

NETWORK AND EXCHANGE SERVICES  
A20. COMPETITIVE LOCAL CARRIER SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision</u> <u>Number</u>	<u>Sheet</u>
2nd	CS A
3rd <sup>3</sup>	CS A
4th <sup>1</sup>	CS A
Original	ToC A
1st <sup>3</sup>	1
1st	2
1st	3
1st <sup>3</sup>	4
Original <sup>2</sup>	4.1
Original	5
Original	6
1st <sup>1</sup>	7
1st <sup>1</sup>	8
Original	9
Original	10

NOTE 1: Issued

NOTE 2: Tariff sheet withdrawn from Advice Letter No. 18992.

NOTE 3: Pending CPUC approval of Advice Letter No. 18992B.

(N)

CC: 5170

NETWORK AND EXCHANGE SERVICES  
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NETWORK AND EXCHANGE SERVICES  
A20. COMPETITIVE LOCAL CARRIER SERVICES

20.1 DIRECTORY NUMBER CALL FORWARDING

A. DESCRIPTION

Directory Number Call Forwarding (DNCF) allows a Facility Based CLC's customer to retain their existing Utility telephone number when that customer changes their local service provider from the Utility to a Facility Based Competitive Local Carrier (CLC) and chooses to disconnect their former Utility service associated with the Utility telephone number. DNCF permits calls made to the Facility Based CLC's customer's retained telephone number to be forwarded to a new telephone number assigned and provided by the Facility Based CLC. The Facility Based CLC may subscribe to a maximum of 99 access paths for each DNCF number. (T)

B. REGULATIONS

1. General

a. Rules and Regulations set forth in this Schedule are in addition to Rules and Regulations set forth in the Utility's Schedules for Network and Exchange Services and in some cases supersede those rules.

The following Regulations set forth in Schedule Cal.P.U.C. No. 175-T are applicable to DNCF and for DNCF supersede those in the Utility's Schedules for Network and Exchange Services:

- Section 2.1.2 Limitations
- Section 2.1.3 Liability
- Section 2.1.4 (B) Provision of Services
- Section 2.1.6 Maintenance of Services
- Section 2.1.8 Refusal and Discontinuance of Service
- Section 2.1.11 Notification of Service-Affecting Activities
- Section 2.1.12 Coordination with Respect to Network Contingencies
- Section 2.2.2 Interference or Impairment
- Section 2.2.3 Unlawful Use
- Section 2.3.1 Damages
- Section 2.3.1 Damages

Continued

NETWORK AND EXCHANGE SERVICES

A20. COMPETITIVE LOCAL CARRIER SERVICES

20.1 DIRECTORY NUMBER CALL FORWARDING

B. REGULATIONS (CONT'D)

General (Cont'd)

- a. Rules and Regulations set forth in this Schedule are in addition to Rules and Regulations set forth in the Utility's Schedules for Network and Exchange Services and in some cases supersede those rules. The following Regulations set forth in Schedule Cal.P.U.C. No. 175-T are applicable to DNCF and for DNCF supersede those in the Utility's Schedules for Network and Exchange Services: (Cont'd)

Section 2.3.2 Ownership of Facilities and Theft

Section 2.3.3 Equipment Space and Power

Section 2.3.11 Claims and Demands for Damages

Section 2.3.13 Coordination with respect to Network Contingencies

Section 2.4.1 Payment of Rates, Charges and Deposits

Section 2.4.2 Minimum Periods

Section 2.4.3 Cancellation of an Order for Service

Section 2.4.4 Credit Allowance for Service Interruptions

Section 2.4.6 Re-establishment of Service Following Fire, Flood or Other Occurrence

Section 2.4.11 Application of Surcharges

Section 5.1.1 Ordering Conditions

Section 5.1.2 Provision of Other Services

Section 5.2.2 Access Order Modifications

Section 5.2.3 Cancellation of an Access Order

Section 5.2.5 Minimum Period

Section 5.2.6 Minimum Period Charges

Section 5.2.8 (A) Service Rearrangements

Section 5.3 Available Inventory

Section 13.2 Additional Labor

(N)

- b. Inside Wire as set forth in Schedule Cal.P.U.C. Nos. A8.3.1 or 175-T, Section 2.1.6 is not available with DNCF service.

