

NETWORK AND EXCHANGE SERVICES  
 A10. MISCELLANEOUS SERVICE OFFERINGS

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

| <u>Revision Number</u> | <u>Sheet</u> | <u>Revision Number</u> | <u>Sheet</u> | <u>Revision Number</u> | <u>Sheet</u> | <u>Revision Number</u> | <u>Sheet</u> |
|------------------------|--------------|------------------------|--------------|------------------------|--------------|------------------------|--------------|
| 115th                  | CS A         | 1st                    | 18.1         | 2nd                    | 39           | 3rd                    | 50.6         |
| 116th <sup>1</sup>     | CS A         | 3rd                    | 19           | 9th                    | 40           | 3rd                    | 50.7         |
| 3rd                    | ToC A        | 3rd                    | 19.1         | 5th                    | 40.1         | 3rd                    | 50.8         |
| 13th <sup>1</sup>      | ToC B        | 5th                    | 20           | 3rd                    | 40.1.1       | Original               | 50.8.1       |
| 2nd                    | 1            | 6th                    | 21           | 2nd                    | 40.2         | 2nd                    | 50.9         |
| 2nd                    | 2            | 5th                    | 22           | 2nd                    | 40.3         | Original               | 50.9.1       |
| 2nd                    | 3            | 6th                    | 23           | 5th                    | 41           | Original               | 50.10        |
| 39th                   | 4            | 7th                    | 24           | 3rd                    | 42           | 1st                    | 50.11        |
| 54th                   | 5            | 2nd                    | 24.1         | 2nd                    | 43           | 1st                    | 51           |
| 22nd                   | 5.1          | 2nd                    | 25           | 5th                    | 44           | 1st                    | 52           |
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| 6th                    | 7            | 2nd                    | 28           | 5th                    | 47           | 1st                    | 55           |
| 3rd                    | 8            | 2nd                    | 29           | 5th                    | 48           | Original               | 55.1         |
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| 7th                    | 10           | 3rd                    | 31           | 1st                    | 49.1         | 1st                    | 55.3         |
| 3rd                    | 10.1         | 3rd                    | 32           | Original               | 49.2         | 1st                    | 55.4         |
| 2nd                    | 11           | 3rd                    | 33           | 4th                    | 50           | Original               | 55.5         |
| 4th                    | 12           | 4th                    | 34           | 4th <sup>1</sup>       | 50.1         | Original               | 55.6         |
| 5th                    | 13           | 3rd                    | 35           | 5th <sup>1</sup>       | 50.1.1       | 1st                    | 55.7         |
| 3rd                    | 14           | Original               | 35.1         | 1st <sup>1</sup>       | 50.1.2       | 1st                    | 55.8         |
| 7th                    | 15           | 1st                    | 36           | 4th                    | 50.2         | 1st                    | 55.9         |
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NOTE 1: Issued

CC: 5170

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z Correction - Removal of material inadvertently omitted in Advice Letter  
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NOTE 1: Frozen/Grandfathered Service effective August 25, 2003, pending CPUC approval-See General Regulations, Schedule Cal.P.U.C. No. A2.1.1.

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10.1 RESERVED

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z Correction - Removal of material inadvertently omitted in Advice Letter No. 14889 effective April 18, 1985.

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NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.1 RESERVED

(T) z

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z Correction - Removal of material inadvertently omitted in Advice Letter  
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A10. MISCELLANEOUS SERVICE OFFERINGS

10.1 RESERVED (Cont'd)

(T) z

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z Correction - Removal of material inadvertently omitted in Advice Letter  
No. 14889 effective April 18, 1985.

(D) z

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NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (T)

A. DESCRIPTION

Charges for mileage are applicable to service furnished within a suburban area and to stations located off the premises on which the primary station or private branch exchange attendant equipment is located.

B. REGULATIONS

1. Reserved (T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D)

(T)

B. REGULATIONS (CONT'D)

1. Reserved

(T)

(D)

(D)

Continued



NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D) (T)

B. REGULATIONS (CONT'D) (T)

1. Reserved (T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D)

(T)

B. REGULATIONS (CONT'D)

1. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D) (T)  
B. REGULATIONS (CONT'D)

2. Off Premise Service - Same Exchange

- a. Mileage rates are applicable in connection with extension services, PBX stations, telephone answering equipment stations, automatic call distributing service lines or key equipment stations, excluding secretarial lines, located off the premises on which the primary service is located and within the same exchange or district area, except as otherwise provided.

Mileage charges are in addition to the other rates applicable to the service involved.

- b. When any line involves more than two terminals, the rate will be computed separately for each leg. The number of legs on which the total charge is based will be one less than the total number of terminals but must include all terminals involved.

The total mileage to which the mileage rates are applicable, is the combination of leg mileages computed in whole quarter miles. This gives the least total.

- c. No mileage charge is applicable to an extension service from an off-premises extension service, PBX station or telephone answering equipment station located on the same premises as that off-premises extension service, PBX station or telephone answering equipment station.
- d. In this schedule "terminal" means a station, PBX switchboard, telephone answering equipment, customer premises automatic call distributing service common equipment or key equipment to which the off-premises line is connected.
- e. The following rates and preceding regulations are equally applicable to Utility-provided or customer-provided equipment and systems, with the following exceptions:

- (1) The customer is responsible for the provision of lines between terminals associated with customer provided terminal equipment or between customer provided multiline terminating systems and customer provided terminal equipment or between terminals associated with customer provided terminal equipment or multiline terminating systems in different buildings on continuous property within or beyond 300 feet. The Utility may provide additional labor at the customer's request and expense.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

- 10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D) (T)
- B. REGULATIONS (CONT'D)
- 2. Off Premise Service - Same Exchange (Cont'd)
- f. Reserved (T)  
(D)  
(D)
- g. The customer shall be responsible for the installation and maintenance of any inside wire and standard jack(s) which must conform to Part 68, Subpart F, of the FCC's Rules and Regulations associated with non-key and on-switching system services for Individual and Customer-Owned Pay Telephone Services on continuous or noncontinuous property. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D) (T)  
B. REGULATIONS (CONT'D)

3. Off Premise Service - Contiguous Exchange<sup>1</sup>

- a. Mileage rates are applicable in connection with extension service, PBX and telephone answering equipment station lines, excluding secretarial lines, located off the premises on which the primary service is located and in an exchange area contiguous to that in which the primary service is located or where there are district areas in a contiguous or a noncontiguous district area within the same exchange.

Mileage charges are in addition to the rates applicable for such stations on the same premises as the primary service.

The application of these rates is in accordance with the regulations governing foreign exchange service.

- b. The rates shown are applicable in connection with PBX stations, excluding secretarial PBX station lines, located in:

- (1) The San Francisco exchange and connected to a PBX attendant position located in the East Bay exchange.
- (2) The East Bay exchange and connected to a PBX attendant position located in the San Francisco exchange in addition to the rates for PBX stations on the premises on which the PBX attendant position is located.

4. DID/IOD - Noncontiguous Exchange

Mileage rates are applicable in connection with PBX station lines of a Dial PBX service that is arranged for Direct Inward Dialing (DID) and/or Identified Outward Dialing (IOD) where the PBX station lines is located off the premises and in an exchange area that is noncontiguous to that on which the customer's attendant position or dial switching equipment is located.

Mileage charges are in addition to the rates applicable for such stations on the same premises as the primary service.

NOTE 1: See B.2.g. preceding

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D) (T)

B. REGULATIONS (CONT'D)

5. Secretarial Line Service

a. Same Exchange

Mileage rates shown in C.6.a.(1) following, are applicable in connection with secretarial lines terminated on telephone answering equipment located in a different building from that in which the primary service is located and within the exchange area, except as specified in c. following.

Mileage charges measured in airline distance between Rate Centers, are (T)  
in addition to other rates applicable to secretarial lines.

b. Contiguous Exchange

Mileage rates shown in C.6.b. are applicable in connection with secretarial lines terminated on telephone answering equipment located in a different building from that in which the primary service is located and in an exchange area contiguous to that in which the primary service is located, except as specified in c. following.

Mileage charges measured in airline distance between Rate Centers, are (T)  
in addition to the other rates applicable to secretarial lines.

The application of these rates, except the manner in which mileage is (T)  
measured, is in accordance with the regulations governing foreign (T)  
exchange service.

c. Terminating on a Concentrator Unit

The application of mileage rates in connection with a secretarial line, extension of an individual or two-party line or extension of a trunk line from customer's primary service terminating on a concentrator unit is as follows:

(1) When the primary service is located in a district area or exchange designated by the customer to be served by the concentrator unit, the rate specified in C.6.a.(1) (USOC 1LJBJ) applies.

(2) When the primary service is located in another district area or exchange, the rates shown in C.6.a.(2) and b. apply. In this case the mileage rate is applicable to the airline distance measured between the rate center of the district area or exchange in which the primary service is located and the rate center of the district area or exchange designated by the customer to be served by the concentrator unit.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D)

B. REGULATIONS (CONT'D)

5. Secretarial Line Service (Cont'd)

c. Terminating on a Concentrator Unit (Cont'd)

d. Noncontiguous Exchange

The mileage rates shown in C.6.c. following, are applicable in connection with:

- (1) Secretarial line extensions from business individual line primary services and
- (2) Secretarial line extension of trunk lines, served from a dial central office and terminated on telephone answering cord-operated or key equipment located in a different building from that in which the primary service is located and in an exchange area noncontiguous to that in which the primary service is located.

Mileage charges measured in airline distance between Rate Centers, are in addition to the other rates applicable to secretarial lines. The application of these rates, except the manner in which mileage is measured, is in accordance with the regulations governing foreign exchange service.

e. Reserved

(T)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D)

(T)

B. REGULATIONS (CONT'D)

(D)

(D)

6. Signaling Arrangements

Signaling arrangements<sup>1</sup> are required to allow for direct connection of terminal equipment and systems to off-premises station channels used with private branch exchange, Centrex-CU or similar multiline terminating systems arranged for dial signaling.

This requirement is in accordance with The Federal Communications Commission Order Docket No. 79-143 amending Part 68 of the Commission's Rules and Regulations applicable to certain Category III services.

The following signaling arrangements provided at no charge, are required in addition to C.3.a., b., 4.c., d. and 5. following:

a. Type A

Furnished for use with class A station ports capable of operation over channels with resistance in the range of 0-199 ohms. (USOC-SAL)

NOTE 1: Except for continuous property.

Continued



NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D) (T)

B. REGULATIONS (CONT'D)

6. Signaling Arrangements (Cont'd)

b. Type B

Furnished for use with class B station ports capable of operation over channels with resistance in the range of 200-899 ohms. (USOC-SAU)

c. Type C

Furnished for use with class C station ports capable of operation over channels with resistance in the range of 900 ohms or more. (USOC-SAY)

7. Tie Line Service

Applicable to tie line service between private branch exchange systems located within the same exchange.

- a. The following rates apply to the airline distance measured between the terminals of the tie line involved.
- b. The following rates for tie line service between PBX systems provide for the furnishing of two-point connections as follows:
  - (1) Connection between any two stations connected to and on the same premises as the attendant position in which the tie line terminates.
  - (2) Connection of a single tie line (at either end but not both ends simultaneously) to a PBX trunk line or where facilities and operating conditions permit, to a Special Access Voice Grade Service or another tie line. (T)
- c. Tie line service between a PBX system and a cord-operated telephone answering equipment system, a dispatching telephone system or automatic call distributing service or between cord-operated telephone answering equipment systems or between dispatching telephone systems is also provided at monthly rates and regulations equivalent to those following.
- d. The rates and regulations for tie line service are equally applicable to tie line service terminated in Utility-provided private branch exchanges or customer-provided multiline terminating systems that are similar to Utility-provided systems offered for use with tie line service.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D) (T)

B. REGULATIONS (CONT'D)

7. Tie Line Service (Cont'd)

e. In accordance with the Federal Communications Commission Order CC Docket No. 79-143 amending Part 68 of the Commission's Rules and Regulations to allow for direct connection of terminal equipment and systems to certain Category III services, the following is required in addition to C.7. following, at no increase in rate:

Signaling Arrangements - except for continuous property. For tie line operation channels used with private branch exchange (PBX) to PBX, PBX to Centrex or similar multiline terminating system arranged with an E&M type signaling interface. (USOC-SLM)

f. The rates and charges for tie line USOC 1LTBA apply only to those in service as of September 20, 1984, and which continue to be furnished to the same customer at the same location.

