

**CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS**

Advice Letter Cover Sheet

Utility Name: Lake Alpine Water Company

Date Mailed to Service List: May 18, 2020

CPUC Utility #: WTD 148

Protest Deadline (20th Day): Jun 7, 2020

Advice Letter #: 123-W

Review Deadline (30th Day): Jun 17, 2020

Tier 1 2 3 Compliance

Requested Effective Date: March 4, 2020

Compliance with Executive
Director March 26, 2020

Authorization Instructions

Rate Impact: NA
0%

Description: Emergency Disaster Customer Protections-
COVID-19

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Kimi Johnson

Utility Contact 2:

Phone: 209-753-2409

Phone 2:

Email: info@lakealpinewater.com

Email 2:

DWA Contact: Tariff Unit

Phone: (415) 703-1133

Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

DATE

STAFF

COMMENTS

APPROVED

WITHDRAWN

REJECTED

Signature: _____

Comments: _____

Date: _____



Lake Alpine Water Company

May 18, 2020

Advice Letter No. 123

Lake Alpine Water Company, Inc. to the California Public Utilities Regarding Implementation of Emergency Customer Protections

Request: Lake Alpine Water Company (LAWC), Inc. transmits this Tier 1 advice letter filing showing compliance with California Public Utilities Commission (Commission) Executive Director Stebbins March 26, 2020 Letter to Class C, D Water and Sewer utilities.

Background: On March 26, 2020, Executive Director Stebbins issued a letter to all Class C, D Water and Sewer utilities in which she indicated that the Commission expects the utilities to extend customer protections to customer affected by the COVID-19 pandemic.

Other Actions: Lake Alpine Water Company, Inc. holds a Catastrophic Event Memorandum Account (CEMA) but has not activated it in response to the COVID-19 emergency.

Lake Alpine Water Company, Inc.'s customer service representative shall work with customers who contact LAWC and advise that, due to COVID-19, they are having difficulty paying their bills.

No Effect on Water Service: This advice letter filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

Tier Designation and Requested Effective Date:

This is a Tier 1 Advice Letter pursuant to General Order 96-B and Water Industry Rule 7.3.1 (3) (Compliance with mandatory statute, decision or resolution).

Notice:

As this Advice Letter is for compliance with Executive Director Stebbins' March 26, 2020 letter, no additional notice to customers is required.

Response or Protest:

Anyone may respond to or protest this Advice Letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the Advice Letter. A protest objects to the Advice Letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the Advice Letter;
- (2) The relief requested in the Advice Letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the Advice Letter contain material error or omissions;
- (4) The relief requested in the Advice Letter is pending before the Commission in a formal proceeding; or



Lake Alpine Water Company

- (5) The relief requested in the Advice Letter requires consideration in a formal hearing, or is otherwise inappropriate for the Advice Letter process; or
- (6) The relief requested in the Advice Letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require re-litigating a prior order of the Commission.)

A response or protest must be made in writing or by electronic mail and must be received by the Division of Water and Audits within 20 days of the date this Advice Letter is filed. The Advice Letter process does not provide for any Protests, Responses, or other comments except for a reply by Lake Alpine Water Company, Inc., after the 20-day comment period expires.

The address for mailing or delivering a protest is:

California Public Utilities Commission, Tariff Unit, Water Division, 3rd Floor
505 Van Ness Avenue, San Francisco, CA 94102
water.division@cpuc.ca.gov

On the same date the response or protest is submitted to the Commission, the respondent or protestant must serve a copy by mail (or e-mail) to us, addressed to:

Kimi Johnson, General Manager
Lake Alpine Water Company
PO BOX 5013
Bear Valley, CA 95223
Email: info@lakealpinewater.com



Lake Alpine Water Company

Lake Alpine Water Company, Inc.

Emergency Customer Protections

Lake Alpine Water Company, Inc.'s Emergency Customer Protections provide protections for customers due to the COVID-19 pandemic.

Lake Alpine Water Company, Inc. shall:

1. Suspend disconnections of water service for delinquent accounts.
2. Work cooperatively with affected customer to resolve unpaid bills and minimize disconnections for non-payment.
3. Waive reconnection or facilities fees for affected customer and suspend deposits for affected customer who must reconnect to the system.
4. Provide reasonable payment options to affected customers.
5. Suspend late fees until the state authorize shelter-in-place order has been lifted.

To learn more about Lake Alpine Water Company, Inc.'s Emergency Customer Protections, please contact Customer Service at 209-753-2409.

Lake Alpine Water Company W-148 Service List

Bear Valley Homeowners
Association
paulnordic@sbcglobal.net

Colin McKee, Bear Valley Resident,
Inc.
colinbmckee@gmail.com

Alpine County Public Works
dburkett@alpinecountyca.gov

Terry Woodrow, County Supervisor
twoodrow@alpinecountyca.gov

Paul Peterson, Bear Valley Condo
Management Company
paulnordic@sbcglobal.net

Eric Jung, BV Real Estate and Cub
Reporter
eric@bearvalleyrealestate.com

Bear Valley Water District
Jeff.Gouveia@bvwd.ca.gov
jeff@bearvalleyrealestate.com

Joel Barnett, Bear Valley Business
Association
joel@bearvalleyrealestate.com

Anita Taff-Rice, Attorney
anita@icommlaw.com

Bruce Orvis, LAWC Board Member
bporvis@juno.com

Tom MacBride, Attorney
tmacbride@goodinmacbride.com

Tim Schimke, Skyline Bear Valley
Resort
tims@bearvalley.com

Gloria Dralla, RLAWC
ggdralla@pacbell.net

Don Schulz, LAWC Board Member
don@mgib.net

I hereby certify that I have this day, May 18, 2020, served a copy of Advice Letter 123-W on the parties listed on the above Service List by email.

Executed in Bear Valley, CA on May 18, 2020.

Lake Alpine Water Company, Inc.

By: 
Kimi Johnson, General Manager