442.50.2.

Material omitted now on Sheet 442.52.2.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
- E. RATES AND CHARGES (Cont'd)
 - 2. Custom Calling Services⁵ (Cont'd)
 - c. Packages (Cont'd)
 - (3) Grandfathered Packages⁶ (Cont'd)

Monthly Rate for each Package:¹

Packages ^{6,8}	Monthly Rate (Per Number of Features Ordered) ²			
	3	4	5	6
ECONOMY PLAN ⁸ Works ^{7,8}	\$15.86	\$15.86	\$21.99 (I)	\$21.99 (I)
ECONOMY PLAN ⁸ Works ^{7,8}	\$21.99 (I)	\$21.99 (I)	\$21.99 (I)	\$21.99 (I)

- NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.
- NOTE 2: The discount rate is applied only when all of the components of the packages are in place at the time of billing. The package discount will be prorated for the time period between the order complete date and the customer's bill round date. Package discounts will not be prorated if the customer cancels the service prior to their bill round date. For Packages, minimum billing, as set forth in Schedule Cal.P.U.C. No. A2.1.9,F., only applies to the features contained in the package when the customer removes a feature that results in a different package or removes the package. In this situation, the feature removed from the customer's account will be billed at the full tariff rate. However, if the customer removes a feature(s) that does not result in a different package, minimum billing as set forth in Schedule Cal.P.U.C. No. A2.1.9,F. does not apply. The customer continues to pay the same tariffed package rate. After the 30 day minimum billing all removals and additions of features and packages will be billed, refunded and adjusted at the discounted package rate.
- NOTE 5: See E.1. preceding.
- NOTE 6: Busy Call Forwarding (BCF)⁸ and Delayed Call Forwarding (DCF)⁸ are no longer included as qualifying features for Packages. However, customers who qualify for a package may subscribe to BCF and DCF at the monthly rate of \$1.35⁸ per feature.
- NOTE 7: Customers subscribing to the following services in addition to the Works⁸ will receive a discount of \$1.85⁸ off the package monthly rate: Access Line, Call Waiting ID, an Optional Calling Plan (either Saver 60, Saver Plus or OnePrice Saver) and WirePro.
- NOTE 8: Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.
- NOTE 9: Pending CPUC Approval of Advice Letter No. 25383.

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
- E. RATES AND CHARGES (Cont'd)
 - 2. Custom Calling Services⁵ (Cont'd)
 - c. Packages (Cont'd)
 - (3) Grandfathered Packages (Cont'd)

Monthly Rate for each Package:¹

Packages	Monthly Rate ¹
Advantage Plan ⁶	\$20.99 (I)

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

NOTE 2: The discount rate is applied only when all of the components of the packages are in place at the time of billing. The package discount will be prorated for the time period between the order complete date and the customer's bill round date. Package discounts will not be prorated if the customer cancels the service prior to their bill round date. For Packages, minimum billing, as set forth in Schedule Cal.P.U.C. No. A2.1.9,F, only applies to the features contained in the package when the customer removes a feature that results in a different package or removes the package. In this situation, the feature removed from the customer's account will be billed at the full tariff rate. However, if the customer removes a feature(s) that does not result in a different package, minimum billing as set forth in Schedule Cal.P.U.C. No. A2.1.9,F does not apply. The customer continues to pay the same tariffed package rate. After the 30 day minimum billing all removals and additions of features and packages will be billed, refunded and adjusted at the discounted package rate.

NOTE 5: See E.1. preceding.

NOTE 6: Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts. See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

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Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.10 CUSTOM CALLING SERVICES - RESIDENCE (Cont'd)
 E. RATES AND CHARGES (Cont'd)
 2. Custom Calling Services⁵ (Cont'd)

	<u>NONRECURRING CHARGE</u>	<u>USOC</u>
d. Rearrangements of existing Busy and Delayed Call Forwarding features require the following Miscellaneous Change Charge:		
(1) Change designated number of delayed rings - Per line ¹	RR	NWCCF
(2) Change forwarded to number - Per line ¹	RR	NWCCF
(3) Change designated number of delayed rings and forwarded to number on same line - Per line ¹	RR	NWCCF
e. Changes to the Personal Identification Number (PIN) for Remote Access to Call Forwarding require the following Miscellaneous Change Charge:		
(1) Change the designated PIN - Per line ¹	RR	NWCCF
f. Changes to the blocking options for Caller ID		
(1) Change to blocking option - Per line	NO	(T) (T)

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.2 for Service Charge application.

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NOTE 5: See E.1. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 CUSTOM CALLING SERVICES - BUSINESS

A. DESCRIPTION

Custom Calling Service is an optional service arrangement of central office services furnished to individual line business customers. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

B. DESCRIPTION OF FEATURES

1. Call Forwarding Features

- a. Call Forwarding (USOC: ESM) permits the customer to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.
- b. Busy Call Forwarding (USOC: EVB) permits the forwarding of incoming calls when the customer's line is busy. The forwarded number is fixed by the customer service order. Calls may be forwarded outside the customer's local central office (C.O.).
- c. Delayed Call Forwarding (USOC: EVD) permits the forwarding of incoming calls when the customer's line remains unanswered after customer-designated number of rings. The number of rings and the forwarded number are fixed by the customer service order. Calls may be forwarded outside the customer's local central office (C.O.).
- d. Busy Call Forwarding-Extended (USOC: EVC) forwards calls to a number outside the customer's local C.O.
- e. Reserved
- f. Select Call Forwarding (USOC: CSF) permits the customer to automatically forward (transfer) calls from up to ten customer preselected numbers to another telephone number and to restore it to normal operation at their discretion. Select Call Forwarding can be used in conjunction with Call Forwarding.
- g. Remote Access to Call Forwarding (USOC: RAF) allows the customer to activate and deactivate their Call Forwarding feature and to change their forwarded to number from a location other than where their is service located.

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Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

B. DESCRIPTION OF FEATURES (Cont'd)

(T)(L)

2. Call Waiting

Call Waiting (CW) permits the customer engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

(T)

- a. Cancel Call Waiting (CCW) allows a customer to dial an activation code prior to making a call, and cancel the CW feature. CCW must be activated each time the customer wants CW canceled. Exception: customers subscribing to a Custom Calling Service that provides "flash privileges" such as Three-Way Calling, can activate the CCW feature while an incoming or outgoing call is in progress.

(T)

CCW is available to customers who subscribe to CW, preceding or in Schedule Cal.P.U.C. No. A9.1.1. The rates and charges shown for CW in E.1. following include the CCW arrangement.

3. Three-Way Calling

Three-Way Calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

4. Speed Calling¹

Speed Calling permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

(L)

(N)

(N)

NOTE 1: The offering of Speed Calling 30 will continue to be furnished to certified disabled customer as defined in Schedule Cal.P.U.C. No. A5.2.3.

(L) Formerly in Section 5.4.3 in a different format.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

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B. DESCRIPTION OF FEATURES (Cont'd)

5. Intercom

Intercom permits intercommunication between two or more customer provided telephone stations answering the same telephone number. The customer activates an intercom call by picking up his receiver and dialing his own telephone number from that telephone. When the customer hears a busy tone signal, he returns his receiver to its "on-hook" position within fifteen seconds. The central office then applies distinctive ringing to the customer's telephone station and all extension stations of that line. The customer must go "on-hook" within the fifteen second time allowance, or the intercom activation is canceled. The intercom feature is deactivated when all connected parties terminate their intercom call.

On or after August 7, 1988 the offering of Intercom will only be furnished to the same customer, on the same premises and supercedures. Additions, deletions or changes to the existing Intercom system are prohibited.

6. Intercom Plus

Intercom Plus permits intercommunication between two or more customer provided telephone extensions answering the same telephone number. Intercom Plus features are:

- a. Intercom Dialing - permits the customer to pick up the receiver, dial an access code and hang up. The central office then applies distinctive ringing to the customer's telephone line and all stations of that line. The intercom feature is deactivated when all connected parties terminate their intercom call.
- b. Call Transfer - allows the customer to transfer an incoming call between extensions. Anyone picking up an extension will be connected to the incoming call automatically.
- c. Extension Hold - allows the customer to put a non-intercom call on hold. The call will remain on hold until any extension is taken off hook or the calling party disconnects.
- d. Three-way Calling - allows the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may used on both outgoing and incoming calls.

(L) Formerly in Section 5.4.3 in a different format.

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Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

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B. DESCRIPTION OF FEATURES (Cont'd)

7. Priority Ringing

Priority Ringing (USOC: CLP) differentiates incoming calls from up to ten customer preselected telephone numbers by signaling the customer with a distinctive ringing pattern. If the customer subscribes to Call Waiting, a distinctive tone is heard for the selected set of numbers. The last incoming call can automatically be added to the list of preselected numbers.

8. Repeat Dialing

Repeat Dialing (USOC: CRD) permits the customer to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the customer with a distinctive ringing pattern when the busy number and the customer's line are free. The customer can continue to make and receive calls while the feature is activated.

9. Call Screen

Call Screen (USOC: CCB) allows the customer to automatically block incoming calls from up to ten customer preselected telephone numbers (including numbers from which a customer has just received a call). The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

10. Call Return

Call Return (USOC: CCR) allows the customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The customer is alerted with a distinctive ringing pattern when the busy number is free. When the customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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(L) Formerly in Section 5.4.3 in a different format.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
- B. DESCRIPTION OF FEATURES (Cont'd)

11. Call Trace

Call Trace (USOC: CALTR) allows the customer to dial a code to automatically request that the Utility record a caller's originating telephone number and the date and time of the call as well as the date and time of the customer initiated trace. The information is stored by the Utility and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the calls.

- 12. Caller Identification (Caller ID) (USOC: CAL1D) displays the telephone number of an incoming call on a specially designed telephone or a device that the customer attaches to their existing telephone.

Call Identification (Caller ID) (USOC: CNM) displays the name and telephone number of an incoming call on a specially designed telephone or a device that the customer attaches to their existing telephone.

- 13. Anonymous Call Rejection (ACR) (USOC: CRE) allows a customer to reject calls from callers who are using a blocking option to prevent display of their telephone number. The customer activates or deactivates ACR by dialing a preassigned code. When ACR is activated, callers who have blocked their number will be routed to an announcement which tells the caller that the called party will not accept calls from callers who have chosen to block display of their telephone number. The caller will not be charged for the call.

- 14. Call Waiting ID (CWID) (USOC: NWL) allows a customer who subscribes to both Caller ID and Call Waiting to see the name and number of an incoming caller while engaged in a call. The customer must have a specially designed telephone or Caller ID device attached to their existing telephone.

- 15. Call Transfer Disconnect (CTD) (USOC: FG3) allows a customer to initiate a three-way call with either an incoming or originating call and then disconnect from the call leaving the two remaining parties connected. (N)
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(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
B. DESCRIPTION OF FEATURES (Cont'd)

16. Description of Features

(N)

Privacy Manager (USOC: PVM) works with Caller ID to identify any incoming calls that have been identified as "blocked" "out of area" "unavailable" or "unknown". All calls that are identified through the subscribers Caller ID service will complete as normal. The unidentified caller is intercepted before the end users telephone rings, and is given one of two up-front announcements.

If the number is recognized as "blocked" (anonymous or private), the caller will be told that the person they are trying to reach does not take unidentified calls. The caller will be given the option to enter an access code, temporarily unblock their Caller ID for this one call, or record their name or the company they represent. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name or unblock their number the call is disconnected.

Other unidentified calls such as "unavailable" or "out of area" will be intercepted before the subscriber's telephone rings and the caller will be asked to enter an access code or to record their name/company to complete the call. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name, the call is disconnected.

Once the subscriber hears the recording of the name of the person calling, they can:

- accept the call
- decline the call
- send the call to voicemail, an answering service or an answering device, or
- activate a recording to the caller informing them that the person they are calling does not accept solicitations and requesting them to add this person's name and telephone number to their "do not call" list.

If the Privacy Manager subscriber takes no action, the service will forward the call directly to the customer's voicemail or answering service when Call Forwarding Busy Line/Don't Answer (CFBL/DA) is present. If the customer does not have CFBL/DA on their account, and is not home to answer the call, Privacy Manager will play a recording that the caller is unavailable on or after the sixth ring.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

C. REGULATIONS

1. The Utility may furnish Custom Calling Services where there is available central office equipment with the proper program updates as determined by the Utility.
2. Custom Calling Services will not be provided in connection with Semipublic Service. (T)
3. The Call Forwarding, Busy and Delayed Call Forwarding and Select Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarded calls that are answered at the number to which the calls are forwarded. Caller ID on PRI requires the customer have Caller ID on all facilities connected by a common "D" channel. (T)
(N)
(N)
4. Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed tariffs, local message units, zone calling units, dial station, operator station or person toll.
5. Custom Calling Services may be provided to customers with either rotary dial telephones or Touch-Tone Calling Service.
6. The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.
7. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another customer.
8. Private Branch Exchange Trunk Line Service is limited to all individual Call Forwarding features (except Select Call Forwarding) and Speed Calling (individual 8 or 30 code capacity). Outward WATS is limited to Calling (individual 8 or 30 code capacity) and Three-Way Calling.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

C. REGULATIONS (Cont'd)

(T)(L)

9. Speed Calling Thirty Code Capacity (USOC: ESF)² is offered on an individual feature basis only. Service can be ordered on the same line with other Custom Calling Services at Service Charges shown in Schedule Cal.P.U.C.No. A3.1.

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10. The Intercom feature is offered to individual single line business customers only, provided central office facilities and operating conditions permit.¹

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Limitations:

a. Intercom will work only with a Utility provided dialable line where dial tone is normally served.

b. Intercom is not provided on lines arranged for multiline or series completion hunting.

c. Intercom capability cannot be utilized on a line which has Call Forwarding activated.

d. The Intercom feature is operational on a line equipped with Call Waiting; however, Call Waiting is deactivated for the duration of the Intercom Call.

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e. Intercom calls may not be initiated or included as any part of a three-way call.

(N)

(N)

NOTE 1: See Regulation C.1. preceding.

NOTE 2: The offering of Speed Calling 30 will continue to be furnished to certified disabled customer as defined in Schedule Cal.P.U.C. No. A5.2.3.

(L) Formerly in Section 5.4.3 in a different format.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

C. REGULATIONS (Cont'd)

11. Call Trace is billed on a per activation basis. A maximum of two traces to the same number during a billing period will be charged. A maximum of five traces to any number during a billing period will be charged.

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12. Remote Access to Call Forwarding requires a pre-assigned ten digit telephone number per switch capable of provisioning the service. The customer is also required to have a Personal Identification Number (PIN) which must be a minimum of four digits. The PIN is fixed by the customer service order.

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13. Customers must subscribe to Call Forwarding in order to subscribe to Remote Access to Call Forwarding. Remote Access to Call Forwarding is not available on Busy Call Forwarding, Delayed Call Forwarding or Select Call Forwarding.

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(L) Formerly in Section 5.4.3 in a different format.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
C. REGULATIONS (Cont'd)

14. Intercom Plus is offered to individual single line business customers within the exchange areas of all exchanges and central offices where facilities and operating conditions permit.¹

Limitations:

- a. Intercom Plus will work only with a Utility provided dialable line where dial tone is normally served.
- b. Intercom Plus is not provided on lines arranged for multiline hunting.
15. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return Call Screen, Call Trace, Caller ID, Anonymous Call Rejection Call Waiting ID and Privacy Manager are not available to customers with the following types of lines: Centrex, Farmer Lines, Coin and Coinless Pay Phones, Hotel/Motel and Hospital Lines, Manual and Direct Connections, Private Branch Exchange (PBX) Service, lines served from some Remote Switching Systems, 900, 976, WATS and 800 lines and data access lines. These features with the exception of Select Call Forwarding, will only operate when both the caller and the call recipient are served from capable switches. (T)
16. The features shown in C.15. above may not be provided with cellular service.

NOTE 1: See Regulations C.1. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

C. REGULATIONS (Cont'd)

(T)(L)

17. An Enhanced Service Provider (ESP) may order and pay for the provisioning and monthly recurring charges of the following features provided a written agreement exists between the ESP and the end user to order and pay for end user services: Priority Ringing and Select Call Forwarding.

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Limitations:

- a. The ESP is responsible for all provisioning and monthly recurring charges for billed-to-ESP services as set forth in E.2.d. following including those situations in which the end user and/or the Utility has temporarily suspended or disconnected the end user's service.
- b. The Utility recommends that the end user contact their ESP to disconnect billed-to-ESP services. It is the responsibility of the end user to contact the Utility for service activity for those utility provided services billed directly to the end user.
- c. The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14, Rule No. 14.
- d. The ESP shall be liable for and shall indemnify, defend, protect and save harmless the Utility against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim of infringement of any patents, trademarks or copyright, or resulting from any claim of libel or slander.
- e. The ESP has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the ESP's equipment. The Utility assumes no liability for the, quality defects in, or content of those services. The ESP shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

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(L) Formerly in Section 5.4.3 in a different format.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

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C. REGULATIONS (Cont'd)

Limitations: (Cont'd)

f. The ESP's services may be disconnected pursuant to the procedures set forth in Schedule Cal.P.U.C. Nos. A2.1.9 and A2.1.11 for the ESP's failure to make full payment for the Utility's services provided under this tariff.

g. The ESP is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the ESP premise equipment, program development, advertising, and promotional expenses. The ESP is financially responsible for all facilities required to connect the ESP's equipment to the Utility's serving wire center, in accordance with Schedule Cal.P.U.C. No. A2.1 and with all applicable rates and charges under the Utility's Tariffs.

h. The ESP's premise equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Schedule Cal.P.U.C. No. A8.1, Connection of Customer-Provided Equipment and Systems. If the ESP violates this requirement, the Utility shall disconnect the ESP's services.

i. Billed to ESP orders can only be accepted if the end user line is specified and available for provisioning.

j. The ESP shall submit to the Utility all advertising, sales promotion and other publicity relating to the subject matter of Select Call Forwarding and Priority Ringing wherein the Utility's name, signs, markings or symbols are used from which the connection of the Utility's name therewith may be in the Utility's judgement, reasonably inferred or implied, and further, the ESP shall not publish or use such advertising, sales promotion matter without the prior written approval of the Utility.

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(L) Formerly in Section 5.4.3 in a different format.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

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C. REGULATIONS (Cont'd)

Limitations: (Cont'd)

- k. The ESP is required to subscribe to access facilities capable of supporting the enhanced service being offered. The ESP is required to subscribe to as many additional access facilities as, in the judgement of the Utility, are required to adequately handle calls without impairing service to others.

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(L) Formerly in Section 5.4.3 in a different format.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
- C. REGULATIONS (Cont'd)

18. The customer of the Caller ID feature must have a Customer Premises Equipment (CPE) device to be able to display the caller's name and number. The price of this equipment is determined by the manufacturers of the device and is in addition to the rates and charges for the Caller ID feature.

The called party will not receive the name and telephone number when a caller chooses to block the delivery of their name and telephone number. The called party will receive a message on their display unit which will indicate that the caller does not want their name and telephone number delivered.

19. Blocking Options for Caller ID:

Selective Blocking (*67) allows customers to block the delivery of their name and telephone number on a per call basis. Customers may control the display of their name and telephone number by dialing *67 (1167 on rotary dial phones) before dialing the telephone number they are calling.

Complete Blocking (*82) allows customers to have the Utility block the delivery of their name and telephone number on all calls except those on which they elect to have their name and number delivered. Complete Blocking will have the capability of allowing customers to unblock their name and telephone number on a call by call basis by dialing (*82) (1182 on rotary phones) before dialing the telephone number of the called party. By dialing *82, the presentation status is changed to public for that specific call.

20. The Selective and Complete blocking options are provided to the customer at no charge.

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(D)

21. When either blocking option is used, both the name and telephone number of the calling party will not be identified when using Caller ID or any feature with a pre-selected list capability. Name and number blocking do not operate separately. Blocking does not affect the operation of Call Trace, 9-1-1, 800, or 900 service.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

C. REGULATIONS (Cont'd)

22. Customers with Caller ID (USOC: CAL1D) for Centrex, PBX, and CUSTOM 8 services will only receive display of incoming telephone numbers. The name associated with an incoming call will not be displayed.

23. Call Transfer Disconnect is not available to customers with the following types of lines: Foreign Exchange, Coin and Coinless Pay Phones, Centrex or any optional flat rated local, toll or expanded calling plans.

24. Customers of Call Transfer Disconnect are automatically restricted from making international calls due to toll fraud concerns. Customers may contact their business office to request to have their line unblocked for international calls. Customers who wish to make international calls can sign and return to the Utility a CTD Toll Fraud Release stating that they will accept responsibility for all toll calls placed from their CTD equipped line. The restriction is removed from the customer's line when the signed form is received by the Utility.

25. Customers of Call Transfer Disconnect are responsible for any toll or other charges associated with calls they originate.

26. Customers of Privacy Manager must also subscribe to Caller ID and the line must be equipped with touch-tone. Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.

(N)
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(N)

D. TERRITORY

Within the exchange areas of all exchanges where service is furnished from an Electronic Switching System (ESS) or Digital Multiplex Switch (DNS) type central office where facilities and operating conditions permit.¹

Note 1: See Regulations C.1. preceding.
Material omitted now on Sheet 442.68.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

E. RATES AND CHARGES - GENERAL

(L)

Decision 89-10-031 dated October 12, 1989 states in part that
"...Beginning in 1990, Pacific should file advice letters no later than
October 1 of each year for Commission consideration and approval to
update rates according to the adopted price cap indexing mechanism
with new rates to be effective the following January 1."

Custom Calling Services are authorized by Decision No. 94-09-065, dated
September 15, 1994 to be flexibly priced services. The monthly rate may
be increased (not to exceed the ceiling on file with the California
Public Utilities Commission) by the Utility upon at least 30-days prior
notice to the CPUC and affected customers or decreased (not below the
floor on file with the California Public Utilities Commission) by the
Utility upon at least 10-days prior notice to the CPUC and affected
customers.

(L)

1. Maximum and minimum discount rates (applied to the total monthly
rates as specified for the individual Custom Calling Services) for
feature packages consisting of two, three, four, five or more
features selected from Busy Call Forwarding, Busy Call
Forwarding-Extended Call Waiting Call Forwarding, Delayed Call
Forwarding, Three-Way Calling, Speed Calling-8, Priority Ringing,
Repeat Dialing, Select Call Forwarding, Call Return and Call Screen:

	<u>Monthly Rate</u>	
	<u>Business</u>	
	<u>Maximum</u>	<u>Minimum</u>
- Any two features	38%	0%
- Any three features	45%	0%
- Any four features	49%	0%
- Any five or more features	54%	0%

(L) Formerly on Sheet 442.67.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
- E. RATES AND CHARGES (Cont'd)

The following monthly rates are added to the rates and charges for associated service.

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², and outward WATS², except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Nonrecurring</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
--	--------------------------------------	-------------------------------	-------------

Custom Calling Services⁵

a. Individual Features²

(1) Call Forwarding, each line¹

- Call Forwarding ³	RR	\$3.89 (R)	ESM
- Busy Call Forwarding	RR	3.89	EVB
- Delayed Call Forwarding	RR	3.99	EVD
- Busy Call Forwarding Extended ⁴	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	1.38 (R)	RAF

NOTE 1: See C.3. preceding.

NOTE 2: See C.8. preceding

NOTE 3: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

NOTE 4: See B.1.d. preceding.

NOTE 5: See E.1. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
 E. RATES AND CHARGES (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², and outward WATS², except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
<u>Custom Calling Services</u> ⁴ (Cont'd)			
a. Individual Features ² (Cont'd)			
(2) Call Waiting ⁵ - each line ¹	RR	\$3.89 (R)	ESX
(3) Three-Way Calling ² - each line ¹	RR	3.89	ESC
(4) Speed Calling, 8 code capacity - each line ¹	RR	3.89	ESL
(5) Speed Calling, 30 code capacity ³ - each line ¹	RR	5.56 (R)	ESF

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.
 NOTE 2: See C.8. preceding
 NOTE 3: See C.10 preceding.
 NOTE 4: See E.1 preceding.
 NOTE 5: See B.2.a. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
- E. RATES AND CHARGES (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², and outward WATS², except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.(Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services ⁷ (Cont'd)			
a. Individual Features ² (Cont'd)			
(6) Message Waiting Indicator associated with CO-ACDS or Centrex-UCD Forwarded Call Information Service			
- Each line ^{3,6}	RR	RR	EMW
(7) Intercom ^{4,6}			
- Each line ¹	RR	\$2.85 (R)	HM1
(8) Intercom Plus ⁵			
- Each line ¹	RR	4.27 (R)	HMP

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.
 NOTE 2: See C.8 preceding.
 NOTE 3: Rates, charges and regulations apply as shown in Schedule Cal.P.U.C.Nos.A9.4 and A9.4.1.
 NOTE 4: See C.12 preceding.
 NOTE 5: See C.14 preceding.
 NOTE 6: Not offered with flexible pricing.
 NOTE 7: See E.1 preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
 E. RATES AND CHARGES (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², and outward WATS², except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services ⁵ (Cont'd)			
a. Individual Features ² (Cont'd)			
(9) Priority Ringing ^{3,4} - each line ¹	RR	\$4.65 (R)	CLP
(10) Repeat Dialing ^{3,4} - each line ¹	RR	4.65	CRP
(11) Call Return ^{3,4} - each line ¹	RR	4.65 (R)	CCR

- NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.
 NOTE 2: See C.8. preceding
 NOTE 3: See C.15. preceding.
 NOTE 4: See C.16. preceding.
 NOTE 5: See E.1 preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
- E. RATES AND CHARGES (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², and outward WATS², except Semi-Public service as stated in Regulation C.17 preceding. (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services ⁵ (Cont'd)			
a. Individual Features ² (Cont'd)			
(12) Call Screen - each line ¹	RR	\$4.65 (R)	CCB
(13) Call Trace - each activation ⁶	RR	4.65	CALTR
(14) Caller ID ^{3,4}	RR	7.12 (R)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70 (R)	7.12 (R)	CAL1D
(18) Anonymous Call Rejection	RR	1.90 (R)	CRE

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

NOTE 2: See C.8. preceding

NOTE 3: See C.18. preceding.

NOTE 4: See C.19. preceding.

NOTE 5: See E.1 preceding.

NOTE 6: See C.11 preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
 E. RATES AND CHARGES (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service¹, and outward WATS¹, except Semi-Public service as stated in Regulation C.17 preceding. (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	
Custom Calling Services ² (Cont'd)				
a. Individual Features ¹ (Cont'd)				
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D	
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D	
(21) Anonymous Call Rejection with Caller ID ³ - Caller ID	RR	7.12	CNM	
- Anonymous Call Rejection	NO	NO	CRE	
(22) Call Waiting ID - each line	5.70	3.00	NWL	
(23) Call Transfer Disconnect Restricted - each line	5.70	10.00	FG3RE	
Unrestricted - each line	5.70	10.00	FG3UN	
(24) Privacy Manager -each line	5.70	5.00	PVM	(N) (N)

NOTE 1: See C.8. preceding.

NOTE 2: See E.1. preceding.

NOTE 3: There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
- E. RATES AND CHARGES (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², and outward WATS², except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (Cont'd)

Custom Calling Services^{1,2,3,4,5,6}(Cont'd)

b. Feature Packages

- (1) Feature Packages consisting of two, three, four, five or more features selected from Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling-8, Priority Ringing, Repeat Dialing, Select Call Forwarding, Busy Call Forwarding, Delayed Call Forwarding, Busy Call Forwarding Extended, Call Return and Call Screen.

Monthly Rate

Business - each line		
Two Feature Package.....	0% less than*	(C)
Three Feature Package.....	10% less than*	
Four Feature Package.....	10% less than*	
Five or more Feature Package.....	10% less than*	(C)

* The total of the monthly rates as specified for the individual Custom Calling Services, per line equipped.

Nonrecurring Charge
-each line

RR

- NOTE 1: See C.3. preceding.
- NOTE 2: See C.8. preceding.
- NOTE 3: Refer to Schedule Cal. P.U.C. No. A3.1 for Service Charge Application.
- NOTE 4: See B.2.a. preceding.
- NOTE 5: See E.1. preceding.
- NOTE 6: See C.15 and C.16 preceding.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
- 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
- E. RATES AND CHARGES (Cont'd)

The following monthly rates and charges are added to the rates and charges for associated service or equipment (Cont'd)

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service² and outward WATS², except Semi-Public or Centrex Service and as stated in Regulation C.15 preceding (Cont'd)

b. Feature Packages (Cont'd)

(2) Pacific Bell Saver Packssm

Pacific Bell Saver Packs are discounted pricing plan offerings that are based on a combination of Custom Calling Services. Customers automatically qualify for Saver Pack pricing and receive the associated discounted rates if their account contains the correct combination of products and services listed as of their billing date. 1(T)
1(T)

The Power Pack Saver Pack (Power Pack) consists of Caller ID plus any 5-9 Custom Calling Services selected from the following qualifying features:

- Busy Call Forwarding
- Call Forwarding
- Call Return
- Call Screen
- Call Waiting
- Call Waiting ID
- Delayed Call Forwarding
- Remote Access to Call Forwarding (N)
- Priority Ringing
- Repeat Dial
- Select Call Forwarding
- Speed Calling-8
- Speed Calling-30
- Three-Way Calling
- Privacy Manager
- Call Transfer Disconnect (N)

NOTE 1: Pending CPUC Approval of Advice Letter No. 23013. (N)
NOTE 2: See C.8 preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

E. RATES AND CHARGES (Cont'd)

The following monthly rates and charges are added to the rates and charges for associated service or equipment (Cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service² and outward WATS², except Semi-Public or Centrex Service and as stated in Regulation C.15 preceding (Cont'd)

b. Feature Packages (Cont'd)

(2) Pacific Bell Saver Packssm (Cont'd)

The Works Saver Pack (The Works) consists of Caller ID plus 10 or more of the following qualifying features:

- | | |
|---------------------------|------------------------------------|
| - Busy Call Forwarding | - Priority Ringing |
| - Call Forwarding | - Remote Access to Call Forwarding |
| - Call Return | - Repeat Dial |
| - Call Screen | - Select Call Forwarding |
| - Call Waiting | - Speed Calling-8 |
| - Call Waiting ID | - Speed Calling-30 |
| - Delayed Call Forwarding | - Three-Way Calling |
| - Privacy Manager | - Call Transfer Disconnect |

Business Preferredsm consists of the following four features:

- | | |
|-------------------|------------------------------------|
| - Call Forwarding | - Remote Access to Call Forwarding |
| - Call Waiting | - Three-Way Calling |

(N)
|
(N)

NOTE 2: See C.8 preceding

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
 E. RATES AND CHARGES (Cont'd)

The following monthly rates and charges are added to the rates and charges for associated service or equipment (Cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service¹ and outward WATS¹, except Semi-Public or Centrex Service and as stated in Regulation C.15 preceding (Cont'd)

b. Feature Packages (Cont'd)

(2) Pacific Bell Saver Packssm (Cont'd)

Monthly Rate for each Saver Pack⁴

	Monthly Rate	NonRecurring Charge
Power Pack		
- Rate per feature package ^{2,3}	RR	RR
- Additional Discount	\$8.00 (R)	
The Works		
- Rate per feature package ^{2,3}	RR	RR
- Additional Discount	\$22.25 (R)	
Business Preferred sm		
- Rate per feature package ³	11.95	RR
- Additional Discount	NO	

This discount rate is applied only when all of the components of the Saver Pack are in place at the time of billing for each individual line, trunk line, or outward WATS service. The Saver Pack discount will be prorated for the time period between the order complete date and the customer's bill round date.

Saver Pack discounts will not be prorated if the customer cancels the service prior to their bill round date. However, the customer will receive prorated credit for each discontinued feature based on the full tariff rate.

NOTE 1: See C.8 preceding

NOTE 2: Rate as set forth in E.2.(b)(1) preceding.

NOTE 3: The nonrecurring charge as set forth in Schedule A3.1 will be waived for customers who retain a Saver Pack for a minimum of 6 months.

NOTE 4: Additional feature discount may apply for customers who qualify (see Cal.P.U.C. No. A5., Section 5.4,E.2.6.(1), Sheet 442.74.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd))
 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
 E. RATES AND CHARGES (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², and outward WATS², except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (Cont'd)

Custom Calling Services⁵(Cont'd)

- c. Individual Features - Billed to Enhanced Service Providers²

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Priority Ringing ^{3,4} - each business line ¹	RR	\$4.75 (R)	CLPBR
(2) Select Call Forwarding ^{3,4} - each business line ¹	RR	4.75	CSFBR
(3) Call Screen ^{3,4} - each business line ¹	RR	4.75 (R)	CCBBR

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

NOTE 2: See C.8. preceding

NOTE 3: See C.15. preceding.

NOTE 4: See C.16. preceding.

NOTE 5: See E.1 preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd))
- 5.4.11 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
- E. RATES AND CHARGES (Cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², and outward WATS², except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (Cont'd)

	<u>Nonrecurring Charge</u>	<u>USOC</u>
Custom Calling Services (Cont'd)		
d. Rearrangements of existing Busy and Delayed Call Forwarding features require the following Miscellaneous Change Charge:		
(1) Change designated number of delayed rings - Per line ¹	RR	NWCCF
(2) Change forwarded to number - Per line ¹	RR	NWCCF
(3) Change designated number of delayed rings and forwarded to number on same line - Per line ¹	RR	NWCCF
e. Changes to the Personal Identification Number (PIN) for Remote Access to Call Forwarding require the following Miscellaneous Change Charge:		
(1) Change the designated PIN - Per line ¹	RR	NWCCF
f. Changes to the blocking options for Caller ID		
(1) Change to blocking option - Per line	NO	(T) (T)

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.
 NOTE 2: See C.8. preceding.

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICE (Cont'd)

5.4.12 TWO-LINE SOLUTION DISCOUNT - RESIDENCE

A. DESCRIPTION

The Two-Line Solution Discount is a feature package that offers any Residential customer pricing discounts on selected Custom Calling Services¹ and WirePro² when the customer subscribes to both a Primary Line and an Additional Line, both with a predefined group of services. A customer choosing the Two-Line Solution Discount feature package has the option of adding an Optional Calling Plan³(OCP)(Saver 60, Saver Plus or OnePrice Saver) to their Primary Line.

B. DESCRIPTION OF FEATURES

The Two-Line Solution Discount feature package must include the following services as indicated:

Primary Line

The WORKS or The ECONOMY PLAN⁴

(T)

Call Waiting ID⁵ (CWID)

WirePro

Optional: local toll Optional Calling Plan (Saver 60, Saver Plus or OnePrice Saver)

Additional Line

Caller ID⁶

Call Waiting⁷

Three Way Calling⁸

WirePro

NOTE 1: See Schedule Cal.P.U.C A5.4.10 Rates and Charges - General.

NOTE 2: WirePro is a Category III Service, see Schedule Cal.P.U.C. No. D7.7.3.3.

NOTE 3: Optional Calling Plans, see Schedule Cal.P.U.C. No. A6.4.4.

NOTE 4: Qualifying Features for THE ECONOMY PLAN and The WORKS, see Schedule Cal.P.U.C. No. A.5.4.10.2(c).

(T)

NOTE 5: Call Waiting ID, see Schedule Cal.P.U.C. No. A5.4.10.

NOTE 6: Caller ID, see Schedule Cal.P.U.C. No. A5.4.10.B.12.

NOTE 7: Call Waiting, see Schedule Cal.P.U.C. No. A5.4.10.B.2.

NOTE 8: Three Way Calling, see Schedule Cal.P.U.C. No. A5.4.10.B.3.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICE (Cont'd)

5.4.12 TWO-LINE SOLUTION DISCOUNT¹ - RESIDENCE (Cont'd)

(T)

C. REGULATIONS

1. The feature package discount on the Two-Line Solution is available only to customers who subscribe to both a Primary Line and an Additional Line, as set forth in this tariff. Customers with existing two line residential service, or customers with one residential line, who add an additional line are also eligible for the Two-Line Solution Discount, provided they meet all the requirements associated with the Two-Line Solution Discount. (As mentioned in paragraph 5.4.12.B preceding.)
2. Both lines must carry the same residence class of service, both lines must be billed on the same bill to apply the discount, and include WirePro on both lines. Existing restrictions as set forth in other tariffs are applicable to Two-Line Solution Discount.
3. If the customer has additional Custom Calling Services on their additional line that qualify them for The WORKS¹ or THE ECONOMY PLAN¹ package, then they will not qualify for the Two-Line Solution Discount. However, the customer has the option to adjust their features to qualify for the Two-Line Solution Discount.
4. Any existing discounted or waived installation charges available with any of the above listed services will continue to apply.
5. This package is available to residence customers only, where facilities and operating conditions permit.
6. Customers who do not subscribe to a local toll Optional Calling Plan will not be eligible for a discount on WirePro on the additional line.
7. All services listed above are provided as set forth in their respective tariffs.

2(T)

NOTE 1: Frozen/Grandfathered Economy Plan (formerly The Basics) The Works and the Two-Line Solution Discount feature package discounts - See General Regulations, Schedule Cal.P.U.C. A2.1.2, A.4.

(N)

NOTE 2: Pending CPUC Approval of Advice Letter No. 22769.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICE (Cont'd)

5.4.12 TWO-LINE SOLUTION DISCOUNT¹ - RESIDENCE (Cont'd)

D. RATES AND CHARGES

The discount(s) will be applied to the additional line, based on the Regulations as set forth in 5.4.12.B preceding.

	<u>Monthly Discount</u>
Caller ID, Call Waiting, and Three Way Calling ¹	\$4.45
WirePro ¹	\$1.90 (I)

NOTE 1: Frozen/Grandfathered Economy Plan (formerly the Basics), The Works and the Two-Line Solution Discount feature package discounts and WirePro discount (See Schedule Cal.P.U.C. No. D7, Sheet 12) - See (T)
General Regulations, Schedule Cal.P.U.C. A2.1.2, A.4.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.13 2-LINE VOICE DISCOUNT⁷ - RESIDENCE (T)

A. DESCRIPTION

The 2-Line Voice Discount offers any Residential customer pricing discounts on selected Custom Calling Services and Wirepro^{1,7} when the customer subscribes to both a Primary Line with the Advantage Plan^{2,7} and WirePro⁷ and an Additional Line with Caller ID³, 3-Way Calling⁴ and Call Waiting⁵ and WirePro^{1,7}. (T)

B. DESCRIPTION OF FEATURES

To receive the 2-Line Voice Discount, the customer must subscribe to the following items as indicated:

Primary Line

The Advantage Plan^{2,7} (T)
WirePro^{1,7} (T)

Additional Line

Call Waiting⁵
Caller ID³
Three-Way Calling⁴
WirePro^{1,7} (T)

NOTE 1: WirePro is a Category III Service, see Schedule Cal.P.U.C. No. D7.7.3,3.

NOTE 2: See Schedule Cal.P.U.C. No. A5.4.10 Rates and Charges - General.

NOTE 3: Caller ID, see Schedule Cal.P.U.C. No. A5.4.10,B.12.

NOTE 4: Three-Way Calling, see Schedule Cal.P.U.C. No. A5.4.10,B.3.

NOTE 5: Call Waiting, see Schedule Cal.P.U.C. No. A5.4.10,B.2

NOTE 6: Qualifying Features for The Basics and The Works, see Schedule Cal.P.U.C. No. A5.4.10.2(c).

NOTE 7: Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. (N)
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.13 2-LINE VOICE DISCOUNT³ - RESIDENCE (Cont'd) (T)

C. REGULATIONS

1. The 2-Line Voice Discount is available only to customers who subscribe to both a Primary Line and an Additional Line, as set forth in this tariff. Customers with existing two-line residential service or customers with one residential line who add an additional line are also eligible for the 2-Line Voice Discount, provided they meet all the requirements associated with the 2-Line Voice Discount.
2. Both lines must carry the same residence class of service, be on the same bill, and include WirePro³ on both of the lines. (T)
3. If the customer has additional Custom Calling Service on their second line that qualify them for The Works², The Basics² or The Advantage Plan^{1,3}, then they will not qualify for the 2-Line Voice Discount. (T)
4. Any discounted or waived installation charges available with any of the above listed services will continue to apply.
5. There will be no additional discounts or waived rates on installation(s) provided with this discount.
6. This discount is available to residence customers only, where facilities and operating conditions permit.
7. All services listed above are provided as set forth in their approved tariffs.

NOTE 1: See Schedule Cal.P.U.C. No. A5.4.10 Rates and Charges - General.

NOTE 2: Qualifying Features for The Basics and The Works, see Schedule Cal.P.U.C. No. A5.4.10.2(c).

NOTE 3: Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature Package discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. (N)
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.13 2-LINE VOICE DISCOUNT¹ - RESIDENCE (Cont'd) (T)

D. RATES AND CHARGES

The discount(s) shall be applied to the additional line¹, based on the Regulations as set forth above. (T)

<u>Description</u>	<u>Monthly Discount</u> ¹	(T)
--------------------	--------------------------------------	-----

Caller ID, Call Waiting and Three-Way Calling	\$2.63	
--------------------------------------------------	--------	--

WirePro	1.68	
---------	------	--

NOTE 1: Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. (N)
|
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd) (T)

5.4.14 TWO-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS) - BUSINESS (T)

A. DESCRIPTION (N)

The Two-Line Solution Discount (Business Solutions) is a feature package that offers individual business with at least two individual business access lines pricing discounts on a Pacific Bell Saver Pack¹ and WirePro².

