

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
9th	CS A	Original	22	Original	48	1st	74
10th <sup>1</sup>	CS A	Original	23	Original	49	Original	75
Original	ToC A	Original	24	Original	50	Original	76
Original	ToC B	Original	25	Original	51	Original	77
Original	1	Original	26	1st	52	Original	78
Original	2	Original	27	1st	53	Original	79
Original	3	Original	28	Original	54	Original	80
Original	4	Original	29	1st	55	1st	81
Original	5	Original	30	Original	56	Original	82
Original	6	Original	31	1st	57	1st	83
Original	7	Original	32	Original	58	1st	84
Original	8	Original	33	Original	59	Original	85
Original	9	Original	34	Original	60	1st	86
Original	10	Original	35	Original	61	Original	87
Original	11	Original	36	Original	62	Original	88
Original	12	Original	37	Original	63	Original	89
Original	13	Original	38	Original	64	Original	90
Original	14	Original	39	Original	65	Original	91
Original	15	Original	40	4th	66	Original	92
Original	16	Original	41	5th <sup>1</sup>	67	1st	93
Original	17	Original	42	Original	68	Original	94
Original	18	Original	43	4th	69	1st	95
Original	19	Original	44	5th <sup>1</sup>	70	1st	96
Original	20	Original	45	Original	71	Original	97
Original	21	Original	46	1st	72	1st	98
		Original	47	Original	73		

NOTE 1: Issued

CC: 5170

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(T) (L)

TABLE OF CONTENTS

	<u>Sheet No.</u>	
8.1 WATS, 800 SERVICE AND 2-WAY WATS/800 SERVICE .....	1	(T)
A. GENERAL .....	1	
8.1.1 WATS .....	16	(T)
A. DESCRIPTION .....	16	
B. REGULATIONS .....	16	
C. RATES AND CHARGES .....	21	
8.1.2 800 SERVICE .....	23	
A. DESCRIPTION .....	23	
B. REGULATIONS .....	24	
C. RATES AND CHARGES .....	33	
8.1.3 ANCILLARY SERVICES .....	37	
A. ACCESS LINE .....	37	
B. ADDITIONAL TERMINATIONS .....	37	
8.1.4 2-WAY WATS/800 SERVICE .....	39	
A. DESCRIPTION .....	39	
B. REGULATIONS .....	39	
C. RATES AND CHARGES .....	40	
8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE .....	41	
A. GENERAL .....	41	(T) (L)
8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE .....	43	(N)
A. DESCRIPTION .....	43	(N)
B. REGULATIONS .....	43	(T) (L)
C. RATES AND CHARGES .....	49	
8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS.....	58	
A. GENERAL .....	58	(T) (L)
8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS .....	60	(N)
A. DESCRIPTION .....	60	(N)
B. REGULATIONS .....	60	(T) (L)
C. RATES AND CHARGES .....	66	(T) (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T) (L)

TABLE OF CONTENTS

	<u>Sheet No.</u>	
8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE.....	75	(T)
A. GENERAL.....	75	
8.4.1 EASY 8 TOLL-FREE SERVICE - RESIDENCE.....	77	
A. DESCRIPTION.....	77	
B. REGULATIONS.....	77	
C. RATES AND CHARGES.....	81	
8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS.....	87	
A. GENERAL.....	87	
8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS.....	89	
A. DESCRIPTION.....	89	
B. REGULATIONS.....	89	
C. RATES AND CHARGES.....	93	(T) (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup>

(T)

A. GENERAL

1. Applicability

Applicable to intrastate intraService Area wide area telecommunications service (WATS) furnished or made available over facilities wholly within or partly within and partly without the State of California, by Pacific Bell hereinafter referred to as the Utility or by any other interexchange carrier which elects to offer such service on the basis hereinafter set forth.

2. Description

- a. Reserved
- b. Reserved
- c. Reserved

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

2. Description (Cont'd)

- e. WATS Service is a dedicated access line arranged to allow outgoing calls to a specified geographical subscription area, at volume discounted toll usage rates.
- f. 800 Service can be provisioned on a dedicated access line arranged to allow incoming calls from a specific subscription area, at no charge to the calling party.
- g. 2-Way WATS/800 Service is a dedicated access line arranged to allow outgoing WATS calls and incoming 800 calls from and to a specific subscription area.

3. Regulations

a. Advance Payments

Applicants for service may be required to make an advance payment at the time of application, equal to the installation charges, if applicable, and the rate for one month for the service desired.

The amount of the advance payment is credited to the customer's account as applying to any indebtedness for the service furnished.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

b. Allowance For Interruptions

An allowance for interruptions applies to each WATS, 800 Service or 2-Way WATS/800 Service access line as set forth in (1) thru (6) below:

- (1) When a line is interrupted for a period of less than 2 hours, no credit applies.
- (2) When a line is interrupted for a period of 2 to 24 hours, and for each additional 24 hour period, a credit of one day, per 24 hour period as covered in j. following applies.
- (3) Reserved
- (4) Reserved
- (5) No credit allowances will be made for:
  - Non-completion of messages due to busy network conditions.
  - Interruption of service due to customer provided equipment or systems.
  - Interruption of service due to wire or standard jacks on the customer's side of the Utility's local loop demarcation point.
  - Interruption of service due to the negligence of the customer.
  - Interruption of service during any period in which the Utility is not afforded access to the facilities at its local loop demarcation point.
  - Interruption of service during any period when the customer has released the access line to the Utility for maintenance purposes, or implementation of a customer order for a change in service arrangement.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

(6) IntraService Area long distance message telecommunications service<sup>1</sup> furnished at a customer's request when their is interrupted is charged at the long distance telecommunications rates contained in this Utility's Schedule Cal.P.U.C. No. A6.2.1.

NOTE 1: Also known as Local Toll.

NOTE 2: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 3: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

c. Applications

Applications for new service, moves or changes of existing service that are cancelled, modified or deferred by the applicant or customer, shall be subject to those provisions shown in Schedule Cal.P.U.C. No. A2.1.3.

d. Area of Service

All WATS, 800 Service and 2-Way WATS/800 Service access lines and additional terminations must be located in the same Service Area for which the access line is arranged.

e. Chargeable Time (Timing of Messages)

- (1) Chargeable time begins when connection is established between a telephone station associated with the access line and the calling or called station.
- (2) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.
- (3) Charges for messages beginning in one time period and completing in another time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.
- (4) Elapsed time is measured separately for each message and accumulated in increments of one-tenth minute with fractions of a tenth-minute rounded to the next higher tenth minute. Minutes and tenths of minute are summed by rate period and chargeable hours determined rounded to the nearest tenth of hour.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)

Continued



CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

f. Customer Provided Equipment

Customer provided equipment or protective circuitry may be connected at the Utility's local loop demarcation point to WATS, 800 Service or 2-Way WATS/800 Service in accordance with provisions of the California Public Utilities Commission's Certification Program or of the Federal Communications Commission's Registration Program as are now in effect or may become effective. The customer provided equipment shall be interconnected in accordance with the General Provisions and applicable rates as set forth in Schedule Cal.P.U.C. No. A8.1.

g. Defacement of Premises

The Utility is not liable for any defacement of or damage to the premises of a customer resulting from the existence of Utility facilities on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Utility.

h. Denial and Discontinuance of Service

Service to applicants may be denied and service of customers may be discontinued in accordance with the provisions of Schedule Cal.P.U.C. No. A2.1.11., Discontinuance and Restoration of Service.

i. Deposits

An applicant for service may be required to make a deposit in accordance with requirements of Schedule Cal.P.U.C. No. A2.1.7, Advance Payments and Deposits, as shown for business service.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

j. Fractional Periods (Other than Usage)

The charge for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided.

For the purpose of administering this regulation with respect to the determination of the charge for a fractional part of a month, every month is considered to have 30 days.

k. Fraudulent Use

A WATS or 2-Way WATS/800 Service call may not be made in response to an incompleated long distance call placed to send information and to avoid the Message Telecommunications Service (MTS)<sup>1</sup> charge.

NOTE 1: Also known as Local Toll.

NOTE 2: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 3: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

1. Indemnity

The Utility shall be indemnified and saved harmless by the customer against claims for libel, slander or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Utility, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the services and facilities provided by the Utility.

m. Limitations of Service

(1) Dial-Type Service

WATS, 800 Service and 2-Way WATS/800 Service calls must be dialed and completed without the assistance of a Utility operator except when facilities or conditions do not allow customer dial completion.

(2) Local Directory Assistance Service (WATS)

Calls to Directory Assistance (normally accessed by dialing 411) are denied.

(3) Calls on WATS to California 900, California 976 and 900 IEC programs are denied except in those central offices where blocking is not technically feasible.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter o. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

n. Maintenance and Repairs

All ordinary expense of maintenance and repair of facilities provided by the Utility up to and including its local loop demarcation point is borne by the Utility. In case of damage to or destruction of facilities of the Utility due to the negligence of the customer and not to ordinary wear and tear, or in the case of theft of such facilities, the customer is responsible for the cost of replacing the facilities destroyed or stolen or for the cost of restoring the facility to its original condition. Customers may not rearrange, disconnect, remove or attempt to repair any facilities installed by the Utility on the Utility's side of the local loop demarcation point or permit others to do so, except upon the written consent of the Utility.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

o. Minimum Service Period

The minimum service period for WATS and 800 Service is one day.

p. Payment for Service

The customer is required to pay all rates and charges for service in accordance with the Utility's regular billing and collection practices as covered in Schedule Cal.P.U.C. No. A2.1.9.

q. Power Supply

When Utility equipment installed on the premises of a customer requires power for its operation, the customer is required to provide such power.

r. Subscription Area

(1) Each WATS and 800 Service access line for Metro, Service Area, Half State and Full State is arranged for one subscription area, as requested by the customer. Specific subscription areas available are in 8.1.1,B.5; 8.1.2,B.1.c.; and 8.1.4,B.2. following.

(T)

(2) Rate centers and central office codes for each Service Area must be found in Schedule Cal.P.U.C. No. A6.2.7,B. Message Toll Telephone Service - Toll Rate Guide for the State of California.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

r. Service Areas (Cont'd)

(4) Reserved

(5) WATS is available in remote island areas (RIAs) as listed in Schedule Cal.P.U.C. No. A5.1 only if the wire center serving the RIA and WATS is the same wire center.

s. Service Components (facilities)

WATS, 800 Service and 2-Way WATS/800 Service are furnished only if the necessary service components are available.

t. Service Used for Dataphone Transmission

WATS, 800 Service and 2-Way WATS/800 Service is available for use with data transmission and receiving equipment (including telewriter equipment) and teletypewriter equipment for the transmission and reception of data signals. Data transmitting and receiving equipment will be provided by the customer.

u. Set-Up Charge

On WATS, Metro, Service Area, Half State and Full State 800 service all messages will be billed a Set-Up Charge as shown in Rates and Charges, 8.1.1, 8.1.2, and 8.1.4 following. Northern California Half State, Southern California Half State, Full State and Universal 800 bills with a minimum of 100 hours usage in a monthly billing period are not assessed the set-up charge as shown in 8.1.2,C.2.b.

(T)

(T)

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

v. Transmission Quality

Satisfactory transmission cannot be assured on the customer's side of the Utility's local loop demarcation point where the dedicated access line is connected to other Utility services or to customer provided cable, wire, equipment or services.

w. Use Of The Service By The Customer

The service is provided only for communications in which the customer has direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by them from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others, including personal communications of employees of the customer, except when WATS is used:

- (1) For public telegram message service or for overseas data message service.
- (2) By a message-forwarding service in receiving and forwarding messages for its transient clients. However, WATS cannot be used to establish a connection between two parties, neither of whom is the WATS customer.
- (3) By composite data service vendor for sending data (non-voice) communications for its customers.

x. Reserved

y. Reserved

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

z. WATS/800 Service Terminations

- (1) The terminating point of a dedicated access line is a network interface. One termination is the dedicated access line. All other terminations on the same line are additional terminations (formerly called WATS access line extensions). Such terminations must be within the same LATA as the original termination point.

Terminal equipment, e.g., customer provided multiline terminating systems or a communication system on the customer's premises, may be connected on the customer's side of the network interface.

- (2) The dedicated access line may also terminate in one of the following:

- Switching equipment in the Utility central office.
- Other Common Carrier (OCC) Central Office Connecting Facility (COCF) channels in the Utility central office.

aa. Subscription Area Changes

- (1) Change between subscription areas:

- Service Charges (Conversion and/or Change Charges) are applicable as specified in Schedule Cal.P.U.C. No. A3.1.6.

- (2) Change from a subscription area to Universal WATS, Universal 800 Service, or 2-Way WATS/800 Service:

- New service charges apply as specified in Schedule Cal.P.U.C. Nos. D8.1.1.C and A10.7.1,C.

(T)

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued



CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

ab. Four Wire Terminating Arrangement

(1) Provision of Four Wire Terminating Arrangements

- Four wire terminating arrangements on dedicated lines, USOC 4WF, may be provided at Rates and Charges shown in Schedule Cal.P.U.C. No. A10.7.1 up to and including the Utility's local loop demarcation point. This charge is in addition to the access line monthly rate and applies to each access line so arranged.

- In addition to the rates and charges above, the access line installation charge, as shown in Schedule Cal.P.U.C. No. D8.1.2,C applies to each access line so arranged. (T)

(2) Change To or From Four Wire Terminating Arrangement

- From a two wire access line to a four wire terminating arrangement at the Utility's local loop demarcation point, the charge for each arrangement is the same as that for a new installation of an access line and a four wire terminating arrangement. This charge applies to each access line so arranged.

