

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
257th	CS A	4th	8.4	5th	15.16	3rd	24.1
258th <sup>1</sup>	CS A	4th	8.5	3rd	15.16.1	5th	25
106th	CS B	1st	8.5.1	1st	15.16.2	4th	26
19th	CS B.1	6th	9	5th	15.17	4th	27
56th	CS C	9th	10	3rd	15.17.1	3rd	28
78th	CS D	3rd	11	3rd	15.18	8th	29
22nd	CS E	3rd	12	5th	15.19	11th	30
23rd <sup>1</sup>	CS E	3rd	13	2nd	15.19.1	5th	31
8th	ToC A	4th	14	8th	15.20	1st	31.1
6th	ToC B	3rd	15	2nd	15.20.1	4th	32
Original	ToC B.1	5th	15.1	1st	15.21	2nd	33
Original	ToC B.2	4th	15.2	5th	16	4th	34
4th	ToC C	5th	15.3	2nd	16.1	1st	34.1
1st	ToC D	2nd	15.4	1st	16.1.1	4th	35
7th	1	2nd	15.5	1st	16.2	2nd	36
3rd	2	3rd	15.6	4th	17	2nd	37
6th	3	6th	15.7	2nd	18	2nd	38
3rd	4	Original <sup>2</sup>	15.8	3rd	19	3rd	39
5th	5	Original <sup>2</sup>	15.9	5th	20	6th	40
4th	6	Original <sup>2</sup>	15.10	6th	21	4th	41
7th	7	Original <sup>2</sup>	15.11	2nd	21.1	3rd	41.1
3rd	8	Original <sup>2</sup>	15.12	7th	22	3rd	41.2
3rd	8.1	Original <sup>2</sup>	15.13	2nd	22.1	2nd	42
3rd	8.2	Original <sup>2</sup>	15.14	4th	23	4th	43
4th	8.3	6th	15.15	5th	24	4th	44

NOTE 1: Issued

NOTE 2: Advice Letter No. 15608 withdrawn October 3, 1990.

CC: 5170

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
4th <sup>1</sup>	45	4th <sup>1</sup>	45.21	1st <sup>1</sup>	45.37.5	5th <sup>1</sup>	57
1st <sup>1</sup>	45.1	4th <sup>1</sup>	45.22	1st <sup>1</sup>	45.37.6	7th <sup>1</sup>	58
3rd <sup>1</sup>	45.2	4th <sup>1</sup>	45.23	1st <sup>1</sup>	45.37.7	1st <sup>1</sup>	58.1
2nd <sup>1</sup>	45.3	3rd <sup>1</sup>	45.23.1	1st <sup>1</sup>	45.37.8	9th <sup>1</sup>	59
1st <sup>1</sup>	45.4	4th <sup>1</sup>	45.24	2nd <sup>1</sup>	45.37.9	8th <sup>1</sup>	60
2nd <sup>1</sup>	45.5	3rd <sup>1</sup>	45.24.1	3rd <sup>1</sup>	45.38	8th <sup>1</sup>	61
2nd <sup>1</sup>	45.6	5th <sup>1</sup>	45.25	1st <sup>1</sup>	45.39	15th <sup>1</sup>	62
3rd <sup>1</sup>	45.7	2nd <sup>1</sup>	45.25.1	2nd <sup>1</sup>	45.40	11th <sup>1</sup>	62.1
5th <sup>1</sup>	45.8	2nd <sup>1</sup>	45.25.2	1st <sup>1</sup>	45.41	3rd <sup>1</sup>	62.1.1
1st <sup>1</sup>	45.8.1	2nd <sup>1</sup>	45.25.3	3rd <sup>1</sup>	45.42	3rd <sup>5</sup>	62.1.2
3rd <sup>1</sup>	45.9	2nd <sup>1</sup>	45.25.4	11th <sup>1</sup>	46	4th <sup>1</sup>	62.1.2
1st <sup>1</sup>	45.10	2nd <sup>1</sup>	45.25.5	9th <sup>1</sup>	47	2nd <sup>5</sup>	62.1.3
1st <sup>1</sup>	45.11	3rd <sup>1</sup>	45.25.6	4th <sup>1</sup>	47.1	3rd <sup>1</sup>	62.1.3
1st <sup>1</sup>	45.12	2nd <sup>1</sup>	45.25.7	12th <sup>1</sup>	48	4th <sup>1</sup>	62.2
1st <sup>1</sup>	45.13	3rd <sup>1</sup>	45.25.8	6th <sup>1</sup>	48.1	9th <sup>1</sup>	63
2nd <sup>1</sup>	45.14	1st <sup>1</sup>	45.25.9	5th <sup>1</sup>	49	3rd <sup>1</sup>	63.1
1st <sup>1</sup>	45.15	1st <sup>1</sup>	45.25.10	5th <sup>1</sup>	50	11th <sup>1</sup>	64
2nd <sup>1</sup>	45.16	1st <sup>1</sup>	45.25.11	9th <sup>1</sup>	51	3rd <sup>1</sup>	64.1
1st <sup>1</sup>	45.16.1	2nd <sup>1</sup>	45.26	3rd <sup>1</sup>	51.1	9th <sup>1</sup>	65
1st <sup>1</sup>	45.16.2	1st <sup>1</sup>	45.27	10th <sup>1</sup>	52	6th <sup>1</sup>	65.1
1st <sup>1</sup>	45.16.3	2nd <sup>1</sup>	45.28	9th <sup>1</sup>	52.1	5th <sup>1</sup>	65.2
1st <sup>1</sup>	45.16.4	2nd <sup>1</sup>	45.29	29th <sup>4</sup>	52.2	Original <sup>2</sup>	65.3
1st <sup>1</sup>	45.16.5	3rd <sup>1</sup>	45.30	30th <sup>1</sup>	52.2	7th <sup>1</sup>	66
1st <sup>1</sup>	45.16.6	2nd <sup>1</sup>	45.31	26th <sup>4</sup>	52.3	3rd <sup>1</sup>	66.1
1st <sup>1</sup>	45.16.7	3rd <sup>1</sup>	45.32	27th <sup>1</sup>	52.3	9th <sup>1</sup>	67
1st <sup>1</sup>	45.16.8	3rd <sup>1</sup>	45.33	3rd <sup>1</sup>	52.4	6th <sup>1</sup>	67.1
1st <sup>1</sup>	45.16.9	2nd <sup>1</sup>	45.34	12th <sup>1</sup>	53	6th <sup>1</sup>	67.2
3rd <sup>1</sup>	45.17	2nd <sup>1</sup>	45.35	6th <sup>1</sup>	53.1	3rd <sup>1</sup>	67.2.1
1st <sup>1</sup>	45.17.1	3rd <sup>1</sup>	45.36	30th <sup>4</sup>	54	7th <sup>1</sup>	67.3
7th <sup>1</sup>	45.18	3rd <sup>1</sup>	45.37	31st <sup>1</sup>	54	3rd <sup>5</sup>	67.3.1
3rd <sup>1</sup>	45.18.1	2nd <sup>1</sup>	45.37.1	6th <sup>3</sup>	55	4th <sup>1</sup>	67.3.1
7th <sup>1</sup>	45.19	1st <sup>1</sup>	45.37.2	7th <sup>1</sup>	55	3rd <sup>1</sup>	67.3.2
5th <sup>1</sup>	45.20	1st <sup>1</sup>	45.37.3	5th <sup>1</sup>	56	2nd <sup>1</sup>	67.4
3rd <sup>1</sup>	45.20.1	2nd <sup>1</sup>	45.37.4				

NOTE 1: Issued

NOTE 2: Advice Letter No. 15608 withdrawn October 3, 1990.

NOTE 3: Pending CPUC Approval of Advice Letter No. 21140.

NOTE 4: Pending CPUC Approval of Advice Letter No. 21184.

NOTE 5: Pending CPUC Approval of Advice Letter No. 21195.

(T)  
 |  
 (T)  
 (D)

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
3rd <sup>1</sup>	68	6th <sup>1</sup>	86	6th <sup>1</sup>	101	5th <sup>1</sup>	104.12.3
7th <sup>1</sup>	69	6th <sup>1</sup>	87	5th <sup>1</sup>	102	3rd <sup>1</sup>	104.12.4
3rd <sup>1</sup>	70	7th <sup>1</sup>	88	6th <sup>1</sup>	103	5th <sup>1</sup>	104.12.5
7th <sup>1</sup>	71	7th <sup>1</sup>	89	3rd <sup>1</sup>	104	2nd <sup>1</sup>	104.12.6
6th <sup>1</sup>	72	7th <sup>1</sup>	90	4th <sup>1</sup>	104.1	2nd <sup>1</sup>	104.12.7
7th <sup>1</sup>	73	7th <sup>1</sup>	91	3rd <sup>1</sup>	104.2	4th <sup>1</sup>	104.13
7th <sup>1</sup>	74	9th <sup>1</sup>	92	3rd <sup>1</sup>	104.3	3rd <sup>1</sup>	104.14
10th <sup>1</sup>	75	12th <sup>1</sup>	93	5th <sup>1</sup>	104.4	2nd <sup>1</sup>	104.15
3rd <sup>1</sup>	75.1	10th <sup>1</sup>	94	3rd <sup>1</sup>	104.5	6th <sup>1</sup>	104.16
2nd <sup>1</sup>	75.1.1	6th <sup>1</sup>	94.1	3rd <sup>1</sup>	104.6	7th <sup>1</sup>	105
4th <sup>1</sup>	75.2	6th <sup>1</sup>	94.2	1st <sup>1</sup>	104.6.1	1st <sup>1</sup>	105.1
4th <sup>1</sup>	75.3	4th <sup>1</sup>	94.3	2nd <sup>1</sup>	104.6.2	1st <sup>1</sup>	105.2
4th <sup>1</sup>	75.4	8th <sup>1</sup>	95	3rd <sup>1</sup>	104.6.3	1st <sup>1</sup>	105.3
8th <sup>1</sup>	76	5th <sup>1</sup>	95.1	2nd <sup>1</sup>	104.6.4	2nd <sup>1</sup>	105.4
7th <sup>1</sup>	77	4th <sup>1</sup>	95.2	Original <sup>2</sup>	104.7	1st <sup>1</sup>	105.5
8th <sup>1</sup>	78	2nd <sup>1</sup>	95.3	Original <sup>2</sup>	104.8	1st <sup>1</sup>	105.6
7th <sup>1</sup>	79	2nd <sup>1</sup>	95.4	7th <sup>1</sup>	104.9	1st <sup>1</sup>	105.7
7th <sup>1</sup>	80	7th <sup>1</sup>	96	5th <sup>1</sup>	104.10	1st <sup>1</sup>	105.8
7th <sup>1</sup>	81	8th <sup>1</sup>	97	5th <sup>1</sup>	104.11	4th <sup>1</sup>	105.9
7th <sup>1</sup>	82	2nd <sup>1</sup>	97.1	5th <sup>1</sup>	104.11.1	4th <sup>1</sup>	105.9.1
7th <sup>1</sup>	83	4th <sup>1</sup>	97.2	6th <sup>1</sup>	104.11.2	6th <sup>1</sup>	105.9.2
7th <sup>1</sup>	84	6th <sup>1</sup>	98	5th <sup>1</sup>	104.12	2nd <sup>1</sup>	105.9.2.1
7th <sup>1</sup>	85	7th <sup>1</sup>	99	5th <sup>1</sup>	104.12.1	2nd <sup>1</sup>	105.9.3
		5th <sup>1</sup>	100	4th <sup>1</sup>	104.12.2	6th <sup>1</sup>	105.9.4

NOTE 1: Issued

NOTE 2: Advice Letter No. 15608 withdrawn October 3, 1990.

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>	<u>Revision</u> <u>Number</u>	<u>Sheet</u>
4th	105.10	4th	112	Original	148.1	6th	176
3rd	105.11	4th	113	1st	148.2	8th	177
4th	105.12	4th	114	1st	148.3	6th	178
3rd	105.13	4th	115	3rd <sup>1</sup>	148.4	6th	179
6th	105.14	4th	116	4th	148.5	6th	180
6th	105.14.1	4th	117	8th	148.6	6th	181
2nd	105.14.2	4th	118	4th	149	7th	182
4th	105.15	4th	119	4th	150	5th	182.1
1st	105.15.1	4th	120	4th	151	8th	183
4th	105.16	4th	121	3rd	152	6th	184
3rd	105.17	4th	122	5th	153	6th	185
1st	105.17.1	4th	123	3rd	154	6th	186
3rd	105.18	4th	124	4th	155	7th	187
3rd	105.19	4th	125	4th	156	5th	188
3rd	105.20	4th	126	5th	157	6th	189
3rd	105.21	4th	127	4th	157.1	4th	190
5th	105.22	4th	128	4th	158	5th	191
1st	105.22.1	4th	129	3rd	159	4th	192
3rd	105.23	4th	130	3rd	160	6th	193
4th	105.24	4th	131	3rd	161	3rd	193.1
1st	105.24.1	4th	132	3rd	162	2nd	193.2
5th	105.25	4th	133	4th	163	2nd	193.3
6th	105.26	4th	134	2nd	163.1	3rd	193.4
1st	105.26.1	4th	135	3rd	164	2nd	193.5
3rd	105.27	4th	136	3rd	165	2nd	193.6
4th	105.28	4th	137	3rd	166	2nd	193.7
8th	105.29	4th	138	3rd	167	2nd	193.8
1st	105.29.1	4th	139	3rd	168	2nd	193.9
1st	105.30	3rd	140	6th	169	2nd	193.10
4th	106	3rd	141	6th	170	4th	193.11
4th	107	5th	142	7th	171	3rd	193.12
4th	108	4th	143	2nd	171.1	4th	193.13
4th	108.1	4th	144	5th	172	2nd	193.14
4th	109	2nd	145	2nd	172.1	10th	194
2nd	109.1	3rd	146	5th	173	7th	195
4th	110	3rd	147	5th	174	8th	196
5th	111	5th	148	5th	175	6th	197

NOTE 1: Issued

(D)

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
7th	198	Original	226.1	1st	243.11	2nd <sup>2</sup>	260
2nd	198.1	4th	227	2nd	243.12	2nd <sup>2</sup>	261
8th	199	5th	228	Original	243.12.1	2nd <sup>2</sup>	262
7th	200	5th	229	Original	243.12.2	4th	263
3rd	200.1	5th	230	Original	243.12.3	4th	263.1
6th	201	Original	230.1	Original	243.12.4	7th	264
8th	202	4th	231	Original	243.12.5	2nd <sup>2</sup>	265
3rd	202.1	4th	232	Original	243.12.6	1st <sup>2</sup>	266
6th	203	3rd	233	1st	243.12.6	3rd	267
9th	204	3rd	234	1st	243.13	3rd	268
6th	205	3rd	235	1st	243.14	2nd <sup>2</sup>	269
9th	206	3rd	236	Original	243.14.1	1st <sup>2</sup>	270
7th	207	3rd	237	4th	243.15	2nd <sup>2</sup>	271
11th	208	3rd	238	2nd	243.16	2nd <sup>2</sup>	272
5th	209	2nd	239	1st <sup>3</sup>	243.17	3rd <sup>2</sup>	273
8th	210	Original	239.1	1st	243.18	1st <sup>2</sup>	274
4th	211	Original	239.2	2nd <sup>2</sup>	244	1st	275
9th	212	Original	239.3	2nd <sup>2</sup>	245	1st	276
3rd	212.1	Original	239.4	2nd <sup>2</sup>	246	2nd	277
4th	213	Original	240	3rd <sup>2</sup>	247	1st	278
3rd	214	Original	241	2nd <sup>2</sup>	248	1st	279
5th	215	1st	242	3rd <sup>2</sup>	249	6th	280
5th	216	2nd	243	3rd <sup>2</sup>	250	Original	280.1
3rd	217	3rd	243.1	6th	250.1	Original	280.2
4th	218	2nd	243.2	4th	251	2nd	281
3rd <sup>1</sup>	219	1st	243.3	6th	252	Original	281.1
3rd <sup>1</sup>	220	1st	243.4	5th	253	1st	282
3rd <sup>1</sup>	221	1st	243.5	4th	254	1st	283
6th <sup>1</sup>	222	1st	243.6	3rd <sup>2</sup>	255	3rd	284
3rd <sup>1</sup>	223	Original	243.7	5th	256	2nd	285
Original <sup>1</sup>	223.1	Original	243.7.1	6th	257	3rd	286
Original <sup>1</sup>	223.2	4th	243.8	3rd	257.1	2nd	287
3rd	224	4th	243.9	4th	258	2nd	288
4th	225	Original	243.9.1	2nd	258.1	3rd	289
3rd	226	Original	243.10	2nd <sup>2</sup>	259	1st	289.1

NOTE 1: Issued

NOTE 2: Advice Letter No. 18408 withdrawn February 13, 1998.

NOTE 3: Advice Letter No. 22369 withdrawn December 11, 2001.

(T)  
(N)

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
1st	290	6th	306	Original	319	1st	335
2nd	291	4th	306.1	Original	319.1	3rd	336
3rd	292	5th	307	Original	320	2nd	337
1st	293	6th	308	Original	321	4th	338
2nd	294	2nd	308.1	2nd	322	2nd	338.1
2nd	295	12th	309	6th	322.1	Original	338.2
2nd	296	5th	309.1	3rd	323	6th	338.3
1st	297	1st	309.1.1	3rd	324	7th	338.4
1st	298	3rd	310	Original	324.1	3rd	338.5
1st	299	3rd	311	2nd	325	6th	339
2nd	300	3rd	312	4th	326	1st	339.1
1st	301	1st <sup>2</sup>	312.1	Original	327	Original	339.2
1st	302	9th	313	2nd	327.1	5th <sup>1</sup>	340
4th	303	1st	313.1	Original	328	4th	341
3rd	303.1	5th	314	1st	329	2nd	341.1
5th <sup>3</sup>	304	2nd	315	1st	330	6th	342
7th	304	2nd	316	3rd	331	4th	343
Original <sup>3</sup>	304.1	4th	317	Original	332	12th	344
8th	305	2nd	317.1	3rd	333	2nd	344.1
		2nd	318	2nd	334	3rd	345

NOTE 1: Issued

NOTE 2: Advice Letter No. 15143 rejected January 7, 1988.

NOTE 3: Advice Letter No. 15358 rejected March 23, 1988.

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

TABLE OF CONTENTS

	<u>Sheet No.</u>	
9.1 DIAL SWITCHING SYSTEMS .....	1	
9.1.1 5-1-1 TRANSPORTATION SERVICE .....	1	(T)
A. DESCRIPTION .....	1	(N)
B. REGULATIONS .....	1	
C. RATES AND CHARGES .....	4	(N)
9.1.2 RESERVED .....	105.1	
9.1.3 RESERVED .....	140	
9.1.4 PACIFIC BELL LOCAL AREA NETWORK .....	148.1	
A. DESCRIPTION .....	148.1	
B. DEFINITION OF TERMS .....	148.1	
C. REGULATIONS .....	148.3	
D. SERVICE .....	148.4	
E. RATES AND CHARGES .....	148.6	
9.1.5 RESERVED .....	148.6	
9.1.6 RESERVED .....	149	
9.1.7 RESERVED .....	193	
9.1.8 RESERVED .....	194	
9.1.9 RESERVED .....	213	

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

TABLE OF CONTENTS

	<u>Sheet No.</u>	
9.1 DIAL SWITCHING SYSTEMS (Cont'd)		
9.1.10 RESERVED .....	217	
9.1.11 WIRELESS 9-1-1 .....	219	(T)
A. DESCRIPTION .....	222	(N)
B. REGULATIONS .....	240	
C. RATES AND CHARGES.....	242	(N)
9.2 EMERGENCY REPORTING SERVICE .....	224	
9.2.1 9-1-1 EMERGENCY SERVICE .....	224	
A. DESCRIPTION .....	224	
B. REGULATIONS .....	227	
C. RATES AND CHARGES.....	231	
9.2.2 CONCENTRATOR-IDENTIFIER SYSTEM .....	240	
A. DESCRIPTION .....	240	
B. REGULATIONS .....	240	
C. RATES AND CHARGES.....	242	
9.2.3 ENHANCED 9-1-1 (E9-1-1) .....	243.1	
A. DESCRIPTION .....	243.1	
B. REGULATIONS .....	243.5	
C. RATES AND CHARGES.....	243.8	

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

TABLE OF CONTENTS

	<u>Sheet No.</u>
9.2.4 9-1-1 OTHER SERVICES.....	243.11 (N)
A. DESCRIPTION .....	243.11
B. DEFINITION OF TERMS .....	243.12
C. TECHNICAL SPECIFICATIONS .....	243.12.2
D. REGULATIONS .....	243.12.3
E. RATES AND CHARGES .....	243.12.6
9.2.5 ENHANCED 9-1-1 (E9-1-1) DATA MANAGEMENT SERVICES .....	243.13
A. DESCRIPTION .....	243.13
B. REGULATIONS .....	243.13
C. RATES AND CHARGES .....	243.15
9.2.6 NEIGHBORHOOD CALL .....	243.17
A. DESCRIPTION .....	243.17
B. REGULATIONS .....	243.17
C. RATES AND CHARGES .....	243.18 (N)

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

TABLE OF CONTENTS

	<u>Sheet No.</u>	
9.3 TELEPHONE ANSWERING SERVICE .....	244	(L)
A. GENERAL .....	244	
9.3.1 SECRETARIAL ANSWERING SERVICE .....	249	
A. DESCRIPTION .....	249	
B. REGULATIONS .....	249	
C. RATES AND CHARGES.....	251	
9.3.2 OCCASIONAL SERVICE .....	255	
A. DESCRIPTION .....	255	
B. REGULATIONS .....	255	
C. RATES AND CHARGES.....	256	
9.3.3 AUTOTAS ANSWERING SERVICE .....	259	
A. AUTOTAS ELECTRONIC CONCENTRATORS .....	259	
9.3.1 RESERVED .....	262	(L)

(L) Formerly on Table of Contents Sheet B.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

TABLE OF CONTENTS

Sheet No.

9.3 TELEPHONE ANSWERING SERVICE (Cont'd	
9.3.5 CONCENTRATOR-IDENTIFIER SERVICE .....	263
A. CONCENTRATOR-IDENTIFIER LINES .....	263
B. CONCENTRATOR-IDENTIFIER EQUIPMENT .....	265
9.3.6 LINES TERMINATED ON TELEPHONE ANSWERING EQUIPMENT .....	269
A. DESCRIPTION .....	269
B. REGULATIONS .....	269
C. RATES AND CHARGES.....	273
9.4 CALL MANAGEMENT SYSTEMS .....	275
A. GENERAL .....	275
9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A .....	284
A. REGULATIONS .....	284
B. RATES AND CHARGES.....	286
9.4.2 ESS AUTOMATIC CALL DISTRIBUTING - TYPE B .....	295
A. REGULATIONS .....	295
B. RATES AND CHARGES.....	295

Material omitted now on Table of Contents Sheet D.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

TABLE OF CONTENTS

	<u>Sheet No.</u>	
9.5 PUBLIC ANNOUNCEMENT SERVICE .....	302	(L)
9.5.1 AUTOMATIC PUBLIC ANNOUNCEMENT SERVICE .....	302	
A. WEATHER FORECAST SERVICE .....	302	
9.5.2 976 INFORMATION ACCESS SERVICE .....	303	
A. TERRITORY .....	303	
B. DESCRIPTION .....	303	
C. REGULATIONS .....	303	
D. RATES AND CHARGES.....	303	
9.5.3 RESERVED .....	315	
9.5.4 INFORMATION SERVICES CALL BLOCKING .....	339	
A. DESCRIPTION .....	339	
B. DEFINITIONS .....	339	
C. TERRITORY .....	340	
D. REGULATIONS .....	341	
E. RATES AND CHARGES.....	342	(L)

(L) Formerly on Table of Contents Sheet C.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 5-1-1 TRANSPORTATION INFORMATION SERVICE

(T)

A. DESCRIPTION

(N)

5-1-1 Transportation Information Service is a local telephone exchange communications service that allows local exchange end users to reach the 5-1-1 service provider (customer) by dialing an abbreviated telephone number, five-one-one (5-1-1).

5-1-1 is an intelligent routing service that determines the central office serving the calling party, converts the 5-1-1 dialed digits to a Routing Telephone Number (RTN) and then uses the RTN to complete the call over the public switched network to a call center designated by the 5-1-1 customer.

The Routing Telephone Number (RTN) for 5-1-1 Service is an 800/8XX number provided by the Utility or by another 800/8XX service provider. The 800/8XX number provided by the Utility is billed separately as set forth in Schedule Cal.P.U.C No. D8.

B. REGULATIONS

1. 5-1-1 is an optional service that may be purchased only by federal, state and/or local government transportation agencies.
2. A minimum billing period of one month applies to this service.
3. There can be only one 5-1-1 customer for each stand-alone, host, or remote central office serving area (the "5-1-1 service area"). This assures that 511 calls from an end user located within a 5-1-1 service area can be routed to a unique 5-1-1 call center. The Utility will route calls based on the serving central office. If a central office serves one or more remote central offices or multiple states, the Utility will route the 5-1-1 calls based on the originating NPA-NXX. The Utility will default route calls to one of the customer's RTNs if the Utility is unable to route based on the serving central office or originating NPA-NXX.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 5-1-1 TRANSPORTATION INFORMATION SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

(T)  
(N)

4. When establishing a call center, the customer is responsible for informing all local exchange service providers operating within the 5-1-1 service area of the establishment of such a call center.
5. Only calls originating within an operational 5-1-1 service area will be routed to a call center. End users dialing 5-1-1 outside operational 5-1-1 service areas will receive a recorded message that the call cannot be completed as dialed.
6. The 5-1-1 customer may designate only one RTN per 5-1-1 service area but may designate different RTNs for different 5-1-1 service areas as described below:
  - a. If the customer utilizes more than one 5-1-1 RTN, it must designate the specific stand-alone, host or remote central offices to be served by each RTN.
  - b. Normally only one RTN can serve a stand-alone, host or remote central office serving area.
  - c. 5-1-1 calls are not permitted where local calling is restricted (e.g., prisons.)
7. The Utility will route 5-1-1 calls originating from end users on its local exchange network whether the end users purchase service directly from the Utility or from another Local Exchange Carrier (LEC) providing service to end users by utilizing Utility dial tone service.
8. 5-1-1 Service is provided solely for the benefit of the customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity.
9. The Utility will make every effort to route 5-1-1 calls to the appropriate calling center, however, it will not be held responsible for routing mistakes and errors.
10. 5-1-1 Service will be available only in those central offices that are suitably equipped.

(N)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 5-1-1 TRANSPORTATION INFORMATION SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

(T)  
(N)

11. Rules and Regulations set forth in this Schedule are in addition to Rules and Regulations set forth in Schedule Cal.P.U.C. Nos. A2. and D8.

12. Application of the Rates

- a. Non-recurring charges and monthly rates apply for 5-1-1. The non-recurring charges associated with the establishment or modification of 5-1-1 are specified in C. following.
- b. The 5-1-1 monthly rates are specified in C. following. In addition, the rates and charges for toll-free 800 or 8XX service provided by the Utility as set forth in Schedule Cal.P.U.C. No. D8. will apply.

(N)

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 5-1-1 TRANSPORTATION INFORMATION SERVICE (Cont'd)

(T)

C. RATES AND CHARGES<sup>1</sup>

(N)

1. Applicable to the 5-1-1 customer

a. Establishment of and changes to 5-1-1.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
1. 5-1-1 Service - per System	NO	\$7.00	5CS
2. Per Stand-alone or Host Central Office Equipped	\$1,153.00	NO	5CHCO
3. 5-1-1 Table Changes - per customer Requested change	177.00	NO	REAL7

NOTE 1: 5-1-1 Service will be available only in those central offices that are suitably equipped.

(N)



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)  
9.1.1 RESERVED (Cont'd)

(T)  
(D)  
|  
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

(D)

|

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(D)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

(D)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)  
9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)  
9.1.1 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)  
9.1.1 RESERVED (Cont'd)

(T)  
(D)  
|  
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

(D)

(D)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)  
(D)  
(D)  
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.1 RESERVED (Cont'd)

(T)

(D)

(D)

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.2 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.3 RESERVED

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.3 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.3 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.3 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.3 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.3 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.3 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.3 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.3 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS (CONT'D)

9.1.4 PACIFIC BELL LOCAL AREA NETWORK

(T)X

A. DESCRIPTION

(N)

Pacific Bell Local Area Network (PB LAN) is a data communications network service providing for the interconnection of customer-provided data devices and for the transmission of data between such devices. PB LAN is provided from specially equipped Utility premises and utilizes data switching, digital and/or analog transmission facilities, and Centrex facilities to provide switched data transport at speeds to 19.2 Kbps.

The primary component of PB LAN is the data switch located in the customer's serving central office. PB LAN Service will support asynchronous data terminals and host computers and is capable of switching PC to PC, terminal or PC to host computers, and host computer to host computer. The standard features included with PB LAN are Auto Connect, Session Hold, Closed User Group, Directory Display, Host Autobaud, Message of the Day, Round Robin Hunt Groups and Terminal Autobaud.

PB LAN also provides access to the telecommunications network via an optional modem pooling arrangement. The standard feature included with Modem Pooling is Dial-in Port Password Capability. For customers served by more than one central office, data networks connecting PB LAN's may be established by using internodal trunks.

B. DEFINITION OF TERMS

ASYNCHRONOUS MULTIPLEXED HOST ACCESS

The Multiplexed Host Access is provided at each separate customer host computer location. A single multiplexed host access common equipment arrangement may serve one or more host computers within 125 feet from the PB LAN host multiplexer's Network Interface.

(N)

x Formerly on Sheet 148 in different form.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

- 9.1 DIAL SWITCHING SYSTEMS (CONT'D)
- 9.1.4 PACIFIC BELL LOCAL AREA NETWORK (CONT'D)
- B. DEFINITION OF TERMS (CONT'D)

ASYNCHRONOUS TERMINAL/HOST ACCESS

The Asynchronous Terminal/Host Access is the switch interface module, local area network common equipment and the Integrated Voice/Data Multiplexer (IVDM) in the Central Office. It permits the transmission of asynchronous protocol data communications via exchange type facilities between the PB LAN data switch on the Utility's premises and customer-provided data equipment designated as peripheral equipment. (e.g., data terminals, personal computers, printers or, when used as individual host port access, central data processing equipment and host computers).

DATA SWITCH

Provides asynchronous switching capability at speeds up to 19.2 Kbps. The switch data base provides the capability to define data access capabilities for specific groups. Access to hosts, printers, modem pools, and network facilities is allocated by user groups.

INTEGRATED VOICE/DATA MULTIPLEXER (IVDM)

The IVDM allows for the simultaneous transmission of both voice and data over a centrex line.

INTERNODAL TRUNKING

Supports Digital Services and High Capacity Digital Service connections to a non-located Local Area Network switching facility. z

MODEM POOLING

A modem pool is one or more modems arranged in a group for a customer's use for either incoming or outgoing PB LAN data transmission via Centrex station lines. Modem pools are located on the Utility's premises.

z Correction - Inadvertently omitted in Advice Letter No. 15498, effective 2-19-89.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

- 9.1 DIAL SWITCHING SYSTEMS (CONT'D)  
9.1.4 PACIFIC BELL LOCAL AREA NETWORK (CONT'D)  
B. DEFINITION OF TERMS (CONT'D)

MULTIPLEXED PORT

A derived channel termination at the network interface where customers connect their equipment, ie. host computer.

MULTIPLEXER INTERFACE

The Multiplexer Interface is provided between the C.O. Multiplexer and the HCDS or the DS. Included is the Drop/Insert (D/I) Multiplexer on z HCDS, the Multiplexer Interface Unit (MIU) on DS and the connecting wire. z This equipment is required to support the Multiplexing of data signals between PB LAN and another location, either a multiplexed host access or Internodal trunking to a non-located local area network.

C. REGULATIONS

1. Pacific Bell Local Area Network can only be provided from central offices equipped for Local Area Network Service subject to the technical limitation of such equipment and availability of suitable facilities. The local loop range (distance) for a particular loop may vary depending on electrical connection requirements. Not all Pacific Bell serving Central Offices will be equipped.
2. PB LAN service requires that the customers provide all IVDM units located on their premises. The customer provided equipment (CPE) must also be compatible with the Utility provided PB LAN services under the technical guidelines of such services.
3. Host location is defined as a location not more than 125 feet from Pacific Bell's host multiplexer's Network Interface.
4. When terminal access via IVDM is used with a key telephone set, a RJ31X must be installed. A one time labor charge will be charged for installation. See Schedule Cal.P.U.C. No. A8.1.21.

z Correction - Inadvertently omitted in Advice Letter No. 15498, effective 2-19-89.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.4 PACIFIC BELL LOCAL AREA NETWORK (Cont'd)

C. REGULATIONS (Cont'd)

5. Modem pool members are dedicated to a specific customer for access by the customer's designees only. For each modem, the customer must also purchase a Centrex station line.

6. In addition to the PB LAN rates and charges, the customer is also responsible for all exchange service rates, local usage, toll and private line channels as well as all other applicable rates, charges and regulations.

