

ID	APPLICANT	PROJECT	ADDRESS	GRANT	#Residents
829	Christian Church Homes (CCH)	Fargo Senior Center	868 Fargo Avenue, San Leandro 94579-2157	\$42,000.00	102
830	Christian Church Homes (CCH)	Sylvester Rutledge Manor - North Oakland Senior Housing	3255 San Pablo Ave., Oakland 94608-4293	\$39,000.00	69
831	Christian Church Homes (CCH)	Westlake Christian Terrace East	251 28th Street, Oakland 94611-6063	\$49,500.00	243
832	Christian Church Homes (CCH)	Westlake Christian Terrace West	275 28th Street, Oakland 94611-6063	\$49,500.00	250
833	East Bay Asian Local Development Corporation (EBALDC)	Noble Tower Apartments	1515 Lakeside Drive, Oakland 94612	\$49,850.00	270
834	East Bay Asian Local Development Corporation (EBALDC)	Hismen Hin-Nu Terrace	2555 International Boulevard, Oakland 94612	\$49,994.00	371
835	East Bay Asian Local Development Corporation (EBALDC)	California Hotel	3501 San Pablo Ave., Oakland 94608	\$49,850.00	166
836	West Sacramento Housing Development Corporation	West Capitol Courtyards	2455 West Capitol Avenue, #300, West Sacramento 95691	\$49,984.00	155
837	West Sacramento Housing Development Corporation	Washington Courtyards	500 7th Street, West Sacramento 95605	\$45,760.00	279
				\$425,438.00	1,905

Project ID: 829

Applicant Name: Christian Church Homes (CCH)

Applicant Type: Adoption

Primary Contact:

First Name: Iris

Last Name: Murillo

Job Title: Director of Marketing

Street: 303 Hegenberger Road, Suite 201

City: Oakland

State/Province: CA

Zip/Postal Code: 94501

Email: irmurillo@cchnc.org

Phone: (510) 746-4107

PSC Management:

Company:

Street: 303 Hegenberger Road, Suite 201

City: Oakland

State/Province: CA

Zip/Postal Code: 94501

First Name: Iris

Last Name: Murillo

Job Title: Director of Marketing

Email: irmurillo@cchnc.org

Phone: (510) 746-4107

Lead Contractor:

Company: Tech Exchange

Street: 2351 Poplar St.

City: Oakland

State/Province: CA

Zip/Postal Code: 94607

First Name: Seth

Last Name: Hubbert

Job Title: Executive Director

Email: seth@techexchange.org

Phone: 510.345.1910

Chartered Public Housing Authority?

HA Code# Latest PHAS Score

501 (c)(3) Organization?

Tax ID#

Source of Public Funds: CTCAC, HUD

Exp in Digital Literacy: Tech Exchange has been implementing programming to close the digital divide in the East Bay since 1995. For the past 23 years, the organization has provided free and low-cost refurbished computers and hardware, digital literacy trainings and workshops and

Project Name:

Project Location:

Street

City

State/Province

Zip/Postal Code

Rural? **Number Units:**

Current Wired: **Number Residents:**

Funds Requested

Grant **Loan**

Budget Detail:

Total Budget **Grant Total:**

Matching Funds:

Adoption Activities:

CCH and Tech Exchange will provide first-time comprehensive digital literacy workshops for residents at Fargo Senior Center in San Leandro. The project will fund the following key activities to support residents begin using the internet at home: 1) Outreach and Assessment: CCH and Tech Exchange staff will conduct a focus group to residents during a needs assessment phase on regarding their existing hardware and digital literacy skills and their needs for hardware/computers and skills. CCH and Tech Exchange teams will create outreach materials and communication plans to inform and educate all residents about the opportunities being made available for technology adoption at their site. 2) Lab Set Up: CCH and Tech Exchange will setup

Curriculum:

Tech Exchange's existing, proven digital literacy curriculum will be utilized, designed to empower a wide-range of participants with the necessary digital literacy skills to enhance their lives. Trainings are tailored to the specific needs of residents following a diligence process to determine existing skills and priorities, and trainings are easily adapted for more or less skilled technology users. Tech Exchange will use Northstar standards to evaluate client proficiency based on skill level. Tech Exchange has a 22 year history of providing digital literacy training to the Bay Area community.