- From a four wire terminating arrangement to a two wire access line up to and including the Utility's local loop demarcation point, the charge for each access line is the same as that for a new installation on an access line.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations (Cont'd)

ac. Hunting Rearrangement

Service Charges (Conversion and/or Change Charges), as shown in  
Schedule Cal.P.U.C. No. A3.1, apply to:

(1) Separating an existing 800 Service group into two or more hunting  
arrangements which contain the same 800 Service access lines as the  
original hunting arrangement, and a new hunting arrangement is being  
established.

(2) Combining two or more 800 Service hunting arrangements containing the  
same 800 Service access lines.

ad. Signaling

(1) Signaling Operation Changes

Change of method of signaling operation on the access line from loop  
start to ground start or from ground start to loop start. (These terms  
refer to the method of obtaining dial tone.)

See Schedule Cal.P.U.C. No. A3.1.1.

(2) Signal Power Level Adjustments

Basis for Charge

- Work associated with acoustic or inductive connection of an access  
line or additional termination (access line extension) up to and  
including the Utility's local loop demarcation point.
- Customer changes equipment at a specified location.
- Visit to the customer's premises by Utility personnel is needed to  
coordinate the necessary adjustments and testing up to and including  
the Utility's local loop demarcation point.

(3) All wire, cable, jacks, and equipment beyond the Utility's local loop  
demarcation point are the customer's responsibility.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General  
Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with  
Advice Letter No. 18345. Service to be withdrawn effective  
November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule  
Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter  
No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

8.1.1 WATS

(T)

A. DESCRIPTION

The WATS customer is furnished a WATS access line arranged for outward calling only. WATS provides for directly dialed telephone calling from a WATS termination by way of the WATS access line and the public switched network to other locations in the same subscription area as that in which the access line terminates.

B. REGULATIONS

1. Area of Service

A WATS message must originate and terminate in the WATS subscription area for which the access line is arranged.

2. Rate Structure

a. Monthly usage charges for a service group are computed on an average usage per line basis according to a tapered schedule. There is no minimum monthly usage requirement. Hourly rates for each additional hour of use decrease at defined levels of use called tapered points. The WATS schedule reflects 4 taper points.

b. This schedule requires a separate monthly charge for each access line in a service group independent of usage.

c. In addition to the charges described elsewhere, a Set-Up charge applies to each message, whether dialed by the customer or Utility operator as provided in 8.1,A.3.m., Limitations of Service, preceding.

(T)

d. In addition to the charges described in a., b. and c. preceding, an RIA charge applies to each WATS access line provided in an RIA.

3. Service Group

The term "Service Group", as used in connection with WATS, denotes one or more access lines for the same subscription area appearing in the same multiline system terminating on the customer's side of the Utility's local loop demarcation point.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

8.1.1 WATS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

4. Usage Charges

Method of determining usage charges for WATS:)

- (1) Note the total actual hours to be billed for the service group.
- (2) Determine the chargeable hours rounded to the nearest tenth (one decimal place).
- (3) Determine the number of access lines in the service group in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places).
- (4) Determine the average hours of use per line in the service group by dividing the chargeable hours in (2) above, by the number of access lines in (3) above.
- (5) Determine the usage charge per line by multiplying the hourly rate for the appropriate taper(s) by the number of hours used in each taper and then totaling these charges.
- (6) Determine the total usage charge for the service group by multiplying the usage charge per access line in (5) above by the number of access lines in (3) above.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

8.1.1 WATS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

5. Subscription Area

California has the following WATS Subscription Areas:

Service Area<sup>1</sup>

Cal. No. Half State: 209-408-415-510-707-916

Cal. So. Half State: 213-310-619-714-805-818

Full State: All of the above NPAs.

Universal: Allows intraService Area calling and access to  
 an IEC's WATS facilities for all calls  
 beyond the Service Area.

NOTE 1: As of March 18, 1987, the following wire centers will be incapable  
 of providing intraService Area only service, i.e., these wire  
 centers are not capable of screening interService Area calls from  
 intraService Area calls.

<u>Location</u>	<u>Machine Number</u>	<u>Location</u>	<u>Machine Number</u>
Pleasanton	CA12		
Los Altos	CA11		
Yuba City	CA01		
Napa	CA01	El Cajon	CA01
South Tahoe	CA01		
Davis	CAUC		
Lafayette	CA11		
Martinez	CA11		
San Rafael	CA02		
Anaheim	CA12		
Balboa	CA01		
Costa Mesa	CA11		
Garden Grove	CA01		

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General  
 Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with  
 Advice Letter No. 18345. Service to be withdrawn effective  
 November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule  
 Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter  
 No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

8.1.1 WATS (Cont'd)

B. REGULATIONS (Cont'd)

6. Custom Calling Services<sup>1</sup>

The following Custom Calling services may be arranged to work with WATS.

a. Three-Way Calling

Three-Way Calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

b. Speed Calling

Speed Calling permits the customer to place calls to other telephonenumber by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

c. A two feature package of the above two features combined is also available.

d. WATS may be offered to a customer through a Sales Agency Program as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule No. 1 - Definition of Terms.

NOTE 1: Descriptions, Regulations, Rates and Charges as set forth in Schedule Cal.P.U.C. No. A2.1.2,A.4 apply.

NOTE 2: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 3: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

8.1 WATS<sup>2</sup>, 800 SERVICE<sup>3</sup> AND 2-WAY WATS/800 SERVICE<sup>2</sup> (Cont'd) (T)  
 8.1.1 WATS (Cont'd) (L) (T)

C. RATES AND CHARGES

1. Access Line

	<u>Monthly</u> Rate	<u>USOC</u>
Access Line, Each: <sup>1</sup>		
- Northern Cal. Half State	\$23.75	WAY++
- Southern Cal. Half State	23.75	WAZ++
- Full State	23.75	WAX++
- Service Area	23.75	WLT++
- Universal WATS	23.75	WUL++

2. Usage Charges

Usage Charges apply to intraService Area outward calls placed over any access lines described in 8.1.1,C.1. preceding. (T)

a. The hourly rates apply to the average use of the access lines within a service group rounded to the nearest tenth of an hour.<sup>1</sup>

<u>Average Hours Of Use</u>	<u>Rate Group</u>
0 - 5	1
5.1 - 15	2
15.1 - 30	3
Over 30	4

  

	<u>RATE GROUP</u>			
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>
- IntraService Area	\$ 6.86	\$ 6.52	\$ 6.05	\$ 5.43

NOTE 1: For Four Wire Terminating Arrangement option, see 7.1,A.3.ab. preceding.

NOTE 2: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 3: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>2</sup>, 800 SERVICE<sup>3</sup> AND 2-WAY WATS/800 SERVICE<sup>2</sup> (Cont'd)

(T)

8.1.1 WATS (Cont'd)

(T)

C. RATES AND CHARGES (Cont'd)

2. Usage Charges (Cont'd)

c. When the Wats access lines is purchased from an interexchange carrier through Schedule Cal.P.U.C. No. 175-T with intraService Area option, the monthly intraService Area outward usage package must be purchased from Pacific Bell. The standard WATS usage charges apply to the outward usage package.

	<u>Monthly Rate</u>	<u>USOC</u>
- per line	NO	UWALA

3. Service Charge apply as in 8.1.2,C following.

(T)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
4. Custom Calling Services - Individual Features each line (optional) <sup>1</sup>			
Speed Calling			
- Eight Code Capacity	RR	RR	ESL
- Thirty Code Capacity	RR	RR	ESF
Three-Way Calling			
- each line	RR	RR	ESC
Two Feature Package (optional) <sup>1</sup> Three-Way Calling and Speed Calling, 8 code capacity			
- each line	RR	RR	ER6

NOTE 1: Charges, rates, descriptions and regulations in Schedule Cal.P.U.C. No. A5.4.3.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued



CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>2</sup>, 800 SERVICE<sup>3</sup> AND 2-WAY WATS/800 SERVICE<sup>2</sup> (Cont'd)

(T)

8.1.1 WATS (Cont'd)

(T)

C. RATES AND CHARGES (Cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
5. Remote Island Area (RIA) Charge <sup>2</sup>		
- Access line, each	\$14.25	RAY

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: See B.2.d. preceding.

NOTE 3: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

8.1.2 800 SERVICE

(T)

A. DESCRIPTION

1. 800 Service Customer

The 800 Service customer is furnished an 800 number that when dialed from within the subscribed area(s), calls are routed via the public switched network to the terminating access line(s) associated with the 800 number at no charge to the calling party.

NOTE 1: Frozen/Grandfathered WATS, 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>4</sup>, AND 800 SERVICE<sup>5</sup> AND 2-WAY WATS/800 SERVICE<sup>4</sup> (Cont'd)

(T)

8.1.2 800 SERVICE (Cont'd)

(T)

B. REGULATIONS

1. Area Of Service

a. An 800 Service message must originate and terminate in the 800 Service Subscription Area for which the 800 Service access line is arranged.

b. Metro 800 Service access lines are provided for intraService Area only 800 Service calling.<sup>1</sup> The Metro 800 Service offering is limited to the following service areas:

(1) Northern California

Service Area #1 (San Francisco)

NPA 415<sup>2</sup>, 510, 650, 707 and 925

(T)

(2) Southern California

Service Area #5 (Los Angeles)

NPA 213, 310, 323, 562, 626, 714, 818 and 949

(T)

NOTE 1: NPA 408 in Northern California and NPAs 619 and 805 in Southern California are not included in this offering. Metro 800 Service can be purchased in these NPA areas; however, calls originating within NPAs 408, 619 and 805 cannot be received in their respective Service Areas.

NOTE 2: Effective September 2, 1991. During the permissive dialing period, September 2, 1991 to January 27, 1992, either 415 or 510 will be accepted in a dialed number terminating in the new NPA. After January 27, 1992, calls dialed with the incorrect NPA will be routed to intercept.

NOTE 3: Effective November 2, 1991. During the permissive dialing period, November 2, 1991 to May 2, 1992, either 213 or 310 will be accepted in a dialed number terminating in the new NPA. After May 2, 1992, calls dialed with the incorrect NPA will be routed to intercept.

NOTE 4: Frozen/Grandfathered WATS, 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 5: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>3</sup>, AND 800 SERVICE<sup>4</sup> AND 2-WAY WATS/800 SERVICE<sup>3</sup> (Cont'd) (T)  
8.1.2 800 SERVICE (Cont'd) (T)

B. REGULATIONS (Cont'd)

1. Area of Service (Cont'd)

c. Service Area 800 is offered in all LATAs.

d. Subscription Area

California has the following 800 Service Subscription Areas:

Metro 800

Service Area 800: Service Areas 1-10

Cal. No. Half State: 209-408-415-510<sup>1</sup>-707-916

Cal. So. Half State: 213-310<sup>2</sup>-619-714-805-818

Full State: All of the above NPAs.

Universal 800: Allows intraService Area, and access to an IEC 800 service facilities.

2. Denial and Discontinuance of Service

800 Service is furnished upon condition that the customer obtain adequate service to permit the use of this service without injurious effects upon it or any other service rendered by the Utility. The Utility may terminate or refuse to furnish 800 Service to any customer, without incurring any liability, if the use of the service would interfere with any service rendered by the Utility. In the case of a termination of service, at least five days must elapse following written notification to the customer by mail or in person of the Utility's intention to terminate the service for such cause. This notice need not be given by the Utility in the case of any emergency which, in the judgement of the Utility renders immediate discontinuance of service advisable. (T)

NOTE 1: Effective September 2, 1991. During the permissive dialing period, September 2, 1991 to January 27, 1992, either 415 or 510 will be accepted in a dialed number terminating in the new NPA. After January 27, 1992, calls dialed with the incorrect NPA will be routed to intercept.

NOTE 2: Effective November 2, 1991. During the permissive dialing period, November 2, 1991 to May 2, 1992, either 213 or 310 will be accepted in a (dialed number terminating in the new NPA. After May 2, 1992, calls dialed with the incorrect NPA will be routed to intercept.

NOTE 3: Frozen/Grandfathered WATS, 2-WAY WATS/800 Service - See Schedule Cal.P.U.C. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 4: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T)(L)

- 8.1 WATS<sup>1</sup>, AND 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd) (T)
- 8.1.2 800 SERVICE (Cont'd) (T)
- B. REGULATIONS (Cont'd)

3. Directory Listings

Directory Listings for 800 Service lines will be provided at rates applicable for business additional listings as covered in Schedule Cal.P.U.C. No. A5.7.1.

4. Hunting Service

The rate for each 800 Service Line arranged for hunting service will be as set forth in Schedule Cal.P.U.C. No. A5.2.

5. Number Referral Service

Number Referral Service for 800 Service will be provided as shown in Schedule Cal.P.U.C. No. A5.8.3 with the following limitation:  
Number referral service for 800 Service cannot be extended beyond one year.

6. Calling Party Identification

Calling party identification is not available on 800 service.

NOTE 1: Frozen/Grandfathered WATS, 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>2</sup>, AND 800 SERVICE<sup>3</sup> AND 2-WAY WATS/800 SERVICE<sup>2</sup> (Cont'd)

(T)

8.1.2 800 SERVICE (Cont'd)

(T)

B. REGULATIONS (Cont'd)

7. Impairment of Service

a. An 800 Service customer must subscribe to and make use of a sufficient number of access lines so that use of the service does not interfere with another customer's service or proper operation of the public switched network.

b. Any arrangement permitting customer control of the number of messages completed to an 800 Service access line is not permitted.

