

California LifeLine Working Group Conference Call Notes

May 30, 2012



REMINDER: When contributing comments or asking questions, please state your name beforehand. Thank you for your cooperation.

Agenda Item	Discussion	Action Items/Pending Issues
Outreach Contract	No update	
Call Center Contract	No update	
Order Instituting Rulemakings	R.11-03-013: No update R.09-06-019: The Proposed Decision on Basic Service Elements is on the Commission's agenda for June 21, 2012.	
Solix Processes	The Communications Division approved Telscape Communications, Inc.'s launch of its federal Lifeline wireless services in California. Virgin Mobile USA, L.P.'s launch is still pending. Solix, Inc. did not have any process updates.	If there are questions for Solix, Inc. please e-mail Matthew Perkins or Dan Marion.

Agenda Item	Discussion	Action Items/Pending Issues
Xerox/ACS Transition Project	<p>Xerox completed Data Import 3. Data Imports 4 and 5 are going on this week. The last files to be processed by Solix is at 4 am E.T. so send files to Xerox. If a file arrives on Friday, then it will be processed on Monday.</p> <p>Bill Allen e-mailed the processing details this morning.</p> <p>Xerox is working on the defects of which there are 22 at the moment. Xerox has fixed 80 defects. Xerox will be putting up new monthly true-up files today and is working on activity and return files. Xerox is working around the clock.</p> <p>Some carriers have not received a correct activity or return file. There is no test time remaining.</p> <p>Verizon has had problems with its activity files, but is in sync with the other files, and has an issue with the number of columns.</p> <p>The activity files posted on the morning of May 29th are based on May 28, 2012 data.</p> <p>Previously, carriers received an e-mail confirmation of the files sent, but the confirmations stopped. Xerox turned off the e-mail confirmation for all carriers. However, some carriers still wanted to receive the e-mail confirmation.</p> <p>All test files will be cleaned out on May 31, 2012. Today should be the last day for test files.</p>	<p>Bill Allen sent the detailed e-mail about processing on May 30, 2012.</p> <p>Carriers need to stop sending files to Solix. Instead send files to Xerox. Only production live files should be sent to Xerox for May 31, 2012.</p> <p>Xerox can get the headers by June 1, 2012.</p> <p>On February 22, 2012, Edy Tardeo of AT&T requested for Communications Division to issue an administrative letter.</p>

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Xerox/ACS Transition Project (continued)	Some expressed concern about the SSN/DoB information in Step 1. However, these are variable fields they will only show up in an application form if the carrier provides that information to the Administrator.	
FCC 12-11	<p>We are awaiting the Federal Communications Commission's decision our petition for waiver.</p> <p>Opening Comments are due on June 6, 2012 for the Proposed Resolution T-17366.</p>	<p>On March 21, 2012, Communications Division staff indicated they will draft a template for scripts to share.</p> <p>On March 21, 2012, Communications Division staff stated they will inform the Working Group as to any further guidance it may have.</p>

Administrator Statistics – click on the link below:

http://www.cpuc.ca.gov/PUC/Telco/Information+for+providing+service/FormNotices_Public+Program.htm

Upcoming Conference Call: June 6, 2012 10:00 – 11:00 a.m. PST