

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>
9th	CS A
10th ¹	CS A
3rd	ToC A
Original	ToC B
1st	1
Original	2
Original	3
Original	4
Original	5
1st	6
Original	6.1
1st ¹	7
Original	8
Original	9
1st ¹	10
Original	11
Original	12
Original	13
Original	14
Original	15
Original	16
1st ¹	17
1st ¹	18
1st ¹	19
1st ¹	20
1st ¹	21
2nd ¹	21.1
2nd ¹	22
1st ¹	23
1st ¹	23.1
3rd ¹	24
Original	25
Original	26
Original	27
1st ¹	28
Original	29
Original	30
Original	31
1st	32
2nd	33
2nd	34

NOTE 1: Issued

CC: 5170

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

TABLE OF CONTENTS

	<u>SHEET NO.</u>	
17.1 REMOTE CALL FORWARDING SERVICE -BUSINESS.....	1	
17.1.1 TERMS AND CONDITIONS.....	1	
17.1.2 RATES.....	1	(D)
17.2 CUSTOM CALLING SERVICES - BUSINESS	2	
17.2.1 DESCRIPTION	2	
17.2.2 DESCRIPTION OF FEATURES	2	
A. CALL FORWARDING FEATURES	2	
B. CALL WAITING	3	
C. THREE-WAY CALLING	3	
D. SPEED CALLING	3	
E. INTERCOM	4	
F. INTERCOM PLUS	4	
G. PRIORITY RINGING	5	
H. REPEAT DIALING	5	
I. CALL SCREEN	5	
J. CALL RETURN	5	
K. CALL TRACE	6	
L. CALLER IDENTIFICATION	6	
M. ANONYMOUS CALL REJECTION	6	
N. CALL WAITING ID	6	
O. CALL TRANSFER DISCONNECT	6	(N)
P. PRIVACY MANAGER	6.1	(N)
17.2.3 REGULATIONS	7	
17.2.4 TERRITORY	15	
17.2.5 RATES AND CHARGES - GENERAL	15	

Material omitted now on Table of Contents Sheet B.

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

TABLE OF CONTENTS

	<u>SHEET NO.</u>	
17.3 CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS	27	(L)
17.3.1 DESCRIPTION	27	
17.3.2 DESCRIPTION OF FEATURES	27	
A. CUSTOM CALLING SERVICE DIRECT CONNECTION-UNSHARED	27	
B. CUSTOM CALLING SERVICE DIRECT CONNECTION-SHARED	27	
C. CUSTOM CALLING SERVICE DIRECT CONNECTION-CONTROLLED	27	
17.3.3 REGULATIONS	28	
17.3.4 RATES AND CHARGES	30	(L)
17.4 USAGE SENSITIVE CUSTOM CALLING SERVICES	32	(N)
A. TERMS AND CONDITIONS	32	
B. RATES AND CHARGES	32	
17.5 TWO-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS)	33	
A. TERMS AND CONDITIONS	33	
B. RATES AND CHARGES	33	
17.6 ONE-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS)	34	
A. TERMS AND CONDITIONS	34	
B. RATES AND CHARGES	34	(N)

(L) Formerly on Table of Contents Sheet A.

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

17.1 REMOTE CALL FORWARDING SERVICE - BUSINESS

17.1.1 TERMS AND CONDITIONS

- A. All terms and conditions relating to the service offerings found in this tariff schedule as specified on the list of services (g.3 preceding) can be found in the tariff schedule indicates next to the provisions of service from this tariff.
- B. All rates and charges may be adjusted at a later date.

17.1.2 RATES

	<u>Nonrecurring Rate</u>	<u>Monthly Rate</u>	<u>USOC</u>	
A. First Access Path ¹				(T)
1. Intrastate				(T)
- Message or Measured Rate Business	\$5.70 (R)	\$ 17.10 (R)	*BM	
2. Intraservice area				(T)
- Message or Measured Rate Business	5.70 (R)	17.10 (R)	*ML	
3. Interstate				(T)
- Message or Measured Rate Business	5.70 (R)	17.10 (R)	*NB	
a. Additional Access Path (all services) ¹				(T)
- Additional Access Path, each ²	5.70 (R)	17.10 (R)	RCA	
b. Other changes (including number change)	6.00			(T)

NOTE 1: See Schedule Cal.P.U.C. No. A5.4.4,B.5.d. (T)

NOTE 2: Rates and charges for additional access paths will not be applicable when a switch upgrade from a 1AESS switch to a DMS-100 or 5ESS switch is made by the Utility. If the customer requires additional paths to handle increased volumes, moves their Remote Call Forwarding Service to a different switch or moves their terminating location, the customer will be charged the appropriate rates and charges. (T)

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS

(N)

17.2.1 DESCRIPTION

Custom Calling Service is an optional service arrangement of central office services furnished to individual line business customers. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