8. Rate Periods

Rates applicable to 800 service are based on the time of day or day of week as follows:

RATE GROUP

Northern California Half State, Southern California Half-State, Full State,  
Metro, Service Area and Universal 800

Business Day Period

-9:00 A.M. to 9:00 P.M.<sup>1</sup> Monday through Friday

Discount Period

- All other hours
- Calls completed on any Holiday listed in Schedule Cal.P.U.C. No. A6.2.1. are billed at Discount Period rates.

NOTE 1: To, but not including.

NOTE 2: Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See Schedule Cal.P.U.C. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn on November 30, 1997.

NOTE 3: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, AND 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd) (T)

8.1.2 800 SERVICE (Cont'd) (T)

B. REGULATIONS (Cont'd)

7. Rate Structure

- a. The usage rate structure for 800 Service is on a fixed rate per hour basis with a reduced rate for Discount Period. A reduced Business Day Period Rate is also applied to Northern California Half State, Southern California Half State, Full State and Universal 800 bills with a minimum of 100 hours usage in a monthly billing period.
- b. Monthly usage charges for a service group are computed on a total usage basis according to a fixed schedule. There is no minimum monthly usage charge. See Rates and Charges, 8.1.2,C. following. (T)
- c. This schedule requires a separate monthly charge for each access line in a service group independent of usage.
- d. For Half State, Full State, Metro, Service Area and Universal 800 in addition to the charges described preceding, a Set-Up charge described in 8.1.2,C.2.b following applies to each message, whether dialed by a caller or the Utility operator as provided in 8.1,A.3.m. preceding, Limitations of Service, preceding Northern California Half State, Southern California Half State, Full State and Universal 800 bills with a minimum of 100 hours usage in a monthly billing period are not assessed the set-up charge as shown in 8.1.2,C.2.b. following. (T)

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T)(L)

- 8.1 WATS<sup>1</sup>, AND 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd) (T)
- 8.1.2 800 SERVICE (Cont'd) (T)
- B. REGULATIONS (Cont'd)

8. Remote Call Forwarding

Remote Call Forwarding Service, as shown in Schedule Cal.P.U.C. No. A5.4.4 may be arranged to forward calls to an 800 Service as follows:

- a. The charge for 800 Service usage is at the appropriate rate as specified in 800 Service Rates and Charges following. This charge applies for the portion of the call from the call forwarding location to the 800 Service station. It is applicable to all calls forwarded. The call forwarding location will be considered the originating station for determining the 800 Service subscription.
- b. The monthly rate and nonrecurring charge for Remote Call Forwarding is as set forth in Schedule Cal.P.U.C. No. A5.4.4 in Rates, Charges and Regulations and in the exchanges listed.

9. Service Group

The term "Service Group" as used in connection with 800 Service, denotes the access lines for the same subscription area arranged in central office equipment furnished by the Utility as part of a given hunting arrangement. (The term "hunting arrangement" denotes a grouping of 800 Service access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.)

10. Telephone Numbers

a. Telephone Number Change

When changing an 800 Service telephone number to a different number at the request of the customer, service charges (conversion and/or change charges) are applicable as specified in Schedule Cal.P.U.C. No. A3.1.

b. Telephone Number Retention

Customers may retain the same 800 Service telephone number when moving to another location.

NOTE 1: Frozen/Grandfathered WATS and 2-Way WATS/800 Service - See Schedule Cal.P.U.C. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn on November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)

Continued



CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T)(L)

- 8.1 WATS<sup>1</sup>, AND 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd) (T)  
8.1.2 800 SERVICE (Cont'd) (T)  
B. REGULATIONS (Cont'd)

11. Usage Charges

Method of determining usage charges for Half State, Full State, Metro, Service Area and Universal 800 service:

1. Determine the total actual hours to be billed for each rate period for each service group.
2. Determine the chargeable hours rounded to the nearest tenth (one decimal place).
3. Determine the total usage charge per line by multiplying the hourly rate for the appropriate rate period (Business Day and/or Discount) by the number of hours used in each rate period and then totaling these charges. The applicable hourly rate for Northern California Half State, Southern California Half State, Full State or Universal 800 is dependent upon whether or not the minimum requirement of 100 hours of usage in a monthly billing period has been met.

NOTE 1: Frozen/Grandfathered WATS, 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30,1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, AND 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

8.1.2 800 SERVICE (Cont'd)

(T)

B. REGULATIONS (Cont'd)

12. Optional Features on a dedicated 800 Service line

a. The following optional features available with Centrex service, may be arranged with the specific associated restrictions, for use in conjunction with 800 Service.

(1) Call Pick-Up

(2) Call Transfer

(to another Station line in the same Centrex)

(3) Call Forwarding - Don't Answer

(to another Station line in the same Centrex)

(4) Call Forwarding - Variable Limited

(forward calls only within the Centrex)

Descriptions, special conditions, charges and rates as set forth in Schedule Cal.P.U.C. No. A9.1.1,D. apply.

b. The following optional features available with COMMSTAR I or II service, may be arranged with the specific associated restrictions, for use in conjunction with 800 Service.

(1) Call Pick-Up

(2) Call Transfer

(to another line in the same COMMSTAR I or II)

(3) Busy Delay Call Forwarding

(to another line in the same COMMSTAR I or II)

(4) Call Forwarding

(forward calls only within the COMMSTAR I or II)

Descriptions, special conditions, charges and rates as set forth in Schedule Cal.P.U.C. No. A5.4.9,A. apply.

NOTE 1: Frozen/Grandfathered WATS, 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, AND 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

8.1.2 800 SERVICE (Cont'd)

(T)

B. REGULATIONS (Cont'd)

13. Pay Telephone Use Charge

In addition to all other charges for Custom 8 in this tariff schedule, a Pay Telephone use charge will apply to each coinless call which Pacific Bell can identify as placed from a Pay Telephone.

NOTE 1: Frozen/Grandfathered WATS, 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(N)

8.1 WATS<sup>2</sup>, 800 SERVICE<sup>3</sup> AND 2-WAY WATS/800 SERVICE<sup>2</sup> (Cont'd)  
 8.1.2 800 SERVICE (Cont'd)

C. RATES AND CHARGES

800 Service served by the Utility will be provided within the same Service Area as the customer location.

1. Maximum Rates

a. Dedicated 800 Service Access Line

	<u>MONTHLY</u> <u>RATE</u>	<u>USOC</u>
ACCESS LINE, EACH: <sup>1</sup>		
- Northern Cal. - Half State	\$ 19.00	W2A++
- Southern Cal. - Half State	19.00	W3A++
- Full State	19.00	W4A++
- Metro, Northern Cal.	19.00	W5A++
- Metro, Southern Cal.	19.00	W6A++
- Universal 800	19.00	W7A++
- Service Area 800	19.00	W8A++

b. 800 Service Access Line (Primary and Extended Service)

	<u>Service Charge</u>
- Each line, Service Area, Half State, Full State, WATS	\$170.00
- Each line, 800 Service, Metro, Half State, Full State, Service Area 800 on dedicated lines	164.33
- Each line - WATS, Universal	66.49
- Each line - 800 Service, Universal	66.49
- Each line - 2-Way WATS/800 Service	66.49
- Each line - Custom 800 on business lines	28.50
- Each line - Custom 800 on dedicated line	66.49

NOTE 1: For four wire terminating arrangement option see 8.1.A.3.ab preceding.

NOTE 2: Frozen/Grandfathered WATS, 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 3: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(N)

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>2</sup>, 800 SERVICE<sup>3</sup> AND 2-WAY WATS/800 SERVICE<sup>2</sup> (Cont'd)

8.1.2 800 SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

800 Service served by the Utility will be provided within the same Service Area as the customer location.

(L)

2. Current Rates

(N)

a. Dedicated 800 Service Access Line

(T)(L)x

	MONTHLY RATE	USOC	
ACCESS LINE, EACH: <sup>1</sup>			
- Northern Cal. - Half State	\$ 19.00	W2A++	
- Southern Cal. - Half State	19.00	W3A++	
- Full State	19.00	W4A++	
- Metro, Northern Cal.	19.00	W5A++	
- Metro, Southern Cal.	19.00	W6A++	
- Universal 800	19.00	W7A++	
- Service Area 800	19.00	W8A++	(L)x

b. 800 Service Access Line (Primary and

(N)

- Each line, Service Area, Half State, Full State, WATS	\$170.00		
- Each line, 800 Service, Metro, Half State, Full State, Service Area 800 on dedicated lines	164.33		
- Each line - WATS, Universal		66.49	
- Each line - 800 Service, Universal		66.49	
- Each line - 2-Way WATS/800 Service		66.49	
- Each line - Custom 800 on business lines		28.50	
- Each line - Custom 800 on dedicated line		66.49	(N)

NOTE 1: For four wire terminating arrangement option see 7.1.A.3.ab preceding.

(L)

NOTE 2: Frozen/Grandfathered WATS, 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 3: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)x Formerly in Schedule Cal.P.U.C. No. A3.

(L)

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>4</sup>, 800 SERVICE<sup>5</sup> AND 2-WAY WATS/800 SERVICE<sup>4</sup> (Cont'd)

(T)

8.1.2 800 SERVICE (Cont'd)

(T)

C. RATES AND CHARGES (Cont'd)

3. Usage Charges

(T)

a. Hours of Usage<sup>1</sup>

Rate Period

The hourly rate applies to the actual use of the access lines within a service group rounded to the nearest tenth of an hour<sup>2</sup>

Messages placed on any of the holidays listed in Schedule Cal.P.U.C. No. A6.2.1 are rated in the discount period following.

Rate Group

Rate Period

- Monday thru Friday, 9:00 A.M. to 9:00 P.M.<sup>3</sup>

1

- Discount Period, All Other Hours

2

NOTE 1: Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

NOTE 2: See B.11 preceding

NOTE 3: To, but not including.

NOTE 4: Frozen/Grandfathered WATS, 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 5: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T) (L)

8.1 WATS<sup>3</sup> 800 SERVICE<sup>4</sup> AND 2-WAY WATS/800 SERVICE<sup>3</sup>(Cont'd)

(T)

8.1.2 800 SERVICE (Cont'd)

(T)

C. RATES AND CHARGES (Cont'd)

3. Usage Charges

(T)

b. Subscription Area

RATE GROUP

1

2

(T)

- Northern or Southern Cal. Half State

- bills with less than 100 hours,  
 Per hour

\$ 9.64

\$ 4.90

- bills with a minimum of 100 hours,  
 Per hour

7.75

4.90

- Full State Or Universal 800

- bills with less than 100 hours,  
 Per hour

9.64

4.90

- bills with a minimum of 100 hours,  
 Per hour

7.75

4.90

- Metro, So. Cal. Half State,

No. Cal. Half State, Per hour

9.64

4.90

- Service Area 800, per hour

9.64

4.90

4. Pay Telephone Use Charge  
 per Call

(T)

\$0.24

NOTE 1: Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

NOTE 2: See B.11 preceding

NOTE 3: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 4: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

NOTE 5: Pending CPUC approval of Advice Letter No. 20105.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd) (T) (L)

8.1.3 ANCILLARY SERVICES (T)

A. ACCESS LINE

Installation charges for WATS, 800 Service, or 2-Way WATS/800 Service access lines are listed in D8.1.2,C preceding and Schedule Cal.P.U.C. No. A10.7.1,C. (T)

B. ADDITIONAL TERMINATIONS

1. WATS access lines terminate at the Utility's local loop demarcation point. Additional terminations beyond that point are provided at the customer's expense.

2. Additional terminations (formerly called Access Line Extensions) are provided only within the same Service Area in California as that in which the access line terminates.

3. Rates and Charges

a. Additional line terminations, same service between different premises on noncontinuous property. (L)

1. Maximum Rates (N)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
- each line	\$ 9.50	\$ 1.75	WTS++	
- each channel termination	170.03	18.36	1LLWP	(N)

2. Current Rates (T) (L)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
- each line	\$ 9.50	\$ 1.75	WTS++	
- each channel termination	170.03	18.36	1LLWP	

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued



CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd) (T) (L)  
 8.1.3 ANCILLARY SERVICES (Cont'd) (T)  
 B. ADDITIONAL TERMINATIONS(Cont'd)  
 3. Rates and Charges (Cont'd)

b. Interwire center line mileage rate for each two-point line or each two-point section of a multipoint line, rate per airline mile between wire centers per month. (L)

(1) Maximum Rates (N)

(a) Channel Mileage (USOC: 1L5XX)

<u>Mileage Band</u>	<u>Fixed</u>	<u>Per Mile</u>
0	None	None
Over 0	\$23.75	\$2.06

(2) Current Rates (N)

(a) Channel Mileage (USOC: 1L5XX) (L)

<u>Mileage Band</u>	<u>Fixed</u>	<u>Per Mile</u>
0	None	None
Over 0	\$23.75	\$2.06

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>1</sup>, 800 SERVICE<sup>2</sup> AND 2-WAY WATS/800 SERVICE<sup>1</sup> (Cont'd)

(T)

8.1.4 2-WAY WATS/800 SERVICE

(T)

A. DESCRIPTION

2-WAY/800 Service is a dedicated access line arranged to allow outgoing WATS calls and incoming 800 calls from and to a specified geographical subscription area.