B. DESCRIPTION OF FEATURES

The Two-Line Solution Discount (Business Solutions) feature package must include the following services as indicated:

A Pacific Bell Saver Pack¹ (Power Pack³ or The Works³ or Business Preferred^{sm3}) discount on one Saver Pack to business customers with at least two additional individual business access lines in combination with WirePro².

NOTE 1: Pacific Bell Saver Packs, see Schedule Cal.P.U.C. No. A5.4.11.E.2.b(2), preceding.

NOTE 2: WirePro is a Category III Service, see Schedule Cal.P.U.C. No. D7.4 Inside Wire Repair - Business, preceding.

NOTE 3: Power Pack, The Works and Business Preferredsm, see Schedule Cal.P.U.C. No. A5.4.11.E.2.b(2).

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd) (T)
5.4.14 TWO-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS) - BUSINESS (Cont'd) (T)

C. REGULATIONS (N)

1. The feature package discount on the Two-Line Solution (Business Solutions) is available only to business customers provided they meet all the requirements associated with the Two-Line Solution Discount (Business Solutions). (As mentioned in Paragraph 5.4.14 B preceding.)
2. Power Pack, Works or Business PreferredSM credit will apply to one basic business access line provided a minimum of two business access lines are billed on the same bill and one line has either Power Pack, The Works or Business Essentials.
3. WirePro credit will apply to all business access lines that subscribe to WirePro, provided there is a minimum of two basic business access lines and provided those lines carry the same basic business access class of service and are billed on the same bill as the Two-Line Solution Discount (Business Solutions) lines.
4. Customers must verbally commit to a minimum 12-month term agreement to receive the Two-Line Solution Discount (Business Solutions). (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd) (T)
5.4.14 TWO-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS) - BUSINESS (Cont'd) (T)
C. REGULATIONS (Cont'd) (N)
5. In the event of early termination, customers will be charged an early termination fee equal to the Two-Line Solution Discount (Business Solutions) credits applied to their account from the time of the verbal commitment until early termination.
 6. If a customer exceeds their 12-month verbal commitment, they will continue to receive monthly credits as long as they continue to qualify pursuant to the regulations as set forth within this tariff.
 7. Both lines must carry the same basic business access class of service, both lines must be billed on the same bill to apply the discount, and include WirePro on both lines. Existing restrictions as set forth in other tariffs are applicable to Two-Line Solution Discount (Business Solutions).
 8. Any existing discounted or waived installation charges available with any of the above listed services will continue to apply.
 9. This package is available to business customers who have basic business access lines only, where facilities and operating conditions permit.
 10. All services referenced in the Two-Line Solution Discount - Business (Business Solutions) tariff are provided as set forth in their respective tariffs. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.14 TWO-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS) - BUSINESS (Cont'd)

D. RATES AND CHARGES

1. Discount Schedules:

The discount(s) will be applied as follows:

	<u>Monthly Discount</u>	
Power Pack, Works or Business Preferred ^{sm1}	\$0.90	
Business Preferred ⁴	1.67	
WirePro ²	0.50	
WirePro - first line ³	4.30	(R)
WirePro - each additional line ³	1.90	(R)

NOTE 1: Power Pack, Works or Business Preferredsm credit will apply to one basic business access line provided a minimum of two lines are billed on the same bill and one basic business access line has either Power Pack, The Works or Business Preferredsm.

NOTE 2: WirePro credit will apply to all lines that subscribe to WirePro, provided a minimum of two lines and all lines are billed on the same bill.

NOTE 3: An additional \$4.30 (R) discount for the first line and \$1.90 (R) (C) WirePro discount for each additional line will apply to Two-Line Solution discount customers who also subscribe to the Unlimited Local Calling Plan for Business (see Schedule Cal.P.U.C. No. A6.5.18).

NOTE 4: An additional discount will apply to Business Preferred when the customer subscribes to both Business Preferred and Unlimited Local Calling for Business on the same line, provided a minimum of two access lines are billed on the same bill.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd) (T)

5.4.15 1-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS) - BUSINESS (N)

A. DESCRIPTION

The 1-Line Solution Discount (Business Solutions) is a feature package that offers individual business customers with pricing discounts on a Pacific Bell Saver Pack¹ when the customer subscribes to a Pacific Bell Saver Pack¹ and WirePro².

B. DESCRIPTION OF FEATURES

The 1-Line Solution Discount (Business Solutions) feature package must include the following services as indicated:

A Pacific Bell Saver Pack¹ (Power Pack³ or The Works³ or Business Preferred^{sm3, 4}) in combination with WirePro².

NOTE 1: Pacific Bell Saver Packs, see Schedule Cal.P.U.C. No. A5.4.11.E.2.b(2).

NOTE 2: WirePro is a Category III Service, see Schedule Cal.P.U.C. No. D7.4 Inside Wire Repair - Business.

NOTE 3: Power Pack, The Works and Business Preferredsm, see Schedule Cal.P.U.C. No. A5.4.11.E.2.b(2).

NOTE 4: Pending CPUC Approval of Advice Letter No. 23013.
Material omitted now on Sheet 455.1.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd) (T)

5.4.15 1-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS) - BUSINESS (Cont'd) (T)

C. REGULATIONS (N)

1. The feature package discount on the 1-Line Solution (Business Solutions) is available only to business customers provided they meet all the requirements associated with the 1-Line Solution Discount (Business Solutions). (As mentioned in Paragraph 5.4.15 B preceding.)

2. Power Pack, Works or Business Preferred^{sm1} credit will apply to one Power Pack, The Works or Business Preferred^{sm1} package, and WirePro².

3. Customers must verbally commit to a minimum 12-month term agreement to receive the 1-Line Solution Discount (Business Solutions).

NOTE 1: Pending CPUC approval of Advice Letter No. 23013.

NOTE 2: WirePro is a Category III Service, see Schedule Cal.P.U.C. No. D7.4
Inside Wire Repair - Business.

Continued

(N)

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.4 PREMIUM EXCHANGE SERVICES (Cont'd) (T)
- 5.4.15 1-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS) - BUSINESS (Cont'd) (T)
- C. REGULATIONS (Cont'd) (N)
- 4. In the event of early termination, customers will be charged an early termination fee equal to the 1-Line Solution Discount (Business Solutions) credits applied to their account from the time of the verbal commitment until early termination.
- 5. If the customer adds a second line to their account during the 12-month verbal agreement, and they meet the qualifications for the Two-Line Solution Discount (Business Solutions)¹, the original verbal term agreement will remain in effect, however the customer will receive the Two-Line Solution Discount (Business Solutions)¹ through the end of their original term agreement.
- 6. If a customer exceeds their 12-month verbal commitment, they will continue to receive monthly credits as long as they continue to qualify pursuant to the regulations as set forth within this tariff.
- 7. Any existing discounted or waived installation charges available with any of the above listed services will continue to apply.
- 8. This package is available to business customers who have basic business access lines only, where facilities and operating conditions permit.
- 9. All services referenced in the 1-Line Solution Discount - Business (Business Solutions) tariff are provided as set forth in their respective tariffs.

NOTE 1: Pending CPUC Approval of Advice Letter No. 23013.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.15 1-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS) - BUSINESS (Cont'd)

D. RATES AND CHARGES

1. Discount Schedule

The discounts will be applied as follows:

	<u>Monthly Discount</u>	
Power Pack, Works or Business Preferred ^{SM1}	\$0.90	
WirePro ^{2,4}	3.13	(R)
Business Preferred ^{SM5}	1.67	
WirePro ⁶	1.67	

NOTE 1: Power Pack, Works or Business PreferredSM credit will apply to one basic business access line provided that basic business access line has either Power Pack, The Works or Business PreferredSM and WirePro².

NOTE 2: WirePro is a Category III Service, see Schedule Cal.P.U.C. No. D7.4 Inside Wire Repair - Business.

NOTE 4: WirePro discount will apply to 1-Line Solution discount customers who also subscribe to the Unlimited Local Calling Plan for Business (see Schedule Cal.P.U.C. No. A6.5.18).

NOTE 5: An additional discount will apply to Business PreferredSM when the customer also subscribes to Unlimited Local Calling Plan for Business.

NOTE 6: An additional WirePro discount of \$1.67 will apply to 1-Line Solution Discount customers who have multi-line service and also subscribe to the Unlimited Local Calling Plan for Business.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd) (T)

5.4.16 CHARTER NUMBER SERVICE - RESIDENCE AND BUSINESS (T)

A. DESCRIPTION (N)

Charter Number is a service that allows a customer to retain and port their current telephone number to another wire center within the same Rate Center.

B. REGULATIONS

1. Charter Number Service is available where facilities and operating conditions permit.
2. Charter Number Service allows porting only within the same Rate Center.
3. Charter Number Service allows the porting of telephone number related services only.
4. Charter Number Service subscribers must adhere to the same restrictions as those applying to Local Number Portability (LNP).
5. No porting is allowed outside of LNP MSA's as defined in F.C.C. Tariff No. 1.
6. Charter Number Service is only available on a working telephone number.
7. InterLATA porting will not be allowed with this service. All numbers ported must be within the same area code (NPA) geographical boundaries.
8. Once a telephone number is ported using Charter Number Service, subsequent telephone numbers (i.e., Additional Line) will be issued from the switch in which the main telephone number currently resides not from the original switch.

Material omitted now located on Sheet 456.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.16 CHARTER NUMBER SERVICE - RESIDENCE AND BUSINESS (Cont'd)

C. RATES AND CHARGES

	Monthly Recurring Charge	Nonrecurring Charge
Charter Number Service - Per business telephone number	NA	\$20.00 (R)
Charter Number Service - Per residence telephone number	NA	\$20.00 (R)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (T)

5.5.1 RESERVED (L)

5.5.2 RESERVED (T)

(L) Formerly located on Sheet 455.1.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE- COIN AND COINLESS (CONT'D)
5.5.2 RESERVED (CONT'D)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (CONT'D)
5.5.2 RESERVED (CONT'D)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (CONT'D)
5.5.2 RESERVED (CONT'D)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (CONT'D)
5.5.2 RESERVED (CONT'D)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (CONT'D)
5.5.2 RESERVED (CONT'D)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (CONT'D)
5.5.2 RESERVED (CONT'D)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (CONT'D)
5.5.2 RESERVED (CONT'D)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (CONT'D)
5.5.2 RESERVED (CONT'D)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 RESERVED (Cont'd)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 RESERVED (Cont'd)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 RESERVED (Cont'd)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 RESERVED (Cont'd)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 RESERVED (Cont'd)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 RESERVED Cont'd)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 RESERVED (Cont'd)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 RESERVED (Cont'd)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (CONT'D)
5.5.2 RESERVED (CONT'D)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 RESERVED (Cont'd)

(T)
(T)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (CONT'D)
5.5.2 RESERVED (CONT'D)

(T)
(T)
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(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.2 RESERVED (Cont'd)

(T)
(T)
(D)

(D)

(D)
(D)

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

(T)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE

A. DESCRIPTION

Customer-owned pay telephone (COPT) service provides an access line for use with a pay telephone set (including pay telephone sets owned by the Utility) which is equipped with Touch-Tone dialing capability. Access lines can be ordered for use with an instrument-implemented pay telephone set ("smart set") or a central-office-implemented pay telephone set ("dumb set"). Most services can be ordered as either "outward only" or "bothway" service.

(T)
|
(T)
(N)
|
(N)

This service allows the customer, within certain limitations, to establish the call rate for sent paid local and long distance calls placed from the COPT. The customer, for purposes of this service, is the person or entity, including the Utility, who subscribes to the access line.

(T)
(T)
(D)

(D)

(T)

B. TERRITORY

Within the exchange areas of all exchanges as said area is defined on maps filed as part of the tariff schedules.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

C. REGULATIONS

1. General

- a. COPT service is available where equipment, facilities, and operating conditions permit.
- b. Directory listings will be furnished in accordance with Schedule Cal.P.U.C. No. A5.7.1, as it applies to individual line listings.
- c. If the call is originated and carried exclusively over the Utility's network, all attempts to bill intraLATA collect, third party, and calling card calls to this service will be denied. Under normal conditions, the Utility will generate the digits necessary to identify the service for billing restriction purposes. Validation services utilized in conjunction with this service are available to other service providers under Schedule Cal.P.U.C. No. 175-T, Section 6.2.
- d. Reserved (T)
- e. A pay telephone set cannot be used with any other class of service.
- f. Utility operator assistance on coin sent paid calls is available only with COPT Coin Line service as described in D.3 following.
- g. Utility will not offer or make refunds.
- h. Reserved
- i. The limitation of the Utility's liability is as set forth in Schedule Cal.P.U.C. No. A2.1.14.
- j. COPT services may not be used with Foreign Exchange, Foreign Prefix, Foreign District Area Service, Wide Area Telephone Service, Centrex, Custom Calling Services, Remote Call Forwarding, Private Line Service and Channels for Data Transmission apply.
- k. COPT measured service is excluded from ZUM.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd) (T)
5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

C. REGULATIONS (Cont'd)

1. General (Cont'd)

1. Rates for extended service include service without additional charge in the exchanges and district areas listed in Schedule Cal.P.U.C. No.

A5.1.1. and exchanges and district areas listed in Schedule Cal.P.U.C. No. A5.1.2. Zone 1 and 2, which indicates the local service areas.

Rates for other than extended service include local service without additional charge to all stations receiving service from the exchanges from which the primary station is served.

Rates for service for other than that shown above, refer to Schedule Cal.P.U.C. No. A6.2.1.

m. The Utility may offer operator assistance on non-sent paid calls originating from any COPT telephone.

n. Aggregation of pay telephone sets behind a PBX is allowed to the extent that the PBX/COPT Configuration allows 9-1-1 dispatchers to determine the geographical origin of emergency calls to the same extent currently allowed for more conventional telephones. If the PBX/COPT configuration does not allow this level of identification of the call's origin, aggregation will not be allowed¹.

o. Reserved

p. Reserved

(T)
(D)
|
(D)

q. Reserved

NOTE 1: Exceptions: Services provided to the U.S. Government and State of California locations requiring special handling of telephone calls are exempt from these requirements.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd) (T)
- C. REGULATIONS (Cont'd)
- 1. General (Cont'd)
- r. In addition to Regulations and Rates found in this tariff schedule, the requirements set forth in Decision No. 90-06-018 dated June 6, 1990, Decision No. 92-01-023 dated January 10, 1992, and Decision No. 94-09-065 dated September 15, 1994, are applicable.
- s. International Direct Distance Calling (IDDD) is provided on an optional basis in measured service exchanges and where equipment facilities and operating conditions permit. (T)
- t. The Utility, where feasible, will install an aerial drop from an existing pole to serve a pay telephone set where the line is located within 25 feet of the pole. The charge for the drop will be included in the service charge set forth in E.1 following. The Utility will not install a pole for the specific purpose of installing an aerial drop. (T)
- u. Reserved (D)
- (D)
- (T)(L)
- (N)
- v. Calling cards will not be issued for the telephone number associated with this service. (T)(L)
- w. 900/976 calls placed from pay telephone sets will be blocked.

(L) Formerly on Sheet 476.5.4.
Material omitted now on Sheet 476.2.2.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd) (T)(L)
- C. REGULATIONS (Cont'd)
2. Customer Responsibility
- a. The customer is responsible for the installation, operation and maintenance of any pay telephone set used in connection with this service beyond the Utility's local loop demarcation point. (T)
- b. The customer is responsible for payment of Utility and/or interexchange carrier toll rates for all sent paid toll calls originating from this service. (T)(L)
(D)
(D)
- c. Pay telephone sets must comply with any applicable FCC Part 68 rules. (T)
- d. Reserved (L)

(L) Material formerly on sheet 476.2.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

C. REGULATIONS (Cont'd)

2. Customer Responsibility (Cont'd)

- e. The customer is responsible for installing on or adjacent to each pay telephone a prominent display in signage or screen indicating the following in well lighted and clearly legible form. These requirements may be met by a combination of instructions within the customer's discretion.¹

(1) Cost Information

- local call rate
- local calls made by use of 101XXXX, calling card, or operator handled services may cost more than directly dialing the local number
- any time limit on a local call
- long distance rates

(2) Dialing Instructions

- dialing sequence (coin or dial first)
- how to reach local and long distance operators
- 1 plus and 0 plus dialing instructions

(3) No Charge Telephone Numbers

- 911 Emergency or other dialing sequence
- owner/operator of telephone
- refunds, repairs, complaints
- 711 California Relay Service (CRS)

(N)

(4) Identification

- Name and no charge telephone number of the owner/operator who can assist with a problem about the pay telephone set for an end user within the LATA of the pay telephone
- Name of Operator Service Provider
- State if no incoming calls allowed
- Address of pay telephone
- Telephone number or identification number of pay telephone set

- f. The customer is responsible for payment of appropriate charges for Directory Assistance calls.

NOTE 1: Exception: Services provided to the U.S. Government and State of California locations requiring special handling of telephone calls are exempt from these requirements.

NOTE 2: Effective January 1, 2002, payphone signage must include the following language: "711 is a free call to CRS/TRS."

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

C. REGULATIONS (Cont'd)

2. Customer Responsibility (Cont'd)

g. Pay telephones shall meet the following minimum consumer safeguards:¹

- Provide free access to the following:

- (1) Operator
- (2) 950-XXXX where Utility facilities permit
- (3) 800-XXX-XXXX, 888-XXX-XXX
- (4) 101XXXX
- (5) COPT trouble reports
- (6) COPT complaints
- (7) COPT refunds
- (8) 911 Emergency
- (9) Repair Service designated by the customer
- (10) 0 plus intraLATA, interLATA
- (11) 711 California Relay Service (CRS/TRS)

(N)

NOTE 1: Exception: Services provided to the U.S. Government and State of California locations requiring special handling of telephone calls are exempt from these requirements.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

C. REGULATIONS (Cont'd)

2. Customer Responsibility (Cont'd)

g. Pay telephones shall meet the following minimum consumer safeguards:¹ (Cont'd)

Provide:

- intrastate rates, charges, and services in accordance with applicable tariffs and rate caps authorized by the CPUC
- coin return on uncompleted calls
- installation of phones and enclosures in compliance with California handicap access requirements
- signage requirements in 2e. preceding
- the completion of 0 plus calls
- completion of 811-XXXX calls at up to the local call rate

- Provide operator services that comply with the following:
 - (1) Non sent paid rates and charges must comply with applicable tariffs and rate caps authorized by the CPUC
 - (2) Operator service response time must not exceed 20 seconds
 - (3) Utility operator response time must comply with General Order 133A
 - (4) Operator Service Provider must be identified before charges are assessed
 - (5) The applicable rate(s) for the call as placed must be quoted, if requested
 - (6) Dialing instructions for 950-XXXX, 101XXXX, 888-XXX-XXX, or 800-XXX-XXXX for interLATA 0 plus calls must be offered (C)
 - (7) Dialing instructions to complete an intraLATA 0 plus or 0 minus call must be offered
 - (8) Non sent paid calls originating from a pay phone must be billed within 150 days from the date the call is made
 - (9) Calling and commercial credit card calls must be billed at the "mechanized rate" unless the caller requests 0 minus procedures to complete the call

- Enforcement of the consumer safeguards is at the direction of the CPUC.

NOTE 1: Exception: Services provided to the U.S. Government and State of California locations requiring special handling of telephone calls are exempt from these requirements.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

C. REGULATIONS (Cont'd)

2. Customer Responsibility (Cont'd)

h. Reserved

i. Reserved

- j. The customer may set a maximum rate of not more than the Commission authorized rate³ for a sent paid intraLATA toll call from a pay telephone.

The customer may set a maximum rate of not more than the authorized Utility rate for a non sent paid intraLATA toll call from a pay telephone.

- k. The customer may set a maximum rate of not more than 10c per call above AT&T Communications of California's authorized coin rate for an interLATA intraState sent paid and non sent paid toll call from a pay telephone.

- l. The customer must comply with CPUC General Order 107-B, Rules and Regulations concerning the Privacy of Telephone Communications when more than one set is provided per line.

Note 3: The following tables contain the Commission authorized rates as per Decision 90-06-018.

(T)
(D)

(T)
(T)

(D)

(D)

(D)
(D)

(N)
(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
 C. REGULATIONS (Cont'd)
 2. Customer Responsibility (Cont'd)

(N)

Note 3: (Cont'd)

DAY RATE

<u>RATE MILEAGE</u>	<u>DIAL 3-MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
13-16	.65	.10
17-20	.65	.10
21-25	.80	.15
26-30	.80	.15
31-40	.80	.15
41-50	.85	.15
51-70	.85	.15
Over 71	1.00	.20

EVENING RATE

<u>RATE MILEAGE</u>	<u>DIAL 3-MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
13-16	.55	.05
17-20	.55	.05
21-25	.70	.10
26-30	.70	.10
31-40	.70	.10
41-50	.75	.15
51-70	.75	.15
Over 71	.80	.15

NIGHT AND WEEKEND RATE

<u>RATE MILEAGE</u>	<u>DIAL 3-MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
13-16	.50	.05
17-20	.50	.05
21-25	.60	.10
26-30	.60	.10
31-40	.60	.10
41-50	.65	.10
51-70	.65	.10
Over 71	.80	.15

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd) (T)
- C. REGULATIONS (Cont'd)
- 2. Customer Responsibility (Cont'd)
- m. The customer must notify the Utility of all pay telephone installations, transfers of ownership, relocations, or replacements. The Utility will accept an oral or written notification. Normal installation charges or supersedure charges will apply, as appropriate. (T)
- n. The customer understands that pay telephone operations are subject to CPUC surveillance and that COPT service may be terminated by the Utility for violation of this or any other tariff conditions, pursuant to Schedule Cal.P.U.C. No. A2.1.11. (T)
- o. Reserved (D)
- p. The customer is responsible for the installation and maintenance of any inside wire and standard jack(s) on the customer's side of the local loop demarcation point. (D)
- q. Reserved (D)

(D)

Material omitted now on Sheet 476.4.2.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd) (T)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

D. COPT SERVICES (T)

1. Basic COPT (T)

a. Basic COPT Service is a measured line service designed to work with "smart" payphones. Service is available as bothway (USOC 17Q) and outward only (USOC 16Q). (T) | (T)

b. In addition to complying with the requirements of C.1. and C.2. preceding, the following b. through g. apply to provision of Basic COPT service. (T) | (T) (D)

c. Reserved (T) (D)

(D)

(D)
(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

D. COPT SERVICES (Cont'd)

1. Basic COPT (Cont'd)

d. The pay telephone set must provide any and all designed coin features.

e. The Utility's Operator services including card verification and acceptance for intraLATA calls are available with Basic COPT service.

f. 101XXXX Selective Blocking is available for bothway Basic COPT service. (T)
This blocking service is offered on a limited basis where local facilities and operating conditions permit. 10XXX Selective Blocking will block calls in the following way:

Split Blocking - Block 101XXX+1+, 101XXX+011+ (T)

g. The customer is responsible for call screening, call blocking, and/or call rating except for screening and blocking as described in C.1.c and C.1.w preceding.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
- D. COPT SERVICES (Cont'd)

2. Inmate Services

Inmate Service is available for "smart" or "dumb" pay telephone sets, depending on the specific service ordered. Inmate services identify all outgoing calls as calls originating from an Inmate Service. The customer may order either bothway or outward only service and either sent-paid or collect calls only. "Smart" pay telephone sets must block all other calls.

- a. USOC 1PF (measured service) permits bothway¹ calling. Coin sent-paid local and intraLATA toll calls, and 0+ collect only local and intraLATA toll calls are allowed³. Coin sent-paid and 0+ interLATA calls are allowed. Calls to free access telephone numbers as outlined in consumer safeguards⁴ are allowed.
- b. USOC 2PF (measured service) permits bothway¹ calling. Coin sent-paid local and intraLATA toll calls are denied. 0+ collect only local and intraLATA toll calls are allowed³. 0+ interLATA calls are allowed. Calls to free access telephone numbers as outlined in consumer safeguards⁴ are denied.
- c. USOC 1PL (measured service) permits outward only calling. Coin sent-paid local and intraLATA toll calls, and 0+ collect only local and intraLATA toll calls are allowed³. Coin sent-paid and 0+ interLATA calls are allowed. Calls to free access telephone numbers as outlined in consumer safeguards⁴ are allowed.
- d. USOC 2PL (measured service) permits outward only calling. Coin sent-paid local and intraLATA toll calls are denied. 0+ collect only local and intraLATA toll calls are allowed³. 0+ interLATA calls are allowed. Calls to free access telephone numbers as outlined in consumer safeguards⁴ are denied.
- e. USOC 1NC (coin line) permits bothway calling. Only coin sent paid local calls are allowed. 0+ collect calls are allowed. Calls to free access telephone numbers as outlined in consumer safeguards⁴ are denied. Coin control is provided. (T)

NOTE 1: Bothway inmate service allows only the customer to access the telephone set from a remote location only for programming purposes.

NOTE 3: IntraLATA calling card and third party billing are denied.

NOTE 4: See C.2.g. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

D. COPT SERVICES (Cont'd)

2. Inmate Services (Cont'd)

f. USOC 1PM (coin line) permits outgoing calls only. Only coin sent paid local and toll calls are allowed. Calls to free access telephone numbers as outlined in consumer safeguards¹ are denied. Coin control and other coin features are provided.

g. The customer is responsible for blocking any additional calls not mentioned above and for making arrangements for special handling of calls by the IEC.

h. Collect local calls are billed at the applicable operator assisted toll call rates.

i. Providers of various telecommunications services, including the Company, may restrict or block a subscriber's ability to receive some collect calls based on the status of the subscriber's account.

(N)
|
(N)

NOTE 1: See C.2.g preceding

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd) (T)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd) (T)

D. COPT SERVICES (Cont'd) (T)

3. COPT Coin Line (T)

The COPT Coin Line is a flat rated (local call) service designed to work with "dumb" pay telephone sets. The following Coin Services are available: (T)

USOC 1PC. Bothway service (N)

USOC 1CC. Outward only service (N)

(D)

(D)

a. Refunds for uncollected overtime charges will not be made. (T)

b. International Direct Distance Dialing is not blocked. (T)

(D)

c. Coin refund beyond coin return activated via central office coin control is not included in this offering. (T)

(T)

(D)

(D)

d. The customer's terminating equipment must be suitably equipped in order to utilize COPT Coin Line features. The customer provided equipment must meet the interface requirements as set forth in the following Bellcore technical references: (T)

Set Specifications: Public Terminals Generic Requirements LSSGR TR-TSY-000456, Issue 1.

Coin or Charge-a-call: LSSGR TR-TSY-000528, Issue 1.

Line Characteristics: LSSGR-Signaling LATA Switching Systems General Requirements-TR-TSY-000506, Issue 2.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
- D. COPT SERVICES (Cont'd)
- 3. COPT Coin Line (Cont'd)

e. The Utility shall not be liable for any injury to persons or property resulting from the customer's interconnection of its terminating equipment with the COPT Coin Line. The customer shall defend, indemnify and hold harmless the utility from and against any and all claims, liabilities, damages or demands arising from or in connection with the customer's interconnection of its terminating equipment with the COPT Coin Line, including but not limited to injury to persons or property.

f. Based on rates submitted to the Utility by the customer, the Utility will quote charges to the end user for the deposit of coins when the end user originates an 0- local call, a 411 (directory assistance call), or an intraLATA toll call which is not alternately billed¹. The Utility will rate sent paid 0- local calls, 411 calls, and intraLATA toll calls based on rates submitted by the customer². This rate information must be submitted to the Utility in the format and media specified by the Utility at least 7 days before the desired effective date of rate implementation. The customer may submit changes to the rate information once every 30 calendar days.

(T)
|
(T)

If the customer fails to submit the rate information according to the procedures set forth in this tariff, or if submitted rate information does not take effect for any reason, the Utility will not quote a rate on behalf of the customer. The end user will be referred to the payphone signage.

The customer is solely responsible for ensuring that the rate information submitted to the Utility complies with all state and federal rules. The customer will defend and hold the Utility harmless from any and all claims resulting from the Utility's quotation or implementation of the customer's rate information.

Except as may be provided in Schedule Cal.P.U.C. No. A2.1.14 preceding, the Utility is not liable to the customer nor to any other person for damages due to any failure by the customer to submit rate information to the Utility, to any error in the rate information which the customer submits to the Utility or to any failure by the Utility for any reason to correctly implement customer's rate information.

NOTE 1: Available where local facilities and operating conditions permit.

NOTE 2: Rating of sent paid 0- local, 411, and intraLATA toll calls is limited to those calls handled by the Utility.

(N)
(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
- D. COPT SERVICES (Cont'd)

4. COPT Charge-A-Call

The COPT Charge-A-Call is a measured line service designed for coinless sets, allowing third party, collect calls, calling card, and credit card billing. On interLATA calls, the customer must to make arrangements with an Interexchange Carrier of choice for operator services and for charge card acceptance and verification. Only 0+ calls and free access calls as described in C.2.g. preceding will be allowed. This service is designated as USOC 2CQ for bothway service and USOC 1CQ for outward only service.

(L)
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(L)

(L) Formerly on Sheet 476.5.5.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES

- 1. Non-recurring charges for COPT Service access lines as set forth in Schedule Cal.P.U.C. No. A3. apply.
- 2. A rate for individual line COPT and COPT Coin Line service includes Touch-Tone Calling service.

The Utility will bill the customer for these surcharges at the Commission established rates as follows:

	<u>Monthly Recurring Charge</u>	(N) (N)
Payphone Service Provider Enforcement Program:	\$0.25	(I)
Public Policy Payphone Program:	\$0.00	

- 3. All Local Calls - Measured rate¹ COPT service, the rate for each minute of use applies as follows:

(a) Day Rate, Evening Rate, Night and Weekend Rates apply as follows:

<u>Monday thru Friday</u>	<u>Rate Schedule</u>
<u>Hours</u> ²	
8:00 am to 5:00 pm	Day
5:00 pm to 11:00 pm	Evening
11:00 pm to 8:00 am	Night & Weekend
 <u>Saturday and Sunday</u>	
<u>Hours</u>	
ALL	Night & Weekend
 <u>Holidays</u>	
Holidays as per Schedule Cal.P.U.C. No. A6.2	Night & Weekend

NOTE 1: See A.5.2.1 Measured Rate Service
 NOTE 2: To, but not including.

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
 E. RATES AND CHARGES (Cont'd)

3. All Local Calls - Measured rate³ COPT service, the rate for each minute of use applies as follows: (Cont'd)

(b) Timed measured rate service

	Rate per Minute ² of Use
DAY	
First Minute ¹	\$0.0364 (R)
Additional Minute ¹	0.0079
EVENING	
First Minute ¹	0.0284
Additional Minute ¹	0.0056
NIGHT & WEEKEND	
First Minute ¹	0.0202
Additional Minute ¹	0.0031 (R)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service:

<u>USOC</u>	<u>SERVICE</u>
17Q	Bothway COPT measured rate business service.
16Q	Outward only COPT measured rate business service.
1PC	Bothway COPT Coin Line service.
1CC	Outward only COPT Coin Line service.
1PL	Outward only COPT Inmate measured rate.
1PF	Bothway COPT Inmate measured rate.
1CQ	Outward only COPT Charge-A-Call, measured rate.
2CQ	Bothway COPT Charge-A-Call, measured rate.
2PL	Outward only COPT Inmate Collect only, measured rate.
2PF	Bothway COPT Inmate Collect only, measured rate.
1NC	Bothway COPT Inmate Coin Line Service.
1PM	Outward only COPT Inmate Coin Line.

NOTE 1: Fractional amounts are rounded to the nearest cent.
 NOTE 2: Or fraction thereof.
 NOTE 3: See A.5.2.1 Measured Rate Service A.2.b.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Agoura	\$14.53 (R)	\$51.56 (R)
- Alhambra	14.53	51.56
- Alleghany	14.53	51.56
- Alta	14.53	51.56
- Anaheim	14.53	51.56
- Anderson	14.53	51.56
- Angels Camp	14.53 (R)	51.56 (R)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Annapolis	\$14.53	\$51.56
- Antioch	14.53	51.56
- Aptos	14.53	51.56
- Arcadia	14.53	51.56
- Arcata	15.57	z 52.60
- Arlington	14.53	51.56
- Arroyo Grande	16.38	z 53.41
- Arvin	18.94	z 55.97
- Atascadero	14.53	51.56
- Atwater	14.53	51.56
Auburn		
- Main and North DAs	14.53	51.56
- Avalon	14.53	51.56
- Avenal	14.53	51.56
- Baker	14.53	51.56
Bakersfield		
- Main DA	15.10	52.13
- North DA	14.53	51.56
- South DA	15.10	52.13
- Bangor	14.53	51.56
- Belvedere	14.53	51.56
- Benicia	14.53	51.56
- Ben Lomond	14.53	51.56
- Beverly Hills	14.53	51.56
- Big Butte	19.04	z 56.07
- Biggs	14.53	51.56
- Big Sur	25.20	62.23
- Bishop Ranch	14.53	51.56
- Blairsden	14.53	51.56
- Blue Lake	16.10	53.13
- Bodega Bay	14.53	51.56
- Boonville	16.43	53.46
- Borrego	14.53	51.56
- Boulder Creek	17.00	54.03
- Bradley	18.09	z 55.12

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Brawley	\$16.10	\$53.13
- Brea	14.53	51.56
- Bridgeville	14.53	51.56
- Buena Park	14.53	51.56
- Burbank		
- Burbank and Sun Valley DAs	14.53	51.56
- Burrel	19.75	56.78
- Butte City	14.53	51.56
- Calexico	14.53	51.56
- Calipatria	14.53	51.56
- Calistoga	14.53	51.56
- Cambria	14.53	51.56
- Campbell	14.53	51.56
- Campo	14.53	51.56
- Camptonville	14.53	51.56
- Canoga Park	14.53	51.56
- Capistrano Valley	14.53	51.56
- Carmel	15.86	52.89
- Carmel Valley	18.38	55.42
- Carrisa Plains	14.53	51.56
- Caruthers	17.00	54.03
- Castroville	14.53	51.56
- Cayucos	18.09	55.12
- Challenge	14.53	51.56
- Chico	14.53	51.56
- Chowchilla	14.53	51.56

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Chualar	\$14.53 (R)	\$51.56 (R)
- Chula Vista	14.53	51.56
- Clayton	14.53	51.56
- Clearlake Oaks	14.53	51.56
- Cloverdale	14.53	51.56
- Clovis	14.53	51.56
- Coalinga	14.53	51.56
- Cobb Mountain	14.53	51.56
- Colton	14.53	51.56
- Compton		
- Compton and Gardena DAs	14.53	51.56
- Concord	14.53	51.56
- Corning	14.53	51.56
- Corona	14.53	51.56
- Coronado	14.53	51.56
- Corte Madera	14.53	51.56
- Cottonwood	17.00	54.03
- Coulterville	14.53	51.56
- Crockett	14.53	51.56
- Crows Landing	14.53	51.56
- Culver City	14.53	51.56
- Cypress	14.53	51.56
- Danville	14.53	51.56
- Davis	14.53	51.56
- Death Valley	14.53 (R)	51.56 (R)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
 E. RATES AND CHARGES (Cont'd)
 4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Delano	\$14.53	\$51.56
- Del Mar	14.53	51.56
- Del Rey	14.53	51.56
- Dinuba	14.53	51.56
- Dixon	14.53	51.56
- Downieville	14.53	51.56
- Dublin-San Ramon	14.53	51.56
- Dulzura	14.53	51.56
- Dunnigan	18.09	z 55.12
- Dunsmuir	14.53	51.56
- Earlimart	14.53	51.56
East Bay		
- Alameda, Berkeley, Fruitvale, Main-Piedmont and Trinidad DAs	14.53	51.56
- East Contra Costa	14.53	51.56
- Edwards	17.57	54.60
- El Cajon	14.53	51.56
- El Centro	15.48	52.51
- Elk	20.94	z 57.97
- Elk Creek	14.53	51.56
- El Monte	14.53	51.56
- El Segundo	14.53	51.56
- El Sobrante-Pinole	14.53	51.56
- Encinitas	14.53	51.56
- Escalon	14.53	51.56
- Escondido	14.53	51.56
- Esparto	16.43	53.46
- Eureka	16.77	53.80 z
- Fairfield-Suisun	14.53	51.56
- Fair Oaks	14.53	51.56
- Fallbrook	14.53	51.56

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Felton	\$14.53	\$51.56
- Fillmore	14.53	51.56
- Firebaugh	14.53	51.56
- Folsom	14.53	51.56
- Fontana	14.53	51.56
- Forestville	14.53	51.56
- Fort Bragg	14.53	51.56
- Fortuna	16.43	53.46
Fremont-Newark		
- Greenleaf, Main and Oliver DA's	14.53	51.56
- French Gulch	17.00	54.03
- Fresno	15.10	52.13
- Fullerton	14.53	51.56
- Galt	14.53	51.56
- Garden Grove	14.53	51.56
- Gazelle	18.04 z	55.07 z
- Georgetown	14.53	51.56
- Gerber	14.53	51.56
- Geyserville	14.53	51.56
- Glendale	14.53	51.56
- Gonzales	18.09 z	55.12
Grass Valley		
- Main and South DA's	14.53	51.56
- Greenfield	14.53	51.56
- Grenada	14.53	51.56
- Gridley	14.53	51.56
- Groveland	14.53	51.56
- Gualala	16.14 z	53.17 z
- Guerneville	14.53	51.56
- Gustine	14.53	51.56
- Half Moon Bay	14.53	51.56
- Hanford	14.53	51.56
- Harbison-Alpine	14.53	51.56

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Hawthorne	\$14.53 (R)	\$51.56 (R)
- Hayward	14.53	51.56
- Healdsburg	17.00	54.03
- Herald	14.53	51.56
- Hercules-Rodeo	14.53	51.56
- Highland	14.53	51.56
- Hollister	14.53	51.56
- Holtville	14.53	51.56
- Homewood	14.53	51.56
- Hopland	17.00	54.03
- Hornbrook	17.00	54.03
- Hughson	14.53	51.56
- Huron	14.53	51.56
- Hydesville	18.14	55.17
- Ignacio	14.53	51.56
- Imperial	14.53	51.56
- Inglewood	14.53	51.56
- Inverness	14.53	51.56
- Ione	14.53	51.56
- Irvine	14.53	51.56
- Jackson	15.29	52.32
- Jacumba	14.53	51.56
- Jamestown	14.53	51.56
- Julian	14.53 (R)	51.56 (R)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Kelseyville	\$14.53	\$51.56
- King City	15.19 z	52.22 z
- Kingsburg	14.53	51.56
- Knights Ferry	14.53	51.56
- La Crescenta	14.53	51.56
- Lafayette	14.53	51.56
- La Honda	14.53	51.56
- La Jolla	14.53	51.56
- Lake Berryessa	14.53	51.56
- Lakeport	14.53	51.56
- La Mesa	14.53	51.56
- Laton	14.53	51.56
- Lebec	14.53	51.56
- Le Grand	17.00	54.03
- Lemoore	14.53	51.56
- Lewiston	14.53	51.56
- Lincoln	14.53	51.56
- Live Oak	14.53	51.56
- Livermore	14.53	51.56
- Lockeford	14.53	51.56
- Lodi	14.53	51.56
- Loleta	14.53	51.56
- Lomita	14.53	51.56
- Los Altos	14.53	51.56
Los Angeles		
- DAs 1 thru 14	14.53	51.56
- Los Banos	14.53	51.56
- Los Molinos	16.90 z	53.93 z
- Lower Lake	14.53	51.56

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
 E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Loyalton	\$14.53	\$51.56
- Madera	14.53	51.56
- Martinez	14.53	51.56
- Marysville	16.47 z	53.50 z
- Mendocino	14.53	51.56
- Mendota	14.53	51.56
- Merced	15.15	52.18
- Meridian	18.09 z	55.12
- Michigan Bar	14.53	51.56
- Middletown	14.53	51.56
- Millbrae	14.53	51.56
- Mill Valley	14.53	51.56
- Milton	14.53	51.56
- Mira Loma	14.53	51.56
- Miranda	14.53	51.56
- Moccasin	14.53	51.56
- Modesto	14.53	51.56
- Mojave	14.53	51.56
- Mokelumne Hill	14.53	51.56
- Montague	14.53	51.56
- Montebello	14.53	51.56
- Monterey	15.57 z	52.60 z
- Monte Rio	14.53	51.56
- Moorpark	14.53	51.56
- Moraga	14.53	51.56
- Morro Bay	14.53	51.56
- Moss Beach	14.53	51.56
- Mountain Pass	14.53	51.56
- Mountain View	14.53	51.56
- Mount Shasta	14.53	51.56

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
 E. RATES AND CHARGES (Cont'd)
 4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Napa	\$14.53	\$51.56
- National City	14.53	51.56
- Nevada City	14.53	51.56
- Newman	14.53	51.56
- Newport Beach	14.53	51.56
- Nicasio	14.53	51.56
- Nice	14.53	51.56
- Nicolaus	14.53	51.56
- Nipomo	14.53	51.56
- North Hollywood	14.53	51.56
- Northridge	14.53	51.56
- North San Juan	14.53	51.56
North Tahoe		
-Brockway and Tahoe City DAs	14.53	51.56
- North Yuba	19.75 z	56.78 z
- Oakdale	14.53	51.56
- Oakview	14.53	51.56
- Occidental	14.53	51.56
Oceanside		
-Carlsbad, Oceanside and Pendleton DAs	14.53	51.56
- Ocotillo	18.09 z	55.12
- Ojai	14.53	51.56