8. Metallic Service

As of January 1, 1995, customers of record with Metallic Service may add to existing circuits as long as the circuit design does not require new interoffice facilities. Customers can continue to request moves or disconnection of existing circuits as long as the changes do not require redesigns of the existing circuits. New Metallic Service is not available.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D) (T)

C. RATES AND CHARGES (D)

1. Reserved (T)  
(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

|   |     |
|---|-----|
| 10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D) | (T) |
| C. RATES AND CHARGES (CONT'D)                         |     |
| 2. Reserved   | (T) |
|   | (D) |

(D)  
Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (Cont'd)

C. RATES AND CHARGES (Cont'd)

3. Off Premise Service - Same Exchange

- a. Applicable in connection with each extension service line, telephone answering equipment station line and key equipment station line, excluding secretarial lines provided for the same or different customer - off customer's premises and within the same exchange or district area:

|  | <u>Monthly</u><br><u>Rate</u> | <u>USOC</u>      |
|--|-------------------------------|------------------|
| (1) Reserved   |                               |                  |
| (2) Reserved   |                               |                  |
| (3) Where the terminations are on noncontinuous property <sup>3</sup>  |                               |                  |
| Same wire center   |                               |                  |
| - each Channel Termination   | \$13.47 (R)                   | 1LLBP            |
| - each Channel Termination-Restricted Centrex                          | 16.67 (R)                     | 1LPJP            |
| Different wire center  |                               |                  |
| - each Channel Termination   | 13.47 (R)                     | 1LLBP            |
| Plus Rates and Charges for Voice Grade (VG)<br>Service as shown below: |                               |                  |
|  | <u>Monthly Rate</u>           |                  |
| <u>Channel Mileage</u>   | <u>Fixed</u>                  | <u>Per Mile</u>  |
|  |                               | <u>USOC</u>      |
| Mileage Bands  |                               |                  |
| 0  | NO                            | NO               |
| Over 0   | \$23.75 (R)                   | \$2.06 (R) 1L5XX |

NOTE 3: See B.6. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (Cont'd)

C. RATES AND CHARGES (Cont'd)

3. Off Premise Service - Same Exchange (Cont'd)

a. Applicable in connection with each extension service line, telephone answering equipment station line and key equipment station line, excluding secretarial lines provided for the same or different customer - off customer's premises and within the same exchange or district area: (Cont'd)

|   | <u>MONTHLY</u><br><u>RATE</u> | <u>USOC</u> |
|---|-------------------------------|-------------|
| (4) Where the terminals are on noncontinuous property and the customer has on-premises control of the off-premises extension service <sup>1</sup> |                               |             |
| - Each channel termination (two required), in addition to rate for USOC 1LLBP preceding   | \$13.47 (R)                   | ZZAAJ       |

Plus Rates and Charges for Metallic Service as shown below:

| <u>Channel Mileage</u> | <u>Monthly Rate</u> |                 | <u>USOC</u> |
|------------------------|---------------------|-----------------|-------------|
|                        | <u>Fixed</u>        | <u>Per Mile</u> |             |
| Mileage Bands          |                     |                 |             |
| 0                      | NO                  | NO              |             |
| Over 0                 | \$2.94 (R)          | \$3.52 (R)      | 1L5XX       |

NOTE 1: See B.6 preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE CHARGES (Cont'd)

C. RATES AND CHARGES (Cont'd)

3. Off Premise Service - Same Exchange (Cont'd)

b. Applicable in connection with each private branch exchange station line, telephone answering equipment station line and automatic call distributing service line excluding secretarial lines - provided for the same or different customer off customer's premises and within the same exchange or district area:

|   | <u>Monthly<br/>Rate</u> | <u>USOC</u>                 |
|---|-------------------------|-----------------------------|
| (1)Reserved   |                         |                             |
| (2)Reserved   |                         |                             |
| (3) Where the terminations are on noncontinuous property (two required) |                         |                             |
| Same wire center  |                         |                             |
| - each Channel Termination  | \$ 22.04 (R)            | 1LVBP                       |
| Different wire center <sup>1</sup>                                      |                         |                             |
| - each Channel Termination  | \$ 22.04 (R)            | 1LVBP                       |
| Plus Rates and Charges for Voice Grade (VG)<br>Service as shown below:  |                         |                             |
|   | <u>Monthly Rate</u>     |                             |
| <u>Channel Mileage</u>  | <u>Fixed</u>            | <u>Per Mile</u> <u>USOC</u> |
| Mileage Bands   |                         |                             |
| 0   | NO                      | NO                          |
| Over 0  | \$23.75 (R)             | \$2.06 (R) 1L5XX            |

NOTE 1: See B.6 preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (Cont'd)

C. RATES AND CHARGES (Cont'd)

3. Off Premise Service - Same Exchange (Cont'd)

b. (Cont'd)

|  | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|--|-------------------------|-------------|
| (4) Where the terminations are on noncontinuous property and the customer has on-premises control of the off-premises station <sup>1</sup> |                         |             |
| - Each channel termination (two-required), in addition to rate for USOC 1LVBP preceding.   | \$22.04 (R)             | ZZAAJ       |

Plus Rates and Charges for Metallic Service as shown below:

| <u>Channel Mileage</u> | <u>Monthly Rate</u> |                 | <u>USOC</u> |
|------------------------|---------------------|-----------------|-------------|
|                        | <u>Fixed</u>        | <u>Per Mile</u> |             |
| Mileage Bands          |                     |                 |             |
| 0                      | NO                  | NO              |             |
| Over 0                 | \$2.94(R)           | \$3.52(R)       | 1L5XX       |

NOTE 1: See B.6 preceding.

Continued



NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D)

(T)

C. RATES AND CHARGES (CONT'D)

4. Off Premises Service - Contiguous Exchange

Applicable in connection with each extension service line excluding secretarial lines, located outside the exchange or district area and off customer's premises on which the primary station is located:

- a. When the primary station is located in the local exchange or district area and connected for foreign exchange service from a contiguous exchange and the extension service is located in that contiguous exchange or district area, the rates under 3.a. preceding apply.
- b. When the primary station is located in the local exchange area and not connected for foreign exchange service from a particular contiguous exchange and the extension service is located in that contiguous exchange area or where there are district areas and the primary station is located in the local district area and the extension service is located in a different wire center in a contiguous or a noncontiguous district area within the same exchange:

Material omitted now on Sheet 18.1.

(D)  
|  
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (Cont'd)

C. RATES AND CHARGES (Cont'd)

4. Off Premises Service - Contiguous Exchange (Cont'd)  
 b. (Cont'd)

|   | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|-------------------------|-------------|
| Extension Service                               |                         |             |
| - Each channel termination                      | \$13.47 (R)             | 1LLAP       |
| - Each channel termination - Restricted Centrex | 16.67 (R)               | 1LPJP       |

Plus Rates and Charges for Voice Grade (VG)  
 Service as shown below:

| <u>Channel Mileage</u><br>Mileage Bands | <u>Monthly Rate</u> |                 | <u>USOC</u> |
|---|---------------------|-----------------|-------------|
|   | <u>Fixed</u>        | <u>Per Mile</u> |             |
| 0                                       | NO                  | NO              |             |
| Over 0                                  | \$23.75(R)          | \$2.06(R)       | 1L5XX       |

|   | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|-------------------------|-------------|
| Each extension service where the customer has<br>on-premises control of the off-premises extension<br>service |                         |             |
| - Each channel termination (two required),<br>in addition to rate for USOC 1LLAP preceding                    | 13.47 (R)               | ZZAAJ       |

Plus Rates and Charges for Metallic  
 Service as shown below:

| <u>Channel Mileage</u><br>Mileage Bands | <u>Monthly Rate</u> |                 | <u>USOC</u> |
|---|---------------------|-----------------|-------------|
|   | <u>Fixed</u>        | <u>Per Mile</u> |             |
| 0                                       | NO                  | NO              |             |
| Over 0                                  | \$2.94(R)           | \$3.52(R)       | 1L5XX       |

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D) (T)

C. RATES AND CHARGES (CONT'D)

4. Off Premises Service - Contiguous Exchange (Cont'd)

c. Applicable in connection with each private branch exchange station line, telephone answering equipment station line and automatic call distributing service line, excluding secretarial lines, located in a different wire center outside the exchange or district area and off customer's premises on which the private branch exchange attendant position, telephone answering equipment or automatic call distributing service equipment is located:

(1) When the PBX attendant position or telephone answering equipment is located in the local exchange or district area and connected for foreign exchange service from a contiguous exchange and the PBX station or telephone answering equipment station is located in that contiguous exchange or district area, the rates in 3.b. apply.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (Cont'd)

C. RATES AND CHARGES (Cont'd)

4. Off Premises Service - Contiguous Exchange (Cont'd)

c. (Cont'd)

(2) When the PBX attendant position, telephone answering equipment or automatic call distributing service equipment is located in the local exchange area and not connected for foreign exchange service from a particular contiguous exchange and the PBX station, telephone answering equipment station or automatic call distributing service equipment station line is located in that contiguous exchange area or where there are district areas and the PBX attendant position, telephone answering equipment or automatic call distributing equipment is located in the local district area and the PBX station, telephone answering equipment station or automatic call distributing service equipment station is located in a contiguous or a noncontiguous district area within the same exchange:

|   | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|-------------------------|-------------|
| Per Station <sup>1</sup>                  |                         |             |
| - Each channel termination (two-required) | \$22.04 (R)             | 1LVAP       |

Plus Rates and Charges for Voice Grade (VG)  
 Service as shown below:

| <u>Channel Mileage</u><br>Mileage Bands | <u>Monthly Rate</u> |                 | <u>USOC</u> |
|---|---------------------|-----------------|-------------|
|   | <u>Fixed</u>        | <u>Per Mile</u> |             |
| 0                                       | NO                  | NO              |             |
| Over 0                                  | \$23.75(R)          | \$2.06(R)       | 1L5XX       |

Each station where the customer has on-premises control of the off-premises station<sup>1</sup>

|  |           |       |
|--|-----------|-------|
| - Each channel termination (two required),<br>in addition to the rate for USOC 1LVAP preceding | 22.04 (R) | ZZAAJ |
|--|-----------|-------|

Plus Rates and Charges for Metallic  
 Service as shown below:

| <u>Channel Mileage</u><br>Mileage Bands | <u>Monthly Rate</u> |                 | <u>USOC</u> |
|---|---------------------|-----------------|-------------|
|   | <u>Fixed</u>        | <u>Per Mile</u> |             |
| 0                                       | NO                  | NO              |             |
| Over 0                                  | \$2.94(R)           | \$3.52(R)       | 1L5XX       |

NOTE 1: See B.6. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (Cont'd)

C. RATES AND CHARGES (Cont'd)

4. Off Premises Service - Contiguous Exchange (Cont'd)

d. Service Between San Francisco and East Bay

Applicable in connection with private branch exchange stations, excluding secretarial private branch exchange station lines terminated on telephone answering equipment, located in:

- (1) The San Francisco exchange and connected to a private branch exchange attendant position located in the East Bay exchange.
- (2) The East Bay exchange and connected to a private branch exchange attendant position located in the San Francisco exchange.

|   | <u>Monthly</u><br><u>Rate</u> | <u>USOC</u> |
|---|-------------------------------|-------------|
| Each PBX Station line <sup>1</sup>        |                               |             |
| - Each channel termination (two required) | \$22.04 (R)                   | 1LVAP       |

Plus Rates and Charges for Voice Grade (VG)  
 Service as shown below:

| <u>Channel Mileage</u><br>Mileage Bands | <u>Monthly Rate</u> |                 |       |
|---|---------------------|-----------------|-------|
|   | <u>Fixed</u>        | <u>Per Mile</u> |       |
| 0                                       | NO                  | NO              |       |
| Over 0                                  | \$23.75 (R)         | \$2.06 (R)      | 1L5XX |

NOTE 1: See B.6. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (Cont'd)

C. RATES AND CHARGES (Cont'd)

5. DID/IOD - Noncontiguous Exchange

Applicable in connection with PBX stations of a dial PBX service arranged for DID and/or IOD, where such stations are located in an exchange area noncontiguous to the exchange area in which the customer's attendant position or dial switching equipment is located<sup>1</sup>

|                             | <u>Monthly</u><br><u>Rate</u> | <u>USOC</u> |
|-----------------------------|-------------------------------|-------------|
| - Each station <sup>2</sup> | \$ RR                         | NA          |

6. Secretarial Line Service

a. Same Exchange Area

Where the telephone answering equipment and the customer's primary service are within the same exchange area:

(1) Same Exchange Area or Same District Area

The following rates apply where the telephone answering equipment and the customer's primary service are within the same exchange area except for those exchanges divided into district areas, in which case the rates apply only where the telephone answering equipment and the customer's primary service are within the same district area:

|   | <u>Monthly</u><br><u>Rate</u> | <u>USOC</u> |
|---|-------------------------------|-------------|
| Secretarial line extension of an individual trunk line, or airport intercommunicating service mechanized primary station terminated on telephone answering equipment located in base rate area <sup>4</sup> |                               |             |
| - Each channel termination  | \$12.14 (R)                   | 1LJBJ       |

NOTE 1: See B.6. preceding.

NOTE 2: Rates and charges applicable to channel mileage for a Special Access Voice Grade (VG32) Service as shown in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3.

NOTE 4: See Moratorium B.5.e. preceding.

Continued

NETWORK AND EXCHANGE SERVICES  
 A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (Cont'd)

C. RATES AND CHARGES (Cont'd)

6. Secretarial Line Service (Cont'd)

a. Same Exchange Area (Cont'd)

(1) Same Exchange Area or Same District Area (Cont'd)

|  | <u>Monthly</u> | <u>USOC</u> |
|--|----------------|-------------|
|  | <u>Rate</u>    |             |
| Secretarial line extension of PBX station, Centrex primary station and night service equipment line terminated on telephone answering equipment located in base rate area. |                |             |
| - Each channel termination   | \$12.14 (R)    | 1LJBP       |

(2) Different District Areas of Same Exchange

The following rates apply where the telephone answering equipment and the customer's primary service are within an exchange area divided into district areas and the telephone answering equipment and the customer's primary service are in different district areas of the same exchange area:

|  | <u>Monthly</u> | <u>USOC</u> |
|--|----------------|-------------|
|  | <u>Rate</u>    |             |
| - Each line extended <sup>3</sup>  | \$ RR          | NA          |
| - Each 1/4 mile or fraction thereof applied to the airline distance measured between the Rate Centers involved | .71 (R)        | 1LJBR       |

NOTE 3: The total charge is the sum of the charges for each Secretarial line extension as shown in a.(1) preceding plus mileage.

