

**Consumer Confidence Report  
Certification Form**  
*(to be submitted with a copy of the CCR)*

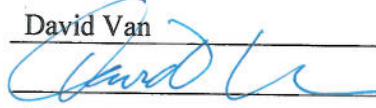


(to certify electronic delivery of the CCR, use the certification form on the Department's website at <http://www.cdph.ca.gov/certific/drinkingwater/Pages/CCR.aspx>)

Water System Name: San Gabriel Valley Water Company – Fontana Water Company Division

Water System Number: CA 3610041

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/20/14 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the California Department of Public Health.

Certified by: Name: David Van  
Signature:   
Title: Water Quality Superintendent  
Phone Number: (626) 448-6183 Date: June 23, 2014

*To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:*

- CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: \_\_\_\_\_
  
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR on the Internet at: www.fontanawater.com
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations)
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations (attach a list of organizations)
  - Other (attach a list of other methods used)
  
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www.fontanawater.com/water.php?id\_pge=15
  
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.*

**FONTANA WATER COMPANY**  
**-ANNUAL WATER QUALITY REPORT-**  
**-YEAR 2013-**

**This report contains important information about your drinking water.**  
**Translate it, or speak with someone who understands it.**  
**Este informe contiene información muy importante sobre su agua potable.**  
**Tradúzcalo o hable con alguien que lo entienda bien.**

The sources of water provided to Fontana Water Company's customers were approximately 70% groundwater, 8% local surface water, and 22% water from the State Water Project. Groundwater is produced from the Chino Basin, Rialto Basin, Lytle Basin, and an unnamed basin. Local surface water from Lytle Creek and imported surface water from the State Water Project is treated at Fontana Water Company's Sandhill Water Treatment Plant.

All water samples are collected by state-certified employees of the water company. Samples are analyzed by state-certified independent laboratories and the results are forwarded to the California Department of Public Health. The following report provides detailed information about the quality of the water delivered to customers. The water supplied by Fontana Water Company complies with all state and federal safe drinking water standards and regulations.

**DETECTED WATER QUALITY CONSTITUENTS - GROUNDWATER**

<i>Primary Standards</i>							
<i>Microbiological</i>	<i>Units</i>	<i>PHG (MCLG)</i>	<i>MCL</i>	<i>Highest Percentage of Positive Samples Collected</i>		<i>Sample Year</i>	<i>Likely Source of Detected Constituent</i>
Total Coliform Bacteria	%	(0)	(a)	0.54%		2013	Naturally present in the environment
<i>Radiological</i>	<i>Units</i>	<i>PHG (MCLG)</i>	<i>MCL</i>	<i>Range</i>	<i>Average</i>	<i>Sample Year</i>	<i>Likely Source of Detected Constituent</i>
Gross Alpha	pCi/L	(0)	15	ND - 5.5	2.1	2011 - 13	Erosion of natural deposits
<i>Inorganics</i>							
Arsenic	ppb	0.004	10	ND - 2.9	0.9	2013	Erosion of natural deposits; runoff from orchards, glass and electronics production wastes
Fluoride	ppm	1	2	0.2 - 0.4	0.3	2013	Erosion of natural deposits; discharge from fertilizer and aluminum factories
Nitrate (as NO <sub>3</sub> )	ppm	45	45	4 - 38	22	2013	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Nitrate + Nitrite (sum as nitrogen)	ppm	10	10	ND - 8.3	4.4	2013	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Perchlorate	ppb	6	6	ND - 4.1	0.3	2013	Discharge from industrial operations producing solid rocket propellant, fireworks, explosives, flares, and matches
<i>Organics</i>							
Tetrachloroethylene	ppb	0.06	5	ND - 0.50	0.02	2013	Discharge from landfills, factories, dry cleaners, and auto shops (metal degreaser)
<i>Secondary Standards (Aesthetic Standards)</i>							
Chloride	ppm	NS	500	3.1 - 24.0	12.0	2013	Runoff and leaching from natural deposits
Color	units	NS	15	ND	ND	2013	Naturally-occurring organic materials
Odor-Threshold	units	NS	3	1	1	2013	Naturally-occurring organic materials
Specific Conductance	µmho/cm	NS	1,600	333 - 500	397	2013	Substances that form ions when in water
Sulfate	ppm	NS	500	12 - 45	19	2013	Runoff and leaching from natural deposits; industrial wastes
Total dissolved solids	ppm	NS	1,000	203 - 330	250	2013	Runoff and leaching from natural deposits
Turbidity (b)	NTU	NS	5	ND	ND	2013	Soil runoff
<i>Additional Constituents (Unregulated)</i>							
Alkalinity (CaCO <sub>3</sub> )	ppm	NS	NS	160 - 210	196	2013	Unknown
Calcium	ppm	NS	NS	46 - 59	53	2013	Unknown
Hardness (CaCO <sub>3</sub> )	ppm	NS	NS	108 - 220	159	2013	Leaching from natural deposits
Hexavalent Chromium	ppb	0.02	NS	ND - 4.8	2.2	2013	Naturally-occurring metal; industrial byproduct
Magnesium	ppm	NS	NS	4.2 - 10.0	7.2	2013	Unknown
pH	units	NS	NS	7.4 - 8.0	7.8	2013	Unknown
Potassium	ppm	NS	NS	1.3 - 2.6	1.9	2013	Unknown
Sodium	ppm	NS	NS	9 - 25	18	2013	Runoff and leaching from natural deposits