17.2.2 DESCRIPTION OF FEATURES

A. Call Forwarding Features

1. Call Forwarding (USOC: ESM) permits the customer to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.
2. Busy Call Forwarding (USOC: EVB) permits the forwarding of incoming calls when the customer's line is busy. The forwarded number is fixed by the customer service order. Calls may be forwarded outside the customer's local central office (C.O.).
3. Delayed Call Forwarding (USOC: EVD) permits the forwarding of incoming calls when the customer's line remains unanswered after customer-designated number of rings. The number of rings and the forwarded number are fixed by the customer service order. Calls may be forwarded outside the customer's local central office (C.O.).
4. Busy Call Forwarding-Extended (USOC: EVC) forwards calls to a number outside the customer's local C.O.
5. Select Call Forwarding (USOC: CSF) permits the customer to automatically forward (transfer) calls from up to ten customer preselected numbers to another telephone number and to restore it to normal operation at their discretion. Select Call Forwarding can be used in conjunction with Call Forwarding.
6. Remote Access to Call Forwarding (USOC: RAF) allows the customer to activate and deactivate their Call Forwarding feature and to change their forwarded to number from a location other than where their is service located.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
17.2.2 DESCRIPTION OF FEATURES (Cont'd)

(N)

B. Call Waiting

Call Waiting (CW) permits the customer engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

1. Cancel Call Waiting (CCW) allows a customer to dial an activation code prior to making a call, and cancel the CW feature. CCW must be activated each time the customer wants CW canceled. Exception: customers subscribing to a Custom Calling Service that provides "flash privileges" such as Three-Way Calling, can activate the CCW feature while an incoming or outgoing call is in progress.

CCW is available to customers who subscribe to CW, preceding or in Schedule Cal.P.U.C. No. A9.1.1. The rates and charges shown for CW in E.1. following include the CCW arrangement.

C. Three-Way Calling

Three-Way Calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

D. Speed Calling¹

Speed Calling permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

NOTE 1: The offering of Speed Calling 30 will continue to be furnished to certified disabled customer as defined in Schedule Cal.P.U.C. No. A5.2.3.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

(N)

17.2.2. DESCRIPTION OF FEATURES (Cont'd)

E. Intercom

Intercom permits intercommunication between two or more customer provided telephone stations answering the same telephone number. The customer activates an intercom call by picking up his receiver and dialing his own telephone number from that telephone. When the customer hears a busy tone signal, he returns his receiver to its "on-hook" position within fifteen seconds. The central office then applies distinctive ringing to the customer's telephone station and all extension stations of that line. The customer must go "on-hook" within the fifteen second time allowance, or the intercom activation is canceled. The intercom feature is deactivated when all connected parties terminate their intercom call.

On or after August 7, 1988 the offering of Intercom will only be furnished to the same customer, on the same premises and supercedures. Additions, deletions or changes to the existing Intercom system are prohibited.

F. Intercom Plus

Intercom Plus permits intercommunication between two or more customer provided telephone extensions answering the same telephone number. Intercom Plus features are:

1. Intercom Dialing - permits the customer to pick up the receiver, dial an access code and hang up. The central office then applies distinctive ringing to the customer's telephone line and all stations of that line. The intercom feature is deactivated when all connected parties terminate their intercom call.
2. Call Transfer - allows the customer to transfer an incoming call between extensions. Anyone picking up an extension will be connected to the incoming call automatically.
3. Extension Hold - allows the customer to put a non-intercom call on hold. The call will remain on hold until any extension is taken off hook or the calling party disconnects.
4. Three-way Calling - allows the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may used on both outgoing and incoming calls.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
17.2.2. DESCRIPTION OF FEATURES (Cont'd)

(N)

G. Priority Ringing

Priority Ringing (USOC: CLP) differentiates incoming calls from up to ten customer preselected telephone numbers by signaling the customer with a distinctive ringing pattern. If the customer subscribes to Call Waiting, a distinctive tone is heard for the selected set of numbers. The last incoming call can automatically be added to the list of preselected numbers.

H. Repeat Dialing

Repeat Dialing (USOC: CRD) permits the customer to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the customer with a distinctive ringing pattern when the busy number and the customer's line are free. The customer can continue to make and receive calls while the feature is activated.

I. Call Screen

Call Screen (USOC: CCB) allows the customer to automatically block incoming calls from up to ten customer preselected telephone numbers (including numbers from which a customer has just received a call). The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

J. Call Return

Call Return (USOC: CCR) allows the customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The customer is alerted with a distinctive ringing pattern when the busy number is free. When the customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
17.2.2. DESCRIPTION OF FEATURES (Cont'd)

K. Call Trace

Call Trace (USOC: CALTR) allows the customer to dial a code to automatically request that the Utility record a caller's originating telephone number and the date and time of the call as well as the date and time of the customer initiated trace. The information is stored by the Utility and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the calls.

- L. Caller Identification (Caller ID) (USOC: CAL1D) displays the telephone number of an incoming call on a specially designed telephone or a device that the customer attaches to their existing telephone.

Call Identification (Caller ID) (USOC: CNM) displays the name and telephone number of an incoming call on a specially designed telephone or a device that the customer attaches to their existing telephone.

- M. Anonymous Call Rejection (ACR) (USOC: CRE) allows a customer to reject calls from callers who are using a blocking option to prevent display of their telephone number. The customer activates or deactivates ACR by dialing a preassigned code. When ACR is activated, callers who have blocked their number will be routed to an announcement which tells the caller that the called party will not accept calls from callers who have chosen to block display of their telephone number. The caller will not be charged for the call.

- N. Call Waiting ID (CWID) (USOC: NWL) allows a customer who subscribes to both Caller ID and Call Waiting to see the name and number of an incoming caller while engaged in a call. The customer must have a specially designed telephone or Caller ID device attached to their existing telephone.

- O. Call Transfer Disconnect (CTD) (USOC: FG3) allows a customer to initiate a three-way call with either an incoming or originating call and then disconnect from the call leaving the two remaining parties connected.