Continued

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (Cont'd)

C. RATES AND CHARGES (Cont'd)

6. Secretarial Line Service (Cont'd)

b. Contiguous Exchange Area

Where the telephone answering equipment is located in an exchange area contiguous to the exchange area in which the customer's primary service is located:<sup>2</sup>

|  | <u>MONTHLY</u><br><u>RATE</u> | <u>USOC</u> |
|--|-------------------------------|-------------|
| - Each line extended <sup>3</sup>  | \$ RR                         | NA          |
| - Each 1/4 mile or fraction thereof applied to the airline distance measured between the Rate Centers involved | .71 (R)                       | 1LJAU       |

c. Noncontiguous Exchange Area

Where the telephone answering equipment is located in an exchange area noncontiguous to the exchange area in which the customer's primary service is located:

|                      | <u>MONTHLY</u><br><u>RATE</u> | <u>USOC</u> |
|----------------------|-------------------------------|-------------|
| - Each line extended | \$1.90 (R)                    | 1LJA4       |

NOTE 3: The total charge is the sum of the charges for each Secretarial line extension as shown in a.(1) preceding plus mileage.

(D)  
|  
(D)

Continued



NETWORK AND EXCHANGE SERVICES  
 A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (Cont'd)  
 C. RATES AND CHARGES (Cont'd)

7. Tie Line Service

|   | Monthly<br>Rate | USOC |
|---|-----------------|------|
| a. Reserved   |                 |      |
| b. Same or Different Customers:<br>Each tie line between private branch exchanges |                 |      |

(1) In the same exchange or district area

Same wire center:

- Each channel termination \$ 51.30 (R) 1LTBP

Different wire center:

- Each channel termination 51.30 (R) 1LTBP

Plus Rates and Charges for Voice Grade (VG)  
 Service as shown below:

|                        | Fixed       | Per Mile   |       |
|------------------------|-------------|------------|-------|
| <u>Monthly Rate</u>    |             |            |       |
| <u>Channel Mileage</u> |             |            |       |
| Mileage Bands          |             |            |       |
| 0                      | NO          | NO         |       |
| Over 0                 | \$23.75 (R) | \$2.06 (R) | 1L5XX |

(2) In different district areas of the same exchange

Wire center to wire center:

- Each channel termination 51.30 (R) 1LTAP

Plus Rates and Charges for Voice Grade (VG)  
 Service as shown below:

|                        | Fixed       | Per Mile   |       |
|------------------------|-------------|------------|-------|
| <u>Monthly Rate</u>    |             |            |       |
| <u>Channel Mileage</u> |             |            |       |
| Mileage Bands          |             |            |       |
| 0                      | NO          | NO         |       |
| Over 0                 | \$23.75 (R) | \$2.06 (R) | 1L5XX |

NOTE 1: Two required for each tie line.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.2 MILEAGE AND CHANNEL TERMINATION CHARGES (CONT'D)

(T)

C. RATES AND CHARGES (CONT'D)

7. Tie Line Service (Cont'd)

(3003B)

c. The Utility may provide Intrabuilding Network Cable as set forth in  
Schedule Cal.P.U.C. No. A8.4.

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

10.3.1 ARRANGEMENTS FOR NIGHT, SUNDAY AND HOLIDAY SERVICE

A. RATES AND CHARGES

|   | <u>MONTHLY</u> |             |
|---|----------------|-------------|
|   | <u>RATE</u>    | <u>USOC</u> |
| Terminals in central office in connection with night listings for customer-provided private branch exchange systems |                |             |
| - Per terminal  | \$2.14 (R)     | NCB         |

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (CONT'D)

10.3.2 LINE CONTROL ARRANGEMENTS

A. AVAILABILITY AND STOP HUNTING CONTROL ARRANGEMENT

1. Description

The Availability Control Arrangement is furnished where a customer desires to make a selected group of trunk lines or individual lines busy under control of a key at the PBX attendant position or individual line service location and only where the customer makes suitable arrangements to answer incoming calls on one or more other trunk lines or individual lines serving the system.

The Stop Hunting Control Arrangement will be furnished where a customer desires to convert hunting central office trunk lines, FEX lines, WATS lines or hunting individual lines so they may operate as individual lines by operations of a key at the customer's premises.

2. Regulations

- a. Each availability control arrangement has the capacity to control up to sixty trunk lines or sixty individual lines.
- b. Availability control arrangements will be furnished only in connection with business individual line services and with trunk lines on PBX and customer premises automatic call distributing services.
- c. The Stop Hunting Control Arrangement will be furnished in connection with business individual line services, FEX, WATS and with trunk lines on PBX and customer premises automatic call distributing services when such lines are arranged for hunting.
- d. One or more Stop Hunting Control Arrangements may be furnished.

The control key required is customer-provided. A metallic service (T) channel will be provided at the rates and charges shown in 3. following. (T)

- e. The furnishing of Stop Hunting Control Arrangements requires certain facilities of the Utility and is therefore subject to the availability of such facilities.

Continued

NETWORK AND EXCHANGE SERVICES  
 A10. MISCELLANEOUS SERVICE OFFERINGS

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (Cont'd)

10.3.2 LINE CONTROL ARRANGEMENTS (Cont'd)

A. AVAILABILITY AND STOP HUNTING CONTROL ARRANGEMENT (Cont'd)

3. Rates and Charges

|   | Installation<br>Charge | Monthly<br>Rate | USOC |
|---|------------------------|-----------------|------|
| Availability Control Arrangement                            |                        |                 |      |
| - First six lines of a group                                | \$189.98 (R)           | \$13.11 (R)     | P89  |
| - Per additional line of same group                         | 32.77                  | 1.14            | 9GV  |
| Stop Hunting Control Arrangement                            |                        |                 |      |
| - Per group of 12 lines controlled                          | 44.17 (R)              | 26.22 (R)       | 93B  |
| Plus Rates and Charges for Metallic Service as shown below: |                        |                 |      |

| <u>Channel Mileage</u> | <u>Monthly Rate</u> |                 | USOC  |
|------------------------|---------------------|-----------------|-------|
|                        | <u>Fixed</u>        | <u>Per Mile</u> |       |
| Mileage Bands          |                     |                 |       |
| 0                      | NO                  | NO              |       |
| Over 0                 | \$ 2.94 (R)         | \$3.52 (R)      | 1L5XX |

10.3.3 SWITCHED SERVICES NETWORK TERMINATIONS - AUTOVON

A. The equipment arrangements set forth following are provided for use for the united states government departments of defense at locations designated by the departments.

B. RATES AND CHARGES

1. Termination of aprivate line telephone service line in Centrex Systems from a switched services network arranged for multilevel precedence preemption:

|   | Installation<br>Charge | Monthly<br>Rate | USOC |
|---|------------------------|-----------------|------|
| In attendant positions and switching equipment:   |                        |                 |      |
| a. With multilevel precedence, preemption, attendant transfer, digit absorbing, and automatic network supervision       |                        |                 |      |
| - Each  | \$249.35 (R)           | \$ 56.04 (R)    | DKB  |
| b. Without multilevel precedence preemption, with attendant transfer, digit absorbing and automatic network supervision |                        |                 |      |
| - Each  | 249.35 (R)             | 48.45 (R)       | DKC  |
| Continued   |                        |                 |      |

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (CONT'D)

10.3.4 BUILDING ENTRY SYSTEMS

A. LINES SERVING CUSTOMER-PROVIDED BUILDING ENTRY SYSTEMS

1. Description

Lines serving customer-provided Building Entry Systems provide one-way dialing to stations served through the entry system.

2. Regulations

- a. The customer is responsible for determining and programming telephone numbers in the building entry system to permit completing calls only to stations associated with the entry system.
- b. Service of the Utility will be connected to customer-provided Building Entry Systems as set forth in Schedule Cal.P.U.C. No. A8.1.2 Connection of Registered Equipment.

3. Rates and Charges

(3002A)

|  | <u>MONTHLY</u><br><u>RATE</u> | <u>USOC</u> |      |
|--|-------------------------------|-------------|------|
| - Each individual measured business access line <sup>1</sup> | \$ RR                         | 1ML++       | (T)z |

NOTE 1: See Schedule Cal.P.U.C. No. A5.2.1 Local Exchange Measured Rate Service.

z Correction - Clarification of USOC.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (CONT'D)

10.3.4 BUILDING ENTRY SYSTEMS (CONT'D)

B. ENTRY CONTROL SERVICE

1. Regulations

a. General

- (1) Entry Control Service is a service that permits occupants to receive calls from a telephone located at an entrance location and remotely operate the entry control equipment to admit visitors.
- (2) The furnishing of this service requires certain facilities of the Utility and is therefore subject to the availability of such facilities.
- (3) Entry Control Service is offered only to a customer, who is owner or management of the property. It is offered to work with each occupant's business or residence individual or two-party line service furnished from the central office where the common equipment is located. Where such service is not furnished, an entry control line will terminate on a telephone provided for Entry Control Service only.
- (4) Entry Control Lines will be served from the same central office in which the common equipment is located.
- (5) Where customer requirements exceed capacity of one Entry Control Service, an additional Entry Control Service may be installed. Each service will operate independently of the other.
- (6) Entrance location stations are equipped with a TOUCH-TONE dial as an inherent part of Entry Control Service. TOUCH-TONE service on exchange lines is offered subject to Schedule Cal.P.U.C. No. A5.4.2.

b. Customer Responsibility

- (1) The customer to Entry Control Service shall be responsible for all rates and charges as set forth in this tariff.

- (2) The customer shall:

Provide, install and maintain the electrical entry control equipment.

Provide commercial power, wiring and conduit, as set forth in Schedule Cal.P.U.C. No. A2.1.16.C. (T)

Furnish, install and maintain satisfactory to the Utility a suitable enclosure and location for the entrance location telephone.

Provide a current directory or other means to indicate the code to be dialed for each occupant.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (CONT'D)

10.3.4 BUILDING ENTRY SYSTEMS (CONT'D)

B. ENTRY CONTROL SERVICE (CONT'D)

1. Regulations (Cont'd)

b. Customer Responsibility (Cont'd)

(3) Regulations for connection with customer-provided facilities and devices, as set forth in Schedule Cal.P.U.C. No. A8.1 shall apply.

c. Customer-provided Entrance Location Stations

(1) Customer-provided entrance location stations are not arranged for access to exchange service.

(2) No communication is provided between or originated to, entrance location stations.

(3) A customer-provided entrance location station and its associated entry control lines shall be located on the customer's continuous property.

Continued



NETWORK AND EXCHANGE SERVICES  
 A10. MISCELLANEOUS SERVICE OFFERINGS

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (Cont'd)

10.3.4 BUILDING ENTRY SYSTEMS (Cont'd)

B. ENTRY CONTROL SERVICE (Cont'd)

1. Regulations (Cont'd)

d. Entry Control Lines

- (1) Entry control lines will terminate at the Utility's local loop demarcation point. The customer is responsible for extending the each occupied or unoccupied premises.
- (2) An Entry Control Line will be associated with only one exchange service line. However, it may be connected to all stations associated with that exchange service line provided such stations are on the same premises.
- (3) No communication is provided between Entry Control Lines.
- (4) Where an Entry Control Line, terminated on a network interface provided for Entry Control Service only, is moved or changed, Service and/or Labor Charges as defined in Schedule Cal.P.U.C. No. A3.1 apply.
- (5) The installation charge will apply only to the initial installation of an Entry Control Line at a premises.

2. Rates and Charges

Entry Control Equipment<sup>3</sup>

|   | <u>Basic<br/>Termination<br/>Charge</u> | <u>Installation<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|---|--------------------------------|-------------------------|-------------|
| - Common equipment with a capacity of 4 entrance locations and 400 entry control lines <sup>1</sup> | \$1709.84 (R)                           | \$1852.32 (R)                  | \$92.62 (R)             | AXU         |
| - Equipment for an additional 4 entrance locations <sup>2</sup>                                     | NO                                      | 275.47 (R)                     | 8.79 (R)                | AXW         |

NOTE 1: Basic termination charge reduces 1/120 for each month of service.

NOTE 2: A maximum of 8 entrance locations and 400 Entry Control Lines may be provided with a common equipment.

NOTE 3: See 1.c. preceding for Entry Control Line information.

Continued

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.4 RESERVED

10.5 SUPPLEMENTAL BILLING

10.5.1 BILL AND CALL DETAIL

A. DESCRIPTION

Bill and Call Detail is an arrangement to permit customers to obtain details of billing information on magnetic tape. Customers may choose to discontinue receiving their paper bill or paper bill detail.<sup>1,2,3,4</sup>

(T)

B. REGULATIONS

1. Bill Detail - General

a. Bill Detail is an arrangement to permit customers to obtain details of billing information on magnetic tape. The service normally will be provided on a recurring monthly basis. Where a customer requests the services on a one-time basis, the monthly recurring and nonrecurring charges apply.

b. The service may be provided to any customer of the Utility who subscribes to any class, type or grade of exchange telephone service and WATS access lines arranged for outward service. Bill face will be provided on all accounts subscribing to this service at no additional charge.

NOTE 1: Rendering and payment of bills and late payment charge application shown in Schedule Cal.P.U.C. Nos. A2.1.9 and A3.1.5 apply.

NOTE 2: Customers who choose to discontinue receipt of their paper bill or paper bill detail have the option to receive the face page (front and back), the remittance stub, the mandated bill inserts and messages by magnetic tape or other electronic means.

NOTE 3: Customers may reinstate the paper bill or paper bill detail at any time.

NOTE 4: Pacific Bell reserves the right to reinstate the paper bill or paper bill detail at any time.

