

Digital Literacy Training Pre-Course Survey

1. Name of the training course(s):
2. Name of your instructor(s):
3. Date of training course(s):
4. How did you hear about the training? (You may select more than one).
 - Online
 - Flyers
 - Community event
 - Referral, Word of mouth
 - Other, please specify:
5. Why are you taking this training? (You may select more than one).
 - To learn how to use a computer, the internet, and other literacy skills
 - To improve my digital literacy and computer skills for school
 - To improve my digital literacy and computer skills for work
 - To receive a free computer/tablet upon completing the course
 - Other, please specify:
6. If you are receiving a free computer/table upon completing the course, what are you going to use the computer for? (You may select more than one).
 - Computer and Email
 - Access the internet in general
 - Access the internet for work purposes or job search
 - For homework/school related activities
 - Other, please specify:

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7. What do you expect to learn from the training? (You may select more than one).
- Computer and email basics
 - Browse and search the internet in general
 - Browse and search the internet for jobs
 - Become literate in Microsoft tools (Word, Excel, PowerPoint, etc.)
 - Other, please specify:
8. What other class(es) would you like to see offered?
9. Do you have internet service at home?
- Yes. My internet service provider is: _____
 - No.
 - If you don't have internet service at home, how do you access the internet?
(You may select more than one).
 - I have mobile/wireless.
 - I use free Wi-Fi.
 - I access internet in public space such as local governments, senior centers, schools, public libraries, nonprofit organizations, and community-based organizations _____ times a week.
 - I don't access the internet.
10. If you do not have internet service at home, do you plan to sign up?
- Yes
 - No

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11. What is the main reason for not having internet service at home, or not planning to sign up for internet service? (You may select more than one).

- I already have internet service. My internet service provider is:
- Too expensive
- Internet service is not available in my area
- I don't see a need for it

Other, please specify: _____

12. My age range is:

- < 18
- 18-30
- 31-55
- 56-65
- > 66

13. Race

- American Indian or Alaskan Native
- Asian
- Black or African-American
- Hispanic or Latino
- Native Hawaiian or Other Pacific Islander
- White
- Other
- Prefer not to answer

Digital Literacy Training Pre-Course Survey

14. I am currently:

- Full-time employed
- Part-time employed
- Not employed and looking
- Not employed and not looking (student, retired, etc.)

15. My highest education level:

- Elementary school
- Middle school
- High School
- College degree or higher

16. I live in ZIP code:

Digital Literacy Training Post Completion Survey

1. Name of the training course(s):
2. Name of your instructor(s):
3. Date of training course(s):
4. How did you hear about the training? (You may select more than one).
 - Online
 - Flyers
 - Community event
 - Referral, Word of mouth
 - Other, please specify:
5. How many hours of training did you complete?
6. Did you receive a computer/ tablet for completing the training?
 - Yes
 - No
7. Please rate the following from 1-5; 1 being strongly agree and 5 being strongly disagree.

	1 (Strongly Agree)	2	3	4	5 (Strongly Disagree)
1. Enrolling in the training was easy					
2. Instructor was timely, organized and well prepared for class					
3. Instructor was articulate and knowledgeable about topic					
4. Instructor was helpful and addressed students' questions well					
5. Learning environment was safe, clean and overall positive					
6. Training material and handouts were clear and helpful					
7. In-class activities were relevant and helped me understand concepts					
8. The training improved my understanding of the computer					
9. The training improved my understanding of the internet					
10. The training improved my job skills and/or work performance					
11. The training was valuable					
12. The training exceeded my expectations					
13. I would recommend this training to others					

Digital Literacy Training Post Completion Survey

8. What other class(es) would you like to see offered?
9. Have you attended other class(es) offered by this organization before?
10. Does completing this course make you more likely to subscribe to internet service?
- Yes
 - No
11. If not, what is the main reason for not planning to sign up for internet service? (You may select more than one).
- I already have internet service. My service provider is: _____
 - Too expensive
 - Internet service is not available in my area
 - I don't see a need for it
 - Other, please specify: _____
12. My age range is:
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