(N)
|
(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.2 DESCRIPTION OF FEATURES (Cont'd)

P. Privacy Manager (USOC: PVM) works with Caller ID to identify any incoming calls that have been identified as "blocked," "out of area," "unavailable" or, "unknown." All calls that are identified through the subscribers Caller ID service will complete as normal. The unidentified caller is intercepted before the end user's telephone rings, and is given one of two up-front announcements. (N)

If the number is recognized as "blocked" (anonymous or private), the caller will be told that the person they are trying to reach does not take unidentified calls. The caller will be given the option to enter an access code, temporarily unblock their Caller ID for this one call, or record their name or the company they represent. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name or unblock their number the call is disconnected.

Other unidentified calls such as "unavailable" or "out of area" will be intercepted before the subscriber's telephone rings and the caller will be asked to enter an access code or to record their name/company to complete the call. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name, the call is disconnected.

Once the subscriber hears the recording of the name of the person calling, they can:

- accept the call
- decline the call
- send the call to voicemail, an answering service or an answering device, or
- activate a recording to the caller informing them that the person they are calling does not accept solicitations and requesting them to add this person's name and telephone number to their "do not call" list.

If the Privacy Manager subscriber takes no action, the service will forward the call directly to the customer's voicemail or answering service when Call Forwarding Busy Line/Don't Answer (CFBL/DA) is present. If the customer does not have CFBL/DA on their account, and is not home to answer the call, Privacy Manager will play a recording that the caller is unavailable on or after the sixth ring. (N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.3. REGULATIONS

- A. The Utility may furnish Custom Calling Services where there is available central office equipment with the proper program updates as determined by the Utility.
- B. Custom Calling Services will not be provided in connection with Semipublic Service.
- C. The Call Forwarding, Busy and Delayed Call Forwarding and Select Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarded calls that are answered at the number to which the calls are forwarded. Caller ID on PRI requires the customer have Caller ID on all facilities connected by a common "D" channel.
- D. Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed tariffs, local message units, zone calling units, dial station, operator station or person toll.
- E. Custom Calling Services may be provided to customers with either rotary dial telephones or Touch-Tone Calling Service.
- F. The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.
- G. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another customer.
- H. Private Branch Exchange Trunk Line Service is limited to all individual Call Forwarding features (except Select Call Forwarding) and Speed Calling (individual 8 or 30 code capacity). (D)
(D)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
17.2.3 REGULATIONS (Cont'd)

(N)

- I. Speed Calling Thirty Code Capacity (USOC: ESF)² is offered on an individual feature basis only. Service can be ordered on the same line with other Custom Calling Services at Service Charges shown in Schedule Cal.P.U.C.No. A3.1.
- J. The Intercom feature is offered to individual single line business customers only, provided central office facilities and operating conditions permit.¹

Limitations:

1. Intercom will work only with a Utility provided dialable line where dial tone is normally served.
2. Intercom is not provided on lines arranged for multiline or series completion hunting.
3. Intercom capability cannot be utilized on a line which has Call Forwarding activated.
4. The Intercom feature is operational on a line equipped with Call Waiting; however, Call Waiting is deactivated for the duration of the Intercom Call.
5. Intercom calls may not be initiated or included as any part of a three-way call.

NOTE 1: See Regulation 17.2.3,A. preceding.

NOTE 2: The offering of Speed Calling 30 will continue to be furnished to certified disabled customer as defined in Schedule Cal.P.U.C. No. A5.2.3.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
17.2.3 REGULATIONS (Cont'd)

(N)

- K. Call Trace is billed on a per activation basis. A maximum of two traces to the same number during a billing period will be charged. A maximum of five traces to any number during a billing period will be charged.
- L. Remote Access to Call Forwarding requires a pre-assigned ten digit telephone number per switch capable of provisioning the service. The customer is also required to have a Personal Identification Number (PIN) which must be a minimum of four digits. The PIN is fixed by the customer service order.
- M. Customers must subscribe to Call Forwarding in order to subscribe to Remote Access to Call Forwarding. Remote Access to Call Forwarding is not available on Busy Call Forwarding, Delayed Call Forwarding or Select Call Forwarding.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.3 REGULATIONS (Cont'd)

N. Intercom Plus is offered to individual single line business customers within the exchange areas of all exchanges and central offices where facilities and operating conditions permit.

Limitations:

1. Intercom Plus will work only with a Utility provided dialable line where dial tone is normally served.
 2. Intercom Plus is not provided on lines arranged for multiline hunting.
- O. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return Call Screen, Call Trace, Caller ID, Anonymous Call Rejection and Call Waiting ID are not available to customers with the following types of lines: Centrex, Farmer Lines, Coin and Coinless Pay Phones, Hotel/Motel and Hospital Lines, Manual and Direct Connections, Private Branch Exchange (PBX) Service, lines served from some Remote Switching Systems, 900, 976, and 800 lines and data access lines. These features with the exception of Select Call Forwarding, will only operate when both the caller and the call recipient are served from capable switches. (D)
- P. The features shown in O. above may not be provided with cellular service. (T)

NOTE 1: See A. preceding.

(T)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
17.2.3. REGULATIONS (Cont'd)

(N)

Q. An Enhanced Service Provider (ESP) may order and pay for the provisioning and monthly recurring charges of the following features provided a written agreement exists between the ESP and the end user to order and pay for end user services: Priority Ringing and Select Call Forwarding.