(T)

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.1 BILL AND CALL DETAIL (CONT'D)

B. REGULATIONS (CONT'D)

1. Bill Detail - General (Cont'd)

- c. For purposes of this offering, the rates and charges are applied per account for one or more exchange telephone service or WATS access lines as set forth in b. above, for which rates and charges are accumulated and one monthly bill is prepared and billed to a single exchange or WATS telephone number.

Services included in this offering are:

Airport Intercommunicating Service  
Centrex Service  
Foreign Exchange Service  
Individual and Party Line Service  
Private Branch Exchange Trunk Line Service  
Wide Area Telephone Service  
Custom 800

(N)

- d. Where operating conditions permit, Bill Detail may be provided to a customer upon request.
- e. Reserved

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.1 BILL AND CALL DETAIL (CONT'D)

B. REGULATIONS (CONT'D)

1. Bill Detail - General (Cont'd)

f. Reserved

(D)  
|  
(D)

g. Only one set of Bill Detail on magnetic tape(s) will be furnished for any one month.

h.(1) On existing exchange service and outward WATS access lines, this service may be started any time prior to the regular bill date and a full month's Bill Detail will be provided with the next regular bill, at the charges and rates in D. following.

(2) On new exchange service and outward WATS access lines, at the customer's request this service may be started on a date other than the regular billing date and a partial month's billing detail will be provided with the first regular bill; however, the full charge and rate will apply regardless of the number of days for which billing detail is provided.

(3) When exchange telephone service or WATS is discontinued, Bill Detail will be provided for the first (final or closing) bill. It will not be provided for any revised final bills. (T)  
(N)

i.(1) Bill Detail of message toll calls, ZUM calls for Zone 3, ZUM Zone 1 and Zone 2 Summary, local message unit summary and other charges and credits on the magnetic tape will reflect, as nearly as possible, that calling detail appearing on the customer's bill.

(2) Bill Detail of items of service and equipment only (excluding message details and summaries in i.(1) above) actually in service on the bill date of the billed telephone number will be included on the magnetic tape.

(3) WATS Call Detail appearing on magnetic tape will be the detail of calls made during that bill period.

(4) Custom 800 Call Detail appearing on magnetic tape will be the detail of calls terminating on Custom 800 service during that bill period. (N)  
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.1 BILL AND CALL DETAIL (CONT'D)

B. REGULATIONS (CONT'D)

2. Magnetic Tape

- a. When Bill Detail is provided for any of the service listed in 1.c. preceding, the detail furnished will include, at the customer's option, the following:

(1) For exchange services

Message toll calls  
ZUM calls for Zone 3 and ZUM Zone 1 and Zone 2 Summary; or summary of local message unit calls  
Service and equipment  
Other Charges and Credits

(2) For Wide Area Telephone Service or Custom 800

(T)

Message toll  
Service and equipment  
Outward WATS calls or Custom 800 calls (as applicable)  
Other Charges and Credits

(T)

- b. Bill Detail will be provided on magnetic tape only in the code terminology and data processing format used by the Utility.

The Utility reserves the right to make changes in its code terminology and data processing format of the information on the magnetic tape upon one month's advance notice to the customer.

- c. If the original Magnetic Tape Billing is impaired due to tape related problems, a new tape can be furnished provided that the customer notifies the Utility within 20 days of receipt of the original tape. In the event that a new tape cannot be furnished, the Utility's liability is limited to the monthly recurring Magnetic Tape Billing charges only, as defined in D. Rates and Charges, 1. Bill Detail and 2. Call Detail d. following.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.1 BILL AND CALL DETAIL (CONT'D)

B. REGULATIONS (CONT'D)

2. Magnetic Tape (Cont'd)

- d. Recurring volume discounts for SB with Magnetic Tape Billing are calculated on a per SB arrangement per accounting region basis; either Northern or Southern accounting region, but not inclusive of both. (N)
- e. Volume discounts associated with SB/Magnetic Tape Billing apply only to those accounts that remain on SB service.
- f. Descriptions and Regulations associated with Magnetic Tape, as defined in B. Regulations, 1. Bill Detail - General, 2. Magnetic Tape, 4. Call Detail, of Schedule Cal.P.U.C. No. A10.5.1 apply in addition to the Rates and Charges associated with volume discount for Magnetic Tape Billing.

Exceptions:

1. Bill Detail - General, b. and c.

- (a) SB Service is expanded to include Private Line Services.
- (b) SB Service is not offered to Individual Residence or Party Line Service.
- g. On or after (April 1, 1992) existing Magnetic Tape customers will remain at the old rates and charges until the customer notifies the Utility of their desire to be converted to the new rates and charges. Existing customers may add Magnetic Tape detail options to their existing service and continue to be billed at the old rates and charges. Supersedures will also be permitted without the customer being converted to the new rates and charges. However, changes between the Magnetic Tape account arrangements, i.e. Individual Billed Accounts and Summary Billed Accounts and moves will eliminate the grandfathered status and the customer will be billed at the new rates and charges. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.1 BILL AND CALL DETAIL (CONT'D)

B. REGULATIONS (CONT'D)

3. Reserved

4. Call Detail

- a. Call Detail as shown in D.2. following will be provided on magnetic tape only. Call Detail will include the originating Centrex station number or primary Centrex service primary telephone number on calls dialed from a Centrex service.

Call Detail on calls originating from PBX dial switching equipment will include the primary telephone number of the PBX.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.1 BILL AND CALL DETAIL (CONT'D)

B. REGULATIONS (CONT'D)

4. Call Detail (Cont'd)

- b. Other regulations shown in this schedule also apply as appropriate to Call Detail.
- c. Reserved
- d. Where customers subscribe to Centrex with Flexible Route Selection Service (FRS), Automatic Route Selection-Deluxe (ARS-D) or Station Message Detail Recording-Tie Trunks Automatic Message Accounting (SMDR-TAMA), they may also subscribe to Non-Billed Record Identification (NBRI). NBRI provides a Call Detail non-billing arrangement. These records appear on the Centrex primary account or agency bill magnetic tape.

(1) FRS with NBRI includes Individual Station Billing (ISB) Call Detail of calls routed over FEX, Tie Lines, Special Access Voice Grade Service and Interexchange carrier WATS billed by the carrier. The Call Detail is provided on magnetic tape and will include the:

|                        |                |
|------------------------|----------------|
| Calling Station Number | Time of Day    |
| Called Number          | Length of Call |
| Date                   |                |

NBRI with ISB will be provided only with FRS station identification, USOC: ART prior to (March 21, 1991).

NBRI with ISB will be provided only with FRS station identification, USOC: FRSWA on an after (March 21, 1991).

NBRI with ISB will be provided with Foreign Exchange Service, Tie Line or Special Access Voice Grade Service groups of lines. If one Foreign (Exchange line, Tie Line or Special Access Voice Grade Service is equipped, then all lines in that group and all other groups will be arranged for ISB.

Continued



NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.1 BILL AND CALL DETAIL (CONT'D)

B. REGULATIONS (CONT'D)

4. Call Detail (Cont'd)

d. Where customers subscribe to Centrex with Flexible Route Selection Service (FRS), Automatic Route Selection-Deluxe (ARS-D) or Station Message Detail Recording-Tie Trunks Automatic Message Accounting (SMDR-TAMA), they may also subscribe to Non-Billed Record Identification (NBRI). NBRI provides a Call Detail billing arrangement.(Cont'd)

(1) The total number of calls detailed for the billing period will be prorated for the purpose of applying the charge as set forth in rates and charges following. (T)

Tie Line/Special Access Voice Grade Service off network call timing starts when the called party answers and stops when the called or calling party hangs up. Foreign Exchange call timing will start when the dialing has been completed and will stop when the originating station user hangs up. (T)

(2) Customer dialed account recording with NBRI provides the Centrex attendant the capability of answering an incoming call and recording an 8 digit number with the associated line before extending the line to a Centrex station line or other lines.

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)  
 10.5.1 BILL AND CALL DETAIL (Cont'd)

C. TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

D. RATES AND CHARGES

1. Bill Detail

Applicable before April 1, 1992

|   | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |     |
|---|--------------------------------|-------------------------|-------------|-----|
| Magnetic tape including the bill face for the account   |                                |                         |             |     |
| - Each account of a primary service   | \$78.84 (R)                    | \$43.70 (R)             | Y18GR       |     |
| With bill detail for:   |                                |                         |             |     |
| - Message toll calls  | 35.62                          | 31.35                   | BDTXT       |     |
| - Zone Usage Measurement (ZUM) calls for Zone 3, and ZUM Summary for Zones 1 and 2; or summary of local message unit calls in non-ZUM exchanges | 35.62                          | 29.45                   | BDTXM       |     |
| - Service and equipment   | 35.62                          | 29.45                   | BDTXE       |     |
| - Outward Wide Area Telephone Service (WATS) Calls-Billed by Pacific Bell   | 61.74                          | 38.00                   | BDTXW       |     |
| - Other Charges and Credits   | 66.49                          | 23.75 (R)               | BDTXO       |     |
| - Custom 800 calls  | 4.65 (R)                       | NO                      | BDTX8       | (T) |

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

- 10.5 SUPPLEMENTAL BILLING (Cont'd)  
 10.5.1 BILL AND CALL DETAIL (Cont'd)  
 B. RATES AND CHARGES (Cont'd)  
 1. Bill Detail (Cont'd)

Applicable on and after April 1, 1992

|   | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| Magnetic tape including the bill face<br>for the account  |                                |                         |             |
| - Individual account  |                                |                         |             |
| - each tape   | \$ 7.22 (R)                    | \$ 80.74(R)             | Y18         |
| - Summary Billed account  |                                |                         |             |
| - each tape   | 7.22                           | 80.74(R)                | Y18MB       |
| With bill detail for:   |                                |                         |             |
| - Message toll calls  | 4.65                           | NO                      | BDTST       |
| -Zone Usage Measurement (ZUM)<br>calls for Zone 3, and ZUM<br>Summary for Zones 1 and 2;<br>or summary of local message<br>unit calls in non-ZUM<br>exchanges | 4.65                           | NO                      | BDTSM       |
| -Service and equipment  | 4.65                           | NO                      | BDTSE       |
| -Outward Wide Area Telephone<br>Service (WATS) Calls-Billed<br>by Pacific Bell  | 4.65                           | NO                      | BDTSW       |
| -Other Charges and Credits  | 4.65                           | NO                      | BDTSO       |
| -Custom 800 calls   | 4.65                           | NO                      | BDTS8       |
| Magnetic Tape including the bill face<br>for the account  |                                |                         |             |
| - Stacked account <sup>1</sup>  |                                |                         |             |
| - each tape   | 7.22                           | 80.74(R)                | Y18AA       |
| - Stacked sub-account   |                                |                         |             |
| - each account  | 7.22 (R)                       | NO                      | Y18AB       |

NOTE 1: Rates and charges for the account tape are applied to the stacked  
 bill account.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

- 10.5 SUPPLEMENTAL BILLING (Cont'd)  
 10.5.1 BILL AND CALL DETAIL (Cont'd)  
 D. RATES AND CHARGES (Cont'd)

2. Call Detail<sup>1</sup>

- a. On- and off-net Call Detail on calls dialed from a customer's dial switching equipment (PBX/Centrex) where the PBX has access lines that terminate in an ESS type Common Control Switching Arrangement (CCSA) or where an ESS type Centrex-CO service has access lines to a CCSA.

|  | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|--|--------------------------------|-------------------------|-------------|
| - Per PBX/Centrex primary service, and                   | \$ 270.72(R)                   | \$ 99.74(R)             | CMM         |
| - Per each 1,000 or less calls detailed on magnetic tape | NO                             | 1.90(R)                 | CMMAA       |

- b. Special arrangement of facilities to permit Centrex customers to obtain detail in connection with CCSA access lines from #5X-Bar Centrex-CO Services only.

On- and off-net Call Detail on calls dialed from a #5X-Bar Centrex-CO over access lines that terminate in a Common Control Switching Arrangement (CCSA).

|   | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| - Per Centrex primary service, and  | \$ 284.97(R)                   | \$ 161.48(R)            | ZZYQ3       |
| - 1 to 10,000 total messages; each 1,000 or less messages detailed on magnetic tape, or       | NO                             | 25.65                   | NA          |
| - 10,001 to 110,000 total messages; each 1,000 or less messages detailed on magnetic tape, or | NO                             | 9.74                    | NA          |
| - 110,001 and up messages; each 1,000 or messages detailed on magnetic tape                   | NO                             | 5.94(R)                 | NA          |

NOTE 1: See B.4. preceding.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

- 10.5 SUPPLEMENTAL BILLING (Cont'd)
- 10.5.1 BILL AND CALL DETAIL (Cont'd)
- D. RATES AND CHARGES (Cont'd)
- 2. Call Detail<sup>1</sup> (Cont'd)

c. Non-Billed Record Identification (NBRI)

NBRI provides Individual Station Billing (ISB) Call Detail for Foreign Exchange Trunks, Tie Lines and Special Access Voice Grade Service that are used for off-net calling when routed through Flexible Route Selection Service (FRS). In addition, NBRI can be associated with customer dialed account recording which will provide an account number record of inward calls that are extended by an attendant to Centrex station lines and other services terminated in the Centrex system. NBRI is also provided for Interexchange Carrier (IEC) billed calls that are dialed direct or placed with operator assistance. This call detail option is available to business customers with both Centrex and non-Centrex lines used for placing intraLATA, interLATA, interstate and international calls where facilities and operating conditions permit. Furthermore, NBRI can be associated with Account Codes which will provide an account code number on outgoing calls that are direct dialed. This detail option is available to Individual Line Measured or Flat Rate Residence Service, Individual Line Measured Rate Business Service and Centrex stations who subscribe to Account Codes.