7. On and after January 9, 1993 the effective date of Advice Letter No. 16375, the offering of PB LAN will only be furnished to the same customer of record on the same premises until August 1, 1993, at which time the service will be discontinued. Supersedures and additions are prohibited.

8. Service Charges as set forth in the Utility's tariff Schedules will be waived from the effective date of Advice Letter No. 16375 until August 1, 1993, for customers who convert their existing PB LAN service to an alternate Utility service such as, but not limited to, Centrex IS, (T)  
Public Packet Switching<sup>1</sup> with Data Over Voice access. (T)

D. SERVICE

PB LAN is comprised of three basic rate elements: PB LAN Centrex station line, terminal access and host access. Modem Pooling and Internodal Trunking features are offered as options.

PB LAN will provide the customer with the ability to transmit integrated voice and data over the existing centrex local loop for the purpose of switching the data to a host, modem, network facility or another terminal access.

1. Basic

a. PB LAN (Centrex) Station Line

PB LAN (Centrex) Station Line is provided via Centrex primary station line, see Schedule Cal.P.U.C. No. A9.1.1,D. (T)

NOTE 1: Frozen/Grandfathered Service effective October 12, 2004. See General (D)  
Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. (N)  
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

- 9.1 DIAL SWITCHING SYSTEMS (CONT'D)
- 9.1.4 PACIFIC BELL LOCAL AREA NETWORK (CONT'D)
- D. SERVICE (CONT'D)
- 1. Basic (Cont'd)

- b. Terminal/Host Access

Terminal/Host Access provides the customer with the capability to integrate voice and data on the customer's centrex line and to transmit data over the local loop at speeds up to 19.2 Kbps.

Customer interface is provided via RS232 for the data equipment. The customer is responsible for standard jacks conforming to Part 68, Subpart F, of the FCC's Rules and Regulations for single line and key telephones.

- c. Multiplexed Host Access

Multiplexed Host Access is provided via Special Access High Capacity Digital Services (HCDS), see Schedule Cal.P.U.C. No. 175-T, Section 7.5.8,(C) or Advanced Digital Network Service, 56Kps. only, see Schedule Cal.P.U.C. No. 175-T, Section 7.5.8,(B). (T)

- 2. Optional

- a. Internodal Trunking

Internodal trunking provides the customer with the capability to link data switches together. Channels as set forth in Schedule Cal.P.U.C. Nos. 175-T, Section 7.5.8(B) & (C), or FCC Tariff 128, are used as the interoffice facility. Transmission speeds up to 1.544 Mbps may be used. (T)

- b. Modem Pooling

Modem pooling provides the capability for the user to exit from the LAN to the public switched network and the ability for a user outside of the LAN to access the LAN.

Network usage charges, if applicable, will be assigned to the Centrex line associated with the modem.

Access to the data switch from the public switched network is available through a similar modem arrangement.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (CONT'D)

9.1.4 PACIFIC BELL LOCAL AREA NETWORK (CONT'D)

E. RATES AND CHARGES

	Nonrecurring Charge	Monthly Rate	USOC
1. PB LAN (Centrex) Station line			
- each <sup>1,7,8</sup>	\$ RR	\$ RR	RXOW+
- each <sup>1,7,8</sup>	RR	RR	AAF
2. Terminal/Host Access			
per port <sup>2,7,8</sup>			
- 1.2 Kbps	90.24 (R)	20.90 (R)	COB12
- 2.4 Kbps	90.24	20.90	COB24
- 4.8 Kbps	90.24	20.90	COB48
- 9.6 Kbps	90.24	20.90	COB96
- 19.2 Kbps	90.24 (R)	22.80 (R)	COB19
3. Multiplexed Host Access <sup>3,6,7,8</sup>			
- Common equipment, per location	NO	474.96 (R)	COBHA
- Each multiplexed port	42.75 (R)	8.55	HAUNL
- Multiplexer/HCDS Interface	474.96	474.96	COBML
- Multiplexer/DS Interface	237.48 (R)	237.48 (R)	COBDS
- Switch/HCDS Interface <sup>4</sup>	RR	RR	1ECT1
- Switch/DS Interface <sup>4</sup>	RR	RR	1ECDS
4. Modem Pooling			
per Modem <sup>5,7,8</sup>			
- Dial In Access	66.49 (R)	23.75 (R)	COBDC
- Dial Out Access	66.49	23.75	COBDO
5. Internodal Trunking <sup>6,7,8</sup>			
- Switch/HCDS Interface	474.96	474.96	1ECT1
- Switch/DS Interface	237.48 (R)	237.48 (R)	1ECDS

9.1.5 RESERVED

NOTE 1: Rate applicable to Centrex primary station line rate as defined in Schedule Cal.P.U.C. No. A9.1.1, D.

NOTE 2: In addition, one RXOW+ is required per port.

NOTE 3: Terminal Access ports may be used as Host Access.

NOTE 4: Rate applicable to E.5 Internodal Trunking.

NOTE 5: In addition, a Centrex station line is required.

NOTE 6: In addition, either an HCDS or ADN channel is required.

NOTE 7: See Schedule Cal.P.U.C. No. A9.1.2, Centrex Payment Plans.

NOTE 8: See Regulations C.7. and 8. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)  
9.1.6 RESERVED (Cont'd)

(T)  
(D)  
|  
(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)  
(D)  
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)  
(D)  
(D)

(D)

(D)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)  
(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.6 RESERVED (Cont'd)

(T)

(D)

(D)

9.1.7 RESERVED

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.8 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.9 RESERVED

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.9 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.9 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.9 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.10 RESERVED

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.10 RESERVED (Cont'd)

(T)

Material omitted now in Schedule Cal.P.U.C. No. D10.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.11 WIRELESS 9-1-1

(T)

A. DESCRIPTION

(N)

1. WIRELESS 9-1-1

Wireless 9-1-1 Service is a service offering which routes wireless calls to specific Public Safety Answering Points (PSAPs) and provides a Mobile Directory Number (MDN) for callback information and the appropriate caller location information to support the Federal Communication Commission's (FCC) Wireless Telecommunications Bureau Phase I and Phase II requirements established in CC Docket No. 94-102.

This service will support the following Wireless 9-1-1 design solutions:

- a. Call path Associated Signaling (CAS)<sup>1</sup>
- b. Non-Call path Associated Signaling (NCAS)
- c. Hybrid

The Wireless 9-1-1 customer must be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local government units to whom authority has been lawfully delegated, or a third party provider of 9-1-1 database services.

2. Definition of Terms

9-1-1 Selective Router

A central office providing tandem switching capability for 9-1-1 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing function capability and certain maintenance functions for each PSAP.

9-1-1 Tandem to 9-1-1 Tandem Transfer

The ability to transfer a 9-1-1 call from a PSAP served by one 9-1-1 Selective Router (a.k.a. Tandem) to a PSAP served by a different 9-1-1 Selective Router.

Call path Associated Signaling (CAS)

A Wireless 9-1-1 technology that utilizes the voice transmission path to also deliver the Mobile Directory Number and the caller's location to the PSAP.

NOTE 1: The CAS technology does not support Phase II and customers that utilize CAS for Phase I will be required to migrate to NCAS or Hybrid solutions for Phase II implementation

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.11 WIRELESS 9-1-1 (Cont'd)

(T)

A. DESCRIPTION (Cont'd)

(N)

2. Definition Of Terms (Cont'd)

Emergency Services Routing Digits (ESRD)

A 10-digit number that is used to identify the cell site/sector serving the caller. The selective router uses the ESRD to selectively route the call to the designated PSAP.

Emergency Services Routing Key (ESRK)

A 10-digit number that is normally used to identify an ongoing Wireless 9-1-1 call and to correlate the associated data for that call. The selective router uses the ESRK to selectively route the call to the designated PSAP.

Hybrid

A Wireless 9-1-1 technology that utilizes one transmission path to deliver the voice and Mobile Directory Number to the PSAP and a separate transmission path to deliver the caller's location information to the PSAP.

Mobile Directory Number (MDN)

A 10-digit telephone number that identifies the calling party and can be used as a call back number.

Mobile Switching Center

A switch that provides wireless telephone service.

Non-Call path Associated Signaling (NCAS)

A Wireless 9-1-1 technology that utilizes one transmission path to deliver the voice and a separate transmission to deliver the Mobile Directory Number and the caller's location to the PSAP.

(N)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.11 WIRELESS 9-1-1 (Cont'd)

(T)

A. DESCRIPTION (Cont'd)

(N)

2. Definition Of Terms (Cont'd)

Pseudo-Automatic Number Identification (pANI)

A number, consisting of the same number of digits as ANI, but is used in place of an ANI to convey a special meaning. The specific meaning assigned to the pANI is determined by agreements, as necessary, between the telephone system originating the call, intermediate telephone systems handling and routing the call, and the destination telephone system. The pANI identifies the location of the base station or cell site through which a mobile call originates.

Wireless Call

Any call generated by a wireless end user via the digits "9-1-1" and delivered by the Wireless carrier to the Utility for routing to the PSAP in order to route the call to the designated PSAP.

Wireless Carrier

A private entity that provides telephone service to residential or business end users served by a wireless switch.

Wireless End User

an individual or organization authorized to use the telephone services provided by the wireless switch.

(N)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.11 WIRELESS 9-1-1 (Cont'd)

(T)

B. REGULATIONS

(N)

1. General

In addition to the following terms and conditions, the terms and conditions set forth in Schedule Cal.P.U.C. No. A and in the Enhanced 9-1-1 (E9-1-1) Service as described in Section A9.2 following, shall also apply.

a. Request for this service:

- (1) can only be initiated by a 9-1-1 customer;
- (2) must be provided to the Utility in writing; and
- (3) must identify the PSAP or Call Centers service locations and the required network database configurations for the specified locations.

b. The minimum number of digits that the PSAP CPE must be capable of receiving is dependent on the wireless technology. A PSAP must be able to accept 8, 10, or 20 digits when the wireless technology is NCAS, Hybrid, or CAS, respectively. If a PSAP CPE does not meet these requirements, the Utility will continue to selectively route Wireless 9-1-1 calls to the designated PSAPs. However, the PSAP may not receive callback or location information for these calls.

2. Customer Responsibilities<sup>1</sup>

- a. When the Utility is the database provider, the Wireless 9-1-1 customer is responsible for ensuring that the Wireless Carrier creates, maintains, and forwards to the Utility current pANI data according to the format and procedures specified by the Utility.
- b. Wireless 9-1-1 Service Wireless End User's information is confidential. The 9-1-1 customer agrees to use such information only for the purpose of responding to emergency calls. All other uses of such information are prohibited.
- c. To the extent that a Wireless End User's telephone number, the address and name associated with the originating station location are furnished to the PSAP and to the Utility, the Wireless End User (published and nonpublished) consents to the storage and retention of Wireless End User's location and telephone number in the Utility data base and also consents to access of this information by the PSAP for the sole purpose of responding to an emergency call.
- d. The Wireless 9-1-1 customer has the responsibility for reporting all errors, defects and malfunctions that they are aware of to the Utility in a timely manner provided.

NOTE 1: The Utility will participate in all coordination efforts as the Utility deems appropriate.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.11 WIRELESS 9-1-1 (Cont'd)

(T)

B. REGULATIONS (Cont'd)

(N)

2. Customer Responsibilities (Cont'd)

e. Cancellation of the service in whole or in part by the Wireless 9-1-1 customer prior to establishment thereof, will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Utility up to the time of cancellation resulting from the Wireless 9-1-1 customer's order for service.

f. The PSAP will be responsible for any local or long distance toll associated with the call-back of wireless callers or the transferring of calls to non-PSAP locations.

3. Limitation of Liabilities

a. The Utility's entire liability to the Wireless 9-1-1 customer or to any other person or legal entity for interruption or failure of Wireless 9-1-1 Service shall be limited by the terms set forth in this section and in Schedule Cal P.U.C. No. A2.1.14.

b. Wireless 9-1-1 Service is provided solely for the benefit of the Wireless 9-1-1 customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any obligation on the part of the Utility toward, or any right of action on behalf of, any third person or other legal entity.

c. To the extent allowed by law, the Wireless 9-1-1 customer agrees to release, indemnify, defend and hold harmless the Utility from any and all loss, claims, demands, suits or other action, or any liability whatsoever, to any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Wireless 9-1-1 customer or others, caused or claimed to have been caused, directly or indirectly, by the Wireless 9-1-1 Service.

(N)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.11 WIRELESS 9-1-1 (Cont'd)

B. REGULATIONS (Cont'd)

3. Limitation of Liability (Cont'd)

- d. To the extent allowed by law, the Wireless 9-1-1 customer also agrees to release, indemnify and hold harmless the Utility from any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Wireless 9-1-1 service features and the equipment associated therewith, or by any services furnished in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Wireless 9-1-1 service hereunder, and which arise out of the negligence of the Utility or the negligence or other wrongful act of the Wireless 9-1-1 customer, its users, agencies or municipalities or the employees or agents of any one of them.
- e. To the extent allowed by law, the Wireless 9-1-1 customer also agrees to indemnify, defend and hold harmless the Utility from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from any act or omission, including but not limited to the provision of inaccurate information, out of date or improperly formatted information, equipment facilities or transmission errors, by the Wireless 9-1-1 customer, the Wireless Carrier or any third party involved, directly or indirectly, in any aspect of the Wireless 9-1-1 Service.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.1 DIAL SWITCHING SYSTEMS (Cont'd)  
 9.1.11 WIRELESS 9-1-1(Cont'd)

(N)

C. RATES AND CHARGES

	<u>Per Call</u> <u>Rate</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>USOC</u>
1. Wireless 9-1-1 (W 9-1-1) Service			
W 9-1-1 Service with wireless switch features, ALI Server upgrades, Selective Routing (SR), SR and ALI Database upgrades, record entry, storage and processing, and Telco Map Server functionality <sup>1</sup>			
- Charge per call	\$0.13		WL9AA
Class of Service		\$ 9,250.00	WSE
Tandem to Tandem Transfer		30,230.00	SFQET

NOTE 1: In applications utilizing a third party database provider, the Utility will not assess the completeness of the received ALI record, but will simply deliver it to the PSAP.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE

9.2.1 9-1-1 EMERGENCY SERVICE (T)

A. DESCRIPTION

1. 9-1-1 Service (T)

9-1-1 emergency service is a service whereby people in need of (T)  
assistance may, by dialing "9-1-1" from within the serving area, gain (T)  
access to a customer designated and operated Public Safety Answering Point  
(PSAP).

9-1-1 emergency service features and network arrangements will be based (T)  
upon the operating limitations of the Utility's facilities and equipment.

9-1-1 emergency service is furnished to political subdivisions and (T)  
municipal corporations of the State of California. The political subdivision (T)  
or municipal corporation placing an order for 9-1-1 emergency  
service is the customer as defined in Schedule Cal.P.U.C. No. A2.1.1.,  
Definitions.

2. 9-1-1 Exchange Line (T)

Definition of "direct dedicated":

a. Direct

A communication path from a 9-1-1 call originating central office to a (T)  
PSAP's serving central office on which no switching occurs.

b. Dedicated

A direct communication path used exclusively for carrying 9-1-1 calls (T)  
over the particular route involved.

3. 9-1-1 Attendant Position (T)

Public Safety Answering Point (PSAP) - terminal equipment on which incoming 9-  
1-1 calls are initially answered. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

A. DESCRIPTION (CONT'D)

4. 8A Answer/Transfer Unit System (8A ATS)

- a. The 8A ATS attendant positions utilize 18 or 30 button telephone sets as set forth in rates and charges following, with a maximum of 8 positions per system. The transfer, transfer release and hold features are located in the pick-up key field of the attendant position, which reduces the maximum number of line terminations from 18 and 30 to 15 and 27, respectively.
- b. A maximum of eight two way lines can be provided per 8A ATS with no more than four of these being dial central office lines.
- c. Each 8A ATS attendant position includes a handset equipped with a standard jack conforming to Part 68, Subpart F, of the FCC's Rules and Regulations that accommodates a head telephone set. A head telephone set will be customer provided. (T)  
|  
(T)  
z

5. 9-1-1 Features

a. Called Party Hold

A 9-1-1 connection is retained regardless of the switchhook status of the 9-1-1 calling party. The PSAP attendant remains off-hook or places the calling party on hold. This feature is a function of the 9-1-1 central office trunk circuit and is applicable only to 9-1-1 calls trunked directly from the originating central office.

b. Central Office Identification

Central Office Identification can be provided at no charge when direct 9-1-1 lines are provided. The PSAP can identify from which central office a call originated by visually identifying the direct trunk group on which the call is terminating.

c. Emergency Ringback

A PSAP attendant can ring the 9-1-1 calling party who goes on-hook after the call is answered by the attendant. This feature is limited to 9-1-1 calls trunked directly.

z Correction

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D) (T)

A. DESCRIPTION (CONT'D)

5. 9-1-1 Features (Cont'd) (T)

d. Forced Disconnect

The PSAP attendant can release the 9-1-1 connection even though the 9-1-1 calling party remains off-hook. This feature is a function of the 9-1-1 central office trunk circuit. (T)

e. Hunting

Hunting on 9-1-1 Exchange lines is provided at no charge. (T)

f. Switchhook Status

Audible and visual indications alert a PSAP attendant when the held on-hook 9-1-1 calling party has gone off-hook. This feature is limited to 9-1-1 calls trunked directly from the originating central office. (T)

g. Tone Application

Gives the PSAP attendant indication of the on/off-hook status of the 9-1-1 caller. A 120 IPM tone is given if the 9-1-1 caller abandons the call before the PSAP attendant answers. A 60 IPM is given if the 9-1-1 caller goes on-hook after the PSAP attendant answers the call. No tone indicates a 9-1-1 caller who is retaining the connection but is not speaking. (T)

h. Call Transfer To Responding Agency

The PSAP attendant can transfer the 9-1-1 incoming calling party to another agency via a transfer to private line circuit or an individual access line. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

A. DESCRIPTION (CONT'D)

5. 9-1-1 Features (Cont'd)

i. 9-1-1 Automatic Call Distributor (ACD)<sup>1,2</sup>

(N)

When placing a 9-1-1 call, incoming callers are immediately connected to the first available attendant. If an attendant is not available, a recorded announcement will be given to the caller that the call will be answered as quickly as possible. The ACD offers a Management Information Service capability that provides displays, printed reports and special programs designed to give complete statistical data for PSAP administrative and personnel management.

NOTE 1: A customer using a 9-1-1 ACD must also install and maintain an acceptable back-up system to allow answering of emergency calls, in case of an ACD failure.

NOTE 2: The 9-1-1 ACD must be installed with a 9-1-1 ANI and ALI controller device if it is to be used in conjunction with Enhanced 9-1-1. (See Schedule A9.2.3)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.1 9-1-1 EMERGENCY SERVICE (Cont'd)

B. REGULATIONS

1. General

- a. 9-1-1 service is provided by the Utility where facilities and operating conditions permit.

All calls originating from a single central office exchange will be routed to one PSAP. Where more than one PSAP is located in an exchange, and the exchange includes two or more central office locations, the PSAPs will be arranged to receive calls from distinct central offices.

- b. Tie lines, private lines and other channels connecting a PSAP with responding agencies are provided at filed charges and rates for such facilities as specified in this or other appropriate tariffs.

- c. When 9-1-1 is dialed no charge will be made to the calling party.

- d. Where an exchange telephone service is used to report an emergency situation to a PSAP attendant over a 9-1-1 service or a seven digit telephone number terminating at the PSAP, the class, type and grade of service, primary service listing and locations of the service may be furnished by the Utility to a PSAP responding to the emergency; not withstanding other regulations shown elsewhere in those schedules which preclude the furnishing of telephone service customer information.<sup>1,2</sup> (T)

- e. Temporary suspension of service at the request of the customer, either partial or complete is not applicable to equipment, services or facilities furnished to provide 9-1-1 service.

- f. Equipment arrangements, rearrangements and services available for use with other types of service will be furnished with a 9-1-1 Emergency System where facilities and operating conditions permit, unless otherwise specified in the tariffs. Where furnishing such arrangements and rearrangement involves costs in excess of those contemplated by filed tariffs, additional charges may be applicable, subject to prior authorization of the Public Utilities Commission of the State of California.

NOTE 1: Also applicable to exchange service furnished by independent companies and Competitive Local Carriers (CLCs). (N)

NOTE 2: Not applicable in situations where a calling party with call blocking has dialed the PSAP, unless the calling party orally discloses their telephone number to the PSAP attendant. (N)

Material omitted now Sheet 28.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.1 9-1-1 EMERGENCY SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

1. General (Cont'd)

g. Service connection charges as shown in Schedule Cal.P.U.C. No. A3.1. are applicable to each 9-1-1 exchange line terminated. (L)

h. 9-1-1 Exchange Line may terminate on a standard type telephone set or other answering equipment with which it is compatible. When the 9-1-1 exchange line terminates on equipment other than the standard telephone set appropriate rates and charges for line terminations will apply. (L)

2. Terminal Equipment

a. Where Utility-provided terminal equipment is furnished, it will be provided at the rates and charges shown in this tariff or under separate contract.

b. 9-1-1 lines from the Utility central office may be furnished to terminate on authorized customer-provided terminal equipment in accordance with the provisions as set forth in Schedule Cal.P.U.C. No. A5. and A8.

3. Limitation of Liability

The Utility's liability to 9-1-1 customers and third parties utilizing the 9-1-1 service is set forth in Schedule Cal.P.U.C. No. A2.1.14.

4. Undertaking of Utility

a. Upon application by one or more political subdivisions acting as a single agency, or their certified agent, and subject to prior written approval by the State of California Department of General Services, Communications Division, the Utility will open the 9-1-1 emergency number and provide the associated equipment and facilities, for use by the general public in reporting emergencies to a PSAP.

b. The Utility does not undertake to answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls with personnel on the customer's premises.

c. The Utility shall engineer the initial installation of a 9-1-1 system to meet the customer's requested communication requirements. Such engineering will be based on type and number of lines required, and other information furnished by the customer as well as engineering data used by the Utility.

(L) Formerly on Sheet 227.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

5. Customer Responsibility

The 9-1-1 customer will:

- a. Determine sufficient services and equipment quantities to meet the customer's needs during the engineering process, prior to initial installation and in concert with the Utility.
- b. Adhere to the guidelines as set forth in the current State of California 9-1-1 Systems Standards and Planning Guidelines Manual.

6. Termination of Lines

Trunk line, individual line service, or 9-1-1 exchange lines may be furnished to the Utility's local loop demarcation point or to the terminal equipment where provided by the Utility.

(T)  
(T)  
(N)

Trunk line or individual line service furnished with 9-1-1 Emergency Service is provided at the charges, rates and regulations from the tariffs specific to those services.

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

7. Optional Features

- a. Provision of optional 9-1-1 features other than forced disconnect and tone application are dependent upon the type of terminating equipment and trunking arrangements. Not all routing arrangements, features or transfer arrangements are compatible nor can they be provided in all central offices.
- b. Ringback, Switchhook Status and Called Party Hold features require direct trunking of 9-1-1 exchange lines from each originating central office to the PSAP.

8. Commercial Power

Commercial power, power wiring and outlets are furnished by the customer who assumes all responsibility for the safe condition of such wiring outlets and power.

9. Basic Termination Charges

If at any time during the period following the installation of any equipment to which a basic termination charge is applicable and such equipment is disconnected as a result of a request of the customer or disconnection of the customer's telephone service in accordance with the Utility's applicable tariffs, the customer shall pay to the Utility, upon demand, the basic termination charge specified in C. following, less a credit of said charge for each month and fractional portions of a month between the date on which it was installed and the date on which it was so disconnected. For the purpose of computing basic termination charges the last equipment of the same type installed shall be considered to be the first equipment removed.

10. Limitations of Liability

In addition to the liability limitations set forth in Schedule Cal.P.U.C. No. A2.1.14, the Utility shall not be held responsible for specific address information controlled by the customer. This information includes suite, room, apartment and all private switch data. (T)

11. Confidentiality of Data

Private switch data is recognized as confidential and will not be used or distributed for purposes outside the scope of 9-1-1 Emergency Service. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

11. Demarcation Point

9-1-1 Emergency Service will terminate at the Utility's local loop demarcation point except where the Utility provides the terminal equipment. Where the Utility has provided terminal equipment, its local loop demarcation point will be extended to include the Utility's terminal equipment. The Utility will maintain service to that point.

Where the Utility provides the terminal equipment for 9-1-1 Emergency Service, the Utility will be responsible for the installation and maintenance of the 9-1-1 service and its associated terminal equipment only, not for the intrabuilding network cable (INC cable).

The Utility shall be given access to available pairs within the INC cable, at no charge to the Utility, to install and maintain 9-1-1 Emergency Service to the Utility provided terminal equipment.

Where the Utility provides the terminal equipment and trouble is isolated to the INC cable, the Utility will be given access to spare pairs within the cable to maintain the 9-1-1 Emergency Service. The customers shall be responsible for repair of INC cable as set forth in Schedule Cal.P.U.C. No. A8.4.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

C. RATES AND CHARGES

1. 9-1-1 Exchange Line

A direct dedicated one-way incoming line terminating at the Utility's (T)  
 local loop demarcation point or on the Utility's terminal equipment (T)  
 located at the PSAP.<sup>1</sup>

a. Each 9-1-1 Exchange Line terminated routes wholly within or between Pacific Bell exchanges or district areas, all exchanges.

(1) Rates for business individual access line service or trunk line service as appropriate will apply. The monthly rate for a 9-1-1 exchange line is the rate applicable for the exchange or district area served by the 9-1-1 line.

(3003B)

	NONRECURRING CHARGE	MONTHLY RATE	USOC
Flat rate service <sup>2</sup>			
- Each access line	\$ RR	\$ RR	91M
- Each trunk	RR	RR	TGZ
Measured rate service <sup>2</sup>			
- Each access line	RR	RR	92K
- Each trunk	RR	RR	T99

(2) Mileage - Between Utility Exchanges or District Areas

When the 9-1-1 exchange line is provided from an exchange or district area that does not have local calling to the exchange or district area in which the PSAP is located, foreign exchange mileage rates as specified in Schedule Cal.P.U.C. No. A5.1.4 apply.

b. Routes Involving Connecting Company Exchanges.

When 9-1-1 exchange line originates in a Connecting Company's exchange and terminates on a PSAP located in a Utility Exchange, the monthly rate and nonrecurring installation charge will be composites of the involved Utility's rates and charges, including mileage.

NOTE 1: See A.2. preceding.

NOTE 2: Rates, charges and regulations as set forth in Schedule Cal.P.U.C. No. A5.2 and A5.3 apply.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

2. Optional Line Features<sup>1</sup>

a. Forced disconnect, tone application and called party hold

(3003A)

	<u>INSTALLATION</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>	<u>USOC</u>
- Each line arranged	\$ NO	\$ NO	ZZY99

b. Ringback and/or Switchhook Status  
 (USOC - U9S)

(3002S)

	<u>INSTALLATION</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>
(1) Central office equipment each line unit installed		
- Option A	\$ 417.96 (R)	\$ 5.22 (R)
- Option B	208.98 (R)	7.84 (R)

NOTE 1: See B.7. preceding.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

- 9.2 EMERGENCY REPORTING SERVICE (CONT'D)
- 9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)
- C. RATES AND CHARGES (CONT'D)
- 2. Optional Line Features<sup>1</sup> (Cont'd)
- b. Ringback and/or Switchhook Status (Cont'd)
- (2) Station Equipment<sup>1</sup>

EQUIPMENT	USOC
Common Equipment	U9TCE
First Line Unit	U9TAL
Additional Line Unit	U9TSL

(3002S)

	<u>INSTALLATION</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>
Common Equipment, including a batteryless power supply, mounting apparatus with a capacity of 14 lines		
- Option A	\$389.46 (R)	\$ 3.04 (R)
- Option B	194.73	5.46
First line unit installed on initial or subsequent installation visit		
- Option A	218.48	1.90
- Option B	113.99	3.23
Each additional unit installed on initial or subsequent installation visit		
- Option A	199.48	1.90
- Option B	99.74 (R)	3.23 (R)

NOTE 1: Not required when PSAP terminal equipment is 8A Answer/Transfer Unit.  
 Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

3. PSAP Terminal Equipment

a. 8A Answer/Transfer System (8A ATS)

(1) Common Equipment

Initial Unit<sup>1</sup> - USOC 98A

Provides one wall-mounted cabinet and equipment to serve up to five transferable 9-1-1 exchange lines, four two-way lines and two attendant positions.

(3003U)

	<u>BASIC TERMINATION CHARGE</u>	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>
Option A			
- Each	\$ NO	\$ 2184.79 (R)	\$ 32.77 (R)
Option B			
- Each	1139.89 (R)	1044.90 (R)	51.30 (R)

Auxiliary Unit<sup>1</sup> - USOC 98C

Provides one wall-mounted cabinet and equipment to serve up to five incoming transferable 9-1-1 exchange lines, four two-way lines<sup>2</sup> and two attendant positions, maximum three units per system.

(3003U)

	<u>BASIC TERMINATION CHARGE</u>	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>
Option A			
- Each	\$ NO	\$ 1424.87 (R)	\$ 14.25 (R)
Option B			
- Each	712.43 (R)	712.43 (R)	26.12 (R)

NOTE 1: Basic termination charge is reduced 1/84 for each month of service, see B.9. preceding.

NOTE 2: Maximum of eight two-way lines per system.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

3. PSAP Terminal Equipment (Cont'd)

a. 8A Answer/Transfer System (8A ATS) (Cont'd)

(2) Power Supply

Initial Unit - USOC 98D

One required with initial common equipment unit

(3002S)

	<u>INSTALLATION</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>
Option A		
- Each	\$ 94.99 (R)	\$ .90 (R)
Option B		
- Each	47.50 (R)	1.71 (R)

Auxiliary Unit - USOC - 98G

One required for second and third units of common equipment, maximum two per system

(3002S)

	<u>INSTALLATION</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>
Option A		
- Each	\$ 80.74 (R)	\$ .76 (R)
Option B		
- Each	40.85 (R)	1.42 (R)

Continued



NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

- 9.2 EMERGENCY REPORTING SERVICE (CONT'D)
- 9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)
- C. RATES AND CHARGES (CONT'D)
- 3. PSAP Terminal Equipment (Cont'd)
- a. 8A Answer/Transfer System (8A ATS) (Cont'd)

(3) Attendant Position

Includes call transfer and emergency ringback keys, maximum of eight 18 or 30 button attendant positions per system.

Attendant Position	USOC
18 Button	91P++
30 Button	91R++

(3002S)

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>
18-Button attendant position:		
Rotary Dial		
- Option A	\$ 246.98 (R)	\$ 9.97 (R)
- Option B	123.49	12.11
TouchTone		
- Option A	246.98	10.69
- Option B	123.49	12.82
30-Button attendant position:		
Rotary Dial		
- Option A	284.97	11.87
- Option B	142.49	14.25
TouchTone		
- Option A	284.97	12.82
- Option B	142.49 (R)	15.20 (R)

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

3. PSAP Terminal Equipment (Cont'd)

a. 8A Answer/Transfer System (8A ATS) (Cont'd)

(4) Line Termination Unit

One required for each line terminated in common equipment

UNIT	USOC
Incoming Transferable 9-1-1 Exchange Line	98H
Transfer to private line	98J
Transfer to business individual access line	98O

(3002S)

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>
Incoming Transferable 9-1-1 exchange line		
- Option A	\$ 52.25 (R)	\$ 1.42 (R)
- Option B	24.70	1.90
Transfer to private line		
- Option A	142.49	1.90
- Option B	71.24	3.04
Transfer to business individual access line		
- Option A	123.49	2.28
- Option B	61.74 (R)	3.32 (R)

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

3. PSAP Terminal Equipment (Cont'd)

a. 8A Answer/Transfer System (8A ATS) (Cont'd)

(5) Call Transfer Feature

Switching equipment required to connect 9-1-1 exchange lines to two-way lines:

Equipment            USOC

Initial Unit    98V  
 Additional Unit        98W

(3002S)

Initial Unit

Facilities for the first four two-way lines, per common equipment unit:

- Option A	\$ 161.48 (R)	\$ 1.90 (R)
- Option B	80.74	3.23

Additional Unit

Facilities for the fifth to eighth two-way lines, per common equipment unit:

- Option A	161.48	1.90
- Option B	80.74 (R)	3.23 (R)

(6) Switchhook Status

One required for each 9-1-1 exchange line arranged for switchhook status.(USOC 91Z)

(3002S)

	<u>INSTALLATION</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>
- Option A	\$ 66.49 (R)	\$ .90 (R)
- Option B	34.20 (R)	1.42 (R)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

(T)

C. RATES AND CHARGES (CONT'D)

3. PSAP Terminal Equipment (Cont'd)

A. 8A ANSWER/TRANSFER SYSTEM (8A ATS) (CONT'D)

	<u>INSTALLATION</u>	<u>MONTHLY</u>
	<u>CHARGE</u>	<u>RATE</u>

(7) Emergency Power (optional)

One per common equipment unit one through three,  
 maximum of three per system.(USOC - 98R)  
 (3002S)

Each

- Option A

\$150.00

\$27.00

- Option B

75.00

28.50

b. 9-1-1 Automatic Call Distributor

(N)

(3004A)

BASIC TERMINATION <u>CHARGE</u>
---------------------------------------

USOC

(1) Initial Common Equipment<sup>1</sup>

Equipment required for a  
 maximum capacity of 224  
 ports (combination of  
 trunks and positions).  
 Agent positions over 31  
 require the Supple-  
 mental System Software  
 (USOCs EACDB and EACDC).