Limitations:

1. The ESP is responsible for all provisioning and monthly recurring charges for billed-to-ESP services as set forth in 17.2.5.B.4 following including those situations in which the end user and/or the Utility has temporarily suspended or disconnected the end user's service.
2. The Utility recommends that the end user contact their ESP to disconnect billed-to-ESP services. It is the responsibility of the end user to contact the Utility for service activity for those utility provided services billed directly to the end user.
3. The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14, Rule No. 14.
4. The ESP shall be liable for and shall indemnify, defend, protect and save harmless the Utility against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim of infringement of any patents, trademarks or copyright, or resulting from any claim of libel or slander.
5. The ESP has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the ESP's equipment. The Utility assumes no liability for the, quality defects in, or content of those services. The ESP shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

(N)

17.2.3. REGULATIONS (Cont'd)

Q. Limitations: (Cont'd)

6. The ESP's services may be disconnected pursuant to the procedures set forth in Schedule Cal.P.U.C. Nos. A2.1.9 and A2.1.11 for the ESP's failure to make full payment for the Utility's services provided under this tariff.
7. The ESP is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the ESP premise equipment, program development, advertising, and promotional expenses. The ESP is financially responsible for all facilities required to connect the ESP's equipment to the Utility's serving wire center, in accordance with Schedule Cal.P.U.C. No. A2.1 and with all applicable rates and charges under the Utility's Tariffs.
8. The ESP's premise equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Schedule Cal.P.U.C. No. A8.1, Connection of Customer Provided Equipment and Systems. If the ESP violates this requirement, the Utility shall disconnect the ESP's services.
9. Billed to ESP orders can only be accepted if the end user line is specified and available for provisioning.
10. The ESP shall submit to the Utility all advertising, sales promotion and other publicity relating to the subject matter of Select Call Forwarding and Priority Ringing wherein the Utility's name, signs, markings or symbols are used from which the connection of the Utility's name therewith may be in the Utility's judgment, reasonably inferred or implied, and further, the ESP shall not publish or use such advertising, sales promotion matter without the prior written approval of the Utility.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.3 REGULATIONS (Cont'd)

Q. Limitations: (Cont'd)

11. The ESP is required to subscribe to access facilities capable of supporting the enhanced service being offered. The ESP is required to subscribe to as many additional access facilities as, in the judgment of the Utility, are required to adequately handle calls without impairing service to others.

(N)

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
17.2.3. REGULATIONS (Cont'd)

(N)

R. The customer of the Caller ID feature must have a Customer Premises Equipment (CPE) device to be able to display the caller's name and number. The price of this equipment is determined by the manufacturers of the device and is in addition to the rates and charges for the Caller ID feature.

The called party will not receive the name and telephone number when a caller chooses to block the delivery of their name and telephone number. The called party will receive a message on their display unit which will indicate that the caller does not want their name and telephone number delivered.

S. Blocking Options for Caller ID:

Selective Blocking (*67) allows customers to block the delivery of their name and telephone number on a per call basis. Customers may control the display of their name and telephone number by dialing *67 (1167 on rotary dial phones) before dialing the telephone number they are calling.

Complete Blocking (*82) allows customers to have the Utility block the delivery of their name and telephone number on all calls except those on which they elect to have their name and number delivered. Complete Blocking will have the capability of allowing customers to unblock their name and telephone number on a call by call basis by dialing (*82) (1182 on rotary phones) before dialing the telephone number of the called party. By dialing *82, the presentation status is changed to public for that specific call.

T. The Selective and Complete blocking options are provided to the customer at no charge.

U. When either blocking option is used, both the name and telephone number of the calling party will not be identified when using Caller ID or any feature with a pre-selected list capability. Name and number blocking do not operate separately. Blocking does not affect the operation of Call Trace, 9-1-1, 800, or 900 service.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
17.2.3. REGULATIONS (Cont'd)

(N)

V. Customers with Caller ID (USOC: CAL1D) for Centrex, PBX, and CUSTOM 8 services will only receive display of incoming telephone numbers. The name associated with an incoming call will not be displayed.

17.2.4. TERRITORY

Within the exchange areas of all exchanges where service is furnished from an Electronic Switching System (ESS) or Digital Multiplex Switch (DMS) type central office where facilities and operating conditions permit.¹

17.2.5. RATES AND CHARGES - GENERAL

A. Decision 89-10-031, dated October 12, 1989, states in part that ". . . Beginning in 1990, Pacific should file advice letters no later than October 1 of each year for Commission consideration and approval to update rates according to the adopted price cap indexing mechanism with new rates to be effective the following January 1."

Custom Calling Services are authorized by Decision No. 94-09-065, dated September 15, 1994, to be flexibly priced services. The monthly rate may be increased (not to exceed the ceiling on file with the California Public Utilities Commission) by the Utility upon at least 30 (thirty) days prior notice to the CPUC and affected customers or decreased (not below the floor on file with the California Public Utilities Commission) by the Utility upon at least 10 (ten) days prior notice to the CPUC and affected customers.