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
 E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Orange	\$14.53 (R)	\$51.56 (R)
- Orange Cove	14.53	51.56
- Orinda	14.53	51.56
- Orland	14.53	51.56
- Oroville	14.53	51.56
- Pacifica	14.53	51.56
Palmdale		
- Agua Dulce DA	17.00	54.03
- Leona Valley DA	14.53	51.56
- Palmdale DA	14.53	51.56
- Palo Alto	14.53	51.56
- Paradise	14.53	51.56
- Parlier	14.53	51.56
Pasadena		
- La Canada and Pasadena DA's	14.53 (R)	51.56 (R)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Paskenta	\$17.57	\$54.60
- Paso Robles	14.53	51.56
- Pauma Valley	18.09 z	55.12
- Pepperwood	14.53	51.56
- Pescadero	14.53	51.56
Petaluma		
- Main DA	15.84	52.87
- Swift DA	17.00	54.03
Pinecrest	14.53	51.56
- Pine Valley	14.53	51.56
- Piru	14.53	51.56
- Pismo Beach	14.53	51.56
- Pittsburg	14.53	51.56
- Pittsburg West	14.53	51.56
- Pixley	14.53	51.56
- Placentia	14.53	51.56
Placerville		
- Kyburz, South and West DAs	14.53	51.56
- Planada	14.53	51.56
- Pleasant Grove	14.53	51.56

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Pleasanton	\$14.53	\$51.56
- Plymouth	14.53	51.56
- Point Arena	16.14 z	53.17 z
- Point Reyes	14.53	51.56
- Porterville	14.53	51.56
- Portola	14.53	51.56
- Potter Valley	17.00	54.03
- Poway	14.53	51.56
- Quincy	14.53	51.56
- Ramona	14.53	51.56
- Rancho Bernardo	14.53	51.56
- Rancho Penasquitos	14.53	51.56
- Rancho Santa Fe	14.53	51.56
- Rancho Viejo	14.53	51.56
- Red Bluff	15.15	52.18
- Redding	15.86	52.89
- Redwood City	14.53	51.56
- Reseda	14.53	51.56
- Rialto	14.53	51.56
- Richmond	14.53	51.56
- Richvale	14.53	51.56

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Rio Dell	\$19.56 z	\$56.59 z
- Rio Linda	14.53	51.56
- Riverbank	14.53	51.56
- Riverdale	19.75 z	56.78 z
- Riverside	14.53	51.56
- Rosamond	14.53	51.56
Sacramento		
- Main and North DA's	14.53	51.56
- Saddleback Valley	14.53	51.56
- Saint Helena	14.53	51.56
- Salinas	15.10	52.13
- San Andreas	14.53	51.56
- San Ardo	18.04 z	55.07 z
- San Carlos-Belmont	14.53	51.56
San Diego		
- Linda Vista, Mira Mesa and San Diego DAs	14.53	51.56
-*Sandy Valley	14.53	51.56
San Francisco		
- Central, Juniper and Montrose-Evergreen DAs	14.53	51.56
San Jose		
- North, South and West DAs	14.53	51.56
- San Juan	14.53	51.56
- San Lucas	14.53	51.56
- San Luis Obispo	15.48	52.51
- San Marcos	14.53	51.56
- San Martin	14.53	51.56
- San Mateo	14.53	51.56

* Effective February 15, 2000.
 z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- San Pedro	\$14.53	\$51.56
- San Rafael	14.53	51.56
- Santa Ana	14.53	51.56
Santa Clarita		
- Newhall-Castaic and Saugus Canyon Country DAs	14.53	51.56
- Santa Cruz	15.15	52.18
- Santa Margarita	14.53	51.56
- Santa Rosa	15.67	52.70
- Saratoga	14.53	51.56
- Saticoy	14.53	51.56
- Sausalito	14.53	51.56
- Sebastopol	14.53	51.56
- Selma	17.00	54.03
- Sequoia	14.53	51.56
- Shafter	14.53	51.56
- Shasta Lake	19.75	z 56.78 z
- Shingle Springs	14.53	51.56
- Shoshone	14.53	51.56
- Sierraville	14.53	51.56
- Silverado	14.53	51.56
- Simi Valley	14.53	51.56
- Smartsville	18.09	z 55.12
- Soda Springs	14.53	51.56
- Soledad	14.53	51.56
- Sonoma	14.53	51.56
Sonora		
- Juno and Main DAs	14.53	51.56
- South Placer	14.53	51.56

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
 E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- South San Francisco	\$14.53	\$51.56
- South Tahoe	14.53	51.56
- Springville	14.53	51.56
- Stinson Beach-Bolinas	14.53	51.56
- Stockton	14.53	51.56
- Stonyford	14.53	51.56
- Stratford	14.53	51.56
- Sunnyvale	14.53	51.56
- Sunol	14.53	51.56
- Sutter Creek	14.53	51.56
- Tehachapi	14.53	51.56
- Temescal Canyon	14.53	51.56
- Terra Bella	14.53	51.56
- Thornton	14.53	51.56
- Three Rivers	14.53	51.56
- Tipton	14.53	51.56
- Tomales	17.00	54.03
- Torrance	14.53	51.56
- Trabuco	14.53	51.56
- Tracy	14.53	51.56
- Tres Pinos	14.53	51.56
- Trinidad	20.88	z 57.91 z
- Truckee	14.53	51.56

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Tulare	\$14.53	\$31.56 1(T)
- Turlock	16.43	33.46
- Ukiah	15.85 z	32.88
- Upper Lake	14.53	31.56
- Vacaville	14.53	31.56
- Vallejo	14.53	31.56
- Valley Center	14.53	31.56
- Valley Ford	14.53	31.56
- Valley Springs	14.53	31.56
- Van Nuys	14.53	31.56
- Ventura Central	14.53	31.56
- Ventura East	14.53	31.56
- Verdi	14.53	31.56
- Vina	14.53	31.56
- Visalia	15.10	32.13
- Vista	14.53	31.56
- Walker Basin	14.53	31.56
- Wallace	14.53	31.56
- Walnut Creek	14.53	31.56
- Warner Springs	14.53	31.56 1(T)

NOTE 1: Pending CPUC approval of Advice Letter No. 21264. (N)
 z Correction - Incorrect rate inadvertently reflected in Advice Letter
 No. 21195, effective July 1, 2000.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

correct the Pay Phone Use Charge that was inadvertently reduced in Advice Letter No. 21211.5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Wasco	\$14.53	\$51.56
Waterford		
- Main DA	17.00	54.03
-Don Pedro DA	14.53	51.56
- Watsonville	17.14 z	54.17
- Weed	14.53	51.56
- Weott	14.53	51.56
- Wheatland	17.00	54.03
- Willits	14.53	51.56
- Willows	14.53	51.56
- Windsor	14.53	51.56
- Winters	14.53	51.56
- Woodcrest	14.53	51.56
- Woodlake	17.00	54.03
- Woodland	14.53	51.56
- Woodside	14.53	51.56
- Yorba Linda	14.53	51.56
- Yosemite	14.53	51.56
- Yountville	14.53	51.56
- Yreka	15.57 z	52.60 z

5. COPT service will be provided within the base rate area at the rates shown above. Such service will be provided outside the base rate area and within the exchange area, district area or zone at the rates shown above.

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
- E. RATES AND CHARGES (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS

(T)

5.5.4 RESERVED

(T)

(D)

(D)

(D)

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE

(T)

5.6.1 JOINT USER SERVICE

A. DESCRIPTION

Joint user service (USOC: JUL) is an arrangement whereby an individual, other than an employee, member or officer of the concern which is the customer or a firm, corporation or association shares in the use of a customer's business telephone service. The joint user is not required to occupy the same premises as that occupied by the customer.

B. REGULATIONS

1. A joint user may obtain separate telephone service from the Utility, in addition to or in lieu of the joint user service.
2. Applications for joint user service and for additional service, equipment or facilities in connection therewith, must be made by the customer and the customer is responsible for the payment of all charges incurred thereunder. Any billing or service disputes by joint users shall be taken up with the customer, not with the Utility or the Commission. Only the customer of the Utility shall have standing to file billing or service disputes with the Utility or the Commission.
3. Regulations that apply to the services and equipment provided on the premises of a customer will also apply to a joint user of these services where furnished to the Utility's local loop demarcation point.
4. The rates in D. following, apply in addition to the rates and charges for the facilities and all other service provided. The minimum charge for joint user service shall be the monthly rate, for each joint user location. If the listing is included in the telephone directory, the service shall be paid for until the end of the directory period unless the joint user vacates the premises or "customer location" on which the service is provided or the customer's service is discontinued or the joint user becomes a business service customer in the same exchange and requests discontinuance of joint user service.
5. Joint user service is not furnished in connection with residence telephone service. Business service may be extended to a residence premises, at the applicable Business rates and charges.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)

5.6.1 JOINT USER SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

6. Unless otherwise specifically provided in the schedules covering foreign exchange service, joint user service is not furnished in connection with foreign exchange service. Joint user service is not furnished in connection with farmer line service.

7. Directory listings will be furnished in connection with joint user service in accordance with the tariff provisions applicable to directory listings.

8. Reserved

9. Reserved

10. In addition to the preceding regulations, the Shared Tenant Service guidelines set forth in Decision No. 87-01-063 dated January 28, 1987, as modified by Decision No. 87-05-009 dated May 13, 1987 are applicable.

C. TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)

D. RATES AND CHARGES

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL</u>		<u>OTHER</u>
	<u>PARTY OR</u> <u>ANSWERING</u> <u>LINE SERVICE</u>	<u>SEMIPUBLIC</u> <u>SERVICE</u>	<u>BUSINESS</u> <u>SERVICES</u>
- Agoura	\$1.42	\$1.42	\$1.90
- Alhambra	1.42	1.42	1.90
- Alleghany	1.42	1.42	1.90
- Alta	1.42	1.42	1.90
- Anaheim	1.42	1.42	1.90
- Anderson	1.42	1.42	1.90
- Angels Camp	1.42	1.42	1.90
- Annapolis	1.42	1.42	1.90
- Antioch	1.42	1.42	1.90
- Aptos	1.42	1.42	1.90
- Arcadia	1.42	1.42	1.90
- Arcata	1.42	1.42	1.90
- Arlington	1.42	1.42	1.90
- Arroyo Grande	1.42	1.42	1.90
- Arvin	1.42	1.42	1.90
- Atascadero	1.42	1.42	1.90
- Atwater	1.42	1.42	1.90
- Auburn	1.42	1.42	1.90
- Avalon	1.42	1.42	1.90
- Avenal	1.42	1.42	1.90
- Baker	1.42	1.42	1.90
Bakersfield			
- Main DA	1.42	1.42	1.90
- North DA	1.42	1.42	1.90
- South DA	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Bangor	\$1.42	\$1.42	\$1.90
- Belvedere	1.42	1.42	1.90
- Benicia	1.42	1.42	1.90
- Ben Lomond	1.42	1.42	1.90
- Beverly Hills	1.42	1.42	1.90
- Big Butte	1.42	1.42	1.90
- Biggs	1.42	1.42	1.90
- Big Sur	1.42	1.42	1.90
- Bishop Ranch	1.42	1.42	1.90
- Blairsden	1.42	1.42	1.90
- Blue Lake	1.42	1.42	1.90
- Bodega Bay	1.42	1.42	1.90
- Boonville	1.42	1.42	1.90
- Borrego	1.42	1.42	1.90
- Boulder Creek	1.42	1.42	1.90
- Bradley	1.42	1.42	1.90
- Brawley	1.42	1.42	1.90
- Brea	1.42	1.42	1.90
- Bridgeville	1.42	1.42	1.90
- Buena Park	1.42	1.42	1.90
- Burbank	1.42	1.42	1.90
- Burrel	1.42	1.42	1.90
- Butte City	1.42	1.42	1.90
- Callexico	1.42	1.42	1.90
- Calipatria	1.42	1.42	1.90
- Calistoga	1.42	1.42	1.90
- Cambria	1.42	1.42	1.90
- Campbell	1.42	1.42	1.90
- Campo	1.42	1.42	1.90
- Camptonville	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

EXCHANGE	MONTHLY RATE		
	INDIVIDUAL		OTHER
	PARTY OR ANSWERING LINE SERVICE	SEMIPUBLIC SERVICE	BUSINESS SERVICES
- Canoga Park	\$1.42	\$1.42	\$1.90
- Capistrano Valley	1.42	1.42	1.90
- Carmel	1.42	1.42	1.90
- Carmel Valley	1.42	1.42	1.90
- Carrisa Plains	1.50	1.50	1.90
- Caruthers	1.42	1.42	1.90
- Castroville	1.42	1.42	1.90
- Cayucos	1.42	1.42	1.90
- Challenge	1.42	1.42	1.90
- Chico	1.42	1.42	1.90
- Chowchilla	1.42	1.42	1.90
- Chualar	1.42	1.42	1.90
- Chula Vista	1.42	1.42	1.90
- Clayton	1.42	1.42	1.90
- Clearlake Oaks	1.42	1.42	1.90
- Cloverdale	1.42	1.42	1.90
- Clovis	1.42	1.42	1.90
- Coalinga	1.42	1.42	1.90
- Cobb Mountain	1.42	1.42	1.90
- Colton	1.42	1.42	1.90
- Compton	1.42	1.42	1.90
- Concord	1.42	1.42	1.90
- Corning	1.42	1.42	1.90
- Corona	1.42	1.42	1.90
- Coronado	1.42	1.42	1.90
- Corte Madera	1.42	1.42	1.90
- Cottonwood	1.42	1.42	1.90
- Coulterville	1.42	1.42	1.90
- Crockett	1.42	1.42	1.90
- Crows Landing	1.42	1.42	1.90
- Culver City	1.42	1.42	1.90
- Cypress	1.42	1.42	1.90
- Danville	1.42	1.42	1.90
- Davis	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL</u>		<u>OTHER</u>
	<u>PARTY OR</u>	<u>SEMIPUBLIC</u>	<u>BUSINESS</u>
	<u>ANSWERING</u>	<u>SERVICE</u>	<u>SERVICES</u>
	<u>LINE SERVICE</u>		
- Death Valley	\$1.42	\$1.42	\$1.90
- Delano	1.42	1.42	1.90
- Del Mar	1.42	1.42	1.90
- Del Rey	1.42	1.42	1.90
- Dinuba	1.50	1.50	1.90
- Dixon	1.42	1.42	1.90
- Downieville	1.42	1.42	1.90
- Dublin-San Ramon	1.42	1.42	1.90
- Dulzura	1.42	1.42	1.90
- Dunnigan	1.42	1.42	1.90
- Dunsmuir	1.42	1.42	1.90
- Earlimart	1.42	1.42	1.90
- East Bay	1.42	1.42	1.90
- East Contra Costa	1.42	1.42	1.90
- Edwards	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

EXCHANGE	MONTHLY RATE		
	INDIVIDUAL	SEMIPUBLIC	OTHER
	PARTY OR ANSWERING LINE SERVICE		
- El Cajon	\$1.42	\$1.42	\$1.90
- El Centro	1.42	1.42	1.90
- Elk	1.42	1.42	1.90
- Elk Creek	1.42	1.42	1.90
- El Monte	1.42	1.42	1.90
- El Segundo	1.42	1.42	1.90
- El Sobrante-Pinole	1.42	1.42	1.90
- Encinitas	1.42	1.42	1.90
- Escalon	1.42	1.42	1.90
- Escondido	1.42	1.42	1.90
- Esparto	1.42	1.42	1.90
- Eureka	1.42	1.42	1.90
- Fairfield-Suisun	1.42	1.42	1.90
- Fair Oaks	1.42	1.42	1.90
- Fallbrook	1.42	1.42	1.90
- Felton	1.42	1.42	1.90
- Fillmore	1.42	1.42	1.90
- Firebaugh	1.42	1.42	1.90
- Folsom	1.42	1.42	1.90
- Fontana	1.42	1.42	1.90
- Forestville	1.42	1.42	1.90
- Fort Bragg	1.42	1.42	1.90
- Fortuna	1.42	1.42	1.90
- Fremont-Newark	1.42	1.42	1.90
- French Gulch	1.42	1.42	1.90
- Fresno	1.42	1.42	1.90
- Fullerton	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL</u>		<u>OTHER</u>
	<u>PARTY OR</u>	<u>SEMIPUBLIC</u>	<u>BUSINESS</u>
	<u>ANSWERING</u>	<u>SERVICE</u>	<u>SERVICES</u>
	<u>LINE SERVICE</u>		
- Galt	\$1.42	\$1.42	\$1.90
- Garden Grove	1.42	1.42	1.90
- Gazelle	1.42	1.42	1.90
- Georgetown	1.42	1.42	1.90
- Gerber	1.42	1.42	1.90
- Geyserville	1.42	1.42	1.90
- Glendale	1.42	1.42	1.90
- Gonzales	1.42	1.42	1.90
- Grass Valley	1.42	1.42	1.90
- Greenfield	1.42	1.42	1.90
- Grenada	1.42	1.42	1.90
- Gridley	1.42	1.42	1.90
- Groveland	1.42	1.42	1.90
- Gualala	1.42	1.42	1.90
- Guerneville	1.42	1.42	1.90
- Gustine	1.42	1.42	1.90
- Half Moon Bay	1.42	1.42	1.90
- Hanford	1.42	1.42	1.90
- Harbison-Alpine	1.42	1.42	1.90
- Hawthorne	1.42	1.42	1.90
- Hayward	1.42	1.42	1.90
- Healdsburg	1.42	1.42	1.90
- Herald	1.42	1.42	1.90
- Hercules-Rodeo	1.42	1.42	1.90
- Highland	1.42	1.42	1.90
- Hollister	1.42	1.42	1.90
- Holtville	1.42	1.42	1.90
- Homewood	1.42	1.42	1.90
- Hopland	1.42	1.42	1.90
- Hornbrook	1.42	1.42	1.90
- Hughson	1.42	1.42	1.90
- Huron	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

EXCHANGE	MONTHLY RATE		
	INDIVIDUAL		OTHER
	PARTY OR ANSWERING LINE SERVICE	SEMIPUBLIC SERVICE	BUSINESS SERVICES
- Hydesville	\$1.42	\$1.42	\$1.90
- Ignacio	1.42	1.42	2.37
- Imperial	1.42	1.42	1.90
- Inglewood	1.42	1.42	1.90
- Inverness	1.42	1.42	1.90
- Ione	1.42	1.42	1.90
- Irvine	1.42	1.42	1.90
- Jackson	1.42	1.42	1.90
- Jacumba	1.42	1.42	1.90
- Jamestown	1.42	1.42	1.90
- Julian	1.42	1.42	1.90
- Kelseyville	1.42	1.42	1.90
- King City	1.42	1.42	1.90
- Kingsburg	1.42	1.42	1.90
- Knights Ferry	1.42	1.42	1.90
- La Crescenta	1.42	1.42	1.90
- Lafayette	1.42	1.42	1.90
- La Honda	1.42	1.42	1.90
- La Jolla	1.42	1.42	1.90
- Lake Berryessa	1.42	1.42	1.90
- Lakeport	1.42	1.42	1.90
- La Mesa	1.42	1.42	1.90
- Laton	1.42	1.42	1.90
- Lebec	1.42	1.42	1.90
- Le Grand	1.42	1.42	1.90
- Lemoore	1.42	1.42	1.90
- Lewiston	1.42	1.42	1.90
- Lincoln	1.42	1.42	1.90
- Live Oak	1.42	1.42	1.90
- Livermore	1.42	1.42	1.90
- Lockeford	1.42	1.42	1.90
- Lodi	1.42	1.42	1.90
- Loleta	1.42	1.42	1.90
- Lomita	1.42	1.42	1.90
- Los Altos	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

EXCHANGE	MONTHLY RATE		
	INDIVIDUAL	SEMIPUBLIC	OTHER
	PARTY OR ANSWERING LINE SERVICE		
- Los Angeles	\$1.42	\$1.42	\$1.90
- Los Banos	1.42	1.42	1.90
- Los Molinos	1.42	1.42	1.90
- Lower Lake	1.42	1.42	1.90
- Loyalton	1.42	1.42	1.90
- Madera	1.42	1.42	1.90
- Martinez	1.42	1.42	1.90
- Marysville	1.42	1.42	1.90
- Mendocino	1.42	1.42	1.90
- Mendota	1.42	1.42	1.90
- Merced	1.42	1.42	1.90
- Meridian	1.42	1.42	1.90
- Michigan Bar	1.42	1.42	1.90
- Middletown	1.42	1.42	1.90
- Millbrae	1.42	1.42	1.90
- Mill Valley	1.42	1.42	1.90
- Milton	1.42	1.42	1.90
- Mira Loma	1.42	1.42	1.90
- Miranda	1.42	1.42	1.90
- Moccasin	1.42	1.42	1.90
- Modesto	1.42	1.42	1.90
- Mojave	1.42	1.42	1.90
- Mokelumne Hill	1.42	1.42	1.90
- Montague	1.42	1.42	1.90
- Montebello	1.42	1.42	1.90
- Monterey	1.42	1.42	1.90
- Monte Rio	1.42	1.42	1.90
- Moorpark	1.42	1.42	1.90
- Moraga	1.42	1.42	1.90
- Morro Bay	1.42	1.42	1.90
- Moss Beach	1.42	1.42	1.90
- Mountain Pass	1.42	1.42	1.90
- Mountain View	1.42	1.42	1.90
- Mount Shasta	1.42	1.42	1.90
- Napa	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

EXCHANGE	MONTHLY RATE		
	INDIVIDUAL		OTHER
	PARTY OR ANSWERING LINE SERVICE	SEMIPUBLIC SERVICE	BUSINESS SERVICES
- National City	\$1.42	\$1.42	\$1.90
- Nevada City	1.42	1.42	1.90
- Newman	1.42	1.42	1.90
- Newport Beach	1.42	1.42	1.90
- Nicasio	1.42	1.42	1.90
- Nice	1.42	1.42	1.90
- Nicolaus	1.42	1.42	1.90
- Nipomo	1.42	1.42	1.90
- North Hollywood	1.42	1.42	1.90
- Northridge	1.42	1.42	1.90
- North San Juan	1.42	1.42	1.90
- North Tahoe	1.42	1.42	1.90
- North Yuba	1.42	1.42	1.90
- Oakdale	1.42	1.42	1.90
- Oakview	1.42	1.42	1.90
- Occidental	1.42	1.42	1.90
- Oceanside	1.42	1.42	1.90
- Ocotillo	1.42	1.42	1.90
- Ojai	1.42	1.42	1.90
- Orange	1.42	1.42	1.90
- Orange Cove	1.42	1.42	1.90
- Orinda	1.42	1.42	1.90
- Orland	1.42	1.42	1.90
- Oroville	1.42	1.42	1.90
- Pacifica	1.42	1.42	1.90
- Palmdale	1.42	1.42	1.90
- Palo Alto	1.42	1.42	1.90
- Paradise	1.42	1.42	1.90
- Parlier	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

EXCHANGE	MONTHLY RATE		
	INDIVIDUAL		OTHER
	PARTY OR ANSWERING LINE SERVICE	SEMIPUBLIC SERVICE	BUSINESS SERVICES
- Pasadena	\$1.42	\$1.42	\$1.90
- Paskenta	1.42	1.42	1.90
- Paso Robles	1.42	1.42	1.90
- Pauma Valley	1.42	1.42	1.90
- Pepperwood	1.42	1.42	1.90
- Pescadero	1.42	1.42	1.90
- Petaluma			
- Main DA	1.42	1.42	1.90
- Swift DA	1.42	1.42	1.90
- Pinecrest	1.42	1.42	1.90
- Pine Valley	1.42	1.42	1.90
- Piru	1.42	1.42	1.90
- Pismo Beach	1.42	1.42	1.90
- Pittsburg	1.42	1.42	1.90
- Pittsburg West	1.90	1.42	3.80
- Pixley	1.42	1.42	1.90
- Placentia	1.42	1.42	1.90
- Placerville	1.42	1.42	1.90
- Planada	1.42	1.42	1.90
- Pleasant Grove	1.42	1.42	1.90
- Pleasanton	1.42	1.42	1.90
- Plymouth	1.42	1.42	1.90
- Point Arena	1.42	1.42	1.90
- Point Reyes	1.42	1.42	1.90
- Porterville	1.42	1.42	1.90
- Portola	1.42	1.42	1.90
- Potter Valley	1.42	1.42	1.90
- Poway	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMIPUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Quincy	\$1.42	\$1.42	\$1.90
- Ramona	1.42	1.42	1.90
- Rancho Bernardo	1.42	1.42	1.90
- Rancho Penasquitos	1.42	1.42	1.90
- Rancho Santa Fe	1.42	1.42	1.90
- Rancho Viejo	1.42	1.42	1.90
- Red Bluff	1.42	1.42	1.90
- Redding	1.42	1.42	1.90
- Redwood City	1.42	1.42	1.90
- Reseda	1.42	1.42	1.90
- Rialto	1.42	1.42	1.90
- Richmond	1.42	1.42	1.90
- Richvale	1.42	1.42	1.90
- Rio Dell	1.42	1.42	1.90
- Rio Linda	1.42	1.42	1.90
- Riverbank	1.42	1.42	1.90
- Riverdale	1.42	1.42	1.90
- Riverside	1.42	1.42	1.90
- Rosamond	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>		
	<u>INDIVIDUAL PARTY OR ANSWERING LINE SERVICE</u>	<u>SEMI- PUBLIC SERVICE</u>	<u>OTHER BUSINESS SERVICES</u>
- Sacramento	\$ 1.42	\$ 1.42	\$ 1.90
- Saddleback Valley	1.42	1.42	1.90
- Saint Helena	1.42	1.42	1.90
- Salinas	1.42	1.42	1.90
- San Andreas	1.42	1.42	1.90
- San Ardo	1.42	1.42	1.90
- San Carlos-Belmont	1.42	1.42	1.90
- San Diego	1.42	1.42	1.90
- Sandy Valley (T)	1.42	1.42	1.90
- San Francisco	1.42	1.42	1.90
- San Jose	1.42	1.42	1.90
- San Juan	1.42	1.42	1.90
- San Lucas	1.42	1.42	1.90
- San Luis Obispo	1.42	1.42	1.90
- San Marcos	1.42	1.42	1.90
- San Martin	1.42	1.42	1.90
- San Mateo	1.42	1.42	1.90
- San Pedro	1.42	1.42	1.90
- San Rafael	1.42	1.42	1.90
- Santa Ana	1.42	1.42	1.90
Santa Clarita			
- Newhall-Castaic and Saugus Canyon Country DA's	1.42	1.42	1.90
- Santa Cruz	1.42	1.42	1.90
- Santa Margarita	1.42	1.42	2.37
- Santa Rosa	1.42	1.42	1.90
- Saratoga	1.42	1.42	1.90
- Saticoy	1.42	1.42	1.90
- Sausalito	1.42	1.42	1.90
- Sebastopol	1.42	1.42	1.90
- Selma	1.42	1.42	1.90
- Sequoia	1.42	1.42	1.90
- Shafter	1.42	1.42	2.85

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

EXCHANGE	MONTHLY RATE		
	INDIVIDUAL		OTHER
	PARTY OR ANSWERING LINE SERVICE	SEMIPUBLIC SERVICE	BUSINESS SERVICES
- Shasta Lake	\$1.42	\$1.42	\$1.90
- Shingle Springs	1.42	1.42	1.90
- Shoshone	1.42	1.42	1.90
- Sierraville	1.42	1.42	1.90
- Silverado	1.42	1.42	1.90
- Simi Valley	1.42	1.42	1.90
- Smartsville	1.42	1.42	1.90
- Soda Springs	1.42	1.42	1.90
- Soledad	1.42	1.42	1.90
- Sonoma	1.42	1.42	1.90
- Sonora			
- Juno and Main DAs	1.42	1.42	1.90
- South Placer	1.42	1.42	1.90
- South San Francisco	1.42	1.42	1.90
- South Tahoe	1.42	1.42	1.90
- Springville	1.42	1.42	1.90
- Stinson Beach-Bolinas	1.42	1.42	1.90
- Stockton	1.42	1.42	1.90
- Stonyford	1.42	1.42	1.90
- Stratford	1.42	1.42	1.90
- Sunnyvale	1.42	1.42	1.90
- Sunol	1.42	1.42	1.90
- Sutter Creek	1.42	1.42	1.90
- Tehachapi	1.42	1.42	1.90
- Temescal Canyon	1.42	1.42	1.90
- Terra Bella	1.42	1.42	1.90
- Thornton	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd) (T)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

EXCHANGE	MONTHLY RATE		
	INDIVIDUAL	SEMIPUBLIC	OTHER
	PARTY OR ANSWERING LINE SERVICE		
- Three Rivers	\$1.42	\$1.42	\$1.90
- Tipton	1.42	1.42	1.90
- Tomales	1.42	1.42	1.90
- Torrance	1.42	1.42	1.90
- Trabuco	1.42	1.42	1.90
- Tracy	1.42	1.42	1.90
- Tres Pinos	1.42	1.42	1.90
- Trinidad	1.42	1.42	1.90
- Truckee	1.42	1.42	1.90
- Tulare	1.42	1.42	1.90
- Turlock	1.42	1.42	1.90
- Ukiah	1.42	1.42	1.90
- UpperLake	1.42	1.42	1.90
- Vacaville	1.50	1.50	1.90
- Vallejo	1.42	1.42	1.90
- Valley Center	1.42	1.42	1.90
- Valley Ford	1.42	1.42	1.90
- Valley Springs	1.42	1.42	1.90
- Van Nuys	1.42	1.42	1.90
- Ventura Central	1.42	1.42	1.90
- Ventura East	1.42	1.42	1.90
- Verdi	1.42	1.42	1.90
- Vina	1.42	1.42	1.90
- Visalia	1.42	1.42	1.90
- Vista	1.42	1.42	1.90
- Walker Basin	1.42	1.42	1.90
- Wallace	1.42	1.42	1.90
- Walnut Creek	1.42	1.42	1.90
- Warner Springs	1.42	1.42	1.90
- Wasco	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd)
 5.6.1 JOINT USER SERVICE (Cont'd)
 D. RATES AND CHARGES (Cont'd)

(T)

<u>Exchange</u>	<u>Monthly Rate</u>		
	<u>Individual Party or Answering Line Service</u>	<u>Semi- Public Service</u>	<u>Other Business Services</u>
- Waterford	\$1.42	\$1.42	\$1.90
- Watsonville	1.42	1.42	1.90
- Weed	1.42	1.42	1.90
- Weott	1.42	1.42	1.90
- Wheatland	1.42	1.42	1.90
- Willits	1.42	1.42	1.90
- Willows	1.42	1.42	1.90
- Windsor	1.42	1.42	1.90
- Winters	1.42	1.42	1.90
- Woodcrest	1.42	1.42	1.90
- Woodlake	1.42	1.42	1.90
- Woodland	1.42	1.42	1.90
- Woodside	1.42	1.42	1.90
- Yorba Linda	1.42	1.42	1.90
- Yosemite	1.42	1.42	1.90
- Yountville	1.42	1.42	1.90
- Yreka	1.42	1.42	1.90

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.6 JOINT USER SERVICE (Cont'd) (T)
- 5.6.2 RESERVED (T)

Material omitted now on Sheet 284.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd)

(T)

5.6.2 RESERVED (Cont'd)

(T)

Material omitted now on Sheets 284 and 285.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd)

(T)

5.6.2 RESERVED (Cont'd)

(T)

Material omitted now on Sheet 286.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd)

(T)

5.6.2 RESERVED (Cont'd)

(T)

Material omitted now on Sheets 287 and 288.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd)

(T)

5.6.2 RESERVED (Cont'd)

(T)

Material omitted now on Sheet 288.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE (Cont'd)

(T)

5.6.2 RESERVED (Cont'd)

(T)

Material omitted now on Sheet 288.2.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICE

A. DESCRIPTION

Applicable to listings in the alphabetical (white) section of a Telephone Directory.

B. REGULATIONS

1. General

a. Purpose

Listings in the alphabetical (white) section of the directory are intended solely for the purpose of identifying customers' telephone numbers as an aid to the use of telephone service.

b. Evidence of Conducting Business

The Utility may require the customer to furnish evidence satisfactory to the Utility that the business of the customer or joint user is being conducted under the names to be listed. If, upon request of the Utility, the customer for any reason does not furnish such evidence, the Utility may refuse to list the name or refuse to continue a listing of the name. Such acceptance or refusal of the Utility of the listing of a name is subject to review by the California Public Utilities Commission.

c. Authorization

All applications for directory listings shall be made by the customer or authorized agent, and in addition where the telephone number of another customer is included in a listing, the application for the listing shall be made by both customers.

d. Public Telephones

Telephone numbers of public telephones will not be listed in the (T)z telephone directory.

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

1. General (Cont'd)

e. Establishment of Billing

Where additional listings are provided in conjunction with initial or subsequent installations of exchange service facilities, the charges begin with the day on which charges for the associated service are effective. Where additional listings are provided other than in conjunction with the installation of exchange service facilities, the charges begin with the day following their entry in the information records.

f. Discontinuance of Billing

When additional listings are included in the directory, charges may not be discontinued until the end of the directory period unless the customer's service is discontinued, (except as shown in (1) below), the listed party or concern vacates the customer's premises or subscribes to service of the same class as furnished the customer, or in the case of a guest listing, the listed party either vacates the customer's premises or becomes a subscriber to residence service in his own name in the same exchange.

- (1) Charges for additional listings ordered removed from the directory, by customers requiring caption listing rearrangements, may be discontinued at any time when the orders are completed.

g. Responsibility of Customer

The customer assumes full responsibility concerning the right to use any name or address in a directory listing and agrees to hold the Utility free and harmless of and from any claims, loss, damage or liability which may result from the use of such listing. The Utility does not undertake to determine the legal, contractual or other right to the use of a name or address to be listed in a telephone directory. The customer shall notify the Utility of any change of non-service address in writing.

h. Non-published Service

- (1) Primary service listings shown in C.1. following, will be nonpublished at the specific request of the applicant or customer. The customer name, address and telephone number will not be listed in any telephone directory, street address directory or in the directory assistance records available to the general public except that the number may be included in reference listings.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.7 DIRECTORY SERVICES (Cont'd)
- 5.7.1 LISTING SERVICE (Cont'd)
- B. REGULATIONS (Cont'd)
- 1. General (Cont'd)
- h. Non-published Service (Cont'd)
- (1) (Cont'd)

This information, as well as call forwarding information from such unlisted telephone numbers, shall be released by the Utility in response to legal process or to certain authorized governmental agencies provided the requesting agency complies with Schedule Cal.P.U.C.No. A2.1.34 established for the release of nonpublished information.

- (2) Nonpublished service is applicable for a minimum period of one month as set forth in Schedule Cal.P.U.C. No.A2.1.9.
- (3) Incoming calls to nonpublished service will be completed only when the calling party places the call by telephone number.
- (4) Interexchange Receiving Service furnished in connection with nonpublished service may be published.
- (5) Nonpublished service furnished in connection with semipublic telephone service will be treated the same as other individual line services.
- (6) This tariff shall not prohibit the disclosure of non-published, non-listed telephone numbers of Public Safety Answering Points (PSAPs) to certified Competitive Local Carriers (CLCs), upon request, for the purpose of providing emergency operator services. The Utility shall have no liability to the CLC for the accuracy of such numbers.

(N)
|
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

1. General (Cont'd)

h. Non-published Service (Cont'd)

(6) The rate for nonpublished service does not apply to:

- All Customer-Owned Pay Telephone Services.
- Mobile Telephone Service, Wide Area Telecommunications Service, Toll Station Service, Toll Service - Station Service and Interexchange Receiving Service.
- Additional lines or trunks arranged for hunting service where the pilot number of a group of lines or trunks is published.
- Additional lines furnished under a billed telephone number for which there exists a paid, non-published service. (T)
(T)
(D)
(D)

(7) Customers of record as of the effective date of this tariff provision who have been underbilled for Non-published Service (NPS) will experience no change in their billing for NPS until such time that listing service is changed. A change in or move of Non-published Service will terminate such grandfathered status. Supercedures are not allowed. (N) as (N)

i. Customer-Owned Pay Telephone Service

Telephone numbers of COPT service will be provided a listing in the telephone directory on an optional basis.

Material omitted now on Sheet 494.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

1. General (Cont'd)

j. Directory Assistance Listing Service

(N)

(1) Directory Assistance Listings are customer primary/additional listing(s) available only through Directory Assistance. These listings will not appear in the alphabetical (white) section of a telephone directory or street address directory.

(2) Directory Assistance Listing service is applicable for a minimum period of one month as set forth in Schedule Cal.P.U.C. No. A2.1.9.

(3) Foreign Exchange Service and Remote Call Forwarding, furnished in connection with Directory Assistance Listing service, may be published in both directory assistance records in which the number is purchased.

(4) The address shall be that of a premises on which any portion of the customer's exchange service is located, except:

- The address may be omitted on request of the customer.
- The customer may not substitute the address.

(5) Directory Assistance Listing service will be offered to the 976 IAS customer at the rate shown in C.5. following.

(6) Directory Assistance Listing service does not apply to the following:

- Mobile Telephone Service, Wide Area Telecommunications Service, Toll Station Service, Toll Service - Station Service and Interexchange Receiving Service.
- Other separate service furnished to the same customer (see definition) of the same directory area, of the same class (business or residence) located on the same premises as any portion (on or off-premises) of a published service.
- Caption listings arrangements.

(N)

2. Business Service Listings

a. Business Service Primary Listings (Including Joint User Service Listings)

Business service primary listings shall consist of a name, designation, address and telephone number in accordance with the following:

Material omitted now on Sheet 495.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

2. Business Service Listings (Cont'd)

a. Business Service Primary Listings (Cont'd)

(1) Name¹ (T)

The name must be the name under which the customer or joint user is conducting business and may be either the name of an individual, firm, company, corporation or association. Listings in an individual's name may include professional titles, abbreviations indicating degrees of profession or scholarship, or abbreviations indicating affiliation with a business or professional group, organization, or association. A fictitious name may be used when the customer's or joint user's business is conducted under that name. (T)

(2) Designation

A designation descriptive of the business or profession may be included in the listing only if the name does not indicate the nature of the business.

(3) Address

The address shall be that of a premises on which any portion of the customer's exchange service is located, except:

- The customer or joint user may substitute an obvious mailing address within the same local service area at no additional charge or substitute an obvious mailing address outside of the local service area provided such address is followed by the name of the community, city or exchange name in which such address is located. The rates for lines of information shall apply to this arrangement.

- The address may be omitted where the customer does not conduct business with the public at their address.

- The address where the exchange service is located may be omitted and another legitimate address where the customer or joint user can be found or communicated with may be furnished. To protect the directory user against being misled directly or by inference, such an address will be preceded by a descriptive term such as office, warehouse or shop. In addition, such address will be followed by the name of the community, city or exchange name in which that address is located wherever different than the normal community designation of the listed number. The rate for lines of information apply to this arrangement.

NOTE 1: Acceptable titles are those by which a person is commonly addressed or recognized by the general public. (N)
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

2. Business Service Listings (Cont'd)

a. Business Service Primary Listings (Cont'd)

(3) (Cont'd)

- Where the type of business generally involves the removal of appliances, furniture or other articles of value from the owner's premises, the address at which the telephone service is rendered must be included in a business listing.

- Joint user listings shall bear the address at which joint user service is rendered, except, the address may be omitted where the joint users do not conduct business with the public at their address.

(4) Telephone Number

The listed telephone number shall be that assigned to the telephone service. Joint user listings shall bear the same telephone number as the listed service of the customer at the address where joint user service is rendered, except:

- Where a customer is furnished separate lines or trunks or groups of lines or trunks, joint user listings may contain the telephone numbers of the separate lines or trunks or of the groups of lines or trunks.

b. Alphabetical Section Business Service Additional Listings

Business service additional listings shall consist of a name, designation, address and telephone number in accordance with the following:

(1) Name

The name may be that of:

- An individual engaged in a business or profession,
- An employee, officer or member of a firm, company, corporation or association,
- A branch, department or division of the same business,

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

2. Business Service Listings (Cont'd)

b. Alphabetical Section Business Service Additional Listings (Cont'd)

(1) Name (Cont'd)

- Another individual, firm, company, corporation or association represented by the customer when the use of the name to be listed is authorized by the owner of the name or,

- A fictitious name by which the customer or joint user is known or desires to be known.

- Listings to secure preferential publicity or position by the use of a brand name or by other means are not accepted unless the customer or joint user actually conducts business under the name to be listed.

- Additional listings may include a reference to the name shown in a primary, additional or joint user service listing.

Customers to business service in their residences may for the residence additional listing rate, arrange for a residence additional listing in the name of an individual residing in the residence.

A customer to business service may for the residence additional listing rate, arrange for a residence additional listing in the name of a member of the firm, company, corporation, association or an employee thereof, residing on the premises of the customer.

A school, college or university which subscribes to Centrex Service may, for the residence additional listing rate, arrange for a residence additional listing in the name of a student, faculty member or other employee residing in living quarters which are owned or leased and operated by the school, college or university.