\$61000.00

35000.00

2700.00

EACDA

(2) Supplemental Software

32-70 Positions

Additional Software  
 required to provide  
 32 to 70 agent positions.

1732.00

130.00

EACDB

NOTE 1: Basic termination charge is reduced 1/60th for each month  
 of service, see B.9 preceding.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

(N)

- 9.2 EMERGENCY REPORTING SERVICE (CONT'D)
- 9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)
- C. RATES AND CHARGES (CONT'D)
- 3. PSAP Terminal Equipment (Cont'd)
- b. 9-1-1 Automatic Call Distributor (Cont'd)
- (3003A)

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
(3) Supplemental Software 71-150 Positions			
Additional Software required to provide 71-150 agent positions.	\$1732.00	\$130.00	EACDC
(4) Station Card			
Station circuit card for up to 8 positions. Includes required cables and connectors.	460.00	38.00	EACDD
(5) Agent Position - Desk Top			
ACD answering equipment per position. Uses the Type IV Agent position for desk top applications.	297.00	22.00	EACDE
(6) Agent Position - Flush Mount			
ACD answering equipment per position. Uses the Type II Agent position for flush mounted applications.	373.00	29.00	EACDF
(7) Trunk Card - Ground or Loop Start			
Trunk Circuit Card to accommodate up to 8 ground start or loop trunks.	427.00	37.00	EACDH
(8) Trunk - DID			
Trunk Circuit Card to accommodate up to 8 DID trunks.	577.00	49.00	EACDI (N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

(N)

- 9.2 EMERGENCY REPORTING SERVICE (CONT'D)
- 9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)
- C. RATES AND CHARGES (CONT'D)
- 3. PSAP Terminal Equipment (Cont'd)
- b. 9-1-1 Automatic Call Distributor (Cont'd)
- (3003A)

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
(9) Trunk Card - Tie Line			
Trunk circuit cards to accommodate up to 6 E&M Tie Lines.	\$390.00	\$34.00	EACDJ
(10) Additional Supervisor CRT			
For each additional Supervisor's CRT required after the initial Supervisor's CRT, up to a total of 16 CRTs. (The SR1000 has the capacity for a combined maximum of 32 CRTs and printers).	528.00	60.00	EACDK
(11) Recorded Announcement Equipment			
Equipment for up to 3 announcements. (Equipment for more than 3 announcements requires 1 station port per announcement and must be mounted externally to the SR1000 cabinet.)	635.00	53.00	EACDL
(12) External Alert Common Equipment			
Equipment required to drive up to 32 external alerts (lamps, etc.)	310.00	28.00	EACDM (N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

(N)

- 9.2 EMERGENCY REPORTING SERVICE (CONT'D)
- 9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)
- C. RATES AND CHARGES (CONT'D)
- 3. PSAP Terminal Equipment (Cont'd)
- b. 9-1-1 Automatic Call Distributor (Cont'd)  
 (3003A)

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
(13) Power Failure Transfer Common Equipment  Equipment required to effect a transfer of seven digit telephone numbers to a station in the event of a power failure. Provides capacity for up to 12 Power Failure Transfer circuit cards (USOC EACDG) or 144 seven digit lines.	\$269.00	\$26.00	EACDN
(14) Power Failure Transfer Card  Circuit card provides capacity for up to 12 seven digit lines to be transferred to a station in the event of a power failure. (Requires USOC EACDN).	205.00	18.00	EACDG
(15) Forecasting Software Package  Provides end user capability to forecast and anticipate grade of service, number of trunks, number of agents, percentage of blockage, and average time of queue when blocked.	390.00	37.00	EACDO (N)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

(N)

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.1 9-1-1 EMERGENCY SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

3. PSAP Terminal Equipment (Cont'd)

c. Telecommunications Device for the Deaf (TDD) Detection Device  
 (3003A)

(1) TDD Detection Device

Monitors a telephone line for baudot tones, provides a voice notification to the called party that a TDD is calling and sends an acknowledgement in baudot format to the calling party that the call has been received.

<u>INSTALLATION</u>	<u>MONTHLY</u>	<u>USOC</u>
<u>CHARGE</u>	<u>RATE</u>	

\$100.00	\$16.50	E9TDD (N)
----------	---------	-----------

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICES SERVICES

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.2 CONCENTRATOR-IDENTIFIER SYSTEM

A. DESCRIPTION

Concentrator-Identifier equipment is offered for use with nonmultiple cord and push button type switchboards and will be furnished for the purpose of emergency reporting arrangements within the exchange (or district area of an exchange divided into district areas) designated by the customer to be served by the Concentrator.

B. REGULATIONS

1. Equipment

a. Equipment will be provided subject to:

- (1) The limitations of the Concentrator-Identifier equipment.
- (2) The ability of the Utility to obtain the necessary equipment.
- (3) Transmission limitations.

b. The Identifier unit of the system will be located on the same premises as the associated nonmultiple cord and push button switchboard.

The Concentrator will be located:

- (1) In a central office building normally serving stations that are provided for emergency reporting purposes in an exchange designated by the customer or
- (2) In the case of an exchange divided into district areas, in a central office building normally serving stations that are provided for emergency reporting purposes in a district area designated by the customer other than the district area in which the identifier unit is located.

2. Lines

- a. A Concentrator-Identifier line connects a Concentrator to an Identifier.
- b. Each Concentrator-Identifier line requires line equipment at both the Concentrator and Identifier, at rates and charges shown in C. following.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICES SERVICES

- 9.2 EMERGENCY REPORTING SERVICE (CONT'D)  
9.2.2 CONCENTRATOR-IDENTIFIER SYSTEM (CONT'D)  
B. REGULATIONS (CONT'D)

3. Stations

- a. Stations may be installed for public use on streets or highways, in buildings or elsewhere for emergency reporting purposes.
- b. For the purposes of measuring mileage, the "Concentrator" shall be considered equivalent to a "PBX switchboard" as shown in Schedule Cal.P.U.C. No. A10.2.

4. Responsibility of Customer

The customer, to service furnished in this schedule, releases, indemnifies and holds harmless the Utility from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons or for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment.

5. Basic Termination Charges

If, at any time during the five-year period following the installation of the Concentrator equipment, such equipment is permanently disconnected as a result of a request of the customer or disconnection of the customer's telephone service in accordance with Utility's applicable tariffs, the customer shall pay to Utility, upon demand, the basic termination charge specified in C. following, less a credit of one-sixtieth (1/60) of said charge for each full month between the date on which said equipment was installed and the date on which it was so disconnected. For the purpose of computing basic termination charges, the last equipment installed shall be considered to be the first equipment removed.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)  
 9.2.2 CONCENTRATOR - IDENTIFIER SYSTEM (Cont'd)

C. RATES AND CHARGES

1. Concentrator<sup>1</sup>

	Basic Termination Charge	Installation Charge	Monthly Rate	Usoc
- Basic Equipment: Includes test frame with capacity for 400 station lines, controller frame with capacity for 200 station lines and 20 Concentrator-Identifier lines, and line and switch frame with capacity for 80 station lines; equipped for 20 station lines and 2 Concentrator-Identifier lines	\$ 14676.11(R)	\$ 16877.53(R)	\$ 750.43(R)	PMJ
- Additional Controller Frame: Capacity 200 station lines and 20 Concentrator-Identifier lines, equipped for 2 Concentrator-Identifier lines	4417.08	5079.64	223.23	
- Additional Line and Switch Frame: Capacity 80 station lines, equipped for 20 station lines	2137.30	2457.89	109.24	
- Equipment for each additional 20 station lines	1424.87(R)	1638.59	78.84	
- Equipment for each additional Concentrator-Identifier line	NO	327.72(R)	14.49(R)	

NOTE 1: See B.5. preceding.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

- 9.2 EMERGENCY REPORTING SERVICE (Cont'd)  
 9.2.2 CONCENTRATOR - IDENTIFIER SYSTEM (Cont'd)  
 C. RATES AND CHARGES (Cont'd)  
 D.

2. Identifier<sup>1</sup>

	Basic Termination Charge		Installation Charge		Monthly Rate		Usoc
- Basic Equipment: Trunk frame with capacity for 16 Concentrator-Identifier lines, equipped for 2 Concentrator-Identifier lines	\$4702.05 (R)		\$5407.36 (R)		\$199.48 (R)		PH6
- Additional Trunk Frame: Capacity for 16 Concentrator-Identifier lines, equipped for 2 Concentrator-Identifier lines	698.18 (R)		802.91		28.02		TW8
- Equipment for each additional Concentrator-Identifier line	NO		196.63 (R)		6.41 (R)		TJ3

3. Mileage Rates

	MONTHLY RATE
- Each Concentrator-Identifier line between a Concentrator and associated Identifier <sup>2</sup>	\$ RR
- Each station line terminated in a Concentrator <sup>3</sup>	RR

NOTE 1: See B.5. preceding.

NOTE 2: Rate applicable to Special Access Voice Grade Channels (VG32) as shown in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3, (A) and (B). Also see A.2. preceding.

NOTE 3: Rate applicable to private branch exchange station lines as shown in Schedule Cal.P.U.C. No. A10.2. Also see B.3. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICES SERVICES

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.3. ENHANCED 9-1-1 (E9-1-1)

A. DESCRIPTION

1. E9-1-1 Service

9-1-1 is a single three digit telephone number which connects the calling party with a Public Safety Answering Point (PSAP) where any kind of emergency response can be obtained. E9-1-1 is the most sophisticated of the 9-1-1 systems. It provides Selective Routing (SR) which routes the 9-1-1 call to the proper jurisdiction regardless of PSAP and central office boundary mismatches, Automatic Number Identification (ANI) and Automatic Location Identification (ALI), the calling party's address.

2. Definition of Terms

Additional E9-1-1 Exchange Line: Additional terminating line at a PSAP that may be ordered by the customer as an optional feature.

ANI Call Logging Printer: Prints the ANI information for each 9-1-1 call. Includes telephone number (ANI), Attendant and trunk numbers, the time of call seizure, answer, transfer, and disconnect.

Automatic Location Identification (ALI): A feature by which the listed (T) name and address associated with the calling party's telephone number (T) (identified by ANI as defined below and stored in Utility's customer records) is forwarded to the PSAP for display. Additional telephones with the same number (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI): A feature by which the calling party's ANI telephone number is forwarded to the Enhanced 9-1-1 (E9-1-1) Control Office and displayed on E9-1-1 Display and Transfer Units at PSAPs equipped with such Units.

Data Management System (DMS): A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.3. ENHANCED 9-1-1 (E9-1-1) (CONT'D)

A. DESCRIPTION (CONT'D)

2. Definition of Terms (Cont'd)

E9-1-1 End Office Trunk: Provides connection of a local telephone company end office to a E9-1-1 control office.

E9-1-1 Exchange Line: A one-way incoming line installed at the Utility's local loop demarcation point terminating at a PSAP. (Outgoing calls can be made on a transfer basis only.)

Enhanced 9-1-1 (E9-1-1) Control Office: The office providing tandem switching capability for E9-1-1 calls. It controls switching of ANI information to the PSAP and also provides the SR (Selective Routing) feature, standard central office Speed Calling features, call transfer capability and certain maintenance functions for each PSAP.

E9-1-1 Mileage: Airline distance per mile between the E9-1-1 Control Office and the local serving central office for the PSAP or between the end office and the E9-1-1 Control Office.

Enhanced 9-1-1 Service Area: The geographic area in which the customer will respond to all E9-1-1 calls and dispatch appropriate emergency assistance.

End Office: The Central Office(s) in the E9-1-1 System which service calling parties originating 9-1-1 calls.

Public Safety Answering Point (PSAP): An answering location for 9-1-1 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs answer all calls first; Secondary PSAPs receive calls on a transfer basis only.

Selective Routing (SR): A feature that routes an E9-1-1 call from an E9-1-1 Control Office to the designated primary PSAP based upon the identified number of the calling party.

Serving Central Office: The local Central Office from which a PSAP, either Primary or Secondary, is served.

E9-1-1 SS7 End Office Trunk: Provides connection of a local telephone company end office (or wireless switch office for wireless 9-1-1) to a E9-1-1 control office using SS7 (SUP) signaling.

(N)  
|  
(N)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.3. ENHANCED 9-1-1 (E9-1-1) (Cont'd)

A. DESCRIPTION (Cont'd)

2. Definition of Terms (Cont'd)

E9-1-1 Display and Transfer Unit: A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.

3. Available Service Arrangements

- a. Automatic Number Identification (ANI), and Automatic Location Identification (ALI).
- b. Automatic Number Identification (ANI), Automatic Location Identification (ALI), and Selective Routing (SR).

4. Customer Premise Equipment

- a. E9-1-1 Customer Premise Equipment (CPE) is designed for use with key telephone systems (KTS) and Automatic Call Distributor (ACD) systems. The equipment provided includes ANI display and transfer equipment. ALI equipment is provided for retrieval of the calling party's address and its display on E9-1-1 ALI Display units located at PSAP attendant positions.

5. Standard Features

- a. Forced Disconnect: A function of the E9-1-1 Control Office trunk circuit which enables the PSAP attendant to release a connection on 9-1-1 calls even though the calling party has not hung up. This feature prevents the jamming of the E9-1-1 exchange lines.
- b. Default Routing (DR): A feature activated when an incoming E9-1-1 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E9-1-1 Control Office to a customer designated default PSAP. Each incoming E9-1-1 facility group to the Control Office is assigned to a designated default PSAP. Customer-provided Farmer Line multi-party service, will be default routed. (T)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICES SERVICES

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.3. ENHANCED 9-1-1 (E9-1-1) (CONT'D)

A. DESCRIPTION (CONT'D)

6. Definition of Terms

- a. Fixed Transfer: Fixed Transfer enables a PSAP attendant to transfer an incoming 9-1-1 call to another designated PSAP by depressing a single button on the E9-1-1 Display and Transfer Unit.
- b. Selective Transfer: Selective Transfer enables any PSAP attendant to transfer an incoming 9-1-1 call to the proper response PSAP by depressing a single button labeled with the type of agency, e.g., "fire", on the E9-1-1 Display and Transfer Unit.
- c. Manual Transfer: Manual Transfer enables the PSAP attendant to transfer an incoming 9-1-1 call by depressing the switchhook of the associated telephone or the "add" button on the E9-1-1 Display and Transfer Unit (if provided) and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code.

7. Optional Features

- a. ALI Printer: A printer that prints the ALI information for all 9-1-1 calls received at a PSAP.
- b. ALI Print-on-Demand: A feature that allows the PSAP attendant to print the ALI information for selected 9-1-1 calls only. Requires an ALI printer.
- c. Alternate Routing<sup>1</sup> A feature which allows E9-1-1 calls to be routed to a customer designated alternate location in the event the primary PSAP is forced to close.
- d. Answer Only Attendant Position: A feature that allows PSAP attendant positions to answer 9-1-1 calls without ANI or ALI displays.
- e. Computer Aided Dispatch (CAD) Interface: A feature that allows the sending of ALI information to a customer owned CAD system.
- f. Night Service<sup>1</sup> A feature which allows E9-1-1 calls to be routed to a customer designated alternate location if the primary PSAP closes down for a period of time.

Note 1: A toggle switch (USOC: 5MU) is required in addition to the charges for this service arrangement found in Schedule Cal.P.U.C. Nos. A10 and 175-T, Section 7. (T)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

- 9.2 EMERGENCY REPORTING SERVICE (Cont'd)  
9.2.3. ENHANCED 9-1-1 (E9-1-1) (Cont'd)

B. REGULATIONS

1. General

- a. E9-1-1 exchange lines are arranged for incoming service only. Outgoing calls can only be made on a transfer basis.
- b. ANI or ALI information will not be displayed on calls received from customer-provided multi-party Farmer Line Service.
- c. 9-1-1 calls from PBX and Centrex on-premises and off-premises stations, and other services with off-premises locations, will be forwarded to the PSAP serving the pilot number location of the PBX, Centrex and other off-premises services. ANI and ALI information received from such off-premises stations may not be the actual telephone number and address for those off-premises stations. (T) (D)
- d. Charges for local and/or toll messages transferred over exchange facilities will be billed according to rates applicable from the E9-1-1 Control Office serving the PSAP originating the transfer.
- e. Features and network arrangements will be based upon the operating limitations of Pacific's facilities and equipment.
- f. If customer-provided terminal equipment is used, it will be subject to terms and conditions set forth in Schedules Cal.P.U.C. No. A5.2 and A8.1.
- g. Any terminal equipment used by customer in conjunction with E9-1-1 service, whether such equipment is provided by Pacific or customer, shall be configured so that it is unable to extract any information from the Data Management System other than information relating to a number identified through the ANI capability as the source of an in-progress call.
- h. The rates charged for E9-1-1 service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the E9-1-1 service, and the Utility does not undertake such responsibility.
- i. Customer must be a "public agency" as defined in Section 53100 of the Warren 9-1-1 Emergency Assistance Act.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.3. ENHANCED 9-1-1 (E9-1-1)" (Cont'd)

B. REGULATIONS (Cont'd)

1. General (Cont'd)

(N)

j. The Utility's liability to E9-1-1 customers and third parties utilizing the E9-1-1 service is set forth in Schedule Cal.P.U.C. No. A2.1.14.

(N)

2. Customer Responsibilities

a. The customer must adhere to the guidelines as set forth in the State of California 9-1-1 Guidelines Manual.

b. The customer must arrange to have all 9-1-1 calls answered 24 hours a day, 7 days a week.

c. The customer must subscribe to local exchange service at each PSAP location for emergency use by any person who does not want his/her telephone number and/or address displayed, for use by telephone company operators in transferring emergency calls, for administrative purposes, and for placing and receiving non-emergency calls.

d. The customer must make such operational tests as in the judgment of the customer are required to determine whether the E9-1-1 system is functioning properly for its use. Customer shall promptly notify Pacific in the event that the system is not functioning properly.

e. The customer is responsible to supply the County Coordinator with all appropriate information required to define their jurisdictional boundaries for creation of the Master Street Address Guide (MSAG). The customer and the County Coordinator shall be responsible to resolve boundary discrepancies and to keep the MSAG current for the life of the system.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICES SERVICES

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.3. ENHANCED 9-1-1 (E9-1-1) (CONT'D)

B. REGULATIONS (CONT'D)

2. Customer Responsibilities (Cont'd)

f. The County Coordinator must identify PSAP locations as well as the unique combinations of police, fire, emergency medical and any other appropriate agencies responsible for providing emergency service in the E9-1-1 serving area. An Emergency Service Number (ESN) will be provided by the Utility for each unique combination. The County Coordinator will associate such ESN's with street address ranges or other routing criteria in the E9-1-1 serving area on forms supplied by the Utility for all agencies that are part of the system. Such ESNs will be carried in the Data Management System (DMS) to permit routing of 9-1-1 calls to the primary and secondary PSAPs responsible for handling calls from each telephone in the E9-1-1 serving area. The following terms define the County Coordinator's responsibility in providing this information:

- (1) After establishment of the E9-1-1 service, it is the County Coordinator's responsibility to continue to verify the accuracy of the routing information contained in the Master Street Address Guide (MSAG) and to advise the Utility of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other approximate agencies' jurisdiction over any address, annexations and other changes in local jurisdictional boundaries, incorporation of new cities or any other matter that will affect the routing of E9-1-1 calls to the proper PSAP for all Agencies that are part of the system.

Note: The Utility will provide to the County Coordinator at no charge annually on request a complete copy of the MSAG to permit the County Coordinator to verify accuracy of police, fire, and emergency medical PSAP routing designations.

- (2) Changes, deletions, and additions which the County Coordinator desires to have made in the MSAG should be submitted to Pacific on an "as occurred" basis. Pacific in turn will furnish the County Coordinator a copy of each change, deletion, and addition for verification.
- (3) The County Coordinator is responsible for acting as the single point of contact with Pacific in defining the MSAG and for being the interface between Pacific and all other agencies that are part of the system.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICES SERVICES

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.3. ENHANCED 9-1-1 (E9-1-1) (CONT'D)

B. REGULATIONS (CONT'D)

2. Customer Responsibilities (Cont'd)

g. Customers shall notify the Utility when they reterminate service that is (N)  
on their side of the local loop demarcation point to another part of a  
building or to another building on continuous property.

Once notified, the Utility will update the customer's 9-1-1 address  
identification records. Charges as set forth in Schedule Cal.P.U.C.  
No. A3.1.6.q. shall apply.

3. Demarcation Point

9-1-1 Emergency Service will terminate at the Utility's local loop  
demarcation point except where the Utility provides the terminal  
equipment. Where the Utility has provided terminal equipment, its local  
loop demarcation point will be extended to include the Utility's terminal  
equipment. The Utility will maintain service to that point.

Where the Utility provides the terminal equipment for 9-1-1 Emergency  
Service, the Utility will be responsible for the installation and  
maintenance of the 9-1-1 service and its terminal equipment only, not for  
the intrabuilding network cable (INC cable).

The Utility shall be given access to available pairs within the INC  
cable, at no charge to the Utility, to install and maintain 9-1-1  
Emergency Service to the Utility provided terminal equipment.

Where the Utility provides the terminal equipment and trouble is isolated  
to the INC cable, the Utility will be given access to spare pairs within  
the cable to maintain the 9-1-1 Emergency Service. The customers shall  
be responsible for repair of INC cable as set forth in Schedule  
Cal.P.U.C. No. A8.4. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.3. ENHANCED 9-1-1 (E9-1-1) (CONT'D)

C. RATES AND CHARGES

1. Messages

- a. The calling party is not charged for calls placed to 9-1-1.
- b. Charges for local and/or toll messages transferred over exchange facilities will be billed according to rates applicable from the E9-1-1 Control Office serving the PSAP originating the transfer.

2. Service Arrangements

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
a. Automatic Number Identification with Automatic Location Identification per 1000 stations served <sup>1</sup>	\$ 1926.00	\$ 99.00	9ESD1	
b. Selective Routing Automatic Number Identification <sup>1</sup>	NO (R)	15.00 (R)	9ESE1	(T) (D)
c. E9-1-1 Data Accuracy Review for Emergency (D.A.R.E) Features: E9-1-1 Database compare and query Per loop stations served <sup>1</sup>	NO	24.00	E9M11	

NOTE 1: For each USOC Item 9ESD1, 9ESE1, E9M11, the quantity is rounded to the nearest 1000 stations served by the system. Every month, station quantities will be adjusted for purposes of updating the customer's monthly billing. No additional installation charges will be applied to the updated amounts.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.3. ENHANCED 9-1-1 (E9-1-1) (CONT'D)

C. RATES AND CHARGES (CONT'D)

3. Network Components

	<u>NONRECURRING CHARGE</u>	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
a. E9-1-1 Exchange Line <sup>1</sup>		\$784.00	\$78.00	ZZYAN
b. E9-1-1 End Office Trunk <sup>2</sup> (Manual Ordering)		741.00	26.00	E91ET
E9-1-1 End Office Trunk <sup>2</sup> (Mechanized Ordering)		741.00	26.00	TK911
E9-1-1 End Office Trunk (Conversion to SS7 trunk)				(N)
- First Trunk	\$461.84	NO	NO	E9MYX
- Each additional Trunk	95.68	NO	NO	E9MYX (N)
c. E9-1-1 Mileage		NO	2.00	E91TP
d. E9-1-1 ALI Data Circuits <sup>3</sup>				
Two (2) required per PSAP.				(D)

Note 1: The number of lines required to a PSAP will be determined by Pacific based upon expected call volumes, engineered to P01 grade of service. The customer may subscribe to additional (optional) E9-1-1 exchange lines.

Note 2: The standard provisioning interval for E9-1-1 End Office Trunks is Thirty (30) business days.

Note 3: Charges for this service arrangement are found in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3, Special Access Voice Grade Channels (VG36).

Material omitted now on Sheet 243.9.1

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (CONT'D)  
 9.2.3. ENHANCED 9-1-1 (E9-1-1) (CONT'D)  
 C. RATES AND CHARGES (CONT'D)

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>	(L)
4. Customer Premise Equipment				
a. E9-1-1 ANI Common Equipment. Initial common equipment required for ANI service. Equipped for four (4) E9-1-1 Exchange Lines.	3941.00	\$749.00	E91PN	
b. E9-1-1 ALI Common Equipment. Initial common equipment required for ALI service.	3066.00	262.00	E91PL	
c. E9-1-1 Display and Transfer Unit.	938.00	77.00	E91PD	(L)

(L) Formerly on Sheet 243.9.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICES SERVICES

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.3. ENHANCED 9-1-1 (E9-1-1) (CONT'D)

(N)

C. RATES AND CHARGES (CONT'D)

4. Customer Premise Equipment (Cont'd)  
 (3003A)

	INSTALLATION CHARGE	MONTHLY RATE	USOC
d. E9-1-1 ALI Display Unit.			
- Pedastal Mount	307.00	43.00	9LDA1
- Flush Mounted (5 1/4" X 19" Plate)	307.00	43.00	9LDA2
e. E9-1-1 Trunk Equipment. Required for each additional four (4) E9-1-1 Exchange Lines.	523.00	46.00	E91PT
f. Answer Only Attendant Position Required for E9-1-1 answering positions without ANI or ALI	234.00	16.00	9NCC1
g. E9-1-1 ANI Printer			
- friction feed	550.00	55.00	E91NF
- sprocket feed	550.00	55.00	E91NS
h. E9-1-1 ALI Printer			
- friction feed	550.00	55.00	E91LF
- sprocket feed	550.00	55.00	E91LS
i. Model 43 RO Teleprinter <sup>1</sup>			
- friction feed	NO	33.00	43LYF
- sprocket feed	NO	33.00	43LYS
j. 202T Data Set			
Two required per ALI Circuit			
- individually housed	343.00	23.00	18L28
- rack mounted	343.00	23.00	1M828
k. Alternate Answering Service (Night Service) <sup>3</sup>			
Toggle Switch is required for activation of alternate answering service.			
- Toggle Switch	16.00	NO	5MU

Note 1: Model 43 RO Teleprinter is Grandfathered equipment. No new units will be installed.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.4. 9-1-1 OTHER SERVICES

A. DESCRIPTION

1. Private Switch Automatic Location Identification (PS/ALI)

(T)

Private Switch Automatic Location Identification (PS/ALI) is a service offering which allows a Public Safety Answering Point (PSAP) to receive either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information on 9-1-1 calls originating from Direct Inward Dialing (DID) stations served by a private switch.

(T)

2. The Private Switch Providers referred to in this tariff might include such organizations as: schools, nursing homes, hospitals, planned communities, shared tenant service (STS) providers, and residential multi-tenant service (RMTS) providers.

(N)

3. The ANI-only option is available if the 9-1-1 customer's system is equipped with the ANI feature and if the private switch is equipped to send properly formatted ANI information to the Local Exchange Carrier (LEC) on 9-1-1 calls.

4. The option which provides ANI and ALI is available if (1) the Private Switch Provider (PSP) arranges to provide and update number, name, and location information for each DID station served by the private switch in the format required for the LEC's data base; (2) the private switch sends ANI to the LEC on 9-1-1 calls; and (3) the PSAP is equipped to provide 9-1-1 service with the ALI feature.

5. PS/ALI Trunk service requires a minimum of two (2) operator service-type TSPS, 2-wire trunks to terminate incoming E9-1-1 calls. These trunks are required between the private switch and the E9-1-1 Control Office.

6. The PS/ALI customer must be either:

a. An E9-1-1 or D9-1-1 customer as described in Section 9.2.4.A.2 of this tariff, or

b. A Private Switch Provider authorized by the 9-1-1 customer to subscribe to PS/ALI Service within the 9-1-1 customer's serving area.

(N)

Material omitted now on Sheet 243.12.2.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)  
9.2.4. 9-1-1 OTHER SERVICES (Cont'd)

B. DEFINITION OF TERMS

(T)  
(D)

ADMINISTRATIVE SITE

A location responsible for administration of private switch end user records associated with one or more private switches. This location has the computer hardware and software necessary to create and transmit private switch end user (PSEU) information to the LEC data base.

(D)

(N)

AUTOMATIC LOCATION IDENTIFICATION (ALI)

A feature by which the name and address associated with the calling party's telephone number (identified by the ANI feature) are forwarded to the PSAP for display.

AUTOMATIC NUMBER IDENTIFICATION (ANI)

A feature by which the calling party's telephone number is forwarded to the PSAP for display.

CENTRAL OFFICE

A Utility switching system where telephone exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

CONTROL OFFICE

The Utility central office providing tandem switching capabilities for 9-1-1 service calls from all end offices. It controls the switching of ANI information to a PSAP and also provides the Selective Routing service featured, Speed Calling features, Call Transfer services and certain maintenance functions for each PSAP.

(N)

Material omitted now on Sheets 243.12.3, 243.12.4 and 243.12.6.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.4. 9-1-1 OTHER SERVICES (Cont'd)

B. DEFINITION OF TERMS (Cont'd)

DATA BASE

A system of manual procedures and computer programs used to create, store, and update the data required to provide the Selective Routing (SR) and ALI features.

INTRAEXCHANGE FACILITIES

The facilities used to connect a private switch to a Control Office or a PSAP located within the same exchange area.

INTEREXCHANGE FACILITIES

The facilities used to connect a private switch to a Control Office or a PSAP located in a different exchange area.

9-1-1 CUSTOMER

The local governmental agency, or its authorized agent, that is legally authorized to subscribe to 9-1-1 service.

PRIVATE SWITCH (PS)

A switch, such as a Private Branch Exchange (PBX), that provides wireline basic telephone service, but is not owned and operated by a Utility.

PRIVATE SWITCH END USER (PSEU)

An individual or organization authorized to use the telephone services provided by the private switch.

PRIVATE SWITCH PROVIDER (PSP)

A private entity that provides telephone service to a group of residential or business end users served by the provider's private switch (e.g., Private Branch Exchange).

PUBLIC SAFETY ANSWERING POINT (PSAP)

The location where 9-1-1 calls are answered.

RECORD

A telephone number and the 9-1-1 data base information associated with that number.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.4. 9-1-1 OTHER SERVICES (Cont'd)

C. TECHNICAL SPECIFICATIONS

(T)(L)

- 1. Network interface requirements for E9-1-1 Trunks for PS/ALI customer access are described in detail in the Generic Digital Switch Requirements in Support of Enhanced 9-1-1 (PUB LO780025-PB). A copy of the requirements can be obtained from the Pacific Bell Data Integrity Unit.
- 2. Customers must order a minimum of two trunks for each PBX equipped.
- 3. A separate E9-1-1 PBX trunk group is required for each Numbering Plan Area (NPA) served by a PBX customer.

(T)(L)

D. REGULATIONS

(N)

1. Application for Service

Requests for this service: (1) can only be initiated by a 9-1-1 customer or a PSP; (2) must be provided to the Utility in writing; and (3) must identify service locations and arrangements.

2. Customer Obligations

- a. The PSP must provide the full seven-digit Automatic Number Identification (ANI) according to the technical specifications established by the Utility. The private switch number information must be approved by the Utility prior to implementation to ensure that the service will function properly.

PS/ALI Service will not function properly if ANI is not in the proper format, if duplicate telephone numbers exist at the private switch, or if any telephone numbers assigned by the PSP are inconsistent with the Utility's numbering plan.

- b. The PSP will create, maintain, and forward to the Utility current telephone number and address data according to the format and procedures specified by the Utility.

- c. The PSP must develop and implement procedures to prevent the unauthorized or illegal use of PS/ALI Service facilities. These dedicated facilities may not be used for any purpose other than for 9-1-1 service.

(N)

(L) Formerly on Sheet 243.11.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.4. 9-1-1 OTHER SERVICES (Cont'd)

D. REGULATIONS (Cont'd)

(N)

2. Customer Obligations (Cont'd)

d. The PSP must use computer hardware and software for ongoing Private Switch End User (PSEU) record update programs and processes, that conform to the specifications outlined by the Utility in the Training and Reference Guide.

e. PS/ALI Service information consisting of the name, address and telephone number of PSEUs is confidential. The 9-1-1 customer agrees to use such information only for the purpose of responding to emergency calls.

f. The PSEU forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, the address and name associated with the originating station location are furnished to the PSAP and to the Utility. The PSEU (published and non-published) consents to the storage and retention of PSEU name, telephone number, and address in the data base and also consents to access to this information by the PSAP for the sole purpose of responding to an emergency call.

g. Cancellation of the service in whole or in part by the 9-1-1 customer prior to establishment thereof, will require payment to the Utility of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Utility up to the time of cancellation resulting from the 9-1-1 customer's order for service, but not to exceed the total nonrecurring charges.

(N)

h. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable.

(T)(L)  
(L)

(L) Formerly on Sheet 243.12.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.4. 9-1-1 OTHER SERVICES (Cont'd)

D. REGULATIONS (Cont'd)

3. Limitation Of Liability

(T)(L)

a. PS/ALI service is provided solely for the benefit of the customer operating the PSAP. The provision of PS/ALI Service by the Utility shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Utility obligation toward any third person or legal entity other than the customer.

