

CATEGORY III SERVICES
 D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
19th	CS A	Original	13.1	Original	30	1st	51
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				Original	50		

NOTE 1: Issued

(*) Also known as Local Toll.

(D)

CC: 5170

CATEGORY III SERVICES
 D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

LIST OF EFFECTIVE SHEETS

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<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
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NOTE 1: Issued

NOTE 2: Tariff sheet withdrawn from Advice Letter No. 22685.

(*) Also known as Local Toll.

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(*) Also known as Local Toll.

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D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.1 APPLICATION

(N)

Message Telecommunications Service (MTS)^(*) applies to all MTS^(*) messages and to message toll mobile telephone service furnished or made available by the Utility over facilities within a LATA.

11.2 STANDARD SERVICE OFFERINGS

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE¹

A. GENERAL

1. Description

A toll telephone message is a completed call or telephonic communication between two exchange stations located in different local service areas, between toll stations or between a toll station and an exchange station to which rates are applicable in accordance with the provisions of this schedule.

2. Regulations

a. The toll service charges specified in this tariff are in payment for all service furnished between the calling and the called stations.

b. Toll service is classified and rated as either:¹

Dial (credit) calling card station
Dial station

Operator station
Operator person

c. Regulations applicable to Sections A. thru D. following.

Use of Service for Unlawful Purposes

Legal requirements for refusal or discontinuance of service are set forth in Schedule Cal.P.U.C. No. D2.6.

d. The designated commercial credit cards, authorized by contract for use, are as follows: American Express (AE), Master Card, VISA, Carte Blanche and Diner's Club, JCB (Japanese Credit Bureau).

(*) Also known as Local Toll.

NOTE 1: Also see Schedule Cal.P.U.C. No. D5.2.1.

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CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

2. Regulations (Cont'd)

e. California relay service calls may not be placed to:

- 976 or 900 numbers
- Time or weather recorded messages
- Other informational recordings

f. Express Call Completion

Express Call Completion (ECC) provides an incoming directory assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested.

The mechanized announcement will instruct the caller that for an additional charge they may have their call automatically completed by depressing a specific digit on the Touch Tone keypad. All completed calls will be charged the ECC service charge, in addition to any other appropriate charges.¹

ECC service is effective on and after September 30, 1990.

ECC will only be furnished where facilities and operating conditions permit.

ECC will not be provided to the following services:

WATS Service
800 Service
976 Service
900 Service
Inmate Service
Zenith/Enterprize Service

This offering provides call completion on a LATA wide basis only.

Credits shall apply for completions to an incorrect telephone number.

The Utility assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

NOTE 1: See A.4.a.(12) and (14), following for rate.

(*) Also known as Local Toll.

(N)

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CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

2. Regulations (Cont'd)

f. Express Call Completion (Cont'd)

This service is furnished solely for the telephone calling purposes of the caller.

Provisions concerning limitations of liability and allowance for interruptions in service are set forth in Schedule Cal.P.U.C. No. D2.2.4.

The ECC service charge is not subject to optional calling plan discounts. The usage associated with a call will be subject to any applicable discount.

Centrex, PBX and Commstar II customers with toll restriction will be offered ECC on an alternate billing basis only.

- g. The MTS usage charges associated with up to five (5) ISDN lines, used for data and video applications, for Public Schools, Libraries and Community Colleges and Private Schools as defined in Schedule Cal.P.U.C. No. A2., participating in the Education First Program shall be waived for a period of one (1) year. The one (1) year period shall begin on the date of installation of the ISDN lines and continue for twelve (12) months after which time the customer shall begin paying the usage charges associated with these lines.

(*) Also known as Local Toll.

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CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

3. Territory

Between two points within a LATA where the respective rate centers of such points also are located in said LATA.

4. Rates and Charges

a. Method of Applying Rates¹

(1) Toll rates between points (cities, towns or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes.

(2) Determine the rate airline distance between the rate centers involved.

Where a point is divided into district areas specified in Schedule Cal.P.U.C. No. A6.2.7,B. the rate airline distance is the mileage between the rate center of the district area and the rate center of the other point, except that when such mileage exceeds 40 miles the rate airline distance is the mileage between the exchange rate center and the rate center of the other point with a minimum of 41 miles.

If both points are divided into district areas the rate airline distance is the mileage between the rate centers of the district areas, except that when such mileage exceeds 40 miles the rate airline distance is the mileage between the exchange rate centers with a minimum of 41 miles.

(3) Refer to (10) following. Opposite the mileage step which includes the mileage determined as in (2) above, will be found the rates for sent-paid dial initial periods and rates for additional minutes for all classes of service between the rate centers involved. Below the table are the service charges for dial (credit) credit card station, operator station, and operator person service.

(*) Also known as Local Toll.

NOTE 1: In addition to the rates shown in this schedule, one or more of the operator assistance service charges in Schedule Cal.P.U.C. No. D5.2.1 may apply per message.

(N)

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CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(4) Rate Periods¹

MONDAY THRU FRIDAY

Hours ²	Rate
8:00 am to 5:00 pm	Day
5:00 pm to 11:00 pm	Evening
11:00 pm to 8:00 am	Night/Weekends

SATURDAY AND SUNDAY

Hours	Rate
ALL	Night/Weekends

Discounts for Certified Handicapped TDD Users

Message toll rate periods and rate discounts for households of certified handicapped TDD users as specified in Schedule Cal.P.U.C. No. A5.2.3 are as follows.

MONDAY THRU FRIDAY

Hours	Rate	Discount ^{3,4}
8:00 am to 5:00 pm	Day	25%
5:00 pm to 11:00 pm	Evening	30%
11:00 pm to 8:00 am	Night/Weekend	30%

SATURDAY AND SUNDAY

Hours	Rate	Discount
ALL	Night/Weekend	30%

NOTE 1: Night/Weekend rates apply on Holidays, see 4.a. (12) following.

NOTE 2: To, but not including.

NOTE 3: See Regulations 2.g. preceding

NOTE 4: Discounts apply to the sum of the initial minute and additional minute for each rate period. Dial charges are determined from (10) following. Discounts do not apply to service charges in (10) following.

(*) Also known as Local Toll.

(N)

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CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(5) Dial Station Service

Dial station rates apply to:

Sent-Paid messages dialed and completed by the customer from a residence, business or customer-owned pay (COPT) telephone without the assistance of a Utility operator.

Sent-Paid messages placed with the assistance of an operator where:

- Dial completion facilities are not available.
- Equipment or circuit conditions cause unsuccessful dial attempts.
- The customers identify themselves as being handicapped and unable to dial.
- The Utility operator must identify the calling number where automatic recording equipment is not available.
- The Utility operator reestablishes the connection after a service failure on a customer dialed call.
- The California Relay Service communication assistant completes a call between a TDD and a non-TDD telephone.
- The customers are identified as being visually or physically impaired (mobility impaired) and they use a Utility operator or Pacific Bell calling card to make a local call (except COPT).

(*) Also known as Local Toll

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Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(6) Collection of Charges

Charges (including messenger charges) for all classes of telephone calls are billed against or collected from the calling telephone number. However, upon request, calls between points within a LATA may be placed on a non sent-paid basis and toll charges may be:

- Billed against or collected from the called telephone number, except a COPT telephone number (i.e., charges may be reversed) if the charges are accepted at the called station.
- Billed against or collected from a third telephone number or account, except a COPT telephone number anywhere in the United States or Canada where such billing is accepted at the third telephone.
- Exception - California Relay Service calls may only be billed to a third number within California.
- Billed against another telephone company (credit) calling card account when the party requesting such billing is authorized to use such (credit) calling card.
- Exception - California Relay Service calls may only be billed to a calling card issued within California.

(*) Also known as Local Toll.

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Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(7) Time of Day and Day of Week

The rate applicable is determined by the day and time (standard or daylight savings) at the rate center of the calling station when the connection is established.

(8) Initial Period and Additional Minutes and Rounding

Rates are quoted in terms of initial period and additional minutes.

Initial Period:

- Dial Station, Dial (Credit) Calling Card Station, Operator Station, Person Service, and California Relay Service.

Initial period rates shown in (10) following, are for connections of one minute or any fraction thereof.

Additional Minutes

All additional minute rates shown in (10) following, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

(*) Also known as Local Toll.

(N)

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CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(8) initial Period and Additional Minutes and Rounding (Cont'd)

Rates are quoted in terms of initial period and additional minutes.

Rounding

Calls are rated using one of the following schedules¹. Each call will be billed a one minute minimum. After the initial one minute minimum, calls will be billed in one minute increments. Each fractional call is rounded to nearest cent.

Calls are rated using one of the following schedules². Each call will be billed an 18 second minimum. After the initial 18 second minimum, calls will be billed in six second increments. Each fractional call is rounded to nearest cent.

NOTE 1: Rounding applies to all plans following except business Advantage 000 but including credit card calls.

NOTE 2: Rounding applies to business Advantage 1000 with the exception of credit card calls.

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(9) Timing of Messages - Chargeable Time

- Chargeable time for calls placed on a Dial, Dial (Credit) Calling Card, Operator, or California Relay Service basis begins when connection is established between the calling station and the called station or private branch exchange switchboard or Radio telephone Utility system.
- Chargeable time for calls placed on an operator basis begins when connection is established between the person calling and the particular person called, another party acceptable to the person calling or the private branch exchange extension station called or mobile unit reached through a Radiotelephone Utility.
- Chargeable time for all messages ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Utility operator.
- Chargeable time for Mobile Telephone service messages, applies as shown in Schedule Cal.P.U.C. No. A5.9.2

(*) Also known as Local Toll.

(N)

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CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(10) Mileages and Corresponding Rates for Different Classes of Service
 (Cont'd)

i. Business Schedule

DAY RATE MILEAGE	Maximum Dial 1-Minute	Maximum Each Add'l Minute
13-16	\$.1800 (I)	\$.1800 (I)
17-20	.1800	.1800
21-25	.1800	.1800
26-30	.1800	.1800
31-40	.1800	.1800
41-50	.1800	.1800
51-70	.1800	.1800
71+	.1800 (I)	.1800 (I)
EVENING RATE MILEAGE		
13-16	\$.1800 (I)	\$.1800 (I)
17-20	.1800	.1800
21-25	.1800	.1800
26-30	.1800	.1800
31-40	.1800	.1800
41-50	.1800	.1800
51-70	.1800	.1800
71+	.1800 (I)	.1800 (I)
NIGHT & WEEKEND RATE MILEAGE		
13-16	\$.1800 (I)	\$.1800 (I)
17-20	.1800	.1800
21-25	.1800	.1800
26-30	.1800	.1800
31-40	.1800	.1800
41-50	.1800	.1800
51-70	.1800	.1800
71+	.1800 (I)	.1800 (I)

(*) Also known as Local Toll.

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CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(10) Mileages and Corresponding Rates for Different Classes of Service
 (Cont'd)

ii. Pacific Bell 0+ Calling Cardsm Schedule - Business

DAY RATE MILEAGE	Maximum Dial 1-Minute	Maximum Each Add'l Minute
0-12	\$.1048	\$.0442
13-16	.1048	.0442
17-20	.1048	.0442
21-25	.1317	.0846
26-30	.1317	.0846
31-40	.1317	.0846
41-50	.1519	.0980
51-70	.1519	.0980
71+	.1721	.1317
EVENING RATE MILEAGE		
0-12	\$.0778	\$.0307
13-16	.0778	.0307
17-20	.0778	.0307
21-25	.1115	.0711
26-30	.1115	.0711
31-40	.1115	.0711
41-50	.1182	.0778
51-70	.1182	.0778
71+	.1250	.0913
NIGHT & WEEKEND RATE MILEAGE		
0-12	\$.0442	\$.0307
13-16	.0442	.0307
17-20	.0442	.0307
21-25	.0711	.0509
26-30	.0711	.0509
31-40	.0711	.0509
41-50	.0913	.0577
51-70	.0913	.0577
71+	.1115	.0913

(*) Also known as Local Toll.

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CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(10) Mileages and Corresponding Rates for Different Classes of Service
(Cont'd)

ii. Pacific Bell 0+ Calling Cardsm Schedule - Business (Cont'd)

- in addition to the calling card rate, the following service charges are applicable per message for Calling Card Service:¹

MAXIMUM

- Pay Phone Use Charge 0.24

NOTE 1: See Schedule Cal.P.U.C. no. D5.2.1 for charges.

(*) Also known as Local Toll.

z Correction inadvertently left out of Advice Letter No. 21231, effective June 17, 2000.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(10) Mileages and Corresponding Rates for Different Classes of Service
 (Cont'd)

iii. OPERATOR HANDLED SCHEDULE - BUSINESS

<u>MILEAGE</u>	<u>MAXIMUM DIAL 1-MINUTE</u>	<u>MAXIMUM EACH ADDITIONAL MINUTE</u>
DAY RATE		
0- 12	\$.1530	\$.0759
13- 16	.1530	.0759
17- 20	.1530	.0759
21- 25	.1910	.1327
26- 30	.1910	.1327
31- 40	.1910	.1327
41- 50	.2194	.1517
51- 70	.2194	.1517
Over 71	.2479	.1991
EVENING RATE		
0- 12	\$.1151	\$.0569
13- 16	.1151	.0569
17- 20	.1151	.0569
21- 25	.1625	.1138
26- 30	.1625	.1138
31- 40	.1625	.1138
41- 50	.1720	.1233
51- 70	.1720	.1233
Over 71	.1815	.1422
NIGHT AND WEEKEND RATE		
0- 12	\$.0677	\$.0569
13- 16	.0677	.0569
17- 20	.0677	.0569
21- 25	.1056	.0853
26- 30	.1056	.0853
31- 40	.1056	.0853
41- 50	.1341	.0948
51- 70	.1341	.0948
Over 71	.1625	.1422

(*) Also known as Local Toll.

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CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE ^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(10) Mileages and Corresponding Rates for Different Classes of Service
(Cont'd)

iii. OPERATOR HANDLED SCHEDULE - BUSINESS (Cont'd)

- In addition to the calling card rate, the following service charges are applicable per message for Calling Card Service:¹

MAXIMUM

- Pay Phone Use Charge 0.24

NOTE 1: See Schedule Cal.P.U.C. no. D5.2.1 for charges.

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CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(10) Mileages and Corresponding Rates for Different Classes of Service
 (Cont'd)

i. Business Schedule

DAY RATE MILEAGE	Current Dial 1-Minute	Current Each Add'l Minute
13-16	\$.15 (I)	\$.15 (I)
17-20	.15	.15
21-25	.15	.15
26-30	.15	.15
31-40	.15	.15
41-50	.15	.15
51-70	.15	.15
71+	.15 (I)	.15 (I)
EVENING RATE MILEAGE		
13-16	\$.14 (I)	\$.14 (I)
17-20	.14	.14
21-25	.14	.14
26-30	.14	.14
31-40	.14	.14
41-50	.14	.14
51-70	.14	.14
71+	.14 (I)	.14 (I)
NIGHT & WEEKEND RATE MILEAGE		
13-16	\$.14 (I)	\$.14 (I)
17-20	.14	.14
21-25	.14	.14
26-30	.14	.14
31-40	.14	.14
41-50	.14	.14
51-70	.14	.14
71+	.14 (I)	.14 (I)

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(10) Mileages and Corresponding Rates for Different Classes of Service
(Cont'd)

i. Business Schedule (Cont'd)

- In addition to the calling card rate, the following service charges are applicable per message for Calling Card Service:¹

CURRENT

\$0.30

- Pay Phone Use Charge

- Station or Person Operator Handled service charge and Pay Station service charge listed in Schedule Cal.P.U.C. Nos. A6. and D5. The payphone service provider in a prison or correctional institution may impose an Inmate Station Service Charge. This deregulated charge is applicable to Station or Person Operator handled IntraLATA collect calls from a prison or correctional facility and, as required by Commission, will not exceed \$1.70 per call.

NOTE 1: See Schedule Cal.P.U.C. No. D5.2.1 for charges.
(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.2 STANDARD SERVICE OFFERINGS (Cont'd) (T)(L)
- 11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (Cont'd) (T)
- A. GENERAL (Cont'd)
- 4. Rates and Charges (Cont'd)
- a. Method of Applying Rates (Cont'd)
- (10) Mileages and Corresponding Rates for Different Classes of Service (T)
- (Cont'd)
- ii. Pacific Bell 0+ Calling Cardsm Schedule - Business (L)

DAY RATE MILEAGE	Current Dial 1-Minute	Current Each Add'l Minute	(N)
0-12	\$.1048	\$.0442	(L)
13-16	.1048	.0442	
17-20	.1048	.0442	
21-25	.1317	.0846	
26-30	.1317	.0846	
31-40	.1317	.0846	
41-50	.1519	.0980	
51-70	.1519	.0980	
71+	.1721	.1317	
EVENING RATE MILEAGE			
0-12	\$.0778	\$.0307	
13-16	.0778	.0307	
17-20	.0778	.0307	
21-25	.1115	.0711	
26-30	.1115	.0711	
31-40	.1115	.0711	
41-50	.1182	.0778	
51-70	.1182	.0778	
71+	.1250	.0913	
NIGHT & WEEKEND RATE MILEAGE			
0-12	\$.0442	\$.0307	
13-16	.0442	.0307	
17-20	.0442	.0307	
21-25	.0711	.0509	
26-30	.0711	.0509	
31-40	.0711	.0509	
41-50	.0913	.0577	
51-70	.0913	.0577	
71+	.1115	.0913	

(*) Also known as Local Toll.

(L) Material formerly on Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(10) Mileages and Corresponding Rates for Different Classes of Service
(Cont'd)

ii. Pacific Bell 0+ Calling Cardsm Schedule - Business (Cont'd)

- in addition to the calling card rate, the following service charges are applicable per message for Calling Card Service:¹

CURRENT

- Pay Phone Use Charge 0.24

NOTE 1: See Schedule Cal.P.U.C. no. D5.2.1 for charges.

(*) Also known as Local Toll.

z Correction inadvertently left out of Advice Letter No. 21231, effective June 17, 2000.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd) (T)(L)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE ^(*) (Cont'd) (T)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(10) Mileages and Corresponding Rates for Different Classes of Service (T)
 (Cont'd)

iii. OPERATOR HANDLED SCHEDULE - BUSINESS (T)(L)
 (N)

CURRENT DIAL CURRENT (T)(L)
 1-MINUTE EACH ADDITIONAL MINUTE

MILEAGE 1-MINUTE EACH ADDITIONAL MINUTE

DAY RATE

0- 12	\$.1530	\$.0759
13- 16	.1530	.0759
17- 20	.1530	.0759
21- 25	.1910	.1327
26- 30	.1910	.1327
31- 40	.1910	.1327
41- 50	.2194	.1517
51- 70	.2194	.1517
Over 71	.2479	.1991

EVENING RATE

0- 12	\$.1151	\$.0569
13- 16	.1151	.0569
17- 20	.1151	.0569
21- 25	.1625	.1138
26- 30	.1625	.1138
31- 40	.1625	.1138
41- 50	.1720	.1233
51- 70	.1720	.1233
Over 71	.1815	.1422

NIGHT AND WEEKEND RATE

0- 12	\$.0677	\$.0569
13- 16	.0677	.0569
17- 20	.0677	.0569
21- 25	.1056	.0853
26- 30	.1056	.0853
31- 40	.1056	.0853
41- 50	.1341	.0948
51- 70	.1341	.0948
Over 71	.1625	.1422

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE ^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(10) Mileages and Corresponding Rates for Different Classes of Service
(Cont'd)

iii. OPERATOR HANDLED SCHEDULE - BUSINESS (Cont'd)

- In addition to the calling card rate, the following service charges are applicable per message for Calling Card Service:¹

CURRENT

- Pay Phone Use Charge 0.24

NOTE 1: See Schedule Cal.P.U.C. no. D5.2.1 for charges.