(2) Designation

The same designation may be included as that used in the primary listing or descriptive designation of the business connection.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

2. Business Service Listings (Cont'd)

b. Alphabetical Section Business Service Additional Listings (Cont'd)

(3) Address

The address shall be the same as the primary listing, except:

- Where a building has more than one address, an additional listing may bear any one of such addresses.
- The customer or joint user may substitute an obvious mailing address within the same local service area at no additional charge, or substitute an obvious mailing address outside of the local service area provided such address is followed by the name of the community, city or exchange name in which such address is located. The rates for lines of information shall apply to this arrangement.
- Listings may show the address at which any portion of the customer's exchange service is located.
- The address may be omitted where the customers or joint users do not conduct business with the public at their address.
- The address where the exchange service is located may be omitted and another legitimate address where the customer or joint user can be found or communicated with may be furnished. To protect the directory user against being misled directly or by inference, such an address will be preceded by a descriptive term such as office, warehouse or shop. In addition, such address will be followed by the name of the community, city or exchange name in which that address is located wherever different than the normal community designation of the listed number. The rate for lines of information apply to this arrangement.
- Where the type of business generally involves the removal of appliances, furniture or other articles of value from the owners' premises, the address at which the telephone service is rendered must be included in a business listing.
- The address may be omitted from listings of night service telephone numbers.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

2. Business Service Listings (Cont'd)

b. Alphabetical Section Business Service Additional Listings (Cont'd)

(4) Telephone Number

Business additional listings shall bear the same telephone number as the primary listing, except:

- Where a customer is furnished separate lines or trunks or groups of lines or trunks, additional listings may contain the telephone numbers of the separate lines or trunks or of the groups of lines or trunks.
- Where a customer desires listings for use after business hours, the telephone number may be that of an off-group trunk associated therewith or a night terminal.
- Where a customer to mechanized switching system service so desires, the telephone number may be that assigned to a mechanized switching system station.
- Where a customer to Airport Intercommunicating Service mechanized station service so desires, the telephone number may be that assigned to a mechanized station.
- Where a customer to Centrex Service or Centrex Trunk Line Service for United States Departments of the Army, Navy and Air Force so desires, the telephone number may be that assigned to a Centrex system station.

c. Business Service Caption Listings

Business listings may be arranged under a caption when it appears that the employment of that caption will facilitate the use of the directory.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

2. Business Service Listings (Cont'd)

c. Business Service Caption Listings (Cont'd)

(1) Branches, departments, divisions and individuals of a customer's business may be listed under a caption, provided that such listings show either addresses or telephone numbers differing from the caption or from one another where the caption shows no address or telephone number. The address may be omitted from such listings if the customer does not conduct business with the public at the address at which the service is furnished and where such listing is furnished under a caption, provided the caption includes other listings where addresses are shown.

(2) Where several customers or joint users operate together as a business group under one name, that name may be shown as a caption with listings of the customers or joint users thereunder.

3. Residence Service Listings

a. Residence Service Primary Listings and Additional Listings

Residence service primary listings or additional listings shall consist of name(s), address and telephone number in accordance with the following:

(1) Name¹ (T)

Individual(s) listed must reside on the premises at which the service is furnished and the name(s) shall be that as commonly used by the individual(s) for identification for regular business and social purposes. Normally the name(s) will consist of a surname and a given name or names. The name(s) may be:

- That of an individual

- A combination of names and/or initials of two persons with the same surname.

- Another given name and/or initials for a person known by more than one name.

NOTE 1: The Utility may require proof that the name requested is the name (N)
that the individual commonly uses and is known by. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

3. Residence Service Listings (Cont'd)

a. Residence Service Primary Listings and Additional Listings (Cont'd)

(1) Name (Cont'd)

- Professional Titles:

For the purpose of identification, a residence listing of a professional customer may include an abbreviation indicating a professional title or scholastic degree.

(T)
|
(T)

(2) Address

The address shall be that of a premises on which any portion of the customer's exchange service is located, except:

- The customer may substitute an obvious mailing address within the same local service area at no additional charge or substitute an obvious mailing address outside of the local service area provided such address is followed by the name of the community, city or exchange name in which such address is located. The rates for lines of information shall apply to this arrangement.

- The address may be omitted on request of the customer.

- The address where the customer's exchange service is located may be omitted and another legitimate address where the customer can be found or communicated with may be furnished. To protect the directory user against being misled directly or by inference, such an address will be preceded by a descriptive term such as residence. In addition, such address will be followed by the name of the community, city or exchange name in which that address is located wherever different than the normal community designation of the listed number. The rate for lines of information apply to this arrangement.

(3) Telephone Number

The listed number shall be that assigned to the telephone service.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

3. Residence Service Listings (Cont'd)

b. Residence Service Caption Listings

Residence listings may be arranged under a caption when it appears that the employment of that caption will facilitate the use of the directory.

(1) Separate services or off-premises station services of the customer may be listed under a caption, provided that such services show either addresses or telephone numbers differing from the caption or from one another when the caption shows no address or telephone number.

(2) The service provided for use of the customer's domestic employees may be listed in terms commonly used to designate employees of a domestic establishment or in the domestic employee's name.

4. Hotel Guest Listings

Hotel guest listings shall consist of name(s), address and telephone number in accordance with the following:

a. Name

Hotel guest listings may be those of individuals occupying rooms let for living quarters on the premises at which the customer is furnished hotel private branch exchange service or semipublic service. Such name(s) shall be that as commonly used by the individual(s) for identification for regular business and social purposes. Normally, the name(s) will consist of a surname and a given name or names. Listings may also include options as shown in 3.a.(1) preceding.

b. Address

The address shall be in accordance with 3.a.(2) preceding.

c. Telephone Number

The listed number shall be that assigned to the telephone service.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

5. Duplicate Listings

Customers may arrange for additional listings, similar to the primary listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the customer is commonly known(see also 3.a.(1)preceding). All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the primary listing at the lines of information rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

- Business customers who have listings arranged under a caption and desire a duplicate listing with lines of information referring to the caption listing may arrange to have the address and telephone number omitted from such duplicate listing.

6. Listings In Different Directories

Additional listings acceptable to the Utility may be arranged for at the additional listing rate, to show a customer's business or residence listing in a different alphabetical section of the same directory or in a separate directory.

7. Reference Listings

Reference listings acceptable to the Utility may be arranged for at the rate shown in the schedule to include additional telephone numbers to be called in the event there is no answer from the customer's station.

- The reference listing telephone number may be the telephone number of a service of the same customer or of a service of another customer.

8. Lines Of Information

Lines of information acceptable to the Utility may be arranged for at the rate shown in the schedule to appear in addition to a regular listing for the purpose of facilitating the use of the service.

Customers may for the reference listings and lines of information rates arrange to include informational lines with a listing of the telephone number of a service of the same customer or of another customer.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.1 LISTING SERVICE (CONT'D)

C. RATES AND CHARGES

1. Primary Service Listings

a. Service in Normal Exchange

Customers are entitled to one listing in the alphabetical (white) section for the primary services listed as follows without additional charge:

- (1) Each individual line or party line primary station.
- (2) Each answering line service.
- (3) Each joint user service.
- (4) Each cord-operated telephone answering system.
- (5) Each automatic call distributing services, not operated as auxiliary to a private branch exchange.
- (6) Each separate interexchange receiving service:
 - Exchange in which the service is subscribed for.
 - Exchange in which the customer's primary service is located.

One listing identifying all services in a group will be given for each separate group of services having the same prefix and call number where groups of services are furnished a customer.

- (7) Each airport intercommunicating mechanized station system.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.7 DIRECTORY SERVICES (CONT'D)
- 5.7.1 LISTING SERVICE (CONT'D)
- C. RATES AND CHARGES (CONT'D)
- 1. Primary Service Listings (Cont'd)
- b. Foreign Exchange Service

A directory listing in connection with foreign exchange service is provided in the directory for the foreign exchange without additional charge in accordance with 1.a. preceding. In addition, customers are also provided with the same directory listing in the alphabetical (white) section of the local directory without additional charge in connection with foreign exchange service, other than farmer line service, for each foreign exchange primary station and first trunk and each joint user service furnished with foreign exchange service.

	<u>MONTHLY</u> <u>RATE</u>	<u>USOC</u>
2. Additional Listings ¹		
- Each business listing	\$1.66 (R)	CLT
- Any individual residing at a residence, listed at the residence or listing of guest of hotel, each listing	.81	RLT
- Reference to service of same customer, each listing	.47	NAB
- Reference to service of another customer, each listing	.47	FNA
3. Lines of Information ¹		
- Other information in addition to a listing, each line:		
business	1.66	XLL
residence	.81	XLL
4. Nonpublished Service		
- Each Service	.28	NPU
5. Directory Assistance Listing Service		
- Each Listing	.14 (R)	DAO

NOTE 1: Service charges may apply per Schedule Cal.P.U.C. No. A3.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.2 LOCAL DIRECTORY ASSISTANCE SERVICE

A. DESCRIPTION

1. Applicable to furnishing a calling party with telephone numbers or other information available from the Utility's Directory Assistance records. (T)

2. Territory

Within the exchange areas of all exchanges, as said areas are defined on maps filed as part of the tariff schedules and within Local Access and Transport Areas per D.94-09-065.

3. Service Description

a. Directory Assistance Service provides the calling party with the following type of listing information from the Utility's Directory Assistance records: (N)

(1) The requested telephone number and address information associated with the requested telephone number.

(2) Information that the requested telephone number cannot be found.

b. The Directory Assistance operator will furnish up to a maximum of three items of the type of listing information in 3.a. preceding, per call. (N)
Customers requesting more than one listing per call should inform the Directory Assistance operator at the beginning of the call. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.2 LOCAL DIRECTORY ASSISTANCE SERVICE (CONT'D)

B. REGULATIONS

1. Exemptions

- a. The following are exempt from the charges shown in C.1 and 2. following, subject to any specified regulations.

(1) Physically Impaired. A service may be exempt from Directory Assistance charges if it is provided for the use of an individual who is unable to use a telephone directory due to visual or other physical limitations. The disabled persons may self-certify as to their physical inability to use telephone directories. Exemption will be granted upon receipt of a completed exemption form certifying the applicant's impairment. When these regulations are met:

- Residence service may be exempt when a member of a household cannot use the directory due to a certified visual or other physical impairment.

- An individual access line may be exempt when it is provided to a small business where all owner(s) and employees of the business on the premises have a certified visual or other physical impairment.

- A business service may be exempt when it is provided to an organization established specifically for the purpose of assisting the visually impaired. Such organizations may employ the services of both sighted and certified visually impaired individuals.

- A certified physically impaired individual may make a Directory Assistance call from any telephone and charge it to their exempt telephone number or credit card. No charge will apply to this type of call.

- b. IntraLATA Directory Assistance calls originating from LATA 5, non-619 area codes (213, 310, 714, 805, 818 and 909) requesting listings in the 619 area code will be handled by interexchange carriers.

(D)

(T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.2 LOCAL DIRECTORY ASSISTANCE SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

1. Exemptions (Cont'd)

- b. No exemption is applicable to direct dialed calls from pay telephones.
- c. No exemption is applicable to Centrex or PBX services.
- d. Manual Mobile Telephone service is exempt from the charges shown in C.1.b. and C.2.

2. Application of the Directory Assistance Service Call Allowance

- a. A Directory Assistance Service call allowance not used in one billing period cannot be transferred to the customer's account for any other billing period or to any other account.

(D)

(D)

- b. The Directory Assistance charge plan will apply to Foreign Exchange service provided to customers located in independent company territory served by Utility dial tone.

(T)

- 3. Alphabetical telephone directories published by the Utility will be provided upon request subject to availability, for exchanges located within the customer's home Area Code, at no charge when used for calling purposes.

- 4. Provisions concerning limitation of liability are set forth in Schedule Cal.P.U.C. No. A2.1.14. Except as otherwise provided in such regulation, the Utility shall be indemnified and held free and harmless of and from any and all claims, demands or damages that shall or may arise from the use of this service.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)
 5.7.2 LOCAL DIRECTORY ASSISTANCE SERVICE (Cont'd)

C. RATES AND CHARGES

Call Allowances And Charges

InterLATA and interstate calls placed to Directory Assistance are covered by the tariffs of the Utility providing such service. Exception: IntraLATA Directory Assistance calls originating from LATA 5, non-619 area codes (213, 310, 714, 805, 818 and 909) requesting listings in the 619 area code will be handled by interexchange carriers.

1. Direct dialed calls to Directory Assistance.

a. Allowance

The following allowances apply to direct dialed calls per month to Directory Assistance, at no charge for the services indicated: (C)

Type of Service	Call Allowance	
(1) Residence Service ¹		
- Individual, each line	3	(C)
- PBX service each trunk	3	
(2) Business Service ¹		
- Individual line service each line	0	(C)
- PBX service each seven-digit working telephone number	0	
- Centrex Service		
Dormitory service, each station line	0	
All other Centrex service, each station line	0	
(3) Other services, such as Toll Stations, Marine Telephone Service, etc.	0	

NOTE 1: See B.2.c. preceding.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.2 LOCAL DIRECTORY ASSISTANCE SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

1. Direct dialed calls to Directory Assistance. (Cont'd)

b. Charges

Each direct dialed call to Directory Assistance exceeding the allowance shown in a. preceding.

	<u>Charge</u>
- Each call exceeding the Call Allowance	\$.46 (I)

2. Operator assisted calls to Directory Assistance

a. From services provided with Direct Dial Access exceeding the allowance in a. preceding

- Each operator assisted call exceeding the allowance	.46 (I)
-------------------------------------------------------	---------

Plus the amount of the service charge for an operator assisted station message set forth in Schedule Cal.P.U.C. No. A6.2.1, this charge does not cover the completion of a message toll call.

b. From services not provided with Direct Dial Access

Toll stations, Marine Telephone Service, etc., will be treated as direct dialed calls, the Call Allowance applies as shown in 1.a. and b. preceding, no operator assisted service charge applies.

- Each call exceeding the allowance	.46 (I)
-------------------------------------	---------

3. Directory Assistance Service from pay telephones

a. Payphone Service Providers may assess a charge for Directory Assistance calls.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.3 FOREIGN TELEPHONE DIRECTORY SERVICE

A. DESCRIPTION

Applicable to telephone directories when furnished at a charge to parties other than customers normally receiving the directory.

B. RATES AND CHARGES (CONT'D)

CHARGES FOR DIRECTORIES ARE ESTABLISHED ANNUALLY

1. Northern California Directories

<u>Directory</u>	<u>Yellow Pages Included</u>	<u>Charge</u>
- Amador and El Dorado Counties	x	\$ 6.70 (R)
- Auburn and Nearby Communities	x	6.36
- Bakersfield, Arvin, Delano, Edwards, Lebec, Mojave, Rosamond, Shafter, Tehachapi, Walker Basin and Wasco	x	8.64
- Butte County	x	7.12
- Calaveras, Tuolumne and Western Alpine Counties	x	5.79
- Campbell, San Martin and Saratoga	x	10.78
- Contra Costa County - Central	x	12.63
- Contra Costa County - East	x	8.26
- Contra Costa County - West (includes Crockett, El Cerrito, El Sobrante, Hercules, Pinole, Port Costa, Richmond, Rodeo and San Pablo)	x	7.08
- Dixon, Fairfield-Suisun and Vacaville	x	6.55
- Fair Oaks and Folsom	x	9.40
- Fremont-Hayward-Newark-Union City	x	10.35
- Fresno and Clovis	x	10.26
- Fresno and Madera Counties (White pages include listings for Fresno, Madera, Mariposa and Merced Counties) (Except Clovis, Fresno City, Gustine and Laton)	x	6.89
- Glenn and Tehama Counties (Except Hamilton City)	x	5.41
- Grass Valley and Nevada City Area	x	6.08
- Humboldt County	x	5.79
- Kings and Tulare Counties	x	8.36
- Lake and Mendocino Counties	x	6.36 (R)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.3 FOREIGN TELEPHONE DIRECTORY SERVICE (CONT'D)

B. RATES AND CHARGES (CONT'D)

CHARGES FOR DIRECTORIES ARE ESTABLISHED ANNUALLY (Cont'd)

1. Northern California Directories (Cont'd)

<u>Directory</u>	<u>Yellow Pages Included</u>	<u>Charge</u>
- Lake Tahoe, Soda Springs and Truckee	x	\$ 6.98 (R)
- Livermore-Pleasanton	x	7.12
- Lodi, Galt, Herald, Lockeford and Thornton	x	5.56
- Los Altos, Mountain View and Sunnyvale	x	11.26
- Marin County	x	9.78
- Marysville and Yuba City Area	x	6.70
- Merced and Mariposa Counties (White pages include listings for Fresno, Madera, Mariposa and Merced Counties)(Except Clovis, Fresno City, Gustine and Laton)	x	7.08
- Monterey and San Benito Counties	x	9.26
- Napa Valley Including Calistoga, Lake Berryessa, Napa, St. Helena and Yountville	x	6.36
- Oakland, Alameda, Albany, Berkeley, El Cerrito Emeryville, Kensington, Piedmont, San Leandro and parts of Richmond and San Lorenzo (Alphabetical)		6.65
- Palo Alto, Atherton, East Palo Alto, Menlo Park and Stanford University (Alphabetical)		4.56
- Quincy Including Blairsden, Graeagle, Loyalton Portola and Sierraville Vicinities	x	4.37
- Sacramento		6.22
- San Francisco Including Brisbane, Colma and Daly City (Alphabetical)		7.22
- San Jose - Santa Clara (Alphabetical)		7.36
- San Luis Obispo County	x	7.27
- San Mateo County Except Brisbane, Colma and part of Daly City (Alphabetical)		6.13
- Santa Cruz County	x	8.36
- Shasta, Siskiyou and Trinity Counties	x	7.22
- Sonoma County	x	9.93
- Stanislaus County	x	8.26
- Stockton	x	7.98
- Tracy Including Banta and Vernalis	x	4.70
- Vallejo and Benicia	x	6.08
- Yolo County	x	5.98 (R)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.3 FOREIGN TELEPHONE DIRECTORY SERVICE (CONT'D)

B. RATES AND CHARGES (CONT'D)

CHARGES FOR DIRECTORIES ARE ESTABLISHED ANNUALLY (Cont'd)

2. Southern California Directories

Directory	<u>Yellow Pages Included</u>	<u>Charge</u>
- Bloomington, Colton, Fontana, Highland and Rialto	x	\$ 8.12 (R)
- Catalina	x	4.08
- Corona - Norco	x	7.84
- Imperial County	x	5.94
- Los Angeles Central Section (Alphabetical)		10.21
- Los Angeles Extended Area		
Airport Area (Alphabetical)		6.70
Mid-Cities (Alphabetical)		8.22
Northeastern Section (Alphabetical)		8.83
Northwestern Section (Alphabetical)		9.26
South Bay (Alphabetical)		6.84
Western Section (Alphabetical)		7.12
- Orange Coast - South	x	8.12
- Orange County (Alphabetical)		11.35
- Palmdale	x	5.79
- Riverside	x	9.78
- San Diego (Alphabetical)		7.27
- San Diego North County (Alphabetical)		5.98
- Santa Clarita Valley	x	6.27
- Simi Valley	x	8.69
- Upper Mojave Desert	x	3.99
- Ventura	x	9.93 (R)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.4 TELEPHONE DIRECTORY PUBLISHING RIGHTS

A. DESCRIPTION

1. Listings for Directory Publishing

This offering provides a directory publisher access to subscriber list information, as described herein, to publish in a telephone directory in any format listed names, addresses and telephone numbers of the Utility's customers that are or will be published in the Utility's telephone directories. Such publishing rights do not include names, addresses, telephone numbers, art work, and other materials contained in this Utility's classified "yellow page" directories and directory sections. (T)

(a) In obtaining listings from the Utility, the customer may select listings based on the following parameters: (T)

(i) Geographical selection: Listings may be selected by telephone serving exchange, area codes and prefixes, listed community name, postal ZIP codes, or the coverage of the Utility's white page directory. Combinations of the above parameters are not permitted. (T)

(ii) Type of listing: Listings may also be selected by the type of listings (residential, business or caption listings). (Caption listings are not available for A5.7.4.A.1(c) (xii) listings updates or A5.7.4.A.1(c) (xiii) directory delivery address information data elements.)

(iii) Frequency of directory delivery address information only applicable to data element A5.7.4.A.1(c) (xiii): May only be ordered on a daily or monthly basis.

(b) Media: The listing information of the Utility's customers may be obtained on CD-ROM. (C)
(N)

(D)
|
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.4 TELEPHONE DIRECTORY PUBLISHING RIGHTS (Cont'd)

(T)

A. DESCRIPTION (Cont'd)

1. Listings for Directory Publishing (Cont'd)

(c) Data elements: The listing information available under this offering includes the following data elements:

- (i) Activity indicator (not available for non-update orders).
(Business listing updates indicate new connects, disconnects, moves and changes. Residence listing updates indicate adds and deletes.)
- (ii) Listed names
- (iii) Listed street address
- (iv) Listed community, fully spelled
- (v) Postal ZIP codes (where available, based on the Utility records)
- (vi) Listed telephone number
- (vii) Type of listing (business, residence or caption)
- (viii) Listing code (Universal Service Order Code) to identify main listings, additional listings
- (ix) Date of listing extraction
- (x) Other listing related information
 - Listing sequence
 - Listing sort name and title
 - Caption sequence records
 - Indent levels for caption records
 - Indicators for capitalization
- (xi) Classified list heading
- (xii) Business and residential listing updates (for maintaining a directory publishing database or for directory advertising solicitation use only)
- (xiii) Directory delivery address information (subscriber service address only for all listings (business or residence), including non-published listings).
- (xiv) Service activity date(only available with data element A5.7.4.A.1(c)(xiii)).

(d) Data excluded: Except as provided with directory delivery address information, non-published listings and Directory Assistance Listings will not be provided.

B. REGULATIONS

1. The information provided under the terms of this tariff may only be used for the purpose of publishing a telephone directory in any format for general public use and distribution, or for the solicitation of directory advertising.

(a) A telephone directory is defined as a publication in any medium that facilitates communication with the listed person or business by providing the listed telephone number and/or listed address.

z

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.4 TELEPHONE DIRECTORY PUBLISHING RIGHTS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

2. The subscriber to this tariff shall indemnify, hold harmless, and defend the Utility from and against any cost, damage, expense (including but not limited to reasonable attorney's fees and expenses) or liability arising in any manner out of any demand, claim, suit or judgment for damages or injuries however caused, which may arise out of the subscriber's use of the listings provided under this Schedule.

3. The Utility reserves the right to discontinue any of its directories in whole or part, to rearrange or change any such directory in whole or in part or to split or combine one or more of such directories as it deems necessary in the ordinary conduct of its business. A standard format of the listing information may be established by the Utility and provided to the customer. The Utility further reserves the right to modify or discontinue any of the sorting formats offered, upon thirty-days notice given to the customer.

4. The subscriber obtaining listing information under Section 5.7.4.A.1 above shall furnish a copy of any directories containing any listing information furnished hereunder to the Utility within 10 days following publication. The Utility may refuse to furnish publishing rights henceforth to any subscriber who fails to comply with this provision.

(T)

5. The subscriber agrees to accept the listings on an "as-is" basis with all faults, errors and omissions, if any, and the Utility does not warrant the accuracy of the information contained therein. THE UTILITY MAKES NO WARRANTY, EXPRESS OR IMPLIED WITH RESPECT TO ANY LISTINGS OR THE INFORMATION CONTAINED THEREIN, INCLUDING BUT NOT LIMITED TO WARRANTIES FOR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The subscriber agrees to release the Utility from any and all liability for damages which may arise due to any errors and omissions in the Utility's listings.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.4 TELEPHONE DIRECTORY PUBLISHING RIGHTS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

6. The listings shall at all times remain the sole property of Pacific Bell. The subscriber is prohibited from selling, renting, or otherwise providing, in the format provided, copies of listings to any other person or corporation including, but not limited to, publisher's customer's affiliates, contractors, employees agents or customers.

7. Base files will contain the most recent listings available in the Utility directory listing data base.

8. For directory publishers obtaining listings under Section 5.7.4.A.1, updates are available for subscriber listings on a daily or monthly basis, and will include indicators for the type of update activity. Business updates will contain activity reflecting newly connected listings, disconnected listings, moves and change listing affecting service activity. Residence updates will include an indicator which identifies update activity as either add or delete.

z

9. Pacific Bell will not include the listing information of other Utilities (independent telephone companies or competitive local carriers) without the written permission from that Utility. Pacific Bell will provide the publisher with a list identifying all other Utilities that have given written permission to release their subscriber listings. No other rights are granted to the publisher.

10. The directory delivery address information data element (A5.7.4.A.1(c)(xiii)) provides only subscriber service address information for the sole purpose of secondary directory delivery. Only the service address of the subscriber is provided. Address information only associated with non-published subscribers and directory assistance listings is included.

11. The directory delivery address information data element may be ordered in conjunction only with data elements A5.7.4.A.1(c)(iii), A5.7.4.A.1(c)(iv), A5.7.4.A.1(c)(v), A5.7.4.A.1(c)(vii), A5.7.4.A.1(c)(xiv).

12. Publishers obtaining directory delivery information (data element A5.7.4.A.1(c)(xiii) must hold the information in strict confidence and restrict its use solely for the purpose of delivering the published directory.

13. In compliance with CPUC Decision No. 97-01-042, publishers obtaining directory delivery information (data element A5.7.4.A.1(c)(xiii) are required to provide a toll-free number printed on the inside first page of the directory which the recipient can call to discontinue further directory deliveries by that recipient.

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.4 TELEPHONE DIRECTORY PUBLISHING RIGHTS (Cont'd)

(T)

C. RATES AND CHARGES

1. Advance Payment: The Utility may require the subscriber to make an advance payment of the estimated charges at the time the order's taken. The Utility shall refund or bill, as appropriate, any difference between the estimated amount collected and the charge.

2. Order Cancellation or Change:

a. If the subscriber cancels the order prior to the date the Utility is scheduled to provide the listings and the Utility has performed any work or incurred any expense in connection therewith, the Utility will charge the estimated cost incurred not to exceed the estimated charge for the order.

b. If the subscriber cancels the order on or after the date the Utility is scheduled to provide the listings, all charges shall apply.

c. When a subscriber requests changes or modification to a pending order, acceptance of changes/modification will be determined by the Utility on an individual case basis. An additional charge may be applicable.

3. Late Payment: Bills Shall be considered past due (delinquent) if not paid within 30 calendar days after date of presentation. Late payment charges, as provided for in Schedule Cal.P.U.C. No. A2.1.9 shall thereafter apply. The three month limitation to back bill as set forth in Schedule Cal.P.U.C. No. A2.1.9 for exchange services, because of the complexities involved, is not applicable.

4. Computations of Rates and Charges:

a. The Utility shall count all listings provided to the subscriber, whether or not the subscriber actually publishes such listings in its directory.

(T)

b. For purposes of this Schedule, each name, address and telephone number of a listed party shall be counted as one listing. If additional lines of information appear, each such line shall be counted as a separate additional listing. Where additional information appears as a part of a listed party's name or address the Utility at its option may count same as two listings.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.4 TELEPHONE DIRECTORY PUBLISHING RIGHTS (Cont'd)

C. RATES AND CHARGES (Cont'd)

5. Rates for Listing Options

a. For Directory Publishers (under Section 5.7.4.A.1):

(i) Per listing charge:

(a) Basefile	\$0.04 per listing	(R)z
(b) Listing updates or delivery information (daily & monthly)	\$0.06 per listing	(R)

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.4 TELEPHONE DIRECTORY PUBLISHING RIGHTS (Cont'd)

(T)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.4 TELEPHONE DIRECTORY PUBLISHING RIGHTS (Cont'd)

(T)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.5 STREET ADDRESS TELEPHONE DIRECTORY SERVICE

A. DESCRIPTION

Street address telephone directory service is the furnishing of a directory which lists customers' names and telephone numbers by street name (arranged alphabetically) and numerically thereunder by address.

B. REGULATIONS

1. General

- a. The service furnished hereunder shall be subject to the availability of copies of the directory.
- b. Each copy of the directory shall remain at all times the property of the Utility and except as otherwise provided in this tariff schedule, it shall be surrendered to the Utility upon receipt of each new issue or at such (T) time as the service is terminated.
- c. This service may be terminated by the Utility in the following regulations:
 - (1) Upon failure of the customer to pay the charges when due or to comply with any of the terms and regulations of this schedule.
 - (2) If abused or fraudulently used.
- d. The Utility shall refuse to provide service for any applicant and it shall discontinue service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service or the furnishing of service to the applicant or customer, is prohibited under any law, ordinance, regulation or other legal requirement or that the service is being or is to be used as an instrumentality, directly or indirectly, to violate or to aid and abet the violation of the law. A written notice to the Utility from any official charged with the enforcement of the law stating that such service is being used or will be used as an instrumentality to violate or to aid and abet the violation of the law is sufficient to constitute such reasonable cause.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.5 STREET ADDRESS TELEPHONE DIRECTORY SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

1. General (Cont'd)

e. The customer shall not:

- (1) Sell, reproduce, reprint or publish the directory in whole or in part or permit such to be done;
- (2) Lease, sublet or lend the directory; or
- (3) Permit the use of the directory by any other person or persons except for the purpose of customer's business.

f. The Utility shall not be liable for any errors in or omissions from, the directory and further, the customer shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall or may arise from use of the directory.

g. Charges for service as specified in the schedules are payable upon receipt of the Utility's bill in lawful money of the United States. (T) (T)

2. Semi-Annual Directories

a. Semi-Annual Directories will be published at approximately six month intervals. The issue of the directory furnished to establish this service will be the current issue on the date service is established.

b. Reserved (T) (D) (D)

c. Nonreturn of Directory

The customer shall return each directory copy to the Utility when a new issue is received or when service is terminated. (T) (T)

(1) If the directory is not returned and service is terminated, the customer will pay an amount equal to the rate for the six (6) month period; or (T) (T) (T)

(2) If the directory is not returned and service is continued, the customer will pay an amount equal to one sixth (1/6) of the rate for the six (6) month period. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.5 STREET ADDRESS TELEPHONE DIRECTORY SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

3. Quarterly Directories

a. Quarterly Directories will be published at approximately three month intervals. The issue of the directory furnished to establish this service will be the current issue on the date service is established.

(T)

(T)

b. Reserved

(D)

(D)

c. Nonreturn of Directory

The customer shall return each directory copy to the Utility when a new issue is received or when service is terminated.

(T)

(T)

(1) If the directory is not returned and service is terminated, the customer will pay an amount equal to the rate for the three (3) month period or (T)z

(T)

(T)

(2) If the directory is not returned and service is continued, the customer will pay an amount equal to one third (1/3) of the rate for the three (3) month period.

(T)

z Correction - Transcription error in Advice Letter No. 14984.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.5 STREET ADDRESS TELEPHONE DIRECTORY SERVICE (CONT'D)

C. RATES AND CHARGES

1. SEMI-ANNUAL AND QUARTERLY DIRECTORIES

a. Directories

Semi Annual

Quarterly

	(T)	Contra Costa Central	(T)y
Alhambra - Montebello		Los Angeles	
Bakersfield		Oakland	y
Beverly Hills		Orange County Central	z
Canoga Park		Orange County North	
Contra Costa West		San Francisco	
Colton - Corona - Riverside	(T)	San Jose	(T)z
El Segundo - Hawthorne - Inglewood	(N)		
Fresno	(T)		
Glendale			
Lake Tahoe			
Los Altos - Palo Alto			
Marin County			
Mid-Cities			
Monterey			
North Hollywood			
Orange Coast South			
Pasadena			
Sacramento			
San Diego			
San Diego North County			
San Diego Suburban			
San Luis Obispo			
San Mateo			
Santa Cruz			
Solano County			
Sonoma County			
South Bay			
Southern Alameda County			
Stanislaus County			
Stockton			
Ventura - Simi	(T)x		

x Formerly in different form on Sheet 521.1.
 y Formerly in different form on Sheet 522.
 z Formerly in different form on Sheet 522.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.7 DIRECTORY SERVICES (CONT'D)
- 5.7.5 STREET ADDRESS TELEPHONE DIRECTORY SERVICE (CONT'D)
- C. RATES AND CHARGES (CONT'D)
- 1. SEMI-ANNUAL DIRECTORIES (Cont'd)

(T)

(T)

Material omitted now in different form on Sheet 521.

Continued

Advice Letter No. 15219

Issued by

Date Filed: Feb. 2, 1987

Decision No.

M. J. Miller

Effective: Mar. 16, 1987

Executive Director - State Regulatory

Resolution No.

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.7 DIRECTORY SERVICES (CONT'D)
- 5.7.5 STREET ADDRESS TELEPHONE DIRECTORY SERVICE (CONT'D)
- C. RATES AND CHARGES (CONT'D)
- 1. SEMI-ANNUAL AND QUARTERLY DIRECTORIES (Cont'd)

b. Basic Schedule of Rates

The following charges are applicable per copy.

<u>Number of Listings In Directory</u>	<u>Rate Group No.</u>	<u>CHARGE</u>	
		<u>SIX (6)</u> <u>Month</u>	<u>THREE (3)</u> <u>Month</u>
- 0 to 32,500	1	\$ 37.05 (R)	\$ 24.22 (R)
- 32,501 to 39,500	2	39.90	25.65
- 39,501 to 48,000	3	42.75	27.78
- 48,001 to 58,500	4	47.02	30.63
- 58,501 to 72,000	5	52.25	34.20
- 72,001 to 90,000	6	59.84	39.18
- 90,001 to 115,000	7	65.54	42.75
- 115,001 to 150,000	8	75.52	49.16
- 150,001 to 200,000	9	85.49	55.57
- 200,001 to 265,000	10	99.74	64.83
- 265,001 to 350,000	11	112.56	73.38
- 350,001 to 455,000	12	125.39	81.22
- 455,001 to 580,000	13	139.64	90.48
- 580,001 to 725,000	14	152.46	99.03
- 725,001 to 900,000	15	165.28 (R)	107.58 (R)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

x

x

y

y

x Directory and Service Period information now in different form on Sheet 521; Rate Group information now in different form on Sheet 522; and Monthly Rate information removed.

y Redundancy removed. Information on Sheet 522.

Continued

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Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (CONT'D)

5.7.6 LIST SERVICE

A. DESCRIPTION

List Service consists of searching for listings and matching telephone numbers to one or more names and addresses supplied by the customer and furnishing such information in written form to the customer. These telephone numbers shall be obtained from listings normally included in the alphabetical section of the Utility's regular telephone directories. This service contemplates furnishing telephone numbers in effect at the time a request is received only. A request to verify or update telephone number information previously furnished shall be charged for as an initial request for service.

B. REGULATIONS

1. This service is furnished solely for telephone calling purposes of the customer. The customer shall not sell, reprint, lease, rent or permit the use of this information by others.
2. The Utility assumes no responsibility or liability for any errors in the information furnished. The customer shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall or may arise from the use of this service.
3. Where a name supplied by a customer is included in a caption listing arrangement and a single telephone number can clearly be associated with it, only that telephone number will be furnished; otherwise all telephone numbers included in that caption arrangement will be furnished at the following charge.
4. Charges for list service are payable in advance upon demand by the Utility.

C. RATES AND CHARGES

For Each List Service Requested

	<u>NONRECURRING CHARGE</u>
- Each Area Code	\$ 12.35 (R)
- Each listing searched	.22 (R)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

(N)

5.7 DIRECTORY SERVICES (CONT'D)

5.7.7 APPOINTMENT SERVICE

A. DESCRIPTION

1. Appointment Service provides the calling party with telephone numbers for names and addresses supplied by the caller.
2. A caller must dial a seven digit number unique to a Number Plan Area (NPA) and arrange for an appointment with an appointment service operator. The caller will then be assigned an 800 number to dial for the directory assistance appointment service.
3. At the time of the appointment, the caller shall contact the appointment service office by dialing the toll free 800 number.
4. A toll free 800 number has been established for intrastate callers.
5. The appointment service operator will time the length of the appointment for billing purposes using an automatic time, date recorder.

(N)

Continued

Advice Letter No. 14910

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Robert B. Roche

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Executive Director - State Regulatory

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

(N)

5.7 DIRECTORY SERVICES (CONT'D)

5.7.7 APPOINTMENT SERVICE (CONT'D)

B. REGULATIONS

1. Appointment Service will only be furnished where facilities and operating conditions permit.
2. Telephone numbers shall be obtained from listings in the Utility's Directory Assistance records. Nonpublished telephone numbers and addresses will not be released.
3. All calls placed to a unique NPA appointment service telephone number to set up appointment date and time will be charged the appropriate call rate applicable
4. Collect calls to Appointment Service are denied.
5. Each completed appointment will be billed in accordance with rates shown in this subsection and will appear on a Miscellaneous bill.
6. The caller shall furnish the list of names and addresses separated by NPA.
7. A request to verify or update telephone information previously furnished shall be charged as an initial request for service.
8. No credit shall apply for an unsuccessful telephone number search an incorrect telephone number provided, or a search for a nonpublished listing.
9. This service is furnished solely for telephone calling purposes of the caller. The caller shall not sell, reprint, lease or rent this information, nor permit the use of this information by others.
10. The Utility assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall or may arise from the use of this service.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.7 DIRECTORY SERVICES (Cont'd)
- 5.7.7 APPOINTMENT SERVICE (Cont'd)

C. RATES AND CHARGES

	<u>Nonrecurring charge</u>
- Appointment set-up, each ¹	\$12.35
- Telephone number search Intrastate originated, each 60 seconds or fraction thereof	.95

5.7.8 DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE

(T)(L)

A. DESCRIPTION

1. Grants a license, as described herein, to third parties (CLCs - Competitive Local Carriers, Independent Telephone Exchange Carriers, Interexchange Carriers, and other parties) to utilize the listed names, addresses and telephone numbers of this Utility's subscribers, subscribers of CLCs, and subscribers of independent telephone companies for the purpose of providing voice, recorded or electronic directory assistance services. The listing information will be provided in datafiles comprised of an initial file (the "basefile"), and/or daily, weekly or monthly updates. The Utility will prepare a list disclosing the identity of each carrier that has provided its subscribers' directory listings to be included in the Utility's database, which shall be made available upon request.

Any third party licensing listings of Roseville Telephone or other third parties other than Utility pursuant to the terms and conditions of this tariff, acknowledges that in addition to the licensing fees charged pursuant to this tariff, that Roseville Telephone and the other third parties will charge subscriber for listings under Roseville Telephone's DALIS tariff or the third party's listing tariff.

(L)

NOTE 1: The appointment set-up charge will apply to missed appointment calls which are not canceled or rescheduled by the caller one hour prior to the start of the scheduled appointment.

(L) Formerly in Schedule Cal.P.U.C. No. D5., Sheet 1.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.8 DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (Cont'd)

(T)(L)

A. DESCRIPTION (Cont'd)

(N)

1. (Cont'd)

(N)

a. In obtaining listings from the Utility, the customer may select listings based on the following parameters:

(L)

(i) Geographical selection: Listings may be selected by area codes, or the entire state.

(ii) Type of listing: Listings may also be selected by the type of listings (residential, business or caption listings).

b. Media options: The listing information will be supplied in the following media, which the Utility's internal systems accommodate:

(i) Magnetic tape

(ii) Electronic File Transfer - utilizing a file transfer protocol agreed to by the Utility. Subscribers choosing electronic file transfer must supply the required data network.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. D5., Sheet 1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.8 DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (Cont'd)

(T)(L)

A. DESCRIPTION (Cont'd)

1. (Cont'd)

c. Data elements:

Each record provided under this offering contains the following data elements when applicable. Subscribers will receive documentation including a record layout defining these fields.