NOTE 1: See Regulation 17.2.3,A. preceding.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
17.2.5. RATES AND CHARGES - GENERAL (Cont'd)
A. (Cont'd)

(N)

1. Maximum and minimum discount rates (applied to the total monthly rates as specified for the individual Custom Calling Services) for feature packages consisting of two, three, four, five or more features selected from Busy Call Forwarding, Busy Call Forwarding-Extended Call Waiting Call Forwarding, Delayed Call Forwarding, Three-Way Calling, Speed Calling-8, Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return and Call Screen:

	<u>Monthly Rate</u>	
	<u>Business</u>	
	<u>Maximum</u>	<u>Minimum</u>
- Any two features	38%	0%
- Any three features	45%	0%
- Any four features	49%	0%
- Any five or more features	54%	0%

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.5. RATES AND CHARGES - GENERAL (Cont'd)

The following monthly rates are added to the rates and charges for associated service.

- B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², except Semi-Public or Centrex service and as stated in 17.2.3.,O. preceding. (D)
 (D)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services ⁵			
1. Individual Features ²			
a. Call Forwarding, each line ¹			(T)
- Call Forwarding ³	RR	\$3.89	ESM
- Busy Call Forwarding	RR	3.89	EVB
- Delayed Call Forwarding	RR	3.99	EVD
- Busy Call Forwarding Extended ⁴	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	1.38	RAF

NOTE 1: See 17.2.3,C. preceding.

NOTE 2: See 17.2.3,H. preceding.

NOTE 3: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

NOTE 4: See 17.2.2,A.4. preceding.

NOTE 5: See 17.2.5,A. preceding.

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.5. RATES AND CHARGES - GENERAL (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

- B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², except Semi-Public or Centrex service and as stated in 17.2.3.,O. preceding. (D)
 (Cont'd) (D)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	(T)
<u>Custom Calling Services</u> ⁴ (Cont'd)				
1. Individual Features ² (Cont'd)				
b. Call Waiting ⁵				(T)
- each line ¹	RR	\$3.89	ESX	
c. Three-Way Calling ²				(T)
- each line ¹	RR	3.89	ESC	
d. Speed Calling, 8 code capacity				(T)
- each line ¹	RR	3.89	ESL	
e. Speed Calling, 30 code capacity ³				(T)
- each line ¹	RR	5.56	ESF	

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.
 NOTE 2: See 17.2.3,H. preceding.
 NOTE 3: See 17.2.3,J. preceding.
 NOTE 4: See 17.2.5,A. preceding.
 NOTE 5: See 17.2.2,B.1. preceding.

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.5. RATES AND CHARGES - GENERAL (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², except Semi-Public or Centrex service and as stated in 17.2.3.,O. preceding. (Cont'd) (D)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	(T)
Custom Calling Services ⁷ (Cont'd)				
1. Individual Features ² (Cont'd)				
f. Message Waiting Indicator associated with CO-ACDS or Centrex-UCD Forwarded Call Information Service				(T)
- Each line ^{3,6}	RR	RR	EMW	
g. Intercom ^{4,6}				(T)
- Each line ¹	RR	\$2.85	HM1	
h. Intercom Plus ⁵				(T)
- Each line ¹	RR	4.27	HMP	

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

NOTE 2: See 17.2.3,H. preceding.

NOTE 3: Rates, charges and regulations apply as shown in Schedules Cal.P.U.C. Nos. A9.4 and A9.4.1.

NOTE 4: See 17.2.3,J. preceding.

NOTE 5: See 17.2.3,N. preceding.

NOTE 6: Not offered with flexible pricing.

NOTE 7: See 17.2.5,A. preceding.

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.5. RATES AND CHARGES - GENERAL (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², except Semi-Public or Centrex service and as stated in Regulation 17.2.3.,O. preceding. (Cont'd) (D)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	(T)
Custom Calling Services ⁵ (Cont'd)				
1. Individual Features ² (Cont'd)				
i. Priority Ringing ^{3,4}				(T)
- each line ¹	RR	\$4.65	CLP	
j. Repeat Dialing ^{3,4}				(T)
- each line ¹	RR	4.65	CRP	
k. Call Return ^{3,4}				(T)
- each line ¹	RR	4.65	CCR	

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.
 NOTE 2: See 17.2.3,H. preceding.
 NOTE 3: See 17.2.3,O. preceding.
 NOTE 4: See 17.2.3,P. preceding.
 NOTE 5: See 17.2.5,A. preceding.

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.5. RATES AND CHARGES - GENERAL (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², except Semi-Public service as stated in 17.2.3.0. (D)
 preceding. (Cont'd) (D)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	(T)
Custom Calling Services ⁵ (Cont'd)				
1. Individual Features ² (Cont'd)				
l. Call Screen ¹ - each line ¹	RR	\$4.65	CCB	(T)
m. Call Trace - each activation ⁶	RR	4.65	CALTR	(T)
n. Caller ID ^{3,4}	RR	7.12	CNM	(T)
o. Selective Blocking	NO	NO	NONE	(T)
p. Complete Blocking	NO	NO	CNMBK	(T)
q. Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D	(T)
r. Anonymous Call Rejection	RR	1.90	CRE	(T)

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

NOTE 2: See 17.2.3,H. preceding.

NOTE 3: See 17.2.3,R. preceding.

NOTE 4: See 17.2.3,S. preceding.

NOTE 5: See 17.2.5,A. preceding.

NOTE 6: See 17.2.3,K. preceding.