(*) Also known as Local Toll.

z Correction inadvertently left out of Advice Letter No. 21231, effective June 17, 2000.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd) (T)(L)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd) (T)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(11) Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as follows: (T)(L)

Where facilities and operating conditions permit, the Utility's Toll Operators may verify a busy line condition and/or interrupt a conversation in progress at the calling party's request. The charges for such service are \$1.20 to verify and \$1.25 to interrupt. (N)

No charge will apply to the following:

When the Operator finds the called telephone line to be out of order.

To place a call to or from any public agency whose responsibility it is to provide or render emergency aid. (N)

(*) Also known as Local Toll. (N)

(L) Material formerly in Schedule Cal.P.U.C. No. A6. (N)

Continued

CATEGORY III SERVICES
 D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd) (N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(12) Holidays

Night rates apply on the following holidays:

New Year's Day/January 1	Labor Day
Washington's Birthday/3rd Monday in February	Thanksgiving Day
Independence Day/July 4	Christmas Day/December 25

(13) Optional Discount Plans

- Business and Residence customers may for the indicated nonrecurring and monthly charges as shown below receive a discount on all intraLATA directly dialed message toll charges. The discount rate is dependent on the total amount of monthly directly dialed message toll usage as billed.

<u>PLAN 1</u> <u>BILLED USAGE</u>	<u>DISCOUNT</u> <u>RATE</u>
\$0 - \$1350.00 per account	10%
over \$1350.01 per account	15%

<u>PLAN A</u> <u>BILLED USAGE</u>	<u>DISCOUNT</u> <u>RATE</u>
\$3000 or more per account if usage does not reach \$3000 discounts from Plan 1 apply	35%

Illustrative Only

- a. \$1,600.00 = Applicable total message toll usage billed.
- b. \$1,350.00 @ 10% discount = \$135.00
- c. \$250.00 @ 15% discount = \$ 37.50
- d. Total amount discounted = \$172.50

	<u>MAXIMUM</u> <u>NONRECURRING</u> <u>CHARGE</u>	<u>MAXIMUM</u> <u>MONTHLY</u> <u>RATE</u>	<u>USOC</u>
Plan 1	\$ 9.50	\$ 14.25	BLLBU
Plan A	\$ 9.50	\$237.48	BLLBA

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(14) Express Call Completion (ECC)^{2,3}

This service allows call completion to a desired intraLATA number for customers calling directory assistance (DA).

MAXIMUM
SERVICE CHARGE

- EACH CALL

\$0.33

(15) Pacific Bell Prepaid Phone Card - Business

Pacific Bell Prepaid Phone Cards allow customers that pay in advance to complete calls via a company provided 800 number printed on the card they have purchased. Customers will enter a 10-digit PIN number to begin calling.

Customers can place intraLATA, interLATA and international direct dial calls. Pacific Bell will carry the intraLATA calls in its territory. Participating interexchange carriers will carry interLATA and international calls.

A flat per-minute cost will be deducted on calls as the card is being used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card.

Customers requesting refunds will be directed to mail the card to a Pacific Bell refund center. A check will be remitted for the remaining balance.

NOTE 2: See Regulations A.2.f. preceding.

NOTE 3: See A.4.a.(10) preceding for rate.

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE ^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(16) Pacific Bell Prepaid Phone Card - Business (Cont'd)

Pacific Bell Prepaid Phone Cards are available in various denominations as spacificied below:

<u>DENOMINATION</u>	<u>MAXIUM PRICE PER MINUTE</u>
\$ 2.00	\$0.28
5.00	0.28
10.00	0.28
20.00	0.28
25.00	0.28
50.00	0.28

Pacific Bell Prepaid Phone Cards may not be used on the following types of calls:

- Calls to 500, 700, 800 or 900 numbers
- Calls to Directory Assistance
- Operator Assistance Calls
- Conference Calls
- Calls requiring time and charges

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

(N)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(17) Pacific Bell CoBranded Prepaid Phone Card²

Pacific Bell CoBranded Prepaid Phone Card will allow those businesses that meet Pacific's selection criteria to add prepaid calling functionality to their bank card products.

Pacific Bell CoBranded Prepaid Phone Card will function as described in D11.2.1,A.4.a(15) preceding and will be priced as listed below.

End users of a selected business shall purchase the service at the listed price. Billing and collection of end user charges will be subject to an agreement between Pacific Bell and the selected business.

	Maximum
Price Per Minute ³	\$0.37

NOTE 2: Pacific Bell will share marketing expense with the institution. The institution will be responsible for card fulfillment including refunds.

NOTE 3: Price Per Minute applies to Pacific Bell intraLATA service. Customers are responsible for establishing complementary arrangements with interLATA carriers for interLATA service.

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd) (T)(L)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(12) Holidays (T)

Night rates apply on the following holidays:

New Year's Day/January 1	Labor Day
Washington's Birthday/3rd Monday in February	Thanksgiving Day
Independence Day/July 4	Christmas Day/December 25

(13) Optional Discount Plans (T)

- Business and Residence customers may for the indicated nonrecurring and monthly charges as shown below receive a discount on all intraLATA directly dialed message toll charges. The discount rate is dependent on the total amount of monthly directly dialed message toll usage as billed.

<u>PLAN 1</u> <u>BILLED USAGE</u>	<u>DISCOUNT</u> <u>RATE</u>
\$0 - \$1350.00 per account	10%
over \$1350.01 per account	15%

<u>PLAN A</u> <u>BILLED USAGE</u>	<u>DISCOUNT</u> <u>RATE</u>
\$3000 or more per account if usage does not reach \$3000 discounts from Plan 1 apply	35%

Illustrative Only

- a. \$1,600.00 = Applicable total message toll usage billed.
- b. \$1,350.00 @ 10% discount = \$135.00
- c. \$250.00 @ 15% discount = \$ 37.50
- d. Total amount discounted = \$172.50

	<u>CURRENT</u> <u>NONRECURRING</u> <u>CHARGE</u>	<u>CURRENT</u> <u>MONTHLY</u> <u>RATE</u>	<u>USOC</u>	(L)
Plan 1	\$ 9.50	\$ 14.25	BLLBU	(L)
Plan A	\$ 9.50	\$237.48	BLLBA	(L)

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE ^(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(14) Express Call Completion (ECC) ^{2,3}

This service allows call completion to a desired intraLATA number for customers calling directory assistance (DA).

CURRENT
SERVICE CHARGE

- EACH CALL

\$0.33

(15) Pacific Bell Prepaid Phone Card - Business

Pacific Bell Prepaid Phone Cards allow customers that pay in advance to complete calls via a company provided 800 number printed on the card they have purchased. Customers will enter a 10-digit PIN number to begin calling.

Customers can place intraLATA, interLATA and international direct dial calls. Pacific Bell will carry the intraLATA calls in its territory. Participating interexchange carriers will carry interLATA and international calls.

A flat per-minute cost will be deducted on calls as the card is being used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card.

Service is offered subject to the availability of the necessary facilities and/or equipment. The Utility reserves the right not to provide service to or from a location where legally prohibited or the necessary facilities or equipment are not available. (N)

Customers requesting refunds will be directed to mail the card to a Pacific Bell refund center. A check will be remitted for the remaining balance. (N)

NOTE 2: See Regulations A.2.f. preceding.

NOTE 3: See A.4.a.(10) preceding for rate.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd) (T)(L)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE^(*) (Cont'd) (T)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(16) Pacific Bell Prepaid Phone Card - Business (Cont'd) (T)

Pacific Bell Prepaid Phone Cards are available in various denominations as specified below:

<u>DENOMINATION</u>	<u>CURRENT PRICE PER MINUTE</u>
\$ 2.00	\$0.28
5.00	0.28
10.00	0.28
20.00	0.28
25.00	0.28
50.00	0.28

Pacific Bell Prepaid Phone Cards may not be used on the following types of calls:

- Calls to 500, 700, 800 or 900 numbers
- Calls to Directory Assistance
- Operator Assistance Calls
- Conference Calls
- Calls requiring time and charges

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd) (T)(L)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE^(*) (Cont'd) (T)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(17) Pacific Bell CoBranded Prepaid Phone Card² (T)

Pacific Bell CoBranded Prepaid Phone Card will allow those businesses that meet Pacific's selection criteria to add prepaid calling functionality to their bank card products.

Pacific Bell CoBranded Prepaid Phone Card will function as described in D11.2.1,A.4.a(15) preceding and will be priced as listed below. (T)

End users of a selected business shall purchase the service at the listed price. Billing and collection of end user charges will be subject to an agreement between Pacific Bell and the selected business.

	Current	(T)
Price Per Minute ³	\$0.37	

NOTE 2: Pacific Bell will share marketing expense with the institution. The institution will be responsible for card fulfillment including refunds.

NOTE 3: Price Per Minute applies to Pacific Bell intraLATA service. Customers are responsible for establishing complementary arrangements with interLATA carriers for interLATA service.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd) (T)(L)

11.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE(*) (Cont'd)

A. GENERAL (Cont'd)

4. Rates and Charges (Cont'd)

a. Method of Applying Rates (Cont'd)

(18) Pacific Bell business customer end users who convert their existing intraLATA toll service provider to Pacific Bell from an alternate intraLATA toll service provider will receive a credit¹ on their bill per telephone number converted. (T)

(19) Pacific Bell residence customer end users who convert their existing intraLATA toll service provider to Pacific Bell from an alternate intraLATA toll service provider will receive a credit¹ on their bill per telephone number converted. (T)

NOTE 1: In an amount that is equal to the LPIC change charge in Schedule Cal.P.U.C. No. 175-T, Section 13.3.

(*) Also known as Local Toll.

(L) Material formerly in SRE:schedule Cal.P.U.C. No. A6.

Continued

(L)

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd) (T)(L)

11.2.2 SPECIAL REVERSE TOLL BILLING (T)

A. INTEREXCHANGE RECEIVING SERVICE

1. Territory

Throughout the territory served.

2. Regulations

a. Interexchange receiving service is available to customers to business individual or two-party line services, business farmer line service, business private branch exchange service, automatic call distributing service located in the receiving exchange; except coin-box Service and foreign exchange farmer line service. Customers to semi-public exchange and toll station service (without coin-box) and to toll service-station service may subscribe to interexchange receiving service in exchanges designated by the customer.

b. Interexchange receiving service may be provided, at the customer's option, as either:

(1) Operator assisted interexchange receiving service, or

(2) Dial interexchange receiving service.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.2 STANDARD SERVICE OFFERINGS (Cont'd) (T)(L)
11.2.2 SPECIAL REVERSE TOLL BILLING (Cont'd) (T)
A. INTEREXCHANGE RECEIVING SERVICE (Cont'd)
2. Regulations (Cont'd)

c. Operator assisted interexchange receiving service

A telephone number designation will be assigned to each service in each exchange in which interexchange receiving service is subscribed for. Only those calls to this number which originate at stations served from the exchange in which the service is subscribed for will come within the scope of the service in this schedule and then only when the customer's telephone service where calls are received is not included in the local service area of the calling station.

d. Dial interexchange receiving service

A listing of the telephone number of the service on which calls will be received may be furnished, at the customer's option, in the directory serving each exchange in which the service is subscribed for. The listing will indicate that calls dialed, without the assistance of a Telephone Company Operator, to the listed number will not be billed to the caller.

Only those calls to this number which originate at stations served from the exchange in which the service is subscribed for will come within the scope of the service under this schedule, and then only when the customer's telephone service where calls are received is not included in the local service area of the calling station.

With this service, dial station rates apply as described in Schedule Cal.P.U.C.No. D11.2.1,A.4.a(10), except that Subparagraph (2) will not apply. Where dial completion facilities are not available, calls are not within the scope of this service. The customer to interexchange receiving service will be billed for calls to his number completed in accordance with the paragraph above. (T)

(*) Also known as Local Toll. (L)

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd) (T)(L)

11.2.2 SPECIAL REVERSE TOLL BILLING (Cont'd) (T)

A. INTEREXCHANGE RECEIVING SERVICE (Cont'd)

2. Regulations (Cont'd)

e. Dial Interexchange Receiving Service - Written Agreements.

To protect telephone callers from being charged for calls which they expected to be billed to the called number, each customer to dial interexchange receiving service must agree, in writing, that:

(1) All consumer notifications about the service must state clearly all exchanges from which the advertised number may be called toll free, and the fact that only direct dialed calls, and only calls from these exchanges are toll free to the caller.

(2) On termination of such service from any exchange, the receiving telephone number will be disconnected, calls to that number may be referred to other toll free numbers by the Company, and the number will not be reassigned to the same customer unless they renew the service from that exchange.

f. Zone Usage Measurement Service rates are not applicable in connection with inter exchange receiving service.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.2 STANDARD SERVICE OFFERINGS (Cont'd) (N)
- 11.2.2 SPECIAL REVERSE TOLL BILLING (Cont'd)
- A. INTEREXCHANGE RECEIVING SERVICE (Cont'd)

3. Rates and Charges

	<u>MAXIMUM NONRECURRING CHARGE</u>	<u>MAXIMUM MONTHLY RATE</u>	<u>USOC</u>
Each exchange in which this service is subscribed for, as either			
- Operator assisted interexchange receiving service	RR	\$ 4.75	ENT
- Dial interexchange receiving service	RR	4.75	EDZ

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.2 STANDARD SERVICE OFFERINGS (Cont'd) (T) (L)
 11.2.2 SPECIAL REVERSE TOLL BILLING (Cont'd) (T) |
 A. INTEREXCHANGE RECEIVING SERVICE (Cont'd)

3. Rates and Charges (L)

	<u>CURRENT NONRECURRING CHARGE</u>	<u>CURRENT MONTHLY RATE</u>	<u>USOC</u>	(N) (L)
Each exchange in which this service is subscribed for, as either				(T)
- Operator assisted interexchange receiving service	\$6.65	\$ 4.75	ENT	
- Dial interexchange receiving service	6.65	4.75	EDZ	

(*) Also known as Local Toll. (L)
 (L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(T)(L)

11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000

(T)

A. APPLICABILITY

Applicable to all Message Telecommunications Service Value PromiseSM plans furnished or made available by the utility over facilities wholly within a Service Area.

B. TERRITORY

Between two points wholly within a Service Area where the respective rate centers of such points are also located wholly within said Service Area as defined in the Schedule Cal.P.U.C. tariffs.

C. DESCRIPTION

1. Customers may for the indicated nonrecurring and monthly rates shown in E. following receive a discount on all intraLATA directly dialed message toll charges and calling card calls without operator assistance. The discount rate is dependent on the total amount of monthly directly dialed and calling card (including calling card service charges and pay station service charges if any) message toll usage as billed.
2. Applicable calling cards charges to toll points wholly within a Service Area will be applied under the rated specified in E. following.
3. Advantage 50 allows customers to select either Option 1 and receive a percent discount on Billed Usage or Option 2 and pay an hourly rate for Usage Hours on directly dialed calls and receive a percent discount on volumes of calling card calls and direct dialed usage during a billing months has shown in E.1. following.
4. Advantage 1000 allows customers to select either Option 1A or Option 1B and receive a percent discount on Billed Usage or Option 2A or Option 2B and pay an hourly rate for Usage Hours on directly dialed calls and receive a percent discount on volumes of calling card calls and direct dialed usage during a billing month as shown in E.2. following.
5. Customers subscribing to Advantage 1000 Option 1A, 1B or Option 2A, 2B may receive additional discounts on intraLATA usage by subscribing to Advantage Term Discounts as shown in E.2. following.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)

D. REGULATIONS

1. Value PromiseSM plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The discounted rates are provided to the Utility's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.
3. Person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These discounts are applicable to the Value PromiseSM plans only and do not apply to any other Utility offered plans.
5. A customer may only subscribe to one Value PromiseSM plan per billing account. The discounts contained herein shall only be applied to the billed telephone number.
6. Zones 1, 2, and 3 calls (as set forth in Schedule Cal.P.U.C No. A.5.2.1) do not apply to the Value PromiseSM plans.
7. One month minimum billing as set forth in Schedule Cal.P.U.C. No. D2.3.3, is required when subscribing to any Value PromiseSM plans. (T)
8. Value PromiseSM plans are not available on WATS, Private Line Service or 800/Custom 8 Services. (T)
9. Customers with mechanized summary billing cannot subscribe to the Value PromiseSM plans for any primary control account; however, individual billing accounts may subscribe to the Value PromiseSM plans service offering.