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NETWORK AND EXCHANGE SERVICES

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20.1 DIRECTORY NUMBER CALL FORWARDING

B. REGULATIONS (Cont'd)

1. General (Cont'd)

- c. The Utility will not charge message charges as set forth in Schedule Cal.P.U.C. Nos. A5.2 and A6.2 respectively, to that portion of the call from the DDCF number to the terminating CLC switch<sup>1</sup>.
- d. The CLC will not charge the Utility any terminating interconnection charges for calls delivered by the Utility to the CLC using DDCF<sup>1</sup>.
- e. DDCF is available only in 1AESS, 5ESS and DMS-100 central offices and will only be provided from the central office that serves the retained telephone number. DDCF is available only where facilities and operating conditions permit. In 1AESS switch types, the standard is one access path per DDCF arranged due to technical limitations. Requests for additional paths must be negotiated.
- f. A DDCF number is available only to those CLCs that have received a Certificate of Public Convenience and Necessity (CPCN) and who have been authorized by the California Public Utilities Commission to provide local exchange services.
- g. Per Cal.P.U.C. Resolution T-15932, it is the responsibility of the CLC to comply with Section 2889.5 of the Public Utilities Code.
- h. It is the responsibility of the CLC to insure that both the Utility assigned DDCF number, and the forwarded to number provided by the CLC have the correct information of the CLC's customer loaded in the E911 Access Line+Information (ALI) data base, to permit address retrieval by the Primary+Service Answering Point (PSAP).
- i. Directory Number Call Forwarding is an interim number portability service, provided on an interim basis until permanent number portability service is implemented.

(T)

(N)

(N)

(N)

(N)

NOTE 1: These proposed terms are subject to a final determination in the California Public Utilities Commission's OANAD proceeding.

Continued

NETWORK AND EXCHANGE SERVICES  
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20.1 DIRECTORY NUMBER CALL FORWARDING (Cont'd)

B. REGULATIONS (Cont'd)

1. General (Cont'd)

- i. Except for the optional services specified in this tariff, (C. 1., 2., 3.), Directory Number Call Forwarding is not available with all of the services available to Network and Exchange grades and classes of service listed in Schedule CAL P.U.C Nos. A4. through A19.
- j. A local interconnection service must be established to provide the exchange of voice telephone traffic, that includes calls forwarded by DDCF from the Utility's switch to the CLC's switch. The CLC must provide to the Utility, information to permit the Utility to request the required incremental trunk capacity to meet the expected DDCF demand.
- k. DDCF may be subject to transmission limitations, so that the quality of the transmission of calls which are forwarded may vary depending on the network routing necessary to complete each call to the CLC switch. The Utility does not guarantee the transmission of data information over DDCF Service.
- l. The installation charge and monthly rate are applicable to each DDCF service.
- m. DDCF only applies when the CLC's customer remains in the same physical location or a location within the same area served by the Utility serving central office. If the CLC's customer changes their physical location to a location associated with a different serving central office, the DDCF must be disconnected.
- n. Busy Line Verification and Interrupt is not available with DDCF due to technological and manual limitations. (N)
- o. A CLC may order up to a maximum of 99 call paths associated with the same CLC customer for a single CLC number. (N)
- p. In exception to regulation i. in this tariff, DDCF is available to numbers that were in service as Remote Call Forwarding service as described in Cal.P.U.C. Schedule No. A5.4.4 and Foreign Exchange Service as described in Cal.P.U.C. Schedule No. A.5.1.4 preceding. (N)
- q. DDCF is available to facilities based and non-facilities based CLCs. (N)

Continued

NETWORK AND EXCHANGE SERVICES  
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20.1 DIRECTORY NUMBER CALL FORWARDING

(N)

C. OPTIONAL SERVICES

1. Directory Listings or Directory Assistance Listings

A Directory Listing for DDCF numbers will be furnished as a primary listing in the alphabetical (white) section of the telephone directory that serves the exchange in which the DDCF number is located, and/or a Directory Assistance Listing (only) will be furnished (DDCF numbers included in the directory assistance data base) as set forth in Schedule Cal.P.U.C. No. 175-T,Section 9.3.