**DETECTED WATER QUALITY CONSTITUENTS - SURFACE WATER**

<i>Clarity</i>						
Water Quality Constituent	Units	MCL	PHG (MCLG)	Level Found	Sample Year	Likely Source of Detected Constituent
Turbidity (b)	NTU	TT = 1.0 NTU	NS	ND	2013	Soil runoff
		TT = 95% of Samples ≤0.3	NS	100% of samples ≤0.3		

<i>Primary Standards</i>						
Microbiological	Units	PHG (MCLG)	MCL	Highest Percentage of Positive Samples Collected	Sample Year	Likely Source of Detected Constituent
Total Coliform Bacteria	%	(0)	(a)	0	2013	Naturally present in the environment

Inorganics	Units	PHG [MRDLG]	MCL [MRDL]	Range	Average	Sample Year	Likely Source of Detected Constituent
Fluoride	ppm	1	2	ND - 0.2	0.1	2013	Erosion of natural deposits; discharge from fertilizer and aluminum factories
Nitrate (as NO3)	ppm	45	45	1 - 3	2	2013	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits

<i>Secondary Standards (Aesthetic Standards)</i>							
Chloride	ppm	NS	500	52 - 96	74	2013	Runoff and leaching from natural deposits
Color	units	NS	15	ND	ND	2013	Naturally-occurring organic materials
Odor-Threshold	units	NS	3	1	1	2013	Naturally-occurring organic materials
Specific Conductance	µmho/cm	NS	1,600	450 - 540	495	2013	Substances that form ions when in water
Sulfate	ppm	NS	500	31 - 32	31.5	2013	Runoff and leaching from natural deposits; industrial wastes
Total Dissolved Solids	ppm	NS	1,000	260 - 280	270	2013	Runoff and leaching from natural deposits

<i>Additional Constituents (Unregulated)</i>							
Alkalinity (CaCO3)	ppm	NS	NS	110 - 150	130	2013	Unknown
Calcium	ppm	NS	NS	25 - 36	30	2013	Unknown
Hardness (CaCO3)	ppm	NS	NS	110 - 130	120	2013	Runoff and leaching from natural deposits
Magnesium	ppm	NS	NS	10 - 12	11	2013	Unknown
pH	units	NS	NS	7.9 - 8.0	8.0	2013	Unknown
Potassium	ppm	NS	NS	2.6 - 2.9	2.8	2013	Unknown
Sodium	ppm	NS	NS	35 - 60	48	2013	Runoff and leaching from natural deposits
Total Organic Carbon	ppm	NS	NS	ND - 1.9	1.3	2013	Runoff and leaching from natural deposits