(*) Also known as Local Toll. (L)

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (T)(L)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)
- D. REGULATIONS (Cont'd)
10. Centrex customer subscribing to Sectional Billing Service, as defined in Schedule Cal.P.U.C. No. D10., may also subscribe to any Value Promisesm plan. The Value Promisesm plan offering is applicable to each Sectional Bill and the pilot account of Sectional Billing Service. (T)
11. For Advantage 50 each individual call is completed on the basis of whole minutes, a fraction of a minute considered a whole minute. For all messages, a fraction of a minute is charged as a full minute. For Advantage 1000 each individual directly dialed call is completed on the basis of six (6) second increments with a minimum billing of 18 seconds per message. For all messages, a fraction of a minute is rounded up to the next six second increment.
12. Customers subscribing to Advantage 1000 Option 1A or 2A must have a minimum of \$50.00 in billed WATS, MTS, 800, Pacific Bell FEX toll and Remote Call Forwarding toll usage in order to qualify for Advantage 1000 Option 1A or 2A, per location (continuous property as defined in Schedule Cal.P.U.C. No A2.). For Centrex or PBX customers, location is defined as the first point of switching.
13. For Advantage 1000 Option 1A or 2A a customer location must demonstrate a one month minimum billing of \$50.00 for MTS, 800, WATS, Pacific Bell FEX, or RCF usage.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (T)(L)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)
- D. REGULATIONS (Cont'd)
14. The current rates and charges may be adjusted as set forth in D2.2.B.1. (T)
the maximum rates and charges may be adjusted as set forth in D2.2.B.2. (T)
15. Adjustments in rates, including tiers and thresholds, as a result of (T)
rate adjustments described in 14 preceding become effective the first
bill Date after the effective date of the rate change.
16. Customers subscribing to Advantage 1000 Option 1B or 2B, must have a (T)
minimum of 8,000 per month Minutes of Use (MOW) in billed WATTS, MST,
800, Pacific Bell FEX toll and Remote Call Forwarding toll usage in
order to qualify for Advantage 1000 Option 1B or 2B, per location
(continuous property as defined in Schedule Cal.P.U.C. No. A2.). For
Centrex or PBX customers, location is defined as the first point
of switching.
17. For Advantage 1000 Option 1B or 2B, a customer location must demonstrate (T)
a one month minimum billing of 8,000 MOU for MTS, 800, WATS, Pacific
BellFEX, or RCF usage.
18. If a customer subscribing to Advantage 1000 Option 1B or 2B does not (T)
meet the average monthly billing of 8,000 MOU, see D.16 preceding, over (T)
a 12 month period, the customer will be changed to the appropriate Value
PromiseSM plan in the 13th month.
19. If an Advantage 1000 Option 1A or 2A customer over the previous 12 (T)
months reaches a total of 8,000 MOU, the customer will be changed to the
appropriate Value PromiseSM plan.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)

E. RATES AND CHARGES

1. Advantage 50

a. Option 1

Billed Usage ¹	Discount Rate ¹
(1) \$0.01 - \$300.00	30%
(2) \$300.01+	35%

b. Option 2

MAXIMUM HOURLY RATE ¹	BILLED HOURLY USAGE ¹	DISCOUNT RATE ¹
\$5.45 per hour of usage	(1) \$0.01 - \$300.00	30%
	(2) \$300.01+	35%

NOTE 1: See D.14 preceding.
(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)

E. RATES AND CHARGES

1. Advantage 50

a. Option 1

Billed Usage ¹	Discount Rate ¹
(1) \$0.01 - \$300.00	30%
(2) \$300.01+	35%

b. Option 2 (L)

CURRENT HOURLY RATE ¹	BILLED HOURLY USAGE ¹	DISCOUNT RATE ¹	(N) (L)
\$5.45 per hour of usage	(1) \$0.01 - \$300.00	30%	
	(2) \$300.01+	35%	

NOTE 1: See D.14 preceding.
 (*) Also known as Local Toll.
 (L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)

E. RATES AND CHARGES (Cont'd)

1. Advantage 50 (Cont'd)

Illustrative Only

a. Option 1

- a. \$750.00 = Applicable total message toll and calling card usage
- b. \$300.00 @ 30% discount = \$90.00
- c. \$450.00 @ 35% discount = \$157.50
- d. Total amount discounted = \$247.50

Option 2

- a. 130.44 hours x \$5.45 (R) per hour of usage = \$710.90
 applicable total message toll usage +\$150.00 applicable
 Calling Card usage = \$860.90 applicable total message toll and
 Calling Card usage.
- b. \$300.00 @ 30% discount = \$90.00
- c. \$600.00 @ 35% discount = \$210.00
- d. Total discounted amount = \$300.00

	<u>Maximum Installation Charge</u>	<u>Maximum Monthly Rate²</u>	<u>USOC</u>
Advantage 50 Option 1	NO	\$7.12	BPLP1
Advantage 50 Option 2	NO	7.12	BPLH1

NOTE 2: See D.14 preceding.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)
 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
 E. RATES AND CHARGES (Cont'd)
 1. Advantage 50 (Cont'd)

c. Method of Apply Rates: (Cont'd)

(T)

(1) Dial Station

DAY RATE¹

<u>RATE</u> <u>MILEAGE</u>	<u>MAXIMUM</u> <u>INITIAL</u> <u>1-MINUTE</u>	<u>MAXIMUM</u> <u>EACH ADDITIONAL MINUTE</u>
13-16	\$0.1081	\$0.0664
17-20	0.1081	0.0664
21-25	0.1290	0.1081
26-30	0.1290	0.1081
31-40	0.1290	0.1081
41-50	0.1394	0.1185
51-70	0.1394	0.1185
71+	0.1394	0.1290

EVENING RATE¹

<u>RATE</u> <u>MILEAGE</u>	<u>MAXIMUM</u> <u>INITIAL</u> <u>1-MINUTE</u>	<u>MAXIMUM</u> <u>EACH ADDITIONAL MINUTE</u>
13-16	\$0.0865	\$0.0531
17-20	0.0865	0.0531
21-25	0.1032	0.0865
26-30	0.1032	0.0865
31-40	0.1032	0.0865
41-50	0.1115	0.0948
51-70	0.1115	0.0948
71+	0.1115	0.1032

NOTE 1: See D.14 preceding.

(D)
 |
 (D)

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)

E. RATES AND CHARGES (CONT'D)

1. Advantage 50 (Cont'd)

c. Method of Apply Rates: (Cont'd)

(1) Dial Station (Cont'd)

NIGHT/WEEKEND RATE¹

<u>RATE</u> <u>MILEAGE</u>	<u>MAXIMUM</u> <u>INITIAL</u> <u>1-MINUTE</u>	<u>MAXIMUM</u> <u>EACH ADDITIONAL MINUTE</u>
13-16	\$0.0649	\$0.0398
17-20	0.0649	0.0398
21-25	0.0774	0.0649
26-30	0.0774	0.0649
31-40	0.0774	0.0649
41-50	0.0836	0.0711
51-70	0.0836	0.0711
71+	0.0836	0.0774

NOTE 1: See D.14 preceding.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 1. Advantage 50 (Cont'd)
- c. Method of Apply Rates: (Cont'd)
- (2) Calling Card¹

DAY RATE³

<u>RATE</u> <u>MILEAGE</u>	<u>MAXIMUM</u> <u>INITIAL</u> <u>1-MINUTE</u>	<u>MAXIMUM</u> <u>EACH ADDITIONAL MINUTE</u>
0-12	\$0.1475	\$0.0622
13-16	0.1475	0.0622
17-20	0.1475	0.0622
21-25	0.1855	0.1191
26-30	0.1855	0.1191
31-40	0.1855	0.1191
41-50	0.2139	0.1381
51-70	0.2139	0.1381
71+	0.2139	0.1855

EVENING RATE³

<u>RATE</u> <u>MILEAGE</u>	<u>MAXIMUM</u> <u>INITIAL</u> <u>1-MINUTE</u>	<u>MAXIMUM</u> <u>EACH ADDITIONAL MINUTE</u>
0-12	\$0.1096	\$0.0432
13-16	0.1096	0.0432
17-20	0.1096	0.0432
21-25	0.1570	0.1001
26-30	0.1570	0.1001
31-40	0.1570	0.1001
41-50	0.1665	0.1096
51-70	0.1665	0.1096
71+	0.1760	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card)	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: See D.14 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 1. Advantage 50 (Cont'd)
- c. Method of Apply Rates: (Cont'd)
- (2) Calling Card¹ (Cont'd)

NIGHT/WEEKEND RATE³

<u>RATE</u> <u>MILEAGE</u>	<u>MAXIMUM</u> <u>INITIAL</u> <u>1-MINUTE</u>	<u>MAXIMUM</u> <u>EACH ADDITIONAL MINUTE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card)	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: See D.14 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)

E. RATES AND CHARGES (Cont'd)

2. Advantage 1000

a. Option 1A

<u>Billed Usage</u> ¹	<u>Discount Rate</u> ¹
(1) \$0.01 - \$1000.00	30%
(2) \$1000.01 - \$5000.00	40%
(3) \$5000.01+	50%

b. Option 2A

<u>Maximum Hourly Rate</u> ¹	<u>Billed Hourly Usage</u> ¹	<u>Discount Rate</u> ¹
\$5.45 per hour of usage	(1) \$0.01 - \$1000.00	30%
	(2) \$1000.01 - \$5000.00	40%
	(3) \$5000.01+	50%

c. Option 1B

<u>Billed Usage</u> ¹	<u>Discount Rate</u> ¹
(1) \$0.01 - \$1000.00	30%
(2) \$1000.01 - \$5000.00	40%
(3) \$5000.01+	50%

d. Option 2B

<u>Maximum Hourly Rate</u> ¹	<u>Billed Hourly Usage</u> ¹	<u>Discount Rate</u> ¹
\$5.45 per hour of usage	(1) \$0.01 - \$1000.00	30%
	(2) \$1000.01 - \$5000.00	40%
	(3) \$5000.01+	50%

Illustrative Only

Option 1A, 1B, 2A and 2B

- a. \$7,500.00 or 1,304.4 hours = Applicable total message toll and calling card usage billed.
- b. \$1000.00 @ 30% discount = \$300.00
- c. \$4000.00 @ 40% discount = \$1600.00
- d. \$2500.00 @ 50% discount = \$1250.00
- e. Total discounted amount = \$3150.00

NOTE 1: See D.14 preceding.

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000¹ (Cont'd)

E. RATES AND CHARGES (Cont'd)

2. Advantage 1000¹ (Cont'd)

			Maximum Installation <u>Charge</u>	Maximum Monthly <u>Rate</u> ²	<u>USOC</u>
Advantage	1000 ¹	Option 1A	NO	\$28.50	BPLP3
Advantage	1000 ¹	Option 1B ³	NO	28.50	BPLP3
Advantage	1000 ¹	Option 2A	NO	28.50	BPLH3
Advantage	1000 ¹	Option 2B ³	NO	28.50	BPLH3

NOTE 1: Frozen/Grandfathered Service - This term applies to an obsolete and/or outdated service the Utility no longer wishes to provide.

NOTE 2: See D.14 preceding.

NOTE 3: See D.18 preceding.

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)

E. RATES AND CHARGES (Cont'd)

2. Advantage 1000 (Cont'd)

c. Method of Applying Rates:

(1) Dial Station - Option 1A, 2A

DAY RATE¹

<u>RATE MILEAGE</u>	<u>MAXIMUM INITIAL 18 SECONDS</u>	<u>MAXIMUM EACH ADDITIONAL 6 SECONDS</u>
13-16	\$0.0241	\$0.0081
17-20	0.0241	0.0081
21-25	0.0345	0.0115
26-30	0.0345	0.0115
31-40	0.0345	0.0115
41-50	0.0376	0.0125
51-70	0.0376	0.0125
71+	0.0397	0.0133

EVENING RATE¹

<u>RATE MILEAGE</u>	<u>MAXIMUM INITIAL 18 SECONDS</u>	<u>MAXIMUM EACH ADDITIONAL 6 SECONDS</u>
13-16	\$0.0192	\$0.0064
17-20	0.0192	0.0064
21-25	0.0276	0.0092
26-30	0.0276	0.0092
31-40	0.0276	0.0092
41-50	0.0301	0.0101
51-70	0.0301	0.0101
71+	0.0318	0.0106

NOTE 1: See D.14 preceding.
 (*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (CONT'D)
- 2. Advantage 1000 (Cont'd)
- c. Method of Applying Rates (Cont'd)
- (1) Dial Station - Option 1A, 2A (Cont'd)

(N)

NIGHT/WEEKEND RATE¹

<u>RATE MILEAGE</u>	<u>MAXIMUM INITIAL 18 SECONDS</u>	<u>MAXIMUM EACH ADDITIONAL 6 SECONDS</u>
13-16	\$0.0144	\$0.0048
17-20	0.0144	0.0048
21-25	0.0207	0.0069
26-30	0.0207	0.0069
31-40	0.0207	0.0069
41-50	0.0226	0.0075
51-70	0.0226	0.0075
71+	0.0238	0.0080

NOTE 1: See D.14 preceding.
 (*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 2. Advantage 1000 (Cont'd)
- c. Method of Applying Rates (Cont'd)
- (2) Calling Card^{1,3} - Option 1A, 2A

		<u>DAY RATE⁴</u>	
	<u>RATE</u>	MAXIMUM	MAXIMUM
	<u>MILEAGE</u>	INITIAL	EACH ADDITIONAL
		MINUTE	MINUTE
		RATE	<u>RATE</u>
	0-12	\$0.1475	\$0.0622
	13-16	0.1475	0.0622
	17-20	0.1475	0.0622
	21-25	0.1855	0.1191
	26-30	0.1855	0.1191
	31-40	0.1855	0.1191
	41-50	0.2139	0.1381
	51-70	0.2139	0.1381
	71+	0.2139	0.1855

		<u>EVENING RATE⁴</u>	
	<u>RATE</u>	MAXIMUM	MAXIMUM
	<u>MILEAGE</u>	INITIAL	EACH ADDITIONAL
		MINUTE	MINUTE
		RATE	RATE
	0-12	\$0.1096	\$0.0432
	13-16	0.1096	0.0432
	17-20	0.1096	0.0432
	21-25	0.1570	0.1001
	26-30	0.1570	0.1001
	31-40	0.1570	0.1001
	41-50	0.1665	0.1096
	51-70	0.1665	0.1096
	71+	0.1665	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card) ²	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: Calling Card calls are billed in 60 second increments.

NOTE 4: See D.14 preceding.

(*) Also known as Local Toll.

z Correction

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
 - 2. Advantage 1000 (Cont'd)
 - c. Method of Applying Rates (Cont'd)
 - (2) Calling Card^{1,3} - Option 1A, 2A (Cont'd)

NIGHT/WEEKEND RATE⁴

<u>RATE</u> <u>MILEAGE</u>	MAXIMUM INITIAL MINUTE <u>RATE</u>	MAXIMUM EACH ADDITIONAL <u>MINUTE RATE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card) ²	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: Calling Card calls are billed in 60 second increments.

NOTE 4: See D.14 preceding.

(*) Also known as Local Toll.

z Correction

Continued

CATEGORY III SERVICES
 D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (N)
 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
 E. RATES AND CHARGES (Cont'd)
 2. Advantage 1000 (Cont'd)
 c. Method of Applying Rates: (Cont'd)
 (3) Dial Station - Option 1B, 2B

<u>RATE</u> <u>MILEAGE</u>	<u>DAY RATE</u> ¹ MAXIMUM INITIAL <u>18 SECONDS</u>	MAXIMUM EACH ADDITIONAL <u>6 SECONDS</u>
13-16	\$0.0241	\$0.0081
17-20	0.0241	0.0081
21-25	0.0345	0.0115
26-30	0.0345	0.0115
31-40	0.0345	0.0115
41-50	0.0376	0.0125
51-70	0.0376	0.0125
71+	0.0397	0.0133

<u>RATE</u> <u>MILEAGE</u>	<u>EVENING RATE</u> ¹ MAXIMUM INITIAL <u>18 SECONDS</u>	MAXIMUM EACH ADDITIONAL <u>6 SECONDS</u>
13-16	\$0.0192	\$0.0064
17-20	0.0192	0.0064
21-25	0.0276	0.0092
26-30	0.0276	0.0092
31-40	0.0276	0.0092
41-50	0.0301	0.0101
51-70	0.0301	0.0101
71+	0.0318	0.0106

NOTE 1: See D.14 preceding.
 (*) Also known as Local Toll.

(N)
 Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
 - 2. Advantage 1000 (Cont'd)
 - c. Method of Applying Rates:(Cont'd)
 - (3) Dial Station - Option 1B, 2B (Cont'd)

(N)

NIGHT/WEEKEND RATE¹

<u>RATE MILEAGE</u>	<u>MAXIMUM INITIAL 18 SECONDS</u>	<u>MAXIMUM EACH ADDITIONAL 6 SECONDS</u>
13-16	\$0.0144	\$0.0048
17-20	0.0144	0.0048
21-25	0.0207	0.0069
26-30	0.0207	0.0069
31-40	0.0207	0.0069
41-50	0.0226	0.0075
51-70	0.0226	0.0075
71+	0.0238	0.0080

NOTE 1: See D.14 preceding.
 (*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 2. Advantage 1000 (Cont'd)
- c. Method of Applying Rates: (Cont'd)
- (4) Calling Card^{1,3} - Option 1B, 2B

DAY RATE⁴

<u>RATE MILEAGE</u>	<u>MAXIMUM INITIAL MINUTE RATE</u>	<u>MAXIMUM EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.1475	\$0.0622
13-16	0.1475	0.0622
17-20	0.1475	0.0622
21-25	0.1855	0.1191
26-30	0.1855	0.1191
31-40	0.1855	0.1191
41-50	0.2139	0.1381
51-70	0.2139	0.1381
71+	0.2139	0.1855

EVENING RATE⁴

<u>RATE MILEAGE</u>	<u>MAXIMUM INITIAL MINUTE RATE</u>	<u>MAXIMUM EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.1096	\$0.0432
13-16	0.1096	0.0432
17-20	0.1096	0.0432
21-25	0.1570	0.1001
26-30	0.1570	0.1001
31-40	0.1570	0.1001
41-50	0.1665	0.1096
51-70	0.1665	0.1096
71+	0.1760	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card) ²	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: Calling Card calls are billed in 60 second increments.

NOTE 4: See D.14 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 2. Advantage 1000 (Cont'd)
- c. Method of Applying Rates: (Cont'd)
- (4) Calling Card^{1,3} - Option 1B, 2B (Cont'd)

NIGHT/WEEKEND RATE⁴

<u>RATE MILEAGE</u>	<u>MAXIMUM INITIAL MINUTE RATE</u>	<u>MAXIMUM EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card) ²	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

z

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: Calling Card calls are billed in 60 second increments.

NOTE 4: See D.14 preceding.

(*) Also known as Local Toll.

z Correction

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (T)(L)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)
- E. RATES AND CHARGES (Cont'd)
- 1. Advantage 50 (Cont'd)

Illustrative Only

a. Option 1

- a. \$750.00 = Applicable total message toll and calling card usage
- b. \$300.00 @ 30% discount = \$90.00
- c. \$450.00 @ 35% discount = \$157.50
- d. Total amount discounted = \$247.50

Option 2

- a. 130.44 hours x \$5.45 per hour of usage = \$710.90 applicable total message toll usage +\$150.00 applicable Calling Card usage = \$860.90 applicable total message toll and Calling Card usage.
- b. \$300.00 @ 30% discount = \$90.00
- c. \$600.00 @ 35% discount = \$210.00
- d. Total discounted amount = \$300.00 (L)

	Current Installation Charge	Current Monthly Rate ²	USOC	(N) (L)
Advantage 50 Option 1	NO	\$7.12	BPLP1	
Advantage 50 Option 2	NO	7.12	BPLH1	

NOTE 2: See D.14 preceding. (T)

(*) Also known as Local Toll. (L)

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 1. Advantage 50 (Cont'd)

c. Method of Apply Rates: (T)

(1) Dial Station

DAY RATE¹

<u>RATE</u> <u>MILEAGE</u>	<u>CURRENT</u> <u>INITIAL</u> <u>1-MINUTE</u>	<u>CURRENT</u> <u>EACH ADDITIONAL MINUTE</u>
13-16	\$0.1081	\$0.0664
17-20	0.1081	0.0664
21-25	0.1290	0.1081
26-30	0.1290	0.1081
31-40	0.1290	0.1081
41-50	0.1394	0.1185
51-70	0.1394	0.1185
71+	0.1394	0.1290

EVENING RATE¹

<u>RATE</u> <u>MILEAGE</u>	<u>CURRENT</u> <u>INITIAL</u> <u>1-MINUTE</u>	<u>CURRENT</u> <u>EACH ADDITIONAL MINUTE</u>
13-16	\$0.0865	\$0.0531
17-20	0.0865	0.0531
21-25	0.1032	0.0865
26-30	0.1032	0.0865
31-40	0.1032	0.0865
41-50	0.1115	0.0948
51-70	0.1115	0.0948
71+	0.1115	0.1032

NOTE 1: See D.14 preceding.