Provided Devices:

We will provide refurbished desktop, laptop or tablet devices based on the preferences and needs of residents. All computers will meet the following specifications to residents who complete the program, provided by Tech Exchange: 2.6+ GHz CPU 4 GB RAM 160+ GB hard drive 17" Monitor for desktops or 15" Screen for laptops Software includes: Windows 10, MS Office, and Open Source Software Internet ready All computers will be no older than 4 years and all devices will include a 1 Year User Warranty, phone support with 24 hour response.

Economic Lives

Fifty (60) laptop or desktop computers for distribution and community use, 4 years useful life. One (1) router purchased new, 6 years useful life.

Details:

Wiring to be done:

N/A--all units wired and ready for project implementation.

Training Hours:

Residents must attend 8 hours of training to qualify. Residents will receive a free personal computer after 8 hours of instruction are completed.

Training Location:

Trainings will be held within a communal space on-site within the complex.

Technical Support:

Tech Exchange will provide technical support via phone with a 24 hour response time and consistent onsite support hours.

Project Name: Sylvester Rutledge Manor - North Oakland Se

Project Location:

Street 3255 San Pablo Ave.

City Oakland

State/Province CA

Zip/Postal Code 94608-4293

Rural? No **Number Units:**

Current Wired: **Number Residents:**

Funds Requested

Grant **Loan**

Budget Detail:

Total Budget **Grant Total:**

Matching Funds:

Adoption Activities:

CCH and Tech Exchange will provide first-time comprehensive digital literacy workshops for residents at Sylvester Rutledge Manor in Oakland. The project will fund the following key activities to support residents begin using the internet at home: 1) Outreach and Assessment: CCH and Tech Exchange staff will conduct a focus group to residents during a needs assessment phase on regarding their existing hardware and digital literacy skills and their needs for hardware/computers and skills. CCH and Tech Exchange teams will create outreach materials and communication plans to inform and educate all residents about the opportunities being made available for technology adoption at their site. 2) Lab Set Up: CCH and Tech Exchange

Curriculum:

Tech Exchange's existing, proven digital literacy curriculum will be utilized, designed to empower a wide-range of participants with the necessary digital literacy skills to enhance their lives. Trainings are tailored to the specific needs of residents following a diligence process to determine existing skills and priorities, and trainings are easily adapted for more or less skilled technology users. Tech Exchange will use Northstar standards to evaluate client proficiency based on skill level. Tech Exchange has a 22 year history of providing digital literacy training to the Bay Area community.

Provided Devices:

We will provide refurbished desktop, laptop or tablet devices based on the preferences and needs of residents. All computers will meet the following specifications to residents who complete the program, provided by Tech Exchange: 1) 2.6+ GHz CPU 2) 4 GB RAM 3) 160+ GB hard drive 4) 17" Monitor for desktops or 15" Screen for laptops 5) Software includes: Windows 10, MS Office, and Open Source Software 6) Internet ready 7) All computers will be no older than 4 years and all devices will include a 1 Year User Warranty, phone support with 24 hour response.

Economic Lives

Fifty (50) laptop or desktop computers for distribution and community use, 4 years useful life. One (1) router purchased new, 6 years useful life. 8)

Details:

Wiring to be done:

N/A--all units wired and ready for project implementation.

Training Hours:

Residents must attend 8 hours of training to qualify. Residents will receive a free personal computer after 8 hours of instruction are completed.

Training Location:

Trainings will be held within a communal space on-site within the complex.

Technical Support:

Tech Exchange will provide technical support via phone with a 24 hour response time and consistent onsite support hours.

Project Name: Westlake Christian Terrace East

Project Location:

Street 251 28th Street

City Oakland

State/Province CA

Zip/Postal Code 94611-6063

Rural? No **Number Units:**

Current Wired: **Number Residents:**

Funds Requested

Grant **Loan**

Budget Detail:

Total Budget **Grant Total:**

Matching Funds:

Adoption Activities:

CCH and Tech Exchange will provide first-time comprehensive digital literacy workshops for residents at Fargo Senior Center in San Leandro. The project will fund the following key activities to support residents begin using the internet at home: 1) Outreach and Assessment: CCH and Tech Exchange staff will conduct a focus group to residents during a needs assessment phase on regarding their existing hardware and digital literacy skills and their needs for hardware/computers and skills. CCH and Tech Exchange teams will create outreach materials and communication plans to inform and educate all residents about the opportunities being made available for technology adoption at their site. 2) Lab Set Up: CCH and Tech Exchange will setup

Curriculum:

Tech Exchange's existing, proven digital literacy curriculum will be utilized, designed to empower a wide-range of participants with the necessary digital literacy skills to enhance their lives. Trainings are tailored to the specific needs of residents following a diligence process to determine existing skills and priorities, and trainings are easily adapted for more or less skilled technology users. Tech Exchange will use Northstar standards to evaluate client proficiency based on skill level. Tech Exchange has a 22 year history of providing digital literacy training to the Bay Area community.