(N)

b. The Utility's entire liability to any person for interruption or failures of PS/ALI Service shall be limited to the term specified in this section and other sections of the tariffs. Provisions concerning limitation of liability and allowance for interruptions in service are specified in Schedule Cal.P.U.C. No. A2.1.14, Rule No. 14.

(N)

(T)(L)

(T)(L)

c. Terminal equipment used in connection with PS/ALI Service, whether such equipment is provided by the Utility or the 9-1-1 customer, shall be configured so that it is unable to extract any information from the data base other than as it relates to an emergency call. Any PSEU information obtained from the data base in connection with an emergency call shall be used solely for the purpose of answering, handling and responding to emergency calls in a manner consistent with the nature of the emergency. Any permanent record associating a PSEU's telephone number with his/her name or address shall be secured by the 9-1-1 customer and disposed of in a manner that will retain that security.

(N)

(N)

(L) Formerly on Sheet 243.12.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.4. 9-1-1 OTHER SERVICES (Cont'd)

D. REGULATIONS (Cont'd)

3. Limitation Of Liability (Cont'd)

- d. To the extent allowed by law, the PS/ALI customer agrees to release, indemnify, defend and hold harmless the Utility from any and all loss, claims, demands, suits or other action, for any liability whatsoever, to any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the PS/ALI customer or others, except those which arise out of the sole negligence or other wrongful act of the Utility.
- e. To the extent allowed by law, the PS/ALI customer also agrees to release, indemnify and hold harmless the Utility for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of PS/ALI Service features and the equipment associated therewith, including, but not limited to, the identification of the telephone party or parties accessing PS/ALI service hereunder, except those which arise out of the sole negligence or other wrongful act of the Utility.
- f. PS/ALI Service will be designed by the Utility to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 systems are equipped with the features required to provide PS/ALI Service.

(N)

(N)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.4 9-1-1 OTHER SERVICES (Cont'd)

E. RATES AND CHARGES

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>	4 (T)
1. PS ALI Trunk (from Private Switch to E9-1-1 Control Office)	\$744.73 (R)	\$74.09 (R)	ZZYPX	
2. Private switch station information manually input by the Utility's Data Integrity Unit. Per 100 stations <sup>1</sup>				
- each 0-100 increments	324.87 (R)	NO		
- each additional 0-100 increments	324.87 (R)	NO		
3. Establish Administrative Site	147.24 (R)		E91MQ	
4. Access Control Encryption System (ACES) <sup>2</sup> Card Management	NA	RR	EMECCM	
5. Access Control Encryption System (ACES) <sup>3</sup> Card Replacement				
- each card	RR	NA	EMECCR	4 (T)

NOTE 1: Manual input of station information will be batched in increments not to exceed 5000.

NOTE 2: Refer to Schedule Cal.P.U.C. No. A9.2.6,C.6 for Service Charge application.

NOTE 3: Refer to Schedule Cal.P.U.C. No. A9.2.7,C.6 for Service Charge application.

NOTE 4: Pending CPUC Approval of Advice Letter No. 20500.

(N)

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICES SERVICES

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

(N)

9.2.5. ENHANCED 9-1-1 (E9-1-1) DATA MANAGEMENT SERVICES

A. DESCRIPTION

E9-1-1 Data Management Services will allow Competitive Local Carriers (CLC) to transfer their customer data to the Utility's E9-1-1 Data Management System. Accurate information as to the caller's identity (telephone number) and location (address) is required in order to ensure that the caller is connected to the appropriate Public Safety Answering Point (PSAP) where any kind of emergency response can be obtained. The Utility's E9-1-1 Data Management System will enable the CLCs to route calls successfully to the PSAP with accurate Automatic Number Identification (ANI) and Automatic Location Information (ALI).

B. REGULATIONS

1. General

- a. The CLC shall have obtained all necessary regulatory authority, which may include without limitation a Certificate of Public Convenience and Necessity from the Public Utilities Commission prior to subscribing to this service.
- b. E9-1-1 services are provided by the Utility where facilities and operating conditions permit.

2. Limitation of Liability: CLC and E9-1-1 Data Management Services  
Limitation of Liability.

The Utility's liability to E9-1-1 customers and third parties utilizing E9-1-1 services is as set forth in Schedule Cal.P.U.C. No. A2.1.14 - Limitation of Liability.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICES SERVICES

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.5. ENHANCED 9-1-1 (E9-1-1) DATA MANAGEMENT SERVICES (CONT'D)

B. REGULATIONS (CONT'D)

3. Rules and Regulations set forth in this Schedule are in addition to Rules and Regulations set forth in the Utility's Schedules for Network and Exchange Services, and in some cases supersede those rules. The following regulations set forth in Schedule Cal.P.U.C. No. 175-T are applicable to E9-1-1 Data Management Services and for E9-1-1 Data Management Services supersede those in the Utilities Schedules for Network and Exchange Services.

- Section 2.1.4(B) Provision of Services
- Section 2.1.11 Notification of Service-Affecting Activities
- Section 2.1.12 Coordination with Respect to Network Contingencies
- Section 2.2.2 Interference or Impairment
- Section 2.2.3 Unlawful Use
- Section 2.3.1 Damages
- Section 2.3.2 Ownership of Facilities and Theft
- Section 2.3.3 Equipment Space and Power
- Section 2.3.13 Coordination with Respect to Network Contingencies
- Section 2.4.1 Payment of Rates, Charges and Deposits
- Section 2.4.4 Credit Allowance for Service Interruptions
- Section 2.4.6 Re-establishment of Service Following Fire, Flood or Other Occurrence
- Section 5.1.1 Ordering Conditions

4. CLCs shall provide record updates to the Utility within twenty-four (24) hours of order completion. The Utility shall update the E9-1-1 databases within forty-eight (48) hours of receiving data from the CLC. If the Utility detects an error in the CLC data, the data will be returned to the CLC within forty-eight (48) hours from when it was first provided to the Utility.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICES SERVICES

9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.5 ENHANCED 9-1-1 (E9-1-1) DATA MANAGEMENT SERVICES (CONT'D)

B. REGULATIONS (CONT'D)

6. Pacific Bell will make Quick Dial Tone available to reselling CLCs who must have the ability to provide Quick Dial Tone<sup>1</sup> to their residential customers.

(N)  
|  
(N)

Note 1: A description of Quick Dial Tone is provided in Schedule Cal.P.U.C. No. A2.1.1 Rule No. 2 - Description of Service. Additional details regarding Quick Dial Tone rates and charges for CLCs will be determined in future California Public Utility proceedings.

(N)  
|  
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.5 ENHANCED 9-1-1 (E9-1-1) DATA MANAGEMENT SERVICES (Cont'd)

C. RATES AND CHARGES

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
1. E9-1-1 Data Management Support/Storage including Automatic Number Identification with Automatic Location Identification - per 1,000 main stations <sup>1</sup>	NO	RR	EMEDM
2. E9-11 Data Management Support/Storage including Selective Routing (Tandem Switching) Automatic Number Identification and Automatic Location Identification - per 1,000 main stations <sup>1</sup>	NO	RR	EMETS
3. Manual entry of CLC subscriber telephone numbers (TN) records - each initial 0-100 increments <sup>3</sup>	RR	NO	EMESR
- each additional 0-100 increments <sup>3</sup>	RR	NO	EMESR
4. Telephone Number error correction - each chargeable record	\$ 3.32 (R)	NO	EMEEC
5. Copy(ies) of Master Street Address Guide (MSAG) <sup>4</sup> per county, per sort - each copy	56.99 (R)	NO	EMEMC
5.a. CD ROM Copy of Master Street Address Guide (MSAG) <sup>4</sup> - All Counties	NO	\$14.25 (R)	EMECD
6. Access Control Encryption System (ACES) <sup>5</sup> Card Management - each card	NO	5.70 (R)	EMECM

NOTE 1: Refer to Schedule Cal.P.U.C. No. A9.2.3,C.2.b for Service Charge application.

NOTE 2: Reserved

NOTE 3: Refer to Schedule Cal.P.U.C. No. A9.2.4,C for Service Charge application.

NOTE 4: Requests for MSAG's will be processed and shipped within seventy-two (72) business hours from the time requested. MSAG copies are available on paper, magnetic tape or CD ROM.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.5 ENHANCED 9-1-1 (E9-1-1) DATA MANAGEMENT SERVICES (Cont'd)

C. RATES AND CHARGES (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
7. Access Control Encryption System (ACES) <sup>1</sup> Card Replacement - each card	\$132.99 (R)	NO	EMECR
8. Selective Router Tandem Location Maps - each copy	126.34 (R)	NO	EMETM

NOTE 1: The Access Control Encryption System (ACES) provides security for the dial up network and permits access to the E9-1-1 Data Management System Gateway.

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICES (Cont'd)

9.2.6 NEIGHBORHOOD CALL

(N)

A. DESCRIPTION

1. Neighborhood Call

Neighborhood Call will provide subscriber data from the Pacific Bell E9-1-1 Management System to specific public agencies, or their designated subcontractors or agents, for the purpose of emergency notification system through the use of automatic dialing announcement devices as allowed by California Public Utilities Code Sections 2872 and 2891.1. Subscriber information is to be used for the sole purpose of contacting local citizens during localized emergencies.

B. REGULATIONS

1. General

- a. Customers of these services must be "public agencies" referenced in tariff A9.2.3.B.1.i or their designated subcontractors or agents.
- b. Neighborhood Call is provided by the Utility where facilities and operating conditions permit.

2. Customer Responsibilities

- a. Customer warrants that if the Neighborhood Call database information is to be provided to its subcontractors or agents, Customer will enter into an agreement with the subcontractor or agent that limits the use of the Neighborhood Call database information stated herein. The subcontractor or agent must enter into a Nondisclosure Agreement with Pacific Bell.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.2 EMERGENCY REPORTING SERVICES (Cont'd)

9.2.6 NEIGHBORHOOD CALL (Cont'd)

B. REGULATIONS (Cont'd)

2. Customer Responsibilities (Cont'd)

b. The Neighborhood Call database information provided to Customer pursuant to this tariff is confidential and proprietary and such information will be held in confidence and only used and disclosed to Customer's employees or its subcontractors and agents with a need to know for purposes of providing a community alert and notifications to citizens as defined in California Public Utilities Code Sections 2872 and 2891.1. Customer agrees that each of its employees, subcontractors or agents receiving or having access to the Neighborhood Call database information will be informed that such information is subject to the terms and conditions of this tariff and the Neighborhood Call database information will remain the property of Pacific; that the Neighborhood Call database information will be treated with the same degree of care as Customer affords to its own highly confidential and proprietary information; and that the Neighborhood Call database information will not be reproduced in any manner, unless otherwise specifically authorized in writing by Pacific. Upon request, Customer will promptly return to Pacific all Neighborhood Call database information in a tangible form or certify to Pacific that such information has been destroyed.

3. Limitation of Liability

The Utility's liability to 9-1-1 customers and third parties utilizing 9-1-1 service(s) is set forth in Schedule Cal.P.U.C. No. A2.1.14 and California Public Utilities Code Section 2872 and 2891.1.

C. RATES AND CHARGES

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
1. Neighborhood Call	\$99.74 (R)	\$90.24 (R)	E9MN1
2. Neighborhood Call per 1000 records <sup>1</sup>	NO	.85 (R)	E9MOA
3. Neighborhood Call (Additional Download)	90.24 (R)	NO	E9MOB
4. Neighborhood Call Record Processing <sup>2</sup> per 1000 records (Additional Download)	.85 (R)	NO	E9MOC

NOTE 1: Once each year in January, this quantity (based upon the maximum number of main stations in Service) will be adjusted for purposes of updating Customer's monthly billing. No additional Installation charges will be applied to the updated amounts.

NOTE 2: For additional download(s) the charges include the base rate plus the per record charge.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE

A. GENERAL

1. Description

Telephone answering service consists of telephone answering facilities and services furnished to customers engaged in the telephone answering service business and to other customers (clients) who desire service arrangements whereby their incoming calls may be answered for them.

2. Regulations

- a. All Telephone Answering service lines will be terminated at the Utility's local loop demarcation point. Wire on the customer's side of the local loop demarcation point to terminate a telephone Answering Service line on the customer's premises is the customer's responsibility. (N)

- b. Basic Termination Charges - Concentrator-Identifier Equipment-Occasional Service Equipment (T)

(1) The Utility has the option of entering into either of the arrangements listed (Deferred and/or Initial Payment Arrangement) with respect to payment of the basic termination charges:<sup>1</sup>

- Deferred Payment Arrangement

Utility may enter into an arrangement requiring that if at any time during the five-year period following the installation of concentrator-identifier equipment or occasional service equipment, such equipment is permanently disconnected as a result of a request of the customer or disconnection of customer's telephone service in accordance with Utility's applicable tariffs, the customer shall pay to Utility upon demand, the basic termination charge specified in Schedule Cal.P.U.C. No. A9.3.5.B.3., following, less a credit of one-sixtieth (1/60) of said charge for each month between the date on which said equipment was installed and the date on which it was so disconnected.

NOTE 1: For the purposes of computing basic termination charges the last equipment installed shall be considered to be the first equipment removed.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

A. GENERAL (CONT'D)

2. Regulations (Cont'd)

b. Basic Termination Charges - Concentrator-Identifier Equipment Occasional (T) Service Equipment (Cont'd)

- (1) The Utility has the option of entering into either of the arrangements listed (Deferred and/or Initial Payment Arrangement) with respect to payment of the basic termination charges:<sup>1</sup> (Cont'd)
- Deferred Payment Arrangement (Cont'd)

Supersedure

The customer shall not be required to pay to Utility said basic termination charge if, at any time during the aforesaid five-year period, the customer's telephone service is superseded by an applicant in accordance with Utility's applicable tariffs.

The unexpired amount of the original basic termination charge will be established as the basic termination charge in connection with the equipment to be furnished to the applicant superseding the service.

The Utility has the option of applying either the deferred or the initial payment arrangement with respect to payment of the basic termination charge.

-Initial Payment Arrangement

The Utility may require the applicant to make an initial payment in advance of the installation of concentrator-identifier equipment or occasional service equipment, of an amount equal to the basic termination charge specified in Schedule Cal.P.U.C. No. A9.3.5,B.3 following.

One-sixtieth (1/60) of the amount of this initial payment will be refunded by the Utility to the customer for each month, not to exceed sixty, that the equipment remains in service and the customer complies with Utility's applicable tariffs.

Interest at the rate of six percent (6%) per annum will be paid by the Utility on the amount of the unrefunded balance at each date the refund is computed.

NOTE 1: For the purposes of computing basic termination charges the last equipment installed shall be considered to be the first equipment removed.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

A. GENERAL (CONT'D)

2. Regulations (Cont'd)

b. Basic Termination Charges - Concentrator-Identifier Equipment Occasional (T)  
Service Equipment (Cont'd)

- (1) The Utility has the option of entering into either of the arrangements listed (Deferred and/or Initial Payment Arrangement) with respect to payment of the basic termination charges:<sup>1</sup> (Cont'd)  
- Initial Payment Arrangement (Cont'd)

Supersedure

If, at any time during the five year period following the installation of the equipment, said customer's telephone service is superseded by another applicant in accordance with Utility's applicable tariffs, the portion of the initial payment held for refund will be refunded by the Utility in full with interest to the outgoing customer.

The amount of the initial payment so refunded, less interest, will be established as the basic termination charge in connection with the equipment to be furnished to the applicant superseding the service.

The Utility has the option of applying either the deferred or the initial payment arrangement with respect to payment of the basic termination charge.

NOTE 1: For the purposes of computing basic termination charges the last equipment installed shall be considered to be the first equipment removed.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

A. GENERAL (CONT'D)

2. Regulations (Cont'd)

b. Basic Termination Charges - Concentrator-Identifier Equipment Occasional (T)  
Service Equipment (Cont'd)

(2) When concentrator-identifier or occasional service equipment is disconnected, the basic termination charge applied is that applicable to the latest equipment installed. This treatment applies regardless of which equipment is actually disconnected, except:

- When a customer has concentrator units installed in more than one central office, the basic termination charge treatment is confined to that central office from which a concentrator unit is being disconnected. In such cases, if a basic termination charge is to be applied to an identifier unit, it is that of the identifier unit associated with the concentrator unit to which the basic termination charge applies.

- When a customer has occasional service units installed in more than one exchange, or, where an exchange is divided into district areas, more than one district area, the rate treatment is confined to that exchange or district area from which the occasional service unit is being disconnected.

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

A. GENERAL (CONT'D)

3. Rates and Charges

a. Reserved

(3003A)

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.1 SECRETARIAL ANSWERING SERVICE

A. DESCRIPTION

Secretarial Answering service is a service employing an extension of:

1. An individual, trunk line, PBX station, Centrex primary station, Airport (T) Intercommunicating Service mechanized primary station or night service equipment line from client's primary service, terminated, as set forth in A9.3.A.2.a preceding, on telephone answering equipment or
2. An individual, Centrex-Central Office location, primary station, night (T) connected listed directory number of a Centrex-Central Office location, Airport Intercommunicating Service trunk line or PBX trunk line from a client's primary service, terminated, as set forth in A9.3.A.2.a preceding, on a concentrator unit or
3. An individual from a client's primary service, terminated as set forth in (T) A9.3.A.2.a preceding, on an occasional service unit.

B. REGULATIONS

1. General

- a. Secretarial line service is furnished for the sole purpose of enabling the customer to the telephone answering equipment to answer incoming calls of the customer to the secretarial line. Such lines are equipped to prevent outgoing calls.
- b. Secretarial line service is not offered for:
  - (1) Outgoing exchange or toll calls or
  - (2) Intercommunication between the secretarial line customer and the telephone answering equipment customer over the secretarial line.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.1 SECRETARIAL ANSWERING SERVICE (CONT'D)

B. REGULATIONS (CONT'D)

2. Same Customer

a. The following secretarial line services will be furnished to the customer to the Utility's local loop demarcation point, as set forth in A9.3.A.2.a preceding.

(1) A secretarial line extension terminated on telephone answering equipment or a concentrator unit, provided that:

- Different customer secretarial line or answering line services where offered are also terminated on the telephone answering equipment, and
- No joint user service is furnished in connection with the same customer's primary service from which the secretarial line is extended.

3. Different Customer

The following secretarial line services will be furnished to customers other than the customer to the Utility's local loop demarcation point, as set forth in A9.3.A.2.a preceding.

- a. A secretarial line extension of an individual, trunk line, PBX station, (T) Centrex primary station, Airport Intercommunicating Service mechanized primary station, or night service equipment line from a primary service, terminated on Utility or customer-provided telephone answering equipment.
- b. A secretarial line extension of an individual or trunk line from a (T) primary service, terminated on a Utility or customer-provided concentrator unit.

Such secretarial line extensions will be furnished from primary services which are served from the central office building in which the concentrator unit is located. Subject to facility and operating limitations, such secretarial line extensions will also be furnished from primary services served from central office buildings other than that in which the concentrator unit is located when such primary services are within the same exchange area or in a contiguous exchange area.

- c. A secretarial line extension from a primary service which is directly terminated on an occasional service unit located in the exchange from which the primary service is served, or in the case of an exchange divided into district areas, located in the district area from which the primary service is served.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

- 9.3 TELEPHONE ANSWERING SERVICE (Cont'd)
- 9.3.1 SECRETARIAL ANSWERING SERVICE (Cont'd)

C. RATES AND CHARGES

- 1. Secretarial line extension of a customer's primary service for use with nonconcentrator equipment:

- a. Within the same building

	<u>Monthly Rate</u>	
	<u>Measured</u>	
	<u>Rate</u>	<u>USOC</u>
Individual or two party line		
- Each line	\$ .28 (R)	EXS
- Each line for use with C-P equipment	.28 (R)	EXSNF

	<u>Monthly Rate</u>	
	<u>Measured</u>	
	<u>Rate</u>	<u>USOC</u>
Trunk line		
- For use with C-P equipment	\$ .28 (R)	EXSNF
- Extended from a Centrex listed number trunk	.28	RJYTK
- Extended from a PBX trunk	.28	EXSTK
- Extended from a PBX trunk for use with 4 line concentrator	.28	EX4TK
- Extended from a PBX trunk for use with 6 line concentrator	.28	S6TTK
PBX station line for use with		
- C-P equipment	.28	EXSPB
- TAEQ-manual service	.28	EXSST
- TAEQ-dial service	.28	EXSSU
- TAEQ-modular dial line	.28	EXSSV
Centrex primary station for use with		
- C-P equipment	.28	RJYNF
- TAEQ equipment	.28 (R)	RJYST

Continued



NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.3 TELEPHONE ANSWERING SERVICE (Cont'd)

9.3.1 SECRETARIAL ANSWERING SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

- 1. Secretarial line extension of a customer's primary service for use with nonconcentrator equipment: (Cont'd)
  - a. Within the same building (Cont'd)

	<u>Monthly Rate</u>	
	<u>Measured</u>	
	<u>Rate</u>	<u>USOC</u>
Airport intercommunicating service mechanized primary station line		
- Centrex station for use with TAEQ	\$ 1.38	RJYST
- Centrex listed number trunk for use with C-P equipment	1.38	RJYTK
Night service equipment line		
- Each line	.28	2AX

b. In different buildings: (T)

Rate and USOC shown in preceding, plus Secretarial line service mileage rates shown in Schedule Cal.P.U.C. No. A10.2.

- 2. Secretarial line extension of a customer's primary service for use with concentrator equipment (T)

	<u>Monthly Rate</u>	
	<u>Measured</u>	
	<u>Rate</u>	<u>USOC</u>
Individual for use with		
- C-P equipment	\$ .28	EXSNF
- 4 line concentrator	.28	EX4
- 6 line concentrator	.28	S6T

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

- 9.3 TELEPHONE ANSWERING SERVICE (Cont'd)
- 9.3.1 SECRETARIAL ANSWERING SERVICE (Cont'd)
- C. RATES AND CHARGES (Cont'd)

2. Secretarial line extension of a customer's primary service for use with concentrator equipment (Cont'd) (T)

	<u>Monthly Rate</u>		
	<u>Measured</u>		
	<u>Rate</u>		<u>USOC</u>
PBX trunk line <sup>1</sup> for use with			
- C-P equipment	\$ .28		EXSNF
- 4 line concentrator	.28		EX4TK
- 6 line concentrator	.28		S6TTK
			(D)
			(D)
Centrex central office location primary station line <sup>1</sup> for use with			
- C-P equipment	.28		RJYNF
- Concentrator	.28		W3W
- 6 line concentrator	.28		W6W
			(D)
			(D)
Centrex central office location night service line <sup>1</sup> for use with			
- concentrator	.28		W3W
- 6 line concentrator	.28		W6W
			(D)
			(D)
Airport intercommunicating service trunk line <sup>1</sup> for use with			
- concentrator	NO		W3W
- 6 line concentrator	NO		W6W

NOTE 1: Plus secretarial line service mileage rates shown in Schedule Cal.P.U.C. No. A10.2. (D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

- 9.3 TELEPHONE ANSWERING SERVICE (Cont'd)
- 9.3.1 SECRETARIAL ANSWERING SERVICE (Cont'd)
- C. RATES AND CHARGES (Cont'd)

3. Secretarial line extension of a customer's primary service for use with an occasional service unit:<sup>1</sup> (T)

	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
- Individual line (T)	\$.66	A9U

NOTE 1: See B.2 and B.3 preceding, covering the regulations under which different customer secretarial lines will be furnished and the regulations under which certain same customer secretarial lines may be furnished.

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.2 OCCASIONAL SERVICE

A. DESCRIPTION

Occasional service is a special equipment installation that enables a telephone answering bureau to provide answering service on a part time basis. The equipment is installed in the central office and can handle up to 100 secretarial lines. The bureau can order as many of these units as it needs. Each unit is connected to the bureau switchboard by a maximum of 10 occasional-service lines. By dialing predetermined codes, the bureau can establish temporary service connections, so it may answer client lines on a part-time or occasional basis.

B. REGULATIONS

1. Occasional service equipment will be furnished in connection with cord-operated equipment where rotary dial operation is used, or where a rotary dial telephone instrument is provided as shown in 5. following.
2. An occasional service unit will be installed in a central office in the same exchange, or where an exchange is divided into district areas, the same district area, as the associated cord-operated equipment. Where facilities and operating conditions permit, an occasional service unit may be installed in a different exchange or district area from the associated cord-operated equipment
3. An occasional service unit will be connected to the associated cord-operated equipment with a minimum of two and a maximum of ten occasional service lines.
4. A maximum of 100 secretarial lines may be connected to an occasional service unit.
5. One signal channel is required for each occasional service unit to control the connection of any associated secretarial line to any associated occasional service line. Monthly rates for channel terminations, rates for mileage measurements for channels and for interdistrict area channels as specified for Metallic Services shown in rates and charges, following. The occasional service unit shall be considered as one termination for the purpose of mileage measurement and the application of rates and charges for the signal channel. At the customer's premises the signal channel will be terminated at the Utility's local loop demarcation point.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.3 TELEPHONE ANSWERING SERVICE (Cont'd)

9.3.2 OCCASIONAL SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

6. Occasional service lines will be terminated at the Utility's local loop demarcation point. Connections of telephone answering equipment stations located on a premises of the customer to the customer's answering equipment are the customer's responsibility.

7. Reserved

(T)

(D)

(D)

C. RATES AND CHARGES

1. Occasional service equipment

Occasional service unit equipped for terminating 100 or less secretarial lines:<sup>1</sup>

	<u>BASIC TERMINATION CHARGE</u>	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
- Each unit	\$427.46	\$351.47	\$14.25	A9Q

NOTE 1: See Regulations in A9.3,A.2 preceding.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.2 OCCASIONAL SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

2. Occasional service line terminated on cord-operated equipment located in:

	<u>Installation</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>	(D)
a. Same exchange or same district area				(T)
- Each occasional service line	\$ 35.62	\$1.71	A9R	
Each concentrator-identifier line				
- C.O.-Termination	NO	2.85	NA	
- C.U.-Termination	NO	2.85	NA	

b. Contiguous exchange

- Each occasional service line	35.62	1.71	A9R	(D)
Each concentrator-identifier line				(D)
- C.O.-Termination <sup>3</sup>	RR	7.70	1LJYJ	
- C.U.-Termination <sup>3</sup>	RR	7.70	1LJKY	
- Each 1/4 mile or fraction thereof <sup>1</sup> (T)	NO	.76	1LJJU	

Plus rates and charges for Metallic Service as shown below:

CHANNEL MILEAGE	<u>MONTHLY RATE</u>		<u>USOC</u>
	<u>FIXED</u>	<u>PER MILE</u>	
Mileage Bands			
0	NO	NO	
Over 0	\$2.94	\$3.52	1L5XX

NOTE 1: Mileage charges are applied to the airline distance measured between the rate center of the exchange in which the cord-operated equipment is located and the rate center of the different exchange to be served by the occasional service unit.

NOTE 3: Rates and charges as set forth in Schedule Cal.P.U.C. No. A3.1 apply.

Continued (D)

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.3 TELEPHONE ANSWERING SERVICE (Cont'd)

9.3.2 OCCASIONAL SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

2. Occasional service line terminated on cord-operated equipment located in:  
 (Cont'd)

c. Same exchange - different district area

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
- Each occasional service line	\$ 35.62	\$1.71	A9R	
Each concentrator-identifier line				
- C.O.-Termination <sup>3</sup>	RR	7.70	1LJJY	
- C.U.-Termination <sup>3</sup>	RR	7.70	1LJKY	
- Each 1/4 mile or fraction thereof <sup>2</sup>	NO	.76	1LJKR	(T)

Plus rates and charges for Metallic  
 Service as shown below:

<u>Channel Mileage</u>	<u>Monthly Rate</u>		<u>USOC</u>
	<u>Fixed</u>	<u>Per Mile</u>	
Mileage Bands			
0	NO	NO	
Over 0	\$2.94	\$3.52	1L5XX

NOTE 2: Mileage charges are applied to the airline distance measured between the rate center of the district area or exchange in which the cord-operated equipment is located and the rate center of the different exchange (or district area thereof) designated by the customer to be served by the occasional service unit.

NOTE 3: Rates and charges as set forth in Schedule Cal.P.U.C. No. A3.1 apply.

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.2 OCCASIONAL SERVICE (CONT'D)

C. RATES AND CHARGES (CONT'D)

2. Occasional service line terminated on cord-operated equipment located in:  
 (Cont'd)

d. Noncontiguous exchange

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each occasional service line Each concentrator-identifier line	\$ 35.62	\$ 1.71 (R)	A9R
- C.O.-Termination <sup>2</sup>	RR	7.70	1LJJY
- C.U.-Termination <sup>2</sup>	RR	7.70	1LJKY
- Each mile or fraction thereof	NO	9.62 (R)	1LJJ4

Plus rates and charges for Metallic  
 Service as shown below:

CHANNEL MILEAGE	<u>Monthly Rate</u>		<u>USOC</u>
	<u>Fixed</u>	<u>Per Mile</u>	
Mileage Bands			
0	NO	NO	
Over 0	\$2.94 (R)	\$3.52 (R)	1L5XX

NOTE 2: Rates and charges as set forth in Schedule Cal.P.U.C. No. A3.1 apply.

Continued



NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.3 TELEPHONE ANSWERING SERVICE (Cont'd)

9.3.2 OCCASIONAL SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

2. Occasional service line terminated on cord-operated equipment located in:  
 (Cont'd)

e. Suburban area

	<u>INSTALLATION</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>	<u>USOC</u>
- Each occasional service line	\$35.62 (R)	\$1.71 (R)	A9R
Each concentrator-identifier line			
- C.O.-Termination <sup>2</sup>	RR	7.70	1LJJY
- C.U.-Termination <sup>2</sup>	RR	7.70 (R)	1LJKY

Plus rates and charges for Metallic  
 Service as shown below:

CHANNEL MILEAGE	<u>MONTHLY RATE</u>		<u>USOC</u>
	<u>FIXED</u>	<u>PER MILE</u>	
Mileage Bands			
0	NO	NO	
Over 0	\$ 2.94 (R)	\$3.52(R)	1L5XX

NOTE 2: Rates and charges as set forth in Schedule Cal.P.U.C. No. A3.1 apply.  
 Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.3 RESERVED

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.3 RESERVED

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.3 RESERVED

(T)

(D)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.3 RESERVED

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.3 TELEPHONE ANSWERING SERVICE (Cont'd)

9.3.5 CONCENTRATOR-IDENTIFIER SERVICE

A. CONCENTRATOR-IDENTIFIER LINES

1. Description

Concentrator-identifier lines connect the concentrator unit with its associated identifier unit for the transmission of incoming calls to the answering bureau.

2. Regulations

- a. Concentrator-identifier lines are provided from the Utility's central office for use with Utility or Customer-provided concentrator-identifier systems.
- b. The exchange the concentrator is to serve is designated by the customer.
- c. Reserved

z Correction - Material should have been deleted in Advice Letter No 17505,  
effective July 5, 1995.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

- 9.3 TELEPHONE ANSWERING SERVICE (Cont'd)
- 9.3.5 CONCENTRATOR-IDENTIFIER SERVICE (Cont'd)
- A. CONCENTRATOR-IDENTIFIER LINES (Cont'd)

3. Rates and Charges

- a. Each concentrator-identifier line terminated on an identifier unit located in base rate area:<sup>1</sup>

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Same exchange and same district area Each concentrator-identifier line			
- C.O.-Termination <sup>3</sup>	RR	\$7.70	1LJJY
- C.U.-Termination <sup>3</sup>	RR	7.70	1LJKY
			(D)
Contiguous exchange Each concentrator-identifier line			
- C.O.-Termination <sup>3</sup>	RR	\$7.70	1LJJY
- C.U.-Termination <sup>3</sup>	RR	7.70	1LJKY
			(D)
- Each 1/4 mile or fraction thereof <sup>2</sup> (T)	NO	.76	1LJJU

NOTE 1: See 2.b. preceding.

NOTE 2: Mileage charges are applied to the airline distance measured between the rate center of the district area or exchange in which the identifier unit is located and the rate center of the different exchange or district area to be served by the concentrator unit.

NOTE 3: Rates and charges as set forth in Schedule Cal.P.U.C. No. A3.1 apply.

Continued (D)

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.3 TELEPHONE ANSWERING SERVICE (Cont'd)

9.3.5 CONCENTRATOR-IDENTIFIER SERVICE (Cont'd)

A. CONCENTRATOR-IDENTIFIER LINES (Cont'd)

3. Rates and Charges (Cont'd)

a. Each concentrator-identifier line terminated on an identifier unit located in base rate or special rate area:<sup>1</sup> (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Same exchange, different district area			
Each concentrator-identifier line			
- C.O.-Termination	RR	\$ 7.70 (R)	1LJJY
- C.U.-Termination	RR	7.70	1LJKY
- Each 1/4 mile or fraction thereof <sup>2</sup>	NO	.76 (R)	1LJKR

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
Noncontiguous exchange			
Each concentrator-identifier line			
- C.O.-Termination	RR	\$ 7.70 (R)	1LJJY
- C.U.-Termination	RR	7.70	1LJKY
- Each mile or fraction thereof <sup>1</sup>	NO	9.62 (R)	1LJJ4

b. Each concentrator-identifier line terminated on an identifier unit located in suburban area:

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
Each concentrator-identifier line			
- C.O.-Termination	RR	\$ 7.70 (R)	1LJJY
- C.U.-Termination	RR	7.70 (R)	1LJKY

NOTE 1: See 2.b preceding.

