

Filed: 6/8/2020

Effective: 3/4/2020

CALIFORNIA PUBLIC UTILITIES COMMISSION DIVISION OF WATER AND AUDITS

Advice Letter Cover Sheet

Utility Name: Spreckels Water Company

Date Mailed to Service List: 6/8/2020

CPUC Utility #: WTD 215

Protest Deadline (20th Day): 6/29/2020

Advice Letter #: 28

Review Deadline (30th Day): 7/8/2020

Tier 1 2 3 Compliance

Requested Effective Date: 3/4/2020

Authorization March 26, 2020 Letter from Exec. Dir. Stebbins Re. Emergency Customer Protections to Support Customers Affected by the COVID-19 State of Emergency

Rate Impact: \$0

Description: Advice Letter #28, Spreckels' Implementation of Emergency Customer Protections

0%

Utility Contact: Kerry L. Varney

Utility Contact 2: Ronald Liebert

Phone: 831-659-5360

Phone 2: 916-447-2166

Email: Kerry@taproduce.com

Email 2: rl@eslawfirm.com

DWA Contact: Tariff Unit

Phone: (415) 703-1133

Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

DATE

STAFF

COMMENTS

<u>DATE</u>	<u>STAFF</u>	<u>COMMENTS</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

[] APPROVED

[] WITHDRAWN

[] REJECTED

Signature: _____

Comments: _____

Date: _____



Monterey County

June 8, 2020

**Advice Letter 28-W
(WTD 215-W)**

California Public Utilities Commission
Water Division
505 Van Ness Avenue, Third Floor
San Francisco, CA 94102-3298

**Subject: Spreckels Water Company (WTD 215-W) a Class D Water Company, Tier 1
Advice Letter #28 Regarding Implementation of Emergency Customer
Protections**

PURPOSE

Spreckels Water Company (SWC) transmits this Tier 1 advice letter filing showing compliance with California Public Utilities Commission (Commission) Executive Director Stebbins' March 26, 2020 Letter to Class C, D Water and Sewer utilities.

Background and Compliance with Executive Director Stebbins' Instructions

On March 26, 2020, Executive Director Stebbins issued a letter to all Class C, D Water and Sewer utilities in which she indicated that the Commission expects the utilities to extend customer protections to customers affected by the COVID-19 pandemic.

Other Actions by SWC

SWC customer service representatives shall work with customers who contact SWC and advise that, due to COVID-19, they are having difficulty paying their bills.

No Effect on Water Service

This Advice Letter filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

Tier Designation

This is a Tier 1 Advice Letter pursuant to General Order 96-B and Water Industry Rule 7.3.1(3) (Compliance with mandatory statute, decision, or resolution).

Notice and Service

As this Advice Letter is for compliance with Executive Director Stebbins' March 26, 2020 letter, no additional notice to customers is required.

Protests and Responses

Anyone may protest and respond to this Advice Letter. A Response supports the filing and may contain information that proves useful to the Commission in evaluating the Advice Letter. A Protest objects to the Advice Letter in whole or in part and must set forth specific grounds on which it is based.

These grounds may be based upon the following:

- 1) The utility did not properly serve or give notice of the Advice Letter; or
- 2) The relief requested in the Advice Letter would violate a statute or Commission order, or is not authorized by statute or Commission order on which the utility relies; or
- 3) The analysis, calculations, or data in the Advice Letter contain material error or omissions; or
- 4) The relief requested in the Advice Letter is pending before the Commission in a formal proceeding; or
- 5) The relief requested in the Advice Letter requires consideration in a formal hearing, or is otherwise inappropriate for the Advice Letter process; or
- 6) The relief requested in the Advice Letter is unjust, unreasonable, or discriminatory (provided that such a Protest may not be made where it would require re-litigating a prior order of the Commission).

Any Protest or Response must be made in writing or by electronic mail and must be received by the Water Division of the Commission within 20 days of the date this Advice Letter is filed. The Advice Letter process does not provide for any Protests, Responses or other comments, except for a reply by Utility Name, after the 20-day comment period expires. The address for mailing or delivering a Protest or Response is:

Tariff Unit, Water Division, 3rd Floor
California Public Utilities Commission,
505 Van Ness Avenue,
San Francisco, CA 94102
Email: water.division@cpuc.ca.gov

On the same date any Protest or Response is submitted to the Water Division, the protesting or responding person, entity or party must serve a copy of the Protest or Response on SWC addressed to

Kerry L. Varney
Vice President and Chief Financial Officer
Spreckels Water Company
P.O. Box 4070
Salinas, CA 93912
E-mail: Kerry@taproduce.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date on which the Board may vote on the proposed protest.

REPLIES¹

The utility shall reply to each protest and may reply to any response. Any reply must be received by the Water Division within five business days after the end of the protest period and shall be served on the same day on each person who filed the protest or response to the advice letter. A protestant may not reply to the utility's reply.

SERVICE LIST²

Attached.

I hereby certify that the attached service list has been served a copy of AL 28-W on June 8, 2020.

Executed in Salinas, California on June 8, 2020.

Spreckels Water Company

By: _____/s/
Kerry L. Varney
Vice President and Chief Financial Officer

¹ GO. 96-B, General Rule 7.4.3

² GO. 96-B, Water Industry Rule 4.1.

Spreckels Water Company
Advice Letter #28-W

EMERGENCY CUSTOMER PROTECTIONS

SWC's Emergency Customer Protections provide protections for customers due to the COVID-19 pandemic.

SWC shall:

1. Suspend disconnections of water service for delinquent accounts.
2. Work cooperatively with affected customers to resolve unpaid bills and minimize disconnections for non-payment.
3. Waive reconnection or facilities fees for affected customers.
4. Provide reasonable payment options to affected customers.

To learn more about Utility's Emergency Customer Protections, please contact Customer Service at (831) 659-5360.

Certificate of Service

I hereby certify that I have this day served a copy of Advice Letter 28-W on the parties listed on the following Distribution List by mailing a properly addressed copy by first class mail with postage prepaid or by email to those marked with an asterisk(*) .

Executed on June 8, 2020 at Sacramento, California



Eric Janssen

Overnight Mail Recipients:

California Public Utilities Commission
Division of Water and Audits
505 Van Ness Avenue
San Francisco, CA 94102-3298

Email Recipients:

California Public Utilities Commission
Division of Water and Audits
water.division@cpuc.ca.gov

Kerry L. Varney
Spreckels Water Company
Kerry@taproduce.com

Stephen Bachman
Sbachman123@gmail.com

Brenda Granillo
California Water Service Co.
BGranillo@calwater.com

US Mail Recipients:

Craig Anthony
California-American Water Co.
511 Forest Lodge Road, Suite 100
Pacific Grove, CA 93950

David Stephenson
California American Water Company
4701 Beloit Drive
Sacramento, CA 95838

President, Board of Directors
Spreckels Community Services District
P.O. Box 7432
Spreckels, CA 93962

Clerk to the Board
Monterey County Board of Supervisors
168 West Alisal Street, 1st Floor
Salinas, CA 93901

Jan Sweigart
California Department of Health Services
#1 Lower Ragsdale Drive, Suite 120
Monterey, CA 93940

Luciano and Julita Galleguillos
P.O. Box 7338
Spreckels, CA 93962

Ken Dursa
145 Harvest Street
Salinas, CA 93901

Ron Eastwood
P.O. Box 7381
Spreckels, CA 93962