

CALIFORNIA PUBLIC UTILITIES COMMISSION
BROADBAND PUBLIC FEEDBACK

Feedback can also be sent through the web using the street address lookup tool on <http://www.broadbandmap.ca.gov/>. In addition, please send an email to the Federal Communications Commission (FCC) at broadbandfail@fcc.gov and tell them your story. For mobile broadband, use the CalSPEED mobile app on Google Play or on the App Store. For testing fixed service, please download and install CalSPEED for Windows or macOS at <http://www.calspeed.org/>.

What is the street address of the location you are reporting? Please note that a P.O. Box is not a valid location.

1. Street Address _____

City _____, CA Zip Code _____

2. Is broadband Internet access service other than satellite offered at this address? Yes _____ No _____

3. Do you subscribe to broadband Internet service other than satellite at this address? Yes _____ No _____

3.a. Who is your current broadband Internet service provider? _____

3.b. Is the service plan you subscribe to faster than 6 Mbps downs and 1 Mbps up? Yes _____ No _____

3.c. Are you satisfied with your current broadband Internet service? Yes _____ No _____

Please install the speed test application at <http://www.calspeed.org/> or use <http://www.speedtest.net/> and record the results here:

3.c. Download speed: _____ Mbps (Megabits per second) 3.d. Upload speed: _____ Mbps

4. Which broadband Internet service providers were unable to provide service at your address?

Please sign below to have your street address location shown on the California Interactive Broadband Map along with any information you submit regarding your service. This information will be used for determining the deployment of broadband in California and will be publicly accessible. Your name and email will not be disclosed on the map. If you have any questions, comments, or concerns, please write them on the back of this form. Feel free to contact us at broadbandfeedback@cpuc.ca.gov or call us at (415) 703-5469.

The California State privacy policy can be found at <http://www.ca.gov/privacy.html>.

Name: _____ Email: _____

Signed: _____ Date: _____

Please send via mail to:
Broadband Feedback
Attention: Owen Rochte
Communications Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102