NOTE 2: Mileage charges are applied to the airline distance measured between the rate center of the district area or exchange in which the identifier unit is located and the rate center of the different exchange or district area to be served by the concentrator unit.

NOTE 3: Rates and charges as set forth in Schedule Cal.P.U.C. No. A3.1 apply.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

- 9.3 TELEPHONE ANSWERING SERVICE (CONT'D)
- 9.3.5 CONCENTRATOR-IDENTIFIER SERVICE (CONT'D)
  - A. CONCENTRATOR-IDENTIFIER LINES (CONT'D)
    - 3. Rates and Charges (Cont'd)
    - b. Reserved

(T)  
(D)

(D)

B. CONCENTRATOR-IDENTIFIER EQUIPMENT

1. Description

Concentrator-identifier equipment provides customers with an economical means of furnishing answering line service to clients.

2. Regulations

a. Concentrator-identifier equipment

(1) Concentrator-identifier equipment will be furnished only in connection with cord-operated answering equipment and, where furnished between noncontiguous exchanges, only where facilities and operating conditions permit.

(2) Each system will consist of one concentrator unit and one identifier unit with a minimum of two and a maximum of four concentrator-identifier lines between the units on systems installed before August 17, 1964. Systems installed on or after August 17, 1964 will have a minimum of two and maximum of six concentrator-identifier lines between units. Where either system is furnished between noncontiguous exchanges, the minimum number of such lines is three.

Changes from four-line capacity to six-line capacity will be made in accordance with Schedule Cal.P.U.C. No. A3.1.

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.5 CONCENTRATOR-IDENTIFIER SERVICE (CONT'D)

B. CONCENTRATOR-IDENTIFIER EQUIPMENT (CONT'D)

2. Regulations (Cont'd)

a. Concentrator-identifier equipment (Cont'd)

- (3) Concentrator-identifier equipment will be furnished only so long as it is employed to provide answering service arrangements for the exchange (or district area of an exchange divided into district areas) which has been designated by the customer to be served by the concentrator unit.

The identifier unit of the system will be located on the premises of the customer to the cord-operated answering equipment.

The concentrator unit will be located (1) in a central office building normally serving clients' primary services in an exchange designated by the customer, or (2) in the case of an exchange divided into district areas, in a central office building normally serving clients' primary services in a district area designated by the customer.

On and after June 16, 1982, the nonESS version of 1A concentrator-identifier equipment is not regularly offered for new installations of or additions to existing installations, but will be furnished when and as such equipment on hand becomes available for reuse.

b. Concentrator-identifier equipment - involving local exchange carrier exchanges.

- (1) Concentrator-identifier equipment will be furnished between exchanges of the Utility and local exchange carrier exchanges where tariffs, facilities and operating conditions permit.

- (2) Rates, charges and regulations applicable to the identifier unit and the concentrator-identifier lines will be those of the Utility who provides the identifier. Rates, charges and regulations applicable to the concentrator unit, including services terminated on that concentrator unit, except concentrator-identifier lines, will be those of the Utility who provides the concentrator unit.

c. Lines from an identifier unit

Lines from an identifier unit terminated on telephone answering equipment may be connected to telephone answering equipment stations located on a premises of the customer to the answering equipment.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

- 9.3 TELEPHONE ANSWERING SERVICE (CONT'D)
- 9.3.5 CONCENTRATOR-IDENTIFIER SERVICE (CONT'D)
- B. CONCENTRATOR-IDENTIFIER EQUIPMENT (CONT'D)

3. Rates And Charges

- a. Systems installed before August 17, 1964 - equipped for terminating 100 or less secretarial lines or answering lines:<sup>1</sup>

	Basic Termination <u>Charge</u>	Installation <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
- Each system	\$ NO	\$ NO	\$117.55 (R)	ST5
- Concentrator unit	1724.09 (R)	370.46 (R)	NO	NA
- Identifier unit	954.66 (R)	199.48 (R)	NO	NA

Where the concentrator unit is designated by the customer to serve an exchange (or a district area of an exchange divided into district areas) which exchange is not contiguous to the exchange in which the identifier is located, the customer will also be billed a monthly minimum rate of \$141.00. A reduction of \$3.00 will be allowed each month against this minimum charge for each secretarial line or business answering line, not to exceed a combined total of 47 lines, which is terminated on the concentrator for the month involved.

- b. Systems changed to six-line capacity, or installed on or after August 17, 1964 - equipped for terminating 100 or less secretarial lines or answering lines:<sup>1</sup>

	Basic Termination <u>Charge</u>	Installation <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
- Each system	\$ NO	\$ NO	\$156.74 (R)	SNU
- Concentrator unit	2849.73 (R)	1424.87 (R)	NO	NA
- Identifier unit	1424.87 (R)	854.92 (R)	NO	NA

The customer will also be billed a monthly minimum rate of \$144.00. A reduction of \$3.00 will be allowed each month against this minimum charge for each secretarial line or business answering line, not to exceed a combined total of 48 lines, which is terminated on the concentrator for the month involved.

NOTE 1: See A9.3,A.2.b. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

- 9.3 TELEPHONE ANSWERING SERVICE (CONT'D)
- 9.3.5 CONCENTRATOR-IDENTIFIER SERVICE (CONT'D)
- B. CONCENTRATOR-IDENTIFIER EQUIPMENT (CONT'D)
- 3. Rates and Charges (Cont'd)

c. Systems in which either the concentrator or identifier is located in a local exchange carrier exchange:<sup>1</sup>

	<u>Termination Charge</u>	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Identifier located in local exchange carrier exchange <sup>2</sup>				
- Concentrator unit	\$2849.73 (R)	\$1139.89 (R)	\$142.49 (R)	FGO
Concentrator located in local exchange carrier exchange				
- Identifier unit	1424.87 (R)	712.43 (R)	123.49 (R)	FGP

d. Jack equipment for terminating answering lines, secretarial lines and occasional service lines from an identifier unit:<sup>1</sup>

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each strip of 20 jacks	\$37.05 (R)	\$5.37 (R)	9AN

NOTE 1: See Regulations in Schedule Cal.P.U.C. No. A9.3,A.2.b. preceding.

NOTE 2: The customer will be billed a monthly minimum rate of \$150.00. A reduction of \$3.00 will be allowed each month against this minimum charge for each secretarial line or business answering line, not to exceed a combined total of 50 lines, which is terminated on the concentrator for the month involved.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.6 LINES TERMINATED ON TELEPHONE ANSWERING EQUIPMENT

A. DESCRIPTION

Lines for use with telephone answering equipment are provided for use by (T)  
the telephone answering service in conducting its business and in the provision  
of telephone answering service to its clients.

B. REGULATIONS

All Telephone Answering Service lines will be terminated at the Utility's (N)  
local loop demarcation point. Wire on the customer's side of the local  
loop demarcation point to terminate a telephone Answering Service line on  
the customer's premises is the customer's responsibility. |

(N)

1. Trunk Line And Business Individual Line Service

Trunk lines and business individual lines for use with telephone (T)  
answering equipment are provided solely for inward and outward central office  
calls in connection with the affairs of the customer, except as the service may  
be extended to joint users.

Trunk lines terminated on cord-operated answering equipment may be connected to  
telephone answering equipment stations.

2. Answering Line Service

Answering line service is furnished only to a customer other than the customer  
for use with telephone answering equipment. (T)

Answering line service is service employing a central office line for (T)  
use with telephone answering equipment, and is designed to enable (T)  
the customer to the telephone answering equipment to answer incoming calls of  
the customer to the answering line service.

Answering lines terminated on cord-operated answering equipment may be connected  
to telephone answering equipment stations.

3. Direct Inward Dialing Service

Direct Inward Dialing (DID) from the message network, for client identification  
purposes, will be provided at the rates, charges and regulations shown in  
Schedule Cal.P.U.C. No. A5.3 Private Branch Exchange Trunks, Direct Inward  
Dialing Service, for use with equipment with which it is compatible.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.6 LINES TERMINATED ON TELEPHONE ANSWERING EQUIPMENT (CONT'D)

B. REGULATIONS (CONT'D)

4. Tie Line Service

Tie line service in connection with telephone answering service comprises a circuit between two cord-operated telephone answering equipment systems or between a cord-operated telephone answering equipment and a PBX system located in the same exchange area, and is furnished for two-point connections as follows:

- a. Connection between any two stations connected to and on the same premises as the cord-operated telephone answering equipment or PBX switchboard in which the tie line terminates.
- b. Connection of a single tie line (at either end but not both ends simultaneously) to a central office trunk line or, where facilities and operating conditions permit, to a full-period private line telephone service line or another tie line.

5. Interexchange Channel

Interexchange channel - interwire center private line telephone service is furnished for use with telephone answering service in accordance with Schedule Cal.P.U.C. No. B3.2.

Interexchange channel - interwire center private line in connection with cord-operated telephone answering service comprises a circuit between two cord-operated telephone answering equipment systems or between a cord-operated telephone answering equipment system and a PBX system located in different exchange areas and is furnished for two-point connections as follows:

- a. Connection between any two stations connected to and on the same premises as the cord-operated telephone answering equipment or PBX switchboard in which the private line terminates.
- b. Connection of a single private line (at either end but not both ends simultaneously) to a central office trunk line or, where facilities and operating conditions permit, to a tie line or another full-period interexchange channel - interwire center private line.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.6 LINES TERMINATING ON TELEPHONE ANSWERING EQUIPMENT (CONT'D)

B. REGULATIONS (CONT'D)

6. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

- 9.3 TELEPHONE ANSWERING SERVICE (CONT'D)
- 9.3.6 LINES TERMINATING ON TELEPHONE ANSWERING EQUIPMENT (CONT'D)
- B. REGULATIONS (CONT'D)
- 6. Reserved

(T)  
(D)

7. Directory Listings And Joint User Service

Directory listings and joint user service in connection with concentrator-identifier systems and lines terminated thereon will be furnished under the same rates and regulations as directory listings and joint user service are furnished in connection with Type I and Type II telephone answering equipment and lines terminated thereon.

Directory listings in connection with lines terminated on a concentrator unit may include the address at which the associated identifier unit is located.

(D)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.6 LINES TERMINATING ON TELEPHONE ANSWERING EQUIPMENT (CONT'D)

C. RATES AND CHARGES

1. Trunk Line Service - Same Customer

Trunk Line Service, with or without Touch-Tone Calling Service, furnished with telephone answering equipment is provided at the rates, charges and regulations from the following schedules:

<u>Title of Schedule</u>	<u>Schedule Cal. P.U.C. No.</u>
Private Branch Exchange Trunk Line Service	A5.3
Foreign Exchange Service	A5.1.4

2. Business Individual Line Service - Same Customer

Business Individual Line Service, with or without Touch-Tone Calling Service, furnished with telephone answering key equipment is provided at the rates, charges and regulations from the following schedules:

<u>Title of Schedule</u>	<u>Schedule Cal. P.U.C. No.</u>
Local and Exchange Service	A5.2
Foreign Exchange Service	A5.1.4

3. Answering Line Service - Different Customers

(3002A)

	MONTHLY	USOC	
	<u>RATE</u>		(T)
Each answering line <sup>1</sup> for use with			
- Telephone answering equipment or a 4 line concentrator <sup>2</sup>	\$RR	7FL	
- 6 line concentrator <sup>2</sup>	RR	7FB	
- C-P concentrator or telephone answering equipment <sup>2</sup>	RR	7FLNF	

NOTE 1: Regulations covering which secretarial lines will be furnished are contained in Schedule Cal.P.U.C. No. A9.3.1,B.2. for same customer and B.3. preceding, for different customer.

NOTE 2: Rate applicable to Business Individual Line Service.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.3 TELEPHONE ANSWERING SERVICE (CONT'D)

9.3.6 LINES TERMINATING ON TELEPHONE ANSWERING EQUIPMENT (CONT'D)

C. RATES AND CHARGES (CONT'D)

4. Tie Line Service - Same And Different Customers

Each tie line between cord-operated telephone answering equipment systems or between cord-operated telephone answering equipment system and PBX system on same or different premises:

Rates, charges and regulations applicable to tie line service between PBX systems shown in Schedule Cal.P.U.C. No. A10.2.

5. Interexchange Channel - Interwire Center Private Line Service

Each interexchange channel - interwire center private line between cord-operated telephone answering equipment systems or between a cord-operated telephone answering equipment system and a PBX system:<sup>1</sup>

Rates, charges and regulations applicable to interexchange channel - interwire center private line telephone service furnished for use with PBX systems as shown in Schedule Cal.P.U.C. No. B3.2.

NOTE 1: See A9.3.6,B.5. preceding.

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

A. GENERAL

1. Description

Automatic Call Distribution - Electronic Switching System (ACD-ESS) is a service which provides for distribution of a large volume of incoming calls to a customer's premises where they may be answered on attendant positions. If all positions are busy, calls are held in their order of arrival in queue in the switching equipment until an attendant position becomes available or until the calling party hangs up and abandons the call. The switching functions are performed in the Utility's central office. ACD-ESS service is available only from a #1ESS central office equipped with the proper generic program and where facilities and operating conditions permit.

An ACD-ESS will be furnished independently of, or associated with, a manual or dial private branch exchange, airport intercommunicating system or Centrex service as required.

2. Regulations

a. Types of services available

Two types of service arrangements are available as described below. The (T) Utility will provide service to its local loop demarcation point. The (N) customer is responsible for equipment and facilities beyond the Utility's local loop demarcation point. (N)

(1) Type A System is a service that may be furnished in connection with standard telephone equipment on a customer's premises. The maximum number of calls which may be answered and queued depends on the number of those rate elements to which the customer subscribes. Rates, charges and regulations apply as shown in Schedule Cal.P.U.C. No. A9.4.1.

(2) Type B System is a service that requires certain unique customer premises common equipment and attendant console equipment. The system may be arranged for up to 30 separate trunk groups (splits) and 31 attendant report groups. The system's maximum size is a total of 1,000 attendant and supervisor consoles. Certain management information systems are provided on an optional basis. The system employs Touch-Tone<sup>®</sup> Calling Service as a standard feature. Rates, charges and regulations apply as shown in Schedule Cal.P.U.C. No. 9.4.2.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

A. GENERAL (CONT'D)

2. Regulations (Cont'd)

b. Attendant Position Lines

Each attendant position line (more than one line may be terminated on an attendant position) requires a special access voice grade channel (T) between the serving central office and the customer's premises. One special access voice grade channel is included in the rates and charges (T) applicable to a trunk line service. A customer may be furnished, without additional charge, a special access voice grade channel provided (T) between the serving central office and their premises for each trunk line service, WATS or Special Access Voice Grade Channel (VG32) (T) terminated in the system. Each attendant position line provided which exceeds the total number of trunk line services, WATS or Special Access (T) Voice Grade Channel (VG32) terminated in the system, will require a Special Access Voice Grade Channels (VG32). The channel will consist of one channel termination between the customer premises and the central (T) office which provides the ACD-ESS service.

c. Off Premise Locations

When attendant positions or supervisor consoles are located off premises from the primary service location of the ACD-ESS, the rates and charges for the additional channels required will be furnished as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B) and (C). If (T) additional equipment is required for operation of the off-premises positions or consoles, such equipment will be furnished in accordance with g. following.

d. Channels for primary and supplemental ACD functions, supervisory signaling and management information systems.

(1) Special Access Voice Grade channel facilities are employed in the (T) operation of an ACD-ESS system. These are indicated in the rates and charges by the use of Metallic (see Regulation A.1.aa. preceding), or (T) Special Access Voice Grade Channels, (VG32 and VG36) designations. (T) All channels referred to as such, are furnished at the rates, charges and regulations as set forth in Schedule Cal.P.U.C. No. 175-T, (T) Section 7.5.3. (T)

(2) Channels between the customers premises and the central office which regularly serves that premises will be furnished at the rate and charge for one channel termination. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

A. GENERAL (CONT'D)

2. Regulations (Cont'd)

d. Channels for primary and supplemental ACD functions, supervisory signaling and management information systems. (Cont'd)

(3) If supplemental equipment is required in conjunction with a special access channel, it shall be furnished from the appropriate Schedule Cal.P.U.C. No. B8.1.18. at the rates, charges and regulations specified therein. (T) (T)

(4) Where facilities are available and operating conditions permit, ACD-ESS may be furnished from a central office other than the serving central office which usually serves the customer premises. In such a case, appropriate rates and charges for mileage would apply to channels of all types between the two central office locations which are used to provide service. In addition, in the event operating conditions require additional equipment to provide the service arrangement, such equipment would be furnished in accordance with g. following. Rates and charges for the equipment would be in addition to all other applicable mileage and equipment items required.

e. Touch-Tone Calling Service

(1) Where a customer wants access to the exchange and message toll network by Touch-Tone positions or consoles of a system, the customer must inform the Utility of the number of simultaneous accesses required. Such accesses will be equipped for Touch-Tone Calling Service.

(2) Attendant positions and supervisors consoles may be arranged to terminate lines on the positions or consoles which are not part of the ACD-ESS systems. Where the ACD-ESS systems are equipped with Touch-Tone Calling Service, lines terminating on the positions or consoles which are not part of the ACD-ESS must be equipped for the Touch-Tone Calling Service.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

A. GENERAL (CONT'D)

2. Regulations (Cont'd)

f. Trunk-Line Service

- (1) Trunk line service furnished with ACD-ESS is provided at the rates, charges and regulations from the following schedules, except as shown herein.
- (2) Trunk lines provided in connection with Model 15 system and furnished at the Rates and Charges below, terminate in the common equipment and at each attendant's position equipment and supervisory console. The trunk lines are equipped for incoming and outgoing service at the positions and console.
- (3) Trunk lines to common equipment in 4. following, may be arranged for outward service in connection with the Model 60 systems.

Schedule Cal.P.U.C. No.	Title of Schedule
A5.3	Private Branch Exchange Trunks
A5.1.4	Foreign Exchange(FX) Service

In addition to the trunk line service provided in the above schedules, WATS and Special Access Voice Grade Channels may be terminated in an (T) ACD-ESS system, within the capacity of the system.

Lines and services may be terminated in the types of system as shown in Schedule Cal.P.U.C. Nos. A9.4.1 and 9.4.2. When WATS lines are terminated in a system, they require equipment units equivalent to that of foreign exchange lines.

g. Supplemental Equipment

Equipment arrangements, rearrangements and services available for use with other service arrangements may be used with ACD-ESS systems, where facilities and operating conditions permit, unless otherwise specified in the tariffs. Where furnishing such arrangements and rearrangement involves costs in excess of those contemplated by filed tariffs, additional charges may be applicable, subject to prior authorization of the Public Utilities Commission of the State of California.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

A. GENERAL (CONT'D)

2. Regulations (Cont'd)

h. Other Line Terminations

(1) Tie lines from other PBX or Centrex services may be terminated in an ACD-ESS at the rates, charges and regulations applicable to tie lines as set forth in Schedule Cal.P.U.C. No. A10.2.

(2) Private line telephone service lines will be terminated at the Utility's local loop demarcation point. Additional attendant equipment required by the customer will be located on the customer's side of the local loop demarcation point and will be the customer's responsibility.

(T)  
|  
(T)  
(N)  
(N)

(3) Overflow Lines

- The Rates and Charges in 4. following, apply only in connection with Model 200, Type A or Type B systems.

- A maximum of 15 overflow lines may be provided in each direction between two systems.

The rates and charges for each overflow line will provide for a line in only one direction.

- Each overflow line terminated in a system reduces the incoming line capacity of that system by one line.

- Where overflow lines are provided in both directions between two systems:

An equal number of overflow lines are required in each direction.

Each system will require overflow denial equipment for each 10 or less overflow lines terminated.

- Where overflow lines are provided in only one direction between two systems and:

Denial capability is required on a per line basis, key will be required with each overflow line terminated.

Denial capability is required on a group basis, overflow denial equipment for each 10 or less overflow lines may be provided at the terminating system.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.4 CALL MANAGEMENT SYSTEMS (Cont'd)

A. GENERAL (Cont'd)

2. Regulations (Cont'd)

i. Forwarded Call Information

(1) Forwarded Call Information is an optional feature available to ACDS and Centrex-UCD subscribers. It provides information about the origin and destination of a forwarded call, provided service is from a 1AESS Central Office, generic 7A.09 or later. Rates, charges and regulations apply as shown in Schedule Cal.P.U.C. No. A9.4.1.

(2) Forwarded Call Information is rendered in data format and received at a customer provided data modem via a special access voice grade (VG36) channel, as defined in Rates and Charges, Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B) and (C).

The data format includes:<sup>1</sup>

(T)

- Called station number
- Originating station(s) number for intra-system calls
- Code for type of Call Forwarding feature used
- Indication of line call was forwarded to
- Indication of ACDS or Centrex UCD involved

Central Office limits and capacities:

- 64 ACDS or UCD per interface
- 1200 baud transmission rate
- 1 interface per I/O channel
- 64 I/O channels per Central office

The customer is responsible for providing compatible premise equipment and data modem in order to utilize the Forwarded Call Information feature.<sup>1</sup>

(T)

(3) Message Waiting Indicator (MWI) is a companion feature to Forwarded Call Information. Customers subscribing to MWI hear an audible interrupted dial tone and, where facilities permit, have an indicator lamp on appropriately equipped customer provided equipment indicating there is a message waiting for the subscriber at the message center. The customer can call the message center for his/her message or ignore the signal and place a call; MWI will continue until the message has been retrieved and a signal is received by the Forwarded Call Information feature.

NOTE 1: Numbers will be provided in either seven (7) or ten (10) digit format. The customer must specify the number of digits.

(N)

(N)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

A. GENERAL (CONT'D)

2. Regulations (Cont'd)

j. Direct Inward and Identified Outward Dialing

Direct inward and identified outward dialing are not included as features of ACD-ESS.

k. Direct Outward Dialing

Direct outward dialing is a standard arrangement of the system. The number of simultaneous outward calls is based on the request of the customer but may not exceed the number of trunk line services furnished. Outgoing calls will be billed to the pilot number of the system.

l. Changes Between ACD-ESS Systems

Changes between an ACD-ESS system are considered as a disconnect of an existing system and a new connect of the system being installed, except the USOC's A8EFX and A8ETL may be reapplied to the new system without additional charges and the service connection charges for local and foreign exchange trunk are not applied. Installation charges for the retermination of private lines in the system will be applied as specified in the applicable tariff schedules.

m. Responsibility of the Customer

The customer shall furnish, own and maintain the necessary chairs and tables, including the necessary mounting equipment and construction required for the mounting of any equipment or attendant positions and supervisor consoles.

Commercial power, including outlets necessary for the operation of the system will be furnished, owned and maintained by the customer.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

(N)

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

A. GENERAL (CONT'D)

2. Regulations (Cont'd)

n. Single-Digit Dialing Service

Offered where the switching equipment is suitably equipped. This feature permits a station user to reach selected lines or other internal facilities for special customer services by dialing a single-digit code.

o. Call Transfer - Individual - All Calls: Consultation Hold-All Calls; and Three-Way Calling - All Calls.

(1) A Station user may hold any established call by flashing the switchhook, and on the same line originate a call to another telephone in or outside the Centrex system for private consultation. After the called person's answer or consultation, the station user can, by flashing the switchhook a second time, either:

- Return to the original call that was held, after the second station user hangs up, or

- Add the second station user to the original call (Three-Way Calling).

(2) The station user can also transfer the second station user to the original call by hanging-up after utilizing the Consultation Hold-All Calls and/or the Three-Way Calling feature. Only one party may be outside the Centrex system on the call transfer.

p. The nonrecurring charges for Call Transfer-Individual-All Calls shown in B. following, do not apply when:

Other work subject to a nonrecurring charge or installation charge or service connection charge is done at the same time on the same line on the same order.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

A. GENERAL (CONT'D)

3. Feature Arrays

Features available on a standard and optional basis:<sup>1</sup>

SYSTEM TYPE

A	B	SYSTEM FEATURES
A	S	Attendant console make busy arrangement
A	A	Attendant information announcement access
NA	A	Attendant traffic routing
S	S	Call distribution with queuing
A	NA	Call Forwarding - all types <sup>2</sup>
A	NA	Call Forwarding - Reminder Ring <sup>2</sup>
A	NA	Call Hold <sup>3</sup>
NA	A	Call origin announcement
A	NA	Call pickup <sup>2</sup>
S	S	Call transfer, consultation hold and add-on conference
A	NA	Call Waiting <sup>2</sup>
A	A	Calls waiting indication
A	NA	Conference Calling <sup>3</sup>
		(D)
		(D)
A	A	Basic
NA	A	Flexible first delay
A	NA	Directed Call Pickup <sup>2</sup>
S	S	Direct Outward Dialing
A	NA	Flexible Route Selection <sup>3</sup>
A	NA	Forwarded Call Information
NA	A	Key control and alarm console
		Management information system
NA	NA	AEMIS
NA	A	Dynamic traffic display
NA	A	Teletypewriter control
A	NA	Message Waiting Indicator

NOTE 1: S - Standard; A - Available; NA - Not available

NOTE 2: Available on Supervisory Lines only.

NOTE 3: Available on all lines

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

A. GENERAL (CONT'D)

3. Feature Arrays (Cont'd)

Features available on a standard and optional basis:<sup>1</sup> (Cont'd)

SYSTEM TYPE

A	B	SYSTEM FEATURES	
A	NA	Outgoing Trunk Queuing (for WATS)	(T)
NA	S	Priority queuing of calls to a split trunk group	
NA	S	Queuing of calls to a split trunk group	
A	NA	Single Digit Dialing	(T)
A	NA	SMDR-TAMA	
A	NA	Speed Calling	(T)
NA	A	System display and control equipment	
NA	S	Trunk group splitting Touch-Tone Calling Service	
NA	S	Zip tone to indicate incoming call	

NOTE 1: S - Standard; A - Available; NA - Not available

NOTE 2: Available on all lines (T)

Material on this sheet formerly in different form on Sheet 281.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

A. GENERAL (CONT'D)

4. Rates and Charges

Trunks and lines for all systems.

(3003S)

	SERVICE CONNECTION CHARGE	MONTHLY RATE	USOC
a. Trunks			
- Trunk lines to common equipment <sup>1</sup>	\$ RR	\$ RR	NA
b. Lines			
Outward line from attendant's turret equipment or attendant's position equipment to central office			
- Each <sup>2</sup>	RR	RR	NA
Special Access Voice Grade Channel terminated in attendant's turret equipment or attendant's position equipment			(T)
- Each <sup>3</sup>	RR	RR	NA
Overflow lines			
- On-Premises line, each	NO	NO	NA
- Off-Premises line, each <sup>4</sup>	NO	RR	NA

NOTE 1: Rates and charges applicable to commercial private branch exchange trunks as shown in Schedule Cal.P.U.C. No. A5.3.

NOTE 2: Rates and charges applicable to business individual line primary station.

NOTE 3: Rates and charges applicable to special access voice grade channel (T) as shown in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B) and (C).

NOTE 4: Monthly rates for Special Access Voice Grade Channels (VG32), Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B) and (C).

(T)  
Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

A. GENERAL (CONT'D)

4. Rates and Charges (Cont'd)

Trunks and lines for all systems. (Cont'd)

(3003A)

c. Reserved

(T)

(D)

(D)

(D)

(D)

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A

A. REGULATIONS

On and after September 6, 1988, ESS Automatic Call Distributing-Type A is no longer offered for new installations. Additions to existing service will be furnished when and as such facilities become available. New installations will be provided as defined in Schedule Cal.P.U.C. No. A9.1.1., Centrex, Uniform Call Distribution (UCD) Arrangements.

1. Common equipment options

- a. Visual indication of a busy station under the make busy arrangements may be provided at tariff rates as shown in Utility's appropriate tariffs.
- b. The timing thresholds provided with the calls waiting lamp indications are specifiable by the customer. Changes in the timing states of delay will be made in accordance with the provisions of Schedule Cal.P.U.C. No. A3.1.

2. Reserved

3. The processing of calls, while held in queue, is dependent upon the #1ESS CO generic program. The availability of the arrangement to provide ringing after delay announcement as well as the number of queue slots that will be furnished is similarly governed. The number of calls held in queue to which an announcement may be given simultaneously is dependent upon the number of trunks provided to the announcement equipment.

4. For the provision of customer-provided music Special Access Voice Grade (VG32) channel termination at charges defined in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B) and (C) is required. (T)  
|  
(T)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A (CONT'D)

A. REGULATIONS (CONT'D)

5. Forwarded Call Information<sup>1</sup>

In addition to the charges and rates associated with Forwarded Call Information, each line must be equipped with one or more of the following Call Forwarding USOCs:

- a. E6G, E6GNC, E6GUR, - Rates, Charges and Regulations as  
E9G, E9GNC, E9GUR, E9GWA defined in Schedule Cal.P.U.C. No. A9.1.1. (T)z  
EAT, EATWA, ESMCS apply. (T)z
- b. ESM, ES7, ER5, ER3, - Rates, Charges and Regulations as  
ER4, ETC, ESA, ESG, defined in Schedule Cal.P.U.C. No. A5.4.3.  
ESR, ESB, ES3, ES5, apply.  
EVB, EVD, EVE
- c. MVPCF, MVCCF - Rates, Charges and Regulations as  
defined an Schedule Cal.P.U.C. No. A5.4.5. apply.

6. Message Waiting Indicator is available to Centrex Service, Airport Intercommunicating Service, Premiere Communications System Service, Individual Line Residence and Business Exchange Service, Private Branch Exchange Trunk Line Service, or other utility provided dialable lines where dial tone is normally served. The following conditions apply:

- Customers must arrange to forward their calls to a Centrex-UCD or CO-ACDS equipped with Forwarded Call Information service, as defined in Schedule Cal.P.U.C. No. 9.4 and subsection A9.4.1.
- In addition to the rates and charges associated with Message Waiting Indicator, customers must subscribe to one or more of the Call Forwarding USOCs listed in (5) preceding. However, MWI and Call Forwarding features are not required on the same line.
- The Message Waiting Indicator customer and the Forwarded Call Information equipped system must be served by the same 1AESS C.O.

NOTE 1: For description of service refer to Schedule Cal.P.U.C. No. A9.4,A.2.i. z Correction - Material inadvertently omitted in Advice 14851, should have been reflected in Schedule Cal.P.U.C. No. 155-T on Sheet 16-A.

Continued



NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)  
 9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A (CONT'D)

B. RATES AND CHARGES

1. Common equipment basic components

	<u>Installation</u> <u>Charge</u>		<u>Monthly</u> <u>Rate</u>		<u>USOC</u>
- Distribution equipment, per system	\$151.99	(R)	\$3.32	(R)	A8A
- Queue slots in excess of one for two trunk line services in the group, each	3.80	(R)	.95	(R)	A83RA

2. Trunk line equipment units

Local trunk line service					
- Each line terminated <sup>1</sup>	RR		RR		NA
Foreign exchange line					
- Each line terminated	118.74	(R)	54.14	(R)	A8EFX
Tie line or Special Access Voice Grade Channel					
- Each line terminated	132.99		67.44		A8ETL

3. Attendant position line equipment

Attendant position line, including central office termination and 1/2 queue slot					
- Each line	23.75	(R)	4.99	(R)	A69

NOTE 1: Rates and charges for a local trunk line service.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)  
 9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A (CONT'D)  
 B. RATES AND CHARGES (CONT'D)

4. Common equipment options

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Attendant position line make busy arrangement, (requires a Type 1001 channel) <sup>1</sup>			
- Each line equipped	\$ 47.50 (R)	\$ 2.85 (R)	A6G
Group make busy, (requires a Type 1001 channel) <sup>1</sup>			
- Each attendant group	47.50	2.85	A9A
Calls waiting indication of calls being held in queue, for up to three timing states (Requires a Type 1001 channel and signal lamps)			
- Per timing state	71.24	6.17	A66CE
5. Arrangements to provide call delay announcements			
- Maximum of one announcement, including channel to central office	142.49	52.25	A8GCE
- Trunk to access the announcement, Each	23.75 (R)	11.40	A8GAT
- Each attendant position line in system	NO	.47 (R)	A8GST

NOTE 1: Separately mounted keys are to be provided by the customer.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)  
 9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A (CONT'D)  
 B. RATES AND CHARGES (CONT'D)

6. Call Transfer-Individual-all calls; Consultation Hold-all calls; and  
 Three Way Calling

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- All features <sup>2</sup>	\$ 4.75 (R)	\$ .95 (R)	E8A
7. Arrangement to Provide Music/Silence in Queue to No. 1/1A ESS - CO/ACD Type A and B Terminating Lines and Centrex - UCD Service			
Music in Queue			
- Equipment common to one customer for customer-provided music for up to 66 queue slots and circuitry up to 22 slots <sup>2</sup>	1804.83	134.89	BE2
- Equipment required per queue slot for customer music in queue	147.24	11.49	BE5
Silence In Queue			
- Equipment common to one customer for up to 66 queue slots. Provides balanced silent termination for up to 22 slots	522.45	48.92	BE7
- Equipment required per queue slot for silence in queue	147.24	11.49	BEX
Music or Silence Queue			
- Equipment common to one customer for each block of 22 queue slots beyond initial block of 22 <sup>2</sup>	522.45 (R)	34.43 (R)	BE3

NOTE 2: See A9.4, A2.o. and p. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

- 9.4 CALL MANAGEMENT SYSTEMS (CONT'D)
- 9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A (CONT'D)
- B. RATES AND CHARGES (CONT'D)

8. Forwarded Call Information<sup>1</sup>

	INSTALLATION CHARGE	SERVICE ESTABLISHMENT CHARGE	MONTHLY RATE	USOC
a. Common equipment - Each	\$949.91 (R)	\$1424.87 (R)	\$332.47 (R)	A5VFC
b. In addition to USOC: A5VFC - Each <sup>2</sup>	RR	NO	RR	NA
c. Message Waiting Indicator <sup>3</sup>				
- First line feature, per order	12.35 (R)	NO	.47 (R)	EMW
- Each additional line feature, same service order	.95 (R)	NO	.47 (R)	EMW

NOTE 1: See A.5.C. preceding.