B. REGULATIONS

1. Unless otherwise specifically stated in this tariff schedule, 2-WAY WATS/800 Service access lines will be treated as WATS and 800 Service and all applicable tariff schedules of the Utility will apply.

2. Subscription Area

California has the following 2-WAY WATS/800 Subscription Area.

Universal: allows intraService Area outgoing WATS and incoming 800 service calls and access to an IEC's WATS and 800 facilities for all calls beyond the Service Area

3. Custom Calling Service shown in 8.1.1,B preceding is available on the outgoing WATS portion of 2-WAY WATS/800 Service.

(T)

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.1 WATS<sup>3</sup>, 800 SERVICE<sup>4</sup> AND 2-WAY WATS/800 SERVICE<sup>3</sup> (Cont'd)

(T)

8.1.4 2-WAY WATS/800 SERVICE (Cont'd)

(T)

C. RATES AND CHARGES

	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>	
1. Access Line <sup>1,2</sup>			
- Universal	\$23.75	WU8++	
2. Usage Charges			
a. Usage charges apply to intraService Area outgoing calls placed over the access line described in 8.1.4,C.1. preceding. Those usage charges are the same as those shown for WATS in 8.1.1,C.2. preceding.			(T) (T)
b. When the 2-WAY WATS/800 Service access line is purchased from an interexchange carrier through Schedule Cal.P.U.C. No. 175-T with intraService Area option, the monthly intraService Area outward usage package must be purchased from Pacific Bell. The standard WATS usage charges apply to the outward usage package.			
3. Custom Calling Service on outward calling is available as shown in 8.1.1,C.4 preceding.			(T)

NOTE 1: Service Charges for installation of 2-WAY WATS/800 Service access line is shown in Schedule Cal.P.U.C. No. A3.1.2.F. change charge to order Usage Package on subsequent order for 2-WAY WATS/800 service is shown in Schedule Cal.P.U.C. No. A3.1.6,p.

NOTE 2: For Four-Wire Terminating Arrangement option, see 7.1,A.3.ab. preceding

NOTE 3: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 4: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T)(L)

8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE

(T)

A. GENERAL

1. Applicability

This tariff contains general regulations related to Custom 8. These general regulations are in addition to specific conditions and regulations contained in the particular schedule(s) listed below unless otherwise indicated.

Schedule Cal.P.U.C. No. D8.

(T)

- 8.1 WATS<sup>2</sup>, 800 Service<sup>3</sup> and 2-Way WATS/800 Service<sup>2</sup>
- 8.1.2 800 Service

(T)

2. Description

- a. Pacific Bell will provide CUSTOM 8 Toll-Free Services (hereinafter described as CUSTOM 8) in conjunction with an Interexchange Carrier using a business line, a dedicated access line or a residence line. Pacific Bell will provide the intraService area portion and the Interexchange carrier will provide the interService area portion. The access line will be owned by Pacific Bell.
- b. Custom 8 Service can be provisioned on any business line, PBX trunk, business answering line, secretarial line, answering service line, CENTREX, COMMSTAR I or II line or any residential line.<sup>1</sup> Custom 8 service and usage charges will be in addition to the applicable charges for line and trunk service.

NOTE 1: Custom 8 may also be provisioned on an access line billed to a third party if the third party has given their consent. The third party access line must be purchased from the Exchange tariff.

NOTE 2: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective November 30, 1997.

NOTE 3: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2, A.4. Effective with approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations

a. Limitations of Service

(1) Local Directory Assistance

Calls to Directory Assistance (normally accessed by dialing 411) are denied except where Custom 8 is provisioned on a regular business line or a residential line.

b. Subscription Area

Service for Custom 8 may be arranged to accommodate one or more service areas.

c. Set-up Charge

No set-up charge will apply to Custom 8.

d. Service Charges

(1) Change from Metro, Half State, Full State, or Service Area 800 to Custom 8.

- Service charges are applicable as shown in 8.1.2,C preceding, 8.3.1,C. following and Schedule Cal.P.U.C. No. A3.1.6.e.

(T)

(T)

e. Responsible Organization (RespOrg)

Custom 8 service allows the customer to select a RespOrg. The customer may select Pacific Bell or another company to act as the customer's RespOrg. When the customer selects another company to be the RespOrg, Pacific Bell will work with that RespOrg to ensure that the customer's Custom 8 service is designed and maintained appropriately.

f. Resellers

RespOrg rules for resellers are the same as for retail customers (D8.1, .A.3.e.). The reseller must use Pacific Bell as the intraLATA provider of Custom 8 service.

(T)

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)

(T)

8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE

(T)

A. DESCRIPTION

1. CUSTOM 8 TOLL-FREE SERVICES

CUSTOM 8 TOLL-FREE SERVICES (hereinafter described as CUSTOM 8) is an 8XX service that provides line termination to a residential line. CUSTOM 8 permits the residential subscriber to terminate their CUSTOM 8 service on a residential line, eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations in the same subscription area as that in which the residence line terminates. Service from other service areas must be provided by a participating long distance carrier.

B. REGULATIONS

1. Area of Service

a. CUSTOM 8 is offered in all LATAs.

b. Subscription Area

Service Areas<sup>1</sup> (LATAs) 1-10, area code<sup>3</sup>, area code<sup>3</sup> and prefix<sup>2</sup> within the State of California.

NOTE 1: Multiple Service Areas (LATAs) may be ordered when an 8XX Service Provider who is an Interexchange Carrier (IEC) provides interService area service. Where another 800 Service Provider arranges for the service, the non-recurring charges of the 800 Service Provider apply and not the non-recurring charges of the Utility. In addition to usage charges, other rates and charges of the 800 Service Provider may apply regardless of whether the Utility or the 800 Service Provider arranges the service as provided for in the tariffs.

NOTE 2: Prefix information will not be available from non equal access end offices including those of some local exchange carriers (LECs).

NOTE 3: Area Codes: 209, 213, 310, 323, 408, 415, 510, 530, 562, 619, 626, 650, 707, 714, 805, 818 831, 916, 925 and 949.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)

(T)

8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)

(T)

B. REGULATIONS (Cont'd)

2. Rate Period

Rates applicable to CUSTOM 8 are based on the time of day or day of week as follows:

RATE GROUP

CUSTOM 8

Business Day Period

-8:00 A.M. to 5:00 P.M.<sup>1</sup> Monday through Friday

Evening Period

-5:00 P.M. to 11:00 P.M.<sup>1</sup> Monday through Friday

Night/Weekend Period

-11:00 P.M. to 8:00 A.M.<sup>1</sup> Monday through Friday, weekends and calls completed on any holiday listed in Schedule Cal.P.U.C. No. A6.2.1.

3. Usage Charges

a. Method of determining usage charges for CUSTOM 8:

- (1) Determine the total actual hours to be billed for each rate period for each rate group.
- (2) Determine the chargeable hours rounded to the nearest thousandth (three decimal places).
- (3) The sum of the total hours in each rate period will determine the appropriate rate band to be applied.

NOTE 1: To, but not including.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)

(T)

8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)

(T)

B. REGULATIONS (Cont'd)

4. Optional Features on CUSTOM 8

a. The following optional features are available with CUSTOM 8

(1) Call Handling and Destination Features

This feature allows the subscriber to select routing options as to how their CUSTOM 8 calls are routed based on where the CUSTOM 8 call originates. It requires a subscriber to have a minimum of two terminating locations. Following are the parameters a subscriber can select to determine how calls will be routed:

- by time of day
- by day of week
- originating area code, area code and prefix,<sup>1</sup>  
or Service Area
- specific date (within the next 12 months)
- allocation to terminating location by percentage of  
calls
- multiple carriers

(a) Primary Routing Arrangement

Call Handling and Destination provides the subscriber with one primary routing arrangement designated by the subscriber as the way in which his CUSTOM 8 calls should be routed under normal business conditions. The subscriber may request the Utility make changes in the primary routing arrangement as normal service updates on a regular business basis.

(b) Alternate Routing Arrangement

Call handling and Destination provides the subscriber with the ability to have an alternative routing arrangement. The subscriber can activate, through the Utility, the alternate routing arrangement in the normal due date interval or in a customer defined emergency interval.

NOTE 1: Prefix information will not be available from non equal access end office including those of some local exchange carriers (LECs).

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued



CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.2 CUSTOM 8 TOLL FREE SERVICES - RESIDENCE (Cont'd)

(T)

8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)

(T)

B. REGULATIONS (Cont'd)

4. Optional Features with CUSTOM 8 (Cont'd)

(2) Call Data Sample<sup>1</sup>

This feature allows the subscriber to obtain sampled information about the calls originated and/or terminated to the subscriber's CUSTOM 8 number.<sup>2</sup> The subscriber can select the basis for the Call Data Sample from the parameters identified below:

- sample size 1% - 100%
- specific 8XX numbers dialed
- geographic locations of where calls originate  
NPA/Area Code/Area code and prefix<sup>3</sup>
- time of day calls were made
- date of calls
- number of calls within your subscription area
- number of call attempts from outside your subscription area
- percentage of calls completed
- duration of calls
- identification of carrier used to route a call
- duration of sample period: 1 day minimum; 30 Days maximum

NOTE 1: Initial establishment of the Call Data Sample report is free of charge. Subsequent copies charged as shown in D8.1.1.C,4(b), 4(c)(2), following. Similar information is available free of charge through Call Detail.

(T)

(T)

NOTE 2: Call data may not be available when calls originate from some Local Exchange Carriers' (LECs) territory.

NOTE 3: Prefix information will not be available from non equal access end office including those of some local exchange carriers (LECs).

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)

(T)

8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)

(T)

B. REGULATIONS (Cont'd)

4. Optional Features with CUSTOM 8 (Cont'd)

(3) Call Data Summary Reports

Summaries of the data collected in the Call Data Sample will be summarized and available in paper copy.

(4) Raw Data Call Sample Reports

Raw data collected in the Call Data Sample is available on magnetic tape or paper.

(5) CUSTOM 8 may be offered to a customer through a Sales Agency Program as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule 1 - Definition of Terms.

(6) CUSTOM 8 Directory Assistance Listing<sup>1</sup>

CUSTOM 8 subscribers may list their CUSTOM 8 numbers in the AT&T 800 Directory Assistance Service (1-800-555-1212) through the Utility.

(7) Reserved

NOTE 1: The AT&T 800 Directory Assistance operator will provide the CUSTOM 8 number listing when the calling party's NPA corresponds to the NPA(s) in the CUSTOM 8 customer's subscription area.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)

(T)

8.2.1 CUSTOM 8 TOLL-FREE SERVICES (Cont'd)

(T)

B. REGULATIONS (Cont'd)

4. Optional Features with CUSTOM 8 (Cont'd)

(8) Custom 8 Digital Data

Provides the capability to allow data calls to a Custom 8 number originating or terminating on a Pacific bell SDS56 or Integrated Services Digital Network (Centrex ISDN, SDS ISDN, Home ISDN, or Primary Rate ISDN) line.

5. Pay Telephone Use Charge

In addition to all other charges for Custom 8 in this tariff schedule, a pay telephone use charge will apply to each coinless call which Pacific Bell can identify as placed from a Pay Telephone.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)  
 8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)

C. RATES AND CHARGES

	<u>Service Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
1. Maximum Rates			
a. CUSTOM 8 on a Residential Line			
- CUSTOM 8, per CUSTOM 8 number	\$19.00	\$4.75	W8R+T
b. Change order to add WATS Usage package subsequent to initial order for Universal WATS or 2-Way Universal WATS/800 Service	99.74 <sup>1</sup>		
c. Reserved			

NOTE 1: Applies only to subsequent orders (each line and trunk).

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

				(T)(L)
8.2	CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)			(T)
8.2.1	CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)			(T)
C.	RATES AND CHARGES (Cont'd)			
		<u>Service Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
				(L)
2.	Current Rates			(N)
a.	CUSTOM 8 on a Residential Line			(T)(L)
	- CUSTOM 8, per CUSTOM 8 number	\$19.00	\$4.75	W8R+T (L)
b.	Change order to add WATS Usage package subsequent to initial order for Universal WATS or 2-Way Universal WATS/800 Service	99.74 <sup>1</sup>		(T)(L) (N) (N)
c.	Reserved			(T)(L)

NOTE 1: Applies only to subsequent orders (each line and trunk). (N)  
 (L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd) (T)

8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd) (T)

C. RATES AND CHARGES (Cont'd)

3. Usage Charges (T)

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in C. 1.and 2. preceding. (T)

a. Set up Charge

CHARGE

- Per completed message on CUSTOM 8

NO

b. Hours of Usage<sup>1</sup>

Usage charges are based on time of day, day of week and total hours used in the billing period. The sum of hours in all three rate periods determines the applicable usage threshold level. The applicable rates apply to all CUSTOM 8 service associated with a specific telephone number, rounded to the nearest one-tenth of an hour.