Provided Devices:

We will provide refurbished desktop, laptop or tablet devices based on the preferences and needs of residents. All computers will meet the following specifications to residents who complete the program, provided by Tech Exchange: 2.6+ GHz CPU, 4 GB RAM, 160+ GB hard drive, 17" Monitor for desktops or 15" Screen for laptops. Software includes: Windows 10, MS Office, and Open Source Software. Internet ready. All computers will be no older than 4 years and all devices will include a 1 Year User Warranty, phone support with 24 hour response.

Economic Lives

Ninety (90) laptop or desktop computers for distribution and community use, 4 years useful life. One (1) router purchased new, 6 years useful life.

Details:

Wiring to be done:

N/A--all units wired and ready for project implementation.

Training Hours:

Residents must attend 8 hours of training to qualify. Residents will receive a free personal computer after 8 hours of instruction are completed.

Training Location:

Trainings will be held within a communal space on-site within the complex.

Technical Support:

Tech Exchange will provide technical support via phone with a 24 hour response time and consistent onsite support hours.

Project Name: Westlake Christian Terrace West

Project Location:

Street 275 28th Street

City Oakland

State/Province CA

Zip/Postal Code 94611-6063

Rural? No **Number Units:**

Current Wired: **Number Residents:**

Funds Requested

Grant **Loan**

Budget Detail:

Total Budget **Grant Total:**

Matching Funds:

Adoption Activities:

CCH and Tech Exchange will provide first-time comprehensive digital literacy workshops for residents at Fargo Senior Center in San Leandro. The project will fund the following key activities to support residents begin using the internet at home: 1) Outreach and Assessment: CCH and Tech Exchange staff will conduct a focus group to residents during a needs assessment phase on regarding their existing hardware and digital literacy skills and their needs for hardware/computers and skills. CCH and Tech Exchange teams will create outreach materials and communication plans to inform and educate all residents about the opportunities being made available for technology adoption at their site. 2) Lab Set Up: CCH and Tech Exchange will setup

Curriculum:

Tech Exchange's existing, proven digital literacy curriculum will be utilized, designed to empower a wide-range of participants with the necessary digital literacy skills to enhance their lives. Trainings are tailored to the specific needs of residents following a diligence process to determine existing skills and priorities, and trainings are easily adapted for more or less skilled technology users. Tech Exchange will use Northstar standards to evaluate client proficiency based on skill level. Tech Exchange has a 22 year history of providing digital literacy training to the Bay Area community.

Provided Devices:

We will provide refurbished desktop, laptop or tablet devices based on the preferences and needs of residents. All computers will meet the following specifications to residents who complete the program, provided by Tech Exchange: 2.6+ GHz CPU, 4 GB RAM, 160+ GB hard drive, 17" Monitor for desktops or 15" Screen for laptops. Software includes: Windows 10, MS Office, and Open Source Software. Internet ready. All computers will be no older than 4 years and all devices will include a 1 Year User Warranty, phone support with 24 hour response.

Economic Lives

Ninety (90) laptop or desktop computers for distribution and community use, 4 years useful life. One (1) router purchased new, 6 years useful life.

Details:

Wiring to be done:

N/A--all units wired and ready for project implementation.

Training Hours:

Residents must attend 8 hours of training to qualify. Residents will receive a free personal computer after 8 hours of instruction are completed.

Training Location:

Trainings will be held within a communal space on-site within the complex.

Technical Support:

Tech Exchange will provide technical support via phone with a 24 hour response time and consistent onsite support hours.

Project ID: 835

Applicant Name: East Bay Asian Local Development Corporation (EBALDC)

Applicant Type: Adoption

Primary Contact:

First Name: Amber

Last Name: Lamason

Job Title: Associate Director, NED

Street: 1825 San Pablo Ave Suite 200

City: Oakland

State/Province: CA

Zip/Postal Code: 94612

Email: alamason@ebaldc.org

Phone: 510-606-1839

PSC Management:

Company:

Street: 1825 San Pablo Ave Suite 200

City: Oakland

State/Province: CA

Zip/Postal Code: 94612

First Name: Amber

Last Name: Lamason

Job Title: Associate Director, NED

Email: alamason@ebaldc.org

Phone: 510-606-1839

Lead Contractor:

Company: Tech Exchange

Street: 2351 Poplar St.

