From: Public.advisor

Sent: Thursday, June 15, 2017 12:42 PM

To: Wullenjohn, Robert J. **Subject:** FW: Gigafy Phelan

Hello,

This email is for CD. Thanks.

Julian Yan
Program Technician II
Public Advisor's Office
California Public Utilities Commission
415-703-1180

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From: Rebekka Gerritzen [mailto:rebekka.gerr@gmail.com]

Sent: Wednesday, June 14, 2017 12:06 PM

To: Public.advisor **Subject:** Gigafy Phelan

Okay this'll be unprofessional considering the fact that I'm 14 and have no clue what I'm doing

Buuut my mom told me to email this address and inform the recipient exactly why I need faster internet in our area.

Of course, the common response includes watching YouTube and the like, but there's also the fact that my school does a program called Cyber High. It's completely online based and as the next school year begins in August, I'll be taking two or three courses that require its involvement. The internet here isn't steady and often will become slow, which caused problems when I was using Cyber High previously in the year. Cyber High logs you out after a certain period of inactivity, and the frequent freezing of the page led to my work not being submitted and thereforequite a few problems.

This is most likely a weak response, but your understanding on this topic would be greatly appreciated.

Thank you.