(D)
 |
 (D)

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (T)(L)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)
- E. RATES AND CHARGES (Cont'd)
- 1. Advantage 50 (Cont'd)
- c. Method of Apply Rates: (Cont'd)
- (1) Dial Station (Cont'd)

NIGHT/WEEKEND RATE¹ (L)

<u>RATE</u>	<u>CURRENT</u>	<u>CURRENT</u>	(N)
<u>MILEAGE</u>	<u>INITIAL</u>	<u>EACH ADDITIONAL MINUTE</u>	(T)(L)
	<u>1-MINUTE</u>		
13-16	\$0.0649	\$0.0398	
17-20	0.0649	0.0398	
21-25	0.0774	0.0649	
26-30	0.0774	0.0649	
31-40	0.0774	0.0649	
41-50	0.0836	0.0711	
51-70	0.0836	0.0711	
71+	0.0836	0.0774	

NOTE 1: See D.14 preceding. (T)

(*) Also known as Local Toll. (L)

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 1. Advantage 50 (Cont'd)
- c. Method of Apply Rates: (Cont'd)
- (2) Calling Card¹

DAY RATE³

<u>RATE</u> <u>MILEAGE</u>	CURRENT INITIAL <u>1-MINUTE</u>	CURRENT <u>EACH ADDITIONAL MINUTE</u>
0-12	\$0.1475	\$0.0622
13-16	0.1475	0.0622
17-20	0.1475	0.0622
21-25	0.1855	0.1191
26-30	0.1855	0.1191
31-40	0.1855	0.1191
41-50	0.2139	0.1381
51-70	0.2139	0.1381
71+	0.2139	0.1855

EVENING RATE³

<u>RATE</u> <u>MILEAGE</u>	CURRENT INITIAL <u>1-MINUTE</u>	CURRENT <u>EACH ADDITIONAL MINUTE</u>
0-12	\$0.1096	\$0.0432
13-16	0.1096	0.0432
17-20	0.1096	0.0432
21-25	0.1570	0.1001
26-30	0.1570	0.1001
31-40	0.1570	0.1001
41-50	0.1665	0.1096
51-70	0.1665	0.1096
71+	0.1760	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card)	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: See D.14 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 1. Advantage 50 (Cont'd)
- c. Method of Apply Rates: (Cont'd)
- (2) Calling Card¹ (Cont'd)

NIGHT/WEEKEND RATE³

<u>RATE</u> <u>MILEAGE</u>	<u>CURRENT</u> <u>INITIAL</u> <u>1-MINUTE</u>	<u>CURRENT</u> <u>EACH ADDITIONAL MINUTE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message for Calling Card Service:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card)	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: See D.14 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)

E. RATES AND CHARGES (Cont'd)

2. Advantage 1000

a. Option 1A

<u>Billed Usage</u> ¹	<u>Discount Rate</u> ¹
(1) \$0.01 - \$1000.00	30%
(2) \$1000.01 - \$5000.00	40%
(3) \$5000.01+	50%

b. Option 2A (L)

<u>Current Hourly Rate</u> ¹	<u>Billed Hourly Usage</u> ¹	<u>Discount Rate</u> ¹	(N)
\$5.45 per hour of usage	(1) \$0.01 - \$1000.00	30%	(L)
	(2) \$1000.01 - \$5000.00	40%	
	(3) \$5000.01+	50%	

c. Option 1B

<u>Billed Usage</u> ¹	<u>Discount Rate</u> ¹
(1) \$0.01 - \$1000.00	30%
(2) \$1000.01 - \$5000.00	40%
(3) \$5000.01+	50%

d. Option 2B (L)

<u>Current Hourly Rate</u> ¹	<u>Billed Hourly Usage</u> ¹	<u>Discount Rate</u> ¹	(N)
\$5.45 per hour of usage	(1) \$0.01 - \$1000.00	30%	(L)
	(2) \$1000.01 - \$5000.00	40%	
	(3) \$5000.01+	50%	

Illustrative Only

Option 1A, 1B, 2A and 2B

- a. \$7,500.00 or 1,304.4 hours = Applicable total message toll and calling card usage billed.
- b. \$1000.00 @ 30% discount = \$300.00
- c. \$4000.00 @ 40% discount = \$1600.00
- d. \$2500.00 @ 50% discount = \$1250.00
- e. Total discounted amount = \$3150.00

NOTE 1: See D.14 preceding.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(T) (L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000¹ (Cont'd) (T) |
 E. RATES AND CHARGES (Cont'd)
 2. Advantage 1000¹ (Cont'd) (L)

			Current	Current		(N)
			Installation	Monthly		(L)
			<u>Charge</u>	<u>Rate</u> ²	<u>USOC</u>	
Advantage	1000 ¹	Option 1A	NO	\$28.50	BPLP3	
Advantage	1000 ¹	Option 1B ⁵	NO	28.50	BPLP3	
Advantage	1000 ¹	Option 2A	NO	28.50	BPLH3	
Advantage	1000 ¹	Option 2B ⁵	NO	28.50	BPLH3	

NOTE 1: Frozen/Grandfathered Service - This term applies to an obsolete (T)
 and/or outdated service the Utility no longer wishes to provide. |
 NOTE 2: See D.14 preceding.
 NOTE 5: See D.18 preceding. (T)
 (*) Also known as Local Toll. (L)
 (L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T) (L)
 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)

E. RATES AND CHARGES (Cont'd)
 2. Advantage 1000 (Cont'd)

c. Method of Applying Rates:

(1) Dial Station - Option 1A, 2A

DAY RATE¹ (L)

<u>RATE MILEAGE</u>	CURRENT INITIAL <u>18 SECONDS</u>	CURRENT EACH ADDITIONAL <u>6 SECONDS</u>	(N) (L)
13-16	\$0.0241	\$0.0081	
17-20	0.0241	0.0081	
21-25	0.0345	0.0115	
26-30	0.0345	0.0115	
31-40	0.0345	0.0115	
41-50	0.0376	0.0125	
51-70	0.0376	0.0125	
71+	0.0397	0.0133	

EVENING RATE¹ (L)

<u>RATE MILEAGE</u>	CURRENT INITIAL <u>18 SECONDS</u>	CURRENT EACH ADDITIONAL <u>6 SECONDS</u>	(N) (L)
13-16	\$0.0192	\$0.0064	
17-20	0.0192	0.0064	
21-25	0.0276	0.0092	
26-30	0.0276	0.0092	
31-40	0.0276	0.0092	
41-50	0.0301	0.0101	
51-70	0.0301	0.0101	
71+	0.0318	0.0106	

NOTE 1: See D.14 preceding. (T)
 (*) Also known as Local Toll. (L)
 (L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)
 E. RATES AND CHARGES (CONT'D)
 2. Advantage 1000 (Cont'd)
 c. Method of Applying Rates (Cont'd)
 (1) Dial Station - Option 1A, 2A (Cont'd)

NIGHT/WEEKEND RATE¹ (L)

RATE MILEAGE	CURRENT INITIAL 18 SECONDS	CURRENT EACH ADDITIONAL 6 SECONDS	(N)
			(L)
13-16	\$0.0144	\$0.0048	
17-20	0.0144	0.0048	
21-25	0.0207	0.0069	
26-30	0.0207	0.0069	
31-40	0.0207	0.0069	
41-50	0.0226	0.0075	
51-70	0.0226	0.0075	
71+	0.0238	0.0080	

NOTE 1: See D.14 preceding. (T)
 (*) Also known as Local Toll. (L)
 (L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 2. Advantage 1000 (Cont'd)
- c. Method of Applying Rates (Cont'd)
- (2) Calling Card^{1,3} - Option 1A, 2A

		<u>DAY RATE⁴</u>	
	<u>RATE</u> <u>MILEAGE</u>	CURRENT INITIAL MINUTE RATE	CURRENT EACH ADDITIONAL MINUTE RATE
	0-12	\$0.1475	\$0.0622
	13-16	0.1475	0.0622
	17-20	0.1475	0.0622
	21-25	0.1855	0.1191
	26-30	0.1855	0.1191
	31-40	0.1855	0.1191
	41-50	0.2139	0.1381
	51-70	0.2139	0.1381
	71+	0.2139	0.1855

		<u>EVENING RATE⁴</u>	
	<u>RATE</u> <u>MILEAGE</u>	CURRENT INITIAL MINUTE RATE	CURRENT EACH ADDITIONAL MINUTE RATE
	0-12	\$0.1096	\$0.0432
	13-16	0.1096	0.0432
	17-20	0.1096	0.0432
	21-25	0.1570	0.1001
	26-30	0.1570	0.1001
	31-40	0.1570	0.1001
	41-50	0.1665	0.1096
	51-70	0.1665	0.1096
	71+	0.1665	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card) ²	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: Calling Card calls are billed in 60 second increments.

NOTE 4: See D.14 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
 - 2. Advantage 1000 (Cont'd)
 - c. Method of Applying Rates (Cont'd)
 - (2) Calling Card^{1,3} - Option 1A, 2A (Cont'd)

NIGHT/WEEKEND RATE⁴

<u>RATE</u> <u>MILEAGE</u>	<u>CURRENT</u> <u>INITIAL MINUTE</u> <u>RATE</u>	<u>CURRENT</u> <u>EACH ADDITIONAL</u> <u>MINUTE RATE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card) ²	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: Calling Card calls are billed in 60 second increments.

NOTE 4: See D.14 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)
 E. RATES AND CHARGES (Cont'd)
 2. Advantage 1000 (Cont'd)
 c. Method of Applying Rates: (Cont'd)
 (3) Dial Station - Option 1B, 2B

DAY RATE¹ (L)

<u>RATE MILEAGE</u>	<u>CURRENT INITIAL 18 SECONDS</u>	<u>CURRENT EACH ADDITIONAL 6 SECONDS</u>	(N) (L)
13-16	\$0.0241	\$0.0081	
17-20	0.0241	0.0081	
21-25	0.0345	0.0115	
26-30	0.0345	0.0115	
31-40	0.0345	0.0115	
41-50	0.0376	0.0125	
51-70	0.0376	0.0125	
71+	0.0397	0.0133	

EVENING RATE¹ (L)

<u>RATE MILEAGE</u>	<u>CURRENT INITIAL 18 SECONDS</u>	<u>CURRENT EACH ADDITIONAL 6 SECONDS</u>	(N) (L)
13-16	\$0.0192	\$0.0064	
17-20	0.0192	0.0064	
21-25	0.0276	0.0092	
26-30	0.0276	0.0092	
31-40	0.0276	0.0092	
41-50	0.0301	0.0101	
51-70	0.0301	0.0101	
71+	0.0318	0.0106	

NOTE 1: See D.14 preceding. (T)
 (*) Also known as Local Toll. (L)
 (L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)
 E. RATES AND CHARGES (Cont'd)
 2. Advantage 1000 (Cont'd)
 c. Method of Applying Rates:(Cont'd)
 (3) Dial Station - Option 1B, 2B (Cont'd)

NIGHT/WEEKEND RATE¹ (L)

RATE MILEAGE	CURRENT INITIAL 18 SECONDS	CURRENT EACH ADDITIONAL 6 SECONDS	(N)
			(L)
13-16	\$0.0144	\$0.0048	
17-20	0.0144	0.0048	
21-25	0.0207	0.0069	
26-30	0.0207	0.0069	
31-40	0.0207	0.0069	
41-50	0.0226	0.0075	
51-70	0.0226	0.0075	
71+	0.0238	0.0080	

NOTE 1: See D.14 preceding. (T)
 (*) Also known as Local Toll. (L)
 (L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 2. Advantage 1000 (Cont'd)
- c. Method of Applying Rates: (Cont'd)
- (4) Calling Card^{1,3} - Option 1B, 2B

DAY RATE⁴

<u>RATE</u> <u>MILEAGE</u>	<u>CURRENT</u> <u>INITIAL MINUTE</u> <u>RATE</u>	<u>CURRENT</u> <u>EACH ADDITIONAL MINUTE</u> <u>RATE</u>
0-12	\$0.1475	\$0.0622
13-16	0.1475	0.0622
17-20	0.1475	0.0622
21-25	0.1855	0.1191
26-30	0.1855	0.1191
31-40	0.1855	0.1191
41-50	0.2139	0.1381
51-70	0.2139	0.1381
71+	0.2139	0.1855

EVENING RATE⁴

<u>RATE</u> <u>MILEAGE</u>	<u>CURRENT</u> <u>INITIAL MINUTE</u> <u>RATE</u>	<u>CURRENT</u> <u>EACH ADDITIONAL MINUTE</u> <u>RATE</u>
0-12	\$0.1096	\$0.0432
13-16	0.1096	0.0432
17-20	0.1096	0.0432
21-25	0.1570	0.1001
26-30	0.1570	0.1001
31-40	0.1570	0.1001
41-50	0.1665	0.1096
51-70	0.1665	0.1096
71+	0.1760	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card) ²	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: Calling Card calls are billed in 60 second increments.

NOTE 4: See D.14 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd)
- E. RATES AND CHARGES (Cont'd)
- 2. Advantage 1000 (Cont'd)
- c. Method of Applying Rates: (Cont'd)
- (4) Calling Card^{1,3} - Option 1B, 2B (Cont'd)

NIGHT/WEEKEND RATE⁴

RATE MILEAGE	CURRENT INITIAL MINUTE RATE	CURRENT EACH ADDITIONAL MINUTE RATE
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

NOTE 1: In addition to the Calling Card Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card	\$0.95 (I)
Utility's (Credit Calling Card) ²	0.95
Utility's One Number Card ²	0.95 (I)
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 3: Calling Card calls are billed in 60 second increments.

NOTE 4: See D.14 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)

11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)

E. RATES AND CHARGES (Cont'd)

2. Advantage 1000 (Cont'd)

c. Method of Applying Rates: (Cont'd)

(5) Advantage 1000 Term Discount (Term Discount)

Term Discounts allow Advantage 1000 customers to subscribe to a discount plan which includes:

- a discount on direct dialed toll charges and qualified calling card call charges for a fixed term in 12 month, 24 month or 36 month increments.

(a) The customer must sign a Term Discount Agreement Form No. UE0049 contained in Schedule Cal.P.U.C. No. A2.3. The monthly discounts will be in effect the following bill round after the agreement is executed, signed and received.

(b) Customers subscribing to multiple Term Discounts must sign an agreement for each plan.

(c) Each customer location must qualify for and subscribe to Advantage 1000 to qualify for Term Discount.

(d) Customers must commit to one of the three monthly usage commitment options listed in K. following. (T)

(e) Selection of one of the net monthly usage commitment options creates a corresponding minimum monthly billed usage commitment.

(f) Customer must average monthly usage requirement over a 12-month period.

(g) Changes to the length of the Term Discount prior to the expiration of the customer's initial agreement are permitted, provided:

- the customer's initial term agreement must be terminated and a new agreement entered into.

- the new term agreement must be equal to a greater period or equal to the same, greater or the longest period allowable under another applicable tariff, than initially selected.

NOTE 1: Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
 11.3.1 ADVANTAGE 50 AND ADVANTAGE 1000 (Cont'd) (T)

E. RATES AND CHARGES (Cont'd)

2. Advantage 1000 (Cont'd)

c. Method of Applying Rates: (Cont'd)

(5) Advantage 1000 Term Discount (Term Discount) (Cont'd)

(h) If a customer terminates an agreement prior to its expiration or failed to meet the monthly usage requirement over a 12-month period, they will be billed the amount of the term discount received up to the last 12 month period plus a penalty equal to 10% of that amount.

(i) Minimum usage is determined by the amount of Advantage 1000 qualified non-discounted usage for a BTN.

(j) Term Discounts apply after Option 1A, 1B and Option 2A, 2B discounts of Advantage 1000 have been applied.

(k) Term Discounts apply at the BTN level.

<u>MONTHLY USAGE COMMITMENT</u>	<u>MONTHLY MINIMUM USAGE BILLED</u>	<u>12 MO.</u>	<u>USOC</u>
\$ 50	\$ 50	3.0%	TERM1
\$ 500	\$ 500	3.5%	TERM4
\$1,000	\$1,000	4.0%	TERM7
<u>24 MO.</u>			
\$ 50	\$ 50	4.0%	TERM2
\$ 500	\$ 500	4.5%	TERM5
\$1,000	\$1,000	20.0%	TERM8
<u>36 MO.</u>			
\$ 50	\$ 50	5.0%	TERM3
\$ 500	\$ 500	5.5%	TERM6
\$1,000	\$1,000	25.0%	TERM9

(l) If a customer meets a monthly minimum of \$50.00 Advantage 1000 usage per BTN, Pacific will waive the monthly recurring charge for Value PromiseSM Advantage 1000 per eligible BTN.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(T)(L)

11.3.2 VOLUME DISCOUNTS

(T)

A. APPLICABILITY

Applicable to all subscribers of Value PromiseSM plans, furnished or made available by the Utility over facilities wholly within a Service Area.

B. DESCRIPTION OF SERVICE

Volume Discounts is an optional feature that is offered to all customers who subscribe to either Option 1 or 2 of Advantage 50 or Advantage 1000. It allows customers to have additional discounts once specified volumes of usage have been met. Additional discounts based on volumes of usage are applied to the undiscounted amount and appear at the BTN level. Nothing herein prevents joint use as permitted in Pacific's tariffs.

C. REGULATIONS

1. Volume Discounts are available to Billed Telephone Numbers (BTNs) that subscribe to Advantage 50 or Advantage 1000.

2. A single customer may have unlimited BTNs for Advantage 50 and Advantage 1000.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
11.3.2 VOLUME DISCOUNTS (Cont'd) (T)

C. REGULATIONS (Cont'd)

3. A BTN associated with a usage contract is not eligible for Volume Discounts.
4. Volume Discounts apply at the single BTN level when volume thresholds are met.
5. Volume Discounts are credited at the individual BTN level.

NOTE 1: Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.2 VOLUME DISCOUNTS (Cont'd)
- D. RATES AND CHARGES (Cont'd)

1. Advantage 50 Volume Discounts¹

<u>MAXIMUM</u> <u>BILLED USAGE THRESHOLD</u>	<u>MAXIMUM</u> <u>DISCOUNT RATE</u>
\$2,500.00	5%
\$7,500.01	10%

2. Advantage 1000 Volume Discounts¹

<u>MAXIMUM</u> <u>BILLED USAGE THRESHOLD</u>	<u>MAXIMUM</u> <u>DISCOUNT RATE</u>
\$2,500.00	5%
\$7,500.01	10%

Illustrative Only

Advantage 50

A single BTN with \$2,750 of message toll and calling card usage receives the following discounts:

- a. \$2,750.00 = Applicable total message toll and calling card usage
- b. \$947.50 = Discounted from Advantage 50
- c. \$1,802.50 = Balance of usage not previously discounted (a-b)
- d. \$90.13 = 5% Volume Discount (c x 0.05)
- e. \$1,037.63 = Total discounted amount (b+d)
- f. \$1,712.37 = Customer's billed message toll and calling card usage (c-d)

Advantage 1000

A single BTN with \$8,000 of message toll and calling card usage receives the following discounts:

- a. \$8,000.00 = Applicable total message toll and calling card usage
- b. \$3,400.00 = Discounted from Advantage 1000
- c. \$4,600.00 = balance of usage not previously discounted (a-b)
- d. \$460.00 = 10% Volume Discount (c x 0.10)
- e. \$3,860.00 = Total discounted amount (b+d)
- f. \$4,140.00 = Customer's billed message toll and calling card usage(c-d)

NOTE 1: Volume discounts are applied to the balance of usage after discounted by Advantage 50 or Advantage 1000.