City: Oakland

State/Province: CA

Zip/Postal Code: 94607

First Name: Seth

Last Name: Hubbert

Job Title: Executive Director

Email: seth@techexchange.org

Phone: 510.345.1910

Chartered Public Housing Authority? False

HA Code# Latest PHAS Score

501 (c)(3) Organization? False

Tax ID#

Source of Public Funds: \$2 million in foundations and government grants and \$6 million in earned internal revenue. Primary grant funds include San Francisco Foundation, Kresge, and United Way of the Bay Area.

Exp in Digital Literacy: Tech Exchange has been implementing programming to close the digital divide in the East Bay since 1995. For the past 23 years, the organization has provided free and low-cost refurbished computers, digital literacy training, and assistance accessing affor

Project Name:

Project Location:

Street

City

State/Province

Zip/Postal Code

Rural? **Number Units:**

Current Wired: **Number Residents:**

Funds Requested

Grant **Loan**

Budget Detail:

Total Budget **Grant Total:**

Matching Funds:

Adoption Activities:

EBALDC and Tech Exchange will provide first-time comprehensive digital literacy workshops for 80 residents at California Hotel in Oakland. The project will fund the following key activities with the goal of completing the project in 12 months: 1) Outreach and Assessment: EBALDC and Tech Exchange staff will conduct a focus group with residents during a needs assessment phase regarding their existing hardware and digital literacy skills and their needs for hardware/computers and skills. EBALDC and Tech Exchange teams will create outreach materials and communication plans to inform and educate all residents about the opportunities being made available for technology adoption at their site. 2) Lab Set Up: EBALDC and Tech Exchange will

Curriculum:

Tech Exchange's existing, proven digital literacy curriculum will be utilized, designed to empower a wide-range of participants with the necessary digital literacy skills to enhance their lives. Trainings are tailored to the specific needs of residents following a diligence process to determine existing skills and priorities, and trainings are easily adapted for more or less skilled technology users. Tech Exchange will use Northstar standards to evaluate client proficiency based on skill level. Tech Exchange has a 22 year history of providing digital literacy training to the Oakland community.

Provided Devices:

We will provide refurbished desktop, laptop or tablet devices based on the preferences and needs of residents. All computers will meet the following specifications to residents who complete the program, provided by Tech Exchange: 2.6+ GHz CPU, 4 GB RAM, 160+ GB hard drive, 17" Monitor for desktops or 15" Screen for laptops. Software includes: Windows 10, MS Office, and Open Source Software. Internet ready. All computers will be no older than 4 years and all devices will include a 1 Year User Warranty, phone support with 24 hour response.

Economic Lives

Eighty (80) laptops, desktops or tablets for distribution and community devices, 4 years useful life. One printer (1) for computer lab and class use, 4 years useful life. Router, wires, and wifi adapter for computer education, 4 years useful life.

Details:

Wiring to be done:

Training Hours:

Training Location:

Technical Support:

Project Name: Hismen Hin-Nu Terrace

Project Location:

Street 2555 International Boulevard

City Oakland

State/Province CA

Zip/Postal Code 94612

Rural? No **Number Units:**

Current Wired: **Number Residents:**

Funds Requested

Grant **Loan**

Budget Detail:

Total Budget **Grant Total:**

Matching Funds:

Adoption Activities:

EBALDC and Tech Exchange will provide first-time comprehensive digital literacy workshops for 85 residents at Hismen Hin-Nu Terrace in Oakland. The project will fund the following key activities with the goal of completing the project in 12 months: 1) Outreach and Assessment: EBALDC and Tech Exchange staff will conduct a focus group with residents during a needs assessment phase regarding their existing hardware and digital literacy skills and their needs for hardware/computers and skills. EBALDC and Tech Exchange teams will create outreach materials and communication plans to inform and educate all residents about the opportunities being made available for technology adoption at their site. 2) Lab Set Up: EBALDC and Tech Exchange

Curriculum:

Tech Exchange's existing, proven digital literacy curriculum will be utilized, designed to empower a wide-range of participants with the necessary digital literacy skills to enhance their lives. Trainings are tailored to the specific needs of residents following a diligence process to determine existing skills and priorities, and trainings are easily adapted for more or less skilled technology users. Tech Exchange will use Northstar standards to evaluate client proficiency based on skill level. Tech Exchange has a 23 year history of providing digital literacy training to the Oakland community.

