

California LifeLine Working Group Conference Call Notes

April 18, 2012



Working Group Coordinator and Liaison: Michaela Pangilinan

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Agenda Item	Discussion	Action Items/Pending Issues
Outreach Contract	No update	
Call Center Contract	No update	
Order Instituting Rulemakings	R.11-03-013: No update R.09-06-019: The Proposed Decision on Basic Service Elements is on the Commission's agenda for May 24, 2012.	

Agenda Item	Discussion	Action Items/Pending Issues
Solix Processes	<p>Dan Marion of Solix, Inc. (Solix) indicated they are still on target for production of the zip+4 project during the second week of May 2012 or earlier. Although, some small Incumbent Local Exchange Carriers have yet to send their zip code ranges to Dan. All testing is complete. A new denial code, denial reason, and error code will be used. The new denial reason is “Your phone company does not have authority to provide federal Lifeline at your new address.”</p> <p>Dan indicated there were no open issues with the Weighted Average Count Report (WACR).</p> <p>Communications Division has halted the dissemination of the audit forms for current participants. Additionally, current participants who have submitted or have yet to submit an audit form without providing proof of participation in a qualifying public assistance program, if the participant chose to qualify by Method 1 Program-Based, will no longer be denied.</p>	<p>Dan will inform Patrick Rosvall which small Incumbent Local Exchange Carriers have not sent their zip codes ranges.</p> <p>Dan also e-mailed the zip+4 Maintenance/Enhancements Requirements Document, revised Denial Codes List, and revised Upload Error Codes List on April 18, 2012.</p> <p>If service providers have any issues with their WACR, please e-mail Dan, and he would be happy to investigate them.</p>
ACS Transition Project	<p>Bill Allen of ACS indicated the transition is still on schedule for June 1, 2012. ACS began connectivity testing and will end on April 30, 2012.</p> <p>ACS will use port 990 for ftp carriers only. Otherwise, port 443 will be used.</p>	<p>During May 2012, service providers will need to send their daily uploads to both Solix, Inc. and ACS.</p> <p>On February 22, 2012, Edy Tardeo of AT&T requested for Communications Division to issue an administrative letter.</p>

Agenda Item	Discussion	Action Items/Pending Issues
FCC 12-11	<p>Communications Division is still drafting the waiver request and has not begun to write any draft Resolutions associated with the new rules from FCC 12-11. Communications Division staff does not have a timeframe for when the draft Resolution will be complete.</p> <p>Interested stakeholders may choose to submit comments to the Federal Communications Commission regarding our waiver request.</p> <p>Given Communications Division’s understanding that service providers’ IT systems and databases will not be ready on June 1, 2012 to transmit feeds to ACS which include applicants’ date of birth and social security number, new application forms to be sent by ACS will collect this information.</p>	<p>The California Public Utilities Commission submitted its comprehensive request for a waiver to the Federal Communications Commission on April 26, 2012 of which Communications Division staff e-mailed a copy to the Working Group as a courtesy.</p> <p>On March 21, 2012, Communications Division staff indicated they will draft a template for scripts to share.</p> <p>On March 21, 2012, Communications Division staff stated they will inform the Working Group as to any further guidance it may have.</p>

Administrator Statistics – click on the link below:

[http://www.cpuc.ca.gov/PUC/Telco/Information+for+providing+service/FormNotices Public+Program.htm](http://www.cpuc.ca.gov/PUC/Telco/Information+for+providing+service/FormNotices+Public+Program.htm)

Upcoming Conference Call: May 2, 2012 10:00 – 11:00 a.m. PST