NOTE 2: Also known as Local Toll.

z Correction inadvertently left out of Advice Letter No. 21231, effective June 17, 2000.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.2 VOLUME DISCOUNTS (Cont'd)
- D. RATES AND CHARGES (Cont'd)

1. Advantage 50 Volume Discounts¹

<u>CURRENT</u>	<u>CURRENT</u>
<u>BILLED USAGE THRESHOLD</u>	<u>DISCOUNT RATE</u>
\$2,500.00	5%
\$7,500.01	10%

2. Advantage 1000 Volume Discounts¹

<u>CURRENT</u>	<u>CURRENT</u>
<u>BILLED USAGE THRESHOLD</u>	<u>DISCOUNT RATE</u>
\$2,500.00	5%
\$7,500.01	10%

Illustrative Only

Advantage 50

A single BTN with \$2,750 of message toll and calling card usage receives the following discounts:

- a. \$2,750.00 = Applicable total message toll and calling card usage
- b. \$947.50 = Discounted from Advantage 50
- c. \$1,802.50 = Balance of usage not previously discounted (a-b)
- d. \$90.13 = 5% Volume Discount (c x 0.05)
- e. \$1,037.63 = Total discounted amount (b+d)
- f. \$1,712.37 = Customer's billed message toll and calling card usage (c-d)

Advantage 1000

A single BTN with \$8,000 of message toll and calling card usage receives the following discounts:

- a. \$8,000.00 = Applicable total message toll and calling card usage
- b. \$3,400.00 = Discounted from Advantage 1000
- c. \$4,600.00 = balance of usage not previously discounted (a-b)
- d. \$460.00 = 10% Volume Discount (c x 0.10)
- e. \$3,860.00 = Total discounted amount (b+d)
- f. \$4,140.00 = Customer's billed message toll and calling card usage(c-d)

NOTE 1: Volume discounts are applied to the balance of usage after discounted by Advantage 50 or Advantage 1000.

NOTE 2: Also known as Local Toll.

z Correction inadvertently left out of Advice Letter No. 21231, effective June 17, 2000.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)

11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (T)

A. APPLICABILITY

Except as otherwise provided in this tariff, Value PromiseSM Plus (VPP) applies to all directly dialed Message Telecommunications Service* (MTS) furnished or made available by the utility over facilities wholly within a Service Area.

B. TERRITORY

All MTS between two points wholly within a Service Area where the respective rate center of such points are also located wholly within said Service Area as defined in the Schedule Cal.P.U.C. tariffs.

C. DESCRIPTION

1. Customers may receive a discount on intraLATA directly dialed usage charges, non-operator assisted Pacific Bell calling card usage (including calling card service charges and pay station service charges, if any), Zone 3 or Pacific Bell Custom 8 inbound calls.
2. Applicable Pacific Bell calling card charges to points wholly within a Service Area will be applied under the rate specified and illustrated in F.1. following.
3. VPP allows customers to select Options 1 or 3 and receive a percent discount on directly dialed MTS, Zone 3 or non-operator assisted Pacific Bell calling card calls. On Options 1 & 3, customers receive a hourly rate for Custom 8 inbound calls. These options are illustrated in F.1. following.
4. VPP will provide customers with a single, consolidated account for all Billed Telephone Numbers (BTNs) for a Monthly Fee.
5. The applicable discount rate, as illustrated in F.1., is dependent on the total amount of monthly directly dialed MTS, Zone 3, Custom 8 or non-operator assisted Pacific Bell calling card usage billed.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd) (T)

D. REGULATIONS

1. VPP plans contained herein are not available on residence exchange lines or on Centrex dormitory lines.
2. The discounted rates are provided to the Utility's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.
3. Person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These discounts are applicable to VPP plans only and do not apply to any other Utility offered plans.
5. VPP is only available on BTNs billed to the customer of record.
6. Customers may select Options 1 or 3 per VPP group plan as illustrated in F.1. following.
7. Zone 1, Zone 2, and Extended Area Service (EAS) calls are not subject to the VPP plans. All Pacific Bell intraLATA calling card calls are included.
8. One month minimum billing as set forth in Schedule Cal.P.U.C. No. D.3.3, is required when subscribing to any VPP plan. (T)
(T)
9. VPP is not available on WATS or Private Line Service.
10. Each individual call is rated on the basis of one second increment with a minimum of 18 seconds per message.
11. VPP calling card rates do not apply to calls placed on calling cards other than Pacific Bell calling cards.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (T)(L)
11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd) (T)
D. REGULATIONS (Cont'd)
12. Customers subscribing to another Value PromiseSM plan or Custom 8 BAGs are ineligible for VPP.
13. Customers subscribing to VPP Option 1 must demonstrate a one month minimum of \$100.00 in billed directly dialed Local Toll, Zone 3, Pacific Bell Custom 8 or non-operator assisted Pacific Bell calling card usage.
14. Customers subscribing to VPP Option 3 must demonstrate a one month minimum of 8,000 Minutes of Use (MOU) in billed directly dialed MTS, Zone 3, Pacific Bell Custom 8 or non-operator assisted Pacific Bell calling card usage.
15. Except as otherwise provided in this tariff, all other applicable Regulations, Rates and Charges for Custom 8 service refer to Schedule Cal.P.U.C. No. D8. (T)
16. The current rates and charges may be adjusted as set forth in D2.2.B.1. (T)
The current rates and charges may be adjusted as set forth in D2.2.B.2. (T)
17. Directly dialed MTS, Zone 3, Custom 8 or non-operator assisted calling card usage are combined under Options 1 or 3 to determine the applicable discount, as illustrated in F.1. following.
18. Custom 8 usage is time of day and day of week sensitive under Options 1 or 3 as illustrated in F.1., following.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd)

E. MONTHLY FEE

A Monthly Fee will be imposed to provide customers with a single, consolidated Invoiced Account (Summary Billing Arrangement) for all of their Billed Telephone Numbers (BTNs). The Monthly Fee is the same regardless of the number of BTNs. The fee will be waived for customers with a VPP term agreement (options 1 and 3) or customer billing of \$150.00 or more in undiscounted usage.

1. Maximum Monthly Fee \$9.50

F. RATES AND CHARGES

1. Method of Applying Rates

a. Charges apply to all completed calls. The charges for VPP calls are applied on a per call basis according to c., d., e., and f. following.

b. Each VPP call is charged in one second increments, with a minimum of 18 seconds.

c. Options 1 & 3

Direct Dialed, Zone 3 Calling Card and Custom 8² (T)

<u>Billed Usage</u>	<u>No Term Discount Rate¹</u>	
\$ 0.00 - \$149.99	0 %	
\$ 150.00 - \$899.99	0 % (I)	
\$ 900.00 - \$1799.99	0 %	
\$1800.00 +	0 % (I)	
Custom 8 ²		(T)

<u>Maximum Hourly Rate¹</u>	<u>Rate Period</u>
\$ 6.48 per hour of usage	Day
\$ 6.48 per hour of usage	Evening
\$ 6.48 per hour of usage	Night/Weekend

NOTE 1: See D.16 preceding.

NOTE 2: See D.15 preceding.

(*)Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd)

F. RATES AND CHARGES (Cont'd)

1. Method of Applying Rates (Cont'd)

(T)

d. Dial Station - Options 1, 3

RATE MILEAGE ¹	DAY RATE ²	
	MAXIMUM INITIAL 18 SECONDS	MAXIMUM EACH ADDITIONAL 1 SECOND
13-16	\$0.0342	\$0.0019
17-20	0.0342	0.0019
21-25	0.0342	0.0019
26-30	0.0342	0.0019
31-40	0.0342	0.0019
41-50	0.0342	0.0019
51-70	0.0342	0.0019
71+	0.0342	0.0019

RATE MILEAGE ¹	EVENING RATE ²	
	MAXIMUM INITIAL 18 SECONDS	MAXIMUM EACH ADDITIONAL 1 SECOND
13-16	\$0.0270	\$0.0015
21-25	0.0270	0.0015
26-30	0.0270	0.0015
31-40	0.0270	0.0015
41-50	0.0270	0.0015
51-70	0.0270	0.0015
71+	0.0270	0.0015

NOTE 1: Local, EAS and ZUM calls are not subject to this rate schedule.

NOTE 2: See D.16 preceding.

(D)
 |
 (D)

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd)

F. RATES AND CHARGES (Cont'd)

1. Method of Applying Rates (Cont'd)

d. Dial Station - Options 1, 3 (Cont'd)

NIGHT/WEEKEND RATE²

<u>RATE</u> <u>MILEAGE</u> ¹	<u>MAXIMUM</u> <u>INITIAL</u> <u>18 SECONDS</u>	<u>MAXIMUM</u> <u>EACH</u> <u>ADDITIONAL</u> <u>1 SECOND</u>
13-16	\$0.0216	\$0.0012
17-20	0.0216	0.0012
21-25	0.0216	0.0012
26-30	0.0216	0.0012
31-40	0.0216	0.0012
41-50	0.0216	0.0012
51-70	0.0216	0.0012
71+	0.0216	0.0012

e. Zone 3 - Options 1, 3

<u>RATE</u> <u>MILEAGE</u>	<u>MAXIMUM</u> <u>INITIAL</u> <u>18 SECONDS</u>	<u>MAXIMUM</u> <u>ADDITIONAL</u> <u>1 SECOND</u>
	<u>DAY RATE</u>	
13-16	\$0.0162	\$0.0009
	<u>EVENING RATE</u>	
13-16	\$0.0126	\$0.0007
	<u>NIGHT/WEEKEND RATE</u>	
13-16	\$0.0009	\$0.0005

NOTE 1: Zone 1 and Zone 2 calls are not subject to this rate schedule.

NOTE 2: See D.16 preceding.

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd)
- F. RATES AND CHARGES (Cont'd)
- 1. Method of Applying Rates (Cont'd)

f. Calling Card¹ - Options 1, 3

		DAY RATE ⁴	
		MAXIMUM INITIAL	MAXIMUM EACH
RATE	<u>MILEAGE</u>	<u>10 SECONDS</u>	<u>1 SECOND</u>
	0-8	\$0.0360	\$0.0020
	9-12	0.0360	0.0020
	13-16	0.0360	0.0020
	17-20	0.0360	0.0020
	21-25	0.0522	0.0029
	26-30	0.0522	0.0029
	31-40	0.0522	0.0029
	41-50	0.0558	0.0031
	51-70	0.0558	0.0031
	71+	0.0594	0.0033

		EVENING RATE ⁴	
		MAXIMUM INITIAL	MAXIMUM EACH
RATE	<u>MILEAGE</u>	<u>10 SECONDS</u>	<u>1 SECOND</u>
	0-8	\$0.0288	\$0.0016
	9-12	0.0288	0.0016
	13-16	0.0288	0.0016
	17-20	0.0288	0.0016
	21-25	0.0414	0.0023
	26-30	0.0414	0.0023
	31-40	0.0414	0.0023
	41-50	0.0450	0.0025
	51-70	0.0450	0.0025
	71+	0.0468	0.0026

NOTE 1: In addition to the calling card rate, the following service charges are applicable per message for calling card service:

Utility's (Credit Calling Card)	\$0.95 (I)
Utility's One Number Card ²	\$0.95 (I)
Pay Phone Use Charge	\$0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 4: See D.16 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3(Cont'd)
- F. RATES AND CHARGES (Cont'd)
 - 1. Method of Applying Rates (Cont'd)
 - f. Calling Card¹ - Options 1, 3 (Cont'd)

NIGHT/WEEKEND RATE⁴

<u>RATE</u> <u>MILEAGE</u>	<u>MAXIMUM</u> <u>INITIAL</u> <u>18 SECONDS</u>	<u>MAXIMUM</u> <u>EACH</u> <u>ADDITIONAL</u> <u>1 SECOND</u>
0-8	\$0.0216	\$0.0012
9-12	0.0216	0.0012
13-16	0.0216	0.0012
17-20	0.0216	0.0012
21-25	0.0306	0.0017
26-30	0.0306	0.0012
31-40	0.0306	0.0012
41-50	0.0342	0.0019
51-70	0.0342	0.0012
71+	0.0360	0.0020

NOTE 1: In addition to the calling card rate, the following service charges are applicable per message for calling card service:

Utility's (Credit Calling Card)	\$0.95 (I)
Utility's One Number Card ²	\$0.95 (I)
Pay Phone Use Charge	\$0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd)

E. MONTHLY FEE

A Monthly Fee will be imposed to provide customers with a single, consolidated Invoiced Account (Summary Billing Arrangement) for all of their Billed Telephone Numbers (BTNs). The Monthly Fee is the same regardless of the number of BTNs. The fee will be waived for customers with a VPP term agreement (options 1 and 3) or customer billing of \$150.00 or more in undiscounted usage.

1. Current Monthly Fee \$9.50

F. RATES AND CHARGES

1. Method of Applying Rates

a. Charges apply to all completed calls. The charges for VPP calls are applied on a per call basis according to c., d., e., and f. following.

b. Each VPP call is charged in one second increments, with a minimum of 18 seconds.

c. Options 1 & 3

Direct Dialed, Zone 3 Calling Card and Custom 8² (T)

<u>Billed Usage</u>	<u>No Term Discount Rate</u> ¹	
\$ 0.00 - \$149.99	0 %	
\$ 150.00 - \$899.99	0 % (I)	
\$ 900.00 - \$1799.99	0 %	
\$1800.00 +	0 % (I)	
Custom 8 ²		(T)

<u>Current Hourly Rate</u> ¹	<u>Rate Period</u>
\$ 6.48 per hour of usage	Day
\$ 6.48 per hour of usage	Evening
\$ 6.48 per hour of usage	Night/Weekend

NOTE 1: See D.16 preceding.

NOTE 2: See D.15 preceding.

(*)Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)

11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd) (T)

F. RATES AND CHARGES (Cont'd)

1. Method of Applying Rates (Cont'd)

Illustrative only (assume no Custom 8 evening, night/weekend calls)

a. 150 hours x \$6.48 per hour of directly dialed and Calling Card usage = \$972.00

b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00

c. Total (a+b) = \$1,296.00

d. \$1,296.00 @ 25% = \$324.00

e. Total billed amount (c-d) = \$972.00

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd)

F. RATES AND CHARGES (Cont'd)

1. Method of Applying Rates (Cont'd)

(T)

d. Dial Station - Options 1, 3

	DAY RATE ²	
RATE MILEAGE ¹	CURRENT INITIAL 18 SECONDS	CURRENT EACH ADDITIONAL 1 SECOND
13-16	\$0.0342	\$0.0019
17-20	0.0342	0.0019
21-25	0.0342	0.0019
26-30	0.0342	0.0019
31-40	0.0342	0.0019
41-50	0.0342	0.0019
51-70	0.0342	0.0019
71+	0.0342	0.0019

	EVENING RATE ²	
RATE MILEAGE ¹	CURRENT INITIAL 18 SECONDS	CURRENT EACH ADDITIONAL 1 SECOND
13-16	\$0.0270	\$0.0015
21-25	0.0270	0.0015
26-30	0.0270	0.0015
31-40	0.0270	0.0015
41-50	0.0270	0.0015
51-70	0.0270	0.0015
71+	0.0270	0.0015

(*) Also known as Local Toll.

NOTE 1: Local, EAS and ZUM calls are not subject to this rate schedule.

NOTE 2: See D.16 preceding.

(D)
 |
 (D)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
 11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd) (T)
 F. RATES AND CHARGES (Cont'd)
 1. Method of Applying Rates (Cont'd)
 d. Dial Station - Options 1, 3 (Cont'd)

NIGHT/WEEKEND RATE² (T)(L)

RATE MILEAGE ¹	CURRENT INITIAL 18 SECONDS	CURRENT EACH ADDITIONAL 1 SECOND	(N) (T)(L)
	13-16	\$0.0216	\$0.0012
17-20	0.0216	0.0012	
21-25	0.0216	0.0012	
26-30	0.0216	0.0012	
31-40	0.0216	0.0012	
41-50	0.0216	0.0012	
51-70	0.0216	0.0012	
71+	0.0216	0.0012	

e. Zone 3 - Options 1, 3 (L)

RATE MILEAGE	CURRENT INITIAL 18 SECONDS	CURRENT ADDITIONAL 1 SECOND	(N) (T)(L)
		<u>DAY RATE</u>	
13-16	\$0.0162	\$0.0009	
	<u>EVENING RATE</u>		
13-16	\$0.0126	\$0.0007	
	<u>NIGHT/WEEKEND RATE</u>		
13-16	\$0.0009	\$0.0005	

(*) Also known as Local Toll.

NOTE 1: Zone 1 and Zone 2 calls are not subject to this rate schedule.

NOTE 2: See D.16 preceding.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd)
- F. RATES AND CHARGES (Cont'd)
- 1. Method of Applying Rates (Cont'd)

f. Calling Card¹ - Options 1, 3

	DAY RATE ⁴		CURRENT
	CURRENT	INITIAL	EACH
RATE	10 SECONDS		ADDITIONAL
<u>MILEAGE</u>			<u>1 SECOND</u>
0-8	\$0.0360		\$0.0020
9-12	0.0360		0.0020
13-16	0.0360		0.0020
17-20	0.0360		0.0020
21-25	0.0522		0.0029
26-30	0.0522		0.0029
31-40	0.0522		0.0029
41-50	0.0558		0.0031
51-70	0.0558		0.0031
71+	0.0594		0.0033

	EVENING RATE ⁴		CURRENT
	CURRENT	INITIAL	EACH
RATE	10 SECONDS		ADDITIONAL
<u>MILEAGE</u>			<u>1 SECOND</u>
0-8	\$0.0288		\$0.0016
9-12	0.0288		0.0016
13-16	0.0288		0.0016
17-20	0.0288		0.0016
21-25	0.0414		0.0023
26-30	0.0414		0.0023
31-40	0.0414		0.0023
41-50	0.0450		0.0025
51-70	0.0450		0.0025
71+	0.0468		0.0026

NOTE 1: In addition to the calling card rate, the following service charges are applicable per message for calling card service:

- Utility's (Credit Calling Card) \$0.95 (I)
- Utility's One Number Card² \$0.95 (I)
- Pay Phone Use Charge \$0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

NOTE 4: See D.16 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd)
- F. RATES AND CHARGES (Cont'd)
 - 1. Method of Applying Rates (Cont'd)
 - f. Calling Card¹ - Options 1, 3 (Cont'd)

NIGHT/WEEKEND RATE⁴

<u>RATE</u> <u>MILEAGE</u>	<u>CURRENT</u> <u>INITIAL</u> <u>18 SECONDS</u>	<u>CURRENT</u> <u>EACH</u> <u>ADDITIONAL</u> <u>1 SECOND</u>
0-8	\$0.0216	\$0.0012
9-12	0.0216	0.0012
13-16	0.0216	0.0012
17-20	0.0216	0.0012
21-25	0.0306	0.0017
26-30	0.0306	0.0012
31-40	0.0306	0.0012
41-50	0.0342	0.0019
51-70	0.0342	0.0012
71+	0.0360	0.0020

NOTE 1: In addition to the calling card rate, the following service charges are applicable per message for calling card service:

Utility's (Credit Calling Card)	\$0.95 (I)
Utility's One Number Card ²	\$0.95 (I)
Pay Phone Use Charge	\$0.24

NOTE 2: The One Number Card is a card with restricted calling to the billed number or account.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.3 VALUE PROMISESM PLUS - OPTION 1 & 3 (Cont'd)

G. VALUE PROMISESM (VPP) TERM DISCOUNT

Value PromiseSM Plus (VPP) Term Discount allows VPP customers to subscribe to a discount plan which provides a discount on charges for directly dialed MTS, Zone 3, Custom 8 and Pacific Bell calling card (including calling card service charges and pay station service charges if any) usage for a fixed term in 12, 18 or 24 month increments.

