

**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)



Water System Name: Del Oro Water Company, Lime Saddle Marina District

Water System Number: 04-05001

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **April 23, 2014** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the California Department of Public Health.

Certified by: Name: Cathy Fluharty
Signature: Cathy Fluharty
Title: Assistant to the C.E.O.
Phone Number: 530-809-3962 Date: 04/23/2014

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.delorowater.com
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- For privately-owned utilities: **Delivered the CCR to the California Public Utilities Commission**

**Consumer Confidence Report
Electronic Delivery Certification**

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www. _____
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www. _____
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior CDPH review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Del Oro Water Company sends hard copies to all billed customers. Del Oro Water also makes the CCR available on their website for all interested parties.

TABLE 3 – SAMPLING RESULTS FOR SODIUM AND HARDNESS

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm) Treated Water	2011	4.8	None	None	Naturally Occurring
Hardness (ppm) Treated Water	2011	37	None	None	Naturally Occurring

TABLE 4– DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	MCL	Typical Source of Contaminant
TDS (ppm) Treated Water	2011	69	1500	Naturally Occurring
Chloride (ppm) Treated Water	2008	1.1	600	Naturally Occurring
Manganese (ppb)	2011	ND	50	Leaching from natural deposits
Specific Conductance (umhos)	2011	119	2200	Substances that form ions when in water: seawater influence

TABLE 5 – DISINFECTION BYPRODUCTS, DISINFECTANT RESIDUALS, and DISINFECTION BYPRODUCT PRECURSORS

Chemical or Constituent (and reporting units)	Sample Date	Highest Level Detected	MCL	Typical Source of Contaminant
TTHMs (Total Trihalomethanes) (ppb)	9/2013	28	80	Byproduct of drinking water chlorination
HAA5 (Haloacetic Acids) (ppb)	9/2013	26	60	Byproduct of drinking water chlorination
Chlorine Residual (ppm)	4/2013	1.66	40	Byproduct of drinking water chlorination

ADDITIONAL GENERAL INFORMATION ON DRINKING WATER:

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly individuals, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The USEPA/Center for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.

For Systems Providing Surface Water As A Source Of Drinking Water:**TABLE 6– SAMPLING RESULTS SHOWING TREATMENT OF SURFACE WATER SOURCES**

Treatment Technique* (Type of approved filtration technology used)	Two Stage Filtration
Turbidity Performance Standards** (that must be met through the water treatment process)	Turbidity of the filtered water must: 1 – Be less than or equal to 0.5 NTU in 95% of measurements in a month. 2 – Not to exceed 1.0 NTU for more than eight consecutive hours. 3 – Not exceed 5.0 NTU at any time.
Lowest monthly percentage of samples that met Turbidity Performance Standard No. 1.	100%
Highest single turbidity measurement during the year 2013	1.195
The number of violations of any surface water treatment requirements	None

* A required process intended to reduce the level of a contaminant in drinking water.

** Turbidity (measured in NTU) is a measurement of the cloudiness of water and is a good indicator of water quality and filtration performance.

Turbidity results which meet performance standards are considered to be in compliance with filtration requirements.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Del Oro Water Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available for the Safe Drinking water Hotline or at <http://www.epa.gov/safewater/lead>.

SOURCE WATER ASSESSMENT

A source water assessment was completed in January 2003 for the source serving Lime Saddle Marina public water system. The source is considered most vulnerable to the following activities not associated with any detected contaminants: Chemical and petroleum processing / storage.

A copy of the complete assessment may be viewed at:

CDPH Valley District Office, 364 Knollcrest Drive, Suite 100, Redding, CA 96002, Attn: Richard Hinrichs, 530-224-4867

or at

Del Oro Water Company, Drawer 5172, Chico, CA 95927, Attn: Community Relations, 530-809-3962