- (i) Extraction date
- (ii) Type of order (basefile or update)
- (iii) Activity indicator (applies to update records and indicates if record should be added or deleted)
- (iv) Length of output record
- (v) Publishing code
- (vi) Type of service (indicates POTS / FXS accounts)
- (vii) Type of listing (business, residence, business & residence, etc.)
- (viii) Directory code
- (ix) Listing sort name
- (x) Listing name tie-breaker
- (xi) Designation sort key
- (xii) Caption set sequence number
- (xiii) Listing style code
- (xiv) Listing indent code
- (xv) Finding area code and prefix
- (xvi) Publishing telephone number
- (xvii) Listing Quantity
- (xviii) Listing Code
- (xix) Non standard telephone number
- (xx) Publishing name
- (xxi) Listing reference information
- (xxii) Listing designation
- (xxiii) Listing address
- (xxiv) Listing Community
- (xxv) Listing State
- (xxvi) Listing ZIP Code
- (xxvii) Listing Sequence Number
- (xxviii) Classified Heading Code
- (xxix) Serving Exchange

(L)

(L) Formerly in Schedule Cal.P.U.C. No. D5., Sheet 2.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.8 DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (Cont'd)

(T)(L)

B. REGULATIONS

1. The listed information provided by this offering may only be used for the purpose of providing voice, recorded, or electronic directory assistance services. Any information associated with a non-published customer included in this offering shall be used only for the purpose of aiding the subscriber in conducting more complete and accurate searches. No part of the information associated with non-published customers or the fact that a number is non-published shall be disclosed or used for any other purpose under any circumstances. Voice directory assistance is defined as the provisioning of directory assistance service through a live operator. Recorded directory assistance is defined as the provisioning of directory assistance service through a live operator and a recorded announcement. Electronic Directory Assistance is defined as the provisioning of directory assistance services electronically, without the use of an operator.
2. Rights in this offering are nonassignable and nontransferable by directory assistance providers other than through the provisioning of directory assistance or electronic directory assistance services.
3. The subscriber to this offering shall indemnify, hold harmless, and defend the Utility from and against any cost, damage, expense (including but not limited to reasonable attorney's fees and expenses) or liability arising in any manner out of any demand, claim, suit or judgment for damages or injuries however caused, which may arise out of the subscriber's use of the listings provided under this Schedule.
4. A standard format of the listing information will be established by the Utility and provided to the customer. The Utility further reserves the right to modify the record format offered.
5. The subscriber agrees to accept the listings on an "as-is" basis with all faults, errors and omissions, if any, and the Utility does not warrant the accuracy of the information contained therein. THE UTILITY MAKES NO WARRANTY, EXPRESS OR IMPLIED WITH RESPECT TO ANY LISTINGS OR THE INFORMATION CONTAINED THEREIN, INCLUDING BUT NOT LIMITED TO WARRANTIES FOR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The subscriber agrees to release the Utility from any and all liability for damages which may arise due to any errors and omissions in the Utility's listings.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. D5., Sheet 3.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.8 DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (Cont'd)

(T)(L)

B. REGULATIONS (CONT'D)

6. The Utility's listings shall at all times remain the sole property of the Utility. The subscriber is prohibited from selling, renting, or otherwise providing copies of listings obtained from Utility to any other person or corporation including, but not limited to, subscriber's affiliates, contractors, employees, agents or customers. In compliance with CPUC Decision D.00-10-026, ILECs (Incumbent Local Exchange Carriers) subscribing to this service may release the listings received from Pacific to third party DA providers pursuant to the terms of the ILEC's tariffs. The ILEC subscribing to this service agrees to provide Pacific with an ongoing list of third parties that receive Pacific's listings directly through the ILEC subscriber. Any third party, however, that accepts listings of Pacific through the ILEC subscriber, shall remain liable for any applicable charges under Pacific's tariff on the same basis as if the listings had been obtained directly from Pacific.

7. Basefiles will contain the most recent listings available in the Utility directory listing data base.

8. Daily, weekly, and monthly updates for listings are available. Updates will include indicators for type of activity, either adds or deletes.

9. The Utility reserves the right to audit subscriber's use of the information to ensure compliance with this schedule.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. D5., Sheet 4.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.8 DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (Cont'd) (T)(L)

C. RATES AND CHARGES

1. Advance Payments

- a. The Utility may require the subscriber to make an advance payment of the estimated per listing charges for the basefile at the time the order is taken. The Utility, shall refund or bill, as appropriate, any difference between the estimated amount collected and the actual charge.
- b. Other terms and conditions of Advance Payments specified in D2.3.2, apply.

2. Order Cancellation or Change:

- a. If the subscriber cancels the order prior to the date the Utility is scheduled to provide the listings and the Utility has performed any work or incurred any expense in connection therewith, the Utility will charge the estimated cost incurred not to exceed the estimated charge for the order. (L)
- b. If the subscriber cancels the order on or after the date the Utility is scheduled to provide the listings, all charges shall apply. (L)x

3. Computations of Rates and Charges.

- a. The Utility shall count and bill for all listings provided to the subscriber, whether or not the subscriber actually reproduces such in subscriber's voice or electronic directory assistance services.
- b. For purposes of this Schedule, each unique DALIS record shall be counted as one listing. If additional lines of information appear, each such line shall be counted as a separate additional listing. Where additional information appears as a part of a listed party's name or address the Utility at its option may count same as two listings. (L)x

(L) Formerly in Schedule Cal.P.U.C. No. D5., Sheet 4.1.

(L)x Formerly in Schedule Cal.P.U.C. No. D5., Sheet 5.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.8 DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

4. Basefile & Updates

	<u>Nonrecurring</u>	<u>Recurring</u>	
Basefile, per listing	\$0.0005 (R)	None	(T)
Update, per listing	None	\$0.0059	(N)
5. Optional Tape Delivery, per tape:	\$16.12		(N)

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.8. OPERATOR SERVICES

5.8.1 LOCAL OPERATOR VERIFICATION/INTERRUPT SERVICE

Where facilities and operating conditions permit, the Utility's Toll Operators may verify a busy line condition and/or interrupt a conversation in progress at the calling party's request. The charges for such service are \$1.20 to verify and \$1.25 to interrupt.

No charge will apply to the following:

(D)
(D)

To place a call to or from any public agency whose responsibility it is to provide or render emergency aid.

5.8.2 NON-PUBLISHED NUMBER REPORT

Upon request of an urgent or emergency nature, the Utility Operator will arrange to attempt to reach the requested non-published number subscriber with the calling party's name and number. The non-published subscriber may agree to call back, or the calling party will be contacted by the Utility and informed the non-published subscriber is unwilling to call back or is unavailable.

The charge to the requesting party is \$2.37 per request and is applied to the following:

The non-published number search, contacting the non-published subscriber and the report back to the calling party when the non-published subscriber refuses to contact the requesting party; or

The non-published number search and contacting the non-published subscriber when the non-published subscriber does not refuse to contact the requesting party.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.8. OPERATOR SERVICES (CONT'D)

5.8.2 NON-PUBLISHED NUMBER REPORT (CONT'D)

For a charge to apply, each task listed under either item preceding must be completed by the Utility.

No charges will apply to the following:

The non-published subscriber cannot be reached by the Utility after three attempts.

When the non-published subscriber refuses to contact the requesting party and the Utility fails to report back to the requesting party.

The operator will notify the requesting party of the applicable charges at the time such a request is made.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES (CONT'D)

5.8.3 NUMBER REFERRAL SERVICE

A. DESCRIPTION

- 1. Number Referral Service is a central office optional intercept arrangement for diversion of calls to a number which is no longer in service.
- 2. In accordance with the Number Referral Service customer's instructions, a caller to a disconnected number with Basic Referral Service or Operator Referral Service is provided with information which may include: the called number, why the call was not connected, and what can be done to reach the called party.

3. Number Referral Service Options¹

a. Basic Referral Service

An automated announcement system that repeats the called number, provides the status of the called number, and provides information on how to reach the called party.

b. Operator Referral Service

A Number Referral Service Operator provides the calling party with information about the called number that cannot be automated or placed on a generic recorded announcement. The operator asks what number was called and provides referral information in accordance with the called party's instructions and regulations as set forth in B. following.

c. No Referral Service

An automated announcement which states that the called number has been disconnected. No further information is provided about the called number.

d. Sequential Referral Service

An automated announcement for Centrex and/or Direct Inward Dial Customers that provides a new number to a calling party for a sequential range of two or more numbers that have been disconnected. All of the customers numbers that have been disconnected with Sequential Referral Service are referred to the same new number.

(N)
|
(N)

NOTE 1: See Regulations 6. following.
Material omitted now on Sheet 525.1.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES (CONT'D)
5.8.3 NUMBER REFERRAL SERVICE (CONT'D)
A. DESCRIPTION (CONT'D)

e. Non-Sequential Referral Service

(N)

An automated announcement for Centrex and/or Direct Inward Dial Customers that provides a new number to a calling party for a non-sequential range of numbers that have been disconnected. All of the customers numbers that have been disconnected with Non-Sequential Referral Service are referred to the same new number.

f. Single Number Referral Service

An automated announcement for Centrex and/or Direct Inward Dial Customers that repeats the called number and provides a new number to a calling party for individual numbers that have been disconnected. Numbers that have been disconnected with Single Number Referral Service may be referred to individual or unique numbers.

(N)

4. Definitions

(L)x

a. Primary Number - The first number of any residence or business account when more than one number is billed together (commonly referred to as the pilot number). A separate bill is rendered for each primary number.

b. Additional Number - Any number billed with a primary number, such as lines within: 1) the same hunting group, 2) same prefix, or 3) same address.

(L)x

c. Sequential Range - A numerical series or grouping of telephone numbers that is continuous and uninterrupted. A sequential range consists of no less than two numbers.

(N)

(N)

x Formerly on Sheet 525.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES (CONT'D)
5.8.3 NUMBER REFERRAL SERVICE (CONT'D)

B. REGULATIONS

1. Number Referral Service is available to residence and business service customers where facilities and operating conditions of the Utility permit.
2. The disconnected or changed number will be kept dedicated for the customer's selected period of the referral unless the Utility determines it necessary to reassign and use the referred number as specified in Schedule Cal.P.U.C. No. A2.1.17.

3. The description, definitions, regulations, rates and charges, as set forth in this schedule, apply as follows: (T)

Centrex, Airport Intercommunicating Service and Direct Inward Dial Service customers may subscribe to Sequential Referral Service, Non-Sequential Referral Service, Single Number Referral Service or Operator Referral Service or any combination thereof. (T)

For 976 Information Access Service, the primary number only is offered Basic Referral Service.

4. Credit allowance or refunds will be provided as applicable for an incorrect referral due to the Utility's error, such as no referral when one was requested, or situations in which the Utility needs to use a referred number before the customer requested period has been reached. The credited amount will be based on the actual number of days the number referral service was not provided. To determine the credit allowance for a fraction of a month, every month is considered to have 30 days. The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14.

Material omitted now on Sheet 525.2.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES (CONT'D)
5.8.3 NUMBER REFERRAL SERVICE (CONT'D)
B. REGULATIONS (CONT'D)

5. For each number referred, the following information will be provided:

- a. Basic Referral Service - one new number only will be provided.
- b. Operator Referral Service - up to 5 names and telephone numbers will (T) be provided.
- c. Sequential Referral Service - only one new number will be provided for all numbers disconnected.
- d. Non-Sequential Referral Service - only one new number will be provided for all numbers disconnected.
- e. Single Number Referral Service - only one new number will be provided for each number disconnected.

6. When the customer does not subscribe to the Basic, Operator, Sequential,

Non-Sequential, Single Number Referral Service options, as described in A.3.a., b., d., e and f., preceding, the No Referral Service option, as described in A.3.c. preceding, will be provided.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES (CONT'D)

5.8.3 NUMBER REFERRAL SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

7. All Residence and Business Service customers will be billed the applicable Number Referral Service charges on the next bill rendered after the effective date of the referral for the disconnected or number changed account.

8. Non-chargeable Number Referral Service periods are specified as follows:

a. Residence Service - Three month period.

b. Business Service - Primary Number - Twelve months or until the customer's next directory print date, whichever is longer.

Additional months are available at the customer's request provided the utility's facilities permit. Charges for additional months will apply as set forth in Rates and Charges, C.2, C.3 and C.4 following.

c. Centrex, Airport Intercommunicating Service and Direct Inward Dial Service, Primary Number only - Twelve months or until the customer's next directory print date, whichever is longer.

C. RATES AND CHARGES

1. The following charges are for Number Referral Service only and are in addition to any applicable service charges, monthly rates and nonrecurring charges with which they are associated.

2. Residence Service ¹	<u>Charge</u>	<u>USOC</u>
a. Basic Referral Service		
Primary Number		
- first 3 month period	NO	N/A
- each additional 3 month period	\$11.87 (R)	REFBN
Additional Numbers		
- first and additional 3 month periods, each	11.87	REFBN
b. Operator Referral Service		
Primary Number		
- first and additional 3 month periods, each	33.25	REFPN
Additional Numbers		
- first and additional 3 month periods, each	33.25 (R)	REFPN

NOTE 1: See Regulations, B.8.a., preceding.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES (CONT'D)

5.8.3 NUMBER REFERRAL SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

3. Business Service¹ (Cont'd)

Charge USOC

b. Centrex, Airport Intercommunicating Service and
 Direct Inward Dial Service (Cont'd)

(3) Single Number Referral Service

Primary Number

- first month	NO	N/A
- each month up to 12 months or new directory issue date, whichever is longer	NO	N/A
- each month beyond 12 months or new directory issue date, whichever is longer	\$9.50 (R)	REFSR

Additional Numbers

- first and each additional month, each single number referred	9.50	REFSR
-------------------------------------------------------------------	------	-------

c. Operator Referral Service

Primary Number

- first and additional months, each	42.75	REFPN
-------------------------------------	-------	-------

Additional Numbers

- first and additional months, each	42.75 (R)	REFPN
-------------------------------------	-----------	-------

4. Charges to change established referral of call information only will
 apply as set forth in Schedule Cal.P.U.C. No. A3.1.3, C.2.

5. Number Referral Service charges do not apply to:

- a. A disconnect or number change with no referral.
- b. The primary number of any Residence or Business Service account with the
 Basic Referral Service option (See Basic Referral Service - primary
 number, C.2.a. and b. and C.3.a. and b. preceding.).
- c. Utility initiated number changes.²
- d. Directory errors caused by the Utility.

NOTE 1: See Regulations, B.8.b., preceding.

NOTE 2: If the telephone number change is initiated due to a high volume of
 misdirected calls, a number change with Operator Referral Service
 will be provided at no charge.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES

5.9.1 GENERAL REGULATIONS

1. Availability of Service

Statewide Mobile telephone service is available to mobile telephones (T) and pocket receivers equipped for this service when in range of a base station through which such service is furnished, subject to transmission, atmospheric and like limitations.

Maritime service is available to ships equipped for this service when in range of a coast station through which such service is furnished, subject to transmission, atmospheric and like conditions.

2. Undertaking of the Utility

The Utility's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment. In case of a shortage of facilities, applications for service will be filled in order of precedence as specified in 3. following.

In connection with general, maritime, dispatching and direct dispatching service, the Utility does not undertake to transmit messages, but offers the use of its facilities for communications between its customers.

In connection with personal paging service, the Utility undertakes (T) only to transmit a signal for the purpose of actuating a signal on the mobile unit or pocket receiver and accepts no responsibility for the transmission of further intelligence.

3. Priorities for Service

When facilities in a given area are insufficient to permit furnishing mobile telephone service to all who desire such service, applications for service to new customers or to additional mobile units of existing customers shall be filed in accordance with the following categories of precedence in the order listed. All applications in the same category shall be filed in the order in which they are received and all such applications shall have precedence over applications in a lower category.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.1 GENERAL REGULATIONS (CONT'D)

3. Priorities for Service (Cont'd)

a. Category 1 - Public Safety and Health

Official federal, state, county and municipal government agencies protecting the public safety and health; private organizations and persons engaged primarily in protecting the public safety and health, such as physicians, hospitals, ambulance services, volunteer fire departments, American Red Cross, licensed protective patrols and armored cars and similar agencies.

b. Category 2 - Public Service

Contract carriers, common carriers and public utilities (exclusive of taxicabs and livery service) for communications other than correspondence of the general public.

c. Category 3 - Quasi Public Service

Emergency repair organizations, not included in Category 1, protecting health and property; press associations, newspapers and broadcasting stations.

d. Category 4 - Physically Handicapped

Persons who, because of physical handicaps, operate specially equipped vehicles and are unable to leave such vehicles without assistance.

e. Category 5 - Industrial

Gas or oil producing or drilling operators; producers and distributors of fuel and lumber and other construction materials and equipment; food processing, distribution and storage organizations; producers of substantial quantities of food; business concerns engaged in construction of housing and industrial or public works; taxicabs and delivery service.

f. Category 6 - Traveling Public

Trains and watercraft where service is made available to passengers.

g. Category 7 - All others.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.1 GENERAL REGULATIONS (CONT'D)

4. Use of Service and Facilities

- a. Except as provided in b. below, the service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use or in the collection, transmission or delivery of any communication for others.
- b. General service and personal paging service is furnished to customers (T) engaged in the business of renting mobile units to transients upon the conditions that use of the service by such transients shall not be made subject to any charge in addition to the rates set forth in this tariff and other applicable Utility tariffs. The customer remains responsible for the service, including loss or damage of equipment provided by the Utility to the customer.

5. Obligation of The Customer

The calling party (or customer) shall establish their identity in the course of any communication as often as may be necessary.

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

The customer's use of the radio transmitter on the mobile unit shall at all times be subject to the control of the operator at the base or coast station of the Utility.

The customer is required to furnish, install, and maintain the storage battery, charging equipment, and noise suppressors on his mobile unit required for the proper operation of the service.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)
5.9.1 GENERAL REGULATIONS (CONT'D)

6. Limited Conversation

The Utility reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

(L)x

7. Responsibility of The Utility

When the lines of other telephone companies are used in establishing connections to telephones not reached by this Utility's lines, this Utility is not liable for any act or omission of the other company or companies.

(L)x

Provisions concerning limitation of liability and allowance for interruptions in service are set forth in Schedule Cal.P.U.C. No. A2.1.14.

(L) y

(L) y

x Formerly on Sheet 528.
y Formerly on Sheet 529.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.1 GENERAL REGULATIONS (CONT'D)

8. Service Agreements

An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred. Requests for additional service, upon the establishment thereof, become a part of the original contract except that each item of additional service is furnished subject to payment of charges for the period specified in 9. following.

9. Initial Contract Period and Termination of Service by Customer

- a. Contract periods - the initial contract period for service and facilities is one month.
- b. Termination by customer - service or facilities may be terminated by the customer at any time, subject to payment of full charges for the period service is rendered, except that, if termination occurs in the initial contract period, charges apply for the full initial contract period.

10. Payment for Service

The customer is required to pay all charges for service in accordance with the Utility's regular billing and collection practices.

11. Advance Payments

Applicants for service who do not have an account with the Utility or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed, equal to the installation charges and one month's rate for the service provided.

The amount of the advance payment is credited to the customer's account on the first bill rendered under the contract.

Material omitted now on Sheet 528.1

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)
5.9.1 GENERAL REGULATIONS (CONT'D)

12. Deposits

The Utility may, in order to safeguard its interests, require an applicant or a customer to make a suitable deposit to be held by the Utility as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Utility's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the contract is terminated or when the Utility discontinues (T) operation the amount of the deposit with interest is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Utility, such a deposit with interest may be refunded or credited to the customer at any time prior to termination of the contract.

13. Interest on Deposits

- a. The Utility will compute simple interest on deposits at the rate of 7/12 percent per month (7% per year) for each full month deposits are held, except as mentioned in b., following. Such interest will be paid at the time the deposit is returned or on an annual basis if the deposit is held longer than twelve consecutive months.
- b. No interest will be paid if deposit is held less than full month increments.

14. Local Calls Billed to Other Than the Service From Which the Message Originates.

Upon request the charges for a call between two stations located within each other's local service area may be:

Billed to or collected from the called telephone (i.e., charges may be reversed), or

Billed to other than the calling or called station.

In addition to rates for base station air time and/or coast station radio-link usage, such service will be furnished at the following rates:

Rates equivalent to the minimum toll rates for operator station service, as set forth in Schedule Cal.P.U.C. No. A6.2.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)
5.9.1 GENERAL REGULATIONS (CONT'D)

15. Attachments or Connections

Customer-provided terminal equipment may be used with facilities of the Utility as set forth in Schedule Cal.P.U.C. No. A8.

Customer-provided communications systems may be connected with facilities furnished by the Utility as set forth in Schedule Cal.P.U.C. No. A8.

16. Verification/Interrupt

Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in Schedule Cal.P.U.C. No. Rates A5.8.1.

Such attempts will be made only on calls to land line telephones.

17. Directory Listings

One primary listing is included in the directory of the principal exchange, or at the request of the customer, the primary listing may be provided in the directory of another exchange in the mobile service areas as specified in Schedule Cal.P.U.C. No. A5.9.2.

Additional listings, informational lines, and foreign listings will be furnished at rates as specified in Schedule Cal.P.U.C. No. A5.7.

18. Denial and Restoral of Service

In the event of the nonpayment of any sum due, the use of foul or profane expressions, the impersonation of another with fraudulent intent or of any other violation of the lawful regulations of the Utility or any violations of the Federal Communications Commission's Rules and Regulations applicable to these services, the Utility may either temporarily deny service, or terminate the contract.

Upon the use of the service for the purpose of performing any service in competition with the service which the Utility may now or hereafter furnish, the Utility may, by notice in writing to the customer without incurring any liability forthwith, discontinue the furnishing of said service and terminate the contract.

Additional legal requirements for refusal or discontinuance of service are set forth in Schedule Cal.P.U.C. No. A2.1.31.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.1 GENERAL REGULATIONS (CONT'D)

19. Reserved

(D)

(D)

Continued

Advice Letter No. 15418

Issued by

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Effective: July 23, 1988

Executive Director - State Regulatory

Resolution No. T-13000

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE

A. DESCRIPTION

Statewide mobile telephone service is a communication service through a base station between a telephone and a mobile telephone which uses one channel (T) switches to provide basic exchange service. (T)

B. REGULATIONS

- 1. Statewide mobile telephone service includes service through a base station between a telephone and a fixed radiotelephone, located in the normal range of the base station, which is authorized by the Federal Communications Commission to communicate through that base station. (T)

(D)

In the application of regulations and charges, fixed radiotelephone stations as described herein, are considered as mobile telephones.

- 2. Mobile service areas of base stations consist of the principal exchanges listed below and any extended local service area of the principal exchange as specified in Schedule Cal.P.U.C. No. A5.1 as they now exist or as they may be revised, added to or supplemented by superseding issues:

a. 150 and/or 450 MHz Frequency Band

(D)

(D)

(D)

(D)
Sacramento
(D)
(D)

(D)

(D)
Tahoe City
(D)
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

3. Reserved

4. Dial Service - Improved Mobile Telephone Service (IMTS)

150 or 450 MHz frequency bands served on a single channel (T)

(D)

(D)

5. Service is furnished between a base station and:

A mobile telephone in range of the base station, to provide a portion of facilities for telecommunication with other telephones. (T)

(D)

(D)

6. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

6. Reserved (Cont'd)

7. On and after the effective date of Advice Letter No. 16911, the offering of Statewide Mobile Telephone Service will only be furnished to the same customers of record until April 1, 1995, at which time the service will be discontinued for all customers except those customers that utilize the service as their basic telephone service. Supercedures and additions are prohibited.

C. RATES AND CHARGES

1. General Service

a. The monthly rate per mobile telephone service, which includes one directory listing, is as follows:

	<u>Installation</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
Basic Service			
- 150 MHz ¹	\$33.25 (R)	\$23.75 (R)	7MVG1
- 450 MHz ¹	33.25 (R)	16.15 (R)	7MVG4

NOTE 1: See Regulations B.7 preceding.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

1. General Service (Cont'd)

b. Radio-link charges are based on air time as defined below, and apply as follows:

CHARGES FOR MINUTES OF AIR TIME
PER MINUTE OR FRACTION

	<u>1ST</u> <u>MINUTE</u>	<u>NEXT 4</u> <u>MINUTES</u>	<u>OVER 5</u> <u>MINUTES</u>
- On-Peak ^{1a,2}	\$.47 (R)	\$.66 (R)	\$1.00 (R)
- Off-Peak ^{1b,2}	.38 (R)	.43 (R)	.52 (R)

(1) Reserved

(2) Air time for dial (IMTS) service applies to the timing of messages (completed calls) and starts when the channel is seized by the calling party, and stops when the first party disconnects.

NOTE 1: a. On-Peak charges apply 8:00 A.M. to, but not including, 8:00 P.M. Monday thru Friday except Holidays.

b. Off-Peak charges apply 8:00 P.M. to, but not including, 8:00 A.M. Monday thru Friday plus Saturdays, Sundays and Holidays.

NOTE 2: See Regulations B.7 preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)
 5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

1. General Service (Cont'd)

c. In addition to the radio-link charges, the following service charges as set forth in Schedule Cal.P.U.C. No. A6. apply:

<u>SERVICE</u>	<u>DIAL CREDIT CARD STATION</u>	<u>OPERATOR STATION</u>	<u>OPERATOR PERSON</u>	
Dial IMTS 150 or 450 MHz ¹	X	X	X	(T)

d. Holidays

- New Years Day - January 1
- Washington's Birthday - the third Monday in February
- Independence Day - July 4
- Labor Day
- Thanksgiving Day
- Christmas Day - December 25

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e. In addition to the charges shown above, an additional message charge may(T) be applicable for messages to or from a mobile telephone.

For rating purposes, a mobile telephone is considered measured service (without allowance) in measured service exchanges and as flat rate service in flat rate exchanges.

The message charges which may be applicable are shown as appropriate, in one of the following tariffs:

Schedule Cal.P.U.C. No. A5.2 rates showing Flat and Measured Rate Service Exchanges.

Schedule Cal.P.U.C. No. A5.2.1,B. Zone Usage Measurement Service showing Zone Calling Unit Rates.

Schedule Cal.P.U.C. No. A6.2 Standard Service Offerings.

NOTE 1: See Regulations B.7 preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

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Continued

Advice Letter No. 17174

Issued by

Date Filed: Nov. 22, 1994

Decision No.

A. E. Swan

Effective: Jan. 1, 1995

Executive Director

Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS

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Continued

Advice Letter No. 15212

Issued by

Date Filed: Jan. 13, 1987

Decision No.

M. J. Miller

Effective: Feb. 13, 1987

Executive Director - State Regulatory

Resolution No. T-12002

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

2. Reserved

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Continued

Advice Letter No. 17174

Issued by

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Executive Director

Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

3. Reserved

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Continued

Advice Letter No. 17174

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Executive Director

Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

4. Reserved

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

5. Reserved

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

6. Reserved

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Continued

Advice Letter No. 17174

Issued by

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Decision No.

A. E. Swan

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Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

7. Reserved

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

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Advice Letter No. 15212

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Decision No.

M. J. Miller

Effective: Feb. 13, 1987

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Resolution No. T-12002

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

9. Reserved

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

11. Reserved

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Continued

Advice Letter No. 15418

Issued by

Date Filed: June 27, 1988

Decision No.

M. J. Miller

Effective: July 23, 1988

Executive Director - State Regulatory

Resolution No. T-13000

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

12. Reserved

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Continued

Advice Letter No. 17174

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Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

13. Reserved

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Advice Letter No. 17174

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Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

14. Reserved

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Continued

Advice Letter No. 17174

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Executive Director

Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

15. Reserved

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Continued

Advice Letter No. 15418

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M. J. Miller

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Resolution No. T-13000

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

16. Reserved

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

17. Reserved

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Continued

Advice Letter No. 17174

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A. E. Swan

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Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

18. Reserved

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Advice Letter No. 17174

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Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.9 RADIO SERVICES (CONT'D)
- 5.9.2 MOBILE TELEPHONE SERVICE (CONT'D)
- D. MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)
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Continued

Advice Letter No. 15107

Issued by

Date Filed: June 6, 1986

Decision No.

D. C. Shull

Effective: Jul. 07, 1986

Executive Director - State Regulatory

Resolution No. T11050

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

21. Reserved

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Continued

Advice Letter No. 15273

Issued by

Date Filed: July 16, 1987

Decision No.

M. J. Miller

Effective: Sept. 9, 1987

Executive Director - State Regulatory

Resolution No. T-12048

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

22. Reserved

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Continued

Advice Letter No. 17174

Issued by

Date Filed: Nov. 22, 1994

Decision No.

A. E. Swan

Effective: Jan. 1, 1995

Executive Director

Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

23. Reserved

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Continued

Advice Letter No. 17174

Issued by

Date Filed: Nov. 22, 1994

Decision No.

A. E. Swan

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Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

24. Reserved

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Advice Letter No. 17174

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A. E. Swan

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

25. Reserved

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

26. Reserved

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

27. Reserved

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A. E. Swan

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Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

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D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

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28. Tahoe City - Station KMM 635

Continued

Advice Letter No. 15132

Issued by

Date Filed: July 21, 1986

Decision No.

D. C. Shull

Effective: Aug. 21, 1986

Executive Director - State Regulatory

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

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Advice Letter No. 17174

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

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Advice Letter No. 17174

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Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

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Advice Letter No. 17174

Issued by

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Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

D. STATEWIDE MOBILE SERVICE AREA CONTOUR MAPS (CONT'D)

32. Reserved

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

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Advice Letter No. 17174

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Decision No.

A. E. Swan

Effective: Jan. 1, 1995

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Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (CONT'D)

5.9.2 STATEWIDE MOBILE TELEPHONE SERVICE (CONT'D)

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Advice Letter No. 17174

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Date Filed: Nov. 22, 1994

Decision No.

A. E. Swan

Effective: Jan. 1, 1995

Executive Director

Resolution No. T-15589

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)

5.9.3 RESERVED

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)

5.9.3 RESERVED

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Continued

Advice Letter No.

Issued by

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Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)

5.9.3 RESERVED

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Continued

Advice Letter No.

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Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)

5.9.3 RESERVED

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Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

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Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

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Continued

Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

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Continued

Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

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Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

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Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

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Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)

5.9.3 RESERVED

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Continued

Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

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Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)

5.9.3 RESERVED

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Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

(T)
(D)

Continued

Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

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Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)

5.9.3 RESERVED

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Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)

5.9.3 RESERVED

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Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

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Continued

Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)

5.9.3 RESERVED

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Continued

Advice Letter No.

Issued by

Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

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Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

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Advice Letter No.

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Date Filed: Oct. 25, 1996

Decision No.

A.E. Swan

Effective: Dec. 4, 1996

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

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Advice Letter No.

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Decision No.

A.E. Swan

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Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.9 RADIO SERVICES (Cont'd)
5.9.3 RESERVED

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.9. RADIO SERVICES

5.9.5 SERVICE THROUGH RADIOTELEPHONE UTILITIES

A. REGULATIONS

1. The Utility's portion of service between mobile stations of a Radiotelephone Utility and stations outside the local service area of the Utility's serving exchange is furnished from the point of connection at rates and regulations set forth in Schedules Cal.P.U.C. Nos. A5.2 and A6.2.
2. Additional charges, which the Radiotelephone Utility bills to and collects from its customers, are applicable to its portion of the interconnected service, as set forth in the radiotelephone Utility's tariff filed with the Public Utilities Commission of the State of California.
3. Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in Schedule Cal.P.U.C. No A5.8.1.

B. APPLICABILITY

Applicable to service through Radiotelephone Utilities furnished or made available by Pacific Bell, within the territory served, by connection with facilities of Radiotelephone Utilities.

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.10 EXCHANGE AREA MAPS

Maps of the exchanges where the Utility provides service are filed with the California Public Utilities Commission utilizing the remaining sheet numbers of this Schedule Cal.P.U.C. No. A5.10.

These sheets are not contained within copies of the tariff, but are available for public inspection at the following locations:

- Pacific Bell Headquarters
140 New Montgomery Street
San Francisco, California 94105
- California Public Utilities Commission
State Building
San Francisco, California 94102
- California Public Utilities Commission
State Office, 107 South Broadway
Los Angeles, California 90012

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

WINTERHAVEN EXCHANGE
IMPERIAL COUNTY

Sale of Winterhaven Exchange to Winterhaven Telephone Company.

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NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES

A. DESCRIPTION

The Utility has developed network capabilities known as Basic Service Elements (BSEs) and Complementary Network Services (CNSs) and provides them to the Utility's Customer who can be any person, including an Enhanced Service Provider (ESP), or a Competitive Local Carrier (CLC), who will use these capabilities to provide its own service offerings. Certain CNSs have the option of allowing the Utility's Customer to order and be billed for the services on behalf of their Customer, who may be either an ESP or End User.

The Utility will accept orders for CNSs on resold access lines from the CLC. The Utility will bill the CLC for these services. An ESP can order the CNSs from the Utility on a resold access line when the CLC has authorized the ESP to order and be billed for the CNSs.

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The Utility will also bill ESPs and anyone else ordering BSEs and CNSs described herein, the applicable tariff rates and or charges.

When the Utility's or CLC Reseller's end user subscriber changes local service providers, the customer authorizes the Utility to disconnect any service provided under this Section at the time of disconnection of the access line on which the service is provided.

1. Complementary Network Services

Call Forwarding Busy Line

This product provides the Customer the ability to order and be billed for Call Forwarding Busy. The Customer will be responsible for the payment of all provisioning and monthly recurring CNS charges associated with this service. Call Forwarding Busy Line provides the ability for the Customer to have incoming calls redirected to the pre-selected Customer's number. This would happen only when the incoming call encounters an End User station that is busy.

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NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)
- 5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)
- A. DESCRIPTION (Cont'd)
- 1. Complementary Network Services (Cont'd)

Call Forwarding Don't Answer

This product provides the customer the ability to order and be billed for Call Forwarding Don't Answer. The customer will be responsible for the payment of all provisioning and monthly recurring CNS charges associated with this service. Call Forwarding Don't Answer provides the ability for the customer to have its customer's incoming calls (to their home or business) redirected to the pre-selected customer number. This would happen only when the incoming call encountered an end user station that did not answer after a specific number of rings (which must be specified upon ordering).

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Call Forwarding Busy Line/Don't Answer

This product provides the customer the ability to order and be billed for Call Forwarding Busy Line/Don't Answer. The Customer will be responsible for the payment of all provisioning and monthly recurring CNS charges associated with this service. Call Forwarding Busy Line/Don't Answer provides the ability for the Customer to have incoming calls (to a home or business) redirected to the pre-selected number. This would happen in either the busy or don't answer mode.

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NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)
- 5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)
- A. DESCRIPTION (Cont'd)
- 1. Complementary Network Services (Cont'd)

Message Waiting Indicator

This product provides the customer the ability to order and be billed for Message Waiting Indicator. The customer must have Forwarded Call Information, Activate Message Waiting Indicator or Forwarded Call Information - Multiple Users provisioned on its lines in order to activate Message Waiting Indicator. The customer will be responsible for the payment of all CNS charges associated with this service. Message Waiting Indicator provides an alerting signal and an indicator lamp (on appropriately equipped customer provided equipment, in the form of an audible stutter dial tone and a message light, on the line(s). This alerting signal and message light informs the End Users that information is waiting for them.

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- 2. Basic Service Elements

Activate Message Waiting Indicator

This product provides the ability for a Customer to activate and deactivate message waiting signals (audible stutter dial tone) on each of an end user's telephone lines that are served out of the same switch and who have Message Waiting Indicator. This alerting signal will inform the End User that information is waiting. Lines must have Message Waiting Indicator provisioned on their line. A Special Access Voice Grade (VG36) channel is required between the ESP and the Utility's central office in order to meet the data communications requirements in providing Activate Message Waiting Indicator to the end user¹.

NOTE 1: The Special Access Voice Grade Channel description, regulations and rates, are as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B).

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)
5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)
A. DESCRIPTION (Cont'd)
2. Basic Service Elements (Cont'd)

Forwarded Call Information - Multiple Users

This product provides the delivery of information on the calling number (within the same closed user group), called number, reason-for-forwarding of calls forwarded or placed to the ESP and identifies the multi-line hunt group assigned to the ESP end user, i.e., (the multiple users capability).³ The reason for forwarding information may include when a line is:

- busy;
- not answered; - either busy or not answered; or
- used to call the ESP directly

Forwarded Call Information - Multiple Users also includes the ability to activate and deactivate message waiting signals (audible stutter dial tone or indicator lamp on appropriately equipped customer provided (T) equipment) on each of its end user's telephone line(s) who has (T) Message Waiting Indicator. This alerting signal will be used by the ESP to inform its end user that information is waiting for them. The ESP end user lines must be provisioned to receive the signal and have Message Waiting Indicator provisioned with its line. A Special Access Voice Grade (VG36) channel is required between the ESP and the Utility's central office in order to meet the data communications requirements in providing Forwarded Call Information - Multiple Users to the end user¹.

3. Hunting Service

Used in conjunction with Forwarded Call Information, Hunting Service is an arrangement to search multiple lines of the same class of service for a vacant line for each incoming call.²

NOTE 1: The Special Access Voice Grade Channel description, regulations and rates, are as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B).

NOTE 2: The Hunting Service description, regulations and rates are as set forth in Schedule Cal.P.U.C. Nos. A5.1.4, A5.2.1 and A9.1.6.

NOTE 3: Numbers will be provided in either seven (7) or ten (10) digit format. The customer must specify the number of digits.

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (CONT'D)

A. DESCRIPTION (CONT'D)

4. Optional Features

Automatic Dial Back-Up

Automatic Dial Back-Up is an optional feature available to Forwarded Call Information - Multiple Users subscribers. It provides back-up capability to a Type 3002 data channel equipped with an Anderson Jacobsen 2443 modem. When the modem detects a failure in the 3002 channel, the Automatic Dial Back-Up capability will automatically complete calls over the public switched network by utilizing two (2) Individual Line Measured Rate Business Service (lMB) (one located in the central office and one located on the customer premises) at rates and charges as set forth in Schedule Cal.P.U.C. Nos. A3. and A5. Calls are subject to the appropriate charges for local and toll messages.

The customer is responsible for providing compatible premises equipment in order to utilize the Automatic Dial Back-Up feature.

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NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)
- 5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)
- A. DESCRIPTION (Cont'd)

4. Definitions

COMPETITIVE LOCAL CARRIER

A Competitive Local Carrier is a Local Service Provider that has been issued a certificate of Public Convenience and Necessity (CPCN) and received tariff authority to provide local exchange telecommunications service for a geographic area specified by such carrier.

CUSTOMER

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this tariff.

END USER

The term "End User" denotes any customer that purchases intrastate telecommunications for its own use and not for the purposes of resale or sharing, and is not a carrier, except that a carrier shall be deemed to be an "end user" to the extent that such carrier uses a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

ENHANCED SERVICE PROVIDER

An Enhanced Service Provider (ESP) is a customer who, in accordance with applicable regulatory requirements, claims the status of an ESP and who provides an enhanced service under Section 64.702 of the FCC's Rules.

NETWORK CAPABILITY

Network Capability is a technically defined requirement to be performed in the utility's network for a Customer.

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)

B. TERRITORY

1. Basic Service Elements and Complementary Network Services will only be furnished where facilities and operating conditions permit.

2. One input/output (I/O) port into the switching machine is required for FCI-MU or AMWI service.

3. Services described in this tariff will not be available if local exchange facilities (e.g. line equipment, telephone numbers or I/O ports) are exhausted in the central office. (T)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (CONT'D)

B. TERRITORY (CONT'D)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (CONT'D)

B. TERRITORY (CONT'D)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (CONT'D)

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B. TERRITORY (CONT'D)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (CONT'D)

B. TERRITORY (CONT'D)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (CONT'D)

B. TERRITORY (CONT'D)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (CONT'D)

B. TERRITORY (CONT'D)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (CONT'D)

B. TERRITORY (CONT'D)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (CONT'D)

B. TERRITORY (CONT'D)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (CONT'D)

B. TERRITORY (CONT'D)

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(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)
5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)

(D)

C. REGULATIONS

1. Utility Obligations

a. General

(1) The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14 Rule No. 14.

(2) The Utility may furnish Basic Service Elements and Complementary Network Services where there is available central office equipment with the proper program updates as determined by the Utility.

(3) The Utility will disconnect any customer's services for failure to comply with any provision(s) of this Tariff Schedule or any Tariff of the Utility.

(T)

(4) Complementary Network Services orders can only be accepted if the line is specified and available for provisioning.

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(T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)

C. REGULATIONS (Cont'd)

1. Utility Obligations (Cont'd)

b. Customer Facilities

(T)

- (1) Because of the Utility's capacity in central office equipment and network facilities to furnish Basic Service Elements and Complementary Network Services is limited:

If the Utility has reason to believe that permitting the commencement or continuation of providing BSEs and CNSs in this tariff schedule is adversely affecting or would adversely affect the Utility's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone customers, the Utility may refuse to provide BSEs or may discontinue providing such service.

- (2) Late payment charges as defined in Schedule Cal.P.U.C. No. A2.1.9.D., Rule 9 will apply to all customer services

(T)

- (3) Basic Service Elements and Complementary Network Services will not be provided in connection with Semipublic Service.

- (4) The quality of transmission of calls which are forwarded may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call.

- (5) Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed tariffs, local message units, zone calling units, dial station, operator station or person toll.

2. Customer Obligations

(T)

a. General

- (1) The customer's services and the promotion and provision thereof must comply with all applicable Federal, State and Local laws, rules and regulations.

(T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)

C. REGULATIONS (Cont'd)

2. Customer's Obligations (Cont'd)

a. General (Cont'd)

(2) The Customer is prohibited from displaying or recording, in any manner whatsoever, calling party information originating outside of a closed user group. Complaints regarding the abuse of calling party information may be cause for disconnection of an customer's Forwarded Call Information Service.

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(T)

(3) The Customer shall be liable for and shall indemnify, defend, protect and save harmless the Utility against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim of infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.

(T)

(4) The Customer is responsible for all provisioning and monthly recurring charges for BSE and CNS services including those situations in which the end user and/or the CLC or the Utility has temporarily suspended or disconnected the end user's service.

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(5) Customer's must prominently provide the following notice on all billing for enhanced services using any of the basic service elements or complementary network services described in this tariff.