**DETECTED WATER QUALITY CONSTITUENTS - SYSTEM WIDE**

<i>Disinfectant / Disinfection By-Product</i>							
Total Trihalomethanes	ppb	NS	80	ND - 66	36	2013	By-product of drinking water disinfection
Haloacetic Acids	ppb	NS	60	ND - 12	6	2013	By-product of drinking water disinfection
Chlorine Residual	ppm	[4]	[4]	0.20 - 1.1	0.5	2013	Drinking water disinfectant added for treatment

<i>Lead and Copper Monitoring</i>						
Water Quality Constituent	Units	Action Level	Sample Year	90th Percentile	Number Of Samples Exceeding The Action Level	Likely Source of Detected Constituent
Lead	ppb	15	2012	ND	0	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; and erosion of natural deposits
Copper	ppb	1,300	2012	240	0	Internal corrosion of household water plumbing systems; erosion of natural deposits; leaching from wood preservatives

Pursuant to Title 22 of the California Code of Regulations, Lead and Copper monitoring for the Fontana Water Company system was completed in 2012 with the collection of 50 samples. The next sampling event is in September 2015.

**THE UNITED STATES ENVIRONMENTAL PROTECTION AGENCY (USEPA) AND CALIFORNIA DEPARTMENT OF PUBLIC HEALTH REQUIRE FONTANA WATER COMPANY TO PROVIDE THE FOLLOWING INFORMATION:**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).



The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, landfills, urban stormwater runoff, agricultural application, and septic
- Radioactive contaminants, that can be naturally-occurring or be the result of oil and gas production and mining activities.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Fontana Water Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

**Nitrate:** Nitrate in drinking water at levels above 45 mg/L is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of the infant's blood to carry oxygen, resulting in a serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 45 mg/L may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant, or you are pregnant, you should ask advice from your health care provider.

In order to ensure that tap water is safe to drink, the USEPA and the California Department of Public Health prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The California Department of Public Health regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

#### Additional Water Quality Information

Fontana Water Company completed groundwater and surface water source assessments in 2002. New assessments were completed in 2003 for new sources added to the system. The surface water source is considered vulnerable to contaminants resulting from public recreation in and around the source water, street run-off of oils, and incidental water contamination due to immediate proximity of dwellings to the stream. Groundwater sources are considered vulnerable to discharge from industry, factories, landfills, dry cleaners, automobile repair shops, gas stations, septic systems, known contaminant plumes, illegal dumping, high density housing, and underground storage tanks. Copies of the groundwater and surface water source assessments are available for review at Fontana Water Company's main office. All surface water and groundwater sources are treated and disinfected before the water is distributed to the customers.

In addition to the constituents listed in this report, Fontana Water Company conducted monitoring for over 100 additional constituents and the results show none of those constituents detected in the water. Included in this additional monitoring were constituents for which the California Department of Public Health and USEPA have not yet set standards. The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old. For additional water quality information, contact: Seth Sielke, Water Resource Manager at [szielken@fontanawater.com](mailto:szielken@fontanawater.com) or at (909) 822-2201, or write to Fontana Water Company, Post Office Box 987, Fontana, California 92334.

#### Definitions and Footnotes:

**MCL = Maximum Contaminant Level:** The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

**MCLG = Maximum Contaminant Level Goal:** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the USEPA.

**MRDL = Maximum Residual Disinfectant Level:** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

**MRDLG = Maximum Residual Disinfectant Level Goal:** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

ND = None Detected

NS = No Standard

NTU = Nephelometric Turbidity Units

pCi/L = picocuries per Liter

PHG = Public Health Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

ppm = parts per million

ppb = parts per billion

TT = Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

µmho/cm = micromhos per centimeter

≤ = less than or equal to

(a) = When 40 or more routine samples are collected per month, no more than 5% of the samples may be total coliform positive.

(b) = Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of water quality. High turbidity can hinder the effectiveness of disinfectants.

This report along with other important information can be found on the company's website at [www.fontanawater.com](http://www.fontanawater.com)