Rate Group

Rate Period

- Monday thru Friday, 8:00 A.M. to 5:00 P.M.<sup>2</sup>

1

- Monday thru Friday, 5:00 P.M. to 11:00 P.M.<sup>2</sup>

2

- Monday thru Friday, Weekends and Holidays

listed in Schedule Cal.P.U.C. No. A6.2.1

11:00 P.M. to 8:00 A.M.<sup>2</sup>

3

NOTE 1: Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

NOTE 2: To, but not including.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

- 8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)
- 8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)
- C. RATES AND CHARGES (Cont'd)
- 3. Usage Charges (Cont'd)
- b. Hours of Usage (Cont'd)

(1) Maximum Rates

<u>CUSTOM 8</u>	<u>Usage Thresholds</u>	<u>Rate Group B<sup>1</sup></u>		
		<u>1</u>	<u>2</u>	<u>3</u>
- CUSTOM 8, per hour	less than 10 hrs.	\$11.40 (I)	\$7.77 (I)	\$6.22 (I)
	minimum 10 hrs.	9.60	7.77	6.22
	minimum 25 hrs.	8.55	7.77	6.22
	minimum 50 hrs.	7.80	7.77	6.22
	minimum 100 hrs.	7.20	7.20	6.22
	minimum 150 hrs.	6.75	6.23	6.22
	minimum 250 hrs.	6.45	6.19	6.19
	minimum 500 hrs.	6.15	6.15	6.15
	minimum 1,000 hrs.	5.85	5.85	5.85
	minimum 1,750 hrs.	5.55	5.55	5.55
	minimum 2,500 hrs.	5.25	5.25	5.25
	minimum 3,500 hrs.	5.10	5.10	5.10
	minimum 5,000 hrs.	5.10 (I)	5.10 (I)	5.10 (I)

NOTE 1: The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

- 8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)
- 8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)
- C. RATES AND CHARGES (Cont'd)
- 3. Usage Charges (Cont'd)
- b. Hours of Usage (Cont'd)

(2) Current Rates

<u>CUSTOM 8</u>	<u>Usage Thresholds</u>	<u>Rate Group B<sup>1</sup></u>		
		<u>1</u>	<u>2</u>	<u>3</u>
- CUSTOM 8, per hour	less than 10 hrs.	\$11.40 (I)	\$7.77 (I)	\$6.22 (I)
	minimum 10 hrs.	9.60	7.77	6.22
	minimum 25 hrs.	8.55	7.77	6.22
	minimum 50 hrs.	7.80	7.77	6.22
	minimum 100 hrs.	7.20	7.20	6.22
	minimum 150 hrs.	6.75	6.23	6.22
	minimum 250 hrs.	6.45	6.19	6.19
	minimum 500 hrs.	6.15	6.15	6.15
	minimum 1,000 hrs.	5.85	5.85	5.85
	minimum 1,750 hrs.	5.55	5.55	5.55
	minimum 2,500 hrs.	5.25	5.25	5.25
	minimum 3,500 hrs.	5.10	5.10	5.10
	minimum 5,000 hrs.	5.10 (I)	5.10 (I)	5.10 (I)

NOTE 1: The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

Continued



CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(N)

8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)  
 8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)  
 C. RATES AND CHARGES (Cont'd)

4. Optional features on CUSTOM 8

a. Maximum Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Call Handling and Destination Feature Initial establishment of routing arrangement - per CUSTOM 8 number	\$ 142.49	NO	VCH
Change requested in routing arrangement1 - per CUSTOM 8 number	94.99	NO	CCH
Alternate Routing arrangement/update - per CUSTOM 8 number	NO	NO	VEM
(2) Call Data Sample Initial establishment of sample - per order	NO	NO	VDR
- subsequent copies, per order	142.49	NO	VDR
(3) Call Data Summary Reports Copies of the Report - per copy	47.50	NO	VSR

NOTE 1: The sum of the total hours in each rate period will determine  
 the appropriate rate group to be applied.

(N)

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(N)

- 8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)
- 8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)
- C. RATES AND CHARGES (Cont'd)
- 4. Optional features on CUSTOM 8 (Cont'd)
- a. Maximum Rates (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(4) Raw Data Call Sample Reports			
Copies of the Report			
- per copy			
- paper copies	\$ 47.50	NO	VRP
- magnetic tape	142.49	NO	VRM
(5) Custom 8 Directory Assistance Listing			
- per CUSTOM 8 number/California	NO	\$ 5.22 <sup>1</sup>	DLC8
- per CUSTOM 8 number/Nationwide	NO	13.30 <sup>1</sup>	DLUS
5. Pay Telephone Use Charge			
per call		\$0.24	

NOTE 1: CUSTOM 8 Directory Assistance Listing monthly charges are waived if the customer's billed CUSTOM 8 usage is \$100 or greater in that month.

(N)

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

				(T) (L)
8.2	CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)			(T)
8.2.1	CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd)			(T)
C.	RATES AND CHARGES (Cont'd)			
4.	Optional features on CUSTOM 8 (Cont'd)			(T) (L)
b.	Current Rates			(N)
		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u> (L)
(1)	Call Handling and Destination Feature Initial establishment of routing arrangement - per CUSTOM 8 number	\$ 142.49	NO	VCH (T)
	Change requested in routing arrangement <sup>1</sup> - per CUSTOM 8 number	94.99	NO	CCH
	Alternate Routing arrangement/update - per CUSTOM 8 number	NO	NO	VEM
(2)	Call Data Sample Initial establishment of sample - per order	NO	NO	VDR (T)
	- subsequent copies, per order	142.49	NO	VDR
(3)	Call Data Summary Reports Copies of the Report - per copy	47.50	NO	VSR (T)

NOTE 1: Changes may be made as normal service updates (same as change charge) on a regular business basis. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

- 8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd) (T) (L)
- 8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE (Cont'd) (T)
- C. RATES AND CHARGES (Cont'd)
- 4. Optional features on CUSTOM 8 (Cont'd) (T) (L)
- b. Current Rates (Cont'd) (N)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	(L)
(4) Raw Data Call Sample Reports				(T)
Copies of the Report				
- per copy				
- paper copies	\$ 47.50	NO	VRP	
- magnetic tape	142.49	NO	VRM	
(5) Custom 8 Directory Assistance Listing				(T)
- per CUSTOM 8 number/California	NO	\$ 5.22 <sup>1</sup>	DLC8	
- per CUSTOM 8 number/Nationwide	NO	13.30 <sup>1</sup>	DLUS	
5. Pay Telephone Use Charge				(T)
per call		\$0.24		

NOTE 1: CUSTOM 8 Directory Assistance Listing monthly charges are waived if the customer's billed CUSTOM 8 usage is \$100 or greater in that month.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T)(L)

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS

(T)

A. GENERAL

1. Applicability

This tariff contains general regulations related to Custom 8. These general regulations are in addition to specific conditions and regulations contained in the particular schedule(s) listed below unless otherwise indicated.

Schedule Cal.P.U.C. No. D8.

(T)

8.1 WATS<sup>2</sup>, 800 Service<sup>3</sup> and 2-Way WATS/800 Service<sup>2</sup>

(T)

8.1.2 800 Service

(T)

2. Description

- a. Pacific Bell will provide CUSTOM 8 Toll-Free Services (hereinafter described as CUSTOM 8) in conjunction with an Interexchange Carrier using a business line, a dedicated access line or a residence line. Pacific Bell will provide the intraService area portion and the Interexchange carrier will provide the interService area portion. The access line will be owned by Pacific Bell.
- b. Custom 8 Service can be provisioned on any business line, PBX trunk, business answering line, secretarial line, answering service line, CENTREX, COMMSTAR I or II line.<sup>1</sup> Custom 8 service and usage charges will be in addition to the applicable charges for line and trunk service.

NOTE 1: Custom 8 may also be provisioned on an access line billed to a third party if the third party has given their consent. The third party access line must be purchased from the Exchange tariff.

NOTE 2: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective February 28, 1997.

NOTE 3: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18408. Service to be withdrawn effective January 1, 1998.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations

a. Limitations of Service

(1) Local Directory Assistance

Calls to Directory Assistance (normally accessed by dialing 411) are denied except where Custom 8 is provisioned on a regular business line or a residential line.

b. Subscription Area

Service for Custom 8 may be arranged to accommodate one or more service areas.

c. Set-up Charge

No set-up charge will apply to Custom 8.

d. Service Charges

(1) Change from Metro, Half State, Full State, or Service Area  
800 to Custom 8.

- Service charges are applicable as shown in Schedule Cal.P.U.C.  
No. D8.1.1.C, A3.1.4.d and A3.1.6.e.

(T)

e. Responsible Organization (RespOrg)

Custom 8 service allows the customer to select a RespOrg. The customer may select Pacific Bell or another company to act as the customer's RespOrg. When the customer selects another company to be the RespOrg, Pacific Bell will work with that RespOrg to ensure that the customer's Custom 8 service is designed and maintained appropriately.

f. Resellers

RespOrg rules for resellers are the same as for retail customers (D8.2.A.3.e.). The reseller must use Pacific Bell as the intraLATA provider of Custom 8 service.

(T)

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T)(L)

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS

(T)

A. DESCRIPTION

1. CUSTOM 8 TOLL-FREE SERVICES

CUSTOM 8 TOLL-FREE SERVICES (hereinafter described as CUSTOM 8) is an 8XX service that provides two line termination options: a regular business line, a dedicated access line. CUSTOM 8 permits the business subscriber to terminate their CUSTOM 8 service on a business line, eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations in the same subscription area as that in which the business line or dedicated access line terminates. Service from other service areas must be provided by a participating long distance carrier.

B. REGULATIONS

1. Area of Service

a. CUSTOM 8 is offered in all LATAs.

b. Subscription Area

Service Areas<sup>1</sup> (LATAs) 1-10, area code<sup>3</sup>, area code<sup>3</sup> and prefix<sup>2</sup> within the State of California.

NOTE 1: Multiple Service Areas (LATAs) may be ordered when an 8XX Service Provider who is an Interexchange Carrier (IEC) provides interService area service. Where another 800 Service Provider arranges for the service, the non-recurring charges of the 800 Service Provider apply and not the non-recurring charges of the Utility. In addition to usage charges, other rates and charges of the 800 Service Provider may apply regardless of whether the Utility or the 800 Service Provider arranges the service as provided for in the tariffs.

NOTE 2: Prefix information will not be available from non equal access end offices including those of some local exchange carriers (LECs).

NOTE 3: Area Codes: 209, 213, 310, 408, 415, 510, 619, 707, 714, 805, 818 and 916.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

2. Rate Period

Rates applicable to CUSTOM 8 are based on the time of day or day  
of week as follows:

RATE GROUP

CUSTOM 8

Business Day Period

-8:00 A.M. to 5:00 P.M.<sup>1</sup> Monday through Friday

Evening Period

-5:00 P.M. to 11:00 P.M.<sup>1</sup> Monday through Friday

Night/Weekend Period

-11:00 P.M. to 8:00 A.M.<sup>1</sup> Monday through Friday, weekends and calls  
completed on any holiday listed in  
Schedule Cal.P.U.C. No. A6.2.1.

3. Usage Charges

a. Method of determining usage charges for CUSTOM 8:

- (1) Determine the total actual hours to be billed for each rate  
period for each rate group.
- (2) Determine the chargeable hours rounded to the nearest  
thousandth (three decimal places).
- (3) The sum of the total hours in each rate period will determine  
the appropriate rate band to be applied.

NOTE 1: To, but not including.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)

Continued



CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

4. Optional Features on CUSTOM 8

a. The following optional features are available with CUSTOM 8

(1) Call Handling and Destination Features

This feature allows the subscriber to select routing options as to how their CUSTOM 8 calls are routed based on where the CUSTOM 8 call originates. It requires a subscriber to have a minimum of two terminating locations. Following are the parameters a subscriber can select to determine how calls will be routed:

- by time of day
- by day of week
- originating area code, area code and prefix,<sup>1</sup>  
or Service Area
- specific date (within the next 12 months)
- allocation to terminating location by percentage of  
calls
- multiple carriers

(a) Primary Routing Arrangement

Call Handling and Destination provides the subscriber with one primary routing arrangement designated by the subscriber as the way in which his CUSTOM 8 calls should be routed under normal business conditions. The subscriber may request the Utility make changes in the primary routing arrangement as normal service updates on a regular business basis.

(b) Alternate Routing Arrangement

Call handling and Destination provides the subscriber with the ability to have an alternative routing arrangement. The subscriber can activate, through the Utility, the alternate routing arrangement in the normal due date interval or in a customer defined emergency interval.

NOTE 1: Prefix information will not be available from non equal access end office including those of some local exchange carriers (LECs).

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

4. Optional Features with CUSTOM 8 (Cont'd)

a. The following optional features are available with CUSTOM 8 (Cont'd)

(2) Call Data Sample<sup>1</sup>

This feature allows the subscriber to obtain sampled information about the calls originated and/or terminated to the subscriber's CUSTOM 8 number.<sup>2</sup> The subscriber can select the basis for the Call Data Sample from the parameters identified below:

- sample size 1% - 100%
- specific 8XX numbers dialed
- geographic locations of where calls originate  
NPA/Area Code/Area code and prefix<sup>3</sup>
- time of day calls were made
- date of calls
- number of calls within your subscription area
- number of call attempts from outside your subscription area
- percentage of calls completed
- duration of calls
- identification of carrier used to route a call
- duration of sample period: 1 day minimum; 30 Days maximum

NOTE 1: Initial establishment of the Call Data Sample report is free of charge. Subsequent copies charged as shown in D8.2.1,C.4(a)2, following. Similar information is available free of charge through Call Detail.

(T)

NOTE 2: Call data may not be available when calls originate from some Local Exchange Carriers' (LECs) territory.

NOTE 3: Prefix information will not be available from non equal access end office including those of some local exchange carriers (LECs).

