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APR 14 2014

Consumer Confidence Report
Certification Form
(to be submitted with a copy of the CCR)

Drinking Water Program
Santa Rosa Office

Water System Name: West Water Co.

Water System Number: 4900893

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/1/2014 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the Department of Public Health.

Certified by: Name: Lyle Valador
Signature: *Lyle Valador*
Title: Operator
Phone Number: (707) 489-3391 Date: 4/15/2014

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: Residents will be notified of availability and posting locations by the manager.

"Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- Posting the CCR on the Internet at www.
- Mailing the CCR to postal patrons within the service area (attach zip codes used)
- Advertising the availability of the CCR in news media (attach copy of press release)
- Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- Posted the CCR in public places (Manager's office)
- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)

For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www.

For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission



2013 Consumer Confidence Report

Water System Name: West Water Co.

Report Date: June 1, 2014

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 - December 31, 2008.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo ó hable con alguien que lo entienda bien.

Type of water source(s) in use: Groundwater

Name & location of source(s): West Water Co. 335 Else Way Cloverdale, Ca #4900893-001

Drinking Water Source Assessment information: _____

Time and place of regularly scheduled board meetings for public participation: None scheduled.

For more information, contact: Lyle Valador, Operator Phone: (707) 462-1162

TERMS USED IN THIS REPORT:

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The level of a disinfectant added for water treatment that may not be exceeded at the consumer's tap.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a disinfectant added for water treatment below which there is no known or expected risk to health. MRDLGs are set by the U.S. Environmental Protection Agency.

Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Variations and Exemptions: Department permission to exceed an MCL or not comply with a treatment technique under certain conditions.

ND: not detectable at testing limit

ppm: parts per million or milligrams per liter (mg/L)

ppb: parts per billion or micrograms per liter (ug/L)

ppt: parts per trillion or nanograms per liter (ng/L)

pCi/L: picocuries per liter (a measure of radiation)

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

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Contaminants that may be present in source water include:

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the USEPA and the state Department of Public Health (Department) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Tables 1, 2, 3, 4, and 5 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The Department allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old.

TABLE 1 - SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA

Microbiological Contaminants (to be completed only if there was a detection of bacteria)	Highest No. of detections	No. of months in violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria	(In a mo.)	0	More than 1 sample in a month with a detection	0	Naturally present in the environment
Fecal Coliform or <i>E. coli</i>	(In the year)	0	A routine sample and a repeat sample detect total coliform and either sample also detects fecal coliform or <i>E. coli</i>	0	Human and animal fecal waste

TABLE 2 - SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER

Lead and Copper (to be completed only if there was a detection of lead or copper in the last sample set)	No. of samples collected	90 th percentile level detected	No. sites exceeding AL	AL	PHG	Typical Source of Contaminant
Lead (ppb) 8/24/2013 – 8/29/2013	5	N/D	0	15	2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm) 8/24/2013 8/29/2013	5	.18	0	1.3	0.17	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

TABLE 3 - SAMPLING RESULTS FOR SODIUM AND HARDNESS

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm)	9/11/2012	8.70	8.70	none	none	Generally found in ground & surface water
Hardness (ppm)	9/11/2012	133	133	none	none	Generally found in ground & surface water

*Any violation of an MCL or AL is marked with an asterisk. Additional information regarding the violation is provided later in this report.

TABLE 4 - DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units) (ppm)	Sample Date	Level Detected	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
Nitrate no3	3/20/2013	5.60	5.60	45	45	Runoff and leaching from fertilizers use, leaching from septic tank and sewage; Erosion of natural deposits.
Nitrite (ppm)	12/19/11	<200	<200	1	1	
Chlorine	Weekly Test	1.2	.6-1.5	4	4	Drinking water disinfectant added for treatment.
TTHM (ppb)	10/7/2013	7.50	7.50	80	n/a	Byproduct of drinking water chlorination.
HAA5 (ppb)	10/7/2013	13.11	13.11	60 1	n/a	Byproduct of drinking water chlorination.
Barium (ppb)	9/17/2008	100	100	1000	100	Discharge of oil drilling wastes and refineries; erosion of natural deposits. Certain minerals in water are Radioactive.
Gross Alpha	6/27/2007	N/D	N/D	15	0	
MTBE (ug/l)	3/14/2012	<3.0	<3.0	5	5	

TABLE 5 - DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Fluoride mg/l	2/28/2012	.10	.10	3	3	Naturally occurring organic materials.
Chloride (ppm)	9/11/12	5.30	5.30	500	500	Run/Off Leaching from natural deposits.
Turbidity ntu	9/17/2008	.73	.73	5	5	Soil runoff.
Sulfate (ppm)	9/17/2008	10.50	10.50	500	500	Run/Off Leaching from natural deposits and industrial waste.
Manganese (ppb)				50	50	Leaching from natural deposits.
Nickel (PPB)	2/15/2012	<10	<10	100	12	Run/Off from natural deposits, discharge from medal factories.
Total Dissolved Solids (ppm)	9/17/2008	143	143	1000	1000	Run/Off Leaching from natural deposits.

TABLE 6 - DETECTION OF UNREGULATED CONTAMINANTS

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Notification Level	Health Effects Language

*Any violation of an MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA’s Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Summary Information for Contaminants Exceeding an MCL, MRDL, or AL, or a Violation of Any Treatment Technique or Monitoring and Reporting Requirement

None reported.

For Systems Providing Surface Water as a Source Of Drinking Water:

(Refer to page 1, "Type of water source in use" to see if your source of water is surface water or groundwater)

TABLE 7 - SAMPLING RESULTS SHOWING TREATMENT OF SURFACE WATER SOURCES

Treatment Technique ^(a) (Type of approved filtration technology used)	
Turbidity Performance Standards ^(b) (that must be met through the water treatment process)	<p><u>Turbidity of the filtered water must:</u></p> <p>1 – Be less than or equal to ____ NTU in 95% of measurements in a month.</p> <p>2 – Not exceed ____ NTU for more than eight consecutive hours.</p>

	3 – Not exceed ___ NTU at any time.
Lowest monthly percentage of samples that met Turbidity Performance Standard No. 1.	
Highest single turbidity measurement during the year	
Number of violations of any surface water treatment requirements	

- (a) A required process intended to reduce the level of a contaminant in drinking water.
 - (b) Turbidity (measured in NTU) is a measurement of the cloudiness of water and is a good indicator of water quality and filtration performance. Turbidity results which meet performance standards are considered to be in compliance with filtration requirements.
- * Any violation of a TT is marked with an asterisk. Additional information regarding the violation is provided earlier in this report.

Summary Information for Surface Water Treatment

System is provided by groundwater under the influence of surface water. SOC's samples are overdue. Samples will be taken when system owners have funding to paid for samples.