1. The discounts will be effective when Pacific Bell completes the processing of the service order.
2. A minimum monthly usage charge of \$100.00 for directly dialed MTS, Zone 3, Custom 8 and Pacific Bell calling card usage shall apply as illustrated in G.9. following.
3. The applicable discount will apply against the actual usage billed and to the difference between the actual billed and the required minimum monthly usage, as illustrated in G.9. following.

4. A customer may cancel the current VPP term agreement without termination charges (as shown in G.9.a following, times the months remaining in the term agreement) provided the customer establishes a new term agreement from one of the following replacement term agreements for an equal or greater length of time than the current VPP term agreement:

VPP (12, 18 or 24 months), Flat Rate Plus (12 or 24 months), Flat Rate Pro (12 or 24 months, or 96A Contract (minimum 12 months). All new term agreements begin from the date of the new agreement, and no credit shall be given for the term of the original agreement. (D)

5. A customer may terminate an agreement by paying Pacific Bell a termination charge (as shown in G. 9. a. following) times the number of months remaining in the term agreement.
6. Minimum usage is determined by the amount of directly dialed MTS, Zone 3, Pacific Bell calling card calls without operator assistance, Custom 8 inbound calls.
7. If a customer subscribes to a term agreement, the discounts as shown in G.9. following apply in lieu of Options 1 or 3 in F.1. preceding.
8. VPP Term Discounts do not apply to each BTN, they apply to all BTNs aggregated at the customer level.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd)

G. VPP TERM DISCOUNT (Cont'd)

9. Rates and Charges

a. Options 1, 3

<u>Minimum Monthly Usage</u>	<u>12 mo.^{1,3}</u>	<u>Maximum Termination Charge²</u>
\$ 100.00 - 149.99	41.70%	\$ 94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
	<u>18 mo.^{1,3}</u>	
100.00 - 149.99	41.70%	94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
	<u>24 mo.^{1,3}</u>	
100.00 - 149.99	47.20%	94.99
150.00 - 899.99	50.00%	189.98
900.00 - 1799.99	52.80%	284.97
1800.00 +	55.60%	474.96

(*) Also known as Local Toll.

NOTE 1: See D.16 preceding.

NOTE 2: Termination charge applies to each month remaining on the VPP Term Agreement.

NOTE 3: Changes to be effective November 1, 1999, the same effective date as CPUC Advice Letter No. 20400.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.3 VALUE PROMISESM PLUS - OPTIONS 1 & 3 (Cont'd)

G. VPP TERM DISCOUNT (Cont'd)

9. Rates and Charges

a. Options 1, 3

		Current
<u>Minimum Monthly Usage</u>	<u>12 mo.^{1,3}</u>	<u>Termination Charge²</u>
\$ 100.00 - 149.99	41.70%	\$ 94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
	<u>18 mo.^{1,3}</u>	
100.00 - 149.99	41.70%	94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
	<u>24 mo.^{1,3}</u>	
100.00 - 149.99	47.20%	94.99
150.00 - 899.99	50.00%	189.98
900.00 - 1799.99	52.80%	284.97
1800.00 +	55.60%	474.96

(*) Also known as Local Toll.

NOTE 1: See D.16 preceding.

NOTE 2: Termination charge applies to each month remaining on the VPP Term Agreement.

NOTE 3: Changes to be effective November 1, 1999, the same effective date as CPUC Advice Letter No. 20400.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)

11.3.4 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (T)

A. DESCRIPTION

Flat Rate Plus For Business (Flat Rate Plus) is a postalized rate calling plan with associated blocks of time for the business customer. Rate Plus provides customers a predictable rate on directly dialed intraLATA calls and CUSTOM 8 incoming calls, includes four Custom Calling Features (Caller ID, Three Way Calling, Call Forwarding and Remote Access to Call Forwarding) and reduced Custom 8 monthly recurring charge.

Flat Rate Plus allows customers to select either Option 1 or Option 2 for business usage:

Option 1: For no monthly fee, customers will make calls at \$.11 per minute, regardless of time of day or distance. This option requires a monthly usage minimum of \$50 per plan. If the customer's undiscounted usage is less than \$50, the billing system will automatically charge the required minimum of \$50.

Option 2: For a monthly fee, the customer receives a predetermined call allowance. For all calls over the predetermined call allowance, each additional minute will be rated at a postalized rate as determined by the customer's monthly fee schedule.

Flat Rate Plus will provide customers with a single, consolidated account for all Billed Telephone Numbers (BTN) in the Flat Rate Plus Group Plan.

NOTE 1: Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
11.3.4 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (T)

B. REGULATIONS

1. Flat Rate Plus plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The plan rates are provided to the Utility's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Plus plans only and do not apply to any other Utility offered plans.
5. Flat Rate Plus is only available on BTNs billed to the customer of record.
6. Customers may select Option 1 or Option 2 per Flat Rate Plus Plan.
7. Flat Rate Plus is not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
8. Each individual call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.
9. Customer's subscribing to another Value Promise plan or Custom 8 BAGs are ineligible for Flat Rate Plus.

NOTE 1: Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
11.3.4 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (T)

B. REGULATIONS (Cont'd)

10. Calls made over the allocated calling period will be rated at the postalized rate determined by the customer's monthly fee schedule.
11. Eligible calls for Flat Rate Plus must be within the Pacific Bell Service Area.
12. Calls will be rated without sensitivity to time of day or distance.
13. Direct dialed calls within 0 - 12 miles will count first toward the allocated minutes of use.
14. Customers must commit to a 12 or 24-month term commitment.
15. The 12 or 24-month term commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the termination penalty.
16. If the customer discontinues service prior to the end of the term agreement, the customer will pay Pacific Bell their current monthly fee times the number of months remaining on the term agreement.
17. Customers may make changes between monthly fees and the call allowance for the same term commitment throughout the length of the term agreement.
18. Customers may switch to another Pacific Bell Value Promise term calling plan, with no early termination penalty, as long as the new term agreement is for the same term commitment, i.e. 12 or 24 months or greater and the customer agrees to the terms and conditions of the applicable tariff.
19. Customers must maintain all of their BTNs in the Flat Rate Plus calling plan to remain in compliance with the tariff.

NOTE 1: Also known as Local Toll. (L)

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (T)(L)
- 11.3.4 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (T)
- B. REGULATIONS (Cont'd)
20. All eligible BTNs and their associated usage will be combined on a single Summary Billing Arrangement bill. There is no Summary Billing Arrangement charge for BTNs in the Flat Rate Plus plan.
21. All other applicable regulations, rates and charges for Custom 8 service will apply. (See Schedule Cal.P.U.C. No. D8.) Participants in the Flat Rate Plus Plan will also receive a \$10 credit applied to their monthly recurring charge. (T)
22. Term commitments will automatically be renewed at the end of the customer current commitment. Customers will have a 30-day grace period after the new term begins to cancel the new term without incurring any penalties. (T)
23. Customers will be notified 30 days prior to the term expiration date that their term agreement will automatically be renewed unless Pacific Bell is notified by the customer. (T)
24. Option 1 requires a monthly usage minimum of \$50.00 per plan. If the customer's undiscounted usage is less than \$50.00, the billing system will automatically charge the required \$50.00 minimum. (T)
25. An early termination fee will be assessed if the customer terminates the plan before the expiration date. (T)
26. The current rates and charges may be adjusted as set forth in D2.2.B.1. (T)
The maximum rates and charges may be adjusted as set forth in D2.2.B.2. (T)

NOTE 1: Also known as Local Toll. (L)

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
11.3.4 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (T)

C. TERMINATION FEES

1. Option 1

The termination fee for Option 1 will be assessed at \$100 times the number of months left on the agreement.

2. Option 2

The termination fee for Option 2 will be assessed at the monthly fee dollar amount for the set blocks of time, times the number of months left on the agreement.

NOTE 1: Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.4 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS)

D. RATES AND CHARGES

Charges apply to all completed calls. The charges for Flat Rate Plus (T)
 calls are applied on a per call basis.

Each Flat Rate Plus call is rated on the basis of one second increments
 with an eighteen second minimum, except 0 - 12 mile direct dialed calls
 which are billed in one minute increments.

1. Option 1:

No Monthly Fee² All Call Types: ^{Maximum} \$0.10 per minute

2. Option 2:

Customers will choose a monthly fee and call allowance from the
 following table:

Monthly Usage Allotment	Term Agreement	Maximum Monthly Fee	Maximum Price Per Minute Within Plan Allotment	Maximum Price Per Minute Over Plan Allotment	Maximum Initial 18 Seconds	Maximum Additional Second
1000 minutes	1 year	\$ 51.30	\$.0513	\$.054	\$.0162	\$.0009
2000 minutes	1 year	\$ 91.19	\$.0456	\$.048	\$.0144	\$.0008
1000 minutes	2 year	\$ 45.60	\$.0456	\$.048	\$.0144	\$.0008
2000 minutes	2 year	\$.79.79	\$.0399	\$.042	\$.0126	\$.0007
4000 minutes	2 year	\$136.79	\$.0342	\$.036	\$.0108	\$.0006

For all calls over the predetermined allocated time allowance, each
 additional minute will be rated at a postalized rate as determined by the
 customer's fee schedule.

(*) Also known as Local Toll.

NOTE 2: Requires a \$50 monthly usage minimum.

(D)
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 (D)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.4 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS)

D. RATES AND CHARGES

Charges apply to all completed calls. The charges for Flat Rate Plus calls are applied on a per call basis. (T)

Each Flat Rate Plus call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.

1. Option 1:

No Monthly Fee² Current
 All Call Types: \$0.10 per minute

2. Option 2:

Customers will choose a monthly fee and call allowance from the following table:

Monthly Usage Allotment	Term Agreement	Current Monthly Fee	Current Price Per Minute Within Plan Allotment	Current Price Per Minute Over Plan Allotment	Current Initial 18 Seconds	Current Additional Second
1000 minutes	1 year	\$ 51.30	\$.0513	\$.054	\$.0162	\$.0009
2000 minutes	1 year	\$ 91.19	\$.0456	\$.048	\$.0144	\$.0008
1000 minutes	2 year	\$ 45.60	\$.0456	\$.048	\$.0144	\$.0008
2000 minutes	2 year	\$.79.79	\$.0399	\$.042	\$.0126	\$.0007
4000 minutes	2 year	\$136.79	\$.0342	\$.036	\$.0108	\$.0006

For all calls over the predetermined allocated time allowance, each additional minute will be rated at a postalized rate as determined by the customer's fee schedule.

(*) Also known as Local Toll.

NOTE 2: Requires a \$50 monthly usage minimum.

(D)
 |
 (D)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)

11.3.5 ADVANTAGE 25 (T)

A. DESCRIPTION

Advantage 25 provides special rates on the intraLATA directly dialed local toll calls and non-operator assisted calling card calls (includes calling card service charges and pay station service charges if any), and those calls are measured in 6 second increments with a 30 second minimum. If the Advantage 25 customer agrees to a One Year or Two Year term commitment, agrees to a minimum monthly billed amount, and fulfills the other terms and conditions of this product offering, then they will receive the special rates. Advantage 25 is also available for resale with the following difference; the service charge on calling card calls will not be discounted.

B. REGULATIONS

1. Customers on Advantage 25 commit to a minimum monthly billed amount on the usage that is specially rated.
2. There is a 30-day grace period, during which the customer may cancel Advantage 25 with no penalty, starting on the order taken date. After the grace period, an acceleration of the minimum monthly billing applies if the customer cancels the service.
3. A change from a One Year Term to a Two Year Term is allowed without acceleration. A customer may also change from Advantage 25 to a permanently tariffed calling plan or a promotional offer without acceleration as long as the new term commitment on the new plan or promotional offer is equal to or greater than the term commitment that was on Advantage 25. If the term commitment on the new plan is shorter than the term on Advantage 25, then the acceleration will apply.
4. Customers will be notified of their Advantage 25 term expiration approximately 30 days before their term expires. At such time, the customer will have the option of (1) discontinuing Advantage 25 and it will be removed from the account on the expiration date, or (2) renew the term commitment on Advantage 25 for a new period which starts on the date, and is equal to the length, of the expiring term. Should the customer wish to renew the Advantage 25 term, no action is required on their part; the term will be automatically renewed. The 30-day grace period applies to the new term, starting on the renewal date.

(*) Also known as Local Toll.

(T)(L)

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.5 ADVANTAGE 25

B. REGULATIONS (Cont'd)

5. An oral application from a customer to subscribe, add or make changes to the Advantage 25 service will be accepted. Eligibility for this service is based on the following conditions: (1) This service will not be available to customers with Foreign Exchange or PBX Basic Services; (2) customers on a custom contract or a G.O. 96-A contract are not eligible.
6. This service will be valid when a customer moves, supersedes, changes the billing number, transfers service, or changes billing name, as long as the billed telephone number in the Universal customer address otherwise maintains the terms and conditions of this offer.

C. RATES AND CHARGES

1. Term Commitment and Monthly Minimum Billing

	Maximum Monthly Recurring	Maximum Installation Charge	Maximum Minimum Billing ¹	USOC
One Year Term	NO	NO	\$25.00	V25T1
Two Year Term	NO	NO	\$25.00	V25T2

NOTE 1: Minimum toll and calling card usage requirement. If usage is less per month than the stated amount, then the minimum billing amount will be applied.

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)
 11.3.5 ADVANTAGE 25 (Cont'd)
 C. RATES AND CHARGES (Cont'd)

2. Direct Dial Toll Rates

	TIME OF DAY RATE PERIOD	MILEAGE BAND	MAXIMUM INITIAL 30 SECOND RATE ² (T)	MAXIMUM EACH ADDITIONAL 6 SECONDS ³
One Year Term	All Hours	N/A	\$.0300	\$.0060
Two Year Term	All Hours	N/A	\$.0280	.0056

3. Calling Card^{1,4} Rates for Term

TIME OF DAY RATE PERIOD	MILEAGE BAND	MAXIMUM INITIAL 30 SECOND RATE ²	MAXIMUM EACH ADDITIONAL 6 SECONDS ³
Day	N/A	\$.0806	\$.0041
Evening	N/A	.0616	.0028
Night & Weekend	N/A	.0360	.0028

NOTE 1: SBC Calling ServicesSM Card.

NOTE 2: Minimum billing.

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, Operator Assistance Service Charges (see Schedule Cal.P.U.C. No. D5.2.1) and the Pay Phone Use Charge (see Schedule Cal.P.U.C. No. A6.2.1) are applicable per message.

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 (C)
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(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM

(N)

11.3.5 ADVANTAGE 25 (Cont'd)

D. ACCELERATION OF TERM COMMITMENT

1. Acceleration of Term Commitment

	Maximum Charge for Each Remaining Full Month of the Term Commitment is the Monthly Minimum Billing Amount
One Year Term	\$25.00
Two Year Term	25.00

(*) Also known as Local Toll.

Continued

(N)

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (T)(L)
- 11.3.5 ADVANTAGE 25 (Cont'd) (T)
- B. REGULATIONS (Cont'd)

- 5. An oral application from a customer to subscribe, add or make changes to the Advantage 25 service will be accepted. Eligibility for this service is based on the following conditions: (1) This service will not be available to customers with Foreign Exchange or PBX Basic Services; (2) customers on a custom contract or a G.O. 96-A contract are not eligible.
- 6. This service will be valid when a customer moves, supersedes, changes the billing number, transfers service, or changes billing name, as long as the billed telephone number in the Universal customer address otherwise maintains the terms and conditions of this offer.

C. RATES AND CHARGES

1. Term Commitment and Monthly Minimum Billing

	Current Monthly Recurring	Current Installation Charge	Current Minimum Billing ¹	USOC	(T)
One Year Term	NO	NO	\$25.00	V25T1	
Two Year Term	NO	NO	\$25.00	V25T2	

NOTE 1: Minimum toll and calling card usage requirement. If usage is less per month than the stated amount, then the minimum billing amount will be applied.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.5 ADVANTAGE 25 (Cont'd)

C. RATES AND CHARGES (Cont'd)

(T)

2. Direct Dial Toll Rates

	TIME OF DAY RATE PERIOD	MILEAGE BAND	CURRENT INITIAL 30 SECOND RATE ^{2,7}	CURRENT EACH ADDITIONAL 6 SECONDS ³
One Year Term	All Hours	N/A	\$.0300	\$.0060
Two Year Term	All Hours	N/A	\$.0280	.0056

3. Calling Card^{1,4} Rates for Term

TIME OF DAY RATE PERIOD	MILEAGE BAND	CURRENT INITIAL 30 SECOND RATE ²	CURRENT EACH ADDITIONAL 6 SECONDS ³
Day	N/A	\$.0806	\$.0041
Evening	N/A	.0616	.0028
Night & Weekend	N/A	.0360	.0028

NOTE 1: Pacific Bell's World Wide Calling Card.

NOTE 2: Minimum billing.

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, the following service charges are applicable per message or Calling Card Service:

Pacific Bell's World Wide Business Calling Card	\$.95
One Number Card Service	.95
Pay Phone Use Charge	.24

(D)
 |
 (D)

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (T)(L)

11.3.5 ADVANTAGE 25 (Cont'd) (T)

D. ACCELERATION OF TERM COMMITMENT

1. Acceleration of Term Commitment (L)

	Current Charge for Each Remaining Full Month of the Term Commitment is the Monthly Minimum Billing Amount
One Year Term	\$25.00
Two Year Term	25.00

(N)
(L)

NOTE 1: Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)

11.3.6 ADVANTAGE 5 (T)

A. DESCRIPTION

Advantage 5 provides special rates on the intraLATA directly dialed local toll calls and non-operator assisted calling card calls (includes calling card service charges and pay station service charges if any), and those calls are measured in 6 second increments with a 30 second minimum. If the Advantage 5 customer agrees to a One Year or Two Year term commitment, agrees to a minimum monthly billed amount, and fulfills the other terms and conditions of this product offering, then they will receive the special rates. Advantage 5 is also available for resale with the following difference; the service charge on calling card calls will not be discounted.