NOTE 2: Rates and Regulations applicable to a Special Access Voice Grade (VG36) Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B) and (C).

NOTE 3: See Regulations A.6. preceding.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)  
 9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A (CONT'D)  
 B. RATES AND CHARGES (CONT'D)

9. Call Forwarding<sup>1</sup>

(3003A)

	<u>Installation</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
a. Busy Line			
Each primary station line equipped			
-Forwards DID and CCSA calls only	RRRR		E6G
-Forwards DID, CCSA, tie line and Interexchange Channel - Interwire Center Private Line calls	RRRR		E6GNC
-Forwards DID, CCSA, tie line, Interexchange Channel - Interwire Center Private Line and station to station calls	RR		RRE6GUR
b. Don't Answer			
Each primary station line equipped			
-Forwards DID and CCSA calls only	RR	RR	E9G
-Forwards DID, CCSA, tie line, and Interexchange Channel - Interwire Center Private Line calls	RR	RR	E9GNC
-Forwards DID, CCSA, tie line, Interexchange Channel - Interwire Center Private Line and station to station calls	RR	RR	E9GUR

NOTE 1: Rates, Charges and Regulations applicable to individual features (T)  
 apply as shown in Schedule Cal.P.U.C. No. A9.1.1. (T)

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICES

- 9.4 CALL MANAGEMENT SYSTEMS (CONT'D)
- 9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A (CONT'D)
- B. RATES AND CHARGES (CONT'D)
- 9. Call Forwarding<sup>1</sup> (Cont'd)

(3003A)

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
c. Variable (Limited)			
-Each primary station line or attendant loop equipped	RR	RR	EAT
d. Variable (Unlimited)			
-Each primary station line or attendant loop equipped	RR	RR	ESMCS
e.Over Private Facilities			
-Common equipment, per system	RR	RR	EAY
-Each primary station line equipped	RR	RR	EAP
f.Reminder Ring			
-Furnished with Call Forwarding Variable and Call Forwarding Over Private Facilities	RR	RR	NA
10. Call Hold <sup>1</sup>			
-Each primary line equipped	RR	RR	EAB
11. Call Pickup <sup>1</sup>			
-Each call pickup group	RR	E3N	
-Each primary line equipped	RR	RR	E3P
12.Directed Call Pickup <sup>1</sup>			
-Each call pickup group	RR	RR	DPG
-Each primary line equipped	RR	RR	DMA1E
13. Call Waiting <sup>1</sup>			
a. Incoming (DID & CCSA calls only)			
-Each primary line equipped	RR	RR	E6CCS

NOTE 1: Rates, Charges and Regulations applicable to individual features (T)  
 apply as shown in Schedule Cal.P.U.C. No. A9.1.1. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A (CONT'D)

B. RATES AND CHARGES (CONT'D)

13. Call Waiting<sup>1</sup> (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
b. Intragroup (station to station, tie trunk & attendant calls) - Each primary line equipped	RR	RR	E6N
c. Originating (station to station calls only) - Each primary, interior or primary semi-restricted line equipped	RR	RR	ESZ
14. Speed Calling - 1 list <sup>1</sup> - Each primary line equipped for individual (6 numbers)	RR	RR	E3G
- Customer changeable, each primary line equipped for individual (6 numbers)	RR	RR	ESHC6
- Each primary line equipped for group (30 numbers)	RR	RR	E2G
- Customer changeable, each primary line equipped for groups (30 numbers)	RR	RR	ESHC3
15. Single-Digit Dialing <sup>1</sup> -Per ACDS service equipped	\$23.75 (R)	\$2.85 (R)	EAO

NOTE 1: Rates, Charges and Regulations applicable to individual features  
 apply as shown in Schedule Cal.P.U.C. No. A9.1.1.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)  
 9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A (CONT'D)  
 B. RATES AND CHARGES (CONT'D)

16. Reserved

(3003A)

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>	
17.Conference Calling (stations) <sup>1</sup>				
-Each arrangement (ESS 6 PORT)	RR	RR	EAN	
-Each arrangement (#5XB 5 PORT)	RR	RR	53A	
18.Station Message Detail Recording on Tie Trunks and Foreign Exchange (SMDR-TAMA)				
-Common equipment per system equipped for (SMDR-TAMA) <sup>1</sup>	RR	RR	ZZBYB	
-Per Tie Trunk/Special Access Voice Grade Channel termination <sup>1</sup>	RR	RR	ZZBYC	(T) (T)
-Per Foreign Exchange termination <sup>1</sup>	RR	RR	ZZBYD	
-Magnetic Tape Billing Record for Foreign Exchange and Tie Line/ Special Access Voice Grade Channel calls <sup>2</sup>	RR	RR	NA	(T) (T)

NOTE 1: Rates, Charges and Regulations applicable to individual features apply as shown in Schedule Cal.P.U.C. No. A9.1.1.

NOTE 2: Rates, applicable to Magnetic Tape Billing Record as shown in Schedule Cal.P.U.C. No. A10.5.1. apply.

Continued



NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)  
 9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A (CONT'D)  
 B. RATES AND CHARGES (CONT'D)

19. Flexible Route Selection Service (FRS)<sup>1</sup>

(3003A)

	<u>Installation</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
a. Basic common equipment including switching capacity to provide Flexible Route Selection when Flexible Route Selection service is established per Centrex service:			
- <u>With</u> line identification of WATS calls	RR	RR	ART
- <u>Without</u> line identification of WATScalls	RR	RR	ARQES
b. Equipment arranged to examine 3-digits for purposes of routing calls:			
-With a capacity of 8 patterns	RR	RR	EC3X8
-With a capacity of 32 patterns	RR	RR	EC332
-With a capacity of 64 patterns	RR	RR	EC364
-Equipment arranged to examine 6-digits and to selectively route calls over two or more routes within a Numbering Plan Area (NPA), per NPA examined	RR	RR	ARH
-Dial pulse transmitter required on each foreign exchange trunk over which calls are routed for completion using FRS	RR	RR	ECT

NOTE 1: Rates, Charges and Regulations applicable to individual features (T) apply as shown in Schedule Cal.P.U.C. No. A9.1.1. (T)

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)  
 9.4.1 ESS AUTOMATIC CALL DISTRIBUTING - TYPE A (CONT'D)  
 B. RATES AND CHARGES (CONT'D)

20. Outgoing Trunk Queueing (OTQ) for WATS<sup>1</sup>

(3003A)

	<u>INSTALLATION</u> <u>CHARGE</u>	<u>MONTHLY</u> <u>RATE</u>	<u>USOC</u>
a. Common equipment			
-Each	RR	RR	OTQ
b. Queueing			
-Each arrangement for lines in queue	RR	RR	OTT
-Each queue slot	RR	RR	OTU
c. Optional features			
Attendant key control			
-Each inhibit inflow	RR	RR	OTA
-Each inhibit outflow	RR	RR	OTB
Recorded announcement			
-Each	RR	RR	OTC
Music on queue			
-Common equipment	RR	RR	OTD
-Channel, each <sup>2</sup>	RR	RR	NA

NOTE 1: Rates, Charges and Regulations applicable to individual features apply as shown in Schedule Cal.P.U.C. No. A9.1.1.

NOTE 2: Special access voice grade (VG32) channel as set forth in Schedule (T) Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B) and (C). (T)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

9.4.2 ESS AUTOMATIC CALL DISTRIBUTING - TYPE B

A. REGULATIONS

On and after June 12, 1980, the Central Office Automatic Call Distributing System, Type B, is no longer offered for new installations. Additions to existing installations will be furnished when and as such equipment on hand becomes available for reuse.

Touch-Tone Calling Service is furnished as an integral part of the serving arrangement for Type B systems.

B. RATES AND CHARGES

1. Central Office Components<sup>1</sup>

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Common equipment basic components			
Central office components			
- Per system	\$ 2849.73 (R)	\$ 588.94 (R)	A3D
- Each split arranged for queueing	35.15	7.12	A3S
- Per queue slot	4.75	.95	A83RA
b. Trunk line equipment units			
Local trunk line			
- Each line terminated <sup>2</sup>	RR	RR	NA
Foreign exchange line			
- Each line terminated	118.74	54.14	A8EFX
Tie or special access voice grade channel			
- Each line terminated	132.99 (R)	67.44 (R)	A8ETL

NOTE 1: See A. preceding.

NOTE 2: Rates and charges for a local trunk line service.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

- 9.4 CALL MANAGEMENT SYSTEMS (CONT'D)  
 9.4.2 ESS AUTOMATIC CALL DISTRIBUTING - TYPE B (CONT'D)  
 B. RATES AND CHARGES (CONT'D)  
 1. Central Office Components<sup>1</sup> (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
c. Attendant and supervisor position line equipment			
Attendant and supervisor position line including central office termination, (requires a special access voice grade (VG36) channel for each six console line)			
- Each <sup>1,2</sup>	\$ 94.99 (R)	\$ 19.71 (R)	A3E
Attendant assistance terminal, (requires a special access voice grade (VG32) channel for each terminal) <sup>2</sup>			
- Each	31.35	6.41	A3G
Call-back terminal (requires a special access voice grade (VG32) channel for each terminal) <sup>2</sup>			
- Each	30.40 (R)	6.17 (R)	A3J

NOTE 1: See A. preceding.

NOTE 2: Also, rates and charges are in addition to the service connection charge applicable to a Centrex line without a station.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

9.4.2 ESS AUTOMATIC CALL DISTRIBUTING - TYPE B (CONT'D)

B. RATES AND CHARGES (CONT'D)

1. Central Office Components<sup>1</sup> (Cont'd)

	<u>Installation Charge</u>		<u>Monthly Rate</u>		<u>USOC</u>
d. Common equipment options <sup>1</sup>					
Alternate traffic routing					
Central office common equipment					
- Per system	\$ 2.85 (R)		\$ .57 (R)		A4RCE
- Per split	27.55		5.70		A4RSE
Call origin announcements					
- Per announcement	341.97		70.29		A8FTG
- Additional equipment required for foreign exchange lines to reach call origin announcement, each line	26.60		5.22		A8FTE
- Each attendant position line	5.70		1.23		A8FTR
Calls waiting indication					
- Central office equipment, per unique timing interval per trunk group split	24.70		4.99		A66CE
Night transfer arrangement					
- Each split equipped, requires a Type 1001 channel for each split provided <sup>2</sup>	13.30 (R)		2.75 (R)		A3T

NOTE 1: See A. preceding.

NOTE 2: Separately mounted keys and signal lamps are to be provided by the customer.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)  
 9.4.2 ESS AUTOMATIC CALL DISTRIBUTING - TYPE B (CONT'D)  
 B. RATES AND CHARGES (CONT'D)  
 1. Central Office Components<sup>1</sup> (Cont'd)

	<u>Installation Charge</u>		<u>Monthly Rate</u>		<u>USOC</u>
e. Arrangements to provide call delay <sup>1</sup> announcements					
Basic equipment					
- Per announcement	\$ 341.97 (R)	\$	70.29 (R)		A8GCE
- Per trunk to access the announce- ments	61.74		12.11		A8GAT
- Attendant position line in the system, each	9.50		1.99		A8GTT
Flexible first delay announcements					
- Flexible delay announcement, each	341.97		70.29		A30CE
- Access trunk to reach delay announcement, each	61.74		12.11		A30AT
f. Traffic data and control equipment <sup>1</sup>					
(1) TTY Management Information System (MIS)					
System common equipment for TTY MIS, - One per system maximum <sup>2</sup>	949.91		194.73		A8T
Split Counts					
Common equipment per 5 splits or fraction thereof					
- Half hourly and daily counts	569.95		118.74		A8SHH
- Hourly and daily counts	294.47		59.84		A8SHC
- Counts per split, up to 19 counts	38.00 (R)		7.60 (R)		A8SSC

NOTE 1: See A. preceding.

NOTE 2: Requires a Model 35 receive only teletypewriter, a 150 baud channel  
 and an appropriate data set.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

- 9.4 CALL MANAGEMENT SYSTEMS (CONT'D)  
 9.4.2 ESS AUTOMATIC CALL DISTRIBUTING - TYPE B (CONT'D)  
 B. RATES AND CHARGES (CONT'D)  
 1. Central Office Components<sup>1</sup> (Cont'd)

	<u>Installation Charge</u>		<u>Monthly Rate</u>		<u>USOC</u>
f. Traffic data and control equipment <sup>1</sup> (Cont'd)					
(1) TTY Management Information System (MIS) (Cont'd)					
Report groups					
Report groups					
- Each	\$ 12.35	(R)	\$ 2.56	(R)	A8VCE
Report group counts					
Common equipment per 5 report groups					
- Half hourly and daily counts	370.46		75.99		A8VHH
- Hourly and daily counts	180.48		38.00		A8VHC
Counts per report groups, up to 9 counts, 1/2 hourly, hourly or daily					
- Each	18.05		3.61		A8VRC
Trunk group counts					
Common equipment per 5 trunk groups					
- Half hourly and daily counts	123.49		25.17		A8WHH
- Hourly and daily counts	61.74		12.59		A8WHC
Counts per trunk group					
- Up to 6 counts	12.35		2.47		A8WTC
Non usage trunk reports					
- Common equipment	16.15		3.23		A8XCE
- Per trunk	.95	(R)	.14	(R)	A8XTE

NOTE 1: See A. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

9.4.2 ESS AUTOMATIC CALL DISTRIBUTING - TYPE B (CONT'D)

B. RATES AND CHARGES (CONT'D)

1. Central Office Components<sup>1</sup> (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
f. Traffic data and control equipment <sup>1</sup> (Cont'd)			
(2) Key control and alarm console			
Keys for activation/deactivation of control functions at the central office <sup>2</sup>			
- Each key	\$ 12.35 (R)	\$ 2.56 (R)	A4K
(3) Dynamic traffic display <sup>1</sup>			
- Common equipment for up to 20 display units, for a maximum of 12 splits, with no split displayed more than 5 times, each <sup>3</sup>	104.49	21.61	A8LCE
- Per split	41.80	8.55	A8LSP
- Common equipment per thirty 90B display units	303.97	61.74	A8LMF
(4) System display and control equipment <sup>1</sup>			
Display and control unit (Maximum of 15 per system)			
- Central office components, each system	360.97 (R)	74.09 (R)	A4C

NOTE 1: See A. preceding.

NOTE 2: Requires a Metallic channel (see Regulation A.1.aa., preceding) as shown in Schedule Cal.P.U.C. No. 175-T, Section 7.5.1 or a Special Access Voice Grade Channel as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3 for each key equipped.

NOTE 3: Requires a Special Access Voice Grade (VG36) channel as shown in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3,(A)(B) and (C), for each common equipment furnished.

Continued



NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

- 9.4 CALL MANAGEMENT SYSTEMS (CONT'D)  
 9.4.2 ESS AUTOMATIC CALL DISTRIBUTING - TYPE B (CONT'D)  
 B. RATES AND CHARGES (CONT'D)  
 1. Central Office Components<sup>1</sup> (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
f. Traffic data and control equipment <sup>1</sup> (Cont'd)			
(4) System display and control equipment <sup>1</sup> (Cont'd)			
- Attendant to split patterns, each	\$33.25 (R)	\$6.65 (R)	A9GAS
- Attendant to reporting group patterns, each	44.65 (R)	9.26 (R)	A9GAR

g. Move, Change and Feature Addition Charges

- (1) Moves and Changes, changing the customers system parameters or announcement messages programmed in the central office, will be based on charges as shown in Schedule Cal.P.U.C. No. A3.1.2.
- (2) Service Charges in Schedule Cal.P.U.C. No. A3.1.2 apply when rate elements are added to an existing installation and is in addition to the tariffed Installation Charges for the rate elements being added.

NOTE 1: See A. preceding.

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES

9.5.1 AUTOMATIC PUBLIC ANNOUNCEMENT SERVICE

A. WEATHER FORECAST SERVICE

1. Regulations

- a. Weather Forecast Service, consisting of a brief forecast of the weather as obtained from the United States Weather Bureau, for certain geographical areas as listed in 2. following, is furnished to telephone stations of the Utility and its connecting companies.
- b. This service is furnished for the convenience and accommodation of telephone users and the Utility does not guarantee the accuracy of the forecast. The allowance, if any, of the Utility for damages arising out of or in any way connected with mistakes, omissions, interruptions, delays, errors or defects or other failure in connection with Weather Forecast Service shall be an amount not in excess of the charge for the call placed to obtain such weather information.

2. Rates and Charges

The charge for each completed call to Weather Forecast Service is the charge applicable on a call from the telephone station receiving the announcement, as follows:

<u>Weather Forecast Service For</u>	<u>Call Will Be Rated To</u>
East Bay	East Bay Main-Piedmont District Area
Los Angeles	Los Angeles District Area 1
San Diego	San Diego-San Diego District Area (T)z
San Francisco	San Francisco Central District Area
Fresno	Fresno

For stations from which a toll charge is applicable, the dial or operator station rate (day, evening or night) applies.

z Correction - Material inadvertently omitted in Advice Letter No. 14825, should have been reflected in Schedule Cal.P.U.C. No. 109-T on Sheet 3.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976

A. TERRITORY

Within the exchanges which constitute the California 976 Local Calling Areas as set forth in D.5. following. (T)

B. DESCRIPTION

1. California 976 is a service of customer-provided General Audience recorded programs of information. California 976 allows a caller to access a 976 telephone number and receive, for a charge, a wide variety of California 976 customer-provided General Audience recorded or recorded-interactive programs. As a part of this service the Utility transports and bills the call. Billing and collection by the Utility for services rendered to or for an Information Provider engaged in furnishing any recorded or recorded-interactive programs which contain harmful matter as defined in California Penal Code Section 313(a), is a matter for contractual arrangement between the Information Provider and the Utility and is not subject to the terms of this tariff. Programs containing harmful matter may not reside on California 976. The prefix designated for harmful matter programs is contained in Schedule Cal.P.U.C. No. A9.5.3, California 900. Each remittable call to a California 976 number will be charged to the caller at the pre-designated rate.
2. A California 976 customer is an Information Provider who wishes the Utility to bill callers on its behalf for all calls completed to the customer's announcement or interactive program and for whom the Utility agrees to provide such billing. A Caller to a California 976 is a "Client" of the customer.
3. Interactive program: A program whereby a Caller through the use of a Touch-Tone pad or similar device can communicate with the California 976 customer equipment for the purpose of sending or receiving information.
4. The telephone number assigned to this service is restricted to the 976 prefix.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICE

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

C. DEFINITIONS

California 976 Business Termination

A California 976 access line which terminates on a business line(s).

General Audience Program

All programs other than those which contain harmful matter.

Subscription

The only manner and process by which a California 900 Information Provider and/or Sponsor may furnish Caller access to California 900 programs providing messages containing harmful matter.

Harmful Matter

"Harmful matter", as defined in California Penal Code 313, means matter, taken as a whole, which to the average person, applying contemporary statewide standards, appeals to the prurient interest, and is matter which, taken as a whole, depicts or describes in a patently offensive way sexual conduct and which, taken as a whole, lacks serious literary, artistic, political, or scientific value for minors.

"Matter" includes live or recorded telephone messages when transmitted, disseminated or distributed as part of a commercial transaction.

"Minors" means any natural person under 18 years of age.

976 Trunk Access<sup>1</sup>

An assigned 976 number works with the customer's Direct Inward Dial (DID) service. The 976 number will be terminated on a specific DID service within the Utility's 976 serving central office. Exchange trunks and DID Service are furnished in accordance with Schedule Cal.P.U.C. No. A5.

(T)  
|  
(T)

NOTE 1: 976 Trunk Access is not available until August 17, 1992.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

D. REGULATIONS

1. General

a. Because the capacity of central office equipment and network facilities to furnish California 976 is limited,

(1) Service will only be furnished where facilities and operating conditions permit.

(2) If the Utility has reason to believe that permitting the commencement or continuation of a California 976 in this tariff schedule is adversely affecting or would adversely affect the Utility's ability to provide, complete or maintain the level of or quality of its other services to its other subscribers, the Utility may refuse to provide California 976 or may discontinue providing such service. Unless, in the judgement of the Utility, an emergency condition exists or is threatened, the Utility shall give 24 hours notice of discontinuance. Where such emergency condition exists or is threatened, the Utility shall give notice of discontinuance as promptly as reasonably possible.

b. Reserved

c. California 976 customer sponsorship of any particular recorded announcement or interactive program shall not preclude the Utility from providing service to another California 976 customer sponsoring the same or similar announcement or program.

d. The California 976 customer shall indemnify and defend the Utility against and hold the Utility harmless from any and all losses, claims, demands, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney fees, arising directly or indirectly from the material transmitted and from any act or omission of the California 976 customer or Caller while using or attempting to use said service and facilities.

The Utility's California 976 Customer gives permission to the Utility to release the legally responsible party's name, complete address and a (T) telephone number for inquiries to any callers in response to inquiries or complaints. Such requests may be directed to any of the Utility's Business Offices.

e. The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

D. REGULATIONS (CONT'D)

1. General (Cont'd)

f. Unless otherwise specifically stated in this tariff schedule, California 976 access lines will be treated as Individual Line Business Service and all applicable tariff schedules of the Utility apply.

g. One directory listing per announcement or program will be furnished without charge in each directory within a California 976 Calling Area.

Directory Assistance Listing service is available in connection with California 976. Regulations and rates are as set forth in Schedule Cal.P.U.C. No. A5.7.1.

Each listing must include one or more lines to advise that special charges apply; however, the actual information charge shall not be specified.

h. Each directly dialed call (toll or local), calling card or allowed operator handled call<sup>1</sup> will be at a predetermined amount established (T) by the California 976 customer plus any other appropriate rate. Any request by the California 976 customer for a change in the amount the Utility is to bill per General Audience call must be received by the Utility in writing, at least 90 days prior to the proposed effective date.

i. Directly dialed calls from flat or measured rate access lines within the California 976 Calling Area do not incur message unit or Zone Calling unit charges nor are they included in local flat rate service charges.

j. Third party calls billed to California 976 telephone numbers and collect calls to California 976 numbers are denied. All calls to California 976 from coin telephones, including COPT telephones, from within the home NPA paid by coin deposit and calls requiring time and charges are denied, except where facilities do not permit.

NOTE 1: Calls made to a California 976 number billed to a third number will (N)  
be denied. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

D. REGULATIONS (CONT'D)

1. General (Cont'd)

k. The minimum length of each message shall be 78 seconds or one complete cycle of a 60 second message, a 15 second disclosure message, and 3 seconds for the caller to hang up if they do not wish to complete the call. Following the initial 78 second message, message length may be increased in 30 second increments. Total length of a message shall never exceed 198 seconds. If the agreed upon message length is more than 78 seconds, the California 976 customer will pay the additional time rate. The California 976 customer must notify the Utility whenever the message length is to be increased or decreased.

If the message length is longer than that agreed upon, the Utility may terminate the service.

1. RESERVED

- m. If the service is disconnected, all remittance money due to the California 976 customer may be credited or applied to the final bill issued for the recurring charges associated with the tariff schedule or for the facilities provided to connect the customer premises equipment to the serving central office.
- n. Upon termination of a California 976, the 976 telephone number will not be reassigned for at least six (6) months.
- o. The California 976 customer is responsible for provision of the recorded announcement or interactive program and all necessary customer premises equipment.
- p. The California 976 customer-provided automatic announcement equipment will be of a design which automatically disconnects after playing out one full cycle of the message.
- q. The California 976 customer-provided equipment will be furnished in accordance with the regulations and applicable rates as set forth in Schedule Cal.P.U.C. No. A8.1.

(L) Formerly on Sheet 305.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

D. REGULATIONS (CONT'D)

1. General (Cont'd)

- r. The California 976 customer-established call rate will not be less (T)  
than \$.20 or more than \$2.00 and depending on the range of rate selected will  
be in increments of \$.05 or \$.25.
- s. Temporary Service will not be offered with California 976. (T)
- t. The Utility, at its discretion, will provide service to California 976 (T)  
customers on a first-come, first-serve or a blind selection process.
- u. The California 976 customer must ensure that the California 976 customer (T)  
provided program does not provide messages containing harmful matter. The  
Utility provides a separate prefix for programs containing harmful matter in  
Schedule Cal .P.U.C. No. A9.5.3, California 900. The only manner and process  
by which an Information Provider and/or Sponsor may furnish caller access to  
California 900 programs containing harmful matter is through a subscription  
process.
- v. After supersedure of service, the California 976 customer must wait (T)  
90 days to make a telephone number change. Additionally, after a telephone  
number change, the California 976 customer must wait 90 days before placing an  
order to supersede their service.
- w. Within the first 15 seconds of a call and prior to the connection to a (N)  
California 976 program, the Information Provider will notify the Caller  
of the following:
  - the name of the program;
  - the Information Charge for the Call;  
that if they hang up immediately, they will not be charged;
  - the date the program was recorded;
  - that minors should seek parental permission (if the program is  
directed to minors);
  - that minors should be aware that the cost of the call will appear on  
their parents bill (if the program is directed to minors);

Information Providers may provide an override mechanism to the  
disclosure statement. This override mechanism should not be included  
in the disclosure statement but appear at the end of the program.  
This override mechanism will not be available on the California  
976 program 5 days before or 15 days after any price changes.

- y. The Utility reserves the right to disconnect any Information Provider  
for fraud or unlawful business practices. (N)

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

D. REGULATIONS (CONT'D)

2. California 976 Customer Obligation

a. The customer will provide continuous uninterrupted automatic recorded announcement or recorded interactive program service.

b. The customer is responsible for the preparation and recording of all announcements and shall be solely responsible for the contents of the announcements and the quality of speech or sounds of the recording.

c. The customer understands and agrees that its California 976 programs and the promotion and provision thereof must comply with all applicable Federal, State and Local laws, rules and regulations.

d. Each customer advertisement, publication or other communication containing the California 976 telephone number to be called shall clearly and conspicuously display the California 976 Calling Area, what the per call rate is for directly dialed calls for within that area, and that calls from outside the area will be at normal toll rates plus the California 976 call rate.

In addition, all television advertisements must include a voice-over announcement of the price of the California 976 Call and, in those advertisements directed to minor children, an admonition to seek parental permission before calling the California 976 number.

All California 976 programs directed to minor children which contain an inducement or "teaser" to call back shall include an admonition to seek parental permission before calling back. All California 976 programs containing a cross-promotion to another recording shall include an announcement of the price of the cross-promoted California 976 call.

Cross promotions or referrals from General Audience programs to harmful matter shall not be permitted.

e. The customer assumes all financial responsibility for all costs involved in providing announcements or interactive program services, including but not limited to the customer premises equipment, producing the announcement or interactive program development, advertising and promotional expenses.

Material omitted now on Sheet 308.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

D. REGULATIONS (CONT'D)

2. California 976 Customer Obligation (Cont'd)

- f. For exchange toll network sizing and protection, each customer must provide the Utility with an estimate of annual call volumes, the expected busy hour and busy hour call volumes, and the message length for each announcement or interactive program.
- g. The customer is required to subscribe to a minimum of 2 California 976 access lines or one California 976 business termination, restricted to (T) incoming calls only, at applicable rates and charges.

All California 976 access lines are to be used exclusively for California 976.

- h. The customer is required to subscribe to as many additional California 976 access lines, restricted to incoming calls only, as in the judgment of the Utility are required to handle calls adequately without impairing the service to others.
- i. The customer assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the equipment located on the customer's premises to the central office which serves the particular prefix code used for California 976.
- j. The California 976 customer is responsible for having a Utility-approved customer service location 30 days after notification of eligibility.
- k. The California 976 customer is responsible for on-line transmission of announcements or programs 90 days after notification of having an approved customer service location from the Utility. At the end of the 90 day period, the Utility at its discretion may refuse use or withdraw these facilities and release them to another customer.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

D. REGULATIONS (CONT'D)

2. California 976 Customer Obligation (Cont'd)

1. The existing California 976 customer must submit to the Utility, via a Utility-provided declaration form<sup>1</sup>, a classification of their program as either, (1) General Audience-Live, or (2) General Audience-Recorded. (T)  
This declaration form must be completed and returned to the Utility within 20 calendar days of the date that the declaration form is sent to the California 976 customer. Failure to respond will result in the California 976 customer's service being temporarily disconnected. Notice will be sent to the California 976 customer informing them of the temporary disconnect and informing them that failure to respond to the temporary disconnect notice within 7 calendar days will result in termination of service. The California 976 customer must inform the Utility in writing of any change in category no less than 30 days prior to making the change.
- m. Any new California 976 customer must provide the Utility with an assurance that their program is General Audience prior to initial connection of the program. Programs containing harmful matter will not be accepted, but will be referred to Schedule Cal .P.U.C. A9.5.3, California 900.
- n. The California 976 customer may not furnish California 976 programs which contain harmful matter. If the California 976 customer submits a declaration that states the program contains harmful matter, or the Utility determines that the program contains harmful matter the California 976 customer must, (1) modify their program content to non-harmful matter, (2) migrate the program to Schedule Cal .P.U.C. No. A9.5.3, California 900, or (3) disconnect the program.
- o. The California 976 customer shall submit to the Utility a copy of their (N)  
ad plan for a new California 976 program. All first run ads for a new California 976 program must be provided to the Utility to ensure compliance with the advertising guidelines shown in D.2.d., preceding.
- p. The California 976 customer must provide the Utility with a transcript (N)  
of its California 976 program content upon request.

NOTE 1: See Schedule Cal .P.U.C. No. A2.3.1.H for sample form.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

D. REGULATIONS (CONT'D)

3. Utility's Obligation

- a. On behalf of the California 976 customer, the Utility will bill the customer's clients (Callers) for all General Audience calls completed to the California 976 announcement or program from flat and measured rate access lines, as well as calling card and allowed operator-handled calls.
- b. Utility shall make a one-time adjustment for California 976 charges incurred per account if it is established that, (1) the customer did not know that 976 Information charges applied, (2) the calls were made by a minor child and the calls were made without parental consent or (3) the calls were not authorized by the subscriber. A subscriber must request (T) an adjustment within 60 days of the bill date on the bill in question. The customer will be informed of the availability of Information Services Call Blocking (ISCB), Schedule Cal.P.U.C. No. A9.5.4, at the time of the adjustment.<sup>2</sup> If the subscriber elects to have ISCB, contested 976 charges will be adjusted to the date blocking is placed on the subscriber's line.
- c. Utility shall obtain a signed declaration from a customer requesting an adjustment of one hundred dollars (\$100.00) or more. Utility may, at its discretion, obtain a signed declaration for adjustments of less than one hundred dollars (\$100.00).
- d. The Utility will not connect new California 976 customer programs which the customer declares contains harmful matter. The Utility will monitor California 976 customer programs for harmful matter. The Utility will immediately investigate complaints alleging harmful matter on California 976 programs. A finding of harmful matter on a California 976 customer program will subject the customer to the provisions in D.2.n.

(D)

(D)

Note 2: Subscribers unable to obtain blocking, see Schedule Cal.P.U.C. No. A9.5.4.D.1.a.(4).

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

D. REGULATIONS (CONT'D)

3. Utility's Obligation (Cont'd)

e. The Utility will issue a remittance check monthly to the California 976 customer based on the total number of directly dialed, calling card, and allowed operator-handled calls completed to the California 976 customer's General Audience announcement or program minus any calls adjusted by the Utility.

The amount of remittance will be the difference between the California 976 customer's established rate per call and the Utility's Transport and Billing rate per call times (x) the number of qualifying General Audience calls less the full amount of adjustments, per C.3.b. preceding, including the Utility's Billing and Transport charges, less any nonrecurring or recurring charge owed the Utility by the California 976 customer.

Any California 976 calls, made May 9, 1988 and thereafter, adjusted by<sup>1</sup> the Utility pursuant to C.3.b. preceding, will be recharged in full, including the Utility's Billing and Transport charges to the California 976 customer.<sup>1</sup>

(T)  
|  
|  
(T)

- f. Included with the California 976 customer's monthly bill will be a summary of the number of calls on which the amount of remittance is based.
- g. The advance payment and deposit requirements set forth in Schedule Cal.P.U.C. No. A2.1.7 Rule No. 7 are applicable to California 976.