- (1) Establishment and Modification Charges for each account of a primary service

Applicable before April 1, 1992

|  | <u>Nonrecurring<br/>Charge</u> |
|--|--------------------------------|
| - Establishment charge for any one or more of the items in d. below.   | \$ 123.49 (R)                  |
| - Subsequent modification charge <sup>2</sup> for any addition or change of one or more of the items in d. below | RR                             |

NOTE 1: See B.4. preceding.

NOTE 2: Charge applicable to each record service order, as shown in Schedule Cal.P.U.C. No. A3.1.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

- 10.5 SUPPLEMENTAL BILLING (Cont'd)
- 10.5.1 BILL AND CALL DETAIL (Cont'd)
- D. RATES AND CHARGES (Cont'd)
- 2. Call Detail<sup>1</sup> (Cont'd)

d. Magnetic Tape Billing Record for each account of a primary service

|  | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|--|-------------------------|-------------|
| - Per 1000 or less Foreign Exchange Trunk calls detailed <sup>2</sup>                      | \$ 5.46(R)              | BDTXF       |
| - Per 1000 or less Tie Line/Special Access Voice Grade Service calls detailed <sup>2</sup> | 5.46(R)                 | BDTXL       |
| - Per 1000 or less inward customer dialed account recording calls detailed <sup>2</sup>    | 5.46(R)                 | BDTXC       |
| - Interexchange Carrier billed WATS records detailed <sup>2</sup>                          | 38.00(R)                | BDTXR       |

e. Magnetic Tape Billing Record for each account of a primary service.

Applicable on and after April 1, 1992

|  | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|--|--------------------------------|-------------------------|-------------|
| - Per 1000 or less Foreign Exchange Trunk calls detailed <sup>2</sup>  | \$ 47.50(R)                    | \$ 5.46(R)              | BDTSF       |
| - Per 1000 or less Tie Line/ Interexchange Channel - Interwire Center Private Line calls detailed <sup>2</sup> | 47.50                          | 5.46                    | BDTSC       |
| - Per 1000 or less inward customer dialed account recording calls detailed <sup>2</sup>                        | 47.50(R)                       | 5.46(R)                 | BDTSL       |

NOTE 1: See B.4 preceding

NOTE 2: Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.1 BILL AND CALL DETAIL (Cont'd)

D. RATES AND CHARGES (Cont'd)

2. Call Detail<sup>1</sup> (Cont'd)

e. Magnetic Tape Billing Record for each account of a primary service (Cont'd)  
 Applicable on and after April 1, 1992 (Cont'd)

|   | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| - Per 1000 or less Interexchange<br>Carrier billed WATS records detailed <sup>2</sup>                                 | \$47.50 (R)                    | \$ 5.46 (R)             | BDTSR       |
| - Per 1000 or less Interexchange<br>Carrier billed direct dialed and<br>operator assisted calls detailed <sup>2</sup> | 47.50                          | 5.46                    | BDTSN       |
| - Per 1000 or less Interexchange<br>Carrier (IEC) billed direct and<br>operator assisted calls detailed <sup>2</sup>  | 47.50                          | 5.46                    | BDTXN       |
| - Per 1000 or less<br>Local Calls (Zone 1 and 2) <sup>2</sup>   | 47.50 (R)                      | 5.46 (R)                | BDTSZ       |

NOTE 1: See B.4 preceding

NOTE 2: Monthly rates for less than 1000 calls detailed will be prorated  
 for the actual number of calls detailed.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)  
 10.5.1 BILL AND CALL DETAIL (Cont'd)  
 D. RATES AND CHARGES (Cont'd)

3. Summary Billing (SB)<sup>1</sup>

a. Magnetic Tape Billing (optional)

(1) Recurring volume discount per accounting region, rate per SB consolidated account with Magnetic Tape Billing (USOC: Y18GS):<sup>1,2</sup>

| <u>Number Of Accounts</u> <sup>3</sup> | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|--|----------------------------|---------------------|
| - 2-10                                 | \$7.22 (R)                 | \$17.95 (R)         |
| - 2-25                                 | 7.22                       | 9.69                |
| - 2-50                                 | 7.22                       | 5.13                |
| - 2-100                                | 7.22                       | 2.71                |
| - 2-250                                | 7.22                       | 1.99                |
| - 2-500                                | 7.22                       | 1.28                |
| - 2-501, plus                          | 7.22 (R)                   | 0.95 (R)            |

NOTE 1: See Regulations A.1.b. preceding for definition of Utility's Northern/Southern accounting regions.

NOTE 2: See Regulations A.1.m., n., o. preceding.

NOTE 3: Nonrecurring and recurring charges applicable per account.

Continued



NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

- 10.5 SUPPLEMENTAL BILLING (Cont'd)
- 10.5.1 BILL AND CALL DETAIL (Cont'd)
- D. RATES AND CHARGES (Cont'd)
- 3. Summary Billing (SB)<sup>1</sup> (Cont'd)
- b. Magnetic Tape Billing (optional) (Cont'd)

(2) Bill Detail-each auxiliary account of a SB service for Magnetic Tape Billing to include the bill face for the account.<sup>2</sup>

|  | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|--|--------------------------------|-------------------------|-------------|
| With bill detail for:  |                                |                         |             |
| - Message toll calls per 1000 records <sup>3,4</sup>   | \$4.65 (R)                     | \$6.27(R)               | BDTGT       |
| - Zone Usage Measurement (ZUM) calls for Zone 3, and ZUM Summary for Zones 1 and 2; or summary of local message unit calls in non-ZUM exchanges per 1000 records. <sup>3,4</sup> | 4.65                           | 6.23                    | BDTGM       |
| - Service and equipment per 1000 records <sup>3,4</sup>  | 4.65                           | 7.91                    | BDTGE       |
| - Outward Wide Area Telecommunications Service (WATS) calls per 1000 records <sup>3,4</sup><br>Billed by Pacific Bell  | 4.65                           | 8.38                    | BDTGW       |
| - Other Charges & Credits per 1000 records <sup>3,4</sup>  | 4.65                           | 6.55(R)                 | BDTGO       |
| - Custom 800 calls   | 4.65 (R)                       | NO                      | BDTG8       |

NOTE 1: See Regulations A.1. preceding.  
 NOTE 2: See Regulations A.1.o. preceding.  
 NOTE 3: Nonrecurring Charge applicable per account.  
 NOTE 4: Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.

Continued

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES

A. SUMMARY BILLING (SB)

1. Regulations

- a. Summary Billing (SB) is a supplemental billing service that is offered to all customers for the same class of service. It provides for numerous accounts of a single customer to have their billing media consolidated under a single fictitious control account, and receive a single summarized bill or multiple summarized bills.
- b. As determined by the Utility, Northern SB region encompasses those accounts processed through the Utility's Sacramento accounting center; Southern SB region encompasses accounts processed through the Utility's Anaheim accounting center.
- c. Preferential Bill Date (PBD) as defined in B.1. following, is a mandatory requirement when subscribing to SB service. The rates and charges associated with PBD service, as defined in PBD B.2. of this Schedule are not applicable; PBD is inclusive of the SB service offering. However, when a customer changes their PBD in an established SB account, all nonrecurring charges as defined in PBD B.2. following apply, except Utility initiated charges.
- d. Customers subscribing to SB service must select the same PBD for those accounts to be consolidated into one bill. The bill round date must be one of the standard bill round dates used by the Utility; exception, WATS accounts (see item e. below).
- e. Summarized WATS accounts require the Utility's first bill round date as its PBD. Once a WATS account is included or added to SB service, the PBD must be the Utility's first bill round date. WATS accounts can be grouped into one single consolidated bill separate from its other billing media.
- f. Customers subscribing to SB with Magnetic Tape Billing, may receive the bill in both magnetic tape and paper format. Alternatively, they can choose to discontinue their paper bill. Customers who choose to discontinue their paper bill also have the option to receive the face page (front and back) and mandated bill inserts and messages by magnetic tape or other electronic means.

(T)  
|  
(T)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (CONT'D)

A. SUMMARY BILLING (SB) (CONT'D)

(T)

1. Regulations (Cont'd)

- g. Customer accounts can be grouped into multiple summarized bills. The SB customer is permitted to have one group of their accounts on SB only, a separate group on SB with Magnetic Tape Billing and another group on Magnetic Tape Billing alone. The customer cannot, however, include one single account into several different SB accounts. Each account must be consolidated into its own unique control account. (T)
- h. If the original Magnetic Tape Billing is impaired due to tape related problems, a new tape can be furnished provided that the customer notifies the Utility within 20 days of receipt of the original tape. In the event that a new tape cannot be furnished, the Utility's liability is limited to the monthly recurring Magnetic Tape Billing charges as defined in Rates and Charges, SB item A.2.b.(1),(2) and (3) following. (T)
- i. Customers may cancel established SB Service without penalty. Where a customer cancels and later reinstates SB service, all nonrecurring and recurring charges apply. (T)
- j. Where a customer requests SB service on a one time basis, all applicable nonrecurring and recurring charges apply. The customer is required to pay minimum billing for service in accordance with Schedule Cal.P.U.C. No. A2.1.9. (T)
- k. The SB customer is responsible for payment on all accounts summarized in accordance with the Utility's regular billing and collection practices. Failure to pay any one of the grouped accounts by the "Due by date" will cause the entire SB account to become delinquent and service to all accounts may be temporarily or permanently disconnected for non-payment as set forth in Schedule Cal.P.U.C. No. A2.1. A late payment charge will apply to SB service as defined in Schedule Cal.P.U.C. Nos. A3.1 and A2.1. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (CONT'D)

A. SUMMARY BILLING (SB) (CONT'D)

(T)

1. Regulations (Cont'd)

1. Centrex accounts subscribing to SB service are consolidated according to Sectional Billing Service as defined in Schedule Cal.P.U.C. No. A9.1.1. In addition to the rates and charges associated with SB Service, Rates and Charges as defined in Schedule Cal.P.U.C. No. A9.1.1, Sectional Billing Service, also apply. (T)

m. Recurring volume discounts for SB with Magnetic Tape Billing are calculated on a per SB arrangement per accounting region basis; either Northern or Southern accounting region, but not inclusive of both. (T)

n. Volume discounts associated with SB/Magnetic Tape Billing apply only to those accounts that remain on SB service. (T)

o. Descriptions and Regulations associated with Magnetic Tape, as defined in B. Regulations, 1. Bill Detail-General, 2. Magnetic Tape, 4. Call Detail, of Schedule Cal.P.U.C. No. A10.5.1 apply in addition to the Rates and Charges associated with volume discount for Magnetic Tape Billing.

Exceptions:

1. Bill Detail - General, b. and c.

(a) SB Service is expanded to include Private Line Services. (T)

(b) SB Service is not offered to Individual Residence or Party Line Services. (T)

p. Nonrecurring charges, as defined in A.2. Rates and Charges, a. following are applicable when an existing auxiliary account is changed from one control account to another.

q. The Optional Block Discount Plan cannot be subscribed to for SB primary control accounts; however, each individual billing account may subscribe to the Optional Block Discount Plan service offering. In addition to the Rates and Charges associated with SB service, the Rates and Regulations defined in Schedule Cal.P.U.C. No. A6.2.1 apply. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

A. SUMMARY BILLING (SB) (Cont'd)

2. Rates and Charges<sup>1</sup>

a. Intra-region SB consists of accounts summarized in the Utility's Northern or Southern accounting regions, but not in both<sup>2</sup>

|  | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|--|-------------------------|-------------|
| - Primary control account                      | NO                      | WZZSD       |
| - Auxiliary account, each intra-region account |                         |             |
| - Summary Billing on Paper                     | NO                      | BLGSP       |
| <br>Number of Accounts                         |                         |             |
| 1 - 25   |                         |             |
| - first 25 accounts                            | \$1.90 (R)              | WZZSE       |
| 26 - 50  |                         |             |
| - next 25 accounts                             | 1.71                    | WZZSE       |
| 51 - 100                                       |                         |             |
| - next 50 accounts                             | 1.52                    | WZZSE       |
| 101 - 500                                      |                         |             |
| - next 400 accounts                            | 1.33 (R)                | WZZSE       |
| 501 or more                                    |                         |             |
| - 501, plus accounts                           | NO                      | WZZSE       |

NOTE 1: See Regulations A.1. preceding.

NOTE 2: See Regulations A.1.b. preceding for definition of Utility's Northern/Southern accounting regions.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (CONT'D)

A. SUMMARY BILLING (SB) (CONT'D)

2. Rates and Charges (Cont'd)

Material omitted now on Sheet 40.3.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

A. SUMMARY BILLING (SB) (Cont'd)

2. Rates and Charges<sup>1</sup> (Cont'd)

b. Magnetic Tape Billing (optional) (Cont'd)

(3) Magnetic Tape Billing record for each auxiliary account of a SB Service-Non-Billed Record Identification (NBRI)<sup>2</sup> (3003B)

|   | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| - Per 1000 or less Foreign Exchange Trunk calls detailed <sup>3,4</sup>   | \$123.49(R)                    | \$10.40(R)              | BDTGF       |
| - Per 1000 or less Tie Line/Interexchange Channel - Interwire Center Private Line calls detailed <sup>3,4</sup>   | 123.49                         | 10.40                   | BDTGC       |
| - Per 1000 or less inward customer dialed account recording calls detailed <sup>3,4</sup>                         | 123.49                         | 10.40                   | BDTGL       |
| - Per 1000 or less Interexchange Carrier billed WATS records detailed <sup>3,4</sup>                              | 123.49                         | 8.38                    | BDTGR       |
| - Per 1000 or less Interexchange Carrier billed direct dialed and operator assisted calls detailed <sup>3,4</sup> | 47.50(R)                       | 5.46(R)                 | BDTGN       |

NOTE 1: See Regulations A.1. preceding.