B. REGULATIONS

1. Customers on Advantage 5 commit to a minimum monthly billed amount on the usage that is specially rated.
2. There is a 30-day grace period, during which the customer may cancel Advantage 5 with no penalty, starting on the order taken date. After the grace period, an early termination fee applies if the customer cancels the service.
3. A change from a One Year Term to a Two Year Term is allowed without application of the early termination fee. A customer may also change from Advantage 5 to a permanently tariffed calling plan or a promotional offer without the early termination fee as long as the new term commitment on the new plan or promotional offer is equal to or greater than the term commitment that was on Advantage 5. If the term commitment on the new plan is shorter than the term on Advantage 5, then the early termination fee will apply.
4. Customers will be notified of their Advantage 5 term expiration approximately 30 days before their term expires. At such time, the customer will have the option of (1) discontinuing Advantage 5 and it will be removed from the account on the expiration date, or (2) renew the term commitment on Advantage 5 for a new period which starts on the date, and is equal to the length of the expiring term. Should the customer wish to renew the Advantage 5 term, no action is required on their part; the term will be automatically renewed. The 30-day grace period applies to the new term, starting on the renewal date.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.6 ADVANTAGE 5 (Cont'd)

B. REGULATIONS (Cont'd)

5. An oral application from a customer to subscribe, add or make changes to the Advantage 5 service will be accepted. Eligibility for this service is based on the following conditions: (1) This service will not be available to customers with Foreign Exchange; (2) customers on a custom contract or a G. O. 96-A contract are not eligible.
6. This service will be valid when a customer moves, supersedes, changes the billing number, transfers service, or changes billing name, as long as the billed telephone number in the Universal customer address otherwise maintains the terms and conditions of this offer.

C. RATES AND CHARGES

1. Term Commitment and Monthly Minimum Billing

	Maximum Monthly Recurring	Maximum Installation Charge	Maximum Minimum Billing ¹	USOC
One Year Term	NO	NO	\$4.75	AD5T1
Two Year Term	NO	NO	\$4.75	AD5T2

NOTE 1: Minimum toll and calling card usage requirement. If usage is less per month than the stated amount, then the minimum billing amount will be applied.

(*) Also known as Local Toll.

(N)

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.6 ADVANTAGE 5 (Cont'd)

C. RATES AND CHARGES (Cont'd)

(T)

2. Direct Dial Toll Rates

	Time of Day Rate Period	Mileage Band	Maximum Initial 30 Second Rate ²	Maximum Each Additional 6 Seconds ³
One Year Term	All Hours	N/A	\$.0318	\$.0064
Two Year Term	All Hours	N/A	\$.0299	\$.0060

3. Calling Card^{1,4} Rates for Term

	Time of Day Rate Period	Mileage Band	Maximum Initial 30 Second Rate ²	Maximum Each Additional 6 Seconds ³
Day		N/A	\$.0806	\$.0041
Evening		N/A	\$.0616	\$.0028
Night and Weekend		N/A	\$.0360	\$.0028

D. EARLY TERMINATION FEE

1. Early Termination Fee

	Maximum Charge for Each Remaining Full Month of the Term Commitment is the Monthly Minimum Billing Amount
One Year Term	\$4.75
Two Year Term	\$4.75

NOTE 1: Pacific Bell's World Wide Calling Card.

NOTE 2: Minimum billing

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, the following service charges are applicable per message or Calling Card Service:

Pacific Bell's World Wide Business Calling Card	\$.95
One Number Card Service	\$.95
Pay Phone Use Charge	\$.24

(D)
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 (D)

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)

11.3.6 ADVANTAGE 5 (Cont'd) (T)

B. REGULATIONS (Cont'd)

5. An oral application from a customer to subscribe, add or make changes to the Advantage 5 service will be accepted. Eligibility for this service is based on the following conditions: (1) This service will not be available to customers with Foreign Exchange; (2) customers on a custom contract or a G. O. 96-A contract are not eligible.

6. This service will be valid when a customer moves, supersedes, changes the billing number, transfers service, or changes billing name, as long as the billed telephone number in the Universal customer address otherwise maintains the terms and conditions of this offer.

C. RATES AND CHARGES

1. Term Commitment and Monthly Minimum Billing

	Current Monthly Recurring	Current Installation Charge	Current Minimum Billing ¹	USOC
One Year Term	NO	NO	\$4.75	AD5T1
Two Year Term	NO	NO	\$4.75	AD5T2

(T)

NOTE 1: Minimum toll and calling card usage requirement. If usage is less per month than the stated amount, then the minimum billing amount will be applied.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.6 ADVANTAGE 5 (Cont'd)

C. RATES AND CHARGES (Cont'd)

(T)

2. Direct Dial Toll Rates

	Time of Day Rate Period	Mileage Band	Current Initial 30 Second Rate ²	Current Each Additional 6 Seconds ³
One Year Term	All Hours	N/A	\$.0318	\$.0064
Two Year Term	All Hours	N/A	\$.0299	\$.0060

3. Calling Card^{1,4} Rates for Term

	Time of Day Rate Period	Mileage Band	Current Initial 30 Second Rate ²	Current Each Additional 6 Seconds ³
Day		N/A	\$.0806	\$.0041
Evening		N/A	\$.0616	\$.0028
Night and Weekend		N/A	\$.0360	\$.0028

D. EARLY TERMINATION FEE

1. Early Termination Fee

	Current Charge for Each Remaining Full Month of the Term Commitment is the Monthly Minimum Billing Amount
One Year Term	\$4.75
Two Year Term	\$4.75

NOTE 1: Pacific Bell's World Wide Calling Card.

NOTE 2: Minimum billing

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, the following service charges are applicable per message or Calling Card Service:

Pacific Bell's World Wide Business Calling Card	\$.95
One Number Card Service	\$.95
Pay Phone Use Charge	\$.24

(D)
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 (D)

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(T)(L)

11.3.7 ADVANTAGE 10

A. DESCRIPTION

Advantage 10 provides special rates on the intraLATA directly dialed local toll calls and non-operator assisted calling card calls (includes calling card service charges and pay station service charges if any), and those calls are measured in 6 second increments with a 30 second minimum. If the Advantage 10 customer agrees to a One Year or Two Year term commitment, agrees to a minimum monthly billed amount, and fulfills the other terms and conditions of this product offering, then they will receive the special rates. Advantage 10 is also available for resale with the following difference; the service charge on calling card calls will not be discounted.

B. REGULATIONS

1. Customers on Advantage 10 commit to a minimum monthly billed amount on the usage that is specially rated.
2. There is a 30-day grace period, during which the customer may cancel Advantage 10 with no penalty, starting on the order taken date. After the grace period, an early termination fee applies if the customer cancels the service.
3. A change from a One Year Term to a Two Year Term is allowed without application of the early termination fee. A customer may also change from Advantage 10 to a permanently tariffed calling plan or a promotional offer without the early termination fee as long as the new term commitment on the new plan or promotional offer is equal to or greater than the term commitment that was on Advantage 10. If the term commitment on the new plan is shorter than the term on Advantage 10, then the early termination fee will apply.
4. Customers will be notified of their Advantage 10 term expiration approximately 30 days before their term expires. At such time, the customer will have the option of (1) discontinuing Advantage 10 and it will be removed from the account on the expiration date, or (2) renew the term commitment on Advantage 10 for a new period which starts on the date, and is equal to the length of the expiring term. Should the customer wish to renew the Advantage 10 term, no action is required on their part; the term will be automatically renewed. The 30-day grace period applies to the new term, starting on the renewal date.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.7 ADVANTAGE 10 (Cont'd)

B. REGULATIONS (Cont'd)

- 5. An oral application from a customer to subscribe, add or make changes to the Advantage 10 service will be accepted. Eligibility for this service is based on the following conditions: (1) This service will not be available to customers with Foreign Exchange; (2) customers on a custom contract or a G. O. 96-A contract are not eligible.
- 6. This service will be valid when a customer moves, supersedes, changes the billing number, transfers service, or changes billing name, as long as the billed telephone number in the Universal customer address otherwise maintains the terms and conditions of this offer.

C. RATES AND CHARGES

1. Term Commitment and Monthly Minimum Billing

	Maximum Monthly Recurring	Maximum Installation Charge	Maximum Minimum Billing ¹	USOC
One Year Term	NO	NO	\$9.50	ADTT1
Two Year Term	NO	NO	\$9.50	ADTT2

NOTE 1: Minimum toll and calling card usage requirement. If usage is less per month than the stated amount, then the minimum billing amount will be applied.

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.7 ADVANTAGE 10 (Cont'd)

C. RATES AND CHARGES (Cont'd)

(T)

2. Direct Dial Toll Rates

	Time of Day Rate Period	Mileage Band	Maximum Initial 30 Second Rate ²	Maximum Each Additional 6 Seconds ³
One Year Term	All Hours	N/A	\$.0308	\$.0062
Two Year Term	All Hours	N/A	\$.0289	\$.0058

3. Calling Card^{1,4} Rates for Term

	Time of Day Rate Period	Mileage Band	Maximum Initial 30 Second Rate ²	Maximum Each Additional 6 Seconds ³
Day		N/A	\$.0806	\$.0041
Evening		N/A	\$.0616	\$.0028
Night and Weekend		N/A	\$.0360	\$.0028

D. EARLY TERMINATION FEE

1. Early Termination Fee

	Maximum Charge for Each Remaining Full Month of the Term Commitment is the Monthly Minimum Billing Amount
One Year Term	\$9.50
Two Year Term	\$9.50

NOTE 1: Pacific Bell's World Wide Calling Card.

NOTE 2: Minimum billing

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, the following service charges are applicable per message or Calling Card Service:

Pacific Bell's World Wide Business Calling Card	\$.95
One Number Card Service	\$.95
Pay Phone Use Charge	\$.24

(D)

(D)

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
 11.3.7 ADVANTAGE 10 (Cont'd) (T)
 B. REGULATIONS (Cont'd)

5. An oral application from a customer to subscribe, add or make changes to the Advantage 10 service will be accepted. Eligibility for this service is based on the following conditions: (1) This service will not be available to customers with Foreign Exchange; (2) customers on a custom contract or a G. O. 96-A contract are not eligible.
6. This service will be valid when a customer moves, supersedes, changes the billing number, transfers service, or changes billing name, as long as the billed telephone number in the Universal customer address otherwise maintains the terms and conditions of this offer.

C. RATES AND CHARGES

1. Term Commitment and Monthly Minimum Billing

	Current Monthly Recurring	Current Installation Charge	Current Minimum Billing ¹	USOC
One Year Term	NO	NO	\$9.50 (R)	ADTT1
Two Year Term	NO	NO	\$9.50 (R)	ADTT2

(T)

NOTE 1: Minimum toll and calling card usage requirement. If usage is less per month than the stated amount, then the minimum billing amount will be applied.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.7 ADVANTAGE 10 (Cont'd)

C. RATES AND CHARGES (Cont'd)

(T)

2. Direct Dial Toll Rates

	Time of Day Rate Period	Mileage Band	Current Initial 30 Second Rate ²	Current Each Additional 6 Seconds ³
One Year Term	All Hours	N/A	\$.0308	\$.0062
Two Year Term	All Hours	N/A	\$.0289	\$.0058

3. Calling Card^{1,4} Rates for Term

	Time of Day Rate Period	Mileage Band	Current Initial 30 Second Rate ²	Current Each Additional 6 Seconds ³
Day		N/A	\$.0806	\$.0041
Evening		N/A	\$.0616	\$.0028
Night and Weekend		N/A	\$.0360	\$.0028

D. EARLY TERMINATION FEE

1. Early Termination Fee

	Current Charge for Each Remaining Full Month of the Term Commitment is the Monthly Minimum Billing Amount
One Year Term	\$9.50
Two Year Term	\$9.50

NOTE 1: Pacific Bell's World Wide Calling Card.

NOTE 2: Minimum billing

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, the following service charges are applicable per message or Calling Card Service:

Pacific Bell's World Wide Business Calling Card	\$.95
One Number Card Service	\$.95
Pay Phone Use Charge	\$.24

(D)
 |
 (D)

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)

11.3.8 VALUE PROMISESM PLUS - OPTIONS 2 & 4 (T)

A. APPLICABILITY

Except as otherwise provided in this tariff, Value PromiseSM Plus (VPP) applies to all directly dialed Message Telecommunications Service¹ (MTS) furnished or made available by the utility over facilities wholly within a Service Area.

B. TERRITORY

All MTS between two points wholly within a Service Area where the respective rate center of such points are also located wholly within said Service Area as defined in the Schedule Cal.P.U.C. tariffs.

C. DESCRIPTION

1. Customers may receive a discount on intraLATA directly dialed usage charges, non-operator assisted Pacific Bell calling card usage (including calling card service charges and pay station service charges, if any), Zone 3 or Pacific Bell Custom 8 inbound calls.
2. Applicable Pacific Bell calling card charges to points wholly within a Service Area will be applied under the rate specified and illustrated in F.1. following.
3. VPP allows customers to select Options 2 or 4, and pay an hourly rate for directly dialed MTS calls or Pacific Bell calling card calls. On options 2 & 4, customers receive a hourly rate for Custom 8 inbound calls. These options are illustrated in F.1. following.
4. VPP will provide customers with a single, consolidated account for all Billed Telephone Numbers (BTNs) for a Monthly Fee.
5. The applicable discount rate, as illustrated in F.1., is dependent on the total amount of monthly directly dialed MTS, Zone 3, Custom 8 or non-operator assisted Pacific Bell calling card usage billed.

(*)Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
11.3.8 VALUE PROMISESM PLUS - OPTIONS 2 & 4 (Cont'd) (T)

D. REGULATIONS

1. VPP plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The discounted rates are provided to the Utility/s customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.
3. Person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These discounts are applicable to VPP plans only and do not apply to any other Utility offered plans.
5. VPP is only available on BTNs billed to the customer of record.
6. Customers may select Options 2, or 4 per VPP group plan as illustrated in F.1. following.
7. Zone 1, Zone 2, and Extended Area Service (EAS) calls are not subject to the VPP plans. All Pacific Bell intraLATA calling card calls are included.
8. One month minimum billing as set forth in Schedule Cal. P.U.C. No. D2.3.3, is required when subscribing to any VPP plan. (T)
9. VPP is not available on WATS or Private Line Service.
10. Each individual call is rated on the basis of one second increment with a minimum of 18 seconds per message.
11. VPP calling card rates do not apply to calls placed on calling cards other than Pacific Bell calling cards.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (T)(L)
- 11.3.8 VALUE PROMISESM PLUS - OPTIONS 2 & 4 (Cont'd) (T)
- D. REGULATIONS (Cont'd)
12. Customers subscribing to another Value PromiseSM plan or Custom 8 BAGs are ineligible for VPP.
13. Customers subscribing to VPP Option 2 must demonstrate a one month minimum of \$100.00 in billed directly dialed Local Toll, Zone 3, Pacific Bell Custom 8 or non-operator assisted Pacific Bell calling card usage.
14. Customers subscribing to VPP Option 4 must demonstrate a one month minimum of 8,000 Minutes of Use (MOU) in billed directly dialed MTS, Zone 3, Pacific Bell Custom 8 or non-operator assisted Pacific Bell calling card usage.
15. Except as otherwise provided in this tariff, all other applicable Regulations, Rates and Charges for Custom 8 service refer to Schedule Cal.P.U.C. No. D8. (T)
16. The current rates and charges may be adjusted as set forth in D2.2.B.1. (T)
The maximum rates and charges may be adjusted as set forth in D2.2.B.2. (T)
17. Directly dialed MTS, Zone 3, Custom 8 or non-operator assisted calling card usage are combined under Options 2 or 4 to determine the applicable discount, as illustrated in F.1. following.
18. Custom 8 usage is time of day and day of week sensitive under Options 2, and 4, as illustrated in F.1., following.

(*) Also known as Local Toll. (L)

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

- 11.3 VALUE PROMISESM (Cont'd)
- 11.3.8 VALUE PROMISESM PLUS - OPTIONS 2 & 4 (Cont'd)
- F. RATES AND CHARGES (Cont'd)
- 1. Method of Applying Rates (Cont'd)

c. Options 2 & 4

Direct Dialed, Zone 3, Calling Card and Custom 8²

<u>Maximum</u> <u>Hourly Rate</u> ¹ (T)	<u>Billed Hourly Usage</u>	<u>No Term</u> (N) <u>Discount Rate</u> (T)
\$6.48 per hour of usage	\$ 0.01 - \$ 149.99	0%
for directly-dialed local	150.00 - 899.99	0% (I)
toll and calling card calls	900.00 - 1,799.99	0%
	1,800.00 +	0% (I)

<u>Maximum</u> <u>Hourly Rate</u> ¹ (T)	<u>Billed Hourly Usage</u>	<u>No Term</u> (N) <u>Discount Rate</u> (T)
\$3.24 per hour of usage	\$ 0.01 - \$ 149.99	0%
for directly-dialed Zone 3	150.00 - 899.99	0% (I)
calls	900.00 - 1,799.99	0%
	1,800.00 +	0% (I)

<u>Maximum</u> <u>Hourly Rate</u> ^{1,2} (T)	<u>Rate Period</u>
\$ 6.48 per hour of usage for Custom 8 ² (T)	Day
	Evening
	Night/Weekend

Illustrative Only (assume no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed and Calling Card usage=\$972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 25% = \$324.00
- e. Total billed amount (c-d)= \$972.00

NOTE 1: See D.16 preceding.

NOTE 2: See D.15 preceding.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
11.3.8 VALUE PROMISESM PLUS - OPTIONS 2 & 4 (Cont'd) (T)

E. MONTHLY FEE

A Monthly Fee will be imposed to provide customers with a single, consolidated Invoiced Account (Summary Billing Arrangement) for all of their Billed Telephone Numbers (BTNs). The Monthly Fee is the same regardless of the number of BTNs. The fee will be waived for customers with a VPP term agreement (options 2 or 4) or customer billing of \$150.00 or more in undiscounted usage.

1. Current Monthly Fee \$10.00 (T)

F. RATES AND CHARGES

1. Method of Applying Rates

a. Charges apply to all completed calls. The charges for VPP calls are applied on a per call basis according to c., following.

b. Each VPP call is charged in one second increments, with a minimum of 18 seconds.

NOTE 1: See D.16 preceding.

NOTE 2: See D.15 preceding.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

(L)

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.8 VALUE PROMISESM PLUS - OPTIONS 2 & 4 (Cont'd)

F. RATES AND CHARGES (Cont'd)

1. Method of Applying Rates (Cont'd)

c. Options 2 & 4

Direct Dialed, Zone 3, Calling Card and Custom 8³

<u>Current Hourly Rate</u> ³	<u>Billed Hourly Usage</u>	<u>Discount Rate</u> ³
\$6.48 per hour of usage	\$ 0.01 - \$ 149.99	0%
for directly-dialed local	150.00 - 899.99	20%
toll and calling card calls	900.00 - 1,799.99	25%
	1,800.00 +	30%

<u>Current Hourly Rate</u> ³	<u>Billed Hourly Usage</u>	<u>Discount Rate</u> ³
\$3.07 (R) per hour of usage	\$ 0.01 - \$ 149.99	0%
for directly-dialed Zone 3	150.00 - 899.99	20%
calls	900.00 - 1,799.99	25%
	1,800.00 +	30%

<u>Current Hourly Rate</u> ³	<u>Rate Period</u>
\$ 6.48 per hour of usage for Custom 8	Day
	Evening
	Night/Weekend

Illustrative Only (assume no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed and Calling Card usage=\$972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 25% = \$324.00
- e. Total billed amount (c-d)= \$972.00

(*) Also known as Local Toll.