Provided Devices:

Tech Exchange will provide refurbished desktop, laptop or tablet devices based on the preferences and needs of residents. All computers will meet the following specifications to residents who complete the program, provided by Tech Exchange: 2.6+ GHz CPU 4 GB RAM 160+ GB hard drive 17" Monitor for desktops or 15" Screen for laptops Software includes: Windows 10, MS Office, and Open Source Software Internet ready All computers will be no older than 4 years and all devices will include a 1 Year User Warranty, phone support with 24 hour response.

Economic Lives

Eighty-five (85) laptops, desktops or tablets for distribution and community devices, 4 years useful life. Ten (10) laptops will be purchased to support training classes, 4 years useful life. One printer (1) for computer lab and class use, 4 years useful life. Router, wires, and wifi adapter for computer education, 4 years useful life.

Details:

Wiring to be done:

N/A--all units wired and ready for project implementation.

Training Hours:

Residents must attend 8 hours of training to qualify. Residents will receive a free personal device after 8 hours of instruction are completed.

Training Location:

Trainings will be held in Hismen Hin-Nu's community room on the property.

Technical Support:

Tech Exchange will provide technical support via phone with a 24 hour response time and consistent onsite support hours.

Project Name: Noble Tower Apartments

Project Location:

Street 1515 Lakeside Drive

City Oakland

State/Province CA

Zip/Postal Code 94612

Rural? No **Number Units:**

Current Wired: **Number Residents:**

Funds Requested

Grant **Loan**

Budget Detail:

Total Budget **Grant Total:**

Matching Funds:

Adoption Activities:

EBALDC and Tech Exchange will provide first-time comprehensive digital literacy workshops for 90 residents at Noble Tower in Oakland. The project will fund the following key activities with the goal of completing the project in 12 months: 1) Outreach and Assessment: EBALDC and Tech Exchange staff will conduct a focus group with residents during a needs assessment phase regarding their existing hardware and digital literacy skills and their needs for hardware/computers and skills. EBALDC and Tech Exchange teams will create outreach materials and communication plans to inform and educate all residents about the opportunities being made available for technology adoption at their site. 2) Lab Set Up: EBALDC and Tech Exchange will set up

Curriculum:

Tech Exchange's existing, proven digital literacy curriculum will be utilized, designed to empower a wide-range of participants with the necessary digital literacy skills to enhance their lives. Trainings are tailored to the specific needs of residents following a diligence process to determine existing skills and priorities, and trainings are easily adapted for more or less skilled technology users. Tech Exchange will use Northstar standards to evaluate client proficiency based on skill level. Tech Exchange has a 23 year history of providing digital literacy training to the Oakland community.

Provided Devices:

We will provide refurbished desktop, laptop or tablet devices based on the preferences and needs of residents. All computers will meet the following specifications to residents who complete the program, provided by Tech Exchange: 2.6+ GHz CPU, 4 GB RAM, 160+ GB hard drive, 17" Monitor for desktops or 15" Screen for laptops. Software includes: Windows 10, MS Office, and Open Source Software. Internet ready. All computers will be no older than 4 years and all devices will include a 1 Year User Warranty, phone support with 24 hour response.

Economic Lives

Ninety (90) laptops, desktops or tablets for distribution and community devices, 4 years useful life. One printer (1) for computer lab and class use, 4 years useful life. Router, wires, and wifi adapter for computer education, 4 years useful life.

Details:

Wiring to be done:

N/A--all units wired and ready for project implementation.

Training Hours:

Residents must attend 8 hours of training to qualify. Residents will receive a free personal computer after 8 hours of instruction are completed.

Training Location:

The trainings will be held in Noble Tower's community room or computer lab on the property.

Technical Support:

Tech Exchange will provide technical support via phone with a 24 hour response time and consistent onsite support hours.