NOTE 2: See Regulations A.1.o. preceding.

NOTE 3: Nonrecurring Charge applicable per account.

NOTE 4: Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (CONT'D)

B. PREFERENTIAL BILL DATE (PBD)

1. Regulations

- a. A customer of the Utility may elect to designate a Preferential Bill Date (PBD) on any or all of their accounts, except for WATS service. WATS accounts require the Utility's first bill round date as its PBD.
- b. The PBD selected must be one of the standard bill round dates used by the Utility.
- c. Customers may cancel established PBD service without penalty. Where a customer cancels and later reinstates PBD service, all nonrecurring charges apply. (T)  
(T)
- d. Where a customer requests PBD service on a one time basis, all applicable nonrecurring charges apply. The customer is required to pay minimum billing for service in accordance with Schedule Cal.P.U.C. No. A2.1.9. (T)
- e. PBD service is offered on a capability basis only. The Utility reserves the right to limit, suspend or discontinue the offering should PBD orders exceed the Utility's system capacity. The Utility may suspend the offering either in toto or on a region by region basis.
- f. Customers cannot have multiple PBDs on any one account. Each account is assigned its own unique PBD.
- g. PBD changes are limited to one per bill round date (bill period).
- h. PBD is a mandatory requirement when associated with Mechanized Summary Billing (MSB) service. See A.1.c. preceding for applicable rates and charges.

Continued



NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

B. PREFERENTIAL BILL DATE (PBD) (Cont'd)

2. Rates and Charges

|   | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| Preferential Bill Date (PBD) <sup>1,2,3</sup> |                                |                         |             |
| - Establish or change bill date               | \$ 6.65 (R)                    | \$ NO                   | SBGPB       |

NOTE 1: See Regulations B.1. preceding.

NOTE 2: Nonrecurring Charge applicable per account.

NOTE 3: Monthly Rate applicable per account and guarantees PBD selection.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

C. MULTIPLE BILL COPIES (MBC) - PAPER

1. Regulations

- a. The Utility is required to provide customers a paper copy of their bill at no charge<sup>1</sup>; however, business and residence customers may request additional copies at the rates shown in Rates and Charges 2. following. MBC can be established on a one time basis or as an ongoing service.
- b. Where a customer requests MBC service on a one time basis, all applicable nonrecurring and recurring charges apply. The customer is required to pay minimum billing for service in accordance with Schedule Cal.P.U.C. No. A2.1.9.
- c. Customers may cancel ongoing MBC Service without penalty. All nonrecurring and recurring charges apply whenever MBC Service is reinstated.

2. Rates and Charges

|  | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|--|--------------------------------|-------------------------|-------------|
| Multiple Bill Copies (MBC) <sup>2,3,4</sup>  |                                |                         |             |
| - Each additional copy of customer bill<br>or each additional copy of customer<br>bill on summary billing (per page) | \$6.65 <sup>4,5</sup> (R)      | \$.04(R)                | BLGPA       |
|  | 6.65(R)                        | .04(R)                  | BLGSP       |

NOTE 1: Except in cases where customer has chosen to discontinue receipt of their paper bill detail as shown in Schedule Cal.P.U.C. No. A10. MBC not applicalbe in this situation.

NOTE 2: See Regulations C.1. above.

NOTE 3: Nonrecurring Charge applicable per service order.

NOTE 4: Recurring charge applicable per page copied.

NOTE 5: No applicable when ordered with CUSTOM 8 Service. See Schedule Cal.P.U.C. No. A7.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (CONT'D)

D. CUSTOMER SERVICE RECORD (CSR)

1. Description (T)(L)

The basic design of the Customer Service Record (CSR) will include a brief description of the service offerings, quantity and type of services, dates of service installations and/or changes, either customer or company initiated, and the applicable monthly rates.

(T)(L)  
(D)  
(D)

a. the detailed design of the CSR will include all of the above plus USOC's and tax codes.

(N)

b. A customer may request their CSR in either the Complete Format or the Summary of Services-Only Format.

(1) The Complete Format provides the customer with a complete list of all products and services to which the customer subscribes.

(2) The Summary of Services-Only Format provides the customer with the quantity of each product or service to which the customer subscribes.

(N)

2. Regulations

(T)

a. Business Service

(1) Business customers of the Utility shall receive the Complete Format of their paper Customer Service Record (CSR) on an annual basis at their billing address. When a customer establishes new service, moves to a new location or transfers billing responsibility, a CSR will be mailed.

(T)  
(T)

(2) In lieu of (1) above, a customer may request their CSR in the Complete Format or the Summary of Services-Only Format in a basic or detailed design on a one time or monthly basis at no charge. Monthly rates, as set forth in 3. following, are applicable if the customer receives more than one paper CSR in the same month.

(T)  
(T)

(L) Formerly on Sheet 50.  
Material omitted now on Sheet 49.2

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (CONT'D)

D. CUSTOMER SERVICE RECORD (CSR) (CONT'D)

2. Regulations (Con't)

a. Business Service (Con't)

(3)Where a customer requests additional copies or formats of the CSR on a one time or monthly basis, nonrecurring and recurring charges are applicable as set forth in 3. following. The customer is required to pay minimum billing for service in accordance with Schedule Cal.P.U.C. No. A2.1.9. (T)(L)

(4)Customers may cancel the monthly CSR service without penalty. All nonrecurring charges apply whenever additional copies of the CSR or formats are rendered. (T)

b. Residence Service

(1)Residence customers of the Utility may request paper copies or additional formats of their Customer Service Record for any and all of their accounts. The Utility will render the first CSR at no charge; however, additional copies or formats will be charged for at the rates shown in Rates and Charges 3. following. The CSR can be established on a one time basis or as a monthly service. (T)

(2)Where a customer requests additional copies or formats of the CSR on a one time or monthly basis, all applicable nonrecurring and recurring charges apply. The customer, is required to pay minimum billing for service in accordance with Schedule Cal.P.U.C. No. A2.1.9. (T)

(L) Formerly on Sheet 49.1.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

D. CUSTOMER SERVICE RECORD (CSR) (Cont'd)

2. Regulations (Cont'd)

b. Residence Service (Cont'd)

(3) Customers may cancel the monthly CSR service without penalty.  
 Nonrecurring and recurring charges apply whenever additional copies  
 of the CSR are rendered.

3. Rates and Charges

|  | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|--|--------------------------------|-------------------------|-------------|
| Customer Service Record (CSR) <sup>1,2,3</sup> |                                |                         |             |
| Each additional paper copy or format<br>of CSR |                                |                         |             |
| <u>Complete Format</u>                         |                                |                         |             |
| - annual basic                                 | \$6.65 (R)                     | \$.18 (R)               | CSRAB       |
| - annual detailed                              | 6.65                           | .18                     | CSRAD       |
| - monthly basic                                | 6.65                           | .18                     | CSRMB       |
| - monthly detailed                             | 6.65                           | .18                     | CSRMD       |
| <u>Summary of Services-Only Format</u>         |                                |                         |             |
| - annual basic                                 | 6.65                           | .18                     | CSSAB       |
| - annual detailed                              | 6.65                           | .18                     | CSSAD       |
| - monthly basic                                | 6.65                           | .18                     | CSSMB       |
| - monthly detailed                             | 6.65 (R)                       | .18 (R)                 | CSSMD       |

NOTE 1: See Regulations D.1. above.

NOTE 2: Nonrecurring Charge applicable per service order.

NOTE 3: Monthly rate applicable per page copied.

Continued

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

E. RESERVED<sup>1</sup>

(T)

(D)

(D)

NOTE 1: Withdrawn pending CPUC approval.

(N)

Continued

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

E. RESERVED (Cont'd)<sup>1</sup>

(T)

(D)

(D)

(N)

NOTE 1: Withdrawn pending CPUC approval.

Continued

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

E. RESERVED (Cont'd)<sup>1</sup>

(T)

(D)

(D)

NOTE 1: Withdrawn pending CPUC approval

(N)

Continued



NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (CONT'D)

F. MULTIPLE LINE CALL DETAIL

1. Description

Multiple Line Call Detail provides multiple line customers with a bill which sorts call usage detail by line for all lines billed to one billing account number.

2. Regulations

- a. Multiple Line Call Detail will only be furnished where facilities and operating conditions permit.
- b. Multiple Line Call Detail provides detail on intraLATA message toll calls, ZUM calls for Zone 3, Local Zones 1 and 2 message unit summary, collect calls, and Directory Assistance calls, and carrier long distance calls only.
- c. Carrier long distance calls will only be furnished where facilities and operating conditions permit.
- d. Reserved (T)  
(D)
- e. Multiple Line Call Detail applies to all lines on a given account. Telephone numbers must be assigned to each line.
- f. Multiple Line Call Detail is not available on:
  - (1) Centrex
  - (2) IXPL - Inter Exchange Private Line
  - (3) WATS/800 - Wide Area Telecommunications Service and 800 Service
  - (4) RCF - Remote Call Forwarding
  - (5) Multi-line hunting accounts with no telephone number assigned to them.
- g. Reserved (T)  
(D)  
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (CONT'D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

G. CUSTOM BILLING DISK<sup>1</sup>

(T)

1. Description

Custom Billing Disk (CBD) will provide a copy of the Utility's monthly bill on a floppy diskette. The customer will receive one or more billing diskettes containing billing details and charges and a bill analysis diskette. Customers may choose to discontinue receiving their paper bill or paper bill detail.

2. Regulations

- a. The service shall be established and/or discontinued effective with the next bill round date following the customer's request. The fixed monthly rate will not be prorated as it is applied on a per diskette basis.
- b. Rendering and payment of bills will be furnished in accordance with Schedule Cal.P.U.C. No. A2.1.9.
- c. Late payment charges as set forth in Schedule Cal.P.U.C. No. A3.1.5 apply.
- d. CBD billing is applicable for a minimum period of one month as set forth in Schedule Cal.P.U.C. No. A2.1.9,F.
- e. The customer is responsible for providing compatible premises equipment in order to utilize the CBD offering.
- f. Customers will receive the data on a 3 1/2 inch high density disk.
- g. Customers who choose to discontinue receiving their paper bill or paper bill detail have the option to receive the face page (front and back) and remittance stub and mandated bill inserts and messages by diskette or other electronic means.
- h. Customers may reinstate the paper bill or paper bill detail at any time.
- i. The Utility reserves the right to reinstate the paper bill or paper bill detail at any time. (T)
- j. The service may be provided to any customer of the Utility who subscribes to any class, type or grade of exchange telephone service and WATS access lines that is billed by the Utility.
- k. Additional copies of the CBD are not available.

NOTE 1: Frozen/Grandfathered Service effective August 25, 2003, pending CPUC approval-See General Regulations, Schedule Cal.P.U.C. No. A2.1.1. (N)  
(N)

Continued

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

G. CUSTOM BILLING DISK<sup>1</sup> (Cont'd)

(T)

2. Regulations (Cont'd)

1. If the original CBD is lost or impaired due to disk related problems, a new disk may be furnished at no charge provided the customer notifies the Utility within 60 days of the bill date. In the event a new disk cannot be furnished, the Utility's liability is limited to the monthly recurring CBD charges only, as set forth in Schedule Cal.P.U.C. A2.1.14.

m. CBD will only be furnished where facilities and operating conditions permit.

3. Call Detail

Non-Billed Record Identification (NBRI)

NBRI provides Individual Station Billing (ISB) Call Detail for Foreign Exchange Trunks, Tie Lines and Interexchange Channel - Interwire Center Private Lines that are used for off-net calling when routed through Flexible Route Selection Service (FRS). In addition, NBRI can be associated with customer dialed account recording which will provide an account number record of inward calls that are extended by an attendant to Centrex station lines and other services terminated in the Centrex system. NBRI is also provided for Interexchange Carrier (IEC) billed calls that are dialed direct or placed with operator assistance. This call detail option is available to business customers with both Centrex and non-Centrex lines used for placing intraLATA, interLATA, interstate and international calls where facilities and operating conditions permit. Furthermore, NBRI can be associated with Account Codes which will provide an account code number on outgoing calls that are direct dialed. This detail option is available to Individual Line Measured or Flat Rate Residence Service, Individual Line Measured Rate Business Service and Centrex stations who subscribe to Account Codes.

(T)

NOTE 1: Frozen/Grandfathered Service effective August 25, 2003, pending CPUC approval-See General Regulations, Schedule Cal.P.U.C. No. A2.1.1.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

G. CUSTOM BILLING DISK<sup>6</sup> (Cont'd)

(T)

4. Rates and Charges<sup>1,2</sup>

|   | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| a. Custom Billing<br>Disk for Individual<br>accounts<br>- Each diskette   | \$ 94.99                       | \$14.25                 | MRDR+       |
| b. Custom Billing<br>Disk for MSB <sup>3</sup><br>Control accounts<br>- Each diskette   | 94.99                          | 14.25                   | MRDS+       |
| c. Custom Billing<br>Disk for MSB <sup>3</sup><br>Auxillary accounts<br>ordered with MSB<br>Control accounts <sup>4</sup><br>- Each account | 9.50                           | NO                      | MRDX+       |
| d. Custom Billing Disk<br>for stacked accounts <sup>5</sup><br>- Each diskette  | 94.99                          | 14.25                   | MRDAA       |
| e. Custom Billing Disk<br>for stacked sub-accounts<br>- Each diskette   | 9.50                           | NO                      | MRDAB       |

NOTE 1: See G.2. preceding.