NOTE 1: See D.16 preceding.

NOTE 2: See D.15 preceding.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.8 VALUE PROMISESM PLUS - OPTIONS 2 & 4(Cont'd)

G. VALUE PROMISESM (VPP) TERM DISCOUNT

Value PromiseSM Plus (VPP) Term Discount allows VPP customers to subscribe to a discount plan which provides a discount on charges for directly dialed MTS, Zone 3, Custom 8 and Pacific Bell calling card (including calling card service charges and pay station service charges if any) usage for a fixed term in 12, 18 or 24 month increments.

1. The discounts will be effective when Pacific Bell completes the processing of the service order.
2. A minimum monthly usage charge of \$100.00 for directly dialed MTS, Zone 3, Custom 8 and Pacific Bell calling card usage shall apply as illustrated in G.9. following.
3. The applicable discount will apply against the actual usage billed and to the difference between the actual billed and the required minimum monthly usage, as illustrated in G.9. following.
4. A CLEC Reseller may cancel the current VPP term agreement without termination charges (as shown in G.9.a following, times the months remaining in the term agreement) provided the CLEC Reseller establishes a new term agreement from one of the following replacement term agreements for an equal or greater length of time than the current VPP term agreement:

VPP (12, 18 or 24 months), Flat Rate Plus (12 or 24 months), Flat Rate Pro (12 or 24 months, or 96A Contract (minimum 12 months). All new term agreements begin from the date of the new agreement, and no credit shall be given for the term of the original agreement. (D)

5. A customer may terminate an agreement by paying Pacific Bell a termination charge (as shown in G. 9. a. and b. following) times the number of months remaining in the term agreement.
6. Minimum usage is determined by the amount of directly dialed MTS, Zone 3, Pacific Bell calling card calls without operator assistance, Custom 8 inbound calls.
7. If a customer subscribes to a term agreement, the discounts as shown in G.9. following apply in lieu of Options 2, or 4 in F.1. preceding.
8. VPP Term Discounts do not apply to each BTN, they apply to all BTNs aggregated at the customer level.

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.8 VALUE PROMISESM PLUS - OPTIONS 2 & 4 (Cont'd)

G. VPP TERM DISCOUNT (Cont'd)

9. Rates and Charges (Cont'd)

a. Options 2, 4

<u>Minimum Monthly Usage</u>	<u>12 mo.^{1,2}</u>	Maximum <u>Termination Charge²</u>
\$ 100.00 - 149.99	41.70%	\$ 94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
	<u>18 mo.¹</u>	
100.00 - 149.99	41.70%	94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
	<u>24 mo.^{1,2}</u>	
100.00 - 149.99	47.20%	94.99
150.00 - 899.99	50.00%	189.98
900.00 - 1799.99	52.80%	284.97
1800.00 +	55.60%	474.96

NOTE 1: See D.16 preceding.

NOTE 2: Changes to be effective November 1, 1999, the same effective date as CPUC Advice Letter No. 20400.

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (T)(L)
- 11.3.8 VALUE PROMISESM PLUS - OPTIONS 2 & 4 (Cont'd) (T)
- G. VPP TERM DISCOUNT (Cont'd)
- 9. Rates and Charges (Cont'd)
- a. Options 2, 4 (L)

<u>Minimum Monthly Usage</u>	<u>12 mo.^{1,2}</u>	Current <u>Termination Charge²</u>	(N)
\$ 100.00 - 149.99	41.70%	\$ 94.99	(L)
150.00 - 899.99	43.50%	189.98	
900.00 - 1799.99	46.30%	284.97	
1800.00 +	48.15%	474.96	
	<u>18 mo.¹</u>		
100.00 - 149.99	41.70%	94.99	
150.00 - 899.99	43.50%	189.98	
900.00 - 1799.99	46.30%	284.97	
1800.00 +	48.15%	474.96	
	<u>24 mo.^{1,2}</u>		
100.00 - 149.99	47.20%	94.99	
150.00 - 899.99	50.00%	189.98	
900.00 - 1799.99	52.80%	284.97	
1800.00 +	55.60%	474.96	

NOTE 1: See D.16 preceding.

NOTE 2: Changes to be effective November 1, 1999, the same effective date as CPUC Advice Letter No. 20400.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (T)(L)
- 11.3.8 VALUE PROMISESM PLUS - OPTIONS 2 & 4 (Cont'd)
- G. VPP TERM DISCOUNT (Cont'd)
- 10. Rates and Charges (Cont'd)

Illustrative Only for a Customer that selects Option 2 or 4 and signs a 24 Month Agreement

Meets Minimum Monthly Usage (assumes no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed and Calling Card usage = \$972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 50.9% = \$659.66
- e. Total billed amount = \$636.34

Does not meet Minimum Monthly Usage (assume no Custom 8 evening, night/weekend calls)

- a. 6 hours x \$6.48 per hour of directly dialed and calling card usage = \$38.88
- b. 2 hours x \$6.48 per hour of Custom 8 usage = \$12.96
- c. Total (a+b) = \$51.84
- d. Required minimum monthly usage = \$100.00
- e. Total discounted amount \$100.00 @ 43.5% = \$43.50
- f. Total billed amount = \$56.50

(*)Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)

11.3.9 FLAT RATE PRO FOR BUSINESS - OPTION 1 (FLAT RATE PRO 1) (T)

A. DESCRIPTION

Flat Rate Pro for Business - Option 1, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. The postalized rate will be applied to all intraLATA usage including: Local, Zone 3, Local Toll, Non-Operator assisted Pacific Bell Worldwide Calling Card and Custom 8 usage.

B. REGULATIONS

1. Flat Rate Pro for Business - Option 1 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 1 rates are provided to the Utility's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Pro for Business - Option 1 only and do not apply to any other Utility offered plans.
5. Flat Rate Pro for Business - Option 1 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 1 is not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and Pacific Bell intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 1 calling plan prior to the termination date.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
11.3.9 FLAT RATE PRO FOR BUSINESS - OPTION 1 (FLAT RATE PRO 1) (Cont'd) (T)

B. REGULATIONS (Cont'd)

9. Eligible calls for Flat Rate Pro 1 must be within the Pacific Bell Service Area.

10. Calls will be rated without sensitivity to time of day or distance.

11. Customers must commit to a 12 or 24-month commitment in writing.

12. The 12 or 24-month commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the termination charge.

13. If the customer discontinues service prior to the end of the term agreement, the customer will pay Pacific Bell 83% of their current monthly fee times the number of months remaining on the term agreement.

14. Customer must maintain all of their BTNs in the Flat Rate Pro 1 calling plan to remain in compliance with the tariff.

15. The Custom 8 installation charge and monthly recurring charges will be waived for Flat Rate Pro 1 customers. All other applicable regulations, rates and charges for Custom 8 service will apply. (See Schedule Cal.P.U.C. No. D8.) If the customer discontinues service prior to the end of the agreement, the customer will pay Pacific Bell the amount of the waived charges, i.e., installation charges and the monthly recurring charges. (T)

16. Term commitments will automatically be renewed at the end of the customers current commitment. Customers will have a 30-day grace period after the new term begins to cancel the new term without incurring any penalties.

17. Customers will be notified 30 days prior to the term expiration date that their term agreement will automatically be renewed with the same minimum monthly usage commitment and for the same term commitment unless Pacific Bell is notified by the customer.

(*) Also known as Local Toll.

(L)

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.9 FLAT RATE PRO FOR BUSINESS - OPTION 1 (FLAT RATE PRO 1) (Cont'd)

C. TERMINATION FEES

1. Flat Rate Pro for Business - Option 1

The termination charge is determined by multiplying the remaining months on the term plan times 83% of the minimum monthly fee for the block and term selected by the customer.

D. RATES AND CHARGES

Charges apply to all completed calls. The charges for Flat Rate Pro 1 calls are applied on a per call basis.

Block	Minimum Monthly Block	One Year Term		Two Year Term	
		Maximum Rate Per Minute	Maximum Minimum Monthly Charge	Maximum Rate Per Minute	Maximum Minimum Monthly Charge
1	10,000	\$.037	\$ 370.00	\$.034	\$ 340.00
2	50,000	.035	1,750.00	.032	1,600.00
3	100,000	.033	3,300.00	.030	3,000.00
4	150,000	.031	4,650.00	.028	4,200.00

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
 11.3.9 FLAT RATE PRO FOR BUSINESS - OPTION 1 (FLAT RATE PRO 1) (Cont'd) (T)

C. TERMINATION FEES

1. Flat Rate Pro for Business - Option 1

The termination charge is determined by multiplying the remaining months on the term plan times 83% of the minimum monthly fee for the block and term selected by the customer.

D. RATES AND CHARGES

Charges apply to all completed calls. The charges for Flat Rate Pro 1 calls are applied on a per call basis.

Block	Minimum Monthly Block	One Year Term		Two Year Term	
		Current Rate Per Minute	Current Minimum Monthly Charge	Current Rate Per Minute	Current Minimum Monthly Charge
1	10,000	\$.037	\$ 370.00	\$.034	\$ 340.00
2	50,000	.035	1,750.00	.032	1,600.00
3	100,000	.033	3,300.00	.030	3,000.00
4	150,000	.031	4,650.00	.028	4,200.00

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)

11.3.10 FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2) (T)

A. DESCRIPTION

Flat Rate Pro for Business - Option 2, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. Flat Rate Pro 2 offers one flat rate per minute for local calls and a different flat rate per minute for all other eligible calls: Zone 3, Local Toll, non-operator assisted calling card and Custom 8 calls.

B. REGULATIONS

1. Flat Rate Pro for Business - Option 2 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 2 rates are provided to the Utility's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Pro for Business - Option 2 only and do not apply to any other Utility offered plans.
5. Flat Rate Pro for Business - Option 2 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 2 is not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and Pacific Bell intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 2 calling plan prior to the termination date.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

- 11.3 VALUE PROMISESM (Cont'd) (T)(L)
11.3.10 FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2) (Cont'd) (T)
B. REGULATIONS (Cont'd)
9. Eligible calls for Flat Rate Pro 2 must be within the Pacific Bell Service Area.
10. Calls will be rated without sensitivity to time of day.
11. Customers must commit to a 12 or 24-month commitment in writing.
12. The 12 or 24-month commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the termination charge.
13. If the customer discontinues service prior to the end of the term agreement, the customer will pay Pacific Bell 83% of their current monthly fee times the number of months remaining on the term agreement.
14. Customer must maintain all of their BTNs in the Flat Rate Pro 2 calling plan to remain in compliance with the tariff.
15. The Custom 8 installation charge and monthly recurring charges will be waived for Flat Rate Pro 2 customers. All other applicable regulations, rates and charges for Custom 8 service will apply. (See Schedule Cal.P.U.C. No. D8.) If the customer discontinues service prior to the end of the agreement, the customer will pay Pacific Bell the amount of the waived charges, i.e., installation charges and monthly recurring charges. (T)
16. Term commitments will automatically be renewed at the end of the customers current commitment. Customers will have a 30-day grace period after the new term begins to cancel the new term without incurring any penalties.
17. Customers will be notified 30 days prior to the term expiration date that their term agreement will automatically be renewed with the same minimum monthly usage commitment and for the same term commitment unless Pacific Bell is notified by the customer.

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

(L)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

(N)

11.3.10 FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2) (Cont'd)

C. TERMINATION FEES

1. Flat Rate Pro for Business - Option 2

The termination charge is determined by multiplying the remaining months on the term plan times 83% of the minimum monthly fee for the block and term selected by the customer.

D. RATES AND CHARGES

Charges apply to all completed calls. The charges for Flat Rate Pro 2 calls are applied on a per call basis.

One Year Term

Two Year Term

Block	Minimum Monthly Block	Maximum Rate Per Minute For Local	Maximum Rate Per Minute for Non-Local	Maximum Minimum Monthly Charge	Maximum Rate Per Minute For Local	Maximum Rate Per Minute for Non-Local	Maximum Monthly Minimum Charge
1	10,000	\$.015	\$.062	\$ 385.00	\$.015	\$.057	\$ 360.00
2	50,000	.015	.060	1,875.00	.015	.053	1,700.00
3	100,000	.015	.058	3,650.00	.015	.050	3,250.00
4	150,000	.015	.056	5,325.00	.015	.048	4,725.00

(*) Also known as Local Toll.

(N)

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd) (T)(L)
 11.3.10 FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2) (Cont'd) (T)

C. TERMINATION FEES

1. Flat Rate Pro for Business - Option 2

The termination charge is determined by multiplying the remaining months on the term plan times 83% of the minimum monthly fee for the block and term selected by the customer.

D. RATES AND CHARGES

Charges apply to all completed calls. The charges for Flat Rate Pro 2 calls are applied on a per call basis.

One Year Term

Two Year Term

Block	Minimum Monthly Block	One Year Term			Two Year Term			(L)
		Current Rate Per Minute For Local	Current Rate Per Minute for Non-Local	Current Minimum Monthly Charge	Current Rate Per Minute For Local	Current Rate Per Minute for Non-Local	Current Monthly Minimum Charge	(N)
1	10,000	\$.015	\$.062	\$ 385.00	\$.015	\$.057	\$ 360.00	(L)
2	50,000	.015	.060	1,875.00	.015	.053	1,700.00	
3	100,000	.015	.058	3,650.00	.015	.050	3,250.00	
4	150,000	.015	.056	5,325.00	.015	.048	4,725.00	

(*) Also known as Local Toll.

(L) Material formerly in Schedule Cal.P.U.C. No. A6.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.11 COMPLETELINK BASICSM

A. DESCRIPTION

CompleteLink BasicSM is an optional calling plan that provides business customers with one flat rate per minute to call anywhere within a LATA for toll, the same rate for toll-free and non-operator assisted Calling Card usage. Customers will receive a different flat rate per minute for Zone 3 usage. Rates are based on customer-designated minimum annual revenue commitment (MARC) levels.

B. REGULATIONS

1. CompleteLink BasicSM is available only on Business Service where the Utility also provides all local toll and and local usage services.
2. A customer may subscribe to only one CompleteLink BasicSM plan at a time.
3. CompleteLink BasicSM is limited to a maximum of 250 statewide billing telephone numbers (BTNs) billed to the customer of record under a aggregated billing arrangement with a maximum of one consolidated bill.
4. Customers with Custom 8 service that terminate on a business access line will receive a waiver on the monthly recurring rate for Custom 8 on a Regular Business Line, as described in Schedule CAL.P.U.C. No. D8, 8.3.1(C)2(a).
5. CompleteLink BasicSM is not available with any other toll optional calling plan. Customers may move from an existing Pacific Bell optional calling plan (e.g.Value Promise Plus, Advantage 5, 10 or 25 or Flat Rate Pro) to CompleteLink BasicSM without being assessed early termination charges for leaving those plans. (D)

(*) Also known as Local Toll.

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.11 COMPLETELINK BASICSM (Cont'd)

(N)

B. REGULATIONS (Cont'd)

6. CompleteLink BasicSM is only available under a 2 year term commitment. Customers must commit to one of the MARC levels. A customer may increase the MARC level at anytime, without early termination charges, which will start a new 2 year term commitment. A decrease of the MARC level during commitment period is deemed to be a termination of the service and the customer must pay early termination charges as described in (C) below.
7. The customer must meet or exceed its MARC at the end of the 12th and 24th month of the term plan. If the customer fails to meet or exceed its MARC in either year, the customer will be billed an Under Utilization Charge which is the difference between the MARC and total billed revenue for all regulated services the Utility provides to the customer, excluding taxes and surcharges.
8. If the customer decides to discontinue using the plan, customers will be obligated to pay early termination charges as described in (C) below.
9. Customers will be notified at least 30 days prior to the term expiration date. If a customer does not commit to a new term plan by the last date of the existing term plan, the customer's CompleteLink BasicSM service will end and the customer's service will revert to the non-discounted tariffed rates for the services included in CompleteLink BasicSM service.
10. The minimum annual revenue commitment (MARC) level is based on revenue from the Utility's regulated service only. Revenue from services offered by the Utility's affiliates (e.g., The Message Center currently offered by Pacific Bell Information Services; Frame Relay, ATM Cell Relay or DSL service currently offered by SBC Advanced Solutions Inc.; Internet Access currently offered by Pacific Bell Internet; or wireless phone service currently offered by Cingular) are not included in the MARC.

(N)

(*) Also known as Local Toll

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.11 COMPLETELINK BASICSM..(Cont'd)

(N)

C. TERMINATION LIABILITY

CompleteLink BasicSM is provided only as a 2 year term commitment plan.

If the customer decides to discontinue using the plan, customers will be obligated to pay termination charges. Termination charges will be equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

EXAMPLE: if a customer signed a \$5,000 MARC agreement and were to leave in the 9th month of their contract and had total billed revenue of \$3,000 they would be responsible 50% of the remaining MARC for that year and 50% of the total MARC for the 2nd year. The calculation is as follows: $(50\% * (\$5,000 - \$3,000)) + (50\% * \$5,000)$ or a total of \$3,500.

Termination liability charges are not applicable if during the CompleteLink BasicSM term period, the customer converts to another access or usage plan with a term equal to or greater than the existing CompleteLink BasicSM plan, and a revenue commitment equal to or greater than the CompleteLink BasicSM MARC.

(N)

(*) Also known as Local Toll

Continued

CATEGORY III SERVICES

D11. MESSAGE TELECOMMUNICATIONS SERVICE^(*)

11.3 VALUE PROMISESM (Cont'd)

11.3.11 CompleteLink BasicSM (Cont'd)

(N)

D. RATES AND CHARGES

	Toll	Custom 8	ZUM3
MARC (1)	Rate	Rate	Rate
\$ 5,000	\$.0600 per min.	\$.0600 per min.	\$.0320 Per min
\$ 10,000	\$.0590 per min	\$.0590 per min	\$.0320 Per min
\$ 15,000	\$.0580 per min.	\$.0580 per min.	\$.0310 Per min
\$ 25,000	\$.0570 per min.	\$.0570 per min.	\$.0310 Per min
\$ 35,000	\$.0560 per min.	\$.0560 per min.	\$.0300 Per min
\$ 50,000	\$.0550 per min.	\$.0550 per min.	\$.0300 Per min
\$ 75,000	\$.0540 per min.	\$.0540 per min.	\$.0290 Per min
\$100,000	\$.0520 per min.	\$.0520 per min.	\$.0290 Per min

(1) MARC: Minimum Annual Revenue Commitment.

(N)

(*) Also known as Local Toll

Continued