2. Alternate Billing Services

- a. Collect calls to the DDCF number will be allowed upon request of the CLC, otherwise collect calls will be blocked. The CLC is responsible for billing it's customer.
- b. Bill to Third Party calls to the DDCF number will be allowed upon request of the CLC, otherwise Bill to Third Party calls will be blocked. The CLC is responsible for billing it's customer.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

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20.1 DIRECTORY NUMBER CALL FORWARDING

(N)

C. OPTIONAL SERVICES (Cont'd)

3. DDCF Number Referral Service

An automated announcement for disconnected DDCF, that repeats the called number, provides status of the called number and information on how to reach the called party. The CLC is responsible for providing the Utility with information for reaching it's customer.

DDCF Referral Service is available to the CLC's end-user customer where facilities and operating conditions of the Utility permit.

The disconnected DDCF will be kept dedicated for the CLC's customer selected period of the referral unless the Utility determines it necessary to reassign and use the disconnected DDCF number as specified in Schedule Cal.P.U.C. No. A2.1.17.

If requested by the CLC at the termination of DDCF service, DDCF Number Referral Service will be provided at no charge. Unless the CLC orders Number Referral Service for it's customer upon disconnection of the DDCF service, there will be no referral of calls.

(N)



NETWORK AND EXCHANGE SERVICES  
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20.1 DIRECTORY NUMBER CALL FORWARDING (Cont'd)

D. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	(T)
1. Directory Number Call Forwarding				
Residence				
- Per telephone number per	NO (R)	NO (R)	NPCFR	

(D)  
 |  
 (D)

Continued

NETWORK AND EXCHANGE SERVICES  
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- 20.1 DIRECTORY NUMBER CALL FORWARDING (Cont'd)  
 D. RATES AND CHARGES (Cont'd)  
 1. Directory Number Call Forwarding (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	(T)
1. Directory Number Call Forwarding				
Business				
- Per telephone number per	NO (R)	NO (R)	NPCFR	

(D)  
 |  
 (D)

Continued

NETWORK AND EXCHANGE SERVICES  
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20.1 DIRECTORY NUMBER CALL FORWARDING  
 D. RATES AND CHARGES (Cont'd)

2. Miscellaneous Change Charge

	Nonrecurring <sup>1</sup> Charge	USOC	
- Charge to change the forwarded to telephone number, change number of access paths for DNCF, and/or to change Alternate Billing Services	\$ 4.15	DNCFC	(N)

NOTE 1: This nonrecurring charge is interim as set forth in D.96-04-052 and is subject to final determination in the California Public Utilities Commission's OANAD proceeding.

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NETWORK AND EXCHANGE SERVICES  
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20.1 DIRECTORY NUMBER CALL FORWARDING  
 D. RATES AND CHARGES (Cont'd)

(N)

3. OPTIONAL SERVICES

	<u>Installation<sup>1</sup></u> <u>Charge</u>	<u>Monthly<sup>1</sup></u> <u>Rate</u>	<u>USOC</u>
(a) DNCF Referral Service <sup>2,3</sup> Residence Numbers			
First telephone number			
- First 3 month period	NO	NA	
- Each additional month	NO	\$1.37	NPRFR
Each additional telephone number			
- First and additional month(s), each number	NO	\$1.37	NPRFR
(b) DNCF Referral Service <sup>2,3</sup> Business Numbers			
First telephone number			
- First month	NO	NA	
- Each month up to 12 months or new directory issue date, whichever is longer	NO	NA	
- Each month beyond 12 months or new directory, whichever is longer	NO	\$1.10	NPRFB
Each additional telephone number			
- First and additional months, each number	NO	\$1.10	NPRFB

NOTE 1: These charges are interim as set forth in D.96-04-052 and are subject to final determination in the California Public Utilities Commission's OANAD proceeding.

NOTE 2: Rate for Basic Referral Service as described in Schedule CAL P.U.C. A5.8.3. Sequential, Non-sequential, Single Number and Operator Referral Services are not available..

NOTE 3: Charges to change an established referral of call information only will apply as set forth in Schedule Cal.P.U.C. No. A3.1.3, C.2.

(N)