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(T)

"This service is privately provided by [NAME OF CUSTOMER]. Complaints regarding billing or service should be directed to [CUSTOMER ADDRESS and TELEPHONE NO.]. Although this service is NOT regulated by the California Public Utilities Commission, the provider of this service does pay for the use of regulated telephone facilities to provide service to you. You are encouraged to inform the California Public Utilities Commission Consumer Affairs Branch of any unresolved problems at:

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(T)

Northern California

Southern California

505 Van Ness Avenue
Room 4300
San Francisco, CA 94102
(800) 548-9919

1107 So. Broadway
Room 5109
Los Angeles, CA 90012
(800) 648-6967

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)
- 5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)
- C. REGULATIONS (Con't)
2. Customer's Obligations (Cont'd) (T)
- b. Customer's Services (T)
- (1) A Customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Utility assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency. (T)
- (2) A Customer shall submit to the Utility all advertising, sales promotion and other publicity relating to the subject matter of Basic Service Elements and Complementary Network Services wherein the Utility's name, signs, markings or symbols are used from which the connection of the Utility's name therewith may be in the Utility's judgment, reasonably inferred or implied, and further, the customer shall not publish or use such advertising, sales promotion or publicity matter without the prior written approval of the Utility. (T)
- c. Customer's Facilities (T)
- (1) A Customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer premise equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Utility's serving wire center, in accordance with Schedule Cal.P.U.C. No. A2.1 and with all applicable rates and charges under the Utility's Tariffs. (T)
- (2) The Customer's premise equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Schedule Cal.P.U.C. No. A8.1, Connection of Customer-Provided Equipment and Systems. If the customer violates this requirement, the Utility shall disconnect the customer's services. (T)
- (3) The Customer is required to subscribe to access facilities capable of supporting the enhanced service(s) being offered. The customer is required to subscribe to as many additional access facilities as, in the judgment of the Utility, are required to adequately handle calls without impairing service to others. (T)

Material omitted now on Sheet 1061.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)

C. REGULATIONS (Cont'd)

2. Customer's Obligations (Cont'd)

(T)(L)

b. Customer's Services (Cont'd)

(T)

(4) The Customer is responsible for disconnecting Complementary Network Services ordered for its end user including those situations where the line on which the services are placed is disconnected.

(L)

3. End User Obligations

a. General

(1) The subscriber to the line with Call Forwarding Busy Line and/or Don't Answer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. This charge for local, or message unit service, applies to all forwarded calls that are answered at the number to which the calls are forwarded.

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(4) Duplication of the same Complementary Network Service on a line will not be permitted

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(L) Formerly on Sheet 1060.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)

5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)

C. REGULATIONS (Cont'd)

4. Billing and Remittance

a. End User Adjustments

- (1) Adjustments requested due to poor transmission quality caused by the Customer premises equipment will be made at the discretion of the Utility. (T)
- (2) In addition, other adjustments may be made in accordance with standard Utility practices.

b. Billing disputes

- (1) The Customer's services may be discontinued pursuant to the procedures set forth in Schedule Cal.P.U.C. Nos. A2.1.9 and A2.1.11 for the Customer's failure to make full payment for the Utility's services provided under this Tariff. (T)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)
 5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)

D. RATES AND CHARGES

1. Basic Service Elements

a. Establishment of Enhanced Service Provider Services - Billed to the Customer

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
(1) Activate Message Waiting Indicator	\$1709.84 (R)	\$166.23 (R)	AMW11
(2) Forwarded Call Information - Multiple Users	2374.78	332.47 (R)	FCLM1
- per User Group	189.98	NO	FCLS1
- Upgrade ²	949.91	NO	
(3) Order Processing Charge ¹			
- first entry	.95	NO	OPCT1
2. Complementary Network Services			
(1) Message Waiting Indicator			
- per line	6.65 (R)	.24 (R)	MW1++

NOTE 1: Rate applies to the nonrecurring charge on the first order entry. The quantity of entries per same order is limited to 102 line assignable USOCs.

NOTE 2: Rate applies to customers wanting to upgrade their existing Forwarded Call Information (Schedule Cal.P.U.C. No. A9.4) to Forwarded Call Information - Multiple Users.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)
5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)
D. RATES AND CHARGES (Cont'd)
2. Complementary Network Services (Cont'd)

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
(2) Call Forwarding Busy Line ¹			
- per line	\$4.75 (R)	\$.43 (R)	CLB++
(3) Call Forwarding Don't Answer ¹			
- per line	5.70 (R)	.43 (R)	CLD++

NOTE 1: A non-recurring charge of \$5.00 for residence class of service and \$6.00 for business service applies if the above features are modified. See Schedule Cal.P.U.C. No. A3.1.3,A.2.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)
- 5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (Cont'd)
- D. RATES AND CHARGES (Cont'd)
- 2. Complementary Network Services (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(4) Call Forwarding Busy Line/Don't Answer			
- per line	\$4.27 (R)	\$.66 (R)	CLA++

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)
- 5.11.1 BASIC SERVICE ELEMENTS AND COMPLEMENTARY NETWORK SERVICES (CONT'D)
- D. RATES AND CHARGES (CONT'D)
- 3. Optional Features

(N)

	<u>NONRECURRING</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>	<u>USOC</u>
(1) Automatic Dial Back-Up ¹			
- Dial back-up Individual Line Measured Rate Business Service in Central office			
- Each ²	RR	RR	N/A
- Dial back-up Individual Line Measured Rate Business Service on Premises			
- Each ²	RR	RR	N/A

NOTE 1: Available only in those central offices that are suitably equipped.

NOTE 2: Rate and charges applicable to Individual Line Measured Rate Business Line Service as set forth in Schedule Cal.P.U.C. Nos. A3. and A5.2.1.

(N)

Continued

Advice Letter No. 16187

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

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Continued

Advice Letter No. 15871

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NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

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Continued

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NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

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Continued

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M. J. Miller

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Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

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NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

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NETWORK AND EXCHANGE SERVICES
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NETWORK AND EXCHANGE SERVICES
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NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

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Regulatory Vice President

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

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(D)

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)

5.11.2 ANSWER SUPERVISION

A. DESCRIPTION

1. Answer Supervision

Answer Supervision gives the subscriber a signal, delivered on the line for confirmation that the called party has answered the call by going "off hook". This signal can be used by the terminal equipment connected to the calling party's line to determine that the call has entered the talking state and that charging may commence.

Answer Supervision is a provisional tariff and will be subject to modifications or terminate only upon explicit approval from the CPUC and notification to all affected parties.

B. TERRITORY

1. Answer supervision will only be furnished where facilities and operating conditions permit.
2. Answer supervision requires the purchase of the Voice Grade - Line - Circuit Switched basic serving arrangement.

C. REGULATIONS

1. Utility Obligations

a. General

- (1) The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14, Rule No. 14.

D. RATES AND CHARGES

	<u>INSTALLATION</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>	<u>USOC</u>
(1) Answer supervision - per line	\$9.50 (R)	\$5.46 (R)	ANSPR

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)

5.11.3 WARM LINE

A. DESCRIPTION

Warm line and Warm Line - Billed to Customer is a central office based automatic dialing features with time delay. If a line with warm line capability goes off-hook and has not started dialing before the end of the time delay period, a stored number is automatically dialed; if dialing commences within the time delay period, the call will proceed normally as dialed.

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(T)

Warm Line - Billed to Customer is an ordering and billing option that allows the Customer to order and pay for the provisioning and monthly recurring charges of Warm Line

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|
(T)
(D)
(D)

B. TERRITORY

1. Warm Line and Warm Line - Billed to Customer will only be furnished where facilities and operating conditions permit.
2. Warm Line and Warm Line - Billed to Customer require the purchase of the Voice Grade - Line - Circuit Switched basic serving arrangement.

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(D)

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(T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)
5.11.3 WARM LINE(Cont'd)

C. REGULATIONS

1. Utility Obligations

a. General

- (1) The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14, Rule No. 14.
- (2) The Utility is not responsible for charges between an customer and its end user.
- (3) The assignment of a number to a customer's telephone service will be made at the discretion of the Utility.¹

2. Customer Obligations

- (1) The Customer is responsible for ordering and disconnecting the Warm Line-Billed to Customer product. The Customer is also responsible for payment of the Warm Line - Billed to Customer charges without regard to the status of the line.
- (2) A Customer or CLC must warrant that it has a letter of authority from its end user to order any of the services that are placed on an end users line. The ESP must provide a copy of this letter to the Utility upon request.

D. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Warm Line - per line	\$4.75 (R)	\$2.37 (R)	WARM
(2) Warm Line - Billed to Customer - per line	4.75 (R)	2.37 (R)	WARM

NOTE 1: See Schedule Cal.P.U.C. No. A2.1.17, Rule No. 17.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.11 ENHANCED SERVICE PROVIDER SERVICES (Cont'd)

5.11.4 FORWARDED CALL INFORMATION - NON-CENTREX¹

A. DESCRIPTION

1. Forwarded Call Information - Non-CENTREX

Forwarded Call Information - Non-CENTREX, (FCI-nCTX) is a network feature available to multi-line subscribers who have their lines equipped in a multi-line hunt group (MLHG).² Rates, charges and regulations apply as shown in C., following.

FCI-nCTX provides delivery of signalling information for calls forwarded to the associated MLHG (within the same closed user group),³ and for direct calls to the MLHG, from telephone lines served by the same central office switch as the MLHG/FCI-nCTX.

This signalling information is rendered in data format and received at a customer provided equipment data modem via a Special Access Voice Grade channel.⁴

The data format includes:⁵

(T)

- Called station number
- Originating station(s) number for intra-system calls³
- Code for type of Call Forwarding feature used
- Indication of line call was forwarded to

FCI-nCTX includes the ability to activate and deactivate message waiting signals (audible stutter dial tone) on each of end user's telephone line(s) who has Message Waiting Indicator. This alerting signal will be used to inform end users that information is waiting for them. The end user lines must be provisioned to receive the signal and have Message Waiting Indicator provisioned with its line.

Forwarded Call Information - Non-CENTREX is a provisional tariff and will be subject to modifications or terminate only upon explicit approval from the CPUC and notification to all affected parties.

NOTE 1: Not technically available per Decision No. 90-11-076.

NOTE 2: The Hunting Service description, regulations and rates are as set forth in Schedule Cal.P.U.C. Nos. A2.1.1, Rule No. 1, A5.1.4, A5.2.1 and A9.1.6.

NOTE 3: Display or recording, in any manner whatsoever, of calling party information originating outside a closed user group is prohibited.

NOTE 4: The Special Access Voice Grade Channel description, regulations and rates, are as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B).

NOTE 5: Numbers will be provided in either seven (7) or ten (10) digit format. The customer must specify the number of digits. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.11 ENHANCED SERVICE PROVIDER SERVICES (CONT'D)
- 5.11.4 FORWARDED CALL INFORMATION - NON-CENTREX (CONT'D)

B. TERRITORY

Forwarded Call Information - Non-CENTREX is available where facilities and operating conditions permit.

C. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Forwarded Call Information - Non-CENTREX	\$2374.78 (R)	\$332.47 (R)	A5VFC

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING

5.12.1 GENERAL - BUSINESS

(T)

A. DESCRIPTION

Promotional pricing of network and exchange services and private line and special access services may be offered to the Utility's Business customers.

(T)

The Utility may waive and/or discount specific tariff rates and/or charges, provide customers with credits based on meeting certain conditions, or offer other incentives to purchase tariffed services as approved by the California Public Utilities Commission.

(T)

(T)

B. REGULATIONS

1. All Services, approved by five day Advice Letter filings or five day memorandum notice and listed in F. following, may be offered during a promotion.

(T)

2. Promotional offerings listed in F. following shall be subject to all Rules and Regulations in the Utility's Schedules.

(T)

3. The Utility may promote selected new and existing services on a statewide basis or may limit the promotional offering to serving central offices designated by the Utility.

(T)

4. Promotional offerings in F. following shall be offered as set forth in this section and C. following.

5. The customer sign-up period for each promotional offering shall not exceed 120 days. Unless otherwise stated in the promotional offering, customers may sign up only once per total promotional offering (initial promotion sign-up period and any repeat or extended promotion sign-up period). Benefits to the customers may extend beyond the promotion sign-up periods. All new promotions will be approved on five days' notice by Advice Letter filings which shall include but not be limited to:

(T)

- service selection;
- criteria for credits, other incentives, or waiving or discounting rates and/or charges during the promotional period;
- promotional area;
- duration; and
- customer notification plan.

(T)

(T)

(T)

Material omitted now on Sheet 1074.1.6

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.12 PROMOTIONAL PRICING (Cont'd)
- 5.12.1 GENERAL - BUSINESS (Cont'd)
- B. REGULATIONS (Cont'd)

5. (Cont'd)

The Utility will notify the California Public Utilities Commission by a five-day memorandum notice of all repeat or extended promotion sign-up periods. (Repeat promotions may include minor changes.) The authorization for repeat or extended promotion sign-up periods will be limited to 120 days. No promotion sign-up period, whether repeated or extended will be effective for more than 240 days from and including the effective date of the initial promotion sign-up period: a maximum of 120 days duration approved through an advice letter filing for the initial promotion sign-up period and an additional maximum of 120 days extension of time to either repeat or extend the promotion sign-up period approved via the five-day notice.

The Utility will wait 60 days after a total promotion sign-up period (which includes the initial promotion sign-up period and any repeat or extended promotion sign-up period) before filing to offer a sign-up period for the same promotion again.

- 6. The promotional pricing of services shall be subject to and offered only where facilities and operating conditions permit.
- 7. Reserved
- 8. The method of customer notification of the promotional offering shall be at the option of the Utility.
- 9. Customers may cancel the promotional offering at any time during or at the conclusion of the promotional period without penalty. Recoveries, such as those of credits and waived charges, will not be considered to be penalties. Unless otherwise stated in the promotion: (1) if the customer does not meet the required terms and conditions of the promotion or disconnects any required service prior to completion of any agreed upon term, no further credits or waivers will be given to the customer ; and, (2) the Utility will bill the customer, and the customer will be required to pay, all previous credits and waived charges received pursuant to the promotion. The customer will also be required to pay any charges, payments, disconnection/termination or penalty fees required by the tariffs or any other incorporated promotional offering. Minimum billing as set forth in A2.1.9 is applicable to a promotional offering.

(T)

(T)

Material omitted now on Sheet 1074.1.7.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)
5.12.1 GENERAL - BUSINESS (Cont'd)
B. REGULATIONS (Cont'd)

10. Customer notification of the services subscribed to during the promotion sign-up period and the retention of such services is required as set forth in Schedule Cal.P.U.C. No. A2.1.12.

11. Unless otherwise specified, services taken under a promotion may not be placed in a 96-A contract until the end of the promotional period. Service taken under a promotion and placed in a 96-A contract prior to the end of the promotional period constitutes a cancellation of the promotion. Services taken under 96-A contracts are not eligible to participate in promotions.

(T)
(N)
|
(N)

12. The Utility may advertise and market promotional pricing campaigns prior to the effective date of the promotion provided that all media where the promotion is discussed contain substantially the following disclaimer "...this promotion will be effective on (specific date) pending Commission notification" or "Pending CPUC approval."

13. The Utility may advertise and market promotional pricing campaigns between the effective date of the promotion and forty days after filing provided that all the media where the promotion is discussed contain substantially the disclaimer that "...the promotion now effective is pending possible Commission action. All rates, terms and conditions are subject to change without notice" or "Pending CPUC approval. All rates, terms and conditions are subject to change without notice."

C. RATES AND CHARGES

All Category II services/features:

1. Nonrecurring charges may be waived or discounted during the promotional period.
2. Recurring rates may be waived or discounted during the promotional period.
3. IntraLATA toll rates may be discounted during the promotional period.
4. Promotions combining Category II network or exchange services, Category III services, and/or intraLATA toll may be offered in any combination.
5. Reserved
6. Reserved

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.12 PROMOTIONAL PRICING (Cont'd)
- 5.12.1 GENERAL - BUSINESS (Cont'd)
- C. RATES AND CHARGES (Cont'd)

(N)

All Category II services/features: (Cont'd)

- 7. The Utility may provide customers with credits during the promotional period, relating to nonrecurring charges, recurring rates, intraLATA toll, or otherwise, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering.

(N)

D. THIRD PARTY PROMOTIONS

(T)(L)

From time to time, third parties may participate in a promotion, conducted by the Utility, by offering certain merchandise and/or services at their discretion. The Utility may include the third party offers in advertising material sent to customers. The discounts, waivers, credits, and other incentives described in B. and C. above may also be offered by the Utility to customers in conjunction with third party promotions. In addition, third parties may condition their offers, whether discounted or not, on the purchase by a customer of Utility's products and/or services.

(T)

(T)

(T)(L)

(L) Formerly on Sheet 1074.3.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

(T)

E. RESERVED

(T)(L)

Material omitted now on Sheets 1074.1.6 and 1074.1.7.
(L) Formerly on Sheet 1074.3.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)
5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES

Promotional offerings shall include the following:

1. The Works, CCS Power Pack, Call Transfer Discount (T)

A new statewide promotion for The Works, CCS Power Pack, Call Transfer Disconnect, and Caller ID Adjunct available to business customers. Customers who agree to newly subscribe to The Works, CCS Power Pack, or Call Transfer Disconnect will be eligible to receive a coupon redeemable for cash (check). Customers newly subscribing to The Works will receive a \$25.00 coupon. Customers newly subscribing to CCS Power Pack will receive a \$20.00 coupon. Customers newly subscribing to Call Transfer Disconnect will receive a \$10.00 coupon. The Call Transfer Disconnect coupon may be in addition to either The Works or CCS Power Pack coupon. The customer will receive only one check for the total coupon value, not to exceed \$35.00. The customer is eligible for only 1 coupon per billing telephone number during the promotional period. Limited quantities are available. The customer must make a verbal 12-month commitment to be eligible for the coupon. (N)

Unless otherwise specified, customers participating in this promotion may not participate in any other promotion(s) for the same product(s) or services.

This promotion is offered from February 1, 2001 through April 30, 2001 for a total of 89 days and is not available for resale. (N)

2. Reserved
3. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

4. DS1 Got Bandwidth

(T)

A new statewide promotion for Special Access DS1 service for business customers. During the promotion sign-up period, customers who order a Special Access DS1 service under a 2 year Term Payment Plan will receive a one-time credit of \$155.00 and a waiver of the associated installation charge for each end-user channel termination (USOC: TMECS/T6XG2) taken under this promotion. This promotion is available only to new service installations or moved DS1 services not currently under a Term Payment Plan that would normally incur full nonrecurring installation charges. Service provided under this promotion may not be combined with other promotions or other term payment plan offers for Special Access DS1 service. Changing the jurisdiction of service taken under this promotion from intrastate (provided from Schedule Cal.P.U.C. No. 175-T) to interstate (provided from the Utility's Tariff F.C.C. No. 1) constitutes a disconnection of service.

(N)

This promotion is available from September 12, 2002 through December 9, 2002, for a total of 89 days and is not available for resale.

(N)

5. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

6. Centrex Caller ID

(T)

A new statewide promotion for Caller ID on Analog Centrex Lines custom calling service available to business customers. Any Centrex customer who purchases Caller ID on Analog Centrex Lines and agrees to keep it for 12 months will receive the Caller ID on Analog Centrex Lines feature for free for the next two months. Nonrecurring installation charges are NOT waived. This promotion may not be combined with any other promotion or discount.

(N)

This promotion is available from August 27, 2002 through November 23, 2002 for a total of 89 days and is not available for resale.

(N)

7. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

8. Business Works Summer 2002

(T)

A new statewide promotion for the Works feature package for business customers. During the promotion period, existing customers who agree to add a Works feature package to an already ordered business access line (e.g., 1MB) and keep the Works for a minimum of 8 months will receive a one-time credit of \$75. Each customer is eligible to receive 1 credit per line on a maximum of 5 lines during the promotional period.

(N)

This promotion is available from July 12, 2002 through November 8, 2002, for a total of 120 days and is available for resale.

(N)

9. Reserved

10. Reserved

11. Reserved

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

12. CompleteLinksm Basic Fast Start

A new statewide promotion for CompleteLinksm Basic available to business customers. To qualify, any business customer returning from a Competitive Local Exchange Carrier in Pacific Bell's service area or an existing Pacific Bell business customer who contacts Pacific Bell to disconnect their business service, agrees to remain with Pacific Bell, and agrees to a written 24-month term agreement for CompleteLinksm Basic service will receive a one-time credit equal to 1/12th of the customer's selected Minimum Annual Revenue Commitment (MARC). Example: a customer who commits to a \$5000 MARC will receive a one-time credit of 1/12th of that MARC or \$416.67 (\$5,000/12 months). The customer must meet all other applicable regulations and requirements of CompleteLinksm Basic Service.

This promotion may be combined with the CompleteLinksm Basic with MATUC promotion and any current promotion for business access lines or Centrex service. Early termination of the CompleteLinksm Basic service taken under this promotion will result in the customer being charged all benefits received under this promotion along with the early termination fees described in the CompleteLinksm Basic tariff. This promotion is offered from August 10, 2001 through December 7, 2001 for a total of 120 days and is available for resale.

(D)

(T)

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

13. Primary Rate ISDN Super Saver

(T)

A new statewide promotion for Primary Rate ISDN (PRI) available to business customers. Business customers who agree to a 24 month term commitment and either newly install or move an existing Primary Rate ISDN (PRI) Package 1, 2, or 3 that is not currently under a term payment plan, with their choice of a Value Promise Plus, Flat Rate Plus, Flat Rate PRO, CompleteLinksm Basic or CompleteLinksm service associated with the PRI service will receive a waiver of the installation charges on each PRI Package. This promotion applies to new subscriptions and existing subscriptions to any of the listed calling plans that are renewed with the taking of this promotion. PRI service taken under PRI Returns described in Schedule Cal.P.U.C. No. A18 Section 18.2.7.L.2 is not eligible to participate in this promotion. Unless otherwise specified, service taken under this promotion may not be combined with any other promotion for PRI.

(N)

This promotion is offered from September 12, 2002 through December 9, 2002 for a total of 89 days and is not available for resale.

(N)

14. Reserved

15. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL (Cont'd)

C. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

16. Primary Rate ISDN and associated DS1 Special Access Service

(T)

Any new or existing Pacific Bell business customer who makes a term commitment for 36 months on a minimum (no maximum) of one PRI Package 1, 2, or 3 and a minimum (no maximum) of one Special Access DS1 Channel termination receives free installation on PRI feature package and DS1 channel termination(s) (new installations only - a \$1312 value with one channel termination; \$1913 with 2 channel terminations) and a one-time credit of (new installations and existing PRI customers): \$620 on PRI package 1 or 2, \$760 on PRI package 3. All services must have an installation date of no later than June 29, 2001.

(N)

Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s) on the same BTN.

Moving of existing service does not constitute new service and therefore is not eligible for PRI installation waiver.

If the customer terminates this agreement prior to the expiration of the term commitment, customer shall pay Pacific the lesser of the following: the sum of all Discounts rendered under the terms of this agreement, plus 10% annual interest¹, prorated monthly. Discounts are defined to include reductions to monthly tariff rates, full or partial waivers of nonrecurring charges, and any other credits or discounts that have been rendered under the terms of this agreement. For purposes of calculating termination liability, the amount of discounts are as follows:

(N)

NOTE 1: The annual interest rate will be calculated as the maximum rate permissible by law, not to exceed Pacific's approved Cost of Capital.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.12 PROMOTIONAL PRICING (Cont'd)
- 5.12.1 GENERAL - BUSINESS (Cont'd)
- F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

- 16. Primary Rate ISDN and associated DS1 Special Access Service (Cont'd)

(N)

New Customers			
Service	Type of Discount	Discount Amount	Non-Discount Amount
PRI - PRAS1 or PRAS2	Monthly Rate	none	\$208.98
	Waiver of NRC	\$0	\$712.43
	One-time Credit	\$620	None
PRI - PRAS3	Monthly Rate	none	\$256.48
	Waiver of NRC	\$0	\$712.43
	One-time Credit	\$760	None
DS1- TMECS (1 or 2) Subscriber Access Line	Monthly Rate	None	\$165.94 (each)
	Waiver of NRC	\$0	\$600.69 (each)

The total monthly payments or minimum annual commitments remaining on the service term, discounted by 10%.

This promotion will run from March 8, 2001 through June 1, 2001 for a total of 86 days and is not available for resale.

(N)

17. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

18. CompleteLinksm MARC Credit II Promotion

(T)

A new statewide promotion for CompleteLinksm, as described in Schedule Cal.P.U.C. No. A6.5.16,A. available to new business customers ("New Customers"), business customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers"), and business customers who have received a written competitive offer/proposal (i.e., a competitive proposal on a competitor's legitimate letterhead) dated within the past three months and are considering discontinuing their business with the Utility for the purpose of establishing service with another Competitive Local Exchange Carrier operating within the Utility's territory but choose to remain with the Utility ("Save Customers"). During the promotion period, eligible customers subscribing to CompleteLinksm for a 1, 2, 3, or 5 year term agreement will receive a one-time credit based on the customer's minimum annual revenue commitment ("MARC") level as follows:

(N)

Term Length	New Customer and Winback Customer Credit	Save Customer Credit
1 year	5%	2%
2 years	20%	3%
3 years	25%	4%
5 years	30%	5%

Example: A Winback Customer who commits to a \$7,000.00 MARC level with a 3-year term agreement will receive a one-time credit of \$1,750.00, which is 25% of \$7,000.00.

The credit will post to the customer's account within two billing cycles after the agreement has been approved and entered into the billing system.

If the customer terminates the CompleteLinksm agreement prior to the term expiration date, the customer will be liable for all applicable CompleteLinksm early termination fees, as described in Schedule Cal.P.U.C. No. A6.5.16,D. However, the customer will not be required to return the credit received pursuant to this promotion.

(N)

Material omitted now on Sheet 1074.2.10.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

18. CompleteLinksm MARC Credit II Promotion (Cont'd)

Customers that are existing CompleteLinksm subscribers and customers that subscribe to CompleteLinksm prior to the effective date of the promotion are not eligible for this promotion. Service taken under this promotion may be combined with any other access line promotion that may be offered and for which the customer qualifies. This promotion may not be combined with other CompleteLinksm promotions.

This promotion is offered beginning March 8, 2003 for a maximum of 120 days and is available for resale.

This promotion is extended and is now offered from July 6, 2004 for a maximum of 120 additional days for a maximum total of 240 days.

This promotion continues to be available for resale.

(N)
|
(N)

19. Reserved

20. Reserved

21. Reserved

22. Reserved

23. Reserved

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

- 5.12 PROMOTIONAL PRICING (Cont'd)
- 5.12.1 GENERAL - BUSINESS (Cont'd)
- C. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

24. CompleteLink Basic with MATUC

Any business customer who signs a CompleteLink Basic agreement and also agrees to commit 10% of their Minimum Annual Revenue Commitment level (MARC) listed below to a Minimum Annual Toll Usage Commitment (MATUC) sub commitment will receive special rates for CompleteLink Basic Services listed below. The customer must agree to have the Utility be designated at its Local Primary Interexchange Carrier (LPIC). The total toll spending will be included in the calculation of the MARC. Custom 8, IntraLATA toll, non-operator assisted Calling card and ZUM3 usage will be included in the MATUC sub-commitment calculation.

<u>MARC⁽¹⁾</u>	<u>MATUC⁽²⁾</u>	<u>Toll Rate</u>	<u>Custom 8 Rate</u>	<u>ZUM3 Rate</u>
\$5,000	\$500	\$.047 per min.	\$.047 per min.	\$.030 Per min
\$10,000	\$1,000	\$.046 per min.	\$.046 per min.	\$.030 Per min
\$15,000	\$1,500	\$.045 per min.	\$.045 per min.	\$.029 Per min
\$25,000	\$2,500	\$.044 per min.	\$.044 per min.	\$.029 Per min
\$35,000	\$3,500	\$.043 per min.	\$.043 per min.	\$.028 Per min
\$50,000	\$5,000	\$.042 per min.	\$.042 per min.	\$.028 Per min
\$75,000	\$7,500	\$.041 per min.	\$.041 per min.	\$.027 Per min
\$100,000	\$10,000	\$.039 per min.	\$.039 per min.	\$.027 Per min
(1) Minimum Annual Revenue Commitment	(2) Minimum Annual Toll Usage Commitment			

Under-utilization charges will be billed for customers not meeting the MATUC and MARC commitments. The charge will be equal to the difference between the commitment and the actual charges. Example: Customer signs a CompleteLink Basic \$5,000 MARC with a \$500 MATUC commitment. Customers actual spending at the end of year 1 for toll \$450 and \$4,750 for all other services including toll spending. The Under-Utilization charge for the MATUC would be equal to \$500-\$450=\$50 and for the MARC \$5,000-\$4,750=\$250-\$50=\$200. The MATUC under-utilization charge will be included in the MARC under-utilization calculation.

This promotion may be combined with the CompleteLink Basic Fast Start promotion. (N)

This promotion is available from June 27, 2001 through August 9, 2001 for a total of 45 days and is available for resale. This promotion is extended from August 10, 2001 through December 7, 2001 for a total of 120 days for a grand total of 165 and is available for resale. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

24a. PRI Select

(N)

A new statewide promotion for Primary Rate ISDN (PRI) available to business customers. This promotion will waive the installation charge and provide a one-time credit for customers who order PRI and sign a Promotion Agreement agreeing to retain the service for 24-months.

One-time credits are as follows:

\$620.00 for Package 1 and/or Package 2

\$760.00 for Package 3

Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s). Services covered under contracts are not eligible for this promotion.

This promotion is offered from September 20, 2000 through December 15, 2000 for a total of 87 days is and not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

24A. Caller ID Summer

A new statewide promotion for Caller ID available to business customers. To qualify for this promotion, any new or existing customer must subscribe to Caller ID and agree to a 6-month commitment. The customer will receive a waiver of the nonrecurring charge and the first month's recurring rate. Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s). This promotion is offered from May 23, 2000 through September 19, 2000 for a total of 120 days and is available for resale. This promotion is extended from September 20, 2000 through November 22, 2000 for an additional 64 days for a grand total of 184 days and is available for resale.

(T)
(N)
|
(N)

25. The Works Coupon Summer

A new statewide promotion for Custom Calling Services Saver Pack, "The Works" available to business customers. To qualify for this promotion, any new or existing customer must agree to a 12-month commitment and subscribe to a minimum of one new Works Saver Pack on one line. The customer will receive a \$30.00 bonus certificate redeemable for cash.¹ Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s) on the same line. This promotion is offered from May 23, 2000 through September 19, 2000 for a total of 120 days and is available for resale. This promotion is extended from September 20, 2000 through October 20, 2000 for a total of 31 days for a grand total of 151 days and is available for resale.

(T)
(N)
(N)

25A. CCS Power Pack Coupon Summer

A new statewide promotion for Custom Calling Services (CCS) Saver Pack, "Power Pack", available to business customers. To qualify for this promotion, any new or existing customer must agree to a 12-month commitment and subscribe to a minimum of one new Power Pack Saver Pack on one line. The customer will receive a \$25.00 bonus certificate redeemable for cash.¹ Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s) on the same line. This promotion is offered from May 23, 2000 through September 19, 2000 for a total of 120 days and is available for resale. This promotion is extended from September 20, 2000 through October 20, 2000 for a total of 31 days for a grand total of 151 days and is available for resale.

(N)
|
(N)

NOTE 1: Limit one bonus certificate per Billed Telephone Number (BTN).

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

26. The Works, CCS Power Pack, Call Transfer Discount

(T)

A new statewide promotion for The Works, CCS Power Pack, and Call Transfer Disconnect available to business customers. Customers who agree to newly subscribe to The Works, CCS Power Pack, or Call Transfer Disconnect will be eligible to receive a coupon redeemable for cash (check). Customers newly subscribing to The Works will receive a \$25.00 coupon. Customers newly subscribing to CCS Power Pack will receive a \$20.00 coupon. Customers newly subscribing to Call Transfer Disconnect will receive a \$10.00 coupon. The Call Transfer Disconnect coupon may be in addition to either The Works or CCS Power Pack coupon. The customer will receive one check for the total coupon value, not to exceed \$35.00. The customer is eligible for only 1 coupon per billing telephone number during the promotional period. Limited quantities are available. The customer must make a verbal 12-month commitment to be eligible for the coupon.

(N)

Unless otherwise specified, customers participating in this promotion may not participate in any other promotion(s) for the same product(s) or services.

This promotion is offered from July 1, 2001 through October 1, 2001 for a total of 93 days and is available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)
5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

26. Crown Coupons

(T)

A new statewide promotion for The WORKS and CCS Power Pack available to business customers. Customers who agree to newly subscribe to The WORKS or CCS Power Pack will be eligible to receive a coupon redeemable for cash (check). Customers newly subscribing to The WORKS will receive a \$25.00 coupon. Customers newly subscribing to CCS Power Pack will receive a \$20.00 coupon. The customer is eligible for only 1 coupon per billing telephone number during the promotional period.

(N)

Unless otherwise specified, customers participating in this promotion may not participate in any other promotion(s) for the same product(s) or services.

This promotion is offered from January 14, 2002 through April 12, 2002 for a total of 89 days and is not available for resale.

(N)

27. Reserved

28. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

29. Business Power Pack Summer 2002

(T)

A new statewide promotion for the Power Pack feature package for business customers. During the promotion period, existing customers who agree to add a Power Pack feature package to an already ordered business access line (e.g., 1MB) and keep the Power Pack for a minimum of 8 months will receive a one-time credit of \$75. Each customer is eligible to receive 1 credit per line on a maximum of 5 lines during the promotional period.

(N)

This promotion is available from July 12, 2002 through November 8, 2002, for a total of 120 days and is available for resale.

(N)

30. Reserved

31. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

31a. Favorite Four Custom Calling Services

A new statewide promotion for Custom Calling Services for business customers. During the promotion period, customers who purchase all of the following: Call Forwarding, Call Waiting, 3-way Calling, and Remote Access to Call Forwarding on a single business access line and agree to keep these 4 Custom Calling Services for 6 months on that line will receive a waiver of the nonrecurring charges associated with the installation of these 4 Custom Calling Services. Unless otherwise stated, this promotion may not be combined with any other promotion or discounts for these services.

This promotion is available from January 14, 2002 through May 13, 2002, for a total of 120 days and is available for resale.

This promotion is extended from May 13, 2002 through July 14, 2002, for a total of 62 days for a grand total of 182 days and is available for resale.

(N)
|
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

31b. VPP Summary Billing Winning Rewards

(T)

A new statewide promotion for Value Promisesm Plus (VPP) for business customers returning from another intraLATA local toll provider or Competitive Local Exchange Carrier operating in the Utility's service territory. To qualify for this promotion, a customer must qualify for and agree to a written 24-month Value Promise Plus Term Agreement. The customer must select, meet, and maintain a minimum monthly average VPP Option 2 usage commitment level within the first two full months of billing cycles for the life of the VPP plan, and must select, presubscribe, and maintain the Utility as their intraLATA local toll provider for all lines and usage associated with this promotion and the VPP plan. The customer will receive credits that equal two months of Value Promise Plus Usage billed within the second billing cycle. The credits will be based on the actual qualifying VPP usage and the VPP level the customer achieved. The customer will receive the credits within a 60 day period.

(N)

Early termination fees associated with VPP apply. Customers may cancel the promotional offering at any time during or at the conclusion of the promotional period without penalty. Recoveries, such as those of credits and waived charges, will not be considered to be penalties. Unless otherwise stated in the promotion: (1) if the customer does not meet the required terms and conditions of the promotion or disconnects any required service prior to completion of any agreed upon term, no further credits or waivers will be given to the customer; and (2) the Utility will bill the customer, and the customer will be required to pay, all previous credits and waived charges received pursuant to the promotion. The customer will also be required to pay any charges, payments, disconnection/termination or penalty fees required by the tariffs or any other incorporated promotional offering.

Unless otherwise specified, the following may not participate in this promotion: Services governed under custom contracts and G.O. 96A contracts. In addition, customers participating in other usage product promotions for the same usage are not eligible for this promotion.

This promotion is offered from April 15, 2002 through July 12, 2002 for a total of 89 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

32. Business Smart Choice Savings

A new statewide promotion for Local Usage, Zum 3 and Message Telecommunication Service (Local Toll) service available to business customers.

Any business customer who:

- Returns ten or less lines to the Utility's network from another local exchange carrier operating in the Utility's territory, or is a current customer who contacts the Utility to disconnect ten or less line; and,
- Selects the Utility as the local toll provider on all line(s) participating in this promotion.
- Commits to a 12-month agreement to keep all local toll on the line(s) participating in this promotion with the Utility.

Will receive:

- A 50% off MTS rates on the lines participating in this promotion for a 12-month period.
- A 40% off ZUM 3 rates on the lines participating in this promotion for a 12-month period.
- A 30% off Local usage rates on the lines participating in this promotion for a 12-month period.

Services taken under this promotion may not be combined with any other promotion or discount. A customer may take this promotion once per customer premises. This promotion is available from August 11, 2002 through December 8, 2002 for 120 days and is available for resale.

This promotion is extended from December 9, 2002 through March 28, 2003, for a total of 110 days for a grand total of 230 days and continues to be available for resale.

(N)
|
(N)

33. Reserved

34. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

35. BOT Winback Stand Alone

A new statewide promotion for Local Usage Optional Calling Plans for Business for business customers. Customers returning their basic access or Centrex service to the Utility from another local exchange carrier operating in the Utility's service territory and subscribe to a Local Usage Optional Calling Plan Local 250, Local 700, or Local 1200 block of time calling plan, agree to retain it for 12 months will receive a waiver of the monthly recurring charge for the selected Local Usage Optional Calling Plans for Business block of time for the next two months. Usage in excess of the block of time plan will be billed at tariffed rates. This promotion is also available to customers who concurrently subscribe to a Two-Line Solution Discount (Business Solutions) for Basic Access or Centrex Service, or a One-Line Solution Discount (Business Solutions) for Basic Access Service. This promotion is available to basic access or Centrex service on a per BTN basis.

Service taken under this promotion may not participate in any other promotion for the same product(s) or service.

This promotion is offered from October 7, 2002 through November 27, 2002 for a total of 52 days and is not available for resale.

(T)

(T)

36. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

37. Reserved

(T)

(D)

38. Reserved

(D)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

38. Preferred Winback Solutions

A new statewide promotion for the Business Preferredsm feature package for returning business customers. During the promotion, any business customer who returns their basic access service to the Utility from a competitive local exchange carrier operating in the Utility's service territory and subscribes to a either One-Line Solution Discount (Business Solutions) or a Two-Line Solution Discount (Business Solutions), and the Business Preferredsm feature package and agrees to keep them for 12 months will receive a waiver of the monthly recurring charges of the Business Preferredsm feature package for the next two months.

Service taken under this promotion may not participate in any other promotion for the Business Preferredsm feature package. Service taken under this promotion may not receive any other tariffed discounts except for the Custom Calling Services - Business Feature Package Discount as described in Section 5.4.11(E)(2)(b) preceding, the Premium Exchange Services One-Line Solution Discount (Business Solutions) - Business Discount as described in Section 5.4.15(D)(1) preceding, and the Premium Exchange Services Two-Line Solution Discount (Business Solutions) - Business Discount as described in Section 5.4.14(D)(1) preceding, as applicable.

This promotion is offered from October 7, 2002 through November 27, 2002 for a total of 52 days and is not available for resale.

(T)
(T)

39. Reserved

40. Reserved

41. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

42. Power Pack Favorite

(T)

A new statewide promotion for the Power Pack feature package for Business customers. During the promotion period, new and existing customers who agree to add a Power Pack feature package to an already ordered business access line (e.g., 1MB) and keep the Power Pack for a minimum of 12 months will receive a one-time credit of \$40. Each customer is eligible to receive 1 credit per billed telephone number. This promotion is also available to customers who subscribe to a Two-Line Solution (Business Solutions), or a One-Line Solution (Business Solutions).

(N)

This promotion cannot be combined with any other discounts or promotions or where the services are subject to other discounts for the same product or service except for those discounts associated with Multiple Feature Package, Two-Line Solution Discount (Business Solutions) and One-Line Solution Discount (Business Solutions).

This promotion is available from February 15, 2003 through May 14, 2003, for a total of 89 days and is not available for resale.

(N)

43. Reserved

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.12 PROMOTIONAL PRICING (Cont'd)
- 5.12.1 GENERAL - BUSINESS (Cont'd)
- F. PROMOTIONAL SERVICES (Cont'd)

Promotional Offerings shall include the following: (Cont'd)

44. VPP Summary Billing Winning Rewards

(T)

A new statewide promotion for Value Promisesm Plus (VPP) available to returning business customers returning to the Pacific Bell network with access with incremental usage or incremental usage to qualify. To qualify for this promotion, returning customers must sign and qualify for a 24-month Value Promise Plus Term Agreement and select, meet and maintain a minimum monthly average Pacific Bell Value Promise Plus Option 2 usage MOU commitment level range within the first two full months of billing cycles and over the life of the 24-month promotion agreement period and must maintain Pacific Bell as their Local Presubscribed IntraLATA Carrier (LPIC). The returning customer will receive credits within a 60-day period that equal two months of Value Promise Plus Usage billed within the second billing cycle. The credits will be based on the actual usage brought back to the Pacific Bell Network and which VPP level achieved.

(N)

Early termination fees associated with VPP apply. Customers may cancel the promotional offering at any time during or at the conclusion of the promotional period without penalty. Recoveries, such as those of credits and waived charges, will not be considered to be penalties. Unless otherwise stated in the promotion: (1) if the customer does not meet the required terms and conditions of the promotion or disconnects any required service prior to completion of any agreed upon term, no further credits or waivers will be given to the customer; and (2) the Utility will bill the customer, and the customer will be required to pay, all previous credits and waived charges received pursuant to the promotion. The customer will also be required to pay any charges, payments, disconnection/termination or penalty fees required by the tariffs or any other incorporated promotional offering.