(N)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

4. Optional Features with CUSTOM 8 (Cont'd)

a. The following optional features are available with CUSTOM 8 (Cont'd)

(3) Call Data Summary Reports

Summaries of the data collected in the Call Data Sample will be summarized and available in paper copy.

(4) Raw Data Call Sample Reports

Raw data collected in the Call Data Sample is available on magnetic tape or paper.

(5) CUSTOM 8 may be offered to a customer through a Sales Agency Program as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule 1 - Definition of Terms.

(6) CUSTOM 8 Directory Assistance Listing<sup>1</sup>

CUSTOM 8 subscribers may list their CUSTOM 8 numbers in the AT&T 800 Directory Assistance Service (1-800-555-1212) through the Utility.

(7) Billing Account Group (BAG) - Business

This feature provides an individual CUSTOM 8 business customer, with multiple CUSTOM 8 accounts, the ability to aggregate their 8XX usage across accounts in order to attain a lower hourly billing rate, yet still receive individual bills at the original account levels. Where service is provided and billed to the same single business customer, usage amounts can be combined for up to 250 designated CUSTOM 8 billing accounts. The total usage across all accounts in the Billing Account Group will determine the appropriate CUSTOM 8 hourly rate. This rate will be applied against the usage associated with each individual billing account. The CUSTOM 8 business customer may establish a control account as the single point of contact for authorization of billing telephone number changes, additions and deletions.

NOTE 1: The AT&T 800 Directory Assistance operator will provide the CUSTOM 8 number listing when the calling party's NPA corresponds to the NPA(s) in the CUSTOM 8 customer's subscription area.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

(T)

B. REGULATIONS (Cont'd)

4. Optional Features With Custom 8 (Cont'd)

a. The following optional features are available with CUSTOM 8 (Cont'd)

(8) Custom 8 Digital Data

Provides the capability to allow data calls to a CUSTOM 8 number originating or terminating on a Pacific Bell SDS56 or Integrated Services Digital Network (Centrex ISDN, SDS ISDN Home ISDN, or Primary Rate ISDN) line.

(9) Custom 8 Enhanced Call Detail Reports

This feature allows a Custom 8 customer to obtain on-line<sup>1</sup> call detail information. These reports will be available only where facilities are available.

5. Pay Telephone Use Charge

In addition to all other charges for Custom 8 in this tariff schedule, a Pay Telephone use charge will apply to each coinless call which Pacific Bell can identify as placed from a payphone.

NOTE 1: The customer must have and maintain internet service.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)  
 8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

C. RATES AND CHARGES

1. Maximum Rates

	<u>Service Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. CUSTOM 8 on a Regular Business Line <sup>1</sup>			
- CUSTOM 8, per CUSTOM 8 number		\$ 28.47 (I)	W8B+T
b. Dedicated Access Line			
- CUSTOM 8, per line	\$99.74 <sup>2</sup>	19.00	W8B++
c. CUSTOM 8 Digital Data		NA	DGTL8

NOTE 1: Monthly Rate waived when customer concurrently subscribes to VPP plan and after one hour of usage for CUSTOM 8 on Regular Business Line.

NOTE 2: Applies only to subsequent orders after initial order.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)  
 8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)  
 C. RATES AND CHARGES (Cont'd)

2. Current Rates

	<u>Service Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. CUSTOM 8 on a Regular Business Line <sup>1</sup>			
- CUSTOM 8, per CUSTOM 8 number		\$28.47 (I)	W8B+T
b. Dedicated Access Line			
- CUSTOM 8, per line	\$99.74 <sup>2</sup>	19.00	W8B++
c. CUSTOM 8 Digital Data		NA	DGTL8

NOTE 1: Monthly Rate waived when customer concurrently subscribes to VPP plan and after one hour of usage for CUSTOM 8 on Regular Business Line.

NOTE 2: Applies only to subsequent orders after initial order.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(T)(L)

- 8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd) (T)
- 8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd) (T)
- C. RATES AND CHARGES (Cont'd)

3. Usage Charges (T)

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in C. 1.and 2. preceding. (T)

a. Set up Charge

CHARGE

- Per completed message on CUSTOM 8 NO

b. Hours of Usage<sup>1</sup>

Usage charges are based on time of day, day of week and total hours used in the billing period. The sum of hours in all three rate periods determines the applicable usage threshold level. The applicable rates apply to all CUSTOM 8 service associated with a specific telephone number, rounded to the nearest one-tenth of an hour.

Rate Group

Rate Period

- Monday thru Friday, 8:00 A.M. to 5:00 P.M. <sup>2</sup>	1
- Monday thru Friday, 5:00 P.M. to 11:00 P.M. <sup>2</sup>	2
- Monday thru Friday, Weekends and Holidays listed in Schedule Cal.P.U.C. No. A6.2.1 11:00 P.M. to 8:00 A.M. <sup>2</sup>	3

NOTE 1: Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

NOTE 2: To, but not including.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

- 8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)
- 8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)
- C. RATES AND CHARGES (Cont'd)
- 3. Usage Charges (Cont'd)
- b. Hours of Usage (Cont'd)

(1) Maximum Rates

<u>CUSTOM 8</u>	<u>Usage Thresholds</u>	<u>Rate Group B<sup>1</sup></u>		
		<u>1</u>	<u>2</u>	<u>3</u>
- CUSTOM 8, per hour	less than 10 hrs.	\$19.57 (I)	\$13.30 (I)	\$10.69(I)
	minimum 10 hrs.	16.48	13.30	10.69
	minimum 25 hrs.	14.61	13.30	10.69
	minimum 50 hrs.	13.39	13.30	10.69
	minimum 100 hrs.	12.36	12.36	10.69
	minimum 150 hrs.	11.52	10.67	10.69
	minimum 250 hrs.	11.05	10.58	10.58
	minimum 500 hrs.	10.49	10.49	10.49
	minimum 1,000 hrs.	10.02	10.02	10.02
	minimum 1,750 hrs.	9.46	9.46	9.46
	minimum 2,500 hrs.	9.00	9.00	9.00
	minimum 3,500 hrs.	8.71	8.71	8.71
	minimum 5,000 hrs.	8.71 (I)	8.71 (I)	8.71(I)

NOTE 1: The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

Continue



CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)  
 8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

C. RATES AND CHARGES (Cont'd)

3. Usage Charges (Cont'd)

b. Hours of Usage (Cont'd)

(2) Current Rates

CUSTOM 8	Usage Thresholds	Rate Group B <sup>1</sup>		
		1	2	3
- CUSTOM 8, per hour	less than 10 hrs.	\$19.57 (I)	\$13.30(I)	\$10.69(I)
	minimum 10 hrs.	16.48	13.30	10.69
	minimum 25 hrs.	14.61	13.30	10.69
	minimum 50 hrs.	13.39	13.30	10.69
	minimum 100 hrs.	12.36	12.36	10.69
	minimum 150 hrs.	11.52	10.67	10.69
	minimum 250 hrs.	11.05	10.58	10.58
	minimum 500 hrs.	10.49	10.49	10.49
	minimum 1,000 hrs.	10.02	10.02	10.02
	minimum 1,750 hrs.	9.46	9.46	9.46
	minimum 2,500 hrs.	9.00	9.00	9.00
	minimum 3,500 hrs.	8.71	8.71	8.71
	minimum 5,000 hrs.	8.71 (I)	8.71(I)	8.71(I)

NOTE 1: The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(L)(T)

8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd) (N)

8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)

C. RATES AND CHARGES (Cont'd)

4. Optional features on CUSTOM 8

a. Maximum Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Call Handling and Destination Feature Initial establishment of routing arrangement - per CUSTOM 8 number	\$ 142.49	NO	VCH
Change requested in routing arrangement <sup>1</sup> - per CUSTOM 8 number	94.99	NO	CCH
Alternate Routing arrangement/update - per CUSTOM 8 number	NO	NO	VEM
(2) Call Data Sample Initial establishment of sample - per order	NO	NO	VDR
- subsequent copies, per order	142.49	NO	VDR
(3) Call Data Summary Reports Copies of the Report - per copy	47.50	NO	VSR

NOTE 1: Changes may be made as normal service updates (same as change charge) on a regular business basis.

(N)

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(N)

- 8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)  
 8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)  
 C. RATES AND CHARGES (Cont'd)  
 4. Optional features on Custom 8 (Cont'd)  
 a. Maximum Rates (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(4) Raw Data Call Sample Reports			
Copies of the Report			
- per copy			
- paper copies	\$ 47.50	NO	VRP
- magnetic tape	142.49	NO	VRM
(5) Custom 8 Directory Assistance Listing			
- per CUSTOM 8 number/California	NO	\$ 5.22 <sup>1</sup>	NDLC8
- per CUSTOM 8 number/Nationwide	NO	13.30 <sup>1</sup>	NDLUS
(6) Billing Account Group (BAG)			
- per BAG control account	NO	NO	CBGCA
- per individual Custom 8 account	9.50	7.12	CBG
(7) Custom 8 Enhanced Call Detail Reports			
- set up charge	237.48	NO	
- tiered pricing for Custom 8 numbers			
1-10	NO	142.49	ECDR1
11-50	NO	759.9	3ECDR2
51-150	NO	2,374.78	ECDR3
151-300	NO	5,509.48	ECDR4
301 and up	NO	7,124.33	ECDR5
- one time report (per custom 8 number)	47.50	NO	ECDRR
- changes in:			
primary billed Custom 8 number	RR	NO	
re-referenced secondary Custom 8 number	6.65	NO	ECDRS
Custom 8 number added to an existing call detail report arrangement	6.65	NO	ECDRS
5. Pay Telephone Use Charge per call		\$0.24	

NOTE 1: CUSTOM 8 Directory Assistance Listing monthly charges are waived if the customer's billed CUSTOM 8 usage is \$100 or greater in that month.

(N)

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

				(T) (L)
8.3	CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)			(T)
8.3.1	CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd)			(T)
C.	RATES AND CHARGES (Cont'd)			
4.	Optional features on CUSTOM 8			(L)
b.	Current Rates			(N)
		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
				(L)
(1)	Call Handling and Destination Feature Initial establishment of routing arrangement - per CUSTOM 8 number	\$ 142.49	NO	VCH
	Change requested in routing arrangement <sup>1</sup> - per CUSTOM 8 number	94.99	NO	CCH
	Alternate Routing arrangement/update - per CUSTOM 8 number	NO	NO	VEM
(2)	Call Data Sample Initial establishment of sample - per order	NO	NO	VDR
	- subsequent copies, per order	142.49	NO	VDR
(3)	Call Data Summary Reports Copies of the Report - per copy	47.50	NO	VSR

NOTE 1: Changes may be made as normal service updates (same as change charge) on a regular business basis. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

- 8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd) (T) (L)  
 8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS (Cont'd) (T)  
 C. RATES AND CHARGES (Cont'd)  
 4. Optional features on Custom 8 (Cont'd) (T) (L)  
 b. Current Rates (Cont'd) (N)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	(L)
(4) Raw Data Call Sample Reports Copies of the Report - per copy				
- paper copies	\$ 47.50	NO	VRP	
- magnetic tape	142.49	NO	VRM	
(5) Custom 8 Directory Assistance Listing				
- per CUSTOM 8 number/California	NO	\$ 5.22 <sup>1</sup>	NDLC8	
- per CUSTOM 8 number/Nationwide	NO	13.30 <sup>1</sup>	NDLUS	
(6) Billing Account Group (BAG)				
- per BAG control account	NO	NO	CBGCA	
- per individual Custom 8 account	9.50	7.12	CBG	
(7) Custom 8 Enhanced Call Detail Reports				
- set up charge	237.48	NO		
- tiered pricing for Custom 8 numbers				
1-10	NO	142.49	ECDR1	
11-50	NO	759.9	3ECDR2	
51-150	NO	2,374.78	ECDR3	
151-300	NO	5,509.48	ECDR4	
301 and up	NO	7,124.33	ECDR5	
- one time report (per custom 8 number)	47.50	NO	ECDRR	
- changes in:				
primary billed Custom 8 number re-referenced secondary Custom 8 number	RR  6.65	NO  NO	  ECDRS	
Custom 8 number added to an existing call detail report arrangement	6.65	NO	ECDRS	
5. Pay Telephone Use Charge per call		\$0.24		

NOTE 1: CUSTOM 8 Directory Assistance Listing monthly charges are waived if the customer's billed CUSTOM 8 usage is \$100 or greater in that month. (L) (D)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T) (L)

8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE

A. GENERAL

1. Applicability

This tariff contains general regulations related to EASY 8. These general regulations are in addition to specific conditions and regulations contained in the particular schedule(s) listed below unless otherwise indicated.

Schedule Cal.P.U.C. No. D8.

(T)

8.1 WATS<sup>1</sup>, 800 Service<sup>2</sup> and 2-Way WATS/800 Service<sup>1</sup>

(T)

8.1.2 800 Service

(T)

2. Description

a. Pacific Bell will provide EASY 8 Toll-Free Service (hereinafter described as EASY 8) using a residence line. Pacific Bell will provide the intraservice area portion service. Service from other service areas must be provided by a participating long distance carrier. The access line will be owned by Pacific Bell.

b. EASY 8 can be provisioned on any residential line<sup>3</sup>. EASY 8 service and usage charges will be in addition to the applicable charges for line and trunk service.