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.5 RATES AND CHARGES - GENERAL (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service¹, except Semi-Public service as stated in 17.2.3.,O. (D)
 preceding. (Cont'd) (D)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	(T)
--	-----------------------------	------------------------------	-------------	-----

Custom Calling Services² (Cont'd)

1. Individual Features¹ (Cont'd)

s. Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D	(T)
t. Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D	(T)
u. Anonymous Call Rejection with Caller ID ³ - Caller ID	RR	7.12	CNM	(T)
- Anonymous Call Rejection	NO	NO	CRE	
v. Call Waiting ID - each line	5.70	3.00	NWL	(T)
w. Call Transfer Disconnect Restricted - each line	5.70	10.00	FG3RE	(T)
Unrestricted - each line	5.70	10.00	FG3UN	
x. Privacy Manager -each line	5.70	5.00	PVM	(T)

NOTE 1: See 17.2.3,H. preceding.

NOTE 2: See 17.2.5,A. preceding.

NOTE 3: There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.5. RATES AND CHARGES - GENERAL (Cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², except Semi-Public or Centrex service and as stated in 17.2.3.,O. preceding. (Cont'd) (D)

Custom Calling Services^{1,2,3,4,5,6} (Cont'd)

2. Feature Packages

a. Feature Packages consisting of two, three, four, five or more features selected from Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling-8, Priority Ringing, Repeat Dialing, Select Call Forwarding, Busy Call Forwarding, Delayed Call Forwarding, Busy Call Forwarding Extended, Call Return and Call Screen.

Monthly Rate

Business - each line

Three Feature Package.....10% less than *
Four Feature Package.....10% less than *
Five or more Feature Package.....10% less than *

* The total of the monthly rates as specified for the individual Custom Calling Services, per line equipped.

Non-Recurring Charge (T)
- each line RR

- NOTE 1: See 17.2.3,C. preceding.
- NOTE 2: See 17.2.3,H. preceding.
- NOTE 3: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge Application.
- NOTE 4: See 17.2.2,B.1. preceding.
- NOTE 5: See 17.2.5,A. preceding.
- NOTE 6: See 17.2.3,O. and 17.2.3,P. preceding.

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2. CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.5. RATES AND CHARGES - GENERAL (Cont'd)

The following monthly rates and charges are added to the rates and charges for associated service or equipment (Cont'd)

- B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service¹ except Semi-Public or Centrex Service and as stated in (D)
17.2.3.,O. preceding (Cont'd) (D)

2. Feature Packages (Cont'd)

- b. Pacific Bell Saver PacksSM (T)

Pacific Bell Saver Packs is a discounted pricing plan offering that is based on the combination of Custom Calling Services with Caller ID. Customers automatically qualify for Saver Pack pricing and receive the associated discounted rates if their account contains the correct combination of products and services listed as of their billing date.

The Power Pack Saver Pack (Power Pack) consists of Caller ID plus any 5-9 Custom Calling Services selected from the following qualifying features:

- Busy Call Forwarding
- Call Forwarding
- Call Return
- Call Screen
- Call Waiting
- Call Waiting ID
- Delayed Call Forwarding
- Priority Ringing
- Repeat Dial
- Select Call Forwarding
- Speed Calling-8
- Speed Calling-30
- Three-Way Calling

The Works Saver Pack (The Works) consists of Caller ID plus 10 or more of the following qualifying features:

- Busy Call Forwarding
- Call Forwarding
- Call Return
- Call Screen
- Call Waiting
- Call Waiting ID
- Delayed Call Forwarding
- Priority Ringing
- Remote Access to Call Forwarding
- Repeat Dial
- Select Call Forwarding
- Speed Calling-8
- Speed Calling-30
- Three-Way Calling

NOTE 1: See 17.2.3,H. preceding.

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.2. CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.5 RATES AND CHARGES - GENERAL (Cont'd)

The following monthly rates and charges are added to the rates and charges for associated service or equipment (Cont'd)

- B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service¹ except Semi-Public or Centrex Service and as stated in 17.2.3.,O. preceding (Cont'd) (D)
(D)

2. Feature Packages (Cont'd)

- b. Pacific Bell Saver PacksSM (Cont'd) (T)

Business PreferredSM consists of the following four features: (T)

- Call Forwarding - Remote Access to Call Forwarding
- Call Waiting - Three-Way Calling

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)

17.2.5 RATES AND CHARGES - GENERAL (Cont'd)

The following monthly rates and charges are added to the rates and charges for associated service or equipment (Cont'd)

- B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service¹, except Semi-Public or Centrex Service and as stated in 17.2.3.,0. preceding. (Cont'd) (D)

2. Feature Packages (Cont'd)

- b. Pacific Bell Saver PacksSM (Cont'd) (T)

Monthly Rate for each Saver Pack

	Monthly Rate	NonRecurring Charge
Power Pack		
- Rate per feature package ^{2,3}	\$RR	\$RR
- Additional Discount	8.00	
The Works		
- Rate per feature package ^{2,3}	RR	RR
- Additional Discount	22.25	
Business Preferred SM (T)		
- Rate per feature package ^{2,3}	11.95	RR
- Additional Discount	NO	

This discount rate is applied only when all of the components of the Saver Pack are in place at the time of billing for each individual line or trunk line. The Saver Pack discount will be prorated for the time period between the order complete date and the customer's bill round date. (T)

Saver Pack discounts will not be prorated if the customer cancels the service prior to their bill round date. However, the customer will receive prorated credit for each discontinued feature based on the full tariff rate. (D)

NOTE 1: See 17.2.3,H. preceding.

NOTE 2: Rate as set forth in 17.2.5,B.2.(a), preceding.

