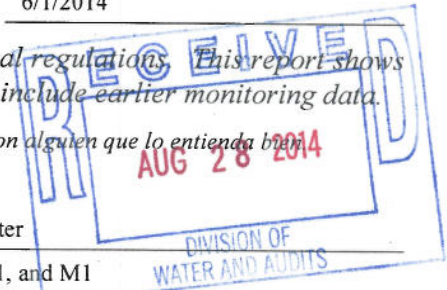


2013 Consumer Confidence Report

Water System Name: Cañada Woods Water Company #2702588 Report Date: 6/1/2014

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 - December 31, 2013 and may include earlier monitoring data.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo ó hable con alguien que lo entienda bien.



Type of water source(s) in use: Groundwater and Groundwater under the Influence of Surface Water
 Name & location of source(s): Three groundwater wells in the Monterra watershed: HW2, HW11, and M1
Two groundwater wells under the influence of surface water in the Tehama watershed: RW1 and RW2

Drinking Water Source Assessment information: Most of the sampling results listed in Tables 3, 4, and 5 within this report are from untreated well water. All of the untreated well water then passes through either a Reverse Osmosis Treatment Plant or an Ultra-Filtration Treatment Plant before being delivered to your home.

For more information, contact: Canada Woods Water Company Phone: (831) 624-3179

TERMS USED IN THIS REPORT

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Variations and Exemptions: Department permission to exceed an MCL or not comply with a treatment technique under certain conditions.

ND: not detectable at testing limit

ppm: parts per million or milligrams per liter (mg/L)

ppb: parts per billion or micrograms per liter (ug/L)

ppt: parts per trillion or nanograms per liter (ng/L)

ppq: parts per quadrillion or picogram per liter (pg/L)

pCi/L: picocuries per liter (a measure of radiation)

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the USEPA and the California Department of Public Health (Department) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Tables 1, 2, 3, 4, 5, 7, and 8 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The Department allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old.

TABLE 1 - SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA

Microbiological Contaminants (to be completed only if there was a detection of bacteria)	Highest No. of detections	No. of months in violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria	(In a mo.) 0	0	More than 1 sample in a month with a detection	0	Naturally present in the environment
Fecal Coliform or <i>E. coli</i>	(In the year) 0	0	A routine sample and a repeat sample detect total coliform and either sample also detects fecal coliform or <i>E. coli</i>	0	Human and animal fecal waste

TABLE 2 - SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER

Lead and Copper (to be completed only if there was a detection of lead or copper in the last sample set)	No. of samples collected	90 th percentile level detected	No. sites exceeding AL	AL	PHG	Typical Source of Contaminant
Lead <i>ppb</i>	13	ND	0	15 µg/L	0.2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper <i>ppm</i>	13	1.11	0	1.3 mg/L	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

TABLE 3 - SAMPLING RESULTS FOR SODIUM AND HARDNESS

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium <i>ppm</i>	2013	117	19-188	none	none	Generally found in ground & surface water
Hardness <i>ppm</i>	2013	373	144-586	none	none	Generally found in ground & surface water

*Any violation of an MCL or AL is asterisked. Additional information regarding the violation is provided later in this report.

TABLE 4 - DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD

Chemical or Constituent	Unit	Sample Date	Level Detected	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
Gross Alpha Particle Activity	pCi/L	2013	5.74	5.74	15	0	Erosion of natural deposits
Arsenic	ppb	2013	0.25	ND - 1	10	0.004	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Asbestos	MFL	2013	0.09	ND - <0.1977	7	7	Internal corrosion of asbestos cement water mains; erosion of natural deposits
Barium	ppm	2013	0.049	0.033 - 0.067	1	2	Discharge of oil drilling wastes and from metal refineries; erosion of natural deposits
Chromium	ppb	2013	8	2 - 24	50	-100	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits
Fluoride	ppm	2013	0.15	ND - 0.2	2	1	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Lead	ppb	2013	ND	ND	AL=15	2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Nitrate as NO3	ppm	2013	ND	ND	45	45	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Selenium	ppb	2013	1.25	ND - 5	50	-50	Discharge from petroleum, glass, and metal refineries; erosion of natural deposits; discharge from mines and chemical manufacturers; runoff from livestock lots (feed additive)
Haloacetic Acids	ppb	2013	ND	ND	60	N/A	By-product of drinking water chlorination
TTHMs (Total Trihalomethanes)	ppb	2013	30.5	25 - 36	80	N/A	By-product of drinking water chlorination

TABLE 5 - DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	Typical Source of Contaminant	
Color	Units	2013	5	5	15	Naturally-occurring organic materials
Copper	ppm	2013	.002	ND - .004	1	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Iron	ppb	2013	177.7	ND - 550	300	Leaching from natural deposits; industrial wastes
Manganese	ppb	2013	18.5	ND - 41	50	Leaching from natural deposits
Odor--Threshold	Units	2013	136*	2 - 400	3	Naturally-occurring organic materials
Turbidity	Units	2013	0.042	ND - 0.1	5	Soil runoff
Zinc	ppm	2013	0.028	ND - 0.103	5	Runoff/leaching from natural deposits; industrial wastes

TABLE 5 (CONTINUED) - DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD

Total Dissolved Solids (TDS)	ppm	2013	626.5	231 - 1186	1000	Runoff/leaching from natural deposits
Specific Conductance	µS/cm	2013	1441	1441	1600	Substances that form ions when in water; seawater influence
Chloride	ppm	2013	96	16 - 245	500	Runoff/leaching from natural deposits; seawater influence
Sulfate	ppm	2013	96.25	45 - 186	500	Runoff/leaching from natural deposits; industrial wastes

*Any violation of an MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

Summary Information for Violation of a MCL, MRDL, AL, TT, or Monitoring and Reporting Requirement

VIOLATION OF A MCL, MRDL, AL, TT, OR MONITORING AND REPORTING REQUIREMENT

Violation	Explanation	Duration	Actions Taken to Correct the Violation	Health Effects Language
Odor Threshold at 60 C	The MCL for Odor was exceeded during routine untreated well water sampling.	All of 2013.	None taken due to the fact that 100% of the untreated well water passes through a treatment plant prior to delivery.	There are no mandatory standard health effects language for these constituents because secondary MCLs are set on the basis of aesthetics.

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Canada Woods Water Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

For Systems Providing Surface Water as a Source of Drinking Water

TABLE 8 - SAMPLING RESULTS SHOWING TREATMENT OF SURFACE WATER SOURCES

Treatment Technique ^(a) (Type of approved filtration technology used)	UF (Ultra-Filtration) Membrane
Turbidity Performance Standards ^(b) (that must be met through the water treatment process)	Turbidity of the filtered water must: 1 – Be less than or equal to <u>0.1</u> NTU in 95% of measurements in a month. 2 – Not exceed <u>1.0</u> NTU for more than eight consecutive hours. 3 – Not exceed <u>5.0</u> NTU at any time.
Lowest monthly percentage of samples that met Turbidity Performance Standard No. 1.	100%
Highest single turbidity measurement during the year	0.085
Number of violations of any surface water treatment requirements	0

(a) A required process intended to reduce the level of a contaminant in drinking water.

(b) Turbidity (measured in NTU) is a measurement of the cloudiness of water and is a good indicator of water quality and filtration performance. Turbidity results which meet performance standards are considered to be in compliance with filtration requirements.

* Any violation of a TT is marked with an asterisk. Additional information regarding the violation is provided below.