3. Regulations

a. Limitations of Service

Local Directory Assistance

Calls to Directory Assistance (normally accessed by dialing 411) are denied except where EASY 8 is provisioned on a residential line.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective August 31, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

NOTE 3: EASY 8 may also be provisioned on an access line billed to a third party if the third party has given their consent. The third party access line must be purchased from the exchange tariff.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

- 8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd) (T) (L)
- A. GENERAL (Cont'd) (T)
3. Regulations (Cont'd)
- b. Subscription Area
- Service for EASY 8 may be arranged to accommodate one or more service areas.
- c. Set-up Charge
- No set-up charge will apply to EASY 8.
- d. Service Charges
- Change to or from CUSTOM 8 and EASY 8
- Service charges are applicable as shown in Schedule Cal.P.U.C. No. D8.1.1.C and A3.2.4.d. (T)
- e. Responsible Organization (RespOrg)
- EASY 8 service allows the customer to select a RespOrg. The customer may select Pacific Bell or another company to act as the customer's RespOrg. When the customer selects another company to be the RespOrg, Pacific Bell will work with that RespOrg to ensure that the customer's EASY 8 service is designed and maintained appropriately.
- f. Resellers
- RespOrg rules for resellers are the same as for retail customers (D8.2.A.3.e.). The reseller must use Pacific Bell as the intraLATA provider of EASY 8 service. (T) (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd)

(T)

8.4.1 EASY 8 TOLL-FREE SERVICE - RESIDENCE

(T)

A. DESCRIPTION

1. EASY 8 TOLL-FREE SERVICE

EASY 8 Toll-Free Service (hereinafter described as EASY 8) is an 8XX Service that provides line termination to a residential line. EASY 8 permits the residential subscriber to terminate their EASY 8 service on an residential line, eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations in the same subscription area as that in which the residence line terminates. Service from other service areas must be provided by a participating long distance carrier.

B. REGULATIONS

1. Area of Service

a. EASY 8 is offered in all LATAs.

b. Subscription Area

Service Areas<sup>1</sup> (LATAs) 1-10, area code<sup>3</sup>, area code and prefix<sup>2</sup> within the State of California.

2. Rate Period

Rates applicable to EASY 8 are for all hours, all days of the week.

NOTE 1: Multiple Service Areas (LATAs) may be ordered when an 8XX Service Provider who is an Interexchange Carrier (IEC) provides interService area service. Where another 800 Service Provider arranges for the service, the nonrecurring charges of the 800 Service Provider apply and not the nonrecurring charges of the Utility. In addition to usage charges, other rates and charges of the 800 Service Provider may apply regardless of whether the Utility or the 800 Service Provider arranges the service as provided for in the tariffs.

NOTE 2: Prefix information will not be available from non equal access end offices including those of some local exchange carriers (LECs).

NOTE 3: Area Codes: 209, 213, 310, 408, 415, 510, 619, 707, 714, 805, 818, and 916.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)

Continued



CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd) (T)  
8.4.1 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd) (T)

B. REGULATIONS (Cont'd)

3. Usage Charges

a. Method of determining usage charges for EASY 8:

(1) All hours, all days of the week are rated as shown in 8.4.1 following. (T)

(2) All calls will have a minimum 30 second MATR. Each EASY 8 call is charged in one second increments with a 30 second MATR.

4. Optional Features on EASY 8

a. The following optional features are available with EASY 8

(1) Call Handling and Destination Features

This feature allows the subscriber to select routing options as to how their EASY 8 calls are routed based on where the EASY 8 call originates. It requires a subscriber to have a minimum of two terminating locations. Following are the parameters a subscriber can select to determine how calls will be routed:

- by time of day
- by day of week
- originating area code, area code and prefix,<sup>1</sup>  
or Service Area
- specific date (within the next 12 months)
- allocation to terminating location by percentage of calls
- multiple carriers

(a) Primary Routing Arrangement

Call Handling and Destination provides the subscriber with one primary routing arrangement designated by the subscriber as the way in which his EASY 8 calls should be routed under normal business conditions. The subscriber may request the Utility make changes in the primary routing arrangement as normal service updates on a regular business basis.

NOTE 1: Prefix information will not be available from non equal access end office including those of some local exchange carriers (LECs). (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

(T)(L)

- 8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd)  
8.4.1 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd)  
B. REGULATION (Cont'd)  
4. Optional Features on EASY 8 (Cont'd)  
a. The following optional features are available with EASY 8 (Cont'd)  
(1) Call Handling and Destination Features (Cont'd)  
  
(b) Alternate Routing Arrangement

Call handling and Destination provides the subscriber with the ability to have an alternative routing arrangement. The subscriber can activate, through the Utility, the alternate routing arrangement in the normal due date interval or in a customer defined emergency interval.

(2) Call Data Sample<sup>1</sup>

This feature allows the subscriber to obtain sampled information about the calls originated and/or terminated to the subscriber's EASY 8 number.<sup>2</sup> The subscriber can select the basis for the Call Data Sample from the parameters identified below:

- sample size 1% - 100%
- specific 8XX numbers dialed
- geographic locations of where calls originate  
NPA/Area Code/Area code and prefix<sup>3</sup>
- time of day calls were made
- date of calls
- number of calls within your subscription area
- number of call attempts from outside your subscription area
- percentage of calls completed
- duration of calls
- identification of carrier used to route a call
- duration of sample period: 1 day minimum; 30 Days maximum

NOTE 1: Initial establishment of the Call Data Sample report is free of charge. Subsequent copies charged as shown in D8.4.1,C.1.f(2) following. Similar information is available free of charge through Call Detail.

(T)

NOTE 2: Call data may not be available when calls originate from some Local Exchange Carriers' (LECs) territory.

NOTE 3: Prefix information will not be available from non equal access end office including those of some local exchange carriers (LECs).

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd) (T)

8.4.1 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd) (T)

B. REGULATIONS (Cont'd)

4. Optional Features on EASY 8 (Cont'd)

a. The following optional features are available with EASY 8 (Cont'd)

(3) Call Data Summary Reports

Summaries of the data collected in the Call Data Sample will be summarized and available in paper copy.

(4) Raw Data Call Sample Reports

Raw data collected in the Call Data Sample is available on magnetic tape or paper.

(5) EASY 8 may be offered to a customer through a Sales Agency Program as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule 1 - Definition of Terms.

(6) EASY 8 Directory Assistance Listing<sup>1</sup>

EASY 8 subscribers may list their EASY 8 numbers in the AT&T 800 Directory Assistance Service (1-800-555-1212) through the Utility.

(7) EASY 8 Digital Data

Provides the capability to allow data calls to an EASY 8 number originating or terminating on a Pacific Bell SDS56 or Integrated Services Digital Network (Centrex ISDN, SDS ISDN, Personal ISDN or Primary Rate ISDN) line.

5. Pay Telephone Use Charge

In addition to all other charges for Easy 8 in this tariff schedule, a pay telephone use charge will apply to each coinless call which Pacific Bell can identify as placed from a pay telephone.

NOTE 1: The AT&T 800 Directory Assistance operator will provide the EASY 8 number listing when the calling party's NPA corresponds to the NPA(s) in the EASY 8 customer's subscription area.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd)  
 8.4.1 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd)

C. RATES AND CHARGES

1. Maximum Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. EASY 8 on a Residential Line			
- per EASY 8 number	\$19.00	\$5.00 (I)	CEASY
b. Charge to change from/to EASY 8 and CUSTOM 8			
- First change	None	None	None
- Subsequent changes <sup>1</sup>	4.75	None	None
c. Usage Charges			
Minutes of usage			
<u>EASY 8</u>		<u>Per Minute</u>	
- EASY 8, all hours, all days of the week		\$0.10	
d. EASY 8 Digital Data	NA	NA	DGTL8

NOTE 1: See Schedule Cal.P.U.C. No. A3.2.4.d.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(N)

- 8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd)
- 8.4.1 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd)
- C. RATES AND CHARGES (Cont'd)
- 1. Maximum Rates (Cont'd)

e. Usage Charges

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in 8.4.1,C.1.c. preceding.

(1) Set up Charge

CHARGE

- Per completed message on EASY 8 NO

(2) Hours of Usage

(a) All hours, all days of the week are rated as shown in 8.4.1,C.1.c preceding.

(b) All calls will have a minimum 30 second MATR.

f. Optional features on EASY 8

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1). Call Handling and Destination Feature Initial establishment of routing arrangement			
- per EASY 8 number	\$ 142.49	NO	VCH
Change requested in routing arrangement <sup>1</sup>			
- per EASY 8 number	94.99	NO	CCH
Alternate Routing arrangement/update			
- per EASY 8 number	NO	NO	VEM

NOTE 1: Changes may be made as normal service updates (same as change charge) on a regular business basis.

(N)

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(N)

- 8.4 CUSTOM 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd)
- 8.4.1 CUSTOM 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd)
- C. RATES AND CHARGES (Cont'd)
- 1. Maximum Rates (Cont'd)
- f. Optional features on EASY 8 (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(2) Call Data Sample			
Initial establishment of sample			
- per order	NO	NO	VDR
- subsequent copies, per order	\$142.49	NO	VDR
(3) Call Data Summary Reports			
Copies of the Report			
- per copy	47.50	NO	VSR
(4) Raw Data Call Sample Reports			
Copies of the Report			
- per copy			
- paper copies	47.50	NO	VRP
- magnetic tape	142.49	NO	VRM
(5) EASY 8 Directory Assistance Listing			
- per EASY 8 number/California	NO	\$ 5.22 <sup>1</sup>	NDLC8
- per EASY 8 number/Nationwide	NO	13.30 <sup>1</sup>	NDLUS
g. Pay Telephone Use Charge per call		\$0.24	

NOTE 1: EASY 8 Directory Assistance Listing monthly charges are waived if the customer's billed EASY 8 usage is \$100 or greater in that month.

(N)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd)  
 8.4.1 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd)  
 C. RATES AND CHARGES(Cont'd)

2. Current Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. EASY 8 on a Residential Line			
- per EASY 8 number	\$19.00	\$5.00 (I)	CEASY
b. Charge to change from/to EASY 8 and CUSTOM 8			
- First change	None	None	None
- Subsequent changes <sup>1</sup>	4.75	None	None
c. Usage Charges			
Minutes of usage			
<u>EASY 8</u>		<u>Per Minute</u>	
- EASY 8, all hours, all days of the week		\$0.10	
d. EASY 8 Digital Data	NA	NA	DCTL8

NOTE 1: See Schedule Cal.P.U.C. No. A3.2.4.d.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd) (T) (L)  
 8.4.1 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd) (T)  
 C. RATES AND CHARGES (Cont'd) (L)  
 2. Current Rates (Cont'd) (N)

e. Usage Charges (T) (L)

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in 8.4.1,C.2.c preceding. (T)

(1) Set up Charge (T)

CHARGE

- Per completed message on EASY 8 NO

(2) Hours of Usage (T)

(a) All hours, all days of the week are rated as shown in 8.4.1,C.2.c preceding.

(b) All calls will have a minimum 30 second MATR.

f. Optional features on EASY 8 (T)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1). Call Handling and Destination Feature Initial establishment of routing arrangement			(T)
- per EASY 8 number	\$ 142.49	NO	VCH
Change requested in routing arrangement <sup>1</sup>			
- per EASY 8 number	94.99	NO	CCH
Alternate Routing arrangement/update			
- per EASY 8 number	NO	NO	VEM

NOTE 1: Changes may be made as normal service updates (same as change charge) on a regular business basis. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued



CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

- 8.4 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd) (T) (L)
- 8.4.1 EASY 8 TOLL-FREE SERVICE - RESIDENCE (Cont'd) (T)
- C. RATES AND CHARGES (Cont'd) (L)
- 2. Current Rates (Cont'd) (N)
- f. Optional features on EASY 8 (Cont'd) (L)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
(2) Call Data Sample				(T)
Initial establishment of sample				
- per order	NO	NO	VDR	
- subsequent copies, per order	\$142.49	NO	VDR	
(3) Call Data Summary Reports				(T)
Copies of the Report				
- per copy	47.50	NO	VSR	
(4) Raw Data Call Sample Reports				(T)
Copies of the Report				
- per copy				
- paper copies	47.50	NO	VRP	
- magnetic tape	142.49	NO	VRM	
(5) EASY 8 Directory Assistance Listing				(T)
- per EASY 8 number/California	NO	\$ 5.22 <sup>1</sup>	NDLC8	
- per EASY 8 number/Nationwide	NO	13.30 <sup>1</sup>	NDLUS	
g. Pay Telephone Use Charge				(T)
per call		\$0.24		

NOTE 1: EASY 8 Directory Assistance Listing monthly charges are waived if the customer's billed EASY 8 usage is \$100 or greater in that month. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS

(T)

A. GENERAL

1. Applicability

This tariff contains general regulations related to EASY 8. These general regulations are in addition to specific conditions and regulations contained in the particular schedule(s) listed below unless otherwise indicated.

Schedule Cal.P.U.C. No. D8.

(T)

8.1 WATS<sup>1</sup>, 800 Service<sup>2</sup> and 2-Way WATS/800 Service<sup>1</sup>

(T)

8.1.2 800 Service

(T)

2. Description

- a. Pacific Bell will provide EASY 8 Toll-Free Service (hereinafter described as EASY 8) using a regular business line. Pacific Bell will provide the intraservice area portion service. Service from other service areas must be provided by a participating long distance carrier. The access line will be owned by Pacific Bell.
- b. EASY 8 can be provisioned on any business line<sup>3</sup>. EASY 8 service and usage charges will be in addition to the applicable charges for line and trunk service.