Unless otherwise specified, the following may not participate in this promotion: Services governed under custom contracts and G.O. 96A contracts. In addition, customers participating in other usage product promotions for the same usage are not eligible for this promotion.

This promotion is offered from December 10, 2001 through February 7, 2002 for a total of 60 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

45. Centrex Rewards 2000

A new statewide promotion for Centrex service available to business customers. To qualify for this promotion any existing Centrex customer must agree to a 36-month commitment and agree to maintain, per Centrex common block, a minimum of 7 Centrex lines, a Centrex Classic Feature package on all lines and subscribe to a toll-related usage plan for the 36-month term agreement. The customer will receive a one-time credit of \$25.00 per Centrex line and the waiver of the nonrecurring charge for the Centrex Classic Feature package.

Unless otherwise specified, customers with services governed under G.O. 96-A contracts are not eligible for this promotion. In addition, customers of Centrex ISDN and customers who subscribe to the Centrex Tune-Up 2000 promotion are not eligible for this promotion. (T)

This promotion is offered from January 3, 2000 through May 1, 2000 for a total of 120 days and is available for resale. This promotion is (T)
extended from May 2, 2000 through August 29, 2000 for an additional (N)
120 days for a grand total of 240 days and is available for resale. (N)

Continued

(D)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

45a. Reserved

(T)

(D)

46. Reserved

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

46a. Business Preferred 4 Months Free

A new statewide promotion for the Business Preferredsm feature package available to business customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility. During the promotion period, eligible customers subscribing to either a One-Line Solution Discount (Business Solutions) or a Two-Line Solution Discount (Business Solutions), and the Business Preferredsm feature package and agreeing to keep them for 12 months will receive a waiver of the monthly recurring charges of the Business Preferredsm feature package for the next four months. This waiver is applicable on a maximum of four Business Preferredsm feature packages per Billed Telephone Number account.

Service taken under this promotion may not participate in any other promotion for the Business Preferredsm feature package. Service taken under this promotion may not receive any other tariffed discounts except for the Custom Calling Services - Business Feature Package Discount as described in Section 5.4.11(E)(2)(b) preceding, the Premium Exchange Services One-Line Solution Discount (Business Solutions) - Business Discount as described in 5.4.15(D)(1) preceding, and the Premium Exchange Services Two-Line Solution Discount (Business Solutions) - Business Discount as described in Section 5.4.14(D)(1) preceding, as applicable. The customer must maintain the number of Business Preferredsm packages initially subscribed to under this promotion the entire length of the term. If the customer does not maintain the number of Business Preferred packages initially subscribed for the entire length of the term, all credits received under this promotion will be charged back to the customer.

This promotion is offered from January 27, 2003 through May 26, 2003, for a total of 120 days and is available for resale.

This promotion is extended and now may be offered from May 27, 2003 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
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(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

47. Block of Time 4 Months Free

A new statewide promotion for Local Usage Optional Calling Plans for Business available to business customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility. During the promotion period, eligible customers subscribing to a Local Usage Optional Calling Plan Local 250, Local 700, or Local 1200 block of time calling plan, and agreeing to retain it for 12 months will receive a waiver of the monthly recurring charge for the selected Local Usage Optional Calling Plans for Business block of time for the next four months. Usage in excess of the block of time plan will be billed at tariffed rates. This promotion is also available to customers who concurrently subscribe to a Two-Line Solution Discount (Business Solutions), or a One-Line Solution (Business Solutions) for Basic Access Service. This promotion is available to basic access or Centrex service on a per Billed Telephone Number basis.

Service taken under this promotion may not participate in any other promotion for the same product(s) or service.

This promotion is offered from January 27, 2003 through May 26, 2003 for a total of 120 days and is available for resale.

This promotion is extended and now may be offered from May 27, 2003 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
|
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

48. Power Pack \$40 Credit

(T)

A new statewide promotion for the Power Pack Saver Pack (Power Pack) feature package, as described in Schedule Cal.P.U.C.

(N)

No. A5.4.11,E.2.b.(2), for Business customers. During the promotion period, new and existing customers who agree to add a Power Pack feature package to an already ordered business access line (e.g., 1MB) and keep the Power Pack feature package for a minimum of 12 months will receive a one-time credit of \$40. Each customer is eligible to receive one credit per billed telephone number.

This promotion does not preclude Power Pack feature package customers from also subscribing to a Two-Line Solution (Business Solutions), or a One-Line Solution (Business Solutions). This promotion cannot be combined with any other discounts or promotions or where the services are subject to other discounts for the same product or service except for those discounts associated with Multiple Feature Package, Two-Line Solution Discount (Business Solutions) and One-Line Solution Discount (Business Solutions).

The credit will be issued to the customer within two billing cycles of the installation of Power Pack feature package. Service ordered under this promotion must have a requested installation date that is no more than 25 days from the date that service is ordered.

This promotion is available from February 6, 2004 for a maximum of 89 days and is not available for resale.

(N)

49. Reserved

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

50. WORKS Favorite

(T)

A new statewide promotion for the Works feature package for Business customers. During the promotion period, new and existing customers who agree to add a Works feature package to an already ordered business access line (e.g., 1MB) and keep the Works for a minimum of 12 months will receive a one-time credit of \$50. Each customer is eligible to receive 1 credit per billed telephone number. This promotion is also available to customers who subscribe to a Two-Line Solution (Business Solutions), or a One-Line Solution (Business Solutions).

(N)

This promotion cannot be combined with any other discounts or promotions or where the services are subject to other discounts for the same product or service except for those discounts associated with Multiple Feature Package, Two-Line Solution Discount (Business Solutions) and One-Line Solution Discount (Business Solutions).

This promotion is available from February 15, 2003 through May 14, 2003, for a total of 89 days and is not available for resale.

(N)

51. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

C. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

52. Centrex Voyage 2000

A new statewide promotion for Centrex service available to business customers. To qualify for this promotion any new customer must agree to a 36-month commitment per Centrex Common Block and purchase a minimum of 15 new Centrex lines, the Centrex Classic Features package on all lines and subscribe to a toll-related usage plan for the life of the 36-month term agreement. The customer will receive a waiver of the nonrecurring charge for each Centrex line; waiver of the nonrecurring charge for each Centrex Classic Feature package and the waiver of the Service Establishment Charge for the Centrex Common Block.

Unless otherwise specified customers with services governed under G.O. 96-A contracts are not eligible for this promotion. In addition, customers subscribing to Centrex ISDN and the Centrex Rewards 2000 promotion are not eligible for this promotion. (T)

This promotion is offered from January 3, 2000 through May 1, 2000 for a total of 120 days and is available for resale. This promotion is extended from May 2, 2000 through August 29, 2000 for an additional 120 days for a grand total of 240 days and is available for resale. (T)
(N)
(N)

Continued

(D)

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)
 5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

53. CompleteLink Basic with MATUC

Any business customer who signs a CompleteLink Basic agreement and also agrees to commit 10% of their Minimum Annual Revenue Commitment level (MARC) listed below to a Minimum Annual Toll Usage Commitment (MATUC) sub-commitment will receive special rates for CompleteLink Basic Services listed below. The customer must agree to have the Utility be designated as its Local Primary Interexchange Carrier (LPIC). The total toll spending will be included in the calculation of the MARC. Custom 8, IntraLATA toll, non-operator assisted Calling card and ZUM3 usage will be included in the MATUC sub-commitment calculation.

<u>MARC⁽¹⁾</u>	<u>MATUC⁽²⁾</u>	<u>Toll Rate</u>	<u>Custom 8 Rate</u>	<u>ZUM3 Rate</u>
\$5,000	\$500	\$.047 per min.	\$.047 per min.	\$.030 Per min
\$10,000	\$1,000	\$.046 per min.	\$.046 per min.	\$.030 Per min
\$15,000	\$1,500	\$.045 per min.	\$.045 per min.	\$.029 Per min
\$25,000	\$2,500	\$.044 per min.	\$.044 per min.	\$.029 Per min
\$35,000	\$3,500	\$.043 per min.	\$.043 per min.	\$.028 Per min
\$50,000	\$5,000	\$.042 per min.	\$.042 per min.	\$.028 Per min
\$75,000	\$7,500	\$.041 per min.	\$.041 per min.	\$.027 Per min
\$100,000	\$10,000	\$.039 per min.	\$.039 per min.	\$.027 Per min
(1) Minimum Annual Revenue Commitment	(2) Minimum Annual Toll Usage Commitment			

Under-utilization charges will be billed for customers not meeting the MATUC and MARC commitments. The charge will be equal to the difference between the commitment and the actual charges. Example: Customer signs a CompleteLink Basic \$5,000 MARC with a \$500 MATUC commitment. Customers actual spending at the end of year 1 for toll is \$450 and \$4,750 for all other services including toll spending. The Under-Utilization charge for the MATUC would be equal to \$500-\$450=\$50 and for the MARC \$5,000-\$4,750=\$250-\$50=\$200. The MATUC under-utilization charge will be included in the MARC under-utilization calculation.

This promotion may be combined with the CompleteLink Basic Fast Start promotion.

This promotion is available from April 29, 2001 through August 26, 2002 for a total of 120 days and is available for resale.

This promotion is extended from August 27, 2002 through December 24, 2002 for a total of 120 days for a grand total of 240 days and is available for resale.

(N)
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 (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

54. CompleteLinksm Basic Fast Start

A new statewide promotion for CompleteLinksm Basic available to business customers. To qualify, any business customer returning from a Competitive Local Exchange Carrier in Pacific Bell's service area or an existing Pacific Bell business customer who contacts Pacific Bell to disconnect their business service, agrees to remain with Pacific Bell, and agrees to a written 24-month term agreement for CompleteLinksm Basic service will receive a one-time credit equal to 1/12th of the customer's selected Minimum Annual Revenue Commitment (MARC). Example: a customer who commits to a \$5000 MARC will receive a one-time credit of 1/12th of that MARC or \$416.67 (\$5,000/12 months). The customer must meet all other applicable regulations and requirements of CompleteLinksm Basic Service.

This promotion may be combined with the CompleteLinksm Basic with MATUC promotion and any current promotion for business access lines or Centrex service. Early termination of the CompleteLinksm Basic service taken under this promotion will result in the customer being charged all benefits received under this promotion along with the early termination fees described in the CompleteLinksm Basic tariff. This promotion is offered from April 29, 2002 through August 26, 2002 for a total of 120 days and is available for resale.

This promotion is extended from August 27, 2002 through December 24, 2002 for a total of 120 days for a grand total of 240 days and is available for resale.

(N)
|
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

55. Easy 8 for 2000

A new statewide promotion for Easy 8 service available to business customers. New customers of the Easy 8 service who agree to subscribe to a minimum of one Easy 8 service and agree to keep the service for 6-months will receive a 50% discount off the installation charge for each new Easy 8 service. In addition, the customer must maintain a minimum monthly average of \$5.00 in Easy 8 usage for the entire commitment period of 6-months.

Unless otherwise specified, the following may not participate in this promotion: Services covered by G.O. 96-A contract, services covered by usage contracts and existing Easy 8 customers or customers on a toll free promotion.

This promotion is offered from April 24, 2000 through August 21, 2000 for a total 120 days and is available for resale. This promotion is extended
from August 22, 2000 through October 31, 2000 for an additional 70 days
for a grand total of 190 days and is available for resale.

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(T)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

56. Bargain Hunting Promotion

A new statewide promotion for Hunting Service available to business customers who have discontinued their service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility. During the promotion period, eligible customers subscribing to a minimum of two Hunting Service features and verbally agreeing to a 12-month term, will receive a one-time credit of \$23.50 for each of the Hunting Service features ordered and installed.

Customers must subscribe to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term. Customers not subscribing to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term will be billed the entire amount credited under this promotion. This promotion may not be combined with any other promotion, package, or discount involving Hunting Service.

This promotion is available from March 24, 2003 through July 21, 2003 for a total of 120 days and is available for resale.

This promotion is extended and now may be offered from September 2, 2003 for a maximum of 78 additional days for a maximum total of 198 days. (N)

This promotion continues to be available for resale. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

56. CompleteLinkSM NRC Waiver

(T)

A new statewide promotion for Individual Line Measured Rates Business Service ("Individual Service"), as described in Schedule Cal.P.U.C. No. A5.2.1 and CompleteLinkSM service, as described in Schedule Cal.P.U.C. No. A6.5.16,A., available to business customers who (1) have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers") and (2) have established service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to establish their service with the Utility ("Win Customers"). During the promotion period, eligible customers that newly subscribe to Individual Service and CompleteLinkSM service and verbally commit to a 12 month term, will receive a waiver of the nonrecurring Service Charge for installation of the Individual Service.

(N)

If the customer terminates the CompleteLinkSM agreement prior to the term expiration date, the customer will be liable for all applicable CompleteLinkSM early termination fees, as described in Schedule Cal.P.U.C. No. A6.5.16,D. However, the customer will not be required to return the waived nonrecurring Service Charge for installation of the Individual Service. Service taken under this promotion may not be combined with the CompleteLinkSM MARC Credit II Promotion, the California NRC Waiver with \$20 Minimum promotion, or Unlimited \$30 promotion, but may be combined with the Bargain Hunting Promotion and any other promotions that may be offered and for which the customer qualifies.

This promotion is offered from March 28, 2005 for a maximum of 120 days and is available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

56. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

56. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

57. CompleteLinksm Basic Winback

A new statewide promotion for CompleteLink Basic for business customers. Customers returning from another intraLATA toll provider or Competitive Local Exchange Carrier signing up for 2-year CompleteLink Basic service will receive special rates for local toll, Custom 8, and ZUM3 service on the CompleteLink Basic service listed below, based on the customer's Minimum Annual Revenue Commitment (MARC) level for CompleteLink Basic service. All rules and regulations of the CompleteLink Basic service will apply including the Early Termination Fees.

This promotion is available only to customers who are discontinuing service with another intraLATA toll carrier or Competitive Local Exchange Carrier within the Pacific Bell service area and now wish to return to Pacific Bell.

Rates for CompleteLink Basic promotion

	Toll	Custom 8	ZUM3
<u>MARC (1)</u>	<u>Rate</u>	<u>Rate</u>	<u>Rate</u>
\$ 5,000	\$.052 per min.	\$.052 per min.	\$.030 Per min.
\$ 10,000	\$.051 per min.	\$.051 per min.	\$.030 Per min.
\$ 15,000	\$.050 per min.	\$.050 per min.	\$.029 Per min.
\$ 25,000	\$.049 per min.	\$.049 per min.	\$.029 Per min.
\$ 35,000	\$.048 per min.	\$.048 per min.	\$.028 Per min.
\$ 50,000	\$.047 per min.	\$.047 per min.	\$.028 Per min.
\$ 75,000	\$.046 per min.	\$.046 per min.	\$.027 Per min.
\$100,000	\$.044 per min.	\$.044 per min.	\$.027 Per min.
(1): Minimum Annual Revenue Commitment			

This promotional offering is available from April 16, 2001 through August 9, 2001 for a total of 116 days and is available for resale.

(T)
 (T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

58. Reserved

(T)z

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

59. CompleteLinkSM MARC Credit II Promotion

(T)

A new statewide promotion for CompleteLinkSM, as described in Schedule Cal.P.U.C. No. A6.5.16,A. available to new business customers ("New Customers"), business customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers"), and business customers who have received a written competitive offer/proposal (i.e., a competitive proposal on a competitor's legitimate letterhead) dated within the past three months and are considering discontinuing their business with the Utility for the purpose of establishing service with another Competitive Local Exchange Carrier operating within the Utility's territory but choose to remain with the Utility ("Save Customers"). During the promotion period, eligible customers subscribing to CompleteLinkSM for a 1, 2, 3, or 5 year term agreement will receive a one-time credit based on the customer's minimum annual revenue commitment ("MARC") level as follows:

(N)

Term Length	New Customer and Winback Customer Credit	Save Customer Credit
1 year	5%	2%
2 years	20%	3%
3 years	25%	4%
5 years	30%	5%

Example: A Winback Customer who commits to a \$7,000.00 MARC level with a 3-year term agreement will receive a one-time credit of \$1,750.00, which is 25% of \$7,000.00.

The credit will post to the customer's account within two billing cycles after the agreement has been approved and entered into the billing system.

If the customer terminates the CompleteLinkSM agreement prior to the term expiration date, the customer will be liable for all applicable CompleteLinkSM early termination fees, as described in Schedule Cal.P.U.C. No. A6.5.16,D. However, the customer will not be required to return the credit received pursuant to this promotion.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

59. CompleteLinkSM MARC Credit II Promotion (Cont'd)

Customers that are existing CompleteLinkSM subscribers and customers that subscribe to CompleteLinkSM prior to the effective date of the promotion are not eligible for this promotion. Service taken under this promotion may be combined with any other promotion that may be offered and for which the customer qualifies, except that this promotion can not be combined with any promotion on intraLATA (a.k.a. Local Toll) service, OPT-E-MANSM service, or any other promotion on CompleteLinkSM.

This promotion is offered from January 5, 2005 for a maximum of 120 days and is available for resale.

This promotion is extended and is now offered from May 5, 2005 for a maximum of 83 additional days for a maximum total of 203 days. This promotion continues to be available for resale.

(C)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

60. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

61. Charter Number Promotion

(T)

A new statewide promotion for Charter Number Service, as defined in Schedule Cal.P.U.C. No. A5.4.16,A., available to current business customers located in wire centers where facilities and operating conditions exist. During the promotion period, eligible customers that utilize Charter Number Service to port their current telephone number to another wire center within the same Rate Center will pay a discounted nonrecurring charge of \$20.00 per business telephone number.

(N)

This promotion may be combined with any other promotion that may be offered and for which the customer qualifies.

This promotion is contingent upon the approval of Advice Letter No. 26358, filed March 9, 2005 and Advice Letter No. 26358A, filed on April 15, 2005.

This promotion is offered from April 26, 2005 for a maximum of 89 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

61. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

61. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

61. Reserved

(T)

(D)

(D)

62. Reserved

63. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

64. Reserved

65. Easy 8 Advantage

A new statewide promotion for Easy 8 service available to business customers. To qualify for this promotion, customers must order new Easy 8 service and agree to a 12 or 24 month commitment. In addition, the customer must subscribe to an Advantage 5, 10 or 25 plan and maintain a \$5.00 minimum monthly average Easy 8 usage for the entire commitment period of 12 or 24 months. The customer will receive a waiver of the installation charge for each new Easy 8 ordered.

Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s). The 800 number must terminate on a business line that has a new or a re-termed Advantage 5, 10, 25 plan. The following may not participate in this promotion: Services governed under 96-A Contract or usage contracts, customers on an existing Easy 8 or Advantage 5, 10 or 25 promotions and customers with dedicated Custom 8.

This promotion is offered from April 24, 2000 through August 21, 2000 for a total of 120 days and is available for resale. This promotion is extended from August 22, 2000 through October 31, 2000 for an additional 70 days for a grand total of 190 days and is available for resale.

(T)
|
(T)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

66. Reserved

(T)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

67. Reserved

(T)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

68. Reserved

(L)

(L) Formerly on Sheet 1074.2.49.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

(D)z

(D)z

69. Reserved

(T)

(D)

(D)

70. Reserved

(T)

(D)

(D)

(D)

(D)

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

71. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

72. VPP Summary Bill Savings Sensation

(T)

A statewide promotion for Value Promise Plus (VPP) available to business customers. To qualify for this promotion, the customer must sign a Promotional Agreement for a 24-month commitment and agree to subscribe to the VPP plan with Flat Hourly Rate Options 2 or 4 only with 2,700 minimum incremental monthly average VPP usage MOUs (minutes of use) VPP Summary Bill BTN within the first full two months billing cycles. To maintain qualification for this promotion, the customer must select, meet and maintain a minimum monthly average VPP Flat Hourly Rate Options 2 or 4 usage MOU commitment level range per VPP Summary Bill BTN within the first full two months billing cycles and over the life of the 24-month promotion agreement period.

(N)

The customer will receive effective VPP discounted Toll and Custom 8 rates² per minute of \$.049, \$.045 or \$.043 through VPP discounted Toll and Custom 8 usage credits. Usage credits are based on the selected VPP MOU range and MOUs billed within the selected MOU range. (Credits will be determined and applied in five credit applications. Credits for MOUs that exceed the maximum MOUs in the selected MOU commitment level range will be calculated and given after the completion of the 24 month agreement. (See the following table for the MOU usage commitment level ranges.)

VPP Monthly Average MOU Usage Commitment Level Ranges ¹			
Effective Toll and Custom 8 Rates of \$.049 ²	Effective Toll and Custom 8 Rates of \$.045 ²	Effective Toll and Custom 8 Rates of \$.043 ²	
2,700 - 5,000	8,333 - 11,000	17,000 - 20,000	80,001 - 90,000
5,001 - 8,332	11,001 - 16,999	20,001 - 30,000	90,001 - 110,000
		30,001 - 40,000	110,001 - 120,000
		40,001 - 50,000	120,001 - 130,000
		50,001 - 60,000	130,001 - 140,000
		60,001 - 70,000	140,001 - 150,000
		70,001 - 80,000	

NOTE 1: Validation of the selected VPP MOU usage commitment level range met and associated usage credits given will be determined based on the VPP Summary Bill BTN provided on the Offer Order Form.

NOTE 2: Custom 8 rates are based on the VPP rate changes currently pending before the CPUC with an effective date of June 1, 1999. Until the rates are approved, the Custom 8 rates of \$.059, \$.055 and \$.052 are applicable.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

72. VPP Summary Bill Savings Sensation (Cont'd)

(N)

The customer also has the option of subscribing to 10 Custom 8 lines (business access line termination only) per location. The customer will receive a waiver of the installation charge for a maximum of 10 Custom 8 lines. This waiver applies to new Custom 8 lines only.

Early termination fees associated with VPP apply. If the customer does not meet the required terms and conditions of this agreement or disconnects any required service prior to completion of the agreement term, no further credits or waivers will be given to the customer. And, the Utility will bill the customer for, and the customer agrees to pay all previous credits received, associated with the products disconnected, pursuant to this promotion, except as set forth below. In addition, the customer also agrees to pay any other charges, payments or disconnection/termination fees required by the tariffs or any other incorporated promotional offering.

The monthly average VPP MOUs must be 100% of the minimum VPP MOUs for the MOU commitment level range selected for months 1-2 after the customer has completed 2 full months billing cycles or the customer is disqualified from this promotion and the Early Termination fees will apply, except as set forth below.

After the customer completes two full months billing, the Promotion Center will validate that the customer has met the initial qualifying incremental usage MOU requirement and the selected MOU usage commitment level range. If the Promotion Center determines that the customer has met the initial 2,700 qualifying incremental monthly average MOU usage requirement but has not met the minimum MOUs for the selected usage commitment level range, the customer may, on an one-time basis only, negotiate a revised MOU VPP usage commitment level range. The customer must sign a modified Customer Agreement Form with the revised selection of the VPP MOU usage commitment level range. The VPP credits provided to the customer will then be based on the revised VPP MOU usage commitment level range selected. No further adjustments will be made to the customer's minimum VPP MOU usage commitment level range throughout the life of the 24-month term agreement period.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)
5.12.1 GENERAL - BUSINESS (Cont'd)
F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

72. VPP Summary Bill Savings Sensation (Cont'd)

(N)

The monthly average VPP MOUs must be at least 75% of the minimum VPP MOUs for the MOU commitment level range selected for months 1-9 after the customer has completed 9 full months billing cycles or the customer is disqualified from this promotion and the Early Termination fees will apply.

The monthly average VPP MOUs must be at least 75% of the minimum VPP MOUs for the MOU commitment level range selected for months 1-16 after the customer has completed 16 full months billing cycles or the customer is disqualified from this promotion and the Early Termination fees will apply.

The monthly average VPP MOUs must be at least 100% of the minimum VPP MOUs for the MOU commitment level range selected for months 1-24 after the customer has completed 24 full months billing cycles or the customer is disqualified from this promotion and the Early Termination fees will apply. Alternatively, the Utility will calculate and off-set from the final credit due payment, as appropriate, the unearned and earned credit to be paid for the customer's VPP Summary Bill BTN which is still in service at the end of the Agreement term and which has not met it's minimum MOUs for the MOU commitment level range selected or exceeded it's maximum MOUs for the MOU commitment level range selected averaged over months 1 through 24, but which has a minimum monthly average MOUs of at least 2,700. The "final credit" due will be calculated as follows: (i) by determining the total credit earned by the customer based on the actual MOUs billed in months 1 -24 (credit earned equal to the monthly average MOUs billed over months 1-24 and the associated promotional effective toll and/or CUSTOM 8 rate per minute), less (ii) the total amount already paid to the customer through promotional credits. A positive "final credit" value represents the final credit due payment; a negative "final credit" value represents an overpayment of credits to the customer, which shall be charged to customer on their next possible bill.

(N)

Material omitted now on Sheet 1074.2.54.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

- 5.12 PROMOTIONAL PRICING (Cont'd)
- 5.12.1 GENERAL - BUSINESS (Cont'd)
- F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

- 72. VPP Summary Bill Savings Sensation (Cont'd)

Customers who have received some of their VPP usage credits stated in this promotion and who want to move to another promotion agreement and/or offer that includes usage credits will only receive usage credits for additional usage provided to the Utility which is above and beyond the usage commitment levels selected by the customer in this promotion. If the customer agrees to maintain their current promotion usage commitment level and promotion agreement length and they migrate to another usage promotion, then the Early Termination fees associated with this promotion will only apply if the customer fails to maintain this promotions usage commitment levels.

(N)

Unless otherwise specified, the following may not participate in this promotion: Services governed under a Custom Contract, services governed under a G.O. 96A Contract and customers participating in other usage product promotions.

This promotional offer is offered from April 26, 1999 through August 16, 1999 for a total of 113 days and is available for resale.

(N)

- 73. Reserved
- 74. Reserved
- 75. Reserved
- 76. Reserved

(L)

(L)

(L) Formerly on Sheet 1074.2.53.

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)
 5.12.1 GENERAL - BUSINESS (Cont'd)
 F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

77. VPP Single Location Savings Sensation

(T)

A statewide promotion for Value Promise Plus (VPP) available to business customers. To qualify for this promotion, the customer must sign a Promotion Agreement for a 24-month commitment and agree to subscribe to the VPP plan with Flat Hourly Rate Options 2 or 4 only with 8,333 minimum incremental monthly average discounted VPP usage Minutes of Use (MOUs) per location within the first full two months billing cycles. (Each promotion purchased can have a maximum of twenty (20) BTN's included at a single location.) To maintain qualification for this promotion, the customer must select, meet and maintain a minimum monthly average discounted VPP Flat Hourly Rate Options 2 or 4 usage MOU commitment level range per location within the first full two months billing cycles and over the life of the 24-month promotion agreement period.

(N)

The customer will receive effective VPP discounted Toll and Custom 8 rates² per minute of \$.034 or \$.037 through VPP discounted Toll and Custom 8 usage credits. Usage credits are based on the selected VPP MOU range and MOUs billed within the selected MOU range. (Credits will be determined and applied in five credit application. Credits for MOUs that exceed the maximum MOUs in the selected MOU commitment level range will be calculated and given after the completion of the 24-month agreement. (See the following table for the MOU usage commitment level ranges)

VPP MOU Usage Commitment Level Ranges ¹		
Effective Toll and CUSTOM 8 Rates of \$.037 ²	Effective Toll and CUSTOM 8 Rates of \$.035 ²	
8,333 - 16,000	16,001 - 20,000	80,001 - 90,000
	20,001 - 30,000	90,001 - 100,000
	30,001 - 40,000	100,001 - 110,000
	40,001 - 50,000	110,001 - 120,000
	50,001 - 60,000	120,001 - 130,000
	60,001 - 70,000	130,001 - 140,000
	70,001 - 80,000	140,001 - 150,000

NOTE 1: Validation of the selected VPP MOU usage commitment level range met and associated usage credits given will be determined based on the BTNs provided on the Offer Order Form. There is a maximum of 20 BTNs included in each promotion purchased and all 20 BTNs must be at the same customer location.

NOTE 2: Custom 8 rates are based on the VPP rates changes currently pending before the CPUC with an effective date of June 1, 1999. Until the rates are approved, the Custom 8 rates of \$.045 and \$.041 are applicable.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

77. VPP Single Location Savings Sensation (Cont'd)

(N)

The customer also has the option of subscribing to a maximum of 10 Custom 8 lines (business access line termination only) per location. The customer will receive a waiver of the installation charge for a maximum of 10 Custom 8 lines. This waiver applies to new Custom 8 lines only.

Early termination fees associated with VPP apply. If the customer does not meet the required terms and conditions of this agreement or disconnects any required service prior to completion of the agreement term, no further credits or waivers will be given to the customer. The Utility will bill the customer for, and customer agrees to pay all previous credits received, associated with the products disconnected, pursuant to this promotion, except as set forth below. In addition, customer also agrees to pay any other charges, payments or disconnection/termination fees required by the tariffs or any other incorporated promotional offering. The monthly average VPP MOUs must be 100% of the minimum VPP MOUs for the MOU commitment level range selected for months 1-2 after the customer has completed 2 full months billing cycles or the customer is disqualified from this promotion and the Early Termination fees will apply, except as set forth below.

After the customer completes two full months billing, the Promotion Center will validate that the customer has met the initial qualifying incremental usage MOU requirement and the selected MOU usage commitment level range. If the Promotion Center determines that the customer has met the initial 8,333 qualifying incremental monthly average MOU usage requirement but has not met the minimum MOUs for the selected usage commitment level range the customer may, on an one-time basis only, negotiate a revised MOU VPP usage commitment level range and a modified Customer Agreement Form must be signed by the customer with the revised selection of the VPP MOU usage commitment level range. The VPP credits provided to the customer will then be based on the revised VPP MOU usage commitment level range selected. No further adjustments will be made to the customer's minimum VPP MOU usage commitment level range throughout the life of the 24 month term agreement period.

The monthly average VPP MOUs must be at least 75% of the minimum VPP MOUs for the MOU commitment level range selected for months 1-9 after the customer has completed 9 full months billing cycles or the customer is disqualified from this promotion and the Early Termination fees will apply. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

77. VPP Single Location Savings Sensation (Cont'd)

(N)

The monthly average VPP MOUs must be at least 75% of the minimum VPP MOUs for the MOU commitment level range selected for months 1-16 after the customer has completed 16 full months billing cycles or the customer is disqualified from this promotion and the Early Termination fees will apply.

The monthly average VPP MOUs must be at 100% of the minimum VPP MOUs for the MOU commitment level range selected for months 1-24 after the customer has completed 24 full months billing cycles or the customer is disqualified from this promotion and the Early Termination fees will apply. Alternatively, the Utility will calculate and off-set from the final credit due payment, as appropriate, the unearned and earned credit to be paid for the customer's VPP Summary Bill BTN which is still in service at the end of the Agreement term and which has not met it's minimum MOUs for the MOU commitment level range selected or exceeded it's maximum MOUs for the MOU commitment level range selected averaged over months 1 through 24, but which has a minimum monthly average MOUs of at least 2,700. The "final credit" due will be calculated as follows: (i) by determining the total credit earned by the customer based on the actual MOUs billed in months 1-24 (credit earned equal to the monthly average MOUs billed over months 1-24 and the associated promotional effective toll and/or CUSTOM 8 rate per minute), less (ii) the total amount already paid to the customer through promotional credits. A positive "final credit" value represents the final credit due payment; a negative "final credit" value represents an overpayment of credits to the customer, which shall be charged to customer on their next possible bill.

Customers who have received some of their VPP usage credits stated in this promotion and who want move to another promotion agreement and/or offer that includes usage credits will only receive usage credits for additional usage provided to Pacific Bell which is above and beyond the usage commitment levels selected by the customer in this promotion. If customers agree to maintain their current promotion usage commitment level and promotion agreement length and they migrate to another usage promotion, then the early termination fees associated with this promotion will only apply if the customer fails to maintain this promotions usage commitment levels.

(N)

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

77. VPP Single Location Savings Sensation (Cont'd)

(N)

Unless otherwise specified, the following may not participate in this promotion: Services governed under a Custom Contract, Services governed under a 96A Contract and Customers participating in other Usage product promotions.

This promotion is offered from April 26, 1999 through August 16, 1999 for a total of 113 days and is available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

78. Reserved

(T)z

79. Reserved

(T)

(D)

(D)

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

79. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

79. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

80. Welcome Back!

A new statewide promotion for the business access line available to business customers. To qualify for this promotion, customers returning to Pacific Bell who agree to a 24-month commitment and subscribes to the following products will receive a credit of \$67.21 for each business access line (1-7 lines).

- Install at least two of four qualifying Custom Calling Services on each line. Qualifying features are Three-Way Calling, Call Waiting, Call Return and Priority Ringing.
- Local Primary Interexchange Carrier (LPIC) to Pacific Bell on all lines

(D)

Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s) on the same BTN. In addition, customers with services governed under G.O. 96-A contracts are not eligible for this promotion.

This promotion is offered from September 26, 2000 through January 23, 2001 for a total of 120 days and is available for resale. This promotion is extended from January 23, 2001 to May 23, 2001 for a total of 120 days for a grand total of 240 days and is available for resale.

(T)

(N)

(N)

81. Reserved

82. Reserved

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)
 5.12.1 GENERAL - BUSINESS (Cont'd)
 F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

83. VPP Rocks So Cal

(T)

A promotion for Value Promise Plus (VPP) available to business customers. To qualify for this promotion eligible new and existing customers located in the Pacific Bell Wire Centers following, must sign a Promotional Agreement for a 24 month commitment and agree to subscribe to a VPP plan with the Flat Hourly Rate Option 2 or 4 only. The customer must have 1,700 minimum incremental monthly average usage MOUs (minutes of use) per VPP Summary Bill BTN within the first full two months billing cycles. To maintain qualification for this promotion, the customer must select, meet and maintain a minimum monthly average VPP Flat Hourly Rate Option 2 or 4 usage MOU commitment level range per VPP Summary Bill BTN within the first full two months billing cycles and over the life of the 24 month promotion agreement period. (See table for MOU usage commitment level ranges)

(N)

The customer will receive effective VPP discounted Toll and CUSTOM 8 rates² per minute of \$.049, \$.045 or \$.043 through VPP discounted Toll and CUSTOM 8 usage credits. Usage credits are based on the selected VPP MOU range and MOUs billed within the selected MOU range. (Credits will be determined and applied in five credit applications. Credits for MOUs that exceed the maximum MOUs in the selected MOU commitment level range will be calculated and given after the completion of the 24 month agreement.)

VPP Monthly Average MOU Usage Commitment Level Ranges ¹			
Effective Toll and CUSTOM 8 Rates of \$.049 ²	Effective Toll and CUSTOM 8 Rates of \$.045 ²	Effective Toll and CUSTOM 8 Rates of \$.043 ²	
1,700 - 2,500	8,401 - 10,000	17,001 - 20,000	80,001 - 90,000
2,501 - 3,500	10,001 - 12,000	20,001 - 30,000	90,001 - 110,000
3,501 - 4,500	12,001 - 14,000	30,001 - 40,000	110,001 - 120,000
4,501 - 6,500	14,001 - 17,000	40,001 - 50,000	120,001 - 130,000
6,501 - 8,400		50,001 - 60,000	130,001 - 140,000
		60,001 - 70,000	140,001 - 150,000
		70,001 - 80,000	

NOTE 1: Validation of the selected VPP MOU usage commitment level range met and associated usage credits given will be determined based on the BTNs provided on the Offer Order Form.

NOTE 2: Custom 8 rates are based on the VPP rate changes currently pending before the CPUC with an effective date of June 1, 1999. Until the rates are approved, the Custom 8 rates of \$.059, \$.055 and \$.052 are applicable.

Material omitted now on Sheet 1074.2.65.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

83. VPP Rocks So Cal (Cont'd)

(T)

Early termination fees associated with VPP apply. If the customer does not meet the required terms and conditions of this agreement or disconnects any required service prior to completion of the agreement term, no further credits or waivers will be given to the customer, and the Utility will bill the customer for, and the customer agrees to pay all previous credits received, associated with the products disconnected, pursuant to this promotion, except as set forth below. In addition, the customer also agrees to pay any other charges, payments or disconnection/termination fees required by the tariffs or any other incorporated promotional offering.

(N)

The monthly average VPP MOUs must be 100% of the minimum VPP MOUs for the MOU commitment level range selected for months 1-2 after the customer has completed 2 full months billing cycles or the customer is disqualified from this promotion and the early termination fees will apply and the customer agrees to pay 80% of the MOU shortfall for months 1-24 at the effective toll and/or CUSTOM 8 promotional rate selected by the customer, except as set forth below.

After the customer completes two full months billing, the Promotion Center will validate that the customer has met the initial qualifying incremental usage MOU requirement and the selected MOU usage commitment level range. If the Promotion Center determines that the customer has met the initial 1,700 qualifying incremental monthly average MOU usage requirement but has not met the minimum MOUs for the selected usage commitment level range, the customer may, on an one-time basis only, negotiate a revised MOU VPP usage commitment level range. A modified Customer Agreement Form must be signed by the customer with the revised selection of the VPP MOU usage commitment level range. The VPP credits provided to the customer will then be based on the revised VPP MOU usage commitment level range selected. No further adjustments will be made to the customer's minimum VPP MOU usage commitment level range throughout the life of the 24 month term agreement period.

The monthly average VPP MOUs must be at least 75% of the minimum VPP MOUs for the MOU commitment level range selected for months 1-9 after the customer has completed 9 full months billing cycles or the customer is disqualified from this promotion and the early termination fees will apply and the customer agrees to pay 80% of the MOU shortfall for months 1-24 at the effective toll and/or CUSTOM 8 promotional rate selected by the customer.

(N)

Material omitted now on Sheet 1074.2.65.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

83. VPP Rocks So Cal (Cont'd)

(T)

The monthly average VPP MOUs must be at least 75% of the minimum VPP MOUs for the MOU commitment level range selected for months 1- 16 after the customer has completed 16 full months billing cycles or the customer is disqualified from this promotion and the Early Termination fees will apply and the customer agrees to pay 80% of the MOU shortfall for months 1-24 at the effective toll and/or CUSTOM 8 promotional rate selected by the customer.

(N)

The monthly average VPP MOUs must be at 80% of the minimum VPP MOUs for the MOU commitment level range selected for months 1- 24 after the customer has completed 24 full months billing cycles or the customer is disqualified from this promotion and the early termination fees will apply and the customer agrees to pay 80% of the MOU shortfall for months 1-24 at the effective Toll and/or CUSTOM 8 promotional rate selected by the customer and the customer agrees to pay 80% of the MOU short fall. After the customer has completed twenty-four (24) full months billing cycles, Pacific Bell will calculate final credit due payment, as appropriate, the earned credit to be paid for the customer's VPP Summary Bill BTN which is still in service at the end of the Agreement term and which has exceeded the minimum MOUs for the MOU commitment level range selected averaged over months 1 through 24. The "final credit" due will be calculated as follows: (i) by determining the total credit earned by the customer based on the actual MOUs billed in months 1-24 (credit earned equal to the difference between monthly average MOUs billed in months 1-24 at VPP rate and monthly average MOUs billed over months 1-24 at the associated promotional effective toll and/or CUSTOM 8 rate per minute), less (ii) the total amount already paid to the customer through promotional credits. A positive "final credit" value represents the final credit due payment.

Customers who have received some of their VPP usage credits stated in this promotion and who want move to another promotion agreement and/or offer that includes usage credits will only receive usage credits for additional usage provided to the Utility which is above and beyond the usage commitment levels selected by the customer in this promotion.

If the customer agrees to maintain their current promotion usage commitment level and promotion agreement length and they migrate to another usage promotion, then the early termination fees associated with this promotion will only apply if the customer fails to maintain this promotions usage commitment levels.

(N)

Material omitted now on Sheet 1074.2.65.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

83. VPP Rocks So Cal (Cont'd)

(T)

Only customers served by the following wire centers are eligible for this promotion: Wire Centers: West Los Angeles (WLANCA01), Culver City (CLCYCA11), Van Nuys (VNNYCA02), Sherman Oaks (SHOKCA01), Canago Park (CNPKCA01), Beverly Hills (BVHLCA01), Los Angeles (LSANCA01,08,10,11,12,02,03,04,05,06 and 29), Glendale (GLDLCA01), Burbank (BRBNCA11), Reseda (RESDCA01), Agoura (AGORCA11), El Segundo (ELSGCA12), Hollywood (HLWDCA01), Irvine (IRVNCA11 & 12), Anaheim (AHNMCA01), Santa Ana (SNANCA01 & 11), Orange (ORNGCA14), Corona Del Mar (CRDMCA11), San Diego (SNDGCA15, 01, 02, 03 & 16), Del Mar (DLMRCA11), Carlsbad (CRLSCA12), and Rancho Bernardo (RBRNCA11).

(N)

In addition, the following may not participate in this promotion: Services governed under a Custom Contract, Services governed under a G.O. 96A Contract, and Customers participating in other Usage product promotions, unless otherwise specified.

This promotion is offered from May 11, 1999 through August 30, 1999 for a total of 112 days and is available for resale.

(N)

84. Reserved

(L)

85. Reserved

(L)x

86. Reserved

(L) Formerly on Sheet 1074.2.63.

