

From: Wullenjohn, Robert J.
Sent: Friday, June 16, 2017 7:28 PM
To: McReynolds, Cynthia; Baker, John C.
Subject: Fwd: Yes on Resolution T-17525

This one sounds familiar, possibly a duplicate.

Sent from my Verizon Wireless 4G LTE smartphone

----- Original message -----

From: "Public.advisor" <Public.advisor@cpuc.ca.gov>
Date: 06/16/2017 4:31 PM (GMT-08:00)
To: "Wullenjohn, Robert J." <robert.wullenjohn@cpuc.ca.gov>
Subject: FW: Yes on Resolution T-17525

Hello,
This email is for CD. Thanks.

Julian Yan
Program Technician II
Public Advisor's Office
California Public Utilities Commission
415-703-1180

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From: Kellie Williams [<mailto:k1234williams@gmail.com>]
Sent: Wednesday, June 14, 2017 7:01 AM
To: Public.advisor; Baker, John C.
Subject: Yes on Resolution T-17525

This is a MUST! We need high speed internet in Phelan. Frontier is a joke. We had Frontier for two days and called to cancel for two reasons: 1. Speeds promised by Frontier didn't even come close. They promised 6Mbps download and their own technician said we would get less then 1Mbps. 2. customer service was terrible.

My kids can only do homework at school, "home"work should be done after dinner with a rested mind at home.

Also, it appears Charter stated they serve my home address, therefore, RACE took our address off their map - FALSE. Charter cannot serve my area and therefore Charter LIED!

My household supports home base business's; internet is a must have in our global market. We need high speed internet!

Please, support RACE to bring internet to all areas in Phelan.

Thank you,

Lifelong Phelan Resident, Kellie Williams

Kellie Williams, Ed.D.