NOTE 3: The non-recurring charge as set forth in Schedule Cal.P.U.C. A3.1 will be waived for customers who retain a Saver Pack for a minimum of 6 months. (T)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
 17.2.5. RATES AND CHARGES - GENERAL (Cont'd)

(N)

The following monthly rates are added to the rates and charges for associated service or equipment. (Cont'd)

B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², and outward WATS², except Semi-Public or Centrex service and as stated in Regulation 17.2.3.0. preceding. (Cont'd)

Custom Calling Services⁵(Cont'd)

3. Individual Features - Billed to Enhanced Service Providers²

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Priority Ringing ^{3,4} - each business line ¹	RR	\$4.75	CLPBR
(b) Select Call Forwarding ^{3,4} - each business line ¹	RR	4.75	CSFBR
(c) Call Screen ^{3,4} - each business line ¹	RR	4.75	CCBRR

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

NOTE 2: See 17.2.3,H. preceding.

NOTE 3: See 17.2.3,O. preceding.

NOTE 4: See 17.2.3,P. preceding.

NOTE 5: See 17.2.5,A. preceding.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

17.2 CUSTOM CALLING SERVICES - BUSINESS (Cont'd)
 17.2.5. RATES AND CHARGES - GENERAL (Cont'd)

(N)

B. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service², and outward WATS², except Semi-Public or Centrex service and as stated in Regulation 17.2.3.0. preceding. (Cont'd)

	<u>Nonrecurring Charge</u>	<u>USOC</u>
Custom Calling Services (Cont'd)		
4. Rearrangements of existing Busy and Delayed Call Forwarding features require the following Miscellaneous Change Charge:		
(a) Change designated number of delayed rings - Per line ¹	RR	NWCCF
(b) Change forwarded to number - Per line ¹	RR	NWCCF
(c) Change designated number of delayed rings and forwarded to number on same line - Per line ¹	RR	NWCCF
5. Changes to the Personal Identification Number (PIN) for Remote Access to Call Forwarding require the following Miscellaneous Change Charge:		
(a) Change the designated PIN - Per line ¹	RR	NWCCF
6. Changes to the blocking options for Caller ID		
(a) Change to blocking option - Per line	NO	

NOTE 1: Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.
 NOTE 2: See 17.2.3,H. preceding.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

(N)

17.3 CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS

17.3.1 DESCRIPTION

Custom Calling Service Direct Connection is a Utility provided central office service arrangement permitting automatic connection to another telephone number without dialing that telephone number. The service is activated when the customer lifts the receiver off-hook.

Upon activation, no dial tone is heard and no dialing capability for other outgoing calls is permitted. However, incoming calls can be received when ever the service is not in use.

Custom Calling Service Direct Connection utilizes a reserved Speed Calling-8 list as defined in Schedule Cal.P.U.C. No. A5.4.3 in the Utility's exchange areas of all exchanges where service is furnished from an Electronic Switching System (ESS) or Digital Multiplex Switch (DMS) type central office where facilities and operating conditions permit.

17.3.2 DESCRIPTION OF FEATURES

A. Custom Calling Service Direct Connection-Unshared

Custom Calling Service Direct Connection-Unshared permits the customer to have one or more exchange access lines, each one connecting to a customer designated telephone number. No two exchange access lines share the same Speed Calling list.

B. Custom Calling Service Direct Connection-Shared¹

Custom Calling Service Direct Connection-Shared permits the customer to have multiple exchange access lines, each one connecting to the same customer designated telephone number via one line which is designated as the owner of the Speed Calling-8 list.

C. Custom Calling Service Direct Connection-Controlled²

Custom Calling Service Direct Connection-Controlled is also "Shared" as described above. This offering also permits the owner of the Speed Calling-8 list to change terminating telephone number at will with the use of Speed Calling-8 service.

NOTE 1: See Regulations 17.3.3,E. following.

NOTE 2: See Regulations 17.3.3,D. following.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.3 CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (Cont'd)

17.3.3. REGULATIONS

- A. The Utility may furnish Custom Calling Service Direct Connection only where there is available central office equipment with proper program updates.
- B. Custom Calling Service Direct Connection is not available on Semipublic, Foreign Exchange, Centrex and Farmer Line Services or PBX Trunks. (D)
- C. The limitation of the Utility's liability is set forth in Schedule Cal.P.U.C. No. A2.1.14.
- D. Customers of Custom Calling Service Direct Connection-Controlled Service must have a non-Custom Calling Service Direct Connection line equipped with Speed Calling-8 service, as set forth in Schedule Cal.P.U.C. No. A5.4.11; all specified rates and regulations apply.
- E. All shared exchange access lines with Custom Calling Service Direct Connection must be served by the same central office.
- F. Applicable calling charges for connection to the terminating telephone number will be applied under the rates specified in Schedule Cal.P.U.C. Nos. A5.2.1 and A6.2.1.

Continued

COMPETITIVE LOCAL CARRIER TARIFF

G17. PREMIUM EXCHANGE SERVICES

(N)

17.3 CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (Cont'd)

17.3.3 REGULATIONS (Cont'd)

G. With Custom Calling Service Direct Connection, each access line must be equipped with one of the following classes of service to be associated with the USOCs DCN++ and DCX++.

Business:

MB, ML, MS

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

(N)

17.3 CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (Cont'd)

17.3.4 CHARGES AND RATES

A. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in Schedule Cal.P.U.C. Nos. A5.2.1 and A3.1.