(L)x Formerly on Sheet 1074.2.64.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

87. CompleteLinksm MARC Credit Promotion

(N)

A new statewide promotion for CompleteLinksm available to business customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility. During the promotion period, eligible customers subscribing to CompleteLinksm for a 1, 3, or 5 year term agreement will receive a one time credit based on the customer's minimum annual commitment level as follows:

- 1-year term agreement provides a one-time credit of 6% of the customer's minimum annual commitment level.
- 3-year term agreement provides a one-time credit of 8% of the customer's minimum annual commitment level.
- 5-year term agreement provides a one-time credit of 10% of the customer's minimum annual commitment level.

If the customer terminates the CompleteLinksm agreement prior to the term expiration date, the promotional benefit will be recovered from the customer. If the customer terminates the CompleteLinksm agreement prior to the term expiration date, the customer will also be liable for all applicable CompleteLinksm early termination fees.

This promotion excludes customers that are existing CompleteLinksm subscribers or customers that subscribe to CompleteLinksm prior to the effective date of the promotion. Service taken under this promotion can not be combined with any other promotion except for the CompleteLinksm Return Rewards Plus promotion.

This promotion is offered from January 23, 2003 through March 11, 2003 for a total of 48 days and is available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

87. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

87. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

87. Reserved

(T)

(D)

(D)

88. Reserved

89. Reserved

90. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

91. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

91. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

91. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

91. Reserved

(T)

(D)

(D)

92. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

93. Reserved

(T)

(D)

(D)

94. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

Material omitted now on Sheet 1074.2.73.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES(Cont'd)

Promotional offerings shall include the following: (Cont'd)

94a. Get It Done with DS1

(T)

A new statewide promotion for HiCap DS1 available to business customers. To qualify for this promotion, customers must sign a 24-month Promotion Agreement and subscribe to a minimum of one HiCap DS1. The customer will receive the waiver of the nonrecurring charge for the DS1 Channel termination.

(N)

If the customer terminates this agreement prior to the expiration of the term commitment, the customer shall pay the Utility the sum of all discounts rendered under the terms of this agreement, plus 10% annual interest¹, prorated monthly. Discounts are defined to include reductions to monthly tariff rates, full or partial waivers of nonrecurring charges, and any other credits or discounts that have been rendered under the terms of this agreement or the total monthly payments or minimum annual commitments remaining on the service term, discounted by 10%.

Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s). In addition, the following may not participate in this promotion: services governed under a G.O. 96-A contract, services under Fiber Loop Term Offering and Fiber Advantage DS1. Moving of existing service does not constitute new service and therefore is not eligible for this promotion.

This promotion is offered from September 27, 2000 through December 15, 2000 for a total of 80 days and is not available for resale.

(N)

NOTE 1: The annual interest rate shall be calculated as the maximum rate permissible by law, not to exceed the Utility's approved cost of capital. In addition, the Utility reserves the right to waive or reduce customer's termination liability amount when customer migrates to other services provided by the Utility.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

94b. Save with DS1

(T)

A new statewide promotion for HiCap DS1 available to business customers. To qualify for this promotion, current month-to-month customers must agree to a 24-month term agreement for the DS1 channel termination. The customer will receive a one-time credit of \$335.00 for each DS1 channel termination.

(N)

If the customer terminates this agreement prior to the expiration of the term commitment, customer shall pay the Utility the sum of all discounts rendered under the terms of this agreement, plus 10% annual interest¹, prorated monthly. Discounts are defined to include reductions to monthly tariff rates, full or partial waivers of nonrecurring charges, and any other credits or discounts that have been rendered under the terms of this agreement or the total monthly payments or minimum annual commitments remaining on the service term, discounted by 10%.

Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s). In addition, the following may not participate in this promotion: services governed under a G.O. 96-A contract, services under Fiber Loop Term Offering and Fiber Advantage DS1. This promotion is valid when the products under this promotion are moved. However, the customer will be billed the installation charges at the full tariffed rate.

This promotion is offered from September 27, 2000 through December 15, 2000 for a total of 80 days and is not available for resale.

(N)

NOTE 1: The annual interest rate shall be calculated as the maximum rate permissible by law, not to exceed Pacific Bell's approved Cost of Capital. In addition, Pacific Bell reserves the right to waive or reduce customer's termination liability amount when customer migrates to other services provided by the Utility.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)
5.12.1 GENERAL - BUSINESS (Cont'd)
F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

95. CompleteLinkSM MARC Credit Winback and Save Promotion (T)

A new statewide promotion for CompleteLinkSM available to business customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers") and business customers who have received a written competitive offer/proposal (i.e., a competitive bill or competitive proposal on a legitimate competitor's letterhead) dated within the past three months and are considering discontinuing their business with the Utility for the purpose of establishing service with another Competitive Local Exchange Carrier operating within the Utility's territory but choose to remain with the Utility ("Save Customers"). During the promotion period, eligible customers subscribing to CompleteLinkSM for a 1, 2, 3, or 5 year term agreement will receive a one-time credit based on the customer's minimum annual commitment ("MARC") level as follows: (N)

Term Length	Winback Customer Credit	Save Customer Credit
1 year	6%	2%
2 years	7%	3%
3 years	8%	4%
5 years	10%	5%

Example: A Winback Customer who commits to a \$7,000.00 MARC level with a 3-year term agreement will receive a one-time credit of \$560.00, which is 8% of \$7,000.00.

The credit will post to the customer's account within two billing cycles after the agreement has been approved and entered into the billing system.

If the customer terminates the CompleteLinkSM agreement prior to the term expiration date, the promotional benefit will be recovered from the customer. If the customer terminates the CompleteLinkSM agreement prior to the term expiration date, the customer will also be liable for all applicable CompleteLinkSM early termination fees. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

95. CompleteLinksm MARC Credit Winback and Save Promotion (Cont'd)

Customers that are existing CompleteLinksm subscribers and customers that subscribe to CompleteLinksm prior to the effective date of the promotion are not eligible for the Winback Customer Credit. Service taken under this promotion may be combined with any other CompleteLinksm promotion that may be offered and for which the customer qualifies.

This promotion may be offered from May 11, 2003 for a maximum of 120 days and is available for resale.

This promotion is extended and is now offered from September 8, 2003 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
|
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

97. Welcome Home

(T)

A new statewide promotion for Customer-Owned Pay Telephone (COPT) Measured Service, as described in Schedule Cal.P.U.C. No. A5.5.3.,A, available to business customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility. During the promotion period, eligible customers that are payphone service providers and subscribe to COPT Measured Service with the Utility for a 24-month term commitment, will receive a credit on their next bill of \$150.00 for each line taken under this promotion.

(N)

To be eligible for this promotion, the service installation order must be accomplished with service order processing work only. Service installation orders that require service installations with field work and/or central office work are not eligible for this promotion. Service taken under this promotion may not be combined with any other promotion. If the customer terminates service on any line(s) taken under this promotion prior to the completion of the 24-month term commitment, the customer will be billed \$150.00 for each line terminated in the billing cycle following the termination.

This promotion is offered beginning June 25, 2004 for a maximum of 89 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

98. Bargain Hunting Promotion

A new statewide promotion for Hunting Service, as defined in Schedule Cal.P.U.C. No. A2.1.1, available to business customers who have (1) discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility, or (2) discontinued their service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to establish service with the Utility. During the promotion period, eligible customers subscribing to a minimum of two Hunting Service features and verbally agreeing to a 12-month term, will receive a one-time credit of \$23.50 for each of the Hunting Service features ordered and installed.

Customers must subscribe to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term. Customers not subscribing to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term will be billed the entire amount credited under this promotion. This promotion may not be combined with any other promotion, package, or discount involving Hunting Service, but may be combined with any other promotion for which the customer qualifies. Service ordered under this promotion must have a requested installation date that is no more than 60 days from the date that service is ordered.

This promotion is offered from November 14, 2004 for maximum of 120 days and is available for resale.

This promotion is extended and is now offered from March 14, 2005 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
|
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

99. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

100. "Got Access Lines?"

(N)

New statewide promotional offering available to business customers. This promotion will provide a \$20.00 discount on the installation charge for each additional new Business Access Line for customers who order a minimum of 2 Business Access Lines at the same time and at the same location that they order the initial Business Access Line.

Unless otherwise specified, customers participating in this promotion may not participate in other promotions for the same product(s). Services covered under contract are not eligible for this promotion except those covered under Usage Contracts.

This promotion is offered from August 16, 1999 through November 12, 1999 for a total of 89 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

101. Bargain Hunting Promotion

A new statewide promotion for Hunting Service, as defined in Schedule Cal.P.U.C. No. A2.1.1, available to business customers who have (1) discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility, or (2) discontinued their service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to establish service with the Utility. During the promotion period, eligible customers subscribing to a minimum of two Hunting Service features and verbally agreeing to a 12-month term, will receive a one-time credit of \$23.50 for each of the Hunting Service features ordered and installed.

Customers must subscribe to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term. Customers not subscribing to a minimum of two Hunting Service features ordered under this promotion throughout the 12-month term will be billed the entire amount credited under this promotion. This promotion may not be combined with any other promotion, package, or discount involving Hunting Service. Service ordered under this promotion must have a requested installation date that is no more than 60 days from the date that service is ordered.

This promotion is offered from January 19, 2004 for maximum of 120 days and is available for resale.

This promotion is extended and is now offered from May 18, 2004 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)
|
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

102. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

103. Reserved

(T)z

(D)

(D)

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

104. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

104. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

104. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

104.Reserved

(T)

(D)

(D)

105.Reserved

(T)z

106.Reserved

107.Reserved

(T)z

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

108. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

108. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

108. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

108. Reserved

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(D)

109. Reserved

(T)z

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

110. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

111. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

111. Reserved

(T)

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Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

111. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

111. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

112. Reserved

(T)

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(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

112. Reserved

(T)

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(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

112. Reserved

(T)

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(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

112. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

113. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

114. DID It Again

(T)

A new statewide promotion for Direct Inward Dial (DID) service available to business customers. To qualify for this promotion any new or existing business customer must commit to a 24-month term agreement and subscribe to a minimum of one (1) 20-number DID Block or one (1) 100 number DID Block. The customer will receive a waiver of the nonrecurring charge for the DID number blocks and a one-time credit as shown below:

(N)

Option A - 20 Number DID Block	\$ 42.75
Option B - 100 Number DID Block	\$128.25

Unless otherwise specified, customers with services governed under G.O. 96-A contracts may not participate in this promotion. This promotion is offered from September 20, 2000 through December 15, 2000 for a total of 87 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

115. California NRC Waiver with \$20 Minimum

(T)

A new statewide promotion for Individual Line Measured Rate Business Service ("Individual Service"), as described in Schedule Cal.P.U.C. No. A5.2.1, Zone Usage Measurement ("ZUM") Measurement Areas 1, 2, and 3, as described in Cal.P.U.C. A5.1.1, and, at the customer's option, any of the following Custom Calling Service Features: Busy Call Forwarding, Call Return, Call Screen, Call Waiting, Priority Ringing, Repeat Dialing, Select Call Forwarding, Speed Calling Eight code capacity, Three-Way Calling, Caller/Call Identification (Caller ID), Call Waiting ID (CWID), Speed Calling Thirty code capacity, Call Forwarding, Privacy Manager, Intercom Plus, Anonymous Call Rejection, Delayed Call Forwarding, Busy Call Forwarding Extended, Remote Access to Call Forwarding, and Call Transfer Disconnect, as described in Schedule Cal.P.U.C. No. A5.4.11 (in this promotion, the customer is not required to subscribe to any Customer Calling Service Features - collectively, the "Promoted Services"), available to business customers who (1) have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers"), and (2) have established service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to establish their service with the Utility ("Win Customers"). During the promotion period, eligible customers that verbally commit to spend a minimum of \$20.00 per line per month for the next 12 months on the Promoted Services for all lines within the billing telephone number associated with lines taken under this promotion, will receive a waiver of the nonrecurring Service Charge for installation of the Individual Service.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

115. California NRC Waiver with \$20 Minimum (Cont'd)

If at any time during the 12 month period, the spending for the Promoted Services is below \$20.00 per line, a charge for the difference between \$20.00 and the actual spent amount will be applied on the following bill. If the account is disconnected before the end of the 12 month period, a termination charge of \$10.00 per line for each remaining month will be applied to the customer's account. This promotion may be combined with any promotion on Hunting Service that may be offered and for which the customer qualifies. This promotion may be combined with the Two-Line Solution Discount (Business Solutions) and the 1-Line Solution Discount (Business Solutions). This promotion may be combined with service on CompleteLinkSM but may not be combined with promotions on CompleteLinkSM or service and/or promotions on SimpleLinkSM.

(N)

(N)

(N)

(N)

This promotion is offered from March 28, 2005 for a maximum of 120 days and is available for resale.

z

This promotion is extended and is now offered from July 26, 2005 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be available for resale.

(N)

(N)

116. Reserved

z correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

117. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

117. Unlimited \$30

(T)

A new statewide promotion for Individual Line Measured Rate Business Service ("Individual Service"), as described in Schedule Cal.P.U.C. No. A5.2.1 and Zone Usage Measurement ("ZUM") Measurement Areas 1, 2, and 3, as described in Schedule Cal.P.U.C. No. A5.1.1, (collectively, the "Promoted Services") available to business customers who (1) are existing customers who wish to add additional lines to their service and/or convert existing lines to service under this promotion ("Existing Customers"), (2) have disconnected their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers"), and (3) have established service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to establish their service with the Utility ("Win Customers"). During the promotion period, eligible customers that verbally commit to spend a minimum of \$30.00 per line per month for the next 12 months on the Promoted Services for all lines within the billing telephone number ("BTN") associated with lines taken under this promotion, will receive unlimited local calling for ZUM Measurement Zones 1, 2, and 3 for the next 12 months.

(N)

If at any time during the 12 month period, the spending for the Promoted Services is below \$30.00 per line, a charge for the difference between \$30.00 and the actual spent amount will be applied on the following bill. If at any time during the 12 month period, the spending for the Promoted Services is above \$30.00 per line, a credit for the difference between \$30.00 and the actual spent amount will be applied to the following bill. If the account is disconnected before the end of the 12 month period, a termination charge of \$15.00 per line for each remaining month will be applied to the customer's account. This promotion is restricted to a maximum of 30 lines per BTN.

This promotion may be combined with the Bargain Hunting Promotion and the California NRC Waiver with \$20 Minimum promotion. This promotion may be combined with the Two-Line Solution Discount (Business Solutions) and the 1-Line Solution Discount (Business Solutions). This promotion may not be combined with service and/or promotions on CompleteLinkSM or SimpleLinkSM.

This promotion is offered from March 28, 2005 for a maximum of 120 days and is available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

117. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

118. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

118. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

118. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

119. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

119. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

119. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

119. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

119. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

119. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

120. Reserved

(T)

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(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

120. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

120. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - BUSINESS (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

120. Welcome Home II

(T)

A new statewide promotion for Customer-Owned Pay Telephone (COPT) Measured Service, as described in Schedule Cal.P.U.C. No. A5.5.3,A., available to business customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility. During the promotion period, eligible customers that are payphone service providers and subscribe to COPT Measured Service with the Utility for a 17-month term commitment, will receive a credit on their next bill of \$150.00 for each line taken under this promotion.

(N)

To be eligible for this promotion, the service installation order must be accomplished with service order processing work only. Service installation orders that require service installations with field work and/or central office work are not eligible for this promotion. Service taken under this promotion may not be combined with any other promotion. If the customer terminates service on any line(s) taken under this promotion prior to the completion of the 17-month term commitment, the customer will be billed \$150.00 for each line terminated in the billing cycle following the termination.

This promotion is offered beginning June 10, 2005 for a maximum of 89 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE

A. DESCRIPTION

Promotional pricing of network and exchange services and private line and special access services may be offered to the Utility's Residence customers.

The Utility may waive and/or discount specific tariff rates and/or charges, provide customers with credits based on meeting certain conditions, or offer other incentives to purchase tariffed services as approved by the California Public Utilities Commission.

(N)
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(N)
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(D)
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(D)

Material omitted now on Sheets 1074.1.7 and 1074.1.8.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING

5.12.2 GENERAL - RESIDENCE (Cont'd)

B. REGULATIONS

1. All Services, approved by five day Advice Letter filings or five day memorandum notice and listed in F. following, may be offered during a promotion.
2. Promotional offerings listed in F. following shall be subject to all Rules and Regulations in the Utility's Schedules.
3. The Utility may promote selected new and existing services on a statewide basis or may limit the promotional offering to serving central offices designated by the Utility.
4. Promotional offerings in F. following shall be offered as set forth in this section and C. following.
5. The customer sign-up period for each promotional offering shall not exceed 120 days. Unless otherwise stated in the promotional offering, customers may sign up only once per total promotional offering (initial promotion sign-up period and any repeat or extended promotion sign-up period). Benefits to the customers may extend beyond the promotion sign-up periods. All new promotions will be approved on five days' notice by Advice Letter filings which shall include but not be limited to:
 - service selection;
 - criteria for credits, other incentives, or waiving or discounting rates and/or charges during the promotional period;
 - promotional area;
 - duration and
 - customer notification plan.

The Utility will notify the California Public Utilities Commission by a five-day memorandum notice of all repeat or extended promotion sign-up periods. (Repeat promotions may include minor changes.) The authorization for repeat or extended promotion sign-up periods will be limited to 120 days. No promotion sign-up period, whether repeated or extended will be effective for more than 240 days from and including the effective date of the initial promotion sign-up period: a maximum of 120 days duration approved through an advice letter filing for the initial promotion sign-up period and an additional maximum of 120 days extension of time to either repeat or extend the promotion sign-up period approved via the five-day notice.

(L) Formerly on Sheet 1074.3.2.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

B. REGULATIONS (Cont'd)

5. (Cont'd)

(D)

The Utility will wait 60 days after a total promotion sign-up period (which includes the initial promotion sign-up period and any repeat or extended promotion sign-up period) before filing to offer a sign-up period for the same promotion again.

6. The promotional pricing of services shall be subject to and offered only where facilities and operating conditions permit.

7. Reserved

8. The method of customer notification of the promotional offering shall be at the option of the Utility.

9. Customers may cancel the promotional offering at any time during or at the conclusion of the promotional period without penalty. Recoveries, such as those of credits and waived charges, will not be considered to be penalties. Unless otherwise stated in the promotion: (1) if the customer does not meet the required terms and conditions of the promotion or disconnects any required service prior to completion of any agreed upon term, no further credits or waivers will be given to the customer, and (2) the Utility will bill the customer, and the customer will be required to pay, all previous credits and waived charges received pursuant to the promotion. The customer will also be required to pay any charges, payments, disconnection/termination or penalty fees required by the tariffs or any other incorporated promotional offering. Minimum billing as set forth in A2.1.9 is applicable to a promotional offering.

(T)

(T)

10. Customer notification of the services subscribed to during the promotion sign-up period and the retention of such services is required as set forth in Schedule Cal.P.U.C. No. A2.1.12.

Material omitted now on Sheet 1074.3.1.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.12 PROMOTIONAL PRICING (Cont'd)
- 5.12.2 GENERAL - RESIDENCE (Cont'd)
- B. REGULATIONS (Cont'd)

11. Unless otherwise specified, services taken under a promotion may not be placed in a 96-A contract until the end of the promotional period. Service taken under a promotion and placed in a 96-A contract prior to the end of the promotional period constitutes a cancellation of the promotion. Services taken under 96-A contracts are not eligible to participate in promotions.

(T)
(N)
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(N)

12. The Utility may advertise and market promotional pricing campaigns prior to the effective date of the promotion provided that all media where the promotion is discussed contain substantially the following disclaimer "...this promotion will be effective on (specific date) pending Commission notification" or "Pending CPUC approval."

13. The Utility may advertise and market promotional pricing campaigns between the effective date of the promotion and forty days after filing provided that all the media where the promotion is discussed contain substantially the disclaimer that "...the promotion now effective is pending possible Commission action. All rates, terms and conditions are subject to change without notice" or "Pending CPUC approval. All rates, terms and conditions are subject to change without notice."

C. RATES AND CHARGES

All Category II services/features:

- 1. Nonrecurring charges may be waived or discounted during the promotional period.
- 2. Recurring rates may be waived or discounted during the promotional period.
- 3. IntraLATA toll rates may be discounted during the promotional period.
- 4. Promotions combining Category II network or exchange services, Category III services, and/or intraLATA toll may be offered in any combination.
- 5. Reserved

- 6. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.12 PROMOTIONAL PRICING (Cont'd)
- 5.12.2 GENERAL - RESIDENCE (Cont'd)
- C. RATES AND CHARGES (Cont'd)

All Category II services/features: (Cont'd)

- 7. The Utility may provide customers with credits during the promotional period, relating to nonrecurring charges, recurring rates, intraLATA toll, or otherwise, conditioned on meeting certain requirements specified in the tariff for a particular promotional offering.

D. THIRD PARTY PROMOTIONS

From time to time, third parties may participate in a promotion, conducted by the Utility, by offering certain merchandise and/or services at their discretion. The Utility may include the third party offers in advertising material sent to customers. The discounts, waivers, credits, and other incentives described in B. and C. above may also be offered by the Utility to customers in conjunction with third party promotions. In addition, third parties may condition their offers, whether discounted or not, on the purchase by a customer of Utility's products and/or services.

E. Reserved

F. PROMOTIONAL SERVICES

Promotional offerings shall include the following:

1. Value Plan Term Promo

(T)

A new statewide promotion for the Value Plan for residence customers. During the promotion period, new customers, existing customers transferring service to a new address and all other existing customers who newly subscribe to the Value Plan feature package and verbally agree to a 6 month term for the Value Plan will receive a credit of \$2 against the monthly rate of the Value Plan for 6 months. The associated installation charges are NOT waived. If a customer discontinues the Value Plan feature package prior to the end of the 6 month term, no penalty will be assessed under this promotion. This promotion is not available to customers who currently subscribe to The Works, Economy Plan, or Advantage Plan, and discontinue this service in order to subscribe to the Value Plan.

(N)

This promotion is available from January 25, 2003 through July 31, 2003, for a total of 188 days and is available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

2. Reserved

3. Winback \$10 Off for 6 Months uSelectSM Promotion

A new statewide promotion for uSelectSM 3, uSelectSM 6, 2-Line uSelectSM 3, and 2-Line uSelectSM 6 feature packages, as described in Schedule Cal.P.U.C. A5.4.10,E.2.c(1)(a), available to residence customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier (CLC) operating within the Utility's territory and who now wish to return to the Utility, and customers that currently have service with a CLC operating within the Utility's territory and who now wish to establish service with the Utility. During the promotion period, eligible customers who newly subscribe to one of the following feature packages: uSelectSM 3, uSelectSM 6, 2-Line uSelectSM 3, or 2-Line uSelectSM 6, will receive on their bill a credit of \$10.00 per month for the next six (6) months. The monthly credit will cease if the customer discontinues their subscription to the qualifying uSelectSM feature package.

This promotion can not be combined with any other promotion on (1) Local Exchange Service, as described in Schedule Cal.P.U.C. A5.2, or, (2) Custom Calling Services, as described in Schedule Cal.P.U.C. A5.4.10,A, but may be combined with any other promotion for which the customer qualifies.

This promotion is offered from November 1, 2004 for a maximum of 120 days and is available for resale.

This promotion is extended and is now offered from March 1, 2005 for a maximum of 120 additional days for a maximum total of 240 days. This promotion continues to be made available for resale.

(N)
|
(N)

4. Reserved

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

5. Winback Value Solution 2002

A new statewide promotion for the Value Plan feature package for residence customers. During the promotion period, any customer who subscribes to a Value Plan feature package will receive a credit of \$2 against the monthly rate of the Value Plan for 2 months. The associated installation charges for the Value Plan are NOT waived.

This promotion is available from August 19, 2002 through November 15, 2002, for a total of 89 days and is not available for resale.

6. The Works - Free for 1 Month

(T)

A new statewide promotion for Custom Calling Services for residence customers. During the promotion period, residence customers who add The Works to their residence service will receive the first month of The Works for free, a value of \$19.95. Nonrecurring charges are NOT waived. The customer will receive the first month of The Works for free if customer's subscription to The Works is retained for the entire month. This promotion is for new residence customers, current residence customers relocating their existing service from one customer premises to another customer premises, and current residence customers who add The Works to their residence service. This promotion excludes existing residence customers who currently subscribe to The Works. This promotion may not be combined with any other promotion.

(N)

This promotion is available from December 16, 2002 through January 24, 2003, for a total of 40 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

7. Reserved

(T)

(D)

(D)

8. Charter Number Promotion

(T)

A new promotion for Charter Number Service, as defined in Schedule Cal.P.U.C. No. A5.4.16,A., available to current residence customers located in wire centers where facilities and operating conditions exist. During the promotion period, eligible customers that utilize Charter Number Service to port their current telephone number to another wire center within the same Rate Center will pay a discounted nonrecurring charge of \$20.00 per residence telephone number.

(N)

This promotion may be combined with any other promotion that may be offered and for which the customer qualifies.

This promotion is contingent upon the approval of Advice Letter No. 26358, filed March 9, 2005 and Advice Letter No. 26358, filed on April 15, 2005.

This promotion is offered from April 26, 2005 for a maximum of 89 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

9. Privacy Manager Retention Promo

(T)

A new statewide promotion for existing residence customers. During the promotion period, customers who contact Pacific Bell to disconnect Privacy Manager will receive a \$3.00 per month credit on their bill for the next two months if the customer agrees to retain Privacy Manager. The customer will only receive the \$3.00 credit for a given month if Privacy Manager is retained for the entire month. This promotion may not be combined with any other promotion.

(N)

This promotion is offered from December 12, 2002 through March 8, 2003 for a total of 87 days and is available for resale.

(N)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

10. Reserved

z

(T)

(D)

(D)

z correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

11. \$40 Credit Caller ID Winback Promotion

(T)

(D)

(D)

(N)

A new statewide promotion for Caller ID, as described in Schedule Cal.P.U.C. A5.4.10,B.12, is available to residence customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility. During the promotion period, eligible customers subscribing to Caller ID will receive a \$40.00 credit on their bill and the installation charge for ordering Caller ID will be waived. This promotion is available on a per line basis. This promotion is available if the customer subscribes to Caller ID on an a la carte basis or as part of a package. This promotion cannot be combined with any other promotion on Custom Calling Services, as described in Schedule Cal.P.U.C. A5.4.10,A.

This promotion is offered from October 16, 2003 for a maximum of 89 days and is not available for resale.

(N)

12. Metro Plan Promotion

A new statewide promotion on Residence Zone Usage Measurement (ZUM) available to residence customers. To qualify, any residence customer returning from a Competitive Local Exchange Carrier in the Utility's territory or any existing customer who contacts the Utility to disconnect their local residence access service and agrees to remain with the Utility, will receive their monthly ZUM 3 usage charges capped at three dollars (\$3.00) for the next 3 full monthly bill rounds. ZUM usage exceeding \$3 will be credited 1 month in arrears.

This promotion is available from April 26, 2002 through June 22, 2002 for a total of 58 days and is not available for resale.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

12a. Adding WORKS

(T)

A new statewide promotion for Custom Calling Services for residence customers. During the promotion period, existing customers who add a qualifying WORKS package to their existing residence service will receive the first month of the WORKS for free. Nonrecurring charges are NOT waived. Customers upgrading, downgrading, or changing an existing WORKS feature package are not eligible to participate in this promotion. This promotion may not be combined with other promotions for the WORKS or the \$40 Bonus Coupon Product Grouping promotion. Customers who currently have a WORKS package on their residence access service are not eligible for this promotion.

(N)

This promotion is available from December 17, 2001 through April 13, 2002, for a total of 118 days and is available for resale.

(N)

12b. New WORKS Coupon

(T)

A new statewide promotion for Custom Calling Services for residence customers. During the promotion period, new customers ordering new Pacific Bell residence service or current customers relocating their existing Pacific Bell residence service from one customer premises to another customer premises and adds a qualifying WORKS package to their residence service at the time they place their order to install or move their residence service, will receive a coupon redeemable for \$20. Nonrecurring charges are NOT waived. This promotion may not be combined with promotions for the WORKS or the \$40 Bonus Coupon Product Grouping promotion. Customers who currently have a WORKS package on their residence access service are not eligible for this promotion.

(N)

This promotion is available from December 17, 2001 through April 13, 2002, for a total of 118 days and is available for resale.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)
5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

13. Customer Returns Feature Promotion

A new statewide promotion for Call Forwarding and Three-Way Calling Custom Calling Services available to residence customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility. During the promotion period, eligible customers who newly subscribe to Call Forwarding or Three-Way Calling will receive a \$33.00 bill credit. The associated installation charges are NOT waived.

This promotion is available to customers on a per line basis. For this promotion, only one \$33.00 bill credit per line is allowed. This promotion can not be combined with any other promotion.

This promotion may be offered from September 2, 2003 for a maximum of 45 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

14. Privacy Manager Promotion

(T)

(D)

(D)

A new statewide promotion for Privacy Manager Custom Calling Service, as described in Schedule Cal.P.U.C. No. A5.4.10,B.15, available to all residence customers. During the promotion period, eligible customers who newly subscribe to Privacy Manager will receive a \$4.00 credit per month for two months on Privacy Manager and a waiver of the associated installation charges.

(N)

For this promotion, customers may subscribe to Privacy Manager as an Individual Custom Calling Service Feature, or as part of a Custom Calling Service feature package in which Privacy Manager is selected as a qualifying feature. This promotion is only available to billed telephone number lines, and is not available on additional lines that are provided under consolidated billing with a billed telephone number.

Customers that are existing Privacy Manager subscribers and customers that subscribe to Privacy Manager prior to the effective date of the promotion are not eligible for the promotion. Service taken under this promotion may not be combined with any other promotion on Custom Calling Service features, including promotions on feature packages, but may be combined with any other promotion for which the customer qualifies.

This promotion is offered beginning April 5, 2004 for a maximum of 87 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

15. Additional Line Retention Promotion

(T)

(D)

(D)

A new statewide promotion available to existing residence customers who subscribe to an additional access line. During the promotion period, existing customers who call the Utility to disconnect an existing additional access line, will receive a bonus coupon redeemable for \$25.00 if the customer agrees to retain the service.

(N)

This promotion is available on only one existing additional access line per customer. This promotion may not be combined with any other promotion on the additional access line that is benefiting from this promotion.

This promotion may be offered from August 14, 2003 for a maximum of 44 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

16. 5 Star Feature Campaign Spring 2002

A new statewide promotion for Custom Calling Services (CCS) available to residence customers. Existing customers or customers coming to the Utility from another local exchange carrier operating in the Utility's territory who currently subscribe to no more than 2 CCS features neither of which can be Caller ID, or customers who subscribe to Caller ID and no other CCS features, may call toll-free English 1-800-722-2355 (1-800-PAC-BELL) or Spanish 1-888-767-8287 to subscribe to their choice of any two selected CCS features listed below which must be ordered at the same time, and will receive the waiver of the associated nonrecurring charges and one month waiver of the monthly rate for the selected CCS features. The selected CCS features available under this promotion are: Call Screen, Call Return, Three Way Calling, Call Forwarding, and Call Waiting.

Unless otherwise specified, customers participating in other promotions are not eligible for this promotion. Customers may participate in this promotion once per residence line.

This promotion is offered from April 15, 2002 through June 15, 2002 for a total of 62 days and is not available for resale.

17. Residence OCP 2002

A new statewide promotion for Optional Calling Plans (OCP) for residence customers. During the promotion period, any customer who does not currently subscribe to an OCP and orders an eligible OCP will receive 25% off the monthly rate for that OCP for the next 4 months. Eligible OCPs for this promotion are Saver 60, Saver Plus, and One Price Saver.

This promotion is available from July 1, 2002 through October 28, 2002, for a total of 120 days and is available for resale.

This promotion is extended from October 29, 2002 through January 6, 2003, for a total of 70 days for a grand total of 190 days and is available for resale. (T) z

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

z

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

18. Reserved

(T)

(D)

(D)

19. Reserved

(D)

(D)

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

z

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

20. Reserved

(T)

(D)

(D)

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

z

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

21. Reserved

(T)

(D)

(D)

22. Reserved

23. Reserved

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

z

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

24. Reserved

(T)

(D)

(D)

25. Reserved

(T)

(D)

(D)

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.2 GENERAL - RESIDENCE (Cont'd)

z

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

26. Reserved

(T)

(D)

(D)

z Correction

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)
5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

27. Metro Plan Free for 2 Months

(N)

A new statewide promotion on Metro Plansm service available to new residence customers, existing residence customers, and residence customers who have discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility. During the promotion period, eligible customers who currently or newly subscribe to the Value Plan or The Advantage Plan, and also newly subscribe to Metro Plansm service, will receive a waiver of the monthly recurring charge for Metro Plansm for the next two months.

This promotion is available to customers on a per working telephone number line basis. The customer will receive the waiver for a given month only if a customer's subscription to the Value Plan or The Advantage Plan and Metro Plansm are retained for the entire month. This promotion may be combined with the Value Plan Term Promo and any other promotion for which the customer qualifies.

This promotion may be offered from April 1, 2003 for a maximum of 89 days and is not available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.12 PROMOTIONAL PRICING (Cont'd)
- 5.12.2 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

28. Additional Line Promotion

A new statewide promotion available to all residence customers who subscribe to a new additional access line. During the promotion period, eligible customers who subscribe to a new additional access line with consolidated billing will receive a bonus coupon redeemable for \$25.00.

This promotion is available on only one additional access line per consolidated bill. This promotion may not be combined with any other promotion on the additional access line that is benefiting from this promotion.

This promotion may be offered from June 30, 2003 for a maximum of 89 days and is not available for resale.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.12 PROMOTIONAL PRICING (Cont'd)

5.12.1 GENERAL - RESIDENCE (Cont'd)

F. PROMOTIONAL SERVICES (Cont'd)

Promotional offerings shall include the following: (Cont'd)

29. Win/Winback IC Waiver for Bundles Promotion

(N)

(D)

(D)

(N)

A new statewide promotion for Local Exchange Service, as described in Schedule Cal.P.U.C. No. A5.2.2, and uSelectSM 3, uSelectSM 6, 2-Line uSelectSM 3, or 2-Line uSelectSM 6 feature packages, as described in Schedule Cal.P.U.C. No. A5.4.10,E.2.C(1)(a), available to residential customers who have (1) discontinued their service with the Utility for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to return to the Utility ("Winback Customers") or (2) established their service with a Competitive Local Exchange Carrier operating within the Utility's territory and who now wish to establish their service with the Utility ("Win Customer"). During the promotion period, eligible customers who newly subscribe to Local Exchange Service and also add one of the following features packages: uSelectSM 3, uSelectSM 6, 2-Line uSelectSM 3, and 2-Line uSelectSM 6, will qualify for: (1) a waiver of the installation charge for each new Local Exchange Service line, and (2) a waiver of the non-recurring charge to add the selected feature package.

Service taken under this promotion can not be combined with any promotion on Local Exchange Service, but may be combined with the Winback \$10 Off for 6 Months uSelectSM Promotion and any new promotions offered while this promotion is in effect to the extent that such new promotion is not on Local Exchange Service and specifically states that it can be combined with this promotion.

This promotion is offered from January 28, 2005 for a maximum of 120 days and is available for resale.

(N)

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.13 RESERVED

(T)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.14 NUMBER RETENTION SERVICE

A. DESCRIPTION

1. Number Retention Service (NRS) allows business customers the option of retaining their existing number(s) when changing within or between grades of service if a number change is required. Calls made to the (T) customer's retained number are forwarded to the customer's assigned number. This is transparent to the calling party. (T)

Simultaneous calls to the retained number may result in a busy signal to the calling party. The customer of NRS has the option of subscribing to additional access paths to the assigned number at charges as set forth in C.1. following.

2. Definitions

- a. Primary Number - The first number of any business account when more than one number is billed together (commonly referred to as the pilot number). A separate bill is rendered for each primary number.
- b. Additional Number - Any number billed with a primary number such as lines within: 1) the same hunting group, 2) same prefix, or 3) same address.
- c. Sequential Number - A numerical series or grouping of telephone numbers that is continuous and uninterrupted. A sequential number range consists of no less than two numbers.

Continued

Advice Letter No. 17450

Issued by

Date Filed: May 8, 1995

Decision No.

A. E. Swan

Effective: June 17, 1995

Executive Director

Resolution No.

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.14 NUMBER RETENTION SERVICE (Cont'd)

B. REGULATIONS

1. NRS is offered on changes from Individual Business Access Line Service or Business Trunk Line Service to Centrex Service or Business Trunk Line Service - Direct-In-Dialing (DID) equipped if a number change is required when:
 - a customer's existing service has telephone numbers in different prefixes and the customer wants to add these numbers to a new or existing service.
 - a customer has non-sequential numbers in a 1/1AESS or 2BESS central office switch. Customers may keep their primary number only. The remaining non-sequential numbers must be changed.
2. NRS is not provided with Foreign Exchange Service, Foreign District Area Service and Foreign Prefix Service as set forth in Schedule Cal.P.U.C. Nos. A5.1.4. and A5.1.5.
3. NRS is offered on changes from Centrex Service or Business Trunk Line Service - Direct-In-Dialing (DID) equipped to Individual Business Access Line Service or Business Trunk Line Service if a number change is required.
4. NRS is offered on changes between Centrex Service and Business Trunk Line Service - DID equipped if a number change is required when:
 - a customer has and wants to retain less than 100 sequential telephone numbers.
 - a customer will be served from a different prefix in the same wire center.
5. Rates and Charges for NRS are in addition to all other applicable rates and charges.
6. NRS may only be offered where the customer's retained number and terminating number are in the Utility's same exchange and same wire center. If the Utility's Exchange Area has District Areas, the terminating number must be within the same District Area and the same Wire Center.
7. The terminating telephone number may be changed at the customer's request at the charges for a change of telephone number as shown in Schedule Cal.P.U.C. No. A3.1.

(T)
|
(T)

Material omitted now on sheet 1077.

Continued

NETWORK AND EXCHANGE SERVICES
A5. EXCHANGE SERVICES

5.14 NUMBER RETENTION SERVICE (Cont'd)
B. REGULATIONS (Cont'd)

8. If the customer disconnects Number Retention Service, the retained telephone number associated with NRS may be changed to Individual Business Access Line Service or Business Access Trunk Line Service at the customer's request at new installation charges as shown in Schedule Cal.P.U.C. No. A3.1.
9. Listings in the directory serving the exchange in which the NRS service is located will be furnished as set forth in Schedule Cal.P.U.C. No. A5.6.1 and A5.7.1.
10. Number Retention Service may not be provided with 800 Service.
11. Customers subscribing to Centrex Service or Business Trunk Line Service - DID equipped, whose numbers are assigned out of the unique numbering blocks may keep their retained number(s) for a period of 12 months. At the discretion of the Utility, the NRS may be discontinued, depending on facilities and operating conditions, after the 12 month period.
12. NRS is available where facilities and operating conditions permit. (L)
13. NRS may be offered to an end user of the Utility, provided that all other requirements of this tariff are met, when the end user customer of the Utility subscribes to Joint User Service under Schedule Cal.P.U.C. No. A5.6.1, Joint User Service, with respect to business service provided to another customer of the Utility, and wishes to retain the existing Utility telephone number(s). (N)
14. NRS may be offered to an end user customer of the Utility, provided that all other requirements of this tariff are met, and all the following conditions exist:
 - a. the end user customer of the Utility currently subscribes to Joint User Service under Schedule Cal.P.U.C. No. A5.6.1, Joint User Service, with respect to business service provided to another customer of the Utility, as stated in 13, preceding, and
 - b. wishes to subscribe to a different Joint User Service under Schedule Cal.P.U.C. No. A5.6.1, Joint User Service, with respect to business service provided to another customer of the Utility, and

(L)Formerly on Sheet 1076.1
Material omitted now on Sheet 1078.

(L)
(N)
(N)

Continued

NETWORK AND EXCHANGE SERVICES
 A5. EXCHANGE SERVICES

5.14 NUMBER RETENTION SERVICE (Cont'd)
 B. REGULATIONS (Cont'd)

14. Cont'd.

c. the business customer, as described in Schedule Cal.P.U.C. No. A5.6.1, Joint User Service, with respect to business service provided to another customer of the Utility, allows the telephone number(s) from their existing Utility service to be used for NRS service.

15. A customer with existing NRS service may choose to retain the NRS service when a change in Local Service Provider is made, provided that the Local Service Provider provides local service to the customer by means of Schedule Cal.P.U.C. No 175-T.18, Service for Resale. In this case the end user customer will continue to be billed by the Utility for the NRS service.

16. Remote Call Forwarding as set forth in Schedule Cal.P.U.C. No. A5.4.4, may not be converted to NRS service under any circumstances.

C. RATES AND CHARGES

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
1. Number Retention Service			
a. First line equipped, one or more paths, initial			
- Each	\$ 47.50 (R)	\$ 6.65 (R) CNR++	
- Each additional access path ¹	NO	NO	
b. Subsequent Access path ²			
- Each additional order	47.50 (R)	NO	

NOTE 1: The nonrecurring charge does not apply if additional paths are ordered at the same time as Number Retention Service is ordered.

NOTE 2: The nonrecurring charge applies to each service order issued to add one or more access path(s).

Continued