(T)

NOTE 2: The nonrecurring charges are billed per account and the monthly rates are billed per diskette.

NOTE 3: Mechanized Summary Billing (MSB) as set forth in Schedule Cal.P.U.C. No. A10.5.2.

(T)

NOTE 4: Rates and Charges for MSB Auxillary accounts are applicable only when the MSB Auxillary account diskette(s) are ordered in conjunction with the MSB Control account diskette(s). If the MSB Auxillary account diskette(s) are ordered separately without the MSB Control account diskette(s), rates and charges as shown in G.3.a. are applicable.

(T)

NOTE 5: Rates and Charges for stacked accounts are applicable only when the stacked sub-account diskette(s) are ordered in conjunction with the stacked sub-account diskette(s). If the stacked sub-account diskette(s) are ordered separately without the stacked account diskette(s), rates and charges as shown in G.3.a. are applicable.

(T)

NOTE 6: Frozen/Grandfathered Service effective August 25, 2003, pending CPUC approval-See General Regulations, Schedule Cal.P.U.C. No. A2.1.1.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES  
 A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

G. CUSTOM BILLING DISK<sup>4</sup> (Cont'd)

(T)

4. Rates and Charges<sup>1,2</sup> (Cont'd)

f. Custom Billing Disk Billing Record for each account of a primary service

|   | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| - Per 1000 or less Foreign Exchange Trunk calls detailed <sup>3</sup>   | \$ 47.50                       | \$ 5.46                 | CBDSF       |
| - Per 1000 or less Tie Line/Interexchange Channel - Interwire Center Private line calls detailed <sup>3</sup>   | 47.50                          | 5.46                    | CBDSK       |
| - Per 1000 or less inward customer dialed account recording calls detailed <sup>3</sup>                         | 47.50                          | 5.46                    | CBDSL       |
| - Per 1000 or less Interexchange Carrier billed WATS records detailed <sup>3</sup>                              | 47.50                          | 5.46                    | CBDSR       |
| - Per 1000 or less Interexchange Carrier billed direct dialed and operator assisted calls detailed <sup>3</sup> | 47.50                          | 5.46                    | CBDSN       |
| - Per 1000 or less Local calls (Zone 1 and 2) <sup>3</sup>  | 47.50                          | 5.46                    | CBDSZ       |

NOTE 1: See G.2. preceding.

(T)

NOTE 2: The nonrecurring charges are billed per account and the monthly rates are billed per diskette.

NOTE 3: Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.

NOTE 4: Frozen/Grandfathered Service effective August 25, 2003, pending CPUC approval-See General Regulations, Schedule Cal.P.U.C. No. A2.1.1.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

H. COMPACT DISK BILL (CD Bill)

1. DESCRIPTION

Compact Disk Bill (CD Bill) will provide a copy of the Utility's monthly billing on a compact disk. CD Bill contains reports to allow analysis of call data and macro generators that will allow a customer to build standard reports and line descriptions that can be repeatedly run. Customers who purchase CD Bill may choose to discontinue receipt of their paper bill or paper bill detail.

2. REGULATIONS

a. CD Bill will be established and/or discontinued effective with the next bill round date following the customer's request. The fixed monthly rate will not be prorated as it is applied on a per compact disk basis.

b. Rendering and payment of bills will be furnished in accordance with Schedule Cal.P.U.C. No. A2.1.9.

c. Late payment charges as set forth in Schedule Cal.P.U.C. No. A3.1.5 apply.

d. CD Bill and Custom Billing Disk<sup>1</sup> for Windows (CDBW) may not be subscribed to at the same time for the same bill. (T)

e. CD Bill is available on single line accounts, summary bills or stacked bills. These services may not be combined on a single bill.

f. CD Bill does not allow for combining Northern California and Southern California accounts.

g. Customers who choose to discontinue their paper bill or paper bill detail have the option to receive the face page (front and back), the remittance stub and mandated bill inserts and messages by compact disk other electronic means.

h. Customers may reinstate the paper bill detail at any time.

i. The Utility reserves the right to reinstate the paper bill detail at any time. (T)

NOTE 1: Frozen/Grandfathered Service effective August 25, 2003, pending CPUC approval-See General Regulations, Schedule Cal.P.U.C. No. A2.1.1. (N)  
Continued (N)

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

H. COMPACT DISK BILL (CD Bill) (Cont'd)

2. REGULATIONS (Cont'd)

j. CD Bill is not available on:

- (1) Non Mechanized (Manual Bills)
- (2) Political Campaign Accounts
- (3) Carrier Access Billing (CABs)
- (4) National White Page (NWP) Accounts
- (5) National Yellow Service (NYPS)
- (6) 900/976 Information Providers

k. CD Bill is not produced on revised final bills.

l. Only one copy of CD Bill is available monthly, except in cases of damaged or lost compact disks.

m. Billable Call Detail is only available for calls placed through Interexchange Carriers and billed by the Utility (e.g., casual and invoice ready billing). (T)

n. Call Detail is only available for Custom 8 Service and not for any other 800 Service.

o. Magnetic Tape detail for FXS, Tie Line/IPLS, Interexchange Carrier WATS, and Inward Customer Dialed Account Recording (CDAR), is available only on Centrex accounts that have any of the following:

- Flexible Route Selection Service (FRS)
- Automatic Route Selection Deluxe
- Station Message Detail Recording on Tie Lines and Foreign Exchange (SMDR-TAMA)
- Inward Customer Dialed Account Recording (CDAR)

p. CD Bill is available within the exchange served by a central office where facilities and operating conditions permit.

q. Customers who choose to discontinue their paper bill detail will have the monthly rate for CD bill waived. (T)

Material omitted now on Sheet 50.8.1.

Continued



NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

H. COMPACT DISK BILL (CD BILL) (Cont'd)

2. REGULATIONS (Cont'd)

r. Call Detail (T)

Non-Billed Record Identification (NBRI) (N)

Non-Billed Record Identification (NBRI) is also available with (T)(L)  
CD Bill at the charges set forth in Schedule Cal.P.U.C. No. A10.5.2. (L)

NBRI provides Individual Station Billing (ISB) Call Detail for (N)  
Foreign Exchange Trunks, Tie Lines and Interexchange Channel -  
Interwire Center Private Lines that are used for off-net calling when  
routed through Flexible Route Selection Service (FRS). In addition,  
1NBRI can be associated with customer dialed account recording which  
will provide an account number record of inward calls that are extended  
by an attendant to Centrex station lines and other services terminated  
in the Centrex system. NBRI is also provided for Interexchange Carrier  
(IEC) billed calls that are dialed direct or placed with operator  
assistance. This call detail option is available to business customers  
with both Centrex and non-Centrex lines used for placing intraLATA,  
interLATA, interstate and international calls where facilities and  
operating conditions permit. Furthermore, NBRI can be associated with  
Account Codes which will provide an account code number on outgoing  
calls that are direct dialed. This detail option is available to  
Individual Line Measured or Flat Rate Residence Service, Individual  
Line Measured Rate Business Service and Centrex stations who subscribe  
to Account Codes. (N)

(L) Formerly on Sheet 50.8.

Continued

NETWORK AND EXCHANGE SERVICES  
 A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

H. COMPACT DISK BILL (CD BILL)(Cont'd)

3. RATES AND CHARGES

a. Charges for CD Bill:

|  | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate<sup>2</sup></u> | <u>USOC</u>        |
|--|--------------------------------|-------------------------------------|--------------------|
| (1) CD Bill for individual accounts<br>- each disk   | NO                             | \$16.00 (I)                         | CDRR4              |
| (2) CD Bill for Summary Bill<br>- pilot account      | NO                             | 16.00 (I)                           | CDRS4              |
| (3) CD Bill for Summary Bill<br>- individual account | NO                             | NO                                  | CDRX4 <sup>1</sup> |
| (4) CD Bill for Stack Bill<br>- parent account       | NO                             | 16.00 (I)                           | CDRAA              |
| (5) CD Bill for Stack Bill<br>- child account        | NO                             | NO                                  | CDRAB <sup>1</sup> |

NOTE 1: Accounts using CDRX4 and CDRAB are subordinate accounts and reside on the same CD as their parent accounts which use either the CDRS4 or the CDRAA USOCs.

NOTE 2: Monthly rate will be waived for customers who choose to discontinue their paper bill detail.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

- 10.5 SUPPLEMENTAL BILLING (Cont'd)
- 10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)
- H. COMPACT DISK BILL (CD Bill) (Cont'd)
- 3. RATES AND CHARGES<sup>1,2</sup> (Cont'd)

b. Compact Disk Bill Billing Record for each account of a primary service (N)

|   | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| - Per 1000 or less Foreign Exchange Trunk calls detailed <sup>3</sup>   | \$47.50                        | \$5.46                  | CDRSF       |
| - Per 1000 or less Tie Line/Interexchange Channel - Interwire Center Private line calls detailed <sup>3</sup>   | 47.50                          | 5.46                    | CDRSC       |
| - Per 1000 or less inward customer dialed account recording calls detailed <sup>3</sup>                         | 47.50                          | 5.46                    | CDRSL       |
| - Per 1000 or less Interexchange Carrier billed WATS records detailed <sup>3</sup>                              | 47.50                          | 5.46                    | CDRSR       |
| - Per 1000 or less Interexchange Carrier billed direct dialed and operator assisted calls detailed <sup>3</sup> | 47.50                          | 5.46                    | CDRSN       |
| - Per 1000 or less Local calls (Zone 1 and 2) <sup>3</sup>  | 47.50                          | 5.46                    | CDRSZ       |

NOTE 1: See H.2. preceding.  
 NOTE 2: The nonrecurring charges are billed per account and the monthly rates are billed per compact disk.  
 NOTE 3: Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.

Continued (N)

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

(N)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

I. CUSTOMER SERVICE RECORD ON COMPACT DISK (CSR ON CD)

1. Description

Customer Service Record On CD (CSR On CD) is a Windows based facilities management and inventory tool that details Pacific Bell products and services in a compact disk format. Data contained on the CSR On CD product mirrors that paper version of the CSR.

- a. Data is detailed at the Universal Service Order Code (USOC) and Field Identifier (FID) level.
- b. Software is provided that allows search and sort features.
- c. Analysis software is provided that allows the customer to create reports and import of data to other database applications.

2. Regulations

- a. CSR On CD is available to business and residence subscribers who are eligible to receive a paper CSR<sup>1</sup>
- b. CSR On CD is available on single line accounts.
- c. CSR On CD is available on Summary Bills.
- d. CSR On CD is available on stacked bills.

3. Limitations

- a. CSR On CD is not available with Carrier Access Account Billing (CABS) billing, or wholesale billing.
- b. CSR On CD is available for Nevada Bell accounts.
- c. One time only CSR, Basic CSR and Summary of Services CSR<sup>1</sup> is not available with CSR on CD.
- d. Customer may not combine multiple stacks or multiple summary bills or any combination thereof on a single CSR On CD.

NOTE 1: See Schedule Cal.P.U.C. No. A10.5.2,D.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.2 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

I. CUSTOMER SERVICE RECORD ON COMPACT DISK (CSR ON CD)(Cont'd)

3. Limitations (Cont'd)

- e. CSR On CD is not available on non-mechanized bills.
- f. CSR On CD is not available on political campaign accounts.
- g. CSR On CD is not available on National White Page Accounts (NWPS).
- h. CSR On CD is not available on National Yellow Page Accounts (NYPS).

4. Rates and Charges

|  | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|--|--------------------------------|-------------------------|-------------|
| a. CSR On CD for individual accounts<br>- each disk              | NO                             | \$94.99 (R)             | CSRCC       |
| b. CSR On CD for Summary Bill<br>pilot account                   | NO                             | 94.99 (R)               | CSRCD       |
| c. CSR On CD for Summary Bill<br>individual account <sup>1</sup> | NO                             | NO                      | CSRCD       |
| d. CSR On CD for Stack Bill<br>parent account                    | NO                             | 94.99 (R)               | CSRCA       |
| e. CSR On CD for Stack Bill <sup>1</sup><br>child account        | NO                             | NO                      | CSRCB       |

NOTE 1: Resides on same CD as their parent accounts which use CSRCD or CSRCA.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.3 RESERVED

(T)  
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Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.3 RESERVED

(T)

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Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.3 RESERVED

(T)

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Continued



NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.3 RESERVED

(T)

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Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.3 RESERVED

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Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING

(N)

10.5.4 LEVEL BILL PLAN<sup>1</sup>

A. DESCRIPTION

The Level Bill Plan (LBP) is a service that allows large telephone users to pay a predetermined amount each month which is reviewed and adjusted every quarter.

The plan will be processed in quarterly periods, as follows:

Establishment in January, True Up in April  
Establishment in April, True Up in July  
Establishment in July, True Up in October  
Establishment in October, True Up in January

B. LARGE TELEPHONE USER

Each separate service, or combined services, or each portion of a service billed by the Utility, for which a separate bill is rendered where all recurring and nonrecurring rates and charges for service and equipment exceed a three (3) month average of ten thousand dollars (\$10,000.00) or more. This amount will be reviewed annually by the Utility and may be adjusted with thirty (30) days prior notice to the California Public Utility Commission (CPUC).

C. REGULATIONS

1. The service may be provided to any customer of the Utility who subscribes to any class, type or grade of exchange telephone service, private line telephone service or channels and Access Service as set forth in Schedule Cal.P.U.C. No. 175-T.
2. Each LBP separately billed account shall be a customer of the Utility who has paid all bills for service without having been temporarily or permanently disconnected for nonpayment thereof, for a period of twelve (12) consecutive months immediately prior to the date of the application for the LBP.