NOTE 1: Frozen/Grandfathered WATS and 2-WAY WATS/800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Effective with Advice Letter No. 18345. Service to be withdrawn effective August 31, 1997.

NOTE 2: Frozen/Grandfathered 800 Service - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. Pending approval of Advice Letter No. 18408. Service to be withdrawn effective April 1, 1998.

NOTE 3: EASY 8 may also be provisioned on an access line billed to a third party if the third party has given their consent. The third party access line must be purchased from the exchange tariff.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd)

(T)

A. GENERAL (Cont'd)

3. Regulations

a. Limitations of Service

Local Directory Assistance

Calls to Directory Assistance (normally accessed by dialing 411) are denied except where EASY 8 is provisioned on a regular business line.

b. Subscription Area

Service for EASY 8 may be arranged to accommodate one or more service areas.

c. Set-up Charge

No set-up charge will apply to EASY 8.

d. Service Charges

Change to or from CUSTOM 8 and EASY 8

- Service charges are applicable as shown in 8.5.1,C.1.e(1) following and Schedule Cal.P.U.C. No. A3.1.6.e.

(T)

(T)

e. Responsible Organization (RespOrg)

EASY 8 service allows the customer to select a RespOrg. The customer may select Pacific Bell or another company to act as the customer's RespOrg. When the customer selects another company to be the RespOrg. Pacific Bell will work with that RespOrg to ensure that the customer's EASY 8 service is designed and maintained appropriately.

f. Resellers

RespOrg rules for resellers are the same as for retail customers (D8.3.A.3.e.). The reseller must use Pacific Bell as the intraLATA provider of EASY 8 service.

(T)

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd)

(T)

8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS

(T)

A. DESCRIPTION

1. EASY 8

EASY 8 Toll-Free Service (hereinafter described as EASY 8) is an 8XX Service that provides line termination to a regular business line. EASY 8 permits the business subscriber to terminate their EASY 8 service on a regular business line, eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations in the same subscription area as that in which the business line terminates. Service from other service areas must be provided by a participating long distance carrier.

B. REGULATIONS

1. Area of Service

a. EASY 8 is offered in all LATAs.

b. Subscription Area

Service Areas<sup>1</sup> (LATAs) 1-10, area code<sup>3</sup>, area code and prefix<sup>2</sup> within the State of California.

2. Rate Period

Rates applicable to EASY 8 are for all hours, all days of the week.

NOTE 1: Multiple Service Areas (LATAs) may be ordered when an 8XX Service Provider who is an Interexchange Carrier (IEC) provides interService area service. Where another 800 Service Provider arranges for the service, the nonrecurring charges of the 800 Service Provider apply and not the nonrecurring charges of the Utility. In addition to usage charges, other rates and charges of the 800 Service Provider may apply regardless of whether the Utility or the 800 Service Provider arranges the service as provided for in the tariffs.

NOTE 2: Prefix information will not be available from non equal access end offices including those of some local exchange carriers (LECs).

NOTE 3: Area Codes: 209, 213, 310, 408, 415, 510, 619, 707, 714, 805, 818, and 916.

(L) Formerly in Schedule Cal.P.U.C. No. A7.

(L)

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd) (T)

8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd) (T)

B. REGULATIONS (Cont'd)

3. Usage Charges

a. Method of determining usage charges for EASY 8:

(1) All hours, all days of the week are rated as shown in 7.5.1 following.

(2) All calls will have a minimum 30 second MATR. Each EASY 8 call is charged in one second increments with a 30 second MATR.

4. Optional Features on EASY 8

a. The following optional features are available with EASY 8

(1) Call Handling and Destination Features

This feature allows the subscriber to select routing options as to how their EASY 8 calls are routed based on where the EASY 8 call originates. It requires a subscriber to have a minimum of two terminating locations. Following are the parameters a subscriber can select to determine how calls will be routed:

- by time of day
- by day of week
- originating area code, area code and prefix,<sup>1</sup> or Service Area
- specific date (within the next 12 months)
- allocation to terminating location by percentage of calls
- multiple carriers

(a) Primary Routing Arrangement

Call Handling and Destination provides the subscriber with one primary routing arrangement designated by the subscriber as the way in which his EASY 8 calls should be routed under normal business conditions. The subscriber may request the Utility make changes in the primary routing arrangement as normal service updates on a regular business basis.

NOTE 1: Prefix information will not be available from non equal access end office including those of some local exchange carriers (LECs).

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.5 EASY 8 TOLL FREE SERVICE - BUSINESS (Cont'd) (T)

8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd) (T)

B. REGULATIONS (Cont'd)

4. Optional Features with EASY 8 (Cont'd)

a. The following optional features are available with EASY 8 (Cont'd)

(1) Call Handling and Destination Features (Cont'd)

(b) Alternate Routing Arrangement

Call handling and Destination provides the subscriber with the ability to have an alternative routing arrangement. The subscriber can activate, through the Utility, the alternate routing arrangement in the normal due date interval or in a customer defined emergency interval.

(2) Call Data Sample<sup>1</sup>

This feature allows the subscriber to obtain sampled information about the calls originated and/or terminated to the subscriber's EASY 8 number.<sup>2</sup> The subscriber can select the basis for the Call Data Sample from the parameters identified below:

- sample size 1% - 100%
- specific 8XX numbers dialed
- geographic locations of where calls originate  
NPA/Area Code/Area code and prefix<sup>3</sup>
- time of day calls were made
- date of calls
- number of calls within your subscription area
- number of call attempts from outside your subscription area
- percentage of calls completed
- duration of calls
- identification of carrier used to route a call
- duration of sample period: 1 day minimum; 30 Days maximum

NOTE 1: Initial establishment of the Call Data Sample report is free of charge. Subsequent copies charged as shown in D8.5.1.C,1(c)(2), (T) following. Similar information is available free of charge through Call Detail.

NOTE 2: Call data may not be available when calls originate from some Local Exchange Carriers' (LECs) territory.

NOTE 3: Prefix information will not be available from non equal access end office including those of some local exchange carriers (LECs). (T)(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

(T)(L)

8.5 EASY 8 TOLL FREE SERVICE - BUSINESS (Cont'd) (T)

8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd) (T)

B. REGULATIONS (Cont'd)

4. Optional Features with EASY 8 (Cont'd)

a. The following optional features are available with EASY 8 (Cont'd)

(3) Call Data Summary Reports

Summaries of the data collected in the Call Data Sample will be summarized and available in paper copy.

(4) Raw Data Call Sample Reports

Raw data collected in the Call Data Sample is available on magnetic tape or paper.

(5) EASY 8 may be offered to a customer through a Sales Agency Program as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule 1 - Definition of Terms.

(6) EASY 8 Directory Assistance Listing<sup>1</sup>

EASY 8 subscribers may list their EASY 8 numbers in the AT&T 800 Directory Assistance Service (1-800-555-1212) through the Utility.

(7) EASY 8 Digital Data

Provides the capability to allow data calls to an EASY 8 number originating or terminating on a Pacific Bell SDS56 or Integrated Services Digital Network (Centrex ISDN, SDS ISDN, Personal ISDN, or Primary Rate ISDN) line.

5. Pay Telephone Use Charge

In addition to all other charges for Easy 8 in this tariff schedule, a pay telephone use charge will apply to each coinless call which Pacific Bell can identify as placed from a pay phone.

NOTE 1: The AT&T 800 Directory Assistance operator will provide the EASY 8 number listing when the calling party's NPA corresponds to the NPA(s) in the EASY 8 customer's subscription area.

(L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
D8. TOLL FREE SERVICES

8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd)  
 8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd)

C. RATES AND CHARGES

1. Maximum Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. EASY 8 on a Regular Business Line			
- per line	None	\$5.00 (I)	CEASY
- First change	None	None	None
- Subsequent Changes	RR <sup>1</sup>	None	None
b. Usage Charges			
Minutes of Usage			
<u>EASY 8</u>		<u>Per Minute</u>	
- EASY 8, all hours, all days of the week		\$0.10	
c. EASY 8 Digital Data	NA	NA	DGTL8

NOTE 1: See Schedule Cal.P.U.C. No. A3.1.4.

Continued



CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(N)

8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd)  
 8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd)  
 C. RATES AND CHARGES (Cont'd)  
 1. Maximum Rates (Cont'd)

d. Usage Charges

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in 8.5.1,C.1.b. preceding.

(T)

(1) Set up Charge

CHARGE

- Per completed message on EASY 8 NO

(2) Hours of Usage

(a) All hours, all days of the week are rated as shown in 8.5.1,C.1.b preceding.

(T)

(b) All calls will have a minimum 30 second MATR.

e. Optional features on EASY 8

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Call Handling and Destination Feature Initial establishment of routing arrangement - per EASY 8 number	\$ 142.49	NO	VCH
Change requested in routing arrangement <sup>1</sup> - per EASY 8 number	94.99	NO	CCH
Alternate Routing arrangement/update - per EASY 8 number	NO	NO	VEM

NOTE 1: Changes may be made as normal service updates (same as change charge) on a regular business basis.

(N)

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

(N)

- 8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd)  
 8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd)  
 C. RATES AND CHARGES (Cont'd)  
 1. Maximum Rates (Cont'd)  
 e. Optional features on EASY 8 (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(2) Call Data Sample			
Initial establishment of sample			
- per order	NO	NO	VDR
- subsequent copies, per order	\$142.49	NO	VDR
(3) Call Data Summary			
Reports			
Copies of the Report			
- per copy	47.50	NO	VSR
(4) Raw Data Call Sample			
Reports			
Copies of the Report			
- per copy			
- paper copies	47.50	NO	VRP
- magnetic tape	142.49	NO	VRM
(5) EASY 8 Directory			
Assistance Listing			
- per EASY 8 number/California	NO	\$ 5.22 <sup>1</sup>	NDLC8
- per EASY 8 number/Nationwide	NO	13.30 <sup>1</sup>	NDLUS
(6) Billing Account Group (BAG)			
- per BAG control account	NO	NO	CBGCA
- per individual EASY 8 account	9.50	7.12	CBG
f. Pay Telephone Use Charge			
per call		\$0.24	

NOTE 1: EASY 8 Directory Assistance Listing monthly charges are waived if the customer's billed EASY 8 usage is \$100 or greater in that month.

(N)

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd)  
 8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd)  
 C. RATES AND CHARGES (Cont'd)

2. Current Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. EASY 8 on a Regular Business Line			
- per line	None	\$5.00 (I)	CEASY
- First change	None	None	None
- Subsequent Changes	RR <sup>1</sup>	None	None
b. Usage Charges			
Minutes of Usage			
<u>EASY 8</u>		<u>Per Minute</u>	
- EASY 8, all hours, all days of the week		\$0.10	
c. EASY 8 Digital Data	NA	NA	DGTL8

NOTE 1: See Schedule Cal.P.U.C. No. A3.1.4.

Continued

CATEGORY III SERVICES

D8. TOLL FREE SERVICES

8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd) (T) | (L)  
 8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd) (T) |  
 C. RATES AND CHARGES (Cont'd) (L)  
 2. Current Rates (Cont'd) (N)

d. Usage Charges (T) | (L)

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in 8.5.1,C.1.b. preceding. (T)

(1) Set up Charge (T)

CHARGE

- Per completed message on EASY 8 NO

(2) Hours of Usage (T)

(a) All hours, all days of the week are rated as shown in 8.5.1,C.2.b preceding. (T)

(b) All calls will have a minimum 30 second MATR.

e. Optional features on EASY 8 (T)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(1) Call Handling and Destination Feature Initial establishment of routing arrangement - per EASY 8 number	\$ 142.49	NO	VCH
Change requested in routing arrangement <sup>1</sup> - per EASY 8 number	94.99	NO	CCH
Alternate Routing arrangement/update - per EASY 8 number	NO	NO	VEM

NOTE 1: Changes may be made as normal service updates (same as change charge) on a regular business basis. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued

CATEGORY III SERVICES  
 D8. TOLL FREE SERVICES

- 8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd) (T)
- 8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS (Cont'd) (T)
- C. RATES AND CHARGES (Cont'd) (L)
- 2. Current Rates (Cont'd) (N)
- e. Optional features on EASY 8 (Cont'd) (L)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
(2) Call Data Sample				(T)
Initial establishment of sample				
- per order	NO	NO	VDR	
- subsequent copies, per order	\$142.49	NO	VDR	
(3) Call Data Summary				(T)
Reports				
Copies of the Report				
- per copy	47.50	NO	VSR	
(4) Raw Data Call Sample				(T)
Reports				
Copies of the Report				
- per copy				
- paper copies	47.50	NO	VRP	
- magnetic tape	142.49	NO	VRM	
(5) EASY 8 Directory				(T)
Assistance Listing				
- per EASY 8 number/California	NO	\$ 5.22 <sup>1</sup>	NDLC8	
- per EASY 8 number/Nationwide	NO	13.30 <sup>1</sup>	NDLUS	
(6) Billing Account Group (BAG)				(T)
- per BAG control account	NO	NO	CBGCA	
- per individual EASY 8 account	9.50	7.12	CBG	
f. Pay Telephone Use Charge				(T)
per call		\$0.24		

NOTE 1: EASY 8 Directory Assistance Listing monthly charges are waived if the customer's billed EASY 8 usage is \$100 or greater in that month. (L)

(L) Formerly in Schedule Cal.P.U.C. No. A7.

Continued