Project ID: 837

Applicant Name: West Sacramento Housing Development Corporation

Applicant Type Adoption

Primary Contact:

First Name Paul

Last Name Kolarik

Job Title Executive Director

Street 2455 West Capitol Ave #106

City West Sacramento

State/Province CA

Zip/Postal Code 95691

Email wshdc@sbcglobal.net

Phone 916-715-4853

PSC Management:

Company West Sacramento Housing Development Corporation

Street 2455 West Capitol Ave #106

City West Sacramento

State/Province CA

Zip/Postal Code 95691

First Name Paul

Last Name Kolarik

Job Title Executive Director

Email wshdc@sbcglobal.net

Phone 916-715-4853

Lead Contractor:

Company C4K

Street P.O. Box 156

City West Sacramento

State/Province CA

Zip/Postal Code 95691

First Name Lewis

Last Name Bair

Job Title Executive Director

Email lewisbair@c4kca.org

Phone 916-806-6447

Chartered Public Housing Authority? False

HA Code# Latest PHAS Score

501 (c)(3) Organization? True

Tax ID#

Source of Public Funds Conventional financing, loans from City of West Sacramento, CTCAC, AHP, HOME, California Dept of Developmental Services

Exp in Digital Literacy:

Project Name: Washington Courtyards

Project Location:

Street 500 7th Street

City West Sacramento

State/Province CA

Zip/Postal Code 95605

Rural? No **Number Units:**

Current Wired: **Number Residents:**

Funds Requested

Grant **Loan**

Budget Detail:

Total Budget **Grant Total:**

Matching Funds:

Adoption Activities:

C4K and the Housing Authority will create flyers and distribute in the following manner: Outreach via monthly rental statements door to door leafleting/surveys Resident Council meetings Web-site posting Spanish/English Large Font Accessible wording Education/Presentations: Basic concepts of digital literacy Specialize presentations of content requested by residents via survey

Curriculum:

C4K will use the curriculum for the Learner Web, developed at Portland State University. See www.cal.learnerweb.org. The course includes: Computer basics Internet Broadband English/Spanish videos and text. Built-in assessment

Provided Devices:

Refurbished desktop or laptop with following min. specs: Dual processor CPU 2 GB RAM 80 GB hard drive 17" desktop monitor, 15" laptop Windows 7/10, Productivity applications, antivirus, etc. Mouse, Keyboard Internet ready CEW Fee 6 month Hardware warranty with 12 month software support

Economic Lives

The project will include the following assets: 24 computers with a useful life of 4 years.

Details:

Wiring to be done:

All units are wired for the proposed project

Training Hours:

Each resident will participate in a minimum of 8 hours of training, with services provided on a drop in basis to enable them to learn at their own pace. Drop in training will be offered at times that are most accessible for residents.

Training Location:

Training will be offered in the computer lab hosted by 2 of the three complexes.

Technical Support:

Technical support will be provided for one year following receipt of a personal computer or laptop, with a maximum response time of 48 hours. Both phone and in person support will be available.

Project Name: West Capitol Courtyards

Project Location:

Street 2455 West Capitol Avenue, #300

City West Sacramento

State/Province CA

Zip/Postal Code 95691

Rural? No **Number Units:** 50

Current Wired: 50 **Number Residents:** 155

Funds Requested

Grant \$49,984.00 **Loan** \$0.00

Budget Detail:

Total Budget \$58,475.00 **Grant Total:** \$48,170.00

Matching Funds: \$10,305.00

Adoption Activities:

C4K and the Housing Authority will create flyers and distribute in the following manner: Outreach via monthly rental statements door to door leafleting/surveys Resident Council meetings Web-site posting Spanish/English Large Font Accessible wording Education/Presentations: Basic concepts of digital literacy Specialize presentations of content requested by residents via survey

Curriculum:

C4K will use the curriculum for the Learner Web, developed at Portland State University. See www.cal.learnerweb.org. The course includes: Computer basics Internet Broadband English/Spanish videos and text. Built-in assessment

Provided Devices:

Refurbished desktop or laptop with following min. specs: Dual processor CPU 2 GB RAM 80 GB hard drive 17" desktop monitor, 15" laptop Windows 7/10, Productivity applications, antivirus, etc. Mouse, Keyboard Internet ready CEW Fee 6 month Hardware warranty with 12 month software support

Economic Lives

The project will include the following assets: 24 computers with a useful life of 4 years.

Details:

Wiring to be done:

All units are wired for the proposed project

Training Hours:

Each resident will participate in a minimum of 8 hours of training, with services provided on a drop in basis to enable them to learn at their own pace. Drop in training will be offered at times that are most accessible for residents.

Training Location:

Training will be offered in the computer lab hosted by 2 of the three complexes.

Technical Support:

Technical support will be provided for one year following receipt of a personal computer or laptop, with a maximum response time of 48 hours. Both phone and in person support will be available.