Note 1: Applicable July 1, 1986.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.4 LEVEL BILL PLAN<sup>1</sup> (CONT'D)

C. REGULATIONS (CONT'D)

3. Each newly established account (less than twelve months billing) shall have paid all bills for service without having been temporarily or permanently disconnected for nonpayment and shall be established for a minimum of three (3) billing cycles immediately prior to the date of the application for the LBP.
4. The Utility will not establish the Level Bill Plan if there is any unpaid balance due on the account.
5. The LBP amount calculated by the Utility for each quarter will be an average of three months current billing for all services billed by the Utility to the customer for the period immediately preceding the establishment of the Level Bill Plan.
6. Accounts participating in the Level Bill Plan are exempt from the Late Payment Charge as set forth in Schedule Cal.P.U.C. Nos. A2.1 and A3.1 provided the LBP amount stated on the bill is received at the Utility or the Utility's authorized agent by the Due By Date date printed on the bill.
7. Each LBP account will be reviewed quarterly, or may be reviewed at other times due to a rate change, and the LBP amount will be recalculated to equal the average of the last three months actuals.

On each fourth month (the settlement month), the total due will include any amounts carried forward from the previous quarter.

Credit amounts stated as part of the settlement billing will not be returned by check or draft but will be credited to the customer's account.

Note 1: Applicable July 1, 1986.

(N)

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.4 LEVEL BILL PLAN<sup>1</sup> (CONT'D)

C. REGULATIONS (CONT'D)

8. The Level Bill Plan may be discontinued as follows:

- a. Upon customer request to disconnect service or discontinue the LBP.
- b. The Utility or its authorized representative has not received payment of the LBP amount by the Due By Date printed on the bill.

Upon customer request and at the option of the Utility, the plan may be reinstated after six (6) months have elapsed from the date of the removal.

- c. The account has been temporarily or permanently disconnected for nonpayment.

Upon customer request and at the option of the Utility, the plan may be reinstated when the reestablished customer has paid all bills for service without having been temporarily or permanently disconnected for nonpayment thereof, for a period of twelve (12) consecutive months immediately preceding the date of the application for the LBP.

- d. When the account no longer qualifies as a Large Telephone User as set forth in B. preceding.

9. Accounts participating in the Level Bill Plan shall not be temporarily or permanently disconnected for nonpayment of any balance brought forward from one months bill to the next within the quarter when the amount brought forward exceeds the LBP amount printed on the bill. However, an account will be subject to discontinuance for nonpayment as set forth in Schedule Cal.P.U.C. No. A2.1.11 when the LBP amount has not been paid by the Due By Date printed on the bill.

10. The Total Due Amount on the Settlement Bill shall be paid by the Due by Date printed on the bill. Failure to pay by that date will cause the account to become delinquent and service may be temporarily or permanently disconnected for nonpayment as set forth in Schedule Cal.P.U.C. No. A2.1.11.

11. Level Bill Plan is applicable for a minimum period of one month as set forth in Schedule Cal.P.U.C. No. A2.1.9.

12. The 1.5% overcharge penalty as set forth in Schedule Cal.P.U.C. (N)  
No. A2.1.9 is not applicable to accounts participating in the Level Bill |  
Plan.<sup>2</sup> (N)

Note 1: To be implemented July 1, 1986.

Note 2: Applicable to bills dated on and after July 15, 1986.

Continued

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.4 LEVEL BILL PLAN<sup>1</sup> (Cont'd)

D. RATES AND CHARGES

Establish Level Bill Plan

|                | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|----------------|--------------------------------|-------------------------|-------------|
| - Each account | \$28.50 (R)                    | \$21.37 (R)             | LBPXX       |

NOTE 1: Applicable July 1, 1986.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.5 ACCOUNT CODES

(N)

A. DESCRIPTION

Permits customers who subscribe to Individual Line Measured or Flat Rate Residence Service, Individual Line Measure Rate Business Service and Centrex Service to dial an Account Code, to be between two (2) and eight (8) digits, providing for call identification or control in association with the called telephone number. The customer will be prompted to enter a code after and/or before the telephone number on outgoing calls. Account codes is available where facilities and operating conditions permit. The following options are available for Account Codes:

Account Code Forced (Non-Verified)

Allows Centrex stations and attendants to enter an Account Code of up to eight (8) digits via a prompt after the telephone number is dialed. The Account Code will be fixed in length, however any digit may be used to create the Account Code.

Account Code Non-Forced (Non-Verified)

Permits Residence and/or Business customers (including Centrex) to enter an access code followed by the Account Code then the telephone number in order to track a specific call. The Account Code will be fixed in length, however any digit may be used to create the Account Code.

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Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.5 ACCOUNT CODES (CONT'D)

(N)

A. DESCRIPTION (CONT'D)

Verified Forced (Utility pre-set codes)

Allows a Residence and/or Business customer (including Centrex) to enter a specified Account Code assigned by the Utility. A pre-set group of codes are a fixed length per code and grouped in various packages (e.g., 50 codes with 3 digits, 100 codes with 4 digits). These codes will be verified when entered against the pre-set table maintained by the Utility. The following Packages are available with Verified Forced (Utility Pre-set Codes):

- Package A consists of 50 random three (3) digit codes.
- Package B consists of 50 random four (4) digit codes.
- Package C consists of 100 random four (4) digit codes.
- Package D consists of 200 random four (4) digit codes.

Verified Forced Customized

Permits Centrex stations and attendants to enter a customized Account Code then the telephone number to be called. Customized Account Codes consists of fifty (50) codes per package allowing the customer to select codes, all of the same length, to be between two (2) and eight (8) digits. The following Package is available with Verified Forced Customized:

- Package E consists of fifty (50) codes per package allowing the customer to select codes, all of the same length, to be between two (2) and eight (8) digits.

(N)

Continued



NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)  
10.5.5 ACCOUNT CODES (Cont'd)

B. REGULATIONS

1. Account Codes will be furnished where facilities and operating conditions permit.
2. Account Codes are not available when a Centrex customer subscribes to Customer Dialed Account Recording (CDAR) as defined in Schedule Cal.P.U.C. NO. A9.1.1.
3. Rates and charges for Magnetic Tape as set forth in Schedule Cal.P.U.C. No. A10.5.1 preceding or Custom Billing Disk as set forth in Schedule Cal.P.U.C. No. A10.5.2 preceding are applicable to provide message detail with Account Codes.
4. Call records, utilizing Account Codes, provided with Customer Billing Disk<sup>1</sup> as set forth in Schedule Cal.P.U.C. No. A10.5.2, are limited to intraLata calls beyond Zone 2. Magnetic Tape Billing, as set forth in Schedule Cal.P.U.C. No. A10.5.1, provides call records for intraLata calls beyond Zone 2. Non-billed Record Identification (NBRI) is available with Customer Billing Disk and Magnetic Tape Billing as set forth in Schedule Cal.P.U.C. No. A10.5.1. The above billing arrangements are furnished only where facilities and operating conditions permit. Call records utilizing Account Codes will also be available on paper.
5. The Miscellaneous Change Charge for Centrex Service as set forth in Schedule Cal.P.U.C. No. A9.1.1,D. to change treatment codes is not applicable when adding Account Codes to the Centrex service.

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NOTE 1: Frozen/Grandfathered Service effective August 25, 2003, pending CPUC approval-See General Regulations, Schedule Cal.P.U.C. No. A2.1.1. (N)  
(N)

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (CONT'D)

10.5.5 ACCOUNT CODES (CONT'D)

B. REGULATIONS (CONT'D)

6. Account Codes are authorized by D.94-09-065, dated Septemb 15, 1994, as flexibly priced service. The monthly rates and intallation charges may be increased (not to exceed the ceiling on file with the Commission) by the Utility upon at least 30 days prior Notice to the CPUC and affected customers or decreased (not below the floor on file with the Commission) by the Utility upon at least ten days prior notice to the CPUC and affected customers.

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Decision 89-10-031 dated October 12,1989 states in part that "Beginning in 1990, Pacific and GTEC shall file advice letters in accordance with General Order 96-A no later than October 1, of each year for Commission consideration and approval to update...rate caps and floors for flexibly priced services according to the adopted price cap indexing mechanism with new...caps, and floors to be effective the following January 1."

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.5 ACCOUNT CODES (Cont'd)

C. RATES AND CHARGES

|   | <u>Installation<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| (a) Account Codes <sup>1</sup><br>(Non-verified)    |                                |                         |             |
| - Forced <sup>2</sup>                               | \$ 14.25 (R)                   | \$ 7.60 (R)             | CMSY        |
| - Non-Forced <sup>2</sup>                           | 14.25                          | 7.60                    | CMSY        |
| (b) Account Codes <sup>1</sup><br>(Verified Forced) |                                |                         |             |
| - Package A <sup>2</sup><br>(50 - 3 digit codes)    | 19.00                          | 11.40                   | DGACA       |
| - Package B <sup>2</sup><br>(50 - 4 digit codes)    | 19.00                          | 11.40                   | DGACB       |
| - Package C <sup>2</sup><br>(100 - 3 digit codes)   | 19.00                          | 11.40                   | DGACC       |
| - Package D <sup>2</sup><br>(200 - 4 digit codes)   | 19.00                          | 11.40                   | DGACD       |
| - Package E <sup>2</sup><br>(Customized)            | 23.75 (R)                      | 14.25 (R)               | DGACE       |

NOTE 1: Available only in those offices that are suitably equipped.

NOTE 2: The rates and charges may be increase (not to exceed the maximum as stated in B.5. preceding) by the Utility upon at least 30 days prior notice to the CPUC and affected customers or decreased (not below the minimum as stated in B.5 preceding) by the Utility upon at least ten days notice to the CPUC and affected customers.

Continued

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)  
10.5.5 ACCOUNT CODES<sup>2</sup> (Cont'd)  
C. RATES AND CHARGES (Cont'd)

|  | <u>Nonrecurring<br/>Charge</u> | <u>USOC</u> |
|--|--------------------------------|-------------|
| (c) Non-Billed Record<br>Identification (NBRI) <sup>1</sup>                                    | RR                             | NA          |
| (d) Miscellaneous<br>Change Charge to<br>add, change or<br>rearrange packages and<br>or lines. | \$ 4.75 (R)                    | NWCAC       |

NOTE 1: Apply Rates, Charges and Regulations for NBRI as set forth in  
Schedule Cal.P.U.C. No. A10.5.1.

NOTE 2: Available only in those offices that are suitably equipped.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.6 RESERVED

10.7 MISCELLANEOUS CONNECTING ARRANGEMENTS

10.7.1 FOUR-WIRE SERVICE TERMINATING ARRANGEMENTS

A. DESCRIPTION

Four-Wire Service Terminating Arrangements are used in connection with residence and business foreign exchange service offered under Schedule Cal.P.U.C. No. A5.1.4 Foreign Exchange Service (FXS) and Schedule Cal.P.U.C. No. A7. Wide Area Telecommunications Service (WATS).

B. REGULATIONS

The Four-Wire Service Terminating Arrangement permits terminating equipment that is designed to use four-wire terminations to be connected to the Utility's standard Foreign Exchange, Foreign District Area, Foreign Prefix Service or WATS Service. While this offering contemplates the use of four-wire facilities, between the local serving central office and the premises terminating equipment, two-wire facilities may be used. Transmission performance that meets the established standards of the Utility will be obtained over facilities connected to a Four-Wire Service Terminating Arrangement. If a customer requires additional special equipment for which provision is not included herein, additional labor, installation charges and monthly rates will be incurred (T) based upon the total cost of the equipment furnished or of the special work required, subject to the review of such charges by the Public Utilities Commission of the State of California.

Continued

NETWORK AND EXCHANGE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

10.7 MISCELLANEOUS CONNECTING ARRANGEMENTS (Cont'd)

10.7.1 FOUR-WIRE SERVICE TERMINATING ARRANGEMENTS (Cont'd)

C. RATES AND CHARGES

The rates and charges following are for the Four-Wire Service Terminating Arrangement only and are in addition to the applicable rates and charges for the central office line (including trunk) or WATS access line with which it is associated.

1. Four-Wire Service Terminating Arrangement

|  | <u>Installation<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|--|--------------------------------|-------------------------|-------------|
| - When installed coincident with the central office or WATS access line with which associated <sup>1</sup> | \$ 66.49 (R)                   | \$11.87 (R)             | 4WF         |
|  | <u>Installation<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
| - When installed subsequent to the central office or WATS access line with which associated                | \$ 118.74 (R)                  | \$ 11.87 (R)            | 4WF         |

NOTE 1: In addition to the Service Charges as set forth in Schedule Cal.P.U.C. No. A3.1.

Continued

NETWORK AND EXCHANGE SERVICES  
A10. MISCELLANEOUS SERVICE OFFERINGS

10.8 OTHER

10.8.1 WIRING

A. MANAGEMENT INFORMATION SYSTEMS

1. Description

Interior wiring and connection for a customer-provided telephone set is provided by the Utility. When the properly modified telephone set is used it will provide attendant position information to the MIS.

2. Rates and Charges

a. A Labor Charge is applicable to each service order to:

- (1) Install interior wiring for customer-provided telephone sets.
- (2) Rearrange interior wiring. The interior wiring may be rearranged, moved or replaced at the installation charge for interior wiring shown below.

|   | <u>Installation<br/>Charge</u> | <u>Monthly<br/>Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| - Interior wiring and connection for each customer-provided telephone set | \$ 26.60 (R)                   | \$.47 (R)               | ZZBY6       |