NOTE 1: Per Decision No. 91-10-043, this material is suspended as of November 22, 1991 pending further action of the Commission.

(N)  
(N)  
Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

D. REGULATIONS (CONT'D)

3. Utility's Obligation (Cont'd)

h. The Utility will notify and/or block the subscribers of California 976 (T) information charges under the following conditions:

- (1) Lifeline subscribers whose information charges<sup>1</sup> exceed \$30.00 for the first time;
- (2) Subscribers whose information charges<sup>1</sup> for the first time exceed \$75.00 during the course of a single billing cycle;
- (3) Subscribers whose information charges<sup>1</sup> exceed \$150.00 in a single billing cycle.

When contact is made, the Utility shall inform the subscriber of the charges and of blocking options. If contact cannot be made under h(3) the Utility shall temporarily block<sup>2</sup> California 976 calls until (T) it has made contact with the subscriber, informed the subscriber of the charges and determined if the subscriber desires to resume service.

4. California 976 Caller (California 976 Customer's Client) Obligation

- a. The California 976 Caller will pay for all charges for calls directly dialed from flat and/or measured rate access lines or for dial (credit) calling card and allowed operator-handled calls within the Utility's California 976 Calling Areas and completed to any California 976 program.
- b. The Utility will not disconnect local service for non-payment of Information Charges; however, the Utility will inform the subscriber by mail of financial responsibility for General Audience Information Charges and that if they are not paid, the Utility will equip the subscriber's line or lines with blocking. The subscriber will be responsible for the payment of rates and charges for blocking as specified in Schedule Cal.P.U.C. No. A9.5.4. Regulations governing the payment for blocking provided under the provisions of this paragraph are the same as those for other services provided by the Utility as specified in Schedule Cal.P.U.C. Nos. A2.1.9 and A2.1.11. Additional terms and conditions regarding blocking are set forth in Schedule Cal.P.U.C. No. A9.5.4.

NOTE 1: The Sum of California 976 and California 900 charges billed to a subscriber is the figure used to total the amount of information charges noted. See A9.5.3.C.1.a.(7).

NOTE 2: Residence subscribers only.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D) (T)

D. REGULATIONS (CONT'D)

5. California 976 Calling Areas (T)

California 976 is furnished in California 976 Calling Areas as shown below. (T)

Los Angeles California 976 Calling Area: NPA (213/818<sup>1</sup>) (T)

Arcadia	Culver City	Inglewood	Pasadena
Alhambra	El Monte	La Crescenta	Torrance
Beverly Hills	El Segundo	Los Angeles	Van Nuys
Burbank	Glendale	Montebello	
Compton	Hawthorne	North Hollywood	

Sacramento California 976 Calling Area: NPA (916) (T)

Fair Oaks	Citrus Heights
Folsom	
Rio Linda	
Sacramento	

San Francisco/East Bay California 976 Calling Area: NPA (415) (T)

Belvedere	Moraga	San Mateo
Corte Madera	Orinda	San Rafael
East Bay	Pacifica	Sausalito
Millbrae	Richmond	South San Francisco
Mill Valley	San Francisco	

Fresno California 976 Calling Area: NPA (209) (T)

Burrel	Del Rey
Caruthers	Fresno
Clovis	

San Diego California 976 Calling Area: NPA (619) (T)

Chula Vista	La Jolla	San Diego
Coronado	La Mesa	Linda Vista
El Cajon	Pacific Beach	Mira Mesa
	National City	Harbison - Alpine
		San Ysidro

NOTE 1: California 976 for NPA 818 will be routed and rated by permissive dialing to NPA 213. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

(T)

D. REGULATIONS (CONT'D)

(T)

5. California 976 Calling Areas (Cont'd)

San Jose California 976 Calling Area: NPA (408)

(T)

Campbell	Sunnyvale
Los Altos	Fremont/Newark
Mountain View	Milpitas
San Jose North, South & West District Areas	Palo Alto Union City
Saratoga	

Santa Rosa California 976 Calling Area: NPA (707)

(T)

Forestville	Cotati
Healdsburg	Rohnert Park
Kenwood	
Santa Rosa	
Sebastopol	
Windsor	

(T)

Westminster California 976 Calling Area: NPA (714)

(T)

Brea	Newport Beach
Buena Park	Orange
Fullerton	Placentia
Garden Grove	Santa Ana
Irvine	Yorba Linda

Thousand Oaks California 976 Calling Area: NPA (805)

(T)

Agoura  
Moorpark

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

(T)

D. REGULATIONS (CONT'D)

(T)

6. California 976 Calling Areas Exchange Toll Rate Centers

(T)

Charges referred to in D. following, comprehend calls to California 976,  
in the following California 976 Calling Areas:

(T)

(T)

<u>California 976 Calling Area</u>	<u>Exchange Toll Rate Center</u>	(T)
Los Angeles	Los Angeles District Area No. 1	
Sacramento	Sacramento Main District Area	
San Francisco/East Bay	San Francisco Central District Area	
Fresno	Fresno	
San Diego	San Diego - San Diego District Area	
San Jose	San Jose West District Area	
Santa Rosa	Santa Rosa	
Thousand Oaks	Thousand Oaks	
Westminster	Westminster	

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.5 PUBLIC ANNOUNCEMENT SERVICES (Cont'd)

9.5.2 CALIFORNIA 976 (Cont'd)

E. RATES AND CHARGES

1. Applicable to the California 976 customer.

a. Establishment of and changes to California 976.

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
Upon initial establishment of California 976 in each area code			
- Per announcement or interactive program	\$237.48	\$ NO	*A1
Any change in customer call rate			
- Per program	94.99	NO	*A3
- California 976 access lines, each line <sup>1</sup>	94.99	19.00	1AL
- California 976 business termination	94.99	19.00	3AL++
- Change in terminating number <sup>2</sup>	28.50	NO	CA9DS

b. Transport and billing of calls

	<u>Rate per message</u>		
	<u>Initial 78 Seconds Transport Billing<sup>3</sup></u>	<u>Each Add'l 30 Seconds or Fraction Thereof Transport</u>	
(D)	\$.07	\$.14	\$.033
			(D)
			(D)

Unless otherwise shown in this tariff schedule, move and change charges apply, on same premises, to each move and change as shown in Schedule Cal.P.U.C. No. A3.1 (simple service) for Individual Line Business Service. Supersedure per access line charge as set forth in Schedule Cal.P.U.C. No. A3.1.4, Special Billing - All Services, is applicable.

NOTE 1: See Regulations 2.g. preceding, for minimum line requirement.

NOTE 2: Change charge for business termination options.

NOTE 3: Billing service offered by the Utility under California 976 is for General Audience California 976 programs.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

E. RATES AND CHARGES (CONT'D)

1. Applicable to the California 976 customer. (Cont'd)

c. Blocking Cost Allocation Surcharge<sup>1</sup>

	CHARGE	
	FIRST MINUTE	ADDITIONAL MINUTES
(1) All California 976 services		
- per each minute billed to the California 976 customer.	\$.012 (R)	\$.012 (R)

NOTE 1: Applicable as of August 1, 1989.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.2 CALIFORNIA 976 (CONT'D)

E. RATES AND CHARGES (CONT'D)

2. Applicable to the Caller (California 976 customer's Client).

a. Calls for which a remittance is made to the California 976 customer:

- (1) Directly dialed calls to California 976 General Audience programs from flat and measured rate access lines within the California 976 Calling Area; The charge for each directly dialed call is a predetermined amount established by the California 976 customer. (The amount must be at least equal to the Transport and Billing Rates stated in 1. preceding.)
- (2) Dial Calling Card and allowed operator-handled calls to California 976 General Audience programs from within the California 976 Calling Area; The charge is a predetermined amount established by the California 976 customer and the appropriate service charge shown in Schedule Cal.P.U.C. No. A6.2.1.
- (3) Calls (Sent-Paid) to California 976 General Audience programs from flat and measured rate access lines outside the California 976 Calling Area; The charge for each directly dialed call is a predetermined amount established by the California 976 Customer plus the rate for a toll call rated to the appropriate toll rate center, as shown in C.6. preceding.
- (4) Dial Calling Card and Operator-handled calls to California 976 General Audience programs from outside the California 976 Calling Area; The charge is the rate for a toll call rated to the appropriate toll rate center as shown in C.6. preceding and the appropriate service charge shown in Schedule Cal.P.U.C. No. A6.2.1, plus a predetermined amount established by a California 976 customer.

b. Calls for which no remittance is made to the California 976 customer:

- (1) Calls from public and semi-public coin telephones from outside the California 976 home NPA. The charge is the rate for a call from public or semi-public coin telephones to the appropriate toll rate center, as shown in C.6. preceding.
- (2) Calls adjusted by the Utility.
- (3) InterLATA 976 calls for which the Utility does not have a billing contract with the interexchange carrier. (N)  
(N)

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900

A. DESCRIPTION

1. Description of Service

California 900 is an intraLATA billing and transport service for Information providers and/or Sponsors within the Utility's franchise area. California 900 is not intended to be the exclusive means by which persons can obtain transport and/or billing services for purposes of providing information services. Billing and transport services offered by the Utility under California 900 are for General Audience categories of services.<sup>1</sup> Transport services are offered under California 900 for all categories of services. The Utility will bill the (T) information provider and/or Sponsor Billing Charges on a per call basis and Transport Charges based on total connection time per call.

The Information Provider and/or Sponsor establishes an Information Charge consistent with Regulations C.2.c.(3) following, and the Utility bills the Subscriber that Information Charge for qualifying calls. The Subscriber will not be billed zone unit message or intraLATA toll charges. The Utility will remit to the Information Provider and/or Sponsor on a monthly basis for services billed to the Subscriber, see Rates and Charges D. following, less cumulative monthly Billing Charges. Transport Charges, Surcharges, and any other charges, as defined in Regulations. C.4 and Rates and Charges. D. following.

Recorded California 900 services are offerings for electronic information services including Audiotex, Videotex and facsimile messages. (T)

Live California 900 services are offerings for live telephone conversations only. The Sponsor provides the necessary Bridging Equipment and monitoring functions.

Note 1: Billing for harmful matter programs will be provided under the terms and conditions of this tariff as long as required by court order. If the court order is rescinded, the Utility will cease to provide billing and collection service under tariff for programs containing harmful matter as defined in California Penal Code Section 313. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

A. DESCRIPTION (CONT'D)

1. Description of Service (Cont'd)

Hours of operation are established at the Information Provider's and/or Sponsor's discretion and must be displayed prominently in all advertising and promotional material. Information Providers and/or Sponsors must utilize the Utility's 900 NXX-XXXX dialing plan for all California 900 services. All programs containing harmful matter will utilize a prefix separate from General Audience Services. Blocking of access to all prefixes of California 900 services is available to the Utility's customers, as set forth in Schedule Cal.P.U.C. No. A9.5.4.

(D)  
|  
(D)

2. Definitions

AUDIOTEX

A service which provides electronic information retrieval, delivery, and/or transaction completion to Information Provider's Callers via telephone or other terminal equipment provided by the Information Provider. Communication from the Caller to the Information Provider's system may be live or live and electronic.

BILLING CHARGE

The fee charged to the Information Provider and/or Sponsor for billing the Information Charge to the Subscriber.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

A. DESCRIPTION (CONT'D)

2. Definitions (Cont'd)

BLOCKING

The Utility's customer's ability to restrict access to Public Announcement Services.

BRIDGING EQUIPMENT

The Sponsor's equipment which allows Callers to join an ongoing group conversation.

CALIFORNIA 900 BUSINESS TERMINATION

A California 900 access line which terminates on a business line(s).

(N)  
|  
(N)

CALLER

The Utility's customer who calls the Information Provider's and/or Sponsor's Program.

COST ALLOCATION SURCHARGE

A percentage of the net remitted call revenue assessed on each program to allow the Utility to recover uncollectibles associated with calls to California 900 services.

DELAYED TIMING OF INFORMATION CHARGE/PRICE DISCLOSURE MESSAGE

A service feature which delays commencement of billing of Information Charges to a Caller for 18 seconds. During the delayed timing period, the Information Provider must inform the Caller of the name of the program, the Information Charge for the Call, that minors should seek parental approval (if the program is directed to minors), that if the Caller hangs up within the delayed timing period, there will be no charge for the call, the date the program was recorded if the program is a recorded message, and that minors should be aware that the cost of the call will appear on their parents bill (if the program is directed to minors). For fundraising programs, the amount or percent going to the charity must be stated.

FACSIMILE

A system for the transmission, visually over voice band, of a picture, drawing or document and having it reproduced at the other end.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

A. DESCRIPTION (CONT'D)

2. Definitions (Cont'd)

FREE TRIAL OPTION

A period not to exceed 30 days during which no Information Charges for a selected Recorded Program will be billed to a Subscriber.

GENERAL AUDIENCE PROGRAM

All programs other than those which contain harmful matter.

GROUP CONVERSATION

A California 900 offering which allows more than one Caller to join in a conversation.

HARMFUL MATTER

"Harmful Matter" as defined in California Penal Code Section 313, means matter, taken as a whole, which to the average person, applying contemporary statewide standards, appeals to the prurient interest, and is matter which, taken as a whole, depicts or describes in a patently offensive way, sexual conduct and which, taken as a whole, lacks serious literary, artistic, political, or scientific value for minors.

"Matter" includes live or recorded telephone messages when transmitted, disseminated or distributed as part of a commercial transaction.

"Minors" means any natural person under 18 years of age.

(L) Formerly on Sheet 317.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

A. DESCRIPTION (CONT'D)

2. Definitions (Cont'd)

INFORMATION CHARGE

The price established by the Information Provider and/or Sponsor pursuant to Regulations, C.2.c.(3) following, to be paid by a Subscriber for each qualifying call to a Program.

INFORMATION PROVIDER

The customer of the Utility who subscribes to the Utility's Recorded offering and provides an audiotex or videotex service for Callers to access.

LIVE PROGRAM

A California 900 offering which allows a Caller to join a live conversation with one or more other parties.

MODERATOR

A person provided by the Sponsor with the task of facilitating conversation on a live program.

MONITOR

A person provided by a Sponsor with the task of listening to all group conversations on a live program and ensuring that all persons on the bridge are complying with the tariff provisions.

900 TRUNK ACCESS<sup>1</sup>

An assigned 900 number works with the customer's Direct Inward Dial (DID) service. The 900 number will be terminated on a specific DID service within the Utility's 900 serving central office. Exchange trunks and DID Service are furnished in accordance with Schedule Cal.P.U.C. No. A5. (T) | (T)

NON-PEAK INFORMATION CHARGE

Recorded program Information Providers may establish non-peak charges. If this option is selected, non-peak Information Charges will apply to the lower of two Information Provider selected rate periods, Monday-Friday, and to weekends and Utility holidays.

NOTE 1: 900 Trunk Access is not available until August 17, 1992.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

A. DESCRIPTION (CONT'D)

2. Definitions (Cont'd)

PEAK INFORMATION CHARGE

Recorded program Information Providers may establish peak charges. If this option is selected, peak Information Charges would apply to Information Provider specified hours Monday-Friday, excluding weekends and Utility holidays.

PROGRAM

For Recorded Program, the electronic information service furnished by the Information Provider. For Live program, the telephone conversation coordinated and monitored by the Sponsor.

QUALIFYING CALLS

A qualifying call is any call to an Information Provider's and/or Sponsor's Program which is completed, billed by the Utility with the Information Providers and/or Sponsors designated information charge, and not adjusted by the Utility or otherwise excluded or designated as non-qualifying in this tariff schedule.

RECORDED PROGRAM

A California 900 offering which allows Callers to access an Information Provider's Audiotex or Videotex Program.

SPONSOR

The customer of the Utility who subscribes to the Utility's Live Program offering and provides the Bridging Equipment.

SUBSCRIBER

A customer of the Utility as defined in Schedule Cal.P.U.C. No. A2, General Regulations.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

A. DESCRIPTION (CONT'D)

2. Definitions (Cont'd)

SUBSCRIPTION

The only manner and process by which an Information Provider and/or Sponsor may furnish caller access to California 900 programs providing messages containing harmful matter.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

A. DESCRIPTION (CONT'D)

2. Definitions (Cont'd)

TRANSPORT CHARGE

The usage charges billed to the Information Provider/Sponsor for minutes of 900-NXX-XXXX connect time.

UNCOLLECTIBLES

Information charges billed to subscribers and not adjusted or recharged. that are found to be impractical of collection, offset by amounts collected which previously were charged as uncollectible.

VIDEOTEX

An interactive service which provides information retrieval, delivery, or transaction completion for the Information Provider's Caller utilizing interactive databases via a terminal equipped with video display provided by the Caller. Communication from the Caller to the Information Provider's system must be electronic. Live voice answer of calls and/or live response for dissemination of program content by the Information Provider is permitted on (900)505 and (900)303.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

(N)

B. TERRITORY

California 900 will be offered only where Information Services Call Blocking (see Schedule Cal.P.U.C. No. A9.5.4) is available. California 900 will be provided over facilities within the Utility's serving exchange areas, as said areas are defined on maps filed as part of the tariff schedules. Information Charges will only be applicable to qualifying calls placed from a LATA of the Utility to a number within the same LATA and transported by the Utility. All number groups may not be available in all Service Areas.

The following prefixes are available for California 900 services:

- 900 - Area Code
- 844 - Recorded Program General Audience programs
- 505 - Live Program General Audience Programs
- 303 - Recorded and Live Programs containing harmful matter

The following wire centers will be capable of providing California 900 services:

900 - Area Code

California 900  
Wire Centers

<u>LATA</u>	<u>WIRE CENTER</u>	<u>EXCO</u>	<u>EXCHANGE</u>
LATA 1	BUSH-PINE	SF BP	SAN FRANCISCO
LATA 2	MAIN	CHCMN	CHICO
LATA 3	MAIN	SACMN	SACRAMENTO
LATA 4	NORTHWEST	FRSNW	FRESNO
LATA 5	MADISON	LA MA	LOS ANGELES
LATA 6	MARKET	SD MA	SAN DIEGO
LATA 7	TEMPLE	BKFTE	BAKERSFIELD
LATA 8	MAIN	MTRMN	MONTEREY
LATA 9	GRANITE	STKGR	STOCKTON
LATA 10	MAIN	SLOMN	SAN LUIS OBISPO

The California 900 telephone number must be served by the wire center which serves that exchange area.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS

1. Utility Obligations

a. General

- (1) The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14 Rule No. 14.
- (2) The Utility will disconnect any Information Provider's and/or Sponsor's California 900 Program for the Information Provider's and/or Sponsor's failure to comply with any provision(s) of this Tariff Schedule or any Tariff of the Utility.
- (3) The Utility will provide a period of 18 seconds for Delayed Timing of Information Charges. If this period is exceeded, a Subscriber will be billed the Information Charges from the time of initial connection and the Transport Charges will be billed to the Information Provider and/or Sponsor from the time of initial connection. If a Caller hangs up within this 18 second period, no Information Charge will be billed to the Subscriber and no Charges will be billed to the Information Provider and/or Sponsor for that call.
- (4) Blocking is available to the Utility's customers, under the terms and conditions set forth in Schedule Cal.P.U.C. No. A9.5.4.
- (5) The Utility will bill and collect only for charitable contributions, information, or communication services provided over the telephone. The Utility will not bill or collect for goods and services that are not provided over the telephone.
- (6) Billing for harmful matter programs will be provided under the terms and conditions of this tariff as long as required by court order. If the court order is rescinded, the Utility will cease to provide billing and collection service under tariff for programs containing harmful matter as defined in California Penal Code Section 313(a). (T)  
(T)
- (7) The Utility reserves the right to disconnect any Information Provider for fraud or unlawful business practices. (N)  
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

1. Utility Obligations (Cont'd)

a. General (Cont'd)

(7) The Utility will notify and/or block subscribers of California 900 information charges under the following conditions:

(a) Lifeline subscribers whose information charges<sup>1</sup> exceed \$30.00 for the first time;

(b) Subscribers whose information charges<sup>1</sup> for the first time exceed \$75.00 during the course of a single billing cycle;

(c) Subscribers whose information charges<sup>1</sup> exceed \$150.00 in a single billing cycle.

When contact is made, the Utility shall inform the subscriber of the charges and of blocking options. If contact cannot be made under 7 (c), the Utility shall temporarily block California 900 calls (T) until it has made contact with the subscriber, informed the subscriber of the charges and determined if the subscriber desires to resume service.

(8) Unless otherwise specifically stated in this tariff schedule, California 900 access lines will be treated as Individual Line Business service and all applicable tariff schedules of the Utility will apply.

(9) After supersedure of service, the California 900 customer must wait 90 days to make a telephone number change. Additionally, after a telephone number change, the California 900 customer must wait 90 days before placing an order to supersede their service.

NOTE 1: The sum of California 900 and California 976 charges billed to a subscriber is the figure used to total the amount of information charges noted. See. A9.5.2.D.3.(h).

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

1. Utility Obligations (Cont'd)

b. California 900 Facilities

- (1) Because the Utility's capacity in central office equipment and network facilities to furnish California 900 services is limited:
  - (a) California 900 will only be furnished where the Utility's facilities and operating conditions permit. California 900 calls will be transmitted and billed to the extent such facilities and operating conditions allow.
  - (b) If the Utility has reason to believe that permitting the commencement or continuation of a California 900 Program in this tariff schedule is adversely affecting or would adversely affect the Utility's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone customers, the Utility may refuse to provide California 900 services or may discontinue providing such service. Unless, in the judgment of the Utility, an emergency condition exists or is threatened, the Utility shall give 24 hours notice of discontinuance. Where such emergency condition exists or is threatened, the Utility may discontinue the California 900 Program and shall give notice of discontinuance as promptly as reasonably possible.
- (2) California 900 access lines are the only access facilities that may be used for the Information Provider's and/or Sponsor's California 900 Programs. California 900 access lines are provided as inward only service in multi-line hunt groups.
- (3) Temporary service as defined in Schedule Cal.P.U.C. No. A2.1.1 is not offered with California 900.
- (4) The advance payment and deposit requirements set forth in Schedule Cal.P.U.C. No. A2.1.7 Rule No. 7 are applicable to California 900.
- (5) Supplemental Billing Service as defined in Schedule Cal.P.U.C. No. A10.5 is not offered with California 900.
- (6) Summary Billing as defined in Schedule Cal.P.U.C. No. A10.5.2 is not offered with California 900. (T)
- (7) Preferential Bill Date as defined in Schedule Cal.P.U.C. No. A10.5.2 is not offered with California 900.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

1. Utility Obligations (Cont'd)

b. California 900 Facilities (Cont'd)

(9) Number Referral Service as defined in Schedule Cal.P.U.C. No. A5.8.3 is not offered with California 900.

(D)

(D)

(10) Foreign Exchange Service as defined in Schedule Cal.P.U.C. No. A5.1.4 (T) is not offered with California 900.

(11) Late Payment Charges as defined in Schedule Cal.P.U.C. No. A2.1.9.D, (T) Rule 9 will apply to all California 900 services.

(12) Remote Call Forwarding as defined in Schedule Cal.P.U.C. No. A5.4.4 (T) is not offered with California 900.

(13) The Utility does not guarantee the quality or performance of data transmission over facilities used for California 900. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

1. Utility Obligations (Cont'd)

b. California 900 Facilities (Cont'd)

c. California 900 Programs

- (1) An Information Provider's and/or Sponsor's offering of any particular information service shall not preclude the Utility from providing California 900 services to another Information Provider and/or Sponsor offering the same or similar services.
- (2) Upon termination or discontinuance of a California 900 program in all LATAs, the telephone number for such program may be reassigned at the Utility's discretion, as set forth in Schedule Cal.P.U.C. No. A2.1.17 Rule No. 17.
- (3) An Information Provider's and/or Sponsor's program must be similar in content in different LATAs if using the same telephone number. The Utility will not assign the same telephone number to different Information Providers and/or Sponsors in different LATAs.
- (4) The Utility will provide a separate prefix for Programs containing harmful matter.
- (5) The Utility may monitor all California 900 Programs without advance notification to the Information Provider and/or Sponsor.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

2. Information Provider and/or Sponsor Obligations

a. General

- (1) The Information Provider's and/or Sponsor's Programs and the promotion and provision thereof must comply with all applicable Federal, State and Local laws, rules and regulations.
- (2) The Information Provider and/or Sponsor shall be liable for and shall indemnify, defend, protect and save harmless the Utility against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim of infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.
- (3) The Information Provider and/or Sponsor gives permission to the Utility to release the legally responsible party's name, complete (T) mailing address, and business telephone number for inquiries to any Callers in response to inquiries or complaints. Disputes or questions concerning the nature, quality of the service or system related questions will be referred by the Utility to the Information Provider and/or Sponsor.
- (4) Caller access to California 900 programs providing messages containing harmful matter must be furnished by an Information Provider and/or Sponsor on a subscription basis only.
- (5) The California 900 Information Provider/Sponsor must provide the Utility with a transcript of its California 900 program content upon request. (N)
- (6) All California 900 Information Providers/Sponsors shall submit to the Utility a copy of their ad plan for a new California 900 program. All first run ads for a new California 900 program must be provided to the Utility to ensure compliance with the advertising guidelines shown in C.2.c.(7). (N)

Material omitted now on Sheet 326.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

C. REGULATIONS (CONT'D)

2. Information Provider and/or Sponsor Obligations (Cont'd)

b. California 900 Facilities

- (1) The Information Provider and/or Sponsor is financially responsible for any and all costs and expenses involved in providing their programs, including, but not limited to, the Information Provider's and/or Sponsor's premise equipment, program development, advertising, and promotional expenses. The Information Provider and/or Sponsor is financially responsible for all facilities required to connect the Information Provider's and/or Sponsor's equipment to the Utility's serving wire center, in accordance with Schedule Cal.P.U.C. No. A2.1 and with all applicable rates and charges under the Utility's Tariffs.
- (2) Prior to installation of California 900 services, for Utility exchange toll network sizing and protection, each Information Provider and/or Sponsor must furnish the Utility an estimate of the monthly call volumes for each service area, expected average busy hour(s), busy hour call volumes, and holding times. If the Information Provider and/or Sponsor fails to do this, the Utility will not establish the Information Provider's and/or Sponsor's program.
- (3) The Information Provider's and/or Sponsor's premise equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Schedule Cal.P.U.C. No. A8.1, Connection of Customer-Provided Equipment and Systems. If the Information Provider and/or Sponsor violates this requirement, the Utility shall disconnect the Information Provider's and/or Sponsor's program.
- (4) The Information Provider and/or Sponsor is required to subscribe to access facilities capable of supporting a minimum of two simultaneous connections for each Program or one California 900 business (T) termination. The Information Provider and/or Sponsor is required to (T) subscribe to as many additional access facilities as, in the judgment of the Utility, are required to adequately handle calls without impairing service to others. If the Information Provider and/or Sponsor violates this requirement, the Utility shall disconnect the Information Provider's and/or Sponsor's Program.
- (5) An Automatic Dialing-Announcing Device (ADAD) to promote a California 900 Program may not be used unless it complies with the Rules and Regulations set forth in Schedule Cal.P.U.C. No. A2.1.11, Discontinuance and Restoration of Service, or the promoted California 900 Program will be disconnected.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

2. Information Provider and/or Sponsor Obligations (Cont'd)

c. California 900 Programs

- (1) The Information Provider and/or Sponsor has exclusive responsibility and control over the content, quality, and characteristics of programs or conversations conducted on the Information Provider's and/or Sponsor's equipment. The Utility assumes no liability for the quality, defects in, or content of programs or conversations. The Information Provider and/or Sponsor shall exclude from programs or conversations any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.
  
- (2) The Information Provider and/or Sponsor must submit to the Utility the classification of its program in writing, as either harmful matter programs or General Audience live or General Audience recorded programs. The Information Provider and/or Sponsor must also submit to the Utility the classification of its program in writing, as either live, audiotex or videotex. The Information Provider must ensure that the program is consistent with the prefix to which it is assigned. The Information Provider and/or Sponsor must inform the Utility in writing of any change in category no less than 30 days prior to making the change. The Utility will assign the appropriate prefix to the Information Provider's and/or Sponsor's program.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

2. Information Provider and/or Sponsor Obligations (Cont'd)

c. California 900 Programs (Cont'd)

- (3) The Information Provider and/or Sponsor providing a program which makes statements, assertions, or inferences that suggest that all or part of the proceeds of the information charge will be donated to charity or a fundraising cause, must submit written verification to the Utility. The written verification must include an agreement between the Information Provider and/or Sponsor and the organization receiving the contribution and the amount or percentage of each call that will be paid. The written verification must be provided prior to service being established under this tariff. This verification shall be made available by the Information Provider upon request by any person who requests the information.
- (4) The Information Provider and/or Sponsor must establish the Information Charge for the Utility to bill the Subscriber for qualifying calls. The Sponsor may establish initial minute charges different from subsequent minute charges. The initial minute charge can range from (C)  
\$0.00, to \$5.00. The zero rate is only applicable if the program is designed to be longer than one minute in length and subsequent minutes are rated at a minimum of \$.05 per minute. Subsequent minute charges can range from \$0.00 to \$2.00 on Recorded Programs, and \$0.00 to \$2.00 on Live Programs. The maximum charge per call is \$50.00. The (C)  
Information charge for programming directed to persons below the age (N)  
of 18 is a maximum of \$2.00 per minute and a maximum charge per call of \$4.00. All amounts must be in whole dollar and cents amounts. The (N)  
Information Charge must be the same in each LATA. The Utility will round fractions of minutes to the next half minute prior to rating. Calls that are less than one minute will be charged in 30 second increments. The Information Charge established for subsequent minutes will be billed after rounding fractions of those minutes to the next 30 second increment.
- (5) The Information Provider and/or Sponsor may establish guaranteed (N)  
charge not to exceed the maximum first minute charge of \$5.00. The minimum guaranteed Information charge is \$0.05 and the (N)  
maximum guaranteed charge is \$5.00.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

2. Information Provider and/or Sponsor Obligations (Cont'd)

c. California 900 Programs (Cont'd)

(4) (Cont'd)

A written request from the Information Provider and/or Sponsor to change the charges and/or rate period changes being billed by the Utility must be received at least 30 calendar days prior to the proposed effective date. An Information Provider and/or Sponsor will be allowed only one price change within any 30 day period. The Information Provider and/or Sponsor will also be required to place a message on the service informing Callers of the new price and/or rate period and the effective date of such, commencing 5 days prior to the rate and/or rate period change and continuing 15 days after the rate and/or rate period change. The Information Provider and/or Sponsor must also discontinue use of any features that allow a Caller to override the price disclosure message during this 20 day time period.

- (5) One white page listing will be provided at no charge for each California 900 Program per LATA subscribed to by an Information Provider and/or Sponsor. Additional listings may be requested at the rates specified in Schedule Cal.P.U.C. No. A5.7.1.

Each listing must include one or more lines to advise that special charges apply; however, the actual Information Charge shall not be specified.

- (6) The Information Provider and/or Sponsor shall submit to the Utility all advertising, sales promotion and other publicity relating to the subject matter of California 900 services wherein the Utility's name is mentioned or language, signs, markings or symbols are used from which the connection of the Utility's name therewith may be in the Utility's judgment, reasonably inferred or implied, and further, the Information Provider and/or Sponsor shall not publish or use such advertising, sales promotion or publicity matter without the prior written approval of the Utility.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

2. Information Provider and/or Sponsor Obligations (Cont'd)

c. California 900 Programs (Cont'd)

(7) Every advertisement or other communication which is intended to promote the Information Provider's and/or Sponsor's program shall clearly and conspicuously display and/or disclose the maximum information charge per initial and subsequent minute, or per call, whichever is applicable. Advertisements must also include the (T) increment of time in which the call will be billed. In addition, all (T) Information Provider's and/or Sponsor's advertising for a given program must display and/or provide a voice-over with the phrase "Service may not be available in some areas". Advertising for fundraising programs will state the amount of money per call which will go to the charity or fundraising cause.

Each Information Provider and/or Sponsor must provide in all television advertisements a voice-over announcement and visual display of the applicable maximum information charge per initial and subsequent minutes, or per call, whichever is applicable. In all television advertisements directed to minors, an admonition to seek parental permission before calling the California 900 number must also be included in a voice-over announcement.

All California 900 Programs directed to minors which contain an inducement or "teaser" to call back shall include an admonition to seek parental permission before calling back and all programs encouraging a call back shall quote the maximum information charge per initial and subsequent minute, or per call, whichever is applicable.

For advertisements or other communications directed to minors, the Information Provider and/or Sponsor will inform minors that they must have parental permission.

All California 900 Programs containing a cross-promotion to another Program shall include an announcement of the maximum information charge per initial and subsequent minutes or per call, whichever is applicable of the cross-promoted California 900 program, and cross-promotions directed to minors shall include an admonition to seek parental permission before calling.

Cross-promotions or referrals from General Audience programs to harmful matter programs shall not be permitted.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

2. Information Provider and/or Sponsor Obligations (Cont'd)

c. California 900 Programs (Cont'd)

(8) The Utility requires an Information Provider or Sponsor to furnish (T) the Utility with such information as the Utility deems necessary regarding the content, nature and advertising of a California 900 program(s), in advance of the initial connection of the service or prior to any change in the general content or nature of the program(s). Any change in the general subject matter or nature of the service without adequate prior notice to the Utility, or any refusal to provide the above-required information will be grounds for disconnection of the California 900 Program(s).