B. Decision 89-10-031 dated October 12, 1989 states in part that "Beginning in 1990, Pacific should file advice letters no later than October 1 of each year for Commission consideration and approval to update rates according to the adopted price cap indexing mechanism with new rates to be effective the following January 1."

Custom Calling Service Direct Connection is authorized by Decision No. 94-09-065, dated September 15, 1994 to be flexibly priced services. The monthly rate may be increased (not to exceed the ceiling on file with California Public Utilities Commission) by the Utility upon at the least 30-days prior notice to the CPUC and affected customers or decreased (not below the floor on file with the California Public Utilities Commission) by the Utility upon at least 10-days prior notice to the CPUC and affected customers.

C. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$4.27	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	2.61	DCX++

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
 G17. PREMIUM EXCHANGE SERVICES

(N)

17.3 CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (Cont'd)
 17.3.4. CHARGES AND RATES (Cont'd)

D. Addition of Custom Calling Service Direct Connection to existing service¹:

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared, - per line ¹	RR	\$4.27	DCN++
Custom Calling Service Direct Connection-Shared, - per line ¹	RR	2.61	DCX++

E. Miscellaneous change charges will apply, other than service charges specified in 3. and 4. preceding, in the following situations:

	<u>NONRECURRING CHARGE</u>	<u>USOC</u>
Terminating telephone number change, - per number	\$11.40	NWCDD
System Reconfiguration, - per line	11.40	NWCDD

F. Service charges associated with Custom Calling Service Direct Connection because of telephone number changes as set forth in Schedule Cal.P.U.C. No. A3.1 and 3.2 are not applicable.

SERVICE CHARGE LABOR

G. Direct Connection Service each line Charges to Direct Connection Service - All Services	\$21.37
Remove from Direct Connection Service - All Services	NO

NOTE 1: Reference to service charges is specified in Schedule Cal.P.U.C. No. A3.1.

(N)

Continued

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.4 USAGE SENSITIVE CUSTOM CALLING SERVICES

A. TERMS AND CONDITIONS

1. All terms and conditions relating to the individual service offerings found in this tariff schedule as specified on the list of services (G3. preceding) can be found in the tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of the service from this tariff.
2. All rates and charges may be adjusted at a later date.

B. RATES AND CHARGES

	<u>Activation Charge</u>	
1. Call Return - each activation, business	\$1.42 (I)	
2. Repeat Dialing - each activation, business	1.42 (I)	
3. Three-Way Calling - each activation, business	1.42 (I)	
	<u>Nonrecurring Charge</u>	<u>USOC</u>
4. Removal of blocking option - each business line	\$5.70	UNBLK

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.5 TWO-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS)

A. TERMS AND CONDITIONS

1. All terms and conditions relating to the individual service offerings found in this tariff schedule as specified on the list of services (G3. preceding) can be found in the tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of the service from this tariff.
2. All rates and charges may be adjusted at a later date.

B. RATES AND CHARGES

1. Discount Schedules:

The discount(s) will be applied as follows:

	<u>Monthly Discount</u>
a. Power Pack, Works or Business Preferred ^{SM1}	\$1.90 (R)
b. WirePro ²	0.50
c. WirePro - first line ³	4.30 (R)
d. WirePro - each additional line ³	3.13 (R)
e. Business Preferred ^{SM4}	1.67

NOTE 1: Power Pack, Works or Business PreferredSM credit will apply to one basic business access line provided a minimum of two lines are billed on the same bill and one basic business access line has either Power Pack, The Works or Business PreferredSM.

NOTE 2: WirePro credit will apply to all lines that subscribe to WirePro, provided a minimum of two lines and all lines are billed on the same bill.

NOTE 3: An additional \$4.30 (R) discount for the first line and \$1.90 (R) (C) WirePro discount for each additional line will apply to Two-Line Solution Discount customers who also subscribe to the Unlimited Local Calling Plan for Business (see Schedule Cal.P.U.C. No. A6.5.18).

NOTE 4: An additional discount will apply to Business PreferredSM when the customer subscribes to both Business PreferredSM and Unlimited Local Calling for Business on the same line, provided a minimum of two access lines are billed on the same bill.

COMPETITIVE LOCAL CARRIER TARIFF
G17. PREMIUM EXCHANGE SERVICES

17.6 ONE-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS)

A. TERMS AND CONDITIONS

1. All terms and conditions relating to the individual service offerings found in this tariff schedule as specified on the list of services (G3. preceding) can be found in the tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of the service from this tariff.
2. All rates and charges may be adjusted at a later date.

B. RATES AND CHARGES

1. Discount Schedule

The discounts will be applied as follows:

	<u>Monthly Discount</u>
a. Power Pack, Works or Business Preferred ^{SM1}	\$1.90 (R)
b. WirePro ^{2,3}	\$3.13 (R)
c. Business Preferred ^{SM4}	\$1.67

NOTE 1: Power Pack, Works or Business PreferredSM credit will apply to one basic business access line provided that basic business access line has either Power Pack, The Works or Business PreferredSM and WirePro².

NOTE 2: WirePro is a Category III Service, see Schedule Cal.P.U.C. No. D7.4 Inside Wire Repair - Business.

NOTE 3: WirePro and Business PreferredSM discount will apply to One-Line Solution discount customers who also subscribe to the Unlimited Local Calling Plan for Business (see Schedule Cal.P.U.C. No. A6.5.18).

NOTE 4: An additional discount will apply to Business PreferredSM when the customer also subscribes to Unlimited Local Calling Plan for Business.