(9) Any violation of the guidelines in C.2.c(1), C.2.c(2), C.2.c(6), C.2.c(7), C.2.d.(1), C.2.e(1), C.2.e(2) or C.2.e(3) can result in immediate disconnection of the California 900 Program. The Utility will use reasonable efforts to provide verbal notification of the (T) violation and disconnection within 24 hours before such disconnection. Schedule Cal.P.U.C. No. A2.1.11 is not applicable to this provision.

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

2. Information Provider and/or Sponsor Obligations (Cont'd)

c. California 900 Programs (Cont'd)

(9) (Cont'd)

Service shall be reconnected for second or third violations only upon receipt by the Utility of the reconnection charges in Rates and Charges. D.l. following, and adequate assurance in writing that any and all violations have been corrected.

If there are no additional violations within 1 year of correction of a violation, Pacific will revise the Information Providers and/or Sponsors record to reflect that no violations have occurred.

d. Recorded Programs

- (1) For each call, the Information Provider must inform the Caller of the name of the Program and the Information Charge for the call, that minors must seek parental approval, and that if the Caller hangs up (T) within the delayed timing period, there will be no charge for the call, the date the program was recorded, and that minors should be aware that the cost of the call will appear on their parents bill. For fundraising programs, the amount or percent going to the charity must be stated. If the program is adult in nature, minors must be directed (T) to hang up. Programs that cannot be used without a directory or other (T) instructions must disclose this information to the Caller. This message must occur at the beginning of every call and may not be (T) longer than 15 seconds. The Information Provider must provide a tone to indicate the end of the delayed timing period. Audiotex programs with restricted access via PIN code or special password and videotex programs are exempted from this requirement.

For videotex programs without restricted access via PIN code or special password. the initial screen must state:

- the name of the program
- the information charge for the program
- the increment of time in which the call will be billed (N)
- any additional charges that the Caller must incur to obtain (N) the full information or service

The Caller must then actively enter a command to access the program. When a Caller logs off, the final screen must give the total time and charges for the session, and then disconnect the Caller.

- (2) Interactive programs must automatically disconnect a Caller after one minute of inactivity on audiotex or after five minutes of inactivity on videotex. This requirement does not apply to bridged calls.

Continued

NETWORK AND EXCHANGE SERVICES  
A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

- 2. Information Provider and/or Sponsor Obligations (Cont'd)
- d. Recorded Programs (Cont'd)

(3) The Information Provider may divide weekdays (Monday thru Friday), excluding Utility holidays, into two rate periods, i.e., peak hours and non-peak hours and may establish Information Charges for each such period. The time of day when connection actually takes place, determined by the time system - standard or daylight saving, legally or commonly in use, determines which rate applies. In cases where a message extends beyond one rate period, the connection time rate period will apply for the duration of that call. If the Information Provider establishes two rate periods, the lower of the rate periods will apply to weekends and Utility holidays, as defined in D.1(c), Note 1, following.

(4) The Information Provider may select a Free Trial period during which no Information Charges will be billed to the Subscriber. The Information Provider will continue to be billed Transport, Billing and other applicable charges. The Information Provider is limited to 30 consecutive days during which the Free Trial period may occur, and may not select the Free Trial option more than three times in any calendar year. Subscribers will still receive a line on their bill detailing calls made to programs offering a Free Trial. The Information Charge will appear as \$0.00 on the Subscriber's bill. At the time an Information Provider requests a Free Trial period, they must also specify the rates to take effect at the end of the Free Trial period. Only one Non-Recurring charge for price Changes (per program, per LATA) will apply when the Information Provider selects a Free Trial period.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

2. Information Provider and/or Sponsor Obligations (Cont'd)

e. Live Programs on (900)505

(1) The following Sponsor obligations apply to all Live Programs:

(a) Within the first 15 seconds of a call and prior to the connection to a live conversation, the Sponsor will notify the caller of the following:

- the name of the program;
- the Information Charge and billing increment for the call; (T)
- that a monitor will be on the line; that if they hang up within the delayed timing period, they will not be charged; (T)
- that minors must seek parental approval (if the program is directed to minors); (T)
- that minors should be aware that the cost of the call will appear on their parents bill (if the program is directed to minors);
- that minors should hang up if the program is adult in nature; (N)
- for fundraising programs, the amount or percent going to the charity must be stated.
- any additional charges that the Caller must incur to obtain the full information or service. (N)

(b) Each Sponsor shall provide a tone or announcement at intervals of at least 5 minutes.

(2) The following Sponsor obligations apply to all Live group conversations with the capability to bridge more than one caller.

(a) The Sponsor's premise bridging equipment shall have the following capabilities:

- monitoring
- identification of disruptive callers
- disconnection of callers
- tone insertion or announcement at regular intervals of 5 minutes or less

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

2. Information Provider and/or Sponsor Obligations (Cont'd)

e. Live Programs on (900)505 (Cont'd)

(3) The following Sponsor obligations apply to all Live Group Programs:

(a) Each Sponsor is required to provide a moderator to ensure the conversation is consistent with the advertised topic. Each Sponsor is also required to provide a monitoring device and, during the hours of operation, a monitor to listen to all group conversations. The monitor will have the ability to enter conversations and must provide the following services:

- Advise the initial Callers reaching a vacant teleconferencing bridge that other Callers may be joining them shortly;
- Intervene when a Caller demonstrates disruptive behavior;
- Prevent Callers from giving out their full names and addresses;
- Disconnect Callers engaging in any unlawful activity;
- Ensure minors have parental permission on Live General Audience programs.

(b) Prior to connection to the group conversation, the Sponsor will notify the caller of the following:

- that they will hear a tone or announcement at regular intervals of 5 minutes or less, in order to keep track of their charges;
- that they are advised not to give out their full name and address;
- that if they are a minor, they should get parental permission.

f. Disclosure Statement Override

Information Providers/Sponsors may provide an override mechanism to the 15-second disclosure statement. This override mechanism should not be included in the disclosure statement but appear at the end of the program. This override mechanism will not be available on a California 900 program 5 days before or 15 days after any changes in the Information charges.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

3. Subscriber Obligations

- a. The Utility will bill Subscribers for Information Charges for qualifying calls to General Audience programs. Charges will be billed to the calling (originating) number, or Calling Card.
- b. California 900 calls which are billed to a Utility Calling Card or Utility operator handled will be charged the Information Charge plus the appropriate surcharges for special handling. See Schedule Cal.P.U.C. No. A6.2.1 for the surcharge rates.
- c. The Subscriber is responsible for payment of all California 900 charges billed and not yet adjusted by the Utility in accordance with this Tariff Schedule and Schedule Cal.P.U.C. Nos. A2.1.9 and A2.1.11, and any other applicable Schedule Cal.P.U.C. Tariffs.

The Utility will not disconnect basic service for non-payment of (T) Information Charges; however, the Utility will inform the subscriber by mail of financial responsibility for Information Charges and that if they are not paid, the Utility will equip the subscriber's line or lines with Information Services Call Blocking (ISCB). The subscriber will be responsible for the payment of rates and charges for blocking as specified in Schedule Cal.P.U.C. No. A9.5.4. Regulations governing the payment for blocking provided under the provisions of this paragraph are the same as those for other services provided by the Utility as specified in Schedule Cal.P.U.C. Nos. A2.1.9 and A2.1.11. Additional terms and conditions regarding blocking are set forth in Schedule Cal.P.U.C. No. A9.5.4.)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (Cont'd)

9.5.3 CALIFORNIA 900 (Cont'd)

C. REGULATIONS (Cont'd)

4. Billing and Remittance

a. The Utility will bill the Subscribers the Information Charge established by the Information Provider and/or Sponsor for General Audience programs pursuant to Regulations, C.2.c.(4) preceding.

b. Remittances to the Information Provider and/or Sponsor are based upon the total number of California 900 completed calls which are qualifying. A qualifying call is any call which is billed by the Utility with the Information Provider's and/or Sponsor's designated Information Charge.

Any call which is connected to the Information Provider's and/or Sponsor's program, but for which an Information Charge is not billed by the Utility to the Subscriber is not a qualifying call, and will not be included in the Utility's remittance to the Information Provider and/or Sponsor. The Utility's records of the number of qualifying calls made to each California 900 Service will serve as the sole source of information upon which remittance will be made.

The Utility shall not be responsible for remitting for any calls resulting from repair or maintenance difficulties on Utility facilities and equipment, or on equipment provided by the Information Provider and/or Sponsor.

The Utility shall not be responsible for remitting compensation to the Information Provider and/or Sponsor for any calls resulting from fraud, including but not limited to toll fraud, or unlawful business practices. Where fraud or unlawful business practices are detected by the Utility and upon investigation, the Utility has determined that fraud or unlawful business practices by the Information Provider and/or Sponsor has occurred, the Utility will not remit any compensation resulting from the fraud or unlawful business practices to the Information Provider and/or Sponsor.

(N)

(N)

Calls which connect to the Information Provider's and/or Sponsor's Program, but which disconnect within the "Delayed Timing Period," are not qualifying calls and will not be included in the Utility's remittance to the Information Provider and/or Sponsor. The remittance to the Information Provider and/or Sponsor shall reflect the quantity of calls that are disconnected during the Delayed Timing Period.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

4. Billing and Remittance (Cont'd)

b. (Cont'd)

The following are also non-qualifying types of calls and the Utility will attempt to restrict such calls from connecting to California 900 telephone numbers:

- Third party calls billed third party to California 900 telephone numbers
- Collect calls
- Calls requiring time and charges quoted by the Utility operator
- Calls originating from the Prison Class of Service
- Calls originating from the Utility operator handled and direct dialed Mobile Class of Service
- Calls originating from the Utility WATS Class of Service including Universal and Two-Way WATS
- Calls originating from the Hospital Class of Service, unless billed to calling card.
- Calls originating from the Hotel/Motel Class of Service, unless billed to calling card.
- Calls billed to Commercial Credit Cards
- Coin Sent Paid calls
- Person to Person calls handled by the Utility operator
- Out-of-LATA calls
- Customer-Owned and Utility-owned Pay Telephone, unless billed to calling card.
- Cellular and other Exchange and Interexchange Carriers with whom the Utility has no billing arrangement.
- Third Party billed and Credit card calls charged to an account outside of the Utility's territory
- Calls made through Dual Party Relay Service.
- Calls made to a California 900 number billed to a third party (N) inside of the Utility's territory. (N)

Calls in these categories which are connected, and for which the Utility can bill the Subscriber, will be remitted to the Information Provider and/or Sponsor.

Where technically feasible, all calls that are connected but are not billed to the Subscriber will be categorized on the remittance invoice but will not be remitted to the Information Provider and/or Sponsor.

Material omitted now on Sheet 338.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

4. Billing and Remittance (Cont'd)

c. Subscriber adjustments will be recharged to the Information Provider and/or Sponsor when it is established that the Information Charge for the call was not stated within the delayed timing period pursuant to Regulations, C.2.d.(1) and C.2.e.(1) preceding, or for subscriber adjustments pursuant to Regulations C.4.d.(1) and C.4.d.(2) following. (L)

d. Adjustments

(1) Subscriber Adjustments

The Utility shall make a one-time adjustment for California 900 charges per subscriber account if it is established that (1) calls were made by the subscriber's minor child and the calls were made without parental consent, (2) the calls were not authorized by the subscriber or (3) the subscriber was not aware that California 900 Services charges applied. The Utility reserves the right to make additional adjustments when justified.

(2) A subscriber must request an adjustment within 60 days of the receipt of the bill in question. The subscriber will be informed of the availability of Information Services Call Blocking (ISCB), Schedule Cal.P.U.C. No. A9.5.4, at the time of the adjustment. If the subscriber elects to have ISCB, contested California 900 charges will be adjusted to the date blocking is placed on the subscriber's line.

(3) Adjustments requested due to poor transmission quality caused by the Information Provider's and/or Sponsor's equipment will be made at the discretion of the Utility.

(4) In addition, other adjustments may be made in accordance with standard Utility practices.

(5) Before an adjustment for one hundred dollars (\$100.00) or more will be made for calls made by subscribers' minor children without parental permission, the Utility shall receive a signed declaration from the Subscriber requesting an adjustment. The Utility may, at its discretion, require a signed declaration for adjustments of less than one hundred dollars (\$100.00) or for other types of adjustments.

(L) Formerly on Sheet 337.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

4. Billing and Remittance (Cont'd)

e. Cost Allocation Surcharge

- (1) Each month the Utility will bill a Cost Allocation Surcharge to Information Providers and/or Sponsors based on the amount computed according to h., Remittance, following. The cost allocation surcharge will recover the cost of uncollectibles. The Cost Allocation surcharge, by prefix, is as follows: (900)844 - 1.2%, (900)505 - 3% and (900)303 - 3%. (C)  
(N)  
(N)  
(D)  
(D)

f. Blocking Cost Allocation Surcharge

The Utility will recover the cost of blocking by assessing each Information Provider and/or Sponsor a charge for each minute billed to an Information Provider and/or Sponsor of California 900 Services for calls made to the Information Provider and/or Sponsor from the Utility's territory.

g. Remittance

The Utility will compute credits and debits per program, monthly, based on the following formula:

- (1) Total number of qualifying California 900 usage minutes times (X) the applicable Information Charges, less the Utility's associated Transport and Billing Charges, LESS
- (2) The Cost Allocation Surcharge of 1.2% for (900)844, or 3% for (900)505 or (900)303 times (X) the balance from Line (1) LESS (C)  
(C)
- (3) The Blocking Cost Allocation Surcharge. LESS
- (4) The full amount of each adjustment as described in C.4.d (1) and (2) and C.4.b. preceding, LESS
- (5) Any nonrecurring and/or recurring charges. LESS
- (6) Any applicable state, federal or local taxes and/or surcharges.

The Utility will issue a remittance check monthly per region (Northern California/Southern California) for any amounts owed the Information Provider and/or Sponsor. Included with the California 900 Information Provider's and/or Sponsor's monthly bill will be a usage summary on which the amount of remittance, if any, is based.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

C. REGULATIONS (CONT'D)

4. Billing and Remittance (Cont'd)

h. The Information Provider's and/or Sponsor's California 900 Services may be discontinued pursuant to the procedures set forth in Schedule Cal.P.U.C. Nos. A2.1.9 and A2.1.11 for the Information Provider's and/or Sponsor's failure to make full payment for the Utility's services provided under this Tariff Schedule.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

D. RATES AND CHARGES

1. Applicable to the California 900 Information Provider and/or Sponsor.

a. Establishment of and Changes in California 900 services (3003B)

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>	
(1) Establishment of Service or Reconnection <sup>1</sup> , or Reassignment of existing facilities to a new service				
- per program	\$ 949.91 (R)	NO	A44	
(2) Change of: Price Rate Period (Recorded Program only)				
- per program	237.48 (R)	NO	A66	
(3) Change terminating number <sup>3</sup>	28.50 (R)	NO	CA9DS	(N)

Unless otherwise shown in this tariff schedule, move and telephone change charges apply, on the same premises, to each move and change as shown in Schedule Cal.P.U.C. No. A3.1 (simple service) for Individual Line Business service. Supersedures<sup>2</sup> per access line charge as set forth in Schedule Cal.P.U.C. No. A3.1.4, Special Billing - All services is applicable.

NOTE 1: The Establishment of Service includes the charge for Information Provider and/or Sponsor selected Information Charge and message length for both new establishment of service and reconnection of a temporarily disconnected program.

NOTE 2: An Information Provider and/or Sponsor may only supersede after having been in service on a specific number for 90 days and the supersedure includes all LATAs where the program is currently offered. Additionally, after a telephone number change, the California 900 customer must wait 90 days before placing an order to supersede their service.

NOTE 3: Change charge for business termination options.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.5 PUBLIC ANNOUNCEMENT SERVICES (Cont'd)

9.5.3 CALIFORNIA 900 (Cont'd)

D. RATES AND CHARGES (Cont'd)

1. Applicable to the California 900 Information Provider and/or Sponsor.  
 (Cont'd)

a. Establishment of and Changes in California 900 services (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(3) California 900 access lines <sup>2</sup> - per line	\$94.99 <sup>1</sup> (R)	\$19.00 (R)	1BL
(4) California 900 Business termination	94.99 (R)	19.00 (R)	3BL++

b. Blocking Cost Allocation Surcharge

	<u>First Minute</u>	<u>Charge</u>	<u>Additional Minutes</u>
(1) All California 900 Programs - per each minute billed to an Information Provider and/or Sponsor	\$.011 (R)		\$.011 (R)

NOTE 1: A 30% discount will apply when a quantity of 500 or more is installed in the same location at the same time. These services must be retained for a minimum of three (3) months or the discount will not apply.

NOTE 2: This does not apply to existing facilities used for a new number service.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.3 CALIFORNIA 900 (CONT'D)

D. RATES AND CHARGES (CONT'D)

1. Applicable to the California 900 Information Provider and/or Sponsor  
 (Cont'd)

c. Facilities

Rates and charges specified elsewhere in the Utility's Tariffs apply for all facilities required to connect the Information Provider's and/or Sponsor's premise equipment for each program to the wire center facility.

d. Transport and billing of service to Information Provider and/or Sponsor

Special transport rates apply to the 900 NXX-XXXX dialing plan calls. The transport charge is non-distance sensitive. The transport usage charges will be billed to the Information Provider and/or Sponsor.

	<u>Charge</u>	
(1) Billing <sup>2</sup>		
- per call		\$.14 (R)
	<u>First</u>	<u>Additional</u>
	<u>Minute</u>	<u>Minutes</u>
(2) Recorded Program		
Transport Charge <sup>1,3</sup>		
- per call, day rate period	\$.09 (R)	\$.09
- per call, night/weekend rate period	.09	.06
	<u>First</u>	<u>Additional</u>
	<u>Minute</u>	<u>Minutes</u>
(3) Live Program <sup>3</sup>		
Transport Charge		
- per call	\$.09 (R)	\$.09

NOTE 1: Day rates apply to hours between 8 AM and 5 PM on weekdays (Monday through Friday excluding Utility holidays). Night/Weekend rates apply at all other times. Calls connected during one period but extending to the next period will be billed rate period specific. This applies to Recorded Programs only.

NOTE 2: Billing for harmful matter programs will be provided under the terms and conditions of this tariff as long as required by court order. If the court order is rescinded, the Utility will cease to provide billing and collection service under tariff for programs containing harmful matter as defined in California Penal Code Section 313.

NOTE 3: Rating will be done in 30 second increments. Partial minute charges will be rounded off to the next half minute.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.4 INFORMATION SERVICES CALL BLOCKING

A. DESCRIPTION

1. Information Services Call Blocking (ISCB) is a Central Office call blocking service that allows the Utility's residential and business subscribers to block directly dialed calls placed from their telephones to California 976 programs within California, California 900 programs, and Interexchange Carrier 900 Services (900 IEC) program calls originating within California calls placed to IEC 900 numbers outside of California. ISCB will be provided at the (T) subscriber's serving Central Office, where technically feasible, and when placed on the subscriber's line, will prevent access to all directly dialed, the Utility's operator-assisted and the Utility's operator-entered billing to California 976 and California 900 numbers within California and Interexchange Carrier 900 Services (900 IEC) program calls originating within California and calls placed to IEC 900 numbers outside of California. If a subscriber with ISCB dials a California 976, California 900 or 900 IEC number, they will receive an announcement that tells the subscriber that the call cannot be completed as dialed. The subscriber will be able to dial all other numbers.

Three selective blocking options are available to the Utility's residential subscribers that order ISCB. A residential subscriber may select any of these three options. Business subscribers may only select Option 1.

Option 1 blocks access to California 976 and to all 900 numbers, including California 900 and IEC 900 programs.

Option 2 blocks access to California 976, California (900) 505, California (900) 303 and IEC 900 prefixes designated as carrying harmful matter. California (900) 505 programs are live general audience programs. California (900) 303 are programs containing harmful matter on both live and recorded.

Option 3 blocks California (900) 303 and IEC 900 prefixes designated as carrying harmful matter.

(N)

(N)

Material omitted now on Sheet 339.1.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.4 INFORMATION SERVICES CALL BLOCKING

A. DESCRIPTION (CONT'D)

Three selective blocking options are available to the Utility's residence subscribers that order ISCB. A residential subscriber may selectively choose one option that will block one, three or all five prefixes. Business subscribers may only select Option 1.

(L)

Option 1	Option 2	Option 3
976	976	(900) 303
(900) 844	(900) 505	
(900) 505	(900) 303	
(900) 303		
(900) NXX		

- (900) 844 is general audience - Recorded Programs
- (900) 505 is general audience - Live Programs
- (900) 303 are programs containing harmful matter on both Live and Recorded
- (900) NXX is Interexchange Carrier 900 Services programs

(L)

Material omitted now on Sheet 339.2  
(L) Formerly on Sheet 339.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.4 INFORMATION SERVICES CALL BLOCKING

A. DESCRIPTION (CONT'D)

2. The Utility's subscribers can order ISCB by calling their respective business offices. (L)

ISCB will only be disconnected if the subscriber makes a written request to the business office to cancel the service or if the subscriber disconnects his telephone service. (T)

B. DEFINITIONS

California 976 Information Provider

The customer of the Utility who subscribes to California 976 and provides an interactive electronic or recorded broadcast service for callers to access.

California 976 Program<sup>1</sup>

An electronic information service furnished by the Information Provider.

California 900 Information Provider

The customer of the Utility who subscribes to the Utility's Recorded Offering and provides an audiotex or videotex service for Callers to access.

California 900 Program<sup>2</sup>

For Recorded program, the electronic information service furnished by the Information Provider. For Live program, the telephone conversation coordinated and monitored by the Sponsor.

NOTE 1: See Schedule Cal.P.U.C. No. A9.5.2 for a complete description of California 976.

NOTE 2: See Schedule Cal.P.U.C. No. A9.5.3 for a complete description of California 900.

(L) Formerly on Sheet 339.1.

(L)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.5 PUBLIC ANNOUNCEMENT SERVICES (Cont'd)

9.5.4 INFORMATION SERVICES CALL BLOCKING (Cont'd)

B. DEFINITIONS (Cont'd)

Blocking

The Utility's subscriber's ability to restrict directly dialed, operator-assisted and operator-entered billing calls from their telephone(s) to 900 IEC programs and to restrict directly dialed calls from their telephone(s) to California 976 and California 900 programs.<sup>1</sup>

(N)

(N)

Caller

The Utility's subscribers who call the Information Providers' California 976, California 900 or 900 IEC programs.

Company Initiated Blocking

The Utility's option to assign blocking to a subscriber's line when the subscriber fails or refuses to pay Information charges associated with California 976, California 900 or 900 IEC calls. A telephone number change may be required to institute this option.

Customer Blocking Charge

The non-recurring charge to establish ISCB Central Office blocking on a subscriber's line.

Information Services

The Utility's California 976 and California 900 as defined in Schedule Cal.P.U.C. No. A9.5.2 and A9.5.3.

Interexchange Carrier 900 Services Program

An electronic information service furnished by an Interexchange Carrier and its Information Provider.

Simple Business Blocking

Those business subscribers with the following grades of service: 1MB, 1MS, 1MC and 1ML. May include hunting.

Subscriber

A customer of the Utility as defined in Schedule Cal.P.U.C. No. A2., General Regulations.

NOTE 1: All operator-assisted and operated-entered billing calls to California 976 and California 900 programs will be automatically blocked at no charge.

(N)

|

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.4 INFORMATION SERVICES CALL BLOCKING (CONT'D)

C. TERRITORY

ISCB will be provided where the Utility's facilities and operating conditions permit.

D. REGULATIONS

1. Utility's Obligation

a. General

- (1) The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14, Rule No. 14.
- (2) The Utility shall, upon request from the subscriber, provide blocking, pursuant to the three selective blocking options described in A.1., of California 976, California 900 and 900 IEC by Central Office provisioning for:  
NPA 976 - California 976 Calls terminating within California  
  
Area Code 900  
NPA 844 - 844 California 900 Calls terminating within California  
NPA 505 - 505 California 900 Calls terminating within California  
NPA 303 - 303 California 900 Calls terminating within California  
NPA 900 - NXX Interexchange Carrier Calls originating within California and calls placed to numbers outside of California
- (3) Subscribers, served by a non-capable central office, who request a change of telephone number to be served by a co-located capable central office for the purpose of obtaining California 976, California 900 and 900 IEC blocking service, shall not be charged for such number change.
- (4) Residential subscribers who cannot be offered ISCB due to constraints in central office technology will be eligible for two additional adjustments to the adjustment policy shown in Schedule Cal.P.U.C No. A9.5.2.D.3.b. (T)
- (5) The Utility may block access to California 976, California 900 and 900 IEC services for subscribers who fail or refuse to pay California 976, California 900 or 900 IEC charges, except charges for which an adjustment has been granted.<sup>1</sup> The subscriber will be charged the customary fee, if any, for this service.

NOTE 1: The Utility may only block access for non-payment of 900 IEC charges for those companies in which the Utility prepares the billing.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.4 INFORMATION SERVICES CALL BLOCKING (CONT'D)

D. REGULATIONS (CONT'D)

1. Utility's Obligation (Cont'd)

a. General (Cont'd)

(6) The Utility will temporarily block access to California 900, California 976 and 900 IEC if the residence subscriber exceeds \$150.00 in California 900 and California 976 charges, and the Utility is (T) unable to contact the residence subscriber.

2. Subscriber's Obligations

a. General

(1) Each subscriber is obligated to pay the applicable non-recurring charge, if any, as shown in E., Rates and Charges, following for installation, removal and re-installation of ISCB if ordered by the subscriber per subscriber line.

(2) The Utility has the responsibility for blocking directly dialed calls, Utility's operator-assisted and the Utility's operator-entered billing calls to California 976, California 900 and 900 IEC when and for so long as ISCB is ordered by the subscriber.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)  
 9.5.4 INFORMATION SERVICES CALL BLOCKING (CONT'D)  
 E. RATES AND CHARGES

<u>NEW CONNECT OR TRANSFER OF SERVICE-RESIDENCE</u>	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
Call Blocking			
Individual Line Flat Rate			
Residence Service			
Option 1 - per line	\$0.01 <sup>2</sup>	NO	CL1
Option 2 - per line	0.01	NO	CL2
Option 3 - per line	0.01	NO	CL3
Call Blocking			
Individual Line Measured Rate			
Residence Service			
Option 1 - per line	0.01 <sup>2</sup>	NO	CL1
Option 2 - per line	0.01	NO	CL2
Option 3 - per line	0.01	NO	CL3
Call Blocking			
Universal Lifeline			
Telephone Service (ULTS)			
Option 1 - per line	NO	NO	CL1
Option 2 - per line	NO	NO	CL2
Option 3 - per line	NO	NO	CL3
<u>Change Phone Number/Remove ISCB</u>			
Change Telephone Number <sup>1</sup>	NO	NO	
Remove ISCB			
Option 1 - per line	4.75 (R)	NO	CLX
Option 2 - per line	4.75	NO	CLX
Option 3 - per line	4.75 (R)	NO	CLX
<u>Company Initiated Blocking</u>			
Remove ISCB - per line <sup>3</sup>	NO	NO	CLXPB

NOTE 1: Applicable when a telephone number change is required to provide ISCB.

NOTE 2: Effective March 11, 1988, implemented on March 14, 1988 per Decision No. 88-03-042.

Billing to residential customers suspended pending further order of the Commission.

NOTE 3: Applicable when company initiated blocking has been temporarily placed on a customer's line.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)  
 9.5.4 INFORMATION SERVICES CALL BLOCKING (CONT'D)  
 E. RATES AND CHARGES (CONT'D)

<u>NEW CONNECT OR TRANSFER OF SERVICE-RESIDENCE</u>	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>	
Company Initiated Blocking				
Company Initiated ISCB				
Option 1 - per line	\$0.01 <sup>2</sup>	NO	CL1PB	(T)
Change Between Options				(N)
- per line	NO	NO		(N)

NOTE 2: Effective March 11, 1988, implemented on March 14, 1988 per Decision No. 88-03-042. Billing to residential customers suspended pending further order of the Commission.

Continued

NETWORK AND EXCHANGE SERVICES  
 A9. CENTRAL OFFICE SERVICE

9.5 PUBLIC ANNOUNCEMENT SERVICES (Cont'd)  
 9.5.4 INFORMATION SERVICES CALL BLOCKING (Cont'd)  
 E. RATES AND CHARGES (Cont'd)

NEW CONNECT OR TRANSFER OF SERVICE-BUSINESS	NON-RECURRING CHARGE	MONTHLY RATE	USOC
Call Blocking			
Simple Business Service	\$ .95 <sup>4</sup>		
Option 1 - per line	14.25 <sup>5</sup>	NO	CL1
	14.25 <sup>13</sup> (R)	NO	CL8
	NO	NO	CL1 <sup>14</sup>
Call Blockingther Business Service <sup>1,2</sup>	.95 <sup>4</sup>	NO	CL1
Option 1 - per line	14.25 <sup>5</sup>	NO	CL1
	.95 <sup>4,9</sup>	NO	CL9 <sup>8</sup>
	14.25 <sup>5</sup>	NO	CL9 <sup>8</sup>
	NO	NO	CL9 <sup>14</sup>
	14.25 <sup>13</sup> (R)	NO	CL8

NOTE 1: Information Services Call Blocking on COMMSTAR I & II, Basic and Assured PBX, Centrex, 1FB, 1FL, 1FS, 1FC, Data Access Service, Coin, Coinless, COPT, and Hotel/Motel available October 1, 1989.

NOTE 2: Information Services Call Blocking for CENTREX customers may be established utilizing treatment codes, Exchange and Toll Message Diverting or Flexible Route Selection as set forth in Schedule Cal.P.U.C. No. A9.1.1.

NOTE 4: Effective 10/11/91 through 1/31/92 subscribers may obtain blocking on their simple business lines at a special introductory charge of \$1.00 per line. Subscribers will be notified of the availability of blocking California 976, California 900 and 900 IEC calls by a bill insert. Subscribers will have 60 days in which to respond to the mailer. On 2/1/92, the charge for business blocking will be \$14.25 per line.

NOTE 5: Effective 2/1/92.

NOTE 8: COMMSTAR I & II, Centrex, Basic and Assured PBX, Hotel/Motel and Data Access Service, unique USOC required to block features.

NOTE 9: CENTREX - applicable when adding a treatment code(s) for Information Services Call Blocking. On and after 11/30/89, see Note 2, preceding.

(D)

NOTE 13: For a period not to exceed 60 days the non-recurring charges will be \$0.95 (R) for central office cutovers, due to switch upgrades, that allow Pacific Bell business customers to subscribe to Information Services Call Blocking, for the first time.

NOTE 14: Effective 11/1/93 through 12/31/93 subscribers may obtain blocking at no charge. In addition any subscriber who subscribes to a new telephone number may obtain blocking at no charge for a period of 60 days after the new number is effective.

Continued

NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)  
 9.5.4 INFORMATION SERVICES CALL BLOCKING (CONT'D)  
 E. RATES AND CHARGES (CONT'D)

<u>NEW CONNECT OR TRANSFER OF SERVICE-BUSINESS</u>	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
WATS <sup>1,2</sup>	NO	NO	(L)
New Connect or Transfer of Service - per line	NO	NO	CL1
ISCB with other network change order <sup>1,2</sup> - per line	NO	NO	CL1

NOTE 1: Information Services Call Blocking for CENTREX customers may be established utilizing treatment codes, Exchange and Toll Message Diverting or Flexible Route Selection as set forth in Schedule Cal.P.U.C. No. A9.1.1.

NOTE 2: Applicable to any move, change, rearrangement or modification to a business subscribers access line as defined in Schedule Cal.P.U.C.No. A3.1.6.

NOTE 11: Effective 12/4/89 through 1/31/90 subscribers not previously notified may obtain blocking on their business lines at a special one-time introductory charge of \$1.00 per line. Business subscribers not previously notified of the availability of blocking California 976, California 900 and 900 IEC Calls will be notified by a special mailer. A return reply postcard will be supplied in the mailer or the subscriber will be requested to notify the business office. On 2/1/90, the charge for business blocking will be \$15.00 per line.

NOTE 12: Calls on WATS to California 976, California 900 and 900 IEC are automatically blocked. (L) (L)

(L) Formerly on Sheet 344.

Continued



NETWORK AND EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICE

9.5 PUBLIC ANNOUNCEMENT SERVICES (CONT'D)

9.5.4 INFORMATION SERVICES CALL BLOCKING (CONT'D)

E. RATES AND CHARGES (CONT'D)

<u>NEW CONNECT OR TRANSFER OF SERVICE-BUSINESS</u>	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
Change Telephone Number/ <u>Remove ISCB</u>			
Change Telephone Number <sup>1</sup>	NO	NO	
Remove ISCB - per line	14.25 (R)	NO	CLY
<u>Company Initiated Blocking</u>			
Company Initiated ISCB Option 1 - per line	NO	NO	CL9PB

NOTE 1: Applicable when a telephone number change is required to provide ISCB.

Continued